



**National Core Indicators
Aging and Disability Adult Consumer Survey**

2015-2016 Kansas Results



Preface

The State of Kansas has a number of publicly funded long term services and supports (LTSS) available to older adults and adults with physical disabilities who have significant health care needs. LTSS provide a wide array of health and social supports that enable these individuals to avoid placement in facilities and to live in a setting of their choice. Specifically, the Kansas Department for Health and Environment (KDHE) administers Medicaid funding for LTSS that provides a variety of program options in both facility based and home and community based services (HCBS) settings. The Kansas Department for Aging and Disability Services (KDADS) oversees and administers the Medicaid waiver programs. KDADS administers the funding from the federal Older Americans Act and State Funding for Senior Care Act Services making additional supports and services available to help older adults remain in the community of their choice.

Because our population is rapidly becoming older and more diverse, this is a particularly critical time for Kansas to assess the quality and impact of its existing long term services and supports. An element that cuts across all parts of Kansas' LTSS system is the importance of measuring quality and reporting the results to stakeholders. Participation in the National Core Indicators- Aging and Disability (NCI-AD) survey continues Kansas' efforts to evaluate the quality of life and quality of services that persons receive. Over the next decade, Kansas will experience a demographic shift that will create new demands for the LTSS system. The findings from the NCI-AD are crucial information for Kansas to better understand and support the growing and shifting population.

This report highlights the results for Kansas from its first NCI-AD Adult Consumer Survey. State departments and planning groups can utilize this information to make improvements in programs and services, and more effectively meet the needs of older adults and adults with physical disabilities who have significant health care needs.

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List of Abbreviations Used in This Report

ADRC – Aging and Disability Resource Centers

CIL – Centers for Independent Living

CMS – Centers for Medicare & Medicaid Services

HCBS – Home and Community Based Services

HSRI – Human Services Research Institute

ID/DD – Intellectual/Developmental Disability

FE – Frail Elderly

MCO – Managed Care Organization

MFP – Money Follows the Person

N – Number of respondents

NASDDDS – National Association of State Directors of Developmental Disabilities Services

NASUAD – National Association of States United for Aging and Disabilities

OAA – Older Americans Act

PACE – Programs of All-Inclusive Care for the Elderly

PD Medicaid Program – Physical Disability Medicaid Program

QOL – Quality of Life

QMS- Quality Management Specialist

SCA- Senior Care Act

TBI/ABI – Traumatic/Acquired Brain Injury

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What is NCI-AD?

The National Core Indicators for Aging and Disabilities© (NCI-AD) are standard measures used across participating states to assess the quality of life and outcomes of seniors and adults with physical disabilities—including traumatic or acquired brained injury (TBI/ABI)—who are accessing publicly-funded services through Medicaid, the Older Americans Act, skilled nursing facilities/nursing homes, and/or state-funded programs. The effort is coordinated by the National Association of States United for Aging and Disabilities¹ (NASUAD) and Human Services Research Institute (HSRI). Data for the project are gathered through a yearly in-person Adult Consumer Survey administered by state Aging, Disability, and Medicaid Agencies to a sample of at least 400 individuals in each participating state. Indicators address key areas of concern such as service and care coordination, community participation, choice and decision making, employment, rights and respect, health care and safety. NCI-AD data measure the performance of state long term services and supports (LTSS) systems and help state agencies with quality improvement initiatives, strategic planning, and legislative and funding prioritization. The project officially launched in mid-2015 with 13 participating states². For more on the development and history of NCI-AD, refer to the *National Core Indicators Aging and Disability Adult Consumer Survey Mid-Year Results 2015-2016: Shortened Data Collection Cycle*.

NCI-AD Survey

Survey Overview

The NCI-AD Adult Consumer Survey is designed to measure approximately 50 core indicators. Indicators are the standard measures used across states to assess the outcomes of services provided to individuals. Indicators are organized across eighteen broader domains and address key areas of concern, including employment, respect/rights, service coordination, care coordination, choice,

¹ NASUAD is the membership organization for state Aging, Disability, and Medicaid directors.

² Colorado, Delaware, Georgia, Indiana, Kansas, Maine, Minnesota, Mississippi, New Jersey, North Carolina, Ohio, Tennessee, and Texas.

and health and safety. An example of an indicator around Service Coordination is: “Proportion of people who receive the services that they need.”

While most indicators correspond to a single survey question, a few refer to clusters of related questions. For example, the Access indicator that measures “Proportion of people who get needed equipment, assistive devices” is measured by several survey questions that ask about the person’s need for various equipment and devices. The following Figure 1 details NCI-AD domains and corresponding indicators.

Figure 1. NCI-AD Domains and indicators

Domain	NCI-AD Indicator
Community Participation	Proportion of people who are able to participate in preferred activities outside of home when and with whom they want
Choice and Decision Making	Proportion of people who are involved in making decisions about their everyday lives including where they live, what they do during the day, the staff that supports them and with whom they spend time
Relationships	Proportion of people who are able to see or talk to their friends and families when they want to
	Proportion of people who are (not) lonely
Satisfaction	Proportion of people who are satisfied with where they live
	Proportion of people who are satisfied with what they do during the day
	Proportion of people who are satisfied with staff who work with them
Service Coordination	Proportion of people who know who to call with a complaint, concern, or question about their services
	Proportion of people whose CM talks to them about any needs that are not being met
	Proportion of people who can get in contact with their CM when they need to
	Proportion of people who receive the services that they need
	Proportion of people finding out about services from service agencies
	Proportion of people who want help planning for future need for services

Domain	NCI-AD Indicator
	Proportion of people who have an emergency plan in place
	Proportion of people whose support workers come when they are supposed to
	Proportion of people who use a relative as their support person
Care Coordination	Proportion of people discharged from the hospital or LTC facility who felt comfortable going home
	Proportion of people making a transition from hospital or LTC facility who had adequate follow-up
	Proportion of people who know how to manage their chronic conditions
Access	Proportion of people who have adequate transportation
	Proportion of people who get needed equipment, assistive devices (wheelchairs, grab bars, home modifications, etc.)
	Proportion of people who have access to information about services in their preferred language
Safety	Proportion of people who feel safe at home
	Proportion of people who feel safe around their staff/ caregiver
	Proportion of people who feel that their belongings are safe
	Proportion of people whose fear of falling is managed
	Proportion of people who are able to get to safety quickly in case of an emergency
Health Care	Proportion of people who have been to the ER in the past 12 months
	Proportion of people who have had needed health screenings and vaccinations in a timely manner (e.g., vision, hearing, dental, etc.)
	Proportion of people who can get an appointment their doctor when they need to
	The proportion of people who have access to mental health services when they need them
Wellness	The proportion of people in poor health
	Proportion of people with unaddressed memory concerns
Medications	Proportion of people taking medications that help them feel less sad/depressed
	Proportion of people who know what their medications are for
Rights and Respect	Proportion of people whose basic rights are respected by others

Domain	NCI-AD Indicator
	Proportion of people whose staff/worker/caregiver treat them with respect
Self-Direction of Care	Proportion of people self-directing
	Proportion of people who can choose or change the kind of services they receive and who provides them
Work	Proportion of people who have a paid job
	Proportion of people whose job pays at least minimum wage
	Proportion of people who would like a job
	Proportion of people who have had job search assistance
	Proportion of people who volunteer
Everyday Living	Proportion of people who have adequate support to perform activities of daily living (bathing, toileting, taking meds, etc.) and IADLs (cleaning, laundry, etc.)
	Proportion of people who have access to healthy foods
Affordability	Proportion of people who have ever had to cut back on food because of money
Planning for future	Proportion of people who want help planning for future need for services
	Proportion of people who have decision-making assistance
Control	Proportion of people who feel in control of their lives

Organization of the Survey

The NCI-AD Adult Consumer Survey consists of a pre-survey form, a background information section, the in-person interview questions, and an interviewer feedback form. An additional Proxy Version of the survey is available for surveys conducted only with a proxy respondent. Each is described below.

Pre-Survey Information: This form has questions that help the interviewer prepare for the meeting. Pre-Survey information is not received by HSRI, is not analyzed and thus is not included in this report; it is for interviewer use only.

Background Information: This section consists of questions about the consumer’s demographics, residence, and services and supports. Data are generally collected from state records, case managers, or a combination of both; when information is not available or is incomplete, the interviewer is responsible for collecting the missing background items at the end of the interview.

In-person interview questions: This section includes all questions for the full in-person interview. The survey is broken-out into thematic sub-sections with related questions grouped together (e.g., questions about employment are in the same section; questions about the home are in a separate section, etc.). This section is completed one-on-one with the person whenever possible. However, some questions throughout the survey may be answered (or assisted with) by a proxy respondent (e.g. family member or close friend) if the person receiving services is unable to respond or has asked for assistance with responding.

Proxy Version: This version of the survey is used when the person receiving services is unable to complete **any** of the survey or has asked that a proxy complete the survey on their behalf. This version includes only the questions that may be answered by a proxy respondent and has rephrased questions to reflect that questions are about the individual receiving services.

Interviewer Feedback: This form is completed by the interviewer after the interview to record information such as the length and place of the meeting, any problematic questions encountered, and general feedback for the project team.

NCI-AD in Kansas

The Kansas Department for Aging and Disability Services (KDADS) implemented the 2015-2016 NCI-AD Adult Consumer Survey in Kansas. KDADS recognized the need for an assessment of the state’s publicly-funded home and community based services (HCBS), including the HCBS/TBI, HCBS/PD, HCBS/FE, PACE, Senior Care Act and Older Americans Act (OAA) programs. The NCI-AD was identified by KDADS as a valuable tool that will allow comparisons to other States in the nation when it comes to community based services. Data from the project will be used to support efforts in Kansas to strengthen LTSS policy, inform quality assurance activities, and improve the quality of life of LTSS participants.

Sample

The total number of NCI-AD Adult Consumer Surveys conducted in Kansas and included for analysis in 2015-2016 was 412 (Total N=412). Six program populations were included in the survey sample.

Frail and Elderly (FE) Waiver: This program provides assistance to individuals ages 65 and older who qualify to receive Medicaid and require LTSS in order to remain in a community setting, as determined through a state level of care assessment. Services include Adult Day Care, Assistive Technology, Comprehensive Support, Enhanced Care Service, Financial Management Services, Home Telehealth, Medication Reminder, Nursing Evaluation Visit, Oral Health Services, Personal Care Services, Personal Emergency Response, and Wellness Monitoring. The option for individuals to self-direct their care is made available for the following services: Comprehensive Support, Enhanced Care Service, Financial Management Services, and Personal Care Services. One hundred and four people (N=104) from this program were included for analysis.

Physical Disability (PD) Waiver: This program provides LTSS to those individuals between the ages of 16 and 64 who have a qualifying physical disability, qualify to receive Medicaid, and require LTSS in order to remain in a community setting, as determined through a state level of care assessment. Services include Assistive Services, Enhanced Care Service, Financial Management Services, Home-Delivered Meals Service, Medication Reminder Services, Personal Care Services, and Personal Emergency Response. The option for individuals to self-direct their care is made available for the following services: Enhanced Care Service, Financial Management Services, and Personal Care Services. Eighty-two people (N=82) from this program were included for analysis.

Traumatic Brain Injury (TBI) Waiver: This program provides assistance to those individuals between the ages of 16 and 65 who have a documented and traumatically-incurred brain injury, demonstrate the capacity for progress in rehabilitation and independent living skills, qualify to receive Medicaid, and require LTSS in order to remain in a community setting, as determined through a state level of care assessment. Individuals who receive services through this waiver may continue to do so up to four years until it is determined that they are no longer making progress in rehabilitation and improved living

skills. Exceptions to this timeframe are subject to a standardized review process at the state level. Services include Assistive Services, Behavior Therapy, Cognitive Rehabilitation, Enhanced Care Service, Home-Delivered Meals Service, Medication Reminder Services, Occupational Therapy, Personal Care Services, Personal Emergency Response, Physical Therapy, and Transitional Living Skills. Eleven people (N=11) from this program were included for analysis.

Older Americans Act (OAA): The Older Americans Act (OAA) was established by Congress in 1965 to provide services to seniors age 60 or older. The OAA program supports a range of home and community-based services, such as meals-on-wheels and other nutrition programs, in-home services, transportation, legal services, elder abuse prevention and caregivers support. These programs help seniors stay as independent as possible in their homes and communities. In addition, OAA services help seniors avoid hospitalization and nursing home care and, as a result, save federal and state funds that otherwise would be spent on such care. One hundred and thirty-three people (N=133) from this program were included for analysis.

Senior Care Act (SCA): The SCA provides a critical early intervention component to the Kansas long term care network. The SCA program provides services in the customer's home, such as homemaker, chore, attendant care, and case management services. The services are designed to prevent premature nursing home placement for persons who have not exhausted their financial resources. The program is targeted at those who are 60 years of age or older. Participants contribute a portion of the cost of SCA services. Participant contributions are determined by a sliding fee scale based upon self-reported income and liquid assets for individuals served by the program. Sixty-three people (N=63) from this program were included for analysis.

Program of All-Inclusive Care (PACE): The PACE program is designed to promote the provision of quality, comprehensive health services for older adults. The primary care physicians and interdisciplinary team of professionals provide and coordinate all services for you, providing a “one stop shopping” for your needs. Most services are provided in your home and at the PACE Center. Four people (N=4) from this program were included for analysis.

Figure 2 below summarizes the programs included in Kansas’ analysis sample, the number of surveys completed per program and included for analysis, and the number of participants eligible to be included in the survey by program. Also included are calculations

of margin of error for each program’s estimate under two scenarios: assuming 0.5 distribution of responses and assuming 0.7 distribution of responses. Using the 0.5 distribution of responses is the most conservative assumption one can make when calculating margins of error and is usually used when no prior information is available at all about population proportions. When prior evidence exists about likely distributions of proportions or averages in the population, those proportions can be used in calculating somewhat less conservative margins of error. Based on the data collected so far (including evidence from the large-scale pilot conducted during development phase of the NCI-AD Adult Consumer Survey), it is reasonable to assume a less conservative population proportion (response distribution) of 0.7 when calculating margins of error for the individual programs. Resulting margins of error are shown under both assumptions. Both scenarios use all completed analyzed surveys as sample program N in the calculations. Readers should be cautioned that for some survey items, the actual number of valid responses may be smaller than the number of completed surveys. This is explained in more detail in the following section “Organization of Results”.

Figure 2. Programs included, number of surveys, and margins of error

Program	Number of surveys	Number of eligible participants	Margin of error and confidence level for estimate (using 0.5 distribution)	Margin of error and confidence level for estimate (using 0.7 distribution)
FE Waiver	104	~5,000	95% Confidence Level, 9.5% Margin of Error	95% Confidence Level, 8.7% Margin of Error
PD Waiver	82	~6,000	95% Confidence Level, 10.8% Margin of Error	95% Confidence Level, 9.9% Margin of Error
TBI Waiver	11	~500	95% Confidence Level, 29.3% Margin of Error	95% Confidence Level, 26.8% Margin of Error
OAA	133	~6,000	95% Confidence Level, 8.4% Margin of Error	95% Confidence Level, 7.7% Margin of Error
SCA	63	~1,000	95% Confidence Level, 12.0% Margin of Error	95% Confidence Level, 11.0% Margin of Error

Program	Number of surveys	Number of eligible participants	Margin of error and confidence level for estimate (using 0.5 distribution)	Margin of error and confidence level for estimate (using 0.7 distribution)
PACE	4	~400	95% Confidence Level, 48.8% Margin of Error	95% Confidence Level, 44.7% Margin of Error
Total	412³	~18,900		

Survey Process

KDADS utilized agency resources to provide the random samples of program participants and conduct the interview. The samples were provided via a secure web-based application to survey staff. The survey process consists of a representative random sample selection of the FE, PD, and TBI waiver programs. Reviews include; consulting with Service Providers, reviewing system records, and interviews with individuals. Information obtained by QMS staff is entered in the ODESA database.

Stakeholders

KDADS provides ongoing NCI-AD stakeholder engagement activities through various stakeholders within the state. These stakeholders include; the PACE program, Kansas Health Care Association, LeadingAge, KACE, LTC Ombudsman, Area Agency on Aging, HCBS Participants, HCBS Providers, SCA, OAA, and InterHab. KDADS meets with the stakeholders each month through various committees and settings to engage in discussion related to surveys on client experience as well as response to data from completed surveys.

³ Program was missing for 15 cases.

Organization of Results

The following section of the report presents findings from Kansas's 2015-16 NCI-AD data collection cycle. Results are grouped by domain and are presented in chart format. Charts show collapsed data broken out by each of the six programs included in the sample, as well as the Kansas state average. The number of respondents for each program and the state as a whole is also shown. For rules on collapsing response options, please refer to Appendix A.

The Ns (number of respondents for each individual program and the state) shown in each chart is the number of valid responses to that survey item. That number may be smaller than the total number of completed surveys for a number of reasons:

- Certain questions in the survey could only be asked of the target interviewee – i.e. no proxy respondents were allowed for those questions. As the number of completed surveys includes both the full in-person surveys and the proxy surveys, these questions were only asked in the full in-person survey and thus have a smaller number of respondents.
- Only valid responses were included in both denominator and numerator. The Ns also represent the number of valid responses only. Unclear, refused and, unless otherwise stated, “don't know” responses were excluded.
- The survey contains a number of skip logic patterns. This means that depending on the response to a previous survey item, a question may or may not be asked, as appropriate. When a question is skipped due to survey logic, that particular respondent does not contribute to the calculations for the item and does not contribute to the N.

Kansas state average is a simple average. A weighted estimate was not needed because Kansas sampled the six programs proportionally to the population receiving services.

Un-collapsed data showing all categories of responses by program and the sample overall are shown in tabular format in Appendix B.

Limitations of Data

This report contains survey results related to the quality and impact of LTSS in Kansas. However, benchmarks for acceptable or unacceptable levels of performance for the programs or the state overall are not included. Rather, it is up to stakeholders to assess the information contained in this report and draw conclusions. This report is intended to be one mechanism for State leaders and community stakeholders to assess the current state of LTSS system and identify areas that are working well, and areas that could use improvement. The results charts throughout this report display program scores relative to one another and to Kansas state average. It is up to public managers, policy-makers, and other stakeholders to decide whether a program's result relative to the state average suggests that changes or further investigation are necessary. Also, by aligning NCI-AD measures with specific state and federal initiatives, Kansas can more accurately reflect the areas in which transformation is evident and continue to promote efforts accordingly, while recognizing limitations and ongoing challenges.

Extreme caution should be exercised when interpreting results where the sample size is small. The sample sizes for each program are shown in each chart and table. Anytime the sample size is smaller than 20, the N is also asterisked. Reader should be very careful interpreting results based on small Ns; in fact, no conclusions should be drawn – instead, the reader should treat the data as suggestive and informational only. In addition, caution should be used comparing a program's result relative to another program due to similarities and differences between program participants.

Community Participation

People are able to participate in preferred activities outside of home when and with whom they want.

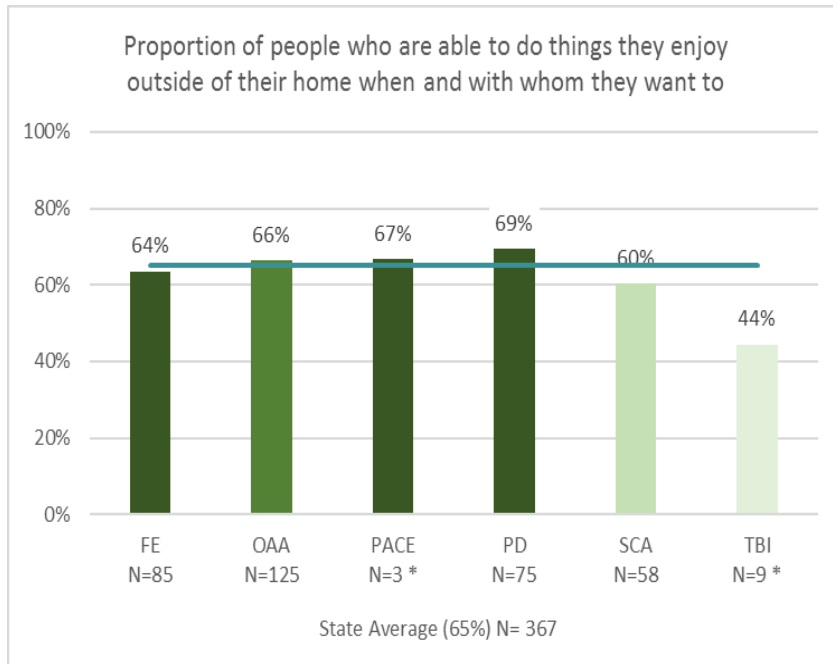
There is one Community Participation indicator measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who are able to participate in preferred activities outside of home when and with whom they want.

There are two survey items that correspond to the Community Participation domain.

Un-collapsed data for state and programs are shown in Appendix B.

Graph 1. Proportion of people who are able to do things they enjoy outside of their home when and with whom they want to.



* Very small number of responses

Choice and Decision Making

People are involved in making decisions about their everyday lives and with whom they spend their time.

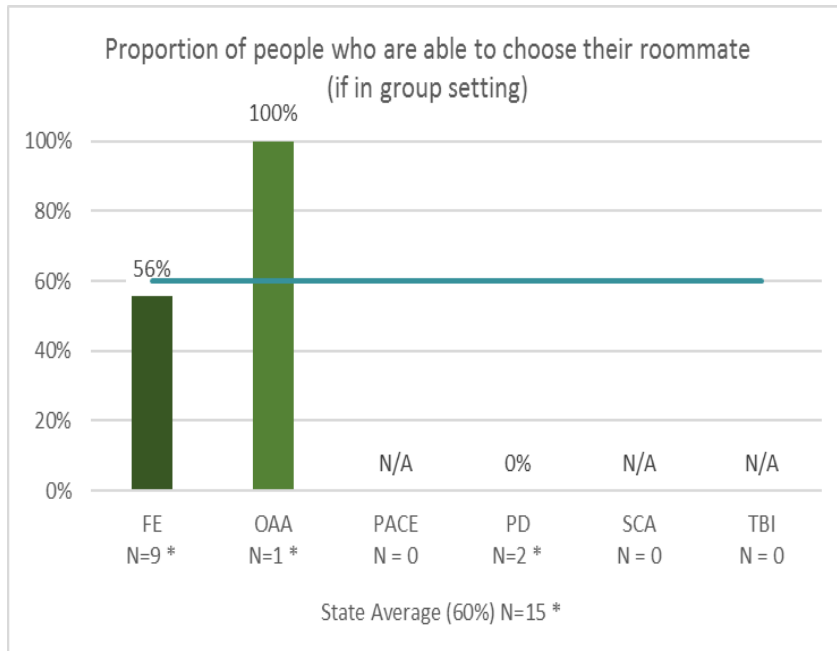
There is one Choice and Decision Making indicator measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who are involved in making decisions about their everyday lives including where they live, what they do during the day, the staff that supports them and with whom they spend time

There are four survey items that correspond to the Choice and Decision Making domain.

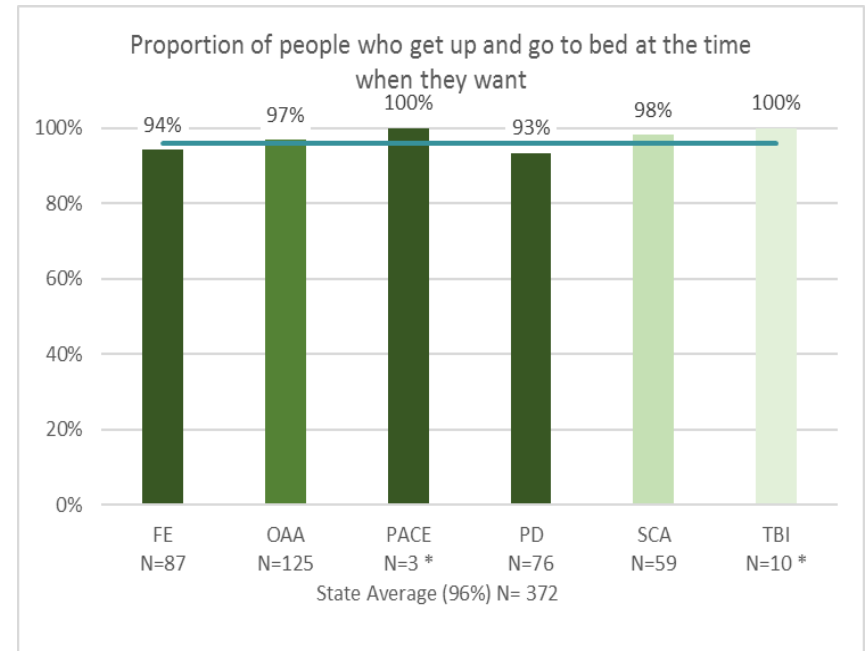
Un-collapsed data for state and programs are shown in Appendix B.

Graph 2. Proportion of people who are able to choose their roommate (if in group setting)



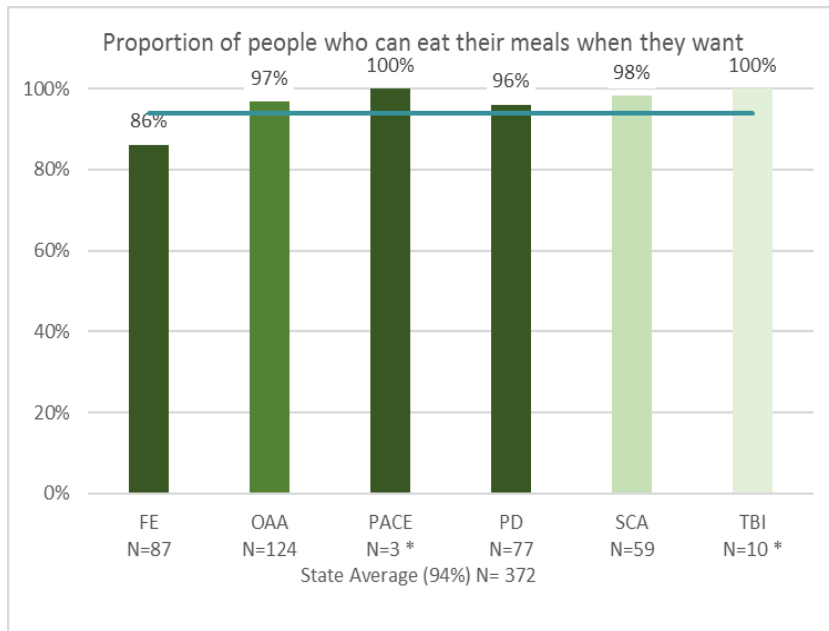
* Very small number of responses

Graph 3. Proportion of people who get up and go to bed at the time when they want



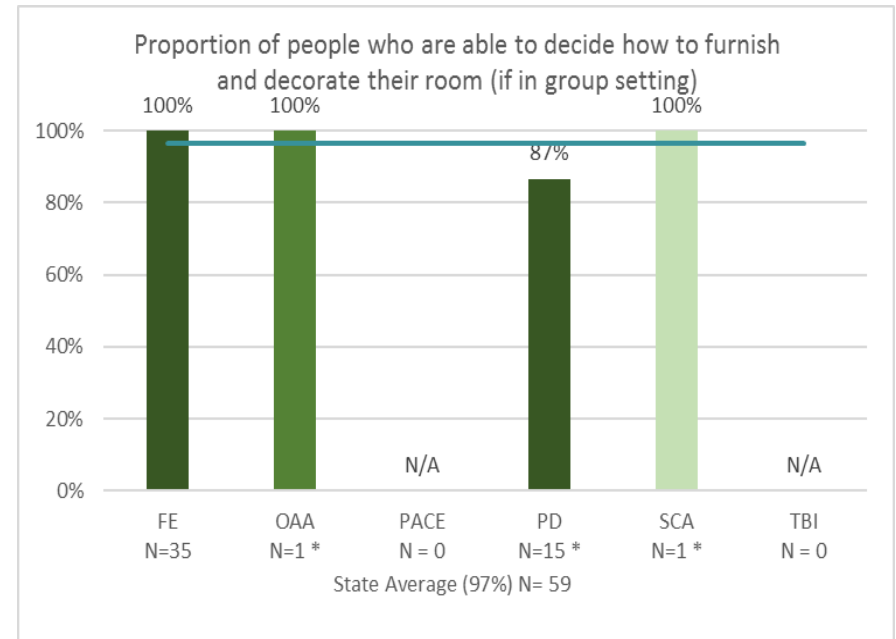
* Very small number of responses

Graph 4. Proportion of people who can eat their meals when they want



* Very small number of responses

Graph 5. Proportion of people who are able to decide how to furnish and decorate their room (if in group setting)



* Very small number of responses

Relationships

People have friends and relationships and do not feel lonely.

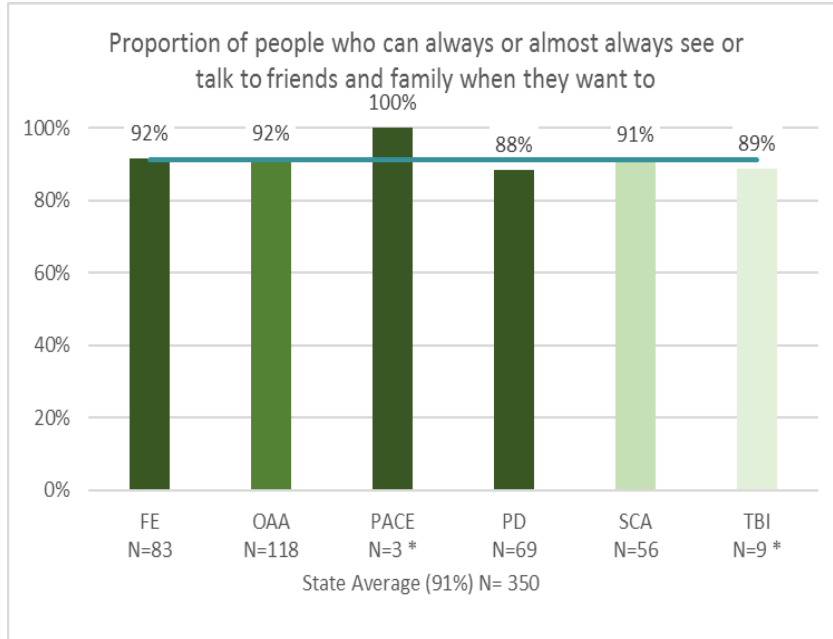
There are two Relationship indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who are able to see or talk to their friends and families when they want to.
2. Proportion of people who are (not) lonely.

There are three survey items that correspond to the Relationship domain.

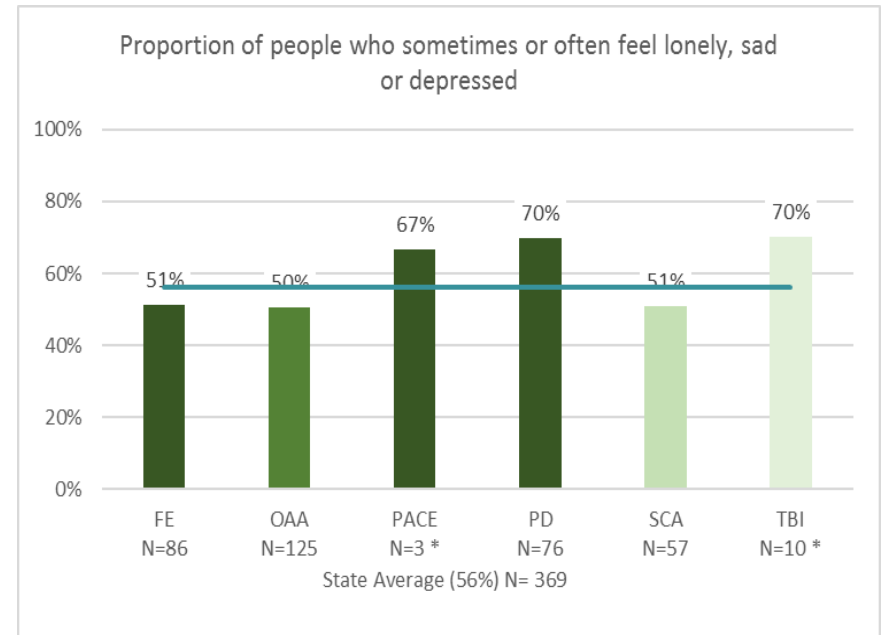
Un-collapsed data for state and programs are shown in Appendix B.

Graph 6. Proportion of people who can always or almost always see or talk to friends and family when they want to (if there are friends and family who do not live with person)



* Very small number of responses

Graph 7. Proportion of people who sometimes or often feel lonely, sad or depressed



* Very small number of responses

Satisfaction

People are satisfied with their everyday lives – where they live, who works with them, and what they do during the day.

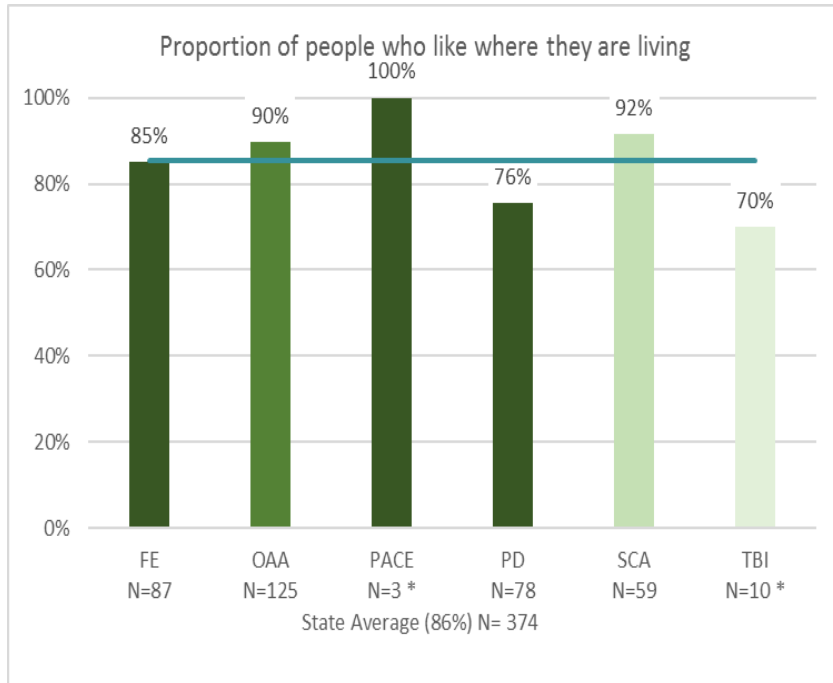
There are three Satisfaction indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who are satisfied with where they live.
2. Proportion of people who are satisfied with what they do during the day.
3. Proportion of people who are satisfied with staff who work with them.

There are seven survey items that correspond to the Satisfaction domain.

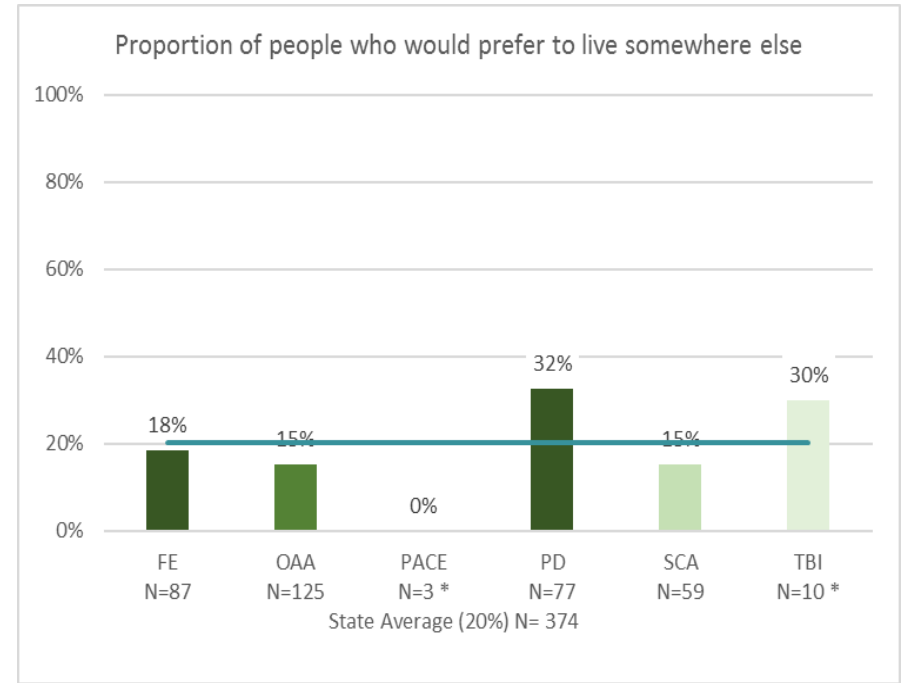
Un-collapsed data for state and programs are shown in Appendix B.

