



National Core Indicators
Aging and Disability Adult Consumer Survey
2016-2017 Maine Results





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List of Abbreviations Used in This Report

AAA – Area Agency on Aging

ADL – Activities of Daily Living

CM – case manager

DHHS – Maine Department of Health and Human Services

E & AD Waiver – Elder and Adults with Disabilities Waiver

ER – emergency room

HSRI – Human Services Research Institute

IADL – Instrumental Activities of Daily Living

LTC – long-term care

LTSS – Long-term Services and Supports

N – Number of respondents

NASUAD – National Association of States United for Aging and Disabilities

NCI-AD – National Core Indicators – Aging and Disabilities

OADS – Office of Aging and Disability Services

PACE – Programs of All-Inclusive Care for the Elderly

PNMI – Private Non-Medical Institutions

TBI Waiver – Traumatic Brain Injury Waiver

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What is NCI-AD?

The National Core Indicators for Aging and Disabilities© (NCI-AD) are standard measures used across participating states to assess the quality of life and outcomes of seniors and adults with physical disabilities—including traumatic or acquired brain injury—who are accessing publicly-funded services through Medicaid, the Older Americans Act, Program of All-Inclusive Care for the Elderly (PACE), skilled nursing facilities/nursing homes, and/or state-funded programs. The effort is coordinated by the National Association of States United for Aging and Disabilities¹ (NASUAD) and Human Services Research Institute (HSRI). Data for the project are gathered through a yearly in-person Adult Consumer Survey administered by state Aging, Disability, and Medicaid Agencies (or a state agency-contracted vendor) to a sample of at least 400 individuals in each participating state. NCI-AD data measure the performance of states' long-term services and supports (LTSS) systems and help state agencies with quality improvement initiatives, strategic planning, and legislative and funding prioritization. The project officially launched in mid-2015 with 13 participating states². Currently, the project is in its third year of data collection. The data presented in this report were collected during the project's second year of implementation (2016-2017). For more on the development and history of NCI-AD, refer to the [*National Core Indicators Aging and Disability Adult Consumer Survey: 2015-2016 National Results*](#) report, available on the NCI-AD website (www.NCI-AD.org).

NCI-AD Survey

Survey Overview

The NCI-AD Adult Consumer Survey is designed to measure outcomes across eighteen broad domains and key areas of concern. These eighteen domains are comprised of approximately 50 core indicators. Indicators are the standard measures used across states to assess the outcomes of services provided to individuals, including employment, respect and rights, service coordination, care

¹ NASUAD is the membership organization for state Aging, Disability, and Medicaid directors.

² Colorado, Delaware, Georgia, Indiana, Kansas, Maine, Minnesota, Mississippi, New Jersey, North Carolina, Ohio, Tennessee, and Texas.

coordination, choice, and health and safety. An example of an indicator for Service Coordination is: “Proportion of people who receive the services that they need”.

While most indicators correspond to a single survey question, a few refer to clusters of related questions. For example, the Access indicator that measures “Proportion of people who get needed equipment, assistive devices” is measured by several survey questions that ask about the person’s need for various equipment and devices. The following Figure 1 details NCI-AD domains and corresponding indicators.

Figure 1. NCI-AD Domains and indicators

Domain	NCI-AD Indicator
Community Participation	Proportion of people who are able to participate in preferred activities outside of home when and with whom they want
Choice and Decision Making	Proportion of people who are involved in making decisions about their everyday lives including where they live, what they do during the day, the staff that supports them and with whom they spend time
Relationships	Proportion of people who are able to see or talk to their friends and families when they want to
Satisfaction	Proportion of people who are satisfied with where they live
	Proportion of people who are satisfied with what they do during the day
	Proportion of people who are satisfied with staff who work with them
Service Coordination	Proportion of people who know who to call with a complaint, concern, or question about their services
	Proportion of people whose CM talks to them about any needs that are not being met
	Proportion of people who can get in contact with their CM when they need to
	Proportion of people who receive the services that they need
	Proportion of people finding out about services from service agencies
	Proportion of people who want help planning for future need for services
	Proportion of people who have an emergency plan in place
Proportion of people whose support workers come when they are supposed to	

Domain	NCI-AD Indicator
	Proportion of people who use a relative as their support person
	Proportion of people who have a backup plan if their support person doesn't show up
Care Coordination	Proportion of people discharged from the hospital or LTC facility who felt comfortable going home
	Proportion of people making a transition from hospital or LTC facility who had adequate follow-up
	Proportion of people who know how to manage their chronic conditions
Access	Proportion of people who have adequate transportation
	Proportion of people who get needed equipment, assistive devices (wheelchairs, grab bars, home modifications, etc.)
	Proportion of people who have access to information about services in their preferred language
Safety	Proportion of people who feel safe at home
	Proportion of people who feel safe around their staff/ caregiver
	Proportion of people who feel that their belongings are safe
	Proportion of people whose fear of falling is managed
	Proportion of people who are able to get to safety quickly in case of an emergency
Health Care	Proportion of people who have been to the ER in the past 12 months
	Proportion of people who have had needed health screenings and vaccinations in a timely manner (e.g., vision, hearing, dental, etc.)
	Proportion of people who can get an appointment their doctor when they need to
	Proportion of people who have access to mental health services when they need them
Wellness	Proportion of people in poor health
	Proportion of people with unaddressed memory concerns
	Proportion of people with poor hearing
	Proportion of people with poor vision
	Proportion of people who have a chronic psychiatric or mental health diagnosis
	Proportion of people who often feel sad or depressed

Domain	NCI-AD Indicator
	Proportion of people who have a chronic condition
Medications	Proportion of people taking medications that help them feel less sad/depressed
	Proportion of people who know what their medications are for
Rights and Respect	Proportion of people whose basic rights are respected by others
	Proportion of people whose staff/worker/caregiver treat them with respect
Self-Direction of Care	Proportion of people self-directing
	Proportion of people who can choose or change the kind of services they receive and who provides them
Work	Proportion of people who have a paid job
	Proportion of people who would like a job
	Proportion of people who have had job search assistance
	Proportion of people who volunteer
	Proportion of people who would like to volunteer
Everyday Living	Proportion of people who have adequate support to perform activities of daily living (bathing, toileting, taking meds, etc.) and IADLs (cleaning, laundry, etc.)
	Proportion of people who have access to healthy foods
Affordability	Proportion of people who have ever had to cut back on food because of money
Planning for future	Proportion of people who want help planning for future need for services
Control	Proportion of people who feel in control of their lives

Survey Organization

The NCI-AD Adult Consumer Survey consists of a pre-survey form, a background information section, the in-person interview questions, and an interviewer feedback form. An additional Proxy Version of the survey is available for surveys conducted only with a proxy respondent. Each is described below.

Pre-Survey Information: This form has questions that help the interviewer prepare for the meeting. Pre-Survey data are not received by the NCI-AD project team, are not analyzed, and thus are not included in this report. The Pre-Survey form is for interviewer use only.

Background Information: This section consists of questions about the consumer's demographics, residence, and services and supports. Data are generally collected from state records, case managers, or a combination of both. When information is not available or is incomplete, the interviewer is responsible for collecting the missing Background Information items at the end of the interview.

In-person Consumer Survey: This section includes all questions comprising the full in-person interview. The survey is organized into thematic sub-sections with related questions grouped together (e.g., questions about employment are in the same section; questions about the home are in a separate section, etc.). The in-person section is completed one-on-one with the person receiving services, whenever possible. The respondent may ask for assistance answering certain questions through the help of a proxy respondent (e.g. family member or close friend) if needed. While the full in-person survey includes both subjective and objective questions, the proxy may only assist with answering a pre-determined subset of more objective items.

Proxy Version: This version of the survey is used when the person receiving services is unable to complete *any* of the survey or has asked a proxy to complete the survey on their behalf. This version includes only the pre-determined subset of more objective survey questions that may be answered by a proxy respondent. Questions in the proxy version are rephrased to reflect that they are about the individual receiving services and not the proxy respondent.

Interviewer Feedback form: This form is completed by the surveyor after the interview is finished to record information such as length and place of the meeting, respondent's ability to answer the questions, if others were present during the interview, any problematic questions encountered, and general feedback for the NCI-AD project team.

NCI-AD in Maine

The Maine Department of Health and Human Services (DHHS) and Office of Aging and Disability Services (OADS), in partnership with NASUAD and HSRI, implemented the 2016-2017 NCI-AD Adult Consumer Survey. This was the second year that Maine participated in the NCI-AD program. As in the first (2015-2016) data collection cycle, OADS contracted with the Muskie School of Public Service at the University of Southern Maine to oversee the survey process. Data from the project will be used to Support Maine's efforts to strengthen Aging Services and LTSS policy, inform quality assurance activities, and improve the quality of life of Aging and LTSS consumers.

Sample

The total number of NCI-AD Adult Consumer Surveys conducted in Maine and included for analysis in 2016-2017 was 467 (Total N=467). Seven program populations were included in the survey sample:

PNMI Residential Care, Appendix C: Provides services in Private Non-Medical Institutions, which are licensed residential care facilities for individuals in need of assistance but who are not yet nursing facility eligible. Services, which are funded by MaineCare, include assistance with ADLs and IADLs and other services as approved. Ninety-six people (N=96) from this program were included in the sample.

Elder and Adults with Disabilities Waiver: This program is funded through the 1915(c) Medicaid Waiver. It provides in-home care and other services designed to assist older adults and adults with physical disabilities who meet nursing facility level of care requirements to remain at home. Services include care coordination, nursing, personal care, therapies, adult day, respite, home modifications, transportation, and emergency response system. Ninety-one people (N=91) from this program were included in the sample.

Adult Private Duty Nursing/Personal Care: This program is funded through MaineCare, the state's Medicaid state plan. It provides in-home skilled nursing and personal support services to assist adults who do not meet nursing facility level of care

to remain in their homes. Services include care coordination, nursing, and personal care. Ninety-eight people (N=98) from this program were included in the sample.

MaineCare Day Health Services: This program is funded through MaineCare, the state’s Medicaid state plan. It provides health services under an individual plan of care at a licensed adult day program. Services include monitoring of health care, supervision, assistance with activities of daily living, nursing, rehabilitation, health promotion activities, exercise groups, and counseling. Nineteen people (N=19) from this program were included in the sample.

Meals on Wheels: This program is funded through the Older Americans Act. It provides home-delivered meals to homebound persons 60 and older living in the community. Individuals included in the sample were receiving home-delivered meals at least three times per week. Eighty-eight people (N=88) from this program were included in the sample.

Other Related Conditions Waiver: Twenty-three people (N=23) from this program were included in the sample.

Brain Injury Services: Forty-seven people (N=47) from this program were included in the sample.

Figure 2 below summarizes the programs included in Maine’s analysis sample, the number of surveys completed per program and included for analysis, and the number of participants eligible to be included in the survey by program. Also included are calculations of margin of error for each program’s estimate under two scenarios: assuming 0.5 distribution of responses and assuming 0.7 distribution of responses. Using the 0.5 distribution of responses is the most conservative assumption one can make when calculating margins of error and is usually used when no prior information is available at all about population proportions. When prior evidence exists about likely distributions of proportions or averages in the population, those proportions can be used in calculating less conservative margins of error. Based on distributions observed in data collected so far, it is reasonable to assume a less conservative population proportion (response distribution of 0.7) when calculating margins of error for the individual programs. Both scenarios use all completed surveys included for analysis as sample program N in the calculations. Readers should be aware that for some survey items, the actual number of valid responses may be smaller than the total number of completed surveys. This is explained in more detail in “Organization of Results” section below.

Figure 2. Programs included, number of surveys included for analysis, and margins of error

Setting	Number of surveys	Number of eligible participants	Margin of error and confidence level for estimate (using 0.5 distribution)	Margin of error and confidence level for estimate (using 0.7 distribution)
PNMI Residential Care, Appendix C	96	3,006	95% Confidence Level, 9.8% Margin of Error	95% Confidence Level, 9.0% Margin of Error
Elder and Adults with Disabilities Waiver	91	1,202	95% Confidence Level, 9.9% Margin of Error	95% Confidence Level, 9.1% Margin of Error
Adult Private Duty Nursing/Personal Care	98	1,965	95% Confidence Level, 9.7% Margin of Error	95% Confidence Level, 8.9% Margin of Error
MaineCare Day Health Services	19	70	95% Confidence Level, 19.3% Margin of Error	95% Confidence Level, 17.7% Margin of Error
Meals on Wheels	88	5,500	95% Confidence Level, 10.4% Margin of Error	95% Confidence Level, 9.5% Margin of Error
Other Related Conditions Waiver	23	57	95% Confidence Level, 15.9% Margin of Error	95% Confidence Level, 14.6% Margin of Error
Brain Injury Services	47	170	95% Confidence Level, 12.2% Margin of Error	95% Confidence Level, 11.2% Margin of Error
Total	467³	11,970	95% Confidence Level, 4.5% Margin of Error	95% Confidence Level, 4.1% Margin of Error

Survey Process in Maine

OADS contracted with the Muskie School of Public Service to hire and manage local interviewers to conduct the NCI-AD Surveys. HSRI and NASUAD provided one-day onsite training for Muskie School staff and the interviewers. The training consisted of a detailed review of the NCI-AD survey tool, general and population-specific surveying techniques, procedures for scheduling interviews and

³ Program was missing for 5 cases submitted for analysis

obtaining written consent, overview of the NCI-AD project, guidance for follow-up in the case of unmet needs and/or abuse, neglect or exploitation, mock interviewing practice sessions, and data entry procedures.

Stakeholders

Maine DHHS and OADS are committed to providing ongoing NCI-AD stakeholder engagement activities through the Area Agencies on Aging Community Service Directors Group as well as other Quality-led committees. OADS staff will continue to provide updates on the project at the bi-monthly Aging Services Unit meetings as well as the various Area Agency on Aging (AAA) groups and other key stakeholder groups.

Organization of Results

The following section of the report presents findings from Maine's 2016-17 NCI-AD data collection cycle. Results are grouped by domain and are presented in chart format. Charts show collapsed data broken out by each of the seven programs, as well as the Maine state average. The number of people in each program that responded to the item, as well as the number for the state as a whole are also shown. For rules on collapsing response options, please refer to Appendix A.

The Ns (number of respondents for each individual program and the state) shown in each chart are the number of valid responses to that survey item. That number may be smaller than the total number of completed surveys for several reasons:

- Certain questions in the survey could only be asked of the service recipient – i.e. no proxy respondents were allowed for those questions. As the number of completed surveys includes both the full in-person surveys and the proxy surveys, these questions were only asked in the full in-person survey and thus have a smaller number of respondents.
- Only valid responses were included in both denominator and numerator. The Ns also represent the number of valid responses only. Unclear, refused and, unless otherwise stated, “don't know” responses were excluded.

- The survey contains several skip logic patterns. This means that depending on the response to a previous survey item, a question may or may not be asked, as appropriate. When a question is skipped due to skip logic, that survey case does not contribute to the calculations for the item and does not contribute to the N.

Maine state average is a weighted state estimate. A weighted estimate is needed because Maine oversampled some of its programs – i.e. some programs constituted a larger proportion of the sample than they did as proportion of total population receiving services in the state. To account for these programs being proportionally over-represented in the state sample, statistical weights were developed and applied to programs when estimating state averages. Applying these weights, in effect, “re-balances” the disproportionate representation of programs in the sample, and results in a state estimate that one would expect if the programs were sampled proportionately relative to the populations they serve. For exact calculations of state weights please contact the NCI-AD project team.

Un-collapsed and unweighted data showing all categories of responses by program and Maine’s analysis sample overall are shown in tabular format in Appendix B. Please note, the “sample average” in Appendix B is a simple average and is different from the state average shown in the charts, as it presents unweighted data (i.e. no weights that account for disproportionate sampling of programs have been applied in Appendix B).

Limitations of Data

This report contains survey results related to the quality and impact of LTSS in Maine. However, the report does not include benchmarks for acceptable or unacceptable levels of performance for the programs or the state overall. Rather, it is up to stakeholders to assess the information contained in this report and draw conclusions. This report is intended to be one mechanism for state leaders and community stakeholders to assess the current state of Maine’s LTSS system and identify areas that are working well and areas that could use improvement. The results charts throughout this report display program scores relative to one another and to Maine state average. It is up to public managers, policy-makers, and other stakeholders to decide whether a program’s result relative to the state average suggests that intervention or further investigation are necessary. Furthermore, by aligning NCI-AD

measures with specific state and federal initiatives, Maine can more accurately demonstrate the areas in which transformation is evident and continue to promote quality efforts, while also recognizing limitations and ongoing challenges.

Extreme caution should be exercised when interpreting results where the item sample size is small. Valid item Ns for each program are shown in every chart and table. Anytime the sample size is smaller than 20, the N in the charts is also asterisked. It is advised that in these cases the data are treated as suggestive and informational only, and not used for drawing firm conclusions.

In addition, discretion should be used when comparing a program's result relative to another program due to potential similarities and differences amongst program participants.

Community Participation

People are able to participate in preferred activities outside of home when and with whom they want.

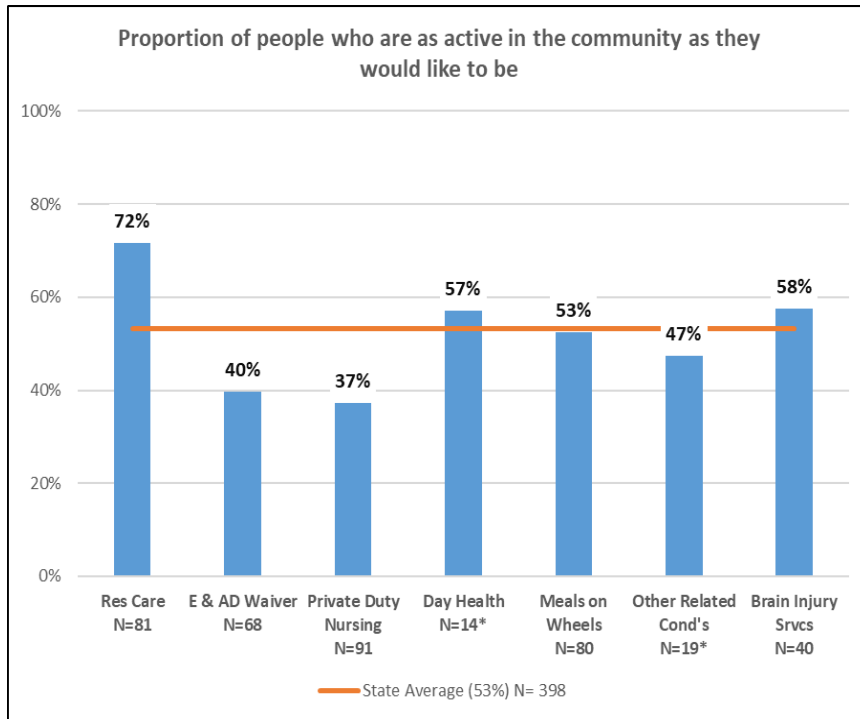
There is one Community Participation indicator measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who are able to participate in preferred activities outside of home when and with whom they want.

There are three survey items that correspond to the Community Participation domain.

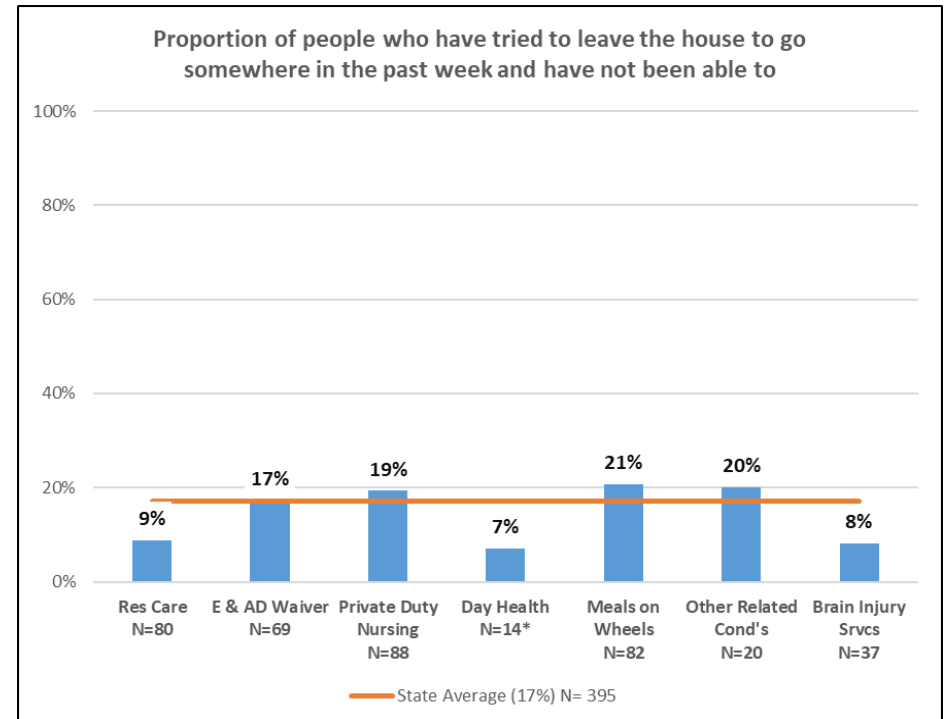
Un-collapsed data for state and settings are shown in Appendix B.

Graph 1. Proportion of people who are as active in the community as they would like to be⁴.



* Very small number of responses

Graph 2. Proportion of people who have tried to leave the house to go somewhere in the past week and have not been able to⁵.



* Very small number of responses

⁴ New variable

⁵ New variable

Choice and Decision Making

People are involved in making decisions about their everyday lives and with whom they spend their time.

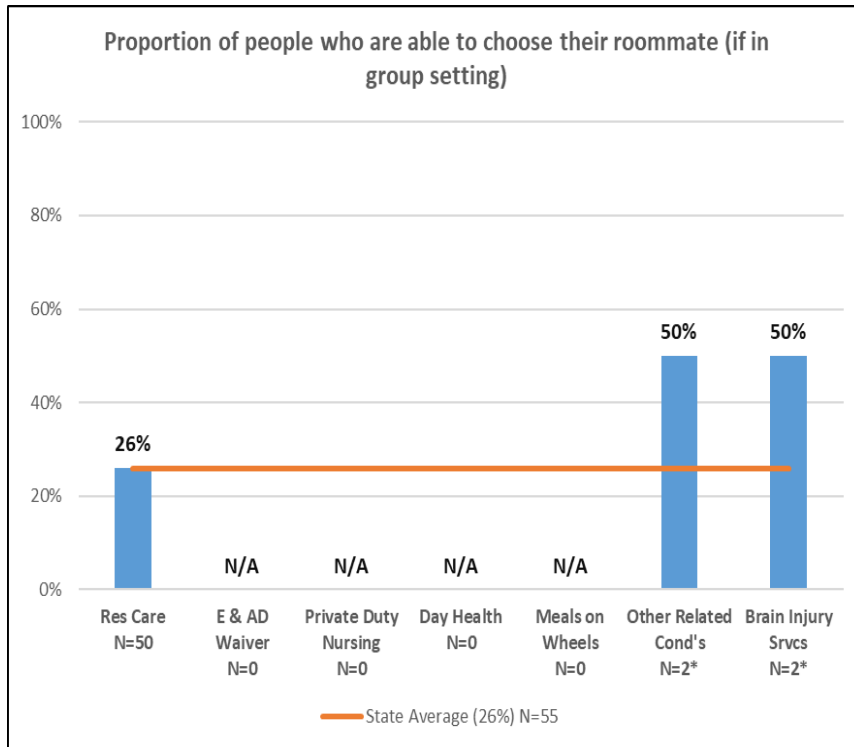
There is one Choice and Decision-Making indicator measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who are involved in making decisions about their everyday lives including where they live, what they do during the day, the staff that supports them and with whom they spend time

There are four survey items that correspond to the Choice and Decision-Making domain.

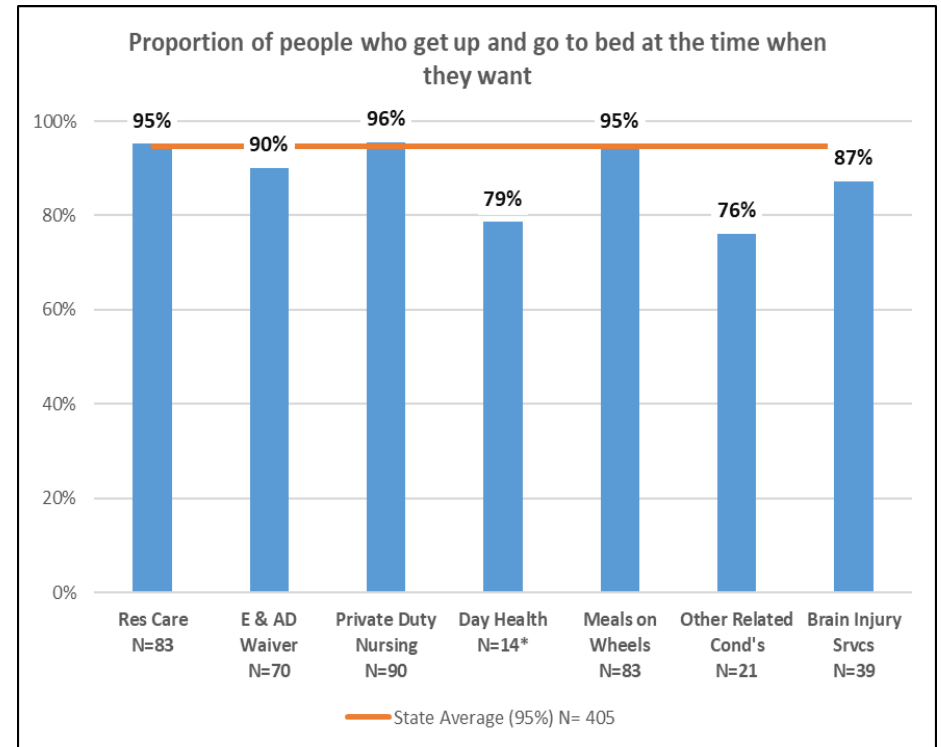
Un-collapsed data for state and settings are shown in Appendix B.

Graph 3. Proportion of people who are able to choose their roommate (if in group setting)



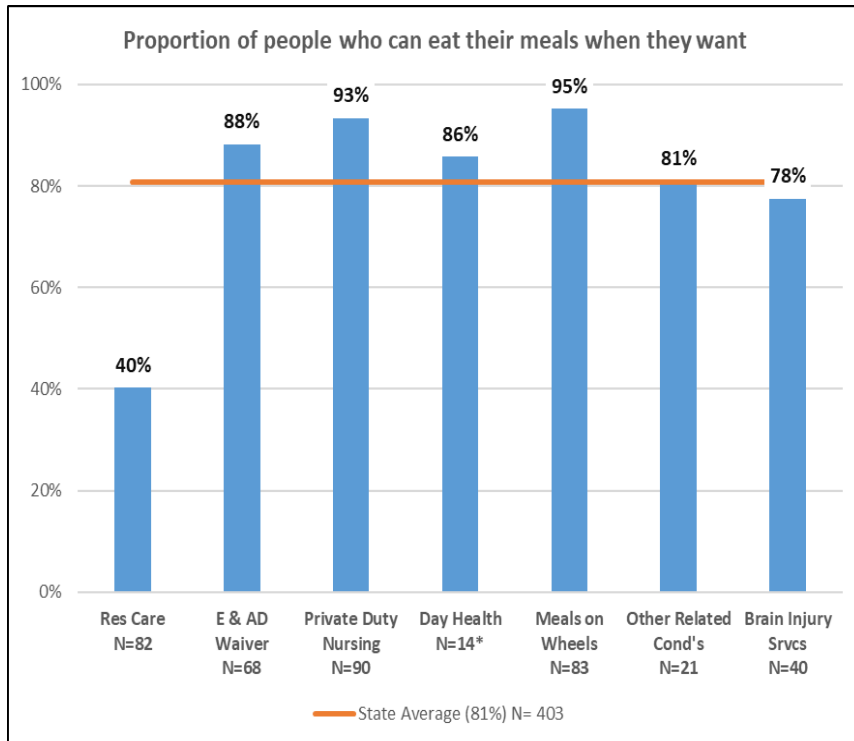
* Very small number of responses

Graph 4. Proportion of people who get up and go to bed at the time when they want



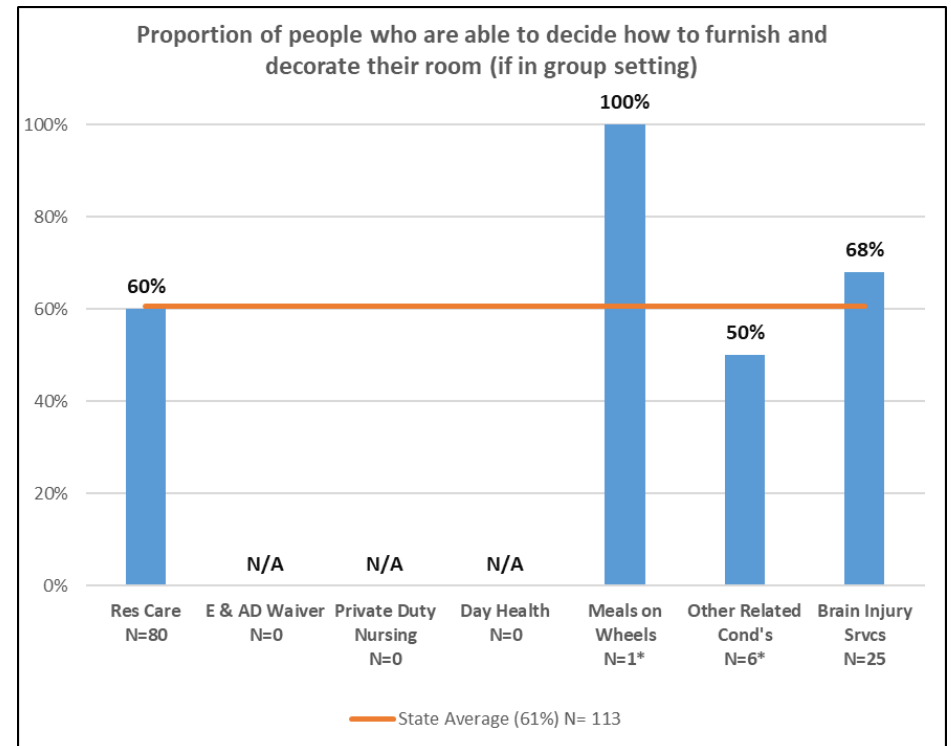
* Very small number of responses

Graph 5. Proportion of people who can eat their meals when they want



* Very small number of responses

Graph 6. Proportion of people who are able to decide how to furnish and decorate their room (if in group setting)



* Very small number of responses

Relationships

People have friends and relationships and do not feel lonely.

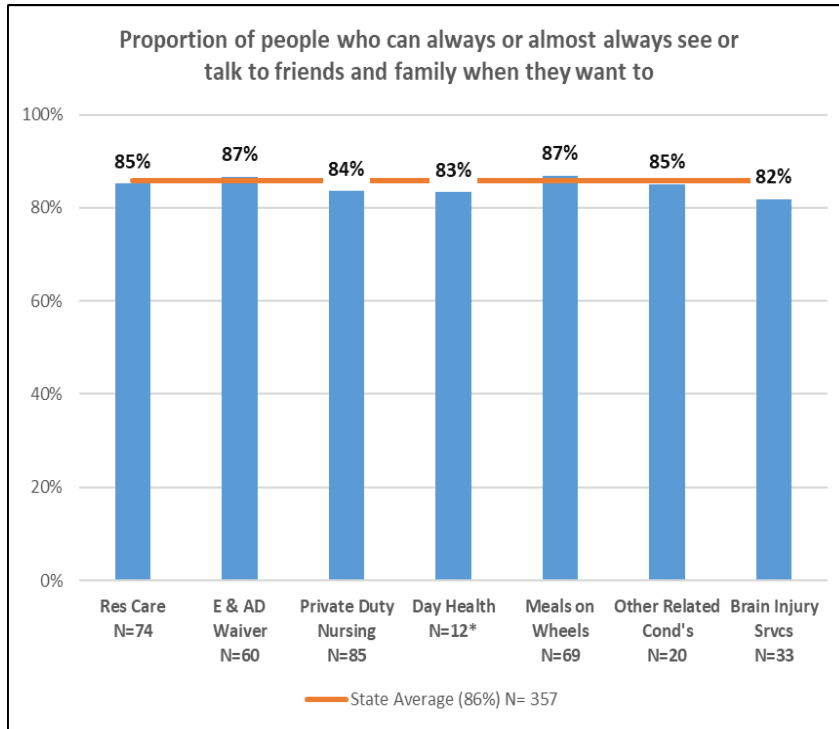
There is one Relationship indicator measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who are able to see or talk to their friends and families when they want to.

There are two survey items that correspond to the Relationship domain.

Un-collapsed data for state and settings are shown in Appendix B.

Graph 7. Proportion of people who can always or almost always see or talk to friends and family when they want to (if there are friends and family who do not live with person)



* Very small number of responses

Satisfaction

People are satisfied with their everyday lives – where they live, who works with them, and what they do during the day.

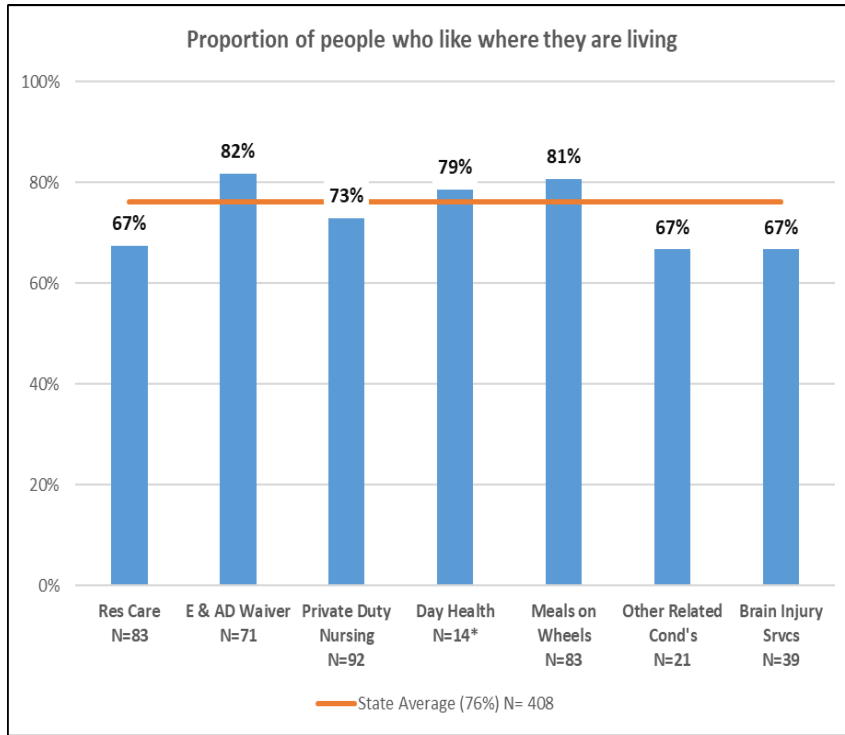
There are three Satisfaction indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who are satisfied with where they live.
2. Proportion of people who are satisfied with what they do during the day.
3. Proportion of people who are satisfied with staff who work with them.

There are seven survey items that correspond to the Satisfaction domain.

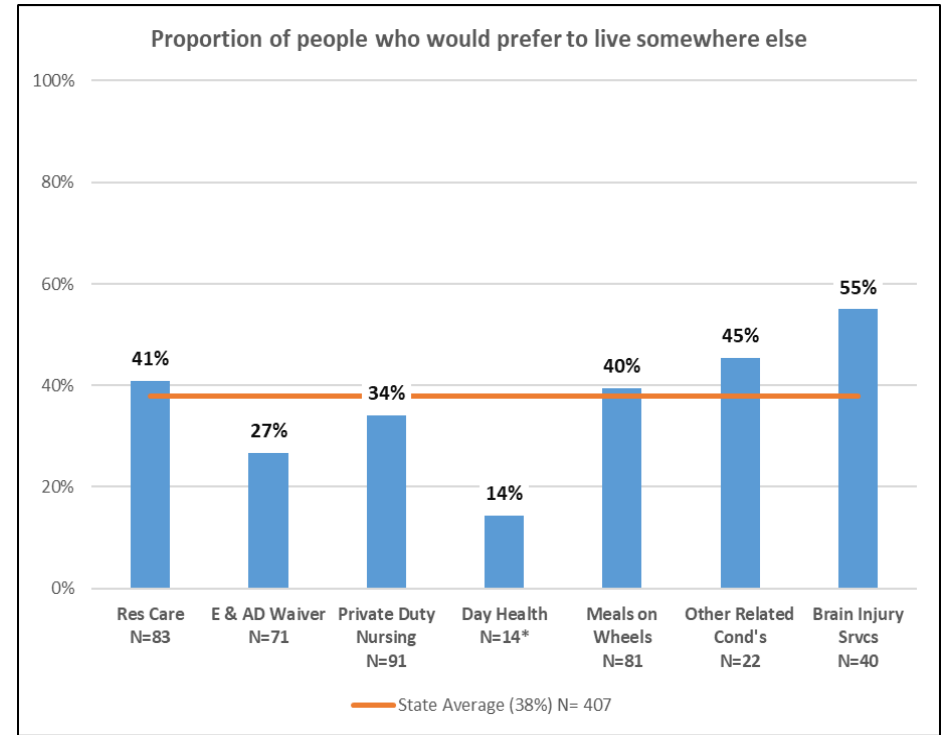
Un-collapsed data for state and settings are shown in Appendix B.

Graph 8. Proportion of people who like where they are living



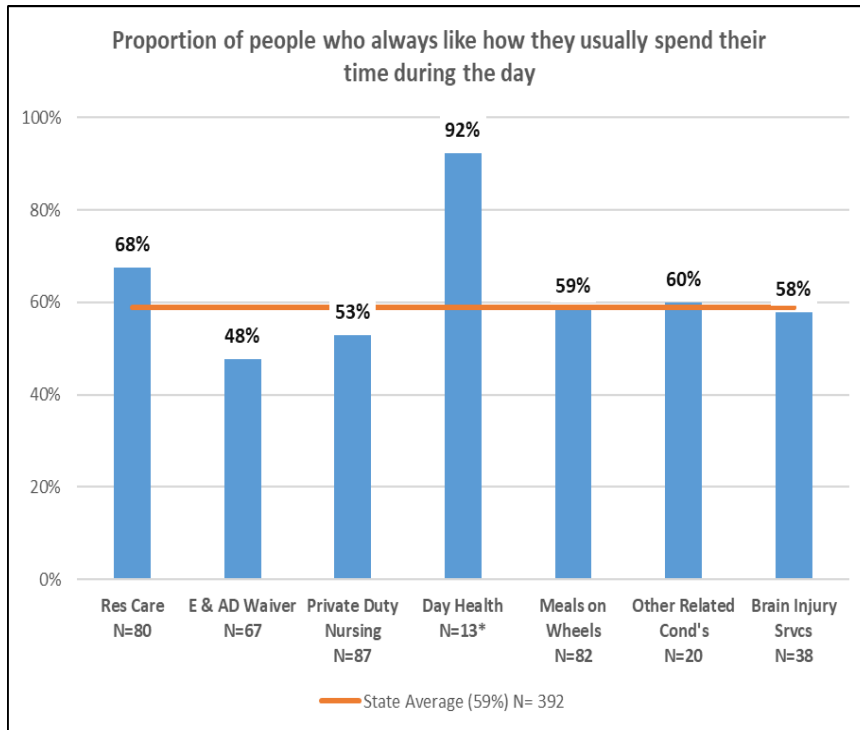
* Very small number of responses

Graph 9. Proportion of people who would prefer to live somewhere else



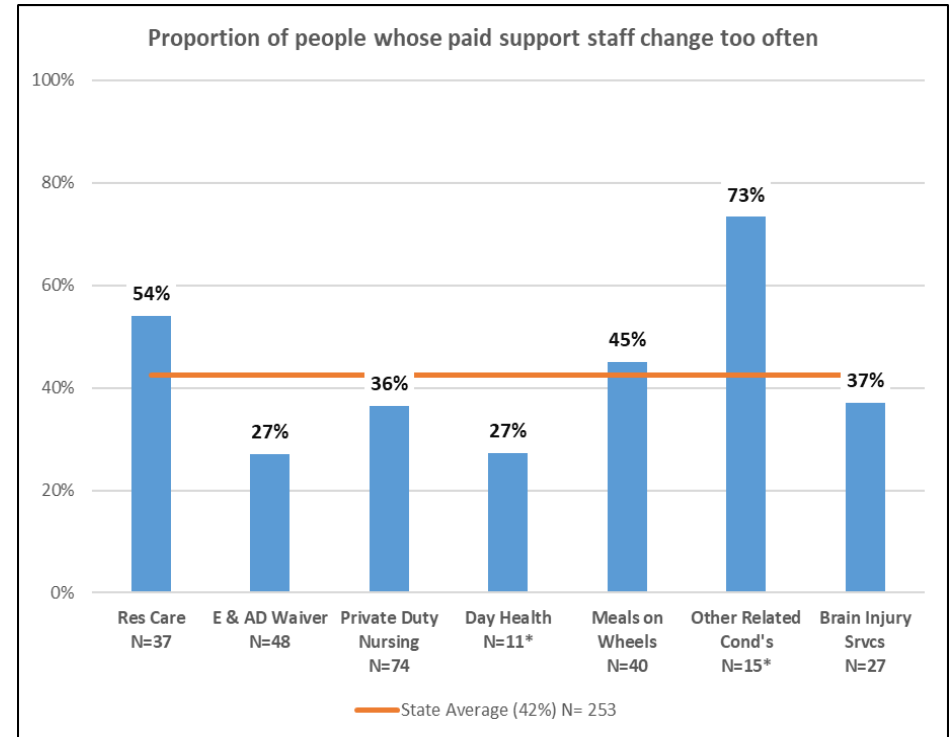
* Very small number of responses

Graph 10. Proportion of people who always like how they usually spend their time during the day⁶



* Very small number of responses

Graph 11. Proportion of people whose paid support staff change too often⁷

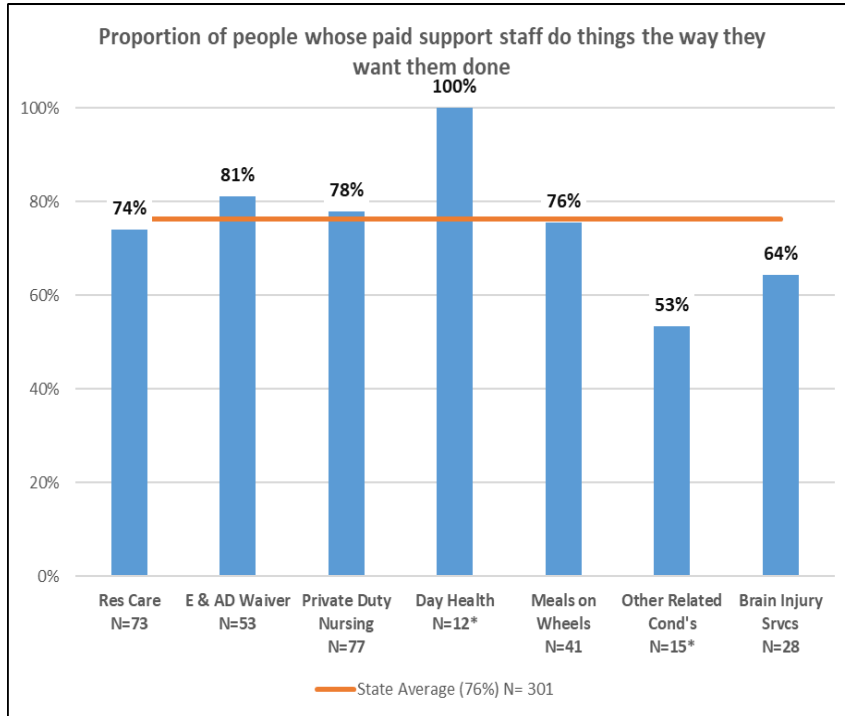


* Very small number of responses

⁶ In 2015-2016 reporting cycle, "sometimes" was combined with "always"

⁷ In 2015-2016 survey cycle, proxies were allowed for this question

Graph 12. Proportion of people whose paid support staff do things the way they want them done



* Very small number of responses

Service Coordination

Service coordinators are accessible, responsive, and support the person's participation in service planning and the person receives needed services.

There are ten Service Coordination indicators measured by the NCI-AD Adult Consumer Survey:

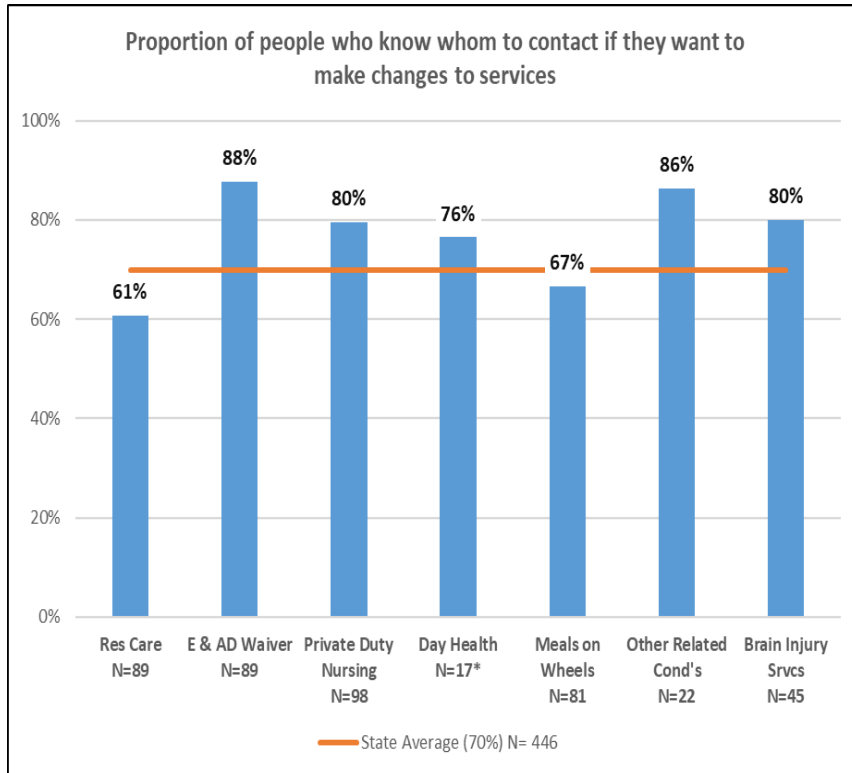
1. Proportion of people who know who to call with a complaint, concern, or question about their services
2. Proportion of people whose case manager talks to them about any needs that are not being met
3. Proportion of people who can get in contact with their case manager when they need to
4. Proportion of people who receive the services that they need
5. Proportion of people finding out about services from service agencies⁸
6. Proportion of people who want help planning for future need for services
7. Proportion of people who have an emergency plan in place
8. Proportion of people whose support workers come when they are supposed to
9. Proportion of people who use a relative as their support person
10. Proportion of people who have a backup plan if their support person doesn't show up

There are twelve survey items that correspond to the Service Coordination domain.

Un-collapsed data for state and settings are shown in Appendix B.

