



*National Core Indicators- Aging and Disabilities (NCI-AD)
Adult Consumer Survey State Results*

Georgia

Table of Contents

Introduction.....	10
Adult Consumer Survey.....	10
Georgia Sample.....	10
Table A. Statewide Sample	11
Table B. Classification of 2022-23 State programs.....	11
What is included in this report?	11
Presentation of Data	11
Accessibility Statement	11
Demographics.....	12
Table 1. Average age (reported for those under 90 years old).....	13
Table 2. Age Category (including those 90 and older)	14
Table 3. Gender	15
Table 4. Race and ethnicity	16
Table 5. Marital status.....	17
Table 6. Preferred language.....	18
Table 7. Preferred means of communication	19
Table 8. Residential designation.....	20
Table 9. Median area income (based on zip code)	21
Table 10. Type of Residence.....	22
Table 11. Who the person lives with.....	23
Table 12. Address changed in the past 6 months	24
Table 13. Where people moved from (if moved in the last 6 months)	25
Table 14A. Diagnoses	26

Table 14B. Diagnoses (continued).....	27
Table 15. Person has chronic psychiatric or mental health diagnosis.....	28
Table 16. Level of Mobility.....	29
Table 17. Has history of frequent falls (more than two falls in a six-month period).....	30
Table 18. Receives Medicare	31
Table 19. Length of time receiving LTSS services in current program.....	32
Table 20. Person has legal guardian.....	33
Table 21. Amount of paid supports received.....	34
Table 22. Person has remote supports	35
Outcome Tables	36
Community Participation.....	37
Table 23. Gets to do things outside of their home as much as they want to	39
Table 24. Takes part in activities with others as much as they want to (in-person or virtually).....	41
Table 25A. Reasons cannot always take part in activities with others as much as they want to in-person or virtually.....	43
Table 25B. Reasons cannot always take part in activities with others as much as they want to in-person or virtually (continued).....	45
Access to the Community.....	46
Table 26. Has transportation to do the things they want outside of home.....	48
Table 27. Has transportation to get to medical appointments	50
Everyday Living	51
Table 28. Needs assistance with everyday activities (such as preparing meals, housework, shopping or taking their medications).....	53
Table 29. Always gets enough support for everyday activities (if needs at least some assistance).....	55
Table 30. Needs assistance with self-care (such as bathing, dressing, going to the bathroom, eating, or moving around their home).....	57
Table 31. Always gets enough support for self-care (if needs at least some assistance).....	59
Work.....	60
Table 32. Has a paid job.....	62

Table 33. Wants a paid job (if they do not currently have one)	64
Table 34. Someone talked with them about job options (if they do not currently have a job but want one)	66
Table 35. Person volunteers.....	68
Table 36. Wants to volunteer (if they do not currently).....	70
Relationships.....	71
Table 37. Has friends or family they do not live with who are a part of their life.....	73
Table 38. Able to see or talk to their friends and family when they want (if has friends or family they do not live with who are a part of their life)	75
Table 39. Reasons not always able to see or talk to their friends and family when they want.....	77
Service Coordination.....	78
Table 40A. How first found out about services they can get.....	80
Table 40B. How first found out about services they can get (continued)	82
Table 41. Can contact their case manager or care coordinator when needs to	84
Table 42. Who helps person most often (if anyone helps on a regular basis)	86
Table 43. Additional people who help person on a regular basis	88
Table 44. People who are paid to help them come and leave when they are supposed to	90
Table 45. Has a backup plan if their people who are paid to help them do not show up	92
Table 46. Has an emergency plan in place in case of widescale emergency	94
Table 47. Knows whom to contact if they have a complaint about their services	96
Table 48. Knows whom to contact if they want to make changes to services	98
Table 49. Services meet all current needs	100
Table 50A. Additional services and supports needed (if all current needs and goals are not being met).....	102
Table 50B. Additional services and supports needed (if all current needs and goals are not being met; continued)	104
Table 50C. Additional services and supports needed (if all current needs and goals are not being met; continued).....	106

Table 51. Case manager talked to them about services that might help with their unmet needs (if all current needs and goals are not being met and has a case manager).....	108
Table 52. Service providers work together to provide support	110
Care Coordination	111
Table 53. Knows how to manage chronic conditions (if has at least one)	113
Table 54. Stayed overnight in a hospital or rehab/nursing facility in the past 12 months and was discharged to go home	115
Table 55. Felt comfortable and supported enough to go home after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)	117
Table 56. Someone followed-up to make sure they had needed services and supports after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)	119
Choice and Control.....	120
Table 57. Feels in control of their life	122
Table 58. Able to furnish and decorate their room however they want to (if living in a group setting).....	124
Table 59. Can choose or change their roommate (if living in a group setting and has a roommate)	126
Table 60. Can get up and go to bed when they want to.....	128
Table 61. Can eat their meals when they want to.....	130
Table 62. Can choose or change their services	132
Table 63. Can choose or change when and how often they receive services.....	134
Table 64. Can choose or change the people who provide paid supports if wants	136
Satisfaction.....	137
Table 65. Services help them live the life they want	139
Table 66. Case manager/care coordinator changes too often.....	141
Table 67. People who are paid to help them change too often	143
Table 68. Likes where they live.....	145
Table 69A. Reasons does not like where they live (if does not always like where they live)	147

Table 69B. Reasons does not like where they live (if does not always like where they live) (continued)	149
Table 69C. Reasons does not like where they live (if does not always like where they live) (continued)	151
Table 70. Wants to live somewhere else	153
Table 71. Where person would prefer to live (if wants to live somewhere else)	155
Table 72. People who are paid to help them do things the way they want them done	157
Table 73. Usually likes how they spend their time during the day	159
Technology.....	160
Table 74. Has access to the internet.....	162
Table 75. Frequency with which people use the internet.....	164
Table 76. Always has a stable internet connection.....	166
Table 77. Has talked to health professionals using video conference/telehealth	168
Table 78. Liked talking to health care providers using telehealth	170
Access to Needed Equipment.....	171
Table 79. Needs grab bars in the bathroom or elsewhere in their home but does not have them.....	173
Table 80. Needs other bathroom modifications but does not have them	175
Table 81. Needs a shower chair but does not have one	177
Table 82. Needs a specialized bed but does not have one	179
Table 83. Need for a ramp (either inside or outside of their residence) but does not have one	181
Table 84. Needs other home modifications that does not have.....	183
Table 85. Needs a wheelchair but does not have one	185
Table 86. Needs a scooter but does not have one.....	187
Table 87. Needs a walker but does not have one.....	189
Table 88. Needs hearing aids but does not have them	191
Table 89. Needs glasses but does not have them.....	193
Table 90. Needs personal emergency response system (PERS) but does not have one	195

Table 91. Needs an oxygen machine but does not have one.....	197
Table 92. Needs other assistive technology equipment but does not have.....	199
Table 93. Needs other equipment but does not have	201
Medications.....	202
Table 94. Knows what prescription medications are for	204
Table 95. Takes medication to help feel less sad or depressed	206
Health care	207
Table 96. Has access to mental health services if they want them.....	209
Table 97. Can get an appointment to see or talk to their primary care doctor when they need to	211
Table 98. Went to the emergency room for any reason in the past 12 months.....	213
Table 99. Has gone to the emergency room in the past 12 months due to falling or losing balance	215
Table 100. Has gone to the emergency room in the past 12 months due to tooth or mouth pain.....	217
Table 101. Has gone to the emergency room in the past 12 months due to not being able to see their primary care physician	219
Table 102. Had a physical exam or wellness visit in the past 12 months.....	221
Table 103. Had a hearing exam in the past 4 years	223
Table 104. Had a vision exam in the past year.....	225
Table 105. Had a dental visit in the past 12 months	227
Table 106. Had a flu shot in the past 12 months.....	229
Table 107. Received the COVID-19 Vaccine.....	231
Wellness	232
Table 108. Has access to healthy foods when they want them.....	234
Table 109. Overall Health.....	236
Table 110. Health compared to 12 months ago.....	238
Table 111. In the past 12 months, forgets things more often than before.....	240

Table 112. Has discussed forgetting things with a doctor or a nurse (if they have been forgetting things more often in the past 12 months).....	242
Table 113. Amount of physical activity per week.....	244
Table 114. Often feels lonely	246
Affordability	247
Table 115. Ever has to skip meals due to financial worries	249
Safety	250
Table 116. They or someone else has concerns about falling or being unstable	252
Table 117. Has worked with someone to reduce risk of falls (if someone has concerns about them falling or being unstable)	254
Table 118. Able to get to safety quickly in case of an emergency	256
Table 119. Knows who to talk to if they are mistreated, hurt, disrespected by others	258
Table 120. Are ever worried for the security of their personal belongings	260
Table 121. Someone used or took their money without their permission in the past 12 months.....	262
Table 122. Feels safe around people who are paid to help them.....	264
Rights and Respect.....	265
Table 123. Gets information about services in their preferred language (if preferred language is not English)	267
Table 124. Services and supports are delivered in a way that is respectful of their culture.....	269
Table 125. People who are paid to help them treat them with respect	271
Table 126. Others ask before coming into their home/room (if living in a group setting).....	273
Table 127. Able to lock doors to room (if living in a group setting)	275
Table 128. Has enough privacy where lives (if living in a group setting)	277
Table 129. Can have visitors at any time (if living in a group setting)	279
Table 130. Can get something to eat or grab a snack anytime they (if living in a group setting).....	281
Person-Centered Planning.....	282
Table 131. Involvement in making decisions about what is in the service plan	284

Table 132. Remembers their last service planning meeting.....	286
Table 133. Service planning meeting took place at a time that was good for them.....	288
Table 134. Service planning meeting took place in a place that was good for them	290
Table 135. Service planning meeting included the people they wanted to be there	292
Table 136. People at the service planning meeting listened to needs and preferences.....	294
Table 137. Received a copy of the service plan after the service planning meeting.....	296
Table 138. Current service plan reflects what was talked about at the service plan meeting.....	298
Table 139. Choices and preferences are reflected in current service plan	300
Self-Direction	300
Table 140. Uses self-directed supports option	302
Table 141. Makes decisions about services that are self directed.....	304
Table 142. Has enough help deciding how to direct services, like making decisions about how and when services are received	306
Table 143. Can make changes to the services and supports you self-direct if needed	308
Table 144. Has the amount of control wanted with the services that are self-directed.....	310
Table 145. Services and supports wanted to self direct are always available.....	312
Table 146. Gets information about budget and services from the financial management service (FMS)	314
Table 147. Information received from the FMS is easy to understand.....	316
Table 148. Frequency of receiving information about budget and services from FMS	318
Table 149. Parts of self-direction need help with.....	320

Introduction

Established in 2015, National Core Indicators—Aging and Disabilities™ (NCI-AD™) is a voluntary effort by state aging and physical disability agencies to measure and track their performance using a standardized set of nationally validated measures. The effort is coordinated by Advancing States and Human Services Research Institute (HSRI). Learn more about our history [here](#).

In 2022-23 a total of 18 states participated in NCI-AD. Not all participating states do all surveys every year.

Adult Consumer Survey

The NCI-AD Adult Consumer Survey (ACS), is a standardized survey conducted with a person receiving long term services and supports (LTSS) through state aging and physical disability systems. Surveys are conducted by trained surveyors through in-person, secure video meeting, or over-the-phone conversations with service participants. The main part of the survey contains subjective questions about how well services are supporting the person; these can only be answered by the person themselves. A subset of more objective questions may be answered by a proxy respondent if needed. In addition to the questions for service participants, the survey also collects background information on the person –demographic and service-related data – mainly from service agency records. In 2022-23, the survey included two state-optional modules:

Person-Centered Planning Module (state-optional). This is a state-optional series of questions that ask about the person-centered planning process, including the person’s experience developing the service plan and the service planning meeting. The following states conducted the Person-Centered Planning Module: AL, CO, DE, GA, IN, KS, KY, MN, MO, ND, NE, NJ, OH, OK, TN, WA, and WI.

Self-direction Module (state-optional). This state-optional module was added to the 2022-23 ACS. Questions in this section are asked only of those who are using a self-directed supports option and assess experiences specific to self-direction. The following states conducted the Self-direction module: AL, CO, DE, GA, IN, KS, KY, MI, MN, MO, ND, NE, NJ, OH, OK, TN, WA, and WI.

Georgia Sample

There is considerable variation in how states’ long-term services and supports (LTSS) programs serving older adults and adults with physical disabilities are organized, funded, and administered. The NCI-AD program allows states to include programs funded through Medicaid, the Older Americans Act, Program of All-Inclusive Care for the Elderly (PACE), state-only funds, and/or other state- and federal-blended funds. The NCI-AD project team works closely with each participating NCI-AD state to advise and track which LTSS program populations and sub-populations are included in the state’s sampling strategy, how that sample is designed and how many surveys are targeted for completion. See detailed information on state sample frames [here](#).

Table A. Statewide Sample

Total Sample Frame	Total Surveys Completed	Overall Margin of Error
40,000	500	4.38%

Table B. Classification of 2022-23 State programs

Program	Funding Source	Description of Program	Total Population Eligible for NCI-AD	Total Usable Surveys Collected	MoE (95%Confidence, 0.5 Distribution)	MoE (95%Confidence, 0.7 Distribution)
Older Americans Act (OAA)	Title III	60+	40,000	500	4.38%	4.0%

What is included in this report?

This report presents Georgia’s 2022-23 ACS demographics and outcomes results. Data are shown for the overall statewide average, broken out by program sampled, and include the weighted NCI-AD Average.

Please note: Extreme caution should be used when interpreting results where the number of valid responses is small. Each program’s valid number of responses (valid Ns) is shown in every chart and table in this report. *To protect people’s privacy we do not show the data when 20 or fewer people from a state or within a program responded to a question, however their data are included in the overall state average.*

Presentation of Data

Data may be viewed as bar charts or in tables by clicking the appropriate tab for each outcome. Data presented in charts are “collapsed” meaning that data grouped by response options to what is considered to reflect a positive outcome and all other responses. Tables represent the un-collapsed data outcomes. All NCI-AD data are collapsed “yes” responses only, unless otherwise noted.

All state and NCI-AD averages throughout this report are “weighted” to account for any non-proportional sampling of programs and to “rebalance” the states’ sample sizes according to their populations of survey-eligible service recipients. *See more details on weighting in Part II of this report.*

Accessibility Statement

National Core Indicators strives to develop accessible resources to support equitable access to information about quality of services. While all charts in this report have been marked as decorative, the data from the charts is all represented in the tables which have been reviewed for accessibility. Should you require other accommodations to make this report accessible for you, please reach out to us at nci@nationalcoreindicators.org.

Demographics

Table 1. Average age (reported for those under 90 years old)

Program	Age	N
OAA	76.4	454
Overall GA Average	76.4	454
Weighted NCI-AD Average	67.2	14,414

Table 2. Age Category (including those 90 and older)

Program	18-44	45-65	66-89	90+	N
OAA	0%	8%	84%	8%	492
Overall GA Average	0%	8%	84%	8%	492
Weighted NCI-AD Average	7%	30%	56%	6%	15,167

Table 3. Gender

Program	Male	Female	Other	Don't know or unclear	N
OAA	30%	70%	0%	0%	496
Overall GA Average	30%	70%	0%	0%	496
Weighted NCI-AD Average	34%	65%	0%	0%	15,349

Table 4. Race and ethnicity

Categories are not mutually exclusive, therefore N is not shown.

Program	American Indian or Alaska Native	Asian	Black or African American	Pacific Islander	White	Hispanic or Latino	Other	Don't know or unclear
OAA	0%	1%	53%	0%	43%	1%	1%	1%
Overall GA Average	0%	1%	53%	0%	43%	1%	1%	1%
Weighted NCI-AD Average	2%	4%	24%	0%	65%	4%	1%	2%

Table 5. Marital status

Program	Single, never married	Married or in domestic partnership	Separated or divorced	Widowed	Don't know or unclear	N
OAA	14%	21%	24%	38%	2%	492
Overall GA Average	14%	21%	24%	38%	2%	492
Weighted NCI-AD Average	27%	17%	28%	25%	4%	14,363

Table 6. Preferred language

Program	English	Spanish	Other	Don't know or unclear	N
OAA	100%	0%	0%	0%	495
Overall GA Average	100%	0%	0%	0%	495
Weighted NCI-AD Average	90%	2%	5%	2%	15,005

Table 7. Preferred means of communication

New Question in 2022-23

Program	Spoken	Gestures or body language	Sign language or finger spelling	Communication aid or device	Other	Don't Know	N
OAA	99%	0%	0%	0%	0%	0%	496
Overall GA Average	99%	0%	0%	0%	0%	0%	496
Weighted NCI-AD Average	95%	2%	0%	0%	1%	2%	14,370

Table 8. Residential designation

Categories created using zip codes and corresponding RUCA codes.

Program	Metropolitan	Micropolitan	Rural	Small town	Don't Know	N
OAA	78%	14%	3%	5%	0%	497
Overall GA Average	78%	14%	3%	5%	0%	497
Weighted NCI-AD Average	72%	14%	5%	9%	1%	14,726

Table 9. Median area income (based on zip code)

Program	\$0- \$9,999	\$10,000- \$19,999	\$20,000- \$29,999	\$30,000- \$39,999	\$40,000- \$49,999	\$50,000- \$59,999	\$60,000- \$69,999	\$70,000- \$79,999	\$80,000- \$89,999	\$90,000- \$99,999	\$100,000 and over	N
OAA	0%	0%	1%	12%	32%	26%	13%	8%	4%	2%	1%	497
Overall GA Average	0%	0%	1%	12%	32%	26%	13%	8%	4%	2%	1%	497
Weighted NCI- AD Average	1%	0%	1%	9%	25%	29%	15%	9%	6%	3%	3%	14,656

Table 10. Type of Residence

Program	Own or family house or apartment	Senior living apartment or complex	Group home, adult family home, foster home, host home	Assisted living facility, residential care facility	Nursing facility, nursing home	Homeless or temporary shelter	Other	Don't know or unclear	N
OAA	95%	3%	0%	1%	1%	0%	0%	0%	497
Overall GA Average	95%	3%	0%	1%	1%	0%	0%	0%	497
Weighted NCI-AD Average	73%	6%	2%	8%	10%	0%	1%	1%	14,995

Table 11. Who the person lives with

Categories are not mutually exclusive, therefore N is not shown.

Program	No One – Lives Alone	Spouse or Partner	Other Family	Friend(s)	Live-in PCA	Others	Don't Know or unclear
OAA	52%	20%	28%	1%	0%	2%	0%
Overall GA Average	52%	20%	28%	1%	0%	2%	0%
Weighted NCI-AD Average	48%	14%	24%	1%	2%	10%	4%

Table 12. Address changed in the past 6 months

Program	Yes	No	Don't Know or Unclear	N
OAA	2%	97%	1%	496
Overall GA Average	2%	97%	1%	496
Weighted NCI-AD Average	5%	91%	3%	13,850

Table 13. Where people moved from (if moved in the last 6 months)

Program	Own or family house or apartment	Senior living apartment or complex	Group home, adult family home, foster home, host home	Assisted living facility, residential care facility	Nursing facility, nursing home	Homeless or temporary shelter	Other	Don't know or unclear	N
Weighted NCI-AD Average	58%	4%	3%	7%	10%	2%	10%	7%	701

Table 14A. Diagnoses

Categories are not mutually exclusive; therefore, N is not shown.

Program	Physical Disability	Traumatic brain injury or other acquired brain injury	Intellectual or other developmental disability	Alzheimer's disease or other dementia	Heart Disease	Cancer
OAA	80%	2%	1%	15%	31%	11%
Overall GA Average	80%	2%	1%	15%	31%	11%
Weighted NCI-AD Average	63%	11%	6%	14%	36%	13%

Table 14B. Diagnoses (continued)

Categories are not mutually exclusive; therefore, N is not shown.

Limited or no vision and hearing loss were newly added in 2022-23.

Program	Chronic Obstructive pulmonary disease (COPD)	Stroke	Diabetes	Hypertension (or high blood pressure)	Limited or no vision- legally blind	Hearing loss- severe or profound
OAA	18%	14%	38%	59%	17%	13%
Overall GA Average	18%	14%	38%	59%	17%	13%
Weighted NCI-AD Average	24%	18%	38%	60%	15%	11%

Table 15. Person has chronic psychiatric or mental health diagnosis

Program	Yes	No	Don't Know or Unclear	N
OAA	10%	89%	1%	495
Overall GA Average	10%	89%	1%	495
Weighted NCI-AD Average	36%	62%	2%	13,515

Table 16. Level of Mobility

Categories are not mutually exclusive (except 'Don't know or unclear').

Program	Non-Ambulatory	Moves self with wheelchair	Moves self with other aids	Moves self without aids	Don't Know or unclear
OAA	5%	11%	64%	25%	1%
Overall GA Average	5%	11%	64%	25%	1%
Weighted NCI-AD Average	8%	22%	58%	24%	4%

Table 17. Has history of frequent falls (more than two falls in a six-month period)

Program	Yes	No	Don't Know or Unclear	N
OAA	24%	76%	0%	499
Overall GA Average	24%	76%	0%	499
Weighted NCI-AD Average	29%	66%	5%	13,727

Table 18. Receives Medicare

information required to come from administrative records

Program	Yes	No	Don't Know or Unclear	N
OAA	71%	28%	2%	494
Overall GA Average	71%	28%	2%	494
Weighted NCI-AD Average	76%	17%	7%	13,432

Table 19. Length of time receiving LTSS services in current program

information required to come from administrative records

Program	0 - 5 months	6 months – less than 1 year	1 year – less than 3 years	3 or more years	Don't know or unclear	N
OAA	1%	7%	57%	34%	1%	492
Overall GA Average	1%	7%	57%	34%	1%	492
Weighted NCI-AD Average	2%	6%	35%	37%	20%	13,937

Table 20. Person has legal guardian

information required to come from administrative records

Program	Yes	No	Don't Know or Unclear	N
OAA	6%	94%	0%	494
Overall GA Average	6%	94%	0%	494
Weighted NCI-AD Average	6%	68%	26%	12,761

Table 21. Amount of paid supports received

Newly added question in 2022-23. Information required to come from administrative records.

Program	24-hour support or supervision	Daily support (for a limited number of hours per day, not round-the-clock)	Scheduled, less frequent than daily support	As-needed visitation and phone contact	None of the above	Don't know	N
OAA	1%	4%	27%	1%	63%	3%	497
Overall GA Average	1%	4%	27%	1%	63%	3%	497
Weighted NCI-AD Average	15%	15%	30%	2%	8%	30%	11,979

Table 22. Person has remote supports

Newly added question in 2022-23. Information required to come from administrative records.

Program	Yes, 24-hour remote supports	Yes, less than 24-hour remote supports	No, none	Don't know	N
OAA	1%	0%	95%	5%	487
Overall GA Average	1%	0%	95%	5%	487
Weighted NCI-AD Average	8%	1%	58%	33%	12,242

Outcome Tables

Community Participation

Gets to do things outside of their home as much as they want to

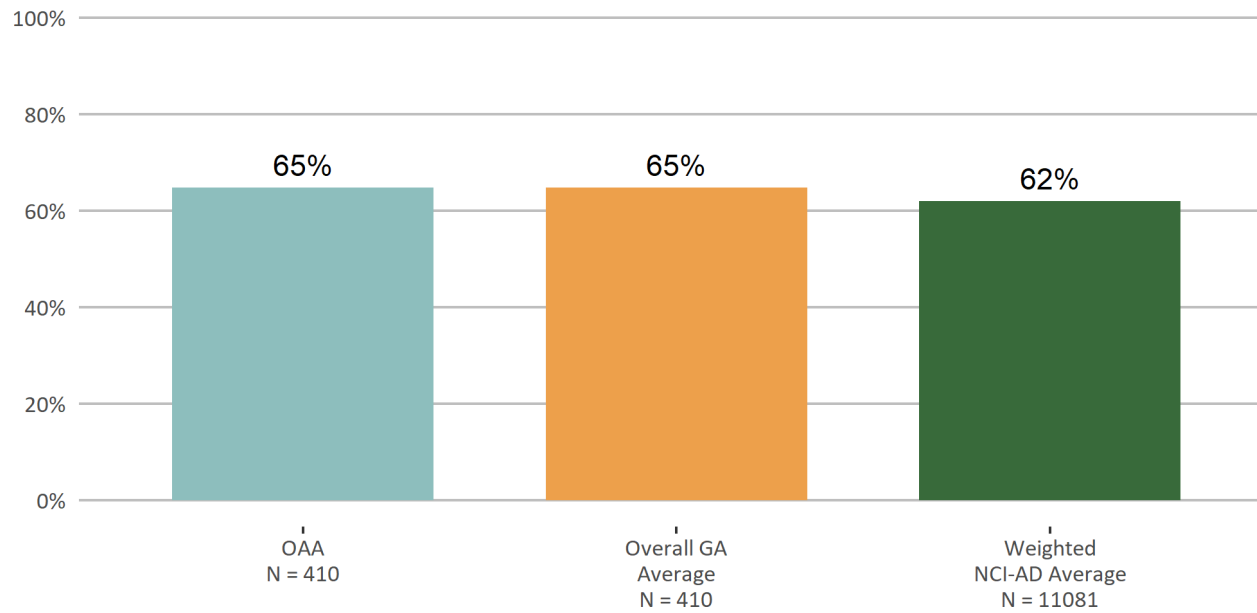


Table 23. Gets to do things outside of their home as much as they want to

Program	Yes	No	N
OAA	65%	35%	410
Overall GA Average	65%	35%	410
Weighted NCI-AD Average	62%	38%	11,081

Takes part in activities with
others as much as they want to
(in-person or virtually)

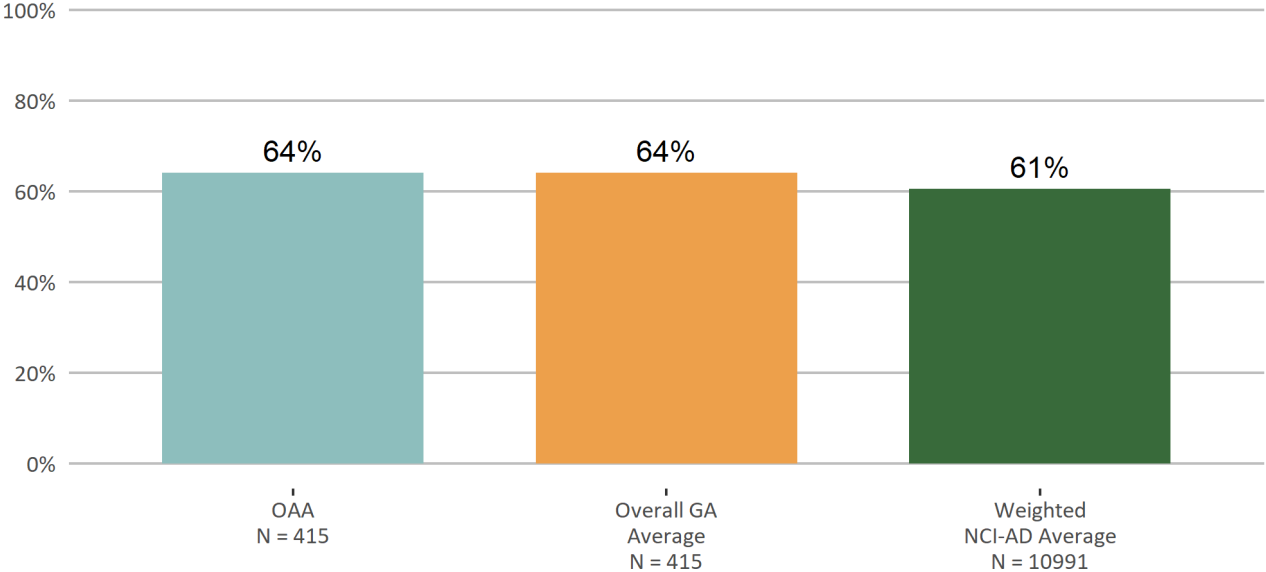


Table 24. Takes part in activities with others as much as they want to (in-person or virtually)

Program	Yes	Maybe	No	N
OAA	64%	8%	28%	415
Overall GA Average	64%	8%	28%	415
Weighted NCI-AD Average	61%	12%	27%	10,991

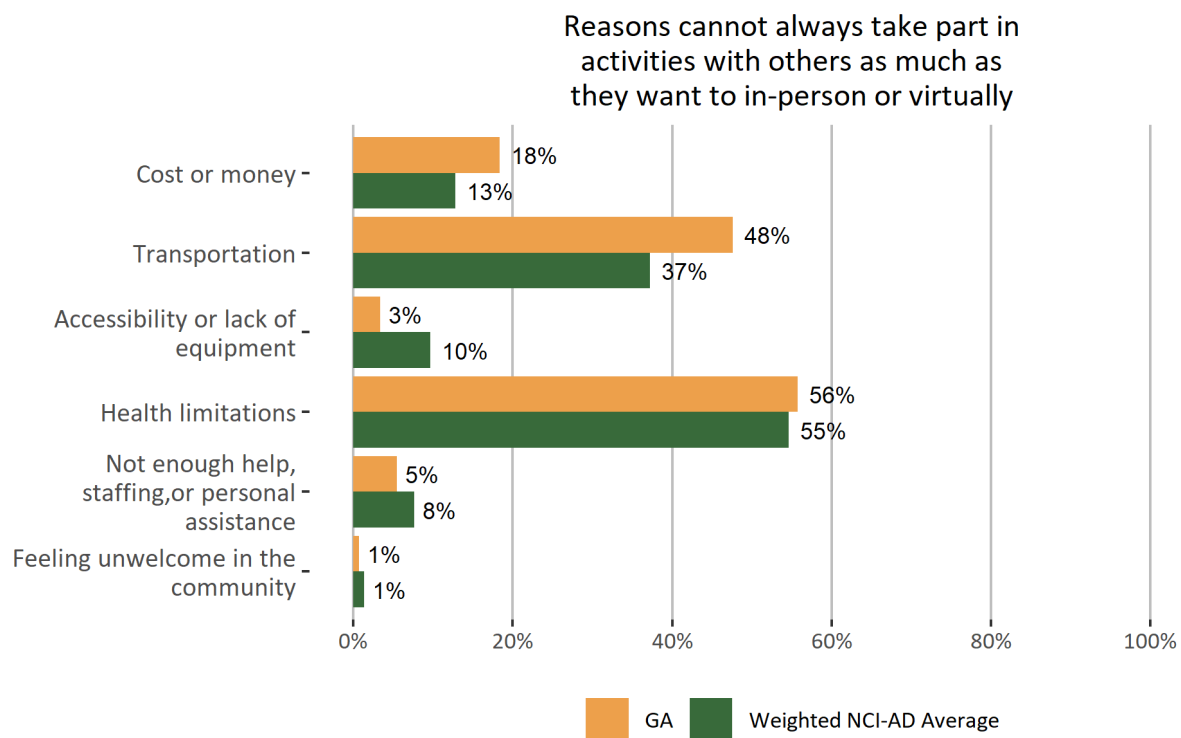


Table 25A. Reasons cannot always take part in activities with others as much as they want to in-person or virtually

Categories are not mutually exclusive, therefore N is not shown.

Program	Cost or money	Transportation	Accessibility or lack of equipment	Health limitations	Not enough help, staffing, or personal assistance	Feeling unwelcome in the community
OAA	18%	48%	3%	56%	5%	1%
Overall GA Average	18%	48%	3%	56%	5%	1%
Weighted NCI-AD Average	13%	37%	10%	55%	8%	1%

Reasons cannot always take part in activities with others as much as they want to in-person or virtually
(continued)

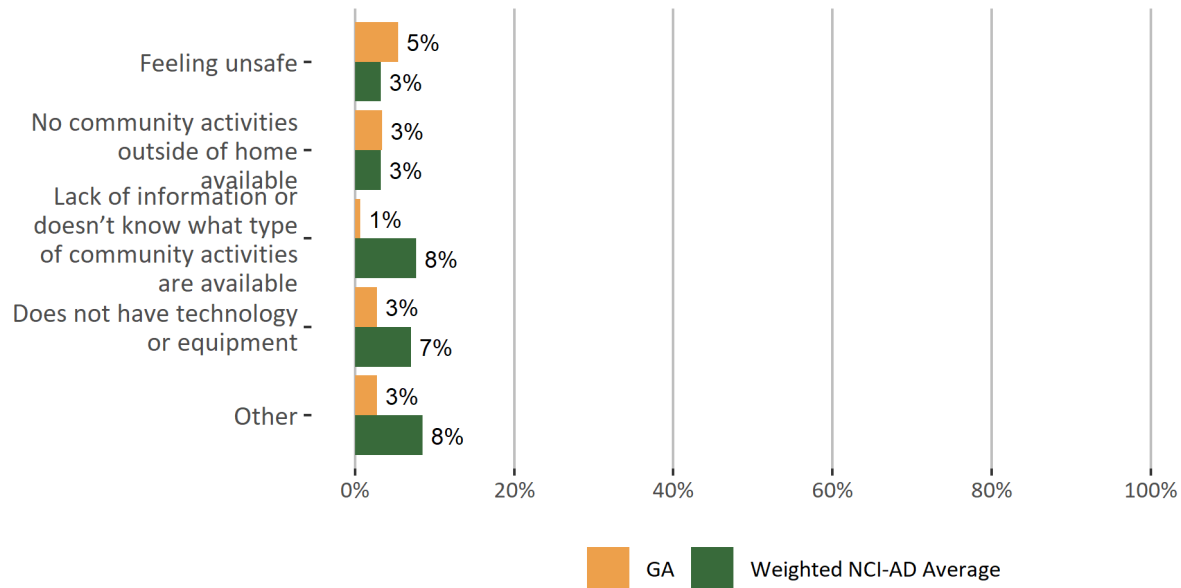


Table 25B. Reasons cannot always take part in activities with others as much as they want to in-person or virtually (continued)

Categories are not mutually exclusive, therefore N is not shown.

Program	Feeling unsafe	No community activities outside of home available	Lack of information or doesn't know what type of community activities are available	Does not have technology or equipment	Other
OAA	5%	3%	1%	3%	3%
Overall GA Average	5%	3%	1%	3%	3%
Weighted NCI-AD Average	3%	3%	8%	7%	8%

Access to the Community

Has transportation to do the things
they want outside of home

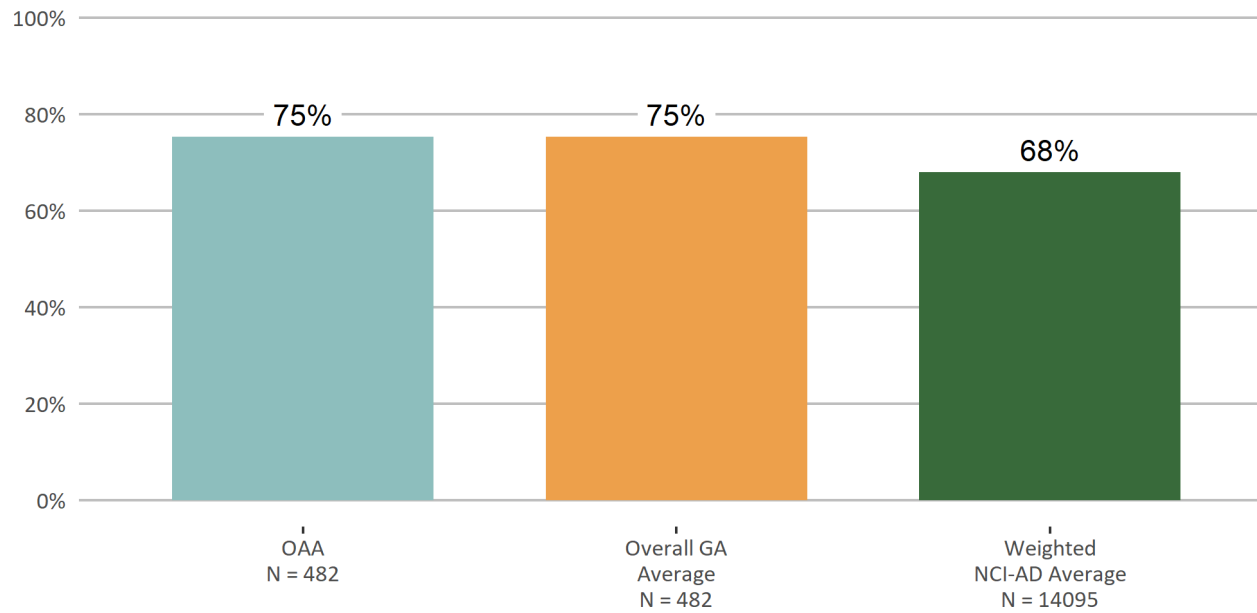


Table 26. Has transportation to do the things they want outside of home

Proxy respondents were allowed for this question

Program	Yes	Maybe	No	N
OAA	75%	8%	16%	482
Overall GA Average	75%	8%	16%	482
Weighted NCI-AD Average	68%	16%	16%	14,095

Has transportation to get to medical appointments

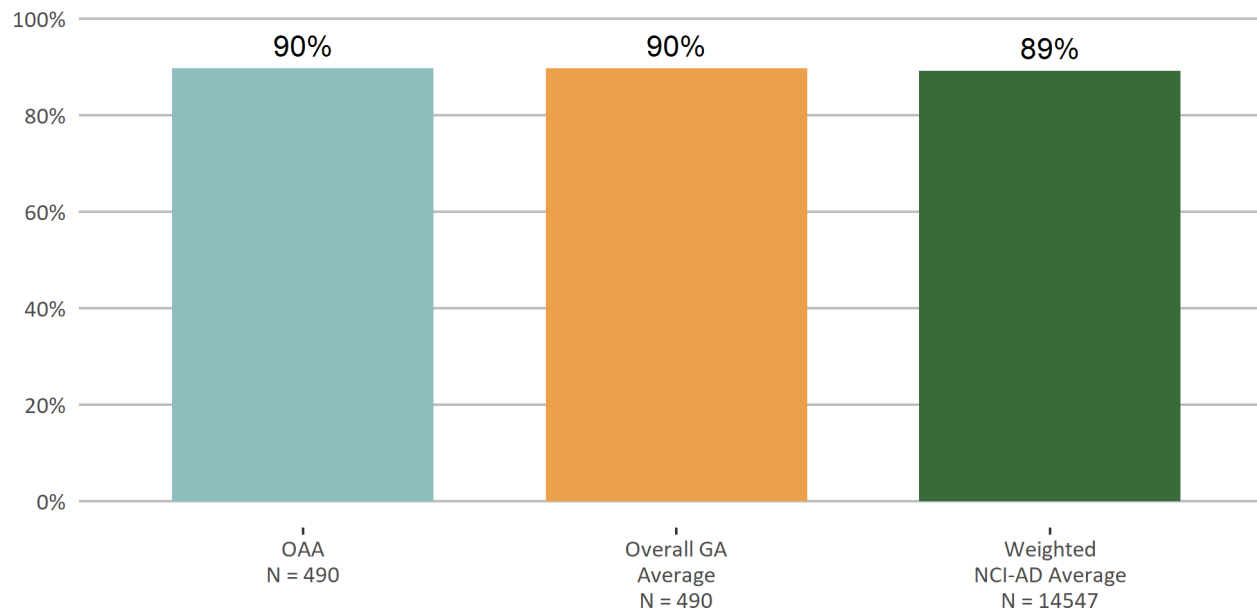


Table 27. Has transportation to get to medical appointments

Proxy respondents were allowed for this question

Program	Yes	Maybe	No	N
OAA	90%	6%	4%	490
Overall GA Average	90%	6%	4%	490
Weighted NCI-AD Average	89%	8%	3%	14,547

Everyday Living

Needs at least some assistance
with everyday activities (such
as preparing meals, housework,
shopping or taking their
medications)

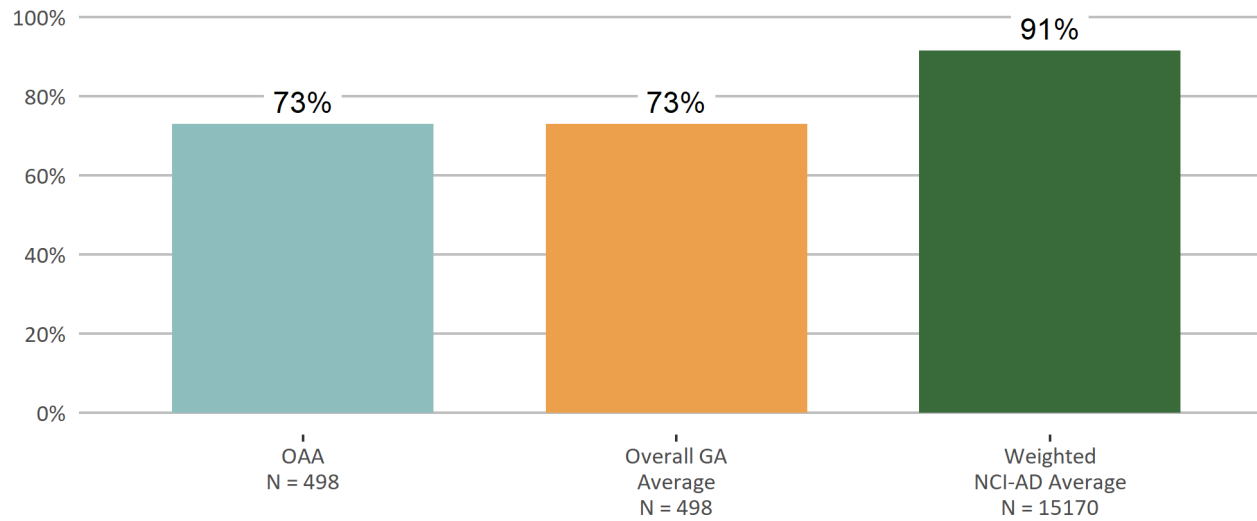


Table 28. Needs assistance with everyday activities (such as preparing meals, housework, shopping or taking their medications)

Proxy respondents were allowed for this question

Program	A Lot	Some	None	N
OAA	27%	46%	27%	498
Overall GA Average	27%	46%	27%	498
Weighted NCI-AD Average	53%	38%	9%	15,170

Always gets enough support for
everyday activities (if needs at
least some assistance)

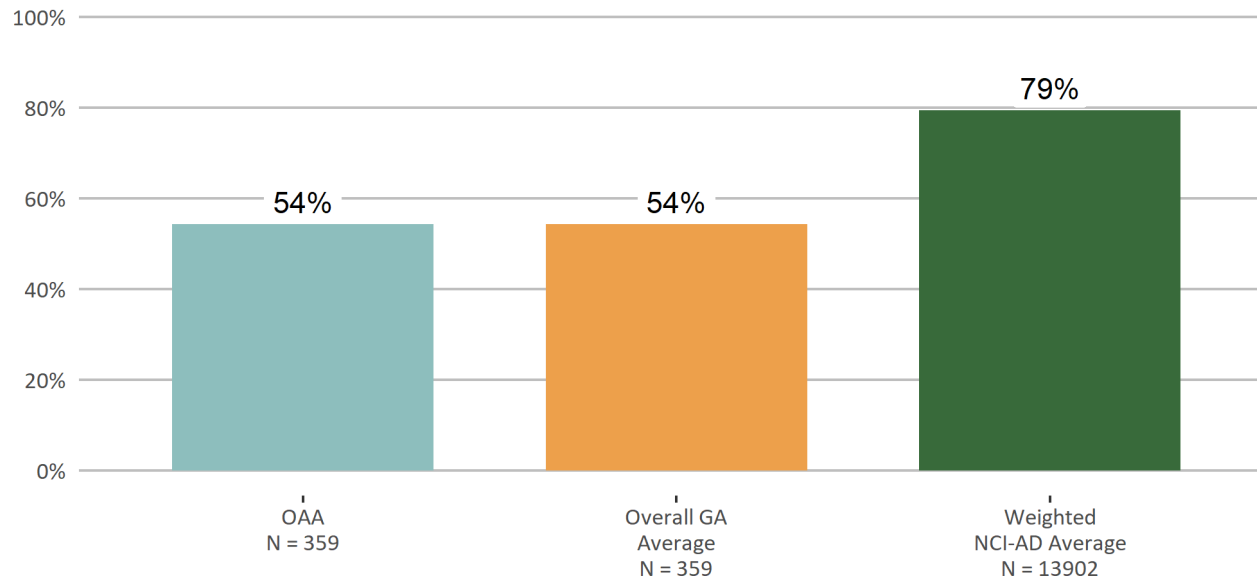


Table 29. Always gets enough support for everyday activities (if needs at least some assistance)

Proxy respondents were allowed for this question

Program	Yes	No	N
OAA	54%	46%	359
Overall GA Average	54%	46%	359
Weighted NCI-AD Average	79%	21%	13,902

Needs at least some assistance
with self-care (such as bathing,
dressing, going to the bathroom,
eating, or moving around their
home)

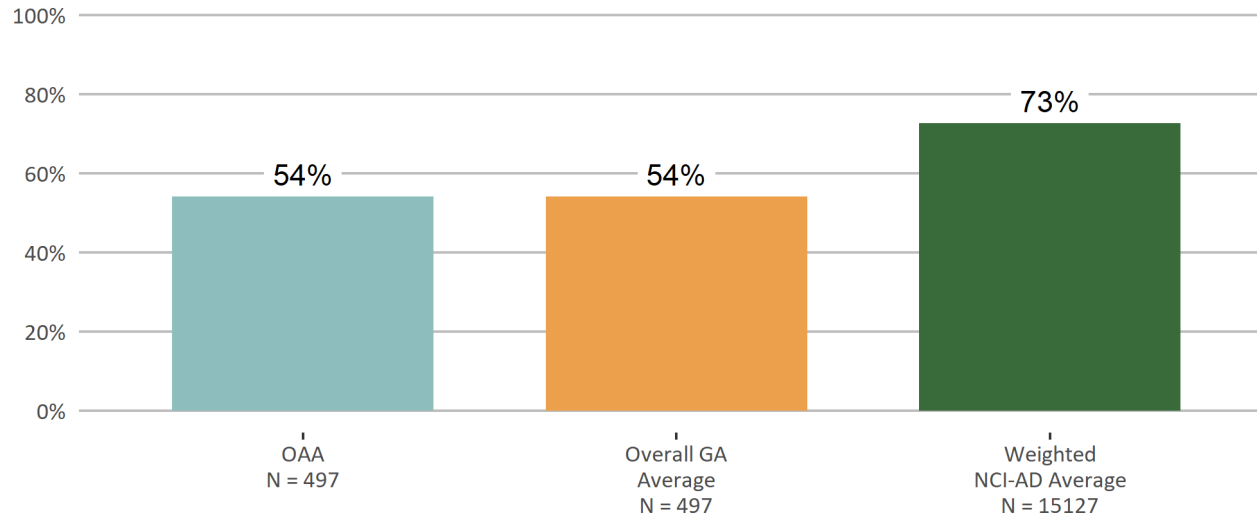


Table 30. Needs assistance with self-care (such as bathing, dressing, going to the bathroom, eating, or moving around their home)

Proxy respondents were allowed for this question

Program	A Lot	Some	None	N
OAA	21%	34%	46%	497
Overall GA Average	21%	34%	46%	497
Weighted NCI-AD Average	36%	36%	27%	15,127

Always gets enough support for
self-care (if needs at least some
assistance)

