

NATIONAL CORE INDICATORS
AGING AND DISABILITIES™ **ADULT CONSUMER SURVEY**

2023 – 2024

NATIONAL RESULTS | PART 1



Human Services
Research Institute



National Core Indicators—Aging and Disabilities™ (NCI-AD™) is a collaboration between Advancing States, Human Services Research Institute, and participating states.



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Acknowledgments

We are sincerely grateful to our participating states for their hard work and dedication to NCI-AD. Importantly, we are also grateful for the thousands of people receiving publicly funded long-term services and supports who are willing to share their experiences.

List of Abbreviations

AAA – Area Agency on Aging

A&D – Aged and Disabled

ADRC – Aging and Disability Resource Center

ALF – Assisted Living Facility

BI – Brain Injury

BI Section – Background Information Section of NCI-AD Adult Consumer Survey

CAC – Community Alternative Care

CADI – Community Access for Disability Inclusion

CDCS – Consumer Directed Community Supports

CDS – Consumer Directed Services

CFC – Choices for Care (VT)

CFC – Community First Choice (WA)

CHOICE – Community and Home Options to Institutional Care for the Elderly and Disabled

CIL – Center for Independent Living

CMHS – Community Mental Health Supports

CMS – Centers for Medicare & Medicaid Services

CPAP – Continuous positive airway pressure

DD – Developmental Disabilities

E&D – Elderly and Disabled

EBD – Elderly, Blind, and Disabled

FE – Frail and Elderly

FFS – Fee-For-Service

HC – Home Care

HCBS – Home and Community-Based Services

HSRI – Human Services Research Institute

ICF/DD – Intermediate Care Facility for Persons with Developmental Disabilities

ID/DD – Intellectual and Developmental Disabilities

IDT – Interdisciplinary Team

IRIS – Include, Respect, I-Self Direct

LOC – Level of Care

LTSS – Long-Term Services and Supports

MCO – Managed Care Organization

MLTSS – Managed Long-Term Services and Supports

N – Number of respondents

N/A – Not Applicable

NASDDDS – National Association of State Directors of Developmental Disabilities Services

NASUAD – National Association of States United for Aging and Disabilities

NCI-AD™ – National Core Indicators for Aging and Disabilities®

NB – Neurobehavioral Hospital

NF – Nursing Facility

NH – Nursing Home

OAA – Older Americans Act

PACE – Program of All-Inclusive Care for the Elderly

PAS – Personal Assistance Services

PCA – Personal Care Assistant

PD – Physical Disability

RCAP – Residential Care Assistance Program

RCF – Residential Care Facility

RUCA – Rural-Urban Commuting Area

SAIL – State of Alabama Independent Living

SMRT – State Medical Review Team

SNF – Skilled Nursing Facility

TA – Technical Assistance

TBI – Traumatic Brain Injury

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Introduction

National Core Indicators—Aging and Disabilities (NCI-AD™) is run collaboratively by two organizations focused on helping states develop innovative service systems: ADvancing States and the Human Services Research Institute.

Using their combined expertise, and with input from state directors, service participants, and leaders in the field, the team developed a standardized survey to **hear directly from people served** by publicly funded long-term services and supports programs—known as LTSS. More recently, NCI-AD launched the State of the Workforce–AD (SotW-AD) survey to **understand the states of LTSS service providers**.

LTSS have a major impact on people’s quality of life. Through NCI-AD, states have a valid tool to understand how their LTSS programs are performing — specifically those serving older adults and people with disabilities. And they can decide when and where quality improvement is needed.

This final report includes all demographic and outcome data collected through the 2023-24 NCI-AD Adult Consumer Survey. These data were collected between July 1, 2023 and June 30, 2024.

Adult Consumer Survey

A cornerstone of NCI-AD’s mission is to raise the voices of older adults and people with disabilities by collecting data on how publicly funded services and supports impact their quality of life. This is achieved through our flagship survey: the Adult Consumer Survey (ACS). The survey addresses nearly 100 indicators designed to understand overall performance of public aging and physical disability systems; these indicators are grouped by sub-domain (see a full list of sub-domains and indicators [here](#)).

Surveys are conducted by trained surveyors through in-person, secure video meeting, or over-the-phone conversations with service participants. The main part of the survey contains subjective questions about how well services are supporting the person; these can only be answered by the person themselves. A subset of more objective questions may be answered by a proxy respondent if needed. In addition to the questions for service participants, the survey also collects background information on the person—demographic and service-related data—mainly from service agency records. There are two main survey sections:

Background Information (BI) Section: The BI Section collects demographic and service-related information about the service recipient. To the extent possible, data for the BI Section are derived from states’ existing administrative records. Select BI items not available from state administrative data sources may be collected by surveyors at the end of the survey meeting. Each BI item tracks whether data were derived from existing administrative records or collected by surveyors as part of the survey meetings.

Main Survey: The main survey section of the Adult Consumer Survey gathers both subjective and objective information from the respondent, and consists of approximately 90 questions organized into thematic sub-sections. The Full In-Person Survey is completed through in-person, secure video meeting, or over-the-phone conversations. The respondent may ask their proxy (e.g., family member or close friend) for assistance with answering a subset of objective questions. A “Proxy Version” of the survey is made available in the limited instances when only a proxy respondent answers survey questions because the person receiving services is unable or

unwilling to provide valid responses. This survey includes only the objective, proxy allowed questions.

The main section of the survey also includes two state-optional modules:

Person-Centered Planning Module (state-optional). This is a state-optional series of questions that ask about the person-centered planning process, including the person’s experience developing the service plan and the service planning meeting. The following states conducted the Person-Centered Planning Module: AL, AZ, DE, IN, KS, KY, MN, MO, NE, NJ, OH, OK, OR, TN, TX, WI, and WY.

Self-direction Module (state-optional). This state-optional module was added to the 2023-24 ACS. Questions in this section are asked only of those who are using a self-directed supports option and assess experiences specific to self-direction. The following states conducted the Self-direction module: AL, DE, IN, KS, KY, MO, NE, NJ, OH, OK, OR, TN, TX, WI, and WY.

Presentation of Data

Participating States

Twenty (20) states conducted the NCI-AD Adult Consumer Survey during the 2023-24 data collection cycle and had a valid sample for reporting: Alabama (AL), Arizona (AZ), Delaware (DE), Georgia (GA), Indiana (IN), Kansas (KS), Kentucky (KY), Minnesota (MN), Missouri (MO), Nebraska (NE), New Jersey (NJ), Ohio (OH), Oklahoma (OK), Oregon (OR), Tennessee (TN), Texas (TX), Virginia (VA), Washington (WA), Wisconsin (WI), and Wyoming (WY). To be included in reporting, states are required to meet an overall sample size to reach a 95% confidence level and 5% Margin of Error (MoE), most states oversample in order to allow for comparisons of subgroups in their populations.

There is considerable variation in how states’ long-term services and supports (LTSS) programs serving older adults and adults with physical disabilities are organized, funded, and administered. The NCI-AD program allows states to include programs funded through Medicaid, the Older Americans Act, Program of All-Inclusive Care for the Elderly (PACE), state-only funds, and/or other state- and federal-blended funds. Therefore, ACS respondents are served in a variety of settings, including their homes and communities as well as institutional settings such as nursing facilities. *See Appendix A for detailed information on State Sample Strategies.*

Collapsing and Weighting

Many questions in the ACS allow respondents to answer a question with a “middle” response, like “maybe,” “sometimes,” or “in-between.” Most tables in this section present collapsed data; this means that two or more response options are grouped together if they are considered to reflect a positive outcome. Table percentages include “yes” responses only, unless otherwise noted. *To see the breakout of responses for each option, please see Appendix B.*

All state and NCI-AD averages throughout this report are “weighted” to account for any non-proportional sampling of programs and to “rebalance” the states’ sample sizes according to their populations of survey-eligible service recipients. *See more details on weighting in Part II of this report.*

Program Classification

Outcome tables present overall state averages as well as outcomes by program. Organization of programs into categories allows for more meaningful comparisons between states. A state that surveyed a program or programs in a particular category, for example, may want to compare its NCI-AD results to the results of other states that included programs in the same category. To create program classifications, NCI-AD sorted programs from which states sampling into eight categories. It should be noted that, while different state programs classified into the same category share similarities and common elements, they can also differ on a number of characteristics. As such, **even when making cross-state comparisons within the same category, caution should be exercised.**

Below is a description of each of the eight programmatic categories used for analysis and presentation of results throughout this report:

- **Programs of All-Inclusive Care for the Elderly (PACE).** These programs provide comprehensive medical and social services to community-dwelling older adults, most of whom are dually eligible for Medicare and Medicaid benefits. To qualify for PACE, an individual must be age 55 or older, live in the service area of a PACE site, be eligible for nursing home care, and able to live safely in the community. PACE is a program under Medicare, and states can elect to provide PACE services to Medicaid beneficiaries as an optional Medicaid benefit. For enrolled participants, the program serves as their sole source of Medicaid and Medicare benefits. *States included in PACE breakouts: New Jersey and Wisconsin.*
- **Managed Long-Term Services and Supports Home and Community-Based Services (MLTSS HCBS).** This category includes programs which use capitated Medicaid managed care organizations (MCOs) to deliver HCBS to eligible members. These programs may be operated under multiple federal Medicaid authorities, including 1915(a), 1915(b), 1915(c) and 1115. Most states designed their MLTSS samples to allow for some comparison between the MCOs in their state. *States included in MLTSS breakouts: Delaware, Kansas, New Jersey, Ohio, Tennessee, Texas, and Wisconsin.*
- **Combined Medicaid.** This category includes Medicaid-funded HCBS programs (waiver or state plan) that provide LTSS services to both older adults and adults with disabilities and do not differentiate between them once eligibility is established. **The “Combined Medicaid” category encompasses an especially wide variety of programs; comparisons across states should be made with particular caution.** *States included in Combined Medicaid breakouts: Colorado, Delaware, Indiana, Missouri, Oklahoma, Washington, and Wisconsin.*
- **Aging Medicaid.** This category includes Medicaid-funded HCBS programs (waiver or state plan but excluding PACE programs) intended specifically to provide LTSS services to older adults. *States included in Aging Medicaid breakouts: Minnesota and Missouri.*
- **Physical Disability (PD) Medicaid.** This category includes Medicaid-funded HCBS programs (waiver or state plan) intended specifically to provide LTSS services to people with physical and other non-intellectual disabilities/developmental disabilities (ID/DD), except for programs specifically serving people with traumatic or acquired brain injury. *States included in PD Medicaid breakouts: Minnesota, Missouri, and Ohio.*

- **Older Americans Act (OAA).** The OAA was established by Congress in 1965 to provide services to seniors age 60 or older. The OAA program supports a range of HCBS, such as Meals on Wheels and other nutrition programs, in-home services, transportation, legal services, elder abuse prevention and caregiver support. These programs help seniors stay as independent as possible in their homes and communities. Generally, beneficiaries of programs in the OAA category are eligible to be included in the NCI-AD survey sample if they receive one or more “Cluster 1” services (such as home-delivered meals, adult day care/adult day health, personal care services and chore or homemaker services) with approximate frequency of at least 2-3 or more times per week. **NOTE: For programs in the OAA category, some states limit their survey samples to recipients of a specific “Cluster 1” service, whereas other states’ samples include recipients of a broader array of services.** *States included in OAA breakouts: Georgia, Indiana, and Michigan.*
- **Nursing Facilities (NFs).** This category includes skilled and intermediate NFs, with consumers receiving services funded by Medicaid and delivered through either the traditional fee-for-service (FFS) or MLTSS model. The NF category includes people being served in institutional settings rather than through HCBS. *States included in NF breakouts: Delaware, Washington, and Wisconsin.*
- **Other.** Programs not fitting into one of the eight categories above, such as state-funded programs or programs providing services to other populations of recipients, are not included as a separate breakout in tables due to the dissimilar nature of programs; however, data from these programs *are included* in overall state and NCI-AD Averages.

State reports display the outcomes from these programs.

Figure 1 shows classification of 2023-24 state programs into the programmatic categories described above; the number of analyzed surveys in each category by state is also shown.

Figure 2 contains calculations of margins of error for each state overall and each state’s program categories, under two scenarios: assuming a 0.5 and a 0.7 distribution of responses. Using the 0.5 distribution of responses is the most conservative distribution assumption allowed for calculating margins of error and is usually used when no prior information is available about true population response distributions. When prior information is available, it can be used for calculating less conservative margins of error. Based on distributions observed in previously collected NCI-AD data, it is reasonable to assume a somewhat less conservative population response distribution of 0.7 for calculating margins of error.

Calculations in both scenarios use the total number of analyzed surveys in a given program category. It is important to note that the actual number of valid responses to an individual survey item may be smaller than the total number of analyzed surveys.

Figure 1. Classification of 2023-24 state programs into national buckets

| State | Total N | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA | Other |
|-------|---------|--|------|---|--|----------------|-------------|----------------------|-------------------------|
| AL | 384 | Nursing Facilities N = 88 | n/a | n/a | Elderly & Disabled Waiver, State of AL Independent Living (SAIL) Waiver, Alabama Community Transition (ACT) Waiver, Technical Assistance Waiver N = 296 | n/a | n/a | n/a | n/a |
| AZ | 402 | n/a | n/a | Mercy Care LTC, Banner LTC, United LTC N = 402 | n/a | n/a | n/a | n/a | n/a |
| DE | 997 | Highmark-NF, AmeriHealth-NF N = 143 | n/a | Highmark-HCBS, AmeriHealth-HCBS, DSAAPD-HCBS N = 854 | n/a | n/a | n/a | n/a | n/a |
| GA | 501 | n/a | n/a | n/a | n/a | n/a | n/a | OAA N = 501 | n/a |
| IN | 1231 | n/a | n/a | n/a | AD & TBI N = 837 | n/a | n/a | Title III N = 213 | CHOICE, SSBG N = 181 |
| KS | 1237 | n/a | n/a | Frail Elderly (FE), Physical Disability (PD), Brain Injury (BI) N = 1237 | n/a | n/a | n/a | n/a | n/a |
| KY | 397 | n/a | n/a | Medicaid 1915c N = 236 | n/a | n/a | n/a | OAA N = 161 | n/a |

National Core Indicators-Aging and Disabilities

| State | Total N | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA | Other |
|-------|---------|------------------|------|------------------------|---|--|---|-----|-------|
| MN | 1422 | n/a | n/a | n/a | n/a | State Plan Home Care (Adults age 65+), Alternative Care Program (AC), Elderly Waiver (EW) Fee for Service, Elderly Waiver (EW) Managed Care N = 1012 | Community Alternative Care (CAC) Waiver, Brain Injury (BI) Waiver, Community Access for Disability Inclusion (CADI) N = 410 | n/a | n/a |
| MO | 2325 | n/a | n/a | n/a | Consumer Directed Services (State Plan), Agency Model Services (State Plan), Aged & Disabled Waiver, Residential Care Facility/Assisted Living Facility Personal Care (State Plan), Independent Living Waiver, Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver N =1988 | | PD Medicaid N =337 | n/a | n/a |
| NE | 856 | n/a | n/a | A&D Waiver, TBI N =315 | PAS N =276 | n/a | n/a | n/a | n/a |

National Core Indicators-Aging and Disabilities

| State | Total N | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA | Other |
|-------|---------|---|--|---|--|-------------------------------|-------------------------------------|--|-------|
| NJ | 710 | MLTSS/NF N = 134 | PACE N = 122 | MLTSS/ HCBS: "N", MLTSS /HCBS: "O", MLTSS /HCBS: "P", MLTSS /HCBS: "Q", MLTSS /HCBS: "R" N = 454 | n/a | n/a | n/a | n/a | n/a |
| OH | 1480 | n/a | n/a | MyCare Ohio Waiver N = 387 | Assisted Living Waiver N = 314 | PASSPORT Waiver N = 394 | Ohio Home Care Waiver N = 385 | n/a | n/a |
| OK | 755 | n/a | n/a | n/a | ADvantage, State Plan Personal Care, Living Choice, Medically Fragile N = 592 | n/a | n/a | OAA (HDM) N = 163 | n/a |
| OR | 727 | Medicaid LTSS- Intermediate Care Nursing Facilities N = 87 | PACE- Providence ElderPlace, PACE-AllCare N = 93 | n/a | Medicaid LTSS-In- Home Services, Medicaid LTSS-Adult Foster Homes, Medicaid LTSS- Residential Care Facilities, Medicaid LTSS-Assisted Living Facilities, Medicaid LTSS-Memory Care N = 451 | n/a | n/a | OAA- Remote, OAA- Rural, OAA- Urban N = 96 | n/a |
| TN | 787 | Amerigroup Group 1, BlueCare Group 1, UnitedHealthcare Group 1 N = 213 | PACE N = 37 | Amerigroup Group 2, Amerigroup Group 3, BlueCare Group 2, BlueCare Group 3, UnitedHealthcare Group 2, UnitedHealthcare Group 3, N = 537 | n/a | n/a | n/a | n/a | n/a |

National Core Indicators-Aging and Disabilities

| State | Total N | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA | Other |
|-------|---------|---|-----------------|---|---|----------------|-------------|-----|-------|
| TX | 1492 | n/a | n/a | STAR+PLUS HCBS - Amerigroup, STAR+PLUS HCBS - Molina, STAR+PLUS HCBS - Superior, STAR+PLUS HCBS - United HealthCare N = 1492 | n/a | n/a | n/a | n/a | n/a |
| VA | 1000 | n/a | n/a | Aetna Better Health, Anthem HealthKeepers Plus, Molina Healthcare, Optima Community Care, United HealthCare Community Plan N = 1000 | n/a | n/a | n/a | n/a | n/a |
| WA | 1631 | Medicaid - Nursing Home N = 93 | n/a | CFC,COPEs, New Freedom - In-home, CFC,COPEs,RSW - Adult Family Home, CFC,COPEs, RSW - Assisted Living, CFC, COPEs, RSW - Adult Residential Care N = 1538 | n/a | n/a | n/a | n/a | n/a |
| WI | 2305 | Fee-for-service (FFS) Nursing Home N = 331 | PACE N = 123 | Family Care, Family Care Partnership N = 1851 | Include, Respect, I Self-Direct (IRIS) N = 667 | n/a | n/a | n/a | n/a |

National Core Indicators-Aging and Disabilities

| State | Total N | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA | Other |
|--------------|--------------|------------------|------------|-------------|-------------------------------------|----------------|-------------|-------------|------------|
| WY | 402 | n/a | n/a | n/a | Community Choices Waiver N = 402 | n/a | n/a | n/a | n/a |
| Total | 21041 | 1354 | 375 | 9636 | 5823 | 1406 | 1132 | 1134 | 181 |

Figure 2. Margin of error by state and program category at 95% Confidence Level, assuming 0.7 distribution (assuming 0.5 distribution)

| State | Overall | Overall-HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------|-------------------|-------------------|-------------------|-------------------|------------------|-------------------|-------------------|-------------------|-------------------|
| AL | 4.6%(5.0%) | 5.2%(5.7%) | 9.6%(10.4%) | n/a | n/a | 4.6%(5.0%) | n/a | n/a | n/a |
| AZ | 4.5%(4.9%) | 4.5%(4.9%) | n/a | n/a | 4.5%(4.9%) | n/a | n/a | n/a | n/a |
| DE | 2.8%(3.1%) | 3.1%(3.4%) | 7.5%(8.2%) | n/a | 3.1%(3.4%) | n/a | n/a | n/a | n/a |
| GA | 4.0%(4.4%) | 4.0%(4.4%) | n/a | n/a | n/a | n/a | n/a | n/a | 4.0%(4.4%) |
| IN | 2.6%(2.8%) | 2.6%(2.8%) | n/a | n/a | n/a | 3.1%(3.4%) | n/a | n/a | 6.2%(6.7%) |
| KS | 2.6%(2.8%) | 2.6%(2.8%) | n/a | n/a | 2.6%(2.8%) | n/a | n/a | n/a | n/a |
| KY | 4.5%(4.9%) | 4.5%(4.9%) | n/a | n/a | 5.8%(6.4%) | n/a | n/a | n/a | 7.1%(7.7%) |
| MN | 2.4%(2.6%) | 2.4%(2.6%) | n/a | n/a | n/a | n/a | 2.8%(3.1%) | 4.4%(4.8%) | n/a |
| MO | 1.9%(2.0%) | 1.9%(2.0%) | n/a | n/a | n/a | 2.0%(2.2%) | n/a | 4.9%(5.3%) | n/a |
| NE | 3.1%(3.1%) | 3.7%(3.7%) | n/a | n/a | 5.1%(5.1%) | 5.4%(5.4%) | n/a | n/a | n/a |
| NJ | 3.4%(3.7%) | 3.7%(4.1%) | 7.8%(8.5%) | 8.1%(8.9%) | 4.2%(4.6%) | n/a | n/a | n/a | n/a |
| OH | 2.3%(2.5%) | 2.3%(2.5%) | n/a | n/a | 4.6%(5.0%) | 5.1%(5.5%) | 4.5%(4.9%) | 4.6%(5.0%) | n/a |
| OK | 3.3%(3.6%) | 3.3%(3.6%) | n/a | n/a | n/a | 3.7%(4.0%) | n/a | n/a | 7.0%(7.7%) |
| OR | 3.3%(3.6%) | 3.6%(3.9%) | 9.6%(10.5%) | 9.3%(10.2%) | n/a | 4.2%(4.6%) | n/a | n/a | 9.2%(10.0%) |
| TN | 3.2%(3.5%) | 3.7%(4.1%) | 6.2%(6.7%) | 14.8%(16.1%) | 3.9%(4.2%) | n/a | n/a | n/a | n/a |
| TX | 2.3%(2.5%) | 2.3%(2.5%) | n/a | n/a | 2.3%(2.5%) | n/a | n/a | n/a | n/a |
| VA | 2.8%(3.1%) | 2.8%(3.1%) | n/a | n/a | 2.8%(3.1%) | n/a | n/a | n/a | n/a |
| WA | 2.2%(2.4%) | 2.3%(2.5%) | 9.3%(10.2%) | n/a | 2.3%(2.5%) | n/a | n/a | n/a | n/a |
| WI | 1.9%(2.0%) | 2.0%(2.2%) | 4.9%(5.4%) | 8.1%(8.8%) | 2.1%(2.3%) | 3.5%(3.8%) | n/a | n/a | n/a |
| WY | 4.5%(4.9%) | 4.5%(4.9%) | n/a | n/a | n/a | 4.5%(4.9%) | n/a | n/a | n/a |
| Total | 0.6%(0.7%) | 0.6%(0.7%) | 2.4%(2.7%) | 4.6%(5.1%) | .9%(1.0%) | 1.2%(1.3%) | 2.4%(2.6%) | 2.7%(2.9%) | 2.7%(2.9%) |

Presentation of Results

All demographic and outcome results for the 2023-24 NCI-AD Adult Consumer Survey are reported. **All state and NCI-AD Averages presented are weighted.** Analysis results are presented in two sections:

Demographic Characteristics: Tables show demographic and service-related characteristics of service recipients in each state. Demographic information is un-collapsed.

Outcome Tables and Comparisons Across States: Outcomes are grouped by sub-domain. Each outcome is first displayed as a chart depicting the NCI-AD overall and program-level averages followed by a table with states, listed alphabetically, displaying each state’s weighted average, each state’s observed (unweighted) number of valid responses, as well as the overall weighted “NCI-AD Average” and the overall observed number of valid responses. In addition to displaying weighted state averages, tables in this section also contain weighted results for the eight program categories described in “Classification of Programs” in previous section (PACE, MLTSS HCBS, Combined Medicaid, Aging Medicaid, PD Medicaid, BI Medicaid, OAA, and NFs). Results for the “Other” program category are not presented separately; however, programs in this category are included in calculation of state averages and the overall NCI-AD Average.

Tables also contain an “Overall – HCBS only” weighted average for each state and overall across all states. This average includes only HCBS-based program categories (PACE, MLTSS HCBS, Combined Medicaid, Aging Medicaid, PD Medicaid, BI Medicaid, and OAA as well as HCBS programs in the “Other” category); its calculation excludes NFs. For states that did not survey NF residents, the “Overall – HCBS only” average is identical to the state’s weighted average.

NOTES:

To protect people’s privacy, **we do not show the data when 20 or fewer people from a state or within a program responded** to a question; however, their data are included in the overall state average.

For some items collected in the Background Information section, states had large amounts of missing data or data recorded as “don’t know.” Where 25% or more of a state’s sample had “don’t know” or missing responses, we used an asterisk (*) to indicate that state’s data should be interpreted with caution as it may not accurately represent the sample or service population.

Demographic

Table 1. Average age (reported for those under 90 years old)

| State | Age | Observed N |
|--------------------------------|-------------|---------------|
| AL | 63.8 | 375 |
| AZ | 67.5 | 366 |
| DE | 63.9 | 938 |
| GA | 75.9 | 453 |
| IN | 67.7 | 1,132 |
| KS | 65.2 | 1,182 |
| KY | 67.7 | 374 |
| MN | 63.9 | 1,295 |
| MO | 60.2 | 2,275 |
| NE | 68.0 | 809 |
| NJ | 70.9 | 643 |
| OH | 68.0 | 1,393 |
| OK | 69.2 | 716 |
| OR | 69.6 | 663 |
| TN | 68.3 | 752 |
| TX | 59.9 | 1,430 |
| VA | 54.5 | 978 |
| WA | 67.0 | 1,562 |
| WI | 65.9 | 2,133 |
| WY | 64.3 | 388 |
| NCI-AD Weighted Average | 62.5 | 19,857 |

Table 2. Age category (including those 90 and older)

| State | 18-44 | 45-65 | 66-89 | 90+ | N |
|--------------------------------|------------|------------|------------|-----------|---------------|
| AL | 12% | 30% | 53% | 5% | 384 |
| AZ | 9% | 23% | 59% | 9% | 402 |
| DE | 12% | 31% | 51% | 6% | 997 |
| GA | 0% | 7% | 84% | 8% | 494 |
| IN | 5% | 26% | 61% | 7% | 1,217 |
| KS | 8% | 31% | 56% | 5% | 1,237 |
| KY | 8% | 22% | 64% | 7% | 397 |
| MN | 11% | 36% | 49% | 5% | 1,422 |
| MO | 13% | 47% | 38% | 1% | 2,307 |
| NE | 8% | 18% | 65% | 8% | 852 |
| NJ | 4% | 20% | 66% | 11% | 710 |
| OH | 6% | 26% | 62% | 5% | 1,469 |
| OK | 6% | 23% | 67% | 5% | 733 |
| OR | 5% | 20% | 69% | 6% | 727 |
| TN | 8% | 23% | 64% | 5% | 786 |
| TX | 17% | 39% | 40% | 4% | 1,490 |
| VA | 28% | 40% | 30% | 2% | 1,000 |
| WA | 6% | 29% | 61% | 4% | 1,626 |
| WI | 6% | 34% | 52% | 8% | 2,304 |
| WY | 9% | 38% | 50% | 3% | 402 |
| Weighted NCI-AD Average | 14% | 33% | 48% | 5% | 20,956 |

Table 3. Gender

| State | Male | Female | Other | Don't Know or Unclear | N |
|--------------------------------|------------|------------|-----------|-----------------------|---------------|
| AL | 39% | 60% | 0% | 0% | 384 |
| AZ | 42% | 58% | 0% | 0% | 402 |
| DE | 49% | 51% | 0% | 0% | 997 |
| GA | 32% | 68% | 0% | 0% | 500 |
| IN | 34% | 66% | 0% | 1% | 1,231 |
| KS | 32% | 68% | 0% | 0% | 1,237 |
| KY | 27% | 73% | 0% | 0% | 397 |
| MN | 35% | 65% | 0% | 0% | 1,422 |
| MO | 36% | 64% | 0% | 0% | 1,591 |
| NE | 45% | 55% | 0% | 0% | 855 |
| NJ | 37% | 63% | 0% | 0% | 710 |
| OH | 30% | 70% | 0% | 0% | 1,479 |
| OK | 33% | 66% | 0% | 0% | 752 |
| OR | 32% | 68% | 0% | 0% | 726 |
| TN | 32% | 68% | 0% | 0% | 787 |
| TX | 38% | 62% | 0% | 0% | 1,491 |
| VA | 41% | 59% | 0% | 0% | 1,000 |
| WA | 33% | 67% | 0% | 0% | 1,631 |
| WI | 32% | 68% | 0% | 0% | 2,305 |
| WY | 36% | 64% | 0% | 0% | 402 |
| Weighted NCI-AD Average | 37% | 63% | 0% | 0% | 20,299 |

Table 4. Race and ethnicity

Categories are not mutually exclusive, therefore N is not shown.

| State | American Indian or Alaska Native | Asian | Black or African American | Pacific Islander | White | Hispanic or Latino | Other | Don't Know or Unclear |
|--------------------------------|----------------------------------|-----------|---------------------------|------------------|------------|--------------------|-----------|-----------------------|
| AL | 2% | 1% | 44% | 0% | 49% | 2% | 3% | 1% |
| AZ | 2% | 3% | 8% | 0% | 60% | 23% | 3% | 2% |
| DE | 0% | 1% | 38% | 2% | 58% | 0% | 0% | 0% |
| GA | 0% | 1% | 49% | 0% | 49% | 0% | 1% | 1% |
| IN | 1% | 1% | 27% | 0% | 65% | 2% | 2% | 2% |
| KS | 2% | 2% | 19% | 0% | 73% | 3% | 1% | 3% |
| KY | 0% | 1% | 13% | 0% | 87% | 1% | 0% | 0% |
| MN | 4% | 6% | 19% | 1% | 67% | 4% | 2% | 1% |
| MO | 2% | 1% | 36% | 0% | 49% | 1% | 2% | 0% |
| NE | 5% | 4% | 19% | 0% | 71% | 7% | 2% | 0% |
| NJ | 1% | 13% | 24% | 0% | 38% | 22% | 2% | 0% |
| OH | 1% | 13% | 25% | 0% | 55% | 3% | 5% | 0% |
| OK | 13% | 1% | 9% | 0% | 69% | 1% | 2% | 10% |
| OR | 3% | 2% | 4% | 0% | 86% | 5% | 4% | 0% |
| TN | 0% | 0% | 26% | 0% | 68% | 1% | 2% | 2% |
| TX | 1% | 1% | 22% | 0% | 35% | 52% | 1% | 0% |
| VA | 2% | 5% | 37% | 1% | 52% | 1% | 2% | 3% |
| WA | 8% | 7% | 12% | 0% | 54% | 15% | 5% | 0% |
| WI | 2% | 1% | 22% | 0% | 69% | 3% | 3% | 3% |
| WY | 7% | 0% | 1% | 0% | 88% | 7% | 1% | 1% |
| Weighted NCI-AD Average | 3% | 4% | 26% | 0% | 57% | 7% | 3% | 2% |

Table 5. Marital status

| State | Single, never married | Married or in domestic partnership | Separated or divorced | Widowed | Don't Know or Unclear | N |
|--------------------------------|-----------------------|------------------------------------|-----------------------|------------|-----------------------|---------------|
| AL | 31% | 12% | 35% | 19% | 3% | 381 |
| AZ ** | 0% | 8% | 0% | 5% | 87% | 402 |
| DE | 35% | 13% | 25% | 25% | 1% | 785 |
| GA | 18% | 22% | 22% | 37% | 2% | 498 |
| IN | 25% | 19% | 29% | 26% | 1% | 1,194 |
| KS | 29% | 14% | 35% | 22% | 1% | 1,118 |
| KY | 30% | 19% | 17% | 33% | 1% | 394 |
| MN | 16% | 13% | 38% | 28% | 6% | 1,012 |
| MO | 45% | 10% | 30% | 14% | 0% | 2,159 |
| NE | 35% | 16% | 22% | 23% | 4% | 766 |
| NJ | 34% | 18% | 17% | 31% | 0% | 703 |
| OH | 25% | 20% | 29% | 26% | 0% | 1,464 |
| OK ** | 9% | 25% | 10% | 20% | 36% | 660 |
| OR | 21% | 19% | 27% | 32% | 1% | 659 |
| TN ** | 22% | 12% | 19% | 18% | 29% | 720 |
| TX | 40% | 13% | 28% | 19% | 0% | 1,489 |
| VA | 48% | 13% | 21% | 10% | 8% | 959 |
| WA | 32% | 11% | 31% | 24% | 0% | 1,588 |
| WI | 21% | 16% | 23% | 20% | 20% | 2,284 |
| WY | 21% | 19% | 39% | 21% | 1% | 378 |
| Weighted NCI-AD Average | 34% | 15% | 24% | 18% | 9% | 19,613 |

States with more than 25% missing or don't know are marked with **

Table 6. Preferred language

| State | English | Spanish | Other | Don't Know or Unclear | N |
|--------------------------------|------------|-----------|-----------|-----------------------|---------------|
| AL | 97% | 1% | 1% | 0% | 380 |
| AZ | 95% | 4% | 1% | 0% | 402 |
| DE | 99% | 1% | 0% | 0% | 997 |
| GA | 99% | 0% | 1% | 0% | 500 |
| IN | 90% | 1% | 2% | 6% | 1,214 |
| KS | 95% | 2% | 3% | 0% | 1,151 |
| KY | 100% | 0% | 0% | 0% | 396 |
| MN | 91% | 2% | 7% | 0% | 1,422 |
| MO | 97% | 0% | 2% | 0% | 2,198 |
| NE | 97% | 2% | 1% | 0% | 823 |
| NJ | 65% | 17% | 18% | 0% | 706 |
| OH | 78% | 1% | 20% | 0% | 1,477 |
| OK | 96% | 0% | 0% | 3% | 704 |
| OR | 95% | 2% | 3% | 0% | 662 |
| TN | 98% | 1% | 1% | 0% | 786 |
| TX | 80% | 19% | 1% | 0% | 1,491 |
| VA | 97% | 1% | 2% | 0% | 996 |
| WA | 81% | 16% | 3% | 0% | 1,615 |
| WI | 97% | 1% | 1% | 0% | 2,282 |
| WY | 99% | 1% | 1% | 0% | 379 |
| Weighted NCI-AD Average | 91% | 4% | 4% | 1% | 20,581 |

Table 7. Preferred means of Communication

| State | Spoken | Gestures or body language | Sign language or finger spelling | Communication aid or Device | Other | Don't Know | N |
|--------------------------------|------------|---------------------------|----------------------------------|-----------------------------|-----------|------------|---------------|
| AL | 92% | 6% | 0% | 0% | 2% | 1% | 379 |
| AZ | 97% | 1% | 0% | 0% | 1% | 0% | 402 |
| DE | 99% | 0% | 0% | 0% | 0% | 1% | 997 |
| GA | 99% | 0% | 0% | 0% | 0% | 0% | 500 |
| IN | 98% | 1% | 0% | 0% | 0% | 0% | 1,067 |
| KS | 95% | 1% | 0% | 0% | 0% | 4% | 1,150 |
| KY | 97% | 2% | 0% | 0% | 0% | 0% | 394 |
| MN | 98% | 1% | 0% | 0% | 1% | 0% | 1,244 |
| MO | 98% | 1% | 0% | 0% | 0% | 0% | 2,193 |
| NE | 97% | 1% | 0% | 0% | 2% | 0% | 826 |
| NJ | 98% | 1% | 0% | 1% | 1% | 0% | 707 |
| OH | 97% | 2% | 0% | 0% | 1% | 0% | 1,479 |
| OK | 98% | 0% | 0% | 0% | 0% | 2% | 707 |
| OR | 96% | 2% | 0% | 0% | 2% | 0% | 664 |
| TN | 94% | 2% | 1% | 0% | 2% | 1% | 785 |
| TX | 93% | 4% | 1% | 0% | 2% | 1% | 1,492 |
| VA | 90% | 2% | 0% | 1% | 2% | 5% | 965 |
| WA | 95% | 3% | 0% | 0% | 1% | 1% | 1,613 |
| WI | 96% | 0% | 0% | 0% | 0% | 3% | 1,976 |
| WY | 96% | 0% | 0% | 1% | 3% | 0% | 380 |
| Weighted NCI-AD Average | 95% | 2% | 0% | 0% | 1% | 2% | 19,920 |

Table 8. Residential designation

Categories created using zip codes and corresponding RUCA codes.

| State | Metropolitan | Micropolitan | Rural | Small town | Don't Know | N |
|--------------------------------|--------------|--------------|-----------|------------|------------|---------------|
| AL | 64% | 17% | 8% | 10% | 0% | 381 |
| AZ | 93% | 5% | 1% | 1% | 0% | 402 |
| DE | 76% | 19% | 0% | 4% | 0% | 997 |
| GA | 72% | 16% | 4% | 7% | 1% | 497 |
| IN | 78% | 14% | 2% | 5% | 0% | 1,209 |
| KS | 55% | 24% | 8% | 13% | 0% | 1,219 |
| KY | 35% | 32% | 12% | 21% | 0% | 393 |
| MN | 68% | 14% | 7% | 11% | 0% | 1,422 |
| MO | 71% | 12% | 6% | 11% | 0% | 2,254 |
| NE | 54% | 18% | 15% | 13% | 0% | 807 |
| NJ | 98% | 1% | 0% | 0% | 0% | 707 |
| OH | 84% | 13% | 0% | 2% | 0% | 1,470 |
| OK | 37% | 23% | 13% | 9% | 17% | 702 |
| OR | 66% | 23% | 4% | 7% | 0% | 714 |
| TN | 67% | 19% | 2% | 12% | 0% | 787 |
| TX | 85% | 12% | 0% | 3% | 0% | 1,492 |
| VA | 77% | 9% | 5% | 9% | 0% | 993 |
| WA | 90% | 7% | 2% | 1% | 0% | 1,612 |
| WI | 66% | 13% | 8% | 13% | 0% | 2,283 |
| WY | 39% | 33% | 8% | 20% | 0% | 402 |
| Weighted NCI-AD Average | 74% | 12% | 5% | 8% | 1% | 20,743 |

Table 9. Median income (based on zip code)

| State | \$0- \$9,999 | \$10,000- \$19,999 | \$20,000- \$29,999 | \$30,000- \$39,999 | \$40,000- \$49,999 | \$50,000- \$59,999 | \$60,000- \$69,999 | \$70,000- \$79,999 | \$80,000- \$89,999 | \$90,000- \$99,999 | \$100,000 and over | N |
|--|-----------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|---------------|
| AL | 0% | 0% | 1% | 20% | 40% | 20% | 6% | 9% | 2% | 1% | 0% | 381 |
| AZ | 0% | 0% | 0% | 6% | 19% | 32% | 24% | 8% | 7% | 2% | 2% | 402 |
| DE | 0% | 0% | 0% | 2% | 6% | 29% | 38% | 2% | 15% | 3% | 5% | 997 |
| GA | 1% | 0% | 0% | 10% | 34% | 25% | 12% | 10% | 5% | 3% | 1% | 494 |
| IN | 0% | 0% | 0% | 10% | 22% | 40% | 16% | 6% | 2% | 2% | 1% | 1,209 |
| KS | 1% | 0% | 1% | 8% | 33% | 31% | 14% | 6% | 4% | 1% | 2% | 1,219 |
| KY | 1% | 0% | 3% | 21% | 38% | 25% | 6% | 5% | 0% | 1% | 0% | 393 |
| MN | 0% | 0% | 0% | 2% | 11% | 45% | 17% | 11% | 8% | 4% | 2% | 1,422 |
| MO | 0% | 0% | 2% | 14% | 48% | 17% | 10% | 5% | 3% | 1% | 1% | 2,244 |
| NE | 1% | 0% | 0% | 3% | 15% | 49% | 11% | 17% | 2% | 2% | 0% | 806 |
| NJ | 1% | 1% | 0% | 3% | 10% | 17% | 14% | 11% | 14% | 9% | 20% | 705 |
| OH | 0% | 0% | 1% | 12% | 19% | 33% | 12% | 11% | 5% | 4% | 1% | 1,465 |
| OK | 0% | 0% | 0% | 9% | 48% | 30% | 7% | 5% | 1% | 0% | 1% | 653 |
| OR | 1% | 0% | 0% | 2% | 22% | 46% | 20% | 5% | 2% | 0% | 1% | 714 |
| TN | 1% | 0% | 1% | 10% | 45% | 20% | 13% | 6% | 2% | 1% | 0% | 787 |
| TX | 0% | 0% | 0% | 20% | 36% | 24% | 9% | 5% | 3% | 1% | 1% | 1,492 |
| VA | 1% | 0% | 1% | 5% | 25% | 18% | 16% | 10% | 8% | 4% | 12% | 993 |
| WA | 1% | 0% | 0% | 1% | 14% | 28% | 27% | 16% | 8% | 3% | 2% | 1,611 |
| WI | 0% | 0% | 0% | 5% | 20% | 40% | 18% | 10% | 4% | 2% | 0% | 2,282 |
| WY | 2% | 0% | 0% | 0% | 4% | 29% | 31% | 20% | 2% | 11% | 0% | 402 |
| Weighted NCI-AD Average | 1% | 0% | 1% | 7% | 25% | 27% | 15% | 9% | 6% | 3% | 5% | 20,671 |

Table 10. Type of residence

| State | Own or family house or apartment | Senior living apartment or complex | Group home, adult family home, foster home, host home | Assisted living facility, residential care facility | Nursing facility, nursing home | Homeless or temporary shelter | Other | Don't Know or Unclear | N |
|--------------------------------|----------------------------------|------------------------------------|---|---|--------------------------------|-------------------------------|-----------|-----------------------|---------------|
| AL | 45% | 2% | 0% | 3% | 51% | 0% | 0% | 0% | 381 |
| AZ | 46% | 1% | 4% | 26% | 23% | 0% | 0% | 0% | 402 |
| DE | 90% | 4% | 1% | 3% | 1% | 0% | 0% | 1% | 799 |
| GA | 93% | 4% | 0% | 1% | 0% | 0% | 2% | 0% | 501 |
| IN | 80% | 6% | 0% | 9% | 1% | 0% | 1% | 3% | 1,230 |
| KS | 81% | 6% | 1% | 9% | 1% | 0% | 1% | 1% | 1,134 |
| KY | 94% | 5% | 0% | 0% | 0% | 0% | 1% | 0% | 391 |
| MN | 61% | 6% | 13% | 17% | 2% | 0% | 1% | 0% | 1,243 |
| MO | 86% | 6% | 1% | 5% | 0% | 0% | 1% | 0% | 2,189 |
| NE | 32% | 0% | 0% | 12% | 55% | 0% | 0% | 0% | 856 |
| NJ | 55% | 8% | 0% | 5% | 31% | 0% | 0% | 0% | 710 |
| OH | 81% | 3% | 0% | 15% | 0% | 0% | 0% | 0% | 1,480 |
| OK | 84% | 5% | 0% | 0% | 1% | 0% | 2% | 8% | 742 |
| OR | 63% | 3% | 8% | 18% | 3% | 0% | 5% | 0% | 663 |
| TN | 40% | 1% | 2% | 3% | 54% | 0% | 1% | 0% | 787 |
| TX | 90% | 4% | 1% | 4% | 0% | 0% | 1% | 0% | 1,492 |
| VA | 78% | 2% | 3% | 1% | 3% | 1% | 8% | 4% | 995 |
| WA | 63% | 3% | 17% | 8% | 9% | 0% | 0% | 0% | 1,628 |
| WI | 68% | 3% | 1% | 9% | 18% | 0% | 0% | 0% | 2,304 |
| WY | 69% | 18% | 2% | 7% | 0% | 1% | 3% | 0% | 379 |
| Weighted NCI-AD Average | 72% | 3% | 4% | 7% | 9% | 0% | 3% | 2% | 20,306 |

Table 11. Who the person lives with

Categories are not mutually exclusive, therefore N is not shown.

| State | No One – Lives Alone | Spouse or Partner | Other Family | Friend(s) | Live-in PCA | Others | Don't Know or Unclear |
|--------------------------------|----------------------|-------------------|--------------|-----------|-------------|------------|-----------------------|
| AL | 26% | 3% | 28% | 0% | 1% | 41% | 1% |
| AZ | 22% | 13% | 30% | 1% | 15% | 38% | 1% |
| DE | 34% | 12% | 45% | 1% | 2% | 6% | 1% |
| GA | 50% | 21% | 30% | 1% | 0% | 1% | 1% |
| IN | 44% | 16% | 34% | 1% | 1% | 2% | 4% |
| KS | 60% | 12% | 23% | 2% | 1% | 2% | 2% |
| KY | 53% | 18% | 26% | 0% | 0% | 1% | 1% |
| MN | 62% | 8% | 18% | 1% | 1% | 10% | 0% |
| MO | 49% | 9% | 30% | 3% | 1% | 5% | 0% |
| NE | 30% | 7% | 12% | 0% | 1% | 56% | 0% |
| NJ | 25% | 13% | 27% | 1% | 0% | 35% | 0% |
| OH | 50% | 17% | 39% | 1% | 3% | 1% | 0% |
| OK | 37% | 20% | 19% | 2% | 0% | 3% | 0% |
| OR | 39% | 17% | 25% | 2% | 5% | 19% | 0% |
| TN | 18% | 7% | 19% | 1% | 0% | 55% | 1% |
| TX | 36% | 11% | 51% | 3% | 2% | 3% | 0% |
| VA | 26% | 16% | 46% | 5% | 2% | 8% | 0% |
| WA | 55% | 5% | 15% | 0% | 9% | 22% | 0% |
| WI | 47% | 12% | 16% | 1% | 3% | 8% | 16% |
| WY | 56% | 20% | 19% | 4% | 4% | 2% | 0% |
| Weighted NCI-AD Average | 38% | 13% | 32% | 3% | 2% | 13% | 3% |

Table 12. Address changed in the past 6 months

| State | Yes | No | Don't Know or Unclear | N |
|--------------------------------|-----------|------------|-----------------------|---------------|
| AL | 8% | 92% | 1% | 381 |
| AZ | 6% | 94% | 0% | 402 |
| DE | 6% | 94% | 0% | 783 |
| GA | 5% | 94% | 1% | 500 |
| IN | 5% | 95% | 0% | 1,052 |
| KS | 9% | 90% | 2% | 1,125 |
| KY | 3% | 89% | 8% | 392 |
| MN | 8% | 91% | 0% | 1,243 |
| MO | 5% | 95% | 0% | 2,171 |
| NE | 11% | 88% | 1% | 822 |
| NJ | 2% | 97% | 1% | 706 |
| OH | 3% | 97% | 0% | 1,477 |
| OK | 3% | 92% | 4% | 688 |
| OR | 8% | 92% | 0% | 662 |
| TN | 4% | 89% | 7% | 779 |
| TX | 5% | 95% | 0% | 1,492 |
| VA | 8% | 90% | 2% | 960 |
| WA | 10% | 90% | 0% | 1,603 |
| WI | 6% | 77% | 17% | 2,229 |
| WY | 10% | 90% | 0% | 379 |
| Weighted NCI-AD Average | 7% | 91% | 2% | 19,846 |

Table 13. Where people moved from (if moved in the last 6 months)

| State | Own or family house or apartment | Senior living apartment or complex | Group home, adult family home, foster home, host home | Assisted living facility, residential care facility | Nursing facility, nursing home | Homeless or temporary shelter | Other | Don't Know or Unclear | N |
|--------------------------------|----------------------------------|------------------------------------|---|---|--------------------------------|-------------------------------|------------|-----------------------|--------------|
| AL ** | 37% | 9% | 0% | 0% | 23% | 0% | 5% | 26% | 24 |
| AZ | 83% | 0% | 4% | 9% | 0% | 0% | 4% | 0% | 23 |
| DE | 92% | 0% | 0% | 0% | 1% | 5% | 2% | 0% | 47 |
| GA | 72% | 0% | 0% | 8% | 8% | 4% | 8% | 0% | 25 |
| IN | 72% | 3% | 0% | 14% | 3% | 0% | 8% | 0% | 50 |
| KS | 73% | 6% | 0% | 6% | 3% | 0% | 6% | 5% | 91 |
| MN | 64% | 10% | 9% | 9% | 1% | 0% | 3% | 4% | 100 |
| MO | 64% | 6% | 1% | 4% | 5% | 5% | 11% | 3% | 101 |
| NE | 45% | 8% | 0% | 26% | 2% | 3% | 6% | 10% | 71 |
| OH | 67% | 5% | 1% | 11% | 0% | 0% | 17% | 0% | 51 |
| OK ** | 37% | 3% | 3% | 1% | 15% | 3% | 0% | 40% | 40 |
| OR | 51% | 6% | 10% | 12% | 4% | 3% | 14% | 2% | 61 |
| TN | 71% | 0% | 0% | 9% | 19% | 0% | 1% | 0% | 29 |
| TX | 86% | 3% | 1% | 4% | 0% | 2% | 5% | 0% | 76 |
| VA | 58% | 5% | 1% | 2% | 1% | 11% | 19% | 3% | 73 |
| WA | 66% | 1% | 15% | 0% | 4% | 12% | 2% | 0% | 126 |
| WI | 54% | 5% | 4% | 15% | 7% | 1% | 13% | 3% | 136 |
| WY | 78% | 8% | 0% | 3% | 5% | 3% | 3% | 0% | 37 |
| Weighted NCI-AD Average | 61% | 5% | 4% | 5% | 4% | 6% | 11% | 4% | 1,186 |

The following states are not included in the table due to low response rates (fewer than 20), their data are included in the Weighted NCI-AD Average: KY, NJ. States with more than 25% missing or don't know are marked with **

Table 14A. Diagnoses

Categories are not mutually exclusive; therefore, N is not shown.

| State | Physical disability | Traumatic brain injury or other acquired brain injury | Intellectual or other developmental disability | Alzheimer's disease or dementia | Heart disease | Cancer |
|--------------------------------|---------------------|---|--|---------------------------------|---------------|------------|
| AL | 68% | 21% | 12% | 22% | 76% | 10% |
| AZ | 2% | 4% | 1% | 26% | 79% | 18% |
| DE | 60% | 13% | 10% | 11% | 35% | 11% |
| GA | 81% | 3% | 2% | 13% | 28% | 14% |
| IN | 59% | 13% | 8% | 12% | 35% | 19% |
| KS | 72% | 15% | 8% | 12% | 33% | 18% |
| KY | 76% | 4% | 10% | 3% | 39% | 7% |
| MN | 54% | 0% | 2% | 8% | 30% | 20% |
| MO | 69% | 13% | 12% | 6% | 28% | 15% |
| NE | 87% | 19% | 9% | 13% | 24% | 18% |
| NJ | 60% | 3% | 3% | 27% | 44% | 14% |
| OH | 70% | 11% | 6% | 19% | 38% | 18% |
| OK | 61% | 8% | 8% | 5% | 39% | 22% |
| OR | 64% | 15% | 7% | 16% | 37% | 19% |
| TN | 75% | 5% | 6% | 35% | 37% | 7% |
| TX | 82% | 18% | 18% | 14% | 34% | 12% |
| VA | 1% | 8% | 12% | 5% | 26% | 4% |
| WA | 71% | 13% | 12% | 10% | 30% | 19% |
| WI | 42% | 4% | 1% | 21% | 56% | 10% |
| WY | 70% | 16% | 10% | 5% | 28% | 17% |
| Weighted NCI-AD Average | 44% | 10% | 9% | 12% | 35% | 12% |

Table 14B. Diagnoses (continued)

Categories are not mutually exclusive; therefore, N is not shown.

| State | Chronic obstructive pulmonary disease (COPD) | Stroke | Diabetes | Hypertension (or high blood pressure) | Limited or no vision- legally blind | Hearing loss- severe or profound |
|--------------------------------|--|------------|------------|---------------------------------------|-------------------------------------|----------------------------------|
| AL | 26% | 28% | 39% | 80% | 20% | 14% |
| AZ | 17% | 19% | 38% | 57% | 4% | 7% |
| DE | 21% | 24% | 45% | 64% | 9% | 12% |
| GA | 15% | 13% | 31% | 55% | 18% | 14% |
| IN | 30% | 26% | 44% | 71% | 14% | 15% |
| KS | 29% | 21% | 39% | 58% | 30% | 16% |
| KY | 25% | 17% | 33% | 55% | 15% | 7% |
| MN | 20% | 19% | 34% | 60% | 13% | 15% |
| MO | 30% | 17% | 39% | 66% | 27% | 10% |
| NE | 22% | 16% | 25% | 47% | 6% | 7% |
| NJ | 16% | 22% | 43% | 74% | 18% | 12% |
| OH | 24% | 23% | 44% | 71% | 11% | 13% |
| OK | 28% | 18% | 41% | 70% | 17% | 19% |
| OR | 25% | 27% | 33% | 62% | 14% | 15% |
| TN | 26% | 23% | 41% | 70% | 6% | 4% |
| TX | 27% | 30% | 48% | 68% | 38% | 24% |
| VA | 16% | 6% | 0% | 59% | 1% | 2% |
| WA | 23% | 24% | 49% | 64% | 22% | 26% |
| WI | 27% | 20% | 42% | 71% | 4% | 1% |
| WY | 39% | 17% | 39% | 53% | 24% | 23% |
| Weighted NCI-AD Average | 22% | 17% | 29% | 65% | 12% | 10% |

Table 15. Person has chronic psychiatric or mental health diagnosis

| State | Yes | No | Don't Know or Unclear | N |
|--------------------------------|------------|------------|-----------------------|---------------|
| AL | 54% | 45% | 1% | 376 |
| AZ | 65% | 35% | 0% | 402 |
| DE | 21% | 77% | 2% | 917 |
| GA | 13% | 76% | 11% | 499 |
| IN | 18% | 59% | 23% | 1,226 |
| KS | 30% | 64% | 6% | 1,110 |
| KY | 29% | 61% | 11% | 382 |
| MN | 45% | 55% | 0% | 1,012 |
| MO | 40% | 59% | 1% | 2,124 |
| NE | 54% | 44% | 2% | 851 |
| NJ | 46% | 54% | 1% | 706 |
| OH | 23% | 76% | 1% | 1,477 |
| OK | 22% | 77% | 1% | 695 |
| TN | 58% | 40% | 2% | 787 |
| TX | 40% | 59% | 1% | 1,492 |
| VA | 2% | 98% | 0% | 1,000 |
| WA | 37% | 62% | 2% | 1,606 |
| WI | 69% | 30% | 1% | 2,305 |
| WY | 33% | 66% | 1% | 376 |
| Weighted NCI-AD Average | 28% | 70% | 2% | 19,343 |

Table 16. Level of mobility

Categories are not mutually exclusive (except 'Don't know or unclear or Missing').

| State | Non-Ambulatory | Moves self with wheelchair | Moves self with other aids | Moves self without aids | Don't Know or Unclear |
|--------------------------------|----------------|----------------------------|----------------------------|-------------------------|-----------------------|
| AL | 18% | 38% | 39% | 33% | 1% |
| AZ | 0% | 77% | 23% | 0% | 0% |
| DE | 15% | 31% | 48% | 26% | 0% |
| GA | 6% | 10% | 62% | 62% | 3% |
| IN | 2% | 21% | 51% | 25% | 24% |
| KS | 3% | 22% | 66% | 40% | 1% |
| KY | 8% | 14% | 45% | 24% | 8% |
| MN | 34% | 45% | 45% | 20% | 0% |
| MO | 3% | 15% | 57% | 41% | 0% |
| NE | 3% | 36% | 61% | 27% | 0% |
| NJ | 9% | 23% | 53% | 18% | 0% |
| OH | 8% | 24% | 75% | 35% | 0% |
| OK | 2% | 16% | 54% | 53% | 0% |
| OR | 13% | 31% | 61% | 24% | 0% |
| TN | 47% | 26% | 24% | 8% | 0% |
| TX | 9% | 27% | 61% | 28% | 0% |
| VA | 5% | 8% | 32% | 61% | 3% |
| WA | 7% | 25% | 62% | 24% | 0% |
| WI | 1% | 17% | 7% | 3% | 73% |
| WY | 3% | 17% | 59% | 47% | 0% |
| Weighted NCI-AD Average | 8% | 19% | 46% | 38% | 7% |

Table 17. Has history of frequent falls (more than two falls in a six-month period)

| State | Yes | No | Don't Know or Unclear | N |
|--------------------------------|------------|------------|-----------------------|---------------|
| AL | 29% | 69% | 2% | 378 |
| AZ | 7% | 93% | 0% | 402 |
| DE | 26% | 74% | 0% | 916 |
| GA | 26% | 70% | 4% | 501 |
| IN | 29% | 71% | 1% | 969 |
| KS | 35% | 64% | 2% | 1,130 |
| KY | 18% | 72% | 10% | 378 |
| MN | 24% | 74% | 2% | 1,239 |
| MO | 32% | 67% | 0% | 2,152 |
| NE | 34% | 65% | 1% | 823 |
| NJ | 11% | 88% | 0% | 707 |
| OH | 21% | 79% | 0% | 1,474 |
| OK | 29% | 71% | 0% | 693 |
| OR | 31% | 68% | 1% | 654 |
| TN | 15% | 78% | 7% | 785 |
| TX | 34% | 66% | 0% | 1,491 |
| VA | 20% | 76% | 4% | 966 |
| WA | 43% | 57% | 0% | 1,597 |
| WI | 22% | 76% | 1% | 1,628 |
| WY | 37% | 63% | 0% | 378 |
| Weighted NCI-AD Average | 25% | 73% | 2% | 19,261 |

Table 18. Receives Medicare

Information required to come from administrative records.

| State | Yes | No | Don't Know or Unclear | N |
|--------------------------------|------------|------------|-----------------------|---------------|
| AL | 77% | 23% | 0% | 384 |
| AZ | 64% | 36% | 0% | 402 |
| DE | 93% | 6% | 1% | 280 |
| GA | 70% | 22% | 8% | 474 |
| IN | 79% | 19% | 2% | 951 |
| KS | 76% | 17% | 6% | 1,092 |
| KY | 74% | 16% | 10% | 372 |
| MN | 94% | 6% | 0% | 1,012 |
| MO | 71% | 26% | 3% | 1,637 |
| NE | 91% | 8% | 1% | 815 |
| NJ | 85% | 15% | 0% | 701 |
| OH | 68% | 22% | 11% | 1,479 |
| OK ** | 48% | 9% | 43% | 476 |
| OR | 89% | 7% | 4% | 653 |
| TN | 91% | 9% | 0% | 783 |
| TX | 65% | 35% | 0% | 1,492 |
| VA | 51% | 40% | 9% | 906 |
| WA | 85% | 7% | 7% | 1,572 |
| WI | 87% | 13% | 0% | 2,281 |
| WY | 88% | 11% | 1% | 379 |
| Weighted NCI-AD Average | 70% | 24% | 6% | 18,141 |

*States with more than 25% missing or don't know are marked with ***

Table 19. Length of time receiving LTSS services in current program

| State | 0 - 5 months | 6 months – less than 1 year | 1 year – less than 3 years | 3 or more years | Don't Know or Unclear | N |
|--------------------------------|--------------|-----------------------------|----------------------------|-----------------|-----------------------|---------------|
| AL | 11% | 22% | 67% | 0% | 0% | 384 |
| DE | 5% | 10% | 14% | 70% | 0% | 997 |
| GA | 10% | 3% | 46% | 40% | 0% | 487 |
| IN | 18% | 18% | 31% | 29% | 3% | 1,205 |
| KS | 8% | 14% | 32% | 42% | 4% | 1,219 |
| KY | 4% | 14% | 31% | 38% | 13% | 382 |
| MN ** | 4% | 3% | 12% | 46% | 35% | 1,012 |
| MO | 0% | 17% | 25% | 57% | 0% | 2,211 |
| NE | 7% | 8% | 26% | 57% | 3% | 805 |
| NJ | 0% | 3% | 45% | 52% | 0% | 706 |
| OH ** | 0% | 0% | 0% | 1% | 99% | 1,480 |
| OK | 14% | 11% | 43% | 31% | 1% | 484 |
| OR | 0% | 11% | 32% | 47% | 10% | 727 |
| TN | 5% | 11% | 37% | 48% | 0% | 784 |
| TX | 0% | 0% | 32% | 68% | 0% | 1,492 |
| VA ** | 1% | 3% | 15% | 15% | 66% | 977 |
| WA | 3% | 13% | 18% | 55% | 11% | 1,611 |
| WI | 5% | 4% | 30% | 60% | 0% | 2,282 |
| WY | 1% | 10% | 27% | 61% | 0% | 402 |
| Weighted NCI-AD Average | 3% | 7% | 24% | 35% | 30% | 19,647 |

States with more than 25% missing or don't know are marked with **

Table 20. Person has legal guardian

| State | Yes | No | Don't Know or Unclear | N |
|--------------------------------|-----------|------------|-----------------------|---------------|
| AL ** | 1% | 0% | 98% | 384 |
| AZ | 8% | 91% | 1% | 402 |
| DE | 1% | 97% | 1% | 997 |
| GA | 5% | 78% | 17% | 453 |
| IN ** | 0% | 0% | 100% | 1,205 |
| KS ** | 1% | 16% | 83% | 1,215 |
| KY | 10% | 77% | 14% | 355 |
| MN | 33% | 67% | 0% | 1,422 |
| MO | 6% | 94% | 0% | 2,211 |
| NE | 6% | 94% | 0% | 816 |
| NJ | 10% | 90% | 0% | 706 |
| OH ** | 1% | 22% | 77% | 1,466 |
| OK ** | 5% | 41% | 54% | 473 |
| OR | 1% | 99% | 0% | 727 |
| TN | 16% | 83% | 0% | 785 |
| TX | 12% | 88% | 0% | 1,492 |
| VA ** | 0% | 0% | 100% | 985 |
| WA | 8% | 90% | 1% | 1,605 |
| WI | 22% | 78% | 0% | 2,282 |
| WY | 3% | 97% | 0% | 402 |
| Weighted NCI-AD Average | 7% | 47% | 46% | 20,383 |

States with more than 25% missing or don't know are marked with **

Table 21. Amount of paid support person receives

Information required to come from administrative records.

| State | 24-hour support or supervision | Daily support (for a limited number of hours per day, not round-the-clock) | Scheduled, less frequent than daily support | As-needed visitation and phone contact | None of the above | Don't Know | N |
|--------------------------------|--------------------------------|--|---|--|-------------------|------------|---------------|
| AL ** | 0% | 0% | 0% | 0% | 1% | 99% | 384 |
| AZ | 54% | 37% | 4% | 0% | 5% | 1% | 402 |
| DE | 25% | 1% | 30% | 44% | 0% | 0% | 997 |
| GA | 1% | 3% | 21% | 4% | 58% | 13% | 501 |
| IN ** | 0% | 0% | 0% | 0% | 0% | 100% | 1,231 |
| KS ** | 0% | 0% | 0% | 0% | 0% | 100% | 1,237 |
| KY | 6% | 33% | 34% | 9% | 9% | 8% | 382 |
| MO | 0% | 52% | 48% | 0% | 0% | 0% | 2,325 |
| NE | 67% | 30% | 3% | 0% | 0% | 0% | 856 |
| NJ | 37% | 39% | 13% | 1% | 10% | 0% | 710 |
| OH ** | 0% | 0% | 0% | 0% | 3% | 97% | 1,480 |
| OK ** | 0% | 1% | 1% | 0% | 62% | 36% | 755 |
| OR | 89% | 0% | 0% | 0% | 9% | 1% | 727 |
| TX ** | 0% | 0% | 0% | 0% | 0% | 100% | 1,492 |
| VA ** | 0% | 0% | 0% | 0% | 0% | 100% | 1,000 |
| WA | 42% | 25% | 25% | 1% | 5% | 2% | 1,631 |
| WI ** | 17% | 1% | 0% | 0% | 0% | 81% | 2,232 |
| WY | 9% | 0% | 0% | 91% | 0% | 0% | 402 |
| Weighted NCI-AD Average | 13% | 11% | 8% | 1% | 5% | 61% | 18,744 |

*States with more than 25% missing or don't know are marked with ***

Table 22. Person has remote supports

Information required to come from administrative records.

| State | Yes, 24-hour remote supports | Yes, less than 24-hour remote supports | No, none | Don't Know | N |
|--------------------------------|------------------------------|--|------------|------------|---------------|
| AL ** | 0% | 0% | 0% | 100% | 383 |
| AZ | 11% | 2% | 86% | 1% | 402 |
| DE | 35% | 0% | 65% | 0% | 997 |
| GA | 0% | 0% | 84% | 16% | 501 |
| IN ** | 0% | 0% | 0% | 100% | 1,231 |
| KS ** | 0% | 0% | 0% | 100% | 1,237 |
| KY | 10% | 1% | 78% | 11% | 380 |
| MO | 0% | 0% | 100% | 0% | 2,325 |
| NE | 62% | 0% | 37% | 1% | 856 |
| NJ | 12% | 3% | 84% | 1% | 710 |
| OH ** | 0% | 0% | 1% | 99% | 1,480 |
| OK ** | 0% | 0% | 63% | 37% | 755 |
| OR ** | 0% | 0% | 0% | 100% | 727 |
| TX ** | 0% | 0% | 0% | 100% | 1,492 |
| VA ** | 0% | 0% | 0% | 100% | 1,000 |
| WA | 1% | 0% | 97% | 1% | 1,631 |
| WI ** | 0% | 0% | 1% | 98% | 2,231 |
| WY | 0% | 0% | 100% | 0% | 402 |
| Weighted NCI-AD Average | 3% | 0% | 30% | 67% | 18,740 |

*States with more than 25% missing or don't know are marked with ***

Community Participation

Gets to do things outside of their home as much as they want to

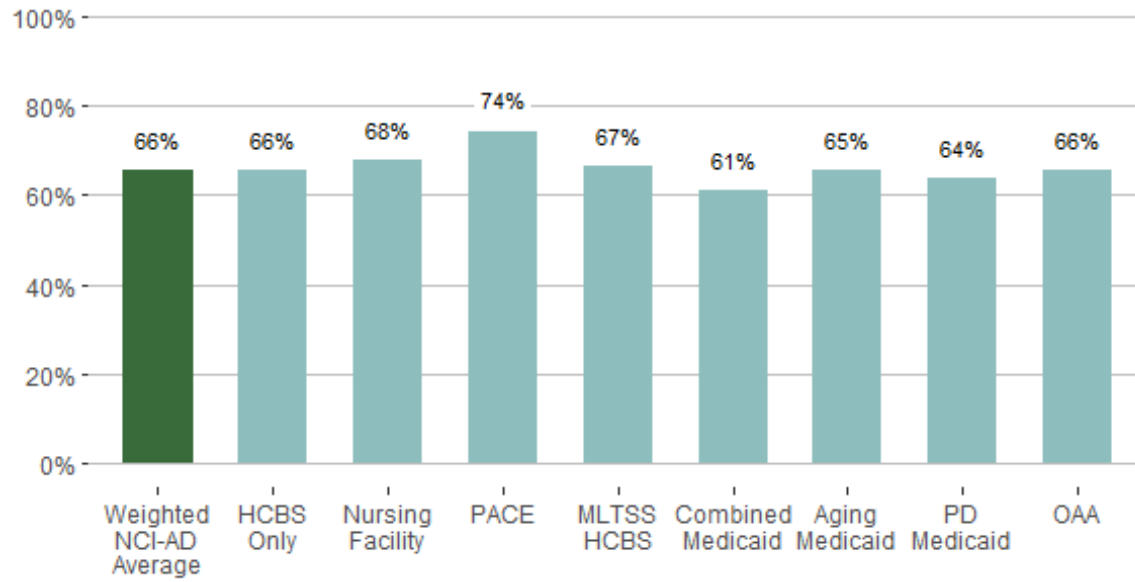


Table 23. Gets to do things outside of their home as much as they want to

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 53% | 186 | 46% | 65% | n/a | n/a | 46% | n/a | n/a | n/a |
| AZ | 58% | 202 | 58% | n/a | n/a | 58% | n/a | n/a | n/a | n/a |
| DE | 61% | 758 | 62% | 56% | n/a | 62% | n/a | n/a | n/a | n/a |
| GA | 65% | 381 | 65% | n/a | n/a | n/a | n/a | n/a | n/a | 65% |
| IN | 68% | 871 | 68% | n/a | n/a | n/a | 67% | n/a | n/a | 72% |
| KS | 72% | 947 | 72% | n/a | n/a | 72% | n/a | n/a | n/a | n/a |
| KY | 54% | 287 | 54% | n/a | n/a | 55% | n/a | n/a | n/a | 53% |
| MN | 65% | 924 | 65% | n/a | n/a | n/a | n/a | 66% | 65% | n/a |
| MO | 62% | 1,735 | 62% | n/a | n/a | n/a | 62% | n/a | 79% | n/a |
| NE | 76% | 775 | 65% | 85% | n/a | 65% | 59% | n/a | n/a | n/a |
| NJ | 75% | 477 | 78% | 65% | 71% | 78% | n/a | n/a | n/a | n/a |
| OH | 66% | 1,157 | 66% | n/a | n/a | 68% | 77% | 65% | 55% | n/a |
| OK | 65% | 610 | 65% | n/a | n/a | n/a | 64% | n/a | n/a | 66% |
| OR | 62% | 494 | 62% | 64% | 79% | n/a | 61% | n/a | n/a | 58% |
| TN | 58% | 450 | 63% | 52% | 63% | 64% | n/a | n/a | n/a | n/a |
| TX | 58% | 1,258 | 58% | n/a | n/a | 58% | n/a | n/a | n/a | n/a |
| VA | 68% | 730 | 68% | n/a | n/a | 68% | n/a | n/a | n/a | n/a |
| WA | 68% | 1,342 | 69% | 60% | n/a | 69% | n/a | n/a | n/a | n/a |
| WI | 64% | 1,641 | 63% | 81% | 71% | 62% | 64% | n/a | n/a | n/a |
| WY | 61% | 355 | 61% | n/a | n/a | n/a | 61% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 66% | 15,580 | 66% | 68% | 74% | 67% | 61% | 65% | 64% | 66% |

Takes part in activities with others as much as they want to (in-person or virtually)

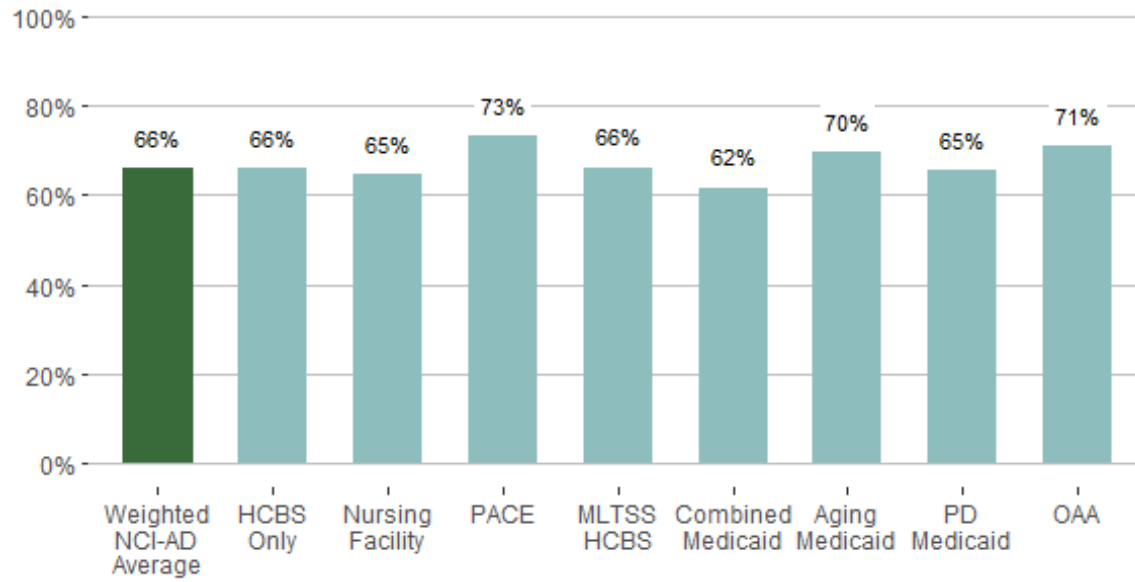


Table 24. Takes part in activities with others as much as they want to (in-person or virtually)

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 58% | 186 | 56% | 60% | n/a | n/a | 56% | n/a | n/a | n/a |
| AZ | 60% | 207 | 60% | n/a | n/a | 60% | n/a | n/a | n/a | n/a |
| DE | 56% | 754 | 58% | 49% | n/a | 58% | n/a | n/a | n/a | n/a |
| GA | 60% | 383 | 60% | n/a | n/a | n/a | n/a | n/a | n/a | 60% |
| IN | 71% | 833 | 71% | n/a | n/a | n/a | 71% | n/a | n/a | 76% |
| KS | 73% | 943 | 73% | n/a | n/a | 73% | n/a | n/a | n/a | n/a |
| KY | 44% | 290 | 44% | n/a | n/a | 41% | n/a | n/a | n/a | 47% |
| MN | 66% | 914 | 66% | n/a | n/a | n/a | n/a | 68% | 65% | n/a |
| MO | 63% | 1,723 | 63% | n/a | n/a | n/a | 63% | n/a | 79% | n/a |
| NE | 64% | 778 | 58% | 68% | n/a | 59% | 54% | n/a | n/a | n/a |
| NJ | 60% | 467 | 61% | 55% | 71% | 61% | n/a | n/a | n/a | n/a |
| OH | 74% | 1,163 | 74% | n/a | n/a | 77% | 78% | 71% | 64% | n/a |
| OK | 71% | 604 | 71% | n/a | n/a | n/a | 67% | n/a | n/a | 74% |
| OR | 59% | 487 | 59% | 65% | 75% | n/a | 57% | n/a | n/a | 66% |
| TN | 60% | 448 | 59% | 61% | 62% | 59% | n/a | n/a | n/a | n/a |
| TX | 60% | 1,263 | 60% | n/a | n/a | 60% | n/a | n/a | n/a | n/a |
| VA | 70% | 730 | 70% | n/a | n/a | 70% | n/a | n/a | n/a | n/a |
| WA | 60% | 1,340 | 59% | 69% | n/a | 59% | n/a | n/a | n/a | n/a |
| WI | 65% | 1,650 | 63% | 89% | 80% | 61% | 66% | n/a | n/a | n/a |
| WY | 61% | 358 | 61% | n/a | n/a | n/a | 61% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 66% | 15,521 | 66% | 65% | 73% | 66% | 62% | 70% | 65% | 71% |

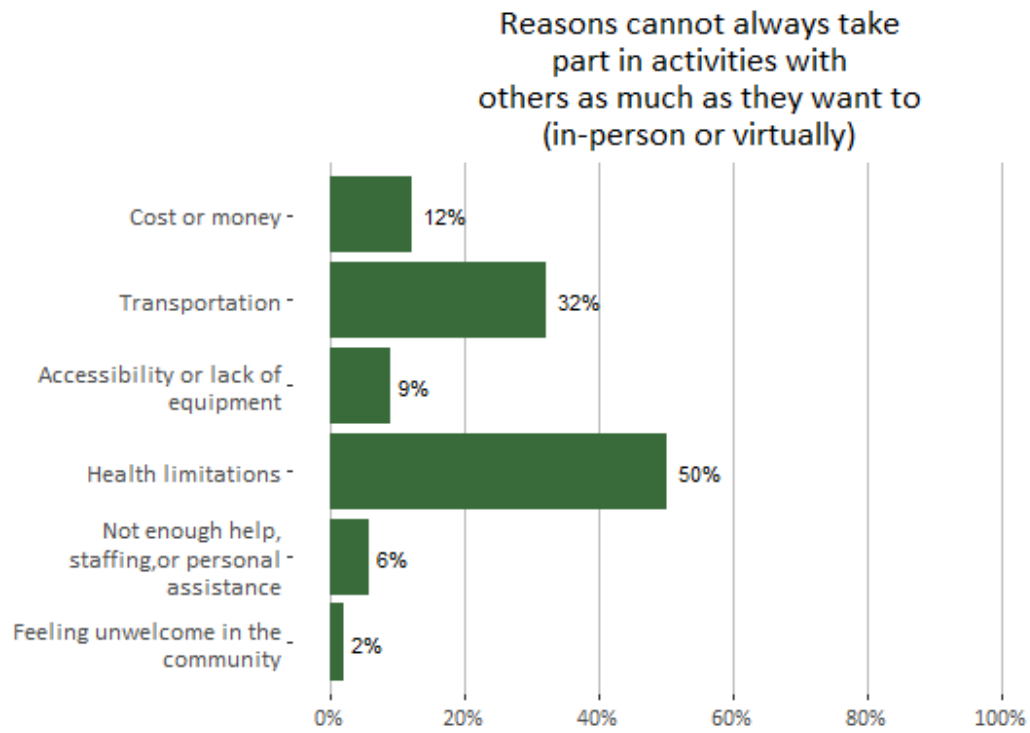


Table 25A. Reasons cannot always take part in activities with others as much as they want to (in-person or virtually)

Categories are not mutually exclusive; therefore N is not shown.

| State | Cost or money | Transportation | Accessibility or lack of equipment | Health limitations | Not enough help, staffing, or personal assistance | Feeling unwelcome in the community |
|--------------------------------|---------------|----------------|------------------------------------|--------------------|---|------------------------------------|
| AL | 6% | 35% | 30% | 47% | 2% | 0% |
| AZ | 13% | 28% | 11% | 41% | 10% | 2% |
| DE | 14% | 28% | 7% | 65% | 7% | 3% |
| GA | 12% | 48% | 7% | 54% | 5% | 1% |
| IN | 7% | 35% | 10% | 47% | 0% | 1% |
| KS | 11% | 39% | 6% | 49% | 4% | 1% |
| KY | 15% | 51% | 2% | 75% | 2% | 1% |
| MN | 21% | 36% | 9% | 40% | 9% | 2% |
| MO | 10% | 40% | 6% | 52% | 1% | 1% |
| NE | 42% | 63% | 4% | 52% | 25% | 2% |
| NJ | 9% | 26% | 12% | 65% | 5% | 1% |
| OH | 8% | 37% | 13% | 65% | 2% | 1% |
| OK | 7% | 29% | 8% | 40% | 2% | 1% |
| OR | 16% | 40% | 15% | 52% | 11% | 7% |
| TN | 8% | 38% | 15% | 58% | 13% | 5% |
| TX | 13% | 37% | 5% | 77% | 6% | 1% |
| VA | 16% | 25% | 5% | 42% | 5% | 3% |
| WA | 2% | 23% | 13% | 44% | 11% | 0% |
| WI | 4% | 31% | 12% | 54% | 2% | 2% |
| WY | 26% | 44% | 13% | 57% | 11% | 10% |
| Weighted NCI-AD Average | 12% | 32% | 9% | 50% | 6% | 2% |

Reasons cannot always take part in activities with others as much as they want to (in-person or virtually; continued)

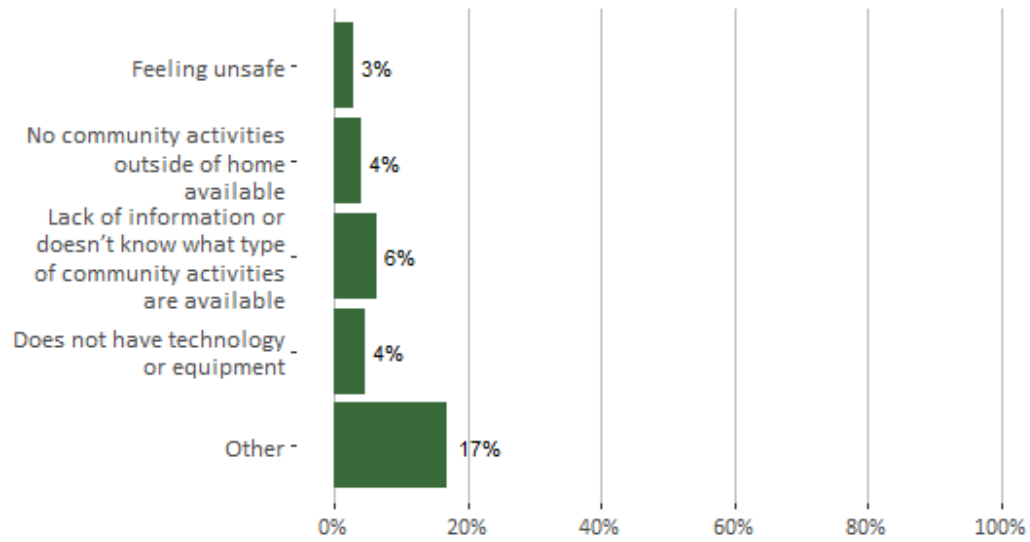


Table 25B. Reasons cannot always take part in activities with others as much as they want to (in-person or virtually; continued)

Categories are not mutually exclusive; therefore N is not shown.

| State | Feeling unsafe | No community activities outside of home available | Lack of information or doesn't know what type of community activities are available | Does not have technology or equipment | Other |
|--------------------------------|----------------|---|---|---------------------------------------|------------|
| AL | 0% | 8% | 11% | 8% | 2% |
| AZ | 0% | 2% | 17% | 11% | 34% |
| DE | 2% | 1% | 4% | 3% | 9% |
| GA | 5% | 5% | 3% | 2% | 8% |
| IN | 2% | 1% | 6% | 6% | 13% |
| KS | 2% | 3% | 2% | 3% | 13% |
| KY | 1% | 1% | 2% | 0% | 2% |
| MN | 8% | 8% | 5% | 1% | 23% |
| MO | 1% | 1% | 4% | 5% | 19% |
| NE | 3% | 3% | 9% | 1% | 8% |
| NJ | 2% | 0% | 6% | 7% | 12% |
| OH | 0% | 2% | 2% | 0% | 8% |
| OK | 0% | 4% | 11% | 7% | 11% |
| OR | 5% | 7% | 6% | 8% | 17% |
| TN | 3% | 4% | 3% | 5% | 5% |
| TX | 3% | 3% | 4% | 4% | 8% |
| VA | 3% | 5% | 7% | 5% | 20% |
| WA | 5% | 5% | 12% | 2% | 21% |
| WI | 3% | 3% | 2% | 3% | 27% |
| WY | 9% | 6% | 14% | 5% | 19% |
| Weighted NCI-AD Average | 3% | 4% | 6% | 4% | 17% |

