



NATIONAL CORE INDICATORS
AGING AND DISABILITIES™ **ADULT CONSUMER SURVEY**

2023 - 2024

APPENDIX D | NCI-AD ADULT CONSUMER SURVEY
MEASURES INCLUDED IN THE HCBS QUALITY MEASURE
SET



Introduction

What is this chapter?

In May, 2024, the Centers for Medicare & Medicaid Services (CMS) released the final Ensuring Access to Medicaid Services rule (Access Rule). The rule includes new requirements related to the direct care workforce, access to home and community-based services (HCBS), health and safety protections, quality measures, and more.

The Access Rule aims to strengthen the HCBS that make it possible for people to live in the community in ways that are meaningful to them.

As part of the Access Rule, states will be required to report on a set of national standardized quality measures specifically for HCBS. This HCBS Quality Measure Set includes several measures from NCI-AD ACS.

This chapter demonstrates the 2023-24 data from the NCI-AD ACS measures included in the HCBS Quality Measure set. **Please note, the data for the measures included in this appendix are identical to those shown in the [2023-24 NCI-AD ACS National Report](#).**

IMPORTANT: The data included in this chapter include people who do not receive HCBS. When future data are reported to CMS for purposes of the HCBS Quality Measure Set, the data will only include those receiving HCBS.

Where do these data come from?

Where indicated, some items in this chapter are drawn from administrative sources. Select items may have been collected during the face-to-face survey from the person receiving services, or for some select questions, from a “proxy” respondent. A proxy respondent is someone who knows the person well (e.g., a family member), proxy respondents may not be a case manager/service coordinator. Items that may come from administrative records or allow for proxy respondents are noted in the table title. Read more about proxy respondents in the Proxy Respondents section of the [2023-24 NCI-AD ACS National Report](#).

What are “collapsed” data?

Many questions in the IPS allow respondents to answer a question with “middle” response like “maybe”, “sometimes” or “in-between”. The tables in this section present collapsed data. That means that two or more response options are grouped together if they are considered to reflect a positive outcome.

To see the breakout of responses for each option, please see [Appendix C](#).

What is weighting and why do we do it?

Many of the states proportionally oversampled one or more of their programs—that is, a particular program constituted a larger proportion of the sample than it did as proportion of the population receiving services. To account for some programs being proportionally over-represented in state samples and program categories, statistical weights were developed and applied when estimating state averages and category averages. Weights were developed using the sample proportions and the true population proportions of each program included for analysis within the state.

Similarly, the overall NCI-AD Average and the overall program category averages are also weighted averages and calculations consider each state's sample size as well as the size of the state's population eligible to be included in the survey sample. The weights that each state contributes to the calculation of the overall NCI-AD and overall program category averages are proportional to the population served eligible to be included in the survey in that state (and taking into account the state's sample size).

The NCI-AD project team works with each individual state at the onset of data collection to define program populations in such a way that they do not overlap, and to determine and track the size of the population of service recipients in each of the state's programs who were eligible to be included in the survey. These population numbers, together with corresponding sample numbers, are then used to calculate the various sets of weights for analysis. The number of respondents (N) for each question *is not* weighted.

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NCI-AD: Percentage of People Who are as Active in Their Community as They Would Like to Be

Table 24. Takes part in activities with others as much as they want to (in-person or virtually)

State	State Average	Observed N	HCBS Only	Nursing Facility	PACE	MLTSS HCBS	Combined Medicaid	Aging Medicaid	PD Medicaid	OAA
AL	58%	186	56%	60%	n/a	n/a	56%	n/a	n/a	n/a
AZ	60%	207	60%	n/a	n/a	60%	n/a	n/a	n/a	n/a
DE	56%	754	58%	49%	n/a	58%	n/a	n/a	n/a	n/a
GA	60%	383	60%	n/a	n/a	n/a	n/a	n/a	n/a	60%
IN	71%	833	71%	n/a	n/a	n/a	71%	n/a	n/a	76%
KS	73%	943	73%	n/a	n/a	73%	n/a	n/a	n/a	n/a
KY	44%	290	44%	n/a	n/a	41%	n/a	n/a	n/a	47%
MN	66%	914	66%	n/a	n/a	n/a	n/a	68%	65%	n/a
MO	63%	1,723	63%	n/a	n/a	n/a	63%	n/a	79%	n/a
NE	64%	778	58%	68%	n/a	59%	54%	n/a	n/a	n/a
NJ	60%	467	61%	55%	71%	61%	n/a	n/a	n/a	n/a
OH	74%	1,163	74%	n/a	n/a	77%	78%	71%	64%	n/a
OK	71%	604	71%	n/a	n/a	n/a	67%	n/a	n/a	74%
OR	59%	487	59%	65%	75%	n/a	57%	n/a	n/a	66%
TN	60%	448	59%	61%	62%	59%	n/a	n/a	n/a	n/a
TX	60%	1,263	60%	n/a	n/a	60%	n/a	n/a	n/a	n/a
VA	70%	730	70%	n/a	n/a	70%	n/a	n/a	n/a	n/a
WA	60%	1,340	59%	69%	n/a	59%	n/a	n/a	n/a	n/a
WI	65%	1,650	63%	89%	80%	61%	66%	n/a	n/a	n/a
WY	61%	358	61%	n/a	n/a	n/a	61%	n/a	n/a	n/a
Weighted NCI-AD Average	66%	15,521	66%	65%	73%	66%	62%	70%	65%	71%

NCI-AD: Percentage of People Who are Able to See or Talk to Their Friends and Family When They Want To