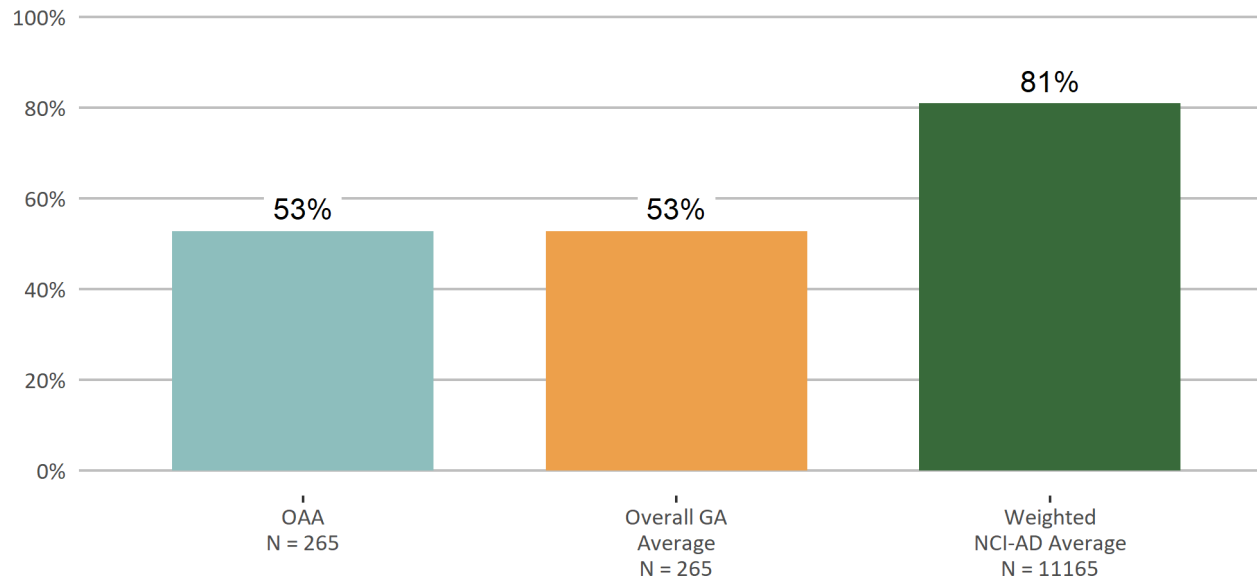


Table 31. Always gets enough support for self-care (if needs at least some assistance)

Proxy respondents were allowed for this question

Program	Yes	No	N
OAA	53%	47%	265
Overall GA Average	53%	47%	265
Weighted NCI-AD Average	81%	19%	11,165

Work

Has a paid job

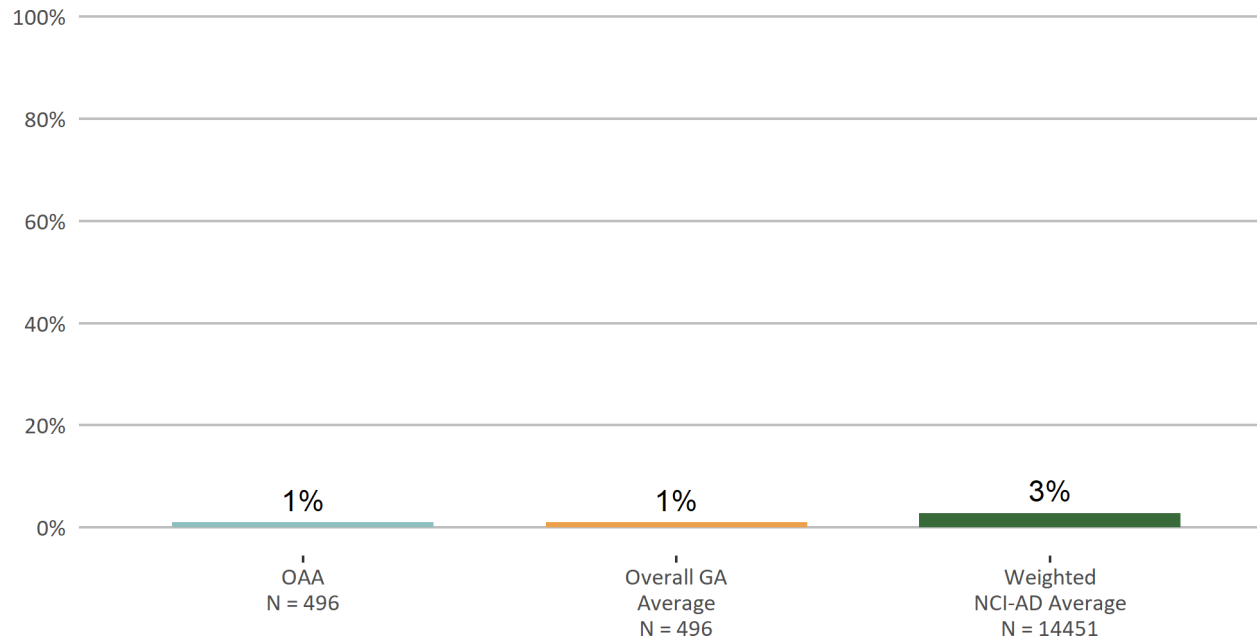


Table 32. Has a paid job

Proxy respondents were allowed for this question

Program	Yes	No	N
OAA	1%	99%	496
Overall GA Average	1%	99%	496
Weighted NCI-AD Average	3%	97%	14,451

Wants a paid job (if they do not currently have one)

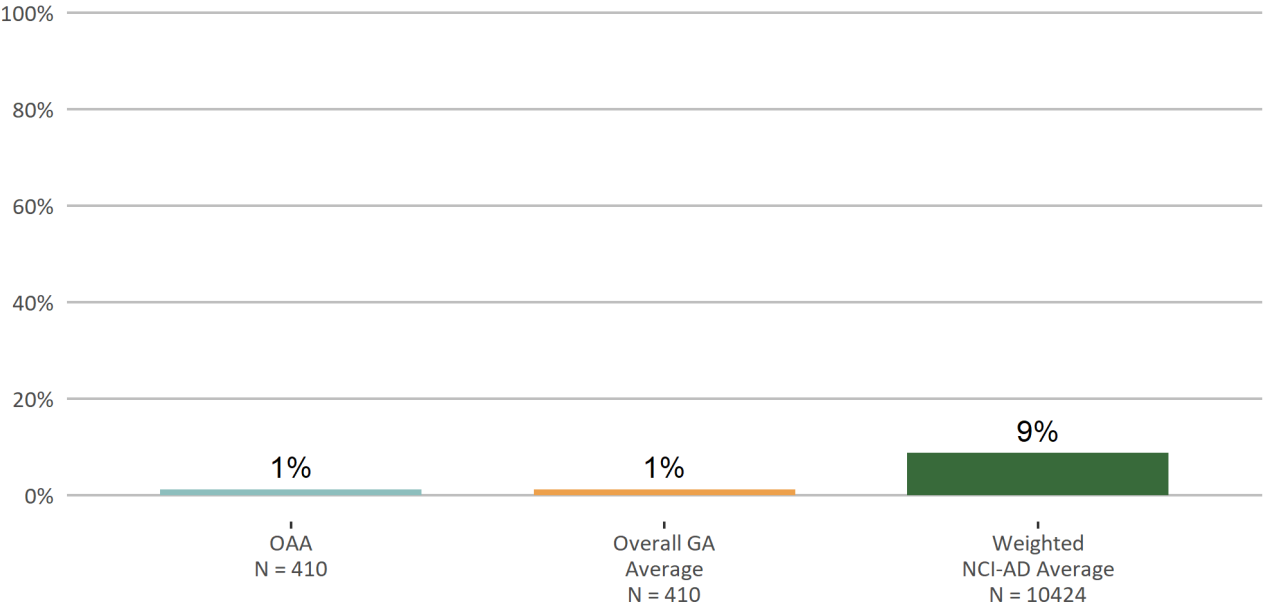


Table 33. Wants a paid job (if they do not currently have one)

Program	Yes	Maybe, Not sure	No	N
OAA	1%	0%	99%	410
Overall GA Average	1%	0%	99%	410
Weighted NCI-AD Average	9%	5%	87%	10,424

Someone talked with them about job
options (if they do not currently
have a job but want one)

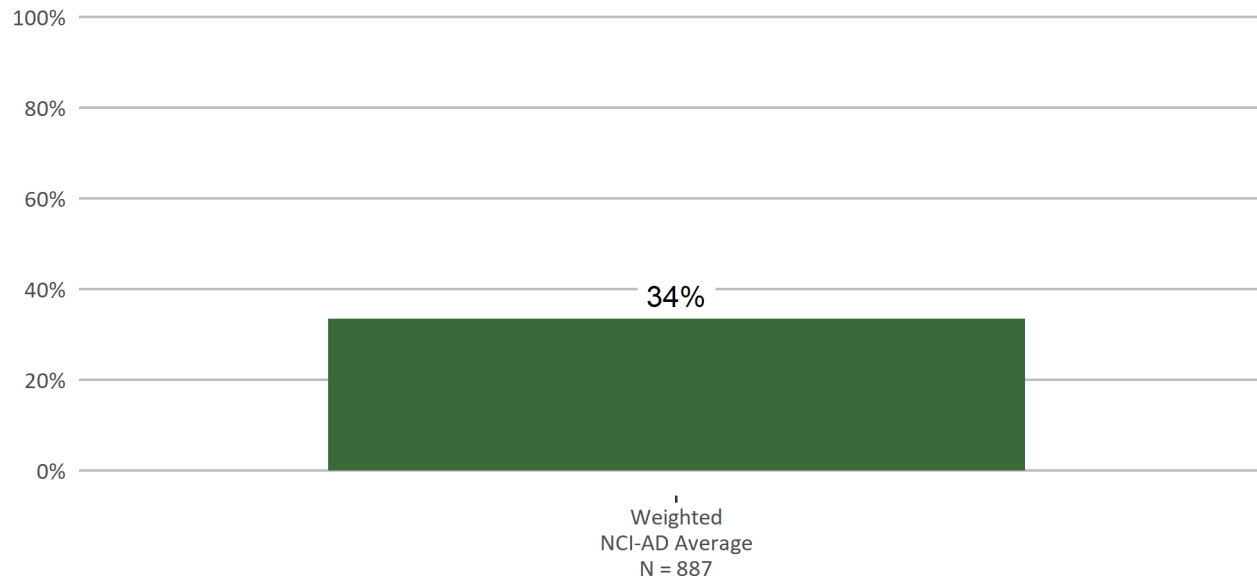


Table 34. Someone talked with them about job options (if they do not currently have a job but want one)

Program	Yes	No	N
Weighted NCI-AD Average	34%	66%	887

Person Volunteers

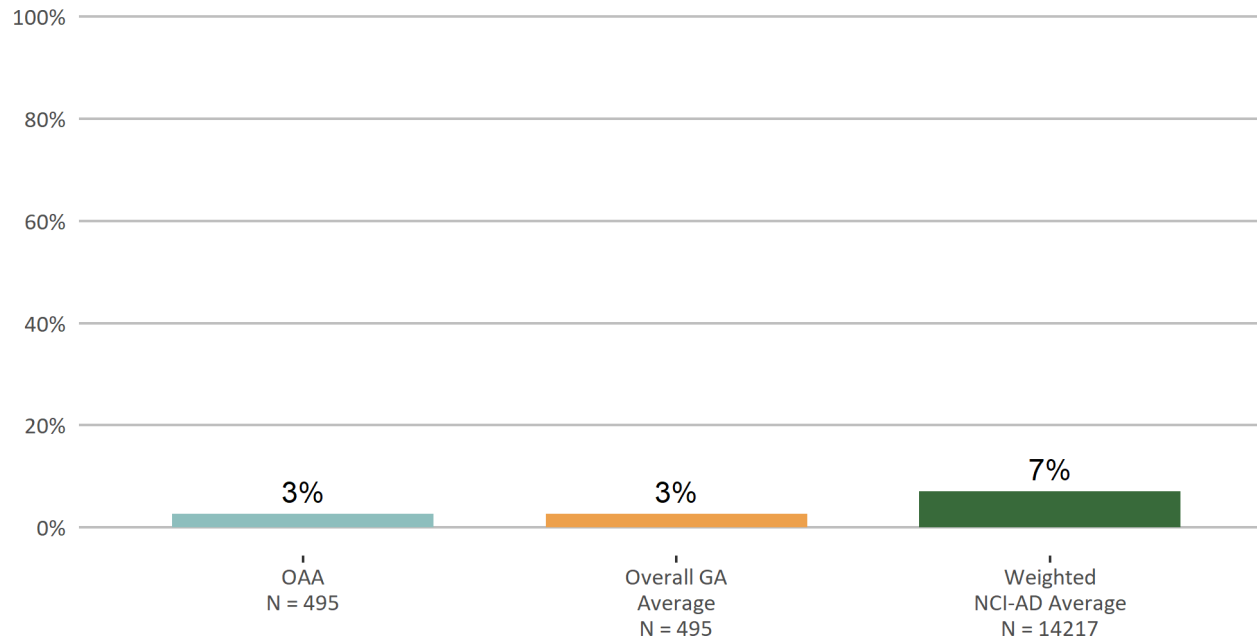


Table 35. Person volunteers

Proxy respondents were allowed for this question

Program	Yes	No	N
OAA	3%	97%	495
Overall GA Average	3%	97%	495
Weighted NCI-AD Average	7%	93%	14,217

Wants to volunteer (if they do not currently)

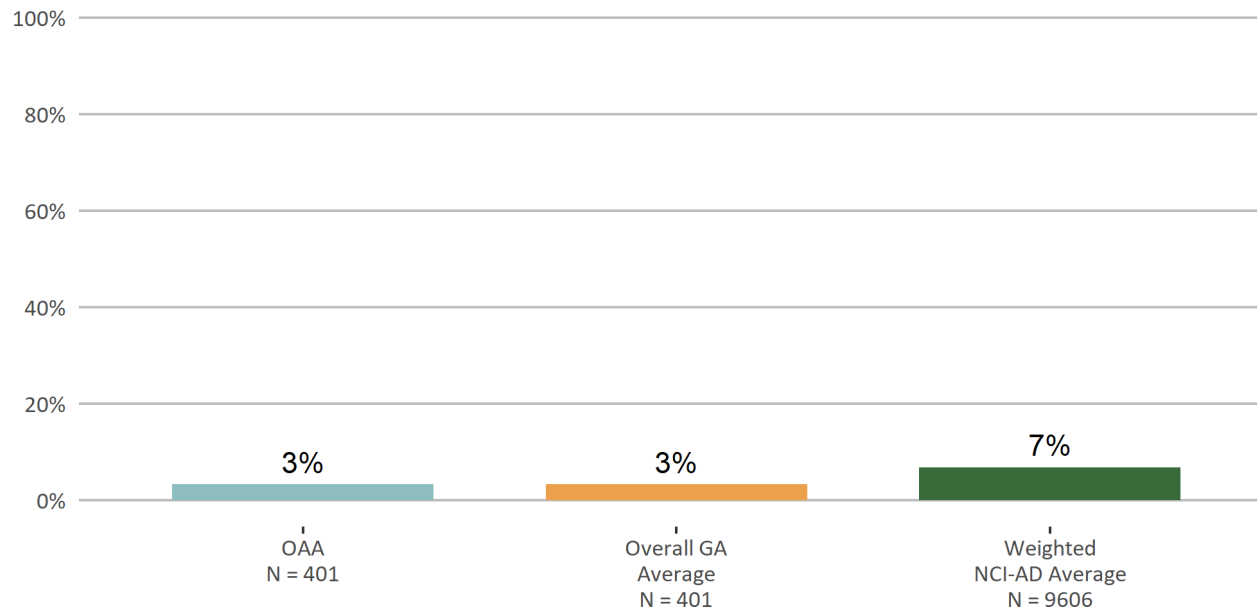


Table 36. Wants to volunteer (if they do not currently)

Program	Yes	Maybe, Not sure	No	N
OAA	3%	2%	95%	401
Overall GA Average	3%	2%	95%	401
Weighted NCI-AD Average	7%	9%	85%	9,606

Relationships

Has friends or family they do not
live with who are a part of their
life

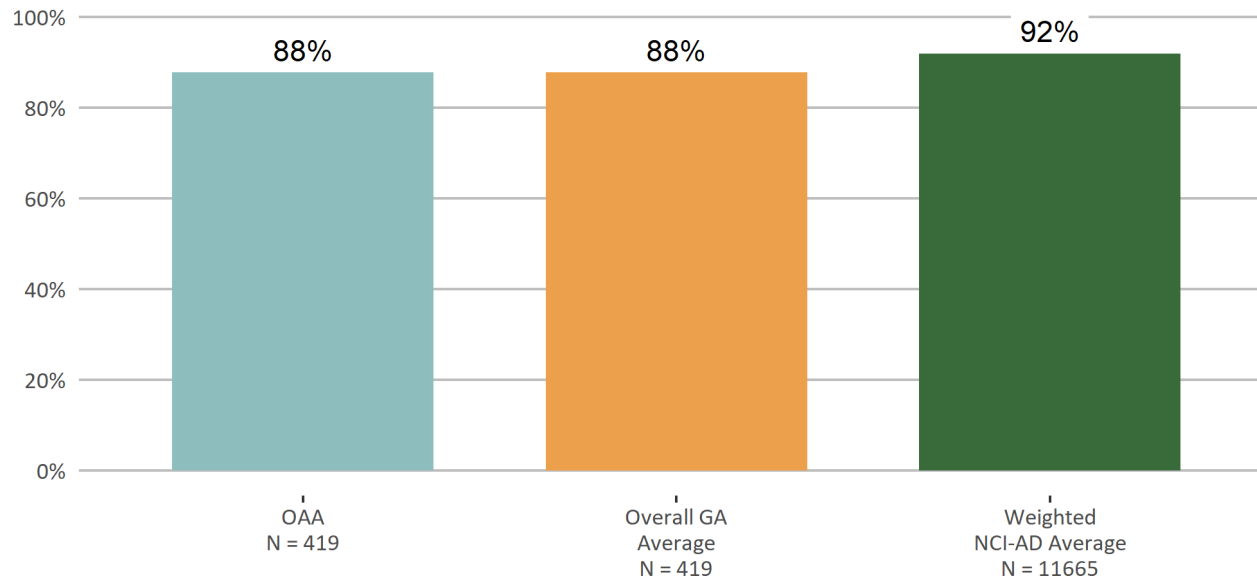


Table 37. Has friends or family they do not live with who are a part of their life

Program	Yes	No	N
OAA	88%	12%	419
Overall GA Average	88%	12%	419
Weighted NCI-AD Average	92%	8%	11,665

Able to see or talk to their
friends and family when they want
(if has friends or family they do
not live with who are a part of
their life)

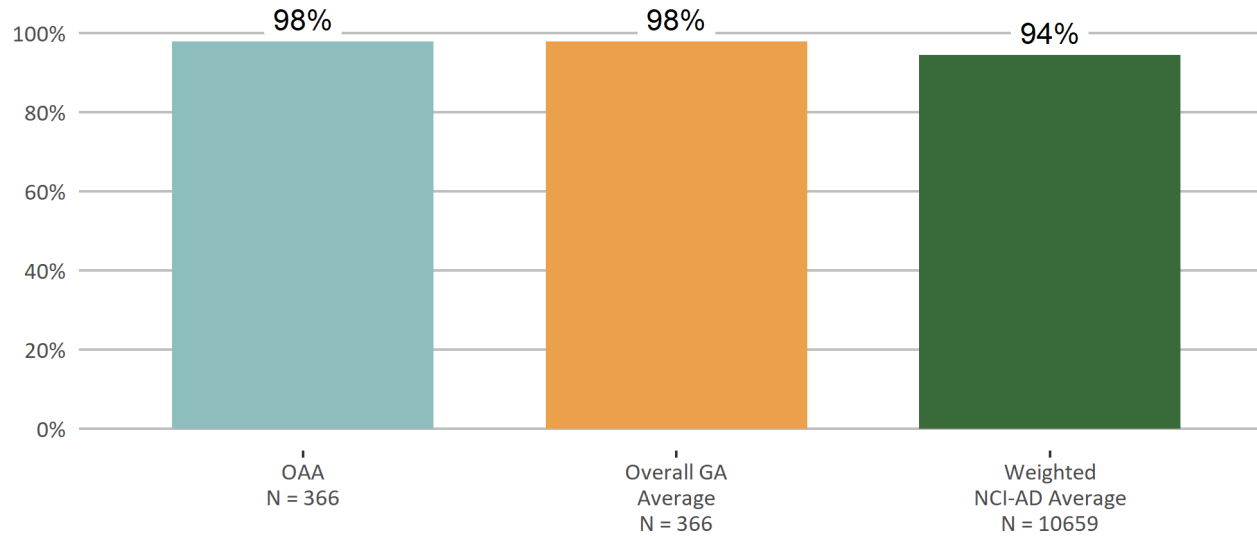


Table 38. Able to see or talk to their friends and family when they want (if has friends or family they do not live with who are a part of their life)

Program	Yes	Maybe	No	N
OAA	96%	2%	2%	366
Overall GA Average	96%	2%	2%	366
Weighted NCI-AD Average	81%	13%	6%	10,659

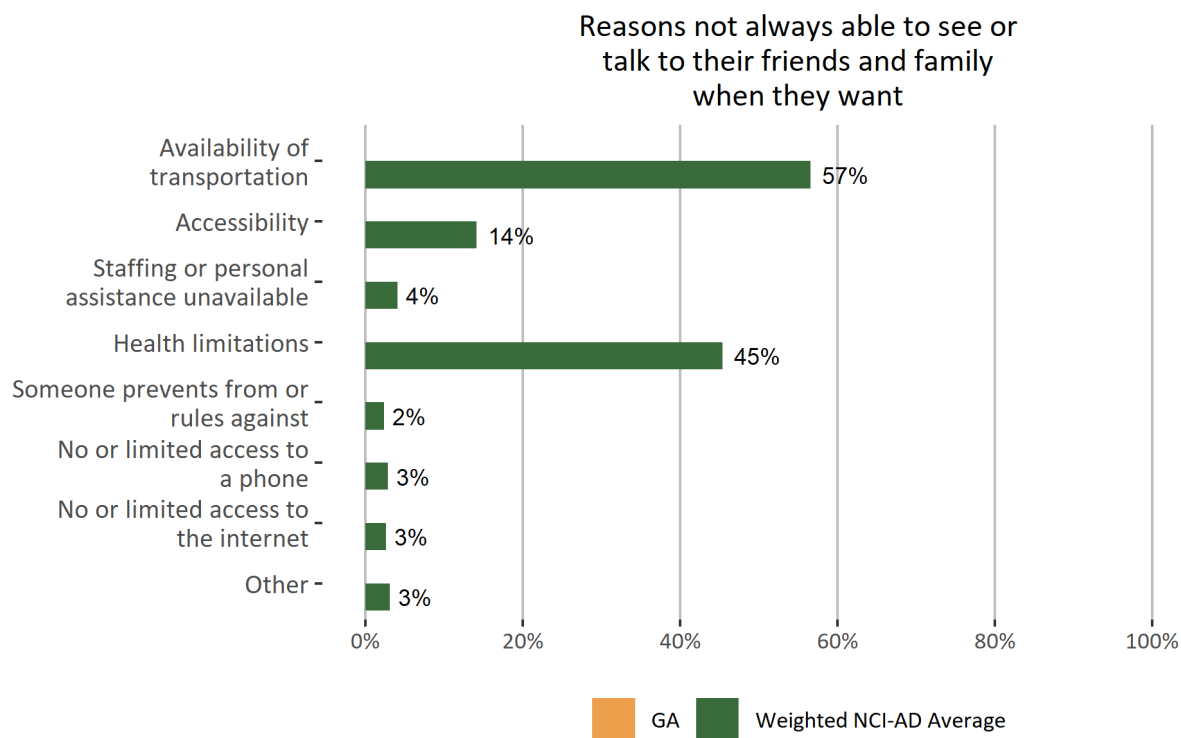


Table 39. Reasons not always able to see or talk to their friends and family when they want

Categories are not mutually exclusive, therefore N is not shown.

Program	Availability of transportation	Accessibility	Staffing or personal assistance unavailable	Health limitations	Someone prevents from or rules against	No or limited access to a phone	No or limited access to the internet	Other
Weighted NCI-AD Average	57%	14%	4%	45%	2%	3%	3%	3%

Service Coordination

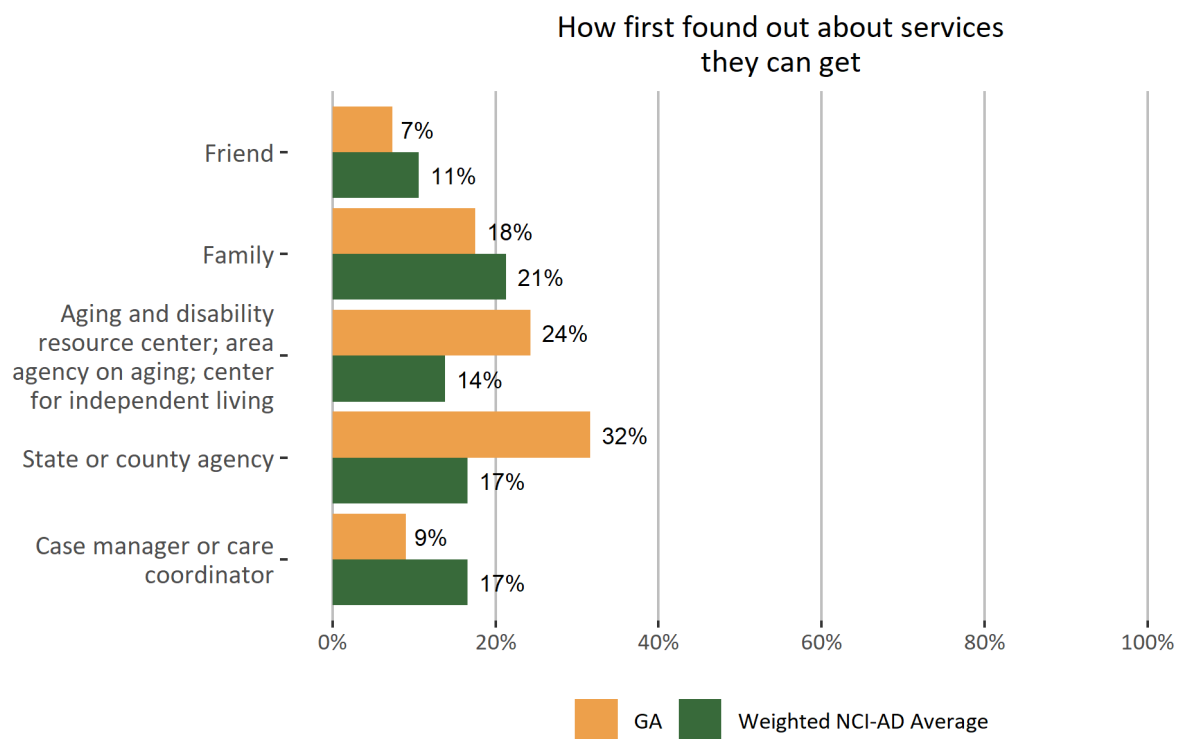


Table 40A. How first found out about services they can get

Proxy respondents were allowed for this question. Categories are not mutually exclusive, therefore N is not shown.

Program	Friend	Family	Aging and disability resource center; area agency on aging; center for independent living	State or county agency	Case manager or care coordinator
OAA	7%	18%	24%	32%	9%
Overall GA Average	7%	18%	24%	32%	9%
Weighted NCI-AD Average	11%	21%	14%	17%	17%

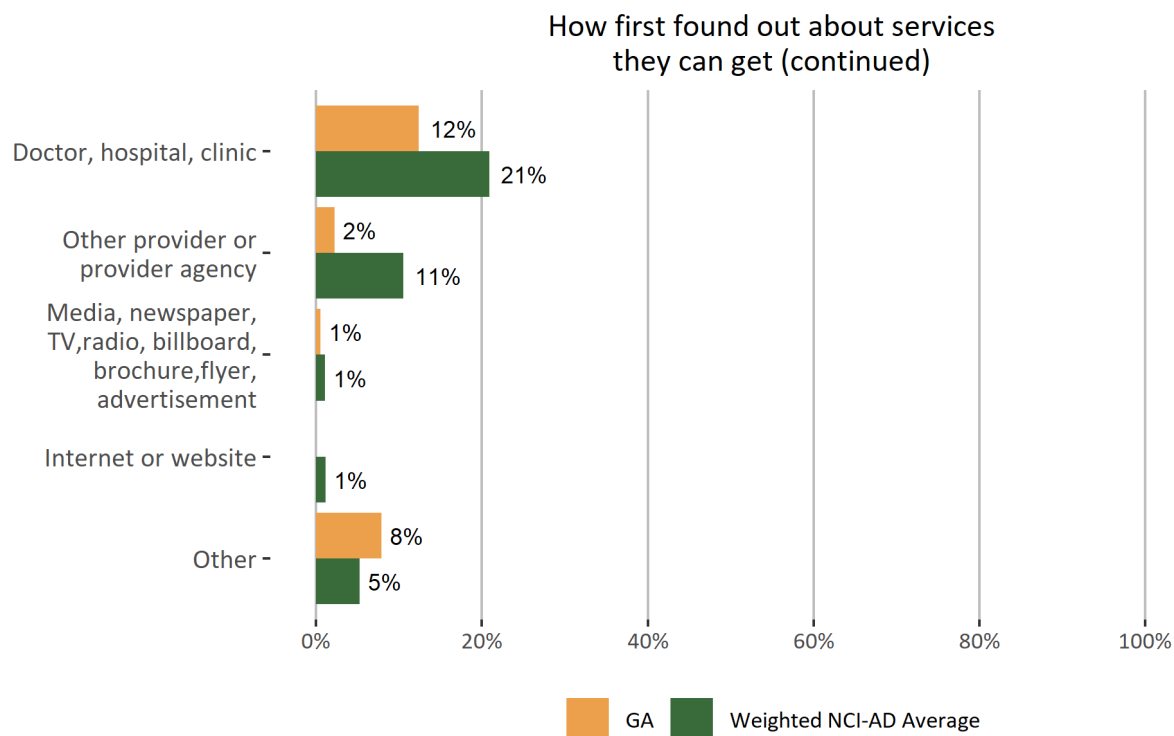


Table 40B. How first found out about services they can get (continued)

Proxy respondents were allowed for this question.

Program	Doctor, hospital, clinic	Other provider or provider agency	Media, newspaper, TV, radio, billboard, brochure, flyer, advertisement	Internet or website	Other
OAA	12%	2%	1%	0%	8%
Overall GA Average	12%	2%	1%	0%	8%
Weighted NCI-AD Average	21%	11%	1%	1%	5%

Can contact their case manager or
care coordinator when needs to

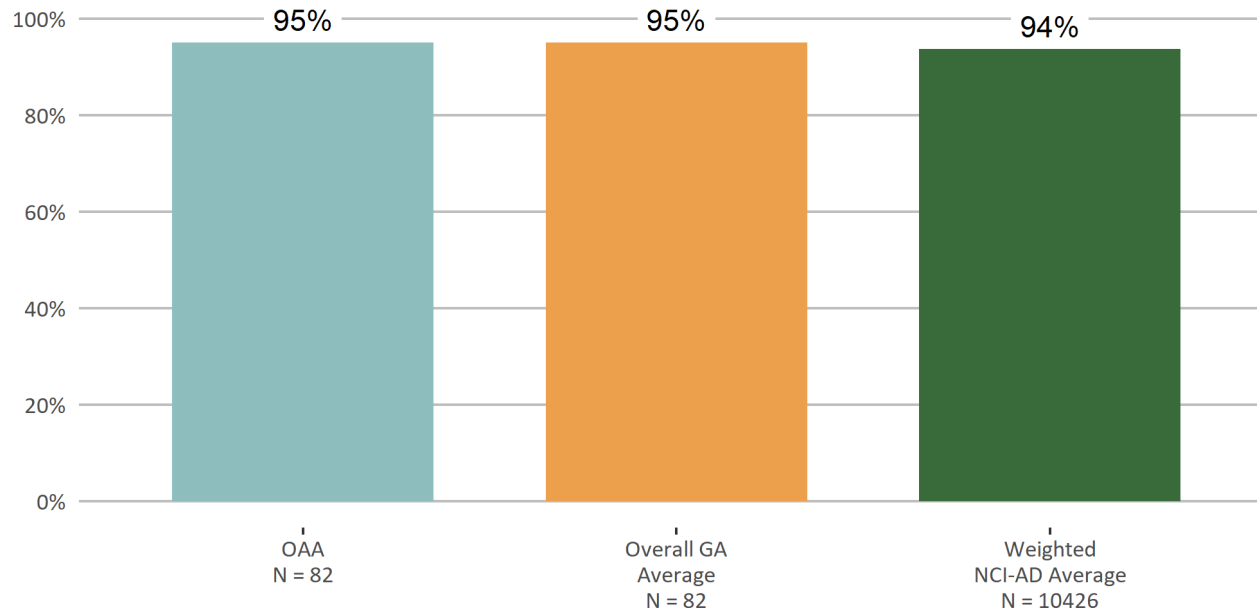


Table 41. Can contact their case manager or care coordinator when needs to

Proxy respondents were allowed for this question.

Program	Yes, always	Most of the time, usually	No	N
OAA	88%	7%	5%	82
Overall GA Average	88%	7%	5%	82
Weighted NCI-AD Average	80%	13%	6%	10,426

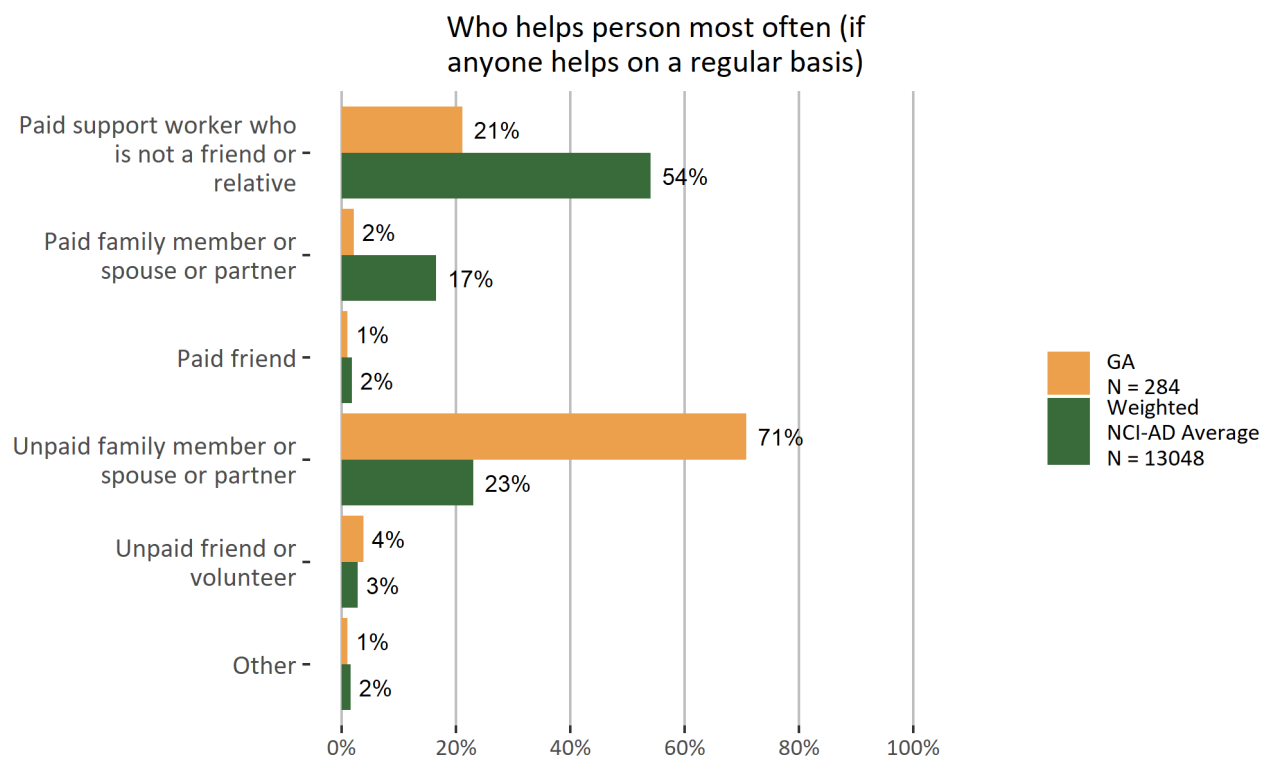


Table 42. Who helps person most often (if anyone helps on a regular basis)

Proxy respondents were allowed for this question.

Program	Paid support worker who is not a friend or relative	Paid family member or spouse or partner	Paid friend	Unpaid family member or spouse or partner	Unpaid friend or volunteer	Other	N
OAA	21%	2%	1%	71%	4%	1%	284
Overall GA Average	21%	2%	1%	71%	4%	1%	284
Weighted NCI-AD Average	54%	17%	2%	23%	3%	2%	13,048

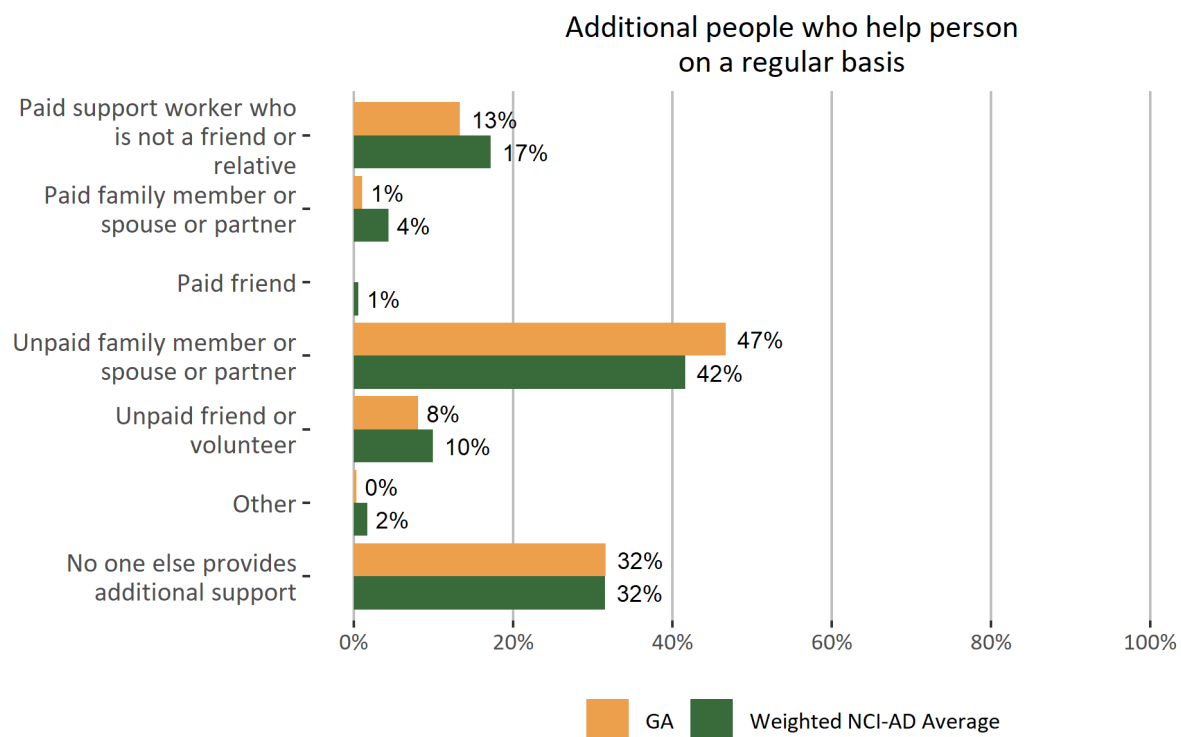


Table 43. Additional people who help person on a regular basis

Proxy respondents were allowed for this question. Categories are not mutually exclusive, therefore N is not shown.

Program	Paid support worker who is not a friend or relative	Paid family member or spouse or partner	Paid friend	Unpaid family member or spouse or partner	Unpaid friend or volunteer	Other	No one else provides additional support
OAA	13%	1%	0%	47%	8%	0%	32%
Overall GA Average	13%	1%	0%	47%	8%	0%	32%
Weighted NCI-AD Average	17%	4%	1%	42%	10%	2%	32%

People who are paid to help them
come and leave when they are
supposed to

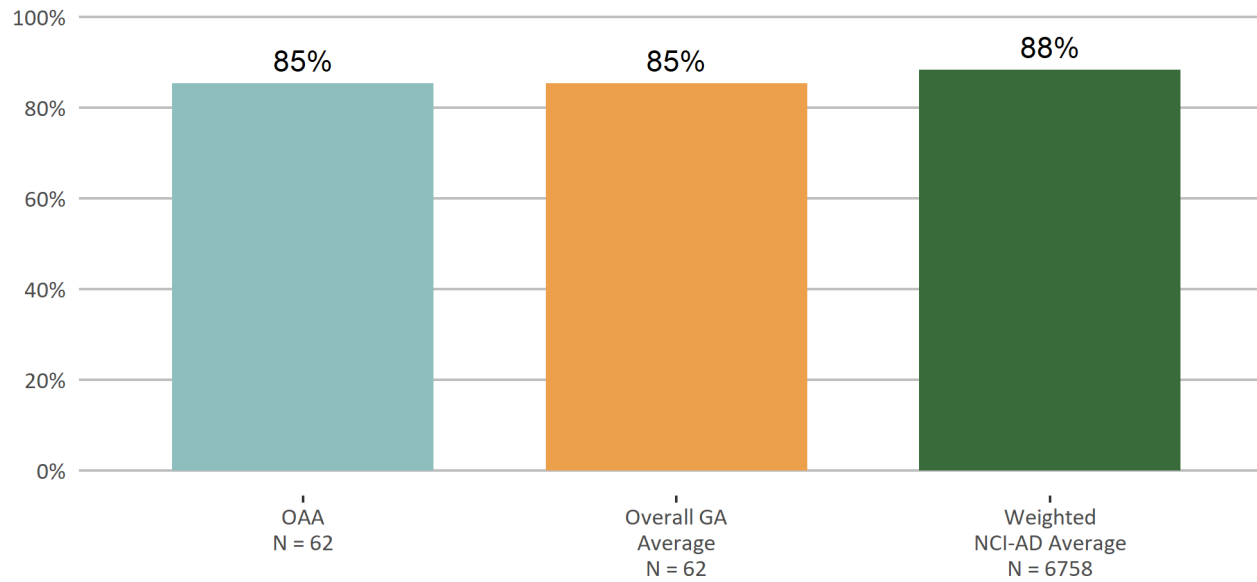


Table 44. People who are paid to help them come and leave when they are supposed to

Proxy respondents were allowed for this question.

Program	Yes, all paid support workers, always or almost always	Some, or usually	No, never or rarely	N
OAA	85%	11%	3%	62
Overall GA Average	85%	11%	3%	62
Weighted NCI-AD Average	88%	9%	2%	6,758

Has a backup plan if the people who
are paid to help them do not show
up

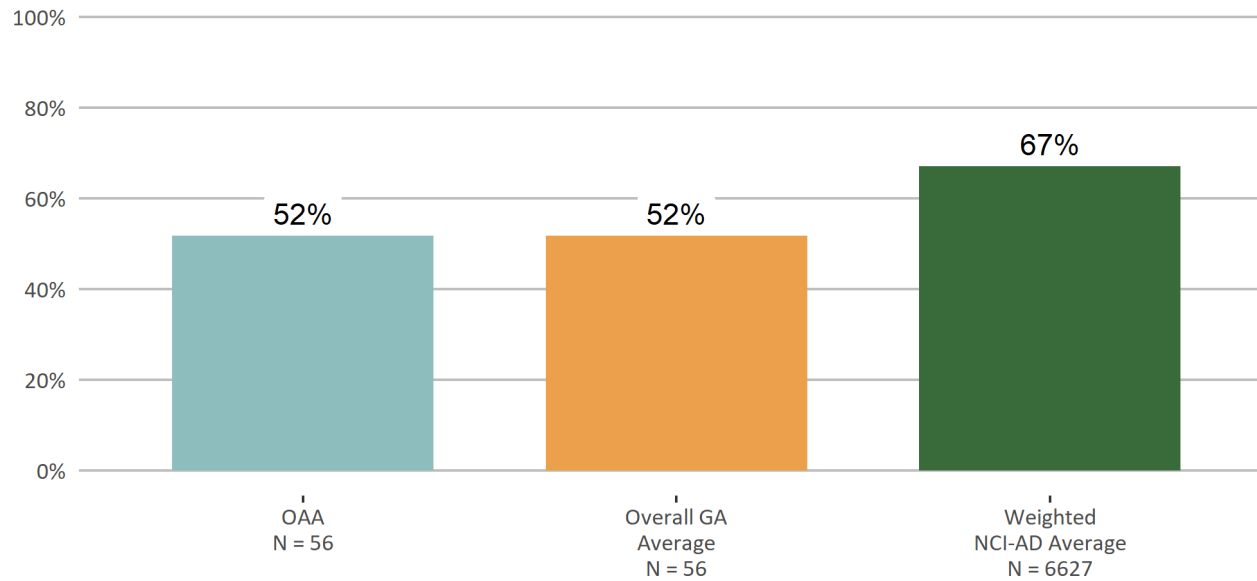


Table 45. Has a backup plan if their people who are paid to help them do not show up

Proxy respondents were allowed for this question.

Program	Yes	No	N
OAA	52%	48%	56
Overall GA Average	52%	48%	56
Weighted NCI-AD Average	67%	33%	6,627

Has an emergency plan in place in
case of widescale emergency

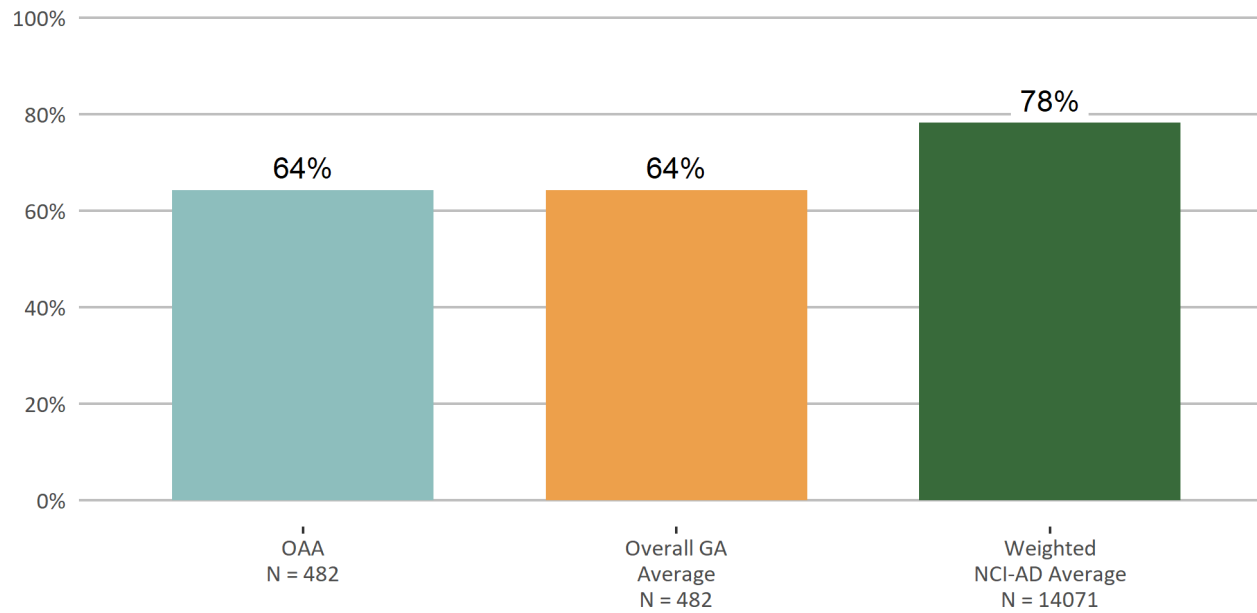


Table 46. Has an emergency plan in place in case of widescale emergency

Proxy respondents were allowed for this question.

