



*National Core Indicators- Aging and Disabilities (NCI-AD)  
Adult Consumer Survey State Results*

**Colorado**

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## Introduction

Established in 2015, National Core Indicators—Aging and Disabilities™ (NCI-AD™) is a voluntary effort by state aging and physical disability agencies to measure and track their performance using a standardized set of nationally validated measures. The effort is coordinated by Advancing States and Human Services Research Institute (HSRI). Learn more about our history [here](#).

In 2022-23 a total of 18 states participated in NCI-AD. Not all participating states do all surveys every year.

### *Adult Consumer Survey*

The NCI-AD Adult Consumer Survey (ACS), is standardized survey conducted with a person receiving long term services and supports (LTSS) through state aging and physical disability systems. Surveys are conducted by trained surveyors through in-person, secure video meeting, or over-the-phone conversations with service participants. The main part of the survey contains subjective questions about how well services are supporting the person; these can only be answered by the person themselves. A subset of more objective questions may be answered by a proxy respondent if needed. In addition to the questions for service participants, the survey also collects background information on the person –demographic and service-related data – mainly from service agency records. In 2022-23, the survey included two state-optional modules:

**Person-Centered Planning Module (state-optional).** This is a state-optional series of questions that ask about the person-centered planning process, including the person’s experience developing the service plan and the service planning meeting. The following states conducted the Person-Centered Planning Module: AL, CO, DE, GA, IN, KS, KY, MN, MO, ND, NE, NJ, OH, OK, TN, WA, and WI.

**Self-direction Module (state-optional).** This state-optional module was added to the 2022-23 ACS. Questions in this section are asked only of those who are using a self-directed supports option and assess experiences specific to self-direction. The following states conducted the Self-direction module: AL, CO, DE, GA, IN, KS, KY, MI, MN, MO, ND, NE, NJ, OH, OK, TN, WA, and WI.

### *Colorado Sample*

There is considerable variation in how states’ long-term services and supports (LTSS) programs serving older adults and adults with physical disabilities are organized, funded, and administered. The NCI-AD program allows states to include programs funded through Medicaid, the Older Americans Act, Program of All-Inclusive Care for the Elderly (PACE), state-only funds, and/or other state- and federal-blended funds. The NCI-AD project team works closely with each participating NCI-AD state to advise and track which LTSS program populations and sub-populations are included in the state’s sampling strategy, how that sample is designed and how many surveys are targeted for completion. See detailed information on state sample frames [here](#).

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Table A. Statewide Sample

Total Sample Frame	Total Surveys Completed	Overall Margin of Error
37,402	1,274	2.75%

Table B. Classification of 2022-23 State programs

Program	Funding Source	Description of Program	Total Population Eligible for NCI-AD	Total Usable Surveys Collected	MoE (95%Confidence, 0.5 Distribution)	MoE (95%Confidence, 0.7 Distribution)
<b>Elderly Blind &amp; Disabled (EBD) waiver</b>	Medicaid 1915(c) waiver program	Currently the HCBS-EBD waiver serves a target group of individuals that are aged (65 and older), blind, and physically disabled (ages 18 to 64) that meet the nursing home level of care and all financial eligibility requirements.	32,969	1,142	2.9%	2.7%
<b>Community Mental Health Supports (CMHS) waiver</b>	Medicaid 1915(c) waiver program	This waiver serves individuals 18 and older who are experiencing a severe and persistent mental health need who require long-term supports at a level typically provided in a nursing facility.	3,360	114	9.2%	8.4%

Program	Funding Source	Description of Program	Total Population Eligible for NCI-AD	Total Usable Surveys Collected	MoE (95%Confidence, 0.5 Distribution)	MoE (95%Confidence, 0.7 Distribution)
		<p>A person experiencing a severe and persistent mental health need is defined as someone who is 18 years of age or older who currently has or at any time during the past year leading up to assessment has a diagnosed mental, behavioral, or emotional disorder of sufficient duration to meet diagnostic criteria specified within the current version of the Diagnostic and Statistical Manual of Mental Disorders.</p>				
<b>Brain Injury (BI) Waiver *</b>	Medicaid 1915(c) waiver program	The Brain Injury (BI) waiver serves people with a brain injury who are 16 years or older and need extra support to live in their	817	15	25.3%	23.2%

Program	Funding Source	Description of Program	Total Population Eligible for NCI-AD	Total Usable Surveys Collected	MoE (95%Confidence, 0.5 Distribution)	MoE (95%Confidence, 0.7 Distribution)
		communities. Participants must meet the nursing home level of care and all financial eligibility requirements.				
<b>Complementary and Integrative Health (CIH) Waiver *</b>	Medicaid 1915(c) waiver program	The Complementary and Integrative Health (CIH) serves persons living with a spinal cord injury (traumatic or nontraumatic), multiple sclerosis, brain injury, spina bifida, muscular dystrophy, or cerebral palsy with the inability for independent ambulation over the age of 18.	256	3	56.9%	51.9%

*\* Due to low N (fewer than 20), program breakouts will not be shown, but their data are included in the statewide average.*

## What is included in this report?

This report presents Colorado 2022-23 ACS demographics and outcomes results. Data are shown for the overall statewide average, broken out by program sampled, and include the weighted NCI-AD Average.

*Please note:* Extreme caution should be used when interpreting results where the number of valid responses is small. Each program's valid number of responses (valid Ns) is shown in every chart and table in this report. **To protect people's privacy we do not show the data when 20 or fewer people from a state or within a program responded to a question, however their data are included in the overall state average.**

### Presentation of Data

Data may be viewed as bar charts or in tables by clicking the appropriate tab for each outcome. Data presented in charts are "collapsed" meaning that data grouped by response options to what is considered to reflect a positive outcome and all other responses. Tables represent the un-collapsed data outcomes. All NCI-AD data are collapsed "yes" responses only, unless otherwise noted.

**All state and NCI-AD averages throughout this report are "weighted"** to account for any non-proportional sampling of programs and to "rebalance" the states' sample sizes according to their populations of survey-eligible service recipients. *See more details on weighting in Part II of this report.*

### Accessibility Statement

National Core Indicators strives to develop accessible resources to support equitable access to information about quality of services. While all charts in this report have been marked as decorative, the data from the charts is all represented in the tables which have been reviewed for accessibility. Should you require other accommodations to make this report accessible for you, please reach out to us at [nci@nationalcoreindicators.org](mailto:nci@nationalcoreindicators.org).

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## Demographics

**Table 1. Average age (reported for those under 90 years old)**

<b>Program</b>	<b>Age</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	64.5	1,089
Community Mental Health Supports (CMHS) waiver	54.3	114
<b>Overall CO Average</b>	<b>63.1</b>	<b>1,221</b>
<b>Weighted NCI-AD Average</b>	<b>67.2</b>	<b>14,414</b>



**Table 2. Age Category (including those 90 and older)**

<b>Program</b>	<b>18-44</b>	<b>45-65</b>	<b>66-89</b>	<b>90+</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	10%	36%	49%	5%	1,142
Community Mental Health Supports (CMHS) waiver	27%	47%	25%	0%	114
<b>Overall CO Average</b>	<b>12%</b>	<b>38%</b>	<b>46%</b>	<b>4%</b>	<b>1,274</b>
<b>Weighted NCI-AD Average</b>	<b>7%</b>	<b>30%</b>	<b>56%</b>	<b>6%</b>	<b>15,167</b>

**Table 3. Gender**

<b>Program</b>	<b>Male</b>	<b>Female</b>	<b>Other</b>	<b>Don't know or unclear</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	33%	67%	0%	0%	1,142
Community Mental Health Supports (CMHS) waiver	45%	55%	0%	0%	114
<b>Overall CO Average</b>	<b>35%</b>	<b>65%</b>	<b>0%</b>	<b>0%</b>	<b>1,274</b>
<b>Weighted NCI-AD Average</b>	<b>34%</b>	<b>65%</b>	<b>0%</b>	<b>0%</b>	<b>15,349</b>

**Table 4. Race and ethnicity**

*Categories are not mutually exclusive, therefore N is not shown.*

<b>Program</b>	<b>American Indian or Alaska Native</b>	<b>Asian</b>	<b>Black or African American</b>	<b>Pacific Islander</b>	<b>White</b>	<b>Hispanic or Latino</b>	<b>Other</b>	<b>Don't know or unclear</b>
Elderly Blind & Disabled (EBD) waiver	5%	1%	2%	0%	62%	15%	2%	3%
Community Mental Health Supports (CMHS) waiver	1%	0%	0%	0%	6%	1%	0%	1%
<b>Overall CO Average</b>	<b>5%</b>	<b>1%</b>	<b>2%</b>	<b>0%</b>	<b>71%</b>	<b>16%</b>	<b>2%</b>	<b>4%</b>
<b>Weighted NCI-AD Average</b>	<b>2%</b>	<b>4%</b>	<b>24%</b>	<b>0%</b>	<b>65%</b>	<b>4%</b>	<b>1%</b>	<b>2%</b>

**Table 5. Marital status**

<b>Program</b>	<b>Single, never married</b>	<b>Married or in domestic partnership</b>	<b>Separated or divorced</b>	<b>Widowed</b>	<b>Don't know or unclear</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	24%	22%	34%	20%	0%	1,142
Community Mental Health Supports (CMHS) waiver	53%	7%	33%	6%	1%	114
<b>Overall CO Average</b>	<b>27%</b>	<b>21%</b>	<b>34%</b>	<b>19%</b>	<b>0%</b>	<b>1,274</b>
<b>Weighted NCI-AD Average</b>	<b>27%</b>	<b>17%</b>	<b>28%</b>	<b>25%</b>	<b>4%</b>	<b>14,363</b>

**Table 6. Preferred language**

<b>Program</b>	<b>English</b>	<b>Spanish</b>	<b>Other</b>	<b>Don't know or unclear</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	97%	2%	1%	0%	1,142
Community Mental Health Supports (CMHS) waiver	100%	0%	0%	0%	114
<b>Overall CO Average</b>	<b>97%</b>	<b>2%</b>	<b>1%</b>	<b>0%</b>	<b>1,274</b>
<b>Weighted NCI-AD Average</b>	<b>90%</b>	<b>2%</b>	<b>5%</b>	<b>2%</b>	<b>15,005</b>

**Table 7. Preferred means of communication**

*New Question in 2022-23*

<b>Program</b>	<b>Spoken</b>	<b>Gestures or body language</b>	<b>Sign language or finger spelling</b>	<b>Communication aid or device</b>	<b>Other</b>	<b>Don't Know</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	96%	2%	0%	0%	2%	0%	1,076
Community Mental Health Supports (CMHS) waiver	99%	0%	0%	0%	1%	0%	107
<b>Overall CO Average</b>	<b>96%</b>	<b>1%</b>	<b>0%</b>	<b>0%</b>	<b>2%</b>	<b>0%</b>	<b>1,197</b>
<b>Weighted NCI-AD Average</b>	<b>95%</b>	<b>2%</b>	<b>0%</b>	<b>0%</b>	<b>1%</b>	<b>2%</b>	<b>14,370</b>

**Table 8. Residential designation**

*Categories created using zip codes and corresponding RUCA codes.*

<b>Program</b>	<b>Metropolitan</b>	<b>Micropolitan</b>	<b>Rural</b>	<b>Small town</b>	<b>Don't Know</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	39%	17%	13%	31%	0%	1,142
Community Mental Health Supports (CMHS) waiver	61%	12%	7%	20%	0%	114
<b>Overall CO Average</b>	<b>42%</b>	<b>16%</b>	<b>12%</b>	<b>29%</b>	<b>0%</b>	<b>1,274</b>
<b>Weighted NCI-AD Average</b>	<b>72%</b>	<b>14%</b>	<b>5%</b>	<b>9%</b>	<b>1%</b>	<b>14,726</b>

**Table 9. Median area income (based on zip code)**

<b>Program</b>	<b>\$0- \$9,999</b>	<b>\$10,000- \$19,999</b>	<b>\$20,000- \$29,999</b>	<b>\$30,000- \$39,999</b>	<b>\$40,000- \$49,999</b>	<b>\$50,000- \$59,999</b>	<b>\$60,000- \$69,999</b>	<b>\$70,000- \$79,999</b>	<b>\$80,000- \$89,999</b>	<b>\$90,000- \$99,999</b>	<b>\$100,000 and over</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	0%	0%	2%	7%	26%	28%	17%	11%	6%	1%	2%	1,142
Community Mental Health Supports (CMHS) waiver	0%	0%	4%	10%	16%	30%	19%	15%	4%	2%	1%	114
<b>Overall CO Average</b>	<b>0%</b>	<b>0%</b>	<b>2%</b>	<b>7%</b>	<b>26%</b>	<b>28%</b>	<b>18%</b>	<b>11%</b>	<b>5%</b>	<b>1%</b>	<b>2%</b>	<b>1,274</b>
<b>Weighted NCI-AD Average</b>	<b>1%</b>	<b>0%</b>	<b>1%</b>	<b>9%</b>	<b>25%</b>	<b>29%</b>	<b>15%</b>	<b>9%</b>	<b>6%</b>	<b>3%</b>	<b>3%</b>	<b>14,656</b>



**Table 10. Type of Residence**

Program	Own or family house or apartment	Senior living apartment or complex	Group home, adult family home, foster home, host home	Assisted living facility, residential care facility	Nursing facility, nursing home	Homeless or temporary shelter	Other	Don't know or unclear	N
Elderly Blind & Disabled (EBD) waiver	62%	0%	0%	28%	3%	0%	6%	0%	1,142
Community Mental Health Supports (CMHS) waiver	53%	0%	0%	39%	4%	1%	4%	0%	114
<b>Overall CO Average</b>	<b>61%</b>	<b>0%</b>	<b>0%</b>	<b>30%</b>	<b>3%</b>	<b>0%</b>	<b>6%</b>	<b>0%</b>	<b>1,274</b>
<b>Weighted NCI-AD Average</b>	<b>73%</b>	<b>6%</b>	<b>2%</b>	<b>8%</b>	<b>10%</b>	<b>0%</b>	<b>1%</b>	<b>1%</b>	<b>14,995</b>

**Table 11. Who the person lives with**

*Categories are not mutually exclusive, therefore N is not shown.*

<b>Program</b>	<b>No One – Lives Alone</b>	<b>Spouse or Partner</b>	<b>Other Family</b>	<b>Friend(s)</b>	<b>Live-in PCA</b>	<b>Others</b>	<b>Don't Know or unclear</b>
Elderly Blind & Disabled (EBD) waiver	39%	17%	28%	2%	2%	2%	0%
Community Mental Health Supports (CMHS) waiver	5%	0%	2%	0%	0%	1%	0%
<b>Overall CO Average</b>	<b>45%</b>	<b>19%</b>	<b>30%</b>	<b>2%</b>	<b>3%</b>	<b>4%</b>	<b>0%</b>
<b>Weighted NCI-AD Average</b>	<b>48%</b>	<b>14%</b>	<b>24%</b>	<b>1%</b>	<b>2%</b>	<b>10%</b>	<b>4%</b>

**Table 12. Address changed in the past 6 months**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>Don't Know or Unclear</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	6%	94%	0%	1,089
Community Mental Health Supports (CMHS) waiver	7%	93%	0%	107
<b>Overall CO Average</b>	<b>6%</b>	<b>94%</b>	<b>0%</b>	<b>1,214</b>
<b>Weighted NCI-AD Average</b>	<b>5%</b>	<b>91%</b>	<b>3%</b>	<b>13,850</b>

Table 13. Where people moved from (if moved in the last 6 months)

Program	Own or family house or apartment	Senior living apartment or complex	Group home, adult family home, foster home, host home	Assisted living facility, residential care facility	Nursing facility, nursing home	Homeless or temporary shelter	Other	Don't know or unclear	N
Elderly Blind & Disabled (EBD) waiver	58%	7%	2%	10%	3%	5%	15%	0%	60
<b>Overall CO Average</b>	<b>52%</b>	<b>5%</b>	<b>1%</b>	<b>10%</b>	<b>3%</b>	<b>7%</b>	<b>22%</b>	<b>0%</b>	<b>70</b>
<b>Weighted NCI-AD Average</b>	<b>58%</b>	<b>4%</b>	<b>3%</b>	<b>7%</b>	<b>10%</b>	<b>2%</b>	<b>10%</b>	<b>7%</b>	<b>701</b>

**Table 14A. Diagnoses**

*Categories are not mutually exclusive; therefore, N is not shown.*

<b>Program</b>	<b>Physical Disability</b>	<b>Traumatic brain injury or other acquired brain injury</b>	<b>Intellectual or other developmental disability</b>	<b>Alzheimer's disease or other dementia</b>	<b>Heart Disease</b>	<b>Cancer</b>
Elderly Blind & Disabled (EBD) waiver	75%	24%	5%	7%	17%	7%
Community Mental Health Supports (CMHS) waiver	2%	2%	1%	0%	1%	0%
<b>Overall CO Average</b>	<b>80%</b>	<b>27%</b>	<b>7%</b>	<b>7%</b>	<b>18%</b>	<b>8%</b>
<b>Weighted NCI-AD Average</b>	<b>63%</b>	<b>11%</b>	<b>6%</b>	<b>14%</b>	<b>36%</b>	<b>13%</b>

**Table 14B. Diagnoses (continued)**

*Categories are not mutually exclusive; therefore, N is not shown.*

*Limited or no vision and hearing loss were newly added in 2022-23.*

Program	Chronic Obstructive pulmonary disease (COPD)	Stroke	Diabetes	Hypertension (or high blood pressure)	Limited or no vision- legally blind	Hearing loss- severe or profound
Elderly Blind & Disabled (EBD) waiver	19%	6%	24%	38%	5%	3%
Community Mental Health Supports (CMHS) waiver	1%	0%	1%	2%	0%	0%
<b>Overall CO Average</b>	<b>20%</b>	<b>7%</b>	<b>25%</b>	<b>41%</b>	<b>5%</b>	<b>3%</b>
<b>Weighted NCI-AD Average</b>	<b>24%</b>	<b>18%</b>	<b>38%</b>	<b>60%</b>	<b>15%</b>	<b>11%</b>

**Table 15. Person has chronic psychiatric or mental health diagnosis**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>Don't Know or Unclear</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	51%	49%	0%	1,142
Community Mental Health Supports (CMHS) waiver	87%	13%	0%	114
<b>Overall CO Average</b>	<b>54%</b>	<b>46%</b>	<b>0%</b>	<b>1,274</b>
<b>Weighted NCI-AD Average</b>	<b>36%</b>	<b>62%</b>	<b>2%</b>	<b>13,515</b>

**Table 16. Level of Mobility**

*Categories are not mutually exclusive (except 'Don't know or unclear').*

<b>Program</b>	<b>Non-Ambulatory</b>	<b>Moves self with wheelchair</b>	<b>Moves self with other aids</b>	<b>Moves self without aids</b>	<b>Don't Know or unclear</b>
Elderly Blind & Disabled (EBD) waiver	3%	12%	71%	2%	0%
Community Mental Health Supports (CMHS) waiver	0%	1%	5%	4%	0%
<b>Overall CO Average</b>	<b>4%</b>	<b>13%</b>	<b>78%</b>	<b>6%</b>	<b>0%</b>
<b>Weighted NCI-AD Average</b>	<b>8%</b>	<b>22%</b>	<b>58%</b>	<b>24%</b>	<b>4%</b>



**Table 17. Has history of frequent falls (more than two falls in a six-month period)**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>Don't Know or Unclear</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	18%	75%	6%	1,070
Community Mental Health Supports (CMHS) waiver	11%	83%	6%	106
<b>Overall CO Average</b>	<b>18%</b>	<b>76%</b>	<b>6%</b>	<b>1,190</b>
<b>Weighted NCI-AD Average</b>	<b>29%</b>	<b>66%</b>	<b>5%</b>	<b>13,727</b>

**Table 18. Receives Medicare**

*information required to come from administrative records*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>Don't Know or Unclear</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	82%	18%	0%	1,142
Community Mental Health Supports (CMHS) waiver	75%	25%	0%	114
<b>Overall CO Average</b>	<b>81%</b>	<b>19%</b>	<b>0%</b>	<b>1,274</b>
<b>Weighted NCI-AD Average</b>	<b>76%</b>	<b>17%</b>	<b>7%</b>	<b>13,432</b>

**Table 19. Length of time receiving LTSS services in current program**

*information required to come from administrative records*

<b>Program</b>	<b>0 - 5 months</b>	<b>6 months – less than 1 year</b>	<b>1 year – less than 3 years</b>	<b>3 or more years</b>	<b>Don't know or unclear</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	3%	9%	25%	63%	0%	1,142
Community Mental Health Supports (CMHS) waiver	2%	4%	16%	79%	0%	114
<b>Overall CO Average</b>	<b>3%</b>	<b>9%</b>	<b>24%</b>	<b>64%</b>	<b>0%</b>	<b>1,274</b>
<b>Weighted NCI-AD Average</b>	<b>2%</b>	<b>6%</b>	<b>35%</b>	<b>37%</b>	<b>20%</b>	<b>13,937</b>

**Table 20. Person has legal guardian**

*information required to come from administrative records*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>Don't Know or Unclear</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	1%	99%	0%	1,142
Community Mental Health Supports (CMHS) waiver	2%	98%	0%	114
<b>Overall CO Average</b>	<b>1%</b>	<b>99%</b>	<b>0%</b>	<b>1,274</b>
<b>Weighted NCI-AD Average</b>	<b>6%</b>	<b>68%</b>	<b>26%</b>	<b>12,761</b>

**Table 21. Amount of paid supports received**

*Newly added question in 2022-23. Information required to come from administrative records.*

Program	24-hour support or supervision	Daily support (for a limited number of hours per day, not round-the-clock)	Scheduled, less frequent than daily support	As-needed visitation and phone contact	None of the above	Don't know	N
Elderly Blind & Disabled (EBD) waiver	15%	28%	46%	5%	6%	1%	1,075
Community Mental Health Supports (CMHS) waiver	24%	24%	47%	1%	1%	3%	107
<b>Overall CO Average</b>	<b>16%</b>	<b>27%</b>	<b>46%</b>	<b>4%</b>	<b>6%</b>	<b>1%</b>	<b>1,196</b>
<b>Weighted NCI-AD Average</b>	<b>15%</b>	<b>15%</b>	<b>30%</b>	<b>2%</b>	<b>8%</b>	<b>30%</b>	<b>11,979</b>

**Table 22. Person has remote supports**

*Newly added question in 2022-23. Information required to come from administrative records.*

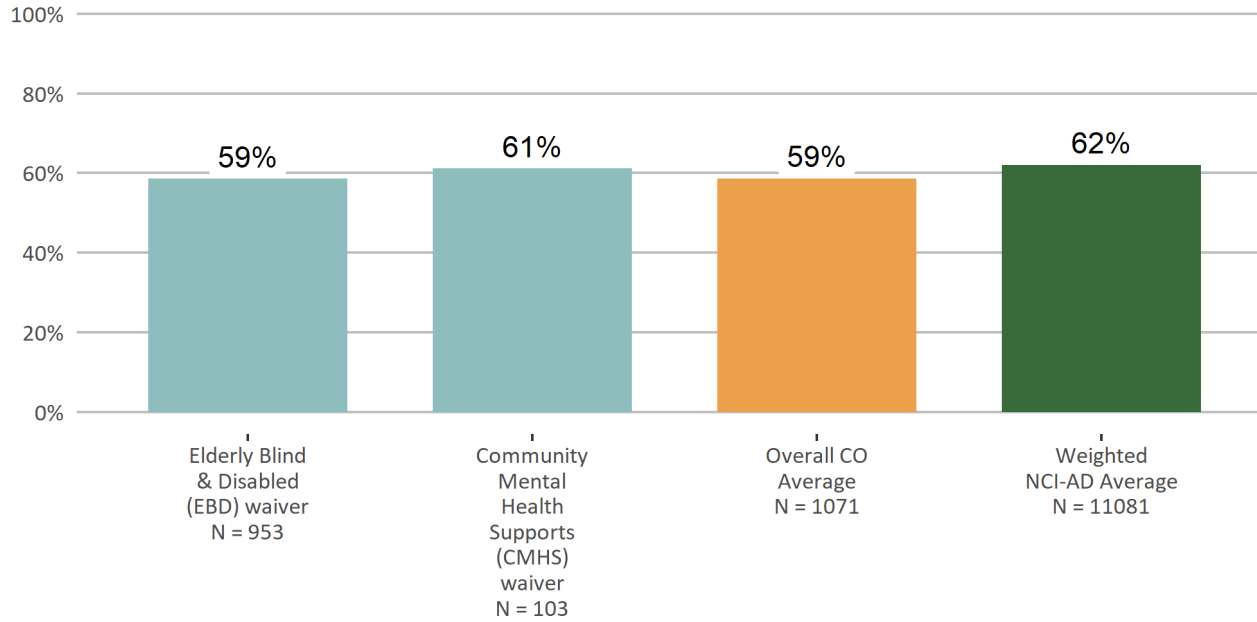
<b>Program</b>	<b>Yes, 24-hour remote supports</b>	<b>Yes, less than 24-hour remote supports</b>	<b>No, none</b>	<b>Don't know</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	42%	3%	49%	7%	1,075
Community Mental Health Supports (CMHS) waiver	26%	3%	61%	10%	107
<b>Overall CO Average</b>	<b>40%</b>	<b>2%</b>	<b>49%</b>	<b>8%</b>	<b>1,196</b>
<b>Weighted NCI-AD Average</b>	<b>8%</b>	<b>1%</b>	<b>58%</b>	<b>33%</b>	<b>12,242</b>

## Outcome Tables

## *Community Participation*



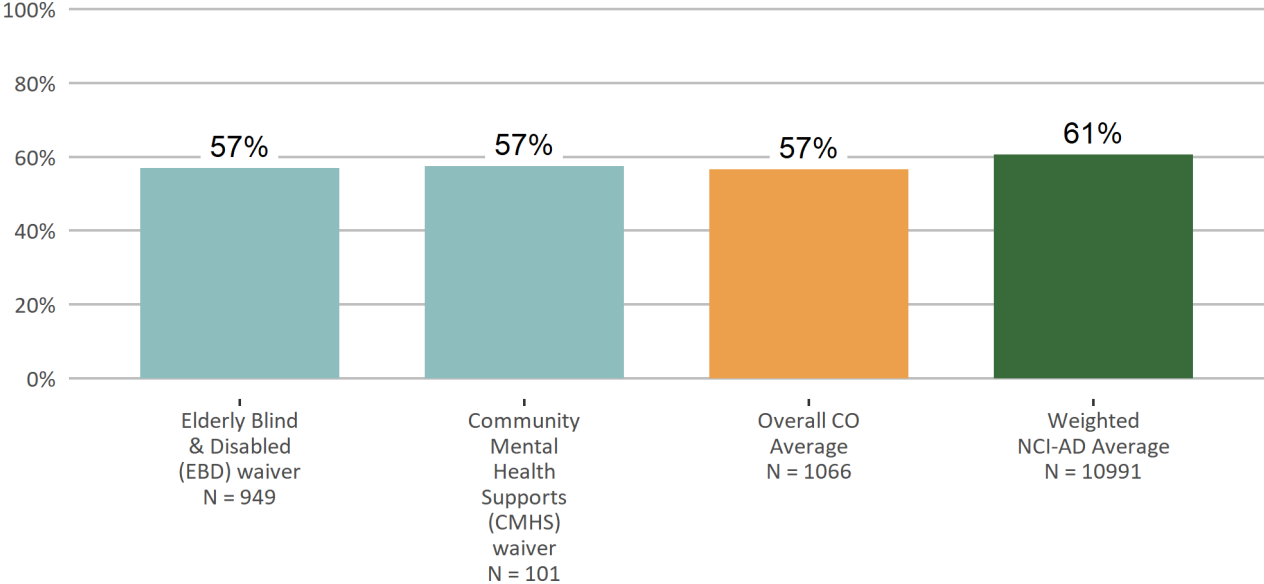
Gets to do things outside of their home as much as they want to



**Table 23. Gets to do things outside of their home as much as they want to**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	59%	41%	953
Community Mental Health Supports (CMHS) waiver	61%	39%	103
<b>Overall CO Average</b>	<b>59%</b>	<b>41%</b>	<b>1,071</b>
<b>Weighted NCI-AD Average</b>	<b>62%</b>	<b>38%</b>	<b>11,081</b>

Takes part in activities with others as much as they want to (in-person or virtually)

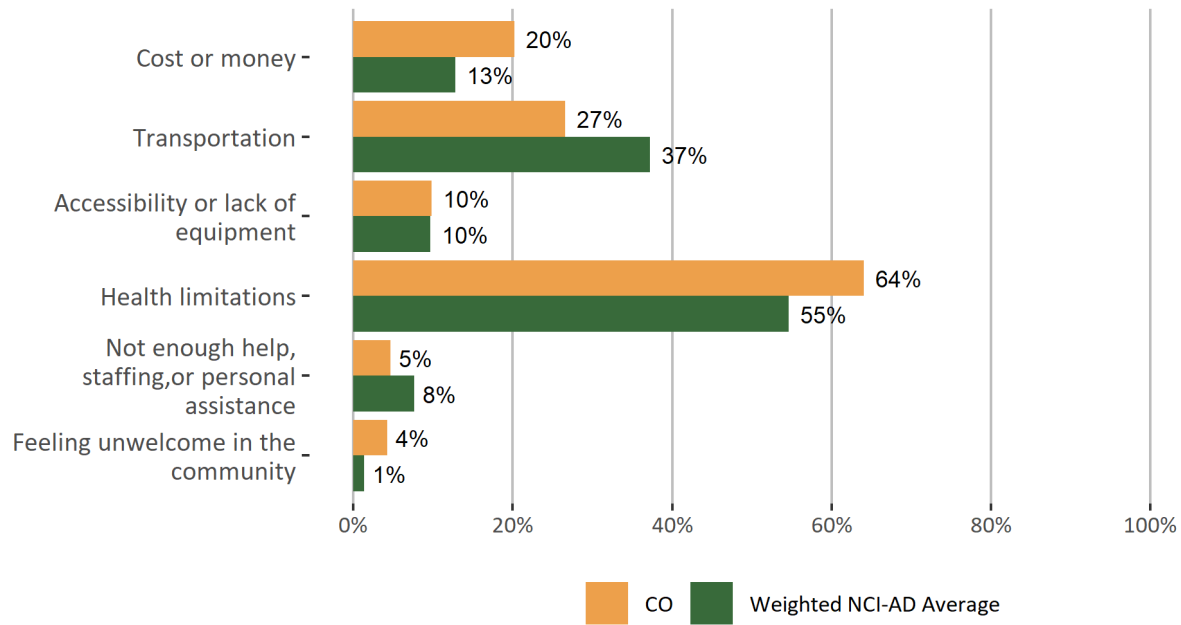


Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
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**Table 24. Takes part in activities with others as much as they want to (in-person or virtually)**

<b>Program</b>	<b>Yes</b>	<b>Maybe</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	57%	16%	28%	949
Community Mental Health Supports (CMHS) waiver	57%	12%	31%	101
<b>Overall CO Average</b>	<b>57%</b>	<b>15%</b>	<b>28%</b>	<b>1,066</b>
<b>Weighted NCI-AD Average</b>	<b>61%</b>	<b>12%</b>	<b>27%</b>	<b>10,991</b>

Reasons cannot always take part in activities with others as much as they want to in-person or virtually

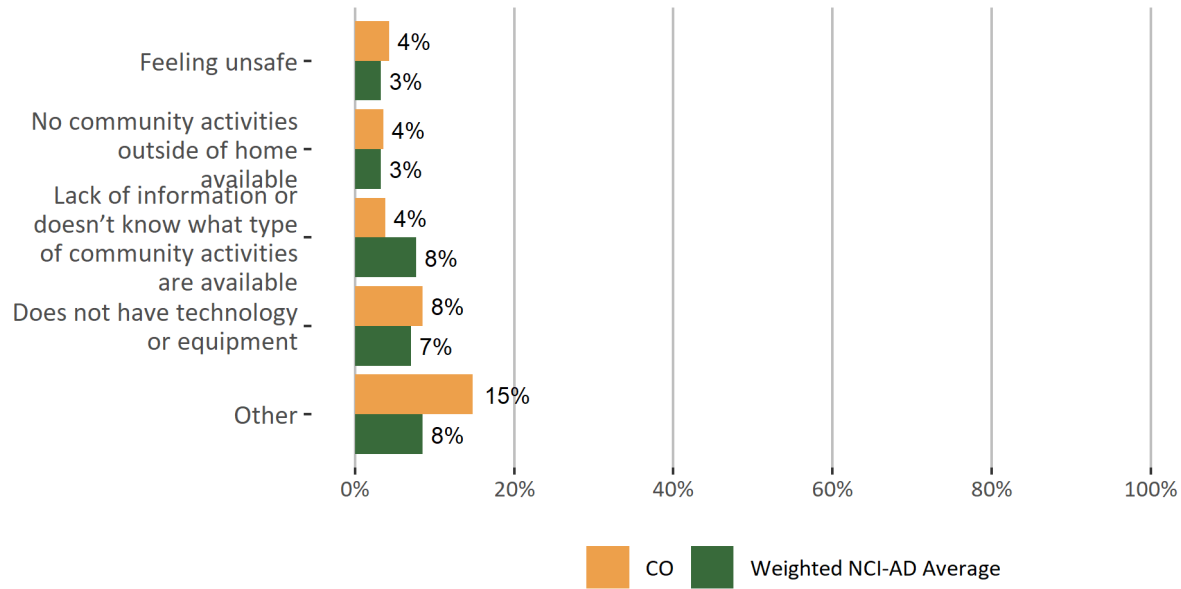


**Table 25A. Reasons cannot always take part in activities with others as much as they want to in-person or virtually**

*Categories are not mutually exclusive, therefore N is not shown.*

<b>Program</b>	<b>Cost or money</b>	<b>Transportation</b>	<b>Accessibility or lack of equipment</b>	<b>Health limitations</b>	<b>Not enough help, staffing, or personal assistance</b>	<b>Feeling unwelcome in the community</b>
Elderly Blind & Disabled (EBD) waiver	16%	22%	8%	58%	4%	2%
Community Mental Health Supports (CMHS) waiver	2%	2%	1%	4%	0%	1%
<b>Overall CO Average</b>	<b>20%</b>	<b>27%</b>	<b>10%</b>	<b>64%</b>	<b>5%</b>	<b>4%</b>
<b>Weighted NCI-AD Average</b>	<b>13%</b>	<b>37%</b>	<b>10%</b>	<b>55%</b>	<b>8%</b>	<b>1%</b>

Reasons cannot always take part in activities with others as much as they want to in-person or virtually (continued)



**Table 25B. Reasons cannot always take part in activities with others as much as they want to in-person or virtually (continued)**

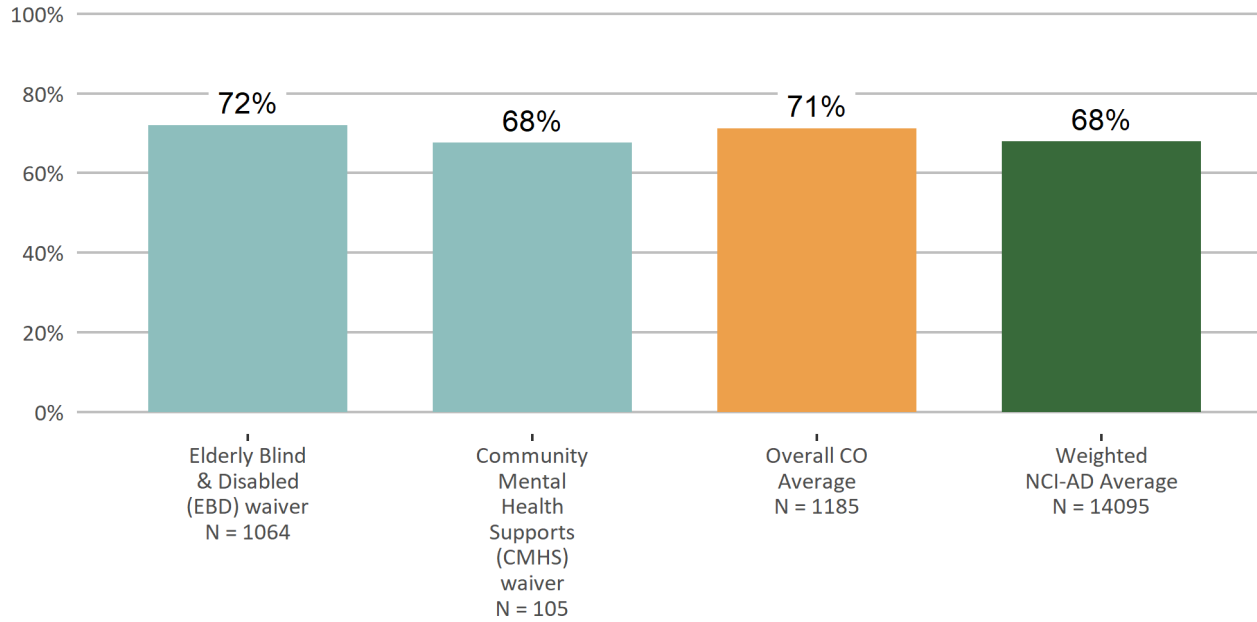
*Categories are not mutually exclusive, therefore N is not shown.*

<b>Program</b>	<b>Feeling unsafe</b>	<b>No community activities outside of home available</b>	<b>Lack of information or doesn't know what type of community activities are available</b>	<b>Does not have technology or equipment</b>	<b>Other</b>
Elderly Blind & Disabled (EBD) waiver	2%	3%	3%	6%	13%
Community Mental Health Supports (CMHS) waiver	2%	0%	1%	2%	2%
<b>Overall CO Average</b>	<b>4%</b>	<b>4%</b>	<b>4%</b>	<b>8%</b>	<b>15%</b>
<b>Weighted NCI-AD Average</b>	<b>3%</b>	<b>3%</b>	<b>8%</b>	<b>7%</b>	<b>8%</b>



## *Access to the Community*

### Has transportation to do the things they want outside of home

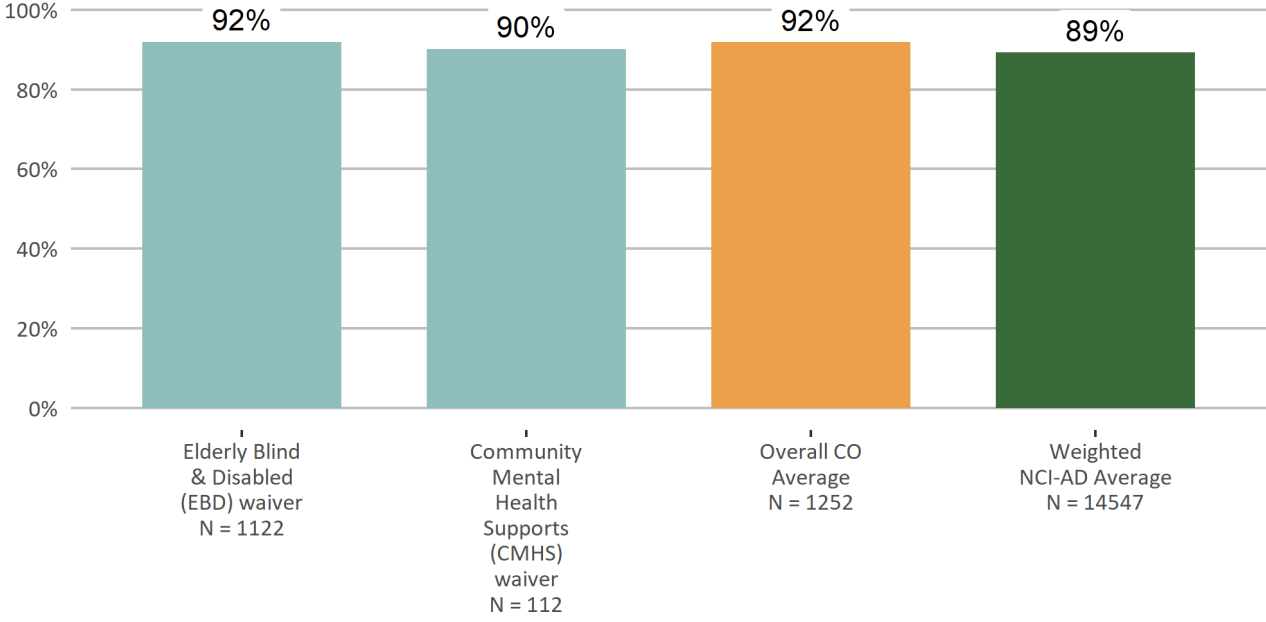


**Table 26. Has transportation to do the things they want outside of home**

*Proxy respondents were allowed for this question*

<b>Program</b>	<b>Yes</b>	<b>Maybe</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	72%	17%	11%	1,064
Community Mental Health Supports (CMHS) waiver	68%	16%	16%	105
<b>Overall CO Average</b>	<b>71%</b>	<b>17%</b>	<b>12%</b>	<b>1,185</b>
<b>Weighted NCI-AD Average</b>	<b>68%</b>	<b>16%</b>	<b>16%</b>	<b>14,095</b>

### Has transportation to get to medical appointments



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
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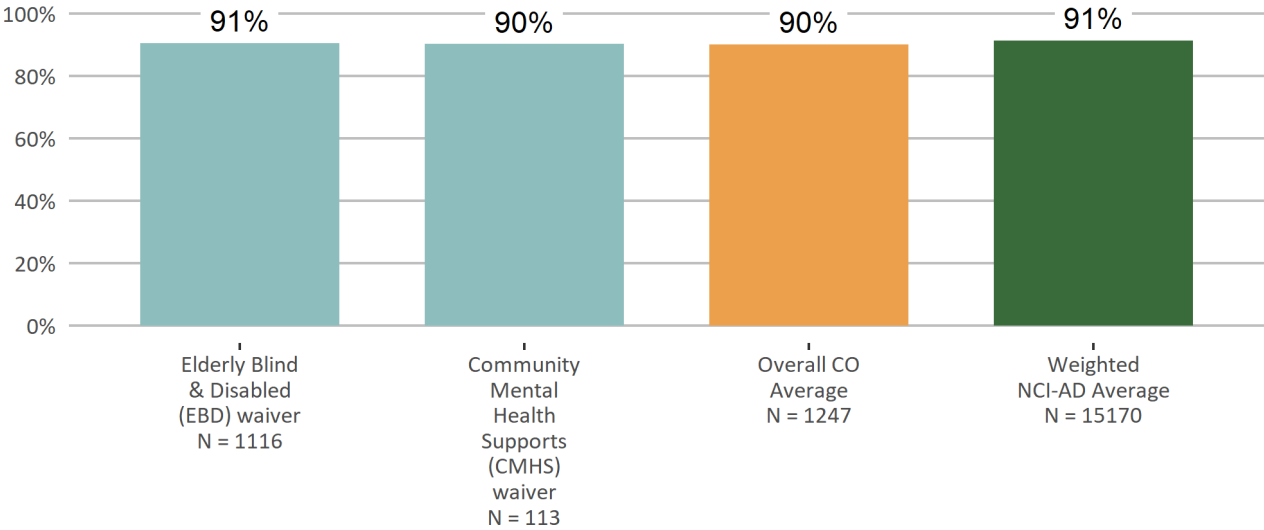
**Table 27. Has transportation to get to medical appointments**

*Proxy respondents were allowed for this question*

<b>Program</b>	<b>Yes</b>	<b>Maybe</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	92%	6%	2%	1,122
Community Mental Health Supports (CMHS) waiver	90%	7%	3%	112
<b>Overall CO Average</b>	<b>92%</b>	<b>6%</b>	<b>3%</b>	<b>1,252</b>
<b>Weighted NCI-AD Average</b>	<b>89%</b>	<b>8%</b>	<b>3%</b>	<b>14,547</b>

## *Everyday Living*

Needs at least some assistance with everyday activities (such as preparing meals, housework, shopping or taking their medications)



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
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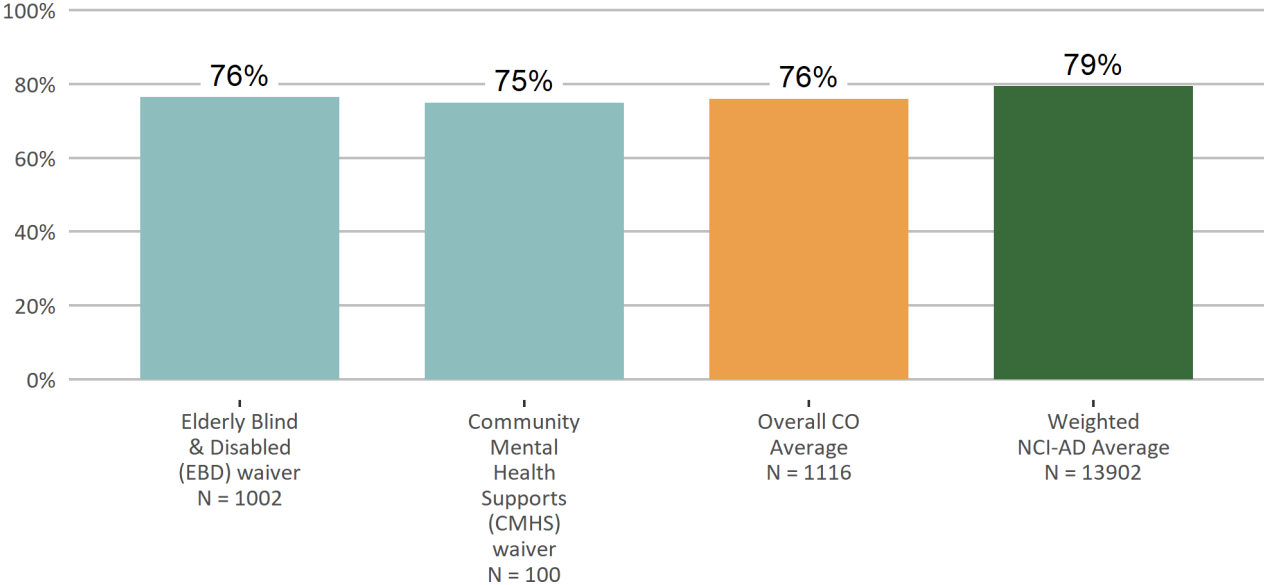
**Table 28. Needs assistance with everyday activities (such as preparing meals, housework, shopping or taking their medications)**

*Proxy respondents were allowed for this question*

<b>Program</b>	<b>A Lot</b>	<b>Some</b>	<b>None</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	47%	43%	9%	1,116
Community Mental Health Supports (CMHS) waiver	41%	50%	10%	113
<b>Overall CO Average</b>	<b>47%</b>	<b>44%</b>	<b>10%</b>	<b>1,247</b>
<b>Weighted NCI-AD Average</b>	<b>53%</b>	<b>38%</b>	<b>9%</b>	<b>15,170</b>



Always gets enough support for everyday activities (if needs at least some assistance)



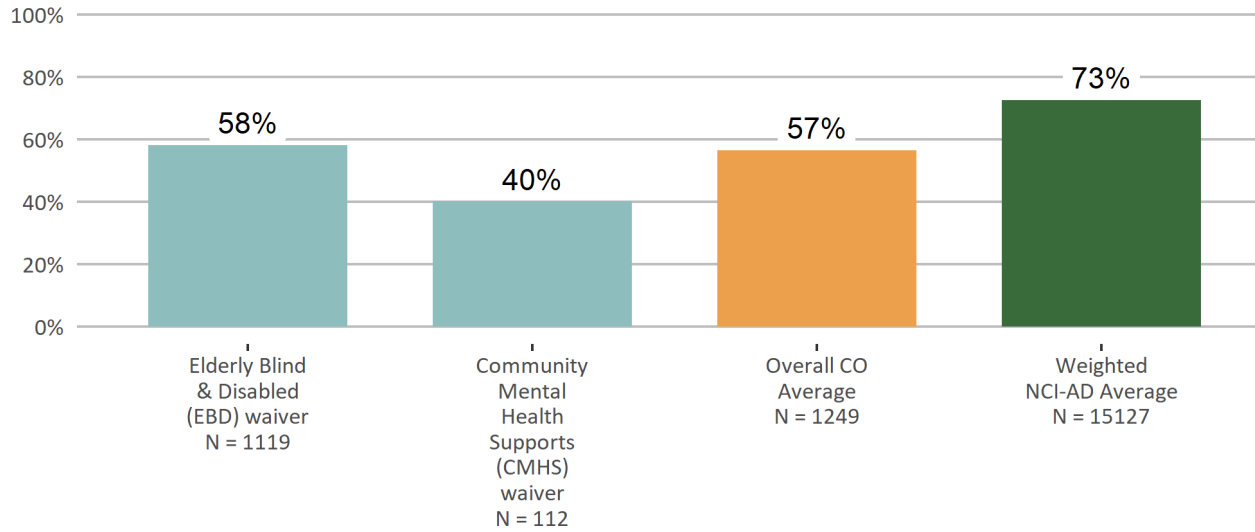
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
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**Table 29. Always gets enough support for everyday activities (if needs at least some assistance)**

*Proxy respondents were allowed for this question*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	76%	24%	1,002
Community Mental Health Supports (CMHS) waiver	75%	25%	100
<b>Overall CO Average</b>	<b>76%</b>	<b>24%</b>	<b>1,116</b>
<b>Weighted NCI-AD Average</b>	<b>79%</b>	<b>21%</b>	<b>13,902</b>

Needs at least some assistance with self-care (such as bathing, dressing, going to the bathroom, eating, or moving around their home)

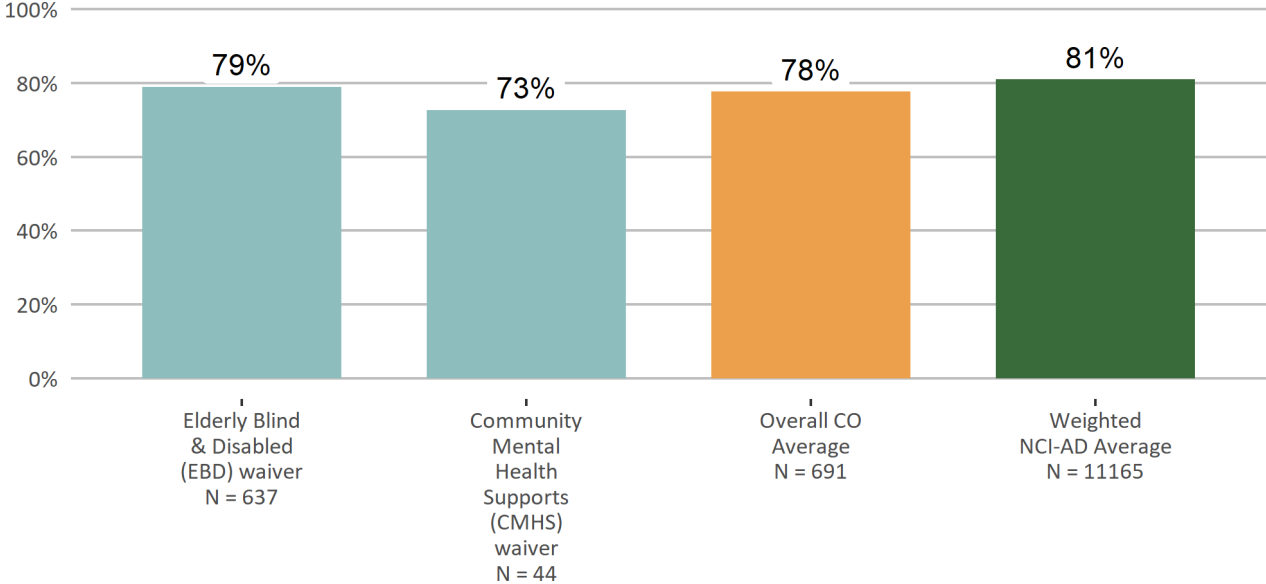


**Table 30. Needs assistance with self-care (such as bathing, dressing, going to the bathroom, eating, or moving around their home)**

*Proxy respondents were allowed for this question*

<b>Program</b>	<b>A Lot</b>	<b>Some</b>	<b>None</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	27%	32%	42%	1,119
Community Mental Health Supports (CMHS) waiver	14%	26%	60%	112
<b>Overall CO Average</b>	<b>26%</b>	<b>31%</b>	<b>43%</b>	<b>1,249</b>
<b>Weighted NCI-AD Average</b>	<b>36%</b>	<b>36%</b>	<b>27%</b>	<b>15,127</b>

Always gets enough support for self-care (if needs at least some assistance)