Access to Community

Always has transportation
to do the things they want
outside of home

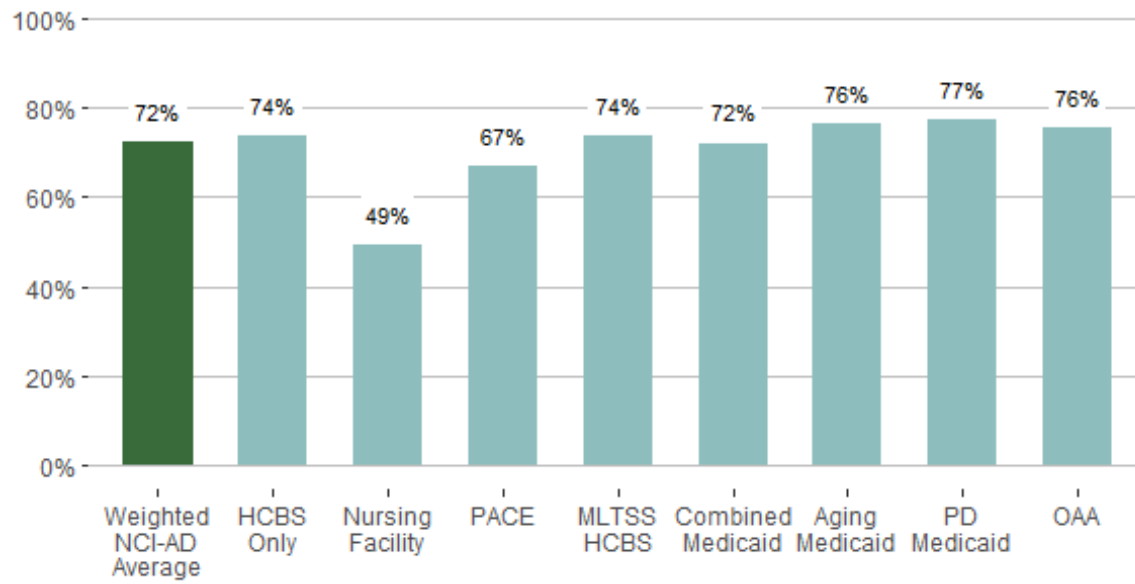


Table 26. Has transportation to do the things they want outside of home

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 70% | 367 | 72% | 68% | n/a | n/a | 72% | n/a | n/a | n/a |
| AZ | 73% | 327 | 73% | n/a | n/a | 73% | n/a | n/a | n/a | n/a |
| DE | 71% | 862 | 75% | 58% | n/a | 75% | n/a | n/a | n/a | n/a |
| GA | 73% | 484 | 73% | n/a | n/a | n/a | n/a | n/a | n/a | 73% |
| IN | 79% | 1,077 | 79% | n/a | n/a | n/a | 80% | n/a | n/a | 76% |
| KS | 76% | 1,140 | 76% | n/a | n/a | 76% | n/a | n/a | n/a | n/a |
| KY | 71% | 357 | 71% | n/a | n/a | 77% | n/a | n/a | n/a | 66% |
| MN | 76% | 1,259 | 76% | n/a | n/a | n/a | n/a | 73% | 78% | n/a |
| MO | 70% | 2,213 | 70% | n/a | n/a | n/a | 70% | n/a | 77% | n/a |
| NE | 23% | 834 | 49% | 2% | n/a | 47% | 68% | n/a | n/a | n/a |
| NJ | 70% | 619 | 75% | 51% | 62% | 76% | n/a | n/a | n/a | n/a |
| OH | 79% | 1,417 | 79% | n/a | n/a | 80% | 74% | 81% | 72% | n/a |
| OK | 76% | 729 | 76% | n/a | n/a | n/a | 75% | n/a | n/a | 77% |
| OR | 66% | 594 | 66% | 53% | 65% | n/a | 65% | n/a | n/a | 71% |
| TN | 61% | 673 | 69% | 53% | 75% | 69% | n/a | n/a | n/a | n/a |
| TX | 72% | 1,447 | 72% | n/a | n/a | 72% | n/a | n/a | n/a | n/a |
| VA | 73% | 959 | 73% | n/a | n/a | 73% | n/a | n/a | n/a | n/a |
| WA | 72% | 1,535 | 74% | 57% | n/a | 74% | n/a | n/a | n/a | n/a |
| WI | 72% | 2,050 | 75% | 59% | 83% | 72% | 81% | n/a | n/a | n/a |
| WY | 70% | 383 | 70% | n/a | n/a | n/a | 70% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 72% | 19,326 | 74% | 49% | 67% | 72% | 76% | 76% | 77% | 76% |

Always has transportation to get to medical appointments

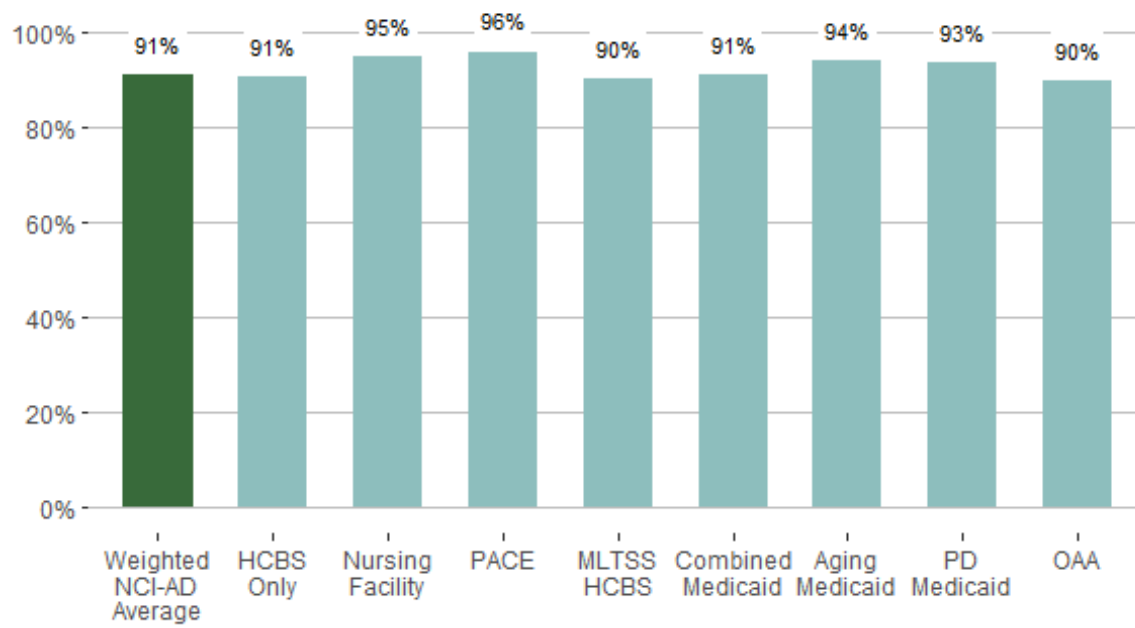


Table 27. Has transportation to get to medical appointments

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 93% | 364 | 91% | 95% | n/a | n/a | 91% | n/a | n/a | n/a |
| AZ | 93% | 321 | 93% | n/a | n/a | 93% | n/a | n/a | n/a | n/a |
| DE | 92% | 886 | 92% | 95% | n/a | 92% | n/a | n/a | n/a | n/a |
| GA | 88% | 489 | 88% | n/a | n/a | n/a | n/a | n/a | n/a | 88% |
| IN | 92% | 1,169 | 92% | n/a | n/a | n/a | 93% | n/a | n/a | 87% |
| KS | 92% | 1,160 | 92% | n/a | n/a | 92% | n/a | n/a | n/a | n/a |
| KY | 84% | 386 | 84% | n/a | n/a | 91% | n/a | n/a | n/a | 77% |
| MN | 93% | 1,289 | 93% | n/a | n/a | n/a | n/a | 92% | 94% | n/a |
| MO | 89% | 2,232 | 89% | n/a | n/a | n/a | 89% | n/a | 93% | n/a |
| NE | 98% | 839 | 97% | 100% | n/a | 97% | 93% | n/a | n/a | n/a |
| NJ | 93% | 616 | 93% | 96% | 96% | 92% | n/a | n/a | n/a | n/a |
| OH | 95% | 1,434 | 95% | n/a | n/a | 95% | 94% | 96% | 92% | n/a |
| OK | 91% | 733 | 91% | n/a | n/a | n/a | 90% | n/a | n/a | 92% |
| OR | 94% | 660 | 94% | 92% | 95% | n/a | 94% | n/a | n/a | 89% |
| TN | 88% | 689 | 87% | 90% | 100% | 87% | n/a | n/a | n/a | n/a |
| TX | 90% | 1,468 | 90% | n/a | n/a | 90% | n/a | n/a | n/a | n/a |
| VA | 89% | 970 | 89% | n/a | n/a | 89% | n/a | n/a | n/a | n/a |
| WA | 89% | 1,568 | 89% | 88% | n/a | 89% | n/a | n/a | n/a | n/a |
| WI | 93% | 2,053 | 92% | 99% | 96% | 92% | 91% | n/a | n/a | n/a |
| WY | 87% | 395 | 87% | n/a | n/a | n/a | 87% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 91% | 19,721 | 91% | 95% | 96% | 90% | 91% | 94% | 93% | 90% |

Everyday Living

Needs at least some assistance with everyday activities (such as preparing meals, housework, shopping or taking their medications)

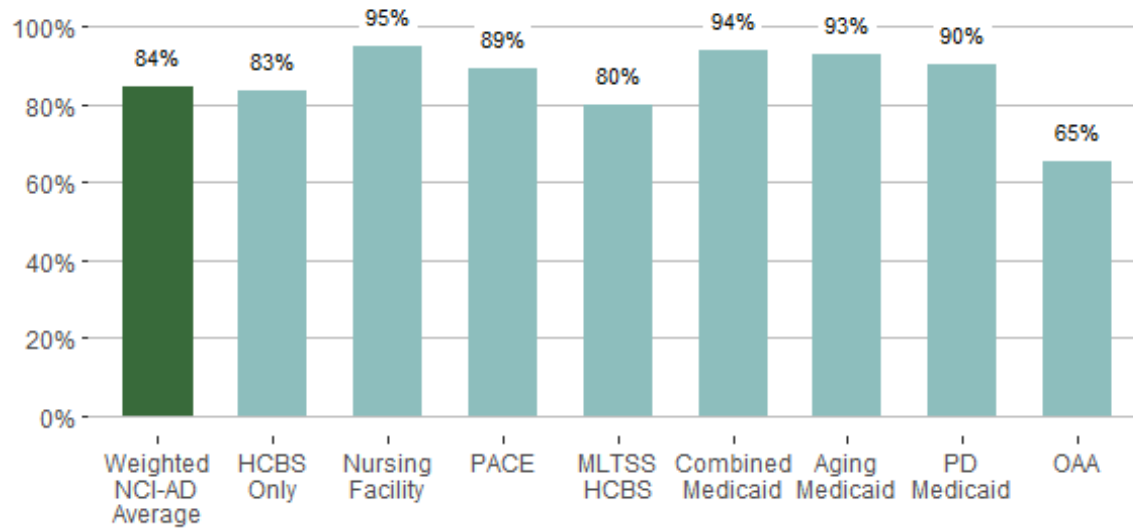


Table 28. Needs at least some assistance with everyday activities (such as preparing meals, housework, shopping or taking their medications)

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 91% | 383 | 93% | 90% | n/a | n/a | 93% | n/a | n/a | n/a |
| AZ | 92% | 396 | 92% | n/a | n/a | 92% | n/a | n/a | n/a | n/a |
| DE | 90% | 985 | 90% | 91% | n/a | 90% | n/a | n/a | n/a | n/a |
| GA | 71% | 498 | 71% | n/a | n/a | n/a | n/a | n/a | n/a | 71% |
| IN | 89% | 1,216 | 89% | n/a | n/a | n/a | 95% | n/a | n/a | 67% |
| KS | 96% | 1,198 | 96% | n/a | n/a | 96% | n/a | n/a | n/a | n/a |
| KY | 94% | 396 | 94% | n/a | n/a | 97% | n/a | n/a | n/a | 92% |
| MN | 88% | 1,383 | 88% | n/a | n/a | n/a | n/a | 88% | 88% | n/a |
| MO | 96% | 2,295 | 96% | n/a | n/a | n/a | 96% | n/a | 98% | n/a |
| NE | 99% | 846 | 99% | 100% | n/a | 99% | 97% | n/a | n/a | n/a |
| NJ | 95% | 690 | 94% | 97% | 75% | 95% | n/a | n/a | n/a | n/a |
| OH | 97% | 1,479 | 97% | n/a | n/a | 97% | 92% | 99% | 98% | n/a |
| OK | 70% | 741 | 70% | n/a | n/a | n/a | 82% | n/a | n/a | 60% |
| OR | 95% | 722 | 95% | 93% | 98% | n/a | 97% | n/a | n/a | 67% |
| TN | 96% | 774 | 97% | 95% | 81% | 97% | n/a | n/a | n/a | n/a |
| TX | 96% | 1,490 | 96% | n/a | n/a | 96% | n/a | n/a | n/a | n/a |
| VA | 66% | 989 | 66% | n/a | n/a | 66% | n/a | n/a | n/a | n/a |
| WA | 93% | 1,616 | 93% | 92% | n/a | 93% | n/a | n/a | n/a | n/a |
| WI | 94% | 2,250 | 94% | 98% | 88% | 91% | 99% | n/a | n/a | n/a |
| WY | 87% | 398 | 87% | n/a | n/a | n/a | 87% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 84% | 20,745 | 83% | 95% | 89% | 80% | 94% | 93% | 90% | 65% |

Always gets enough support for everyday activities (if needs at least some assistance)

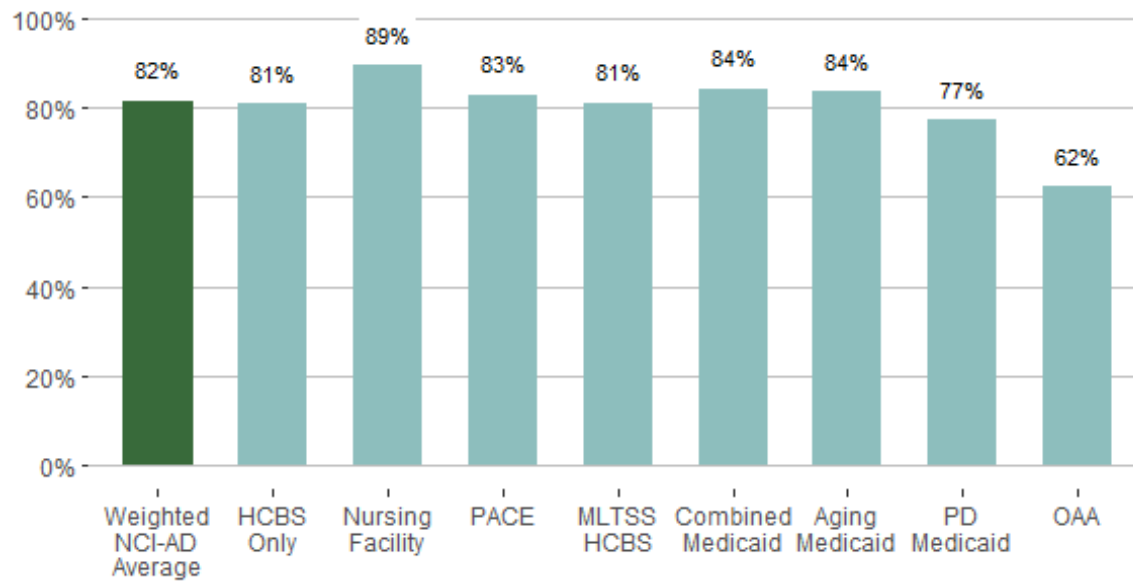


Table 29. Gets enough support for everyday activities (if needs at least some assistance)

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 85% | 349 | 80% | 90% | n/a | n/a | 80% | n/a | n/a | n/a |
| AZ | 84% | 360 | 84% | n/a | n/a | 84% | n/a | n/a | n/a | n/a |
| DE | 87% | 873 | 85% | 92% | n/a | 85% | n/a | n/a | n/a | n/a |
| GA | 63% | 351 | 63% | n/a | n/a | n/a | n/a | n/a | n/a | 63% |
| IN | 85% | 1,067 | 85% | n/a | n/a | n/a | 91% | n/a | n/a | 66% |
| KS | 83% | 1,141 | 83% | n/a | n/a | 83% | n/a | n/a | n/a | n/a |
| KY | 64% | 372 | 64% | n/a | n/a | 66% | n/a | n/a | n/a | 61% |
| MN | 78% | 1,221 | 78% | n/a | n/a | n/a | n/a | 80% | 76% | n/a |
| MO | 81% | 2,155 | 81% | n/a | n/a | n/a | 81% | n/a | 87% | n/a |
| NE | 90% | 831 | 94% | 87% | n/a | 95% | 80% | n/a | n/a | n/a |
| NJ | 93% | 623 | 91% | 97% | 78% | 91% | n/a | n/a | n/a | n/a |
| OH | 89% | 1,428 | 89% | n/a | n/a | 91% | 95% | 88% | 83% | n/a |
| OK | 74% | 569 | 74% | n/a | n/a | n/a | 83% | n/a | n/a | 63% |
| OR | 81% | 651 | 81% | 86% | 82% | n/a | 83% | n/a | n/a | 48% |
| TN | 84% | 723 | 82% | 86% | 87% | 82% | n/a | n/a | n/a | n/a |
| TX | 80% | 1,425 | 80% | n/a | n/a | 80% | n/a | n/a | n/a | n/a |
| VA | 77% | 640 | 77% | n/a | n/a | 77% | n/a | n/a | n/a | n/a |
| WA | 83% | 1,504 | 82% | 84% | n/a | 82% | n/a | n/a | n/a | n/a |
| WI | 84% | 2,103 | 82% | 89% | 95% | 80% | 86% | n/a | n/a | n/a |
| WY | 80% | 342 | 80% | n/a | n/a | n/a | 80% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 82% | 18,728 | 81% | 89% | 83% | 81% | 84% | 84% | 77% | 62% |

Needs at least some assistance with self-care (such as bathing, dressing, going to the bathroom, eating, or moving around their home)

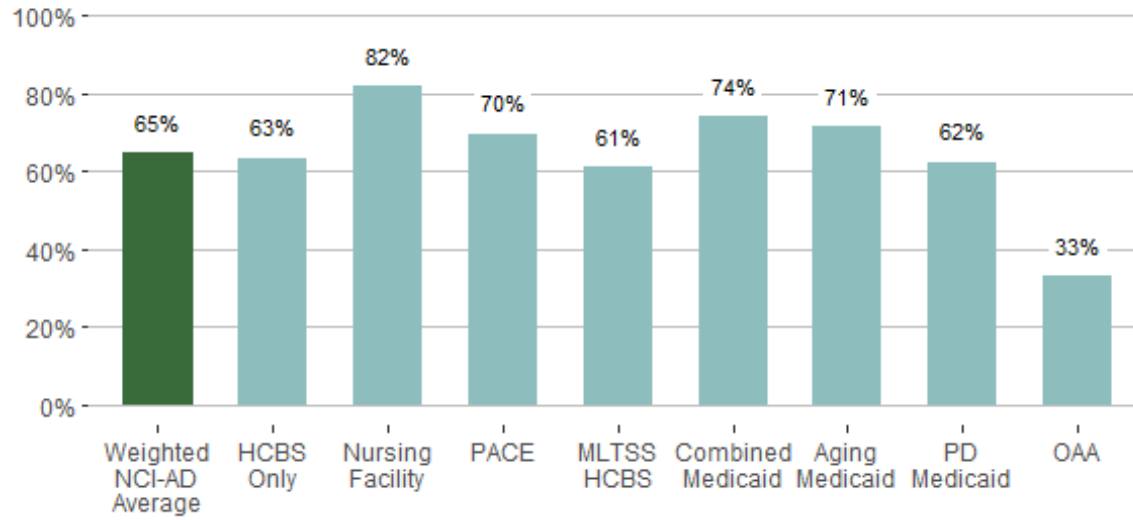


Table 30. Needs at least some assistance with self-care (such as bathing, dressing, going to the bathroom, eating, or moving around their home)

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 78% | 384 | 71% | 84% | n/a | n/a | 71% | n/a | n/a | n/a |
| AZ | 85% | 396 | 85% | n/a | n/a | 85% | n/a | n/a | n/a | n/a |
| DE | 79% | 987 | 76% | 87% | n/a | 76% | n/a | n/a | n/a | n/a |
| GA | 56% | 496 | 56% | n/a | n/a | n/a | n/a | n/a | n/a | 56% |
| IN | 70% | 1,211 | 70% | n/a | n/a | n/a | 79% | n/a | n/a | 44% |
| KS | 74% | 1,196 | 74% | n/a | n/a | 74% | n/a | n/a | n/a | n/a |
| KY | 72% | 396 | 72% | n/a | n/a | 83% | n/a | n/a | n/a | 60% |
| MN | 59% | 1,383 | 59% | n/a | n/a | n/a | n/a | 63% | 57% | n/a |
| MO | 74% | 2,288 | 74% | n/a | n/a | n/a | 74% | n/a | 80% | n/a |
| NE | 51% | 847 | 77% | 29% | n/a | 76% | 88% | n/a | n/a | n/a |
| NJ | 90% | 685 | 88% | 95% | 48% | 90% | n/a | n/a | n/a | n/a |
| OH | 83% | 1,479 | 83% | n/a | n/a | 83% | 65% | 85% | 91% | n/a |
| OK | 33% | 739 | 33% | n/a | n/a | n/a | 47% | n/a | n/a | 22% |
| OR | 85% | 719 | 85% | 87% | 79% | n/a | 91% | n/a | n/a | 36% |
| TN | 94% | 771 | 94% | 93% | 70% | 95% | n/a | n/a | n/a | n/a |
| TX | 84% | 1,487 | 84% | n/a | n/a | 84% | n/a | n/a | n/a | n/a |
| VA | 41% | 989 | 41% | n/a | n/a | 41% | n/a | n/a | n/a | n/a |
| WA | 79% | 1,611 | 79% | 83% | n/a | 79% | n/a | n/a | n/a | n/a |
| WI | 80% | 2,238 | 77% | 95% | 78% | 70% | 90% | n/a | n/a | n/a |
| WY | 56% | 397 | 56% | n/a | n/a | n/a | 56% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 65% | 20,699 | 63% | 82% | 70% | 61% | 74% | 71% | 62% | 33% |

Always gets enough support for self-care (if needs at least some assistance)

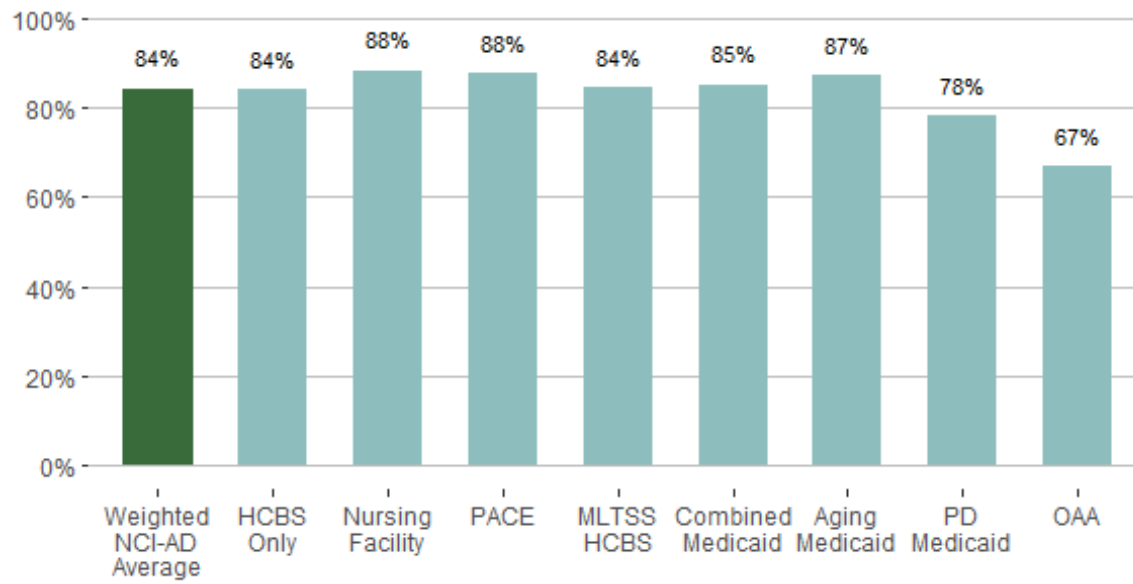


Table 31. Gets enough support for self-care (if needs at least some assistance)

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 88% | 310 | 84% | 90% | n/a | n/a | 84% | n/a | n/a | n/a |
| AZ | 84% | 332 | 84% | n/a | n/a | 84% | n/a | n/a | n/a | n/a |
| DE | 87% | 734 | 87% | 88% | n/a | 87% | n/a | n/a | n/a | n/a |
| GA | 61% | 276 | 61% | n/a | n/a | n/a | n/a | n/a | n/a | 61% |
| IN | 89% | 817 | 89% | n/a | n/a | n/a | 94% | n/a | n/a | 67% |
| KS | 87% | 871 | 87% | n/a | n/a | 87% | n/a | n/a | n/a | n/a |
| KY | 65% | 288 | 65% | n/a | n/a | 70% | n/a | n/a | n/a | 59% |
| MN | 79% | 847 | 79% | n/a | n/a | n/a | n/a | 83% | 76% | n/a |
| MO | 82% | 1,633 | 82% | n/a | n/a | n/a | 82% | n/a | 86% | n/a |
| NE | 88% | 545 | 94% | 75% | n/a | 96% | 83% | n/a | n/a | n/a |
| NJ | 92% | 561 | 91% | 97% | 82% | 91% | n/a | n/a | n/a | n/a |
| OH | 92% | 1,204 | 92% | n/a | n/a | 93% | 98% | 92% | 84% | n/a |
| OK | 79% | 320 | 79% | n/a | n/a | n/a | 81% | n/a | n/a | 77% |
| OR | 81% | 552 | 81% | 83% | 89% | n/a | 82% | n/a | n/a | 41% |
| TN | 83% | 693 | 83% | 83% | 85% | 83% | n/a | n/a | n/a | n/a |
| TX | 80% | 1,245 | 80% | n/a | n/a | 80% | n/a | n/a | n/a | n/a |
| VA | 81% | 403 | 81% | n/a | n/a | 81% | n/a | n/a | n/a | n/a |
| WA | 87% | 1,232 | 88% | 85% | n/a | 88% | n/a | n/a | n/a | n/a |
| WI | 85% | 1,801 | 84% | 88% | 92% | 81% | 89% | n/a | n/a | n/a |
| WY | 82% | 221 | 82% | n/a | n/a | n/a | 82% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 84% | 14,885 | 84% | 88% | 88% | 84% | 85% | 87% | 78% | 67% |

Work

Has a paid job

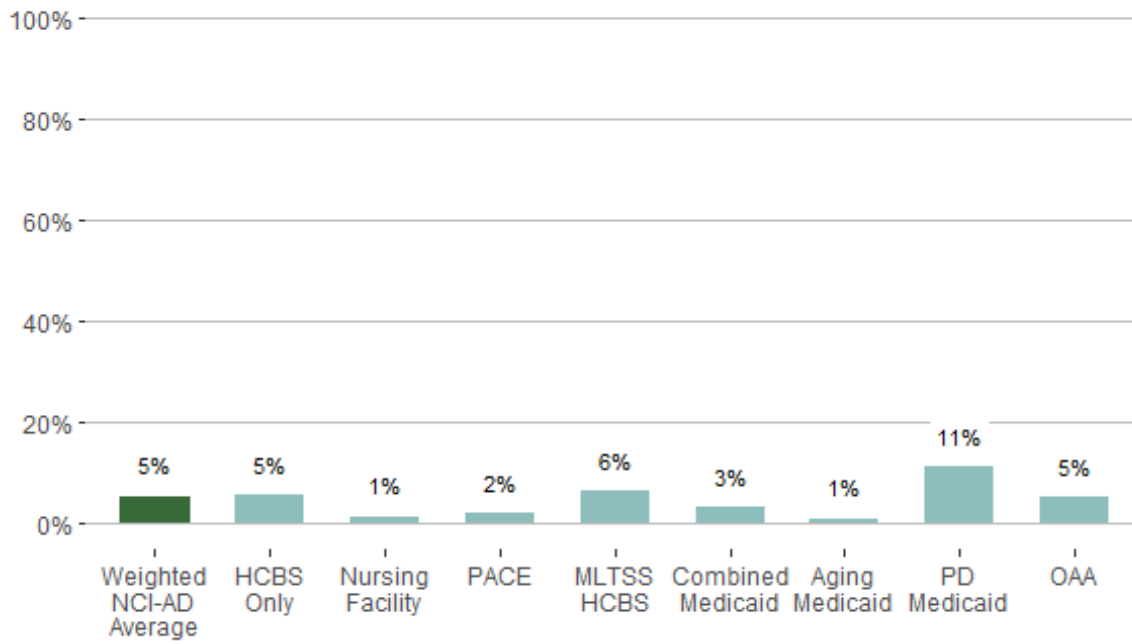


Table 32. Has a paid job

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|-----------|------------------|-----------|------------|-------------------|----------------|-------------|-----------|
| AL | 1% | 379 | 2% | 0% | n/a | n/a | 2% | n/a | n/a | n/a |
| AZ | 3% | 393 | 3% | n/a | n/a | 3% | n/a | n/a | n/a | n/a |
| DE | 3% | 960 | 3% | 2% | n/a | 3% | n/a | n/a | n/a | n/a |
| GA | 1% | 494 | 1% | n/a | n/a | n/a | n/a | n/a | n/a | 1% |
| IN | 2% | 1,175 | 2% | n/a | n/a | n/a | 2% | n/a | n/a | 4% |
| KS | 2% | 1,163 | 2% | n/a | n/a | 2% | n/a | n/a | n/a | n/a |
| KY | 1% | 395 | 1% | n/a | n/a | 2% | n/a | n/a | n/a | 0% |
| MN | 8% | 1,310 | 8% | n/a | n/a | n/a | n/a | 1% | 12% | n/a |
| MO | 3% | 2,223 | 3% | n/a | n/a | n/a | 3% | n/a | 2% | n/a |
| NE | 1% | 833 | 2% | 0% | n/a | 2% | 5% | n/a | n/a | n/a |
| NJ | 1% | 689 | 1% | 2% | 3% | 1% | n/a | n/a | n/a | n/a |
| OH | 1% | 1,327 | 1% | n/a | n/a | 1% | 1% | 0% | 4% | n/a |
| OK | 5% | 729 | 5% | n/a | n/a | n/a | 3% | n/a | n/a | 7% |
| OR | 2% | 690 | 2% | 2% | 1% | n/a | 2% | n/a | n/a | 3% |
| TN | 4% | 740 | 5% | 4% | 0% | 5% | n/a | n/a | n/a | n/a |
| TX | 1% | 1,486 | 1% | n/a | n/a | 1% | n/a | n/a | n/a | n/a |
| VA | 10% | 968 | 10% | n/a | n/a | 10% | n/a | n/a | n/a | n/a |
| WA | 2% | 1,585 | 2% | 1% | n/a | 2% | n/a | n/a | n/a | n/a |
| WI | 5% | 2,072 | 6% | 0% | 2% | 7% | 5% | n/a | n/a | n/a |
| WY | 4% | 394 | 4% | n/a | n/a | n/a | 4% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 5% | 20,005 | 5% | 1% | 2% | 6% | 3% | 1% | 11% | 5% |

Wants a paid job (if they do not currently have one)

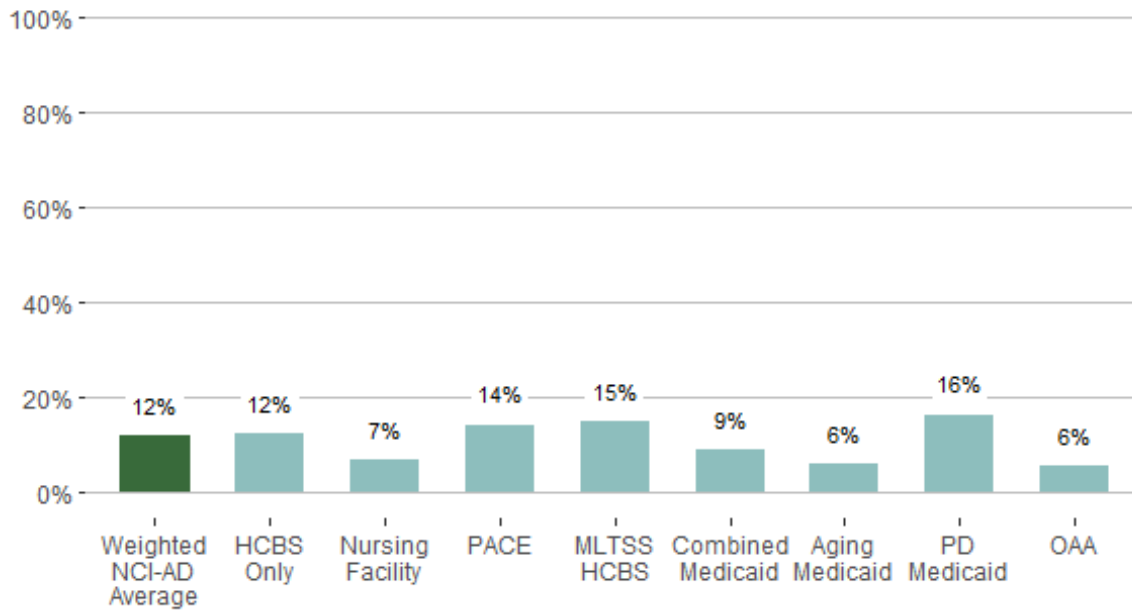


Table 33. Wants a paid job (if they do not currently have one)

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|-----------|
| AL | 24% | 176 | 24% | 23% | n/a | n/a | 24% | n/a | n/a | n/a |
| AZ | 21% | 195 | 21% | n/a | n/a | 21% | n/a | n/a | n/a | n/a |
| DE | 10% | 733 | 11% | 9% | n/a | 11% | n/a | n/a | n/a | n/a |
| GA | 3% | 376 | 3% | n/a | n/a | n/a | n/a | n/a | n/a | 3% |
| IN | 7% | 827 | 7% | n/a | n/a | n/a | 7% | n/a | n/a | 4% |
| KS | 5% | 918 | 5% | n/a | n/a | 5% | n/a | n/a | n/a | n/a |
| KY | 5% | 286 | 5% | n/a | n/a | 9% | n/a | n/a | n/a | 1% |
| MN | 14% | 855 | 14% | n/a | n/a | n/a | n/a | 8% | 18% | n/a |
| MO | 3% | 1,650 | 3% | n/a | n/a | n/a | 3% | n/a | 4% | n/a |
| NE | 2% | 757 | 4% | 0% | n/a | 3% | 4% | n/a | n/a | n/a |
| NJ | 4% | 488 | 4% | 5% | 19% | 3% | n/a | n/a | n/a | n/a |
| OH | 3% | 1,014 | 3% | n/a | n/a | 2% | 4% | 3% | 10% | n/a |
| OK | 10% | 575 | 10% | n/a | n/a | n/a | 14% | n/a | n/a | 7% |
| OR | 8% | 470 | 8% | 10% | 11% | n/a | 8% | n/a | n/a | 7% |
| TN | 7% | 419 | 8% | 7% | 24% | 8% | n/a | n/a | n/a | n/a |
| TX | 11% | 1,239 | 11% | n/a | n/a | 11% | n/a | n/a | n/a | n/a |
| VA | 23% | 613 | 23% | n/a | n/a | 23% | n/a | n/a | n/a | n/a |
| WA | 9% | 1,304 | 9% | 6% | n/a | 9% | n/a | n/a | n/a | n/a |
| WI | 9% | 1,466 | 10% | 3% | 8% | 10% | 11% | n/a | n/a | n/a |
| WY | 18% | 342 | 18% | n/a | n/a | n/a | 18% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 12% | 14,703 | 12% | 7% | 14% | 15% | 9% | 6% | 16% | 6% |

Someone talked with them about job options (if they do not currently have a job but want one)

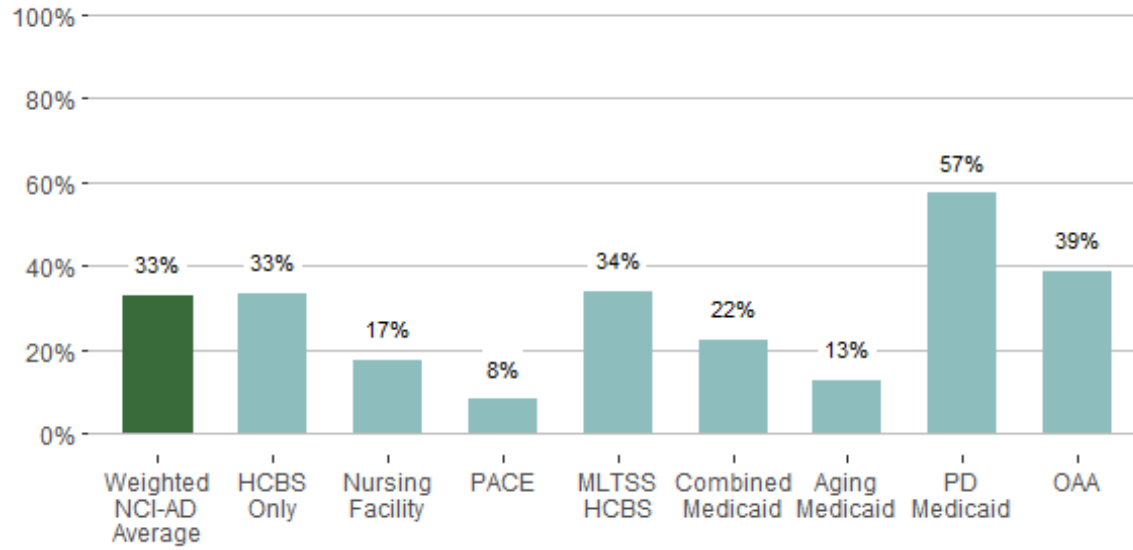


Table 34. Someone talked with them about job options (if they do not currently have a job but want one)

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|--------------|------------|------------------|-----------|------------|-------------------|----------------|-------------|------------|
| AL | 26% | 41 | 21% | n/a* | n/a | n/a | 21% | n/a | n/a | n/a |
| AZ | 12% | 41 | 12% | n/a | n/a | 12% | n/a | n/a | n/a | n/a |
| DE | 28% | 74 | 28% | n/a* | n/a | 28% | n/a | n/a | n/a | n/a |
| IN | 24% | 55 | 24% | n/a | n/a | n/a | 18% | n/a | n/a | n/a* |
| KS | 28% | 42 | 28% | n/a | n/a | 28% | n/a | n/a | n/a | n/a |
| MN | 50% | 99 | 50% | n/a | n/a | n/a | n/a | 13% | 59% | n/a |
| MO | 37% | 50 | 37% | n/a | n/a | n/a | 37% | n/a | n/a* | n/a |
| NJ | 11% | 36 | 17% | n/a* | 5% | n/a* | n/a | n/a | n/a | n/a |
| OH | 32% | 45 | 32% | n/a | n/a | n/a* | n/a* | n/a* | 36% | n/a |
| OK | 27% | 67 | 27% | n/a | n/a | n/a | 23% | n/a | n/a | n/a* |
| OR | 6% | 43 | 6% | n/a* | n/a* | n/a | 4% | n/a | n/a | n/a* |
| TN | 8% | 35 | 14% | n/a* | n/a* | 16% | n/a | n/a | n/a | n/a |
| TX | 24% | 137 | 24% | n/a | n/a | 24% | n/a | n/a | n/a | n/a |
| VA | 39% | 137 | 39% | n/a | n/a | 39% | n/a | n/a | n/a | n/a |
| WA | 8% | 91 | 9% | n/a* | n/a | 9% | n/a | n/a | n/a | n/a |
| WI | 41% | 148 | 42% | n/a* | n/a* | 46% | 36% | n/a | n/a | n/a |
| WY | 26% | 61 | 26% | n/a | n/a | n/a | 26% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 33% | 1,248 | 33% | 17% | 8% | 34% | 22% | 13% | 57% | 39% |

The following states are not included in the table due to low response rates (fewer than 20), their data are included in the Weighted NCI-AD Average: GA, KY, NE. Programs with low response rates are denoted with "n/a*".

Person Volunteers

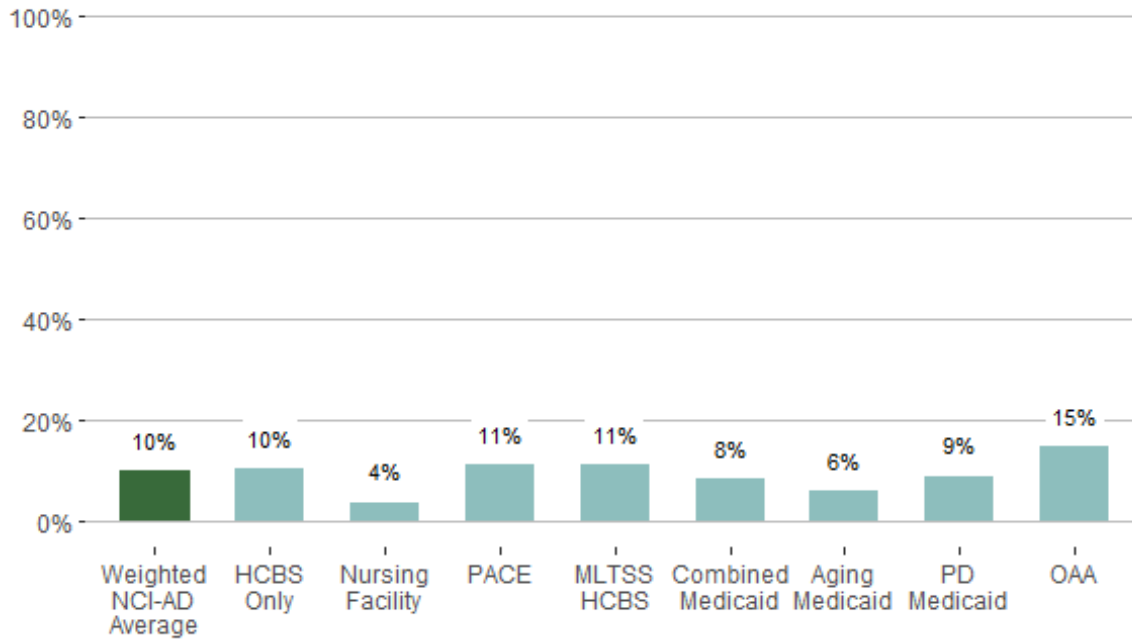


Table 35. Person volunteers

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 6% | 378 | 8% | 5% | n/a | n/a | 8% | n/a | n/a | n/a |
| AZ | 10% | 391 | 10% | n/a | n/a | 10% | n/a | n/a | n/a | n/a |
| DE | 5% | 958 | 6% | 3% | n/a | 6% | n/a | n/a | n/a | n/a |
| GA | 4% | 493 | 4% | n/a | n/a | n/a | n/a | n/a | n/a | 4% |
| IN | 7% | 1,173 | 7% | n/a | n/a | n/a | 7% | n/a | n/a | 6% |
| KS | 7% | 1,144 | 7% | n/a | n/a | 7% | n/a | n/a | n/a | n/a |
| KY | 2% | 393 | 2% | n/a | n/a | 2% | n/a | n/a | n/a | 3% |
| MN | 8% | 1,309 | 8% | n/a | n/a | n/a | n/a | 8% | 9% | n/a |
| MO | 6% | 2,196 | 6% | n/a | n/a | n/a | 6% | n/a | 7% | n/a |
| NE | 4% | 834 | 8% | 1% | n/a | 8% | 9% | n/a | n/a | n/a |
| NJ | 4% | 671 | 5% | 2% | 16% | 5% | n/a | n/a | n/a | n/a |
| OH | 4% | 1,330 | 4% | n/a | n/a | 4% | 7% | 3% | 8% | n/a |
| OK | 17% | 727 | 17% | n/a | n/a | n/a | 12% | n/a | n/a | 21% |
| OR | 10% | 691 | 10% | 5% | 8% | n/a | 10% | n/a | n/a | 13% |
| TN | 5% | 725 | 6% | 3% | 3% | 6% | n/a | n/a | n/a | n/a |
| TX | 7% | 1,485 | 7% | n/a | n/a | 7% | n/a | n/a | n/a | n/a |
| VA | 15% | 964 | 15% | n/a | n/a | 15% | n/a | n/a | n/a | n/a |
| WA | 7% | 1,573 | 7% | 5% | n/a | 7% | n/a | n/a | n/a | n/a |
| WI | 10% | 2,052 | 11% | 7% | 16% | 11% | 12% | n/a | n/a | n/a |
| WY | 18% | 394 | 18% | n/a | n/a | n/a | 18% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 10% | 19,881 | 10% | 4% | 11% | 11% | 8% | 6% | 9% | 15% |

Wants to volunteer (if they do not currently)

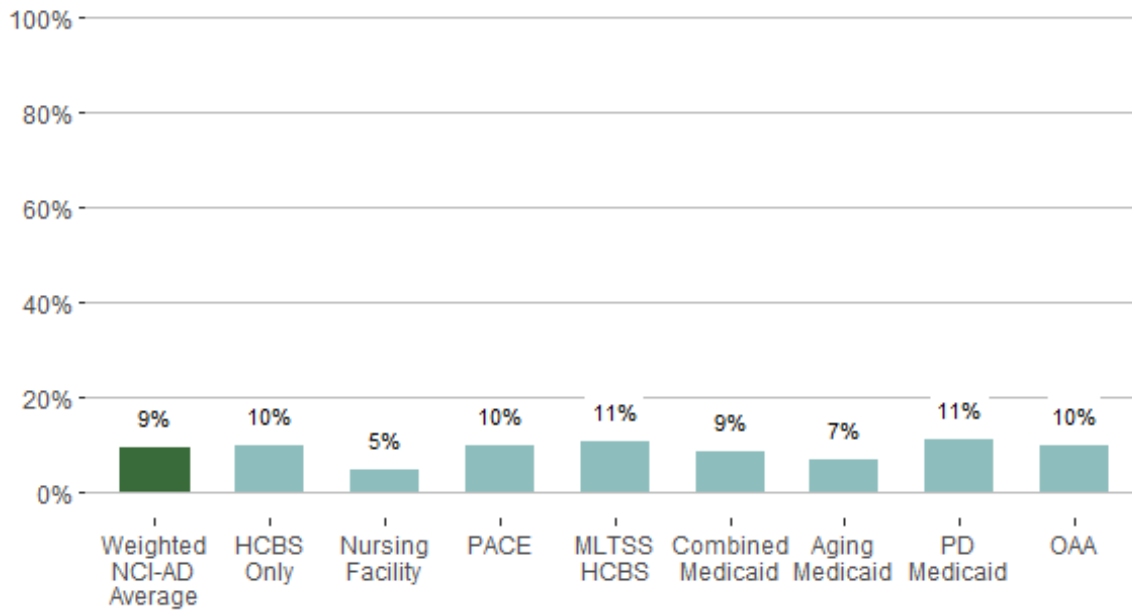


Table 36. Wants to volunteer (if they do not currently)

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 16% | 162 | 13% | 22% | n/a | n/a | 13% | n/a | n/a | n/a |
| AZ | 16% | 168 | 16% | n/a | n/a | 16% | n/a | n/a | n/a | n/a |
| DE | 6% | 696 | 7% | 3% | n/a | 7% | n/a | n/a | n/a | n/a |
| GA | 7% | 355 | 7% | n/a | n/a | n/a | n/a | n/a | n/a | 7% |
| IN | 9% | 772 | 9% | n/a | n/a | n/a | 10% | n/a | n/a | 6% |
| KS | 5% | 837 | 5% | n/a | n/a | 5% | n/a | n/a | n/a | n/a |
| KY | 5% | 280 | 5% | n/a | n/a | 8% | n/a | n/a | n/a | 3% |
| MN | 11% | 805 | 11% | n/a | n/a | n/a | n/a | 8% | 12% | n/a |
| MO | 3% | 1,576 | 3% | n/a | n/a | n/a | 3% | n/a | 3% | n/a |
| NE | 1% | 724 | 2% | 0% | n/a | 2% | 4% | n/a | n/a | n/a |
| NJ | 3% | 433 | 3% | 2% | 12% | 3% | n/a | n/a | n/a | n/a |
| OH | 3% | 962 | 3% | n/a | n/a | 1% | 3% | 5% | 6% | n/a |
| OK | 13% | 506 | 13% | n/a | n/a | n/a | 13% | n/a | n/a | 13% |
| OR | 9% | 417 | 9% | 9% | 9% | n/a | 9% | n/a | n/a | 11% |
| TN | 7% | 401 | 9% | 6% | 3% | 9% | n/a | n/a | n/a | n/a |
| TX | 10% | 1,149 | 10% | n/a | n/a | 10% | n/a | n/a | n/a | n/a |
| VA | 14% | 578 | 14% | n/a | n/a | 14% | n/a | n/a | n/a | n/a |
| WA | 7% | 1,206 | 7% | 3% | n/a | 7% | n/a | n/a | n/a | n/a |
| WI | 11% | 1,319 | 12% | 5% | 14% | 12% | 10% | n/a | n/a | n/a |
| WY | 19% | 288 | 19% | n/a | n/a | n/a | 19% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 9% | 13,634 | 10% | 5% | 10% | 11% | 9% | 7% | 11% | 10% |

Relationships

Has friends or family they do not live with who are a part of their life

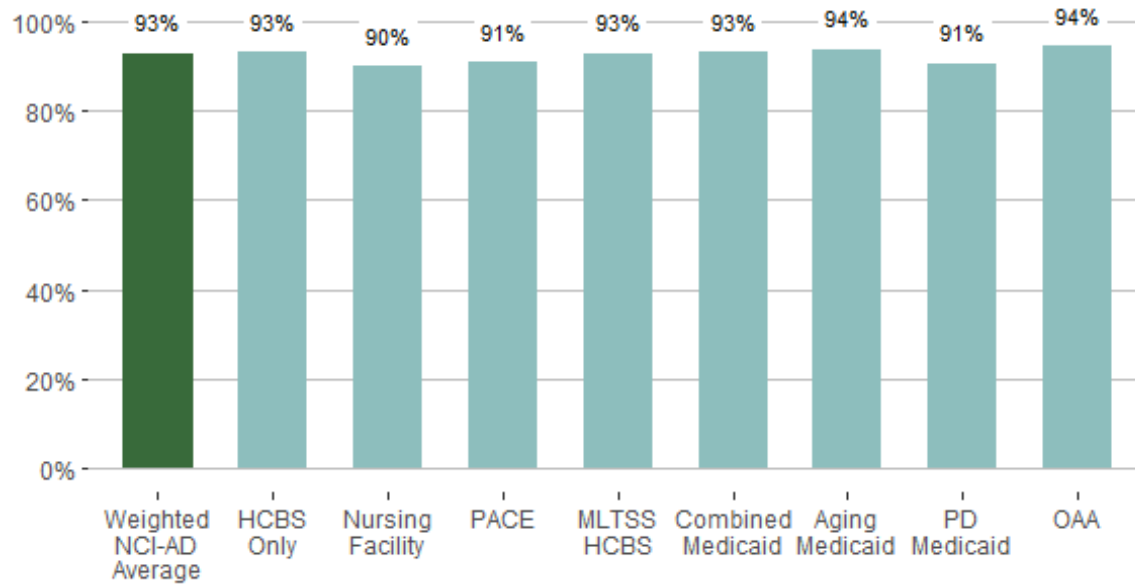


Table 37. Has friends or family they do not live with who are a part of their life

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 93% | 190 | 93% | 92% | n/a | n/a | 93% | n/a | n/a | n/a |
| AZ | 92% | 213 | 92% | n/a | n/a | 92% | n/a | n/a | n/a | n/a |
| DE | 91% | 790 | 93% | 83% | n/a | 93% | n/a | n/a | n/a | n/a |
| GA | 88% | 386 | 88% | n/a | n/a | n/a | n/a | n/a | n/a | 88% |
| IN | 94% | 898 | 94% | n/a | n/a | n/a | 95% | n/a | n/a | 95% |
| KS | 94% | 1,010 | 94% | n/a | n/a | 94% | n/a | n/a | n/a | n/a |
| KY | 92% | 294 | 92% | n/a | n/a | 90% | n/a | n/a | n/a | 93% |
| MN | 91% | 1,010 | 91% | n/a | n/a | n/a | n/a | 93% | 90% | n/a |
| MO | 94% | 1,787 | 94% | n/a | n/a | n/a | 94% | n/a | 98% | n/a |
| NE | 98% | 801 | 97% | 98% | n/a | 98% | 97% | n/a | n/a | n/a |
| NJ | 90% | 504 | 92% | 85% | 86% | 92% | n/a | n/a | n/a | n/a |
| OH | 95% | 1,179 | 95% | n/a | n/a | 95% | 93% | 95% | 92% | n/a |
| OK | 96% | 631 | 96% | n/a | n/a | n/a | 95% | n/a | n/a | 96% |
| OR | 91% | 519 | 91% | 92% | 93% | n/a | 91% | n/a | n/a | 87% |
| TN | 87% | 486 | 89% | 86% | 94% | 89% | n/a | n/a | n/a | n/a |
| TX | 94% | 1,275 | 94% | n/a | n/a | 94% | n/a | n/a | n/a | n/a |
| VA | 93% | 761 | 93% | n/a | n/a | 93% | n/a | n/a | n/a | n/a |
| WA | 91% | 1,380 | 91% | 91% | n/a | 91% | n/a | n/a | n/a | n/a |
| WI | 92% | 1,775 | 92% | 84% | 92% | 91% | 95% | n/a | n/a | n/a |
| WY | 94% | 367 | 94% | n/a | n/a | n/a | 94% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 93% | 16,256 | 93% | 90% | 91% | 93% | 93% | 94% | 91% | 94% |

Always able to see or talk to their friends and family when they want (if has friends or family they do not live with who are a part of their life)

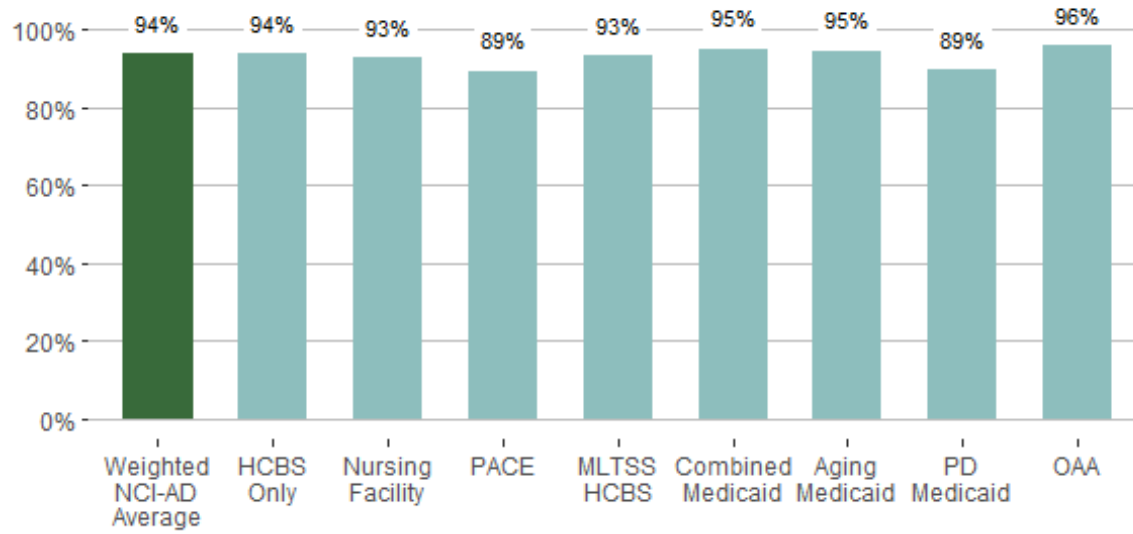


Table 38. Always able to see or talk to their friends and family when they want (if has friends or family they do not live with who are a part of their life)

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 92% | 177 | 94% | 87% | n/a | n/a | 94% | n/a | n/a | n/a |
| AZ | 91% | 195 | 91% | n/a | n/a | 91% | n/a | n/a | n/a | n/a |
| DE | 91% | 728 | 92% | 86% | n/a | 92% | n/a | n/a | n/a | n/a |
| GA | 97% | 338 | 97% | n/a | n/a | n/a | n/a | n/a | n/a | 97% |
| IN | 96% | 839 | 96% | n/a | n/a | n/a | 96% | n/a | n/a | 96% |
| KS | 96% | 945 | 96% | n/a | n/a | 96% | n/a | n/a | n/a | n/a |
| KY | 93% | 267 | 93% | n/a | n/a | 99% | n/a | n/a | n/a | 89% |
| MN | 90% | 927 | 90% | n/a | n/a | n/a | n/a | 93% | 89% | n/a |
| MO | 96% | 1,650 | 96% | n/a | n/a | n/a | 96% | n/a | 97% | n/a |
| NE | 96% | 779 | 97% | 95% | n/a | 97% | 96% | n/a | n/a | n/a |
| NJ | 98% | 444 | 99% | 97% | 99% | 99% | n/a | n/a | n/a | n/a |
| OH | 96% | 1,104 | 96% | n/a | n/a | 96% | 95% | 97% | 93% | n/a |
| OK | 95% | 601 | 95% | n/a | n/a | n/a | 94% | n/a | n/a | 97% |
| OR | 94% | 457 | 94% | 89% | 82% | n/a | 94% | n/a | n/a | 94% |
| TN | 92% | 408 | 90% | 94% | 86% | 91% | n/a | n/a | n/a | n/a |
| TX | 98% | 1,201 | 98% | n/a | n/a | 98% | n/a | n/a | n/a | n/a |
| VA | 92% | 708 | 92% | n/a | n/a | 92% | n/a | n/a | n/a | n/a |
| WA | 91% | 1,212 | 91% | 89% | n/a | 91% | n/a | n/a | n/a | n/a |
| WI | 95% | 1,633 | 95% | 95% | 97% | 95% | 95% | n/a | n/a | n/a |
| WY | 92% | 346 | 92% | n/a | n/a | n/a | 92% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 94% | 14,959 | 94% | 93% | 89% | 93% | 95% | 95% | 89% | 96% |

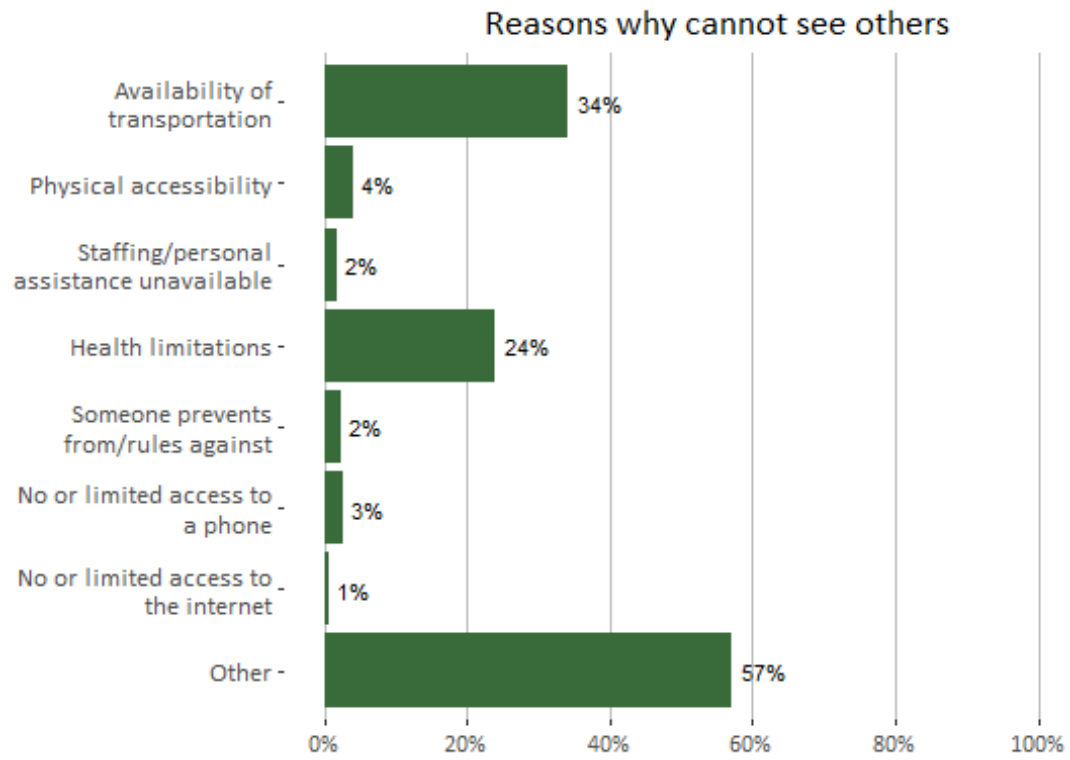


Table 39. Reasons cannot always see or talk to friends or family

| State | Availability of transportation | Physical accessibility | Staffing/personal assistance unavailable | Health limitations | Someone prevents from/rules against | No or limited access to a phone | No or limited access to the internet | Other |
|--------------------------------|--------------------------------|------------------------|--|--------------------|-------------------------------------|---------------------------------|--------------------------------------|------------|
| DE | 30% | 7% | 6% | 21% | 3% | 6% | 0% | 44% |
| IN | 34% | 0% | 0% | 9% | 0% | 3% | 3% | 42% |
| KS | 31% | 0% | 0% | 22% | 3% | 0% | 0% | 55% |
| MN | 33% | 3% | 0% | 10% | 2% | 1% | 0% | 66% |
| MO | 48% | 9% | 0% | 26% | 2% | 5% | 0% | 50% |
| NE | 70% | 11% | 27% | 77% | 5% | 0% | 0% | 87% |
| OH | 31% | 5% | 0% | 33% | 0% | 14% | 0% | 38% |
| OK | 38% | 0% | 0% | 35% | 0% | 2% | 0% | 29% |
| OR | 36% | 0% | 0% | 20% | 0% | 3% | 2% | 59% |
| TN | 44% | 23% | 0% | 52% | 1% | 3% | 0% | 21% |
| TX | 22% | 3% | 0% | 27% | 7% | 3% | 0% | 57% |
| VA | 38% | 1% | 3% | 24% | 1% | 0% | 0% | 55% |
| WA | 11% | 2% | 2% | 12% | 4% | 2% | 0% | 81% |
| WI | 35% | 5% | 0% | 25% | 4% | 2% | 0% | 58% |
| WY | 52% | 17% | 7% | 24% | 24% | 7% | 3% | 52% |
| Weighted NCI-AD Average | 34% | 4% | 2% | 24% | 2% | 3% | 1% | 57% |

The following states are not included in the table due to low response rates (fewer than 20), their data are included in the Weighted NCI-AD Average: AL, AZ, GA, KY, NJ

Service Coordination

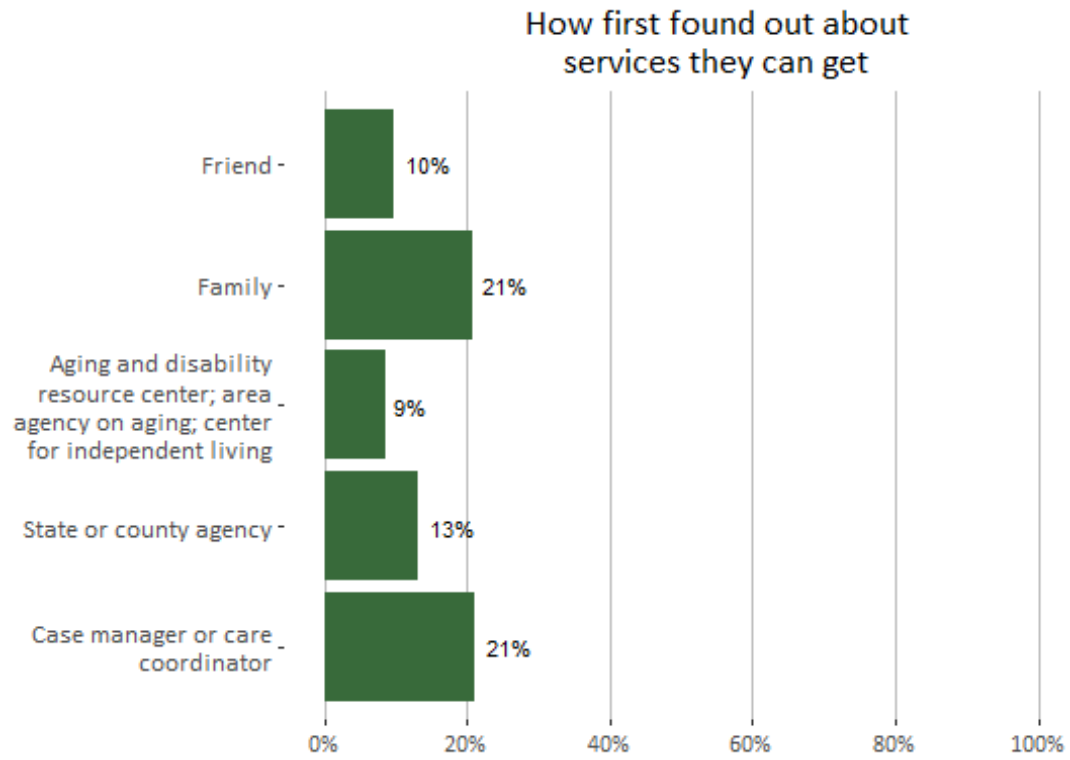


Table 40A. How first found out about services they can get

Proxy respondents were allowed for this question; categories are not mutually exclusive, therefore N is not shown.

| State | Friend | Family | Aging and disability resource center; area agency on aging; center for independent living | State or county agency | Case manager or care coordinator |
|--------------------------------|------------|------------|---|------------------------|----------------------------------|
| AL | 15% | 23% | 4% | 8% | 19% |
| AZ | 6% | 21% | 3% | 25% | 20% |
| DE | 10% | 29% | 7% | 18% | 20% |
| GA | 7% | 12% | 25% | 20% | 5% |
| IN | 15% | 23% | 19% | 17% | 14% |
| KS | 9% | 14% | 15% | 11% | 14% |
| KY | 13% | 10% | 6% | 6% | 9% |
| MN | 6% | 19% | 2% | 16% | 44% |
| MO | 19% | 24% | 7% | 12% | 7% |
| NE | 9% | 31% | 11% | 21% | 36% |
| NJ | 13% | 27% | 5% | 12% | 33% |
| OH | 9% | 29% | 13% | 6% | 17% |
| OK | 13% | 20% | 8% | 9% | 18% |
| OR | 9% | 24% | 15% | 16% | 15% |
| TN | 6% | 19% | 6% | 4% | 10% |
| TX | 8% | 18% | 2% | 11% | 15% |
| VA | 6% | 12% | 4% | 15% | 25% |
| WA | 4% | 21% | 15% | 12% | 31% |
| WI | 10% | 21% | 16% | 15% | 10% |
| WY | 11% | 19% | 12% | 12% | 33% |
| Weighted NCI-AD Average | 10% | 21% | 9% | 13% | 21% |

How first found out about services they can get (continued)

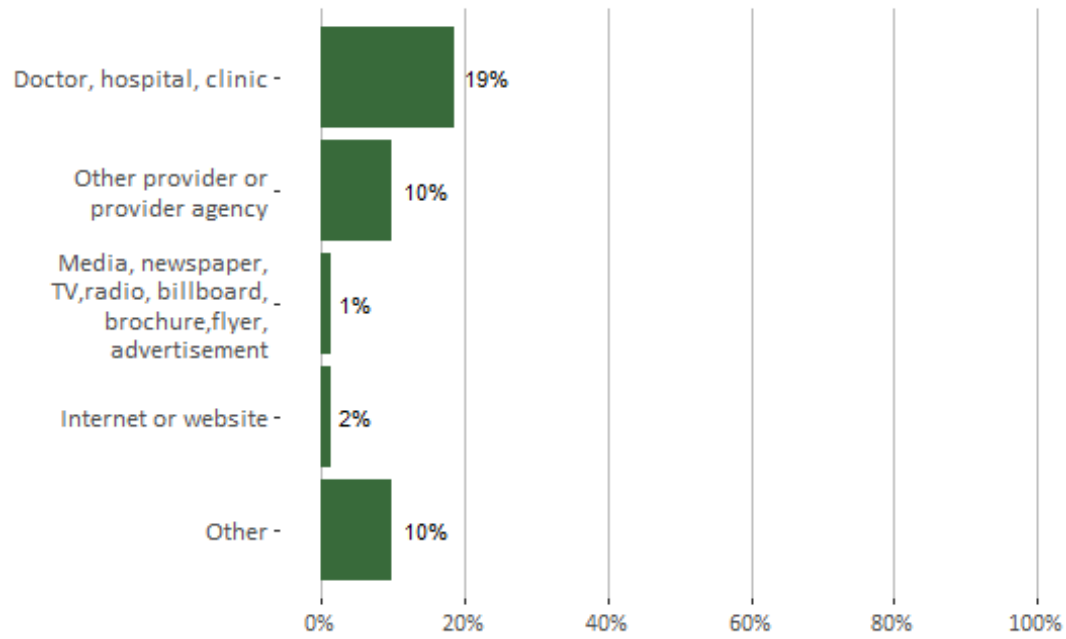


Table 40B. How first found out about services they can get (continued)

Proxy respondents were allowed for this question; categories are not mutually exclusive, therefore N is not shown.

| State | Doctor, hospital, clinic | Other provider or provider agency | Media, newspaper, TV, radio, billboard, brochure, flyer, advertisement | Internet or website | Other |
|--------------------------------|--------------------------|-----------------------------------|--|---------------------|------------|
| AL | 25% | 14% | 2% | 3% | 7% |
| AZ | 23% | 15% | 1% | 2% | 12% |
| DE | 28% | 7% | 0% | 1% | 4% |
| GA | 23% | 3% | 0% | 0% | 6% |
| IN | 18% | 7% | 3% | 3% | 10% |
| KS | 16% | 3% | 2% | 2% | 12% |
| KY | 12% | 3% | 0% | 1% | 20% |
| MN | 12% | 7% | 0% | 1% | 8% |
| MO | 31% | 5% | 3% | 2% | 9% |
| NE | 24% | 30% | 0% | 11% | 4% |
| NJ | 25% | 13% | 1% | 1% | 4% |
| OH | 12% | 9% | 1% | 1% | 3% |
| OK | 13% | 12% | 3% | 1% | 9% |
| OR | 19% | 12% | 1% | 1% | 11% |
| TN | 20% | 13% | 1% | 1% | 6% |
| TX | 20% | 20% | 1% | 1% | 8% |
| VA | 11% | 12% | 2% | 1% | 19% |
| WA | 26% | 1% | 0% | 1% | 5% |
| WI | 15% | 9% | 1% | 1% | 13% |
| WY | 19% | 15% | 1% | 1% | 11% |
| Weighted NCI-AD Average | 19% | 10% | 1% | 2% | 10% |

Can always contact their case manager/care coordinator when needs to

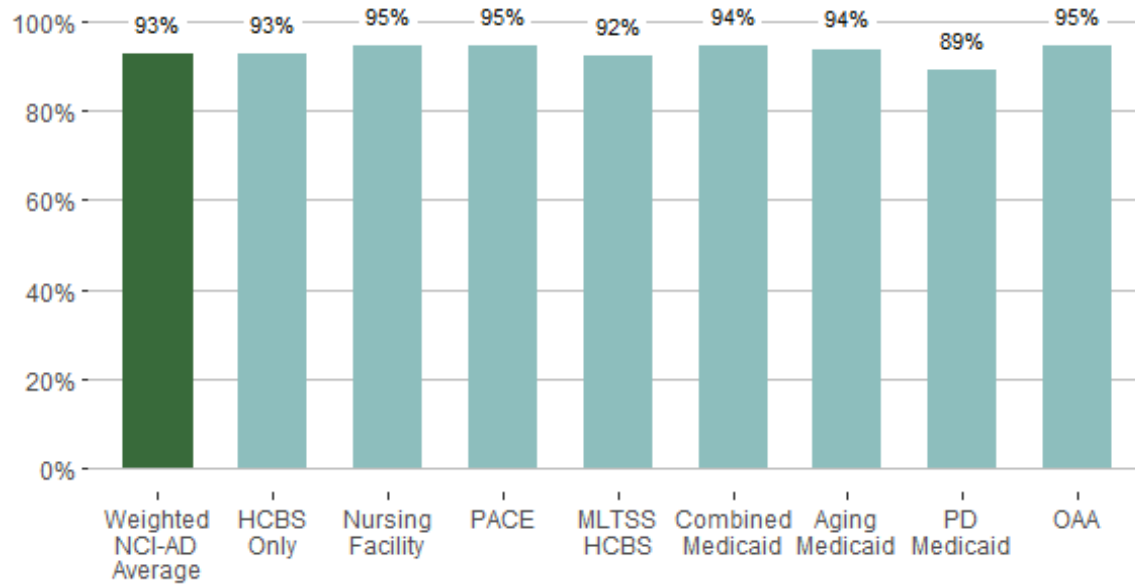


Table 41. Can contact their case manager/care coordinator when needs to

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 96% | 305 | 97% | 95% | n/a | n/a | 97% | n/a | n/a | n/a |
| AZ | 94% | 293 | 94% | n/a | n/a | 94% | n/a | n/a | n/a | n/a |
| DE | 98% | 780 | 98% | 99% | n/a | 98% | n/a | n/a | n/a | n/a |
| GA | 91% | 111 | 91% | n/a | n/a | n/a | n/a | n/a | n/a | 91% |
| IN | 93% | 897 | 93% | n/a | n/a | n/a | 93% | n/a | n/a | 93% |
| KS | 95% | 984 | 95% | n/a | n/a | 95% | n/a | n/a | n/a | n/a |
| KY | 97% | 314 | 97% | n/a | n/a | 98% | n/a | n/a | n/a | 96% |
| MN | 89% | 1,017 | 89% | n/a | n/a | n/a | n/a | 91% | 87% | n/a |
| MO | 93% | 1,246 | 93% | n/a | n/a | n/a | 93% | n/a | 95% | n/a |
| NE | 98% | 634 | 96% | 100% | n/a | 96% | 85% | n/a | n/a | n/a |
| NJ | 97% | 553 | 97% | 93% | 98% | 97% | n/a | n/a | n/a | n/a |
| OH | 96% | 1,217 | 96% | n/a | n/a | 95% | 97% | 97% | 97% | n/a |
| OK | 95% | 407 | 95% | n/a | n/a | n/a | 94% | n/a | n/a | 97% |
| OR | 92% | 474 | 92% | 82% | 93% | n/a | 92% | n/a | n/a | 92% |
| TN | 97% | 573 | 97% | 96% | 91% | 97% | n/a | n/a | n/a | n/a |
| TX | 86% | 1,062 | 86% | n/a | n/a | 86% | n/a | n/a | n/a | n/a |
| VA | 90% | 372 | 90% | n/a | n/a | 90% | n/a | n/a | n/a | n/a |
| WA | 93% | 1,329 | 94% | 85% | n/a | 94% | n/a | n/a | n/a | n/a |
| WI | 94% | 1,760 | 94% | 94% | 95% | 93% | 96% | n/a | n/a | n/a |
| WY | 98% | 338 | 98% | n/a | n/a | n/a | 98% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 93% | 14,666 | 93% | 95% | 95% | 92% | 94% | 94% | 89% | 95% |

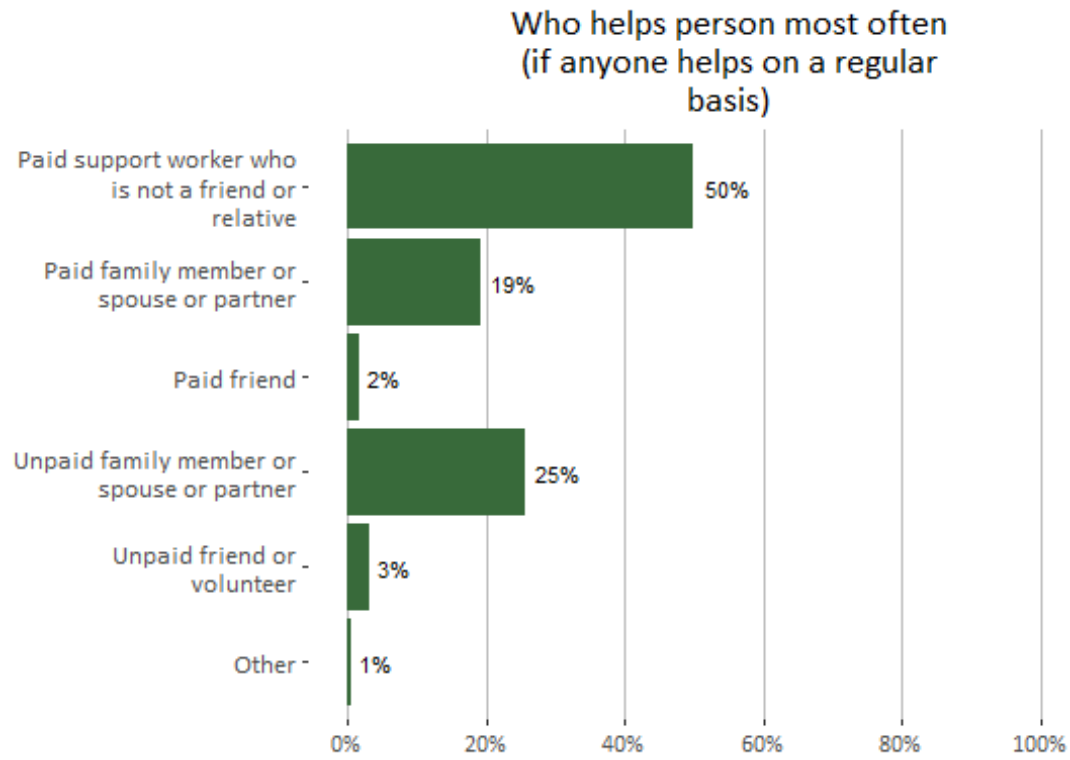


Table 42. Who helps person most often (if anyone helps on a regular basis)

Proxy respondents were allowed for this question.

| State | Paid support worker who is not a friend or relative | Paid family member or spouse or partner | Paid friend | Unpaid family member or spouse or partner | Unpaid friend or volunteer | Other | Observed N |
|--------------------------------|---|---|-------------|---|----------------------------|-----------|---------------|
| AL | 64% | 15% | 1% | 17% | 2% | 0% | 347 |
| AZ | 60% | 24% | 1% | 14% | 1% | 0% | 382 |
| DE | 53% | 28% | 2% | 15% | 2% | 0% | 865 |
| GA | 24% | 1% | 1% | 69% | 5% | 1% | 310 |
| IN | 47% | 30% | 2% | 17% | 3% | 2% | 1,010 |
| KS | 50% | 28% | 5% | 13% | 3% | 1% | 1,061 |
| KY | 63% | 13% | 1% | 21% | 2% | 0% | 348 |
| MN | 71% | 16% | 2% | 10% | 1% | 1% | 1,123 |
| MO | 58% | 28% | 4% | 9% | 1% | 1% | 2,083 |
| NE | 91% | 7% | 1% | 1% | 0% | 0% | 771 |
| NJ | 66% | 18% | 1% | 14% | 1% | 1% | 602 |
| OH | 52% | 24% | 2% | 20% | 2% | 1% | 1,419 |
| OK | 29% | 8% | 1% | 53% | 9% | 1% | 597 |
| OR | 61% | 22% | 0% | 15% | 1% | 0% | 610 |
| TN | 71% | 5% | 1% | 20% | 2% | 2% | 633 |
| TX | 39% | 41% | 4% | 14% | 2% | 0% | 1,377 |
| VA | 22% | 11% | 1% | 58% | 8% | 0% | 689 |
| WA | 75% | 17% | 3% | 5% | 0% | 0% | 1,528 |
| WI | 61% | 24% | 3% | 9% | 2% | 1% | 2,009 |
| WY | 47% | 14% | 1% | 28% | 7% | 2% | 347 |
| Weighted NCI-AD Average | 50% | 19% | 2% | 25% | 3% | 1% | 18,111 |