Program	Yes	No	N
OAA	64%	36%	482
Overall GA Average	64%	36%	482
Weighted NCI-AD Average	78%	22%	14,071

Knows whom to contact if they have
a complaint about their services

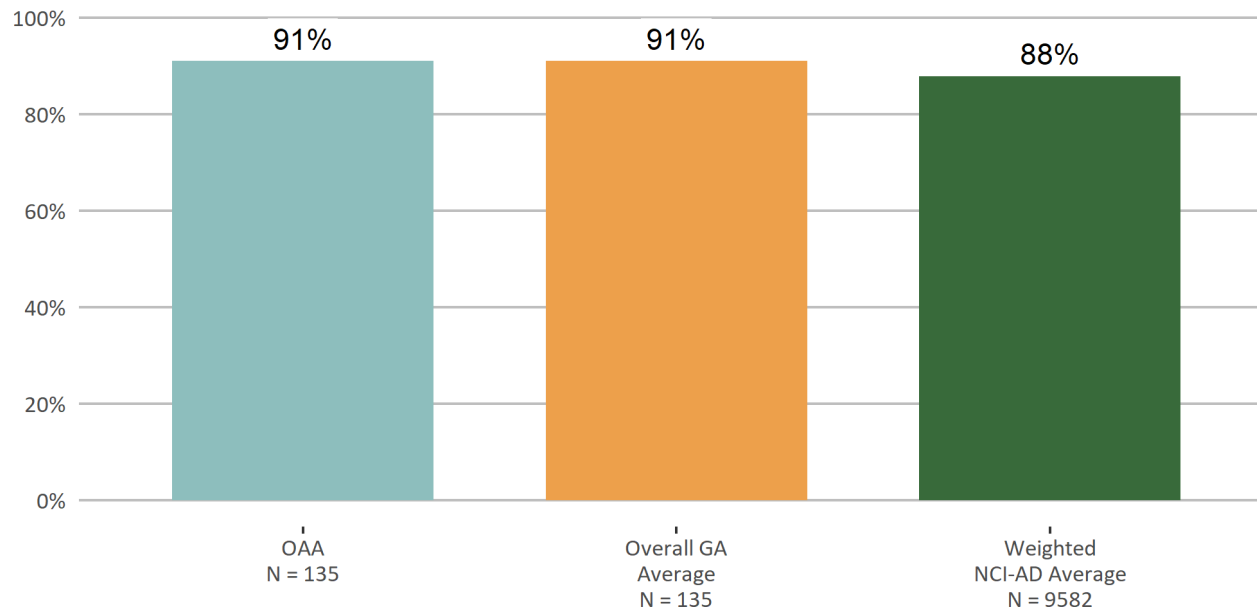


Table 47. Knows whom to contact if they have a complaint about their services

Program	Yes	Maybe, Not sure	No	N
OAA	90%	1%	9%	135
Overall GA Average	90%	1%	9%	135
Weighted NCI-AD Average	81%	7%	12%	9,582

Knows whom to contact if they want
to make changes to services

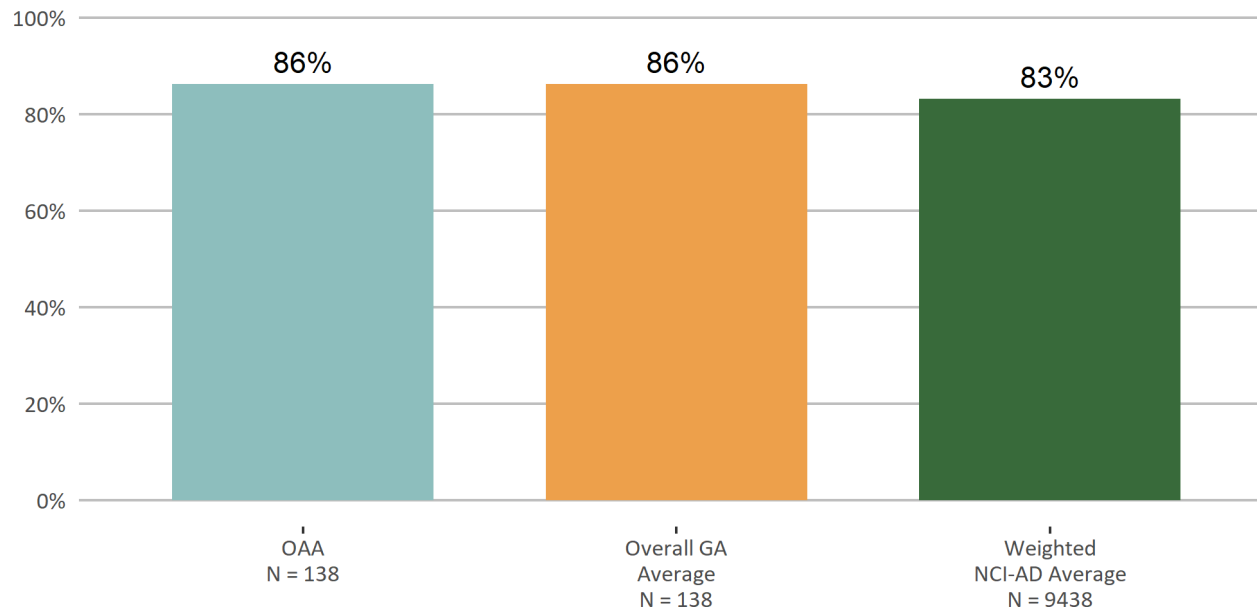


Table 48. Knows whom to contact if they want to make changes to services

Program	Yes	Maybe, Not sure	No	N
OAA	86%	7%	7%	138
Overall GA Average	86%	7%	7%	138
Weighted NCI-AD Average	83%	8%	8%	9,438

Services meet all needs and current goals

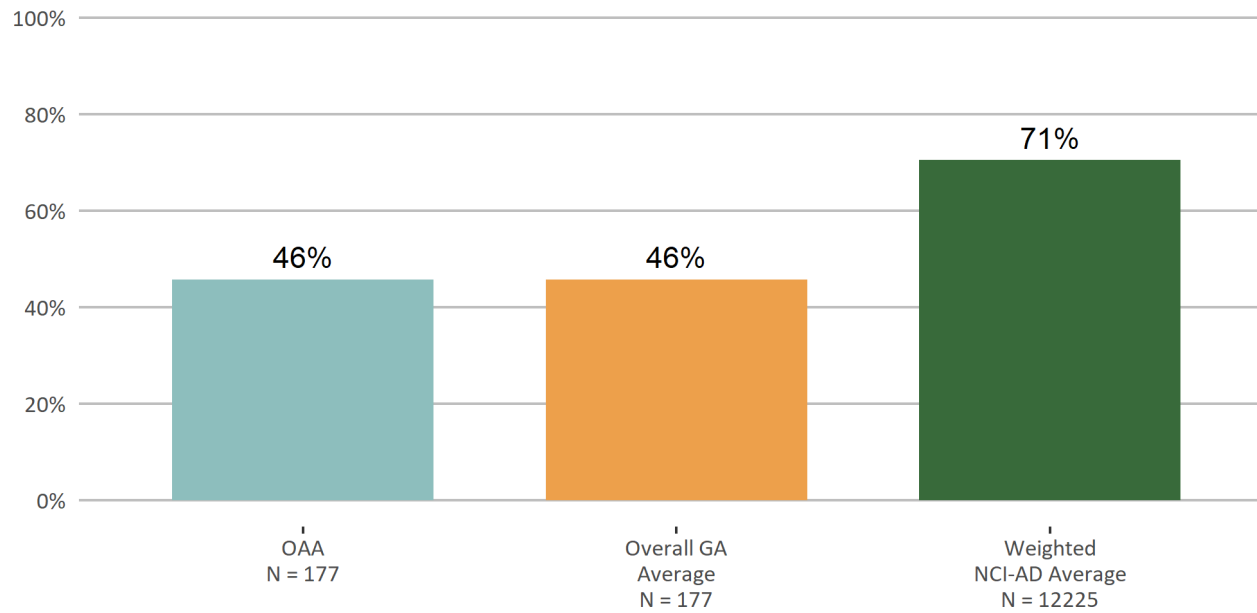


Table 49. Services meet all current needs

Proxy respondents were allowed for this question.

Program	Yes, completely, all needs and goals	Some needs and goals	No, not at all, needs and goals are not met	N
OAA	46%	50%	5%	177
Overall GA Average	46%	50%	5%	177
Weighted NCI-AD Average	71%	24%	6%	12,225

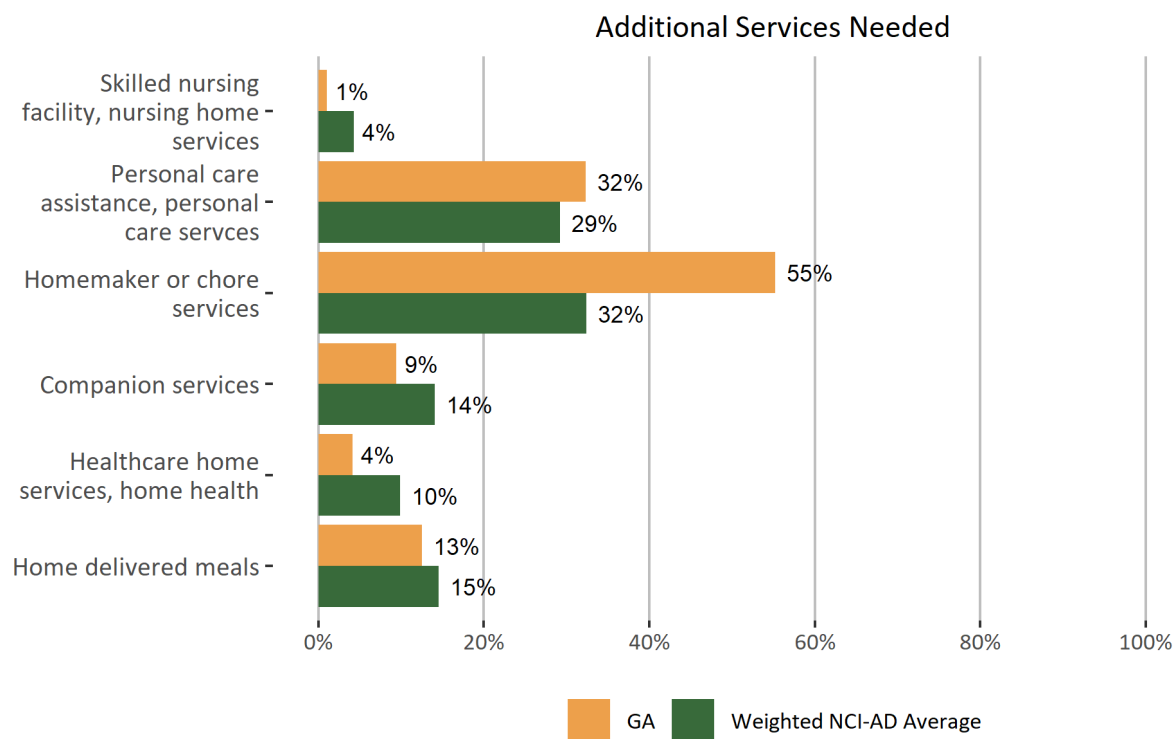


Table 50A. Additional services and supports needed (if all current needs and goals are not being met)

Proxy respondents were allowed for this question; categories are not mutually exclusive, therefore N is not shown.

Program	Skilled nursing facility, nursing home services	Personal care assistance, personal care services	Homemaker or chore services	Companion services	Healthcare home services, home health	Home delivered meals
OAA	1%	32%	55%	9%	4%	13%
Overall GA Average	1%	32%	55%	9%	4%	13%
Weighted NCI-AD Average	4%	29%	32%	14%	10%	15%

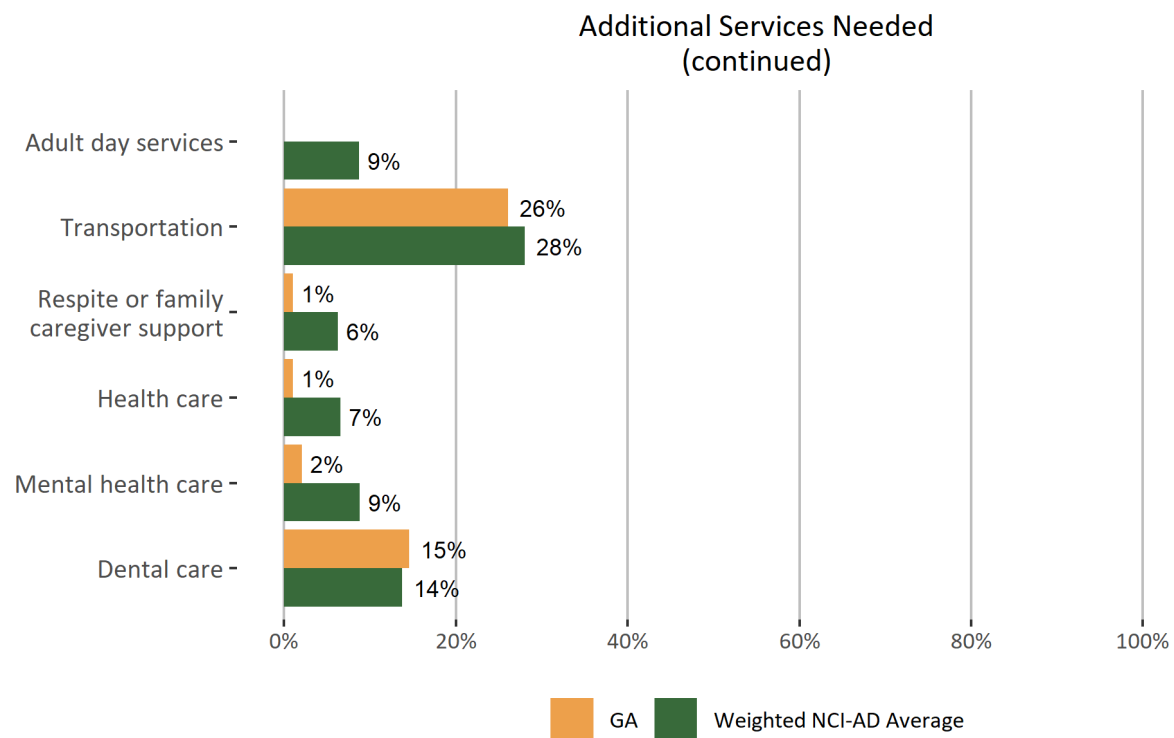


Table 50B. Additional services and supports needed (if all current needs and goals are not being met; continued)

Proxy respondents were allowed for this question; categories are not mutually exclusive, therefore N is not shown.

Program	Adult day services	Transportation	Respite or family caregiver support	Health care	Mental health care	Dental care
OAA	0%	26%	1%	1%	2%	15%
Overall GA Average	0%	26%	1%	1%	2%	15%
Weighted NCI-AD Average	9%	28%	6%	7%	9%	14%

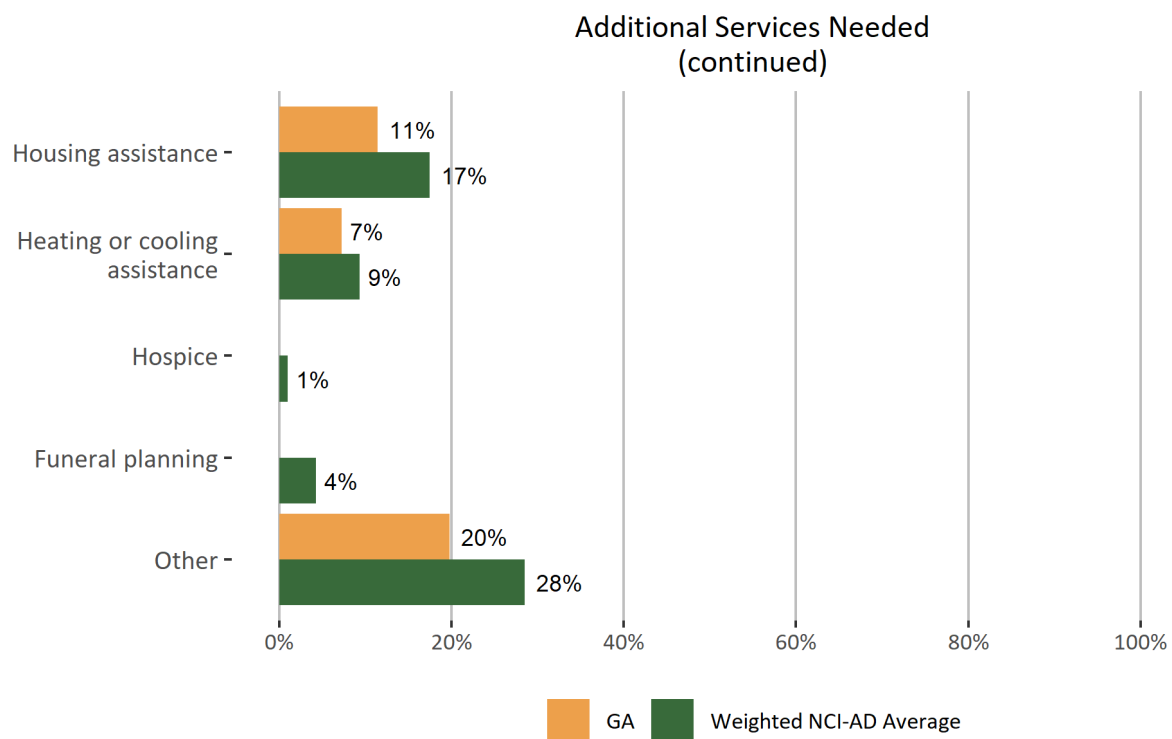


Table 50C. Additional services and supports needed (if all current needs and goals are not being met; continued)

Proxy respondents were allowed for this question; categories are not mutually exclusive, therefore N is not shown.

Program	Housing assistance	Heating or cooling assistance	Hospice	Funeral planning	Other
OAA	11%	7%	0%	0%	20%
Overall GA Average	11%	7%	0%	0%	20%
Weighted NCI-AD Average	17%	9%	1%	4%	28%

Case manager talked to them about services that might help with their unmet needs (if all current needs and goals are not being met and has a case manager)

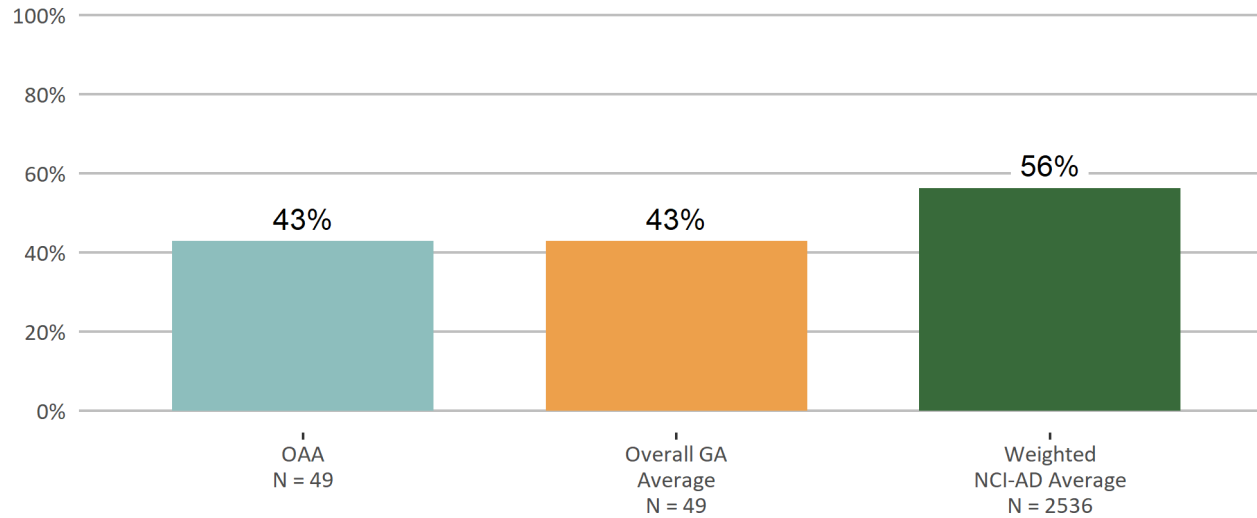


Table 51. Case manager talked to them about services that might help with their unmet needs (if all current needs and goals are not being met and has a case manager)

Proxy respondents were allowed for this question.

Program	Yes	No	N
OAA	43%	57%	49
Overall GA Average	43%	57%	49
Weighted NCI-AD Average	56%	44%	2,536

Service providers work together to provide support

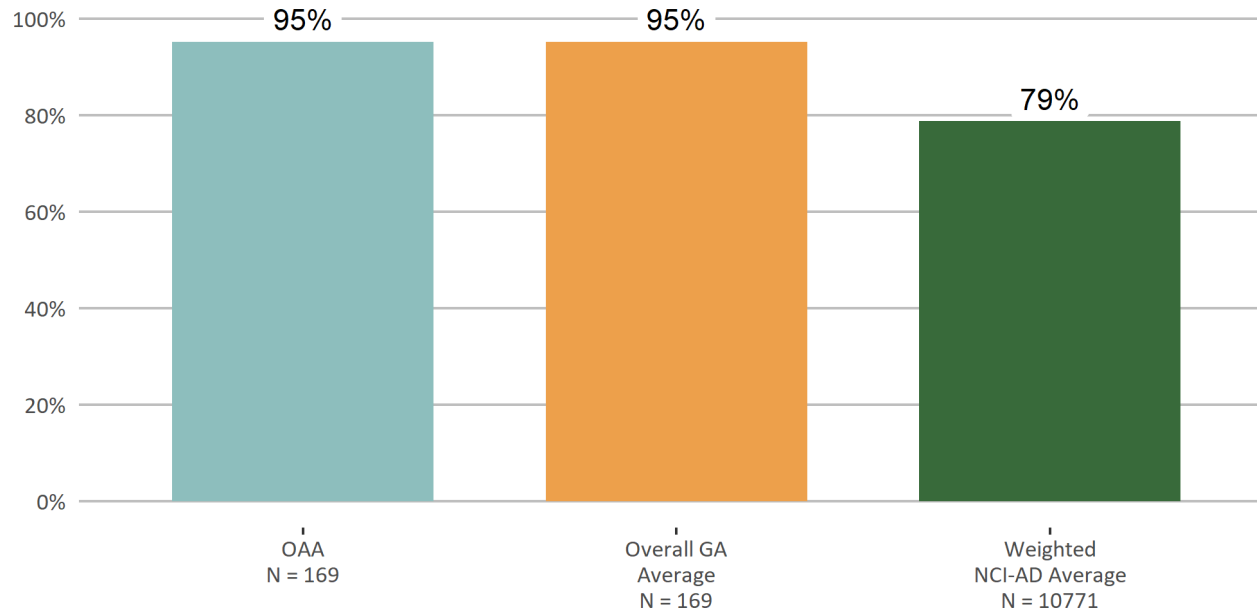


Table 52. Service providers work together to provide support

New question in 2022-2023.

Program	Yes, all service providers	Sometimes, or some service providers	No	N
OAA	95%	1%	4%	169
Overall GA Average	95%	1%	4%	169
Weighted NCI-AD Average	79%	12%	9%	10,771

Care Coordination

Knows how to manage chronic conditions (if has at least one)

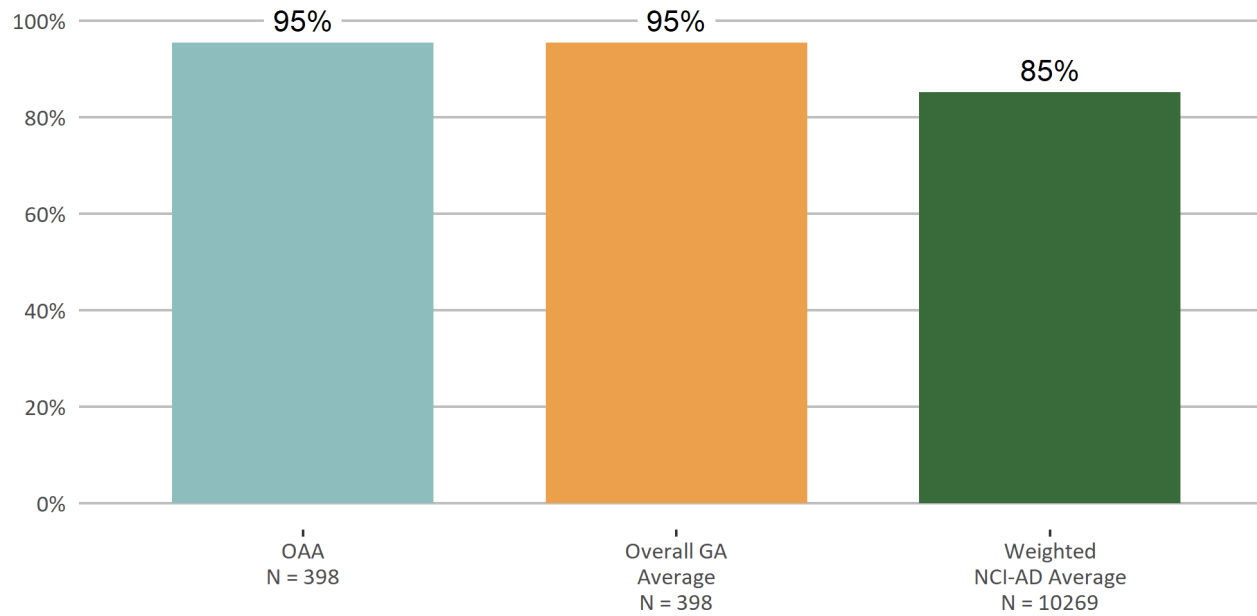


Table 53. Knows how to manage chronic conditions (if has at least one)

Program	Yes	In-between, or some conditions	No	N
OAA	95%	2%	2%	398
Overall GA Average	95%	2%	2%	398
Weighted NCI-AD Average	85%	10%	5%	10,269

Stayed overnight in a hospital or
rehab/nursing facility in the past
12 months and was discharged to go
home

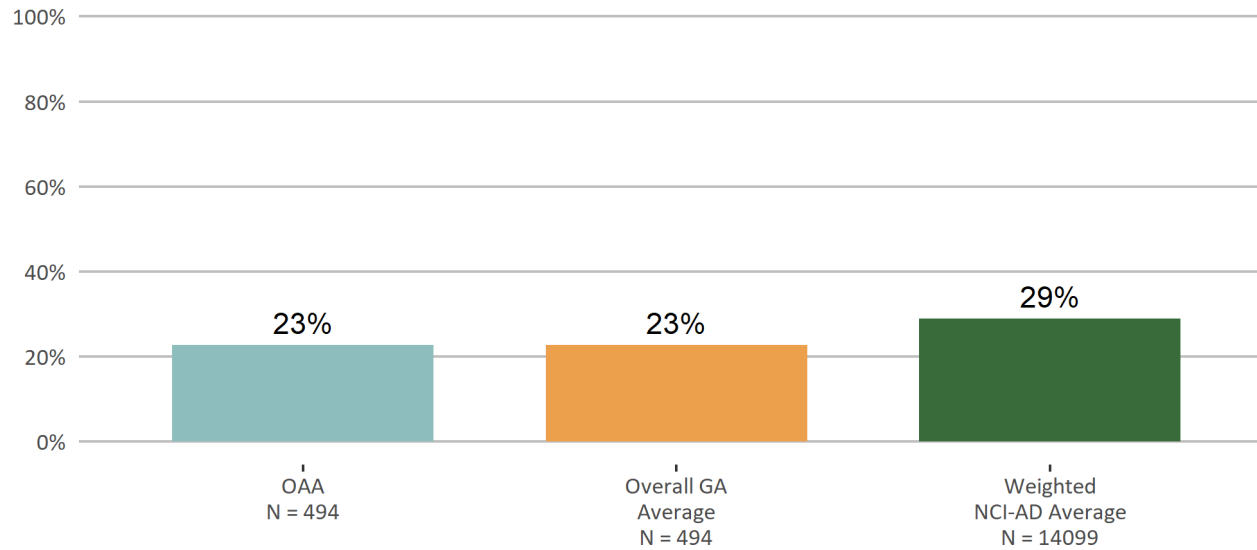


Table 54. Stayed overnight in a hospital or rehab/nursing facility in the past 12 months and was discharged to go home

Proxy respondents were allowed for this question.

Program	Yes	No	N
OAA	23%	77%	494
Overall GA Average	23%	77%	494
Weighted NCI-AD Average	29%	71%	14,099

Felt comfortable and supported
enough to go home after stay in a
hospital or rehab/nursing facility
(if had an overnight stay in the
past 12 months and was discharged
to go home)

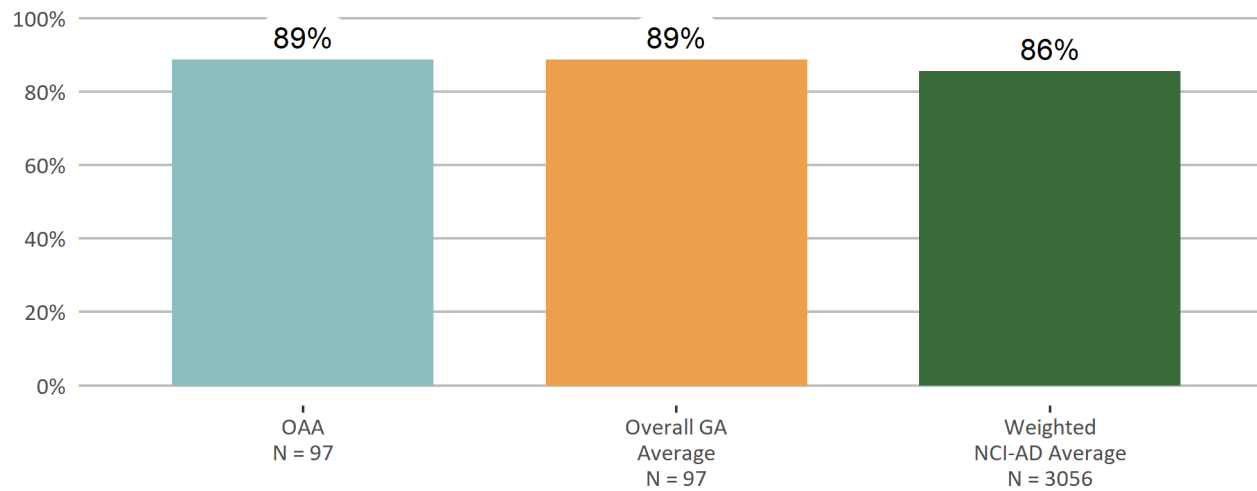


Table 55. Felt comfortable and supported enough to go home after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

Program	Yes	In-between	No	N
OAA	89%	4%	7%	97
Overall GA Average	89%	4%	7%	97
Weighted NCI-AD Average	86%	7%	8%	3,056

Someone followed-up to make sure they had needed services and supports after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

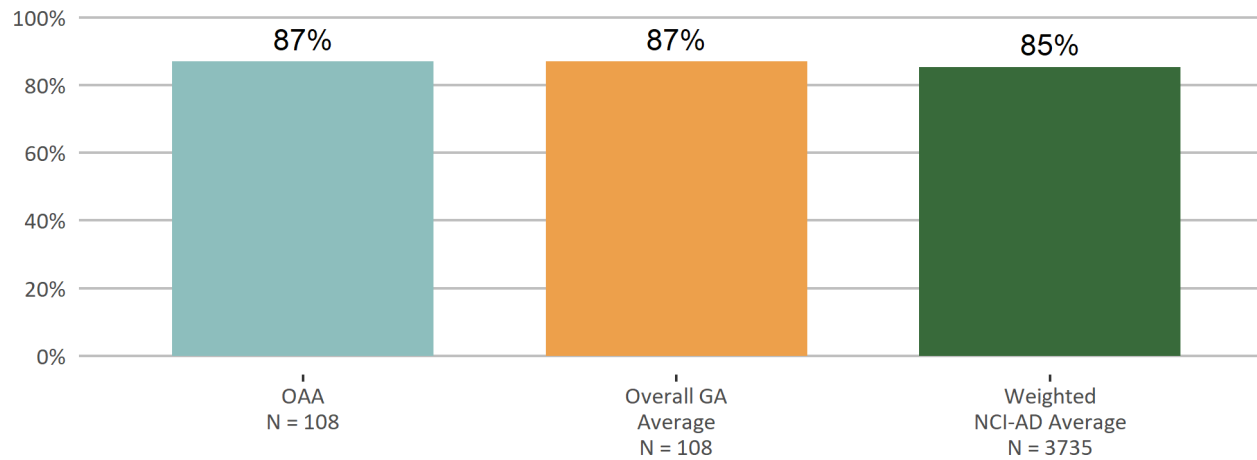


Table 56. Someone followed-up to make sure they had needed services and supports after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

Proxy respondents were allowed for this question.

Program	Yes	No	N
OAA	87%	13%	108
Overall GA Average	87%	13%	108
Weighted NCI-AD Average	85%	15%	3,735

Choice and Control

Always feels in control of their
life

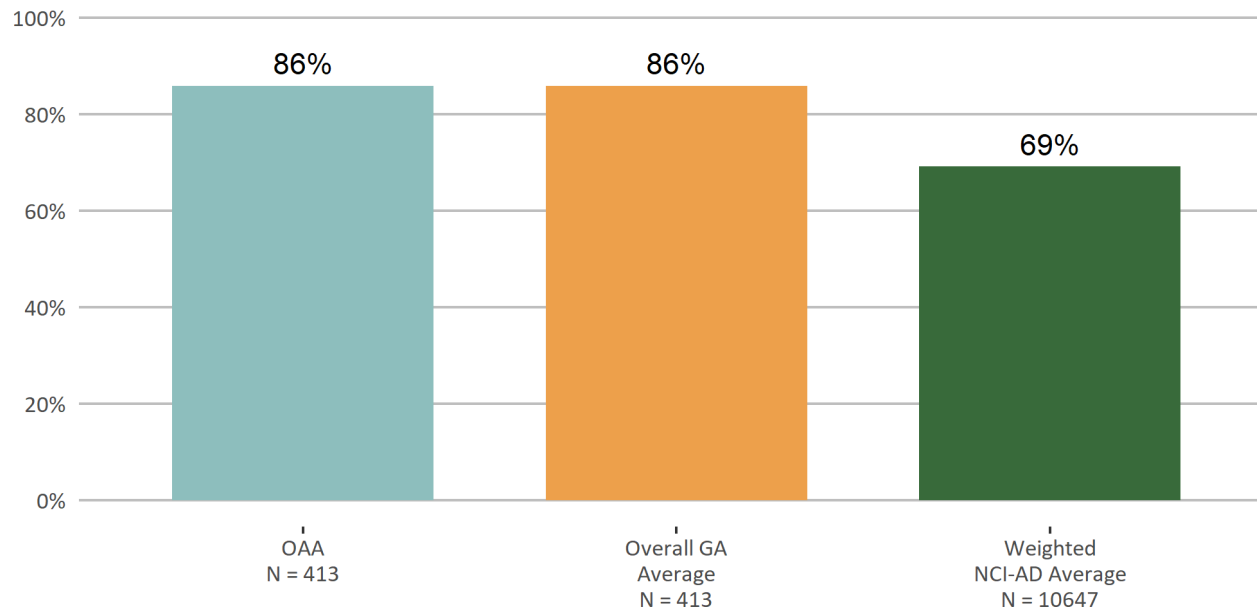


Table 57. Feels in control of their life

Program	Yes, almost always, always	In-between, sometimes	No, rarely, never	N
OAA	86%	9%	5%	413
Overall GA Average	86%	9%	5%	413
Weighted NCI-AD Average	69%	24%	7%	10,647

Able to furnish and decorate their
room however they want to (if
living in a group setting)

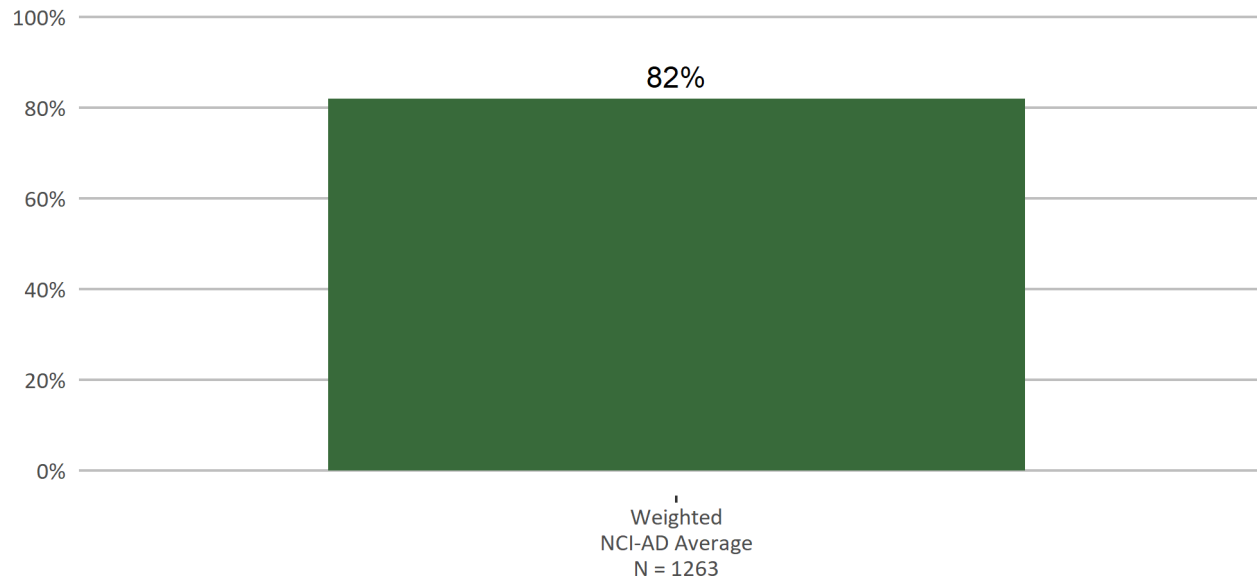


Table 58. Able to furnish and decorate their room however they want to (if living in a group setting)

Program	In all ways	In most ways	Only in some ways, or not at all	N
Weighted NCI-AD Average	53%	29%	18%	1,263

Can choose or change their roommate
(if living in a group setting and
has a roommate)

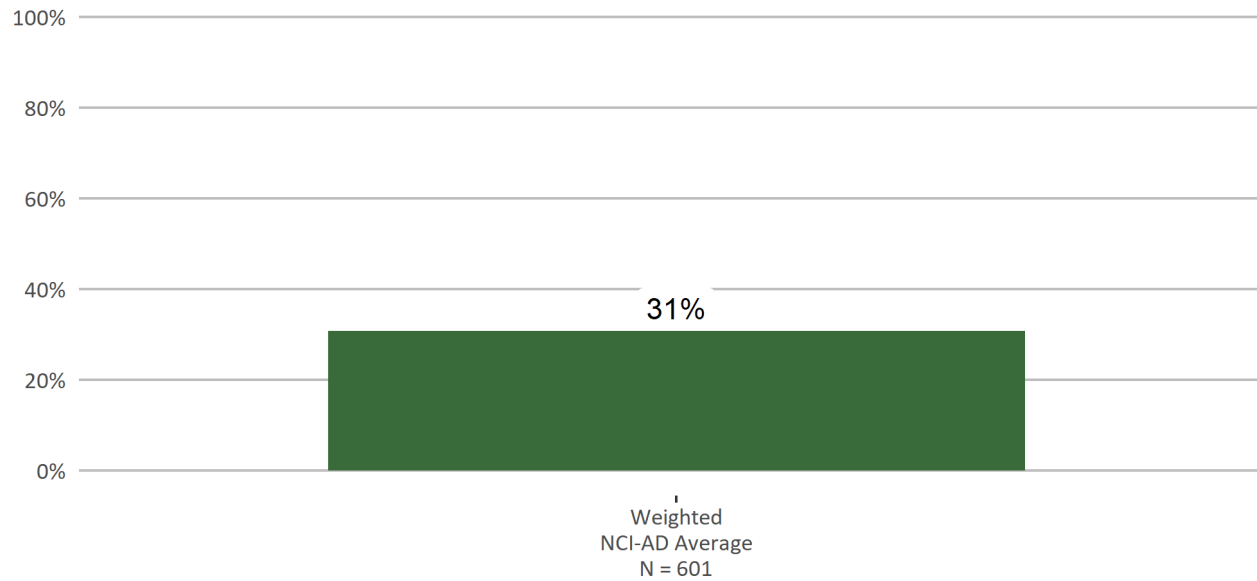


Table 59. Can choose or change their roommate (if living in a group setting and has a roommate)

Program	Yes	No	N
Weighted NCI-AD Average	31%	69%	601

Can always get up and go to bed
when they want to

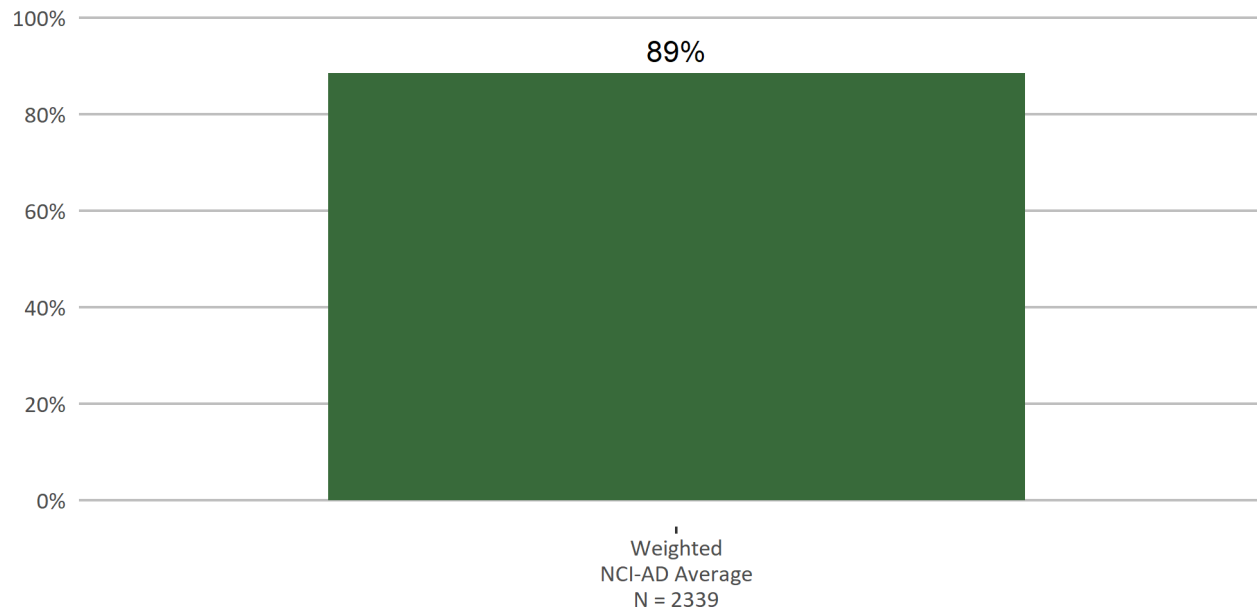


Table 60. Can get up and go to bed when they want to

Program	Yes, always, or almost always	Some days, sometimes	No, never	N
Weighted NCI-AD Average	89%	9%	3%	2,339

Can always eat their meals when
they want to

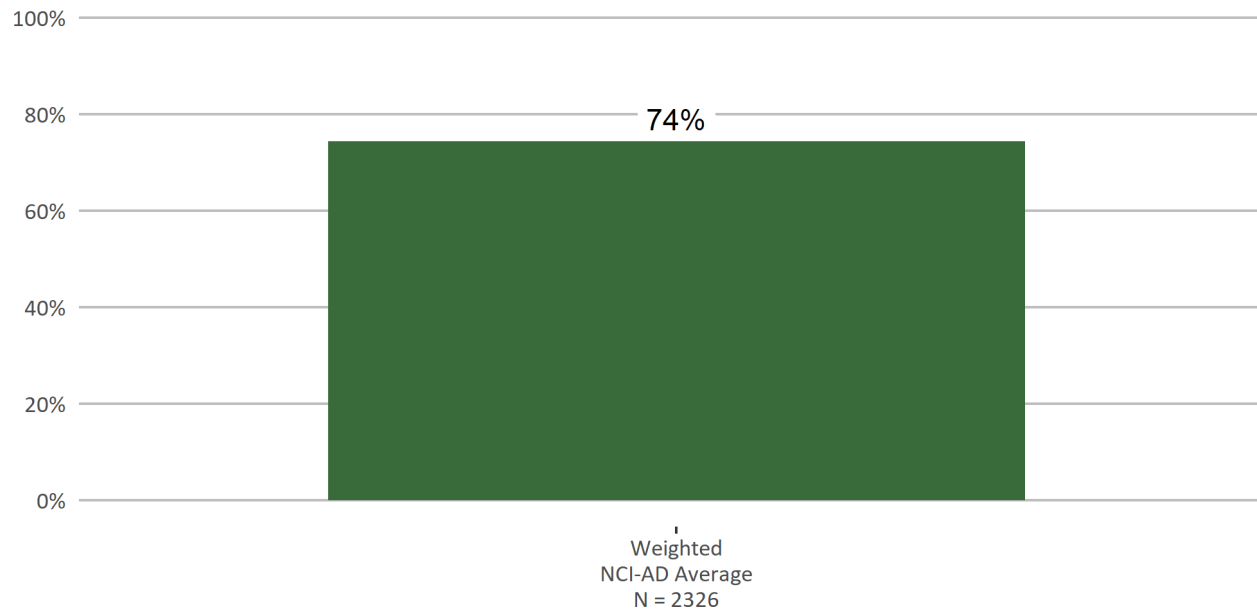


Table 61. Can eat their meals when they want to

Program	Yes, always, or almost always	Some days, sometimes	No, never	N
Weighted NCI-AD Average	74%	11%	15%	2,326

Can choose or change their services

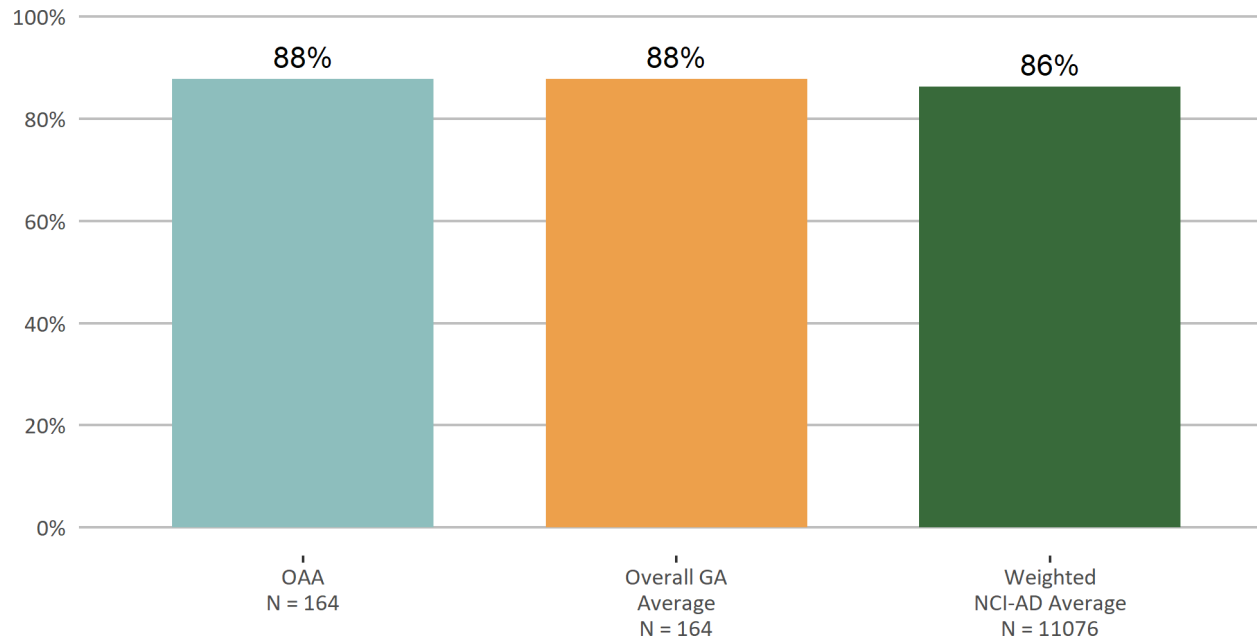


Table 62. Can choose or change their services

Proxy respondents were allowed for this question

Program	Yes, all services	Sometimes, or some services	No	N
OAA	77%	10%	12%	164
Overall GA Average	77%	10%	12%	164
Weighted NCI-AD Average	72%	14%	14%	11,076

