National Core Indicators- Aging and Disabilities (NCI-AD)
Adult Consumer Survey State Results

Kentucky

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Introduction

Established in 2015, National Core Indicators—Aging and Disabilities™ (NCI-AD™) is a voluntary effort by state aging and physical disability agencies to measure and track their performance using a standardized set of nationally validated measures. The effort is coordinated by Advancing States and Human Services Research Institute (HSRI). Learn more about our history [here](#).

In 2022-23 a total of 18 states participated in NCI-AD. Not all participating states do all surveys every year.

Adult Consumer Survey

The NCI-AD Adult Consumer Survey (ACS), is standardized survey conducted with a person receiving long term services and supports (LTSS) through state aging and physical disability systems. Surveys are conducted by trained surveyors through in-person, secure video meeting, or over-the-phone conversations with service participants. The main part of the survey contains subjective questions about how well services are supporting the person; these can only be answered by the person themselves. A subset of more objective questions may be answered by a proxy respondent if needed. In addition to the questions for service participants, the survey also collects background information on the person –demographic and service-related data – mainly from service agency records. In 2022-23, the survey included two state-optional modules:

Person-Centered Planning Module (state-optional). This is a state-optional series of questions that ask about the person-centered planning process, including the person's experience developing the service plan and the service planning meeting. The following states conducted the Person-Centered Planning Module: AL, CO, DE, GA, IN, KS, KY, MN, MO, ND, NE, NJ, OH, OK, TN, WA, and WI.

Self-direction Module (state-optional). This state-optional module was added to the 2022-23 ACS. Questions in this section are asked only of those who are using a self-directed supports option and assess experiences specific to self-direction. The following states conducted the Self-direction module: AL, CO, DE, GA, IN, KS, KY, MI, MN, MO, ND, NE, NJ, OH, OK, TN, WA, and WI.

Kentucky Sample

There is considerable variation in how states' long-term services and supports (LTSS) programs serving older adults and adults with physical disabilities are organized, funded, and administered. The NCI-AD program allows states to include programs funded through Medicaid, the Older Americans Act, Program of All-Inclusive Care for the Elderly (PACE), state-only funds, and/or other state- and federal-blended funds. The NCI-AD project team works closely with each participating NCI-AD state to advise and track which LTSS program populations and sub-populations are included in the state's sampling strategy, how that sample is designed and how many surveys are targeted for completion. See detailed information on state sample frames [here](#).

Table A. Statewide Sample

Total Sample Frame	Total Surveys Completed	Overall Margin of Error
20,356	221	6.59%

Table B. Classification of 2022-23 State programs

Program	Funding Source	Description of Program	Total Population Eligible for NCI-AD	Total Usable Surveys Collected	MoE (95%Confidence, 0.5 Distribution)	MoE (95%Confidence, 0.7 Distribution)
Older Americans Act	Federal Funds	Individuals aged 60 and over	11,623	130	8.6%	7.9%
Medicaid 1915c	Medicaid	Individuals 18 and over with physical disabilities	8,733	91	10.3%	9.4%

What is included in this report?

This report presents Kentucky's 2022-23 ACS demographics and outcomes results. Data are shown for the overall statewide average, broken out by program sampled, and include the weighted NCI-AD Average.

Please note: Extreme caution should be used when interpreting results where the number of valid responses is small. Each program's valid number of responses (valid Ns) is shown in every chart and table in this report. _To protect people's privacy **we do not show the data when 20 or fewer people from a state or within a program responded** to a question, however their data are included in the overall state average._

Presentation of Data

Data may be viewed as bar charts or in tables by clicking the appropriate tab for each outcome. Data presented in charts are "collapsed" meaning that data grouped by response options to what is considered to reflect a positive outcome and all other responses. Tables represent the un-collapsed data outcomes. All NCI-AD data are collapsed "yes" responses only, unless otherwise noted.

All state and NCI-AD averages throughout this report are "weighted" to account for any non-proportional sampling of programs and to "rebalance" the states' sample sizes according to their populations of survey-eligible service recipients. *See more details on weighting in Part II of this report.*

Accessibility Statement

National Core Indicators strives to develop accessible resources to support equitable access to information about quality of services. While all charts in this report have been marked as decorative, the data from the charts is all represented in the tables which have been reviewed for accessibility. Should you require other accommodations to make this report accessible for you, please reach out to us at nci@nationalcoreindicators.org.

Demographics

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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Table 1. Average age (reported for those under 90 years old)

Program	Age	N
Older Americans Act	75.6	121
Overall KY Average	**75.6**	**121**
Weighted NCI-AD Average	**67.2**	**14,414**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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Table 2. Age Category (including those 90 and older)

Program	18-44	45-65	66-89	90+	N
Older Americans Act	0%	14%	79%	7%	130
Overall KY Average	**0%**	**14%**	**79%**	**7%**	**130**
Weighted NCI-AD Average	**7%**	**30%**	**56%**	**6%**	**15,167**

Table 3. Gender

Program	Male	Female	Other	Don't know or unclear	N
Older Americans Act	24%	76%	0%	0%	130
Medicaid 1915c	29%	71%	0%	0%	91
Overall KY Average	**26%**	**74%**	**0%**	**0%**	**221**
Weighted NCI-AD Average	**34%**	**65%**	**0%**	**0%**	**15,349**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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Table 4. Race and ethnicity

Categories are not mutually exclusive, therefore N is not shown.

Program	American Indian or Alaska Native	Asian	Black or African American	Pacific Islander	White	Hispanic or Latino	Other	Don't know or unclear
Older Americans Act	0%	0%	9%	0%	47%	0%	0%	0%
Medicaid 1915c	0%	0%	7%	0%	33%	0%	0%	2%
Overall KY Average	**0%**	**0%**	**15%**	**0%**	**80%**	**1%**	**0%**	**2%**
Weighted NCI-AD Average	**2%**	**4%**	**24%**	**0%**	**65%**	**4%**	**1%**	**2%**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 5. Marital status

Program	Single, never married	Married or in domestic partnership	Separated or divorced	Widowed	Don't know or unclear	N
Older Americans Act	16%	12%	25%	47%	0%	129
Medicaid 1915c	37%	15%	26%	18%	3%	87
Overall KY Average	**25%**	**13%**	**25%**	**35%**	**1%**	**216**
Weighted NCI-AD Average	**27%**	**17%**	**28%**	**25%**	**4%**	**14,363**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 6. Preferred language

Program	English	Spanish	Other	Don't know or unclear	N
Older Americans Act	100%	0%	0%	0%	130
Medicaid 1915c	90%	1%	5%	3%	91
Overall KY Average	**96%**	**0%**	**2%**	**1%**	**221**
Weighted NCI-AD Average	**90%**	**2%**	**5%**	**2%**	**15,005**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 7. Preferred means of communication

New Question in 2022-23

Program	Spoken	Gestures or body language	Sign language or finger spelling	Communication aid or device	Other	Don't Know	N
Older Americans Act	100%	0%	0%	0%	0%	0%	130
Medicaid 1915c	97%	0%	0%	1%	0%	2%	91
Overall KY Average	**99%**	**0%**	**0%**	**0%**	**0%**	**1%**	**221**
Weighted NCI-AD Average	**95%**	**2%**	**0%**	**0%**	**1%**	**2%**	**14,370**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 8. Residential designation

Categories created using zip codes and corresponding RUCA codes.

Program	Metropolitan	Micropolitan	Rural	Small town	Don't Know	N
Older Americans Act	50%	30%	8%	12%	0%	130
Medicaid 1915c	37%	30%	16%	16%	0%	91
Overall KY Average	**45%**	**30%**	**11%**	**14%**	**0%**	**221**
Weighted NCI-AD Average	**72%**	**14%**	**5%**	**9%**	**1%**	**14,726**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 9. Median area income (based on zip code)

Program	$0-$9,999	$10,000-$19,999	$20,000-$29,999	$30,000-$39,999	$40,000-$49,999	$50,000-$59,999	$60,000-$69,999	$70,000-$79,999	$80,000-$89,999	$90,000-$99,999	$100,000 and over	N
Older Americans Act	1%	0%	7%	14%	32%	25%	10%	11%	0%	1%	0%	130
Medicaid 1915c	0%	0%	0%	23%	33%	29%	8%	7%	1%	0%	0%	91
Overall KY Average	**0%**	**0%**	**4%**	**18%**	**33%**	**26%**	**9%**	**9%**	**0%**	**0%**	**0%**	**221**
Weighted NCI-AD Average	**1%**	**0%**	**1%**	**9%**	**25%**	**29%**	**15%**	**9%**	**6%**	**3%**	**3%**	**14,656**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 10. Type of Residence

Program	Own or family house or apartment	Senior living apartment or complex	Group home, adult family home, foster home, host home	Assisted living facility, residential care facility	Nursing facility, nursing home	Homeless or temporary shelter	Other	Don't know or unclear	N
Older Americans Act	94%	5%	0%	0%	0%	0%	0%	1%	130
Medicaid 1915c	87%	1%	4%	0%	0%	0%	6%	2%	90
Overall KY Average	**91%**	**4%**	**2%**	**0%**	**0%**	**0%**	**2%**	**1%**	**220**
Weighted NCI-AD Average	**73%**	**6%**	**2%**	**8%**	**10%**	**0%**	**1%**	**1%**	**14,995**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 11. Who the person lives with

Categories are not mutually exclusive, therefore N is not shown.

Program	No One – Lives Alone	Spouse or Partner	Other Family	Friend(s)	Live-in PCA	Others	Don't Know or unclear
Older Americans Act	47%	7%	4%	0%	0%	0%	0%
Medicaid 1915c	18%	9%	12%	0%	1%	1%	0%
Overall KY Average	**65%**	**16%**	**16%**	**0%**	**1%**	**1%**	**0%**
Weighted NCI-AD Average	**48%**	**14%**	**24%**	**1%**	**2%**	**10%**	**4%**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 12. Address changed in the past 6 months

Program	Yes	No	Don't Know or Unclear	N
Older Americans Act	2%	97%	2%	130
Medicaid 1915c *	0%	0%	100%	86
Overall KY Average *	**1%**	**57%**	**42%**	**216**
Weighted NCI-AD Average	**5%**	**91%**	**3%**	**13,850**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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Table 13. Where people moved from (if moved in the last 6 months)

Program	Own or family house or apartment	Senior living apartment or complex	Group home, adult family home, foster home, host home	Assisted living facility, residential care facility	Nursing facility, nursing home	Homeless or temporary shelter	Other	Don't know or unclear	N
Weighted NCI-AD Average	58%	4%	3%	7%	10%	2%	10%	7%	701

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 14A. Diagnoses

Categories are not mutually exclusive; therefore, N is not shown.

Program	Physical Disability	Traumatic brain injury or other acquired brain injury	Intellectual or other developmental disability	Alzheimer's disease or other dementia	Heart Disease	Cancer
Older Americans Act	17%	1%	1%	8%	30%	6%
Medicaid 1915c	30%	4%	6%	0%	21%	4%
Overall KY Average	**47%**	**5%**	**7%**	**8%**	**52%**	**10%**
Weighted NCI-AD Average	**63%**	**11%**	**6%**	**14%**	**36%**	**13%**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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Table 14B. Diagnoses (continued)

Categories are not mutually exclusive; therefore, N is not shown.

Limited or no vision and hearing loss were newly added in 2022-23.

Program	Chronic Obstructive pulmonary disease (COPD)	Stroke	Diabetes	Hypertension (or high blood pressure)	Limited or no vision- legally blind	Hearing loss- severe or profound
Older Americans Act	13%	6%	19%	35%	10%	4%
Medicaid 1915c	10%	7%	18%	26%	7%	2%
Overall KY Average	**23%**	**13%**	**37%**	**60%**	**17%**	**7%**
Weighted NCI-AD Average	**24%**	**18%**	**38%**	**60%**	**15%**	**11%**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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Table 15. Person has chronic psychiatric or mental health diagnosis

Program	Yes	No	Don't Know or Unclear	N
Older Americans Act	2%	91%	6%	128
Medicaid 1915c	56%	44%	0%	91
Overall KY Average	**26%**	**71%**	**4%**	**219**
Weighted NCI-AD Average	**36%**	**62%**	**2%**	**13,515**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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Table 16. Level of Mobility

Categories are not mutually exclusive (except 'Don't know or unclear').

Program	Non-Ambulatory	Moves self with wheelchair	Moves self with other aids	Moves self without aids	Don't Know or unclear
Older Americans Act	0%	12%	32%	10%	2%
Medicaid 1915c	1%	9%	22%	11%	0%
Overall KY Average	**1%**	**21%**	**54%**	**21%**	**2%**
Weighted NCI-AD Average	**8%**	**22%**	**58%**	**24%**	**4%**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 17. Has history of frequent falls (more than two falls in a six-month period)

Program	Yes	No	Don't Know or Unclear	N
Older Americans Act	7%	77%	16%	128
Medicaid 1915c	33%	66%	1%	90
Overall KY Average	**18%**	**72%**	**10%**	**218**
Weighted NCI-AD Average	**29%**	**66%**	**5%**	**13,727**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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Table 18. Receives Medicare

information required to come from administrative records

Program	Yes	No	Don't Know or Unclear	N
Older Americans Act	84%	13%	3%	128
Medicaid 1915c *	0%	1%	99%	88
Overall KY Average *	**48%**	**8%**	**44%**	**216**
Weighted NCI-AD Average	**76%**	**17%**	**7%**	**13,432**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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Table 19. Length of time receiving LTSS services in current program

information required to come from administrative records

Program	0 - 5 months	6 months – less than 1 year	1 year – less than 3 years	3 or more years	Don't know or unclear	N
Older Americans Act	2%	13%	30%	50%	5%	128
Medicaid 1915c *	0%	0%	0%	0%	100%	88
Overall KY Average *	**1%**	**8%**	**18%**	**29%**	**45%**	**216**
Weighted NCI-AD Average	**2%**	**6%**	**35%**	**37%**	**20%**	**13,937**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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Table 20. Person has legal guardian

information required to come from administrative records

Program	Yes	No	Don't Know or Unclear	N
Older Americans Act	3%	91%	6%	128
Medicaid 1915c	4%	95%	1%	91
Overall KY Average	**4%**	**92%**	**4%**	**219**
Weighted NCI-AD Average	**6%**	**68%**	**26%**	**12,761**

Table 21. Amount of paid supports received

Newly added question in 2022-23. Information required to come from administrative records.

Program	24-hour support or supervision	Daily support (for a limited number of hours per day, not round-the-clock)	Scheduled, less frequent than daily support	As-needed visitation and phone contact	None of the above	Don't know	N
Older Americans Act	0%	3%	78%	4%	4%	11%	128
Medicaid 1915c *	0%	0%	0%	0%	1%	99%	88
Overall KY Average *	**0%**	**2%**	**45%**	**2%**	**3%**	**48%**	**216**
Weighted NCI-AD Average	**15%**	**15%**	**30%**	**2%**	**8%**	**30%**	**11,979**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 22. Person has remote supports

Newly added question in 2022-23. Information required to come from administrative records.

Program	Yes, 24-hour remote supports	Yes, less than 24-hour remote supports	No, none	Don't know	N
Older Americans Act	1%	1%	86%	13%	128
Medicaid 1915c *	0%	0%	0%	100%	87
Overall KY Average *	**0%**	**0%**	**50%**	**49%**	**215**
Weighted NCI-AD Average	**8%**	**1%**	**58%**	**33%**	**12,242**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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Outcome Tables

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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Community Participation

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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Gets to do things outside of their home as much as they want to

	Older Americans Act N = 112	Medicaid 1915c N = 73	Overall KY Average N = 185	Weighted NCI-AD Average N = 11081
	54%	55%	55%	62%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
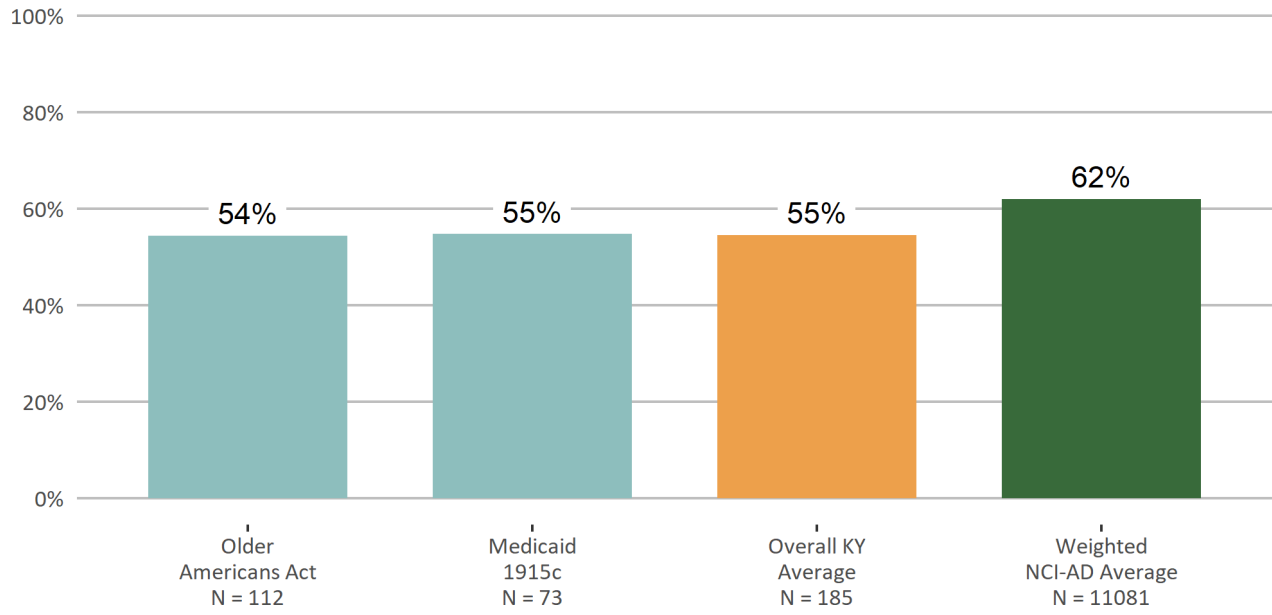
Table 23. Gets to do things outside of their home as much as they want to

Program	Yes	No	N
Older Americans Act	54%	46%	112
Medicaid 1915c	55%	45%	73
Overall KY Average	**55%**	**45%**	**185**
Weighted NCI-AD Average	**62%**	**38%**	**11,081**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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Takes part in activities with others as much as they want to (in-person or virtually)

	Older Americans Act N = 112	Medicaid 1915c N = 72	Overall KY Average N = 184	Weighted NCI-AD Average N = 10991
	63%	51%	58%	61%
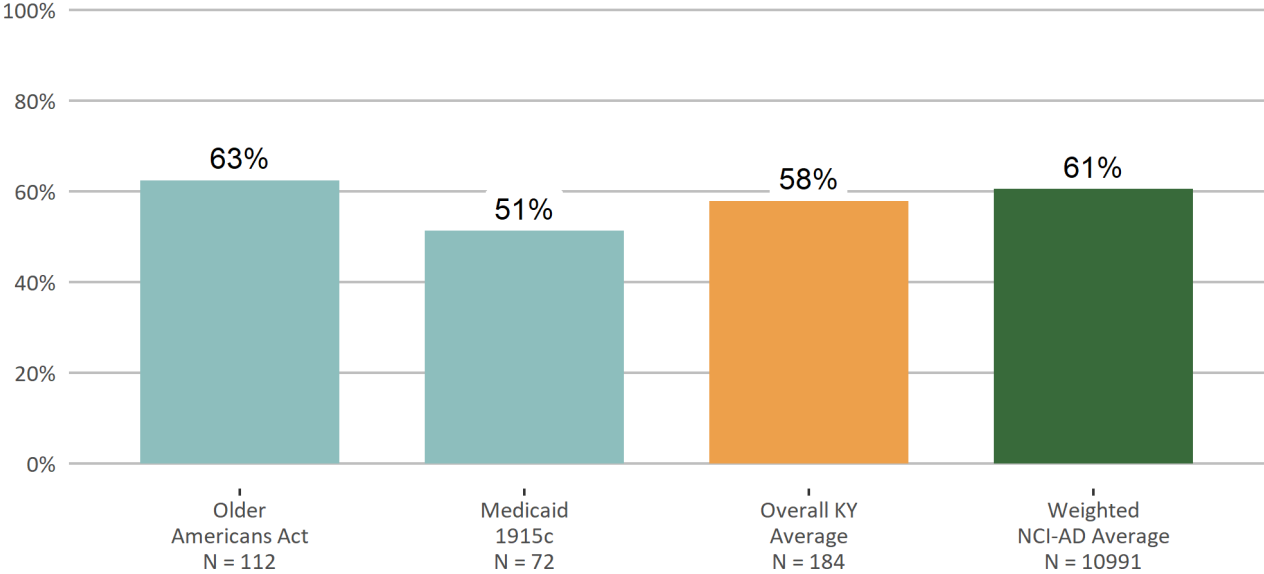
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 24. Takes part in activities with others as much as they want to (in-person or virtually)

Program	Yes	Maybe	No	N
Older Americans Act	63%	8%	29%	112
Medicaid 1915c	51%	25%	24%	72
Overall KY Average	**58%**	**15%**	**27%**	**184**
Weighted NCI-AD Average	**61%**	**12%**	**27%**	**10,991**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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Reasons cannot always take part in activities with others as much as they want to in-person or virtually

Reason	KY	Weighted NCI-AD Average
Cost or money	9%	13%
Transportation	43%	37%
Accessibility or lack of equipment	5%	10%
Health limitations	47%	55%
Not enough help, staffing, or personal assistance	4%	8%
Feeling unwelcome in the community		1%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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Table 25A. Reasons cannot always take part in activities with others as much as they want to in-person or virtually

Categories are not mutually exclusive, therefore N is not shown.