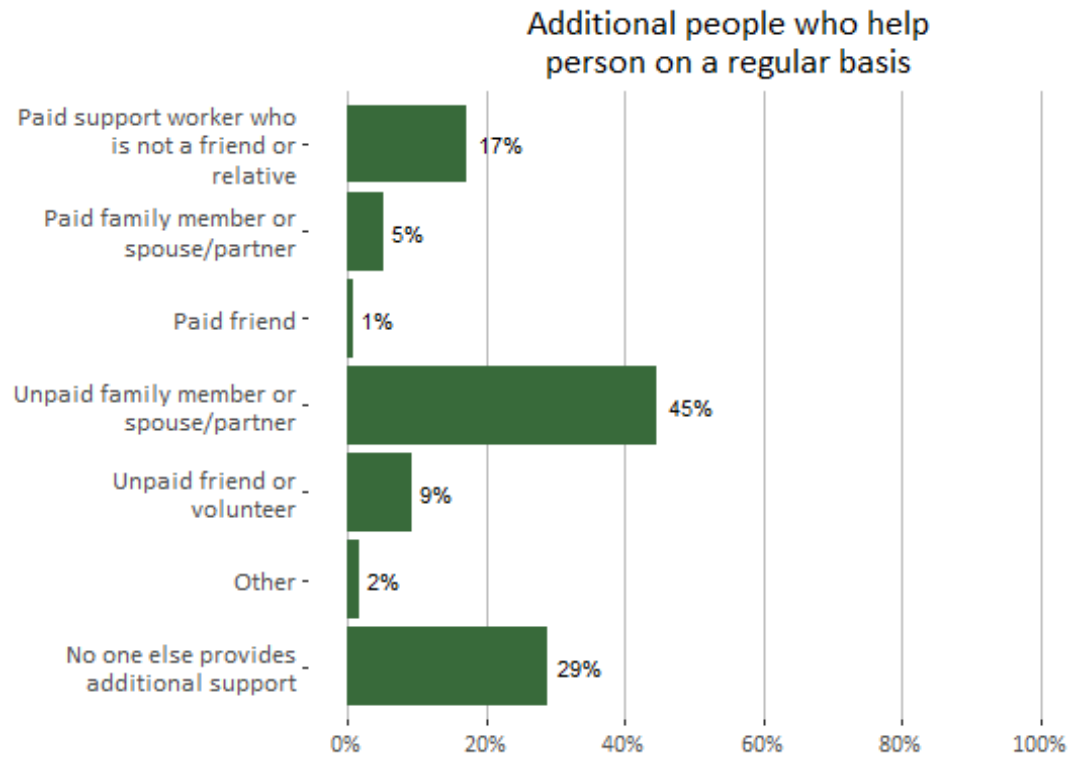


Table 43. Additional people who help person on a regular basis

Proxy respondents were allowed for this question; categories are not mutually exclusive, therefore N is not shown.

| State | Paid support worker who is not a friend or relative | Paid family member or spouse or partner | Paid friend | Unpaid family member or spouse or partner | Unpaid friend or volunteer | Other | No one else provides additional support |
|--------------------------------|---|---|-------------|---|----------------------------|-----------|---|
| AL | 19% | 3% | 0% | 43% | 12% | 0% | 30% |
| AZ | 19% | 4% | 0% | 46% | 10% | 2% | 29% |
| DE | 16% | 6% | 0% | 37% | 9% | 1% | 37% |
| GA | 15% | 0% | 0% | 35% | 7% | 2% | 42% |
| IN | 20% | 7% | 1% | 48% | 12% | 2% | 24% |
| KS | 16% | 5% | 1% | 39% | 12% | 3% | 29% |
| KY | 15% | 4% | 1% | 42% | 10% | 3% | 28% |
| MN | 25% | 6% | 1% | 32% | 8% | 2% | 38% |
| MO | 18% | 6% | 2% | 36% | 11% | 1% | 39% |
| NE | 2% | 2% | 0% | 32% | 7% | 0% | 51% |
| NJ | 29% | 5% | 0% | 49% | 7% | 1% | 15% |
| OH | 13% | 4% | 1% | 59% | 10% | 0% | 22% |
| OK | 14% | 3% | 2% | 44% | 15% | 1% | 24% |
| OR | 22% | 4% | 2% | 42% | 10% | 3% | 27% |
| TN | 27% | 2% | 0% | 42% | 5% | 1% | 26% |
| TX | 12% | 14% | 1% | 47% | 7% | 1% | 26% |
| VA | 13% | 5% | 0% | 51% | 9% | 1% | 26% |
| WA | 18% | 4% | 0% | 41% | 5% | 1% | 35% |
| WI | 24% | 8% | 1% | 30% | 9% | 8% | 31% |
| WY | 37% | 3% | 1% | 41% | 21% | 2% | 19% |
| Weighted NCI-AD Average | 17% | 5% | 1% | 45% | 9% | 2% | 29% |

People who are paid to help them come and leave when they are supposed to

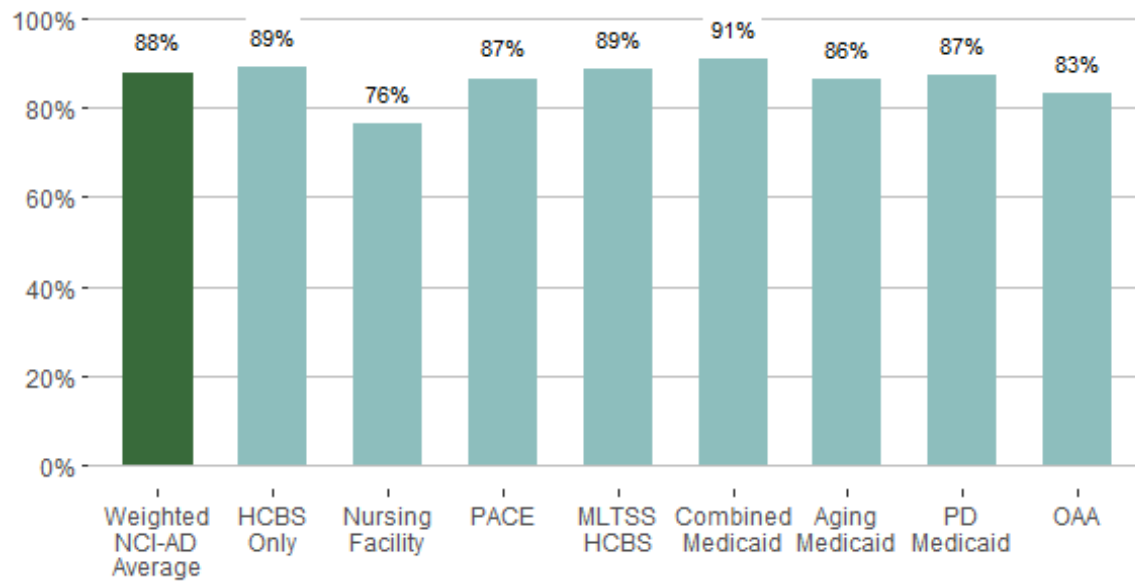


Table 44. People who are paid to help them come and leave when they are supposed to

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 85% | 162 | 96% | 74% | n/a | n/a | 96% | n/a | n/a | n/a |
| AZ | 83% | 204 | 83% | n/a | n/a | 83% | n/a | n/a | n/a | n/a |
| DE | 88% | 370 | 89% | 85% | n/a | 89% | n/a | n/a | n/a | n/a |
| GA | 92% | 75 | 92% | n/a | n/a | n/a | n/a | n/a | n/a | 92% |
| IN | 91% | 532 | 91% | n/a | n/a | n/a | 92% | n/a | n/a | 90% |
| KS | 92% | 692 | 92% | n/a | n/a | 92% | n/a | n/a | n/a | n/a |
| KY | 83% | 271 | 83% | n/a | n/a | 88% | n/a | n/a | n/a | 79% |
| MN | 85% | 624 | 85% | n/a | n/a | n/a | n/a | 83% | 86% | n/a |
| MO | 91% | 1,264 | 91% | n/a | n/a | n/a | 91% | n/a | 98% | n/a |
| NE | 68% | 580 | 77% | 63% | n/a | 77% | 84% | n/a | n/a | n/a |
| NJ | 94% | 316 | 95% | 91% | 91% | 95% | n/a | n/a | n/a | n/a |
| OH | 91% | 731 | 91% | n/a | n/a | 90% | 92% | 91% | 93% | n/a |
| OK | 88% | 260 | 88% | n/a | n/a | n/a | 90% | n/a | n/a | n/a* |
| OR | 92% | 308 | 92% | 81% | 83% | n/a | 94% | n/a | n/a | n/a* |
| TN | 82% | 347 | 86% | 77% | n/a* | 86% | n/a | n/a | n/a | n/a |
| TX | 93% | 773 | 93% | n/a | n/a | 93% | n/a | n/a | n/a | n/a |
| VA | 86% | 166 | 86% | n/a | n/a | 86% | n/a | n/a | n/a | n/a |
| WA | 86% | 1,033 | 88% | 69% | n/a | 88% | n/a | n/a | n/a | n/a |
| WI | 91% | 1,415 | 91% | 88% | 87% | 90% | 95% | n/a | n/a | n/a |
| WY | 87% | 225 | 87% | n/a | n/a | n/a | 87% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 88% | 10,348 | 89% | 76% | 87% | 89% | 91% | 86% | 87% | 83% |

Programs with low response rates are denoted with "n/a".*

Has a backup plan if people who are paid to help them do not show up

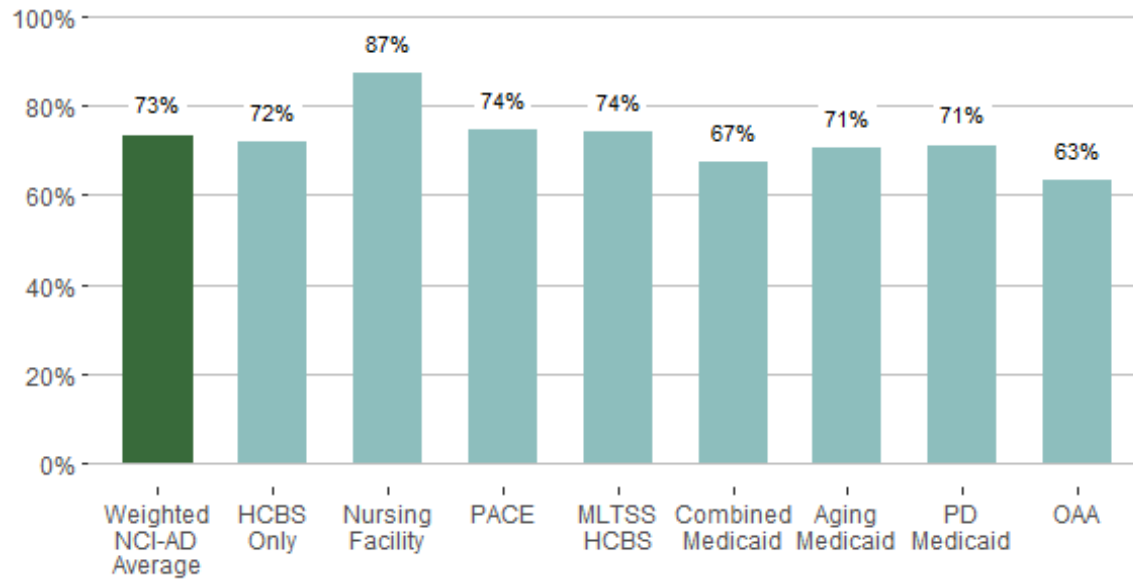


Table 45. Has a backup plan if people who are paid to help them do not show up

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 80% | 170 | 65% | 91% | n/a | n/a | 65% | n/a | n/a | n/a |
| AZ | 83% | 173 | 83% | n/a | n/a | 83% | n/a | n/a | n/a | n/a |
| DE | 75% | 372 | 75% | 75% | n/a | 75% | n/a | n/a | n/a | n/a |
| GA | 61% | 74 | 61% | n/a | n/a | n/a | n/a | n/a | n/a | 61% |
| IN | 71% | 541 | 71% | n/a | n/a | n/a | 73% | n/a | n/a | 69% |
| KS | 75% | 683 | 75% | n/a | n/a | 75% | n/a | n/a | n/a | n/a |
| KY | 54% | 273 | 54% | n/a | n/a | 58% | n/a | n/a | n/a | 50% |
| MN | 69% | 594 | 69% | n/a | n/a | n/a | n/a | 70% | 69% | n/a |
| MO | 68% | 1,279 | 68% | n/a | n/a | n/a | 68% | n/a | 77% | n/a |
| NE | 92% | 574 | 79% | 100% | n/a | 80% | 67% | n/a | n/a | n/a |
| NJ | 86% | 302 | 87% | 84% | 86% | 87% | n/a | n/a | n/a | n/a |
| OH | 74% | 744 | 74% | n/a | n/a | 75% | 72% | 72% | 80% | n/a |
| OK | 66% | 260 | 66% | n/a | n/a | n/a | 64% | n/a | n/a | n/a* |
| OR | 64% | 296 | 64% | 81% | 65% | n/a | 64% | n/a | n/a | n/a* |
| TN | 73% | 319 | 74% | 72% | n/a* | 74% | n/a | n/a | n/a | n/a |
| TX | 67% | 740 | 67% | n/a | n/a | 67% | n/a | n/a | n/a | n/a |
| VA | 76% | 167 | 76% | n/a | n/a | 76% | n/a | n/a | n/a | n/a |
| WA | 73% | 995 | 74% | 62% | n/a | 74% | n/a | n/a | n/a | n/a |
| WI | 75% | 1,387 | 71% | 90% | 83% | 66% | 80% | n/a | n/a | n/a |
| WY | 68% | 221 | 68% | n/a | n/a | n/a | 68% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 73% | 10,164 | 72% | 87% | 74% | 74% | 67% | 71% | 71% | 63% |

Programs with low response rates are denoted with "n/a".*

Has an emergency plan in place in case of widescale emergency

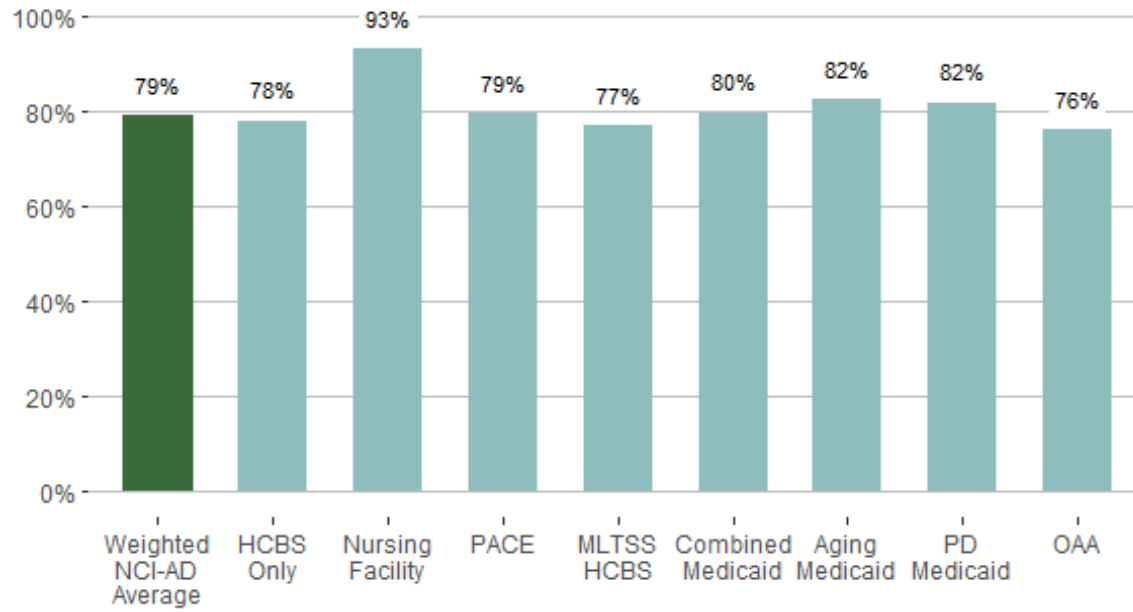


Table 46. Has an emergency plan in place in case of widescale emergency

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 89% | 366 | 82% | 94% | n/a | n/a | 82% | n/a | n/a | n/a |
| AZ | 84% | 342 | 84% | n/a | n/a | 84% | n/a | n/a | n/a | n/a |
| DE | 82% | 925 | 82% | 84% | n/a | 82% | n/a | n/a | n/a | n/a |
| GA | 66% | 483 | 66% | n/a | n/a | n/a | n/a | n/a | n/a | 66% |
| IN | 80% | 1,141 | 80% | n/a | n/a | n/a | 82% | n/a | n/a | 79% |
| KS | 86% | 1,148 | 86% | n/a | n/a | 86% | n/a | n/a | n/a | n/a |
| KY | 68% | 382 | 68% | n/a | n/a | 74% | n/a | n/a | n/a | 61% |
| MN | 82% | 1,252 | 82% | n/a | n/a | n/a | n/a | 82% | 81% | n/a |
| MO | 81% | 2,187 | 81% | n/a | n/a | n/a | 81% | n/a | 87% | n/a |
| NE | 94% | 834 | 88% | 99% | n/a | 89% | 82% | n/a | n/a | n/a |
| NJ | 89% | 651 | 87% | 93% | 71% | 87% | n/a | n/a | n/a | n/a |
| OH | 86% | 1,402 | 86% | n/a | n/a | 89% | 95% | 83% | 83% | n/a |
| OK | 79% | 723 | 79% | n/a | n/a | n/a | 79% | n/a | n/a | 79% |
| OR | 75% | 645 | 74% | 85% | 84% | n/a | 75% | n/a | n/a | 67% |
| TN | 91% | 698 | 85% | 97% | 68% | 86% | n/a | n/a | n/a | n/a |
| TX | 72% | 1,432 | 72% | n/a | n/a | 72% | n/a | n/a | n/a | n/a |
| VA | 76% | 920 | 76% | n/a | n/a | 76% | n/a | n/a | n/a | n/a |
| WA | 67% | 1,486 | 65% | 80% | n/a | 65% | n/a | n/a | n/a | n/a |
| WI | 82% | 2,037 | 80% | 92% | 86% | 79% | 81% | n/a | n/a | n/a |
| WY | 66% | 378 | 66% | n/a | n/a | n/a | 66% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 79% | 19,432 | 78% | 93% | 79% | 77% | 80% | 82% | 82% | 76% |

Knows whom to contact if they have a complaint about their services

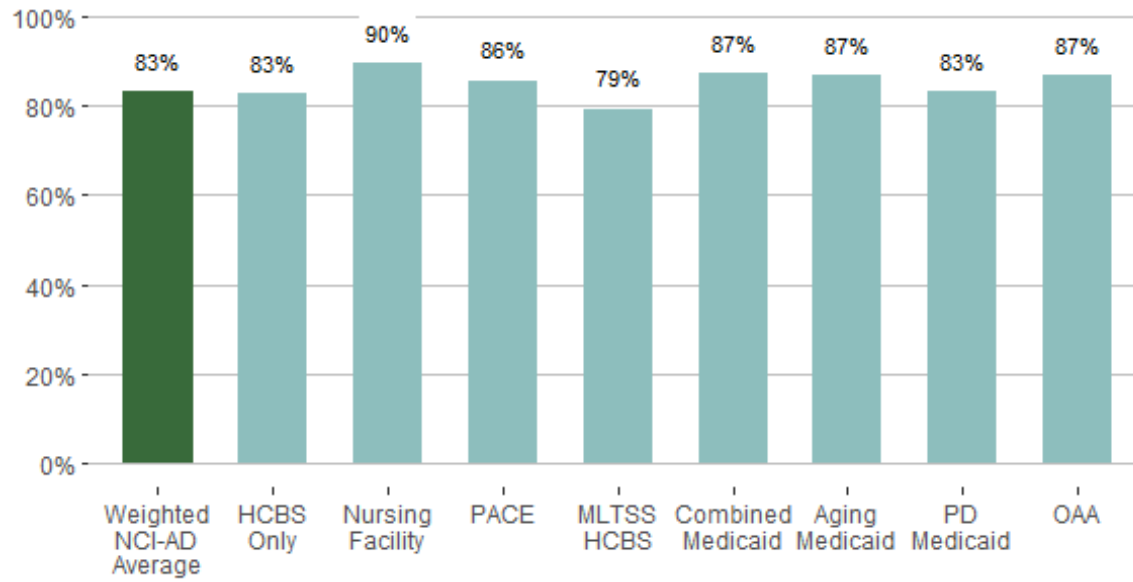


Table 47. Knows whom to contact if they have a complaint about their services

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 85% | 158 | 88% | n/a* | n/a | n/a | 88% | n/a | n/a | n/a |
| AZ | 78% | 153 | 78% | n/a | n/a | 78% | n/a | n/a | n/a | n/a |
| DE | 86% | 693 | 85% | 88% | n/a | 85% | n/a | n/a | n/a | n/a |
| GA | 94% | 156 | 94% | n/a | n/a | n/a | n/a | n/a | n/a | 94% |
| IN | 89% | 744 | 89% | n/a | n/a | n/a | 89% | n/a | n/a | 90% |
| KS | 91% | 878 | 91% | n/a | n/a | 91% | n/a | n/a | n/a | n/a |
| KY | 90% | 251 | 90% | n/a | n/a | 85% | n/a | n/a | n/a | 94% |
| MN | 82% | 802 | 82% | n/a | n/a | n/a | n/a | 82% | 82% | n/a |
| MO | 89% | 1,609 | 89% | n/a | n/a | n/a | 89% | n/a | 91% | n/a |
| NE | 96% | 714 | 91% | 100% | n/a | 92% | 87% | n/a | n/a | n/a |
| NJ | 96% | 434 | 97% | 93% | 90% | 97% | n/a | n/a | n/a | n/a |
| OH | 93% | 1,046 | 93% | n/a | n/a | 94% | 94% | 92% | 91% | n/a |
| OK | 84% | 428 | 84% | n/a | n/a | n/a | 82% | n/a | n/a | 85% |
| OR | 83% | 438 | 84% | 72% | 84% | n/a | 84% | n/a | n/a | 78% |
| TN | 84% | 411 | 85% | 84% | 66% | 86% | n/a | n/a | n/a | n/a |
| TX | 68% | 1,180 | 68% | n/a | n/a | 68% | n/a | n/a | n/a | n/a |
| VA | 73% | 314 | 73% | n/a | n/a | 73% | n/a | n/a | n/a | n/a |
| WA | 77% | 1,270 | 77% | 81% | n/a | 77% | n/a | n/a | n/a | n/a |
| WI | 90% | 1,618 | 90% | 96% | 94% | 90% | 91% | n/a | n/a | n/a |
| WY | 88% | 318 | 88% | n/a | n/a | n/a | 88% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 83% | 13,615 | 83% | 90% | 86% | 79% | 87% | 87% | 83% | 87% |

Programs with low response rates are denoted with "n/a*".

Knows whom to contact if they want to make changes to services

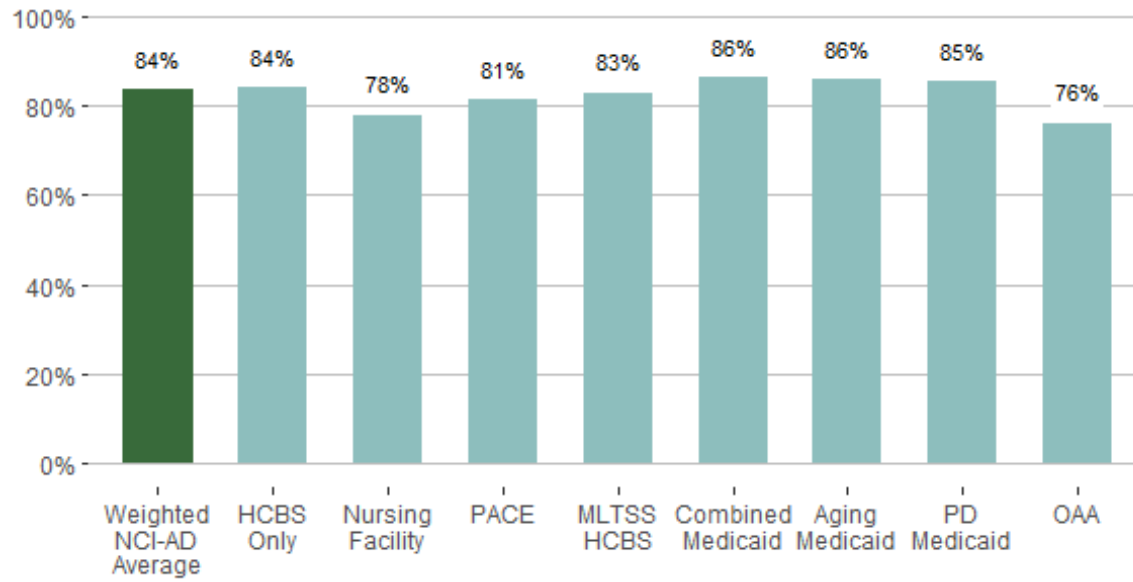


Table 48. Knows whom to contact if they want to make changes to services

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 80% | 161 | 88% | n/a* | n/a | n/a | 88% | n/a | n/a | n/a |
| AZ | 80% | 152 | 80% | n/a | n/a | 80% | n/a | n/a | n/a | n/a |
| DE | 83% | 684 | 86% | 70% | n/a | 86% | n/a | n/a | n/a | n/a |
| GA | 79% | 160 | 79% | n/a | n/a | n/a | n/a | n/a | n/a | 79% |
| IN | 88% | 738 | 88% | n/a | n/a | n/a | 89% | n/a | n/a | 88% |
| KS | 87% | 866 | 87% | n/a | n/a | 87% | n/a | n/a | n/a | n/a |
| KY | 80% | 244 | 80% | n/a | n/a | 79% | n/a | n/a | n/a | 80% |
| MN | 84% | 790 | 84% | n/a | n/a | n/a | n/a | 82% | 85% | n/a |
| MO | 88% | 1,586 | 88% | n/a | n/a | n/a | 88% | n/a | 93% | n/a |
| NE | 96% | 716 | 91% | 99% | n/a | 91% | 79% | n/a | n/a | n/a |
| NJ | 89% | 431 | 92% | 74% | 83% | 92% | n/a | n/a | n/a | n/a |
| OH | 90% | 1,022 | 90% | n/a | n/a | 91% | 85% | 90% | 89% | n/a |
| OK | 76% | 429 | 76% | n/a | n/a | n/a | 81% | n/a | n/a | 72% |
| OR | 84% | 428 | 84% | 64% | 77% | n/a | 86% | n/a | n/a | 68% |
| TN | 80% | 412 | 90% | 67% | 82% | 90% | n/a | n/a | n/a | n/a |
| TX | 76% | 1,183 | 76% | n/a | n/a | 76% | n/a | n/a | n/a | n/a |
| VA | 80% | 319 | 80% | n/a | n/a | 80% | n/a | n/a | n/a | n/a |
| WA | 79% | 1,271 | 81% | 63% | n/a | 81% | n/a | n/a | n/a | n/a |
| WI | 89% | 1,624 | 89% | 86% | 94% | 87% | 93% | n/a | n/a | n/a |
| WY | 88% | 322 | 88% | n/a | n/a | n/a | 88% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 84% | 13,538 | 84% | 78% | 81% | 83% | 86% | 86% | 85% | 76% |

Programs with low response rates are denoted with "n/a*".

Services meet all needs and current goals

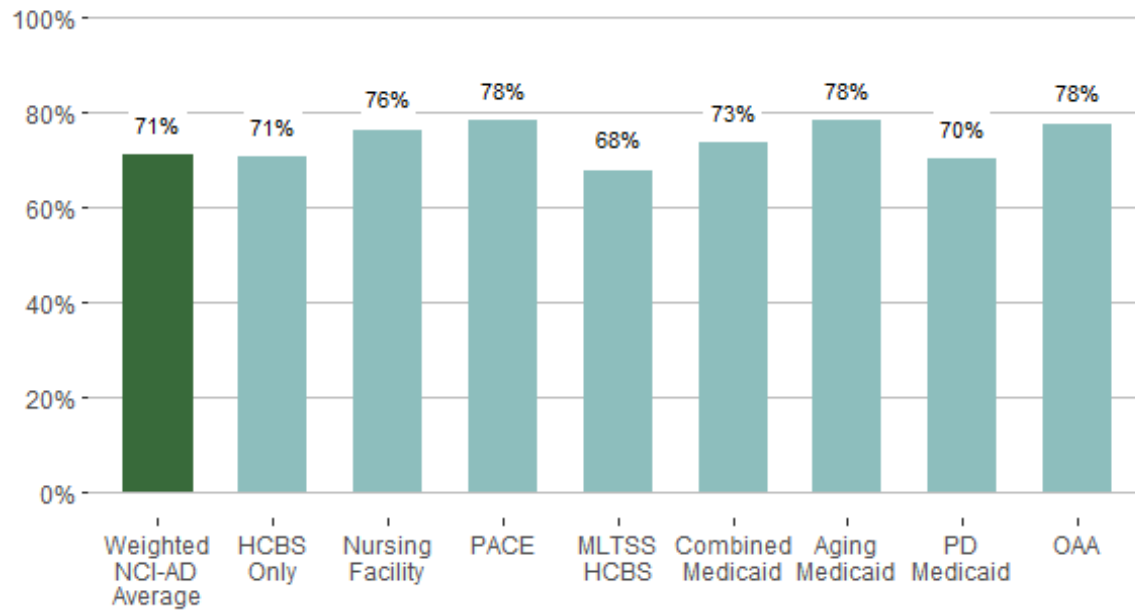


Table 49. Services meet all current needs and goals

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 74% | 334 | 58% | 88% | n/a | n/a | 58% | n/a | n/a | n/a |
| AZ | 72% | 308 | 72% | n/a | n/a | 72% | n/a | n/a | n/a | n/a |
| DE | 74% | 846 | 73% | 80% | n/a | 73% | n/a | n/a | n/a | n/a |
| GA | 54% | 206 | 54% | n/a | n/a | n/a | n/a | n/a | n/a | 54% |
| IN | 81% | 1,000 | 81% | n/a | n/a | n/a | 84% | n/a | n/a | 76% |
| KS | 81% | 1,007 | 81% | n/a | n/a | 81% | n/a | n/a | n/a | n/a |
| KY | 58% | 342 | 58% | n/a | n/a | 59% | n/a | n/a | n/a | 56% |
| MN | 72% | 1,036 | 72% | n/a | n/a | n/a | n/a | 76% | 69% | n/a |
| MO | 73% | 2,114 | 73% | n/a | n/a | n/a | 73% | n/a | 84% | n/a |
| NE | 56% | 749 | 70% | 46% | n/a | 70% | 67% | n/a | n/a | n/a |
| NJ | 83% | 601 | 81% | 89% | 73% | 81% | n/a | n/a | n/a | n/a |
| OH | 81% | 1,380 | 81% | n/a | n/a | 81% | 91% | 81% | 72% | n/a |
| OK | 82% | 475 | 82% | n/a | n/a | n/a | 75% | n/a | n/a | 88% |
| OR | 65% | 583 | 65% | 61% | 79% | n/a | 66% | n/a | n/a | 53% |
| TN | 78% | 657 | 78% | 79% | 80% | 78% | n/a | n/a | n/a | n/a |
| TX | 64% | 1,409 | 64% | n/a | n/a | 64% | n/a | n/a | n/a | n/a |
| VA | 61% | 460 | 61% | n/a | n/a | 61% | n/a | n/a | n/a | n/a |
| WA | 63% | 1,536 | 63% | 60% | n/a | 63% | n/a | n/a | n/a | n/a |
| WI | 80% | 1,849 | 77% | 91% | 89% | 76% | 79% | n/a | n/a | n/a |
| WY | 75% | 336 | 75% | n/a | n/a | n/a | 75% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 71% | 17,228 | 71% | 76% | 78% | 68% | 73% | 78% | 70% | 78% |

Additional Services Needed (if all current needs and goals are not being met)

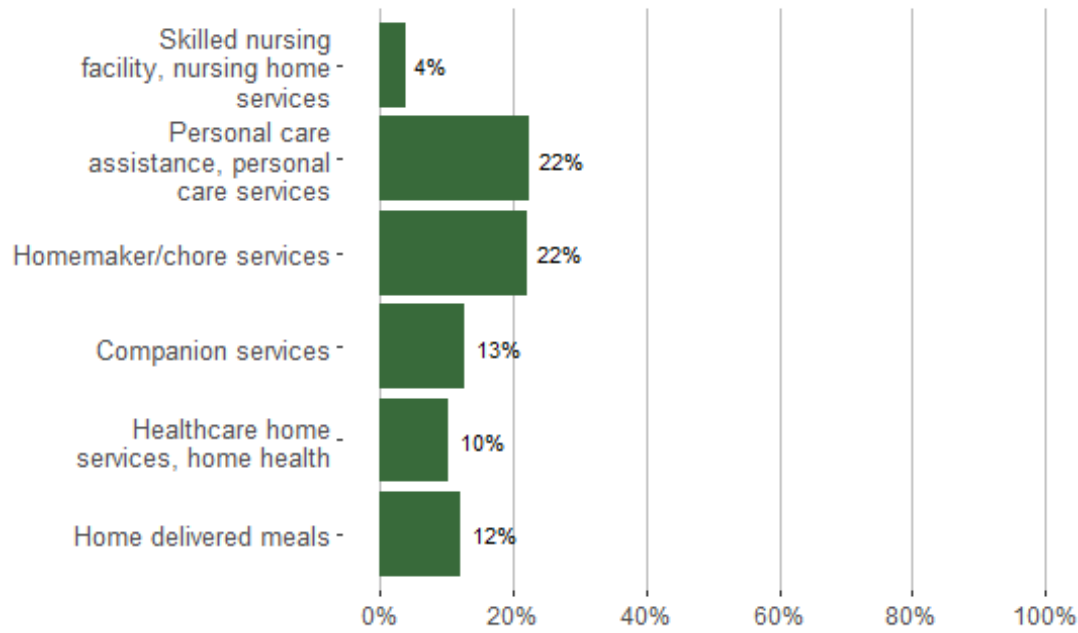


Table 50A. Additional services and supports needed (if all current needs and goals are not being met)

Proxy respondents were allowed for this question; categories are not mutually exclusive, therefore N is not shown.

| State | Skilled nursing facility, nursing home services | Personal care assistance, personal care services | Homemaker/chore services | Companion services | Healthcare home services, home health | Home delivered meals |
|--------------------------------|---|--|--------------------------|--------------------|---------------------------------------|----------------------|
| AL | 5% | 25% | 28% | 29% | 22% | 17% |
| AZ | 15% | 27% | 21% | 24% | 14% | 12% |
| DE | 9% | 18% | 16% | 9% | 9% | 11% |
| GA | 7% | 33% | 54% | 16% | 4% | 22% |
| IN | 3% | 28% | 38% | 6% | 10% | 9% |
| KS | 1% | 22% | 33% | 12% | 7% | 11% |
| KY | 2% | 18% | 18% | 31% | 27% | 25% |
| MN | 4% | 26% | 30% | 8% | 7% | 15% |
| MO | 1% | 30% | 36% | 8% | 15% | 13% |
| NE | 6% | 5% | 5% | 15% | 4% | 3% |
| NJ | 0% | 11% | 9% | 5% | 6% | 8% |
| OH | 3% | 29% | 18% | 2% | 3% | 2% |
| OK | 7% | 26% | 19% | 11% | 10% | 11% |
| OR | 6% | 28% | 18% | 16% | 13% | 8% |
| TN | 12% | 37% | 18% | 22% | 10% | 7% |
| TX | 5% | 18% | 12% | 7% | 7% | 8% |
| VA | 3% | 17% | 20% | 14% | 13% | 17% |
| WA | 1% | 21% | 20% | 21% | 6% | 12% |
| WI | 3% | 27% | 27% | 7% | 11% | 13% |
| WY | 6% | 27% | 42% | 27% | 30% | 23% |
| Weighted NCI-AD Average | 4% | 22% | 22% | 13% | 10% | 12% |

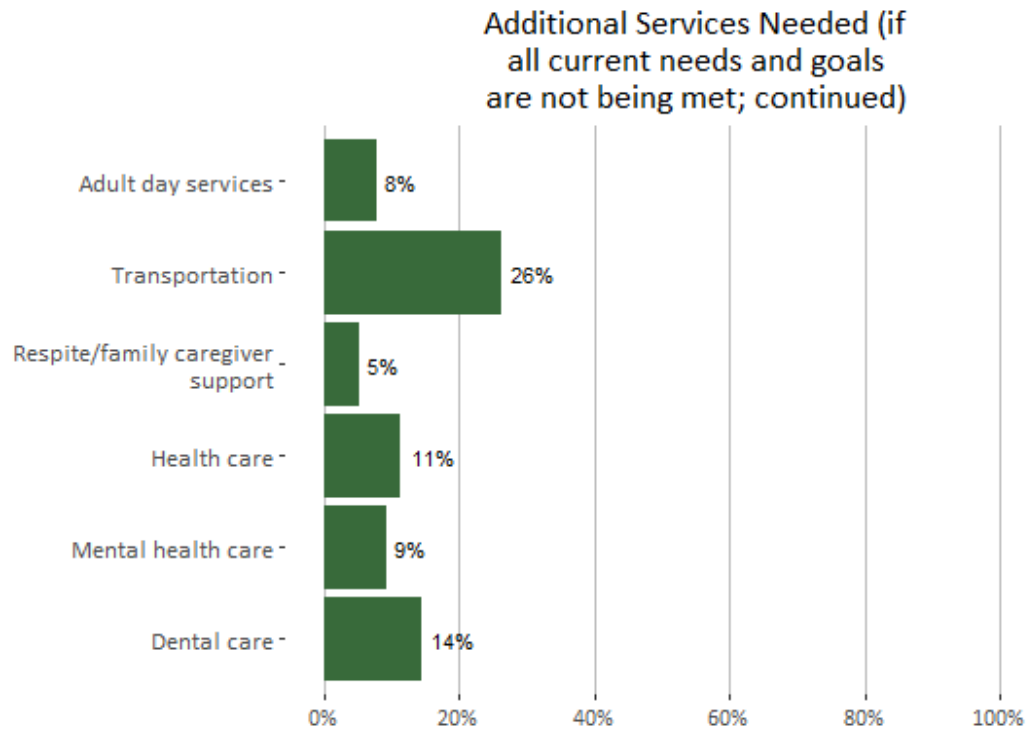


Table 50B. Additional services and supports needed (if all current needs and goals are not being met; continued)

Proxy respondents were allowed for this question; categories are not mutually exclusive, therefore N is not shown.

| State | Adult day services | Transportation | Respite/family caregiver support | Health care | Mental health care | Dental care |
|--------------------------------|--------------------|----------------|----------------------------------|-------------|--------------------|-------------|
| AL | 30% | 29% | 21% | 13% | 8% | 28% |
| AZ | 13% | 19% | 6% | 9% | 14% | 25% |
| DE | 11% | 17% | 5% | 8% | 9% | 16% |
| GA | 10% | 26% | 6% | 0% | 0% | 15% |
| IN | 3% | 27% | 2% | 8% | 4% | 10% |
| KS | 3% | 29% | 2% | 4% | 4% | 6% |
| KY | 16% | 27% | 11% | 5% | 14% | 34% |
| MN | 7% | 20% | 3% | 4% | 7% | 6% |
| MO | 6% | 27% | 7% | 2% | 4% | 12% |
| NE | 8% | 60% | 2% | 12% | 8% | 16% |
| NJ | 1% | 13% | 4% | 3% | 0% | 10% |
| OH | 4% | 16% | 1% | 3% | 2% | 18% |
| OK | 8% | 28% | 1% | 6% | 4% | 2% |
| OR | 8% | 20% | 7% | 9% | 11% | 10% |
| TN | 9% | 19% | 9% | 9% | 4% | 13% |
| TX | 5% | 14% | 4% | 7% | 5% | 9% |
| VA | 12% | 29% | 9% | 20% | 20% | 22% |
| WA | 5% | 34% | 0% | 21% | 6% | 10% |
| WI | 1% | 25% | 2% | 6% | 6% | 7% |
| WY | 11% | 38% | 10% | 18% | 21% | 31% |
| Weighted NCI-AD Average | 8% | 26% | 5% | 11% | 9% | 14% |

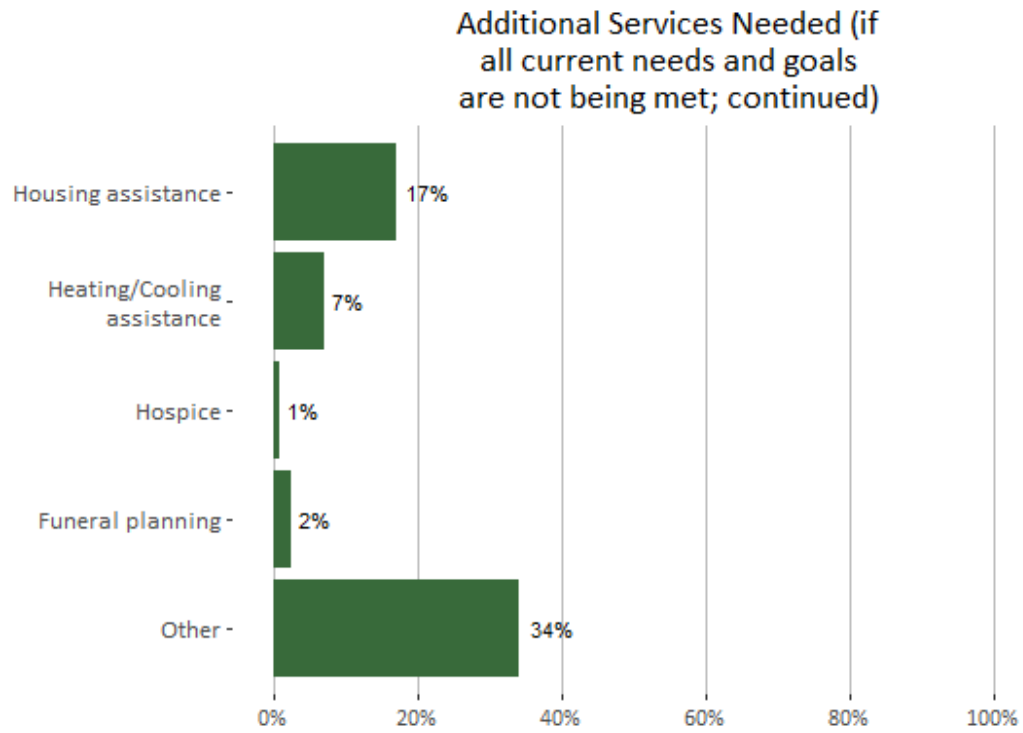


Table 50C. Additional services and supports needed (if all current needs and goals are not being met; continued)

Proxy respondents were allowed for this question; categories are not mutually exclusive, therefore N is not shown.

| State | Housing assistance | Heating/Cooling assistance | Hospice | Funeral planning | Other |
|--------------------------------|--------------------|----------------------------|-----------|------------------|------------|
| AL | 43% | 26% | 2% | 0% | 29% |
| AZ | 13% | 5% | 1% | 5% | 47% |
| DE | 15% | 6% | 0% | 8% | 29% |
| GA | 9% | 8% | 0% | 3% | 19% |
| IN | 7% | 2% | 0% | 1% | 32% |
| KS | 4% | 1% | 0% | 1% | 25% |
| KY | 17% | 19% | 0% | 8% | 6% |
| MN | 16% | 6% | 0% | 0% | 39% |
| MO | 12% | 10% | 0% | 1% | 32% |
| NE | 18% | 1% | 1% | 16% | 48% |
| NJ | 15% | 6% | 0% | 0% | 53% |
| OH | 7% | 2% | 0% | 0% | 48% |
| OK | 6% | 2% | 1% | 1% | 30% |
| OR | 18% | 8% | 0% | 4% | 32% |
| TN | 11% | 0% | 0% | 2% | 23% |
| TX | 14% | 13% | 2% | 1% | 46% |
| VA | 25% | 10% | 3% | 4% | 25% |
| WA | 16% | 1% | 0% | 0% | 36% |
| WI | 13% | 2% | 0% | 1% | 38% |
| WY | 27% | 14% | 0% | 6% | 18% |
| Weighted NCI-AD Average | 17% | 7% | 1% | 2% | 34% |

Case manager talked to them about services that might help with their unmet needs (if all current needs and goals are not being met and has a case manager)

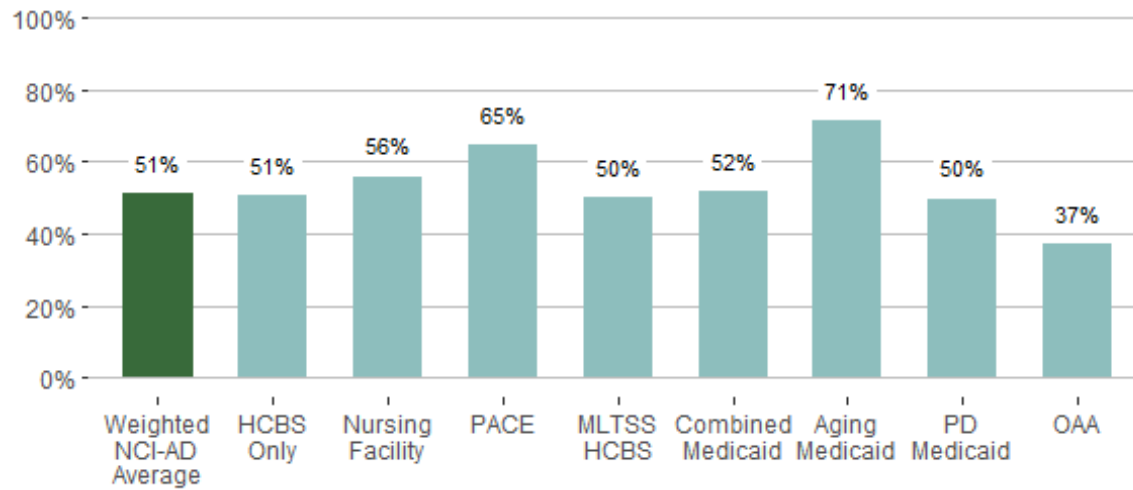


Table 51. Case manager talked to them about services that might help with their unmet needs (if all current needs and goals are not being met and has a case manager)

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|--------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 44% | 85 | 49% | n/a* | n/a | n/a | 49% | n/a | n/a | n/a |
| AZ | 42% | 52 | 42% | n/a | n/a | 42% | n/a | n/a | n/a | n/a |
| DE | 57% | 173 | 59% | n/a* | n/a | 59% | n/a | n/a | n/a | n/a |
| GA | 44% | 50 | 44% | n/a | n/a | n/a | n/a | n/a | n/a | 44% |
| IN | 51% | 158 | 51% | n/a | n/a | n/a | 52% | n/a | n/a | 57% |
| KS | 53% | 151 | 53% | n/a | n/a | 53% | n/a | n/a | n/a | n/a |
| KY | 34% | 126 | 34% | n/a | n/a | 43% | n/a | n/a | n/a | 25% |
| MN | 56% | 232 | 56% | n/a | n/a | n/a | n/a | 71% | 48% | n/a |
| MO | 39% | 227 | 39% | n/a | n/a | n/a | 39% | n/a | 55% | n/a |
| NE | 86% | 179 | 77% | 91% | n/a | 77% | 75% | n/a | n/a | n/a |
| NJ | 72% | 94 | 76% | n/a* | 73% | 77% | n/a | n/a | n/a | n/a |
| OH | 73% | 226 | 73% | n/a | n/a | 79% | n/a* | 71% | 58% | n/a |
| OK | 40% | 82 | 40% | n/a | n/a | n/a | 45% | n/a | n/a | n/a* |
| OR | 60% | 117 | 61% | 30% | n/a* | n/a | 62% | n/a | n/a | n/a* |
| TN | 64% | 102 | 66% | n/a* | n/a* | 67% | n/a | n/a | n/a | n/a |
| TX | 44% | 371 | 44% | n/a | n/a | 44% | n/a | n/a | n/a | n/a |
| VA | 45% | 138 | 45% | n/a | n/a | 45% | n/a | n/a | n/a | n/a |
| WA | 44% | 407 | 45% | 29% | n/a | 45% | n/a | n/a | n/a | n/a |
| WI | 60% | 289 | 60% | n/a* | n/a* | 61% | 56% | n/a | n/a | n/a |
| WY | 57% | 76 | 57% | n/a | n/a | n/a | 57% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 51% | 3,335 | 51% | 56% | 65% | 50% | 52% | 71% | 50% | 37% |

Programs with low response rates are denoted with “n/a”.*

Service providers work together to provide support

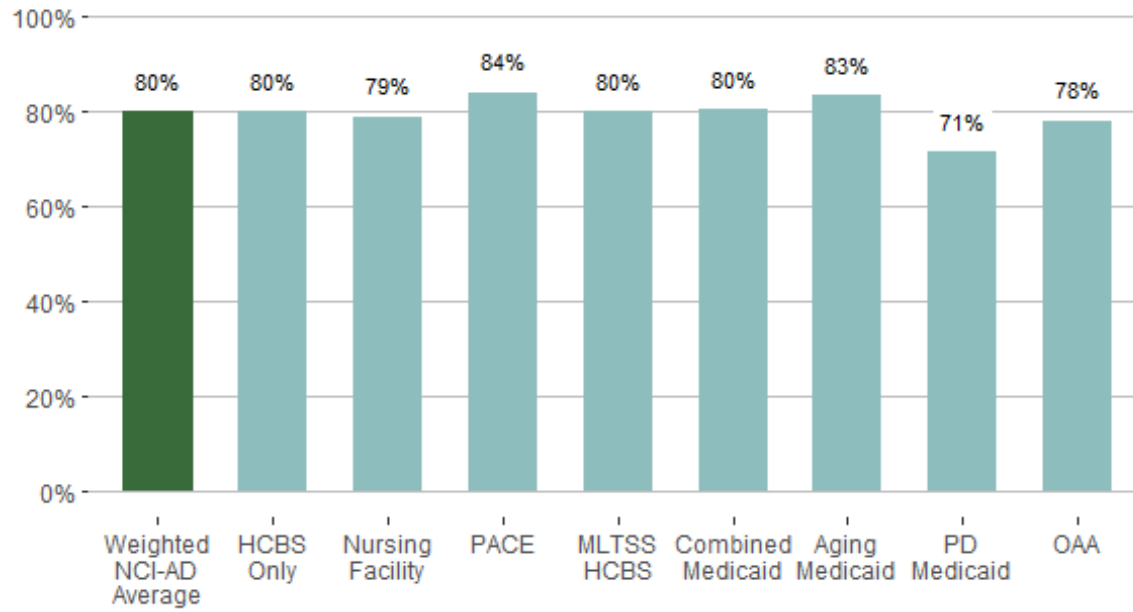


Table 52. Service providers work together to provide support

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 84% | 294 | 74% | 91% | n/a | n/a | 74% | n/a | n/a | n/a |
| AZ | 70% | 243 | 70% | n/a | n/a | 70% | n/a | n/a | n/a | n/a |
| DE | 56% | 232 | 49% | 73% | n/a | 49% | n/a | n/a | n/a | n/a |
| GA | 84% | 153 | 84% | n/a | n/a | n/a | n/a | n/a | n/a | 84% |
| IN | 84% | 773 | 84% | n/a | n/a | n/a | 86% | n/a | n/a | 83% |
| KS | 86% | 834 | 86% | n/a | n/a | 86% | n/a | n/a | n/a | n/a |
| KY | 85% | 312 | 85% | n/a | n/a | 90% | n/a | n/a | n/a | 79% |
| MN | 70% | 752 | 70% | n/a | n/a | n/a | n/a | 74% | 67% | n/a |
| MO | 82% | 1,547 | 82% | n/a | n/a | n/a | 81% | n/a | 91% | n/a |
| NE | 59% | 754 | 70% | 50% | n/a | 70% | 73% | n/a | n/a | n/a |
| NJ | 81% | 519 | 80% | 84% | 79% | 80% | n/a | n/a | n/a | n/a |
| OH | 93% | 1,046 | 93% | n/a | n/a | 93% | 90% | 94% | 88% | n/a |
| OK | 83% | 424 | 83% | n/a | n/a | n/a | 87% | n/a | n/a | 77% |
| OR | 69% | 421 | 69% | 82% | 83% | n/a | 68% | n/a | n/a | 56% |
| TN | 87% | 608 | 87% | 86% | 91% | 87% | n/a | n/a | n/a | n/a |
| TX | 74% | 1,098 | 74% | n/a | n/a | 74% | n/a | n/a | n/a | n/a |
| VA | 80% | 353 | 80% | n/a | n/a | 80% | n/a | n/a | n/a | n/a |
| WA | 77% | 1,368 | 78% | 69% | n/a | 78% | n/a | n/a | n/a | n/a |
| WI | 87% | 1,858 | 86% | 91% | 95% | 85% | 89% | n/a | n/a | n/a |
| WY | 76% | 272 | 76% | n/a | n/a | n/a | 76% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 80% | 13,861 | 80% | 79% | 84% | 80% | 80% | 83% | 71% | 78% |

Care Coordination

Knows how to manage chronic conditions (if has at least one)

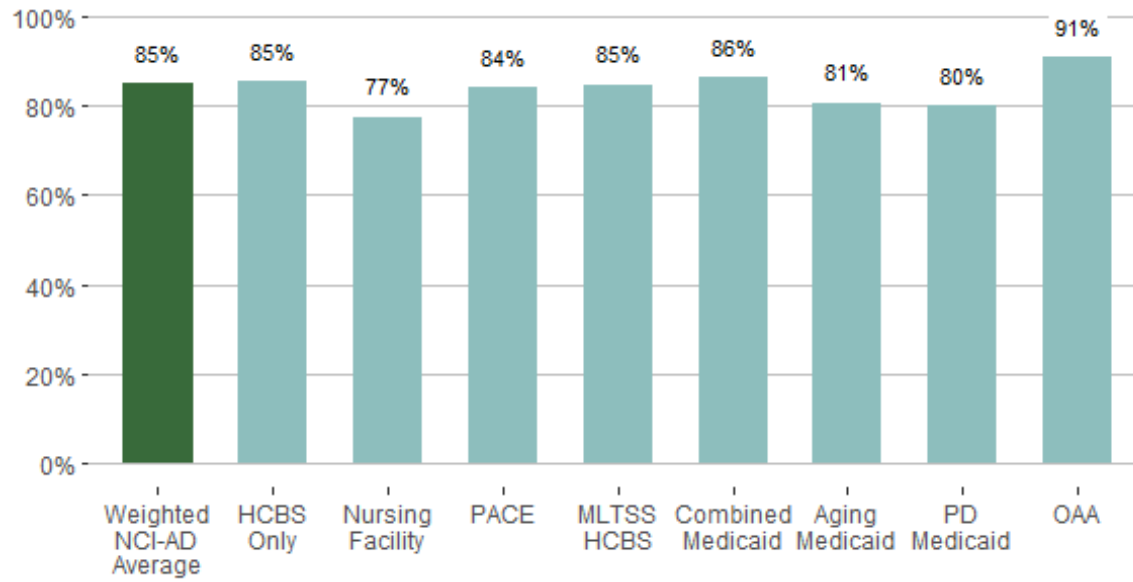


Table 53. Knows how to manage chronic conditions (if has at least one)

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 89% | 178 | 87% | 92% | n/a | n/a | 87% | n/a | n/a | n/a |
| AZ | 84% | 185 | 84% | n/a | n/a | 84% | n/a | n/a | n/a | n/a |
| DE | 89% | 713 | 88% | 90% | n/a | 88% | n/a | n/a | n/a | n/a |
| GA | 97% | 369 | 97% | n/a | n/a | n/a | n/a | n/a | n/a | 97% |
| IN | 89% | 744 | 89% | n/a | n/a | n/a | 89% | n/a | n/a | 93% |
| KS | 91% | 882 | 91% | n/a | n/a | 91% | n/a | n/a | n/a | n/a |
| KY | 89% | 279 | 89% | n/a | n/a | 87% | n/a | n/a | n/a | 91% |
| MN | 82% | 819 | 82% | n/a | n/a | n/a | n/a | 86% | 79% | n/a |
| MO | 88% | 1,568 | 88% | n/a | n/a | n/a | 88% | n/a | 87% | n/a |
| NE | 82% | 755 | 61% | 98% | n/a | 61% | 60% | n/a | n/a | n/a |
| NJ | 76% | 480 | 87% | 46% | 91% | 87% | n/a | n/a | n/a | n/a |
| OH | 76% | 1,128 | 76% | n/a | n/a | 76% | 76% | 75% | 82% | n/a |
| OK | 89% | 579 | 89% | n/a | n/a | n/a | 89% | n/a | n/a | 89% |
| OR | 82% | 431 | 82% | 73% | 79% | n/a | 82% | n/a | n/a | 88% |
| TN | 81% | 417 | 86% | 76% | 74% | 86% | n/a | n/a | n/a | n/a |
| TX | 74% | 1,223 | 74% | n/a | n/a | 74% | n/a | n/a | n/a | n/a |
| VA | 88% | 677 | 88% | n/a | n/a | 88% | n/a | n/a | n/a | n/a |
| WA | 82% | 1,297 | 84% | 65% | n/a | 84% | n/a | n/a | n/a | n/a |
| WI | 91% | 1,454 | 92% | 90% | 97% | 91% | 93% | n/a | n/a | n/a |
| WY | 89% | 339 | 89% | n/a | n/a | n/a | 89% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 85% | 14,517 | 85% | 77% | 84% | 85% | 86% | 81% | 80% | 91% |

Stayed overnight in a hospital or rehab/nursing facility in the past 12 months and was discharged to go home

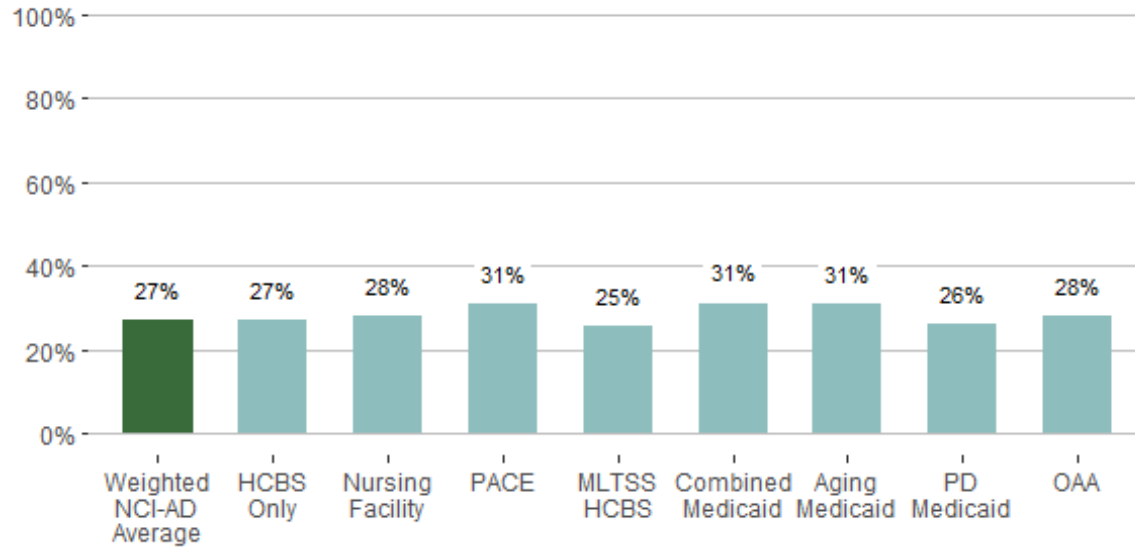


Table 54. Stayed overnight in a hospital or rehab/nursing facility in the past 12 months and was discharged to go home

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 31% | 376 | 30% | 31% | n/a | n/a | 30% | n/a | n/a | n/a |
| AZ | 35% | 381 | 35% | n/a | n/a | 35% | n/a | n/a | n/a | n/a |
| DE | 26% | 937 | 28% | 23% | n/a | 28% | n/a | n/a | n/a | n/a |
| GA | 25% | 487 | 25% | n/a | n/a | n/a | n/a | n/a | n/a | 25% |
| IN | 32% | 1,115 | 32% | n/a | n/a | n/a | 34% | n/a | n/a | 29% |
| KS | 30% | 1,129 | 30% | n/a | n/a | 30% | n/a | n/a | n/a | n/a |
| KY | 35% | 393 | 35% | n/a | n/a | 33% | n/a | n/a | n/a | 38% |
| MN | 27% | 1,266 | 27% | n/a | n/a | n/a | n/a | 31% | 25% | n/a |
| MO | 29% | 2,134 | 29% | n/a | n/a | n/a | 30% | n/a | 21% | n/a |
| NE | 20% | 805 | 25% | 16% | n/a | 25% | 24% | n/a | n/a | n/a |
| NJ | 24% | 683 | 28% | 15% | 36% | 27% | n/a | n/a | n/a | n/a |
| OH | 29% | 1,453 | 29% | n/a | n/a | 27% | 30% | 31% | 32% | n/a |
| OK | 29% | 713 | 29% | n/a | n/a | n/a | 33% | n/a | n/a | 27% |
| OR | 29% | 675 | 28% | 47% | 24% | n/a | 29% | n/a | n/a | 27% |
| TN | 30% | 690 | 29% | 31% | 50% | 29% | n/a | n/a | n/a | n/a |
| TX | 27% | 1,472 | 27% | n/a | n/a | 27% | n/a | n/a | n/a | n/a |
| VA | 22% | 954 | 22% | n/a | n/a | 22% | n/a | n/a | n/a | n/a |
| WA | 31% | 1,574 | 28% | 56% | n/a | 28% | n/a | n/a | n/a | n/a |
| WI | 30% | 1,995 | 30% | 29% | 34% | 32% | 26% | n/a | n/a | n/a |
| WY | 32% | 384 | 32% | n/a | n/a | n/a | 32% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 27% | 19,616 | 27% | 28% | 31% | 25% | 31% | 31% | 26% | 28% |

Felt comfortable and supported enough to go home after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

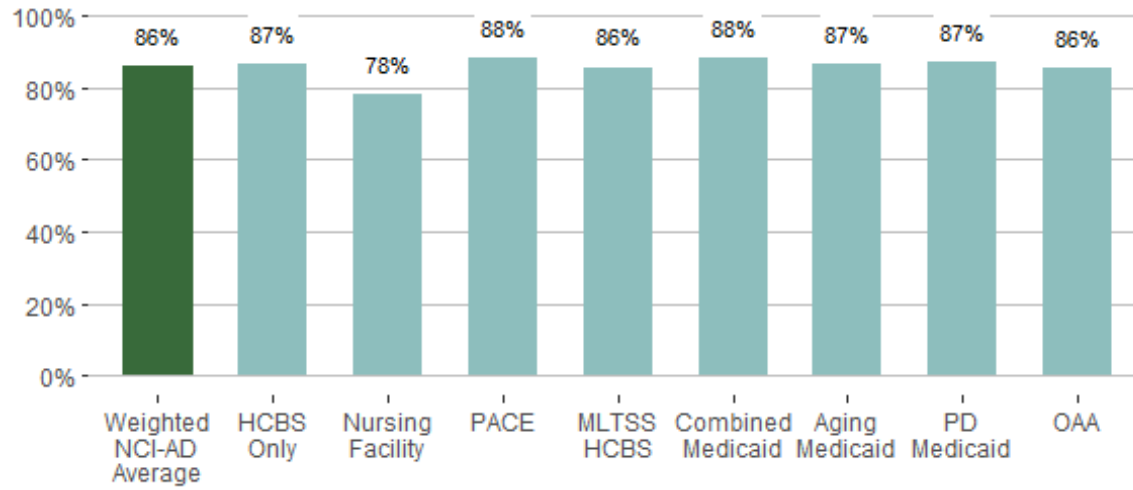


Table 55. Felt comfortable and supported enough to go home after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|--------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 88% | 50 | 88% | n/a* | n/a | n/a | 88% | n/a | n/a | n/a |
| AZ | 77% | 69 | 77% | n/a | n/a | 77% | n/a | n/a | n/a | n/a |
| DE | 84% | 205 | 85% | 79% | n/a | 85% | n/a | n/a | n/a | n/a |
| GA | 90% | 90 | 90% | n/a | n/a | n/a | n/a | n/a | n/a | 90% |
| IN | 88% | 259 | 88% | n/a | n/a | n/a | 89% | n/a | n/a | 87% |
| KS | 89% | 271 | 89% | n/a | n/a | 89% | n/a | n/a | n/a | n/a |
| KY | 77% | 106 | 77% | n/a | n/a | 84% | n/a | n/a | n/a | 71% |
| MN | 86% | 250 | 86% | n/a | n/a | n/a | n/a | 82% | 88% | n/a |
| MO | 87% | 507 | 87% | n/a | n/a | n/a | 87% | n/a | 94% | n/a |
| NE | 78% | 162 | 72% | 85% | n/a | 72% | 75% | n/a | n/a | n/a |
| NJ | 92% | 124 | 94% | n/a* | 90% | 94% | n/a | n/a | n/a | n/a |
| OH | 92% | 356 | 92% | n/a | n/a | 93% | 95% | 92% | 84% | n/a |
| OK | 86% | 188 | 86% | n/a | n/a | n/a | 85% | n/a | n/a | 86% |
| OR | 96% | 125 | 96% | 83% | n/a* | n/a | 98% | n/a | n/a | 87% |
| TN | 82% | 134 | 85% | 77% | n/a* | 85% | n/a | n/a | n/a | n/a |
| TX | 85% | 371 | 85% | n/a | n/a | 85% | n/a | n/a | n/a | n/a |
| VA | 87% | 166 | 87% | n/a | n/a | 87% | n/a | n/a | n/a | n/a |
| WA | 80% | 406 | 82% | 68% | n/a | 82% | n/a | n/a | n/a | n/a |
| WI | 84% | 483 | 84% | 92% | 95% | 82% | 86% | n/a | n/a | n/a |
| WY | 81% | 110 | 81% | n/a | n/a | n/a | 81% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 86% | 4,432 | 87% | 78% | 88% | 86% | 88% | 87% | 87% | 86% |

Programs with low response rates are denoted with "n/a*".

Someone followed-up to make sure they had needed services and supports after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

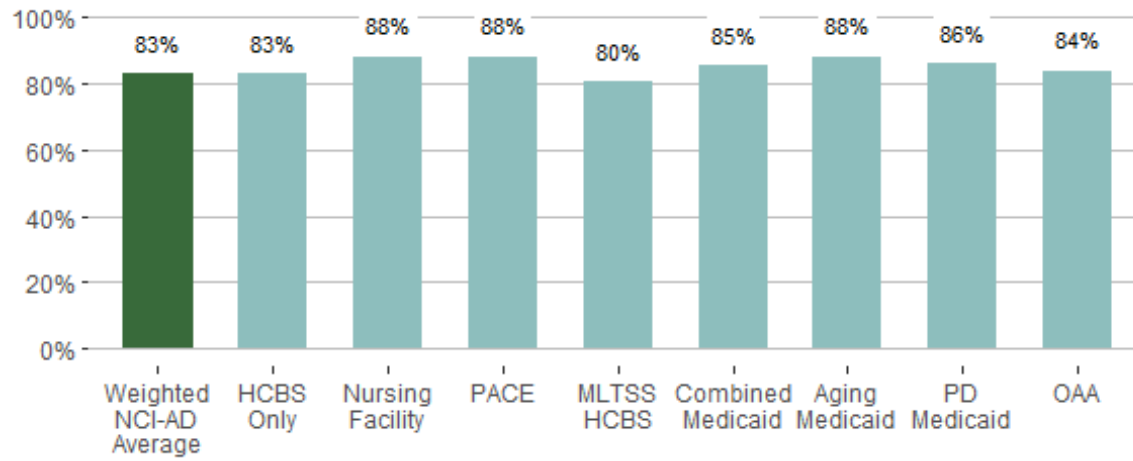


Table 56. Someone followed-up to make sure they had needed services and supports after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|--------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 85% | 108 | 74% | 96% | n/a | n/a | 74% | n/a | n/a | n/a |
| AZ | 77% | 124 | 77% | n/a | n/a | 77% | n/a | n/a | n/a | n/a |
| DE | 86% | 242 | 83% | 96% | n/a | 83% | n/a | n/a | n/a | n/a |
| GA | 91% | 117 | 91% | n/a | n/a | n/a | n/a | n/a | n/a | 91% |
| IN | 88% | 337 | 88% | n/a | n/a | n/a | 89% | n/a | n/a | 87% |
| KS | 86% | 319 | 86% | n/a | n/a | 86% | n/a | n/a | n/a | n/a |
| KY | 74% | 128 | 74% | n/a | n/a | 82% | n/a | n/a | n/a | 67% |
| MN | 87% | 343 | 87% | n/a | n/a | n/a | n/a | 88% | 86% | n/a |
| MO | 83% | 590 | 83% | n/a | n/a | n/a | 83% | n/a | 87% | n/a |
| NE | 92% | 169 | 85% | 100% | n/a | 85% | 87% | n/a | n/a | n/a |
| NJ | 89% | 164 | 89% | n/a* | 82% | 90% | n/a | n/a | n/a | n/a |
| OH | 90% | 414 | 90% | n/a | n/a | 93% | 88% | 89% | 84% | n/a |
| OK | 82% | 220 | 82% | n/a | n/a | n/a | 81% | n/a | n/a | 84% |
| OR | 95% | 169 | 96% | 72% | 95% | n/a | 97% | n/a | n/a | 87% |
| TN | 81% | 188 | 84% | 79% | n/a* | 84% | n/a | n/a | n/a | n/a |
| TX | 79% | 397 | 79% | n/a | n/a | 79% | n/a | n/a | n/a | n/a |
| VA | 78% | 213 | 78% | n/a | n/a | 78% | n/a | n/a | n/a | n/a |
| WA | 76% | 433 | 75% | 80% | n/a | 75% | n/a | n/a | n/a | n/a |
| WI | 88% | 587 | 88% | 89% | 94% | 89% | 87% | n/a | n/a | n/a |
| WY | 81% | 117 | 81% | n/a | n/a | n/a | 81% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 83% | 5,379 | 83% | 88% | 88% | 80% | 85% | 88% | 86% | 84% |

Programs with low response rates are denoted with “n/a”.*

Choice and Control

Always feels in control of their life

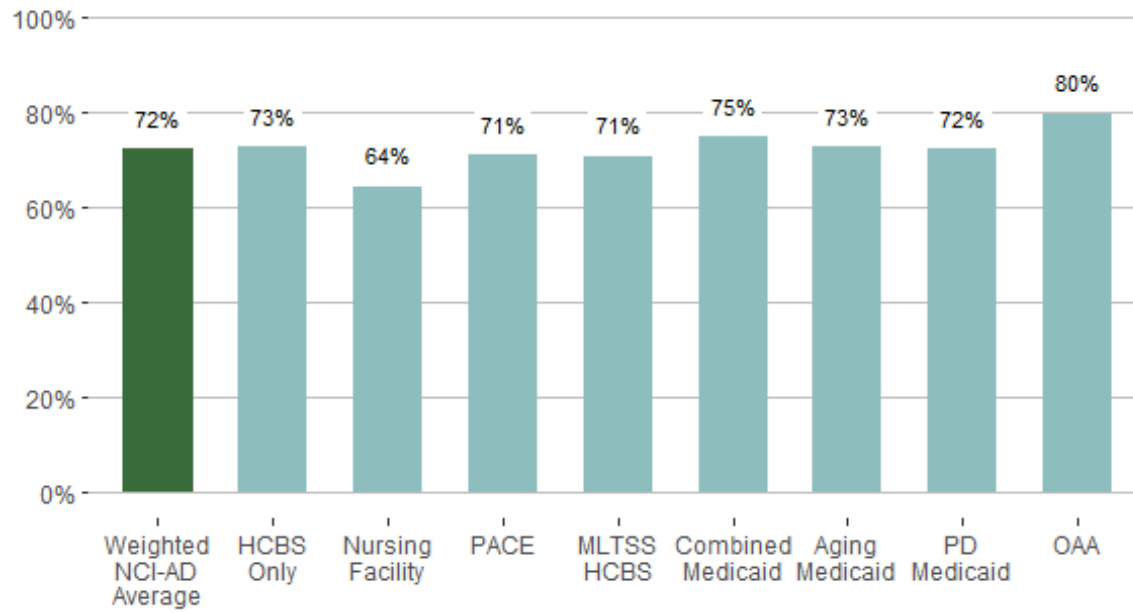


Table 57. Feels in control of their life

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 68% | 185 | 71% | 64% | n/a | n/a | 71% | n/a | n/a | n/a |
| AZ | 67% | 204 | 67% | n/a | n/a | 67% | n/a | n/a | n/a | n/a |
| DE | 60% | 734 | 65% | 46% | n/a | 65% | n/a | n/a | n/a | n/a |
| GA | 79% | 377 | 79% | n/a | n/a | n/a | n/a | n/a | n/a | 79% |
| IN | 78% | 782 | 78% | n/a | n/a | n/a | 79% | n/a | n/a | 78% |
| KS | 74% | 887 | 74% | n/a | n/a | 74% | n/a | n/a | n/a | n/a |
| KY | 68% | 288 | 68% | n/a | n/a | 62% | n/a | n/a | n/a | 72% |
| MN | 73% | 857 | 73% | n/a | n/a | n/a | n/a | 74% | 73% | n/a |
| MO | 79% | 1,581 | 79% | n/a | n/a | n/a | 79% | n/a | 86% | n/a |
| NE | 79% | 760 | 67% | 88% | n/a | 67% | 64% | n/a | n/a | n/a |
| NJ | 66% | 501 | 68% | 61% | 76% | 68% | n/a | n/a | n/a | n/a |
| OH | 71% | 1,163 | 71% | n/a | n/a | 72% | 75% | 72% | 66% | n/a |
| OK | 81% | 568 | 81% | n/a | n/a | n/a | 78% | n/a | n/a | 83% |
| OR | 63% | 474 | 63% | 63% | 62% | n/a | 63% | n/a | n/a | 67% |
| TN | 66% | 442 | 74% | 56% | 90% | 74% | n/a | n/a | n/a | n/a |
| TX | 68% | 1,249 | 68% | n/a | n/a | 68% | n/a | n/a | n/a | n/a |
| VA | 74% | 722 | 74% | n/a | n/a | 74% | n/a | n/a | n/a | n/a |
| WA | 59% | 1,330 | 60% | 46% | n/a | 60% | n/a | n/a | n/a | n/a |
| WI | 76% | 1,449 | 77% | 65% | 92% | 75% | 81% | n/a | n/a | n/a |
| WY | 71% | 350 | 71% | n/a | n/a | n/a | 71% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 72% | 14,903 | 73% | 64% | 71% | 71% | 75% | 73% | 72% | 80% |

Able to furnish and decorate their room however they want to (if living in a group setting)

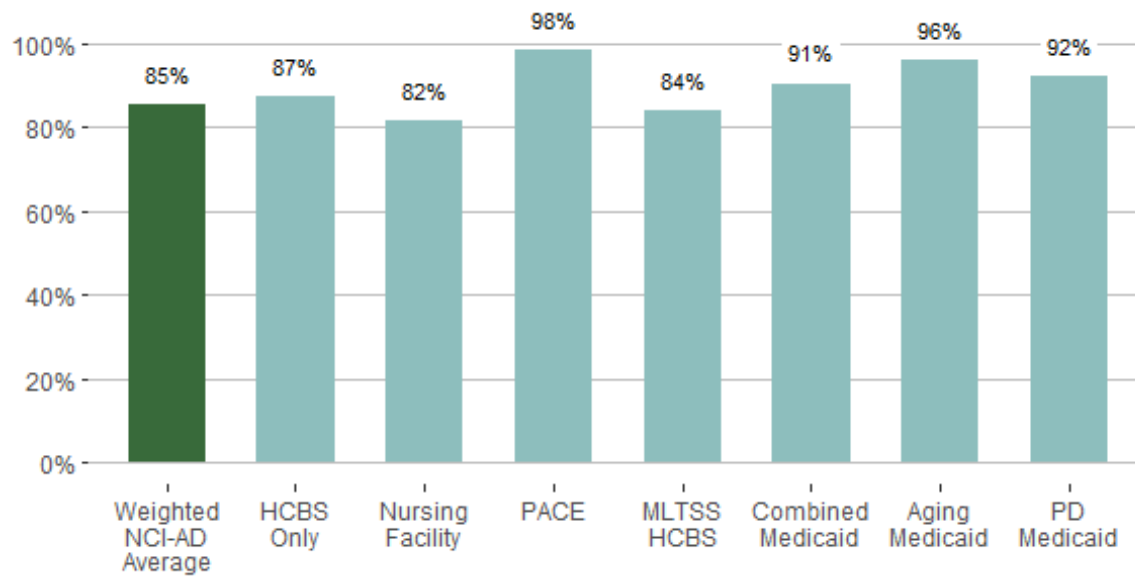


Table 58. Able to furnish and decorate their room however they want to (if living in a group setting)

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|--------------|------------|------------------|------------|------------|-------------------|----------------|-------------|-------------|
| AL | 55% | 21 | 51% | n/a* | n/a | n/a | n/a* | n/a | n/a | n/a |
| AZ | 91% | 86 | 91% | n/a | n/a | 91% | n/a | n/a | n/a | n/a |
| DE | 100% | 23 | 100% | n/a | n/a | 100% | n/a | n/a | n/a | n/a |
| IN | 95% | 62 | 95% | n/a | n/a | n/a | 95% | n/a | n/a | n/a* |
| KS | 100% | 50 | 100% | n/a | n/a | 100% | n/a | n/a | n/a | n/a |
| MN | 93% | 196 | 93% | n/a | n/a | n/a | n/a | 96% | 92% | n/a |
| MO | 75% | 249 | 75% | n/a | n/a | n/a | 75% | n/a | n/a* | n/a |
| NE | 100% | 347 | 100% | 100% | n/a | 100% | n/a | n/a | n/a | n/a |
| NJ | 79% | 104 | 92% | 76% | n/a* | 92% | n/a | n/a | n/a | n/a |
| OH | 100% | 306 | 100% | n/a | n/a | 100% | 99% | n/a* | n/a | n/a |
| OR | 95% | 250 | 97% | 73% | 100% | n/a | 96% | n/a | n/a | n/a |
| TN | 88% | 109 | 90% | 88% | n/a* | 91% | n/a | n/a | n/a | n/a |
| TX | 91% | 75 | 91% | n/a | n/a | 91% | n/a | n/a | n/a | n/a |
| VA | 66% | 31 | 66% | n/a | n/a | 66% | n/a | n/a | n/a | n/a |
| WA | 76% | 326 | 80% | 69% | n/a | 80% | n/a | n/a | n/a | n/a |
| WI | 90% | 222 | 95% | 85% | n/a* | 94% | n/a* | n/a | n/a | n/a |
| WY | 97% | 34 | 97% | n/a | n/a | n/a | 97% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 85% | 2,500 | 87% | 82% | 98% | 84% | 91% | 96% | 92% | n/a* |

The following states are not included in the table due to low response rates (fewer than 20), their data are included in the Weighted NCI-AD Average: GA, KY, OK. Programs with low response rates are denoted with "n/a*".

Able to choose their roommate
(if living in a group setting
and has a roommate)

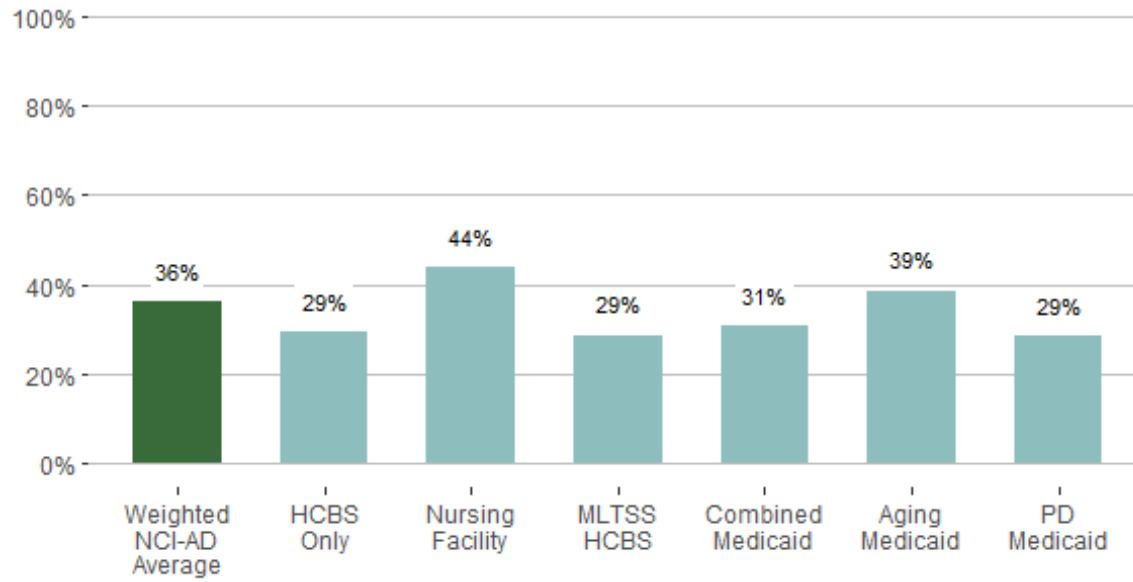


Table 59. Able to choose their roommate (if living in a group setting and has a roommate)

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|--------------|------------|------------------|-------------|------------|-------------------|----------------|-------------|-------------|
| AZ | 17% | 40 | 17% | n/a | n/a | 17% | n/a | n/a | n/a | n/a |
| MN | 29% | 55 | 29% | n/a | n/a | n/a | n/a | 32% | 29% | n/a |
| MO | 22% | 194 | 22% | n/a | n/a | n/a | 22% | n/a | n/a | n/a |
| NE | 96% | 278 | 99% | 95% | n/a | 99% | n/a | n/a | n/a | n/a |
| NJ | 21% | 44 | 25% | 20% | n/a* | n/a* | n/a | n/a | n/a | n/a |
| OH | 76% | 65 | 76% | n/a | n/a | n/a* | 60% | n/a* | n/a | n/a |
| OR | 41% | 49 | 44% | n/a* | n/a* | n/a | 51% | n/a | n/a | n/a |
| TN | 18% | 73 | 37% | 16% | n/a* | n/a* | n/a | n/a | n/a | n/a |
| TX | n/a* | 16 | n/a* | n/a | n/a | n/a* | n/a | n/a | n/a | n/a |
| VA | 21% | 22 | 21% | n/a | n/a | 21% | n/a | n/a | n/a | n/a |
| WA | 13% | 165 | 12% | 13% | n/a | 12% | n/a | n/a | n/a | n/a |
| WI | 33% | 58 | 34% | 32% | n/a* | 34% | n/a | n/a | n/a | n/a |
| Weighted NCI-AD Average | 36% | 1,106 | 29% | 44% | n/a* | 29% | 31% | 39% | 29% | n/a* |

The following states are not included in the table due to low response rates (fewer than 20), their data are included in the Weighted NCI-AD Average: AL, DE, GA, IN, KS, OK, TX, WY. Programs with low response rates are denoted with "n/a*".