Graph 8. Proportion of people who like where they are living



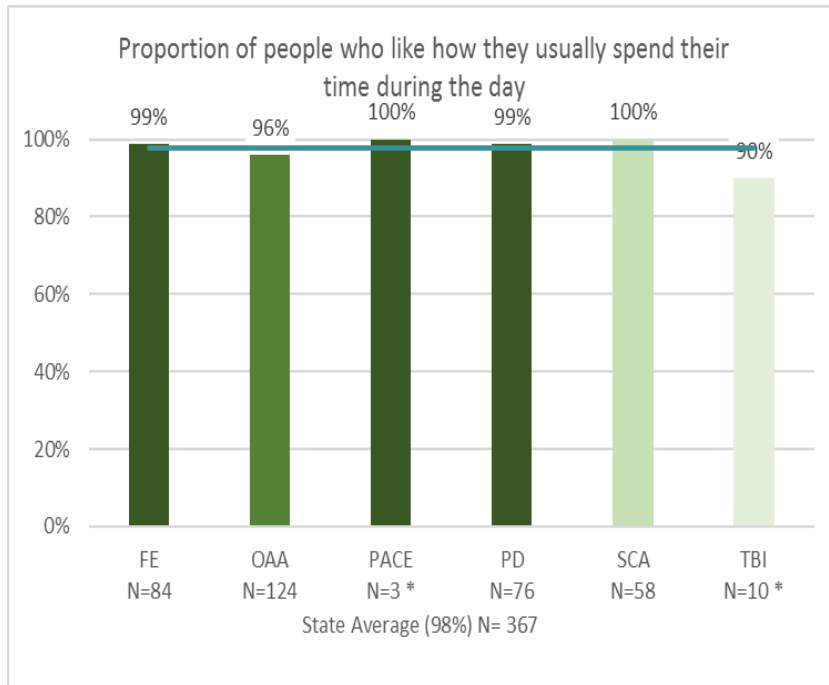
* Very small number of responses

Graph 9. Proportion of people who would prefer to live somewhere else



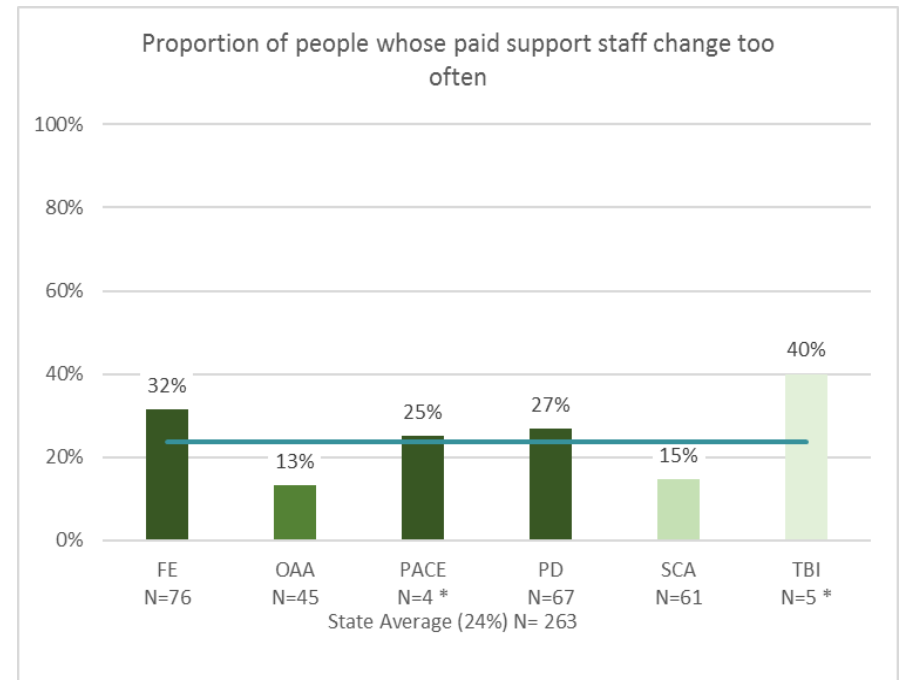
* Very small number of responses

Graph 10. Proportion of people who like how they usually spend their time during the day



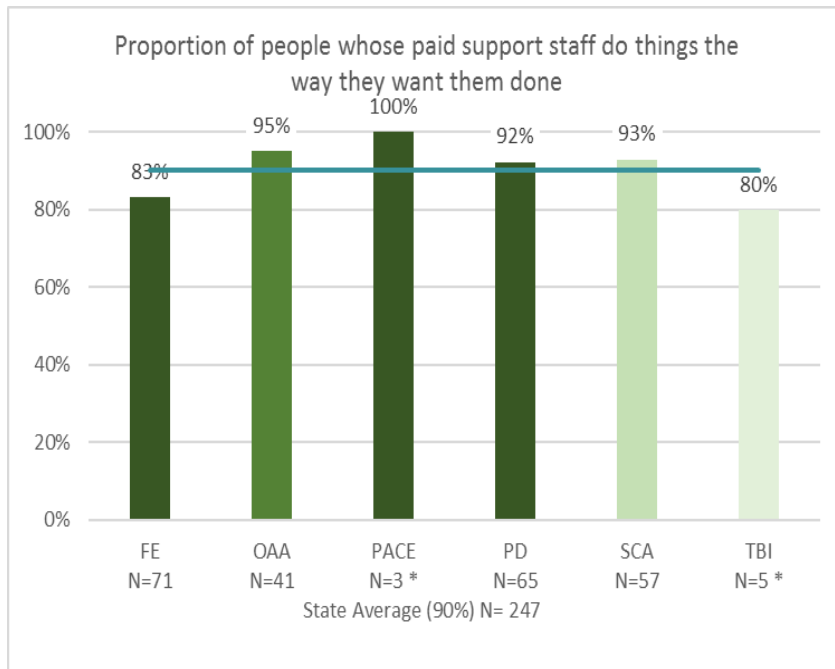
* Very small number of responses

Graph 11. Proportion of people whose paid support staff change too often



* Very small number of responses

Graph 12. Proportion of people whose paid support staff do things the way they want them done



* Very small number of responses

Service Coordination

Service coordinators are accessible, responsive, and support the person's participation in service planning and the person receives needed services.

There are nine Service Coordination indicators measured by the NCI-AD Adult Consumer Survey:

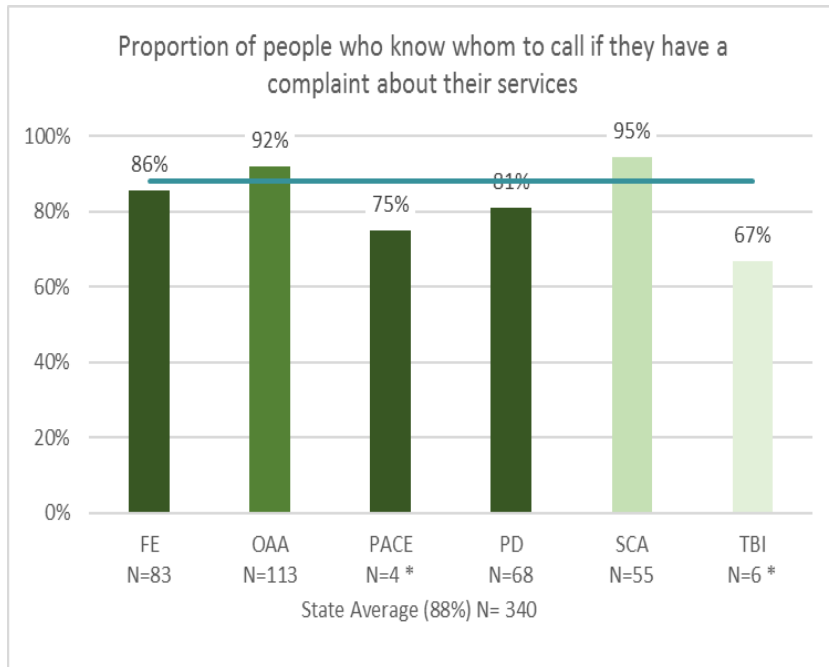
1. Proportion of people who know who to call with a complaint, concern, or question about their services
2. Proportion of people whose CM talks to them about any needs that are not being met
3. Proportion of people who can get in contact with their CM when they need to
4. Proportion of people who receive the services that they need
5. Proportion of people finding out about services from service agencies⁴
6. Proportion of people who want help planning for future need for services
7. Proportion of people who have an emergency plan in place
8. Proportion of people whose support workers come when they are supposed to
9. Proportion of people who use a relative as their support person

There are thirteen survey items that correspond to the Service Coordination domain.

Un-collapsed data for state and programs are shown in Appendix B.

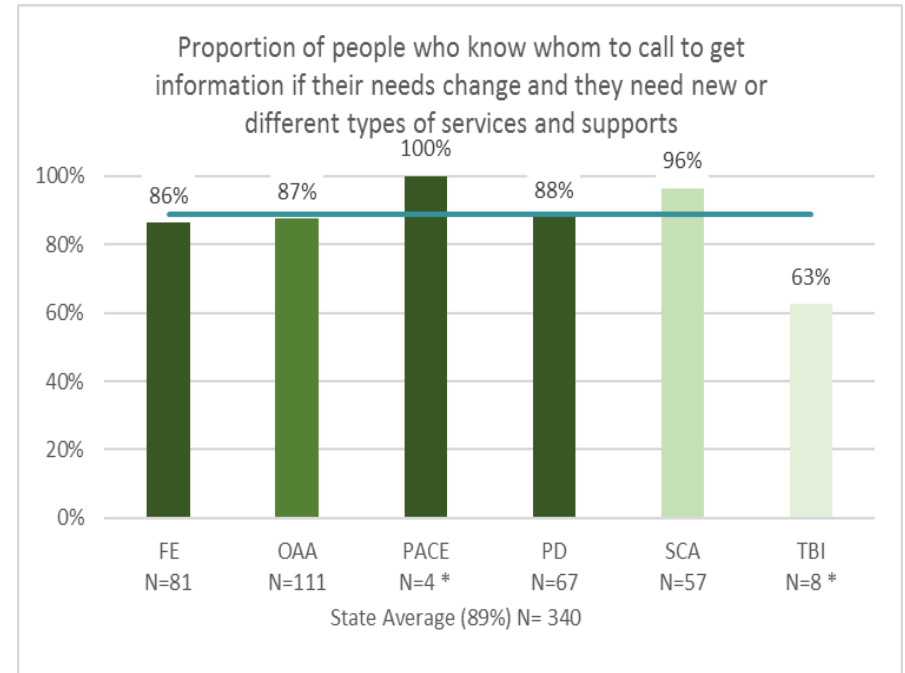
⁴ Data shown in Appendix B only

Graph 13. Proportion of people who know whom to call if they have a complaint about their services



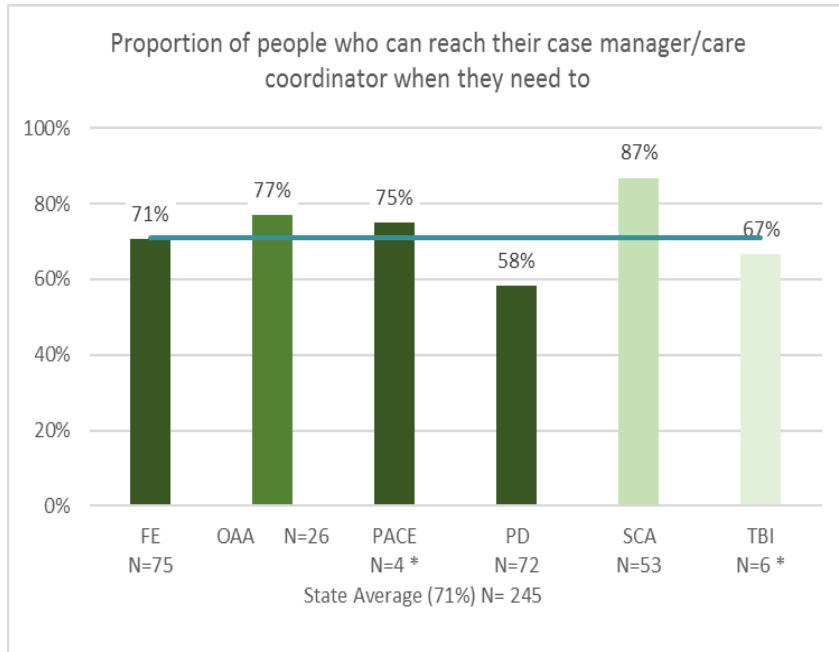
* Very small number of responses

Graph 14. Proportion of people who know whom to call to get information if their needs change and they need new or different types of services and supports



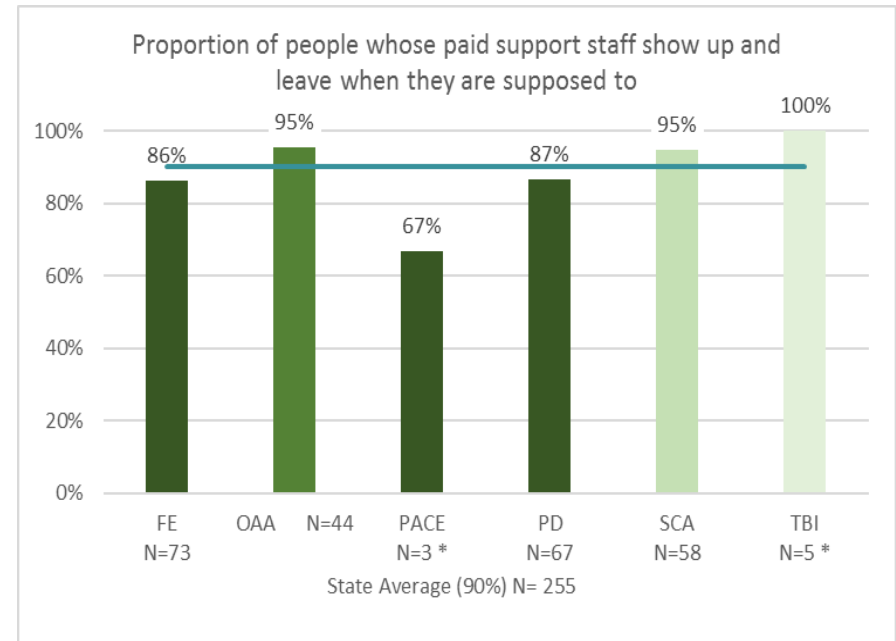
* Very small number of responses

Graph 15. Proportion of people who can reach their case manager/care coordinator when they need to (if know they have case manager/care coordinator)



* Very small number of responses

Graph 16. Proportion of people whose paid support staff show up and leave when they are supposed to



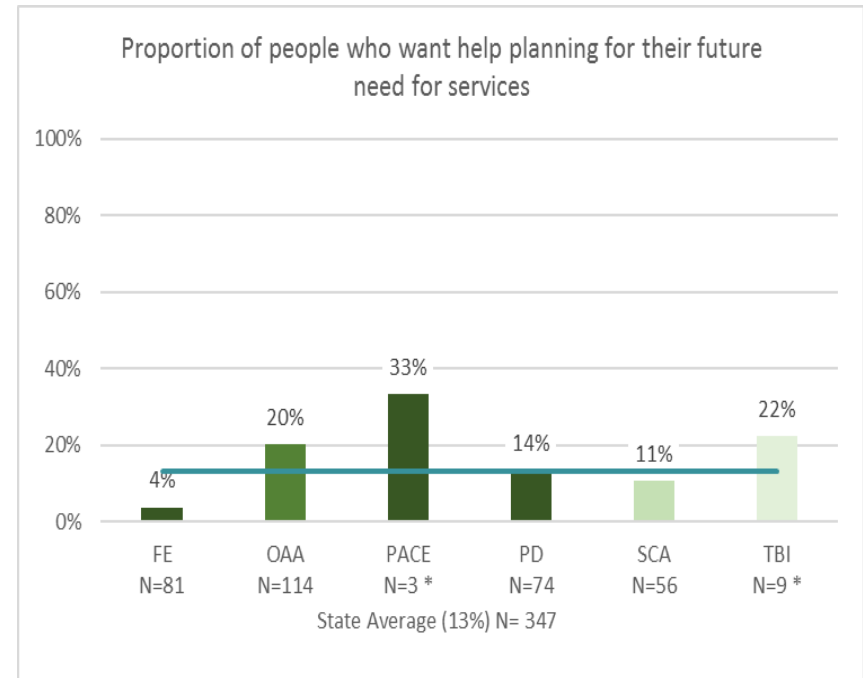
* Very small number of responses

Graph 17. Proportion of people who have an emergency plan in place



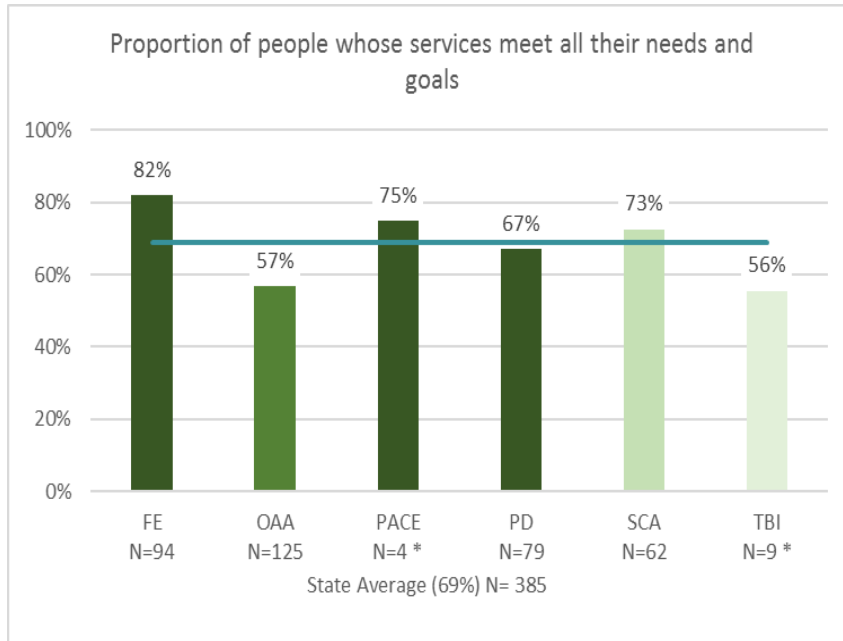
* Very small number of responses

Graph 18. Proportion of people who want help planning for their future need for services



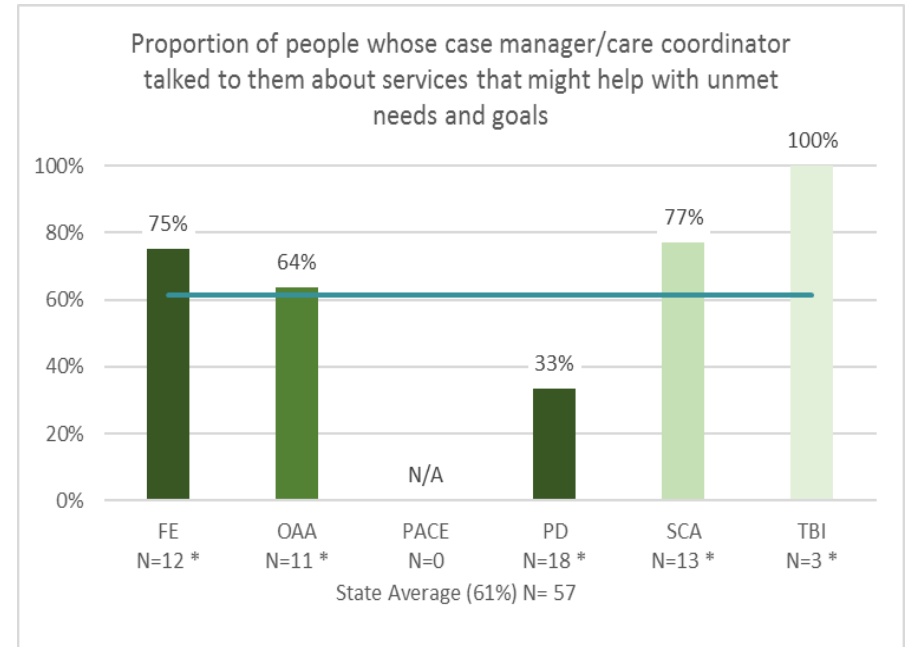
* Very small number of responses

Graph 19. Proportion of people whose services meet all their needs and goals



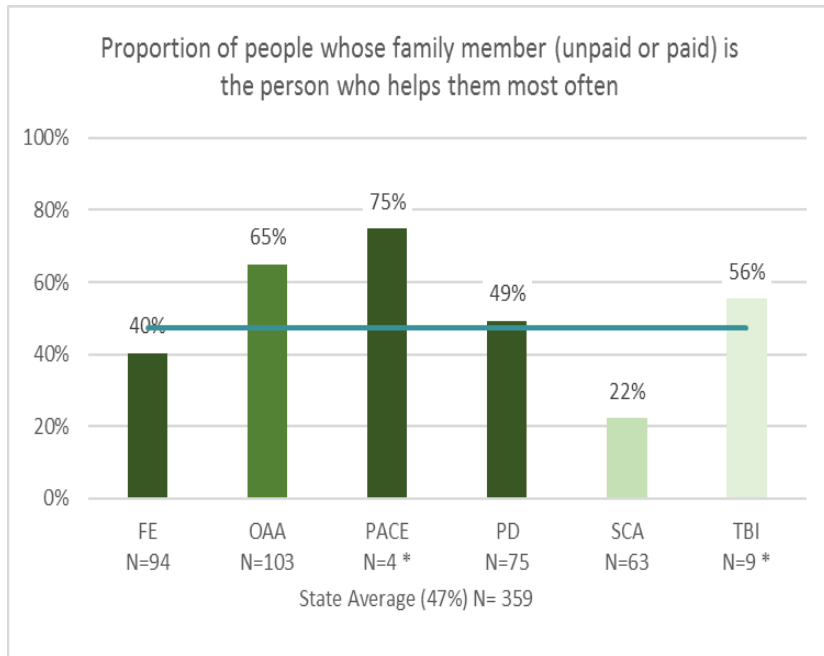
* Very small number of responses

Graph 20. Proportion of people whose case manager/care coordinator talked to them about services that might help with unmet needs and goals (if have case manager and have unmet needs and goals)



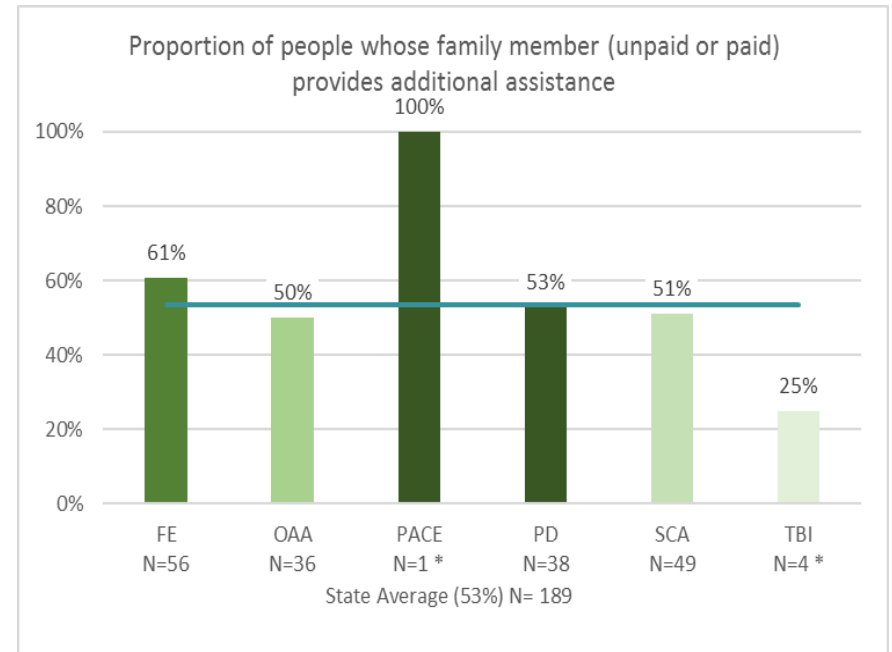
* Very small number of responses

Graph 21. Proportion of people whose family member (unpaid or paid) is the person who helps them most often



* Very small number of responses

Graph 22. Proportion of people whose family member (unpaid or paid) provides additional assistance



* Very small number of responses

Care Coordination

Individuals are provided appropriate coordination of care.

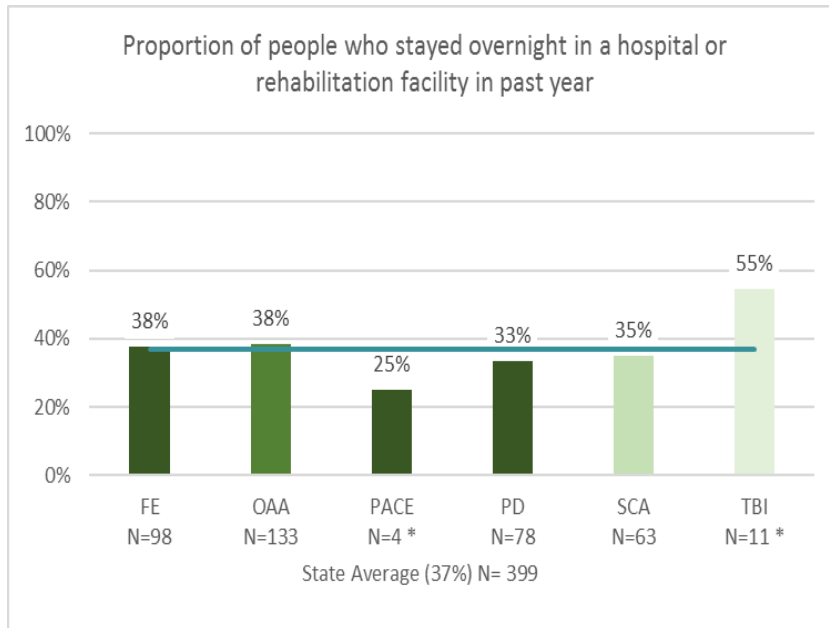
There are three Care Coordination indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people discharged from the hospital or LTC facility who felt comfortable going home.
2. Proportion of people making a transition from hospital or LTC facility who had adequate follow-up.
3. Proportion of people who know how to manage their chronic conditions.

There are five survey items that correspond to the Care Coordination domain.

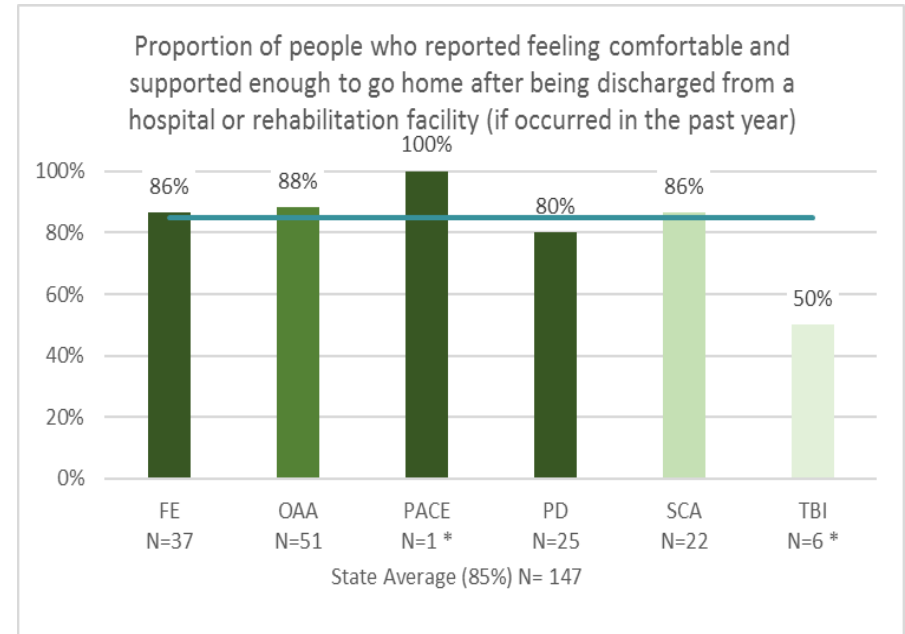
Un-collapsed data for state and programs are shown in Appendix B.

Graph 23. Proportion of people who stayed overnight in a hospital or rehabilitation facility (and were discharged to go home) in past year



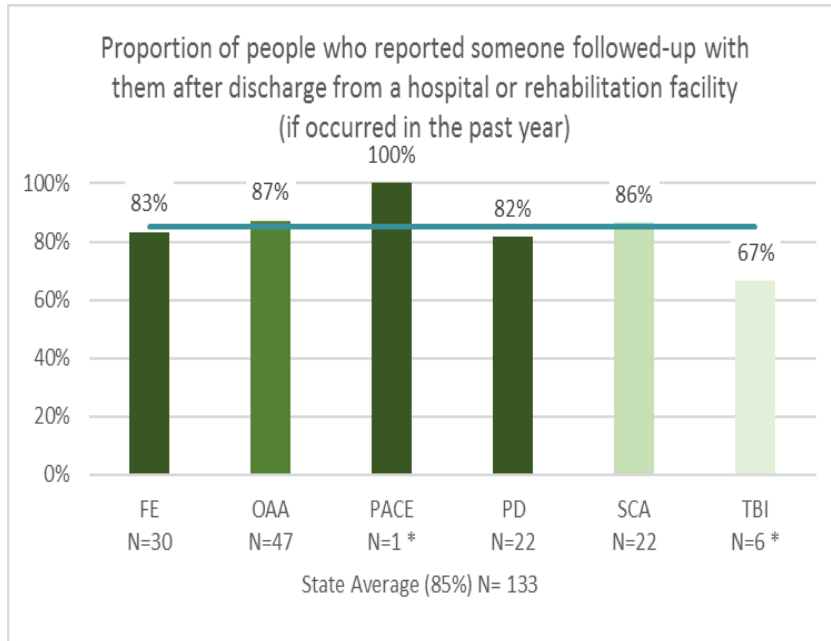
* Very small number of responses

Graph 24. Proportion of people who reported feeling comfortable and supported enough to go home after being discharged from a hospital or rehabilitation facility (if occurred in the past year)



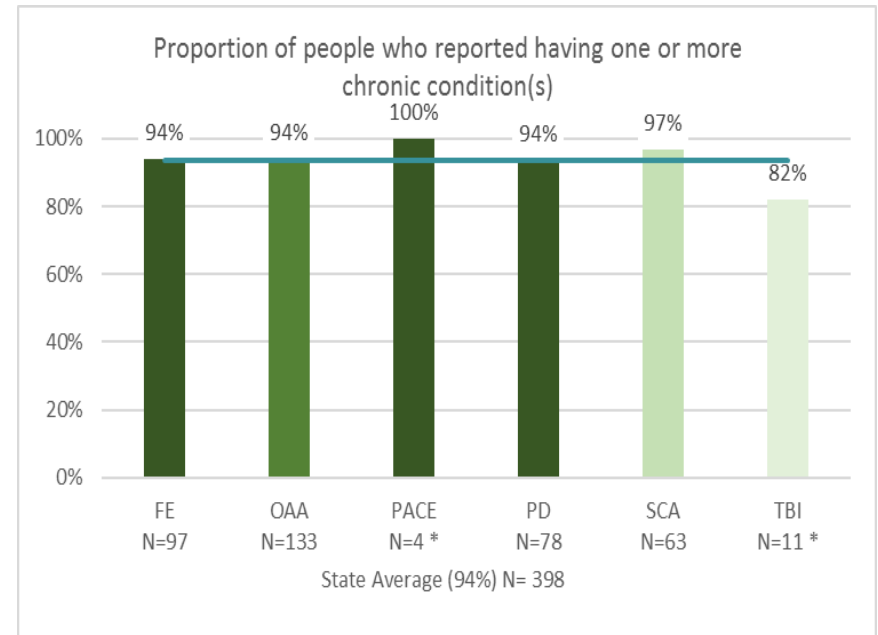
* Very small number of responses

Graph 25. Proportion of people who reported someone followed-up with them after discharge from a hospital or rehabilitation facility (if occurred in the past year)



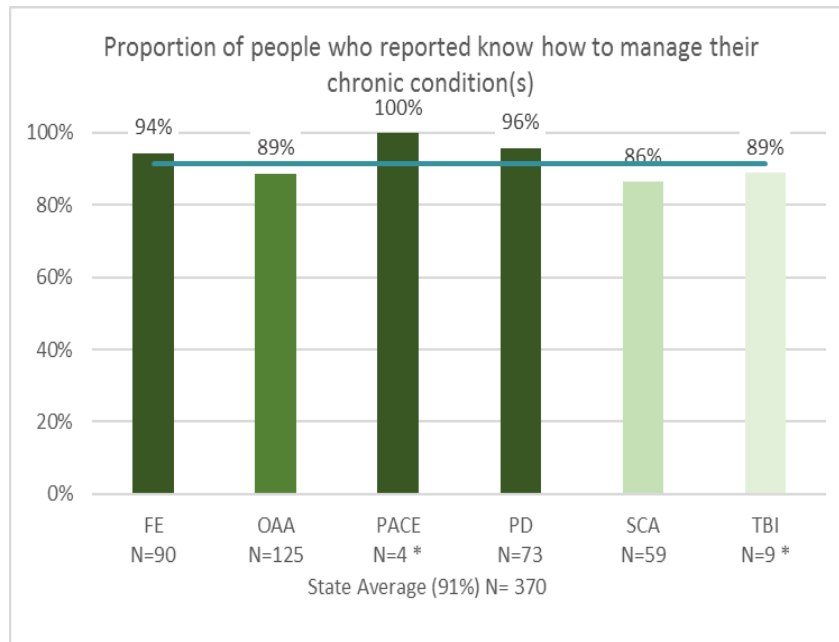
* Very small number of responses

Graph 26. Proportion of people who reported having one or more chronic condition(s)



* Very small number of responses

Graph 27. Proportion of people who reported know how to manage their chronic condition(s)



Access

Publicly funded services are readily available to individuals who need and qualify for them.

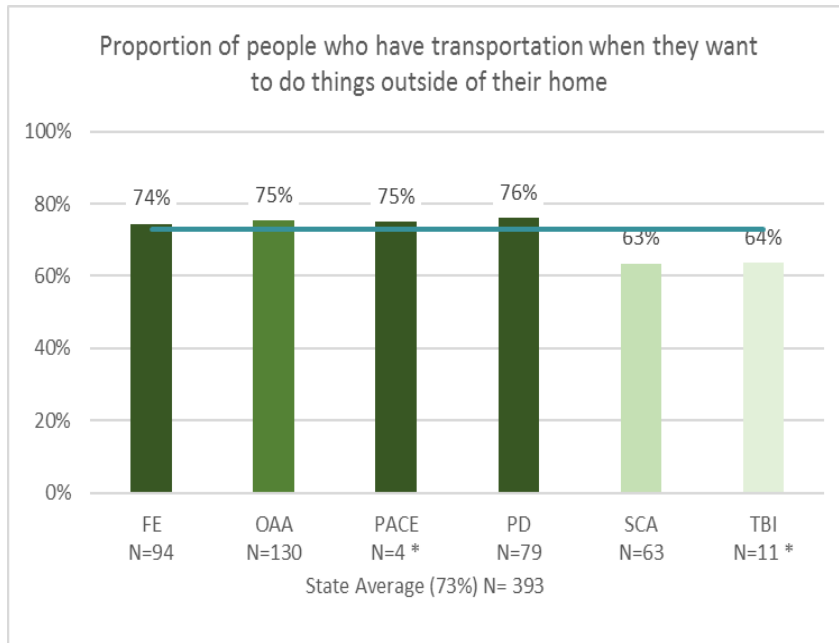
There are three Access indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who have adequate transportation.
2. Proportion of people who get needed equipment, assistive devices (wheelchairs, grab bars, home modifications, etc.)
3. Proportion of people who have access to information about services in their preferred language.

There are five survey items that correspond to the Access domain.

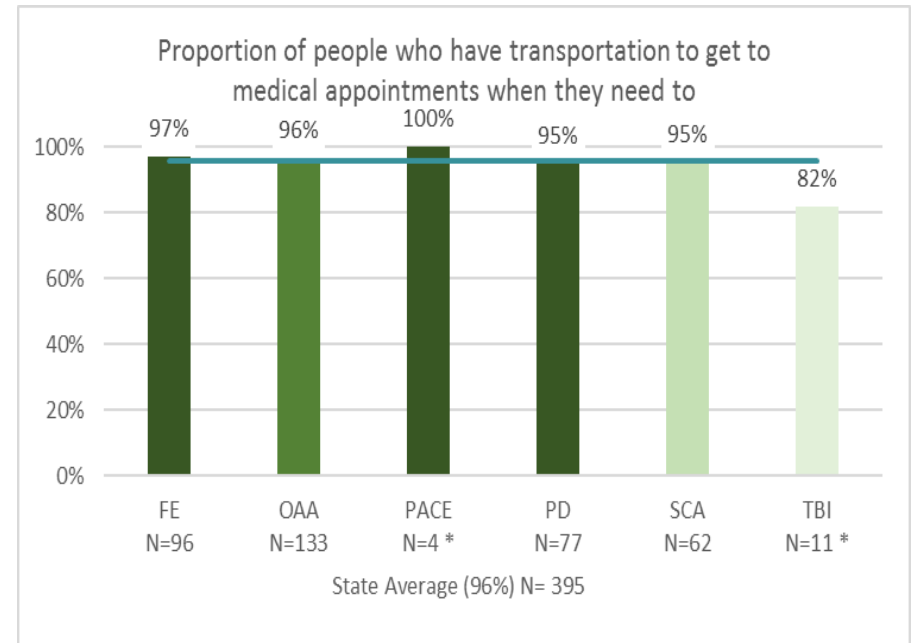
Un-collapsed data for state and programs are shown in Appendix B.