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
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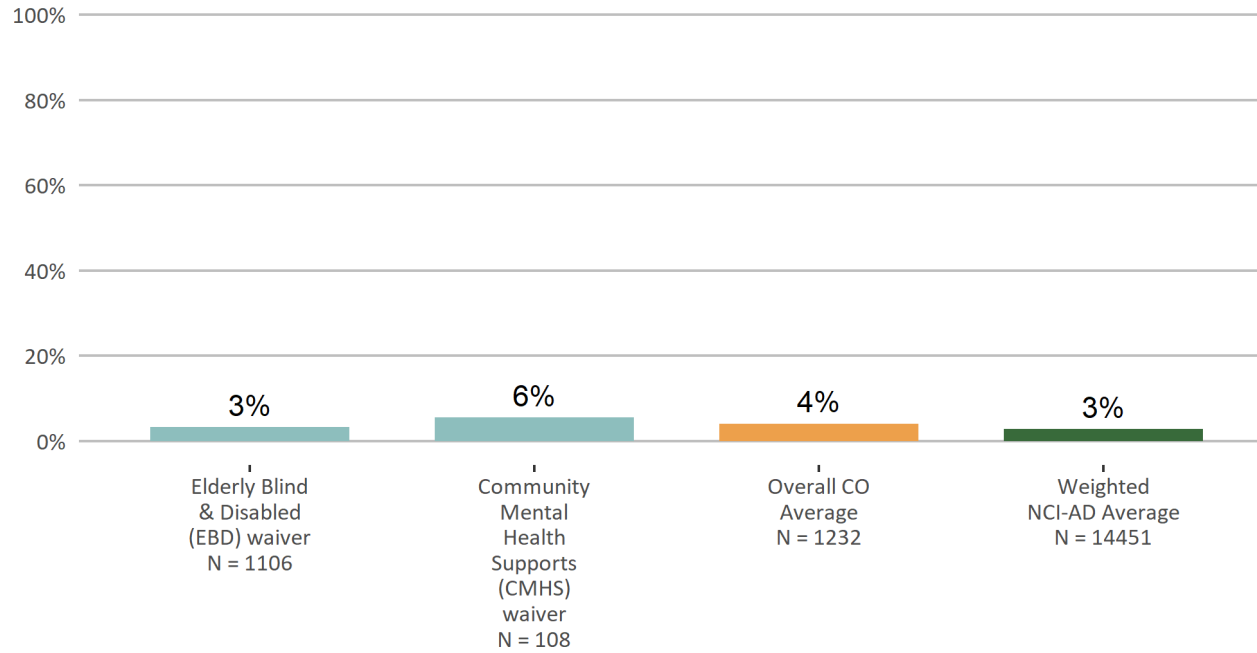
**Table 31. Always gets enough support for self-care (if needs at least some assistance)**

*Proxy respondents were allowed for this question*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	79%	21%	637
Community Mental Health Supports (CMHS) waiver	73%	27%	44
<b>Overall CO Average</b>	<b>78%</b>	<b>22%</b>	<b>691</b>
<b>Weighted NCI-AD Average</b>	<b>81%</b>	<b>19%</b>	<b>11,165</b>

Work

### Has a paid job



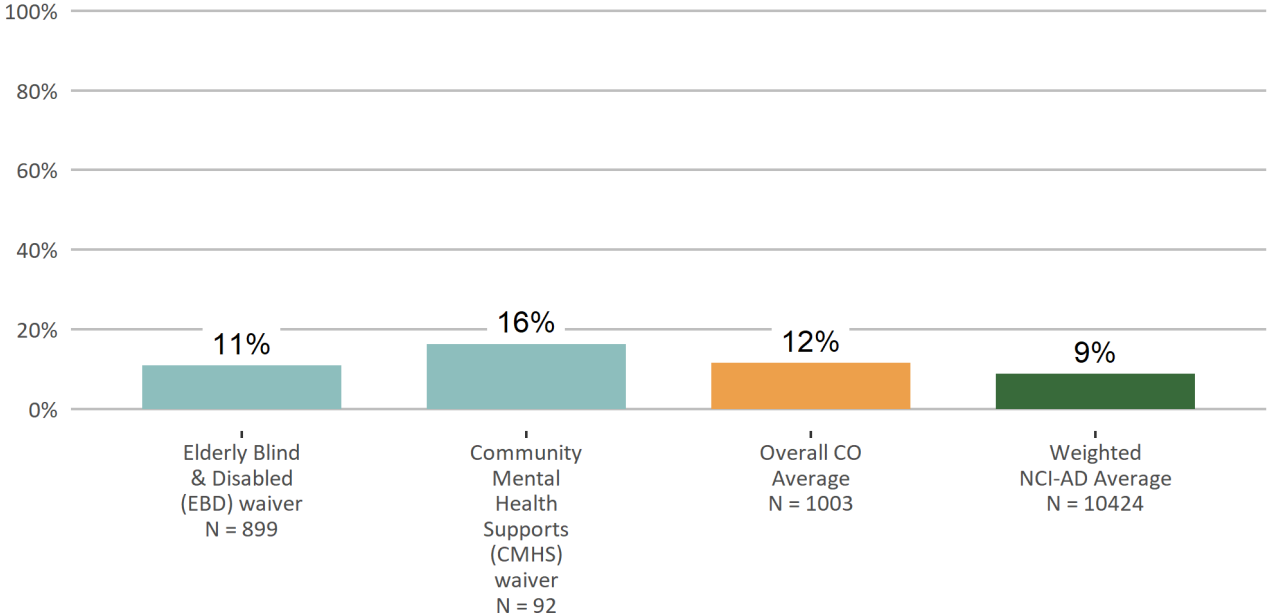


**Table 32. Has a paid job**

*Proxy respondents were allowed for this question*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	3%	97%	1,106
Community Mental Health Supports (CMHS) waiver	6%	94%	108
<b>Overall CO Average</b>	<b>4%</b>	<b>96%</b>	<b>1,232</b>
<b>Weighted NCI-AD Average</b>	<b>3%</b>	<b>97%</b>	<b>14,451</b>

Wants a paid job (if they do not currently have one)

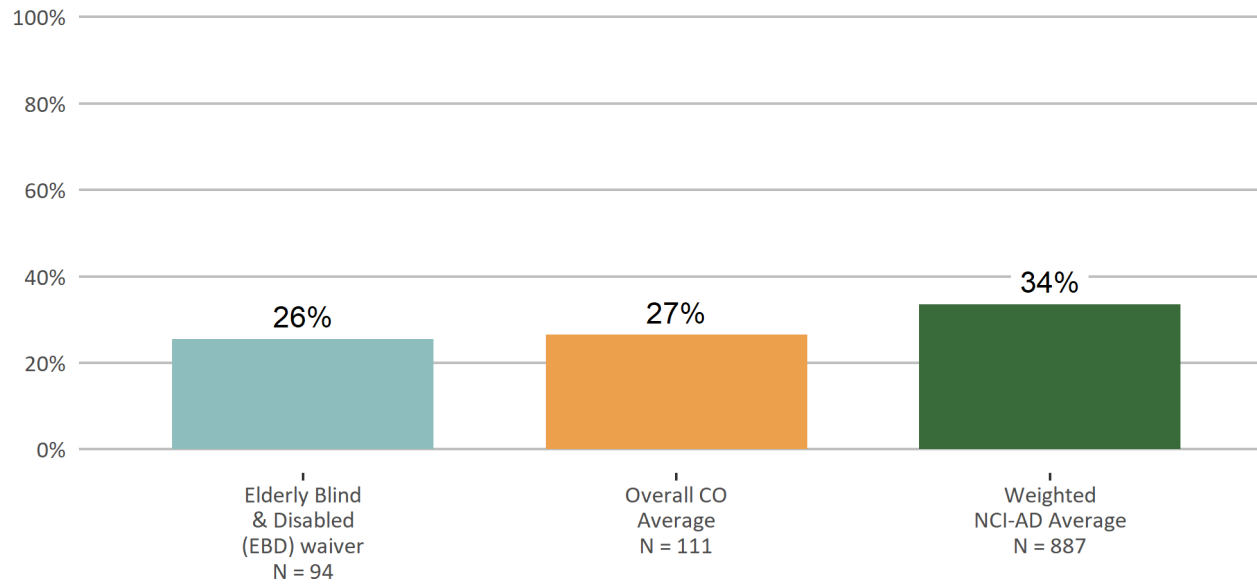


Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
2022-23 Adult Consumer Survey National Results | 65

**Table 33. Wants a paid job (if they do not currently have one)**

<b>Program</b>	<b>Yes</b>	<b>Maybe, not sure</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	11%	10%	79%	899
Community Mental Health Supports (CMHS) waiver	16%	15%	68%	92
<b>Overall CO Average</b>	<b>12%</b>	<b>11%</b>	<b>78%</b>	<b>1,003</b>
<b>Weighted NCI-AD Average</b>	<b>9%</b>	<b>5%</b>	<b>87%</b>	<b>10,424</b>

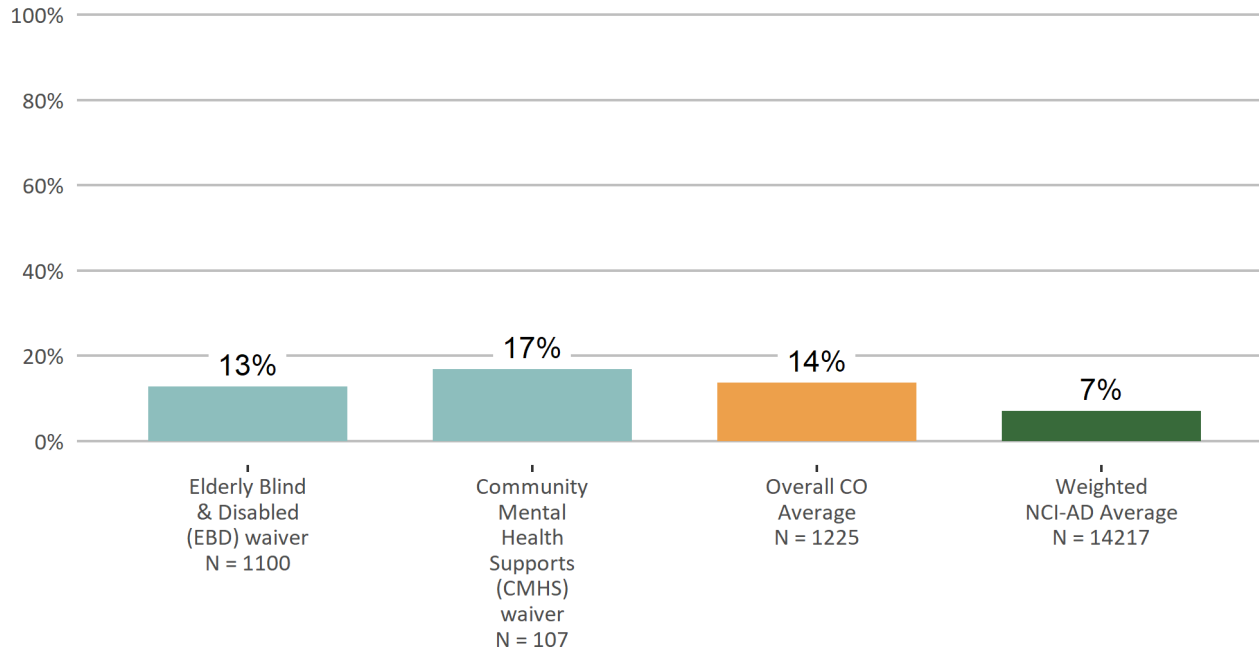
Someone talked with them about job options (if they do not currently have a job but want one)



**Table 34. Someone talked with them about job options (if they do not currently have a job but want one)**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	26%	74%	94
<b>Overall CO Average</b>	<b>27%</b>	<b>73%</b>	<b>111</b>
<b>Weighted NCI-AD Average</b>	<b>34%</b>	<b>66%</b>	<b>887</b>

### Person Volunteers

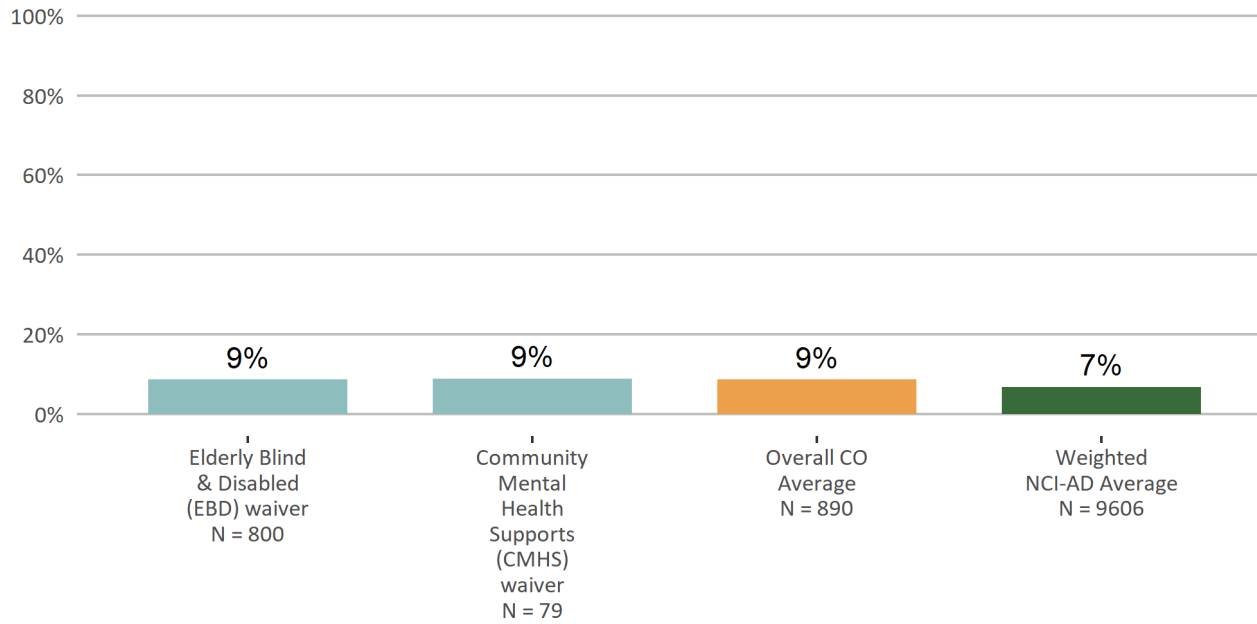


**Table 35. Person volunteers**

*Proxy respondents were allowed for this question*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	13%	87%	1,100
Community Mental Health Supports (CMHS) waiver	17%	83%	107
<b>Overall CO Average</b>	<b>14%</b>	<b>86%</b>	<b>1,225</b>
<b>Weighted NCI-AD Average</b>	<b>7%</b>	<b>93%</b>	<b>14,217</b>

### Wants to volunteer (if they do not currently)



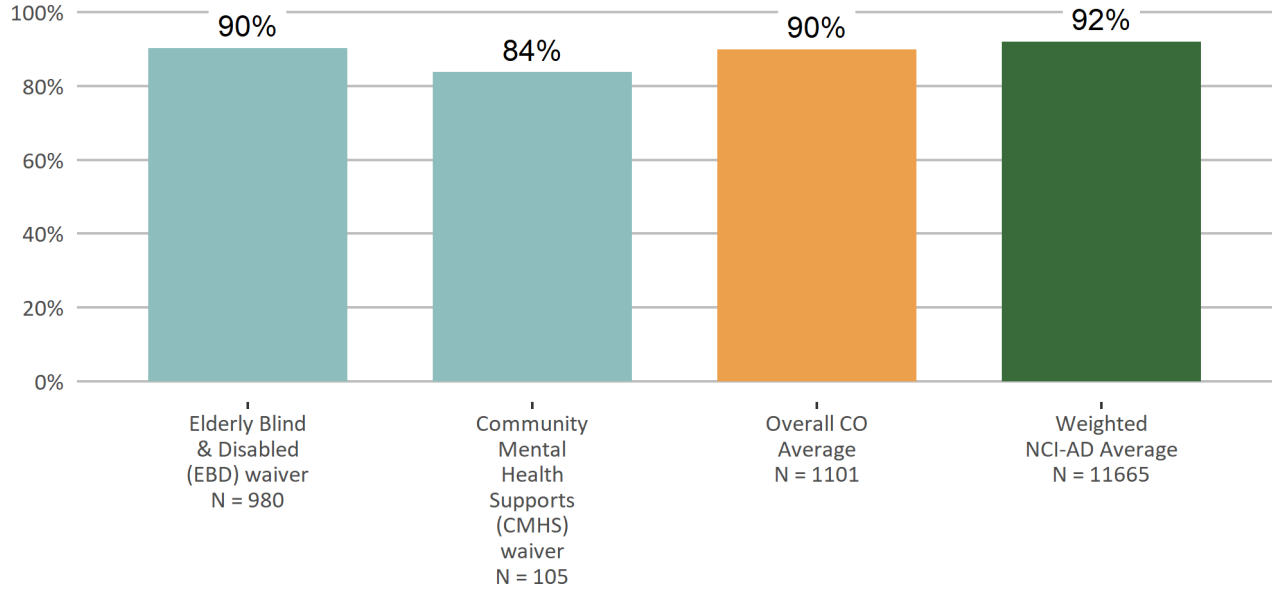


**Table 36. Wants to volunteer (if they do not currently)**

<b>Program</b>	<b>Yes</b>	<b>Maybe, not sure</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	9%	18%	74%	800
Community Mental Health Supports (CMHS) waiver	9%	23%	68%	79
<b>Overall CO Average</b>	<b>9%</b>	<b>18%</b>	<b>74%</b>	<b>890</b>
<b>Weighted NCI-AD Average</b>	<b>7%</b>	<b>9%</b>	<b>85%</b>	<b>9,606</b>

## *Relationships*

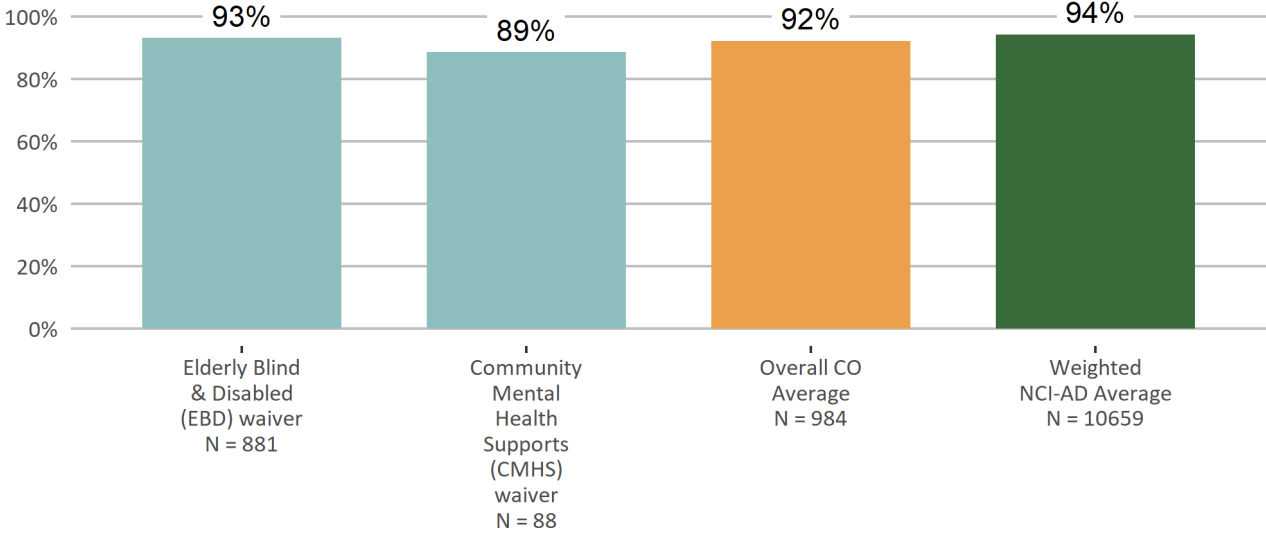
Has friends or family they do not live with who are a part of their life



**Table 37. Has friends or family they do not live with who are a part of their life**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	90%	10%	980
Community Mental Health Supports (CMHS) waiver	84%	16%	105
<b>Overall CO Average</b>	<b>90%</b>	<b>10%</b>	<b>1,101</b>
<b>Weighted NCI-AD Average</b>	<b>92%</b>	<b>8%</b>	<b>11,665</b>

Able to see or talk to their friends and family when they want (if has friends or family they do not live with who are a part of their life)

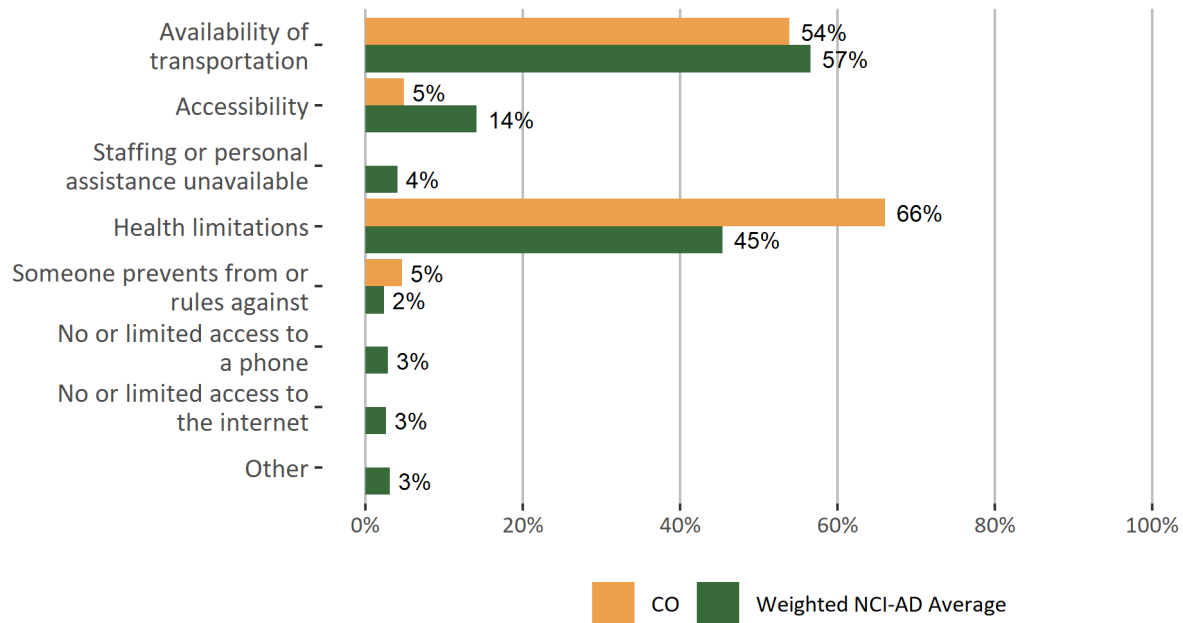


Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
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**Table 38. Able to see or talk to their friends and family when they want (if has friends or family they do not live with who are a part of their life)**

<b>Program</b>	<b>Yes</b>	<b>Maybe</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	79%	14%	7%	881
Community Mental Health Supports (CMHS) waiver	77%	11%	11%	88
<b>Overall CO Average</b>	<b>78%</b>	<b>14%</b>	<b>8%</b>	<b>984</b>
<b>Weighted NCI-AD Average</b>	<b>81%</b>	<b>13%</b>	<b>6%</b>	<b>10,659</b>

### Reasons not always able to see or talk to their friends and family when they want



**Table 39. Reasons not always able to see or talk to their friends and family when they want**

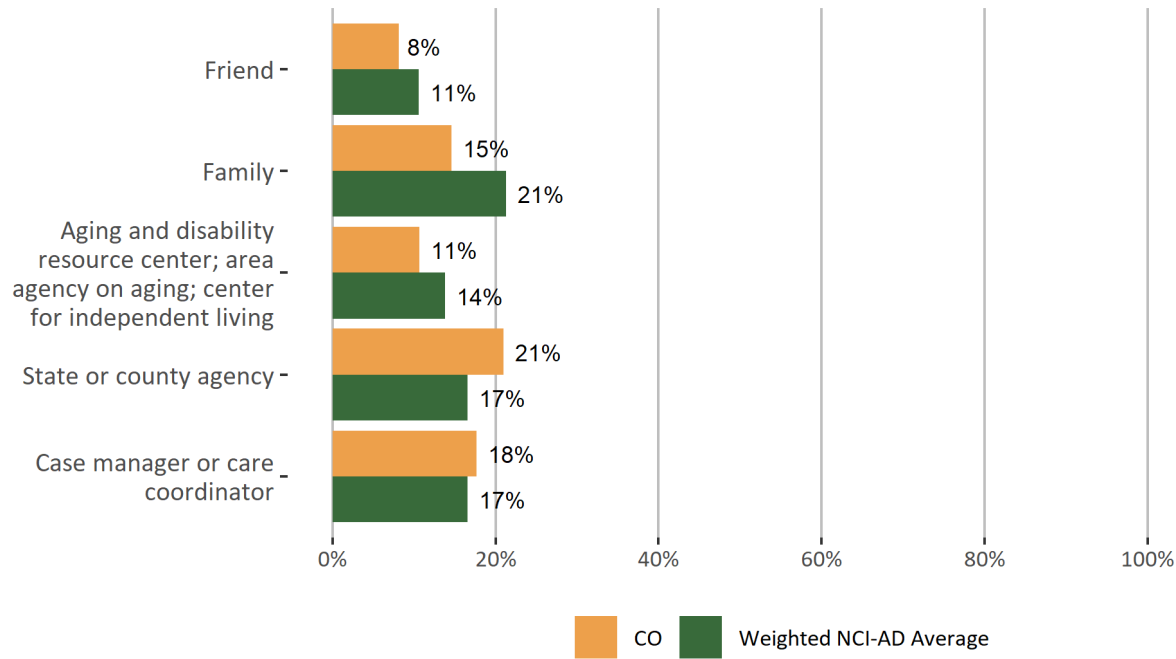
*Categories are not mutually exclusive, therefore N is not shown.*

Program	Availability of transportation	Accessibility	Staffing or personal assistance unavailable	Health limitations	Someone prevents from or rules against	No or limited access to a phone	No or limited access to the internet	Other
Elderly Blind & Disabled (EBD) waiver	42%	5%	0%	56%	0%	0%	0%	0%
<b>Overall CO Average</b>	<b>54%</b>	<b>5%</b>	<b>0%</b>	<b>66%</b>	<b>5%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>
<b>Weighted NCI-AD Average</b>	<b>57%</b>	<b>14%</b>	<b>4%</b>	<b>45%</b>	<b>2%</b>	<b>3%</b>	<b>3%</b>	<b>3%</b>



## *Service Coordination*

### How first found out about services they can get

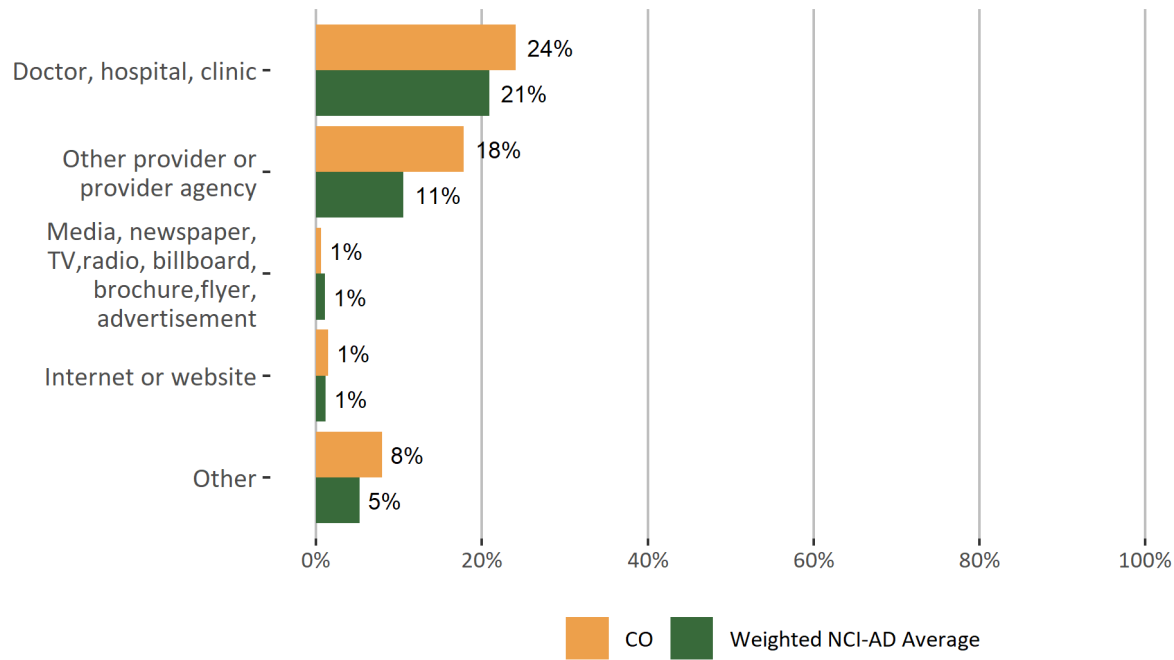


**Table 40A. How first found out about services they can get**

*Proxy respondents were allowed for this question. Categories are not mutually exclusive, therefore N is not shown.*

<b>Program</b>	<b>Friend</b>	<b>Family</b>	<b>Aging and disability resource center; area agency on aging; center for independent living</b>	<b>State or county agency</b>	<b>Case manager or care coordinator</b>
Elderly Blind & Disabled (EBD) waiver	7%	13%	9%	18%	16%
Community Mental Health Supports (CMHS) waiver	1%	1%	1%	2%	1%
<b>Overall CO Average</b>	<b>8%</b>	<b>15%</b>	<b>11%</b>	<b>21%</b>	<b>18%</b>
<b>Weighted NCI-AD Average</b>	<b>11%</b>	<b>21%</b>	<b>14%</b>	<b>17%</b>	<b>17%</b>

### How first found out about services they can get (continued)

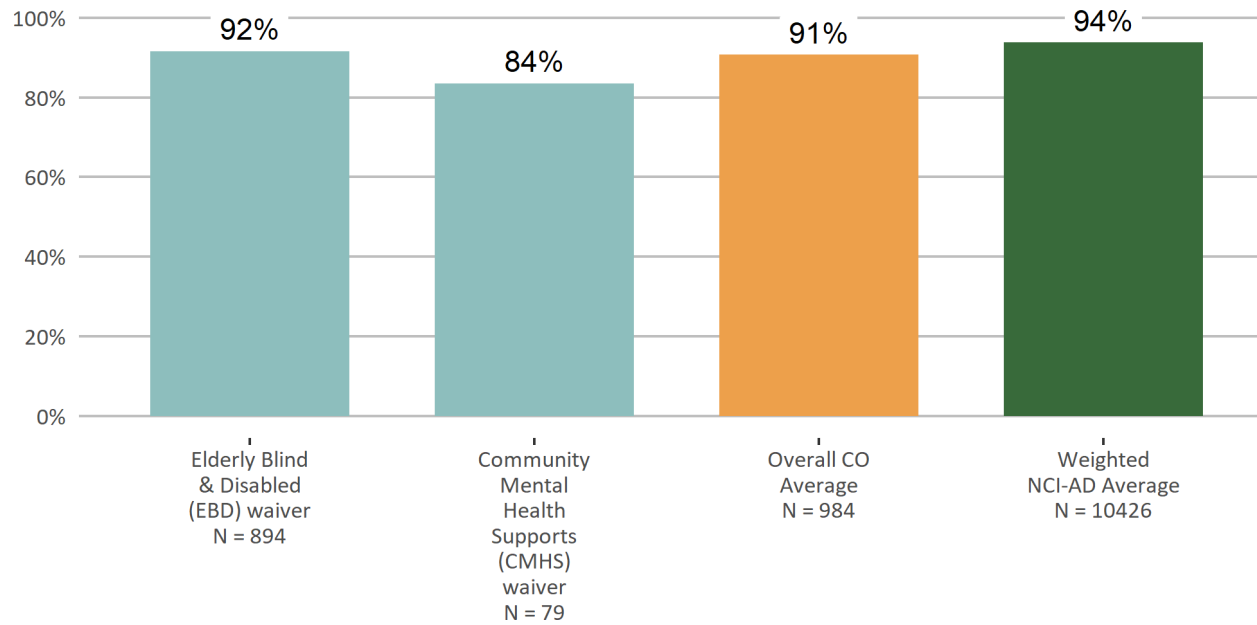


**Table 40B. How first found out about services they can get (continued)**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Doctor, hospital, clinic</b>	<b>Other provider or provider agency</b>	<b>Media, newspaper, TV, radio, billboard, brochure, flyer, advertisement</b>	<b>Internet or website</b>	<b>Other</b>
Elderly Blind & Disabled (EBD) waiver	21%	16%	1%	1%	6%
Community Mental Health Supports (CMHS) waiver	2%	2%	0%	0%	1%
<b>Overall CO Average</b>	<b>24%</b>	<b>18%</b>	<b>1%</b>	<b>1%</b>	<b>8%</b>
<b>Weighted NCI-AD Average</b>	<b>21%</b>	<b>11%</b>	<b>1%</b>	<b>1%</b>	<b>5%</b>

Can contact their case manager or care coordinator when needs to

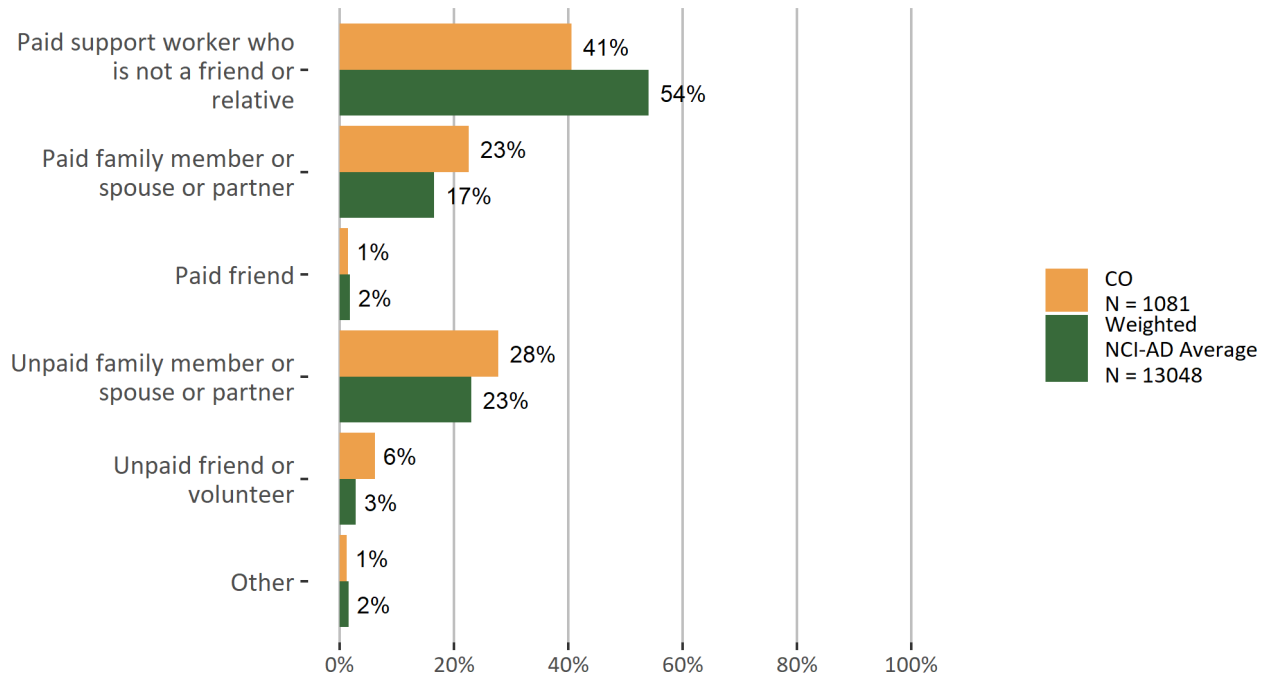


**Table 41. Can contact their case manager or care coordinator when needs to**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes, always</b>	<b>Most of the time, usually</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	74%	18%	8%	894
Community Mental Health Supports (CMHS) waiver	71%	13%	16%	79
<b>Overall CO Average</b>	<b>73%</b>	<b>17%</b>	<b>9%</b>	<b>984</b>
<b>Weighted NCI-AD Average</b>	<b>80%</b>	<b>13%</b>	<b>6%</b>	<b>10,426</b>

Who helps person most often (if anyone helps on a regular basis)



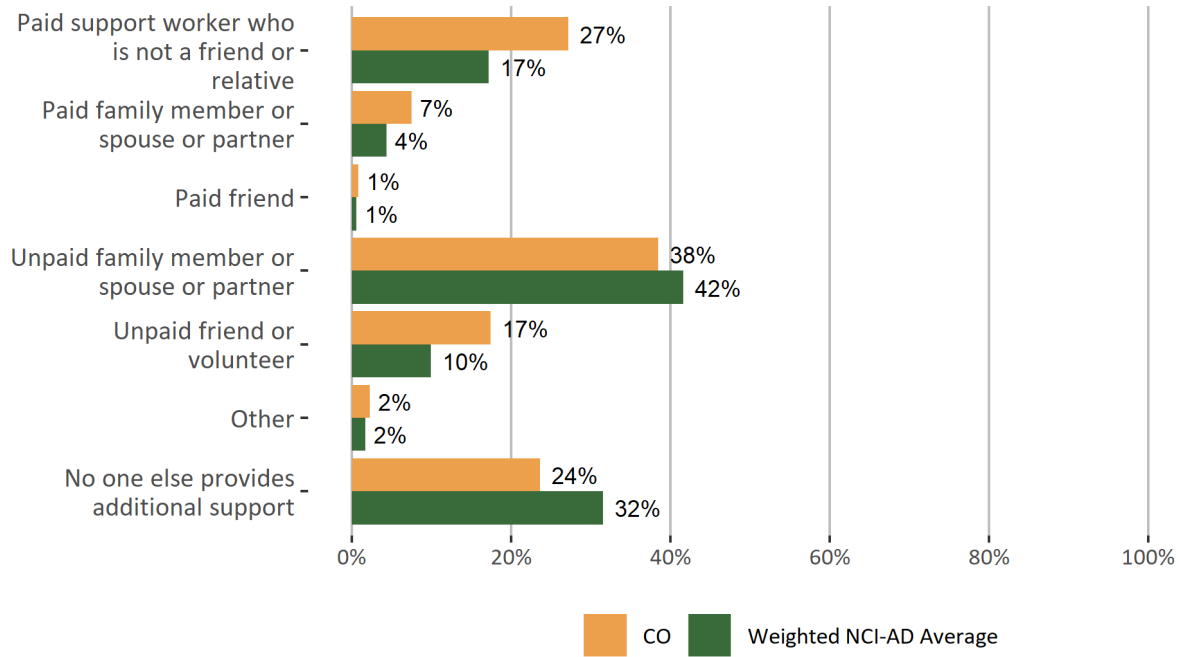


**Table 42. Who helps person most often (if anyone helps on a regular basis)**

*Proxy respondents were allowed for this question.*

Program	Paid support worker who is not a friend or relative	Paid family member or spouse or partner	Paid friend	Unpaid family member or spouse or partner	Unpaid friend or volunteer	Other	N
Elderly Blind & Disabled (EBD) waiver	39%	24%	2%	28%	7%	1%	977
Community Mental Health Supports (CMHS) waiver	56%	12%	0%	27%	2%	2%	89
<b>Overall CO Average</b>	<b>41%</b>	<b>23%</b>	<b>1%</b>	<b>28%</b>	<b>6%</b>	<b>1%</b>	<b>1,081</b>
<b>Weighted NCI-AD Average</b>	<b>54%</b>	<b>17%</b>	<b>2%</b>	<b>23%</b>	<b>3%</b>	<b>2%</b>	<b>13,048</b>

### Additional people who help person on a regular basis

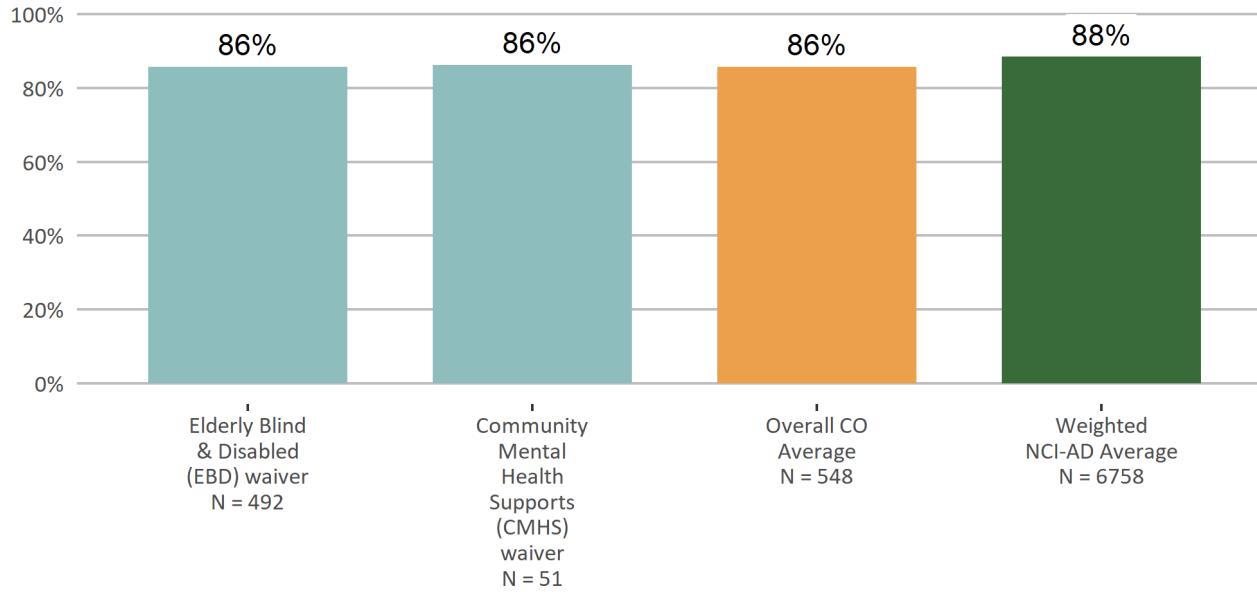


**Table 43. Additional people who help person on a regular basis**

*Proxy respondents were allowed for this question. Categories are not mutually exclusive, therefore N is not shown.*

Program	Paid support worker who is not a friend or relative	Paid family member or spouse or partner	Paid friend	Unpaid family member or spouse or partner	Unpaid friend or volunteer	Other	No one else provides additional support
Elderly Blind & Disabled (EBD) waiver	24%	7%	1%	35%	15%	2%	20%
Community Mental Health Supports (CMHS) waiver	3%	0%	0%	3%	1%	0%	2%
<b>Overall CO Average</b>	<b>27%</b>	<b>7%</b>	<b>1%</b>	<b>38%</b>	<b>17%</b>	<b>2%</b>	<b>24%</b>
<b>Weighted NCI-AD Average</b>	<b>17%</b>	<b>4%</b>	<b>1%</b>	<b>42%</b>	<b>10%</b>	<b>2%</b>	<b>32%</b>

People who are paid to help them  
come and leave when they are  
supposed to

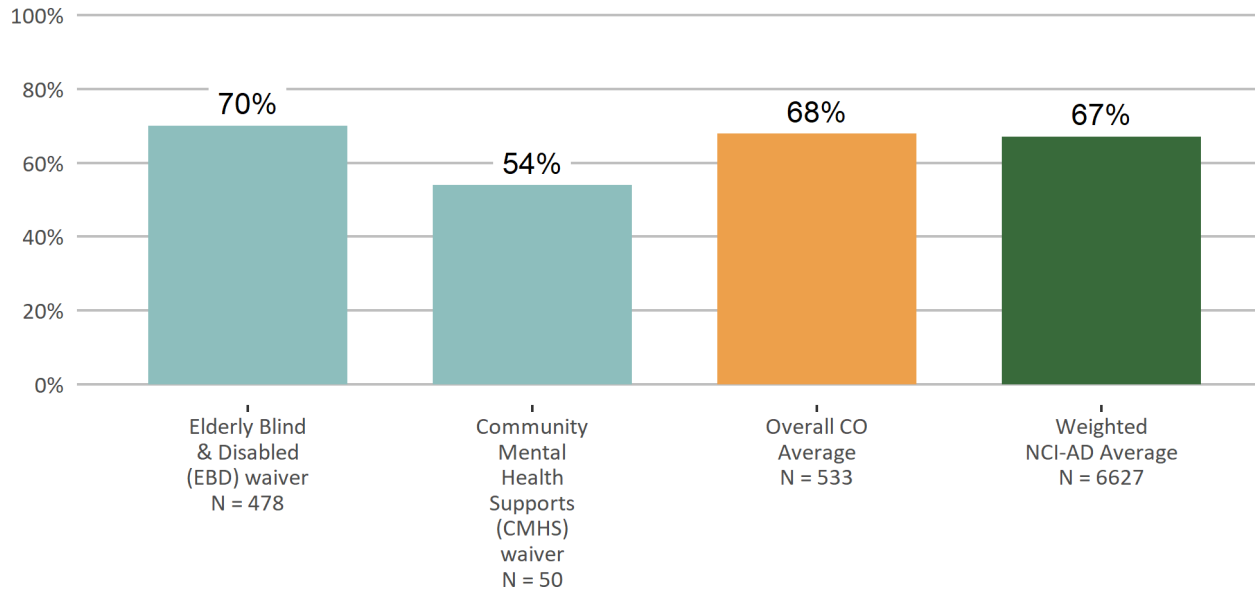


**Table 44. People who are paid to help them come and leave when they are supposed to**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes, all paid support workers, always or almost always</b>	<b>Some, or usually</b>	<b>No, never or rarely</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	86%	12%	3%	492
Community Mental Health Supports (CMHS) waiver	86%	12%	2%	51
<b>Overall CO Average</b>	<b>86%</b>	<b>11%</b>	<b>3%</b>	<b>548</b>
<b>Weighted NCI-AD Average</b>	<b>88%</b>	<b>9%</b>	<b>2%</b>	<b>6,758</b>

Has a backup plan if the people who are paid to help them do not show up

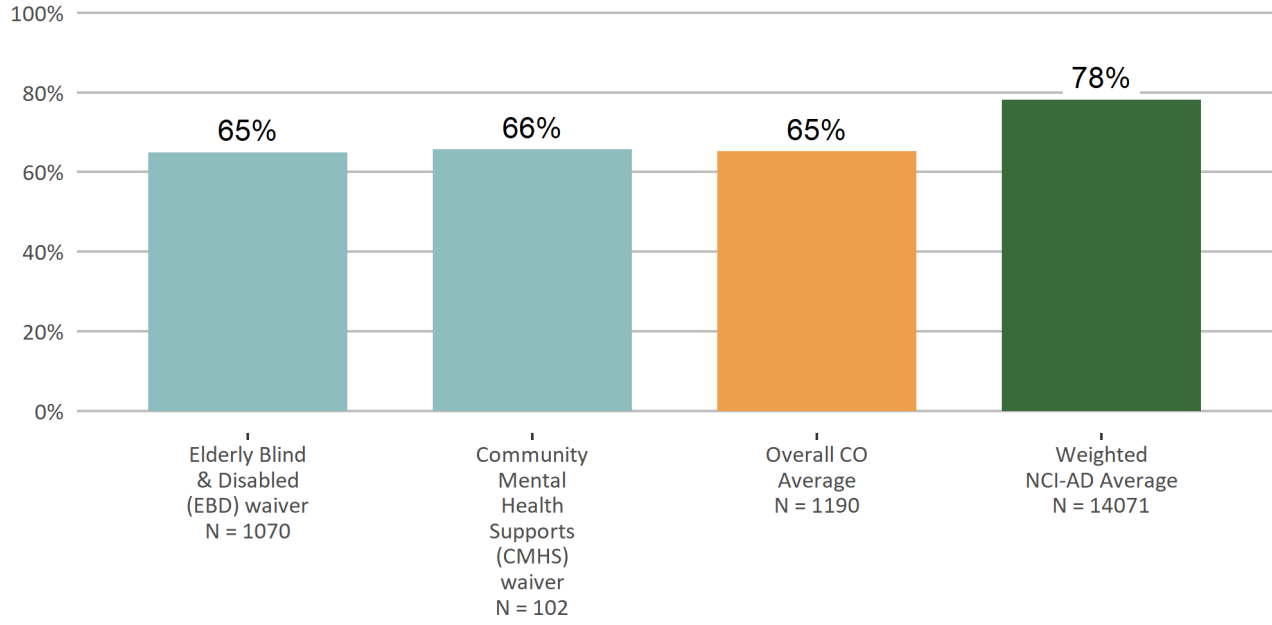


**Table 45. Has a backup plan if their people who are paid to help them do not show up**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	70%	30%	478
Community Mental Health Supports (CMHS) waiver	54%	46%	50
<b>Overall CO Average</b>	<b>68%</b>	<b>32%</b>	<b>533</b>
<b>Weighted NCI-AD Average</b>	<b>67%</b>	<b>33%</b>	<b>6,627</b>

Has an emergency plan in place in case of widescale emergency



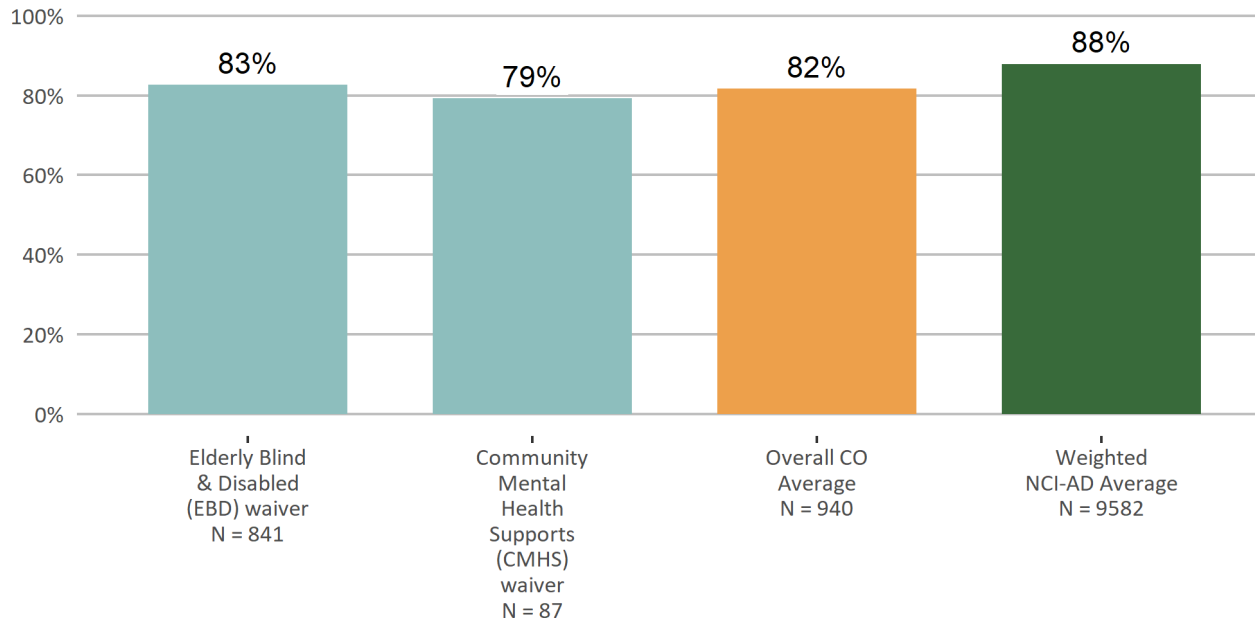


**Table 46. Has an emergency plan in place in case of widescale emergency**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	65%	35%	1,070
Community Mental Health Supports (CMHS) waiver	66%	34%	102
<b>Overall CO Average</b>	<b>65%</b>	<b>35%</b>	<b>1,190</b>
<b>Weighted NCI-AD Average</b>	<b>78%</b>	<b>22%</b>	<b>14,071</b>

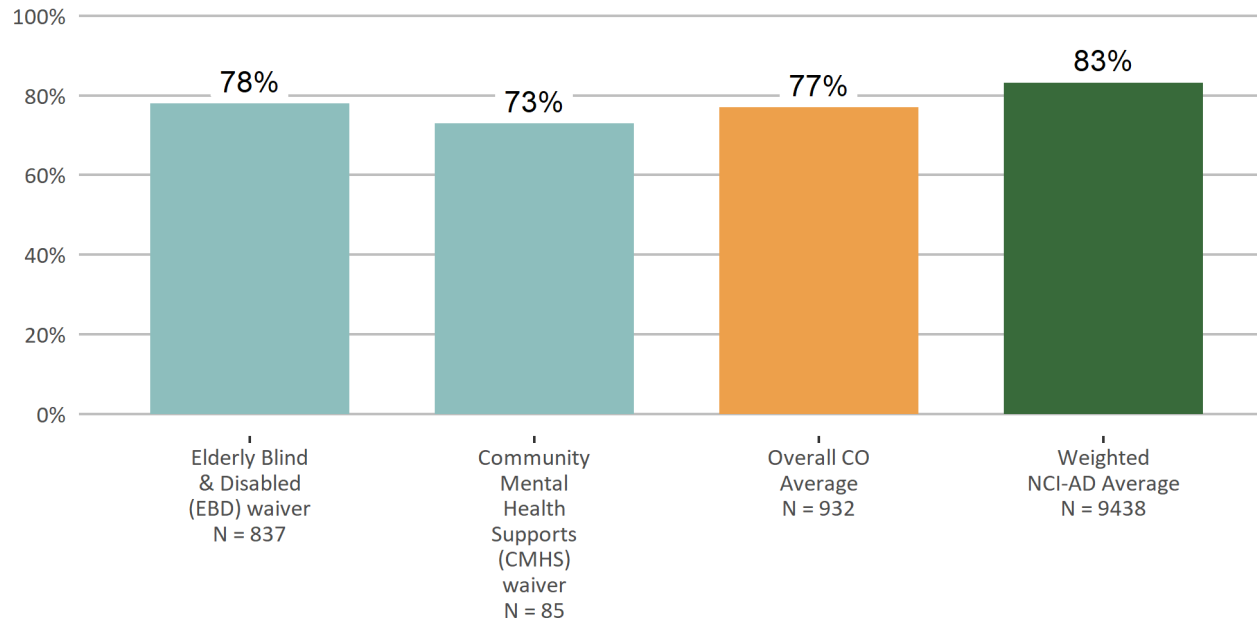
Knows whom to contact if they have a complaint about their services



