



*National Core Indicators- Aging and Disabilities (NCI-AD)  
Adult Consumer Survey State Results*

**Alabama**

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## Introduction

Established in 2015, National Core Indicators—Aging and Disabilities™ (NCI-AD™) is a voluntary effort by state aging and physical disability agencies to measure and track their performance using a standardized set of nationally validated measures. The effort is coordinated by Advancing States and Human Services Research Institute (HSRI). Learn more about our history [here](#).

In 2022-23 a total of 18 states participated in NCI-AD. Not all participating states do all surveys every year.

### *Adult Consumer Survey*

The NCI-AD Adult Consumer Survey (ACS) is a standardized survey conducted with a person receiving long term services and supports (LTSS) through state aging and physical disability systems. Surveys are conducted by trained surveyors through in-person, secure video meeting, or over-the-phone conversations with service participants. The main part of the survey contains subjective questions about how well services are supporting the person; these can only be answered by the person themselves. A subset of more objective questions may be answered by a proxy respondent if needed. In addition to the questions for service participants, the survey also collects background information on the person –demographic and service-related data – mainly from service agency records. In 2021-22, the survey included two state-optional modules:

**Person-Centered Planning Module (state-optional).** This is a state-optional series of questions that ask about the person-centered planning process, including the person’s experience developing the service plan and the service planning meeting. The following states conducted the Person-Centered Planning Module: AL, CO, DE, GA, IN, KS, KY, MN, MO, ND, NE, NJ, OH, OK, TN, WA, and WI.

**Self-direction Module (state-optional).** This state-optional module was added to the 2022-23 ACS. Questions in this section are asked only of those who are using a self-directed supports option and assess experiences specific to self-direction. The following states conducted the Self-direction module: AL, CO, DE, GA, IN, KS, KY, MI, MN, MO, ND, NE, NJ, OH, OK, TN, WA, and WI.

### *Alabama Sample*

There is considerable variation in how states’ long-term services and supports (LTSS) programs serving older adults and adults with physical disabilities are organized, funded, and administered. The NCI-AD program allows states to include programs funded through Medicaid, the Older Americans Act, Program of All-Inclusive Care for the Elderly (PACE), state-only funds, and/or other state- and federal-blended funds. The NCI-AD project team works closely with each participating NCI-AD state to advise and track which LTSS program populations and sub-populations are included in the state’s sampling strategy, how that sample is designed and how many surveys are targeted for completion. See detailed information on state sample frames [here](#).

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Table A. Statewide Sample

Total Sample Frame	Total Surveys Completed	Overall Margin of Error
27,663	418	4.79%

Table B. Classification of 2022-23 state programs

Program	Funding Source	Description of Program	Total Population Eligible for NCI-AD	Total Usable Surveys Collected	MoE (95%Confidence, 0.5 Distribution)	MoE (95%Confidence, 0.7 Distribution)
<b>Elderly &amp; Disabled Waiver</b>	Medicaid/Federal	Provide services that allow elderly and/or disabled individuals to live in the community who otherwise require nursing facility level of care	10,831	103	9.7%	8.9%
<b>State of AL Independent Living (SAIL) Waiver</b>	Medicaid/Federal	Provide services to disabled adults with specific medical diagnoses who meet the nursing facility level of care criteria	600	110	9.3%	8.6%
<b>Alabama Community Transition (ACT) Waiver</b>	Medicaid/Federal	Provide services to individuals with disabilities or long-term illnesses, who live in a nursing facility and who desire to transition to the home or community setting	272	71	11.6%	10.7%
<b>Technical Assistance Waiver</b>	Medicaid/Federal	Provide services to adults with complex skilled medical conditions who would otherwise require nursing facility level of care	43	23	20.4%	18.7%
<b>Nursing Facilities</b>	Medicaid/ Federal/ Provider Assessments	Provide services to individuals who meet medical, financial, and other requirements for nursing home care	15,917	111	9.3%	8.5%

## What is included in this report?

This report presents Alabama's 2022-23 ACS demographics and outcomes results. Data are shown for the overall statewide average, broken out by program sampled, and include the weighted NCI-AD Average.

*Please note:* Extreme caution should be used when interpreting results where the number of valid responses is small. Each program's valid number of responses (valid Ns) is shown in every chart and table in this report. **To protect people's privacy we do not show the data when 20 or fewer people from a state or within a program responded to a question, however their data are included in the overall state average.**

### Presentation of Data

Data may be viewed as bar charts or in tables by clicking the appropriate tab for each outcome. Data presented in charts are "collapsed" meaning that data grouped by response options to what is considered to reflect a positive outcome and all other responses. Tables represent the un-collapsed data outcomes. All NCI-AD data are collapsed "yes" responses only, unless otherwise noted.

**All state and NCI-AD averages throughout this report are "weighted"** to account for any non-proportional sampling of programs and to "rebalance" the states' sample sizes according to their populations of survey-eligible service recipients. *See more details on weighting in Part II of this report.*

### Accessibility Statement

National Core Indicators strives to develop accessible resources to support equitable access to information about quality of services. While all charts in this report have been marked as decorative, the data from the charts is all represented in the tables which have been reviewed for accessibility. Should you require other accommodations to make this report accessible for you, please reach out to us at [nci@nationalcoreindicators.org](mailto:nci@nationalcoreindicators.org).

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## Demographics

**Table 1. Average age (reported for those under 90 years old)**

<b>Program</b>	<b>Age</b>	<b>N</b>
Elderly & Disabled Waiver	62.5	101
State of AL Independent Living (SAIL) Waiver	38.4	110
Alabama Community Transition (ACT) Waiver	59.6	68
Technical Assistance Waiver	30.9	23
Nursing Facilities	70.9	104
<b>Overall AL Average</b>	<b>66.6</b>	<b>406</b>
<b>Weighted NCI-AD Average</b>	<b>67.2</b>	<b>14,414</b>

**Table 2. Age Category (including those 90 and older)**

<b>Program</b>	<b>18-44</b>	<b>45-65</b>	<b>66-89</b>	<b>90+</b>	<b>N</b>
Elderly & Disabled Waiver	14%	43%	42%	2%	103
State of AL Independent Living (SAIL) Waiver	71%	25%	5%	0%	110
Alabama Community Transition (ACT) Waiver	15%	42%	38%	4%	71
Technical Assistance Waiver	96%	4%	0%	0%	23
Nursing Facilities	4%	27%	63%	6%	111
<b>Overall AL Average</b>	<b>9%</b>	<b>33%</b>	<b>53%</b>	<b>4%</b>	<b>418</b>
<b>Weighted NCI-AD Average</b>	<b>7%</b>	<b>30%</b>	<b>56%</b>	<b>6%</b>	<b>15,167</b>



**Table 3. Gender**

<b>Program</b>	<b>Male</b>	<b>Female</b>	<b>Other</b>	<b>Don't know or unclear</b>	<b>N</b>
Elderly & Disabled Waiver	35%	65%	0%	0%	103
State of AL Independent Living (SAIL) Waiver	57%	43%	0%	0%	110
Alabama Community Transition (ACT) Waiver	46%	54%	0%	0%	71
Technical Assistance Waiver	61%	39%	0%	0%	23
Nursing Facilities	37%	63%	0%	0%	111
<b>Overall AL Average</b>	<b>37%</b>	<b>63%</b>	<b>0%</b>	<b>0%</b>	<b>418</b>
<b>Weighted NCI-AD Average</b>	<b>34%</b>	<b>65%</b>	<b>0%</b>	<b>0%</b>	<b>15,349</b>

**Table 4. Race and ethnicity**

*Categories are not mutually exclusive, therefore N is not shown.*

<b>Program</b>	<b>American Indian or Alaska Native</b>	<b>Asian</b>	<b>Black or African American</b>	<b>Pacific Islander</b>	<b>White</b>	<b>Hispanic or Latino</b>	<b>Other</b>	<b>Don't know or unclear</b>
Elderly & Disabled Waiver	1%	0%	18%	0%	19%	1%	1%	0%
State of AL Independent Living (SAIL) Waiver	0%	0%	1%	0%	1%	0%	0%	0%
Alabama Community Transition (ACT) Waiver	0%	0%	0%	0%	0%	0%	0%	0%
Technical Assistance Waiver	0%	0%	0%	0%	0%	0%	0%	0%
Nursing Facilities	1%	1%	19%	0%	34%	1%	3%	0%
<b>Overall AL Average</b>	<b>2%</b>	<b>1%</b>	<b>39%</b>	<b>0%</b>	<b>55%</b>	<b>1%</b>	<b>5%</b>	<b>0%</b>
<b>Weighted NCI-AD Average</b>	<b>2%</b>	<b>4%</b>	<b>24%</b>	<b>0%</b>	<b>65%</b>	<b>4%</b>	<b>1%</b>	<b>2%</b>

**Table 5. Marital status**

<b>Program</b>	<b>Single, never married</b>	<b>Married or in domestic partnership</b>	<b>Separated or divorced</b>	<b>Widowed</b>	<b>Don't know or unclear</b>	<b>N</b>
Elderly & Disabled Waiver	36%	7%	35%	14%	9%	103
State of AL Independent Living (SAIL) Waiver *	55%	5%	11%	4%	26%	110
Alabama Community Transition (ACT) Waiver	27%	10%	32%	15%	15%	71
Technical Assistance Waiver *	52%	4%	4%	0%	39%	23
Nursing Facilities	34%	5%	26%	29%	6%	111
<b>Overall AL Average</b>	<b>35%</b>	<b>5%</b>	<b>29%</b>	<b>22%</b>	<b>8%</b>	<b>418</b>
<b>Weighted NCI-AD Average</b>	<b>27%</b>	<b>17%</b>	<b>28%</b>	<b>25%</b>	<b>4%</b>	<b>14,363</b>

Programs with more than 25% missing or don't know are marked with \*  
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**Table 6. Preferred language**

<b>Program</b>	<b>English</b>	<b>Spanish</b>	<b>Other</b>	<b>Don't know or unclear</b>	<b>N</b>
Elderly & Disabled Waiver	83%	0%	2%	15%	103
State of AL Independent Living (SAIL) Waiver *	67%	0%	1%	32%	110
Alabama Community Transition (ACT) Waiver *	68%	1%	0%	31%	71
Technical Assistance Waiver *	61%	0%	4%	35%	23
Nursing Facilities *	67%	0%	0%	33%	111
<b>Overall AL Average *</b>	<b>73%</b>	<b>0%</b>	<b>1%</b>	<b>26%</b>	<b>418</b>
<b>Weighted NCI-AD Average</b>	<b>90%</b>	<b>2%</b>	<b>5%</b>	<b>2%</b>	<b>15,005</b>

Programs with more than 25% missing or don't know are marked with \*  
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**Table 7. Preferred means of communication**

*New Question in 2022-23*

<b>Program</b>	<b>Spoken</b>	<b>Gestures or body language</b>	<b>Sign language or finger spelling</b>	<b>Communication aid or device</b>	<b>Other</b>	<b>Don't Know</b>	<b>N</b>
Elderly & Disabled Waiver	77%	3%	2%	0%	1%	17%	103
State of AL Independent Living (SAIL) Waiver *	44%	18%	2%	3%	2%	32%	110
Alabama Community Transition (ACT) Waiver *	55%	8%	1%	1%	4%	30%	71
Technical Assistance Waiver *	22%	30%	0%	9%	4%	35%	23
Nursing Facilities *	60%	3%	0%	0%	2%	35%	111
<b>Overall AL Average *</b>	<b>66%</b>	<b>3%</b>	<b>1%</b>	<b>0%</b>	<b>2%</b>	<b>28%</b>	<b>418</b>
<b>Weighted NCI-AD Average</b>	<b>95%</b>	<b>2%</b>	<b>0%</b>	<b>0%</b>	<b>1%</b>	<b>2%</b>	<b>14,370</b>

Programs with more than 25% missing or don't know are marked with \*  
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**Table 8. Residential designation**

*Categories created using zip codes and corresponding RUCA codes.*

<b>Program</b>	<b>Metropolitan</b>	<b>Micropolitan</b>	<b>Rural</b>	<b>Small town</b>	<b>Don't Know</b>	<b>N</b>
Elderly & Disabled Waiver	67%	17%	6%	11%	0%	103
State of AL Independent Living (SAIL) Waiver	75%	8%	5%	12%	0%	110
Alabama Community Transition (ACT) Waiver	77%	13%	3%	7%	0%	71
Technical Assistance Waiver	91%	4%	0%	4%	0%	23
Nursing Facilities	70%	15%	5%	10%	0%	110
<b>Overall AL Average</b>	<b>69%</b>	<b>16%</b>	<b>5%</b>	<b>10%</b>	<b>0%</b>	<b>417</b>
<b>Weighted NCI-AD Average</b>	<b>72%</b>	<b>14%</b>	<b>5%</b>	<b>9%</b>	<b>1%</b>	<b>14,726</b>

**Table 9. Median area income (based on zip code)**

Program	\$0- \$9,999	\$10,000- \$19,999	\$20,000- \$29,999	\$30,000- \$39,999	\$40,000- \$49,999	\$50,000- \$59,999	\$60,000- \$69,999	\$70,000- \$79,999	\$80,000- \$89,999	\$90,000- \$99,999	\$100,000 and over	N
Elderly & Disabled Waiver	0%	0%	6%	21%	39%	18%	8%	5%	1%	2%	0%	103
State of AL Independent Living (SAIL) Waiver	0%	1%	2%	17%	28%	31%	10%	5%	5%	1%	1%	110
Alabama Community Transition (ACT) Waiver	1%	0%	6%	17%	39%	25%	8%	3%	0%	0%	0%	71
Technical Assistance Waiver	0%	0%	4%	9%	43%	13%	22%	4%	0%	0%	4%	23
Nursing Facilities	1%	0%	0%	17%	45%	21%	6%	8%	2%	0%	0%	110
<b>Overall AL Average</b>	<b>1%</b>	<b>0%</b>	<b>2%</b>	<b>19%</b>	<b>42%</b>	<b>20%</b>	<b>7%</b>	<b>7%</b>	<b>2%</b>	<b>1%</b>	<b>0%</b>	<b>417</b>
<b>Weighted NCI-AD Average</b>	<b>1%</b>	<b>0%</b>	<b>1%</b>	<b>9%</b>	<b>25%</b>	<b>29%</b>	<b>15%</b>	<b>9%</b>	<b>6%</b>	<b>3%</b>	<b>3%</b>	<b>14,656</b>

Programs with more than 25% missing or don't know are marked with \*  
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Table 10. Type of Residence

Program	Own or family house or apartment	Senior living apartment or complex	Group home, adult family home, foster home, host home	Assisted living facility, residential care facility	Nursing facility, nursing home	Homeless or temporary shelter	Other	Don't know or unclear	N
Elderly & Disabled Waiver	77%	5%	0%	0%	1%	0%	0%	17%	103
State of AL Independent Living (SAIL) Waiver *	68%	1%	0%	0%	0%	0%	0%	31%	110
Alabama Community Transition (ACT) Waiver *	62%	3%	3%	0%	4%	0%	0%	28%	71
Technical Assistance Waiver *	65%	0%	0%	0%	0%	0%	0%	35%	23
Nursing Facilities	5%	0%	0%	0%	95%	0%	0%	1%	111
<b>Overall AL Average</b>	<b>35%</b>	<b>2%</b>	<b>0%</b>	<b>0%</b>	<b>55%</b>	<b>0%</b>	<b>0%</b>	<b>8%</b>	<b>418</b>
<b>Weighted NCI-AD Average</b>	<b>73%</b>	<b>6%</b>	<b>2%</b>	<b>8%</b>	<b>10%</b>	<b>0%</b>	<b>1%</b>	<b>1%</b>	<b>14,995</b>

Programs with more than 25% missing or don't know are marked with \*  
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**Table 11. Who the person lives with**

*Categories are not mutually exclusive, therefore N is not shown.*

Program	No One – Lives Alone	Spouse or Partner	Other Family	Friend(s)	Live-in PCA	Others	Don't Know or unclear
Elderly & Disabled Waiver	16%	3%	13%	0%	0%	0%	7%
State of AL Independent Living (SAIL) Waiver	0%	0%	1%	0%	0%	0%	1%
Alabama Community Transition (ACT) Waiver	0%	0%	0%	0%	0%	0%	0%
Technical Assistance Waiver	0%	0%	0%	0%	0%	0%	0%
Nursing Facilities	7%	0%	1%	1%	1%	15%	34%
<b>Overall AL Average</b>	<b>24%</b>	<b>3%</b>	<b>16%</b>	<b>1%</b>	<b>1%</b>	<b>15%</b>	<b>42%</b>
<b>Weighted NCI-AD Average</b>	<b>48%</b>	<b>14%</b>	<b>24%</b>	<b>1%</b>	<b>2%</b>	<b>10%</b>	<b>4%</b>

**Table 12. Address changed in the past 6 months**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>Don't Know or Unclear</b>	<b>N</b>
Elderly & Disabled Waiver	4%	96%	0%	103
State of AL Independent Living (SAIL) Waiver	2%	97%	1%	110
Alabama Community Transition (ACT) Waiver	15%	85%	0%	71
Technical Assistance Waiver	4%	96%	0%	23
Nursing Facilities	11%	89%	0%	111
<b>Overall AL Average</b>	<b>8%</b>	<b>92%</b>	<b>0%</b>	<b>418</b>
<b>Weighted NCI-AD Average</b>	<b>5%</b>	<b>91%</b>	<b>3%</b>	<b>13,850</b>

Table 13. Where people moved from (if moved in the last 6 months)

Program	Own or family house or apartment	Senior living apartment or complex	Group home, adult family home, foster home, host home	Assisted living facility, residential care facility	Nursing facility, nursing home	Homeless or temporary shelter	Other	Don't know or unclear	N
Overall AL Average *	27%	5%	0%	0%	5%	0%	0%	63%	30
Weighted NCI-AD Average	58%	4%	3%	7%	10%	2%	10%	7%	701

Programs with more than 25% missing or don't know are marked with \*  
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**Table 14A. Diagnoses**

Categories are not mutually exclusive; therefore, N is not shown.

Program	Physical Disability	Traumatic brain injury or other acquired brain injury	Intellectual or other developmental disability	Alzheimer's disease or other dementia	Heart Disease	Cancer
Elderly & Disabled Waiver	10%	6%	2%	3%	20%	3%
State of AL Independent Living (SAIL) Waiver	1%	2%	0%	0%	1%	0%
Alabama Community Transition (ACT) Waiver	0%	0%	0%	0%	1%	0%
Technical Assistance Waiver	0%	0%	0%	0%	0%	0%
Nursing Facilities	18%	14%	3%	26%	50%	3%
<b>Overall AL Average</b>	<b>30%</b>	<b>22%</b>	<b>4%</b>	<b>30%</b>	<b>72%</b>	<b>6%</b>
<b>Weighted NCI-AD Average</b>	<b>63%</b>	<b>11%</b>	<b>6%</b>	<b>14%</b>	<b>36%</b>	<b>13%</b>

**Table 14B. Diagnoses (continued)**

Categories are not mutually exclusive; therefore, N is not shown.

Limited or no vision and hearing loss were newly added in 2022-23.

Program	Chronic Obstructive Pulmonary Disease (COPD)	Stroke	Diabetes	Hypertension (or high blood pressure)	Limited or no vision- legally blind	Hearing loss- severe or profound
Elderly & Disabled Waiver	8%	1%	14%	22%	2%	1%
State of AL Independent Living (SAIL) Waiver	0%	0%	0%	1%	0%	0%
Alabama Community Transition (ACT) Waiver	0%	0%	0%	1%	0%	0%
Technical Assistance Waiver	0%	0%	0%	0%	0%	0%
Nursing Facilities	13%	1%	27%	46%	0%	0%
<b>Overall AL Average</b>	<b>22%</b>	<b>2%</b>	<b>41%</b>	<b>69%</b>	<b>2%</b>	<b>1%</b>
<b>Weighted NCI-AD Average</b>	<b>24%</b>	<b>18%</b>	<b>38%</b>	<b>60%</b>	<b>15%</b>	<b>11%</b>

**Table 15. Person has chronic psychiatric or mental health diagnosis**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>Don't Know or Unclear</b>	<b>N</b>
Elderly & Disabled Waiver	33%	67%	0%	103
State of AL Independent Living (SAIL) Waiver	25%	75%	0%	110
Alabama Community Transition (ACT) Waiver	32%	68%	0%	71
Technical Assistance Waiver	35%	65%	0%	23
Nursing Facilities	77%	23%	0%	111
<b>Overall AL Average</b>	<b>58%</b>	<b>42%</b>	<b>0%</b>	<b>418</b>
<b>Weighted NCI-AD Average</b>	<b>36%</b>	<b>62%</b>	<b>2%</b>	<b>13,515</b>

**Table 16. Level of Mobility**

*Categories are not mutually exclusive (except 'Don't know or unclear').*

<b>Program</b>	<b>Non-Ambulatory</b>	<b>Moves self with wheelchair</b>	<b>Moves self with other aids</b>	<b>Moves self without aids</b>	<b>Don't Know or unclear</b>
Elderly & Disabled Waiver	2%	7%	19%	8%	9%
State of AL Independent Living (SAIL) Waiver	0%	1%	0%	0%	1%
Alabama Community Transition (ACT) Waiver	0%	0%	0%	0%	0%
Technical Assistance Waiver	0%	0%	0%	0%	0%
Nursing Facilities	6%	24%	6%	6%	20%
<b>Overall AL Average</b>	<b>9%</b>	<b>32%</b>	<b>26%</b>	<b>14%</b>	<b>30%</b>
<b>Weighted NCI-AD Average</b>	<b>8%</b>	<b>22%</b>	<b>58%</b>	<b>24%</b>	<b>4%</b>

**Table 17. Has history of frequent falls (more than two falls in a six-month period)**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>Don't Know or Unclear</b>	<b>N</b>
Elderly & Disabled Waiver *	23%	50%	26%	103
State of AL Independent Living (SAIL) Waiver *	7%	59%	34%	110
Alabama Community Transition (ACT) Waiver *	21%	41%	38%	71
Technical Assistance Waiver *	9%	57%	35%	23
Nursing Facilities *	18%	44%	38%	110
<b>Overall AL Average *</b>	<b>20%</b>	<b>47%</b>	<b>33%</b>	<b>417</b>
<b>Weighted NCI-AD Average</b>	<b>29%</b>	<b>66%</b>	<b>5%</b>	<b>13,727</b>

Programs with more than 25% missing or don't know are marked with \*  
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**Table 18. Receives Medicare**

*information required to come from administrative records*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>Don't Know or Unclear</b>	<b>N</b>
Elderly & Disabled Waiver	77%	23%	0%	103
State of AL Independent Living (SAIL) Waiver	45%	55%	0%	110
Alabama Community Transition (ACT) Waiver	68%	31%	1%	71
Technical Assistance Waiver	39%	61%	0%	23
Nursing Facilities	86%	14%	0%	111
<b>Overall AL Average</b>	<b>81%</b>	<b>19%</b>	<b>0%</b>	<b>418</b>
<b>Weighted NCI-AD Average</b>	<b>76%</b>	<b>17%</b>	<b>7%</b>	<b>13,432</b>

**Table 19. Length of time receiving LTSS services in current program**

*information required to come from administrative records*

<b>Program</b>	<b>0 - 5 months</b>	<b>6 months – less than 1 year</b>	<b>1 year – less than 3 years</b>	<b>3 or more years</b>	<b>Don't know or unclear</b>	<b>N</b>
Elderly & Disabled Waiver	6%	17%	76%	1%	0%	103
State of AL Independent Living (SAIL) Waiver	3%	6%	91%	0%	0%	110
Alabama Community Transition (ACT) Waiver	4%	7%	89%	0%	0%	71
Technical Assistance Waiver	0%	4%	96%	0%	0%	23
Nursing Facilities	11%	20%	69%	0%	0%	111
<b>Overall AL Average</b>	<b>9%</b>	<b>18%</b>	<b>73%</b>	<b>0%</b>	<b>0%</b>	<b>418</b>
<b>Weighted NCI-AD Average</b>	<b>2%</b>	<b>6%</b>	<b>35%</b>	<b>37%</b>	<b>20%</b>	<b>13,937</b>

**Table 20. Person has legal guardian**

*information required to come from administrative records*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>Don't Know or Unclear</b>	<b>N</b>
Elderly & Disabled Waiver	0%	100%	0%	103
State of AL Independent Living (SAIL) Waiver	0%	100%	0%	110
Alabama Community Transition (ACT) Waiver	0%	100%	0%	71
Technical Assistance Waiver	0%	100%	0%	23
Nursing Facilities	0%	100%	0%	111
<b>Overall AL Average</b>	<b>0%</b>	<b>100%</b>	<b>0%</b>	<b>418</b>
<b>Weighted NCI-AD Average</b>	<b>6%</b>	<b>68%</b>	<b>26%</b>	<b>12,761</b>

**Table 21. Amount of paid supports received**

*Newly added question in 2022-23. Information required to come from administrative records.*

Program	24-hour support or supervision	Daily support (for a limited number of hours per day, not round-the-clock)	Scheduled, less frequent than daily support	As-needed visitation and phone contact	None of the above	Don't know	N
Elderly & Disabled Waiver *	0%	1%	0%	0%	0%	99%	103
State of AL Independent Living (SAIL) Waiver *	0%	0%	0%	0%	0%	100%	110
Alabama Community Transition (ACT) Waiver *	0%	0%	0%	0%	0%	100%	71
Technical Assistance Waiver *	0%	0%	0%	0%	0%	100%	23
Nursing Facilities *	0%	0%	0%	0%	1%	99%	111
<b>Overall AL Average *</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>1%</b>	<b>99%</b>	<b>418</b>
<b>Weighted NCI-AD Average</b>	<b>15%</b>	<b>15%</b>	<b>30%</b>	<b>2%</b>	<b>8%</b>	<b>30%</b>	<b>11,979</b>

Programs with more than 25% missing or don't know are marked with \*  
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**Table 22. Person has remote supports**

*Newly added question in 2022-23. Information required to come from administrative records.*

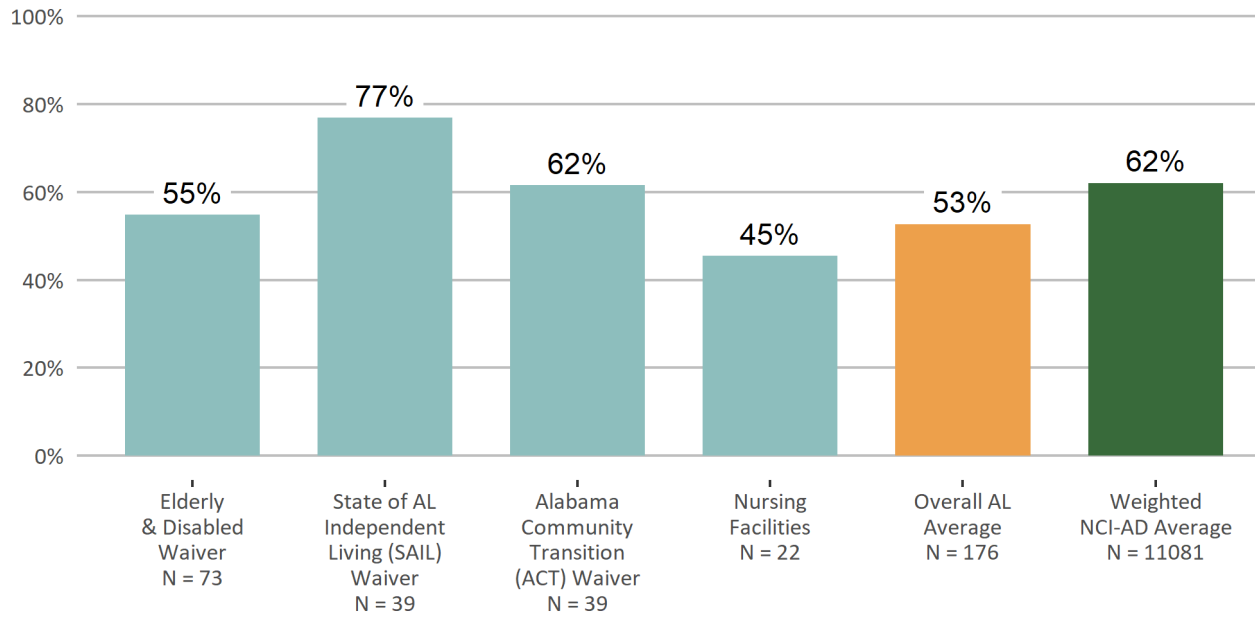
<b>Program</b>	<b>Yes, 24-hour remote supports</b>	<b>Yes, less than 24-hour remote supports</b>	<b>No, none</b>	<b>Don't know</b>	<b>N</b>
Elderly & Disabled Waiver *	0%	0%	1%	99%	103
State of AL Independent Living (SAIL) Waiver *	0%	0%	0%	100%	110
Alabama Community Transition (ACT) Waiver *	0%	0%	0%	100%	71
Technical Assistance Waiver *	0%	0%	0%	100%	23
Nursing Facilities *	0%	0%	0%	100%	111
<b>Overall AL Average *</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>100%</b>	<b>418</b>
<b>Weighted NCI-AD Average</b>	<b>8%</b>	<b>1%</b>	<b>58%</b>	<b>33%</b>	<b>12,242</b>

Programs with more than 25% missing or don't know are marked with \*  
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## Outcome Tables

## *Community Participation*

Gets to do things outside of their home as much as they want to

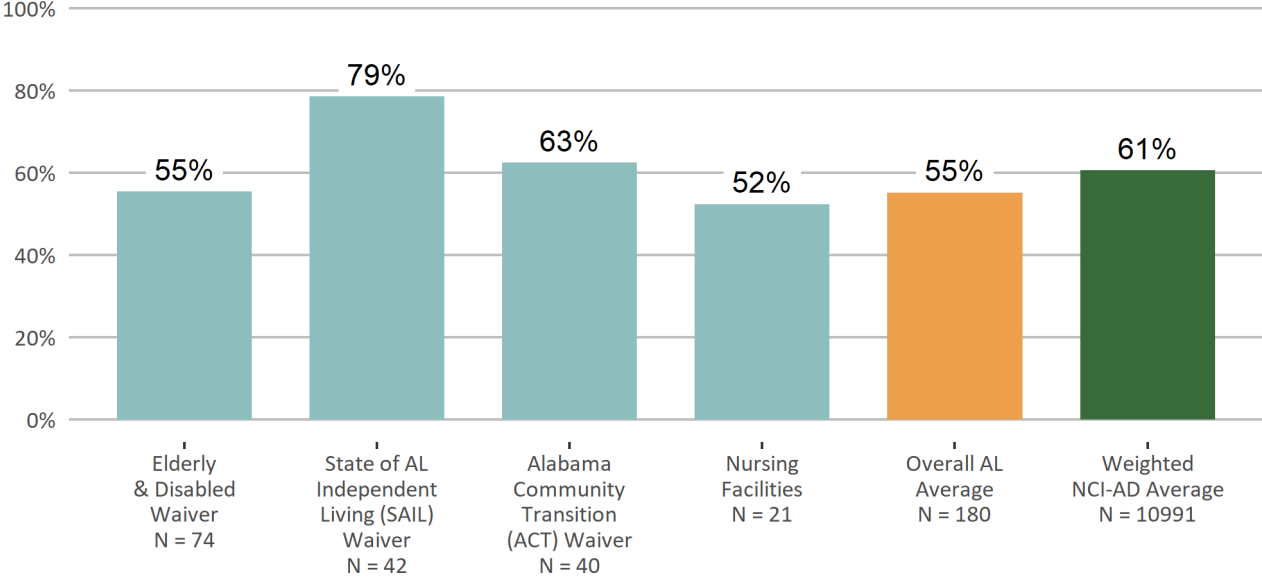




**Table 23. Gets to do things outside of their home as much as they want to**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	55%	45%	73
State of AL Independent Living (SAIL) Waiver	77%	23%	39
Alabama Community Transition (ACT) Waiver	62%	38%	39
Nursing Facilities	45%	55%	22
<b>Overall AL Average</b>	<b>53%</b>	<b>47%</b>	<b>176</b>
<b>Weighted NCI-AD Average</b>	<b>62%</b>	<b>38%</b>	<b>11,081</b>

Takes part in activities with others as much as they want to (in-person or virtually)

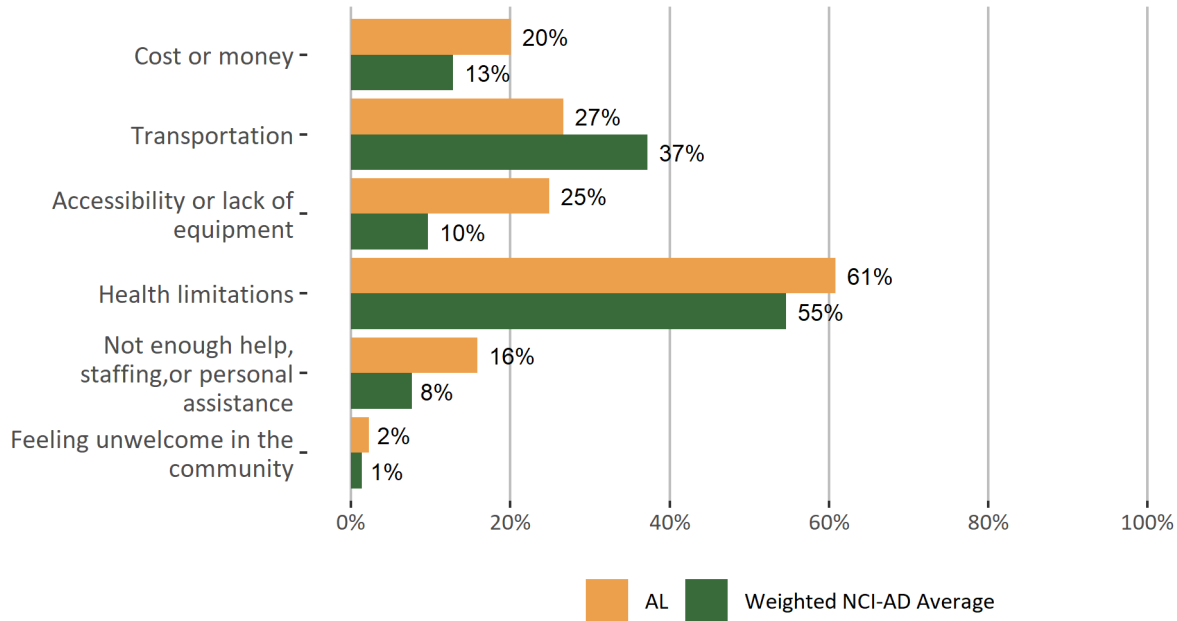


Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
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**Table 24. Takes part in activities with others as much as they want to (in-person or virtually)**

<b>Program</b>	<b>Yes</b>	<b>Maybe</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	55%	7%	38%	74
State of AL Independent Living (SAIL) Waiver	79%	5%	17%	42
Alabama Community Transition (ACT) Waiver	63%	5%	33%	40
Nursing Facilities	52%	19%	29%	21
<b>Overall AL Average</b>	<b>55%</b>	<b>10%</b>	<b>35%</b>	<b>180</b>
<b>Weighted NCI-AD Average</b>	<b>61%</b>	<b>12%</b>	<b>27%</b>	<b>10,991</b>

Reasons cannot always take part in activities with others as much as they want to in-person or virtually

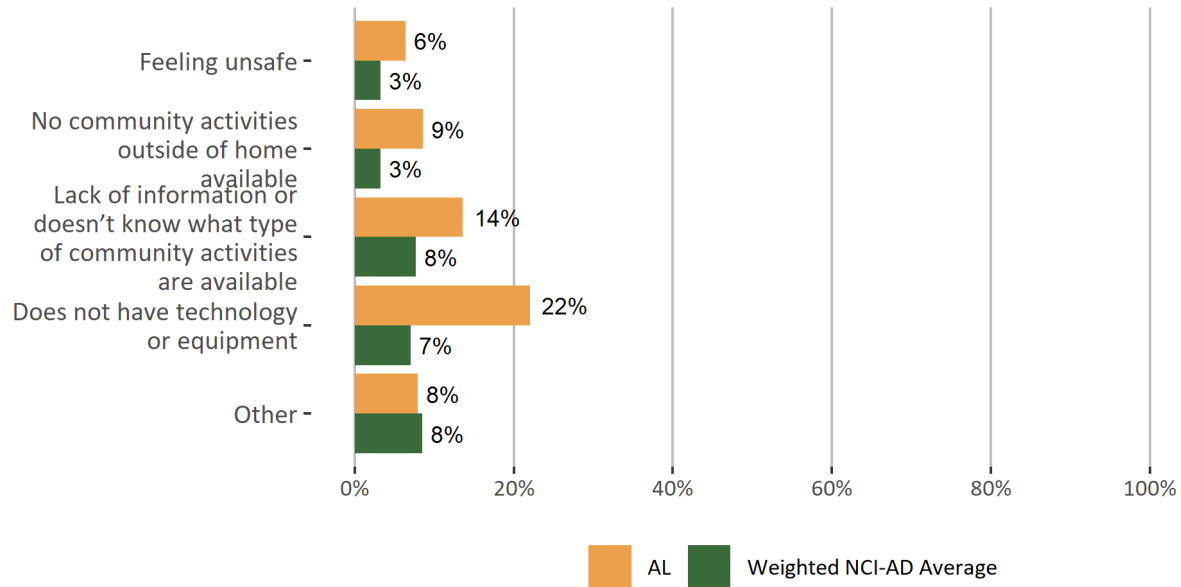


**Table 25A. Reasons cannot always take part in activities with others as much as they want to in-person or virtually**

*Categories are not mutually exclusive, therefore N is not shown.*

<b>Program</b>	<b>Cost or money</b>	<b>Transportation</b>	<b>Accessibility or lack of equipment</b>	<b>Health limitations</b>	<b>Not enough help, staffing, or personal assistance</b>	<b>Feeling unwelcome in the community</b>
Elderly & Disabled Waiver	17%	23%	13%	48%	13%	2%
<b>Overall AL Average</b>	<b>20%</b>	<b>27%</b>	<b>25%</b>	<b>61%</b>	<b>16%</b>	<b>2%</b>
<b>Weighted NCI-AD Average</b>	<b>13%</b>	<b>37%</b>	<b>10%</b>	<b>55%</b>	<b>8%</b>	<b>1%</b>

Reasons cannot always take part in activities with others as much as they want to in-person or virtually (continued)



**Table 25B. Reasons cannot always take part in activities with others as much as they want to in-person or virtually (continued)**

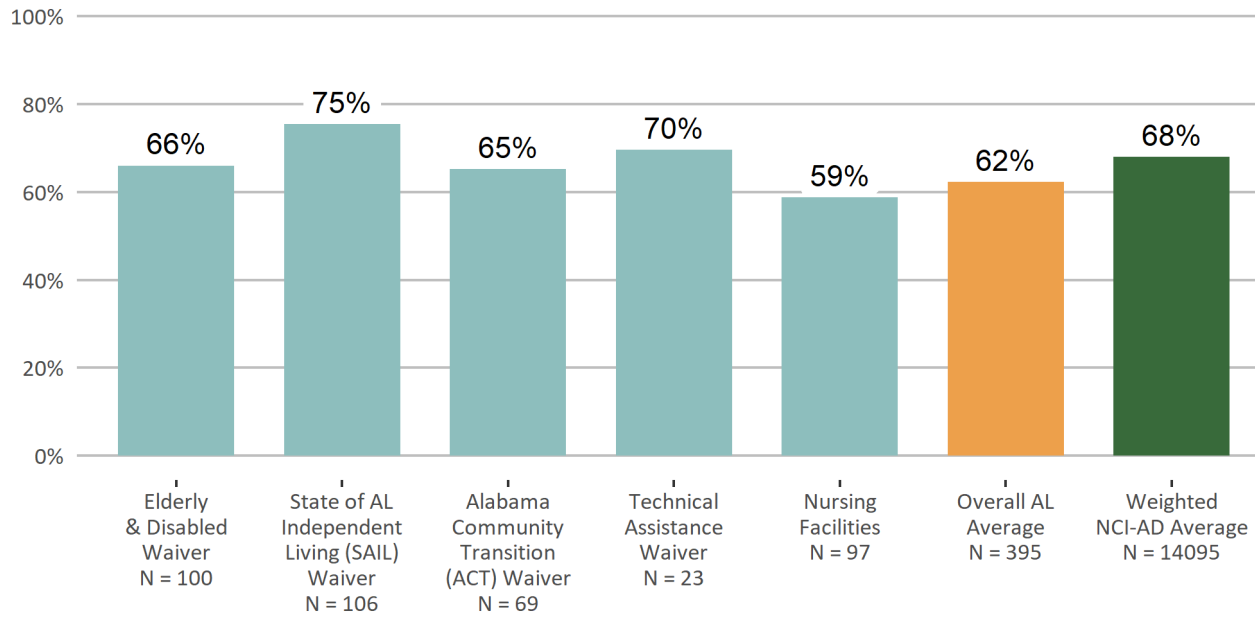
*Categories are not mutually exclusive, therefore N is not shown.*

<b>Program</b>	<b>Feeling unsafe</b>	<b>No community activities outside of home available</b>	<b>Lack of information or doesn't know what type of community activities are available</b>	<b>Does not have technology or equipment</b>	<b>Other</b>
Elderly & Disabled Waiver	6%	8%	10%	19%	2%
<b>Overall AL Average</b>	<b>6%</b>	<b>9%</b>	<b>14%</b>	<b>22%</b>	<b>8%</b>
<b>Weighted NCI-AD Average</b>	<b>3%</b>	<b>3%</b>	<b>8%</b>	<b>7%</b>	<b>8%</b>

## *Access to the Community*



### Has transportation to do the things they want outside of home

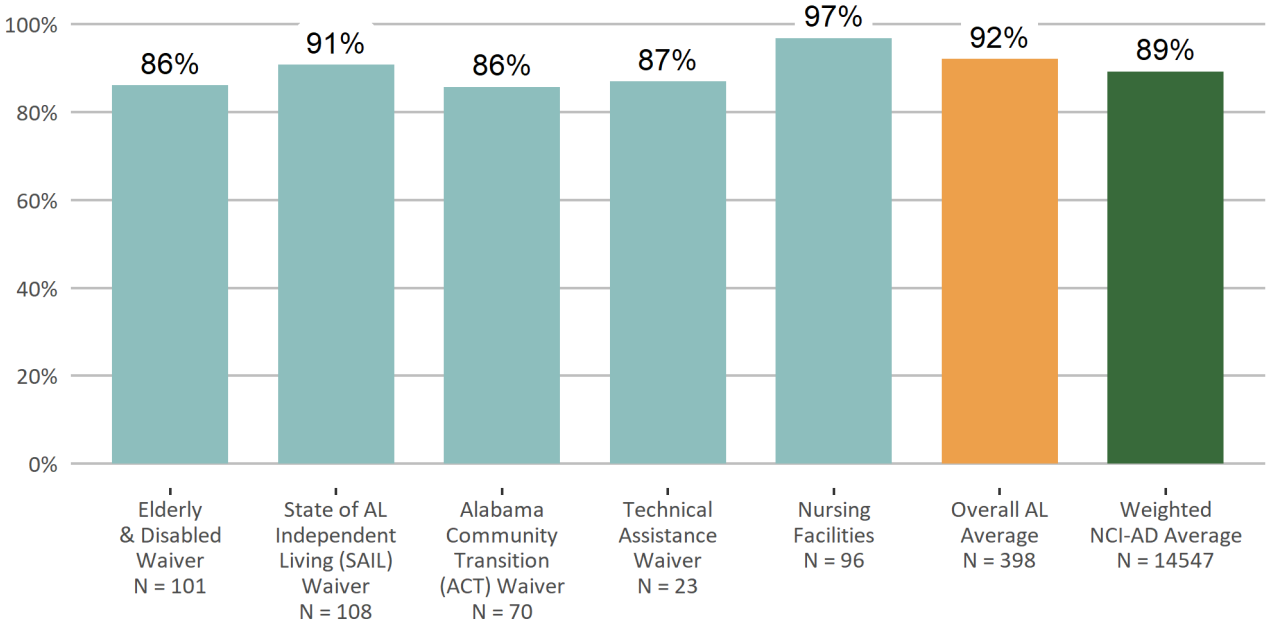


**Table 26. Has transportation to do the things they want outside of home**

*Proxy respondents were allowed for this question*

<b>Program</b>	<b>Yes</b>	<b>Maybe</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	66%	12%	22%	100
State of AL Independent Living (SAIL) Waiver	75%	13%	11%	106
Alabama Community Transition (ACT) Waiver	65%	10%	25%	69
Technical Assistance Waiver	70%	9%	22%	23
Nursing Facilities	59%	10%	31%	97
<b>Overall AL Average</b>	<b>62%</b>	<b>11%</b>	<b>27%</b>	<b>395</b>
<b>Weighted NCI-AD Average</b>	<b>68%</b>	<b>16%</b>	<b>16%</b>	<b>14,095</b>

### Has transportation to get to medical appointments



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
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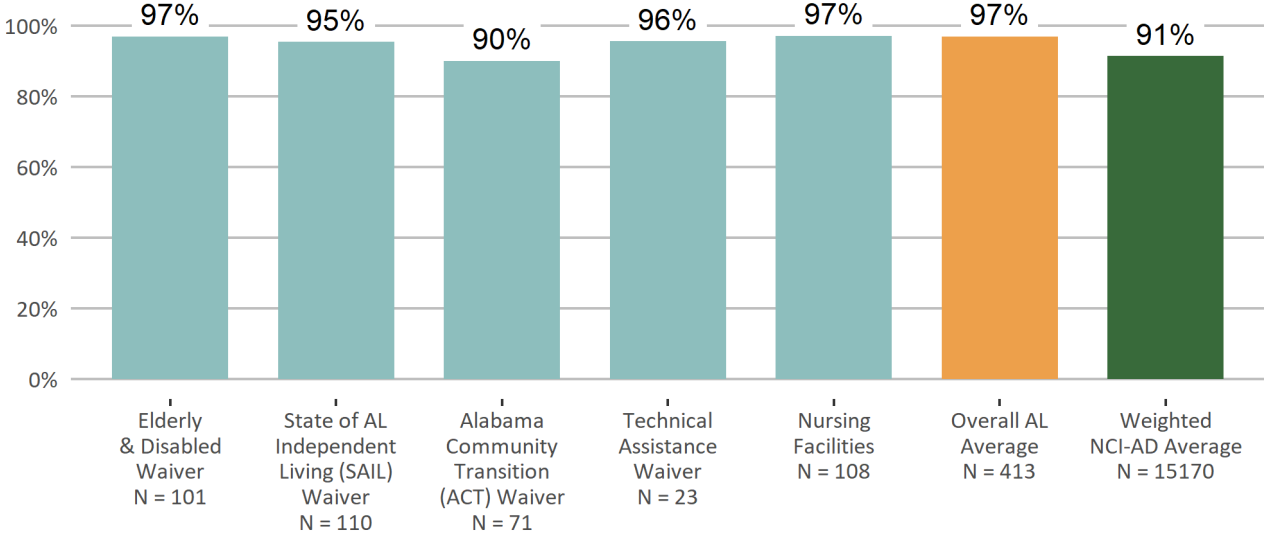
**Table 27. Has transportation to get to medical appointments**

*Proxy respondents were allowed for this question*

<b>Program</b>	<b>Yes</b>	<b>Maybe</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	86%	12%	2%	101
State of AL Independent Living (SAIL) Waiver	91%	6%	4%	108
Alabama Community Transition (ACT) Waiver	86%	9%	6%	70
Technical Assistance Waiver	87%	9%	4%	23
Nursing Facilities	97%	1%	2%	96
<b>Overall AL Average</b>	<b>92%</b>	<b>6%</b>	<b>2%</b>	<b>398</b>
<b>Weighted NCI-AD Average</b>	<b>89%</b>	<b>8%</b>	<b>3%</b>	<b>14,547</b>

## Everyday Living

Needs at least some assistance with everyday activities (such as preparing meals, housework, shopping or taking their medications)



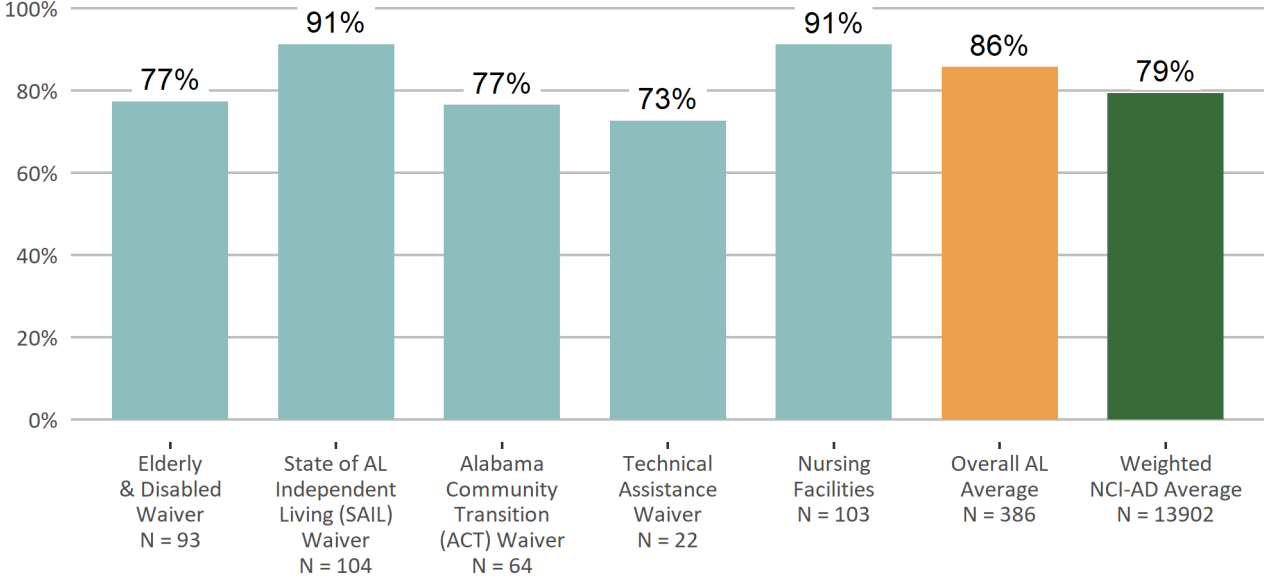
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
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**Table 28. Needs assistance with everyday activities (such as preparing meals, housework, shopping or taking their medications)**

*Proxy respondents were allowed for this question*

<b>Program</b>	<b>A Lot</b>	<b>Some</b>	<b>None</b>	<b>N</b>
Elderly & Disabled Waiver	47%	50%	3%	101
State of AL Independent Living (SAIL) Waiver	75%	21%	5%	110
Alabama Community Transition (ACT) Waiver	52%	38%	10%	71
Technical Assistance Waiver	87%	9%	4%	23
Nursing Facilities	69%	28%	3%	108
<b>Overall AL Average</b>	<b>60%</b>	<b>37%</b>	<b>3%</b>	<b>413</b>
<b>Weighted NCI-AD Average</b>	<b>53%</b>	<b>38%</b>	<b>9%</b>	<b>15,170</b>

Always gets enough support for everyday activities (if needs at least some assistance)



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
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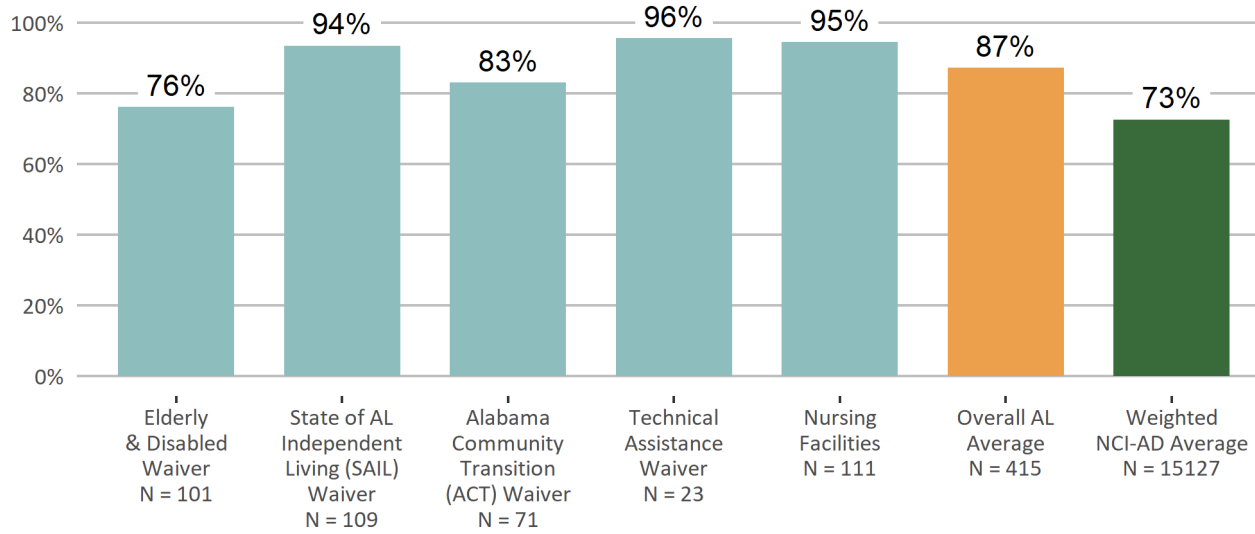


**Table 29. Always gets enough support for everyday activities (if needs at least some assistance)**

*Proxy respondents were allowed for this question*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	77%	23%	93
State of AL Independent Living (SAIL) Waiver	91%	9%	104
Alabama Community Transition (ACT) Waiver	77%	23%	64
Technical Assistance Waiver	73%	27%	22
Nursing Facilities	91%	9%	103
<b>Overall AL Average</b>	<b>86%</b>	<b>14%</b>	<b>386</b>
<b>Weighted NCI-AD Average</b>	<b>79%</b>	<b>21%</b>	<b>13,902</b>

Needs at least some assistance with self-care (such as bathing, dressing, going to the bathroom, eating, or moving around their home)

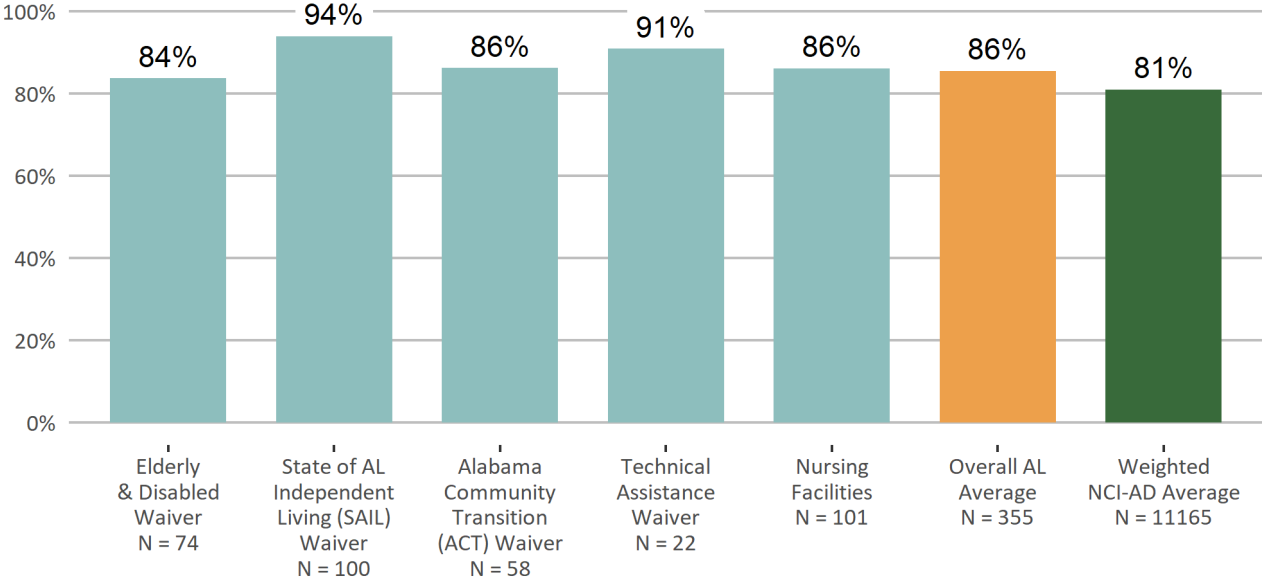


**Table 30. Needs some assistance with self-care (such as bathing, dressing, going to the bathroom, eating, or moving around their home)**