Program	Cost or money	Transportation	Accessibility or lack of equipment	Health limitations	Not enough help, staffing, or personal assistance	Feeling unwelcome in the community
Older Americans Act	4%	26%	3%	20%	4%	0%
Medicaid 1915c	5%	16%	3%	27%	0%	0%
Overall KY Average	**9%**	**43%**	**5%**	**47%**	**4%**	**0%**
Weighted NCI-AD Average	**13%**	**37%**	**10%**	**55%**	**8%**	**1%**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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Reasons cannot always take part in activities with others as much as they want to in-person or virtually (continued)

Category	KY	Weighted NCI-AD Average
Feeling unsafe	1%	3%
No community activities outside of home available	3%	3%
Lack of information or doesn't know what type of community activities are available	3%	8%
Does not have technology or equipment	4%	7%
Other	1%	8%

Legend: KY, Weighted NCI-AD Average
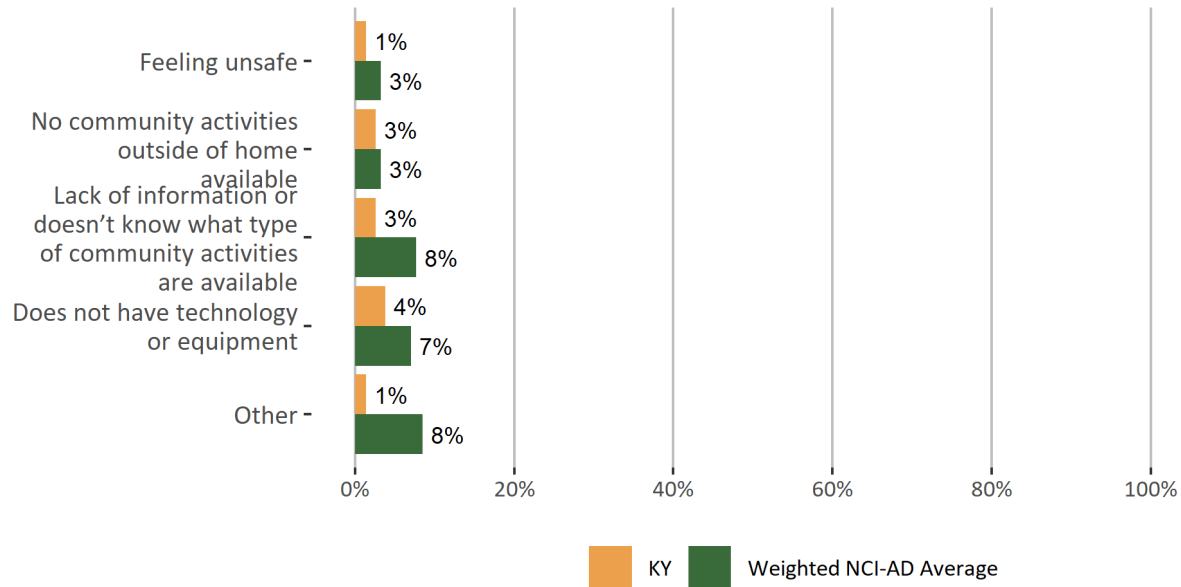
Table 25B. Reasons cannot always take part in activities with others as much as they want to in-person or virtually (continued)

Categories are not mutually exclusive, therefore N is not shown.

Program	Feeling unsafe	No community activities outside of home available	Lack of information or doesn't know what type of community activities are available	Does not have technology or equipment	Other
Older Americans Act	0%	1%	1%	4%	0%
Medicaid 1915c	1%	1%	1%	0%	1%
Overall KY Average	**1%**	**3%**	**3%**	**4%**	**1%**
Weighted NCI-AD Average	**3%**	**3%**	**8%**	**7%**	**8%**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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Access to the Community

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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Has transportation to do the things
they want outside of home

71%	66%	69%	68%
Older Americans Act N = 116	Medicaid 1915c N = 77	Overall KY Average N = 193	Weighted NCI-AD Average N = 14095

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 26. Has transportation to do the things they want outside of home

Proxy respondents were allowed for this question

Program	Yes	Maybe	No	N
Older Americans Act	71%	15%	15%	116
Medicaid 1915c	66%	17%	17%	77
Overall KY Average	**69%**	**16%**	**16%**	**193**
Weighted NCI-AD Average	**68%**	**16%**	**16%**	**14,095**

Has transportation to get to medical appointments
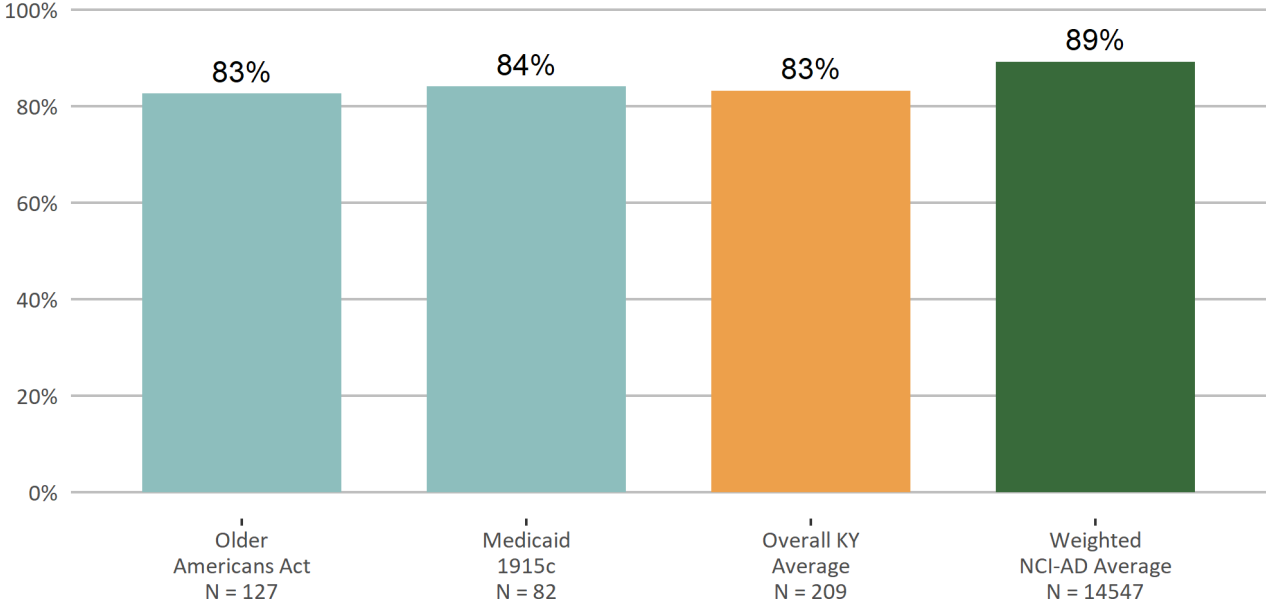
	Older Americans Act N = 127	Medicaid 1915c N = 82	Overall KY Average N = 209	Weighted NCI-AD Average N = 14547
Percentage	83%	84%	83%	89%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 27. Has transportation to get to medical appointments

Proxy respondents were allowed for this question

Program	Yes	Maybe	No	N
Older Americans Act	83%	14%	3%	127
Medicaid 1915c	84%	12%	4%	82
Overall KY Average	**83%**	**13%**	**3%**	**209**
Weighted NCI-AD Average	**89%**	**8%**	**3%**	**14,547**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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Everyday Living

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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Needs at least some assistance with everyday activities (such as preparing meals, housework, shopping or taking their medications)

Older Americans Act N = 127	94%
Medicaid 1915c N = 90	97%
Overall KY Average N = 217	95%
Weighted NCI-AD Average N = 15170	91%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 28. Needs assistance with everyday activities (such as preparing meals, housework, shopping or taking their medications)

Proxy respondents were allowed for this question

Program	A Lot	Some	None	N
Older Americans Act	41%	53%	6%	127
Medicaid 1915c	73%	23%	3%	90
Overall KY Average	**55%**	**40%**	**5%**	**217**
Weighted NCI-AD Average	**53%**	**38%**	**9%**	**15,170**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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Always gets enough support for everyday activities (if needs at least some assistance)

	Older Americans Act N = 114	Medicaid 1915c N = 85	Overall KY Average N = 199	Weighted NCI-AD Average N = 13902
	57%	62%	59%	79%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 29. Always gets enough support for everyday activities (if needs at least some assistance)

Proxy respondents were allowed for this question

Program	Yes	No	N
Older Americans Act	57%	43%	114
Medicaid 1915c	62%	38%	85
Overall KY Average	**59%**	**41%**	**199**
Weighted NCI-AD Average	**79%**	**21%**	**13,902**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 56

Needs at least some assistance with self-care (such as bathing, dressing, going to the bathroom, eating, or moving around their home)

	Older Americans Act N = 127	Medicaid 1915c N = 90	Overall KY Average N = 217	Weighted NCI-AD Average N = 15127
	42%	76%	56%	73%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 57
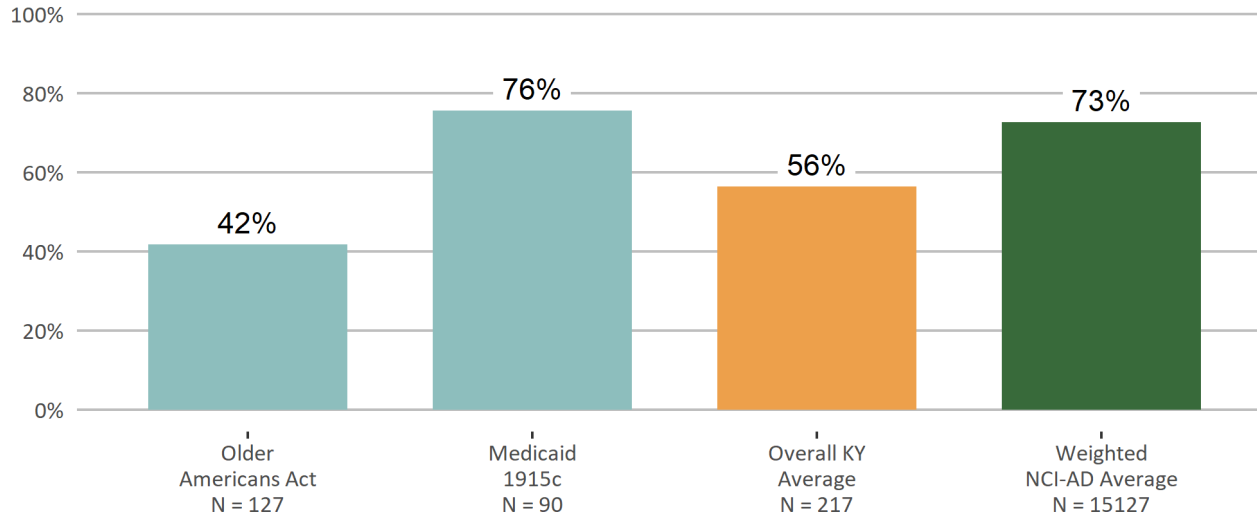
Table 30. Needs assistance with self-care (such as bathing, dressing, going to the bathroom, eating, or moving around their home)

Proxy respondents were allowed for this question

Program	A Lot	Some	None	N
Older Americans Act	17%	24%	58%	127
Medicaid 1915c	43%	32%	24%	90
Overall KY Average	**29%**	**28%**	**44%**	**217**
Weighted NCI-AD Average	**36%**	**36%**	**27%**	**15,127**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 58

Always gets enough support for self-care (if needs at least some assistance)

Bar chart showing:
- Older Americans Act (N = 50): 58%
- Medicaid 1915c (N = 68): 72%
- Overall KY Average (N = 118): 66%
- Weighted NCI-AD Average (N = 11165): 81%
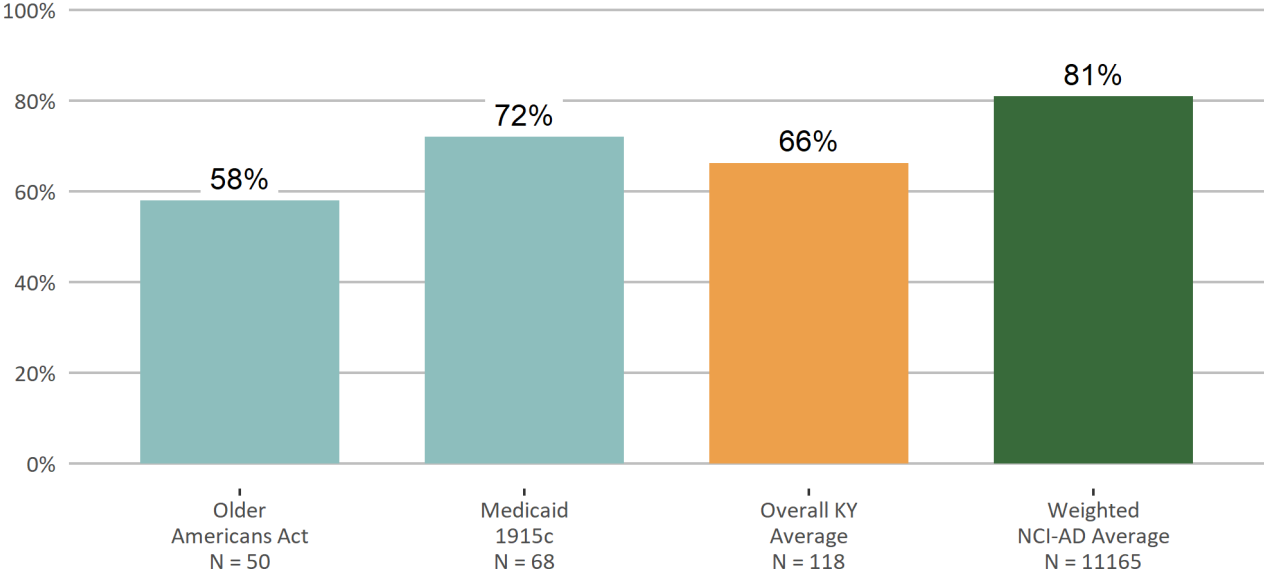
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 59

Table 31. Always gets enough support for self-care (if needs at least some assistance)

Proxy respondents were allowed for this question

Program	Yes	No	N
Older Americans Act	58%	42%	50
Medicaid 1915c	72%	28%	68
Overall KY Average	**66%**	**34%**	**118**
Weighted NCI-AD Average	**81%**	**19%**	**11,165**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 60

Work

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 61

Has a paid job

1%	0%	3%
Medicaid 1915c N = 88	Overall KY Average N = 216	Weighted NCI-AD Average N = 14451

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 32. Has a paid job

Proxy respondents were allowed for this question

Program	Yes	No	N
Older Americans Act	0%	100%	128
Medicaid 1915c	1%	99%	88
Overall KY Average	**0%**	**100%**	**216**
Weighted NCI-AD Average	**3%**	**97%**	**14,451**
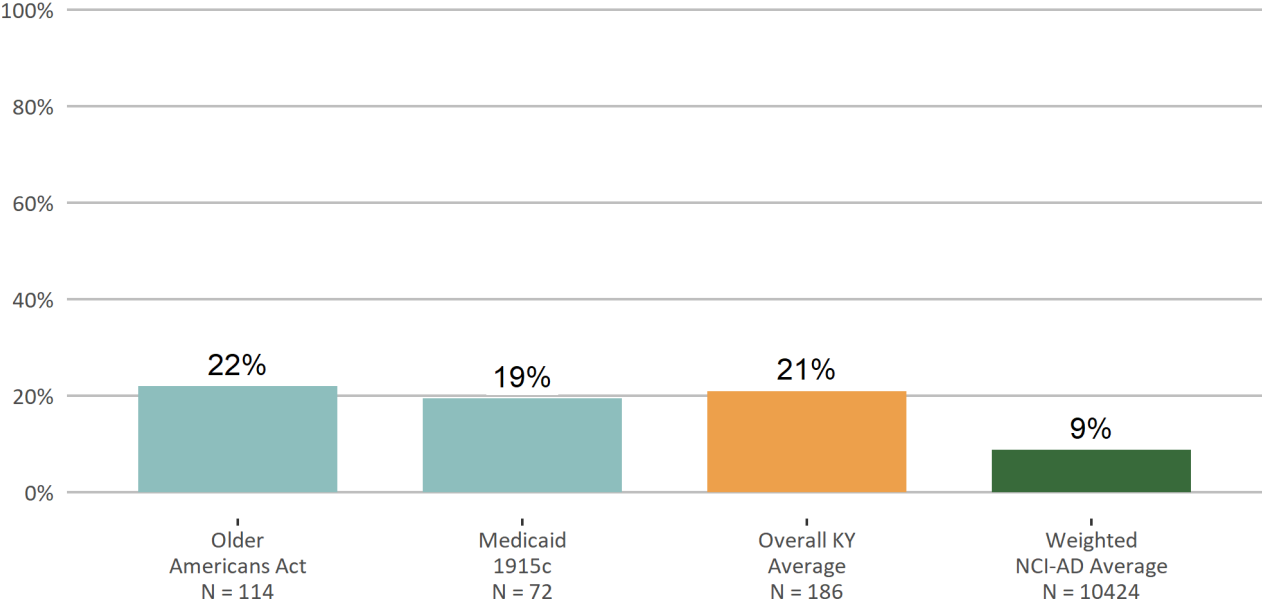
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 63

Wants a paid job (if they do not currently have one)

22%	19%	21%	9%
Older Americans Act N = 114	Medicaid 1915c N = 72	Overall KY Average N = 186	Weighted NCI-AD Average N = 10424

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 33. Wants a paid job (if they do not currently have one)

Program	Yes	Maybe, Not sure	No	N
Older Americans Act	22%	1%	77%	114
Medicaid 1915c	19%	1%	79%	72
Overall KY Average	**21%**	**1%**	**78%**	**186**
Weighted NCI-AD Average	**9%**	**5%**	**87%**	**10,424**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 65

Someone talked with them about job options (if they do not currently have a job but want one)

Older Americans Act N = 24	8%
Overall KY Average N = 38	13%
Weighted NCI-AD Average N = 887	34%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
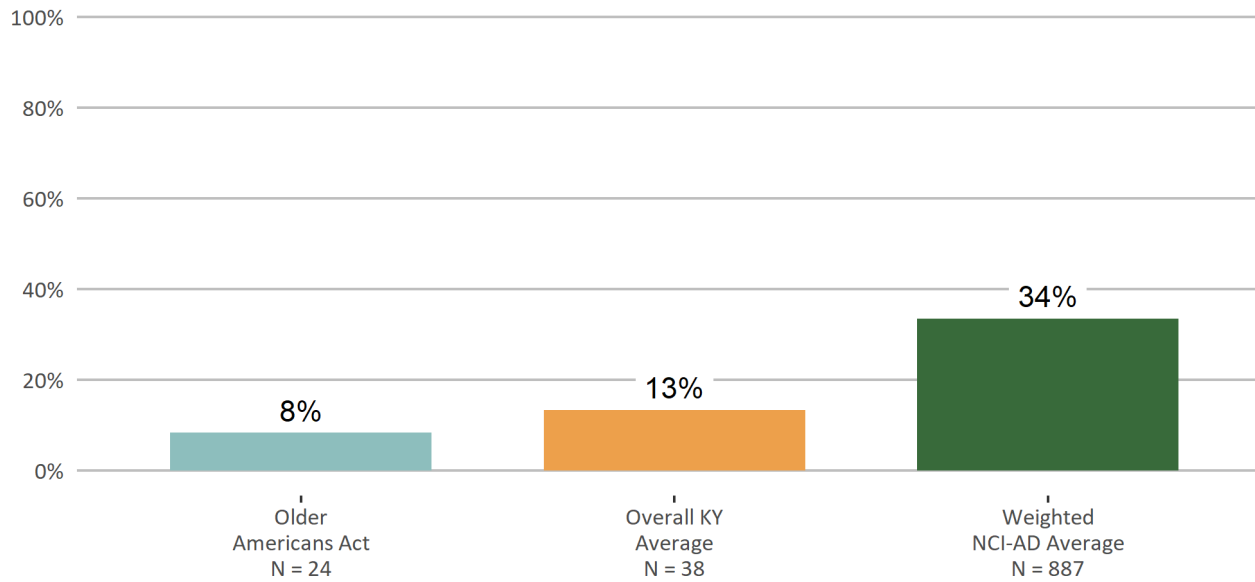
Table 34. Someone talked with them about job options (if they do not currently have a job but want one)

Program	Yes	No	N
Older Americans Act	8%	92%	24
Overall KY Average	**13%**	**87%**	**38**
Weighted NCI-AD Average	**34%**	**66%**	**887**