Can always get up and go to bed when they want to

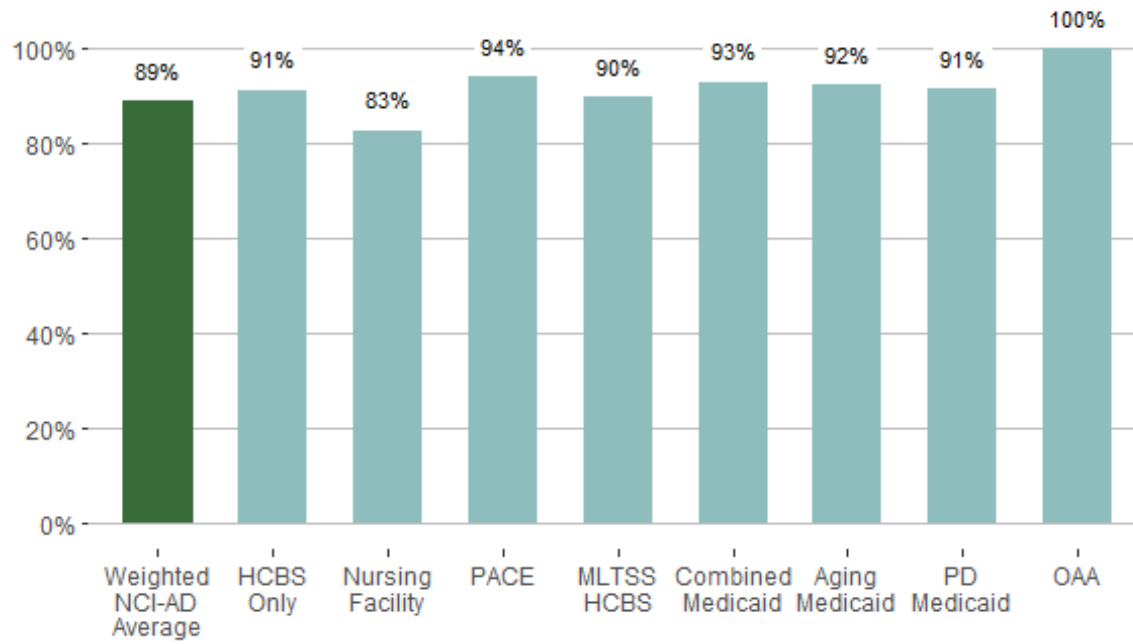


Table 60. Can get up and go to bed when they want to

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|--------------|------------|------------------|------------|------------|-------------------|----------------|-------------|-------------|
| AL | 77% | 30 | 80% | 76% | n/a | n/a | n/a* | n/a | n/a | n/a |
| AZ | 89% | 96 | 89% | n/a | n/a | 89% | n/a | n/a | n/a | n/a |
| DE | 99% | 55 | 99% | n/a | n/a | 99% | n/a | n/a | n/a | n/a |
| IN | 97% | 138 | 97% | n/a | n/a | n/a | 97% | n/a | n/a | n/a* |
| KS | 95% | 110 | 95% | n/a | n/a | 95% | n/a | n/a | n/a | n/a |
| MN | 91% | 276 | 91% | n/a | n/a | n/a | n/a | 92% | 91% | n/a |
| MO | 94% | 377 | 94% | n/a | n/a | n/a | 94% | n/a | n/a* | n/a |
| NE | 95% | 365 | 96% | 95% | n/a | 96% | n/a* | n/a | n/a | n/a |
| NJ | 81% | 199 | 86% | 78% | 100% | 85% | n/a | n/a | n/a | n/a |
| OH | 97% | 346 | 97% | n/a | n/a | 96% | 97% | n/a* | n/a* | n/a |
| OK | 98% | 56 | 98% | n/a | n/a | n/a | 98% | n/a | n/a | n/a* |
| OR | 88% | 276 | 87% | 89% | 91% | n/a | 86% | n/a | n/a | n/a* |
| TN | 71% | 139 | 87% | 70% | n/a* | 86% | n/a | n/a | n/a | n/a |
| TX | 93% | 125 | 93% | n/a | n/a | 93% | n/a | n/a | n/a | n/a |
| VA | 79% | 42 | 79% | n/a | n/a | 79% | n/a | n/a | n/a | n/a |
| WA | 91% | 393 | 95% | 81% | n/a | 95% | n/a | n/a | n/a | n/a |
| WI | 93% | 263 | 92% | 96% | n/a* | 92% | n/a* | n/a | n/a | n/a |
| WY | 97% | 96 | 97% | n/a | n/a | n/a | 97% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 89% | 3,415 | 91% | 83% | 94% | 90% | 93% | 92% | 91% | 100% |

The following states are not included in the table due to low response rates (fewer than 20), their data are included in the Weighted NCI-AD Average: GA, KY. Programs with low response rates are denoted with "n/a*".

Can always eat their meals when they want to

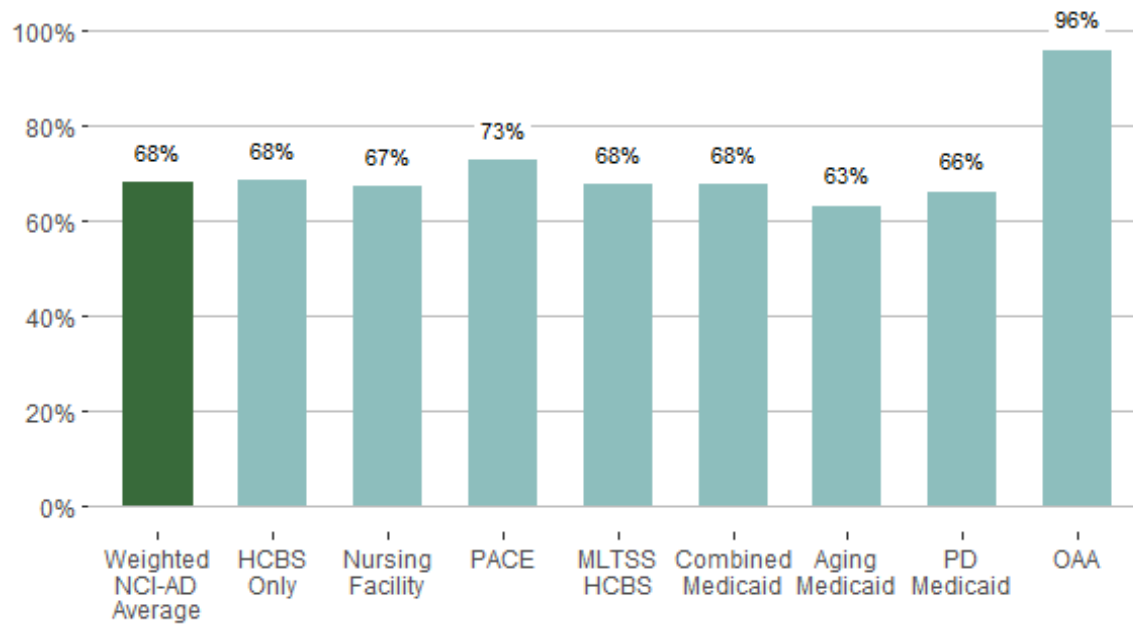


Table 61. Can eat their meals when they want to

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|--------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 69% | 30 | 81% | 67% | n/a | n/a | n/a* | n/a | n/a | n/a |
| AZ | 53% | 96 | 53% | n/a | n/a | 53% | n/a | n/a | n/a | n/a |
| DE | 79% | 55 | 79% | n/a | n/a | 79% | n/a | n/a | n/a | n/a |
| IN | 79% | 139 | 79% | n/a | n/a | n/a | 76% | n/a | n/a | n/a* |
| KS | 85% | 110 | 85% | n/a | n/a | 85% | n/a | n/a | n/a | n/a |
| MN | 63% | 275 | 63% | n/a | n/a | n/a | n/a | 60% | 65% | n/a |
| MO | 62% | 381 | 62% | n/a | n/a | n/a | 62% | n/a | n/a* | n/a |
| NE | 83% | 364 | 86% | 82% | n/a | 86% | n/a* | n/a | n/a | n/a |
| NJ | 79% | 192 | 89% | 73% | 93% | 89% | n/a | n/a | n/a | n/a |
| OH | 74% | 344 | 74% | n/a | n/a | 73% | 72% | n/a* | n/a* | n/a |
| OK | 100% | 56 | 100% | n/a | n/a | n/a | 100% | n/a | n/a | n/a* |
| OR | 63% | 275 | 64% | 46% | 67% | n/a | 63% | n/a | n/a | n/a* |
| TN | 58% | 140 | 73% | 57% | n/a* | 73% | n/a | n/a | n/a | n/a |
| TX | 77% | 124 | 77% | n/a | n/a | 77% | n/a | n/a | n/a | n/a |
| VA | 60% | 42 | 60% | n/a | n/a | 60% | n/a | n/a | n/a | n/a |
| WA | 61% | 392 | 66% | 51% | n/a | 66% | n/a | n/a | n/a | n/a |
| WI | 64% | 266 | 63% | 64% | n/a* | 64% | n/a* | n/a | n/a | n/a |
| WY | 83% | 96 | 83% | n/a | n/a | n/a | 83% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 68% | 3,410 | 68% | 67% | 73% | 68% | 68% | 63% | 66% | 96% |

The following states are not included in the table due to low response rates (fewer than 20), their data are included in the Weighted NCI-AD Average: GA, KY. Programs with low response rates are denoted with "n/a*".

Can choose or change their services

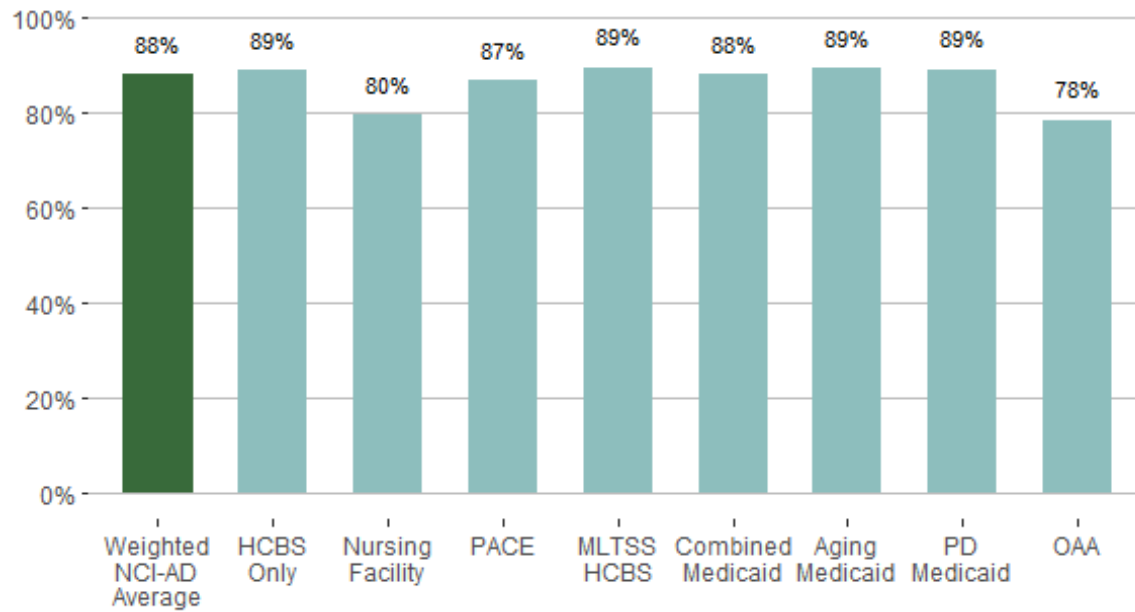


Table 62. Can choose or change their services

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 74% | 300 | 82% | 67% | n/a | n/a | 82% | n/a | n/a | n/a |
| AZ | 89% | 283 | 89% | n/a | n/a | 89% | n/a | n/a | n/a | n/a |
| DE | 90% | 772 | 92% | 85% | n/a | 92% | n/a | n/a | n/a | n/a |
| GA | 82% | 191 | 82% | n/a | n/a | n/a | n/a | n/a | n/a | 82% |
| IN | 88% | 917 | 88% | n/a | n/a | n/a | 91% | n/a | n/a | 84% |
| KS | 93% | 944 | 93% | n/a | n/a | 93% | n/a | n/a | n/a | n/a |
| KY | 82% | 246 | 82% | n/a | n/a | 90% | n/a | n/a | n/a | 71% |
| MN | 88% | 993 | 88% | n/a | n/a | n/a | n/a | 87% | 89% | n/a |
| MO | 90% | 1,923 | 90% | n/a | n/a | n/a | 90% | n/a | 96% | n/a |
| NE | 94% | 751 | 93% | 95% | n/a | 93% | 91% | n/a | n/a | n/a |
| NJ | 91% | 540 | 96% | 71% | 95% | 96% | n/a | n/a | n/a | n/a |
| OH | 93% | 1,161 | 93% | n/a | n/a | 95% | 74% | 93% | 90% | n/a |
| OK | 83% | 442 | 83% | n/a | n/a | n/a | 90% | n/a | n/a | 77% |
| OR | 84% | 522 | 84% | 81% | 83% | n/a | 85% | n/a | n/a | 76% |
| TN | 89% | 622 | 93% | 86% | 76% | 93% | n/a | n/a | n/a | n/a |
| TX | 89% | 1,239 | 89% | n/a | n/a | 89% | n/a | n/a | n/a | n/a |
| VA | 86% | 406 | 86% | n/a | n/a | 86% | n/a | n/a | n/a | n/a |
| WA | 86% | 1,239 | 87% | 80% | n/a | 87% | n/a | n/a | n/a | n/a |
| WI | 90% | 1,893 | 93% | 76% | 90% | 92% | 94% | n/a | n/a | n/a |
| WY | 92% | 306 | 92% | n/a | n/a | n/a | 92% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 88% | 15,690 | 89% | 80% | 87% | 89% | 88% | 89% | 89% | 78% |

Can choose or change when and how often they receive services

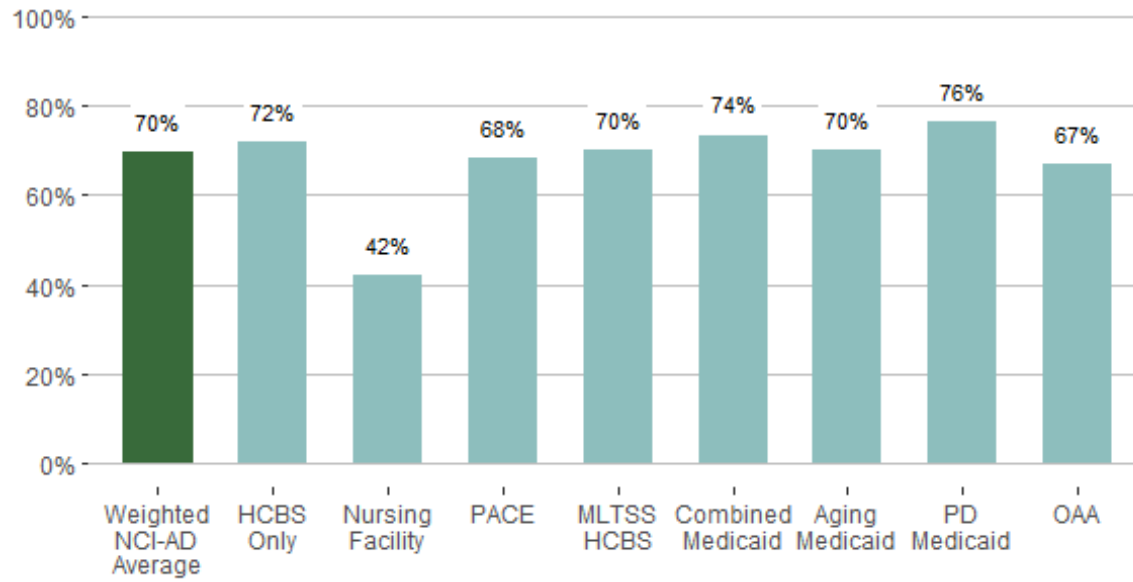


Table 63. Can choose or change when and how often they receive services

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 58% | 296 | 66% | 49% | n/a | n/a | 66% | n/a | n/a | n/a |
| AZ | 74% | 276 | 74% | n/a | n/a | 74% | n/a | n/a | n/a | n/a |
| DE | 50% | 483 | 49% | 51% | n/a | 49% | n/a | n/a | n/a | n/a |
| GA | 62% | 188 | 62% | n/a | n/a | n/a | n/a | n/a | n/a | 62% |
| IN | 75% | 876 | 75% | n/a | n/a | n/a | 78% | n/a | n/a | 69% |
| KS | 83% | 910 | 83% | n/a | n/a | 83% | n/a | n/a | n/a | n/a |
| KY | 66% | 264 | 66% | n/a | n/a | 78% | n/a | n/a | n/a | 51% |
| MN | 72% | 983 | 72% | n/a | n/a | n/a | n/a | 68% | 76% | n/a |
| MO | 81% | 1,910 | 81% | n/a | n/a | n/a | 80% | n/a | 93% | n/a |
| NE | 31% | 750 | 53% | 14% | n/a | 53% | 60% | n/a | n/a | n/a |
| NJ | 61% | 534 | 70% | 25% | 80% | 69% | n/a | n/a | n/a | n/a |
| OH | 74% | 1,168 | 74% | n/a | n/a | 75% | 65% | 74% | 77% | n/a |
| OK | 75% | 451 | 75% | n/a | n/a | n/a | 80% | n/a | n/a | 70% |
| OR | 60% | 513 | 61% | 49% | 59% | n/a | 61% | n/a | n/a | 53% |
| TN | 70% | 628 | 78% | 62% | 69% | 78% | n/a | n/a | n/a | n/a |
| TX | 66% | 1,223 | 66% | n/a | n/a | 66% | n/a | n/a | n/a | n/a |
| VA | 70% | 396 | 70% | n/a | n/a | 70% | n/a | n/a | n/a | n/a |
| WA | 63% | 1,250 | 64% | 46% | n/a | 64% | n/a | n/a | n/a | n/a |
| WI | 76% | 1,854 | 80% | 56% | 81% | 78% | 84% | n/a | n/a | n/a |
| WY | 75% | 307 | 75% | n/a | n/a | n/a | 75% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 70% | 15,260 | 72% | 42% | 68% | 70% | 74% | 70% | 76% | 67% |

Can choose or change the people who provide paid supports if wants

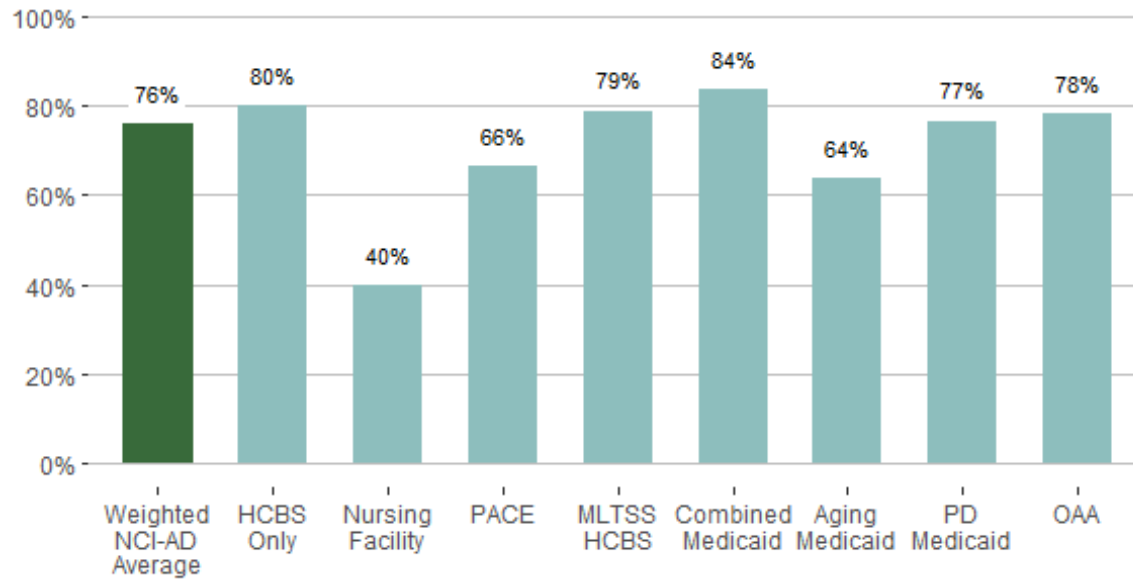


Table 64. Can choose or change the people who provide paid supports if wants

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 57% | 176 | 80% | 38% | n/a | n/a | 80% | n/a | n/a | n/a |
| AZ | 58% | 243 | 58% | n/a | n/a | 58% | n/a | n/a | n/a | n/a |
| DE | 61% | 374 | 74% | 24% | n/a | 74% | n/a | n/a | n/a | n/a |
| GA | 88% | 68 | 88% | n/a | n/a | n/a | n/a | n/a | n/a | 88% |
| IN | 88% | 589 | 88% | n/a | n/a | n/a | 90% | n/a | n/a | 85% |
| KS | 89% | 691 | 89% | n/a | n/a | 89% | n/a | n/a | n/a | n/a |
| KY | 69% | 205 | 69% | n/a | n/a | 83% | n/a | n/a | n/a | 50% |
| MN | 63% | 628 | 63% | n/a | n/a | n/a | n/a | 50% | 72% | n/a |
| MO | 91% | 1,279 | 91% | n/a | n/a | n/a | 90% | n/a | 95% | n/a |
| NE | 32% | 582 | 46% | 24% | n/a | 45% | 60% | n/a | n/a | n/a |
| NJ | 74% | 300 | 84% | 43% | 69% | 85% | n/a | n/a | n/a | n/a |
| OH | 78% | 786 | 78% | n/a | n/a | 77% | 27% | 84% | 96% | n/a |
| OK | 91% | 257 | 91% | n/a | n/a | n/a | 90% | n/a | n/a | n/a* |
| OR | 70% | 334 | 71% | 46% | 70% | n/a | 70% | n/a | n/a | n/a* |
| TN | 59% | 341 | 82% | 37% | n/a* | 83% | n/a | n/a | n/a | n/a |
| TX | 90% | 852 | 90% | n/a | n/a | 90% | n/a | n/a | n/a | n/a |
| VA | 81% | 166 | 81% | n/a | n/a | 81% | n/a | n/a | n/a | n/a |
| WA | 77% | 1,094 | 80% | 56% | n/a | 80% | n/a | n/a | n/a | n/a |
| WI | 75% | 1,475 | 81% | 52% | 67% | 74% | 95% | n/a | n/a | n/a |
| WY | 81% | 224 | 81% | n/a | n/a | n/a | 81% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 76% | 10,664 | 80% | 40% | 66% | 79% | 84% | 64% | 77% | 78% |

Programs with low response rates are denoted with "n/a".*

Satisfaction

Services and supports help them live the life they want

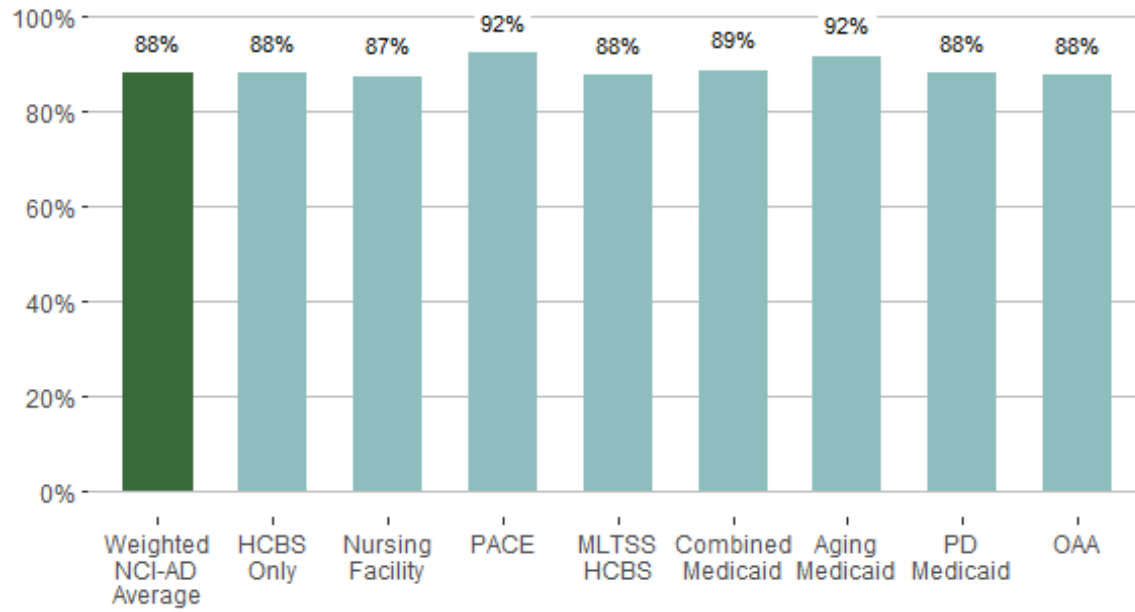


Table 65. Services and supports help them live the life they want

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 86% | 158 | 89% | n/a* | n/a | n/a | 89% | n/a | n/a | n/a |
| AZ | 84% | 147 | 84% | n/a | n/a | 84% | n/a | n/a | n/a | n/a |
| DE | 86% | 639 | 88% | 79% | n/a | 88% | n/a | n/a | n/a | n/a |
| GA | 90% | 157 | 90% | n/a | n/a | n/a | n/a | n/a | n/a | 90% |
| IN | 92% | 699 | 92% | n/a | n/a | n/a | 93% | n/a | n/a | 90% |
| KS | 92% | 819 | 92% | n/a | n/a | 92% | n/a | n/a | n/a | n/a |
| KY | 88% | 249 | 88% | n/a | n/a | 87% | n/a | n/a | n/a | 88% |
| MN | 89% | 705 | 89% | n/a | n/a | n/a | n/a | 91% | 88% | n/a |
| MO | 86% | 1,621 | 86% | n/a | n/a | n/a | 86% | n/a | 89% | n/a |
| NE | 95% | 695 | 95% | 95% | n/a | 95% | 94% | n/a | n/a | n/a |
| NJ | 97% | 430 | 97% | 97% | 95% | 97% | n/a | n/a | n/a | n/a |
| OH | 91% | 1,076 | 91% | n/a | n/a | 91% | 93% | 92% | 88% | n/a |
| OK | 88% | 393 | 88% | n/a | n/a | n/a | 88% | n/a | n/a | 89% |
| OR | 83% | 387 | 84% | 71% | 89% | n/a | 85% | n/a | n/a | 70% |
| TN | 90% | 378 | 95% | 85% | 93% | 95% | n/a | n/a | n/a | n/a |
| TX | 90% | 1,194 | 90% | n/a | n/a | 90% | n/a | n/a | n/a | n/a |
| VA | 87% | 302 | 87% | n/a | n/a | 87% | n/a | n/a | n/a | n/a |
| WA | 79% | 1,287 | 80% | 77% | n/a | 80% | n/a | n/a | n/a | n/a |
| WI | 91% | 1,370 | 91% | 87% | 97% | 90% | 92% | n/a | n/a | n/a |
| WY | 88% | 305 | 88% | n/a | n/a | n/a | 88% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 88% | 13,011 | 88% | 87% | 92% | 88% | 92% | 92% | 88% | 88% |

Programs with low response rates are denoted with "n/a*".

Case manager/care coordinator changes more often than they would like

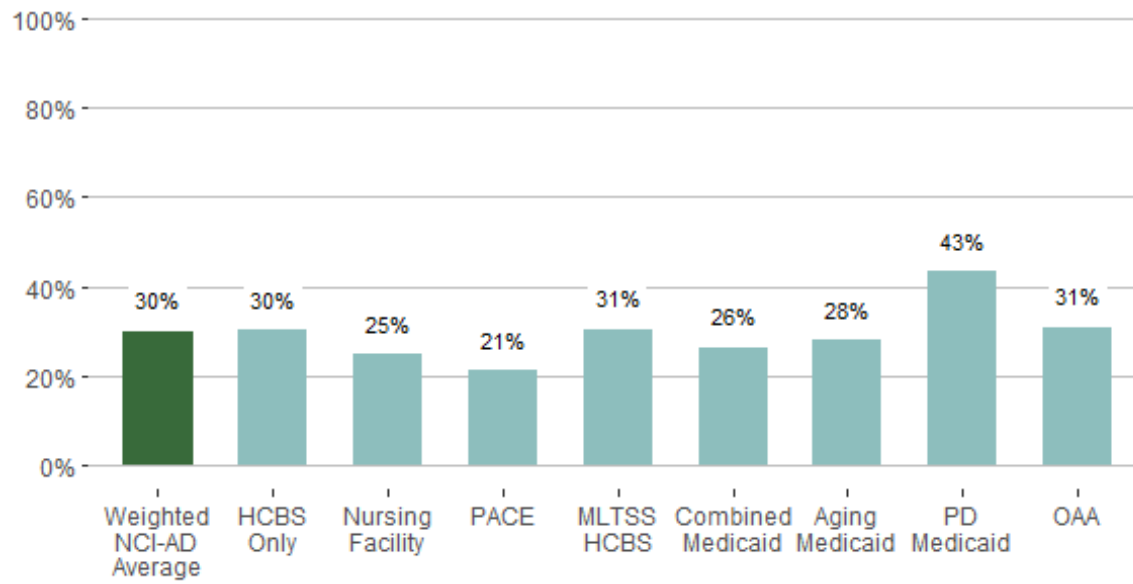


Table 66. Case manager/care coordinator changes more often than they would like

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 17% | 147 | 18% | n/a* | n/a | n/a | 18% | n/a | n/a | n/a |
| AZ | 28% | 141 | 28% | n/a | n/a | 28% | n/a | n/a | n/a | n/a |
| DE | 29% | 591 | 29% | 27% | n/a | 29% | n/a | n/a | n/a | n/a |
| GA | 38% | 81 | 38% | n/a | n/a | n/a | n/a | n/a | n/a | 38% |
| IN | 31% | 623 | 31% | n/a | n/a | n/a | 29% | n/a | n/a | 39% |
| KS | 22% | 802 | 22% | n/a | n/a | 22% | n/a | n/a | n/a | n/a |
| KY | 21% | 238 | 21% | n/a | n/a | 25% | n/a | n/a | n/a | 17% |
| MN | 40% | 710 | 40% | n/a | n/a | n/a | n/a | 30% | 44% | n/a |
| MO | 26% | 926 | 26% | n/a | n/a | n/a | 26% | n/a | 32% | n/a |
| NE | 21% | 589 | 22% | 20% | n/a | 21% | 40% | n/a | n/a | n/a |
| NJ | 26% | 383 | 25% | 30% | 21% | 25% | n/a | n/a | n/a | n/a |
| OH | 32% | 947 | 32% | n/a | n/a | 33% | 39% | 26% | 39% | n/a |
| OK | 21% | 329 | 21% | n/a | n/a | n/a | 17% | n/a | n/a | 32% |
| OR | 33% | 314 | 33% | 29% | 20% | n/a | 34% | n/a | n/a | 17% |
| TN | 34% | 358 | 35% | 32% | 34% | 35% | n/a | n/a | n/a | n/a |
| TX | 39% | 907 | 39% | n/a | n/a | 39% | n/a | n/a | n/a | n/a |
| VA | 27% | 232 | 27% | n/a | n/a | 27% | n/a | n/a | n/a | n/a |
| WA | 36% | 1,076 | 36% | 30% | n/a | 36% | n/a | n/a | n/a | n/a |
| WI | 27% | 1,437 | 27% | 32% | 17% | 30% | 21% | n/a | n/a | n/a |
| WY | 15% | 313 | 15% | n/a | n/a | n/a | 15% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 30% | 11,144 | 30% | 25% | 21% | 31% | 26% | 28% | 43% | 31% |

Programs with low response rates are denoted with "n/a*".

People who are paid to help them change too often

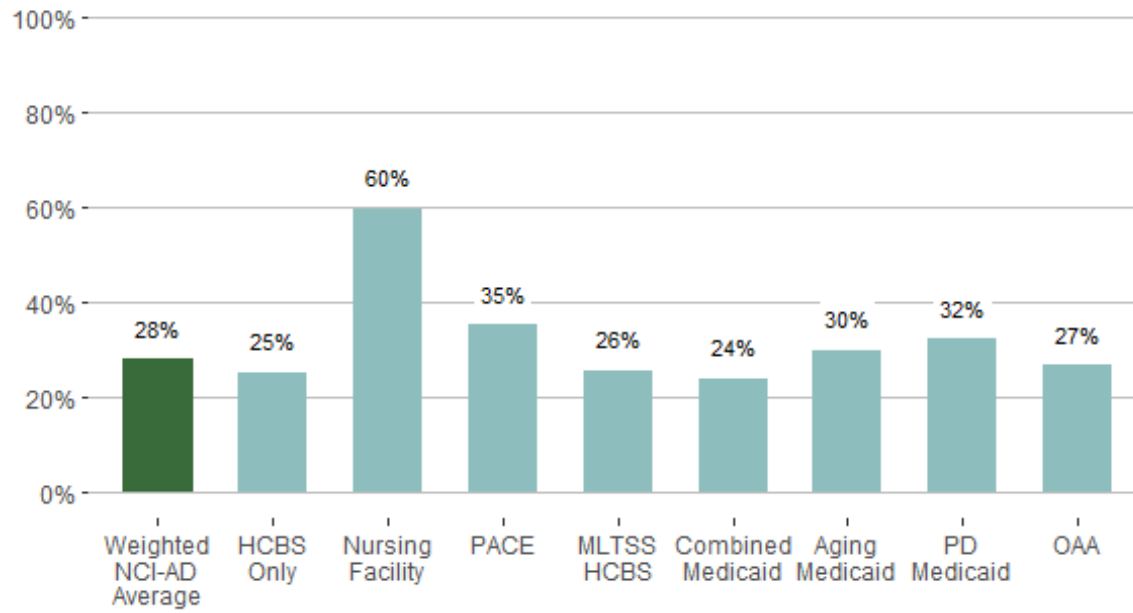


Table 67. People who are paid to help them change too often

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|--------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 32% | 93 | 21% | n/a* | n/a | n/a | 21% | n/a | n/a | n/a |
| AZ | 41% | 118 | 41% | n/a | n/a | 41% | n/a | n/a | n/a | n/a |
| DE | 34% | 332 | 24% | 59% | n/a | 24% | n/a | n/a | n/a | n/a |
| GA | 10% | 52 | 10% | n/a | n/a | n/a | n/a | n/a | n/a | 10% |
| IN | 26% | 418 | 26% | n/a | n/a | n/a | 24% | n/a | n/a | 28% |
| KS | 15% | 605 | 15% | n/a | n/a | 15% | n/a | n/a | n/a | n/a |
| KY | 27% | 220 | 27% | n/a | n/a | 19% | n/a | n/a | n/a | 34% |
| MN | 33% | 477 | 33% | n/a | n/a | n/a | n/a | 30% | 35% | n/a |
| MO | 21% | 1,094 | 21% | n/a | n/a | n/a | 21% | n/a | 13% | n/a |
| NE | 74% | 571 | 54% | 85% | n/a | 55% | 46% | n/a | n/a | n/a |
| NJ | 20% | 252 | 13% | 38% | 31% | 12% | n/a | n/a | n/a | n/a |
| OH | 32% | 655 | 32% | n/a | n/a | 35% | 34% | 30% | 22% | n/a |
| OK | 16% | 197 | 16% | n/a | n/a | n/a | 17% | n/a | n/a | n/a* |
| OR | 30% | 228 | 29% | 61% | 38% | n/a | 29% | n/a | n/a | n/a* |
| TN | 43% | 239 | 34% | 52% | n/a* | 33% | n/a | n/a | n/a | n/a |
| TX | 18% | 595 | 18% | n/a | n/a | 18% | n/a | n/a | n/a | n/a |
| VA | 20% | 104 | 20% | n/a | n/a | 20% | n/a | n/a | n/a | n/a |
| WA | 31% | 999 | 30% | 40% | n/a | 30% | n/a | n/a | n/a | n/a |
| WI | 20% | 1,105 | 19% | 36% | 24% | 23% | 12% | n/a | n/a | n/a |
| WY | 25% | 215 | 25% | n/a | n/a | n/a | 25% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 28% | 8,569 | 25% | 60% | 35% | 26% | 24% | 30% | 32% | 27% |

Programs with low response rates are denoted with "n/a*".

Likes where they live

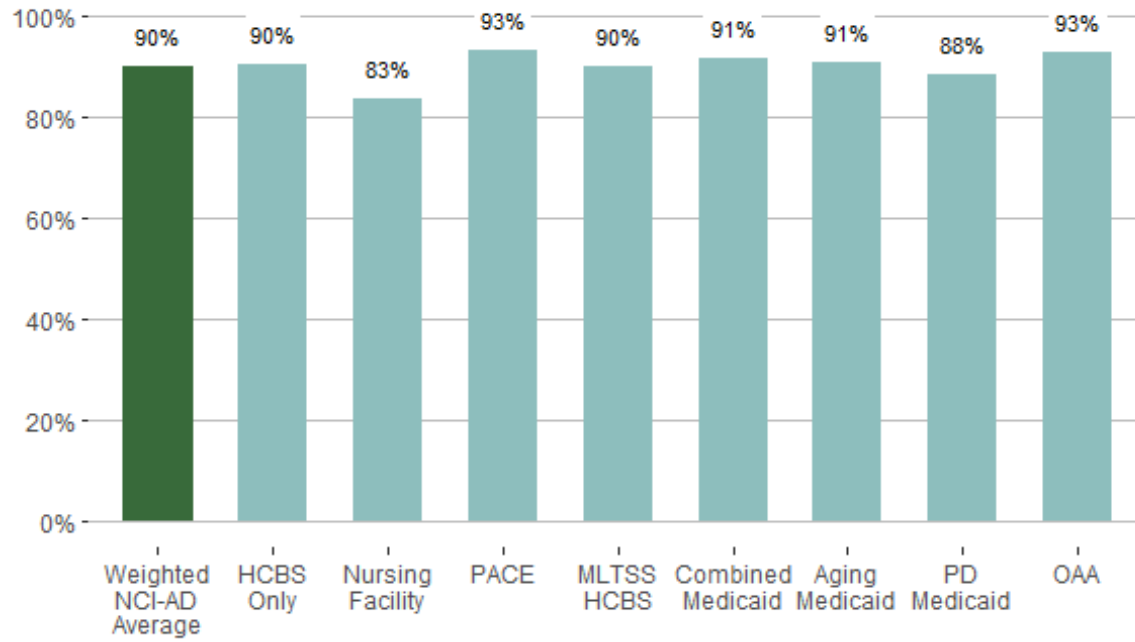


Table 68. Likes where they live

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 86% | 188 | 93% | 73% | n/a | n/a | 93% | n/a | n/a | n/a |
| AZ | 91% | 213 | 91% | n/a | n/a | 91% | n/a | n/a | n/a | n/a |
| DE | 90% | 791 | 91% | 86% | n/a | 91% | n/a | n/a | n/a | n/a |
| GA | 95% | 380 | 95% | n/a | n/a | n/a | n/a | n/a | n/a | 95% |
| IN | 94% | 889 | 94% | n/a | n/a | n/a | 93% | n/a | n/a | 94% |
| KS | 92% | 1,001 | 92% | n/a | n/a | 92% | n/a | n/a | n/a | n/a |
| KY | 92% | 292 | 92% | n/a | n/a | 90% | n/a | n/a | n/a | 93% |
| MN | 89% | 1,013 | 89% | n/a | n/a | n/a | n/a | 89% | 88% | n/a |
| MO | 91% | 1,780 | 91% | n/a | n/a | n/a | 91% | n/a | 92% | n/a |
| NE | 91% | 793 | 91% | 92% | n/a | 90% | 94% | n/a | n/a | n/a |
| NJ | 93% | 510 | 94% | 90% | 88% | 94% | n/a | n/a | n/a | n/a |
| OH | 92% | 1,172 | 92% | n/a | n/a | 94% | 94% | 92% | 87% | n/a |
| OK | 92% | 630 | 92% | n/a | n/a | n/a | 90% | n/a | n/a | 93% |
| OR | 90% | 515 | 90% | 78% | 96% | n/a | 90% | n/a | n/a | 87% |
| TN | 90% | 481 | 92% | 88% | 97% | 92% | n/a | n/a | n/a | n/a |
| TX | 90% | 1,269 | 90% | n/a | n/a | 90% | n/a | n/a | n/a | n/a |
| VA | 89% | 761 | 89% | n/a | n/a | 89% | n/a | n/a | n/a | n/a |
| WA | 87% | 1,377 | 90% | 62% | n/a | 90% | n/a | n/a | n/a | n/a |
| WI | 90% | 1,783 | 90% | 90% | 94% | 90% | 90% | n/a | n/a | n/a |
| WY | 92% | 367 | 92% | n/a | n/a | n/a | 92% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 90% | 16,205 | 90% | 83% | 93% | 90% | 91% | 91% | 88% | 93% |

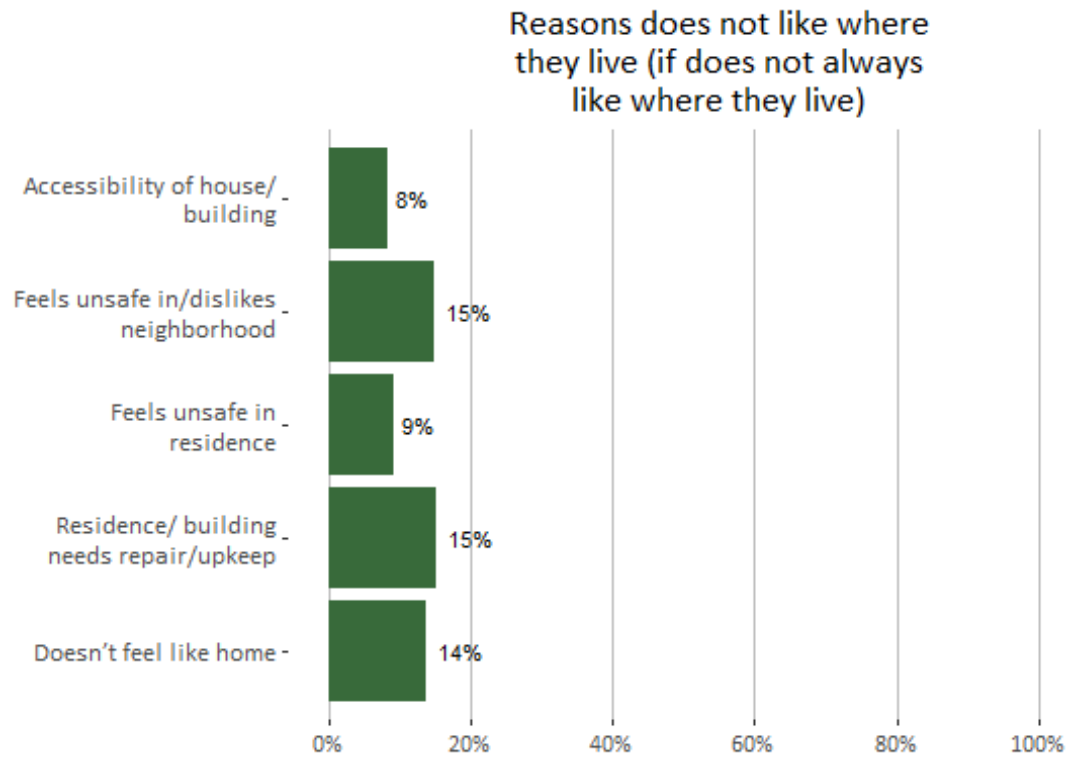


Table 69A. Reasons does not like where they live (if does not always like where they live)

Categories are not mutually exclusive, therefore N is not shown.

| State | Accessibility of house/ building | Feels unsafe in/dislikes neighborhood | Feels unsafe in residence | Residence/ building needs repair/upkeep | Doesn't feel like home |
|--------------------------------|----------------------------------|---------------------------------------|---------------------------|---|------------------------|
| AL | 17% | 8% | 12% | 12% | 42% |
| AZ | 7% | 7% | 5% | 14% | 23% |
| DE | 9% | 11% | 10% | 13% | 21% |
| GA | 10% | 6% | 3% | 13% | 19% |
| IN | 9% | 17% | 5% | 8% | 9% |
| KS | 6% | 15% | 7% | 18% | 11% |
| KY | 13% | 21% | 4% | 8% | 17% |
| MN | 14% | 19% | 14% | 14% | 7% |
| MO | 7% | 26% | 15% | 14% | 9% |
| NE | 7% | 1% | 0% | 21% | 19% |
| NJ | 24% | 7% | 7% | 8% | 29% |
| OH | 6% | 14% | 3% | 19% | 11% |
| OK | 5% | 11% | 3% | 15% | 14% |
| OR | 9% | 11% | 11% | 26% | 10% |
| TN | 9% | 1% | 1% | 7% | 33% |
| TX | 8% | 25% | 11% | 27% | 9% |
| VA | 7% | 14% | 7% | 14% | 14% |
| WA | 1% | 16% | 20% | 14% | 11% |
| WI | 15% | 19% | 11% | 19% | 12% |
| WY | 22% | 17% | 9% | 21% | 21% |
| Weighted NCI-AD Average | 8% | 15% | 9% | 15% | 14% |

Reasons does not like where they live (if does not always like where they live)
(continued)

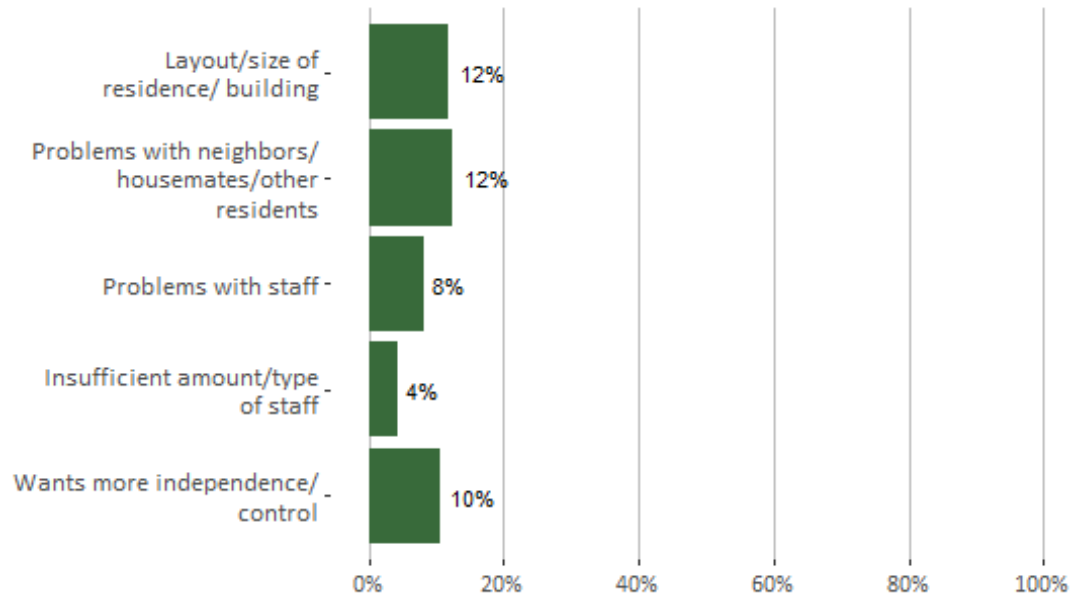


Table 69B. Reasons does not like where they live (if does not always like where they live) (continued)

Categories are not mutually exclusive, therefore N is not shown.

| State | Layout/size of residence/building | Problems with neighbors/housemates/other residents | Problems with staff | Insufficient amount/type of staff | Wants more independence/control |
|--------------------------------|-----------------------------------|--|---------------------|-----------------------------------|---------------------------------|
| AL | 12% | 12% | 15% | 22% | 35% |
| AZ | 9% | 10% | 14% | 9% | 19% |
| DE | 8% | 6% | 9% | 5% | 13% |
| GA | 13% | 3% | 10% | 3% | 3% |
| IN | 6% | 7% | 4% | 3% | 7% |
| KS | 13% | 5% | 5% | 1% | 3% |
| KY | 11% | 4% | 5% | 0% | 2% |
| MN | 11% | 18% | 7% | 2% | 6% |
| MO | 20% | 14% | 2% | 0% | 2% |
| NE | 7% | 18% | 6% | 32% | 11% |
| NJ | 9% | 4% | 9% | 3% | 19% |
| OH | 19% | 18% | 6% | 0% | 5% |
| OK | 8% | 6% | 2% | 0% | 1% |
| OR | 8% | 18% | 18% | 3% | 7% |
| TN | 1% | 8% | 19% | 16% | 16% |
| TX | 18% | 11% | 10% | 2% | 5% |
| VA | 12% | 14% | 5% | 1% | 13% |
| WA | 13% | 4% | 21% | 8% | 15% |
| WI | 7% | 13% | 6% | 6% | 7% |
| WY | 23% | 22% | 12% | 3% | 12% |
| Weighted NCI-AD Average | 12% | 12% | 8% | 4% | 10% |

Reasons does not like where they live (if does not always like where they live)
(continued)

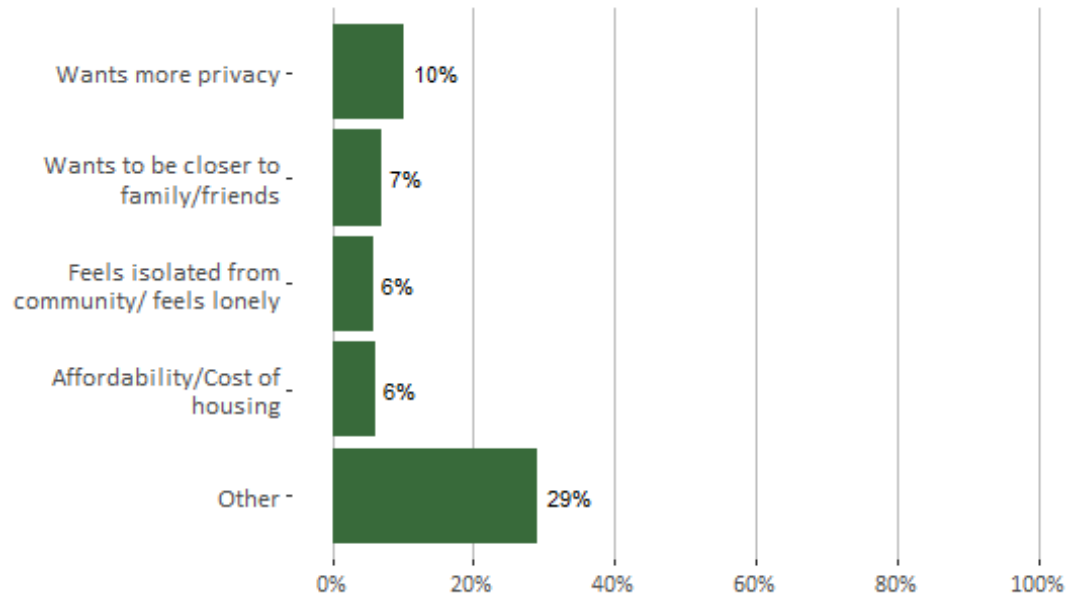


Table 69C. Reasons does not like where they live (if does not always like where they live) (continued)

Categories are not mutually exclusive, therefore N is not shown.

| State | Wants more privacy | Wants to be closer to family/friends | Feels isolated from community/ feels lonely | Affordability/Cost of housing | Other |
|--------------------------------|--------------------|--------------------------------------|---|-------------------------------|------------|
| AL | 37% | 28% | 15% | 10% | 37% |
| AZ | 12% | 7% | 11% | 7% | 26% |
| DE | 7% | 8% | 4% | 6% | 31% |
| GA | 6% | 3% | 10% | 13% | 48% |
| IN | 3% | 1% | 5% | 6% | 20% |
| KS | 5% | 6% | 7% | 4% | 20% |
| KY | 0% | 5% | 4% | 0% | 50% |
| MN | 7% | 7% | 6% | 4% | 41% |
| MO | 5% | 2% | 3% | 7% | 21% |
| NE | 36% | 42% | 19% | 3% | 18% |
| NJ | 9% | 15% | 7% | 4% | 41% |
| OH | 3% | 3% | 4% | 6% | 16% |
| OK | 9% | 5% | 7% | 2% | 25% |
| OR | 3% | 4% | 4% | 12% | 43% |
| TN | 8% | 12% | 6% | 2% | 27% |
| TX | 7% | 7% | 6% | 5% | 26% |
| VA | 11% | 4% | 6% | 6% | 29% |
| WA | 14% | 5% | 4% | 7% | 20% |
| WI | 4% | 5% | 4% | 8% | 48% |
| WY | 14% | 13% | 13% | 17% | 36% |
| Weighted NCI-AD Average | 10% | 7% | 6% | 6% | 29% |

Wants to live somewhere else

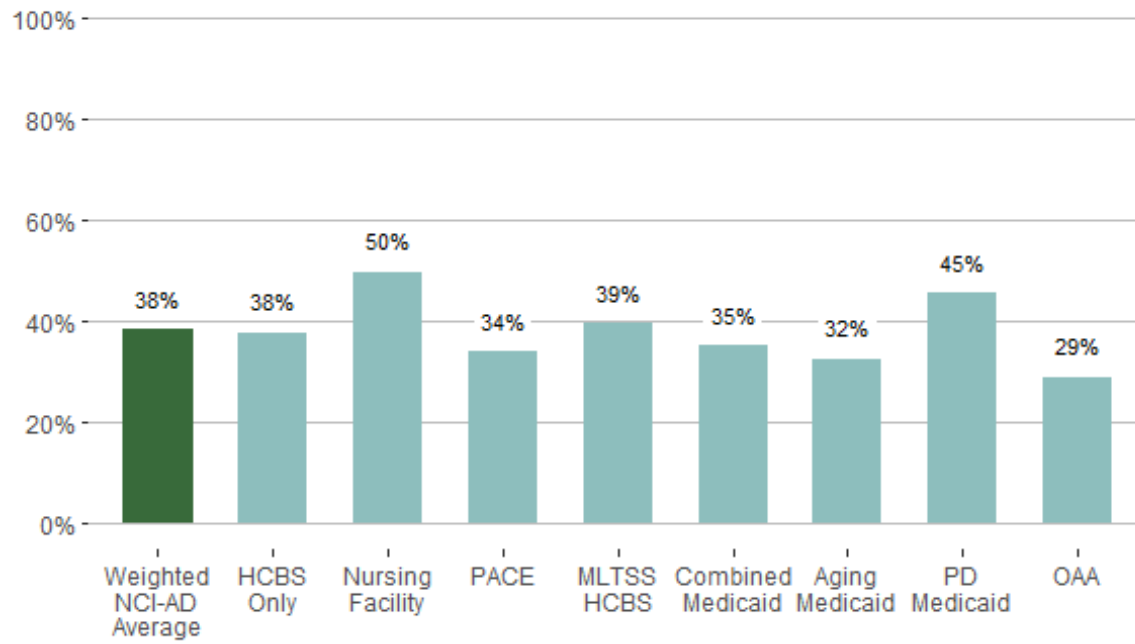


Table 70. Wants to live somewhere else

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 53% | 188 | 43% | 72% | n/a | n/a | 43% | n/a | n/a | n/a |
| AZ | 49% | 211 | 49% | n/a | n/a | 49% | n/a | n/a | n/a | n/a |
| DE | 42% | 777 | 42% | 41% | n/a | 42% | n/a | n/a | n/a | n/a |
| GA | 18% | 383 | 18% | n/a | n/a | n/a | n/a | n/a | n/a | 18% |
| IN | 27% | 861 | 27% | n/a | n/a | n/a | 29% | n/a | n/a | 25% |
| KS | 28% | 987 | 28% | n/a | n/a | 28% | n/a | n/a | n/a | n/a |
| KY | 37% | 287 | 37% | n/a | n/a | 47% | n/a | n/a | n/a | 29% |
| MN | 43% | 1,001 | 43% | n/a | n/a | n/a | n/a | 35% | 47% | n/a |
| MO | 32% | 1,738 | 32% | n/a | n/a | n/a | 32% | n/a | 29% | n/a |
| NE | 45% | 790 | 41% | 48% | n/a | 40% | 44% | n/a | n/a | n/a |
| NJ | 23% | 500 | 20% | 29% | 45% | 19% | n/a | n/a | n/a | n/a |
| OH | 31% | 1,169 | 31% | n/a | n/a | 30% | 32% | 28% | 36% | n/a |
| OK | 34% | 628 | 34% | n/a | n/a | n/a | 39% | n/a | n/a | 31% |
| OR | 39% | 509 | 39% | 53% | 31% | n/a | 40% | n/a | n/a | 34% |
| TN | 36% | 476 | 22% | 49% | 20% | 23% | n/a | n/a | n/a | n/a |
| TX | 34% | 1,264 | 34% | n/a | n/a | 34% | n/a | n/a | n/a | n/a |
| VA | 46% | 750 | 46% | n/a | n/a | 46% | n/a | n/a | n/a | n/a |
| WA | 35% | 1,358 | 31% | 75% | n/a | 31% | n/a | n/a | n/a | n/a |
| WI | 35% | 1,756 | 35% | 30% | 22% | 33% | 38% | n/a | n/a | n/a |
| WY | 44% | 364 | 44% | n/a | n/a | n/a | 44% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 38% | 15,997 | 38% | 50% | 34% | 39% | 35% | 32% | 45% | 29% |

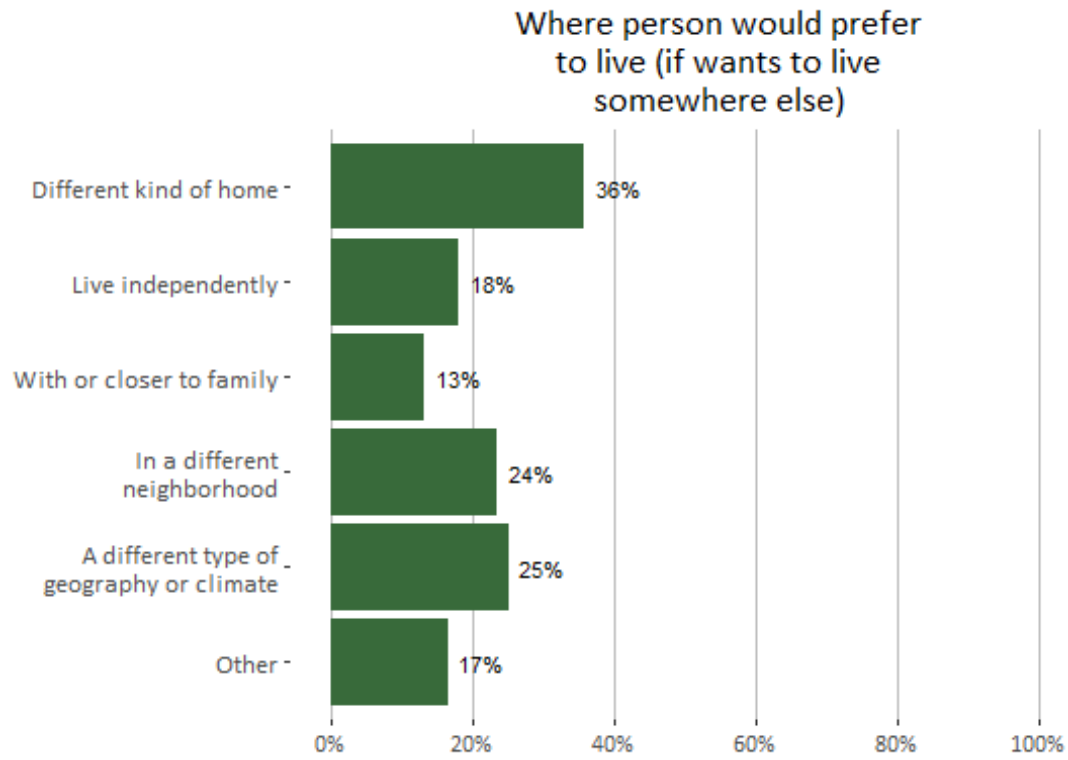


Table 71. Where person would prefer to live (if wants to live somewhere else)

Categories are not mutually exclusive, therefore N is not shown

| State | Different kind of home | Live independently | With or closer to family | In a different neighborhood | A different type of geography or climate | Other |
|--------------------------------|------------------------|--------------------|--------------------------|-----------------------------|--|------------|
| AL | 40% | 41% | 37% | 36% | 20% | 19% |
| AZ | 30% | 25% | 17% | 11% | 17% | 28% |
| DE | 31% | 20% | 17% | 20% | 14% | 23% |
| GA | 24% | 9% | 6% | 15% | 13% | 43% |
| IN | 36% | 11% | 4% | 24% | 23% | 15% |
| KS | 34% | 6% | 12% | 28% | 24% | 7% |
| KY | 46% | 8% | 8% | 27% | 13% | 12% |
| MN | 35% | 14% | 12% | 24% | 18% | 29% |
| MO | 44% | 6% | 9% | 28% | 23% | 8% |
| NE | 41% | 13% | 41% | 14% | 50% | 3% |
| NJ | 22% | 21% | 25% | 11% | 12% | 24% |
| OH | 49% | 10% | 8% | 22% | 16% | 7% |
| OK | 23% | 7% | 15% | 20% | 38% | 9% |
| OR | 44% | 19% | 21% | 12% | 19% | 19% |
| TN | 26% | 24% | 27% | 6% | 12% | 12% |
| TX | 40% | 17% | 11% | 21% | 12% | 23% |
| VA | 35% | 23% | 10% | 27% | 36% | 12% |
| WA | 21% | 23% | 12% | 24% | 11% | 20% |
| WI | 51% | 20% | 14% | 28% | 15% | 42% |
| WY | 45% | 21% | 24% | 19% | 38% | 36% |
| Weighted NCI-AD Average | 36% | 18% | 13% | 24% | 25% | 17% |

People who are paid to help them always do things the way they want them done

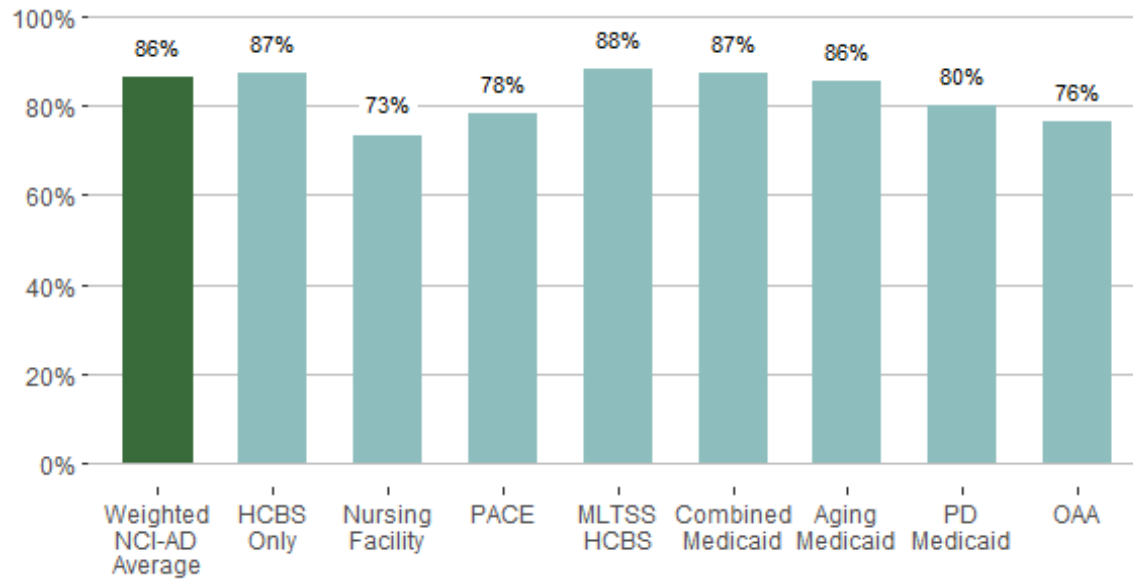


Table 72. People who are paid to help them do things the way they want them done

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|--------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 81% | 100 | 87% | n/a* | n/a | n/a | 87% | n/a | n/a | n/a |
| AZ | 79% | 141 | 79% | n/a | n/a | 79% | n/a | n/a | n/a | n/a |
| DE | 79% | 366 | 81% | 74% | n/a | 81% | n/a | n/a | n/a | n/a |
| GA | 88% | 51 | 88% | n/a | n/a | n/a | n/a | n/a | n/a | 88% |
| IN | 92% | 482 | 92% | n/a | n/a | n/a | 94% | n/a | n/a | 89% |
| KS | 88% | 630 | 88% | n/a | n/a | 88% | n/a | n/a | n/a | n/a |
| KY | 80% | 223 | 80% | n/a | n/a | 81% | n/a | n/a | n/a | 78% |
| MN | 78% | 487 | 78% | n/a | n/a | n/a | n/a | 81% | 77% | n/a |
| MO | 89% | 1,131 | 89% | n/a | n/a | n/a | 88% | n/a | 98% | n/a |
| NE | 86% | 566 | 81% | 88% | n/a | 81% | 84% | n/a | n/a | n/a |
| NJ | 80% | 253 | 89% | 56% | 79% | 89% | n/a | n/a | n/a | n/a |
| OH | 87% | 715 | 87% | n/a | n/a | 85% | 76% | 91% | 94% | n/a |
| OK | 87% | 200 | 87% | n/a | n/a | n/a | 91% | n/a | n/a | n/a* |
| OR | 82% | 257 | 82% | 63% | 76% | n/a | 83% | n/a | n/a | n/a* |
| TN | 77% | 245 | 90% | 65% | n/a* | 90% | n/a | n/a | n/a | n/a |
| TX | 91% | 789 | 91% | n/a | n/a | 91% | n/a | n/a | n/a | n/a |
| VA | 90% | 109 | 90% | n/a | n/a | 90% | n/a | n/a | n/a | n/a |
| WA | 88% | 1,112 | 91% | 66% | n/a | 91% | n/a | n/a | n/a | n/a |
| WI | 86% | 1,200 | 87% | 79% | 86% | 84% | 93% | n/a | n/a | n/a |
| WY | 82% | 228 | 82% | n/a | n/a | n/a | 82% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 86% | 9,285 | 87% | 73% | 78% | 88% | 87% | 86% | 80% | 76% |

Programs with low response rates are denoted with "n/a*".

Usually likes how they spend their time during the day

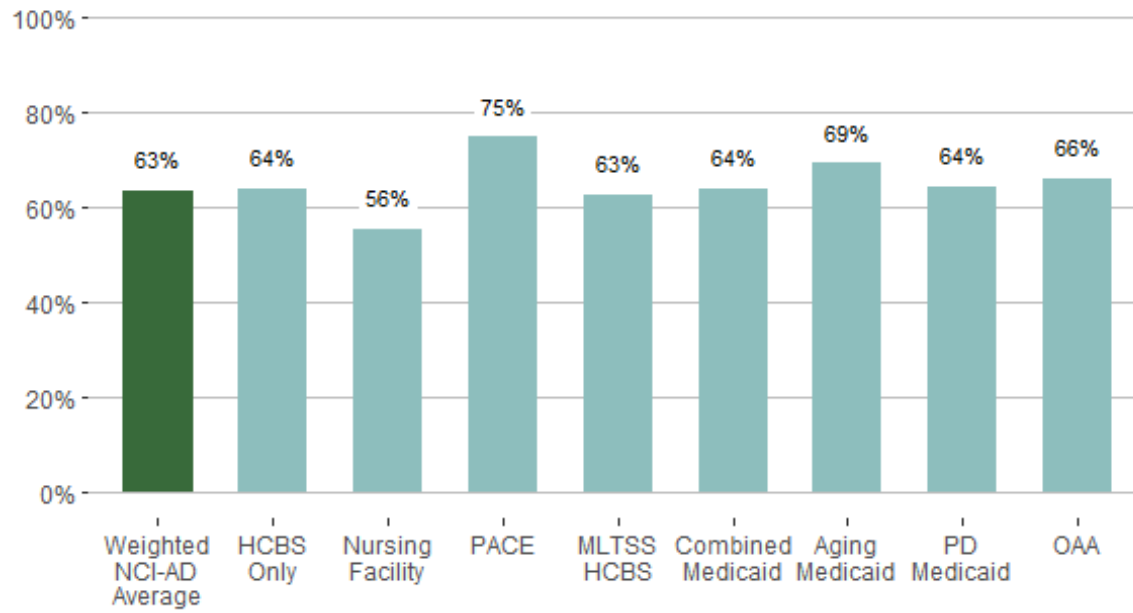


Table 73. Usually likes how they spend their time during the day

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 48% | 188 | 48% | 48% | n/a | n/a | 48% | n/a | n/a | n/a |
| AZ | 64% | 207 | 64% | n/a | n/a | 64% | n/a | n/a | n/a | n/a |
| DE | 55% | 762 | 60% | 42% | n/a | 60% | n/a | n/a | n/a | n/a |
| GA | 64% | 380 | 64% | n/a | n/a | n/a | n/a | n/a | n/a | 64% |
| IN | 71% | 832 | 71% | n/a | n/a | n/a | 71% | n/a | n/a | 73% |
| KS | 63% | 929 | 63% | n/a | n/a | 63% | n/a | n/a | n/a | n/a |
| KY | 45% | 289 | 45% | n/a | n/a | 44% | n/a | n/a | n/a | 46% |
| MN | 66% | 903 | 66% | n/a | n/a | n/a | n/a | 70% | 65% | n/a |
| MO | 67% | 1,713 | 67% | n/a | n/a | n/a | 67% | n/a | 83% | n/a |
| NE | 65% | 783 | 59% | 70% | n/a | 59% | 57% | n/a | n/a | n/a |
| NJ | 59% | 499 | 61% | 54% | 75% | 61% | n/a | n/a | n/a | n/a |
| OH | 67% | 1,169 | 67% | n/a | n/a | 67% | 80% | 68% | 61% | n/a |
| OK | 66% | 601 | 66% | n/a | n/a | n/a | 63% | n/a | n/a | 67% |
| OR | 62% | 486 | 62% | 58% | 73% | n/a | 62% | n/a | n/a | 58% |
| TN | 55% | 456 | 64% | 45% | 80% | 63% | n/a | n/a | n/a | n/a |
| TX | 63% | 1,259 | 63% | n/a | n/a | 63% | n/a | n/a | n/a | n/a |
| VA | 65% | 735 | 65% | n/a | n/a | 65% | n/a | n/a | n/a | n/a |
| WA | 51% | 1,348 | 52% | 48% | n/a | 52% | n/a | n/a | n/a | n/a |
| WI | 65% | 1,610 | 65% | 74% | 79% | 65% | 64% | n/a | n/a | n/a |
| WY | 61% | 358 | 61% | n/a | n/a | n/a | 61% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 63% | 15,507 | 64% | 56% | 75% | 63% | 64% | 69% | 64% | 66% |

Technology

Has access to the internet

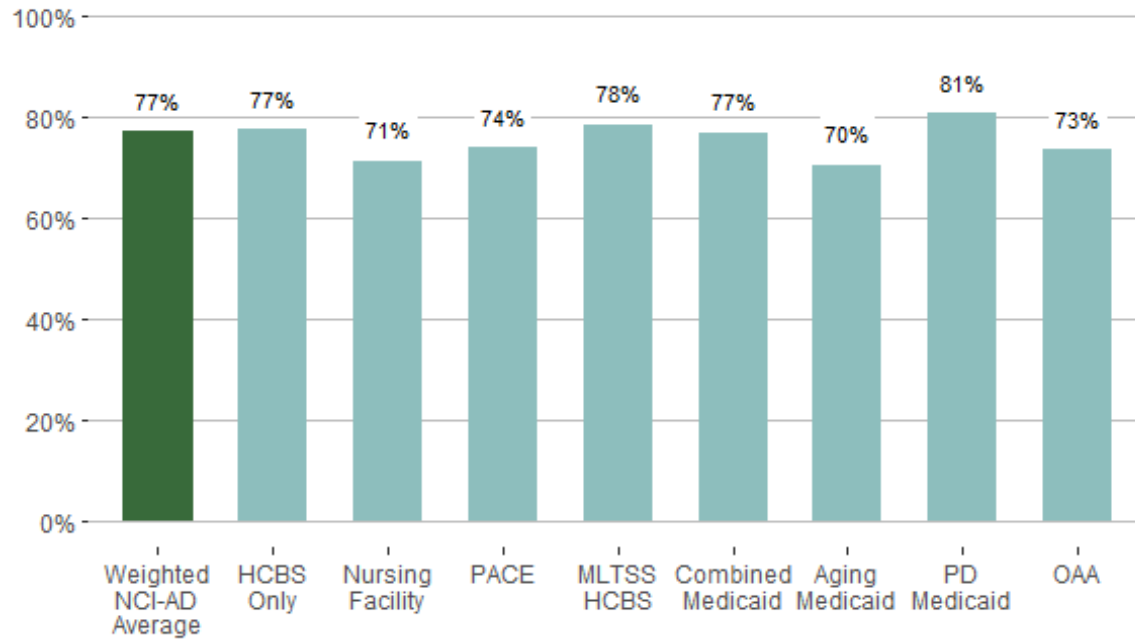


Table 74. Has access to the internet

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 82% | 379 | 79% | 85% | n/a | n/a | 79% | n/a | n/a | n/a |
| AZ | 86% | 385 | 86% | n/a | n/a | 86% | n/a | n/a | n/a | n/a |
| DE | 77% | 951 | 82% | 64% | n/a | 82% | n/a | n/a | n/a | n/a |
| GA | 73% | 485 | 73% | n/a | n/a | n/a | n/a | n/a | n/a | 73% |
| IN | 75% | 1,128 | 75% | n/a | n/a | n/a | 79% | n/a | n/a | 69% |
| KS | 74% | 1,168 | 74% | n/a | n/a | 74% | n/a | n/a | n/a | n/a |
| KY | 70% | 395 | 70% | n/a | n/a | 81% | n/a | n/a | n/a | 60% |
| MN | 72% | 1,294 | 72% | n/a | n/a | n/a | n/a | 62% | 78% | n/a |
| MO | 72% | 2,141 | 72% | n/a | n/a | n/a | 72% | n/a | 73% | n/a |
| NE | 96% | 830 | 90% | 100% | n/a | 91% | 88% | n/a | n/a | n/a |
| NJ | 72% | 661 | 80% | 51% | 77% | 80% | n/a | n/a | n/a | n/a |
| OH | 78% | 1,455 | 78% | n/a | n/a | 74% | 65% | 82% | 93% | n/a |
| OK | 79% | 732 | 79% | n/a | n/a | n/a | 81% | n/a | n/a | 78% |
| OR | 80% | 683 | 80% | 75% | 75% | n/a | 83% | n/a | n/a | 60% |
| TN | 72% | 705 | 78% | 67% | 56% | 78% | n/a | n/a | n/a | n/a |
| TX | 72% | 1,484 | 72% | n/a | n/a | 72% | n/a | n/a | n/a | n/a |
| VA | 80% | 972 | 80% | n/a | n/a | 80% | n/a | n/a | n/a | n/a |
| WA | 75% | 1,575 | 76% | 65% | n/a | 76% | n/a | n/a | n/a | n/a |
| WI | 71% | 2,114 | 75% | 54% | 76% | 71% | 84% | n/a | n/a | n/a |
| WY | 87% | 393 | 87% | n/a | n/a | n/a | 87% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 77% | 19,930 | 77% | 71% | 74% | 78% | 77% | 70% | 81% | 73% |

Frequency of internet use

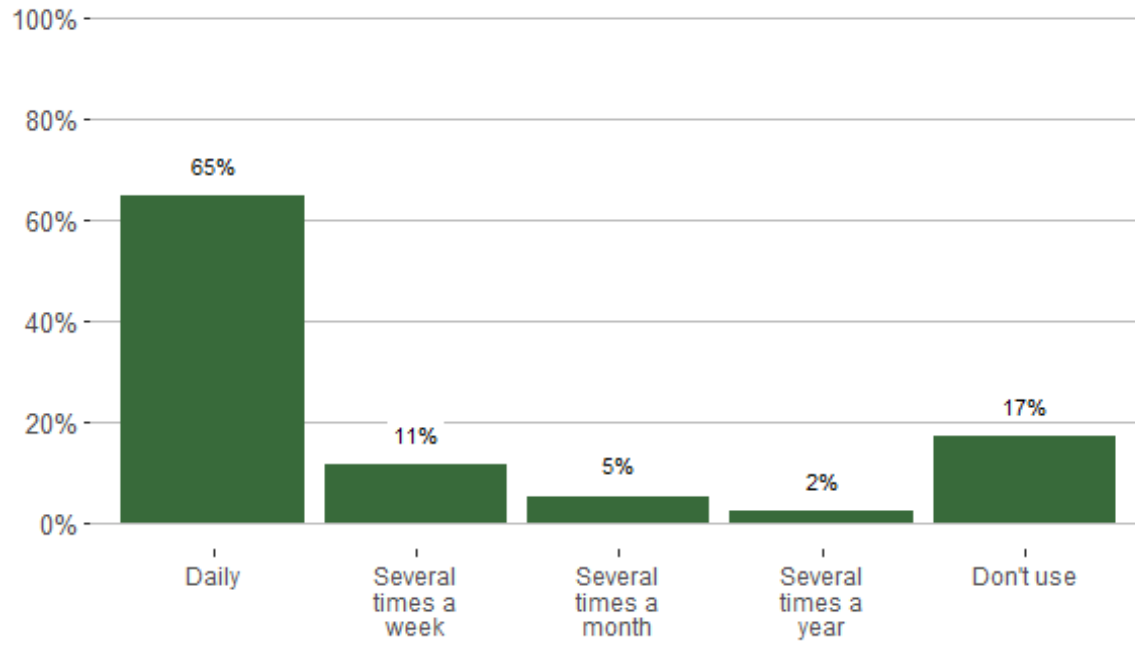


Table 75. Frequency with which people use the internet

Proxy respondents were allowed for this question.

| State | Daily | Several times a week | Several times a month | Several times a year | Don't use | Observed N |
|--------------------------------|------------|----------------------|-----------------------|----------------------|------------|---------------|
| AL | 45% | 3% | 4% | 2% | 46% | 321 |
| AZ | 52% | 9% | 2% | 3% | 34% | 329 |
| DE | 51% | 12% | 6% | 2% | 30% | 747 |
| GA | 48% | 17% | 7% | 4% | 24% | 351 |
| IN | 66% | 9% | 3% | 2% | 21% | 829 |
| KS | 67% | 11% | 5% | 2% | 16% | 861 |
| KY | 59% | 15% | 6% | 1% | 18% | 280 |
| MN | 67% | 11% | 5% | 2% | 15% | 866 |
| MO | 67% | 17% | 5% | 1% | 10% | 1,499 |
| NE | 40% | 37% | 15% | 1% | 6% | 753 |
| NJ | 49% | 13% | 4% | 2% | 32% | 478 |
| OH | 62% | 12% | 2% | 1% | 23% | 1,154 |
| OK | 72% | 11% | 4% | 1% | 13% | 590 |
| OR | 63% | 8% | 6% | 1% | 22% | 493 |
| TN | 51% | 10% | 4% | 2% | 33% | 495 |
| TX | 63% | 8% | 4% | 1% | 23% | 1,067 |
| VA | 73% | 10% | 6% | 3% | 8% | 778 |
| WA | 59% | 13% | 6% | 4% | 19% | 1,200 |
| WI | 61% | 13% | 4% | 2% | 21% | 1,519 |
| WY | 78% | 6% | 6% | 2% | 8% | 341 |
| Weighted NCI-AD Average | 65% | 11% | 5% | 2% | 17% | 14,951 |

Always has a stable internet connection

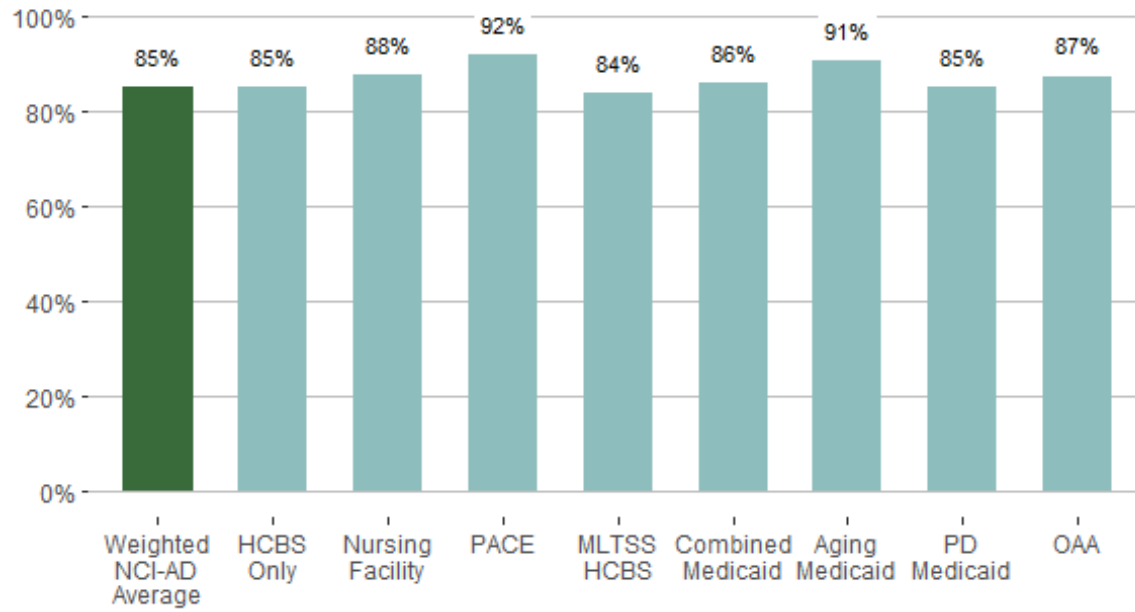


Table 76. Always has a stable internet connection

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 88% | 312 | 76% | 97% | n/a | n/a | 76% | n/a | n/a | n/a |
| AZ | 86% | 261 | 86% | n/a | n/a | 86% | n/a | n/a | n/a | n/a |
| DE | 90% | 667 | 88% | 98% | n/a | 88% | n/a | n/a | n/a | n/a |
| GA | 93% | 347 | 93% | n/a | n/a | n/a | n/a | n/a | n/a | 93% |
| IN | 87% | 715 | 87% | n/a | n/a | n/a | 87% | n/a | n/a | 88% |
| KS | 89% | 807 | 89% | n/a | n/a | 89% | n/a | n/a | n/a | n/a |
| KY | 87% | 276 | 87% | n/a | n/a | 88% | n/a | n/a | n/a | 85% |
| MN | 85% | 779 | 85% | n/a | n/a | n/a | n/a | 87% | 83% | n/a |
| MO | 87% | 1,386 | 87% | n/a | n/a | n/a | 87% | n/a | 91% | n/a |
| NE | 81% | 716 | 88% | 77% | n/a | 87% | 88% | n/a | n/a | n/a |
| NJ | 94% | 458 | 95% | 85% | 98% | 95% | n/a | n/a | n/a | n/a |
| OH | 93% | 1,000 | 93% | n/a | n/a | 94% | 80% | 94% | 91% | n/a |
| OK | 86% | 557 | 86% | n/a | n/a | n/a | 86% | n/a | n/a | 86% |
| OR | 89% | 411 | 89% | 79% | 90% | n/a | 89% | n/a | n/a | 89% |
| TN | 92% | 442 | 90% | 93% | n/a* | 91% | n/a | n/a | n/a | n/a |
| TX | 83% | 1,027 | 83% | n/a | n/a | 83% | n/a | n/a | n/a | n/a |
| VA | 82% | 765 | 82% | n/a | n/a | 82% | n/a | n/a | n/a | n/a |
| WA | 80% | 1,098 | 80% | 80% | n/a | 80% | n/a | n/a | n/a | n/a |
| WI | 81% | 1,319 | 81% | 81% | 89% | 80% | 83% | n/a | n/a | n/a |
| WY | 78% | 318 | 78% | n/a | n/a | n/a | 78% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 85% | 13,661 | 85% | 88% | 92% | 84% | 86% | 91% | 85% | 87% |

Programs with low response rates are denoted with "n/a".*

Has talked to health professionals using video conference/telehealth

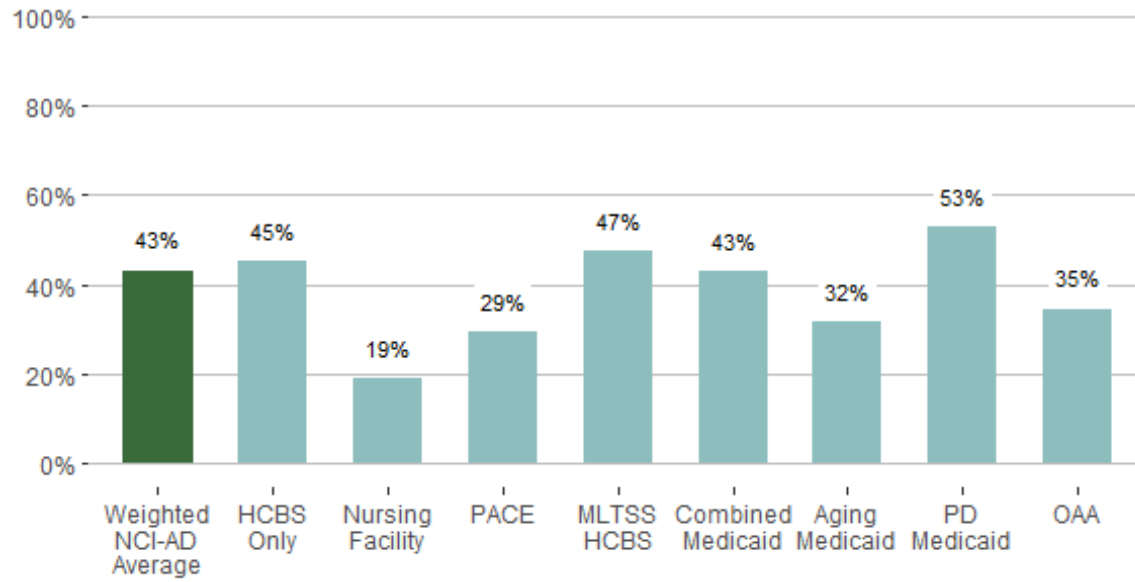


Table 77. Has talked to health professionals using video conference/telehealth

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 30% | 370 | 46% | 16% | n/a | n/a | 46% | n/a | n/a | n/a |
| AZ | 49% | 370 | 49% | n/a | n/a | 49% | n/a | n/a | n/a | n/a |
| DE | 43% | 941 | 54% | 13% | n/a | 54% | n/a | n/a | n/a | n/a |
| GA | 18% | 491 | 18% | n/a | n/a | n/a | n/a | n/a | n/a | 18% |
| IN | 37% | 1,073 | 37% | n/a | n/a | n/a | 42% | n/a | n/a | 25% |
| KS | 37% | 1,123 | 37% | n/a | n/a | 37% | n/a | n/a | n/a | n/a |
| KY | 47% | 388 | 47% | n/a | n/a | 56% | n/a | n/a | n/a | 38% |
| MN | 43% | 1,260 | 43% | n/a | n/a | n/a | n/a | 31% | 52% | n/a |
| MO | 38% | 2,095 | 38% | n/a | n/a | n/a | 39% | n/a | 32% | n/a |
| NE | 33% | 820 | 47% | 23% | n/a | 46% | 55% | n/a | n/a | n/a |
| NJ | 33% | 665 | 43% | 7% | 21% | 44% | n/a | n/a | n/a | n/a |
| OH | 34% | 1,461 | 34% | n/a | n/a | 30% | 17% | 33% | 64% | n/a |
| OK | 46% | 717 | 46% | n/a | n/a | n/a | 54% | n/a | n/a | 40% |
| OR | 46% | 667 | 46% | 43% | 38% | n/a | 48% | n/a | n/a | 37% |
| TN | 34% | 688 | 49% | 20% | 25% | 49% | n/a | n/a | n/a | n/a |
| TX | 56% | 1,481 | 56% | n/a | n/a | 56% | n/a | n/a | n/a | n/a |
| VA | 50% | 957 | 50% | n/a | n/a | 50% | n/a | n/a | n/a | n/a |
| WA | 43% | 1,571 | 43% | 35% | n/a | 43% | n/a | n/a | n/a | n/a |
| WI | 36% | 1,996 | 39% | 21% | 16% | 36% | 47% | n/a | n/a | n/a |
| WY | 45% | 386 | 45% | n/a | n/a | n/a | 45% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 43% | 19,520 | 45% | 19% | 29% | 47% | 43% | 32% | 53% | 35% |

Liked talking to health care providers using telehealth

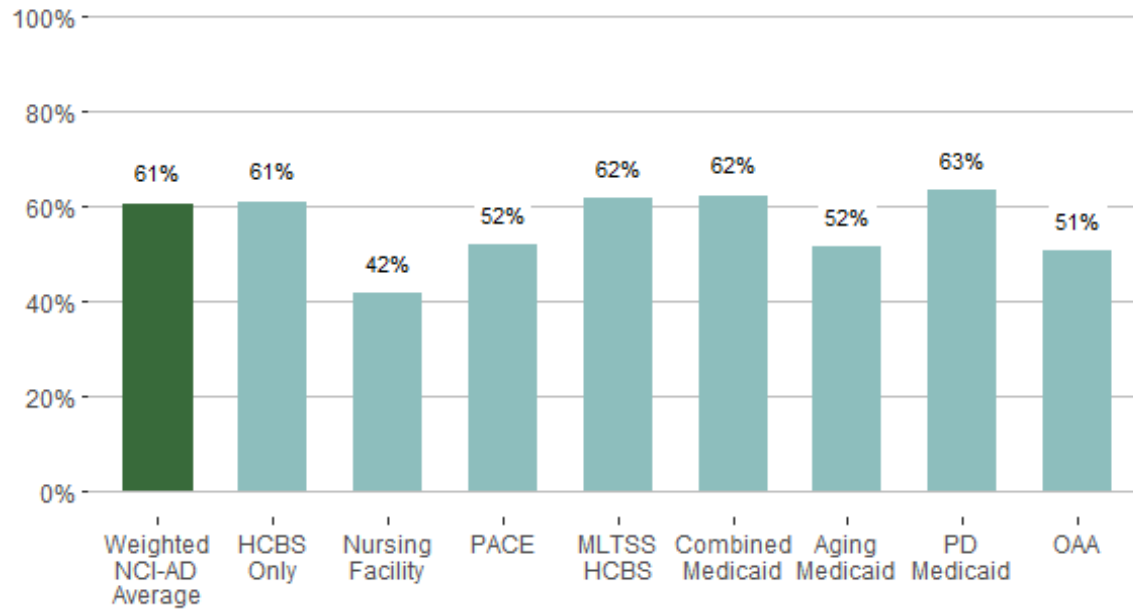


Table 78. Liked talking to health care providers using telehealth

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|--------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 72% | 81 | 81% | n/a* | n/a | n/a | 81% | n/a | n/a | n/a |
| AZ | 61% | 110 | 61% | n/a | n/a | 61% | n/a | n/a | n/a | n/a |
| DE | 52% | 365 | 54% | n/a* | n/a | 54% | n/a | n/a | n/a | n/a |
| GA | 72% | 64 | 72% | n/a | n/a | n/a | n/a | n/a | n/a | 72% |
| IN | 63% | 280 | 63% | n/a | n/a | n/a | 62% | n/a | n/a | 71% |
| KS | 61% | 373 | 61% | n/a | n/a | 61% | n/a | n/a | n/a | n/a |
| KY | 63% | 147 | 63% | n/a | n/a | 62% | n/a | n/a | n/a | 63% |
| MN | 57% | 355 | 57% | n/a | n/a | n/a | n/a | 49% | 60% | n/a |
| MO | 63% | 629 | 63% | n/a | n/a | n/a | 63% | n/a | 72% | n/a |
| NE | 53% | 315 | 57% | 47% | n/a | 56% | 65% | n/a | n/a | n/a |
| NJ | 55% | 173 | 58% | n/a* | 65% | 58% | n/a | n/a | n/a | n/a |
| OH | 64% | 458 | 64% | n/a | n/a | 65% | 55% | 54% | 76% | n/a |
| OK | 52% | 300 | 52% | n/a | n/a | n/a | 62% | n/a | n/a | 44% |
| OR | 57% | 197 | 57% | 41% | 42% | n/a | 58% | n/a | n/a | 52% |
| TN | 57% | 175 | 57% | 57% | n/a* | 56% | n/a | n/a | n/a | n/a |
| TX | 65% | 727 | 65% | n/a | n/a | 65% | n/a | n/a | n/a | n/a |
| VA | 63% | 393 | 63% | n/a | n/a | 63% | n/a | n/a | n/a | n/a |
| WA | 57% | 622 | 58% | 40% | n/a | 58% | n/a | n/a | n/a | n/a |
| WI | 60% | 634 | 61% | 55% | n/a* | 61% | 60% | n/a | n/a | n/a |
| WY | 55% | 162 | 55% | n/a | n/a | n/a | 55% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 61% | 6,560 | 61% | 42% | 52% | 62% | 62% | 52% | 63% | 51% |

Programs with low response rates are denoted with "n/a*".