*Proxy respondents were allowed for this question*

<b>Program</b>	<b>A Lot</b>	<b>Some</b>	<b>None</b>	<b>N</b>
Elderly & Disabled Waiver	29%	48%	24%	101
State of AL Independent Living (SAIL) Waiver	74%	19%	6%	109
Alabama Community Transition (ACT) Waiver	44%	39%	17%	71
Technical Assistance Waiver	91%	4%	4%	23
Nursing Facilities	60%	34%	5%	111
<b>Overall AL Average</b>	<b>48%</b>	<b>39%</b>	<b>13%</b>	<b>415</b>
<b>Weighted NCI-AD Average</b>	<b>36%</b>	<b>36%</b>	<b>27%</b>	<b>15,127</b>

Always gets enough support for self-care (if needs at least some assistance)



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
2022-23 Adult Consumer Survey National Results | 60

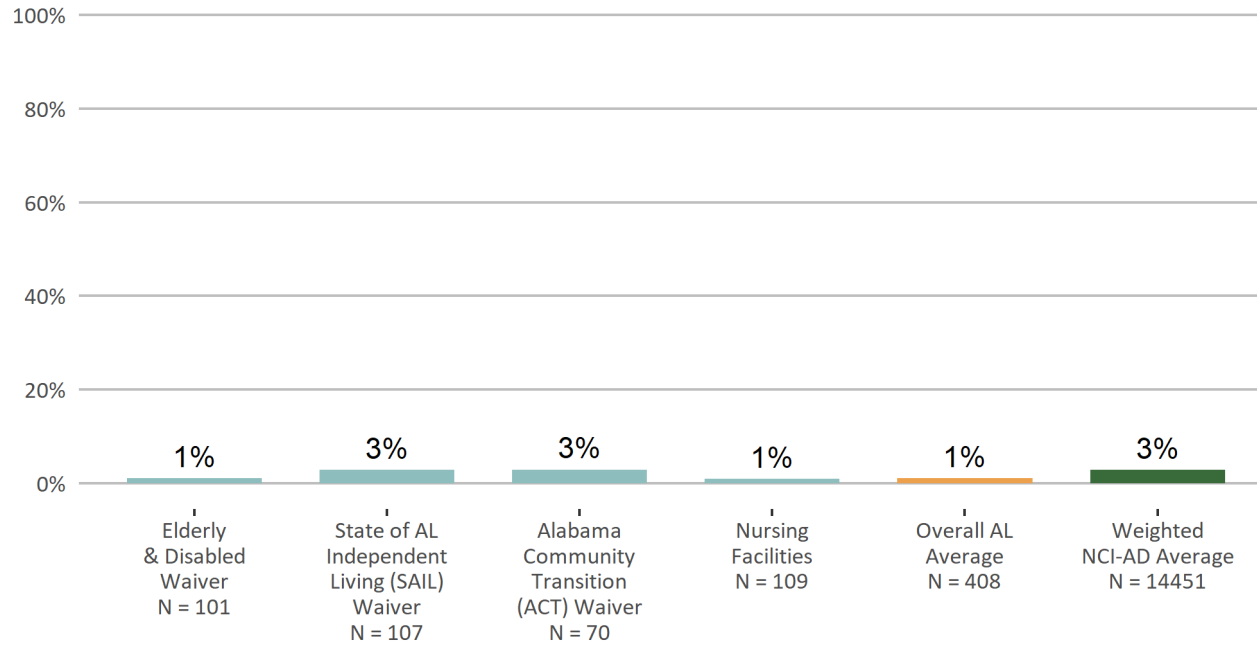
**Table 31. Always gets enough support for self-care (if needs at least some assistance)**

*Proxy respondents were allowed for this question*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	84%	16%	74
State of AL Independent Living (SAIL) Waiver	94%	6%	100
Alabama Community Transition (ACT) Waiver	86%	14%	58
Technical Assistance Waiver	91%	9%	22
Nursing Facilities	86%	14%	101
<b>Overall AL Average</b>	<b>86%</b>	<b>14%</b>	<b>355</b>
<b>Weighted NCI-AD Average</b>	<b>81%</b>	<b>19%</b>	<b>11,165</b>

Work

### Has a paid job



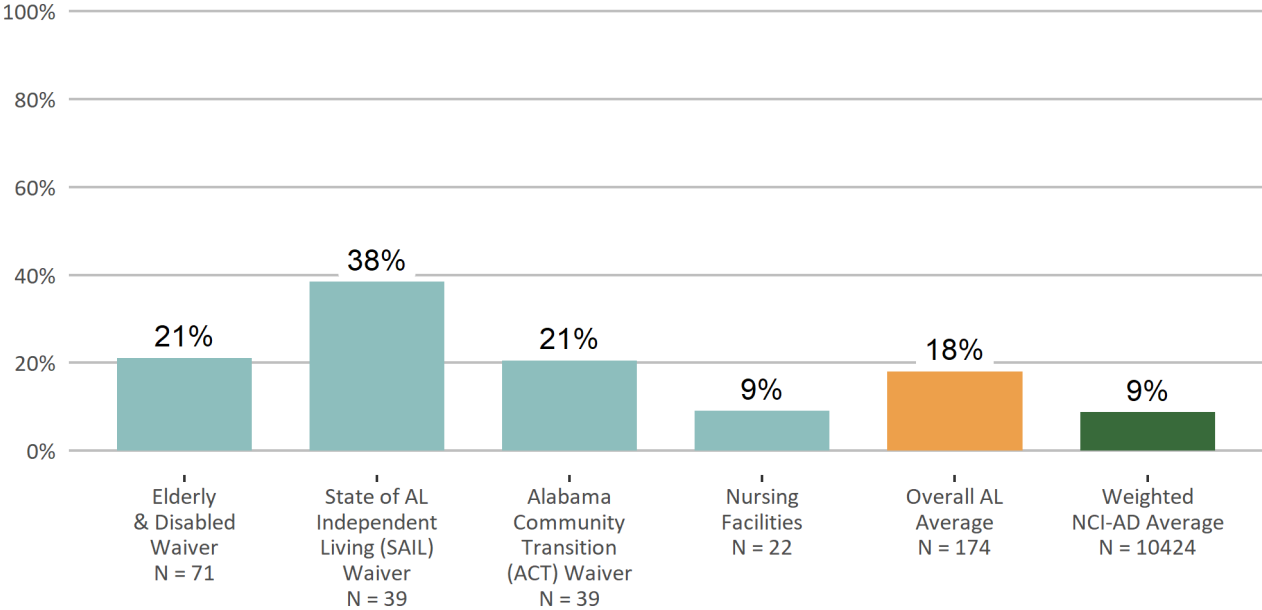
**Table 32. Has a paid job**

*Proxy respondents were allowed for this question*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	1%	99%	101
State of AL Independent Living (SAIL) Waiver	3%	97%	107
Alabama Community Transition (ACT) Waiver	3%	97%	70
Technical Assistance Waiver	0%	100%	21
Nursing Facilities	1%	99%	109
<b>Overall AL Average</b>	<b>1%</b>	<b>99%</b>	<b>408</b>
<b>Weighted NCI-AD Average</b>	<b>3%</b>	<b>97%</b>	<b>14,451</b>



Wants a paid job (if they do not currently have one)

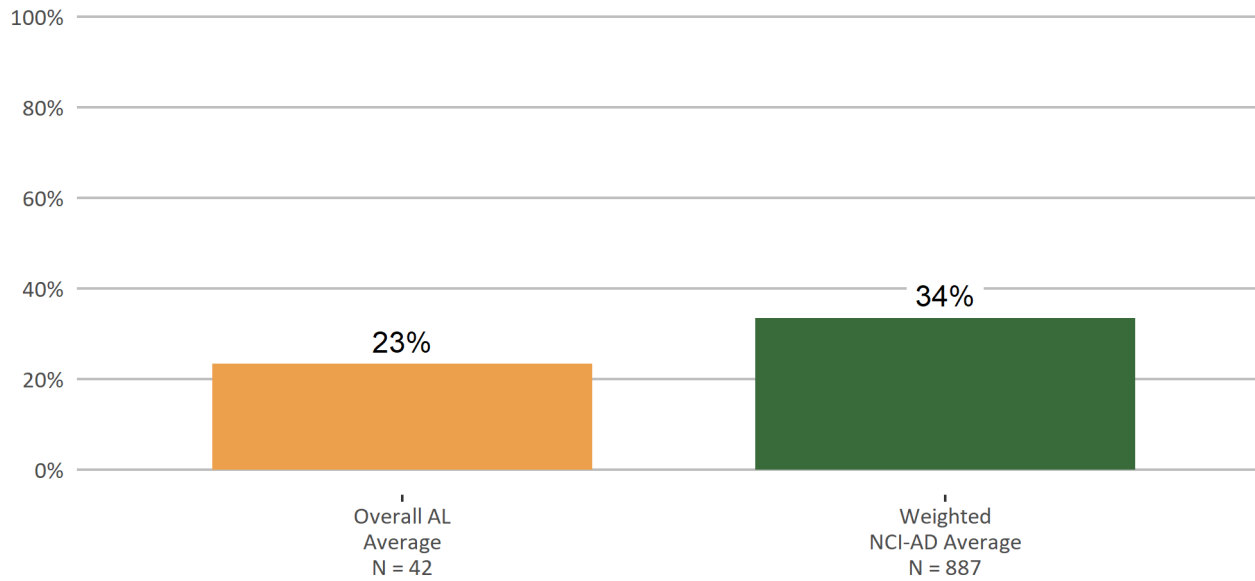


Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
2022-23 Adult Consumer Survey National Results | 65

**Table 33. Wants a paid job (if they do not currently have one)**

<b>Program</b>	<b>Yes</b>	<b>Maybe, Not sure</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	21%	7%	72%	71
State of AL Independent Living (SAIL) Waiver	38%	8%	54%	39
Alabama Community Transition (ACT) Waiver	21%	10%	69%	39
Nursing Facilities	9%	5%	86%	22
<b>Overall AL Average</b>	<b>18%</b>	<b>6%</b>	<b>76%</b>	<b>174</b>
<b>Weighted NCI-AD Average</b>	<b>9%</b>	<b>5%</b>	<b>87%</b>	<b>10,424</b>

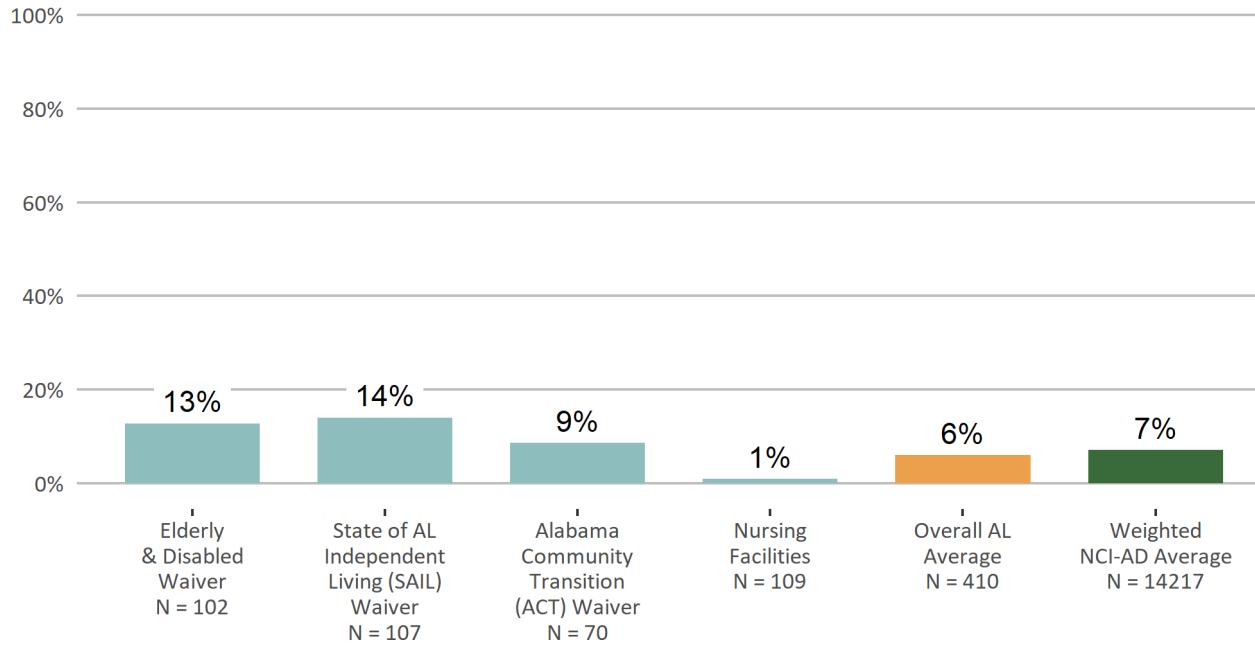
Someone talked with them about job options (if they do not currently have a job but want one)



**Table 34. Someone talked with them about job options (if they do not currently have a job but want one)**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
<b>Overall AL Average</b>	<b>23%</b>	<b>77%</b>	<b>42</b>
<b>Weighted NCI-AD Average</b>	<b>34%</b>	<b>66%</b>	<b>887</b>

## Person Volunteers



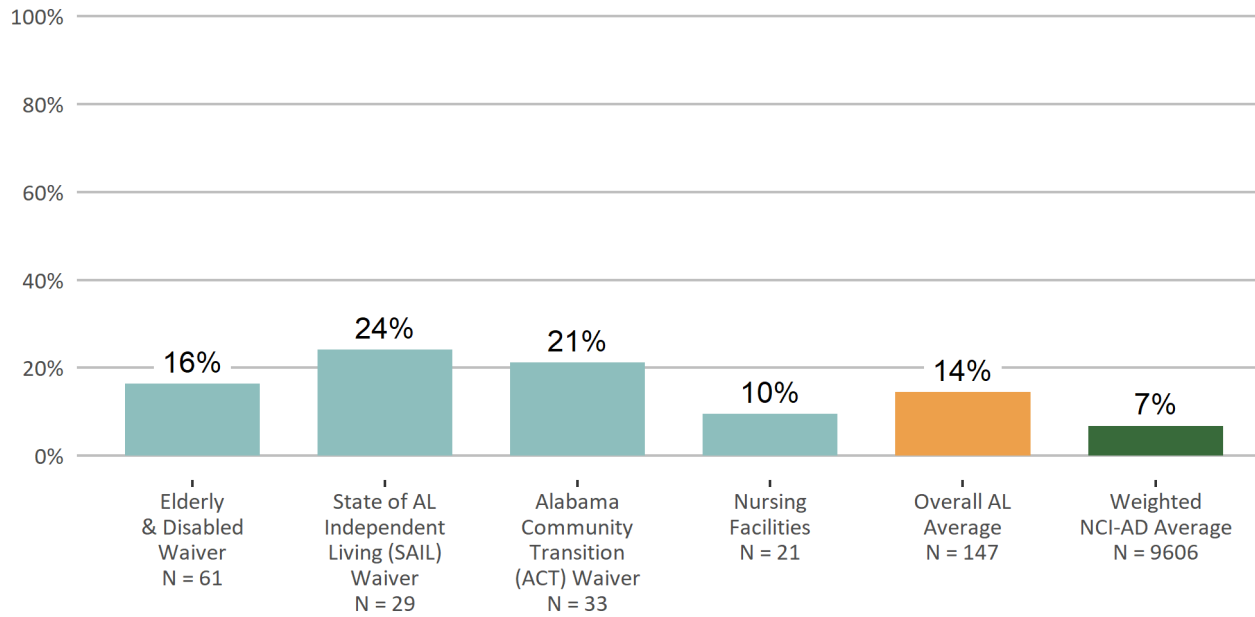
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
2022-23 Adult Consumer Survey National Results | 69

**Table 35. Person volunteers**

*Proxy respondents were allowed for this question*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	13%	87%	102
State of AL Independent Living (SAIL) Waiver	14%	86%	107
Alabama Community Transition (ACT) Waiver	9%	91%	70
Technical Assistance Waiver	0%	100%	22
Nursing Facilities	1%	99%	109
<b>Overall AL Average</b>	<b>6%</b>	<b>94%</b>	<b>410</b>
<b>Weighted NCI-AD Average</b>	<b>7%</b>	<b>93%</b>	<b>14,217</b>

### Wants to volunteer (if they do not currently)



**Table 36. Wants to volunteer (if they do not currently)**

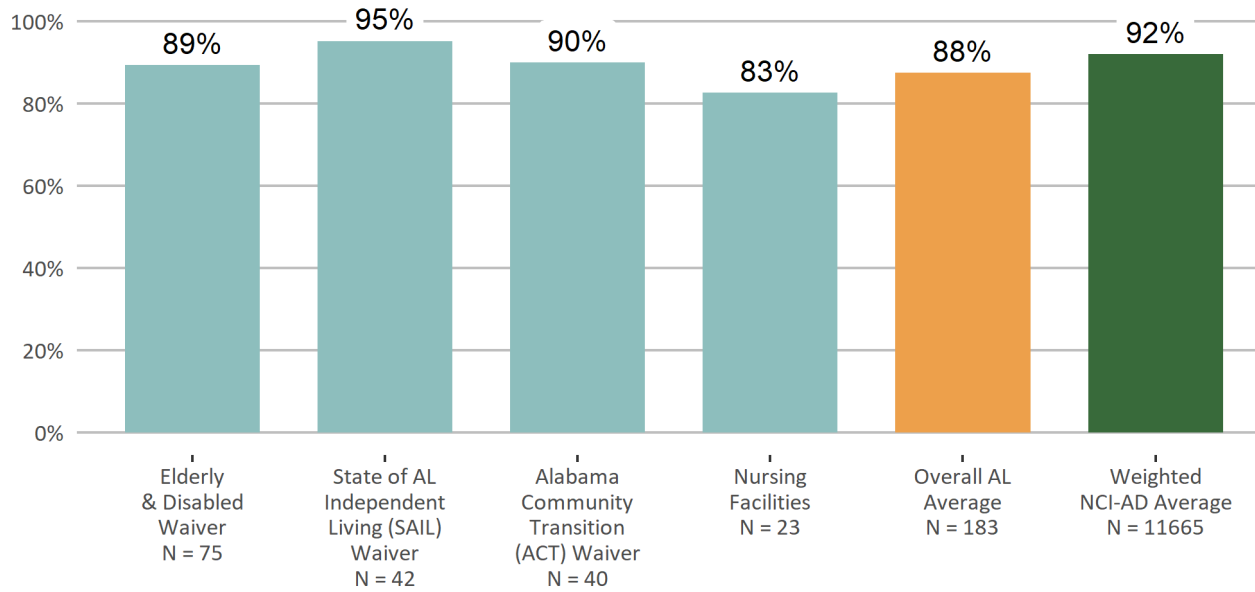
<b>Program</b>	<b>Yes</b>	<b>Maybe, Not sure</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	16%	15%	69%	61
State of AL Independent Living (SAIL) Waiver	24%	17%	59%	29
Alabama Community Transition (ACT) Waiver	21%	3%	76%	33
Nursing Facilities	10%	10%	81%	21
<b>Overall AL Average</b>	<b>14%</b>	<b>13%</b>	<b>72%</b>	<b>147</b>
<b>Weighted NCI-AD Average</b>	<b>7%</b>	<b>9%</b>	<b>85%</b>	<b>9,606</b>

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
 2022-23 Adult Consumer Survey National Results | 72



## *Relationships*

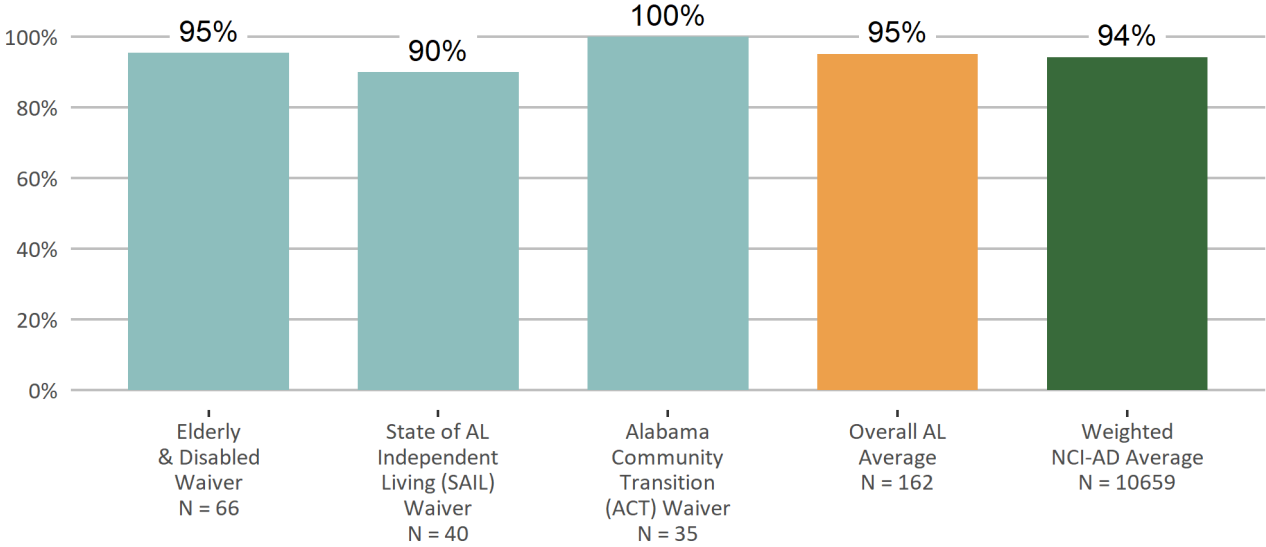
Has friends or family they do not live with who are a part of their life



**Table 37. Has friends or family they do not live with who are a part of their life**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	89%	11%	75
State of AL Independent Living (SAIL) Waiver	95%	5%	42
Alabama Community Transition (ACT) Waiver	90%	10%	40
Nursing Facilities	83%	17%	23
<b>Overall AL Average</b>	<b>88%</b>	<b>12%</b>	<b>183</b>
<b>Weighted NCI-AD Average</b>	<b>92%</b>	<b>8%</b>	<b>11,665</b>

Able to see or talk to their friends and family when they want (if has friends or family they do not live with who are a part of their life)

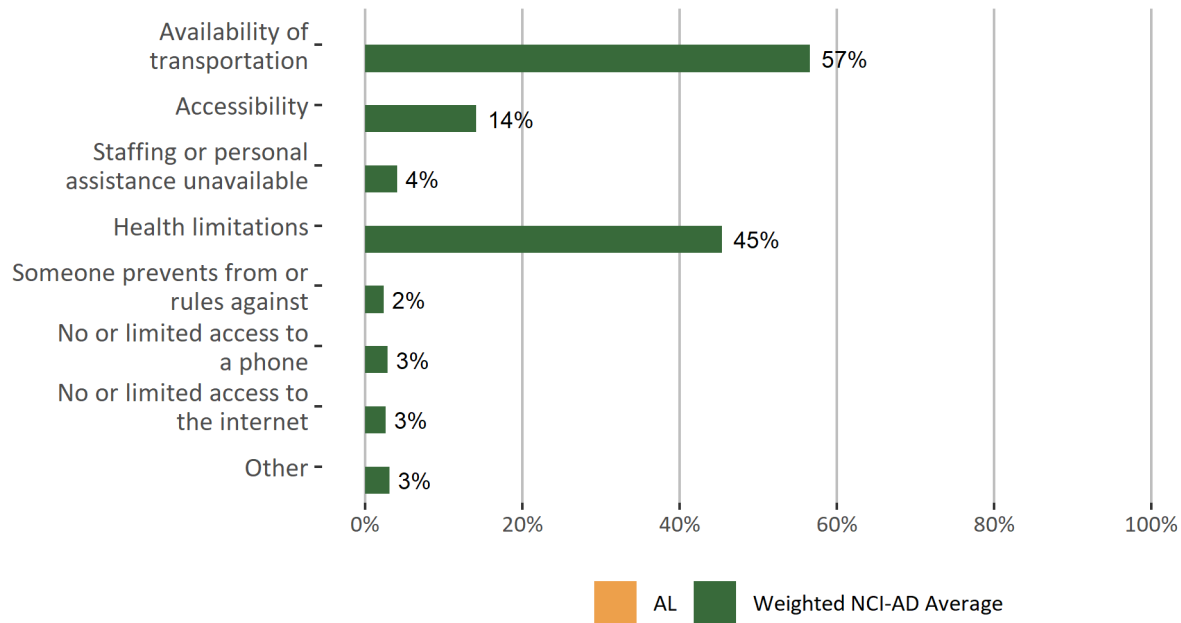


Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
2022-23 Adult Consumer Survey National Results | 76

**Table 38. Able to see or talk to their friends and family when they want (if has friends or family they do not live with who are a part of their life)**

<b>Program</b>	<b>Yes</b>	<b>Maybe</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	88%	8%	5%	66
State of AL Independent Living (SAIL) Waiver	88%	3%	10%	40
Alabama Community Transition (ACT) Waiver	91%	9%	0%	35
<b>Overall AL Average</b>	<b>90%</b>	<b>5%</b>	<b>5%</b>	<b>162</b>
<b>Weighted NCI-AD Average</b>	<b>81%</b>	<b>13%</b>	<b>6%</b>	<b>10,659</b>

### Reasons not always able to see or talk to their friends and family when they want



**Table 39. Reasons not always able to see or talk to their friends and family when they want**

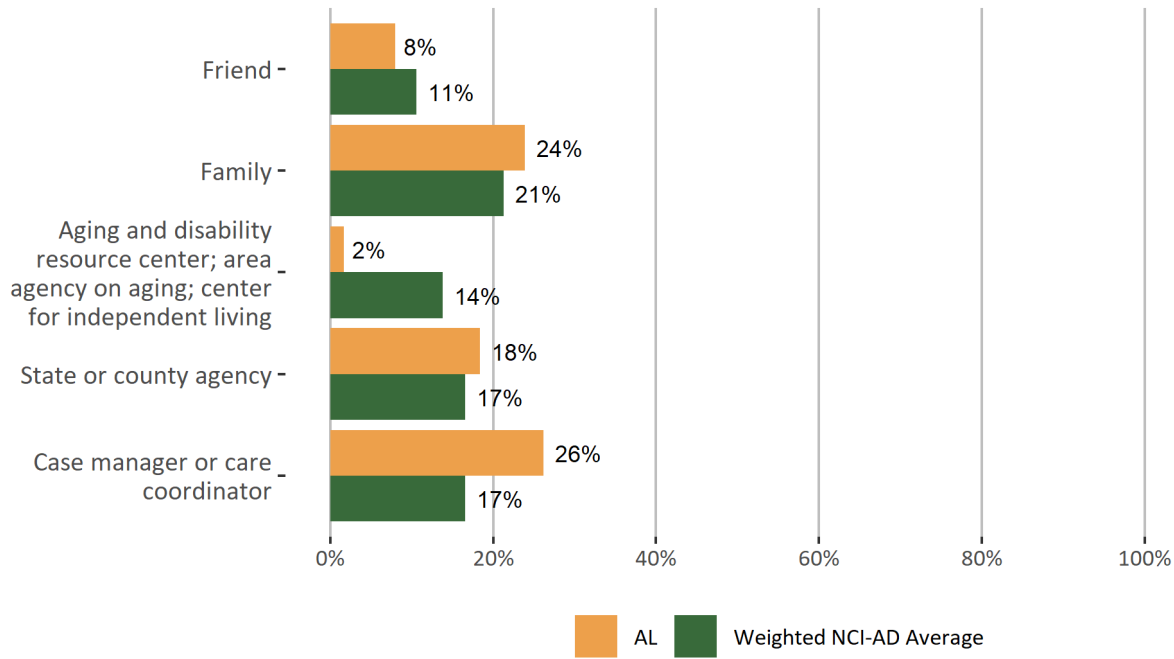
*Categories are not mutually exclusive, therefore N is not shown.*

Program	Availability of transportation	Accessibility	Staffing or personal assistance unavailable	Health limitations	Someone prevents from or rules against	No or limited access to a phone	No or limited access to the internet	Other
<b>Weighted NCI-AD Average</b>	<b>57%</b>	<b>14%</b>	<b>4%</b>	<b>45%</b>	<b>2%</b>	<b>3%</b>	<b>3%</b>	<b>3%</b>

## *Service Coordination*



### How first found out about services they can get

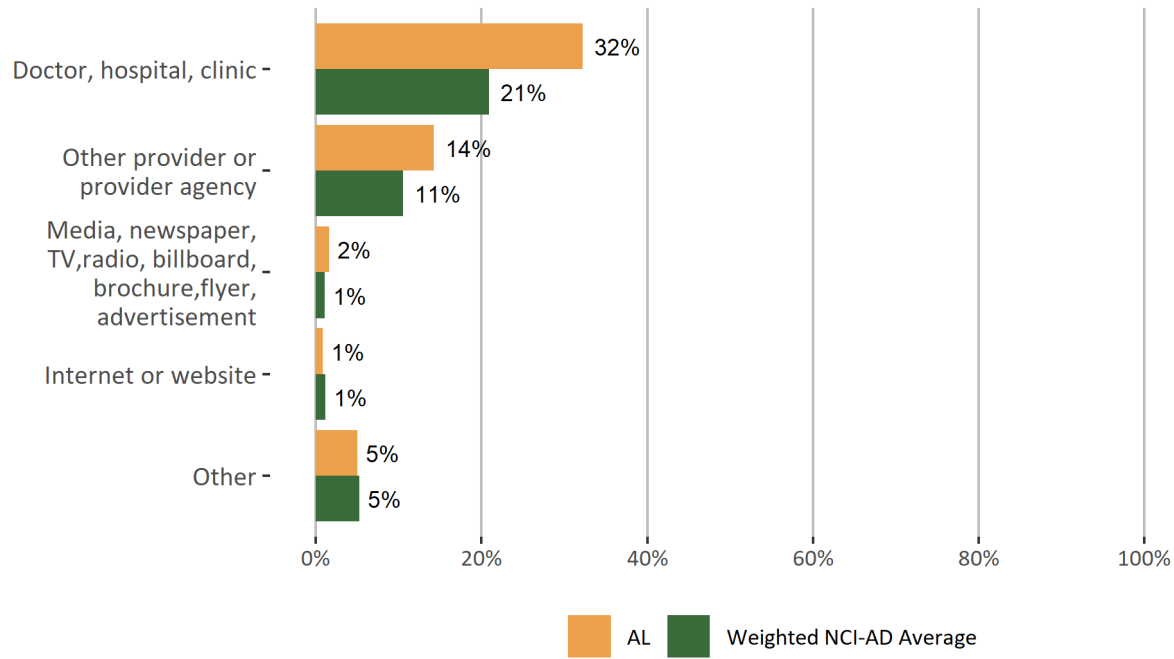


**Table 40A. How first found out about services they can get**

*Proxy respondents were allowed for this question. Categories are not mutually exclusive, therefore N is not shown.*

<b>Program</b>	<b>Friend</b>	<b>Family</b>	<b>Aging and disability resource center; area agency on aging; center for independent living</b>	<b>State or county agency</b>	<b>Case manager or care coordinator</b>
Elderly & Disabled Waiver	6%	9%	0%	8%	13%
State of AL Independent Living (SAIL) Waiver	0%	0%	0%	1%	1%
Alabama Community Transition (ACT) Waiver	0%	0%	0%	0%	0%
Technical Assistance Waiver	0%	0%	0%	0%	0%
Nursing Facilities	1%	14%	1%	9%	11%
<b>Overall AL Average</b>	<b>8%</b>	<b>24%</b>	<b>2%</b>	<b>18%</b>	<b>26%</b>
<b>Weighted NCI-AD Average</b>	<b>11%</b>	<b>21%</b>	<b>14%</b>	<b>17%</b>	<b>17%</b>

### How first found out about services they can get (continued)

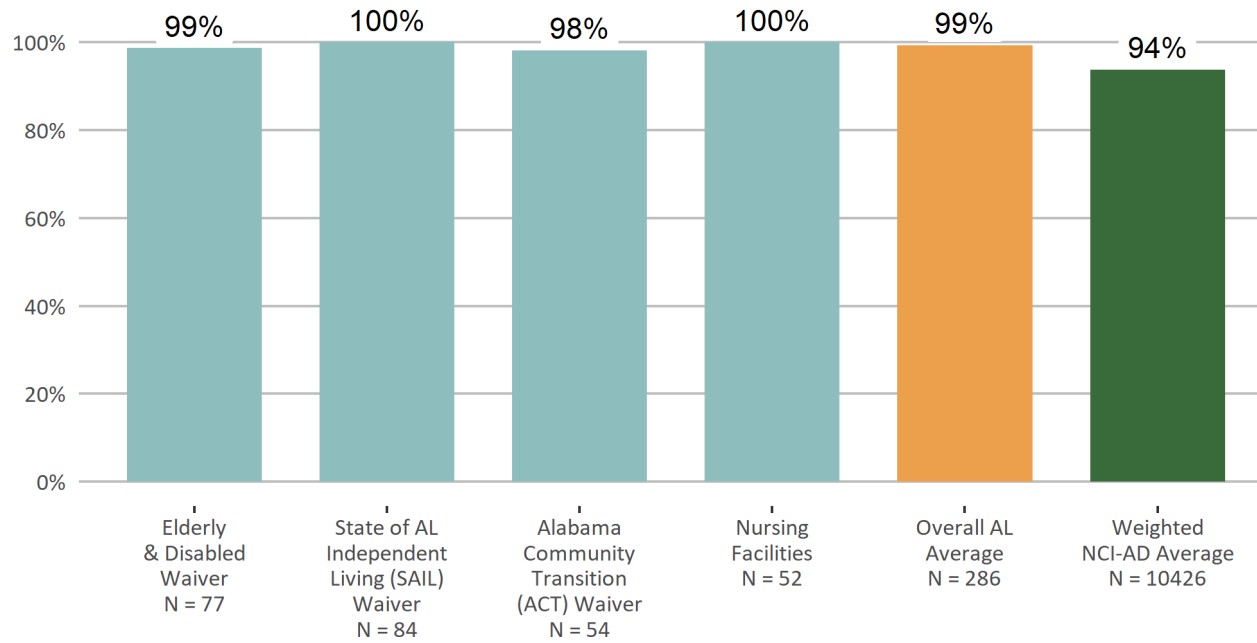


**Table 40B. How first found out about services they can get (continued)**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Doctor, hospital, clinic</b>	<b>Other provider or provider agency</b>	<b>Media, newspaper, TV, radio, billboard, brochure, flyer, advertisement</b>	<b>Internet or website</b>	<b>Other</b>
Elderly & Disabled Waiver	16%	4%	2%	0%	2%
State of AL Independent Living (SAIL) Waiver	1%	0%	0%	0%	0%
Alabama Community Transition (ACT) Waiver	0%	0%	0%	0%	0%
Technical Assistance Waiver	0%	0%	0%	0%	0%
Nursing Facilities	16%	10%	0%	1%	3%
<b>Overall AL Average</b>	<b>32%</b>	<b>14%</b>	<b>2%</b>	<b>1%</b>	<b>5%</b>
<b>Weighted NCI-AD Average</b>	<b>21%</b>	<b>11%</b>	<b>1%</b>	<b>1%</b>	<b>5%</b>

Can contact their case manager or care coordinator when needs to

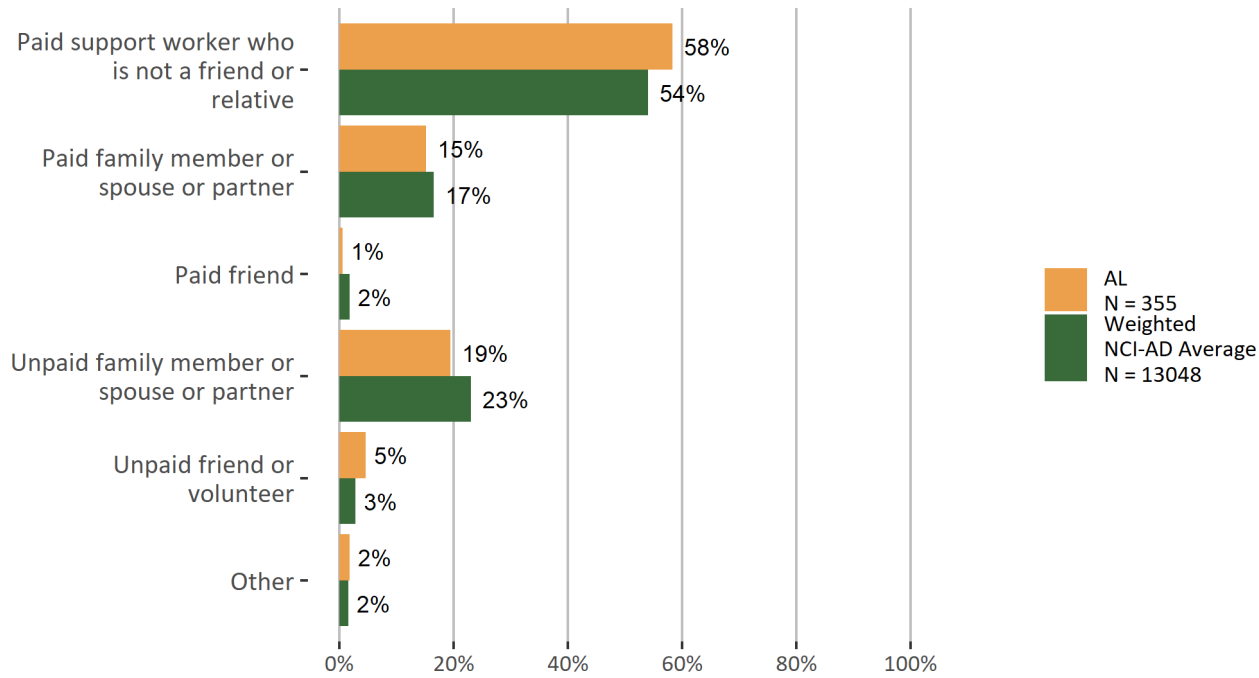


**Table 41. Can contact their case manager or care coordinator when needs to**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes, always</b>	<b>Most of the time, usually</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	87%	12%	1%	77
State of AL Independent Living (SAIL) Waiver	94%	6%	0%	84
Alabama Community Transition (ACT) Waiver	91%	7%	2%	54
Nursing Facilities	96%	4%	0%	52
<b>Overall AL Average</b>	<b>91%</b>	<b>8%</b>	<b>1%</b>	<b>286</b>
<b>Weighted NCI-AD Average</b>	<b>80%</b>	<b>13%</b>	<b>6%</b>	<b>10,426</b>

Who helps person most often (if anyone helps on a regular basis)



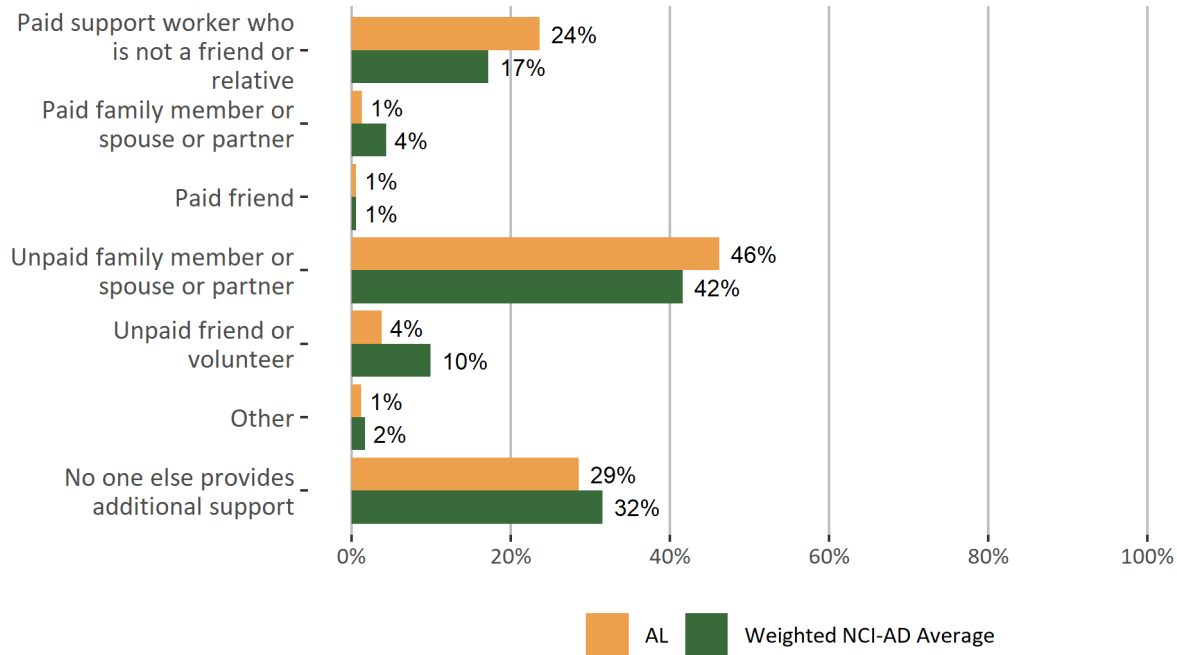
**Table 42. Who helps person most often (if anyone helps on a regular basis)**

*Proxy respondents were allowed for this question.*

Program	Paid support worker who is not a friend or relative	Paid family member or spouse or partner	Paid friend	Unpaid family member or spouse or partner	Unpaid friend or volunteer	Other	N
Elderly & Disabled Waiver	32%	32%	1%	25%	9%	1%	88
State of AL Independent Living (SAIL) Waiver	16%	31%	4%	47%	2%	0%	102
Alabama Community Transition (ACT) Waiver	38%	24%	2%	30%	6%	0%	63
Nursing Facilities	82%	1%	0%	13%	1%	2%	82
<b>Overall AL Average</b>	<b>58%</b>	<b>15%</b>	<b>1%</b>	<b>19%</b>	<b>5%</b>	<b>2%</b>	<b>355</b>
<b>Weighted NCI-AD Average</b>	<b>54%</b>	<b>17%</b>	<b>2%</b>	<b>23%</b>	<b>3%</b>	<b>2%</b>	<b>13,048</b>



### Additional people who help person on a regular basis

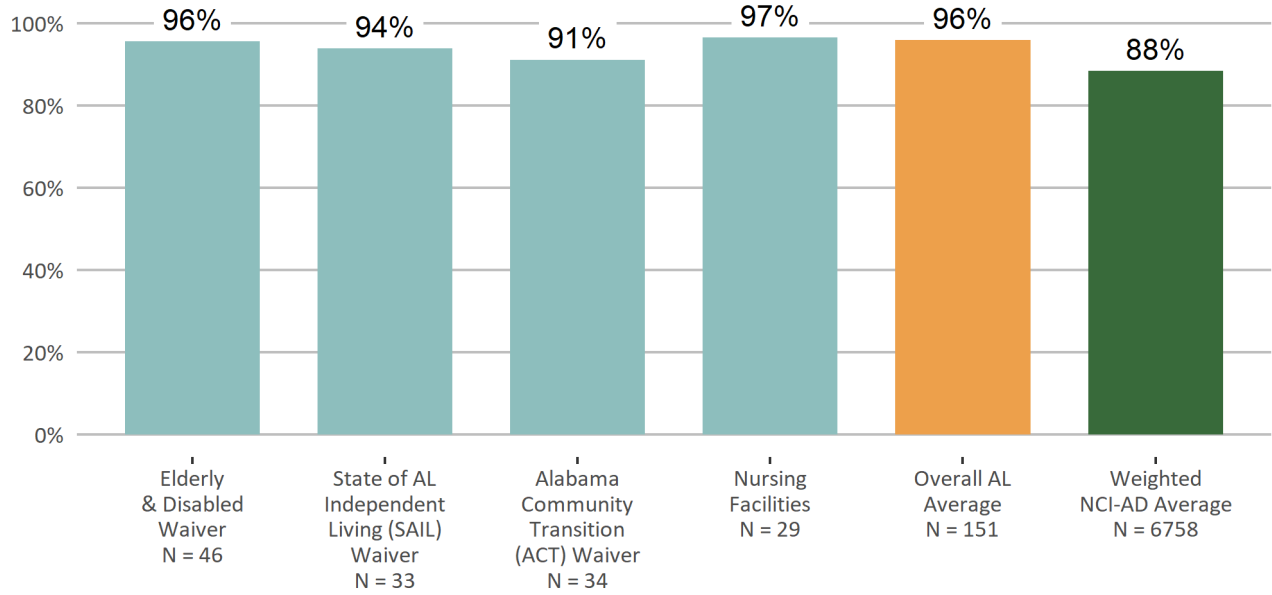


**Table 43. Additional people who help person on a regular basis**

*Proxy respondents were allowed for this question. Categories are not mutually exclusive, therefore N is not shown.*

<b>Program</b>	<b>Paid support worker who is not a friend or relative</b>	<b>Paid family member or spouse or partner</b>	<b>Paid friend</b>	<b>Unpaid family member or spouse or partner</b>	<b>Unpaid friend or volunteer</b>	<b>Other</b>	<b>No one else provides additional support</b>
<b>Overall AL Average</b>	<b>24%</b>	<b>1%</b>	<b>1%</b>	<b>46%</b>	<b>4%</b>	<b>1%</b>	<b>29%</b>
<b>Weighted NCI-AD Average</b>	<b>17%</b>	<b>4%</b>	<b>1%</b>	<b>42%</b>	<b>10%</b>	<b>2%</b>	<b>32%</b>

People who are paid to help them  
come and leave when they are  
supposed to

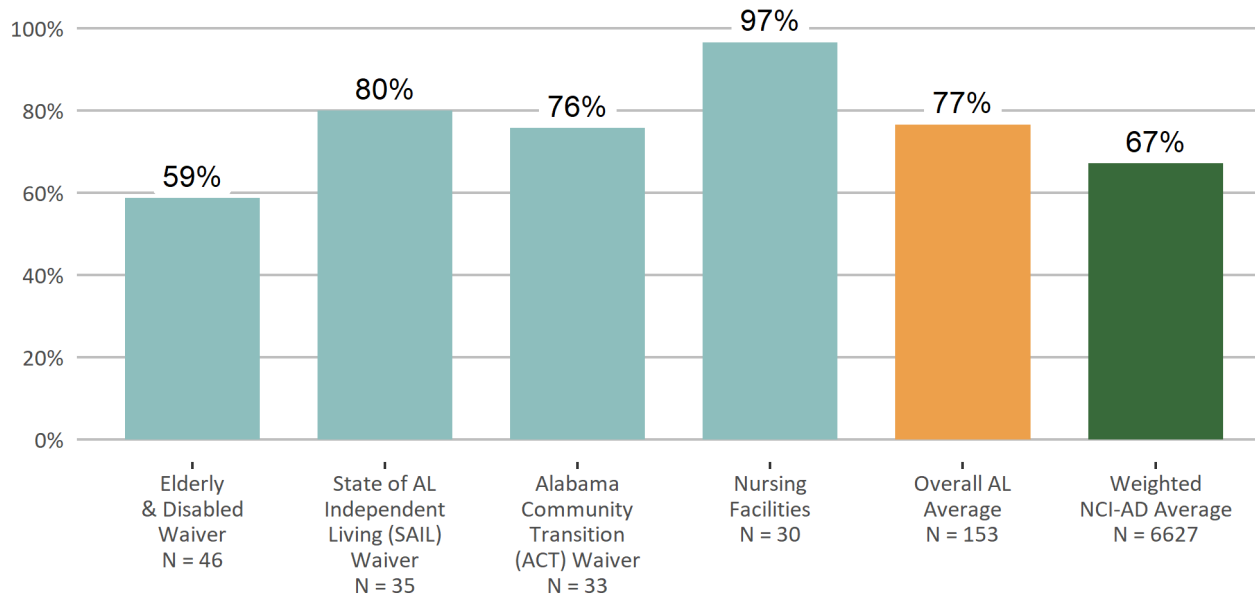


**Table 44. People who are paid to help them come and leave when they are supposed to**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes, all paid support workers, always or almost always</b>	<b>Some, or usually</b>	<b>No, never or rarely</b>	<b>N</b>
Elderly & Disabled Waiver	96%	4%	0%	46
State of AL Independent Living (SAIL) Waiver	94%	3%	3%	33
Alabama Community Transition (ACT) Waiver	91%	9%	0%	34
Nursing Facilities	97%	0%	3%	29
<b>Overall AL Average</b>	<b>96%</b>	<b>2%</b>	<b>2%</b>	<b>151</b>
<b>Weighted NCI-AD Average</b>	<b>88%</b>	<b>9%</b>	<b>2%</b>	<b>6,758</b>

Has a backup plan if the people who are paid to help them do not show up

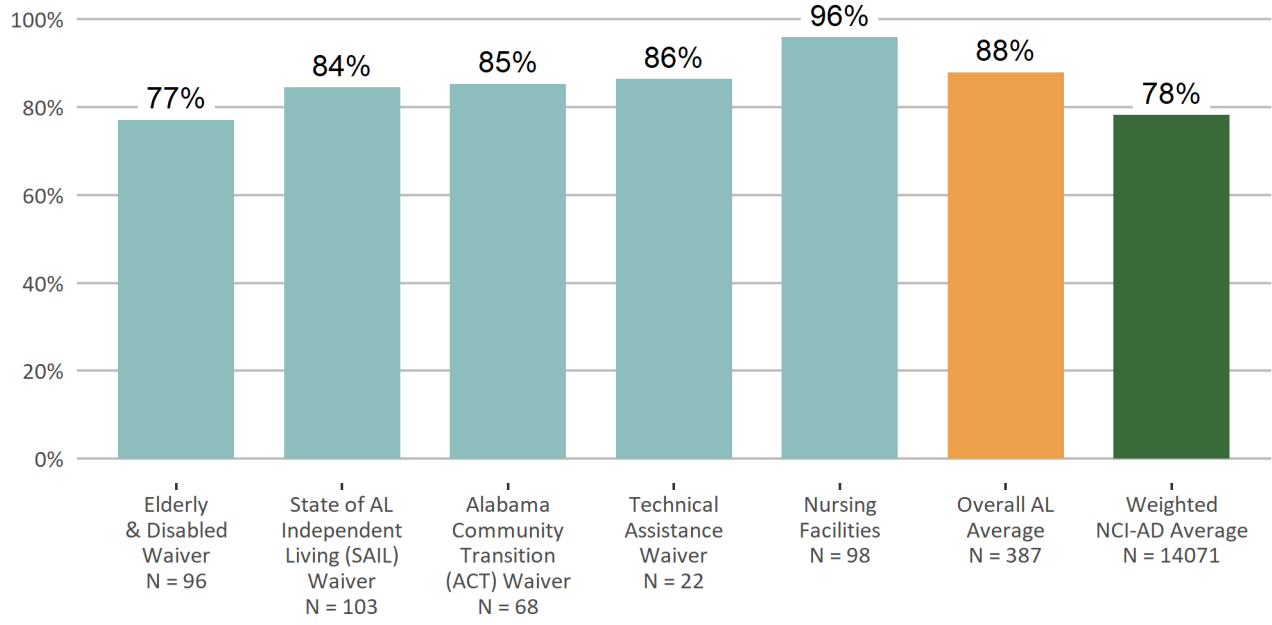


**Table 45. Has a backup plan if their people who are paid to help them do not show up**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	59%	41%	46
State of AL Independent Living (SAIL) Waiver	80%	20%	35
Alabama Community Transition (ACT) Waiver	76%	24%	33
Nursing Facilities	97%	3%	30
<b>Overall AL Average</b>	<b>77%</b>	<b>23%</b>	<b>153</b>
<b>Weighted NCI-AD Average</b>	<b>67%</b>	<b>33%</b>	<b>6,627</b>

### Has an emergency plan in place in case of widescale emergency



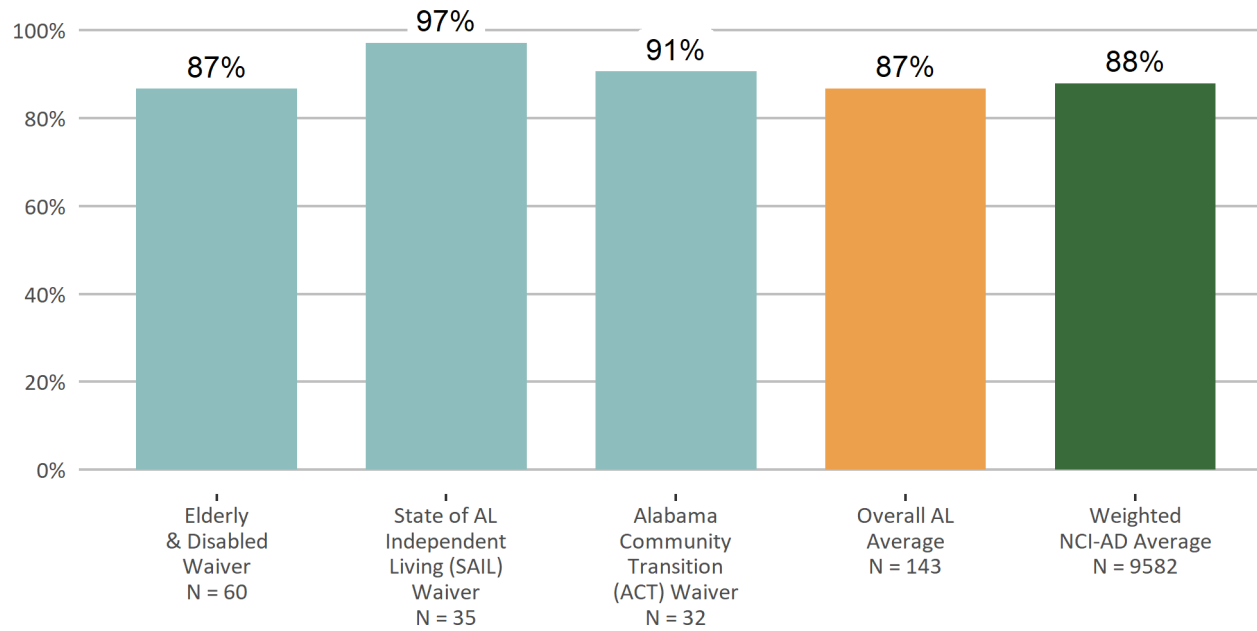
**Table 46. Has an emergency plan in place in case of widescale emergency**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	77%	23%	96
State of AL Independent Living (SAIL) Waiver	84%	16%	103
Alabama Community Transition (ACT) Waiver	85%	15%	68
Technical Assistance Waiver	86%	14%	22
Nursing Facilities	96%	4%	98
<b>Overall AL Average</b>	<b>88%</b>	<b>12%</b>	<b>387</b>
<b>Weighted NCI-AD Average</b>	<b>78%</b>	<b>22%</b>	<b>14,071</b>