Person Volunteers

	Older Americans Act N = 125	Medicaid 1915c N = 87	Overall KY Average N = 212	Weighted NCI-AD Average N = 14217
Percent	6%	13%	9%	7%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 68
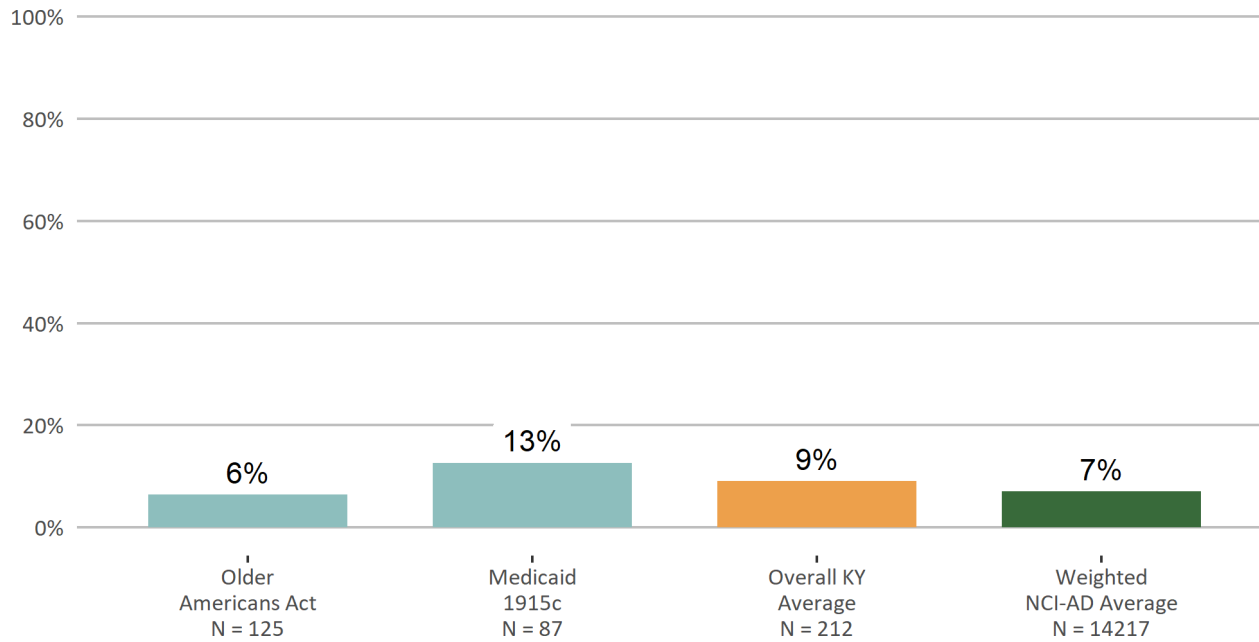
Table 35. Person volunteers

Proxy respondents were allowed for this question

Program	Yes	No	N
Older Americans Act	6%	94%	125
Medicaid 1915c	13%	87%	87
Overall KY Average	**9%**	**91%**	**212**
Weighted NCI-AD Average	**7%**	**93%**	**14,217**

Wants to volunteer (if they do not currently)

12%	5%	9%	7%
Older Americans Act N = 103	Medicaid 1915c N = 60	Overall KY Average N = 163	Weighted NCI-AD Average N = 9606

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
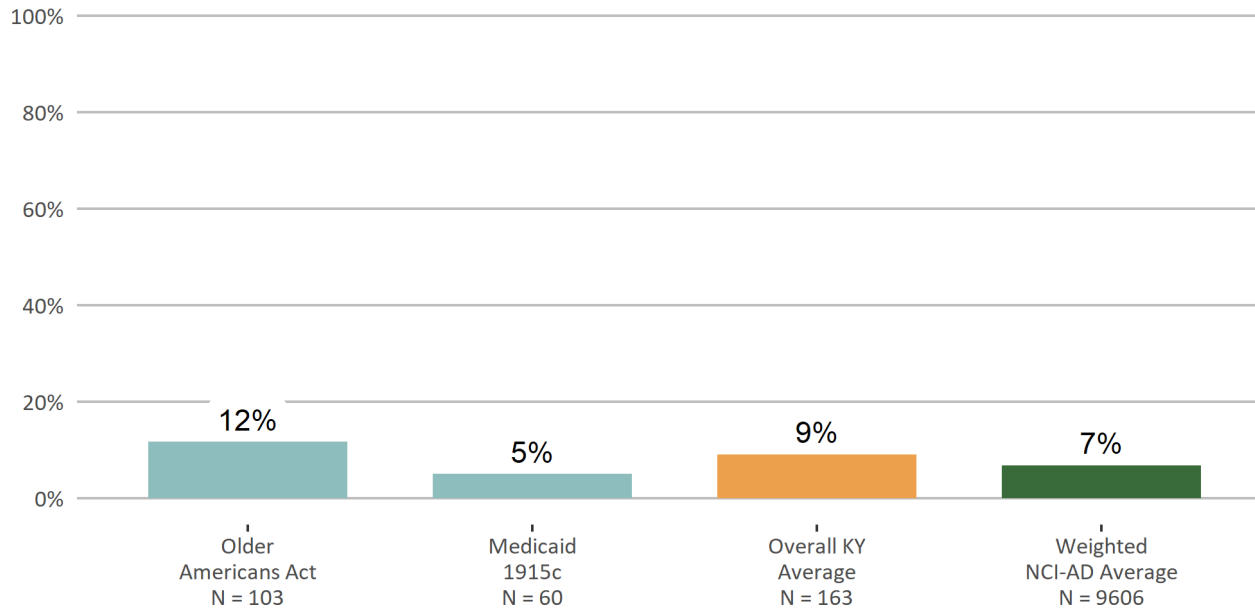
Table 36. Wants to volunteer (if they do not currently)

Program	Yes	Maybe, Not sure	No	N
Older Americans Act	12%	4%	84%	103
Medicaid 1915c	5%	10%	85%	60
Overall KY Average	**9%**	**6%**	**85%**	**163**
Weighted NCI-AD Average	**7%**	**9%**	**85%**	**9,606**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 71

Relationships

Has friends or family they do not live with who are a part of their life

96%
99%
97%
92%

100%

80%

60%

40%

20%

0%

Older
Americans Act
N = 116

Medicaid
1915c
N = 76

Overall KY
Average
N = 192

Weighted
NCI-AD Average
N = 11665

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
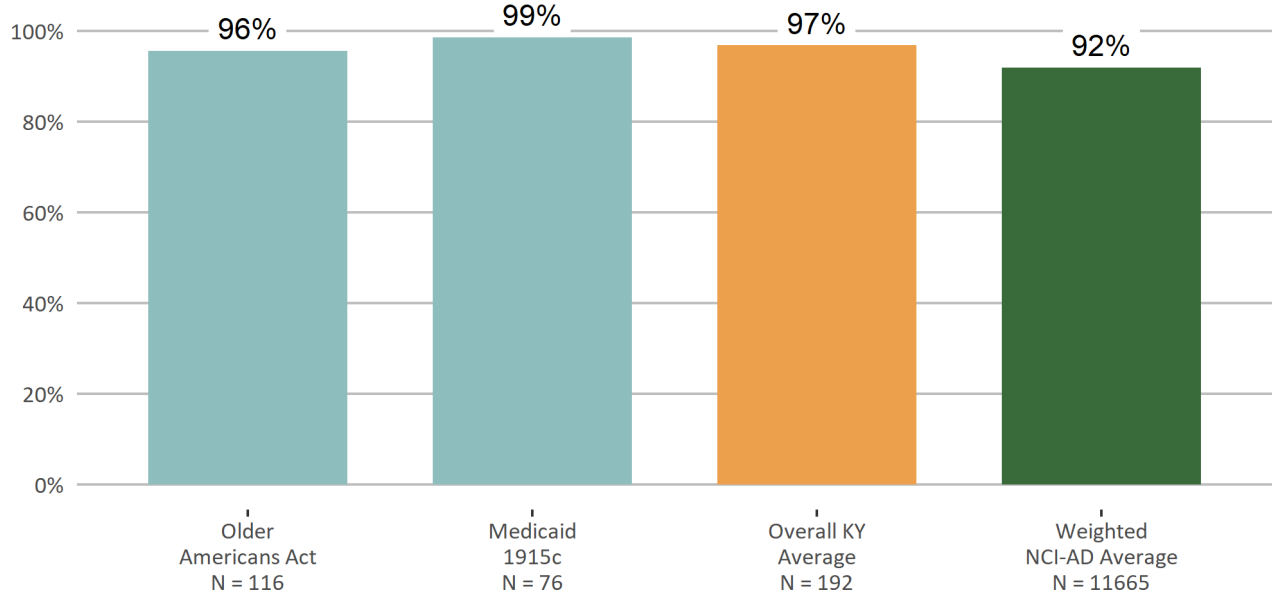
Table 37. Has friends or family they do not live with who are a part of their life

Program	Yes	No	N
Older Americans Act	96%	4%	116
Medicaid 1915c	99%	1%	76
Overall KY Average	**97%**	**3%**	**192**
Weighted NCI-AD Average	**92%**	**8%**	**11,665**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 74

Able to see or talk to their
friends and family when they want
(if has friends or family they do
not live with who are a part of
their life)

96%	93%	95%	94%
Older Americans Act N = 111	Medicaid 1915c N = 74	Overall KY Average N = 185	Weighted NCI-AD Average N = 10659
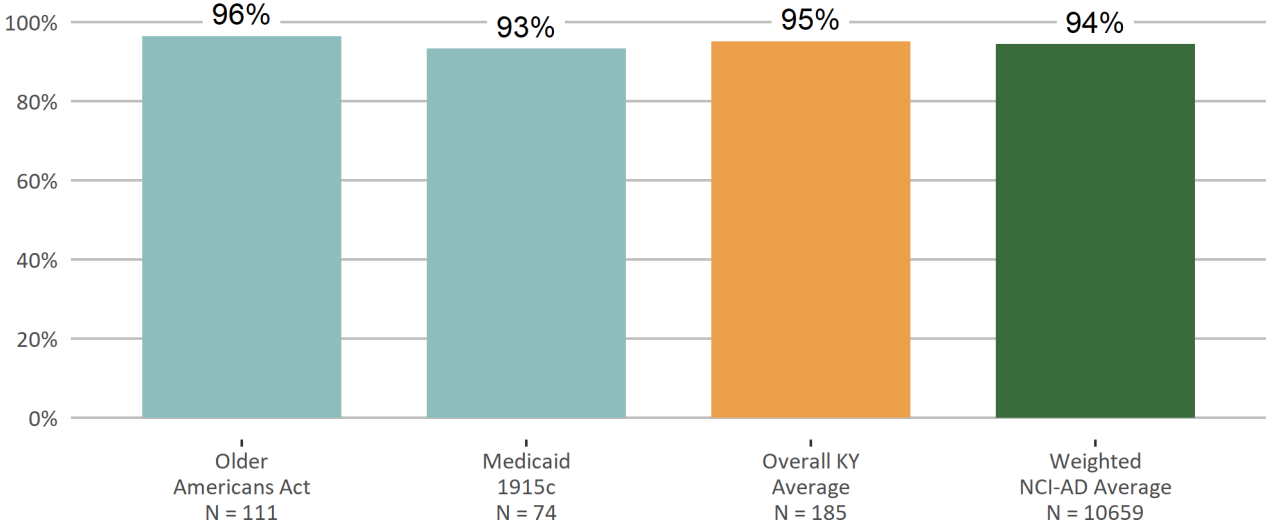
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 38. Able to see or talk to their friends and family when they want (if has friends or family they do not live with who are a part of their life)

Program	Yes	Maybe	No	N
Older Americans Act	58%	39%	4%	111
Medicaid 1915c	46%	47%	7%	74
Overall KY Average	**53%**	**42%**	**5%**	**185**
Weighted NCI-AD Average	**81%**	**13%**	**6%**	**10,659**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 76

Reasons not always able to see or talk to their friends and family when they want

Reason	Weighted NCI-AD Average
Availability of transportation	57%
Accessibility	14%
Staffing or personal assistance unavailable	4%
Health limitations	45%
Someone prevents from or rules against	2%
No or limited access to a phone	3%
No or limited access to the internet	3%
Other	3%

Legend: KY ◼ Weighted NCI-AD Average

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 39. Reasons not always able to see or talk to their friends and family when they want

Categories are not mutually exclusive, therefore N is not shown.

Program	Availability of transportation	Accessibility	Staffing or personal assistance unavailable	Health limitations	Someone prevents from or rules against	No or limited access to a phone	No or limited access to the internet	Other
Weighted NCI-AD Average	57%	14%	4%	45%	2%	3%	3%	3%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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Service Coordination

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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How first found out about services they can get

Category	KY	Weighted NCI-AD Average
Friend	13%	11%
Family	15%	21%
Aging and disability resource center; area agency on aging; center for independent living	6%	14%
State or county agency	6%	17%
Case manager or care coordinator	6%	17%

Legend: KY, Weighted NCI-AD Average

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 40A. How first found out about services they can get

Proxy respondents were allowed for this question. Categories are not mutually exclusive, therefore N is not shown.

Program	Friend	Family	Aging and disability resource center; area agency on aging; center for independent living	State or county agency	Case manager or care coordinator
Older Americans Act	6%	8%	5%	0%	3%
Medicaid 1915c	6%	7%	1%	6%	2%
Overall KY Average	**13%**	**15%**	**6%**	**6%**	**6%**
Weighted NCI-AD Average	**11%**	**21%**	**14%**	**17%**	**17%**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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How first found out about services they can get (continued)

Category	KY	Weighted NCI-AD Average
Doctor, hospital, clinic	15%	21%
Other provider or provider agency	6%	11%
Media, newspaper, TV, radio, billboard, brochure, flyer, advertisement	0%	1%
Internet or website	1%	1%
Other	6%	5%

■ KY ■ Weighted NCI-AD Average

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
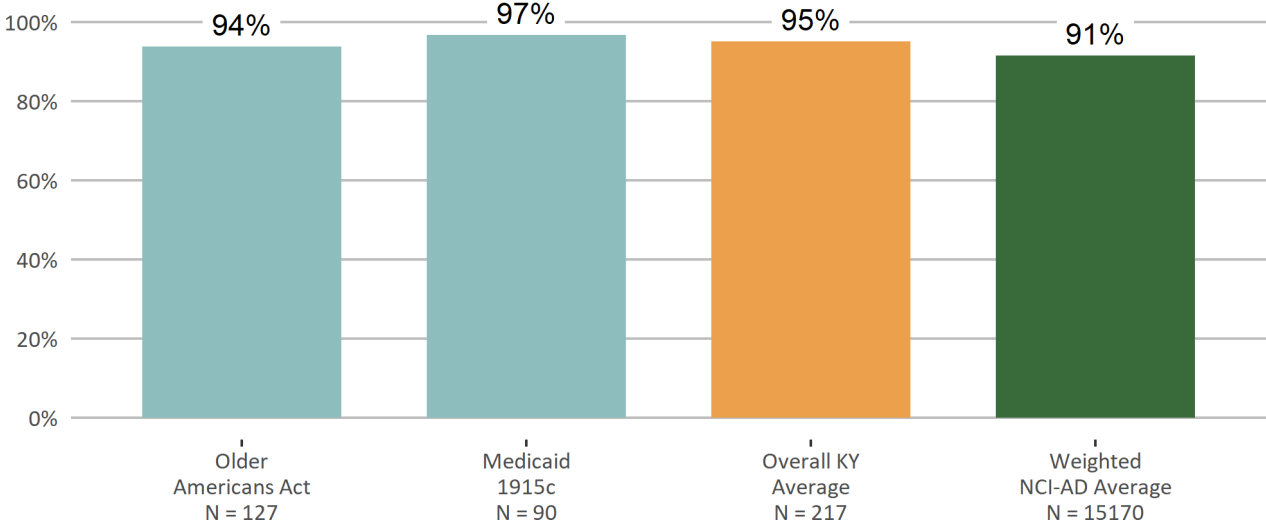
2022-23 Adult Consumer Survey National Results | 82

Table 40B. How first found out about services they can get (continued)

Proxy respondents were allowed for this question.

Program	Doctor, hospital, clinic	Other provider or provider agency	Media, newspaper, TV, radio, billboard, brochure, flyer, advertisement	Internet or website	Other
Older Americans Act	10%	3%	0%	0%	4%
Medicaid 1915c	5%	3%	0%	1%	2%
Overall KY Average	**15%**	**6%**	**0%**	**1%**	**6%**
Weighted NCI-AD Average	**21%**	**11%**	**1%**	**1%**	**5%**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Can contact their case manager or care coordinator when needs to

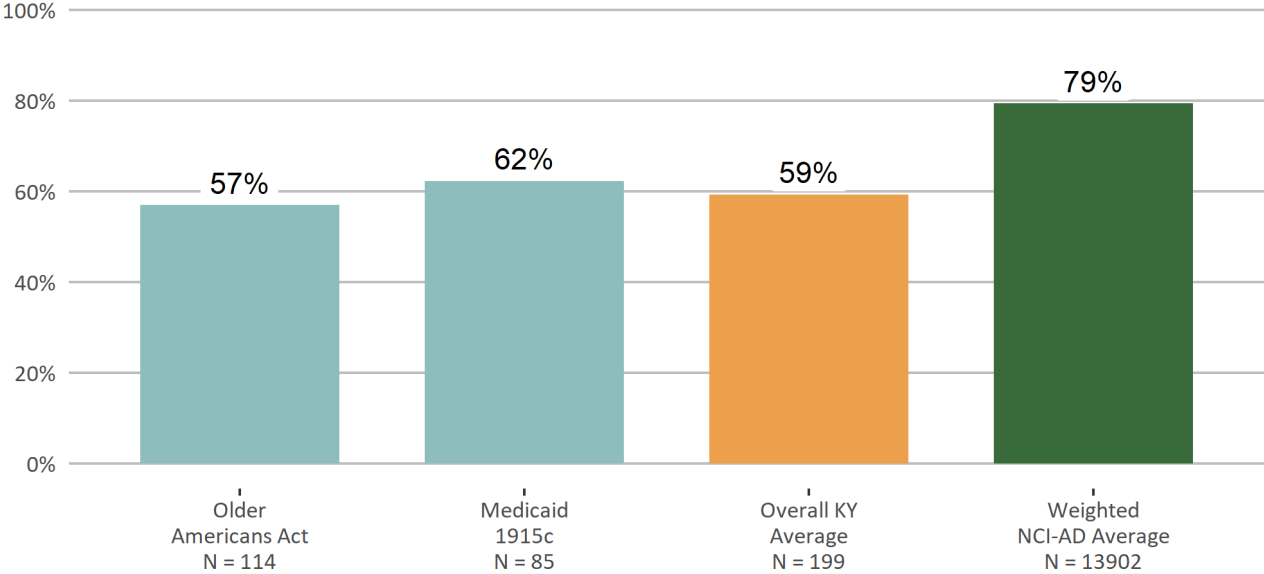|			
94%	95%	95%	94%
Older Americans Act N = 90	Medicaid 1915c N = 75	Overall KY Average N = 165	Weighted NCI-AD Average N = 10426

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
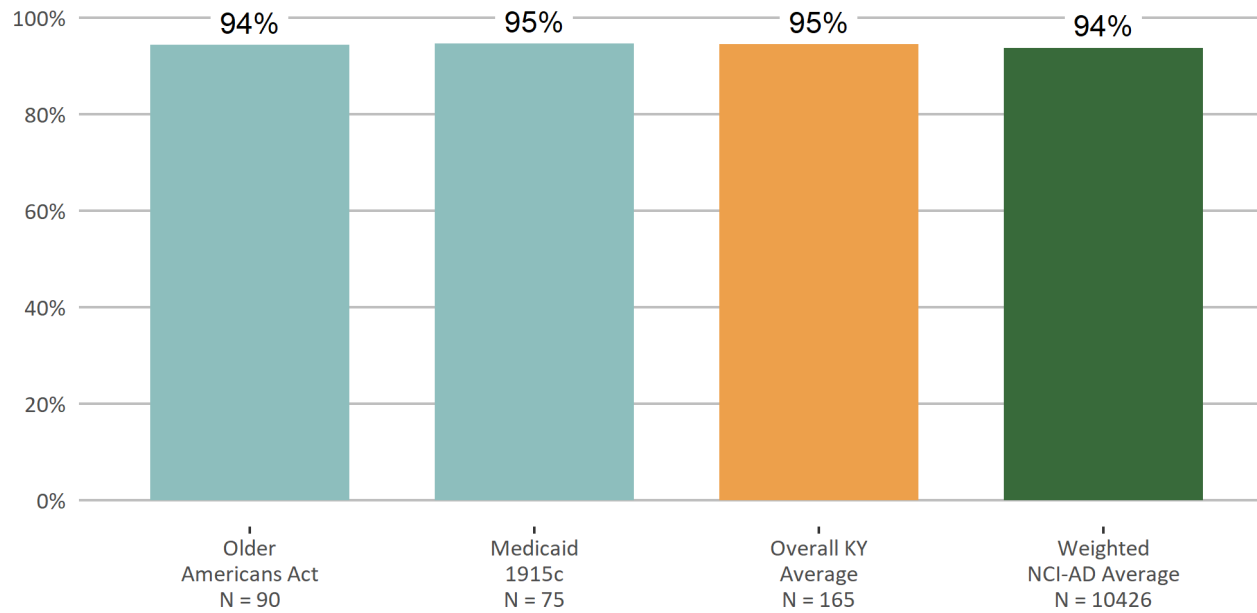
Table 41. Can contact their case manager or care coordinator when needs to

Proxy respondents were allowed for this question.