**Table 47. Knows whom to contact if they have a complaint about their services**

<b>Program</b>	<b>Yes</b>	<b>Maybe, not sure</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	72%	11%	17%	841
Community Mental Health Supports (CMHS) waiver	69%	10%	21%	87
<b>Overall CO Average</b>	<b>71%</b>	<b>10%</b>	<b>18%</b>	<b>940</b>
<b>Weighted NCI-AD Average</b>	<b>81%</b>	<b>7%</b>	<b>12%</b>	<b>9,582</b>

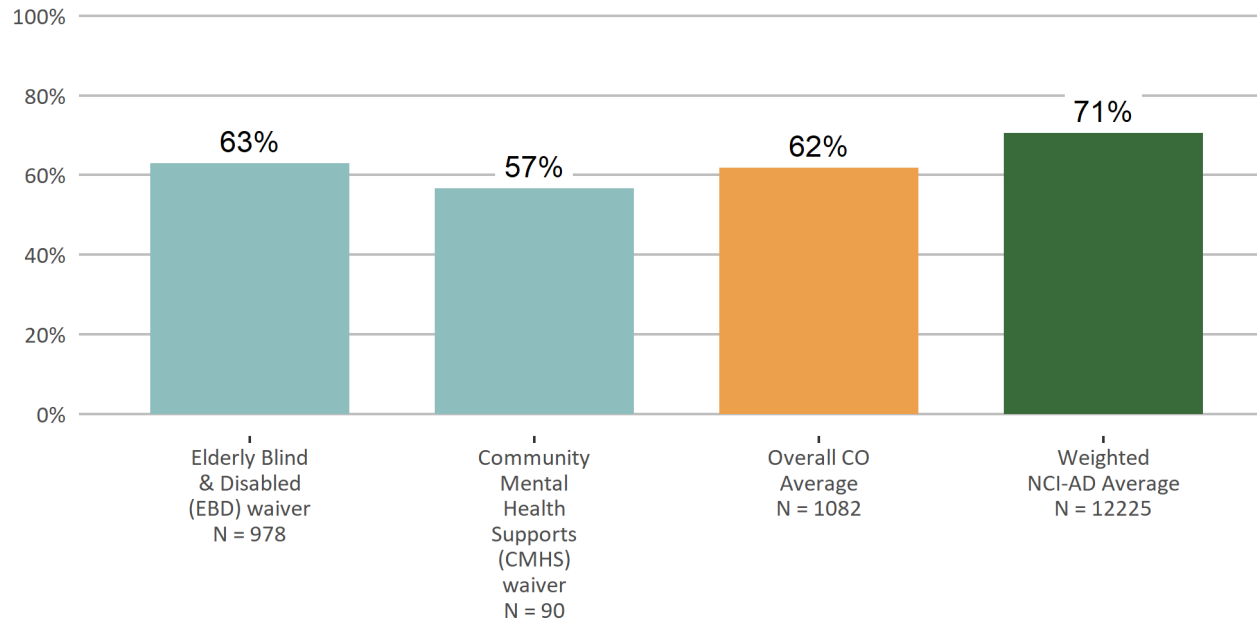
Knows whom to contact if they want  
to make changes to services



**Table 48. Knows whom to contact if they want to make changes to services**

<b>Program</b>	<b>Yes</b>	<b>Maybe, not sure</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	78%	13%	9%	837
Community Mental Health Supports (CMHS) waiver	73%	14%	13%	85
<b>Overall CO Average</b>	<b>77%</b>	<b>13%</b>	<b>10%</b>	<b>932</b>
<b>Weighted NCI-AD Average</b>	<b>83%</b>	<b>8%</b>	<b>8%</b>	<b>9,438</b>

### Services meet all needs and current goals



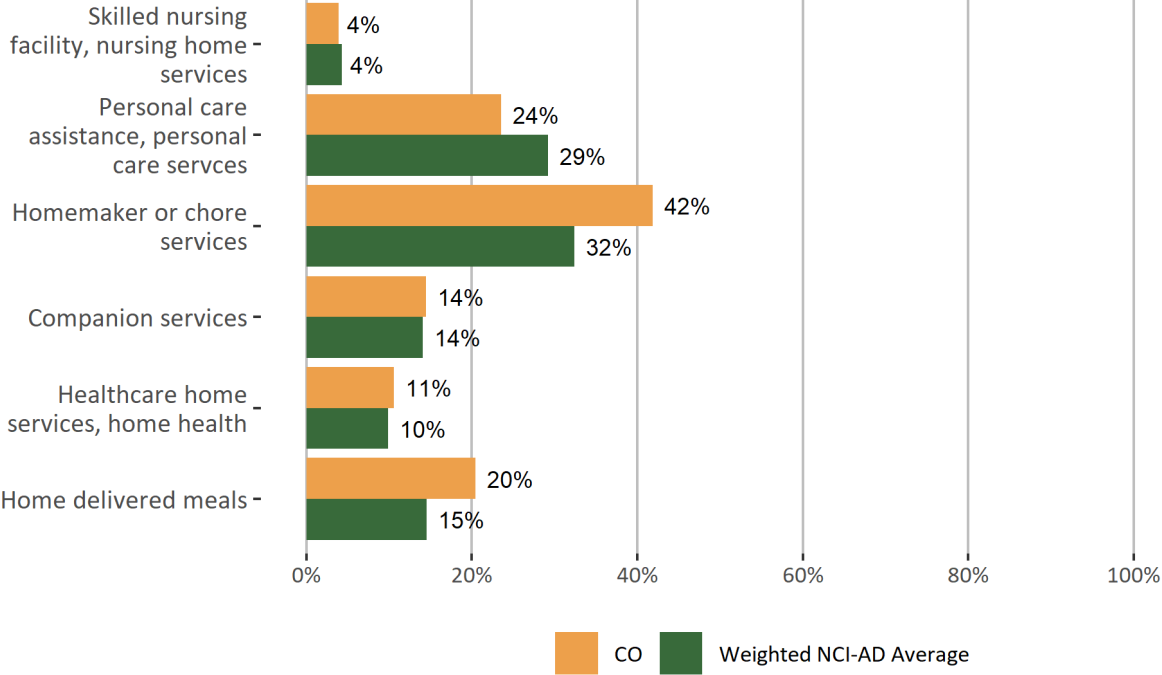
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
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**Table 49. Services meet all current needs**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes, completely, all needs and goals</b>	<b>Some needs and goals</b>	<b>No, not at all, needs and goals are not met</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	63%	31%	6%	978
Community Mental Health Supports (CMHS) waiver	57%	38%	6%	90
<b>Overall CO Average</b>	<b>62%</b>	<b>32%</b>	<b>7%</b>	<b>1,082</b>
<b>Weighted NCI-AD Average</b>	<b>71%</b>	<b>24%</b>	<b>6%</b>	<b>12,225</b>

### Additional Services Needed



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
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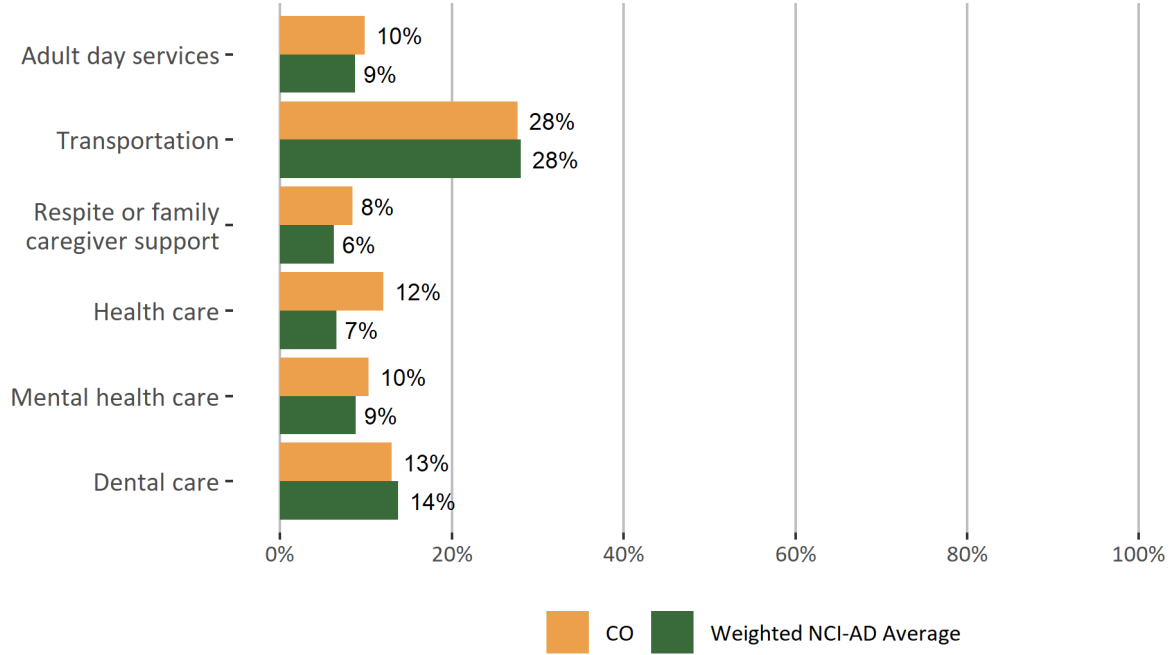
**Table 50A. Additional services and supports needed (if all current needs and goals are not being met)**

*Proxy respondents were allowed for this question; categories are not mutually exclusive, therefore N is not shown.*

Program	Skilled nursing facility, nursing home services	Personal care assistance, personal care services	Homemaker or chore services	Companion services	Healthcare home services, home health	Home delivered meals
Elderly Blind & Disabled (EBD) waiver	3%	21%	37%	12%	9%	16%
Community Mental Health Supports (CMHS) waiver	0%	1%	3%	1%	1%	2%
<b>Overall CO Average</b>	<b>4%</b>	<b>24%</b>	<b>42%</b>	<b>14%</b>	<b>11%</b>	<b>20%</b>
<b>Weighted NCI-AD Average</b>	<b>4%</b>	<b>29%</b>	<b>32%</b>	<b>14%</b>	<b>10%</b>	<b>15%</b>

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
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### Additional Services Needed (continued)

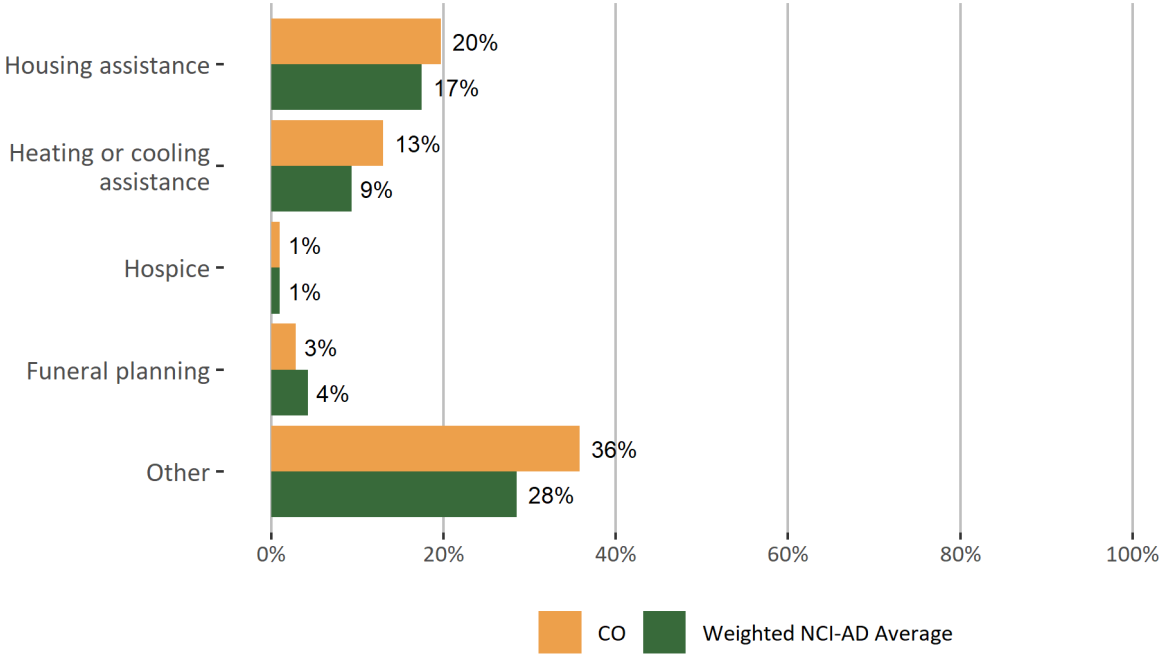


**Table 50B. Additional services and supports needed (if all current needs and goals are not being met; continued)**

*Proxy respondents were allowed for this question; categories are not mutually exclusive, therefore N is not shown.*

<b>Program</b>	<b>Adult day services</b>	<b>Transportation</b>	<b>Respite or family caregiver support</b>	<b>Health care</b>	<b>Mental health care</b>	<b>Dental care</b>
Elderly Blind & Disabled (EBD) waiver	9%	24%	7%	9%	7%	11%
Community Mental Health Supports (CMHS) waiver	0%	2%	0%	1%	1%	1%
<b>Overall CO Average</b>	<b>10%</b>	<b>28%</b>	<b>8%</b>	<b>12%</b>	<b>10%</b>	<b>13%</b>
<b>Weighted NCI-AD Average</b>	<b>9%</b>	<b>28%</b>	<b>6%</b>	<b>7%</b>	<b>9%</b>	<b>14%</b>

### Additional Services Needed (continued)



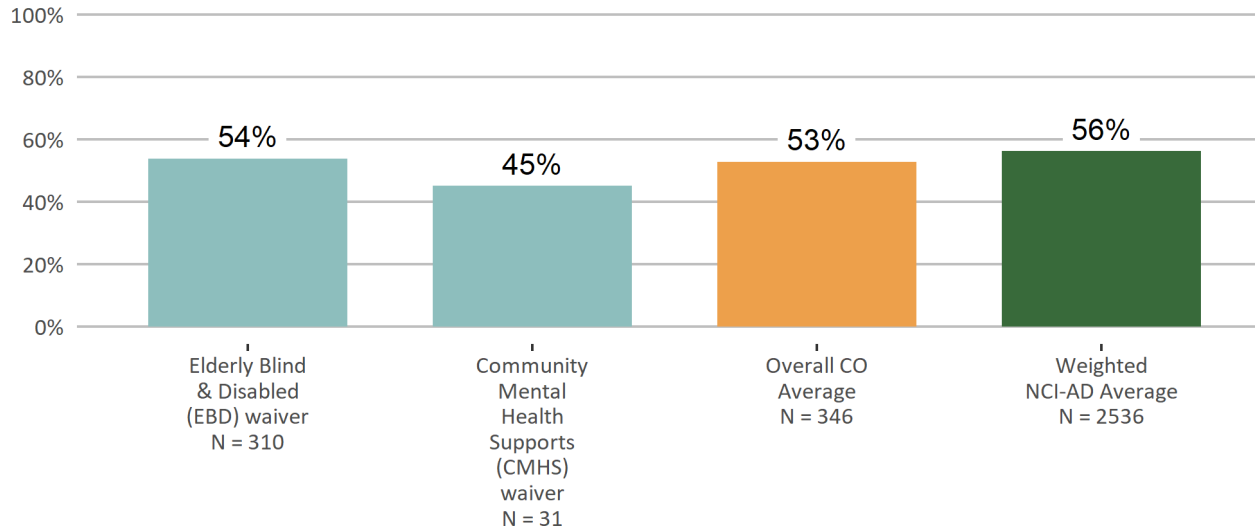
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
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**Table 50C. Additional services and supports needed (if all current needs and goals are not being met; continued)**

*Proxy respondents were allowed for this question; categories are not mutually exclusive, therefore N is not shown.*

<b>Program</b>	<b>Housing assistance</b>	<b>Heating or cooling assistance</b>	<b>Hospice</b>	<b>Funeral planning</b>	<b>Other</b>
Elderly Blind & Disabled (EBD) waiver	16%	11%	1%	1%	30%
Community Mental Health Supports (CMHS) waiver	2%	1%	0%	0%	3%
<b>Overall CO Average</b>	<b>20%</b>	<b>13%</b>	<b>1%</b>	<b>3%</b>	<b>36%</b>
<b>Weighted NCI-AD Average</b>	<b>17%</b>	<b>9%</b>	<b>1%</b>	<b>4%</b>	<b>28%</b>

Case manager talked to them about services that might help with their unmet needs (if all current needs and goals are not being met and has a case manager)

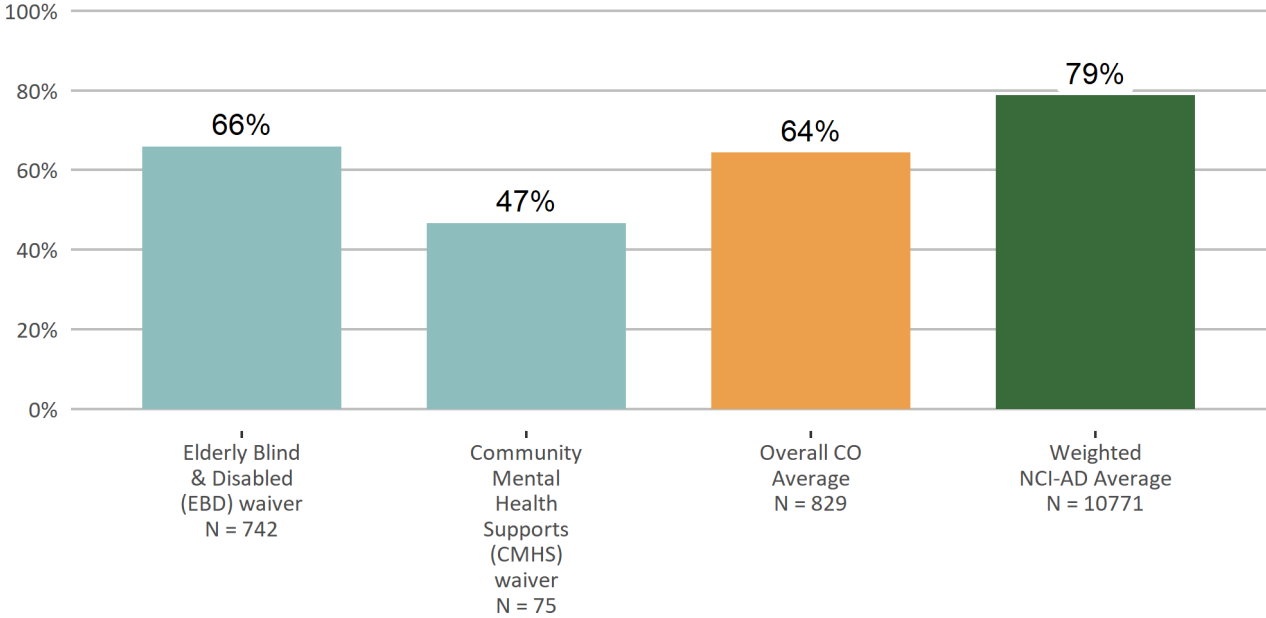


**Table 51. Case manager talked to them about services that might help with their unmet needs (if all current needs and goals are not being met and has a case manager)**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	54%	46%	310
Community Mental Health Supports (CMHS) waiver	45%	55%	31
<b>Overall CO Average</b>	<b>53%</b>	<b>47%</b>	<b>346</b>
<b>Weighted NCI-AD Average</b>	<b>56%</b>	<b>44%</b>	<b>2,536</b>

### Service providers work together to provide support



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
2022-23 Adult Consumer Survey National Results | 111



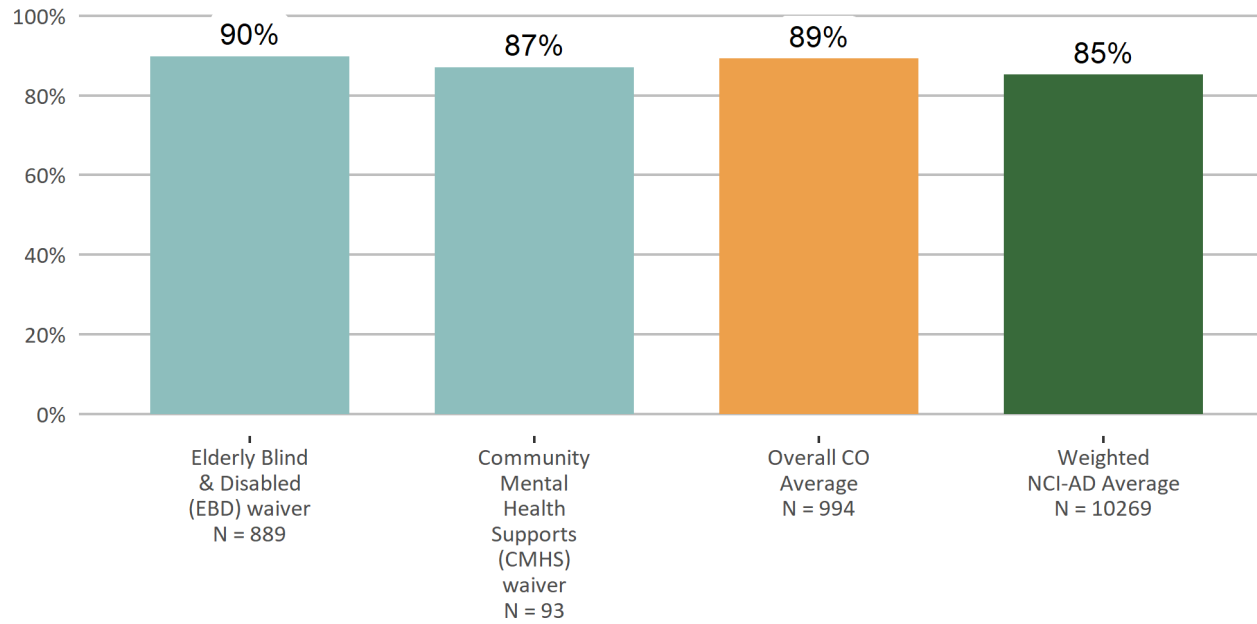
**Table 52. Service providers work together to provide support**

*New question in 2022-2023.*

<b>Program</b>	<b>Yes, all service providers</b>	<b>Sometimes, or some service providers</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	66%	15%	19%	742
Community Mental Health Supports (CMHS) waiver	47%	15%	39%	75
<b>Overall CO Average</b>	<b>64%</b>	<b>14%</b>	<b>21%</b>	<b>829</b>
<b>Weighted NCI-AD Average</b>	<b>79%</b>	<b>12%</b>	<b>9%</b>	<b>10,771</b>

## Care Coordination

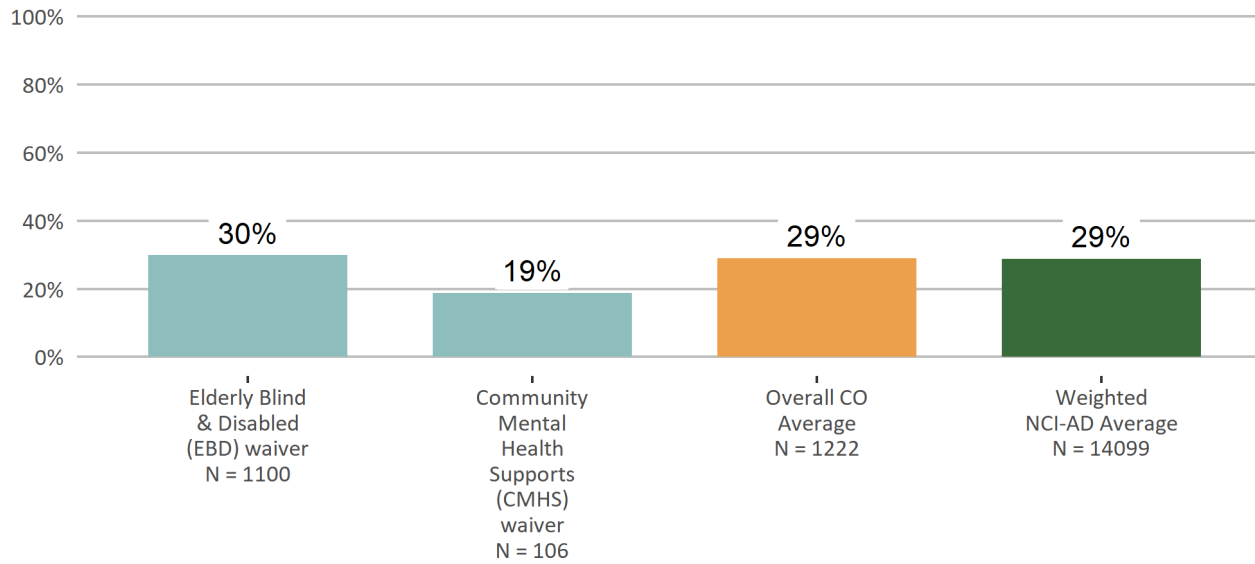
Knows how to manage chronic conditions (if has at least one)



**Table 53. Knows how to manage chronic conditions (if has at least one)**

<b>Program</b>	<b>Yes</b>	<b>In-between, or some conditions</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	90%	7%	3%	889
Community Mental Health Supports (CMHS) waiver	87%	8%	5%	93
<b>Overall CO Average</b>	<b>89%</b>	<b>7%</b>	<b>4%</b>	<b>994</b>
<b>Weighted NCI-AD Average</b>	<b>85%</b>	<b>10%</b>	<b>5%</b>	<b>10,269</b>

Stayed overnight in a hospital or  
rehab/nursing facility in the past  
12 months and was discharged to go  
home

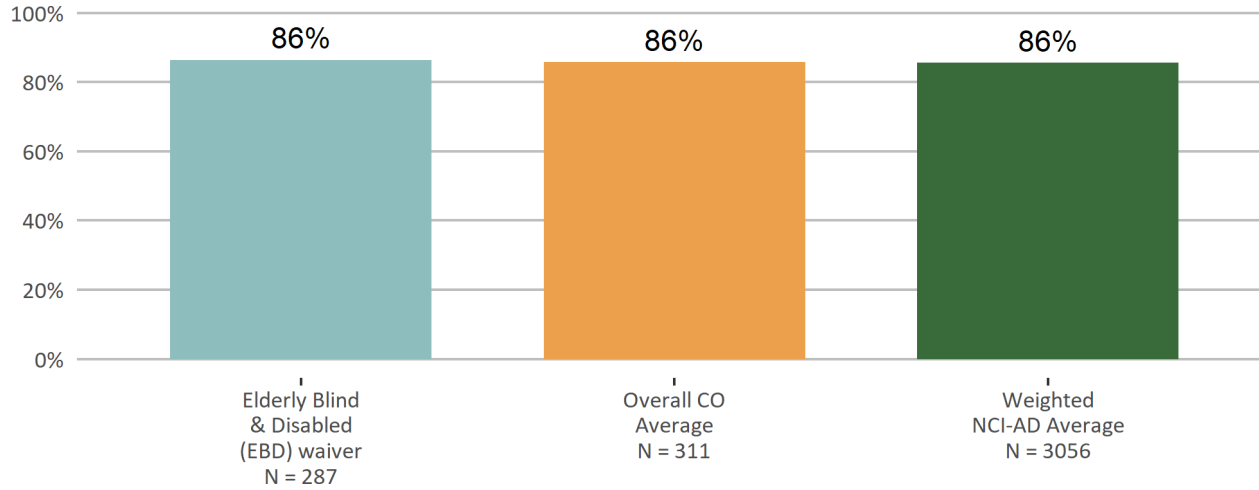


**Table 54. Stayed overnight in a hospital or rehab/nursing facility in the past 12 months and was discharged to go home**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	30%	70%	1,100
Community Mental Health Supports (CMHS) waiver	19%	81%	106
<b>Overall CO Average</b>	<b>29%</b>	<b>71%</b>	<b>1,222</b>
<b>Weighted NCI-AD Average</b>	<b>29%</b>	<b>71%</b>	<b>14,099</b>

Felt comfortable and supported enough to go home after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

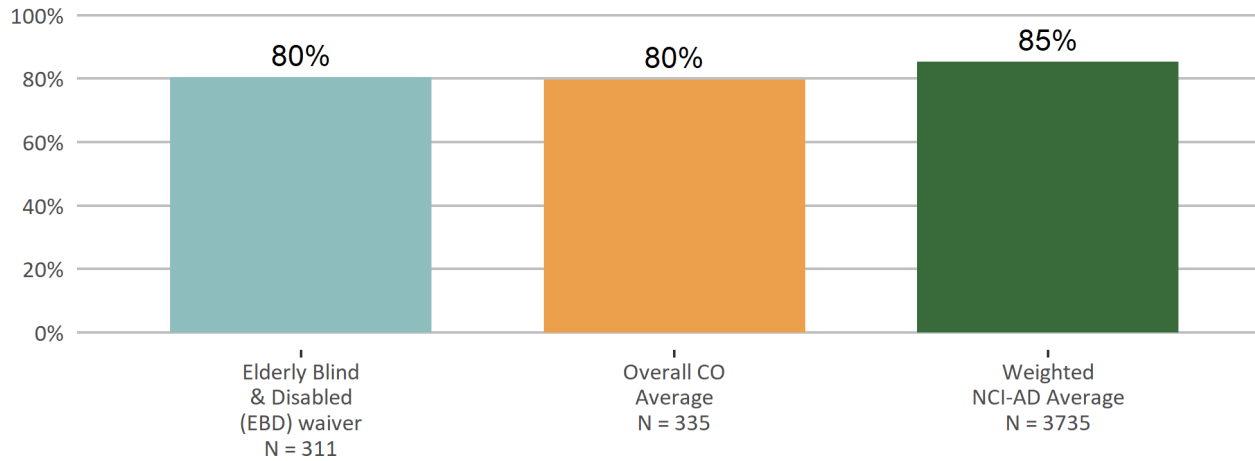


**Table 55. Felt comfortable and supported enough to go home after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)**

<b>Program</b>	<b>Yes</b>	<b>In-between</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	86%	5%	8%	287
<b>Overall CO Average</b>	<b>86%</b>	<b>5%</b>	<b>9%</b>	<b>311</b>
<b>Weighted NCI-AD Average</b>	<b>86%</b>	<b>7%</b>	<b>8%</b>	<b>3,056</b>



Someone followed-up to make sure they had needed services and supports after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)



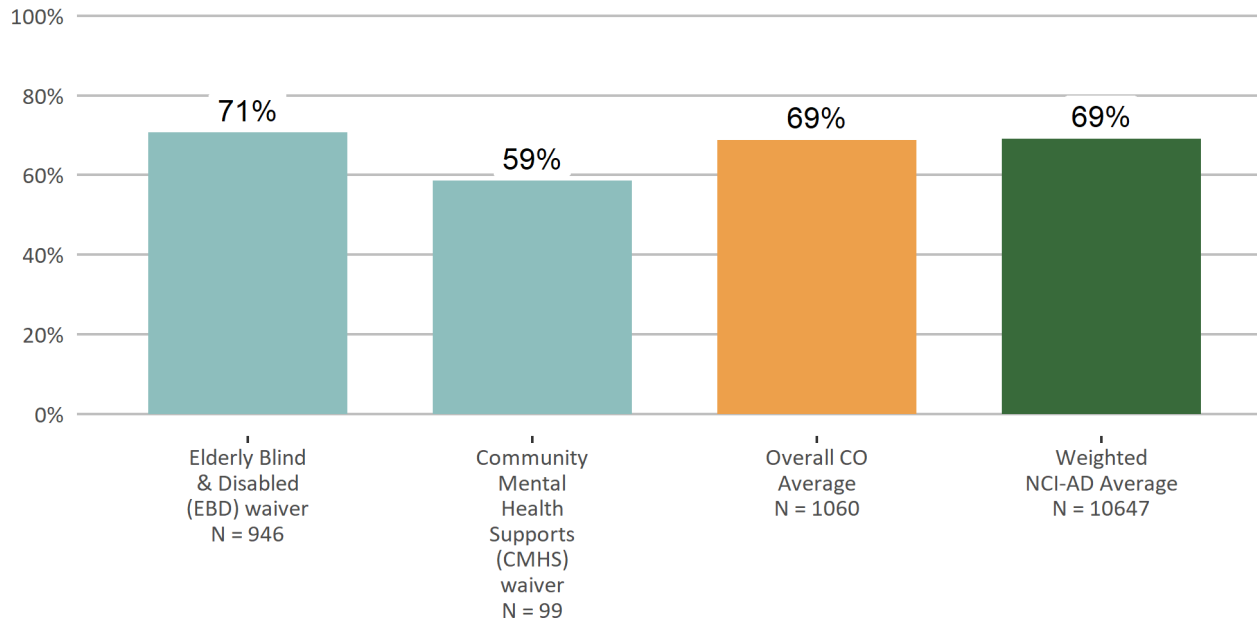
**Table 56. Someone followed-up to make sure they had needed services and supports after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	80%	20%	311
<b>Overall CO Average</b>	<b>80%</b>	<b>20%</b>	<b>335</b>
<b>Weighted NCI-AD Average</b>	<b>85%</b>	<b>15%</b>	<b>3,735</b>

## *Choice and Control*

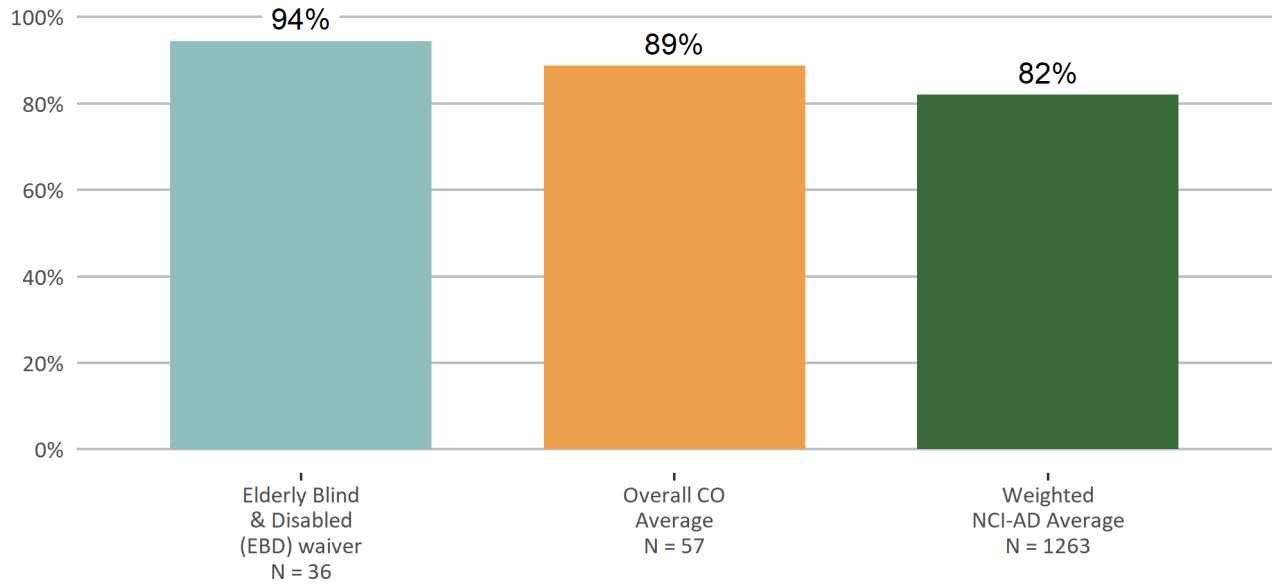
Always feels in control of their life



**Table 57. Feels in control of their life**

<b>Program</b>	<b>Yes, almost always, always</b>	<b>In-between, sometimes</b>	<b>No, rarely, never</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	71%	21%	8%	946
Community Mental Health Supports (CMHS) waiver	59%	30%	11%	99
<b>Overall CO Average</b>	<b>69%</b>	<b>23%</b>	<b>8%</b>	<b>1,060</b>
<b>Weighted NCI-AD Average</b>	<b>69%</b>	<b>24%</b>	<b>7%</b>	<b>10,647</b>

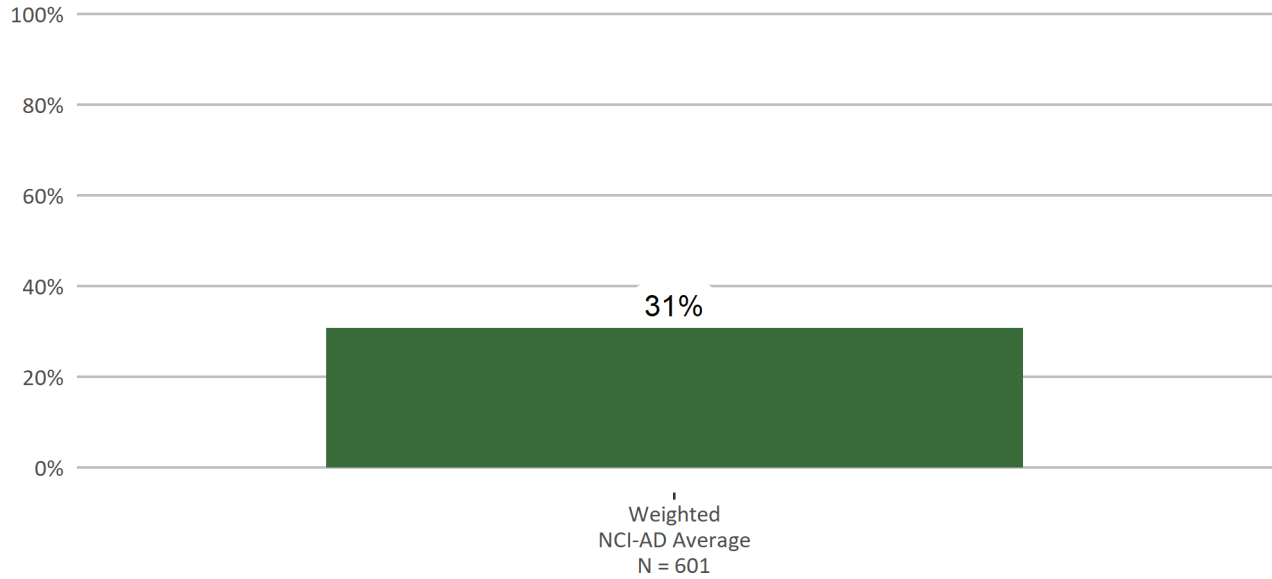
Able to furnish and decorate their room however they want to (if living in a group setting)



**Table 58. Able to furnish and decorate their room however they want to (if living in a group setting)**

<b>Program</b>	<b>In all ways</b>	<b>In most ways</b>	<b>Only in some ways, or not at all</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	86%	8%	6%	36
<b>Overall CO Average</b>	<b>73%</b>	<b>15%</b>	<b>11%</b>	<b>57</b>
<b>Weighted NCI-AD Average</b>	<b>53%</b>	<b>29%</b>	<b>18%</b>	<b>1,263</b>

Can choose or change their roommate  
(if living in a group setting and  
has a roommate)

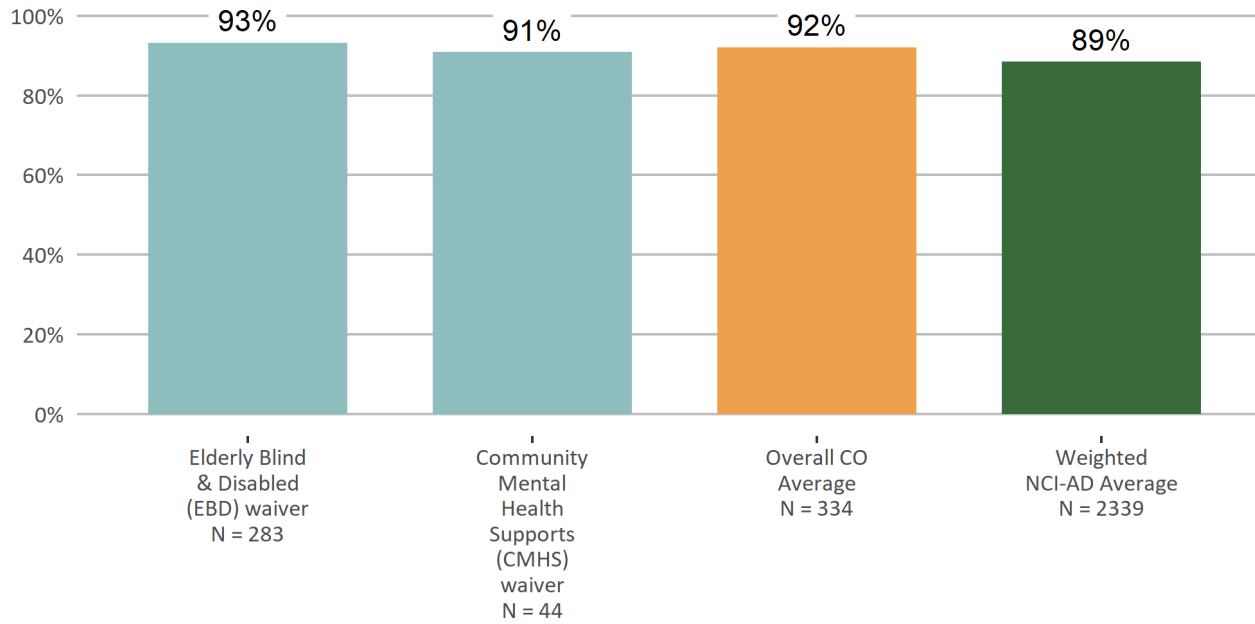




**Table 59. Can choose or change their roommate (if living in a group setting and has a roommate)**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
<b>Weighted NCI-AD Average</b>	<b>31%</b>	<b>69%</b>	<b>601</b>

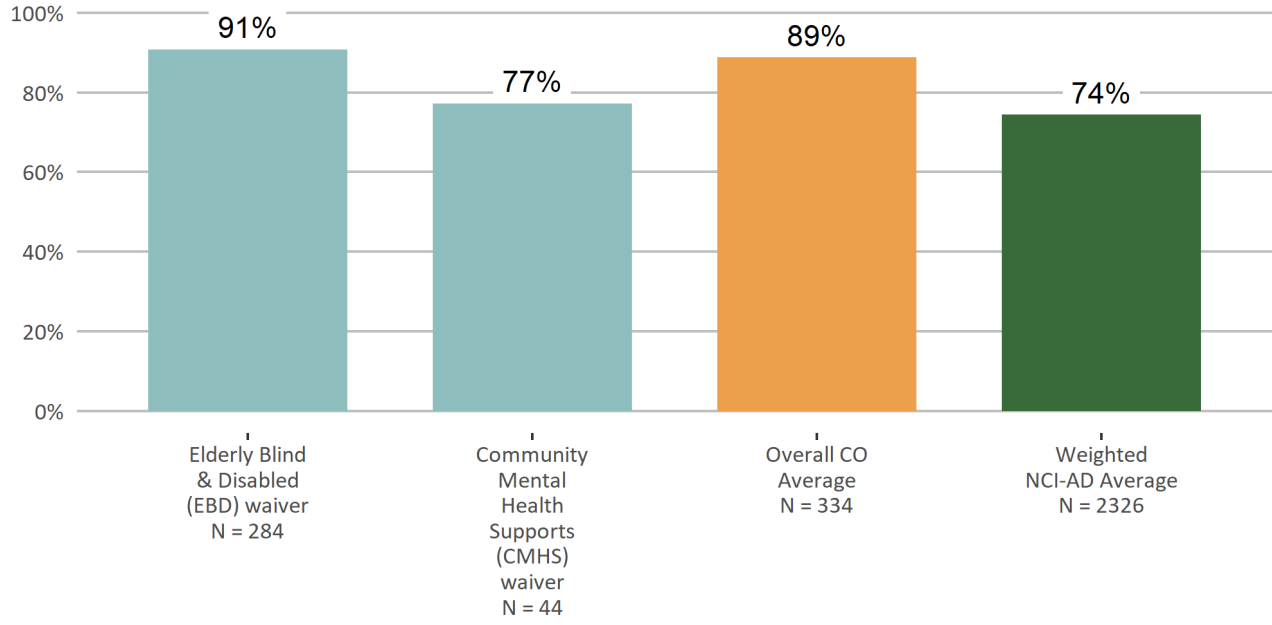
Can always get up and go to bed  
when they want to



**Table 60. Can get up and go to bed when they want to**

<b>Program</b>	<b>Yes, always, or almost always</b>	<b>Some days, sometimes</b>	<b>No, never</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	93%	5%	2%	283
Community Mental Health Supports (CMHS) waiver	91%	7%	2%	44
<b>Overall CO Average</b>	<b>92%</b>	<b>5%</b>	<b>3%</b>	<b>334</b>
<b>Weighted NCI-AD Average</b>	<b>89%</b>	<b>9%</b>	<b>3%</b>	<b>2,339</b>

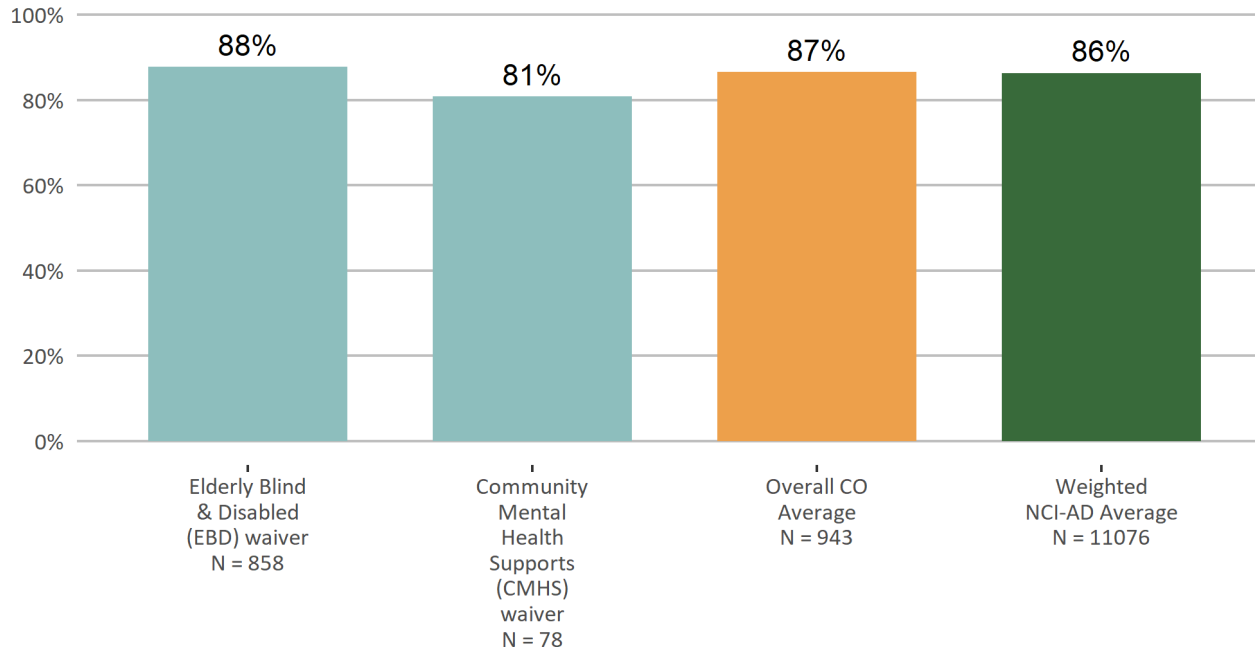
Can always eat their meals when they want to



**Table 61. Can eat their meals when they want to**

<b>Program</b>	<b>Yes, always, or almost always</b>	<b>Some days, sometimes</b>	<b>No, never</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	91%	4%	5%	284
Community Mental Health Supports (CMHS) waiver	77%	7%	16%	44
<b>Overall CO Average</b>	<b>89%</b>	<b>4%</b>	<b>7%</b>	<b>334</b>
<b>Weighted NCI-AD Average</b>	<b>74%</b>	<b>11%</b>	<b>15%</b>	<b>2,326</b>

### Can choose or change their services

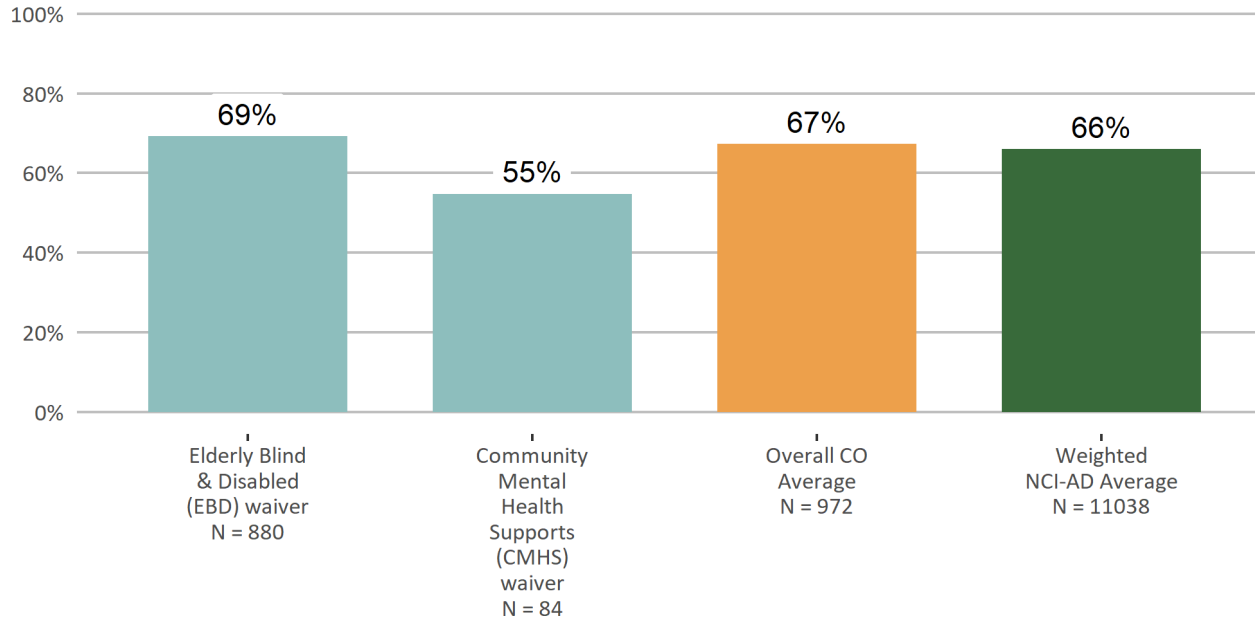


**Table 62. Can choose or change their services**

*Proxy respondents were allowed for this question*

<b>Program</b>	<b>Yes, all services</b>	<b>Sometimes, or some services</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	73%	15%	12%	858
Community Mental Health Supports (CMHS) waiver	64%	17%	19%	78
<b>Overall CO Average</b>	<b>71%</b>	<b>15%</b>	<b>13%</b>	<b>943</b>
<b>Weighted NCI-AD Average</b>	<b>72%</b>	<b>14%</b>	<b>14%</b>	<b>11,076</b>

Can choose or change when and how often they receive services



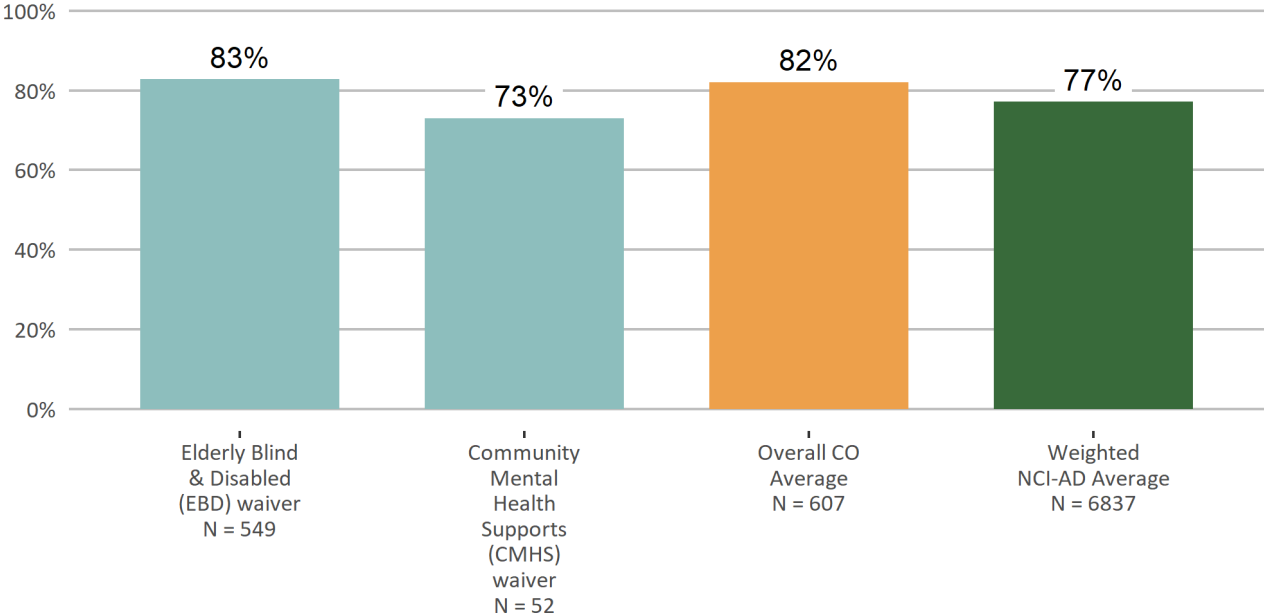


**Table 63. Can choose or change when and how often they receive services**

*Proxy respondents were allowed for this question*

<b>Program</b>	<b>Yes, all services</b>	<b>Sometimes, or some services</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	69%	16%	15%	880
Community Mental Health Supports (CMHS) waiver	55%	25%	20%	84
<b>Overall CO Average</b>	<b>67%</b>	<b>17%</b>	<b>16%</b>	<b>972</b>
<b>Weighted NCI-AD Average</b>	<b>66%</b>	<b>15%</b>	<b>19%</b>	<b>11,038</b>