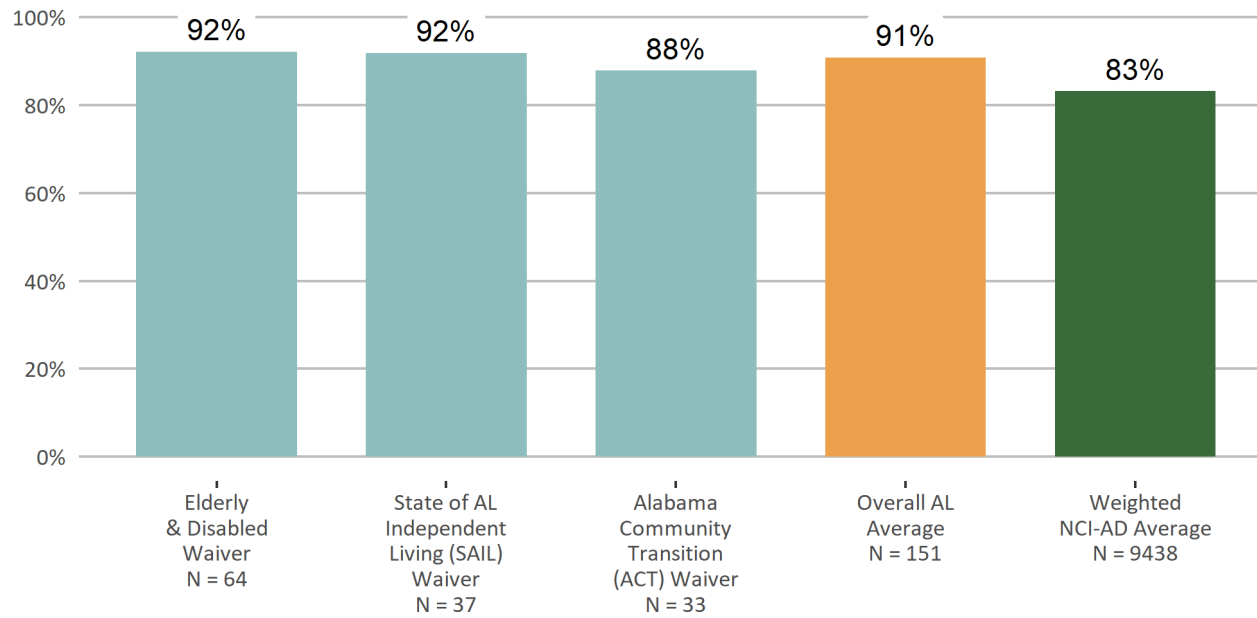
Knows whom to contact if they have a complaint about their services



**Table 47. Knows whom to contact if they have a complaint about their services**

<b>Program</b>	<b>Yes</b>	<b>Maybe, Not sure</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	80%	7%	13%	60
State of AL Independent Living (SAIL) Waiver	97%	0%	3%	35
Alabama Community Transition (ACT) Waiver	88%	3%	9%	32
<b>Overall AL Average</b>	<b>80%</b>	<b>7%</b>	<b>13%</b>	<b>143</b>
<b>Weighted NCI-AD Average</b>	<b>81%</b>	<b>7%</b>	<b>12%</b>	<b>9,582</b>

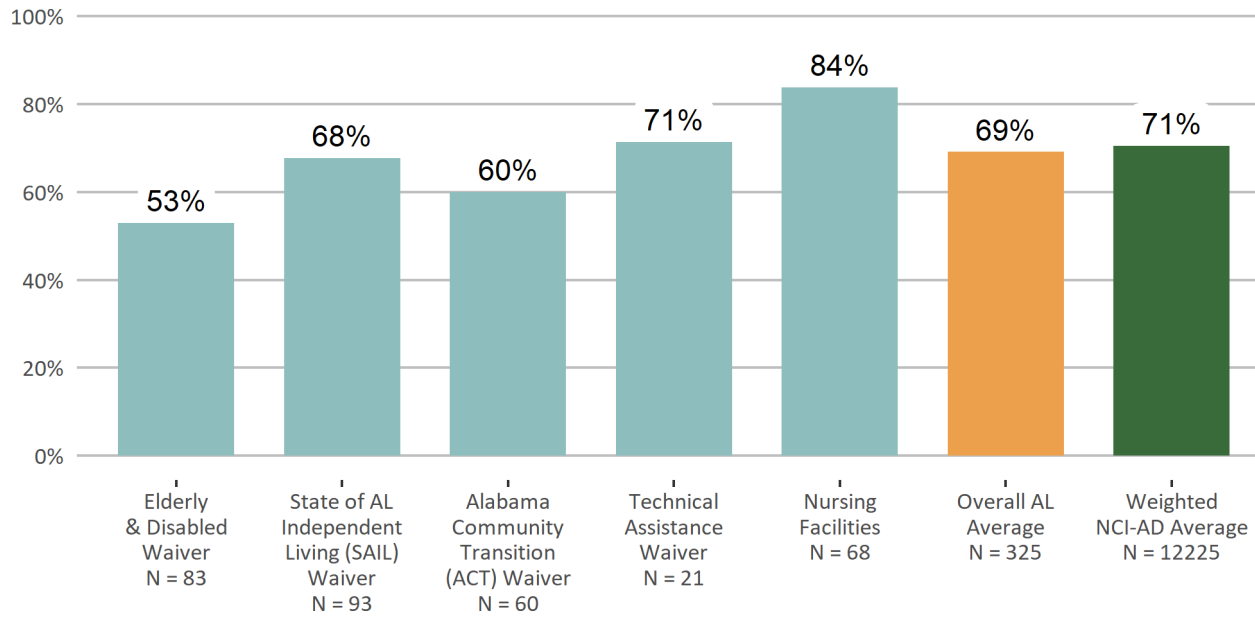
Knows whom to contact if they want  
to make changes to services



**Table 48. Knows whom to contact if they want to make changes to services**

<b>Program</b>	<b>Yes</b>	<b>Maybe, Not sure</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	92%	3%	5%	64
State of AL Independent Living (SAIL) Waiver	92%	3%	5%	37
Alabama Community Transition (ACT) Waiver	88%	3%	9%	33
<b>Overall AL Average</b>	<b>91%</b>	<b>2%</b>	<b>7%</b>	<b>151</b>
<b>Weighted NCI-AD Average</b>	<b>83%</b>	<b>8%</b>	<b>8%</b>	<b>9,438</b>

### Services meet all needs and current goals

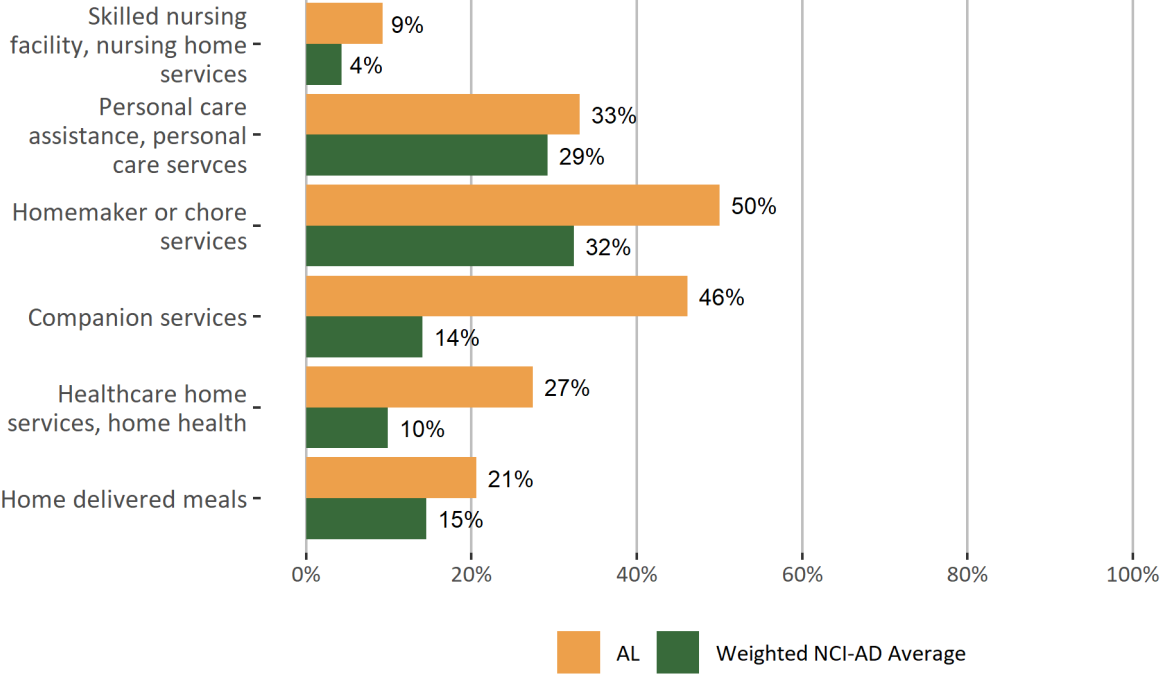


**Table 49. Services meet all current needs**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes, completely, all needs and goals</b>	<b>Some needs and goals</b>	<b>No, not at all, needs and goals are not met</b>	<b>N</b>
Elderly & Disabled Waiver	53%	39%	8%	83
State of AL Independent Living (SAIL) Waiver	68%	24%	9%	93
Alabama Community Transition (ACT) Waiver	60%	33%	7%	60
Technical Assistance Waiver	71%	19%	10%	21
Nursing Facilities	84%	12%	4%	68
<b>Overall AL Average</b>	<b>69%</b>	<b>24%</b>	<b>6%</b>	<b>325</b>
<b>Weighted NCI-AD Average</b>	<b>71%</b>	<b>24%</b>	<b>6%</b>	<b>12,225</b>

### Additional Services Needed



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

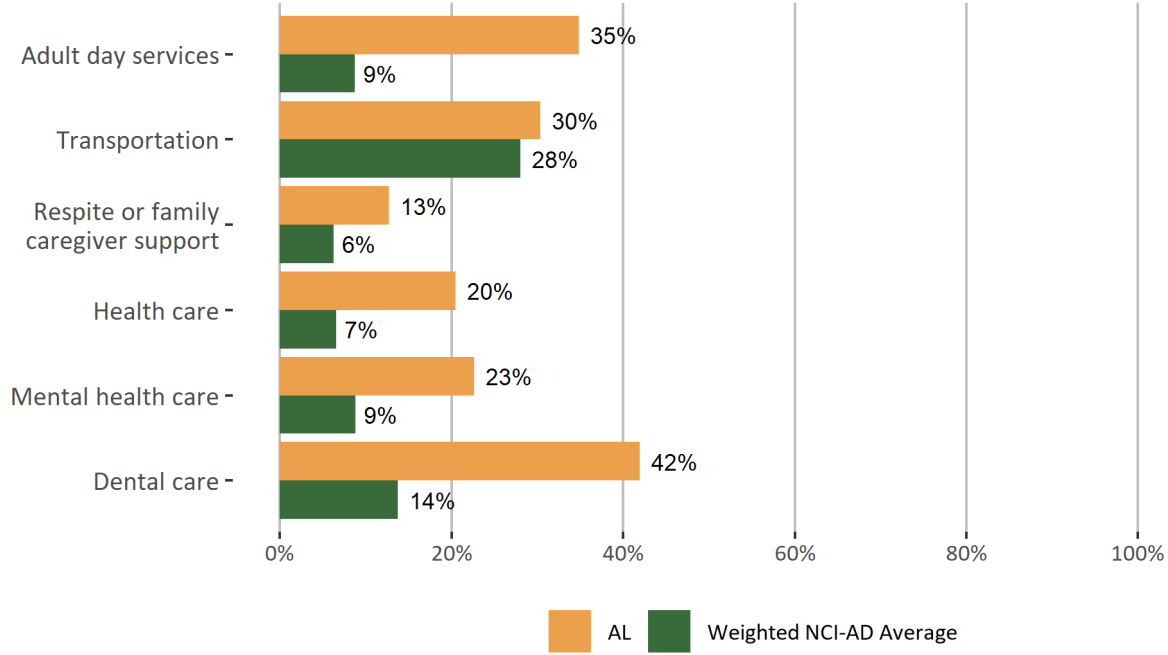
**Table 50A. Additional services and supports needed (if all current needs and goals are not being met)**

*Proxy respondents were allowed for this question; categories are not mutually exclusive, therefore N is not shown.*

<b>Program</b>	<b>Skilled nursing facility, nursing home services</b>	<b>Personal care assistance, personal care services</b>	<b>Homemaker or chore services</b>	<b>Companion services</b>	<b>Healthcare home services, home health</b>	<b>Home delivered meals</b>
Elderly & Disabled Waiver	2%	23%	41%	37%	21%	12%
State of AL Independent Living (SAIL) Waiver	0%	2%	1%	1%	1%	1%
Alabama Community Transition (ACT) Waiver	0%	1%	1%	0%	1%	0%
<b>Overall AL Average</b>	<b>9%</b>	<b>33%</b>	<b>50%</b>	<b>46%</b>	<b>27%</b>	<b>21%</b>
<b>Weighted NCI-AD Average</b>	<b>4%</b>	<b>29%</b>	<b>32%</b>	<b>14%</b>	<b>10%</b>	<b>15%</b>



### Additional Services Needed (continued)

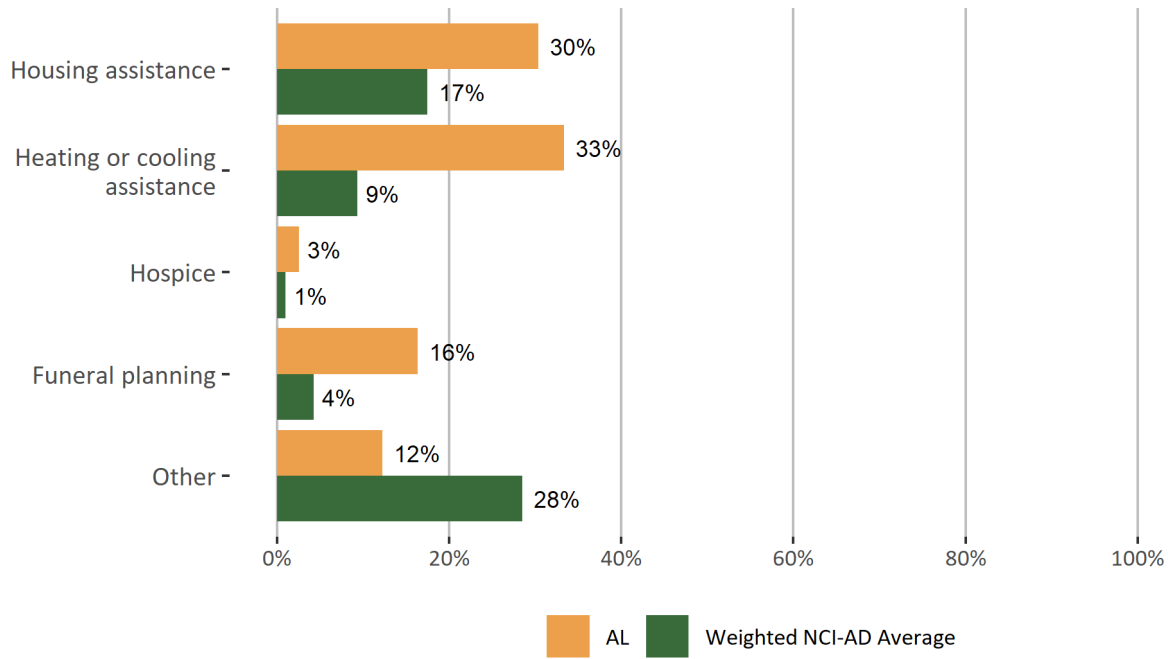


**Table 50B. Additional services and supports needed (if all current needs and goals are not being met; continued)**

*Proxy respondents were allowed for this question; categories are not mutually exclusive, therefore N is not shown.*

<b>Program</b>	<b>Adult day services</b>	<b>Transportation</b>	<b>Respite or family caregiver support</b>	<b>Health care</b>	<b>Mental health care</b>	<b>Dental care</b>
Elderly & Disabled Waiver	28%	28%	9%	12%	19%	34%
State of AL Independent Living (SAIL) Waiver	1%	1%	1%	0%	1%	1%
Alabama Community Transition (ACT) Waiver	1%	1%	0%	0%	0%	0%
<b>Overall AL Average</b>	<b>35%</b>	<b>30%</b>	<b>13%</b>	<b>20%</b>	<b>23%</b>	<b>42%</b>
<b>Weighted NCI-AD Average</b>	<b>9%</b>	<b>28%</b>	<b>6%</b>	<b>7%</b>	<b>9%</b>	<b>14%</b>

### Additional Services Needed (continued)

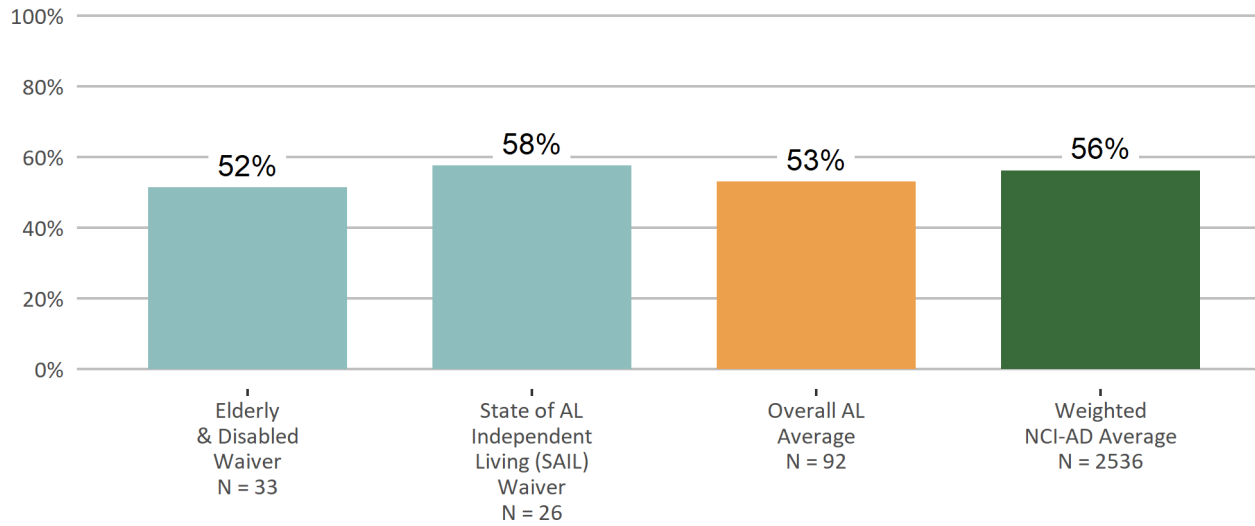


**Table 50C. Additional services and supports needed (if all current needs and goals are not being met; continued)**

*Proxy respondents were allowed for this question; categories are not mutually exclusive, therefore N is not shown.*

<b>Program</b>	<b>Housing assistance</b>	<b>Heating or cooling assistance</b>	<b>Hospice</b>	<b>Funeral planning</b>	<b>Other</b>
Elderly & Disabled Waiver	25%	30%	0%	16%	7%
State of AL Independent Living (SAIL) Waiver	0%	1%	0%	0%	0%
Alabama Community Transition (ACT) Waiver	0%	0%	0%	0%	0%
<b>Overall AL Average</b>	<b>30%</b>	<b>33%</b>	<b>3%</b>	<b>16%</b>	<b>12%</b>
<b>Weighted NCI-AD Average</b>	<b>17%</b>	<b>9%</b>	<b>1%</b>	<b>4%</b>	<b>28%</b>

Case manager talked to them about services that might help with their unmet needs (if all current needs and goals are not being met and has a case manager)

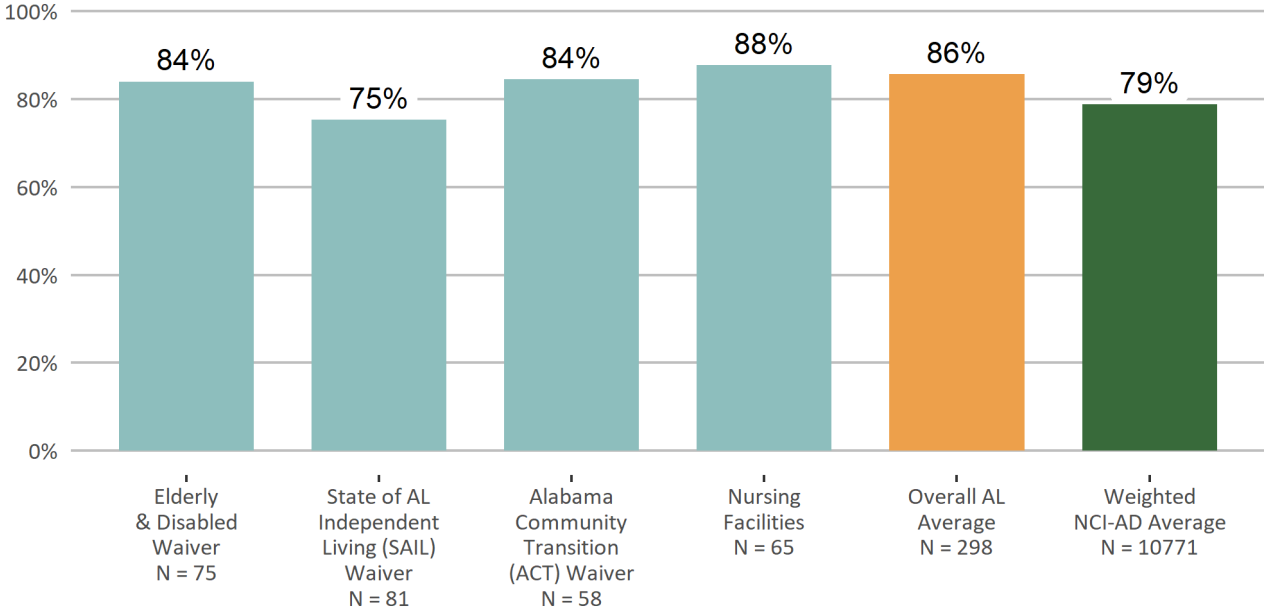


**Table 51. Case manager talked to them about services that might help with their unmet needs (if all current needs and goals are not being met and has a case manager)**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	52%	48%	33
State of AL Independent Living (SAIL) Waiver	58%	42%	26
<b>Overall AL Average</b>	<b>53%</b>	<b>47%</b>	<b>92</b>
<b>Weighted NCI-AD Average</b>	<b>56%</b>	<b>44%</b>	<b>2,536</b>

### Service providers work together to provide support



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
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**Table 52. Service providers work together to provide support**

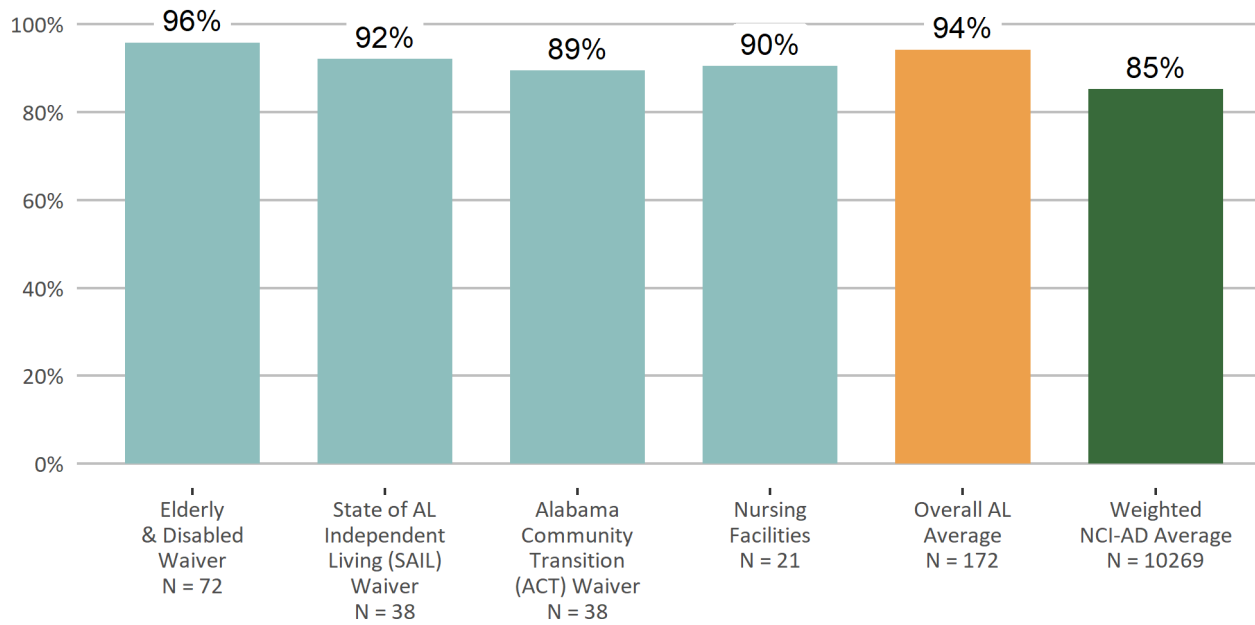
*New question in 2022-2023.*

<b>Program</b>	<b>Yes, all service providers</b>	<b>Sometimes, or some service providers</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	84%	3%	13%	75
State of AL Independent Living (SAIL) Waiver	75%	9%	16%	81
Alabama Community Transition (ACT) Waiver	84%	9%	7%	58
Nursing Facilities	88%	5%	8%	65
<b>Overall AL Average</b>	<b>86%</b>	<b>4%</b>	<b>10%</b>	<b>298</b>
<b>Weighted NCI-AD Average</b>	<b>79%</b>	<b>12%</b>	<b>9%</b>	<b>10,771</b>



## Care Coordination

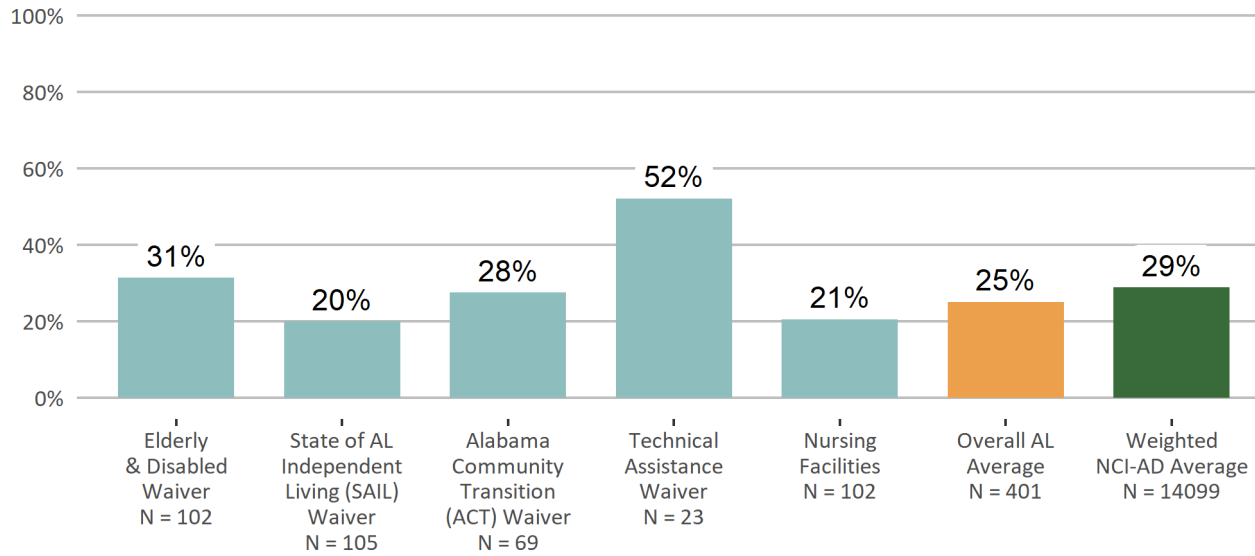
Knows how to manage chronic conditions (if has at least one)



**Table 53. Knows how to manage chronic conditions (if has at least one)**

<b>Program</b>	<b>Yes</b>	<b>In-between, or some conditions</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	96%	3%	1%	72
State of AL Independent Living (SAIL) Waiver	92%	0%	8%	38
Alabama Community Transition (ACT) Waiver	89%	0%	11%	38
Nursing Facilities	90%	5%	5%	21
<b>Overall AL Average</b>	<b>94%</b>	<b>3%</b>	<b>3%</b>	<b>172</b>
<b>Weighted NCI-AD Average</b>	<b>85%</b>	<b>10%</b>	<b>5%</b>	<b>10,269</b>

Stayed overnight in a hospital or  
rehab/nursing facility in the past  
12 months and was discharged to go  
home

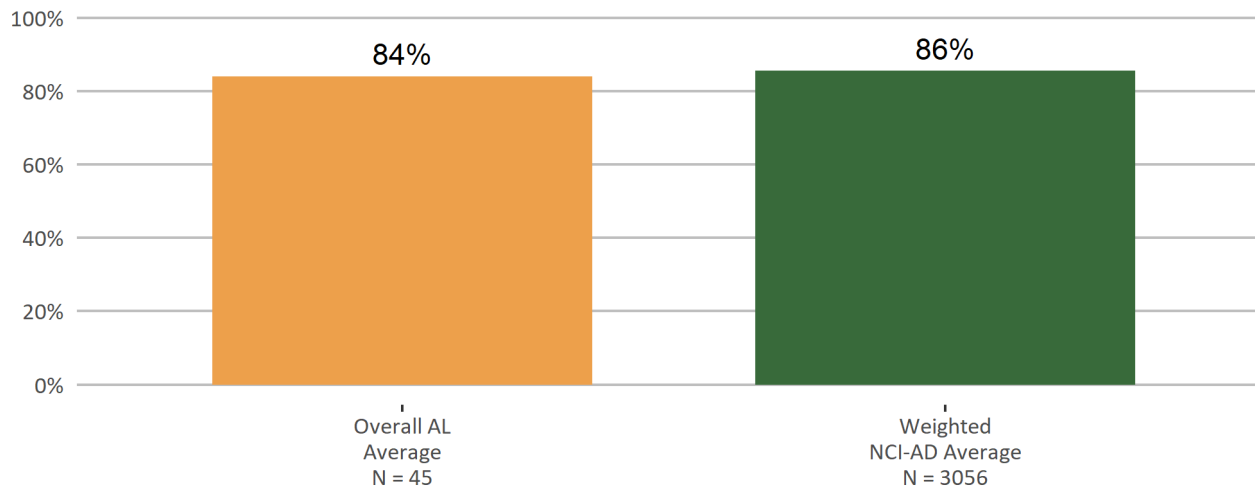


**Table 54. Stayed overnight in a hospital or rehab/nursing facility in the past 12 months and was discharged to go home**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	31%	69%	102
State of AL Independent Living (SAIL) Waiver	20%	80%	105
Alabama Community Transition (ACT) Waiver	28%	72%	69
Technical Assistance Waiver	52%	48%	23
Nursing Facilities	21%	79%	102
<b>Overall AL Average</b>	<b>25%</b>	<b>75%</b>	<b>401</b>
<b>Weighted NCI-AD Average</b>	<b>29%</b>	<b>71%</b>	<b>14,099</b>

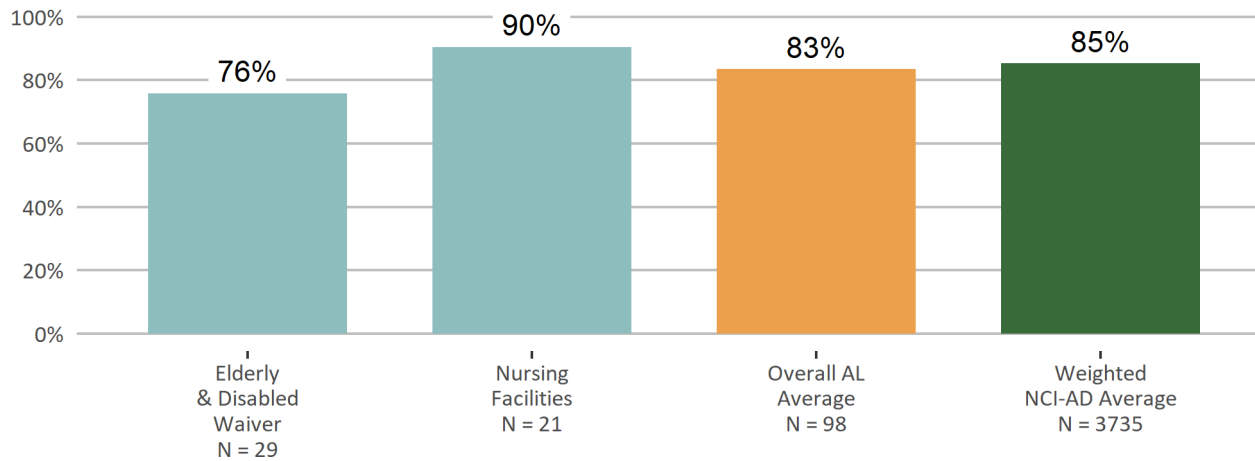
Felt comfortable and supported enough to go home after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)



**Table 55. Felt comfortable and supported enough to go home after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)**

<b>Program</b>	<b>Yes</b>	<b>In-between</b>	<b>No</b>	<b>N</b>
<b>Overall AL Average</b>	<b>84%</b>	<b>9%</b>	<b>7%</b>	<b>45</b>
<b>Weighted NCI-AD Average</b>	<b>86%</b>	<b>7%</b>	<b>8%</b>	<b>3,056</b>

Someone followed-up to make sure they had needed services and supports after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)





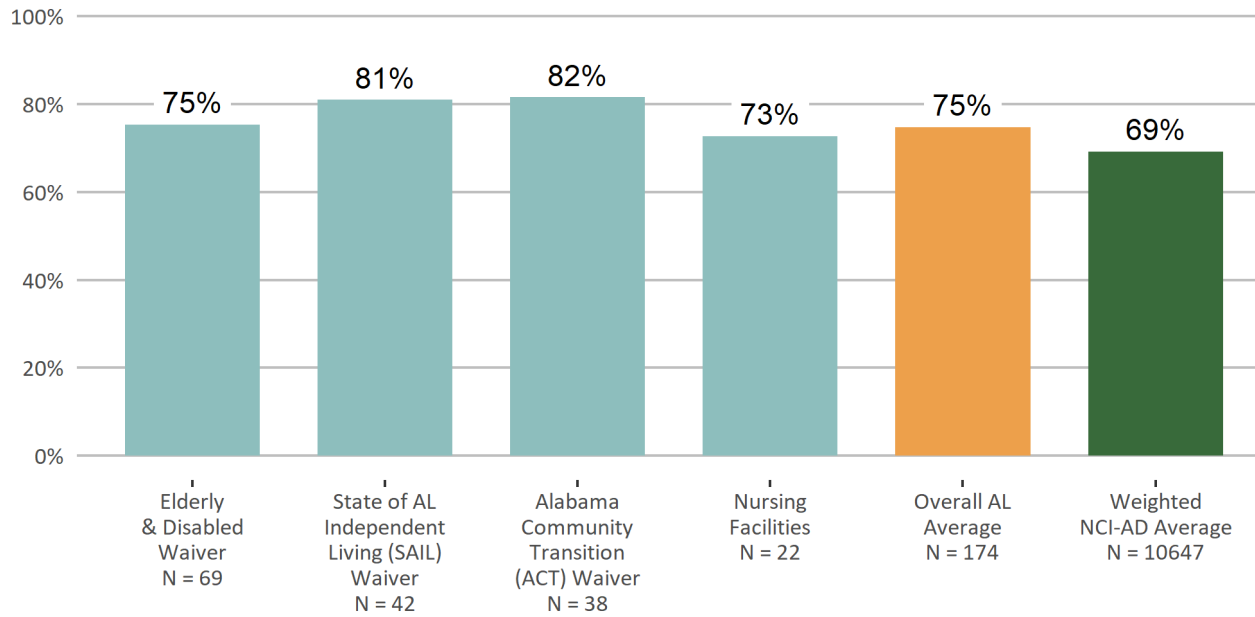
**Table 56. Someone followed-up to make sure they had needed services and supports after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	76%	24%	29
Nursing Facilities	90%	10%	21
<b>Overall AL Average</b>	<b>83%</b>	<b>17%</b>	<b>98</b>
<b>Weighted NCI-AD Average</b>	<b>85%</b>	<b>15%</b>	<b>3,735</b>

## *Choice and Control*

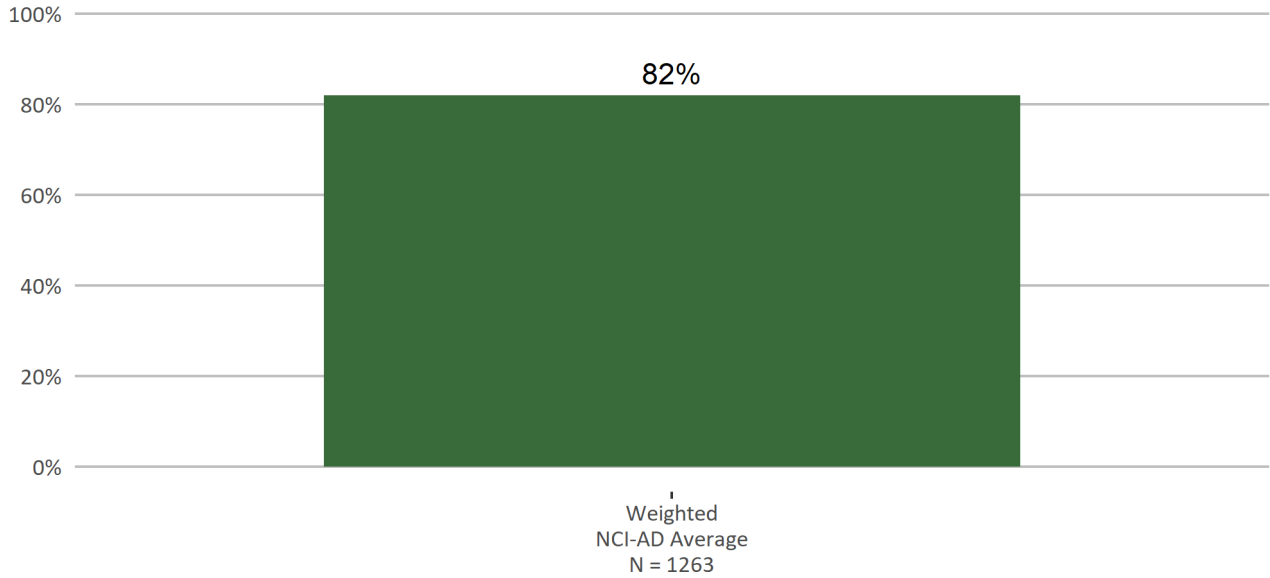
### Always feels in control of their life



**Table 57. Feels in control of their life**

<b>Program</b>	<b>Yes, almost always, always</b>	<b>In-between, sometimes</b>	<b>No, rarely, never</b>	<b>N</b>
Elderly & Disabled Waiver	75%	25%	0%	69
State of AL Independent Living (SAIL) Waiver	81%	10%	10%	42
Alabama Community Transition (ACT) Waiver	82%	13%	5%	38
Nursing Facilities	73%	23%	5%	22
<b>Overall AL Average</b>	<b>75%</b>	<b>24%</b>	<b>2%</b>	<b>174</b>
<b>Weighted NCI-AD Average</b>	<b>69%</b>	<b>24%</b>	<b>7%</b>	<b>10,647</b>

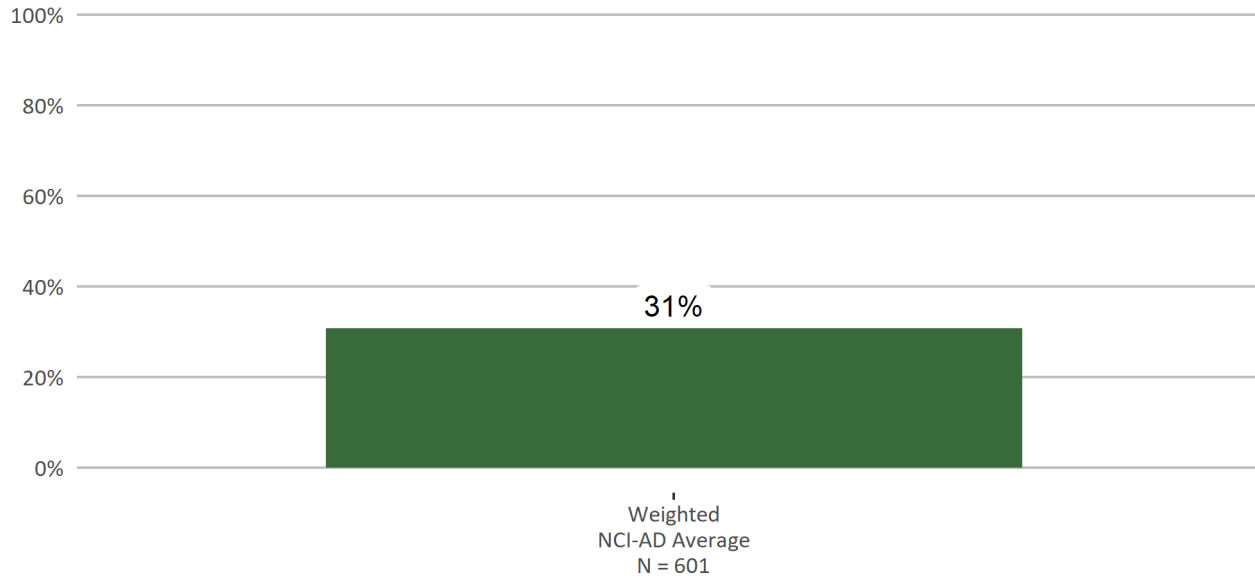
Able to furnish and decorate their room however they want to (if living in a group setting)



**Table 58. Able to furnish and decorate their room however they want to (if living in a group setting)**

<b>Program</b>	<b>In all ways</b>	<b>In most ways</b>	<b>Only in some ways, or not at all</b>	<b>N</b>
<b>Weighted NCI-AD Average</b>	<b>53%</b>	<b>29%</b>	<b>18%</b>	<b>1,263</b>

Can choose or change their roommate  
(if living in a group setting and  
has a roommate)

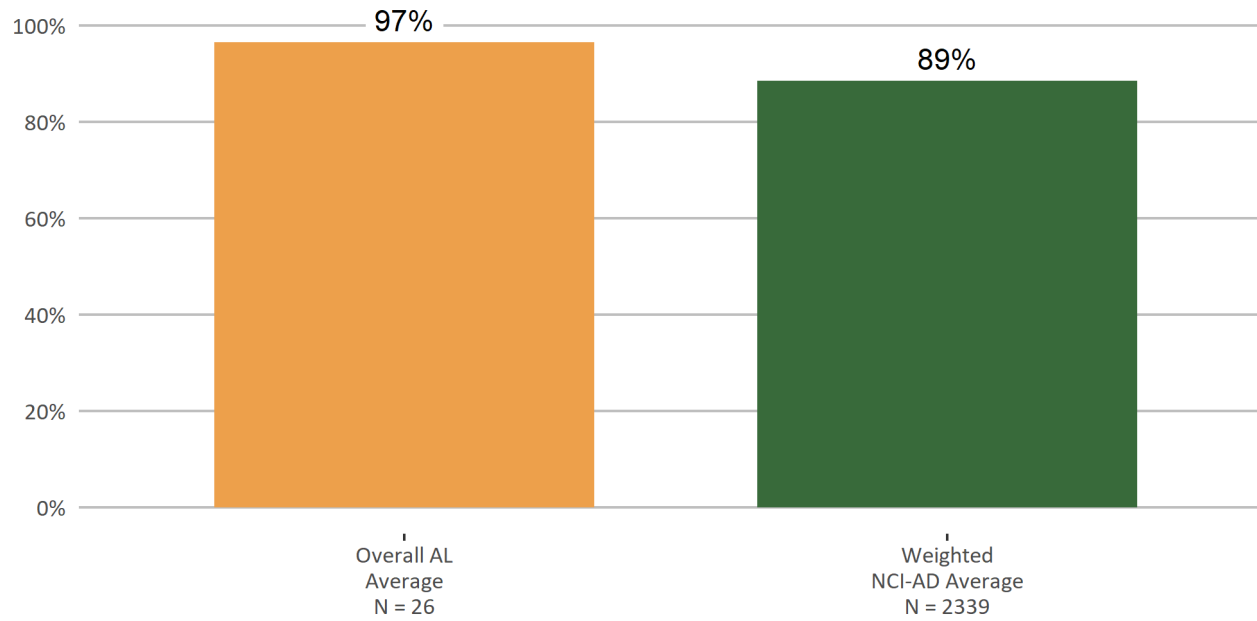


**Table 59. Can choose or change their roommate (if living in a group setting and has a roommate)**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
<b>Weighted NCI-AD Average</b>	<b>31%</b>	<b>69%</b>	<b>601</b>



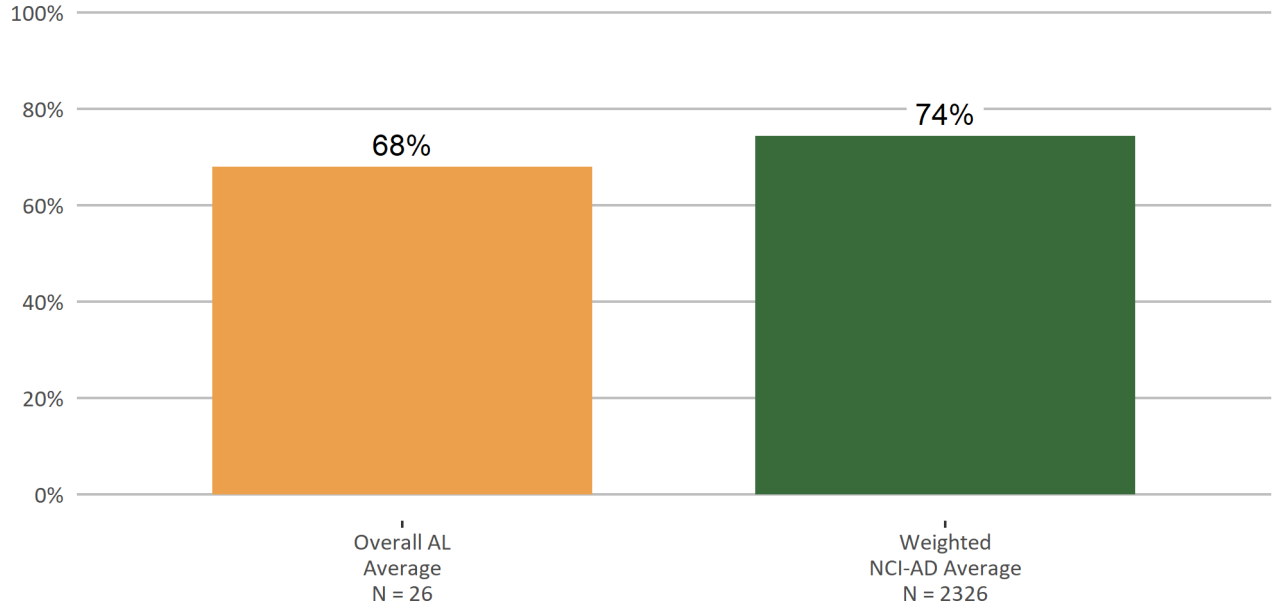
Can always get up and go to bed  
when they want to



**Table 60. Can get up and go to bed when they want to**

<b>Program</b>	<b>Yes, always, or almost always</b>	<b>Some days, sometimes</b>	<b>No, never</b>	<b>N</b>
<b>Overall AL Average</b>	<b>97%</b>	<b>3%</b>	<b>0%</b>	<b>26</b>
<b>Weighted NCI-AD Average</b>	<b>89%</b>	<b>9%</b>	<b>3%</b>	<b>2,339</b>

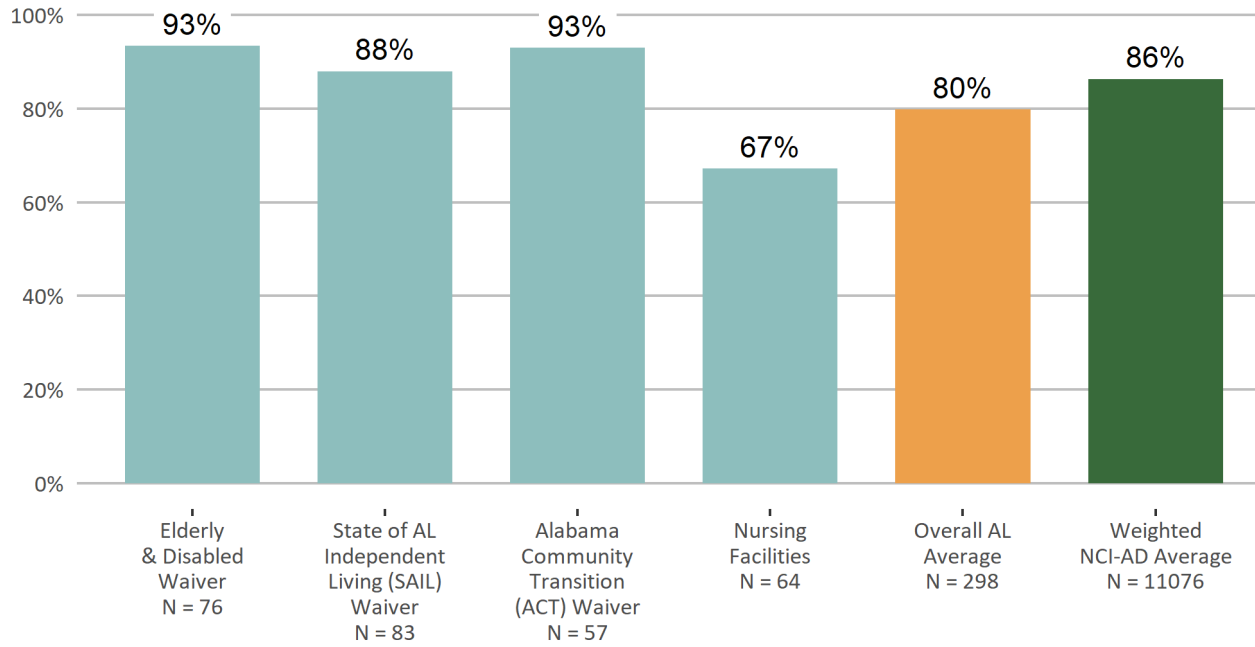
Can always eat their meals when they want to



**Table 61. Can eat their meals when they want to**

<b>Program</b>	<b>Yes, always, or almost always</b>	<b>Some days, sometimes</b>	<b>No, never</b>	<b>N</b>
<b>Overall AL Average</b>	<b>68%</b>	<b>22%</b>	<b>10%</b>	<b>26</b>
<b>Weighted NCI-AD Average</b>	<b>74%</b>	<b>11%</b>	<b>15%</b>	<b>2,326</b>

### Can choose or change their services

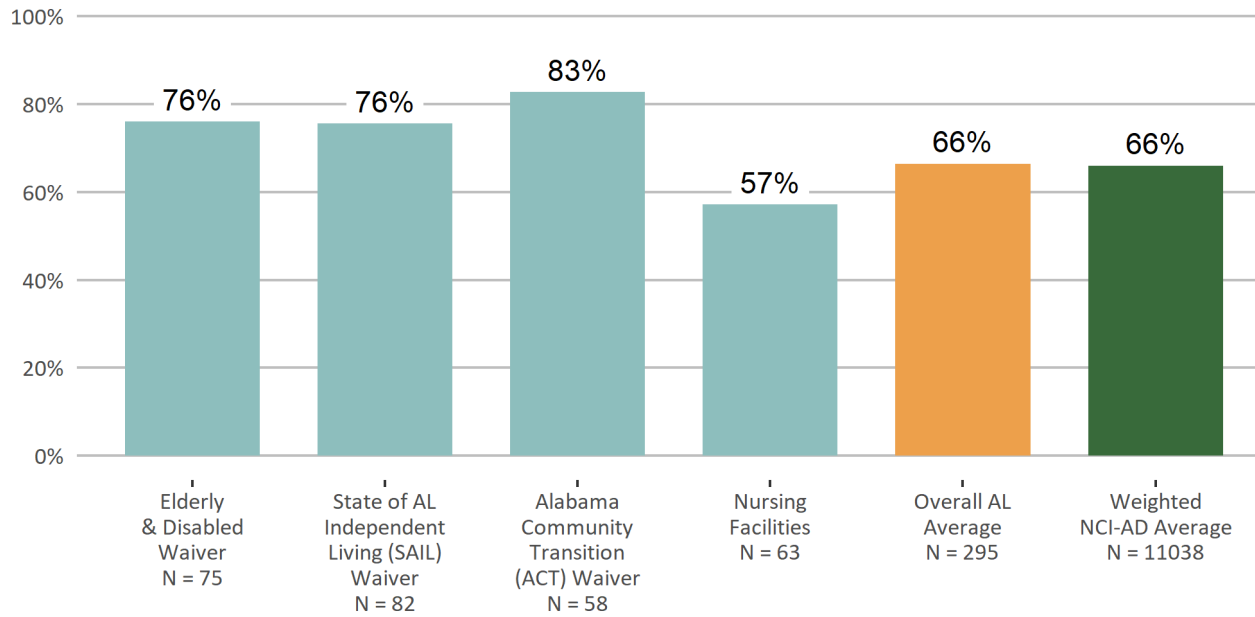


**Table 62. Can choose or change their services**

*Proxy respondents were allowed for this question*

<b>Program</b>	<b>Yes, all services</b>	<b>Sometimes, or some services</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	83%	11%	7%	76
State of AL Independent Living (SAIL) Waiver	83%	5%	12%	83
Alabama Community Transition (ACT) Waiver	86%	7%	7%	57
Nursing Facilities	63%	5%	33%	64
<b>Overall AL Average</b>	<b>72%</b>	<b>7%</b>	<b>20%</b>	<b>298</b>
<b>Weighted NCI-AD Average</b>	<b>72%</b>	<b>14%</b>	<b>14%</b>	<b>11,076</b>