Program	Yes, always	Most of the time, usually	No	N
Older Americans Act	67%	28%	6%	90
Medicaid 1915c	71%	24%	5%	75
Overall KY Average	**69%**	**26%**	**5%**	**165**
Weighted NCI-AD Average	**80%**	**13%**	**6%**	**10,426**

Who helps person most often (if anyone helps on a regular basis)

Category	KY	NCI-AD Average
Paid support worker who is not a friend or relative	53%	54%
Paid family member or spouse or partner	8%	17%
Paid friend		2%
Unpaid family member or spouse or partner	31%	23%
Unpaid friend or volunteer	6%	3%
Other	2%	2%

KY
N = 183

Weighted NCI-AD Average
N = 13048
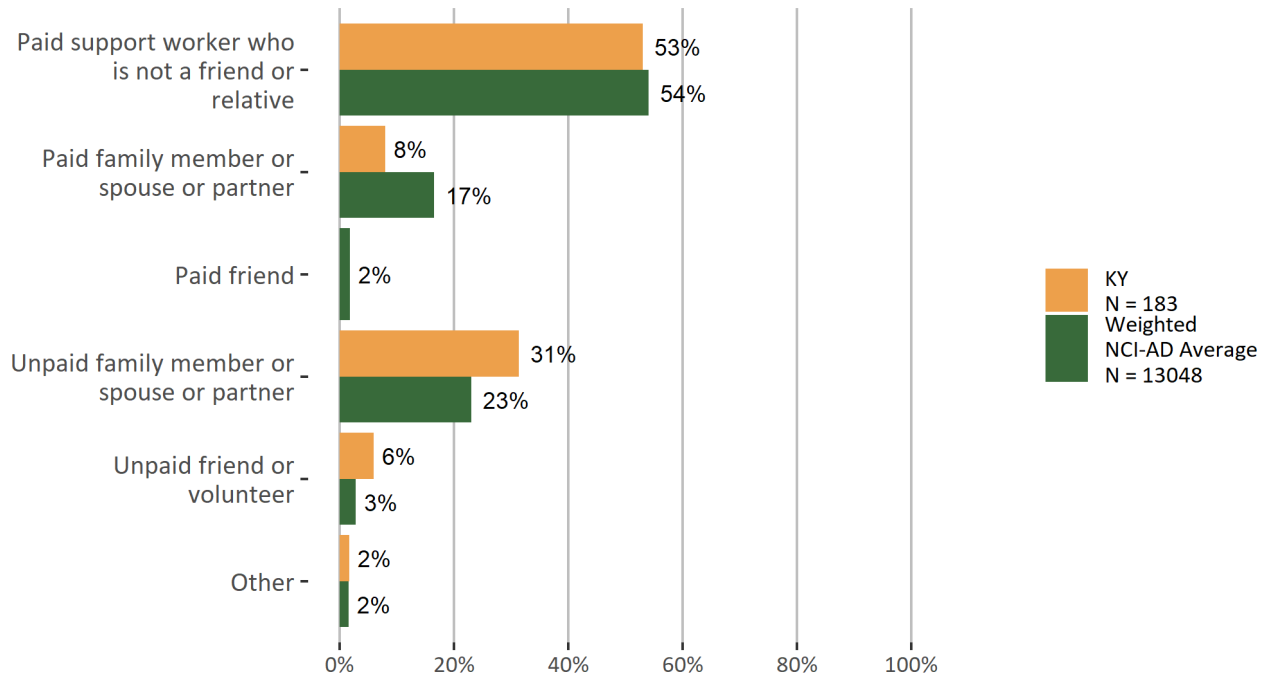
Table 42. Who helps person most often (if anyone helps on a regular basis)

Proxy respondents were allowed for this question.

Program	Paid support worker who is not a friend or relative	Paid family member or spouse or partner	Paid friend	Unpaid family member or spouse or partner	Unpaid friend or volunteer	Other	N
Older Americans Act	51%	0%	0%	40%	8%	1%	105
Medicaid 1915c	55%	18%	0%	21%	4%	3%	78
Overall KY Average	**53%**	**8%**	**0%**	**31%**	**6%**	**2%**	**183**
Weighted NCI-AD Average	**54%**	**17%**	**2%**	**23%**	**3%**	**2%**	**13,048**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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Additional people who help person on a regular basis

Category	KY	Weighted NCI-AD Average
Paid support worker who is not a friend or relative	23%	17%
Paid family member or spouse or partner	3%	4%
Paid friend	1%	1%
Unpaid family member or spouse or partner	31%	42%
Unpaid friend or volunteer	7%	10%
Other	2%	2%
No one else provides additional support	35%	32%

Legend: KY, Weighted NCI-AD Average

Table 43. Additional people who help person on a regular basis

Proxy respondents were allowed for this question. Categories are not mutually exclusive, therefore N is not shown.

Program	Paid support worker who is not a friend or relative	Paid family member or spouse or partner	Paid friend	Unpaid family member or spouse or partner	Unpaid friend or volunteer	Other	No one else provides additional support
Overall KY Average	23%	3%	1%	31%	7%	2%	35%
Weighted NCI-AD Average	17%	4%	1%	42%	10%	2%	32%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
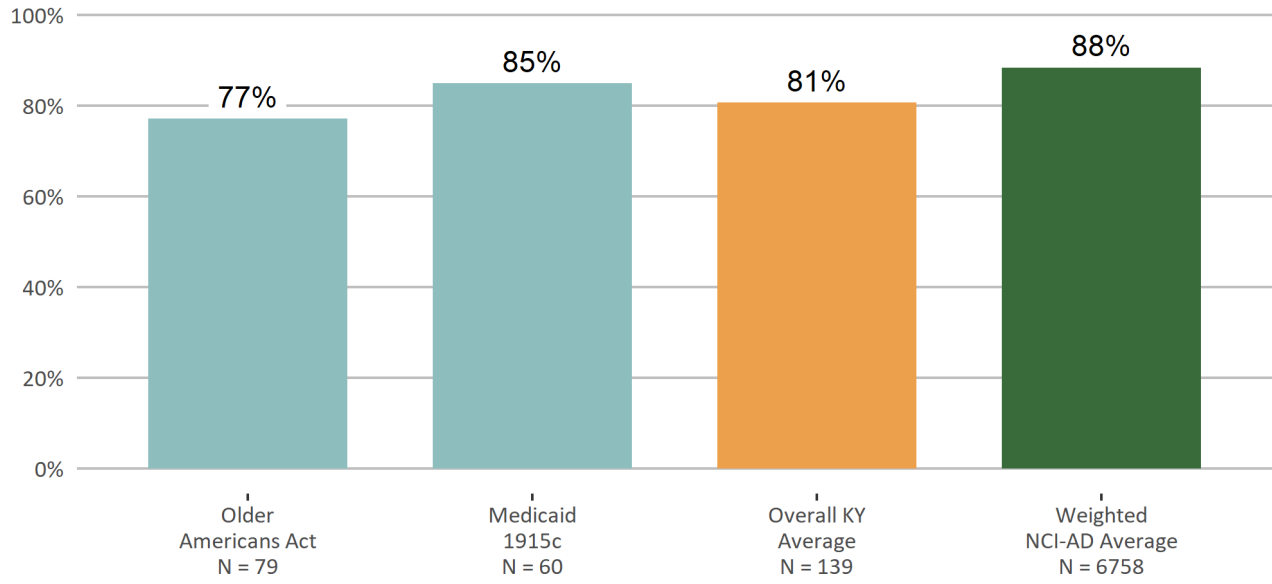
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People who are paid to help them come and leave when they are supposed to

Older Americans Act N = 79	Medicaid 1915c N = 60	Overall KY Average N = 139	Weighted NCI-AD Average N = 6758
77%	85%	81%	88%

Table 44. People who are paid to help them come and leave when they are supposed to

Proxy respondents were allowed for this question.

Program	Yes, all paid support workers, always or almost always	Some, or usually	No, never or rarely	N
Older Americans Act	77%	22%	1%	79
Medicaid 1915c	85%	15%	0%	60
Overall KY Average	**81%**	**19%**	**1%**	**139**
Weighted NCI-AD Average	**88%**	**9%**	**2%**	**6,758**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Has a backup plan if the people who are paid to help them do not show up

40%	61%	49%	67%
Older Americans Act N = 82	Medicaid 1915c N = 61	Overall KY Average N = 143	Weighted NCI-AD Average N = 6627

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
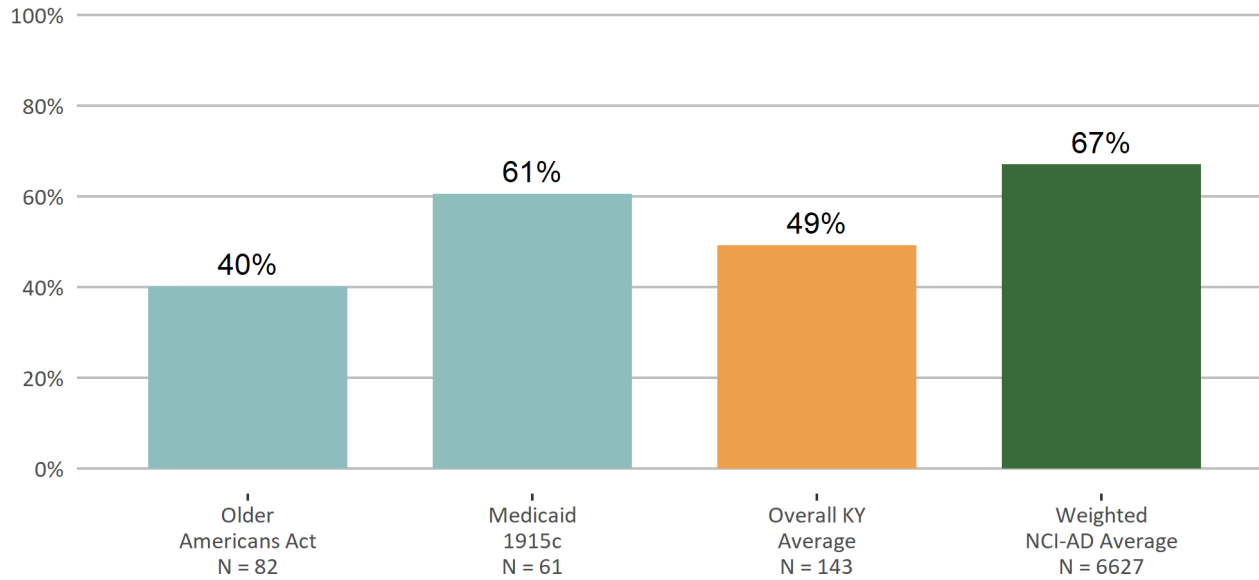
Table 45. Has a backup plan if their people who are paid to help them do not show up

Proxy respondents were allowed for this question.

Program	Yes	No	N
Older Americans Act	40%	60%	82
Medicaid 1915c	61%	39%	61
Overall KY Average	**49%**	**51%**	**143**
Weighted NCI-AD Average	**67%**	**33%**	**6,627**

Has an emergency plan in place in case of widescale emergency
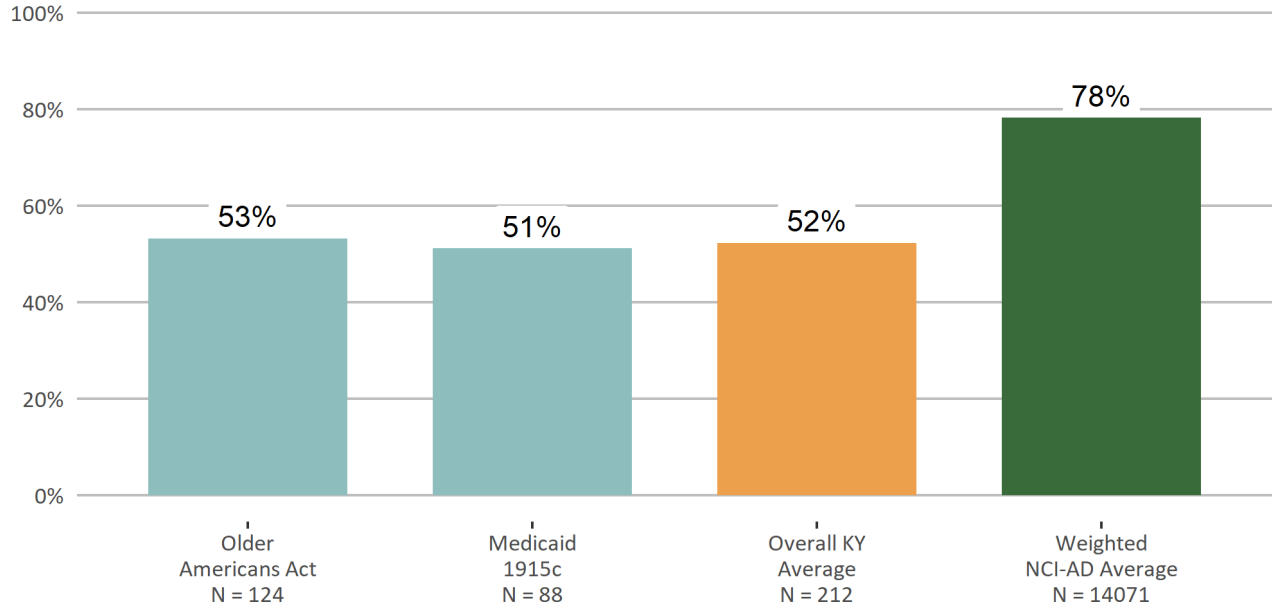
Bar chart:
- Older Americans Act (N = 124): 53%
- Medicaid 1915c (N = 88): 51%
- Overall KY Average (N = 212): 52%
- Weighted NCI-AD Average (N = 14071): 78%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 46. Has an emergency plan in place in case of widescale emergency

Proxy respondents were allowed for this question.

Program	Yes	No	N
Older Americans Act	53%	47%	124
Medicaid 1915c	51%	49%	88
Overall KY Average	**52%**	**48%**	**212**
Weighted NCI-AD Average	**78%**	**22%**	**14,071**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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Knows whom to contact if they have
a complaint about their services

Bar chart:
- Older Americans Act (N = 99): 83%
- Medicaid 1915c (N = 65): 85%
- Overall KY Average (N = 164): 84%
- Weighted NCI-AD Average (N = 9582): 88%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
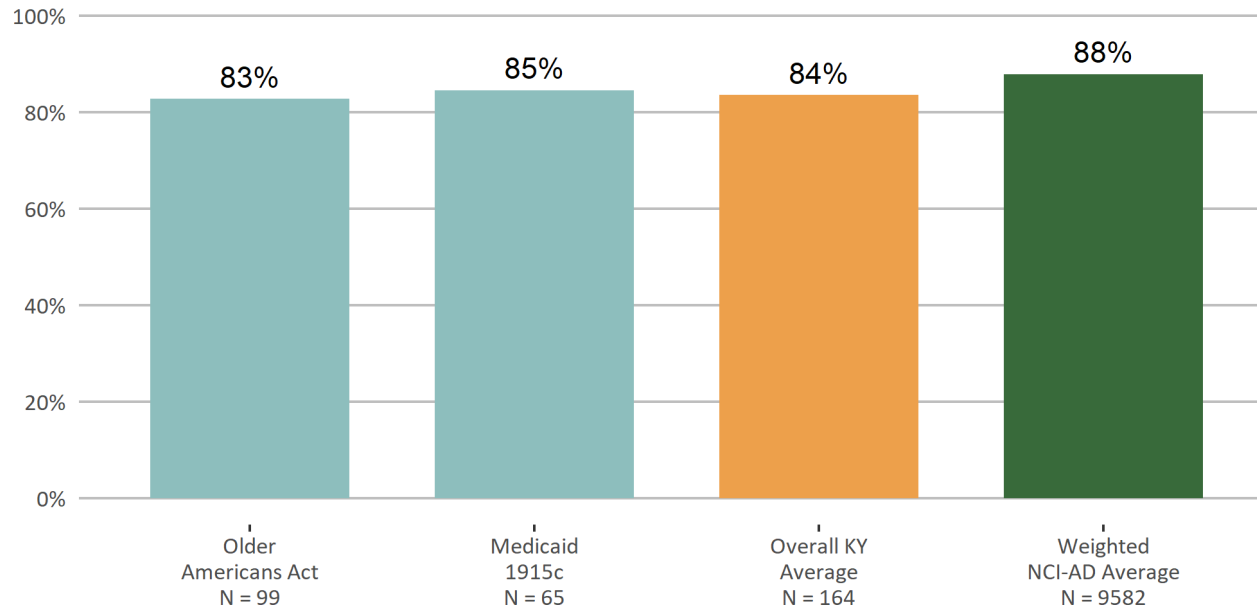
Table 47. Knows whom to contact if they have a complaint about their services

Program	Yes	Maybe, Not sure	No	N
Older Americans Act	81%	2%	17%	99
Medicaid 1915c	85%	0%	15%	65
Overall KY Average	**82%**	**1%**	**16%**	**164**
Weighted NCI-AD Average	**81%**	**7%**	**12%**	**9,582**

Knows whom to contact if they want to make changes to services

	Older Americans Act N = 97	Medicaid 1915c N = 64	Overall KY Average N = 161	Weighted NCI-AD Average N = 9438
	81%	91%	85%	83%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
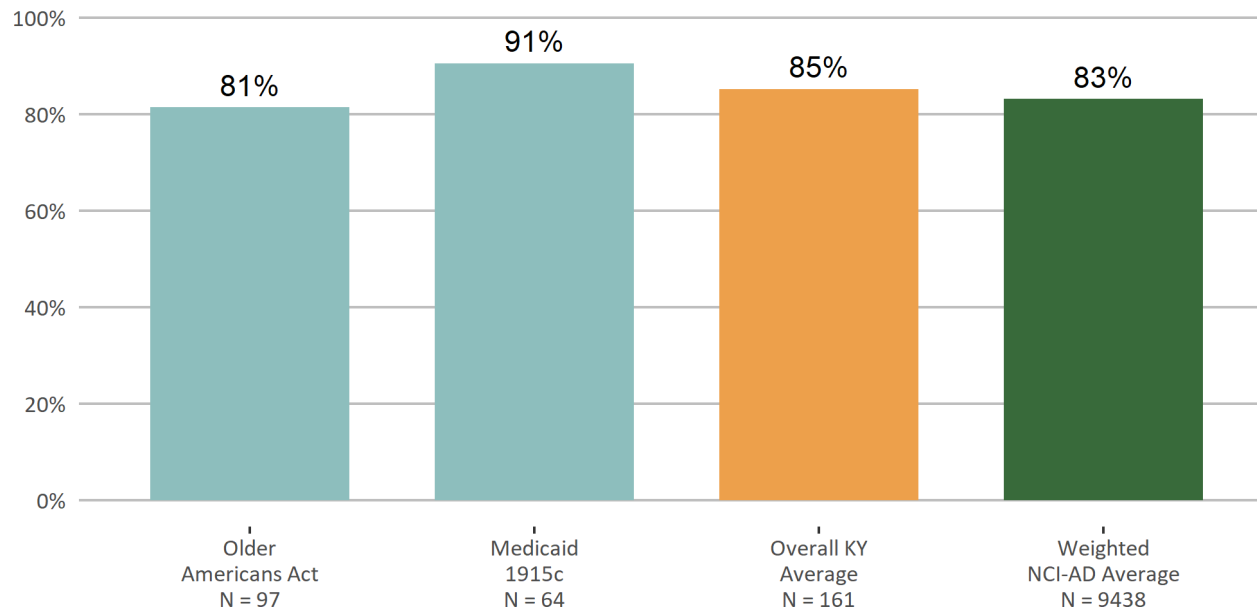
Table 48. Knows whom to contact if they want to make changes to services

Program	Yes	Maybe, Not sure	No	N
Older Americans Act	81%	2%	16%	97
Medicaid 1915c	91%	2%	8%	64
Overall KY Average	**85%**	**2%**	**13%**	**161**
Weighted NCI-AD Average	**83%**	**8%**	**8%**	**9,438**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Services meet all needs and current goals

48%	52%	50%	71%
Older Americans Act N = 110	Medicaid 1915c N = 81	Overall KY Average N = 191	Weighted NCI-AD Average N = 12225

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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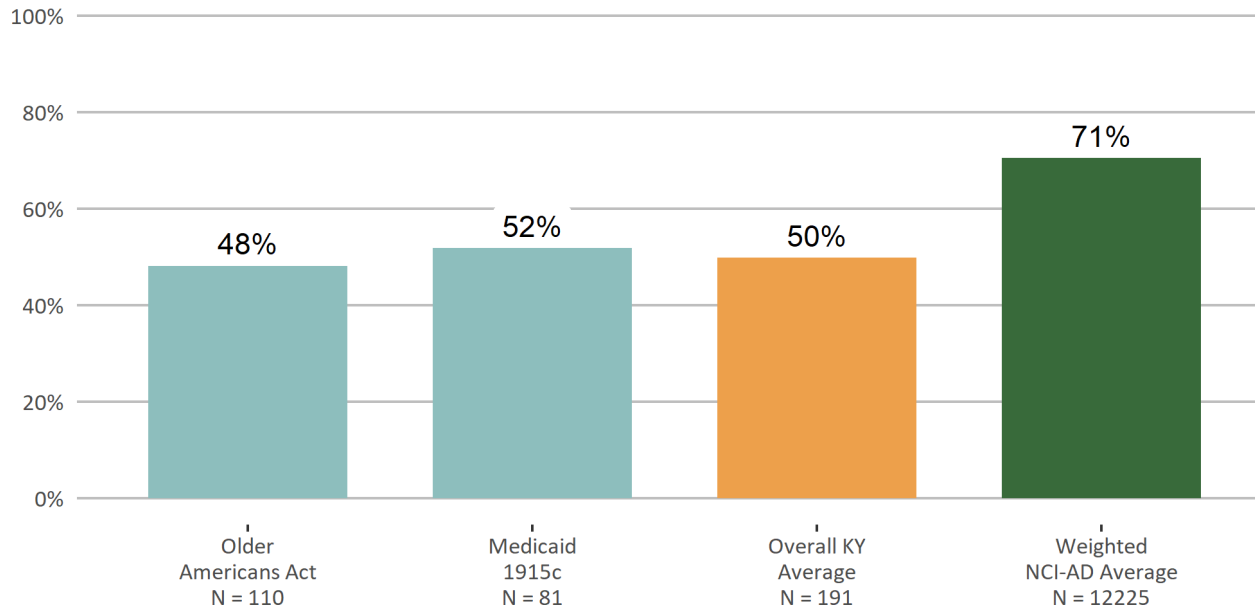
Table 49. Services meet all current needs

Proxy respondents were allowed for this question.