Can choose or change the people who provide paid supports if wants



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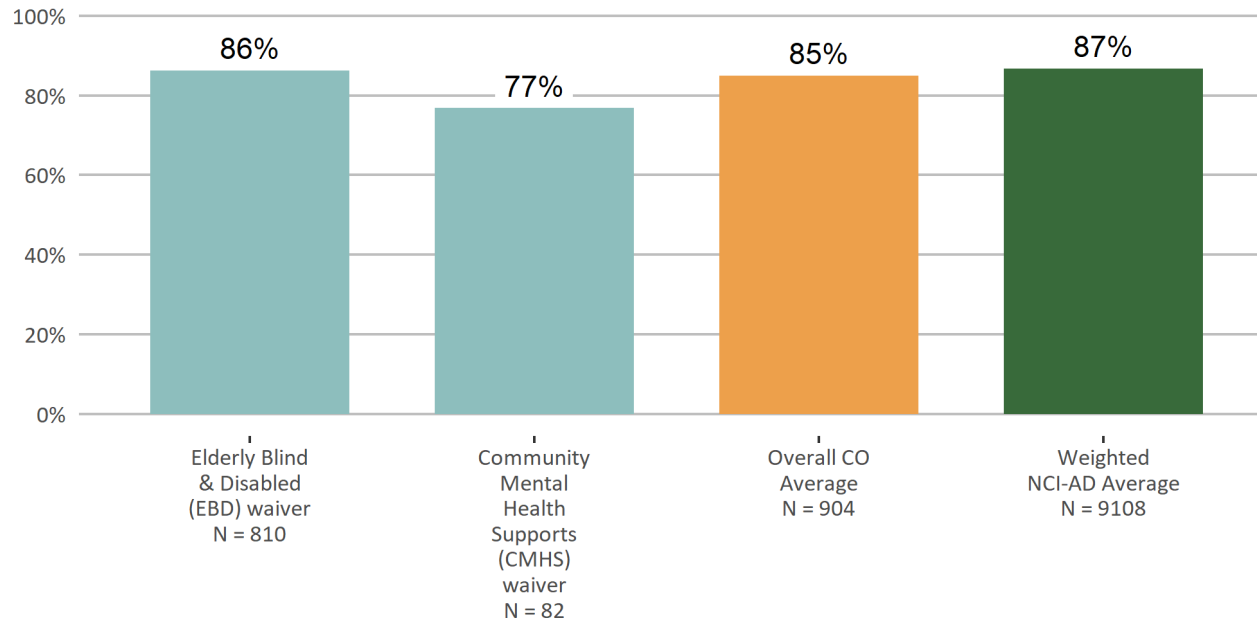
**Table 64. Can choose or change the people who provide paid supports if wants**

*Proxy respondents were allowed for this question*

<b>Program</b>	<b>Yes, all services</b>	<b>Sometimes, or some services</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	83%	3%	14%	549
Community Mental Health Supports (CMHS) waiver	73%	2%	25%	52
<b>Overall CO Average</b>	<b>82%</b>	<b>3%</b>	<b>15%</b>	<b>607</b>
<b>Weighted NCI-AD Average</b>	<b>77%</b>	<b>7%</b>	<b>16%</b>	<b>6,837</b>

## Satisfaction

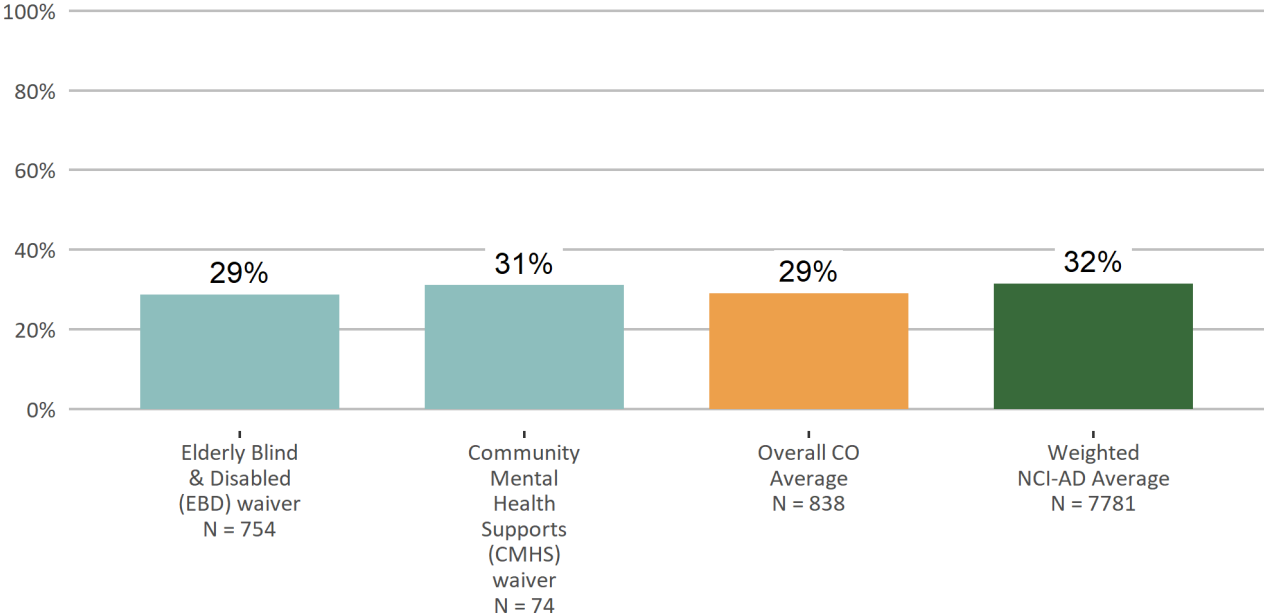
### Services help them live the life they want



**Table 65. Services help them live the life they want**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	86%	14%	810
Community Mental Health Supports (CMHS) waiver	77%	23%	82
<b>Overall CO Average</b>	<b>85%</b>	<b>15%</b>	<b>904</b>
<b>Weighted NCI-AD Average</b>	<b>87%</b>	<b>13%</b>	<b>9,108</b>

Case manager/care coordinator  
changes too often



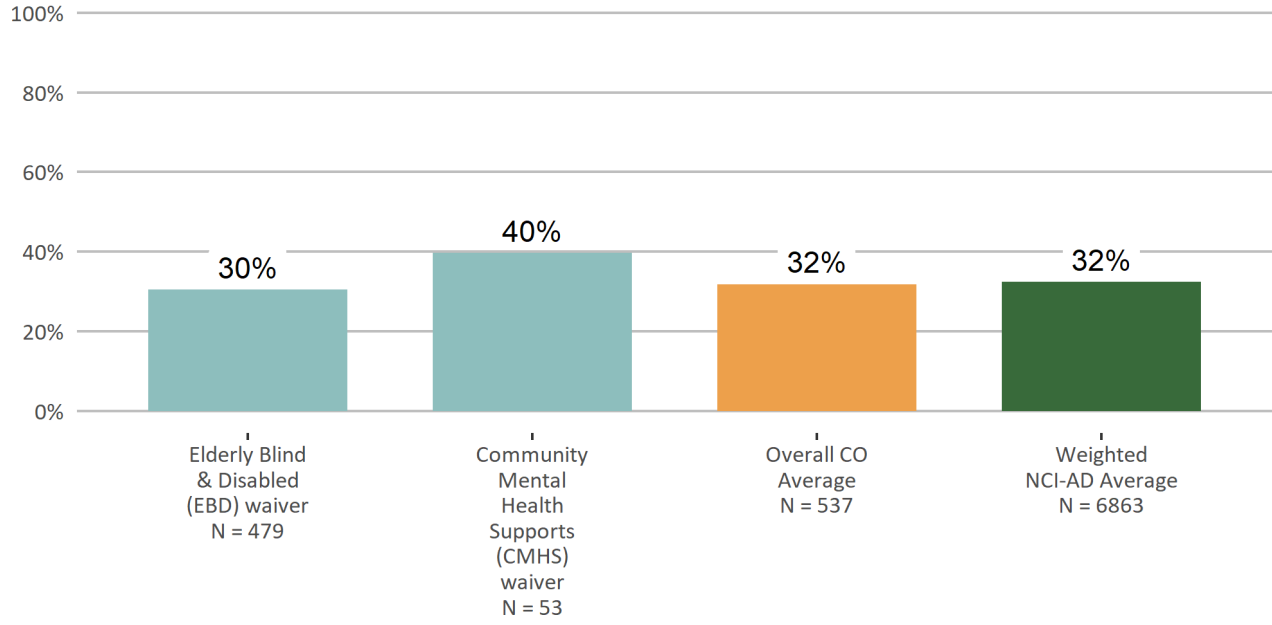
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
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**Table 66. Case manager/care coordinator changes too often**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	29%	71%	754
Community Mental Health Supports (CMHS) waiver	31%	69%	74
<b>Overall CO Average</b>	<b>29%</b>	<b>71%</b>	<b>838</b>
<b>Weighted NCI-AD Average</b>	<b>32%</b>	<b>68%</b>	<b>7,781</b>



### People who are paid to help them change too often

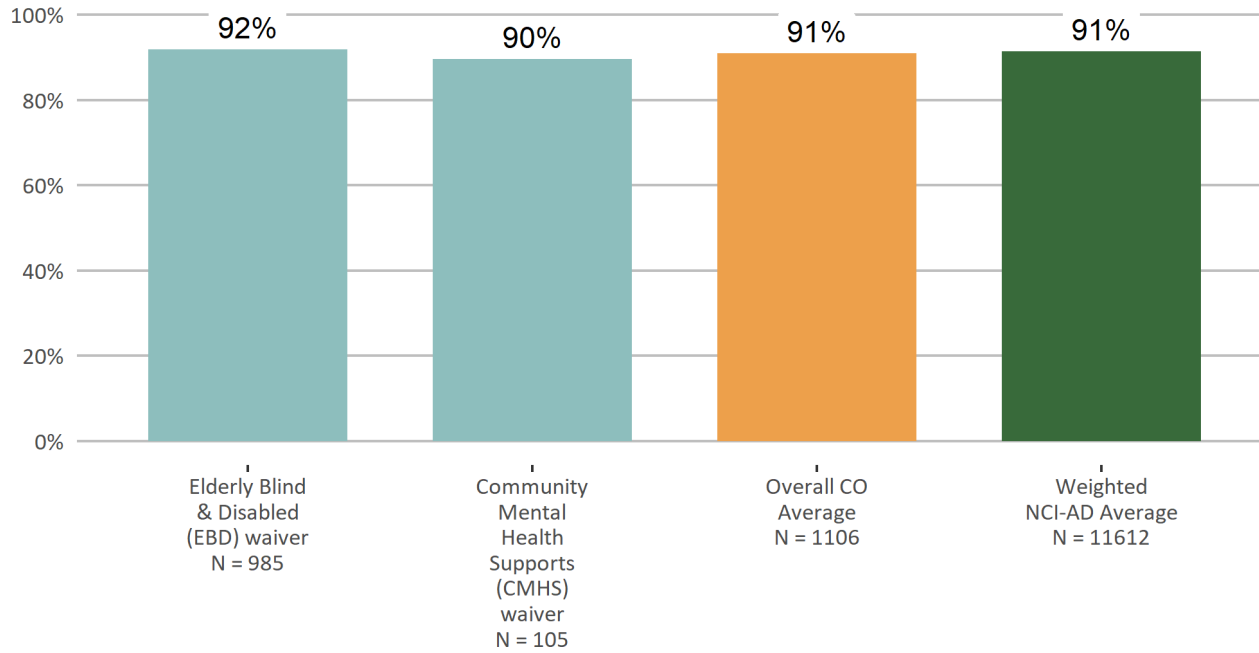


Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
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**Table 67. People who are paid to help them change too often**

<b>Program</b>	<b>Yes, all paid support workers, always or almost always</b>	<b>Some or usually</b>	<b>No, never or rarely</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	16%	14%	70%	479
Community Mental Health Supports (CMHS) waiver	23%	17%	60%	53
<b>Overall CO Average</b>	<b>17%</b>	<b>14%</b>	<b>68%</b>	<b>537</b>
<b>Weighted NCI-AD Average</b>	<b>18%</b>	<b>15%</b>	<b>68%</b>	<b>6,863</b>

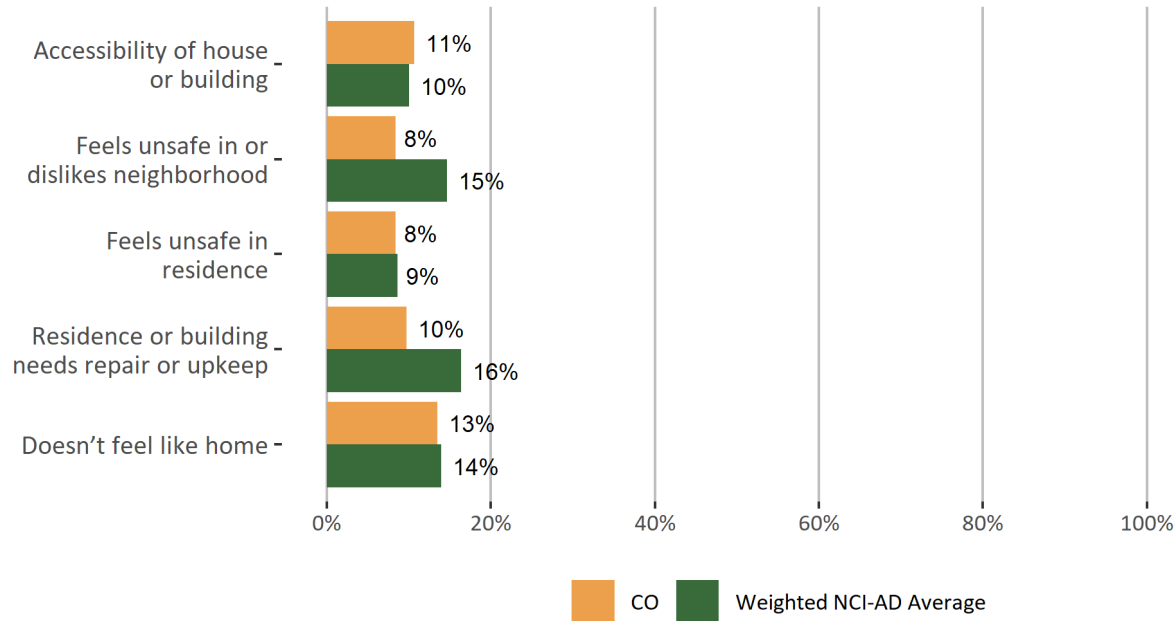
### Likes where they live



**Table 68. Likes where they live**

<b>Program</b>	<b>Yes</b>	<b>In between, most of the time</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	80%	11%	8%	985
Community Mental Health Supports (CMHS) waiver	76%	13%	10%	105
<b>Overall CO Average</b>	<b>80%</b>	<b>11%</b>	<b>9%</b>	<b>1,106</b>
<b>Weighted NCI-AD Average</b>	<b>83%</b>	<b>9%</b>	<b>9%</b>	<b>11,612</b>

Reasons does not like where they live (if does not always like where they live)

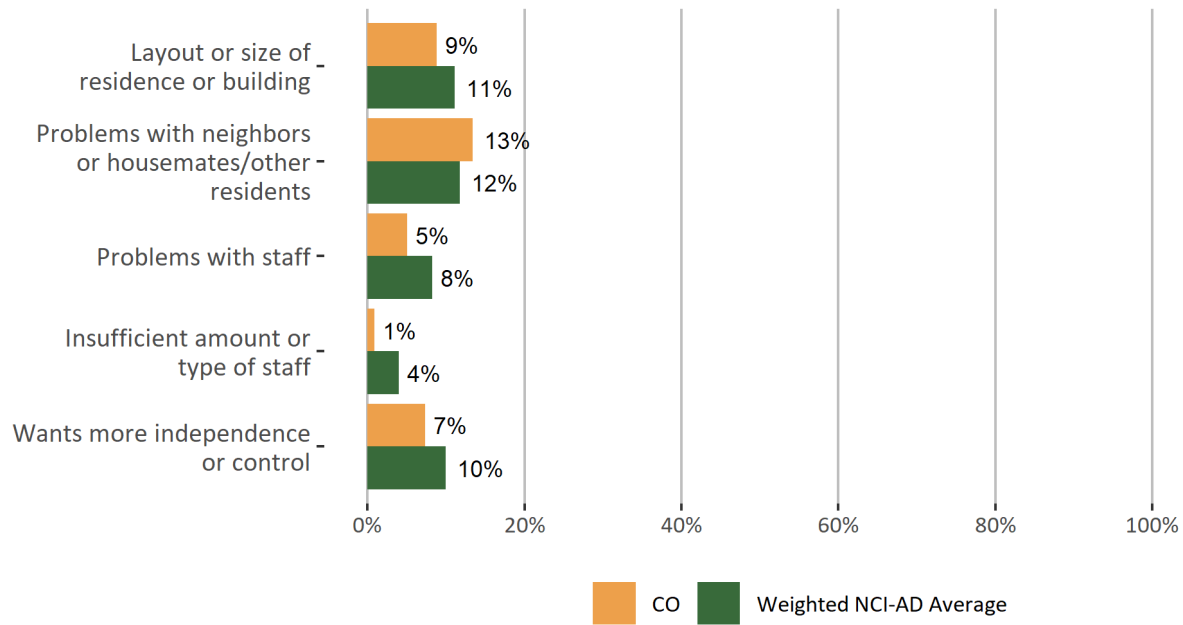


**Table 69A. Reasons does not like where they live (if does not always like where they live)**

*Categories are not mutually exclusive, therefore N is not shown.*

<b>Program</b>	<b>Accessibility of house or building</b>	<b>Feels unsafe in or dislikes neighborhood</b>	<b>Feels unsafe in residence</b>	<b>Residence or building needs repair or upkeep</b>	<b>Doesn't feel like home</b>
Elderly Blind & Disabled (EBD) waiver	11%	7%	6%	9%	10%
Community Mental Health Supports (CMHS) waiver	0%	1%	2%	1%	3%
<b>Overall CO Average</b>	<b>11%</b>	<b>8%</b>	<b>8%</b>	<b>10%</b>	<b>13%</b>
<b>Weighted NCI-AD Average</b>	<b>10%</b>	<b>15%</b>	<b>9%</b>	<b>16%</b>	<b>14%</b>

Reasons does not like where they live (if does not always like where they live) (continued)



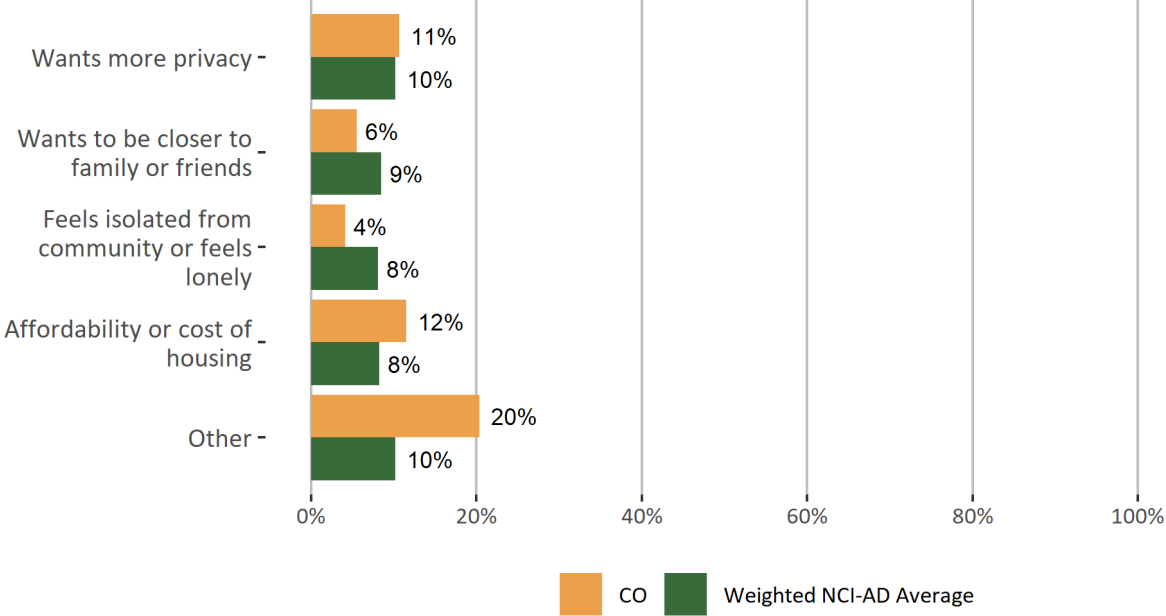
**Table 69B. Reasons does not like where they live (if does not always like where they live) (continued)**

*Categories are not mutually exclusive, therefore N is not shown.*

<b>Program</b>	<b>Layout or size of residence or building</b>	<b>Problems with neighbors or housemates/other residents</b>	<b>Problems with staff</b>	<b>Insufficient amount or type of staff</b>	<b>Wants more independence or control</b>
Elderly Blind & Disabled (EBD) waiver	8%	11%	5%	1%	5%
Community Mental Health Supports (CMHS) waiver	1%	2%	0%	0%	2%
<b>Overall CO Average</b>	<b>9%</b>	<b>13%</b>	<b>5%</b>	<b>1%</b>	<b>7%</b>
<b>Weighted NCI-AD Average</b>	<b>11%</b>	<b>12%</b>	<b>8%</b>	<b>4%</b>	<b>10%</b>



Reasons does not like where they live (if does not always like where they live) (continued)



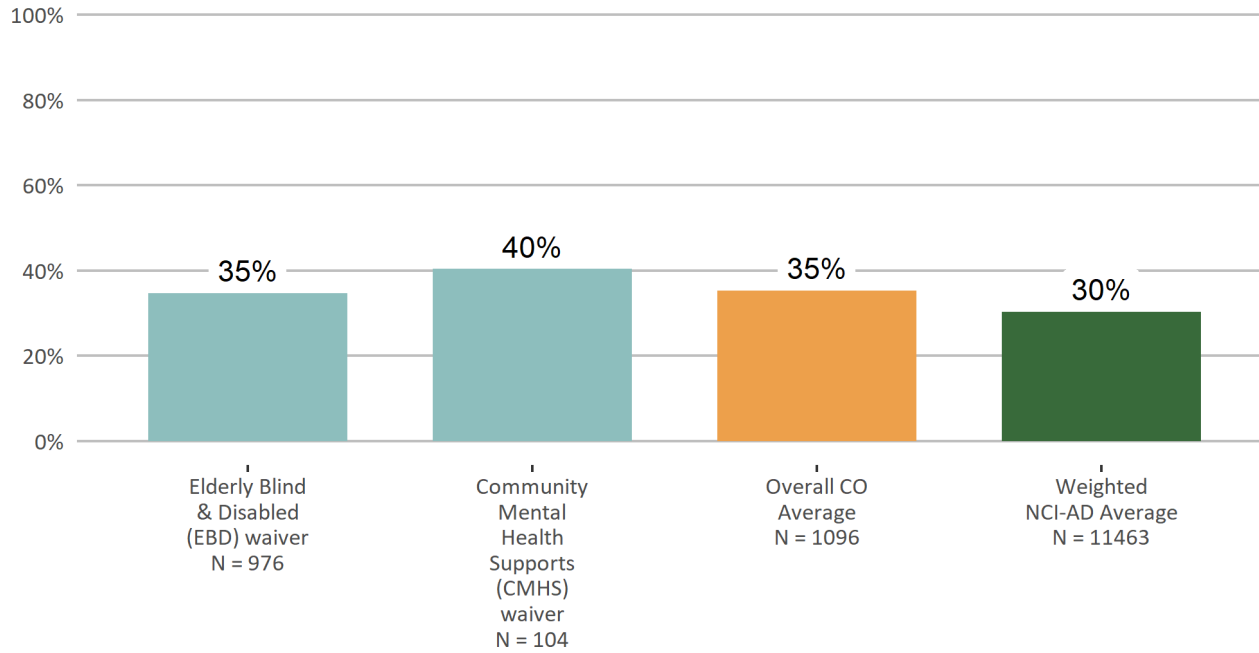
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
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**Table 69C. Reasons does not like where they live (if does not always like where they live) (continued)**

*Categories are not mutually exclusive, therefore N is not shown.*

<b>Program</b>	<b>Wants more privacy</b>	<b>Wants to be closer to family or friends</b>	<b>Feels isolated from community or feels lonely</b>	<b>Affordability or cost of housing</b>	<b>Other</b>
Elderly Blind & Disabled (EBD) waiver	8%	6%	4%	9%	18%
Community Mental Health Supports (CMHS) waiver	2%	0%	0%	2%	1%
<b>Overall CO Average</b>	<b>11%</b>	<b>6%</b>	<b>4%</b>	<b>12%</b>	<b>20%</b>
<b>Weighted NCI-AD Average</b>	<b>10%</b>	<b>9%</b>	<b>8%</b>	<b>8%</b>	<b>10%</b>

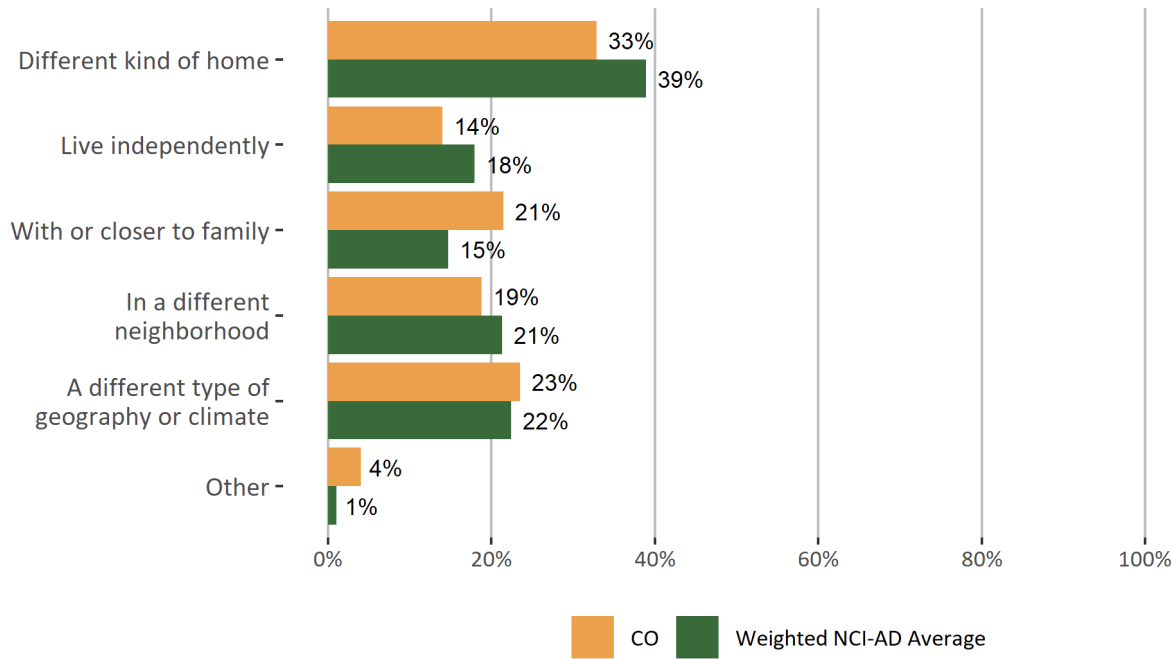
### Wants to live somewhere else



**Table 70. Wants to live somewhere else**

<b>Program</b>	<b>Yes</b>	<b>Maybe</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	21%	14%	65%	976
Community Mental Health Supports (CMHS) waiver	31%	10%	60%	104
<b>Overall CO Average</b>	<b>22%</b>	<b>13%</b>	<b>65%</b>	<b>1,096</b>
<b>Weighted NCI-AD Average</b>	<b>22%</b>	<b>9%</b>	<b>70%</b>	<b>11,463</b>

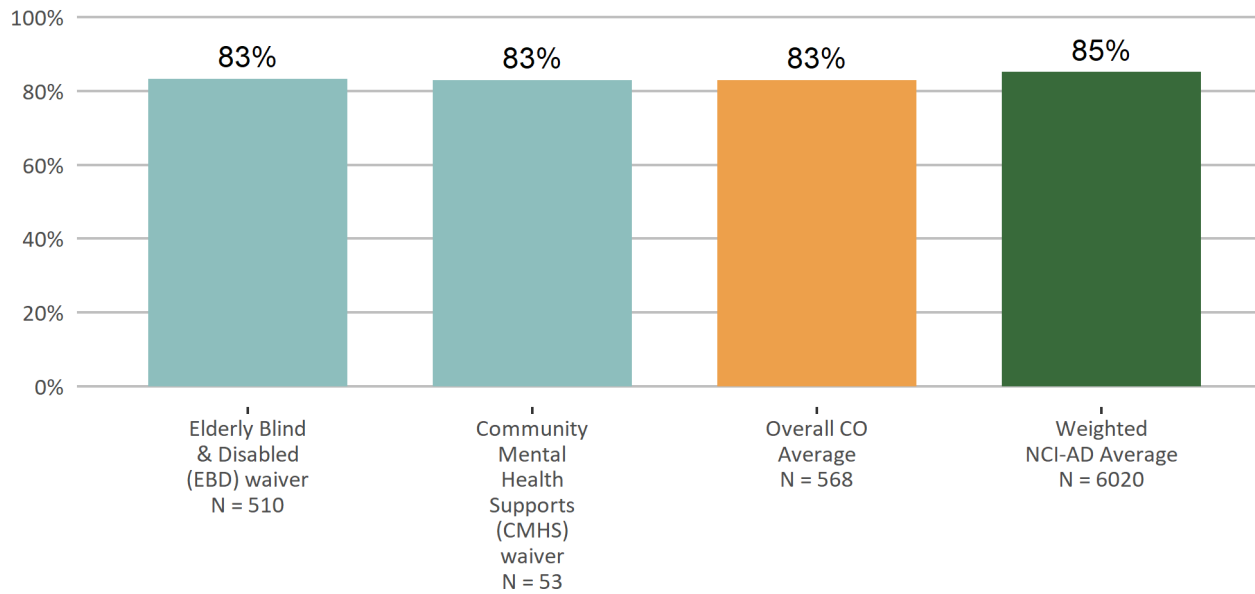
### Where person would prefer to live (if wants to live somewhere else)



**Table 71. Where person would prefer to live (if wants to live somewhere else)**

<b>Program</b>	<b>Different kind of home</b>	<b>Live independently</b>	<b>With or closer to family</b>	<b>In a different neighborhood</b>	<b>A different type of geography or climate</b>	<b>Other</b>
Elderly Blind & Disabled (EBD) waiver	26%	12%	18%	17%	22%	3%
Community Mental Health Supports (CMHS) waiver	5%	1%	2%	1%	1%	1%
<b>Overall CO Average</b>	<b>33%</b>	<b>14%</b>	<b>21%</b>	<b>19%</b>	<b>23%</b>	<b>4%</b>
<b>Weighted NCI-AD Average</b>	<b>39%</b>	<b>18%</b>	<b>15%</b>	<b>21%</b>	<b>22%</b>	<b>1%</b>

People who are paid to help them  
always do things the way they want  
them done



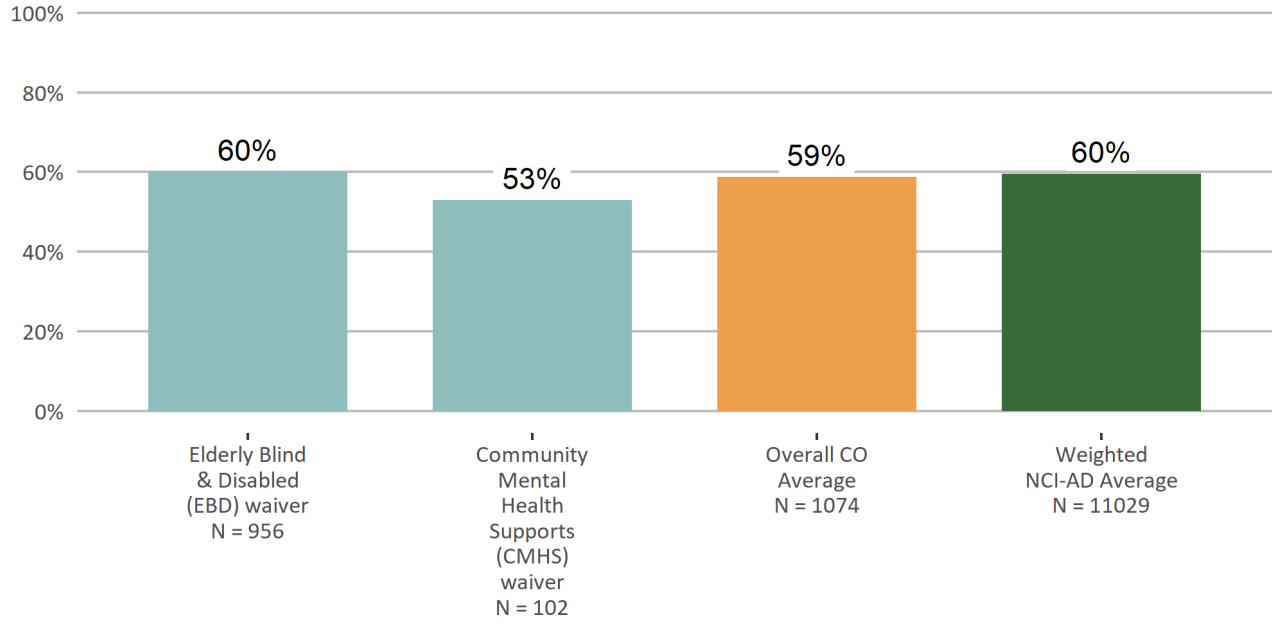
**Table 72. People who are paid to help them do things the way they want them done**

<b>Program</b>	<b>Yes, all paid support workers, always or almost always</b>	<b>Some or usually</b>	<b>No, never or rarely</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	83%	14%	3%	510
Community Mental Health Supports (CMHS) waiver	83%	13%	4%	53
<b>Overall CO Average</b>	<b>83%</b>	<b>14%</b>	<b>3%</b>	<b>568</b>
<b>Weighted NCI-AD Average</b>	<b>85%</b>	<b>12%</b>	<b>3%</b>	<b>6,020</b>

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
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Usually likes how they spend their time during the day

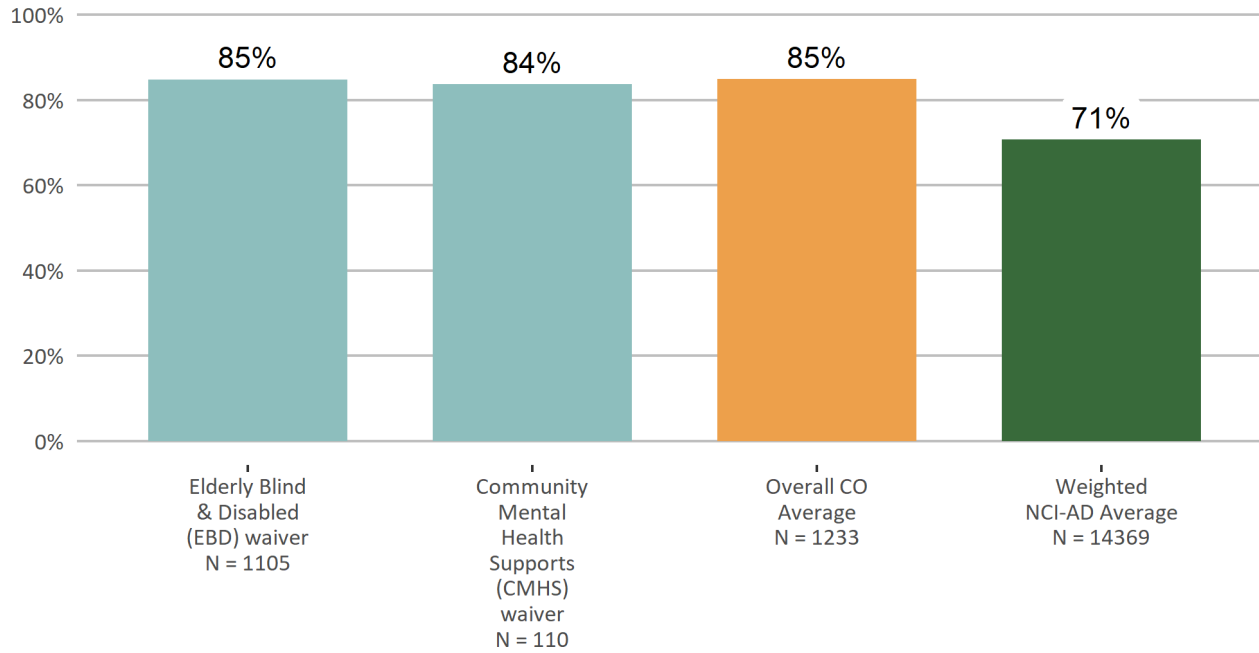


**Table 73. Usually likes how they spend their time during the day**

<b>Program</b>	<b>Yes, always, or almost always</b>	<b>Sometimes</b>	<b>No, never or rarely</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	60%	30%	10%	956
Community Mental Health Supports (CMHS) waiver	53%	33%	14%	102
<b>Overall CO Average</b>	<b>59%</b>	<b>31%</b>	<b>10%</b>	<b>1,074</b>
<b>Weighted NCI-AD Average</b>	<b>60%</b>	<b>31%</b>	<b>9%</b>	<b>11,029</b>

## *Technology*

### Has access to the internet

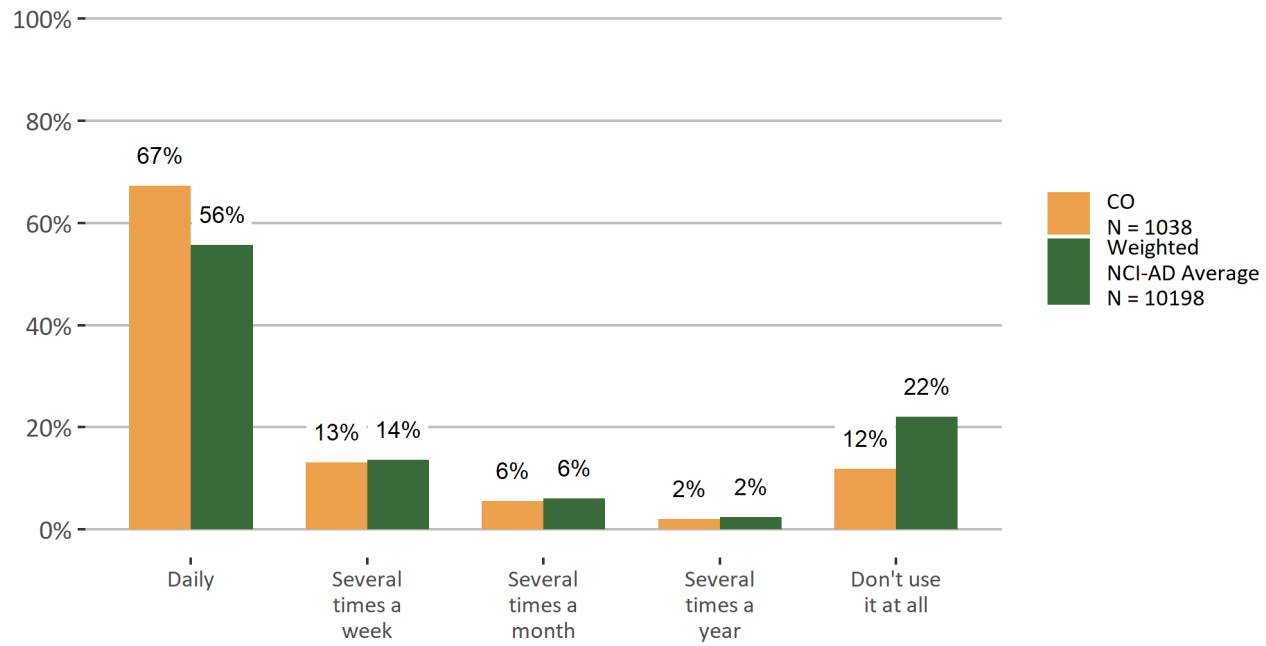


**Table 74. Has access to the internet**

*Proxy respondents were allowed for this question*

<b>Program</b>	<b>Yes</b>	<b>Sometimes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	83%	2%	15%	1,105
Community Mental Health Supports (CMHS) waiver	82%	2%	16%	110
<b>Overall CO Average</b>	<b>83%</b>	<b>2%</b>	<b>15%</b>	<b>1,233</b>
<b>Weighted NCI-AD Average</b>	<b>69%</b>	<b>2%</b>	<b>29%</b>	<b>14,369</b>

### Frequency of internet use

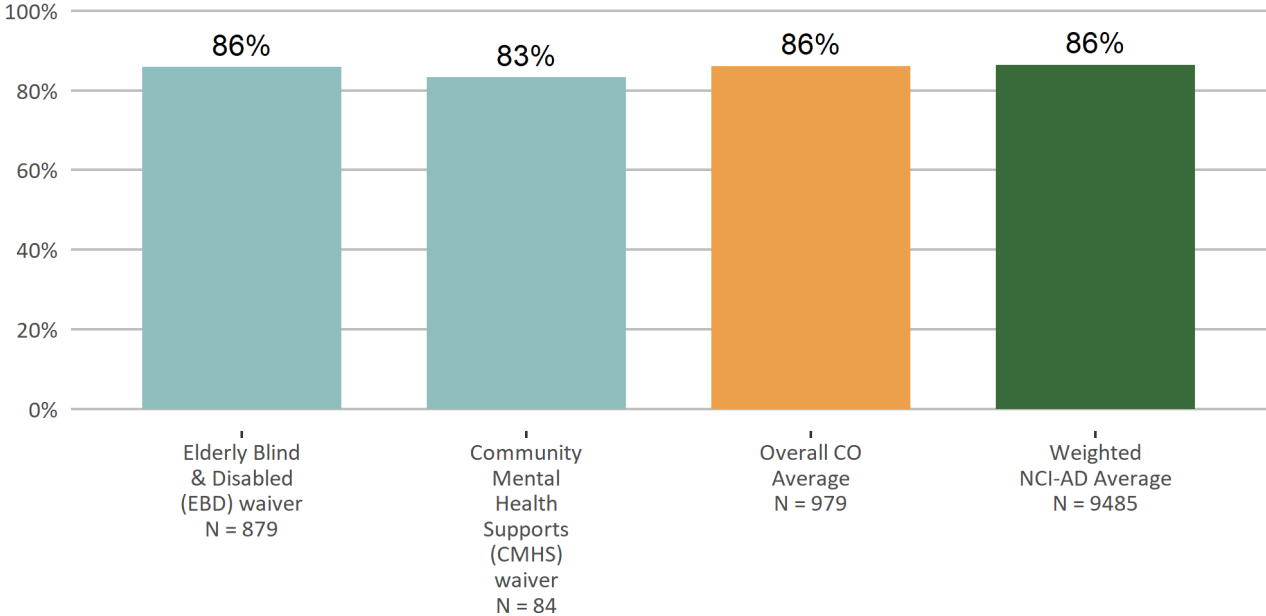


**Table 75. Frequency with which people use the internet**

*Proxy respondents were allowed for this question*

<b>Program</b>	<b>Daily</b>	<b>Several times a week</b>	<b>Several times a month</b>	<b>Several times a year</b>	<b>Don't use it at all</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	66%	14%	5%	2%	13%	930
Community Mental Health Supports (CMHS) waiver	77%	7%	8%	2%	7%	92
<b>Overall CO Average</b>	<b>67%</b>	<b>13%</b>	<b>6%</b>	<b>2%</b>	<b>12%</b>	<b>1,038</b>
<b>Weighted NCI-AD Average</b>	<b>56%</b>	<b>14%</b>	<b>6%</b>	<b>2%</b>	<b>22%</b>	<b>10,198</b>

Always has a stable internet connection



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
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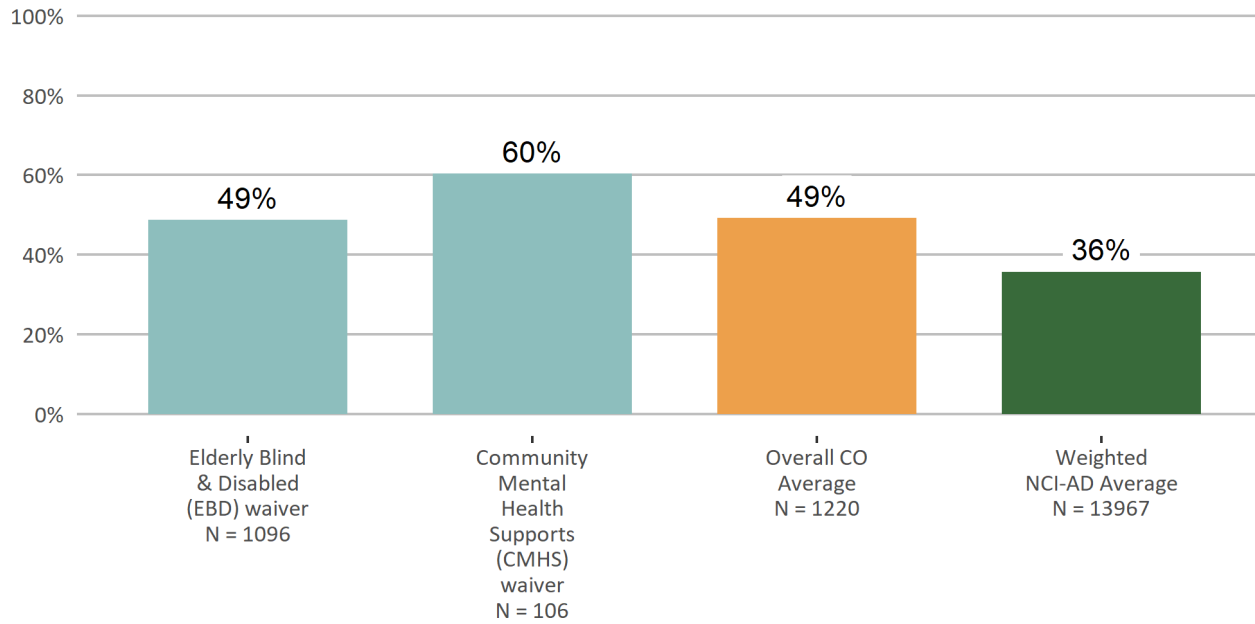


**Table 76. Always has a stable internet connection**

*Proxy respondents were allowed for this question*

<b>Program</b>	<b>Always works</b>	<b>Sometimes works</b>	<b>Rarely or never works</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	86%	13%	1%	879
Community Mental Health Supports (CMHS) waiver	83%	17%	0%	84
<b>Overall CO Average</b>	<b>86%</b>	<b>13%</b>	<b>1%</b>	<b>979</b>
<b>Weighted NCI-AD Average</b>	<b>86%</b>	<b>13%</b>	<b>1%</b>	<b>9,485</b>

### Has talked to health professionals using video conference/telehealth

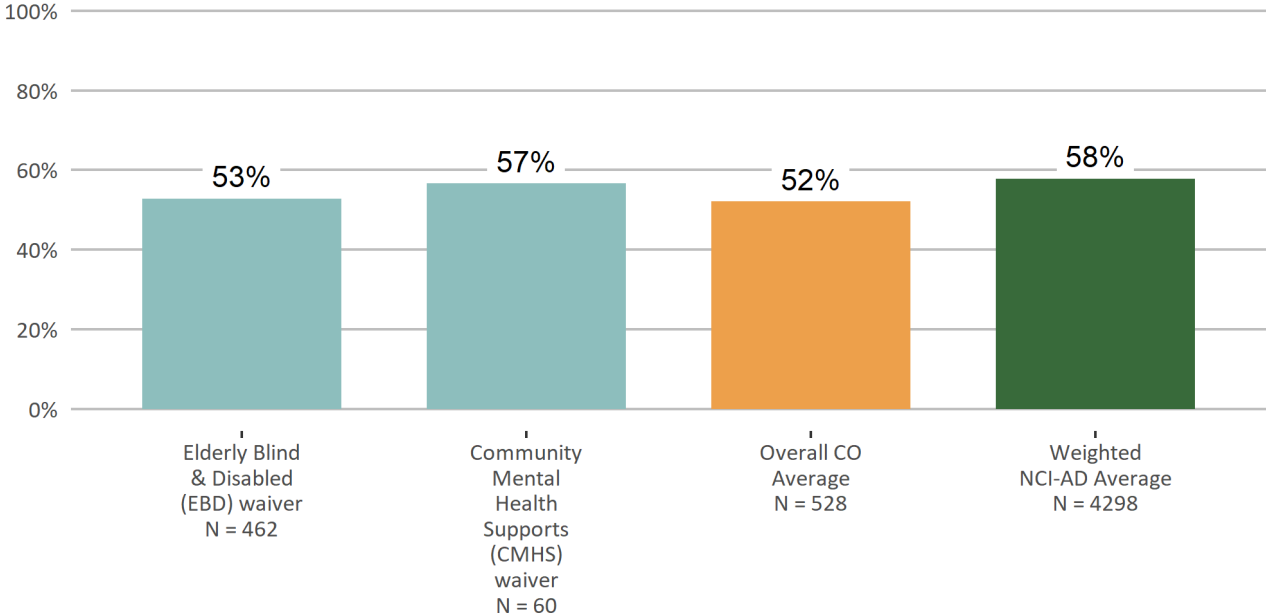


**Table 77. Has talked to health professionals using video conference/telehealth**

*Proxy respondents were allowed for this question*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	49%	51%	1,096
Community Mental Health Supports (CMHS) waiver	60%	40%	106
<b>Overall CO Average</b>	<b>49%</b>	<b>51%</b>	<b>1,220</b>
<b>Weighted NCI-AD Average</b>	<b>36%</b>	<b>64%</b>	<b>13,967</b>

Liked talking to health care providers using telehealth



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
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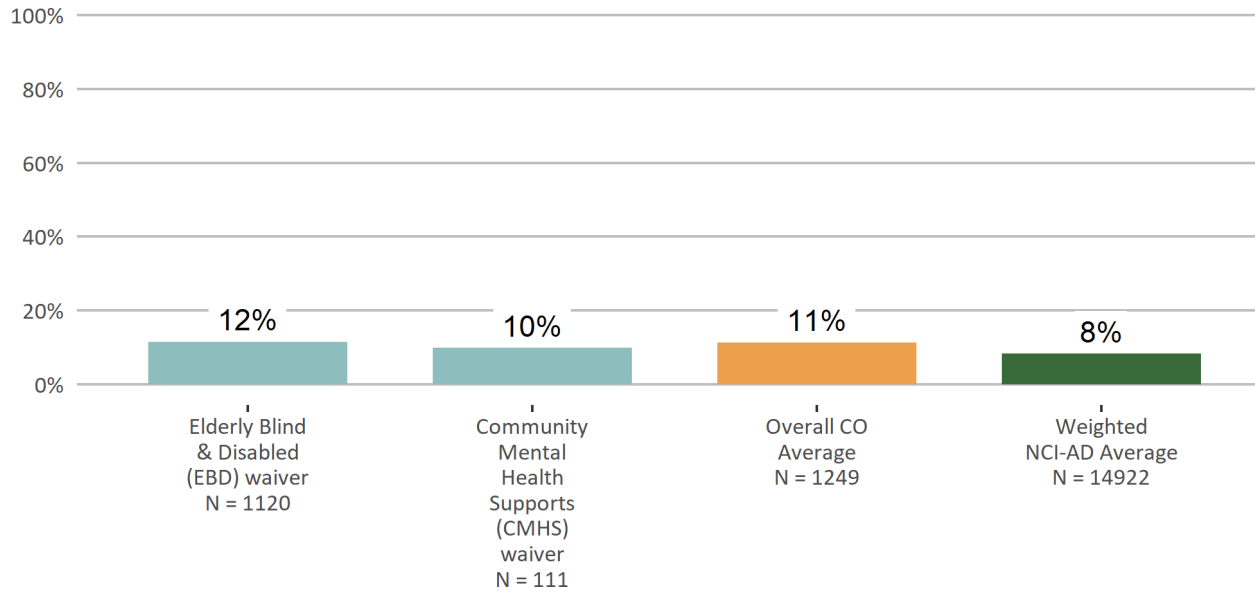
**Table 78. Liked talking to health care providers using telehealth**

*New question in 2022-2023.*

<b>Program</b>	<b>Yes, completely</b>	<b>Yes, in part</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	53%	26%	21%	462
Community Mental Health Supports (CMHS) waiver	57%	28%	15%	60
<b>Overall CO Average</b>	<b>52%</b>	<b>26%</b>	<b>22%</b>	<b>528</b>
<b>Weighted NCI-AD Average</b>	<b>58%</b>	<b>24%</b>	<b>18%</b>	<b>4,298</b>