Access to Needed Equipment

Needs grab bars in the bathroom or elsewhere in their home but does not have them

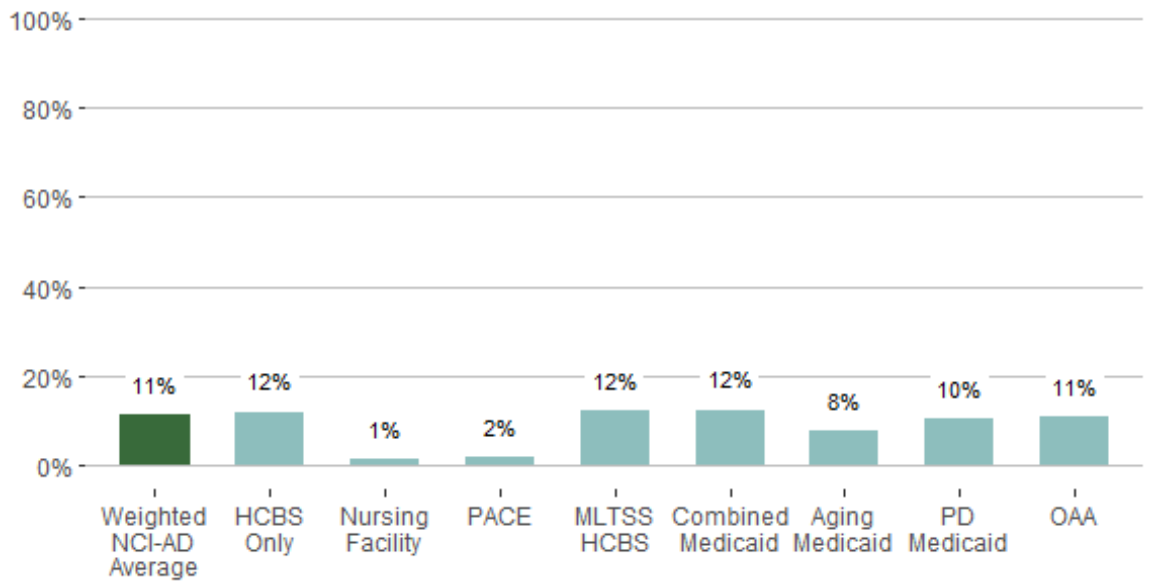


Table 79. Needs grab bars in the bathroom or elsewhere in their home but does not have them

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|-----------|------------|-------------------|----------------|-------------|------------|
| AL | 14% | 383 | 27% | 3% | n/a | n/a | 27% | n/a | n/a | n/a |
| AZ | 8% | 398 | 8% | n/a | n/a | 8% | n/a | n/a | n/a | n/a |
| DE | 9% | 975 | 11% | 3% | n/a | 11% | n/a | n/a | n/a | n/a |
| GA | 19% | 499 | 19% | n/a | n/a | n/a | n/a | n/a | n/a | 19% |
| IN | 12% | 1,212 | 12% | n/a | n/a | n/a | 13% | n/a | n/a | 12% |
| KS | 12% | 1,198 | 12% | n/a | n/a | 12% | n/a | n/a | n/a | n/a |
| KY | 10% | 395 | 10% | n/a | n/a | 11% | n/a | n/a | n/a | 9% |
| MN | 7% | 1,357 | 7% | n/a | n/a | n/a | n/a | 5% | 9% | n/a |
| MO | 14% | 2,250 | 14% | n/a | n/a | n/a | 14% | n/a | 15% | n/a |
| NE | 0% | 844 | 1% | 0% | n/a | 1% | 2% | n/a | n/a | n/a |
| NJ | 4% | 703 | 5% | 0% | 2% | 5% | n/a | n/a | n/a | n/a |
| OH | 8% | 1,478 | 8% | n/a | n/a | 5% | 0% | 12% | 16% | n/a |
| OK | 12% | 738 | 12% | n/a | n/a | n/a | 14% | n/a | n/a | 10% |
| OR | 7% | 714 | 7% | 0% | 1% | n/a | 7% | n/a | n/a | 9% |
| TN | 4% | 765 | 6% | 1% | 5% | 6% | n/a | n/a | n/a | n/a |
| TX | 19% | 1,487 | 19% | n/a | n/a | 19% | n/a | n/a | n/a | n/a |
| VA | 15% | 991 | 15% | n/a | n/a | 15% | n/a | n/a | n/a | n/a |
| WA | 8% | 1,615 | 9% | 2% | n/a | 9% | n/a | n/a | n/a | n/a |
| WI | 7% | 2,216 | 9% | 0% | 1% | 7% | 13% | n/a | n/a | n/a |
| WY | 12% | 397 | 12% | n/a | n/a | n/a | 12% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 11% | 20,615 | 12% | 1% | 2% | 12% | 12% | 8% | 10% | 11% |

Needs other bathroom modifications but does not have them

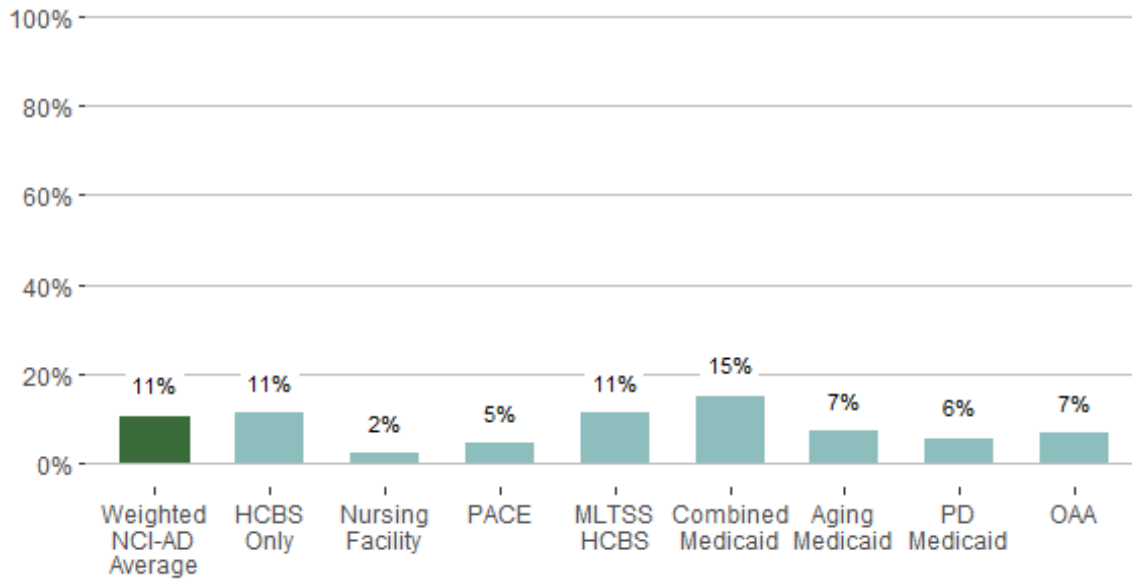


Table 80. Needs other bathroom modifications but does not have them

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|-----------|------------|-------------------|----------------|-------------|-----------|
| AL | 17% | 382 | 29% | 7% | n/a | n/a | 29% | n/a | n/a | n/a |
| AZ | 9% | 398 | 9% | n/a | n/a | 9% | n/a | n/a | n/a | n/a |
| DE | 10% | 975 | 13% | 1% | n/a | 13% | n/a | n/a | n/a | n/a |
| GA | 12% | 462 | 12% | n/a | n/a | n/a | n/a | n/a | n/a | 12% |
| IN | 11% | 1,159 | 11% | n/a | n/a | n/a | 12% | n/a | n/a | 8% |
| KS | 13% | 1,186 | 13% | n/a | n/a | 13% | n/a | n/a | n/a | n/a |
| KY | 22% | 393 | 22% | n/a | n/a | 24% | n/a | n/a | n/a | 21% |
| MN | 6% | 1,357 | 6% | n/a | n/a | n/a | n/a | 7% | 5% | n/a |
| MO | 16% | 2,100 | 16% | n/a | n/a | n/a | 16% | n/a | 13% | n/a |
| NE | 0% | 841 | 0% | 0% | n/a | 0% | 1% | n/a | n/a | n/a |
| NJ | 1% | 642 | 1% | 0% | 4% | 1% | n/a | n/a | n/a | n/a |
| OH | 4% | 1,476 | 4% | n/a | n/a | 2% | 1% | 8% | 10% | n/a |
| OK | 7% | 658 | 7% | n/a | n/a | n/a | 10% | n/a | n/a | 4% |
| OR | 14% | 714 | 14% | 7% | 4% | n/a | 16% | n/a | n/a | 10% |
| TN | 4% | 745 | 7% | 1% | 8% | 7% | n/a | n/a | n/a | n/a |
| TX | 16% | 1,481 | 16% | n/a | n/a | 16% | n/a | n/a | n/a | n/a |
| VA | 13% | 985 | 13% | n/a | n/a | 13% | n/a | n/a | n/a | n/a |
| WA | 9% | 1,614 | 10% | 1% | n/a | 10% | n/a | n/a | n/a | n/a |
| WI | 10% | 2,203 | 12% | 1% | 3% | 9% | 17% | n/a | n/a | n/a |
| WY | 21% | 397 | 21% | n/a | n/a | n/a | 21% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 11% | 20,168 | 11% | 2% | 5% | 11% | 15% | 7% | 6% | 7% |

Needs a shower chair but does not have one

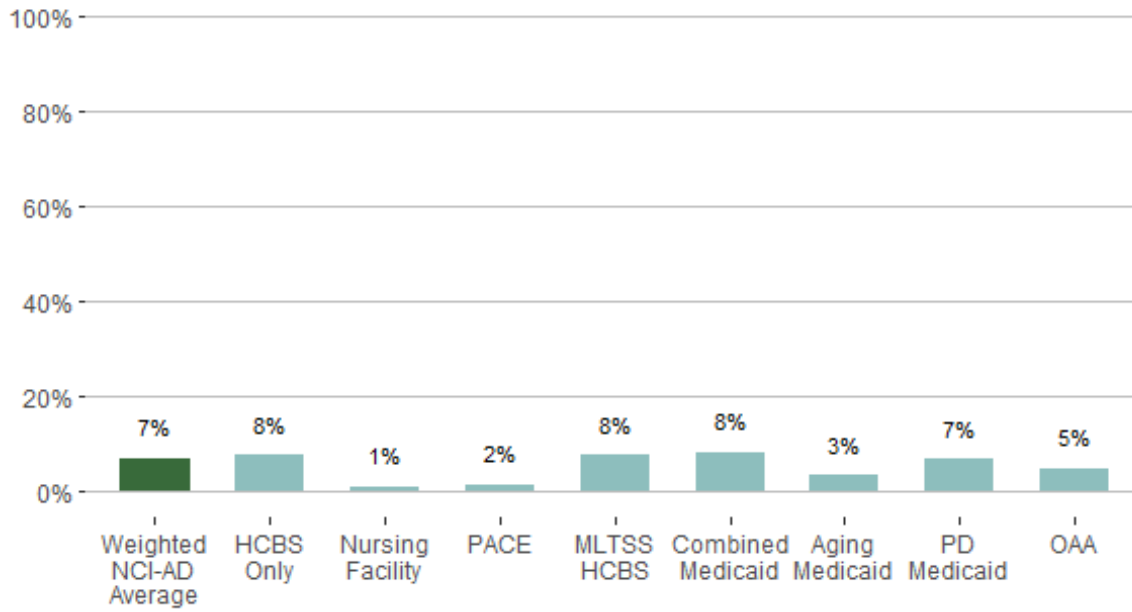


Table 81. Needs a shower chair but does not have one

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|-----------|------------------|-----------|------------|-------------------|----------------|-------------|-----------|
| AL | 7% | 383 | 13% | 2% | n/a | n/a | 13% | n/a | n/a | n/a |
| AZ | 4% | 398 | 4% | n/a | n/a | 4% | n/a | n/a | n/a | n/a |
| DE | 6% | 975 | 8% | 2% | n/a | 8% | n/a | n/a | n/a | n/a |
| GA | 10% | 497 | 10% | n/a | n/a | n/a | n/a | n/a | n/a | 10% |
| IN | 8% | 1,204 | 8% | n/a | n/a | n/a | 9% | n/a | n/a | 8% |
| KS | 8% | 1,193 | 8% | n/a | n/a | 8% | n/a | n/a | n/a | n/a |
| KY | 4% | 393 | 4% | n/a | n/a | 5% | n/a | n/a | n/a | 3% |
| MN | 5% | 1,357 | 5% | n/a | n/a | n/a | n/a | 4% | 6% | n/a |
| MO | 10% | 2,251 | 10% | n/a | n/a | n/a | 10% | n/a | 18% | n/a |
| NE | 0% | 843 | 0% | 0% | n/a | 0% | 1% | n/a | n/a | n/a |
| NJ | 2% | 695 | 2% | 0% | 0% | 2% | n/a | n/a | n/a | n/a |
| OH | 2% | 1,480 | 2% | n/a | n/a | 1% | 1% | 3% | 7% | n/a |
| OK | 5% | 728 | 5% | n/a | n/a | n/a | 7% | n/a | n/a | 3% |
| OR | 5% | 714 | 5% | 3% | 2% | n/a | 5% | n/a | n/a | 4% |
| TN | 3% | 765 | 7% | 1% | 3% | 7% | n/a | n/a | n/a | n/a |
| TX | 11% | 1,480 | 11% | n/a | n/a | 11% | n/a | n/a | n/a | n/a |
| VA | 10% | 990 | 10% | n/a | n/a | 10% | n/a | n/a | n/a | n/a |
| WA | 5% | 1,609 | 5% | 2% | n/a | 5% | n/a | n/a | n/a | n/a |
| WI | 5% | 2,212 | 6% | 1% | 2% | 5% | 9% | n/a | n/a | n/a |
| WY | 6% | 397 | 6% | n/a | n/a | n/a | 6% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 7% | 20,564 | 8% | 1% | 2% | 8% | 8% | 3% | 7% | 5% |

Needs a specialized bed but does not have one

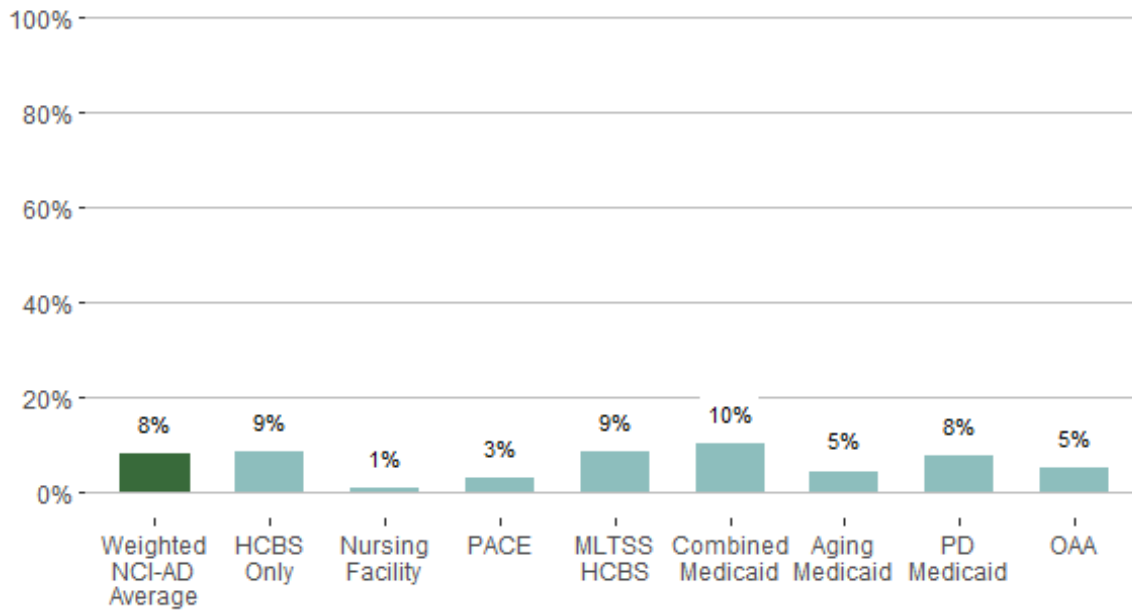


Table 82. Needs a specialized bed but does not have one

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|-----------|------------------|-----------|------------|-------------------|----------------|-------------|-----------|
| AL | 4% | 383 | 8% | 1% | n/a | n/a | 8% | n/a | n/a | n/a |
| AZ | 6% | 398 | 6% | n/a | n/a | 6% | n/a | n/a | n/a | n/a |
| DE | 6% | 975 | 8% | 1% | n/a | 8% | n/a | n/a | n/a | n/a |
| GA | 6% | 497 | 6% | n/a | n/a | n/a | n/a | n/a | n/a | 6% |
| IN | 9% | 1,200 | 9% | n/a | n/a | n/a | 9% | n/a | n/a | 11% |
| KS | 9% | 1,192 | 9% | n/a | n/a | 9% | n/a | n/a | n/a | n/a |
| KY | 11% | 394 | 11% | n/a | n/a | 10% | n/a | n/a | n/a | 12% |
| MN | 7% | 1,357 | 7% | n/a | n/a | n/a | n/a | 6% | 8% | n/a |
| MO | 13% | 2,233 | 13% | n/a | n/a | n/a | 13% | n/a | 9% | n/a |
| NE | 0% | 842 | 1% | 0% | n/a | 1% | 1% | n/a | n/a | n/a |
| NJ | 2% | 673 | 3% | 0% | 4% | 3% | n/a | n/a | n/a | n/a |
| OH | 1% | 1,477 | 1% | n/a | n/a | 1% | 0% | 2% | 4% | n/a |
| OK | 6% | 725 | 6% | n/a | n/a | n/a | 11% | n/a | n/a | 1% |
| OR | 8% | 714 | 8% | 3% | 1% | n/a | 8% | n/a | n/a | 9% |
| TN | 4% | 760 | 6% | 2% | 6% | 6% | n/a | n/a | n/a | n/a |
| TX | 14% | 1,476 | 14% | n/a | n/a | 14% | n/a | n/a | n/a | n/a |
| VA | 9% | 984 | 9% | n/a | n/a | 9% | n/a | n/a | n/a | n/a |
| WA | 10% | 1,609 | 11% | 1% | n/a | 11% | n/a | n/a | n/a | n/a |
| WI | 9% | 2,197 | 11% | 1% | 7% | 10% | 14% | n/a | n/a | n/a |
| WY | 13% | 397 | 13% | n/a | n/a | n/a | 13% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 8% | 20,483 | 9% | 1% | 3% | 9% | 10% | 5% | 8% | 5% |

Need for a ramp (either inside or outside of their residence) but does not have one

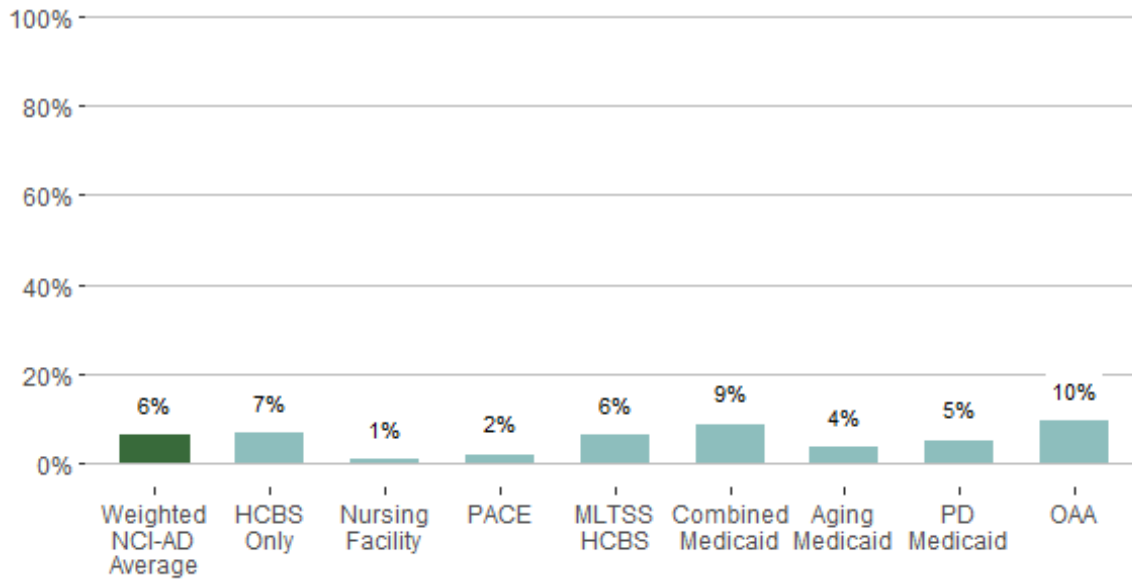


Table 83. Need for a ramp (either inside or outside of their residence) but does not have one

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|-----------|------------------|-----------|------------|-------------------|----------------|-------------|------------|
| AL | 6% | 382 | 12% | 1% | n/a | n/a | 12% | n/a | n/a | n/a |
| AZ | 7% | 398 | 7% | n/a | n/a | 7% | n/a | n/a | n/a | n/a |
| DE | 7% | 975 | 9% | 1% | n/a | 9% | n/a | n/a | n/a | n/a |
| GA | 8% | 499 | 8% | n/a | n/a | n/a | n/a | n/a | n/a | 8% |
| IN | 9% | 1,203 | 9% | n/a | n/a | n/a | 10% | n/a | n/a | 8% |
| KS | 8% | 1,196 | 8% | n/a | n/a | 8% | n/a | n/a | n/a | n/a |
| KY | 8% | 397 | 8% | n/a | n/a | 8% | n/a | n/a | n/a | 7% |
| MN | 4% | 1,357 | 4% | n/a | n/a | n/a | n/a | 3% | 5% | n/a |
| MO | 7% | 2,232 | 7% | n/a | n/a | n/a | 8% | n/a | 4% | n/a |
| NE | 0% | 838 | 0% | 0% | n/a | 0% | 2% | n/a | n/a | n/a |
| NJ | 2% | 686 | 3% | 0% | 2% | 3% | n/a | n/a | n/a | n/a |
| OH | 5% | 1,479 | 5% | n/a | n/a | 5% | 0% | 5% | 6% | n/a |
| OK | 9% | 728 | 9% | n/a | n/a | n/a | 8% | n/a | n/a | 10% |
| OR | 10% | 714 | 10% | 3% | 2% | n/a | 11% | n/a | n/a | 12% |
| TN | 3% | 759 | 5% | 1% | 3% | 5% | n/a | n/a | n/a | n/a |
| TX | 12% | 1,485 | 12% | n/a | n/a | 12% | n/a | n/a | n/a | n/a |
| VA | 6% | 988 | 6% | n/a | n/a | 6% | n/a | n/a | n/a | n/a |
| WA | 6% | 1,616 | 6% | 2% | n/a | 6% | n/a | n/a | n/a | n/a |
| WI | 6% | 2,201 | 7% | 1% | 1% | 6% | 9% | n/a | n/a | n/a |
| WY | 11% | 397 | 11% | n/a | n/a | n/a | 11% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 6% | 20,530 | 7% | 1% | 2% | 6% | 9% | 4% | 5% | 10% |

Needs other home modifications that does not have

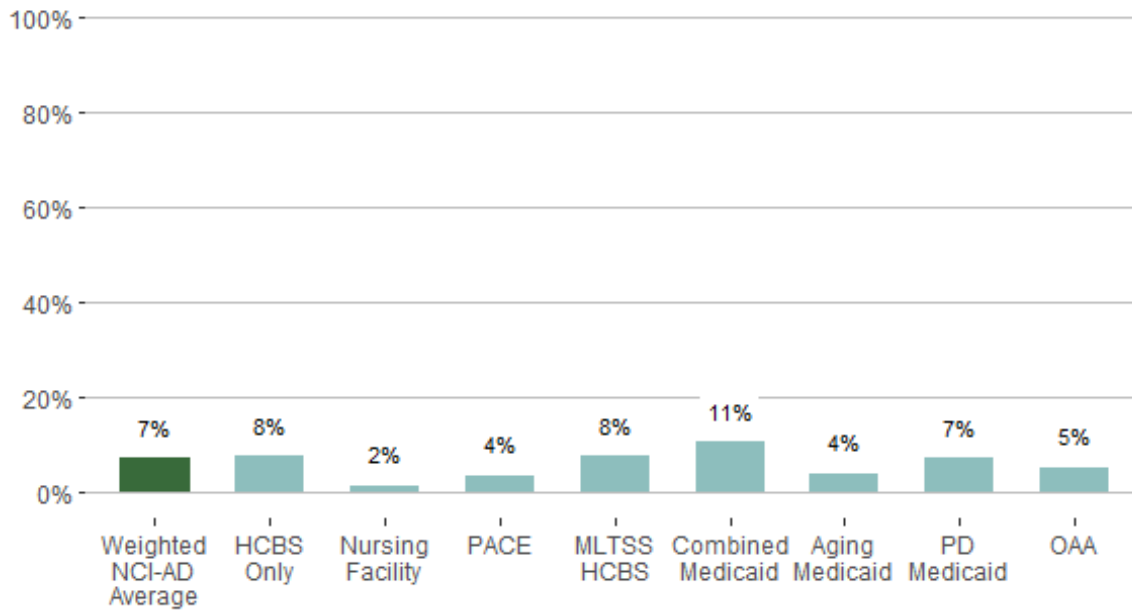


Table 84. Needs other home modifications in their home but does not have them

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|-----------|------------------|-----------|------------|-------------------|----------------|-------------|-----------|
| AL | 16% | 329 | 31% | 5% | n/a | n/a | 31% | n/a | n/a | n/a |
| AZ | 50% | 36 | 50% | n/a | n/a | 50% | n/a | n/a | n/a | n/a |
| DE | 57% | 104 | 57% | n/a | n/a | 57% | n/a | n/a | n/a | n/a |
| GA | 4% | 449 | 4% | n/a | n/a | n/a | n/a | n/a | n/a | 4% |
| IN | 8% | 887 | 8% | n/a | n/a | n/a | 8% | n/a | n/a | 8% |
| KS | 10% | 934 | 10% | n/a | n/a | 10% | n/a | n/a | n/a | n/a |
| KY | 5% | 171 | 5% | n/a | n/a | 5% | n/a | n/a | n/a | 4% |
| MN | 20% | 74 | 20% | n/a | n/a | n/a | n/a | 22% | n/a* | n/a |
| MO | 4% | 1,695 | 4% | n/a | n/a | n/a | 4% | n/a | 4% | n/a |
| NE | 0% | 788 | 0% | 0% | n/a | 0% | 0% | n/a | n/a | n/a |
| NJ | 2% | 447 | 3% | 0% | 4% | 3% | n/a | n/a | n/a | n/a |
| OH | 2% | 1,015 | 2% | n/a | n/a | 1% | 1% | 2% | 5% | n/a |
| OK | 7% | 517 | 7% | n/a | n/a | n/a | 11% | n/a | n/a | 3% |
| OR | 37% | 49 | 37% | n/a* | n/a* | n/a | 35% | n/a | n/a | n/a* |
| TN | 4% | 557 | 8% | 0% | 0% | 9% | n/a | n/a | n/a | n/a |
| TX | 12% | 1,336 | 12% | n/a | n/a | 12% | n/a | n/a | n/a | n/a |
| VA | 7% | 698 | 7% | n/a | n/a | 7% | n/a | n/a | n/a | n/a |
| WA | 7% | 1,207 | 8% | 2% | n/a | 8% | n/a | n/a | n/a | n/a |
| WI | 7% | 1,853 | 9% | 0% | 0% | 9% | 11% | n/a | n/a | n/a |
| WY | 57% | 60 | 57% | n/a | n/a | n/a | 57% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 7% | 13,206 | 8% | 2% | 4% | 8% | 11% | 4% | 7% | 5% |

Needs a wheelchair but does not have one

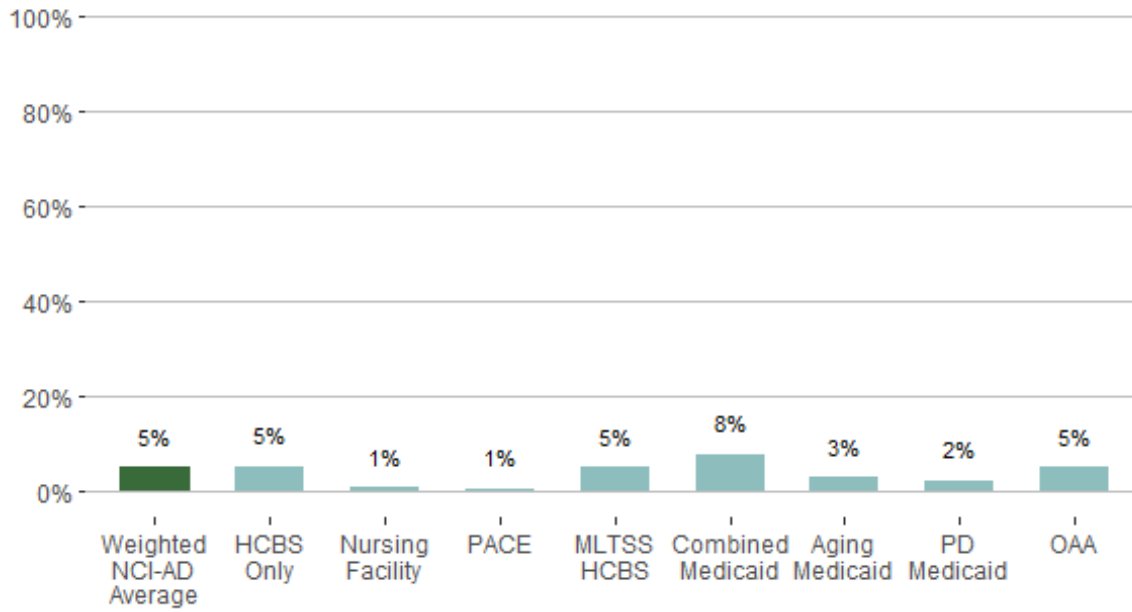


Table 85. Needs a wheelchair but does not have one

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|-----------|------------------|-----------|------------|-------------------|----------------|-------------|-----------|
| AL | 5% | 383 | 12% | 0% | n/a | n/a | 12% | n/a | n/a | n/a |
| AZ | 4% | 394 | 4% | n/a | n/a | 4% | n/a | n/a | n/a | n/a |
| DE | 4% | 961 | 5% | 2% | n/a | 5% | n/a | n/a | n/a | n/a |
| GA | 7% | 497 | 7% | n/a | n/a | n/a | n/a | n/a | n/a | 7% |
| IN | 7% | 1,188 | 7% | n/a | n/a | n/a | 7% | n/a | n/a | 8% |
| KS | 4% | 1,184 | 4% | n/a | n/a | 4% | n/a | n/a | n/a | n/a |
| KY | 4% | 397 | 4% | n/a | n/a | 5% | n/a | n/a | n/a | 2% |
| MN | 3% | 1,320 | 3% | n/a | n/a | n/a | n/a | 4% | 2% | n/a |
| MO | 7% | 2,222 | 7% | n/a | n/a | n/a | 7% | n/a | 5% | n/a |
| NE | 0% | 835 | 0% | 0% | n/a | 0% | 1% | n/a | n/a | n/a |
| NJ | 2% | 697 | 3% | 0% | 1% | 3% | n/a | n/a | n/a | n/a |
| OH | 2% | 1,479 | 2% | n/a | n/a | 1% | 1% | 2% | 4% | n/a |
| OK | 6% | 735 | 6% | n/a | n/a | n/a | 8% | n/a | n/a | 5% |
| OR | 8% | 702 | 8% | 6% | 0% | n/a | 9% | n/a | n/a | 2% |
| TN | 3% | 760 | 4% | 2% | 0% | 4% | n/a | n/a | n/a | n/a |
| TX | 11% | 1,487 | 11% | n/a | n/a | 11% | n/a | n/a | n/a | n/a |
| VA | 5% | 981 | 5% | n/a | n/a | 5% | n/a | n/a | n/a | n/a |
| WA | 5% | 1,613 | 5% | 2% | n/a | 5% | n/a | n/a | n/a | n/a |
| WI | 7% | 2,167 | 8% | 2% | 4% | 7% | 10% | n/a | n/a | n/a |
| WY | 6% | 395 | 6% | n/a | n/a | n/a | 6% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 5% | 20,397 | 5% | 1% | 1% | 5% | 8% | 3% | 2% | 5% |

Needs a scooter but does not have one

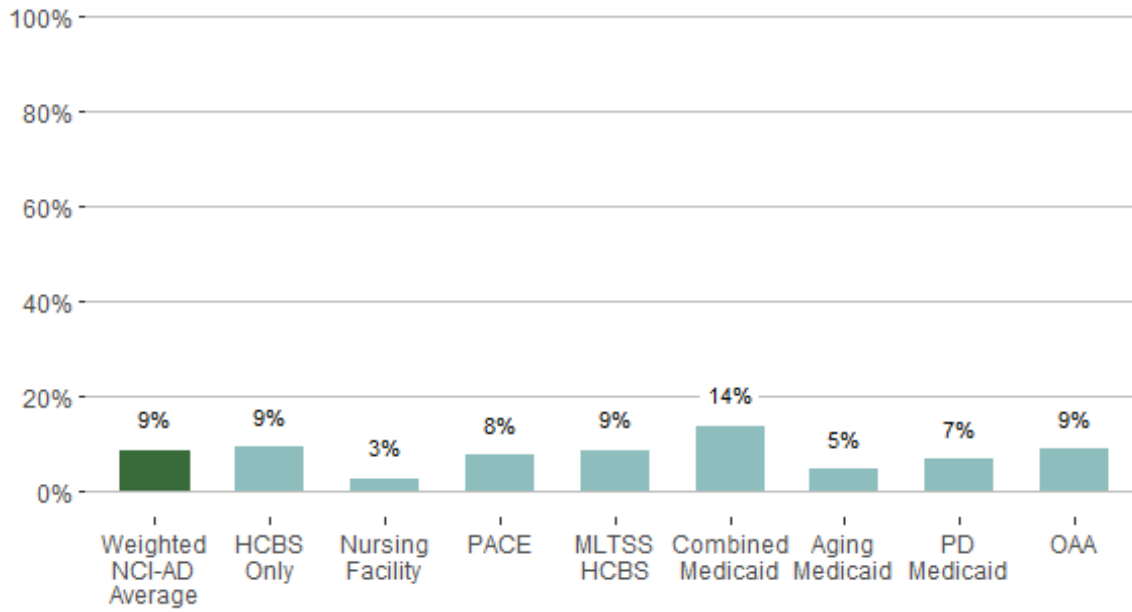


Table 86. Needs a scooter but does not have one

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|-----------|------------------|-----------|------------|-------------------|----------------|-------------|-----------|
| AL | 13% | 383 | 24% | 5% | n/a | n/a | 24% | n/a | n/a | n/a |
| AZ | 9% | 394 | 9% | n/a | n/a | 9% | n/a | n/a | n/a | n/a |
| DE | 10% | 961 | 13% | 1% | n/a | 13% | n/a | n/a | n/a | n/a |
| GA | 12% | 495 | 12% | n/a | n/a | n/a | n/a | n/a | n/a | 12% |
| IN | 11% | 1,184 | 11% | n/a | n/a | n/a | 13% | n/a | n/a | 7% |
| KS | 8% | 1,185 | 8% | n/a | n/a | 8% | n/a | n/a | n/a | n/a |
| KY | 15% | 396 | 15% | n/a | n/a | 17% | n/a | n/a | n/a | 13% |
| MN | 7% | 1,320 | 7% | n/a | n/a | n/a | n/a | 6% | 7% | n/a |
| MO | 10% | 2,196 | 10% | n/a | n/a | n/a | 10% | n/a | 8% | n/a |
| NE | 1% | 834 | 1% | 2% | n/a | 1% | 1% | n/a | n/a | n/a |
| NJ | 2% | 690 | 2% | 2% | 7% | 2% | n/a | n/a | n/a | n/a |
| OH | 2% | 1,476 | 2% | n/a | n/a | 1% | 1% | 3% | 6% | n/a |
| OK | 11% | 730 | 11% | n/a | n/a | n/a | 15% | n/a | n/a | 9% |
| OR | 13% | 702 | 13% | 9% | 8% | n/a | 14% | n/a | n/a | 10% |
| TN | 5% | 753 | 8% | 3% | 11% | 8% | n/a | n/a | n/a | n/a |
| TX | 16% | 1,482 | 16% | n/a | n/a | 16% | n/a | n/a | n/a | n/a |
| VA | 8% | 978 | 8% | n/a | n/a | 8% | n/a | n/a | n/a | n/a |
| WA | 9% | 1,611 | 9% | 4% | n/a | 9% | n/a | n/a | n/a | n/a |
| WI | 14% | 2,163 | 16% | 2% | 5% | 14% | 22% | n/a | n/a | n/a |
| WY | 18% | 395 | 18% | n/a | n/a | n/a | 18% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 9% | 20,328 | 9% | 3% | 8% | 9% | 14% | 5% | 7% | 9% |

Needs a walker but does not have one

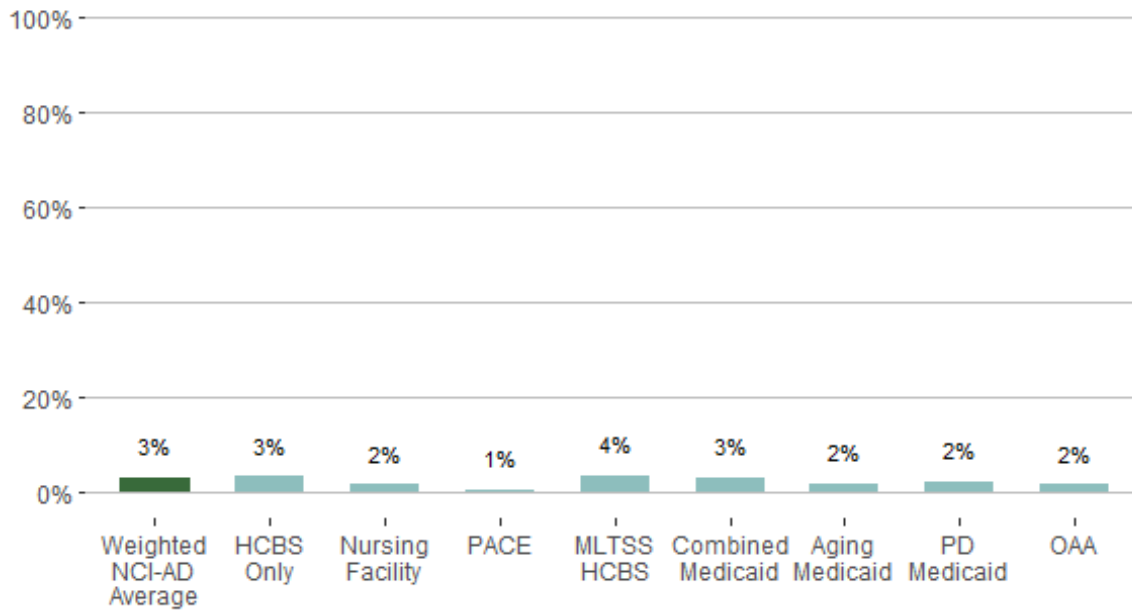


Table 87. Needs a walker but does not have one

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|-----------|------------------|-----------|------------|-------------------|----------------|-------------|-----------|
| AL | 4% | 383 | 4% | 5% | n/a | n/a | 4% | n/a | n/a | n/a |
| AZ | 3% | 394 | 3% | n/a | n/a | 3% | n/a | n/a | n/a | n/a |
| DE | 2% | 961 | 3% | 2% | n/a | 3% | n/a | n/a | n/a | n/a |
| GA | 4% | 498 | 4% | n/a | n/a | n/a | n/a | n/a | n/a | 4% |
| IN | 3% | 1,180 | 3% | n/a | n/a | n/a | 3% | n/a | n/a | 1% |
| KS | 3% | 1,185 | 3% | n/a | n/a | 3% | n/a | n/a | n/a | n/a |
| KY | 1% | 396 | 1% | n/a | n/a | 1% | n/a | n/a | n/a | 1% |
| MN | 2% | 1,320 | 2% | n/a | n/a | n/a | n/a | 2% | 2% | n/a |
| MO | 4% | 2,221 | 4% | n/a | n/a | n/a | 4% | n/a | 4% | n/a |
| NE | 0% | 835 | 0% | 0% | n/a | 0% | 0% | n/a | n/a | n/a |
| NJ | 1% | 690 | 2% | 1% | 2% | 2% | n/a | n/a | n/a | n/a |
| OH | 1% | 1,480 | 1% | n/a | n/a | 1% | 1% | 2% | 3% | n/a |
| OK | 3% | 735 | 3% | n/a | n/a | n/a | 3% | n/a | n/a | 2% |
| OR | 3% | 702 | 3% | 3% | 0% | n/a | 4% | n/a | n/a | 1% |
| TN | 1% | 751 | 2% | 0% | 0% | 2% | n/a | n/a | n/a | n/a |
| TX | 7% | 1,481 | 7% | n/a | n/a | 7% | n/a | n/a | n/a | n/a |
| VA | 4% | 981 | 4% | n/a | n/a | 4% | n/a | n/a | n/a | n/a |
| WA | 2% | 1,615 | 2% | 2% | n/a | 2% | n/a | n/a | n/a | n/a |
| WI | 4% | 2,167 | 4% | 1% | 3% | 3% | 7% | n/a | n/a | n/a |
| WY | 3% | 395 | 3% | n/a | n/a | n/a | 3% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 3% | 20,370 | 3% | 2% | 1% | 4% | 3% | 2% | 2% | 2% |

Needs hearing aids but does not have them

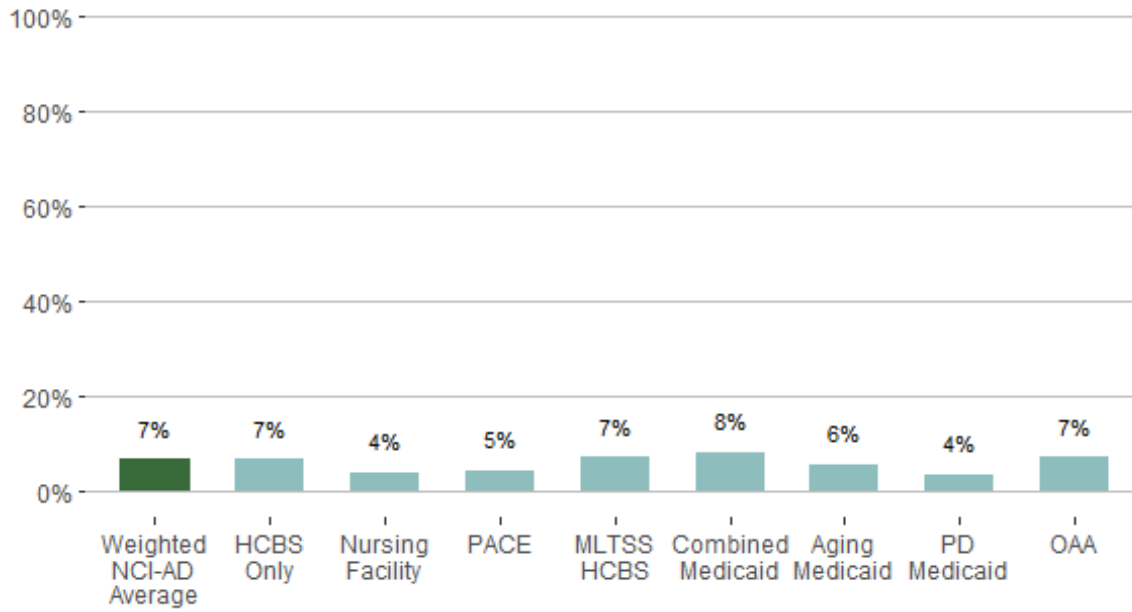


Table 88. Needs hearing aids but does not have them

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|-----------|------------------|-----------|------------|-------------------|----------------|-------------|-----------|
| AL | 9% | 382 | 11% | 7% | n/a | n/a | 11% | n/a | n/a | n/a |
| AZ | 12% | 394 | 12% | n/a | n/a | 12% | n/a | n/a | n/a | n/a |
| DE | 8% | 961 | 7% | 11% | n/a | 7% | n/a | n/a | n/a | n/a |
| GA | 10% | 497 | 10% | n/a | n/a | n/a | n/a | n/a | n/a | 10% |
| IN | 7% | 1,173 | 7% | n/a | n/a | n/a | 8% | n/a | n/a | 2% |
| KS | 7% | 1,170 | 7% | n/a | n/a | 7% | n/a | n/a | n/a | n/a |
| KY | 10% | 396 | 10% | n/a | n/a | 10% | n/a | n/a | n/a | 11% |
| MN | 5% | 1,320 | 5% | n/a | n/a | n/a | n/a | 7% | 4% | n/a |
| MO | 4% | 2,206 | 4% | n/a | n/a | n/a | 4% | n/a | 3% | n/a |
| NE | 0% | 835 | 0% | 0% | n/a | 0% | 0% | n/a | n/a | n/a |
| NJ | 2% | 692 | 2% | 0% | 1% | 2% | n/a | n/a | n/a | n/a |
| OH | 5% | 1,479 | 5% | n/a | n/a | 5% | 4% | 5% | 3% | n/a |
| OK | 8% | 731 | 8% | n/a | n/a | n/a | 8% | n/a | n/a | 8% |
| OR | 11% | 702 | 12% | 7% | 5% | n/a | 12% | n/a | n/a | 12% |
| TN | 4% | 753 | 5% | 3% | 11% | 4% | n/a | n/a | n/a | n/a |
| TX | 12% | 1,485 | 12% | n/a | n/a | 12% | n/a | n/a | n/a | n/a |
| VA | 7% | 978 | 7% | n/a | n/a | 7% | n/a | n/a | n/a | n/a |
| WA | 5% | 1,610 | 5% | 8% | n/a | 5% | n/a | n/a | n/a | n/a |
| WI | 7% | 2,154 | 7% | 5% | 10% | 7% | 7% | n/a | n/a | n/a |
| WY | 14% | 395 | 14% | n/a | n/a | n/a | 14% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 7% | 20,313 | 7% | 4% | 5% | 7% | 8% | 6% | 4% | 7% |

Needs glasses but does not have them

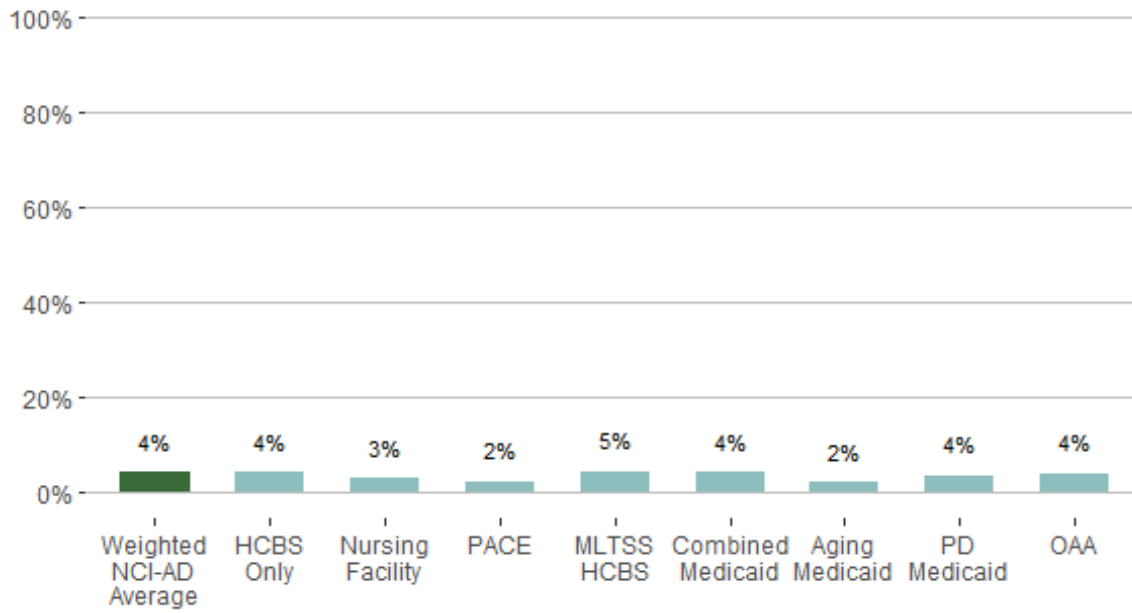


Table 89. Needs glasses but does not have them

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|-----------|------------------|-----------|------------|-------------------|----------------|-------------|-----------|
| AL | 7% | 383 | 8% | 7% | n/a | n/a | 8% | n/a | n/a | n/a |
| AZ | 5% | 394 | 5% | n/a | n/a | 5% | n/a | n/a | n/a | n/a |
| DE | 3% | 961 | 3% | 3% | n/a | 3% | n/a | n/a | n/a | n/a |
| GA | 8% | 495 | 8% | n/a | n/a | n/a | n/a | n/a | n/a | 8% |
| IN | 3% | 1,175 | 3% | n/a | n/a | n/a | 3% | n/a | n/a | 3% |
| KS | 2% | 1,171 | 2% | n/a | n/a | 2% | n/a | n/a | n/a | n/a |
| KY | 3% | 396 | 3% | n/a | n/a | 3% | n/a | n/a | n/a | 4% |
| MN | 3% | 1,320 | 3% | n/a | n/a | n/a | n/a | 3% | 4% | n/a |
| MO | 3% | 2,217 | 3% | n/a | n/a | n/a | 3% | n/a | 5% | n/a |
| NE | 0% | 834 | 0% | 0% | n/a | 0% | 0% | n/a | n/a | n/a |
| NJ | 1% | 679 | 1% | 1% | 2% | 1% | n/a | n/a | n/a | n/a |
| OH | 1% | 1,479 | 1% | n/a | n/a | 0% | 1% | 2% | 3% | n/a |
| OK | 6% | 735 | 6% | n/a | n/a | n/a | 8% | n/a | n/a | 4% |
| OR | 5% | 702 | 5% | 12% | 1% | n/a | 5% | n/a | n/a | 4% |
| TN | 5% | 752 | 7% | 4% | 11% | 7% | n/a | n/a | n/a | n/a |
| TX | 7% | 1,478 | 7% | n/a | n/a | 7% | n/a | n/a | n/a | n/a |
| VA | 5% | 977 | 5% | n/a | n/a | 5% | n/a | n/a | n/a | n/a |
| WA | 5% | 1,613 | 5% | 2% | n/a | 5% | n/a | n/a | n/a | n/a |
| WI | 4% | 2,158 | 5% | 1% | 3% | 5% | 6% | n/a | n/a | n/a |
| WY | 4% | 395 | 4% | n/a | n/a | n/a | 4% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 4% | 20,314 | 4% | 3% | 2% | 5% | 4% | 2% | 4% | 4% |

Needs personal emergency response system (PERS) but do not have one

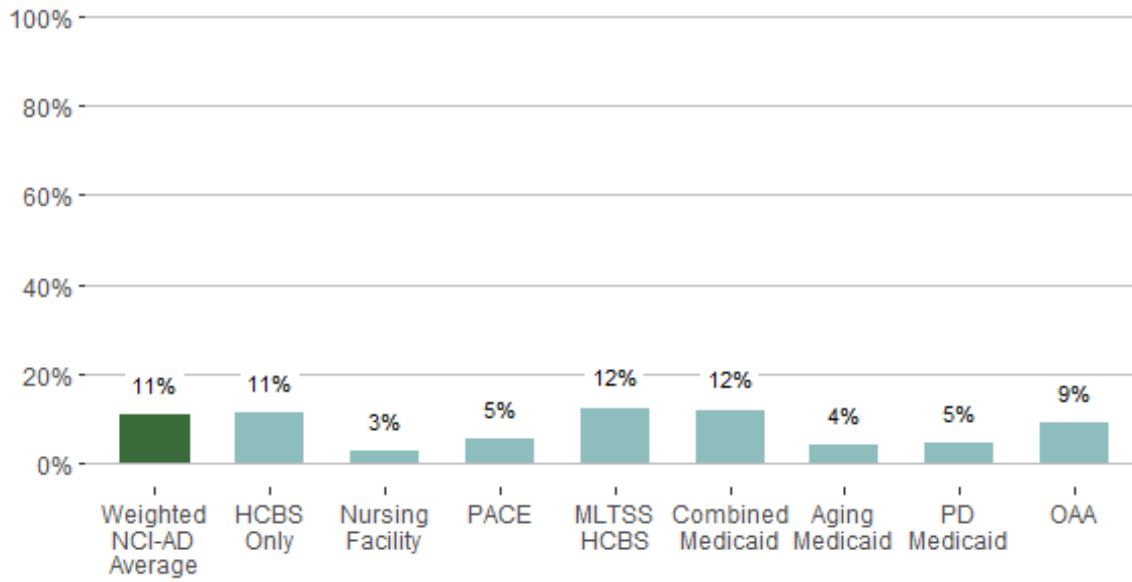


Table 90. Needs personal emergency response system (PERS) but does not have one

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|-----------|------------|-------------------|----------------|-------------|-----------|
| AL | 14% | 383 | 26% | 5% | n/a | n/a | 26% | n/a | n/a | n/a |
| AZ | 8% | 394 | 8% | n/a | n/a | 8% | n/a | n/a | n/a | n/a |
| DE | 4% | 961 | 5% | 2% | n/a | 5% | n/a | n/a | n/a | n/a |
| GA | 30% | 498 | 30% | n/a | n/a | n/a | n/a | n/a | n/a | 30% |
| IN | 8% | 1,173 | 8% | n/a | n/a | n/a | 7% | n/a | n/a | 9% |
| KS | 4% | 1,173 | 4% | n/a | n/a | 4% | n/a | n/a | n/a | n/a |
| KY | 16% | 392 | 16% | n/a | n/a | 16% | n/a | n/a | n/a | 17% |
| MN | 5% | 1,320 | 5% | n/a | n/a | n/a | n/a | 6% | 4% | n/a |
| MO | 14% | 2,189 | 14% | n/a | n/a | n/a | 14% | n/a | 15% | n/a |
| NE | 0% | 833 | 1% | 0% | n/a | 0% | 4% | n/a | n/a | n/a |
| NJ | 3% | 694 | 4% | 0% | 4% | 4% | n/a | n/a | n/a | n/a |
| OH | 1% | 1,480 | 1% | n/a | n/a | 1% | 1% | 2% | 3% | n/a |
| OK | 9% | 735 | 9% | n/a | n/a | n/a | 16% | n/a | n/a | 4% |
| OR | 9% | 702 | 9% | 10% | 7% | n/a | 8% | n/a | n/a | 16% |
| TN | 6% | 752 | 8% | 4% | 3% | 8% | n/a | n/a | n/a | n/a |
| TX | 12% | 1,482 | 12% | n/a | n/a | 12% | n/a | n/a | n/a | n/a |
| VA | 18% | 978 | 18% | n/a | n/a | 18% | n/a | n/a | n/a | n/a |
| WA | 6% | 1,611 | 6% | 7% | n/a | 6% | n/a | n/a | n/a | n/a |
| WI | 11% | 2,149 | 13% | 1% | 3% | 10% | 18% | n/a | n/a | n/a |
| WY | 5% | 395 | 5% | n/a | n/a | n/a | 5% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 11% | 20,294 | 11% | 3% | 5% | 12% | 12% | 4% | 5% | 9% |

Needs an oxygen machine but does not have one

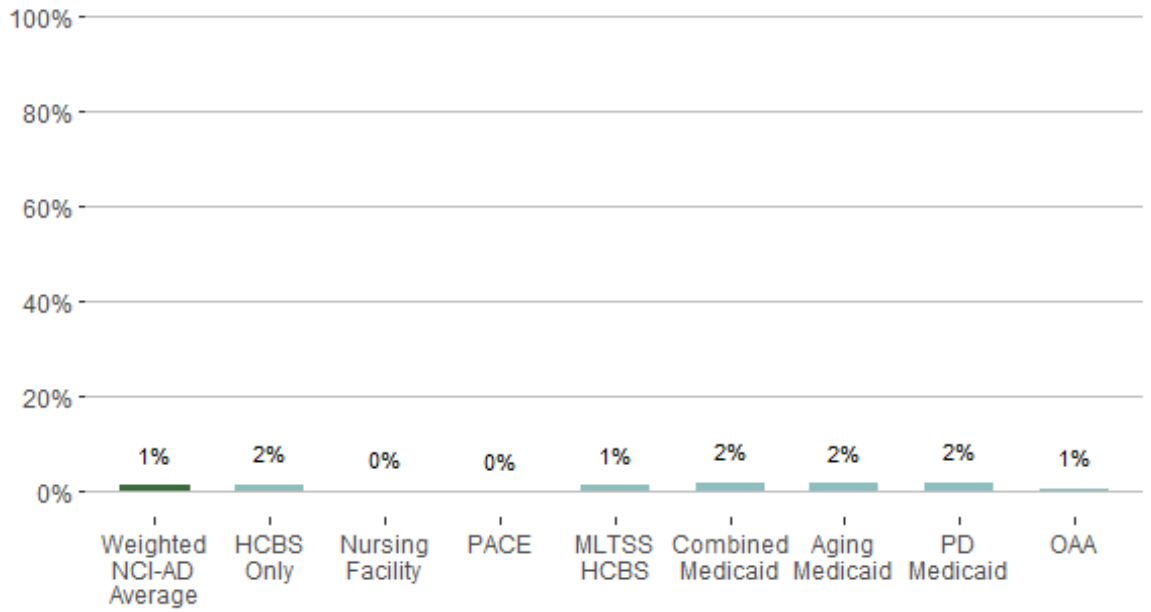


Table 91. Needs an oxygen machine but does not have one

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|-----------|------------------|-----------|------------|-------------------|----------------|-------------|-----------|
| AL | 1% | 383 | 3% | 0% | n/a | n/a | 3% | n/a | n/a | n/a |
| AZ | 2% | 394 | 2% | n/a | n/a | 2% | n/a | n/a | n/a | n/a |
| DE | 1% | 961 | 1% | 1% | n/a | 1% | n/a | n/a | n/a | n/a |
| GA | 2% | 493 | 2% | n/a | n/a | n/a | n/a | n/a | n/a | 2% |
| IN | 1% | 1,172 | 1% | n/a | n/a | n/a | 2% | n/a | n/a | 1% |
| KS | 1% | 1,160 | 1% | n/a | n/a | 1% | n/a | n/a | n/a | n/a |
| KY | 3% | 396 | 3% | n/a | n/a | 3% | n/a | n/a | n/a | 2% |
| MN | 2% | 1,320 | 2% | n/a | n/a | n/a | n/a | 2% | 2% | n/a |
| MO | 2% | 2,198 | 2% | n/a | n/a | n/a | 2% | n/a | 1% | n/a |
| NE | 0% | 833 | 0% | 0% | n/a | 0% | 0% | n/a | n/a | n/a |
| NJ | 0% | 691 | 1% | 0% | 0% | 1% | n/a | n/a | n/a | n/a |
| OH | 0% | 1,478 | 0% | n/a | n/a | 0% | 1% | 1% | 1% | n/a |
| OK | 1% | 735 | 1% | n/a | n/a | n/a | 3% | n/a | n/a | 0% |
| OR | 2% | 702 | 2% | 2% | 0% | n/a | 2% | n/a | n/a | 2% |
| TN | 1% | 748 | 2% | 0% | 0% | 2% | n/a | n/a | n/a | n/a |
| TX | 5% | 1,472 | 5% | n/a | n/a | 5% | n/a | n/a | n/a | n/a |
| VA | 1% | 970 | 1% | n/a | n/a | 1% | n/a | n/a | n/a | n/a |
| WA | 3% | 1,609 | 3% | 1% | n/a | 3% | n/a | n/a | n/a | n/a |
| WI | 2% | 2,132 | 2% | 0% | 2% | 2% | 4% | n/a | n/a | n/a |
| WY | 2% | 395 | 2% | n/a | n/a | n/a | 2% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 1% | 20,242 | 2% | 0% | 0% | 1% | 2% | 2% | 2% | 1% |

Needs other assistive technology equipment but does not have

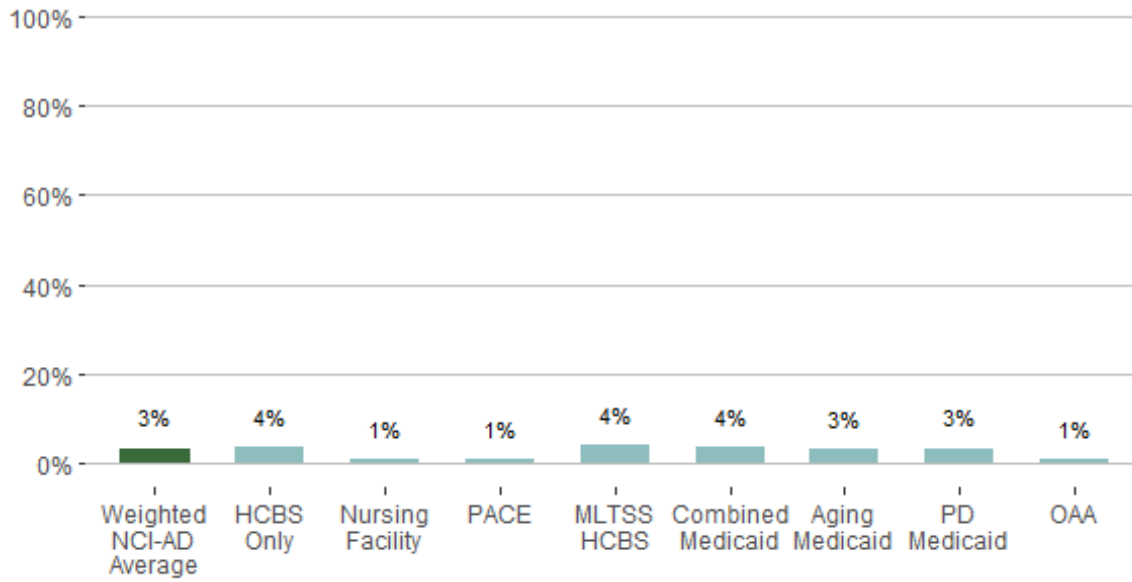


Table 92. Needs other assistive technology equipment but does not have

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|-----------|------------------|-----------|------------|-------------------|----------------|-------------|-----------|
| AL | 7% | 381 | 13% | 2% | n/a | n/a | 13% | n/a | n/a | n/a |
| AZ | 38% | 58 | 38% | n/a | n/a | 38% | n/a | n/a | n/a | n/a |
| DE | 25% | 125 | 25% | n/a* | n/a | 25% | n/a | n/a | n/a | n/a |
| GA | 3% | 452 | 3% | n/a | n/a | n/a | n/a | n/a | n/a | 3% |
| IN | 2% | 867 | 2% | n/a | n/a | n/a | 2% | n/a | n/a | 1% |
| KS | 2% | 1,043 | 2% | n/a | n/a | 2% | n/a | n/a | n/a | n/a |
| KY | 6% | 218 | 6% | n/a | n/a | 7% | n/a | n/a | n/a | 4% |
| MN | 16% | 101 | 16% | n/a | n/a | n/a | n/a | 18% | 14% | n/a |
| MO | 2% | 1,698 | 2% | n/a | n/a | n/a | 2% | n/a | 1% | n/a |
| NE | 0% | 822 | 0% | 0% | n/a | 0% | 0% | n/a | n/a | n/a |
| NJ | 1% | 486 | 1% | 0% | 0% | 1% | n/a | n/a | n/a | n/a |
| OH | 0% | 1,072 | 0% | n/a | n/a | 1% | 0% | 0% | 0% | n/a |
| OK | 1% | 579 | 1% | n/a | n/a | n/a | 2% | n/a | n/a | 0% |
| OR | 8% | 53 | 9% | n/a* | n/a* | n/a | 9% | n/a | n/a | n/a* |
| TN | 2% | 621 | 4% | 1% | 3% | 4% | n/a | n/a | n/a | n/a |
| TX | 4% | 1,344 | 4% | n/a | n/a | 4% | n/a | n/a | n/a | n/a |
| VA | 5% | 890 | 5% | n/a | n/a | 5% | n/a | n/a | n/a | n/a |
| WA | 1% | 1,373 | 1% | 0% | n/a | 1% | n/a | n/a | n/a | n/a |
| WI | 2% | 1,789 | 3% | 0% | 1% | 2% | 5% | n/a | n/a | n/a |
| WY | 20% | 95 | 20% | n/a | n/a | n/a | 20% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 3% | 14,067 | 4% | 1% | 1% | 4% | 4% | 3% | 3% | 1% |

Programs with low response rates are denoted with "n/a".*

Needs other equipment but does not have

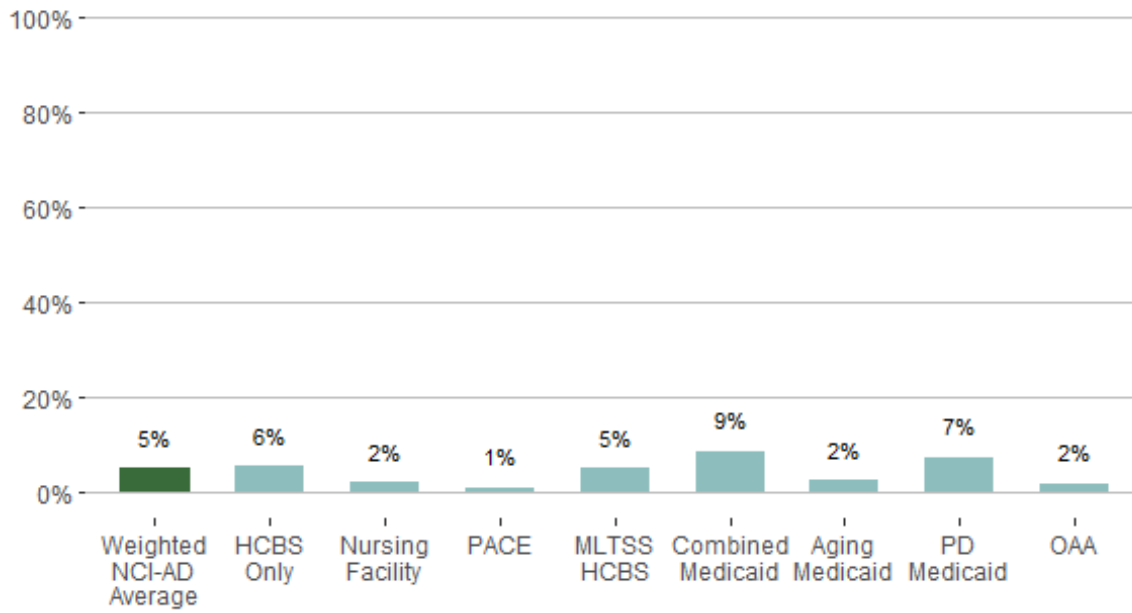


Table 93. Needs other equipment but does not have

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|-----------|------------------|-----------|------------|-------------------|----------------|-------------|-----------|
| AL | 13% | 383 | 22% | 6% | n/a | n/a | 22% | n/a | n/a | n/a |
| AZ | 41% | 29 | 41% | n/a | n/a | 41% | n/a | n/a | n/a | n/a |
| DE | 30% | 62 | 29% | n/a* | n/a | 29% | n/a | n/a | n/a | n/a |
| GA | 2% | 453 | 2% | n/a | n/a | n/a | n/a | n/a | n/a | 2% |
| IN | 8% | 931 | 8% | n/a | n/a | n/a | 9% | n/a | n/a | 5% |
| KS | 4% | 1,046 | 4% | n/a | n/a | 4% | n/a | n/a | n/a | n/a |
| KY | 2% | 211 | 2% | n/a | n/a | 1% | n/a | n/a | n/a | 3% |
| MN | 18% | 70 | 18% | n/a | n/a | n/a | n/a | 18% | 17% | n/a |
| MO | 4% | 1,831 | 4% | n/a | n/a | n/a | 4% | n/a | 4% | n/a |
| NE | 0% | 812 | 0% | 0% | n/a | 0% | 0% | n/a | n/a | n/a |
| NJ | 2% | 468 | 2% | 0% | 0% | 2% | n/a | n/a | n/a | n/a |
| OH | 2% | 1,137 | 2% | n/a | n/a | 2% | 1% | 1% | 4% | n/a |
| OK | 2% | 573 | 2% | n/a | n/a | n/a | 5% | n/a | n/a | 0% |
| OR | 21% | 47 | 21% | n/a* | n/a* | n/a | 21% | n/a | n/a | n/a* |
| TN | 1% | 581 | 3% | 0% | n/a* | 3% | n/a | n/a | n/a | n/a |
| TX | 11% | 1,372 | 11% | n/a | n/a | 11% | n/a | n/a | n/a | n/a |
| VA | 6% | 846 | 6% | n/a | n/a | 6% | n/a | n/a | n/a | n/a |
| WA | 1% | 1,320 | 1% | 3% | n/a | 1% | n/a | n/a | n/a | n/a |
| WI | 7% | 1,912 | 8% | 1% | 4% | 7% | 10% | n/a | n/a | n/a |
| WY | 25% | 110 | 25% | n/a | n/a | n/a | 25% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 5% | 14,194 | 6% | 2% | 1% | 5% | 9% | 2% | 7% | 2% |