Program	Yes, completely, all needs and goals	Some needs and goals	No, not at all, needs and goals are not met	N
Older Americans Act	48%	46%	5%	110
Medicaid 1915c	52%	43%	5%	81
Overall KY Average	**50%**	**45%**	**5%**	**191**
Weighted NCI-AD Average	**71%**	**24%**	**6%**	**12,225**
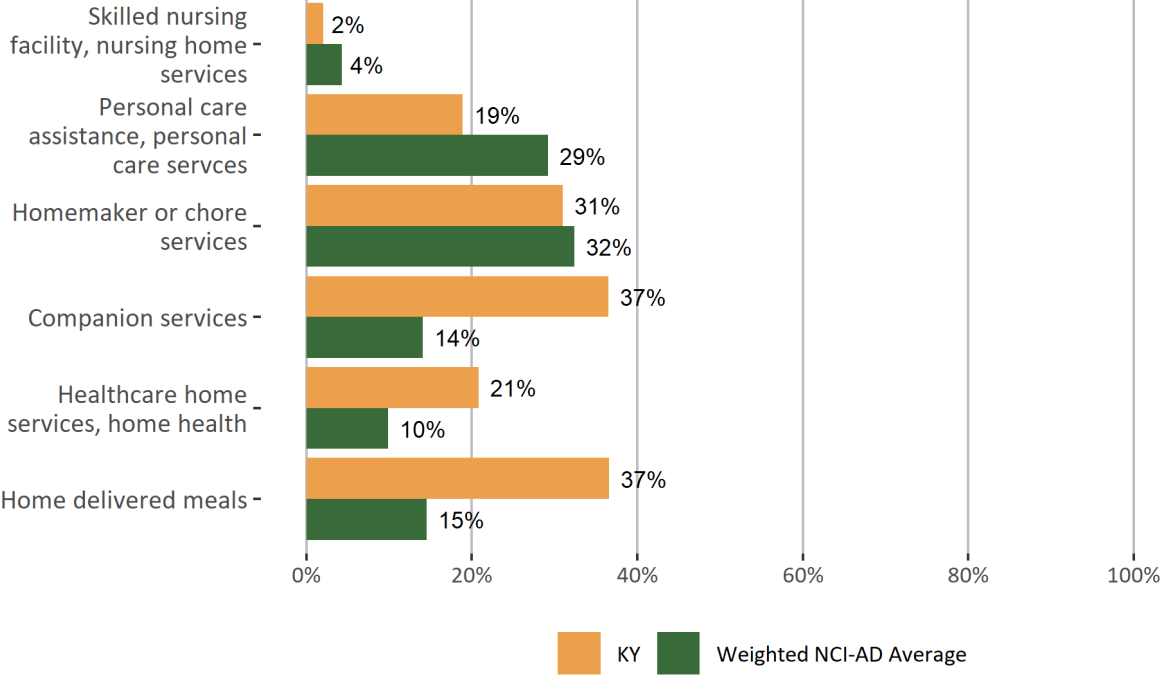
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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Additional Services Needed

Service	KY	Weighted NCI-AD Average
Skilled nursing facility, nursing home services	2%	4%
Personal care assistance, personal care servces	19%	29%
Homemaker or chore services	31%	32%
Companion services	37%	14%
Healthcare home services, home health	21%	10%
Home delivered meals	37%	15%

Table 50A. Additional services and supports needed (if all current needs and goals are not being met)

Proxy respondents were allowed for this question; categories are not mutually exclusive, therefore N is not shown.

Program	Skilled nursing facility, nursing home services	Personal care assistance, personal care services	Homemaker or chore services	Companion services	Healthcare home services, home health	Home delivered meals
Older Americans Act	2%	9%	21%	20%	12%	19%
Medicaid 1915c	0%	10%	10%	16%	9%	17%
Overall KY Average	**2%**	**19%**	**31%**	**37%**	**21%**	**37%**
Weighted NCI-AD Average	**4%**	**29%**	**32%**	**14%**	**10%**	**15%**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Additional Services Needed
(continued)

Service	KY	Weighted NCI-AD Average
Adult day services	19%	9%
Transportation	31%	28%
Respite or family caregiver support	12%	6%
Health care	4%	7%
Mental health care	18%	9%
Dental care	34%	14%

Legend: KY, Weighted NCI-AD Average

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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Table 50B. Additional services and supports needed (if all current needs and goals are not being met; continued)

Proxy respondents were allowed for this question; categories are not mutually exclusive, therefore N is not shown.

Program	Adult day services	Transportation	Respite or family caregiver support	Health care	Mental health care	Dental care
Older Americans Act	12%	21%	5%	2%	10%	15%
Medicaid 1915c	7%	10%	7%	2%	8%	18%
Overall KY Average	**19%**	**31%**	**12%**	**4%**	**18%**	**34%**
Weighted NCI-AD Average	**9%**	**28%**	**6%**	**7%**	**9%**	**14%**
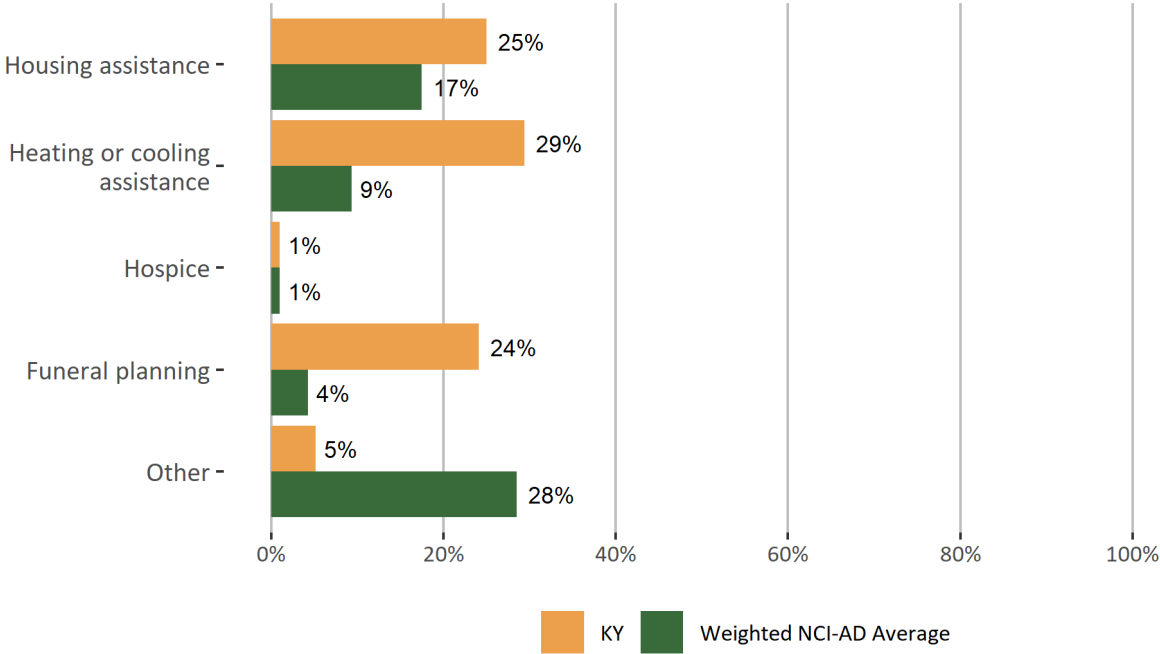
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 105

Additional Services Needed
(continued)

	KY	Weighted NCI-AD Average
Housing assistance	25%	17%
Heating or cooling assistance	29%	9%
Hospice	1%	1%
Funeral planning	24%	4%
Other	5%	28%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 50C. Additional services and supports needed (if all current needs and goals are not being met; continued)

Proxy respondents were allowed for this question; categories are not mutually exclusive, therefore N is not shown.

Program	Housing assistance	Heating or cooling assistance	Hospice	Funeral planning	Other
Older Americans Act	14%	13%	1%	12%	3%
Medicaid 1915c	11%	16%	0%	12%	2%
Overall KY Average	**25%**	**29%**	**1%**	**24%**	**5%**
Weighted NCI-AD Average	**17%**	**9%**	**1%**	**4%**	**28%**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Case manager talked to them about services that might help with their unmet needs (if all current needs and goals are not being met and has a case manager)

Older Americans Act N = 52	Medicaid 1915c N = 33	Overall KY Average N = 85	Weighted NCI-AD Average N = 2536
44%	39%	42%	56%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 108
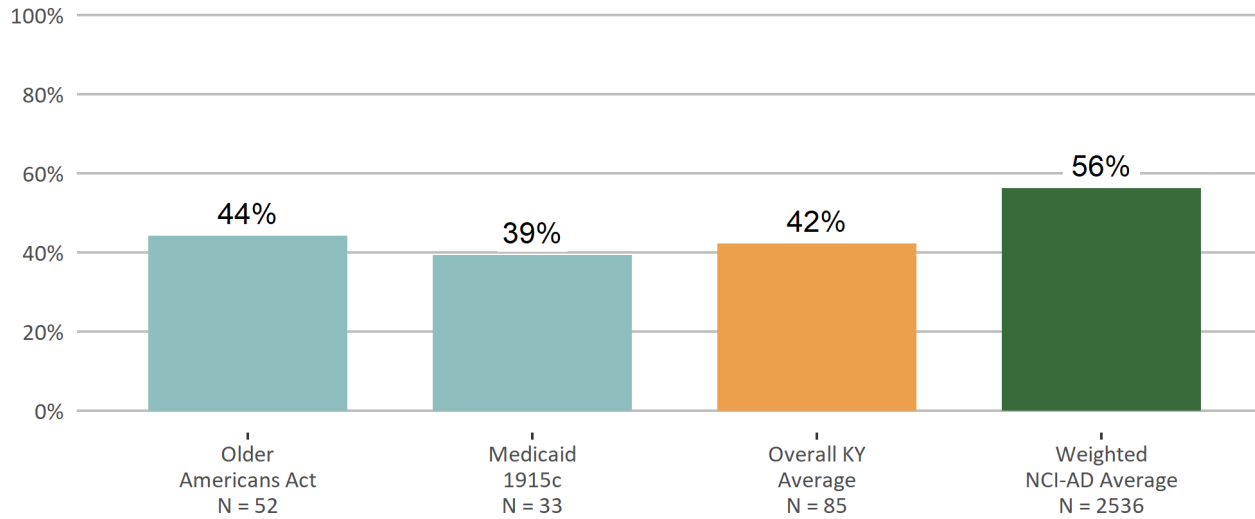
Table 51. Case manager talked to them about services that might help with their unmet needs (if all current needs and goals are not being met and has a case manager)

Proxy respondents were allowed for this question.

Program	Yes	No	N
Older Americans Act	44%	56%	52
Medicaid 1915c	39%	61%	33
Overall KY Average	**42%**	**58%**	**85**
Weighted NCI-AD Average	**56%**	**44%**	**2,536**

Service providers work together to provide support
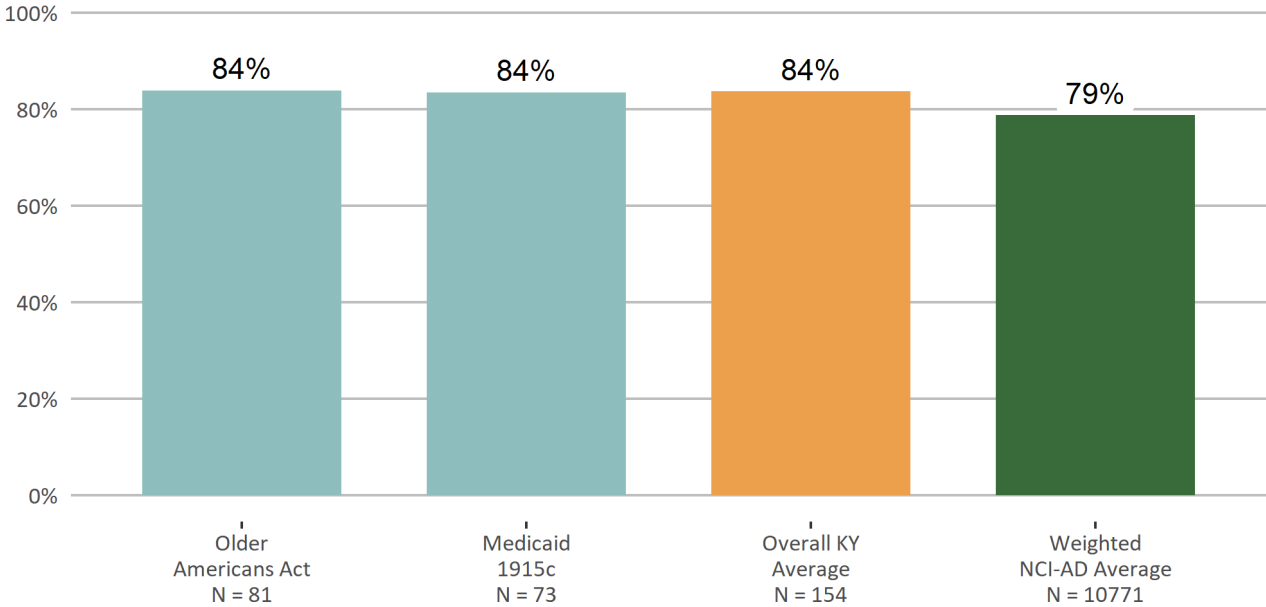
	Older Americans Act N = 81	Medicaid 1915c N = 73	Overall KY Average N = 154	Weighted NCI-AD Average N = 10771
	84%	84%	84%	79%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 52. Service providers work together to provide support

New question in 2022-2023.

Program	Yes, all service providers	Sometimes, or some service providers	No	N
Older Americans Act	84%	9%	7%	81
Medicaid 1915c	84%	11%	5%	73
Overall KY Average	**84%**	**10%**	**6%**	**154**
Weighted NCI-AD Average	**79%**	**12%**	**9%**	**10,771**

Care Coordination

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 112

Knows how to manage chronic conditions (if has at least one)

86%	78%	83%	85%
Older Americans Act N = 111	Medicaid 1915c N = 72	Overall KY Average N = 183	Weighted NCI-AD Average N = 10269

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
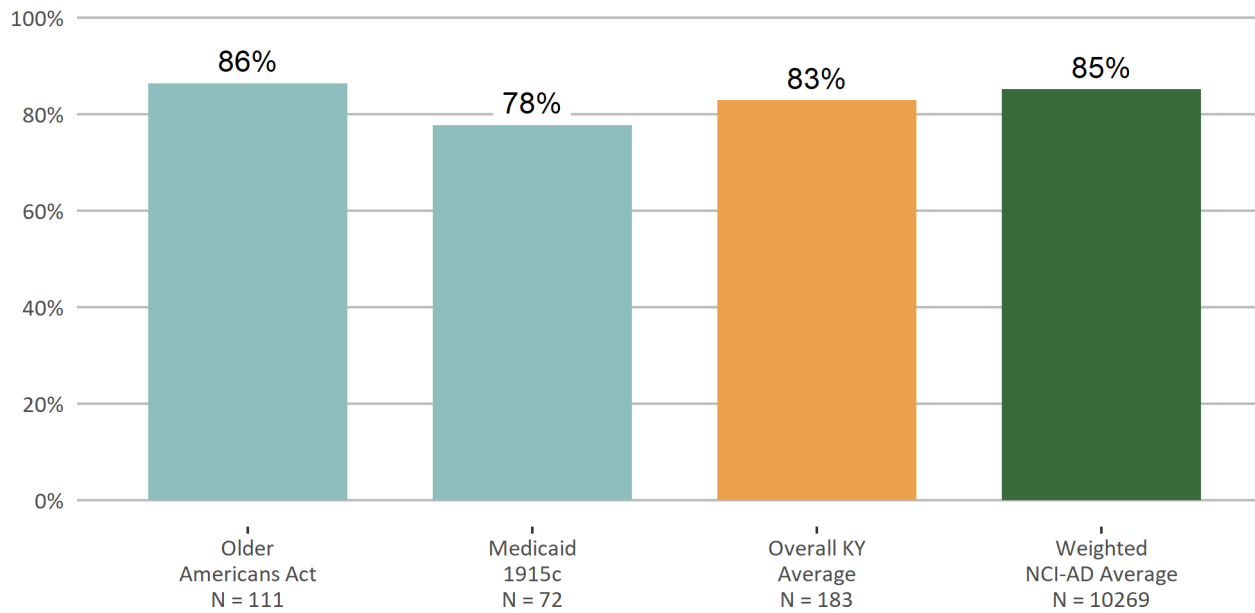
Table 53. Knows how to manage chronic conditions (if has at least one)

Program	Yes	In-between, or some conditions	No	N
Older Americans Act	86%	12%	2%	111
Medicaid 1915c	78%	14%	8%	72
Overall KY Average	**83%**	**13%**	**4%**	**183**
Weighted NCI-AD Average	**85%**	**10%**	**5%**	**10,269**

Stayed overnight in a hospital or rehab/nursing facility in the past 12 months and was discharged to go home

Older Americans Act N = 122	30%
Medicaid 1915c N = 85	26%
Overall KY Average N = 207	28%
Weighted NCI-AD Average N = 14099	29%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
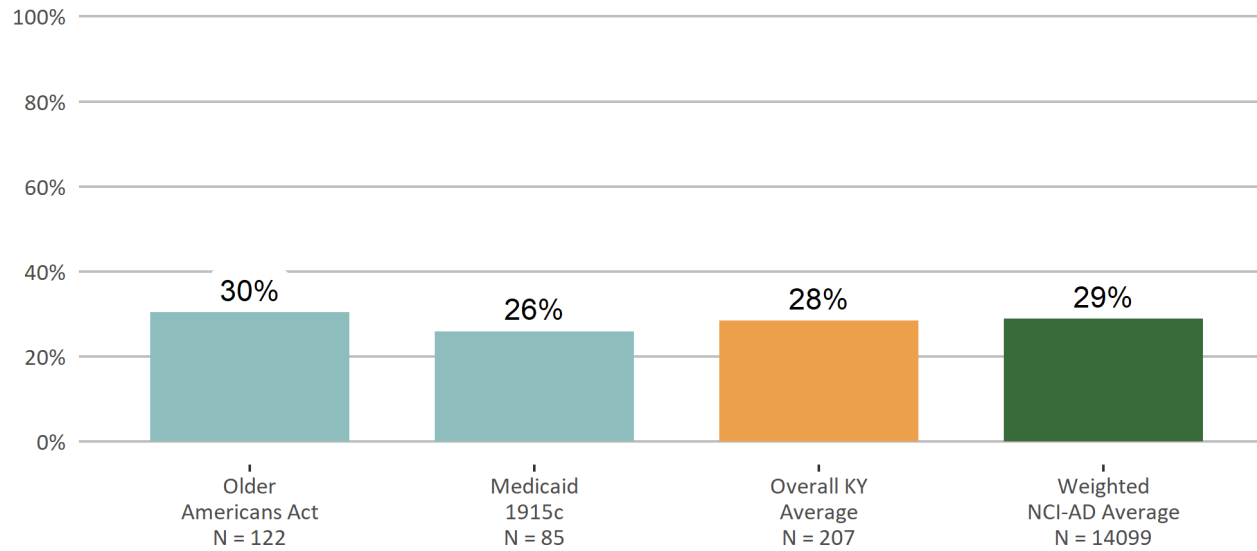
Table 54. Stayed overnight in a hospital or rehab/nursing facility in the past 12 months and was discharged to go home

Proxy respondents were allowed for this question.