## *Access to Needed Equipment*

Needs grab bars in the bathroom or elsewhere in their home but do not have them



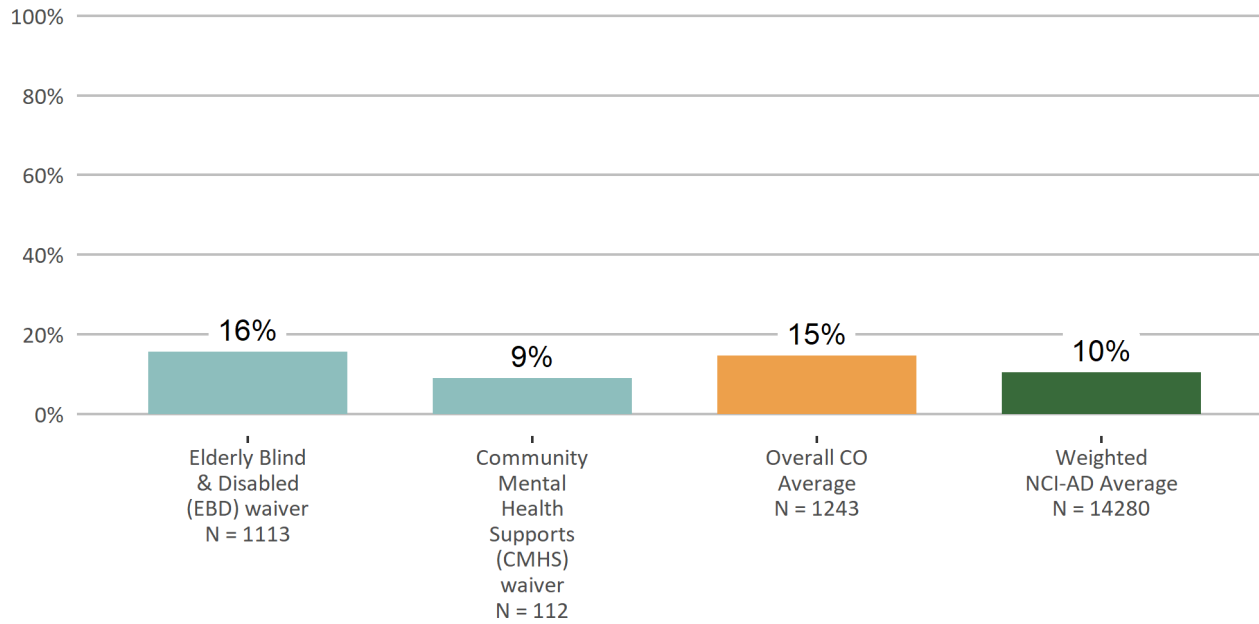
**Table 79. Needs grab bars in the bathroom or elsewhere in their home but does not have them**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Needs</b>	<b>Has but needs change or update</b>	<b>Has and does not need change or update</b>	<b>Does not need</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	12%	11%	63%	14%	1,120
Community Mental Health Supports (CMHS) waiver	10%	5%	50%	35%	111
<b>Overall CO Average</b>	<b>11%</b>	<b>10%</b>	<b>62%</b>	<b>16%</b>	<b>1,249</b>
<b>Weighted NCI-AD Average</b>	<b>8%</b>	<b>6%</b>	<b>69%</b>	<b>17%</b>	<b>14,922</b>



Needs other bathroom modifications  
but does not have them

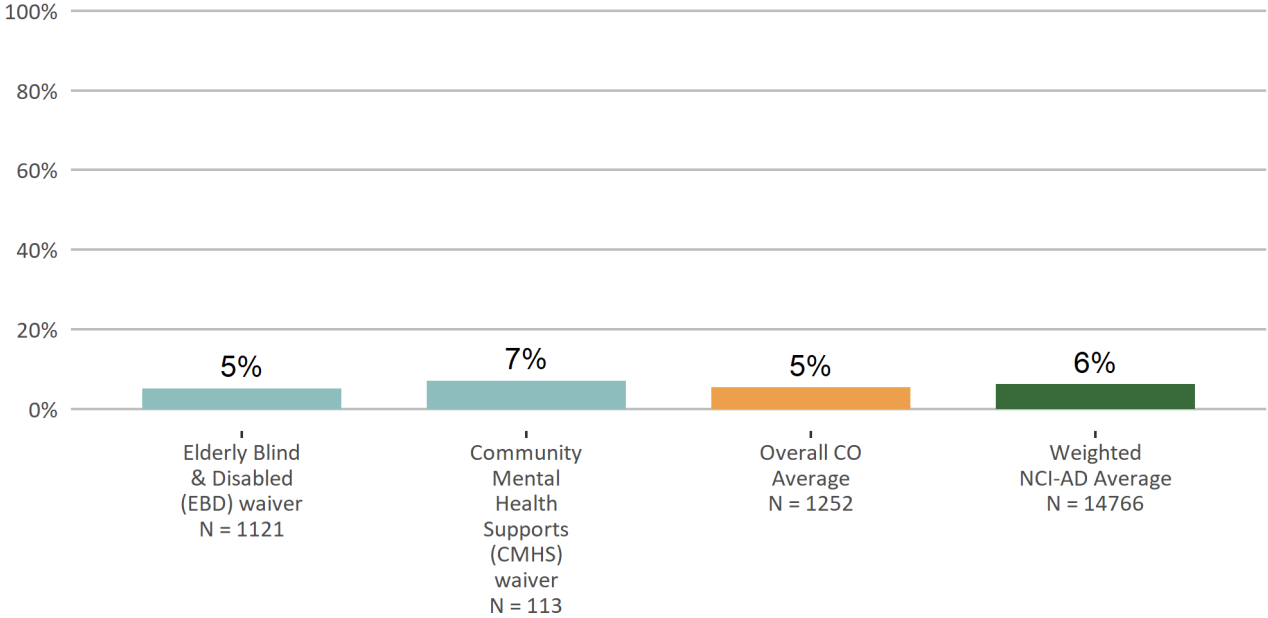


**Table 80. Needs other bathroom modifications but does not have them**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Needs</b>	<b>Has but needs change or update</b>	<b>Has and does not need change or update</b>	<b>Does not need</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	16%	4%	33%	47%	1,113
Community Mental Health Supports (CMHS) waiver	9%	4%	14%	73%	112
<b>Overall CO Average</b>	<b>15%</b>	<b>4%</b>	<b>32%</b>	<b>49%</b>	<b>1,243</b>
<b>Weighted NCI-AD Average</b>	<b>10%</b>	<b>3%</b>	<b>32%</b>	<b>55%</b>	<b>14,280</b>

Needs a shower chair but does not have one



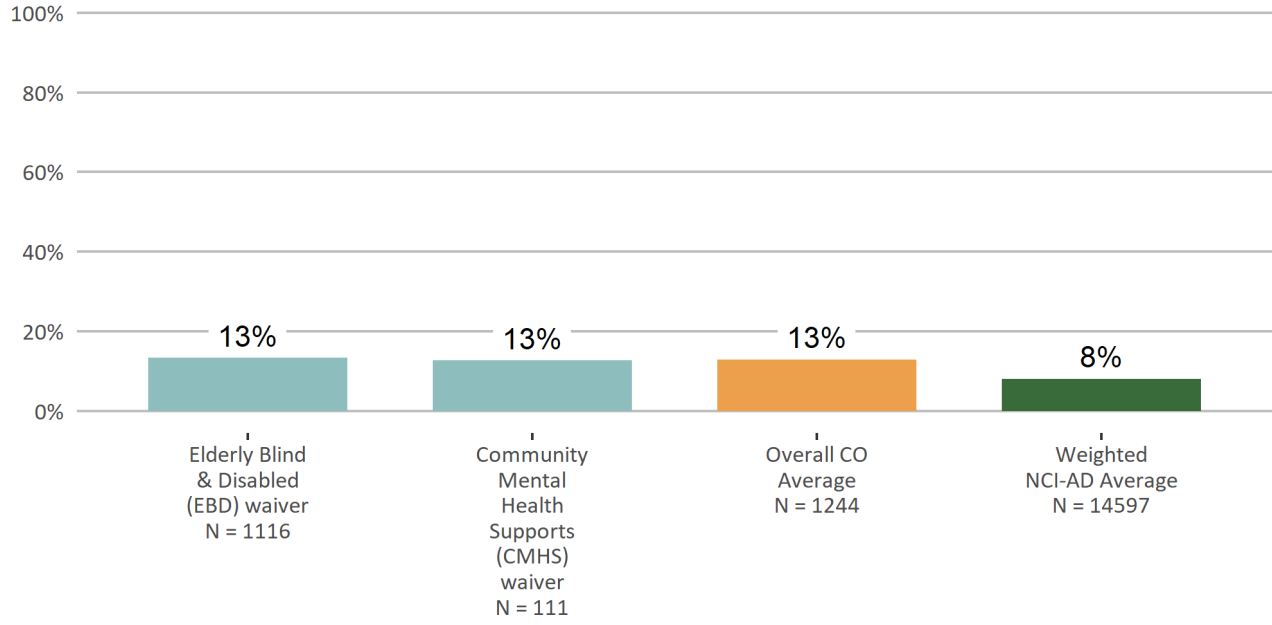
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
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**Table 81. Needs a shower chair but does not have one**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Needs</b>	<b>Has but needs change or update</b>	<b>Has and does not need change or update</b>	<b>Does not need</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	5%	9%	68%	18%	1,121
Community Mental Health Supports (CMHS) waiver	7%	4%	42%	48%	113
<b>Overall CO Average</b>	<b>5%</b>	<b>8%</b>	<b>65%</b>	<b>21%</b>	<b>1,252</b>
<b>Weighted NCI-AD Average</b>	<b>6%</b>	<b>5%</b>	<b>69%</b>	<b>19%</b>	<b>14,766</b>

Needs a specialized bed but does not have one



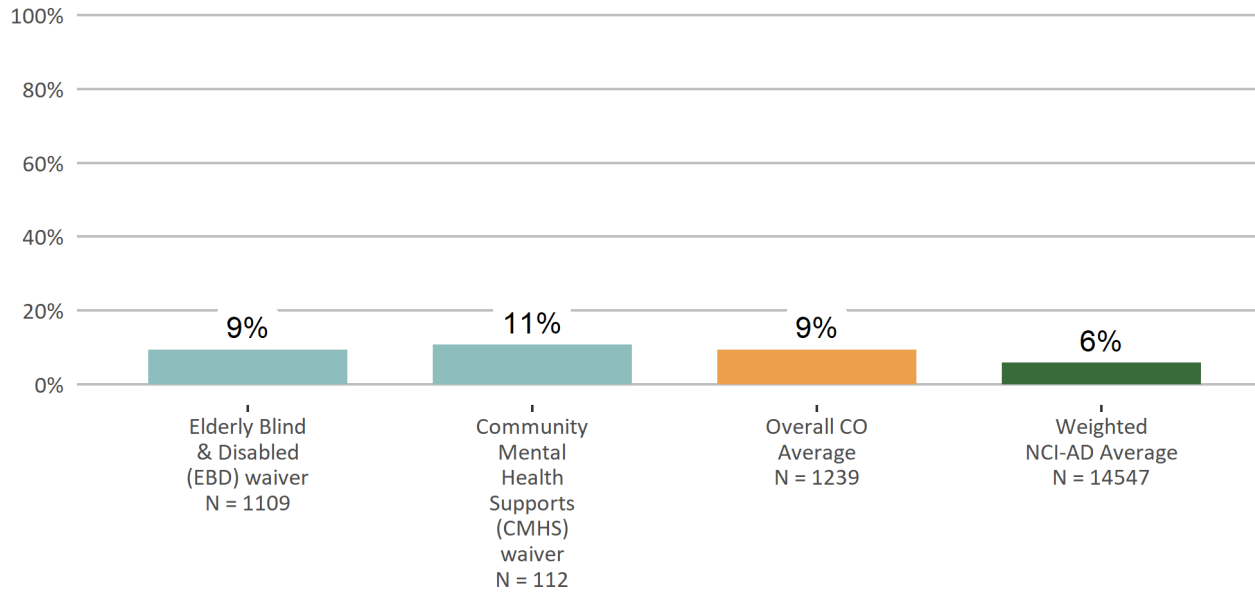
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
2022-23 Adult Consumer Survey National Results | 180

**Table 82. Needs a specialized bed but does not have one**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Needs</b>	<b>Has but needs change or update</b>	<b>Has and does not need change or update</b>	<b>Does not need</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	13%	5%	18%	64%	1,116
Community Mental Health Supports (CMHS) waiver	13%	6%	11%	70%	111
<b>Overall CO Average</b>	<b>13%</b>	<b>5%</b>	<b>18%</b>	<b>65%</b>	<b>1,244</b>
<b>Weighted NCI-AD Average</b>	<b>8%</b>	<b>4%</b>	<b>29%</b>	<b>60%</b>	<b>14,597</b>

Need for a ramp (either inside or outside of their residence) but does not have one



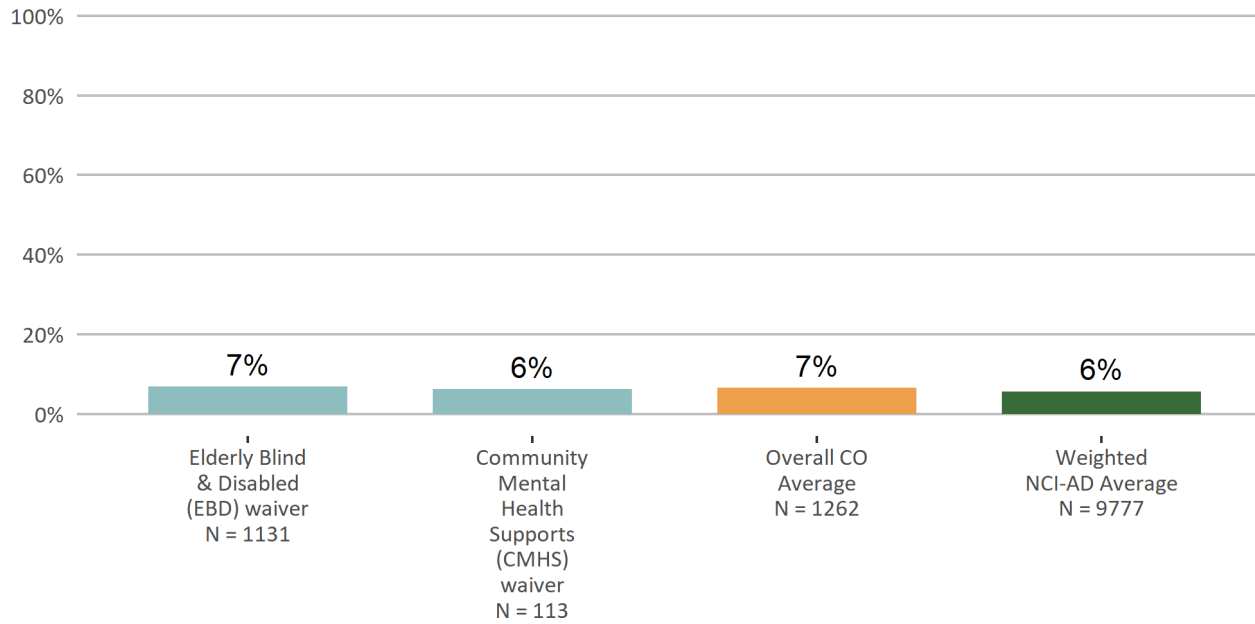
**Table 83. Need for a ramp (either inside or outside of their residence) but does not have one**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Needs</b>	<b>Has but needs change or update</b>	<b>Has and does not need change or update</b>	<b>Does not need</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	9%	5%	32%	54%	1,109
Community Mental Health Supports (CMHS) waiver	11%	1%	21%	68%	112
<b>Overall CO Average</b>	<b>9%</b>	<b>5%</b>	<b>31%</b>	<b>55%</b>	<b>1,239</b>
<b>Weighted NCI-AD Average</b>	<b>6%</b>	<b>3%</b>	<b>35%</b>	<b>56%</b>	<b>14,547</b>



Needs other home modifications that does not have

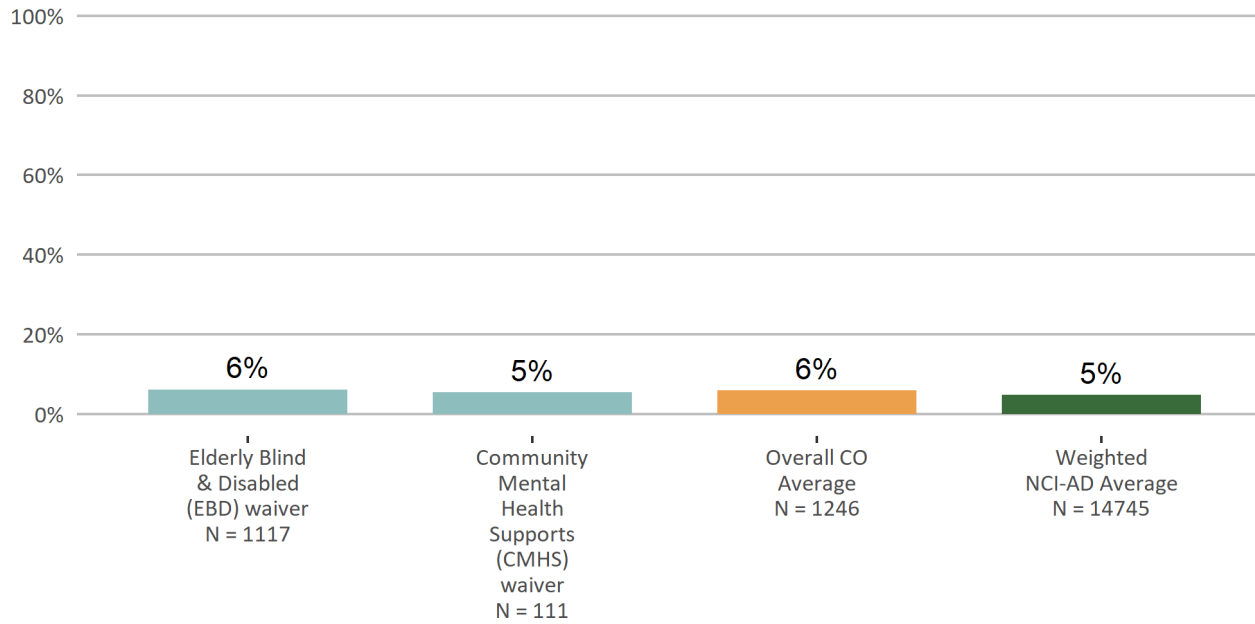


**Table 84. Needs other home modifications that does not have**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Needs</b>	<b>Has but needs change or update</b>	<b>Has and does not need change or update</b>	<b>Does not need</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	7%	3%	7%	83%	1,131
Community Mental Health Supports (CMHS) waiver	6%	0%	3%	91%	113
<b>Overall CO Average</b>	<b>7%</b>	<b>3%</b>	<b>7%</b>	<b>84%</b>	<b>1,262</b>
<b>Weighted NCI-AD Average</b>	<b>6%</b>	<b>2%</b>	<b>12%</b>	<b>80%</b>	<b>9,777</b>

Needs a wheelchair but does not have one

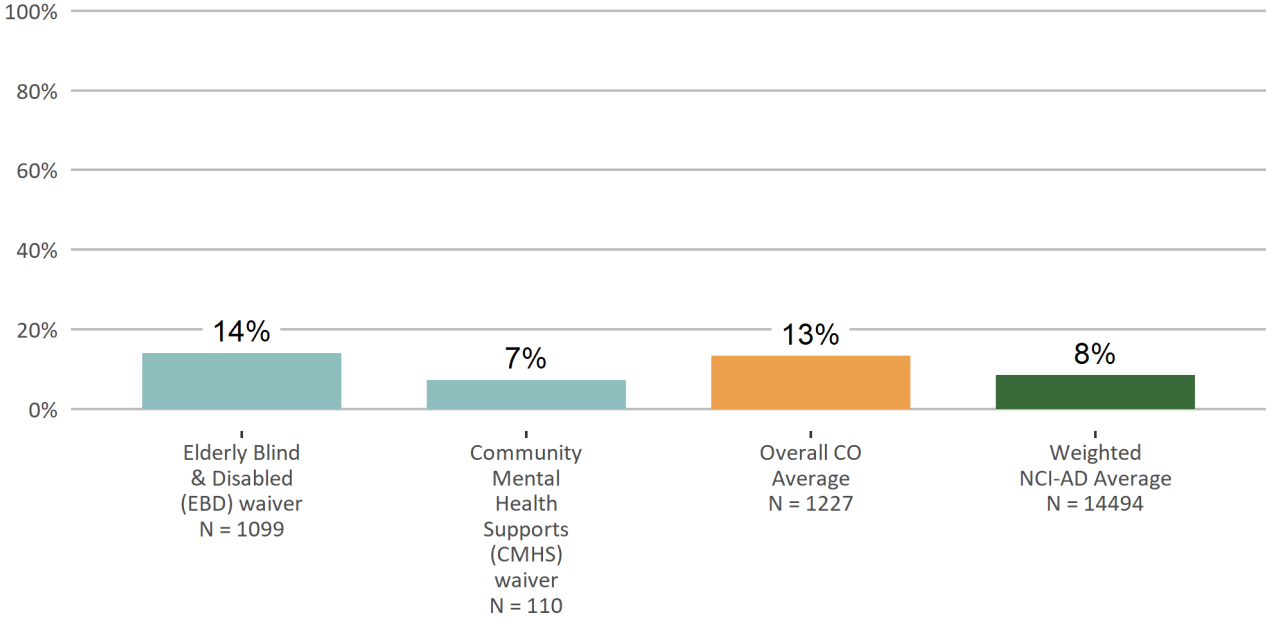


**Table 85. Needs a wheelchair but does not have one**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Needs</b>	<b>Has but needs change or update</b>	<b>Has and does not need change or update</b>	<b>Does not need</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	6%	10%	27%	56%	1,117
Community Mental Health Supports (CMHS) waiver	5%	4%	5%	86%	111
<b>Overall CO Average</b>	<b>6%</b>	<b>10%</b>	<b>25%</b>	<b>59%</b>	<b>1,246</b>
<b>Weighted NCI-AD Average</b>	<b>5%</b>	<b>6%</b>	<b>39%</b>	<b>50%</b>	<b>14,745</b>

Needs a scooter but does not have one



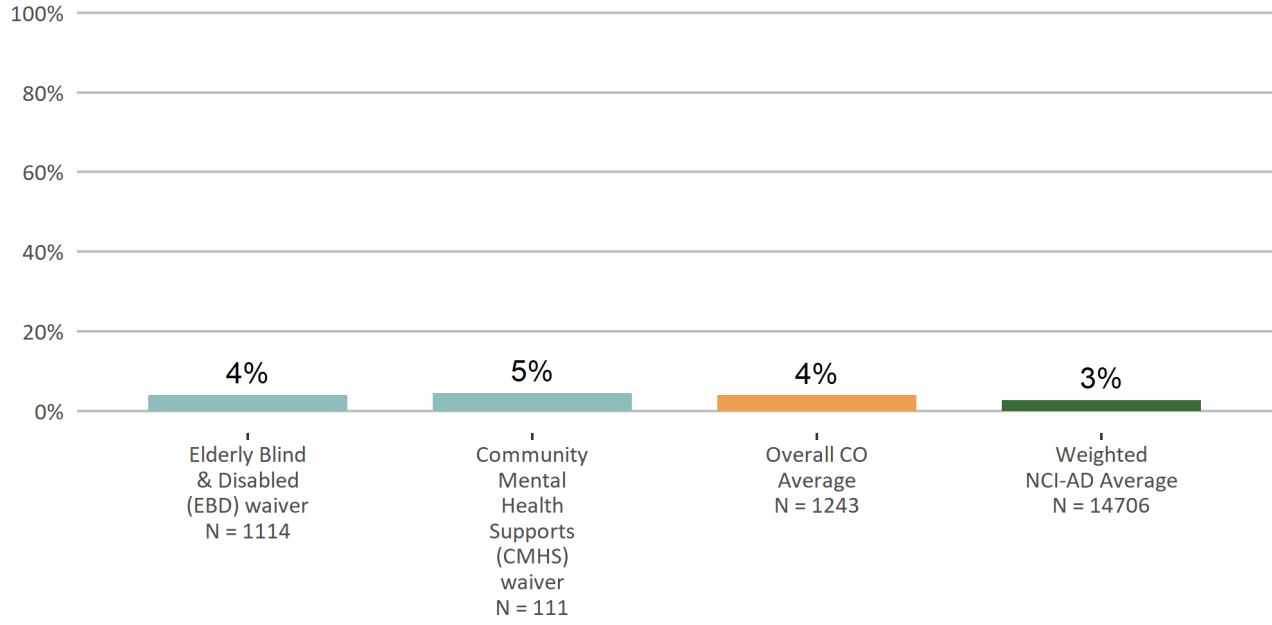
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
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**Table 86. Needs a scooter but does not have one**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Needs</b>	<b>Has but needs change or update</b>	<b>Has and does not need change or update</b>	<b>Does not need</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	14%	3%	9%	75%	1,099
Community Mental Health Supports (CMHS) waiver	7%	1%	4%	88%	110
<b>Overall CO Average</b>	<b>13%</b>	<b>3%</b>	<b>8%</b>	<b>76%</b>	<b>1,227</b>
<b>Weighted NCI-AD Average</b>	<b>8%</b>	<b>2%</b>	<b>9%</b>	<b>81%</b>	<b>14,494</b>

Needs a walker but does not have one



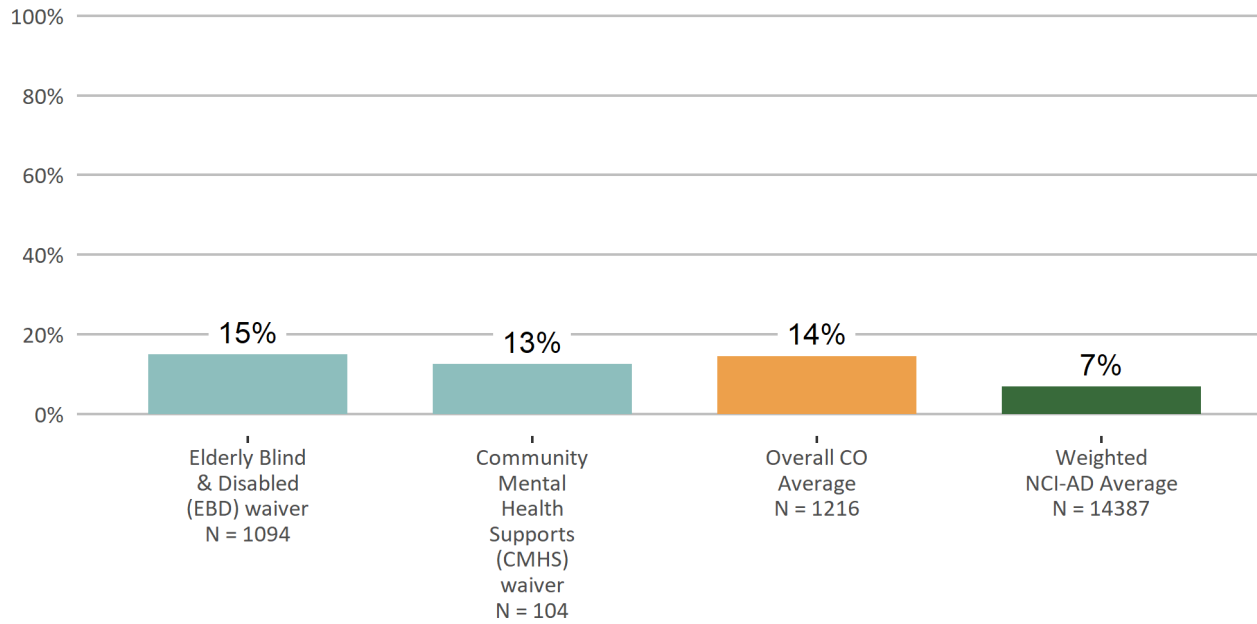
**Table 87. Needs a walker but does not have one**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Needs</b>	<b>Has but needs change or update</b>	<b>Has and does not need change or update</b>	<b>Does not need</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	4%	11%	53%	32%	1,114
Community Mental Health Supports (CMHS) waiver	5%	5%	27%	63%	111
<b>Overall CO Average</b>	<b>4%</b>	<b>10%</b>	<b>50%</b>	<b>36%</b>	<b>1,243</b>
<b>Weighted NCI-AD Average</b>	<b>3%</b>	<b>6%</b>	<b>55%</b>	<b>37%</b>	<b>14,706</b>



### Needs hearing aids but does not have them

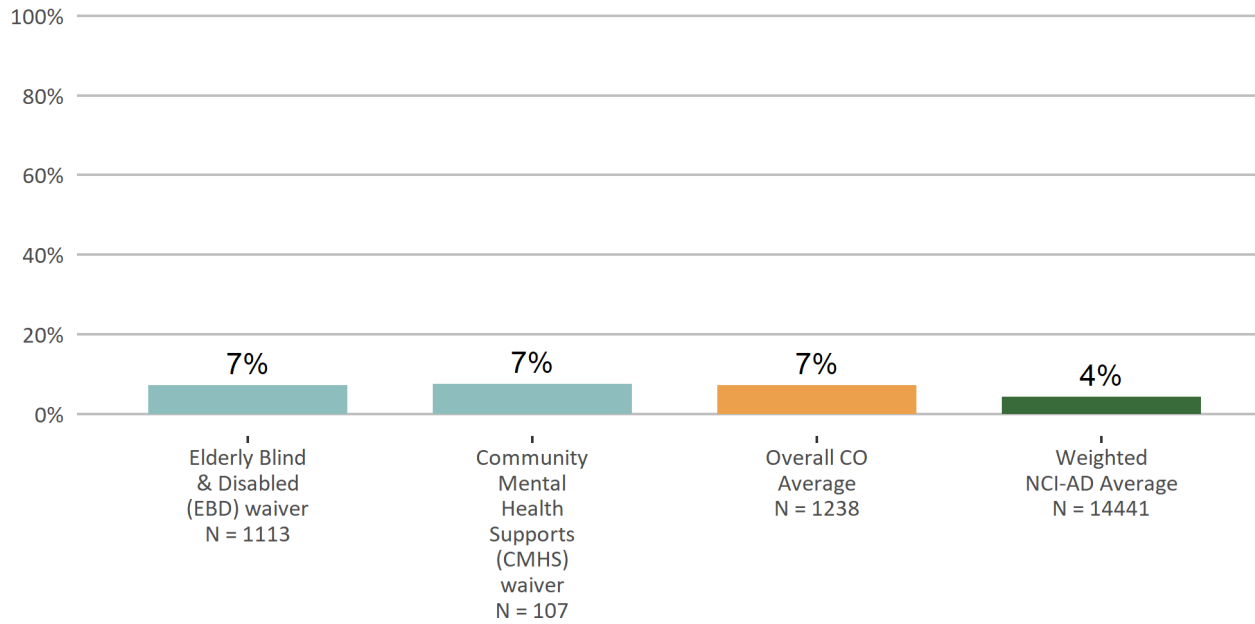


**Table 88. Needs hearing aids but does not have them**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Needs</b>	<b>Has but needs change or update</b>	<b>Has and does not need change or update</b>	<b>Does not need</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	15%	5%	10%	70%	1,094
Community Mental Health Supports (CMHS) waiver	13%	1%	3%	84%	104
<b>Overall CO Average</b>	<b>14%</b>	<b>5%</b>	<b>9%</b>	<b>72%</b>	<b>1,216</b>
<b>Weighted NCI-AD Average</b>	<b>7%</b>	<b>4%</b>	<b>13%</b>	<b>77%</b>	<b>14,387</b>

Needs glasses but does not have them

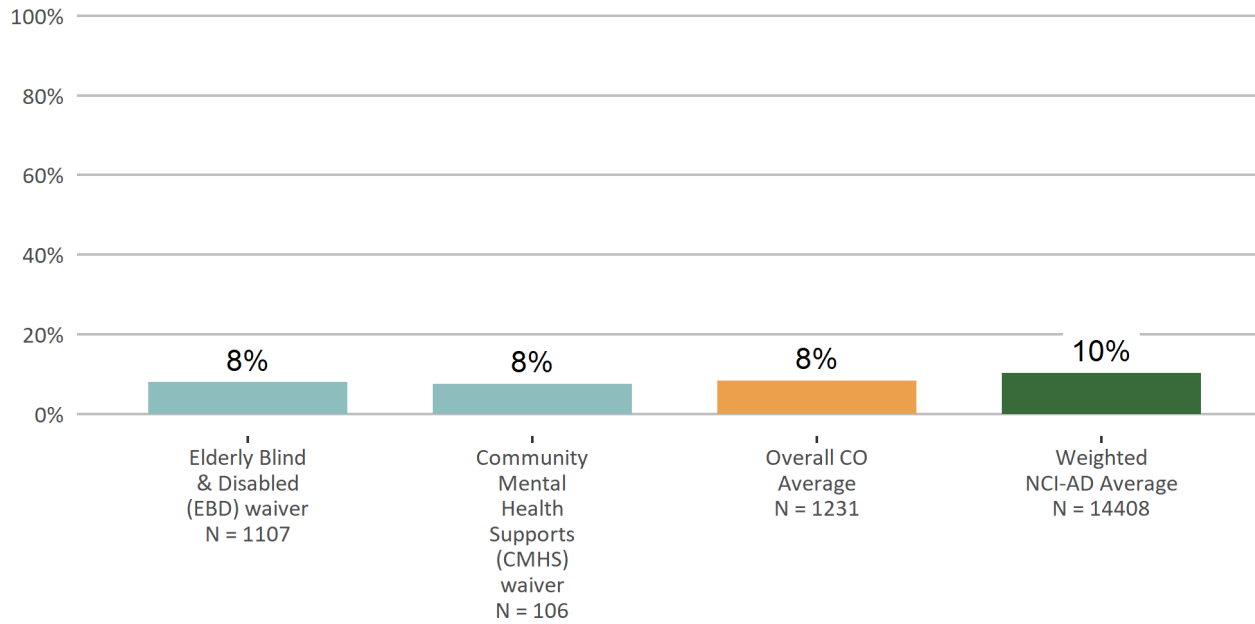


**Table 89. Needs glasses but does not have them**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Needs</b>	<b>Has but needs change or update</b>	<b>Has and does not need change or update</b>	<b>Does not need</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	7%	31%	47%	14%	1,113
Community Mental Health Supports (CMHS) waiver	7%	34%	39%	20%	107
<b>Overall CO Average</b>	<b>7%</b>	<b>32%</b>	<b>46%</b>	<b>15%</b>	<b>1,238</b>
<b>Weighted NCI-AD Average</b>	<b>4%</b>	<b>14%</b>	<b>62%</b>	<b>19%</b>	<b>14,441</b>

Needs personal emergency response system (PERS) but does not have one

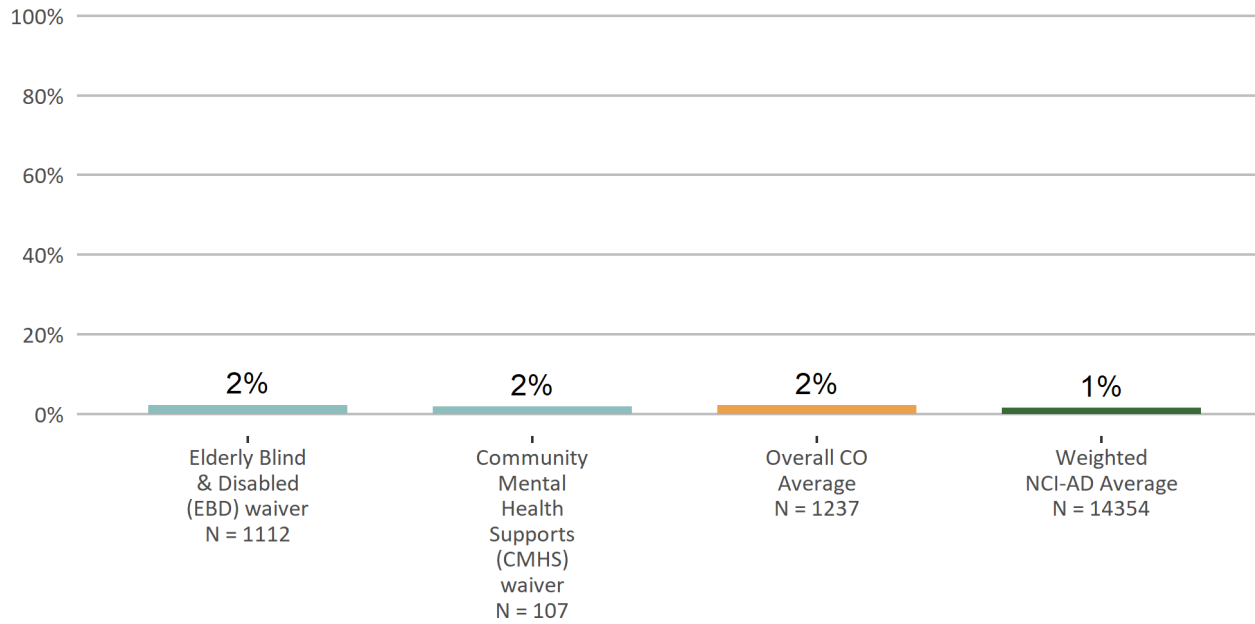


**Table 90. Needs personal emergency response system (PERS) but does not have one**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Needs</b>	<b>Has but needs change or update</b>	<b>Has and does not need change or update</b>	<b>Does not need</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	8%	5%	65%	22%	1,107
Community Mental Health Supports (CMHS) waiver	8%	5%	34%	54%	106
<b>Overall CO Average</b>	<b>8%</b>	<b>5%</b>	<b>61%</b>	<b>25%</b>	<b>1,231</b>
<b>Weighted NCI-AD Average</b>	<b>10%</b>	<b>3%</b>	<b>51%</b>	<b>36%</b>	<b>14,408</b>

Needs an oxygen machine but does not have one



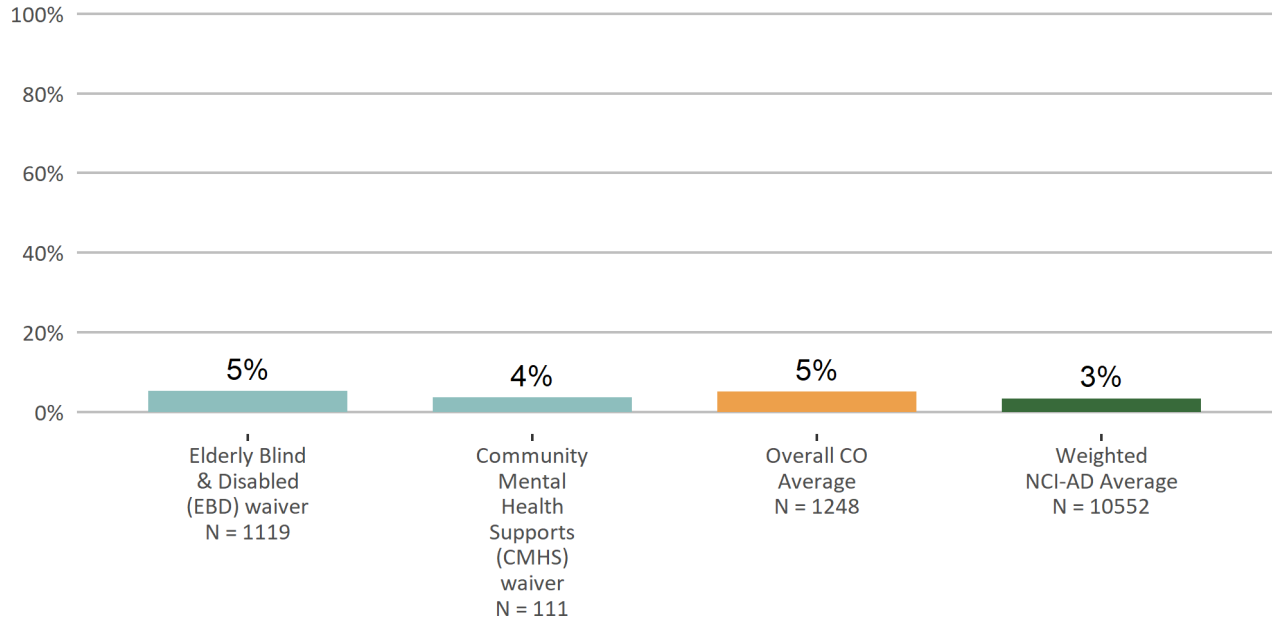
**Table 91. Needs an oxygen machine but does not have one**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Needs</b>	<b>Has but needs change or update</b>	<b>Has and does not need change or update</b>	<b>Does not need</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	2%	5%	32%	61%	1,112
Community Mental Health Supports (CMHS) waiver	2%	4%	21%	74%	107
<b>Overall CO Average</b>	<b>2%</b>	<b>5%</b>	<b>31%</b>	<b>62%</b>	<b>1,237</b>
<b>Weighted NCI-AD Average</b>	<b>1%</b>	<b>1%</b>	<b>18%</b>	<b>79%</b>	<b>14,354</b>



Needs other assistive technology equipment but does not have

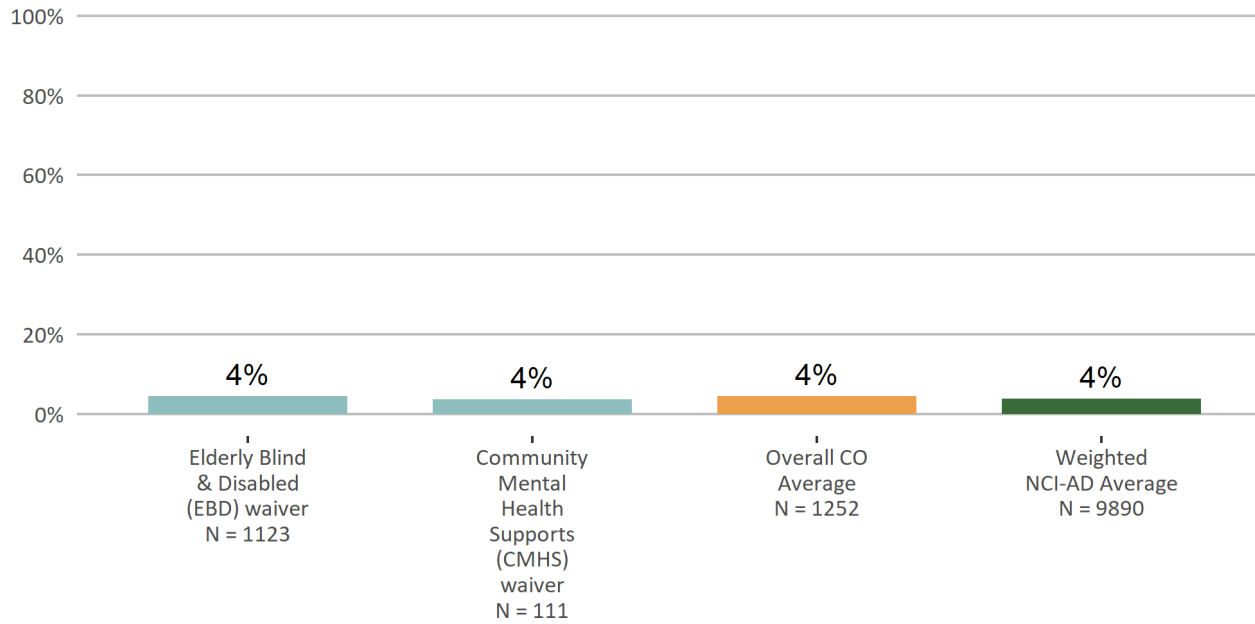


**Table 92. Needs other assistive technology equipment but does not have**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Needs</b>	<b>Has but needs change or update</b>	<b>Has and does not need change or update</b>	<b>Does not need</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	5%	3%	14%	77%	1,119
Community Mental Health Supports (CMHS) waiver	4%	1%	14%	82%	111
<b>Overall CO Average</b>	<b>5%</b>	<b>3%</b>	<b>15%</b>	<b>77%</b>	<b>1,248</b>
<b>Weighted NCI-AD Average</b>	<b>3%</b>	<b>1%</b>	<b>16%</b>	<b>79%</b>	<b>10,552</b>

Needs other equipment but does not have



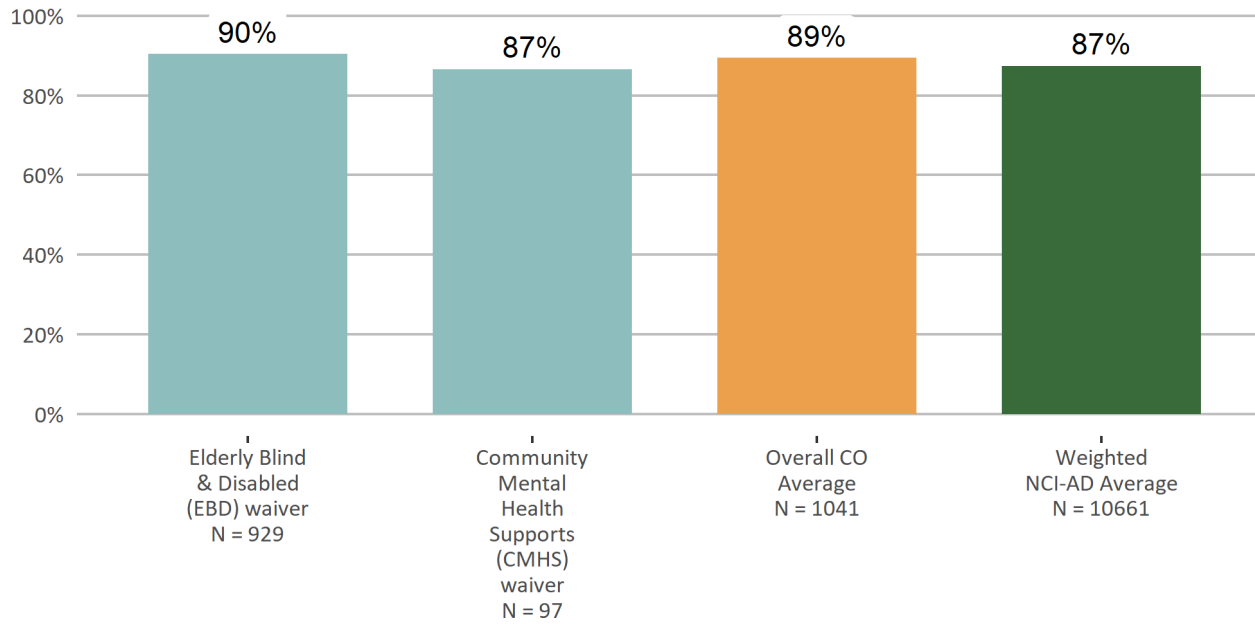
**Table 93. Needs other equipment but does not have**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Needs</b>	<b>Has but needs change or update</b>	<b>Has and does not need change or update</b>	<b>Does not need</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	4%	3%	10%	82%	1,123
Community Mental Health Supports (CMHS) waiver	4%	0%	5%	91%	111
<b>Overall CO Average</b>	<b>4%</b>	<b>3%</b>	<b>10%</b>	<b>83%</b>	<b>1,252</b>
<b>Weighted NCI-AD Average</b>	<b>4%</b>	<b>2%</b>	<b>19%</b>	<b>75%</b>	<b>9,890</b>

## *Medications*

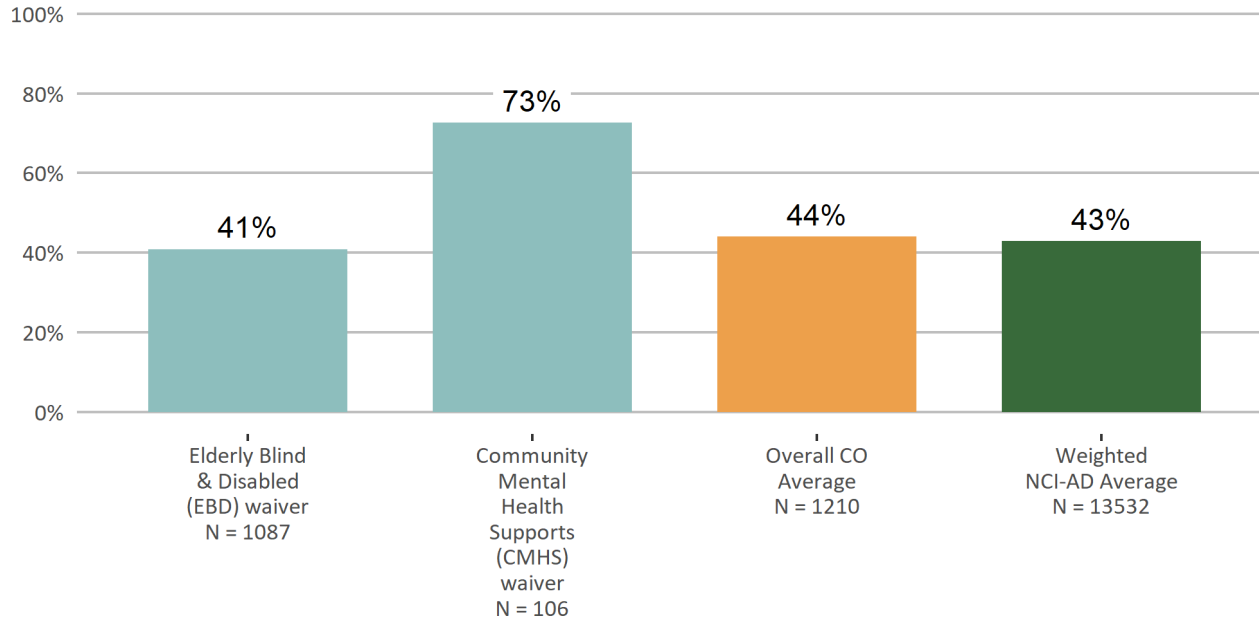
### Knows what prescription medications are for



**Table 94. Knows what prescription medications are for**

<b>Program</b>	<b>Yes</b>	<b>Maybe, not sure</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	90%	6%	3%	929
Community Mental Health Supports (CMHS) waiver	87%	9%	4%	97
<b>Overall CO Average</b>	<b>89%</b>	<b>7%</b>	<b>4%</b>	<b>1,041</b>
<b>Weighted NCI-AD Average</b>	<b>87%</b>	<b>9%</b>	<b>4%</b>	<b>10,661</b>

### Takes medication to help feel less sad or depressed





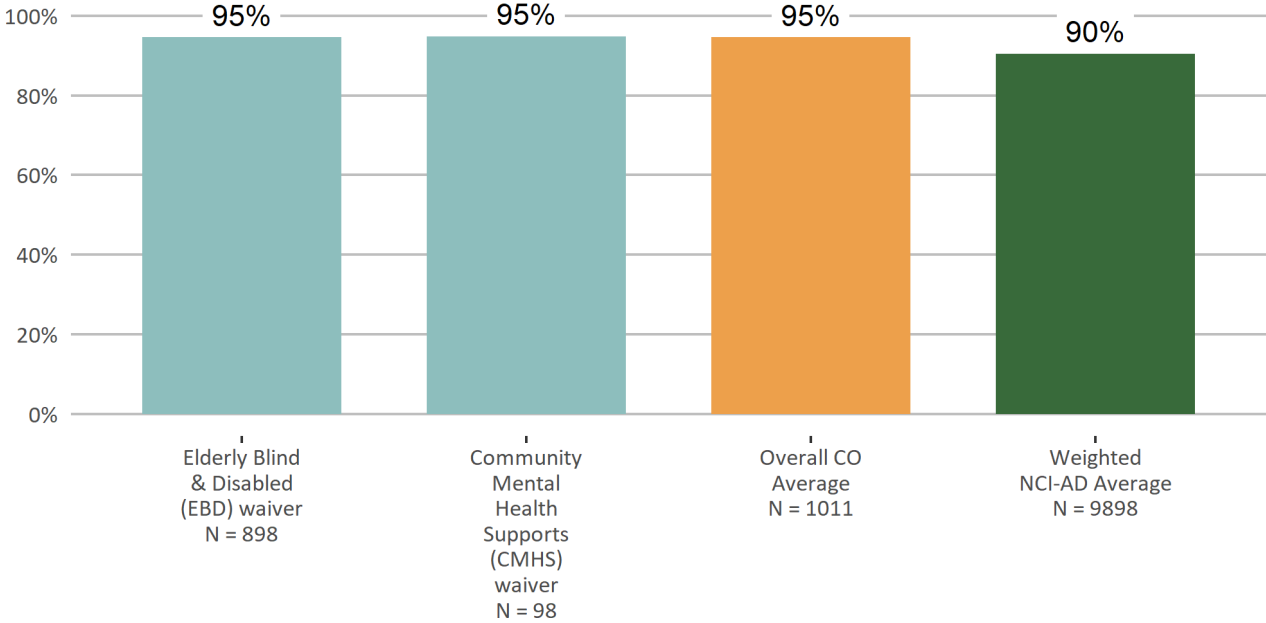
**Table 95. Takes medication to help feel less sad or depressed**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	41%	59%	1,087
Community Mental Health Supports (CMHS) waiver	73%	27%	106
<b>Overall CO Average</b>	<b>44%</b>	<b>56%</b>	<b>1,210</b>
<b>Weighted NCI-AD Average</b>	<b>43%</b>	<b>57%</b>	<b>13,532</b>