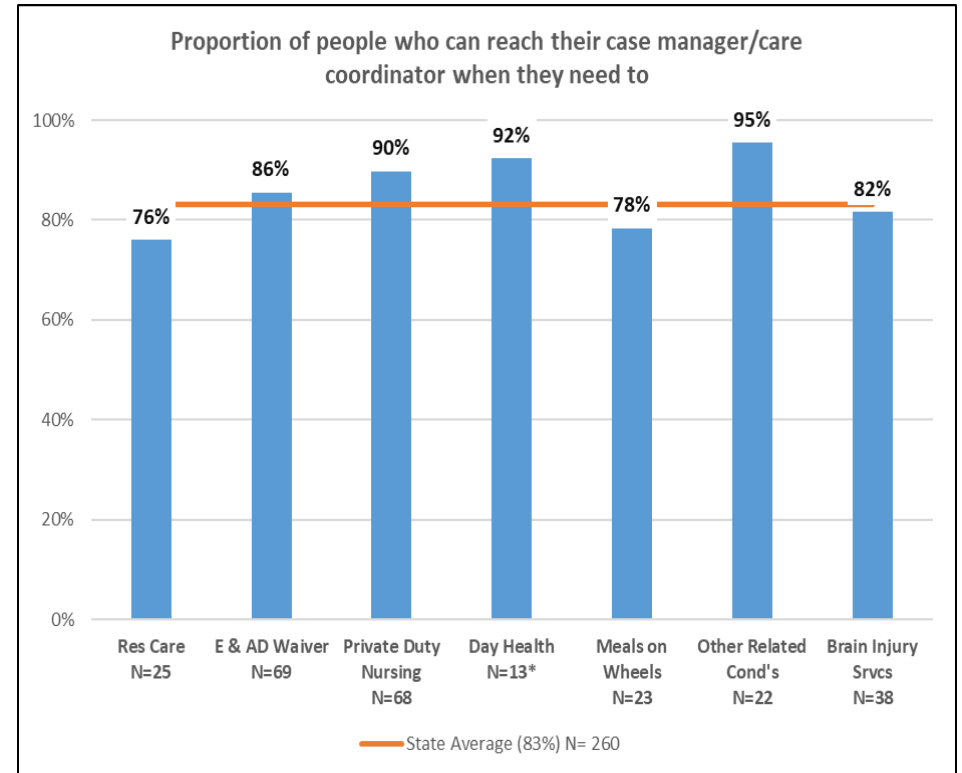
⁸ Data shown in Appendix B only

Graph 13. Proportion of people who know whom to contact if they want to make changes to their services



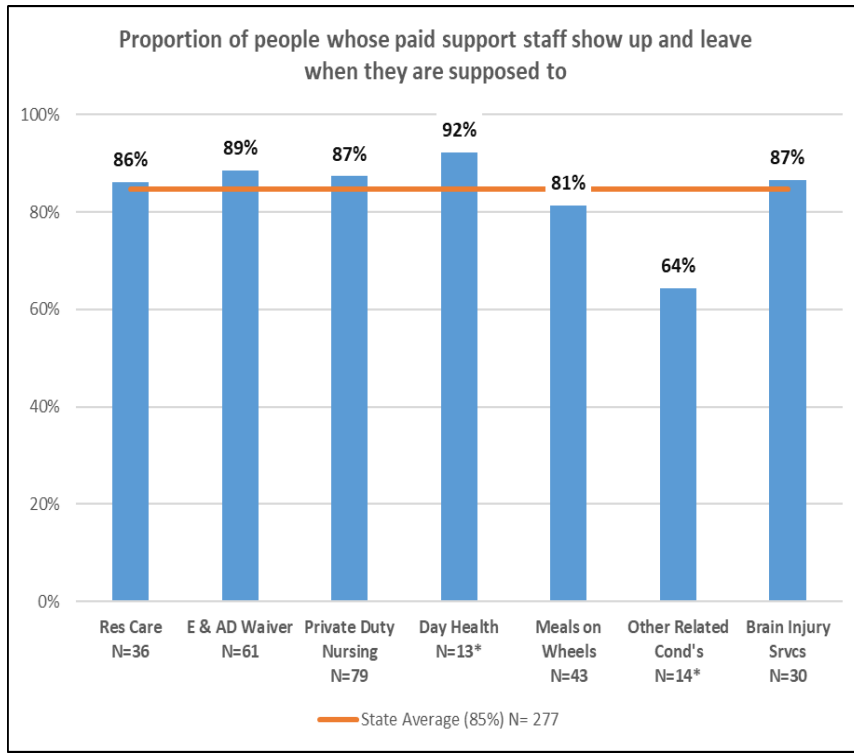
* Very small number of responses

Graph 14. Proportion of people who can reach their case manager/care coordinator when they need to (if know they have case manager/care coordinator)



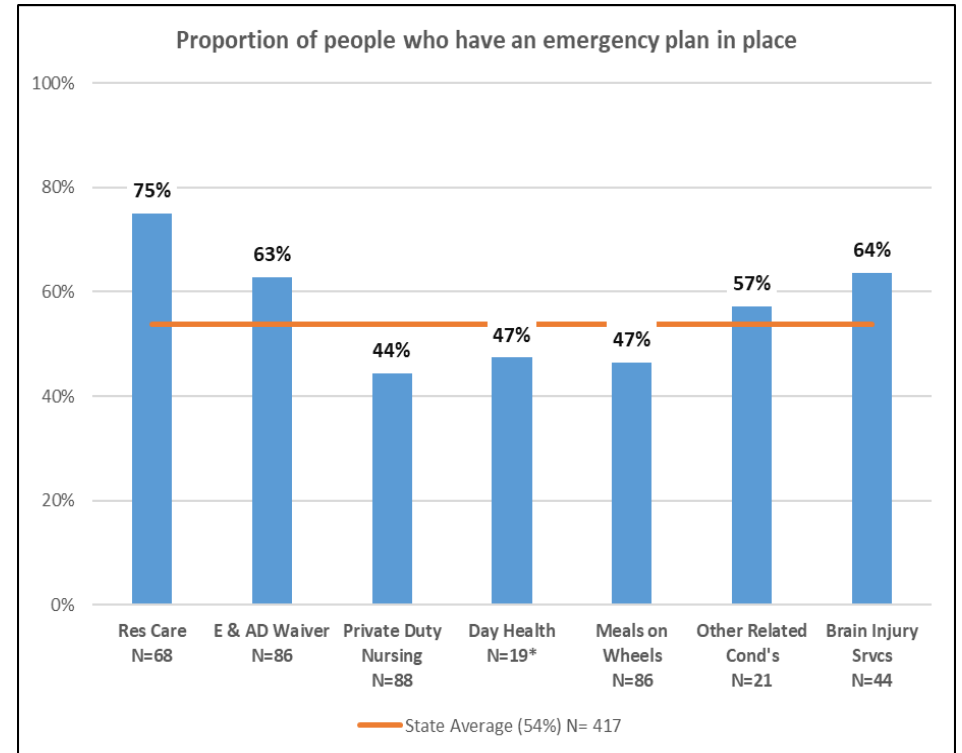
* Very small number of responses

Graph 15. Proportion of people whose paid support staff show up and leave when they are supposed to



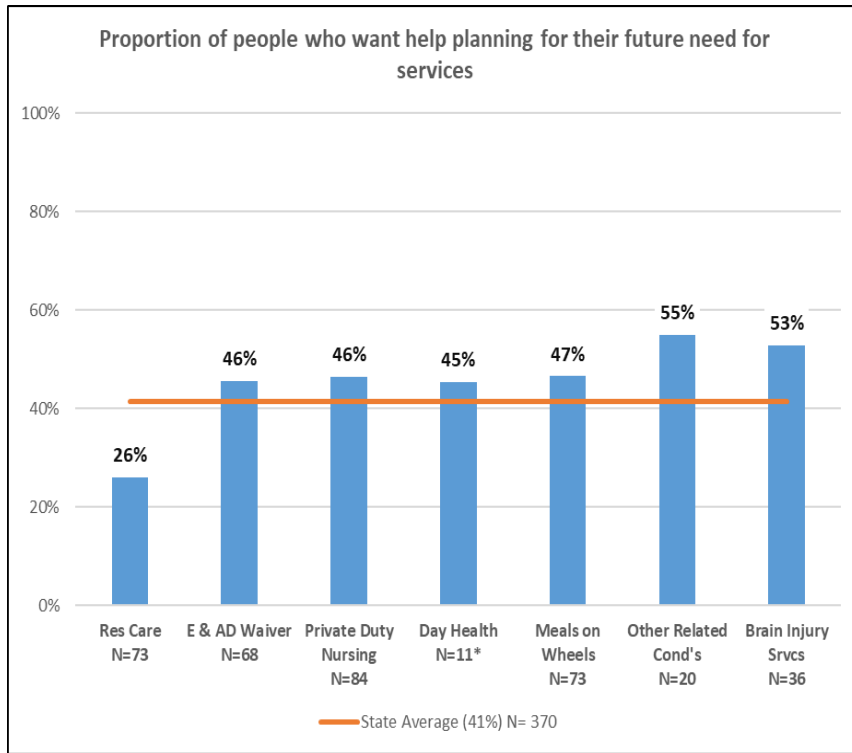
* Very small number of responses

Graph 16. Proportion of people who have an emergency plan in place



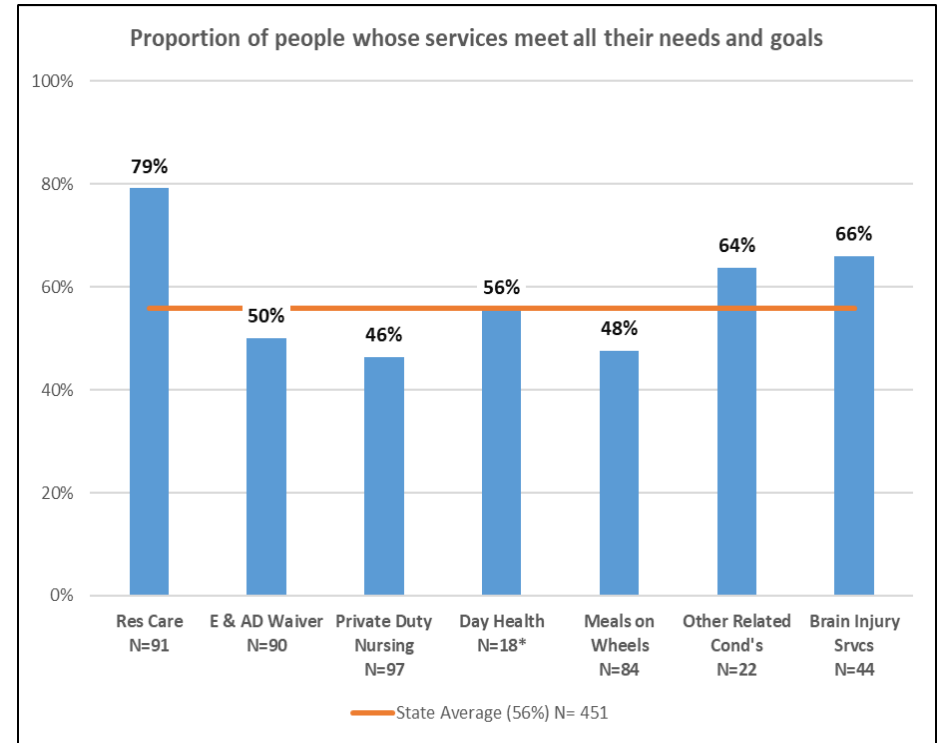
* Very small number of responses

Graph 17. Proportion of people who want help planning for their future need for services



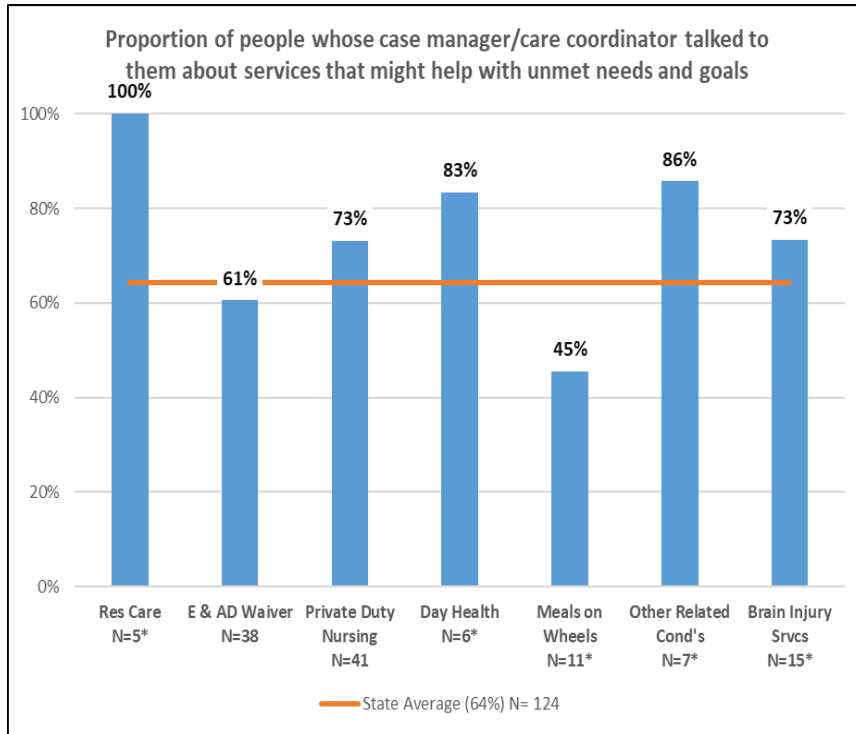
* Very small number of responses

Graph 18. Proportion of people whose services meet all their needs and goals



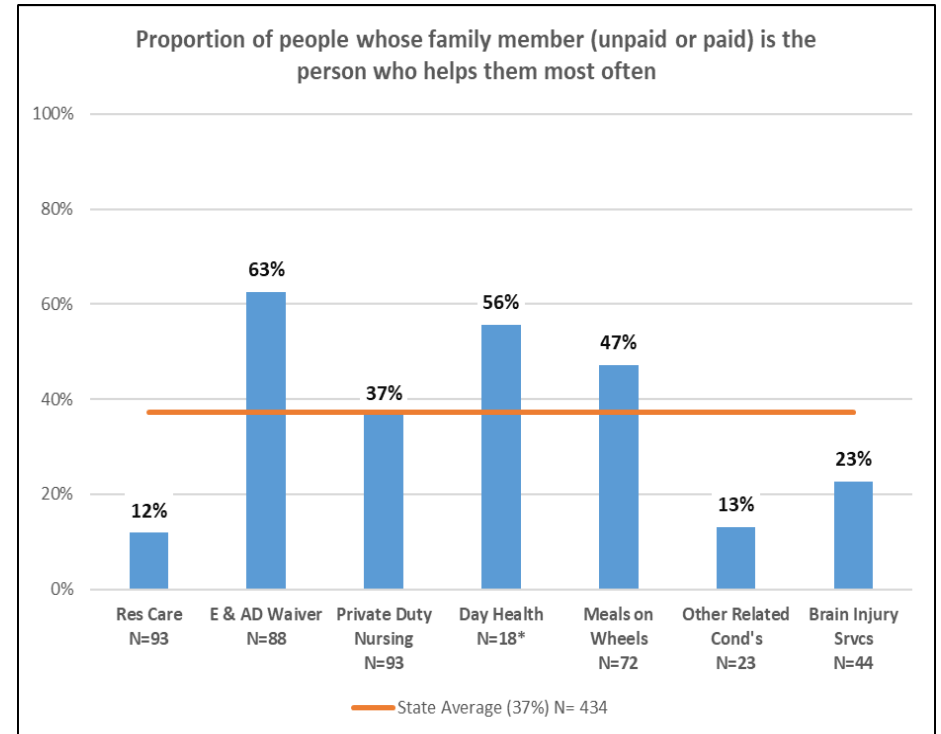
* Very small number of responses

Graph 19. Proportion of people whose case manager/care coordinator talked to them about services that might help with unmet needs and goals (if have case manager and have unmet needs and goals)



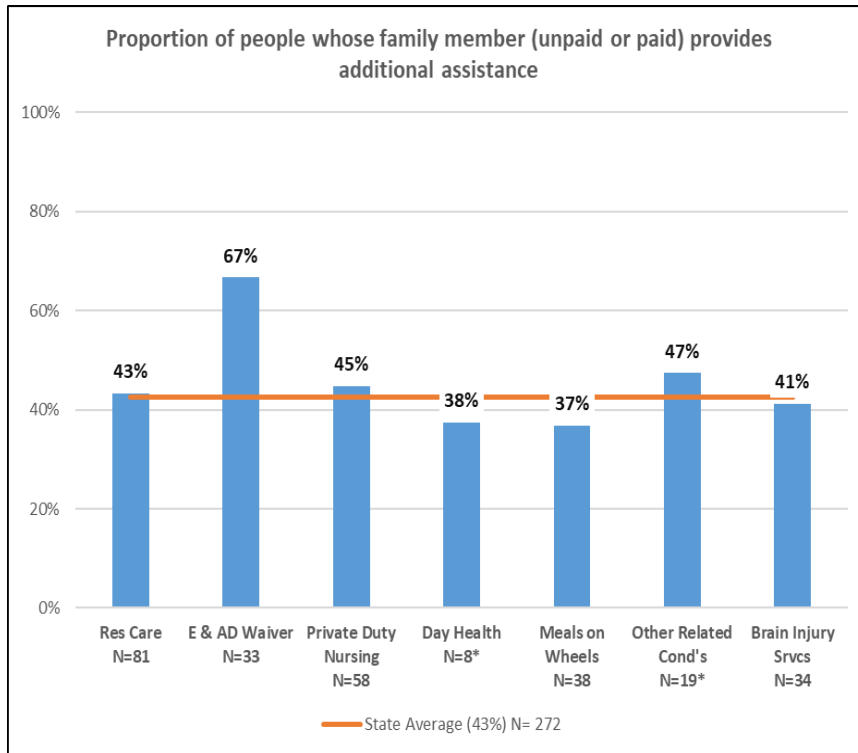
* Very small number of responses

Graph 20. Proportion of people whose family member (unpaid or paid) is the person who helps them most often



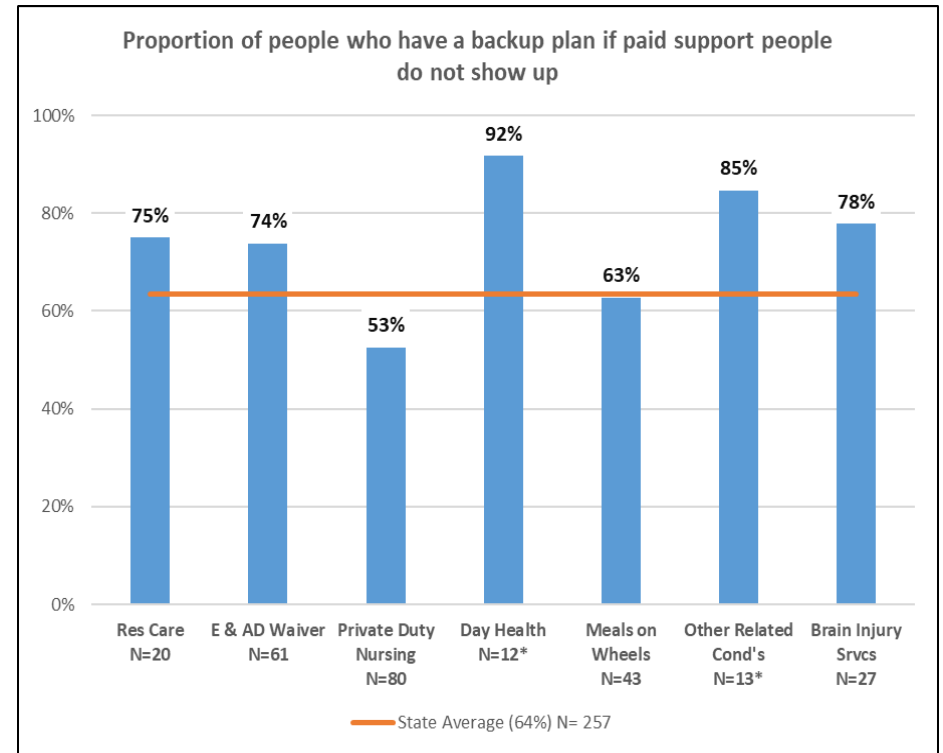
* Very small number of responses

Graph 21. Proportion of people whose family member (unpaid or paid) provides additional assistance



* Very small number of responses

Graph 22. Proportion of people who have a backup plan if their paid support people do not show up⁹



* Very small number of responses

⁹ New variable

Care Coordination

Individuals are provided appropriate coordination of care.

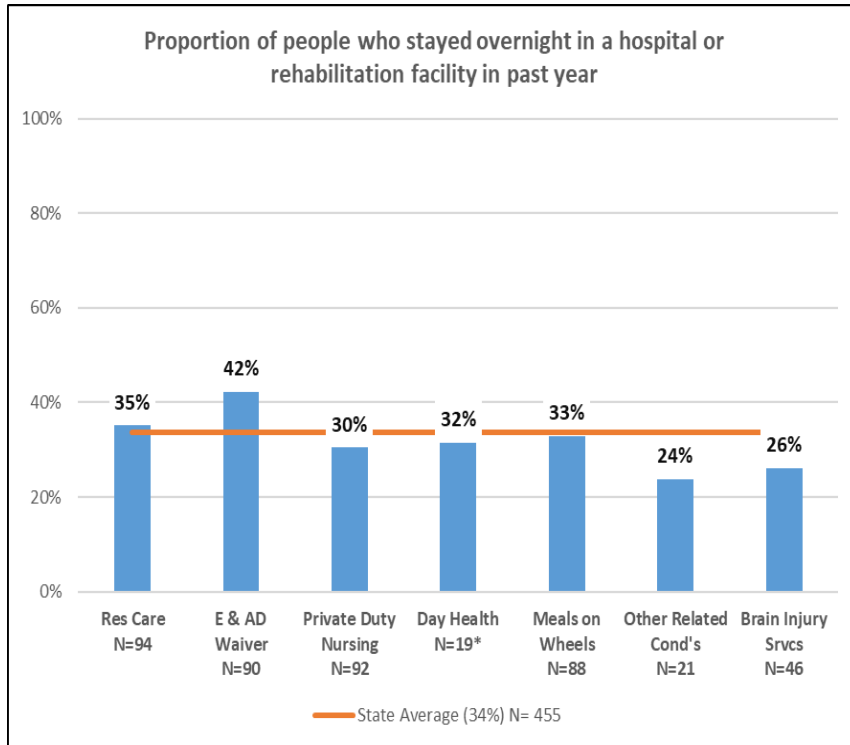
There are three Care Coordination indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people discharged from the hospital or LTC facility who felt comfortable going home.
2. Proportion of people making a transition from hospital or LTC facility who had adequate follow-up.
3. Proportion of people who know how to manage their chronic conditions.

There are five survey items that correspond to the Care Coordination domain.

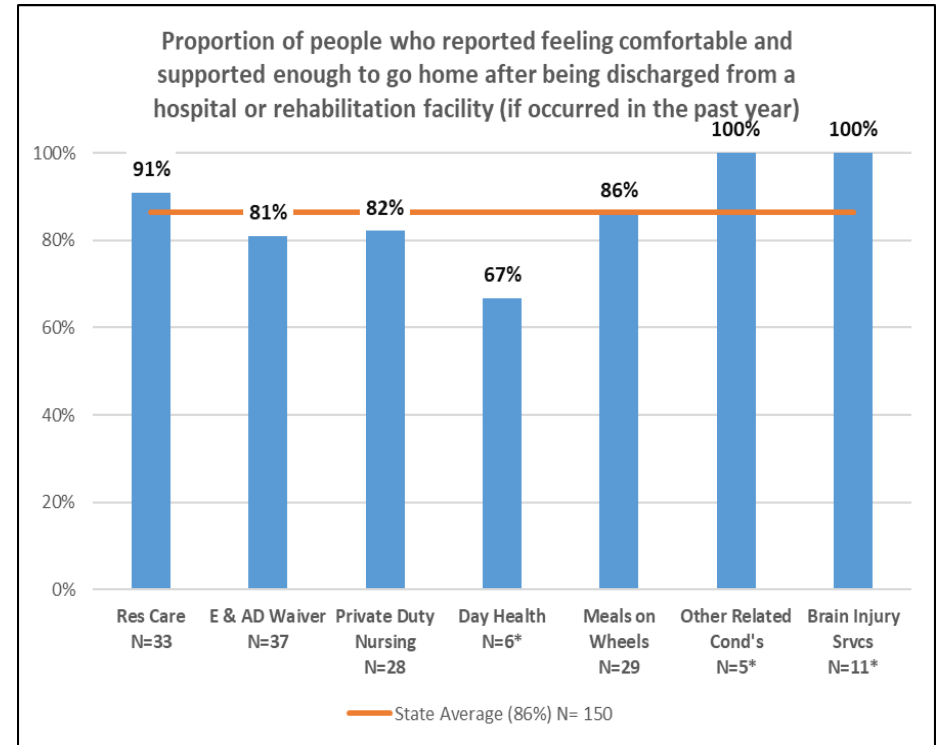
Un-collapsed data for state and settings are shown in Appendix B.

Graph 23. Proportion of people who stayed overnight in a hospital or rehabilitation facility (and were discharged to go home) in past year



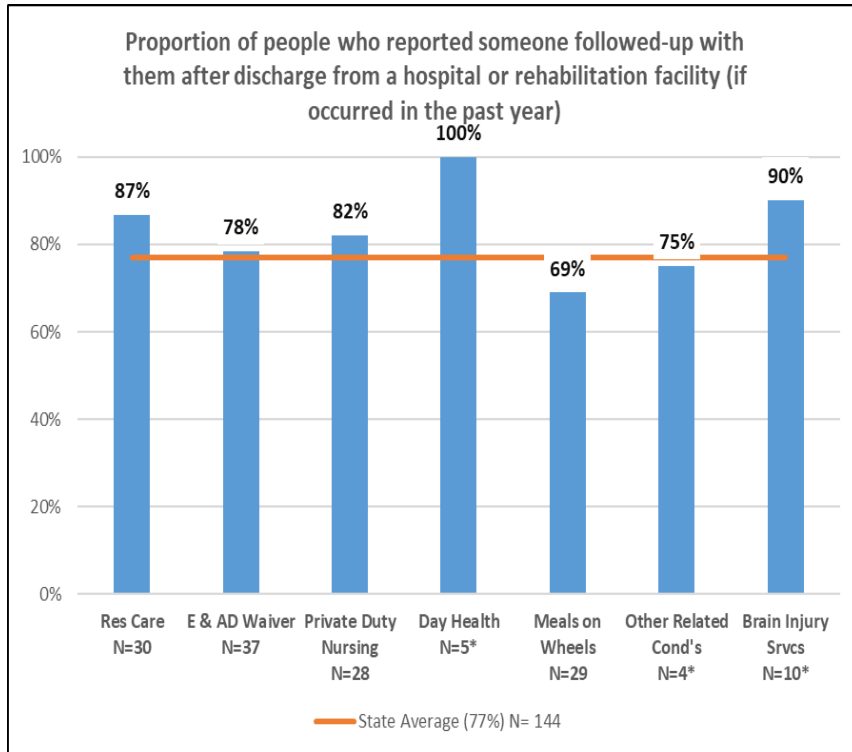
* Very small number of responses

Graph 24. Proportion of people who reported feeling comfortable and supported enough to go home after being discharged from a hospital or rehabilitation facility (if occurred in the past year)



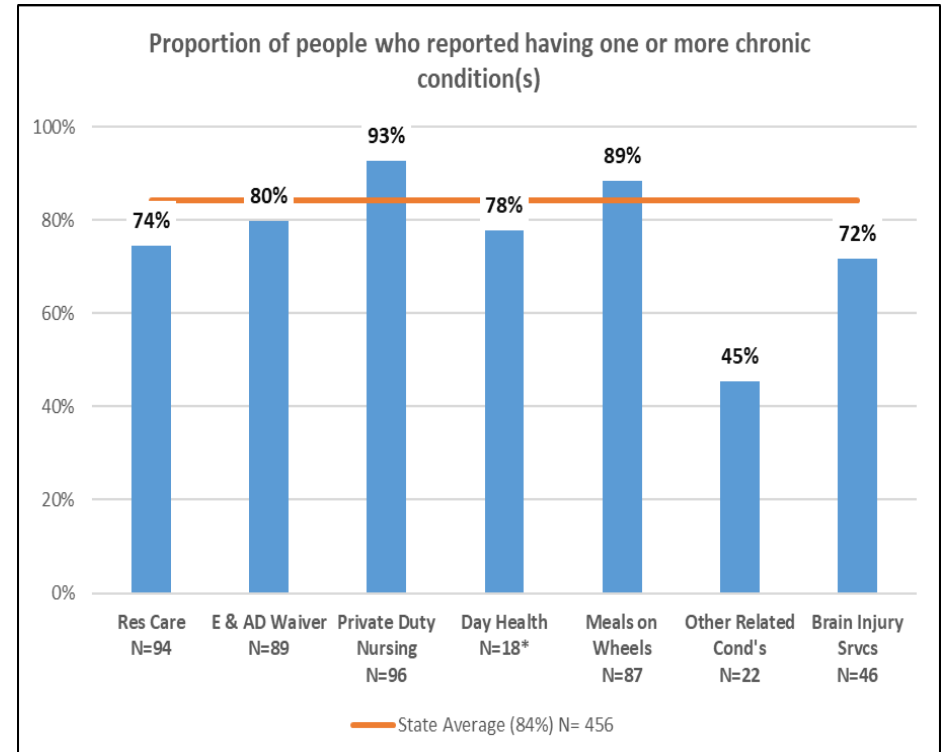
* Very small number of responses

Graph 25. Proportion of people who reported someone followed-up with them after discharge from a hospital or rehabilitation facility (if occurred in the past year)



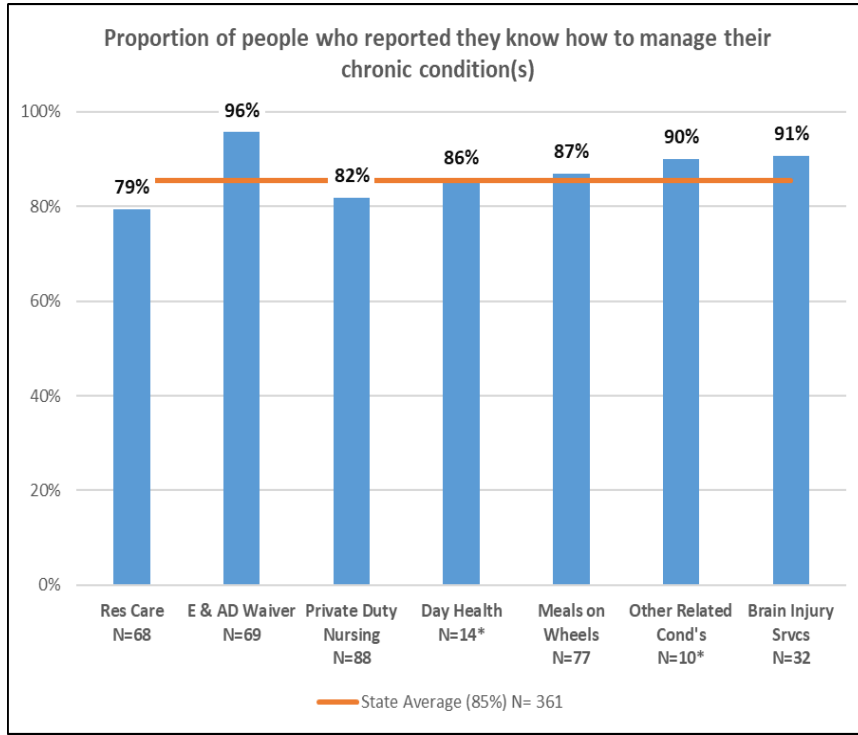
* Very small number of responses

Graph 26. Proportion of people who reported having one or more chronic condition(s)



* Very small number of responses

Graph 27. Proportion of people who reported they know how to manage their chronic condition(s)



* Very small number of responses

Access

Publicly funded services are readily available to individuals who need and qualify for them.

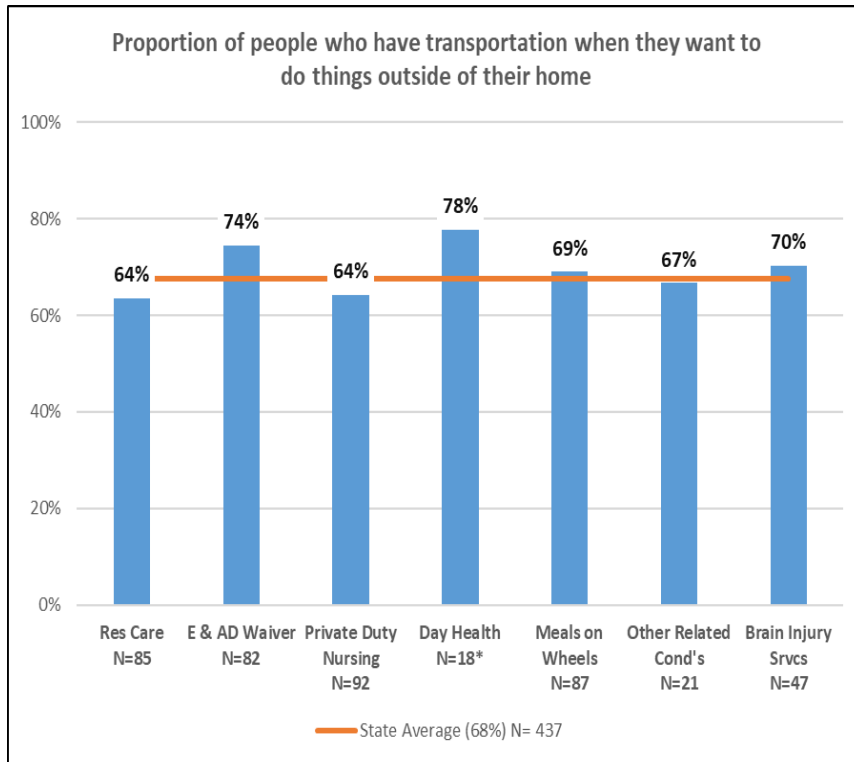
There are three Access indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who have adequate transportation.
2. Proportion of people who get needed equipment, assistive devices (wheelchairs, grab bars, home modifications, etc.)
3. Proportion of people who have access to information about services in their preferred language.

There are five survey items that correspond to the Access domain.

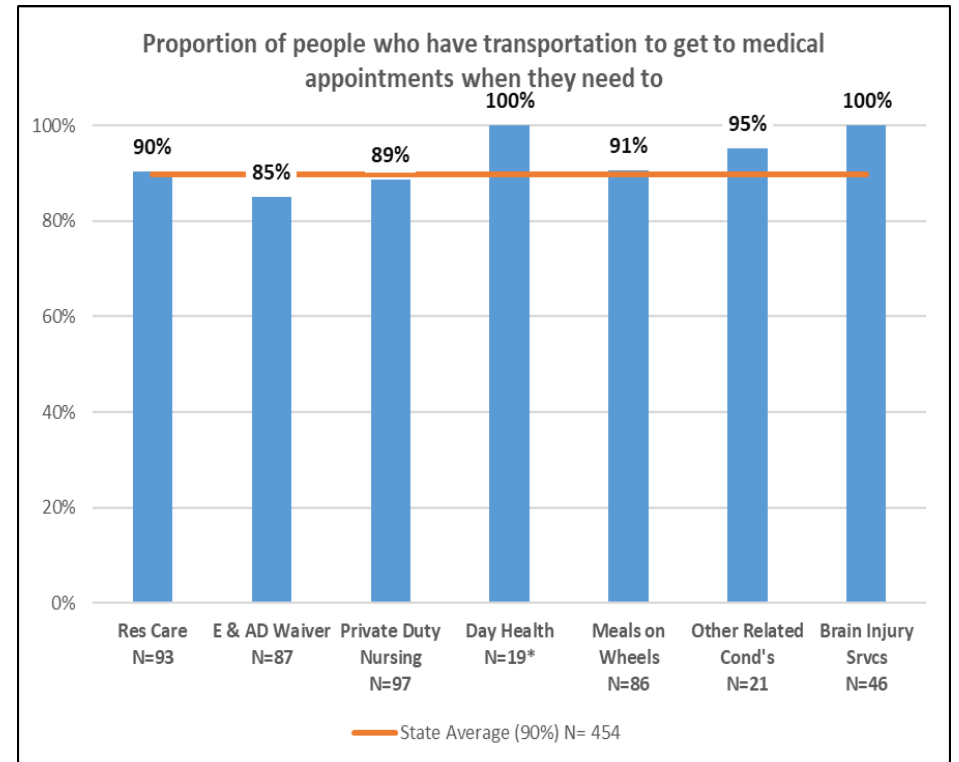
Un-collapsed data for state and settings are shown in Appendix B.

Graph 28. Proportion of people who have transportation when they want to do things outside of their home



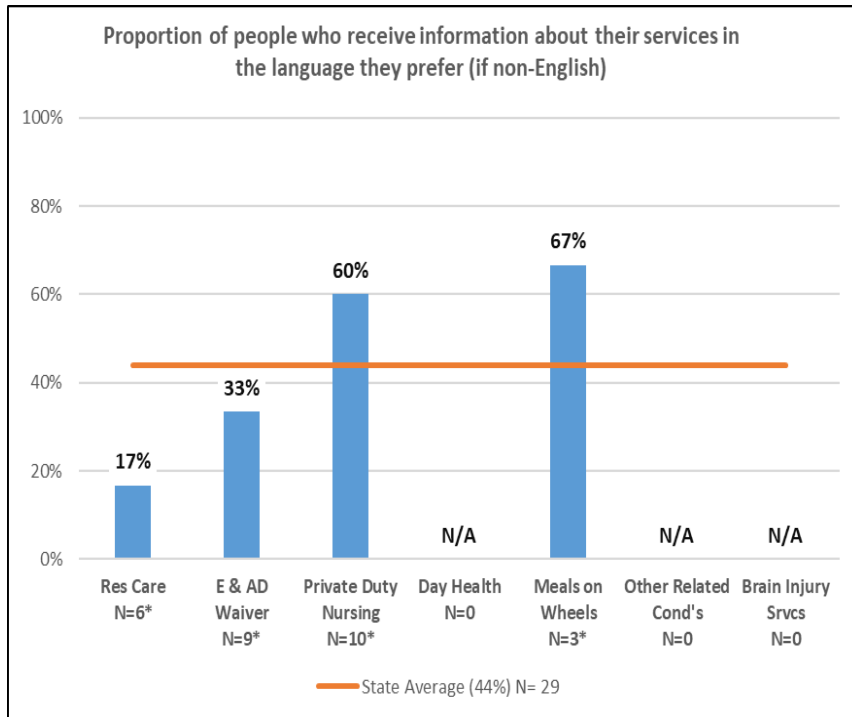
* Very small number of responses

Graph 29. Proportion of people who have transportation to get to medical appointments when they need to



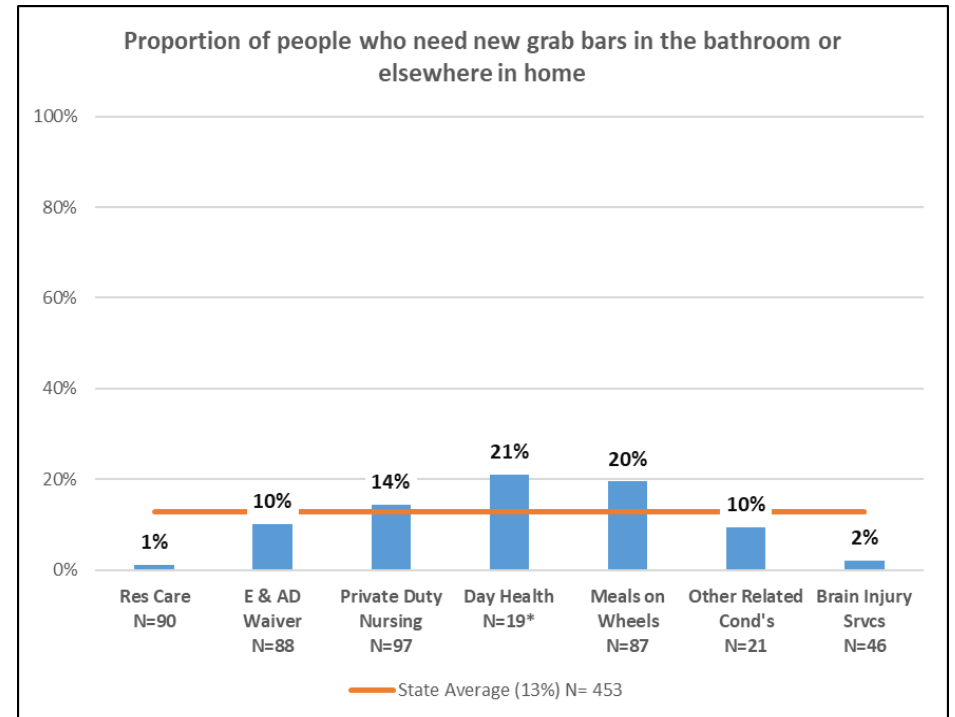
* Very small number of responses

Graph 30. Proportion of people who receive information about their services in the language they prefer (if non-English)



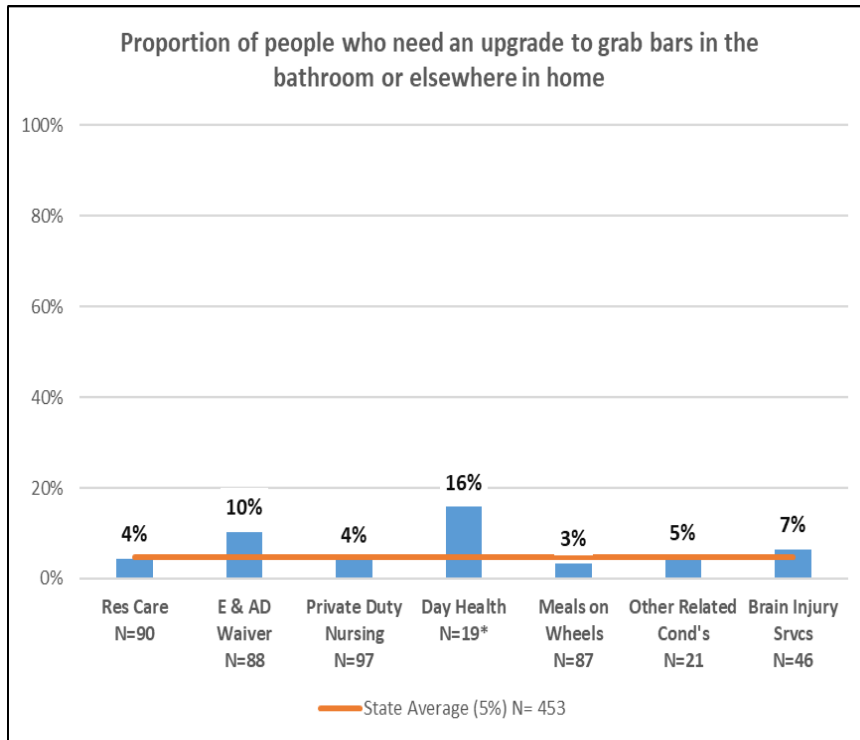
* Very small number of responses

Graph 31. Proportion of people who need new grab bars in the bathroom or elsewhere in home



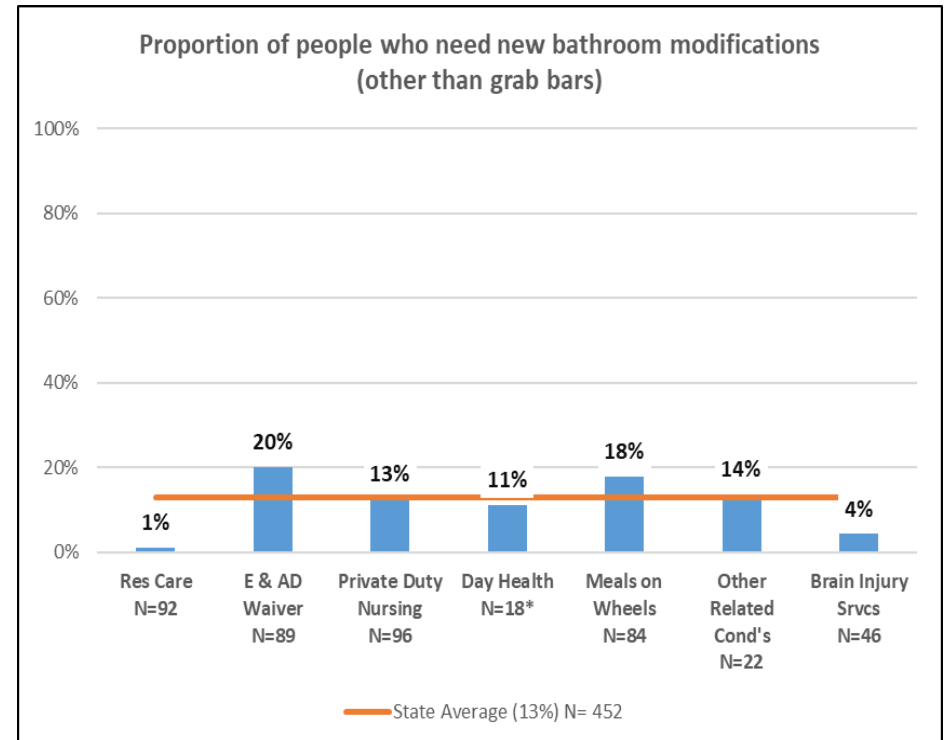
* Very small number of responses

Graph 32. Proportion of people who need an upgrade to grab bars in the bathroom or elsewhere in home



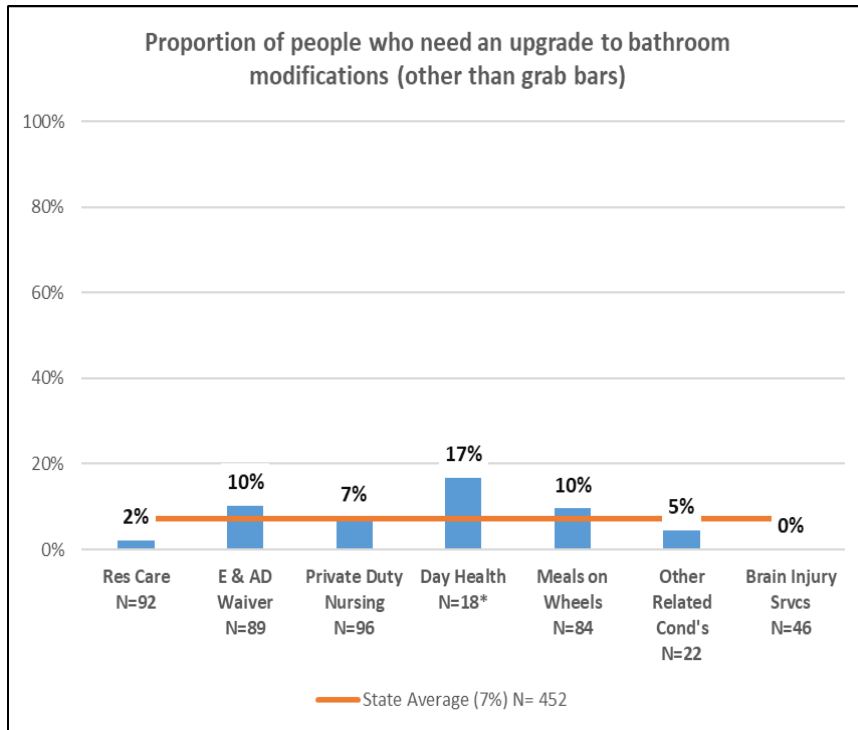
* Very small number of responses

Graph 33. Proportion of people who need new bathroom modifications (other than grab bars)



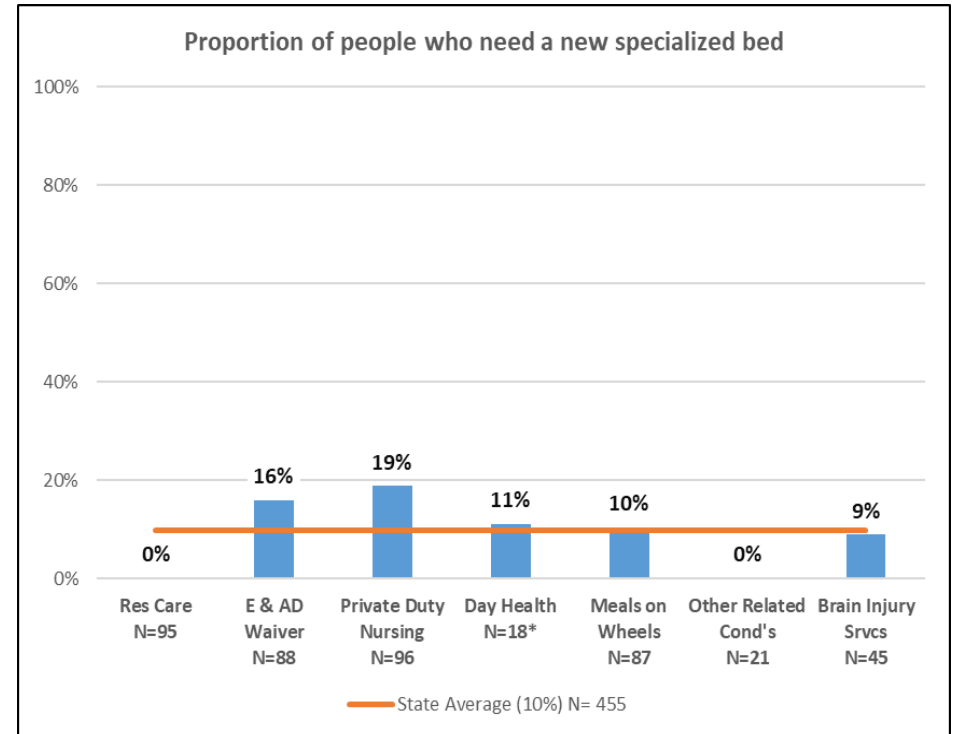
* Very small number of responses

Graph 34. Proportion of people who need an upgrade to bathroom modifications (other than grab bars)