Can choose or change when and how
often they receive services

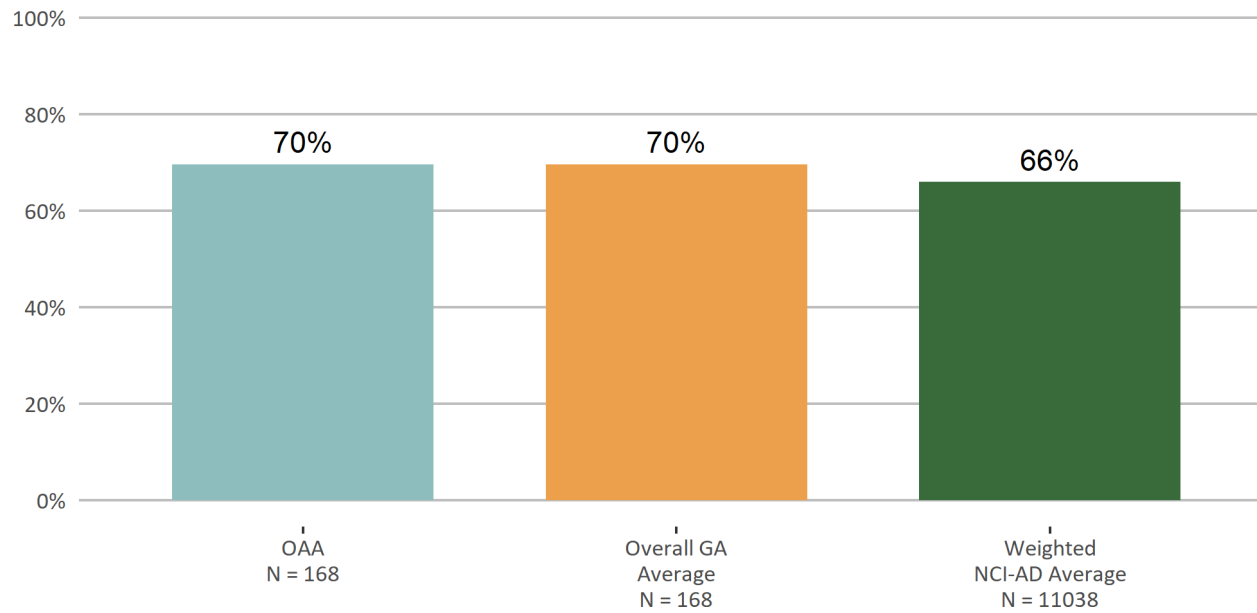


Table 63. Can choose or change when and how often they receive services

Proxy respondents were allowed for this question

Program	Yes, all services	Sometimes, or some services	No	N
OAA	70%	13%	17%	168
Overall GA Average	70%	13%	17%	168
Weighted NCI-AD Average	66%	15%	19%	11,038

Can choose or change the people who
provide paid supports if wants

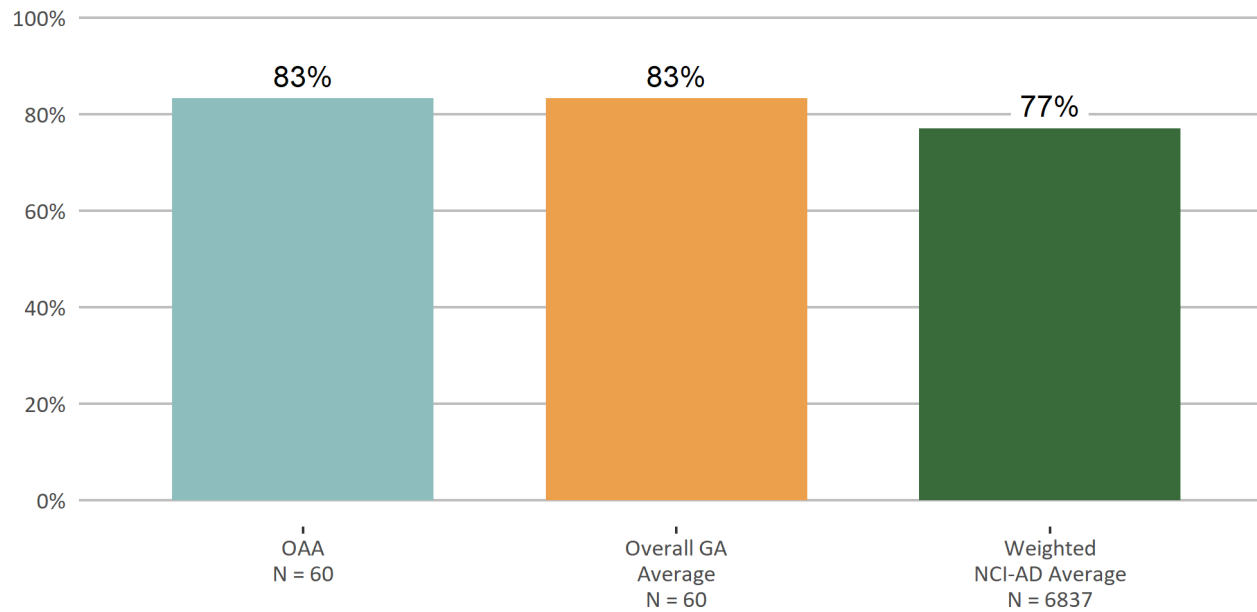


Table 64. Can choose or change the people who provide paid supports if wants

Proxy respondents were allowed for this question

Program	Yes, all services	Sometimes, or some services	No	N
OAA	83%	7%	10%	60
Overall GA Average	83%	7%	10%	60
Weighted NCI-AD Average	77%	7%	16%	6,837

Satisfaction

Services help them live the life
they want

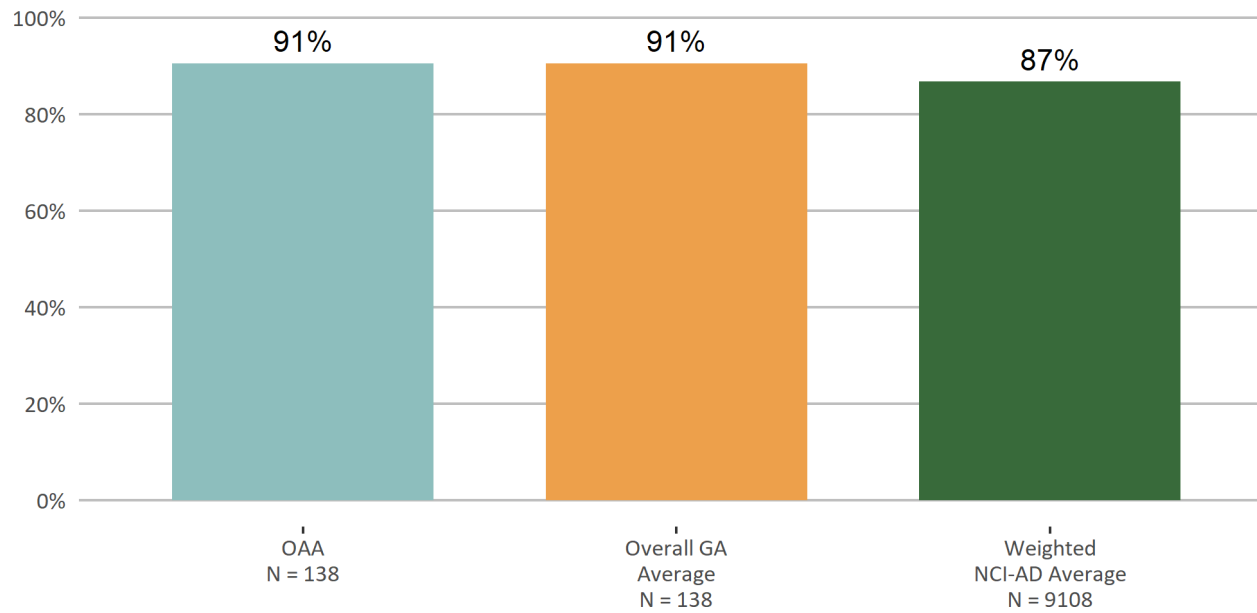


Table 65. Services help them live the life they want

Program	Yes	No	N
OAA	91%	9%	138
Overall GA Average	91%	9%	138
Weighted NCI-AD Average	87%	13%	9,108

Case manager/care coordinator
changes too often

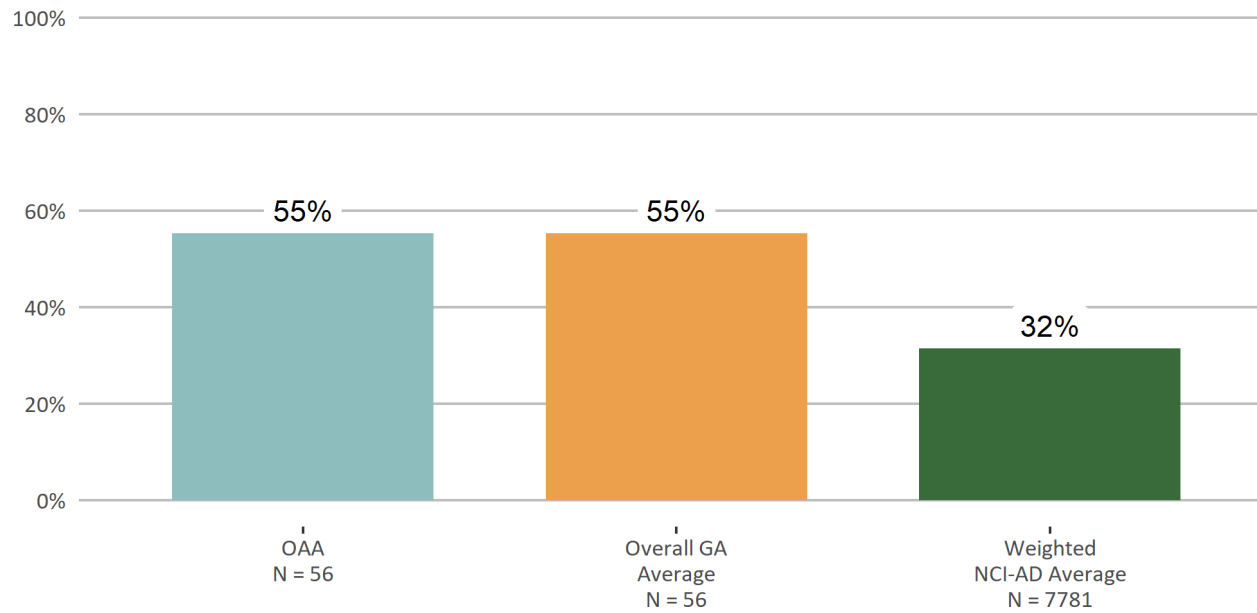


Table 66. Case manager/care coordinator changes too often

Program	Yes	No	N
OAA	55%	45%	56
Overall GA Average	55%	45%	56
Weighted NCI-AD Average	32%	68%	7,781

People who are paid to help them
change too often

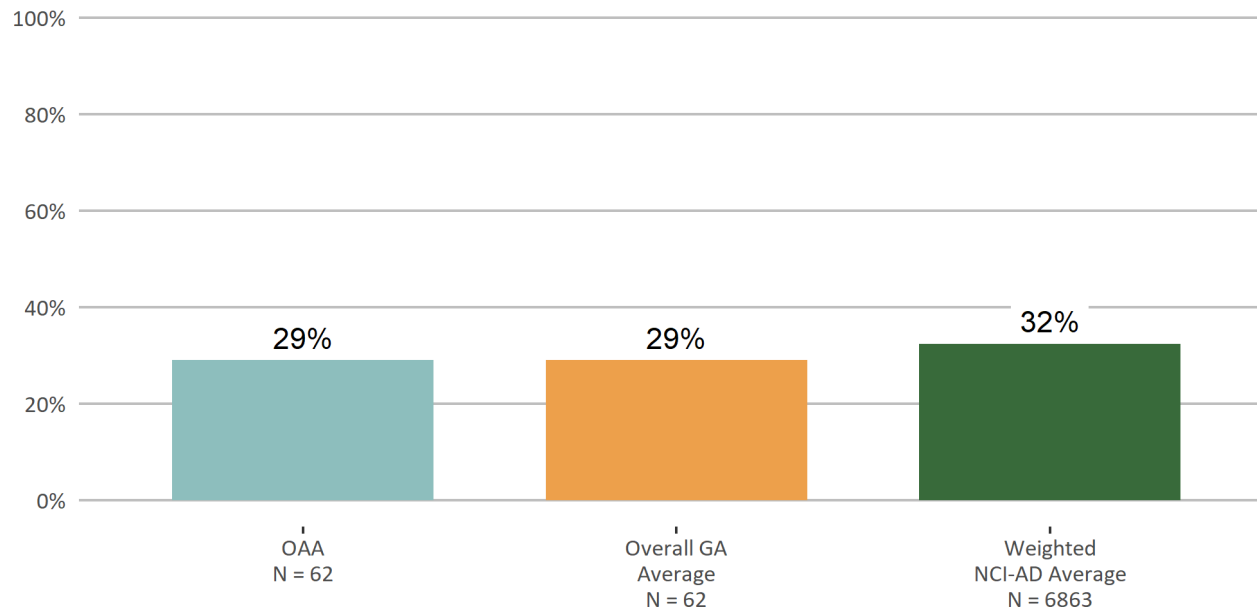


Table 67. People who are paid to help them change too often

Program	Yes, all paid support workers, always or almost always	Some or usually	No, never or rarely	N
OAA	8%	21%	71%	62
Overall GA Average	8%	21%	71%	62
Weighted NCI-AD Average	18%	15%	68%	6,863

Likes where they live

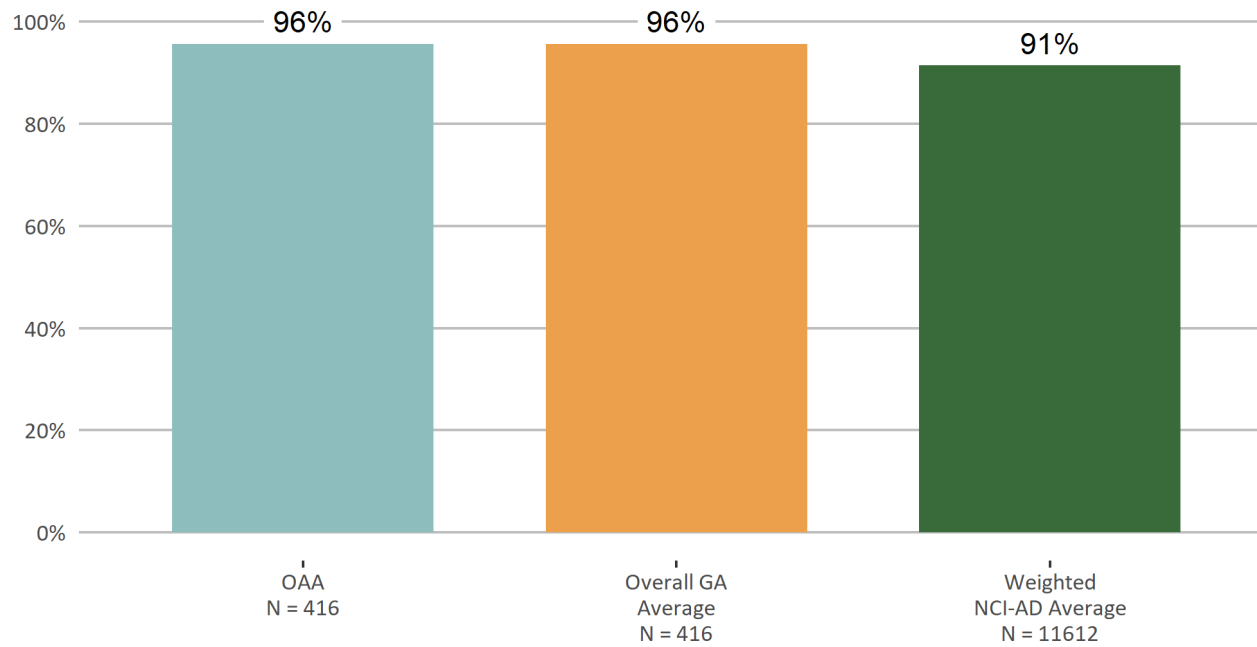


Table 68. Likes where they live

Program	Yes	In between, most of the time	No	N
OAA	92%	3%	4%	416
Overall GA Average	92%	3%	4%	416
Weighted NCI-AD Average	83%	9%	9%	11,612

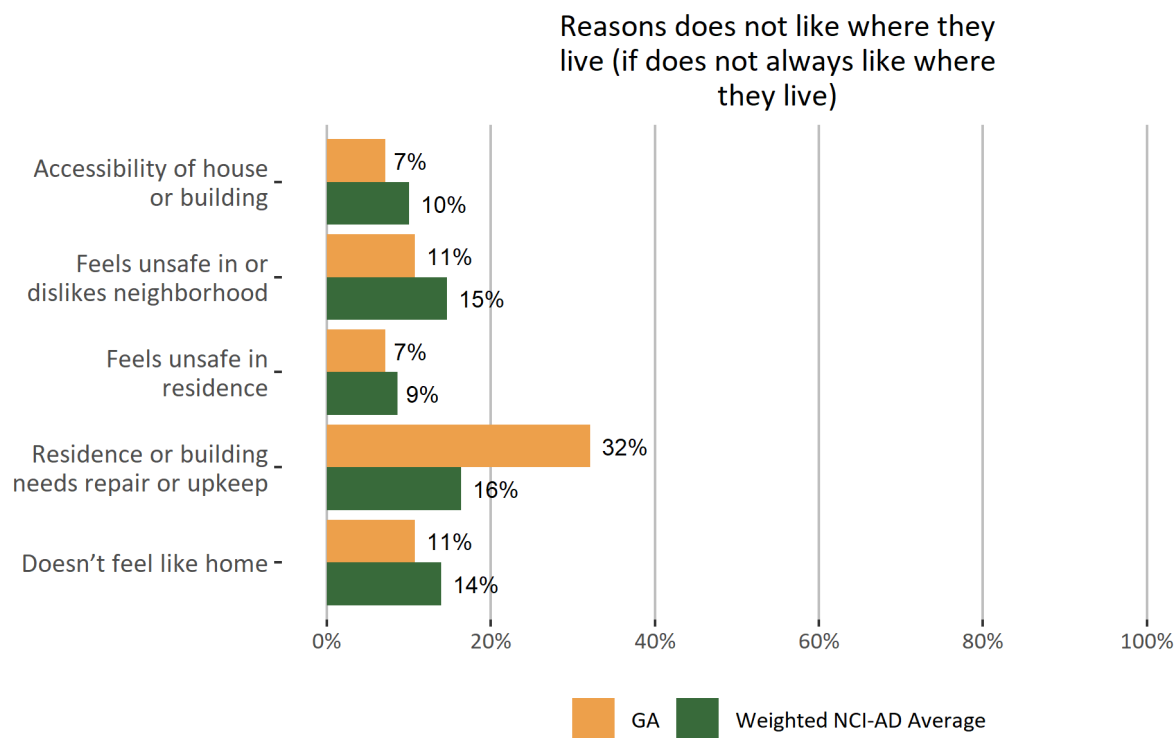


Table 69A. Reasons does not like where they live (if does not always like where they live)

Categories are not mutually exclusive, therefore N is not shown.

Program	Accessibility of house or building	Feels unsafe in or dislikes neighborhood	Feels unsafe in residence	Residence or building needs repair or upkeep	Doesn't feel like home
OAA	7%	11%	7%	32%	11%
Overall GA Average	7%	11%	7%	32%	11%
Weighted NCI-AD Average	10%	15%	9%	16%	14%

Reasons does not like where they live (if does not always like where they live) (continued)

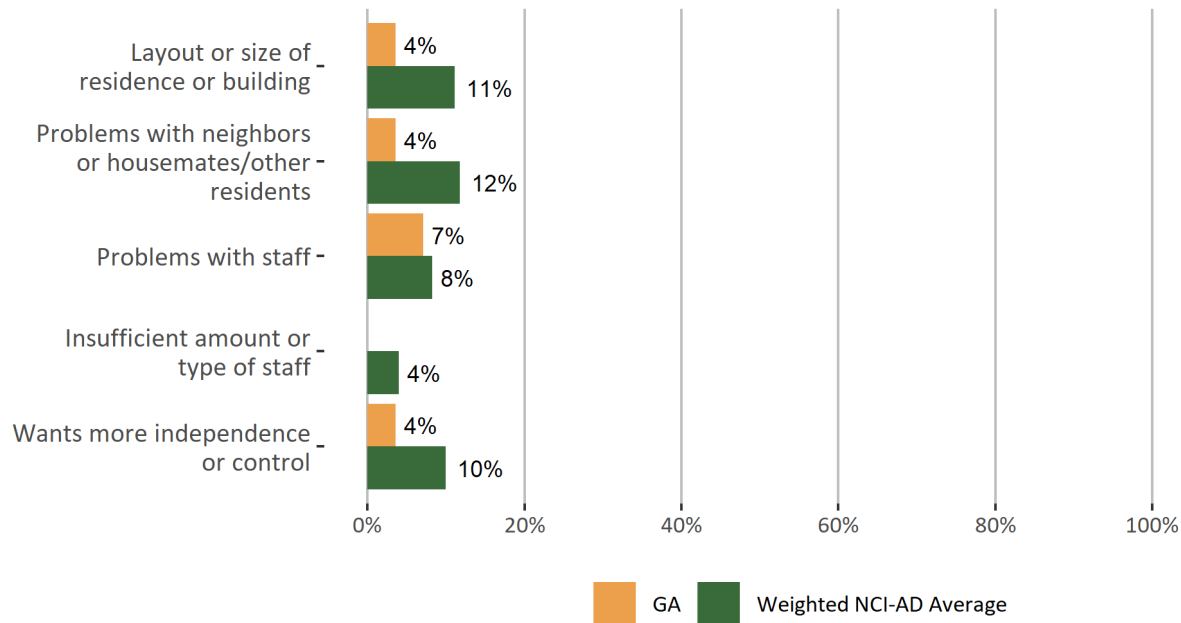


Table 69B. Reasons does not like where they live (if does not always like where they live) (continued)

Categories are not mutually exclusive, therefore N is not shown.

Program	Layout or size of residence or building	Problems with neighbors or housemates/other residents	Problems with staff	Insufficient amount or type of staff	Wants more independence or control
OAA	4%	4%	7%	0%	4%
Overall GA Average	4%	4%	7%	0%	4%
Weighted NCI-AD Average	11%	12%	8%	4%	10%

Reasons does not like where they live (if does not always like where they live) (continued)

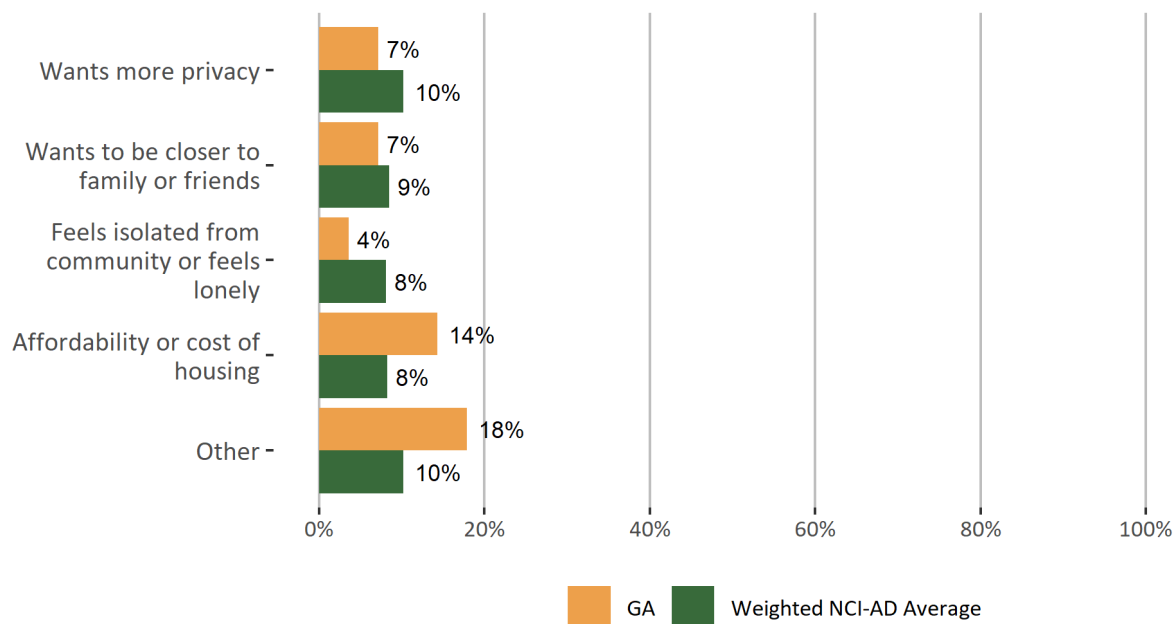


Table 69C. Reasons does not like where they live (if does not always like where they live) (continued)

Categories are not mutually exclusive, therefore N is not shown.

Program	Wants more privacy	Wants to be closer to family or friends	Feels isolated from community or feels lonely	Affordability or cost of housing	Other
OAA	7%	7%	4%	14%	18%
Overall GA Average	7%	7%	4%	14%	18%
Weighted NCI-AD Average	10%	9%	8%	8%	10%

Wants to live somewhere else

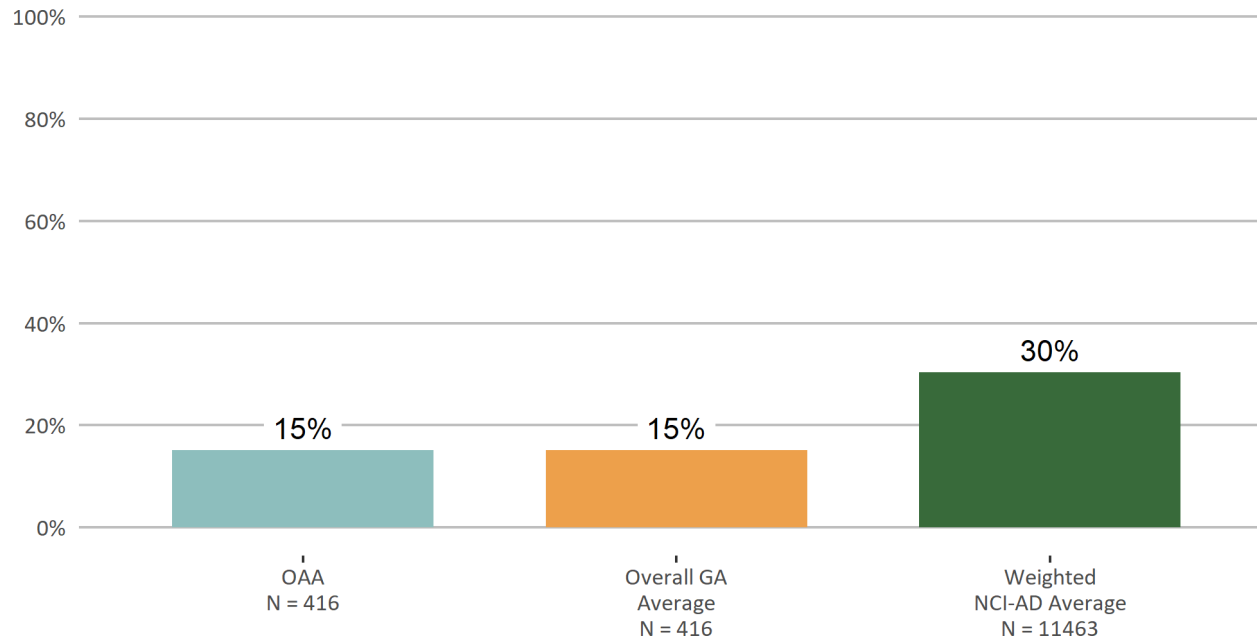


Table 70. Wants to live somewhere else

Program	Yes	Maybe	No	N
OAA	12%	3%	85%	416
Overall GA Average	12%	3%	85%	416
Weighted NCI-AD Average	22%	9%	70%	11,463

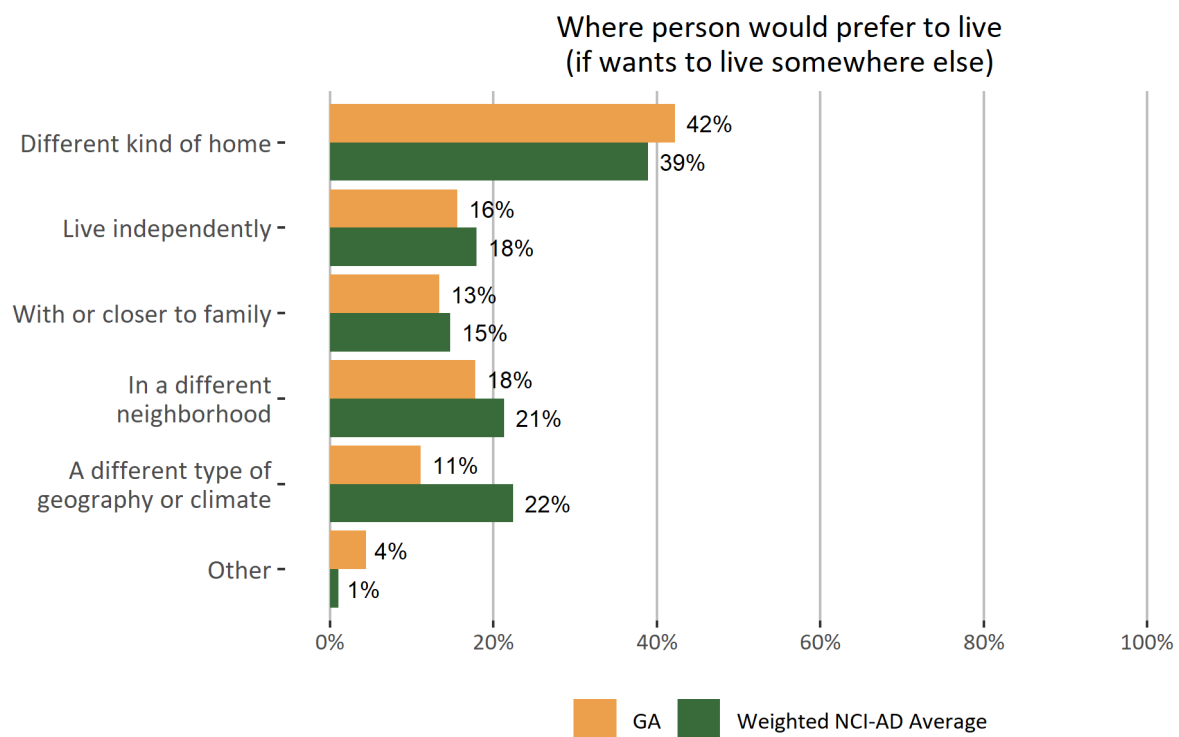


Table 71. Where person would prefer to live (if wants to live somewhere else)

Program	Different kind of home	Live independently	With or closer to family	In a different neighborhood	A different type of geography or climate	Other
OAA	42%	16%	13%	18%	11%	4%
Overall GA Average	42%	16%	13%	18%	11%	4%
Weighted NCI-AD Average	39%	18%	15%	21%	22%	1%

People who are paid to help them
always do things the way they want
them done

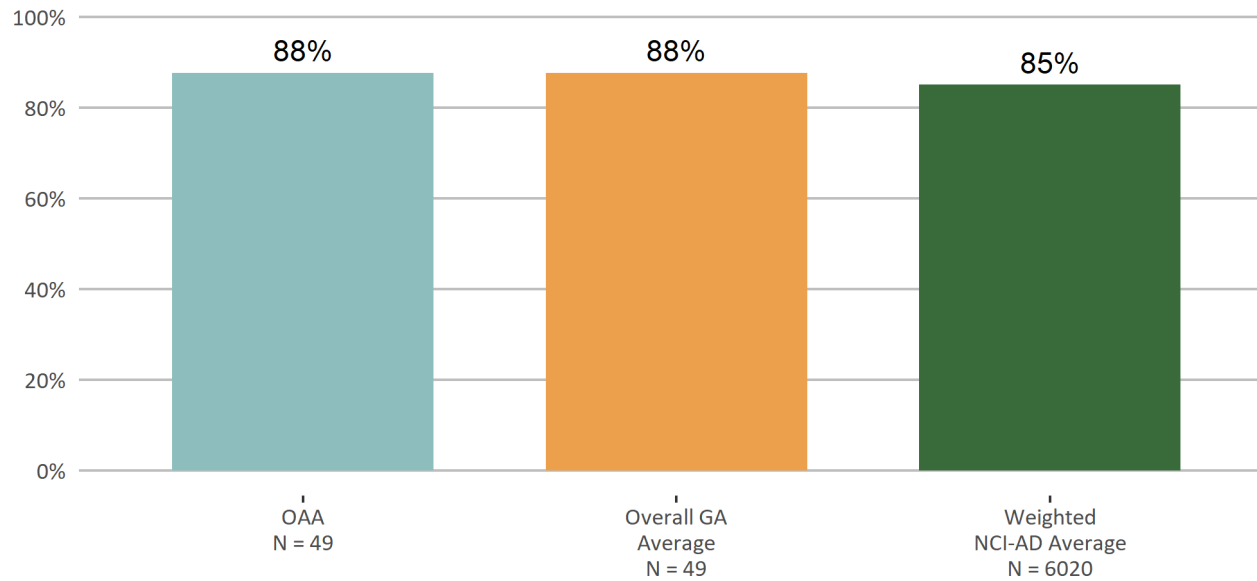


Table 72. People who are paid to help them do things the way they want them done

Program	Yes, all paid support workers, always or almost always	Some or usually	No, never or rarely	N
OAA	88%	8%	4%	49
Overall GA Average	88%	8%	4%	49
Weighted NCI-AD Average	85%	12%	3%	6,020

Usually likes how they spend their
time during the day

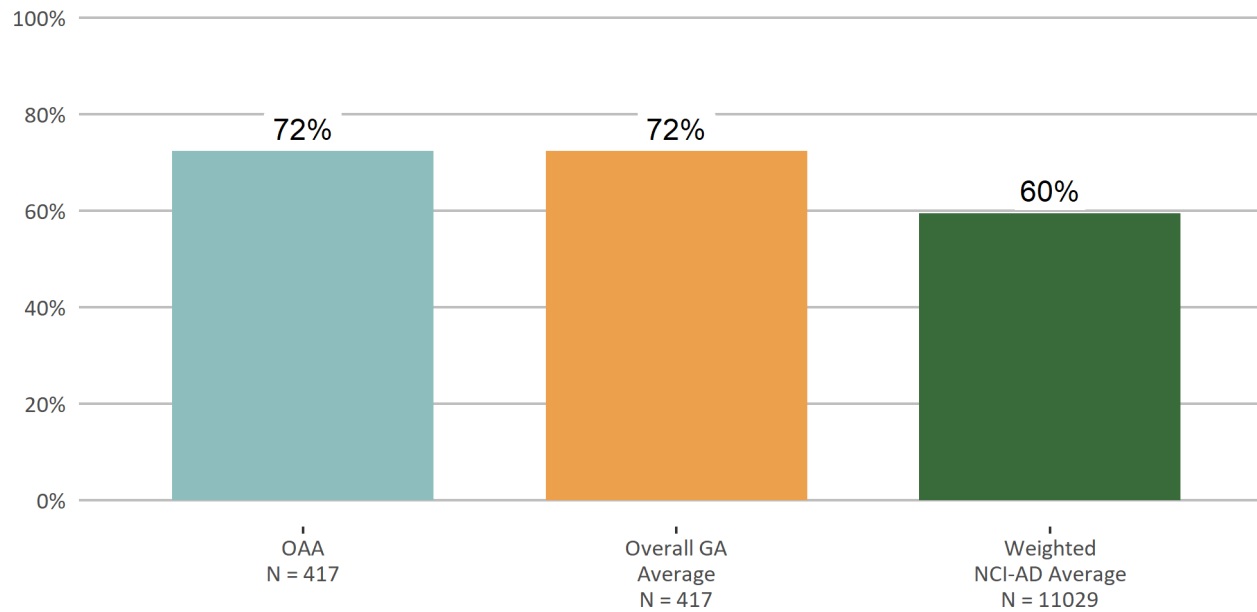


Table 73. Usually likes how they spend their time during the day

Program	Yes, always, or almost always	Sometimes	No, never or rarely	N
OAA	72%	17%	11%	417
Overall GA Average	72%	17%	11%	417
Weighted NCI-AD Average	60%	31%	9%	11,029

Technology

Has access to the internet

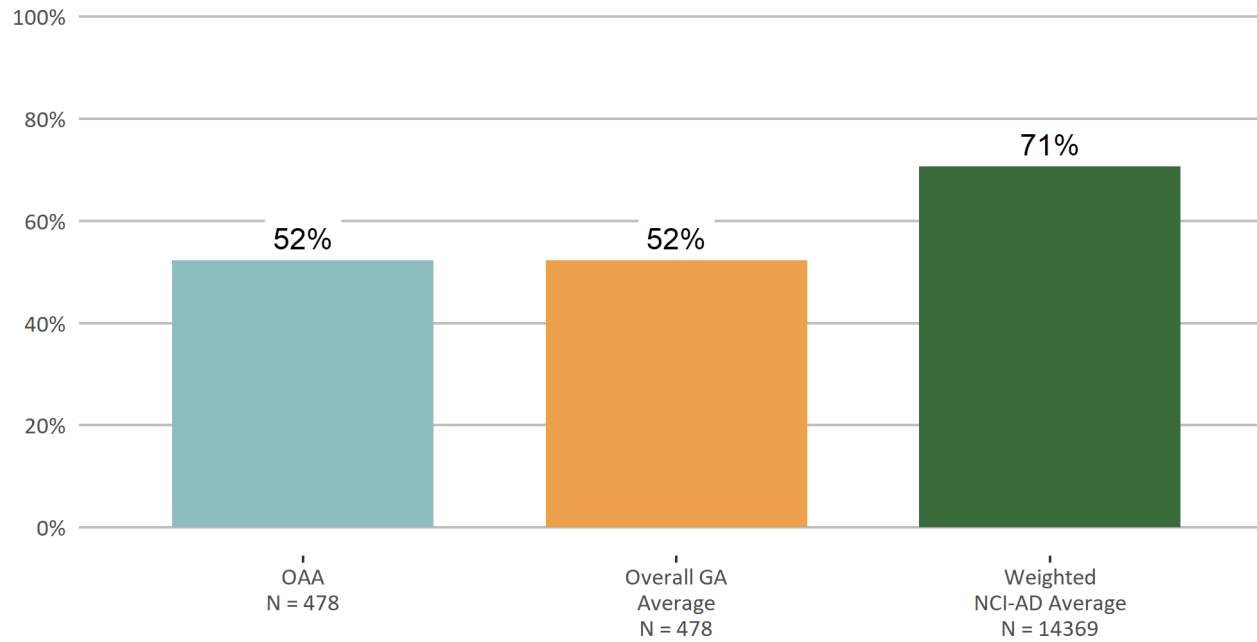


Table 74. Has access to the internet

Proxy respondents were allowed for this question

Program	Yes	Sometimes	No	N
OAA	51%	1%	48%	478
Overall GA Average	51%	1%	48%	478
Weighted NCI-AD Average	69%	2%	29%	14,369

Frequency of internet use

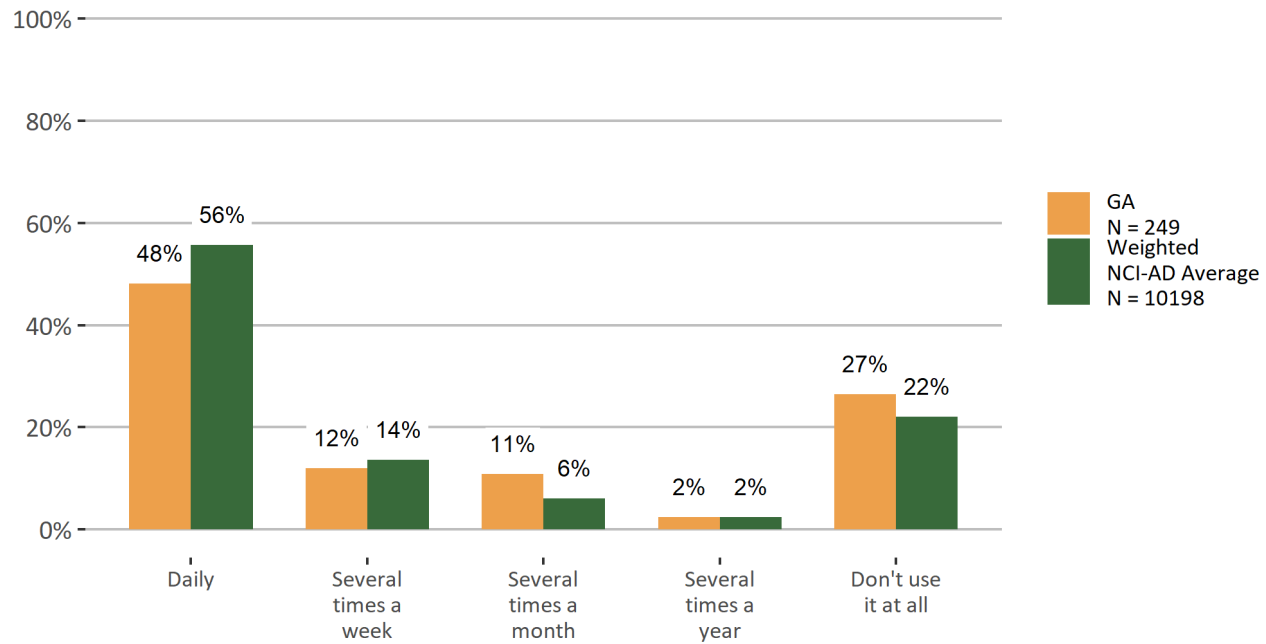


Table 75. Frequency with which people use the internet

Proxy respondents were allowed for this question

Program	Daily	Several times a week	Several times a month	Several times a year	Don't use it at all	N
OAA	48%	12%	11%	2%	27%	249
Overall GA Average	48%	12%	11%	2%	27%	249
Weighted NCI-AD Average	56%	14%	6%	2%	22%	10,198

Always has a stable internet connection

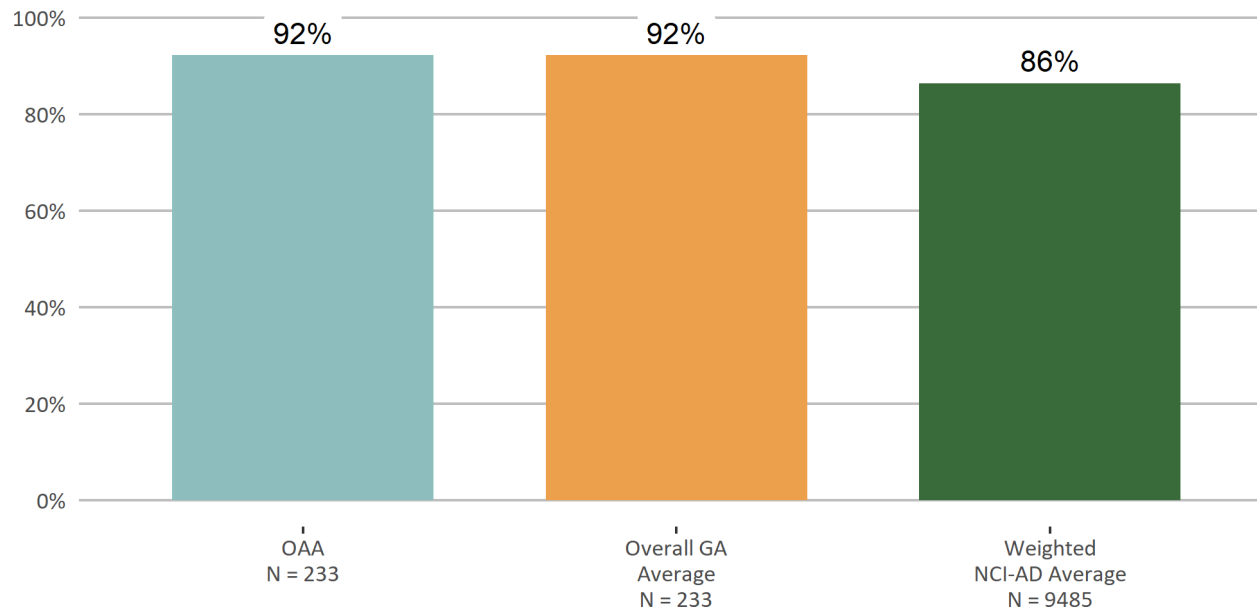


Table 76. Always has a stable internet connection

Proxy respondents were allowed for this question

Program	Always works	Sometimes works	Rarely or never works	N
OAA	92%	7%	0%	233
Overall GA Average	92%	7%	0%	233
Weighted NCI-AD Average	86%	13%	1%	9,485

Has talked to health professionals
using video conference/telehealth

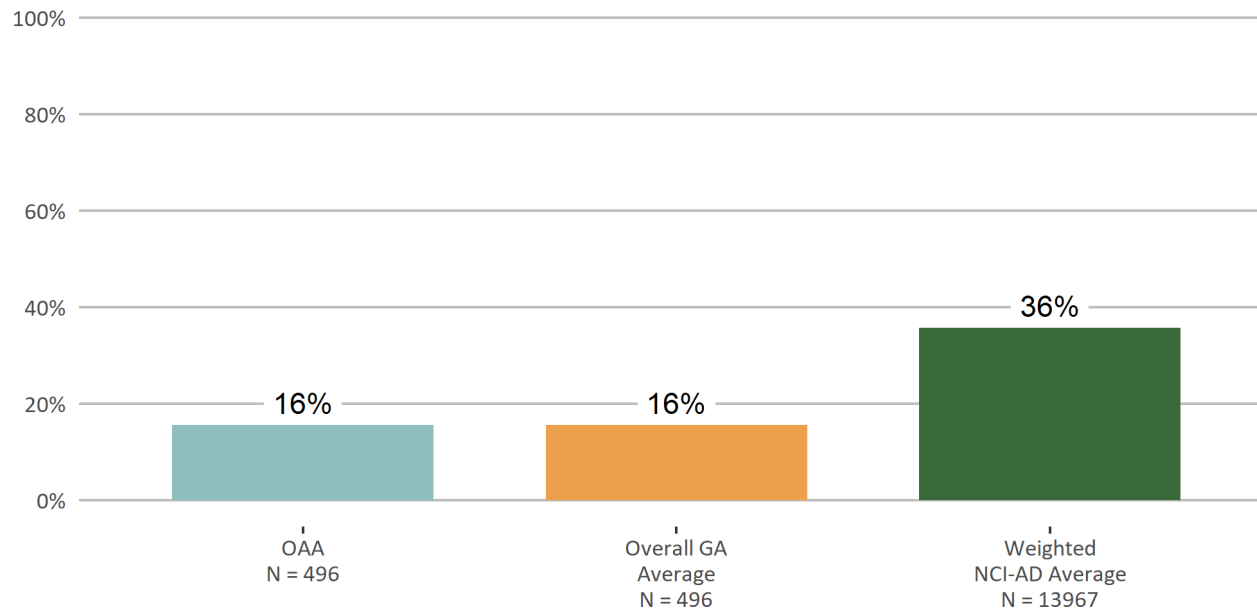


Table 77. Has talked to health professionals using video conference/telehealth

Proxy respondents were allowed for this question

Program	Yes	No	N
OAA	16%	84%	496
Overall GA Average	16%	84%	496
Weighted NCI-AD Average	36%	64%	13,967

Liked talking to health care providers using telehealth

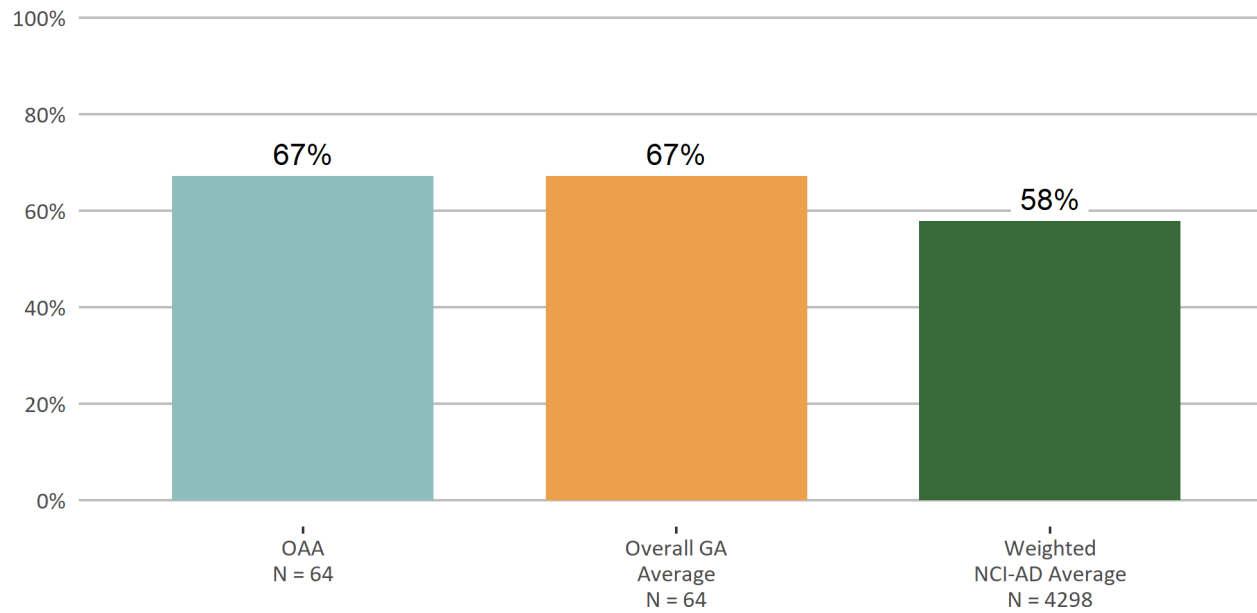


Table 78. Liked talking to health care providers using telehealth

New question in 2022-2023.