Can choose or change when and how often they receive services



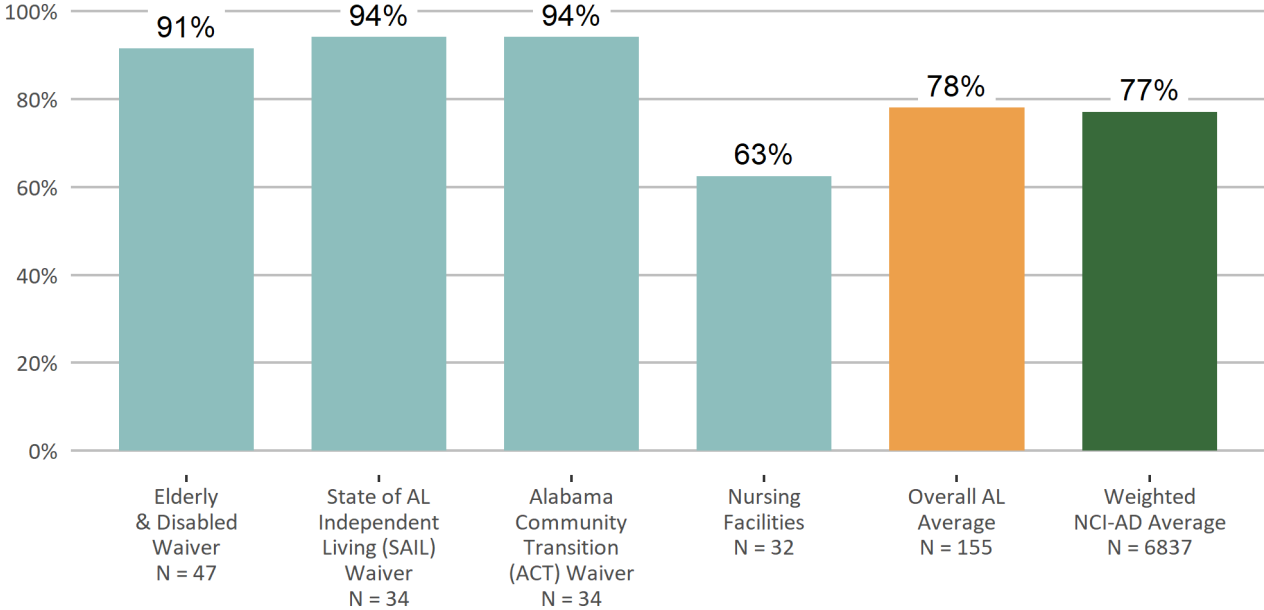
**Table 63. Can choose or change when and how often they receive services**

*Proxy respondents were allowed for this question*

<b>Program</b>	<b>Yes, all services</b>	<b>Sometimes, or some services</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	76%	12%	12%	75
State of AL Independent Living (SAIL) Waiver	76%	11%	13%	82
Alabama Community Transition (ACT) Waiver	83%	5%	12%	58
Nursing Facilities	57%	3%	40%	63
<b>Overall AL Average</b>	<b>66%</b>	<b>7%</b>	<b>26%</b>	<b>295</b>
<b>Weighted NCI-AD Average</b>	<b>66%</b>	<b>15%</b>	<b>19%</b>	<b>11,038</b>



Can choose or change the people who provide paid supports if wants



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
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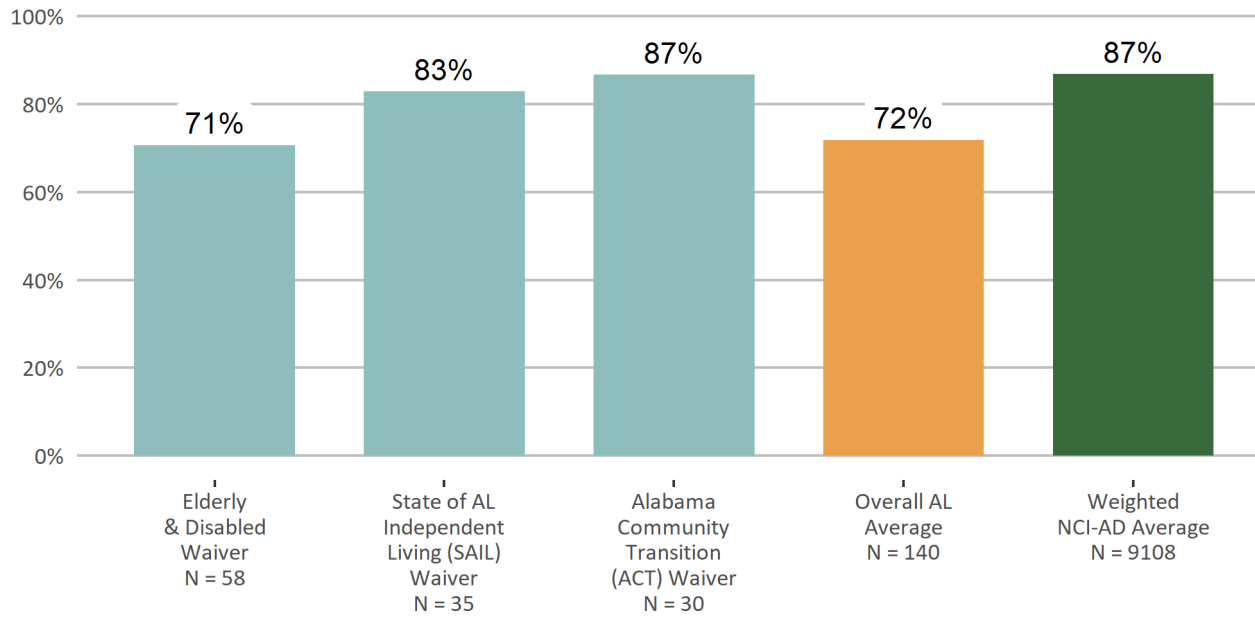
**Table 64. Can choose or change the people who provide paid supports if wants**

*Proxy respondents were allowed for this question*

<b>Program</b>	<b>Yes, all services</b>	<b>Sometimes, or some services</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	91%	6%	2%	47
State of AL Independent Living (SAIL) Waiver	94%	3%	3%	34
Alabama Community Transition (ACT) Waiver	94%	0%	6%	34
Nursing Facilities	63%	3%	34%	32
<b>Overall AL Average</b>	<b>78%</b>	<b>5%</b>	<b>17%</b>	<b>155</b>
<b>Weighted NCI-AD Average</b>	<b>77%</b>	<b>7%</b>	<b>16%</b>	<b>6,837</b>

## Satisfaction

### Services help them live the life they want

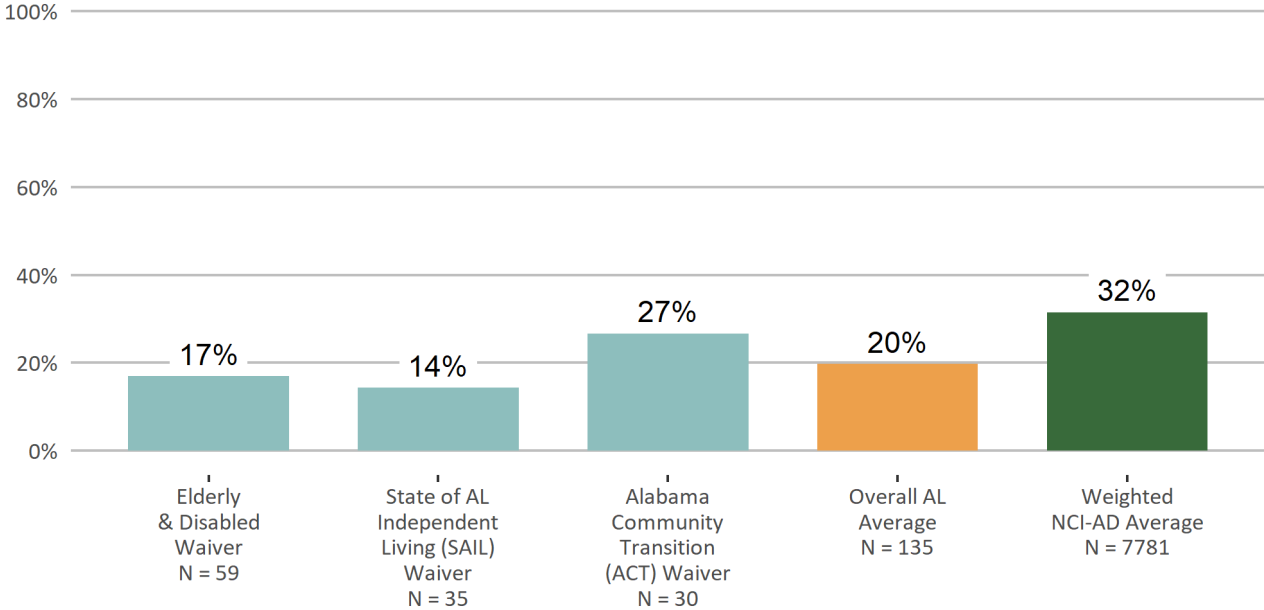


Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
2022-23 Adult Consumer Survey National Results | 140

**Table 65. Services help them live the life they want**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	71%	29%	58
State of AL Independent Living (SAIL) Waiver	83%	17%	35
Alabama Community Transition (ACT) Waiver	87%	13%	30
<b>Overall AL Average</b>	<b>72%</b>	<b>28%</b>	<b>140</b>
<b>Weighted NCI-AD Average</b>	<b>87%</b>	<b>13%</b>	<b>9,108</b>

### Case manager/care coordinator changes too often

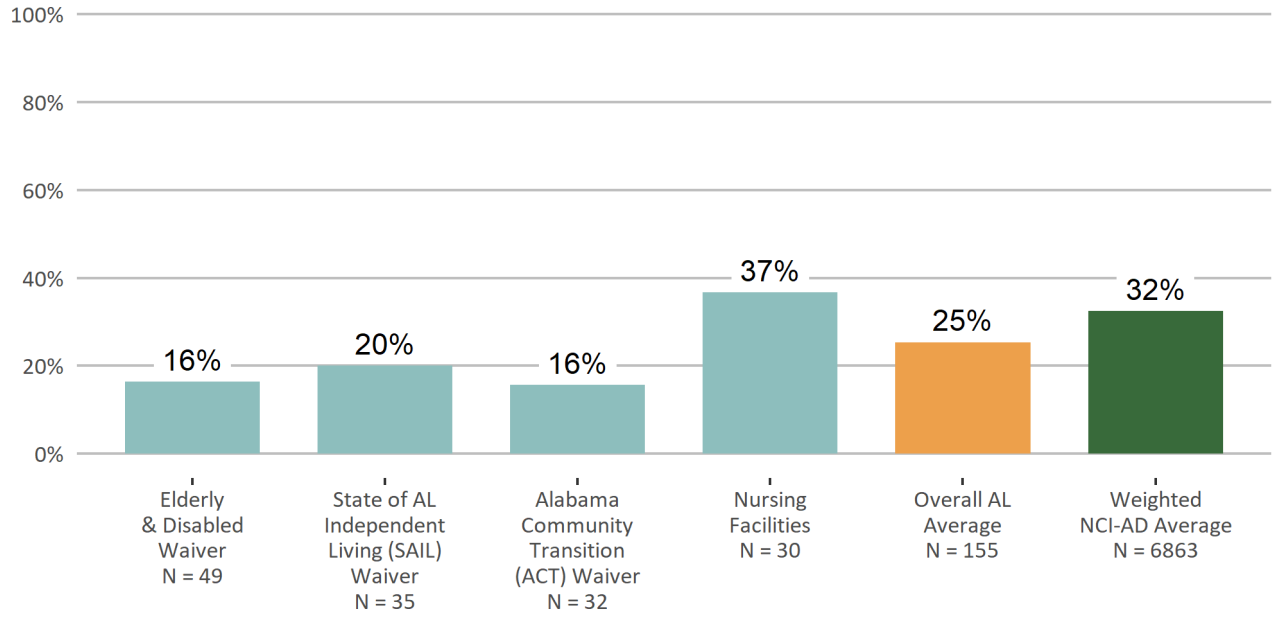


Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
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**Table 66. Case manager/care coordinator changes too often**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	17%	83%	59
State of AL Independent Living (SAIL) Waiver	14%	86%	35
Alabama Community Transition (ACT) Waiver	27%	73%	30
<b>Overall AL Average</b>	<b>20%</b>	<b>80%</b>	<b>135</b>
<b>Weighted NCI-AD Average</b>	<b>32%</b>	<b>68%</b>	<b>7,781</b>

### People who are paid to help them change too often



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
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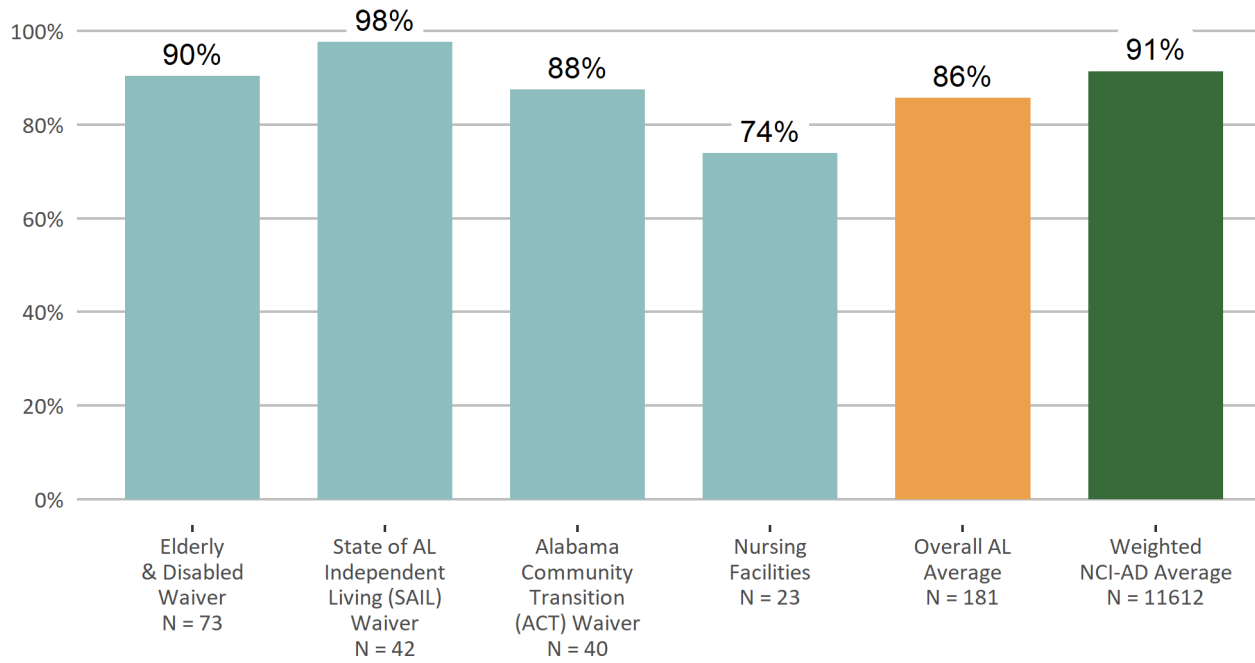


**Table 67. People who are paid to help them change too often**

<b>Program</b>	<b>Yes, all paid support workers, always or almost always</b>	<b>Some or usually</b>	<b>No, never or rarely</b>	<b>N</b>
Elderly & Disabled Waiver	2%	14%	84%	49
State of AL Independent Living (SAIL) Waiver	9%	11%	80%	35
Alabama Community Transition (ACT) Waiver	9%	6%	84%	32
Nursing Facilities	30%	7%	63%	30
<b>Overall AL Average</b>	<b>15%</b>	<b>11%</b>	<b>75%</b>	<b>155</b>
<b>Weighted NCI-AD Average</b>	<b>18%</b>	<b>15%</b>	<b>68%</b>	<b>6,863</b>

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
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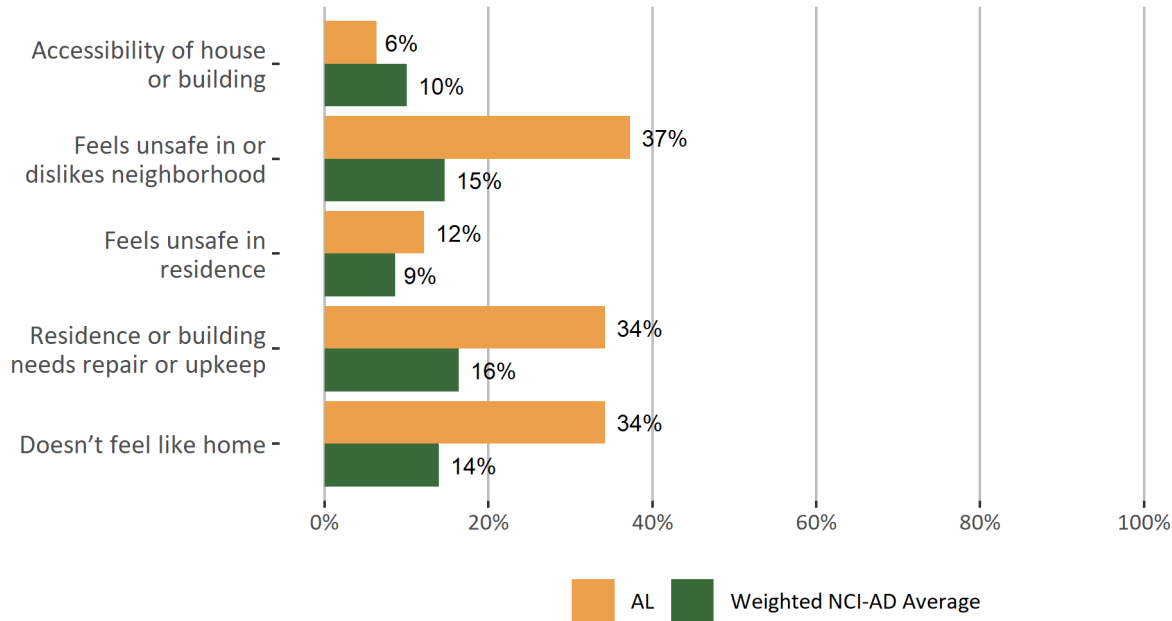
### Likes where they live



**Table 68. Likes where they live**

<b>Program</b>	<b>Yes</b>	<b>In between, most of the time</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	86%	4%	10%	73
State of AL Independent Living (SAIL) Waiver	86%	12%	2%	42
Alabama Community Transition (ACT) Waiver	73%	15%	13%	40
Nursing Facilities	70%	4%	26%	23
<b>Overall AL Average</b>	<b>81%</b>	<b>4%</b>	<b>14%</b>	<b>181</b>
<b>Weighted NCI-AD Average</b>	<b>83%</b>	<b>9%</b>	<b>9%</b>	<b>11,612</b>

Reasons does not like where they live (if does not always like where they live)

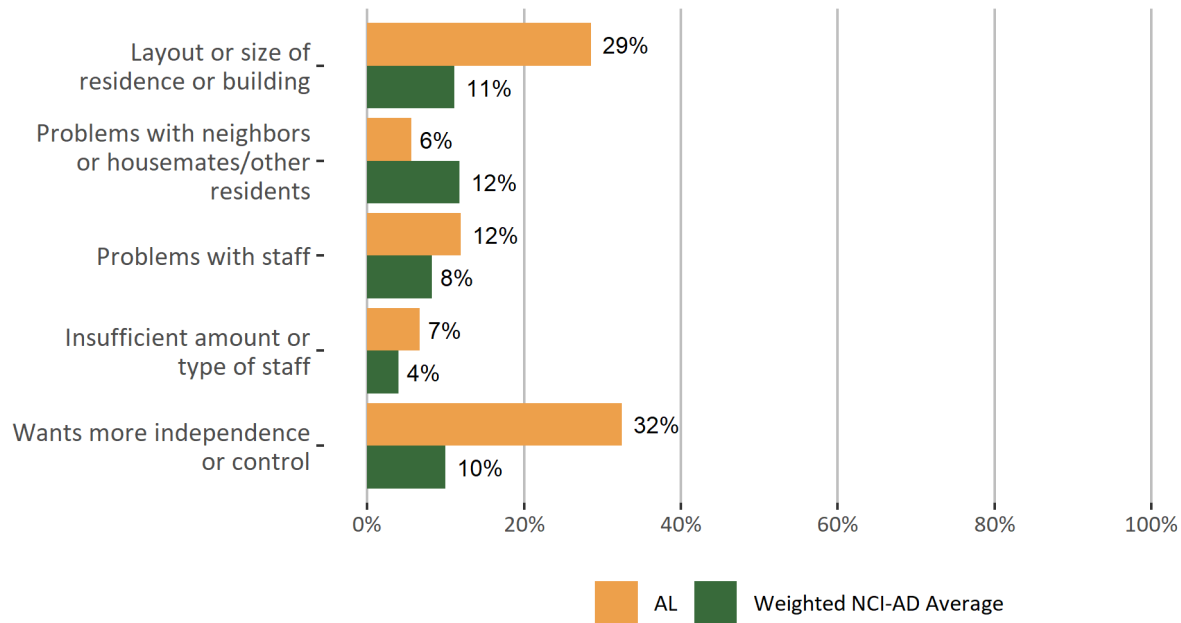


**Table 69A. Reasons does not like where they live (if does not always like where they live)**

*Categories are not mutually exclusive, therefore N is not shown.*

<b>Program</b>	<b>Accessibility of house or building</b>	<b>Feels unsafe in or dislikes neighborhood</b>	<b>Feels unsafe in residence</b>	<b>Residence or building needs repair or upkeep</b>	<b>Doesn't feel like home</b>
<b>Overall AL Average</b>	<b>6%</b>	<b>37%</b>	<b>12%</b>	<b>34%</b>	<b>34%</b>
<b>Weighted NCI-AD Average</b>	<b>10%</b>	<b>15%</b>	<b>9%</b>	<b>16%</b>	<b>14%</b>

Reasons does not like where they live (if does not always like where they live) (continued)

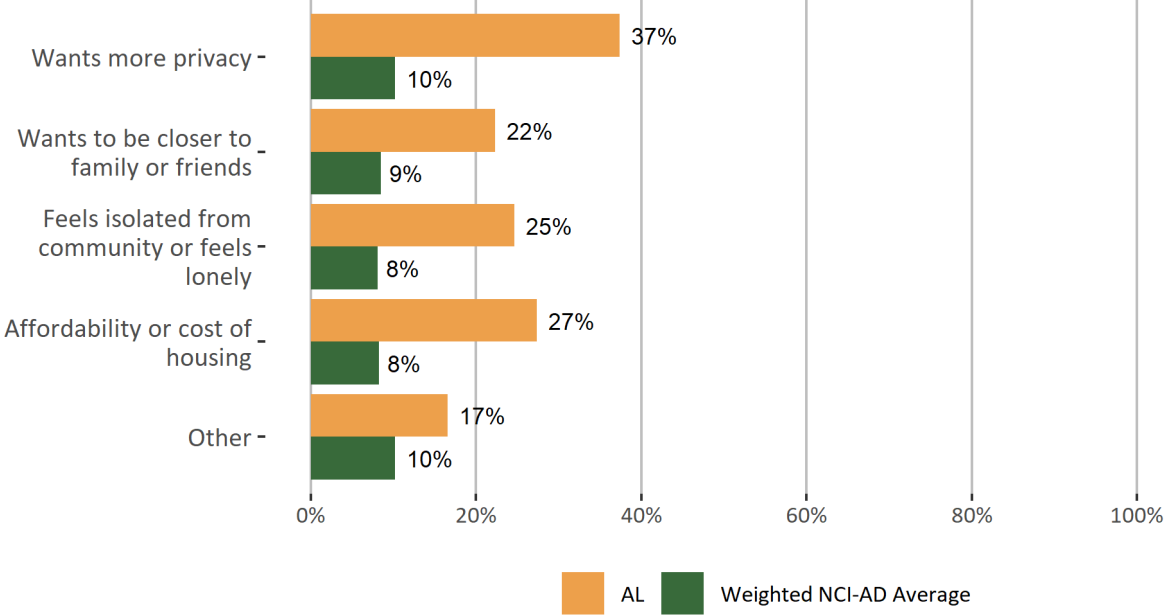


**Table 69B. Reasons does not like where they live (if does not always like where they live) (continued)**

*Categories are not mutually exclusive, therefore N is not shown.*

<b>Program</b>	<b>Layout or size of residence or building</b>	<b>Problems with neighbors or housemates/other residents</b>	<b>Problems with staff</b>	<b>Insufficient amount or type of staff</b>	<b>Wants more independence or control</b>
<b>Overall AL Average</b>	<b>29%</b>	<b>6%</b>	<b>12%</b>	<b>7%</b>	<b>32%</b>
<b>Weighted NCI-AD Average</b>	<b>11%</b>	<b>12%</b>	<b>8%</b>	<b>4%</b>	<b>10%</b>

Reasons does not like where they live (if does not always like where they live) (continued)



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
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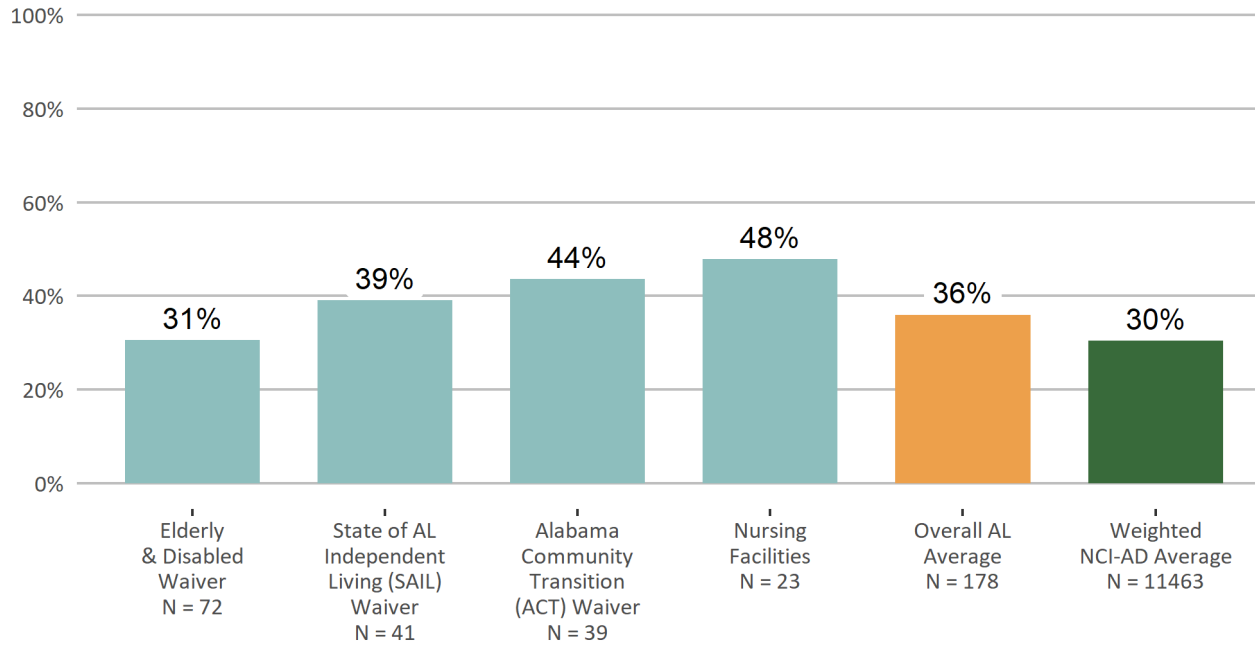


**Table 69C. Reasons does not like where they live (if does not always like where they live) (continued)**

*Categories are not mutually exclusive, therefore N is not shown.*

<b>Program</b>	<b>Wants more privacy</b>	<b>Wants to be closer to family or friends</b>	<b>Feels isolated from community or feels lonely</b>	<b>Affordability or cost of housing</b>	<b>Other</b>
<b>Overall AL Average</b>	<b>37%</b>	<b>22%</b>	<b>25%</b>	<b>27%</b>	<b>17%</b>
<b>Weighted NCI-AD Average</b>	<b>10%</b>	<b>9%</b>	<b>8%</b>	<b>8%</b>	<b>10%</b>

### Wants to live somewhere else

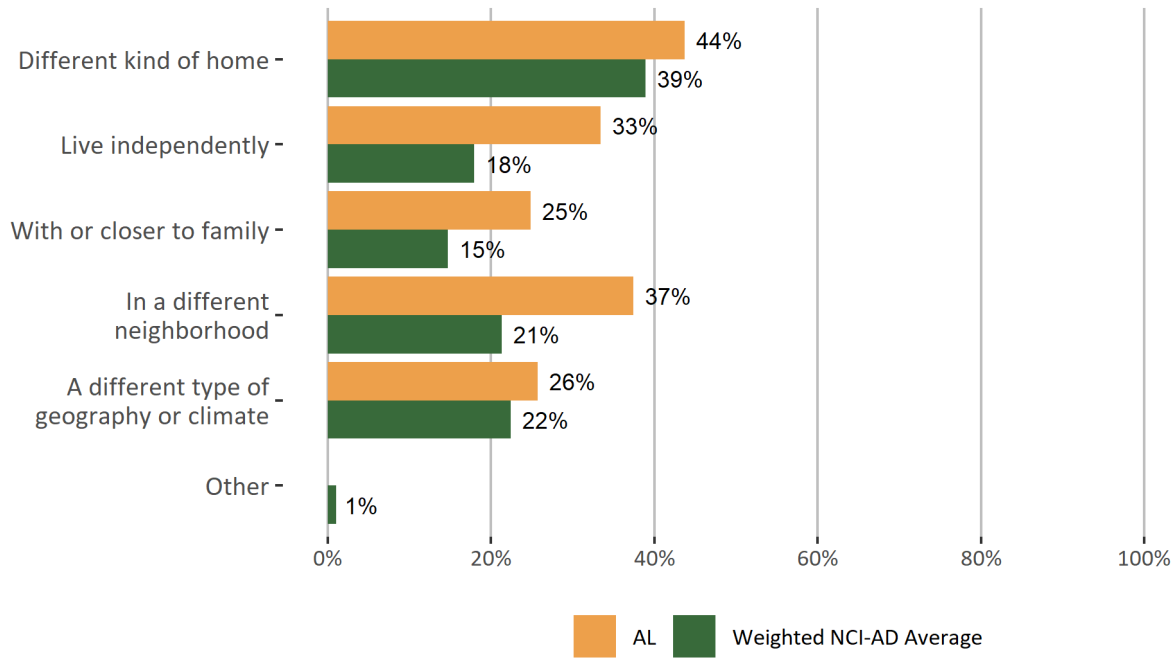


Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
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**Table 70. Wants to live somewhere else**

<b>Program</b>	<b>Yes</b>	<b>Maybe</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	22%	8%	69%	72
State of AL Independent Living (SAIL) Waiver	27%	12%	61%	41
Alabama Community Transition (ACT) Waiver	31%	13%	56%	39
Nursing Facilities	39%	9%	52%	23
<b>Overall AL Average</b>	<b>27%</b>	<b>9%</b>	<b>64%</b>	<b>178</b>
<b>Weighted NCI-AD Average</b>	<b>22%</b>	<b>9%</b>	<b>70%</b>	<b>11,463</b>

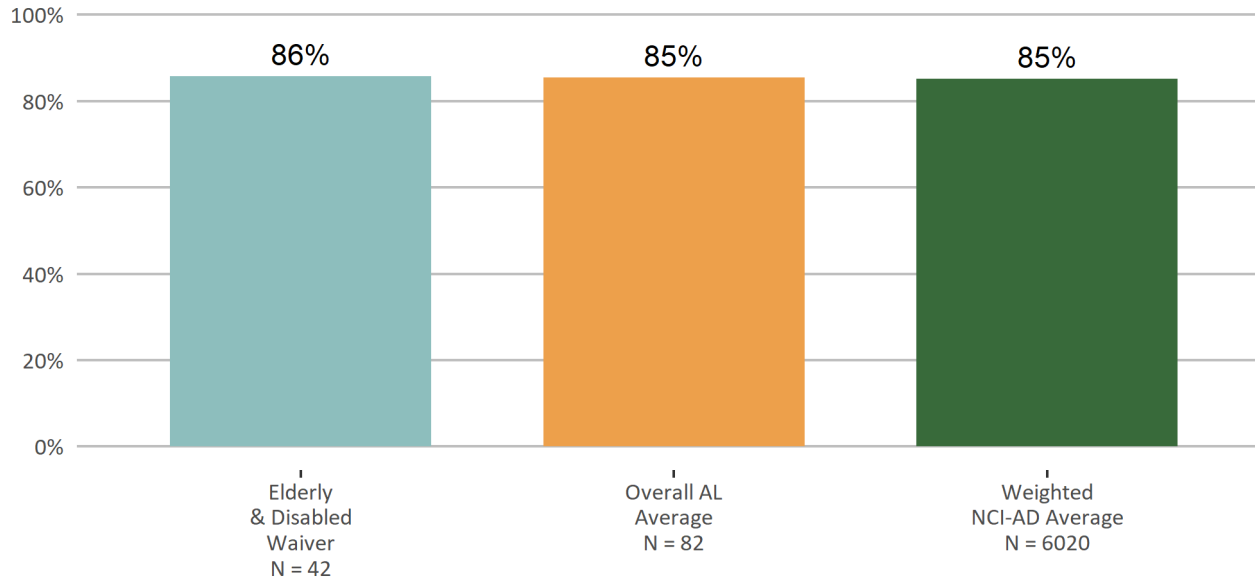
### Where person would prefer to live (if wants to live somewhere else)



**Table 71. Where person would prefer to live (if wants to live somewhere else)**

<b>Program</b>	<b>Different kind of home</b>	<b>Live independently</b>	<b>With or closer to family</b>	<b>In a different neighborhood</b>	<b>A different type of geography or climate</b>	<b>Other</b>
<b>Overall AL Average</b>	<b>44%</b>	<b>33%</b>	<b>25%</b>	<b>37%</b>	<b>26%</b>	<b>0%</b>
<b>Weighted NCI-AD Average</b>	<b>39%</b>	<b>18%</b>	<b>15%</b>	<b>21%</b>	<b>22%</b>	<b>1%</b>

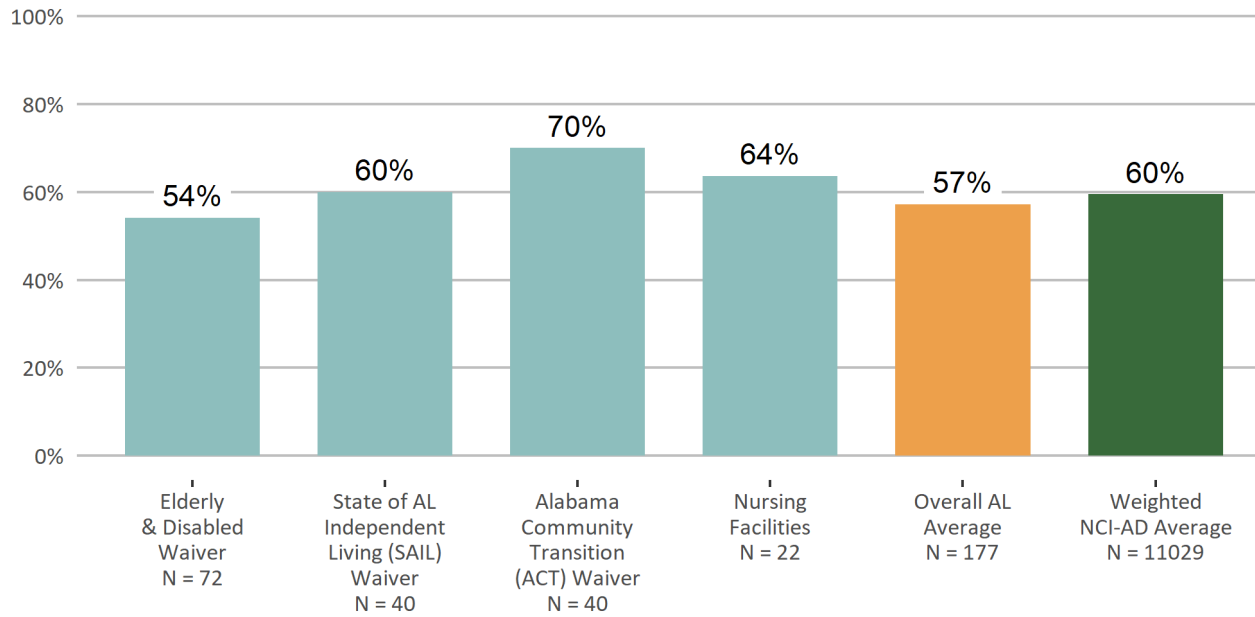
People who are paid to help them  
always do things the way they want  
them done



**Table 72. People who are paid to help them do things the way they want them done**

<b>Program</b>	<b>Yes, all paid support workers, always or almost always</b>	<b>Some or usually</b>	<b>No, never or rarely</b>	<b>N</b>
Elderly & Disabled Waiver	86%	14%	0%	42
<b>Overall AL Average</b>	<b>85%</b>	<b>15%</b>	<b>0%</b>	<b>82</b>
<b>Weighted NCI-AD Average</b>	<b>85%</b>	<b>12%</b>	<b>3%</b>	<b>6,020</b>

Usually likes how they spend their time during the day



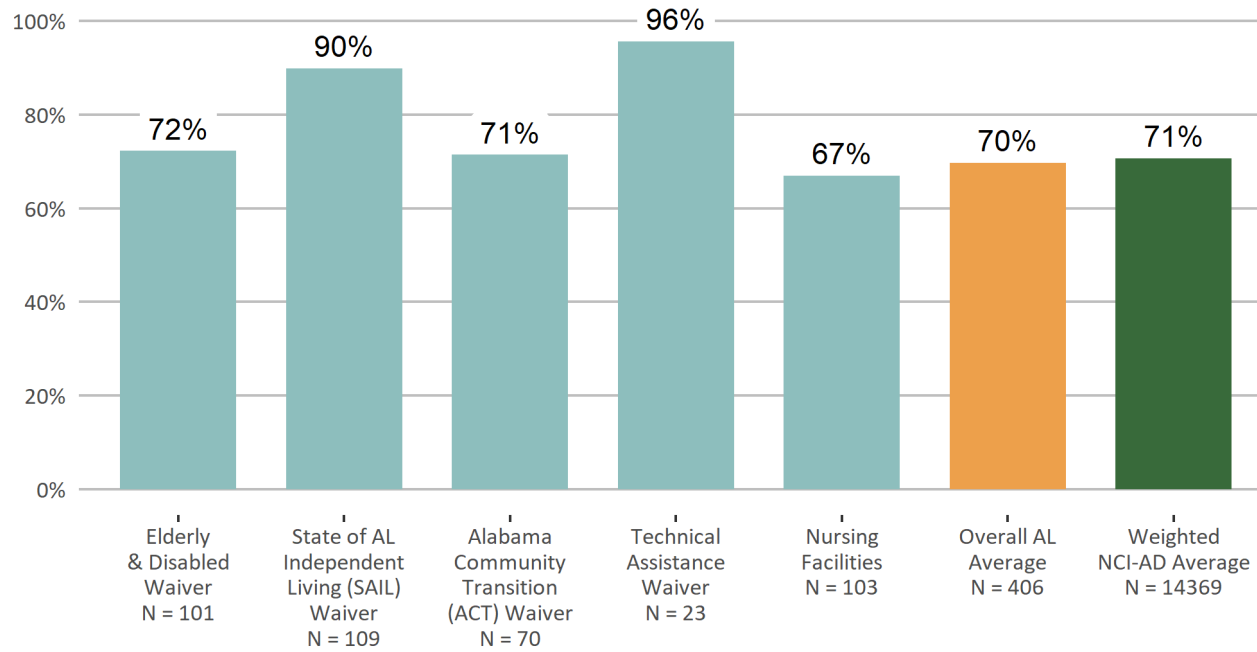


**Table 73. Usually likes how they spend their time during the day**

<b>Program</b>	<b>Yes, always, or almost always</b>	<b>Sometimes</b>	<b>No, never or rarely</b>	<b>N</b>
Elderly & Disabled Waiver	54%	43%	3%	72
State of AL Independent Living (SAIL) Waiver	60%	40%	0%	40
Alabama Community Transition (ACT) Waiver	70%	25%	5%	40
Nursing Facilities	64%	32%	5%	22
<b>Overall AL Average</b>	<b>57%</b>	<b>40%</b>	<b>3%</b>	<b>177</b>
<b>Weighted NCI-AD Average</b>	<b>60%</b>	<b>31%</b>	<b>9%</b>	<b>11,029</b>

## Technology

### Has access to the internet

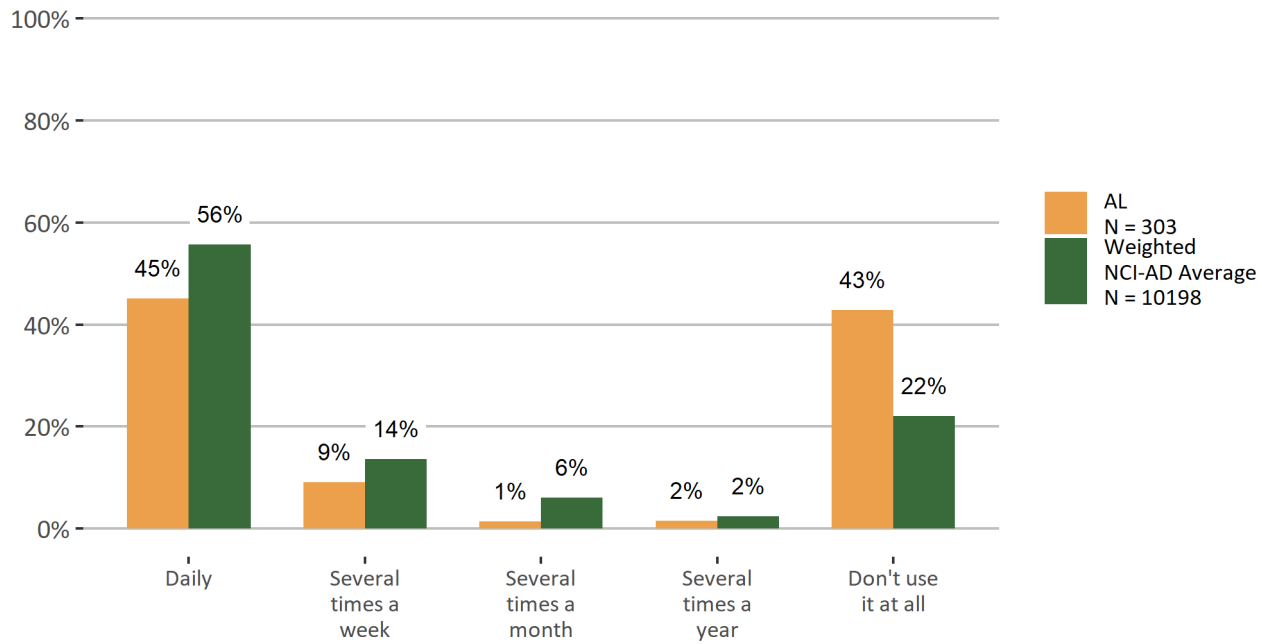


**Table 74. Has access to the internet**

*Proxy respondents were allowed for this question*

<b>Program</b>	<b>Yes</b>	<b>Sometimes</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	72%	0%	28%	101
State of AL Independent Living (SAIL) Waiver	90%	0%	10%	109
Alabama Community Transition (ACT) Waiver	70%	1%	29%	70
Technical Assistance Waiver	91%	4%	4%	23
Nursing Facilities	67%	0%	33%	103
<b>Overall AL Average</b>	<b>70%</b>	<b>0%</b>	<b>30%</b>	<b>406</b>
<b>Weighted NCI-AD Average</b>	<b>69%</b>	<b>2%</b>	<b>29%</b>	<b>14,369</b>

### Frequency of internet use

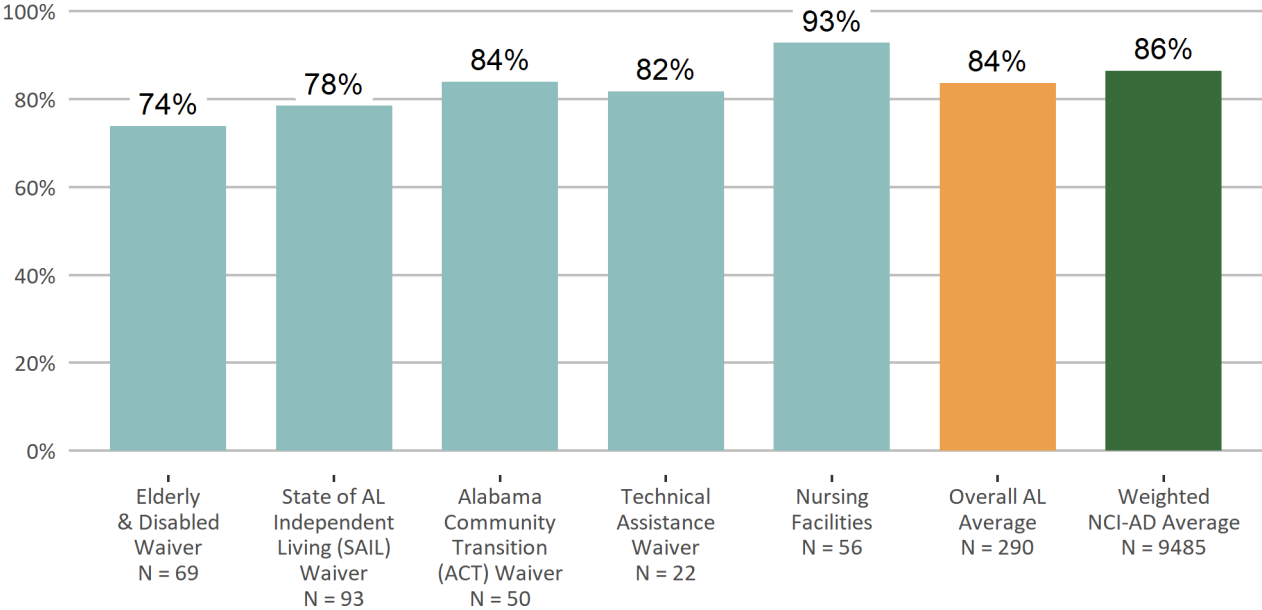


**Table 75. Frequency with which people use the internet**

*Proxy respondents were allowed for this question*

Program	Daily	Several times a week	Several times a month	Several times a year	Don't use it at all	N
Elderly & Disabled Waiver	59%	11%	3%	1%	26%	73
State of AL Independent Living (SAIL) Waiver	64%	3%	5%	2%	26%	97
Alabama Community Transition (ACT) Waiver	67%	2%	4%	4%	22%	49
Technical Assistance Waiver	67%	10%	0%	0%	24%	21
Nursing Facilities	32%	8%	0%	2%	59%	63
<b>Overall AL Average</b>	<b>45%</b>	<b>9%</b>	<b>1%</b>	<b>2%</b>	<b>43%</b>	<b>303</b>
<b>Weighted NCI-AD Average</b>	<b>56%</b>	<b>14%</b>	<b>6%</b>	<b>2%</b>	<b>22%</b>	<b>10,198</b>

Always has a stable internet connection



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
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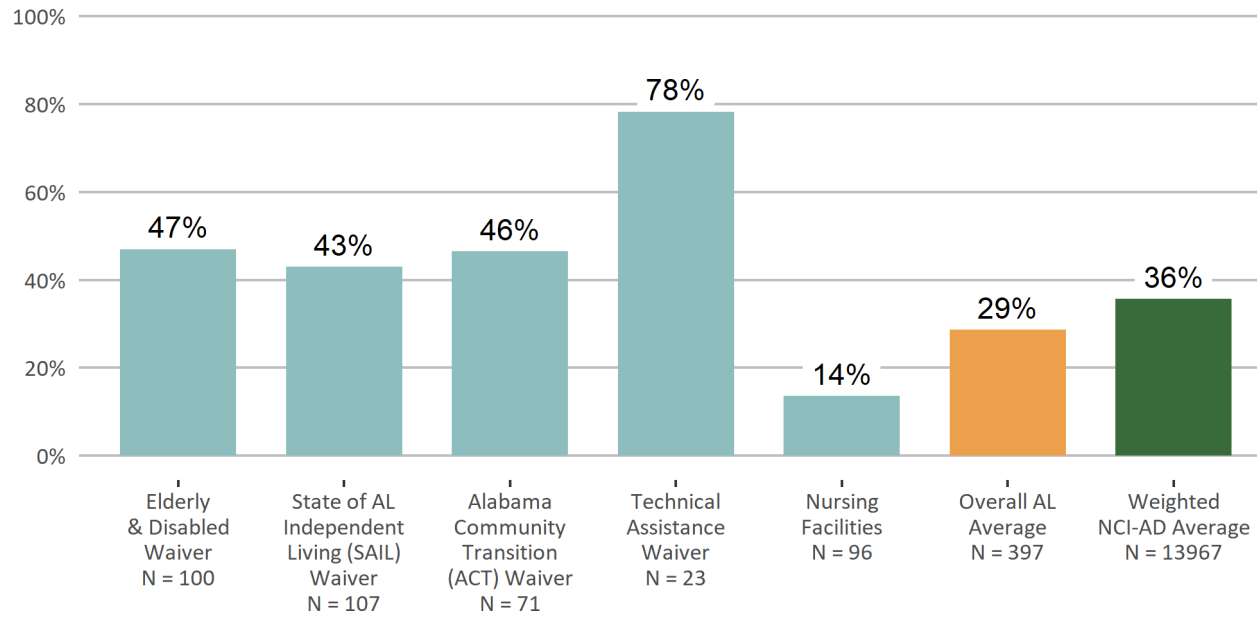
**Table 76. Always has a stable internet connection**

*Proxy respondents were allowed for this question*

<b>Program</b>	<b>Always works</b>	<b>Sometimes works</b>	<b>Rarely or never works</b>	<b>N</b>
Elderly & Disabled Waiver	74%	23%	3%	69
State of AL Independent Living (SAIL) Waiver	78%	20%	1%	93
Alabama Community Transition (ACT) Waiver	84%	12%	4%	50
Technical Assistance Waiver	82%	18%	0%	22
Nursing Facilities	93%	7%	0%	56
<b>Overall AL Average</b>	<b>84%</b>	<b>15%</b>	<b>1%</b>	<b>290</b>
<b>Weighted NCI-AD Average</b>	<b>86%</b>	<b>13%</b>	<b>1%</b>	<b>9,485</b>



### Has talked to health professionals using video conference/telehealth

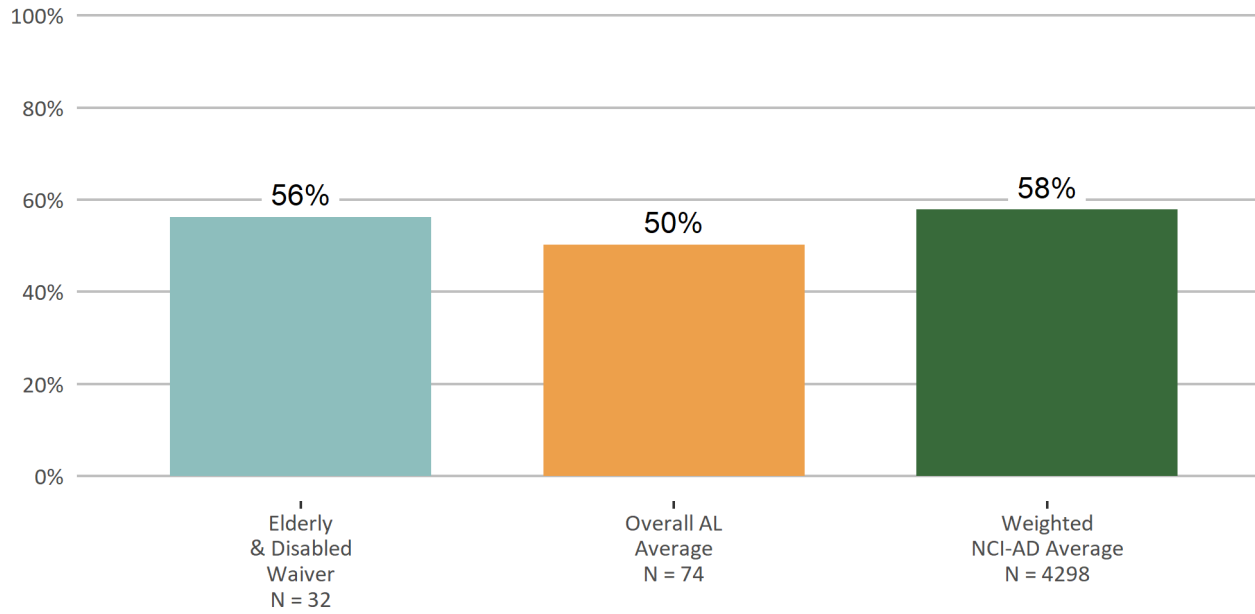


**Table 77. Has talked to health professionals using video conference/telehealth**

*Proxy respondents were allowed for this question*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	47%	53%	100
State of AL Independent Living (SAIL) Waiver	43%	57%	107
Alabama Community Transition (ACT) Waiver	46%	54%	71
Technical Assistance Waiver	78%	22%	23
Nursing Facilities	14%	86%	96
<b>Overall AL Average</b>	<b>29%</b>	<b>71%</b>	<b>397</b>
<b>Weighted NCI-AD Average</b>	<b>36%</b>	<b>64%</b>	<b>13,967</b>

### Liked talking to health care providers using telehealth



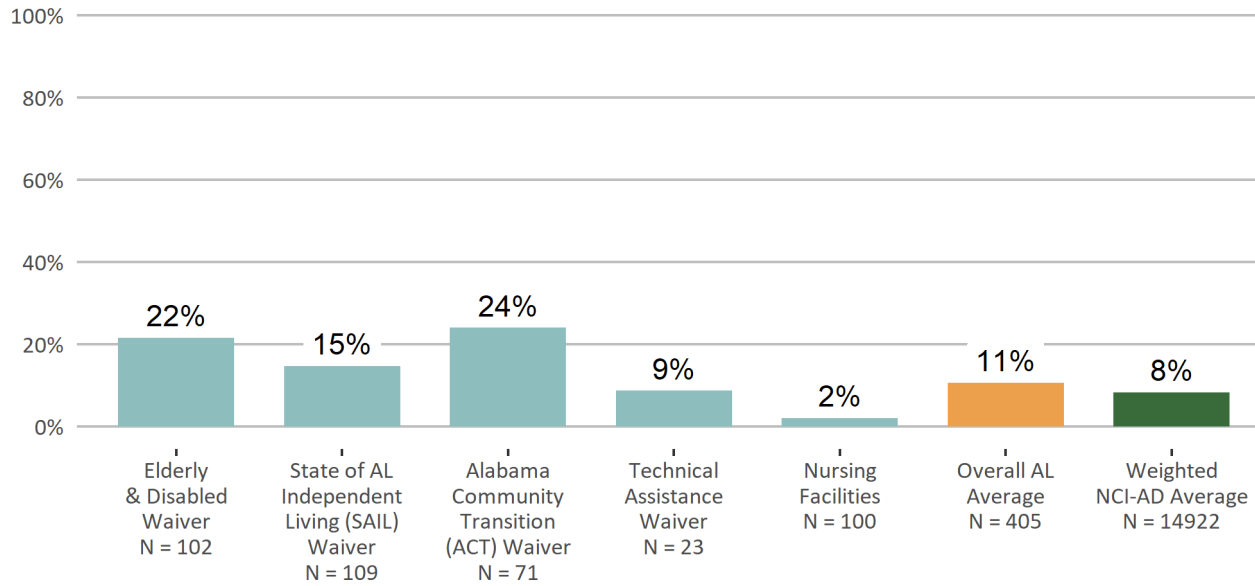
**Table 78. Liked talking to health care providers using telehealth**