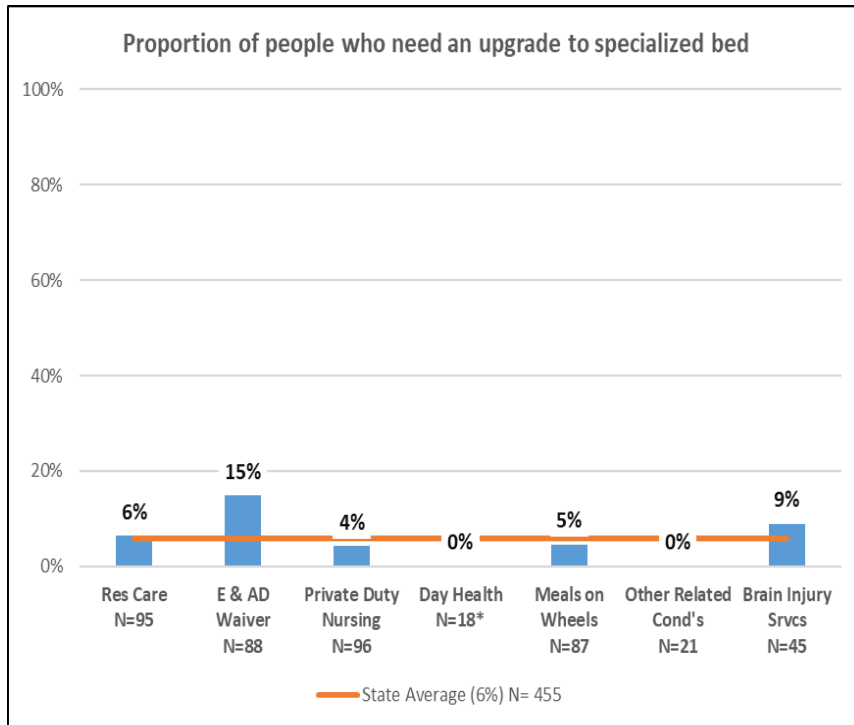
* Very small number of responses

Graph 35. Proportion of people who need a new specialized bed



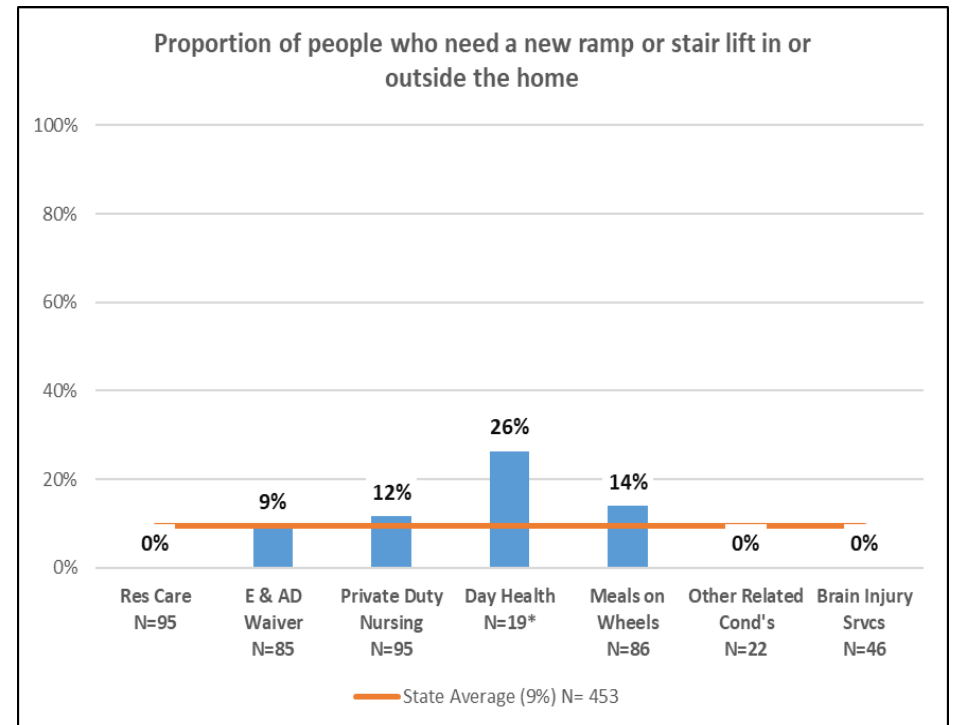
* Very small number of responses

Graph 36. Proportion of people who need an upgrade to specialized bed



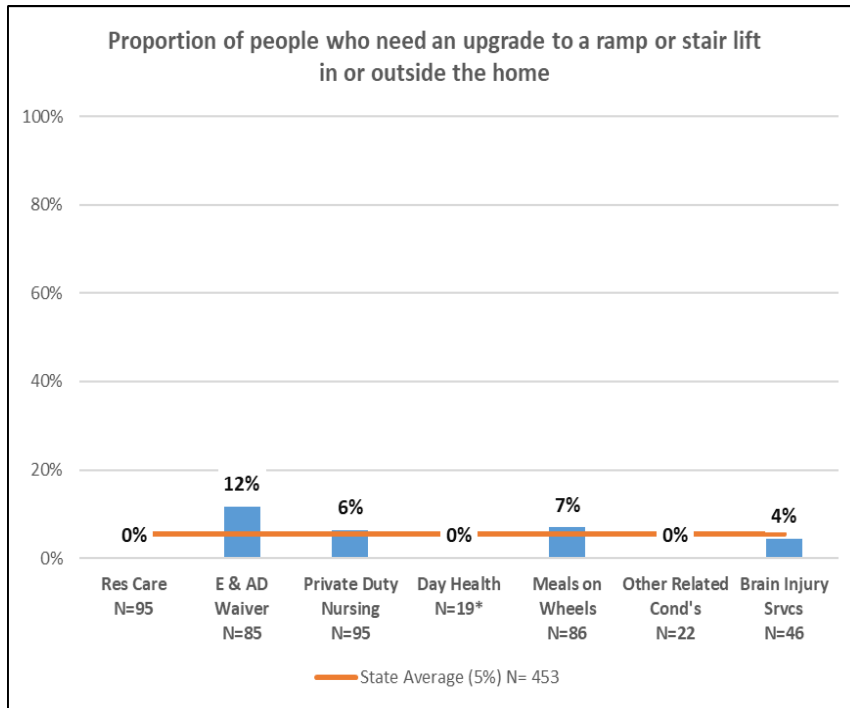
* Very small number of responses

Graph 37. Proportion of people who need a new ramp or stair lift in or outside the home



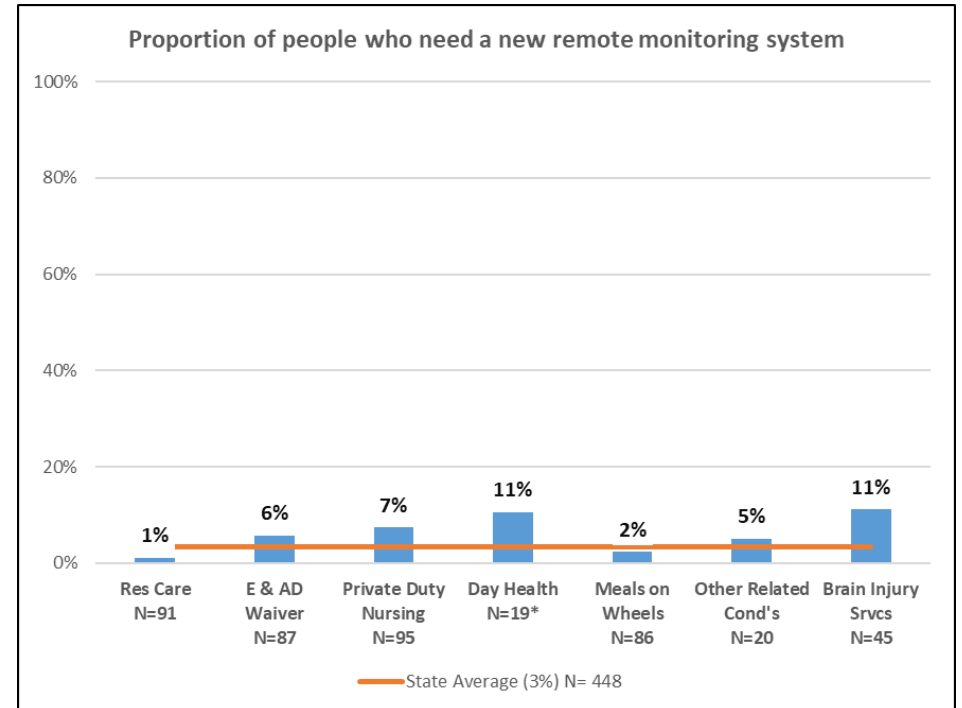
* Very small number of responses

Graph 38. Proportion of people who need an upgrade to a ramp or stair lift in or outside the home