Program	Yes, completely	Yes, in part	No	N
OAA	67%	16%	17%	64
Overall GA Average	67%	16%	17%	64
Weighted NCI-AD Average	58%	24%	18%	4,298

Access to Needed Equipment

Needs grab bars in the bathroom or
elsewhere in their home but do not
have them

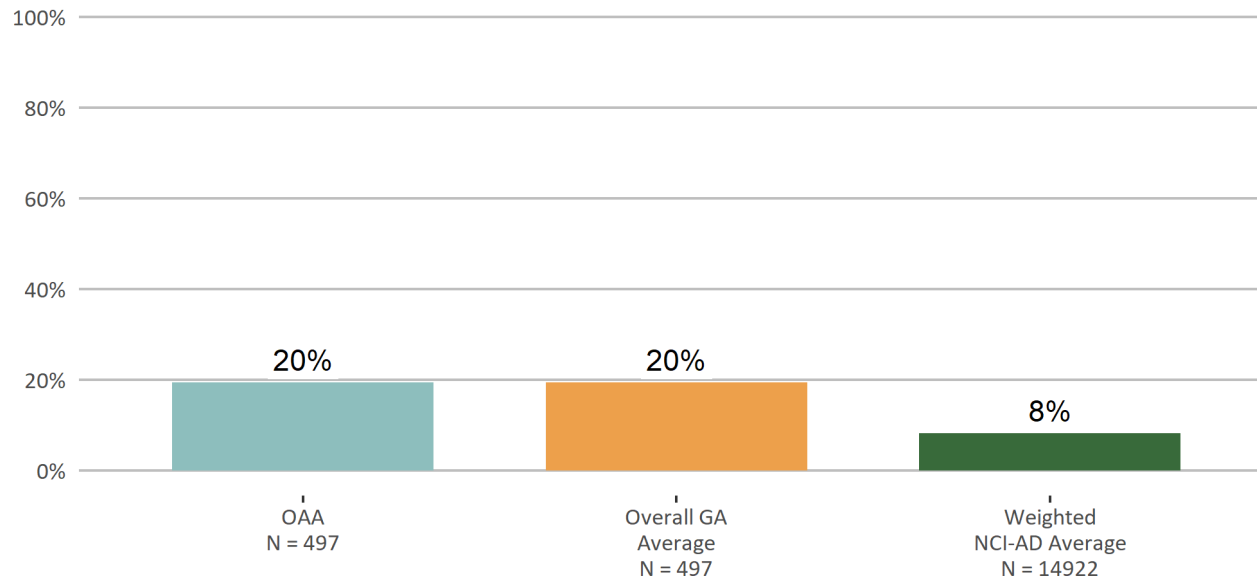


Table 79. Needs grab bars in the bathroom or elsewhere in their home but does not have them

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
OAA	20%	4%	58%	18%	497
Overall GA Average	20%	4%	58%	18%	497
Weighted NCI-AD Average	8%	6%	69%	17%	14,922

Needs other bathroom modifications
but does not have them

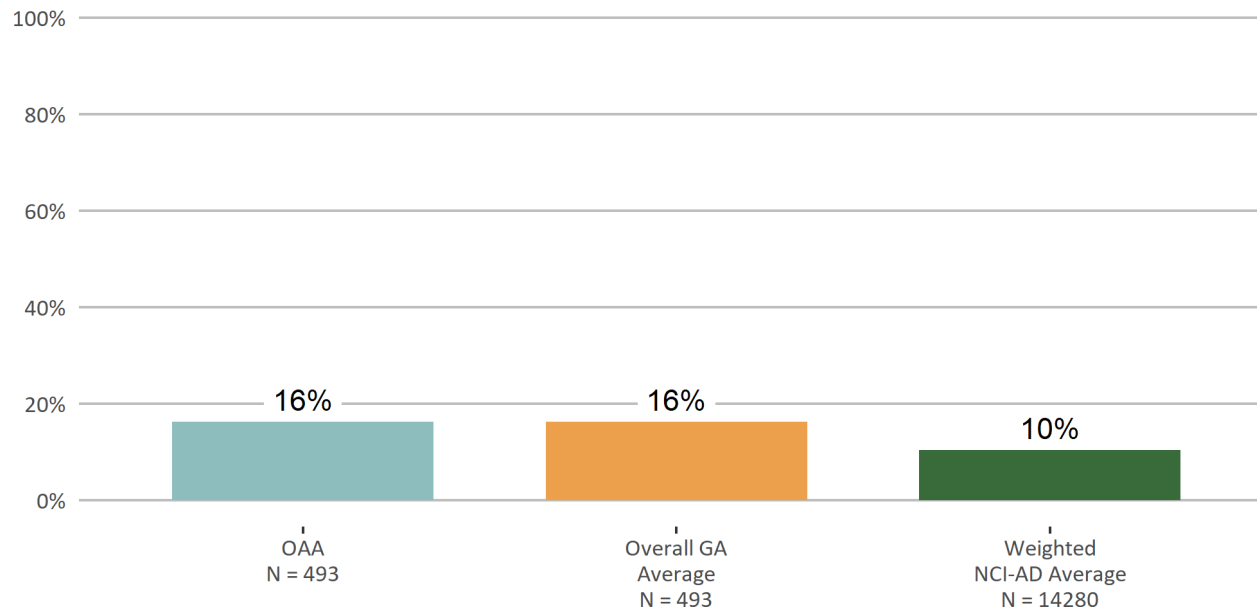


Table 80. Needs other bathroom modifications but does not have them

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
OAA	16%	2%	11%	71%	493
Overall GA Average	16%	2%	11%	71%	493
Weighted NCI-AD Average	10%	3%	32%	55%	14,280

Needs a shower chair but does not have one

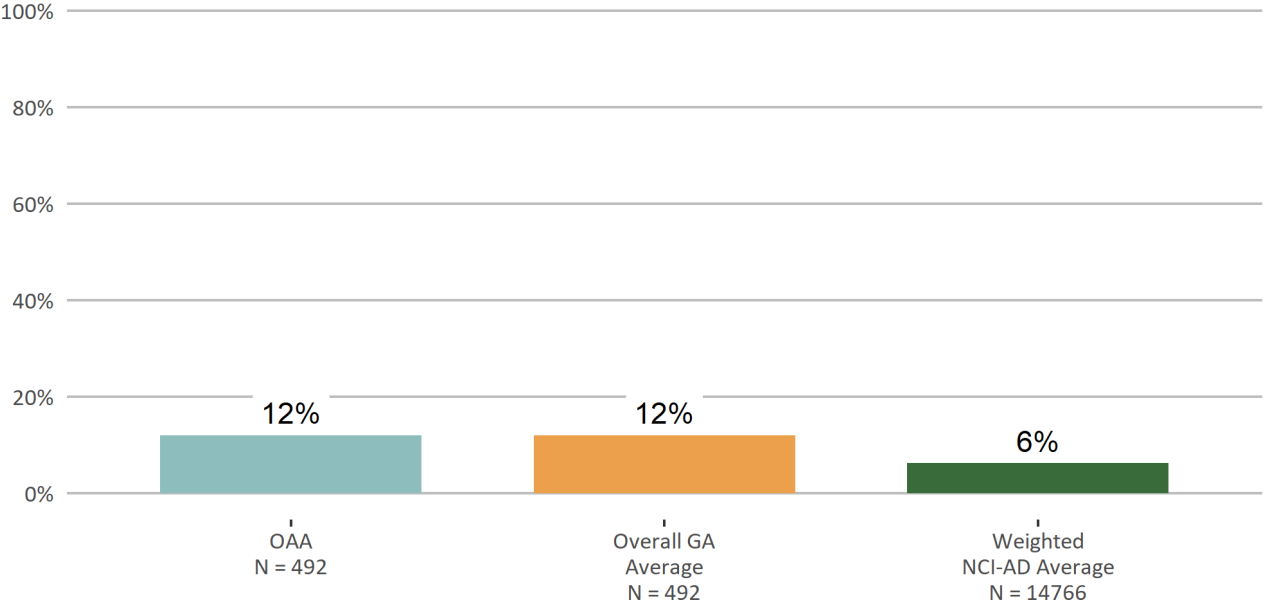


Table 81. Needs a shower chair but does not have one

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
OAA	12%	5%	60%	23%	492
Overall GA Average	12%	5%	60%	23%	492
Weighted NCI-AD Average	6%	5%	69%	19%	14,766

Needs a specialized bed but does
not have one

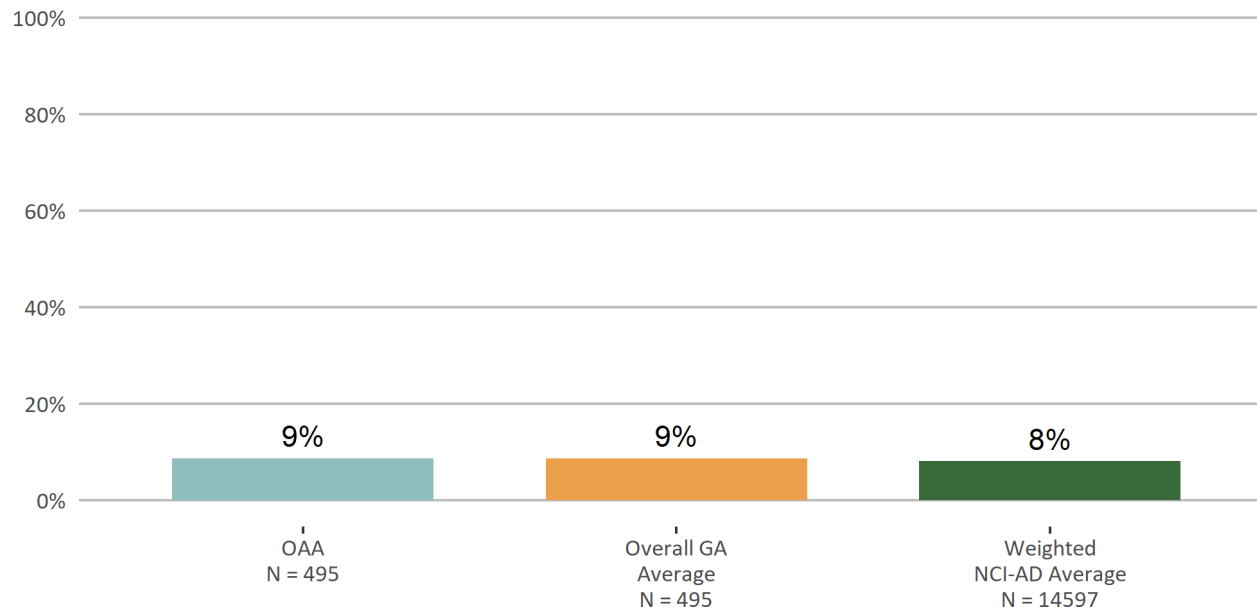


Table 82. Needs a specialized bed but does not have one

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
OAA	9%	1%	12%	78%	495
Overall GA Average	9%	1%	12%	78%	495
Weighted NCI-AD Average	8%	4%	29%	60%	14,597

Need for a ramp (either inside or outside of their residence) but does not have one

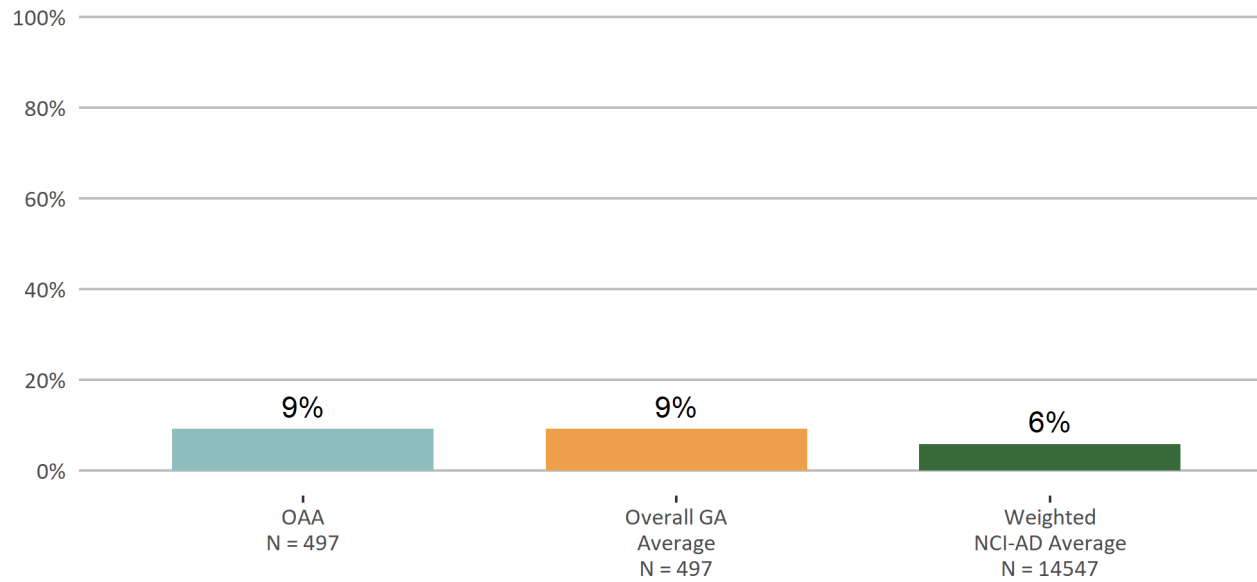


Table 83. Need for a ramp (either inside or outside of their residence) but does not have one

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
OAA	9%	3%	25%	63%	497
Overall GA Average	9%	3%	25%	63%	497
Weighted NCI-AD Average	6%	3%	35%	56%	14,547

Needs other home modifications that
does not have

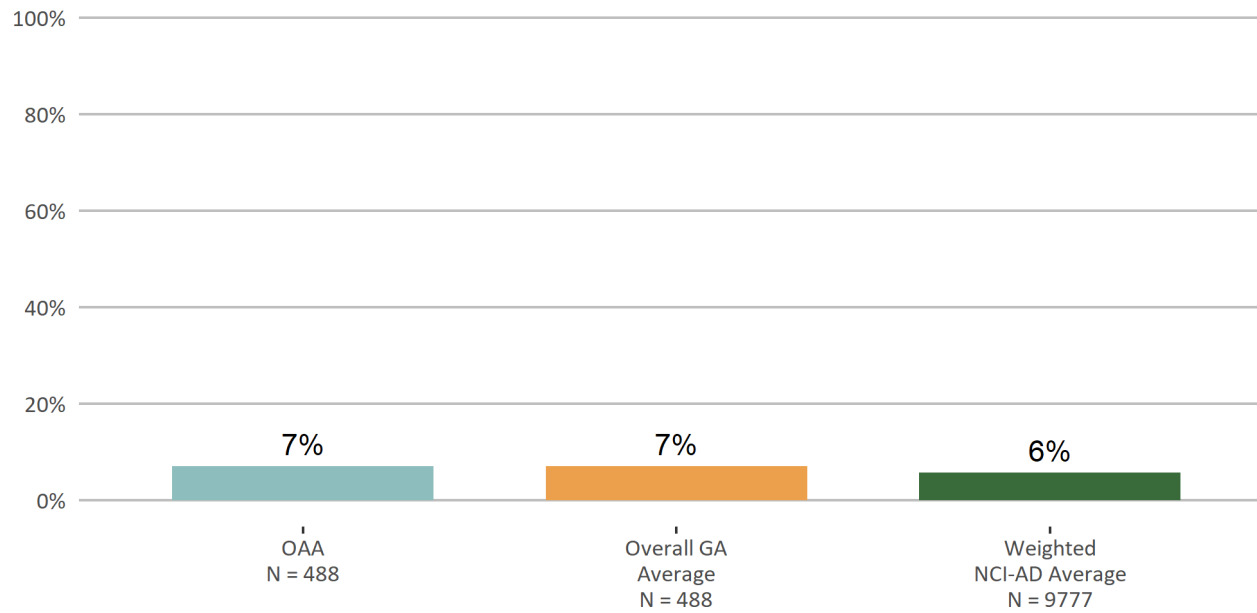


Table 84. Needs other home modifications that does not have

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
OAA	7%	0%	2%	91%	488
Overall GA Average	7%	0%	2%	91%	488
Weighted NCI-AD Average	6%	2%	12%	80%	9,777

Needs a wheelchair but does not
have one

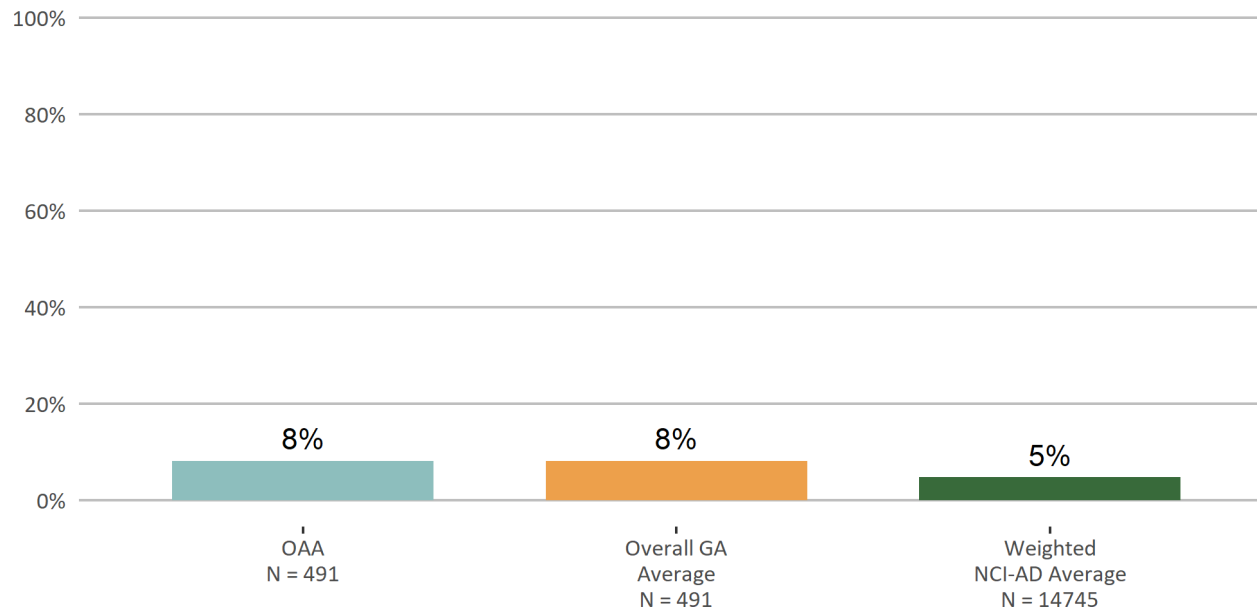


Table 85. Needs a wheelchair but does not have one

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
OAA	8%	5%	23%	63%	491
Overall GA Average	8%	5%	23%	63%	491
Weighted NCI-AD Average	5%	6%	39%	50%	14,745

Needs a scooter but does not have one

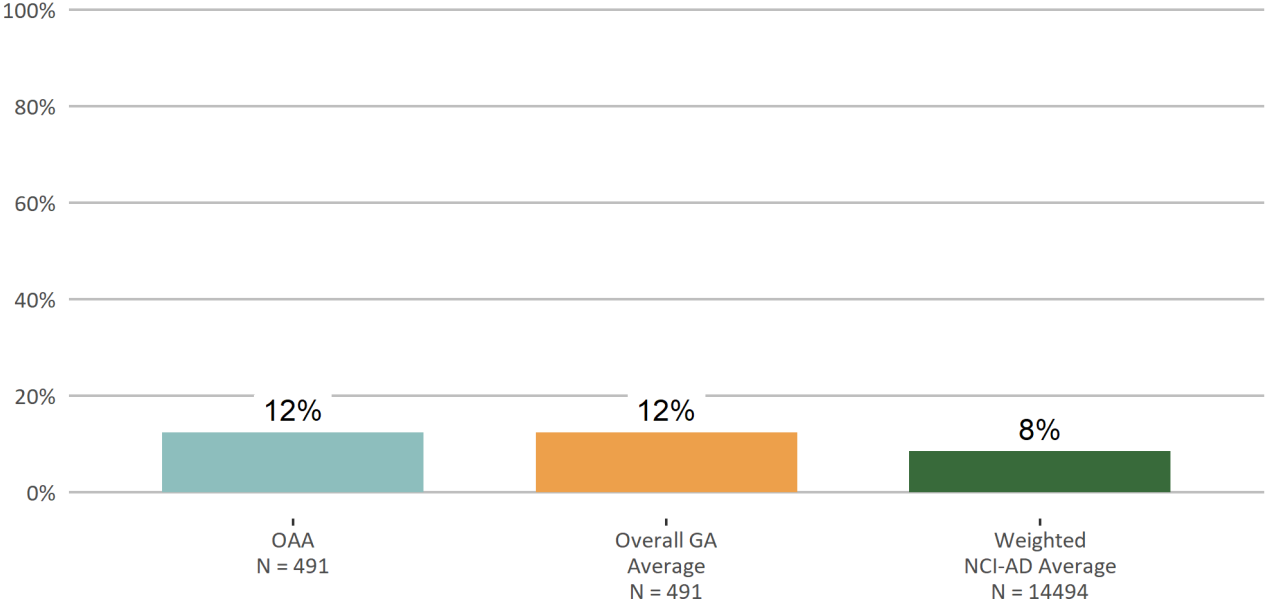


Table 86. Needs a scooter but does not have one

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
OAA	12%	1%	3%	83%	491
Overall GA Average	12%	1%	3%	83%	491
Weighted NCI-AD Average	8%	2%	9%	81%	14,494

Needs a walker but does not have one

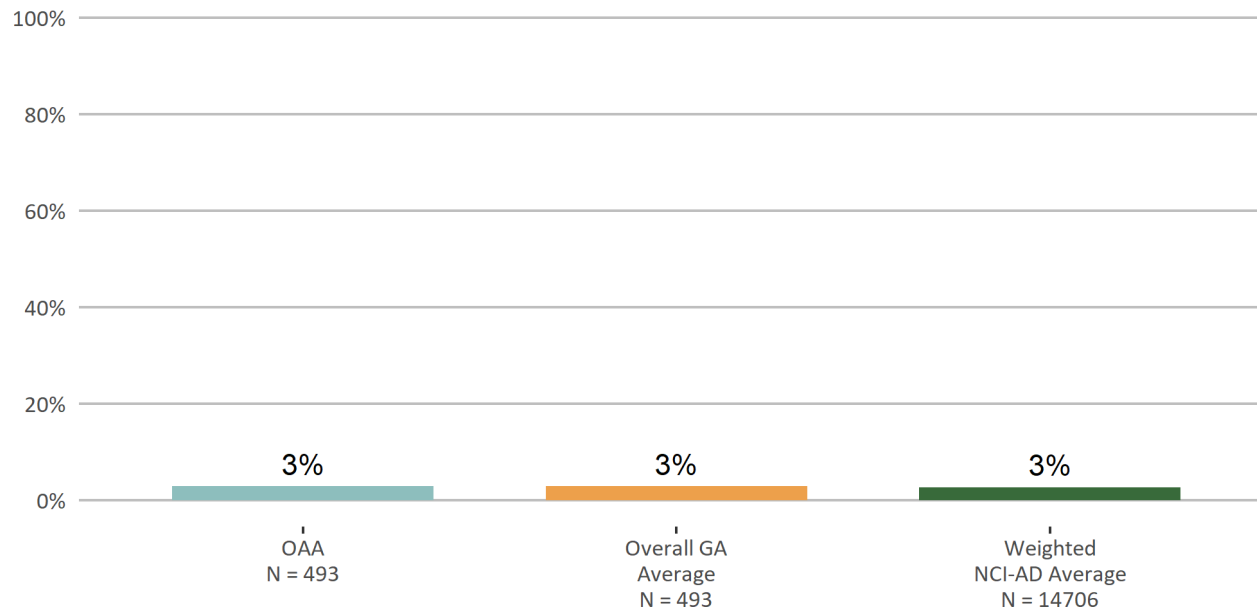


Table 87. Needs a walker but does not have one

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
OAA	3%	6%	49%	42%	493
Overall GA Average	3%	6%	49%	42%	493
Weighted NCI-AD Average	3%	6%	55%	37%	14,706

Needs hearing aids but does not have them

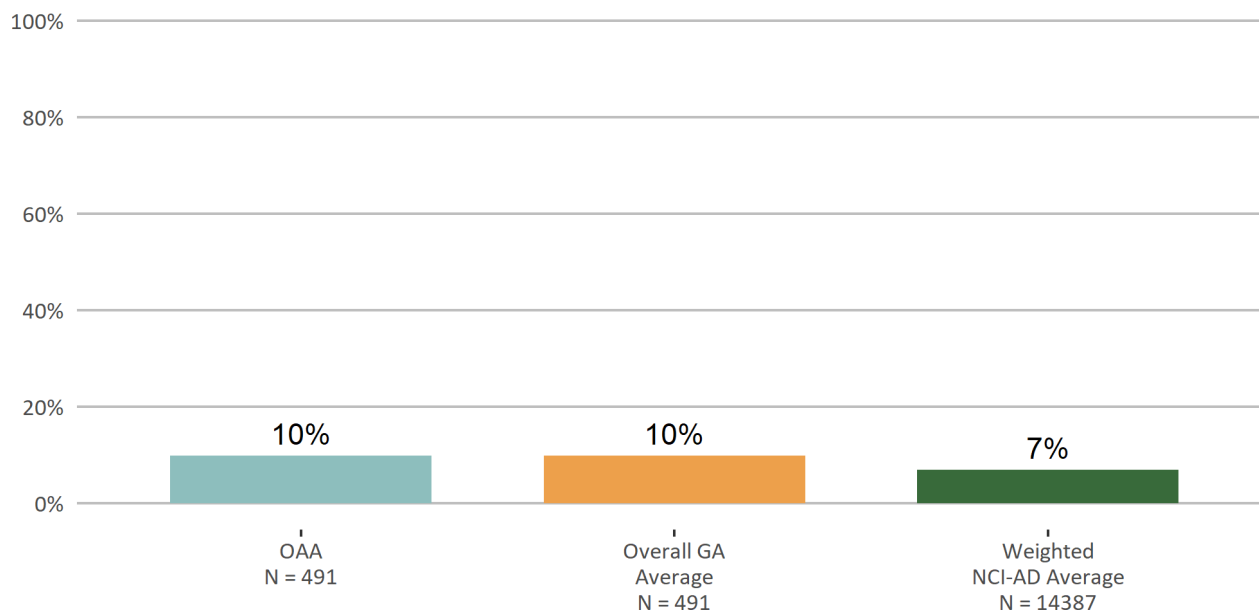


Table 88. Needs hearing aids but does not have them

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
OAA	10%	2%	12%	76%	491
Overall GA Average	10%	2%	12%	76%	491
Weighted NCI-AD Average	7%	4%	13%	77%	14,387

Needs glasses but does not have them

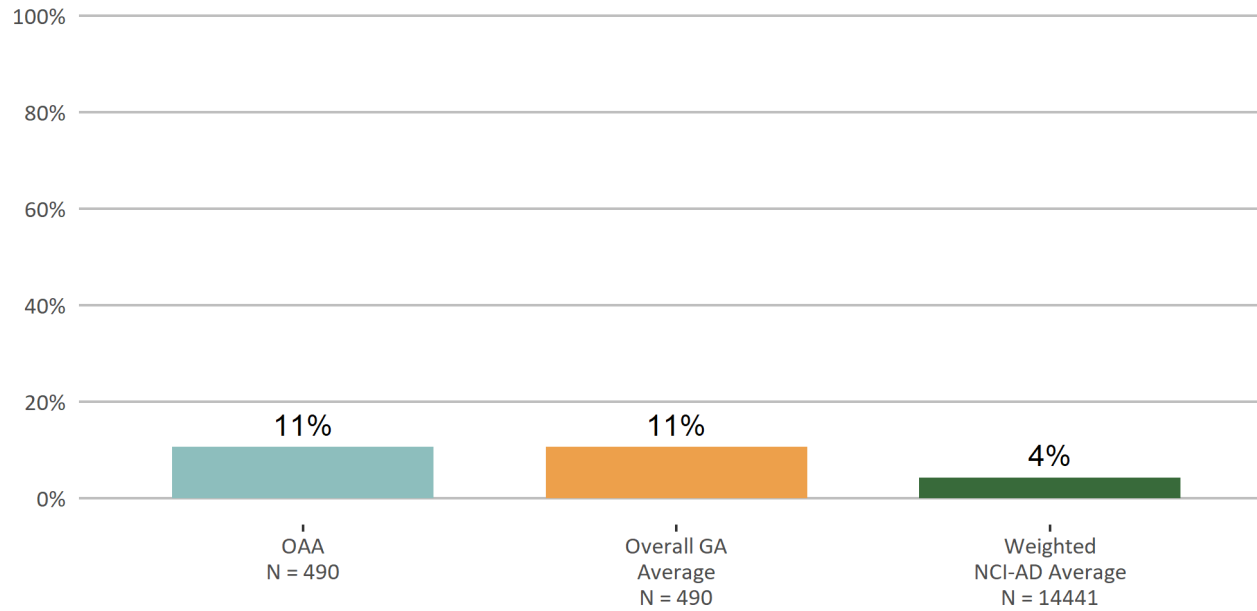


Table 89. Needs glasses but does not have them

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
OAA	11%	12%	58%	20%	490
Overall GA Average	11%	12%	58%	20%	490
Weighted NCI-AD Average	4%	14%	62%	19%	14,441

Needs personal emergency response
system (PERS) but does not have one

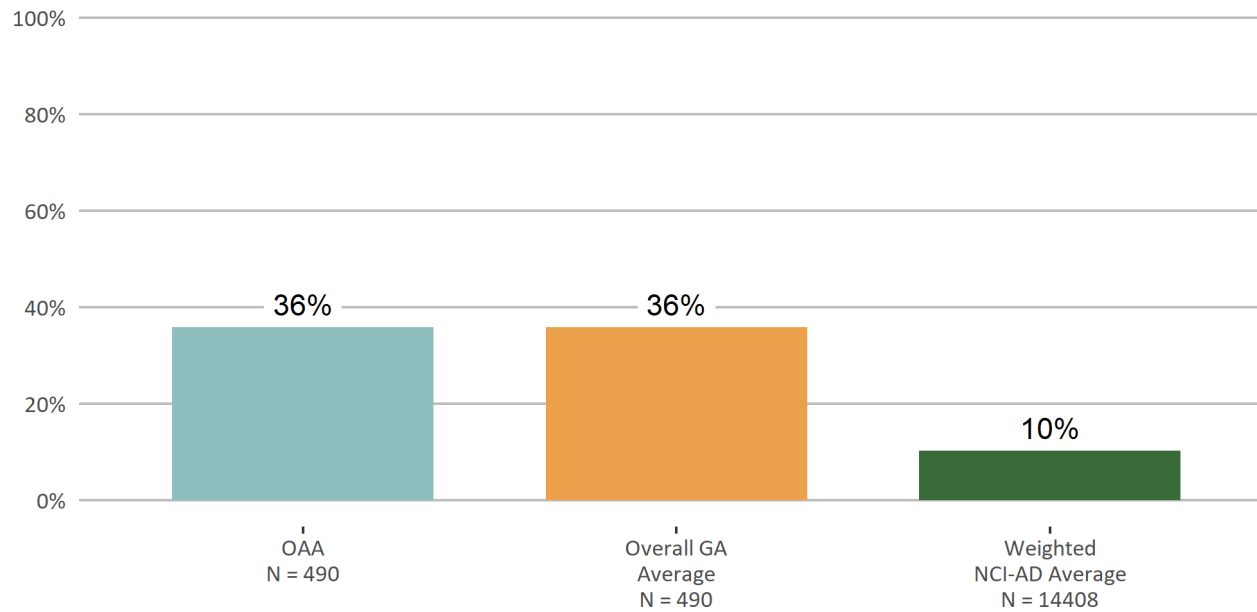


Table 90. Needs personal emergency response system (PERS) but does not have one

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
OAA	36%	2%	21%	41%	490
Overall GA Average	36%	2%	21%	41%	490
Weighted NCI-AD Average	10%	3%	51%	36%	14,408

Needs an oxygen machine but does
not have one

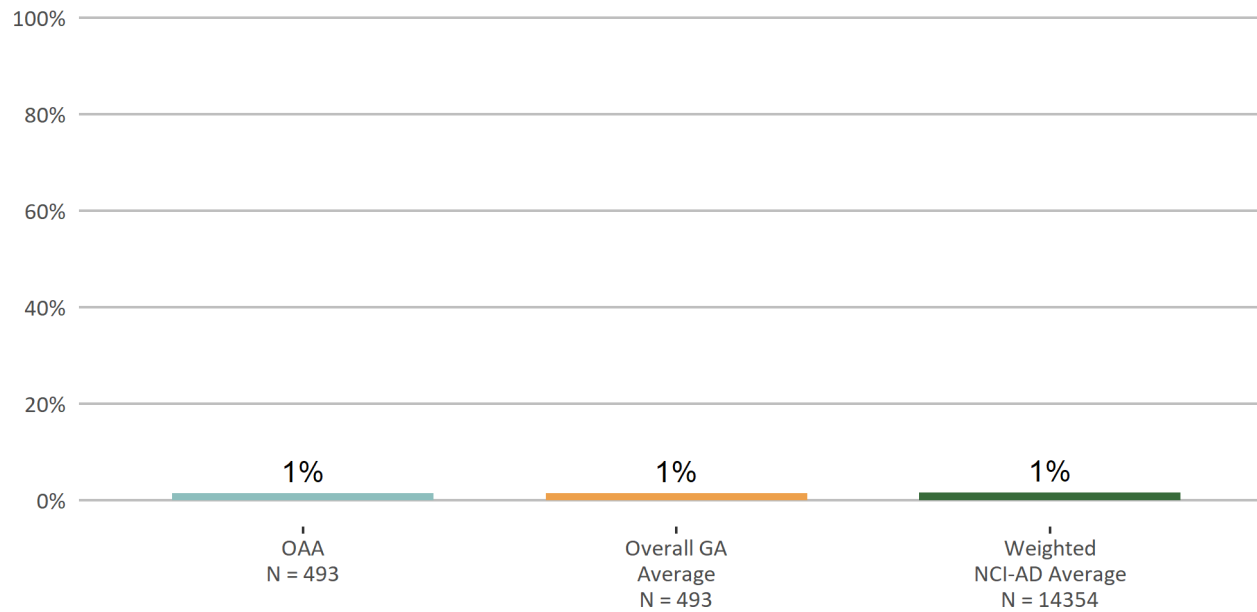


Table 91. Needs an oxygen machine but does not have one

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
OAA	1%	1%	9%	89%	493
Overall GA Average	1%	1%	9%	89%	493
Weighted NCI-AD Average	1%	1%	18%	79%	14,354

Needs other assistive technology
equipment but does not have

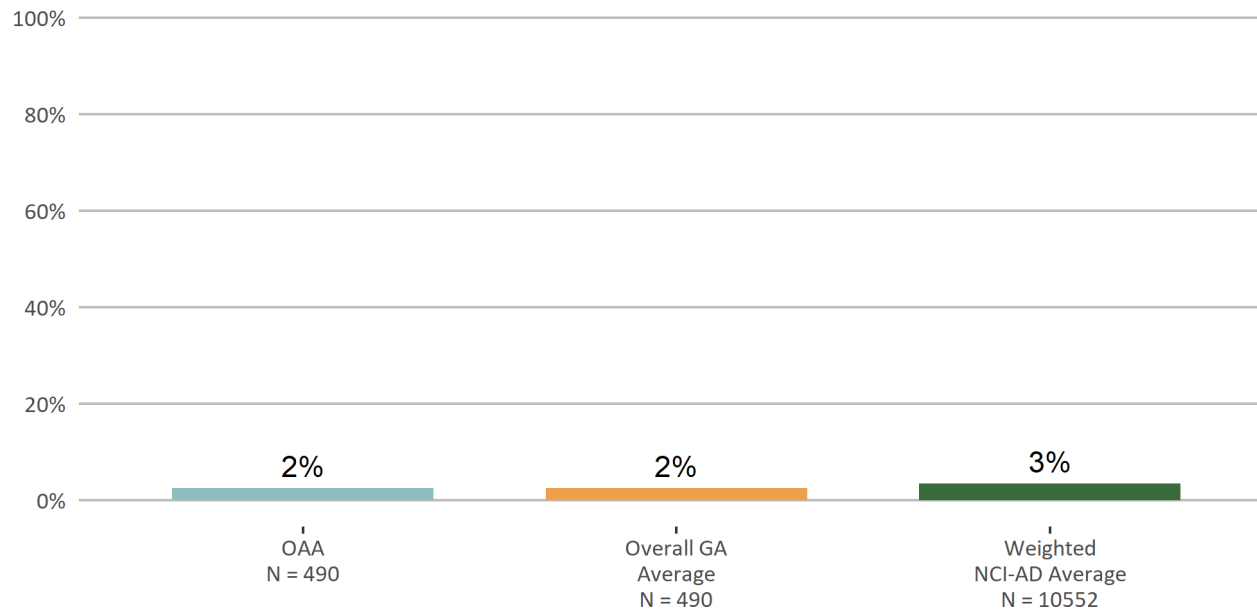


Table 92. Needs other assistive technology equipment but does not have

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
OAA	2%	0%	2%	95%	490
Overall GA Average	2%	0%	2%	95%	490
Weighted NCI-AD Average	3%	1%	16%	79%	10,552

Needs other equipment but does not have

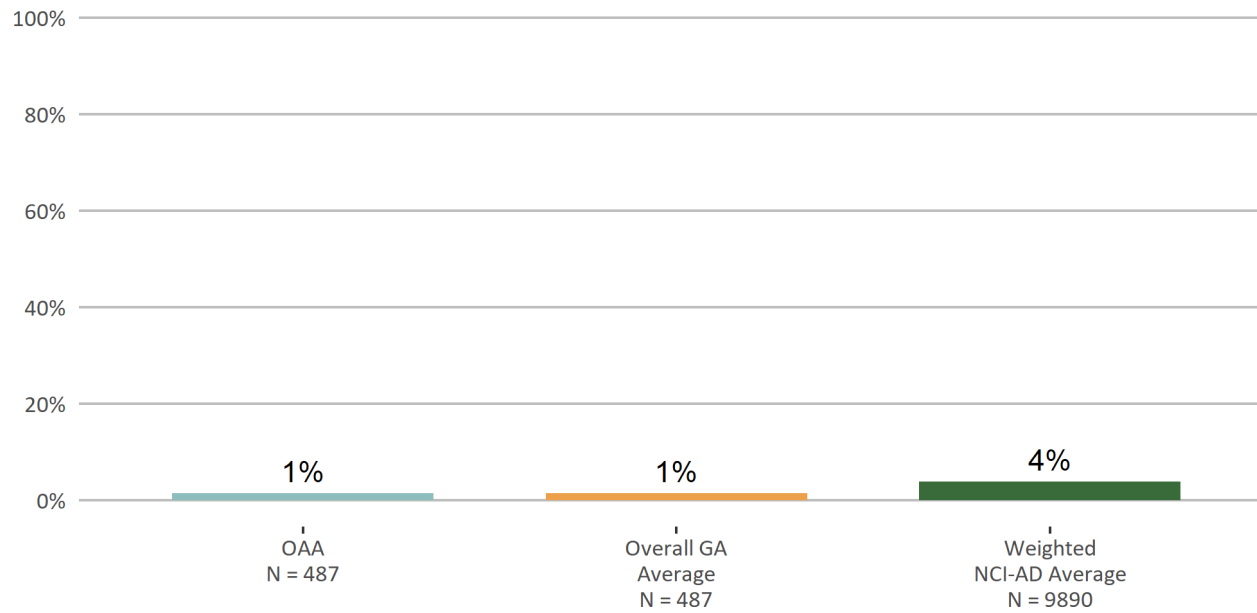


Table 93. Needs other equipment but does not have

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
OAA	1%	0%	3%	96%	487
Overall GA Average	1%	0%	3%	96%	487
Weighted NCI-AD Average	4%	2%	19%	75%	9,890

Medications

Knows what prescription medications
are for

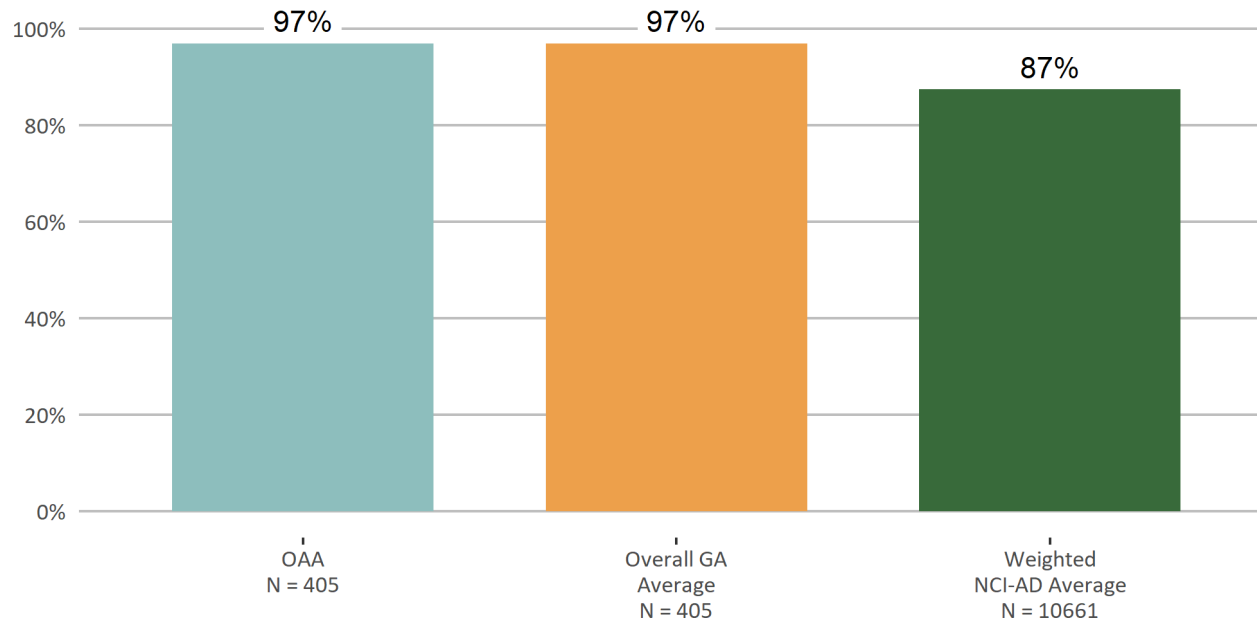


Table 94. Knows what prescription medications are for

Program	Yes	Maybe, Not sure	No	N
OAA	97%	2%	1%	405
Overall GA Average	97%	2%	1%	405
Weighted NCI-AD Average	87%	9%	4%	10,661

Takes medication to help feel less
sad or depressed

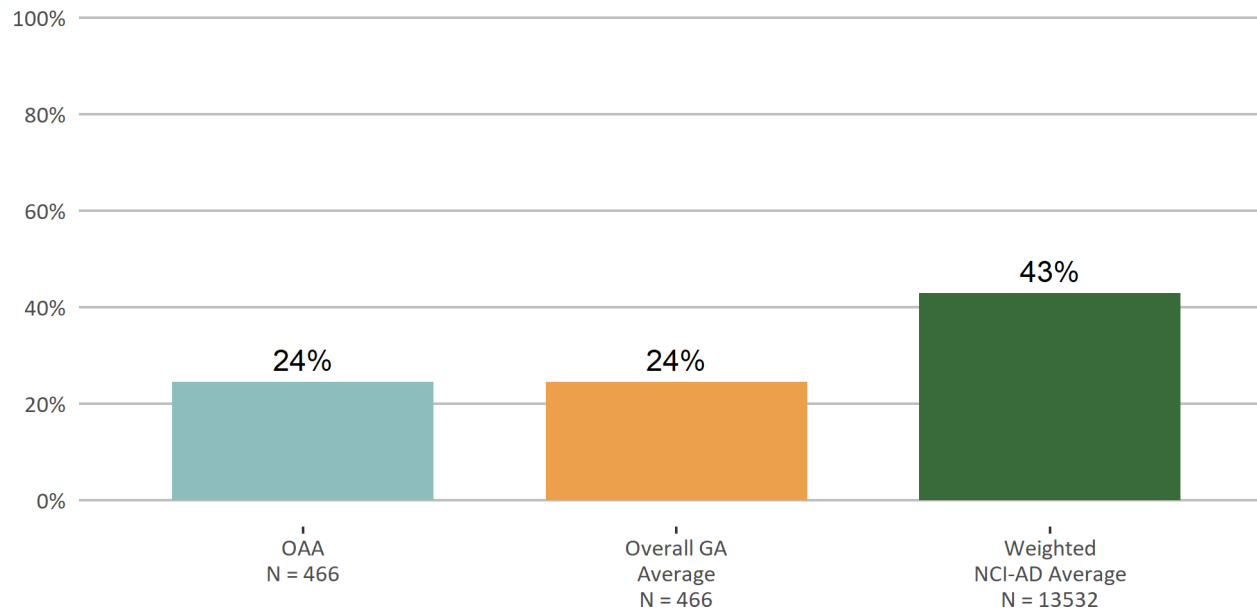


Table 95. Takes medication to help feel less sad or depressed

Proxy respondents were allowed for this question.