Table 38. Always able to see or talk to their friends and family when they want (if has friends or family they do not live with who are a part of their life)

State	State Average	Observed N	HCBS Only	Nursing Facility	PACE	MLTSS HCBS	Combined Medicaid	Aging Medicaid	PD Medicaid	OAA
AL	92%	177	94%	87%	n/a	n/a	94%	n/a	n/a	n/a
AZ	91%	195	91%	n/a	n/a	91%	n/a	n/a	n/a	n/a
DE	91%	728	92%	86%	n/a	92%	n/a	n/a	n/a	n/a
GA	97%	338	97%	n/a	n/a	n/a	n/a	n/a	n/a	97%
IN	96%	839	96%	n/a	n/a	n/a	96%	n/a	n/a	96%
KS	96%	945	96%	n/a	n/a	96%	n/a	n/a	n/a	n/a
KY	93%	267	93%	n/a	n/a	99%	n/a	n/a	n/a	89%
MN	90%	927	90%	n/a	n/a	n/a	n/a	93%	89%	n/a
MO	96%	1,650	96%	n/a	n/a	n/a	96%	n/a	97%	n/a
NE	96%	779	97%	95%	n/a	97%	96%	n/a	n/a	n/a
NJ	98%	444	99%	97%	99%	99%	n/a	n/a	n/a	n/a
OH	96%	1,104	96%	n/a	n/a	96%	95%	97%	93%	n/a
OK	95%	601	95%	n/a	n/a	n/a	94%	n/a	n/a	97%
OR	94%	457	94%	89%	82%	n/a	94%	n/a	n/a	94%
TN	92%	408	90%	94%	86%	91%	n/a	n/a	n/a	n/a
TX	98%	1,201	98%	n/a	n/a	98%	n/a	n/a	n/a	n/a
VA	92%	708	92%	n/a	n/a	92%	n/a	n/a	n/a	n/a
WA	91%	1,212	91%	89%	n/a	91%	n/a	n/a	n/a	n/a
WI	95%	1,633	95%	95%	97%	95%	95%	n/a	n/a	n/a
WY	92%	346	92%	n/a	n/a	n/a	92%	n/a	n/a	n/a
Weighted NCI-AD Average	94%	14,959	94%	93%	89%	93%	95%	95%	89%	96%

NCI-AD: Percentage of People Whose Support Staff Do Things the Way They Want Them Done

Table 72. People who are paid to help them do things the way they want them done

State	State Average	Observed N	HCBS Only	Nursing Facility	PACE	MLTSS HCBS	Combined Medicaid	Aging Medicaid	PD Medicaid	OAA
AL	81%	100	87%	n/a*	n/a	n/a	87%	n/a	n/a	n/a
AZ	79%	141	79%	n/a	n/a	79%	n/a	n/a	n/a	n/a
DE	79%	366	81%	74%	n/a	81%	n/a	n/a	n/a	n/a
GA	88%	51	88%	n/a	n/a	n/a	n/a	n/a	n/a	88%
IN	92%	482	92%	n/a	n/a	n/a	94%	n/a	n/a	89%
KS	88%	630	88%	n/a	n/a	88%	n/a	n/a	n/a	n/a
KY	80%	223	80%	n/a	n/a	81%	n/a	n/a	n/a	78%
MN	78%	487	78%	n/a	n/a	n/a	n/a	81%	77%	n/a
MO	89%	1,131	89%	n/a	n/a	n/a	88%	n/a	98%	n/a
NE	86%	566	81%	88%	n/a	81%	84%	n/a	n/a	n/a
NJ	80%	253	89%	56%	79%	89%	n/a	n/a	n/a	n/a
OH	87%	715	87%	n/a	n/a	85%	76%	91%	94%	n/a
OK	87%	200	87%	n/a	n/a	n/a	91%	n/a	n/a	n/a*
OR	82%	257	82%	63%	76%	n/a	83%	n/a	n/a	n/a*
TN	77%	245	90%	65%	n/a*	90%	n/a	n/a	n/a	n/a
TX	91%	789	91%	n/a	n/a	91%	n/a	n/a	n/a	n/a
VA	90%	109	90%	n/a	n/a	90%	n/a	n/a	n/a	n/a
WA	88%	1,112	91%	66%	n/a	91%	n/a	n/a	n/a	n/a
WI	86%	1,200	87%	79%	86%	84%	93%	n/a	n/a	n/a
WY	82%	228	82%	n/a	n/a	n/a	82%	n/a	n/a	n/a
Weighted NCI-AD Average	86%	9,285	87%	73%	78%	88%	87%	86%	80%	76%

Programs with low response rates are denoted with "n/a*".

NCI-AD: Percentage of People Whose Support Staff Show Up and Leave When They are Supposed To

Table 44. People who are paid to help them come and leave when they are supposed to

Proxy respondents were allowed for this question.