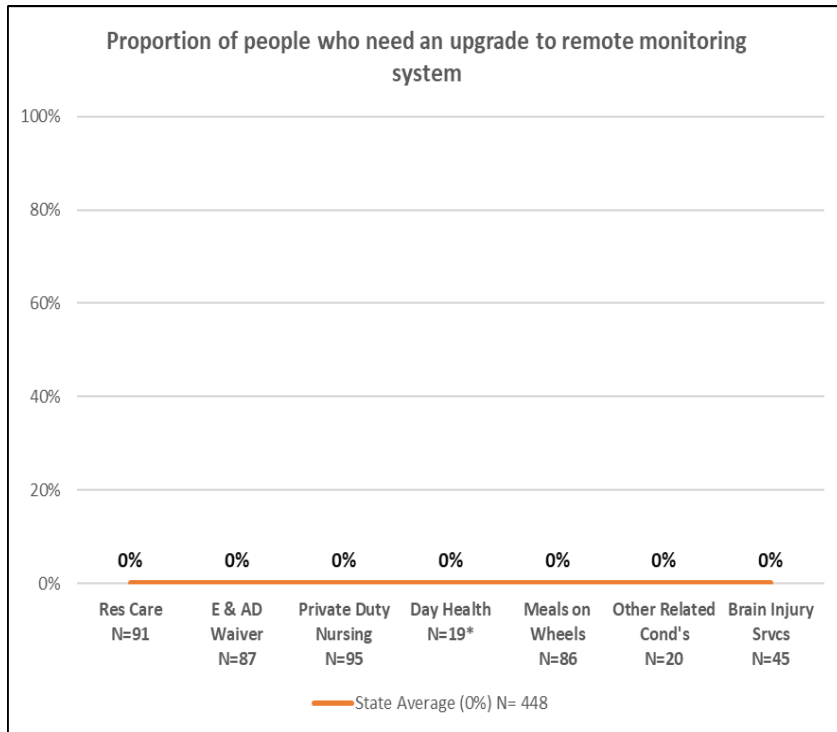
* Very small number of responses

Graph 39. Proportion of people who need a new remote monitoring system



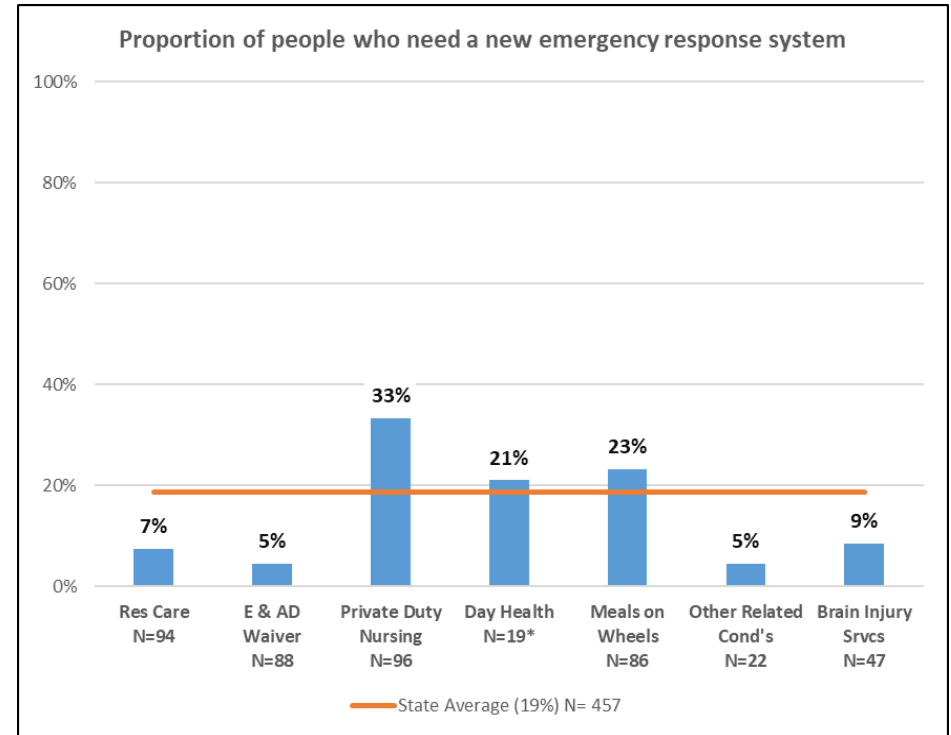
* Very small number of responses

Graph 40. Proportion of people who need an upgrade to remote monitoring system



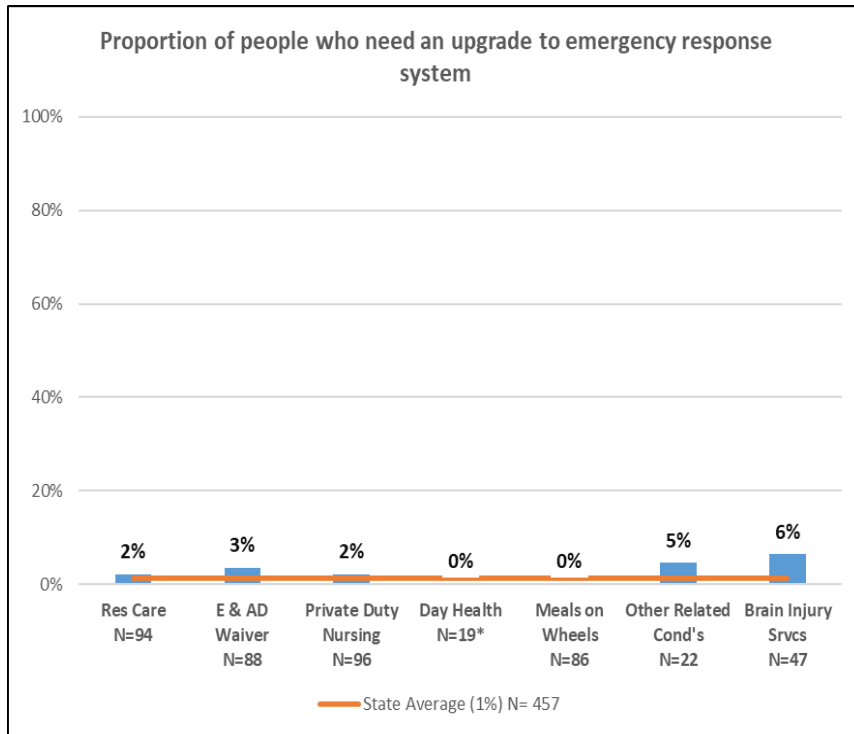
* Very small number of responses

Graph 41. Proportion of people who need a new emergency response system



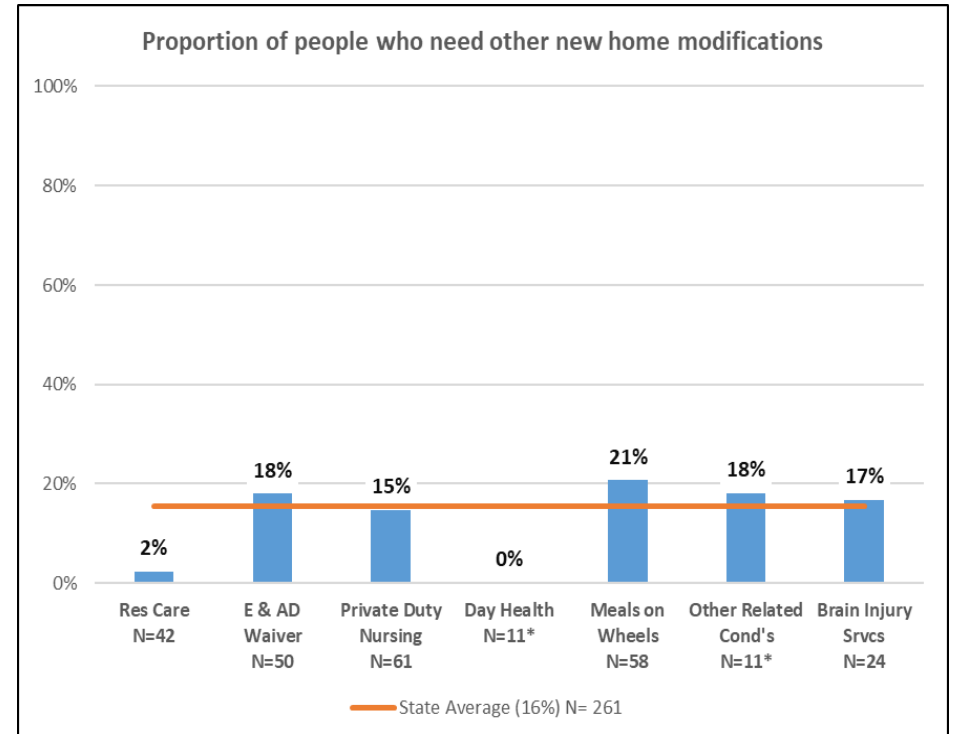
* Very small number of responses

Graph 42. Proportion of people who need an upgrade to emergency response system



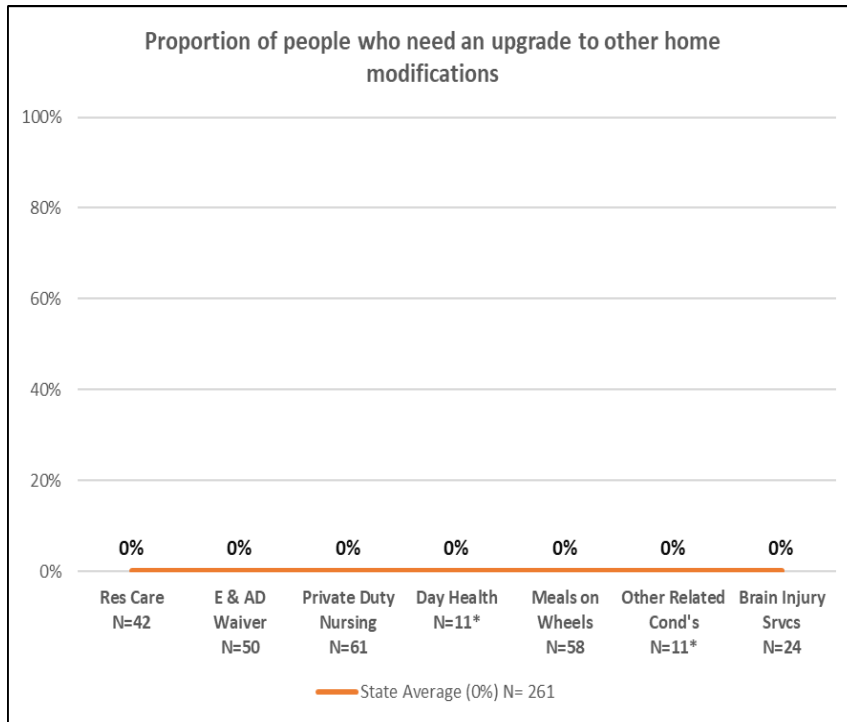
* Very small number of responses

Graph 43. Proportion of people who need other new home modifications



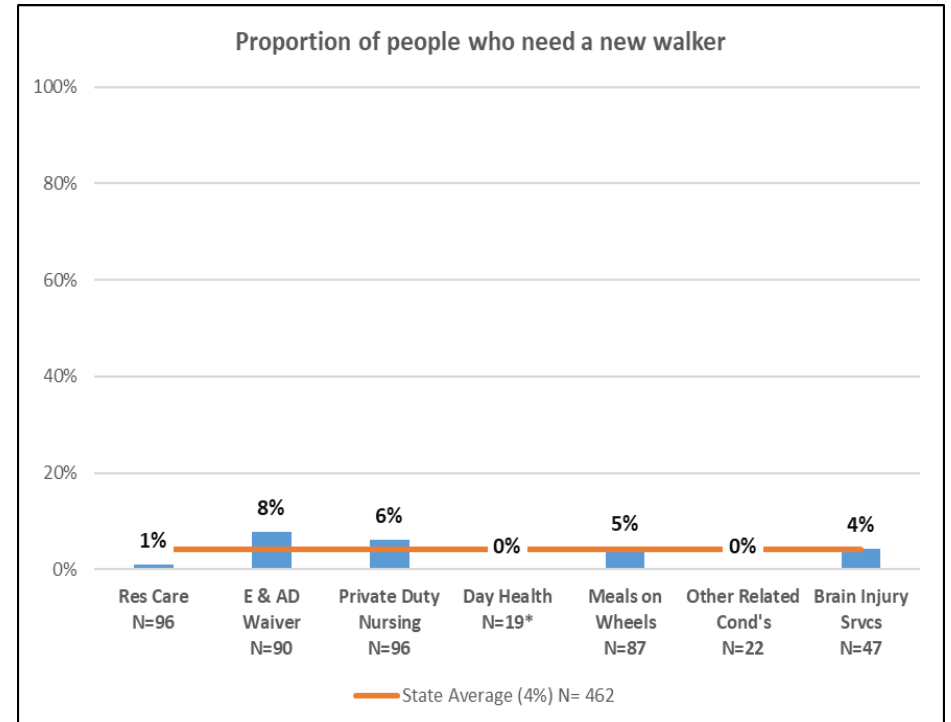
* Very small number of responses

Graph 44. Proportion of people who need an upgrade to other home modifications



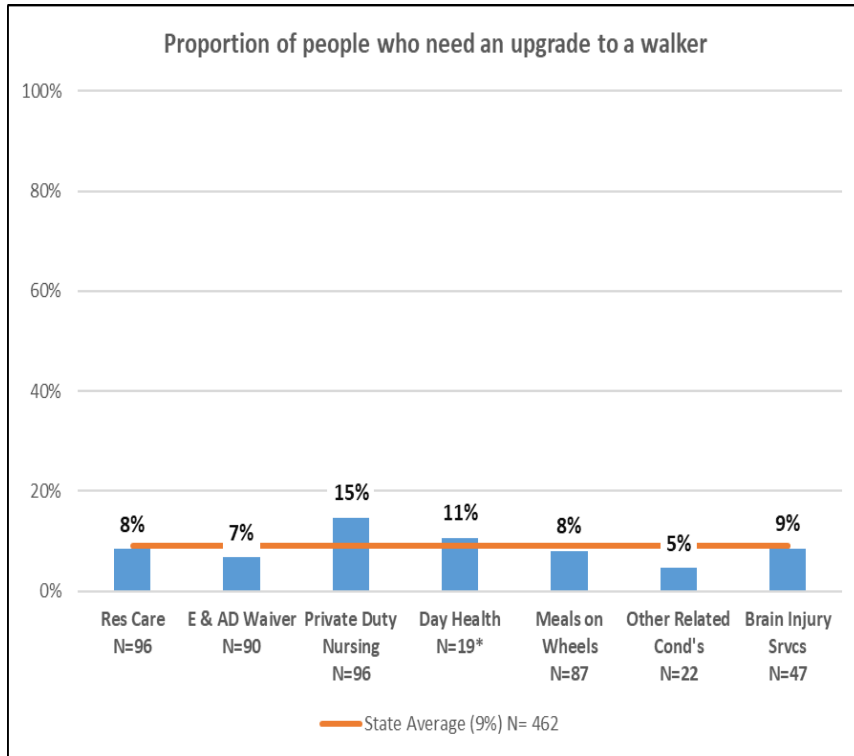
* Very small number of responses

Graph 45. Proportion of people who need a new walker



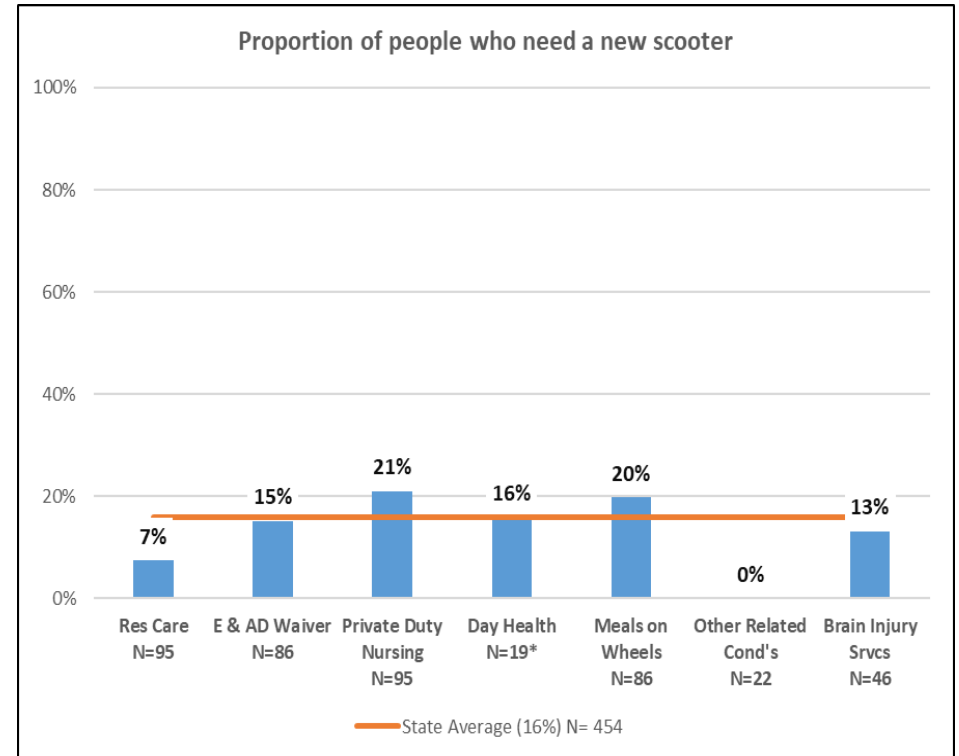
* Very small number of responses

Graph 46. Proportion of people who need an upgrade to a walker



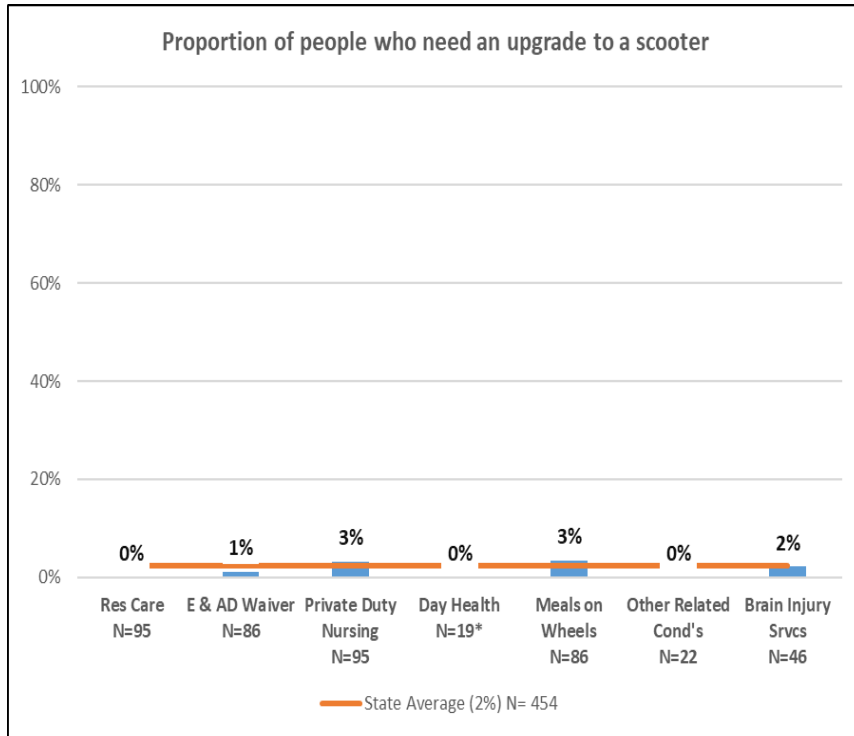
* Very small number of responses

Graph 47. Proportion of people who need a new scooter



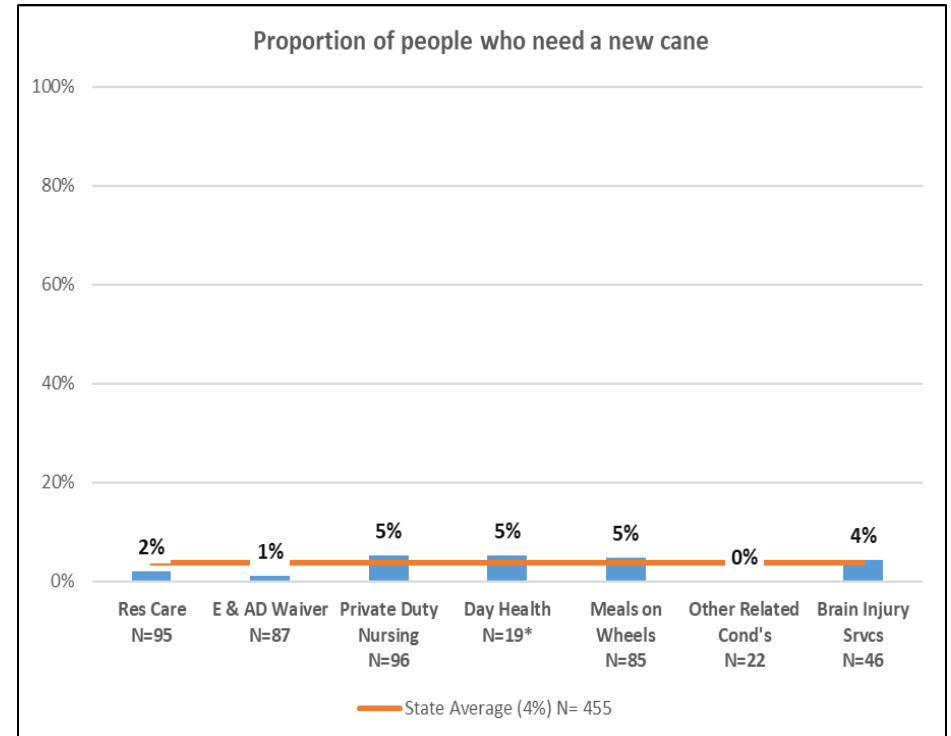
* Very small number of responses

Graph 48. Proportion of people who need an upgrade to a scooter



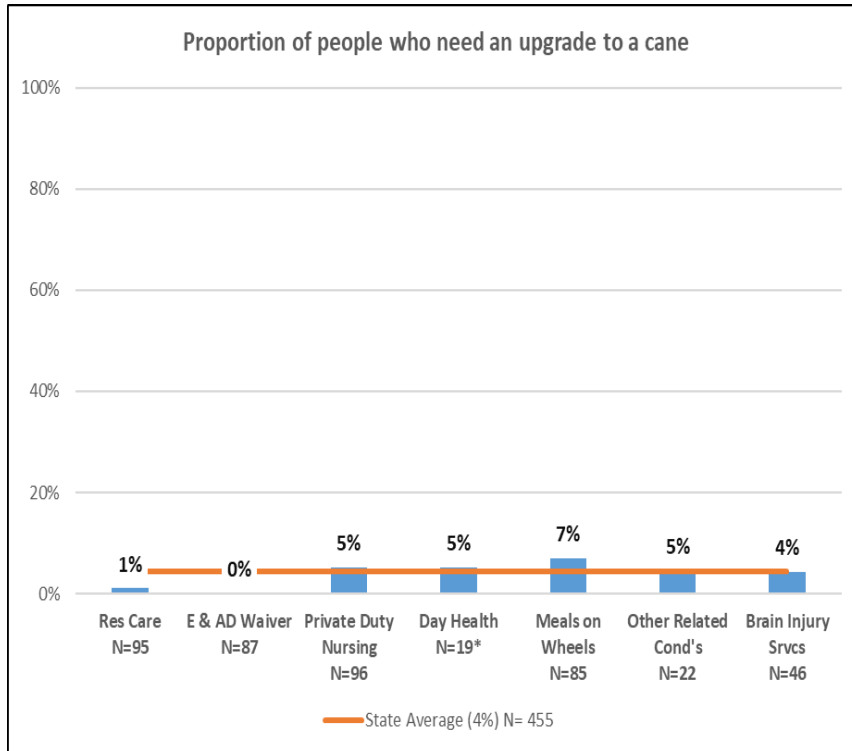
* Very small number of responses

Graph 49. Proportion of people who need a new cane



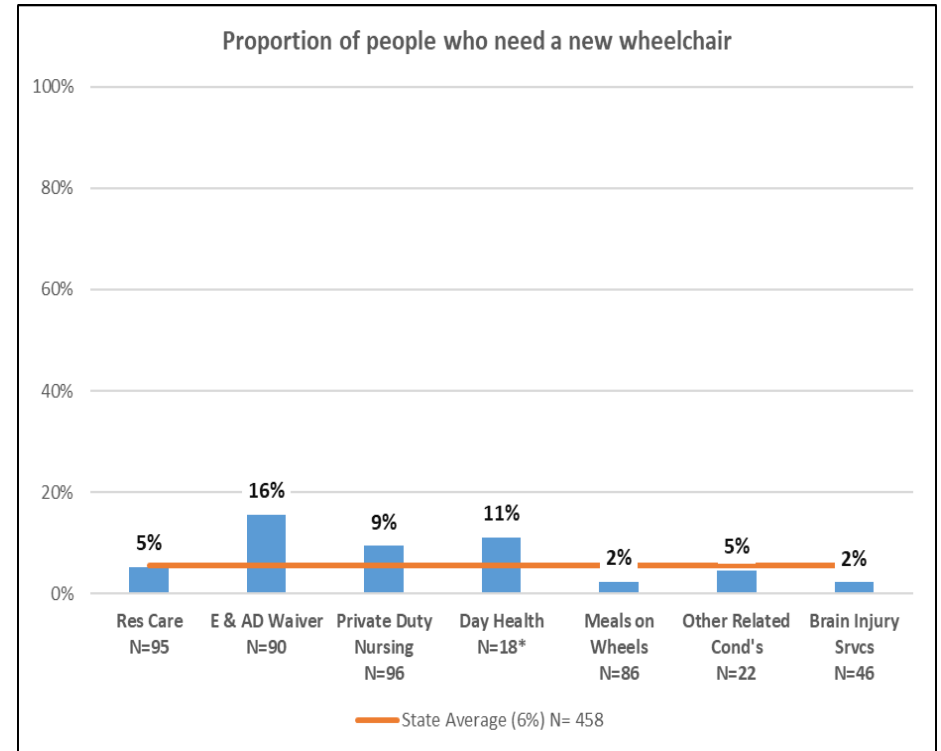
* Very small number of responses

Graph 50. Proportion of people who need an upgrade to a cane



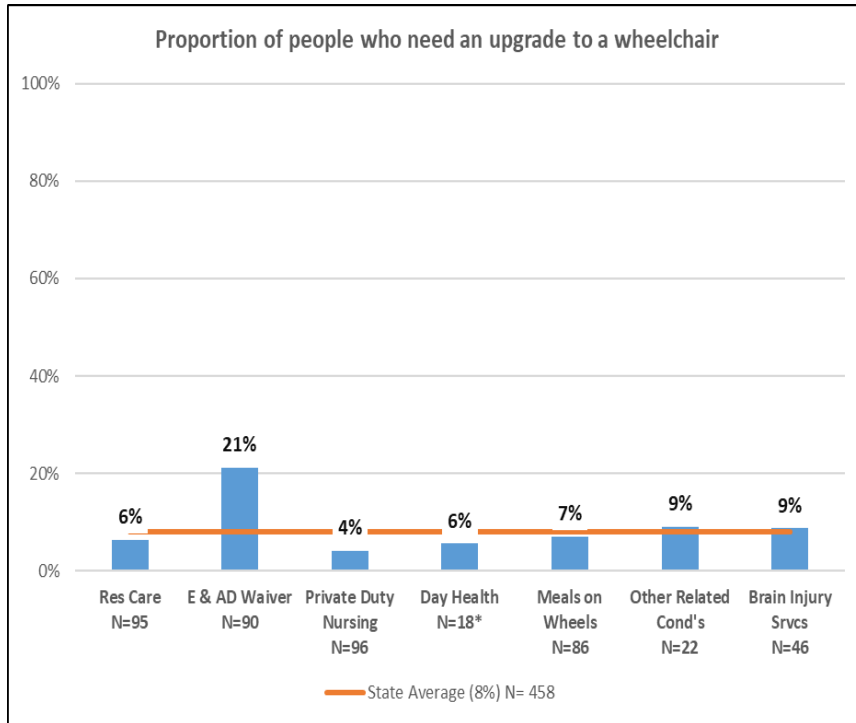
* Very small number of responses

Graph 51. Proportion of people who need a new wheelchair



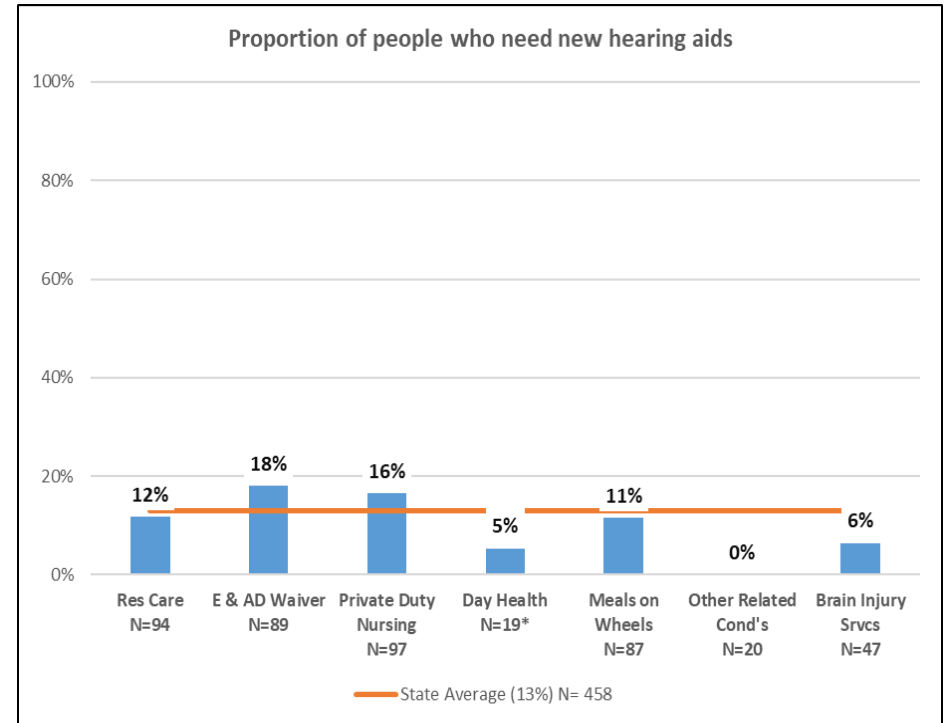
* Very small number of responses

Graph 52. Proportion of people who need an upgrade to a wheelchair



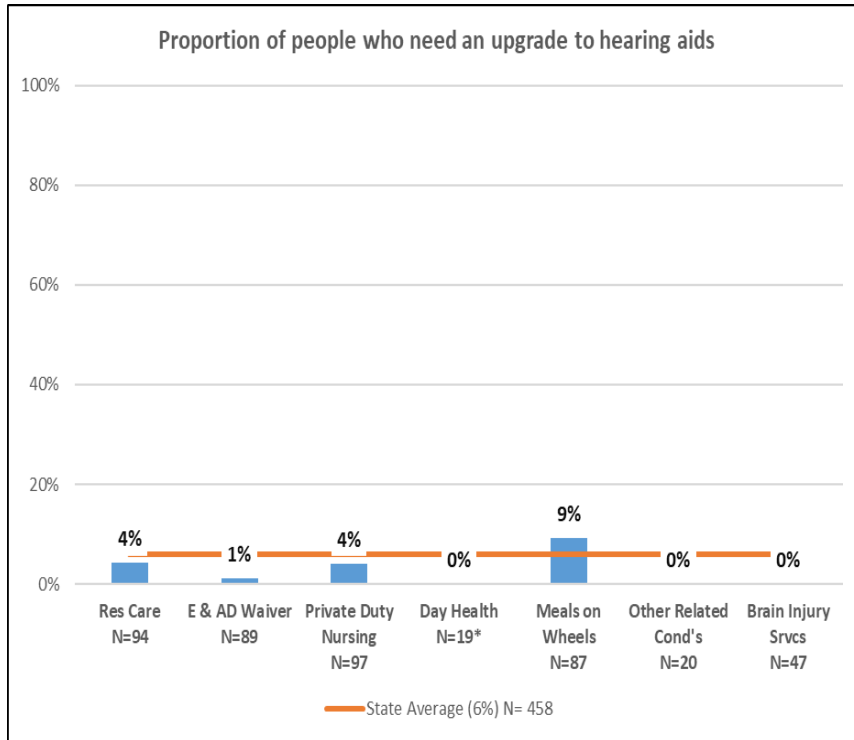
* Very small number of responses

Graph 53. Proportion of people who need new hearing aids



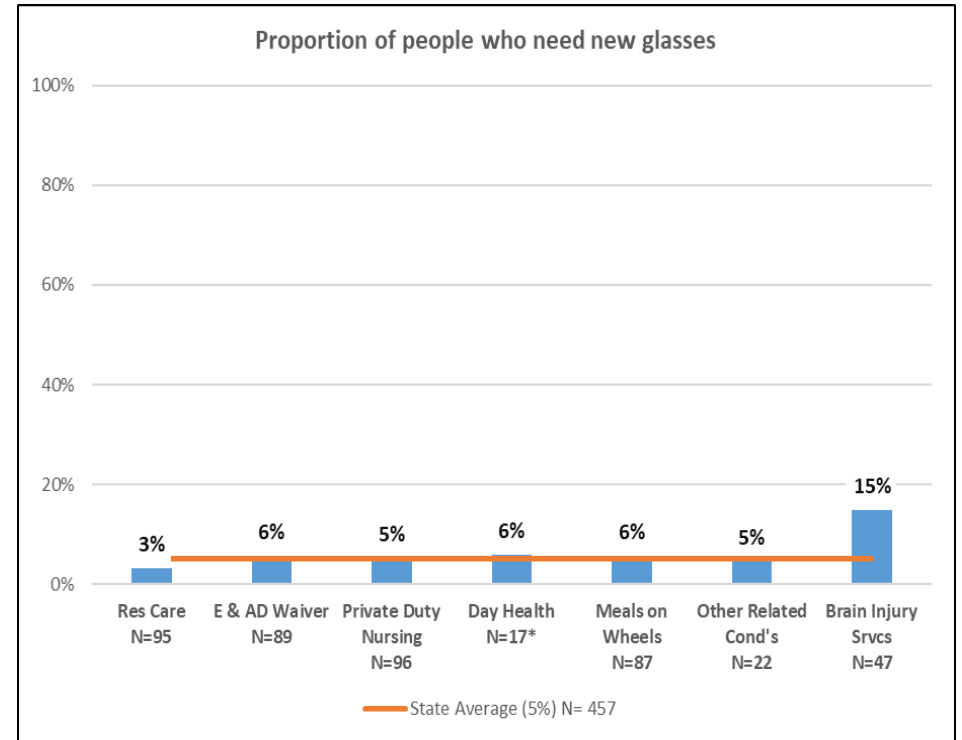
* Very small number of responses

Graph 54. Proportion of people who need an upgrade to hearing aids



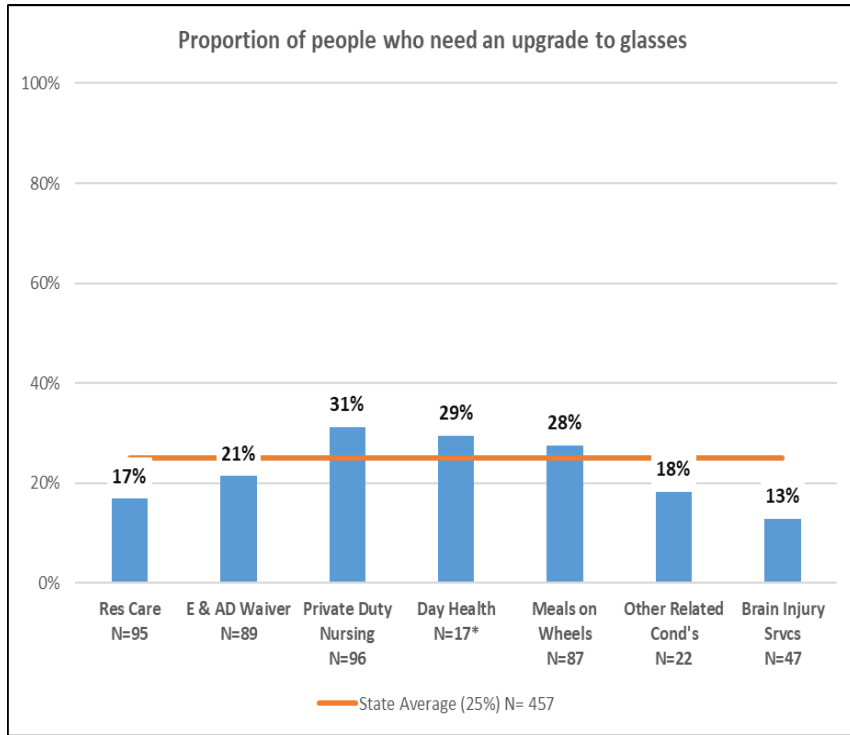
* Very small number of responses

Graph 55. Proportion of people who need new glasses



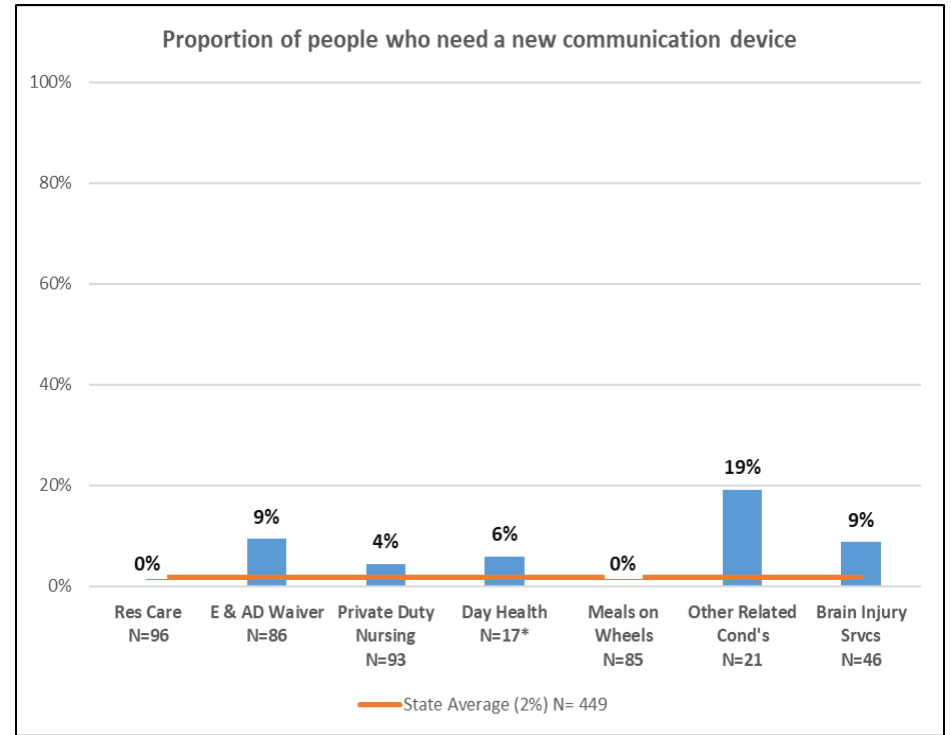
* Very small number of responses

Graph 56. Proportion of people who need an upgrade to glasses



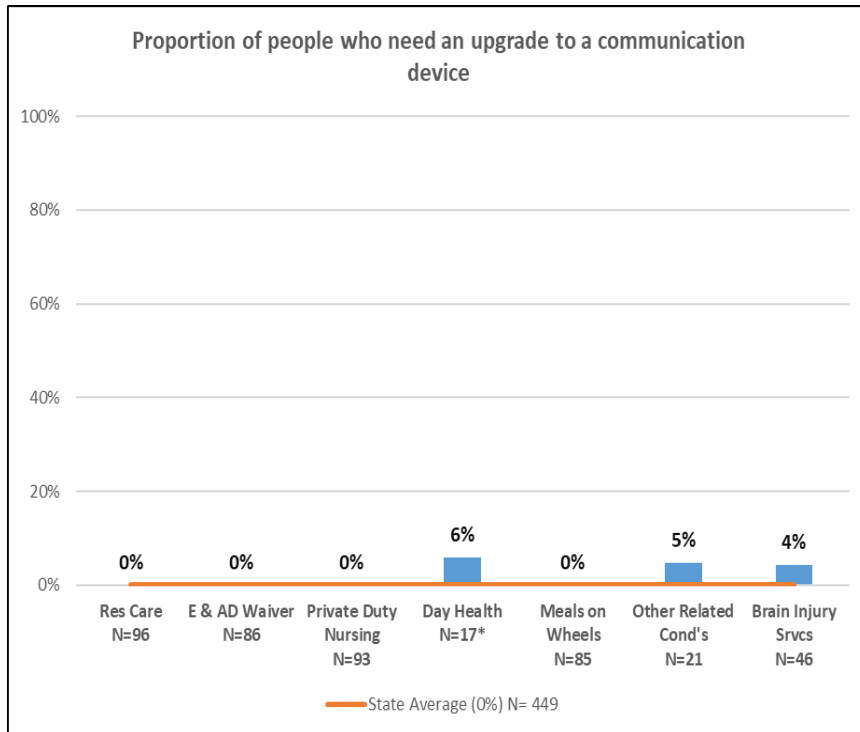
* Very small number of responses

Graph 57. Proportion of people who need a new communication device



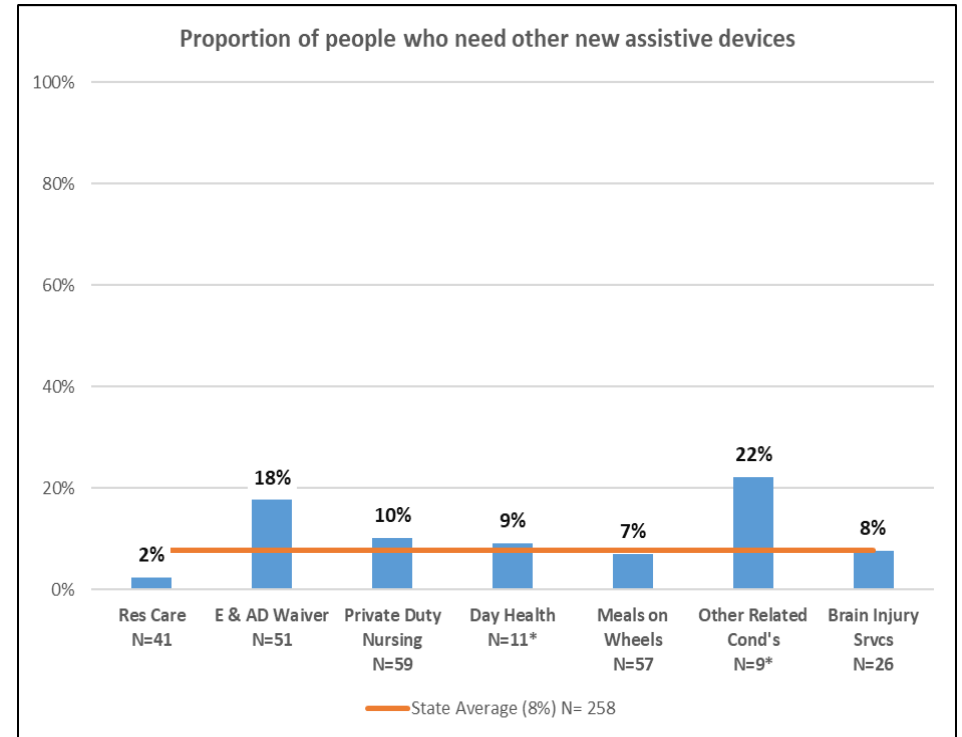
* Very small number of responses

Graph 58. Proportion of people who need an upgrade to a communication device



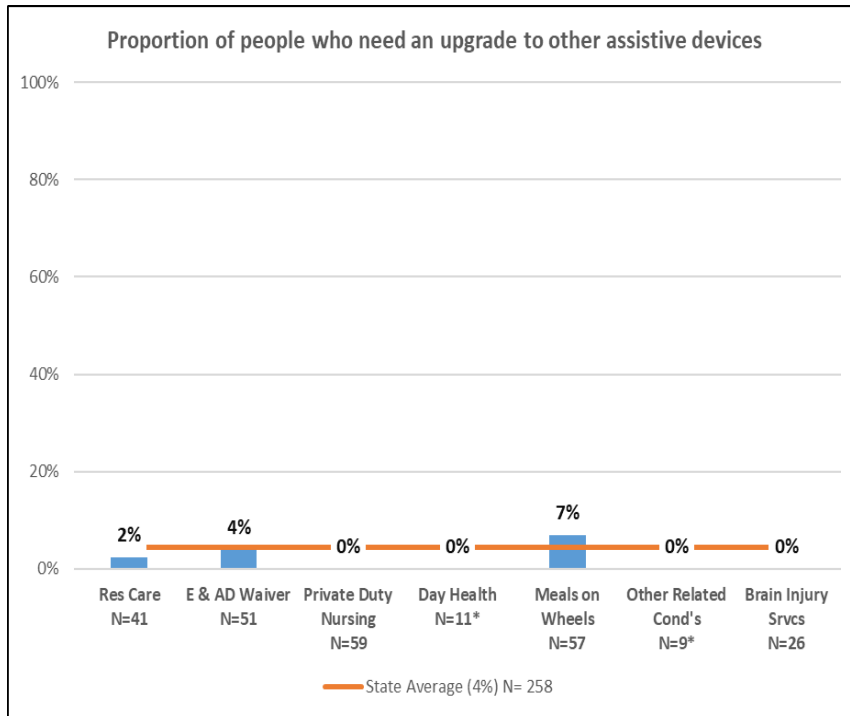
* Very small number of responses

Graph 59. Proportion of people who need other new assistive devices



* Very small number of responses

Graph 60. Proportion of people who need an upgrade to other assistive devices



* Very small number of responses

Safety

People feel safe from abuse, neglect, and injury.

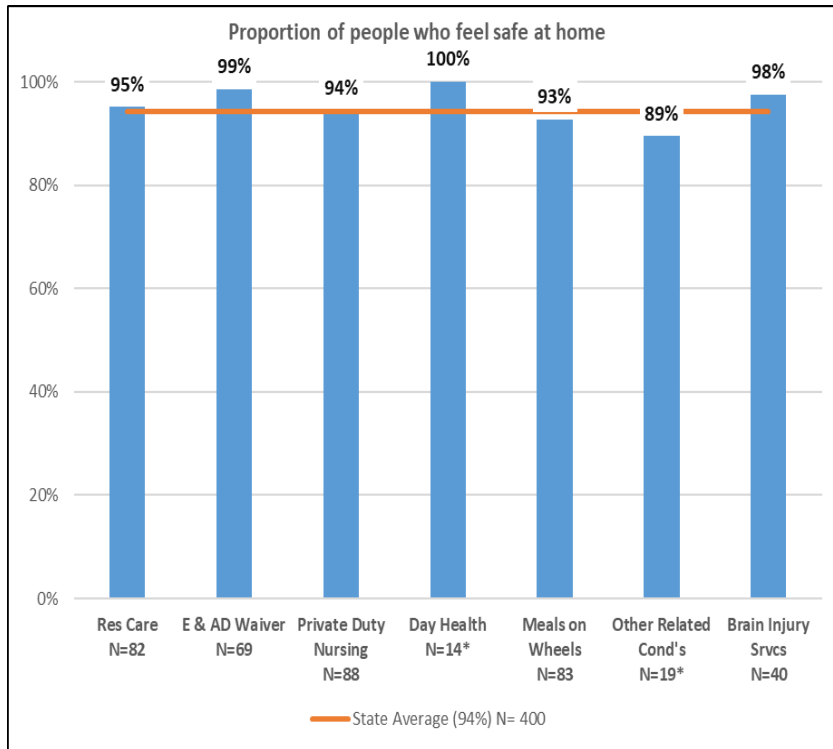
There are five Safety indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who feel safe at home.
2. Proportion of people who feel safe around their staff/ caregiver.
3. Proportion of people who feel that their belongings are safe.
4. Proportion of people whose fear of falling is managed.
5. Proportion of people who are able to get to safety quickly in case of an emergency.

There are seven survey items that correspond to the Safety domain.

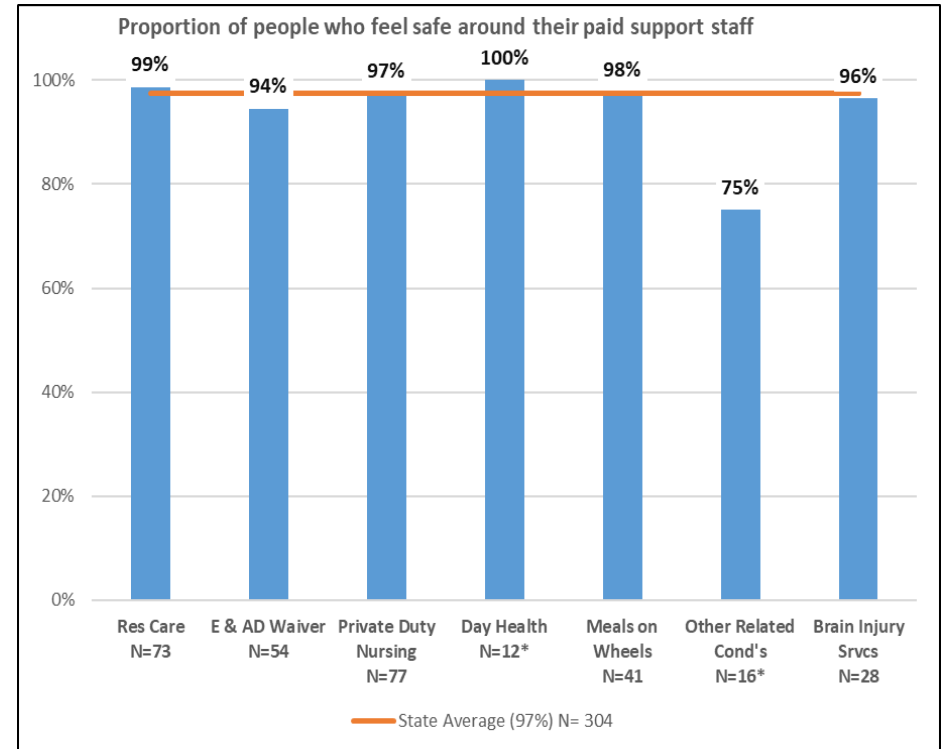
Un-collapsed data for state and settings are shown in Appendix B.

Graph 61. Proportion of people who feel safe at home



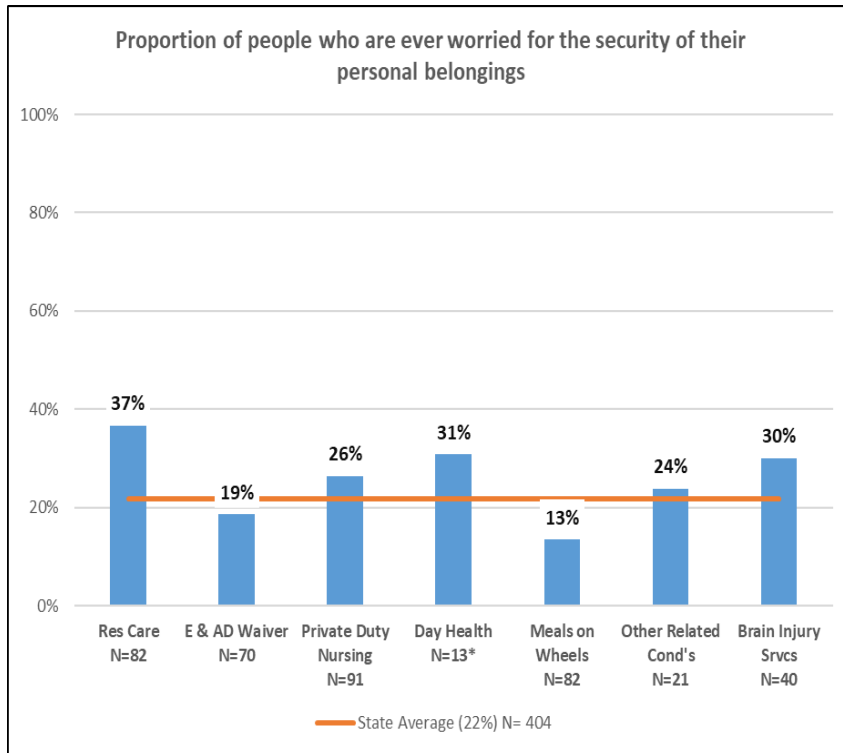
* Very small number of responses

Graph 62. Proportion of people who feel safe around their paid support staff



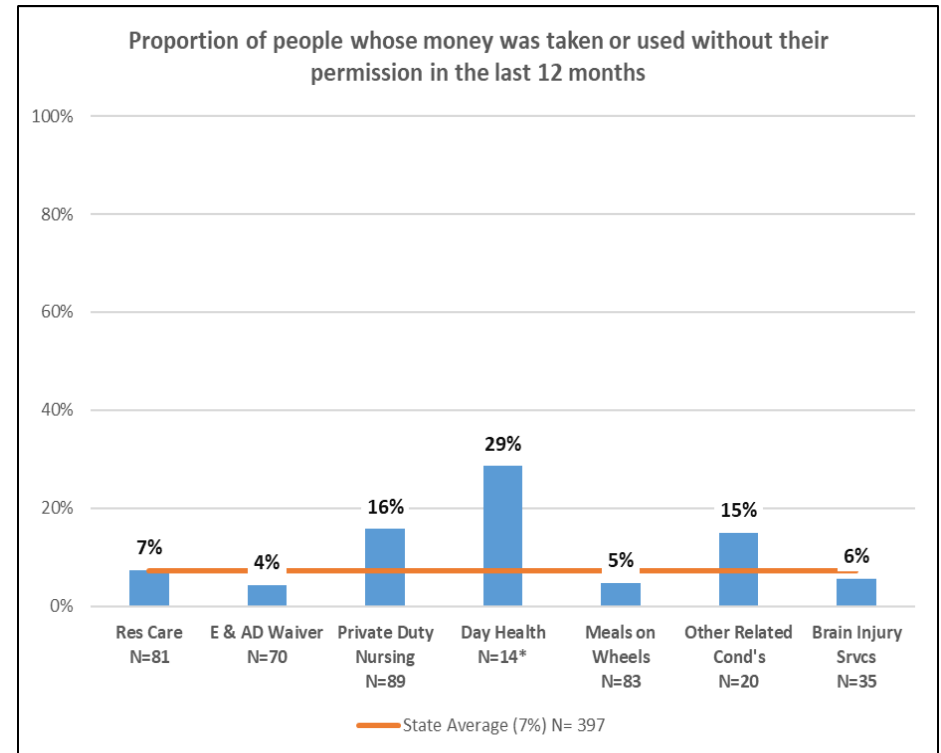
* Very small number of responses

Graph 63. Proportion of people who are ever worried for the security of their personal belongings



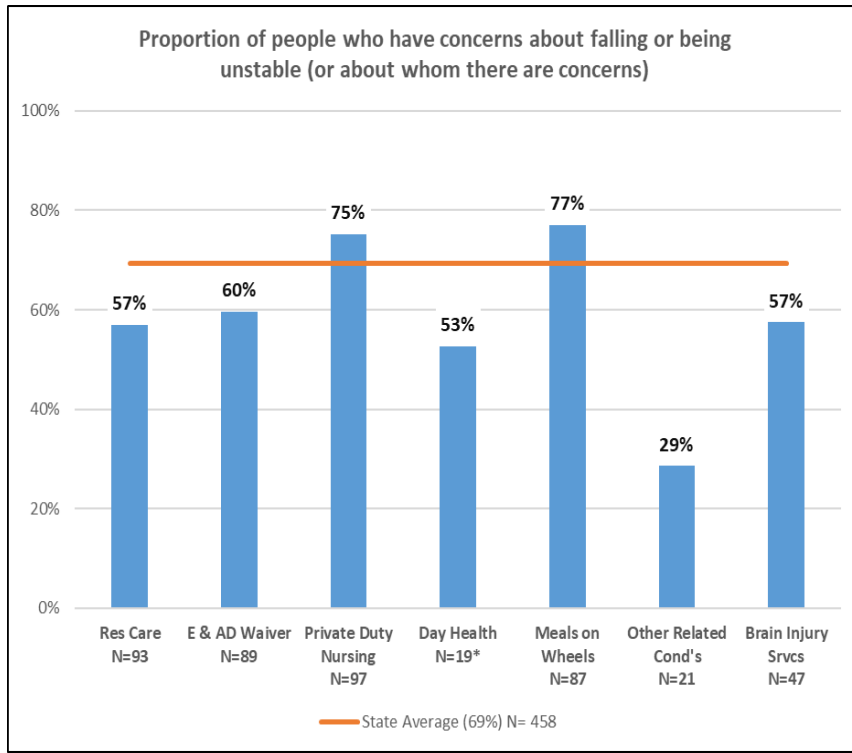
* Very small number of responses

Graph 64. Proportion of people whose money was taken or used without their permission in the last 12 months



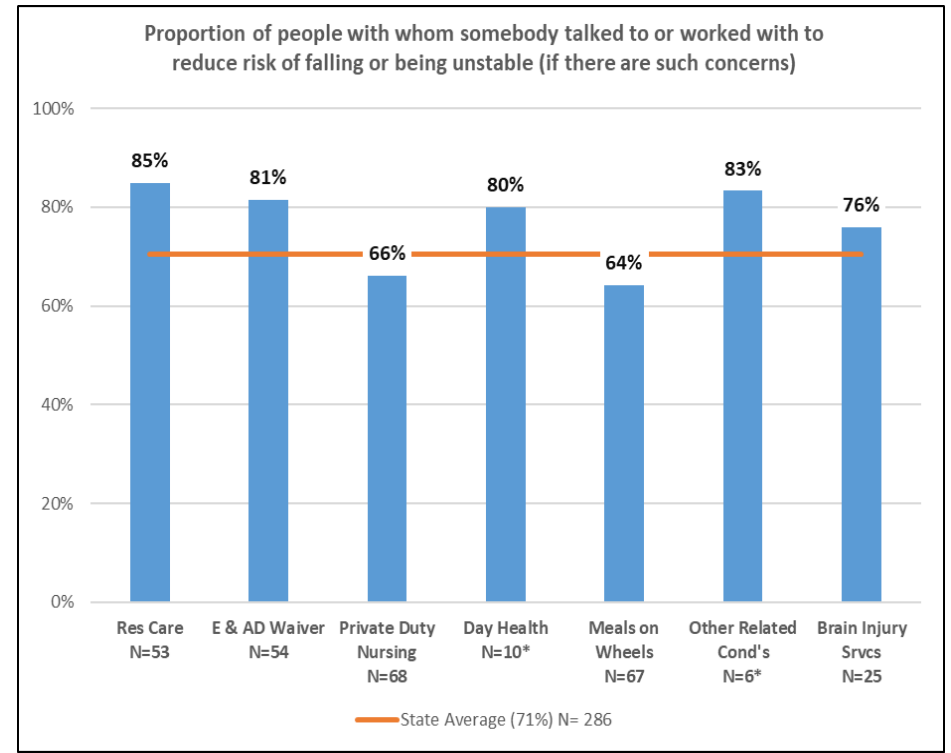
* Very small number of responses

Graph 65. Proportion of people who have concerns about falling or being unstable (or about whom there are concerns)



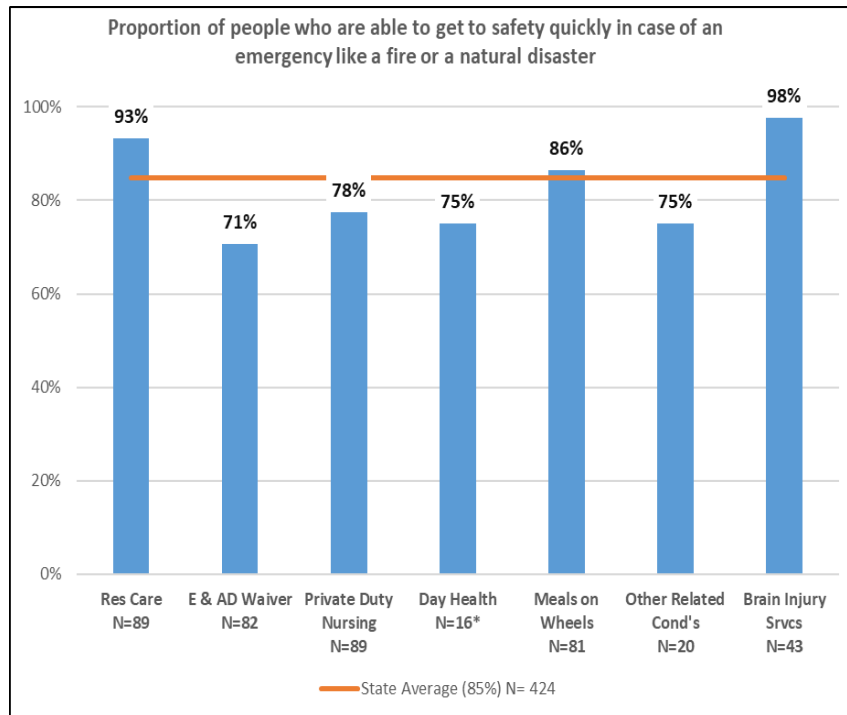
* Very small number of responses

Graph 66. Proportion of people with whom somebody talked to or worked with to reduce risk of falling or being unstable (if there are such concerns)



* Very small number of responses

Graph 67. Proportion of people who are able to get to safety quickly in case of an emergency like a fire or a natural disaster



* Very small number of responses

Health Care

People secure needed health services.

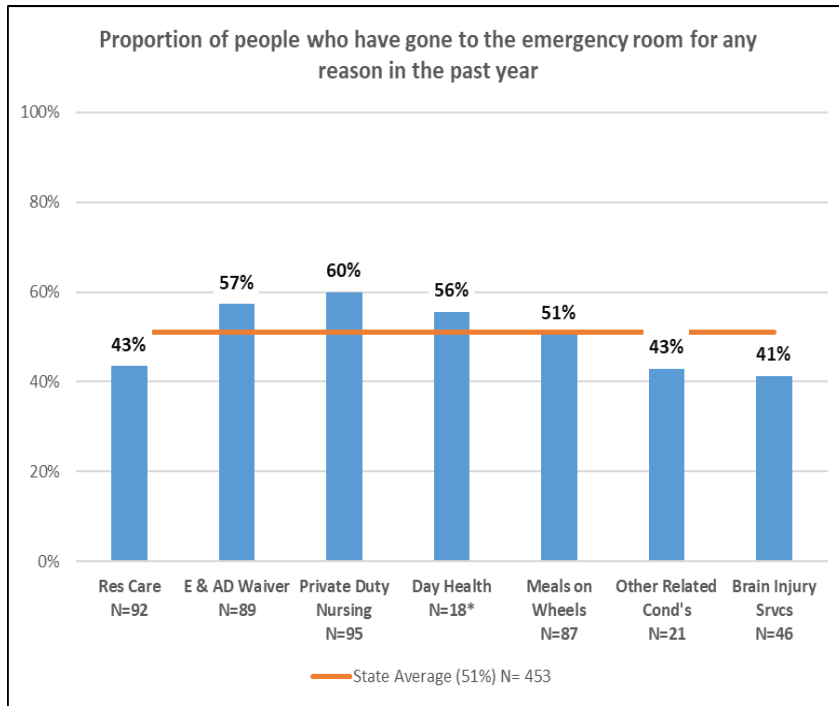
There are four Health Care indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who have been to the ER in the past 12 months.
2. Proportion of people who have had needed health screenings and vaccinations in a timely manner (e.g., vision, hearing, dental, etc.)
3. Proportion of people who can get an appointment with their doctor when they need to.
4. Proportion of people who have access to mental health services when they need them.

There are four survey items that correspond to the Health Care domain.

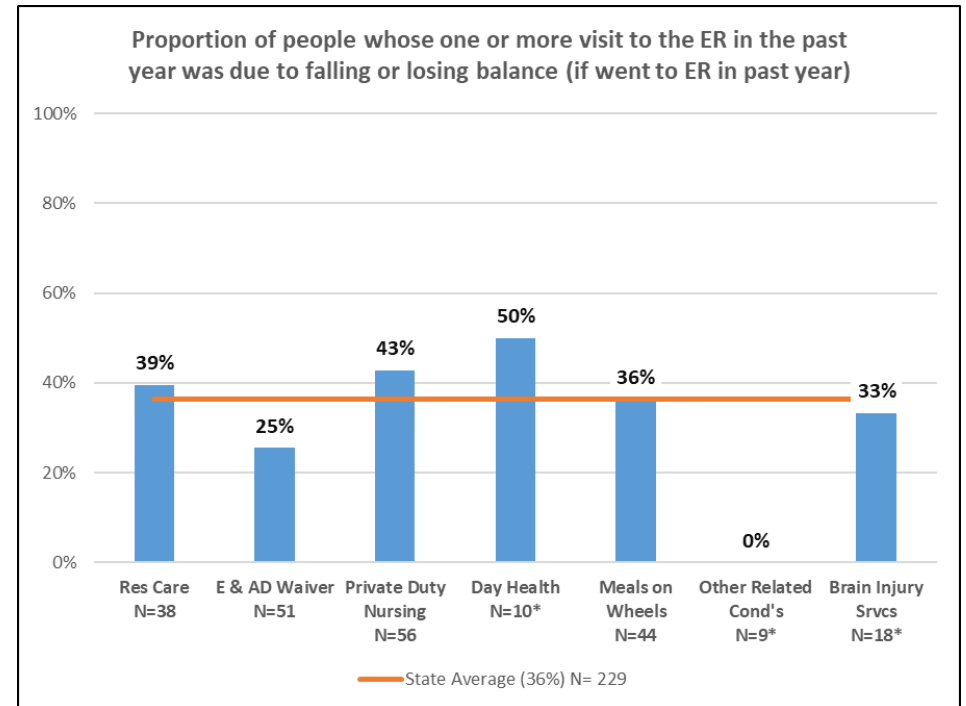
Un-collapsed data for state and settings are shown in Appendix B.

Graph 68. Proportion of people who have gone to the emergency room for any reason in the past year¹⁰



* Very small number of responses

Graph 69. Proportion of people whose one or more visit to the ER in the past year was due to falling or losing balance (if went to ER in past year)¹¹

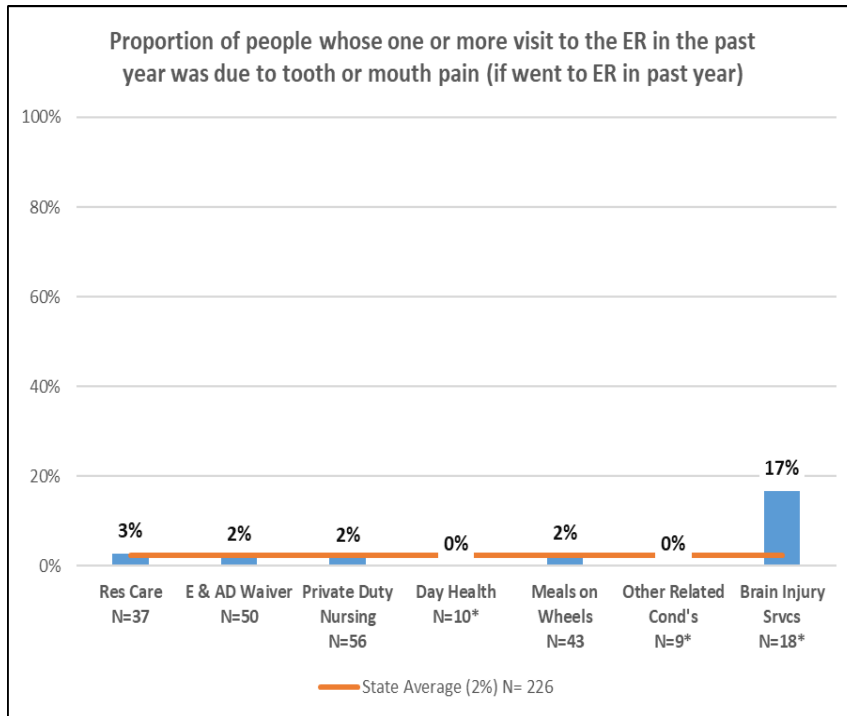


* Very small number of responses

¹⁰ Question restructured

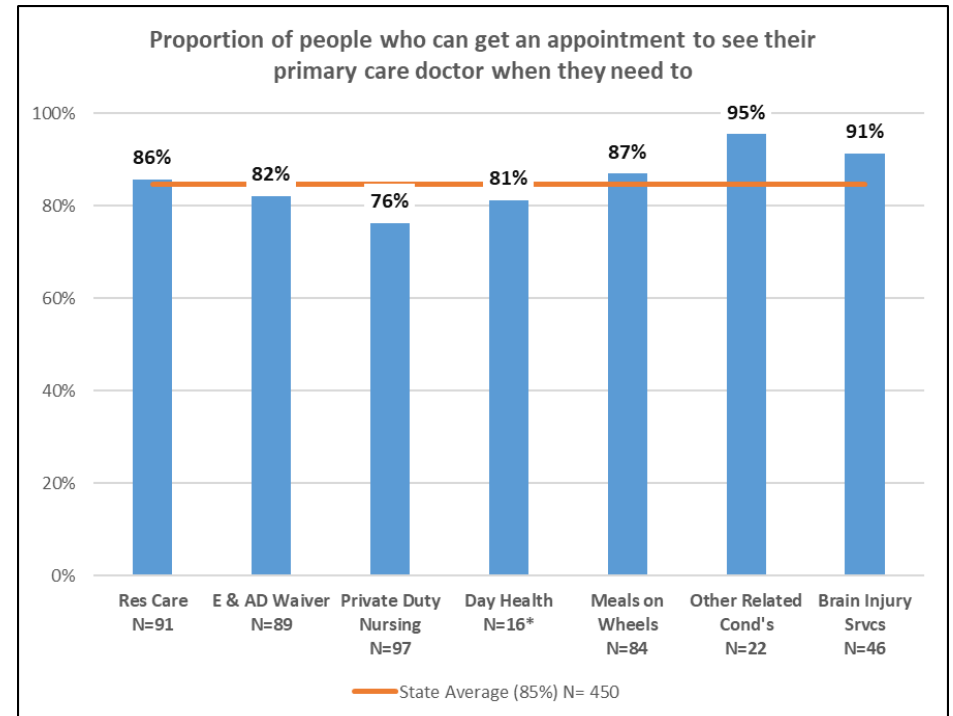
¹¹ Question restructured

Graph 70. Proportion of people whose one or more visit to the ER in the past year was due to tooth or mouth pain (if went to ER in the past year) ¹²



* Very small number of responses

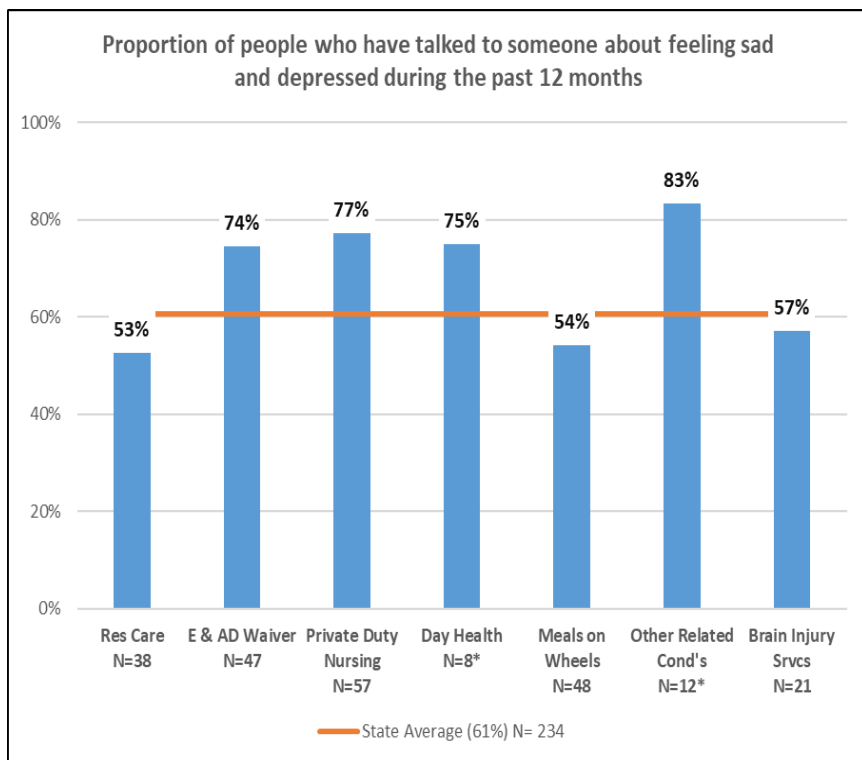
Graph 71. Proportion of people who can get an appointment to see their primary care doctor when they need to



* Very small number of responses

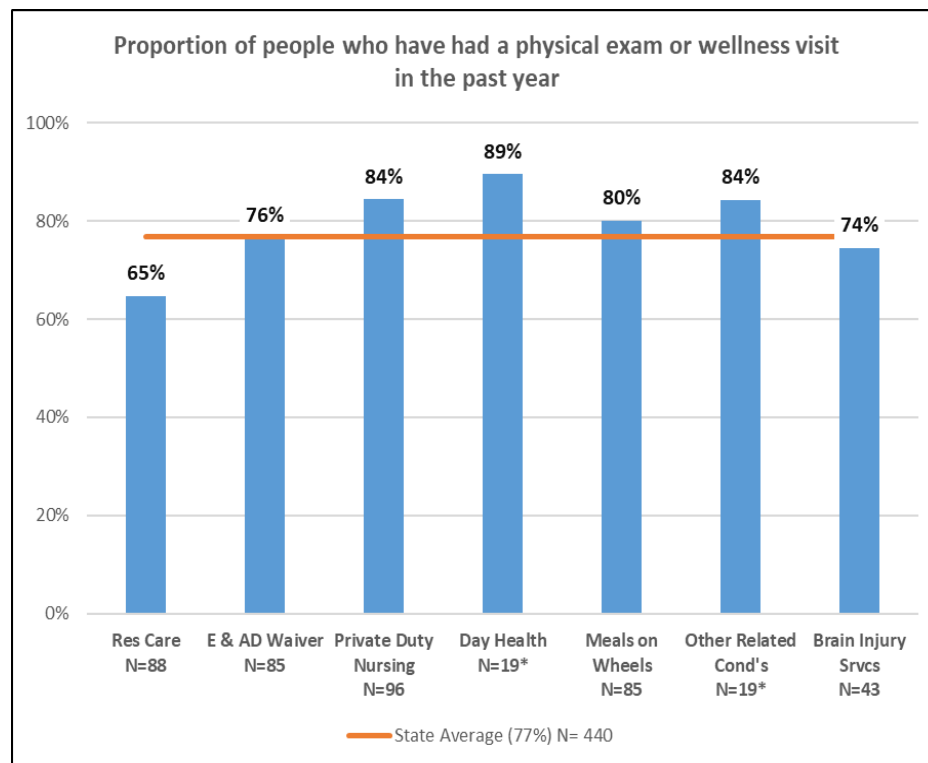
¹² Question restructured

Graph 72. Proportion of people who have talked to someone about feeling sad and depressed during the past 12 months (if feeling sad and depressed)



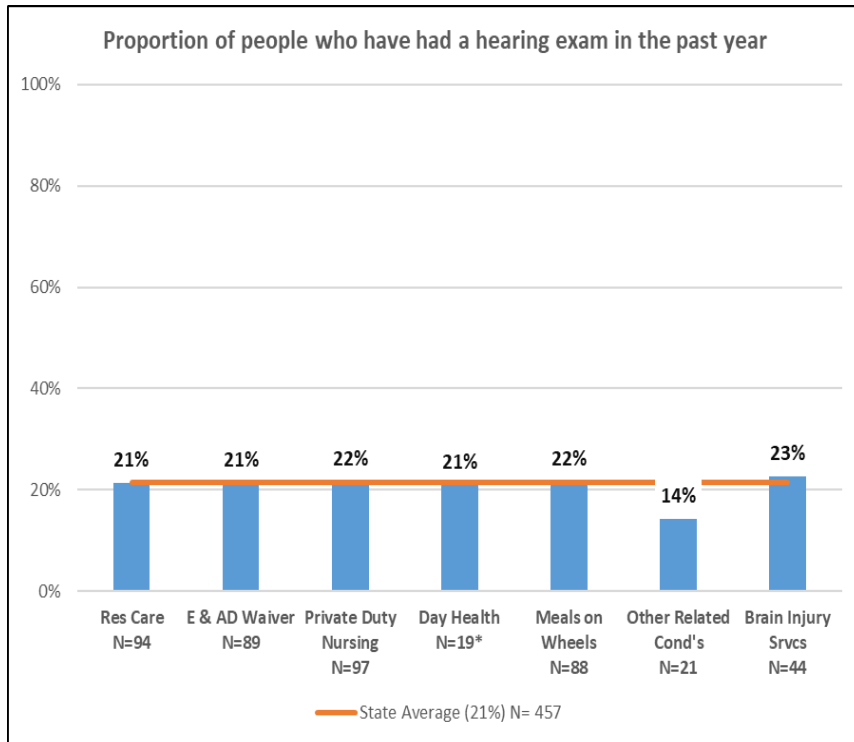
* Very small number of responses

Graph 73. Proportion of people who have had a physical exam or wellness visit in the past year



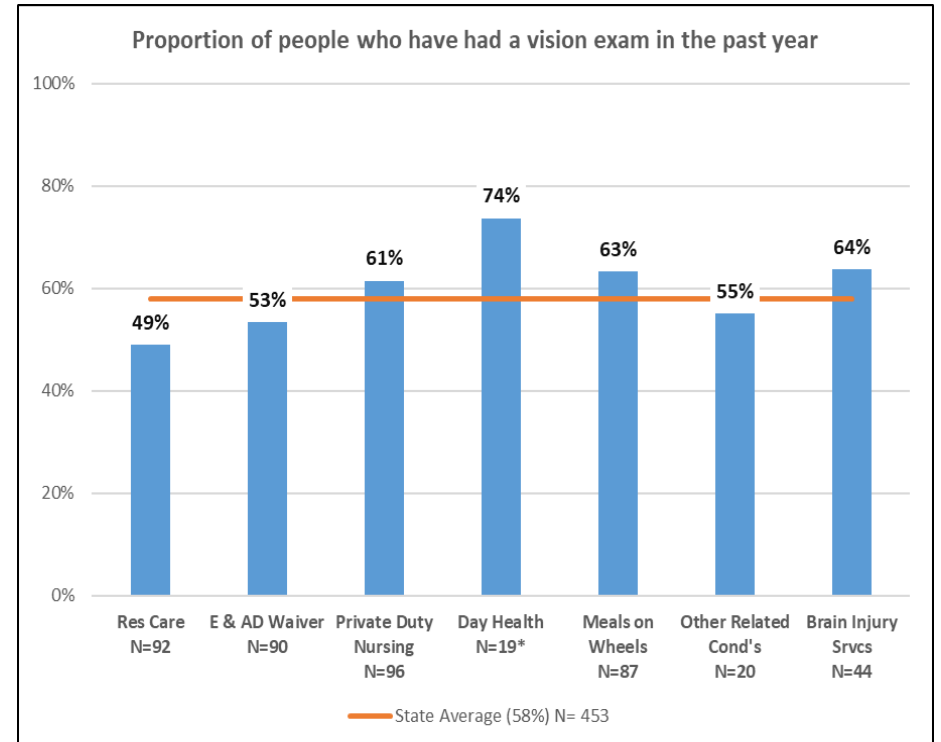
* Very small number of responses

Graph 74. Proportion of people who have had a hearing exam in the past year



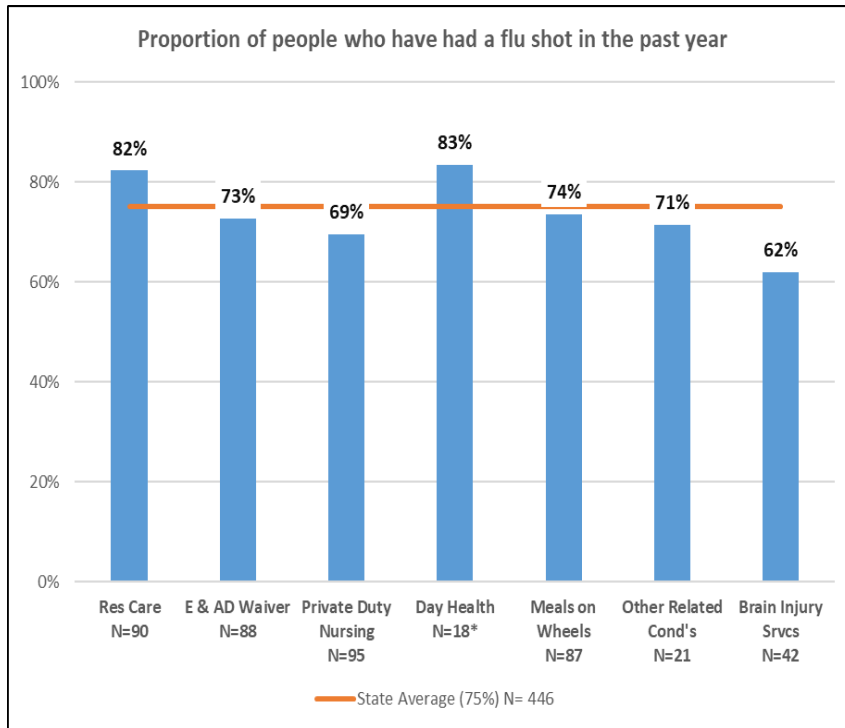
* Very small number of responses

Graph 75. Proportion of people who have had a vision exam in the past year



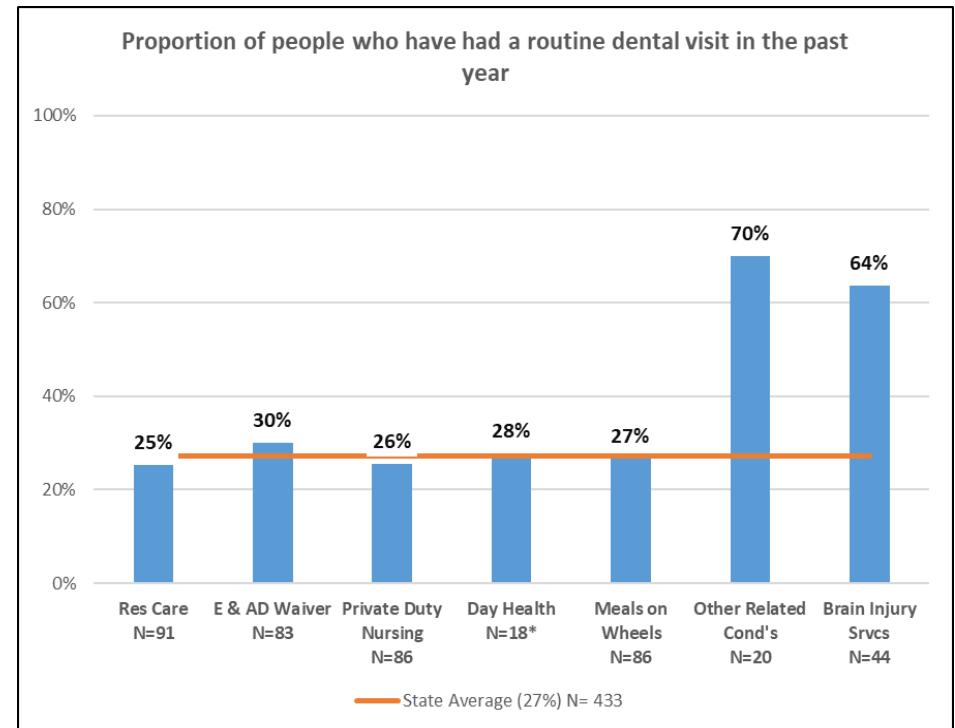
* Very small number of responses

Graph 76. Proportion of people who have had a flu shot in the past year



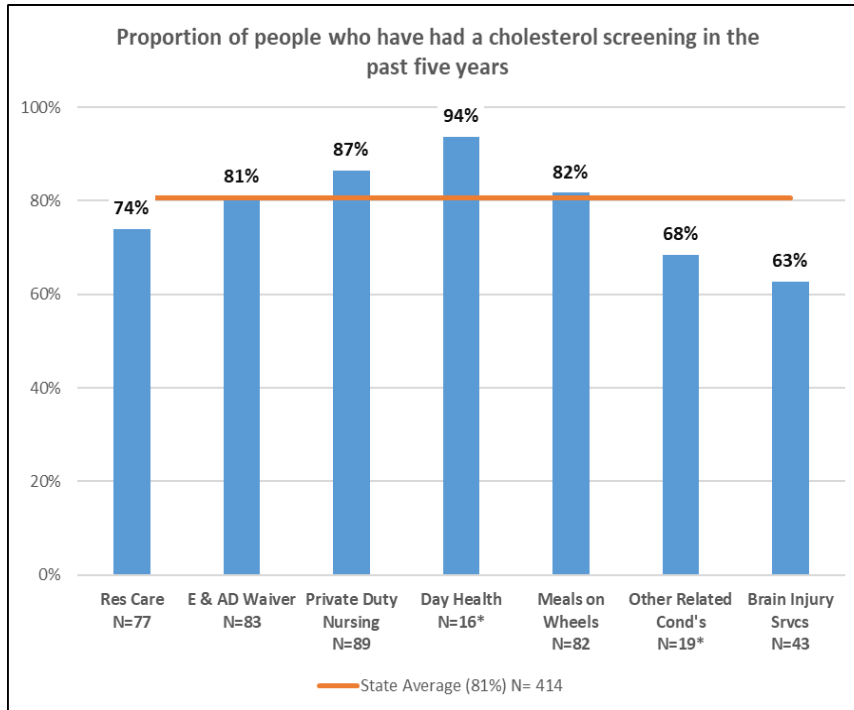
* Very small number of responses

Graph 77. Proportion of people who have had a routine dental visit in the past year



* Very small number of responses

Graph 78. Proportion of people who have had a cholesterol screening in the past five years



* Very small number of responses

Wellness

People are supported to maintain health.