Graph 28. Proportion of people who have transportation when they want to do things outside of their home



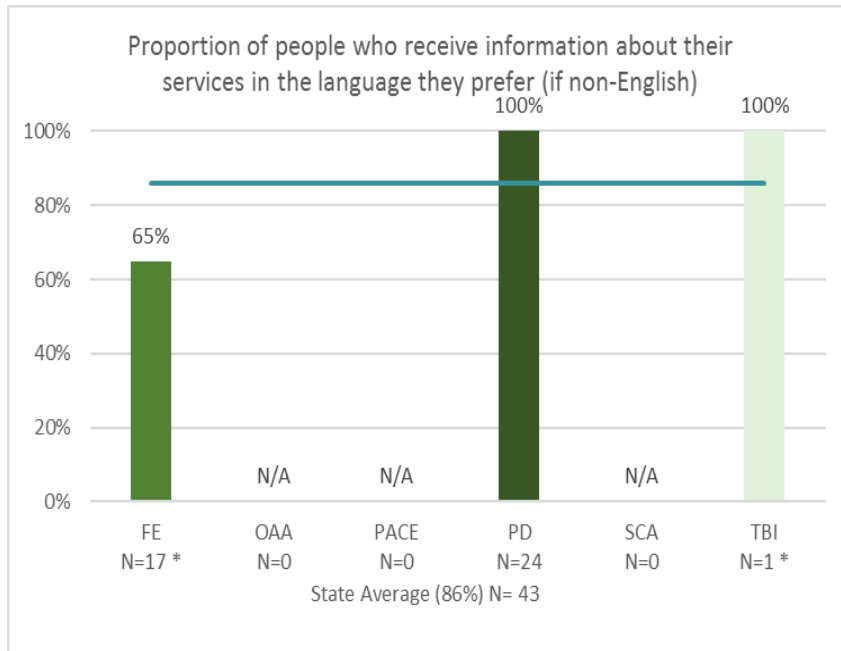
* Very small number of responses

Graph 29. Proportion of people who have transportation to get to medical appointments when they need to



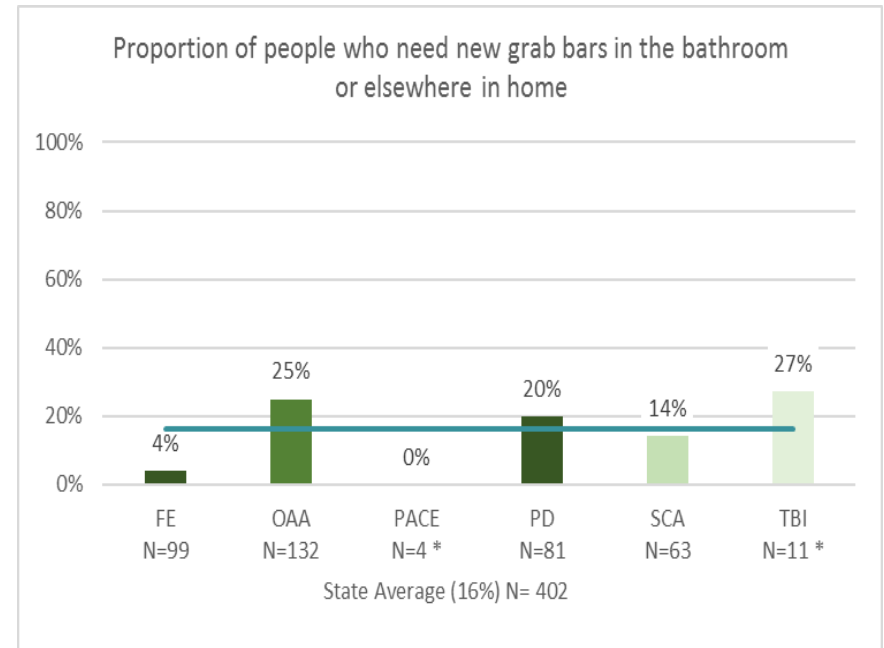
* Very small number of responses

Graph 30. Proportion of people who receive information about their services in the language they prefer (if non-English)



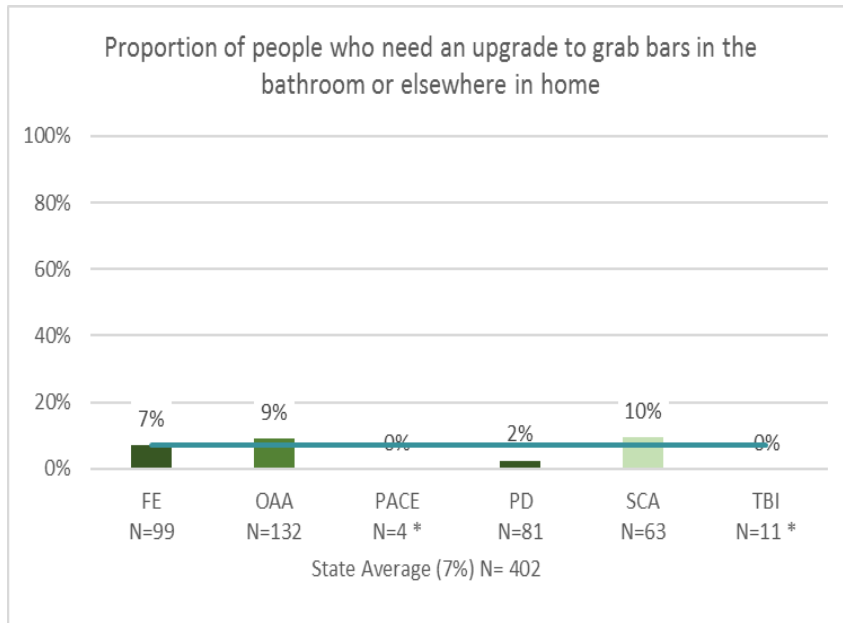
* Very small number of responses

Graph 31. Proportion of people who need new grab bars in the bathroom or elsewhere in home



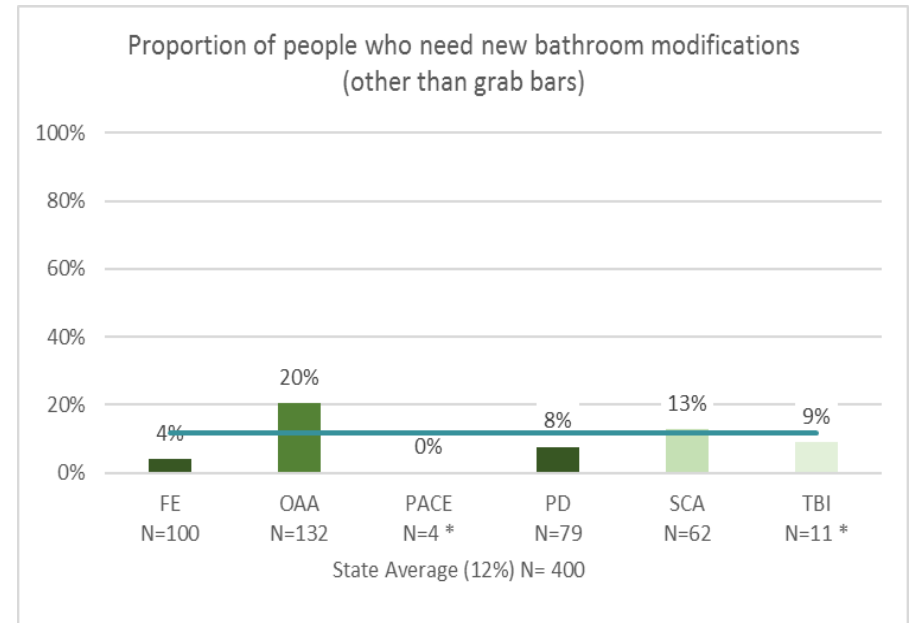
* Very small number of responses

Graph 32. Proportion of people who need an upgrade to grab bars in the bathroom or elsewhere in home



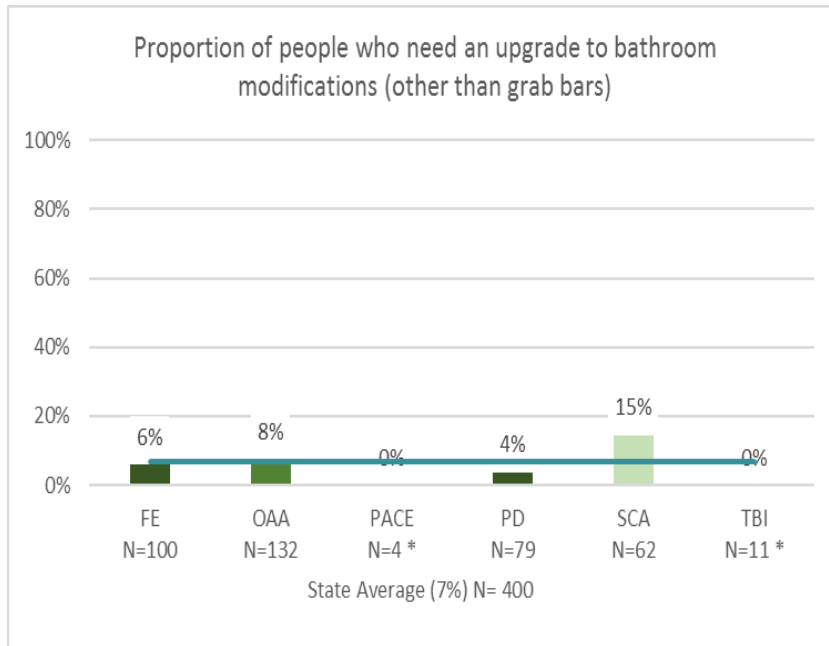
* Very small number of responses

Graph 33. Proportion of people who need new bathroom modifications (other than grab bars)



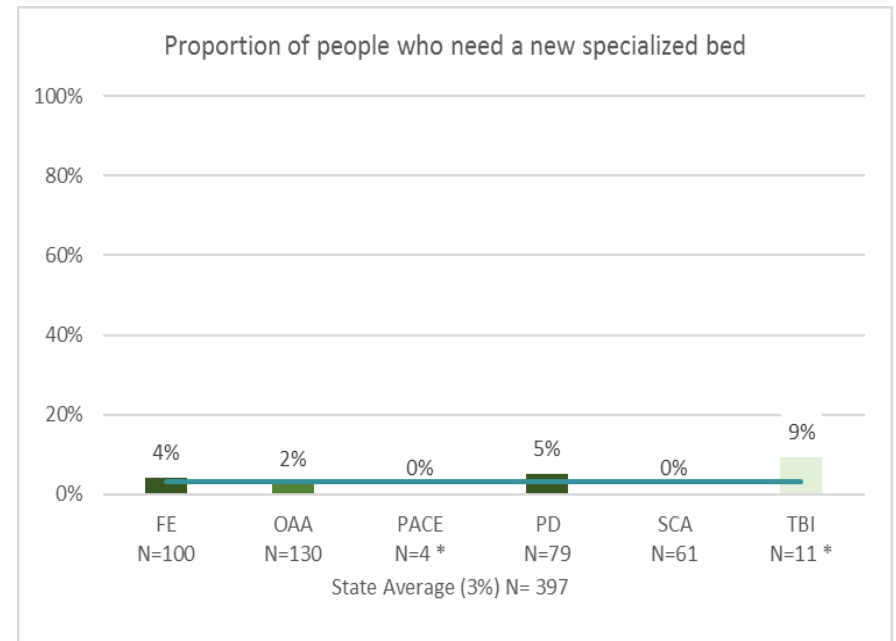
* Very small number of responses

Graph 34. Proportion of people who need an upgrade to bathroom modifications (other than grab bars)



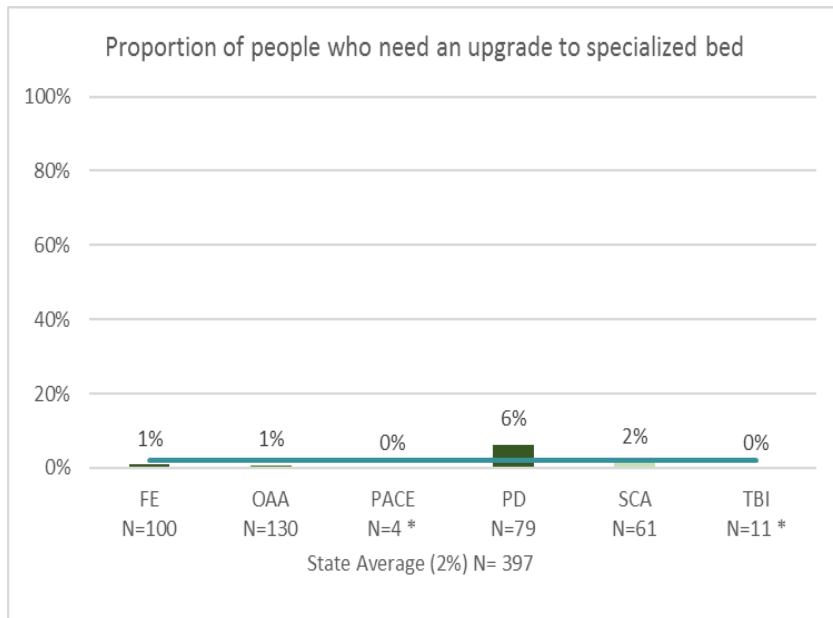
* Very small number of responses

Graph 35. Proportion of people who need a new specialized bed



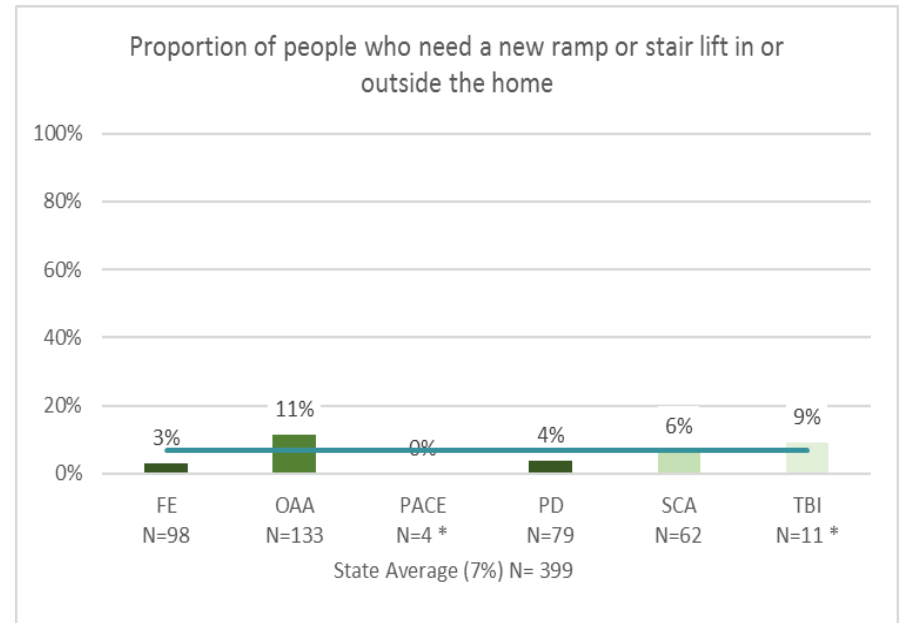
* Very small number of responses

Graph 36. Proportion of people who need an upgrade to specialized bed



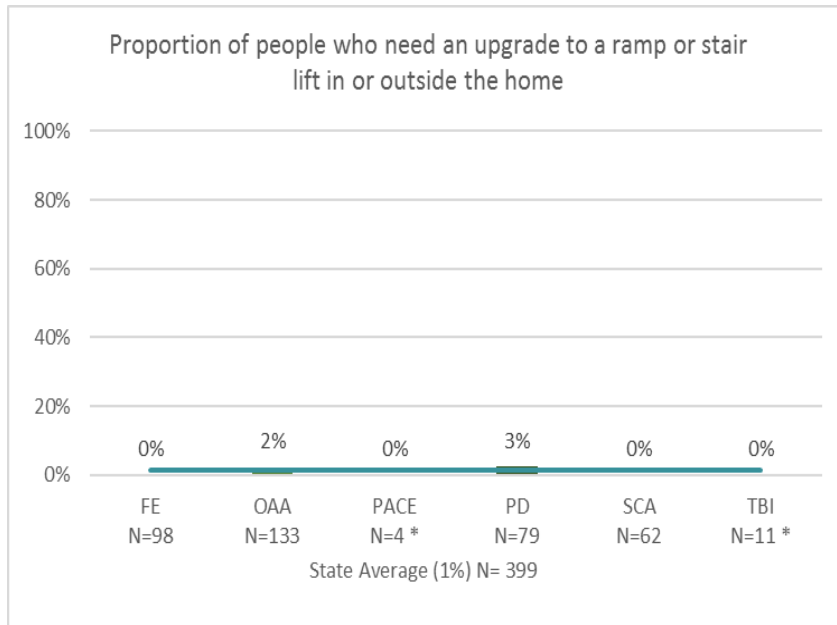
* Very small number of responses

Graph 37. Proportion of people who need a new ramp or stair lift in or outside the home



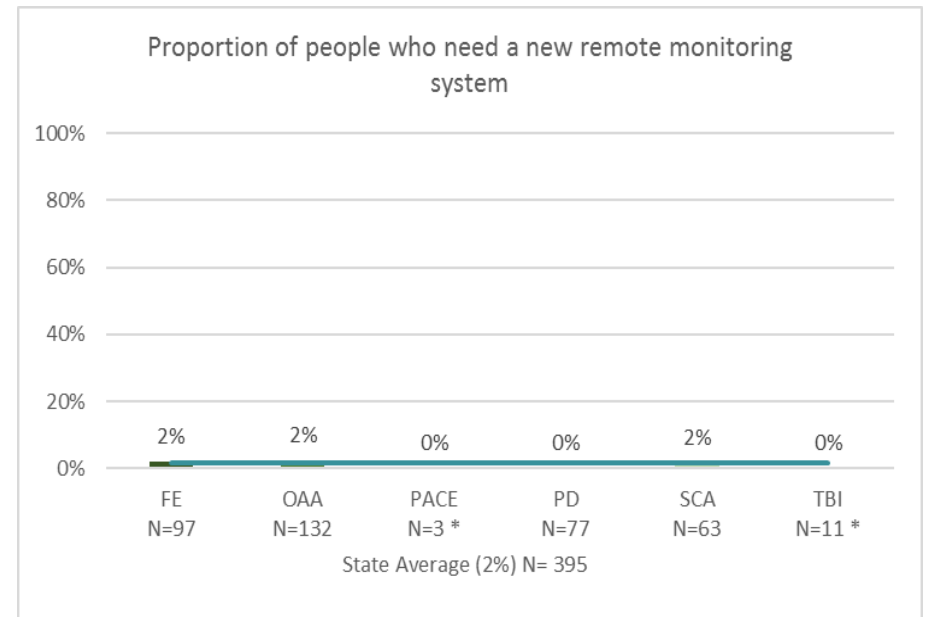
* Very small number of responses

Graph 38. Proportion of people who need an upgrade to a ramp or stair lift in or outside the home