Program	Yes	No	N
OAA	24%	76%	466
Overall GA Average	24%	76%	466
Weighted NCI-AD Average	43%	57%	13,532

Health care

Has access to mental health services if they want them

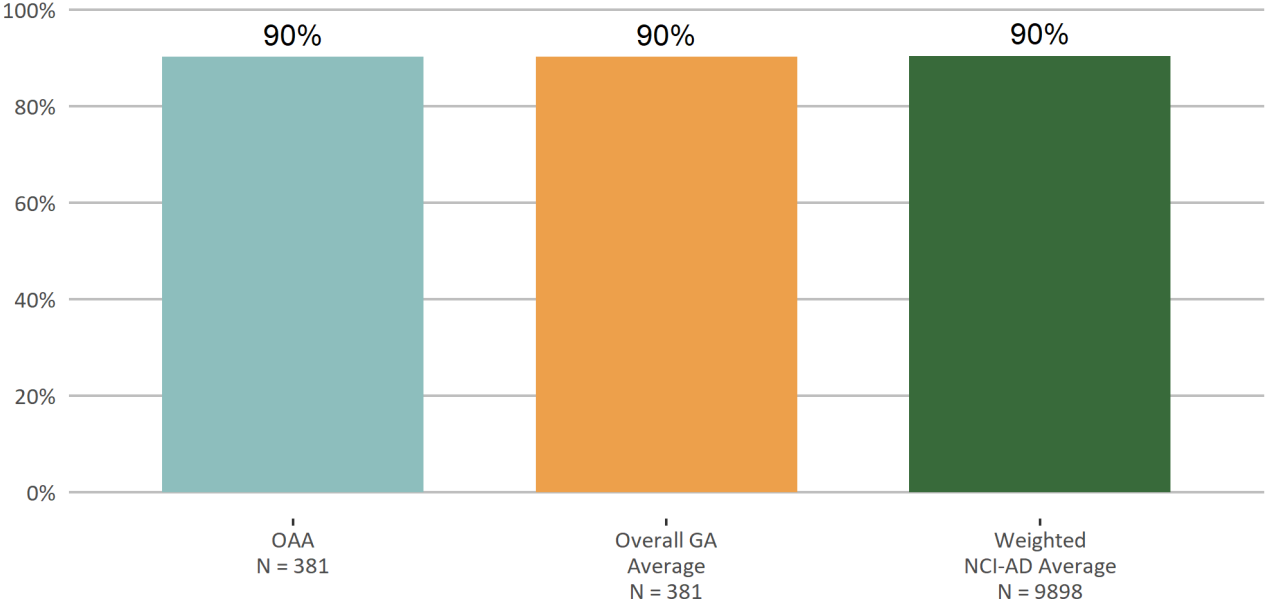


Table 96. Has access to mental health services if they want them

Program	Yes, always	Usually	No, only sometimes or rarely	N
OAA	90%	1%	9%	381
Overall GA Average	90%	1%	9%	381
Weighted NCI-AD Average	90%	2%	7%	9,898

Can get an appointment to see or
talk to their primary care doctor
when they need to

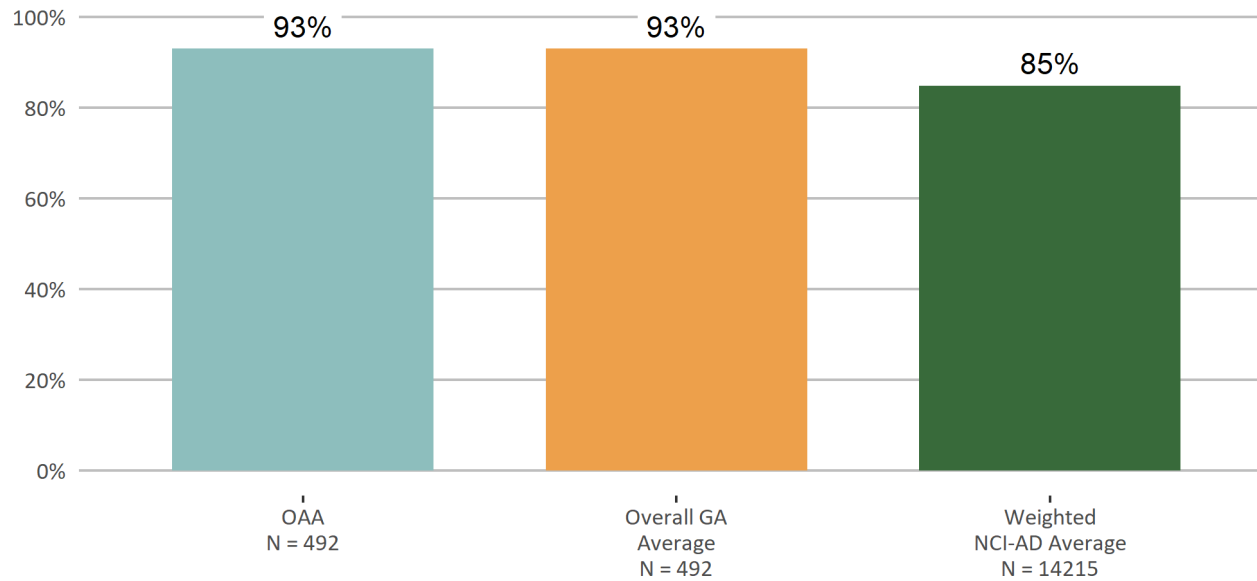


Table 97. Can get an appointment to see or talk to their primary care doctor when they need to

Proxy respondents were allowed for this question.

Program	Yes, always	Usually	No, only sometimes or rarely	N
OAA	93%	3%	4%	492
Overall GA Average	93%	3%	4%	492
Weighted NCI-AD Average	85%	10%	5%	14,215

Went to the emergency room for any
reason in the past 12 months

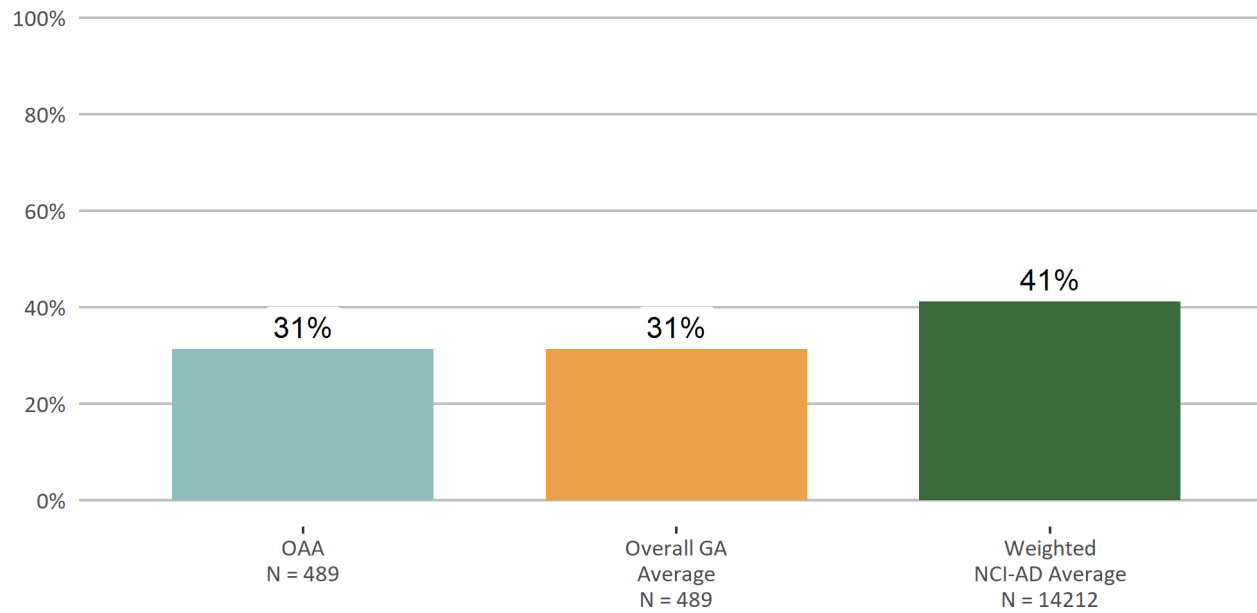


Table 98. Went to the emergency room for any reason in the past 12 months

Proxy respondents were allowed for this question.

Program	Yes	No	N
OAA	31%	69%	489
Overall GA Average	31%	69%	489
Weighted NCI-AD Average	41%	59%	14,212

Has gone to the emergency room in
the past 12 months due to falling
or losing balance

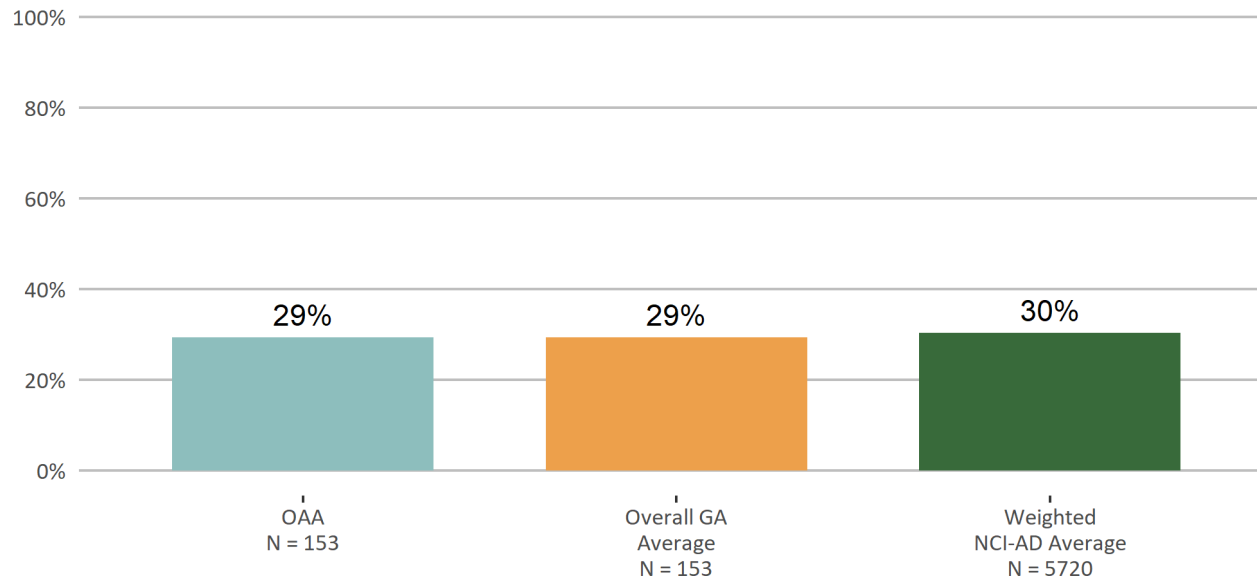


Table 99. Has gone to the emergency room in the past 12 months due to falling or losing balance

Proxy respondents were allowed for this question.

Program	Yes	No	N
OAA	29%	71%	153
Overall GA Average	29%	71%	153
Weighted NCI-AD Average	30%	70%	5,720

Has gone to the emergency room in
the past 12 months due to tooth or
mouth pain

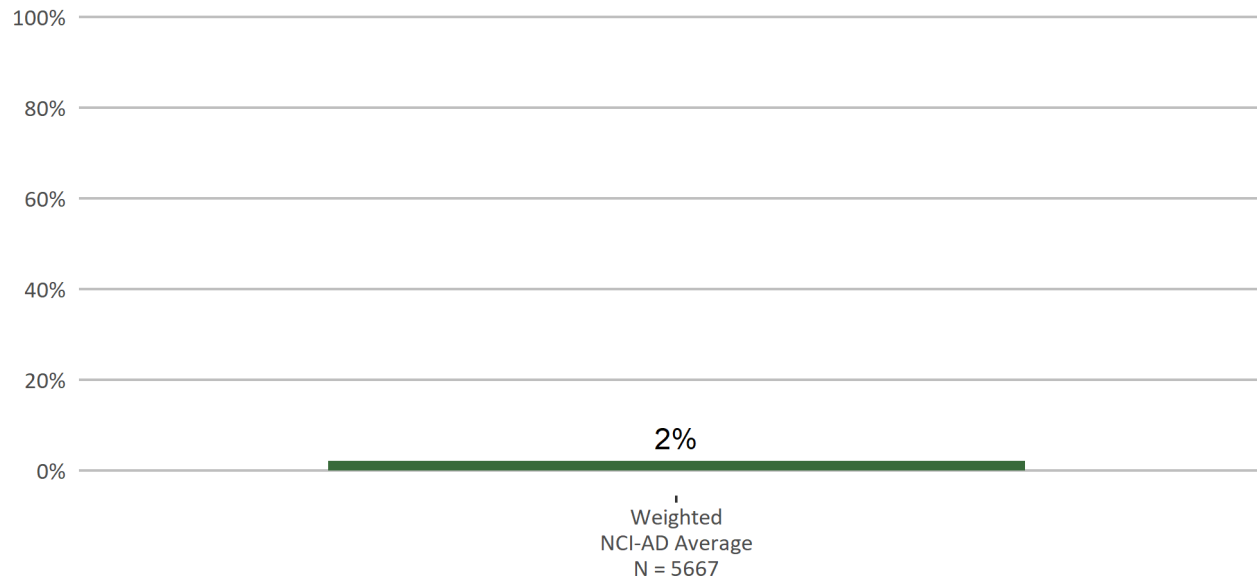


Table 100. Has gone to the emergency room in the past 12 months due to tooth or mouth pain

Proxy respondents were allowed for this question.

Program	Yes	No	N
OAA	0%	100%	152
Overall GA Average	0%	100%	152
Weighted NCI-AD Average	2%	98%	5,667

Has gone to the emergency room in
the past 12 months due to not being
able to see their primary care
physician

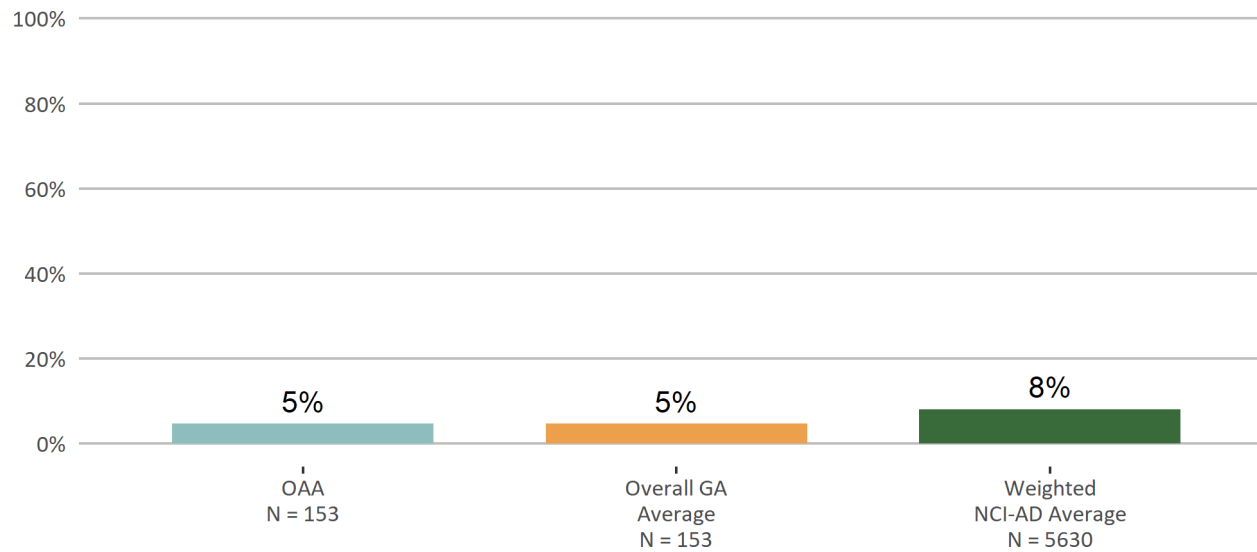


Table 101. Has gone to the emergency room in the past 12 months due to not being able to see their primary care physician

Proxy respondents were allowed for this question.

Program	Yes	No	N
OAA	5%	95%	153
Overall GA Average	5%	95%	153
Weighted NCI-AD Average	8%	92%	5,630

Had a physical exam or wellness
visit in the past 12 months

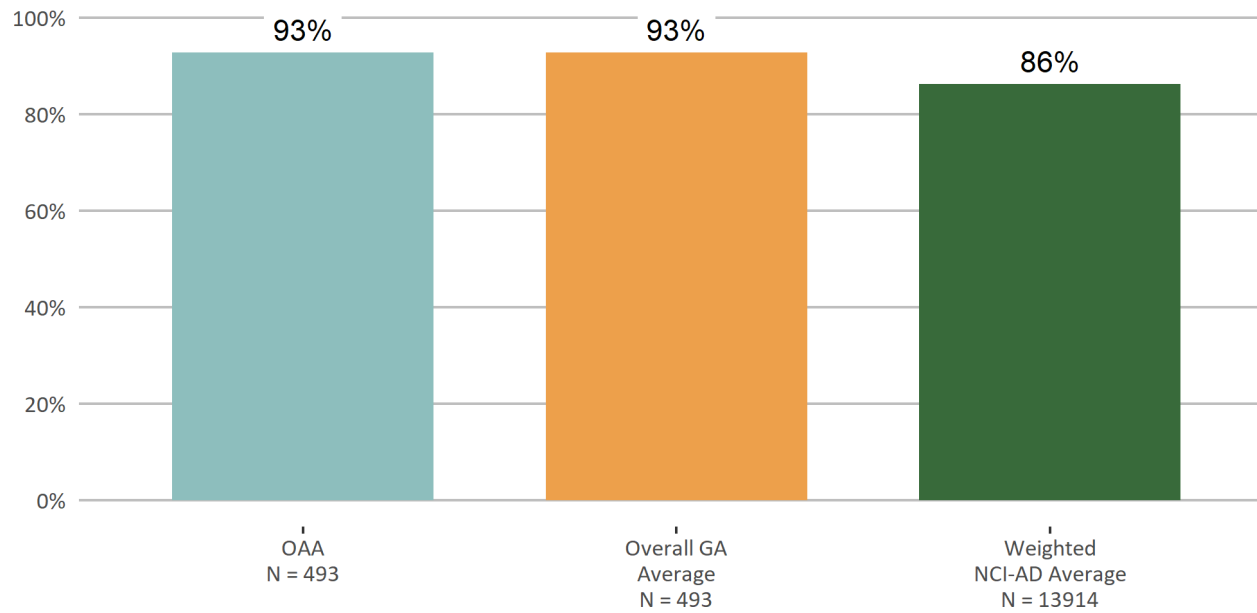


Table 102. Had a physical exam or wellness visit in the past 12 months

Proxy respondents were allowed for this question.

Program	Yes	No	N
OAA	93%	7%	493
Overall GA Average	93%	7%	493
Weighted NCI-AD Average	86%	14%	13,914

Had a hearing exam in the past 4 years

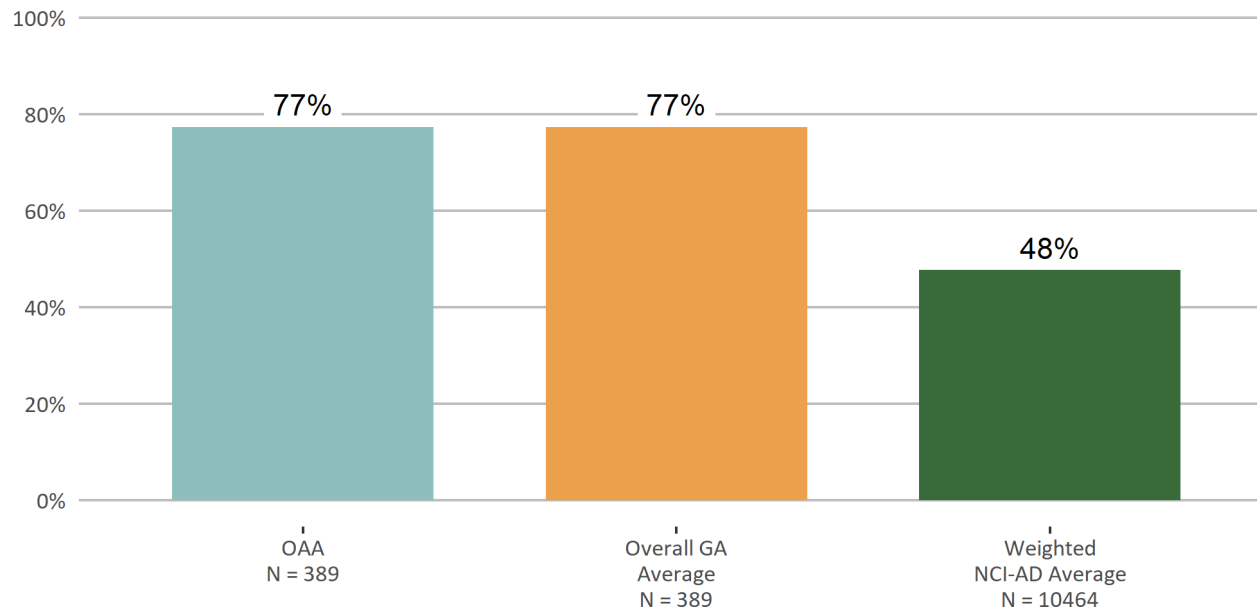


Table 103. Had a hearing exam in the past 4 years

Proxy respondents were allowed for this question.

Program	5 years ago or more	3-4 years ago	1-2 years ago	Past Year	Has not had one	N
OAA	12%	9%	21%	48%	11%	389
Overall GA Average	12%	9%	21%	48%	11%	389
Weighted NCI-AD Average	21%	10%	18%	20%	32%	10,464

Had a vision exam in the past year

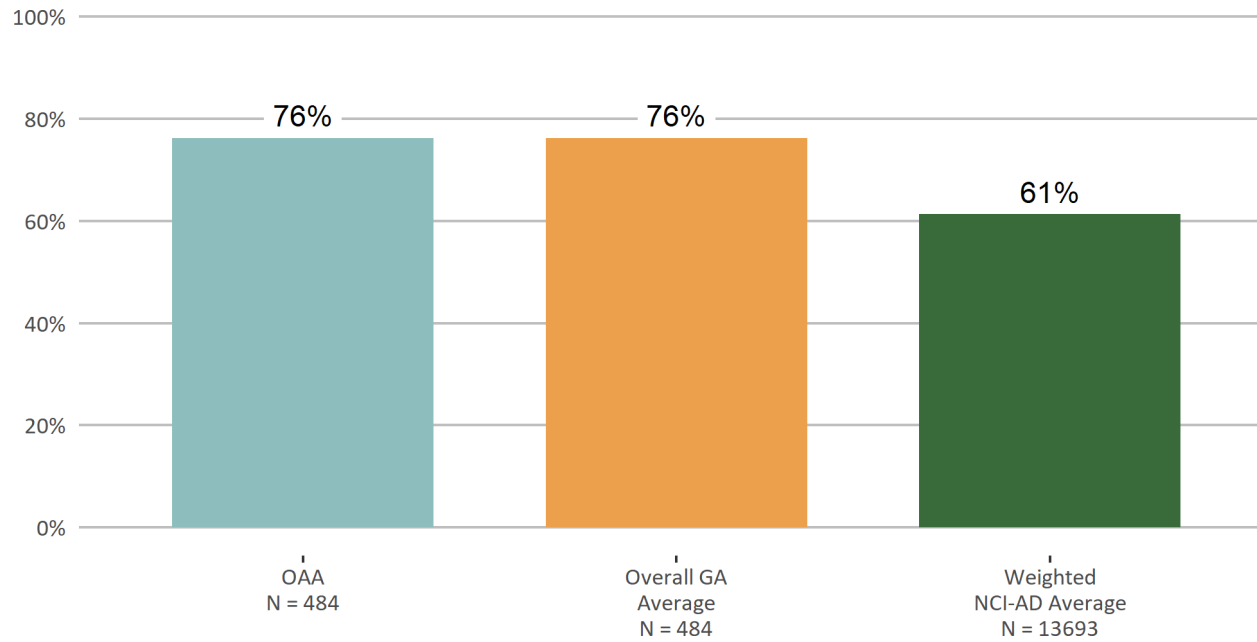


Table 104. Had a vision exam in the past year

Proxy respondents were allowed for this question.

Program	Yes	No	N
OAA	76%	24%	484
Overall GA Average	76%	24%	484
Weighted NCI-AD Average	61%	39%	13,693

Had a dental visit in the past 12 months

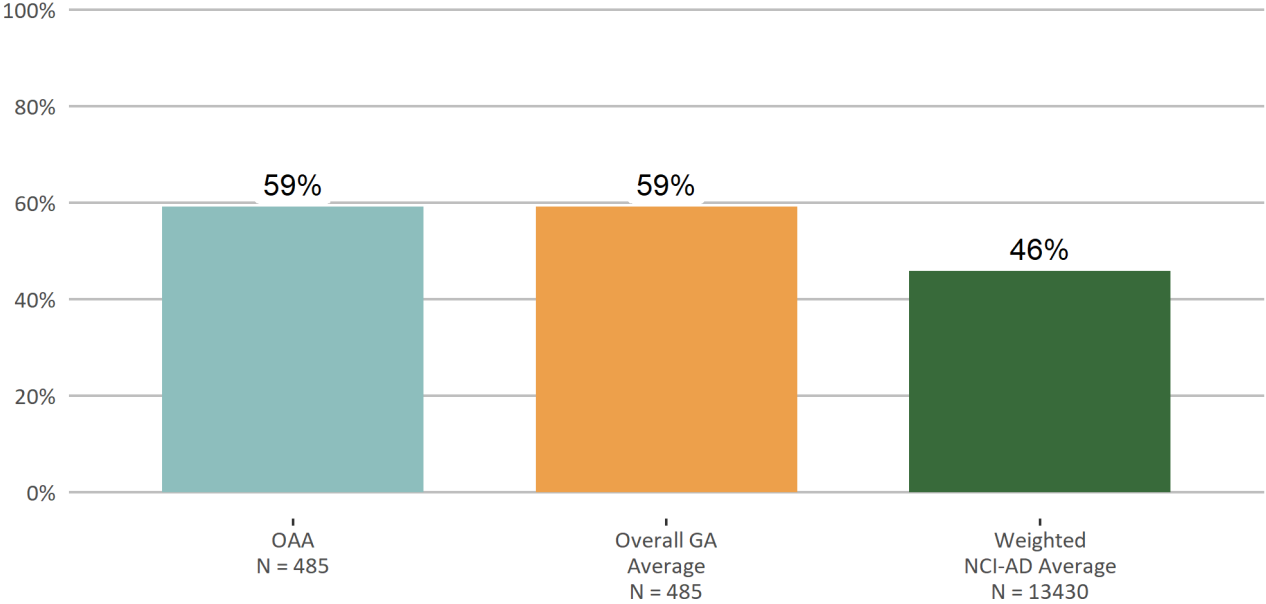


Table 105. Had a dental visit in the past 12 months

Proxy respondents were allowed for this question.

Program	Yes	No	N
OAA	59%	41%	485
Overall GA Average	59%	41%	485
Weighted NCI-AD Average	46%	54%	13,430

Had a flu shot in the past 12 months

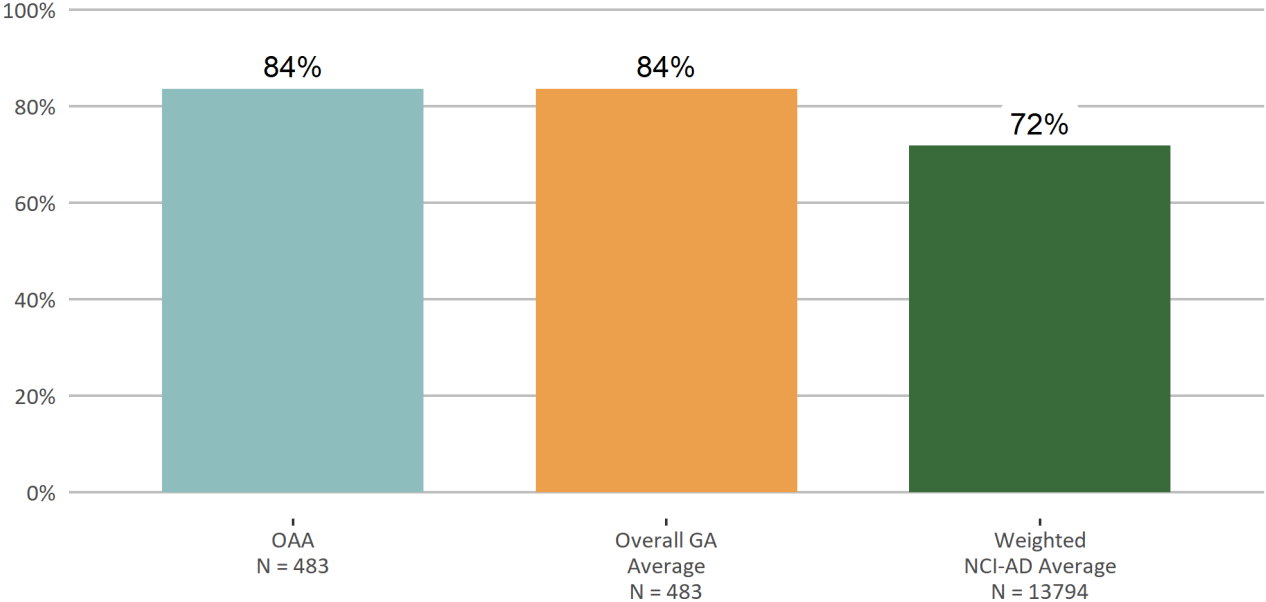


Table 106. Had a flu shot in the past 12 months

Proxy respondents were allowed for this question.

Program	Yes	No	N
OAA	84%	16%	483
Overall GA Average	84%	16%	483
Weighted NCI-AD Average	72%	28%	13,794

Received the COVID-19 Vaccine

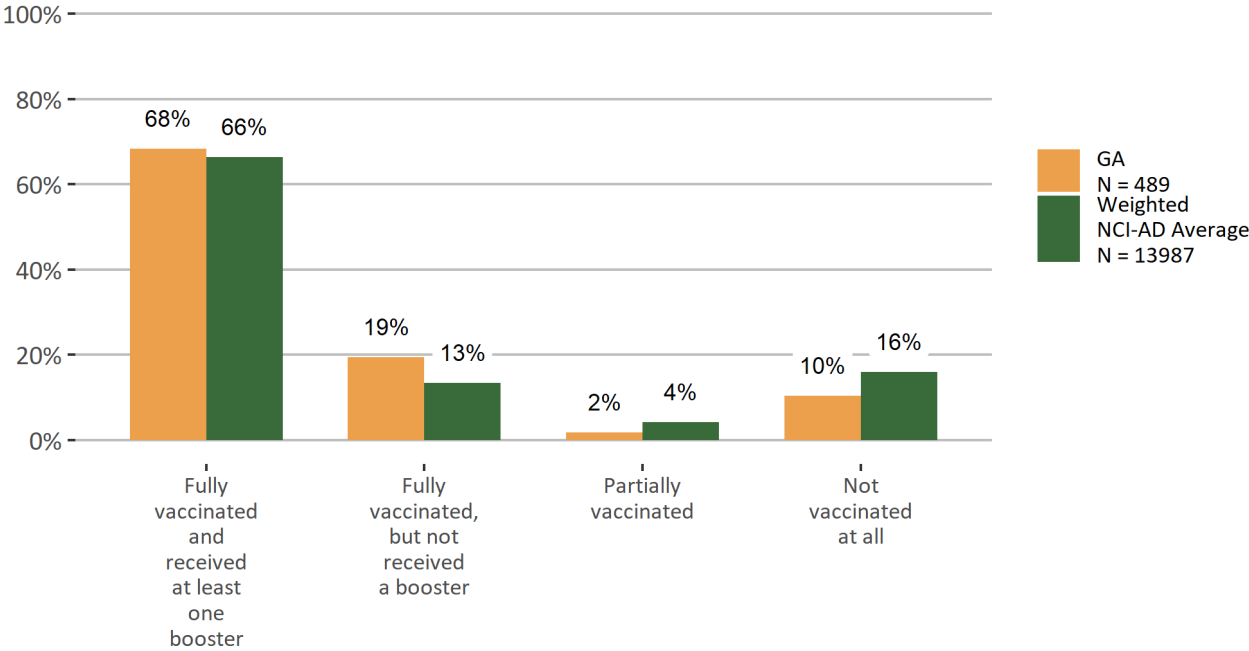


Table 107. Received the COVID-19 Vaccine

Proxy respondents were allowed for this question

Program	Fully vaccinated and received at least one booster	Fully vaccinated, but not received a booster	Partially vaccinated	Not vaccinated at all	N
OAA	68%	19%	2%	10%	489
Overall GA Average	68%	19%	2%	10%	489
Weighted NCI-AD Average	66%	13%	4%	16%	13,987

Wellness

Has access to healthy foods when
they want them

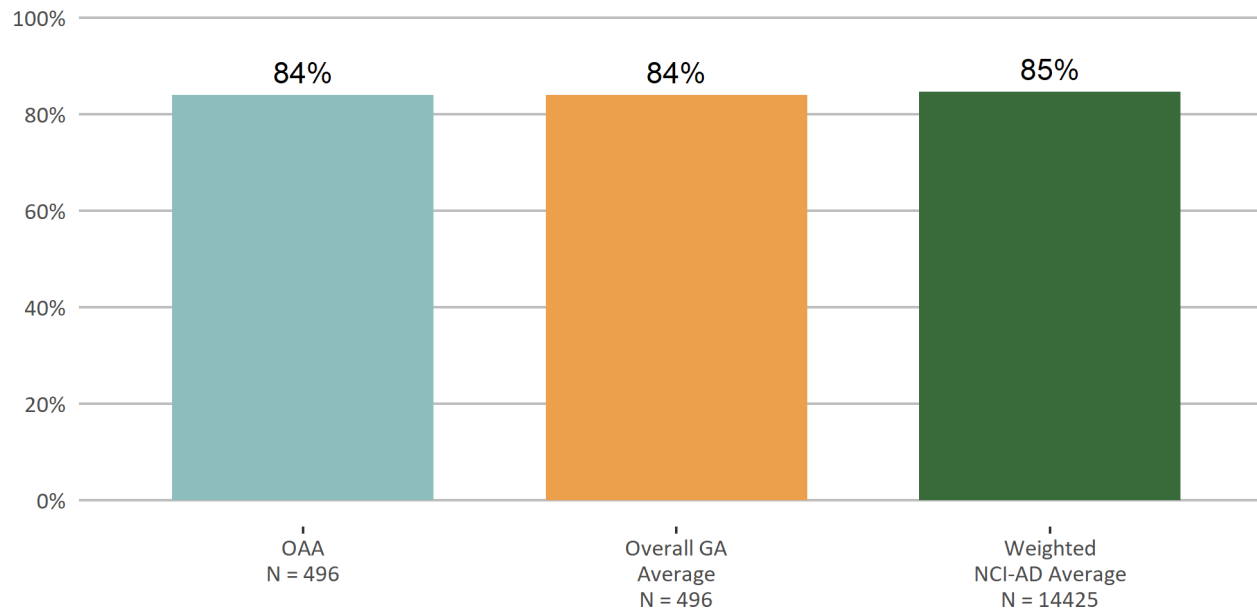


Table 108. Has access to healthy foods when they want them

Proxy respondents were allowed for this question.

Program	Yes, often	Sometimes	No	N
OAA	84%	11%	5%	496
Overall GA Average	84%	11%	5%	496
Weighted NCI-AD Average	85%	11%	5%	14,425

Overall Health

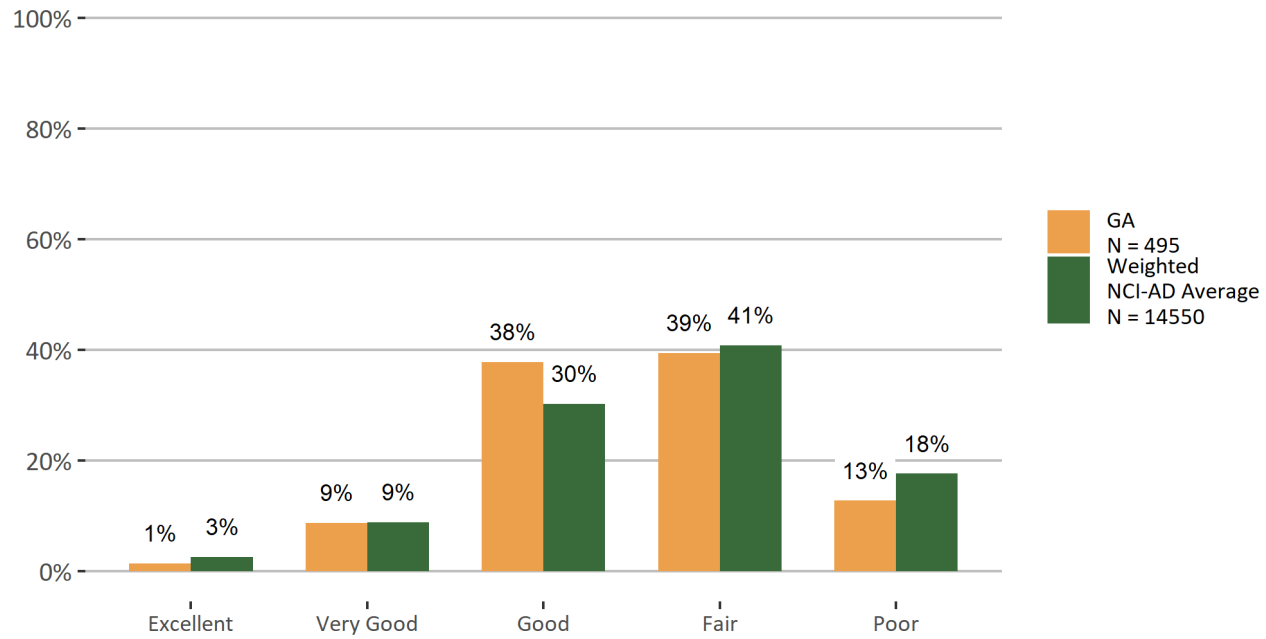


Table 109. Overall Health

Proxy respondents were allowed for this question.

Program	Excellent	Very Good	Good	Fair	Poor	N
OAA	1%	9%	38%	39%	13%	495
Overall GA Average	1%	9%	38%	39%	13%	495
Weighted NCI-AD Average	3%	9%	30%	41%	18%	14,550

Health compared to 12 months ago

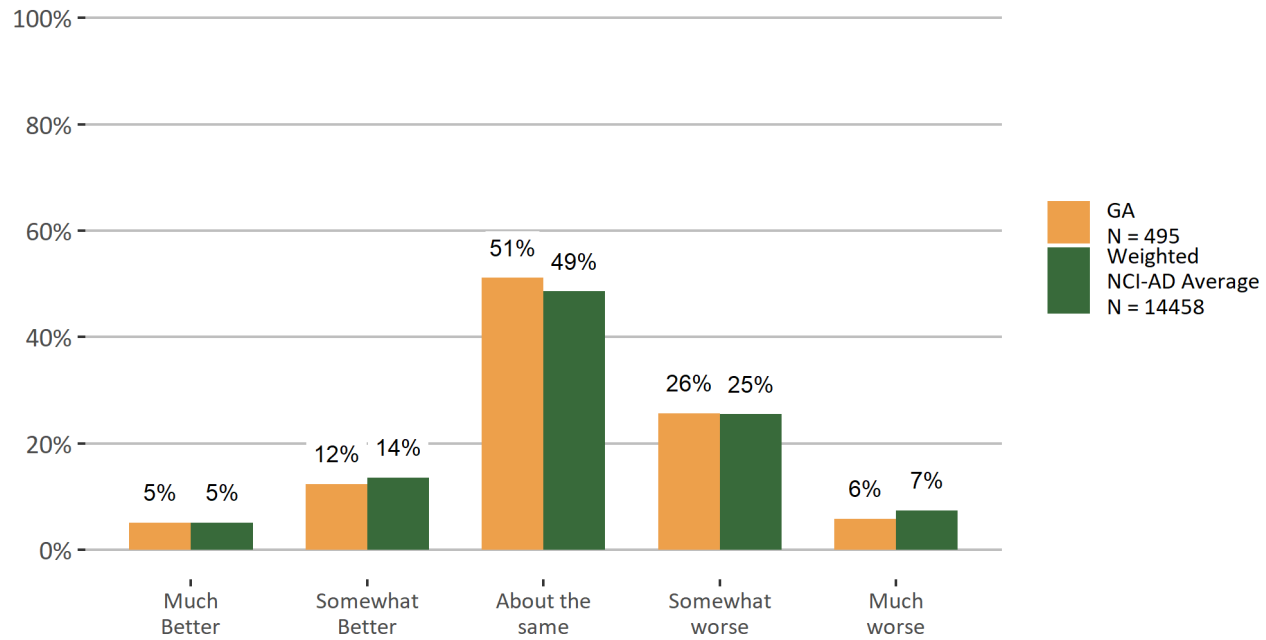


Table 110. Health compared to 12 months ago

Proxy respondents were allowed for this question.

Program	Much Better	Somewhat Better	About the same	Somewhat worse	Much worse	N
OAA	5%	12%	51%	26%	6%	495
Overall GA Average	5%	12%	51%	26%	6%	495
Weighted NCI-AD Average	5%	14%	49%	25%	7%	14,458

In the past 12 months, forgets
things more often than before

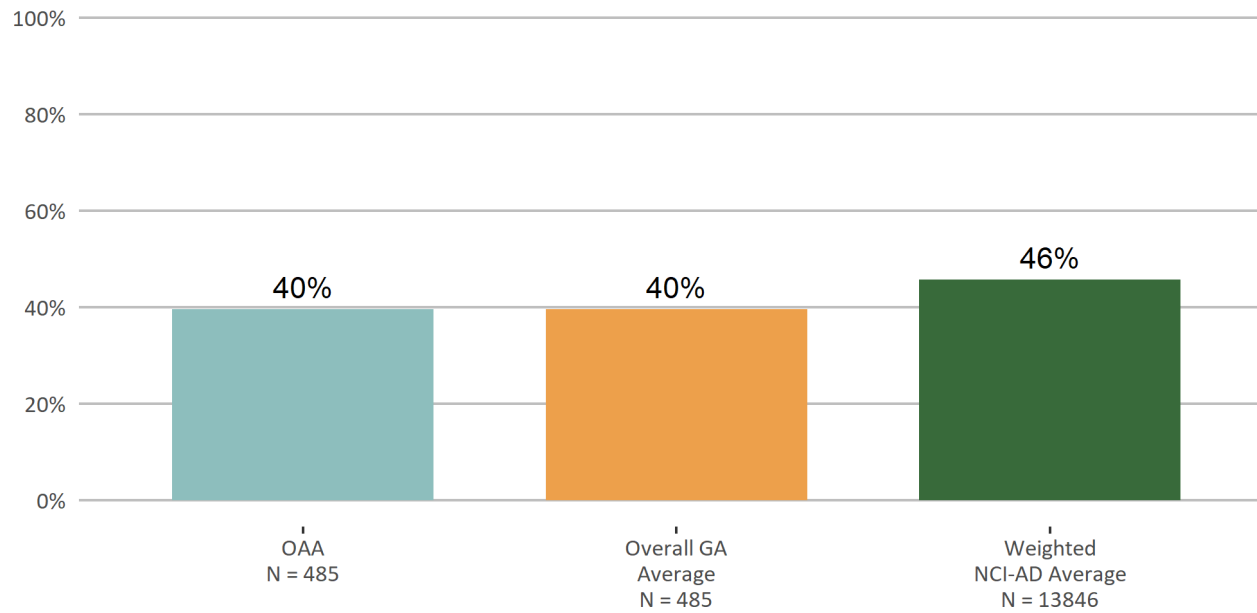


Table 111. In the past 12 months, forgets things more often than before

Proxy respondents were allowed for this question.

Program	Yes	No	N
OAA	40%	60%	485
Overall GA Average	40%	60%	485
Weighted NCI-AD Average	46%	54%	13,846

Has discussed forgetting things
with a doctor or a nurse (if they
have been forgetting things more
often in the past 12 months)

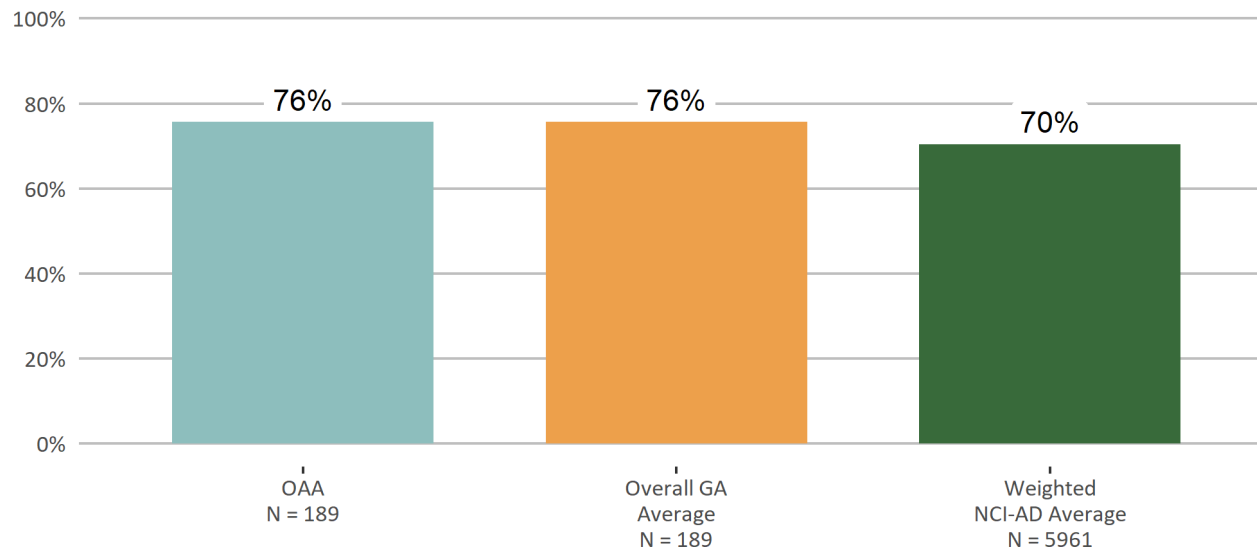


Table 112. Has discussed forgetting things with a doctor or a nurse (if they have been forgetting things more often in the past 12 months)

Proxy respondents were allowed for this question.

Program	Yes	No	N
OAA	76%	24%	189
Overall GA Average	76%	24%	189
Weighted NCI-AD Average	70%	30%	5,961

Amount of physical activity per week

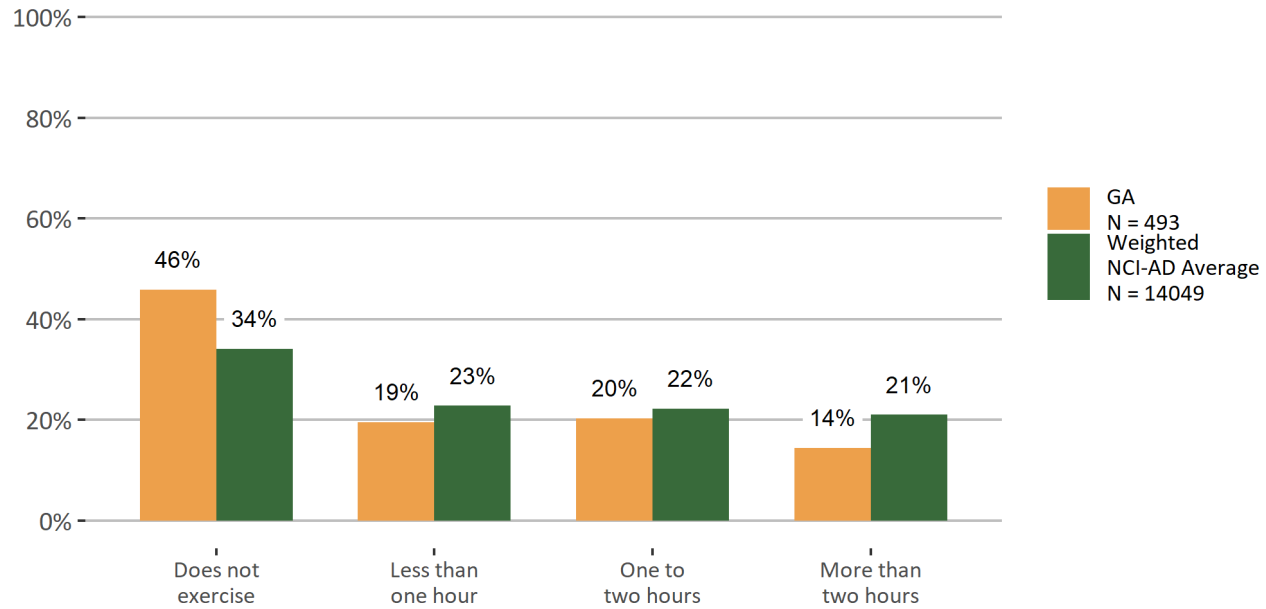


Table 113. Amount of physical activity per week

New Question in 2022-2023. Proxy respondents were allowed for this question.