Programs with low response rates are denoted with "n/a".*

Medications

Knows what prescription medications are for

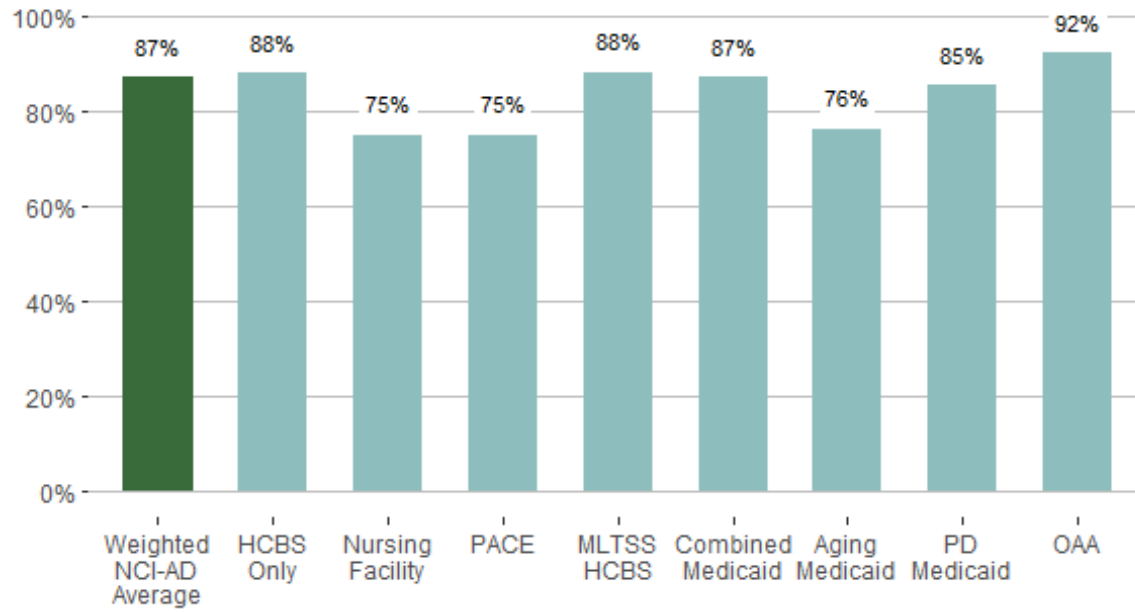


Table 94. Knows what prescription medications are for

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 94% | 186 | 96% | 92% | n/a | n/a | 96% | n/a | n/a | n/a |
| AZ | 87% | 195 | 87% | n/a | n/a | 87% | n/a | n/a | n/a | n/a |
| DE | 85% | 736 | 90% | 67% | n/a | 90% | n/a | n/a | n/a | n/a |
| GA | 97% | 377 | 97% | n/a | n/a | n/a | n/a | n/a | n/a | 97% |
| IN | 92% | 768 | 92% | n/a | n/a | n/a | 91% | n/a | n/a | 95% |
| KS | 89% | 897 | 89% | n/a | n/a | 89% | n/a | n/a | n/a | n/a |
| KY | 89% | 290 | 89% | n/a | n/a | 87% | n/a | n/a | n/a | 90% |
| MN | 84% | 862 | 84% | n/a | n/a | n/a | n/a | 82% | 85% | n/a |
| MO | 90% | 1,633 | 90% | n/a | n/a | n/a | 90% | n/a | 92% | n/a |
| NE | 82% | 764 | 61% | 98% | n/a | 61% | 62% | n/a | n/a | n/a |
| NJ | 75% | 499 | 85% | 46% | 72% | 86% | n/a | n/a | n/a | n/a |
| OH | 73% | 1,149 | 73% | n/a | n/a | 74% | 53% | 69% | 85% | n/a |
| OK | 90% | 581 | 90% | n/a | n/a | n/a | 88% | n/a | n/a | 92% |
| OR | 84% | 464 | 85% | 69% | 79% | n/a | 85% | n/a | n/a | 87% |
| TN | 79% | 430 | 89% | 67% | 52% | 90% | n/a | n/a | n/a | n/a |
| TX | 75% | 1,262 | 75% | n/a | n/a | 75% | n/a | n/a | n/a | n/a |
| VA | 93% | 707 | 93% | n/a | n/a | 93% | n/a | n/a | n/a | n/a |
| WA | 87% | 1,337 | 89% | 69% | n/a | 89% | n/a | n/a | n/a | n/a |
| WI | 90% | 1,486 | 91% | 86% | 83% | 88% | 97% | n/a | n/a | n/a |
| WY | 81% | 348 | 81% | n/a | n/a | n/a | 81% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 87% | 14,971 | 88% | 75% | 75% | 88% | 87% | 76% | 85% | 92% |

Takes medication to help feel less sad or depressed

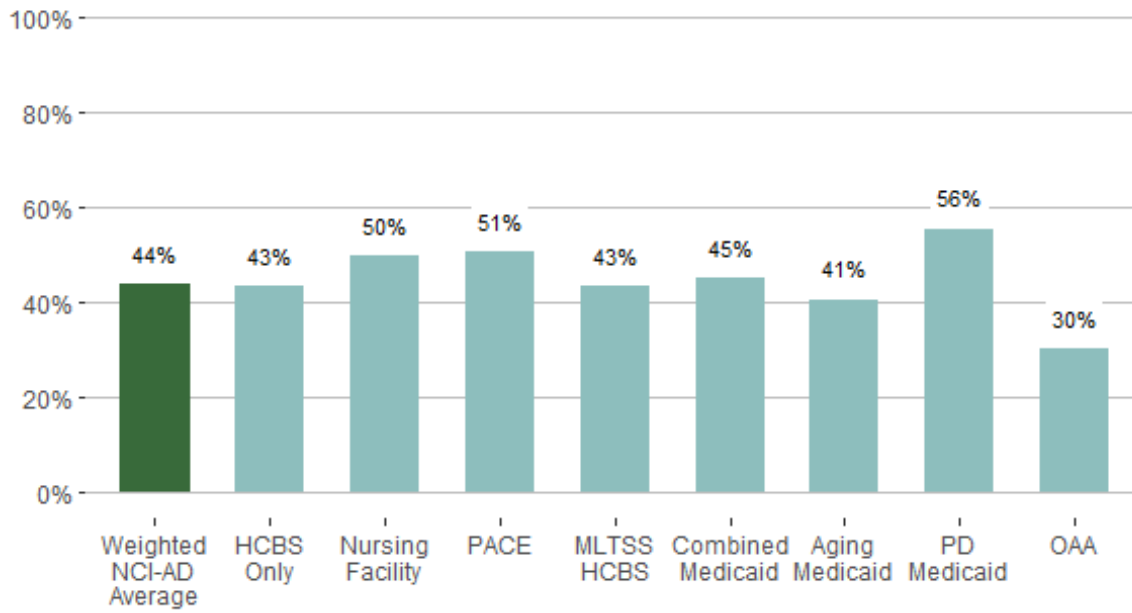


Table 95. Takes medication to help feel less sad or depressed

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 38% | 363 | 30% | 45% | n/a | n/a | 30% | n/a | n/a | n/a |
| AZ | 44% | 365 | 44% | n/a | n/a | 44% | n/a | n/a | n/a | n/a |
| DE | 42% | 934 | 40% | 49% | n/a | 40% | n/a | n/a | n/a | n/a |
| GA | 26% | 477 | 26% | n/a | n/a | n/a | n/a | n/a | n/a | 26% |
| IN | 38% | 1,107 | 38% | n/a | n/a | n/a | 41% | n/a | n/a | 33% |
| KS | 44% | 1,112 | 44% | n/a | n/a | 44% | n/a | n/a | n/a | n/a |
| KY | 44% | 372 | 44% | n/a | n/a | 47% | n/a | n/a | n/a | 41% |
| MN | 51% | 1,217 | 51% | n/a | n/a | n/a | n/a | 42% | 57% | n/a |
| MO | 50% | 2,139 | 50% | n/a | n/a | n/a | 50% | n/a | 45% | n/a |
| NE | 63% | 808 | 57% | 68% | n/a | 58% | 56% | n/a | n/a | n/a |
| NJ | 38% | 626 | 36% | 43% | 47% | 36% | n/a | n/a | n/a | n/a |
| OH | 44% | 1,391 | 44% | n/a | n/a | 45% | 56% | 39% | 48% | n/a |
| OK | 35% | 702 | 35% | n/a | n/a | n/a | 44% | n/a | n/a | 28% |
| OR | 43% | 644 | 43% | 44% | 59% | n/a | 43% | n/a | n/a | 33% |
| TN | 48% | 650 | 43% | 53% | 42% | 43% | n/a | n/a | n/a | n/a |
| TX | 48% | 1,462 | 48% | n/a | n/a | 48% | n/a | n/a | n/a | n/a |
| VA | 40% | 930 | 40% | n/a | n/a | 40% | n/a | n/a | n/a | n/a |
| WA | 53% | 1,517 | 53% | 51% | n/a | 53% | n/a | n/a | n/a | n/a |
| WI | 47% | 1,952 | 48% | 41% | 25% | 51% | 43% | n/a | n/a | n/a |
| WY | 50% | 376 | 50% | n/a | n/a | n/a | 50% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 44% | 19,144 | 43% | 50% | 51% | 43% | 45% | 41% | 56% | 30% |

Health Care

Has access to mental health services if they want them

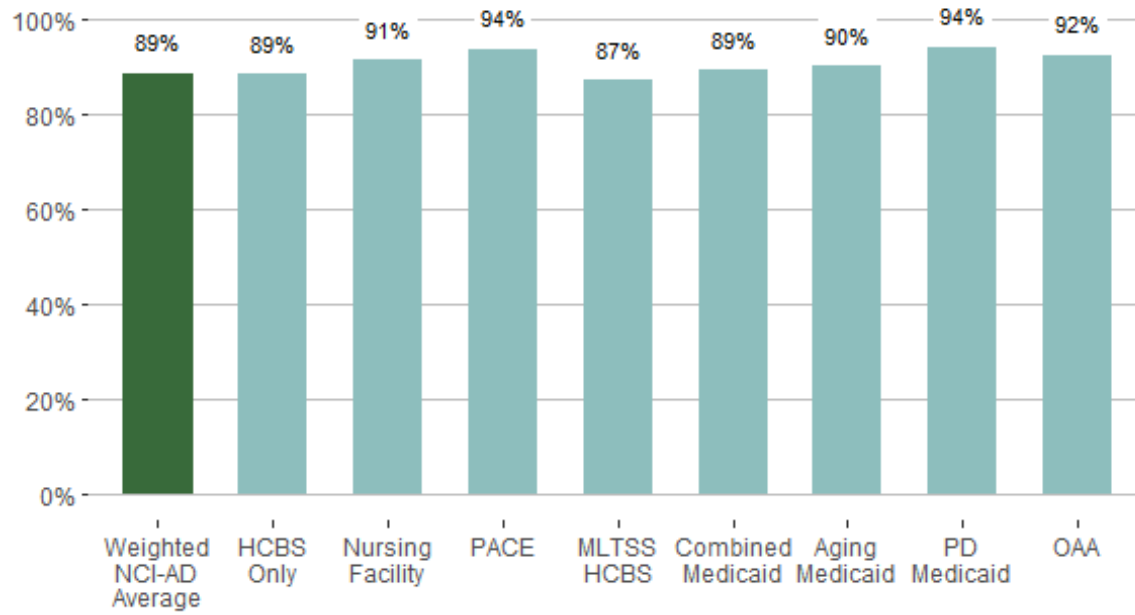


Table 96. Has access to mental health services if they want them

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 77% | 177 | 72% | 88% | n/a | n/a | 72% | n/a | n/a | n/a |
| AZ | 92% | 185 | 92% | n/a | n/a | 92% | n/a | n/a | n/a | n/a |
| DE | 92% | 687 | 93% | 90% | n/a | 93% | n/a | n/a | n/a | n/a |
| GA | 90% | 355 | 90% | n/a | n/a | n/a | n/a | n/a | n/a | 90% |
| IN | 88% | 767 | 88% | n/a | n/a | n/a | 91% | n/a | n/a | 85% |
| KS | 94% | 860 | 94% | n/a | n/a | 94% | n/a | n/a | n/a | n/a |
| KY | 86% | 211 | 86% | n/a | n/a | 88% | n/a | n/a | n/a | 84% |
| MN | 93% | 843 | 93% | n/a | n/a | n/a | n/a | 89% | 94% | n/a |
| MO | 90% | 1,624 | 90% | n/a | n/a | n/a | 90% | n/a | 89% | n/a |
| NE | 96% | 704 | 96% | 95% | n/a | 96% | 96% | n/a | n/a | n/a |
| NJ | 89% | 443 | 87% | 95% | 98% | 87% | n/a | n/a | n/a | n/a |
| OH | 94% | 1,002 | 94% | n/a | n/a | 95% | 94% | 92% | 93% | n/a |
| OK | 95% | 557 | 95% | n/a | n/a | n/a | 93% | n/a | n/a | 96% |
| OR | 91% | 440 | 91% | 93% | 92% | n/a | 91% | n/a | n/a | 90% |
| TN | 89% | 382 | 90% | 87% | 85% | 90% | n/a | n/a | n/a | n/a |
| TX | 79% | 1,154 | 79% | n/a | n/a | 79% | n/a | n/a | n/a | n/a |
| VA | 85% | 683 | 85% | n/a | n/a | 85% | n/a | n/a | n/a | n/a |
| WA | 91% | 1,222 | 91% | 89% | n/a | 91% | n/a | n/a | n/a | n/a |
| WI | 91% | 1,504 | 91% | 90% | 92% | 91% | 92% | n/a | n/a | n/a |
| WY | 91% | 331 | 91% | n/a | n/a | n/a | 91% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 89% | 14,131 | 89% | 91% | 94% | 87% | 89% | 90% | 94% | 92% |

Can get an appointment to see
or talk to their primary care
doctor when they need to

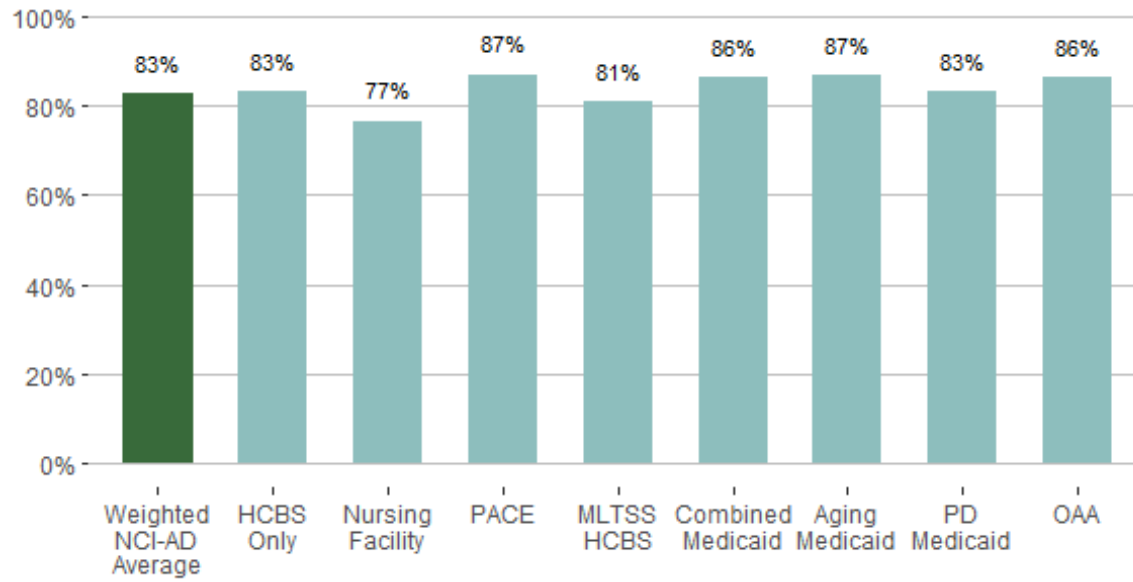


Table 97. Can get an appointment to see or talk to their primary care doctor when they need to

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 90% | 373 | 89% | 90% | n/a | n/a | 89% | n/a | n/a | n/a |
| AZ | 86% | 376 | 86% | n/a | n/a | 86% | n/a | n/a | n/a | n/a |
| DE | 84% | 927 | 84% | 85% | n/a | 84% | n/a | n/a | n/a | n/a |
| GA | 91% | 490 | 91% | n/a | n/a | n/a | n/a | n/a | n/a | 91% |
| IN | 92% | 1,112 | 92% | n/a | n/a | n/a | 93% | n/a | n/a | 89% |
| KS | 86% | 1,124 | 86% | n/a | n/a | 86% | n/a | n/a | n/a | n/a |
| KY | 80% | 391 | 80% | n/a | n/a | 81% | n/a | n/a | n/a | 79% |
| MN | 82% | 1,241 | 82% | n/a | n/a | n/a | n/a | 83% | 81% | n/a |
| MO | 88% | 2,170 | 88% | n/a | n/a | n/a | 88% | n/a | 93% | n/a |
| NE | 43% | 814 | 65% | 26% | n/a | 65% | 70% | n/a | n/a | n/a |
| NJ | 85% | 687 | 88% | 78% | 88% | 88% | n/a | n/a | n/a | n/a |
| OH | 92% | 1,444 | 92% | n/a | n/a | 92% | 92% | 92% | 93% | n/a |
| OK | 87% | 716 | 87% | n/a | n/a | n/a | 87% | n/a | n/a | 86% |
| OR | 79% | 649 | 79% | 80% | 86% | n/a | 79% | n/a | n/a | 75% |
| TN | 87% | 697 | 88% | 85% | 88% | 88% | n/a | n/a | n/a | n/a |
| TX | 81% | 1,460 | 81% | n/a | n/a | 81% | n/a | n/a | n/a | n/a |
| VA | 78% | 929 | 78% | n/a | n/a | 78% | n/a | n/a | n/a | n/a |
| WA | 83% | 1,575 | 84% | 78% | n/a | 84% | n/a | n/a | n/a | n/a |
| WI | 83% | 1,936 | 81% | 96% | 90% | 81% | 81% | n/a | n/a | n/a |
| WY | 78% | 386 | 78% | n/a | n/a | n/a | 78% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 83% | 19,497 | 83% | 77% | 87% | 81% | 86% | 87% | 83% | 86% |

Went to the emergency room for any reason in the past 12 months

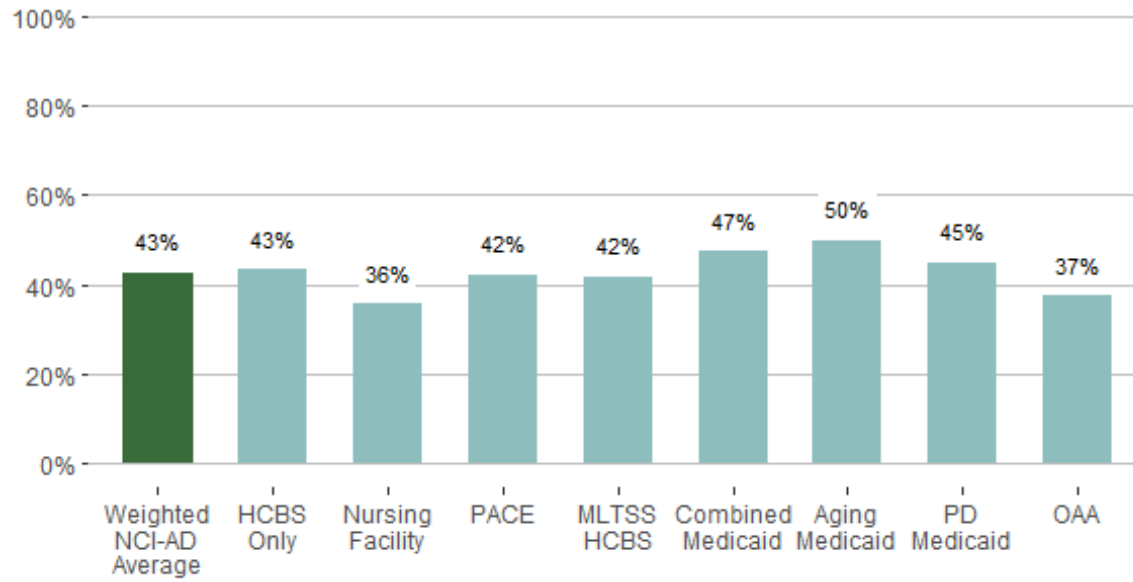


Table 98. Went to the emergency room for any reason in the past 12 months

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 43% | 376 | 47% | 40% | n/a | n/a | 47% | n/a | n/a | n/a |
| AZ | 46% | 385 | 46% | n/a | n/a | 46% | n/a | n/a | n/a | n/a |
| DE | 34% | 939 | 37% | 26% | n/a | 37% | n/a | n/a | n/a | n/a |
| GA | 34% | 485 | 34% | n/a | n/a | n/a | n/a | n/a | n/a | 34% |
| IN | 46% | 1,116 | 46% | n/a | n/a | n/a | 48% | n/a | n/a | 37% |
| KS | 44% | 1,129 | 44% | n/a | n/a | 44% | n/a | n/a | n/a | n/a |
| KY | 46% | 390 | 46% | n/a | n/a | 47% | n/a | n/a | n/a | 45% |
| MN | 45% | 1,263 | 45% | n/a | n/a | n/a | n/a | 48% | 44% | n/a |
| MO | 44% | 2,156 | 44% | n/a | n/a | n/a | 44% | n/a | 35% | n/a |
| NE | 43% | 821 | 46% | 41% | n/a | 46% | 45% | n/a | n/a | n/a |
| NJ | 29% | 694 | 35% | 16% | 44% | 34% | n/a | n/a | n/a | n/a |
| OH | 47% | 1,451 | 47% | n/a | n/a | 43% | 42% | 53% | 53% | n/a |
| OK | 43% | 718 | 43% | n/a | n/a | n/a | 51% | n/a | n/a | 36% |
| OR | 50% | 675 | 50% | 49% | 38% | n/a | 52% | n/a | n/a | 46% |
| TN | 35% | 715 | 39% | 31% | 60% | 39% | n/a | n/a | n/a | n/a |
| TX | 47% | 1,479 | 47% | n/a | n/a | 47% | n/a | n/a | n/a | n/a |
| VA | 40% | 955 | 40% | n/a | n/a | 40% | n/a | n/a | n/a | n/a |
| WA | 45% | 1,576 | 43% | 60% | n/a | 43% | n/a | n/a | n/a | n/a |
| WI | 49% | 2,011 | 51% | 41% | 47% | 53% | 46% | n/a | n/a | n/a |
| WY | 48% | 383 | 48% | n/a | n/a | n/a | 48% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 43% | 19,717 | 43% | 36% | 42% | 42% | 47% | 50% | 45% | 37% |

Has gone to the emergency room
in the past 12 months due to
falling or losing balances

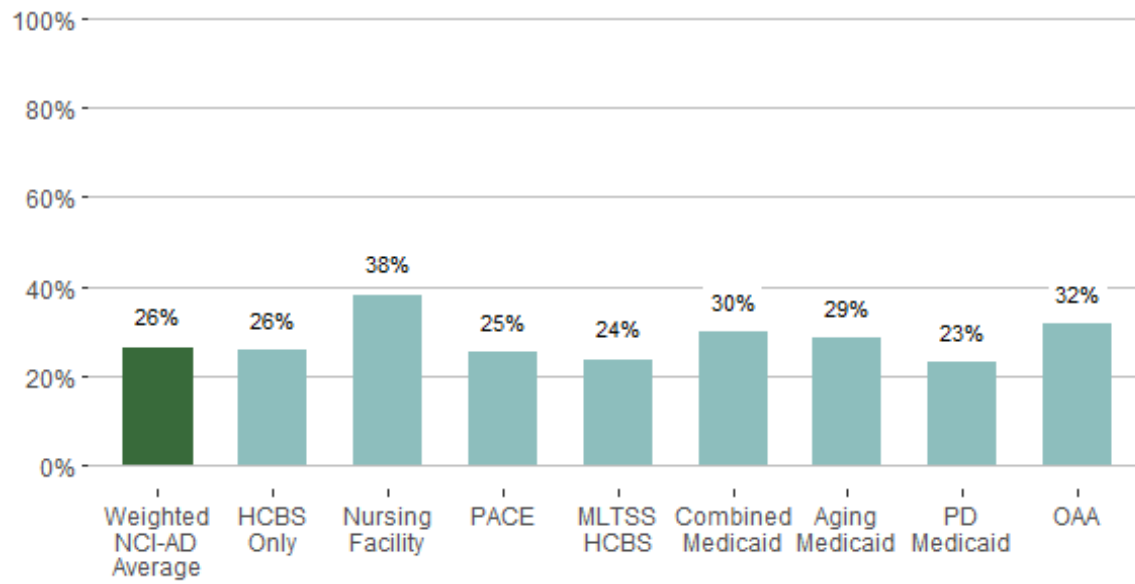


Table 99. Has gone to the emergency room in the past 12 months due to falling or losing balance

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|--------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 31% | 164 | 32% | 31% | n/a | n/a | 32% | n/a | n/a | n/a |
| AZ | 27% | 173 | 27% | n/a | n/a | 27% | n/a | n/a | n/a | n/a |
| DE | 33% | 341 | 31% | 42% | n/a | 31% | n/a | n/a | n/a | n/a |
| GA | 34% | 162 | 34% | n/a | n/a | n/a | n/a | n/a | n/a | 34% |
| IN | 27% | 499 | 27% | n/a | n/a | n/a | 27% | n/a | n/a | 26% |
| KS | 34% | 494 | 34% | n/a | n/a | 34% | n/a | n/a | n/a | n/a |
| KY | 35% | 180 | 35% | n/a | n/a | 28% | n/a | n/a | n/a | 42% |
| MN | 28% | 583 | 28% | n/a | n/a | n/a | n/a | 35% | 23% | n/a |
| MO | 26% | 881 | 26% | n/a | n/a | n/a | 27% | n/a | 19% | n/a |
| NE | 43% | 358 | 26% | 59% | n/a | 26% | 23% | n/a | n/a | n/a |
| NJ | 21% | 221 | 21% | 20% | 44% | 21% | n/a | n/a | n/a | n/a |
| OH | 26% | 692 | 26% | n/a | n/a | 29% | 38% | 20% | 22% | n/a |
| OK | 31% | 339 | 31% | n/a | n/a | n/a | 30% | n/a | n/a | 32% |
| OR | 33% | 310 | 33% | 24% | 13% | n/a | 34% | n/a | n/a | 32% |
| TN | 30% | 271 | 30% | 29% | 38% | 30% | n/a | n/a | n/a | n/a |
| TX | 27% | 694 | 27% | n/a | n/a | 27% | n/a | n/a | n/a | n/a |
| VA | 22% | 403 | 22% | n/a | n/a | 22% | n/a | n/a | n/a | n/a |
| WA | 22% | 767 | 19% | 44% | n/a | 19% | n/a | n/a | n/a | n/a |
| WI | 32% | 985 | 31% | 39% | 14% | 32% | 27% | n/a | n/a | n/a |
| WY | 34% | 185 | 34% | n/a | n/a | n/a | 34% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 26% | 8,702 | 26% | 38% | 25% | 24% | 30% | 29% | 23% | 32% |

Has gone to the emergency room
in the past 12 months due to
tooth or mouth pain

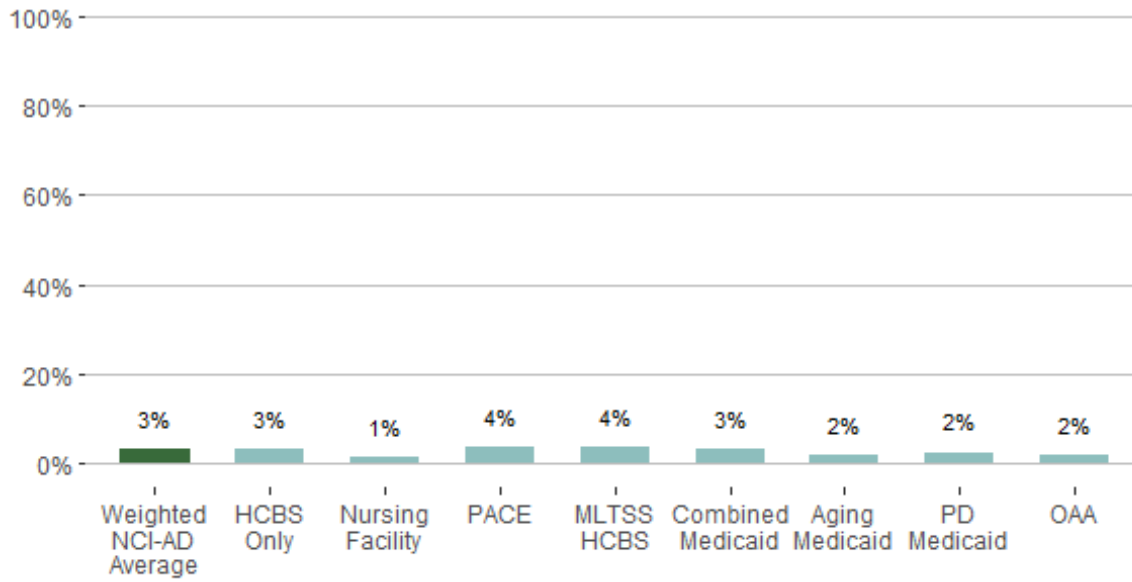


Table 100. Has gone to the emergency room in the past 12 months due to tooth or mouth pain

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|--------------|-----------|------------------|-----------|------------|-------------------|----------------|-------------|-----------|
| AL | 2% | 165 | 4% | 0% | n/a | n/a | 4% | n/a | n/a | n/a |
| AZ | 3% | 176 | 3% | n/a | n/a | 3% | n/a | n/a | n/a | n/a |
| DE | 1% | 343 | 2% | 0% | n/a | 2% | n/a | n/a | n/a | n/a |
| GA | 1% | 162 | 1% | n/a | n/a | n/a | n/a | n/a | n/a | 1% |
| IN | 3% | 496 | 3% | n/a | n/a | n/a | 4% | n/a | n/a | 3% |
| KS | 2% | 490 | 2% | n/a | n/a | 2% | n/a | n/a | n/a | n/a |
| KY | 0% | 177 | 0% | n/a | n/a | 0% | n/a | n/a | n/a | 0% |
| MN | 2% | 583 | 2% | n/a | n/a | n/a | n/a | 1% | 2% | n/a |
| MO | 3% | 871 | 3% | n/a | n/a | n/a | 3% | n/a | 4% | n/a |
| NE | 1% | 359 | 2% | 0% | n/a | 1% | 2% | n/a | n/a | n/a |
| NJ | 1% | 223 | 1% | 0% | 2% | 1% | n/a | n/a | n/a | n/a |
| OH | 2% | 697 | 2% | n/a | n/a | 2% | 0% | 2% | 4% | n/a |
| OK | 2% | 337 | 2% | n/a | n/a | n/a | 3% | n/a | n/a | 2% |
| OR | 3% | 312 | 3% | 3% | 3% | n/a | 4% | n/a | n/a | 0% |
| TN | 1% | 270 | 3% | 0% | 10% | 2% | n/a | n/a | n/a | n/a |
| TX | 3% | 694 | 3% | n/a | n/a | 3% | n/a | n/a | n/a | n/a |
| VA | 5% | 399 | 5% | n/a | n/a | 5% | n/a | n/a | n/a | n/a |
| WA | 1% | 758 | 0% | 6% | n/a | 0% | n/a | n/a | n/a | n/a |
| WI | 4% | 979 | 4% | 1% | 4% | 4% | 5% | n/a | n/a | n/a |
| WY | 3% | 184 | 3% | n/a | n/a | n/a | 3% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 3% | 8,675 | 3% | 1% | 4% | 4% | 3% | 2% | 2% | 2% |

Has gone to the emergency room
in the past 12 months due to
not being able to see their
primary care physician

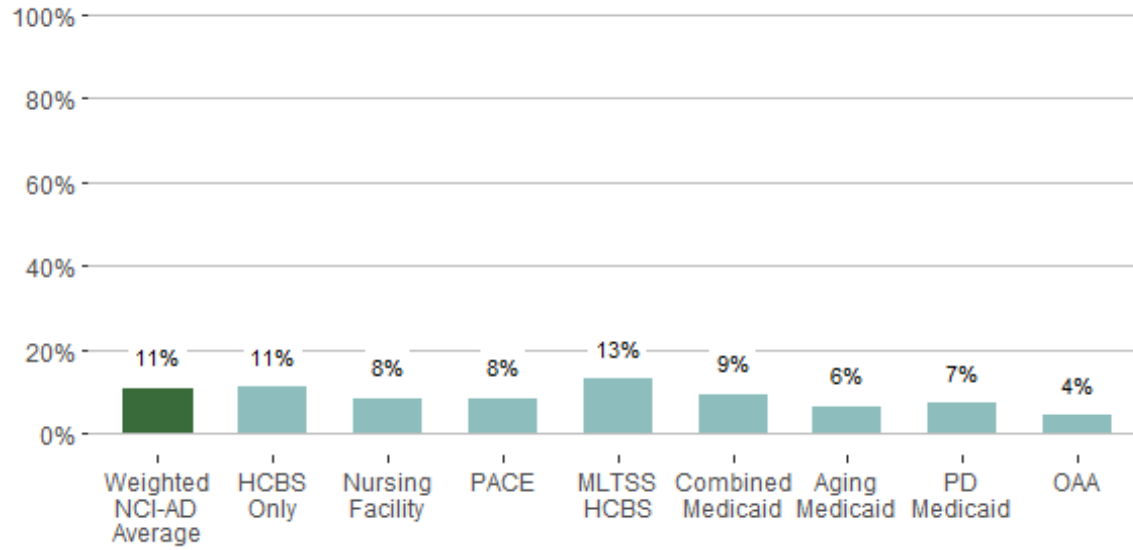


Table 101. Has gone to the emergency room in the past 12 months due to not being able to see their primary care physician

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|--------------|------------|------------------|-----------|------------|-------------------|----------------|-------------|-----------|
| AL | 18% | 161 | 14% | 22% | n/a | n/a | 14% | n/a | n/a | n/a |
| AZ | 10% | 175 | 10% | n/a | n/a | 10% | n/a | n/a | n/a | n/a |
| DE | 7% | 341 | 6% | 10% | n/a | 6% | n/a | n/a | n/a | n/a |
| GA | 4% | 159 | 4% | n/a | n/a | n/a | n/a | n/a | n/a | 4% |
| IN | 7% | 496 | 7% | n/a | n/a | n/a | 7% | n/a | n/a | 7% |
| KS | 7% | 490 | 7% | n/a | n/a | 7% | n/a | n/a | n/a | n/a |
| KY | 1% | 179 | 1% | n/a | n/a | 1% | n/a | n/a | n/a | 1% |
| MN | 8% | 584 | 8% | n/a | n/a | n/a | n/a | 8% | 8% | n/a |
| MO | 6% | 875 | 6% | n/a | n/a | n/a | 6% | n/a | 5% | n/a |
| NE | 7% | 357 | 15% | 1% | n/a | 14% | 19% | n/a | n/a | n/a |
| NJ | 2% | 216 | 3% | 0% | 4% | 3% | n/a | n/a | n/a | n/a |
| OH | 5% | 696 | 5% | n/a | n/a | 6% | 0% | 4% | 7% | n/a |
| OK | 7% | 336 | 7% | n/a | n/a | n/a | 11% | n/a | n/a | 2% |
| OR | 10% | 310 | 10% | 10% | 10% | n/a | 9% | n/a | n/a | 15% |
| TN | 10% | 265 | 15% | 4% | 5% | 15% | n/a | n/a | n/a | n/a |
| TX | 12% | 690 | 12% | n/a | n/a | 12% | n/a | n/a | n/a | n/a |
| VA | 13% | 398 | 13% | n/a | n/a | 13% | n/a | n/a | n/a | n/a |
| WA | 18% | 758 | 20% | 6% | n/a | 20% | n/a | n/a | n/a | n/a |
| WI | 17% | 977 | 19% | 6% | 17% | 19% | 21% | n/a | n/a | n/a |
| WY | 19% | 184 | 19% | n/a | n/a | n/a | 19% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 11% | 8,647 | 11% | 8% | 8% | 13% | 9% | 6% | 7% | 4% |

Had a physical exam/wellness visit in the past 12 months

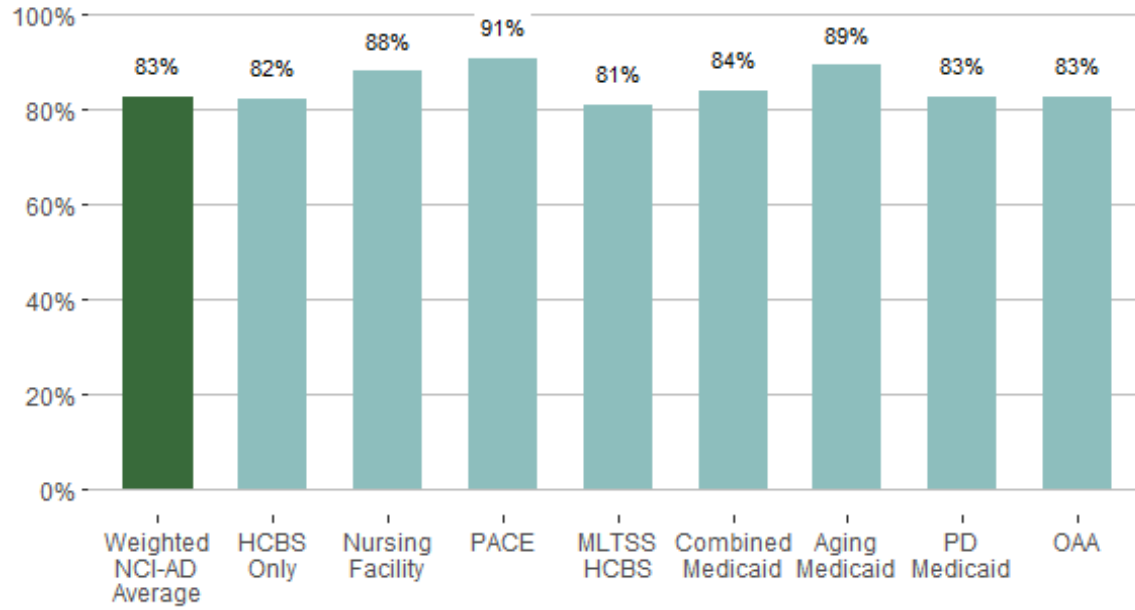


Table 102. Had a physical exam/wellness visit in the past 12 months

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 83% | 368 | 77% | 87% | n/a | n/a | 77% | n/a | n/a | n/a |
| AZ | 80% | 368 | 80% | n/a | n/a | 80% | n/a | n/a | n/a | n/a |
| DE | 85% | 938 | 88% | 77% | n/a | 88% | n/a | n/a | n/a | n/a |
| GA | 92% | 487 | 92% | n/a | n/a | n/a | n/a | n/a | n/a | 92% |
| IN | 86% | 1,092 | 86% | n/a | n/a | n/a | 87% | n/a | n/a | 82% |
| KS | 86% | 1,085 | 86% | n/a | n/a | 86% | n/a | n/a | n/a | n/a |
| KY | 84% | 389 | 84% | n/a | n/a | 84% | n/a | n/a | n/a | 84% |
| MN | 83% | 1,232 | 83% | n/a | n/a | n/a | n/a | 87% | 81% | n/a |
| MO | 86% | 2,116 | 86% | n/a | n/a | n/a | 85% | n/a | 90% | n/a |
| NE | 96% | 817 | 90% | 100% | n/a | 91% | 86% | n/a | n/a | n/a |
| NJ | 97% | 692 | 97% | 97% | 88% | 97% | n/a | n/a | n/a | n/a |
| OH | 93% | 1,439 | 93% | n/a | n/a | 94% | 81% | 93% | 91% | n/a |
| OK | 81% | 708 | 81% | n/a | n/a | n/a | 79% | n/a | n/a | 82% |
| OR | 84% | 653 | 84% | 78% | 91% | n/a | 84% | n/a | n/a | 78% |
| TN | 83% | 696 | 87% | 80% | 88% | 87% | n/a | n/a | n/a | n/a |
| TX | 83% | 1,453 | 83% | n/a | n/a | 83% | n/a | n/a | n/a | n/a |
| VA | 78% | 957 | 78% | n/a | n/a | 78% | n/a | n/a | n/a | n/a |
| WA | 72% | 1,549 | 72% | 69% | n/a | 72% | n/a | n/a | n/a | n/a |
| WI | 87% | 1,949 | 87% | 90% | 97% | 85% | 90% | n/a | n/a | n/a |
| WY | 81% | 376 | 81% | n/a | n/a | n/a | 81% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 83% | 19,364 | 82% | 88% | 91% | 81% | 84% | 89% | 83% | 83% |

Had a hearing exam in the past 4 years

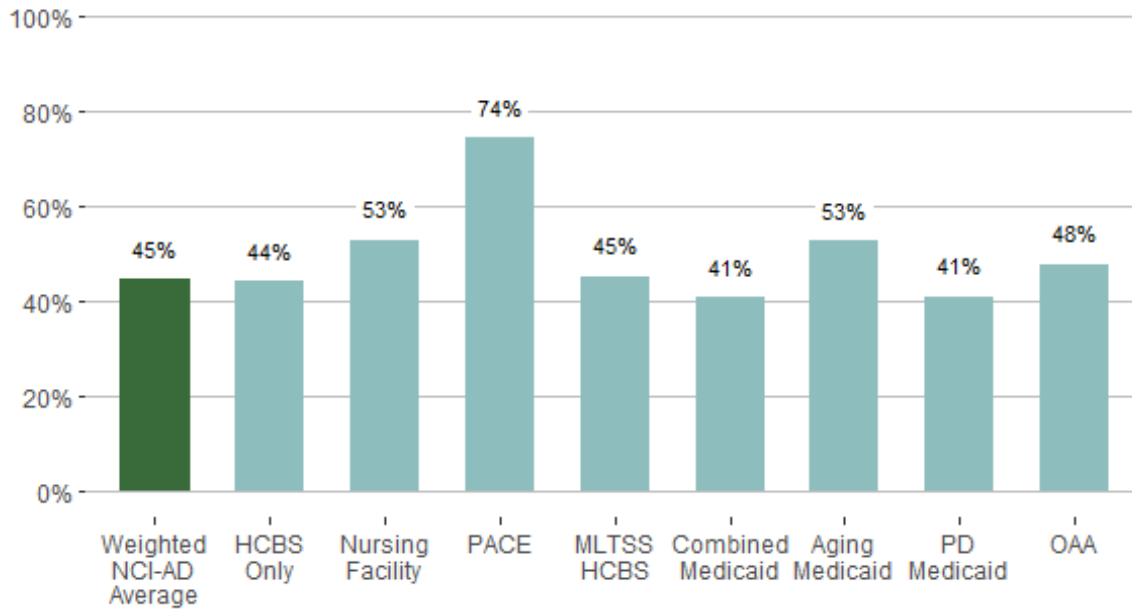


Table 103. Had a hearing exam in the past 4 years

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 41% | 295 | 40% | 43% | n/a | n/a | 40% | n/a | n/a | n/a |
| AZ | 46% | 284 | 46% | n/a | n/a | 46% | n/a | n/a | n/a | n/a |
| DE | 41% | 802 | 41% | 42% | n/a | 41% | n/a | n/a | n/a | n/a |
| GA | 55% | 407 | 55% | n/a | n/a | n/a | n/a | n/a | n/a | 55% |
| IN | 48% | 881 | 48% | n/a | n/a | n/a | 47% | n/a | n/a | 48% |
| KS | 38% | 790 | 38% | n/a | n/a | 38% | n/a | n/a | n/a | n/a |
| KY | 34% | 301 | 34% | n/a | n/a | 29% | n/a | n/a | n/a | 40% |
| MN | 52% | 914 | 52% | n/a | n/a | n/a | n/a | 61% | 45% | n/a |
| MO | 31% | 1,568 | 31% | n/a | n/a | n/a | 31% | n/a | 30% | n/a |
| NE | 62% | 761 | 53% | 70% | n/a | 55% | 38% | n/a | n/a | n/a |
| NJ | 54% | 443 | 54% | 54% | 63% | 54% | n/a | n/a | n/a | n/a |
| OH | 36% | 1,037 | 36% | n/a | n/a | 35% | 54% | 41% | 24% | n/a |
| OK | 42% | 582 | 42% | n/a | n/a | n/a | 33% | n/a | n/a | 48% |
| OR | 45% | 481 | 45% | 46% | 84% | n/a | 43% | n/a | n/a | 46% |
| TN | 51% | 427 | 50% | 51% | 57% | 50% | n/a | n/a | n/a | n/a |
| TX | 39% | 1,389 | 39% | n/a | n/a | 39% | n/a | n/a | n/a | n/a |
| VA | 46% | 754 | 46% | n/a | n/a | 46% | n/a | n/a | n/a | n/a |
| WA | 46% | 1,152 | 46% | 35% | n/a | 46% | n/a | n/a | n/a | n/a |
| WI | 52% | 1,352 | 50% | 62% | 60% | 50% | 50% | n/a | n/a | n/a |
| WY | 45% | 340 | 45% | n/a | n/a | n/a | 45% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 45% | 14,960 | 44% | 53% | 74% | 45% | 41% | 53% | 41% | 48% |

Had a vision exam in the past 12 months

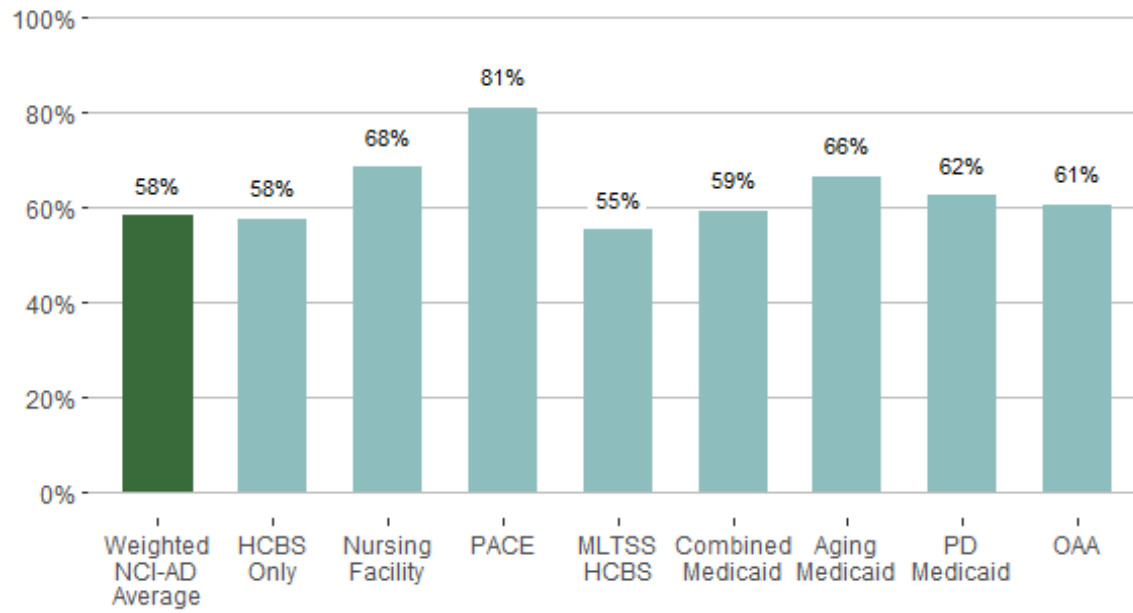


Table 104. Had a vision exam in the past 12 months

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 60% | 361 | 56% | 64% | n/a | n/a | 56% | n/a | n/a | n/a |
| AZ | 58% | 368 | 58% | n/a | n/a | 58% | n/a | n/a | n/a | n/a |
| DE | 67% | 925 | 66% | 70% | n/a | 66% | n/a | n/a | n/a | n/a |
| GA | 72% | 479 | 72% | n/a | n/a | n/a | n/a | n/a | n/a | 72% |
| IN | 62% | 1,094 | 62% | n/a | n/a | n/a | 62% | n/a | n/a | 63% |
| KS | 66% | 1,106 | 66% | n/a | n/a | 66% | n/a | n/a | n/a | n/a |
| KY | 59% | 383 | 59% | n/a | n/a | 62% | n/a | n/a | n/a | 57% |
| MN | 66% | 1,222 | 66% | n/a | n/a | n/a | n/a | 69% | 64% | n/a |
| MO | 64% | 2,123 | 64% | n/a | n/a | n/a | 64% | n/a | 68% | n/a |
| NE | 75% | 812 | 61% | 86% | n/a | 62% | 57% | n/a | n/a | n/a |
| NJ | 74% | 665 | 69% | 88% | 87% | 68% | n/a | n/a | n/a | n/a |
| OH | 59% | 1,440 | 59% | n/a | n/a | 58% | 63% | 63% | 52% | n/a |
| OK | 55% | 713 | 55% | n/a | n/a | n/a | 50% | n/a | n/a | 59% |
| OR | 56% | 648 | 56% | 51% | 78% | n/a | 55% | n/a | n/a | 55% |
| TN | 54% | 685 | 52% | 57% | 85% | 51% | n/a | n/a | n/a | n/a |
| TX | 56% | 1,475 | 56% | n/a | n/a | 56% | n/a | n/a | n/a | n/a |
| VA | 52% | 948 | 52% | n/a | n/a | 52% | n/a | n/a | n/a | n/a |
| WA | 54% | 1,555 | 55% | 49% | n/a | 55% | n/a | n/a | n/a | n/a |
| WI | 64% | 1,923 | 64% | 60% | 75% | 64% | 64% | n/a | n/a | n/a |
| WY | 52% | 383 | 52% | n/a | n/a | n/a | 52% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 58% | 19,308 | 58% | 68% | 81% | 55% | 59% | 66% | 62% | 61% |

Had a dental visit in the past 12 months

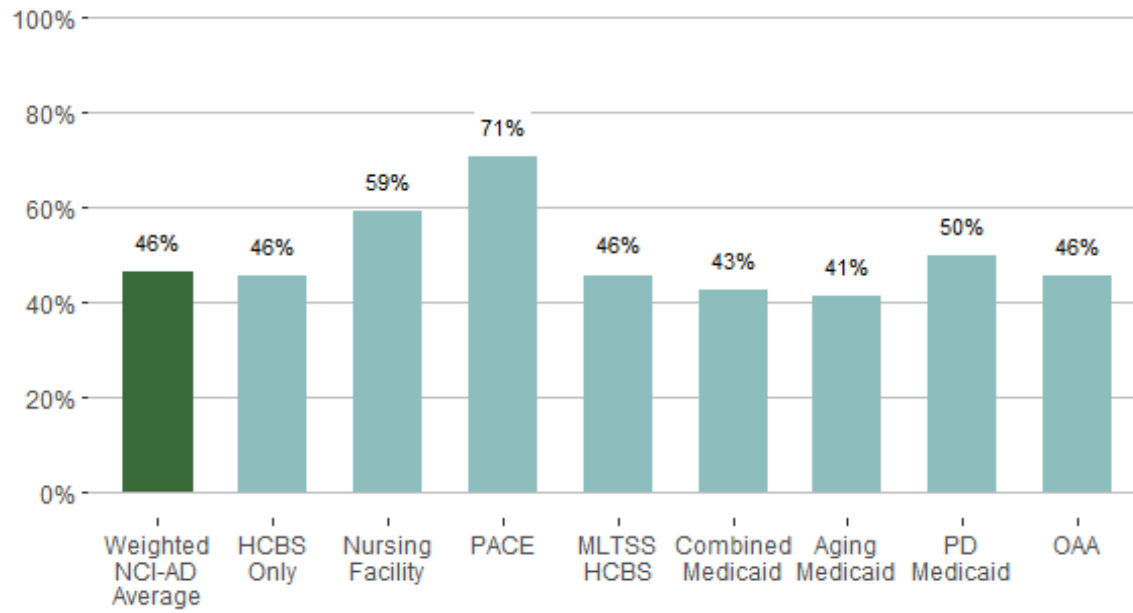


Table 105. Had a dental visit in the past 12 months

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 46% | 370 | 30% | 59% | n/a | n/a | 30% | n/a | n/a | n/a |
| AZ | 45% | 350 | 45% | n/a | n/a | 45% | n/a | n/a | n/a | n/a |
| DE | 44% | 925 | 47% | 36% | n/a | 47% | n/a | n/a | n/a | n/a |
| GA | 51% | 471 | 51% | n/a | n/a | n/a | n/a | n/a | n/a | 51% |
| IN | 48% | 1,051 | 48% | n/a | n/a | n/a | 49% | n/a | n/a | 42% |
| KS | 39% | 1,048 | 39% | n/a | n/a | 39% | n/a | n/a | n/a | n/a |
| KY | 31% | 374 | 31% | n/a | n/a | 31% | n/a | n/a | n/a | 31% |
| MN | 50% | 1,198 | 50% | n/a | n/a | n/a | n/a | 48% | 52% | n/a |
| MO | 45% | 2,099 | 45% | n/a | n/a | n/a | 45% | n/a | 57% | n/a |
| NE | 69% | 782 | 53% | 82% | n/a | 54% | 50% | n/a | n/a | n/a |
| NJ | 57% | 639 | 52% | 70% | 76% | 51% | n/a | n/a | n/a | n/a |
| OH | 37% | 1,387 | 37% | n/a | n/a | 39% | 41% | 31% | 39% | n/a |
| OK | 44% | 701 | 44% | n/a | n/a | n/a | 39% | n/a | n/a | 49% |
| OR | 44% | 636 | 44% | 39% | 67% | n/a | 44% | n/a | n/a | 37% |
| TN | 40% | 673 | 35% | 44% | 79% | 34% | n/a | n/a | n/a | n/a |
| TX | 49% | 1,474 | 49% | n/a | n/a | 49% | n/a | n/a | n/a | n/a |
| VA | 47% | 909 | 47% | n/a | n/a | 47% | n/a | n/a | n/a | n/a |
| WA | 42% | 1,515 | 42% | 44% | n/a | 42% | n/a | n/a | n/a | n/a |
| WI | 50% | 1,918 | 47% | 62% | 70% | 46% | 49% | n/a | n/a | n/a |
| WY | 38% | 361 | 38% | n/a | n/a | n/a | 38% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 46% | 18,881 | 46% | 59% | 71% | 46% | 43% | 41% | 50% | 46% |

Had a flu shot in the past 12 months

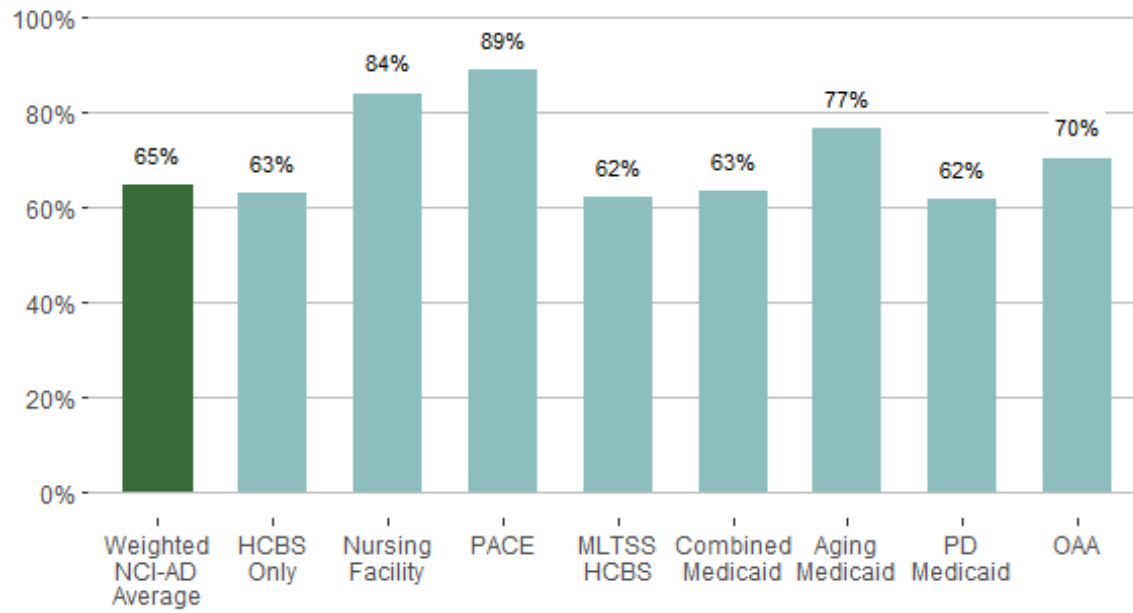


Table 106. Had a flu shot in the past 12 months

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 68% | 358 | 57% | 77% | n/a | n/a | 57% | n/a | n/a | n/a |
| AZ | 70% | 369 | 70% | n/a | n/a | 70% | n/a | n/a | n/a | n/a |
| DE | 71% | 926 | 64% | 91% | n/a | 64% | n/a | n/a | n/a | n/a |
| GA | 78% | 485 | 78% | n/a | n/a | n/a | n/a | n/a | n/a | 78% |
| IN | 66% | 1,074 | 66% | n/a | n/a | n/a | 64% | n/a | n/a | 73% |
| KS | 68% | 1,090 | 68% | n/a | n/a | 68% | n/a | n/a | n/a | n/a |
| KY | 65% | 381 | 65% | n/a | n/a | 59% | n/a | n/a | n/a | 70% |
| MN | 71% | 1,216 | 71% | n/a | n/a | n/a | n/a | 80% | 64% | n/a |
| MO | 57% | 2,103 | 57% | n/a | n/a | n/a | 57% | n/a | 60% | n/a |
| NE | 89% | 815 | 75% | 100% | n/a | 76% | 69% | n/a | n/a | n/a |
| NJ | 81% | 690 | 76% | 92% | 88% | 76% | n/a | n/a | n/a | n/a |
| OH | 71% | 1,429 | 71% | n/a | n/a | 74% | 79% | 72% | 51% | n/a |
| OK | 62% | 704 | 62% | n/a | n/a | n/a | 55% | n/a | n/a | 68% |
| OR | 70% | 629 | 70% | 78% | 91% | n/a | 69% | n/a | n/a | 72% |
| TN | 72% | 688 | 64% | 80% | 92% | 63% | n/a | n/a | n/a | n/a |
| TX | 63% | 1,464 | 63% | n/a | n/a | 63% | n/a | n/a | n/a | n/a |
| VA | 56% | 939 | 56% | n/a | n/a | 56% | n/a | n/a | n/a | n/a |
| WA | 64% | 1,557 | 65% | 58% | n/a | 65% | n/a | n/a | n/a | n/a |
| WI | 74% | 1,945 | 70% | 88% | 83% | 72% | 66% | n/a | n/a | n/a |
| WY | 55% | 375 | 55% | n/a | n/a | n/a | 55% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 65% | 19,237 | 63% | 84% | 89% | 62% | 63% | 77% | 62% | 70% |

Received the COVID-19 Vaccine

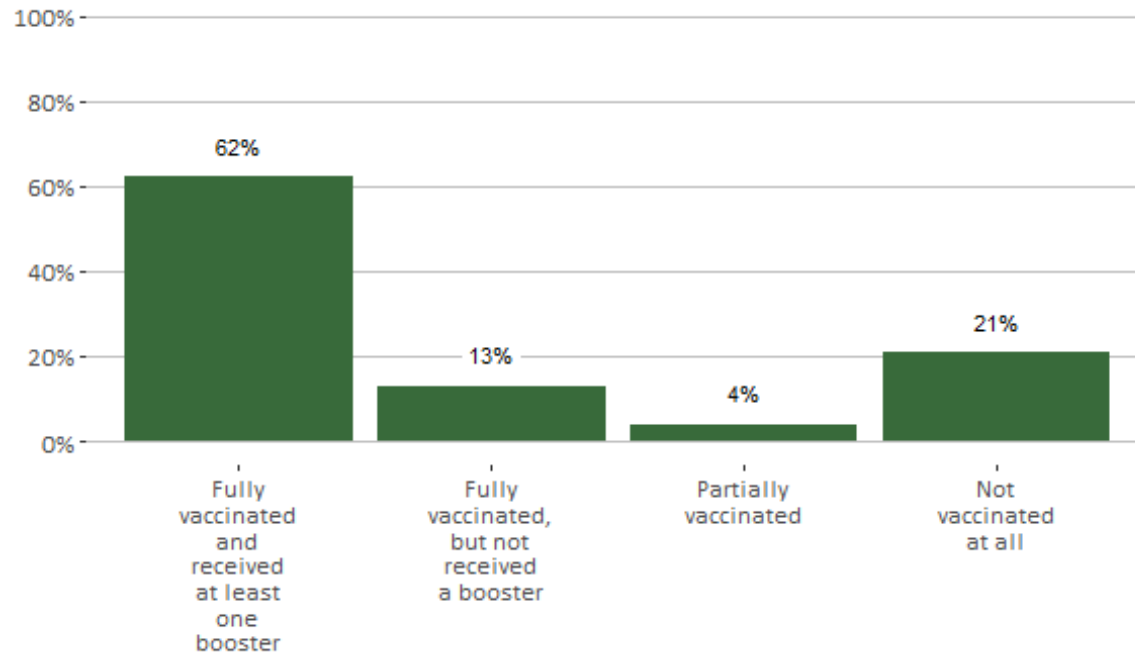


Table 107. Received the COVID-19 Vaccine

| State | Fully vaccinated and received at least one booster | Fully vaccinated, but not received a booster | Partially vaccinated | Not vaccinated at all | Observed N |
|--------------------------------|--|--|----------------------|-----------------------|---------------|
| AL | 59% | 18% | 1% | 22% | 367 |
| AZ | 72% | 7% | 4% | 17% | 382 |
| DE | 71% | 11% | 4% | 14% | 931 |
| GA | 54% | 26% | 3% | 16% | 482 |
| IN | 62% | 9% | 4% | 25% | 1,093 |
| KS | 58% | 14% | 4% | 24% | 1,074 |
| KY | 60% | 12% | 2% | 26% | 379 |
| MN | 68% | 8% | 6% | 18% | 1,244 |
| MO | 47% | 12% | 11% | 30% | 2,116 |
| NE | 82% | 5% | 3% | 9% | 814 |
| NJ | 79% | 7% | 2% | 11% | 672 |
| OH | 62% | 14% | 3% | 20% | 1,452 |
| OK | 60% | 9% | 5% | 25% | 707 |
| OR | 68% | 10% | 5% | 17% | 650 |
| TN | 55% | 18% | 6% | 22% | 673 |
| TX | 58% | 19% | 4% | 20% | 1,472 |
| VA | 60% | 15% | 3% | 23% | 944 |
| WA | 69% | 16% | 1% | 13% | 1,562 |
| WI | 65% | 13% | 4% | 18% | 1,935 |
| WY | 48% | 14% | 6% | 32% | 382 |
| Weighted NCI-AD Average | 62% | 13% | 4% | 21% | 19,331 |

Wellness

Has access to healthy foods when they want them

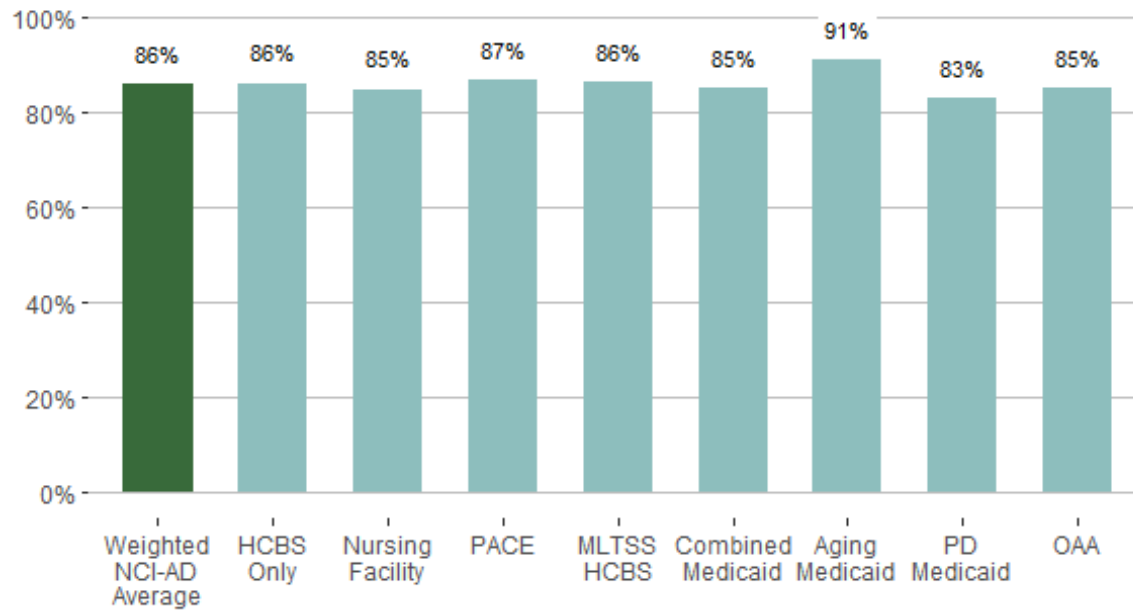


Table 108. Has access to healthy foods when they want them

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 82% | 359 | 78% | 86% | n/a | n/a | 78% | n/a | n/a | n/a |
| AZ | 86% | 382 | 86% | n/a | n/a | 86% | n/a | n/a | n/a | n/a |
| DE | 87% | 952 | 85% | 92% | n/a | 85% | n/a | n/a | n/a | n/a |
| GA | 85% | 495 | 85% | n/a | n/a | n/a | n/a | n/a | n/a | 85% |
| IN | 89% | 1,150 | 89% | n/a | n/a | n/a | 89% | n/a | n/a | 88% |
| KS | 85% | 1,155 | 85% | n/a | n/a | 85% | n/a | n/a | n/a | n/a |
| KY | 82% | 391 | 82% | n/a | n/a | 84% | n/a | n/a | n/a | 80% |
| MN | 84% | 1,299 | 84% | n/a | n/a | n/a | n/a | 88% | 82% | n/a |
| MO | 86% | 2,199 | 86% | n/a | n/a | n/a | 86% | n/a | 87% | n/a |
| NE | 95% | 824 | 91% | 99% | n/a | 92% | 78% | n/a | n/a | n/a |
| NJ | 84% | 690 | 91% | 67% | 94% | 91% | n/a | n/a | n/a | n/a |
| OH | 94% | 1,460 | 94% | n/a | n/a | 96% | 92% | 96% | 87% | n/a |
| OK | 84% | 700 | 84% | n/a | n/a | n/a | 83% | n/a | n/a | 85% |
| OR | 82% | 682 | 82% | 83% | 81% | n/a | 82% | n/a | n/a | 78% |
| TN | 86% | 733 | 87% | 85% | 85% | 87% | n/a | n/a | n/a | n/a |
| TX | 87% | 1,458 | 87% | n/a | n/a | 87% | n/a | n/a | n/a | n/a |
| VA | 85% | 967 | 85% | n/a | n/a | 85% | n/a | n/a | n/a | n/a |
| WA | 86% | 1,594 | 87% | 80% | n/a | 87% | n/a | n/a | n/a | n/a |
| WI | 87% | 2,096 | 85% | 93% | 95% | 85% | 85% | n/a | n/a | n/a |
| WY | 80% | 395 | 80% | n/a | n/a | n/a | 80% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 86% | 19,981 | 86% | 85% | 87% | 86% | 85% | 91% | 83% | 85% |

Overall Health

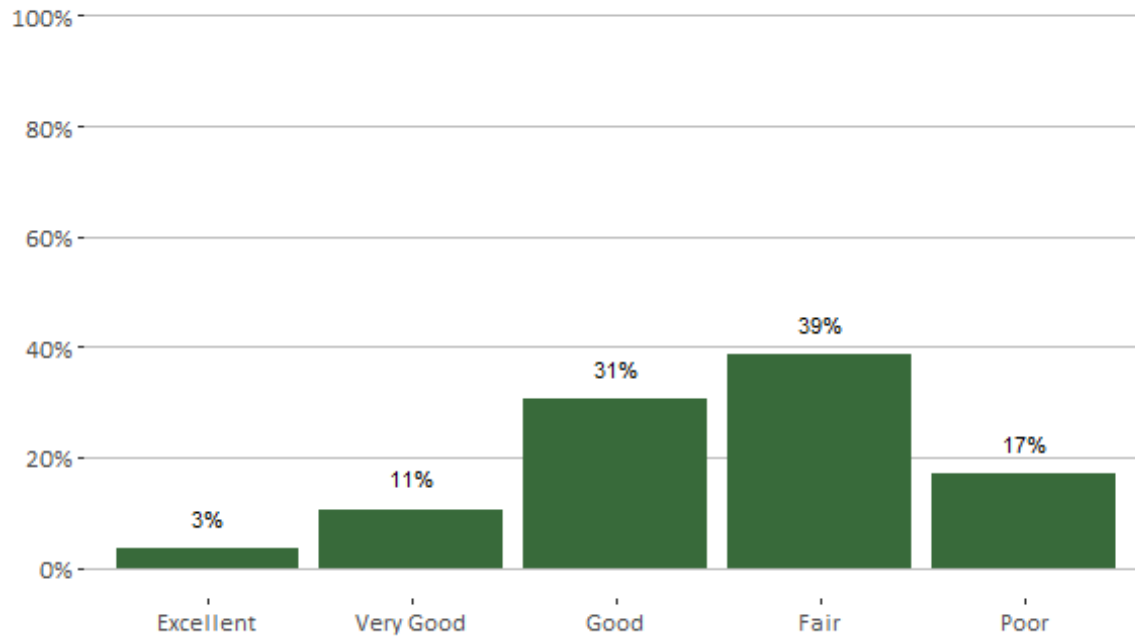


Table 109. Overall health*Proxy respondents were allowed for this question.*

| State | Excellent | Very Good | Good | Fair | Poor | Observed N |
|--------------------------------|-----------|------------|------------|------------|------------|---------------|
| AL | 3% | 10% | 30% | 38% | 19% | 380 |
| AZ | 4% | 14% | 33% | 30% | 19% | 391 |
| DE | 4% | 11% | 32% | 39% | 13% | 948 |
| GA | 0% | 8% | 40% | 35% | 16% | 491 |
| IN | 3% | 8% | 26% | 44% | 19% | 1,144 |
| KS | 2% | 7% | 29% | 43% | 19% | 1,147 |
| KY | 1% | 10% | 28% | 37% | 25% | 393 |
| MN | 4% | 13% | 29% | 37% | 17% | 1,278 |
| MO | 2% | 7% | 26% | 44% | 21% | 2,204 |
| NE | 2% | 12% | 38% | 41% | 7% | 827 |
| NJ | 2% | 7% | 31% | 48% | 12% | 695 |
| OH | 2% | 7% | 29% | 43% | 19% | 1,472 |
| OK | 4% | 14% | 34% | 35% | 14% | 723 |
| OR | 2% | 12% | 27% | 38% | 21% | 685 |
| TN | 1% | 7% | 31% | 36% | 25% | 733 |
| TX | 5% | 7% | 26% | 40% | 22% | 1,473 |
| VA | 5% | 14% | 33% | 36% | 13% | 964 |
| WA | 3% | 8% | 32% | 37% | 20% | 1,594 |
| WI | 3% | 10% | 28% | 39% | 20% | 2,072 |
| WY | 2% | 10% | 30% | 36% | 21% | 389 |
| Weighted NCI-AD Average | 3% | 11% | 31% | 39% | 17% | 20,003 |

Health compared to 12 months ago

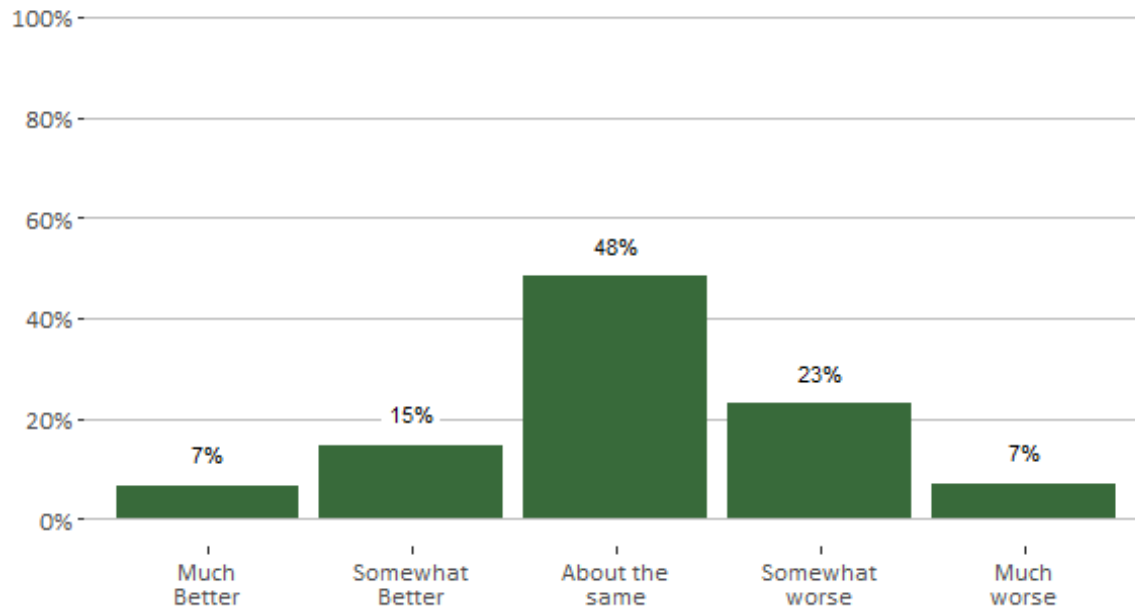


Table 110. Health is better than 12 months ago

Proxy respondents were allowed for this question.

| State | Much Better | Somewhat Better | About the same | Somewhat worse | Much worse | Observed N |
|--------------------------------|-------------|-----------------|----------------|----------------|------------|---------------|
| AL | 11% | 14% | 47% | 22% | 6% | 381 |
| AZ | 10% | 13% | 43% | 25% | 9% | 387 |
| DE | 6% | 15% | 55% | 19% | 6% | 948 |
| GA | 3% | 9% | 56% | 25% | 7% | 489 |
| IN | 6% | 15% | 46% | 27% | 5% | 1,142 |
| KS | 5% | 12% | 48% | 28% | 6% | 1,142 |
| KY | 3% | 11% | 53% | 24% | 9% | 392 |
| MN | 7% | 16% | 43% | 25% | 9% | 1,287 |
| MO | 4% | 15% | 49% | 26% | 6% | 2,207 |
| NE | 9% | 19% | 59% | 9% | 5% | 825 |
| NJ | 4% | 15% | 61% | 17% | 3% | 700 |
| OH | 3% | 13% | 53% | 25% | 6% | 1,474 |
| OK | 6% | 16% | 43% | 29% | 5% | 727 |
| OR | 4% | 8% | 54% | 25% | 9% | 685 |
| TN | 3% | 13% | 52% | 21% | 10% | 721 |
| TX | 9% | 14% | 40% | 24% | 13% | 1,479 |
| VA | 9% | 15% | 49% | 20% | 7% | 966 |
| WA | 5% | 17% | 41% | 27% | 9% | 1,586 |
| WI | 6% | 14% | 49% | 22% | 8% | 2,069 |
| WY | 12% | 16% | 40% | 22% | 10% | 389 |
| Weighted NCI-AD Average | 7% | 15% | 48% | 23% | 7% | 19,996 |

In the past 12 months, forgets things more often than before

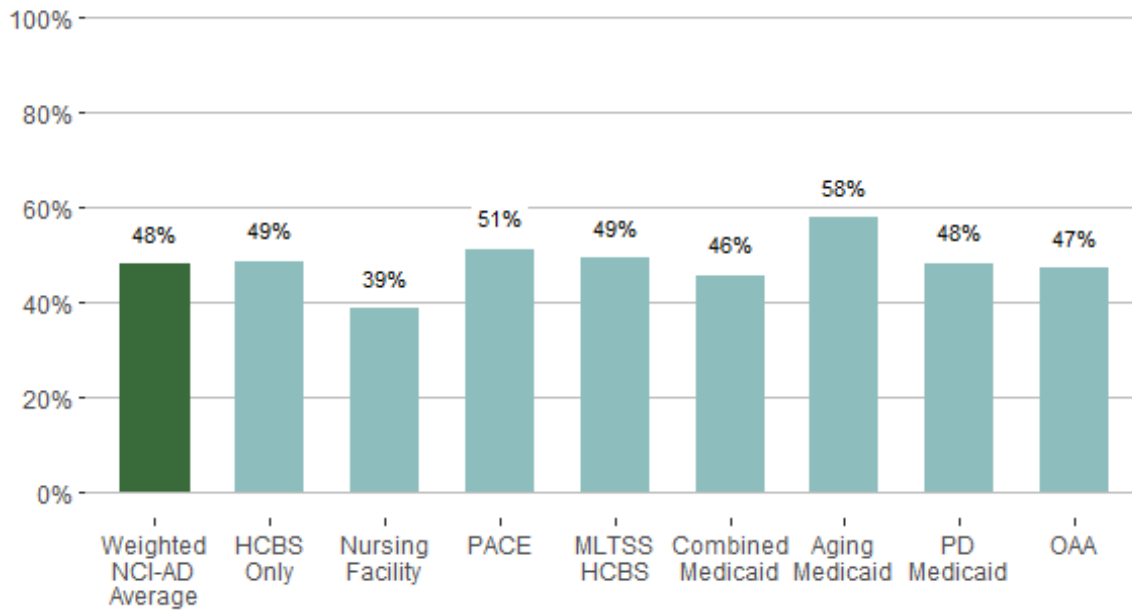


Table 111. In the past 12 months, forgets things more often than before

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 43% | 371 | 46% | 40% | n/a | n/a | 46% | n/a | n/a | n/a |
| AZ | 59% | 383 | 59% | n/a | n/a | 59% | n/a | n/a | n/a | n/a |
| DE | 42% | 933 | 43% | 39% | n/a | 43% | n/a | n/a | n/a | n/a |
| GA | 44% | 481 | 44% | n/a | n/a | n/a | n/a | n/a | n/a | 44% |
| IN | 43% | 1,128 | 43% | n/a | n/a | n/a | 44% | n/a | n/a | 37% |
| KS | 46% | 1,106 | 46% | n/a | n/a | 46% | n/a | n/a | n/a | n/a |
| KY | 45% | 380 | 45% | n/a | n/a | 39% | n/a | n/a | n/a | 51% |
| MN | 52% | 1,261 | 52% | n/a | n/a | n/a | n/a | 57% | 49% | n/a |
| MO | 42% | 2,133 | 42% | n/a | n/a | n/a | 42% | n/a | 30% | n/a |
| NE | 28% | 800 | 32% | 24% | n/a | 31% | 41% | n/a | n/a | n/a |
| NJ | 39% | 660 | 43% | 28% | 42% | 43% | n/a | n/a | n/a | n/a |
| OH | 54% | 1,434 | 54% | n/a | n/a | 54% | 47% | 59% | 48% | n/a |
| OK | 49% | 687 | 49% | n/a | n/a | n/a | 46% | n/a | n/a | 51% |
| OR | 49% | 675 | 49% | 48% | 56% | n/a | 49% | n/a | n/a | 47% |
| TN | 44% | 710 | 41% | 47% | 64% | 40% | n/a | n/a | n/a | n/a |
| TX | 56% | 1,427 | 56% | n/a | n/a | 56% | n/a | n/a | n/a | n/a |
| VA | 48% | 947 | 48% | n/a | n/a | 48% | n/a | n/a | n/a | n/a |
| WA | 52% | 1,558 | 53% | 44% | n/a | 53% | n/a | n/a | n/a | n/a |
| WI | 52% | 2,010 | 53% | 52% | 46% | 52% | 54% | n/a | n/a | n/a |
| WY | 58% | 379 | 58% | n/a | n/a | n/a | 58% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 48% | 19,463 | 49% | 39% | 51% | 49% | 46% | 58% | 48% | 47% |

Has discussed forgetting things with a doctor or a nurse (if they have been forgetting things more often in the past 12 months)

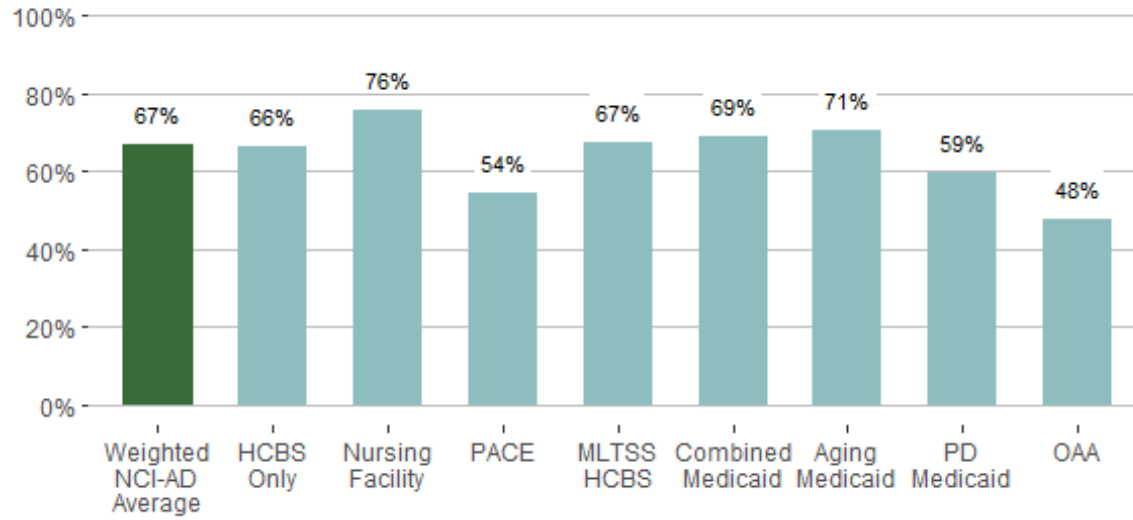


Table 112. Has discussed forgetting things with a doctor or a nurse (if they have been forgetting things more often in the past 12 months)