*Health care*

Has access to mental health services if they want them

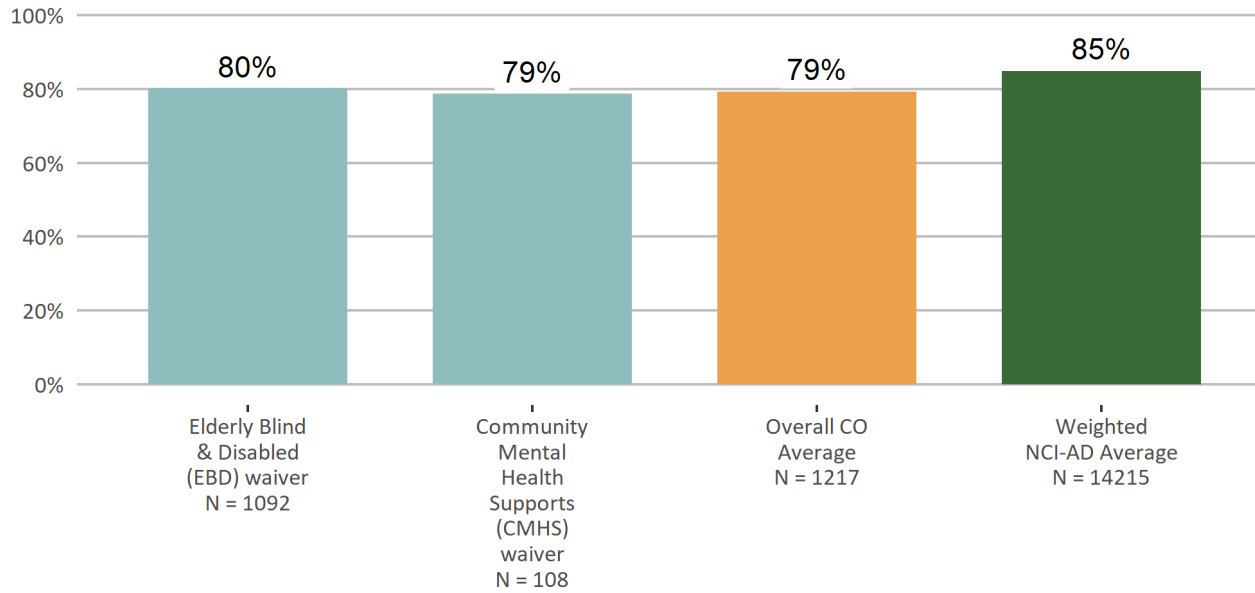


Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
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**Table 96. Has access to mental health services if they want them**

<b>Program</b>	<b>Yes, always</b>	<b>Usually</b>	<b>No, only sometimes or rarely</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	95%	0%	5%	898
Community Mental Health Supports (CMHS) waiver	95%	1%	4%	98
<b>Overall CO Average</b>	<b>95%</b>	<b>0%</b>	<b>5%</b>	<b>1,011</b>
<b>Weighted NCI-AD Average</b>	<b>90%</b>	<b>2%</b>	<b>7%</b>	<b>9,898</b>

Can get an appointment to see or talk to their primary care doctor when they need to

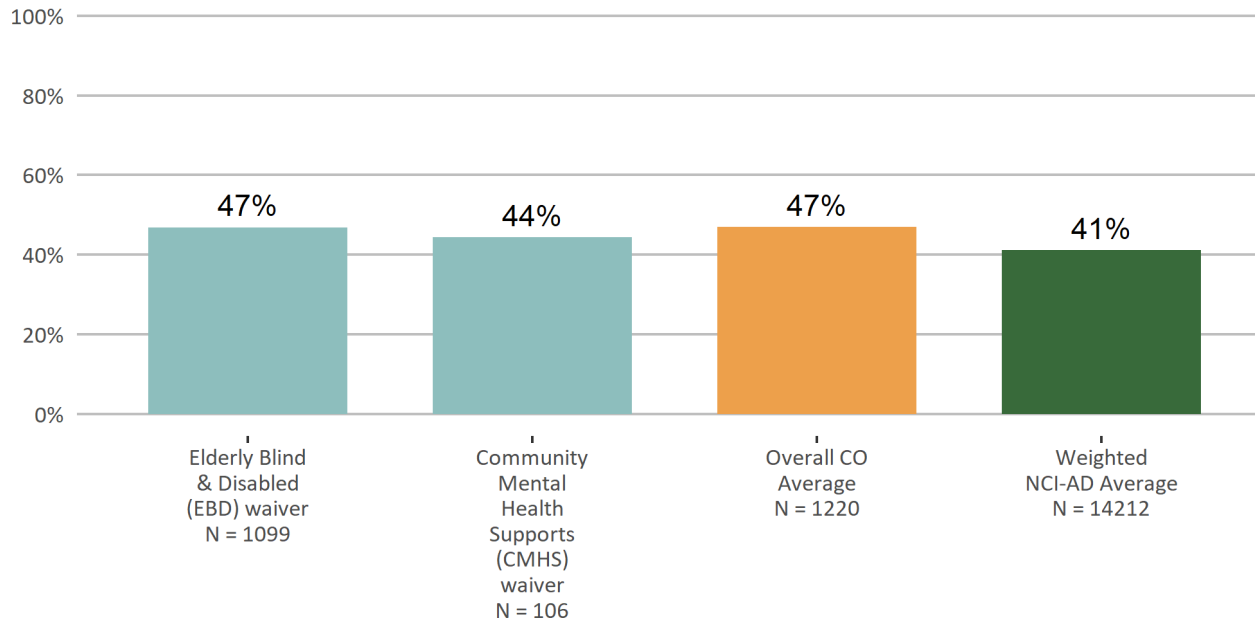


**Table 97. Can get an appointment to see or talk to their primary care doctor when they need to**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes, always</b>	<b>Usually</b>	<b>No, only sometimes or rarely</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	80%	13%	7%	1,092
Community Mental Health Supports (CMHS) waiver	79%	13%	8%	108
<b>Overall CO Average</b>	<b>79%</b>	<b>13%</b>	<b>8%</b>	<b>1,217</b>
<b>Weighted NCI-AD Average</b>	<b>85%</b>	<b>10%</b>	<b>5%</b>	<b>14,215</b>

### Went to the emergency room for any reason in the past 12 months



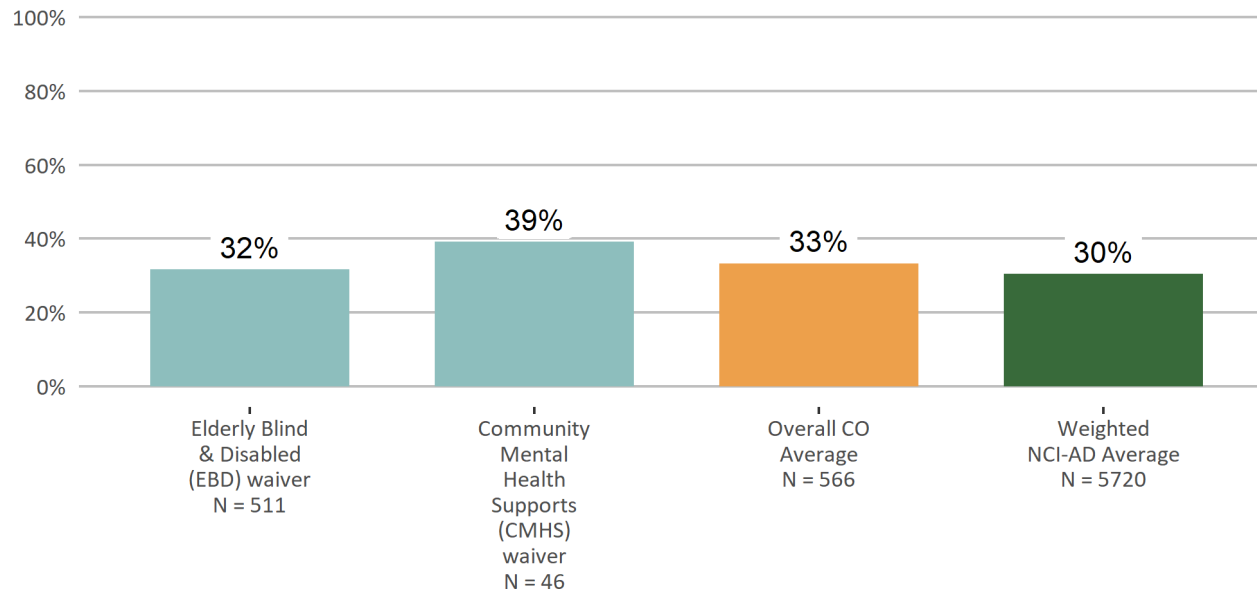
**Table 98. Went to the emergency room for any reason in the past 12 months**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	47%	53%	1,099
Community Mental Health Supports (CMHS) waiver	44%	56%	106
<b>Overall CO Average</b>	<b>47%</b>	<b>53%</b>	<b>1,220</b>
<b>Weighted NCI-AD Average</b>	<b>41%</b>	<b>59%</b>	<b>14,212</b>



Has gone to the emergency room in  
the past 12 months due to falling  
or losing balance

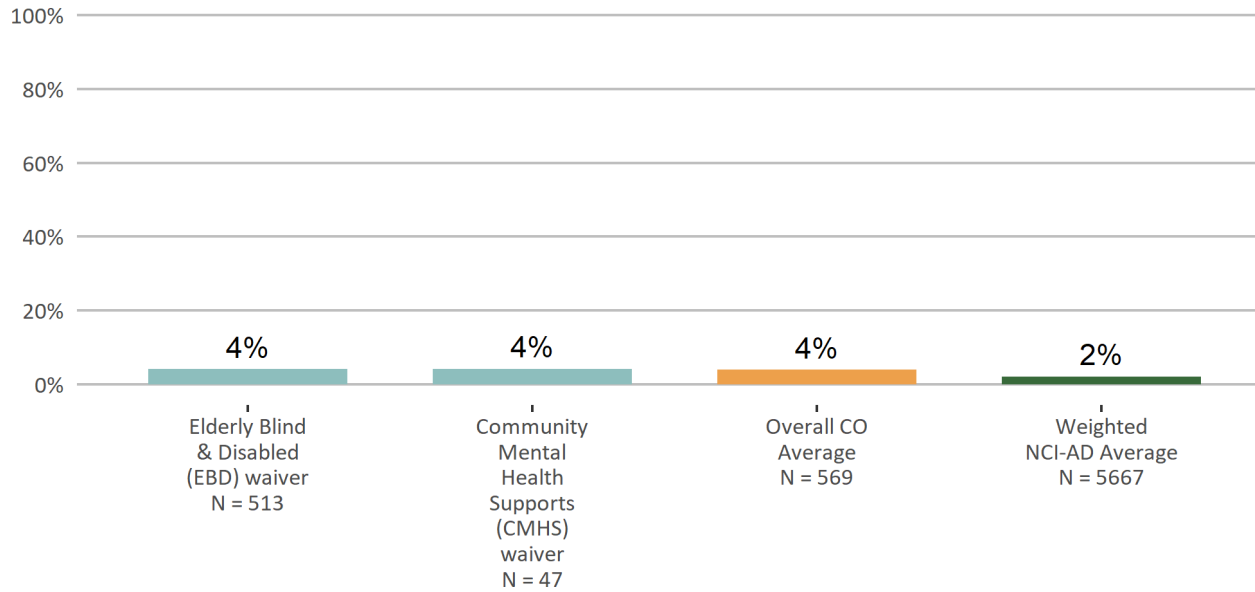


**Table 99. Has gone to the emergency room in the past 12 months due to falling or losing balance**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	32%	68%	511
Community Mental Health Supports (CMHS) waiver	39%	61%	46
<b>Overall CO Average</b>	<b>33%</b>	<b>67%</b>	<b>566</b>
<b>Weighted NCI-AD Average</b>	<b>30%</b>	<b>70%</b>	<b>5,720</b>

Has gone to the emergency room in the past 12 months due to tooth or mouth pain

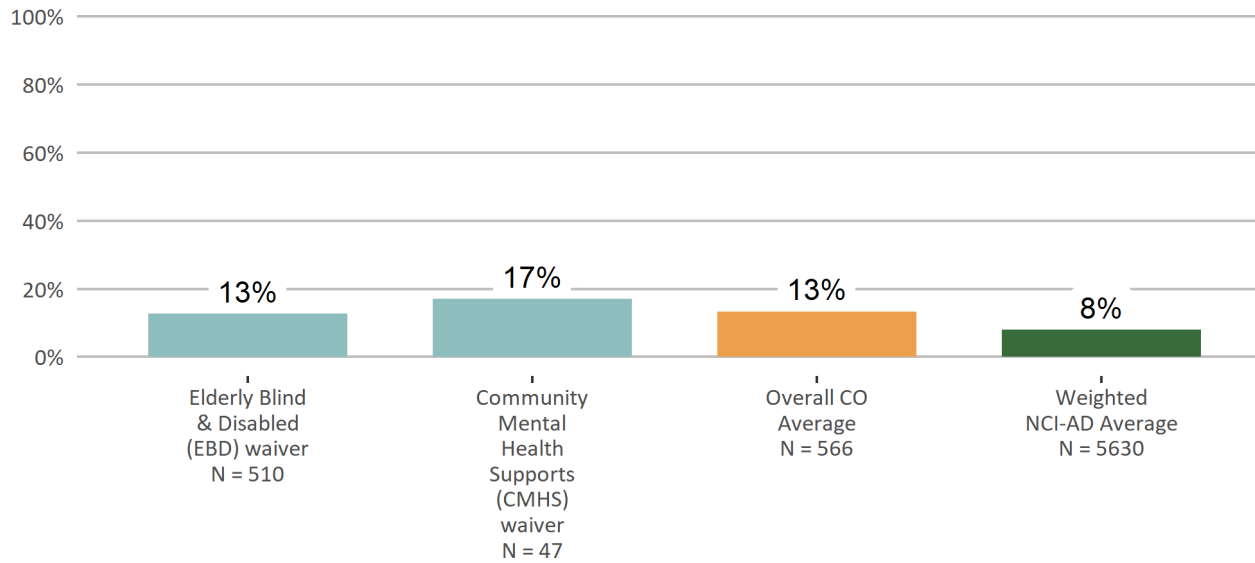


**Table 100. Has gone to the emergency room in the past 12 months due to tooth or mouth pain**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	4%	96%	513
Community Mental Health Supports (CMHS) waiver	4%	96%	47
<b>Overall CO Average</b>	<b>4%</b>	<b>96%</b>	<b>569</b>
<b>Weighted NCI-AD Average</b>	<b>2%</b>	<b>98%</b>	<b>5,667</b>

Has gone to the emergency room in the past 12 months due to not being able to see their primary care physician

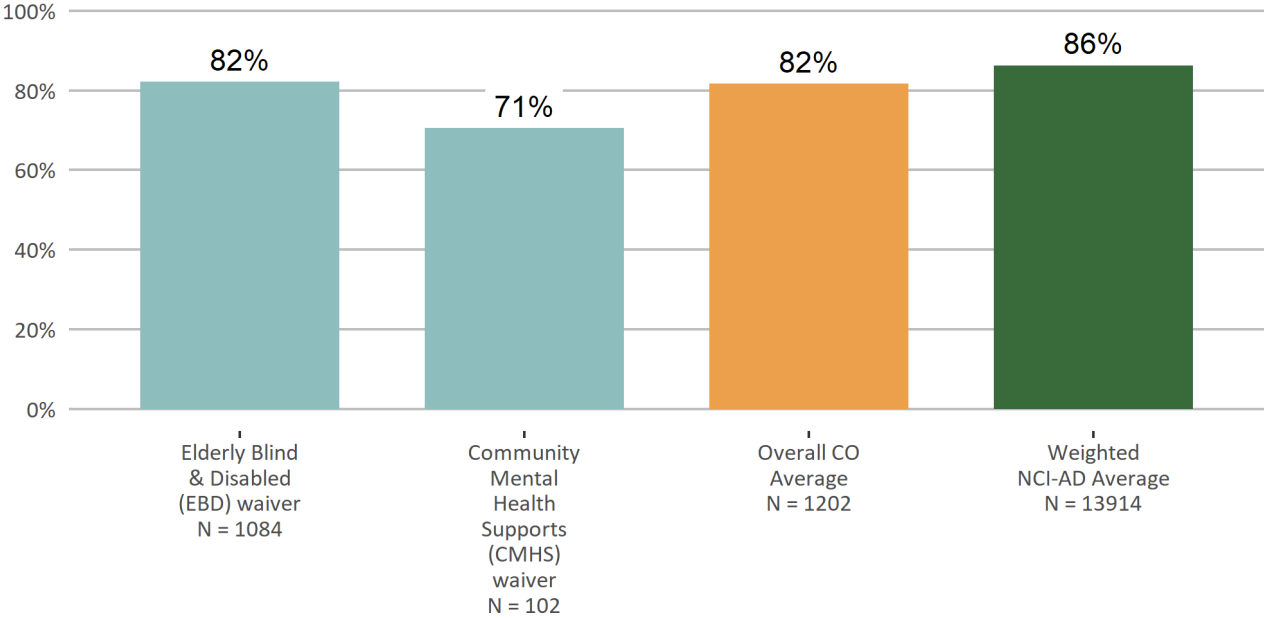


**Table 101. Has gone to the emergency room in the past 12 months due to not being able to see their primary care physician**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	13%	87%	510
Community Mental Health Supports (CMHS) waiver	17%	83%	47
<b>Overall CO Average</b>	<b>13%</b>	<b>87%</b>	<b>566</b>
<b>Weighted NCI-AD Average</b>	<b>8%</b>	<b>92%</b>	<b>5,630</b>

Had a physical exam or wellness visit in the past 12 months



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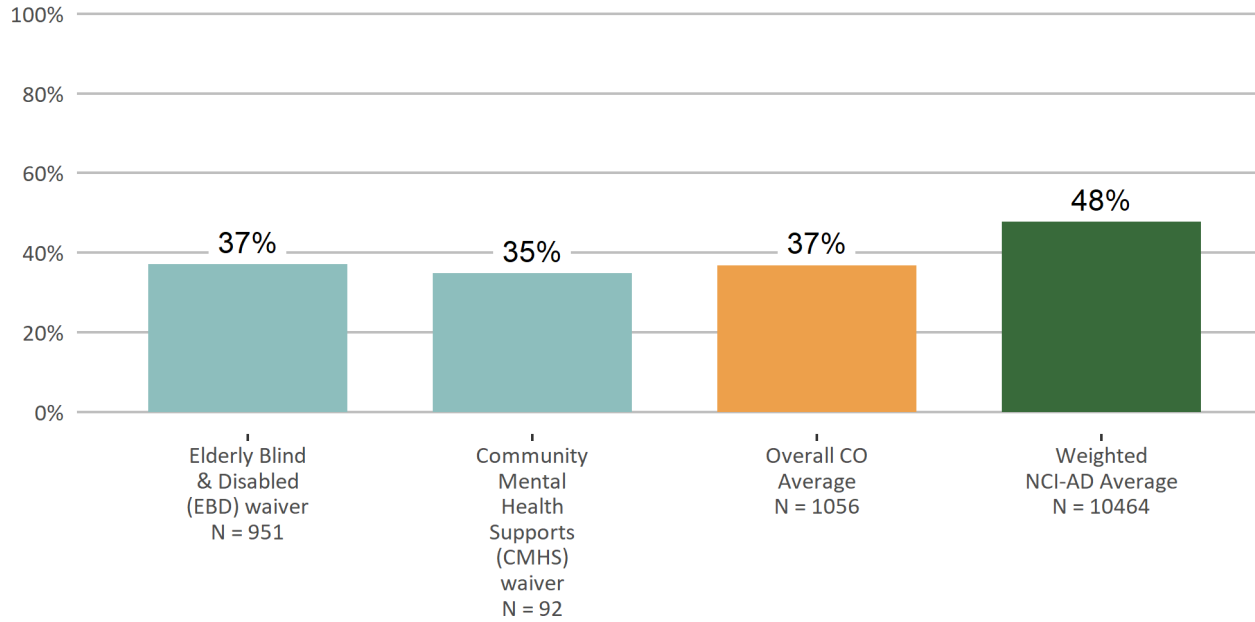
**Table 102. Had a physical exam or wellness visit in the past 12 months**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	82%	18%	1,084
Community Mental Health Supports (CMHS) waiver	71%	29%	102
<b>Overall CO Average</b>	<b>82%</b>	<b>18%</b>	<b>1,202</b>
<b>Weighted NCI-AD Average</b>	<b>86%</b>	<b>14%</b>	<b>13,914</b>



### Had a hearing exam in the past 4 years

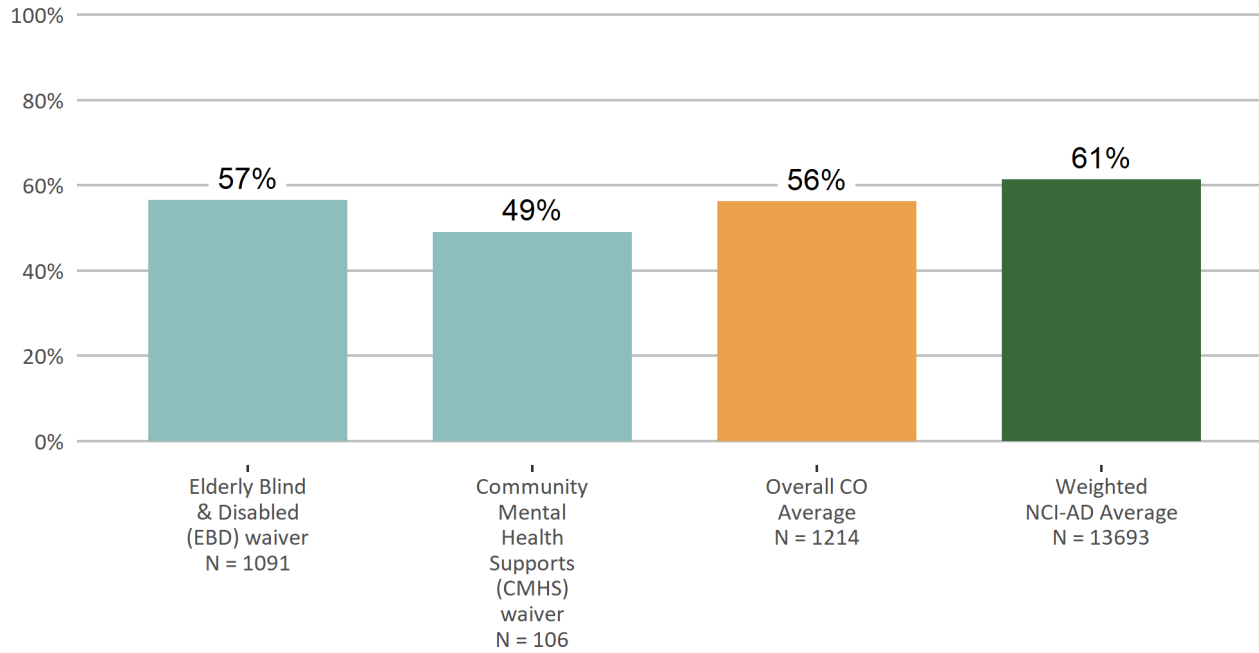


**Table 103. Had a hearing exam in the past 4 years**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>5 years ago or more</b>	<b>3-4 years ago</b>	<b>1-2 years ago</b>	<b>Past Year</b>	<b>Has not had one</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	34%	9%	14%	15%	29%	951
Community Mental Health Supports (CMHS) waiver	34%	10%	13%	12%	32%	92
<b>Overall CO Average</b>	<b>34%</b>	<b>9%</b>	<b>13%</b>	<b>14%</b>	<b>30%</b>	<b>1,056</b>
<b>Weighted NCI-AD Average</b>	<b>21%</b>	<b>10%</b>	<b>18%</b>	<b>20%</b>	<b>32%</b>	<b>10,464</b>

### Had a vision exam in the past year

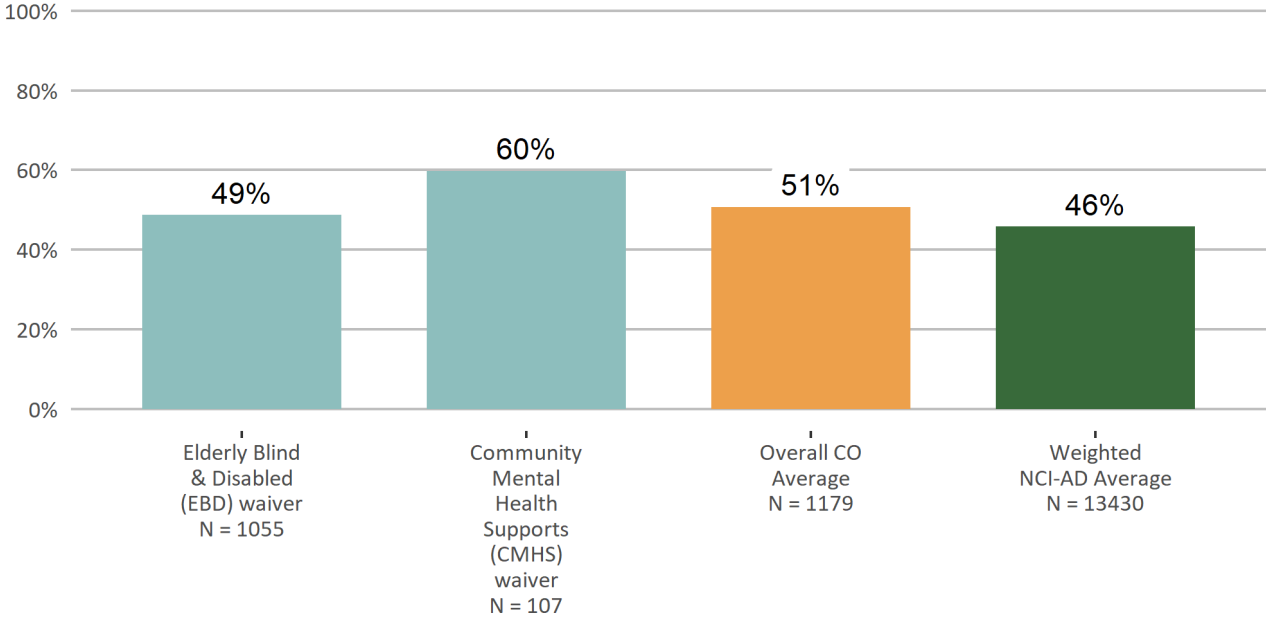


**Table 104. Had a vision exam in the past year**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	57%	43%	1,091
Community Mental Health Supports (CMHS) waiver	49%	51%	106
<b>Overall CO Average</b>	<b>56%</b>	<b>44%</b>	<b>1,214</b>
<b>Weighted NCI-AD Average</b>	<b>61%</b>	<b>39%</b>	<b>13,693</b>

Had a dental visit in the past 12 months



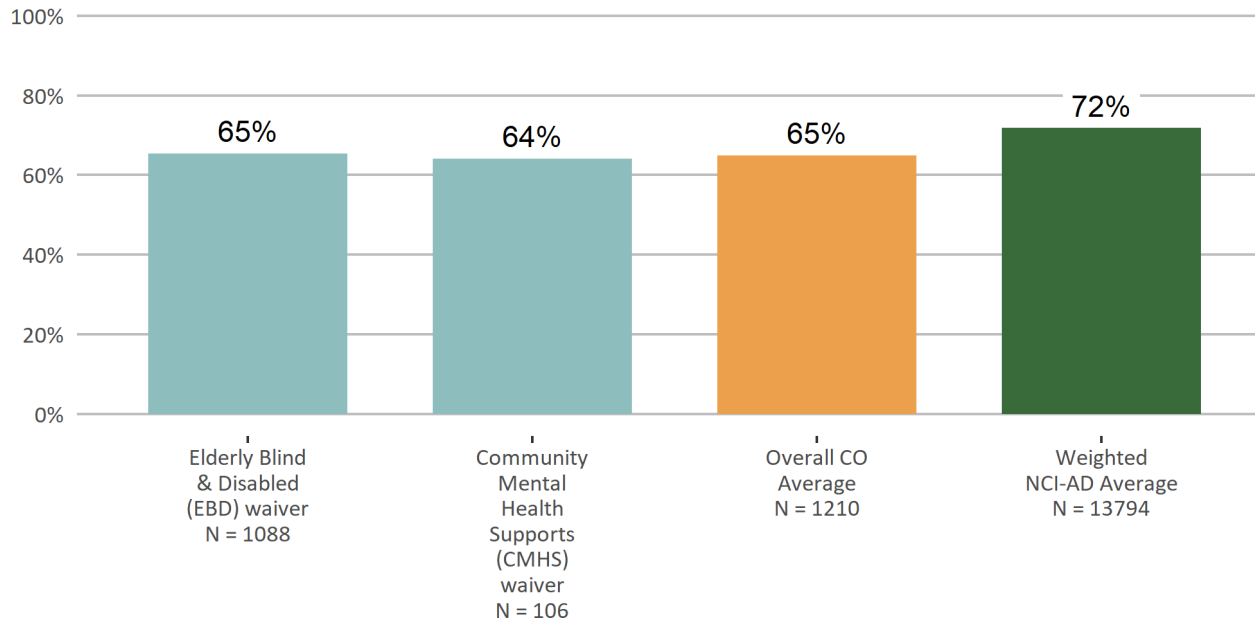
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
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**Table 105. Had a dental visit in the past 12 months**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	49%	51%	1,055
Community Mental Health Supports (CMHS) waiver	60%	40%	107
<b>Overall CO Average</b>	<b>51%</b>	<b>49%</b>	<b>1,179</b>
<b>Weighted NCI-AD Average</b>	<b>46%</b>	<b>54%</b>	<b>13,430</b>

### Had a flu shot in the past 12 months



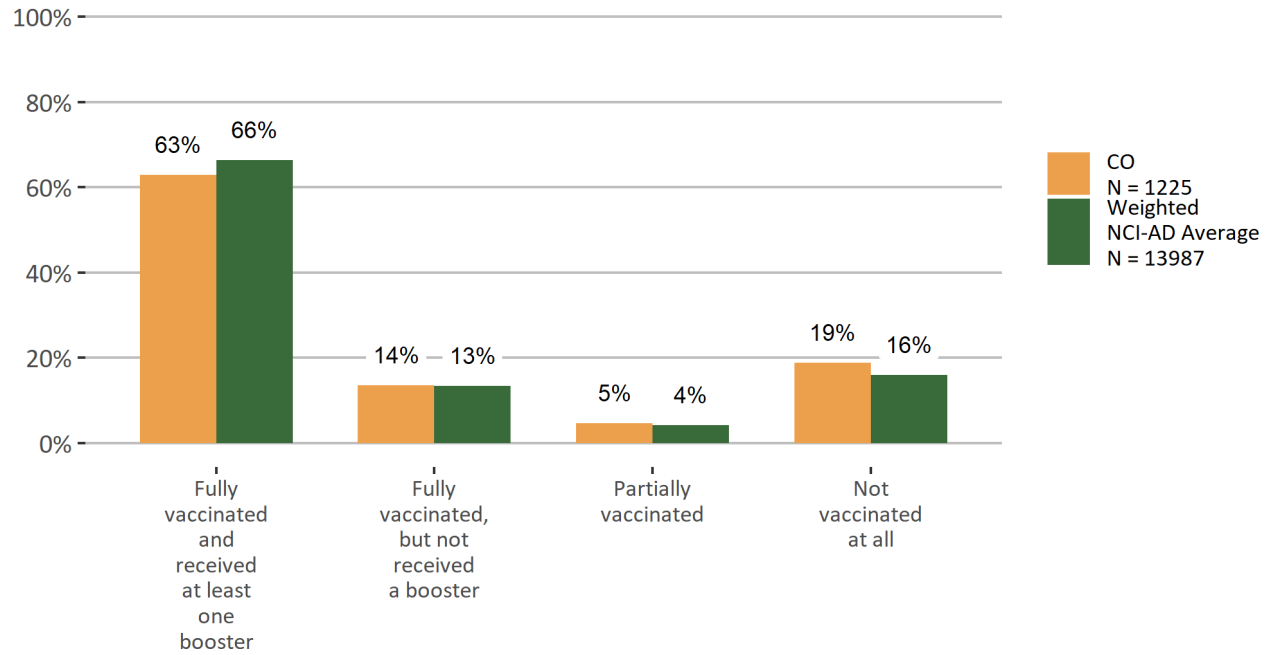
**Table 106. Had a flu shot in the past 12 months**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	65%	35%	1,088
Community Mental Health Supports (CMHS) waiver	64%	36%	106
<b>Overall CO Average</b>	<b>65%</b>	<b>35%</b>	<b>1,210</b>
<b>Weighted NCI-AD Average</b>	<b>72%</b>	<b>28%</b>	<b>13,794</b>



### Received the COVID-19 Vaccine



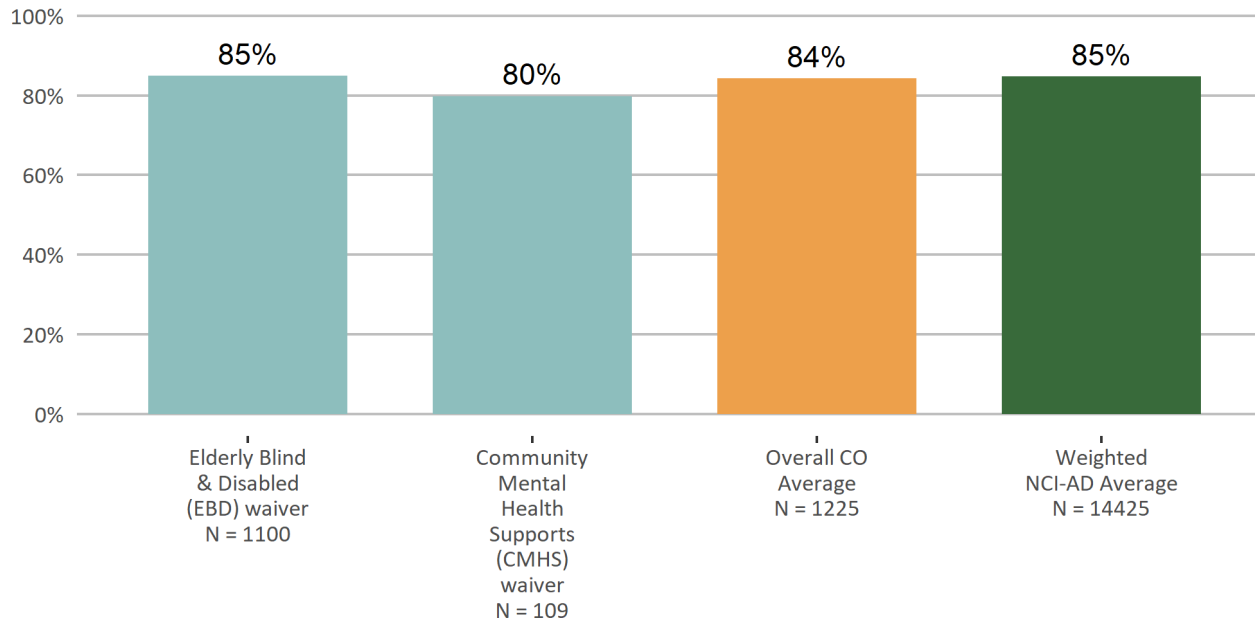
**Table 107. Received the COVID-19 Vaccine**

*Proxy respondents were allowed for this question*

<b>Program</b>	<b>Fully vaccinated and received at least one booster</b>	<b>Fully vaccinated, but not received a booster</b>	<b>Partially vaccinated</b>	<b>Not vaccinated at all</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	62%	14%	5%	20%	1,099
Community Mental Health Supports (CMHS) waiver	73%	12%	5%	10%	108
<b>Overall CO Average</b>	<b>63%</b>	<b>14%</b>	<b>5%</b>	<b>19%</b>	<b>1,225</b>
<b>Weighted NCI-AD Average</b>	<b>66%</b>	<b>13%</b>	<b>4%</b>	<b>16%</b>	<b>13,987</b>

## Wellness

### Has access to healthy foods when they want them

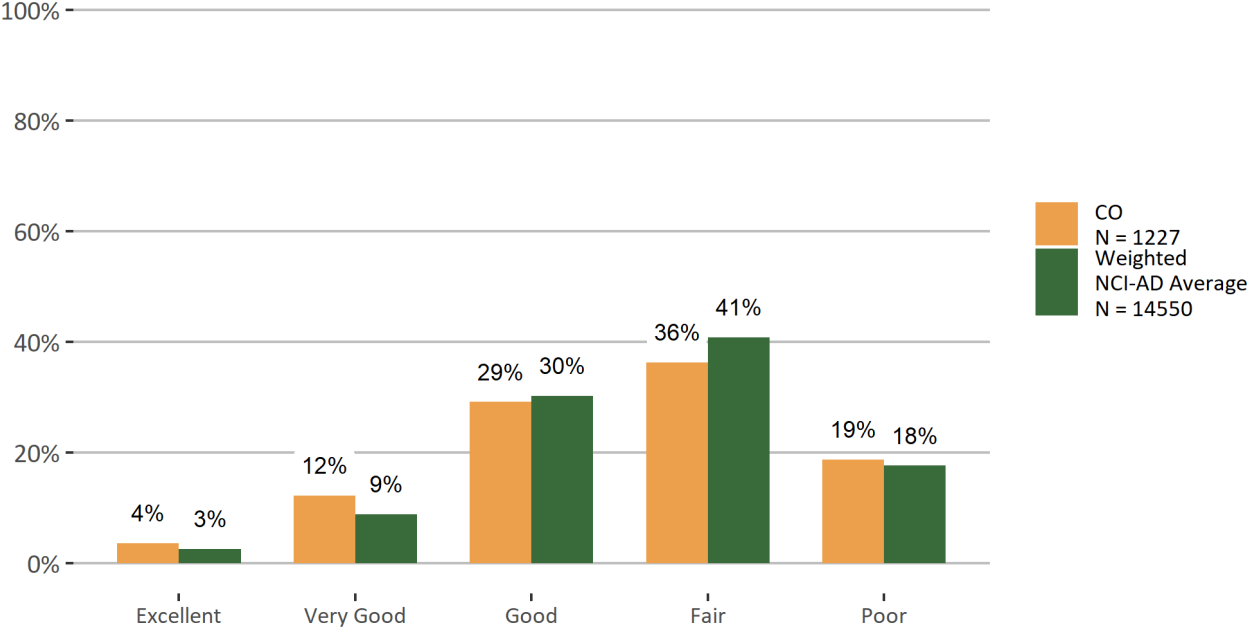


**Table 108. Has access to healthy foods when they want them**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes, often</b>	<b>Sometimes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	85%	11%	4%	1,100
Community Mental Health Supports (CMHS) waiver	80%	14%	6%	109
<b>Overall CO Average</b>	<b>84%</b>	<b>12%</b>	<b>4%</b>	<b>1,225</b>
<b>Weighted NCI-AD Average</b>	<b>85%</b>	<b>11%</b>	<b>5%</b>	<b>14,425</b>

### Overall Health



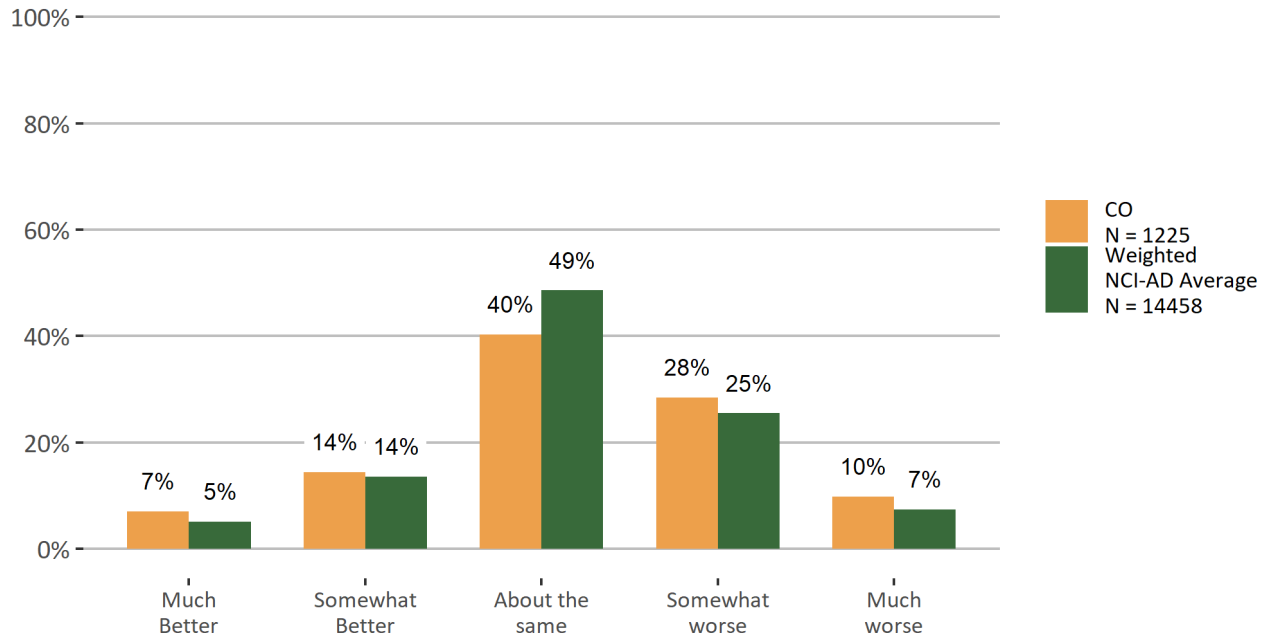
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
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**Table 109. Overall Health**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Excellent</b>	<b>Very Good</b>	<b>Good</b>	<b>Fair</b>	<b>Poor</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	3%	12%	29%	37%	18%	1,101
Community Mental Health Supports (CMHS) waiver	7%	9%	33%	28%	22%	109
<b>Overall CO Average</b>	<b>4%</b>	<b>12%</b>	<b>29%</b>	<b>36%</b>	<b>19%</b>	<b>1,227</b>
<b>Weighted NCI-AD Average</b>	<b>3%</b>	<b>9%</b>	<b>30%</b>	<b>41%</b>	<b>18%</b>	<b>14,550</b>

### Health compared to 12 months ago



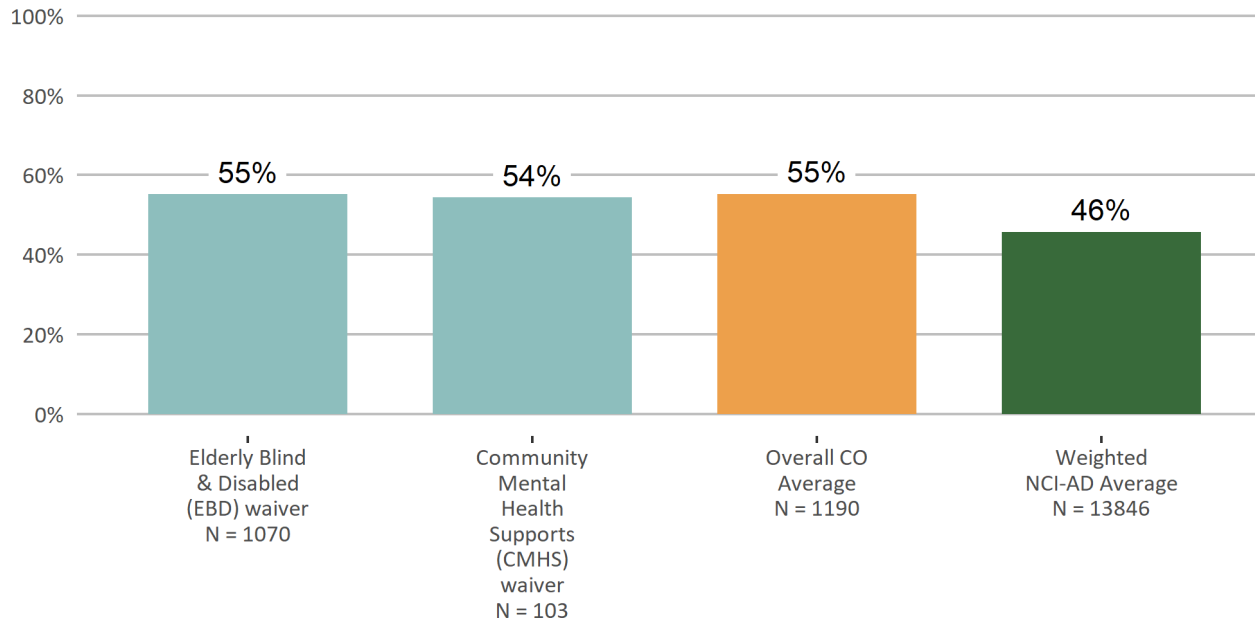


**Table 110. Health compared to 12 months ago**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Much Better</b>	<b>Somewhat Better</b>	<b>About the same</b>	<b>Somewhat worse</b>	<b>Much worse</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	7%	14%	41%	29%	10%	1,097
Community Mental Health Supports (CMHS) waiver	9%	16%	43%	23%	9%	110
<b>Overall CO Average</b>	<b>7%</b>	<b>14%</b>	<b>40%</b>	<b>28%</b>	<b>10%</b>	<b>1,225</b>
<b>Weighted NCI-AD Average</b>	<b>5%</b>	<b>14%</b>	<b>49%</b>	<b>25%</b>	<b>7%</b>	<b>14,458</b>

In the past 12 months, forgets things more often than before

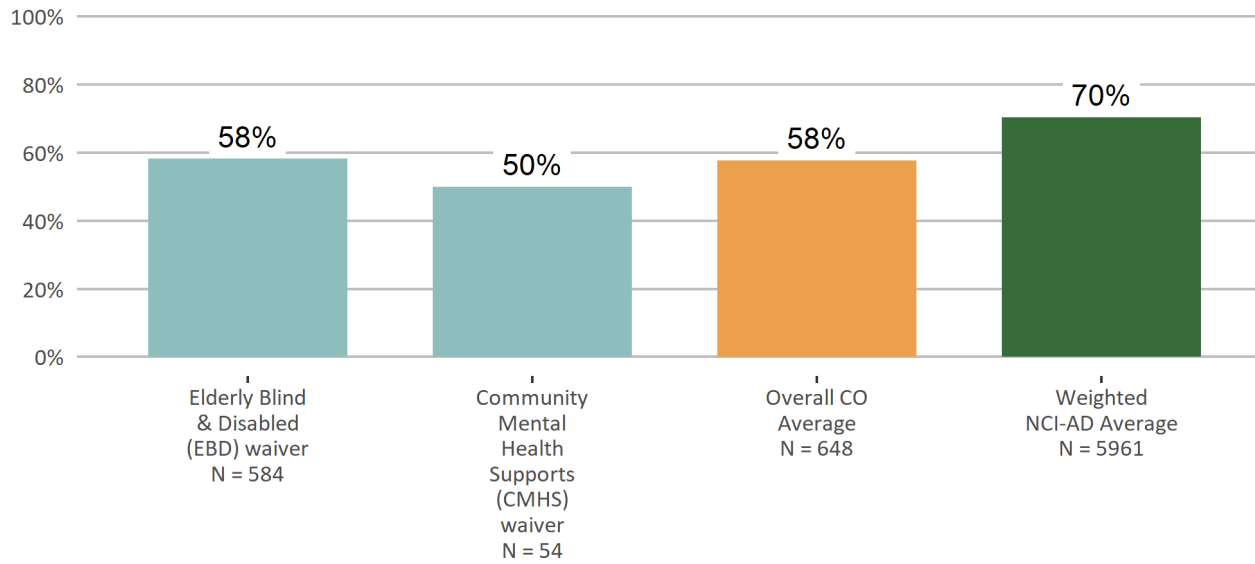


**Table 111. In the past 12 months, forgets things more often than before**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	55%	45%	1,070
Community Mental Health Supports (CMHS) waiver	54%	46%	103
<b>Overall CO Average</b>	<b>55%</b>	<b>45%</b>	<b>1,190</b>
<b>Weighted NCI-AD Average</b>	<b>46%</b>	<b>54%</b>	<b>13,846</b>

Has discussed forgetting things  
with a doctor or a nurse (if they  
have been forgetting things more  
often in the past 12 months)

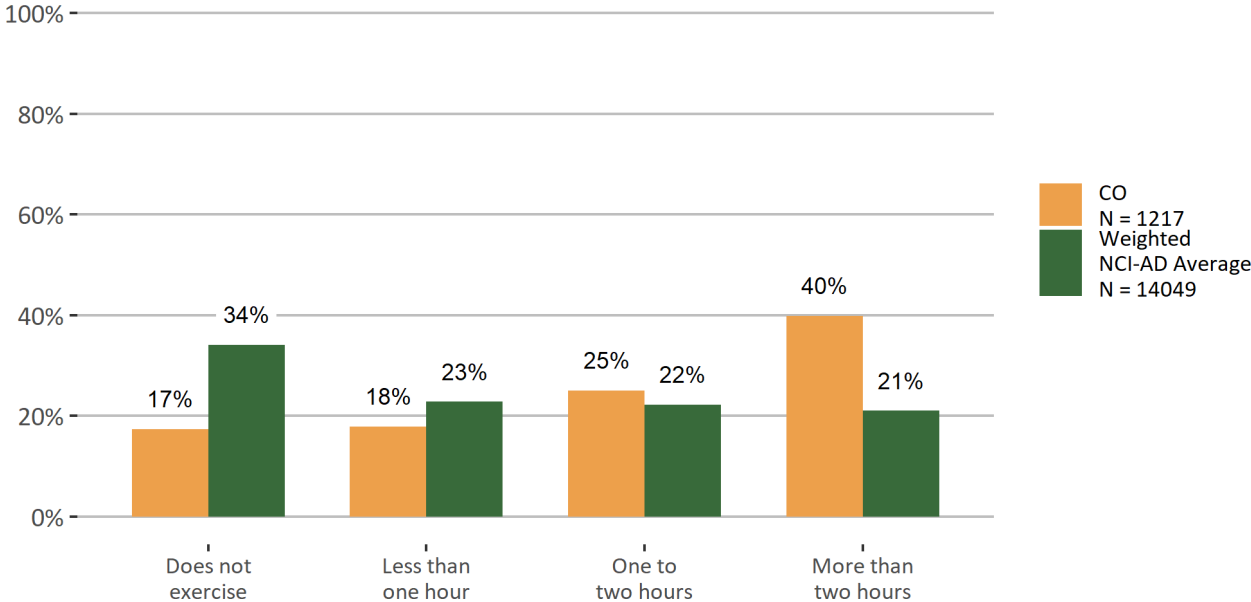


**Table 112. Has discussed forgetting things with a doctor or a nurse (if they have been forgetting things more often in the past 12 months)**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	58%	42%	584
Community Mental Health Supports (CMHS) waiver	50%	50%	54
<b>Overall CO Average</b>	<b>58%</b>	<b>42%</b>	<b>648</b>
<b>Weighted NCI-AD Average</b>	<b>70%</b>	<b>30%</b>	<b>5,961</b>

### Amount of physical activity per week



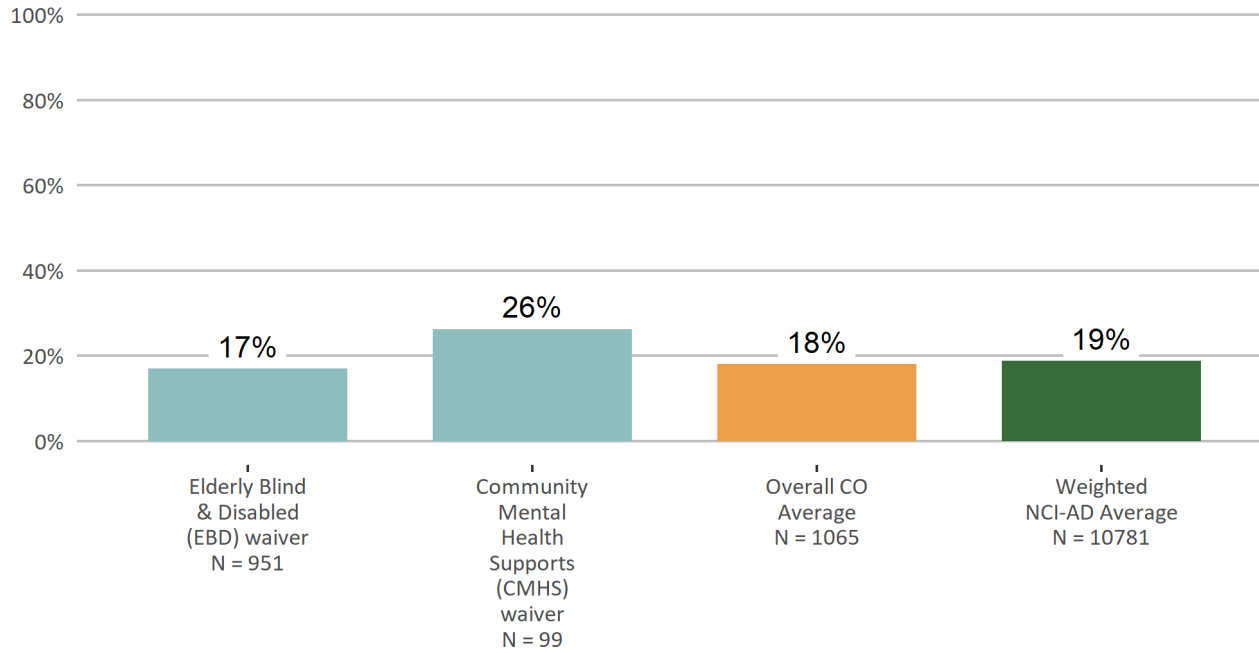
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
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**Table 113. Amount of physical activity per week**

*New Question in 2022-2023. Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Does not exercise</b>	<b>Less than one hour</b>	<b>One to two hours</b>	<b>More than two hours</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	17%	18%	26%	40%	1,092
Community Mental Health Supports (CMHS) waiver	19%	20%	20%	41%	108
<b>Overall CO Average</b>	<b>17%</b>	<b>18%</b>	<b>25%</b>	<b>40%</b>	<b>1,217</b>
<b>Weighted NCI-AD Average</b>	<b>34%</b>	<b>23%</b>	<b>22%</b>	<b>21%</b>	<b>14,049</b>