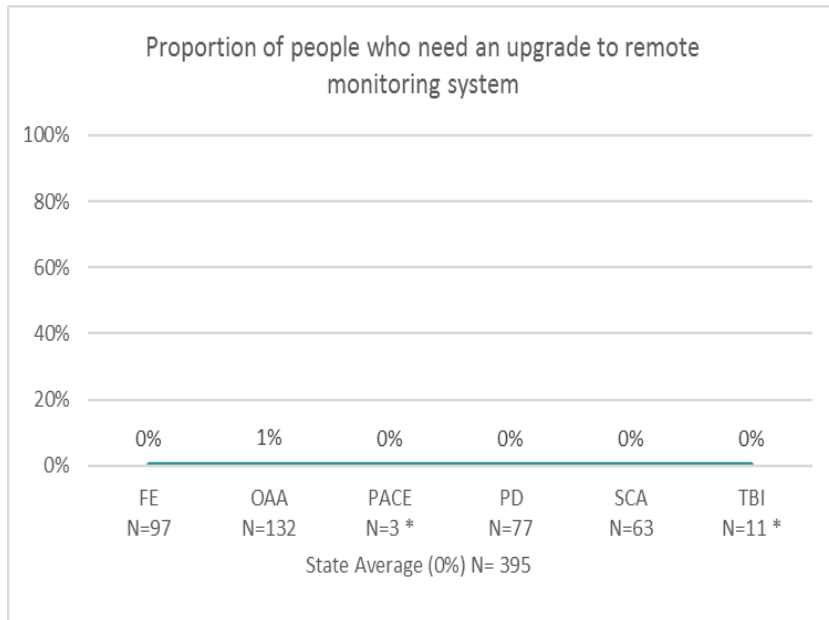
* Very small number of responses

Graph 39. Proportion of people who need a new remote monitoring system



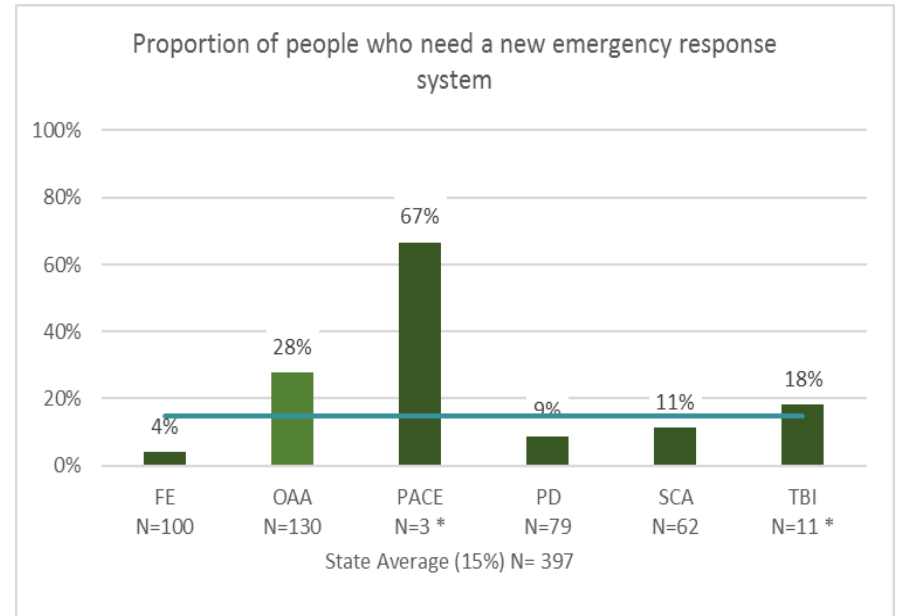
* Very small number of responses

Graph 40. Proportion of people who need an upgrade to remote monitoring system



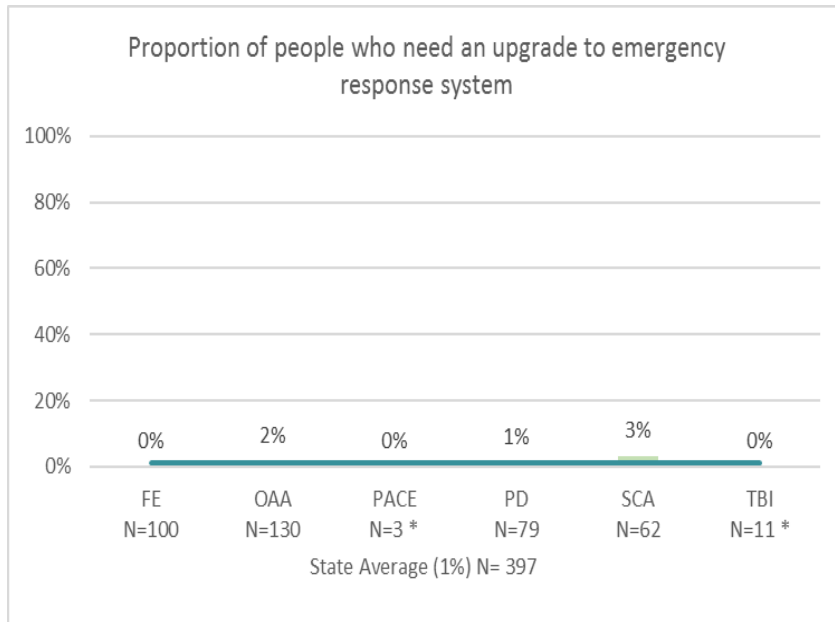
* Very small number of responses

Graph 41. Proportion of people who need a new emergency response system



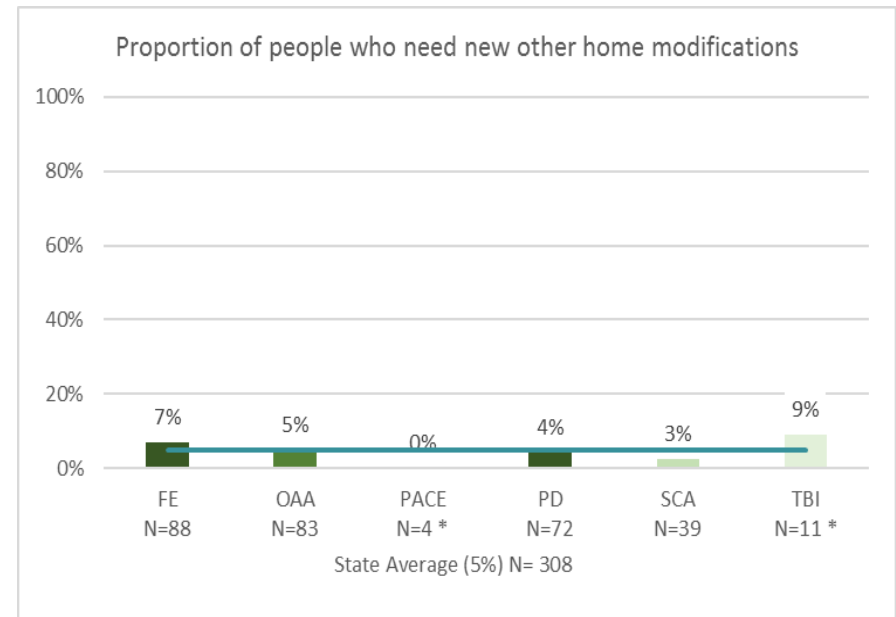
* Very small number of responses

Graph 42. Proportion of people who need an upgrade to emergency response system



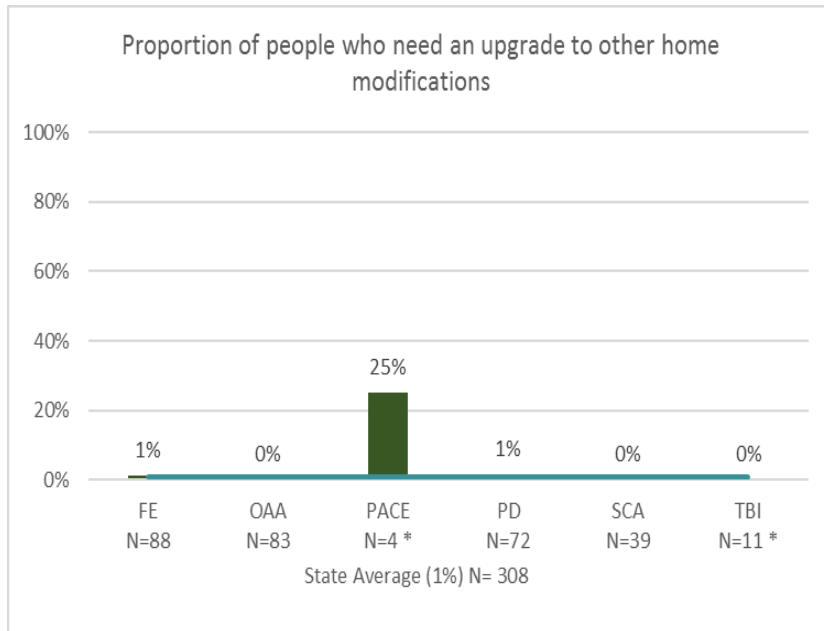
* Very small number of responses

Graph 43. Proportion of people who need new other home modifications



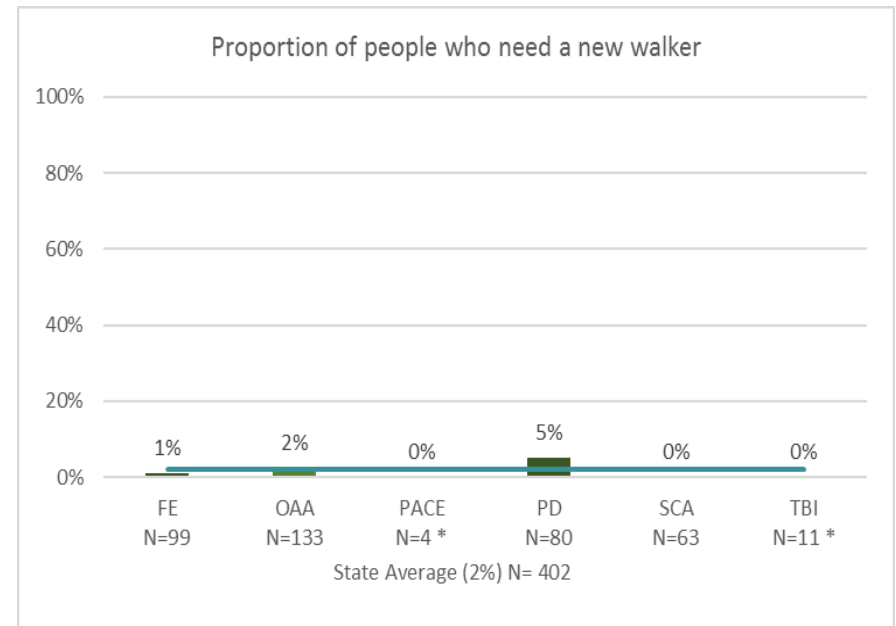
* Very small number of responses

Graph 44. Proportion of people who need an upgrade to other home modifications



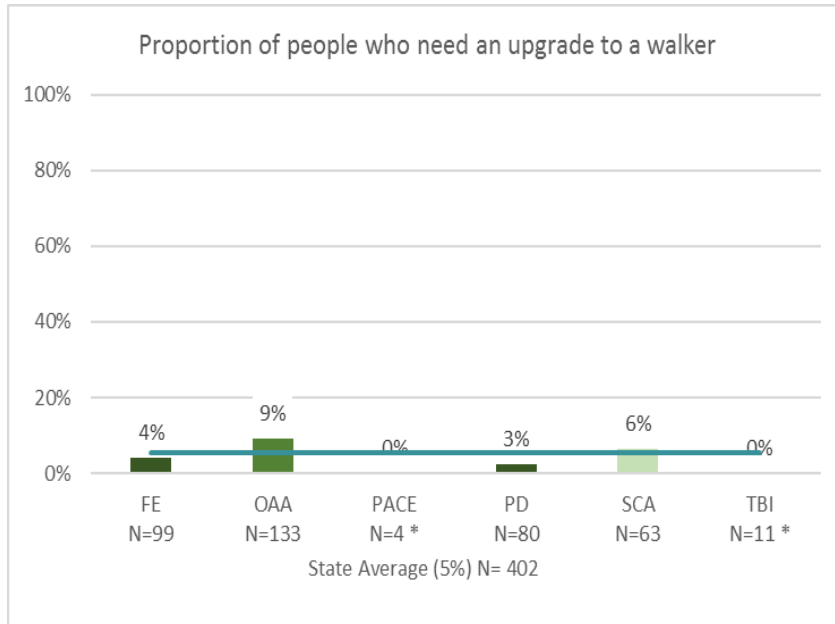
* Very small number of responses

Graph 45. Proportion of people who need a new walker



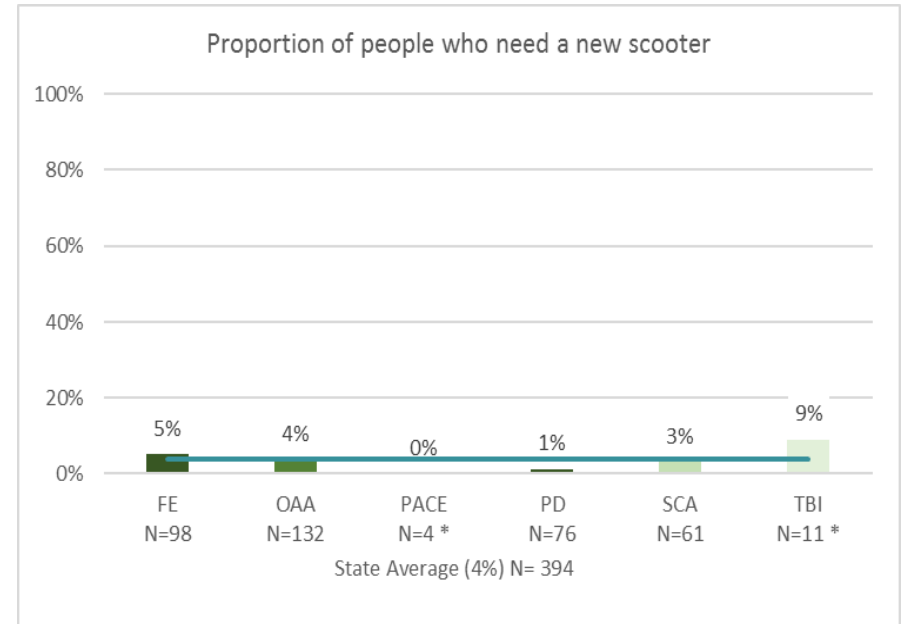
* Very small number of responses

Graph 46. Proportion of people who need an upgrade to a walker



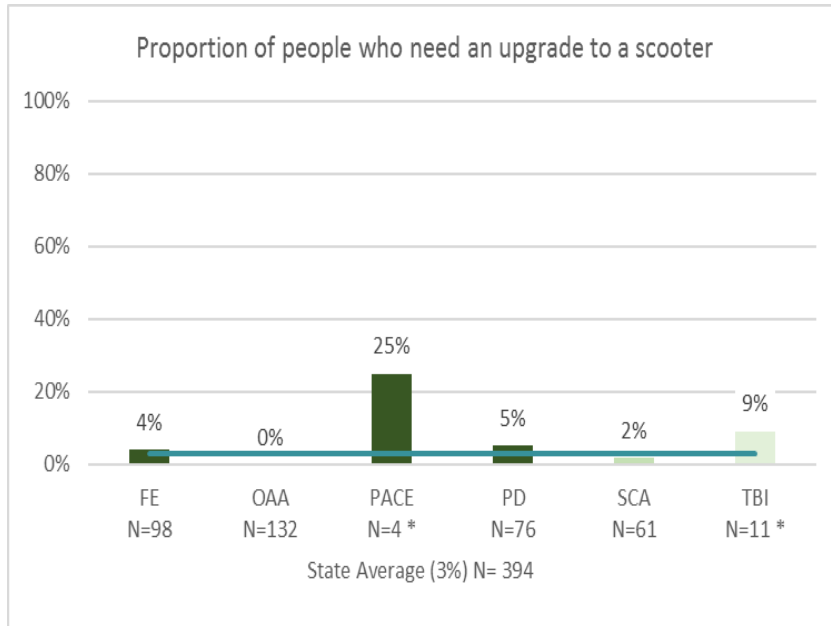
* Very small number of responses

Graph 47. Proportion of people who need a new scooter



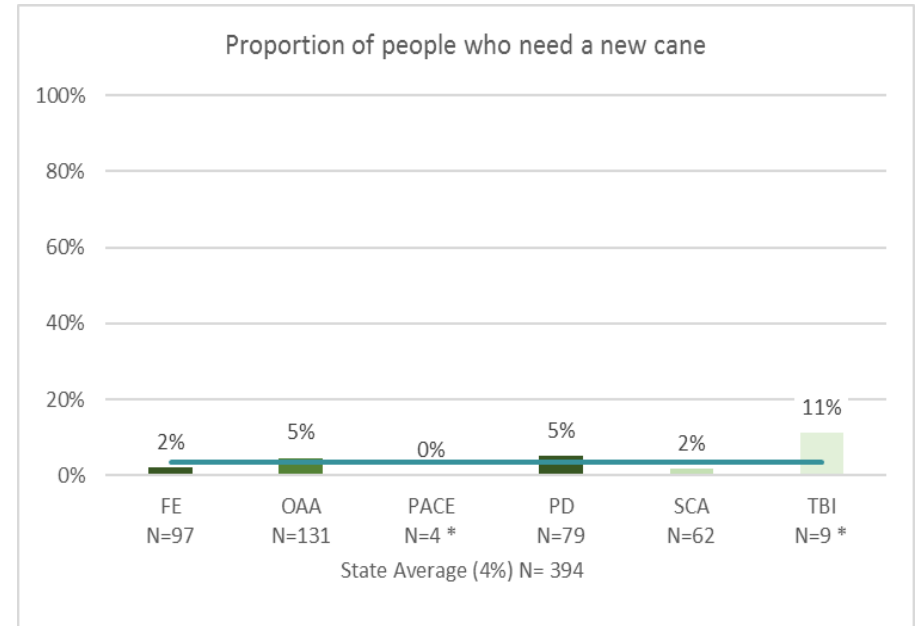
* Very small number of responses

Graph 48. Proportion of people who need an upgrade to a scooter



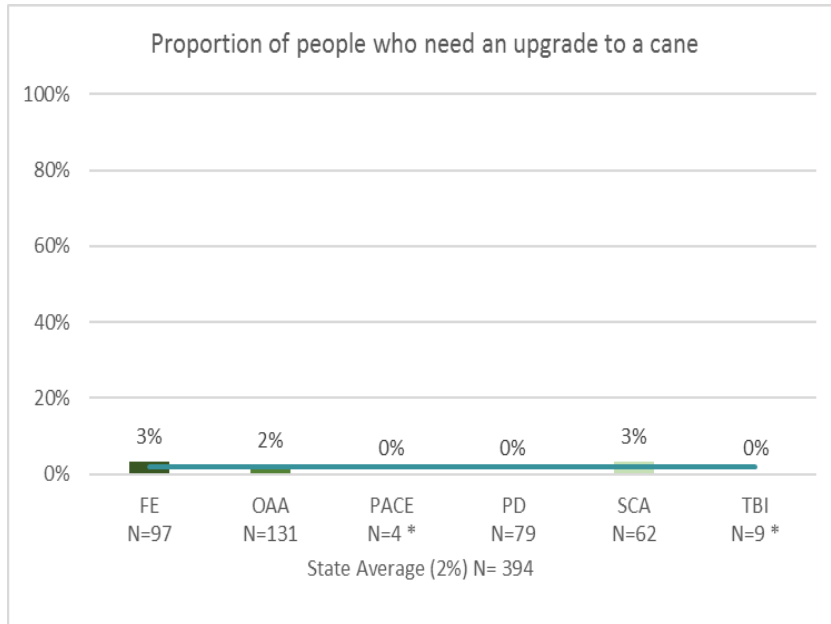
* Very small number of responses

Graph 49. Proportion of people who need a new cane



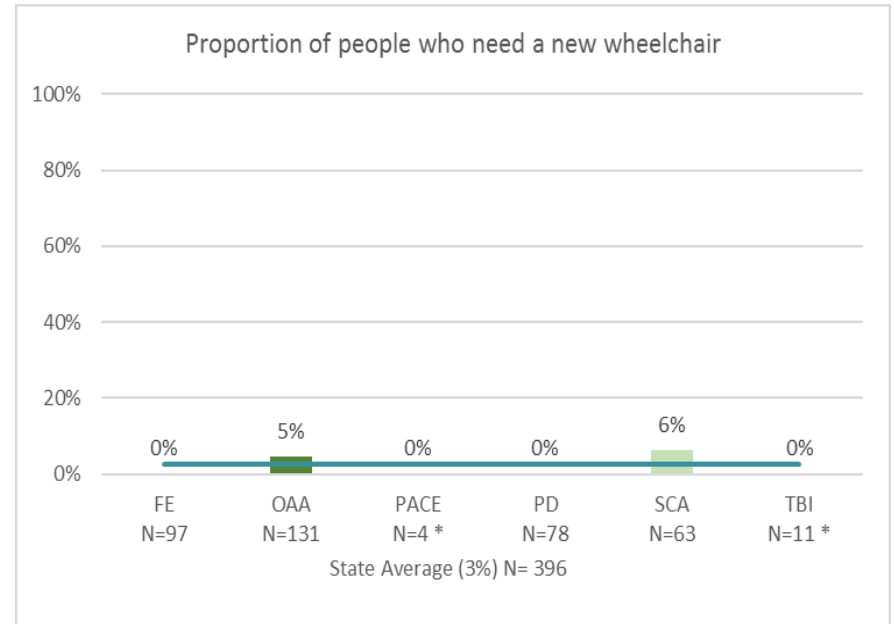
* Very small number of responses

Graph 50. Proportion of people who need an upgrade to a cane



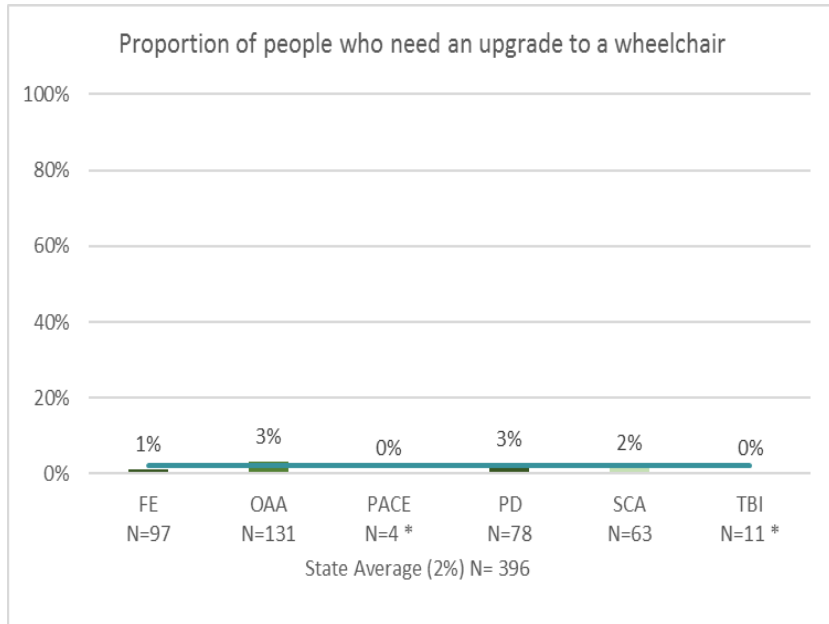
* Very small number of responses

Graph 51. Proportion of people who need a new wheelchair



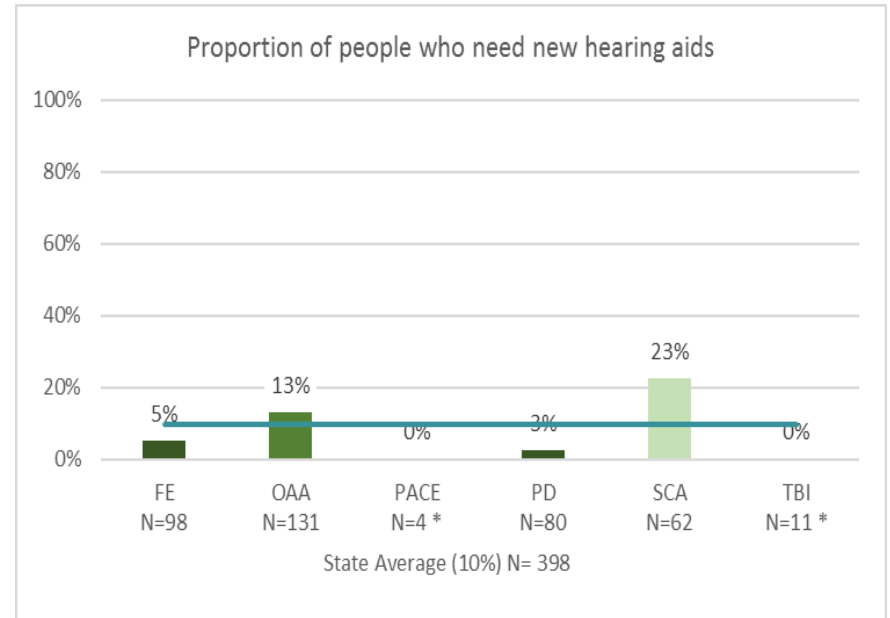
* Very small number of responses

Graph 52. Proportion of people who need an upgrade to a wheelchair



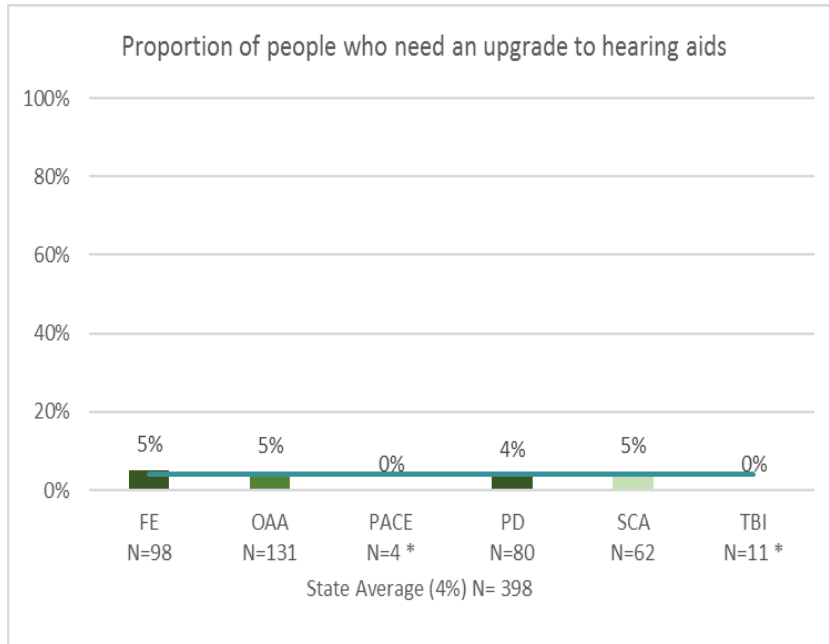
* Very small number of responses

Graph 53. Proportion of people who need new hearing aids



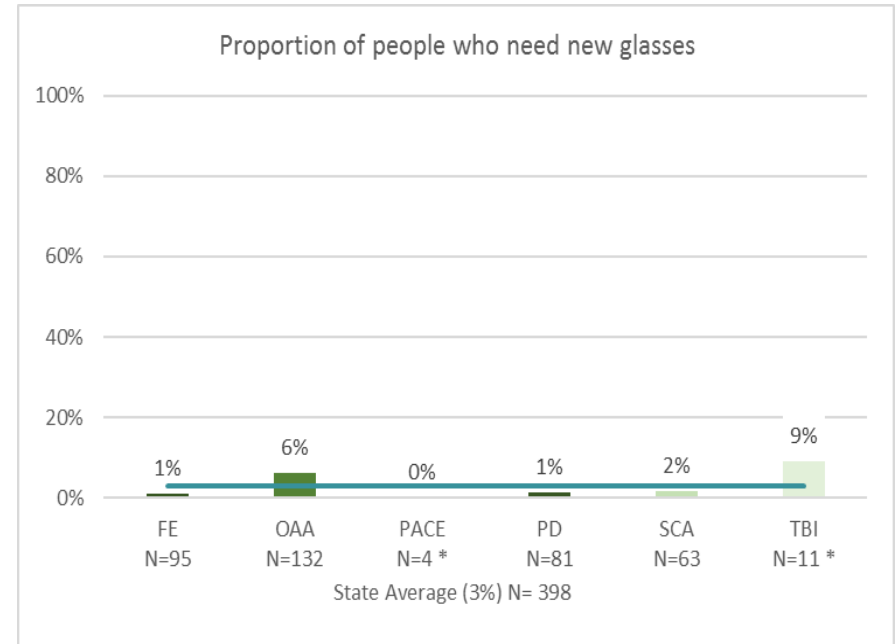
* Very small number of responses

Graph 54. Proportion of people who need an upgrade to hearing aids



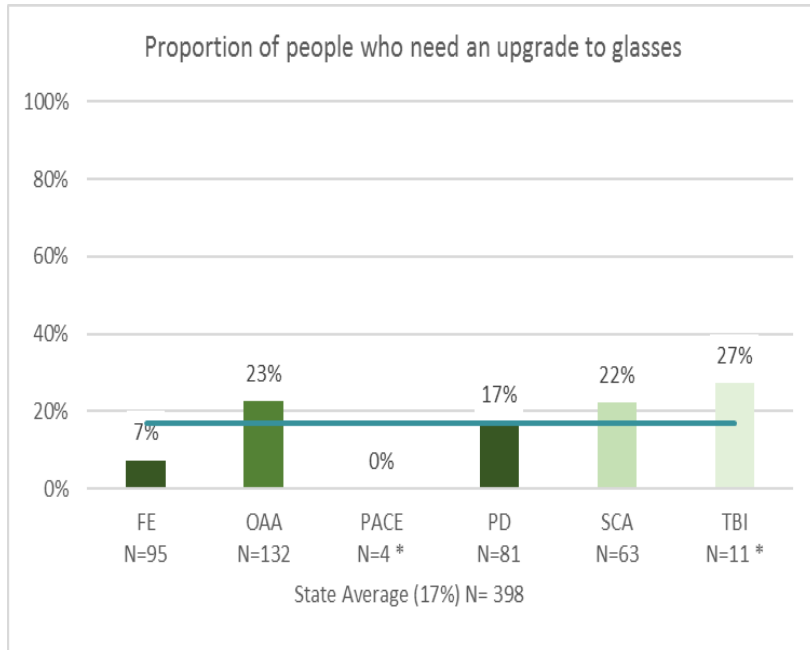
* Very small number of responses

Graph 55. Proportion of people who need new glasses



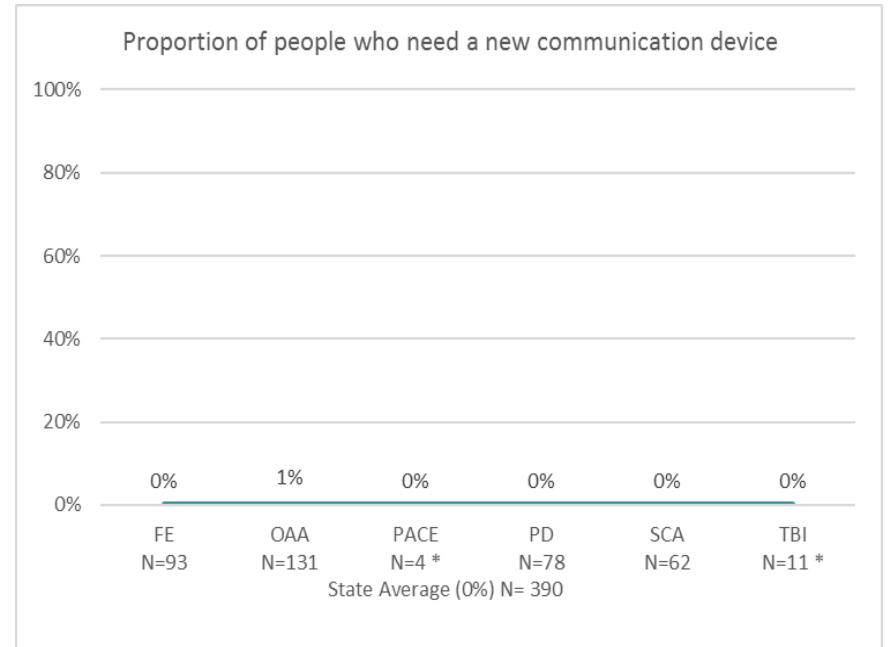
* Very small number of responses

Graph 56. Proportion of people who need an upgrade to glasses



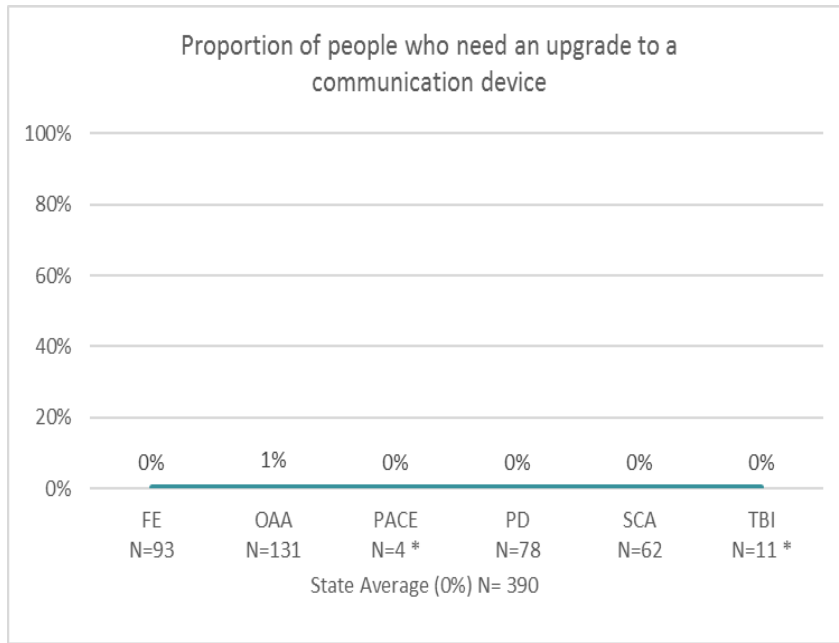
* Very small number of responses

Graph 57. Proportion of people who need a new communication device



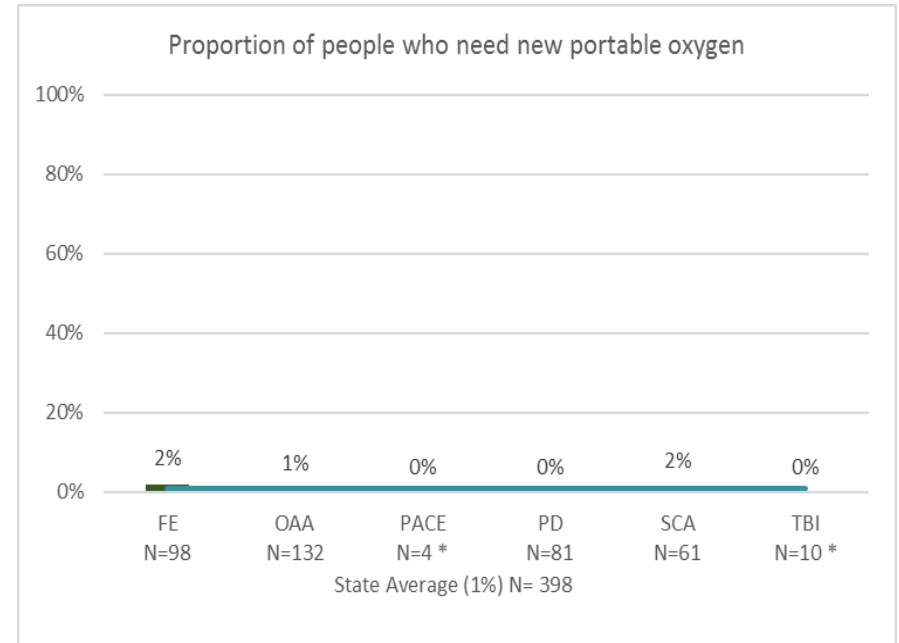
* Very small number of responses

Graph 58. Proportion of people who need an upgrade to a communication device



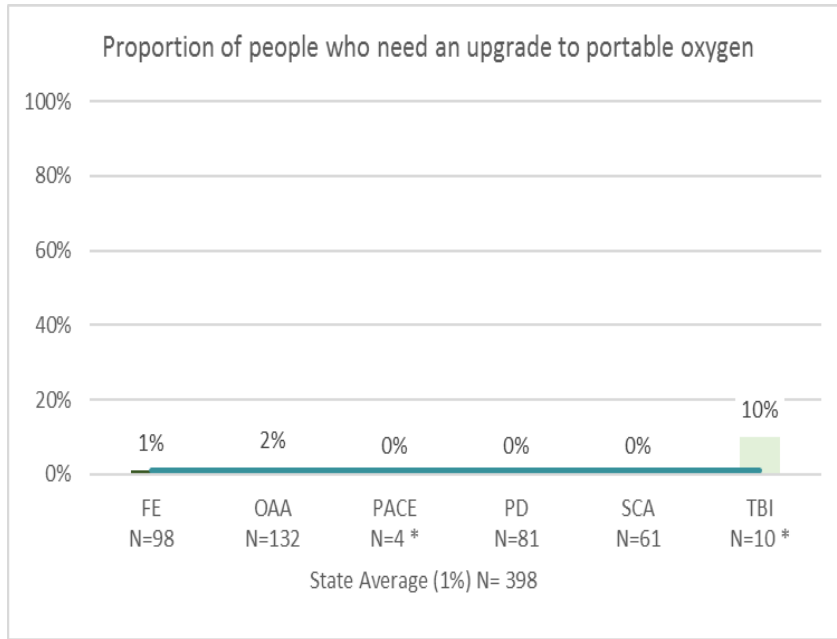
* Very small number of responses

Graph 59. Proportion of people who need new portable oxygen



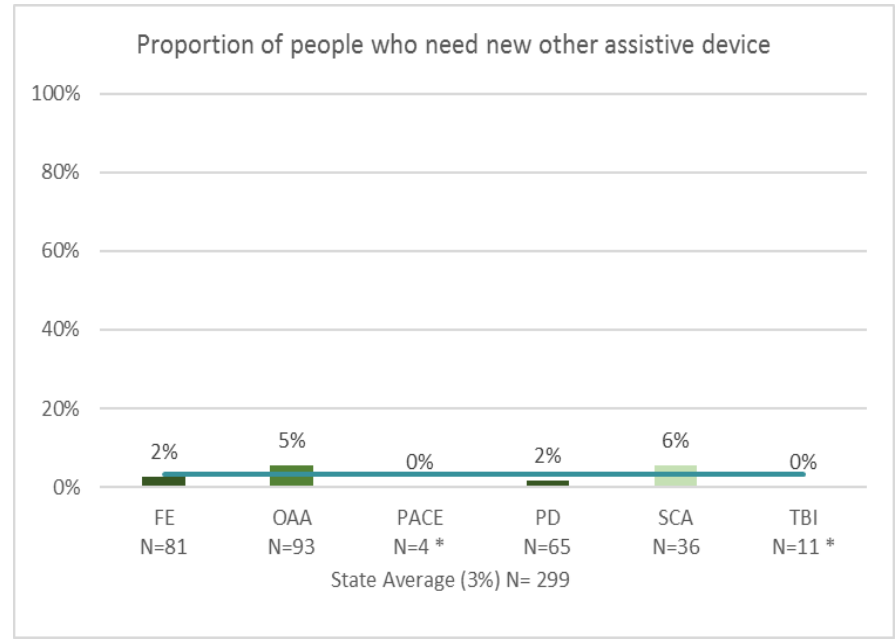
* Very small number of responses

Graph 60. Proportion of people who need an upgrade to portable oxygen



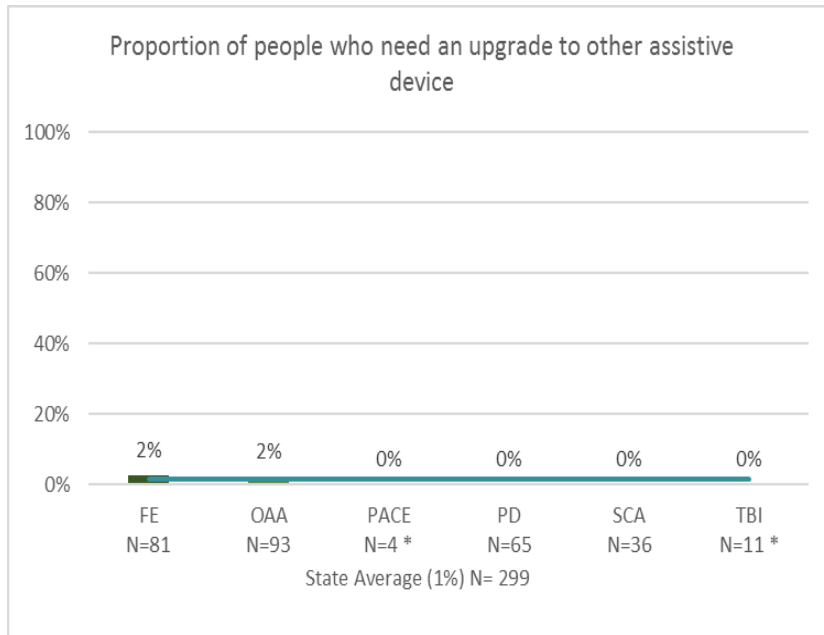
* Very small number of responses

Graph 61. Proportion of people who need new other assistive device



* Very small number of responses

Graph 62. Proportion of people who need an upgrade to other assistive device



* Very small number of responses

Safety

People feel safe from abuse, neglect, and injury.

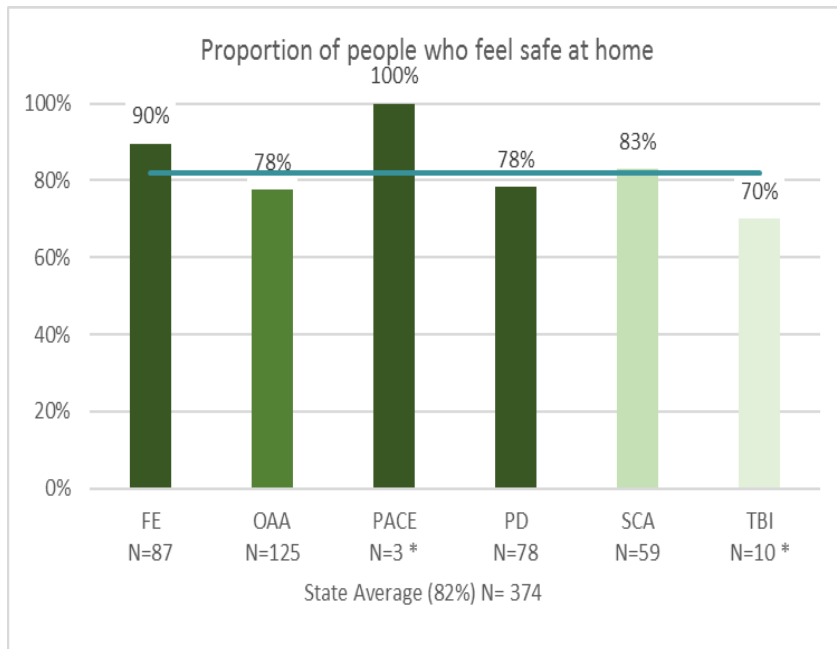
There are five Safety indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who feel safe at home.
2. Proportion of people who feel safe around their staff/ caregiver.
3. Proportion of people who feel that their belongings are safe.
4. Proportion of people whose fear of falling is managed.
5. Proportion of people who are able to get to safety quickly in case of an emergency.

There are seven survey items that correspond to the Safety domain.

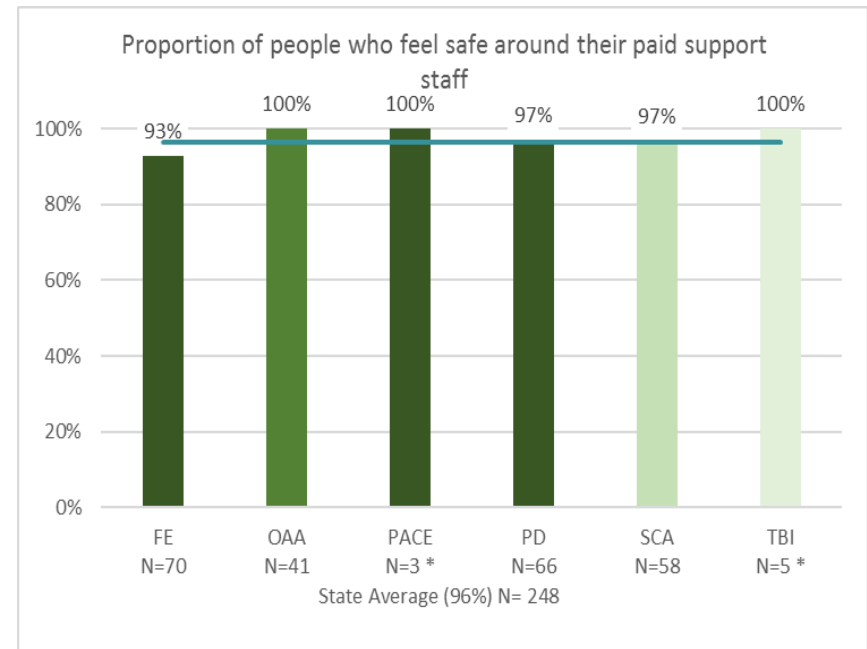
Un-collapsed data for state and programs are shown in Appendix B.

Graph 63. Proportion of people who feel safe at home



* Very small number of responses

Graph 64. Proportion of people who feel safe around their paid support staff



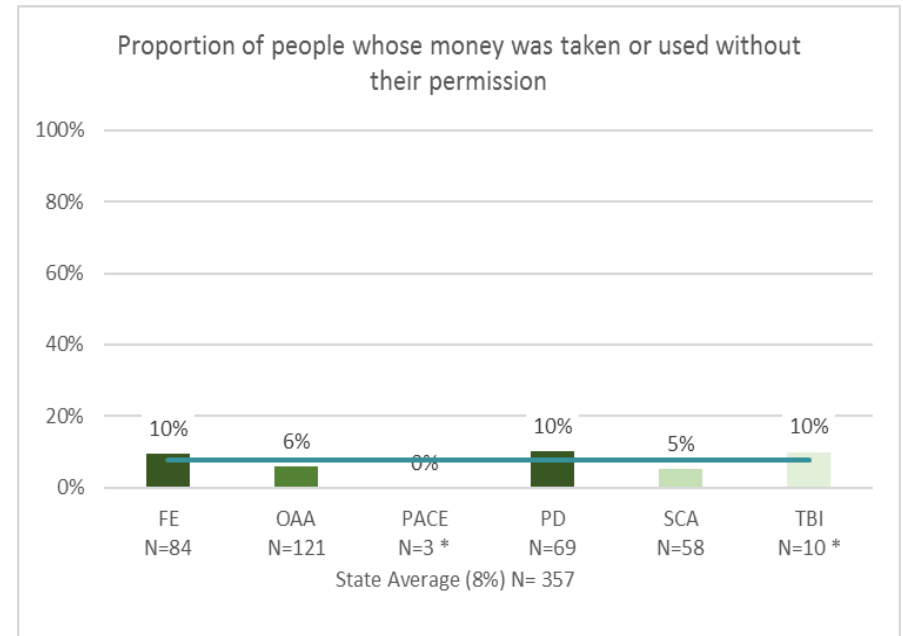
* Very small number of responses

Graph 65. Proportion of people who are ever worried for the security of their personal belongings



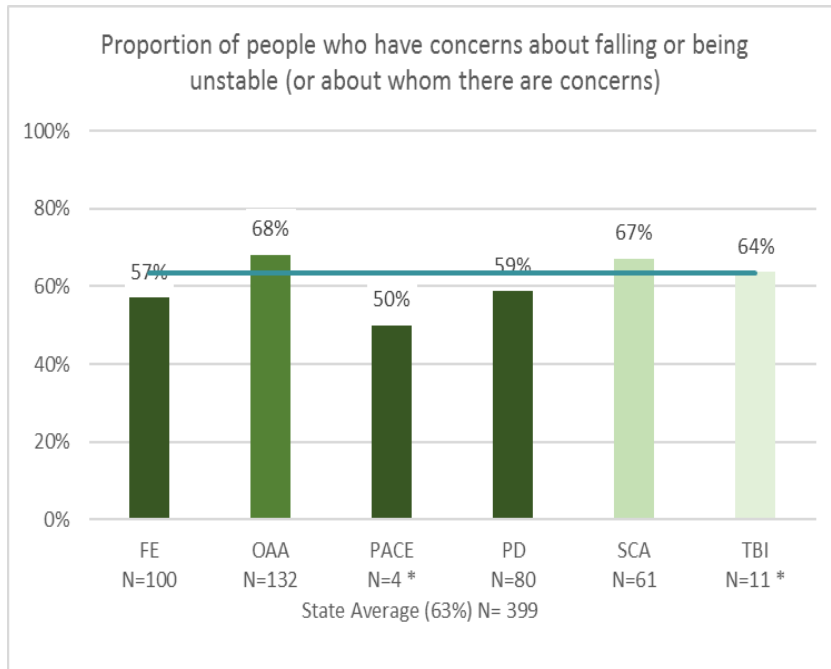
* Very small number of responses

Graph 66. Proportion of people whose money was taken or used without their permission



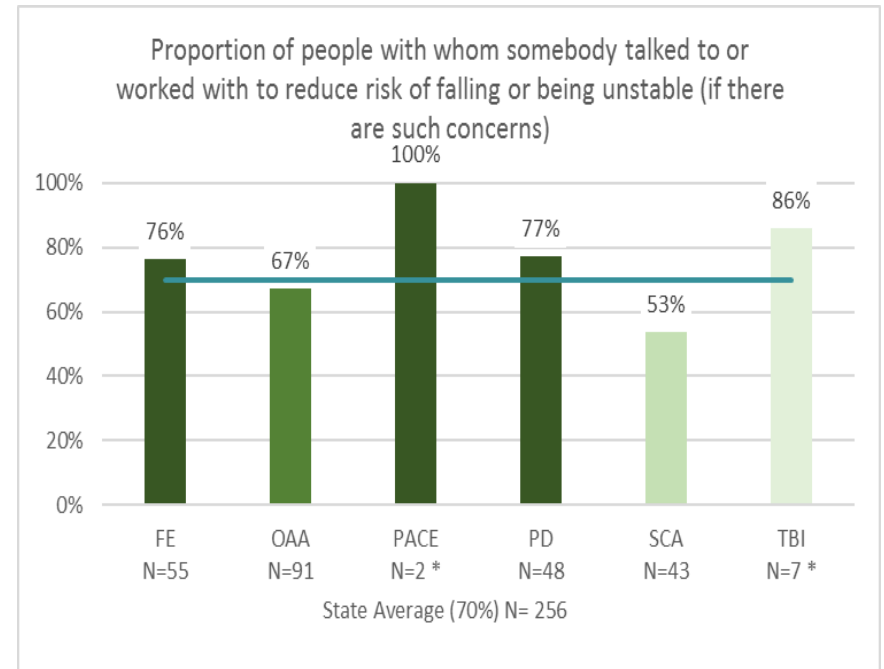
* Very small number of responses

Graph 67. Proportion of people who have concerns about falling or being unstable (or about whom there are concerns)



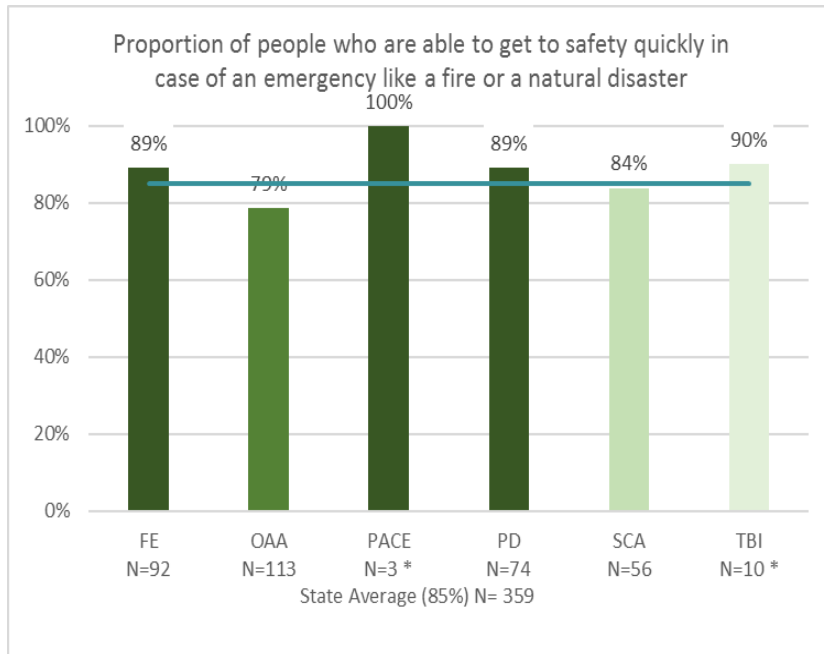
* Very small number of responses

Graph 68. Proportion of people with whom somebody talked to or worked with to reduce risk of falling or being unstable (if there are such concerns)



* Very small number of responses

Graph 69. Proportion of people who are able to get to safety quickly in case of an emergency like a fire or a natural disaster



* Very small number of responses

Health Care

People secure needed health services.

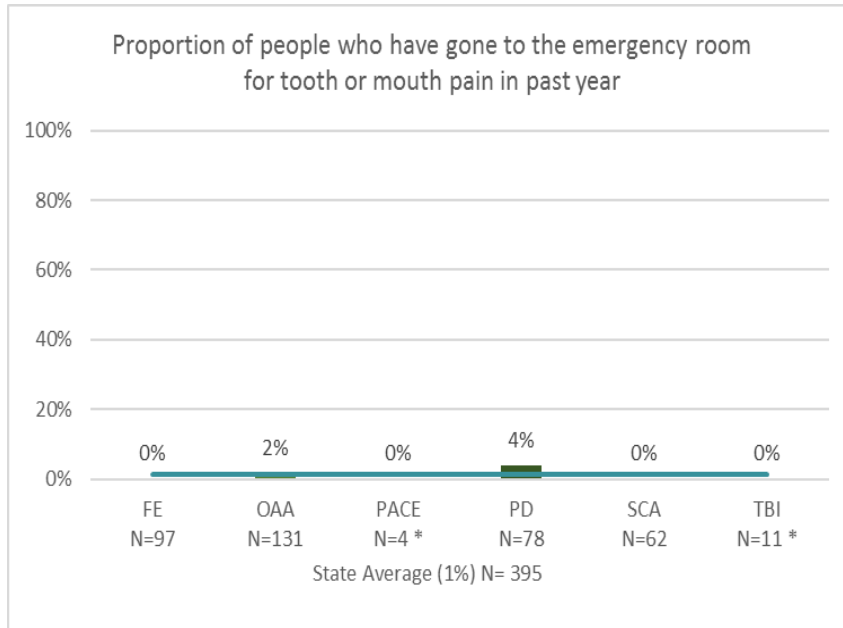
There are four Health Care indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who have been to the ER in the past 12 months.
2. Proportion of people who have had needed health screenings and vaccinations in a timely manner (e.g., vision, hearing, dental, etc.)
3. Proportion of people who can get an appointment their doctor when they need to.
4. The proportion of people who have access to mental health services when they need them.

There are twelve survey items that correspond to the Health Care domain.

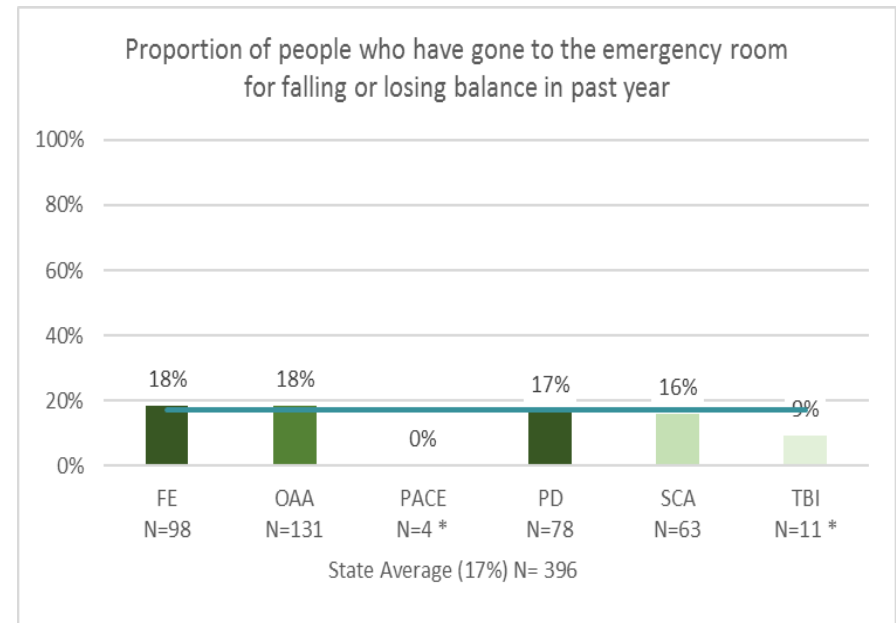
Un-collapsed data for state and programs are shown in Appendix B.