Program	Yes	No	N
Older Americans Act	30%	70%	122
Medicaid 1915c	26%	74%	85
Overall KY Average	**28%**	**72%**	**207**
Weighted NCI-AD Average	**29%**	**71%**	**14,099**

Felt comfortable and supported enough to go home after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

Older Americans Act N = 31	Overall KY Average N = 50	Weighted NCI-AD Average N = 3056
90%	84%	86%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 117
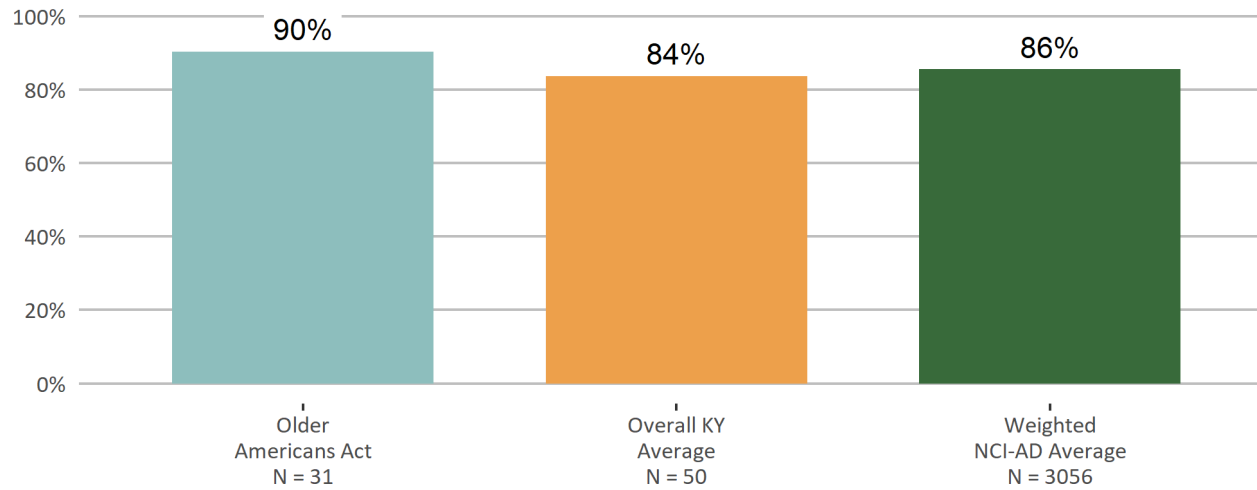
Table 55. Felt comfortable and supported enough to go home after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

Program	Yes	In-between	No	N
Older Americans Act	90%	3%	6%	31
Overall KY Average	**84%**	**2%**	**14%**	**50**
Weighted NCI-AD Average	**86%**	**7%**	**8%**	**3,056**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 118

Someone followed-up to make sure they had needed services and supports after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

	Older Americans Act N = 35	Medicaid 1915c N = 21	Overall KY Average N = 56	Weighted NCI-AD Average N = 3735
	74%	71%	73%	85%
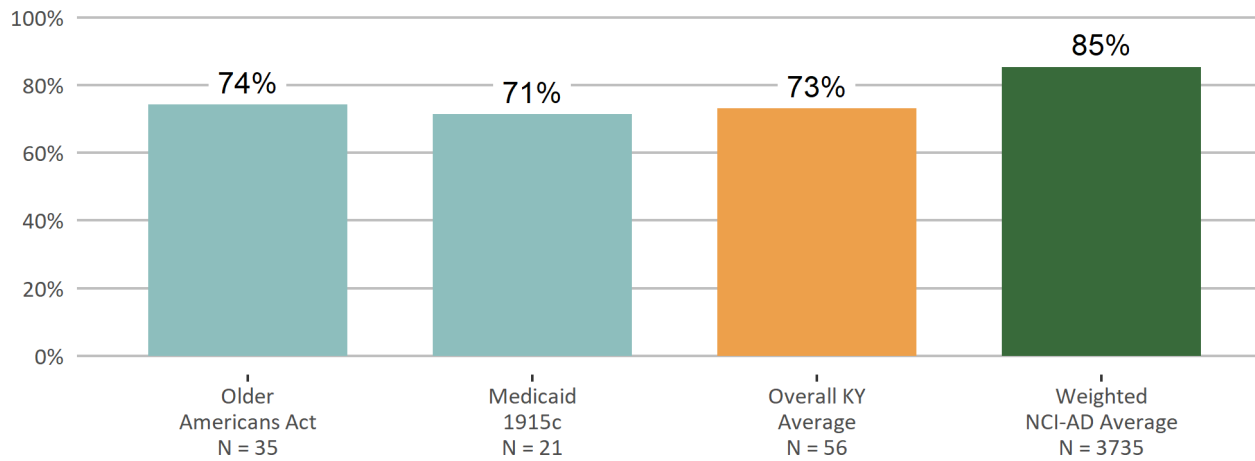
Table 56. Someone followed-up to make sure they had needed services and supports after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

Proxy respondents were allowed for this question.

Program	Yes	No	N
Older Americans Act	74%	26%	35
Medicaid 1915c	71%	29%	21
Overall KY Average	**73%**	**27%**	**56**
Weighted NCI-AD Average	**85%**	**15%**	**3,735**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 120

Choice and Control

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 121

Always feels in control of their life

61%	54%	58%	69%
Older Americans Act N = 110	Medicaid 1915c N = 72	Overall KY Average N = 182	Weighted NCI-AD Average N = 10647
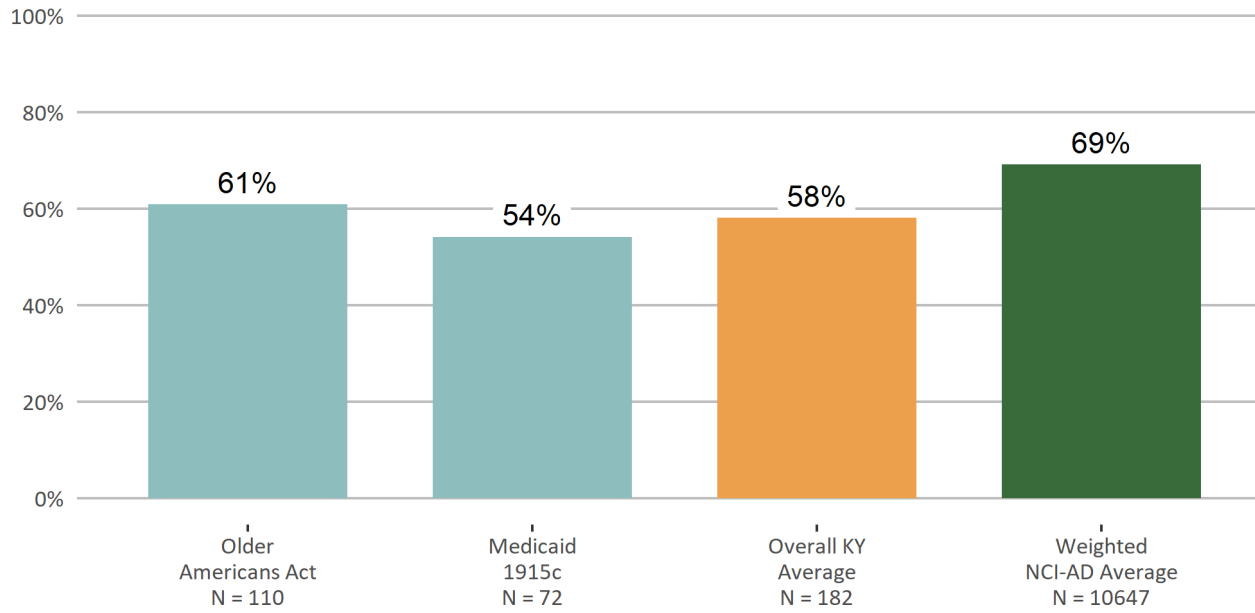
Table 57. Feels in control of their life

Program	Yes, almost always, always	In-between, sometimes	No, rarely, never	N
Older Americans Act	61%	31%	8%	110
Medicaid 1915c	54%	38%	8%	72
Overall KY Average	**58%**	**34%**	**8%**	**182**
Weighted NCI-AD Average	**69%**	**24%**	**7%**	**10,647**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 123

Able to furnish and decorate their room however they want to (if living in a group setting)

82%

100%

80%

60%

40%

20%

0%

Weighted
NCI-AD Average
N = 1263

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 124
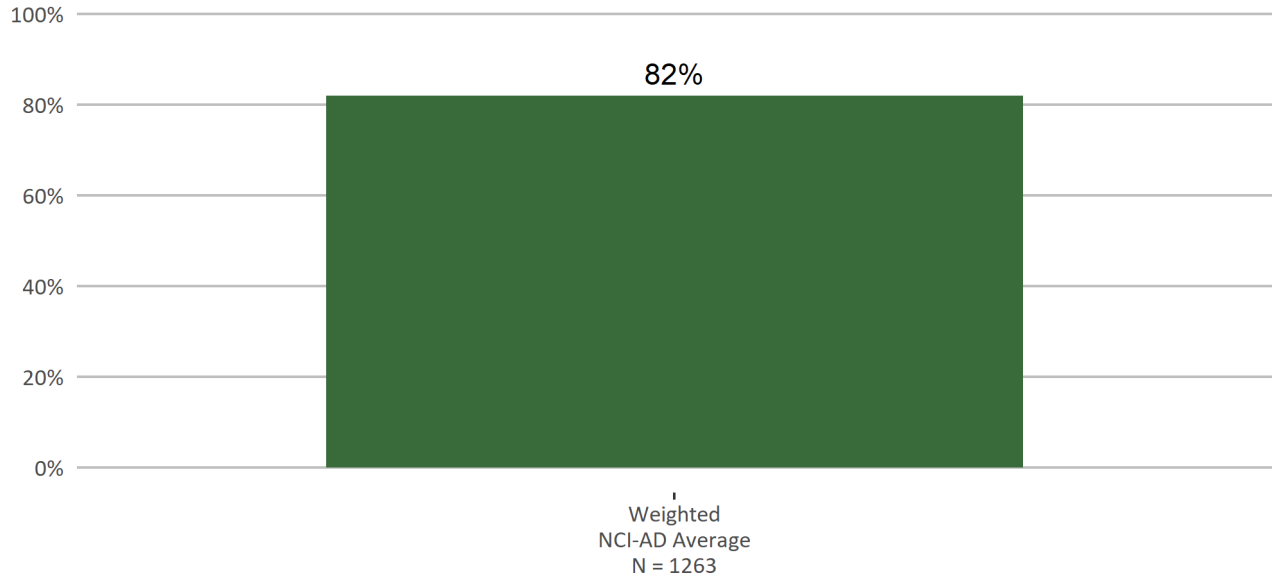
Table 58. Able to furnish and decorate their room however they want to (if living in a group setting)

Program	In all ways	In most ways	Only in some ways, or not at all	N
Weighted NCI-AD Average	**53%**	**29%**	**18%**	**1,263**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 125

Can choose or change their roommate
(if living in a group setting and has a roommate)

Weighted
NCI-AD Average
N = 601

31%
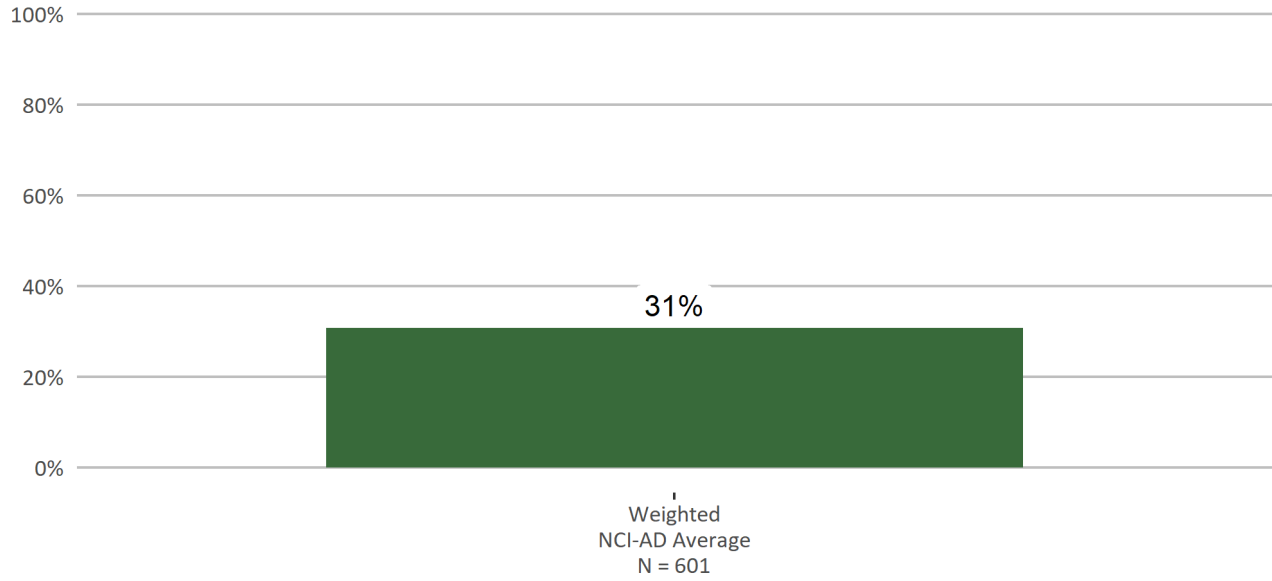
Table 59. Can choose or change their roommate (if living in a group setting and has a roommate)

Program	Yes	No	N
Weighted NCI-AD Average	**31%**	**69%**	**601**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 127

Can always get up and go to bed
when they want to

89%

Weighted
NCI-AD Average
N = 2339

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 128
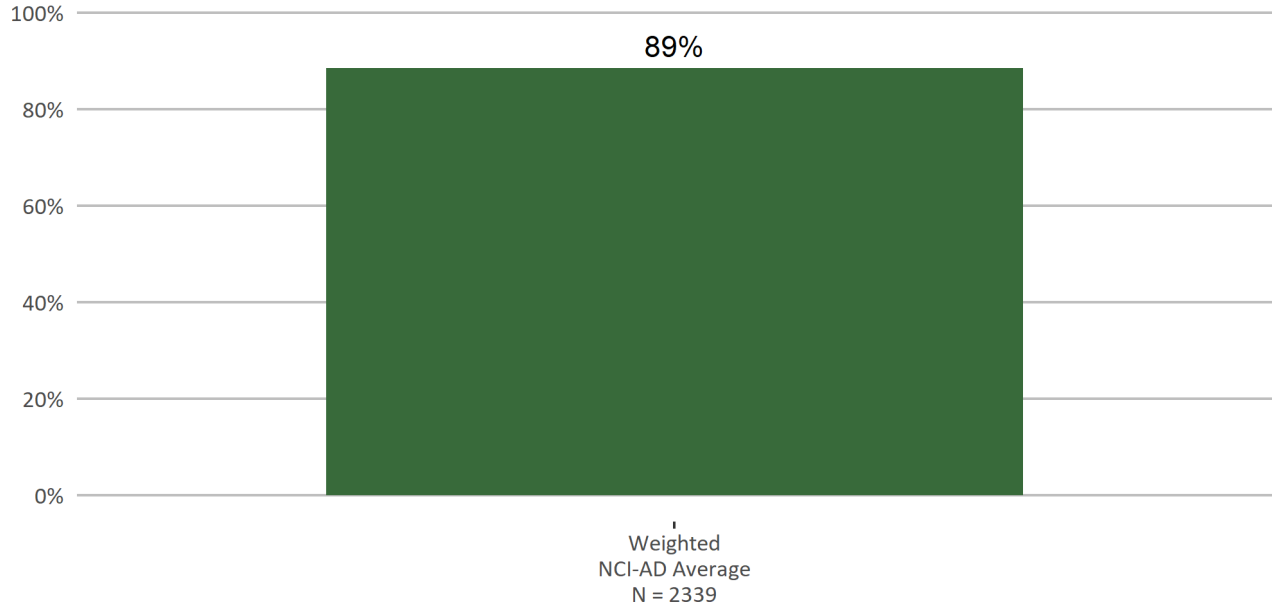
Table 60. Can get up and go to bed when they want to

Program	Yes, always, or almost always	Some days, sometimes	No, never	N
Weighted NCI-AD Average	89%	9%	3%	2,339

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 129

Can always eat their meals when they want to

74%

Weighted
NCI-AD Average
N = 2326

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 130
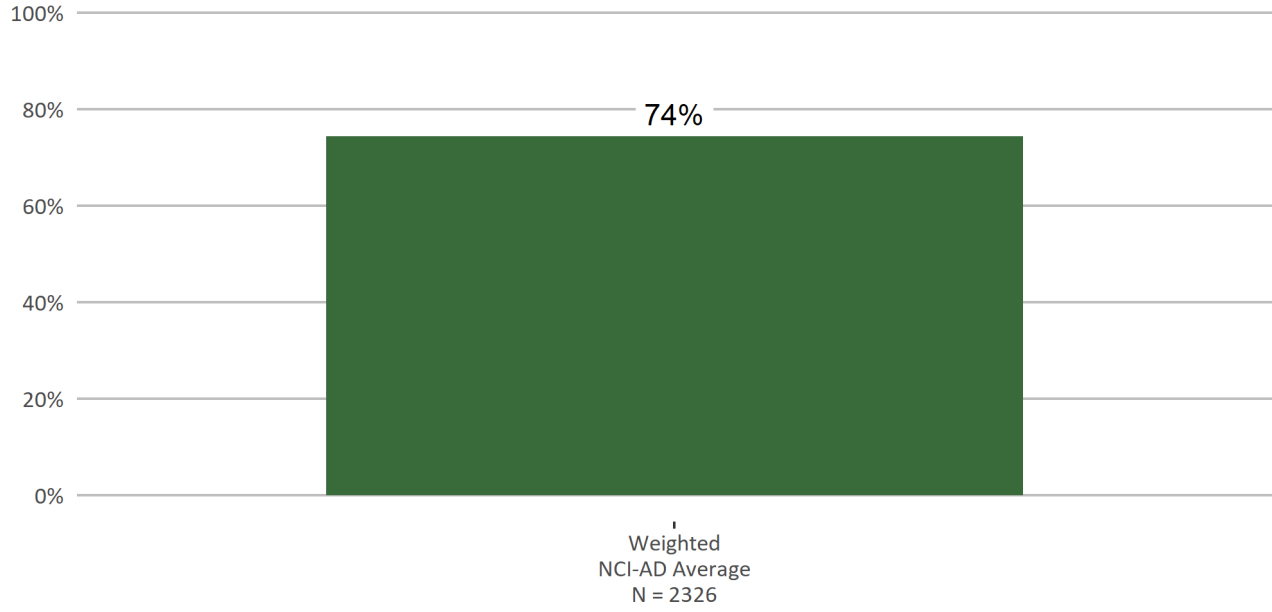
Table 61. Can eat their meals when they want to

Program	Yes, always, or almost always	Some days, sometimes	No, never	N
Weighted NCI-AD Average	**74%**	**11%**	**15%**	**2,326**
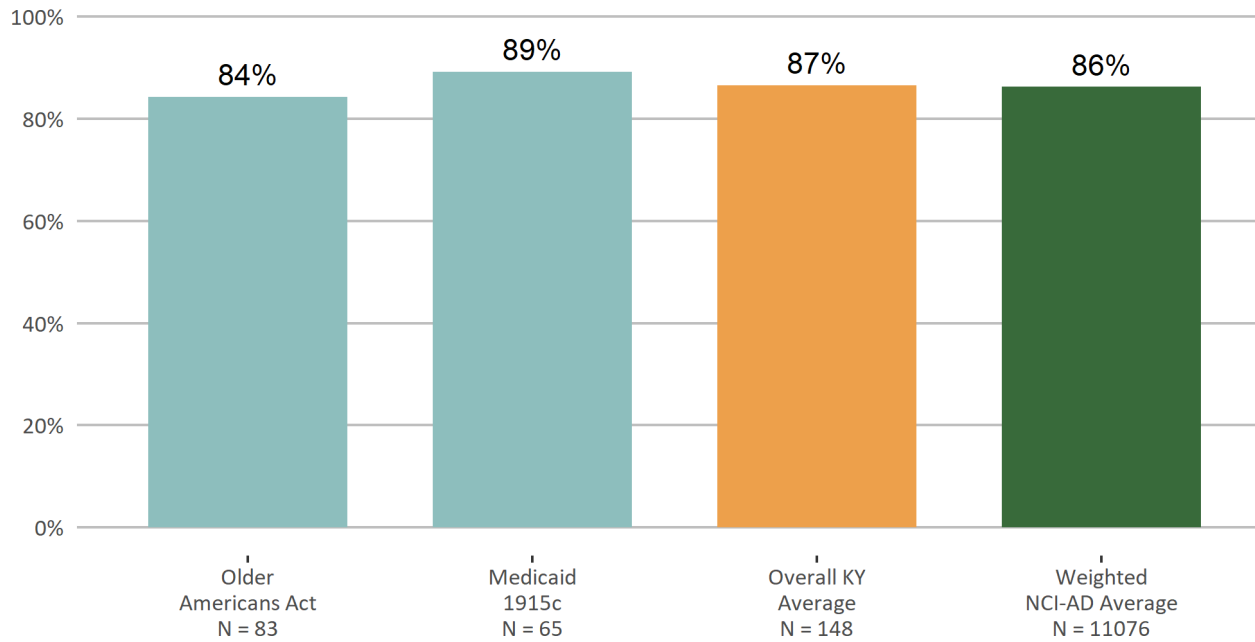
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 131

Can choose or change their services

Older Americans Act N = 83: 84%
Medicaid 1915c N = 65: 89%
Overall KY Average N = 148: 87%
Weighted NCI-AD Average N = 11076: 86%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 62. Can choose or change their services