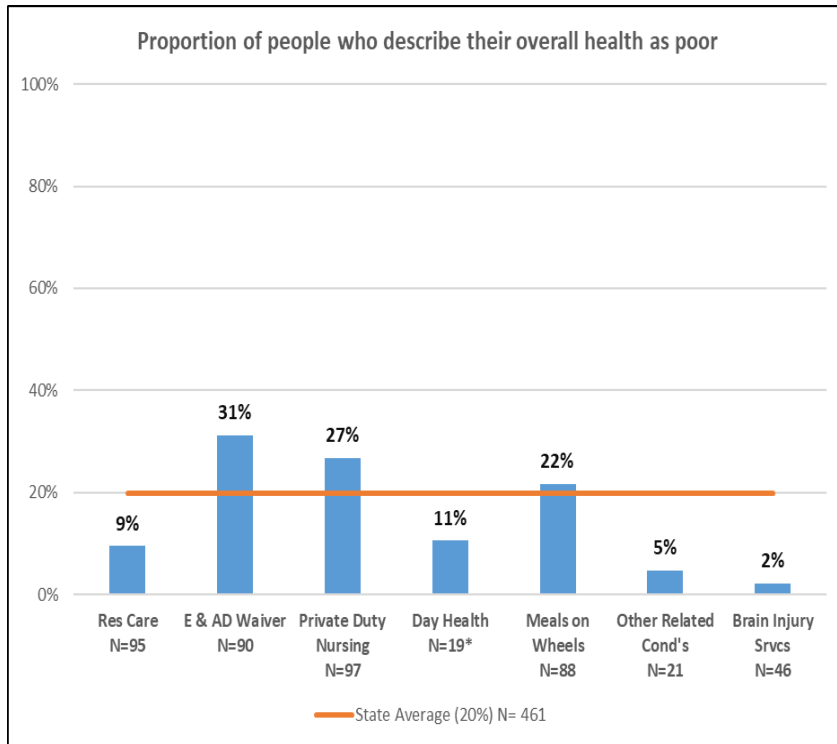
There are seven Wellness indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people in poor health.
2. Proportion of people with unaddressed memory concerns.
3. Proportion of people with poor hearing.
4. Proportion of people with poor vision.
5. Proportion of people who have a chronic psychiatric or mental health diagnosis.
6. Proportion of people who often feel sad or depressed.
7. Proportion of people who have a chronic condition.

There are ten survey items that correspond to the Wellness domain.

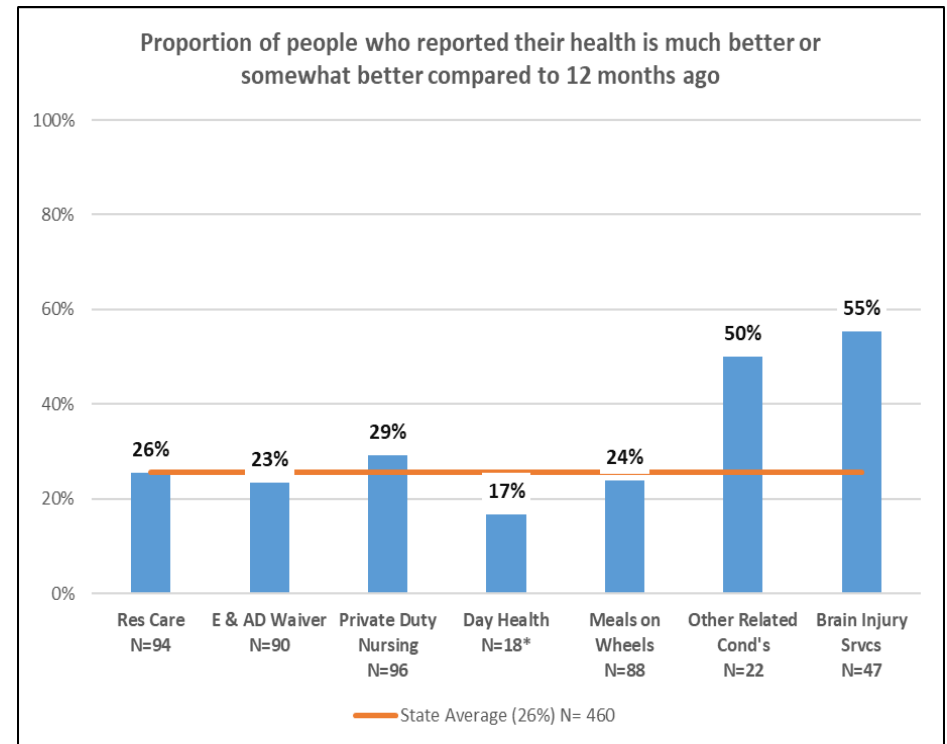
Un-collapsed data for state and settings are shown in Appendix B.

Graph 79. Proportion of people who describe their overall health as poor



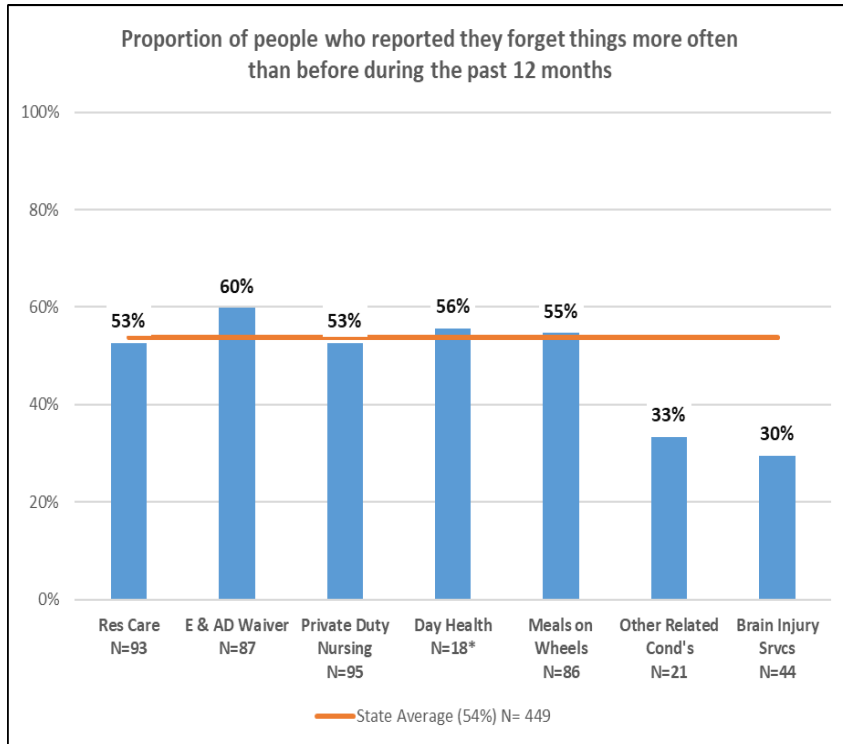
* Very small number of responses

Graph 80. Proportion of people who reported their health is much better or somewhat better compared to 12 months ago



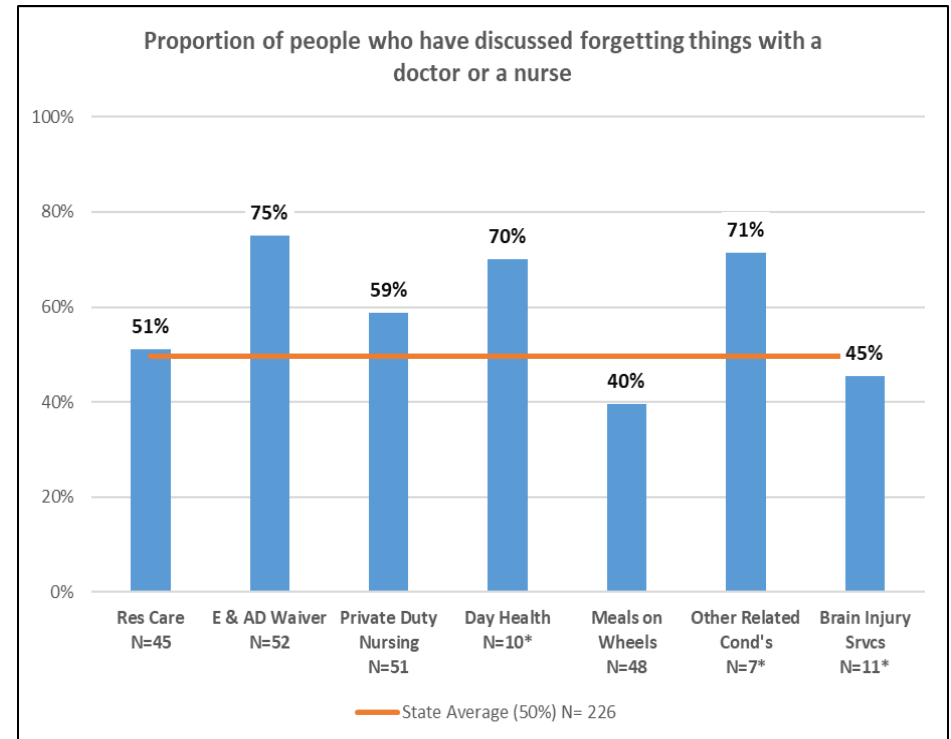
* Very small number of responses

Graph 81. Proportion of people who reported they forget things more often than before during the past 12 months



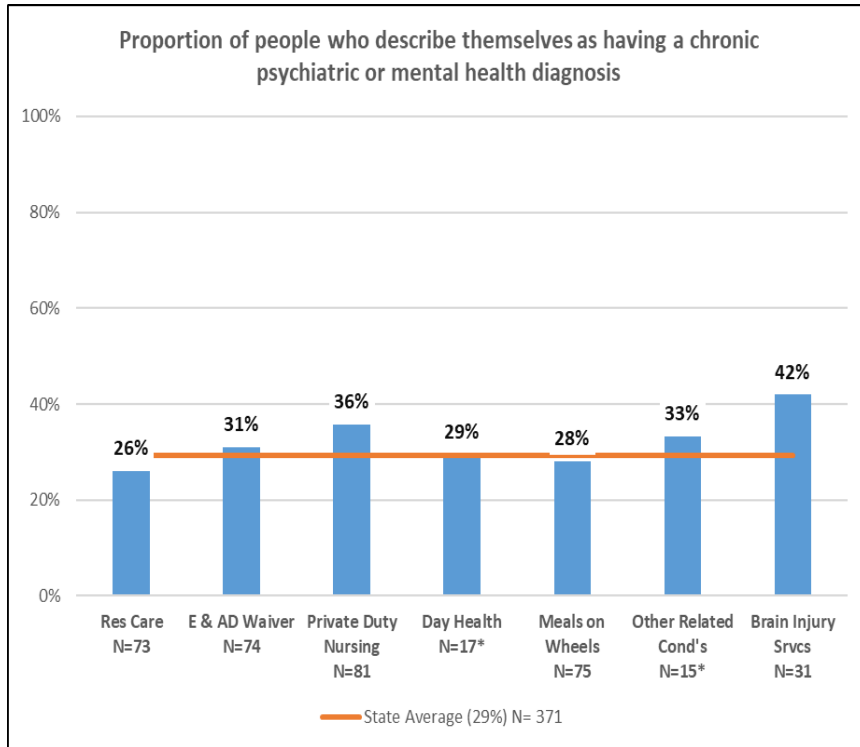
* Very small number of responses

Graph 82. Proportion of people who have discussed (or somebody else discussed) their forgetting things with a doctor or a nurse (if forget things more often during the past 12 months)



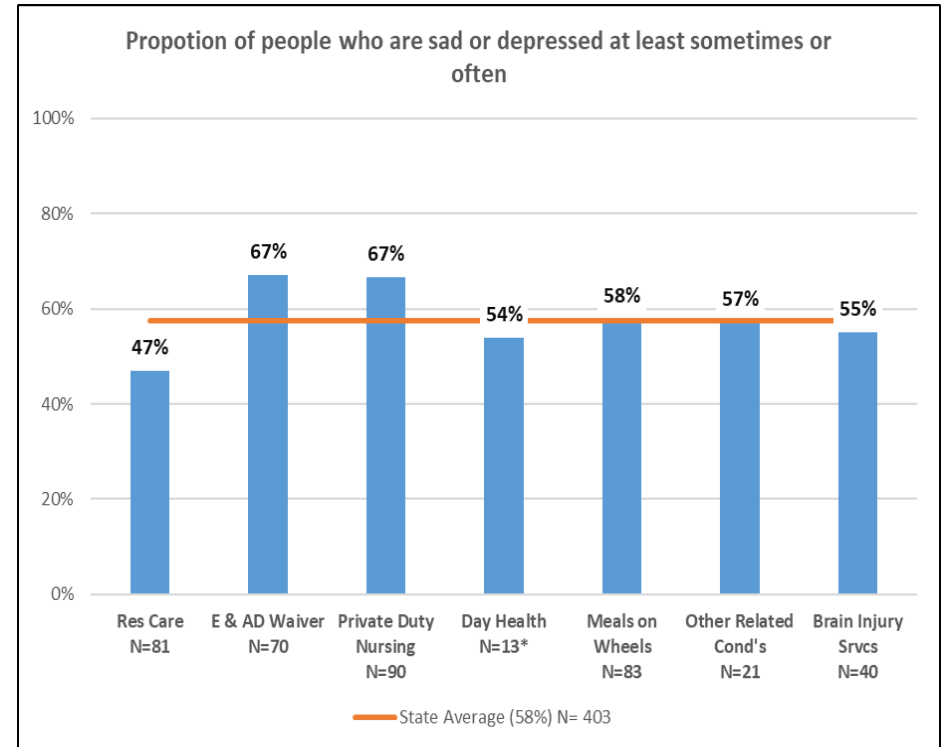
* Very small number of responses

Graph 83. Proportion of people who describe themselves as having a chronic psychiatric or mental health diagnosis¹³



* Very small number of responses

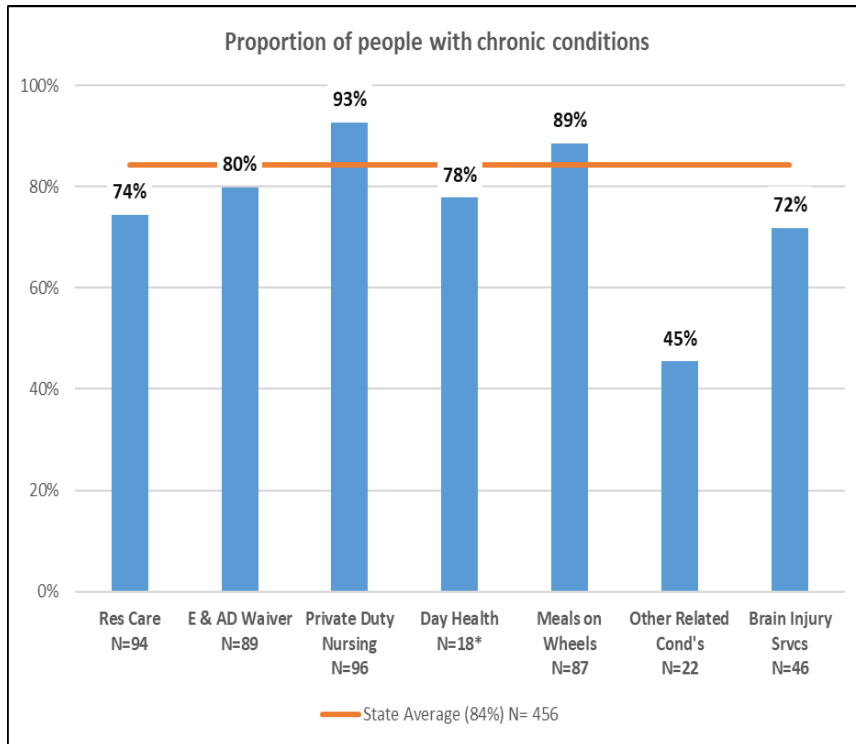
Graph 84. Proportion of people who feel sad or depressed at least sometimes or often



* Very small number of responses

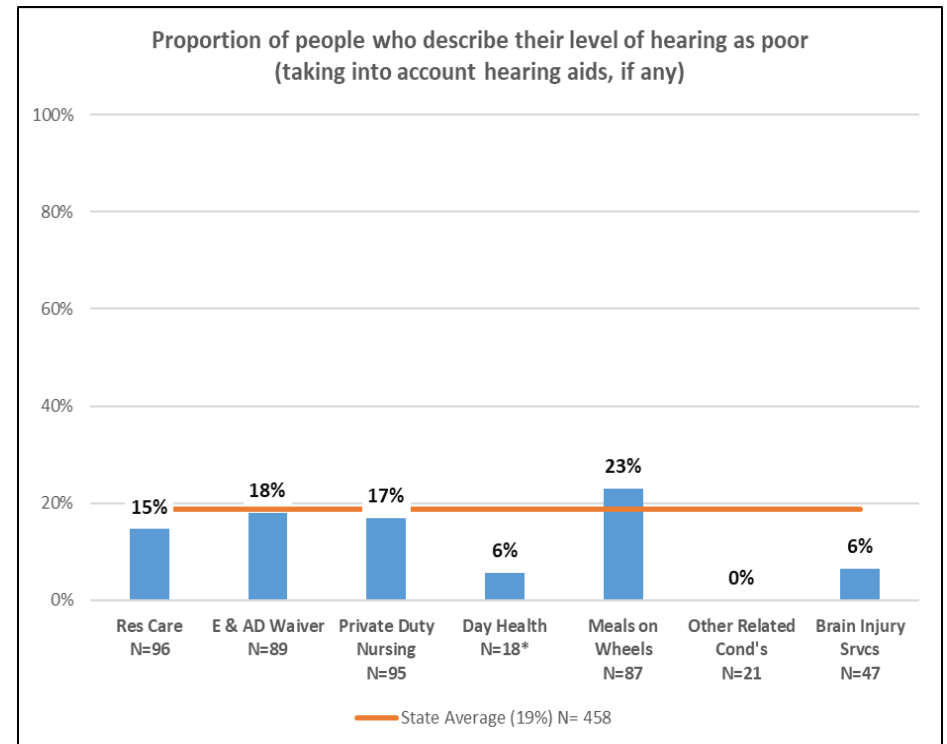
¹³ New variable

Graph 85. Proportion of people with chronic conditions



* Very small number of responses

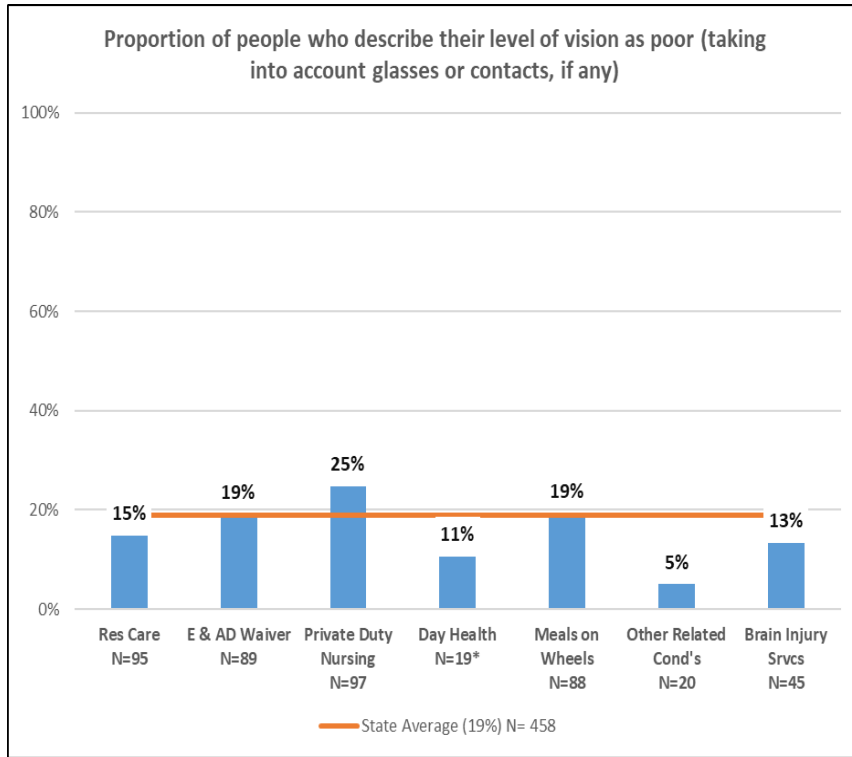
Graph 86. Proportion of people who describe their hearing as poor (taking into account hearing aids, if any)¹⁴



* Very small number of responses

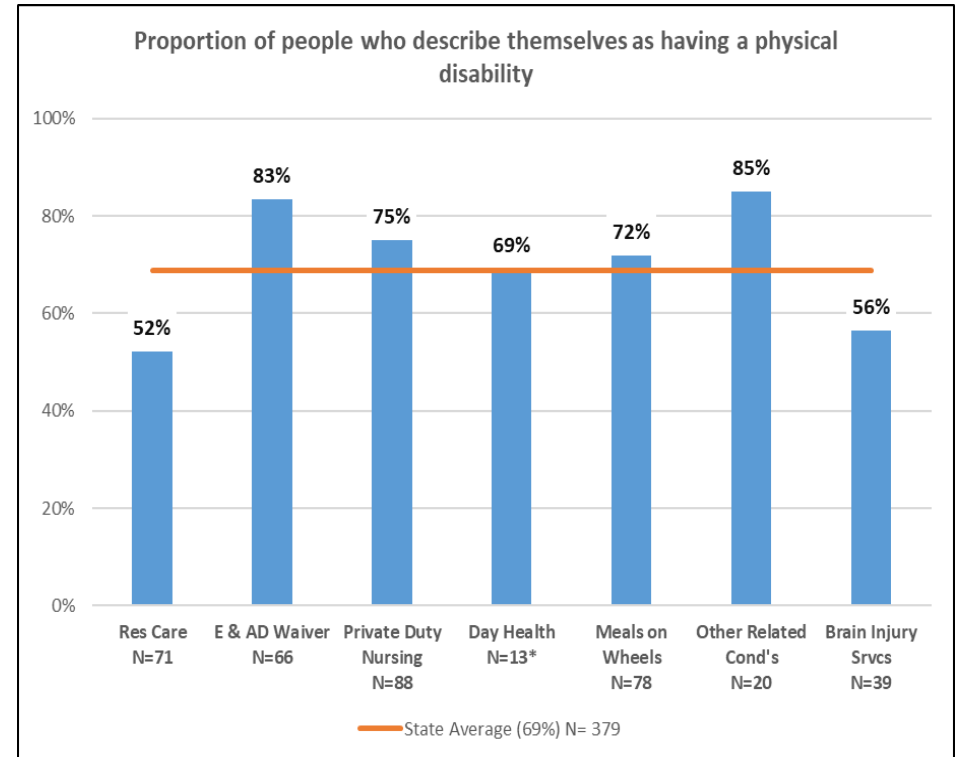
¹⁴ New variable

Graph 87. Proportion of people who describe their vision as poor (taking into account glasses or contacts, if any)¹⁵



* Very small number of responses

Graph 88. Proportion of people who describe themselves as having a physical disability¹⁶



* Very small number of responses

¹⁵ New variable

¹⁶ New variable

Medications

Medications are managed effectively and appropriately.

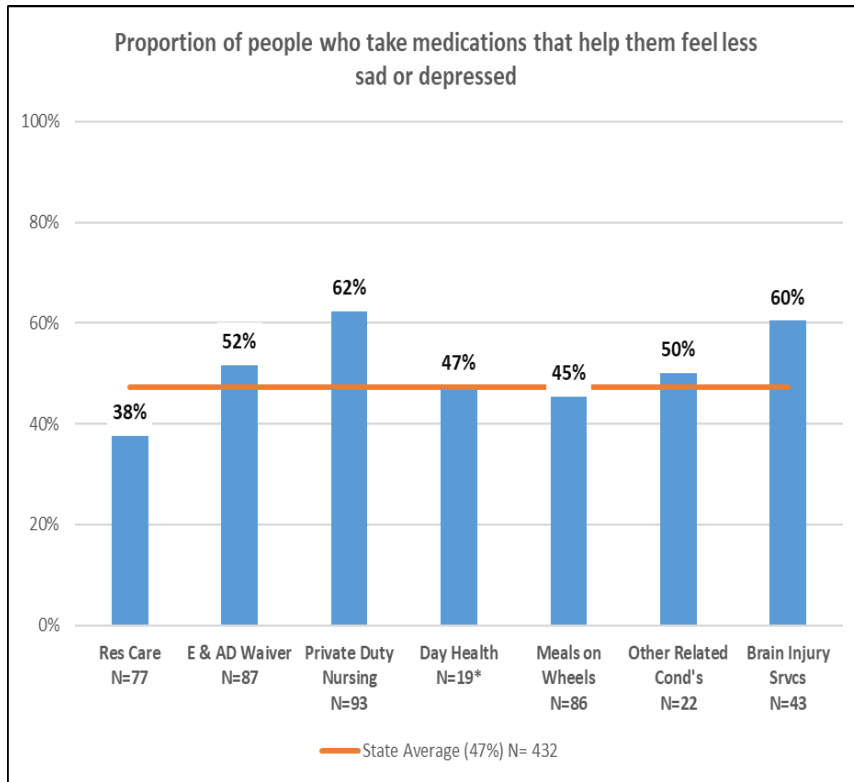
There are two Medication indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people taking medications that help them feel less sad/depressed.
2. Proportion of people who know what their medications are for.

There are two survey items that correspond to the Medication domain.

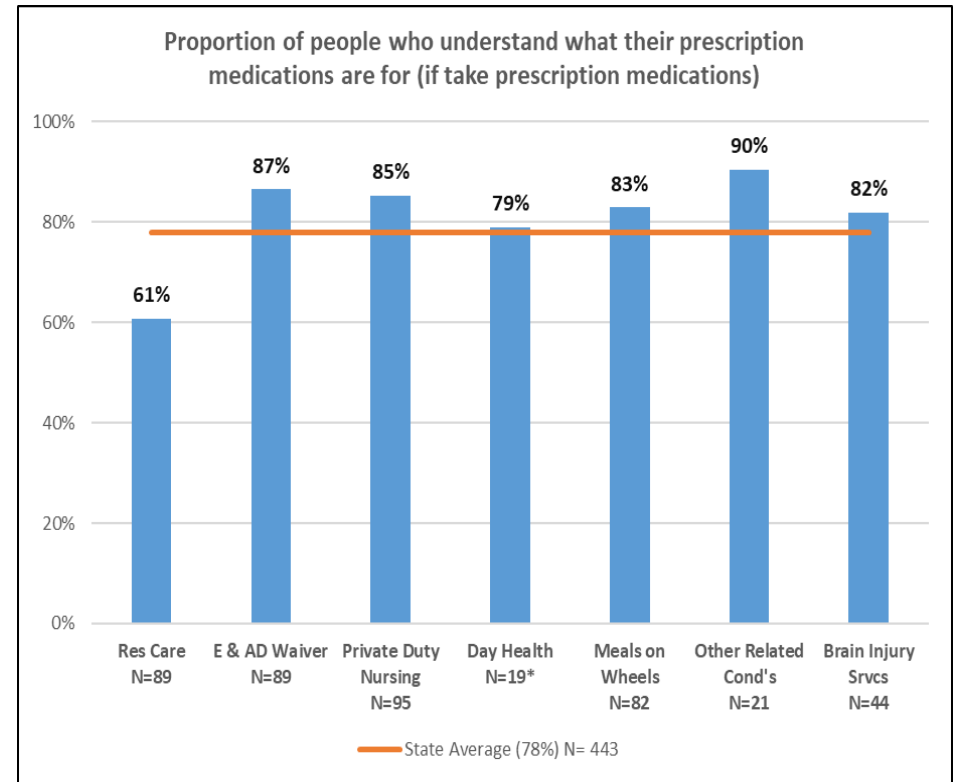
Un-collapsed data for state and settings are shown in Appendix B.

Graph 89. Proportion of people who take medications that help them feel less sad or depressed



* Very small number of responses

Graph 90. Proportion of people who understand what their prescription medications are for (if take prescription medications)



* Very small number of responses

Rights and Respect

People receive the same respect and protections as others in the community.

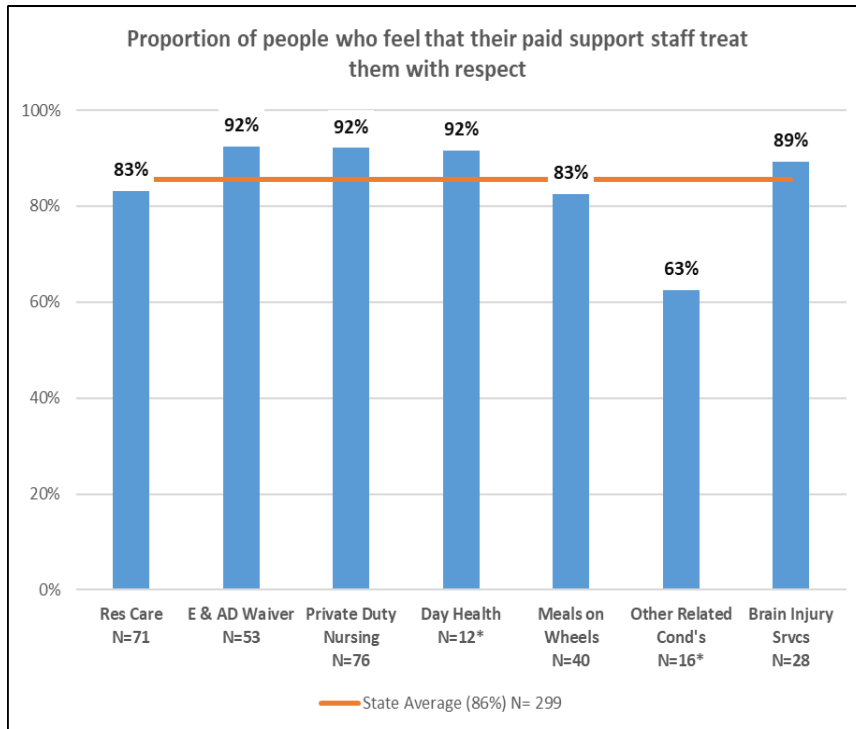
There are two Rights and Respect indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people whose basic rights are respected by others.
2. Proportion of people whose staff/worker/caregiver treat them with respect.

There are eight survey items that correspond to the Rights and Respect domain.

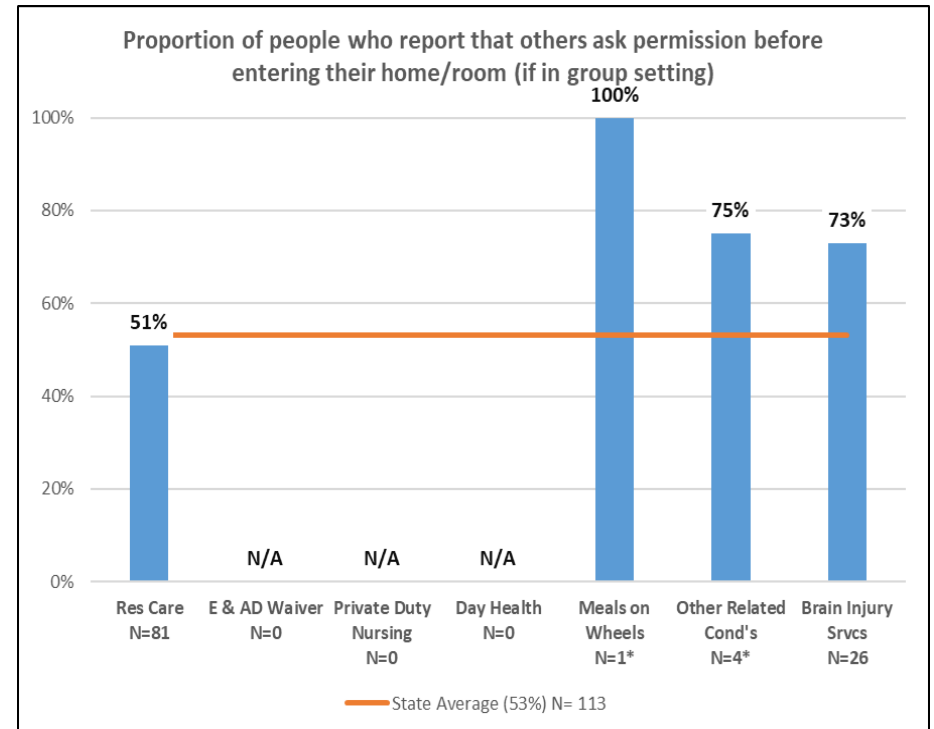
Un-collapsed data for state and settings are shown in Appendix B.

Graph 91. Proportion of people who feel that their paid support staff treat them with respect



* Very small number of responses

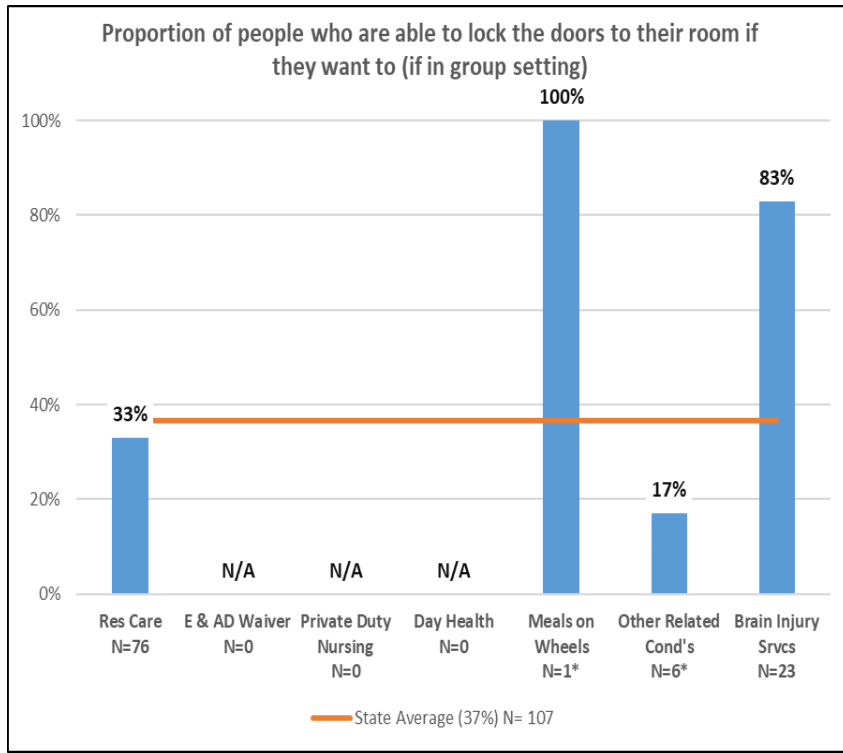
Graph 92. Proportion of people who report that others ask permission before entering their home/room (if in group setting)¹⁷



* Very small number of responses

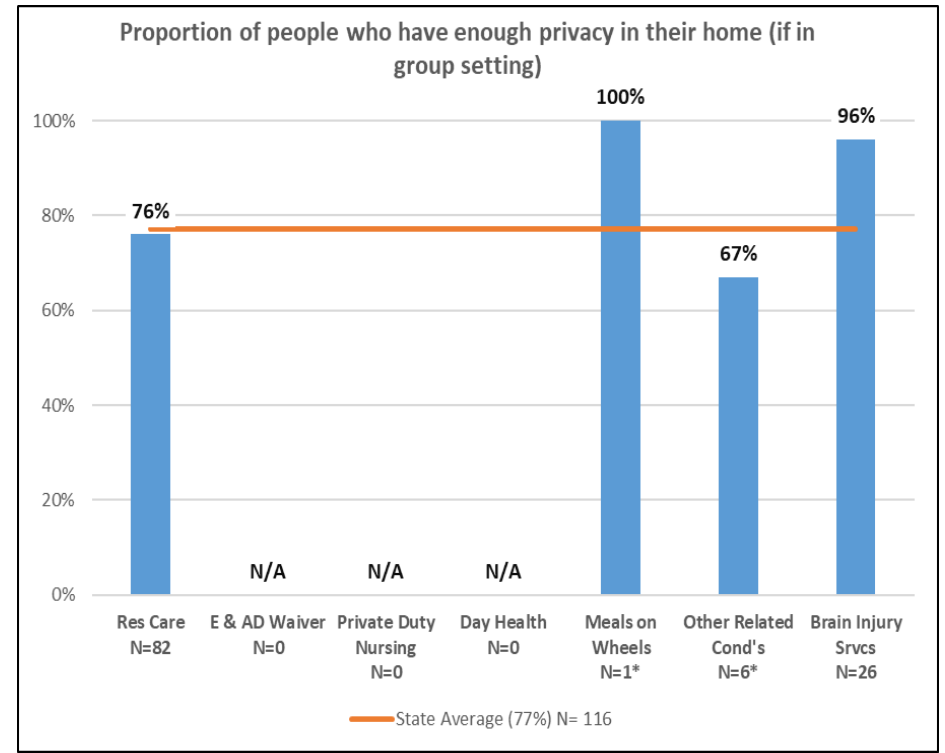
¹⁷ In 2015-2016, this question was asked of everyone; now in group setting only

Graph 93. Proportion of people who are able to lock the doors to their room if they want to (if in group setting)



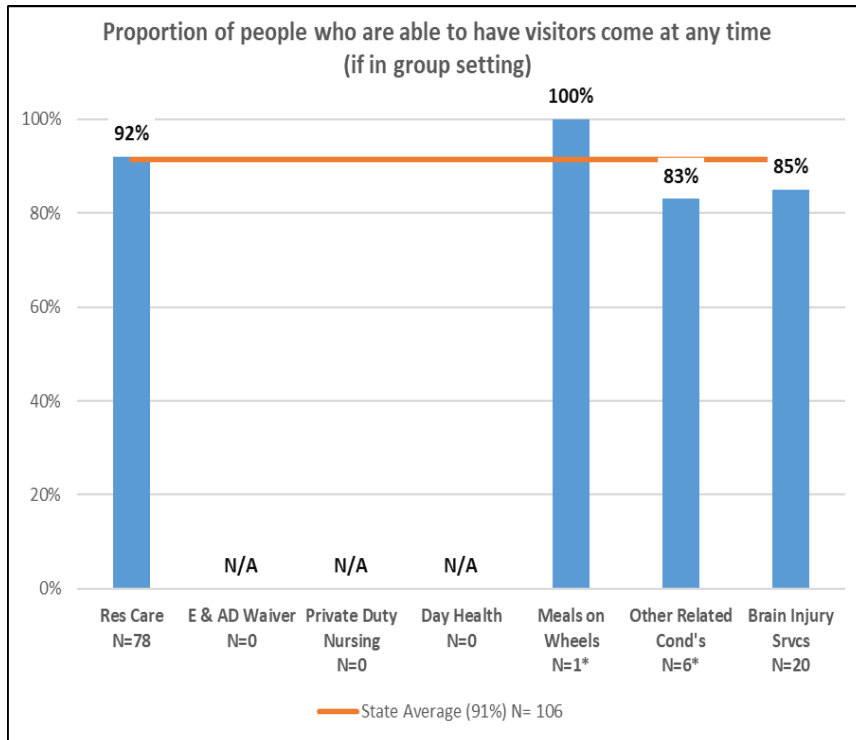
* Very small number of responses

Graph 94. Proportion of people who have enough privacy in their home (if in group setting)



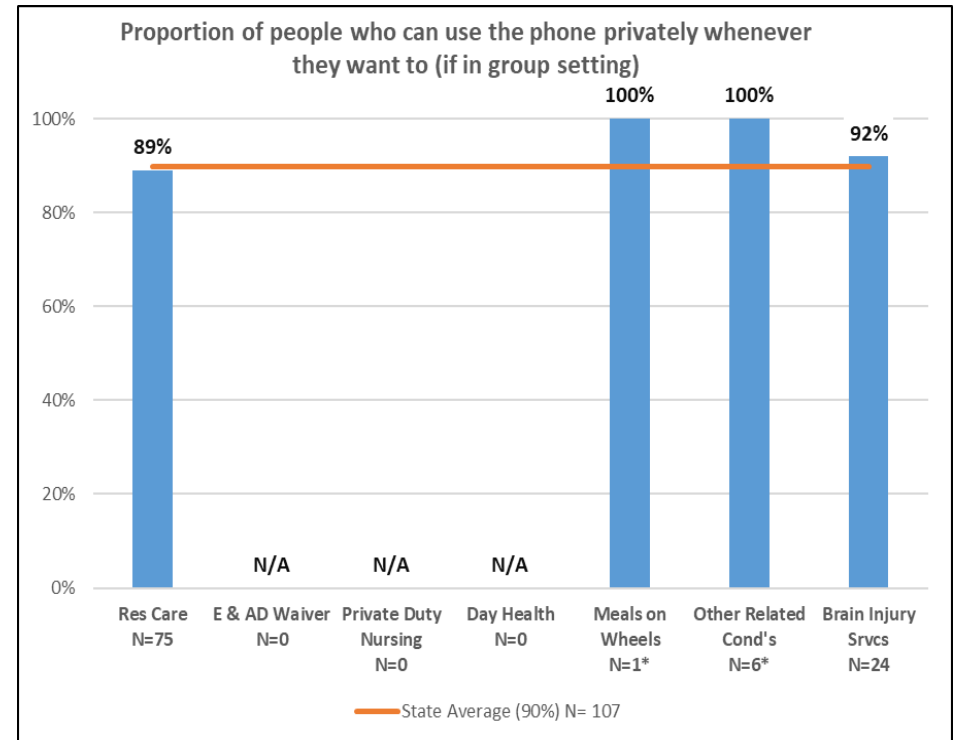
* Very small number of responses

Graph 95. Proportion of people who are able to have visitors come at any time (if in group setting)



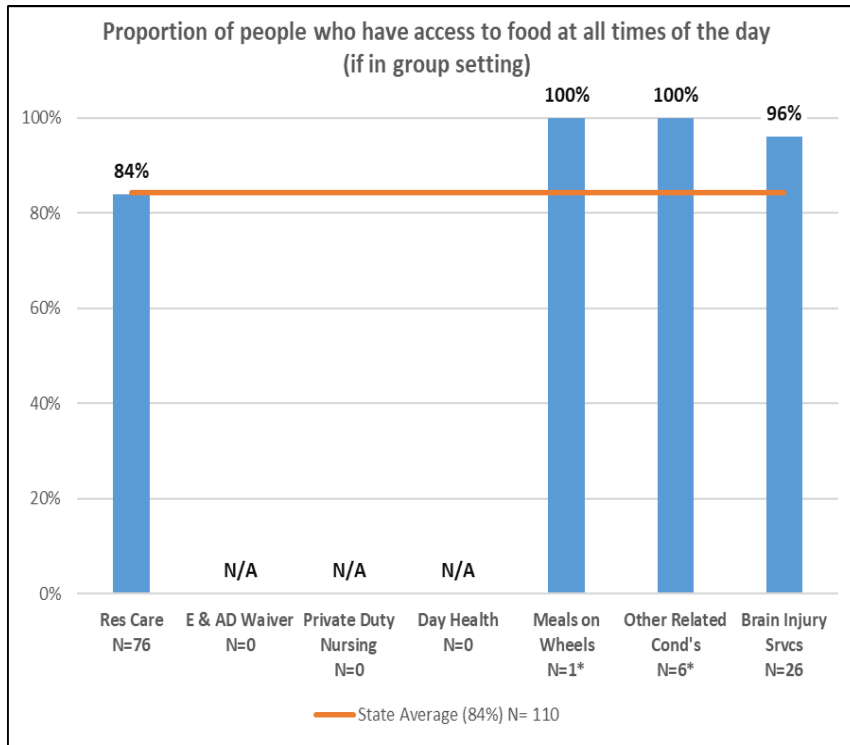
* Very small number of responses

Graph 96. Proportion of people who can use the phone privately whenever they want to (if in group setting)



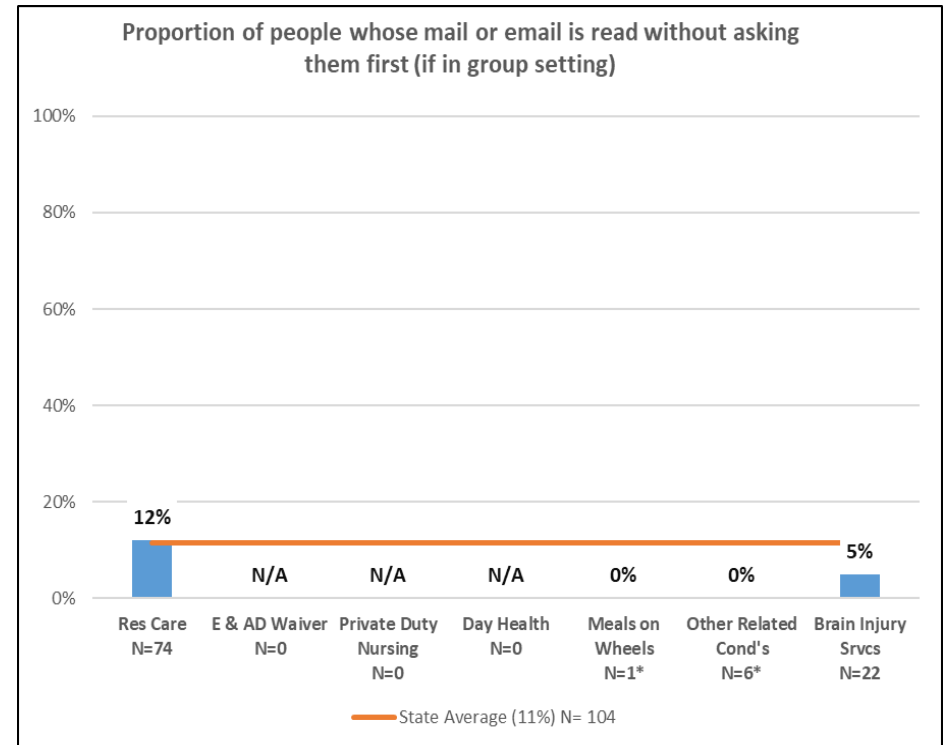
* Very small number of responses

Graph 97. Proportion of people who have access to food at all times of day (if in group setting)



* Very small number of responses

Graph 98. Proportion of people whose mail or email is read without asking them first (if in group setting)



* Very small number of responses

Self-Direction of Care

People have authority and are supported to direct and manage their own services.

There are two Self-Direction of Care indicators measured by the NCI-AD Adult Consumer Survey:

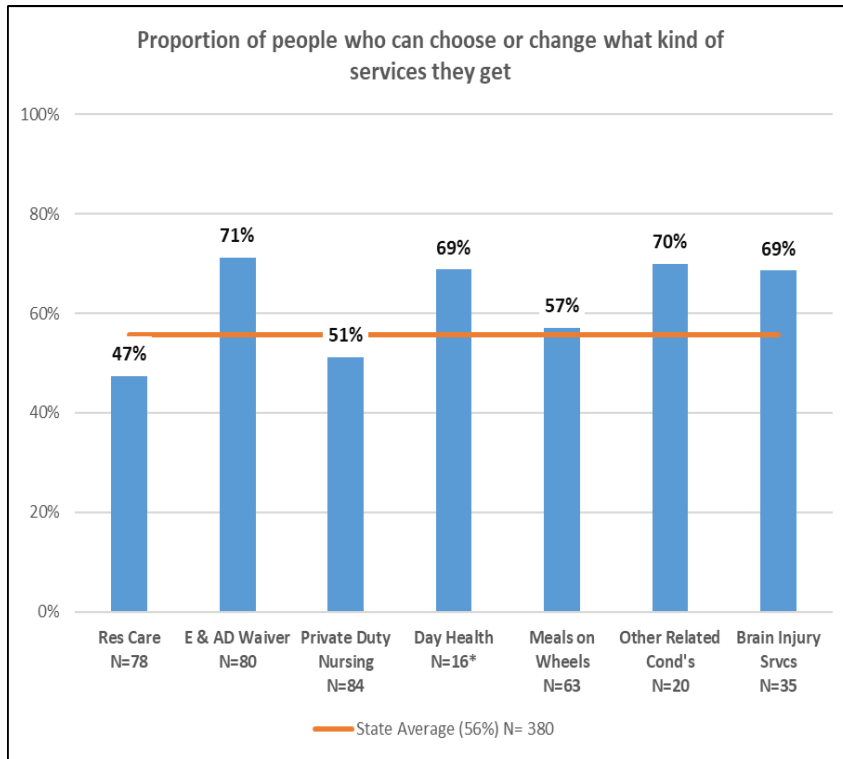
1. Proportion of people self-directing¹⁸
2. Proportion of people who can choose or change the kind of services they receive and who provides them

There are four survey items that correspond to the Self-Direction of Care domain. Proportion of people self-directing is derived from state administrative records.