*New question in 2022-2023.*

<b>Program</b>	<b>Yes, completely</b>	<b>Yes, in part</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	56%	16%	28%	32
<b>Overall AL Average</b>	<b>50%</b>	<b>23%</b>	<b>26%</b>	<b>74</b>
<b>Weighted NCI-AD Average</b>	<b>58%</b>	<b>24%</b>	<b>18%</b>	<b>4,298</b>

## *Access to Needed Equipment*

Needs grab bars in the bathroom or elsewhere in their home but do not have them

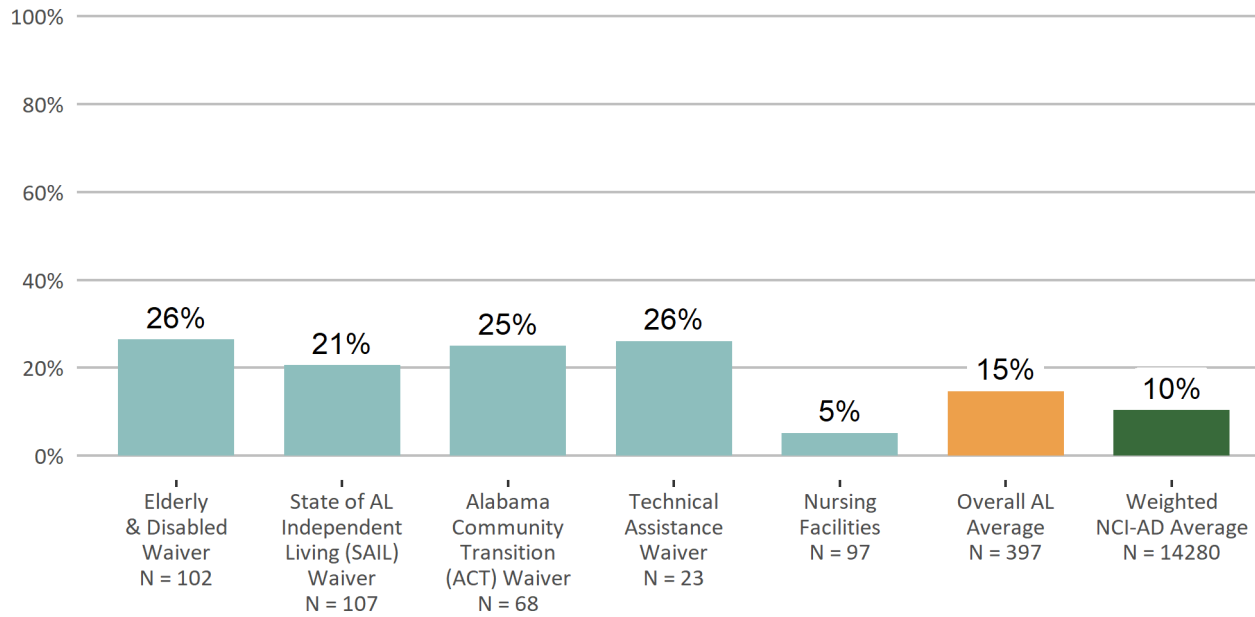


**Table 79. Needs grab bars in the bathroom or elsewhere in their home but does not have them**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Needs</b>	<b>Has but needs change or update</b>	<b>Has and does not need change or update</b>	<b>Does not need</b>	<b>N</b>
Elderly & Disabled Waiver	22%	11%	45%	23%	102
State of AL Independent Living (SAIL) Waiver	15%	5%	31%	50%	109
Alabama Community Transition (ACT) Waiver	24%	4%	37%	35%	71
Technical Assistance Waiver	9%	0%	13%	78%	23
Nursing Facilities	2%	3%	59%	36%	100
<b>Overall AL Average</b>	<b>11%</b>	<b>6%</b>	<b>52%</b>	<b>31%</b>	<b>405</b>
<b>Weighted NCI-AD Average</b>	<b>8%</b>	<b>6%</b>	<b>69%</b>	<b>17%</b>	<b>14,922</b>

### Needs other bathroom modifications but does not have them



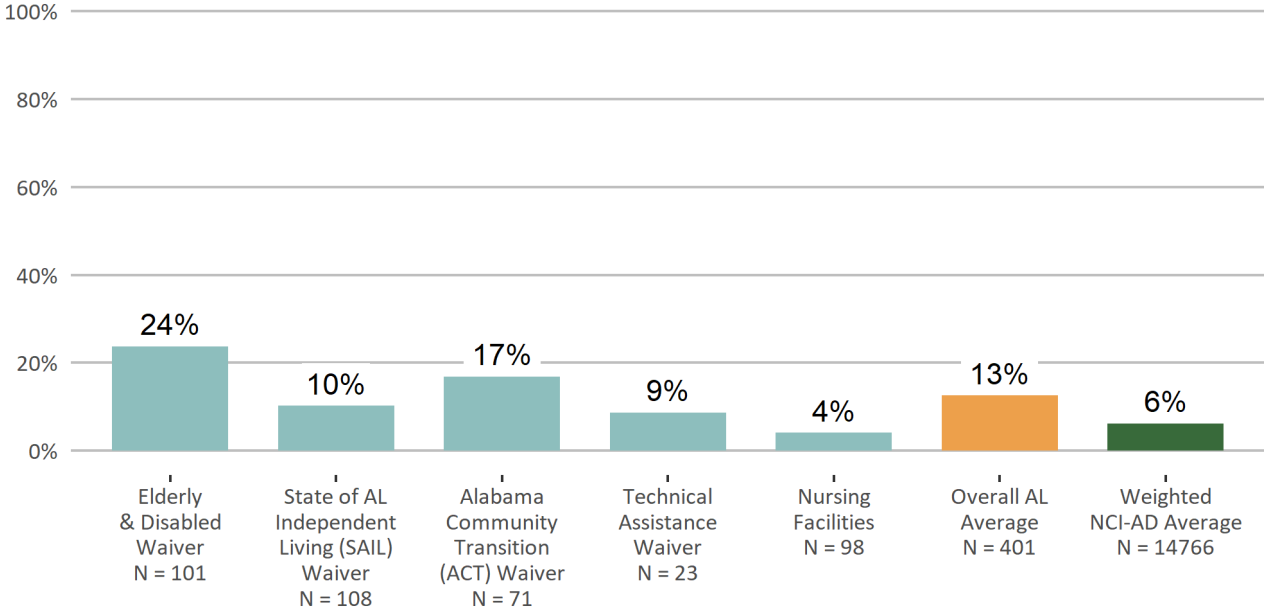


**Table 80. Needs other bathroom modifications but does not have them**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Needs</b>	<b>Has but needs change or update</b>	<b>Has and does not need change or update</b>	<b>Does not need</b>	<b>N</b>
Elderly & Disabled Waiver	26%	6%	25%	43%	102
State of AL Independent Living (SAIL) Waiver	21%	12%	28%	39%	107
Alabama Community Transition (ACT) Waiver	25%	6%	22%	47%	68
Technical Assistance Waiver	26%	9%	13%	52%	23
Nursing Facilities	5%	0%	48%	46%	97
<b>Overall AL Average</b>	<b>15%</b>	<b>3%</b>	<b>38%</b>	<b>45%</b>	<b>397</b>
<b>Weighted NCI-AD Average</b>	<b>10%</b>	<b>3%</b>	<b>32%</b>	<b>55%</b>	<b>14,280</b>

Needs a shower chair but does not have one



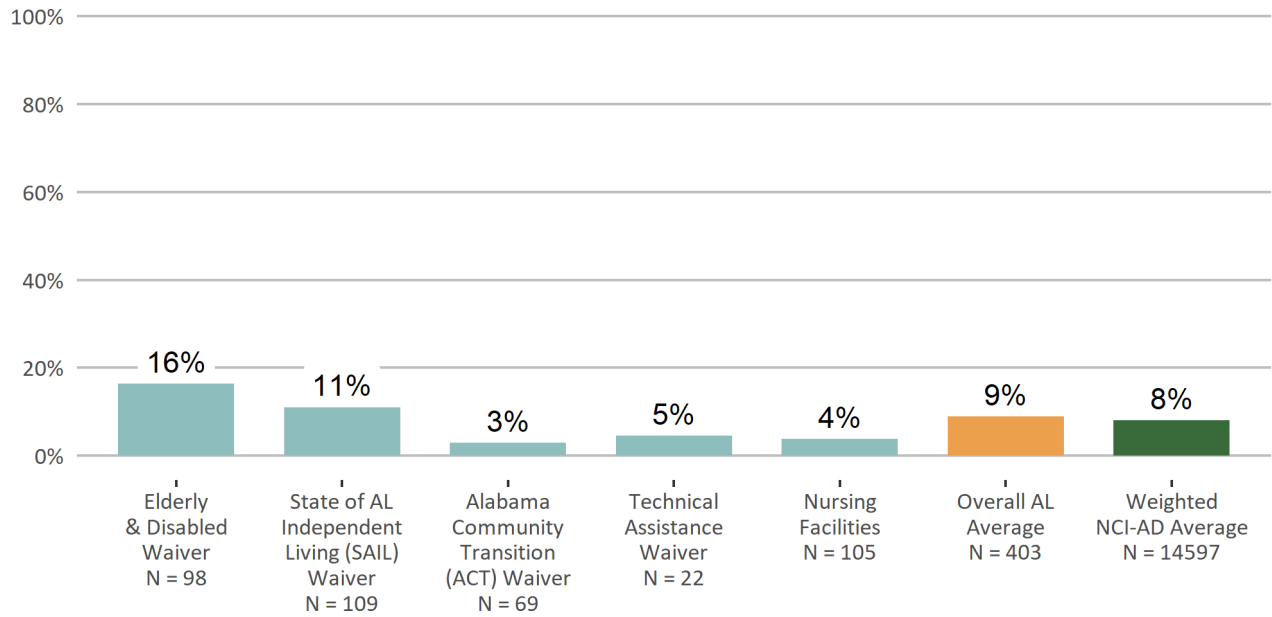
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
2022-23 Adult Consumer Survey National Results | 178

**Table 81. Needs a shower chair but does not have one**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Needs</b>	<b>Has but needs change or update</b>	<b>Has and does not need change or update</b>	<b>Does not need</b>	<b>N</b>
Elderly & Disabled Waiver	24%	12%	48%	17%	101
State of AL Independent Living (SAIL) Waiver	10%	18%	41%	31%	108
Alabama Community Transition (ACT) Waiver	17%	11%	45%	27%	71
Technical Assistance Waiver	9%	4%	43%	43%	23
Nursing Facilities	4%	3%	58%	35%	98
<b>Overall AL Average</b>	<b>13%</b>	<b>7%</b>	<b>53%</b>	<b>27%</b>	<b>401</b>
<b>Weighted NCI-AD Average</b>	<b>6%</b>	<b>5%</b>	<b>69%</b>	<b>19%</b>	<b>14,766</b>

### Needs a specialized bed but does not have one



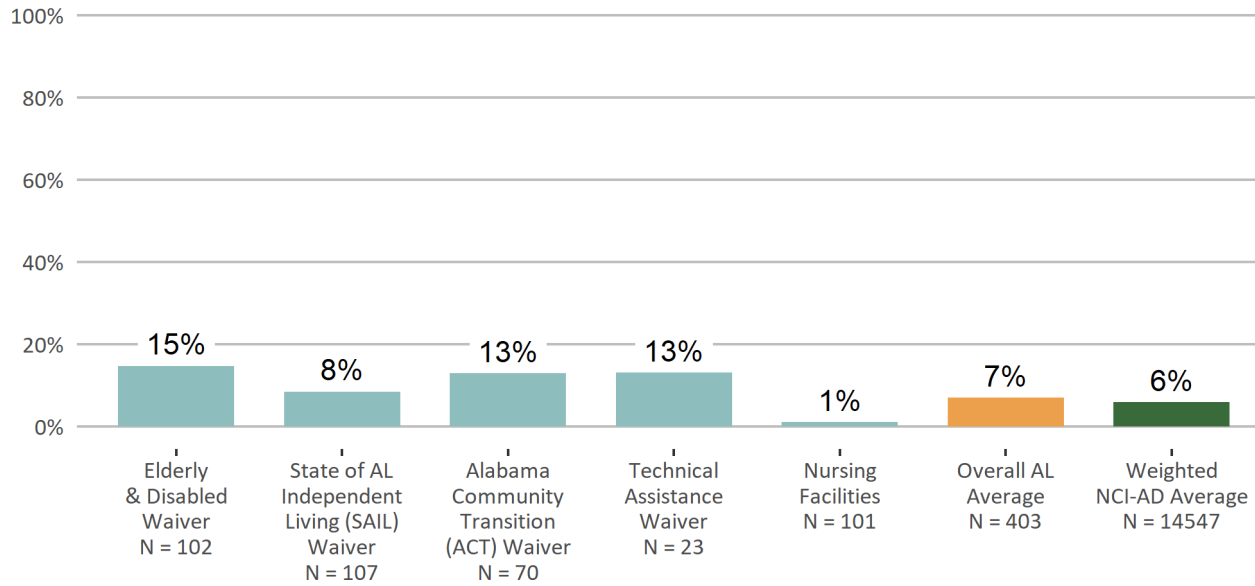
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
2022-23 Adult Consumer Survey National Results | 180

**Table 82. Needs a specialized bed but does not have one**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Needs</b>	<b>Has but needs change or update</b>	<b>Has and does not need change or update</b>	<b>Does not need</b>	<b>N</b>
Elderly & Disabled Waiver	16%	5%	29%	50%	98
State of AL Independent Living (SAIL) Waiver	11%	11%	32%	46%	109
Alabama Community Transition (ACT) Waiver	3%	19%	41%	38%	69
Technical Assistance Waiver	5%	14%	32%	50%	22
Nursing Facilities	4%	2%	64%	30%	105
<b>Overall AL Average</b>	<b>9%</b>	<b>4%</b>	<b>49%</b>	<b>39%</b>	<b>403</b>
<b>Weighted NCI-AD Average</b>	<b>8%</b>	<b>4%</b>	<b>29%</b>	<b>60%</b>	<b>14,597</b>

Need for a ramp (either inside or outside of their residence) but does not have one

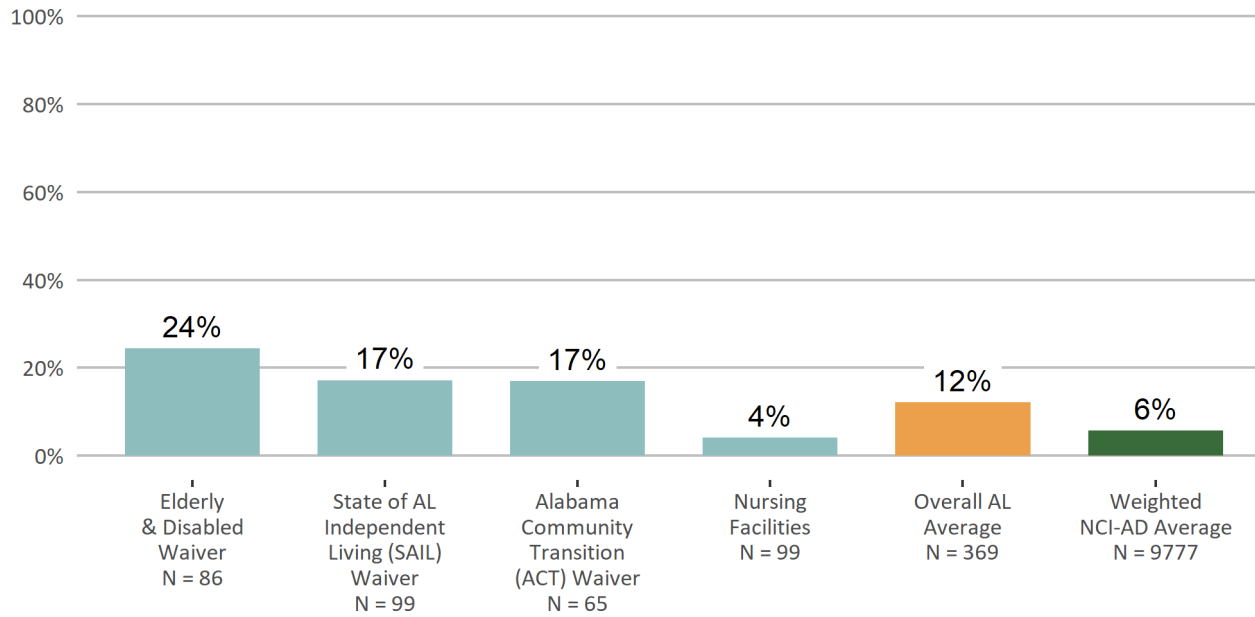


**Table 83. Need for a ramp (either inside or outside of their residence) but does not have one**

*Proxy respondents were allowed for this question.*

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Elderly & Disabled Waiver	15%	7%	35%	43%	102
State of AL Independent Living (SAIL) Waiver	8%	10%	45%	36%	107
Alabama Community Transition (ACT) Waiver	13%	7%	39%	41%	70
Technical Assistance Waiver	13%	13%	30%	43%	23
Nursing Facilities	1%	2%	46%	51%	101
<b>Overall AL Average</b>	<b>7%</b>	<b>4%</b>	<b>41%</b>	<b>48%</b>	<b>403</b>
<b>Weighted NCI-AD Average</b>	<b>6%</b>	<b>3%</b>	<b>35%</b>	<b>56%</b>	<b>14,547</b>

### Needs other home modifications that does not have



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
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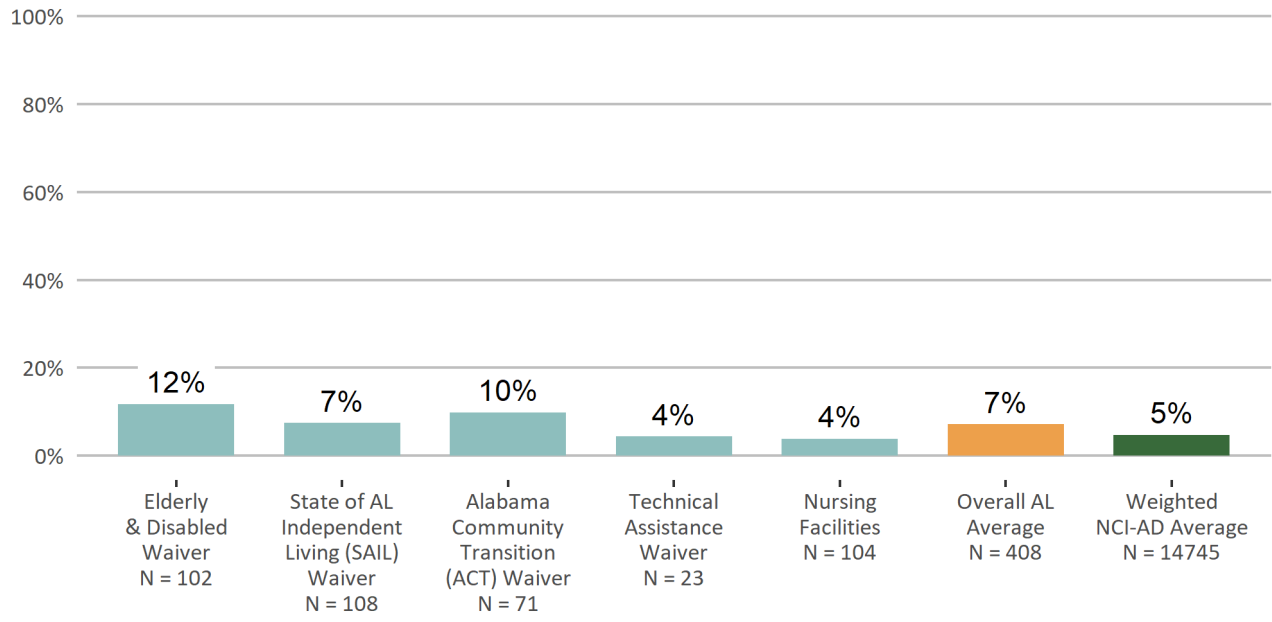


**Table 84. Needs other home modifications that does not have**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Needs</b>	<b>Has but needs change or update</b>	<b>Has and does not need change or update</b>	<b>Does not need</b>	<b>N</b>
Elderly & Disabled Waiver	24%	1%	5%	70%	86
State of AL Independent Living (SAIL) Waiver	17%	4%	3%	76%	99
Alabama Community Transition (ACT) Waiver	17%	2%	8%	74%	65
Nursing Facilities	4%	0%	5%	91%	99
<b>Overall AL Average</b>	<b>12%</b>	<b>1%</b>	<b>5%</b>	<b>82%</b>	<b>369</b>
<b>Weighted NCI-AD Average</b>	<b>6%</b>	<b>2%</b>	<b>12%</b>	<b>80%</b>	<b>9,777</b>

### Needs a wheelchair but does not have one

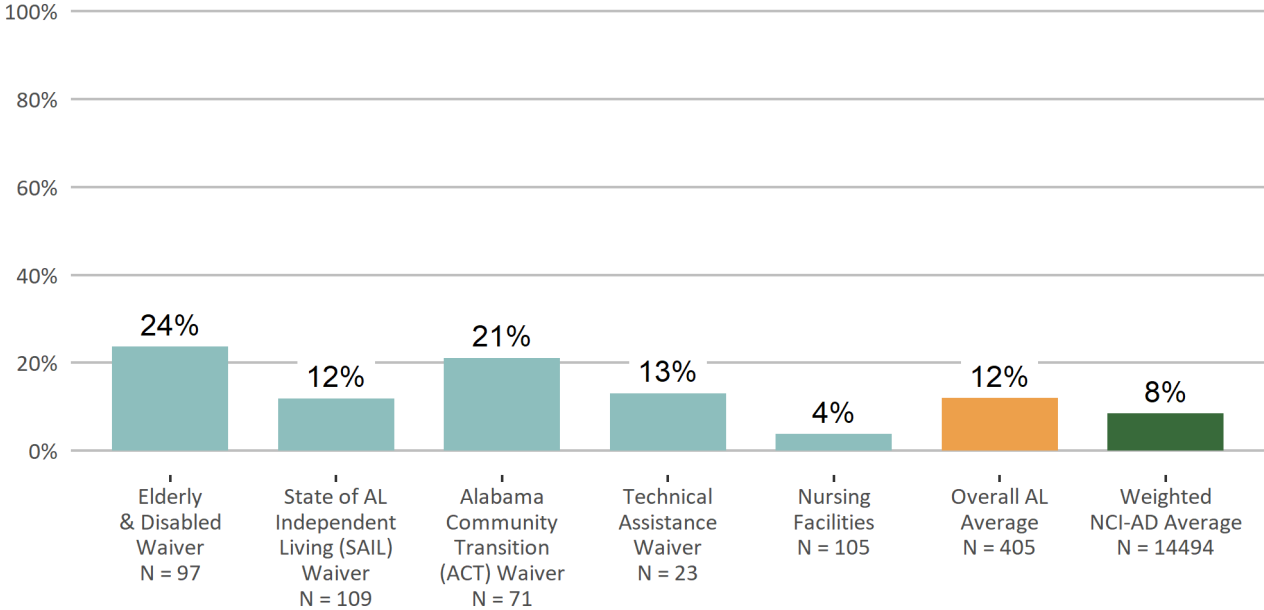


**Table 85. Needs a wheelchair but does not have one**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Needs</b>	<b>Has but needs change or update</b>	<b>Has and does not need change or update</b>	<b>Does not need</b>	<b>N</b>
Elderly & Disabled Waiver	12%	14%	39%	35%	102
State of AL Independent Living (SAIL) Waiver	7%	28%	51%	14%	108
Alabama Community Transition (ACT) Waiver	10%	21%	37%	32%	71
Technical Assistance Waiver	4%	17%	57%	22%	23
Nursing Facilities	4%	10%	52%	35%	104
<b>Overall AL Average</b>	<b>7%</b>	<b>12%</b>	<b>47%</b>	<b>34%</b>	<b>408</b>
<b>Weighted NCI-AD Average</b>	<b>5%</b>	<b>6%</b>	<b>39%</b>	<b>50%</b>	<b>14,745</b>

Needs a scooter but does not have one



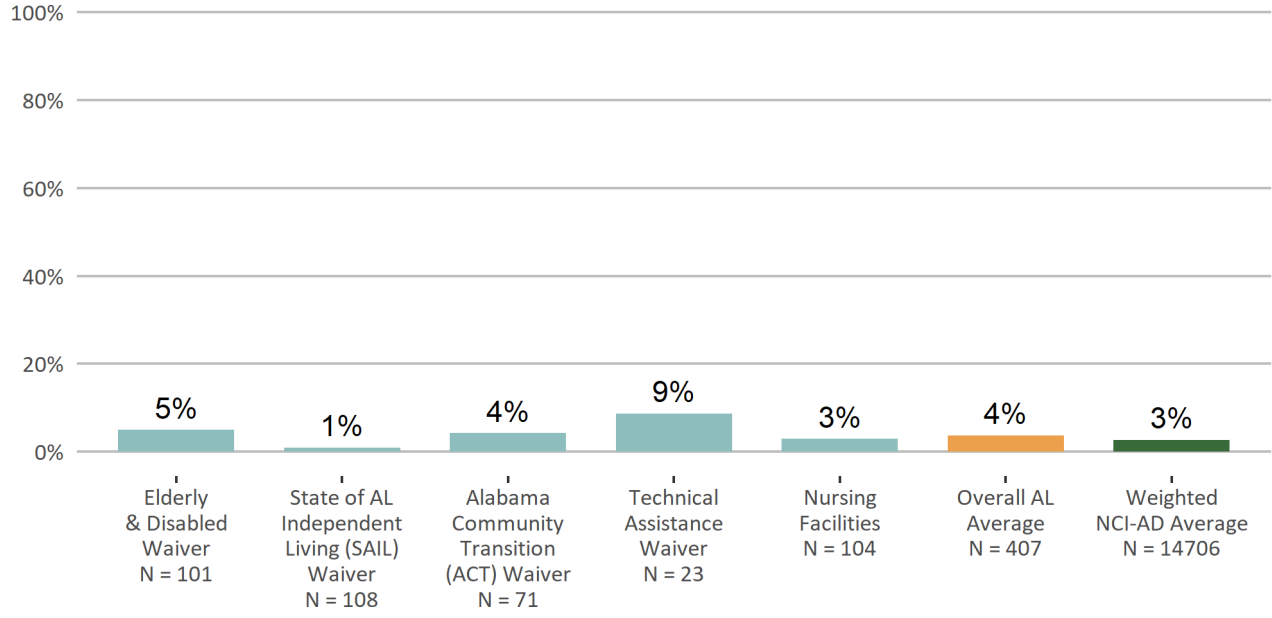
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
2022-23 Adult Consumer Survey National Results | 188

**Table 86. Needs a scooter but does not have one**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Needs</b>	<b>Has but needs change or update</b>	<b>Has and does not need change or update</b>	<b>Does not need</b>	<b>N</b>
Elderly & Disabled Waiver	24%	1%	11%	64%	97
State of AL Independent Living (SAIL) Waiver	12%	5%	3%	81%	109
Alabama Community Transition (ACT) Waiver	21%	4%	4%	70%	71
Technical Assistance Waiver	13%	0%	9%	78%	23
Nursing Facilities	4%	0%	2%	94%	105
<b>Overall AL Average</b>	<b>12%</b>	<b>1%</b>	<b>6%</b>	<b>82%</b>	<b>405</b>
<b>Weighted NCI-AD Average</b>	<b>8%</b>	<b>2%</b>	<b>9%</b>	<b>81%</b>	<b>14,494</b>

Needs a walker but does not have one

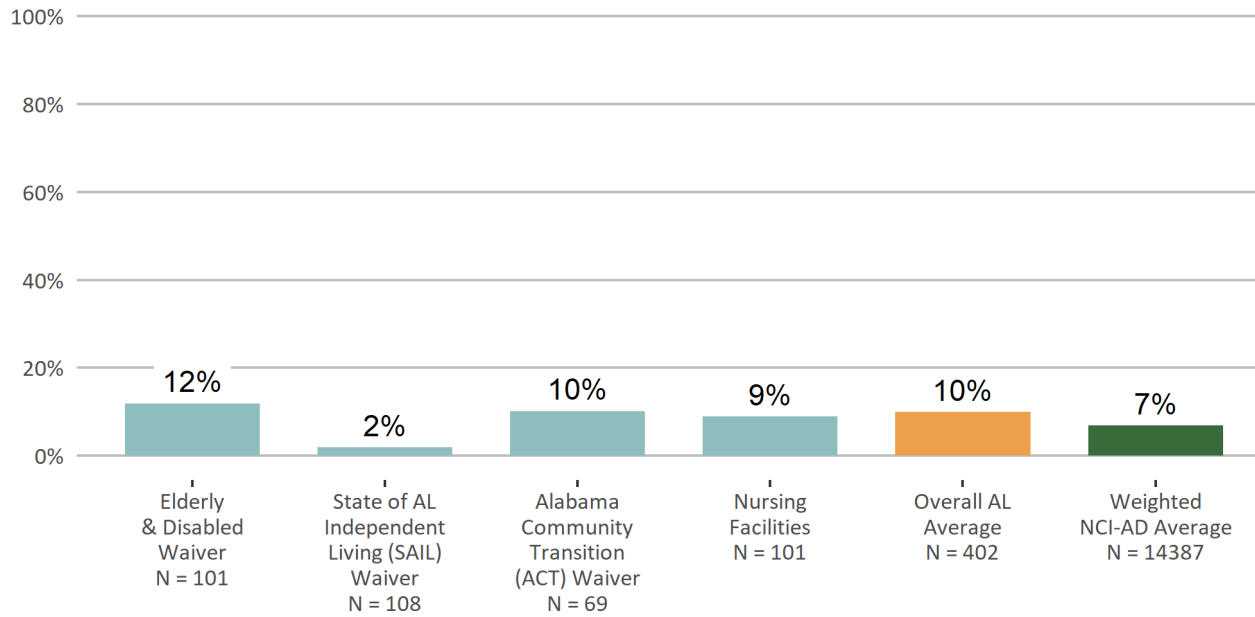


**Table 87. Needs a walker but does not have one**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Needs</b>	<b>Has but needs change or update</b>	<b>Has and does not need change or update</b>	<b>Does not need</b>	<b>N</b>
Elderly & Disabled Waiver	5%	17%	48%	31%	101
State of AL Independent Living (SAIL) Waiver	1%	3%	13%	83%	108
Alabama Community Transition (ACT) Waiver	4%	7%	38%	51%	71
Technical Assistance Waiver	9%	0%	13%	78%	23
Nursing Facilities	3%	3%	23%	71%	104
<b>Overall AL Average</b>	<b>4%</b>	<b>9%</b>	<b>33%</b>	<b>55%</b>	<b>407</b>
<b>Weighted NCI-AD Average</b>	<b>3%</b>	<b>6%</b>	<b>55%</b>	<b>37%</b>	<b>14,706</b>

### Needs hearing aids but does not have them



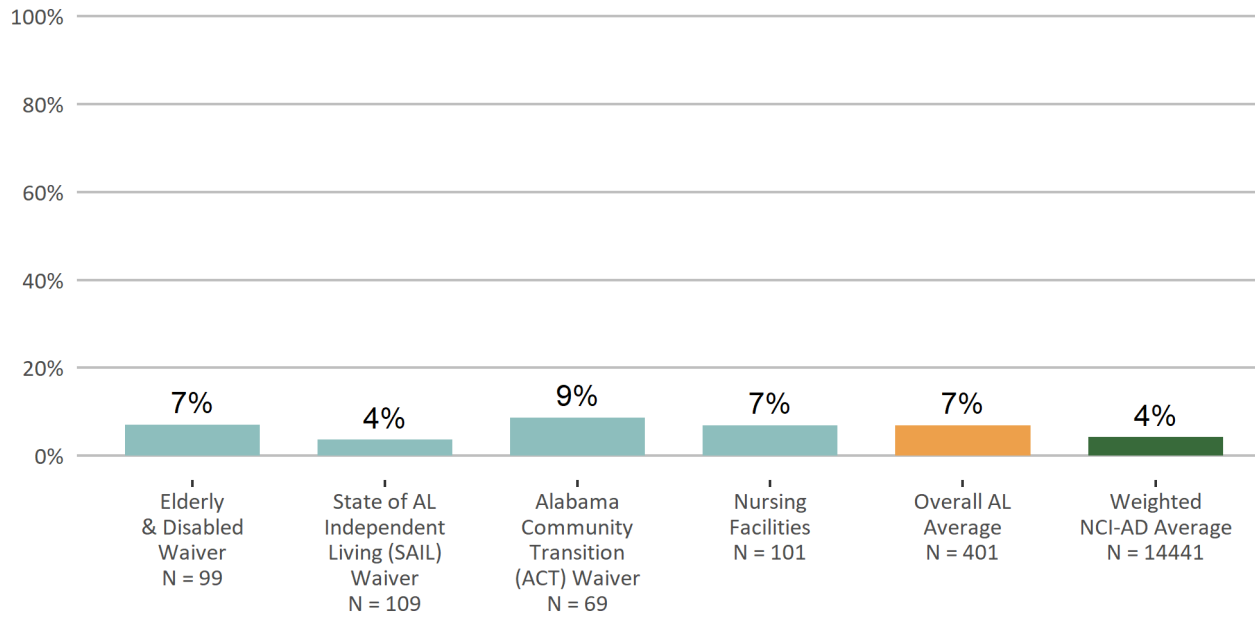


**Table 88. Needs hearing aids but does not have them**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Needs</b>	<b>Has but needs change or update</b>	<b>Has and does not need change or update</b>	<b>Does not need</b>	<b>N</b>
Elderly & Disabled Waiver	12%	2%	5%	81%	101
State of AL Independent Living (SAIL) Waiver	2%	1%	0%	97%	108
Alabama Community Transition (ACT) Waiver	10%	0%	1%	88%	69
Technical Assistance Waiver	0%	0%	0%	100%	23
Nursing Facilities	9%	4%	4%	83%	101
<b>Overall AL Average</b>	<b>10%</b>	<b>3%</b>	<b>4%</b>	<b>83%</b>	<b>402</b>
<b>Weighted NCI-AD Average</b>	<b>7%</b>	<b>4%</b>	<b>13%</b>	<b>77%</b>	<b>14,387</b>

### Needs glasses but does not have them

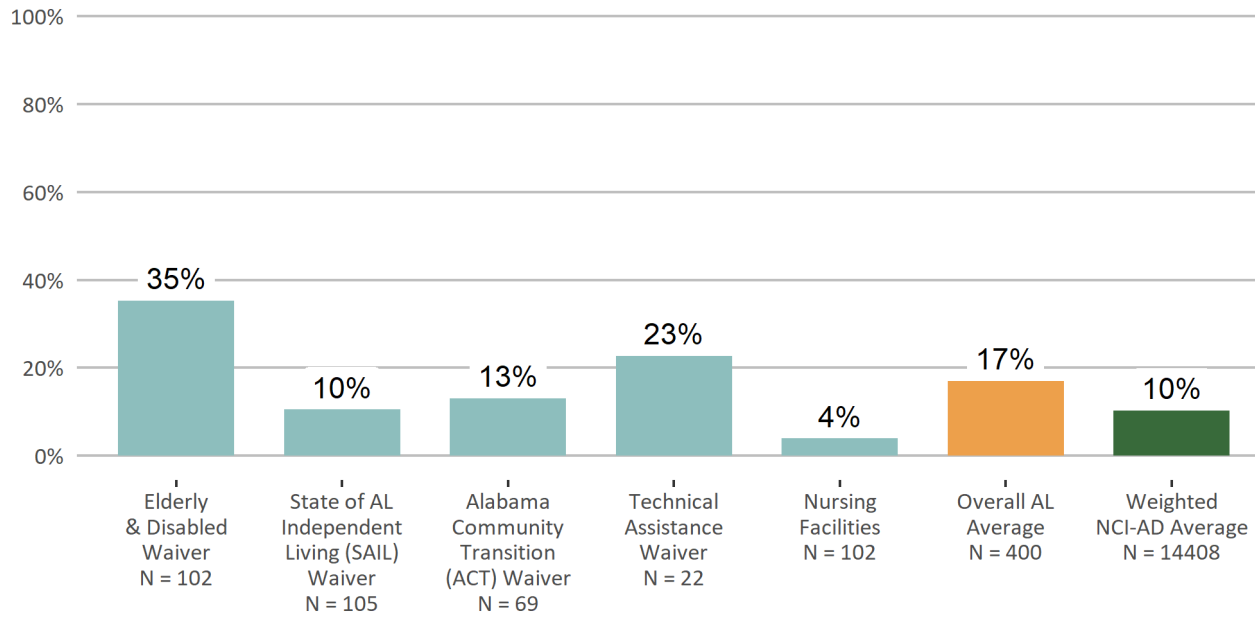


**Table 89. Needs glasses but does not have them**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Needs</b>	<b>Has but needs change or update</b>	<b>Has and does not need change or update</b>	<b>Does not need</b>	<b>N</b>
Elderly & Disabled Waiver	7%	32%	44%	16%	99
State of AL Independent Living (SAIL) Waiver	4%	20%	19%	57%	109
Alabama Community Transition (ACT) Waiver	9%	23%	32%	36%	69
Technical Assistance Waiver	0%	22%	13%	65%	23
Nursing Facilities	7%	9%	38%	47%	101
<b>Overall AL Average</b>	<b>7%</b>	<b>19%</b>	<b>40%</b>	<b>34%</b>	<b>401</b>
<b>Weighted NCI-AD Average</b>	<b>4%</b>	<b>14%</b>	<b>62%</b>	<b>19%</b>	<b>14,441</b>

### Needs personal emergency response system (PERS) but does not have one

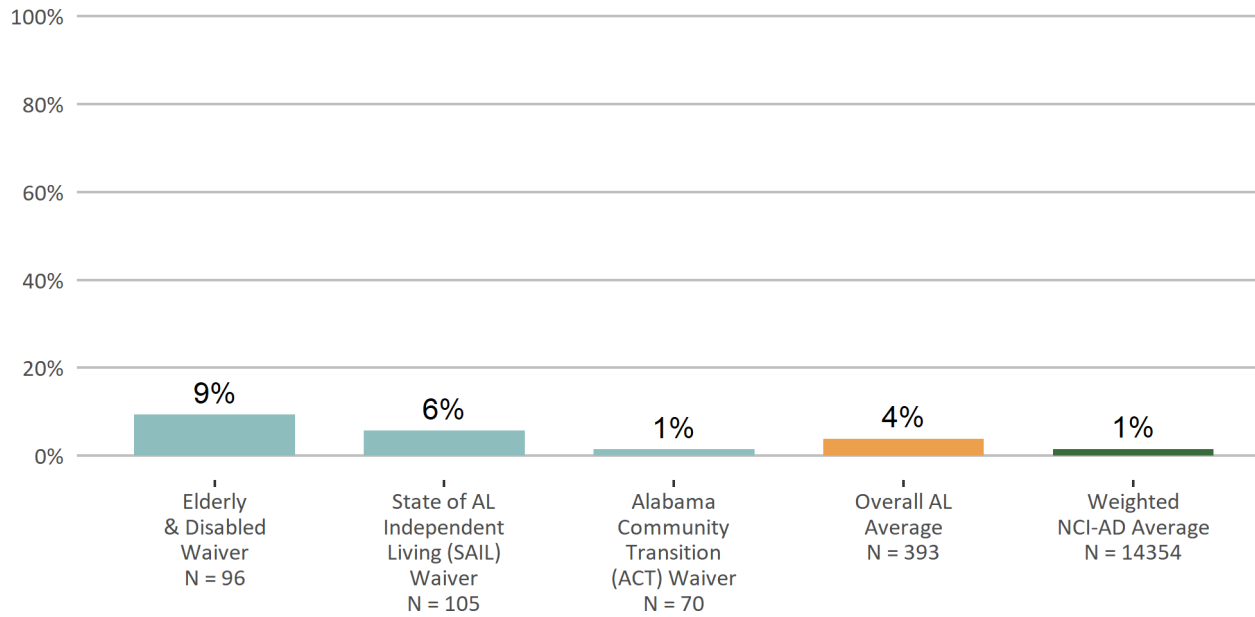


**Table 90. Needs personal emergency response system (PERS) but does not have one**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Needs</b>	<b>Has but needs change or update</b>	<b>Has and does not need change or update</b>	<b>Does not need</b>	<b>N</b>
Elderly & Disabled Waiver	35%	3%	20%	42%	102
State of AL Independent Living (SAIL) Waiver	10%	3%	30%	56%	105
Alabama Community Transition (ACT) Waiver	13%	12%	55%	20%	69
Technical Assistance Waiver	23%	0%	5%	73%	22
Nursing Facilities	4%	0%	53%	43%	102
<b>Overall AL Average</b>	<b>17%</b>	<b>1%</b>	<b>39%</b>	<b>43%</b>	<b>400</b>
<b>Weighted NCI-AD Average</b>	<b>10%</b>	<b>3%</b>	<b>51%</b>	<b>36%</b>	<b>14,408</b>

### Needs an oxygen machine but does not have one

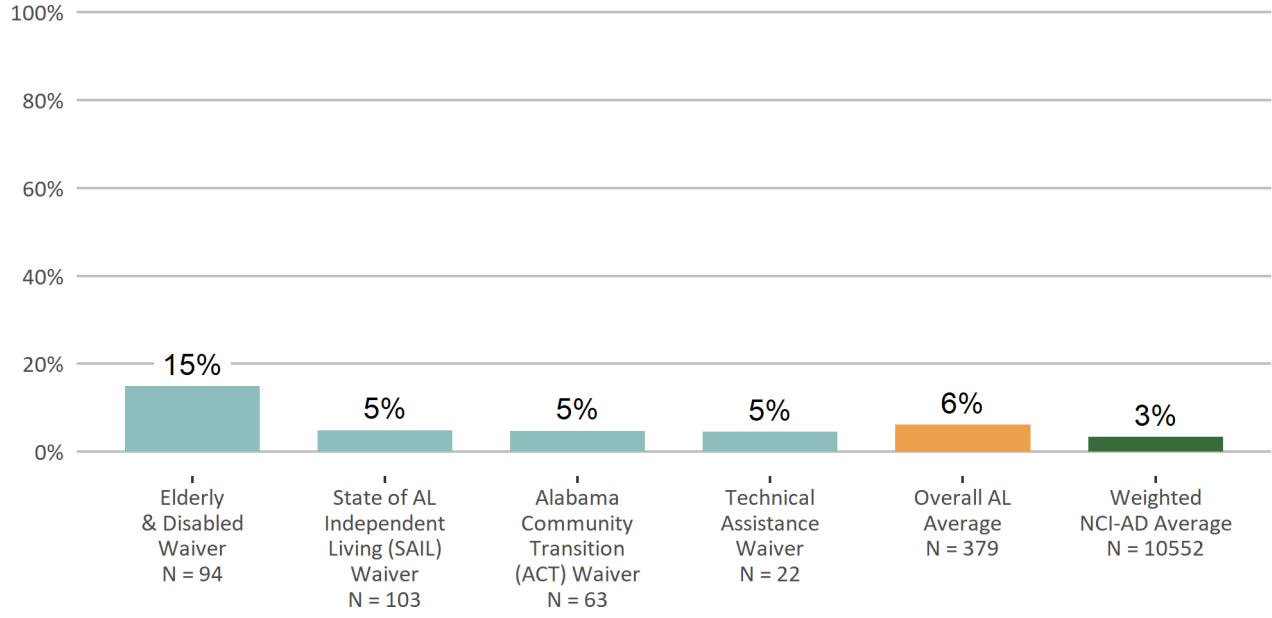


**Table 91. Needs an oxygen machine but does not have one**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Needs</b>	<b>Has but needs change or update</b>	<b>Has and does not need change or update</b>	<b>Does not need</b>	<b>N</b>
Elderly & Disabled Waiver	9%	4%	17%	70%	96
State of AL Independent Living (SAIL) Waiver	6%	1%	9%	85%	105
Alabama Community Transition (ACT) Waiver	1%	3%	11%	84%	70
Technical Assistance Waiver	0%	5%	57%	38%	21
Nursing Facilities	0%	0%	13%	87%	101
<b>Overall AL Average</b>	<b>4%</b>	<b>2%</b>	<b>14%</b>	<b>80%</b>	<b>393</b>
<b>Weighted NCI-AD Average</b>	<b>1%</b>	<b>1%</b>	<b>18%</b>	<b>79%</b>	<b>14,354</b>

Needs other assistive technology equipment but does not have



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
2022-23 Adult Consumer Survey National Results | 200

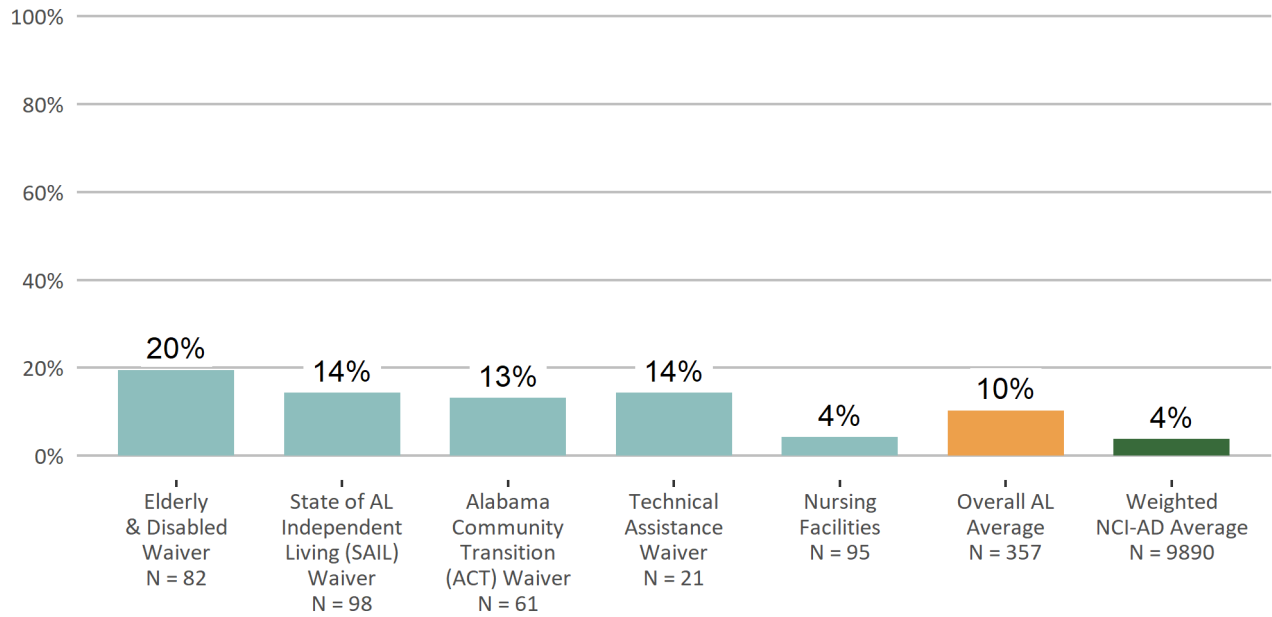


**Table 92. Needs other assistive technology equipment but does not have**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Needs</b>	<b>Has but needs change or update</b>	<b>Has and does not need change or update</b>	<b>Does not need</b>	<b>N</b>
Elderly & Disabled Waiver	15%	2%	11%	72%	94
State of AL Independent Living (SAIL) Waiver	5%	0%	4%	91%	103
Alabama Community Transition (ACT) Waiver	5%	2%	11%	83%	63
Technical Assistance Waiver	5%	0%	9%	86%	22
Nursing Facilities	0%	0%	2%	98%	97
<b>Overall AL Average</b>	<b>6%</b>	<b>1%</b>	<b>6%</b>	<b>87%</b>	<b>379</b>
<b>Weighted NCI-AD Average</b>	<b>3%</b>	<b>1%</b>	<b>16%</b>	<b>79%</b>	<b>10,552</b>

### Needs other equipment but does not have



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
2022-23 Adult Consumer Survey National Results | 202

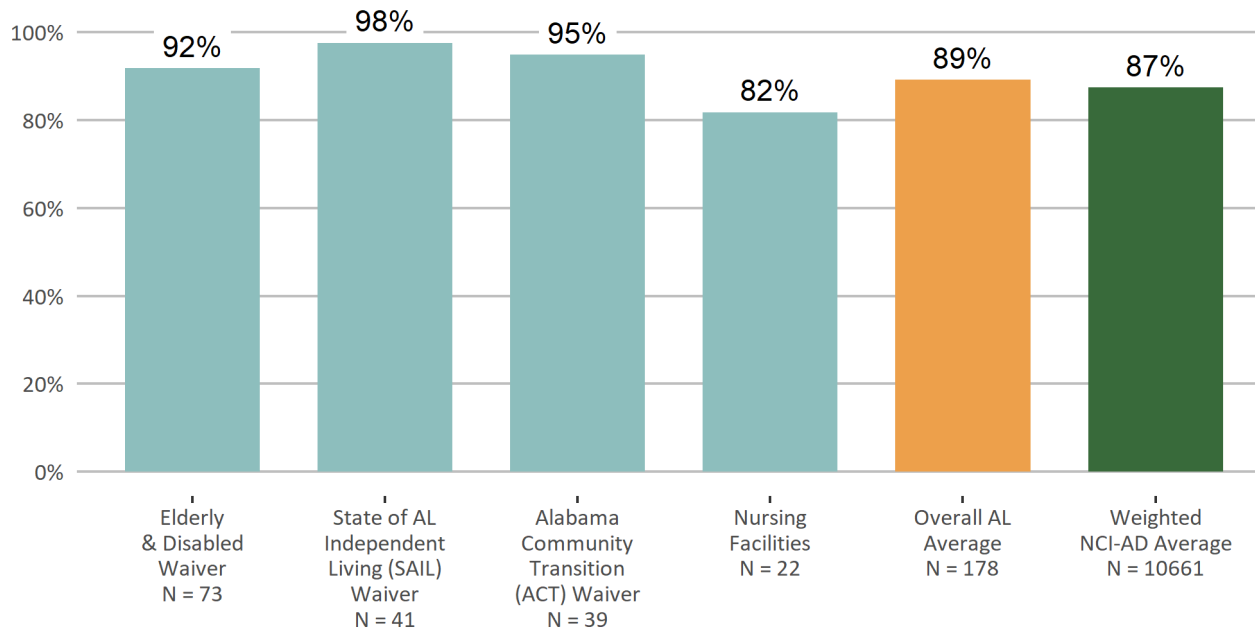
**Table 93. Needs other equipment but does not have**

*Proxy respondents were allowed for this question.*

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Elderly & Disabled Waiver	20%	4%	9%	68%	82
State of AL Independent Living (SAIL) Waiver	14%	3%	4%	79%	98
Alabama Community Transition (ACT) Waiver	13%	2%	2%	84%	61
Technical Assistance Waiver	14%	0%	0%	86%	21
Nursing Facilities	4%	1%	2%	93%	95
<b>Overall AL Average</b>	<b>10%</b>	<b>2%</b>	<b>5%</b>	<b>83%</b>	<b>357</b>
<b>Weighted NCI-AD Average</b>	<b>4%</b>	<b>2%</b>	<b>19%</b>	<b>75%</b>	<b>9,890</b>

## Medications

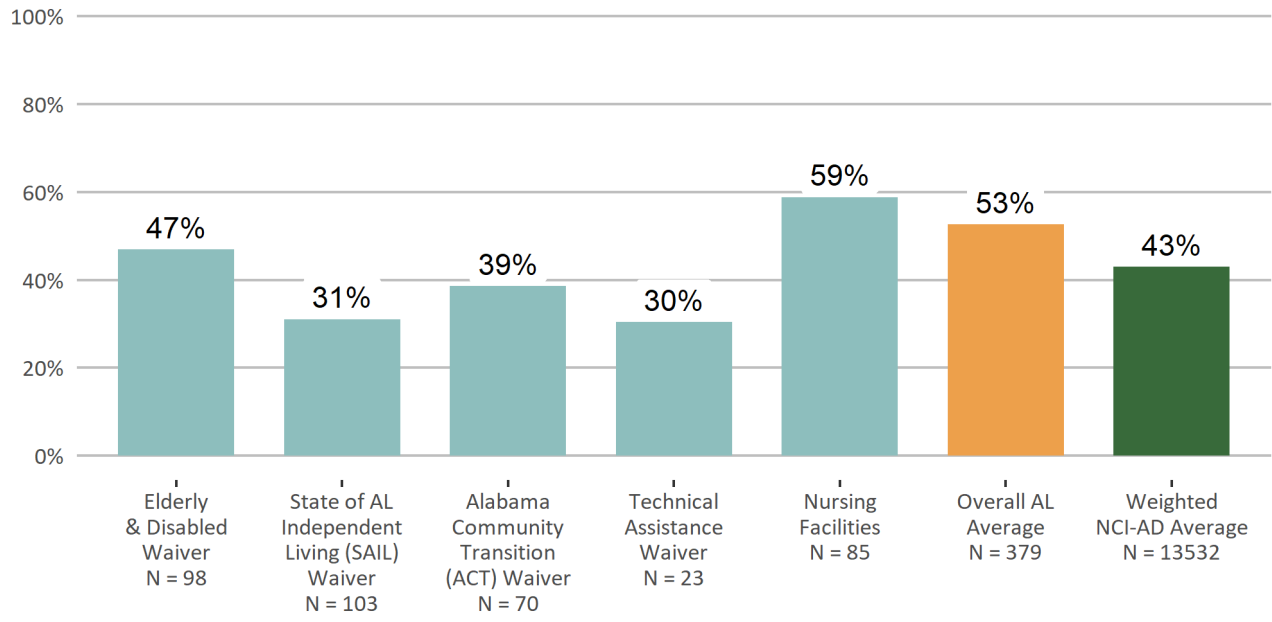
### Knows what prescription medications are for



**Table 94. Knows what prescription medications are for**

<b>Program</b>	<b>Yes</b>	<b>Maybe, Not sure</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	92%	7%	1%	73
State of AL Independent Living (SAIL) Waiver	98%	0%	2%	41
Alabama Community Transition (ACT) Waiver	95%	3%	3%	39
Nursing Facilities	82%	14%	5%	22
<b>Overall AL Average</b>	<b>89%</b>	<b>9%</b>	<b>2%</b>	<b>178</b>
<b>Weighted NCI-AD Average</b>	<b>87%</b>	<b>9%</b>	<b>4%</b>	<b>10,661</b>

### Takes medication to help feel less sad or depressed



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
2022-23 Adult Consumer Survey National Results | 207