Proxy respondents were allowed for this question

Program	Yes, all services	Sometimes, or some services	No	N
Older Americans Act	77%	7%	16%	83
Medicaid 1915c	85%	5%	11%	65
Overall KY Average	**81%**	**6%**	**13%**	**148**
Weighted NCI-AD Average	**72%**	**14%**	**14%**	**11,076**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 133

Can choose or change when and how often they receive services

67%	77%	71%	66%
Older Americans Act N = 81	Medicaid 1915c N = 61	Overall KY Average N = 142	Weighted NCI-AD Average N = 11038

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
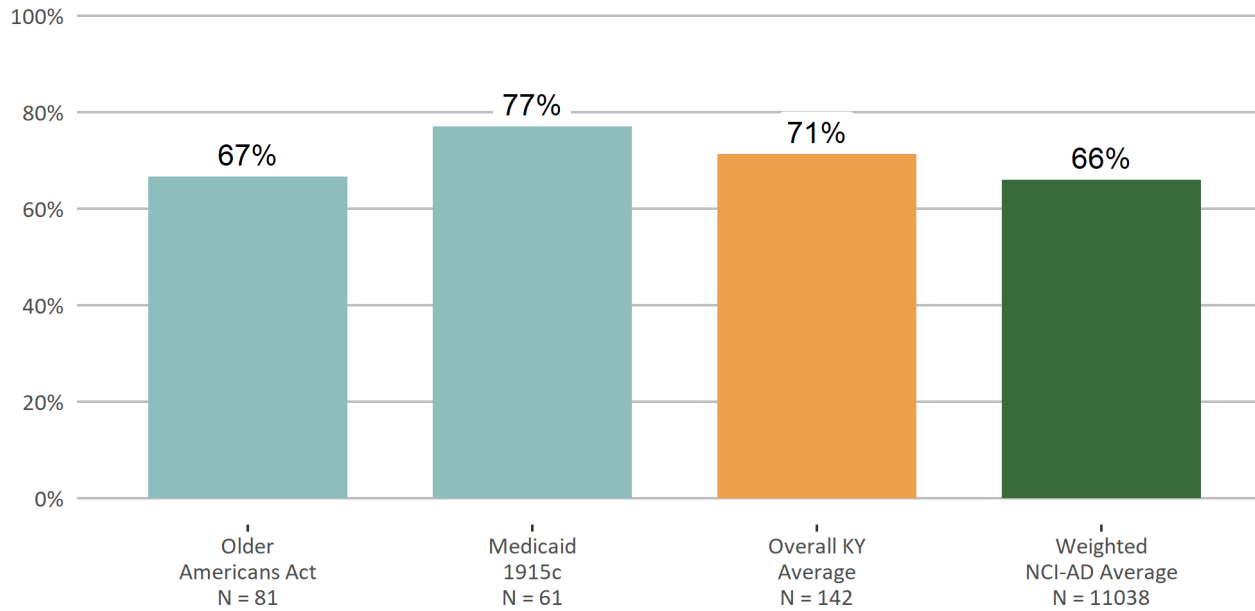
Table 63. Can choose or change when and how often they receive services

Proxy respondents were allowed for this question

Program	Yes, all services	Sometimes, or some services	No	N
Older Americans Act	67%	5%	28%	81
Medicaid 1915c	77%	7%	16%	61
Overall KY Average	**71%**	**6%**	**23%**	**142**
Weighted NCI-AD Average	**66%**	**15%**	**19%**	**11,038**
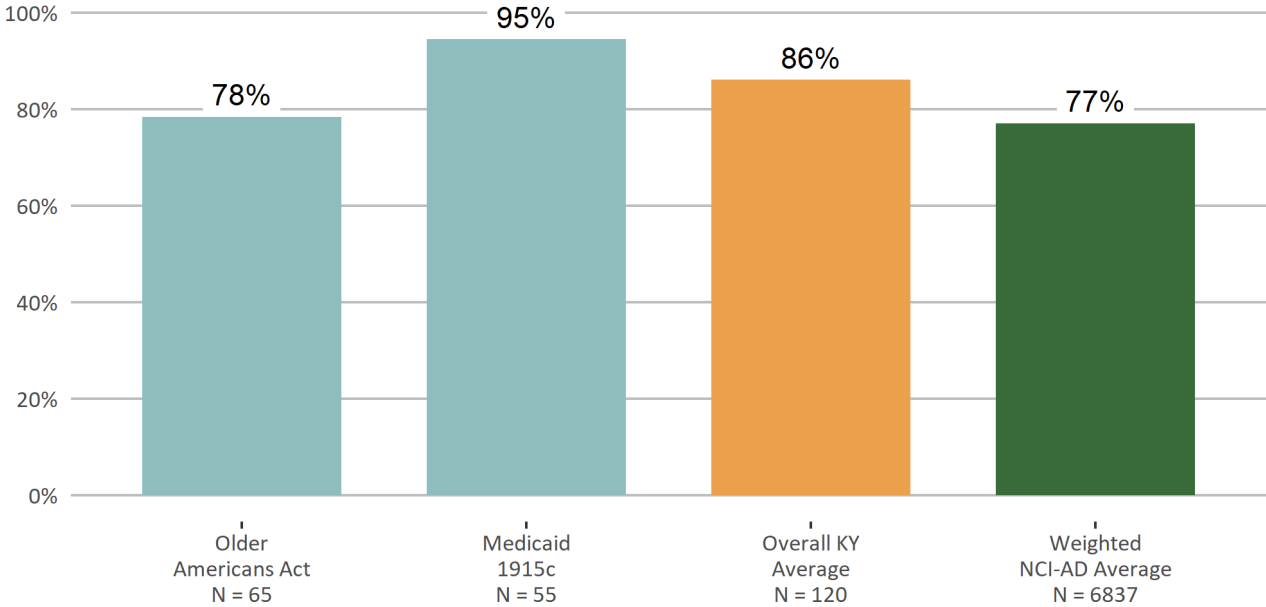
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 135

Can choose or change the people who provide paid supports if wants

	Older Americans Act N = 65	Medicaid 1915c N = 55	Overall KY Average N = 120	Weighted NCI-AD Average N = 6837
	78%	95%	86%	77%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 64. Can choose or change the people who provide paid supports if wants

Proxy respondents were allowed for this question

Program	Yes, all services	Sometimes, or some services	No	N
Older Americans Act	78%	0%	22%	65
Medicaid 1915c	95%	0%	5%	55
Overall KY Average	**86%**	**0%**	**14%**	**120**
Weighted NCI-AD Average	**77%**	**7%**	**16%**	**6,837**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 137

Satisfaction

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 138

Services help them live the life they want

Older Americans Act N = 96	86%
Medicaid 1915c N = 67	90%
Overall KY Average N = 163	88%
Weighted NCI-AD Average N = 9108	87%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 139

Table 65. Services help them live the life they want

Program	Yes	No	N
Older Americans Act	86%	14%	96
Medicaid 1915c	90%	10%	67
Overall KY Average	**88%**	**12%**	**163**
Weighted NCI-AD Average	**87%**	**13%**	**9,108**

Case manager/care coordinator changes too often
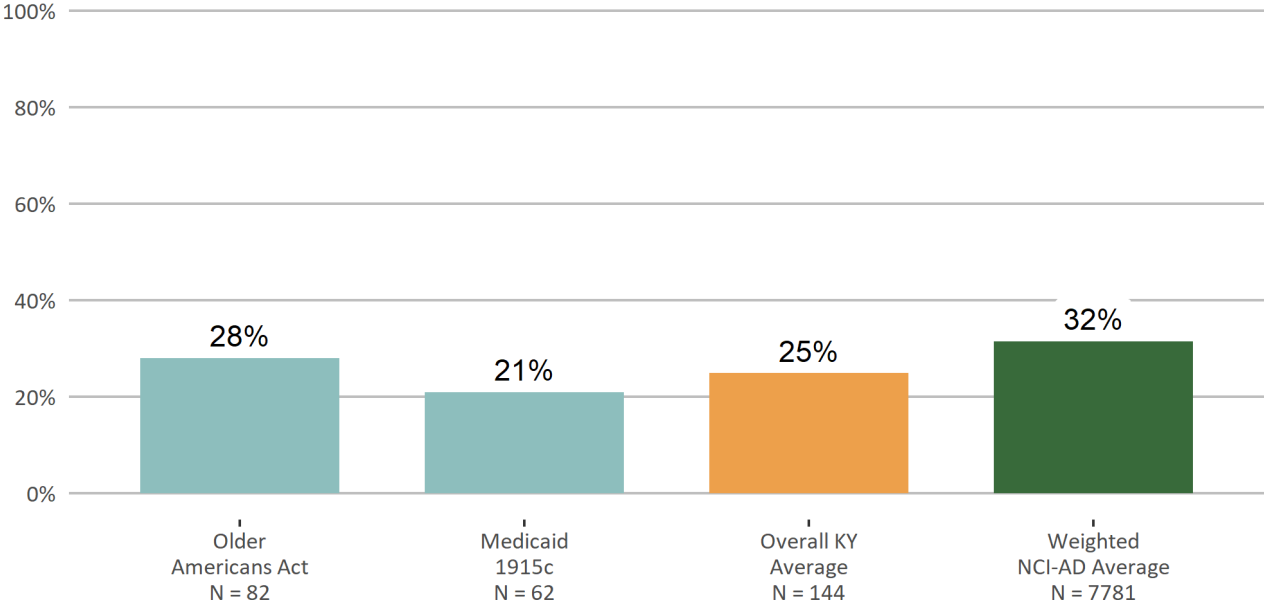
28%	21%	25%	32%
Older Americans Act N = 82	Medicaid 1915c N = 62	Overall KY Average N = 144	Weighted NCI-AD Average N = 7781

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 66. Case manager/care coordinator changes too often

Program	Yes	No	N
Older Americans Act	28%	72%	82
Medicaid 1915c	21%	79%	62
Overall KY Average	**25%**	**75%**	**144**
Weighted NCI-AD Average	**32%**	**68%**	**7,781**

People who are paid to help them change too often

Older Americans Act N = 79	39%
Medicaid 1915c N = 61	33%
Overall KY Average N = 140	36%
Weighted NCI-AD Average N = 6863	32%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 67. People who are paid to help them change too often

Program	Yes, all paid support workers, always or almost always	Some or usually	No, never or rarely	N
Older Americans Act	33%	6%	61%	79
Medicaid 1915c	15%	18%	67%	61
Overall KY Average	**25%**	**12%**	**64%**	**140**
Weighted NCI-AD Average	**18%**	**15%**	**68%**	**6,863**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Likes where they live

	Older Americans Act N = 115	Medicaid 1915c N = 75	Overall KY Average N = 190	Weighted NCI-AD Average N = 11612
Likes where they live	93%	91%	92%	91%
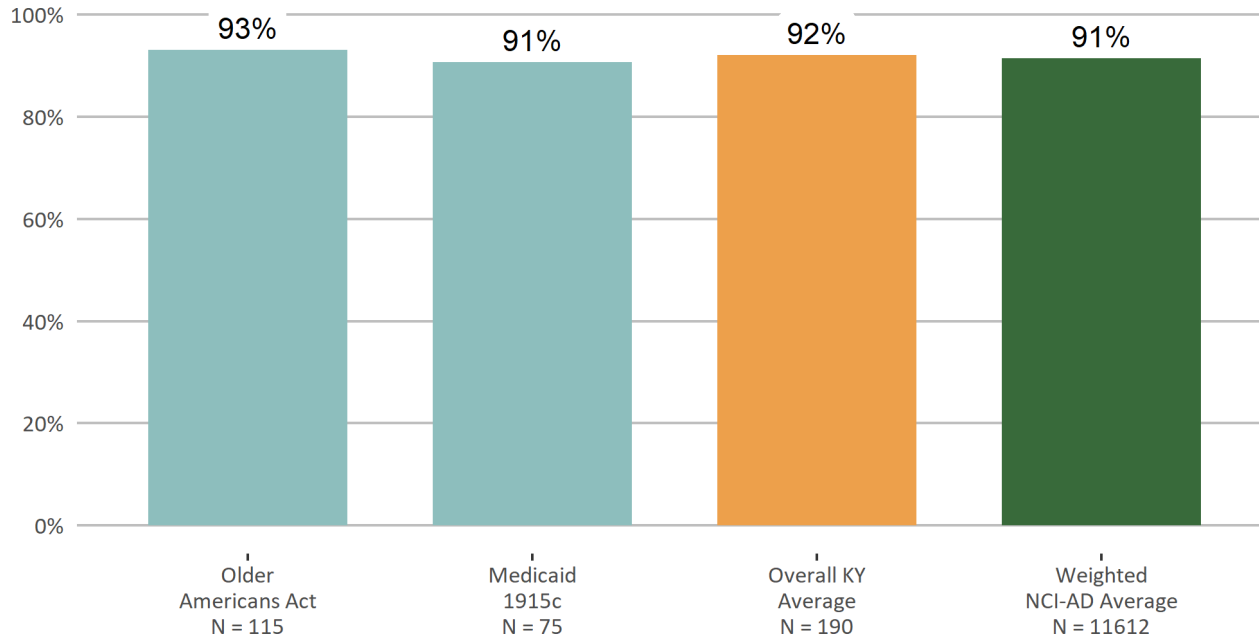
Table 68. Likes where they live

Program	Yes	In between, most of the time	No	N
Older Americans Act	83%	10%	7%	115
Medicaid 1915c	83%	8%	9%	75
Overall KY Average	**83%**	**9%**	**8%**	**190**
Weighted NCI-AD Average	**83%**	**9%**	**9%**	**11,612**

Reasons does not like where they live (if does not always like where they live)

Reason	KY	Weighted NCI-AD Average
Accessibility of house or building	7%	10%
Feels unsafe in or dislikes neighborhood	12%	15%
Feels unsafe in residence	4%	9%
Residence or building needs repair or upkeep	11%	16%
Doesn't feel like home	4%	14%

Legend: KY | Weighted NCI-AD Average
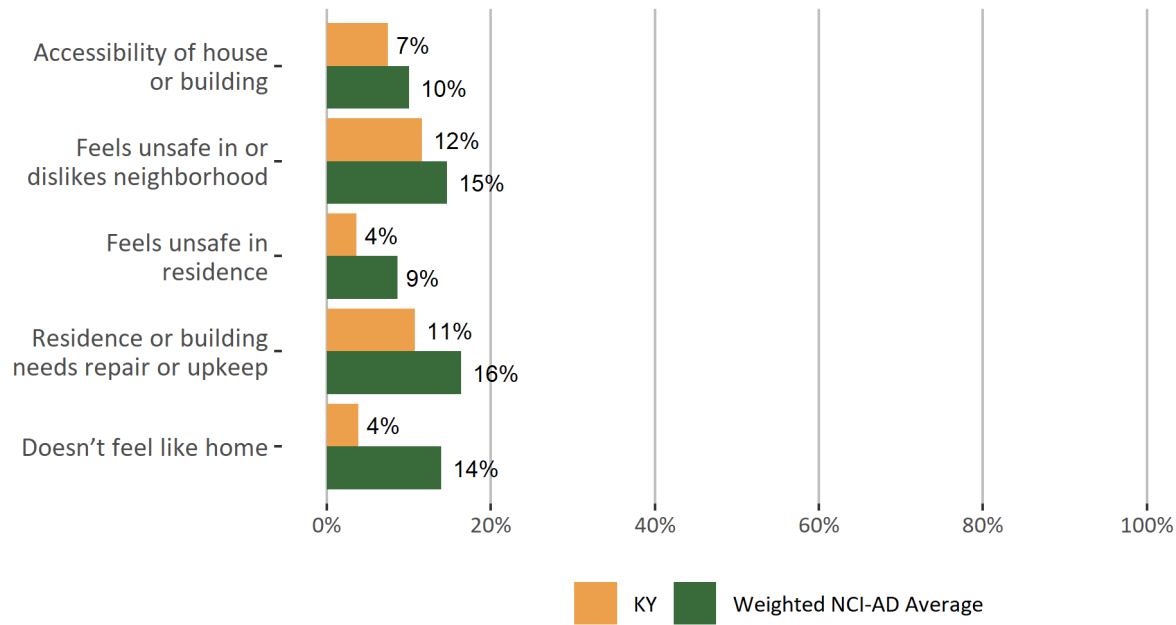
Table 69A. Reasons does not like where they live (if does not always like where they live)

Categories are not mutually exclusive, therefore N is not shown.

Program	Accessibility of house or building	Feels unsafe in or dislikes neighborhood	Feels unsafe in residence	Residence or building needs repair or upkeep	Doesn't feel like home
Overall KY Average	7%	12%	4%	11%	4%
Weighted NCI-AD Average	10%	15%	9%	16%	14%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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Reasons does not like where they live (if does not always like where they live) (continued)

	KY	Weighted NCI-AD Average
Layout or size of residence or building		11%
Problems with neighbors or housemates/other residents	4%	12%
Problems with staff	4%	8%
Insufficient amount or type of staff		4%
Wants more independence or control	8%	10%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 69B. Reasons does not like where they live (if does not always like where they live) (continued)

Categories are not mutually exclusive, therefore N is not shown.

Program	Layout or size of residence or building	Problems with neighbors or housemates/other residents	Problems with staff	Insufficient amount or type of staff	Wants more independence or control
Overall KY Average	0%	4%	4%	0%	8%
Weighted NCI-AD Average	11%	12%	8%	4%	10%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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Reasons does not like where they live (if does not always like where they live) (continued)

KY Weighted NCI-AD Average

	KY	Weighted NCI-AD Average
Wants more privacy	11%	10%
Wants to be closer to family or friends	4%	9%
Feels isolated from community or feels lonely	7%	8%
Affordability or cost of housing	4%	8%
Other	15%	10%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 69C. Reasons does not like where they live (if does not always like where they live) (continued)

Categories are not mutually exclusive, therefore N is not shown.

Program	Wants more privacy	Wants to be closer to family or friends	Feels isolated from community or feels lonely	Affordability or cost of housing	Other
Overall KY Average	11%	4%	7%	4%	15%
Weighted NCI-AD Average	10%	9%	8%	8%	10%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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Wants to live somewhere else

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
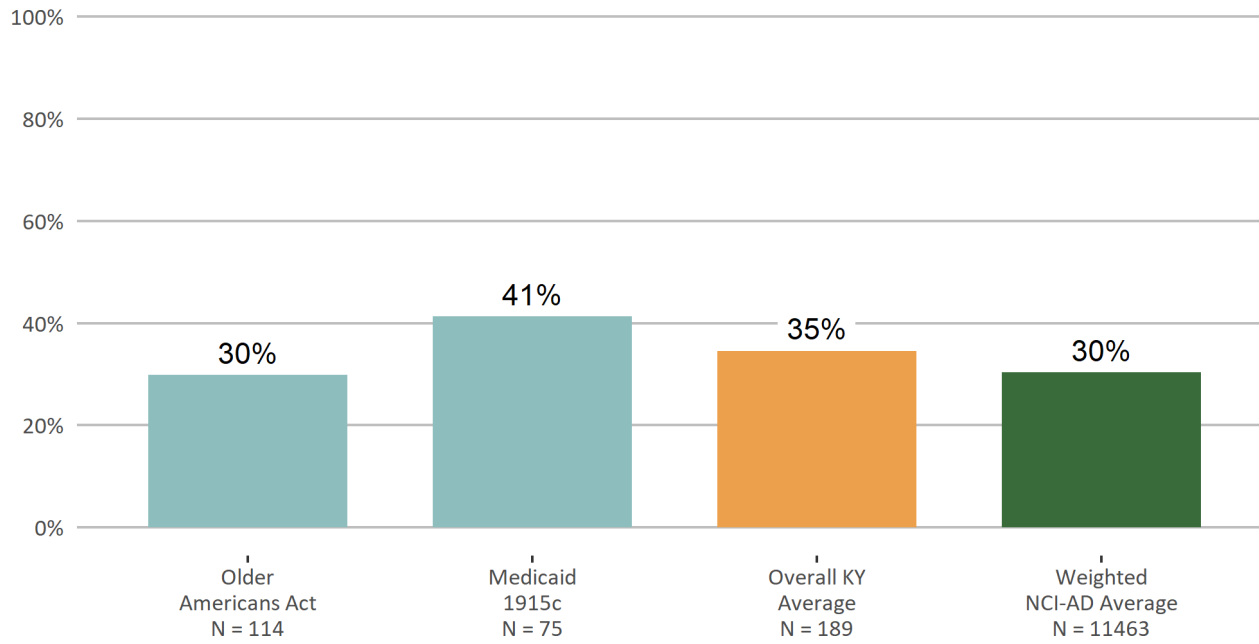
Table 70. Wants to live somewhere else

Program	Yes	Maybe	No	N
Older Americans Act	22%	8%	70%	114
Medicaid 1915c	36%	5%	59%	75
Overall KY Average	**28%**	**7%**	**65%**	**189**
Weighted NCI-AD Average	**22%**	**9%**	**70%**	**11,463**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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Where person would prefer to live
(if wants to live somewhere else)

Different kind of home
- KY: 47%
- Weighted NCI-AD Average: 39%

Live independently
- KY: 11%
- Weighted NCI-AD Average: 18%

With or closer to family
- KY: 5%
- Weighted NCI-AD Average: 15%

In a different neighborhood
- KY: 13%
- Weighted NCI-AD Average: 21%

A different type of geography or climate
- KY: 30%
- Weighted NCI-AD Average: 22%

Other
- Weighted NCI-AD Average: 1%

Legend: KY | Weighted NCI-AD Average

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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Table 71. Where person would prefer to live (if wants to live somewhere else)