Un-collapsed data for state and settings are shown in Appendix B.

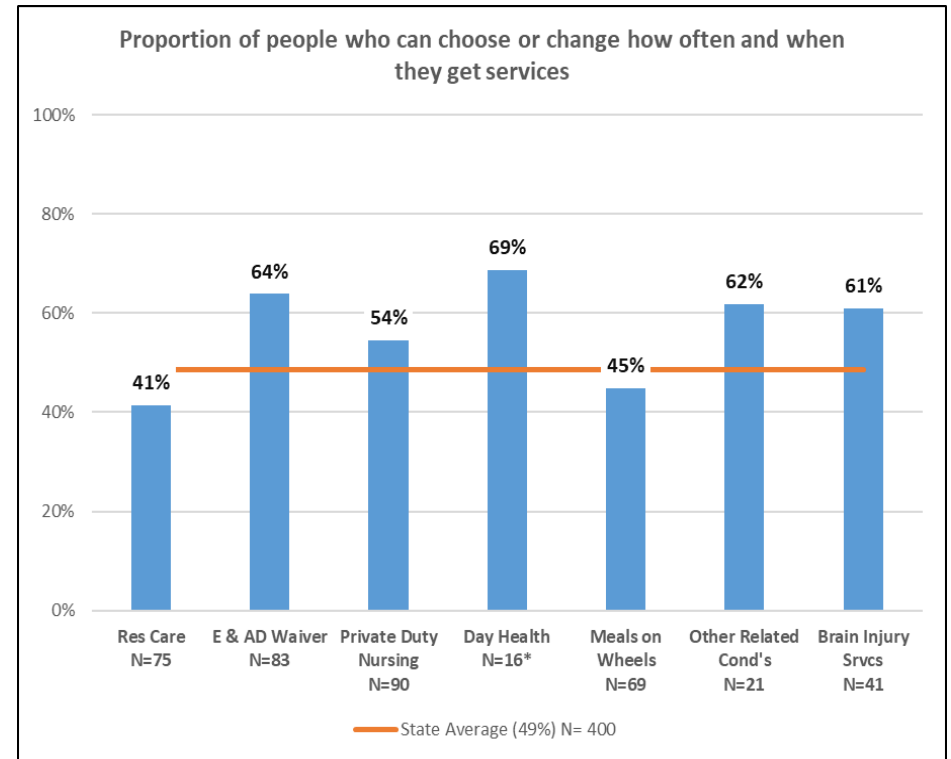
¹⁸ Due to the number of “don’t know” responses, data are shown in Appendix B only.

Graph 99. Proportion of people who can choose or change what kind of services they get¹⁹



* Very small number of responses

Graph 100. Proportion of people who can choose or change how often and when they get services²⁰

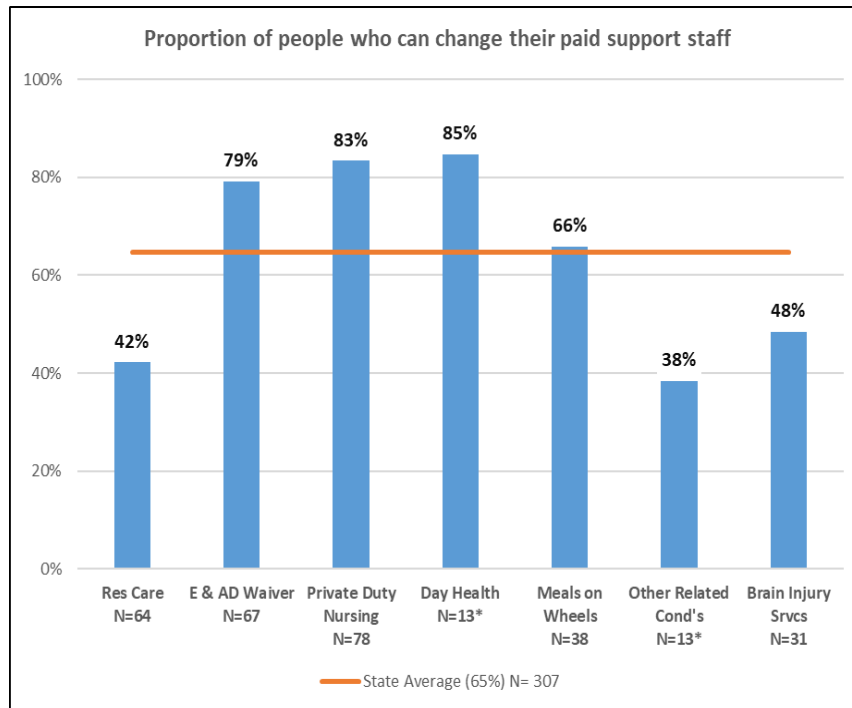


* Very small number of responses

¹⁹ New variable

²⁰ New variable

Graph 101. Proportion of people who can change their paid support staff²¹



* Very small number of responses

²¹ New variable

Work

People have support to find and maintain community integrated employment if they want it.

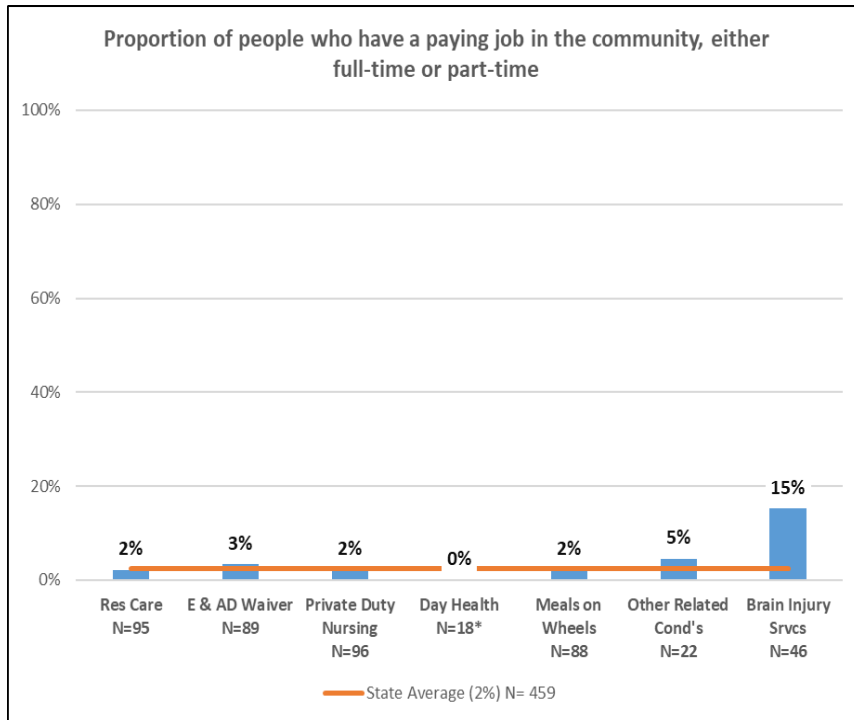
There are five Work indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who have a paid job.
2. Proportion of people who would like a job.
3. Proportion of people who have had job search assistance.
4. Proportion of people who volunteer.
5. Proportion of people who would like to volunteer.

There are five survey items that correspond to the Work domain.

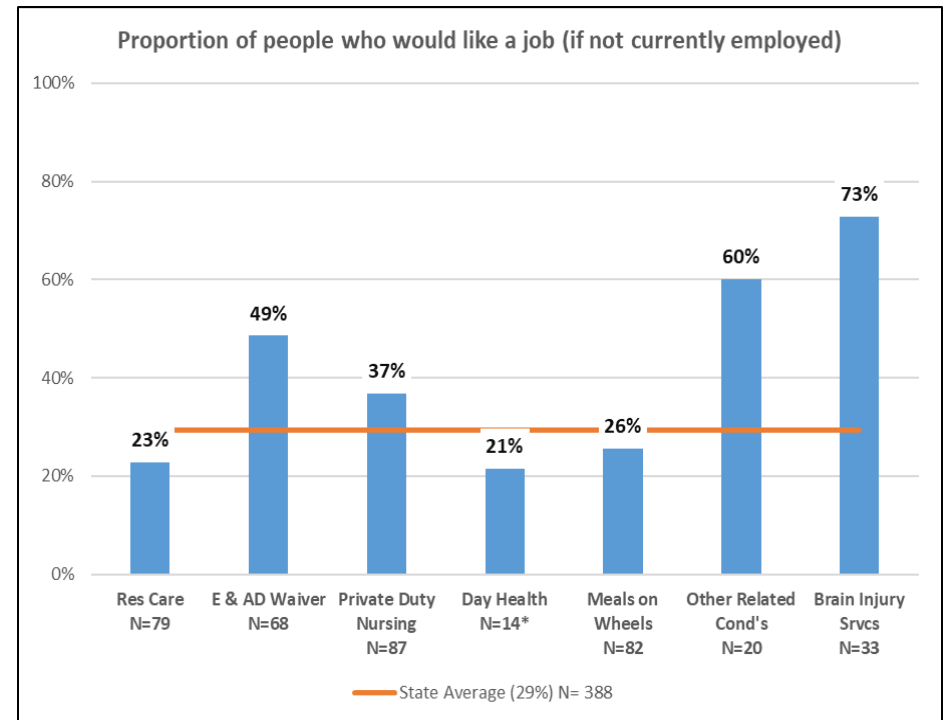
Un-collapsed for state and settings are shown in Appendix B.

Graph 102. Proportion of people who have a paying job in the community



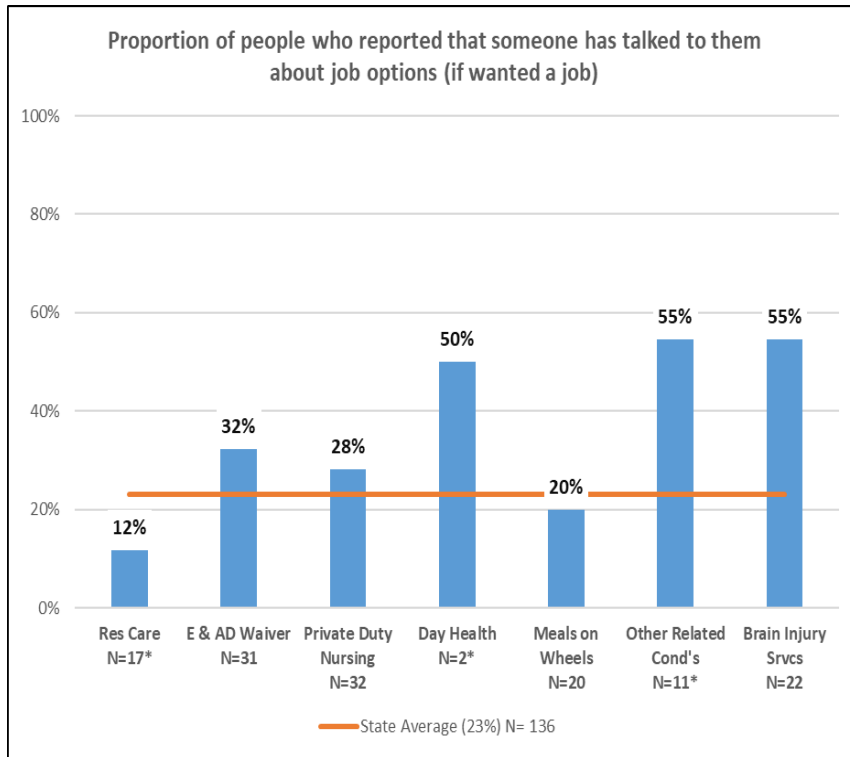
* Very small number of responses

Graph 103. Proportion of people who would like a job (if not currently employed)



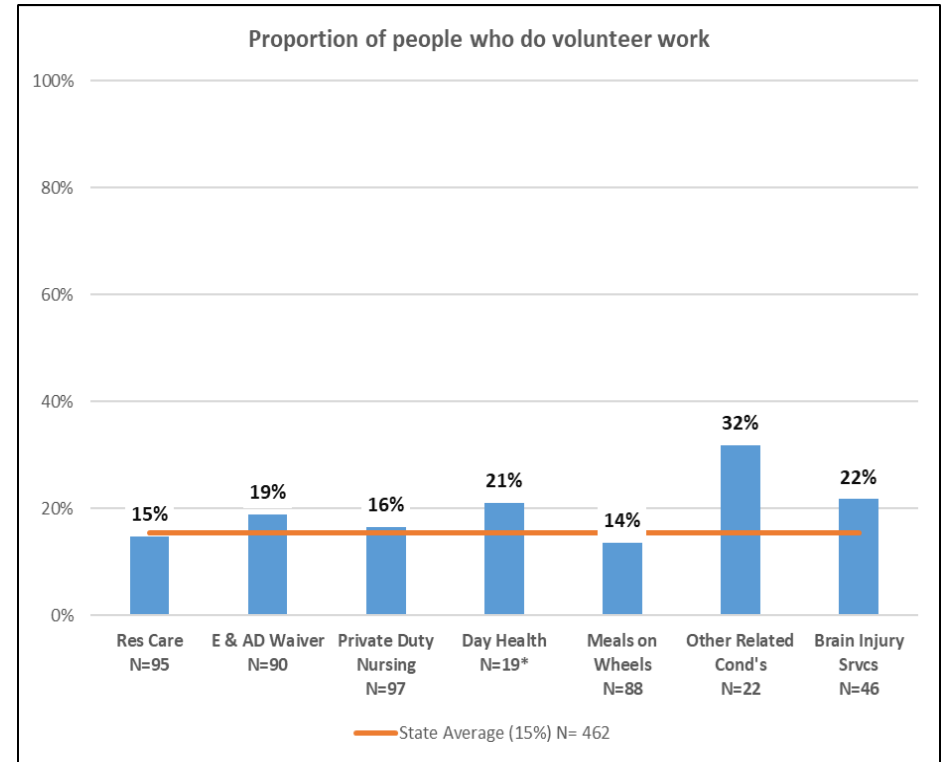
* Very small number of responses

Graph 104. Proportion of people who reported that someone has talked to them about job options (if wanted a job)



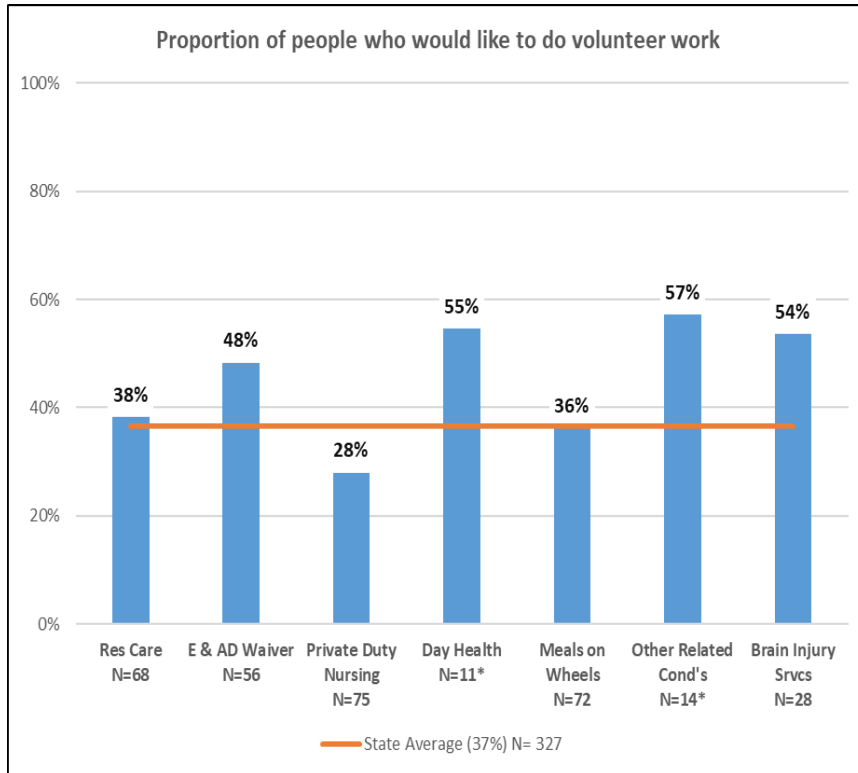
* Very small number of responses

Graph 105. Proportion of people who do volunteer work



* Very small number of responses

Graph 106. Proportion of people who would like to do volunteer work (if not currently volunteering)²²



* Very small number of responses

²² New variable

Everyday Living

People have enough supports for everyday living.

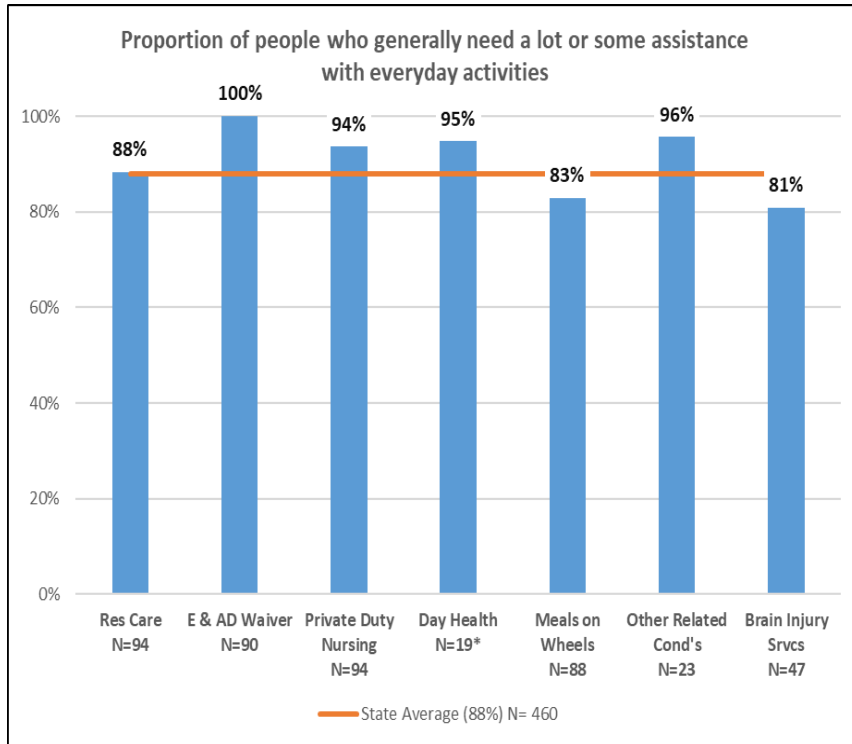
There are two Everyday Living indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who have adequate support to perform activities of daily living (bathing, toileting, taking meds, etc.) and instrumental activities of daily living (cleaning, laundry, etc.)
2. Proportion of people who have access to healthy foods.

There are five survey items that correspond to the Everyday Living domain.

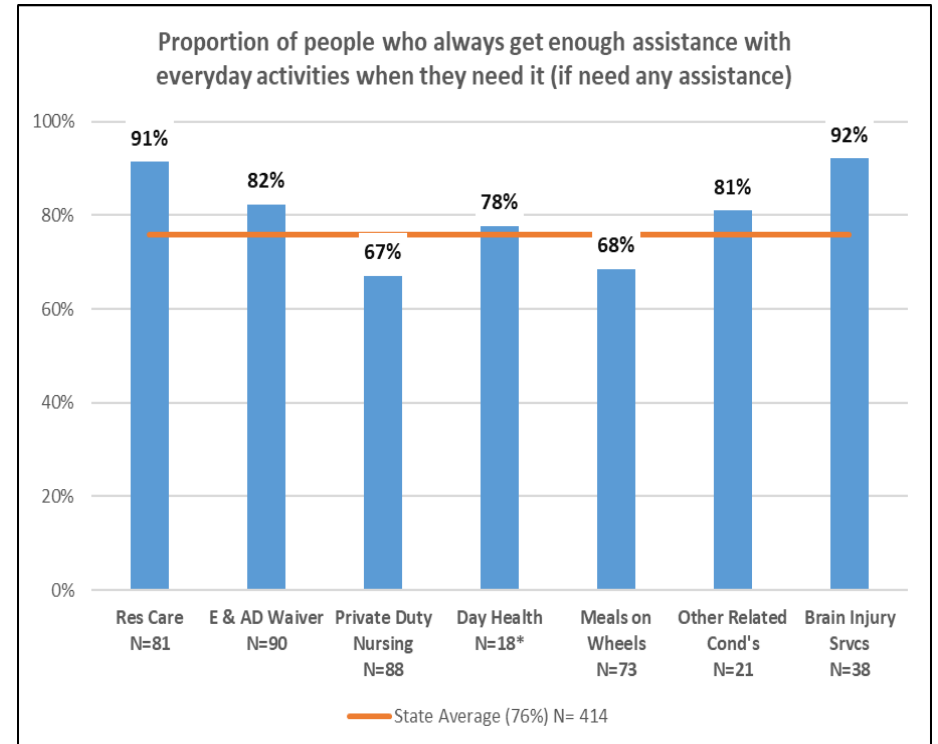
Un-collapsed data for state and settings are shown in Appendix B.

Graph 107. Proportion of people who generally need a lot or some assistance with everyday activities (things like preparing meals, housework, shopping or taking their medications)



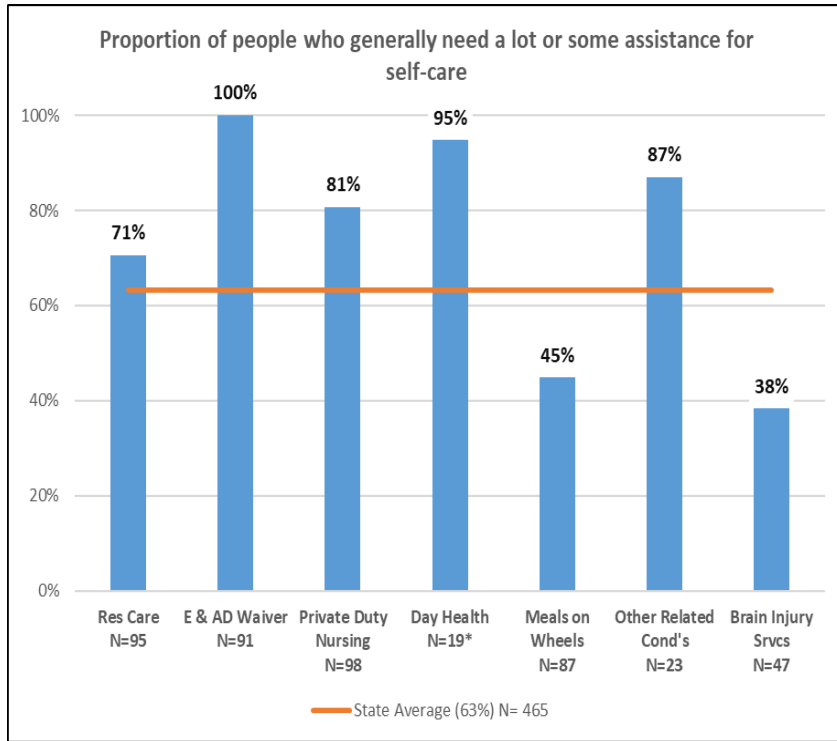
* Very small number of responses

Graph 108. Proportion of people who always get enough assistance with everyday activities when they need it (if need any assistance) (things like preparing meals, housework, shopping or taking their medications)



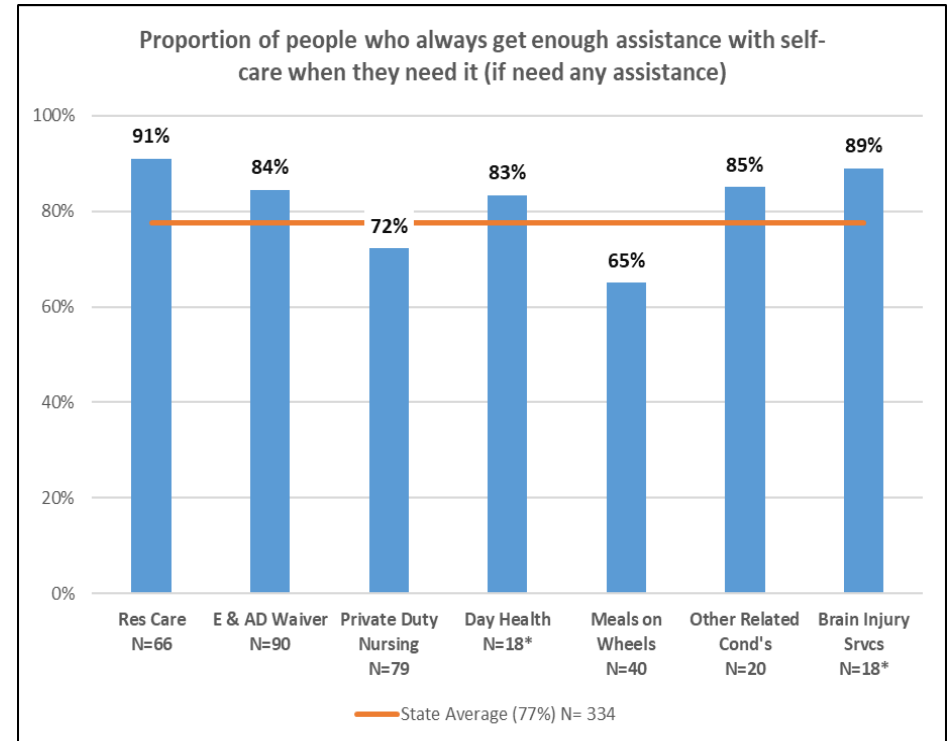
* Very small number of responses

Graph 109. Proportion of people who generally need a lot or some assistance for self-care (things like bathing, dressing, going to the bathroom, eating, or moving around their home)



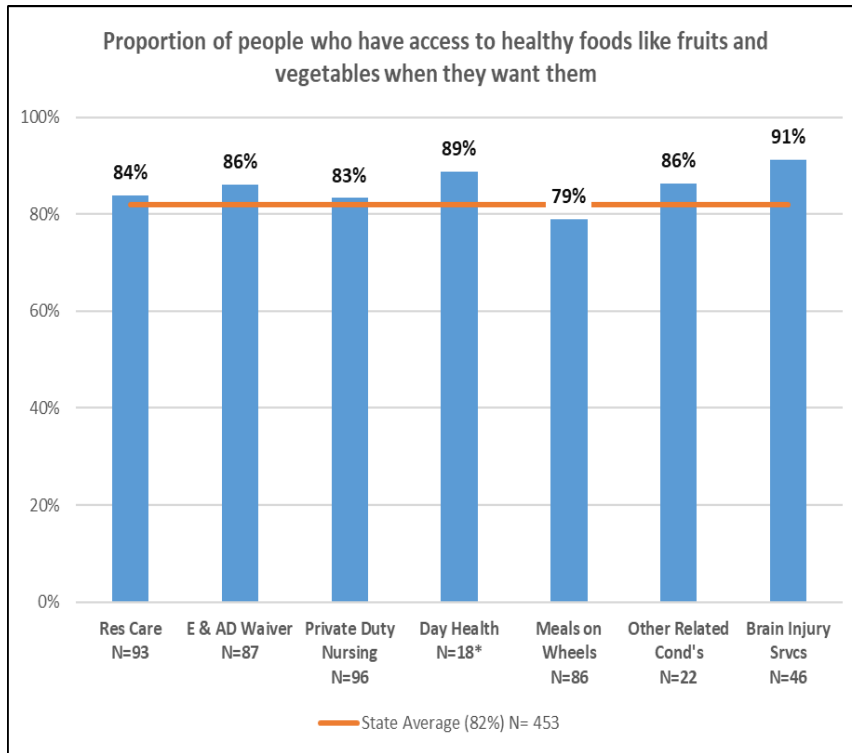
* Very small number of responses

Graph 110. Proportion of people who always get enough assistance with self-care when they need it (if need any assistance) (things like bathing, dressing, going to the bathroom, eating, or moving around their home)



* Very small number of responses

Graph 111. Proportion of people who have access to healthy foods like fruits and vegetables when they want them



* Very small number of responses

Affordability

People have enough available resources.

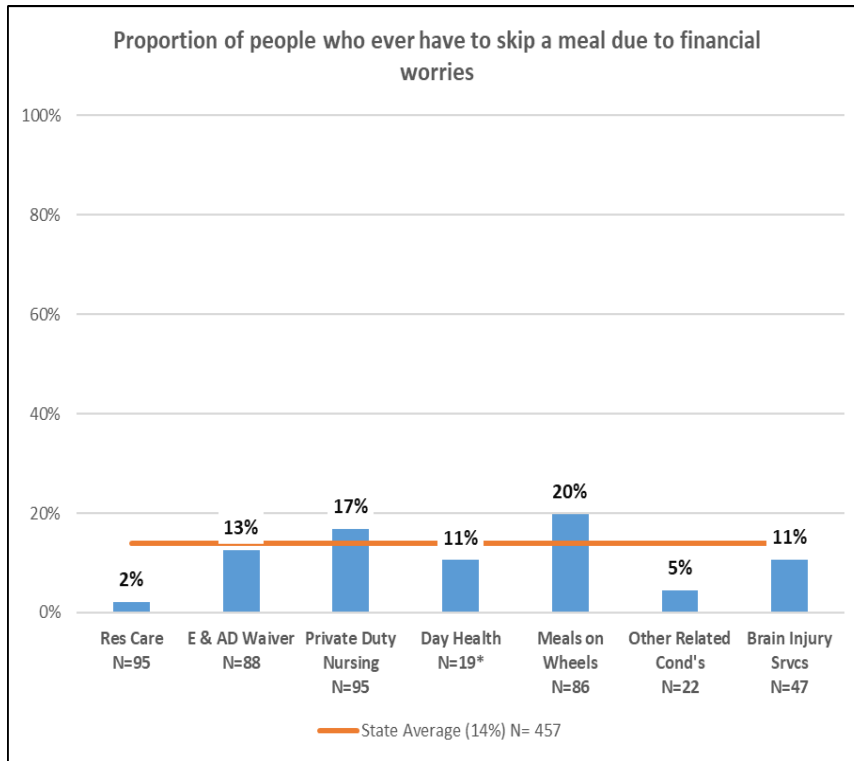
There is one Affordability indicator measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who have ever had to cut back on food because of money.

There is one survey item that corresponds to the Affordability domain.

Un-collapsed data for state and settings are shown in Appendix B.

Graph 112. Proportion of people who ever have to skip a meal due to financial worries



* Very small number of responses

Planning for future

People have support to plan and make decision about the future.

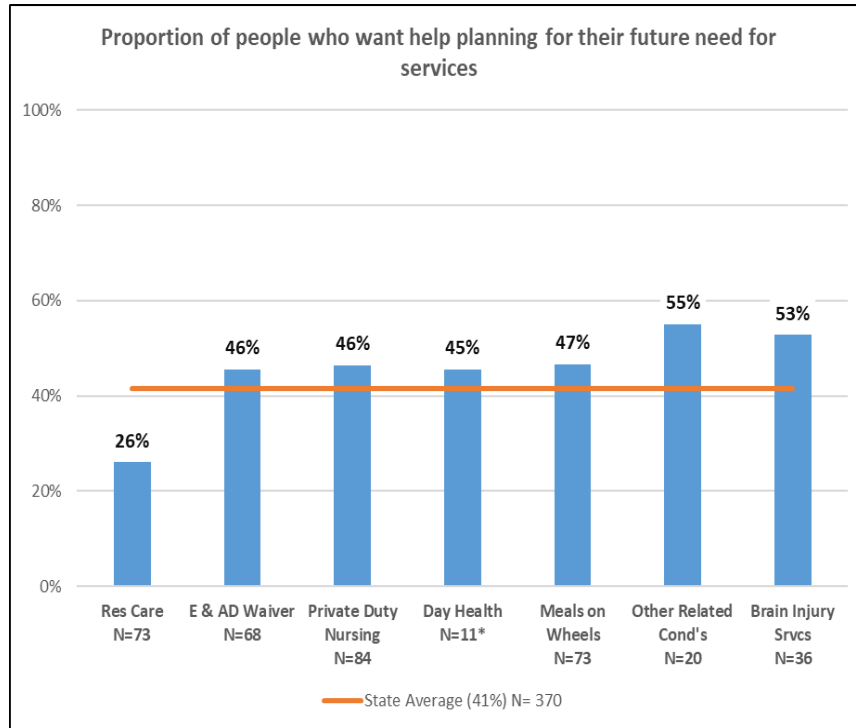
There is one Planning for Future indicator measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who want help planning for future need for services.

There is one survey item that corresponds to the Planning for Future domain.

Un-collapsed data for state and settings are shown in Appendix B.

Graph 113. Proportion of people who want help planning for their future need for services



* Very small number of responses

Control

People feel in control of their lives

There is one Control indicator measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who feel in control of their lives.

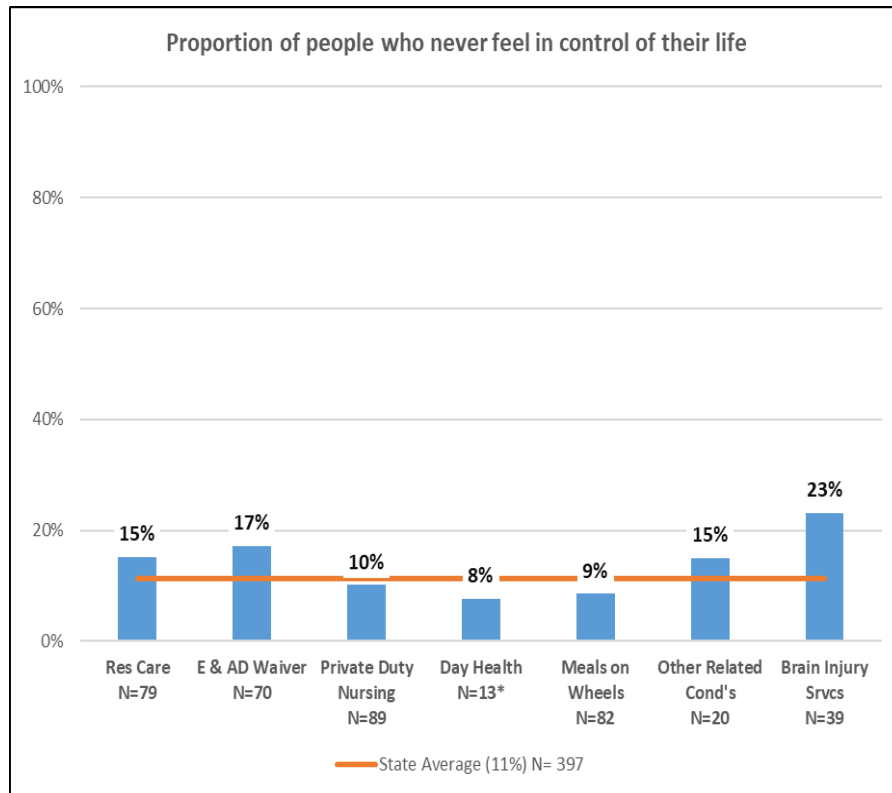
There is one survey item that corresponds to the Control domain.

This section also includes presentation of results on a ranking of what is most important to people surveyed²³.

Un-collapsed data for state and settings are shown in Appendix B.

²³ Data shown in Appendix B only

Graph 114. Proportion of people who never feel in control of their life



* Very small number of responses

Appendix A: Rules for Recoding and Collapsing Responses

Table A1 below details collapsing and recoding logic for items that were measured using anything other than a “Yes/No” binary response. The number in the third column refers to the graph number in the report where the item can be found. Unless otherwise stated, “don’ know” and “unclear/refused” responses are excluded from both numerator and denominator.

Table A1. Outcome Variables – Collapsing Rules

Domain	Item	Graph #	Recoding/Collapsing Logic
Community Participation	Proportion of people who are as active in the community as they would like to be	1	Collapse “No” and “Sometimes”
Choice and Decision Making	Proportion of people who get up and go to bed at the time they want	4	Collapse “Some days, sometimes” and “No, never”
	Proportion of people who can eat their meals when they want	5	Collapse “Some days, sometimes” and “No, never”
	Proportion of people who are able to decide how to furnish and decorate their room (if in group setting)	6	Collapse “In most ways” and “Only in some ways, or not at all”
Relationships	Proportion of people who can always or almost always see or talk to friends and family when they want to (if there are friends and family who do not live with person)	7	Collapse “Most of the time, usually, or some family and/or friends” and “No, or rarely”
Satisfaction	Proportion of people who like where they are living	8	Collapse “In-between, most of the time” and “No”
	Proportion of people who would prefer to live somewhere else	9	Collapse “Yes” and “Maybe”
	Proportion of people who like how they usually spend their time during the day	10	Collapse “Some days, sometimes” and “No, never”
	Proportion of people whose paid support staff change too often	11	Collapse “Yes” and “Some, or sometimes”
	Proportion of people whose paid support staff do things the way they want them done	12	Collapse “Some, or usually” and “No, never or rarely”
Service Coordination	Proportion of people who know whom to contact if they want to make changes to their services	13	Collapse “Not sure, maybe” and “No”
	Proportion of people who can reach their case manager/ care coordinator when they need to (if they know they have a case manager/ care coordinator)	14	Collapse “Most of the time, usually” and “No, or only sometimes”

Domain	Item	Graph #	Recoding/Collapsing Logic
	Proportion of people whose paid support staff show up and leave when they are supposed to	15	Collapse “Some, or usually” and “No, never or rarely”
	Proportion of people whose services meet all their needs and goals	18	Collapse “No, not at all, needs or goals are not met” and “Some needs and goals”
	Proportion of people whose family member (unpaid or paid) is the person who helps them most often	20	Collapse “Paid family member or spouse/partner” and “Unpaid family member or spouse/partner”
	Proportion of people whose family member (unpaid or paid) provides additional assistance	21	Add percentages for “Paid family member or spouse/partner” and “Unpaid family member or spouse/partner”
Care Coordination	Proportion of people who reported feeling comfortable and supported enough to go home after being discharged from a hospital or rehab facility (if occurred in the past year)	24	Collapse “No” and “In-between”
	Proportion of people who reported they know how to manage their chronic conditions	27	Collapse “No” and “In-between, or some conditions”
Access	Proportion of people who have transportation when they want to do things outside of their home	28	Collapse “No” and “Sometimes”
	Proportion of people who have transportation to get to medical appointments when they need to	29	Collapse “No” and “Sometimes”
	Proportion of people who receive information about their services in the language they prefer (if non-English)	30	Collapse “No” and “Some information”
Safety	Proportion of people who have concerns about falling or being unstable (or about whom there are concerns)	65	Collapse “Yes, often” and “Sometimes”
Health Care	Proportion of people who can get an appointment to see their primary care doctor when they need to	71	Collapse “Usually” and “No, rarely”
Wellness	Proportion of people who describe their overall health as poor	79	Collapse “Excellent”, “Very good”, “Good” and “Fair”

Domain	Item	Graph #	Recoding/Collapsing Logic
	Proportion of people who reported their health has gotten much better or somewhat better compared to 12 months ago	80	Collapse “Much better” and “Somewhat better”; Collapse “Much worse”, “Somewhat worse” and “About the same”
	Proportion of people who feel sad or depressed at least sometimes or often	84	Collapse “Often” and “Sometimes”; Collapse “Not often” and “Never, or almost never”
	Proportion of people who describe their hearing as poor (taking into account hearing aids, if any)	86	Collapse “Very good” and “Fair”
	Proportion of people who describe their vision as poor (taking into account glasses or contacts, if any)	87	Collapse “Very good” and “Fair”
Medications	Proportion of people who understand why they take their prescription medications and what they are for (if take or are supposed to take prescription medications)	90	Collapse “No” and “In-between, or some medications”
Rights and Respect	Proportion of people who feel that their paid support staff treat them with respect	91	Collapse “No, never or rarely” and “Some, or usually”
	Proportion of people who get asked permission before people enter their home/room (if in group setting)	92	Collapse “Sometimes, rarely or never” and “Usually, but not always”
	Proportion of people who have enough privacy in their home (if in group setting)	94	Collapse “Sometimes, rarely or never” and “Usually, but not always”
	Proportion of people who can use the phone privately whenever they want to (if in group setting)	96	Collapse “No, never or rarely” and “Usually”
Self-Direction of Care	Proportion of people who can choose or change what kind of services they get	99	Collapse “No” and “Sometimes, or some services”
	Proportion of people who can choose or change how often and when they get services	100	Collapse “No” and “Sometimes, or some services”
	Proportion of people who can change their paid support staff	101	Collapse “No” and “Sometimes, or some services”
Work	Proportion of people who would like a job (if not currently employed)	103	Collapse “Yes” and “Maybe, not sure”
	Proportion of people who would like to do volunteer work (if does not currently volunteer)	106	Collapse “Yes” and “Maybe, not sure”

Domain	Item	Graph #	Recoding/Collapsing Logic
Everyday Living	Proportion of people who generally need a lot or some assistance with everyday activities (Things like preparing meals, housework, shopping or taking their medications)	107	Collapse "A lot" and "Some"
	Proportion of people who generally need a lot or some assistance with self-care (Things like bathing, dressing, going to the bathroom, eating, or moving around their home)	109	Collapse "A lot" and "Some"
	Proportion of people who have access to healthy foods like fruits and vegetables when they want them	111	Collapse "No, never" and "Sometimes"
Affordability	Proportion of people who ever have to skip a meal due to financial worries	112	Collapse "Yes, often" and "Sometimes"
Control	Proportion of people who never feel in control of their life	114	Collapse "Yes, almost always, always" and "In-between, sometimes"

Appendix B: Un-Collapsed and Un-Weighted Data by Program

Demographic Tables

Table 1. Average age (reported for those under 90 years of age)

	Average Age	N
PNMI Residential Care Appendix C	76.8	80
Elder and Adults with Disabilities Waiver	59.3	88
Adult Private Duty Nursing/Personal Care	65.5	93
MaineCare Day Health Services	59.4	18
Meals on Wheels	71.6	82
Other Related Conditions Waiver	40.8	23
Brain Injury Services	48.5	47
Unknown	66.2	5
Sample Average	64.1	436

Table 2. Proportion of individuals 90 years of age and over

	Under 90	90 and Over	N
PNMI Residential Care Appendix C	83%	17%	96
Elder and Adults with Disabilities Waiver	98%	2%	90
Adult Private Duty Nursing/Personal Care	96%	4%	97
MaineCare Day Health Services	95%	5%	19
Meals on Wheels	94%	6%	87
Other Related Conditions Waiver	100%	0%	23
Brain Injury Services	100%	0%	47
Unknown	100%	0%	5
Sample Average	94%	6%	464

Table 3. Gender: proportion female

	Male	Female	Other	Don't Know	N
PNMI Residential Care Appendix C	32%	68%	0%	0%	94
Elder and Adults with Disabilities Waiver	36%	64%	0%	0%	91
Adult Private Duty Nursing/Personal Care	26%	74%	0%	0%	98
MaineCare Day Health Services	26%	74%	0%	0%	19
Meals on Wheels	43%	57%	0%	0%	88
Other Related Conditions Waiver	65%	35%	0%	0%	23
Brain Injury Services	66%	34%	0%	0%	47
Unknown	40%	60%	0%	0%	5
Sample Average	38%	62%	0%	0%	465

Table 4. Race and ethnicity

	American Indian or Alaska Native	Asian	Black or African-American	Pacific Islander	White	Hispanic or Latino	Other	Don't know	N
PNMI Residential Care Appendix C	0%	0%	0%	0%	100%	0%	0%	0%	95
Elder and Adults with Disabilities Waiver	1%	1%	1%	0%	96%	0%	2%	0%	89
Adult Private Duty Nursing/Personal Care	2%	1%	2%	0%	93%	2%	1%	0%	96
MaineCare Day Health Services	0%	0%	0%	0%	100%	0%	0%	0%	19
Meals on Wheels	2%	0%	0%	0%	100%	0%	0%	0%	88
Other Related Conditions Waiver	0%	4%	0%	0%	96%	0%	0%	0%	23
Brain Injury Services	2%	0%	0%	0%	96%	0%	2%	0%	47
Unknown	0%	0%	0%	0%	100%	0%	0%	0%	5
Sample Average	1%	1%	1%	0%	97%	0%	1%	0%	462

Table 5. Marital status

	Single, Never Married	Married or Has Domestic Partner	Separated or Divorced	Widowed	Don't Know	N
PNMI Residential Care Appendix C	17%	8%	15%	55%	6%	88
Elder and Adults with Disabilities Waiver	27%	34%	23%	15%	0%	91
Adult Private Duty Nursing/Personal Care	18%	11%	46%	25%	0%	96
MaineCare Day Health Services	47%	11%	32%	11%	0%	19
Meals on Wheels	21%	22%	23%	34%	0%	86
Other Related Conditions Waiver	86%	0%	14%	0%	0%	22
Brain Injury Services	52%	2%	41%	5%	0%	44
Unknown	40%	0%	40%	20%	0%	5
Sample Average	28%	16%	28%	27%	1%	451

Table 6. Primary language

	English	Spanish	Other	Don't know	N
PNMI Residential Care Appendix C	95%	0%	5%	0%	94
Elder and Adults with Disabilities Waiver	90%	1%	9%	0%	91
Adult Private Duty Nursing/Personal Care	96%	0%	4%	0%	97
MaineCare Day Health Services	100%	0%	0%	0%	18
Meals on Wheels	98%	0%	2%	0%	87
Other Related Conditions Waiver	100%	0%	0%	0%	23
Brain Injury Services	100%	0%	0%	0%	47
Unknown	100%	0%	0%	0%	5
Sample Average	96%	0%	4%	0%	462

Table 7. Preferred means of communication

	Spoken	Sign Language or Finger Spelling	Communication Aid or Device	Other	Don't Know	N
PNMI Residential Care Appendix C	98%	0%	0%	2%	0%	94
Elder and Adults with Disabilities Waiver	86%	2%	0%	9%	3%	91
Adult Private Duty Nursing/Personal Care	100%	0%	0%	0%	0%	97
MaineCare Day Health Services	94%	0%	0%	6%	0%	18
Meals on Wheels	97%	1%	0%	2%	0%	87
Other Related Conditions Waiver	86%	0%	9%	0%	5%	22
Brain Injury Services	94%	0%	2%	4%	0%	47
Unknown	100%	0%	0%	0%	0%	5
Sample Average	95%	1%	1%	3%	1%	461

Table 8. Type of residential area²⁴

	Metropolitan	Micropolitan	Rural	Small town	Unknown	N
PNMI Residential Care Appendix C	46%	16%	15%	24%	0%	96
Elder and Adults with Disabilities Waiver	47%	16%	19%	15%	2%	91
Adult Private Duty Nursing/Personal Care	44%	14%	19%	22%	0%	98
MaineCare Day Health Services	37%	37%	16%	11%	0%	19
Meals on Wheels	26%	35%	20%	17%	1%	88
Other Related Conditions Waiver	65%	22%	4%	9%	0%	23
Brain Injury Services	77%	13%	6%	4%	0%	47
Unknown	0%	20%	40%	40%	0%	5
Sample Average	45%	20%	16%	18%	1%	467

²⁴ Categories created using zip codes and corresponding RUCA codes: Metropolitan - Metropolitan area core, high commuting low commuting; Micropolitan - Micropolitan area core, high commuting, low commuting; Small town - Small town core, high commuting, low commuting; Rural

Table 9. Type of residence

	Own or Family Home	Group Home, Adult Family Home, Foster, Host Home	Assisted Living Facility, Residential Care Facility	Nursing Facility, Nursing Home	Homeless, Temporary Shelter	Other	Don't Know	N
PNMI Residential Care Appendix C	0%	1%	93%	6%	0%	0%	0%	96
Elder and Adults with Disabilities Waiver	100%	0%	0%	0%	0%	0%	0%	91
Adult Private Duty Nursing/Personal Care	99%	0%	0%	0%	0%	1%	0%	98
MaineCare Day Health Services	95%	0%	0%	0%	0%	5%	0%	19
Meals on Wheels	95%	1%	1%	0%	0%	2%	0%	86
Other Related Conditions Waiver	70%	22%	0%	4%	0%	4%	0%	23
Brain Injury Services	30%	30%	40%	0%	0%	0%	0%	47
Unknown	80%	0%	20%	0%	0%	0%	0%	5
Sample Average	69%	5%	24%	2%	0%	1%	0%	465