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|--------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 62% | 122 | 55% | 70% | n/a | n/a | 55% | n/a | n/a | n/a |
| AZ | 73% | 219 | 73% | n/a | n/a | 73% | n/a | n/a | n/a | n/a |
| DE | 71% | 407 | 70% | 75% | n/a | 70% | n/a | n/a | n/a | n/a |
| GA | 58% | 207 | 58% | n/a | n/a | n/a | n/a | n/a | n/a | 58% |
| IN | 73% | 476 | 73% | n/a | n/a | n/a | 80% | n/a | n/a | 48% |
| KS | 73% | 496 | 73% | n/a | n/a | 73% | n/a | n/a | n/a | n/a |
| KY | 72% | 165 | 72% | n/a | n/a | 69% | n/a | n/a | n/a | 75% |
| MN | 64% | 687 | 64% | n/a | n/a | n/a | n/a | 70% | 58% | n/a |
| MO | 63% | 776 | 63% | n/a | n/a | n/a | 63% | n/a | 65% | n/a |
| NE | 88% | 250 | 78% | 97% | n/a | 79% | 71% | n/a | n/a | n/a |
| NJ | 85% | 257 | 85% | 85% | 48% | 86% | n/a | n/a | n/a | n/a |
| OH | 77% | 743 | 77% | n/a | n/a | 84% | 64% | 72% | 64% | n/a |
| OK | 50% | 307 | 50% | n/a | n/a | n/a | 62% | n/a | n/a | 42% |
| OR | 67% | 333 | 67% | 67% | 57% | n/a | 69% | n/a | n/a | 50% |
| TN | 69% | 285 | 72% | 67% | 50% | 73% | n/a | n/a | n/a | n/a |
| TX | 62% | 783 | 62% | n/a | n/a | 62% | n/a | n/a | n/a | n/a |
| VA | 61% | 439 | 61% | n/a | n/a | 61% | n/a | n/a | n/a | n/a |
| WA | 73% | 828 | 73% | 64% | n/a | 73% | n/a | n/a | n/a | n/a |
| WI | 76% | 1,000 | 74% | 85% | 60% | 74% | 76% | n/a | n/a | n/a |
| WY | 55% | 216 | 55% | n/a | n/a | n/a | 55% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 67% | 8,996 | 66% | 76% | 54% | 67% | 69% | 71% | 59% | 48% |

Amount of physical activity per week

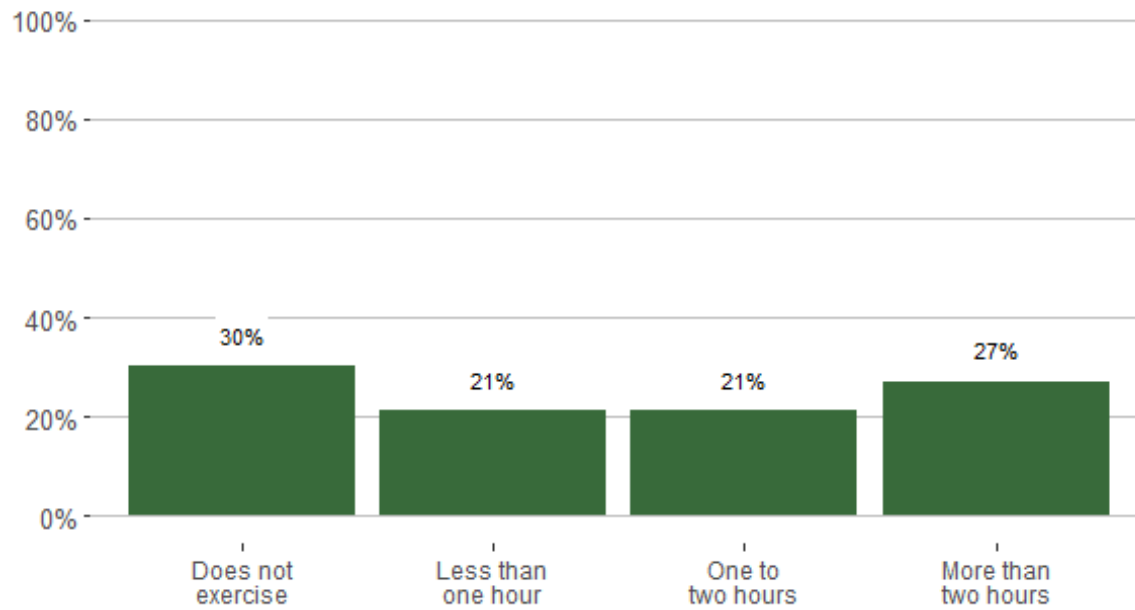


Table 113. Amount of physical activity per week

| State | Does not exercise | Less than one hour | One to two hours | More than two hours | Observed N |
|--------------------------------|-------------------|--------------------|------------------|---------------------|---------------|
| AL | 37% | 24% | 19% | 20% | 379 |
| AZ | 33% | 20% | 21% | 26% | 379 |
| DE | 37% | 20% | 23% | 19% | 945 |
| GA | 42% | 26% | 21% | 11% | 489 |
| IN | 37% | 20% | 18% | 25% | 1,114 |
| KS | 32% | 26% | 21% | 21% | 1,132 |
| KY | 56% | 13% | 18% | 13% | 388 |
| MN | 26% | 21% | 25% | 29% | 1,280 |
| MO | 27% | 23% | 22% | 27% | 2,181 |
| NE | 11% | 8% | 43% | 38% | 821 |
| NJ | 33% | 30% | 22% | 14% | 645 |
| OH | 44% | 22% | 20% | 15% | 1,465 |
| OK | 26% | 21% | 18% | 34% | 720 |
| OR | 34% | 19% | 24% | 23% | 672 |
| TN | 62% | 16% | 13% | 10% | 722 |
| TX | 30% | 26% | 20% | 24% | 1,468 |
| VA | 24% | 22% | 19% | 36% | 958 |
| WA | 28% | 18% | 30% | 23% | 1,572 |
| WI | 37% | 18% | 20% | 25% | 1,989 |
| WY | 25% | 12% | 25% | 39% | 382 |
| Weighted NCI-AD Average | 30% | 21% | 21% | 27% | 19,701 |

Often feels lonely

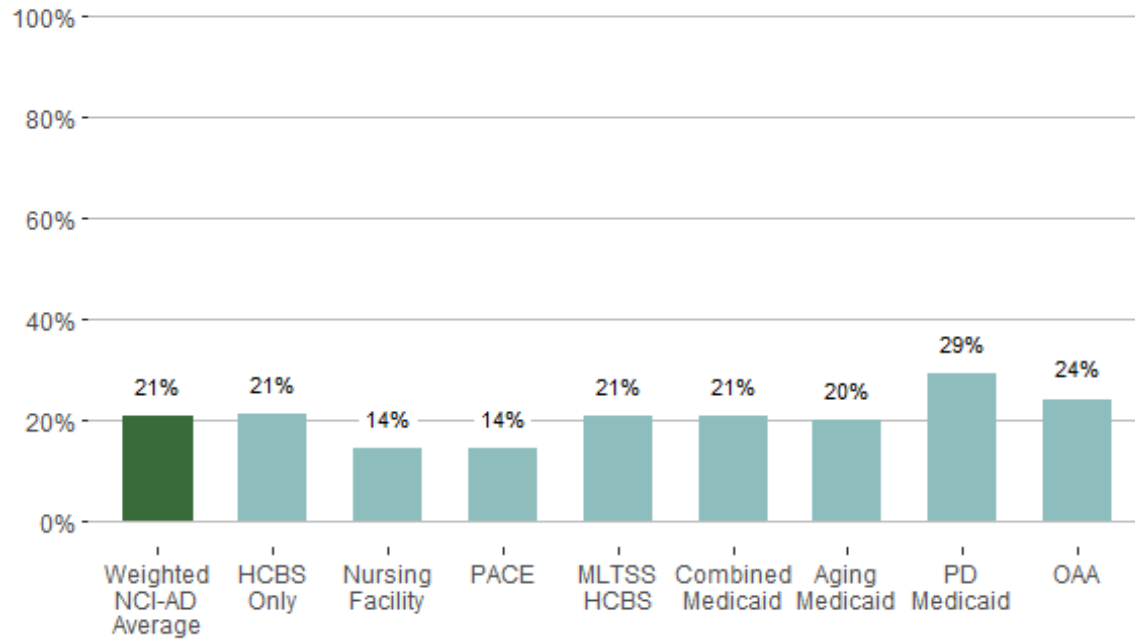


Table 114. Often feels lonely

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 16% | 188 | 16% | 15% | n/a | n/a | 16% | n/a | n/a | n/a |
| AZ | 14% | 205 | 14% | n/a | n/a | 14% | n/a | n/a | n/a | n/a |
| DE | 21% | 757 | 20% | 27% | n/a | 20% | n/a | n/a | n/a | n/a |
| GA | 13% | 379 | 13% | n/a | n/a | n/a | n/a | n/a | n/a | 13% |
| IN | 19% | 777 | 19% | n/a | n/a | n/a | 19% | n/a | n/a | 18% |
| KS | 15% | 920 | 15% | n/a | n/a | 15% | n/a | n/a | n/a | n/a |
| KY | 14% | 284 | 14% | n/a | n/a | 14% | n/a | n/a | n/a | 14% |
| MN | 28% | 879 | 28% | n/a | n/a | n/a | n/a | 23% | 31% | n/a |
| MO | 16% | 1,486 | 16% | n/a | n/a | n/a | 16% | n/a | 11% | n/a |
| NE | 8% | 754 | 16% | 2% | n/a | 16% | 21% | n/a | n/a | n/a |
| NJ | 6% | 505 | 6% | 6% | 12% | 6% | n/a | n/a | n/a | n/a |
| OH | 17% | 1,172 | 17% | n/a | n/a | 17% | 15% | 16% | 21% | n/a |
| OK | 25% | 596 | 25% | n/a | n/a | n/a | 22% | n/a | n/a | 28% |
| OR | 25% | 483 | 25% | 29% | 18% | n/a | 25% | n/a | n/a | 28% |
| TN | 18% | 442 | 15% | 20% | 7% | 15% | n/a | n/a | n/a | n/a |
| TX | 22% | 1,269 | 22% | n/a | n/a | 22% | n/a | n/a | n/a | n/a |
| VA | 21% | 735 | 21% | n/a | n/a | 21% | n/a | n/a | n/a | n/a |
| WA | 27% | 1,345 | 27% | 31% | n/a | 27% | n/a | n/a | n/a | n/a |
| WI | 21% | 1,555 | 21% | 17% | 5% | 23% | 18% | n/a | n/a | n/a |
| WY | 27% | 353 | 27% | n/a | n/a | n/a | 27% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 21% | 15,084 | 21% | 14% | 14% | 21% | 21% | 20% | 29% | 24% |

Affordability

Ever has to skip meals due to financial worries

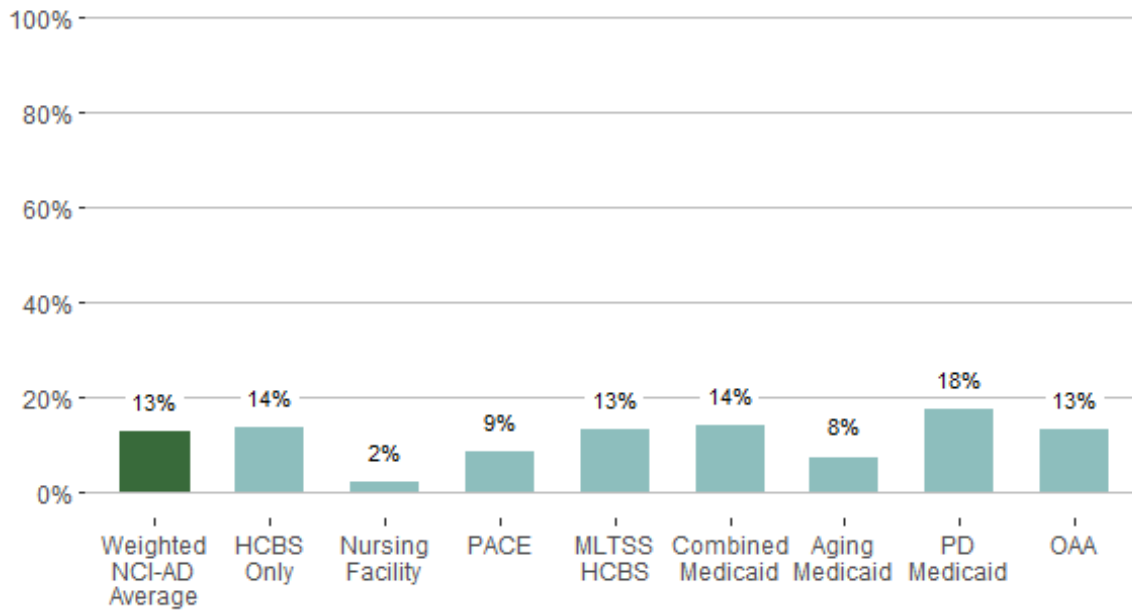


Table 115. Ever has to skip meals due to financial worries

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|-----------|------------|-------------------|----------------|-------------|------------|
| AL | 10% | 359 | 16% | 5% | n/a | n/a | 16% | n/a | n/a | n/a |
| AZ | 7% | 387 | 7% | n/a | n/a | 7% | n/a | n/a | n/a | n/a |
| DE | 8% | 956 | 10% | 1% | n/a | 10% | n/a | n/a | n/a | n/a |
| GA | 10% | 490 | 10% | n/a | n/a | n/a | n/a | n/a | n/a | 10% |
| IN | 11% | 1,146 | 11% | n/a | n/a | n/a | 10% | n/a | n/a | 15% |
| KS | 12% | 1,154 | 12% | n/a | n/a | 12% | n/a | n/a | n/a | n/a |
| KY | 13% | 386 | 13% | n/a | n/a | 13% | n/a | n/a | n/a | 13% |
| MN | 14% | 1,303 | 14% | n/a | n/a | n/a | n/a | 8% | 18% | n/a |
| MO | 18% | 2,198 | 18% | n/a | n/a | n/a | 18% | n/a | 16% | n/a |
| NE | 5% | 824 | 11% | 0% | n/a | 10% | 21% | n/a | n/a | n/a |
| NJ | 4% | 688 | 5% | 1% | 5% | 5% | n/a | n/a | n/a | n/a |
| OH | 7% | 1,455 | 7% | n/a | n/a | 6% | 5% | 6% | 14% | n/a |
| OK | 14% | 697 | 14% | n/a | n/a | n/a | 16% | n/a | n/a | 13% |
| OR | 12% | 689 | 12% | 2% | 12% | n/a | 12% | n/a | n/a | 17% |
| TN | 4% | 735 | 8% | 0% | 8% | 8% | n/a | n/a | n/a | n/a |
| TX | 14% | 1,455 | 14% | n/a | n/a | 14% | n/a | n/a | n/a | n/a |
| VA | 15% | 970 | 15% | n/a | n/a | 15% | n/a | n/a | n/a | n/a |
| WA | 14% | 1,589 | 15% | 3% | n/a | 15% | n/a | n/a | n/a | n/a |
| WI | 13% | 2,089 | 15% | 3% | 3% | 13% | 20% | n/a | n/a | n/a |
| WY | 16% | 395 | 16% | n/a | n/a | n/a | 16% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 13% | 19,965 | 14% | 2% | 9% | 13% | 14% | 8% | 18% | 13% |

Safety

They or someone else has concerns about falling or being unstable

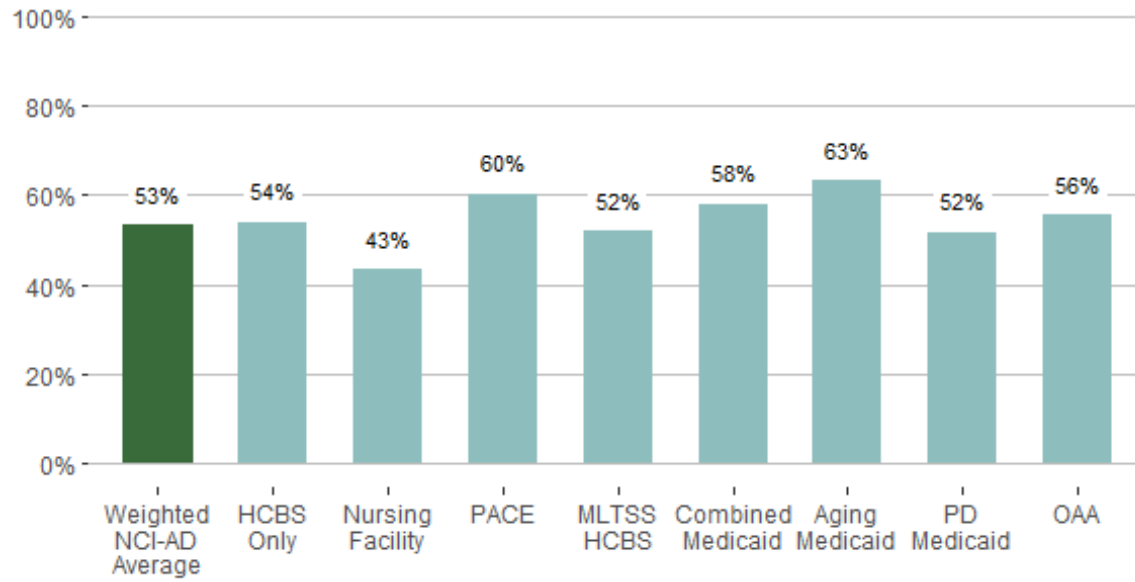


Table 116. They or someone else has concerns about falling or being unstable

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 40% | 380 | 50% | 33% | n/a | n/a | 50% | n/a | n/a | n/a |
| AZ | 60% | 392 | 60% | n/a | n/a | 60% | n/a | n/a | n/a | n/a |
| DE | 57% | 966 | 60% | 47% | n/a | 60% | n/a | n/a | n/a | n/a |
| GA | 49% | 496 | 49% | n/a | n/a | n/a | n/a | n/a | n/a | 49% |
| IN | 54% | 1,202 | 54% | n/a | n/a | n/a | 54% | n/a | n/a | 52% |
| KS | 60% | 1,190 | 60% | n/a | n/a | 60% | n/a | n/a | n/a | n/a |
| KY | 64% | 393 | 64% | n/a | n/a | 56% | n/a | n/a | n/a | 73% |
| MN | 56% | 1,345 | 56% | n/a | n/a | n/a | n/a | 62% | 52% | n/a |
| MO | 54% | 2,251 | 54% | n/a | n/a | n/a | 55% | n/a | 43% | n/a |
| NE | 59% | 836 | 65% | 54% | n/a | 65% | 64% | n/a | n/a | n/a |
| NJ | 45% | 703 | 49% | 35% | 60% | 49% | n/a | n/a | n/a | n/a |
| OH | 56% | 1,475 | 56% | n/a | n/a | 54% | 46% | 65% | 52% | n/a |
| OK | 58% | 735 | 58% | n/a | n/a | n/a | 64% | n/a | n/a | 54% |
| OR | 68% | 712 | 68% | 57% | 62% | n/a | 68% | n/a | n/a | 69% |
| TN | 50% | 746 | 56% | 44% | 59% | 56% | n/a | n/a | n/a | n/a |
| TX | 64% | 1,483 | 64% | n/a | n/a | 64% | n/a | n/a | n/a | n/a |
| VA | 45% | 980 | 45% | n/a | n/a | 45% | n/a | n/a | n/a | n/a |
| WA | 66% | 1,605 | 66% | 67% | n/a | 66% | n/a | n/a | n/a | n/a |
| WI | 52% | 2,193 | 55% | 41% | 53% | 54% | 57% | n/a | n/a | n/a |
| WY | 68% | 395 | 68% | n/a | n/a | n/a | 68% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 53% | 20,478 | 54% | 43% | 60% | 52% | 58% | 63% | 52% | 56% |

Has worked with someone
to reduce risk of falls
(if someone has concerns
about them falling or being
unstable)

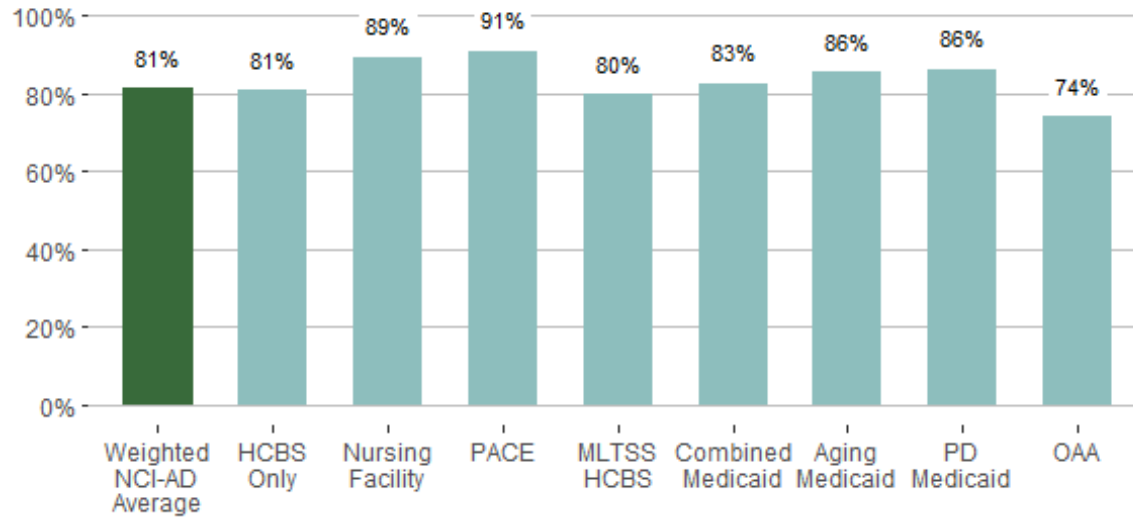


Table 117. Has worked with someone to reduce risk of falls (if someone has concerns about them falling or being unstable)

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 86% | 141 | 84% | 89% | n/a | n/a | 84% | n/a | n/a | n/a |
| AZ | 86% | 230 | 86% | n/a | n/a | 86% | n/a | n/a | n/a | n/a |
| DE | 87% | 577 | 86% | 89% | n/a | 86% | n/a | n/a | n/a | n/a |
| GA | 82% | 242 | 82% | n/a | n/a | n/a | n/a | n/a | n/a | 82% |
| IN | 86% | 642 | 86% | n/a | n/a | n/a | 88% | n/a | n/a | 81% |
| KS | 90% | 698 | 90% | n/a | n/a | 90% | n/a | n/a | n/a | n/a |
| KY | 89% | 242 | 89% | n/a | n/a | 90% | n/a | n/a | n/a | 88% |
| MN | 86% | 800 | 86% | n/a | n/a | n/a | n/a | 85% | 87% | n/a |
| MO | 82% | 1,034 | 82% | n/a | n/a | n/a | 82% | n/a | 85% | n/a |
| NE | 99% | 493 | 98% | 99% | n/a | 98% | 98% | n/a | n/a | n/a |
| NJ | 92% | 327 | 94% | 85% | 95% | 94% | n/a | n/a | n/a | n/a |
| OH | 88% | 799 | 88% | n/a | n/a | 90% | 90% | 86% | 83% | n/a |
| OK | 71% | 428 | 71% | n/a | n/a | n/a | 75% | n/a | n/a | 68% |
| OR | 84% | 443 | 84% | 90% | 89% | n/a | 84% | n/a | n/a | 76% |
| TN | 86% | 393 | 87% | 85% | 90% | 87% | n/a | n/a | n/a | n/a |
| TX | 75% | 935 | 75% | n/a | n/a | 75% | n/a | n/a | n/a | n/a |
| VA | 70% | 450 | 70% | n/a | n/a | 70% | n/a | n/a | n/a | n/a |
| WA | 91% | 997 | 92% | 83% | n/a | 92% | n/a | n/a | n/a | n/a |
| WI | 88% | 1,147 | 87% | 94% | 90% | 87% | 86% | n/a | n/a | n/a |
| WY | 79% | 267 | 79% | n/a | n/a | n/a | 79% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 81% | 11,285 | 81% | 89% | 91% | 80% | 83% | 86% | 86% | 74% |

Able to get to safety quickly in case of an emergency

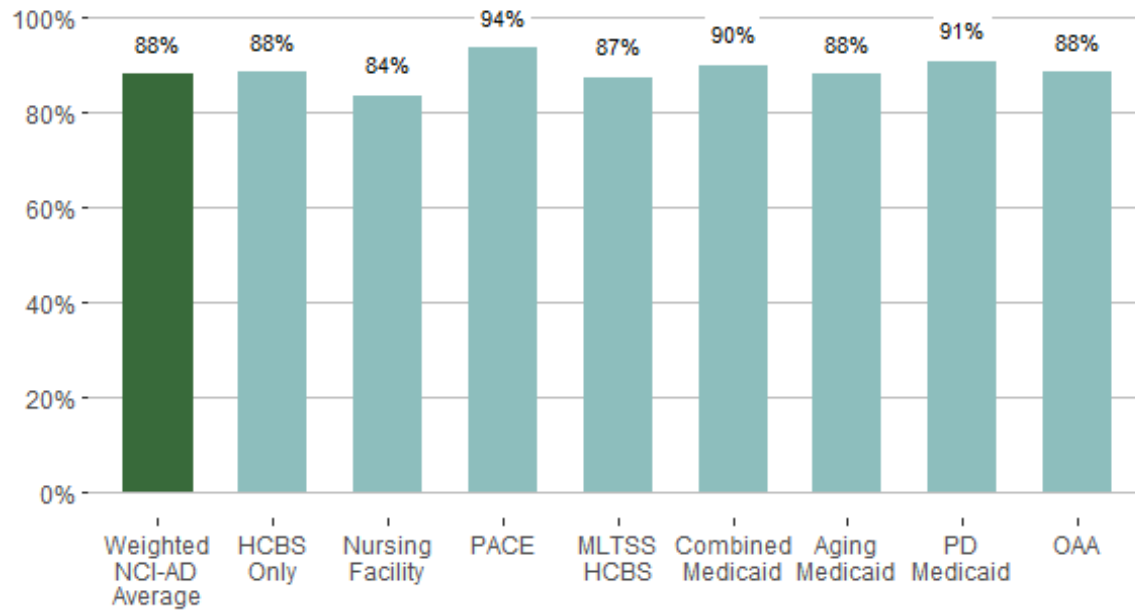


Table 118. Able to get to safety quickly in case of an emergency

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 91% | 366 | 85% | 95% | n/a | n/a | 85% | n/a | n/a | n/a |
| AZ | 80% | 361 | 80% | n/a | n/a | 80% | n/a | n/a | n/a | n/a |
| DE | 90% | 914 | 90% | 90% | n/a | 90% | n/a | n/a | n/a | n/a |
| GA | 75% | 467 | 75% | n/a | n/a | n/a | n/a | n/a | n/a | 75% |
| IN | 92% | 1,128 | 92% | n/a | n/a | n/a | 92% | n/a | n/a | 91% |
| KS | 90% | 1,120 | 90% | n/a | n/a | 90% | n/a | n/a | n/a | n/a |
| KY | 81% | 373 | 81% | n/a | n/a | 84% | n/a | n/a | n/a | 78% |
| MN | 90% | 1,286 | 90% | n/a | n/a | n/a | n/a | 89% | 91% | n/a |
| MO | 93% | 2,168 | 93% | n/a | n/a | n/a | 93% | n/a | 95% | n/a |
| NE | 65% | 803 | 80% | 52% | n/a | 79% | 88% | n/a | n/a | n/a |
| NJ | 83% | 664 | 82% | 85% | 92% | 82% | n/a | n/a | n/a | n/a |
| OH | 90% | 1,371 | 90% | n/a | n/a | 92% | 97% | 86% | 86% | n/a |
| OK | 90% | 719 | 90% | n/a | n/a | n/a | 90% | n/a | n/a | 90% |
| OR | 85% | 664 | 85% | 81% | 96% | n/a | 84% | n/a | n/a | 91% |
| TN | 82% | 680 | 81% | 84% | 86% | 81% | n/a | n/a | n/a | n/a |
| TX | 74% | 1,390 | 74% | n/a | n/a | 74% | n/a | n/a | n/a | n/a |
| VA | 91% | 944 | 91% | n/a | n/a | 91% | n/a | n/a | n/a | n/a |
| WA | 85% | 1,498 | 86% | 79% | n/a | 86% | n/a | n/a | n/a | n/a |
| WI | 91% | 2,054 | 90% | 95% | 89% | 89% | 93% | n/a | n/a | n/a |
| WY | 86% | 376 | 86% | n/a | n/a | n/a | 86% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 88% | 19,346 | 88% | 84% | 94% | 87% | 90% | 88% | 91% | 88% |

Knows who to talk to if they are mistreated, hurt, disrespected by others

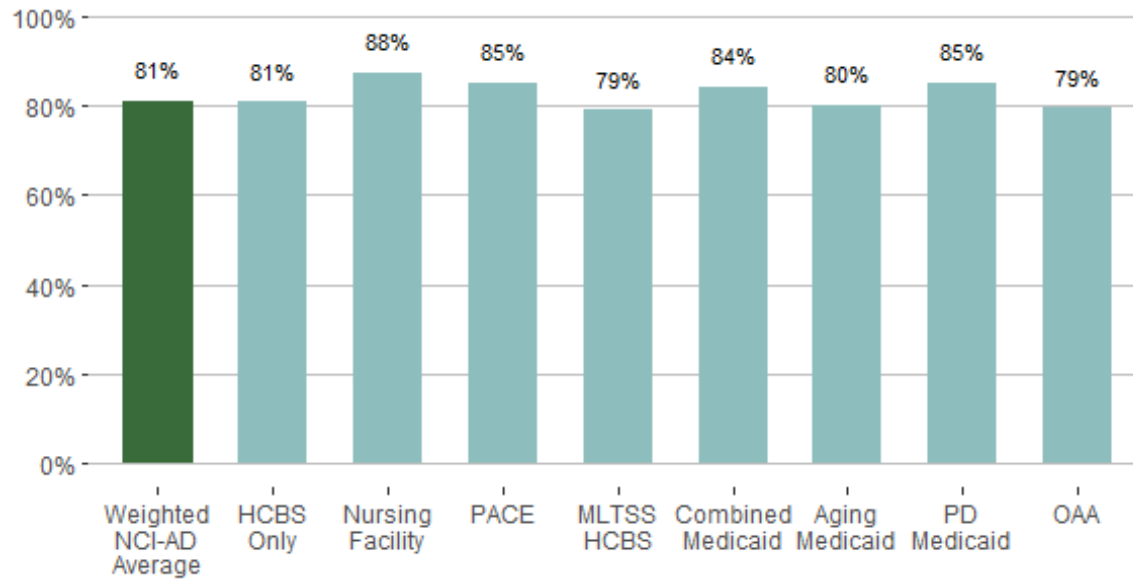


Table 119. Knows who to talk to if they are mistreated, hurt, disrespected by others

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 81% | 189 | 77% | 88% | n/a | n/a | 77% | n/a | n/a | n/a |
| AZ | 84% | 204 | 84% | n/a | n/a | 84% | n/a | n/a | n/a | n/a |
| DE | 82% | 759 | 84% | 77% | n/a | 84% | n/a | n/a | n/a | n/a |
| GA | 64% | 384 | 64% | n/a | n/a | n/a | n/a | n/a | n/a | 64% |
| IN | 87% | 872 | 87% | n/a | n/a | n/a | 89% | n/a | n/a | 80% |
| KS | 87% | 950 | 87% | n/a | n/a | 87% | n/a | n/a | n/a | n/a |
| KY | 83% | 288 | 83% | n/a | n/a | 88% | n/a | n/a | n/a | 78% |
| MN | 83% | 926 | 83% | n/a | n/a | n/a | n/a | 79% | 85% | n/a |
| MO | 82% | 1,717 | 82% | n/a | n/a | n/a | 82% | n/a | 87% | n/a |
| NE | 92% | 786 | 82% | 99% | n/a | 84% | 69% | n/a | n/a | n/a |
| NJ | 80% | 492 | 78% | 86% | 80% | 78% | n/a | n/a | n/a | n/a |
| OH | 84% | 1,160 | 84% | n/a | n/a | 85% | 89% | 82% | 85% | n/a |
| OK | 83% | 600 | 83% | n/a | n/a | n/a | 87% | n/a | n/a | 81% |
| OR | 83% | 495 | 83% | 82% | 87% | n/a | 82% | n/a | n/a | 83% |
| TN | 74% | 453 | 70% | 77% | 90% | 70% | n/a | n/a | n/a | n/a |
| TX | 66% | 1,252 | 66% | n/a | n/a | 66% | n/a | n/a | n/a | n/a |
| VA | 80% | 728 | 80% | n/a | n/a | 80% | n/a | n/a | n/a | n/a |
| WA | 75% | 1,324 | 74% | 81% | n/a | 74% | n/a | n/a | n/a | n/a |
| WI | 89% | 1,670 | 88% | 96% | 91% | 87% | 91% | n/a | n/a | n/a |
| WY | 83% | 356 | 83% | n/a | n/a | n/a | 83% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 81% | 15,605 | 81% | 88% | 85% | 79% | 84% | 80% | 85% | 79% |

Are ever worried for the security of their personal belongings

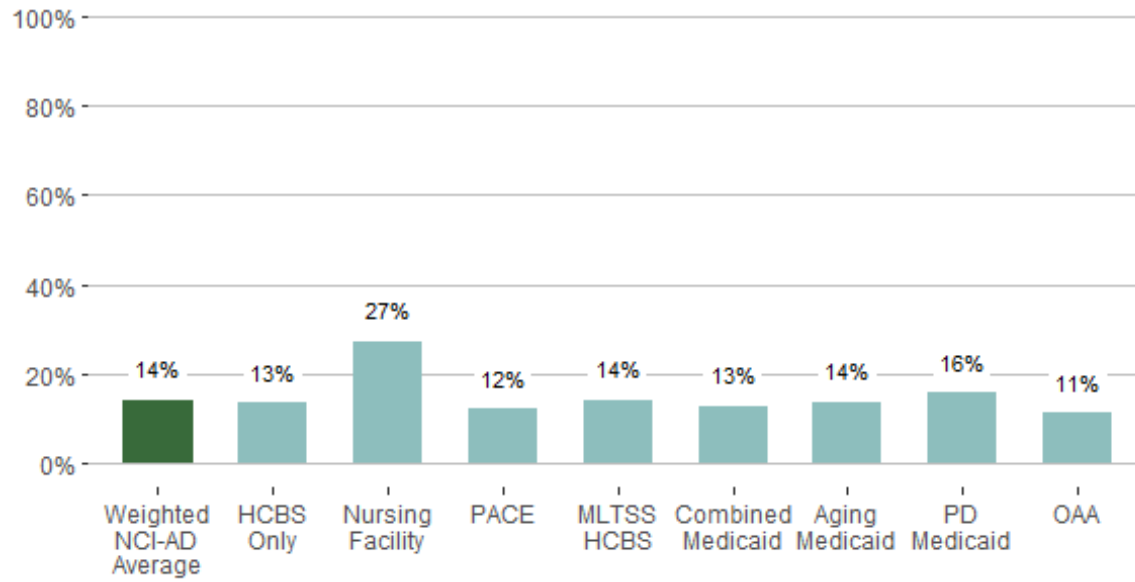


Table 120. Are ever worried for the security of their personal belongings

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 17% | 188 | 18% | 16% | n/a | n/a | 18% | n/a | n/a | n/a |
| AZ | 24% | 208 | 24% | n/a | n/a | 24% | n/a | n/a | n/a | n/a |
| DE | 12% | 762 | 10% | 18% | n/a | 10% | n/a | n/a | n/a | n/a |
| GA | 6% | 383 | 6% | n/a | n/a | n/a | n/a | n/a | n/a | 6% |
| IN | 11% | 877 | 11% | n/a | n/a | n/a | 11% | n/a | n/a | 11% |
| KS | 9% | 965 | 9% | n/a | n/a | 9% | n/a | n/a | n/a | n/a |
| KY | 9% | 290 | 9% | n/a | n/a | 11% | n/a | n/a | n/a | 7% |
| MN | 16% | 937 | 16% | n/a | n/a | n/a | n/a | 15% | 16% | n/a |
| MO | 10% | 1,743 | 10% | n/a | n/a | n/a | 10% | n/a | 8% | n/a |
| NE | 36% | 789 | 26% | 43% | n/a | 27% | 17% | n/a | n/a | n/a |
| NJ | 11% | 502 | 10% | 13% | 11% | 10% | n/a | n/a | n/a | n/a |
| OH | 12% | 1,170 | 12% | n/a | n/a | 12% | 16% | 12% | 13% | n/a |
| OK | 12% | 611 | 12% | n/a | n/a | n/a | 13% | n/a | n/a | 12% |
| OR | 15% | 501 | 15% | 37% | 14% | n/a | 14% | n/a | n/a | 19% |
| TN | 20% | 459 | 12% | 29% | 10% | 12% | n/a | n/a | n/a | n/a |
| TX | 18% | 1,266 | 18% | n/a | n/a | 18% | n/a | n/a | n/a | n/a |
| VA | 12% | 746 | 12% | n/a | n/a | 12% | n/a | n/a | n/a | n/a |
| WA | 23% | 1,352 | 21% | 39% | n/a | 21% | n/a | n/a | n/a | n/a |
| WI | 13% | 1,705 | 13% | 11% | 9% | 16% | 9% | n/a | n/a | n/a |
| WY | 15% | 358 | 15% | n/a | n/a | n/a | 15% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 14% | 15,812 | 13% | 27% | 12% | 14% | 13% | 14% | 16% | 11% |

Someone used or took their money without their permission in the past 12 months

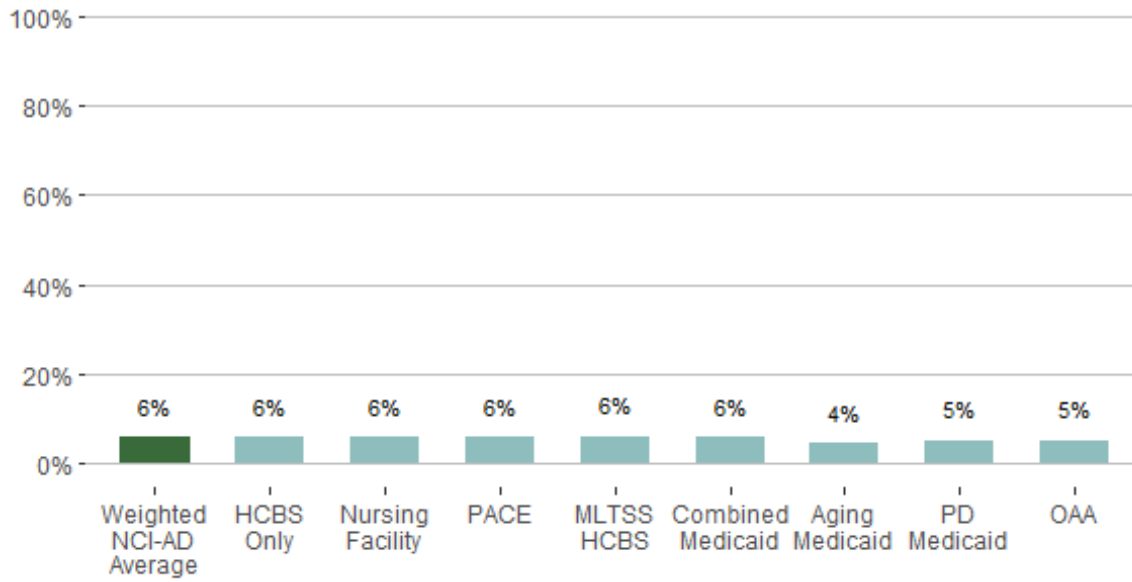


Table 121. Someone used or took their money without their permission in the past 12 months

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|-----------|------------------|-----------|------------|-------------------|----------------|-------------|-----------|
| AL | 5% | 190 | 6% | 4% | n/a | n/a | 6% | n/a | n/a | n/a |
| AZ | 9% | 205 | 9% | n/a | n/a | 9% | n/a | n/a | n/a | n/a |
| DE | 6% | 760 | 7% | 4% | n/a | 7% | n/a | n/a | n/a | n/a |
| GA | 3% | 382 | 3% | n/a | n/a | n/a | n/a | n/a | n/a | 3% |
| IN | 7% | 880 | 7% | n/a | n/a | n/a | 6% | n/a | n/a | 9% |
| KS | 5% | 947 | 5% | n/a | n/a | 5% | n/a | n/a | n/a | n/a |
| KY | 4% | 293 | 4% | n/a | n/a | 6% | n/a | n/a | n/a | 2% |
| MN | 5% | 932 | 5% | n/a | n/a | n/a | n/a | 4% | 5% | n/a |
| MO | 5% | 1,740 | 5% | n/a | n/a | n/a | 5% | n/a | 5% | n/a |
| NE | 5% | 785 | 8% | 2% | n/a | 7% | 11% | n/a | n/a | n/a |
| NJ | 3% | 509 | 1% | 6% | 4% | 1% | n/a | n/a | n/a | n/a |
| OH | 4% | 1,171 | 4% | n/a | n/a | 2% | 8% | 5% | 6% | n/a |
| OK | 6% | 612 | 6% | n/a | n/a | n/a | 7% | n/a | n/a | 5% |
| OR | 8% | 499 | 8% | 8% | 7% | n/a | 9% | n/a | n/a | 5% |
| TN | 6% | 456 | 5% | 7% | 6% | 5% | n/a | n/a | n/a | n/a |
| TX | 4% | 1,265 | 4% | n/a | n/a | 4% | n/a | n/a | n/a | n/a |
| VA | 6% | 748 | 6% | n/a | n/a | 6% | n/a | n/a | n/a | n/a |
| WA | 9% | 1,354 | 8% | 13% | n/a | 8% | n/a | n/a | n/a | n/a |
| WI | 6% | 1,685 | 7% | 3% | 6% | 8% | 5% | n/a | n/a | n/a |
| WY | 9% | 355 | 9% | n/a | n/a | n/a | 9% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 6% | 15,768 | 6% | 6% | 6% | 6% | 6% | 4% | 5% | 5% |

Feels safe around the people who are paid to help them

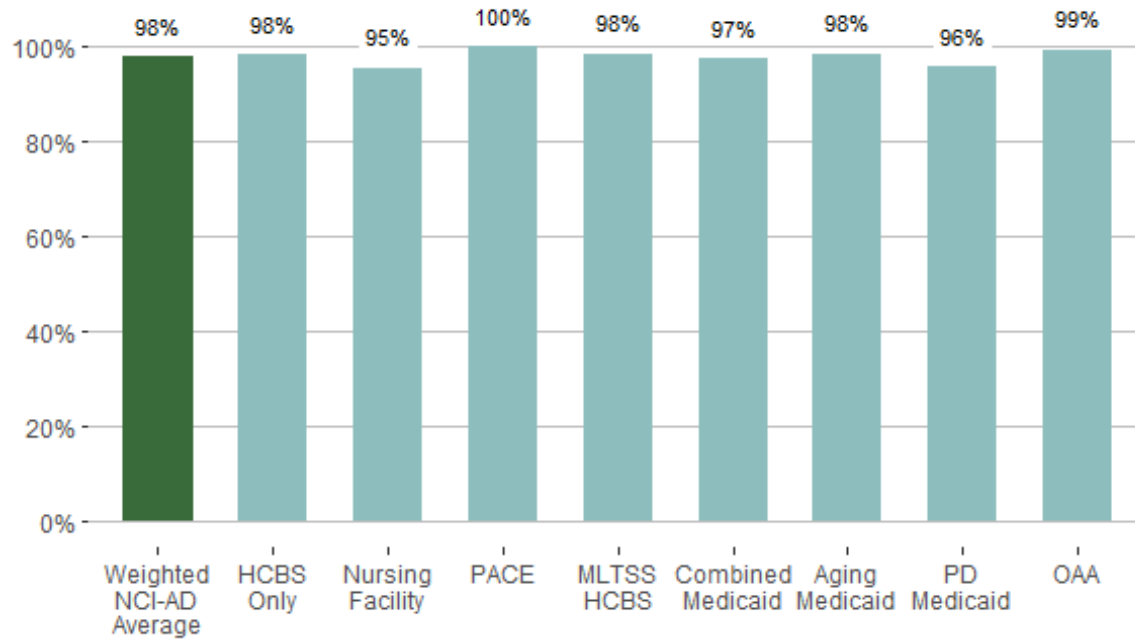


Table 122. Feels safe around the people who are paid to help them

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|--------------|------------|------------------|-------------|------------|-------------------|----------------|-------------|------------|
| AL | 96% | 100 | 98% | n/a* | n/a | n/a | 98% | n/a | n/a | n/a |
| AZ | 94% | 141 | 94% | n/a | n/a | 94% | n/a | n/a | n/a | n/a |
| DE | 98% | 366 | 99% | 92% | n/a | 99% | n/a | n/a | n/a | n/a |
| GA | 100% | 51 | 100% | n/a | n/a | n/a | n/a | n/a | n/a | 100% |
| IN | 99% | 485 | 99% | n/a | n/a | n/a | 99% | n/a | n/a | 100% |
| KS | 99% | 631 | 99% | n/a | n/a | 99% | n/a | n/a | n/a | n/a |
| KY | 98% | 224 | 98% | n/a | n/a | 98% | n/a | n/a | n/a | 98% |
| MN | 96% | 488 | 96% | n/a | n/a | n/a | n/a | 97% | 95% | n/a |
| MO | 98% | 1,133 | 98% | n/a | n/a | n/a | 98% | n/a | 100% | n/a |
| NE | 98% | 572 | 95% | 100% | n/a | 95% | 93% | n/a | n/a | n/a |
| NJ | 98% | 254 | 99% | 97% | 100% | 99% | n/a | n/a | n/a | n/a |
| OH | 99% | 717 | 99% | n/a | n/a | 99% | 99% | 99% | 100% | n/a |
| OK | 98% | 199 | 98% | n/a | n/a | n/a | 98% | n/a | n/a | n/a* |
| OR | 95% | 255 | 95% | 90% | 100% | n/a | 94% | n/a | n/a | n/a* |
| TN | 95% | 245 | 97% | 93% | n/a* | 97% | n/a | n/a | n/a | n/a |
| TX | 98% | 793 | 98% | n/a | n/a | 98% | n/a | n/a | n/a | n/a |
| VA | 100% | 109 | 100% | n/a | n/a | 100% | n/a | n/a | n/a | n/a |
| WA | 98% | 1,115 | 99% | 90% | n/a | 99% | n/a | n/a | n/a | n/a |
| WI | 99% | 1,199 | 99% | 99% | 100% | 98% | 100% | n/a | n/a | n/a |
| WY | 97% | 228 | 97% | n/a | n/a | n/a | 97% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 98% | 9,305 | 98% | 95% | 100% | 98% | 97% | 98% | 96% | 99% |

Programs with low response rates are denoted with "n/a*".

Rights and Respect

Gets information about services in their preferred language (if preferred language is not English)

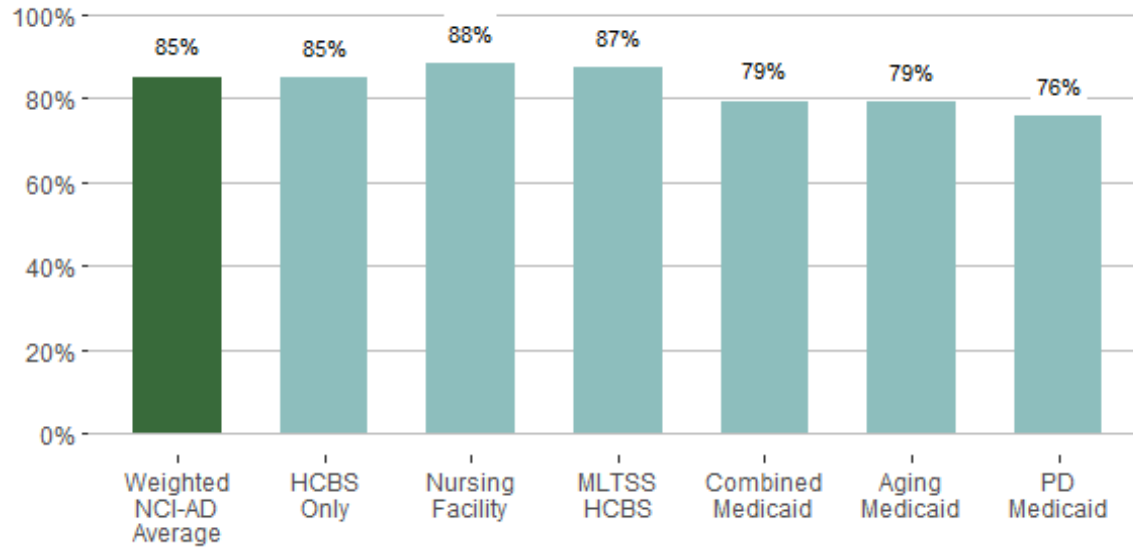


Table 123. Gets information about services in their preferred language (if preferred language is not English)

Proxy respondents were allowed for this question.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|--------------|------------|------------------|-------------|------------|-------------------|----------------|-------------|-------------|
| AL | n/a* | 5 | n/a* | n/a* | n/a | n/a | n/a* | n/a | n/a | n/a |
| AZ | n/a* | 17 | n/a* | n/a | n/a | n/a* | n/a | n/a | n/a | n/a |
| DE | n/a* | 5 | n/a* | n/a* | n/a | n/a* | n/a | n/a | n/a | n/a |
| GA | n/a* | 3 | n/a* | n/a | n/a | n/a | n/a | n/a | n/a | n/a* |
| IN | 85% | 36 | 85% | n/a | n/a | n/a | 84% | n/a | n/a | n/a* |
| KS | 57% | 37 | 57% | n/a | n/a | 57% | n/a | n/a | n/a | n/a |
| MN | 82% | 184 | 82% | n/a | n/a | n/a | n/a | 79% | n/a* | n/a |
| MO | 86% | 30 | 86% | n/a | n/a | n/a | 86% | n/a | n/a* | n/a |
| NE | 92% | 41 | 100% | n/a* | n/a | n/a* | 100% | n/a | n/a | n/a |
| NJ | 82% | 201 | 81% | n/a* | n/a* | 81% | n/a | n/a | n/a | n/a |
| OH | 76% | 247 | 76% | n/a | n/a | 76% | n/a* | 79% | 59% | n/a |
| OK | n/a* | 13 | n/a* | n/a | n/a | n/a | n/a* | n/a | n/a | n/a |
| OR | n/a* | 15 | n/a* | n/a* | n/a | n/a | n/a* | n/a | n/a | n/a* |
| TN | n/a* | 10 | n/a* | n/a | n/a | n/a* | n/a | n/a | n/a | n/a |
| TX | 96% | 245 | 96% | n/a | n/a | 96% | n/a | n/a | n/a | n/a |
| VA | n/a* | 9 | n/a* | n/a | n/a | n/a* | n/a | n/a | n/a | n/a |
| WA | 92% | 248 | 92% | n/a* | n/a | 92% | n/a | n/a | n/a | n/a |
| WI | 89% | 64 | 89% | n/a | n/a* | 97% | 80% | n/a | n/a | n/a |
| WY | n/a* | 3 | n/a* | n/a | n/a | n/a | n/a* | n/a | n/a | n/a |
| Weighted NCI-AD Average | 85% | 1,413 | 85% | 88% | n/a* | 87% | 79% | 79% | 76% | n/a* |

Programs with low response rates are denoted with "n/a".*

Services and supports are delivered in a way that is respectful of their culture

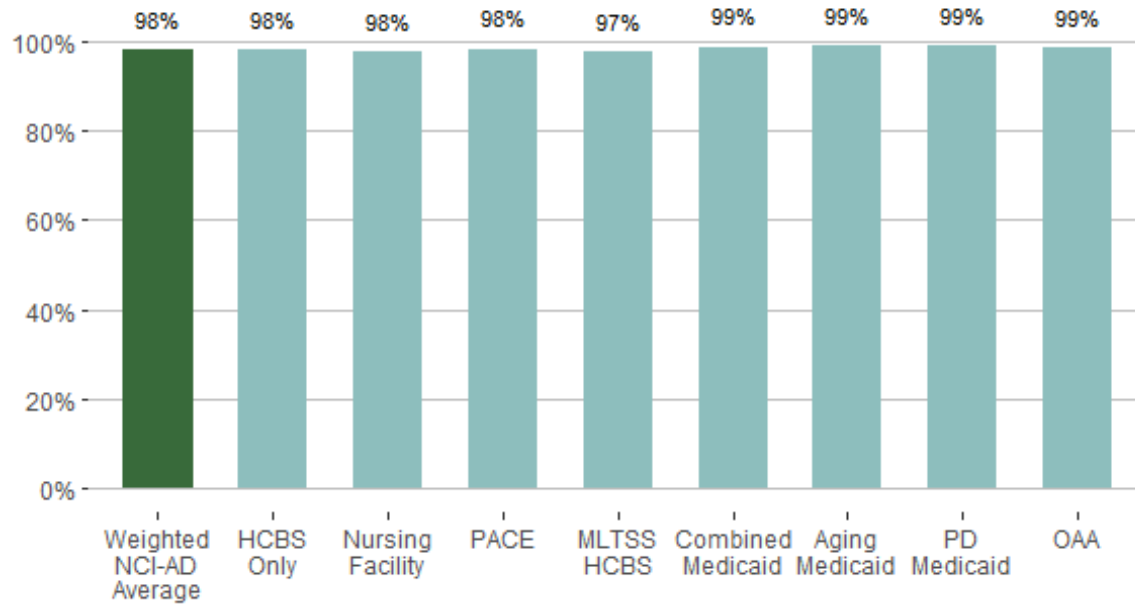


Table 124. Services and supports are delivered in a way that is respectful of their culture

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 98% | 161 | 100% | n/a* | n/a | n/a | 100% | n/a | n/a | n/a |
| AZ | 97% | 155 | 97% | n/a | n/a | 97% | n/a | n/a | n/a | n/a |
| DE | 98% | 693 | 98% | 97% | n/a | 98% | n/a | n/a | n/a | n/a |
| GA | 100% | 161 | 100% | n/a | n/a | n/a | n/a | n/a | n/a | 100% |
| IN | 99% | 756 | 99% | n/a | n/a | n/a | 99% | n/a | n/a | 97% |
| KS | 99% | 881 | 99% | n/a | n/a | 99% | n/a | n/a | n/a | n/a |
| KY | 100% | 250 | 100% | n/a | n/a | 100% | n/a | n/a | n/a | 100% |
| MN | 99% | 823 | 99% | n/a | n/a | n/a | n/a | 98% | 99% | n/a |
| MO | 99% | 1,673 | 99% | n/a | n/a | n/a | 99% | n/a | 100% | n/a |
| NE | 98% | 727 | 97% | 99% | n/a | 97% | 98% | n/a | n/a | n/a |
| NJ | 99% | 446 | 100% | 98% | 98% | 100% | n/a | n/a | n/a | n/a |
| OH | 100% | 1,082 | 100% | n/a | n/a | 100% | 99% | 100% | 100% | n/a |
| OK | 99% | 429 | 99% | n/a | n/a | n/a | 98% | n/a | n/a | 99% |
| OR | 99% | 436 | 99% | 98% | 98% | n/a | 99% | n/a | n/a | 100% |
| TN | 97% | 417 | 99% | 96% | 100% | 99% | n/a | n/a | n/a | n/a |
| TX | 99% | 1,207 | 99% | n/a | n/a | 99% | n/a | n/a | n/a | n/a |
| VA | 97% | 321 | 97% | n/a | n/a | 97% | n/a | n/a | n/a | n/a |
| WA | 96% | 1,290 | 96% | 99% | n/a | 96% | n/a | n/a | n/a | n/a |
| WI | 97% | 1,639 | 97% | 100% | 100% | 96% | 99% | n/a | n/a | n/a |
| WY | 99% | 327 | 99% | n/a | n/a | n/a | 99% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 98% | 13,874 | 98% | 98% | 98% | 97% | 99% | 99% | 99% | 99% |

Programs with low response rates are denoted with "n/a*".

People who are paid to help them treat them with respect

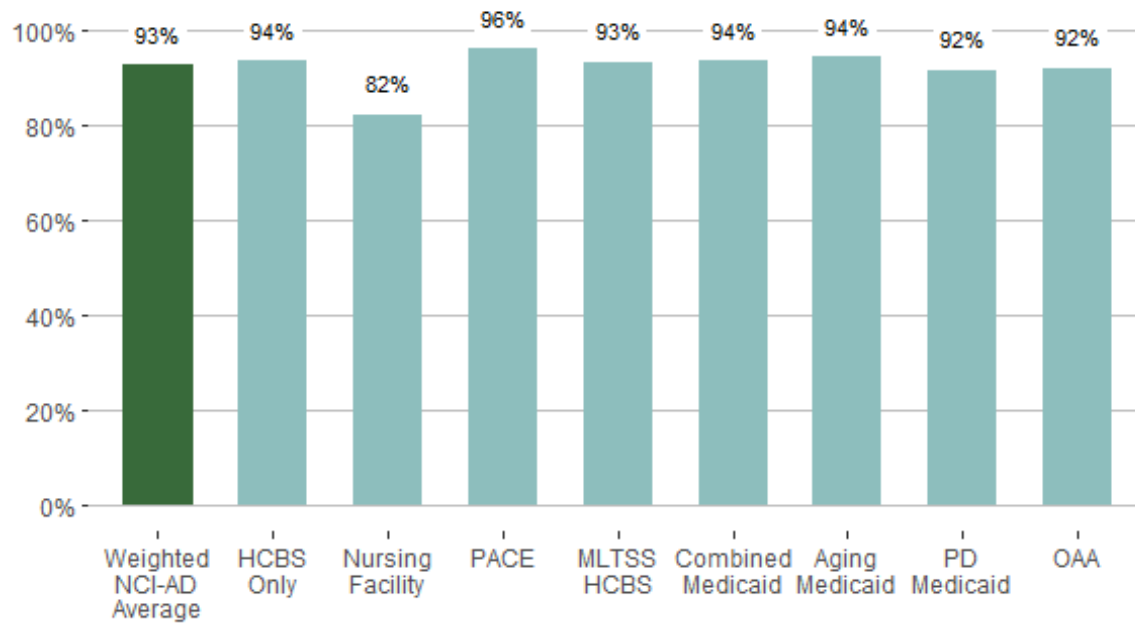


Table 125. People who are paid to help them treat them with respect

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|--------------|------------|------------------|------------|------------|-------------------|----------------|-------------|------------|
| AL | 95% | 100 | 100% | n/a* | n/a | n/a | 100% | n/a | n/a | n/a |
| AZ | 84% | 142 | 84% | n/a | n/a | 84% | n/a | n/a | n/a | n/a |
| DE | 92% | 366 | 94% | 86% | n/a | 94% | n/a | n/a | n/a | n/a |
| GA | 100% | 49 | 100% | n/a | n/a | n/a | n/a | n/a | n/a | 100% |
| IN | 96% | 481 | 96% | n/a | n/a | n/a | 97% | n/a | n/a | 93% |
| KS | 95% | 630 | 95% | n/a | n/a | 95% | n/a | n/a | n/a | n/a |
| KY | 93% | 224 | 93% | n/a | n/a | 95% | n/a | n/a | n/a | 91% |
| MN | 91% | 489 | 91% | n/a | n/a | n/a | n/a | 92% | 90% | n/a |
| MO | 94% | 1,131 | 94% | n/a | n/a | n/a | 94% | n/a | 100% | n/a |
| NE | 84% | 571 | 81% | 86% | n/a | 81% | 86% | n/a | n/a | n/a |
| NJ | 91% | 256 | 96% | 76% | 99% | 95% | n/a | n/a | n/a | n/a |
| OH | 94% | 717 | 94% | n/a | n/a | 91% | 92% | 97% | 98% | n/a |
| OK | 94% | 200 | 94% | n/a | n/a | n/a | 94% | n/a | n/a | n/a* |
| OR | 88% | 257 | 88% | 73% | 93% | n/a | 88% | n/a | n/a | n/a* |
| TN | 85% | 246 | 94% | 77% | n/a* | 94% | n/a | n/a | n/a | n/a |
| TX | 95% | 787 | 95% | n/a | n/a | 95% | n/a | n/a | n/a | n/a |
| VA | 91% | 109 | 91% | n/a | n/a | 91% | n/a | n/a | n/a | n/a |
| WA | 96% | 1,115 | 98% | 81% | n/a | 98% | n/a | n/a | n/a | n/a |
| WI | 94% | 1,202 | 94% | 88% | 100% | 92% | 99% | n/a | n/a | n/a |
| WY | 95% | 228 | 95% | n/a | n/a | n/a | 95% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 93% | 9,300 | 94% | 82% | 96% | 93% | 94% | 94% | 92% | 92% |

Programs with low response rates are denoted with "n/a*".

Others ask before coming into their home/room (if living in a group setting)

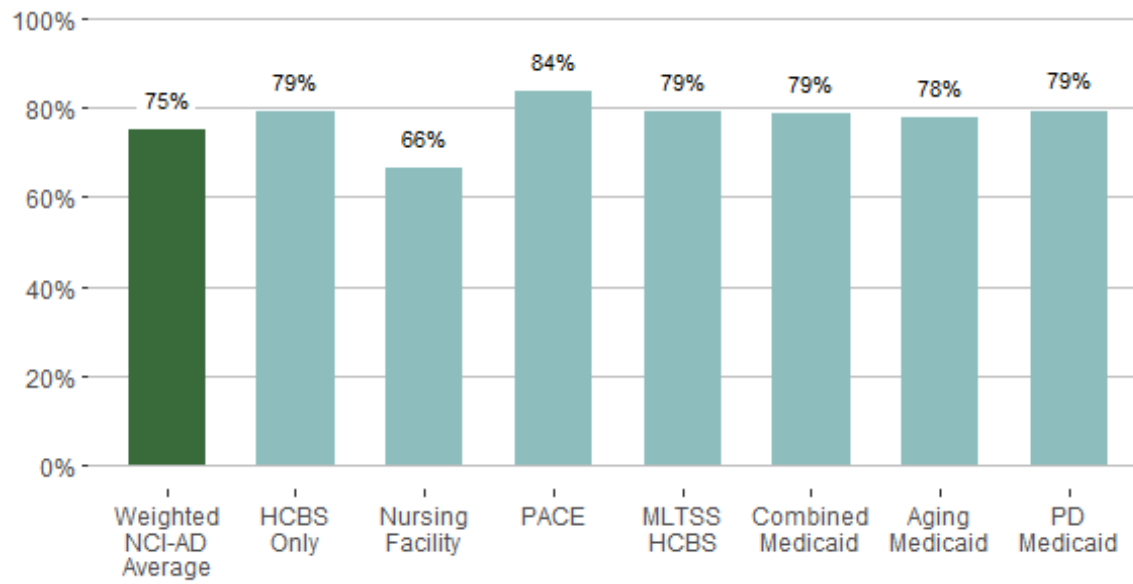


Table 126. Others ask before coming into their home/room (if living in a group setting)

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|--------------|------------|------------------|------------|------------|-------------------|----------------|-------------|-------------|
| AL | 65% | 23 | 98% | n/a* | n/a | n/a | n/a* | n/a | n/a | n/a |
| AZ | 68% | 91 | 68% | n/a | n/a | 68% | n/a | n/a | n/a | n/a |
| DE | 61% | 128 | 74% | 58% | n/a | 74% | n/a | n/a | n/a | n/a |
| GA | n/a* | 5 | n/a* | n/a | n/a | n/a | n/a | n/a | n/a | n/a* |
| IN | 80% | 75 | 80% | n/a | n/a | n/a | 79% | n/a | n/a | n/a* |
| KS | 89% | 66 | 89% | n/a | n/a | 89% | n/a | n/a | n/a | n/a |
| KY | n/a* | 5 | n/a* | n/a | n/a | n/a* | n/a | n/a | n/a | n/a* |
| MN | 79% | 226 | 79% | n/a | n/a | n/a | n/a | 77% | 79% | n/a |
| MO | 80% | 309 | 80% | n/a | n/a | n/a | 80% | n/a | n/a* | n/a |
| NE | 91% | 351 | 95% | 91% | n/a | 95% | n/a* | n/a | n/a | n/a |
| NJ | 48% | 122 | 84% | 40% | n/a* | 84% | n/a | n/a | n/a | n/a |
| OH | 86% | 334 | 86% | n/a | n/a | 88% | 84% | n/a* | n/a | n/a |
| OK | n/a* | 11 | n/a* | n/a | n/a | n/a | n/a* | n/a | n/a | n/a |
| OR | 75% | 288 | 75% | 76% | 84% | n/a | 74% | n/a | n/a | n/a |
| TN | 64% | 123 | 77% | 62% | n/a* | 78% | n/a | n/a | n/a | n/a |
| TX | 69% | 77 | 69% | n/a | n/a | 69% | n/a | n/a | n/a | n/a |
| VA | 73% | 38 | 73% | n/a | n/a | 73% | n/a | n/a | n/a | n/a |
| WA | 79% | 337 | 85% | 68% | n/a | 85% | n/a | n/a | n/a | n/a |
| WI | 79% | 300 | 78% | 80% | 86% | 77% | n/a* | n/a | n/a | n/a |
| WY | 84% | 38 | 84% | n/a | n/a | n/a | 84% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 75% | 2,947 | 79% | 66% | 84% | 79% | 79% | 78% | 79% | n/a* |

Programs with low response rates are denoted with "n/a*".

Able to lock doors to room (if living in a group setting)

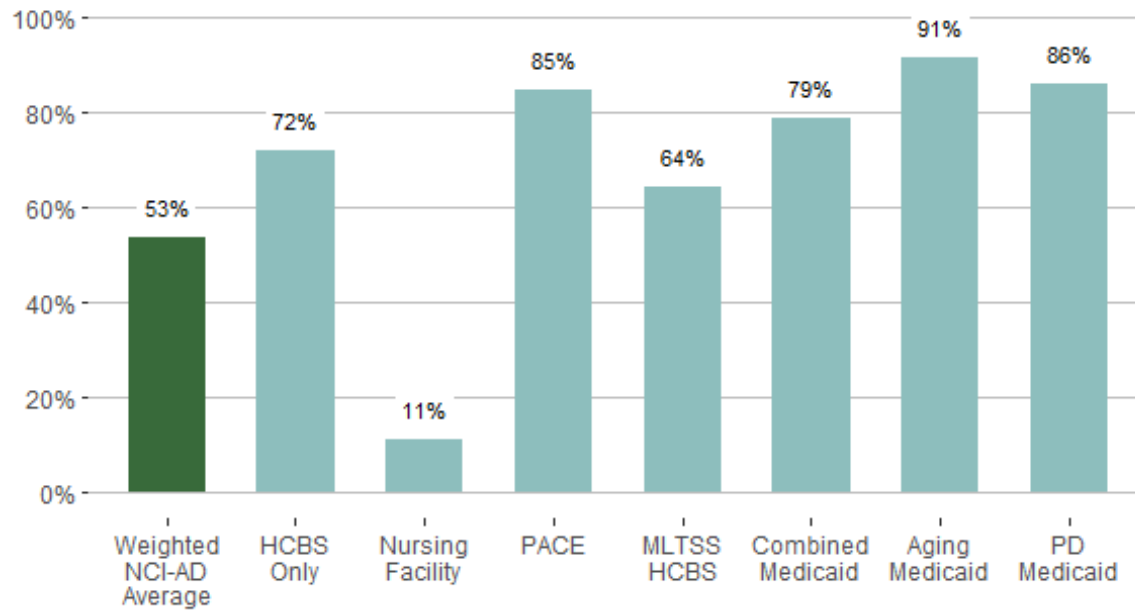


Table 127. Able to lock doors to room (if living in a group setting)

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|--------------|------------|------------------|------------|------------|-------------------|----------------|-------------|-------------|
| AL | 5% | 22 | 4% | n/a* | n/a | n/a | n/a* | n/a | n/a | n/a |
| AZ | 46% | 87 | 46% | n/a | n/a | 46% | n/a | n/a | n/a | n/a |
| DE | 26% | 124 | 76% | 13% | n/a | 76% | n/a | n/a | n/a | n/a |
| GA | n/a* | 5 | n/a* | n/a | n/a | n/a | n/a | n/a | n/a | n/a* |
| IN | 93% | 73 | 93% | n/a | n/a | n/a | 93% | n/a | n/a | n/a |
| KS | 88% | 65 | 88% | n/a | n/a | 88% | n/a | n/a | n/a | n/a |
| KY | n/a* | 5 | n/a* | n/a | n/a | n/a* | n/a | n/a | n/a | n/a* |
| MN | 87% | 226 | 87% | n/a | n/a | n/a | n/a | 91% | 86% | n/a |
| MO | 37% | 306 | 37% | n/a | n/a | n/a | 37% | n/a | n/a* | n/a |
| NE | 2% | 350 | 6% | 2% | n/a | 6% | n/a* | n/a | n/a | n/a |
| NJ | 38% | 91 | 81% | 25% | n/a* | 81% | n/a | n/a | n/a | n/a |
| OH | 98% | 330 | 98% | n/a | n/a | 98% | 98% | n/a* | n/a | n/a |
| OK | n/a* | 11 | n/a* | n/a | n/a | n/a | n/a* | n/a | n/a | n/a |
| OR | 89% | 282 | 93% | 33% | 88% | n/a | 93% | n/a | n/a | n/a |
| TN | 16% | 114 | 73% | 9% | n/a* | 72% | n/a | n/a | n/a | n/a |
| TX | 78% | 76 | 78% | n/a | n/a | 78% | n/a | n/a | n/a | n/a |
| VA | 57% | 38 | 57% | n/a | n/a | 57% | n/a | n/a | n/a | n/a |
| WA | 46% | 319 | 63% | 13% | n/a | 63% | n/a | n/a | n/a | n/a |
| WI | 55% | 280 | 77% | 15% | 63% | 76% | n/a* | n/a | n/a | n/a |
| WY | 95% | 37 | 95% | n/a | n/a | n/a | 95% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 53% | 2,841 | 72% | 11% | 85% | 64% | 79% | 91% | 86% | n/a* |

Programs with low response rates are denoted with "n/a*".

Has enough privacy where lives (if living in a group setting)

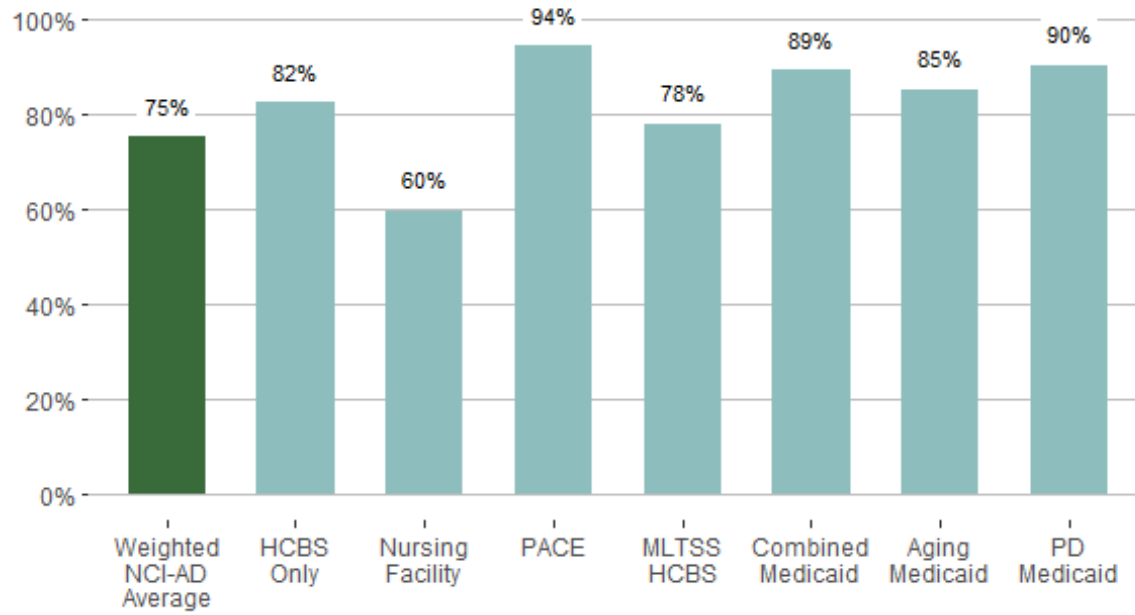


Table 128. Has enough privacy where lives (if living in a group setting)

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|--------------|------------|------------------|------------|------------|-------------------|----------------|-------------|-------------|
| AL | 60% | 22 | 52% | n/a* | n/a | n/a | n/a* | n/a | n/a | n/a |
| AZ | 73% | 92 | 73% | n/a | n/a | 73% | n/a | n/a | n/a | n/a |
| DE | 64% | 130 | 76% | 61% | n/a | 76% | n/a | n/a | n/a | n/a |
| GA | n/a* | 5 | n/a* | n/a | n/a | n/a | n/a | n/a | n/a | n/a* |
| IN | 96% | 74 | 96% | n/a | n/a | n/a | 96% | n/a | n/a | n/a* |
| KS | 97% | 65 | 97% | n/a | n/a | 97% | n/a | n/a | n/a | n/a |
| KY | n/a* | 5 | n/a* | n/a | n/a | n/a* | n/a | n/a | n/a | n/a* |
| MN | 89% | 227 | 89% | n/a | n/a | n/a | n/a | 85% | 90% | n/a |
| MO | 77% | 311 | 77% | n/a | n/a | n/a | 77% | n/a | n/a* | n/a |
| NE | 48% | 348 | 48% | 47% | n/a | 48% | n/a* | n/a | n/a | n/a |
| NJ | 64% | 121 | 81% | 59% | n/a* | 81% | n/a | n/a | n/a | n/a |
| OH | 92% | 333 | 92% | n/a | n/a | 91% | 95% | n/a* | n/a | n/a |
| OK | n/a* | 11 | n/a* | n/a | n/a | n/a | n/a* | n/a | n/a | n/a |
| OR | 90% | 292 | 91% | 73% | 96% | n/a | 90% | n/a | n/a | n/a |
| TN | 64% | 118 | 94% | 61% | n/a* | 95% | n/a | n/a | n/a | n/a |
| TX | 83% | 78 | 83% | n/a | n/a | 83% | n/a | n/a | n/a | n/a |
| VA | 62% | 39 | 62% | n/a | n/a | 62% | n/a | n/a | n/a | n/a |
| WA | 81% | 334 | 89% | 66% | n/a | 89% | n/a | n/a | n/a | n/a |
| WI | 86% | 301 | 87% | 84% | 95% | 86% | n/a* | n/a | n/a | n/a |
| WY | 92% | 38 | 92% | n/a | n/a | n/a | 92% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 75% | 2,944 | 82% | 60% | 94% | 78% | 89% | 85% | 90% | n/a* |

Programs with low response rates are denoted with "n/a*".

Can have visitors at any time (if living in a group setting)

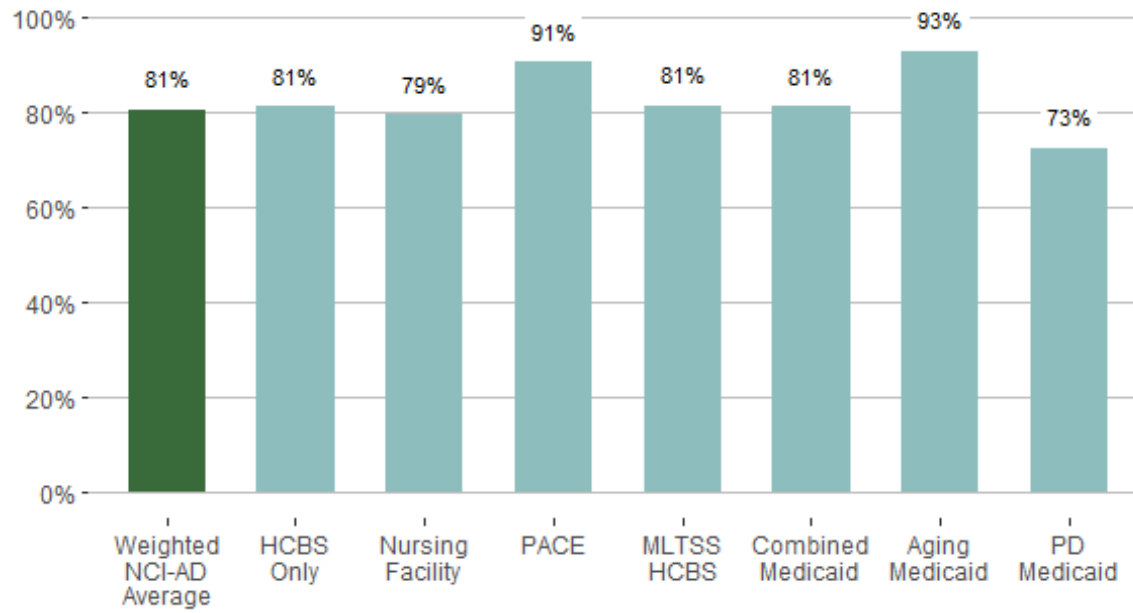


Table 129. Can have visitors at any time (if living in a group setting)

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|--------------|------------|------------------|------------|------------|-------------------|----------------|-------------|-------------|
| AL | 90% | 22 | 100% | n/a* | n/a | n/a | n/a* | n/a | n/a | n/a |
| AZ | 82% | 88 | 82% | n/a | n/a | 82% | n/a | n/a | n/a | n/a |
| DE | 89% | 126 | 92% | 88% | n/a | 92% | n/a | n/a | n/a | n/a |
| GA | n/a* | 5 | n/a* | n/a | n/a | n/a | n/a | n/a | n/a | n/a* |
| IN | 74% | 71 | 74% | n/a | n/a | n/a | 74% | n/a | n/a | n/a* |
| KS | 90% | 63 | 90% | n/a | n/a | 90% | n/a | n/a | n/a | n/a |
| KY | n/a* | 5 | n/a* | n/a | n/a | n/a* | n/a | n/a | n/a | n/a* |
| MN | 78% | 220 | 78% | n/a | n/a | n/a | n/a | 93% | 73% | n/a |
| MO | 70% | 292 | 70% | n/a | n/a | n/a | 70% | n/a | n/a* | n/a |
| NE | 99% | 345 | 98% | 100% | n/a | 98% | n/a* | n/a | n/a | n/a |
| NJ | 51% | 111 | 80% | 43% | n/a* | 81% | n/a | n/a | n/a | n/a |
| OH | 92% | 324 | 92% | n/a | n/a | 92% | 92% | n/a* | n/a | n/a |
| OK | n/a* | 11 | n/a* | n/a | n/a | n/a | n/a* | n/a | n/a | n/a |
| OR | 88% | 284 | 88% | 88% | 94% | n/a | 87% | n/a | n/a | n/a |
| TN | 91% | 121 | 90% | 91% | n/a* | 90% | n/a | n/a | n/a | n/a |
| TX | 85% | 74 | 85% | n/a | n/a | 85% | n/a | n/a | n/a | n/a |
| VA | 66% | 38 | 66% | n/a | n/a | 66% | n/a | n/a | n/a | n/a |
| WA | 81% | 321 | 86% | 72% | n/a | 86% | n/a | n/a | n/a | n/a |
| WI | 85% | 280 | 83% | 89% | 90% | 84% | n/a* | n/a | n/a | n/a |
| WY | 92% | 37 | 92% | n/a | n/a | n/a | 92% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 81% | 2,838 | 81% | 79% | 91% | 81% | 81% | 93% | 73% | n/a* |

Programs with low response rates are denoted with "n/a*".

Can get something to eat or grab a snack anytime they want to (if living in a group setting)

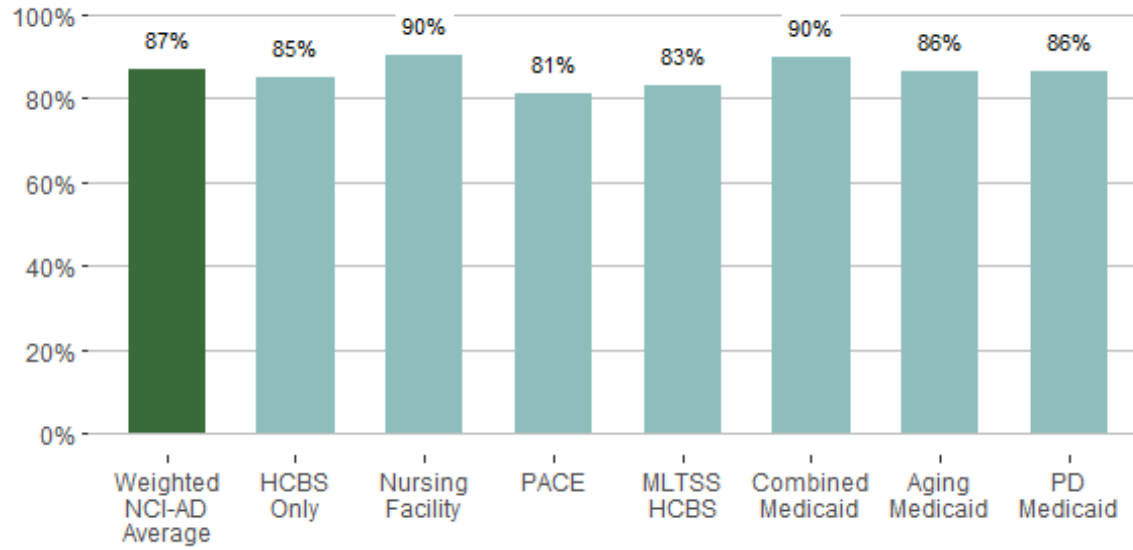


Table 130. Can get something to eat or grab a snack anytime they want to (if living in a group setting)

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|--------------|------------|------------------|------------|------------|-------------------|----------------|-------------|-------------|
| AL | 85% | 22 | 100% | n/a* | n/a | n/a | n/a* | n/a | n/a | n/a |
| AZ | 72% | 90 | 72% | n/a | n/a | 72% | n/a | n/a | n/a | n/a |
| DE | 89% | 125 | 88% | 89% | n/a | 88% | n/a | n/a | n/a | n/a |
| GA | n/a* | 5 | n/a* | n/a | n/a | n/a | n/a | n/a | n/a | n/a* |
| IN | 90% | 73 | 90% | n/a | n/a | n/a | 90% | n/a | n/a | n/a* |
| KS | 92% | 64 | 92% | n/a | n/a | 92% | n/a | n/a | n/a | n/a |
| KY | n/a* | 5 | n/a* | n/a | n/a | n/a* | n/a | n/a | n/a | n/a* |
| MN | 86% | 219 | 86% | n/a | n/a | n/a | n/a | 86% | 86% | n/a |
| MO | 88% | 304 | 88% | n/a | n/a | n/a | 88% | n/a | n/a* | n/a |
| NE | 100% | 351 | 100% | 100% | n/a | 100% | n/a* | n/a | n/a | n/a |
| NJ | 89% | 116 | 95% | 87% | n/a* | 97% | n/a | n/a | n/a | n/a |
| OH | 91% | 327 | 91% | n/a | n/a | 92% | 90% | n/a* | n/a | n/a |
| OK | n/a* | 11 | n/a* | n/a | n/a | n/a | n/a* | n/a | n/a | n/a |
| OR | 87% | 285 | 88% | 83% | 82% | n/a | 88% | n/a | n/a | n/a |
| TN | 94% | 122 | 90% | 94% | n/a* | 91% | n/a | n/a | n/a | n/a |
| TX | 87% | 77 | 87% | n/a | n/a | 87% | n/a | n/a | n/a | n/a |
| VA | 77% | 38 | 77% | n/a | n/a | 77% | n/a | n/a | n/a | n/a |
| WA | 82% | 332 | 82% | 80% | n/a | 82% | n/a | n/a | n/a | n/a |
| WI | 88% | 290 | 86% | 91% | 94% | 85% | n/a* | n/a | n/a | n/a |
| WY | 100% | 34 | 100% | n/a | n/a | n/a | 100% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 87% | 2,890 | 85% | 90% | 81% | 83% | 90% | 86% | 86% | n/a* |

Programs with low response rates are denoted with "n/a*".