Program	Does not exercise	Less than one hour	One to two hours	More than two hours	N
OAA	46%	19%	20%	14%	493
Overall GA Average	46%	19%	20%	14%	493
Weighted NCI-AD Average	34%	23%	22%	21%	14,049

Often feels lonely

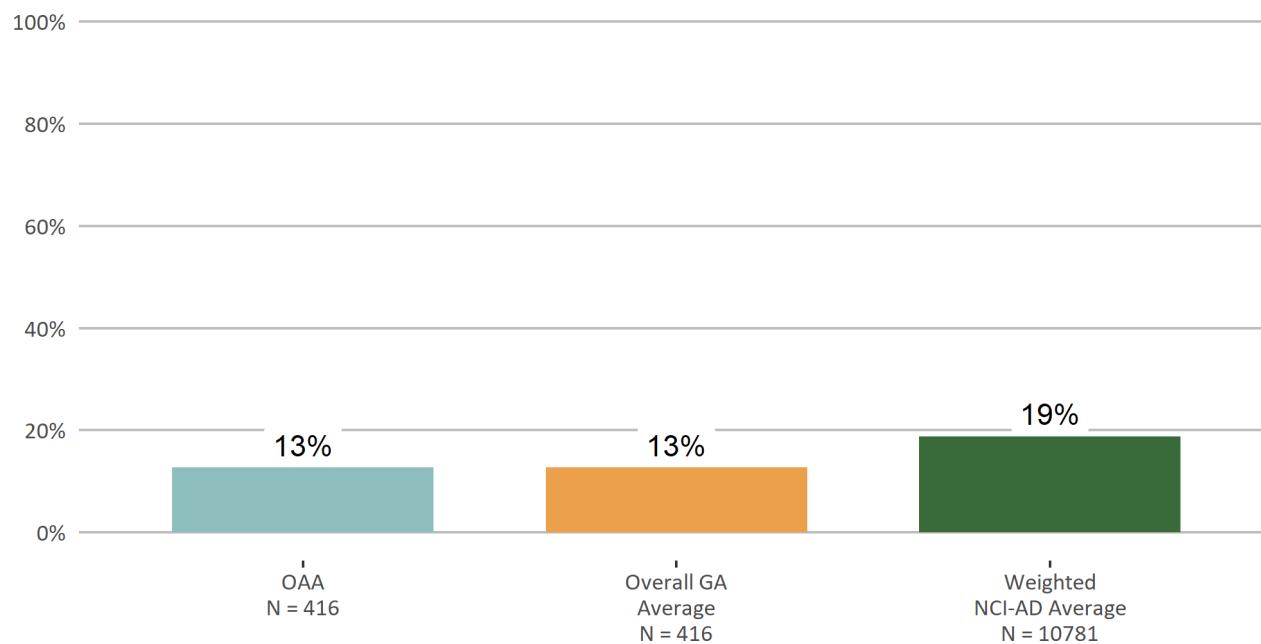


Table 114. Often feels lonely

Program	Yes, often	Sometimes	Not often, never or almost never	N
OAA	13%	32%	55%	416
Overall GA Average	13%	32%	55%	416
Weighted NCI-AD Average	19%	36%	45%	10,781

Affordability

Ever has to skip meals due to financial worries

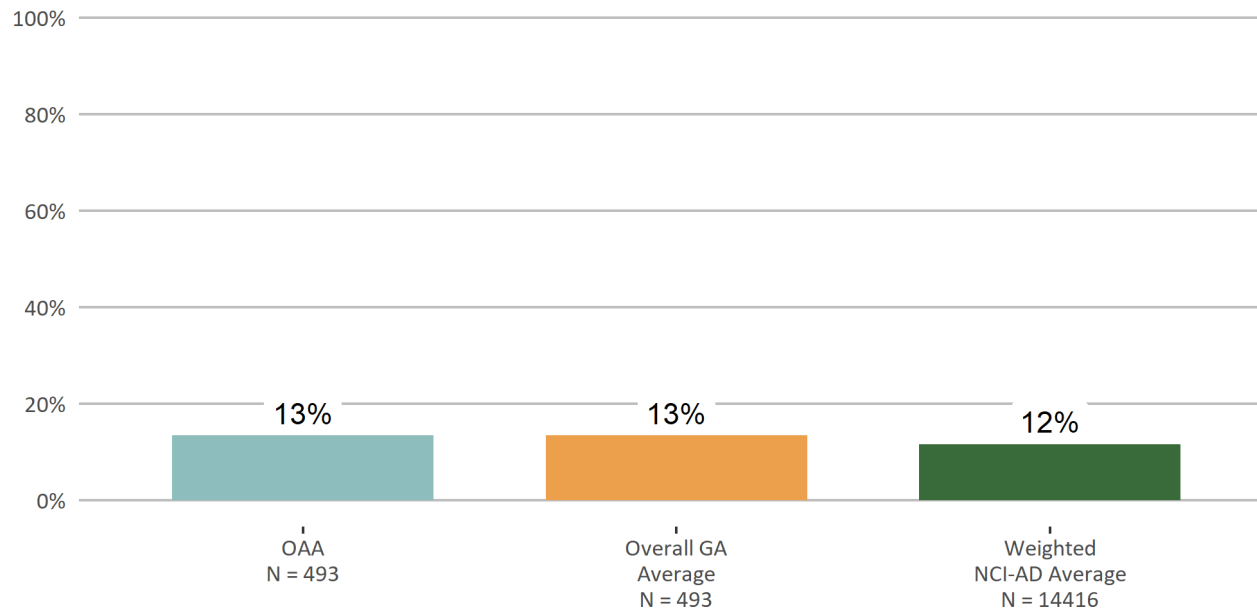


Table 115. Ever has to skip meals due to financial worries

Proxy respondents were allowed for this question.

Program	Yes, often	Sometimes	No	N
OAA	7%	6%	87%	493
Overall GA Average	7%	6%	87%	493
Weighted NCI-AD Average	6%	6%	88%	14,416

Safety

They or someone else has concerns
about falling or being unstable

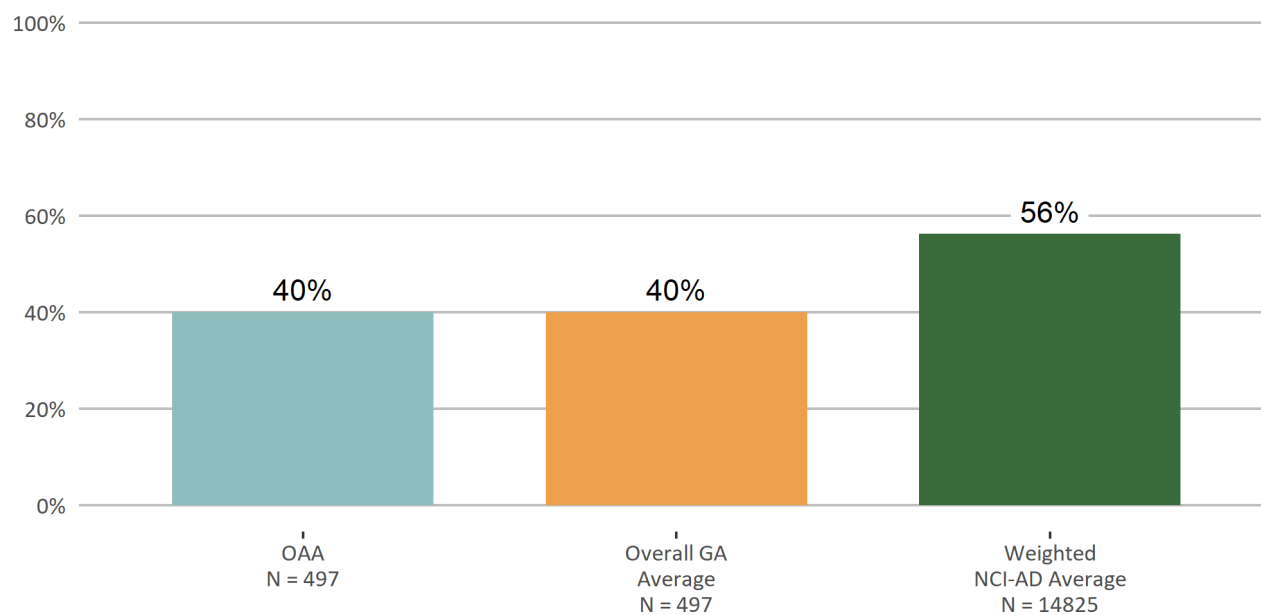


Table 116. They or someone else has concerns about falling or being unstable

Proxy respondents were allowed for this question.

Program	Yes, often	Sometimes	No	N
OAA	30%	10%	60%	497
Overall GA Average	30%	10%	60%	497
Weighted NCI-AD Average	35%	21%	44%	14,825

Has worked with someone to reduce
risk of falls (if someone has
concerns about them falling or
being unstable)

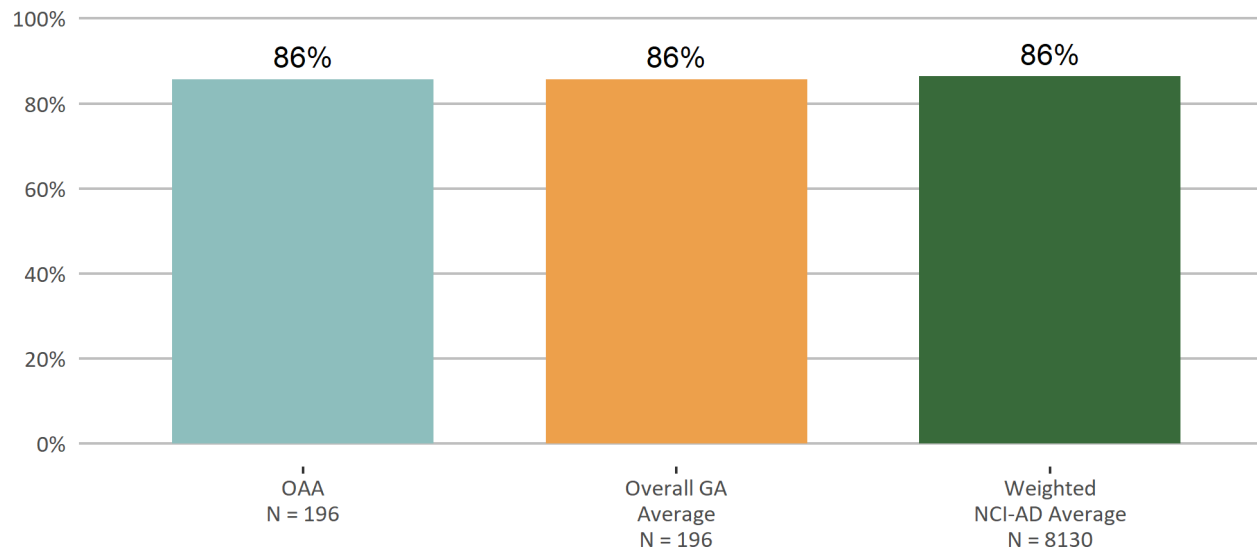


Table 117. Has worked with someone to reduce risk of falls (if someone has concerns about them falling or being unstable)

Proxy respondents were allowed for this question.

Program	Yes	No	N
OAA	86%	14%	196
Overall GA Average	86%	14%	196
Weighted NCI-AD Average	86%	14%	8,130

Able to get to safety quickly in
case of an emergency

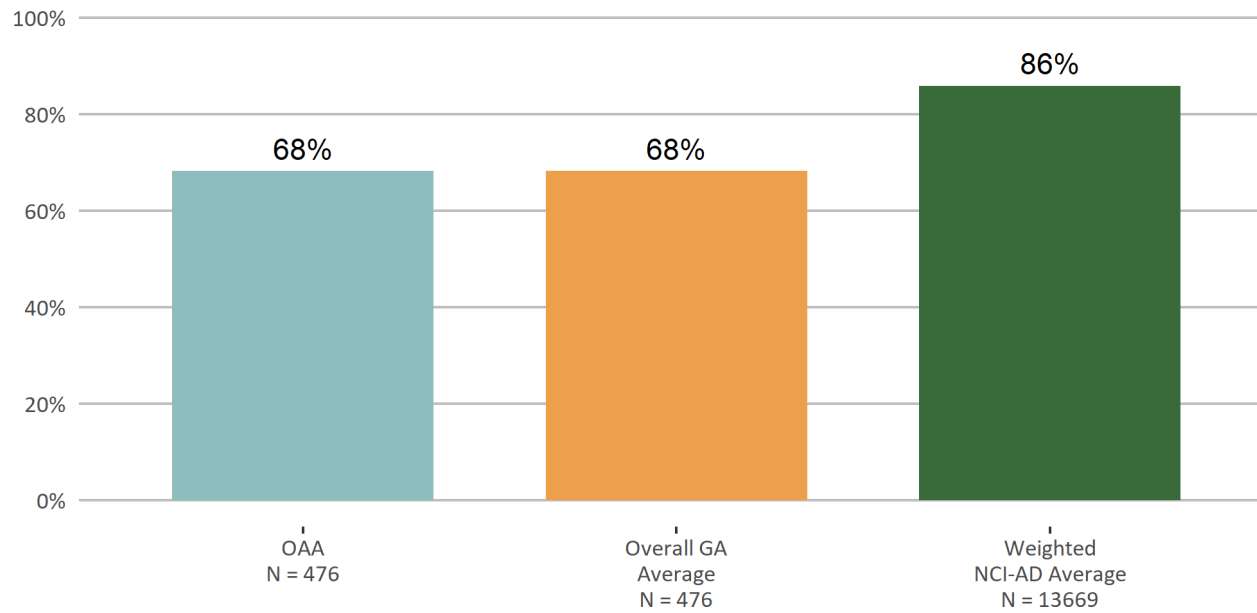


Table 118. Able to get to safety quickly in case of an emergency

Proxy respondents were allowed for this question.

Program	Yes	No	N
OAA	68%	32%	476
Overall GA Average	68%	32%	476
Weighted NCI-AD Average	86%	14%	13,669

Knows who to talk to if they are
mistreated, hurt, disrespected by
others

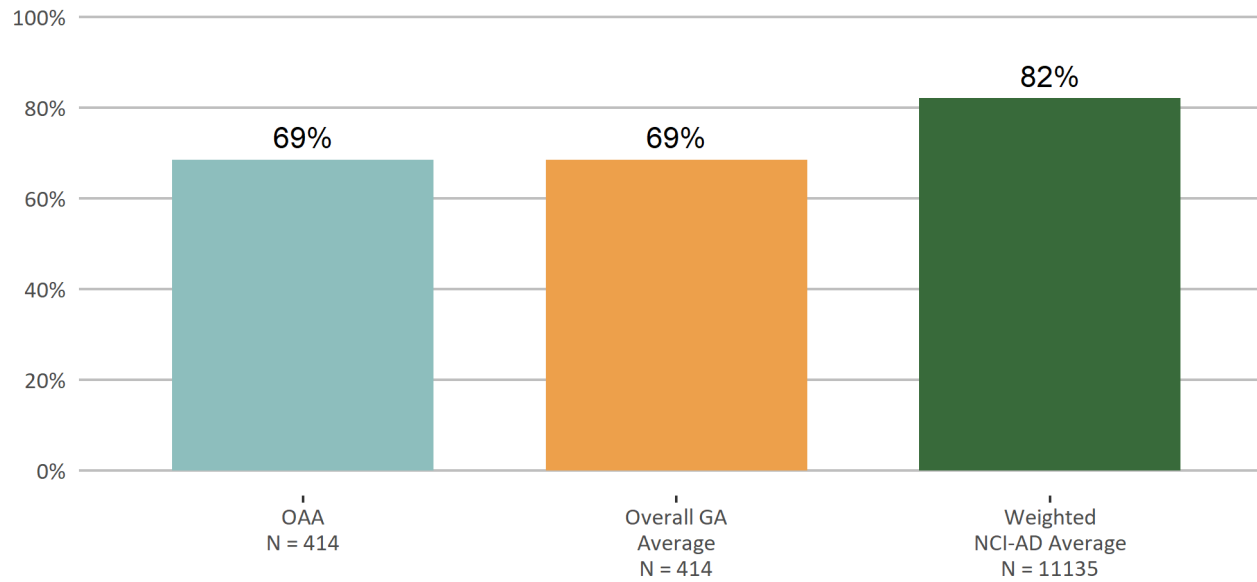


Table 119. Knows who to talk to if they are mistreated, hurt, disrespected by others

Program	Yes	Maybe, Not sure	No	N
OAA	69%	2%	29%	414
Overall GA Average	69%	2%	29%	414
Weighted NCI-AD Average	82%	5%	13%	11,135

Are ever worried for the security
of their personal belongings

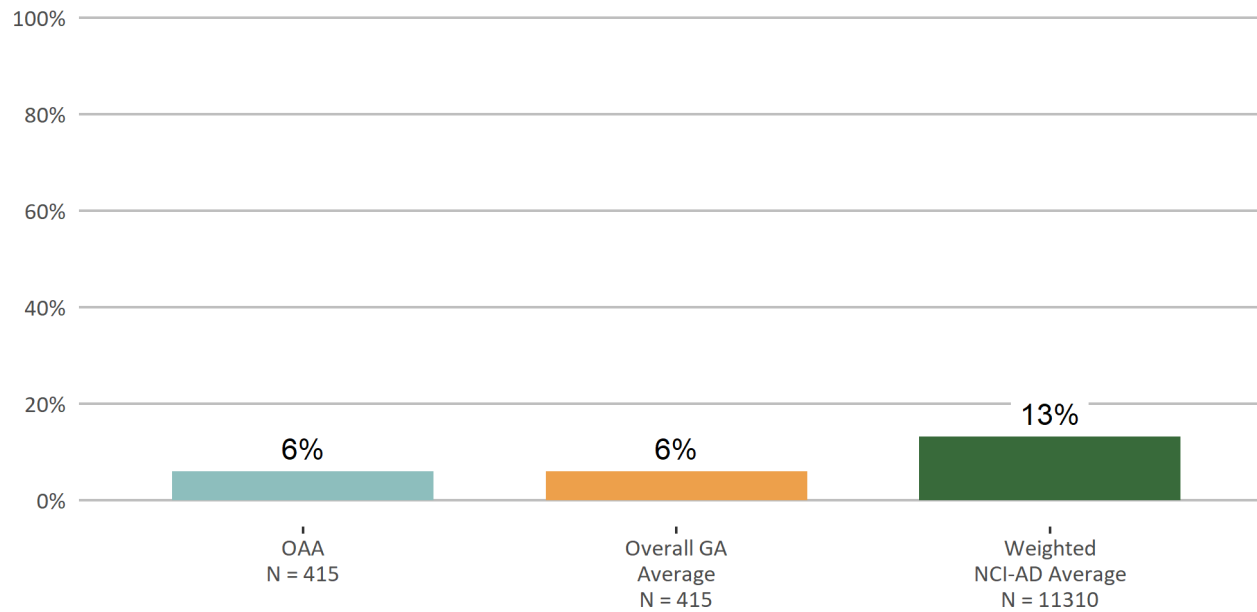


Table 120. Are ever worried for the security of their personal belongings

Program	Yes at least sometimes	No, never	N
OAA	6%	94%	415
Overall GA Average	6%	94%	415
Weighted NCI-AD Average	13%	87%	11,310

Someone used or took their money
without their permission in the
past 12 months

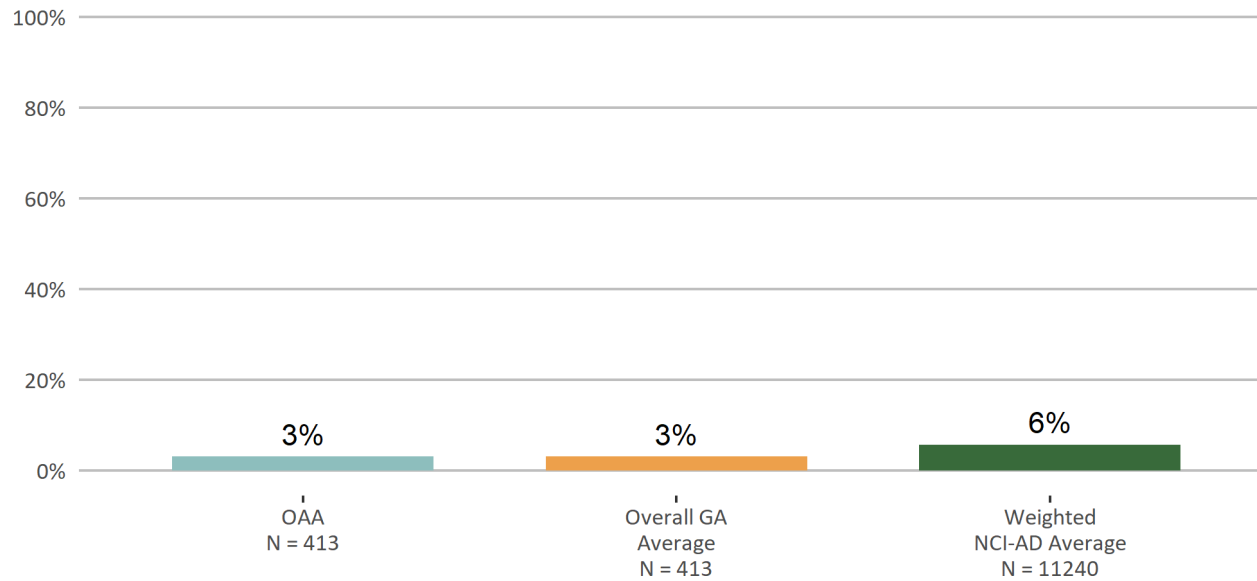


Table 121. Someone used or took their money without their permission in the past 12 months

Program	Yes	No	N
OAA	3%	97%	413
Overall GA Average	3%	97%	413
Weighted NCI-AD Average	6%	94%	11,240

Feels safe around people who are
paid to help them

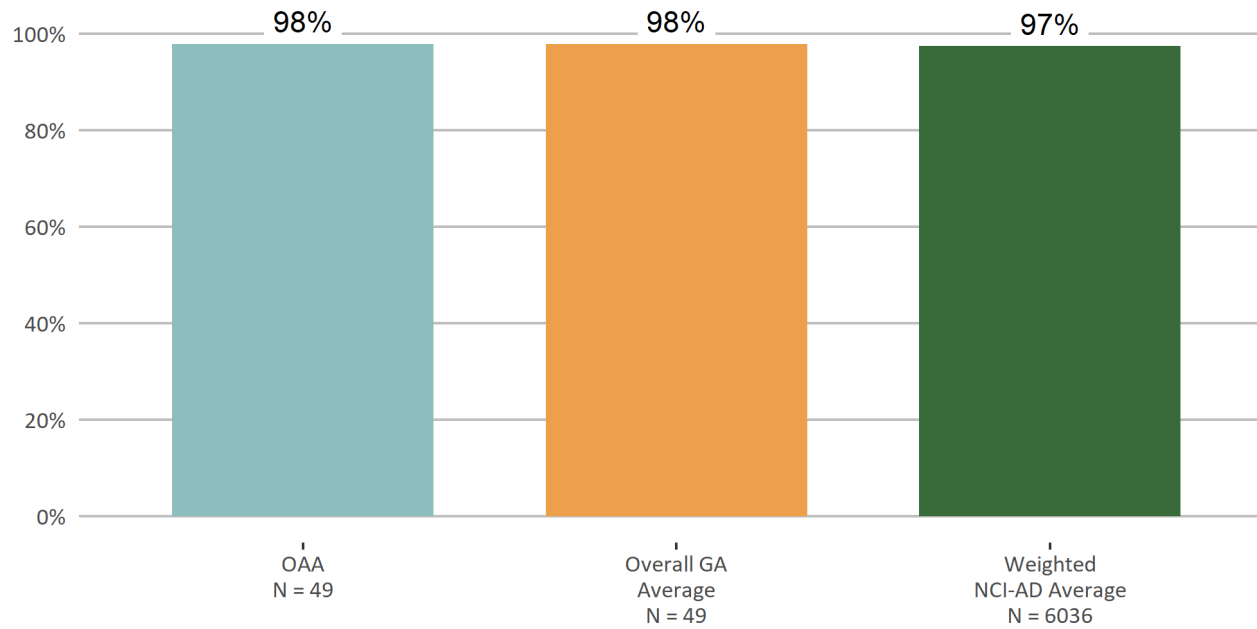


Table 122. Feels safe around people who are paid to help them

Program	Yes, all paid support workers, always	No, not all workers, or not always	N
OAA	98%	2%	49
Overall GA Average	98%	2%	49
Weighted NCI-AD Average	97%	3%	6,036

Rights and Respect

Gets information about services
in their preferred language (if
preferred language is not English)

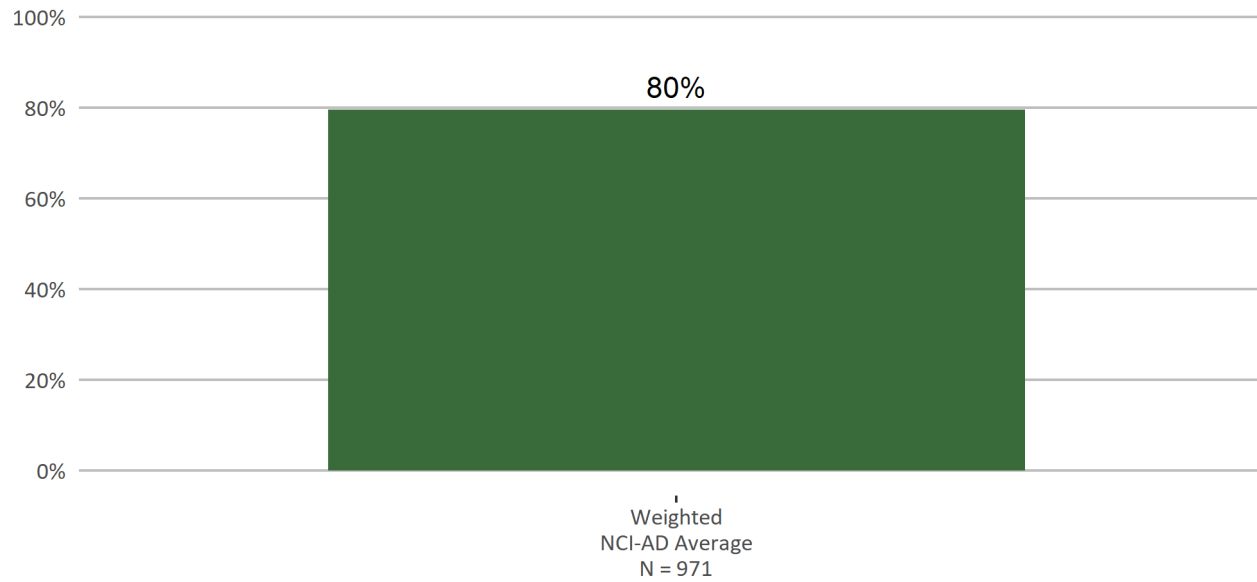


Table 123. Gets information about services in their preferred language (if preferred language is not English)

Proxy respondents were allowed for this question.

Program	Yes, all information	Some Information	No	N
Weighted NCI-AD Average	51%	29%	20%	971

Services and supports are delivered
in a way that is respectful of
their culture

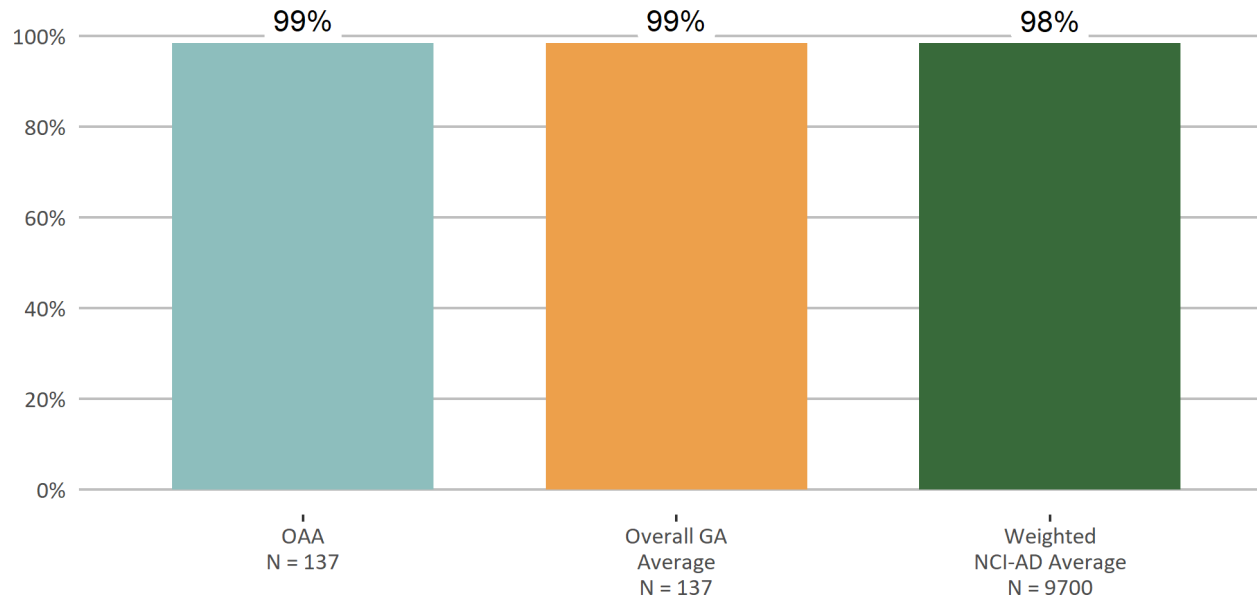


Table 124. Services and supports are delivered in a way that is respectful of their culture

Program	Yes	Sometimes, or some services	No	N
OAA	97%	1%	1%	137
Overall GA Average	97%	1%	1%	137
Weighted NCI-AD Average	96%	3%	2%	9,700

People who are paid to help them
treat them with respect

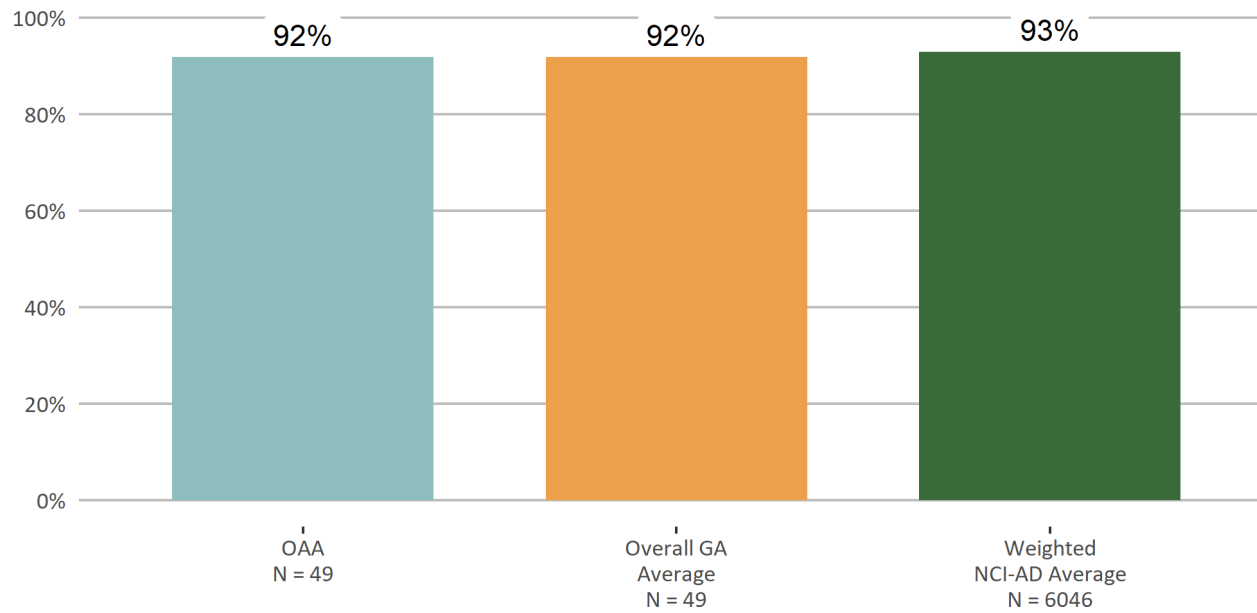


Table 125. People who are paid to help them treat them with respect

Program	Yes, all paid support workers, always or almost always	Some, or usually	No, never or rarely	N
OAA	92%	4%	4%	49
Overall GA Average	92%	4%	4%	49
Weighted NCI-AD Average	93%	6%	1%	6,046

Others ask before coming into their
home/room (if living in a group
setting)

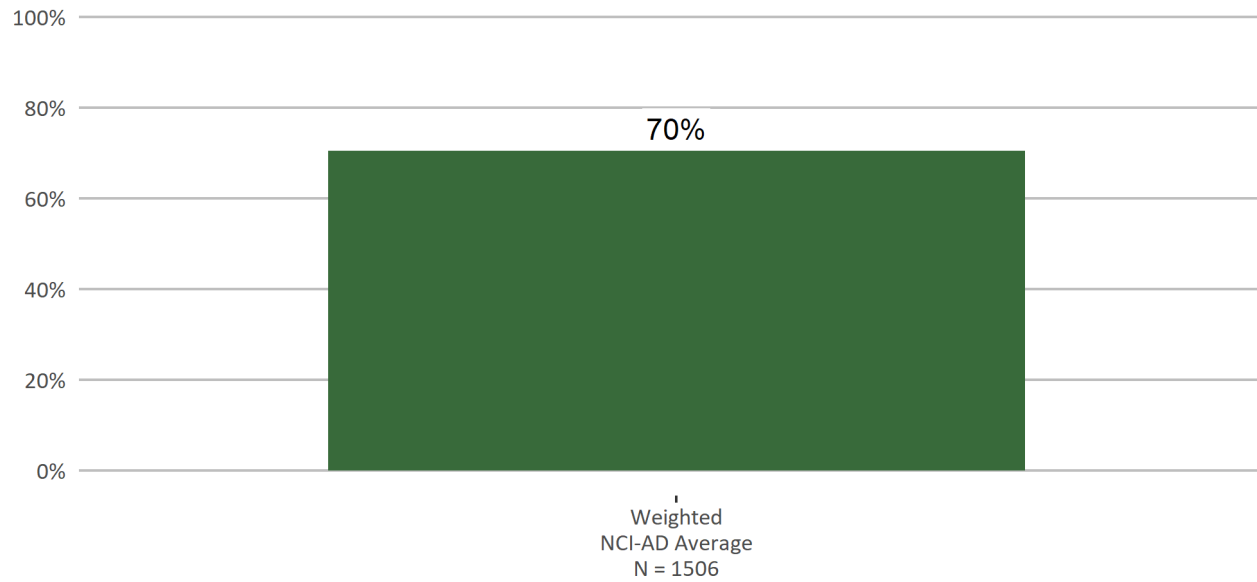


Table 126. Others ask before coming into their home/room (if living in a group setting)

Program	Yes, always	Usually, but not always	Sometimes, rarely, or never	N
Weighted NCI-AD Average	70%	20%	9%	1,506

Able to lock doors to room (if
living in a group setting)

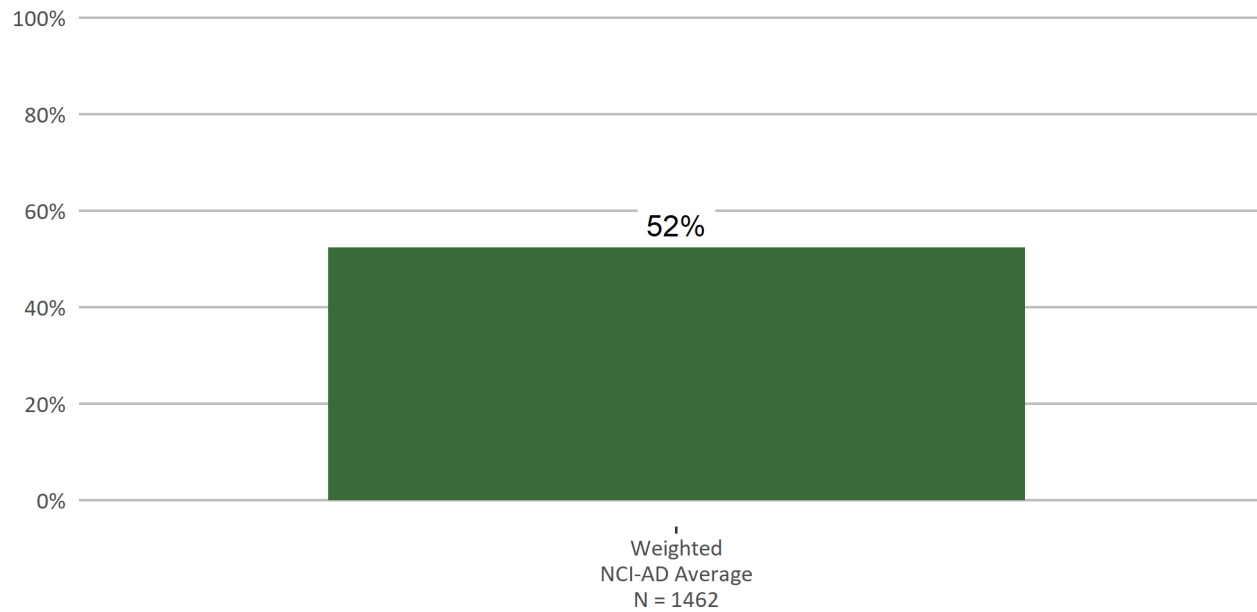


Table 127. Able to lock doors to room (if living in a group setting)

Program	Yes	No	N
Weighted NCI-AD Average	52%	48%	1,462

Has enough privacy where lives (if
living in a group setting)

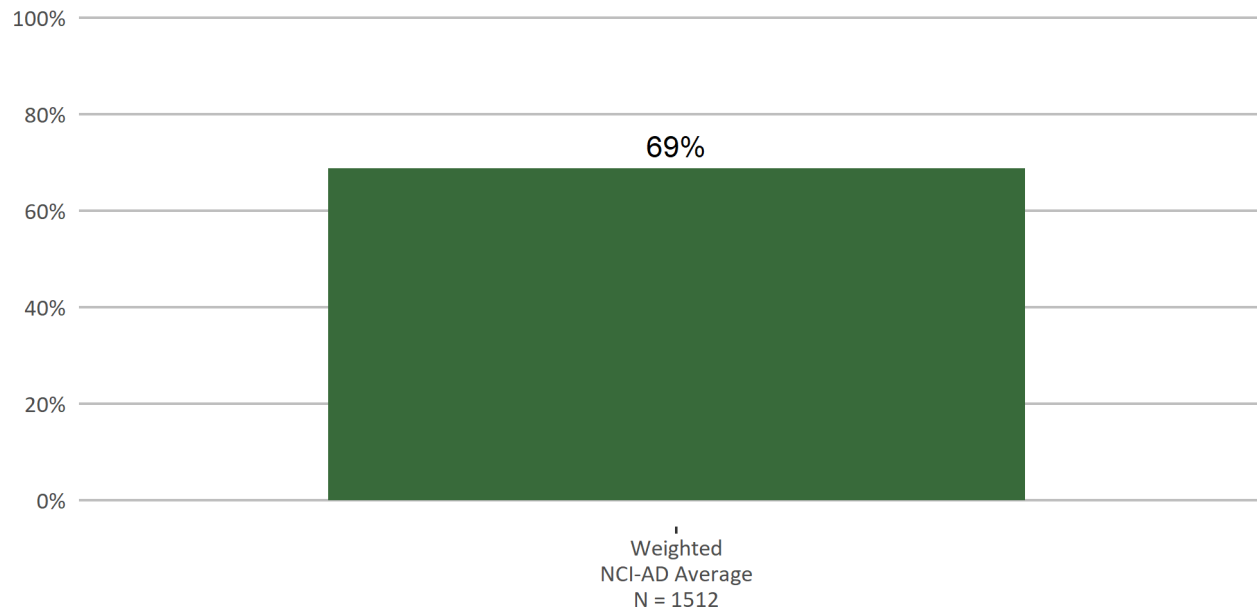


Table 128. Has enough privacy where lives (if living in a group setting)

Program	Yes, always	Usually, but not always	Sometimes, rarely, or never	N
Weighted NCI-AD Average	69%	19%	12%	1,512

Can have visitors at any time (if
living in a group setting)

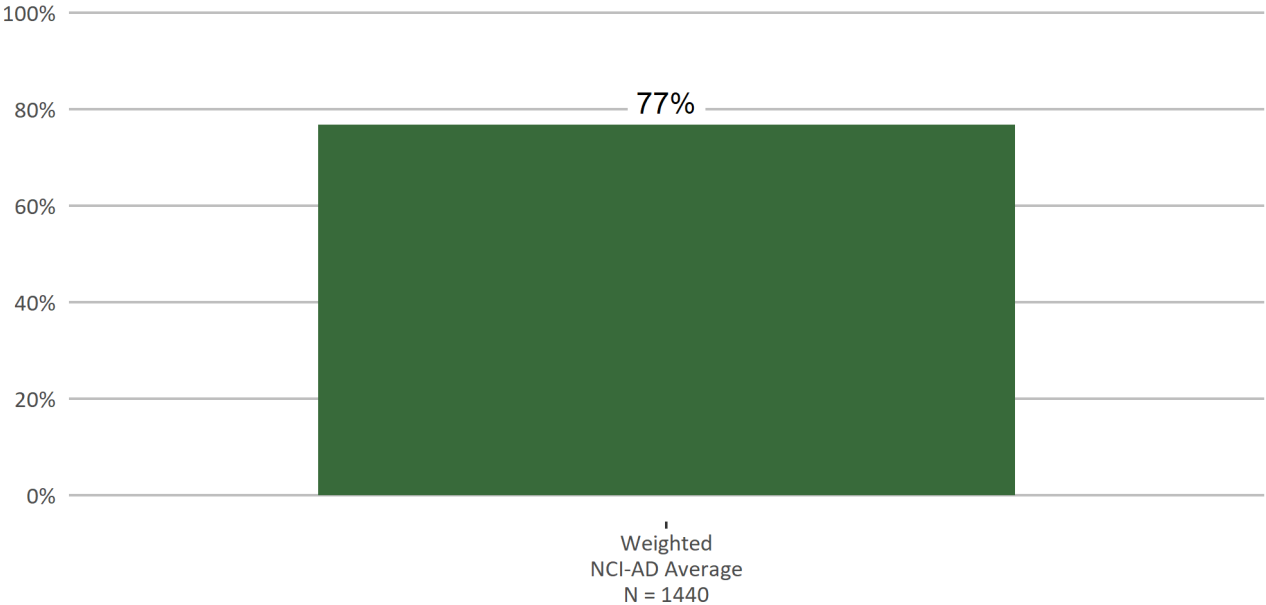


Table 129. Can have visitors at any time (if living in a group setting)

Program	Yes	No	N
Weighted NCI-AD Average	77%	23%	1,440

Can get something to eat or grab a snack anytime they (if living in a group setting)

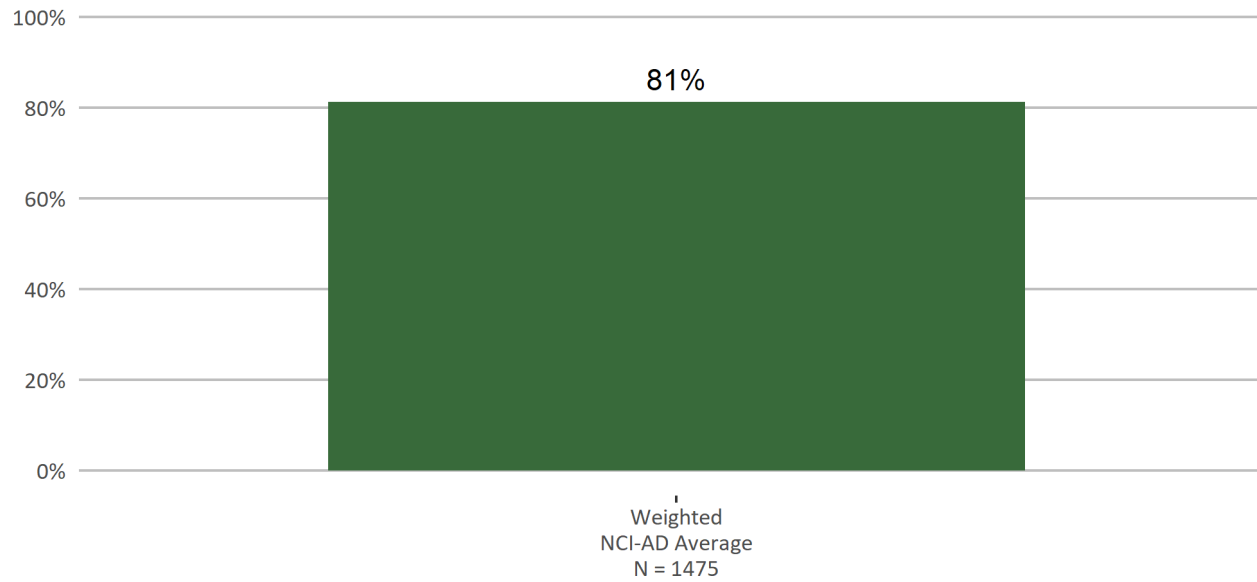


Table 130. Can get something to eat or grab a snack anytime they (if living in a group setting)

Program	Yes	No	N
Weighted NCI-AD Average	81%	19%	1,475

Person-Centered Planning

Very or fully involved in making
decisions about what is in the
service plan

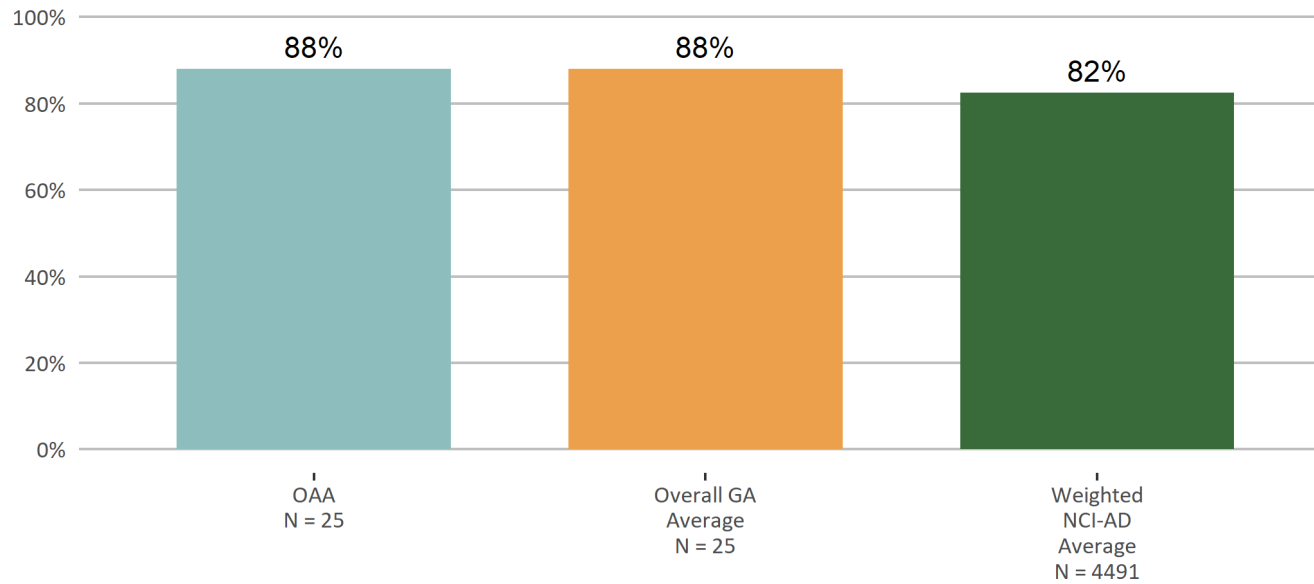


Table 131. Involvement in making decisions about what is in the service plan

Program	Very or fully involved	Somewhat	Very little	Not at all	N
OAA	88%	12%	0%	0%	25
Overall GA Average	88%	12%	0%	0%	25
Weighted NCI-AD Average	82%	14%	2%	2%	4,491