Graph 70. Proportion of people who have gone to the emergency room for tooth or mouth pain in past year



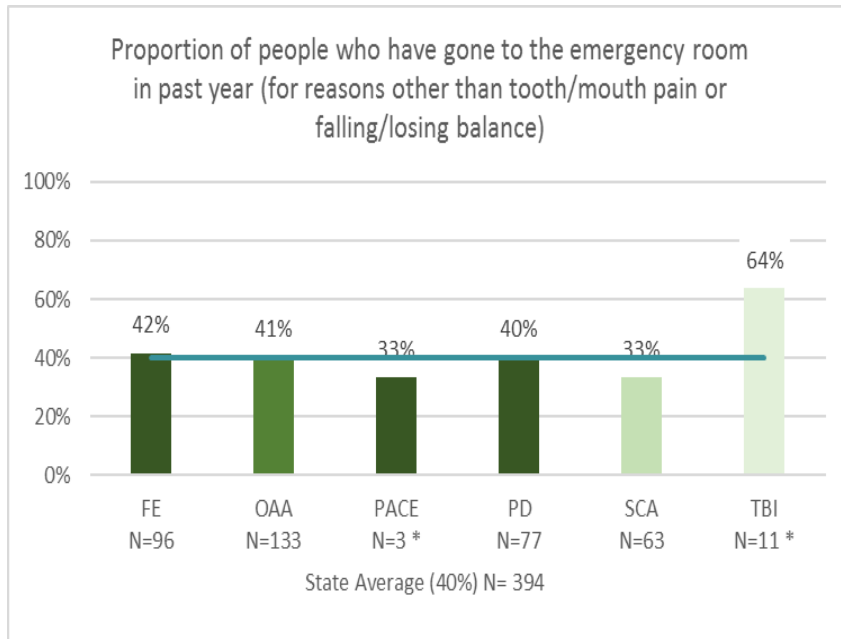
* Very small number of responses

Graph 71. Proportion of people who have gone to the emergency room for falling or losing balance in past year



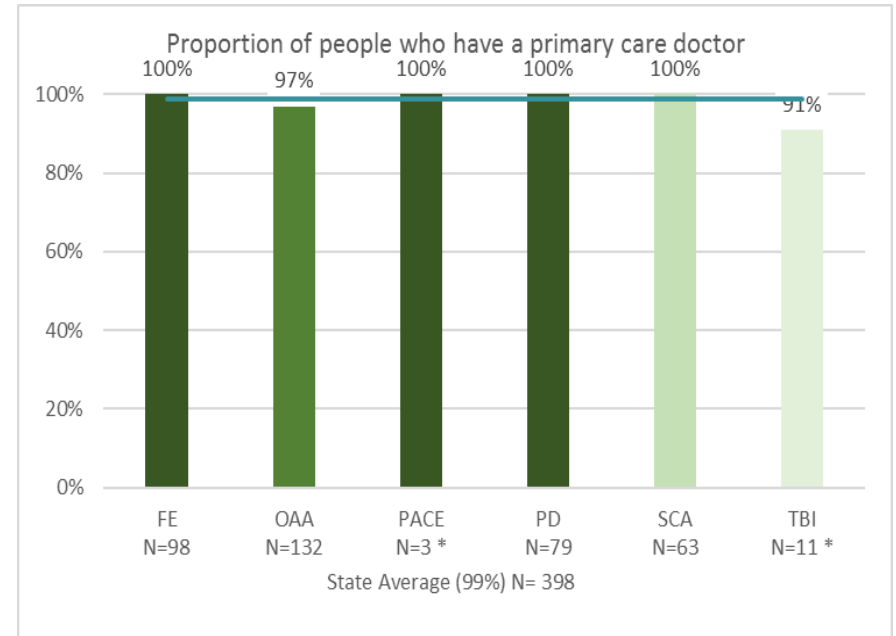
* Very small number of responses

Graph 72. Proportion of people who have gone to the emergency room in past year (for reasons other than tooth/mouth pain or falling/losing balance)



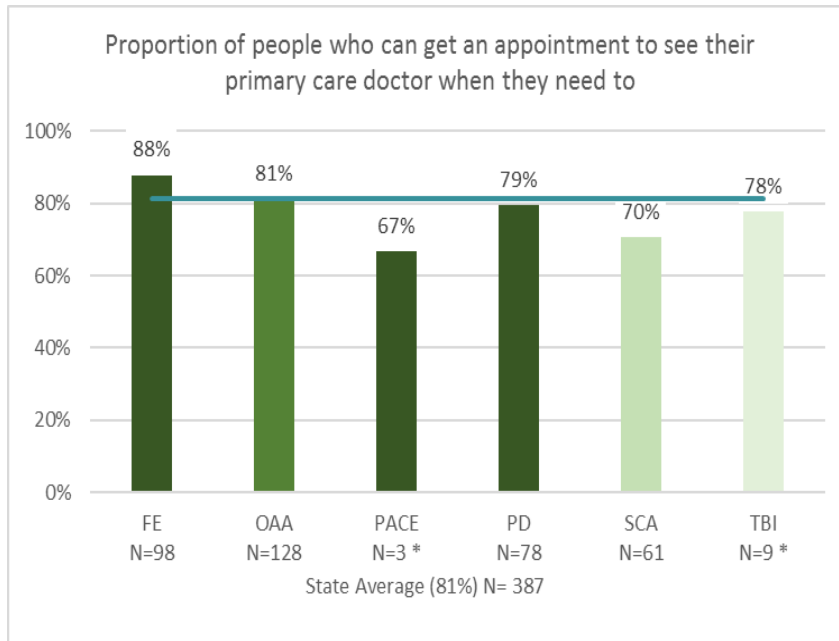
* Very small number of responses

Graph 73. Proportion of people who have a primary care doctor



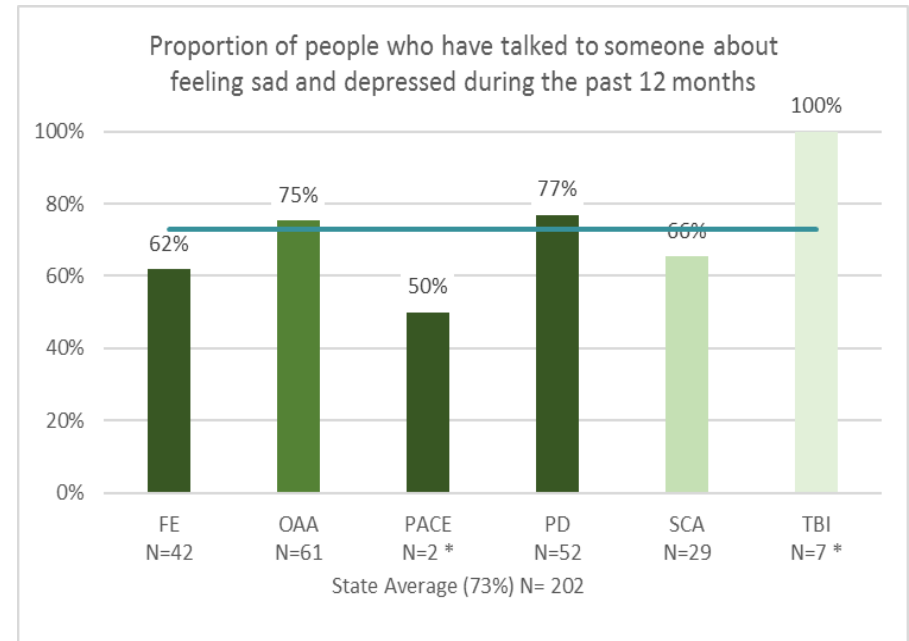
* Very small number of responses

Graph 74. Proportion of people who can get an appointment to see their primary care doctor when they need to



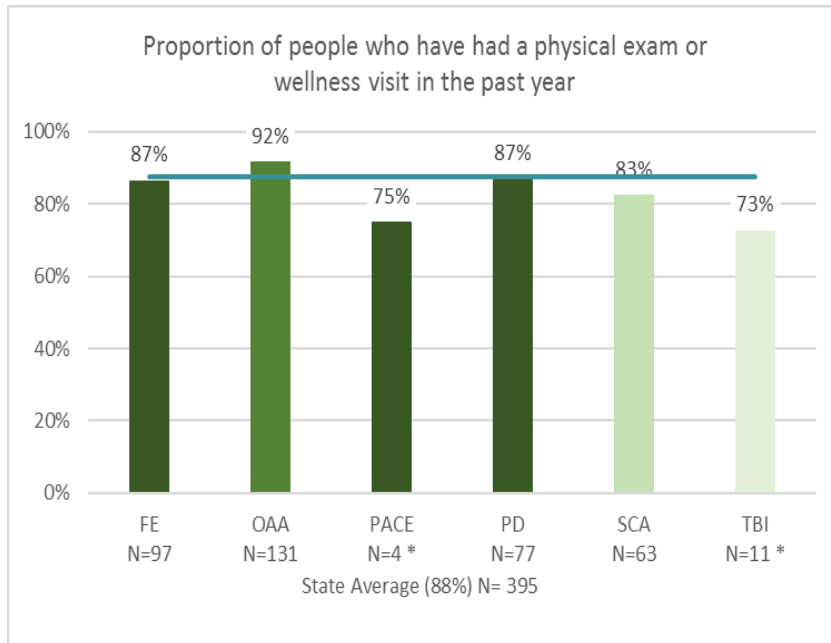
* Very small number of responses

Graph 75. Proportion of people who have talked to someone about feeling sad and depressed during the past 12 months (if feeling sad and depressed)



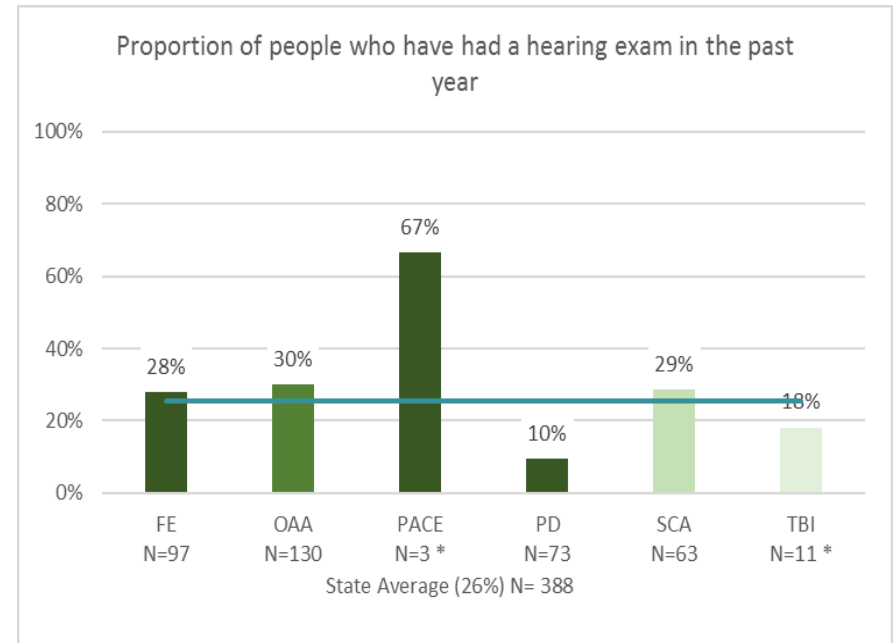
* Very small number of responses

Graph 76. Proportion of people who have had a physical exam or wellness visit in the past year



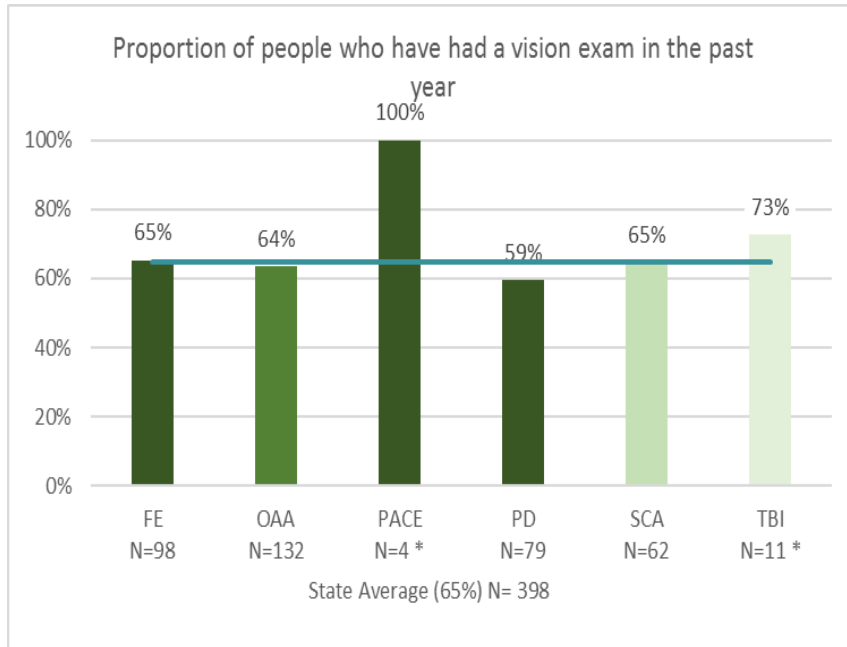
* Very small number of responses

Graph 77. Proportion of people who have had a hearing exam in the past year



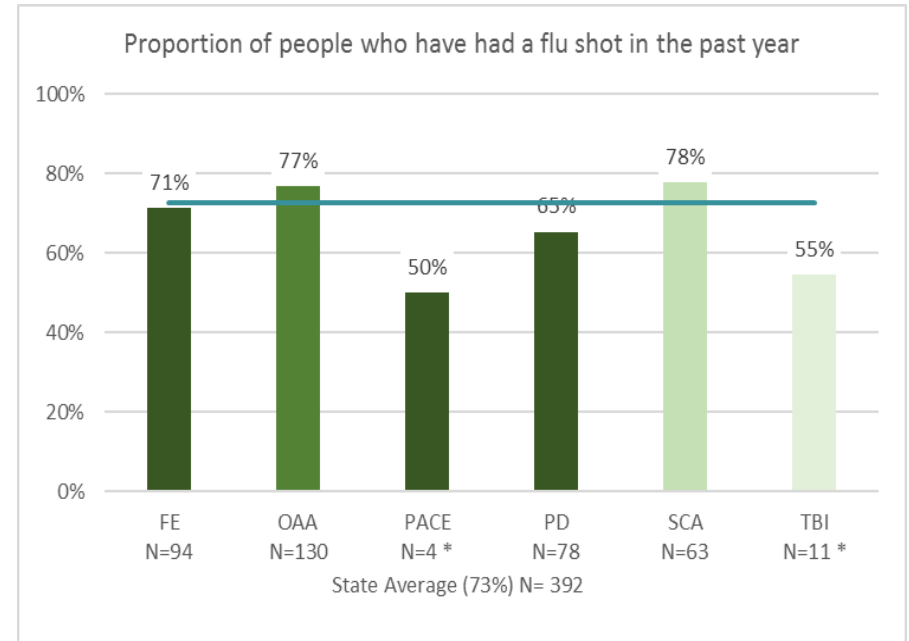
* Very small number of responses

Graph 78. Proportion of people who have had a vision exam in the past year



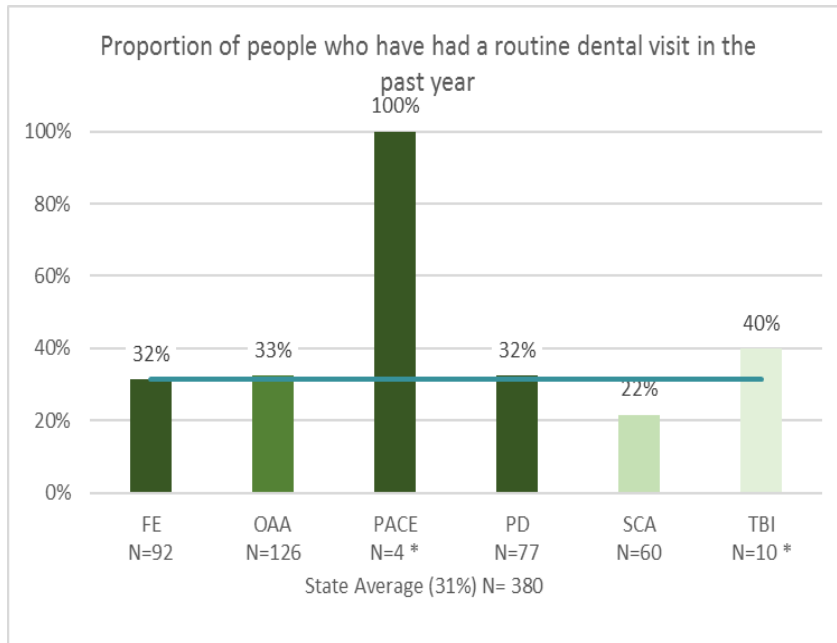
* Very small number of responses

Graph 79. Proportion of people who have had a flu shot in the past year



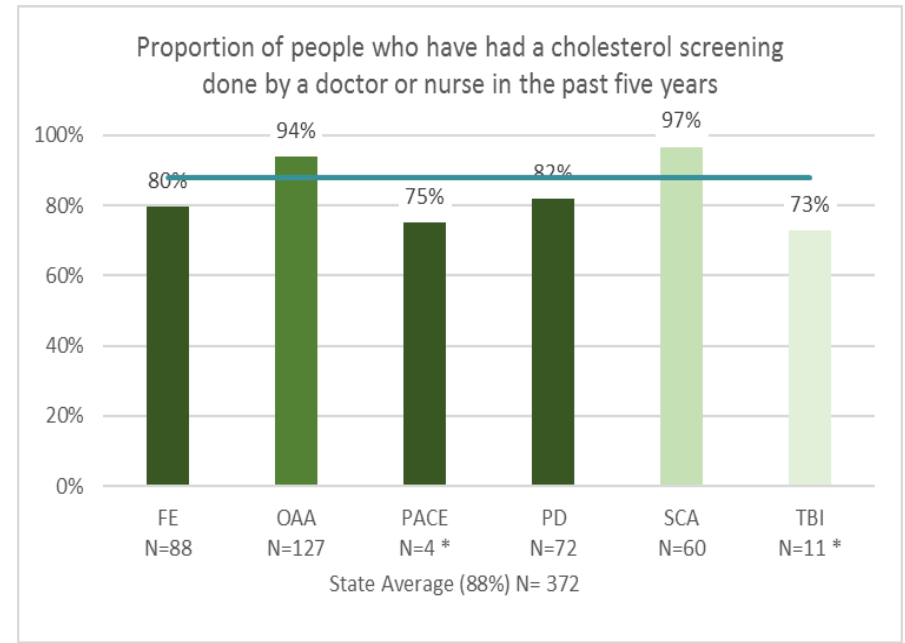
* Very small number of responses

Graph 80. Proportion of people who have had a routine dental visit in the past year



* Very small number of responses

Graph 81. Proportion of people who have had a cholesterol screening done by a doctor or nurse in the past five years



* Very small number of responses

Wellness

People are supported to maintain health.

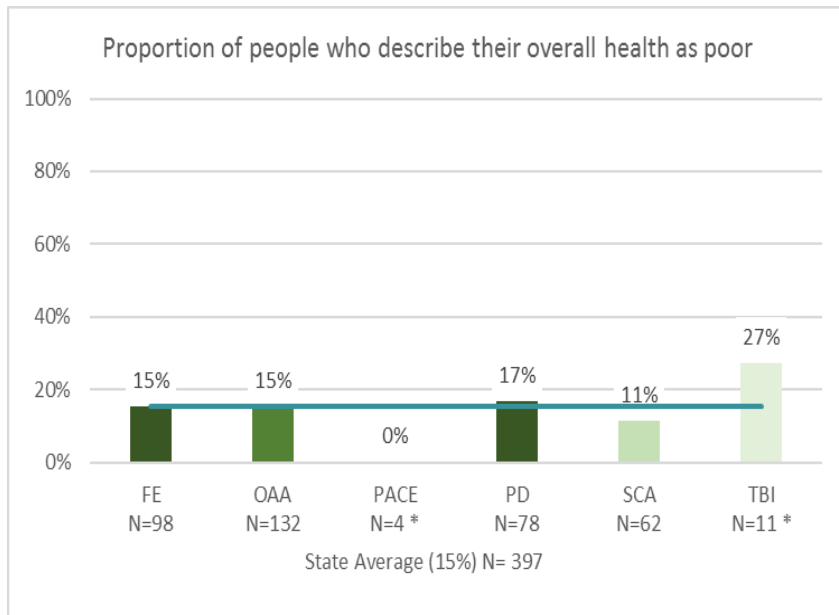
There are two Wellness indicators measured by the NCI-AD Adult Consumer Survey:

1. The proportion of people in poor health.
2. Proportion of people with unaddressed memory concerns.

There are four survey items that correspond to the Wellness domain.

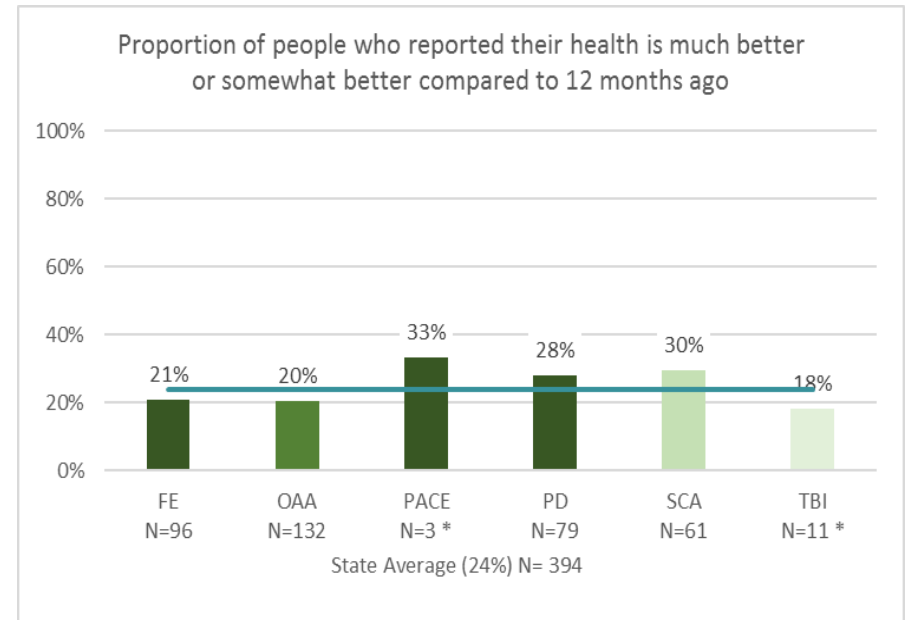
Un-collapsed data for state and programs are shown in Appendix B.

Graph 82. Proportion of people who describe their overall health as poor



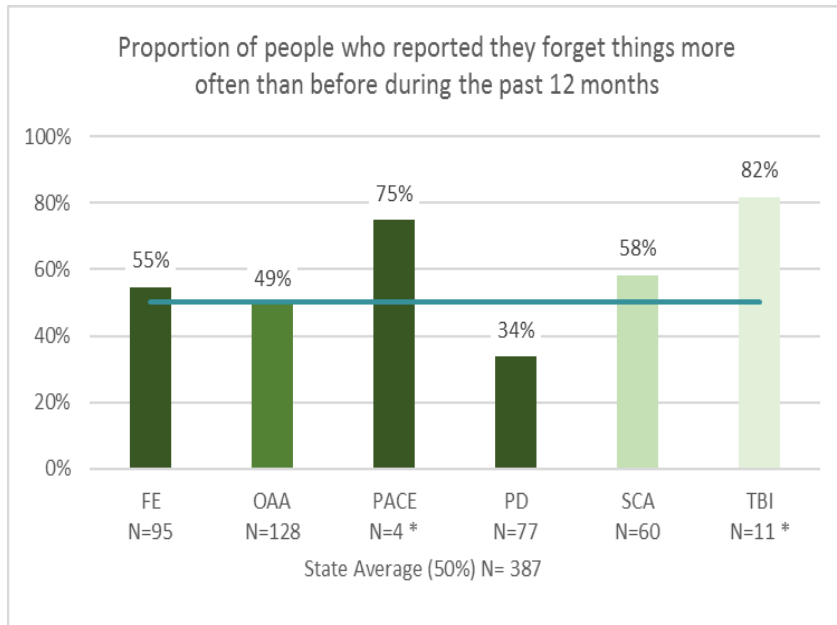
* Very small number of responses

Graph 83. Proportion of people who reported their health is much better or somewhat better compared to 12 months ago



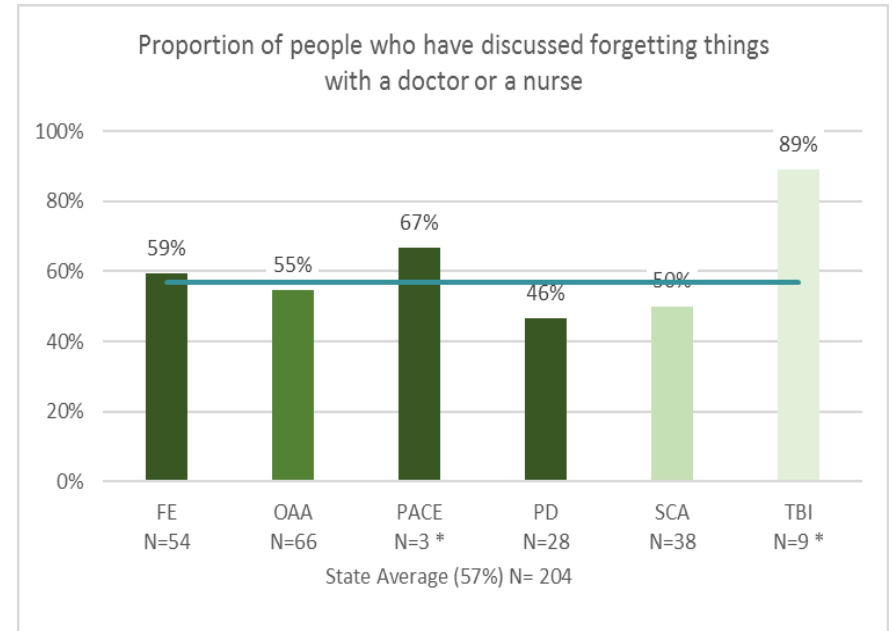
* Very small number of responses

Graph 84. Proportion of people who reported they forget things more often than before during the past 12 months



* Very small number of responses

Graph 85. Proportion of people who have discussed (or somebody else discussed) their forgetting things with a doctor or a nurse (if forget things more often during the past 12 months)



* Very small number of responses

Medications

Medications are managed effectively and appropriately.

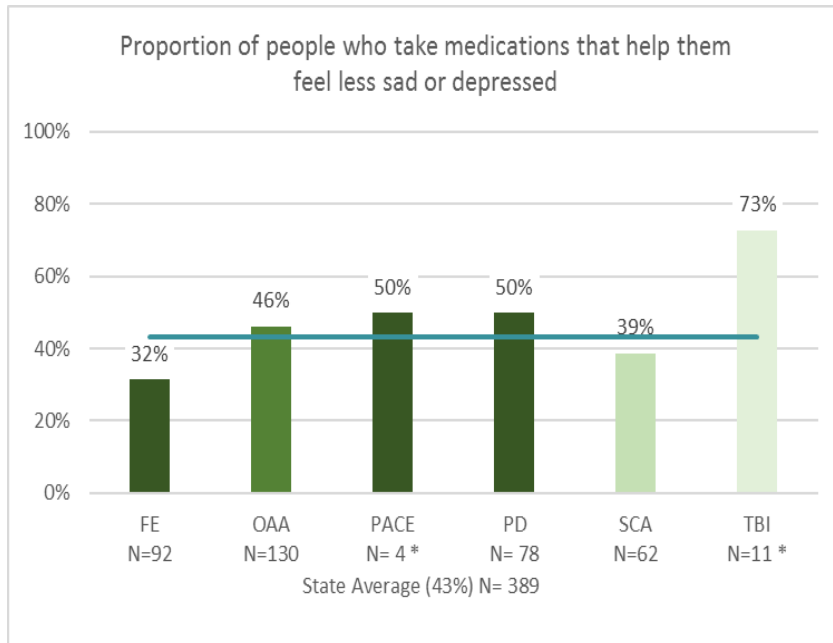
There are two Medication indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people taking medications that help them feel less sad/depressed.
2. Proportion of people who know what their medications are for.

There are three survey items that correspond to the Medication domain.

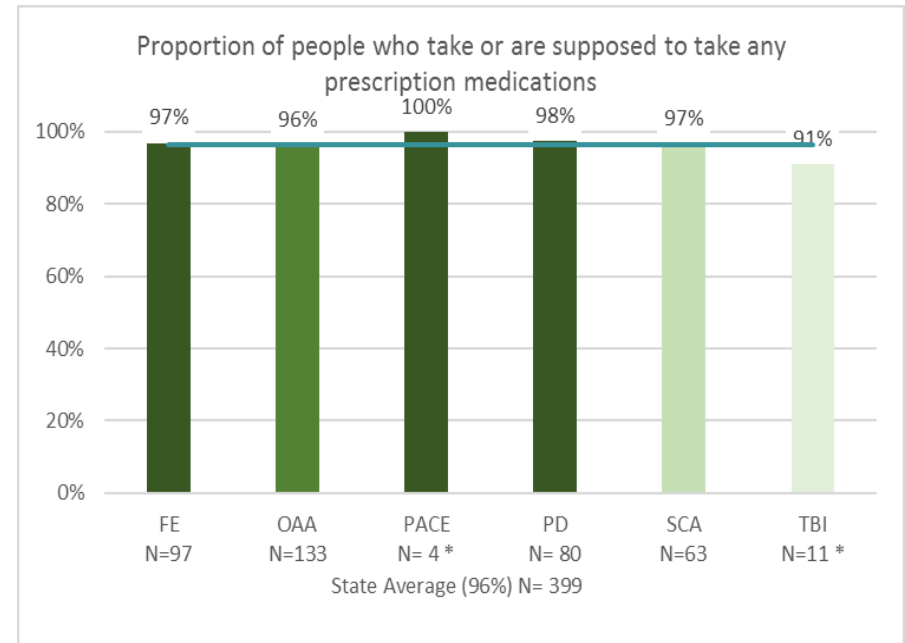
Un-collapsed data for state and programs are shown in Appendix B.

Graph 86. Proportion of people who take medications that help them feel less sad or depressed



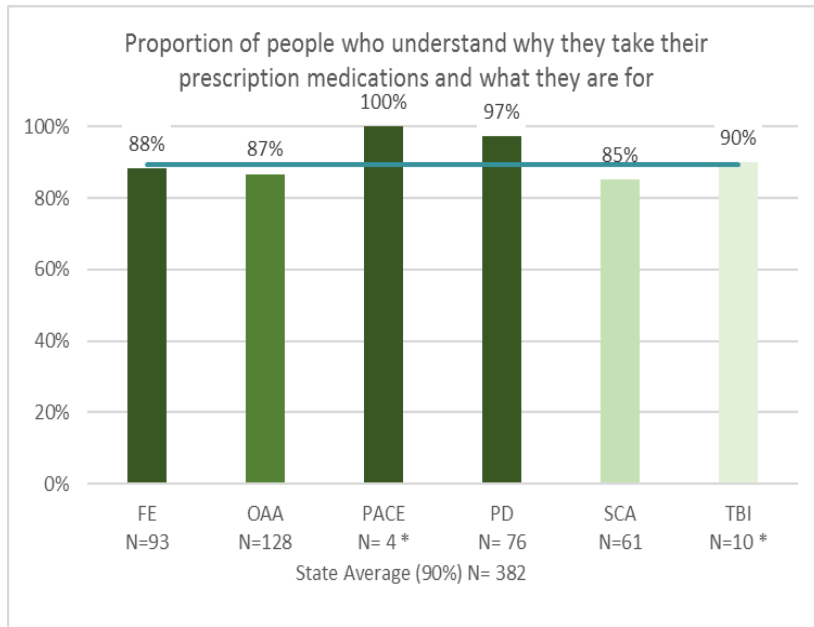
* Very small number of responses

Graph 87. Proportion of people who take or are supposed to take any prescription medications



* Very small number of responses

Graph 88. Proportion of people who understand why they take their prescription medications and what they are for (if take or are supposed to take prescription medications)



* Very small number of responses

Rights and Respect

People receive the same respect and protections as others in the community.

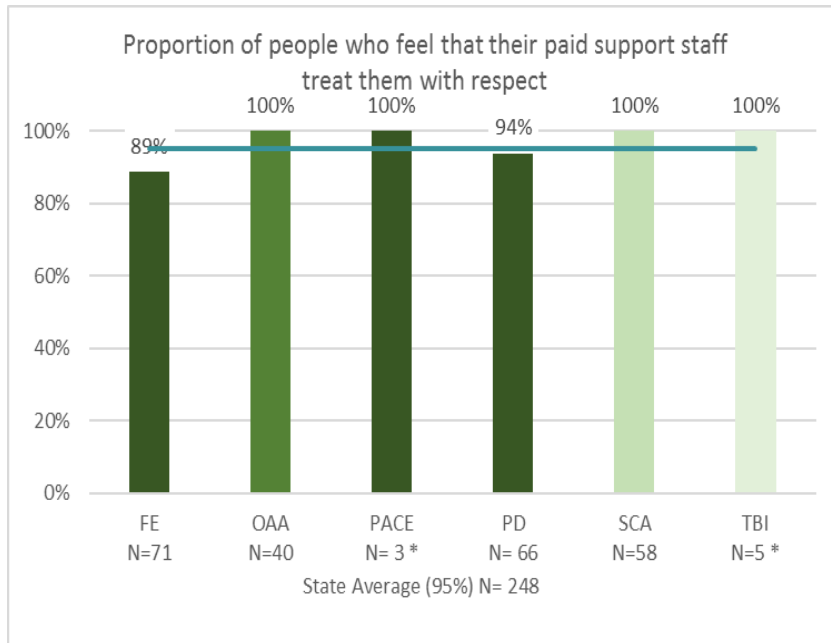
There are two Rights and Respect indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people whose basic rights are respected by others.
2. Proportion of people whose staff/worker/caregiver treat them with respect.

There are nine survey items that correspond to the Rights and Respect domain.

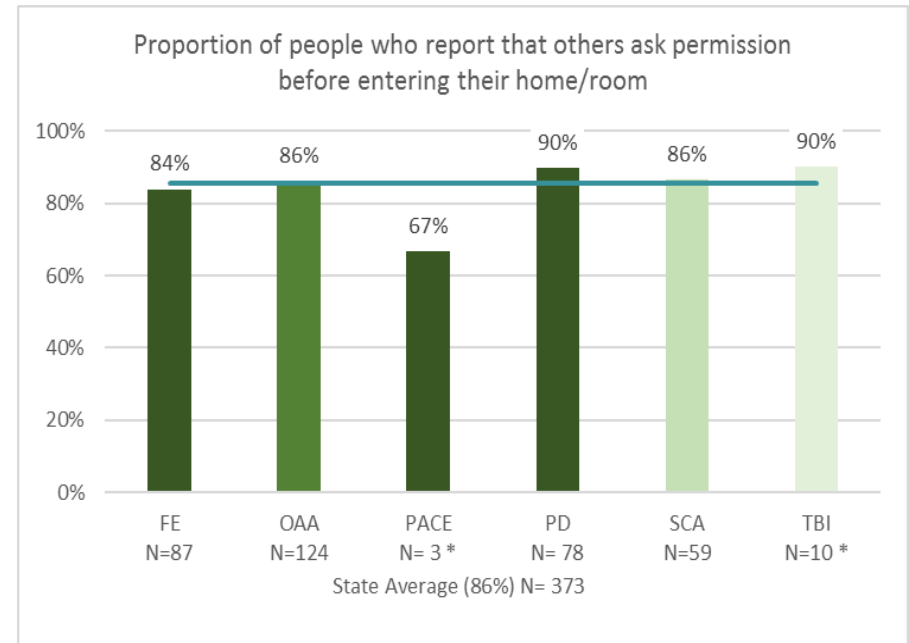
Un-collapsed data for state and programs are shown in Appendix B.