State	State Average	Observed N	HCBS Only	Nursing Facility	PACE	MLTSS HCBS	Combined Medicaid	Aging Medicaid	PD Medicaid	OAA
AL	85%	162	96%	74%	n/a	n/a	96%	n/a	n/a	n/a
AZ	83%	204	83%	n/a	n/a	83%	n/a	n/a	n/a	n/a
DE	88%	370	89%	85%	n/a	89%	n/a	n/a	n/a	n/a
GA	92%	75	92%	n/a	n/a	n/a	n/a	n/a	n/a	92%
IN	91%	532	91%	n/a	n/a	n/a	92%	n/a	n/a	90%
KS	92%	692	92%	n/a	n/a	92%	n/a	n/a	n/a	n/a
KY	83%	271	83%	n/a	n/a	88%	n/a	n/a	n/a	79%
MN	85%	624	85%	n/a	n/a	n/a	n/a	83%	86%	n/a
MO	91%	1,264	91%	n/a	n/a	n/a	91%	n/a	98%	n/a
NE	68%	580	77%	63%	n/a	77%	84%	n/a	n/a	n/a
NJ	94%	316	95%	91%	91%	95%	n/a	n/a	n/a	n/a
OH	91%	731	91%	n/a	n/a	90%	92%	91%	93%	n/a
OK	88%	260	88%	n/a	n/a	n/a	90%	n/a	n/a	n/a*
OR	92%	308	92%	81%	83%	n/a	94%	n/a	n/a	n/a*
TN	82%	347	86%	77%	n/a*	86%	n/a	n/a	n/a	n/a
TX	93%	773	93%	n/a	n/a	93%	n/a	n/a	n/a	n/a
VA	86%	166	86%	n/a	n/a	86%	n/a	n/a	n/a	n/a
WA	86%	1,033	88%	69%	n/a	88%	n/a	n/a	n/a	n/a
WI	91%	1,415	91%	88%	87%	90%	95%	n/a	n/a	n/a
WY	87%	225	87%	n/a	n/a	n/a	87%	n/a	n/a	n/a
Weighted NCI-AD Average	88%	10,348	89%	76%	87%	89%	91%	86%	87%	83%

Programs with low response rates are denoted with "n/a".*

NCI-AD: Percentage of Non-English-Speaking Participants Who Receive Information About Their Services in the Language They Prefer

Table 123. Gets information about services in their preferred language (if preferred language is not English)

Proxy respondents were allowed for this question.

State	State Average	Observed N	HCBS Only	Nursing Facility	PACE	MLTSS HCBS	Combined Medicaid	Aging Medicaid	PD Medicaid	OAA
AL	n/a*	5	n/a*	n/a*	n/a	n/a	n/a*	n/a	n/a	n/a
AZ	n/a*	17	n/a*	n/a	n/a	n/a*	n/a	n/a	n/a	n/a
DE	n/a*	5	n/a*	n/a*	n/a	n/a*	n/a	n/a	n/a	n/a
GA	n/a*	3	n/a*	n/a	n/a	n/a	n/a	n/a	n/a	n/a*
IN	85%	36	85%	n/a	n/a	n/a	84%	n/a	n/a	n/a*
KS	57%	37	57%	n/a	n/a	57%	n/a	n/a	n/a	n/a
MN	82%	184	82%	n/a	n/a	n/a	n/a	79%	n/a*	n/a
MO	86%	30	86%	n/a	n/a	n/a	86%	n/a	n/a*	n/a
NE	92%	41	100%	n/a*	n/a	n/a*	100%	n/a	n/a	n/a
NJ	82%	201	81%	n/a*	n/a*	81%	n/a	n/a	n/a	n/a
OH	76%	247	76%	n/a	n/a	76%	n/a*	79%	59%	n/a
OK	n/a*	13	n/a*	n/a	n/a	n/a	n/a*	n/a	n/a	n/a
OR	n/a*	15	n/a*	n/a*	n/a	n/a	n/a*	n/a	n/a	n/a*
TN	n/a*	10	n/a*	n/a	n/a	n/a*	n/a	n/a	n/a	n/a
TX	96%	245	96%	n/a	n/a	96%	n/a	n/a	n/a	n/a
VA	n/a*	9	n/a*	n/a	n/a	n/a*	n/a	n/a	n/a	n/a
WA	92%	248	92%	n/a*	n/a	92%	n/a	n/a	n/a	n/a
WI	89%	64	89%	n/a	n/a*	97%	80%	n/a	n/a	n/a
WY	n/a*	3	n/a*	n/a	n/a	n/a	n/a*	n/a	n/a	n/a
Weighted NCI-AD Average	85%	1,413	85%	88%	n/a*	87%	79%	79%	76%	n/a*

NCI-AD: Percentage of People Who Had Adequate Follow-up After Being Discharged from a Hospital or Rehabilitation or Nursing Facility

Table 56. Someone followed-up to make sure they had needed services and supports after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

Proxy respondents were allowed for this question.

State	State Average	Observed N	HCBS Only	Nursing Facility	PACE	MLTSS HCBS	Combined Medicaid	Aging Medicaid	PD Medicaid	OAA
AL	85%	108	74%	96%	n/a	n/a	74%	n/a	n/a	n/a
AZ	77%	124	77%	n/a	n/a	77%	n/a	n/a	n/a	n/a
DE	86%	242	83%	96%	n/a	83%	n/a	n/a	n/a	n/a
GA	91%	117	91%	n/a	n/a	n/a	n/a	n/a	n/a	91%
IN	88%	337	88%	n/a	n/a	n/a	89%	n/a	n/a	87%
KS	86%	319	86%	n/a	n/a	86%	n/a	n/a	n/a	n/a
KY	74%	128	74%	n/a	n/a	82%	n/a	n/a	n/a	67%
MN	87%	343	87%	n/a	n/a	n/a	n/a	88%	86%	n/a
MO	83%	590	83%	n/a	n/a	n/a	83%	n/a	87%	n/a
NE	92%	169	85%	100%	n/a	85%	87%	n/a	n/a	n/a
NJ	89%	164	89%	n/a*	82%	90%	n/a	n/a	n/a	n/a
OH	90%	414	90%	n/a	n/a	93%	88%	89%	84%	n/a
OK	82%	220	82%	n/a	n/a	n/a	81%	n/a	n/a	84%
OR	95%	169	96%	72%	95%	n/a	97%	n/a	n/a	87%
TN	81%	188	84%	79%	n/a*	84%	n/a	n/a	n/a	n/a
TX	79%	397	79%	n/a	n/a	79%	n/a	n/a	n/a	n/a
VA	78%	213	78%	n/a	n/a	78%	n/a	n/a	n/a	n/a
WA	76%	433	75%	80%	n/a	75%	n/a	n/a	n/a	n/a
WI	88%	587	88%	89%	94%	89%	87%	n/a	n/a	n/a
WY	81%	117	81%	n/a	n/a	n/a	81%	n/a	n/a	n/a
Weighted NCI-AD Average	83%	5,379	83%	88%	88%	80%	85%	88%	86%	84%