### Often feels lonely





**Table 114. Often feels lonely**

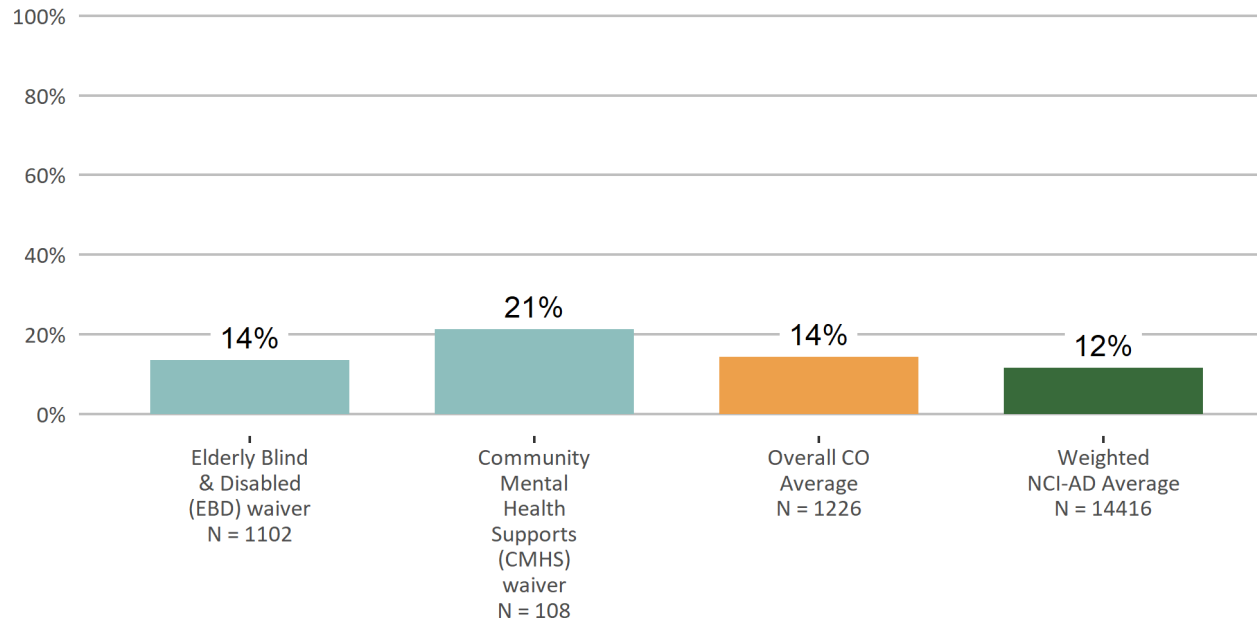
<b>Program</b>	<b>Yes, often</b>	<b>Sometimes</b>	<b>Not often, never or almost never</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	17%	39%	44%	951
Community Mental Health Supports (CMHS) waiver	26%	46%	27%	99
<b>Overall CO Average</b>	<b>18%</b>	<b>39%</b>	<b>43%</b>	<b>1,065</b>
<b>Weighted NCI-AD Average</b>	<b>19%</b>	<b>36%</b>	<b>45%</b>	<b>10,781</b>

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Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
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## *Affordability*

### Ever has to skip meals due to financial worries



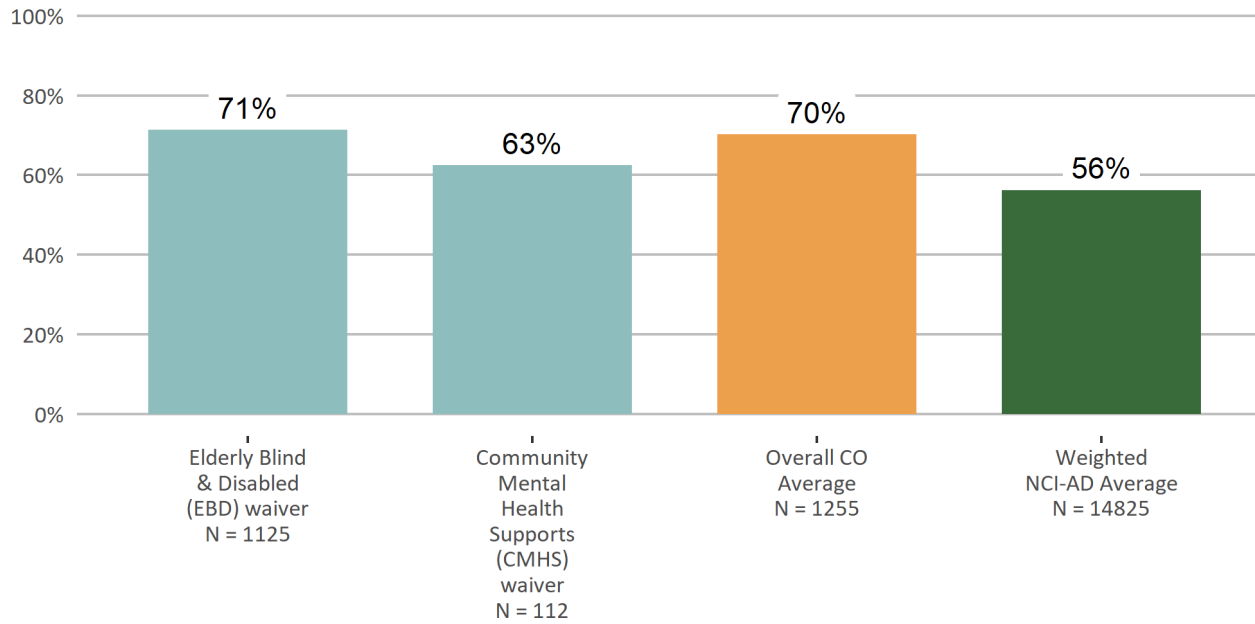
**Table 115. Ever has to skip meals due to financial worries**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes, often</b>	<b>Sometimes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	4%	9%	86%	1,102
Community Mental Health Supports (CMHS) waiver	10%	11%	79%	108
<b>Overall CO Average</b>	<b>5%</b>	<b>9%</b>	<b>86%</b>	<b>1,226</b>
<b>Weighted NCI-AD Average</b>	<b>6%</b>	<b>6%</b>	<b>88%</b>	<b>14,416</b>

## Safety

They or someone else has concerns  
about falling or being unstable

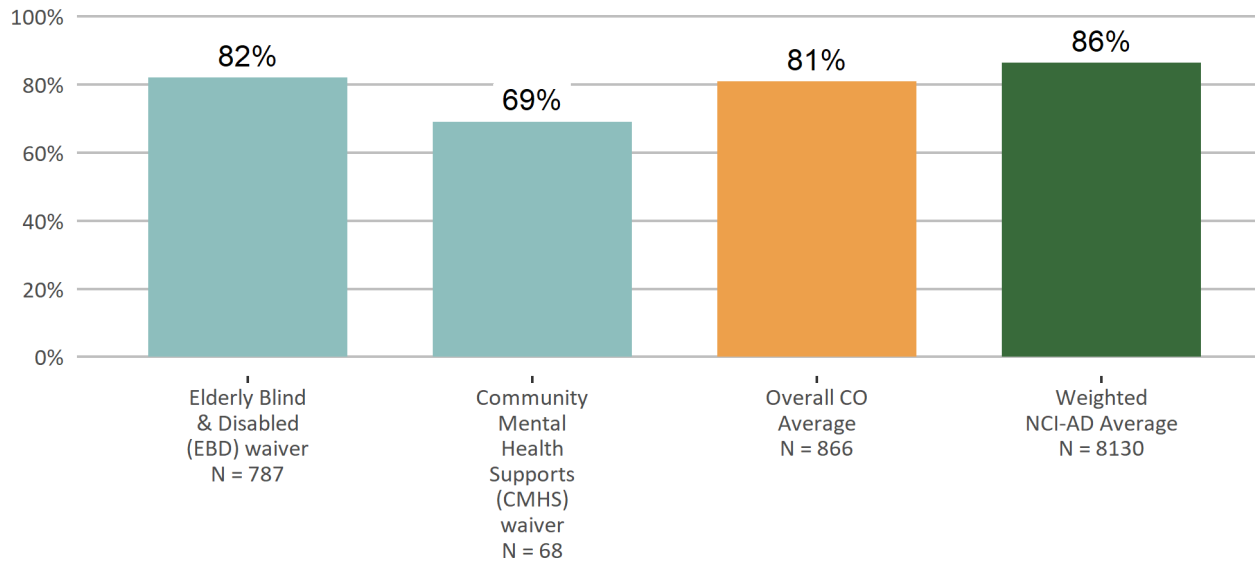


**Table 116. They or someone else has concerns about falling or being unstable**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes, often</b>	<b>Sometimes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	45%	27%	29%	1,125
Community Mental Health Supports (CMHS) waiver	34%	29%	38%	112
<b>Overall CO Average</b>	<b>43%</b>	<b>27%</b>	<b>30%</b>	<b>1,255</b>
<b>Weighted NCI-AD Average</b>	<b>35%</b>	<b>21%</b>	<b>44%</b>	<b>14,825</b>

Has worked with someone to reduce risk of falls (if someone has concerns about them falling or being unstable)



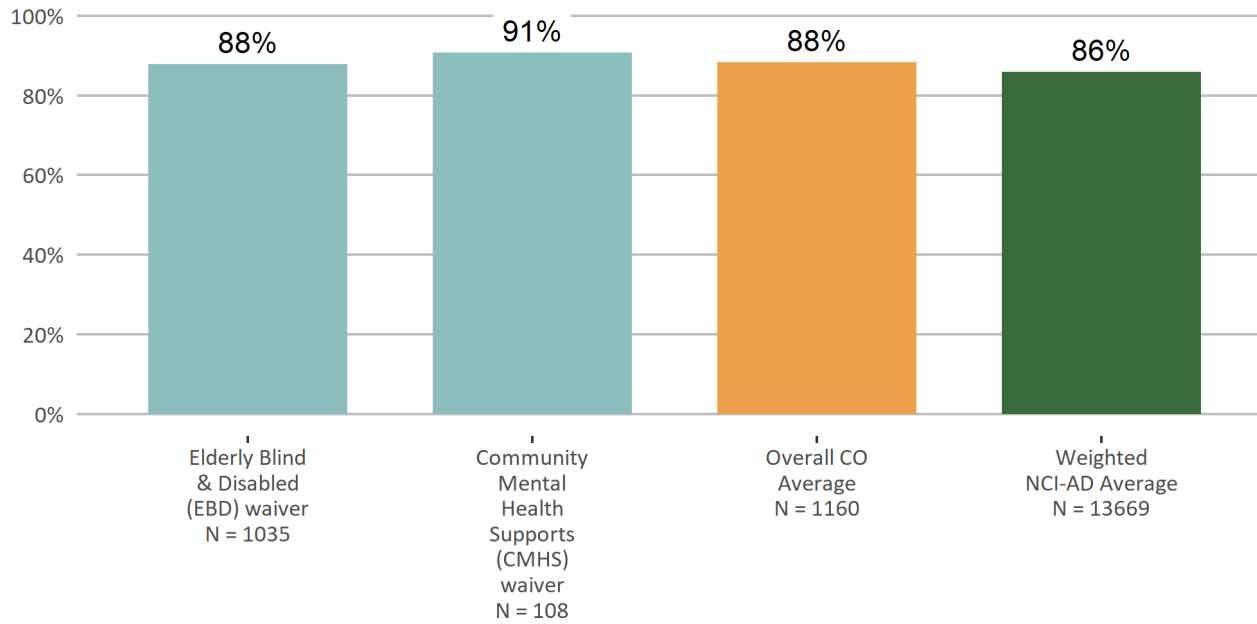


**Table 117. Has worked with someone to reduce risk of falls (if someone has concerns about them falling or being unstable)**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	82%	18%	787
Community Mental Health Supports (CMHS) waiver	69%	31%	68
<b>Overall CO Average</b>	<b>81%</b>	<b>19%</b>	<b>866</b>
<b>Weighted NCI-AD Average</b>	<b>86%</b>	<b>14%</b>	<b>8,130</b>

Able to get to safety quickly in case of an emergency

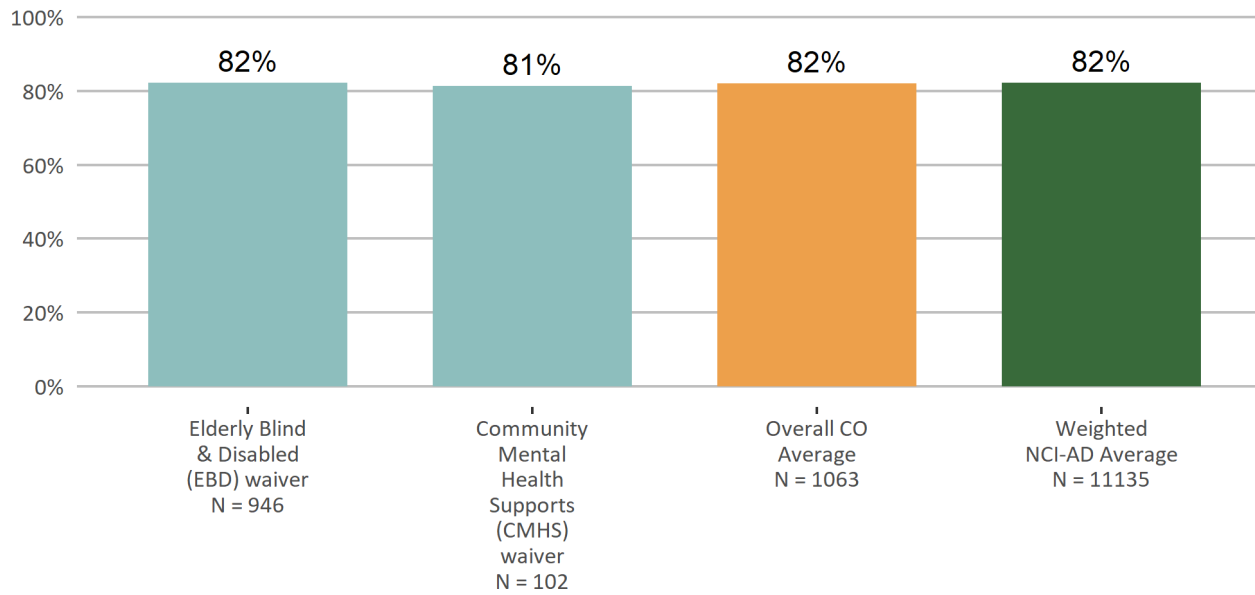


**Table 118. Able to get to safety quickly in case of an emergency**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	88%	12%	1,035
Community Mental Health Supports (CMHS) waiver	91%	9%	108
<b>Overall CO Average</b>	<b>88%</b>	<b>12%</b>	<b>1,160</b>
<b>Weighted NCI-AD Average</b>	<b>86%</b>	<b>14%</b>	<b>13,669</b>

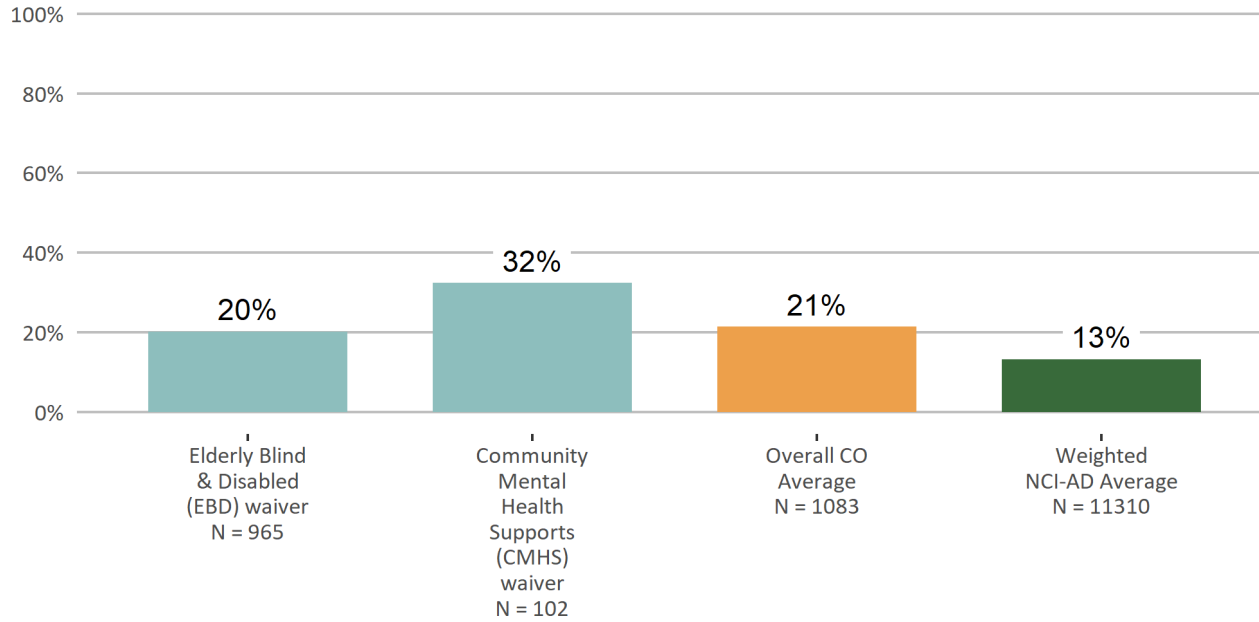
Knows who to talk to if they are mistreated, hurt, disrespected by others



**Table 119. Knows who to talk to if they are mistreated, hurt, disrespected by others**

<b>Program</b>	<b>Yes</b>	<b>Maybe, not sure</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	82%	5%	13%	946
Community Mental Health Supports (CMHS) waiver	81%	4%	15%	102
<b>Overall CO Average</b>	<b>82%</b>	<b>5%</b>	<b>13%</b>	<b>1,063</b>
<b>Weighted NCI-AD Average</b>	<b>82%</b>	<b>5%</b>	<b>13%</b>	<b>11,135</b>

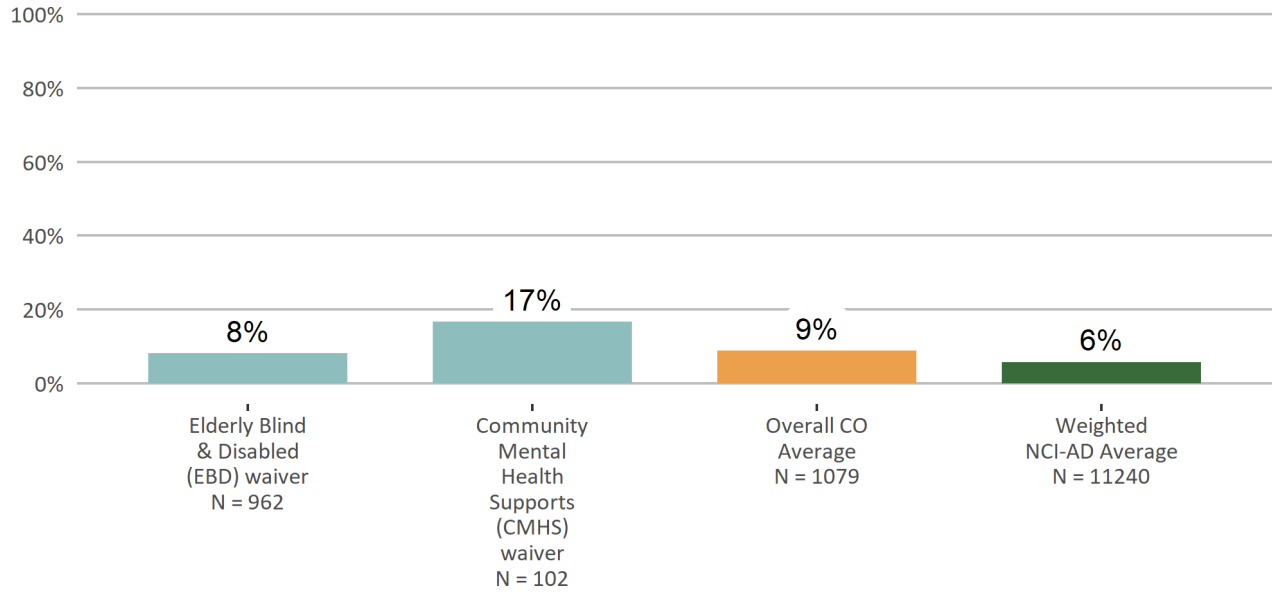
### Are ever worried for the security of their personal belongings



**Table 120. Are ever worried for the security of their personal belongings**

<b>Program</b>	<b>Yes at least sometimes</b>	<b>No, never</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	20%	80%	965
Community Mental Health Supports (CMHS) waiver	32%	68%	102
<b>Overall CO Average</b>	<b>21%</b>	<b>79%</b>	<b>1,083</b>
<b>Weighted NCI-AD Average</b>	<b>13%</b>	<b>87%</b>	<b>11,310</b>

Someone used or took their money  
without their permission in the  
past 12 months

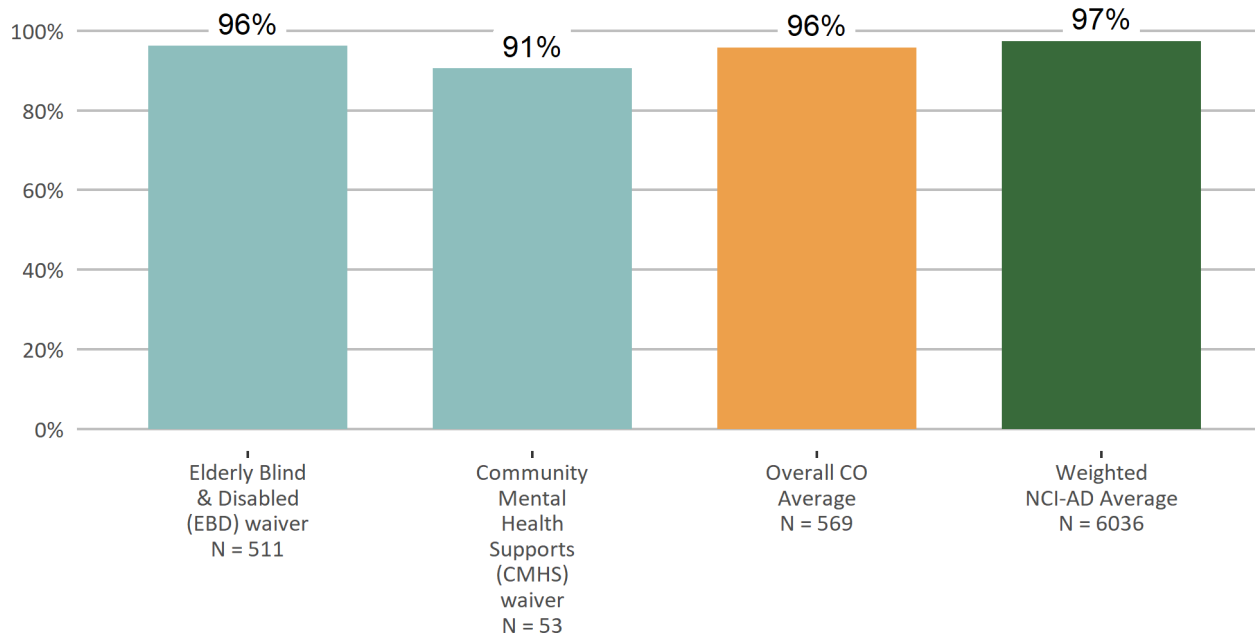




**Table 121. Someone used or took their money without their permission in the past 12 months**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	8%	92%	962
Community Mental Health Supports (CMHS) waiver	17%	83%	102
<b>Overall CO Average</b>	<b>9%</b>	<b>91%</b>	<b>1,079</b>
<b>Weighted NCI-AD Average</b>	<b>6%</b>	<b>94%</b>	<b>11,240</b>

Feels safe around people who are paid to help them

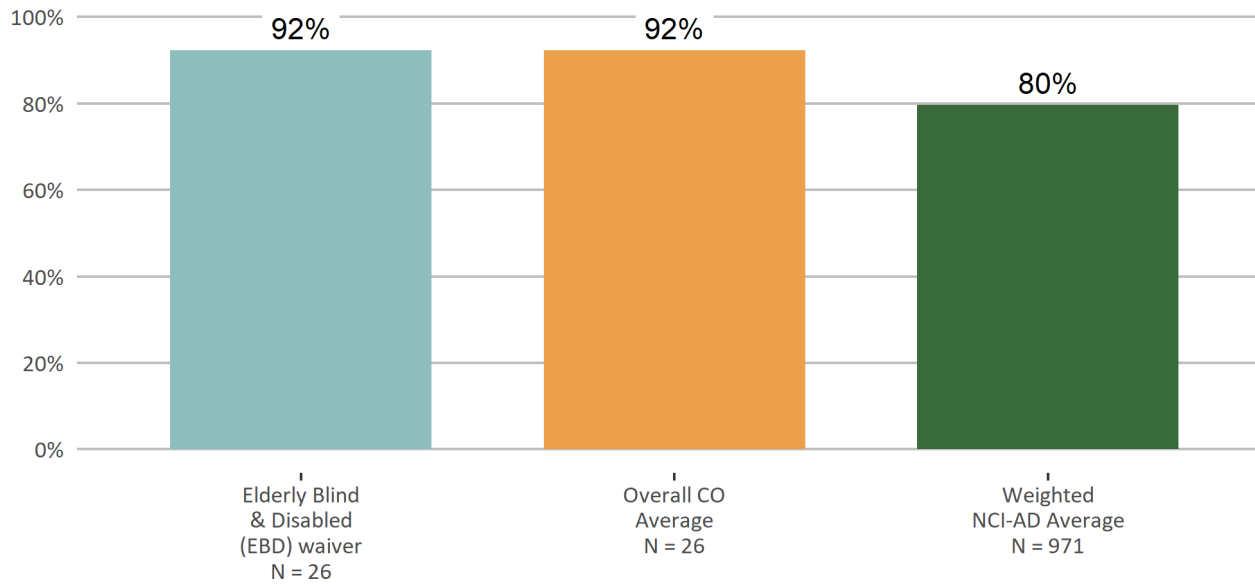


**Table 122. Feels safe around people who are paid to help them**

<b>Program</b>	<b>Yes, all paid support workers, always</b>	<b>No, not all workers, or not always</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	96%	4%	511
Community Mental Health Supports (CMHS) waiver	91%	9%	53
<b>Overall CO Average</b>	<b>96%</b>	<b>4%</b>	<b>569</b>
<b>Weighted NCI-AD Average</b>	<b>97%</b>	<b>3%</b>	<b>6,036</b>

## *Rights and Respect*

Gets information about services  
in their preferred language (if  
preferred language is not English)

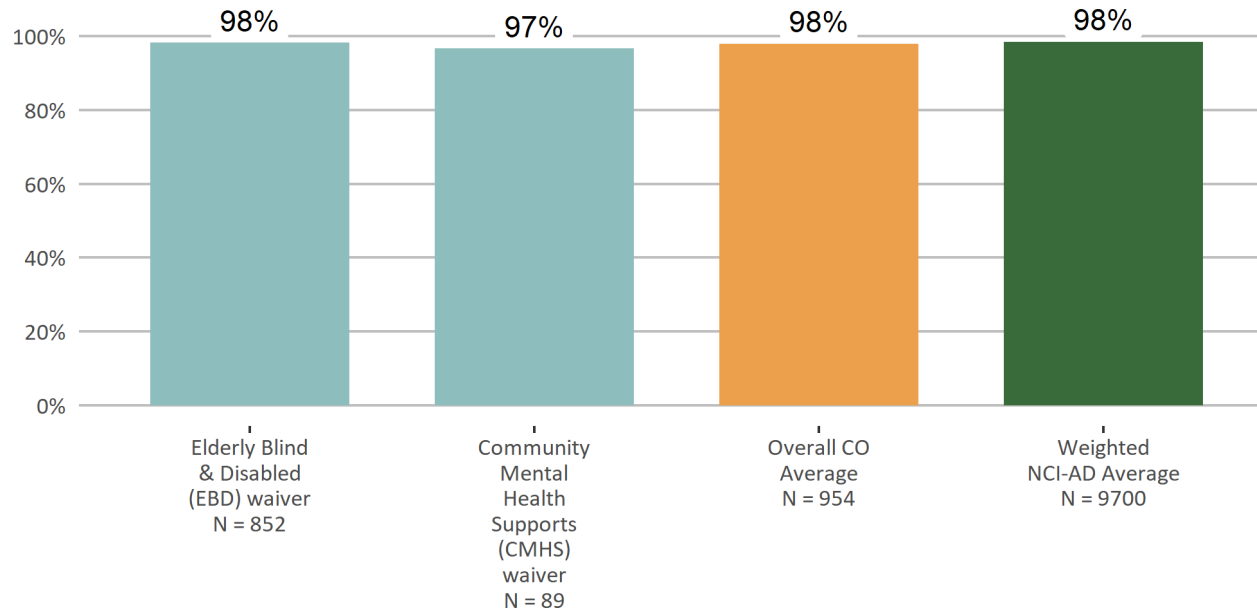


**Table 123. Gets information about services in their preferred language (if preferred language is not English)**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes, all information</b>	<b>Some Information</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	46%	46%	8%	26
<b>Overall CO Average</b>	<b>46%</b>	<b>46%</b>	<b>8%</b>	<b>26</b>
<b>Weighted NCI-AD Average</b>	<b>51%</b>	<b>29%</b>	<b>20%</b>	<b>971</b>

Services and supports are delivered  
in a way that is respectful of  
their culture

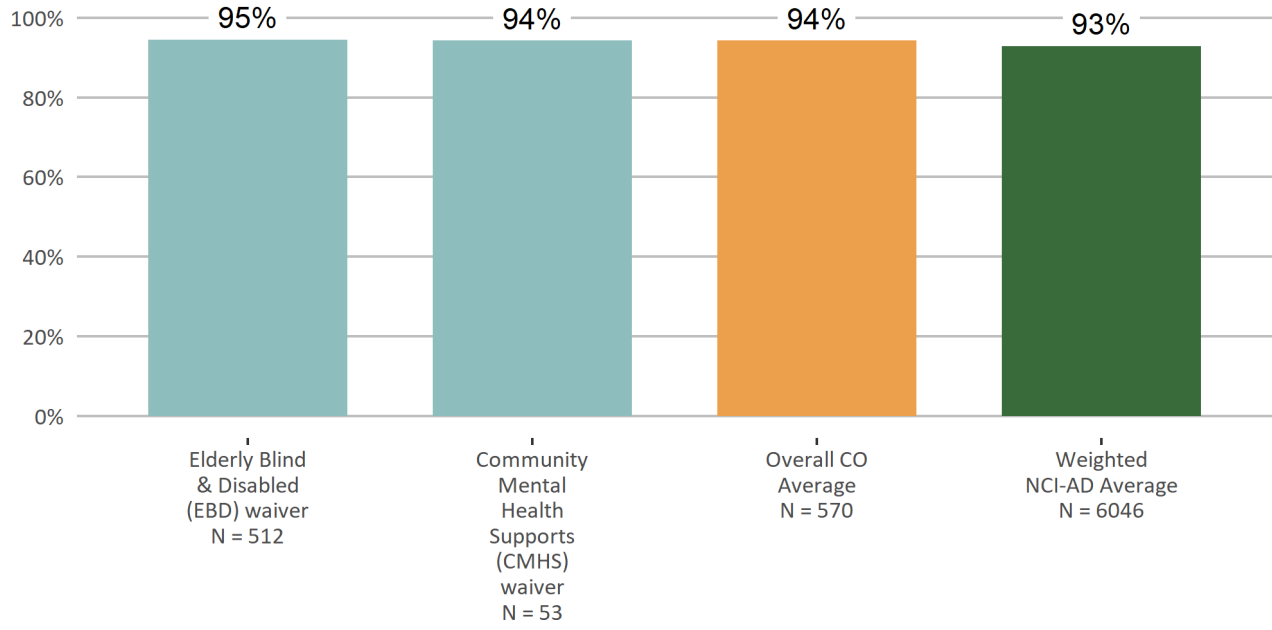


**Table 124. Services and supports are delivered in a way that is respectful of their culture**

<b>Program</b>	<b>Yes</b>	<b>Sometimes, or some services</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	97%	2%	2%	852
Community Mental Health Supports (CMHS) waiver	92%	4%	3%	89
<b>Overall CO Average</b>	<b>96%</b>	<b>2%</b>	<b>2%</b>	<b>954</b>
<b>Weighted NCI-AD Average</b>	<b>96%</b>	<b>3%</b>	<b>2%</b>	<b>9,700</b>



People who are paid to help them  
treat them with respect

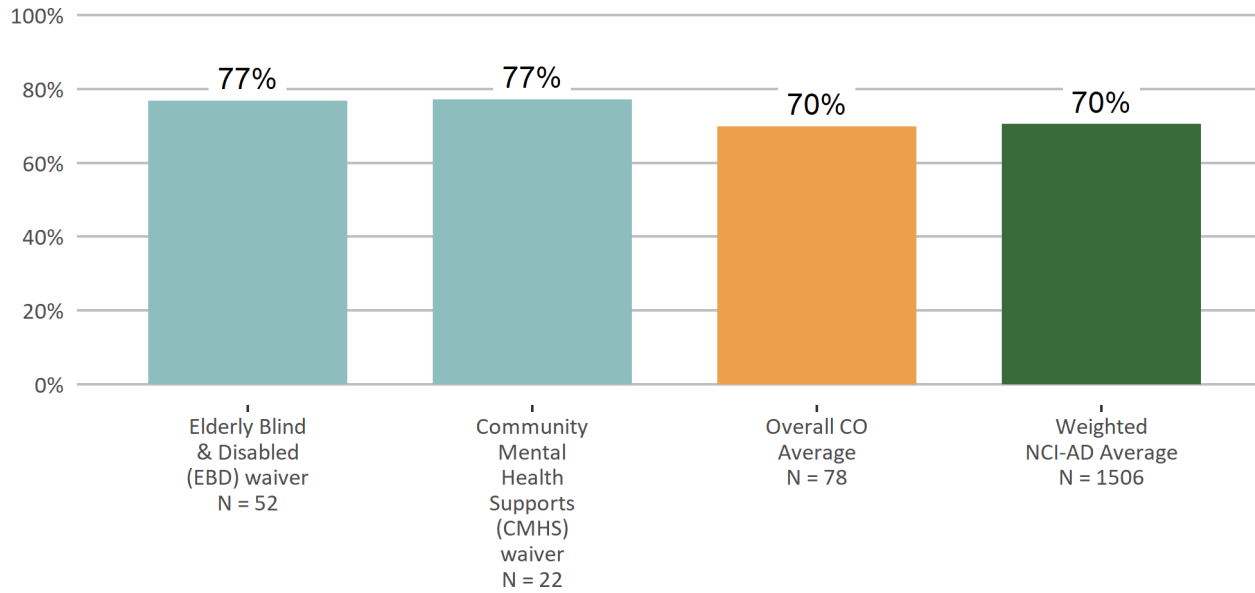


**Table 125. People who are paid to help them treat them with respect**

<b>Program</b>	<b>Yes, all paid support workers, always or almost always</b>	<b>Some, or usually</b>	<b>No, never or rarely</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	95%	5%	0%	512
Community Mental Health Supports (CMHS) waiver	94%	4%	2%	53
<b>Overall CO Average</b>	<b>94%</b>	<b>5%</b>	<b>1%</b>	<b>570</b>
<b>Weighted NCI-AD Average</b>	<b>93%</b>	<b>6%</b>	<b>1%</b>	<b>6,046</b>

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
 2022-23 Adult Consumer Survey National Results | 273

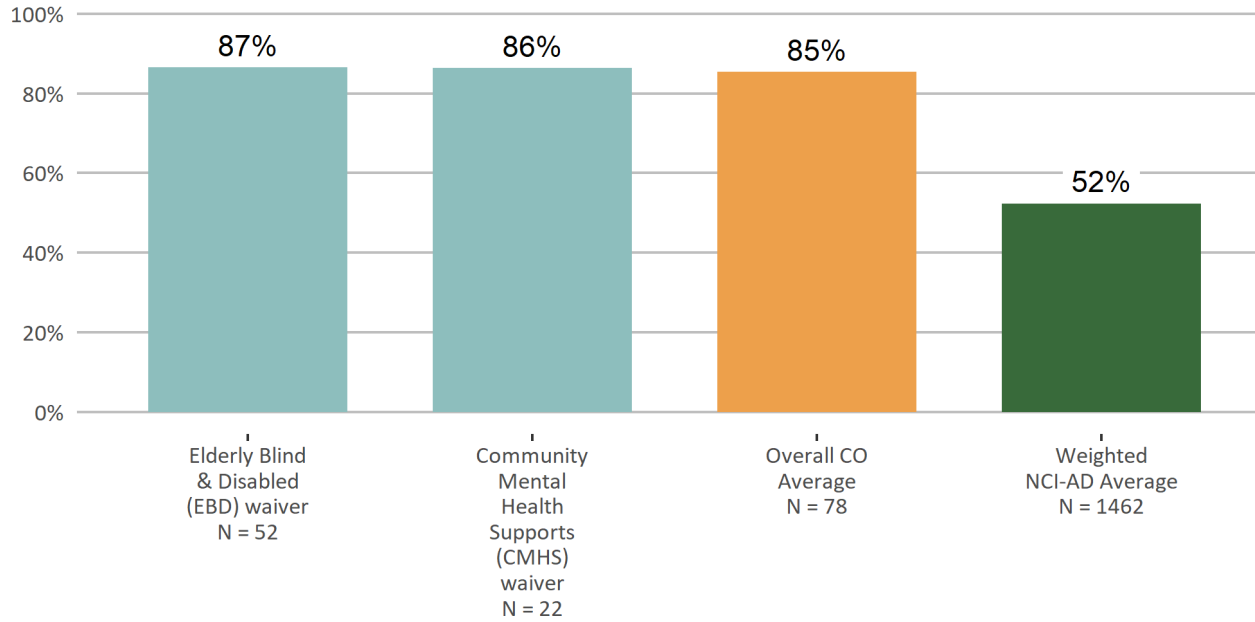
Others ask before coming into their home/room (if living in a group setting)



**Table 126. Others ask before coming into their home/room (if living in a group setting)**

<b>Program</b>	<b>Yes, always</b>	<b>Usually, but not always</b>	<b>Sometimes, rarely, or never</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	77%	15%	8%	52
Community Mental Health Supports (CMHS) waiver	77%	18%	5%	22
<b>Overall CO Average</b>	<b>70%</b>	<b>19%</b>	<b>11%</b>	<b>78</b>
<b>Weighted NCI-AD Average</b>	<b>70%</b>	<b>20%</b>	<b>9%</b>	<b>1,506</b>

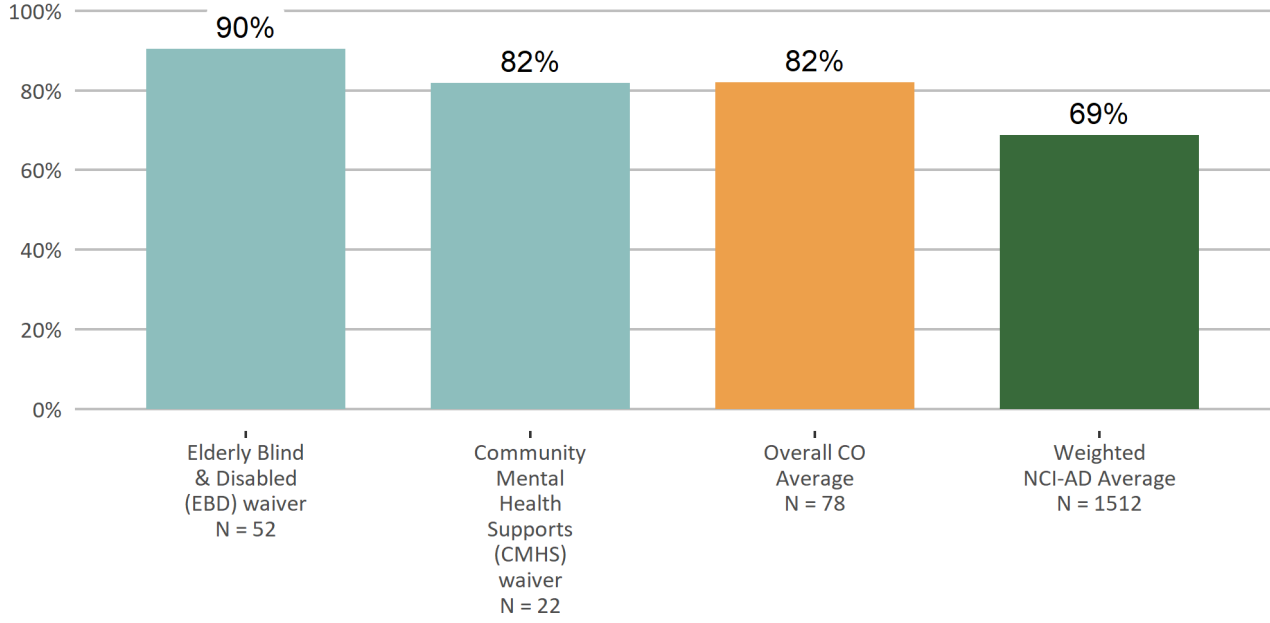
Able to lock doors to room (if living in a group setting)



**Table 127. Able to lock doors to room (if living in a group setting)**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	87%	13%	52
Community Mental Health Supports (CMHS) waiver	86%	14%	22
<b>Overall CO Average</b>	<b>85%</b>	<b>15%</b>	<b>78</b>
<b>Weighted NCI-AD Average</b>	<b>52%</b>	<b>48%</b>	<b>1,462</b>

Has enough privacy where lives (if living in a group setting)



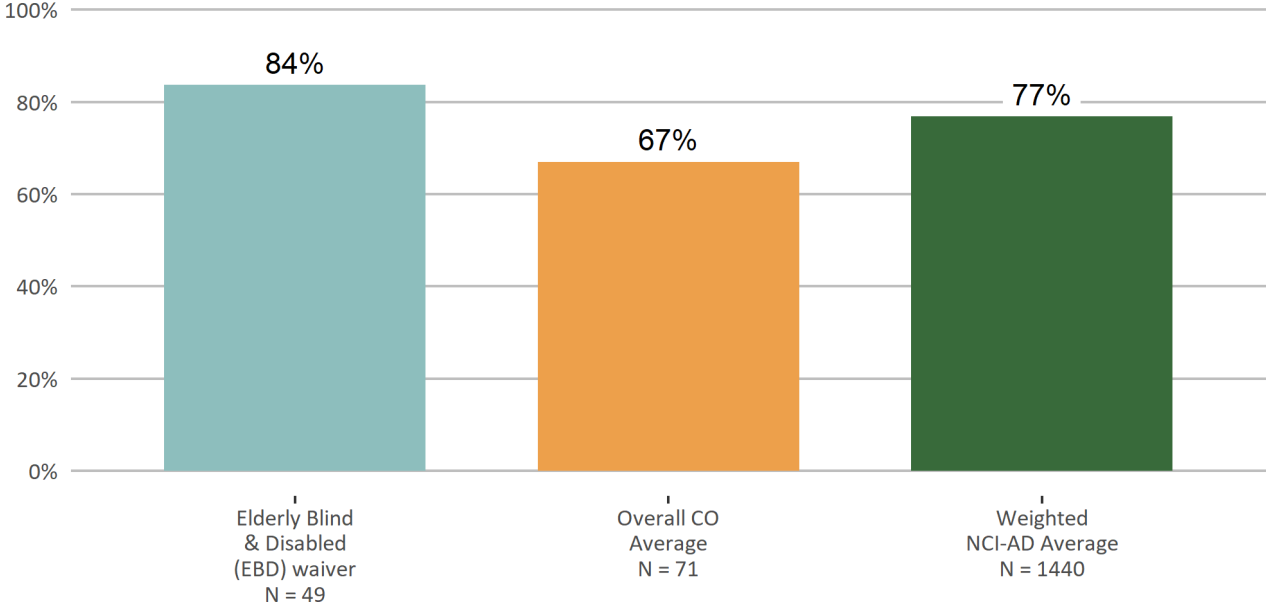
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
2022-23 Adult Consumer Survey National Results | 278

**Table 128. Has enough privacy where lives (if living in a group setting)**

<b>Program</b>	<b>Yes, always</b>	<b>Usually, but not always</b>	<b>Sometimes, rarely, or never</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	90%	4%	6%	52
Community Mental Health Supports (CMHS) waiver	82%	14%	5%	22
<b>Overall CO Average</b>	<b>82%</b>	<b>11%</b>	<b>7%</b>	<b>78</b>
<b>Weighted NCI-AD Average</b>	<b>69%</b>	<b>19%</b>	<b>12%</b>	<b>1,512</b>



Can have visitors at any time (if living in a group setting)

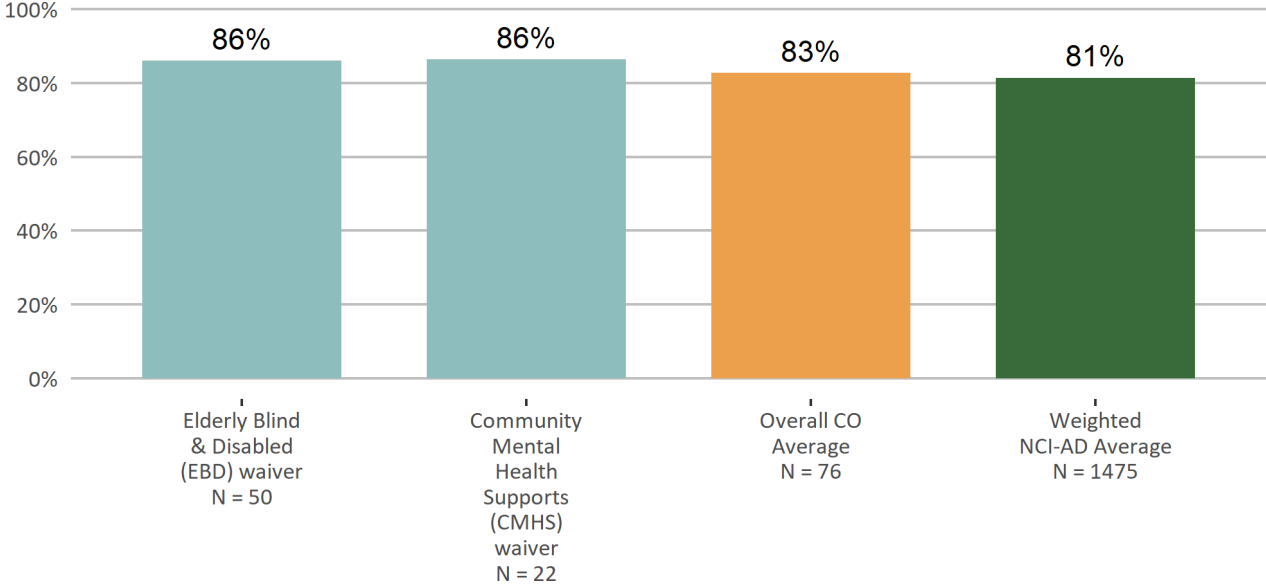


Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
2022-23 Adult Consumer Survey National Results | 280

**Table 129. Can have visitors at any time (if living in a group setting)**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	84%	16%	49
<b>Overall CO Average</b>	<b>67%</b>	<b>33%</b>	<b>71</b>
<b>Weighted NCI-AD Average</b>	<b>77%</b>	<b>23%</b>	<b>1,440</b>

Can get something to eat or grab a snack anytime they (if living in a group setting)



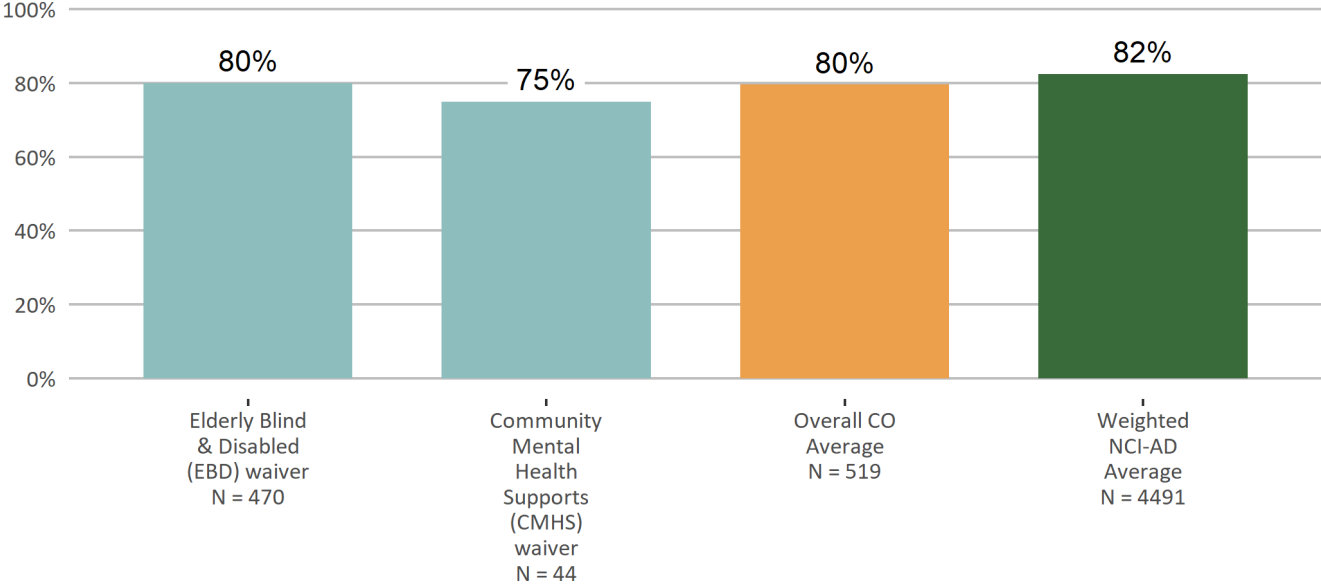
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
2022-23 Adult Consumer Survey National Results | 282

**Table 130. Can get something to eat or grab a snack anytime they (if living in a group setting)**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	86%	14%	50
Community Mental Health Supports (CMHS) waiver	86%	14%	22
<b>Overall CO Average</b>	<b>83%</b>	<b>17%</b>	<b>76</b>
<b>Weighted NCI-AD Average</b>	<b>81%</b>	<b>19%</b>	<b>1,475</b>

## *Person-Centered Planning*

Very or fully involved in making decisions about what is in the service plan

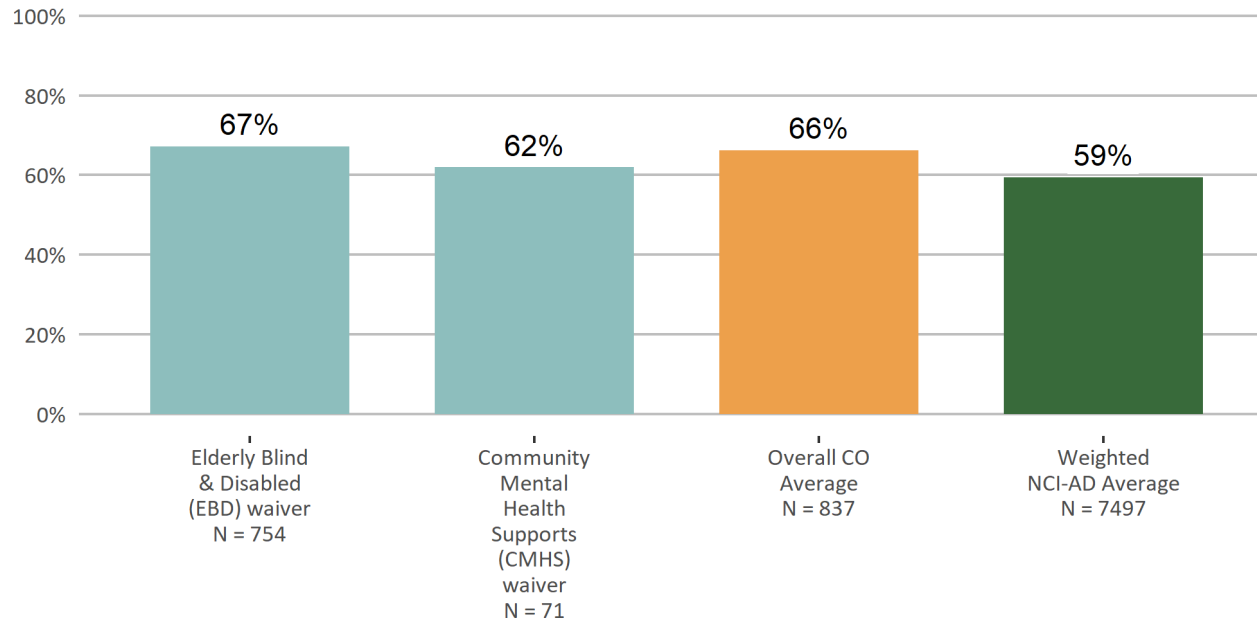


Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
2022-23 Adult Consumer Survey National Results | 285

**Table 131. Involvement in making decisions about what is in the service plan**

<b>Program</b>	<b>Very or fully involved</b>	<b>Somewhat</b>	<b>Very little</b>	<b>Not at all</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	80%	17%	2%	1%	470
Community Mental Health Supports (CMHS) waiver	75%	23%	2%	0%	44
<b>Overall CO Average</b>	<b>80%</b>	<b>18%</b>	<b>2%</b>	<b>1%</b>	<b>519</b>
<b>Weighted NCI-AD Average</b>	<b>82%</b>	<b>14%</b>	<b>2%</b>	<b>2%</b>	<b>4,491</b>