Graph 89. Proportion of people who feel that their paid support staff treat them with respect



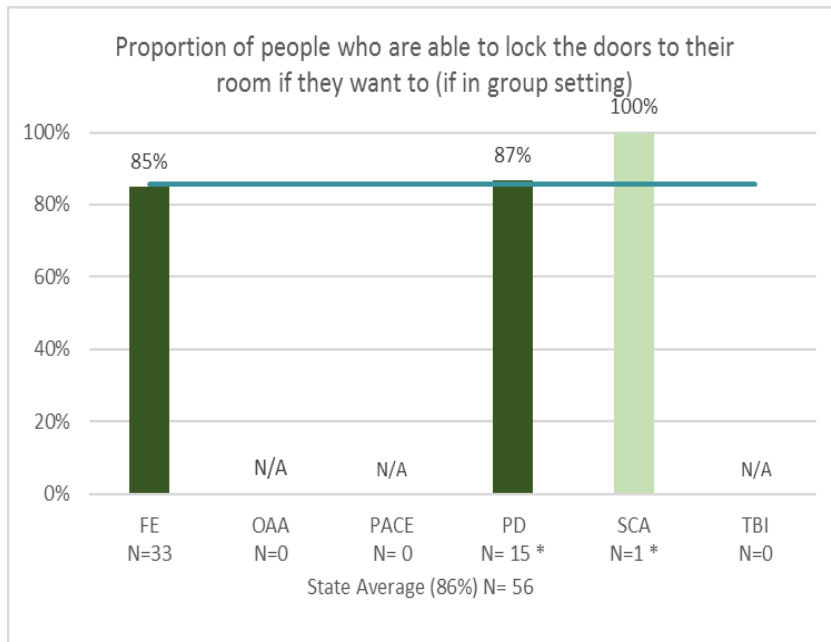
* Very small number of responses

Graph 90. Proportion of people who report that others ask permission before entering their home/room



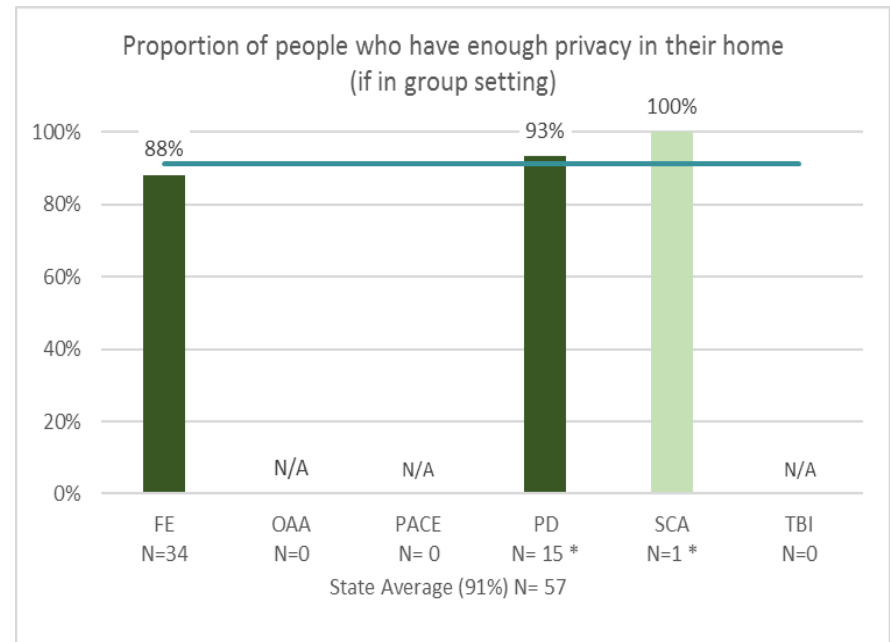
* Very small number of responses

Graph 91. Proportion of people who are able to lock the doors to their room if they want to (if in group setting)



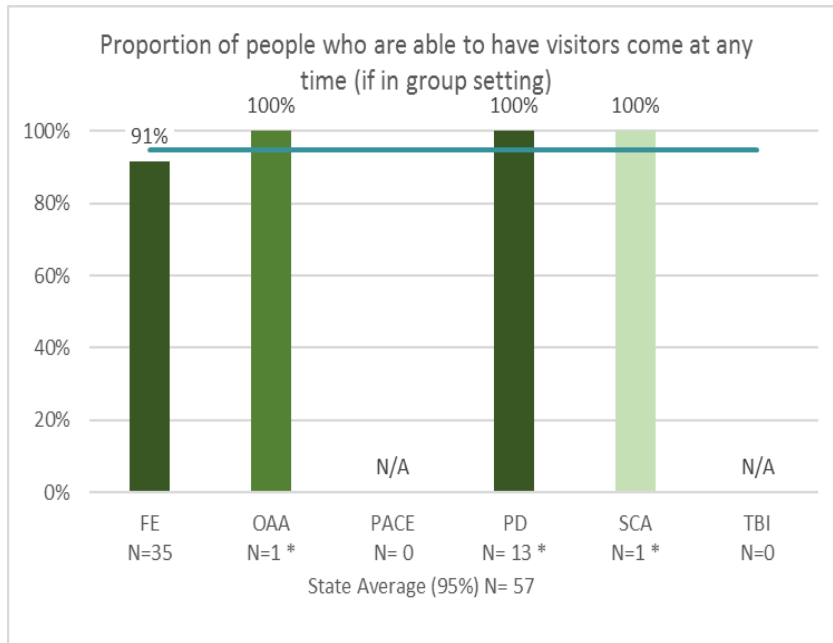
* Very small number of responses

Graph 92. Proportion of people who have enough privacy in their home (if in group setting)



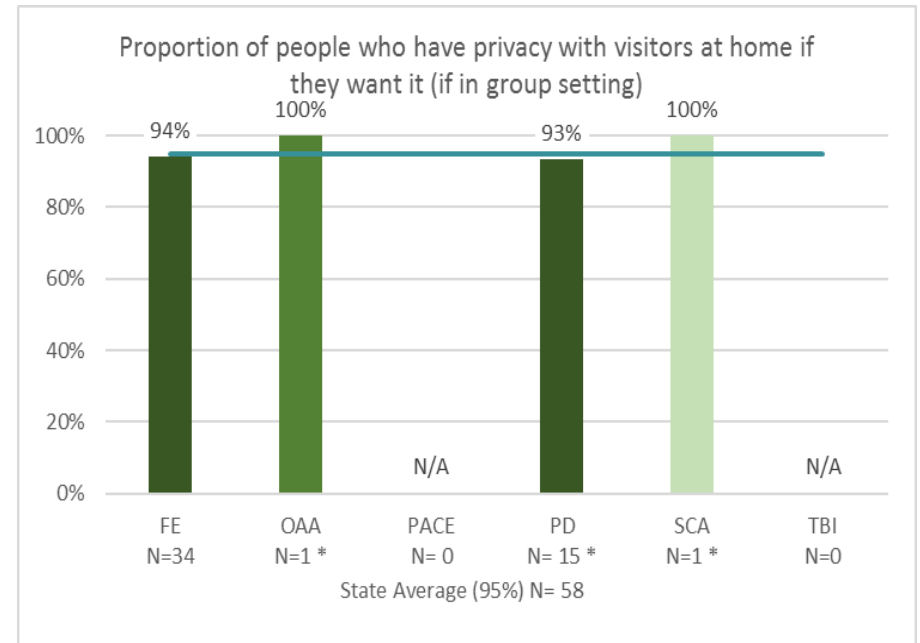
* Very small number of responses

Graph 93. Proportion of people who are able to have visitors come at any time (if in group setting)



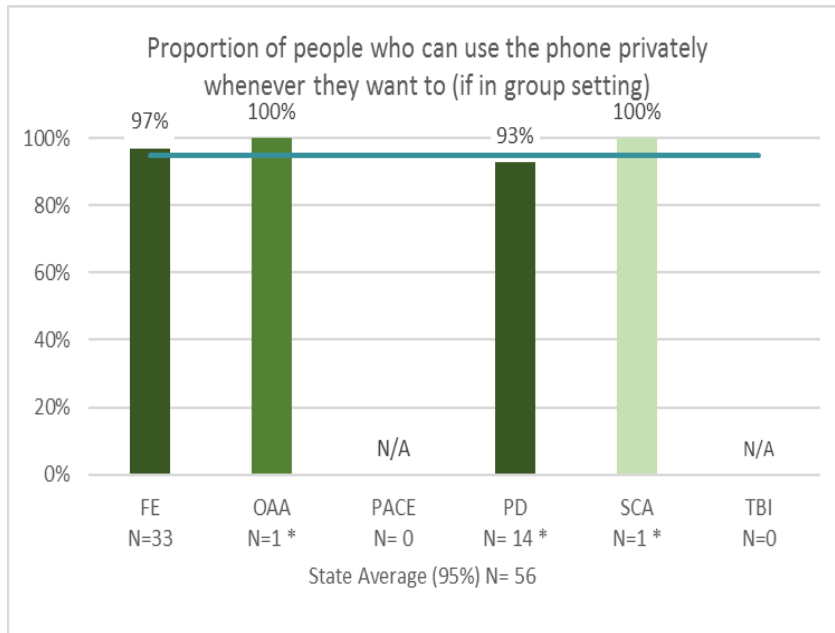
* Very small number of responses

Graph 94. Proportion of people who have privacy with visitors at home if they want it (if in group setting)



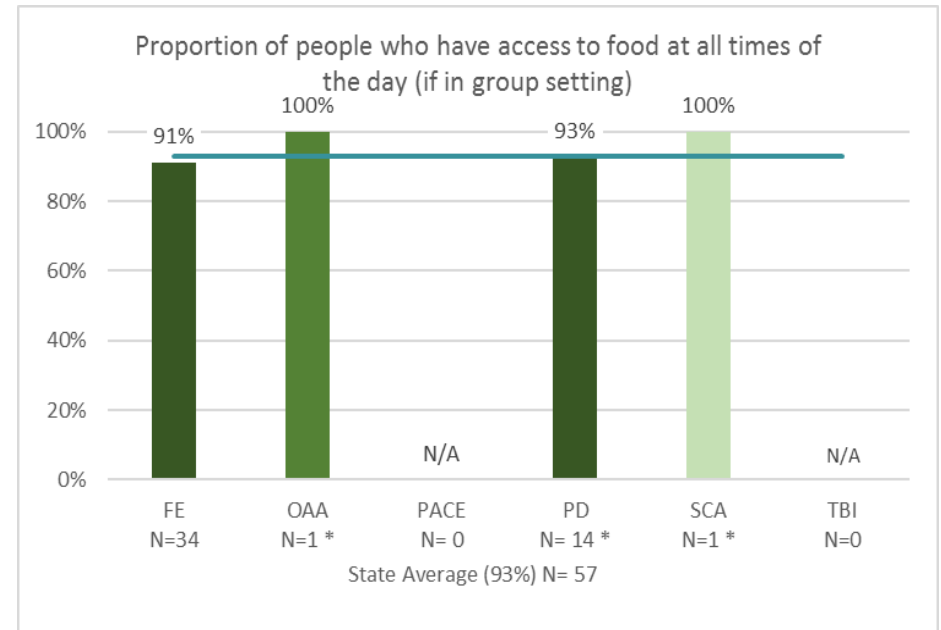
* Very small number of responses

Graph 95. Proportion of people who can use the phone privately whenever they want to (if in group setting)



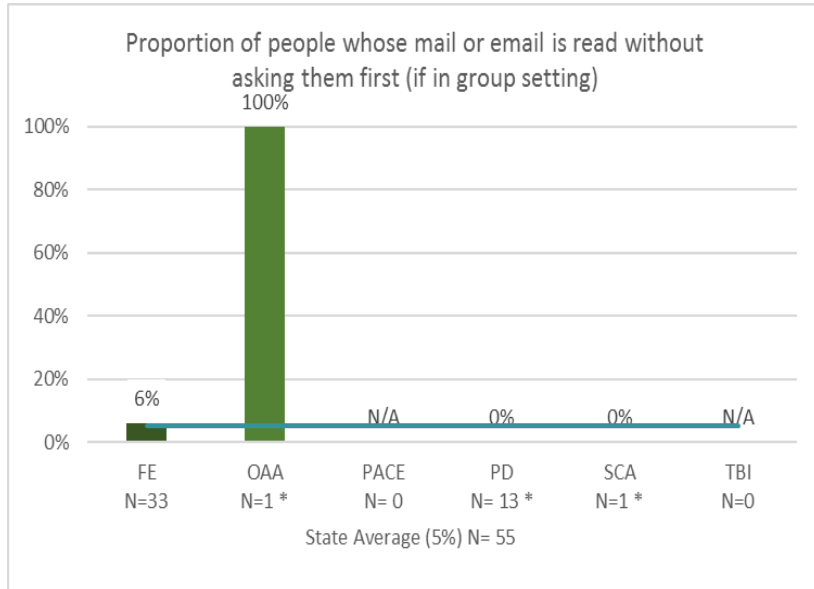
* Very small number of responses

Graph 96. Proportion of people who have access to food at all times of the day (if in group setting)



* Very small number of responses

Graph 97. Proportion of people whose mail or email is read without asking them first (if in group setting)



* Very small number of responses

Self-Direction of Care

People have authority and are supported to direct and manage their own services.

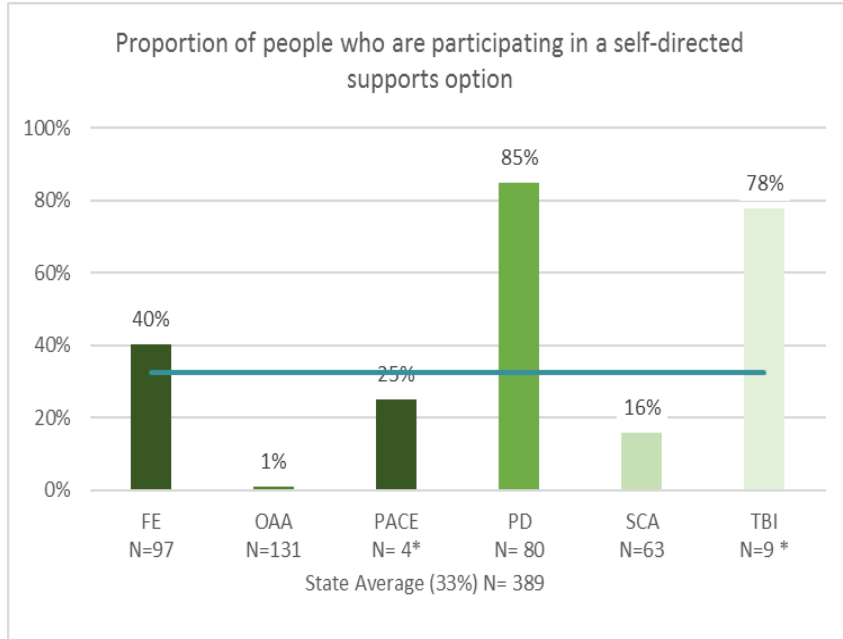
There are two Self-Direction of Care indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people self-directing.
2. Proportion of people who can choose or change the kind of services they receive and who provides them.

There are three survey items that correspond to the Self-Direction of Care domain. Proportion of people self-directing is derived from state administrative records.

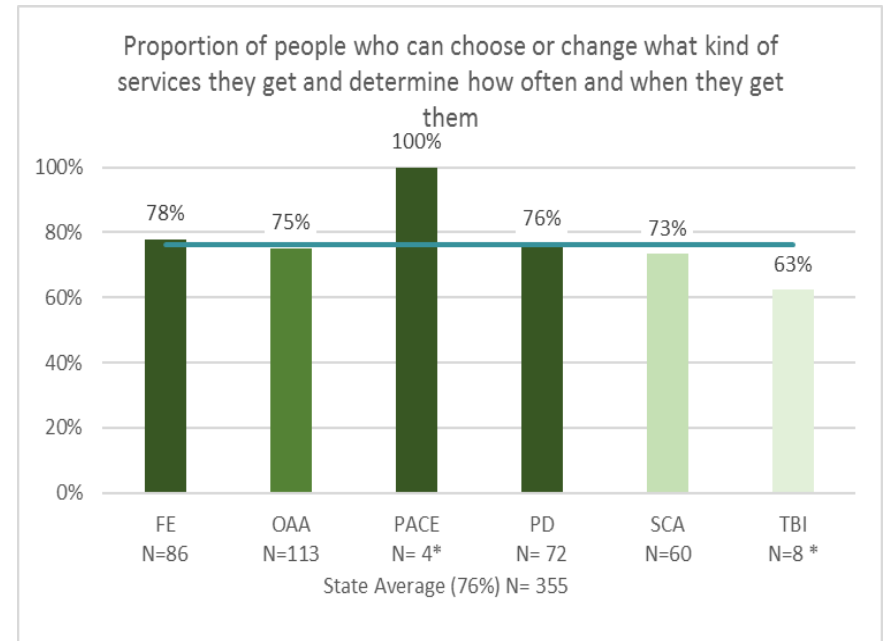
Un-collapsed data for state and programs are shown in Appendix B.

Graph 98. Proportion of people who are participating in a self-directed supports option (as defined by their State—data for this indicator come directly from State administrative records)



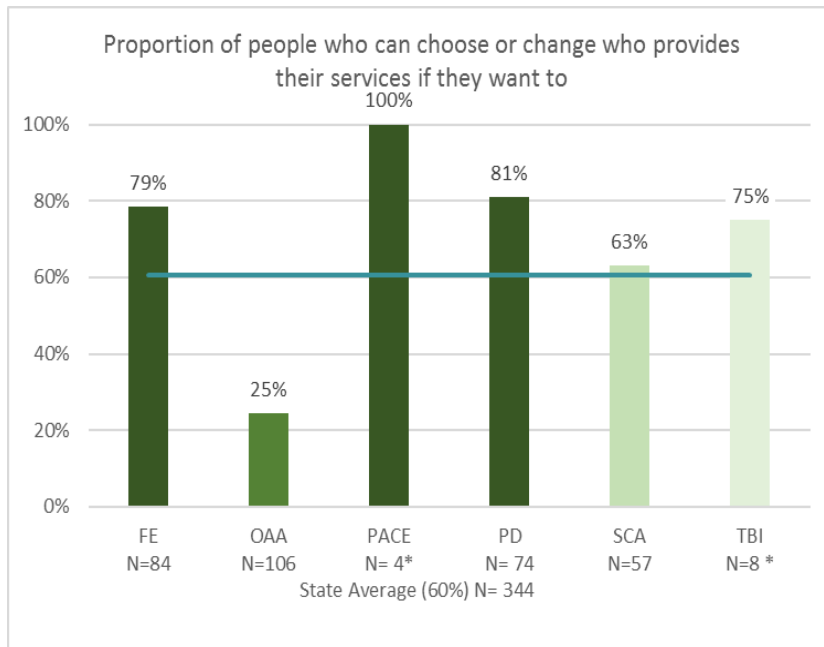
* Very small number of responses

Graph 99. Proportion of people who can choose or change what kind of services they get and determine how often and when they get them



* Very small number of responses

Graph 100. Proportion of people who can choose or change who provides their services if they want to



* Very small number of responses

Work

People have support to find and maintain community integrated employment if they want it.

There are five Work indicators measured by the NCI-AD Adult Consumer Survey:

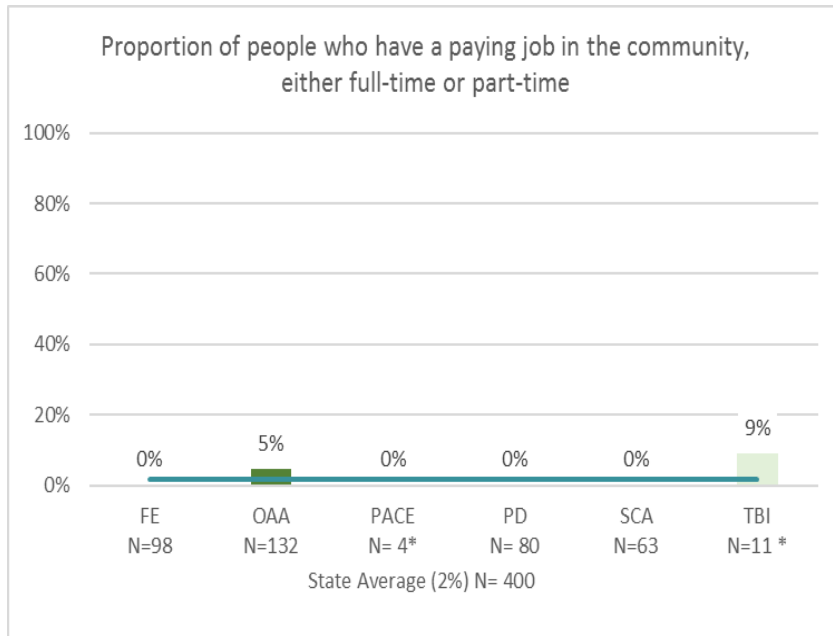
1. Proportion of people who have a paid job.
2. Proportion of people whose job pays at least minimum wage⁵.
3. Proportion of people who would like a job.
4. Proportion of people who have had job search assistance.
5. Proportion of people who volunteer.

There are five survey items that correspond to the Work domain.

Un-collapsed for state and programs are shown in Appendix B.

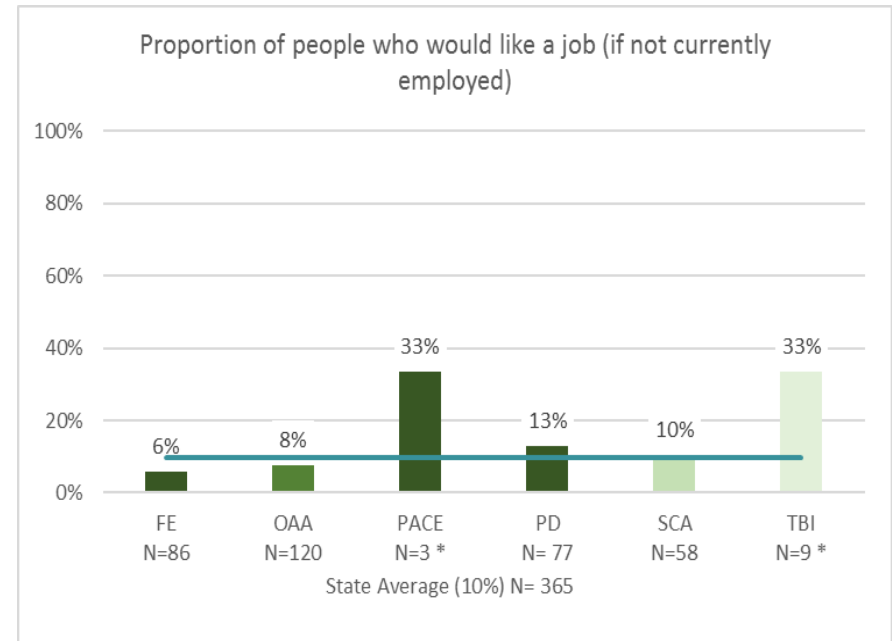
⁵ Data not shown due to very small numbers

Graph 101. Proportion of people who have a paying job in the community, either full-time or part-time



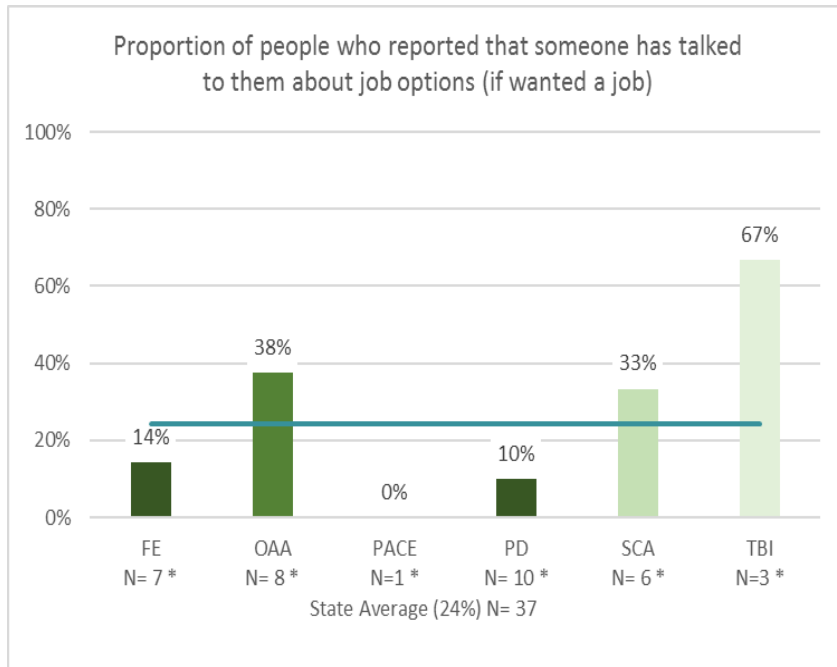
* Very small number of responses

Graph 102. Proportion of people who would like a job (if not currently employed)



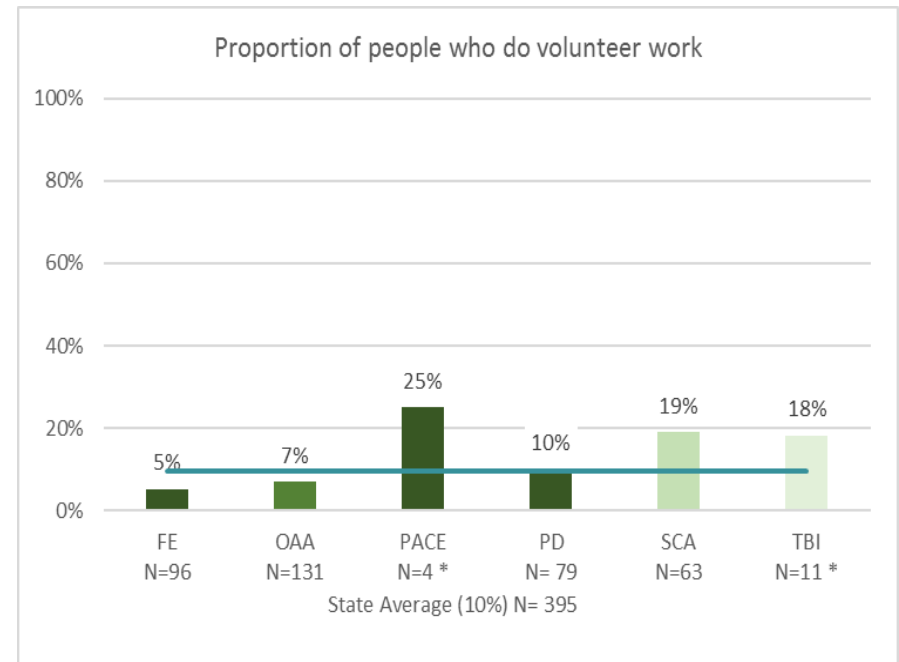
* Very small number of responses

Graph 103. Proportion of people who reported that someone has talked to them about job options (if wanted a job)



* Very small number of responses

Graph 104. Proportion of people who do volunteer work



* Very small number of responses

Everyday Living

People have enough supports for everyday living.

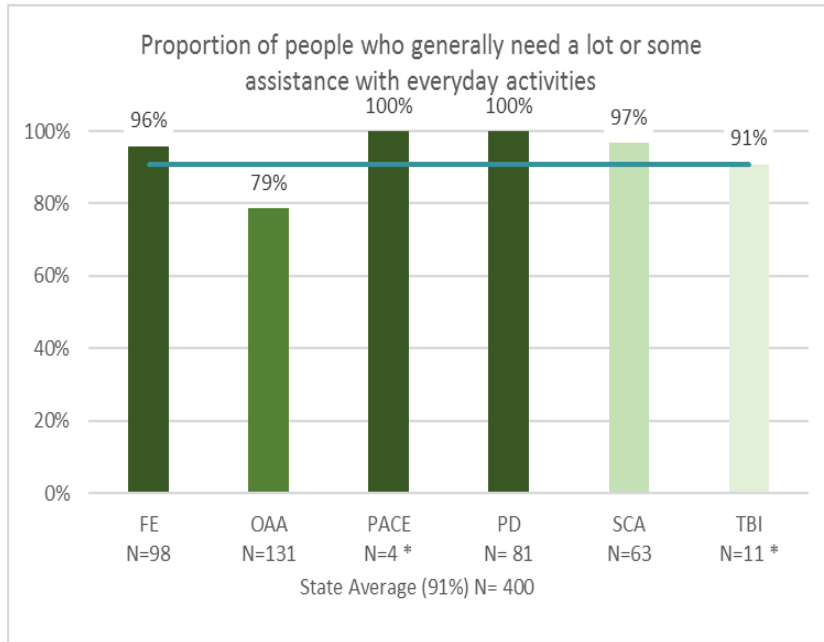
There are two Everyday Living indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who have adequate support to perform activities of daily living (bathing, toileting, taking meds, etc.) and IADLs (cleaning, laundry, etc.)
2. Proportion of people who have access to healthy foods.

There are five survey items that correspond to the Everyday Living domain.

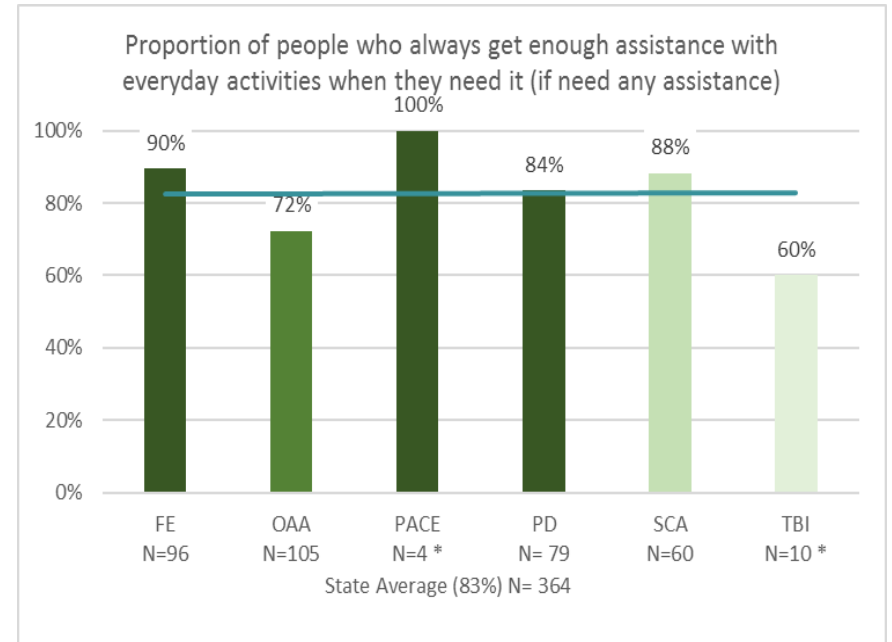
Un-collapsed data for state and programs are shown in Appendix B.

Graph 105. Proportion of people who generally need a lot or some assistance with everyday activities (things like preparing meals, housework, shopping or taking their medications)



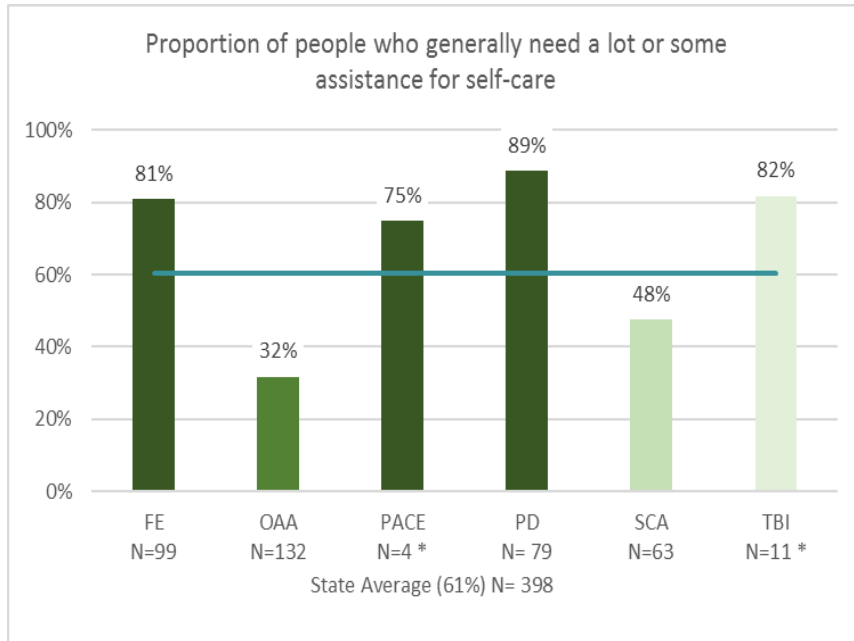
* Very small number of responses

Graph 106. Proportion of people who always get enough assistance with everyday activities when they need it (if need any assistance) (things like preparing meals, housework, shopping or taking their medications)



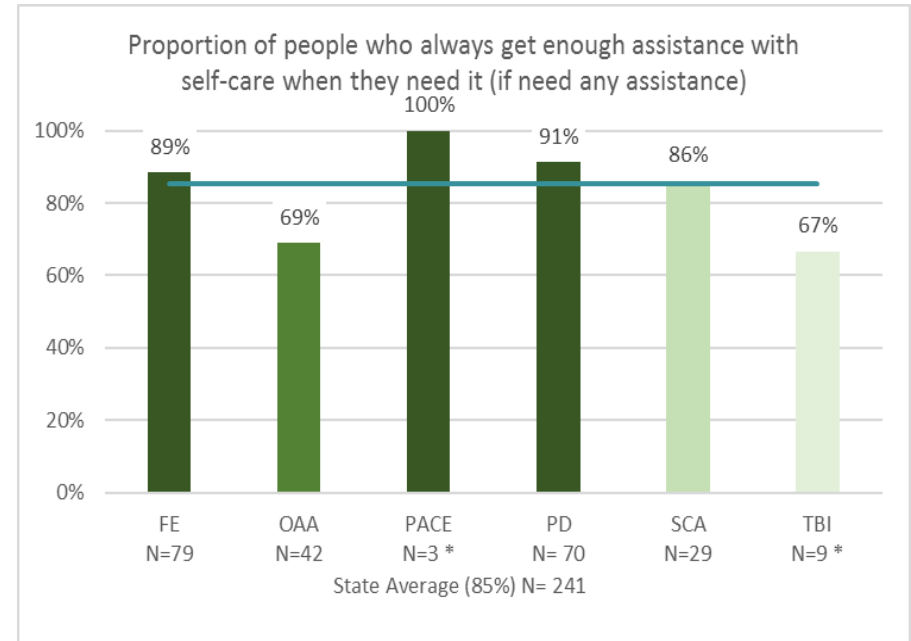
* Very small number of responses

Graph 107. Proportion of people who generally need a lot or some assistance for self-care (things like bathing, dressing, going to the bathroom, eating, or moving around their home)



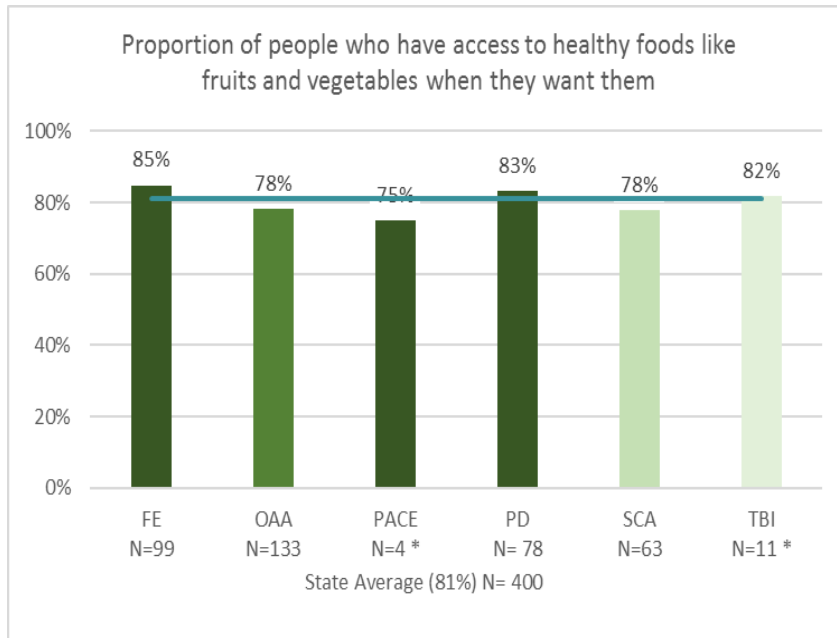
* Very small number of responses

Graph 108. Proportion of people who always get enough assistance with self-care when they need it (if need any assistance) (things like bathing, dressing, going to the bathroom, eating, or moving around their home)



* Very small number of responses

Graph 109. Proportion of people who have access to healthy foods like fruits and vegetables when they want them



* Very small number of responses

Affordability

People have enough available resources.

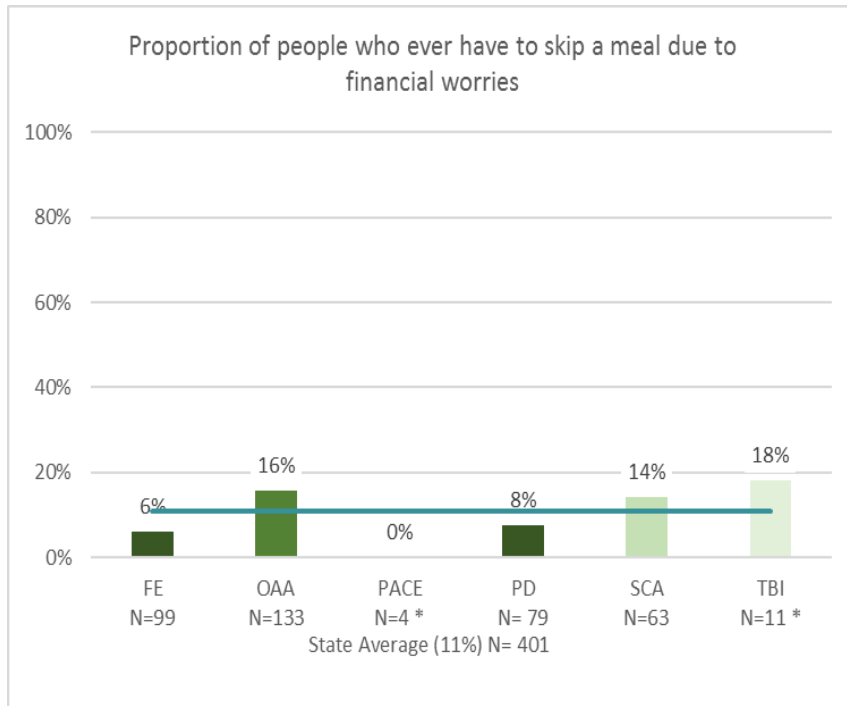
There is one Affordability indicator measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who have ever had to cut back on food because of money.

There is one survey item that corresponds to the Affordability domain.

Un-collapsed data for state and programs are shown in Appendix B.

Graph 110. Proportion of people who ever have to skip a meal due to financial worries



* Very small number of responses

Planning for future

People have support to plan and make decision about the future.

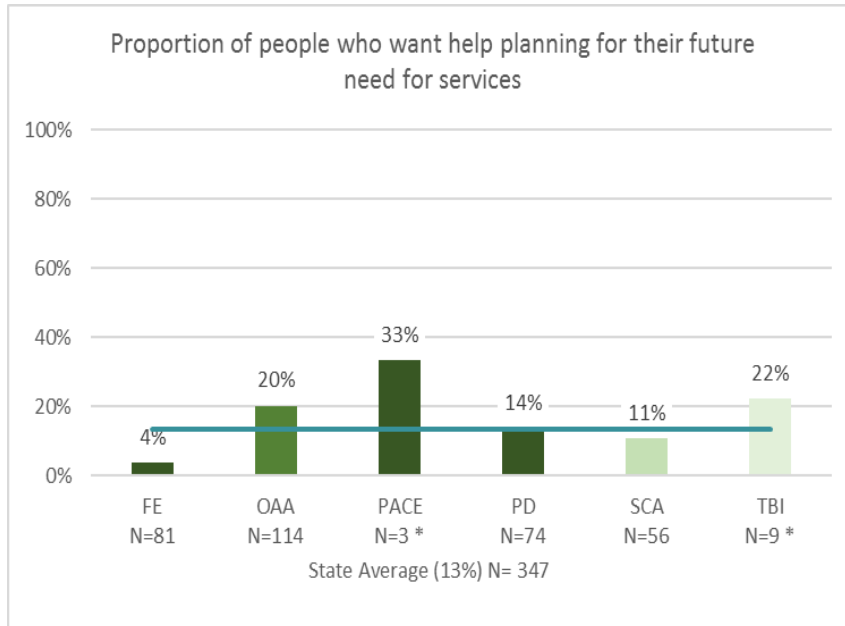
There are two Planning for Future indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who want help planning for future need for services.
2. Proportion of people who have decision-making assistance.

There are two survey items that correspond to the Planning for Future domain.

Un-collapsed data for state and programs are shown in Appendix B.

Graph 111. Proportion of people who want help planning for their future need for services



* Very small number of responses

Control

People feel in control of their lives

There is one Control indicator measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who feel in control of their lives.

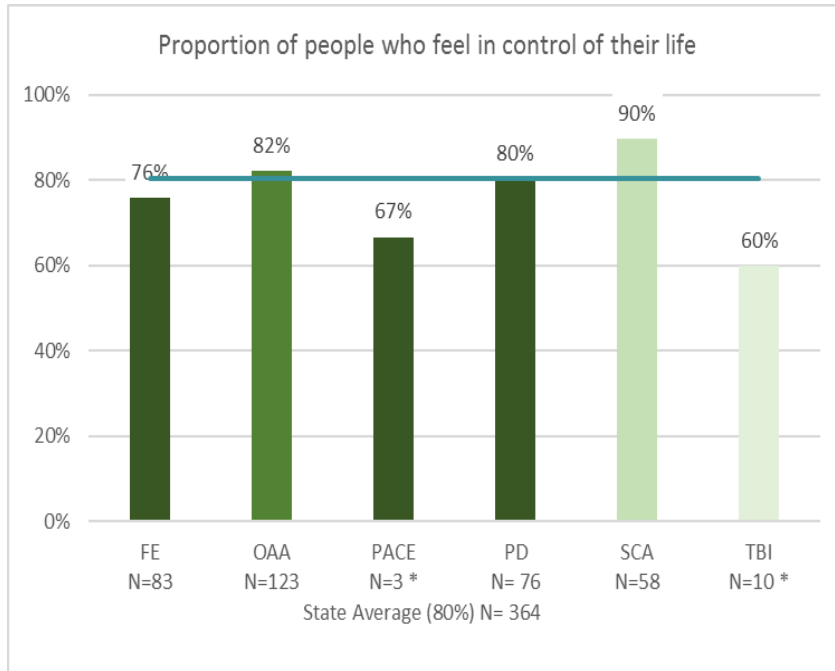
There is one survey item that corresponds to the Control domain.