Programs with low response rates are denoted with "n/a".*

NCI-AD: Percentage of People Who Know How to Manage Their Chronic Conditions

Table 53. Knows how to manage chronic conditions (if has at least one)

State	State Average	Observed N	HCBS Only	Nursing Facility	PACE	MLTSS HCBS	Combined Medicaid	Aging Medicaid	PD Medicaid	OAA
AL	89%	178	87%	92%	n/a	n/a	87%	n/a	n/a	n/a
AZ	84%	185	84%	n/a	n/a	84%	n/a	n/a	n/a	n/a
DE	89%	713	88%	90%	n/a	88%	n/a	n/a	n/a	n/a
GA	97%	369	97%	n/a	n/a	n/a	n/a	n/a	n/a	97%
IN	89%	744	89%	n/a	n/a	n/a	89%	n/a	n/a	93%
KS	91%	882	91%	n/a	n/a	91%	n/a	n/a	n/a	n/a
KY	89%	279	89%	n/a	n/a	87%	n/a	n/a	n/a	91%
MN	82%	819	82%	n/a	n/a	n/a	n/a	86%	79%	n/a
MO	88%	1,568	88%	n/a	n/a	n/a	88%	n/a	87%	n/a
NE	82%	755	61%	98%	n/a	61%	60%	n/a	n/a	n/a
NJ	76%	480	87%	46%	91%	87%	n/a	n/a	n/a	n/a
OH	76%	1,128	76%	n/a	n/a	76%	76%	75%	82%	n/a
OK	89%	579	89%	n/a	n/a	n/a	89%	n/a	n/a	89%
OR	82%	431	82%	73%	79%	n/a	82%	n/a	n/a	88%
TN	81%	417	86%	76%	74%	86%	n/a	n/a	n/a	n/a
TX	74%	1,223	74%	n/a	n/a	74%	n/a	n/a	n/a	n/a
VA	88%	677	88%	n/a	n/a	88%	n/a	n/a	n/a	n/a
WA	82%	1,297	84%	65%	n/a	84%	n/a	n/a	n/a	n/a
WI	91%	1,454	92%	90%	97%	91%	93%	n/a	n/a	n/a
WY	89%	339	89%	n/a	n/a	n/a	89%	n/a	n/a	n/a
Weighted NCI-AD Average	85%	14,517	85%	77%	84%	85%	86%	81%	80%	91%

NCI-AD: Percentage of People with Concerns About Falling Who Had Someone Work with Them to Reduce Risk of Falls

Table 117. Has worked with someone to reduce risk of falls (if someone has concerns about them falling or being unstable)

Proxy respondents were allowed for this question.

State	State Average	Observed N	HCBS Only	Nursing Facility	PACE	MLTSS HCBS	Combined Medicaid	Aging Medicaid	PD Medicaid	OAA
AL	86%	141	84%	89%	n/a	n/a	84%	n/a	n/a	n/a
AZ	86%	230	86%	n/a	n/a	86%	n/a	n/a	n/a	n/a
DE	87%	577	86%	89%	n/a	86%	n/a	n/a	n/a	n/a
GA	82%	242	82%	n/a	n/a	n/a	n/a	n/a	n/a	82%
IN	86%	642	86%	n/a	n/a	n/a	88%	n/a	n/a	81%
KS	90%	698	90%	n/a	n/a	90%	n/a	n/a	n/a	n/a
KY	89%	242	89%	n/a	n/a	90%	n/a	n/a	n/a	88%
MN	86%	800	86%	n/a	n/a	n/a	n/a	85%	87%	n/a
MO	82%	1,034	82%	n/a	n/a	n/a	82%	n/a	85%	n/a
NE	99%	493	98%	99%	n/a	98%	98%	n/a	n/a	n/a
NJ	92%	327	94%	85%	95%	94%	n/a	n/a	n/a	n/a
OH	88%	799	88%	n/a	n/a	90%	90%	86%	83%	n/a
OK	71%	428	71%	n/a	n/a	n/a	75%	n/a	n/a	68%
OR	84%	443	84%	90%	89%	n/a	84%	n/a	n/a	76%
TN	86%	393	87%	85%	90%	87%	n/a	n/a	n/a	n/a
TX	75%	935	75%	n/a	n/a	75%	n/a	n/a	n/a	n/a
VA	70%	450	70%	n/a	n/a	70%	n/a	n/a	n/a	n/a
WA	91%	997	92%	83%	n/a	92%	n/a	n/a	n/a	n/a
WI	88%	1,147	87%	94%	90%	87%	86%	n/a	n/a	n/a
WY	79%	267	79%	n/a	n/a	n/a	79%	n/a	n/a	n/a
Weighted NCI-AD Average	81%	11,285	81%	89%	91%	80%	83%	86%	86%	74%

NCI-AD: Percentage of People Who Have Transportation When They Want to Do Things Outside of Their Home

Table 26. Has transportation to do the things they want outside of home

Proxy respondents were allowed for this question.