**Table 95. Takes medication to help feel less sad or depressed**

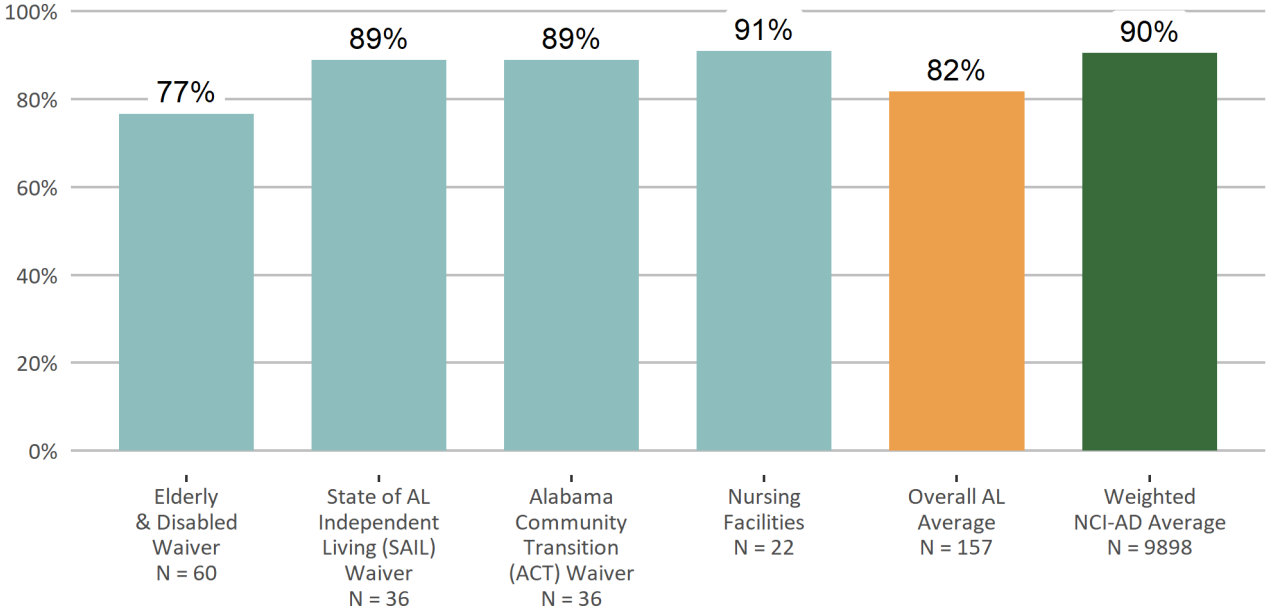
*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	47%	53%	98
State of AL Independent Living (SAIL) Waiver	31%	69%	103
Alabama Community Transition (ACT) Waiver	39%	61%	70
Technical Assistance Waiver	30%	70%	23
Nursing Facilities	59%	41%	85
<b>Overall AL Average</b>	<b>53%</b>	<b>47%</b>	<b>379</b>
<b>Weighted NCI-AD Average</b>	<b>43%</b>	<b>57%</b>	<b>13,532</b>



*Health care*

### Has access to mental health services if they want them

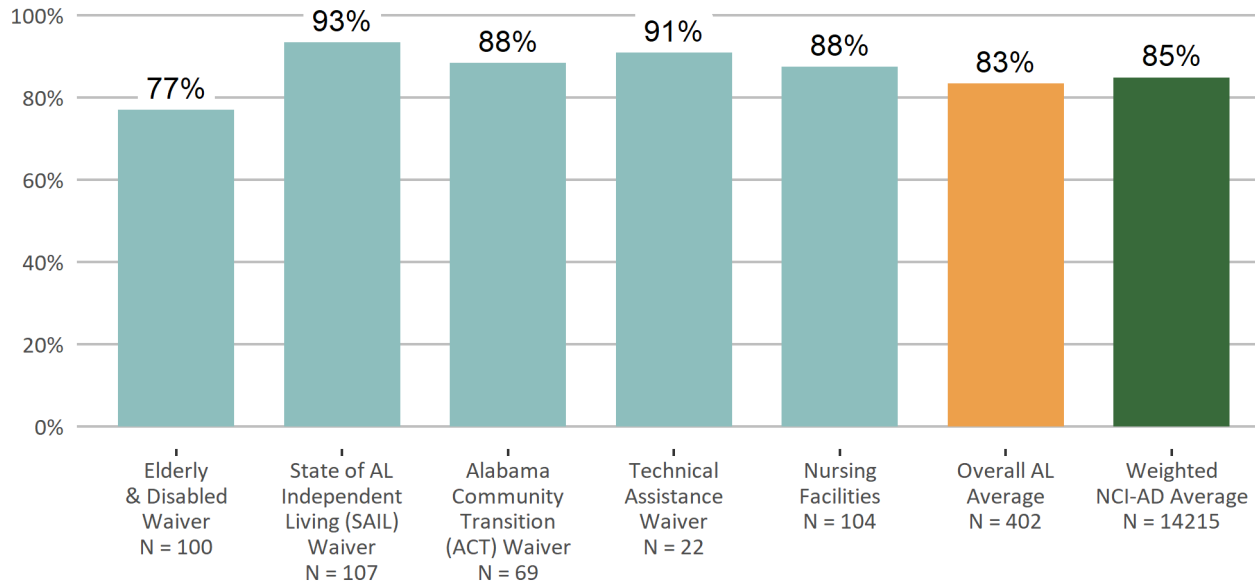


Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
2022-23 Adult Consumer Survey National Results | 210

**Table 96. Has access to mental health services if they want them**

<b>Program</b>	<b>Yes, always</b>	<b>Usually</b>	<b>No, only sometimes or rarely</b>	<b>N</b>
Elderly & Disabled Waiver	77%	0%	23%	60
State of AL Independent Living (SAIL) Waiver	89%	0%	11%	36
Alabama Community Transition (ACT) Waiver	89%	0%	11%	36
Nursing Facilities	91%	0%	9%	22
<b>Overall AL Average</b>	<b>82%</b>	<b>0%</b>	<b>18%</b>	<b>157</b>
<b>Weighted NCI-AD Average</b>	<b>90%</b>	<b>2%</b>	<b>7%</b>	<b>9,898</b>

Can get an appointment to see or talk to their primary care doctor when they need to

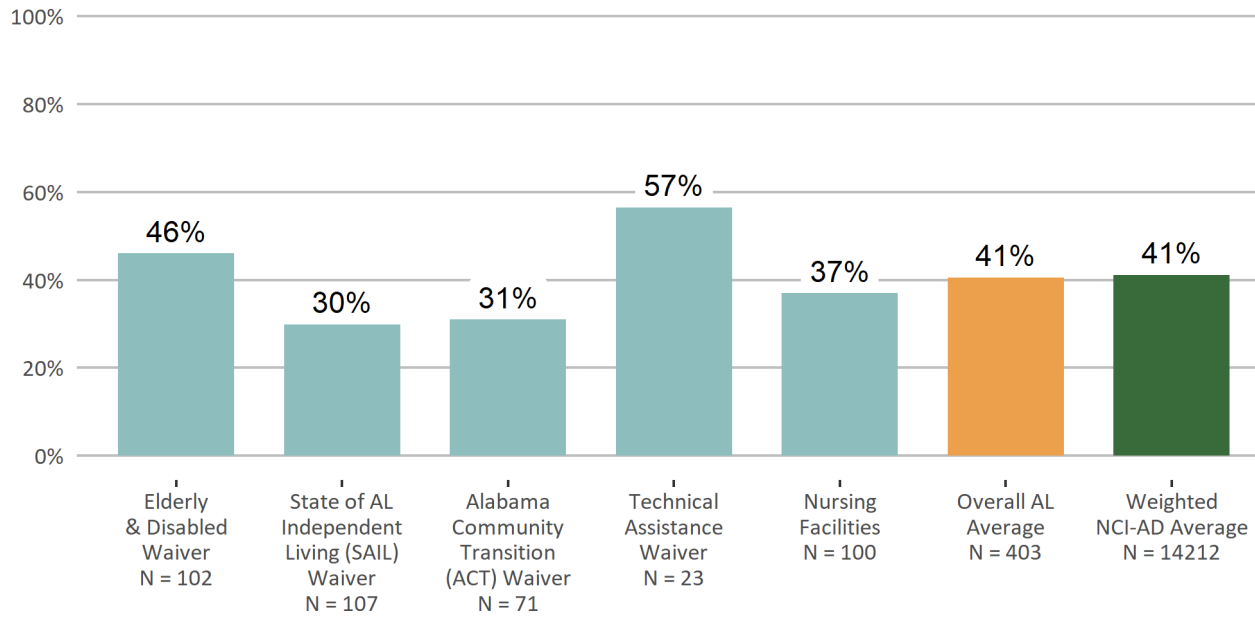


**Table 97. Can get an appointment to see or talk to their primary care doctor when they need to**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes, always</b>	<b>Usually</b>	<b>No, only sometimes or rarely</b>	<b>N</b>
Elderly & Disabled Waiver	77%	14%	9%	100
State of AL Independent Living (SAIL) Waiver	93%	4%	3%	107
Alabama Community Transition (ACT) Waiver	88%	6%	6%	69
Technical Assistance Waiver	91%	5%	5%	22
Nursing Facilities	88%	6%	7%	104
<b>Overall AL Average</b>	<b>83%</b>	<b>9%</b>	<b>8%</b>	<b>402</b>
<b>Weighted NCI-AD Average</b>	<b>85%</b>	<b>10%</b>	<b>5%</b>	<b>14,215</b>

### Went to the emergency room for any reason in the past 12 months

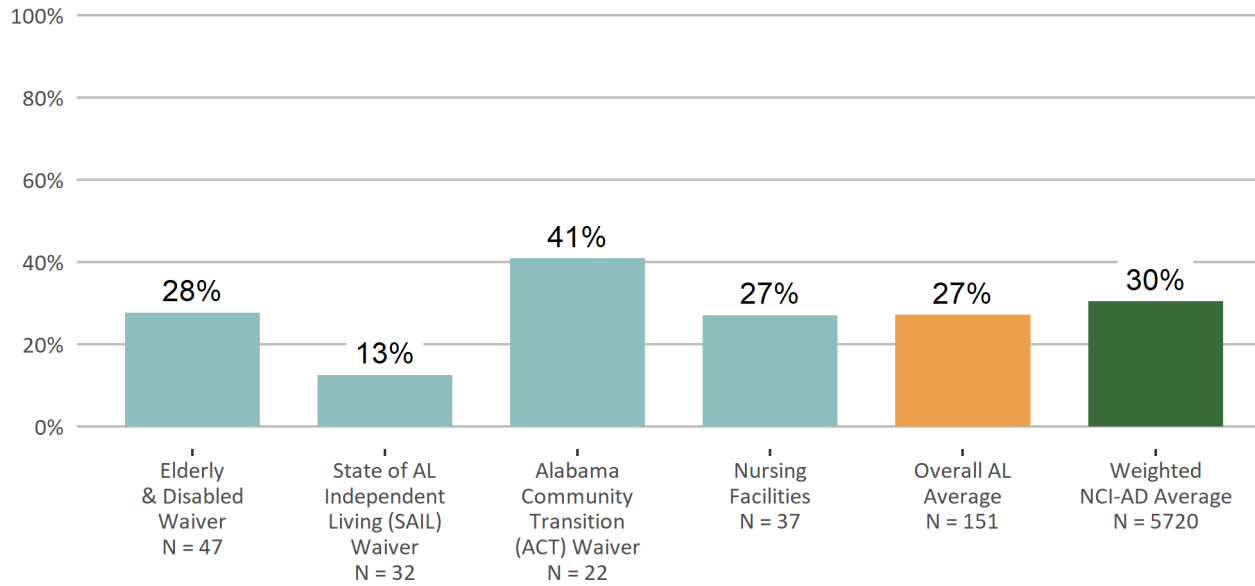


**Table 98. Went to the emergency room for any reason in the past 12 months**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	46%	54%	102
State of AL Independent Living (SAIL) Waiver	30%	70%	107
Alabama Community Transition (ACT) Waiver	31%	69%	71
Technical Assistance Waiver	57%	43%	23
Nursing Facilities	37%	63%	100
<b>Overall AL Average</b>	<b>41%</b>	<b>59%</b>	<b>403</b>
<b>Weighted NCI-AD Average</b>	<b>41%</b>	<b>59%</b>	<b>14,212</b>

Has gone to the emergency room in the past 12 months due to falling or losing balance



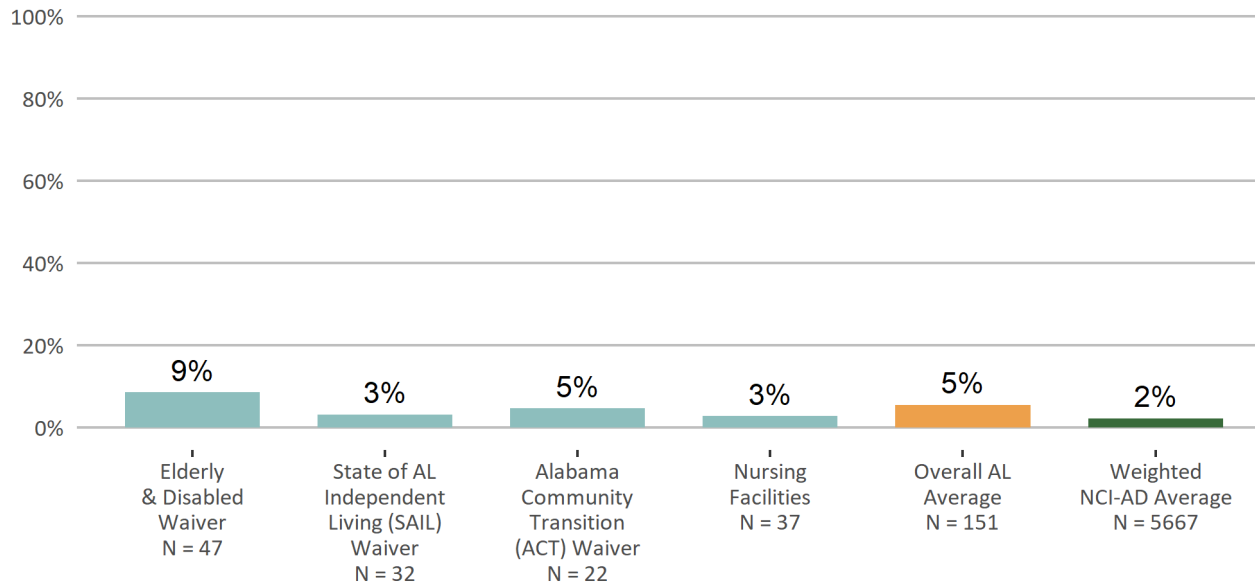


**Table 99. Has gone to the emergency room in the past 12 months due to falling or losing balance**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	28%	72%	47
State of AL Independent Living (SAIL) Waiver	13%	88%	32
Alabama Community Transition (ACT) Waiver	41%	59%	22
Nursing Facilities	27%	73%	37
<b>Overall AL Average</b>	<b>27%</b>	<b>73%</b>	<b>151</b>
<b>Weighted NCI-AD Average</b>	<b>30%</b>	<b>70%</b>	<b>5,720</b>

Has gone to the emergency room in the past 12 months due to tooth or mouth pain

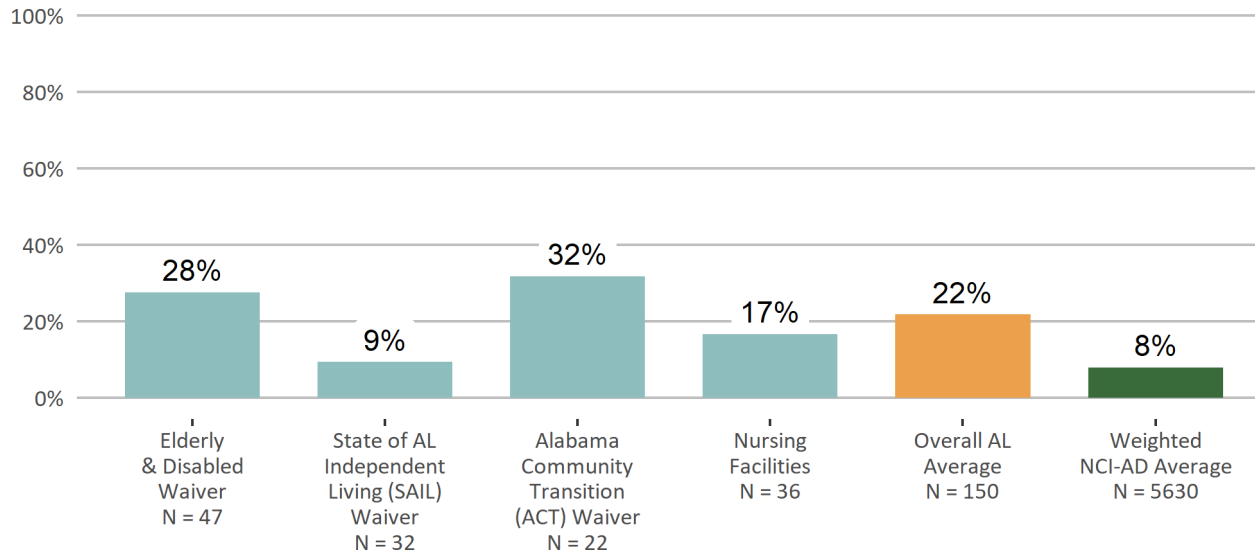


**Table 100. Has gone to the emergency room in the past 12 months due to tooth or mouth pain**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	9%	91%	47
State of AL Independent Living (SAIL) Waiver	3%	97%	32
Alabama Community Transition (ACT) Waiver	5%	95%	22
Nursing Facilities	3%	97%	37
<b>Overall AL Average</b>	<b>5%</b>	<b>95%</b>	<b>151</b>
<b>Weighted NCI-AD Average</b>	<b>2%</b>	<b>98%</b>	<b>5,667</b>

Has gone to the emergency room in the past 12 months due to not being able to see their primary care physician

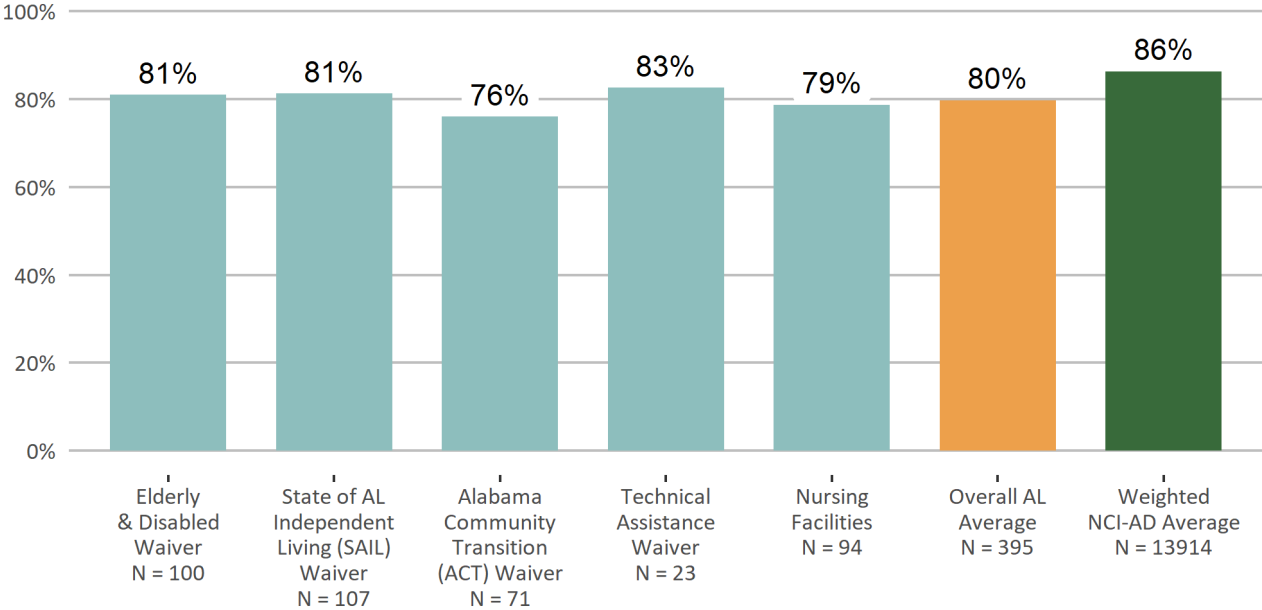


**Table 101. Has gone to the emergency room in the past 12 months due to not being able to see their primary care physician**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	28%	72%	47
State of AL Independent Living (SAIL) Waiver	9%	91%	32
Alabama Community Transition (ACT) Waiver	32%	68%	22
Nursing Facilities	17%	83%	36
<b>Overall AL Average</b>	<b>22%</b>	<b>78%</b>	<b>150</b>
<b>Weighted NCI-AD Average</b>	<b>8%</b>	<b>92%</b>	<b>5,630</b>

Had a physical exam or wellness visit in the past 12 months



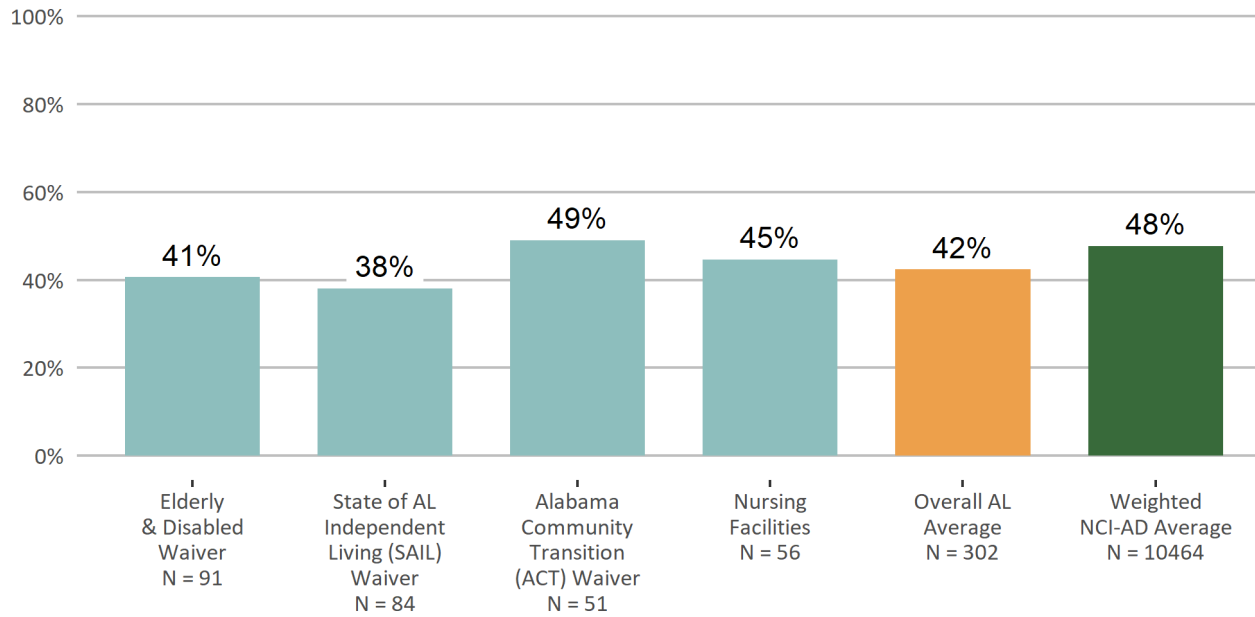
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
2022-23 Adult Consumer Survey National Results | 222

**Table 102. Had a physical exam or wellness visit in the past 12 months**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	81%	19%	100
State of AL Independent Living (SAIL) Waiver	81%	19%	107
Alabama Community Transition (ACT) Waiver	76%	24%	71
Technical Assistance Waiver	83%	17%	23
Nursing Facilities	79%	21%	94
<b>Overall AL Average</b>	<b>80%</b>	<b>20%</b>	<b>395</b>
<b>Weighted NCI-AD Average</b>	<b>86%</b>	<b>14%</b>	<b>13,914</b>

### Had a hearing exam in the past 4 years



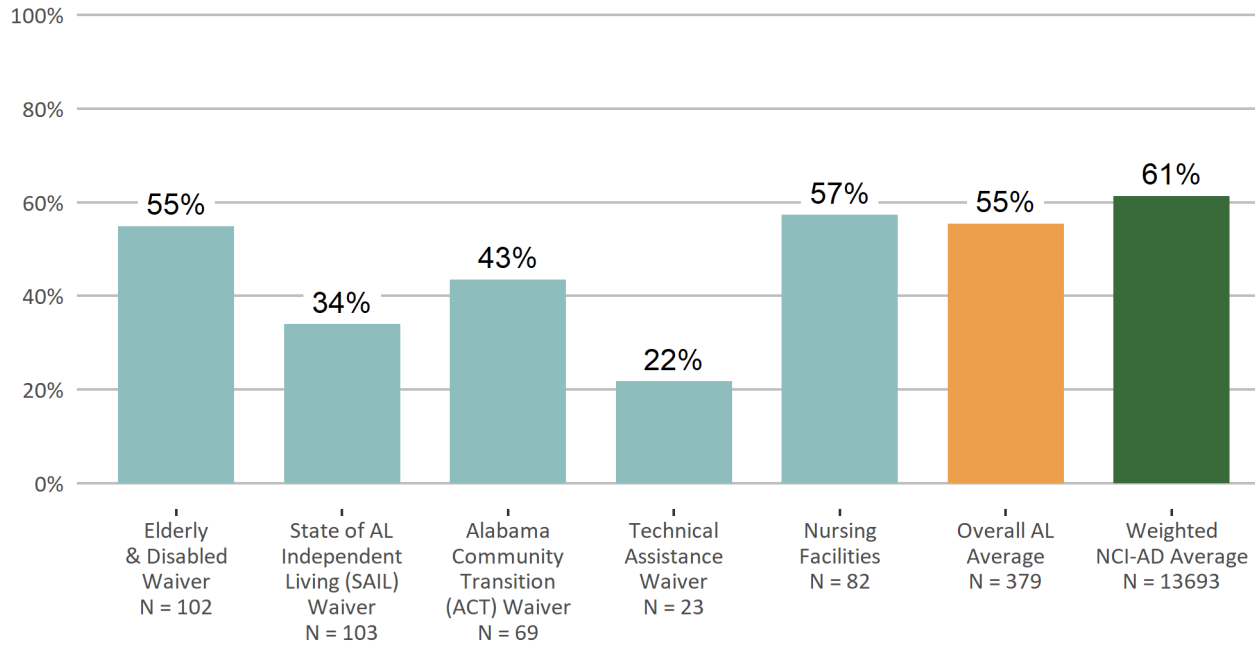


**Table 103. Had a hearing exam in the past 4 years**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>5 years ago or more</b>	<b>3-4 years ago</b>	<b>1-2 years ago</b>	<b>Past Year</b>	<b>Has not had one</b>	<b>N</b>
Elderly & Disabled Waiver	30%	7%	19%	15%	30%	91
State of AL Independent Living (SAIL) Waiver	29%	12%	10%	17%	33%	84
Alabama Community Transition (ACT) Waiver	22%	12%	20%	18%	29%	51
Nursing Facilities	21%	9%	11%	25%	34%	56
<b>Overall AL Average</b>	<b>26%</b>	<b>8%</b>	<b>15%</b>	<b>20%</b>	<b>32%</b>	<b>302</b>
<b>Weighted NCI-AD Average</b>	<b>21%</b>	<b>10%</b>	<b>18%</b>	<b>20%</b>	<b>32%</b>	<b>10,464</b>

### Had a vision exam in the past year

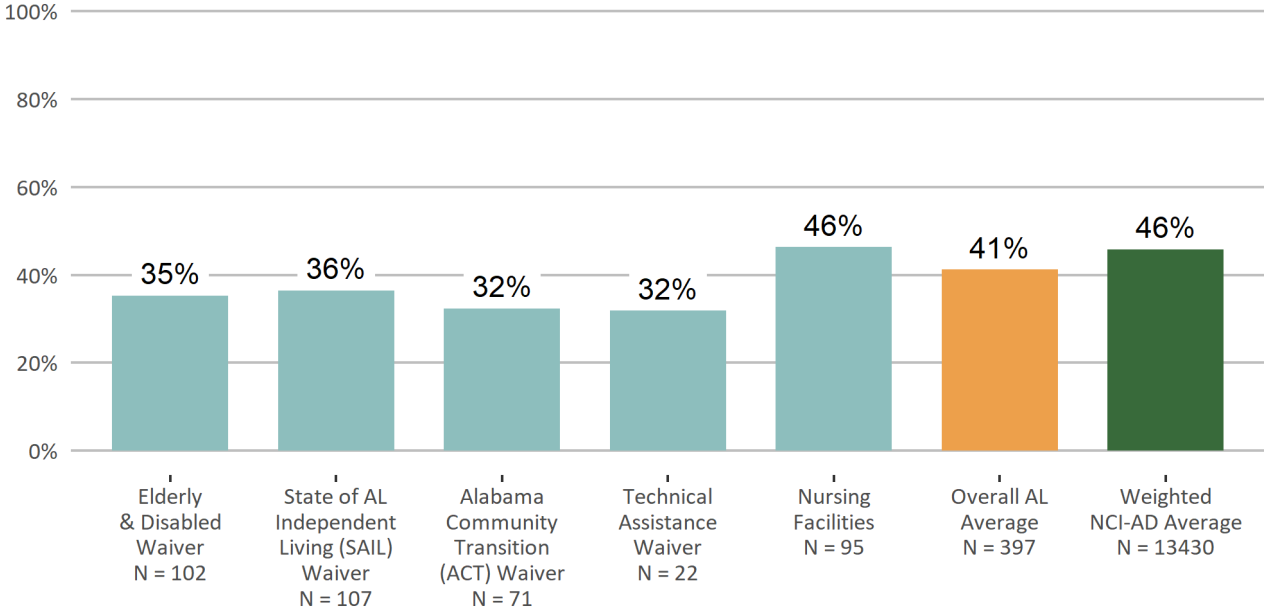


**Table 104. Had a vision exam in the past year**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	55%	45%	102
State of AL Independent Living (SAIL) Waiver	34%	66%	103
Alabama Community Transition (ACT) Waiver	43%	57%	69
Technical Assistance Waiver	22%	78%	23
Nursing Facilities	57%	43%	82
<b>Overall AL Average</b>	<b>55%</b>	<b>45%</b>	<b>379</b>
<b>Weighted NCI-AD Average</b>	<b>61%</b>	<b>39%</b>	<b>13,693</b>

### Had a dental visit in the past 12 months



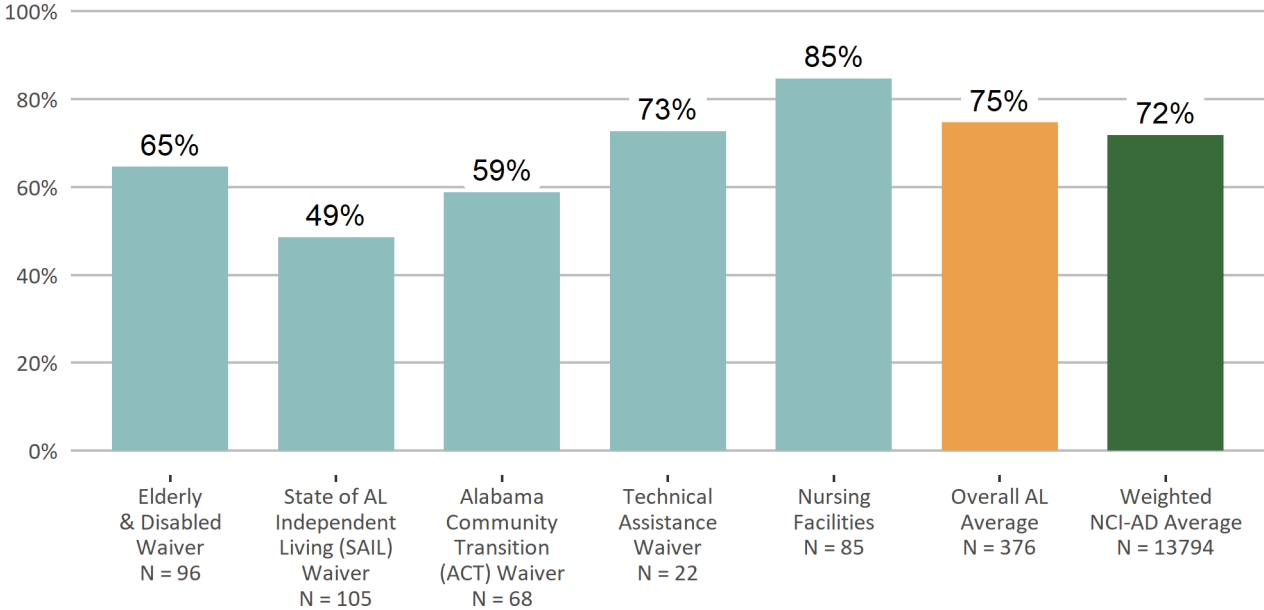
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
2022-23 Adult Consumer Survey National Results | 228

**Table 105. Had a dental visit in the past 12 months**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	35%	65%	102
State of AL Independent Living (SAIL) Waiver	36%	64%	107
Alabama Community Transition (ACT) Waiver	32%	68%	71
Technical Assistance Waiver	32%	68%	22
Nursing Facilities	46%	54%	95
<b>Overall AL Average</b>	<b>41%</b>	<b>59%</b>	<b>397</b>
<b>Weighted NCI-AD Average</b>	<b>46%</b>	<b>54%</b>	<b>13,430</b>

Had a flu shot in the past 12 months



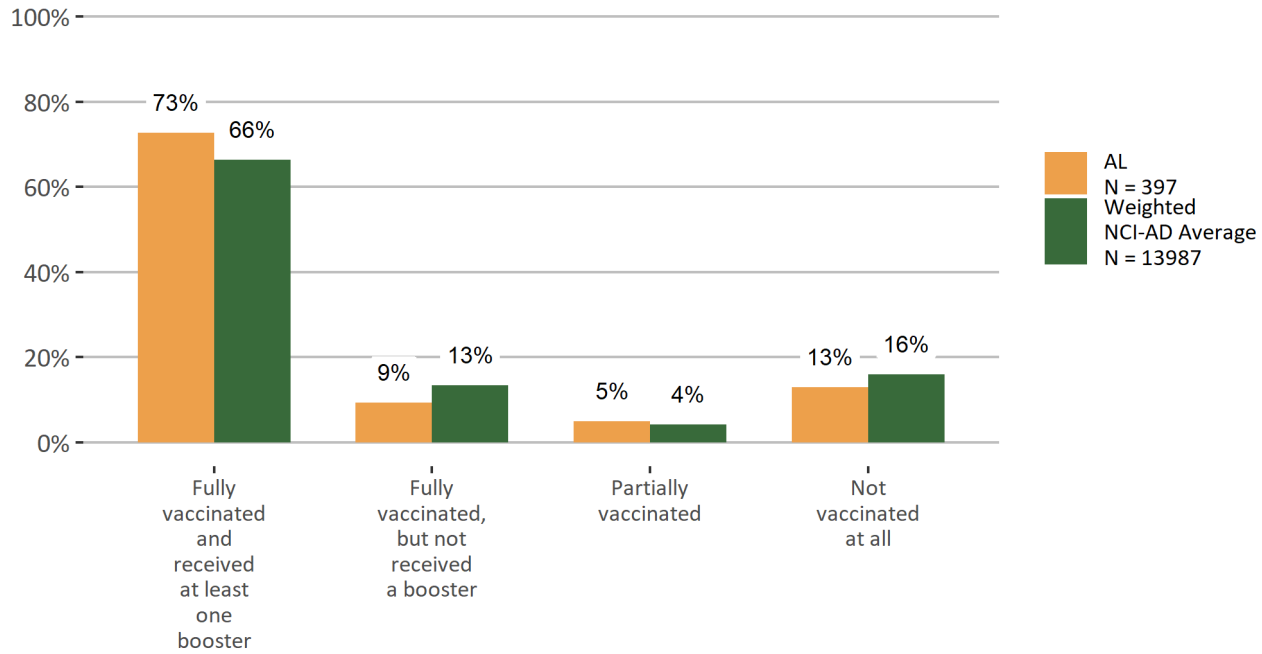
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
2022-23 Adult Consumer Survey National Results | 230

**Table 106. Had a flu shot in the past 12 months**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	65%	35%	96
State of AL Independent Living (SAIL) Waiver	49%	51%	105
Alabama Community Transition (ACT) Waiver	59%	41%	68
Technical Assistance Waiver	73%	27%	22
Nursing Facilities	85%	15%	85
<b>Overall AL Average</b>	<b>75%</b>	<b>25%</b>	<b>376</b>
<b>Weighted NCI-AD Average</b>	<b>72%</b>	<b>28%</b>	<b>13,794</b>

### Received the COVID-19 Vaccine





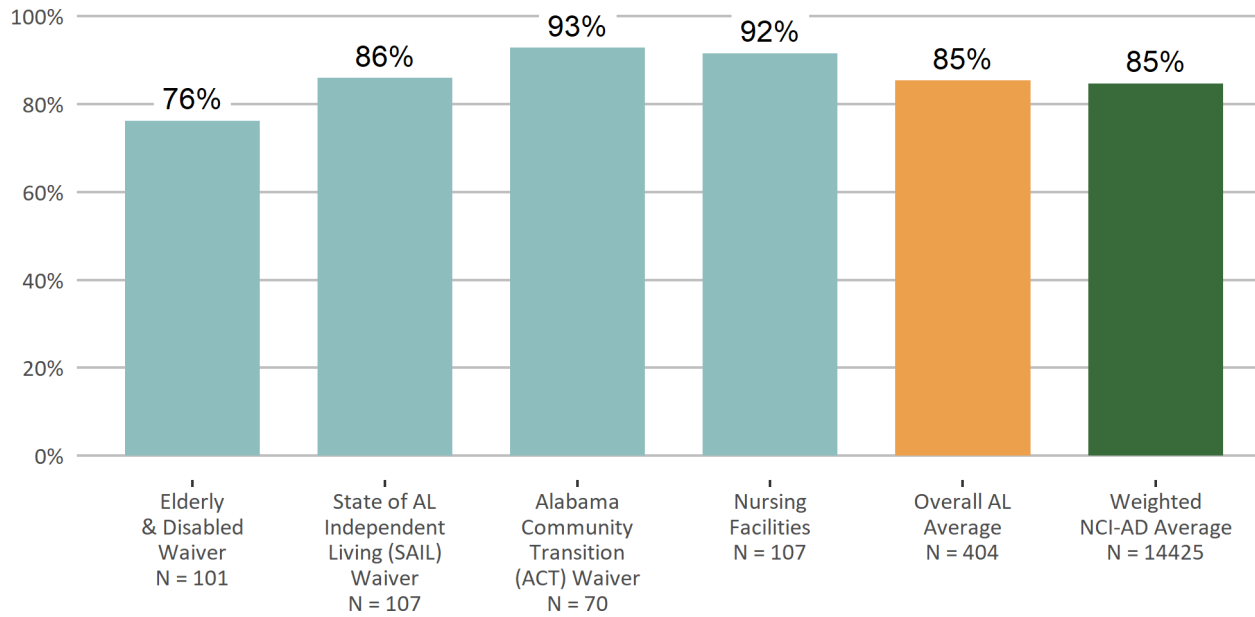
**Table 107. Received the COVID-19 Vaccine**

*Proxy respondents were allowed for this question*

<b>Program</b>	<b>Fully vaccinated and received at least one booster</b>	<b>Fully vaccinated, but not received a booster</b>	<b>Partially vaccinated</b>	<b>Not vaccinated at all</b>	<b>N</b>
Elderly & Disabled Waiver	62%	10%	5%	24%	102
State of AL Independent Living (SAIL) Waiver	40%	17%	1%	42%	107
Alabama Community Transition (ACT) Waiver	57%	20%	0%	23%	70
Technical Assistance Waiver	57%	17%	4%	22%	23
Nursing Facilities	83%	8%	5%	3%	95
<b>Overall AL Average</b>	<b>73%</b>	<b>9%</b>	<b>5%</b>	<b>13%</b>	<b>397</b>
<b>Weighted NCI-AD Average</b>	<b>66%</b>	<b>13%</b>	<b>4%</b>	<b>16%</b>	<b>13,987</b>

## Wellness

### Has access to healthy foods when they want them

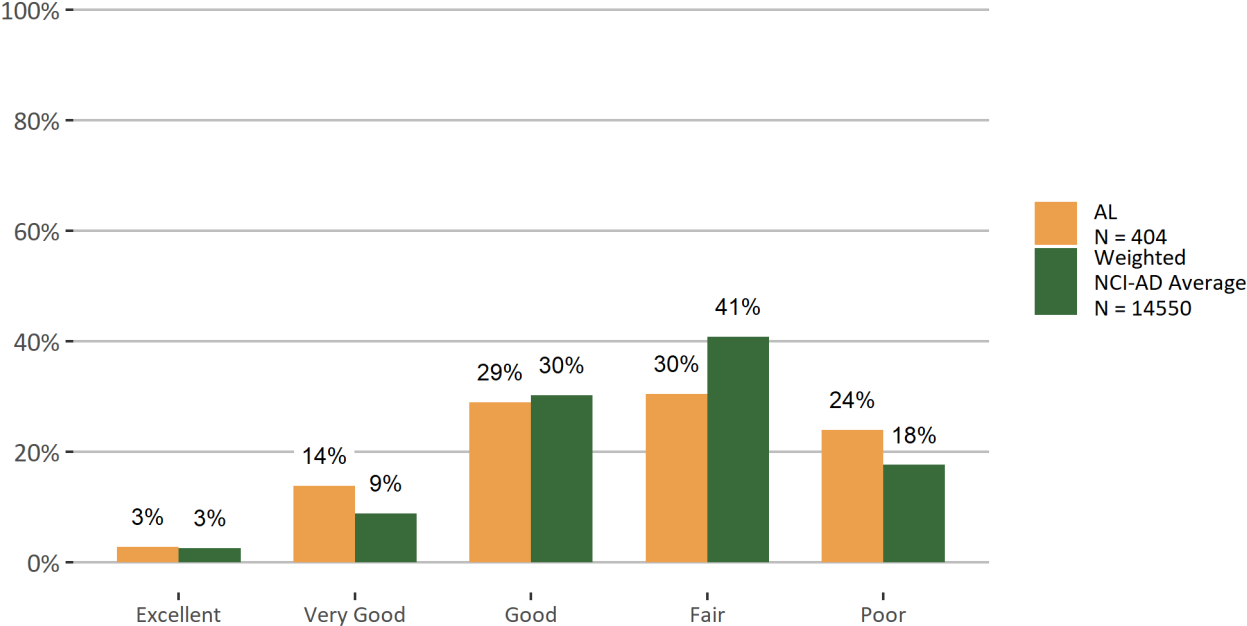


**Table 108. Has access to healthy foods when they want them**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes, often</b>	<b>Sometimes</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	76%	15%	9%	101
State of AL Independent Living (SAIL) Waiver	86%	6%	8%	107
Alabama Community Transition (ACT) Waiver	93%	4%	3%	70
Nursing Facilities	92%	3%	6%	107
<b>Overall AL Average</b>	<b>85%</b>	<b>8%</b>	<b>7%</b>	<b>404</b>
<b>Weighted NCI-AD Average</b>	<b>85%</b>	<b>11%</b>	<b>5%</b>	<b>14,425</b>

### Overall Health



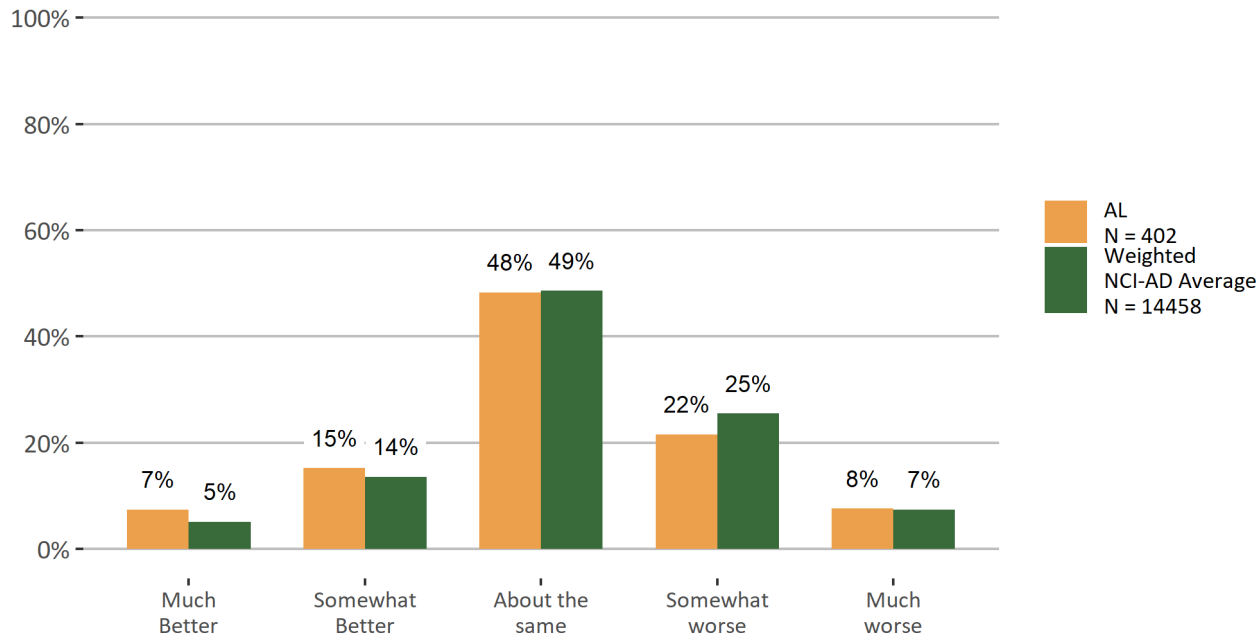
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

**Table 109. Overall Health**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Excellent</b>	<b>Very Good</b>	<b>Good</b>	<b>Fair</b>	<b>Poor</b>	<b>N</b>
Elderly & Disabled Waiver	2%	10%	28%	31%	28%	102
State of AL Independent Living (SAIL) Waiver	11%	21%	33%	24%	11%	106
Alabama Community Transition (ACT) Waiver	6%	17%	31%	31%	14%	70
Technical Assistance Waiver	13%	17%	35%	26%	9%	23
Nursing Facilities	3%	17%	29%	30%	21%	103
<b>Overall AL Average</b>	<b>3%</b>	<b>14%</b>	<b>29%</b>	<b>30%</b>	<b>24%</b>	<b>404</b>
<b>Weighted NCI-AD Average</b>	<b>3%</b>	<b>9%</b>	<b>30%</b>	<b>41%</b>	<b>18%</b>	<b>14,550</b>

### Health compared to 12 months ago



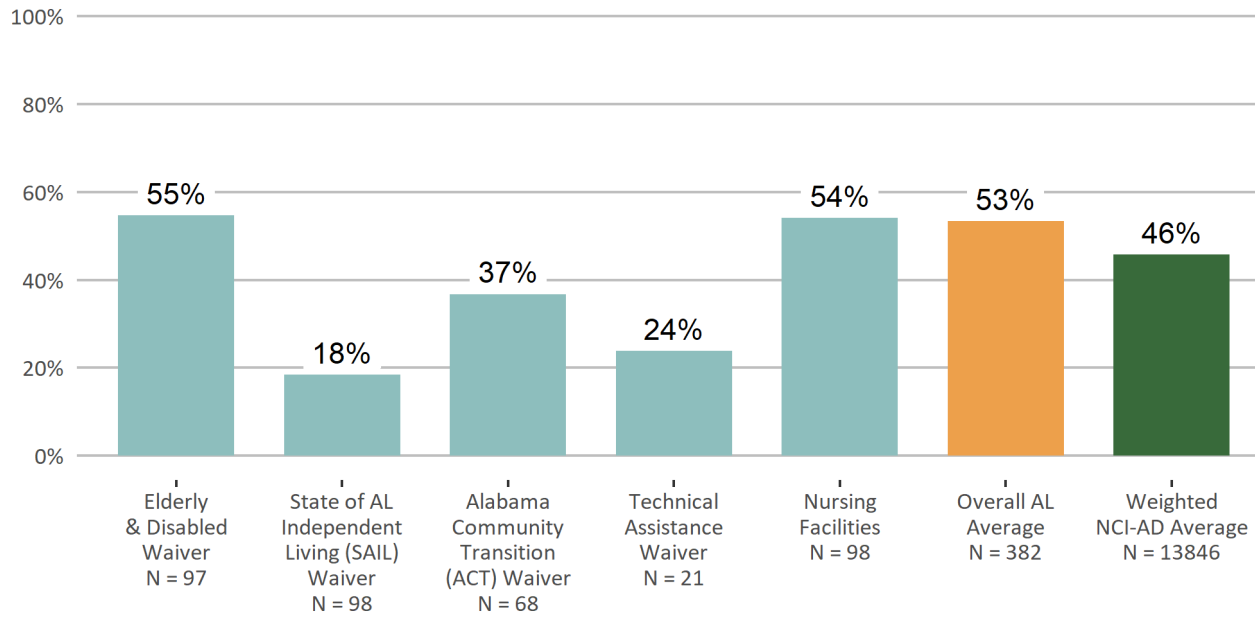
**Table 110. Health compared to 12 months ago**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Much Better</b>	<b>Somewhat Better</b>	<b>About the same</b>	<b>Somewhat worse</b>	<b>Much worse</b>	<b>N</b>
Elderly & Disabled Waiver	4%	18%	41%	25%	12%	102
State of AL Independent Living (SAIL) Waiver	10%	15%	63%	11%	2%	103
Alabama Community Transition (ACT) Waiver	20%	14%	44%	16%	6%	70
Technical Assistance Waiver	22%	17%	52%	4%	4%	23
Nursing Facilities	10%	13%	53%	19%	5%	104
<b>Overall AL Average</b>	<b>7%</b>	<b>15%</b>	<b>48%</b>	<b>22%</b>	<b>8%</b>	<b>402</b>
<b>Weighted NCI-AD Average</b>	<b>5%</b>	<b>14%</b>	<b>49%</b>	<b>25%</b>	<b>7%</b>	<b>14,458</b>



In the past 12 months, forgets things more often than before

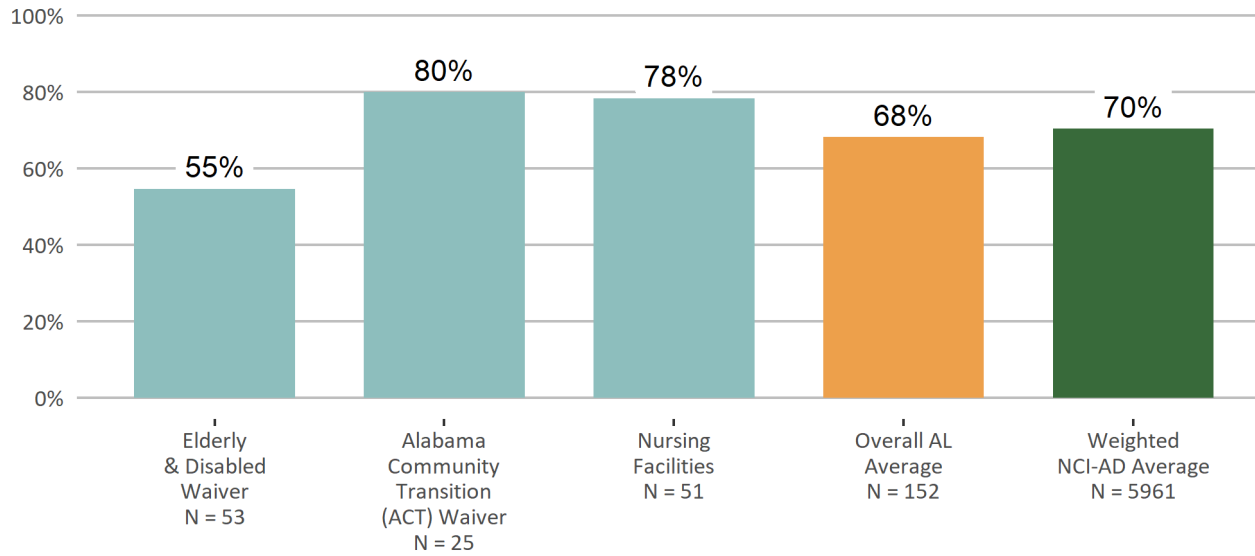


**Table 111. In the past 12 months, forgets things more often than before**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	55%	45%	97
State of AL Independent Living (SAIL) Waiver	18%	82%	98
Alabama Community Transition (ACT) Waiver	37%	63%	68
Technical Assistance Waiver	24%	76%	21
Nursing Facilities	54%	46%	98
<b>Overall AL Average</b>	<b>53%</b>	<b>47%</b>	<b>382</b>
<b>Weighted NCI-AD Average</b>	<b>46%</b>	<b>54%</b>	<b>13,846</b>

Has discussed forgetting things  
with a doctor or a nurse (if they  
have been forgetting things more  
often in the past 12 months)

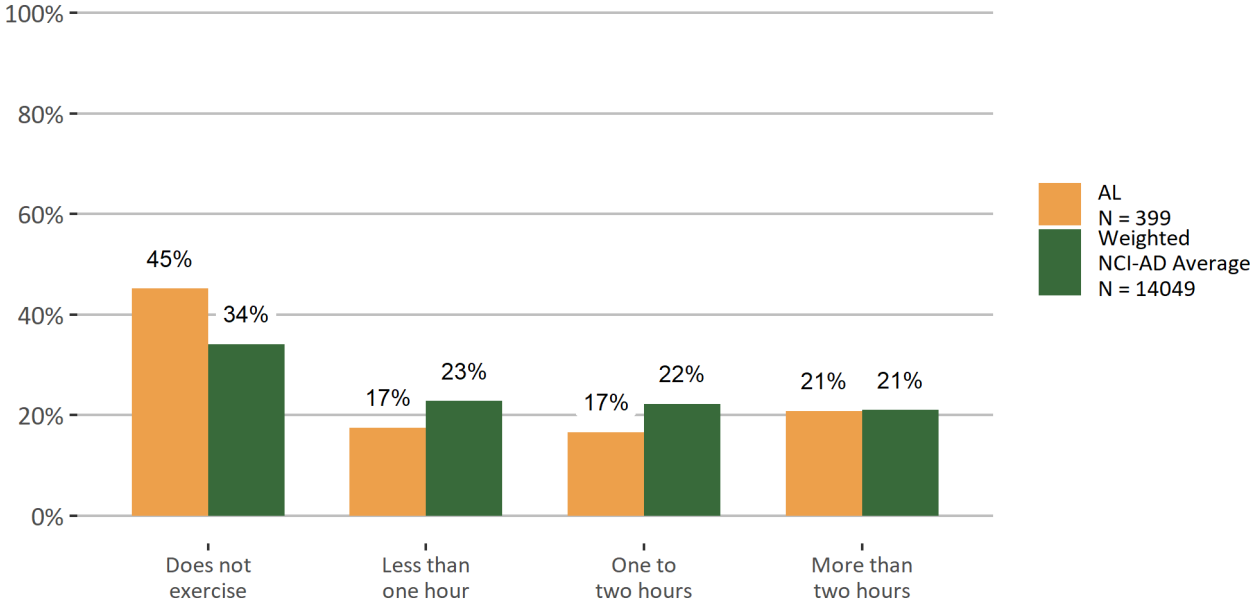


**Table 112. Has discussed forgetting things with a doctor or a nurse (if they have been forgetting things more often in the past 12 months)**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	55%	45%	53
Alabama Community Transition (ACT) Waiver	80%	20%	25
Nursing Facilities	78%	22%	51
<b>Overall AL Average</b>	<b>68%</b>	<b>32%</b>	<b>152</b>
<b>Weighted NCI-AD Average</b>	<b>70%</b>	<b>30%</b>	<b>5,961</b>