### Remembers their last service planning meeting

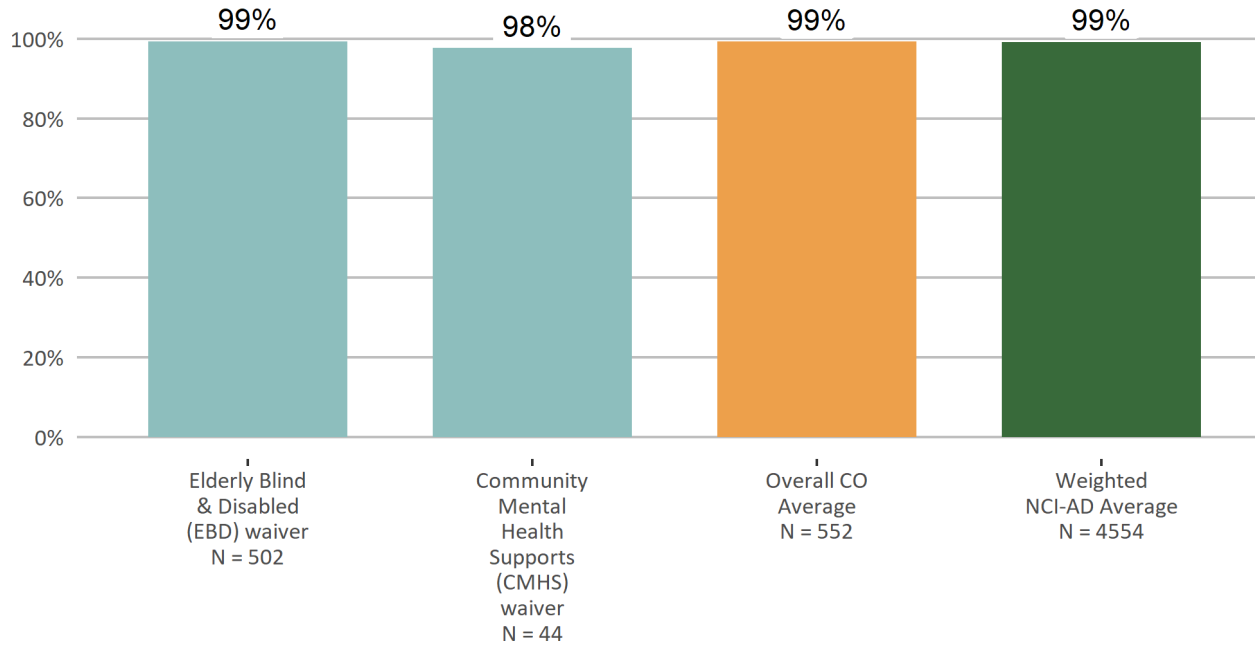




**Table 132. Remembers their last service planning meeting**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	67%	33%	754
Community Mental Health Supports (CMHS) waiver	62%	38%	71
<b>Overall CO Average</b>	<b>66%</b>	<b>34%</b>	<b>837</b>
<b>Weighted NCI-AD Average</b>	<b>59%</b>	<b>41%</b>	<b>7,497</b>

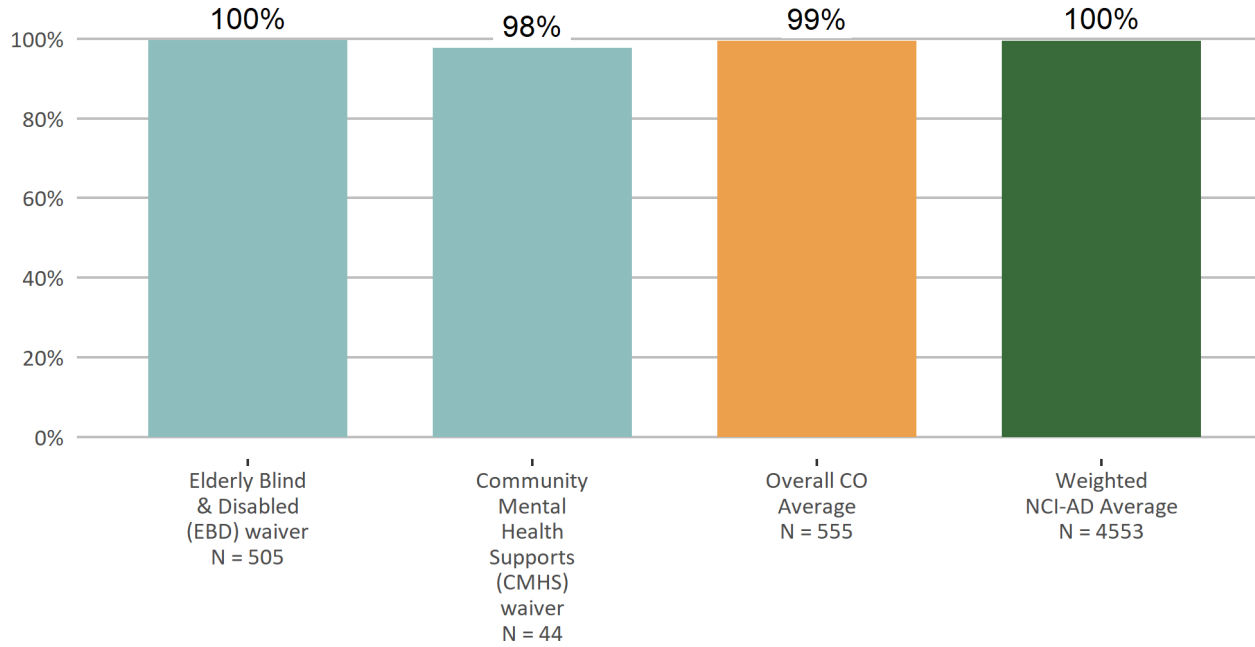
Service planning meeting took place  
at a time that was good for them



**Table 133. Service planning meeting took place at a time that was good for them**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	99%	1%	502
Community Mental Health Supports (CMHS) waiver	98%	2%	44
<b>Overall CO Average</b>	<b>99%</b>	<b>1%</b>	<b>552</b>
<b>Weighted NCI-AD Average</b>	<b>99%</b>	<b>1%</b>	<b>4,554</b>

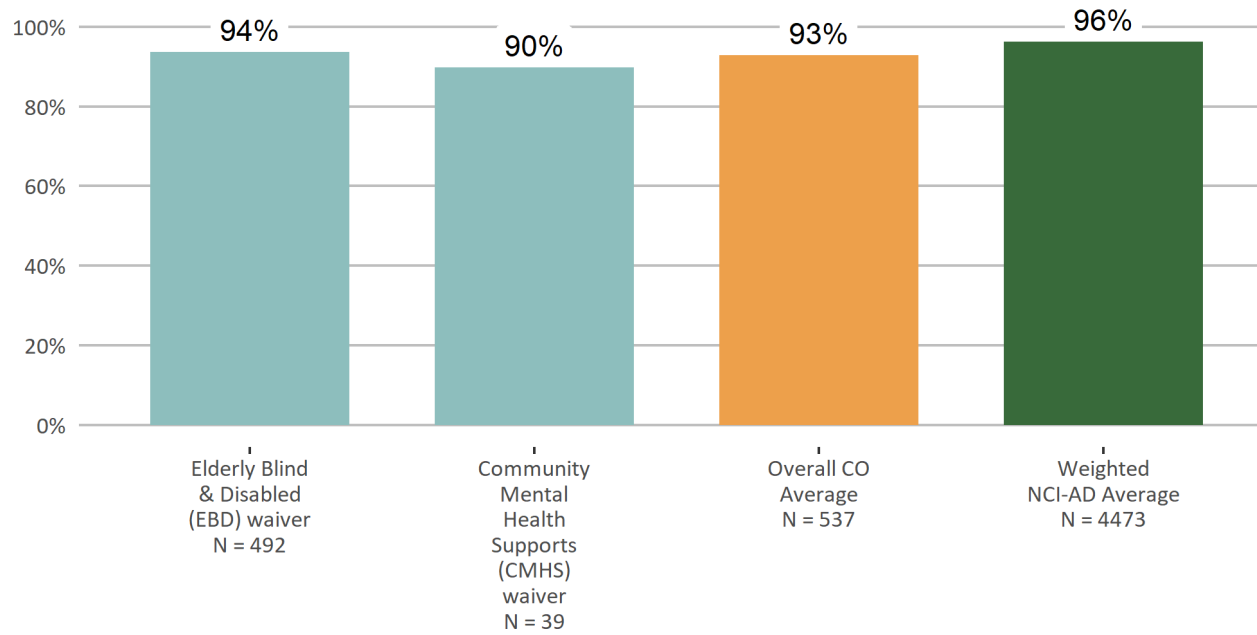
Service planning meeting took place  
in a place that was good for them



**Table 134. Service planning meeting took place in a place that was good for them**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	100%	0%	505
Community Mental Health Supports (CMHS) waiver	98%	2%	44
<b>Overall CO Average</b>	<b>99%</b>	<b>1%</b>	<b>555</b>
<b>Weighted NCI-AD Average</b>	<b>100%</b>	<b>0%</b>	<b>4,553</b>

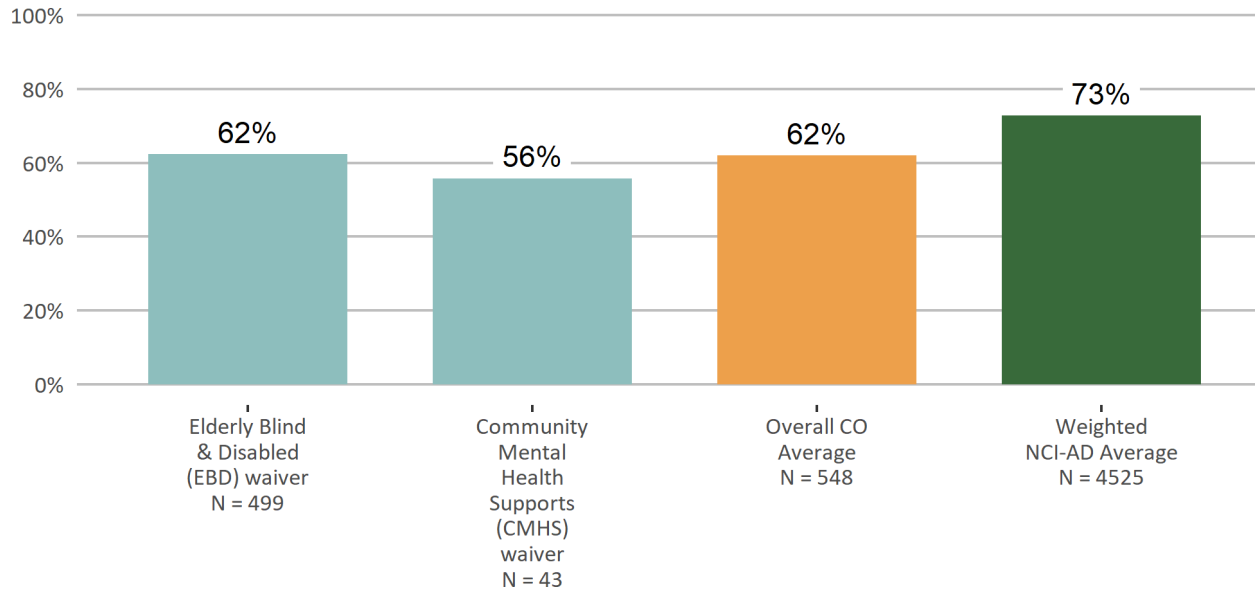
Service planning meeting included  
the people they wanted to be there



**Table 135. Service planning meeting included the people they wanted to be there**

<b>Program</b>	<b>Yes</b>	<b>Some People</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	94%	3%	4%	492
Community Mental Health Supports (CMHS) waiver	90%	5%	5%	39
<b>Overall CO Average</b>	<b>93%</b>	<b>3%</b>	<b>4%</b>	<b>537</b>
<b>Weighted NCI-AD Average</b>	<b>96%</b>	<b>2%</b>	<b>2%</b>	<b>4,473</b>

People at the service planning meeting listened to needs and preferences

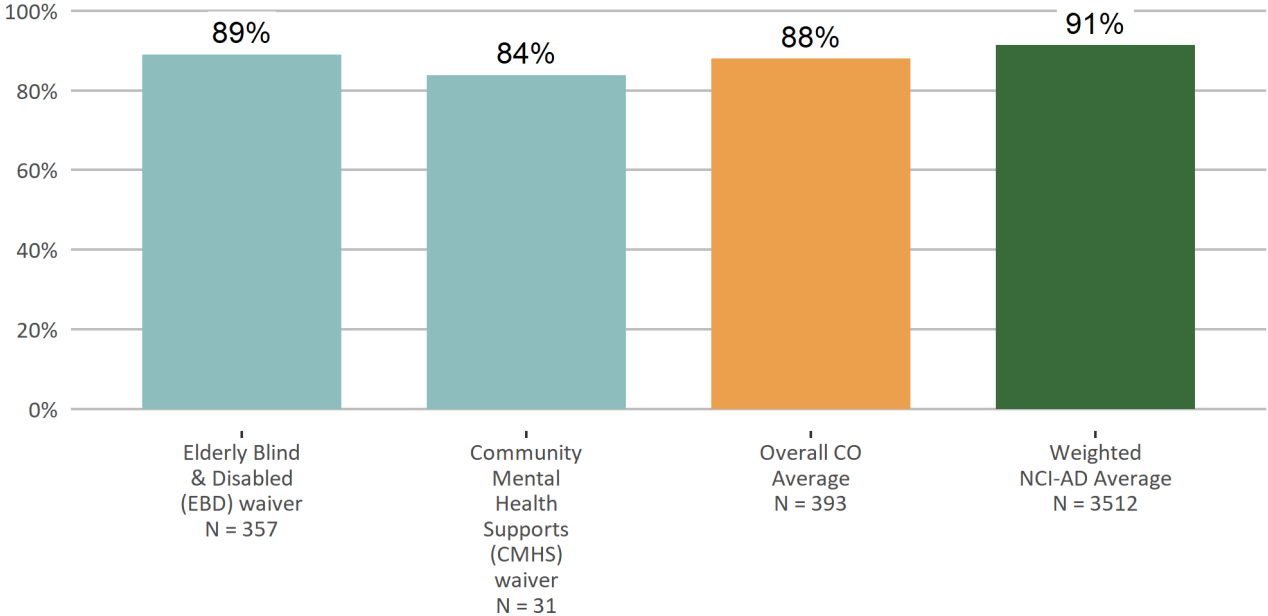




**Table 136. People at the service planning meeting listened to needs and preferences**

<b>Program</b>	<b>Completely</b>	<b>Mostly</b>	<b>Somewhat</b>	<b>Very little</b>	<b>Not at all</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	62%	28%	7%	2%	1%	499
Community Mental Health Supports (CMHS) waiver	56%	33%	7%	2%	2%	43
<b>Overall CO Average</b>	<b>62%</b>	<b>28%</b>	<b>7%</b>	<b>2%</b>	<b>2%</b>	<b>548</b>
<b>Weighted NCI-AD Average</b>	<b>73%</b>	<b>20%</b>	<b>5%</b>	<b>1%</b>	<b>1%</b>	<b>4,525</b>

Received a copy of the service plan after the service planning meeting

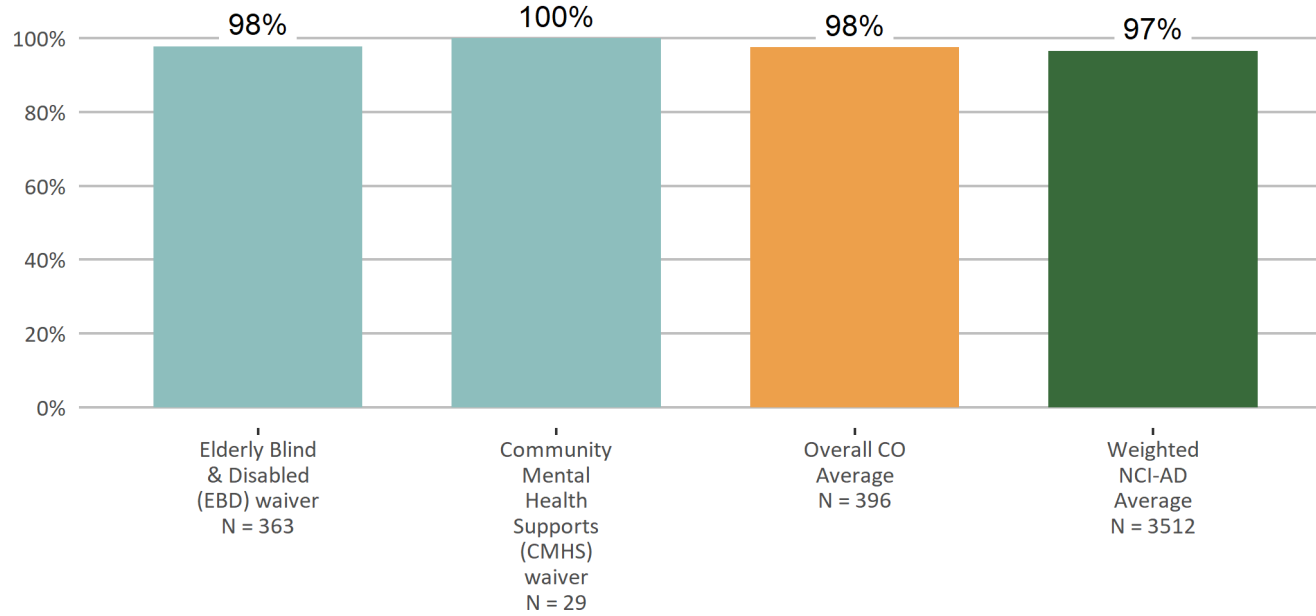


Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
2022-23 Adult Consumer Survey National Results | 297

**Table 137. Received a copy of the service plan after the service planning meeting**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	89%	11%	357
Community Mental Health Supports (CMHS) waiver	84%	16%	31
<b>Overall CO Average</b>	<b>88%</b>	<b>12%</b>	<b>393</b>
<b>Weighted NCI-AD Average</b>	<b>91%</b>	<b>9%</b>	<b>3,512</b>

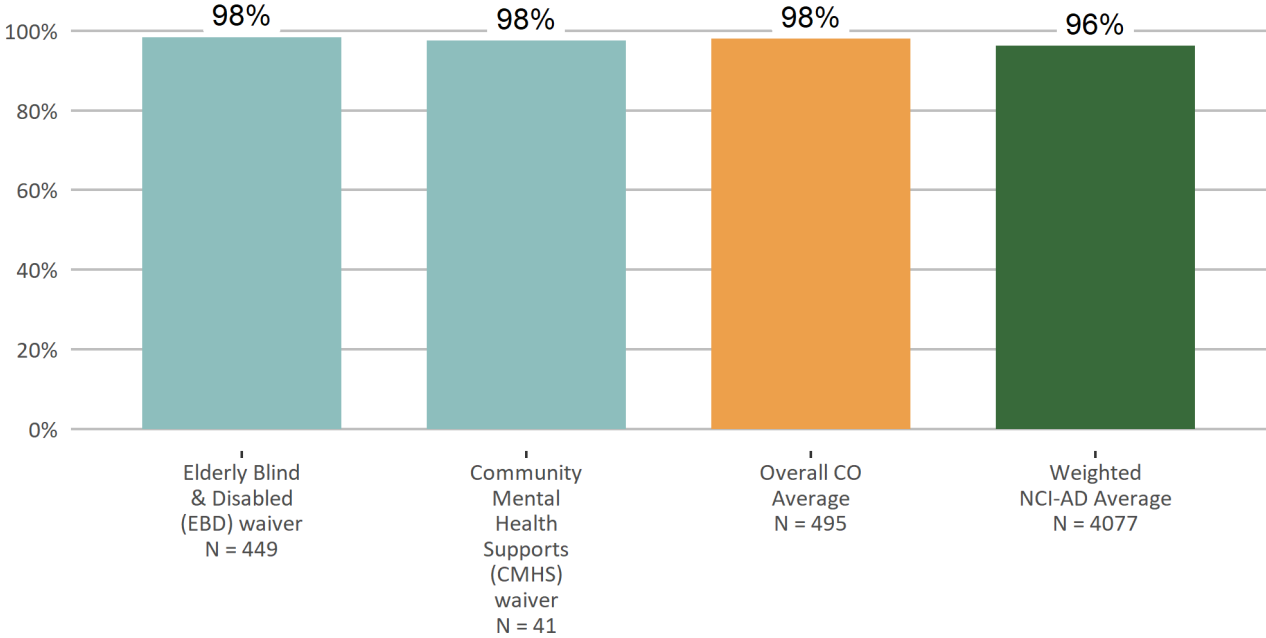
Current service plan reflects what was talked about at the service plan meeting



**Table 138. Current service plan reflects what was talked about at the service plan meeting**

<b>Program</b>	<b>Yes, completely</b>	<b>Yes, in part</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	82%	16%	2%	363
Community Mental Health Supports (CMHS) waiver	83%	17%	0%	29
<b>Overall CO Average</b>	<b>82%</b>	<b>15%</b>	<b>2%</b>	<b>396</b>
<b>Weighted NCI-AD Average</b>	<b>90%</b>	<b>6%</b>	<b>3%</b>	<b>3,512</b>

Choices and preferences are reflected in current service plan



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
2022-23 Adult Consumer Survey National Results | 301

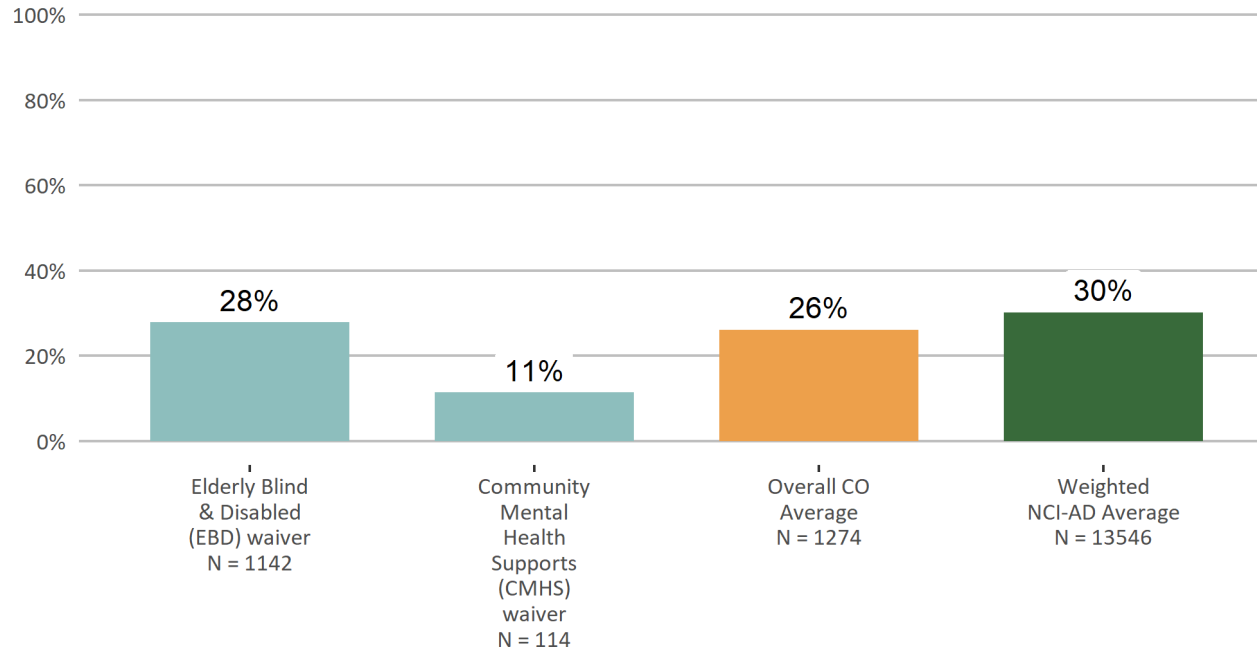
**Table 139. Choices and preferences are reflected in current service plan**

<b>Program</b>	<b>Yes, all/completely</b>	<b>Yes, some/In Part</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	77%	21%	2%	449
Community Mental Health Supports (CMHS) waiver	73%	24%	2%	41
<b>Overall CO Average</b>	<b>77%</b>	<b>21%</b>	<b>2%</b>	<b>495</b>
<b>Weighted NCI-AD Average</b>	<b>84%</b>	<b>12%</b>	<b>4%</b>	<b>4,077</b>

## *Self-Direction*



### Uses self-directed supports option

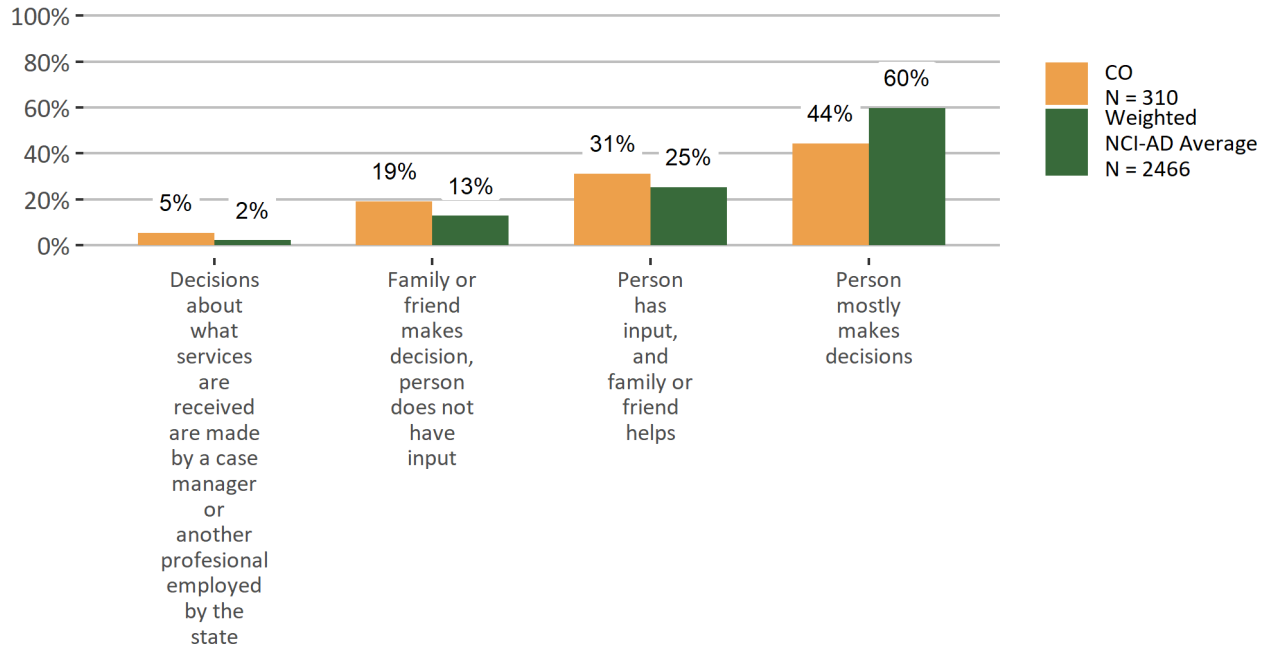


**Table 140. Uses self-directed supports option**

*Information may only come from existing records.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>Don't Know</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	28%	72%	0%	1,142
Community Mental Health Supports (CMHS) waiver	11%	89%	0%	114
<b>Overall CO Average</b>	<b>26%</b>	<b>74%</b>	<b>0%</b>	<b>1,274</b>
<b>Weighted NCI-AD Average</b>	<b>30%</b>	<b>60%</b>	<b>10%</b>	<b>13,546</b>

### Makes decisions about services that are self directed

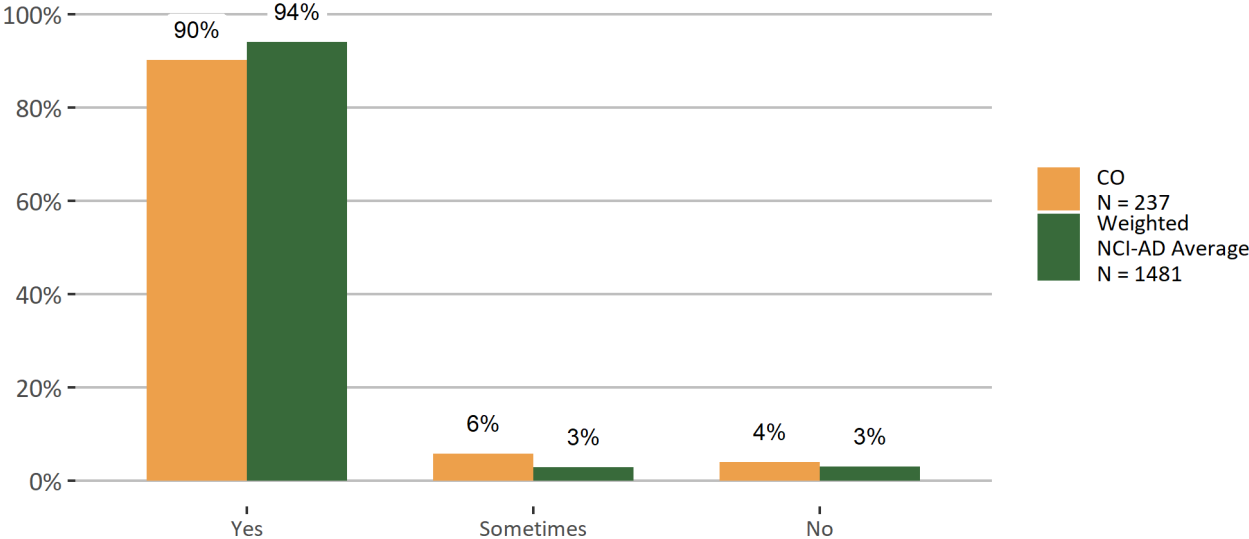


**Table 141. Makes decisions about services that are self directed**

*Proxy respondents were allowed for this question. Newly added question in 2022-23.*

Program	Decisions about what services are received are made by a case manager or another professional employed by the state	Family or friend makes decision, person does not have input	Person has input, and family or friend helps	Person mostly makes decisions	N
Elderly Blind & Disabled (EBD) waiver	5%	20%	32%	43%	295
<b>Overall CO Average</b>	<b>5%</b>	<b>19%</b>	<b>31%</b>	<b>44%</b>	<b>310</b>
<b>Weighted NCI-AD Average</b>	<b>2%</b>	<b>13%</b>	<b>25%</b>	<b>60%</b>	<b>2,466</b>

Has enough help deciding how to direct services, like making decisions about how and when services are received



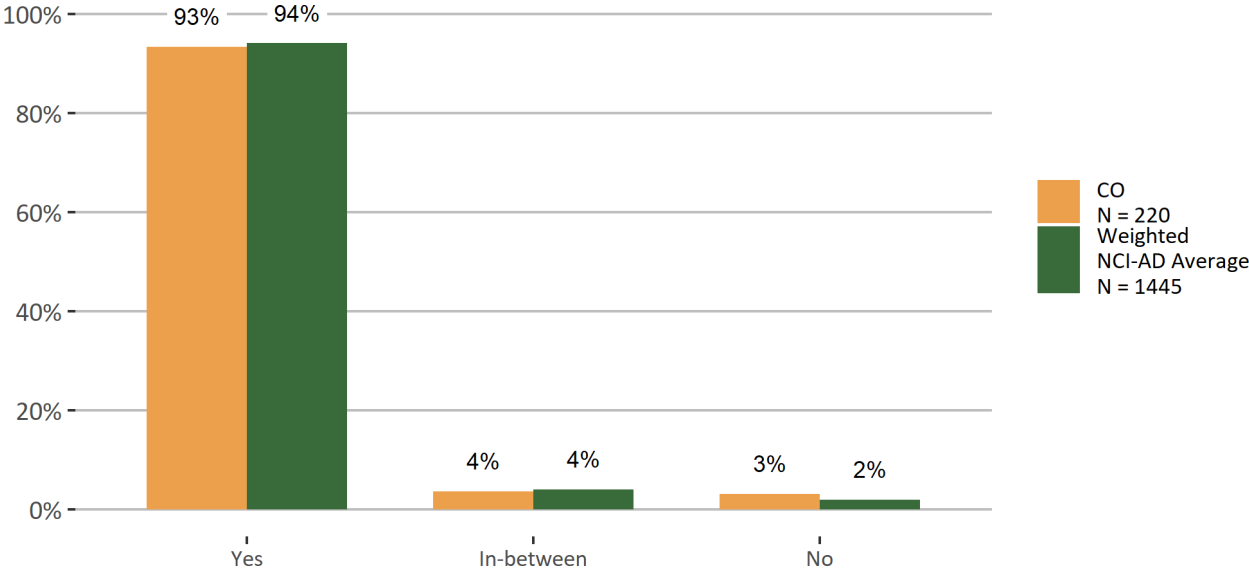
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
2022-23 Adult Consumer Survey National Results | 308

**Table 142. Has enough help deciding how to direct services, like making decisions about how and when services are received**

*Proxy respondents were allowed for this question. Newly added question in 2022-23.*

<b>Program</b>	<b>Yes</b>	<b>Sometimes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	91%	6%	3%	226
<b>Overall CO Average</b>	<b>90%</b>	<b>6%</b>	<b>4%</b>	<b>237</b>
<b>Weighted NCI-AD Average</b>	<b>94%</b>	<b>3%</b>	<b>3%</b>	<b>1,481</b>

Can make changes to the services and supports you self-direct if needed



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
2022-23 Adult Consumer Survey National Results | 310

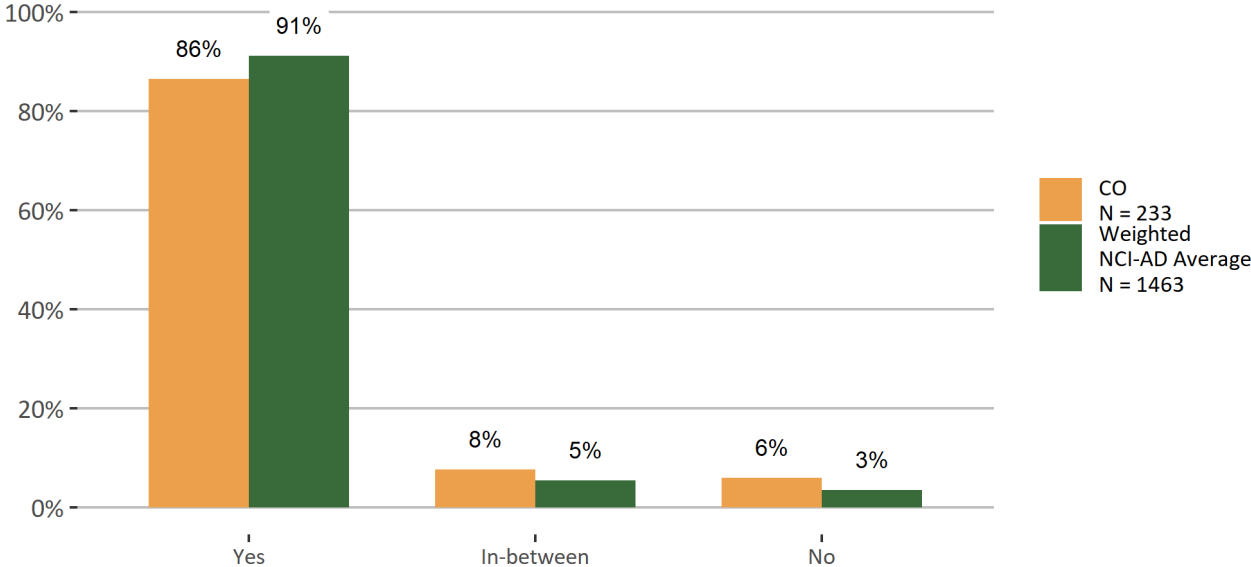
**Table 143. Can make changes to the services and supports you self-direct if needed**

*Proxy respondents were allowed for this question. Newly added question in 2022-23.*

<b>Program</b>	<b>Yes</b>	<b>In-between</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	94%	4%	2%	211
<b>Overall CO Average</b>	<b>93%</b>	<b>4%</b>	<b>3%</b>	<b>220</b>
<b>Weighted NCI-AD Average</b>	<b>94%</b>	<b>4%</b>	<b>2%</b>	<b>1,445</b>



Has the amount of control wanted  
with the services that are  
self-directed



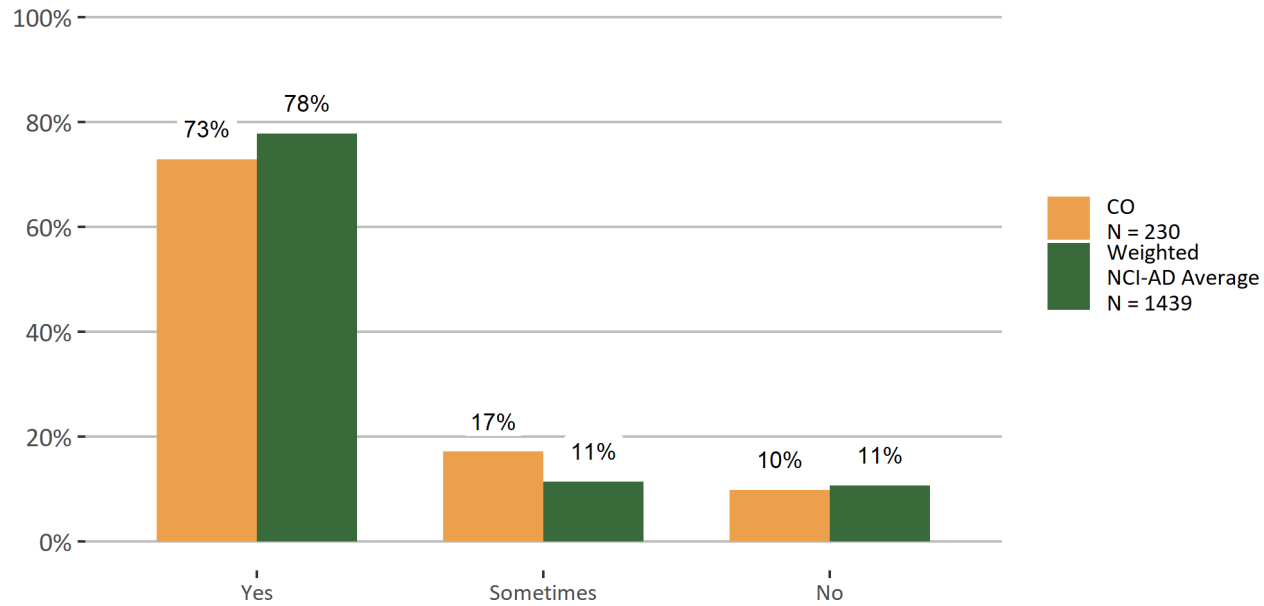
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
2022-23 Adult Consumer Survey National Results | 312

**Table 144. Has the amount of control wanted with the services that are self-directed**

*Proxy respondents were allowed for this question. Newly added question in 2022-23.*

<b>Program</b>	<b>Yes</b>	<b>In-between</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	88%	7%	4%	223
<b>Overall CO Average</b>	<b>86%</b>	<b>8%</b>	<b>6%</b>	<b>233</b>
<b>Weighted NCI-AD Average</b>	<b>91%</b>	<b>5%</b>	<b>3%</b>	<b>1,463</b>

### Services and supports wanted to self direct are always available

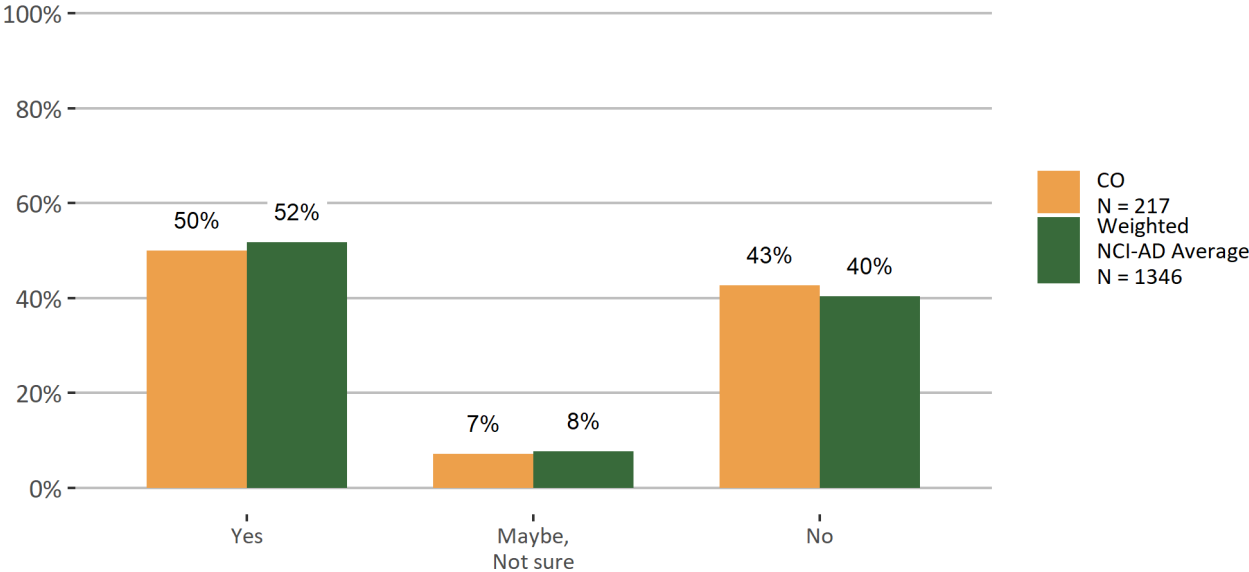


**Table 145. Services and supports wanted to self direct are always available**

*Proxy respondents were allowed for this question. Newly added question in 2022-23.*

<b>Program</b>	<b>Yes</b>	<b>Sometimes</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	74%	18%	9%	220
<b>Overall CO Average</b>	<b>73%</b>	<b>17%</b>	<b>10%</b>	<b>230</b>
<b>Weighted NCI-AD Average</b>	<b>78%</b>	<b>11%</b>	<b>11%</b>	<b>1,439</b>

Gets information about budget and services from the financial management service (FMS)

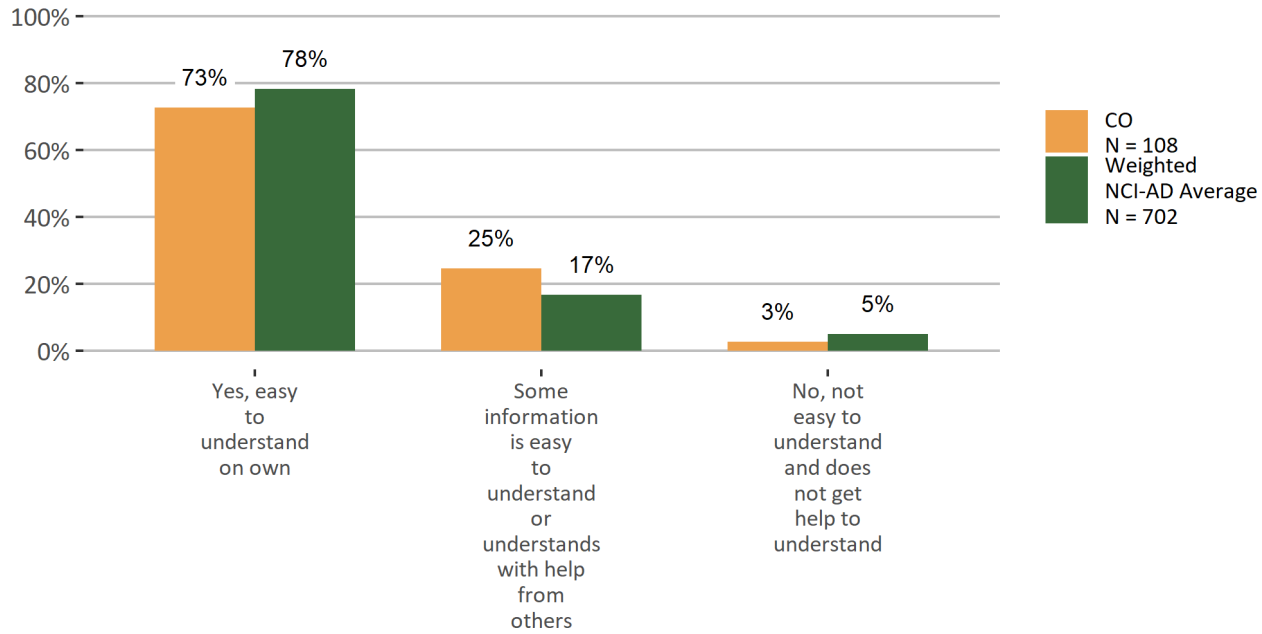


**Table 146. Gets information about budget and services from the financial management service (FMS)**

*Proxy respondents were allowed for this question. Newly added question in 2022-23.*

<b>Program</b>	<b>Yes</b>	<b>Maybe, Not sure</b>	<b>No</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	50%	6%	44%	208
<b>Overall CO Average</b>	<b>50%</b>	<b>7%</b>	<b>43%</b>	<b>217</b>
<b>Weighted NCI-AD Average</b>	<b>52%</b>	<b>8%</b>	<b>40%</b>	<b>1,346</b>

### Information received from the FMS is easy to understand



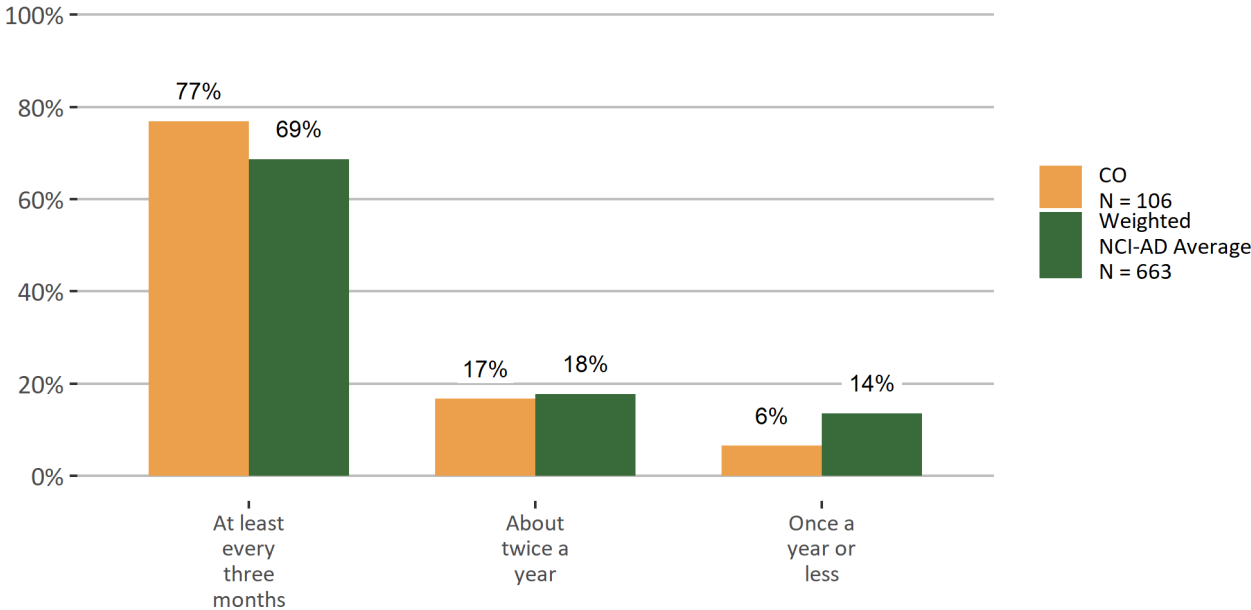
**Table 147. Information received from the FMS is easy to understand**

*Proxy respondents were allowed for this question. Newly added question in 2022-23.*

<b>Program</b>	<b>Yes, easy to understand on own</b>	<b>Some information is easy to understand or understands with help from others</b>	<b>No, not easy to understand and does not get help to understand</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	73%	25%	2%	104
<b>Overall CO Average</b>	<b>73%</b>	<b>25%</b>	<b>3%</b>	<b>108</b>
<b>Weighted NCI-AD Average</b>	<b>78%</b>	<b>17%</b>	<b>5%</b>	<b>702</b>



### Frequency of receiving information about budget and services from FMS



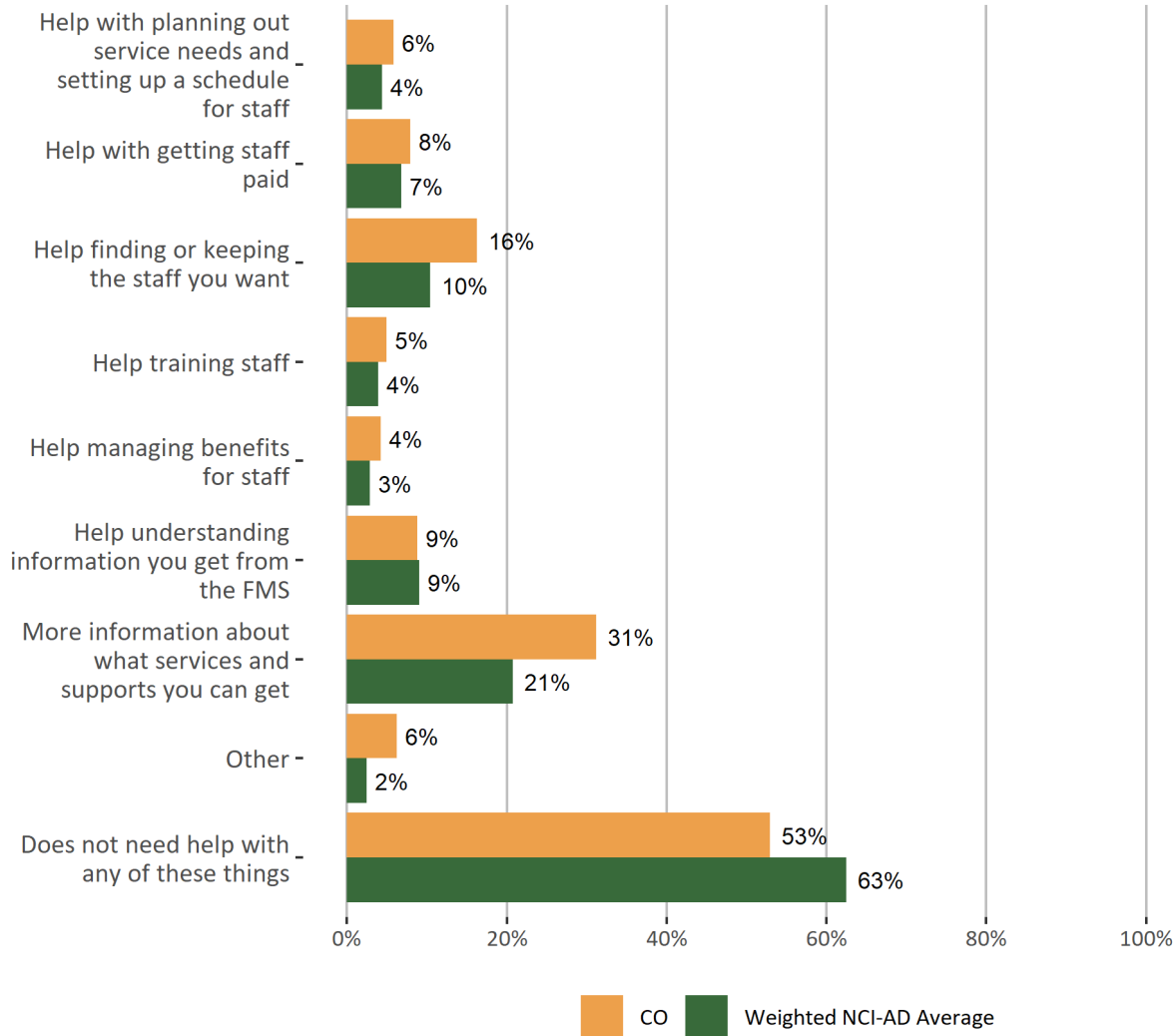
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
2022-23 Adult Consumer Survey National Results | 320

**Table 148. Frequency of receiving information about budget and services from FMS**

*Proxy respondents were allowed for this question. Newly added question in 2022-23.*

<b>Program</b>	<b>At least every three months</b>	<b>About twice a year</b>	<b>Once a year or less</b>	<b>N</b>
Elderly Blind & Disabled (EBD) waiver	75%	18%	7%	102
<b>Overall CO Average</b>	<b>77%</b>	<b>17%</b>	<b>6%</b>	<b>106</b>
<b>Weighted NCI-AD Average</b>	<b>69%</b>	<b>18%</b>	<b>14%</b>	<b>663</b>

### Parts of self-direction need help with



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.  
 2022-23 Adult Consumer Survey National Results | 322

**Table 149. Parts of self-direction need help with**

*Proxy respondents were allowed for this question. Newly added question in 2022-23.*

Program	Help with planning out service needs and setting up a schedule for staff	Help with getting staff paid	Help finding or keeping the staff you want	Help training staff	Help managing benefits for staff	Help understanding information you get from the FMS	More information about what services and supports you can get	Other	Does not need help with any of these things
Elderly Blind & Disabled (EBD) waiver	5%	6%	15%	4%	3%	6%	29%	6%	50%
<b>Overall CO Average</b>	<b>6%</b>	<b>8%</b>	<b>16%</b>	<b>5%</b>	<b>4%</b>	<b>9%</b>	<b>31%</b>	<b>6%</b>	<b>53%</b>
<b>Weighted NCI-AD Average</b>	<b>4%</b>	<b>7%</b>	<b>10%</b>	<b>4%</b>	<b>3%</b>	<b>9%</b>	<b>21%</b>	<b>2%</b>	<b>63%</b>