State	State Average	Observed N	HCBS Only	Nursing Facility	PACE	MLTSS HCBS	Combined Medicaid	Aging Medicaid	PD Medicaid	OAA
AL	70%	367	72%	68%	n/a	n/a	72%	n/a	n/a	n/a
AZ	73%	327	73%	n/a	n/a	73%	n/a	n/a	n/a	n/a
DE	71%	862	75%	58%	n/a	75%	n/a	n/a	n/a	n/a
GA	73%	484	73%	n/a	n/a	n/a	n/a	n/a	n/a	73%
IN	79%	1,077	79%	n/a	n/a	n/a	80%	n/a	n/a	76%
KS	76%	1,140	76%	n/a	n/a	76%	n/a	n/a	n/a	n/a
KY	71%	357	71%	n/a	n/a	77%	n/a	n/a	n/a	66%
MN	76%	1,259	76%	n/a	n/a	n/a	n/a	73%	78%	n/a
MO	70%	2,213	70%	n/a	n/a	n/a	70%	n/a	77%	n/a
NE	23%	834	49%	2%	n/a	47%	68%	n/a	n/a	n/a
NJ	70%	619	75%	51%	62%	76%	n/a	n/a	n/a	n/a
OH	79%	1,417	79%	n/a	n/a	80%	74%	81%	72%	n/a
OK	76%	729	76%	n/a	n/a	n/a	75%	n/a	n/a	77%
OR	66%	594	66%	53%	65%	n/a	65%	n/a	n/a	71%
TN	61%	673	69%	53%	75%	69%	n/a	n/a	n/a	n/a
TX	72%	1,447	72%	n/a	n/a	72%	n/a	n/a	n/a	n/a
VA	73%	959	73%	n/a	n/a	73%	n/a	n/a	n/a	n/a
WA	72%	1,535	74%	57%	n/a	74%	n/a	n/a	n/a	n/a
WI	72%	2,050	75%	59%	83%	72%	81%	n/a	n/a	n/a
WY	70%	383	70%	n/a	n/a	n/a	70%	n/a	n/a	n/a
Weighted NCI-AD Average	72%	19,326	74%	49%	67%	72%	76%	76%	77%	76%

NCI-AD: Percentage of People Who Have Transportation to Get to Medical Appointments When They Need To

Table 27. Has transportation to get to medical appointments

Proxy respondents were allowed for this question.

State	State Average	Observed N	HCBS Only	Nursing Facility	PACE	MLTSS HCBS	Combined Medicaid	Aging Medicaid	PD Medicaid	OAA
AL	93%	364	91%	95%	n/a	n/a	91%	n/a	n/a	n/a
AZ	93%	321	93%	n/a	n/a	93%	n/a	n/a	n/a	n/a
DE	92%	886	92%	95%	n/a	92%	n/a	n/a	n/a	n/a
GA	88%	489	88%	n/a	n/a	n/a	n/a	n/a	n/a	88%
IN	92%	1,169	92%	n/a	n/a	n/a	93%	n/a	n/a	87%
KS	92%	1,160	92%	n/a	n/a	92%	n/a	n/a	n/a	n/a
KY	84%	386	84%	n/a	n/a	91%	n/a	n/a	n/a	77%
MN	93%	1,289	93%	n/a	n/a	n/a	n/a	92%	94%	n/a
MO	89%	2,232	89%	n/a	n/a	n/a	89%	n/a	93%	n/a
NE	98%	839	97%	100%	n/a	97%	93%	n/a	n/a	n/a
NJ	93%	616	93%	96%	96%	92%	n/a	n/a	n/a	n/a
OH	95%	1,434	95%	n/a	n/a	95%	94%	96%	92%	n/a
OK	91%	733	91%	n/a	n/a	n/a	90%	n/a	n/a	92%
OR	94%	660	94%	92%	95%	n/a	94%	n/a	n/a	89%
TN	88%	689	87%	90%	100%	87%	n/a	n/a	n/a	n/a
TX	90%	1,468	90%	n/a	n/a	90%	n/a	n/a	n/a	n/a
VA	89%	970	89%	n/a	n/a	89%	n/a	n/a	n/a	n/a
WA	89%	1,568	89%	88%	n/a	89%	n/a	n/a	n/a	n/a
WI	93%	2,053	92%	99%	96%	92%	91%	n/a	n/a	n/a
WY	87%	395	87%	n/a	n/a	n/a	87%	n/a	n/a	n/a
Weighted NCI-AD Average	91%	19,721	91%	95%	96%	90%	91%	94%	93%	90%