This section also includes presentation of results on a ranking of what is most important to people surveyed⁶.

Un-collapsed data for state and programs are shown in Appendix B.

⁶ Data shown in Appendix B only

Graph 112. Proportion of people who feel in control of their life



* Very small number of responses

Appendix A

Rules for Recoding and Collapsing Responses

Below is a table that details collapsing and recoding logic for indicators that were measured using anything other than a “Yes/No” binary response. The number in the third column refers to the table number in the report where the indicator can be found. Unless otherwise stated, “don’ know” and “unclear/refused” responses are excluded from both numerator and denominator.

Table A1. Outcome Variables – Collapsing Rules

Domain	Indicator	Graph #	Recoding/Collapsing Logic
Community Participation	Proportion of people who are able to do things they enjoy outside of their home when and with whom they want to	1	Collapse “No” and “Sometimes”
	Proportion of people who get up and go to bed at the time they want	3	Collapse “Some days, sometimes” and “No, never”
Choice and Decision Making	Proportion of people who can eat their meals when they want	4	Collapse “Some days, sometimes” and “No, never”
	Proportion of people who are able to decide how to furnish and decorate their room (if in group setting)	5	Collapse “In-between, able to decide some ways” and “No”
Relationships	Proportion of people who can always or almost always see or talk to friends and family when they want to (if there are friends and family who do not live with person)	6	Collapse “Most of the time, usually, or some family and/or friends” and “No, or only sometimes”
	Proportion of people who sometimes or often feel lonely, sad or depressed	7	Collapse “Often” and “Sometimes”; Collapse “Not often” and “Never or almost never”
Satisfaction	Proportion of people who like where they are living	8	Collapse “In-between, most of the time” and “No”

Domain	Indicator	Graph #	Recoding/Collapsing Logic
Service Coordination	Proportion of people who would prefer to live somewhere else	9	Collapse “Yes” and “Maybe”
	Proportion of people who like how they usually spend their time during the day	10	Collapse “Yes, always, or almost always” and “Some days, sometimes”
	Proportion of people whose paid support staff change too often	11	Collapse “Yes” and “Some, or sometimes”
	Proportion of people whose paid support staff do things the way they want them done	12	Collapse “No, never or rarely” and “Some, or usually”
	Proportion of people who know whom to call if they have a complaint about their services	13	“Maybe, not sure” response treated as “don’t know” and excluded from both numerator and denominator
	Proportion of people who know whom to call to get information if their needs change and they need new or different types of services and supports	14	“Maybe, not sure” response treated as “don’t know” and excluded from both numerator and denominator
	Proportion of people who can reach their case manager/ care coordinator when they need to (if they know they have a case manager/ care coordinator)	15	Collapse “No, or only sometimes” and “Most of the time, usually”
	Proportion of people whose paid support staff show up and leave when they are supposed to	16	Collapse “No, never or rarely” and “Some, or usually”
	Proportion of people whose services meet all their needs and goals	19	Collapse “No, not at all, needs or goals are not met”, “Somewhat, some needs and goals” and “Mostly, most needs and goals”

Domain	Indicator	Graph #	Recoding/Collapsing Logic
Care Coordination	Proportion of people whose family member (unpaid or paid) is the person who helps them most often	21	Collapse “Paid family member or spouse/partner” and “Unpaid family member or spouse/partner”
	Proportion of people whose family member (unpaid or paid) provides additional assistance	22	Add percentages for “Paid family member or spouse/partner” and “Unpaid family member or spouse/partner”
	Proportion of people who stayed overnight in a hospital or rehab facility (and were discharged to go home) in past year	23	Collapse “Yes, hospital” and “Yes, rehab/nursing facility”
	Proportion of people who reported feeling comfortable and supported enough to go home after being discharged from a hospital or rehab facility (if occurred in the past year)	24	Collapse “No” and “In-between”
	Proportion of people who reported they know how to manage their chronic conditions	27	Collapse “No” and “In-between, or some conditions”
	Proportion of people who have transportation when they want to do things outside of their home	28	Collapse “No” and “Sometimes”
Access	Proportion of people who have transportation to get to medical appointments when they need to	29	Collapse “No” and “Sometimes”

Domain	Indicator	Graph #	Recoding/Collapsing Logic
	Proportion of people who receive information about their services in the language they prefer (if non-English)	30	Collapse “No” and “Some information”
	Proportion of people who feel safe at home	63	Collapse “Rarely or never” and “Most of the time”
	Proportion of people who feel safe around their paid support staff	64	Collapse “No, never or rarely” and “Some, or usually but not always”
	Proportion of people who are ever worried for the security of their personal belongings	65	Collapse “Yes, often” and “Sometimes”
Safety	Proportion of people whose money was taken or used without their permission	66	“Maybe, not sure” response treated as “don’t know” and excluded from both numerator and denominator
	Proportion of people who have concerns about falling or being unstable (or about whom there are concerns)	67	Collapse “Yes, often” and “Sometimes”
	Proportion of people who can get an appointment to see their primary care doctor when they need to	74	Collapse “Sometimes or rarely” and “Usually”
Health Care	Proportion of people who have talked to someone about feeling sad and depressed during the past 12 months (if feeling sad and depressed)	75	Collapse “Yes, friend”, “Yes, family member” and “Yes, doctor or nurse”
Wellness	Proportion of people who describe their overall health as poor	82	Collapse “Excellent”, “Very good”, “Good” and “Fair”

Domain	Indicator	Graph #	Recoding/Collapsing Logic
Medications	Proportion of people whose who reported their health has gotten much better or somewhat better compared to 12 months ago	83	Collapse “Much better” and “Somewhat better”; Collapse “Much worse”, “Somewhat worse” and “About the same”
	Proportion of people who understand why they take their prescription medications and what they are for (if take or are supposed to take prescription medications)	88	Collapse “No” and “In-between, or some medications”
	Proportion of people who feel that their paid support staff treat them with respect	89	Collapse “No, never or rarely” and “Some, or usually”
Rights and Respect	Proportion of people who get asked permission before people enter their home/room	90	Collapse “Sometimes, rarely or never” and “Usually, but not always”
	Proportion of people who have enough privacy in their home (if in group setting)	92	Collapse “No, never or rarely” and “Usually”
	Proportion of people who have privacy with visitors at home if they want it (if in group setting)	94	Collapse “No, never or rarely” and “Usually”
Self-Direction of Care	Proportion of people who can use the phone privately whenever they want to (if in group setting)	95	Collapse “No, never or rarely” and “Usually”
	Proportion of people who can choose or change what kind of services they get and determine how often and when they get them	99	Collapse “No” and “Sometimes, or some services”

Domain	Indicator	Graph #	Recoding/Collapsing Logic
Work	Proportion of people who can choose or change who provides their services if they want to	100	Collapse “No” and “Sometimes, or some services”
	Proportion of people who have a paying job in the community, either full-time or part-time	101	Collapse “Yes, full time” and “Yes, part time”
	Proportion of people who would like a job (if not currently employed)	102	Collapse “Yes” and “Maybe, not sure”
	Proportion of people who generally need a lot or some assistance with everyday activities (Things like preparing meals, housework, shopping or taking their medications)	105	Collapse “A lot” and “Some”
Everyday Living	Proportion of people who generally need a lot or some assistance with self-care (Things like bathing, dressing, going to the bathroom, eating, or moving around their home)	107	Collapse “A lot” and “Some”
	Proportion of people who have access to healthy foods like fruits and vegetables when they want them	109	Collapse “No, never” and “Sometimes”
Affordability	Proportion of people who ever have to skip a meal due to financial worries	110	Collapse “Yes, often” and “Sometimes”
Control	Proportion of people who feel in control of their life	112	Collapse “No” and “In-between”

Appendix B

Un-collapsed data by program

Demographic Tables

Table 1. Average age (reported for those under 90)

	Average Age	N
FE	78.3	88
OAA	75.4	114
PACE	67.5	4
PD	55.8	80
SCA	75.6	51
TBI	51.7	11
Sample Average	70.9	354

Table 2. Proportion of individuals 90 years of age and over

	Under 90	90 and Over	N
FE	86%	14%	102
OAA	87%	13%	131
PACE	100%	0%	4
PD	100%	0%	80
SCA	81%	19%	63
TBI	100%	0%	11
Sample Average	89%	11%	397

Table 3. Gender: proportion female

	Male	Female	Other	Don't Know	N
FE	24%	76%	0%	0%	102
OAA	28%	72%	0%	0%	130
PACE	50%	50%	0%	0%	4
PD	30%	70%	0%	0%	79
SCA	21%	79%	0%	0%	63
TBI	45%	55%	0%	0%	11
Sample Average	27%	73%	0%	0%	395

Table 4. Race and ethnicity

	American Indian or Alaska Native	Asian	Black or African-American	Pacific Islander	White	Hispanic or Latino	Other	Don't know	N
FE	0%	1%	18%	0%	77%	3%	1%	0%	102
OAA	0%	0%	19%	0%	81%	1%	0%	0%	133
PACE	0%	0%	50%	0%	50%	0%	0%	0%	4
PD	1%	0%	21%	0%	74%	6%	0%	0%	82
SCA	2%	2%	5%	0%	90%	2%	0%	0%	63
TBI	0%	0%	27%	0%	73%	0%	0%	0%	11
Sample Average	1%	1%	17%	0%	80%	3%	0%	0%	400

Table 5. Marital status

	Single, Never Married	Married or Has Domestic Partner	Separated or Divorced	Widowed	Don't Know	N
FE	10%	19%	24%	45%	2%	104
OAA	11%	27%	16%	45%	0%	132
PACE	0%	75%	25%	0%	0%	4
PD	33%	25%	33%	7%	1%	81
SCA	8%	13%	22%	57%	0%	63
TBI	27%	18%	55%	0%	0%	11
Sample Average	15%	23%	24%	38%	1%	400

Table 6. Primary language

	English	Spanish	Other	Don't know	N
FE	92%	2%	6%	0%	100
OAA	98%	2%	0%	0%	131
PACE	100%	0%	0%	0%	4
PD	98%	2%	0%	0%	81
SCA	100%	0%	0%	0%	63
TBI	100%	0%	0%	0%	10
Sample Average	97%	2%	2%	0%	394

Table 7. Preferred means of communication

	Spoken	Gestures or Body language	Sign Language or Finger Spelling	Communication Aid or Device	Other	Don't Know	N
FE	96%	1%	0%	0%	3%	0%	103
OAA	100%	0%	0%	0%	0%	0%	129
PACE	100%	0%	0%	0%	0%	0%	4
PD	99%	1%	0%	0%	0%	0%	81
SCA	100%	0%	0%	0%	0%	0%	62
TBI	100%	0%	0%	0%	0%	0%	11
Sample Average	99%	1%	0%	0%	1%	0%	395

Table 8. Type of residential area⁷

	Metropolitan	Micropolitan	Rural	Small town	Unknown	N
FE	54%	21%	6%	16%	3%	104
OAA	53%	20%	14%	12%	1%	133
PACE	100%	0%	0%	0%	0%	4
PD	44%	29%	12%	7%	7%	82
SCA	17%	27%	24%	30%	2%	63
TBI	64%	18%	9%	0%	9%	11
Sample Average	46%	22%	12%	14%	5%	412

⁷ Categories created using zip codes and corresponding RUCA codes: Metropolitan - Metropolitan area core, high commuting low commuting; Micropolitan - Micropolitan area core, high commuting, low commuting; Small town - Small town core, high commuting, low commuting; Rural

Table 9. Type of residence

	Own or Family Home	Group Home	Adult Family Home, Foster or Host Home	Assisted Living Facility	Nursing Facility	Homeless	Other	Don't Know	N
FE	71%	0%	0%	27%	2%	0%	0%	0%	104
OAA	100%	0%	0%	0%	0%	0%	0%	0%	133
PACE	100%	0%	0%	0%	0%	0%	0%	0%	4
PD	96%	0%	0%	2%	1%	0%	0%	0%	82
SCA	97%	2%	0%	0%	0%	0%	2%	0%	63
TBI	100%	0%	0%	0%	0%	0%	0%	0%	11
Sample Average	91%	0%	0%	7%	1%	0%	0%	0%	402

Table 10. Who the person lives with

	Alone	Spouse or Partner	Other Family	Friend(s)	PCA's	Others (not family, friend, or PCA)	Other	N
FE	53%	17%	17%	0%	3%	10%	6%	103
OAA	58%	24%	17%	2%	0%	0%	0%	133
PACE	25%	50%	25%	0%	0%	0%	0%	4
PD	62%	21%	16%	1%	4%	0%	2%	82
SCA	79%	11%	8%	3%	0%	0%	0%	61
TBI	55%	18%	18%	9%	0%	0%	0%	11
Sample Average	61%	20%	16%	2%	2%	3%	2%	399

Table 11. Proportion of people whose address changed in the past 6 months

	No	Yes	N
FE	91%	9%	102
OAA	98%	2%	130
PACE	100%	0%	4
PD	93%	7%	82
SCA	90%	10%	62
TBI	73%	27%	11
Sample Average	93%	7%	396

Table 12. Proportion of people with diagnosis of Physical Disability

	No	Yes	Don't Know	N
FE	29%	67%	4%	103
OAA	48%	50%	2%	132
PACE	75%	25%	0%	4
PD	0%	100%	0%	80
SCA	44%	54%	2%	63
TBI	36%	55%	9%	11
Sample Average	33%	65%	2%	398

Table 13. Proportion of people with diagnosis of Alzheimer’s or other dementia

	No	Yes	Don’t Know	N
FE	80%	17%	3%	100
OAA	92%	8%	1%	132
PACE	75%	25%	0%	4
PD	99%	0%	1%	78
SCA	95%	5%	0%	61
TBI	100%	0%	0%	10
Sample Average	91%	8%	1%	390

Table 14. Proportion of people with diagnosis of Traumatic or Acquired Brain Injury

	No	Yes	Don’t Know	N
FE	93%	5%	2%	102
OAA	96%	3%	1%	130
PACE	100%	0%	0%	4
PD	90%	9%	1%	81
SCA	95%	5%	0%	61
TBI	0%	100%	0%	11
Sample Average	91%	8%	1%	394

Table 15. Proportion of people with diagnosis of Intellectual or Developmental Disability

	No	Yes	Don't Know	N
FE	98%	0%	2%	100
OAA	98%	2%	0%	131
PACE	100%	0%	0%	4
PD	98%	0%	2%	82
SCA	100%	0%	0%	63
TBI	91%	9%	0%	11
Sample Average	98%	1%	1%	396

Table 16. Proportion of people with diagnosis of Mental Health

	No	Yes	Don't Know	N
FE	81%	16%	3%	102
OAA	77%	22%	1%	133
PACE	75%	25%	0%	4
PD	64%	35%	1%	78
SCA	81%	19%	0%	63
TBI	55%	45%	0%	11
Sample Average	76%	23%	1%	396

Table 17. Level of hearing impairment

	None or Completely Corrected	Some or Moderate	Complete or Almost Complete	Don't Know	N
FE	51%	39%	8%	2%	101
OAA	66%	33%	2%	0%	132
PACE	0%	100%	0%	0%	1
PD	85%	14%	0%	1%	81
SCA	48%	48%	3%	0%	62
TBI	82%	18%	0%	0%	11
Sample Average	64%	32%	3%	1%	393

Table 18. Level of visual impairment

	None or Completely Corrected	Some or Moderate	Complete or Almost Complete	Don't Know	N
FE	60%	33%	3%	5%	104
OAA	68%	29%	3%	0%	133
PACE	100%	0%	0%	0%	4
PD	79%	18%	3%	1%	80
SCA	70%	25%	5%	0%	63
TBI	91%	9%	0%	0%	11
Sample Average	70%	26%	3%	2%	400

Table 19. Level of mobility

	Non-ambulatory	Moves Self With Wheelchair	Moves Self With Other Aids	Moves Self Without Aids	Don't know	N
FE	10%	20%	56%	23%	2%	104
OAA	0%	7%	71%	46%	0%	133
PACE	0%	0%	25%	75%	0%	4
PD	4%	22%	52%	37%	0%	82
SCA	0%	6%	78%	32%	0%	63
TBI	9%	9%	27%	64%	0%	11
Sample Average	3%	13%	63%	37%	0%	402

Table 20. History of frequent falls

	No	Yes	Don't Know	N
FE	61%	39%	0%	100
OAA	64%	36%	0%	132
PACE	50%	50%	0%	4
PD	67%	32%	1%	82
SCA	67%	33%	0%	63
TBI	55%	45%	0%	11
Sample Average	64%	36%	0%	397

Table 21. Receives Medicare

	No	Yes	N
FE	4%	96%	104
OAA	3%	97%	130
PACE	0%	100%	3
PD	17%	83%	78
SCA	2%	98%	60
TBI	50%	50%	10
Sample Average	7%	93%	390

Community Participation- un-collapsed tables

Table 22. Proportion of people who are able to do things they enjoy outside of their home when and with whom they want to

	No	Sometimes	Yes	Doesn't Want to	Don't Know	Unclear/ Refused/ No Response	N
FE	7%	28%	61%	1%	1%	1%	88
OAA	8%	26%	66%	0%	0%	0%	125
PACE	0%	33%	67%	0%	0%	0%	3
PD	9%	21%	67%	4%	0%	0%	78
SCA	12%	28%	60%	0%	0%	0%	58
TBI	10%	40%	40%	10%	0%	0%	10
Sample Average	9%	26%	64%	1%	0%	0%	374

Table 23a. Reasons person cannot go out

	Cost or Money	Transportation	Accessibility or Lack of Equipment	Health Limitations	Not Enough Support	N
FE	26%	55%	6%	65%	19%	31
OAA	17%	57%	10%	69%	5%	42
PACE	0%	100%	0%	0%	0%	1
PD	26%	26%	4%	61%	9%	23
SCA	13%	74%	17%	57%	13%	23
TBI	20%	40%	20%	20%	0%	5
Sample Average	21%	53%	9%	63%	10%	128

Table 23b. Reasons person cannot go out (continued)

	Feeling Unwelcome In Community	Feeling Unsafe	No Community Activities Outside of Home	Lack of Information, or Doesn't Know What is Available	Other	Don't Know	Unclear/ Refused/ No Response	N
FE	0%	0%	0%	3%	6%	0%	0%	31
OAA	0%	7%	0%	0%	2%	0%	0%	42
PACE	0%	0%	0%	0%	0%	0%	0%	1
PD	0%	0%	9%	0%	13%	4%	0%	23
SCA	0%	9%	0%	0%	4%	0%	0%	23
TBI	0%	40%	0%	0%	0%	0%	0%	5
Sample Average	0%	6%	2%	1%	5%	1%	0%	128

Choice and Decision Making— un-collapsed

Table 24. Proportion of people who are able to choose their roommate (if in group setting)

	No	Yes	Don't Know	Unclear/ Refused/ No Response	N
FE	40%	50%	10%	0%	10
OAA	0%	100%	0%	0%	1
PACE	n/a	n/a	n/a	n/a	n/a
PD	100%	0%	0%	0%	2
SCA	n/a	n/a	n/a	n/a	n/a
TBI	n/a	n/a	n/a	n/a	n/a
Sample Average	38%	56%	6%	0%	16

Table 25. Proportion of people who get up and go to bed at the time when they want

	No, Never	Some Days, Sometimes	Yes, Always, Or Almost Always	Don't Know	Unclear/ Refused/ No Response	N
FE	0%	6%	93%	0%	1%	88
OAA	2%	2%	97%	0%	0%	125
PACE	0%	0%	100%	0%	0%	3
PD	1%	5%	93%	0%	0%	76
SCA	0%	2%	98%	0%	0%	59
TBI	0%	0%	100%	0%	0%	10
Sample Average	1%	3%	96%	0%	0%	373

Table 26. Proportion of people who can eat their meals when they want

	No, Never	Some Days, Sometimes	Yes, Always, Or Almost Always	Don't Know	Unclear/ Refused/ No Response	N
FE	3%	10%	85%	0%	1%	88
OAA	0%	3%	97%	0%	0%	124
PACE	0%	0%	100%	0%	0%	3
PD	3%	1%	96%	0%	0%	77
SCA	0%	2%	98%	0%	0%	59
TBI	0%	0%	100%	0%	0%	10
Sample Average	2%	4%	94%	0%	0%	373

Table 27. Proportion of people who are able to decide how to furnish and decorate their room (if in group setting)

	No	In-between, Able to Decide Some Ways	Yes	Don't Know	Unclear/ Refused/ No Response	N
FE	0%	0%	100%	0%	0%	35
OAA	0%	0%	100%	0%	0%	1
PACE	n/a	n/a	n/a	n/a	n/a	n/a
PD	0%	13%	87%	0%	0%	15
SCA	0%	0%	100%	0%	0%	1
TBI	n/a	n/a	n/a	n/a	n/a	n/a
Sample Average	0%	3%	97%	0%	0%	59

Relationships- un-collapsed

Table 28. Proportion of people who can always or almost always see or talk to friends and family when they want to

	No, or Only Sometimes	Most of the Time, Usually, or Some Family and/or Friends	Yes, Always, or Chooses Not to	Don't Know	Unclear/ Refused/ No Response	N
FE	1%	8%	90%	1%	0%	86
OAA	3%	7%	91%	0%	0%	120
PACE	0%	0%	100%	0%	0%	4
PD	0%	13%	87%	0%	0%	70
SCA	2%	7%	91%	0%	0%	56
TBI	0%	10%	90%	0%	0%	10
Sample Average	1%	8%	90%	0%	0%	359

Table 29. Reasons people cannot always see friends/family

	Availability of Transportation	Accessibility	Staffing or Personal Assistance Unavailable	Health Limitations	Someone Prevents Them or There are Restrictions	Other	Unclear/ Refused/ No Response	N
FE	43%	14%	0%	57%	0%	14%	0%	7
OAA	73%	9%	0%	9%	0%	27%	0%	11
PACE	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
PD	33%	22%	0%	44%	0%	11%	0%	9
SCA	60%	20%	0%	40%	0%	20%	0%	5
TBI	100%	0%	0%	0%	0%	0%	0%	1
Sample Average	55%	15%	0%	33%	0%	18%	0%	33

Table 30. Proportion of people who sometimes or often feel lonely, sad or depressed

	Never Or Almost Never	Not Often	Sometimes	Often	Don't Know	Unclear/ Refused/ No Response	N
FE	30%	18%	41%	9%	1%	1%	88
OAA	29%	21%	34%	17%	0%	0%	125
PACE	0%	33%	33%	33%	0%	0%	3
PD	9%	21%	53%	16%	0%	1%	77
SCA	10%	37%	27%	22%	2%	2%	59
TBI	10%	20%	30%	40%	0%	0%	10
Sample Average	21%	23%	39%	17%	1%	1%	374

Satisfaction- un-collapsed

Table 31. Proportion of people who like where they are living

	No	In-between, Most of the Time	Yes	Don't Know	Unclear/ Refused/ No Response	N
FE	5%	8%	75%	0%	12%	102
OAA	5%	5%	89%	1%	1%	133
PACE	0%	25%	75%	0%	0%	4
PD	7%	17%	73%	0%	2%	82
SCA	6%	2%	89%	0%	3%	63
TBI	9%	18%	73%	0%	0%	11
Sample Average	6%	8%	82%	0%	4%	408

Table 32a. Reasons for not liking where people live

	Accessibility	Neighborhood	Feels Unsafe in Home	Home or Building Needs Repairs or Upkeep	Does Not Feel Like Home	N
FE	0%	15%	8%	0%	38%	13
OAA	31%	15%	0%	8%	0%	13
PACE	0%	0%	0%	0%	100%	1
PD	10%	10%	0%	40%	15%	20
SCA	0%	0%	20%	40%	40%	5
TBI	0%	33%	0%	33%	0%	3
Sample Average	11%	13%	4%	23%	20%	56

Table 32b. Reasons for not liking where people live (continued)

	Layout or Size of Home or Building	Problems With Neighbors, Residents, Housemates, or Roommates	Problems With Staff	Insufficient Amount or Type of Staff	Wants More Independence and Control	N
FE	8%	15%	8%	8%	15%	13
OAA	15%	23%	0%	0%	8%	13
PACE	0%	0%	0%	0%	0%	1
PD	15%	15%	0%	0%	10%	20
SCA	0%	20%	40%	0%	0%	5
TBI	0%	33%	0%	0%	0%	3
Sample Average	11%	18%	5%	2%	9%	56

Table 32c. Reasons for not liking where people live (continued)

	Wants More Privacy	Wants to Be Closer to Family or Friends	Feels Isolated From Community or Feels Lonely	Other	Don't Know	Unclear/ Refused/ No Response	N
FE	8%	0%	15%	23%	0%	0%	13
OAA	8%	0%	0%	15%	8%	0%	13
PACE	0%	0%	0%	0%	0%	0%	1
PD	10%	0%	5%	25%	0%	0%	20
SCA	20%	0%	0%	0%	0%	0%	5
TBI	33%	0%	0%	0%	0%	0%	3
Sample Average	11%	0%	5%	18%	2%	0%	56

Table 33. Proportion of people who would prefer to live somewhere else

	No	Maybe	Yes	Unclear/ Refused/ No Response	N
FE	73%	5%	11%	12%	102
OAA	83%	6%	8%	2%	133
PACE	75%	0%	25%	0%	4
PD	65%	7%	25%	2%	81
SCA	79%	8%	8%	5%	63
TBI	73%	9%	18%	0%	11
Sample Average	76%	6%	13%	5%	407

Table 34a. Where people would prefer to live (if would prefer to live somewhere else)

	Different Own Home	Family Member's Home	Assisted Living	Group Home	Adult Family Home or Shared Living	N
FE	63%	19%	13%	0%	0%	16
OAA	79%	11%	0%	0%	0%	19
PACE	0%	0%	0%	0%	0%	1
PD	77%	4%	0%	0%	0%	26
SCA	78%	0%	11%	0%	0%	9
TBI	100%	0%	0%	0%	0%	3
Sample Average	76%	8%	4%	0%	0%	78

Table 34b. Where people would prefer to live (if would prefer to live somewhere else, continued)

	Nursing Facility	Other	Don't Know	Unclear/ Refused/ No Response	N
FE	6%	0%	0%	0%	16
OAA	0%	0%	11%	0%	19
PACE	0%	100%	0%	0%	1
PD	0%	8%	12%	0%	26
SCA	0%	0%	11%	0%	9
TBI	0%	0%	0%	0%	3
Sample Average	1%	4%	8%	0%	78

Table 35. Proportion of people who like how they usually spend their time during the day

	No, Never	Some Days, Sometimes	Yes, Always, or Almost Always	Don't Know	Unclear/ Refused/ No Response	N
FE	1%	31%	67%	0%	1%	85
OAA	4%	30%	66%	0%	0%	124
PACE	0%	33%	67%	0%	0%	3
PD	1%	36%	63%	0%	0%	76
SCA	0%	28%	72%	0%	0%	58
TBI	10%	40%	50%	0%	0%	10
Sample Average	2%	32%	66%	0%	0%	368

Table 36. Proportion of people whose paid support staff change too often

	No	Some or Sometimes	Yes	Paid Support Person(s) are Live-in	Don't Know	Unclear/ Refused/ No Response	N
FE	67%	21%	10%	1%	1%	0%	78
OAA	87%	7%	7%	0%	0%	0%	45
PACE	75%	25%	0%	0%	0%	0%	4
PD	72%	22%	4%	1%	0%	0%	68
SCA	85%	13%	2%	0%	0%	0%	61
TBI	60%	20%	20%	0%	0%	0%	5
Sample Average	75%	17%	6%	1%	0%	0%	267

Table 37. Proportion of people whose paid support staff do things the way they want them done

	No, Never or Rarely	Some, or Usually	Yes, All Paid Support Workers, Always or Almost Always	Don't Know	Unclear/ Refused/ No Response	N
FE	3%	14%	83%	0%	0%	71
OAA	0%	5%	95%	0%	0%	41
PACE	0%	0%	100%	0%	0%	3
PD	0%	8%	92%	0%	0%	65
SCA	0%	7%	93%	0%	0%	57
TBI	0%	20%	80%	0%	0%	5
Sample Average	1%	9%	90%	0%	0%	247

Service Coordination- un-collapsed

Table 38. Proportion of people who know whom to call if they have a complaint about their services

	No	Maybe, Not Sure	Yes	Unclear/ Refused/ No Response	N
FE	13%	11%	76%	0%	93
OAA	7%	7%	86%	0%	121
PACE	25%	0%	75%	0%	4
PD	17%	11%	72%	0%	76
SCA	5%	13%	83%	0%	63
TBI	25%	25%	50%	0%	8
Sample Average	11%	10%	80%	0%	376

Table 39. Proportion of people who know whom to call to get information if their needs change and they need new or different types of services and supports

	No	Maybe, Not Sure	Yes	Unclear/ Refused/ No Response	N
FE	12%	14%	74%	0%	94
OAA	11%	10%	79%	0%	123
PACE	0%	0%	100%	0%	4
PD	10%	13%	76%	1%	78
SCA	3%	10%	87%	0%	63
TBI	38%	0%	63%	0%	8
Sample Average	10%	11%	79%	0%	382

Table 40. Proportion of people who can reach their case manager/care coordinator when they need to (if know they have case manager/care coordinator)

	No, or Only Sometimes	Most of the Time, Usually	Yes, Always	Don't Know	Unclear/ Refused/ No Response	N
FE	4%	24%	67%	5%	0%	79
OAA	12%	12%	77%	0%	0%	26
PACE	0%	25%	75%	0%	0%	4
PD	8%	33%	58%	1%	0%	73
SCA	4%	9%	81%	7%	0%	57
TBI	0%	33%	67%	0%	0%	6
Sample Average	6%	22%	69%	4%	0%	254

Table 41. Proportion of people whose paid support staff show up and leave when they are supposed to

	No, Never Or Rarely	Some, Or Usually	Yes, All Paid Support Workers, Always, Or Almost Always	Paid Support Person/S Are Live-In	Don't Know	Unclear/ Refused/ No Response	N
FE	0%	13%	83%	4%	0%	0%	76
OAA	0%	5%	95%	0%	0%	0%	44
PACE	0%	25%	50%	0%	0%	25%	4
PD	0%	13%	84%	3%	0%	0%	69
SCA	0%	5%	93%	0%	0%	2%	59
TBI	0%	0%	100%	0%	0%	0%	5
Sample Average	0%	10%	88%	2%	0%	1%	262

Table 42. Proportion of people who have an emergency plan in place

	No	Yes	Don't Know	Unclear/ Refused/ No Response	N
FE	8%	82%	7%	2%	96
OAA	46%	48%	6%	0%	132
PACE	0%	100%	0%	0%	4
PD	6%	88%	4%	3%	80
SCA	34%	52%	13%	0%	61
TBI	10%	90%	0%	0%	10
Sample Average	25%	67%	7%	1%	394

Table 43. Proportion of people who want help planning for their future need for services

	No	Yes	Don't Know	Unclear/ Refused/ No Response	N
FE	89%	3%	7%	1%	88
OAA	73%	18%	9%	0%	125
PACE	67%	33%	0%	0%	3
PD	83%	13%	4%	0%	77
SCA	85%	10%	5%	0%	59
TBI	70%	20%	10%	0%	10
Sample Average	80%	12%	7%	0%	374

Table 44. Proportion of people whose services meet all their needs and goals

	No, Not At All, Needs Or Goals Are Not Met	Somewhat, Some Needs And Goals	Mostly, Most Needs And Goals	Yes, Completely, All Needs And Goals	Don't Know	Unclear/ Refused/ No Response	N
FE	0%	5%	13%	80%	1%	1%	96
OAA	2%	10%	31%	57%	0%	0%	125
PACE	0%	0%	25%	75%	0%	0%	4
PD	5%	4%	24%	67%	0%	0%	79
SCA	0%	6%	21%	73%	0%	0%	62
TBI	22%	11%	11%	56%	0%	0%	9
Sample Average	2%	6%	22%	68%	0%	0%	387

Table 45a. Additional services that may help if not all needs and goals are met

	Personal Care Assistance, Personal Care Services	Home Maker or Chore Services	Companion Services	Healthcare Home Services, Home Health	Home Delivered Meals	N
FE	12%	6%	6%	0%	12%	17
OAA	28%	54%	6%	6%	2%	54
PACE	0%	0%	0%	0%	0%	1
PD	4%	12%	4%	0%	0%	26
SCA	12%	35%	24%	0%	0%	17
TBI	25%	0%	0%	0%	25%	4
Sample Average	18%	33%	8%	3%	3%	120

Table 45b. Additional services that may help if not all needs and goals are met (continued)

	Congregate Dining	Adult Day Services	Transportation	Assistive Technology, Specialized Medical Equipment	Home and/or Vehicle Modifications	Respite or Family Caregiver Support	N
FE	0%	0%	35%	6%	12%	12%	17
OAA	0%	2%	30%	19%	22%	4%	54
PACE	0%	0%	0%	0%	0%	0%	1
PD	0%	0%	19%	8%	15%	0%	26
SCA	0%	6%	53%	18%	24%	6%	17
TBI	0%	0%	75%	0%	25%	0%	4
Sample Average	0%	2%	33%	13%	19%	4%	120

Table 45c. Additional services that may help if not all needs and goals are met (continued)

	Health Care	Mental Health Care	Dental Care	Housing Assistance	Heating or Cooling Assistance	Other	N
FE	6%	12%	29%	12%	0%	6%	17
OAA	4%	2%	22%	7%	11%	4%	54
PACE	0%	0%	0%	0%	0%	100%	1
PD	4%	8%	15%	8%	8%	12%	26
SCA	0%	0%	24%	0%	6%	24%	17
TBI	25%	25%	75%	50%	25%	25%	4
Sample Average	4%	5%	23%	8%	8%	10%	120

Table 46. Proportion of people whose case manager/care coordinator talked to them about services that might help with unmet needs and goals (if have case manager and have unmet needs and goals)

	No	Yes	Don't Know	Unclear/ Refused/ No Response	N
FE	25%	75%	0%	0%	12
OAA	33%	58%	8%	0%	12
PACE	0%	0%	100%	0%	1
PD	50%	25%	21%	4%	24
SCA	21%	71%	7%	0%	14
TBI	0%	100%	0%	0%	3
Sample Average	33%	53%	12%	2%	66

Table 47a. How people first find out about the services available to them

	Friend	Family	Area Agency On Aging	Aging And Disability Resource Center	Center for Independent Living	Newspaper, Advertisement, Or Billboard	N
FE	10%	34%	22%	7%	7%	0%	87
OAA	19%	35%	14%	3%	0%	1%	118
PACE	0%	33%	67%	33%	0%	0%	3
PD	7%	12%	10%	1%	29%	0%	69
SCA	12%	27%	25%	2%	2%	2%	59
TBI	13%	0%	25%	0%	0%	0%	8
Sample Average	13%	28%	18%	3%	8%	1%	355

Table 47b. How people first find out about the services available to them (continued)

	Provider	State Or County Agency	Doctor	Managed Care Organization	Case Manager Or Care Coordinator	Other	N
FE	3%	7%	15%	2%	1%	7%	87
OAA	9%	3%	11%	1%	1%	12%	118
PACE	0%	0%	0%	0%	0%	0%	3
PD	7%	9%	20%	1%	9%	9%	69
SCA	14%	0%	5%	0%	3%	17%	59
TBI	13%	25%	25%	0%	0%	0%	8
Sample Average	8%	6%	13%	1%	3%	10%	355

Table 48a. Who helps them most often

	Paid Support Worker Who Is Not a Friend Or Relative	Paid Family Member Or Spouse or Partner	Paid Friend	Unpaid Family Member Or Spouse or Partner	N
FE	56%	20%	2%	20%	94
OAA	22%	6%	2%	59%	103
PACE	0%	0%	0%	75%	4
PD	47%	37%	4%	12%	75
SCA	75%	6%	2%	16%	63
TBI	22%	22%	11%	33%	9
Sample Average	45%	17%	3%	30%	359

Table 48b. Who helps them most often (continued)

	Unpaid Friend Or Volunteer	Other	Don't Know	Unclear/ Refused/ No Response	N
FE	1%	0%	0%	0%	94
OAA	8%	0%	0%	0%	103
PACE	25%	0%	0%	0%	4
PD	0%	0%	0%	0%	75
SCA	2%	0%	0%	0%	63
TBI	11%	0%	0%	0%	9
Sample Average	4%	1%	0%	0%	359

Table 49. Who else helps

	Paid Support Worker Who Is Not a Friend Or Relative	Paid Family Member Or Spouse or Partner	Paid Friend	Unpaid Family Member Or Spouse or Partner	Unpaid Friend Or Volunteer	Other	N
FE	16%	6%	0%	64%	11%	0%	94
OAA	12%	0%	0%	41%	15%	4%	103
PACE	0%	0%	0%	75%	0%	0%	4
PD	11%	4%	0%	58%	14%	0%	74
SCA	14%	2%	2%	44%	16%	2%	63
TBI	11%	0%	0%	44%	22%	0%	9
Sample Average	13%	3%	0%	52%	14%	2%	358

Care Coordination- un-collapsed

Table 50. Proportion of people who stayed overnight in a hospital or rehabilitation facility (and were discharged to go home) in past year

	Hospital	Rehab or Nursing Facility	No	N
FE	35%	7%	62%	99
OAA	36%	7%	62%	133
PACE	25%	25%	75%	4
PD	33%	1%	66%	79
SCA	35%	10%	65%	63
TBI	55%	9%	45%	11
Sample Average	36%	6%	63%	401

Table 51. Proportion of people who reported feeling comfortable and supported enough to go home after being discharged from a hospital or rehabilitation facility (if occurred in the past year)

	No	In-between	Yes	Don't Know	Unclear/ Refused/ No Response	N
FE	14%	0%	86%	0%	0%	37
OAA	8%	4%	88%	0%	0%	51
PACE	0%	0%	100%	0%	0%	1
PD	8%	12%	80%	0%	0%	25
SCA	9%	5%	86%	0%	0%	22
TBI	33%	17%	50%	0%	0%	6
Sample Average	10%	5%	85%	0%	0%	147

Table 52. Proportion of people who reported someone followed-up with them after discharge from a hospital or rehabilitation facility (if occurred in the past year)