Table 10. Who the person lives with

	Alone	Spouse or Partner	Other Family	Friend(s)	Live-in PCA	Others (not family, friend, or PCA)	N
PNMI Residential Care Appendix C	0%	0%	0%	0%	0%	100%	96
Elder and Adults with Disabilities Waiver	22%	41%	46%	2%	0%	0%	91
Adult Private Duty Nursing/Personal Care	59%	16%	20%	5%	0%	1%	98
MaineCare Day Health Services	37%	16%	42%	0%	5%	5%	19
Meals on Wheels	64%	17%	16%	2%	1%	3%	88
Other Related Conditions Waiver	43%	0%	17%	0%	0%	39%	23
Brain Injury Services	23%	0%	6%	0%	0%	70%	47
Unknown	40%	0%	40%	0%	0%	20%	5
Sample Average	35%	15%	20%	2%	0%	31%	467

Table 11. Proportion of people whose address changed in the past 6 months

	No	Yes	N
PNMI Residential Care Appendix C	91%	6%	96
Elder and Adults with Disabilities Waiver	94%	6%	90
Adult Private Duty Nursing/Personal Care	87%	13%	98
MaineCare Day Health Services	84%	16%	19
Meals on Wheels	91%	8%	86
Other Related Conditions Waiver	86%	14%	22
Brain Injury Services	81%	17%	47
Unknown	100%	0%	5
Sample Average	89%	10%	463

Table 12. Where the person moved from (if address changed in the past 6 months)

	Own or Family Home	Group Home, Adult Family Home, Foster, Host Home	Assisted Living Facility, Residential Care Facility	Nursing Facility, Nursing Home	Homeless, Temporary Shelter	Other	Don't Know	N
PNMI Residential Care Appendix C	38%	0%	0%	13%	0%	0%	50%	8
Elder and Adults with Disabilities Waiver	75%	0%	0%	25%	0%	0%	0%	4
Adult Private Duty Nursing/Personal Care	86%	0%	0%	0%	0%	14%	0%	7
MaineCare Day Health Services	100%	0%	0%	0%	0%	0%	0%	3
Meals on Wheels	60%	0%	0%	0%	0%	20%	20%	5
Other Related Conditions Waiver	100%	0%	0%	0%	0%	0%	0%	2
Brain Injury Services	22%	44%	0%	0%	0%	11%	22%	9
Unknown	n/a	n/a	n/a	n/a	n/a	n/a	n/a	0
Sample Average	58%	11%	0%	5%	0%	8%	18%	38

Table 13. Proportion of people with diagnosis of Physical Disability

	No	Yes	Don't Know	N
PNMI Residential Care Appendix C	64%	29%	7%	94
Elder and Adults with Disabilities Waiver	17%	82%	1%	89
Adult Private Duty Nursing/Personal Care	40%	54%	6%	98
MaineCare Day Health Services	78%	6%	17%	18
Meals on Wheels	42%	55%	2%	85
Other Related Conditions Waiver	5%	95%	0%	22
Brain Injury Services	48%	50%	2%	46
Unknown	40%	60%	0%	5
Sample Average	41%	54%	4%	457

Table 14. Proportion of people with diagnosis of Alzheimer's or other dementia

	No	Yes	Don't Know	N
PNMI Residential Care Appendix C	68%	31%	1%	95
Elder and Adults with Disabilities Waiver	80%	16%	4%	89
Adult Private Duty Nursing/Personal Care	88%	10%	2%	98
MaineCare Day Health Services	44%	50%	6%	18
Meals on Wheels	87%	10%	2%	86
Other Related Conditions Waiver	100%	0%	0%	20
Brain Injury Services	89%	7%	4%	46
Unknown	100%	0%	0%	5
Sample Average	81%	16%	3%	457

Table 15. Proportion of people with diagnosis of Traumatic or Acquired Brain Injury

	No	Yes	Don't Know	N
PNMI Residential Care Appendix C	94%	3%	3%	94
Elder and Adults with Disabilities Waiver	77%	21%	2%	87
Adult Private Duty Nursing/Personal Care	83%	11%	6%	98
MaineCare Day Health Services	78%	22%	0%	18
Meals on Wheels	93%	6%	1%	85
Other Related Conditions Waiver	74%	21%	5%	19
Brain Injury Services	0%	96%	4%	46
Unknown	60%	40%	0%	5
Sample Average	77%	20%	3%	452

Table 16. Proportion of people with diagnosis of Intellectual or Developmental Disability

	No	Yes	Don't Know	N
PNMI Residential Care Appendix C	93%	6%	1%	95
Elder and Adults with Disabilities Waiver	90%	9%	1%	89
Adult Private Duty Nursing/Personal Care	90%	6%	4%	97
MaineCare Day Health Services	72%	28%	0%	18
Meals on Wheels	98%	2%	0%	85
Other Related Conditions Waiver	71%	24%	5%	21
Brain Injury Services	85%	11%	4%	46
Unknown	80%	20%	0%	5
Sample Average	90%	8%	2%	456

Table 17. Level of mobility

	Non-ambulatory	Moves Self with Wheelchair	Moves Self with Other Aids	Moves Self Without Aids	Don't know	N
PNMI Residential Care Appendix C	1%	17%	65%	28%	0%	96
Elder and Adults with Disabilities Waiver	18%	48%	48%	14%	0%	91
Adult Private Duty Nursing/Personal Care	1%	9%	65%	42%	0%	96
MaineCare Day Health Services	0%	16%	63%	47%	5%	19
Meals on Wheels	2%	13%	54%	53%	0%	87
Other Related Conditions Waiver	26%	57%	13%	22%	0%	23
Brain Injury Services	0%	15%	26%	74%	0%	47
Unknown	20%	40%	40%	20%	0%	5
Sample Average	6%	23%	53%	38%	0%	464

Table 18. History of frequent falls

	No	Yes	Don't Know	N
PNMI Residential Care Appendix C	74%	25%	1%	96
Elder and Adults with Disabilities Waiver	69%	31%	0%	90
Adult Private Duty Nursing/Personal Care	60%	38%	2%	95
MaineCare Day Health Services	58%	37%	5%	19
Meals on Wheels	61%	39%	0%	87
Other Related Conditions Waiver	90%	10%	0%	21
Brain Injury Services	63%	33%	4%	46
Unknown	80%	20%	0%	5
Sample Average	67%	32%	1%	459

Table 19. Receives Medicare

	No	Yes	Don't Know	N
PNMI Residential Care Appendix C	8%	86%	5%	95
Elder and Adults with Disabilities Waiver	12%	82%	6%	90
Adult Private Duty Nursing/Personal Care	16%	82%	2%	95
MaineCare Day Health Services	11%	83%	6%	18
Meals on Wheels	8%	90%	2%	87
Other Related Conditions Waiver	33%	62%	5%	21
Brain Injury Services	28%	57%	15%	46
Unknown	0%	75%	25%	4
Sample Average	14%	81%	5%	456

Community Participation- un-collapsed tables

Table 20. Proportion of people who are as active in the community as they would like to be

	No	Sometimes	Yes	Don't Know	Unclear/ Refused/ No Response	N
PNMI Residential Care Appendix C	23%	5%	70%	2%	0%	83
Elder and Adults with Disabilities Waiver	51%	9%	39%	1%	0%	69
Adult Private Duty Nursing/Personal Care	51%	12%	37%	0%	0%	91
MaineCare Day Health Services	29%	14%	57%	0%	0%	14
Meals on Wheels	37%	10%	51%	2%	0%	82
Other Related Conditions Waiver	30%	20%	45%	5%	0%	20
Brain Injury Services	33%	10%	58%	0%	0%	40
Unknown	40%	20%	40%	0%	0%	5
Sample Average	38%	10%	50%	1%	0%	404

Table 21a. Reasons that people are not as active in the community as they would like to be

	Cost or Money	Transportation	Accessibility or Lack of Equipment	Health Limitations	Not Enough Support	N
PNMI Residential Care Appendix C	22%	35%	17%	57%	13%	23
Elder and Adults with Disabilities Waiver	34%	51%	32%	68%	10%	41
Adult Private Duty Nursing/Personal Care	16%	32%	9%	72%	9%	57
MaineCare Day Health Services	17%	33%	17%	50%	0%	6
Meals on Wheels	21%	45%	16%	74%	21%	38
Other Related Conditions Waiver	11%	56%	11%	11%	44%	9
Brain Injury Services	35%	29%	6%	35%	29%	17
Unknown	33%	33%	33%	67%	0%	3
Sample Average	23%	40%	16%	63%	15%	194

Table 21b. Reasons that people are not as active in the community as they would like to be (continued)

	Feeling Unwelcomed in Community	Feeling Unsafe	No Community Activities Outside of Home	Lack of Information, or Doesn't Know What's Available	Other	Don't Know	Unclear/Refused/No Response	N
PNMI Residential Care Appendix C	0%	0%	9%	26%	9%	4%	0%	23
Elder and Adults with Disabilities Waiver	2%	0%	2%	10%	17%	0%	0%	41
Adult Private Duty Nursing/Personal Care	4%	9%	5%	14%	12%	0%	0%	57
MaineCare Day Health Services	0%	17%	33%	0%	17%	0%	0%	6
Meals on Wheels	11%	8%	11%	21%	16%	0%	0%	38
Other Related Conditions Waiver	0%	11%	22%	44%	56%	0%	0%	9
Brain Injury Services	6%	6%	6%	24%	18%	6%	0%	17
Unknown	0%	0%	0%	0%	0%	33%	0%	3
Sample Average	4%	6%	8%	18%	16%	2%	0%	194

Table 22. Proportion of people who have tried to leave the house to go somewhere in the past week and have not been able to

	No	Yes	Don't Know	Unclear/Refused/No Response	N
PNMI Residential Care Appendix C	90%	9%	0%	1%	81
Elder and Adults with Disabilities Waiver	83%	17%	0%	0%	69
Adult Private Duty Nursing/Personal Care	79%	19%	1%	1%	90
MaineCare Day Health Services	93%	7%	0%	0%	14
Meals on Wheels	79%	21%	0%	0%	82
Other Related Conditions Waiver	80%	20%	0%	0%	20
Brain Injury Services	85%	8%	0%	8%	40
Unknown	80%	20%	0%	0%	5
Sample Average	83%	15%	0%	1%	401

Choice and Decision Making— un-collapsed

Table 23. Proportion of people who are able to choose their roommate (if in group setting)

	No	Yes	Don't Know	Unclear/Refused/No Response	N
PNMI Residential Care Appendix C	67%	24%	7%	2%	55
Elder and Adults with Disabilities Waiver	n/a	n/a	n/a	n/a	0
Adult Private Duty Nursing/Personal Care	n/a	n/a	n/a	n/a	0
MaineCare Day Health Services	n/a	n/a	n/a	n/a	0
Meals on Wheels	n/a	n/a	n/a	n/a	0
Other Related Conditions Waiver	50%	50%	0%	0%	2
Brain Injury Services	50%	50%	0%	0%	2
Unknown	100%	0%	0%	0%	1
Sample Average	67%	25%	7%	2%	60

Table 24. Proportion of people who get up and go to bed at the time when they want

	No, Never	Some Days, Sometimes	Yes, Always, Or Almost Always	Don't Know	Unclear/Refused/No Response	N
PNMI Residential Care Appendix C	2%	2%	95%	0%	0%	83
Elder and Adults with Disabilities Waiver	3%	7%	90%	0%	0%	70
Adult Private Duty Nursing/Personal Care	0%	4%	96%	0%	0%	90
MaineCare Day Health Services	0%	21%	79%	0%	0%	14
Meals on Wheels	5%	0%	95%	0%	0%	83
Other Related Conditions Waiver	14%	10%	76%	0%	0%	21
Brain Injury Services	5%	8%	85%	0%	3%	40
Unknown	0%	0%	100%	0%	0%	5
Sample Average	3%	5%	92%	0%	0%	406

Table 25. Proportion of people who can eat their meals when they want

	No, Never	Some Days, Sometimes	Yes, Always, Or Almost Always	N/A – Person Unable To Eat Due To Medical Condition	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	49%	10%	40%	0%	1%	0%	83
Elder and Adults with Disabilities Waiver	4%	7%	87%	0%	0%	1%	69
Adult Private Duty Nursing/Personal Care	1%	5%	92%	1%	0%	0%	91
MaineCare Day Health Services	7%	7%	86%	0%	0%	0%	14
Meals on Wheels	4%	1%	95%	0%	0%	0%	83
Other Related Conditions Waiver	10%	10%	81%	0%	0%	0%	21
Brain Injury Services	15%	8%	78%	0%	0%	0%	40
Unknown	20%	0%	80%	0%	0%	0%	5
Sample Average	14%	6%	79%	0%	0%	0%	406

Table 26. Proportion of people who are able to decide how to furnish and decorate their room (if in group setting)

	No	In-between, Able to Decide Some Ways	Yes	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	12%	27%	58%	2%	1%	83
Elder and Adults with Disabilities Waiver	n/a	n/a	n/a	n/a	n/a	0
Adult Private Duty Nursing/Personal Care	n/a	n/a	n/a	n/a	n/a	0
MaineCare Day Health Services	n/a	n/a	n/a	n/a	n/a	0
Meals on Wheels	0%	0%	100%	0%	0%	1
Other Related Conditions Waiver	17%	33%	50%	0%	0%	6
Brain Injury Services	19%	12%	65%	0%	4%	26
Unknown	100%	0%	0%	0%	0%	1
Sample Average	15%	23%	59%	2%	2%	117

Relationships- un-collapsed

Table 27. Proportion of people who can always or almost always see or talk to friends and family when they want to

	No, or Only Sometimes	Most of the Time, Usually, or Some Family and/or Friends	Yes, Always, or Chooses Not to	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	5%	9%	85%	0%	1%	78
Elder and Adults with Disabilities Waiver	2%	13%	84%	2%	0%	63
Adult Private Duty Nursing/Personal Care	2%	15%	83%	0%	0%	88
MaineCare Day Health Services	0%	15%	77%	0%	8%	13
Meals on Wheels	6%	7%	87%	0%	0%	70
Other Related Conditions Waiver	0%	15%	85%	0%	0%	20
Brain Injury Services	9%	9%	82%	0%	0%	34
Unknown	0%	0%	100%	0%	0%	4
Sample Average	4%	11%	84%	0%	1%	370

Table 28. Reasons people cannot always see friends/family

	Availability of Transportation	Accessibility	Staffing/ Personal Assistance Unavailable	Health Limitations	Someone Prevents or There are Restrictions	Other	Unclear/ Refused/ No Response	N
PNMI Residential Care Appendix C	0%	36%	0%	9%	18%	73%	0%	11
Elder and Adults with Disabilities Waiver	29%	57%	0%	14%	14%	43%	0%	7
Adult Private Duty Nursing/Personal Care	33%	0%	0%	25%	0%	33%	17%	12
MaineCare Day Health Services	0%	0%	0%	0%	0%	100%	0%	2
Meals on Wheels	11%	33%	0%	11%	11%	33%	0%	9
Other Related Conditions Waiver	67%	0%	67%	0%	0%	67%	0%	3
Brain Injury Services	33%	67%	0%	0%	0%	50%	0%	6
Unknown	n/a	n/a	n/a	n/a	n/a	n/a	n/a	0
Sample Average	22%	30%	4%	12%	8%	50%	4%	50

Satisfaction- un-collapsed

Table 29. Proportion of people who like where they are living

	No	In-between, Most of the Time	Yes	Don't Know	Unclear/Refused/No Response	N
PNMI Residential Care Appendix C	10%	21%	65%	0%	3%	89
Elder and Adults with Disabilities Waiver	8%	9%	80%	1%	1%	74
Adult Private Duty Nursing/Personal Care	17%	10%	73%	0%	0%	96
MaineCare Day Health Services	7%	20%	73%	0%	0%	15
Meals on Wheels	6%	13%	80%	1%	0%	85
Other Related Conditions Waiver	5%	27%	64%	5%	0%	22
Brain Injury Services	20%	12%	66%	0%	2%	41
Unknown	0%	20%	80%	0%	0%	5
Sample Average	11%	15%	73%	1%	1%	427

Table 30a. Reasons for not liking where people live

	Accessibility	Neighborhood	Feels Unsafe in Home	Home or Building Needs Repairs or Upkeep	Does Not Feel Like Home	N
PNMI Residential Care Appendix C	0%	0%	4%	0%	30%	27
Elder and Adults with Disabilities Waiver	8%	15%	15%	15%	23%	13
Adult Private Duty Nursing/Personal Care	8%	8%	4%	15%	12%	26
MaineCare Day Health Services	25%	0%	0%	0%	0%	4
Meals on Wheels	13%	0%	6%	25%	19%	16
Other Related Conditions Waiver	0%	14%	29%	0%	14%	7
Brain Injury Services	0%	0%	0%	8%	15%	13
Unknown	0%	0%	0%	0%	0%	1
Sample Average	6%	5%	7%	10%	19%	107

Table 30b. Reasons for not liking where people live (continued)

	Layout or Size of Home or Building	Problems With Neighbors, Residents, Housemates, or Roommates	Problems With Staff	Insufficient Amount or Type of Staff	Wants More Independence and Control	N
PNMI Residential Care Appendix C	7%	11%	15%	0%	33%	27
Elder and Adults with Disabilities Waiver	15%	15%	0%	8%	8%	13
Adult Private Duty Nursing/Personal Care	15%	50%	4%	0%	12%	26
MaineCare Day Health Services	0%	25%	0%	0%	0%	4
Meals on Wheels	6%	25%	0%	0%	0%	16
Other Related Conditions Waiver	0%	0%	29%	0%	43%	7
Brain Injury Services	0%	38%	0%	0%	23%	13
Unknown	0%	0%	0%	0%	0%	1
Sample Average	8%	26%	7%	1%	18%	107

Table 30c. Reasons for not liking where people live (continued)

	Wants More Privacy	Wants to Be Closer to Family or Friends	Feels Isolated From Community or Feels Lonely	Other	Don't Know	Unclear/Refused/No Response	N
PNMI Residential Care Appendix C	15%	22%	11%	41%	7%	4%	27
Elder and Adults with Disabilities Waiver	8%	0%	31%	62%	0%	0%	13
Adult Private Duty Nursing/Personal Care	8%	12%	19%	31%	0%	0%	26
MaineCare Day Health Services	25%	0%	0%	25%	0%	25%	4
Meals on Wheels	6%	0%	25%	56%	0%	0%	16
Other Related Conditions Waiver	14%	0%	14%	43%	0%	14%	7
Brain Injury Services	23%	23%	8%	31%	0%	8%	13
Unknown	0%	0%	100%	0%	0%	0%	1
Sample Average	12%	11%	18%	41%	2%	4%	107

Table 31. Proportion of people who would prefer to live somewhere else

	No	Maybe	Yes	Unclear/Refused/No Response	N
PNMI Residential Care Appendix C	57%	6%	34%	3%	89
Elder and Adults with Disabilities Waiver	72%	5%	20%	3%	74
Adult Private Duty Nursing/Personal Care	65%	8%	26%	0%	95
MaineCare Day Health Services	80%	7%	7%	7%	15
Meals on Wheels	60%	12%	27%	1%	83
Other Related Conditions Waiver	55%	0%	45%	0%	22
Brain Injury Services	45%	10%	43%	2%	42
Unknown	60%	40%	0%	0%	5
Sample Average	62%	8%	28%	2%	425

Table 32a. Where people would prefer to live (if would prefer to live somewhere else)

	Different Own Home	Family Member's Home	Assisted Living	Group Home, Adult Family Home, Shared Living	N
PNMI Residential Care Appendix C	71%	6%	11%	3%	35
Elder and Adults with Disabilities Waiver	79%	0%	5%	0%	19
Adult Private Duty Nursing/Personal Care	70%	0%	6%	3%	33
MaineCare Day Health Services	100%	0%	0%	0%	2
Meals on Wheels	57%	3%	10%	3%	30
Other Related Conditions Waiver	40%	0%	0%	40%	10
Brain Injury Services	55%	9%	0%	0%	22
Unknown	50%	0%	50%	0%	2
Sample Average	65%	3%	7%	5%	153

Table 32b. Where people would prefer to live (if would prefer to live somewhere else, continued)

	Nursing Facility	Other	Don't Know	Unclear/Refused/No Response	N
PNMI Residential Care Appendix C	3%	3%	0%	3%	35
Elder and Adults with Disabilities Waiver	0%	5%	5%	5%	19
Adult Private Duty Nursing/Personal Care	3%	6%	12%	0%	33
MaineCare Day Health Services	0%	0%	0%	0%	2
Meals on Wheels	3%	20%	3%	0%	30
Other Related Conditions Waiver	0%	10%	10%	0%	10
Brain Injury Services	0%	27%	5%	5%	22
Unknown	0%	0%	0%	0%	2
Sample Average	2%	11%	5%	2%	153

Table 33. Proportion of people who like how they usually spend their time during the day

	No, Never	Some Days, Sometimes	Yes, Always, or Almost Always	Don't Know	Unclear/Refused/No Response	N
PNMI Residential Care Appendix C	11%	21%	67%	1%	0%	81
Elder and Adults with Disabilities Waiver	19%	33%	48%	0%	0%	67
Adult Private Duty Nursing/Personal Care	15%	32%	53%	0%	0%	87
MaineCare Day Health Services	8%	0%	92%	0%	0%	13
Meals on Wheels	16%	26%	59%	0%	0%	82
Other Related Conditions Waiver	29%	10%	57%	5%	0%	21
Brain Injury Services	10%	31%	56%	0%	3%	39
Unknown	20%	20%	60%	0%	0%	5
Sample Average	15%	26%	58%	1%	0%	395

Table 34. Proportion of people whose paid support staff change too often

	No	Some or Sometimes	Yes	Paid Support Person(s) are Live-in	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	23%	11%	16%	47%	1%	3%	75
Elder and Adults with Disabilities Waiver	66%	11%	13%	9%	0%	0%	53
Adult Private Duty Nursing/Personal Care	62%	14%	21%	3%	0%	0%	76
MaineCare Day Health Services	67%	17%	8%	0%	0%	8%	12
Meals on Wheels	54%	27%	17%	2%	0%	0%	41
Other Related Conditions Waiver	25%	13%	56%	6%	0%	0%	16
Brain Injury Services	61%	7%	29%	4%	0%	0%	28
Unknown	33%	0%	0%	67%	0%	0%	3
Sample Average	50%	14%	20%	15%	0%	1%	304

Table 35. Proportion of people whose paid support staff do things the way they want them done

	No, Never or Rarely	Some, or Usually	Yes, All Paid Support Workers, Always or Almost Always	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	7%	19%	73%	0%	1%	74
Elder and Adults with Disabilities Waiver	2%	17%	81%	0%	0%	53
Adult Private Duty Nursing/Personal Care	5%	17%	78%	0%	0%	77
MaineCare Day Health Services	0%	0%	100%	0%	0%	12
Meals on Wheels	10%	15%	76%	0%	0%	41
Other Related Conditions Waiver	19%	25%	50%	0%	6%	16
Brain Injury Services	4%	32%	64%	0%	0%	28
Unknown	0%	0%	100%	0%	0%	2
Sample Average	6%	18%	75%	0%	1%	303

Service Coordination- un-collapsed

Table 36. Proportion of people who know whom to contact if they want to make changes to their services

	No	Maybe, Not Sure	Yes	Unclear/Refused/No Response	N
PNMI Residential Care Appendix C	22%	16%	59%	3%	92
Elder and Adults with Disabilities Waiver	7%	6%	88%	0%	89
Adult Private Duty Nursing/Personal Care	14%	6%	80%	0%	98
MaineCare Day Health Services	6%	18%	76%	0%	17
Meals on Wheels	15%	19%	67%	0%	81
Other Related Conditions Waiver	9%	4%	83%	4%	23
Brain Injury Services	18%	2%	80%	0%	45
Unknown	40%	0%	60%	0%	5
Sample Average	14%	10%	74%	1%	450

Table 37. Proportion of people who can reach their case manager/care coordinator when they need to (if know they have case manager/care coordinator)

	No, or Only Sometimes	Most of the Time, Usually	Yes, Always	Don't Know	Unclear/Refused/No Response	N
PNMI Residential Care Appendix C	8%	16%	76%	0%	0%	25
Elder and Adults with Disabilities Waiver	6%	9%	84%	1%	0%	70
Adult Private Duty Nursing/Personal Care	4%	6%	88%	1%	0%	69
MaineCare Day Health Services	0%	8%	92%	0%	0%	13
Meals on Wheels	0%	22%	78%	0%	0%	23
Other Related Conditions Waiver	0%	5%	95%	0%	0%	22
Brain Injury Services	5%	13%	79%	3%	0%	39
Unknown	0%	0%	100%	0%	0%	2
Sample Average	4%	10%	85%	1%	0%	263

Table 38. Proportion of people whose paid support staff show up and leave when they are supposed to

	No, Never Or Rarely	Some, Or Usually	Yes, All Paid Support Workers, Always, Or Almost Always	Paid Support Person/S Are Live-In	Don't Know	Unclear/Refused/No Response	N
PNMI Residential Care Appendix C	1%	5%	39%	49%	4%	1%	79
Elder and Adults with Disabilities Waiver	5%	6%	82%	8%	0%	0%	66
Adult Private Duty Nursing/Personal Care	5%	7%	85%	2%	0%	0%	81
MaineCare Day Health Services	7%	0%	86%	0%	0%	7%	14
Meals on Wheels	2%	16%	80%	2%	0%	0%	44
Other Related Conditions Waiver	0%	31%	56%	13%	0%	0%	16
Brain Injury Services	3%	9%	79%	9%	0%	0%	33
Unknown	0%	0%	33%	67%	0%	0%	3
Sample Average	3%	9%	71%	16%	1%	1%	336

Table 39. Proportion of people who have an emergency plan in place

	No	Yes	Don't Know	Unclear/Refused/No Response	N
PNMI Residential Care Appendix C	18%	53%	27%	2%	96
Elder and Adults with Disabilities Waiver	36%	60%	3%	1%	90
Adult Private Duty Nursing/Personal Care	51%	41%	5%	3%	96
MaineCare Day Health Services	53%	47%	0%	0%	19
Meals on Wheels	52%	45%	1%	1%	88
Other Related Conditions Waiver	43%	57%	0%	0%	21
Brain Injury Services	34%	60%	6%	0%	47
Unknown	60%	40%	0%	0%	5
Sample Average	39%	51%	8%	2%	462

Table 40. Proportion of people who want help planning for their future need for services

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	66%	23%	9%	2%	82
Elder and Adults with Disabilities Waiver	53%	44%	3%	0%	70
Adult Private Duty Nursing/Personal Care	49%	43%	7%	1%	91
MaineCare Day Health Services	43%	36%	21%	0%	14
Meals on Wheels	46%	40%	13%	0%	84
Other Related Conditions Waiver	43%	52%	5%	0%	21
Brain Injury Services	43%	48%	5%	5%	40
Unknown	80%	20%	0%	0%	5
Sample Average	52%	39%	8%	1%	407

Table 41. Proportion of people whose services meet all their needs and goals

	No, Not At All, Needs Or Goals Are Not Met	Some Needs And Goals	Yes, Completely, All Needs And Goals	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	5%	15%	78%	0%	1%	92
Elder and Adults with Disabilities Waiver	9%	41%	50%	0%	0%	90
Adult Private Duty Nursing/Personal Care	9%	44%	46%	0%	0%	97
MaineCare Day Health Services	11%	33%	56%	0%	0%	18
Meals on Wheels	13%	39%	48%	0%	0%	84
Other Related Conditions Waiver	9%	27%	64%	0%	0%	22
Brain Injury Services	2%	30%	63%	4%	0%	46
Unknown	0%	40%	60%	0%	0%	5
Sample Average	8%	34%	57%	0%	0%	454

Table 42a. Additional services that may help if not all needs and goals are met

	Personal Care Assistance, Personal Care Services	Home Maker or Chore Services	Healthcare Home Services, Home Health	Home Delivered Meals	N
PNMI Residential Care Appendix C	0%	5%	5%	0%	19
Elder and Adults with Disabilities Waiver	29%	36%	24%	4%	45
Adult Private Duty Nursing/Personal Care	37%	40%	23%	12%	52
MaineCare Day Health Services	25%	38%	25%	13%	8
Meals on Wheels	20%	57%	23%	16%	44
Other Related Conditions Waiver	25%	25%	0%	0%	8
Brain Injury Services	0%	7%	0%	0%	15
Unknown	0%	0%	0%	0%	2
Sample Average	23%	36%	19%	8%	193

Table 42b. Additional services that may help if not all needs and goals are met (continued)

	Adult Day Services	Transportation	Respite or Family Caregiver Support	Health Care	Mental Health Care	N
PNMI Residential Care Appendix C	11%	21%	0%	0%	11%	19
Elder and Adults with Disabilities Waiver	9%	24%	24%	11%	7%	45
Adult Private Duty Nursing/Personal Care	8%	42%	13%	6%	4%	52
MaineCare Day Health Services	38%	63%	25%	0%	0%	8
Meals on Wheels	7%	43%	16%	7%	5%	44
Other Related Conditions Waiver	13%	38%	13%	13%	0%	8
Brain Injury Services	7%	40%	0%	7%	0%	15
Unknown	50%	0%	0%	0%	0%	2
Sample Average	10%	36%	15%	7%	5%	193

Table 42c. Additional services that may help if not all needs and goals are met (continued)

	Dental Care	Housing Assistance	Heating/Cooling Assistance	Hospice	Funeral Planning	Other	N
PNMI Residential Care Appendix C	5%	21%	0%	0%	0%	37%	19
Elder and Adults with Disabilities Waiver	16%	18%	7%	0%	4%	40%	45
Adult Private Duty Nursing/Personal Care	15%	10%	8%	0%	2%	35%	52
MaineCare Day Health Services	13%	25%	0%	0%	0%	38%	8
Meals on Wheels	18%	34%	25%	2%	2%	25%	44
Other Related Conditions Waiver	0%	13%	0%	0%	0%	63%	8
Brain Injury Services	7%	13%	0%	0%	0%	47%	15
Unknown	0%	0%	0%	0%	0%	100%	2
Sample Average	13%	19%	9%	1%	2%	37%	193

Table 43. Proportion of people whose case manager/care coordinator talked to them about services that might help with unmet needs and goals (if have case manager and have unmet needs and goals)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	0%	71%	29%	0%	7
Elder and Adults with Disabilities Waiver	39%	61%	0%	0%	38
Adult Private Duty Nursing/Personal Care	27%	73%	0%	0%	41
MaineCare Day Health Services	17%	83%	0%	0%	6
Meals on Wheels	55%	45%	0%	0%	11
Other Related Conditions Waiver	14%	86%	0%	0%	7
Brain Injury Services	27%	73%	0%	0%	15
Unknown	0%	100%	0%	0%	1
Sample Average	30%	68%	2%	0%	126

Table 44a. How people first find out about the services available to them

	Friend	Family	Area Agency on Aging, Aging and Disability Resource Center	Center for Independent Living	State, County Agency	Case Manager, Care Coordinator	N
PNMI Residential Care Appendix C	5%	46%	0%	0%	4%	8%	79
Elder and Adults with Disabilities Waiver	8%	20%	7%	2%	9%	13%	87
Adult Private Duty Nursing/Personal Care	9%	30%	9%	0%	8%	16%	86
MaineCare Day Health Services	6%	25%	6%	0%	13%	19%	16
Meals on Wheels	16%	23%	5%	1%	1%	10%	80
Other Related Conditions Waiver	6%	50%	0%	0%	11%	6%	18
Brain Injury Services	5%	42%	0%	0%	19%	14%	43
Unknown	0%	25%	0%	0%	0%	0%	4
Sample Average	9%	31%	5%	1%	8%	12%	413

Table 44b. How people first find out about the services available to them (continued)

	Doctor	Other Provider	Other	N
PNMI Residential Care Appendix C	8%	25%	19%	79
Elder and Adults with Disabilities Waiver	9%	48%	17%	87
Adult Private Duty Nursing/Personal Care	16%	42%	14%	86
MaineCare Day Health Services	6%	25%	25%	16
Meals on Wheels	11%	25%	29%	80
Other Related Conditions Waiver	0%	33%	22%	18
Brain Injury Services	5%	33%	21%	43
Unknown	25%	50%	0%	4
Sample Average	10%	35%	20%	413

Table 45a. Who helps them most often

	Paid Support Worker Who Is Not a Friend Or Relative	Paid Family Member Or Spouse or Partner	Paid Friend	Unpaid Family Member Or Spouse or Partner	N
PNMI Residential Care Appendix C	86%	1%	0%	11%	94
Elder and Adults with Disabilities Waiver	31%	28%	6%	34%	88
Adult Private Duty Nursing/Personal Care	47%	9%	3%	28%	94
MaineCare Day Health Services	39%	6%	0%	50%	18
Meals on Wheels	29%	1%	1%	46%	72
Other Related Conditions Waiver	78%	0%	4%	13%	23
Brain Injury Services	73%	0%	0%	23%	44
Unknown	33%	67%	0%	0%	3
Sample Average	53%	9%	2%	28%	436

Table 45b. Who helps them most often (continued)

	Unpaid Friend Or Volunteer	Other	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	1%	0%	0%	1%	94
Elder and Adults with Disabilities Waiver	0%	1%	0%	0%	88
Adult Private Duty Nursing/Personal Care	13%	0%	0%	1%	94
MaineCare Day Health Services	6%	0%	0%	0%	18
Meals on Wheels	18%	4%	0%	0%	72
Other Related Conditions Waiver	4%	0%	0%	0%	23
Brain Injury Services	2%	2%	0%	0%	44
Unknown	0%	0%	0%	0%	3
Sample Average	7%	1%	0%	0%	436

Table 46. Who else helps

	Paid Support Worker Who Is Not a Friend Or Relative	Paid Family Member, Spouse or Partner	Paid Friend	Unpaid Family Member, Spouse or Partner	Unpaid Friend Or Volunteer	Other	No One Else Provides Support	N
PNMI Residential Care Appendix C	45%	2%	0%	43%	9%	3%	17%	92
Elder and Adults with Disabilities Waiver	42%	18%	3%	48%	15%	4%	7%	91
Adult Private Duty Nursing/Personal Care	48%	1%	1%	46%	20%	5%	14%	92
MaineCare Day Health Services	56%	0%	0%	56%	6%	22%	17%	18
Meals on Wheels	28%	0%	0%	42%	25%	8%	23%	71
Other Related Conditions Waiver	59%	5%	5%	41%	18%	5%	5%	22
Brain Injury Services	55%	5%	0%	36%	14%	0%	16%	44
Unknown	0%	25%	0%	25%	25%	0%	50%	4
Sample Average	44%	5%	1%	44%	16%	5%	15%	434

Care Coordination- un-collapsed

Table 47. Proportion of people who stayed overnight in a hospital or rehabilitation facility (and were discharged to go home) in past year

	Yes	No	Don't Know	Unclear/Refused/No Response	N
PNMI Residential Care Appendix C	64%	35%	1%	0%	95
Elder and Adults with Disabilities Waiver	58%	42%	0%	0%	90
Adult Private Duty Nursing/Personal Care	68%	30%	1%	1%	94
MaineCare Day Health Services	68%	32%	0%	0%	19
Meals on Wheels	67%	33%	0%	0%	88
Other Related Conditions Waiver	73%	23%	5%	0%	22
Brain Injury Services	72%	26%	0%	2%	47
Unknown	80%	20%	0%	0%	5
Sample Average	66%	33%	1%	0%	460

Table 48. Proportion of people who reported feeling comfortable and supported enough to go home after being discharged from a hospital or rehabilitation facility (if occurred in the past year)

	No	In-between	Yes	Don't Know	Unclear/Refused/No Response	N
PNMI Residential Care Appendix C	6%	3%	91%	0%	0%	33
Elder and Adults with Disabilities Waiver	11%	8%	81%	0%	0%	37
Adult Private Duty Nursing/Personal Care	11%	7%	82%	0%	0%	28
MaineCare Day Health Services	0%	33%	67%	0%	0%	6
Meals on Wheels	3%	10%	86%	0%	0%	29
Other Related Conditions Waiver	0%	0%	100%	0%	0%	5
Brain Injury Services	0%	0%	92%	8%	0%	12
Unknown	0%	0%	100%	0%	0%	1
Sample Average	7%	7%	85%	1%	0%	151

Table 49. Proportion of people who reported someone followed-up with them after discharge from a hospital or rehabilitation facility (if occurred in the past year)

	No	Yes	Did Not Need Or Want Follow-Up Care	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	12%	79%	3%	6%	0%	33
Elder and Adults with Disabilities Waiver	21%	76%	0%	0%	3%	38
Adult Private Duty Nursing/Personal Care	18%	82%	0%	0%	0%	28
MaineCare Day Health Services	0%	83%	0%	17%	0%	6
Meals on Wheels	31%	69%	0%	0%	0%	29
Other Related Conditions Waiver	25%	75%	0%	0%	0%	4
Brain Injury Services	8%	75%	0%	17%	0%	12
Unknown	0%	100%	0%	0%	0%	1
Sample Average	19%	77%	1%	3%	1%	151

Table 50. Proportion of people who reported having one or more chronic condition(s)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	25%	73%	2%	0%	96
Elder and Adults with Disabilities Waiver	20%	80%	0%	0%	89
Adult Private Duty Nursing/Personal Care	7%	93%	0%	0%	96
MaineCare Day Health Services	22%	78%	0%	0%	18
Meals on Wheels	11%	88%	1%	0%	88
Other Related Conditions Waiver	55%	45%	0%	0%	22
Brain Injury Services	28%	70%	2%	0%	47
Unknown	25%	75%	0%	0%	4
Sample Average	19%	80%	1%	0%	460

Table 51. Proportion of people who reported know how to manage their chronic condition(s)

	No	In-between	Yes	Don't Know	Unclear/ Refused/ No Response	N
PNMI Residential Care Appendix C	9%	11%	77%	3%	0%	70
Elder and Adults with Disabilities Waiver	1%	3%	96%	0%	0%	69
Adult Private Duty Nursing/Personal Care	8%	10%	82%	0%	0%	88
MaineCare Day Health Services	0%	14%	86%	0%	0%	14
Meals on Wheels	1%	12%	87%	0%	0%	77
Other Related Conditions Waiver	0%	10%	90%	0%	0%	10
Brain Injury Services	6%	3%	91%	0%	0%	32
Unknown	0%	0%	100%	0%	0%	3
Sample Average	5%	9%	86%	1%	0%	363

Access—un-collapsed

Table 52. Proportion of people who have transportation when they want to do things outside of their home

	No	Sometimes	Yes	Does Not Want to	Don't Know	Unclear/ Refused/ No Response	N
PNMI Residential Care Appendix C	16%	17%	57%	4%	5%	0%	94
Elder and Adults with Disabilities Waiver	15%	9%	69%	6%	1%	1%	89
Adult Private Duty Nursing/Personal Care	15%	19%	61%	5%	0%	0%	97
MaineCare Day Health Services	16%	5%	74%	5%	0%	0%	19
Meals on Wheels	21%	10%	69%	0%	0%	0%	87
Other Related Conditions Waiver	24%	10%	67%	0%	0%	0%	21
Brain Injury Services	11%	19%	70%	0%	0%	0%	47
Unknown	0%	20%	80%	0%	0%	0%	5
Sample Average	16%	14%	65%	3%	1%	0%	459

Table 53. Proportion of people who have transportation to get to medical appointments when they need to

	No	Sometimes	Yes	Doesn't Go to Medical Appointments	Don't Know	Unclear/ Refused/ No Response	N
PNMI Residential Care Appendix C	1%	8%	88%	0%	1%	1%	95
Elder and Adults with Disabilities Waiver	3%	11%	84%	1%	0%	0%	88
Adult Private Duty Nursing/Personal Care	2%	9%	89%	0%	0%	0%	97
MaineCare Day Health Services	0%	0%	100%	0%	0%	0%	19
Meals on Wheels	5%	5%	91%	0%	0%	0%	86
Other Related Conditions Waiver	5%	0%	95%	0%	0%	0%	21
Brain Injury Services	0%	0%	98%	2%	0%	0%	47
Unknown	0%	20%	80%	0%	0%	0%	5
Sample Average	2%	7%	90%	0%	0%	0%	458

Table 54. Proportion of people who receive information about their services in the language they prefer (if non-English)

	No	Some Information	Yes, All Information	Don't Know	Unclear/ Refused/ No Response	N
PNMI Residential Care Appendix C	83%	0%	17%	0%	0%	6
Elder and Adults with Disabilities Waiver	33%	33%	33%	0%	0%	9
Adult Private Duty Nursing/Personal Care	20%	20%	60%	0%	0%	10
MaineCare Day Health Services	n/a	n/a	n/a	n/a	n/a	0
Meals on Wheels	33%	0%	67%	0%	0%	3
Other Related Conditions Waiver	n/a	n/a	n/a	n/a	n/a	0
Brain Injury Services	0%	0%	0%	0%	100%	1
Unknown	100%	0%	0%	0%	0%	1
Sample Average	40%	17%	40%	0%	3%	30

Table 55. Proportion of people who need grab bars in the bathroom or elsewhere in home

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
PNMI Residential Care Appendix C	4%	86%	4%	1%	2%	2%	94
Elder and Adults with Disabilities Waiver	13%	65%	10%	10%	0%	1%	89
Adult Private Duty Nursing/Personal Care	11%	70%	4%	14%	0%	0%	97
MaineCare Day Health Services	21%	42%	16%	21%	0%	0%	19
Meals on Wheels	14%	63%	3%	19%	1%	0%	88
Other Related Conditions Waiver	14%	71%	5%	10%	0%	0%	21
Brain Injury Services	30%	60%	6%	2%	2%	0%	47
Unknown	20%	60%	20%	0%	0%	0%	5
Sample Average	13%	69%	6%	10%	1%	1%	460

Table 56. Proportion of people who need bathroom modifications (other than grab bars)

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
PNMI Residential Care Appendix C	20%	74%	2%	1%	2%	1%	95
Elder and Adults with Disabilities Waiver	17%	52%	10%	20%	0%	1%	90
Adult Private Duty Nursing/Personal Care	34%	45%	7%	12%	0%	1%	97
MaineCare Day Health Services	39%	33%	17%	11%	0%	0%	18
Meals on Wheels	37%	33%	9%	17%	3%	0%	87
Other Related Conditions Waiver	18%	64%	5%	14%	0%	0%	22
Brain Injury Services	57%	36%	0%	4%	2%	0%	47
Unknown	40%	40%	0%	20%	0%	0%	5
Sample Average	30%	50%	7%	12%	1%	1%	461

Table 57. Proportion of people who need a specialized bed

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
PNMI Residential Care Appendix C	54%	40%	6%	0%	0%	0%	95
Elder and Adults with Disabilities Waiver	31%	37%	15%	16%	0%	1%	89
Adult Private Duty Nursing/Personal Care	65%	13%	4%	19%	0%	0%	96
MaineCare Day Health Services	68%	16%	0%	11%	5%	0%	19
Meals on Wheels	68%	16%	5%	10%	1%	0%	88
Other Related Conditions Waiver	33%	67%	0%	0%	0%	0%	21
Brain Injury Services	70%	11%	9%	9%	2%	0%	46
Unknown	20%	60%	0%	20%	0%	0%	5
Sample Average	55%	27%	7%	10%	1%	0%	459

Table 58. Proportion of people who need a ramp or stair lift in or outside the home

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
PNMI Residential Care Appendix C	46%	53%	0%	0%	1%	0%	96
Elder and Adults with Disabilities Waiver	30%	47%	11%	9%	1%	1%	87
Adult Private Duty Nursing/Personal Care	60%	21%	6%	11%	1%	0%	96
MaineCare Day Health Services	53%	21%	0%	26%	0%	0%	19
Meals on Wheels	51%	28%	7%	14%	1%	0%	87
Other Related Conditions Waiver	27%	73%	0%	0%	0%	0%	22
Brain Injury Services	57%	39%	4%	0%	0%	0%	46
Unknown	0%	80%	0%	20%	0%	0%	5
Sample Average	47%	39%	5%	8%	1%	0%	458

Table 59. Proportion of people who need a remote monitoring system

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
PNMI Residential Care Appendix C	84%	12%	0%	1%	3%	0%	94
Elder and Adults with Disabilities Waiver	84%	9%	0%	6%	1%	0%	88
Adult Private Duty Nursing/Personal Care	89%	2%	0%	7%	2%	0%	97
MaineCare Day Health Services	68%	21%	0%	11%	0%	0%	19
Meals on Wheels	92%	3%	0%	2%	2%	0%	88
Other Related Conditions Waiver	81%	10%	0%	5%	5%	0%	21
Brain Injury Services	85%	2%	0%	11%	2%	0%	46
Unknown	100%	0%	0%	0%	0%	0%	5
Sample Average	86%	7%	0%	5%	2%	0%	458

Table 60. Proportion of people who need an emergency response system

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
PNMI Residential Care Appendix C	31%	57%	2%	7%	2%	0%	96
Elder and Adults with Disabilities Waiver	41%	49%	3%	4%	1%	1%	90
Adult Private Duty Nursing/Personal Care	34%	30%	2%	33%	1%	0%	97
MaineCare Day Health Services	42%	37%	0%	21%	0%	0%	19
Meals on Wheels	33%	43%	0%	23%	1%	0%	87
Other Related Conditions Waiver	36%	55%	5%	5%	0%	0%	22
Brain Injury Services	72%	13%	6%	9%	0%	0%	47
Unknown	40%	40%	0%	20%	0%	0%	5
Sample Average	39%	41%	2%	16%	1%	0%	463

Table 61. Proportion of people who need other home modifications

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
PNMI Residential Care Appendix C	91%	5%	0%	2%	2%	0%	43
Elder and Adults with Disabilities Waiver	69%	10%	0%	17%	2%	2%	52
Adult Private Duty Nursing/Personal Care	82%	3%	0%	15%	0%	0%	61
MaineCare Day Health Services	92%	0%	0%	0%	8%	0%	12
Meals on Wheels	63%	11%	0%	19%	6%	0%	62
Other Related Conditions Waiver	54%	15%	0%	15%	15%	0%	13
Brain Injury Services	79%	4%	0%	17%	0%	0%	24
Unknown	100%	0%	0%	0%	0%	0%	4
Sample Average	76%	7%	0%	14%	3%	0%	271

Table 62. Proportion of people who need a walker

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
PNMI Residential Care Appendix C	26%	65%	8%	1%	0%	0%	96
Elder and Adults with Disabilities Waiver	33%	52%	7%	8%	0%	0%	90
Adult Private Duty Nursing/Personal Care	24%	55%	15%	6%	0%	0%	96
MaineCare Day Health Services	37%	53%	11%	0%	0%	0%	19
Meals on Wheels	38%	49%	8%	5%	0%	0%	87
Other Related Conditions Waiver	86%	9%	5%	0%	0%	0%	22
Brain Injury Services	77%	11%	9%	4%	0%	0%	47
Unknown	40%	60%	0%	0%	0%	0%	5
Sample Average	38%	49%	9%	4%	0%	0%	462

Table 63. Proportion of people who need a scooter

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
PNMI Residential Care Appendix C	87%	5%	0%	7%	0%	0%	95
Elder and Adults with Disabilities Waiver	74%	8%	1%	15%	2%	0%	88
Adult Private Duty Nursing/Personal Care	73%	1%	3%	21%	2%	0%	97
MaineCare Day Health Services	79%	5%	0%	16%	0%	0%	19
Meals on Wheels	72%	3%	3%	20%	1%	0%	87
Other Related Conditions Waiver	100%	0%	0%	0%	0%	0%	22
Brain Injury Services	83%	0%	2%	13%	0%	2%	47
Unknown	80%	0%	20%	0%	0%	0%	5
Sample Average	79%	4%	2%	14%	1%	0%	460