NCI-AD: Percentage of People Who Feel Safe Around Their Support Staff

Table 122. Feels safe around the people who are paid to help them

State	State Average	Observed N	HCBS Only	Nursing Facility	PACE	MLTSS HCBS	Combined Medicaid	Aging Medicaid	PD Medicaid	OAA
AL	96%	100	98%	n/a*	n/a	n/a	98%	n/a	n/a	n/a
AZ	94%	141	94%	n/a	n/a	94%	n/a	n/a	n/a	n/a
DE	98%	366	99%	92%	n/a	99%	n/a	n/a	n/a	n/a
GA	100%	51	100%	n/a	n/a	n/a	n/a	n/a	n/a	100%
IN	99%	485	99%	n/a	n/a	n/a	99%	n/a	n/a	100%
KS	99%	631	99%	n/a	n/a	99%	n/a	n/a	n/a	n/a
KY	98%	224	98%	n/a	n/a	98%	n/a	n/a	n/a	98%
MN	96%	488	96%	n/a	n/a	n/a	n/a	97%	95%	n/a
MO	98%	1,133	98%	n/a	n/a	n/a	98%	n/a	100%	n/a
NE	98%	572	95%	100%	n/a	95%	93%	n/a	n/a	n/a
NJ	98%	254	99%	97%	100%	99%	n/a	n/a	n/a	n/a
OH	99%	717	99%	n/a	n/a	99%	99%	99%	100%	n/a
OK	98%	199	98%	n/a	n/a	n/a	98%	n/a	n/a	n/a*
OR	95%	255	95%	90%	100%	n/a	94%	n/a	n/a	n/a*
TN	95%	245	97%	93%	n/a*	97%	n/a	n/a	n/a	n/a
TX	98%	793	98%	n/a	n/a	98%	n/a	n/a	n/a	n/a
VA	100%	109	100%	n/a	n/a	100%	n/a	n/a	n/a	n/a
WA	98%	1,115	99%	90%	n/a	99%	n/a	n/a	n/a	n/a
WI	99%	1,199	99%	99%	100%	98%	100%	n/a	n/a	n/a
WY	97%	228	97%	n/a	n/a	n/a	97%	n/a	n/a	n/a
Weighted NCI-AD Average	98%	9,305	98%	95%	100%	98%	97%	98%	96%	99%

Programs with low response rates are denoted with “n/a*”.

NCI-AD: Percentage of People Who are Ever Worried for the Security of Their Personal Belongings

Table 120. Are ever worried for the security of their personal belongings

State	State Average	Observed N	HCBS Only	Nursing Facility	PACE	MLTSS HCBS	Combined Medicaid	Aging Medicaid	PD Medicaid	OAA
AL	17%	188	18%	16%	n/a	n/a	18%	n/a	n/a	n/a
AZ	24%	208	24%	n/a	n/a	24%	n/a	n/a	n/a	n/a
DE	12%	762	10%	18%	n/a	10%	n/a	n/a	n/a	n/a
GA	6%	383	6%	n/a	n/a	n/a	n/a	n/a	n/a	6%
IN	11%	877	11%	n/a	n/a	n/a	11%	n/a	n/a	11%
KS	9%	965	9%	n/a	n/a	9%	n/a	n/a	n/a	n/a
KY	9%	290	9%	n/a	n/a	11%	n/a	n/a	n/a	7%
MN	16%	937	16%	n/a	n/a	n/a	n/a	15%	16%	n/a
MO	10%	1,743	10%	n/a	n/a	n/a	10%	n/a	8%	n/a
NE	36%	789	26%	43%	n/a	27%	17%	n/a	n/a	n/a
NJ	11%	502	10%	13%	11%	10%	n/a	n/a	n/a	n/a
OH	12%	1,170	12%	n/a	n/a	12%	16%	12%	13%	n/a
OK	12%	611	12%	n/a	n/a	n/a	13%	n/a	n/a	12%
OR	15%	501	15%	37%	14%	n/a	14%	n/a	n/a	19%
TN	20%	459	12%	29%	10%	12%	n/a	n/a	n/a	n/a
TX	18%	1,266	18%	n/a	n/a	18%	n/a	n/a	n/a	n/a
VA	12%	746	12%	n/a	n/a	12%	n/a	n/a	n/a	n/a
WA	23%	1,352	21%	39%	n/a	21%	n/a	n/a	n/a	n/a
WI	13%	1,705	13%	11%	9%	16%	9%	n/a	n/a	n/a
WY	15%	358	15%	n/a	n/a	n/a	15%	n/a	n/a	n/a
Weighted NCI-AD Average	14%	15,812	13%	27%	12%	14%	13%	14%	16%	11%

NCI-AD: Percentage of People Whose Money Was Taken or Used without Their Permission in the Last 12 Months

Table 121. Someone used or took their money without their permission in the past 12 months

State	State Average	Observed N	HCBS Only	Nursing Facility	PACE	MLTSS HCBS	Combined Medicaid	Aging Medicaid	PD Medicaid	OAA
AL	5%	190	6%	4%	n/a	n/a	6%	n/a	n/a	n/a
AZ	9%	205	9%	n/a	n/a	9%	n/a	n/a	n/a	n/a
DE	6%	760	7%	4%	n/a	7%	n/a	n/a	n/a	n/a
GA	3%	382	3%	n/a	n/a	n/a	n/a	n/a	n/a	3%
IN	7%	880	7%	n/a	n/a	n/a	6%	n/a	n/a	9%
KS	5%	947	5%	n/a	n/a	5%	n/a	n/a	n/a	n/a
KY	4%	293	4%	n/a	n/a	6%	n/a	n/a	n/a	2%
MN	5%	932	5%	n/a	n/a	n/a	n/a	4%	5%	n/a
MO	5%	1,740	5%	n/a	n/a	n/a	5%	n/a	5%	n/a
NE	5%	785	8%	2%	n/a	7%	11%	n/a	n/a	n/a
NJ	3%	509	1%	6%	4%	1%	n/a	n/a	n/a	n/a
OH	4%	1,171	4%	n/a	n/a	2%	8%	5%	6%	n/a
OK	6%	612	6%	n/a	n/a	n/a	7%	n/a	n/a	5%
OR	8%	499	8%	8%	7%	n/a	9%	n/a	n/a	5%
TN	6%	456	5%	7%	6%	5%	n/a	n/a	n/a	n/a
TX	4%	1,265	4%	n/a	n/a	4%	n/a	n/a	n/a	n/a
VA	6%	748	6%	n/a	n/a	6%	n/a	n/a	n/a	n/a
WA	9%	1,354	8%	13%	n/a	8%	n/a	n/a	n/a	n/a
WI	6%	1,685	7%	3%	6%	8%	5%	n/a	n/a	n/a
WY	9%	355	9%	n/a	n/a	n/a	9%	n/a	n/a	n/a
Weighted NCI-AD Average	6%	15,768	6%	6%	6%	6%	6%	4%	5%	5%