	No	Yes	Did Not Need Or Want Follow-Up Care	Don't Know	Unclear/ Refused/ No Response	N
FE	14%	68%	8%	11%	0%	37
OAA	12%	80%	8%	0%	0%	51
PACE	0%	100%	0%	0%	0%	1
PD	15%	69%	12%	4%	0%	26
SCA	14%	86%	0%	0%	0%	22
TBI	33%	67%	0%	0%	0%	6
Sample Average	14%	76%	7%	3%	0%	148

Table 53. Proportion of people who reported having one or more chronic condition(s)

	No	Yes	Don't Know	Unclear/ Refused/ No Response	N
FE	6%	91%	2%	1%	100
OAA	6%	94%	0%	0%	133
PACE	0%	100%	0%	0%	4
PD	6%	91%	3%	0%	80
SCA	3%	97%	0%	0%	63
TBI	18%	82%	0%	0%	11
Sample Average	6%	93%	1%	0%	403

Table 54. Proportion of people who reported they know how to manage their chronic condition(s)

	No	In-between	Yes	Don't Know	Unclear/ Refused/ No Response	N
FE	0%	6%	94%	0%	0%	90
OAA	1%	10%	89%	0%	0%	125
PACE	0%	0%	100%	0%	0%	4
PD	0%	4%	96%	0%	0%	73
SCA	5%	8%	86%	0%	0%	59
TBI	0%	11%	89%	0%	0%	9
Sample Average	1%	8%	91%	0%	0%	370

Access—un-collapsed

Table 55. Proportion of people who have transportation when they want to do things outside of their home

	No	Sometimes	Yes	Does Not Want to	Don't Know	Unclear/ Refused/ No Response	N
FE	6%	18%	71%	2%	1%	1%	98
OAA	4%	20%	74%	2%	0%	0%	132
PACE	0%	25%	75%	0%	0%	0%	4
PD	8%	16%	75%	1%	0%	0%	80
SCA	6%	30%	63%	0%	0%	0%	63
TBI	9%	27%	64%	0%	0%	0%	11
Sample Average	6%	21%	72%	1%	0%	0%	400

Table 56. Proportion of people who have transportation to get to medical appointments when they need to

	No	Sometimes	Yes	Does Not Go to Medical Appointments	Don't Know	Unclear/ Refused/ No Response	N
FE	0%	3%	95%	1%	0%	1%	98
OAA	1%	3%	96%	0%	0%	0%	133
PACE	0%	0%	100%	0%	0%	0%	4
PD	1%	4%	94%	1%	0%	0%	78
SCA	0%	5%	95%	0%	0%	0%	62
TBI	0%	18%	82%	0%	0%	0%	11
Sample Average	1%	4%	95%	1%	0%	0%	398

Table 57. Proportion of people who receive information about their services in the language they prefer (if non-English)

	No	Some Information	Yes, All Information	Don't Know	Unclear/ Refused/ No Response	N
FE	29%	6%	65%	0%	0%	17
OAA	n/a	n/a	n/a	n/a	n/a	n/a
PACE	n/a	n/a	n/a	n/a	n/a	n/a
PD	0%	0%	100%	0%	0%	24
SCA	n/a	n/a	n/a	n/a	n/a	n/a
TBI	0%	0%	100%	0%	0%	1
Sample Average	12%	2%	86%	0%	0%	43

Table 58. Proportion of people who need grab bars in the bathroom or elsewhere in home

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
FE	13%	74%	7%	4%	0%	2%	101
OAA	8%	57%	9%	25%	1%	0%	133
PACE	25%	75%	0%	0%	0%	0%	4
PD	14%	64%	2%	20%	0%	0%	81
SCA	8%	68%	10%	14%	0%	0%	63
TBI	45%	27%	0%	27%	0%	0%	11
Sample Average	12%	64%	7%	16%	0%	0%	405

Table 59. Proportion of people who need bathroom modifications (other than grab bars)

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
FE	56%	32%	6%	4%	0%	2%	102
OAA	18%	54%	8%	20%	0%	0%	132
PACE	100%	0%	0%	0%	0%	0%	4
PD	60%	26%	4%	7%	1%	1%	81
SCA	15%	58%	15%	13%	0%	0%	62
TBI	82%	9%	0%	9%	0%	0%	11
Sample Average	39%	41%	7%	12%	0%	1%	404

Table 60. Proportion of people who need a specialized bed

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
FE	72%	22%	1%	4%	0%	2%	102
OAA	89%	7%	1%	2%	1%	0%	131
PACE	100%	0%	0%	0%	0%	0%	4
PD	68%	20%	6%	5%	0%	0%	79
SCA	84%	15%	2%	0%	0%	0%	61
TBI	73%	18%	0%	9%	0%	0%	11
Sample Average	79%	16%	2%	3%	0%	1%	400

Table 61. Proportion of people who need a ramp or stair lift in or outside the home

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
FE	77%	18%	0%	3%	0%	2%	100
OAA	73%	14%	2%	11%	0%	0%	133
PACE	100%	0%	0%	0%	0%	0%	4
PD	78%	15%	3%	4%	1%	0%	80
SCA	71%	23%	0%	6%	0%	0%	62
TBI	82%	9%	0%	9%	0%	0%	11
Sample Average	75%	16%	1%	7%	0%	0%	402

Table 62. Proportion of people who need a remote monitoring system

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
FE	91%	3%	0%	2%	1%	3%	101
OAA	90%	6%	1%	2%	1%	0%	133
PACE	100%	0%	0%	0%	0%	0%	3
PD	94%	3%	0%	0%	4%	0%	80
SCA	95%	3%	0%	2%	0%	0%	63
TBI	100%	0%	0%	0%	0%	0%	11
Sample Average	93%	4%	0%	1%	1%	1%	403

Table 63. Proportion of people who need an emergency response system

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
FE	25%	70%	0%	4%	0%	2%	102
OAA	40%	31%	2%	27%	1%	0%	131
PACE	25%	0%	0%	50%	25%	0%	4
PD	35%	54%	1%	9%	1%	0%	80
SCA	34%	52%	3%	11%	0%	0%	62
TBI	73%	9%	0%	18%	0%	0%	11
Sample Average	35%	48%	1%	15%	1%	0%	402

Table 64. Proportion of people who need other home modifications

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
FE	83%	3%	1%	6%	3%	3%	94
OAA	77%	5%	0%	4%	14%	0%	96
PACE	75%	0%	25%	0%	0%	0%	4
PD	88%	3%	1%	4%	4%	0%	75
SCA	87%	10%	0%	3%	0%	0%	39
TBI	91%	0%	0%	9%	0%	0%	11
Sample Average	84%	4%	1%	5%	6%	1%	330

Table 65. Proportion of people who need a walker

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
FE	26%	68%	4%	1%	0%	1%	100
OAA	25%	64%	9%	2%	0%	0%	133
PACE	50%	50%	0%	0%	0%	0%	4
PD	28%	63%	2%	5%	1%	0%	81
SCA	16%	78%	6%	0%	0%	0%	63
TBI	73%	27%	0%	0%	0%	0%	11
Sample Average	26%	66%	5%	2%	0%	0%	404

Table 66. Proportion of people who need a scooter

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
FE	77%	12%	4%	5%	1%	1%	100
OAA	92%	5%	0%	4%	0%	0%	132
PACE	75%	0%	25%	0%	0%	0%	4
PD	83%	6%	5%	1%	4%	1%	80
SCA	90%	2%	2%	3%	3%	0%	63
TBI	82%	0%	9%	9%	0%	0%	11
Sample Average	85%	6%	3%	4%	1%	0%	402

Table 67. Proportion of people who need a cane

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
FE	46%	48%	3%	2%	0%	1%	98
OAA	33%	60%	2%	5%	0%	0%	131
PACE	25%	75%	0%	0%	0%	0%	4
PD	44%	50%	0%	5%	1%	0%	80
SCA	27%	68%	3%	2%	0%	0%	62
TBI	56%	33%	0%	11%	0%	0%	9
Sample Average	38%	56%	2%	4%	0%	0%	396

Table 68. Proportion of people who need a wheelchair

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
FE	55%	42%	1%	0%	1%	1%	99
OAA	63%	30%	3%	5%	0%	0%	131
PACE	75%	25%	0%	0%	0%	0%	4
PD	59%	36%	3%	0%	1%	1%	80
SCA	67%	25%	2%	6%	0%	0%	63
TBI	82%	18%	0%	0%	0%	0%	11
Sample Average	62%	33%	2%	3%	1%	1%	400

Table 69. Proportion of people who need hearing aids

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
FE	77%	11%	5%	5%	1%	1%	100
OAA	74%	8%	5%	13%	2%	0%	133
PACE	50%	50%	0%	0%	0%	0%	4
PD	88%	6%	4%	3%	0%	0%	80
SCA	55%	18%	5%	23%	0%	0%	62
TBI	100%	0%	0%	0%	0%	0%	11
Sample Average	75%	10%	4%	10%	1%	0%	402

Table 70. Proportion of people who need glasses

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
FE	15%	73%	7%	1%	2%	1%	98
OAA	11%	61%	23%	6%	0%	0%	132
PACE	0%	100%	0%	0%	0%	0%	4
PD	23%	58%	17%	1%	0%	0%	81
SCA	6%	70%	22%	2%	0%	0%	63
TBI	9%	55%	27%	9%	0%	0%	11
Sample Average	13%	66%	17%	3%	0%	0%	401

Table 71. Proportion of people who need a communication device

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
FE	93%	3%	0%	0%	2%	2%	97
OAA	95%	3%	1%	1%	1%	0%	132
PACE	75%	25%	0%	0%	0%	0%	4
PD	96%	1%	0%	0%	1%	1%	80
SCA	90%	10%	0%	0%	0%	0%	62
TBI	100%	0%	0%	0%	0%	0%	11
Sample Average	94%	4%	0%	0%	1%	1%	397

Table 72. Proportion of people who need portable oxygen

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
FE	78%	18%	1%	2%	0%	1%	99
OAA	83%	14%	2%	1%	1%	0%	133
PACE	75%	25%	0%	0%	0%	0%	4
PD	85%	15%	0%	0%	0%	0%	81
SCA	76%	21%	0%	2%	2%	0%	62
TBI	82%	0%	9%	0%	9%	0%	11
Sample Average	81%	16%	1%	1%	1%	0%	402

Table 73. Proportion of people who need other assistive device

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
FE	83%	3%	2%	2%	7%	2%	89
OAA	71%	18%	2%	5%	4%	0%	97
PACE	100%	0%	0%	0%	0%	0%	4
PD	83%	7%	0%	1%	7%	1%	71
SCA	59%	28%	0%	5%	8%	0%	39
TBI	91%	9%	0%	0%	0%	0%	11
Sample Average	77%	12%	1%	3%	6%	1%	320

Safety—un-collapsed

Table 74. Proportion of people who feel safe at home

	Rarely Or Never	Most of the Time	Yes, Always	Don't Know	Unclear/ Refused/ No Response	N
FE	0%	10%	89%	0%	1%	88
OAA	2%	21%	78%	0%	0%	125
PACE	0%	0%	100%	0%	0%	3
PD	4%	18%	78%	0%	0%	78
SCA	0%	17%	83%	0%	0%	59
TBI	10%	20%	70%	0%	0%	10
Sample Average	2%	17%	82%	0%	0%	375

Table 75. Proportion of people who feel safe around their paid support staff

	No, Never Or Rarely	Some, Or Usually But Not Always	Yes, All Paid Support Workers, Always	Don't Know	Unclear/ Refused/ No Response	N
FE	0%	7%	93%	0%	0%	70
OAA	0%	0%	100%	0%	0%	41
PACE	0%	0%	100%	0%	0%	3
PD	0%	3%	97%	0%	0%	66
SCA	0%	3%	97%	0%	0%	58
TBI	0%	0%	100%	0%	0%	5
Sample Average	0%	4%	96%	0%	0%	248

Table 76. Proportion of people who are ever worried for the security of their personal belongings

	No, Never	Sometimes	Yes, Often	Don't Know	Unclear/ Refused/ No Response	N
FE	80%	11%	8%	0%	1%	88
OAA	81%	15%	4%	0%	0%	125
PACE	67%	33%	0%	0%	0%	3
PD	74%	19%	6%	0%	0%	77
SCA	81%	17%	2%	0%	0%	58
TBI	50%	20%	30%	0%	0%	10
Sample Average	79%	16%	6%	0%	0%	373

Table 77. Proportion of people whose money was taken or used without their permission

	No	Maybe, Not Sure	Yes	Unclear/ Refused/ No Response	N
FE	86%	3%	9%	1%	88
OAA	93%	2%	6%	0%	123
PACE	100%	0%	0%	0%	3
PD	79%	12%	9%	0%	78
SCA	93%	2%	5%	0%	59
TBI	90%	0%	10%	0%	10
Sample Average	88%	4%	7%	0%	373

Table 78. Proportion of people who have concerns about falling or being unstable (or about whom there are concerns)

	No	Sometimes	Yes, Often	Don't Know	Unclear/ Refused/ No Response	N
FE	43%	30%	27%	0%	1%	101
OAA	32%	30%	38%	0%	0%	132
PACE	50%	50%	0%	0%	0%	4
PD	41%	36%	23%	0%	0%	80
SCA	32%	21%	45%	2%	0%	62
TBI	36%	27%	36%	0%	0%	11
Sample Average	36%	29%	34%	0%	0%	402

Table 79. Proportion of people with whom somebody talked to or worked with to reduce risk of falling or being unstable (if there are such concerns)

	No	Yes	Don't Know	Unclear/ Refused/ No Response	N
FE	22%	72%	3%	2%	58
OAA	33%	67%	0%	0%	91
PACE	0%	100%	0%	0%	2
PD	23%	77%	0%	0%	48
SCA	47%	53%	0%	0%	43
TBI	14%	86%	0%	0%	7
Sample Average	30%	69%	1%	0%	259

Table 80. Proportion of people who are able to get to safety quickly in case of an emergency like a fire or a natural disaster

	No	Yes	Don't Know	Unclear/ Refused/ No Response	N
FE	10%	83%	6%	1%	99
OAA	18%	68%	13%	0%	130
PACE	0%	100%	0%	0%	3
PD	10%	83%	6%	1%	80
SCA	14%	75%	11%	0%	63
TBI	10%	90%	0%	0%	10
Sample Average	14%	77%	9%	1%	397

Health Care—un-collapsed

Table 81. Proportion of people who have gone to the emergency room for tooth or mouth pain in past year

	No	Yes	Don't Know	Unclear/ Refused/ No Response	N
FE	98%	0%	1%	1%	99
OAA	98%	2%	0%	0%	131
PACE	100%	0%	0%	0%	4
PD	96%	4%	0%	0%	78
SCA	100%	0%	0%	0%	62
TBI	100%	0%	0%	0%	11
Sample Average	98%	1%	0%	0%	397

Table 82. Proportion of people who have gone to the emergency room for falling or losing balance in past year

	No	Yes	Don't Know	Unclear/ Refused/ No Response	N
FE	80%	18%	1%	1%	100
OAA	82%	18%	0%	0%	131
PACE	100%	0%	0%	0%	4
PD	83%	17%	0%	0%	78
SCA	84%	16%	0%	0%	63
TBI	91%	9%	0%	0%	11
Sample Average	82%	17%	0%	0%	398

Table 83. Proportion of people who have gone to the emergency room in past year for reasons other than tooth/mouth pain or falling/losing balance

	No	Yes	Don't Know	Unclear/ Refused/ No Response	N
FE	57%	41%	1%	1%	98
OAA	59%	41%	0%	0%	133
PACE	67%	33%	0%	0%	3
PD	59%	40%	0%	1%	78
SCA	67%	33%	0%	0%	63
TBI	36%	64%	0%	0%	11
Sample Average	59%	40%	0%	1%	397

Table 84. Proportion of people who have a primary care doctor

	No	Yes	Don't Know	Unclear/ Refused/ No Response	N
FE	0%	98%	1%	1%	100
OAA	3%	97%	0%	0%	132
PACE	0%	75%	25%	0%	4
PD	0%	100%	0%	0%	79
SCA	0%	100%	0%	0%	63
TBI	9%	91%	0%	0%	11
Sample Average	1%	98%	0%	0%	401

Table 85. Proportion of people who can get an appointment to see their primary care doctor when they need to

	Sometimes Or Rarely	Usually	Yes, Always	Don't Know	Unclear/ Refused/ No Response	N
FE	1%	11%	88%	0%	0%	98
OAA	4%	15%	81%	0%	0%	128
PACE	0%	33%	67%	0%	0%	3
PD	1%	19%	79%	0%	0%	78
SCA	2%	28%	70%	0%	0%	61
TBI	0%	20%	70%	10%	0%	10
Sample Average	2%	17%	81%	0%	0%	388

Table 86. Proportion of people who have talked to someone about feeling sad and depressed during the past 12 months (if feeling sad and depressed)

	Yes, Friend	Yes, Family Member	Yes, Doctor Or Nurse	No	Don't Know	Unclear/ Refused/ No Response	N
FE	8%	11%	19%	19%	1%	0%	85
OAA	2%	13%	30%	12%	0%	0%	123
PACE	33%	33%	0%	33%	0%	0%	3
PD	9%	9%	42%	16%	0%	1%	76
SCA	7%	9%	23%	18%	0%	0%	57
TBI	40%	20%	70%	0%	0%	0%	10
Sample Average	7%	12%	30%	15%	0%	0%	366

Table 87. Proportion of people who have had a physical exam or wellness visit in the past year

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/ Refused/ No Response	N
FE	13%	84%	1%	1%	1%	100
OAA	8%	91%	1%	0%	0%	132
PACE	25%	75%	0%	0%	0%	4
PD	13%	85%	0%	1%	1%	79
SCA	17%	83%	0%	0%	0%	63
TBI	27%	73%	0%	0%	0%	11
Sample Average	12%	86%	0%	0%	0%	401

Table 88. Proportion of people who have had a hearing exam in the past year

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/ Refused/ No Response	N
FE	70%	27%	2%	0%	1%	100
OAA	69%	30%	0%	1%	0%	131
PACE	25%	50%	25%	0%	0%	4
PD	83%	9%	8%	0%	1%	80
SCA	71%	29%	0%	0%	0%	63
TBI	82%	18%	0%	0%	0%	11
Sample Average	72%	25%	2%	0%	1%	400

Table 89. Proportion of people who have had a vision exam in the past year

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/ Refused/ No Response	N
FE	34%	64%	1%	0%	1%	100
OAA	36%	63%	1%	0%	0%	133
PACE	0%	100%	0%	0%	0%	4
PD	40%	59%	0%	0%	1%	80
SCA	35%	65%	0%	0%	0%	62
TBI	27%	73%	0%	0%	0%	11
Sample Average	35%	64%	0%	0%	0%	402

Table 90. Proportion of people who have had a flu shot in the past year

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/ Refused/ No Response	N
FE	28%	70%	1%	0%	1%	96
OAA	23%	77%	0%	0%	0%	130
PACE	50%	50%	0%	0%	0%	4
PD	34%	65%	0%	0%	1%	79
SCA	22%	78%	0%	0%	0%	63
TBI	45%	55%	0%	0%	0%	11
Sample Average	27%	72%	0%	0%	1%	395

Table 91. Proportion of people who have had a routine dental visit in the past year

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/ Refused/ No Response	N
FE	64%	30%	3%	2%	1%	98
OAA	64%	31%	5%	0%	0%	133
PACE	0%	100%	0%	0%	0%	4
PD	66%	32%	0%	1%	1%	79
SCA	75%	21%	5%	0%	0%	63
TBI	60%	40%	0%	0%	0%	10
Sample Average	65%	30%	4%	1%	1%	399

Table 92. Proportion of people who have had a cholesterol screening done by a doctor or nurse in the past five years

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/ Refused/ No Response	N
FE	18%	70%	2%	9%	1%	100
OAA	6%	89%	1%	4%	0%	133
PACE	25%	75%	0%	0%	0%	4
PD	17%	76%	1%	5%	1%	78
SCA	3%	94%	2%	2%	0%	62
TBI	27%	73%	0%	0%	0%	11
Sample Average	11%	82%	2%	5%	1%	400

Wellness—un-collapsed

Table 93. Proportion of people who describe their overall health as poor, fair, good, very good, or excellent

	Poor	Fair	Good	Very Good	Excellent	Don't Know	Unclear/ Refused/ No Response	N
FE	15%	42%	27%	9%	5%	1%	1%	100
OAA	15%	32%	34%	17%	2%	1%	0%	133
PACE	0%	50%	0%	50%	0%	0%	0%	4
PD	17%	42%	29%	9%	3%	0%	0%	78
SCA	11%	40%	41%	6%	0%	2%	0%	63
TBI	27%	27%	36%	9%	0%	0%	0%	11
Sample Average	15%	38%	32%	12%	2%	1%	0%	401

Table 94. Proportion of people who reported their health has gotten much better, somewhat better, stayed about the same, got somewhat worse, or got much worse compared to 12 months ago

	Much Worse	Somewhat Worse	About the Same	Somewhat Better	Much Better	Don't Know	Unclear/ Refused/ No Response	N
FE	10%	27%	39%	16%	4%	2%	1%	99
OAA	3%	29%	47%	17%	4%	1%	0%	133
PACE	0%	33%	33%	33%	0%	0%	0%	3
PD	9%	23%	40%	20%	8%	1%	0%	80
SCA	3%	35%	30%	25%	3%	3%	0%	63
TBI	27%	36%	18%	18%	0%	0%	0%	11
Sample Average	6%	29%	40%	18%	5%	1%	0%	401

Table 95. Proportion of people who reported they forget things more often than before during the past 12 months

	No	Yes	Don't Know	Unclear/ Refused/ No Response	N
FE	44%	53%	2%	1%	98
OAA	50%	48%	2%	0%	131
PACE	25%	75%	0%	0%	4
PD	65%	33%	3%	0%	79
SCA	40%	56%	3%	0%	62
TBI	18%	82%	0%	0%	11
Sample Average	49%	49%	2%	0%	397

Table 96. Proportion of people who have discussed (or somebody else discussed) their forgetting things with a doctor or a nurse (if forget things more often during the past 12 months)

	No	Yes	Don't Know	Unclear/ Refused/ No Response	N
FE	41%	59%	0%	0%	54
OAA	44%	53%	3%	0%	68
PACE	33%	67%	0%	0%	3
PD	54%	46%	0%	0%	28
SCA	50%	50%	0%	0%	38
TBI	11%	89%	0%	0%	9
Sample Average	43%	56%	1%	0%	206

Medications—un-collapsed

Table 97. Proportion of people who take medications that help them feel less sad or depressed

	No	Yes	Don't Know	Unclear/ Refused/ No Response	N
FE	63%	29%	7%	1%	100
OAA	53%	46%	1%	0%	131
PACE	50%	50%	0%	0%	4
PD	50%	50%	0%	0%	78
SCA	60%	38%	2%	0%	63
TBI	27%	73%	0%	0%	11
Sample Average	55%	42%	2%	0%	399

Table 98. Proportion of people who take or are supposed to take any prescription medications

	No	Yes	Don't Know	Unclear/ Refused/ No Response	N
FE	3%	95%	1%	1%	99
OAA	4%	96%	0%	0%	133
PACE	0%	100%	0%	0%	4
PD	3%	98%	0%	0%	80
SCA	3%	97%	0%	0%	63
TBI	9%	91%	0%	0%	11
Sample Average	3%	96%	0%	0%	401

Table 99. Proportion of people who understand why they take their prescription medications and what they are for (if take or are supposed to take prescription medications)

	No	In-between, Or Some Medications	Yes	Don't Know	Unclear/ Refused/ No Response	N
FE	5%	6%	87%	1%	0%	94
OAA	4%	9%	87%	0%	0%	128
PACE	0%	0%	100%	0%	0%	4
PD	0%	3%	96%	0%	1%	77
SCA	7%	8%	85%	0%	0%	61
TBI	0%	10%	90%	0%	0%	10
Sample Average	4%	7%	89%	0%	0%	384

Rights and Respect—un-collapsed

Table 100. Proportion of people who feel that their paid support staff treat them with respect

	No, Never Or Rarely	Some, Or Usually	Yes, All Paid Support Workers, Always Or Almost Always	Don't Know	Unclear/ Refused/ No Response	N
FE	0%	11%	89%	0%	0%	71
OAA	0%	0%	100%	0%	0%	40
PACE	0%	0%	100%	0%	0%	3
PD	0%	6%	94%	0%	0%	66
SCA	0%	0%	100%	0%	0%	58
TBI	0%	0%	100%	0%	0%	5
Sample Average	0%	5%	95%	0%	0%	248

Table 101. Proportion of people who report that others ask permission before entering their home/room

	Sometimes, Rarely, Or Never	Usually, But Not Always	Yes, Always	Don't Know	Unclear/ Refused/ No Response	N
FE	0%	16%	83%	0%	1%	88
OAA	1%	13%	86%	0%	0%	124
PACE	0%	33%	67%	0%	0%	3
PD	1%	9%	90%	0%	0%	78
SCA	0%	14%	86%	0%	0%	59
TBI	0%	10%	90%	0%	0%	10
Sample Average	1%	14%	85%	0%	0%	374

Table 102. Proportion of people who are able to lock the doors to their room if they want to (if in group setting)

	No	Yes	Don't Know	Unclear/ Refused/ No Response	N
FE	14%	80%	6%	0%	35
OAA	n/a	n/a	n/a	n/a	n/a
PACE	n/a	n/a	n/a	n/a	n/a
PD	13%	87%	0%	0%	15
SCA	0%	100%	0%	0%	1
TBI	n/a	n/a	n/a	n/a	n/a
Sample Average	14%	83%	3%	0%	58

Table 103. Proportion of people who have enough privacy in their home (if in group setting)

	Sometimes, Rarely, Or Never	Usually, But Not Always	Yes, Always	Don't Know	Unclear/ Refused/ No Response	N
FE	3%	9%	88%	0%	0%	34
OAA	n/a	n/a	n/a	n/a	n/a	n/a
PACE	n/a	n/a	n/a	n/a	n/a	n/a
PD	0%	7%	93%	0%	0%	15
SCA	0%	0%	100%	0%	0%	1
TBI	n/a	n/a	n/a	n/a	n/a	n/a
Sample Average	2%	7%	91%	0%	0%	57

Table 104. Proportion of people who are able to have visitors come at any time (if in group setting)

	No, Visitors Allowed Only Certain Times	Yes, Visitors Can Come Any Time	Don't Know	Unclear/ Refused/ No Response	N
FE	9%	91%	0%	0%	35
OAA	0%	100%	0%	0%	1
PACE	n/a	n/a	n/a	n/a	n/a
PD	0%	93%	7%	0%	14
SCA	0%	100%	0%	0%	1
TBI	n/a	n/a	n/a	n/a	n/a
Sample Average	5%	93%	2%	0%	58

Table 105. Proportion of people who have privacy with visitors at home if they want it (if in group setting)

	No, Never Or Rarely Has Privacy Or There Are Rules Against	Usually Has Privacy	Yes, Always Has Privacy	Don't Know	Unclear/ Refused/ No Response	N
FE	0%	6%	94%	0%	0%	34
OAA	0%	0%	50%	50%	0%	2
PACE	n/a	n/a	n/a	n/a	n/a	n/a
PD	0%	7%	93%	0%	0%	15
SCA	0%	0%	100%	0%	0%	1
TBI	n/a	n/a	n/a	n/a	n/a	n/a
Sample Average	0%	5%	93%	2%	0%	59

Table 106. Proportion of people who can use the phone privately whenever they want to (if in group setting)

	No, Never Or Rarely Can Use Privately Or There Are	Can Usually Use Privately	Yes, Can Use Privately Anytime, Either Independently Or With	Don't Know	Unclear/ Refused/ No Response	N
FE	0%	3%	97%	0%	0%	33
OAA	0%	0%	100%	0%	0%	1
PACE	n/a	n/a	n/a	n/a	n/a	n/a
PD	0%	7%	93%	0%	0%	14
SCA	0%	0%	100%	0%	0%	1
TBI	n/a	n/a	n/a	n/a	n/a	n/a
Sample Average	0%	5%	95%	0%	0%	56

Table 107. Proportion of people who have access to food at all times of the day (if in group setting)

	No	Yes	Don't Know	Unclear/ Refused/ No Response	N
FE	9%	89%	3%	0%	35
OAA	0%	100%	0%	0%	1
PACE	n/a	n/a	n/a	n/a	n/a
PD	7%	93%	0%	0%	14
SCA	0%	100%	0%	0%	1
TBI	n/a	n/a	n/a	n/a	n/a
Sample Average	7%	91%	2%	0%	58

Table 108. Proportion of people whose mail or email is read without asking them first (if in group setting)

	No, People Never Read Mail Or Email Without Permission	Yes, People Read Mail Or Email Without Permission	Don't Know	Unclear/ Refused/ No Response	N
FE	94%	6%	0%	0%	33
OAA	0%	100%	0%	0%	1
PACE	n/a	n/a	n/a	n/a	n/a
PD	93%	0%	7%	0%	14
SCA	100%	0%	0%	0%	1
TBI	n/a	n/a	n/a	n/a	n/a
Sample Average	93%	5%	2%	0%	56

Self-Direction of Care—un-collapsed

Table 109. Proportion of people who are participating in a self-directed supports option (as defined by their State—data for this indicator come directly from State administrative records)

	No	Yes	Don't Know	N
FE	60%	40%	0%	97
OAA	99%	1%	0%	131
PACE	75%	25%	0%	4
PD	15%	85%	0%	80
SCA	84%	16%	0%	63
TBI	22%	78%	0%	9
Sample Average	67%	33%	0%	389

Table 110. Proportion of people who can choose or change what kind of services they get and determine how often and when they get them

	No	Sometimes, Or Some Services	Yes, All Services	Don't Know	Unclear/ Refused/ No Response	N
FE	5%	15%	71%	9%	0%	95
OAA	7%	15%	69%	8%	0%	123
PACE	0%	0%	100%	0%	0%	4
PD	3%	19%	71%	6%	0%	77
SCA	3%	22%	70%	5%	0%	63
TBI	25%	13%	63%	0%	0%	8
Sample Average	5%	17%	71%	7%	0%	382

Table 111. Proportion of people who can choose or change who provides their services if they want to

	No	Sometimes, Or Some Services	Yes, All Services	Don't Know	Unclear/ Refused/ No Response	N
FE	7%	12%	69%	12%	0%	95
OAA	52%	14%	21%	13%	0%	122
PACE	0%	0%	100%	0%	0%	4
PD	1%	17%	79%	3%	0%	76
SCA	11%	22%	57%	10%	0%	63
TBI	25%	0%	75%	0%	0%	8
Sample Average	21%	15%	55%	9%	0%	379

Work—un-collapsed

Table 112. Proportion of people who have a paying job in the community, either full-time or part-time

	No	Yes, Part-Time	Yes, Full-Time	Don't Know	Unclear/ Refused/ No Response	N
FE	99%	0%	0%	0%	1%	99
OAA	95%	4%	1%	0%	0%	132
PACE	100%	0%	0%	0%	0%	4
PD	100%	0%	0%	0%	0%	80
SCA	100%	0%	0%	0%	0%	63
TBI	91%	9%	0%	0%	0%	11
Sample Average	98%	1%	0%	0%	0%	401

Table 113. Proportion of people who would like a job (if not currently employed)

	No	Maybe, Not Sure	Yes	Unclear/ Refused/ No Response	N
FE	93%	2%	3%	1%	87
OAA	93%	3%	5%	0%	120
PACE	67%	0%	33%	0%	3
PD	87%	5%	8%	0%	77
SCA	90%	2%	9%	0%	58
TBI	67%	0%	33%	0%	9
Sample Average	90%	3%	7%	0%	366

Table 114. Proportion of people who reported that someone has talked to them about job options (if wanted a job)

	No	Yes	Don't Know	Unclear/ Refused/ No Response	N
FE	86%	14%	0%	0%	7
OAA	63%	38%	0%	0%	8
PACE	100%	0%	0%	0%	1
PD	90%	10%	0%	0%	10
SCA	67%	33%	0%	0%	6
TBI	33%	67%	0%	0%	3
Sample Average	76%	24%	0%	0%	37

Table 115. Proportion of people who do volunteer work

	No	Yes	Don't Know	Unclear/ Refused/ No Response	N
FE	94%	5%	0%	1%	97
OAA	92%	7%	1%	0%	132
PACE	75%	25%	0%	0%	4
PD	90%	10%	0%	0%	79
SCA	81%	19%	0%	0%	63
TBI	82%	18%	0%	0%	11
Sample Average	90%	10%	0%	0%	397

Everyday Living—un-collapsed

Table 116. Proportion of people who generally need a lot or some assistance with everyday activities

	None	Some	A Lot	Don't Know	Unclear/ Refused/ No Response	N
FE	4%	46%	48%	0%	1%	99
OAA	21%	59%	20%	0%	0%	131
PACE	0%	75%	25%	0%	0%	4
PD	0%	47%	53%	0%	0%	81
SCA	3%	68%	29%	0%	0%	63
TBI	9%	36%	55%	0%	0%	11
Sample Average	9%	54%	36%	0%	0%	401

Table 117. Proportion of people who always get enough assistance with everyday activities when they need it (if need any assistance)

	No	Yes	Don't Know	Unclear/ Refused/ No Response	N
FE	10%	90%	0%	0%	96
OAA	28%	72%	0%	0%	105
PACE	0%	100%	0%	0%	4
PD	16%	83%	1%	0%	80
SCA	12%	88%	0%	0%	60
TBI	40%	60%	0%	0%	10
Sample Average	17%	82%	0%	0%	365

Table 118. Proportion of people who generally need a lot or some assistance for self-care

	None	Some	A Lot	Don't Know	Unclear/ Refused/ No Response	N
FE	19%	38%	42%	0%	1%	100
OAA	68%	21%	11%	1%	0%	133
PACE	25%	50%	25%	0%	0%	4
PD	11%	54%	34%	0%	0%	79
SCA	52%	29%	19%	0%	0%	63
TBI	18%	55%	27%	0%	0%	11
Sample Average	39%	36%	25%	0%	0%	400

Table 119. Proportion of people who always get enough assistance with self-care when they need it

	No, Not Always	Yes, Always	Don't Know	Unclear/ Refused/ No Response	N
FE	11%	89%	0%	0%	79
OAA	31%	69%	0%	0%	42
PACE	0%	100%	0%	0%	3
PD	9%	91%	0%	0%	70
SCA	14%	86%	0%	0%	29
TBI	33%	67%	0%	0%	9
Sample Average	15%	85%	0%	0%	241

Table 120. Proportion of people who have access to healthy foods like fruits and vegetables when they want them

	No, Never	Sometimes	Yes, Often	Don't Know	Unclear/ Refused/ No Response	N
FE	2%	13%	84%	0%	1%	100
OAA	2%	20%	78%	0%	0%	133
PACE	25%	0%	75%	0%	0%	4
PD	4%	13%	83%	0%	0%	78
SCA	3%	19%	78%	0%	0%	63
TBI	0%	18%	82%	0%	0%	11
Sample Average	3%	16%	81%	0%	0%	401

Affordability—un-collapsed

Table 121. Proportion of people who ever have to skip a meal due to financial worries

	No	Sometimes	Yes, Often	Don't Know	Unclear/ Refused/ No Response	N
FE	93%	5%	1%	0%	1%	100
OAA	84%	14%	2%	0%	0%	133
PACE	100%	0%	0%	0%	0%	4
PD	92%	5%	3%	0%	0%	79
SCA	86%	10%	5%	0%	0%	63
TBI	82%	18%	0%	0%	0%	11
Sample Average	89%	9%	2%	0%	0%	402

Planning for the Future— un-collapsed

Table 122. Proportion of people who want help planning for their future need for services

	No	Yes	Don't Know	Unclear/ Refused/ No Response	N
FE	89%	3%	7%	1%	88
OAA	73%	18%	9%	0%	125
PACE	67%	33%	0%	0%	3
PD	83%	13%	4%	0%	77
SCA	85%	10%	5%	0%	59
TBI	70%	20%	10%	0%	10
Sample Average	80%	12%	7%	0%	374

Control—un-collapsed

Table 123. Proportion of people who feel in control of their life

	No	In-between	Yes	Don't Know	Unclear/ Refused/ No Response	N
FE	6%	17%	72%	3%	1%	87
OAA	2%	15%	81%	1%	0%	124
PACE	0%	33%	67%	0%	0%	3
PD	8%	12%	79%	0%	1%	77
SCA	3%	7%	88%	2%	0%	59
TBI	30%	10%	60%	0%	0%	10
Sample Average	5%	14%	79%	2%	1%	372

Table 124. Ranking of how important people reported health was to them right now (out of health, safety, being independent, being engaged with community and friends)

	1 - Health Most Important	2	3	4 - Health Least Important	N
FE	65%	24%	9%	2%	82
OAA	63%	26%	9%	2%	117
PACE	67%	33%	0%	0%	3
PD	61%	32%	6%	0%	77
SCA	63%	26%	9%	2%	57
TBI	40%	40%	20%	0%	10
Sample Average	62%	27%	9%	1%	358

Table 125. Ranking of how important people reported safety was to them right now (out of health, safety, being independent, being engaged with community and friends)

	1 - Safety Most Important	2	3	4 - Safety Least Important	N
FE	9%	37%	41%	13%	82
OAA	4%	38%	34%	24%	117
PACE	0%	67%	33%	0%	3
PD	13%	42%	31%	14%	77
SCA	7%	30%	30%	33%	57
TBI	10%	30%	40%	20%	10
Sample Average	8%	37%	34%	21%	358

Table 126. Ranking of how important people reported being independent was to them right now (out of health, safety, being independent, being engaged with community and friends)

	1 – Being Independent Most Important	2	3	4 - Being Independent Least Important	N
FE	18%	26%	35%	21%	82
OAA	22%	26%	41%	11%	117
PACE	33%	0%	67%	0%	3
PD	17%	18%	44%	21%	77
SCA	19%	35%	37%	9%	57
TBI	40%	30%	30%	0%	10
Sample Average	20%	26%	40%	14%	358

Table 127. Ranking of how important people reported being engaged with community and friends was to them right now (out of health, safety, being independent, being engaged with community and friends)

	1 – Engaged with Community Most Important	2	3	4 - Engaged with Community Least Important	N
FE	9%	13%	15%	62%	82
OAA	10%	12%	15%	63%	117
PACE	0%	0%	0%	100%	3
PD	9%	8%	18%	65%	77
SCA	11%	9%	25%	56%	57
TBI	10%	0%	10%	80%	10
Sample Average	10%	10%	16%	63%	358