### Amount of physical activity per week



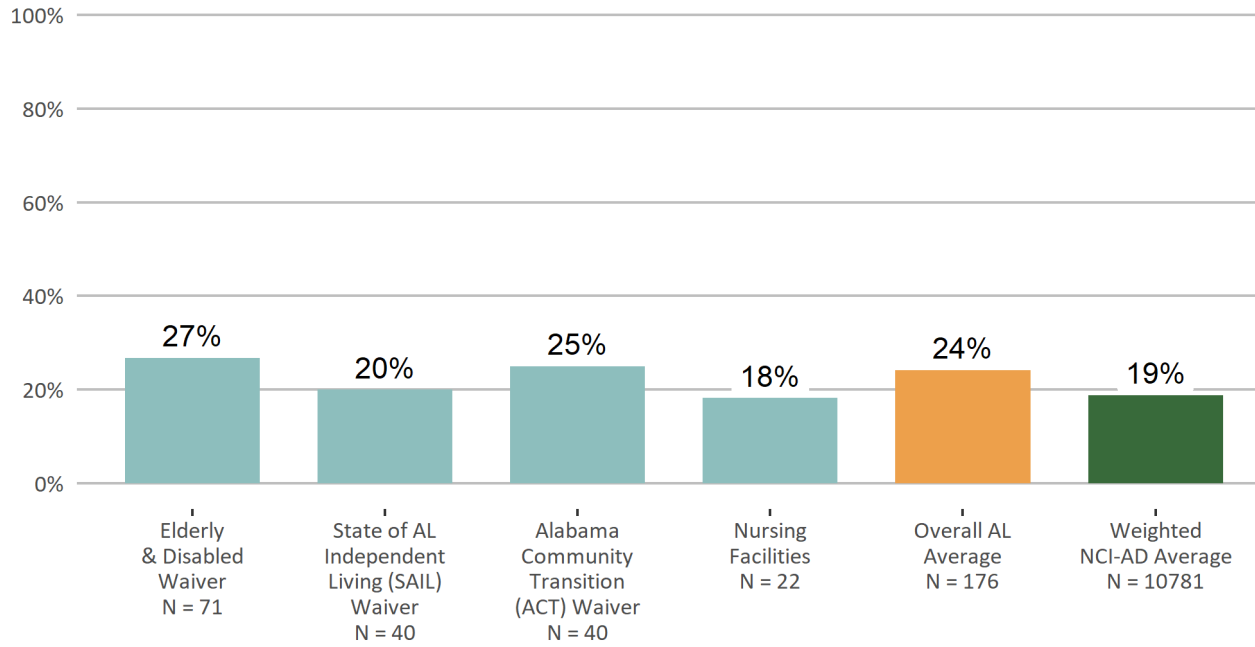
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
2022-23 Adult Consumer Survey National Results | 245

**Table 113. Amount of physical activity per week**

*New Question in 2022-2023. Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Does not exercise</b>	<b>Less than one hour</b>	<b>One to two hours</b>	<b>More than two hours</b>	<b>N</b>
Elderly & Disabled Waiver	35%	24%	22%	18%	103
State of AL Independent Living (SAIL) Waiver	46%	18%	11%	25%	106
Alabama Community Transition (ACT) Waiver	39%	14%	22%	25%	69
Technical Assistance Waiver	48%	22%	13%	17%	23
Nursing Facilities	53%	12%	12%	22%	98
<b>Overall AL Average</b>	<b>45%</b>	<b>17%</b>	<b>17%</b>	<b>21%</b>	<b>399</b>
<b>Weighted NCI-AD Average</b>	<b>34%</b>	<b>23%</b>	<b>22%</b>	<b>21%</b>	<b>14,049</b>

### Often feels lonely



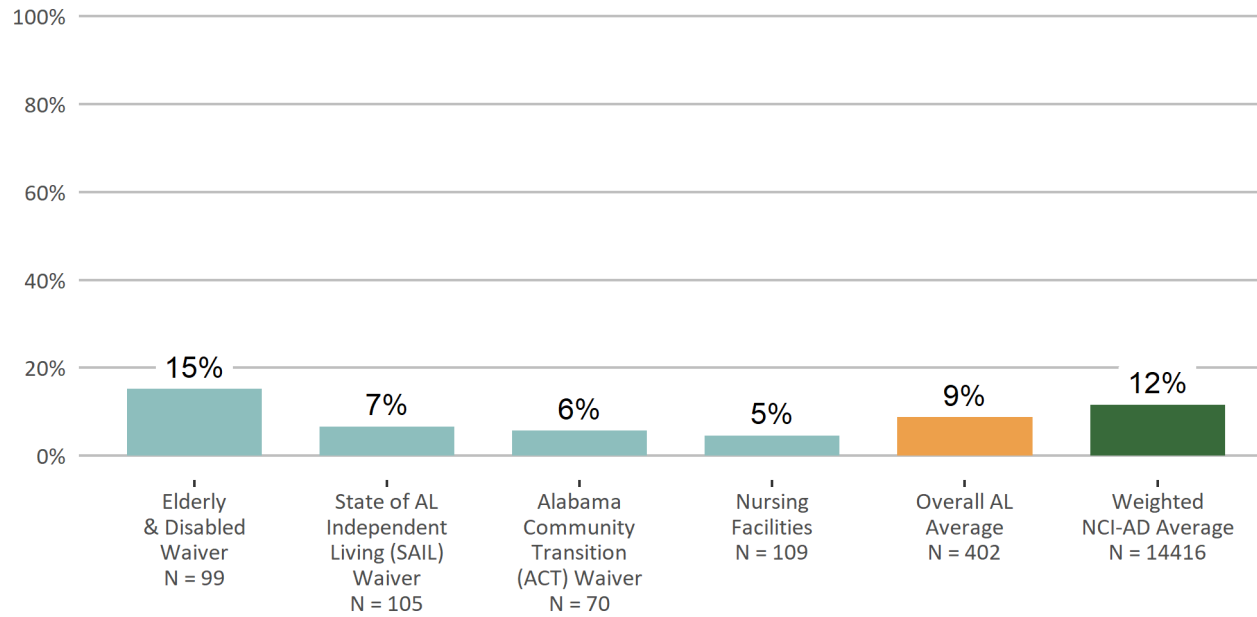
**Table 114. Often feels lonely**

<b>Program</b>	<b>Yes, often</b>	<b>Sometimes</b>	<b>Not often, never or almost never</b>	<b>N</b>
Elderly & Disabled Waiver	27%	37%	37%	71
State of AL Independent Living (SAIL) Waiver	20%	18%	63%	40
Alabama Community Transition (ACT) Waiver	25%	30%	45%	40
Nursing Facilities	18%	45%	36%	22
<b>Overall AL Average</b>	<b>24%</b>	<b>39%</b>	<b>37%</b>	<b>176</b>
<b>Weighted NCI-AD Average</b>	<b>19%</b>	<b>36%</b>	<b>45%</b>	<b>10,781</b>



## *Affordability*

### Ever has to skip meals due to financial worries



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
2022-23 Adult Consumer Survey National Results | 250

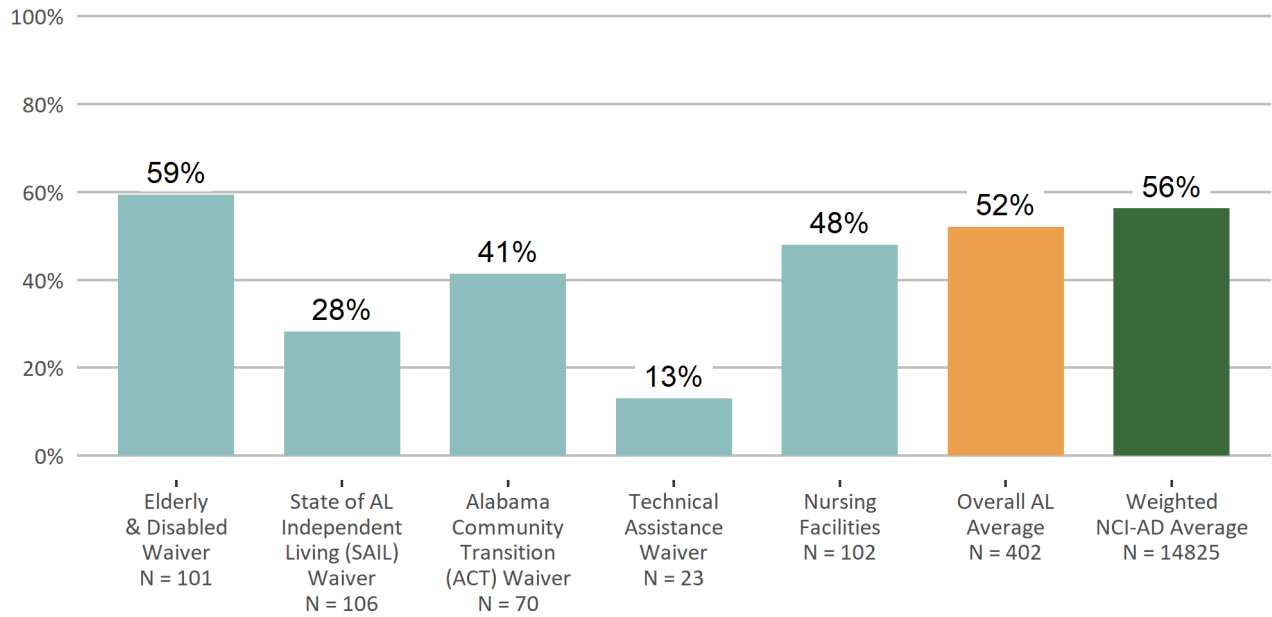
**Table 115. Ever has to skip meals due to financial worries**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes, often</b>	<b>Sometimes</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	7%	8%	85%	99
State of AL Independent Living (SAIL) Waiver	6%	1%	93%	105
Alabama Community Transition (ACT) Waiver	3%	3%	94%	70
Nursing Facilities	3%	2%	95%	109
<b>Overall AL Average</b>	<b>4%</b>	<b>4%</b>	<b>91%</b>	<b>402</b>
<b>Weighted NCI-AD Average</b>	<b>6%</b>	<b>6%</b>	<b>88%</b>	<b>14,416</b>

## Safety

They or someone else has concerns about falling or being unstable

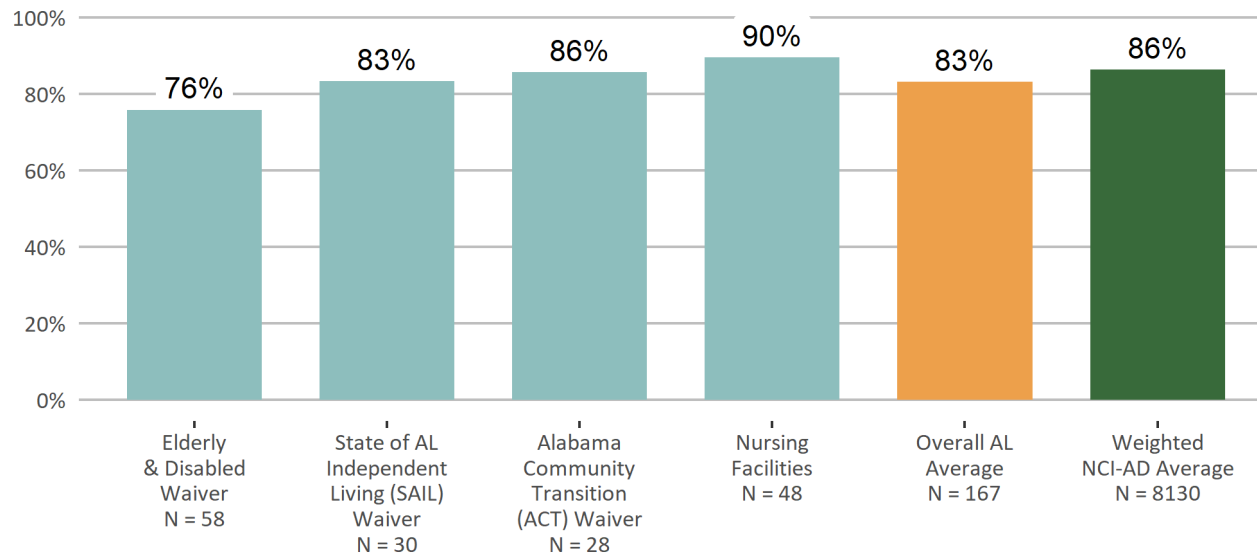


**Table 116. They or someone else has concerns about falling or being unstable**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes, often</b>	<b>Sometimes</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	42%	18%	41%	101
State of AL Independent Living (SAIL) Waiver	22%	7%	72%	106
Alabama Community Transition (ACT) Waiver	34%	7%	59%	70
Technical Assistance Waiver	9%	4%	87%	23
Nursing Facilities	36%	12%	52%	102
<b>Overall AL Average</b>	<b>38%</b>	<b>14%</b>	<b>48%</b>	<b>402</b>
<b>Weighted NCI-AD Average</b>	<b>35%</b>	<b>21%</b>	<b>44%</b>	<b>14,825</b>

Has worked with someone to reduce risk of falls (if someone has concerns about them falling or being unstable)



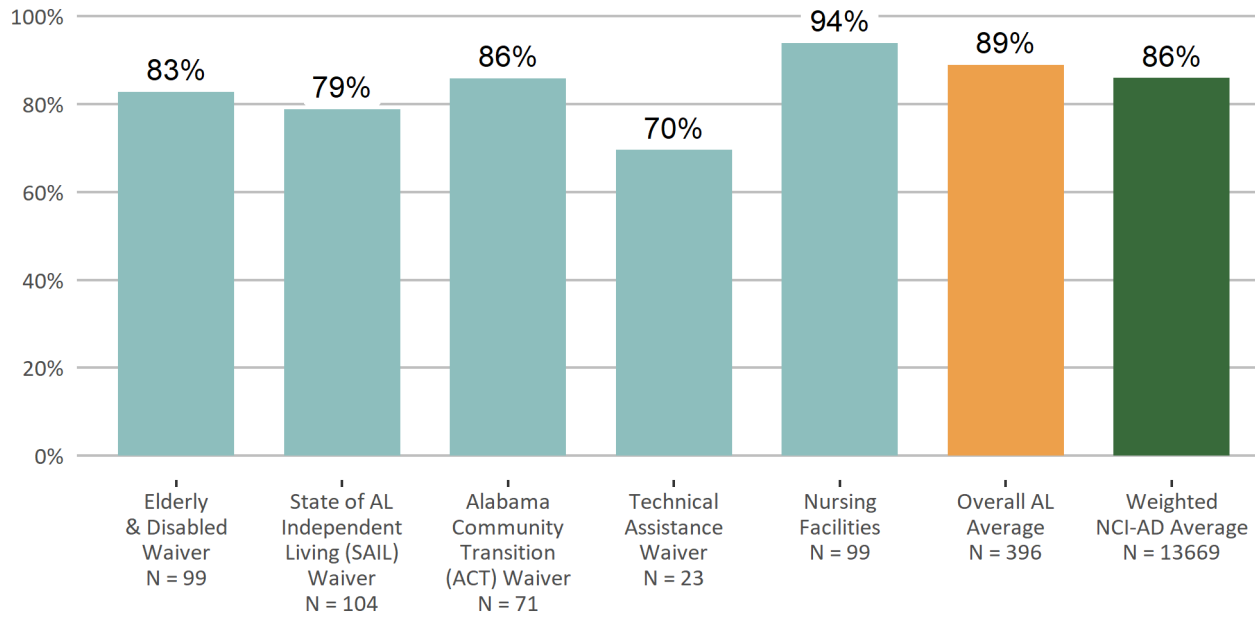
**Table 117. Has worked with someone to reduce risk of falls (if someone has concerns about them falling or being unstable)**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	76%	24%	58
State of AL Independent Living (SAIL) Waiver	83%	17%	30
Alabama Community Transition (ACT) Waiver	86%	14%	28
Nursing Facilities	90%	10%	48
<b>Overall AL Average</b>	<b>83%</b>	<b>17%</b>	<b>167</b>
<b>Weighted NCI-AD Average</b>	<b>86%</b>	<b>14%</b>	<b>8,130</b>



### Able to get to safety quickly in case of an emergency

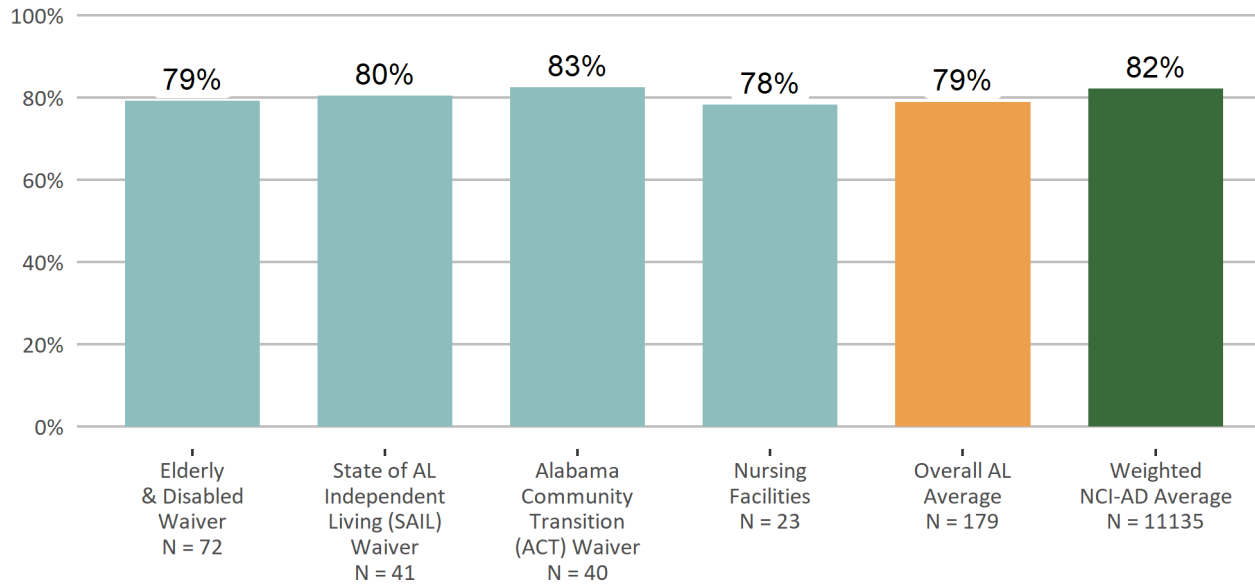


**Table 118. Able to get to safety quickly in case of an emergency**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	83%	17%	99
State of AL Independent Living (SAIL) Waiver	79%	21%	104
Alabama Community Transition (ACT) Waiver	86%	14%	71
Technical Assistance Waiver	70%	30%	23
Nursing Facilities	94%	6%	99
<b>Overall AL Average</b>	<b>89%</b>	<b>11%</b>	<b>396</b>
<b>Weighted NCI-AD Average</b>	<b>86%</b>	<b>14%</b>	<b>13,669</b>

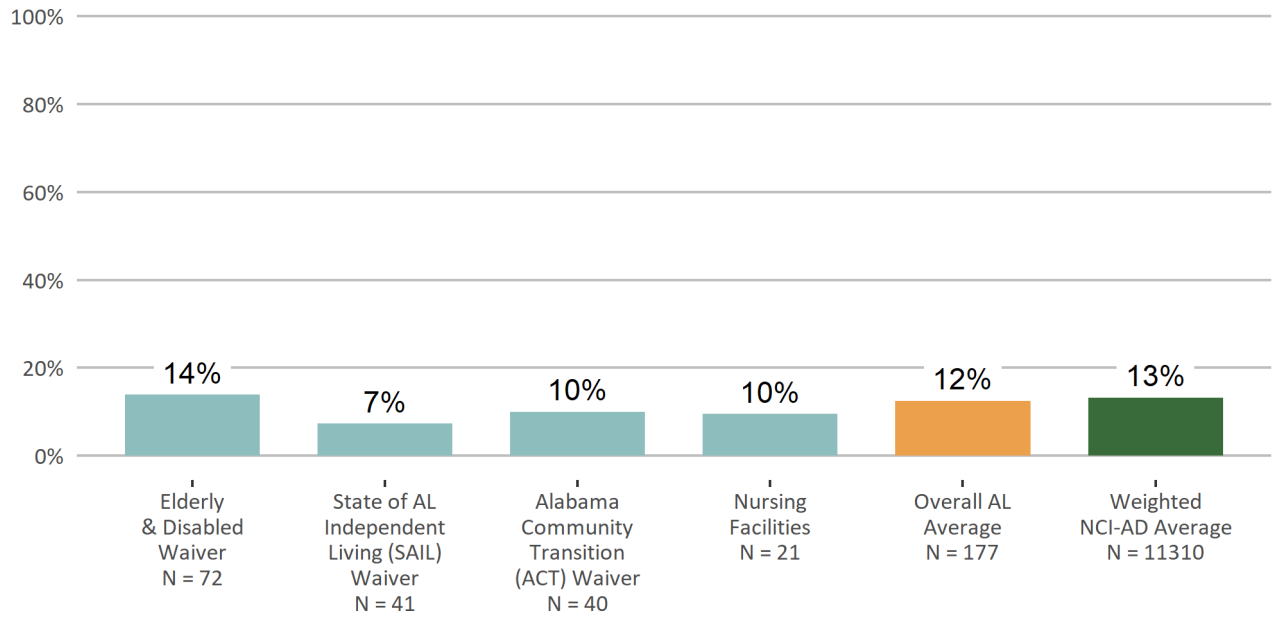
Knows who to talk to if they are mistreated, hurt, disrespected by others



**Table 119. Knows who to talk to if they are mistreated, hurt, disrespected by others**

<b>Program</b>	<b>Yes</b>	<b>Maybe, Not sure</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	79%	6%	15%	72
State of AL Independent Living (SAIL) Waiver	80%	7%	12%	41
Alabama Community Transition (ACT) Waiver	83%	3%	15%	40
Nursing Facilities	78%	4%	17%	23
<b>Overall AL Average</b>	<b>79%</b>	<b>5%</b>	<b>16%</b>	<b>179</b>
<b>Weighted NCI-AD Average</b>	<b>82%</b>	<b>5%</b>	<b>13%</b>	<b>11,135</b>

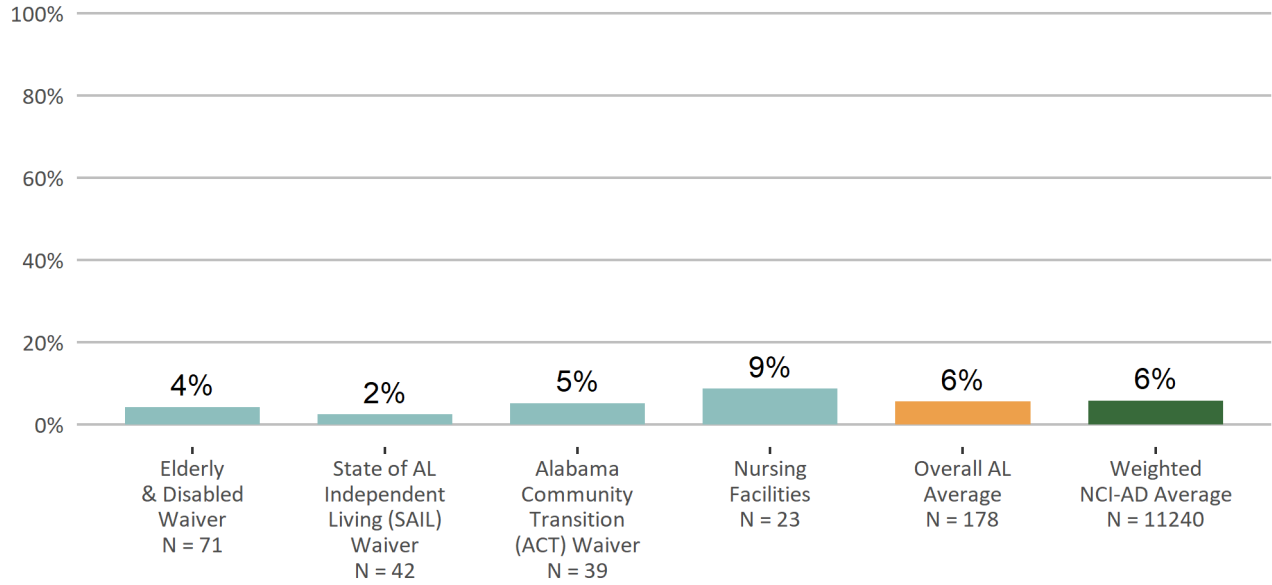
### Are ever worried for the security of their personal belongings



**Table 120. Are ever worried for the security of their personal belongings**

<b>Program</b>	<b>Yes at least sometimes</b>	<b>No, never</b>	<b>N</b>
Elderly & Disabled Waiver	14%	86%	72
State of AL Independent Living (SAIL) Waiver	7%	93%	41
Alabama Community Transition (ACT) Waiver	10%	90%	40
Nursing Facilities	10%	90%	21
<b>Overall AL Average</b>	<b>12%</b>	<b>88%</b>	<b>177</b>
<b>Weighted NCI-AD Average</b>	<b>13%</b>	<b>87%</b>	<b>11,310</b>

Someone used or took their money  
without their permission in the  
past 12 months

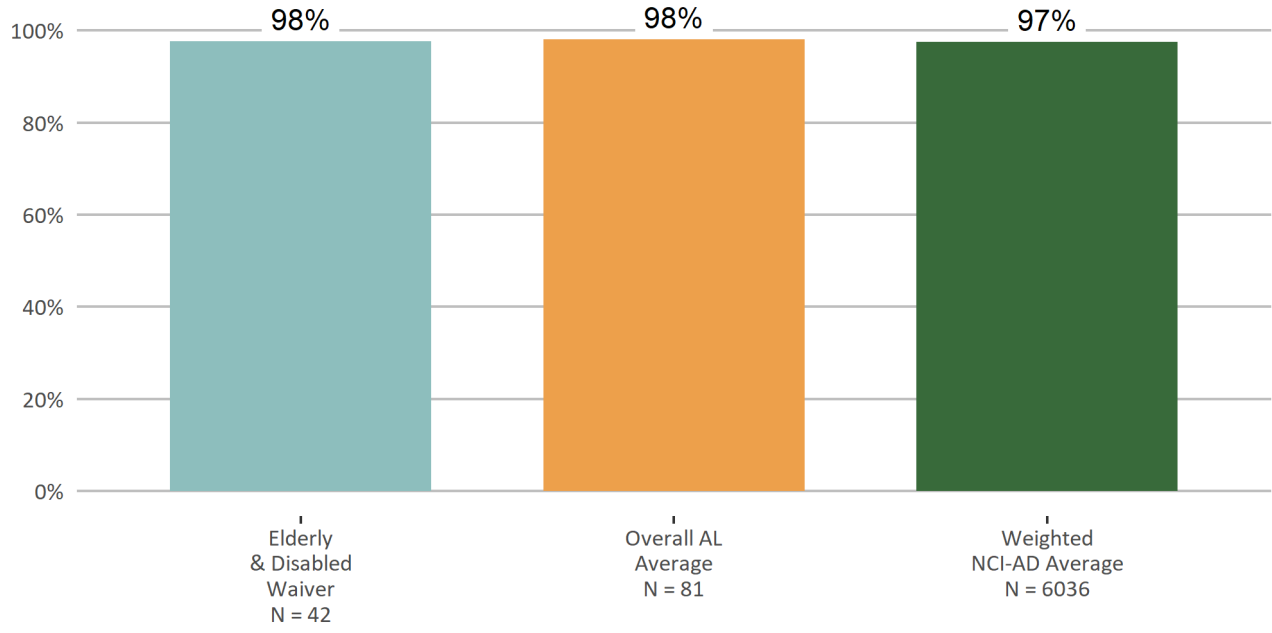


**Table 121. Someone used or took their money without their permission in the past 12 months**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	4%	96%	71
State of AL Independent Living (SAIL) Waiver	2%	98%	42
Alabama Community Transition (ACT) Waiver	5%	95%	39
Nursing Facilities	9%	91%	23
<b>Overall AL Average</b>	<b>6%</b>	<b>94%</b>	<b>178</b>
<b>Weighted NCI-AD Average</b>	<b>6%</b>	<b>94%</b>	<b>11,240</b>



Feels safe around people who are paid to help them

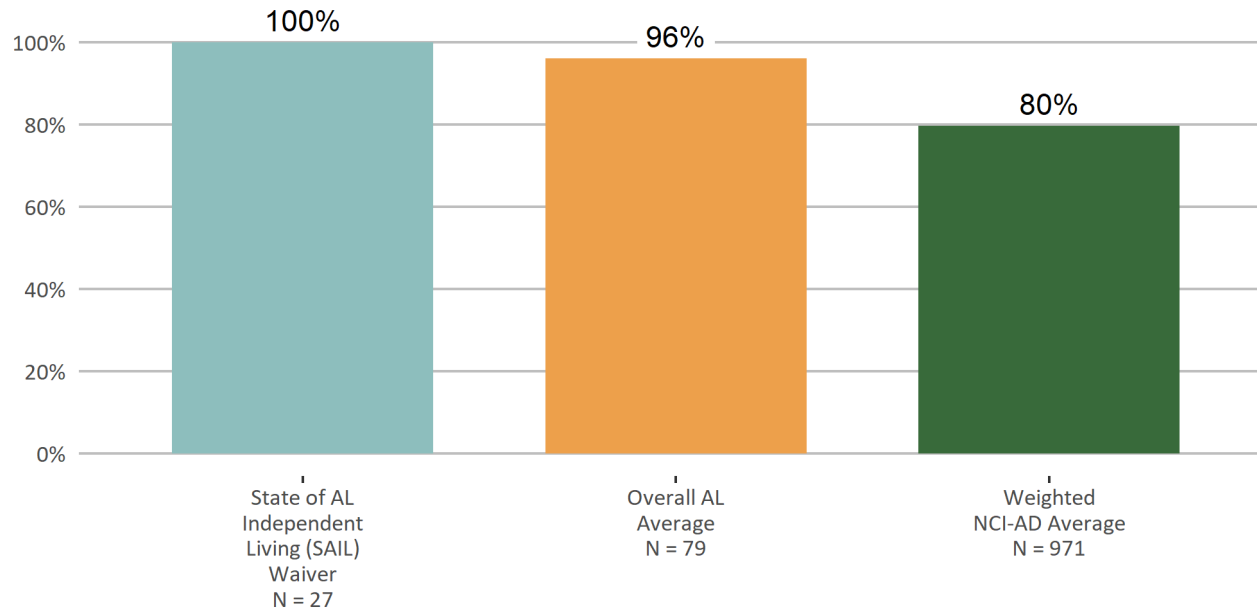


**Table 122. Feels safe around people who are paid to help them**

<b>Program</b>	<b>Yes, all paid support workers, always</b>	<b>No, not all workers, or not always</b>	<b>N</b>
Elderly & Disabled Waiver	98%	2%	42
<b>Overall AL Average</b>	<b>98%</b>	<b>2%</b>	<b>81</b>
<b>Weighted NCI-AD Average</b>	<b>97%</b>	<b>3%</b>	<b>6,036</b>

## *Rights and Respect*

Gets information about services  
in their preferred language (if  
preferred language is not English)

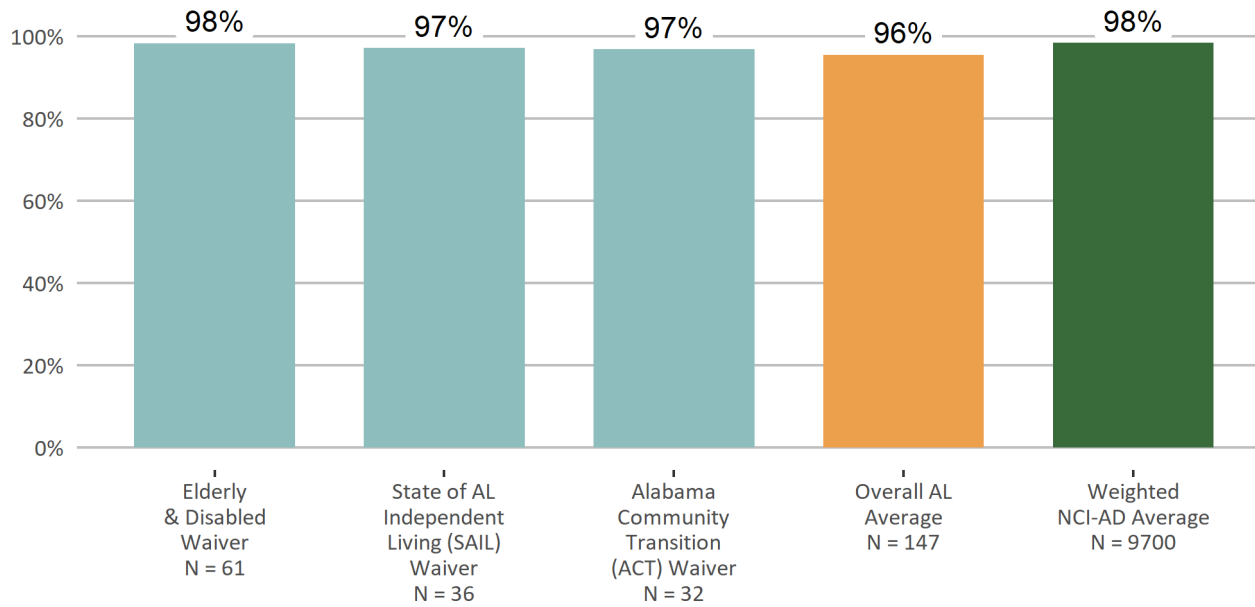


**Table 123. Gets information about services in their preferred language (if preferred language is not English)**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes, all information</b>	<b>Some Information</b>	<b>No</b>	<b>N</b>
State of AL Independent Living (SAIL) Waiver	100%	0%	0%	27
<b>Overall AL Average</b>	<b>96%</b>	<b>0%</b>	<b>4%</b>	<b>79</b>
<b>Weighted NCI-AD Average</b>	<b>51%</b>	<b>29%</b>	<b>20%</b>	<b>971</b>

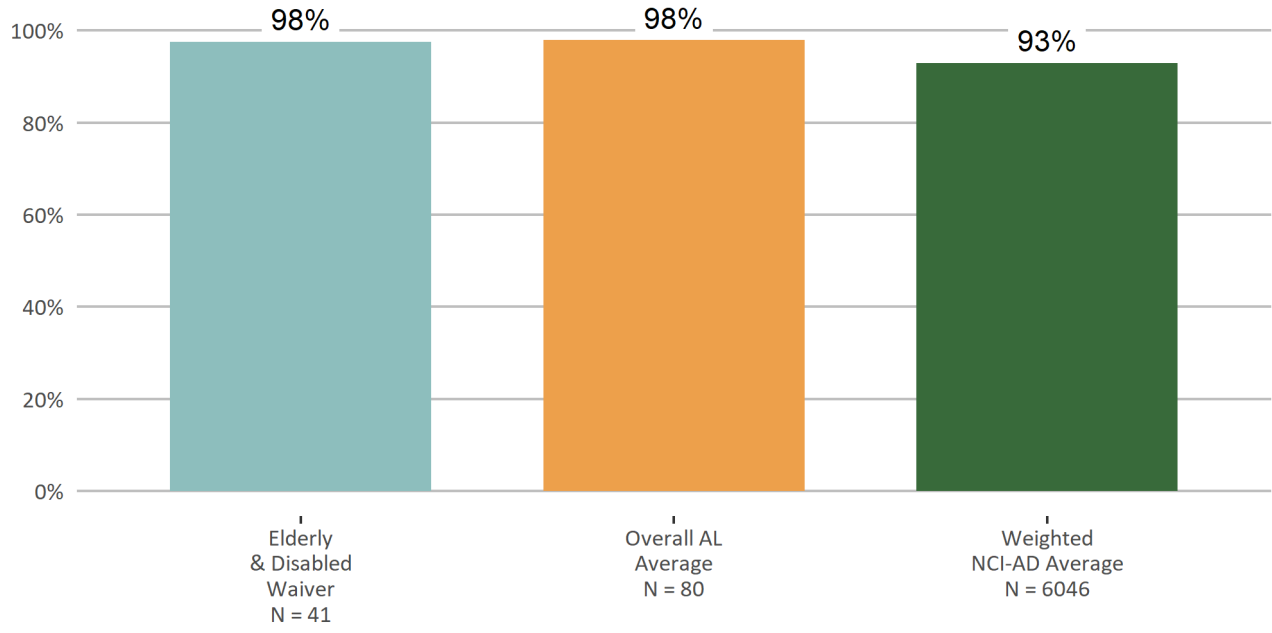
Services and supports are delivered  
in a way that is respectful of  
their culture



**Table 124. Services and supports are delivered in a way that is respectful of their culture**

<b>Program</b>	<b>Yes</b>	<b>Sometimes, or some services</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	97%	2%	2%	61
State of AL Independent Living (SAIL) Waiver	94%	3%	3%	36
Alabama Community Transition (ACT) Waiver	97%	0%	3%	32
<b>Overall AL Average</b>	<b>94%</b>	<b>1%</b>	<b>4%</b>	<b>147</b>
<b>Weighted NCI-AD Average</b>	<b>96%</b>	<b>3%</b>	<b>2%</b>	<b>9,700</b>

People who are paid to help them  
treat them with respect

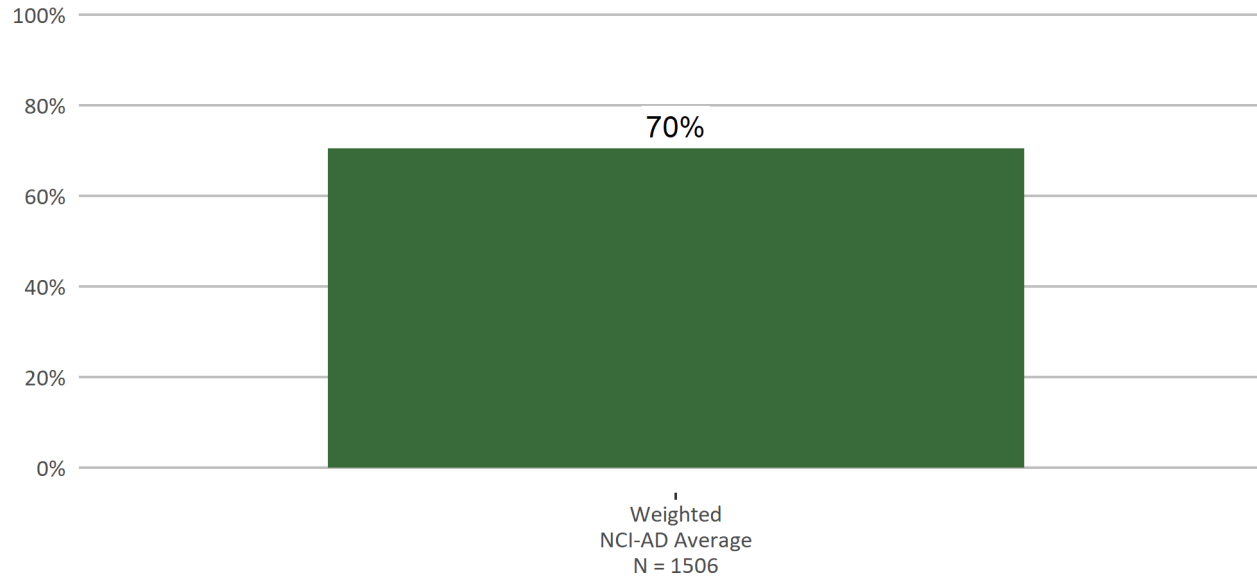




**Table 125. People who are paid to help them treat them with respect**

<b>Program</b>	<b>Yes, all paid support workers, always or almost always</b>	<b>Some, or usually</b>	<b>No, never or rarely</b>	<b>N</b>
Elderly & Disabled Waiver	98%	2%	0%	41
<b>Overall AL Average</b>	<b>98%</b>	<b>2%</b>	<b>0%</b>	<b>80</b>
<b>Weighted NCI-AD Average</b>	<b>93%</b>	<b>6%</b>	<b>1%</b>	<b>6,046</b>

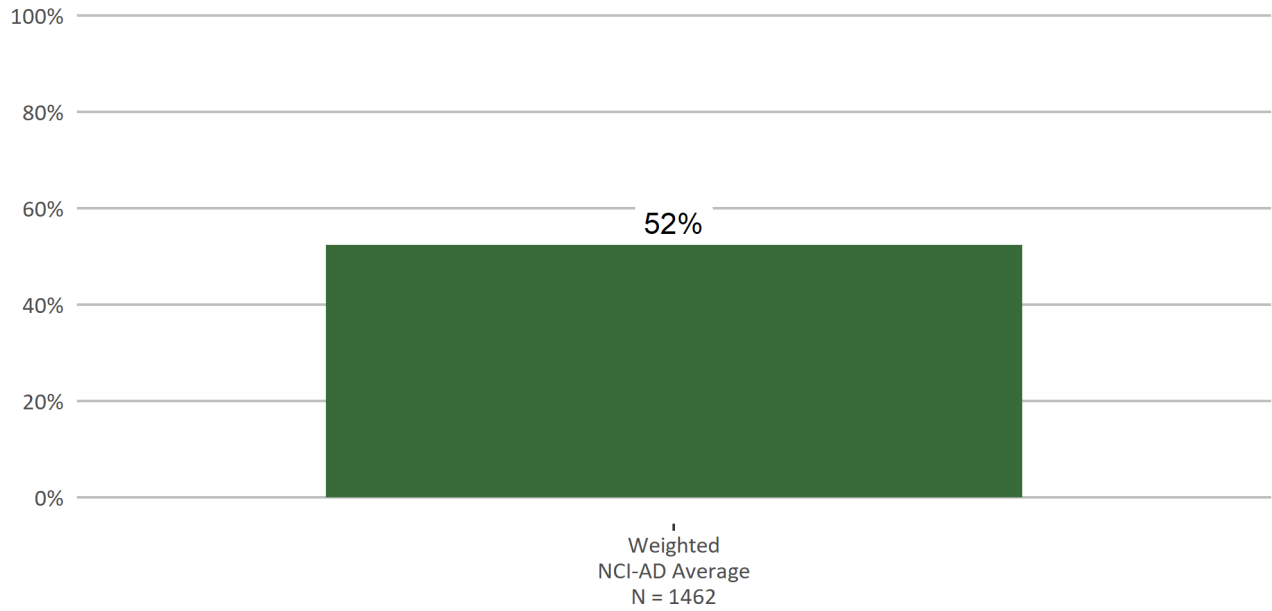
Others ask before coming into their home/room (if living in a group setting)



**Table 126. Others ask before coming into their home/room (if living in a group setting)**

<b>Program</b>	<b>Yes, always</b>	<b>Usually, but not always</b>	<b>Sometimes, rarely, or never</b>	<b>N</b>
<b>Weighted NCI-AD Average</b>	<b>70%</b>	<b>20%</b>	<b>9%</b>	<b>1,506</b>

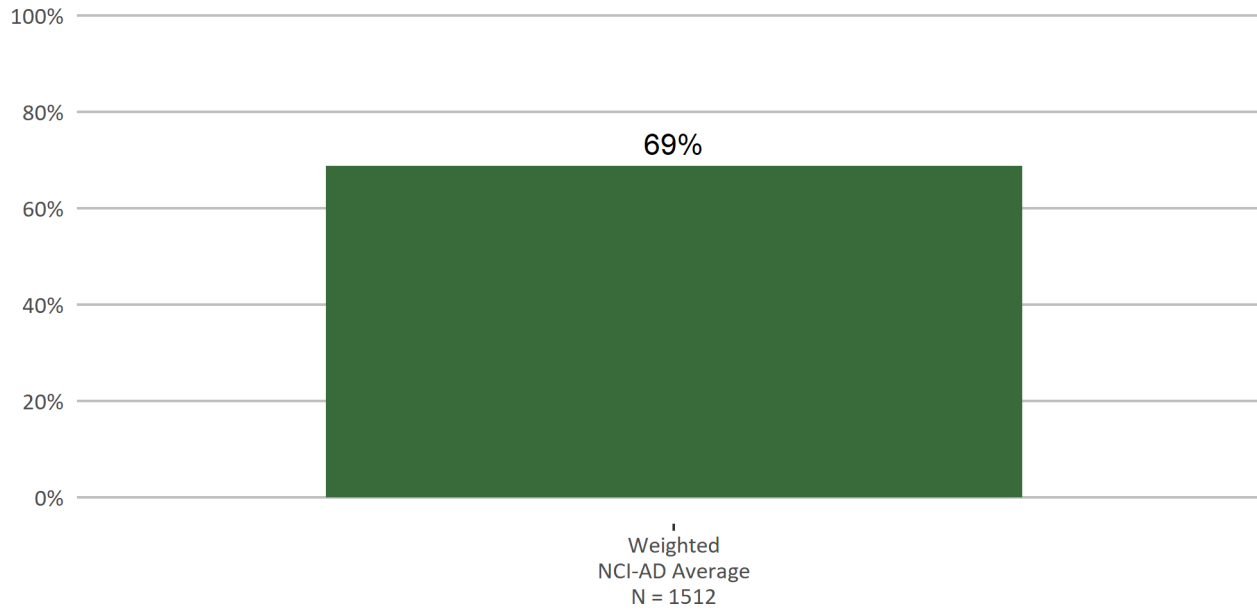
Able to lock doors to room (if living in a group setting)



**Table 127. Able to lock doors to room (if living in a group setting)**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
<b>Weighted NCI-AD Average</b>	<b>52%</b>	<b>48%</b>	<b>1,462</b>

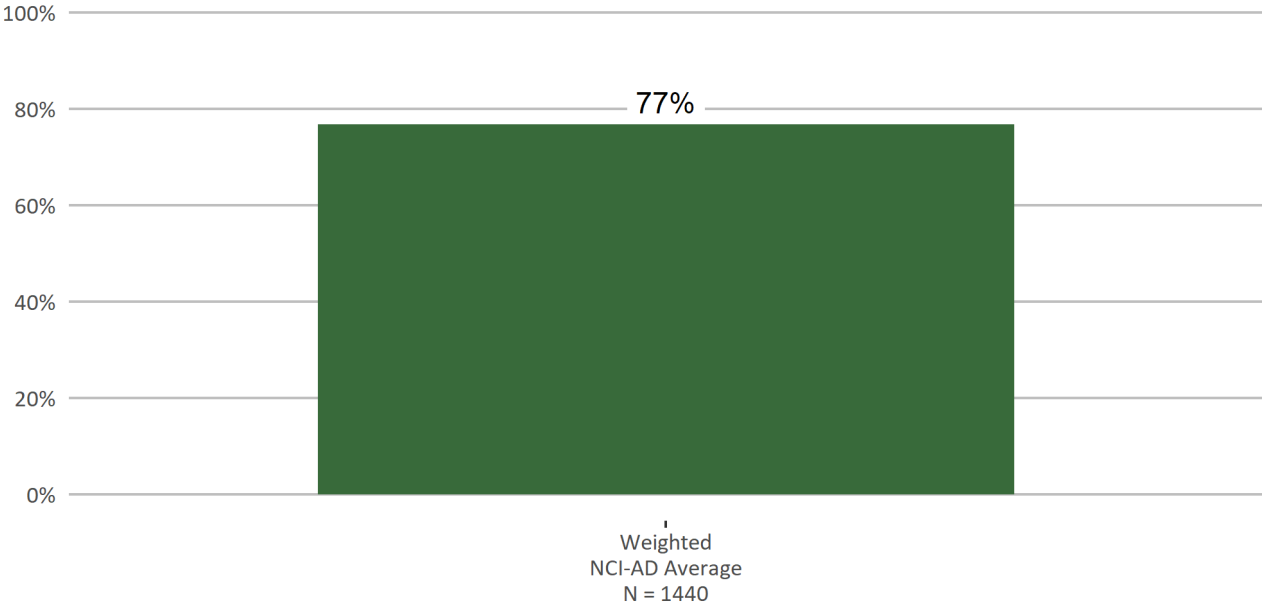
Has enough privacy where lives (if living in a group setting)



**Table 128. Has enough privacy where lives (if living in a group setting)**

<b>Program</b>	<b>Yes, always</b>	<b>Usually, but not always</b>	<b>Sometimes, rarely, or never</b>	<b>N</b>
<b>Weighted NCI-AD Average</b>	<b>69%</b>	<b>19%</b>	<b>12%</b>	<b>1,512</b>

Can have visitors at any time (if living in a group setting)

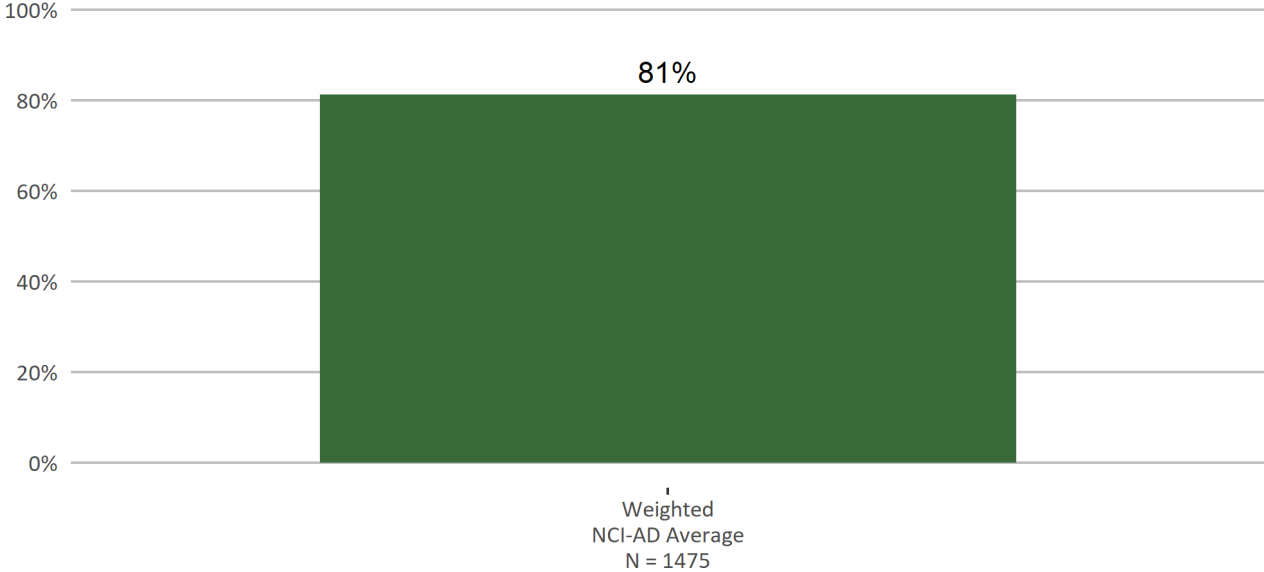




**Table 129. Can have visitors at any time (if living in a group setting)**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
<b>Weighted NCI-AD Average</b>	<b>77%</b>	<b>23%</b>	<b>1,440</b>

Can get something to eat or grab a snack anytime they (if living in a group setting)

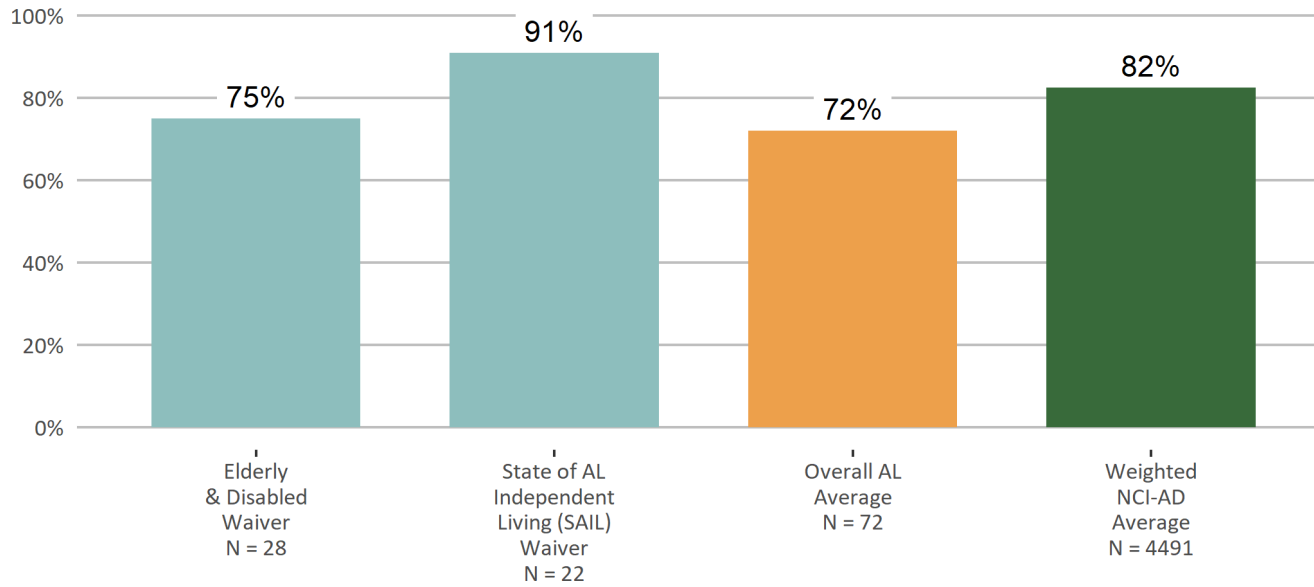


**Table 130. Can get something to eat or grab a snack anytime they (if living in a group setting)**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
<b>Weighted NCI-AD Average</b>	<b>81%</b>	<b>19%</b>	<b>1,475</b>

## *Person-Centered Planning*

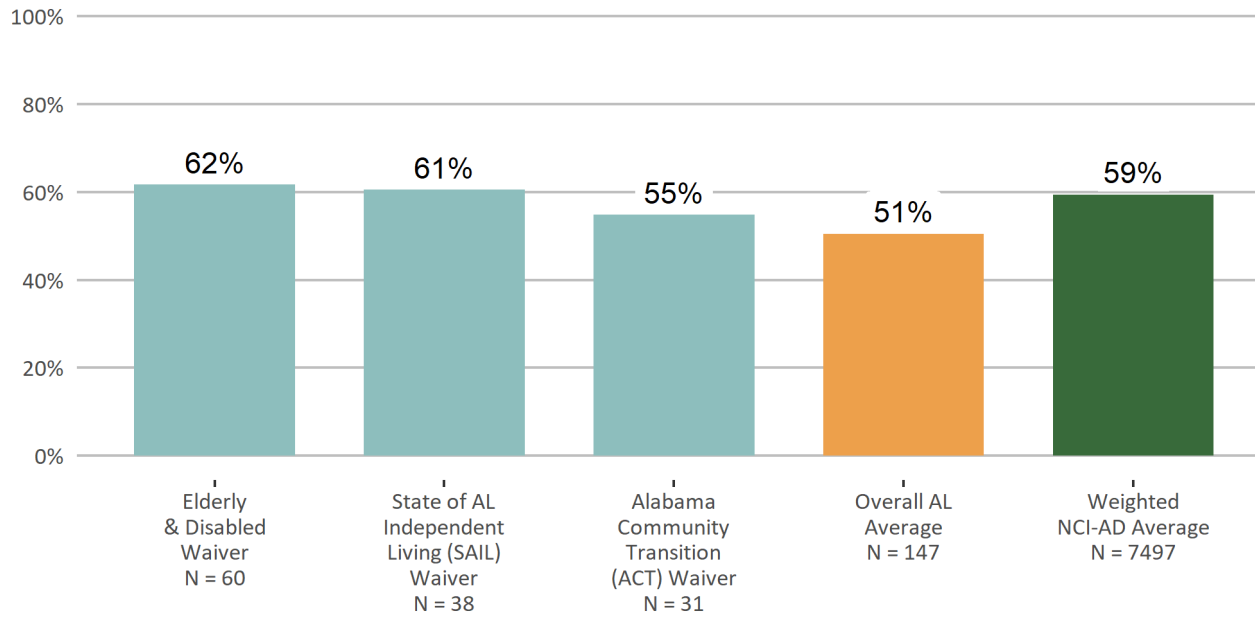
Very or fully involved in making decisions about what is in the service plan