NCI-AD: Percentage of People in Group Settings Who Have Enough Privacy Where They Live

Table 128. Has enough privacy where lives (if living in a group setting)

State	State Average	Observed N	HCBS Only	Nursing Facility	PACE	MLTSS HCBS	Combined Medicaid	Aging Medicaid	PD Medicaid	OAA
AL	60%	22	52%	n/a*	n/a	n/a	n/a*	n/a	n/a	n/a
AZ	73%	92	73%	n/a	n/a	73%	n/a	n/a	n/a	n/a
DE	64%	130	76%	61%	n/a	76%	n/a	n/a	n/a	n/a
GA	n/a*	5	n/a*	n/a	n/a	n/a	n/a	n/a	n/a	n/a*
IN	96%	74	96%	n/a	n/a	n/a	96%	n/a	n/a	n/a*
KS	97%	65	97%	n/a	n/a	97%	n/a	n/a	n/a	n/a
KY	n/a*	5	n/a*	n/a	n/a	n/a*	n/a	n/a	n/a	n/a*
MN	89%	227	89%	n/a	n/a	n/a	n/a	85%	90%	n/a
MO	77%	311	77%	n/a	n/a	n/a	77%	n/a	n/a*	n/a
NE	48%	348	48%	47%	n/a	48%	n/a*	n/a	n/a	n/a
NJ	64%	121	81%	59%	n/a*	81%	n/a	n/a	n/a	n/a
OH	92%	333	92%	n/a	n/a	91%	95%	n/a*	n/a	n/a
OK	n/a*	11	n/a*	n/a	n/a	n/a	n/a*	n/a	n/a	n/a
OR	90%	292	91%	73%	96%	n/a	90%	n/a	n/a	n/a
TN	64%	118	94%	61%	n/a*	95%	n/a	n/a	n/a	n/a
TX	83%	78	83%	n/a	n/a	83%	n/a	n/a	n/a	n/a
VA	62%	39	62%	n/a	n/a	62%	n/a	n/a	n/a	n/a
WA	81%	334	89%	66%	n/a	89%	n/a	n/a	n/a	n/a
WI	86%	301	87%	84%	95%	86%	n/a*	n/a	n/a	n/a
WY	92%	38	92%	n/a	n/a	n/a	92%	n/a	n/a	n/a
Weighted NCI-AD Average	75%	2,944	82%	60%	94%	78%	89%	85%	90%	n/a*

Programs with low response rates are denoted with "n/a*".

NCI-AD: Percentage of People Who Can Choose or Change What Kind of Services They Get

Table 62. Can choose or change their services

Proxy respondents were allowed for this question.

State	State Average	Observed N	HCBS Only	Nursing Facility	PACE	MLTSS HCBS	Combined Medicaid	Aging Medicaid	PD Medicaid	OAA
AL	74%	300	82%	67%	n/a	n/a	82%	n/a	n/a	n/a
AZ	89%	283	89%	n/a	n/a	89%	n/a	n/a	n/a	n/a
DE	90%	772	92%	85%	n/a	92%	n/a	n/a	n/a	n/a
GA	82%	191	82%	n/a	n/a	n/a	n/a	n/a	n/a	82%
IN	88%	917	88%	n/a	n/a	n/a	91%	n/a	n/a	84%
KS	93%	944	93%	n/a	n/a	93%	n/a	n/a	n/a	n/a
KY	82%	246	82%	n/a	n/a	90%	n/a	n/a	n/a	71%
MN	88%	993	88%	n/a	n/a	n/a	n/a	87%	89%	n/a
MO	90%	1,923	90%	n/a	n/a	n/a	90%	n/a	96%	n/a
NE	94%	751	93%	95%	n/a	93%	91%	n/a	n/a	n/a
NJ	91%	540	96%	71%	95%	96%	n/a	n/a	n/a	n/a
OH	93%	1,161	93%	n/a	n/a	95%	74%	93%	90%	n/a
OK	83%	442	83%	n/a	n/a	n/a	90%	n/a	n/a	77%
OR	84%	522	84%	81%	83%	n/a	85%	n/a	n/a	76%
TN	89%	622	93%	86%	76%	93%	n/a	n/a	n/a	n/a
TX	89%	1,239	89%	n/a	n/a	89%	n/a	n/a	n/a	n/a
VA	86%	406	86%	n/a	n/a	86%	n/a	n/a	n/a	n/a
WA	86%	1,239	87%	80%	n/a	87%	n/a	n/a	n/a	n/a
WI	90%	1,893	93%	76%	90%	92%	94%	n/a	n/a	n/a
WY	92%	306	92%	n/a	n/a	n/a	92%	n/a	n/a	n/a
Weighted NCI-AD Average	88%	15,690	89%	80%	87%	89%	88%	89%	89%	78%

NCI-AD: Percentage of People Who Can Choose or Change when and How Often They Get Their Services

Table 63. Can choose or change when and how often they receive services

Proxy respondents were allowed for this question.