Person-Centered Planning (State Optional Module)

Involvement in making decisions about what is in the service plan

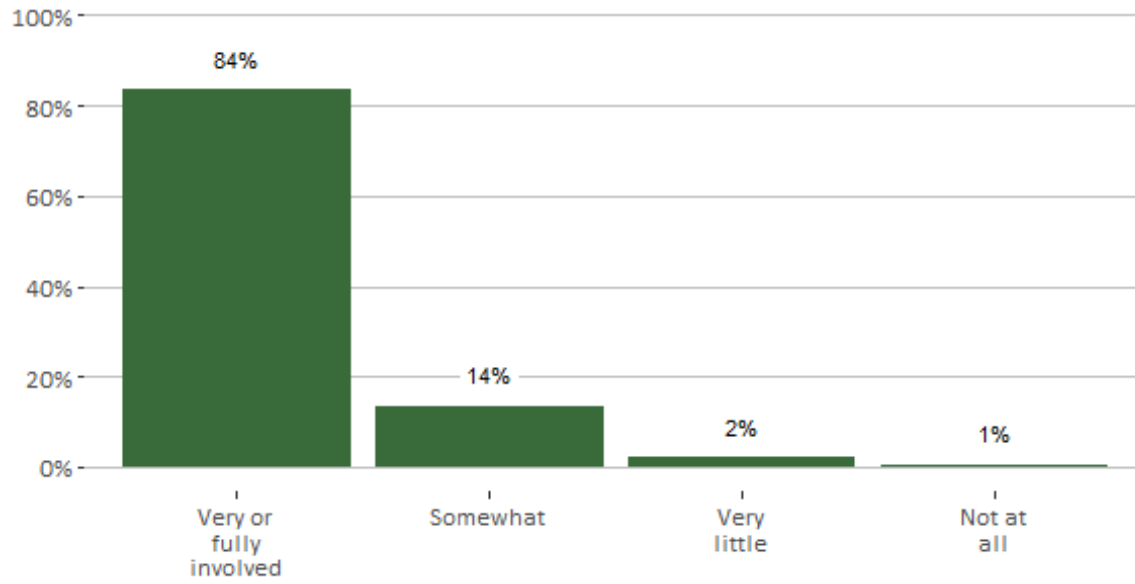


Table 131. Involvement in making decisions about what is in the service plan

| State | Very or fully involved | Somewhat | Very little | Not at all | Observed N |
|--------------------------------|------------------------|------------|-------------|------------|--------------|
| AL | 91% | 9% | 0% | 0% | 83 |
| AZ | 79% | 19% | 2% | 0% | 42 |
| DE | 80% | 16% | 4% | 0% | 381 |
| IN | 83% | 13% | 2% | 2% | 271 |
| KS | 88% | 10% | 1% | 1% | 554 |
| KY | 80% | 16% | 5% | 0% | 103 |
| MN | 83% | 14% | 3% | 1% | 429 |
| MO | 84% | 14% | 2% | 1% | 860 |
| NE | 94% | 6% | 0% | 0% | 126 |
| NJ | 78% | 19% | 3% | 1% | 283 |
| OH | 92% | 7% | 1% | 0% | 552 |
| OK | 88% | 10% | 1% | 1% | 143 |
| OR | 77% | 20% | 3% | 1% | 213 |
| TN | 83% | 15% | 2% | 1% | 153 |
| TX | 82% | 15% | 2% | 1% | 493 |
| WI | 81% | 14% | 3% | 1% | 914 |
| WY | 89% | 9% | 1% | 0% | 202 |
| Weighted NCI-AD Average | 84% | 14% | 2% | 1% | 5,802 |

Remember their last service planning meeting

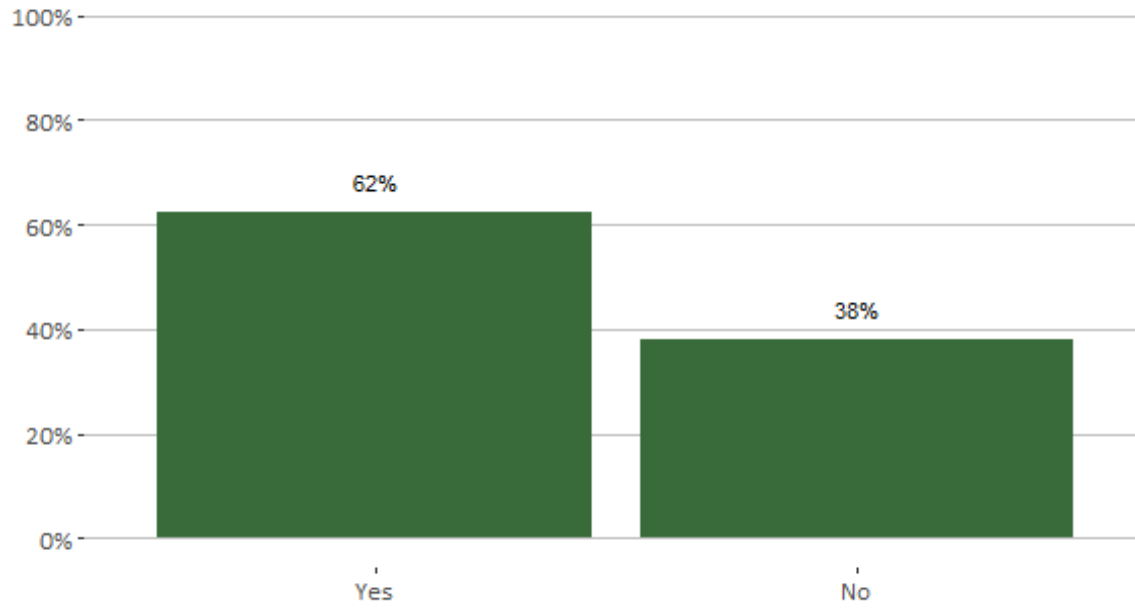


Table 132. Remember their last service planning meeting

| State | Yes | No | Observed N |
|--------------------------------|------------|------------|--------------|
| AL | 46% | 54% | 153 |
| AZ | 83% | 17% | 145 |
| DE | 63% | 37% | 635 |
| IN | 63% | 37% | 561 |
| KS | 72% | 28% | 747 |
| KY | 61% | 39% | 236 |
| MN | 66% | 34% | 664 |
| MO | 49% | 51% | 1,342 |
| NE | 68% | 32% | 261 |
| NJ | 68% | 32% | 403 |
| OH | 70% | 30% | 942 |
| OK | 46% | 54% | 312 |
| OR | 65% | 35% | 312 |
| TN | 39% | 61% | 339 |
| TX | 55% | 45% | 1,172 |
| WI | 81% | 19% | 1,179 |
| WY | 65% | 35% | 291 |
| Weighted NCI-AD Average | 62% | 38% | 9,694 |

Service planning meeting took place at a time that was good for them

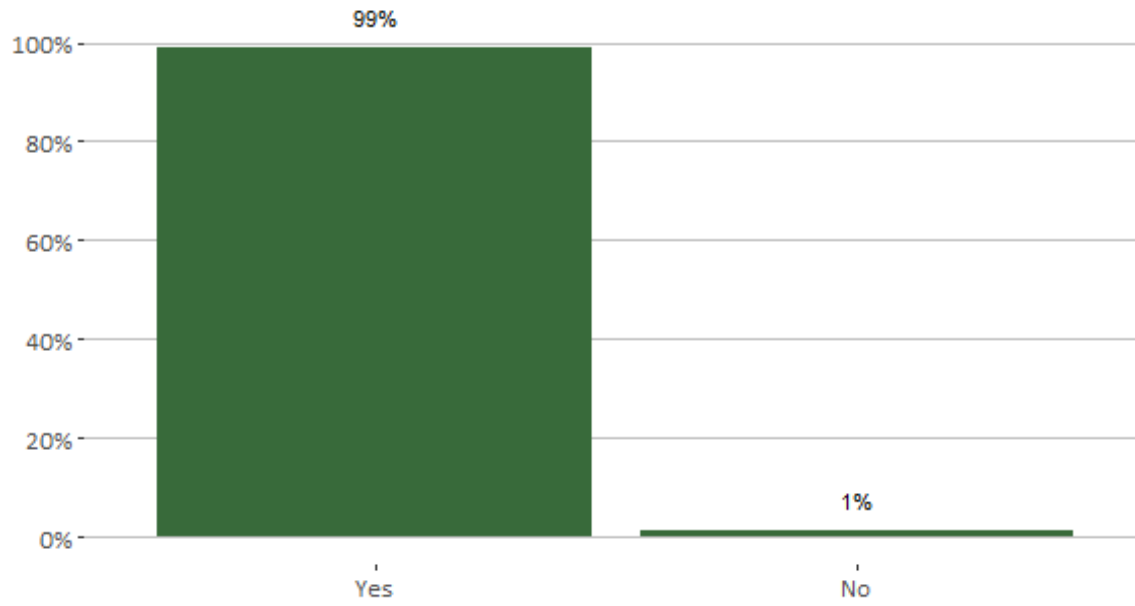


Table 133. Service planning meeting took place at a time that was good for them

| State | Yes | No | Observed N |
|--------------------------------|------------|-----------|--------------|
| AL | 100% | 0% | 84 |
| AZ | 98% | 2% | 121 |
| DE | 99% | 1% | 397 |
| IN | 99% | 1% | 346 |
| KS | 100% | 0% | 538 |
| KY | 100% | 0% | 144 |
| MN | 99% | 1% | 433 |
| MO | 99% | 1% | 661 |
| NE | 100% | 0% | 135 |
| NJ | 100% | 0% | 261 |
| OH | 99% | 1% | 639 |
| OK | 99% | 1% | 176 |
| OR | 96% | 4% | 189 |
| TN | 100% | 0% | 160 |
| TX | 99% | 1% | 645 |
| WI | 99% | 1% | 941 |
| WY | 99% | 1% | 185 |
| Weighted NCI-AD Average | 99% | 1% | 6,055 |

Service planning meeting took place in a location that was good for them

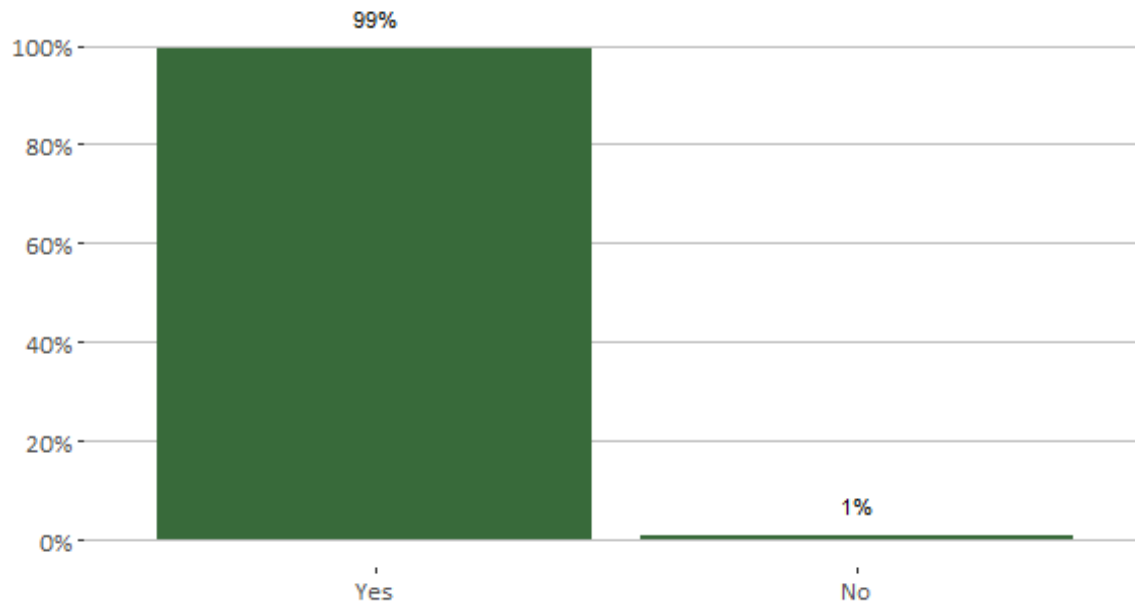


Table 134. Service planning meeting took place in a location that was good for them

| State | Yes | No | Observed N |
|--------------------------------|------------|-----------|--------------|
| AL | 100% | 0% | 82 |
| AZ | 99% | 1% | 121 |
| DE | 99% | 1% | 399 |
| IN | 99% | 1% | 347 |
| KS | 99% | 1% | 537 |
| KY | 100% | 0% | 142 |
| MN | 99% | 1% | 433 |
| MO | 99% | 1% | 663 |
| NE | 100% | 0% | 137 |
| NJ | 100% | 0% | 263 |
| OH | 100% | 0% | 636 |
| OK | 100% | 0% | 175 |
| OR | 98% | 2% | 191 |
| TN | 100% | 0% | 161 |
| TX | 99% | 1% | 645 |
| WI | 99% | 1% | 941 |
| WY | 100% | 0% | 187 |
| Weighted NCI-AD Average | 99% | 1% | 6,060 |

Service planning meeting
included the people they
wanted to be there

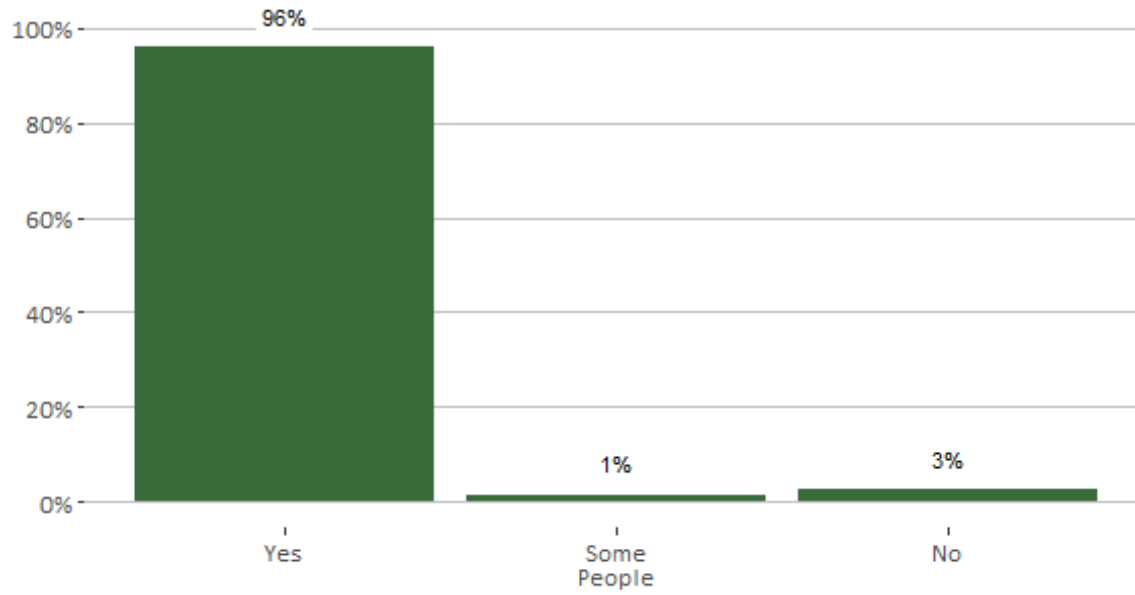


Table 135. Service planning meeting included the people they wanted to be there

| State | Yes | Some People | No | Observed N |
|--------------------------------|------------|-------------|-----------|--------------|
| AL | 94% | 0% | 5% | 84 |
| AZ | 90% | 3% | 7% | 120 |
| DE | 95% | 1% | 4% | 393 |
| IN | 98% | 0% | 2% | 344 |
| KS | 98% | 1% | 1% | 531 |
| KY | 98% | 1% | 1% | 141 |
| MN | 95% | 2% | 3% | 433 |
| MO | 96% | 1% | 3% | 650 |
| NE | 95% | 1% | 4% | 137 |
| NJ | 99% | 0% | 0% | 264 |
| OH | 99% | 1% | 1% | 632 |
| OK | 95% | 2% | 3% | 171 |
| OR | 90% | 7% | 3% | 187 |
| TN | 94% | 3% | 3% | 159 |
| TX | 96% | 1% | 4% | 639 |
| WI | 96% | 1% | 2% | 937 |
| WY | 96% | 3% | 1% | 188 |
| Weighted NCI-AD Average | 96% | 1% | 3% | 6,010 |

People at the service planning meeting listened to needs and preferences

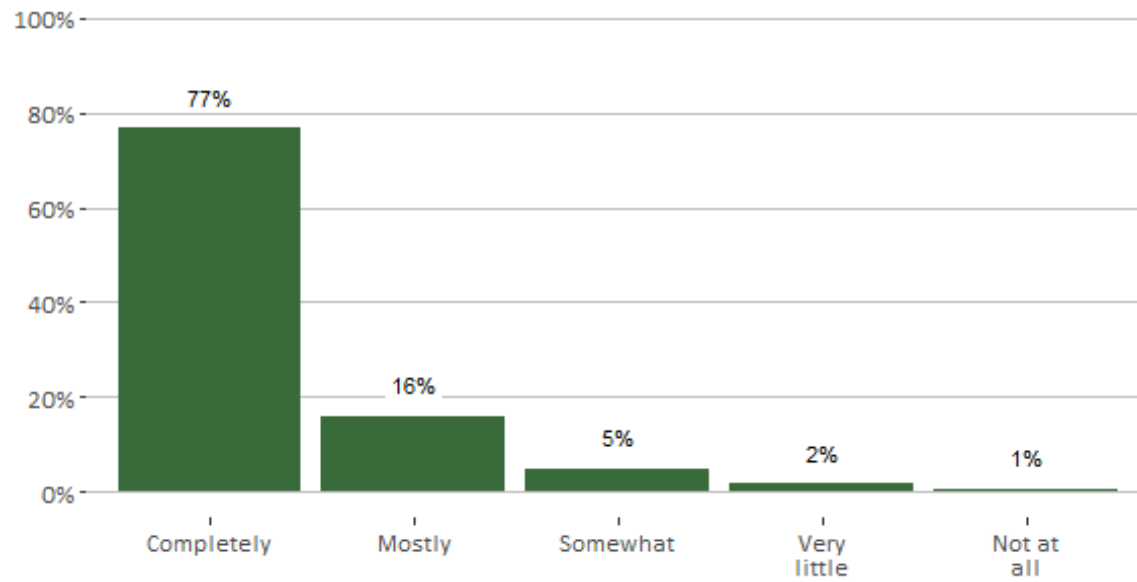


Table 136. People at the service planning meeting listened to needs and preferences

| State | Completely | Mostly | Somewhat | Very little | Not at all | Observed N |
|--------------------------------|------------|------------|-----------|-------------|------------|--------------|
| AL | 81% | 10% | 3% | 5% | 0% | 83 |
| AZ | 77% | 14% | 6% | 2% | 1% | 121 |
| DE | 72% | 21% | 5% | 1% | 1% | 396 |
| IN | 75% | 17% | 6% | 1% | 1% | 346 |
| KS | 77% | 18% | 4% | 1% | 0% | 530 |
| KY | 66% | 24% | 8% | 0% | 2% | 143 |
| MN | 82% | 9% | 6% | 1% | 2% | 431 |
| MO | 87% | 9% | 3% | 1% | 0% | 659 |
| NE | 43% | 27% | 31% | 0% | 0% | 138 |
| NJ | 74% | 23% | 3% | 0% | 0% | 269 |
| OH | 83% | 14% | 2% | 1% | 0% | 630 |
| OK | 83% | 11% | 3% | 2% | 2% | 176 |
| OR | 56% | 33% | 6% | 4% | 0% | 190 |
| TN | 78% | 11% | 8% | 2% | 1% | 157 |
| TX | 74% | 19% | 5% | 2% | 1% | 641 |
| WI | 76% | 16% | 5% | 2% | 1% | 947 |
| WY | 84% | 13% | 3% | 1% | 0% | 188 |
| Weighted NCI-AD Average | 77% | 16% | 5% | 2% | 1% | 6,045 |

Received a copy of the service plan after the service planning meeting

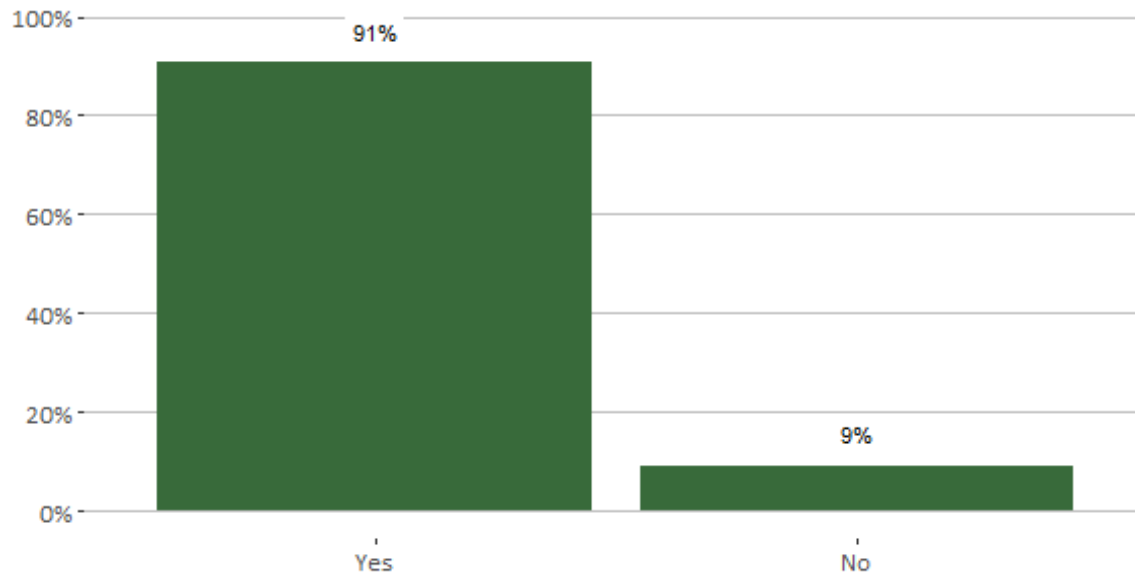


Table 137. Received a copy of the service plan after the service planning meeting

| State | Yes | No | Observed N |
|--------------------------------|------------|-----------|--------------|
| AL | 90% | 10% | 69 |
| AZ | 90% | 10% | 40 |
| DE | 89% | 11% | 314 |
| IN | 85% | 15% | 236 |
| KS | 91% | 9% | 437 |
| KY | 75% | 25% | 84 |
| MN | 96% | 4% | 355 |
| MO | 86% | 14% | 553 |
| NE | 99% | 1% | 106 |
| NJ | 96% | 4% | 228 |
| OH | 96% | 4% | 491 |
| OK | 82% | 18% | 122 |
| OR | 95% | 5% | 158 |
| TN | 70% | 30% | 97 |
| TX | 85% | 15% | 422 |
| WI | 91% | 9% | 796 |
| WY | 81% | 19% | 134 |
| Weighted NCI-AD Average | 91% | 9% | 4,642 |

Current service plan reflects what was talked about at the service plan meeting

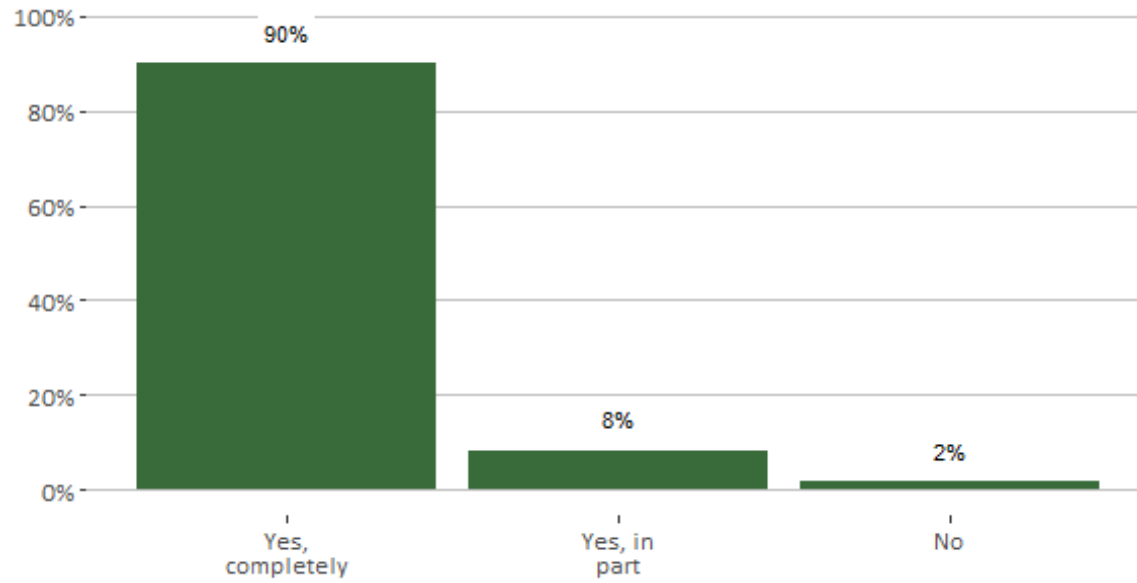


Table 138. Current service plan reflects what was talked about at the service plan meeting

| State | Yes, completely | Yes, in part | No | Observed N |
|--------------------------------|-----------------|--------------|-----------|--------------|
| AL | 77% | 18% | 5% | 70 |
| AZ | 90% | 0% | 10% | 41 |
| DE | 86% | 13% | 1% | 326 |
| IN | 85% | 11% | 4% | 239 |
| KS | 89% | 10% | 1% | 458 |
| KY | 82% | 14% | 4% | 88 |
| MN | 95% | 4% | 1% | 346 |
| MO | 94% | 6% | 0% | 550 |
| NE | 40% | 60% | 0% | 112 |
| NJ | 92% | 8% | 0% | 222 |
| OH | 93% | 7% | 1% | 466 |
| OK | 93% | 1% | 6% | 123 |
| OR | 90% | 9% | 1% | 162 |
| TN | 77% | 17% | 6% | 97 |
| TX | 90% | 7% | 3% | 408 |
| WI | 89% | 10% | 1% | 802 |
| WY | 97% | 1% | 2% | 148 |
| Weighted NCI-AD Average | 90% | 8% | 2% | 4,658 |

Choices and preferences are reflected in current service plan

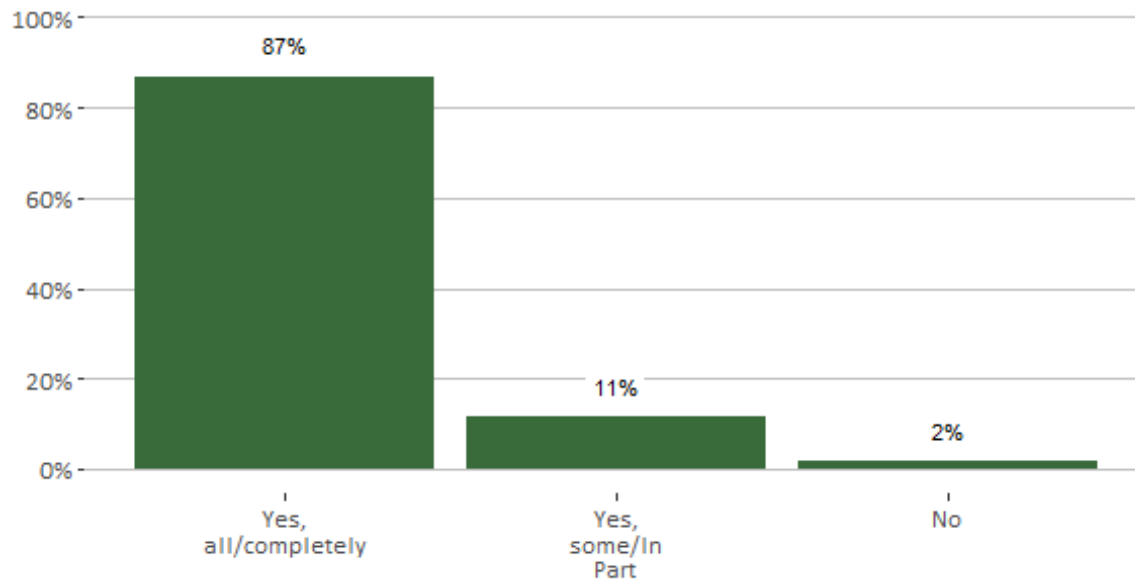


Table 139. Choices and preferences are reflected in current service plan

| State | Yes, all/completely | Yes, some/In Part | No | Observed N |
|--------------------------------|---------------------|-------------------|-----------|--------------|
| AL | 84% | 15% | 0% | 81 |
| AZ | 86% | 9% | 5% | 43 |
| DE | 84% | 15% | 2% | 359 |
| IN | 86% | 12% | 2% | 264 |
| KS | 86% | 13% | 2% | 545 |
| KY | 77% | 21% | 2% | 100 |
| MN | 90% | 8% | 3% | 409 |
| MO | 86% | 13% | 1% | 849 |
| NE | 69% | 31% | 0% | 127 |
| NJ | 87% | 12% | 1% | 262 |
| OH | 91% | 8% | 1% | 509 |
| OK | 95% | 4% | 1% | 139 |
| OR | 84% | 15% | 1% | 207 |
| TN | 81% | 17% | 2% | 148 |
| TX | 88% | 11% | 2% | 467 |
| WI | 85% | 13% | 2% | 895 |
| WY | 89% | 9% | 2% | 190 |
| Weighted NCI-AD Average | 87% | 11% | 2% | 5,594 |

Self-Direction module

Note: all but one item in this section- 'Uses self-directed supports option' (Table 140) is part of a state option module.

Uses self-directed supports option

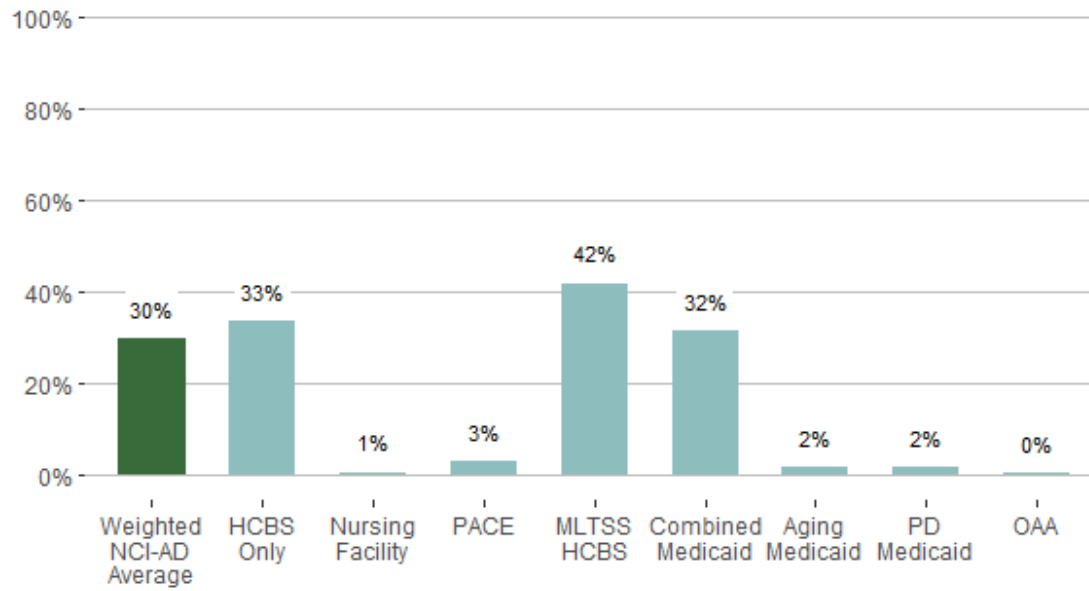


Table 140. Uses self-directed supports option

Information may only come from existing records; this differs from previous years as those indicated as “Don’t Know” are **not included** in the reporting of the measure.

| State | State Average | Observed N | HCBS Only | Nursing Facility | PACE | MLTSS HCBS | Combined Medicaid | Aging Medicaid | PD Medicaid | OAA |
|--------------------------------|---------------|---------------|------------|------------------|-----------|------------|-------------------|----------------|-------------|-----------|
| AL | 28% | 384 | 60% | 2% | n/a | n/a | 60% | n/a | n/a | n/a |
| DE | 32% | 997 | 44% | 0% | n/a | 44% | n/a | n/a | n/a | n/a |
| GA | 0% | 428 | 0% | n/a | n/a | n/a | n/a | n/a | n/a | 0% |
| IN | 2% | 85 | 2% | n/a | n/a | n/a | 0% | n/a | n/a | n/a* |
| KY | 25% | 382 | 25% | n/a | n/a | 46% | n/a | n/a | n/a | 2% |
| MN | 2% | 1,422 | 2% | n/a | n/a | n/a | n/a | 2% | 2% | n/a |
| MO | 49% | 2,325 | 49% | n/a | n/a | n/a | 50% | n/a | 0% | n/a |
| NE | 1% | 855 | 3% | 0% | n/a | 3% | 4% | n/a | n/a | n/a |
| NJ | 26% | 709 | 37% | 0% | 2% | 38% | n/a | n/a | n/a | n/a |
| OH | 0% | 1,185 | 0% | n/a | n/a | 0% | 1% | 0% | 0% | n/a |
| OK | 3% | 657 | 3% | n/a | n/a | n/a | 7% | n/a | n/a | 0% |
| OR | 43% | 727 | 44% | 0% | 0% | n/a | 52% | n/a | n/a | 0% |
| TN | 8% | 785 | 17% | 0% | 0% | 18% | n/a | n/a | n/a | n/a |
| TX | 4% | 1,491 | 4% | n/a | n/a | 4% | n/a | n/a | n/a | n/a |
| WA | 88% | 1,630 | 98% | 0% | n/a | 98% | n/a | n/a | n/a | n/a |
| WI | 48% | 1,923 | 48% | n/a* | 22% | 24% | 96% | n/a | n/a | n/a |
| WY | 24% | 402 | 24% | n/a | n/a | n/a | 24% | n/a | n/a | n/a |
| Weighted NCI-AD Average | 30% | 16,391 | 33% | 1% | 3% | 42% | 32% | 2% | 2% | 0% |

The following states are not included in the table due to low response rates (fewer than 20), their data are included in the Weighted NCI-AD Average: VA. Programs with low response rates are denoted with “n/a*”.

Makes decisions about services that are self directed

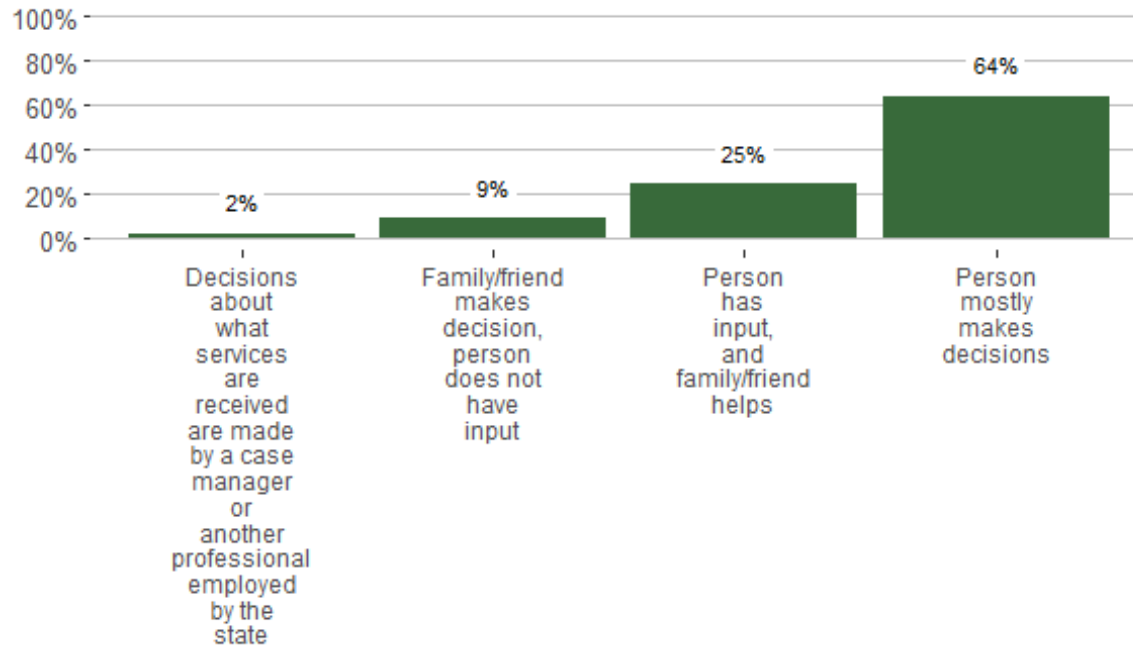


Table 141. Makes decisions about services that are self directed

Proxy respondents were allowed for this question.

| State | Decisions about what services are received are made by a case manager or another professional employed by the state | Family/friend makes decision, person does not have input | Person has input, and family/friend helps | Person mostly makes decisions | Observed N |
|--------------------------------|---|--|---|-------------------------------|--------------|
| AL | 7% | 24% | 22% | 48% | 169 |
| DE | 3% | 21% | 32% | 44% | 304 |
| KY | 1% | 15% | 43% | 41% | 103 |
| MO | 1% | 3% | 17% | 79% | 306 |
| NJ | 1% | 22% | 38% | 39% | 163 |
| OR | 6% | 4% | 30% | 61% | 54 |
| TN | 3% | 14% | 30% | 53% | 72 |
| TX | 6% | 7% | 20% | 67% | 52 |
| WI | 1% | 4% | 22% | 73% | 455 |
| WY | 2% | 8% | 24% | 65% | 84 |
| Weighted NCI-AD Average | 2% | 9% | 25% | 64% | 1,787 |

The following states are not included in the table due to low response rates (fewer than 20), their data are included in the Weighted NCI-AD Average: NE, OH, OK.

Has enough help deciding how to direct services, like making decisions about how and when services are received

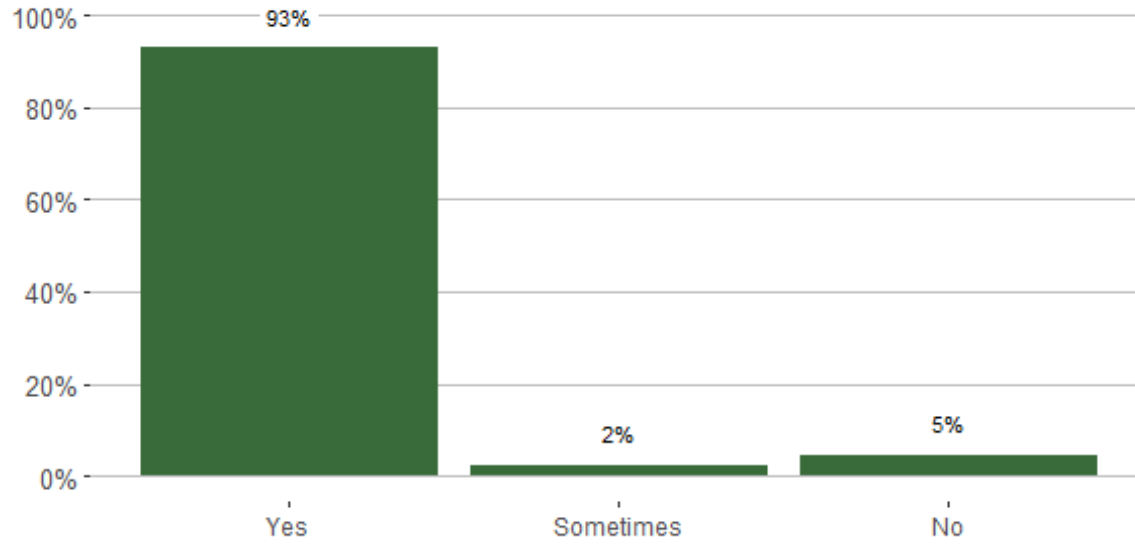


Table 142. Has enough help deciding how to direct services, like making decisions about how and when services are received

Proxy respondents were allowed for this question.

| State | Yes | Sometimes | No | Observed N |
|--------------------------------|------------|-----------|-----------|--------------|
| AL | 96% | 4% | 0% | 123 |
| DE | 92% | 5% | 3% | 244 |
| KY | 95% | 4% | 1% | 77 |
| MO | 92% | 1% | 7% | 234 |
| NJ | 96% | 2% | 2% | 110 |
| OR | 92% | 3% | 5% | 37 |
| TN | 93% | 7% | 0% | 39 |
| TX | 95% | 5% | 0% | 40 |
| WI | 92% | 4% | 4% | 370 |
| WY | 95% | 2% | 3% | 63 |
| Weighted NCI-AD Average | 93% | 2% | 5% | 1,354 |

The following states are not included in the table due to low response rates (fewer than 20), their data are included in the Weighted NCI-AD Average: NE, OH, OK

Can make changes to the services and supports you self-direct if needed

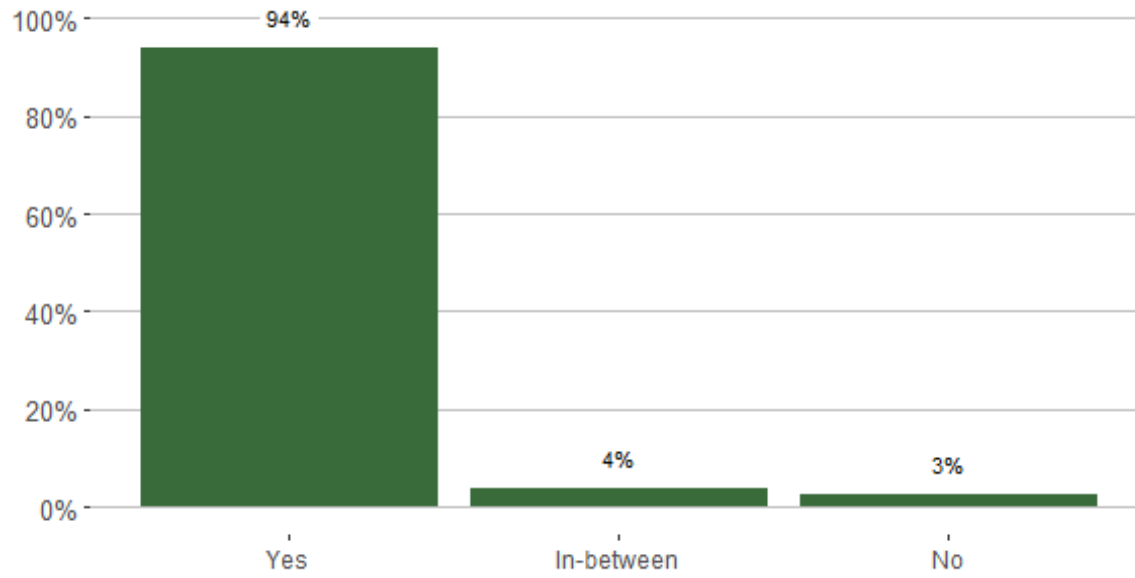


Table 143. Can make changes to the services and supports you self-direct if needed

Proxy respondents were allowed for this question.

| State | Yes | In-between | No | Observed N |
|--------------------------------|------------|------------|-----------|--------------|
| AL | 94% | 6% | 0% | 124 |
| DE | 92% | 6% | 2% | 240 |
| KY | 91% | 6% | 3% | 70 |
| MO | 93% | 4% | 3% | 232 |
| NJ | 94% | 5% | 1% | 111 |
| OR | 97% | 0% | 3% | 37 |
| TN | 91% | 9% | 0% | 38 |
| TX | 91% | 9% | 0% | 39 |
| WI | 94% | 3% | 3% | 372 |
| WY | 95% | 3% | 2% | 61 |
| Weighted NCI-AD Average | 94% | 4% | 3% | 1,341 |

The following states are not included in the table due to low response rates (fewer than 20), their data are included in the Weighted NCI-AD Average: NE, OH, OK

Has the amount of control
wanted with the services that
are self-directed

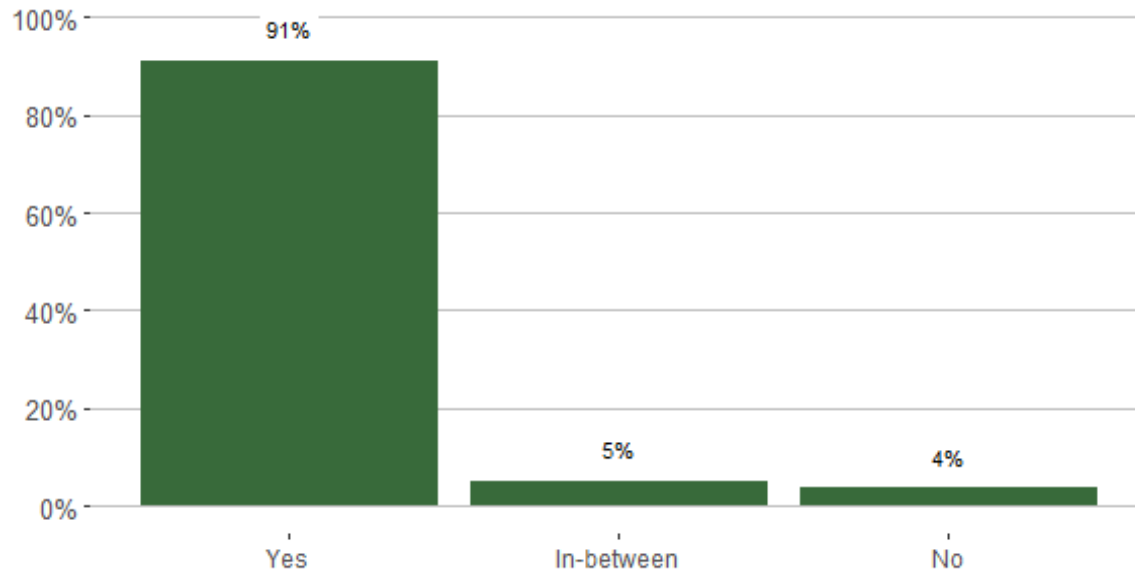


Table 144. Has the amount of control wanted with the services that are self-directed

Proxy respondents were allowed for this question.

| State | Yes | In-between | No | Observed N |
|--------------------------------|------------|------------|-----------|--------------|
| AL | 89% | 0% | 10% | 124 |
| DE | 89% | 7% | 4% | 244 |
| KY | 91% | 7% | 3% | 76 |
| MO | 91% | 6% | 3% | 234 |
| NJ | 93% | 5% | 2% | 112 |
| OR | 92% | 5% | 3% | 38 |
| TN | 91% | 9% | 0% | 37 |
| TX | 87% | 7% | 6% | 39 |
| WI | 92% | 5% | 3% | 376 |
| WY | 94% | 3% | 3% | 62 |
| Weighted NCI-AD Average | 91% | 5% | 4% | 1,359 |

The following states are not included in the table due to low response rates (fewer than 20), their data are included in the Weighted NCI-AD Average: NE, OH, OK,

Services and supports wanted
to self direct are always
available

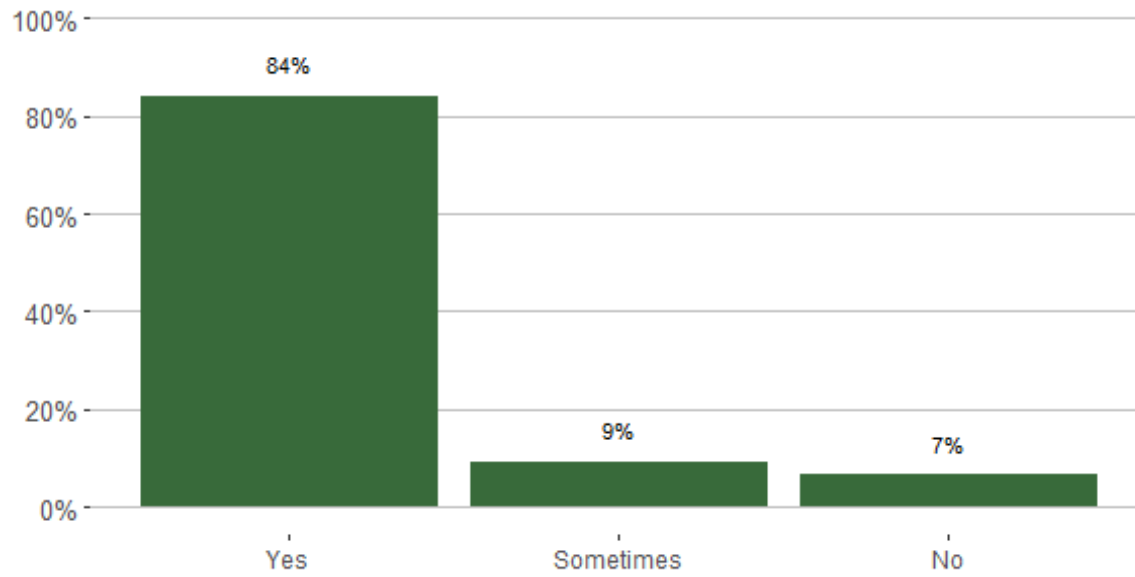


Table 145. Services and supports wanted to self direct are always available

Proxy respondents were allowed for this question.

| State | Yes | Sometimes | No | Observed N |
|--------------------------------|------------|-----------|-----------|--------------|
| AL | 93% | 6% | 1% | 122 |
| DE | 86% | 9% | 5% | 241 |
| KY | 75% | 12% | 13% | 76 |
| MO | 81% | 10% | 9% | 230 |
| NJ | 90% | 10% | 1% | 111 |
| OR | 83% | 6% | 11% | 35 |
| TN | 89% | 7% | 5% | 38 |
| TX | 83% | 15% | 2% | 38 |
| WI | 87% | 9% | 4% | 366 |
| WY | 77% | 11% | 11% | 61 |
| Weighted NCI-AD Average | 84% | 9% | 7% | 1,335 |

The following states are not included in the table due to low response rates (fewer than 20), their data are included in the Weighted NCI-AD Average: NE, OH, OK

Gets information about budget and services from the financial management service (FMS)

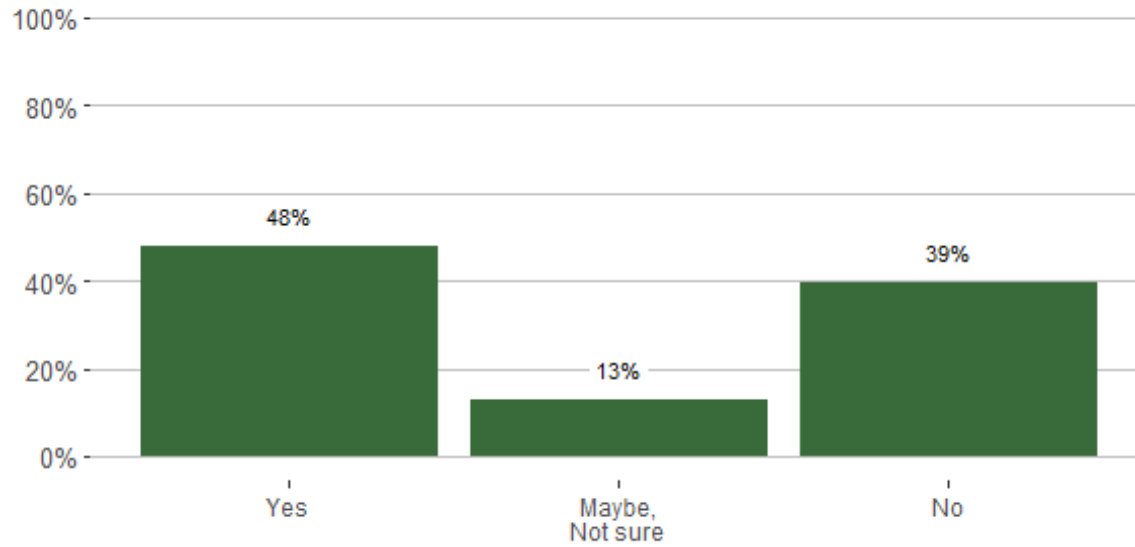


Table 146. Gets information about budget and services from the financial management service (FMS)

Proxy respondents were allowed for this question.

| State | Yes | Maybe, Not sure | No | Observed N |
|--------------------------------|------------|-----------------|------------|--------------|
| AL | 45% | 14% | 41% | 113 |
| DE | 31% | 12% | 57% | 225 |
| IN | 17% | 2% | 81% | 36 |
| KY | 51% | 5% | 44% | 75 |
| MO | 37% | 18% | 46% | 216 |
| NJ | 80% | 11% | 8% | 98 |
| OK | 24% | 7% | 69% | 63 |
| OR | 22% | 9% | 69% | 32 |
| TN | 56% | 19% | 25% | 29 |
| TX | 65% | 22% | 13% | 36 |
| WI | 80% | 3% | 17% | 352 |
| WY | 83% | 4% | 13% | 54 |
| Weighted NCI-AD Average | 48% | 13% | 39% | 1,230 |

The following states are not included in the table due to low response rates (fewer than 20), their data are included in the Weighted NCI-AD Average: NE, OH, OK

Information received from the FMS is easy to understand

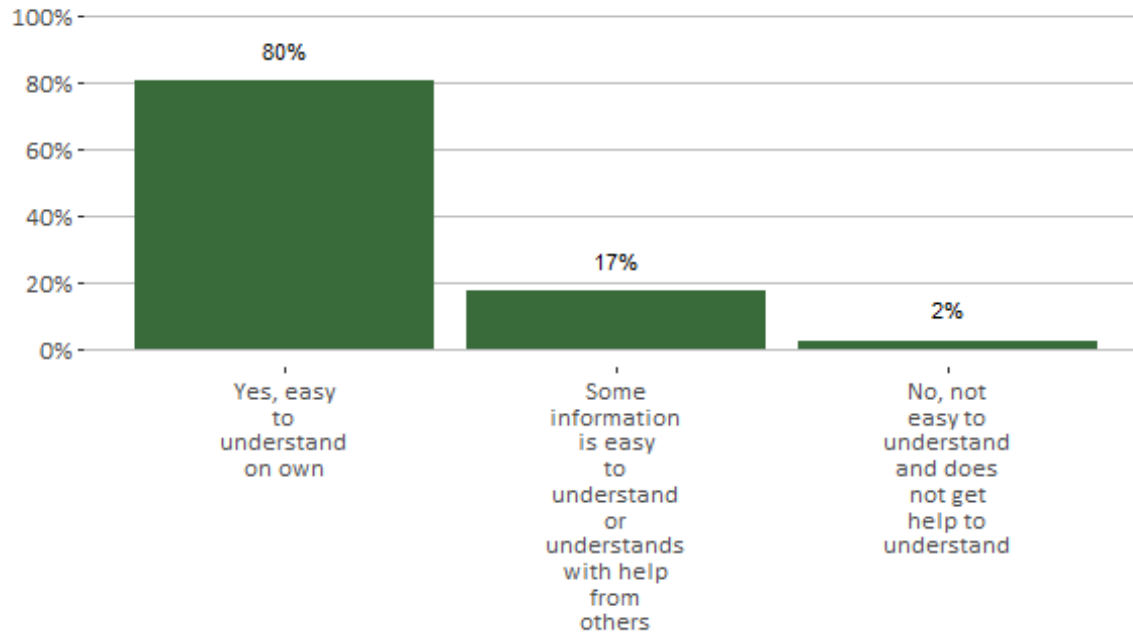


Table 147. Information received from the FMS is easy to understand

Proxy respondents were allowed for this question.

| State | Yes, easy to understand on own | Some information is easy to understand or understands with help from others | No, not easy to understand and does not get help to understand | Observed N |
|--------------------------------|--------------------------------|---|--|------------|
| AL | 68% | 31% | 0% | 59 |
| DE | 80% | 18% | 1% | 67 |
| KY | 77% | 21% | 3% | 38 |
| MO | 83% | 14% | 3% | 76 |
| NJ | 82% | 18% | 0% | 78 |
| TX | 92% | 8% | 0% | 24 |
| WI | 82% | 14% | 5% | 284 |
| WY | 69% | 24% | 7% | 45 |
| Weighted NCI-AD Average | 80% | 17% | 2% | 697 |

The following states are not included in the table due to low response rates (fewer than 20), their data are included in the Weighted NCI-AD Average: IN, NE, OK, OR, TN

Frequency of receiving information about budget and services from FMS

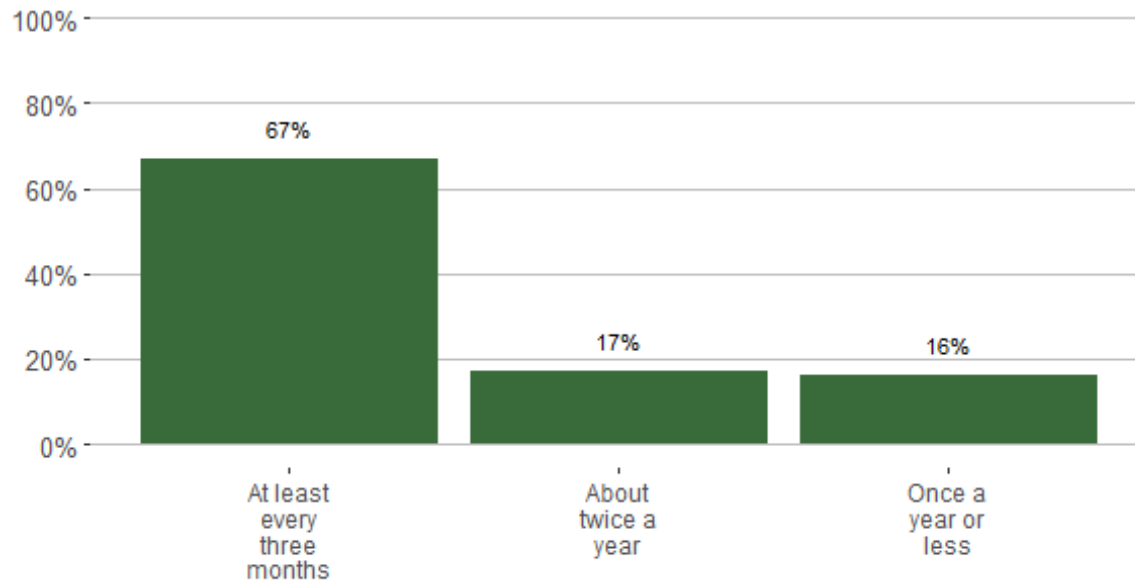


Table 148. Frequency of receiving information about budget and services from FMS

Proxy respondents were allowed for this question.

| State | At least every three months | About twice a year | Once a year or less | Observed N |
|--------------------------------|-----------------------------|--------------------|---------------------|------------|
| AL | 56% | 10% | 34% | 49 |
| DE | 45% | 40% | 15% | 63 |
| KY | 44% | 26% | 30% | 27 |
| MO | 64% | 17% | 20% | 66 |
| NJ | 70% | 22% | 9% | 69 |
| WI | 84% | 10% | 6% | 262 |
| WY | 60% | 15% | 25% | 40 |
| Weighted NCI-AD Average | 67% | 17% | 16% | 619 |

The following states are not included in the table due to low response rates (fewer than 20), their data are included in the Weighted NCI-AD Average: IN, NE, OK, OR, TN, TX

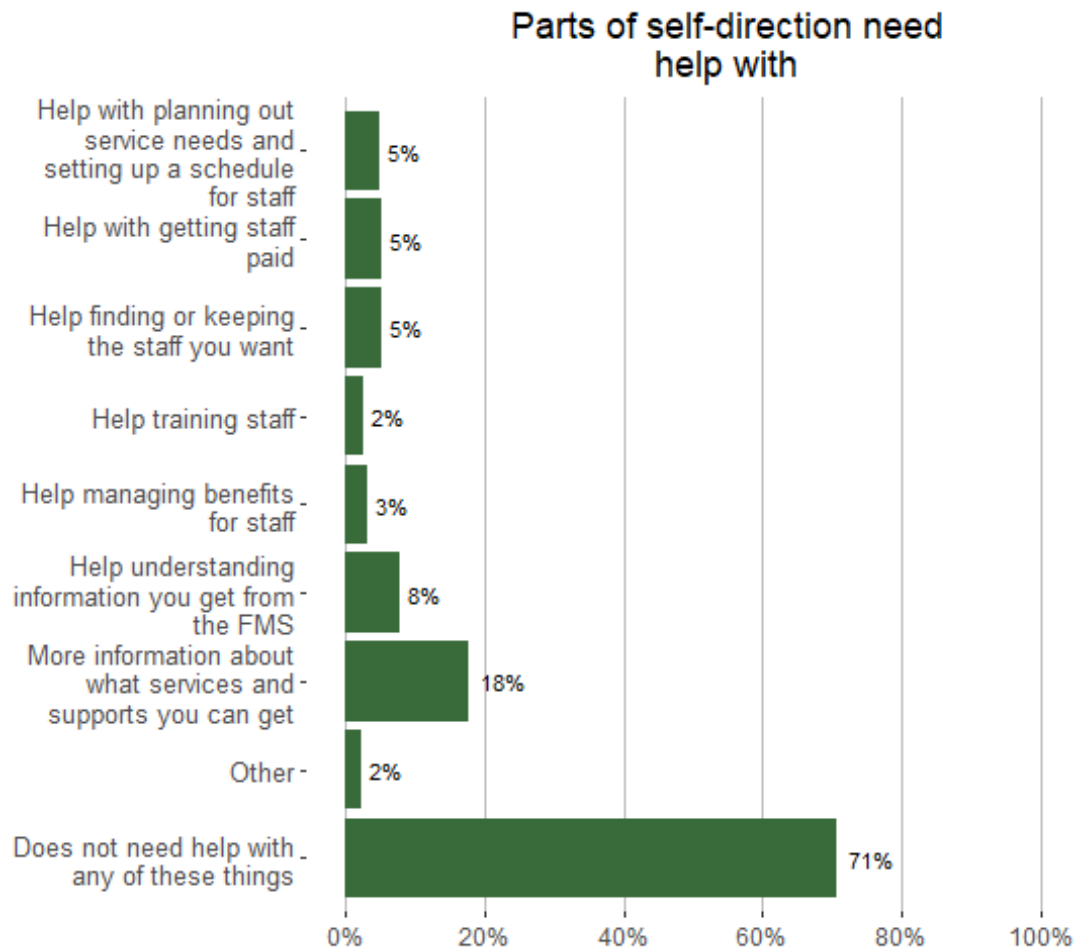


Table 149. Parts of self-direction need help with

Proxy respondents were allowed for this question.

| State | Help with planning out service needs and setting up a schedule for staff | Help with getting staff paid | Help finding or keeping the staff you want | Help training staff | Help managing benefits for staff | Help understanding information you get from the FMS | More information about what services and supports you can get | Other | Does not need help with any of these things |
|--------------------------------|--|------------------------------|--|---------------------|----------------------------------|---|---|-----------|---|
| AL | 11% | 16% | 6% | 8% | 8% | 21% | 54% | 5% | 37% |
| KY | 0% | 1% | 0% | 1% | 0% | 1% | 5% | 1% | 85% |
| MO | 4% | 5% | 5% | 3% | 3% | 6% | 11% | 3% | 79% |
| NJ | 2% | 4% | 2% | 1% | 2% | 6% | 13% | 1% | 79% |
| OR | 5% | 0% | 5% | 0% | 0% | 3% | 18% | 0% | 71% |
| TN | 9% | 14% | 17% | 0% | 7% | 7% | 12% | 0% | 65% |
| TX | 5% | 4% | 2% | 0% | 33% | 17% | 20% | 0% | 37% |
| WI | 5% | 7% | 9% | 3% | 3% | 11% | 23% | 4% | 63% |
| WY | 8% | 10% | 22% | 8% | 11% | 22% | 24% | 8% | 38% |
| Weighted NCI-AD Average | 5% | 5% | 5% | 2% | 3% | 8% | 18% | 2% | 71% |

The following states are not included in the table due to low response rates (fewer than 20), their data are included in the Weighted NCI-AD Average: DE, NE, OH, OK

Part II: History and Methodology

Our History

The NCI-AD initiative grew from a desire of state aging and disability staff for quantifiable data on the experiences of people receiving state LTSS and whether those services and systems were helping them achieve valued outcomes such as self-determination, access to the community, satisfaction with home and daily activities.

Since 1997, public managers of state agencies on intellectual and developmental disabilities (IDD) have been collecting data of this type through [National Core Indicators](#)—Intellectual and Developmental Disabilities (NCI-IDD), overseen by the National Association of State Directors of Developmental Disabilities Services (NASDDDS) and the Human Services Research Institute (HSRI). Now, with NCI-AD, this data collection effort extends to aging and disabilities. In June 2013, ADvancing States and HSRI, partnering with a NCI-AD steering committee (comprised of state directors of aging and disabilities services), began developing performance indicators for NCI-AD's flagship survey – the Adult Consumer Survey (ACS). These indicators, which are regularly tested and refined, reflect priorities of aging and disability service participants as well as public managers of LTSS systems. Funding for the development of the ACS tool was supported by ADvancing States members and, in part, the Administration for Community Living (ACL).

In 2014, Georgia, Minnesota, and Ohio piloted the survey. Based on pilot results and participant feedback the ACS was refined and retested. The survey was finalized in March 2015. By June 2015, the first year of regular data collection began.

In 2022, NCI-AD piloted a State of the Workforce (SotW) survey with five participating states: Missouri, Washington, Colorado, Wisconsin, and Indiana. A first of its kind for the aging and disabilities field, this new effort collects and aggregates statewide information about wages, benefits, and turnover of the direct service workforce—as reported by the agencies that employ them. The first year of SotW-AD data collection occurred in 2023.

NCI-AD Indicators

The NCI-AD Indicators are the standard measures used across states to assess the outcomes of services provided to older adults and people with physical disabilities receiving LTSS. Indicators address key areas of concern, including choice, respect/rights, service coordination, community access, choice, and health and safety. To see the entire list of indicators, please visit https://nci-ad.org/images/uploads/2022-23_Indicators.pdf.

The current set of performance indicators includes approximately 100 outcomes that are important to understanding the overall performance of public developmental disabilities agencies. The indicators have remained generally consistent over the last several years and thus can be used to analyze system-level trends over time. However, the NCI-AD program is a dynamic effort that allows for measures to be added, dropped, or changed to reflect current and future priorities of participating states.

Measures are regularly refined and tested to ensure they remain valid, reliable and applicable to current issues in the field.

How NCI-AD Data Are Used

The NCI-AD indicators provide information for quality management, research, and to inform policy decision making. The data are intended to be used in conjunction with other state data sources, such as risk management information, regional level performance data, results of provider monitoring processes, and administrative information gathered at the individual service coordination level. States typically use data to inform strategic planning, produce legislative reports, and prioritize quality improvement initiatives. Some states use these data as a source for supplemental performance measures in their home and community-based services (HCBS) waiver quality management systems and include the information in support of evidentiary reports to the Centers for Medicare & Medicaid Services (CMS). Some states are currently in the planning phase to use the data to meet other CMS reporting, such as the HCBS Quality Measure Set. Many states share data with stakeholder groups such as advisory councils, legislators, and advocates. States use feedback to help set priorities and establish policy direction. It is also important to note that states do not use the information in a punitive way to sanction service providers, nor do they use the results to remediate individual issues (unless specifically requested by the participant or required by law as in the case of suspected abuse, neglect, or mistreatment).

Methodology

Administration

A key principle of NCI-AD is the importance of gathering information directly from people receiving services. The indicators are meant to apply to all individuals receiving services from state aging and physical disability service systems, regardless of age, disability type, or other demographics. NCI-AD administration protocols dictate that every person selected into the sample is given an opportunity to respond and no one is prescreened or predetermined to be unable to respond. Information for the Adult Consumer Survey is collected via a direct conversation with the person receiving services either face-to-face, secure video conference, or over the phone. Additionally, background information is primarily collected from the individual's record. The main survey includes questions about personal experiences that may only be answered by the individual receiving services. Some questions are more observable about the individual's involvement in the community, their choices, respect and rights, and their access to services. These questions allow for the use of "proxy" or other respondents who know the individual well (such as a family member or friend).

The Adult Consumer Survey includes three main survey sections:

Background Information (BI) Section: The BI Section collects demographic and service-related information about the service recipient. To the extent possible, data for the BI Section are derived from states' existing administrative records. BI items not available from state administrative data sources may be collected by surveyors at the end of the survey meeting. Surveyors may collect any missing BI information with the exception of five BI items that must be completed using administrative data sources (person's primary source of LTSS funding/program, LTSS services received through that program, length of receiving services, participation in a self-directed supports option, and legal guardianship status). Each BI item tracks whether data were derived from existing administrative records or collected by surveyors as part of the survey meetings.

In-Person Survey: The Full In-Person Survey consists of a total of approximately 90 questions, organized into thematic sub-sections with related questions grouped together (e.g., questions about employment are in the same section; questions about the home are in a separate section, etc.). The Full In-Person Survey is completed face-to-face with the person receiving services. The respondent may ask their proxy (e.g. a family member or a close friend) for assistance with answering some of the questions, if needed. The Full In-Person Survey includes both subjective and objective questions; proxy assistance is only allowed for a subset of more objective items. A “Proxy Version” of the survey is made available in the limited instances when only a proxy respondent answers survey questions because the person receiving services is unable or unwilling to provide valid responses. This survey includes only the objective, proxy allowed questions.

Surveyor Feedback Form: The Surveyor Feedback Form is completed by surveyors after the survey meeting is concluded. It collects information about the survey meeting itself, such as when and where the meeting took place, how long it took, who was present, the respondent’s level of comprehension, etc. Surveyors are also asked to provide any feedback they may have about the survey tool itself or the survey process overall.

Proxy Respondents

The NCI-AD Adult Consumer Survey does allow for the use of proxies in some circumstances. By excluding proxy responses, a certain group of service recipients (most of whom are unable to respond due to cognitive or other types of limitations) would be unrepresented in the data. Thus, the NCI-AD program protocols stipulate that proxy respondents are allowed, though only for a subset of more objective questions and only in situations where the service recipient themselves either could not provide valid responses or chose to have a proxy respondent assist or answer on their behalf.

Studies have found the greatest discrepancies between service recipient and proxy responses occur when the information being collected is subjective (i.e., related to how the individual feels, which means proxies would be aware of the correct answers only if the service recipient had previously expressed their feelings)¹. Questions relating to observable behaviors tend to have higher levels of agreement.

The use of proxy respondents for the NCI-AD Adult Consumer Survey is limited to a subset of more objective questions, which relate to observable and/or measurable events or circumstances. Questions in the Survey that pertain to personal experiences and that require subjective responses may only be answered by the service recipients themselves and do not allow for proxy responses.

NCI-AD protocols require that surveyors first attempt each interview directly with the individual receiving services. Only after meeting with the service recipient and attempting the interview can the surveyor make the determination that a proxy respondent is needed. That determination is made based on the way the service recipient answers the first set of survey questions. NCI-AD protocols do not allow for a proxy determination to be made based on a phone conversation or relying on someone else’s input.

The service recipient may be able to answer most questions in the survey but request the help of a proxy assistant intermittently for some of the survey questions. In this case, the Full In-Person

¹ Magaziner, Jay, Sheryl Zimmerman, Ann L. Gruber-Baldini, J. Richard Hebel, and Kathleen M. Fox. "Proxy Reporting in Five Areas of Functional Status Comparison with Self-Reports and Observations of Performance." *American Journal of Epidemiology* 146.5 (1997): 418-28.

Survey is used. Specific items that allow for proxy assistance are identified through the Full Survey; each of these items tracks whether a proxy provided the answer, as well as the relationship of the proxy to the service recipient. If both the service recipient and the proxy respondent answer a question, the service recipient's answer is recorded so long as that answer is deemed reliable by the interviewer. Non-proxy items in the Full Survey are asked only of the service recipient themselves.

If the surveyor makes the determination that a proxy is needed for the entirety of the survey, a Proxy Version of the Adult Consumer Survey is used to conduct the interview. Figure 5 below indicates how often the Proxy Version was used in 2023-24 data collection cycle in each state.

Figure 3. Proxy Version: Frequency of Use by State

| State | Proxy Version | Full Survey | Observed N |
|-----------------------|---------------|-------------|---------------|
| AL | 51% | 49% | 384 |
| AZ | 47% | 53% | 402 |
| DE | 21% | 79% | 997 |
| GA | 23% | 77% | 501 |
| IN | 26% | 74% | 1,231 |
| KS | 18% | 82% | 1,237 |
| KY | 26% | 74% | 397 |
| MN | 29% | 71% | 1,422 |
| MO | 21% | 79% | 2,325 |
| NE | 6% | 94% | 856 |
| NJ | 27% | 73% | 710 |
| OH | 20% | 80% | 1,480 |
| OK | 16% | 84% | 755 |
| OR | 28% | 72% | 727 |
| TN | 38% | 62% | 787 |
| TX | 14% | 86% | 1,492 |
| VA | 23% | 77% | 1,000 |
| WA | 15% | 85% | 1,631 |
| WI | 22% | 78% | 2,305 |
| WY | 9% | 91% | 402 |
| NCI-AD Average | 22% | 78% | 21,041 |

NCI-AD aims to increase the validity and reliability of proxy responses by training and emphasizing to interviewers that only those people who know the service recipient well (family, friends, certain staff, etc.) should serve as proxy respondents. To avoid conflict of interest, case managers are generally not allowed to respond as proxies.

Surveyor Training

States employ a variety of individuals to conduct the NCI-AD Adult Consumer Survey. To avoid conflict of interest, surveys cannot be administered by the consumer's service provider, their case manager, a relative, or other close contact. Given this constraint, states generally use private contractors or state quality assurance staff to conduct the surveys, though they may in some cases use universities, advocacy organizations, and/or peer interviewers.

HSRI and ADvancing States project staff implements a required, standardized training for NCI-AD surveyors each year. Training includes asynchronous and synchronous trainings that includes an in-depth review of: the NCI-AD program, survey administration protocol and procedures, and the survey tool. The goal of trainings is to provide a standardized training to ensure uniform application of the survey. Returning participating states are asked to identify one or more lead trainers, responsible for ongoing training of returning surveyors and full training of any new surveyor staff. HSRI and ADvancing States train all lead trainers for their role and provide them with all necessary standardized training materials.

An additional session reviews the process for entering survey data in the Online Data Entry Survey Application (ODESA).

Sampling

Each state is instructed to complete a minimum of 400 surveys with a random sample of older adults and adults with a physical disability who are receiving at least one publicly funded service beyond case management. A sample size of 400 ensures a high confidence level and relatively narrow margin of error (approximately 95% confidence level and 5% margin of error) for the state estimate, regardless of how large the service population is in the state. A 95% confidence level and a margin of error of +/-5% is mandatory for each state's sample to be included in this report.

Most states chose to conduct the survey with a sample larger than 400. The oversampling is usually done by funding program to obtain stable results for each program (in addition to the state estimate). This allows the state to draw conclusions about populations within those programs and make comparisons between them. Other sampling strategies have included oversampling by region, managed care organization (MCO), and racial/ethnic group.

The NCI-AD project team works with each state to design and track its sampling strategy and then construct appropriate analysis (including analysis weights). Whether the sampling is done from an overall service population (i.e., simple random) or individually by program, region, or other strata (i.e., stratified random), the state must always adhere to the guidelines of selecting survey participants randomly from among the pool of eligible service recipients. Furthermore, the NCI-AD project team works with each state to define program populations (or other strata populations) in such a way that they do not overlap.

See detailed state sample information in Appendix A.

Data Analysis

Data Management and Analysis

HSRI coordinates the NCI-AD Adult Consumer Survey data management and analysis. Most states enter data into an online data entry system specifically designed for the purposes of this project (ODESA®). HSRI staff subsequently download the data into an SPSS data file. This data file is then “cleaned” (reviewed for completeness and compliance with standard NCI-AD formats) and invalid responses are eliminated. Files from individual states are merged into a single SPSS file. The merged file from 2023-24 data collection cycle was used for all analyses in this report. Below is a summary of the statistical procedures used to analyze 2023-24 NCI-AD Adult Consumer Survey data.

Collapsing Responses

For many of the outcomes in this report, only “yes” responses are analyzed and reported for state-to-state comparisons. However, there are several items for which the “yes” responses were collapsed with the middle responses (for example, a “sometimes” response, or an “in-between” response) to form binary variables for analysis and subsequent reporting. Appendix A contains the collapsing and recoding rules. Unless otherwise stated, “don’t know” and unclear/refused responses were excluded. Un-collapsed data with all response options, including “don’t know” and unclear/refused/no response categories, shown by state can be found in Appendix A.

Weights

Many of the states proportionally oversampled one or more of their programs—that is, a particular program constituted a larger proportion of the sample than it did as proportion of the population receiving services. To account for some programs being proportionally over-represented in state samples and program categories, statistical weights were developed and applied when estimating state averages and category averages. Weights were developed using the sample proportions and the true population proportions of each program included for analysis within the state.

Similarly, the overall NCI-AD Average and the overall program category averages are also weighted averages—that is, their calculations take into account each state’s sample size as well as the size of the state’s population eligible to be included in the survey sample. The weights that each state contributes to the calculation of the overall NCI-AD and overall program category averages are proportional to the population served eligible to be included in the survey in that state (and taking into account the state’s sample size).

The NCI-AD project team works with each individual state at the onset of data collection to define program populations in such a way that they do not overlap, and to determine and track the size of the population of service recipients in each of the state’s programs who were eligible to be included in the survey. These population numbers, together with corresponding sample numbers, are then used to calculate the various sets of weights for analysis.

For exact calculations of all sets of weights, please contact the project team.

Risk-adjustment

Beginning in 2021-22, there is no risk-adjustment used in ACS analysis. As this is the first full round of NCI-AD reporting since 2018-19, we took this opportunity to review risk adjustment methodology.

The basis for risk adjustment review and decisions was the framework developed by NQF in their 2021 technical report, "[Developing and Testing Risk Adjustment Models for Social and Functional Status-Related Risk Within Healthcare Performance Measurement.](#)"

The risk adjustment review and decision process was grounded in the shared belief that best practices in services to people with IDD should incorporate person-centered planning and service provision. By definition, person-centered practices, in general, involve tailoring services to the needs and preferences of service users. For example, services delivered to people whose primary language is not English should include translation services, to ensure that such people are not disadvantaged in their access to services. Put another way, a service system whose non-English speaker users have worse outcomes due to language barriers is not performing at the "best practice" level. The implication is that in measuring most outcomes, language differences in outcomes should reflect poorly on the service system and this should translate into lower values on the measure. Adjusting the measure for primary language to essentially "level the playing field" for those service systems with large populations of non-English speakers would limit our ability to assess the capacity of those systems in accommodating the translation needs of its service users. In short, the measure would fail to assess the person-centeredness of the service systems. Similar arguments can be made for many demographic factors that aging and disability service system should be expected to mitigate if it is to successfully employ person-centered practices. In other words, adjustment for social and functional factors is only rarely defensible in person-centered performance measurement.

This notion is supported by the emerging literature on risk adjustment of HCBS performance measures. For example, a recent scoping review of risk adjusters used in HCBS measures² found no outcome measures in the Person-Centered Planning and Coordination domain that were risk adjusted in any of the reviewed studies.

Criteria for Exclusion of Responses

All consumers selected into the survey sample are given an opportunity to participate in the survey. There are no prescreening procedures. Exclusion of responses occurs at the time of data analysis, based on whether the interviewer indicated that the answers were provided in an invalid and/or inconsistent way (as recorded in the Interviewer Feedback Form). There is no minimum threshold number of answers given for a survey to be included for purposes of analysis.

² Houseworth, J., Kilaberia, T., Ticha, R., & Abery, B. (2022). Risk adjustment in home and community based services outcome measurement. *Frontiers in Rehabilitation Sciences*, 3:830175. <https://doi.org/10.3389/fresc.2022.830175>.

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Please see appendices for additional information on state samples, rules for collapsing and recoding measures, and un-collapsed outcome measures.

- APPENDIX A: State Samples
- APPENDIX B: Rules for collapsing and recoding
- APPENDIX C: Uncollapsed and unadjusted data