Table 64. Proportion of people who need a cane

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
PNMI Residential Care Appendix C	65%	31%	1%	2%	1%	0%	96
Elder and Adults with Disabilities Waiver	56%	43%	0%	1%	0%	0%	87
Adult Private Duty Nursing/Personal Care	34%	55%	5%	5%	0%	0%	96
MaineCare Day Health Services	42%	47%	5%	5%	0%	0%	19
Meals on Wheels	32%	56%	7%	5%	0%	0%	85
Other Related Conditions Waiver	91%	5%	5%	0%	0%	0%	22
Brain Injury Services	72%	20%	4%	4%	0%	0%	46
Unknown	80%	20%	0%	0%	0%	0%	5
Sample Average	52%	41%	4%	3%	0%	0%	456

Table 65. Proportion of people who need a wheelchair

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
PNMI Residential Care Appendix C	66%	22%	6%	5%	1%	0%	96
Elder and Adults with Disabilities Waiver	16%	48%	21%	16%	0%	0%	90
Adult Private Duty Nursing/Personal Care	59%	27%	4%	9%	1%	0%	97
MaineCare Day Health Services	63%	16%	5%	11%	5%	0%	19
Meals on Wheels	70%	21%	7%	2%	0%	0%	86
Other Related Conditions Waiver	27%	59%	9%	5%	0%	0%	22
Brain Injury Services	80%	9%	9%	2%	0%	0%	46
Unknown	20%	60%	20%	0%	0%	0%	5
Sample Average	54%	28%	9%	7%	1%	0%	461

Table 66. Proportion of people who need hearing aids

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
PNMI Residential Care Appendix C	72%	12%	4%	12%	0%	0%	94
Elder and Adults with Disabilities Waiver	76%	4%	1%	18%	1%	0%	90
Adult Private Duty Nursing/Personal Care	70%	9%	4%	16%	0%	0%	97
MaineCare Day Health Services	79%	16%	0%	5%	0%	0%	19
Meals on Wheels	70%	9%	9%	11%	0%	0%	87
Other Related Conditions Waiver	95%	0%	0%	0%	5%	0%	21
Brain Injury Services	91%	2%	0%	6%	0%	0%	47
Unknown	60%	20%	0%	20%	0%	0%	5
Sample Average	75%	8%	4%	13%	0%	0%	460

Table 67. Proportion of people who need glasses

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
PNMI Residential Care Appendix C	15%	65%	17%	3%	0%	0%	95
Elder and Adults with Disabilities Waiver	22%	51%	21%	6%	0%	0%	89
Adult Private Duty Nursing/Personal Care	8%	55%	31%	5%	0%	0%	96
MaineCare Day Health Services	0%	61%	28%	6%	6%	0%	18
Meals on Wheels	18%	48%	28%	6%	0%	0%	87
Other Related Conditions Waiver	45%	32%	18%	5%	0%	0%	22
Brain Injury Services	32%	40%	13%	15%	0%	0%	47
Unknown	25%	0%	75%	0%	0%	0%	4
Sample Average	18%	52%	23%	6%	0%	0%	458

Table 68. Proportion of people who need a communication device

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
PNMI Residential Care Appendix C	98%	2%	0%	0%	0%	0%	96
Elder and Adults with Disabilities Waiver	83%	4%	0%	9%	3%	0%	89
Adult Private Duty Nursing/Personal Care	92%	2%	0%	4%	2%	0%	95
MaineCare Day Health Services	72%	11%	6%	6%	6%	0%	18
Meals on Wheels	95%	5%	0%	0%	0%	0%	85
Other Related Conditions Waiver	64%	9%	5%	18%	0%	5%	22
Brain Injury Services	83%	4%	4%	9%	0%	0%	46
Unknown	100%	0%	0%	0%	0%	0%	5
Sample Average	89%	4%	1%	5%	1%	0%	456

Table 69. Proportion of people who need other assistive devices

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
PNMI Residential Care Appendix C	93%	2%	2%	2%	0%	0%	41
Elder and Adults with Disabilities Waiver	58%	15%	4%	16%	7%	0%	55
Adult Private Duty Nursing/Personal Care	85%	5%	0%	10%	0%	0%	59
MaineCare Day Health Services	91%	0%	0%	9%	0%	0%	11
Meals on Wheels	81%	5%	7%	7%	0%	0%	57
Other Related Conditions Waiver	50%	20%	0%	20%	10%	0%	10
Brain Injury Services	73%	19%	0%	8%	0%	0%	26
Unknown	100%	0%	0%	0%	0%	0%	4
Sample Average	78%	8%	3%	10%	2%	0%	263

Safety—un-collapsed

Table 70. Proportion of people who feel safe at home

	Rarely or Never	Always or Most of the Time	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	5%	95%	0%	0%	82
Elder and Adults with Disabilities Waiver	1%	99%	0%	0%	69
Adult Private Duty Nursing/Personal Care	6%	93%	0%	1%	89
MaineCare Day Health Services	0%	100%	0%	0%	14
Meals on Wheels	7%	93%	0%	0%	83
Other Related Conditions Waiver	10%	85%	0%	5%	20
Brain Injury Services	3%	98%	0%	0%	40
Unknown	0%	100%	0%	0%	5
Sample Average	5%	95%	0%	0%	402

Table 71. Proportion of people who feel safe around their paid support staff

	No, Not Always or Not All Paid Support Workers	Yes, All Paid Support Workers, Always	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	1%	96%	0%	3%	75
Elder and Adults with Disabilities Waiver	6%	94%	0%	0%	54
Adult Private Duty Nursing/Personal Care	3%	97%	0%	0%	77
MaineCare Day Health Services	0%	100%	0%	0%	12
Meals on Wheels	2%	98%	0%	0%	41
Other Related Conditions Waiver	25%	75%	0%	0%	16
Brain Injury Services	4%	96%	0%	0%	28
Unknown	0%	100%	0%	0%	3
Sample Average	4%	95%	0%	1%	306

Table 72. Proportion of people who are ever worried for the security of their personal belongings

	No, Never	Yes, At Least Sometimes	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	63%	36%	0%	1%	83
Elder and Adults with Disabilities Waiver	81%	19%	0%	0%	70
Adult Private Duty Nursing/Personal Care	74%	26%	0%	0%	91
MaineCare Day Health Services	69%	31%	0%	0%	13
Meals on Wheels	85%	13%	1%	1%	84
Other Related Conditions Waiver	76%	24%	0%	0%	21
Brain Injury Services	70%	30%	0%	0%	40
Unknown	100%	0%	0%	0%	5
Sample Average	75%	24%	0%	0%	407

Table 73. Proportion of people whose money was taken or used without their permission in the last 12 months

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	90%	7%	2%	0%	83
Elder and Adults with Disabilities Waiver	96%	4%	0%	0%	70
Adult Private Duty Nursing/Personal Care	82%	15%	2%	0%	91
MaineCare Day Health Services	71%	29%	0%	0%	14
Meals on Wheels	94%	5%	0%	1%	84
Other Related Conditions Waiver	81%	14%	5%	0%	21
Brain Injury Services	83%	5%	13%	0%	40
Unknown	100%	0%	0%	0%	5
Sample Average	88%	9%	2%	0%	408

Table 74. Proportion of people who have concerns about falling or being unstable (or about whom there are concerns)

	No	Sometimes	Yes, Often	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	42%	12%	44%	1%	1%	95
Elder and Adults with Disabilities Waiver	40%	10%	49%	0%	0%	89
Adult Private Duty Nursing/Personal Care	25%	24%	52%	0%	0%	97
MaineCare Day Health Services	47%	16%	37%	0%	0%	19
Meals on Wheels	23%	23%	53%	0%	1%	88
Other Related Conditions Waiver	68%	23%	5%	0%	5%	22
Brain Injury Services	43%	23%	34%	0%	0%	47
Unknown	40%	0%	60%	0%	0%	5
Sample Average	36%	18%	45%	0%	1%	462

Table 75. Proportion of people with whom somebody talked to or worked with to reduce risk of falling or being unstable (if there are such concerns)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	14%	80%	2%	4%	56
Elder and Adults with Disabilities Waiver	19%	81%	0%	0%	54
Adult Private Duty Nursing/Personal Care	32%	63%	3%	1%	71
MaineCare Day Health Services	20%	80%	0%	0%	10
Meals on Wheels	35%	63%	0%	1%	68
Other Related Conditions Waiver	14%	71%	0%	14%	7
Brain Injury Services	22%	70%	4%	4%	27
Unknown	33%	67%	0%	0%	3
Sample Average	25%	71%	1%	2%	296

Table 76. Proportion of people who are able to get to safety quickly in case of an emergency like a fire or a natural disaster

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	6%	86%	7%	0%	96
Elder and Adults with Disabilities Waiver	27%	64%	9%	0%	90
Adult Private Duty Nursing/Personal Care	21%	72%	7%	0%	96
MaineCare Day Health Services	21%	63%	16%	0%	19
Meals on Wheels	13%	80%	8%	0%	88
Other Related Conditions Waiver	24%	71%	5%	0%	21
Brain Injury Services	2%	91%	7%	0%	46
Unknown	40%	40%	20%	0%	5
Sample Average	16%	76%	8%	0%	461

Health Care—un-collapsed

Table 77. Proportion of people who have gone to the emergency room for any reason in the past year

	No	Yes	Don't Know	Unclear/Refused/No Response	N
PNMI Residential Care Appendix C	54%	42%	4%	0%	96
Elder and Adults with Disabilities Waiver	42%	57%	1%	0%	90
Adult Private Duty Nursing/Personal Care	39%	59%	2%	0%	97
MaineCare Day Health Services	42%	53%	5%	0%	19
Meals on Wheels	49%	51%	0%	0%	87
Other Related Conditions Waiver	55%	41%	5%	0%	22
Brain Injury Services	57%	40%	2%	0%	47
Unknown	40%	60%	0%	0%	5
Sample Average	48%	50%	2%	0%	463

Table 78. Proportion of people whose one or more visit to the ER in the past year was due to falling or losing balance (if went to ER in past year)

	No	Yes	Don't Know	Unclear/Refused/No Response	N
PNMI Residential Care Appendix C	58%	38%	3%	3%	40
Elder and Adults with Disabilities Waiver	75%	25%	0%	0%	51
Adult Private Duty Nursing/Personal Care	56%	42%	2%	0%	57
MaineCare Day Health Services	50%	50%	0%	0%	10
Meals on Wheels	64%	36%	0%	0%	44
Other Related Conditions Waiver	100%	0%	0%	0%	9
Brain Injury Services	63%	32%	0%	5%	19
Unknown	100%	0%	0%	0%	3
Sample Average	64%	34%	1%	1%	233

Table 79. Proportion of people whose one or more visit to the ER in the past year was due to tooth or mouth pain (if went to ER in the past year)

	No	Yes	Don't Know	Unclear/Refused/No Response	N
PNMI Residential Care Appendix C	92%	3%	5%	0%	39
Elder and Adults with Disabilities Waiver	98%	2%	0%	0%	50
Adult Private Duty Nursing/Personal Care	96%	2%	2%	0%	57
MaineCare Day Health Services	100%	0%	0%	0%	10
Meals on Wheels	98%	2%	0%	0%	43
Other Related Conditions Waiver	100%	0%	0%	0%	9
Brain Injury Services	79%	16%	0%	5%	19
Unknown	100%	0%	0%	0%	3
Sample Average	95%	3%	1%	0%	230

Table 80. Proportion of people who can get an appointment to see their primary care doctor when they need to

	No, Rarely	Usually	Yes, Always	Does Not Have a Primary Care Doctor	Don't Know	Unclear/Refused/No Response	N
PNMI Residential Care Appendix C	6%	7%	82%	3%	1%	0%	95
Elder and Adults with Disabilities Waiver	9%	9%	81%	0%	0%	1%	90
Adult Private Duty Nursing/Personal Care	8%	15%	76%	0%	0%	0%	97
MaineCare Day Health Services	0%	17%	72%	6%	6%	0%	18
Meals on Wheels	2%	10%	84%	1%	2%	0%	87
Other Related Conditions Waiver	5%	0%	95%	0%	0%	0%	22
Brain Injury Services	2%	6%	89%	0%	0%	2%	47
Unknown	0%	0%	100%	0%	0%	0%	5
Sample Average	6%	10%	82%	1%	1%	0%	461

Table 81. Proportion of people who have talked to someone about feeling sad and depressed during the past 12 months (if feeling sad and depressed)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	46%	51%	0%	3%	39
Elder and Adults with Disabilities Waiver	26%	74%	0%	0%	47
Adult Private Duty Nursing/Personal Care	22%	76%	2%	0%	58
MaineCare Day Health Services	25%	75%	0%	0%	8
Meals on Wheels	46%	54%	0%	0%	48
Other Related Conditions Waiver	17%	83%	0%	0%	12
Brain Injury Services	41%	55%	0%	5%	22
Unknown	33%	67%	0%	0%	3
Sample Average	33%	65%	0%	1%	237

Table 82. Proportion of people who have had a physical exam or wellness visit in the past year

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	33%	60%	0%	7%	0%	95
Elder and Adults with Disabilities Waiver	22%	72%	1%	4%	0%	90
Adult Private Duty Nursing/Personal Care	15%	84%	0%	1%	0%	97
MaineCare Day Health Services	11%	89%	0%	0%	0%	19
Meals on Wheels	19%	77%	2%	1%	0%	88
Other Related Conditions Waiver	14%	76%	5%	5%	0%	21
Brain Injury Services	24%	70%	2%	2%	2%	46
Unknown	20%	80%	0%	0%	0%	5
Sample Average	22%	74%	1%	3%	0%	461

Table 83. Proportion of people who have had a hearing exam in the past year

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/No Response	N
PNMI Residential Care Appendix C	77%	21%	0%	1%	1%	96
Elder and Adults with Disabilities Waiver	79%	21%	0%	0%	0%	89
Adult Private Duty Nursing/Personal Care	78%	22%	0%	0%	0%	97
MaineCare Day Health Services	79%	21%	0%	0%	0%	19
Meals on Wheels	78%	22%	0%	0%	0%	88
Other Related Conditions Waiver	86%	14%	0%	0%	0%	21
Brain Injury Services	72%	21%	0%	4%	2%	47
Unknown	80%	20%	0%	0%	0%	5
Sample Average	78%	21%	0%	1%	0%	462

Table 84. Proportion of people who have had a vision exam in the past year

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/No Response	N
PNMI Residential Care Appendix C	49%	47%	0%	2%	1%	95
Elder and Adults with Disabilities Waiver	47%	53%	0%	0%	0%	90
Adult Private Duty Nursing/Personal Care	39%	61%	0%	0%	0%	96
MaineCare Day Health Services	26%	74%	0%	0%	0%	19
Meals on Wheels	37%	63%	0%	0%	0%	87
Other Related Conditions Waiver	43%	52%	0%	0%	5%	21
Brain Injury Services	34%	60%	0%	4%	2%	47
Unknown	80%	20%	0%	0%	0%	5
Sample Average	42%	57%	0%	1%	1%	460

Table 85. Proportion of people who have had a flu shot in the past year

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/No Response	N
PNMI Residential Care Appendix C	17%	77%	2%	4%	0%	96
Elder and Adults with Disabilities Waiver	27%	71%	0%	1%	1%	90
Adult Private Duty Nursing/Personal Care	30%	69%	1%	0%	0%	96
MaineCare Day Health Services	16%	79%	0%	5%	0%	19
Meals on Wheels	26%	73%	1%	0%	0%	88
Other Related Conditions Waiver	29%	71%	0%	0%	0%	21
Brain Injury Services	35%	57%	0%	7%	2%	46
Unknown	0%	100%	0%	0%	0%	5
Sample Average	25%	71%	1%	2%	0%	461

Table 86. Proportion of people who have had a routine dental visit in the past year

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/No Response	N
PNMI Residential Care Appendix C	72%	24%	2%	1%	1%	95
Elder and Adults with Disabilities Waiver	65%	28%	6%	1%	0%	89
Adult Private Duty Nursing/Personal Care	67%	23%	10%	0%	0%	96
MaineCare Day Health Services	68%	26%	0%	5%	0%	19
Meals on Wheels	72%	26%	2%	0%	0%	88
Other Related Conditions Waiver	29%	67%	5%	0%	0%	21
Brain Injury Services	35%	61%	0%	2%	2%	46
Unknown	80%	20%	0%	0%	0%	5
Sample Average	64%	31%	4%	1%	0%	459

Table 87. Proportion of people who have had a cholesterol screening in the past five years

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/No Response	N
PNMI Residential Care Appendix C	21%	60%	0%	19%	0%	95
Elder and Adults with Disabilities Waiver	18%	74%	0%	8%	0%	90
Adult Private Duty Nursing/Personal Care	13%	80%	0%	7%	0%	96
MaineCare Day Health Services	5%	79%	0%	16%	0%	19
Meals on Wheels	17%	77%	1%	5%	0%	87
Other Related Conditions Waiver	29%	62%	0%	10%	0%	21
Brain Injury Services	34%	57%	0%	6%	2%	47
Unknown	0%	100%	0%	0%	0%	5
Sample Average	19%	71%	0%	10%	0%	460

Wellness—un-collapsed

Table 88. Proportion of people who describe their overall health as poor, fair, good, very good, or excellent

	Poor	Fair	Good	Very Good	Excellent	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	9%	27%	41%	19%	3%	0%	1%	96
Elder and Adults with Disabilities Waiver	31%	29%	16%	16%	9%	0%	0%	90
Adult Private Duty Nursing/Personal Care	27%	35%	29%	8%	1%	0%	0%	97
MaineCare Day Health Services	11%	32%	37%	21%	0%	0%	0%	19
Meals on Wheels	22%	25%	28%	15%	10%	0%	0%	88
Other Related Conditions Waiver	5%	18%	36%	27%	9%	5%	0%	22
Brain Injury Services	2%	32%	32%	17%	15%	0%	2%	47
Unknown	0%	20%	20%	40%	20%	0%	0%	5
Sample Average	19%	29%	30%	16%	7%	0%	0%	464

Table 89. Proportion of people who reported their health has gotten much better, somewhat better, stayed about the same, got somewhat worse, or got much worse compared to 12 months ago

	Much Worse	Somewhat Worse	About the Same	Somewhat Better	Much Better	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	5%	14%	54%	20%	5%	2%	0%	96
Elder and Adults with Disabilities Waiver	19%	20%	38%	13%	10%	0%	0%	90
Adult Private Duty Nursing/Personal Care	13%	20%	39%	21%	8%	0%	0%	96
MaineCare Day Health Services	17%	22%	44%	6%	11%	0%	0%	18
Meals on Wheels	13%	24%	40%	17%	7%	0%	0%	88
Other Related Conditions Waiver	0%	18%	32%	9%	41%	0%	0%	22
Brain Injury Services	0%	11%	34%	32%	23%	0%	0%	47
Unknown	0%	20%	60%	0%	20%	0%	0%	5
Sample Average	10%	18%	42%	18%	11%	0%	0%	462

Table 90. Proportion of people who reported they forget things more often than before during the past 12 months

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	46%	52%	0%	2%	95
Elder and Adults with Disabilities Waiver	39%	58%	2%	0%	89
Adult Private Duty Nursing/Personal Care	47%	53%	0%	0%	95
MaineCare Day Health Services	42%	53%	5%	0%	19
Meals on Wheels	45%	54%	1%	0%	87
Other Related Conditions Waiver	64%	32%	0%	5%	22
Brain Injury Services	67%	28%	2%	2%	46
Unknown	60%	40%	0%	0%	5
Sample Average	48%	50%	1%	1%	458

Table 91. Proportion of people who have discussed (or somebody else discussed) their forgetting things with a doctor or a nurse (if forget things more often during the past 12 months)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	45%	47%	6%	2%	49
Elder and Adults with Disabilities Waiver	25%	74%	2%	0%	53
Adult Private Duty Nursing/Personal Care	41%	59%	0%	0%	51
MaineCare Day Health Services	30%	70%	0%	0%	10
Meals on Wheels	60%	40%	0%	0%	48
Other Related Conditions Waiver	29%	71%	0%	0%	7
Brain Injury Services	46%	38%	8%	8%	13
Unknown	50%	50%	0%	0%	2
Sample Average	42%	55%	2%	1%	233

Table 92. Proportion of people who describe themselves as having a chronic psychiatric or mental health diagnosis

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	69%	24%	4%	3%	78
Elder and Adults with Disabilities Waiver	68%	31%	1%	0%	75
Adult Private Duty Nursing/Personal Care	63%	35%	0%	2%	83
MaineCare Day Health Services	71%	29%	0%	0%	17
Meals on Wheels	67%	26%	1%	6%	81
Other Related Conditions Waiver	63%	31%	0%	6%	16
Brain Injury Services	53%	38%	0%	9%	34
Unknown	80%	20%	0%	0%	5
Sample Average	66%	30%	1%	3%	389

Table 93. Frequency with which people who feel sad or depressed

	Never or Almost Never	Not Often	Sometimes	Often	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	24%	28%	34%	12%	0%	1%	82
Elder and Adults with Disabilities Waiver	21%	11%	37%	30%	0%	0%	70
Adult Private Duty Nursing/Personal Care	12%	21%	30%	36%	1%	0%	91
MaineCare Day Health Services	15%	31%	23%	31%	0%	0%	13
Meals on Wheels	12%	30%	38%	19%	1%	0%	84
Other Related Conditions Waiver	10%	33%	38%	19%	0%	0%	21
Brain Injury Services	23%	23%	33%	23%	0%	0%	40
Unknown	20%	20%	60%	0%	0%	0%	5
Sample Average	17%	24%	34%	24%	0%	0%	406

Table 94. Proportion of people with chronic conditions

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	25%	73%	2%	0%	96
Elder and Adults with Disabilities Waiver	20%	80%	0%	0%	89
Adult Private Duty Nursing/Personal Care	7%	93%	0%	0%	96
MaineCare Day Health Services	22%	78%	0%	0%	18
Meals on Wheels	11%	88%	1%	0%	88
Other Related Conditions Waiver	55%	45%	0%	0%	22
Brain Injury Services	28%	70%	2%	0%	47
Unknown	25%	75%	0%	0%	4
Sample Average	19%	80%	1%	0%	460

Table 95. Proportion of people who describe their hearing as poor, fair and very good (taking into account hearing aids, if any)

	Poor	Fair	Very Good	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	15%	35%	50%	0%	0%	96
Elder and Adults with Disabilities Waiver	18%	25%	57%	0%	0%	89
Adult Private Duty Nursing/Personal Care	17%	29%	53%	0%	1%	96
MaineCare Day Health Services	6%	44%	50%	0%	0%	18
Meals on Wheels	23%	28%	49%	0%	0%	87
Other Related Conditions Waiver	0%	5%	95%	0%	0%	21
Brain Injury Services	6%	11%	83%	0%	0%	47
Unknown	0%	60%	40%	0%	0%	5
Sample Average	15%	27%	57%	0%	0%	459

Table 96. Proportion of people who describe their vision as poor, fair and very good (taking into account glasses or contacts, if any)

	Poor	Fair	Very Good	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	15%	32%	52%	0%	1%	96
Elder and Adults with Disabilities Waiver	19%	40%	40%	0%	0%	89
Adult Private Duty Nursing/Personal Care	25%	44%	31%	0%	0%	97
MaineCare Day Health Services	11%	47%	42%	0%	0%	19
Meals on Wheels	19%	36%	44%	0%	0%	88
Other Related Conditions Waiver	5%	43%	48%	0%	5%	21
Brain Injury Services	13%	32%	51%	2%	2%	47
Unknown	20%	60%	20%	0%	0%	5
Sample Average	18%	39%	43%	0%	1%	462

Table 97. Proportion of people who describe themselves as having a physical disability

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	43%	47%	6%	4%	79
Elder and Adults with Disabilities Waiver	16%	81%	0%	3%	68
Adult Private Duty Nursing/Personal Care	25%	74%	0%	1%	89
MaineCare Day Health Services	29%	64%	7%	0%	14
Meals on Wheels	26%	67%	5%	2%	84
Other Related Conditions Waiver	14%	77%	5%	5%	22
Brain Injury Services	43%	55%	0%	3%	40
Unknown	20%	60%	20%	0%	5
Sample Average	28%	66%	3%	2%	401

Medications—un-collapsed

Table 98. Proportion of people who take medications that help them feel less sad or depressed

	No	Yes	Don't Know	Unclear/Refused/No Response	N
PNMI Residential Care Appendix C	50%	30%	14%	6%	96
Elder and Adults with Disabilities Waiver	48%	52%	0%	0%	87
Adult Private Duty Nursing/Personal Care	36%	60%	2%	2%	97
MaineCare Day Health Services	53%	47%	0%	0%	19
Meals on Wheels	53%	44%	2%	0%	88
Other Related Conditions Waiver	50%	50%	0%	0%	22
Brain Injury Services	36%	55%	4%	4%	47
Unknown	60%	40%	0%	0%	5
Sample Average	46%	48%	4%	2%	461

Table 99. Proportion of people who understand why they take their prescription medications and what they are for (if take or are supposed to take prescription medications)

	No	In-between, Or Some Medications	Yes	Does Not Take Prescription Medications	Don't Know	Unclear/Refused/No Response	N
PNMI Residential Care Appendix C	17%	20%	56%	3%	4%	0%	96
Elder and Adults with Disabilities Waiver	4%	9%	86%	1%	0%	0%	90
Adult Private Duty Nursing/Personal Care	5%	9%	84%	2%	0%	0%	97
MaineCare Day Health Services	16%	5%	79%	0%	0%	0%	19
Meals on Wheels	8%	8%	77%	7%	0%	0%	88
Other Related Conditions Waiver	5%	5%	86%	0%	0%	5%	22
Brain Injury Services	4%	13%	77%	4%	0%	2%	47
Unknown	20%	20%	40%	20%	0%	0%	5
Sample Average	8%	11%	76%	3%	1%	0%	464

Rights and Respect—un-collapsed

Table 100. Proportion of people who feel that their paid support staff treat them with respect

	No, Never Or Rarely	Some, Or Usually	Yes, All Paid Support Workers, Always Or Almost Always	Don't Know	Unclear/Refused/No Response	N
PNMI Residential Care Appendix C	3%	14%	82%	0%	1%	72
Elder and Adults with Disabilities Waiver	2%	6%	92%	0%	0%	53
Adult Private Duty Nursing/Personal Care	0%	8%	92%	0%	0%	76
MaineCare Day Health Services	0%	8%	92%	0%	0%	12
Meals on Wheels	0%	18%	83%	0%	0%	40
Other Related Conditions Waiver	19%	19%	63%	0%	0%	16
Brain Injury Services	0%	11%	89%	0%	0%	28
Unknown	33%	0%	67%	0%	0%	3
Sample Average	2%	11%	86%	0%	0%	300

Table 101. Proportion of people who report that others ask permission before entering their home/room (if in group setting)

	Sometimes, Rarely, Or Never	Usually, But Not Always	Yes, Always	Don't Know	Unclear/Refused/No Response	N
PNMI Residential Care Appendix C	22%	27%	49%	0%	2%	83
Elder and Adults with Disabilities Waiver	n/a	n/a	n/a	n/a	n/a	0
Adult Private Duty Nursing/Personal Care	n/a	n/a	n/a	n/a	n/a	0
MaineCare Day Health Services	n/a	n/a	n/a	n/a	n/a	0
Meals on Wheels	0%	0%	100%	0%	0%	1
Other Related Conditions Waiver	20%	0%	60%	20%	0%	5
Brain Injury Services	4%	23%	73%	0%	0%	26
Unknown	0%	0%	100%	0%	0%	1
Sample Average	17%	24%	56%	1%	2%	116

Table 102. Proportion of people who are able to lock the doors to their room if they want to (if in group setting)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	61%	30%	8%	0%	83
Elder and Adults with Disabilities Waiver	n/a	n/a	n/a	n/a	0
Adult Private Duty Nursing/Personal Care	n/a	n/a	n/a	n/a	0
MaineCare Day Health Services	n/a	n/a	n/a	n/a	0
Meals on Wheels	0%	100%	0%	0%	1
Other Related Conditions Waiver	83%	17%	0%	0%	6
Brain Injury Services	16%	76%	8%	0%	25
Unknown	0%	100%	0%	0%	1
Sample Average	52%	41%	8%	0%	116

Table 103. Proportion of people who have enough privacy in their home (if in group setting)

	Sometimes, Rarely, Or Never	Usually, But Not Always	Yes, Always	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	8%	16%	75%	0%	1%	83
Elder and Adults with Disabilities Waiver	n/a	n/a	n/a	n/a	n/a	0
Adult Private Duty Nursing/Personal Care	n/a	n/a	n/a	n/a	n/a	0
MaineCare Day Health Services	n/a	n/a	n/a	n/a	n/a	0
Meals on Wheels	0%	0%	100%	0%	0%	1
Other Related Conditions Waiver	17%	17%	67%	0%	0%	6
Brain Injury Services	0%	4%	96%	0%	0%	26
Unknown	0%	0%	100%	0%	0%	1
Sample Average	7%	13%	79%	0%	1%	117

Table 104. Proportion of people who are able to have visitors come at any time (if in group setting)

	No, Visitors Allowed Only Certain Times	Yes, Visitors Can Come Any Time	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	8%	90%	1%	1%	80
Elder and Adults with Disabilities Waiver	n/a	n/a	n/a	n/a	0
Adult Private Duty Nursing/Personal Care	n/a	n/a	n/a	n/a	0
MaineCare Day Health Services	n/a	n/a	n/a	n/a	0
Meals on Wheels	0%	100%	0%	0%	1
Other Related Conditions Waiver	17%	83%	0%	0%	6
Brain Injury Services	14%	77%	9%	0%	22
Unknown	100%	0%	0%	0%	1
Sample Average	10%	86%	3%	1%	110

Table 105. Proportion of people who can use the phone privately whenever they want to (if in group setting)

	No, Never Or Rarely Can Use Privately Or There Are Restrictions	Can Usually Use Privately	Yes, Can Use Privately Anytime, Either Independently Or With Assistance	Don't Know	Unclear/ Refused/ No Response	N
PNMI Residential Care Appendix C	9%	1%	87%	1%	1%	77
Elder and Adults with Disabilities Waiver	0%	0%	100%	0%	0%	5
Adult Private Duty Nursing/Personal Care	n/a	n/a	n/a	n/a	n/a	0
MaineCare Day Health Services	n/a	n/a	n/a	n/a	n/a	0
Meals on Wheels	0%	0%	100%	0%	0%	1
Other Related Conditions Waiver	0%	0%	100%	0%	0%	6
Brain Injury Services	4%	4%	92%	0%	0%	24
Unknown	0%	0%	100%	0%	0%	1
Sample Average	7%	2%	89%	1%	1%	109

Table 106. Proportion of people who have access to food at all times of the day (if in group setting)

	No	Yes	N/A – Person Unable to Eat Due to Medical Condition	Don't Know	Unclear/Refused/No Response	N
PNMI Residential Care Appendix C	15%	78%	0%	5%	2%	82
Elder and Adults with Disabilities Waiver	n/a	n/a	n/a	n/a	n/a	0
Adult Private Duty Nursing/Personal Care	n/a	n/a	n/a	n/a	n/a	0
MaineCare Day Health Services	n/a	n/a	n/a	n/a	n/a	0
Meals on Wheels	0%	100%	0%	0%	0%	1
Other Related Conditions Waiver	0%	100%	0%	0%	0%	6
Brain Injury Services	4%	96%	0%	0%	0%	26
Unknown	100%	0%	0%	0%	0%	1
Sample Average	12%	83%	0%	3%	2%	116

Table 107. Proportion of people whose mail or email is read without asking them first (if in group setting)

	No, People Never Read Mail Or Email Without Permission	Yes, People Read Mail Or Email Without Permission	Don't Know	Unclear/Refused/No Response	N
PNMI Residential Care Appendix C	81%	11%	6%	1%	80
Elder and Adults with Disabilities Waiver	n/a	n/a	n/a	n/a	0
Adult Private Duty Nursing/Personal Care	n/a	n/a	n/a	n/a	0
MaineCare Day Health Services	n/a	n/a	n/a	n/a	0
Meals on Wheels	100%	0%	0%	0%	1
Other Related Conditions Waiver	100%	0%	0%	0%	6
Brain Injury Services	81%	4%	12%	4%	26
Unknown	100%	0%	0%	0%	1
Sample Average	82%	9%	7%	2%	114

Self-Direction of Care—un-collapsed

Table 108. Proportion of people who are participating in a self-directed supports option (as defined by their State—data for this indicator come directly from State administrative records)

	No	Yes	Don't Know	N
PNMI Residential Care Appendix C	80%	0%	20%	59
Elder and Adults with Disabilities Waiver	3%	19%	78%	37
Adult Private Duty Nursing/Personal Care	12%	6%	82%	50
MaineCare Day Health Services	67%	0%	33%	6
Meals on Wheels	27%	13%	60%	30
Other Related Conditions Waiver	0%	0%	100%	10
Brain Injury Services	11%	11%	78%	9
Unknown	25%	0%	75%	4
Sample Average	33%	7%	60%	205

Table 109. Proportion of people who can choose or change what kind of services they get

	No	Sometimes, Or Some Services	Yes, All Services	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	26%	17%	39%	18%	0%	95
Elder and Adults with Disabilities Waiver	16%	10%	66%	7%	1%	87
Adult Private Duty Nursing/Personal Care	26%	16%	44%	12%	2%	98
MaineCare Day Health Services	12%	18%	65%	6%	0%	17
Meals on Wheels	22%	13%	46%	18%	1%	78
Other Related Conditions Waiver	14%	14%	64%	5%	5%	22
Brain Injury Services	11%	13%	52%	22%	2%	46
Unknown	0%	20%	60%	20%	0%	5
Sample Average	20%	14%	50%	14%	1%	448

Table 110. Proportion of people who can choose or change how often and when they get services

	No	Sometimes, Or Some Services	Yes, All Services	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	23%	23%	33%	18%	3%	95
Elder and Adults with Disabilities Waiver	16%	18%	60%	6%	1%	89
Adult Private Duty Nursing/Personal Care	22%	19%	50%	7%	1%	98
MaineCare Day Health Services	6%	24%	65%	6%	0%	17
Meals on Wheels	40%	6%	38%	15%	1%	82
Other Related Conditions Waiver	23%	14%	59%	0%	5%	22
Brain Injury Services	22%	13%	54%	11%	0%	46
Unknown	20%	20%	60%	0%	0%	5
Sample Average	24%	17%	48%	10%	2%	454

Table 111. Proportion of people who can change their paid support staff

	No	Sometimes, Or Some Services	Yes, All Services	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	41%	6%	35%	14%	4%	78
Elder and Adults with Disabilities Waiver	13%	7%	79%	0%	0%	67
Adult Private Duty Nursing/Personal Care	10%	6%	79%	5%	0%	82
MaineCare Day Health Services	0%	14%	79%	0%	7%	14
Meals on Wheels	16%	14%	58%	12%	0%	43
Other Related Conditions Waiver	40%	13%	33%	13%	0%	15
Brain Injury Services	24%	24%	45%	3%	3%	33
Unknown	0%	0%	100%	0%	0%	3
Sample Average	21%	10%	61%	7%	1%	335

Work—un-collapsed

Table 112. Proportion of people who have a paying job in the community, either full-time or part-time

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	98%	2%	0%	0%	95
Elder and Adults with Disabilities Waiver	97%	3%	0%	0%	89
Adult Private Duty Nursing/Personal Care	98%	2%	0%	0%	96
MaineCare Day Health Services	100%	0%	0%	0%	18
Meals on Wheels	98%	2%	0%	0%	88
Other Related Conditions Waiver	95%	5%	0%	0%	22
Brain Injury Services	85%	15%	0%	0%	46
Unknown	100%	0%	0%	0%	5
Sample Average	96%	4%	0%	0%	459

Table 113. Proportion of people who would like a job (if not currently employed)

	No	Maybe, Not Sure	Yes	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	76%	8%	15%	1%	80
Elder and Adults with Disabilities Waiver	51%	10%	38%	0%	68
Adult Private Duty Nursing/Personal Care	63%	10%	26%	1%	88
MaineCare Day Health Services	79%	14%	7%	0%	14
Meals on Wheels	74%	7%	18%	0%	82
Other Related Conditions Waiver	40%	5%	55%	0%	20
Brain Injury Services	27%	15%	58%	0%	33
Unknown	80%	0%	20%	0%	5
Sample Average	63%	9%	28%	1%	390

Table 114. Proportion of people who reported that someone has talked to them about job options (if wanted a job)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	83%	11%	6%	0%	18
Elder and Adults with Disabilities Waiver	64%	30%	0%	6%	33
Adult Private Duty Nursing/Personal Care	70%	27%	3%	0%	33
MaineCare Day Health Services	33%	33%	33%	0%	3
Meals on Wheels	76%	19%	5%	0%	21
Other Related Conditions Waiver	42%	50%	8%	0%	12
Brain Injury Services	42%	50%	4%	4%	24
Unknown	100%	0%	0%	0%	1
Sample Average	63%	30%	4%	2%	145

Table 115. Proportion of people who do volunteer work

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	85%	15%	0%	0%	95
Elder and Adults with Disabilities Waiver	81%	19%	0%	0%	90
Adult Private Duty Nursing/Personal Care	84%	16%	0%	0%	97
MaineCare Day Health Services	79%	21%	0%	0%	19
Meals on Wheels	86%	14%	0%	0%	88
Other Related Conditions Waiver	68%	32%	0%	0%	22
Brain Injury Services	77%	21%	2%	0%	47
Unknown	60%	40%	0%	0%	5
Sample Average	82%	18%	0%	0%	463

Table 116. Proportion of people who would like to do volunteer work (if not currently volunteering)

	No	Maybe, Not Sure	Yes	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	62%	24%	15%	0%	68
Elder and Adults with Disabilities Waiver	52%	20%	29%	0%	56
Adult Private Duty Nursing/Personal Care	72%	11%	17%	0%	75
MaineCare Day Health Services	45%	27%	27%	0%	11
Meals on Wheels	64%	21%	15%	0%	72
Other Related Conditions Waiver	40%	13%	40%	7%	15
Brain Injury Services	45%	17%	34%	3%	29
Unknown	67%	33%	0%	0%	3
Sample Average	60%	19%	21%	1%	329

Everyday Living—un-collapsed

Table 117. Proportion of people who generally need a lot or some assistance with everyday activities

	None	Some	A Lot	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	12%	51%	37%	0%	1%	95
Elder and Adults with Disabilities Waiver	0%	20%	79%	0%	1%	91
Adult Private Duty Nursing/Personal Care	6%	46%	44%	1%	2%	97
MaineCare Day Health Services	5%	26%	68%	0%	0%	19
Meals on Wheels	17%	51%	32%	0%	0%	88
Other Related Conditions Waiver	4%	22%	74%	0%	0%	23
Brain Injury Services	19%	62%	19%	0%	0%	47
Unknown	0%	40%	60%	0%	0%	5
Sample Average	9%	42%	47%	0%	1%	465

Table 118. Proportion of people who always get enough assistance with everyday activities when they need it (if need any assistance)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	8%	88%	1%	2%	84
Elder and Adults with Disabilities Waiver	18%	82%	0%	0%	90
Adult Private Duty Nursing/Personal Care	33%	67%	0%	0%	88
MaineCare Day Health Services	22%	78%	0%	0%	18
Meals on Wheels	32%	68%	0%	0%	73
Other Related Conditions Waiver	18%	77%	0%	5%	22
Brain Injury Services	8%	92%	0%	0%	38
Unknown	20%	80%	0%	0%	5
Sample Average	21%	78%	0%	1%	418

Table 119. Proportion of people who generally need a lot or some assistance for self-care

	None	Some	A Lot	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	29%	47%	23%	1%	0%	96
Elder and Adults with Disabilities Waiver	0%	24%	76%	0%	0%	91
Adult Private Duty Nursing/Personal Care	19%	55%	26%	0%	0%	98
MaineCare Day Health Services	5%	53%	42%	0%	0%	19
Meals on Wheels	55%	30%	15%	0%	0%	87
Other Related Conditions Waiver	13%	22%	65%	0%	0%	23
Brain Injury Services	62%	26%	13%	0%	0%	47
Unknown	40%	20%	40%	0%	0%	5
Sample Average	28%	38%	34%	0%	0%	466

Table 120. Proportion of people who always get enough assistance with self-care when they need it

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	9%	90%	1%	0%	67
Elder and Adults with Disabilities Waiver	16%	84%	0%	0%	90
Adult Private Duty Nursing/Personal Care	28%	72%	0%	0%	79
MaineCare Day Health Services	17%	83%	0%	0%	18
Meals on Wheels	35%	65%	0%	0%	40
Other Related Conditions Waiver	15%	85%	0%	0%	20
Brain Injury Services	11%	89%	0%	0%	18
Unknown	0%	100%	0%	0%	3
Sample Average	19%	81%	0%	0%	335

Table 121. Proportion of people who have access to healthy foods like fruits and vegetables when they want them

	No, Never	Sometimes	Yes, Often	N/A – Person Unable to Eat Due to Medical Condition	Don't Know	Unclear/ Refused/ No Response	N
PNMI Residential Care Appendix C	3%	13%	82%	0%	0%	2%	95
Elder and Adults with Disabilities Waiver	6%	8%	86%	0%	0%	0%	87
Adult Private Duty Nursing/Personal Care	5%	11%	83%	0%	0%	0%	96
MaineCare Day Health Services	11%	0%	89%	0%	0%	0%	18
Meals on Wheels	8%	13%	79%	0%	0%	0%	86
Other Related Conditions Waiver	0%	14%	86%	0%	0%	0%	22
Brain Injury Services	4%	4%	91%	0%	0%	0%	46
Unknown	0%	20%	80%	0%	0%	0%	5
Sample Average	5%	10%	84%	0%	0%	0%	455

Affordability—un-collapsed

Table 122. Proportion of people who ever have to skip a meal due to financial worries

	No, Never	Sometimes	Yes, Often	N/A – Person Unable to Eat Due to Medical Condition	Don't Know	Unclear/ Refused/ No Response	N
PNMI Residential Care Appendix C	97%	2%	0%	0%	0%	1%	96
Elder and Adults with Disabilities Waiver	88%	7%	6%	0%	0%	0%	88
Adult Private Duty Nursing/Personal Care	83%	11%	6%	0%	0%	0%	95
MaineCare Day Health Services	89%	5%	5%	0%	0%	0%	19
Meals on Wheels	80%	13%	7%	0%	0%	0%	86
Other Related Conditions Waiver	95%	5%	0%	0%	0%	0%	22
Brain Injury Services	89%	4%	6%	0%	0%	0%	47
Unknown	80%	0%	20%	0%	0%	0%	5
Sample Average	88%	7%	5%	0%	0%	0%	458

Planning for the Future— un-collapsed

Table 123. Proportion of people who want help planning for their future need for services

	No	Yes	Don't Know	Unclear/ Refused/ No Response	N
PNMI Residential Care Appendix C	66%	23%	9%	2%	82
Elder and Adults with Disabilities Waiver	53%	44%	3%	0%	70
Adult Private Duty Nursing/Personal Care	49%	43%	7%	1%	91
MaineCare Day Health Services	43%	36%	21%	0%	14
Meals on Wheels	46%	40%	13%	0%	84
Other Related Conditions Waiver	43%	52%	5%	0%	21
Brain Injury Services	43%	48%	5%	5%	40
Unknown	80%	20%	0%	0%	5
Sample Average	52%	39%	8%	1%	407

Control—un-collapsed

Table 124. Proportion of people who feel in control of their life

	No	In-between	Yes	Don't Know	Unclear/Refused/ No Response	N
PNMI Residential Care Appendix C	15%	20%	63%	1%	1%	81
Elder and Adults with Disabilities Waiver	17%	29%	54%	0%	0%	70
Adult Private Duty Nursing/Personal Care	10%	20%	69%	1%	0%	90
MaineCare Day Health Services	8%	23%	69%	0%	0%	13
Meals on Wheels	8%	23%	67%	2%	0%	84
Other Related Conditions Waiver	15%	50%	35%	0%	0%	20
Brain Injury Services	23%	25%	50%	0%	3%	40
Unknown	0%	20%	80%	0%	0%	5
Sample Average	13%	24%	61%	1%	0%	403

Table 125. Ranking of how important people reported health was to them right now (out of health, safety, being independent, being engaged with community and friends, and maintaining assets/avoiding poverty)

	1 - Health Most Important	2	3	4	5 - Health Least Important	N
PNMI Residential Care Appendix C	63%	15%	11%	10%	0%	71
Elder and Adults with Disabilities Waiver	61%	20%	12%	6%	1%	69
Adult Private Duty Nursing/Personal Care	49%	31%	14%	6%	0%	85
MaineCare Day Health Services	50%	14%	36%	0%	0%	14
Meals on Wheels	62%	24%	9%	3%	3%	78
Other Related Conditions Waiver	39%	39%	22%	0%	0%	18
Brain Injury Services	31%	31%	17%	14%	6%	35
Unknown	50%	0%	50%	0%	0%	4
Sample Average	55%	24%	14%	6%	1%	374

Table 126. Ranking of how important people reported safety was to them right now (out of health, safety, being independent, being engaged with community and friends, and maintaining assets/avoiding poverty)

	1 - Safety Most Important	2	3	4	5 - Safety Least Important	N
PNMI Residential Care Appendix C	4%	34%	30%	23%	9%	70
Elder and Adults with Disabilities Waiver	4%	28%	19%	33%	16%	69
Adult Private Duty Nursing/Personal Care	6%	35%	31%	18%	11%	84
MaineCare Day Health Services	7%	57%	14%	14%	7%	14
Meals on Wheels	5%	36%	27%	21%	10%	77
Other Related Conditions Waiver	28%	17%	22%	28%	6%	18
Brain Injury Services	12%	12%	15%	32%	29%	34
Unknown	25%	25%	0%	50%	0%	4
Sample Average	7%	31%	25%	24%	12%	370

Table 127. Ranking of how important people reported being independent was to them right now (out of health, safety, being independent, being engaged with community and friends, and maintaining assets/avoiding poverty)

	1 – Being Independent Most Important	2	3	4	5 - Being Independent Least Important	N
PNMI Residential Care Appendix C	17%	28%	24%	26%	6%	72
Elder and Adults with Disabilities Waiver	22%	29%	32%	13%	3%	68
Adult Private Duty Nursing/Personal Care	25%	22%	29%	19%	5%	85
MaineCare Day Health Services	31%	8%	31%	31%	0%	13
Meals on Wheels	19%	24%	29%	21%	6%	78
Other Related Conditions Waiver	17%	11%	33%	28%	11%	18
Brain Injury Services	31%	20%	34%	14%	0%	35
Unknown	25%	0%	25%	25%	25%	4
Sample Average	22%	24%	29%	20%	5%	373

Table 128. Ranking of how important people reported being engaged with community and friends was to them right now (out of health, safety, being independent, being engaged with community and friends, and maintaining assets/avoiding poverty)

	1 – Engaged with Community Most Important	2	3	4	5- Engaged with Community Least Important	N
PNMI Residential Care Appendix C	13%	11%	18%	24%	34%	71
Elder and Adults with Disabilities Waiver	4%	10%	21%	18%	47%	68
Adult Private Duty Nursing/Personal Care	11%	5%	17%	20%	47%	81
MaineCare Day Health Services	15%	15%	0%	31%	38%	13
Meals on Wheels	9%	8%	15%	28%	40%	78
Other Related Conditions Waiver	6%	22%	6%	33%	33%	18
Brain Injury Services	21%	12%	21%	18%	29%	34
Unknown	0%	75%	0%	0%	25%	4
Sample Average	10%	10%	17%	23%	40%	367

Table 129. Ranking of how important people reported maintaining assets/avoiding poverty was to them right now (out of health, safety, being independent, being engaged with community and friends, and maintaining assets/avoiding poverty)

	1 – Maintaining Assets/Avoiding Poverty Most Important	2	3	4	5 - Maintaining Assets/Avoiding Poverty Least Important	N
PNMI Residential Care Appendix C	6%	11%	16%	16%	51%	70
Elder and Adults with Disabilities Waiver	10%	12%	17%	29%	32%	69
Adult Private Duty Nursing/Personal Care	11%	10%	7%	34%	38%	82
MaineCare Day Health Services	0%	8%	15%	23%	54%	13
Meals on Wheels	6%	8%	18%	27%	40%	77
Other Related Conditions Waiver	11%	11%	17%	11%	50%	18
Brain Injury Services	15%	27%	9%	18%	30%	33
Unknown	0%	0%	25%	25%	50%	4
Sample Average	9%	11%	14%	25%	40%	366