State	State Average	Observed N	HCBS Only	Nursing Facility	PACE	MLTSS HCBS	Combined Medicaid	Aging Medicaid	PD Medicaid	OAA
AL	58%	296	66%	49%	n/a	n/a	66%	n/a	n/a	n/a
AZ	74%	276	74%	n/a	n/a	74%	n/a	n/a	n/a	n/a
DE	50%	483	49%	51%	n/a	49%	n/a	n/a	n/a	n/a
GA	62%	188	62%	n/a	n/a	n/a	n/a	n/a	n/a	62%
IN	75%	876	75%	n/a	n/a	n/a	78%	n/a	n/a	69%
KS	83%	910	83%	n/a	n/a	83%	n/a	n/a	n/a	n/a
KY	66%	264	66%	n/a	n/a	78%	n/a	n/a	n/a	51%
MN	72%	983	72%	n/a	n/a	n/a	n/a	68%	76%	n/a
MO	81%	1,910	81%	n/a	n/a	n/a	80%	n/a	93%	n/a
NE	31%	750	53%	14%	n/a	53%	60%	n/a	n/a	n/a
NJ	61%	534	70%	25%	80%	69%	n/a	n/a	n/a	n/a
OH	74%	1,168	74%	n/a	n/a	75%	65%	74%	77%	n/a
OK	75%	451	75%	n/a	n/a	n/a	80%	n/a	n/a	70%
OR	60%	513	61%	49%	59%	n/a	61%	n/a	n/a	53%
TN	70%	628	78%	62%	69%	78%	n/a	n/a	n/a	n/a
TX	66%	1,223	66%	n/a	n/a	66%	n/a	n/a	n/a	n/a
VA	70%	396	70%	n/a	n/a	70%	n/a	n/a	n/a	n/a
WA	63%	1,250	64%	46%	n/a	64%	n/a	n/a	n/a	n/a
WI	76%	1,854	80%	56%	81%	78%	84%	n/a	n/a	n/a
WY	75%	307	75%	n/a	n/a	n/a	75%	n/a	n/a	n/a
Weighted NCI-AD Average	70%	15,260	72%	42%	68%	70%	74%	70%	76%	67%

NCI-AD: Percentage of People Who Can Choose or Change Their Support Staff

Table 64. Can choose or change the people who provide paid supports if wants

Proxy respondents were allowed for this question.

State	State Average	Observed N	HCBS Only	Nursing Facility	PACE	MLTSS HCBS	Combined Medicaid	Aging Medicaid	PD Medicaid	OAA
AL	57%	176	80%	38%	n/a	n/a	80%	n/a	n/a	n/a
AZ	58%	243	58%	n/a	n/a	58%	n/a	n/a	n/a	n/a
DE	61%	374	74%	24%	n/a	74%	n/a	n/a	n/a	n/a
GA	88%	68	88%	n/a	n/a	n/a	n/a	n/a	n/a	88%
IN	88%	589	88%	n/a	n/a	n/a	90%	n/a	n/a	85%
KS	89%	691	89%	n/a	n/a	89%	n/a	n/a	n/a	n/a
KY	69%	205	69%	n/a	n/a	83%	n/a	n/a	n/a	50%
MN	63%	628	63%	n/a	n/a	n/a	n/a	50%	72%	n/a
MO	91%	1,279	91%	n/a	n/a	n/a	90%	n/a	95%	n/a
NE	32%	582	46%	24%	n/a	45%	60%	n/a	n/a	n/a
NJ	74%	300	84%	43%	69%	85%	n/a	n/a	n/a	n/a
OH	78%	786	78%	n/a	n/a	77%	27%	84%	96%	n/a
OK	91%	257	91%	n/a	n/a	n/a	90%	n/a	n/a	n/a*
OR	70%	334	71%	46%	70%	n/a	70%	n/a	n/a	n/a*
TN	59%	341	82%	37%	n/a*	83%	n/a	n/a	n/a	n/a
TX	90%	852	90%	n/a	n/a	90%	n/a	n/a	n/a	n/a
VA	81%	166	81%	n/a	n/a	81%	n/a	n/a	n/a	n/a
WA	77%	1,094	80%	56%	n/a	80%	n/a	n/a	n/a	n/a
WI	75%	1,475	81%	52%	67%	74%	95%	n/a	n/a	n/a
WY	81%	224	81%	n/a	n/a	n/a	81%	n/a	n/a	n/a
Weighted NCI-AD Average	76%	10,664	80%	40%	66%	79%	84%	64%	77%	78%

Programs with low response rates are denoted with "n/a".*

NCI-AD: Percentage of People Whose Service Plan Includes Their Preferences and Choices

Table 139. Choices and preferences are reflected in current service plan

State	Yes, all/completely	Yes, some/In Part	No	Observed N
AL	84%	15%	0%	81
AZ	86%	9%	5%	43
DE	84%	15%	2%	359
IN	86%	12%	2%	264
KS	86%	13%	2%	545
KY	77%	21%	2%	100
MN	90%	8%	3%	409
MO	86%	13%	1%	849
NE	69%	31%	0%	127
NJ	87%	12%	1%	262
OH	91%	8%	1%	509
OK	95%	4%	1%	139
OR	84%	15%	1%	207
TN	81%	17%	2%	148
TX	88%	11%	2%	467
WI	85%	13%	2%	895
WY	89%	9%	2%	190
Weighted NCI-AD Average	87%	11%	2%	5,594