**Table 131. Involvement in making decisions about what is in the service plan**

<b>Program</b>	<b>Very or fully involved</b>	<b>Somewhat</b>	<b>Very little</b>	<b>Not at all</b>	<b>N</b>
Elderly & Disabled Waiver	75%	14%	7%	4%	28
State of AL Independent Living (SAIL) Waiver	91%	5%	5%	0%	22
<b>Overall AL Average</b>	<b>72%</b>	<b>15%</b>	<b>10%</b>	<b>3%</b>	<b>72</b>
<b>Weighted NCI-AD Average</b>	<b>82%</b>	<b>14%</b>	<b>2%</b>	<b>2%</b>	<b>4,491</b>

### Remembers their last service planning meeting



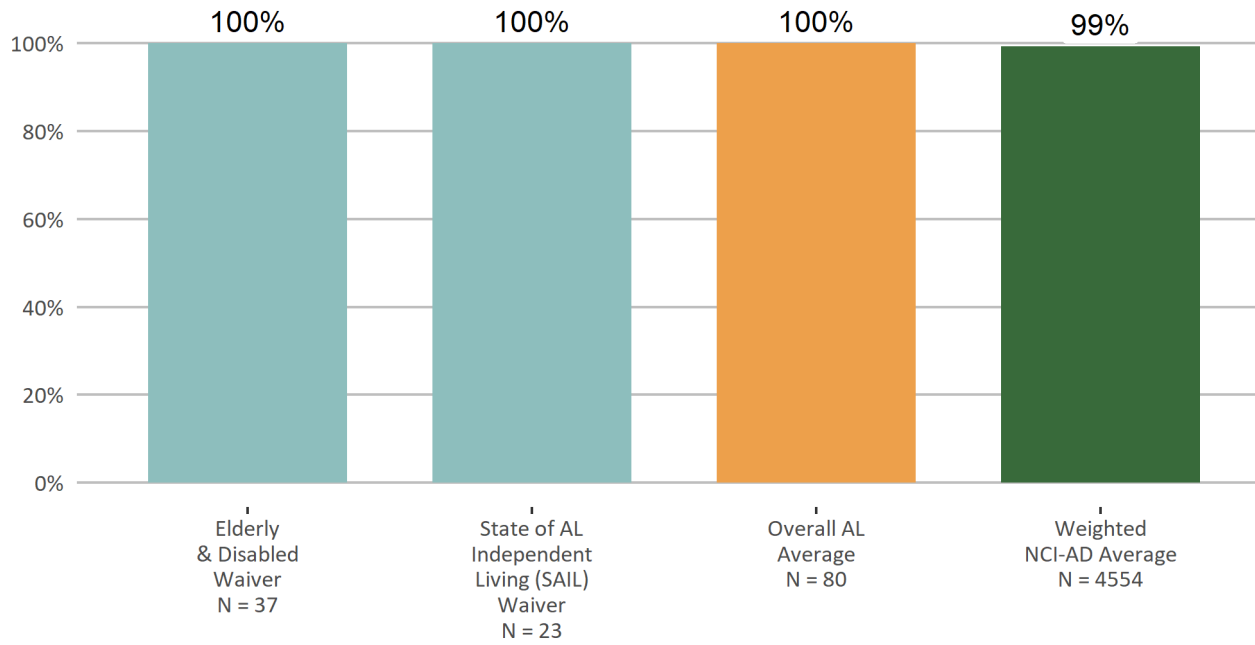
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
2022-23 Adult Consumer Survey National Results | 287

**Table 132. Remembers their last service planning meeting**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	62%	38%	60
State of AL Independent Living (SAIL) Waiver	61%	39%	38
Alabama Community Transition (ACT) Waiver	55%	45%	31
<b>Overall AL Average</b>	<b>51%</b>	<b>49%</b>	<b>147</b>
<b>Weighted NCI-AD Average</b>	<b>59%</b>	<b>41%</b>	<b>7,497</b>



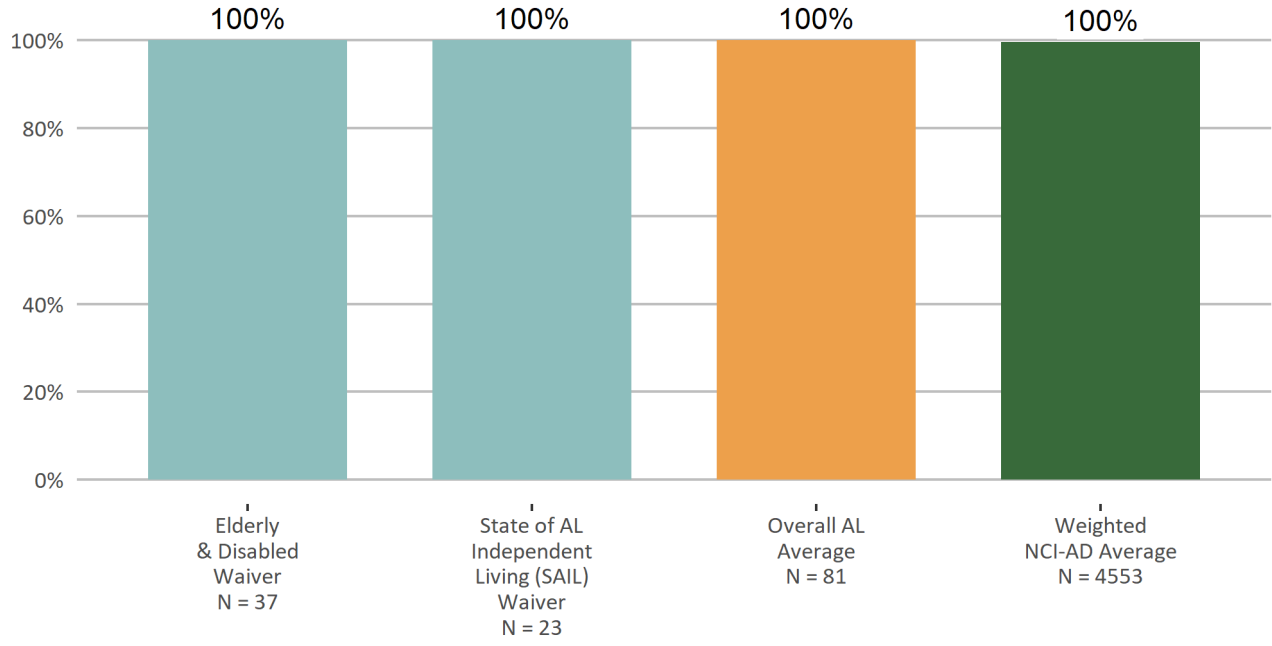
Service planning meeting took place  
at a time that was good for them



**Table 133. Service planning meeting took place at a time that was good for them**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	100%	0%	37
State of AL Independent Living (SAIL) Waiver	100%	0%	23
<b>Overall AL Average</b>	<b>100%</b>	<b>0%</b>	<b>80</b>
<b>Weighted NCI-AD Average</b>	<b>99%</b>	<b>1%</b>	<b>4,554</b>

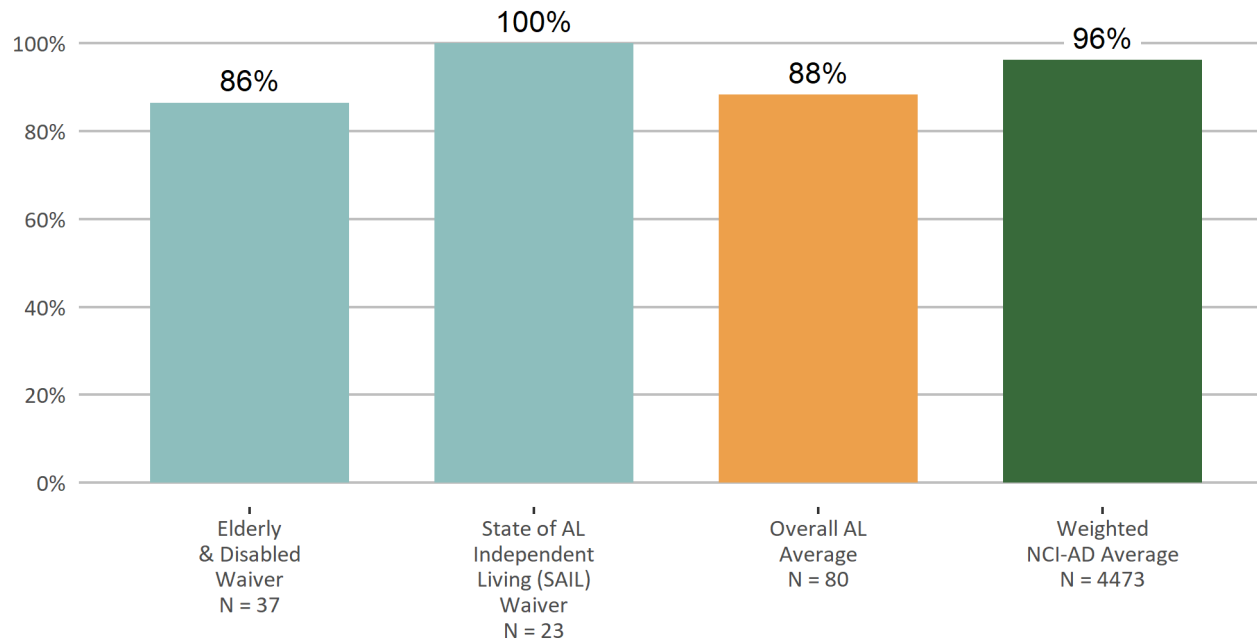
Service planning meeting took place  
in a place that was good for them



**Table 134. Service planning meeting took place in a place that was good for them**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	100%	0%	37
State of AL Independent Living (SAIL) Waiver	100%	0%	23
<b>Overall AL Average</b>	<b>100%</b>	<b>0%</b>	<b>81</b>
<b>Weighted NCI-AD Average</b>	<b>100%</b>	<b>0%</b>	<b>4,553</b>

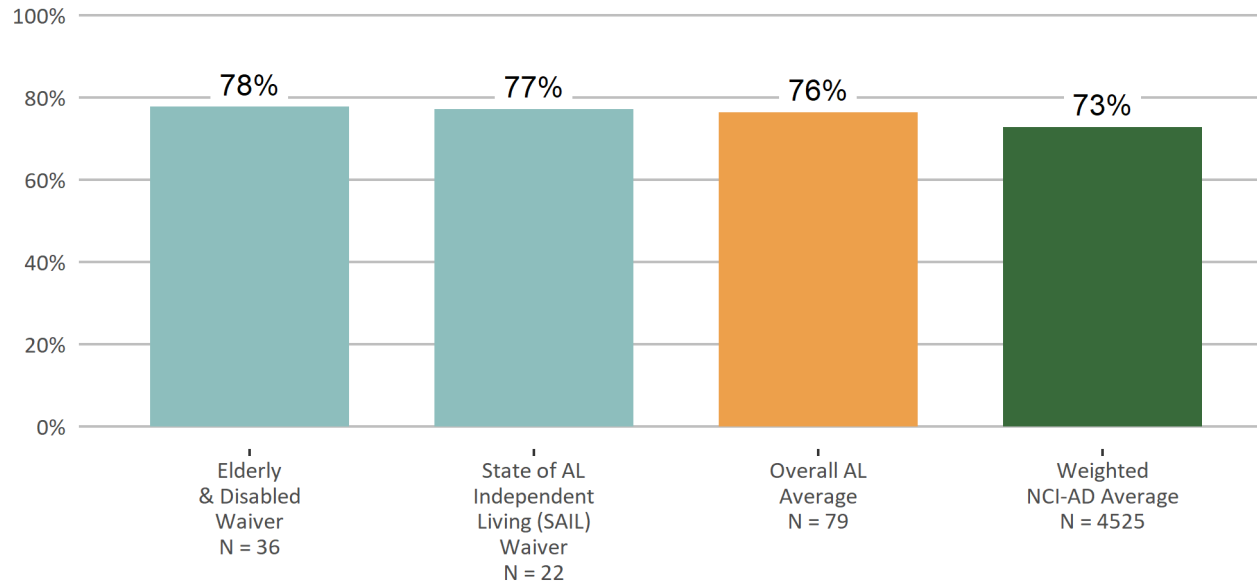
Service planning meeting included  
the people they wanted to be there



**Table 135. Service planning meeting included the people they wanted to be there**

<b>Program</b>	<b>Yes</b>	<b>Some People</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	86%	3%	11%	37
State of AL Independent Living (SAIL) Waiver	100%	0%	0%	23
<b>Overall AL Average</b>	<b>88%</b>	<b>2%</b>	<b>9%</b>	<b>80</b>
<b>Weighted NCI-AD Average</b>	<b>96%</b>	<b>2%</b>	<b>2%</b>	<b>4,473</b>

People at the service planning meeting listened to needs and preferences

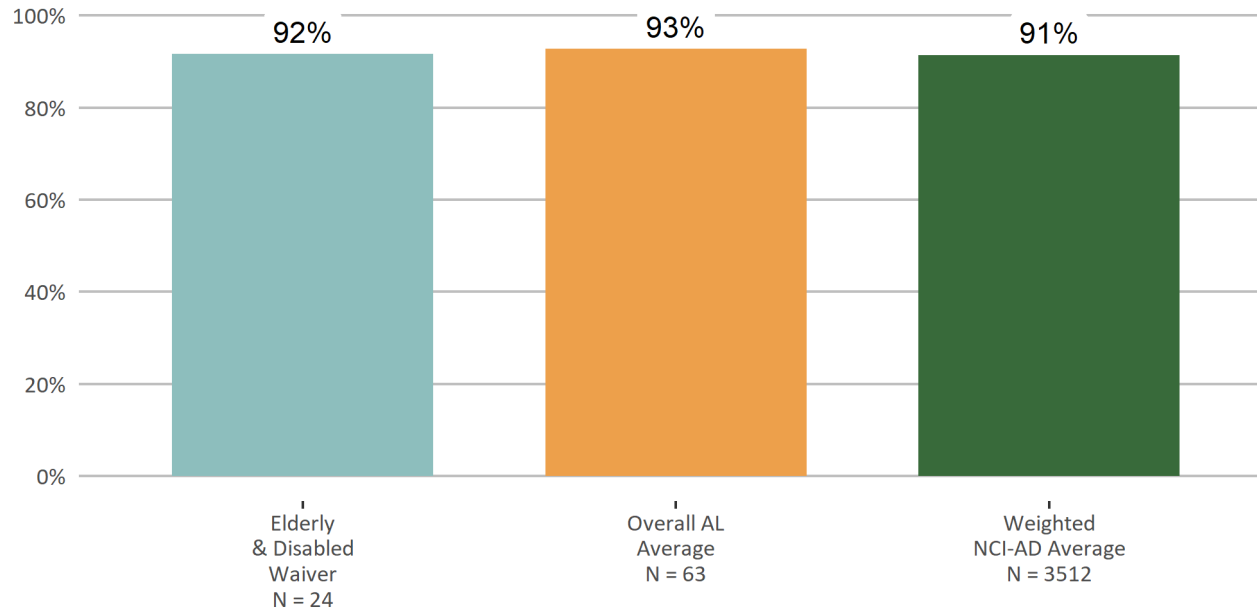


**Table 136. People at the service planning meeting listened to needs and preferences**

<b>Program</b>	<b>Completely</b>	<b>Mostly</b>	<b>Somewhat</b>	<b>Very little</b>	<b>Not at all</b>	<b>N</b>
Elderly & Disabled Waiver	78%	8%	6%	6%	3%	36
State of AL Independent Living (SAIL) Waiver	77%	14%	5%	0%	5%	22
<b>Overall AL Average</b>	<b>76%</b>	<b>11%</b>	<b>5%</b>	<b>5%</b>	<b>3%</b>	<b>79</b>
<b>Weighted NCI-AD Average</b>	<b>73%</b>	<b>20%</b>	<b>5%</b>	<b>1%</b>	<b>1%</b>	<b>4,525</b>



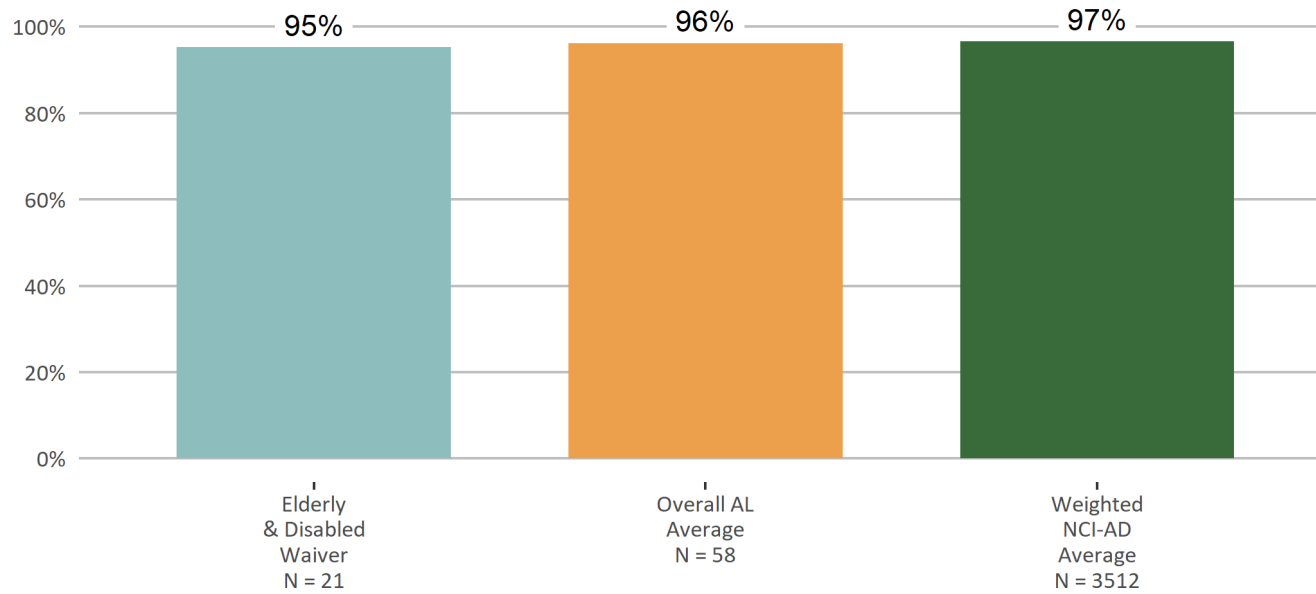
### Received a copy of the service plan after the service planning meeting



**Table 137. Received a copy of the service plan after the service planning meeting**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	92%	8%	24
<b>Overall AL Average</b>	<b>93%</b>	<b>7%</b>	<b>63</b>
<b>Weighted NCI-AD Average</b>	<b>91%</b>	<b>9%</b>	<b>3,512</b>

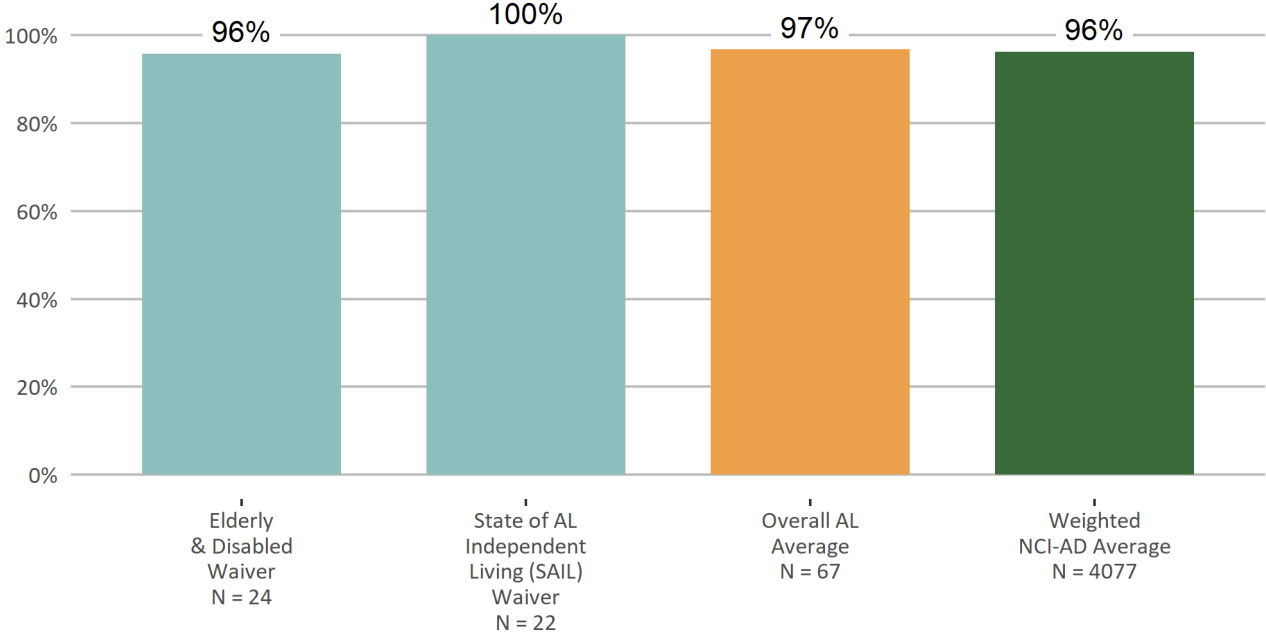
Current service plan reflects what was talked about at the service plan meeting



**Table 138. Current service plan reflects what was talked about at the service plan meeting**

<b>Program</b>	<b>Yes, completely</b>	<b>Yes, in part</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	90%	5%	5%	21
<b>Overall AL Average</b>	<b>92%</b>	<b>4%</b>	<b>4%</b>	<b>58</b>
<b>Weighted NCI-AD Average</b>	<b>90%</b>	<b>6%</b>	<b>3%</b>	<b>3,512</b>

Choices and preferences are reflected in current service plan



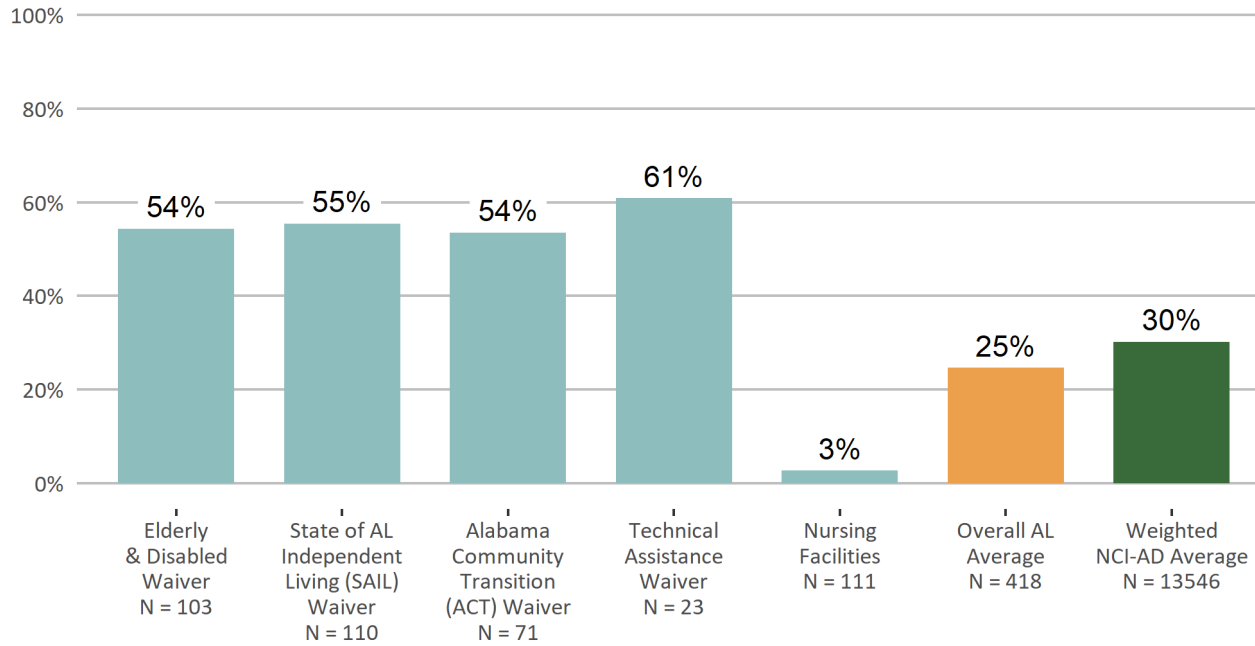
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
2022-23 Adult Consumer Survey National Results | 301

**Table 139. Choices and preferences are reflected in current service plan**

<b>Program</b>	<b>Yes, all/completely</b>	<b>Yes, some/In Part</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	79%	17%	4%	24
State of AL Independent Living (SAIL) Waiver	91%	9%	0%	22
<b>Overall AL Average</b>	<b>83%</b>	<b>13%</b>	<b>3%</b>	<b>67</b>
<b>Weighted NCI-AD Average</b>	<b>84%</b>	<b>12%</b>	<b>4%</b>	<b>4,077</b>

## *Self-Direction*

### Uses self-directed supports option



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
2022-23 Adult Consumer Survey National Results | 304

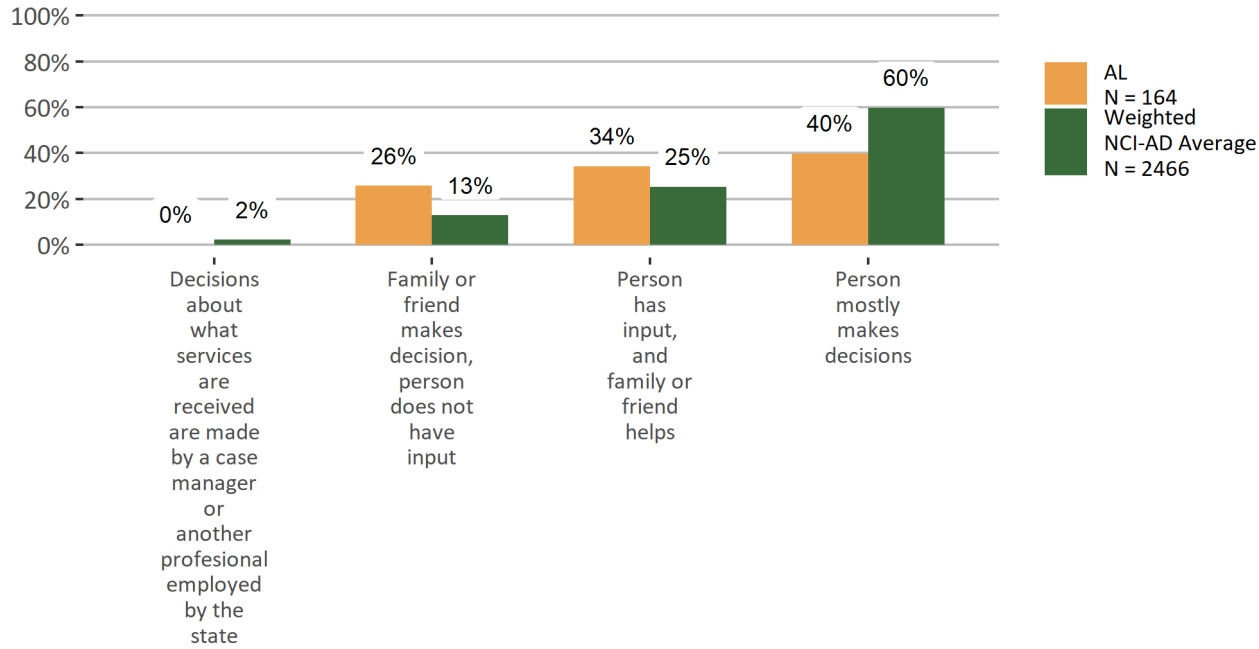


**Table 140. Uses self-directed supports option**

*Information may only come from existing records.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>Don't Know</b>	<b>N</b>
Elderly & Disabled Waiver	54%	46%	0%	103
State of AL Independent Living (SAIL) Waiver	55%	45%	0%	110
Alabama Community Transition (ACT) Waiver	54%	46%	0%	71
Technical Assistance Waiver	61%	39%	0%	23
Nursing Facilities	3%	97%	0%	111
<b>Overall AL Average</b>	<b>25%</b>	<b>75%</b>	<b>0%</b>	<b>418</b>
<b>Weighted NCI-AD Average</b>	<b>30%</b>	<b>60%</b>	<b>10%</b>	<b>13,546</b>

### Makes decisions about services that are self directed

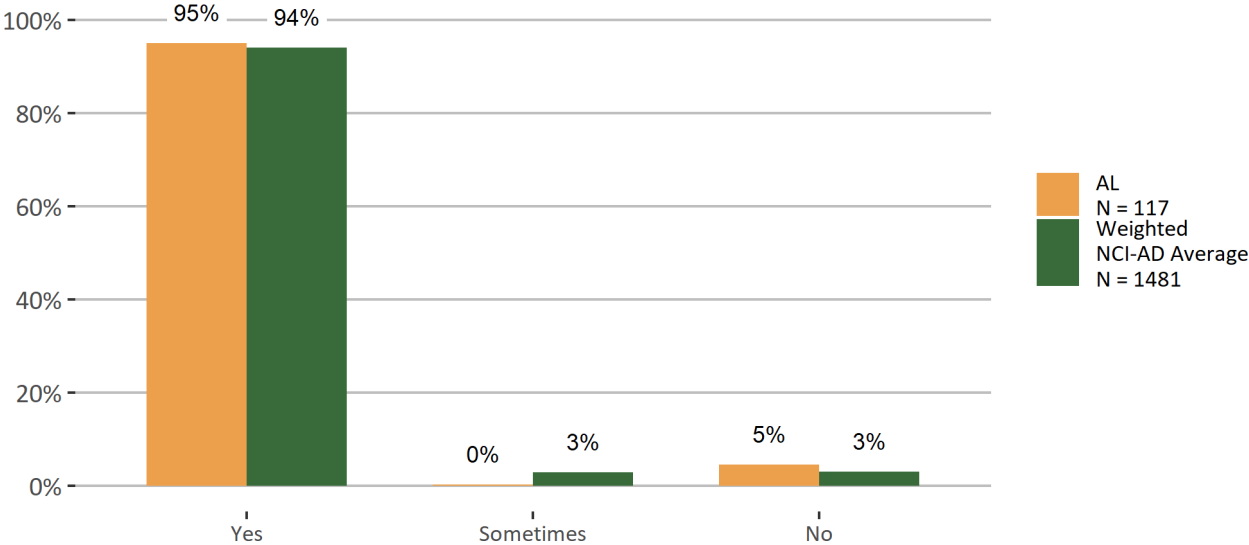


**Table 141. Makes decisions about services that are self-directed**

*Proxy respondents were allowed for this question. Newly added question in 2022-23.*

Program	Decisions about what services are received are made by a case manager or another professional employed by the state	Family or friend makes decision, person does not have input	Person has input, and family or friend helps	Person mostly makes decisions	N
Elderly & Disabled Waiver	0%	22%	36%	42%	55
State of AL Independent Living (SAIL) Waiver	2%	41%	39%	19%	59
Alabama Community Transition (ACT) Waiver	3%	24%	35%	38%	34
<b>Overall AL Average</b>	<b>0%</b>	<b>26%</b>	<b>34%</b>	<b>40%</b>	<b>164</b>
<b>Weighted NCI-AD Average</b>	<b>2%</b>	<b>13%</b>	<b>25%</b>	<b>60%</b>	<b>2,466</b>

Has enough help deciding how to direct services, like making decisions about how and when services are received



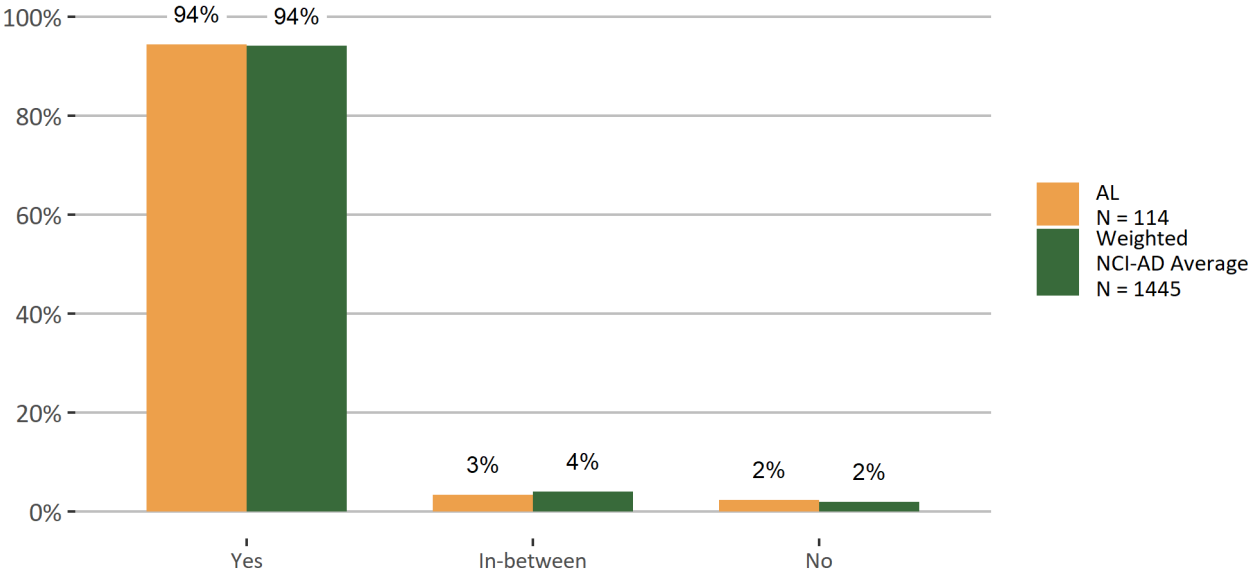
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
2022-23 Adult Consumer Survey National Results | 308

**Table 142. Has enough help deciding how to direct services, like making decisions about how and when services are received**

*Proxy respondents were allowed for this question. Newly added question in 2022-23.*

<b>Program</b>	<b>Yes</b>	<b>Sometimes</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	95%	0%	5%	39
State of AL Independent Living (SAIL) Waiver	93%	5%	2%	43
Alabama Community Transition (ACT) Waiver	92%	4%	4%	24
<b>Overall AL Average</b>	<b>95%</b>	<b>0%</b>	<b>5%</b>	<b>117</b>
<b>Weighted NCI-AD Average</b>	<b>94%</b>	<b>3%</b>	<b>3%</b>	<b>1,481</b>

Can make changes to the services and supports you self-direct if needed



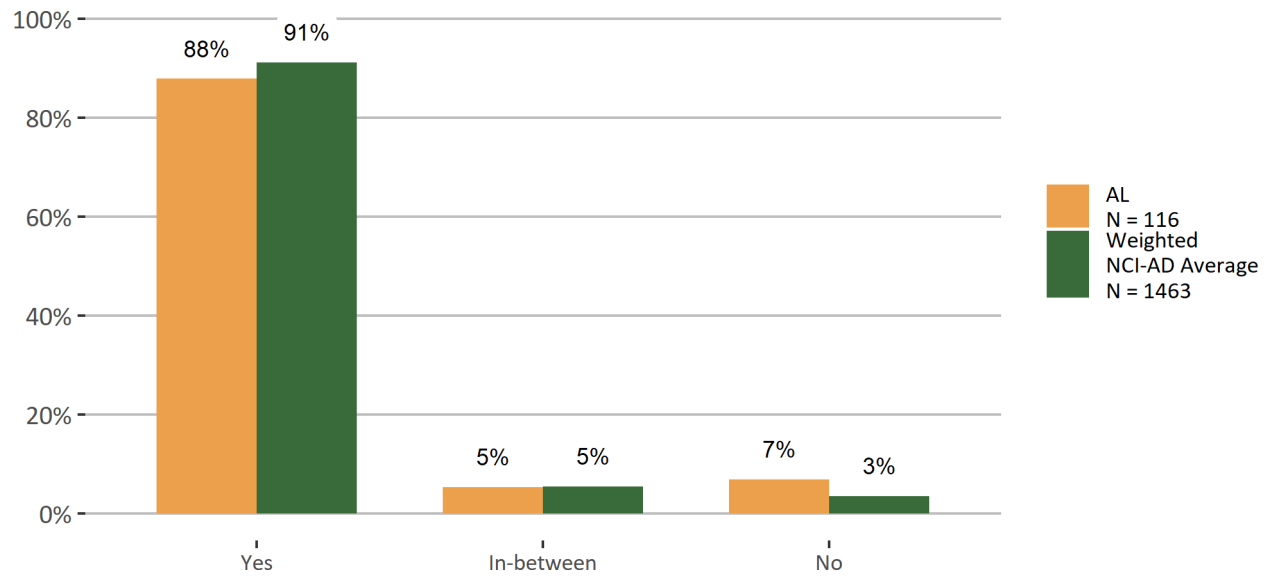
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
2022-23 Adult Consumer Survey National Results | 310

**Table 143. Can make changes to the services and supports you self-direct if needed**

*Proxy respondents were allowed for this question. Newly added question in 2022-23.*

<b>Program</b>	<b>Yes</b>	<b>In-between</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	97%	0%	3%	38
State of AL Independent Living (SAIL) Waiver	95%	5%	0%	41
Alabama Community Transition (ACT) Waiver	100%	0%	0%	24
<b>Overall AL Average</b>	<b>94%</b>	<b>3%</b>	<b>2%</b>	<b>114</b>
<b>Weighted NCI-AD Average</b>	<b>94%</b>	<b>4%</b>	<b>2%</b>	<b>1,445</b>

Has the amount of control wanted  
with the services that are  
self-directed



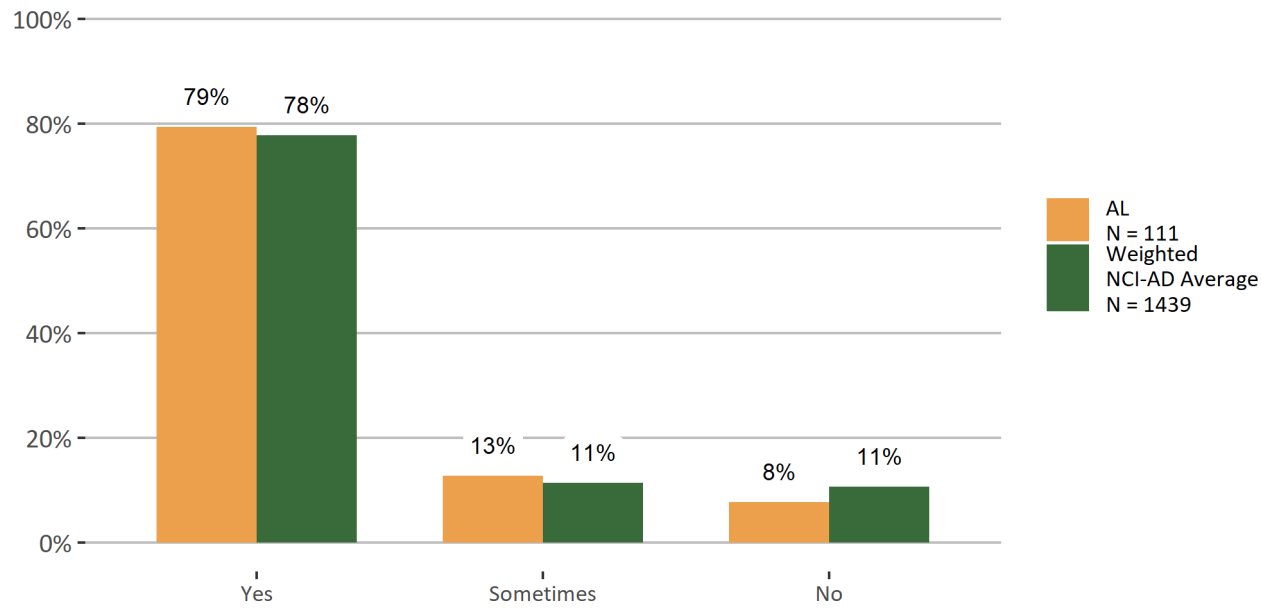


**Table 144. Has the amount of control wanted with the services that are self-directed**

*Proxy respondents were allowed for this question. Newly added question in 2022-23.*

<b>Program</b>	<b>Yes</b>	<b>In-between</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	90%	3%	8%	40
State of AL Independent Living (SAIL) Waiver	93%	2%	5%	42
Alabama Community Transition (ACT) Waiver	96%	4%	0%	23
<b>Overall AL Average</b>	<b>88%</b>	<b>5%</b>	<b>7%</b>	<b>116</b>
<b>Weighted NCI-AD Average</b>	<b>91%</b>	<b>5%</b>	<b>3%</b>	<b>1,463</b>

### Services and supports wanted to self direct are always available

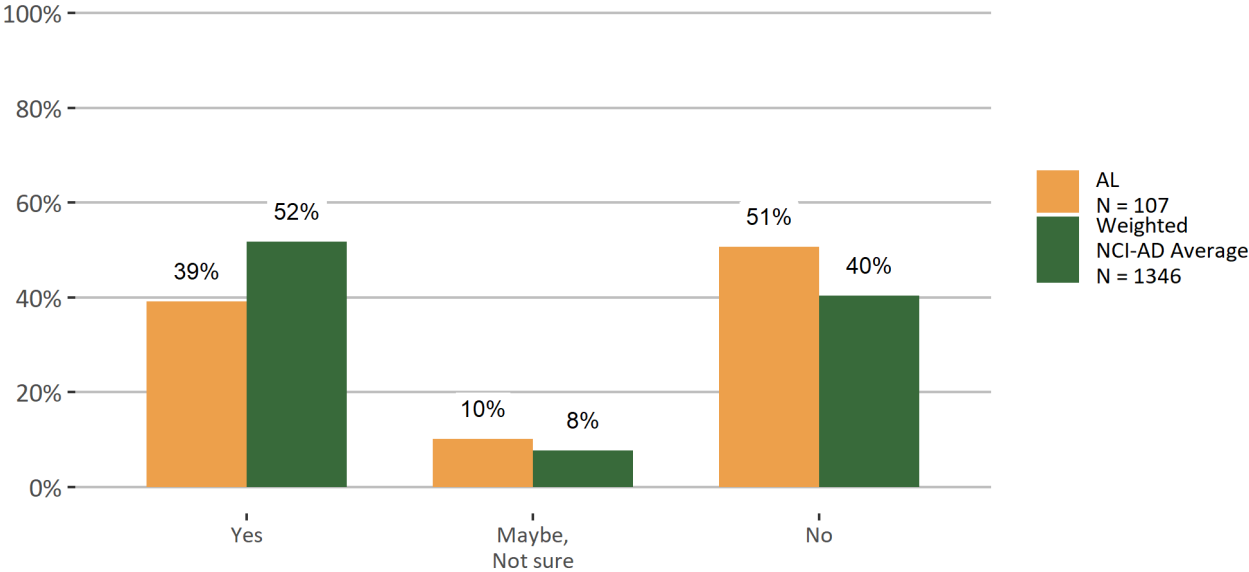


**Table 145. Services and supports wanted to self-direct are always available**

*Proxy respondents were allowed for this question. Newly added question in 2022-23.*

<b>Program</b>	<b>Yes</b>	<b>Sometimes</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	82%	11%	8%	38
State of AL Independent Living (SAIL) Waiver	78%	7%	15%	41
Alabama Community Transition (ACT) Waiver	86%	10%	5%	21
<b>Overall AL Average</b>	<b>79%</b>	<b>13%</b>	<b>8%</b>	<b>111</b>
<b>Weighted NCI-AD Average</b>	<b>78%</b>	<b>11%</b>	<b>11%</b>	<b>1,439</b>

Gets information about budget and services from the financial management service (FMS)

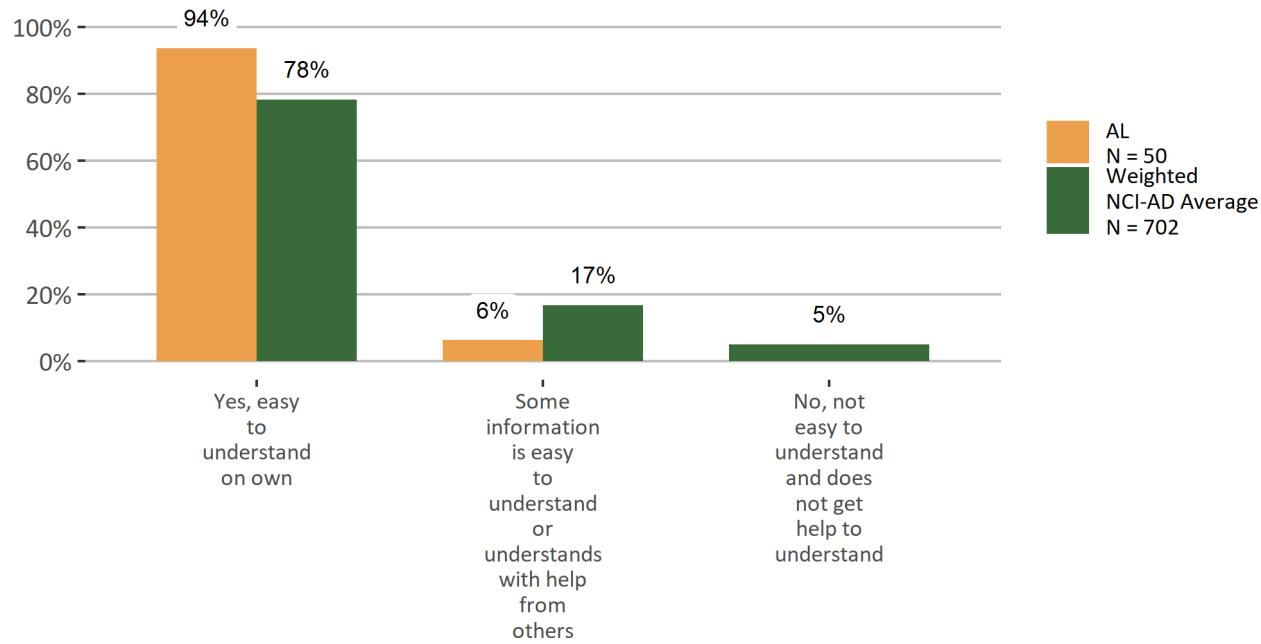


**Table 146. Gets information about budget and services from the financial management service (FMS)**

*Proxy respondents were allowed for this question. Newly added question in 2022-23.*

<b>Program</b>	<b>Yes</b>	<b>Maybe, Not sure</b>	<b>No</b>	<b>N</b>
Elderly & Disabled Waiver	37%	11%	51%	35
State of AL Independent Living (SAIL) Waiver	50%	3%	48%	40
Alabama Community Transition (ACT) Waiver	62%	10%	29%	21
<b>Overall AL Average</b>	<b>39%</b>	<b>10%</b>	<b>51%</b>	<b>107</b>
<b>Weighted NCI-AD Average</b>	<b>52%</b>	<b>8%</b>	<b>40%</b>	<b>1,346</b>

### Information received from the FMS is easy to understand

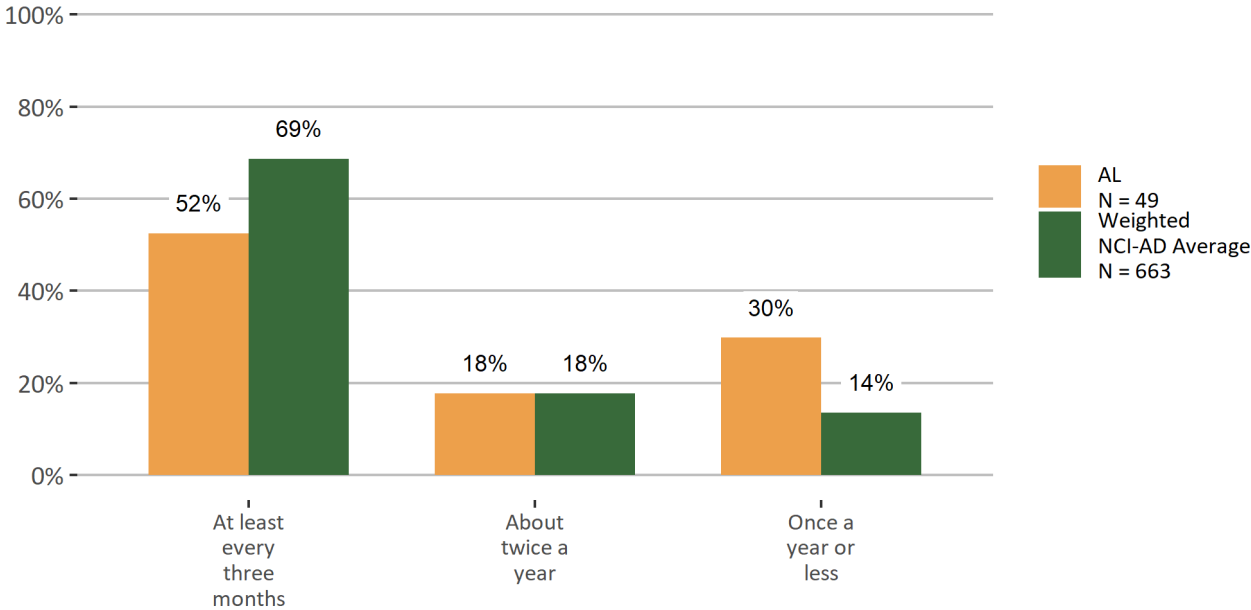


**Table 147. Information received from the FMS is easy to understand**

*Proxy respondents were allowed for this question. Newly added question in 2022-23.*

<b>Program</b>	<b>Yes, easy to understand on own</b>	<b>Some information is easy to understand or understands with help from others</b>	<b>No, not easy to understand and does not get help to understand</b>	<b>N</b>
<b>Overall AL Average</b>	<b>94%</b>	<b>6%</b>	<b>0%</b>	<b>50</b>
<b>Weighted NCI-AD Average</b>	<b>78%</b>	<b>17%</b>	<b>5%</b>	<b>702</b>

### Frequency of receiving information about budget and services from FMS



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
2022-23 Adult Consumer Survey National Results | 320

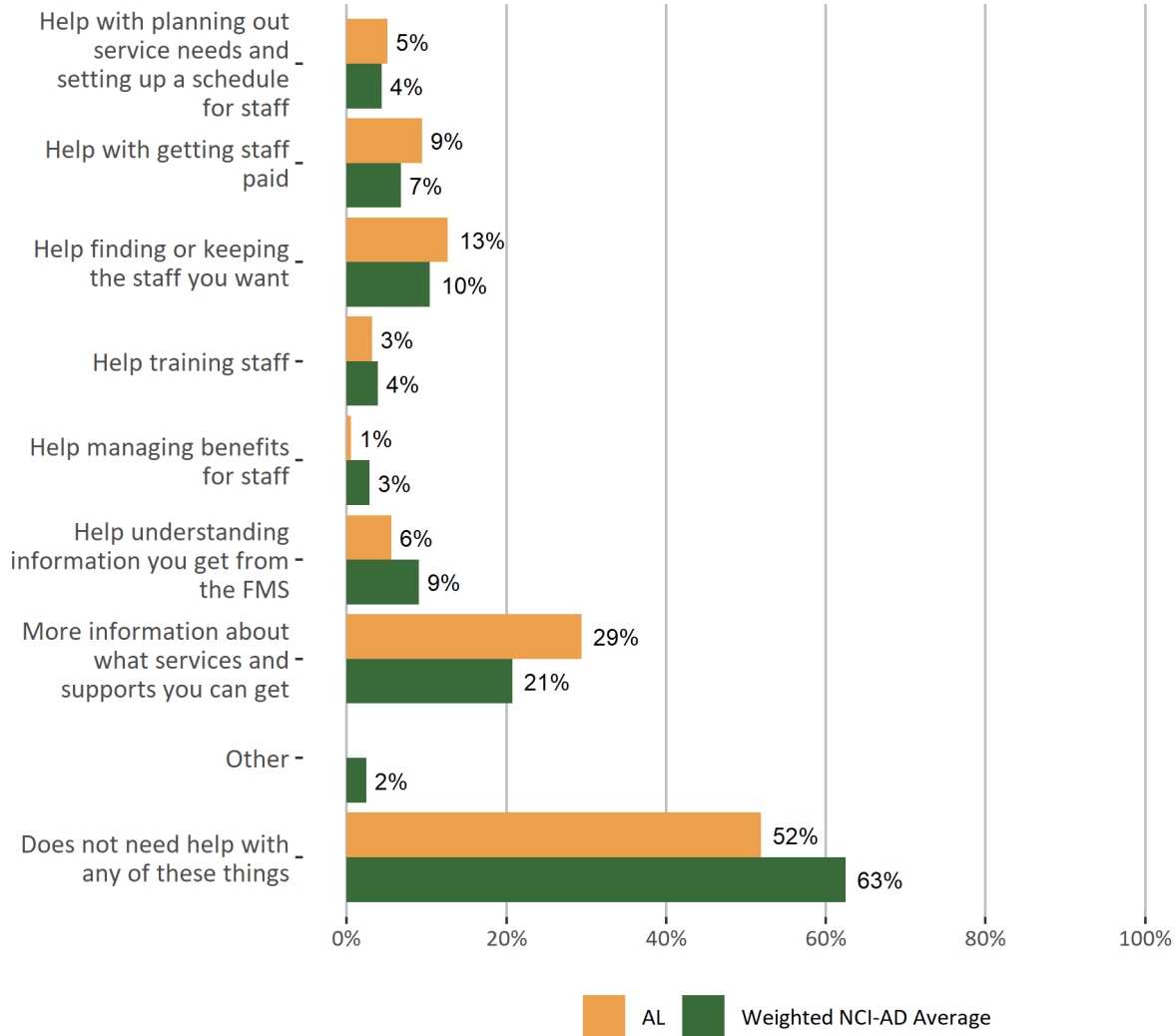


**Table 148. Frequency of receiving information about budget and services from FMS**

*Proxy respondents were allowed for this question. Newly added question in 2022-23.*

<b>Program</b>	<b>At least every three months</b>	<b>About twice a year</b>	<b>Once a year or less</b>	<b>N</b>
<b>Overall AL Average</b>	<b>52%</b>	<b>18%</b>	<b>30%</b>	<b>49</b>
<b>Weighted NCI-AD Average</b>	<b>69%</b>	<b>18%</b>	<b>14%</b>	<b>663</b>

### Parts of self-direction need help with



**Table 149. Parts of self-direction need help with**

*Proxy respondents were allowed for this question. Newly added question in 2022-23.*

Program	Help with planning out service needs and setting up a schedule for staff	Help with getting staff paid	Help finding or keeping the staff you want	Help training staff	Help managing benefits for staff	Help understanding information you get from the FMS	More information about what services and supports you can get	Other	Does not need help with any of these things
<b>Weighted NCI-AD Average</b>	<b>4%</b>	<b>7%</b>	<b>10%</b>	<b>4%</b>	<b>3%</b>	<b>9%</b>	<b>21%</b>	<b>2%</b>	<b>63%</b>