Remembers their last service planning meeting

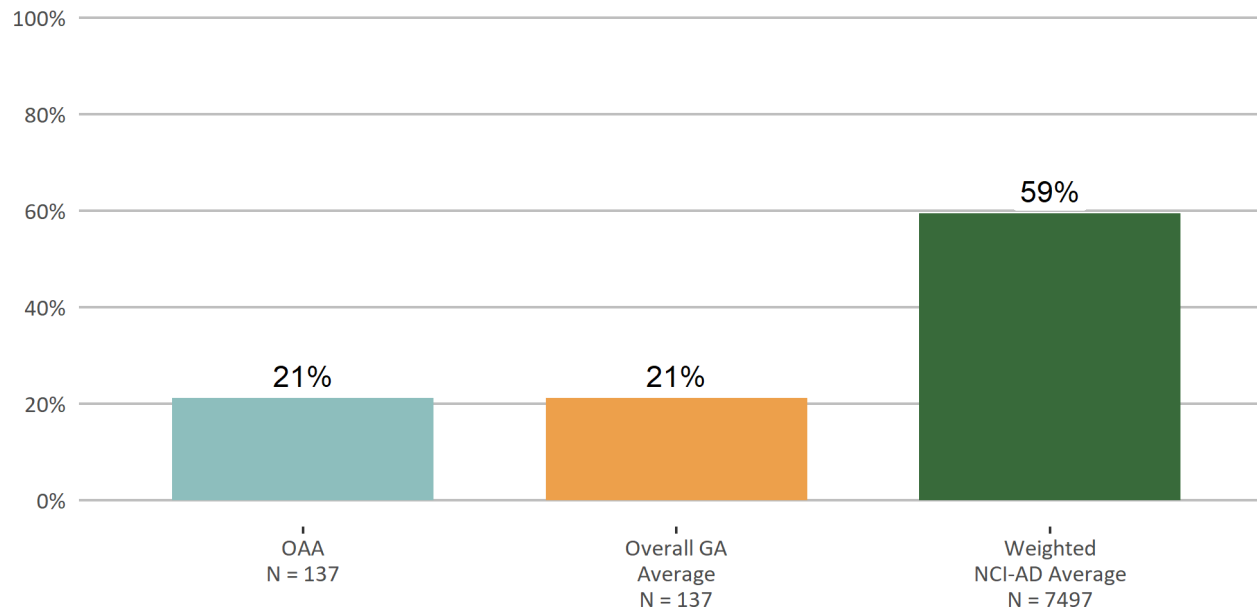


Table 132. Remembers their last service planning meeting

Program	Yes	No	N
OAA	21%	79%	137
Overall GA Average	21%	79%	137
Weighted NCI-AD Average	59%	41%	7,497

Service planning meeting took place
at a time that was good for them

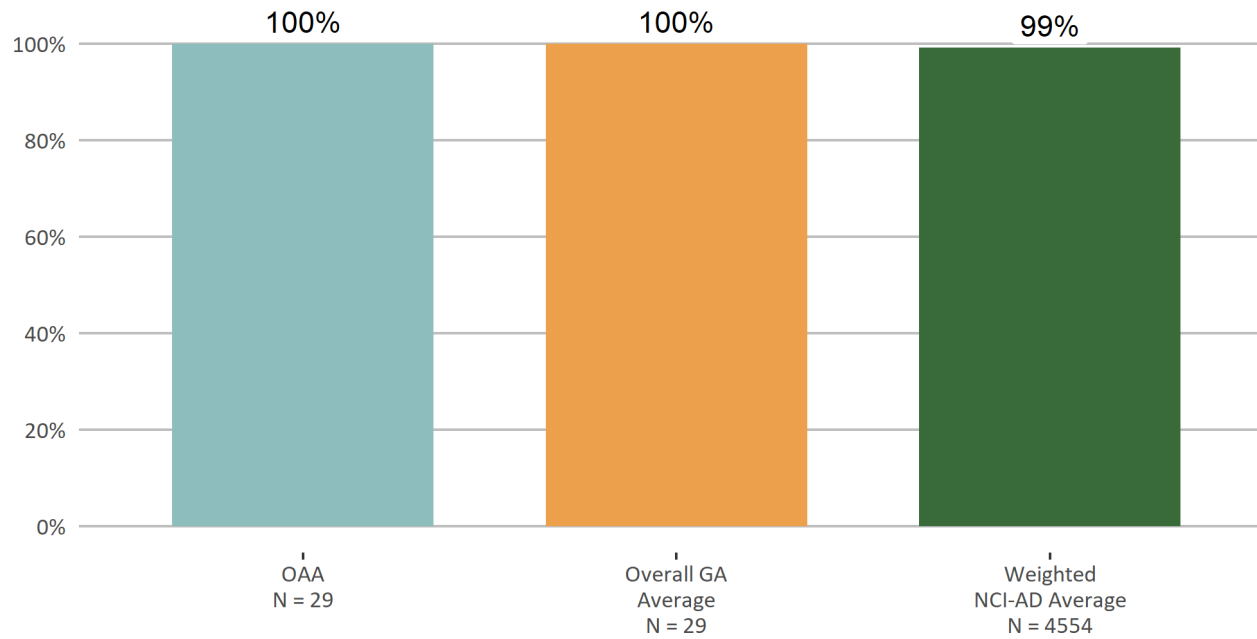


Table 133. Service planning meeting took place at a time that was good for them

Program	Yes	No	N
OAA	100%	0%	29
Overall GA Average	100%	0%	29
Weighted NCI-AD Average	99%	1%	4,554

Service planning meeting took place
in a place that was good for them

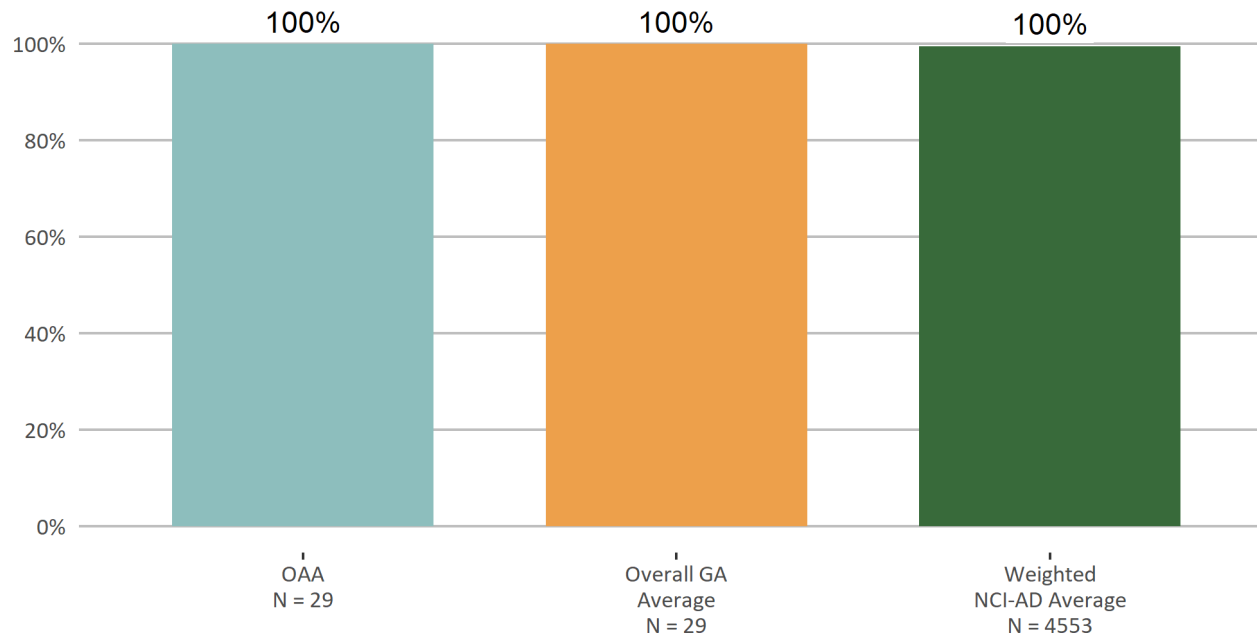


Table 134. Service planning meeting took place in a place that was good for them

Program	Yes	No	N
OAA	100%	0%	29
Overall GA Average	100%	0%	29
Weighted NCI-AD Average	100%	0%	4,553

Service planning meeting included
the people they wanted to be there

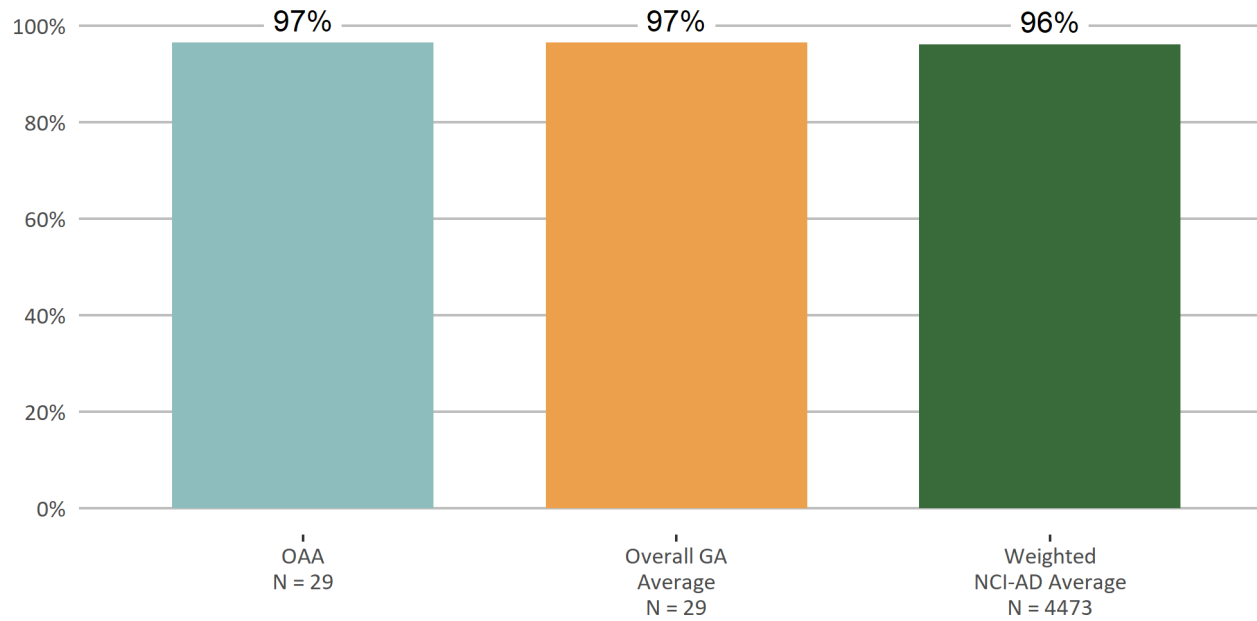


Table 135. Service planning meeting included the people they wanted to be there

Program	Yes	Some People	No	N
OAA	97%	3%	0%	29
Overall GA Average	97%	3%	0%	29
Weighted NCI-AD Average	96%	2%	2%	4,473

People at the service planning meeting listened to needs and preferences

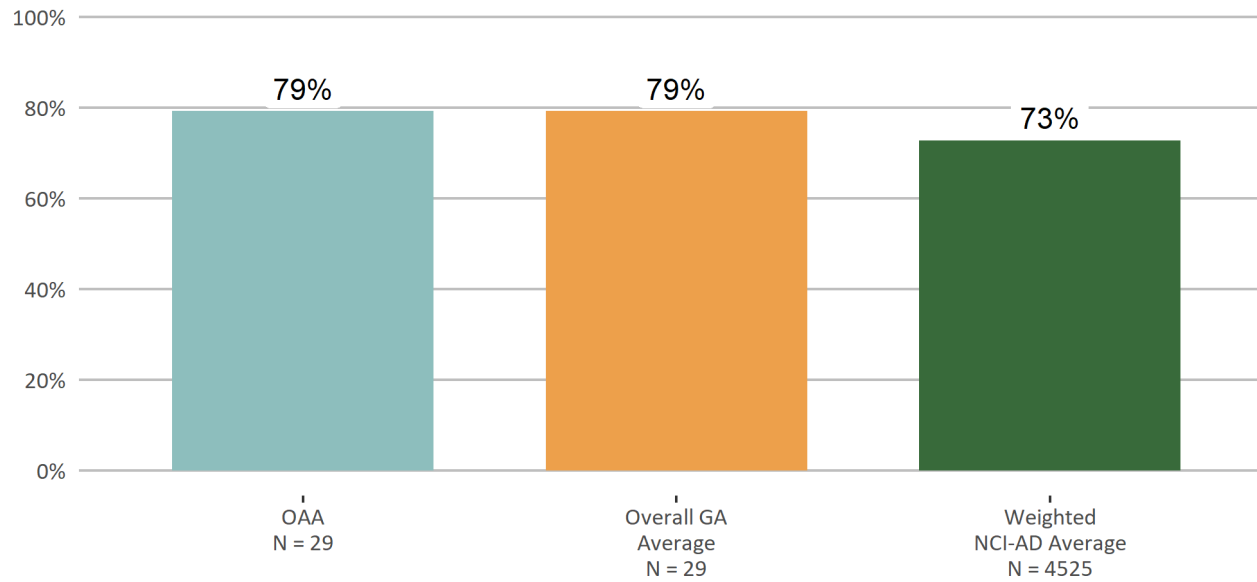


Table 136. People at the service planning meeting listened to needs and preferences

Program	Completely	Mostly	Somewhat	Very little	Not at all	N
OAA	79%	14%	3%	0%	3%	29
Overall GA Average	79%	14%	3%	0%	3%	29
Weighted NCI-AD Average	73%	20%	5%	1%	1%	4,525



Table 137. Received a copy of the service plan after the service planning meeting

Program	Yes	No	N
OAA	100%	0%	24
Overall GA Average	100%	0%	24
Weighted NCI-AD Average	91%	9%	3,512

Current service plan reflects what
was talked about at the service
plan meeting

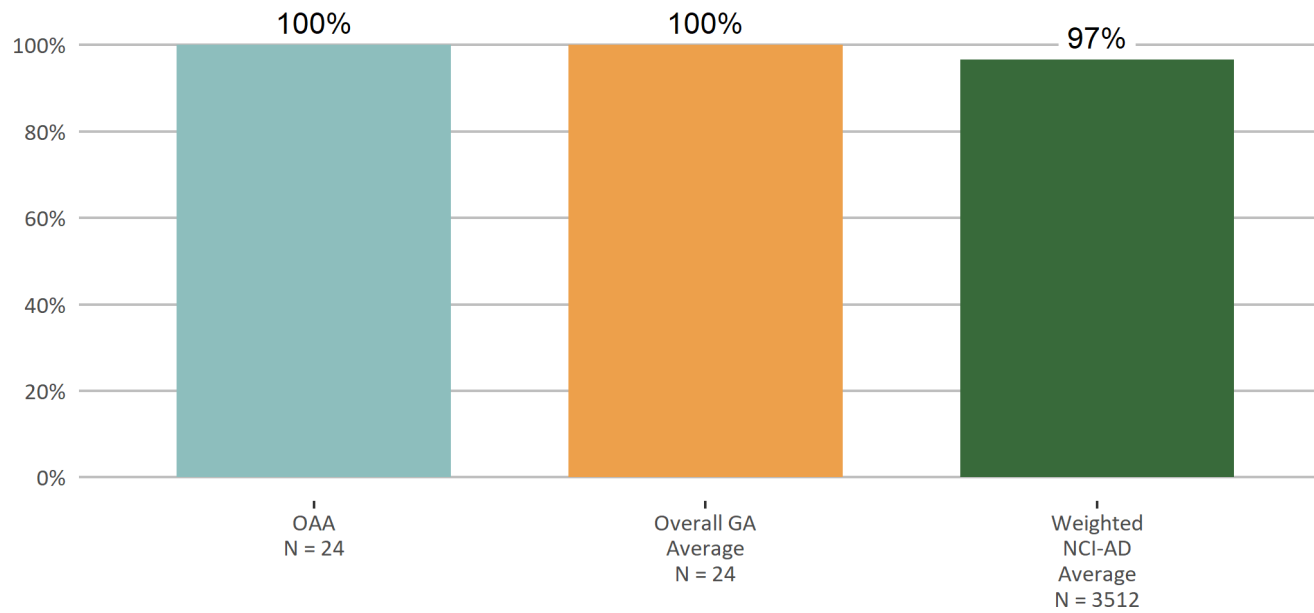


Table 138. Current service plan reflects what was talked about at the service plan meeting

Program	Yes, completely	Yes, in part	No	N
OAA	96%	4%	0%	24
Overall GA Average	96%	4%	0%	24
Weighted NCI-AD Average	90%	6%	3%	3,512

Choices and preferences are reflected in current service plan

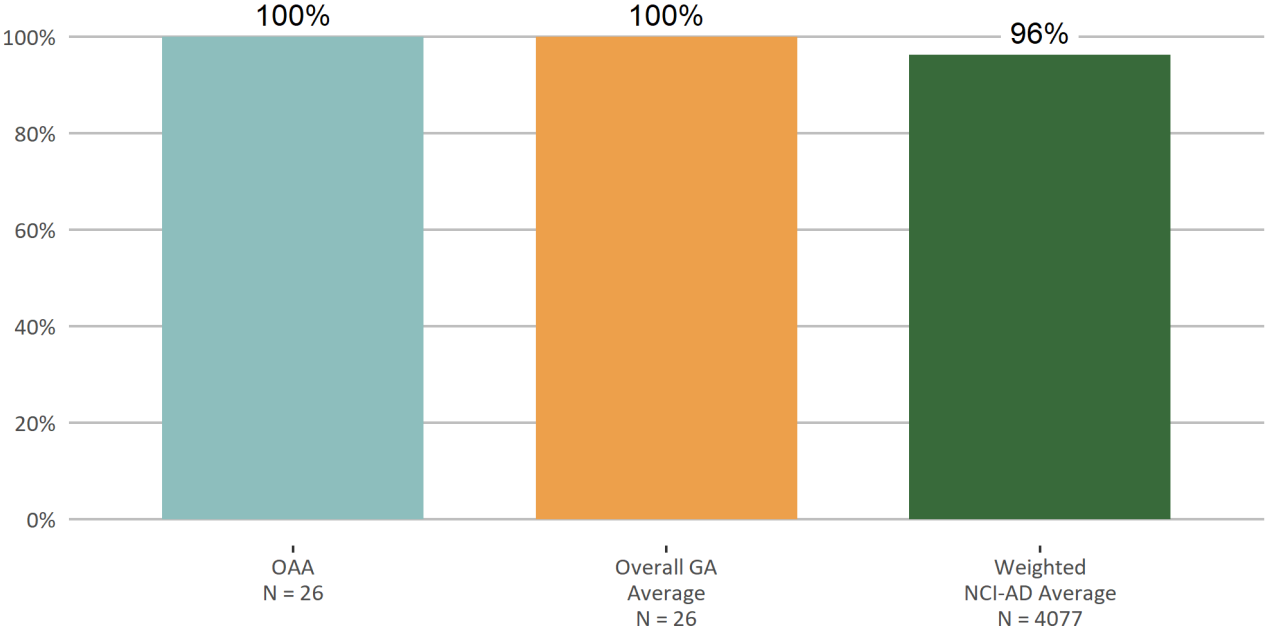


Table 139. Choices and preferences are reflected in current service plan

Program	Yes, all/completely	Yes, some/In Part	No	N
OAA	85%	15%	0%	26
Overall GA Average	85%	15%	0%	26
Weighted NCI-AD Average	84%	12%	4%	4,077

Self-Direction

Uses self-directed supports option

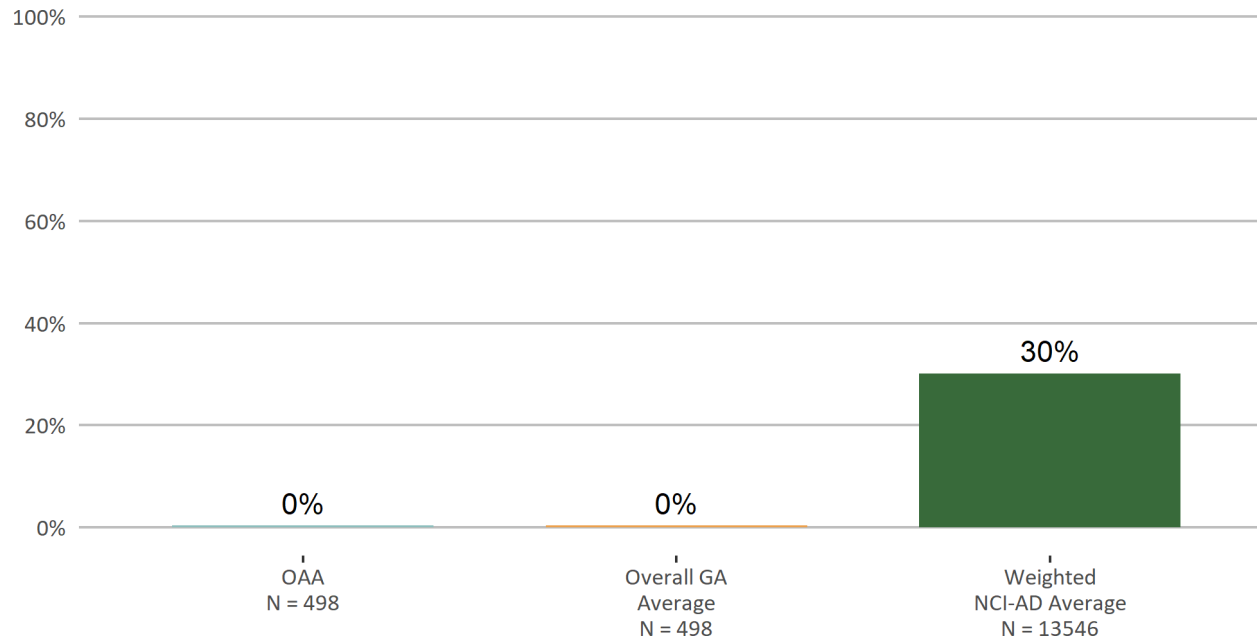


Table 140. Uses self-directed supports option

Information may only come from existing records.

Program	Yes	No	Don't Know	N
OAA	0%	98%	1%	498
Overall GA Average	0%	98%	1%	498
Weighted NCI-AD Average	30%	60%	10%	13,546

Makes decisions about services that are self directed

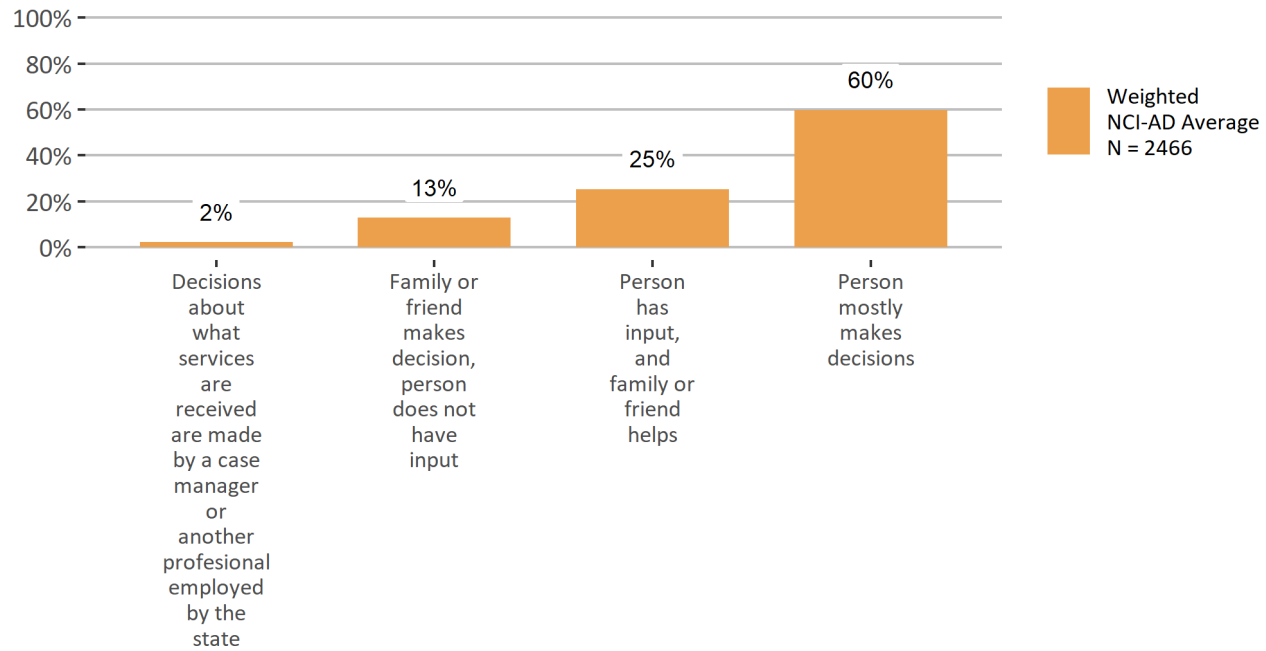


Table 141. Makes decisions about services that are self directed

Proxy respondents were allowed for this question. Newly added question in 2022-23.

Program	Decisions about what services are received are made by a case manager or another professional employed by the state	Family or friend makes decision, person does not have input	Person has input, and family or friend helps	Person mostly makes decisions	N
Weighted NCI-AD Average	2%	13%	25%	60%	2,466

Has enough help deciding how to direct services, like making decisions about how and when services are received

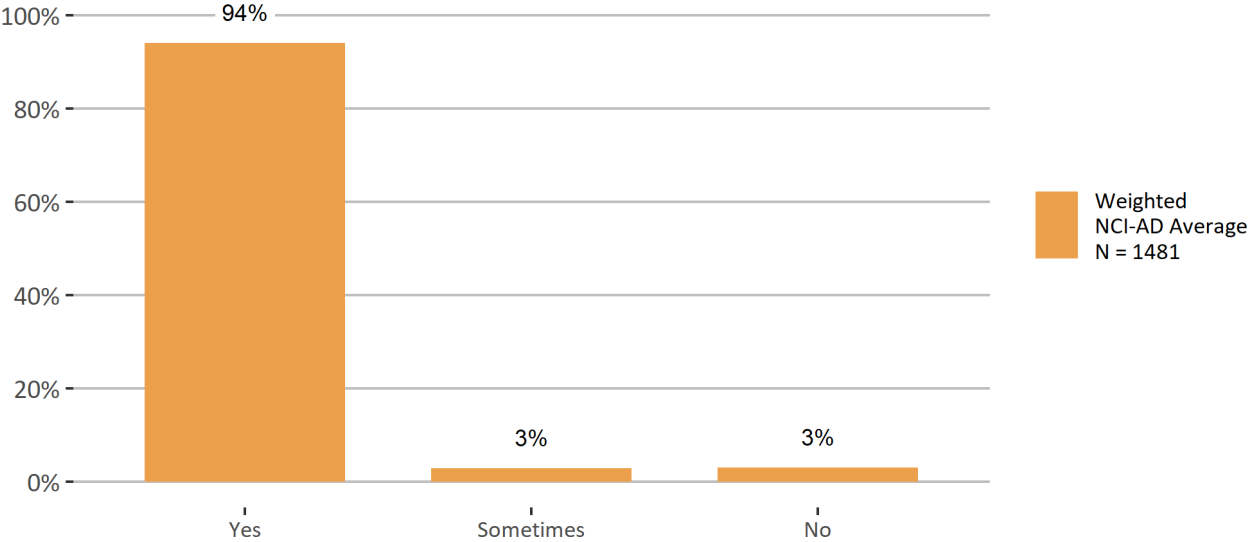


Table 142. Has enough help deciding how to direct services, like making decisions about how and when services are received

Proxy respondents were allowed for this question. Newly added question in 2022-23.

Program	Yes	Sometimes	No	N
Weighted NCI-AD Average	94%	3%	3%	1,481

Can make changes to the services
and supports you self-direct if
needed

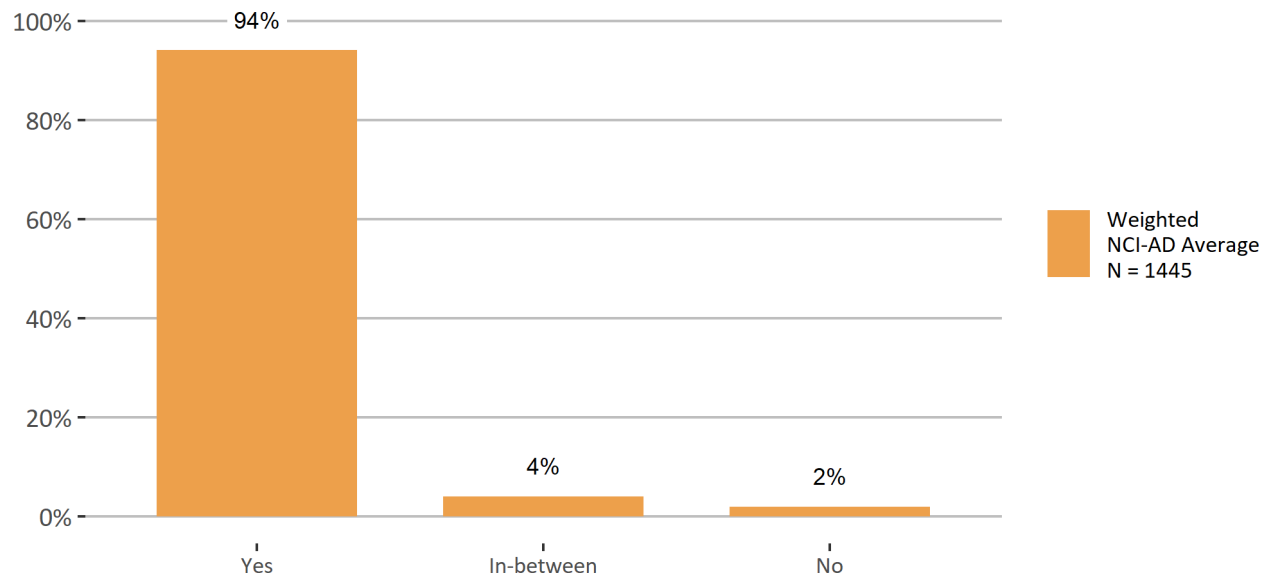


Table 143. Can make changes to the services and supports you self-direct if needed

Proxy respondents were allowed for this question. Newly added question in 2022-23.

Program	Yes	In-between	No	N
Weighted NCI-AD Average	94%	4%	2%	1,445

Has the amount of control wanted
with the services that are
self-directed

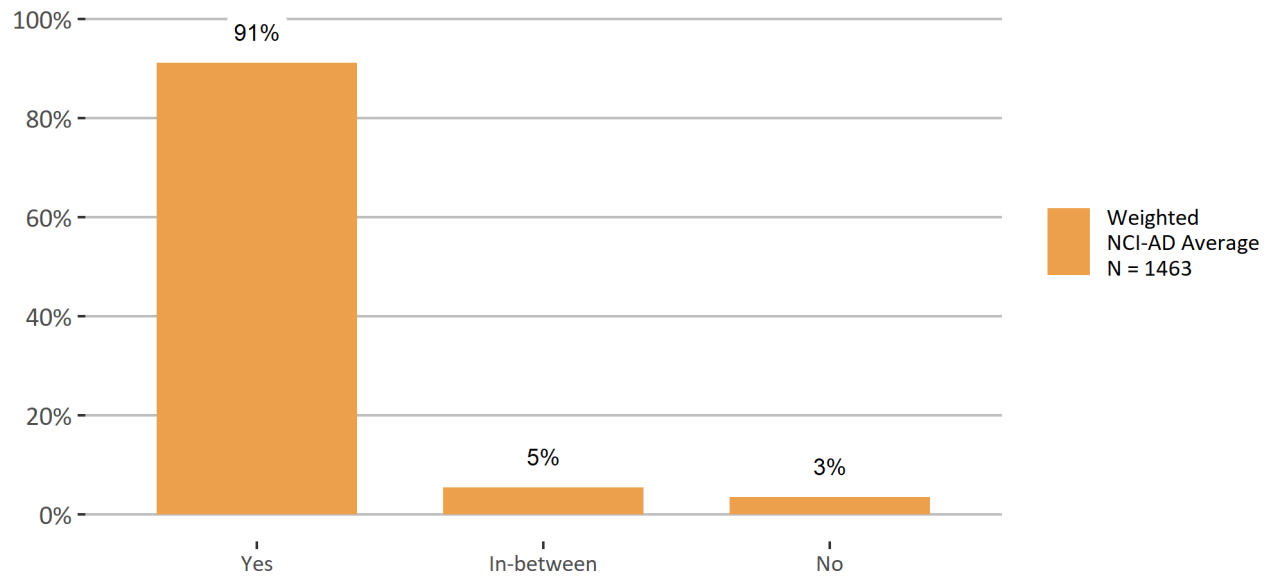


Table 144. Has the amount of control wanted with the services that are self-directed

Proxy respondents were allowed for this question. Newly added question in 2022-23.

Program	Yes	In-between	No	N
Weighted NCI-AD Average	91%	5%	3%	1,463

Services and supports wanted to self direct are always available

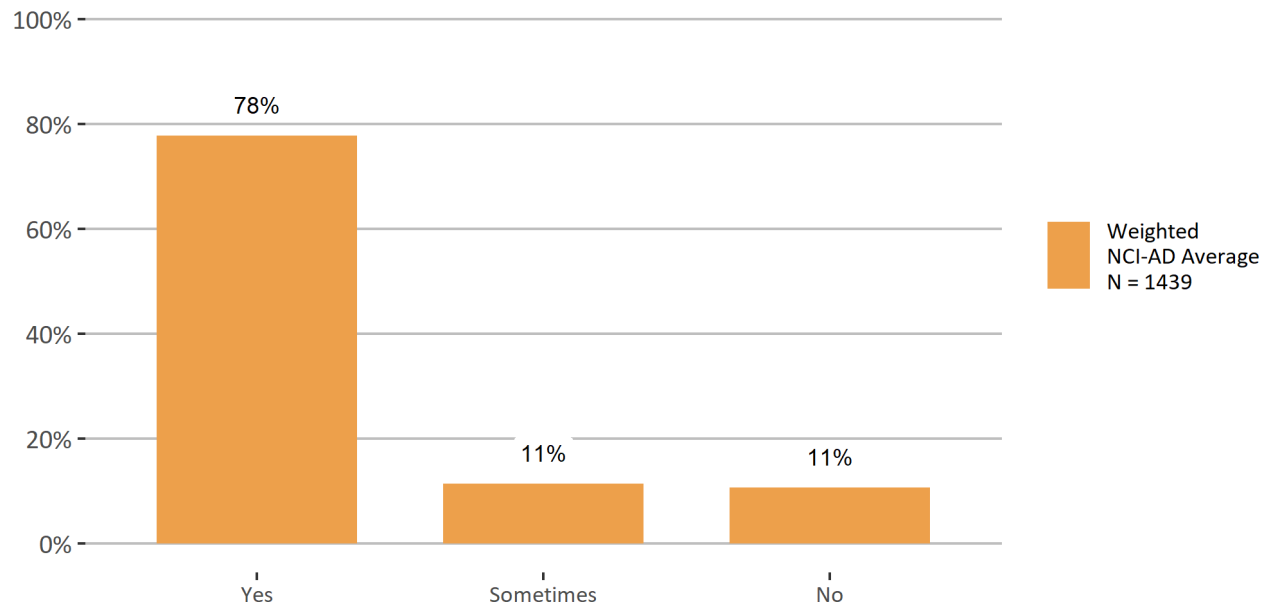


Table 145. Services and supports wanted to self direct are always available

Proxy respondents were allowed for this question. Newly added question in 2022-23.

Program	Yes	Sometimes	No	N
Weighted NCI-AD Average	78%	11%	11%	1,439

Gets information about budget
and services from the financial
management service (FMS)

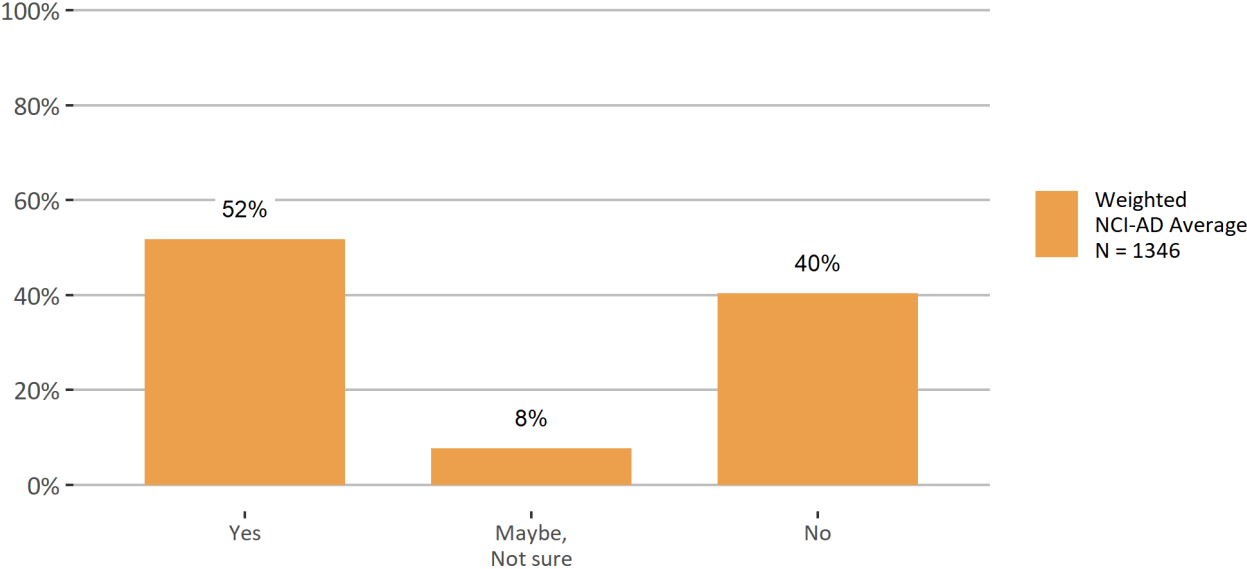


Table 146. Gets information about budget and services from the financial management service (FMS)

Proxy respondents were allowed for this question. Newly added question in 2022-23.

Program	Yes	Maybe, Not sure	No	N
Weighted NCI-AD Average	52%	8%	40%	1,346

Information received from the FMS
is easy to understand

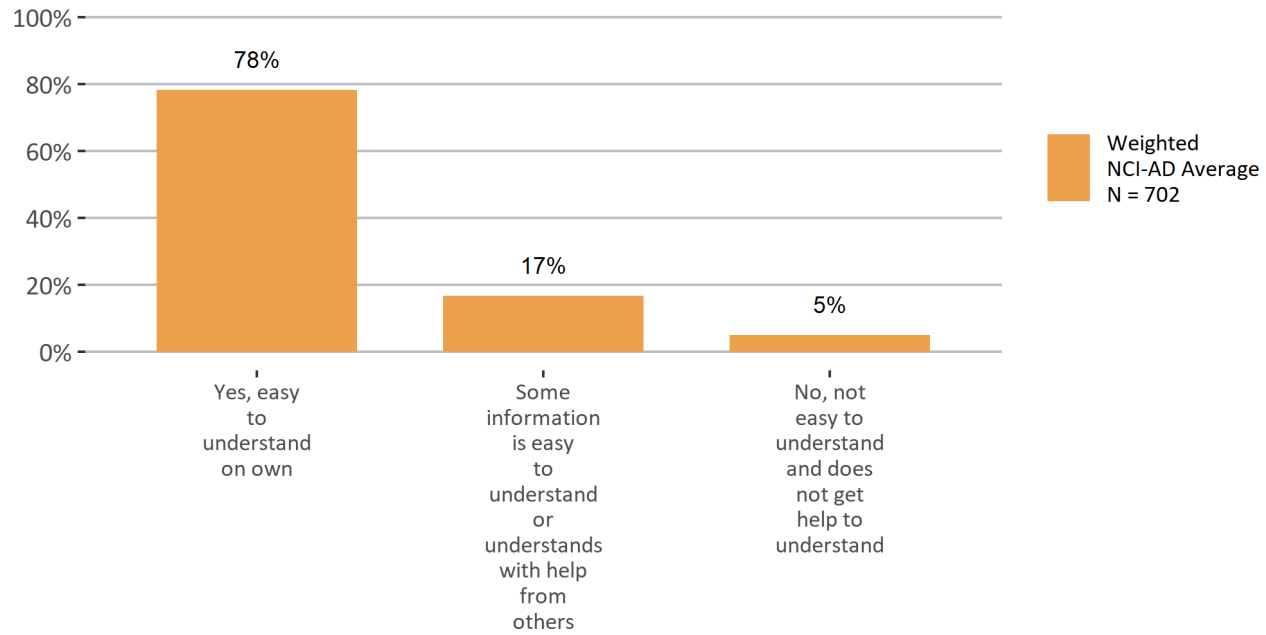


Table 147. Information received from the FMS is easy to understand

Proxy respondents were allowed for this question. Newly added question in 2022-23.

Program	Yes, easy to understand on own	Some information is easy to understand or understands with help from others	No, not easy to understand and does not get help to understand	N
Weighted NCI-AD Average	78%	17%	5%	702

Frequency of receiving information
about budget and services from FMS

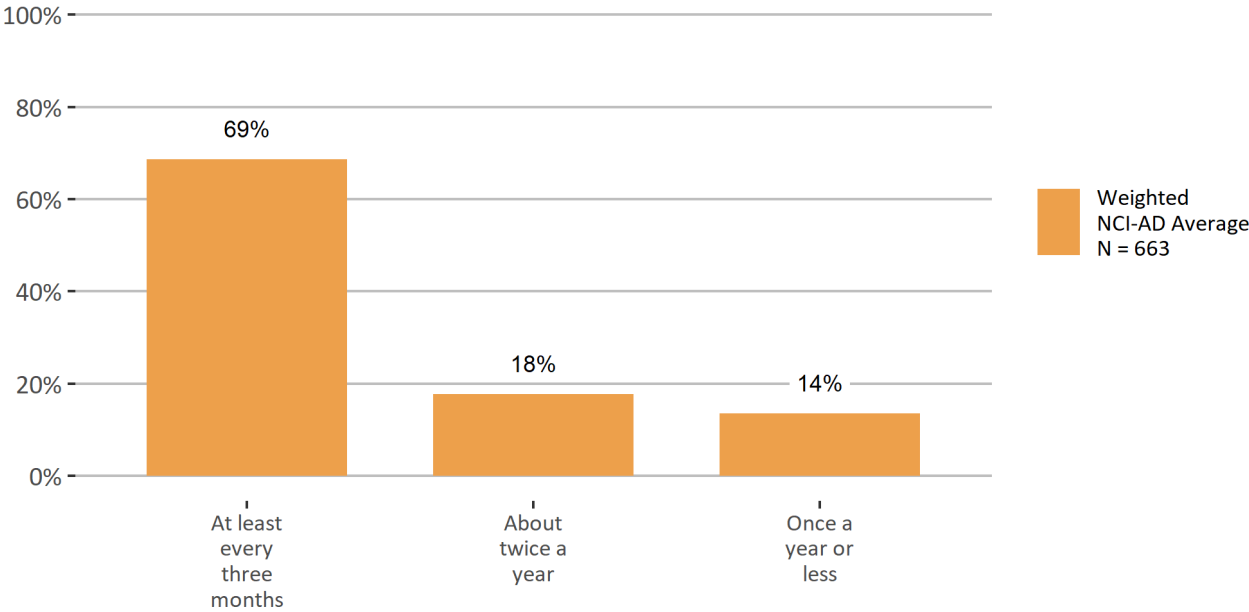
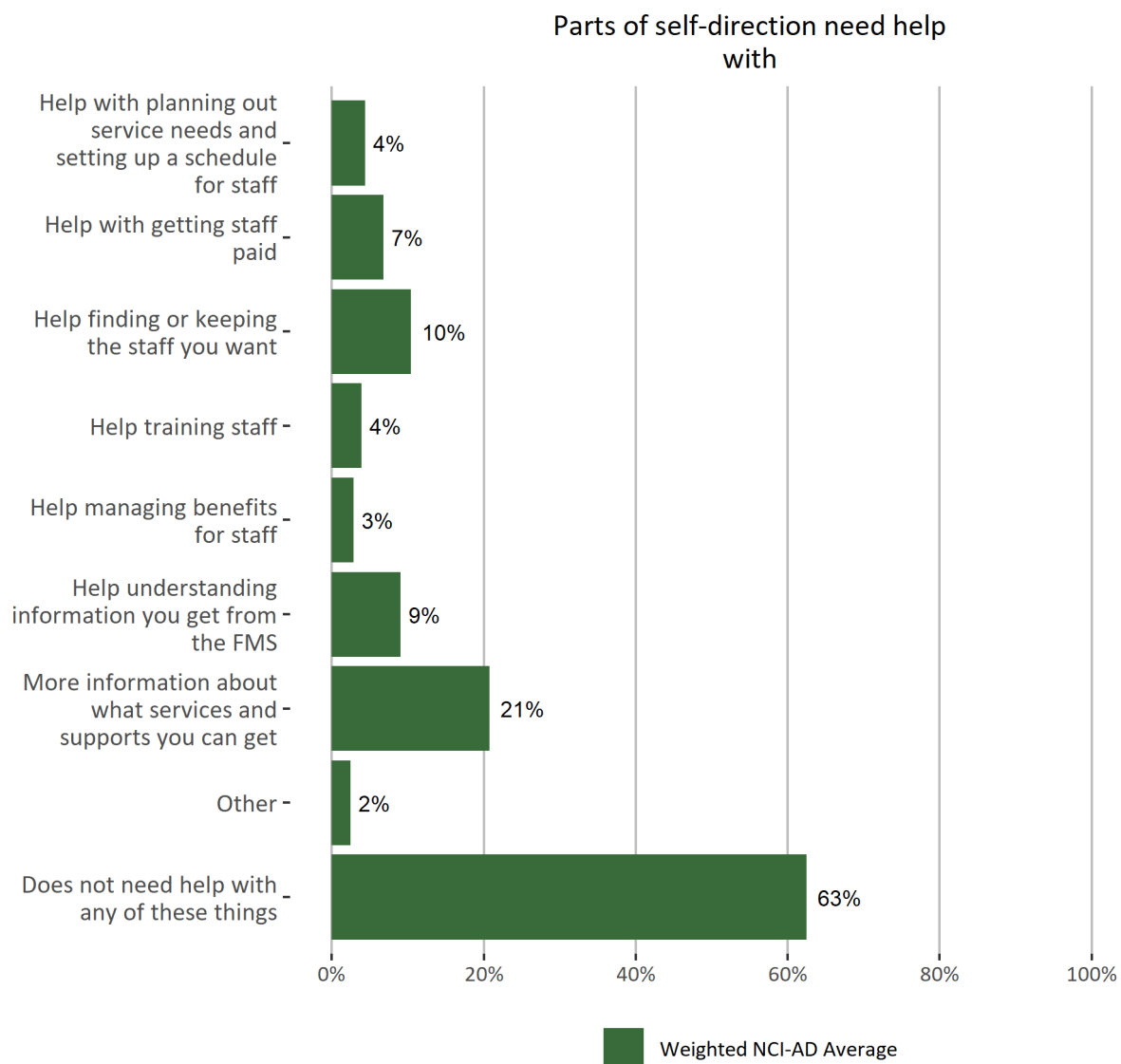


Table 148. Frequency of receiving information about budget and services from FMS

Proxy respondents were allowed for this question. Newly added question in 2022-23.

Program	At least every three months	About twice a year	Once a year or less	N
Weighted NCI-AD Average	69%	18%	14%	663



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
2022-23 Adult Consumer Survey National Results | 319

Table 149. Parts of self-direction need help with

Proxy respondents were allowed for this question. Newly added question in 2022-23.

Program	Help with planning out service needs and setting up a schedule for staff	Help with getting staff paid	Help finding or keeping the staff you want	Help training staff	Help managing benefits for staff	Help understanding information you get from the FMS	More information about what services and supports you can get	Other	Does not need help with any of these things
Weighted NCI-AD Average	4%	7%	10%	4%	3%	9%	21%	2%	63%