Program	Different kind of home	Live independently	With or closer to family	In a different neighborhood	A different type of geography or climate	Other
Older Americans Act	24%	7%	5%	5%	13%	0%
Medicaid 1915c	24%	4%	0%	8%	18%	0%
Overall KY Average	**47%**	**11%**	**5%**	**13%**	**30%**	**0%**
Weighted NCI-AD Average	**39%**	**18%**	**15%**	**21%**	**22%**	**1%**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 156

People who are paid to help them
always do things the way they want
them done
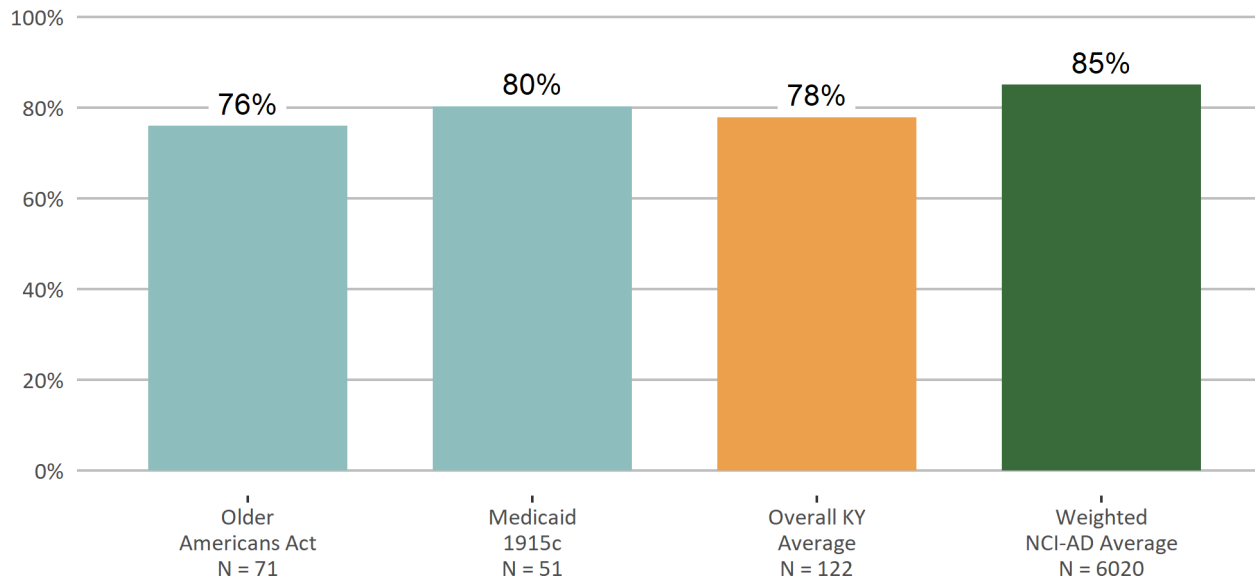
Table 72. People who are paid to help them do things the way they want them done

Program	Yes, all paid support workers, always or almost always	Some or usually	No, never or rarely	N
Older Americans Act	76%	17%	7%	71
Medicaid 1915c	80%	18%	2%	51
Overall KY Average	**78%**	**17%**	**5%**	**122**
Weighted NCI-AD Average	**85%**	**12%**	**3%**	**6,020**

Usually likes how they spend their time during the day

42%	45%	43%	60%
Older Americans Act N = 112	Medicaid 1915c N = 74	Overall KY Average N = 186	Weighted NCI-AD Average N = 11029

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 159
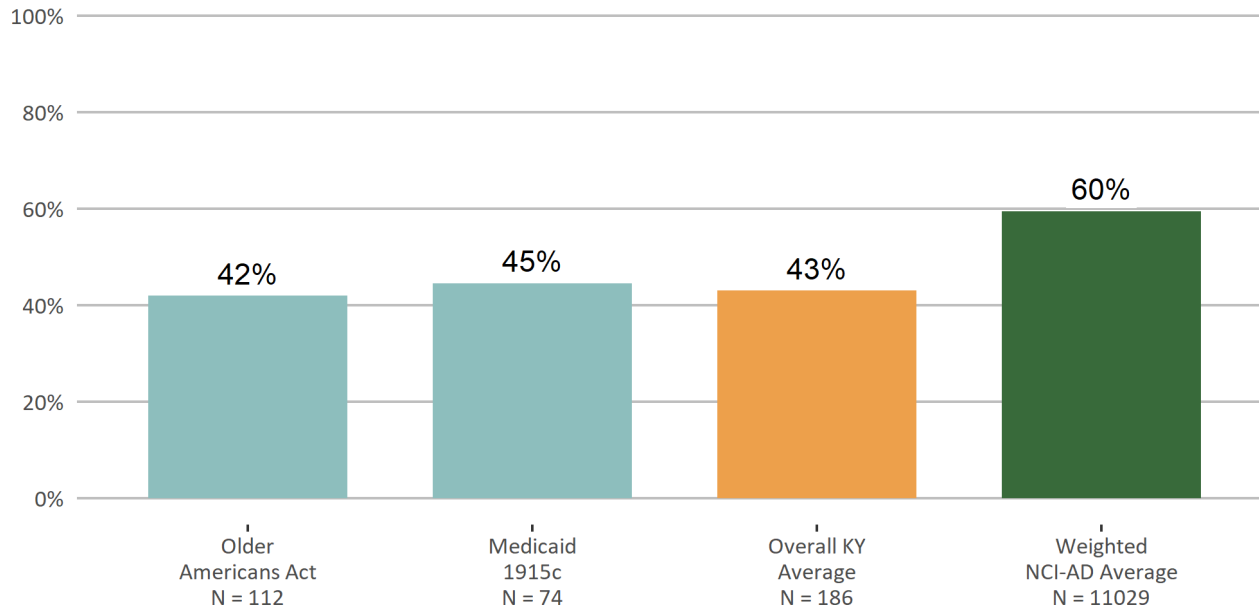
Table 73. Usually likes how they spend their time during the day

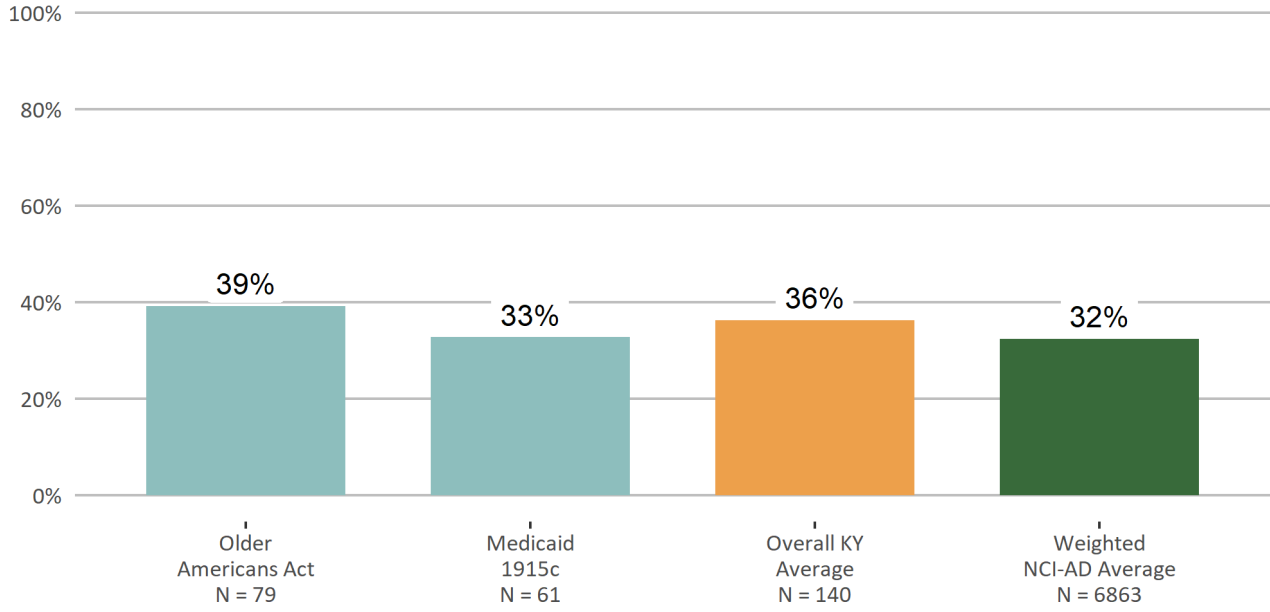| Program	Yes, always, or almost always	Sometimes	No, never or rarely	N
Older Americans Act	42%	43%	15%	112
Medicaid 1915c	45%	47%	8%	74
Overall KY Average	**43%**	**45%**	**12%**	**186**
Weighted NCI-AD Average	**60%**	**31%**	**9%**	**11,029**
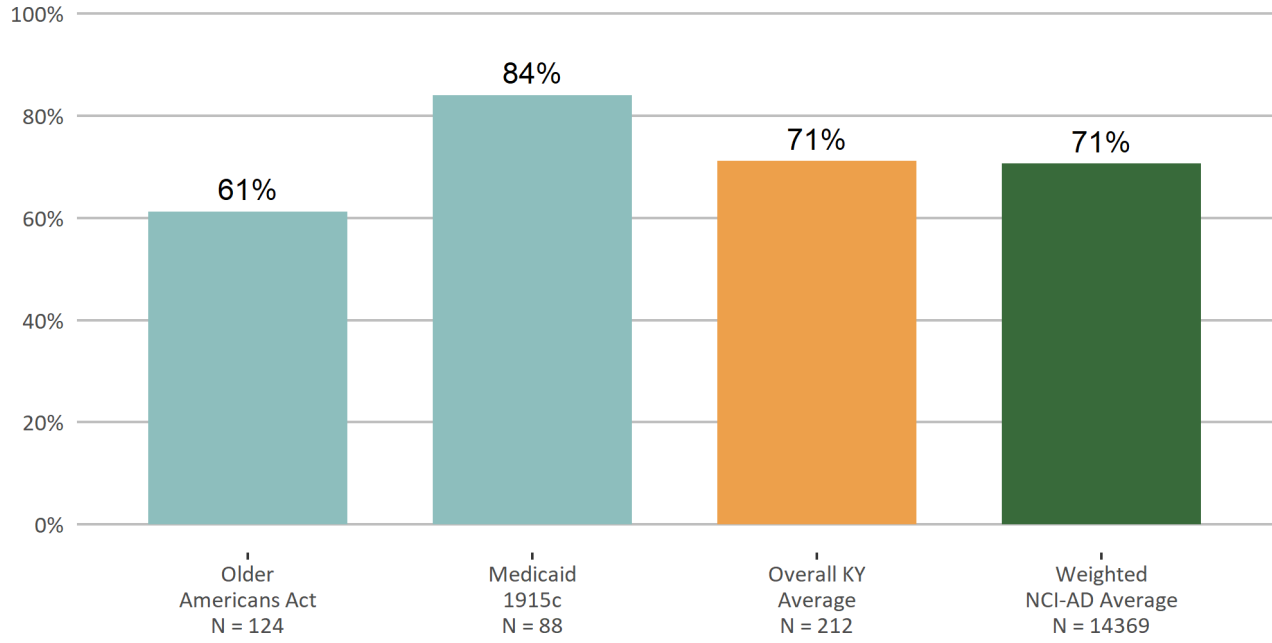
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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Technology

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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Has access to the internet

	Older Americans Act N = 124	Medicaid 1915c N = 88	Overall KY Average N = 212	Weighted NCI-AD Average N = 14369
	61%	84%	71%	71%

Table 74. Has access to the internet

Proxy respondents were allowed for this question

Program	Yes	Sometimes	No	N
Older Americans Act	60%	2%	39%	124
Medicaid 1915c	84%	0%	16%	88
Overall KY Average	**70%**	**1%**	**29%**	**212**
Weighted NCI-AD Average	**69%**	**2%**	**29%**	**14,369**

Frequency of internet use

Legend:
- KY N = 150 Weighted
- NCI-AD Average N = 10198

Category	KY	NCI-AD Average
Daily	62%	56%
Several times a week	11%	14%
Several times a month	3%	6%
Several times a year	2%	2%
Don't use it at all	21%	22%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
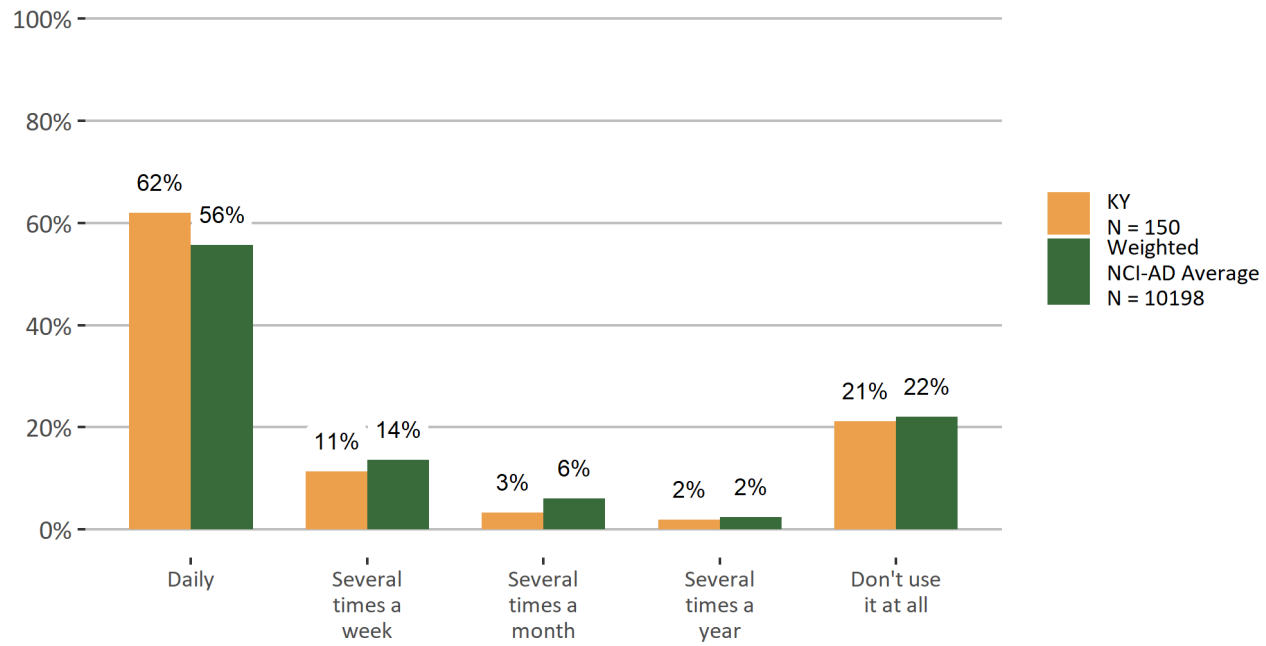
Table 75. Frequency with which people use the internet

Proxy respondents were allowed for this question

Program	Daily	Several times a week	Several times a month	Several times a year	Don't use it at all	N
Older Americans Act	61%	11%	3%	3%	24%	76
Medicaid 1915c	64%	12%	4%	1%	19%	74
Overall KY Average	**62%**	**11%**	**3%**	**2%**	**21%**	**150**
Weighted NCI-AD Average	**56%**	**14%**	**6%**	**2%**	**22%**	**10,198**

Always has a stable internet connection
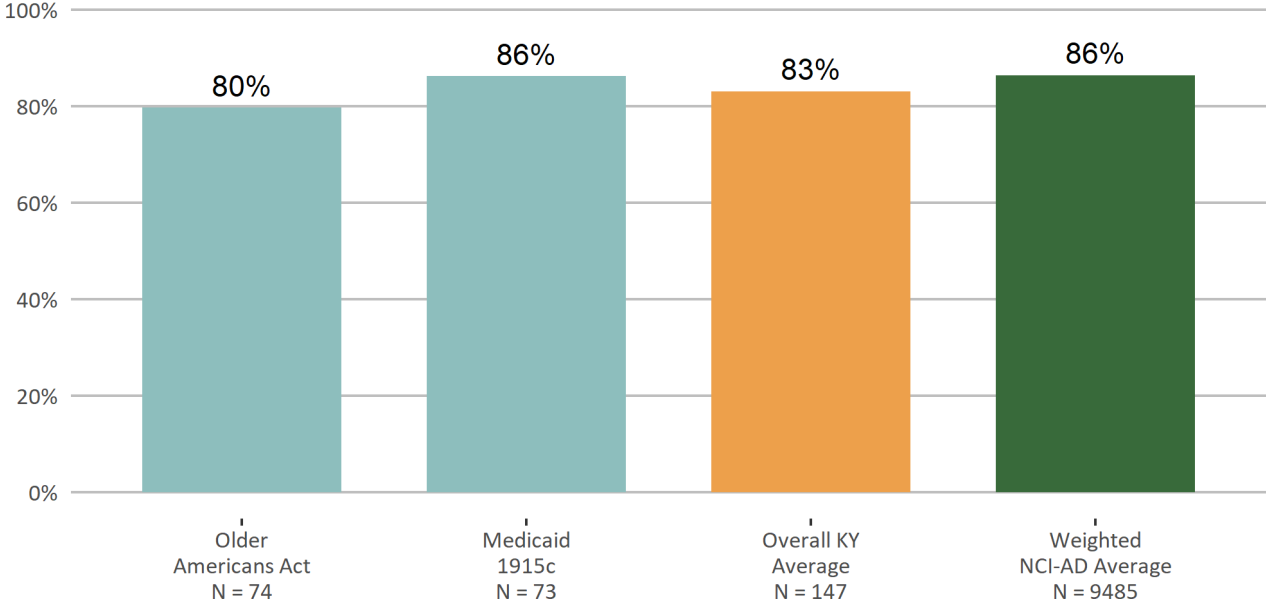
	Older Americans Act N = 74	Medicaid 1915c N = 73	Overall KY Average N = 147	Weighted NCI-AD Average N = 9485
	80%	86%	83%	86%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 76. Always has a stable internet connection

Proxy respondents were allowed for this question

Program	Always works	Sometimes works	Rarely or never works	N
Older Americans Act	80%	20%	0%	74
Medicaid 1915c	86%	14%	0%	73
Overall KY Average	**83%**	**17%**	**0%**	**147**
Weighted NCI-AD Average	**86%**	**13%**	**1%**	**9,485**

Has talked to health professionals using video conference/telehealth

	41%	55%	47%	36%
	Older Americans Act N = 124	Medicaid 1915c N = 88	Overall KY Average N = 212	Weighted NCI-AD Average N = 13967

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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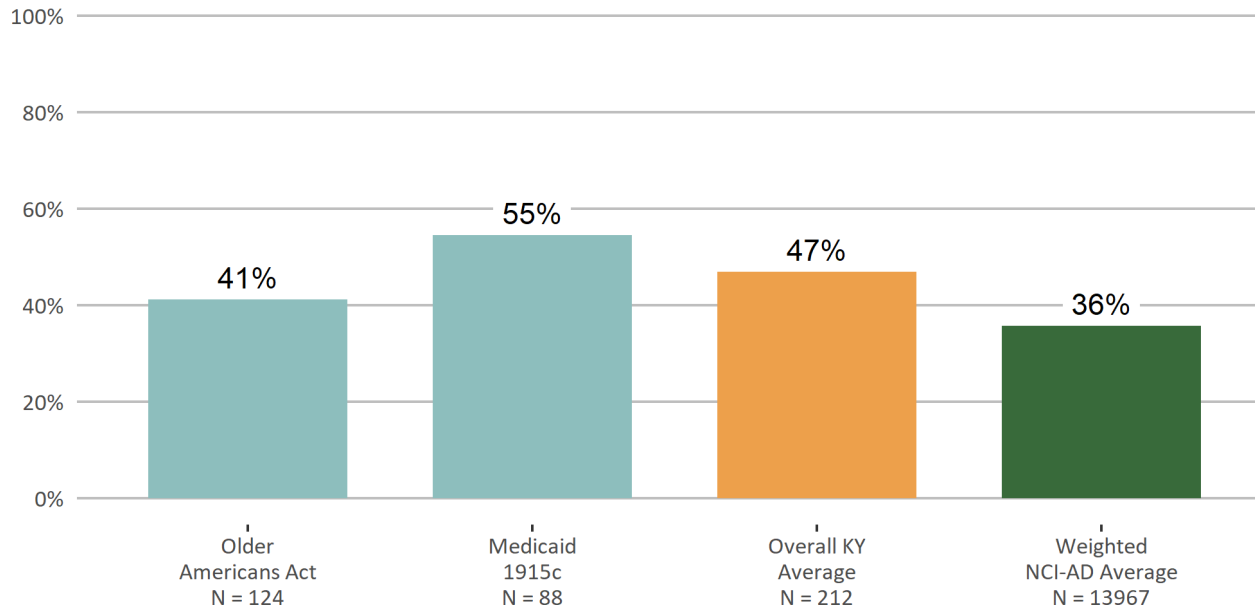
Table 77. Has talked to health professionals using video conference/telehealth

Proxy respondents were allowed for this question

Program	Yes	No	N
Older Americans Act	41%	59%	124
Medicaid 1915c	55%	45%	88
Overall KY Average	**47%**	**53%**	**212**
Weighted NCI-AD Average	**36%**	**64%**	**13,967**

Liked talking to health care providers using telehealth
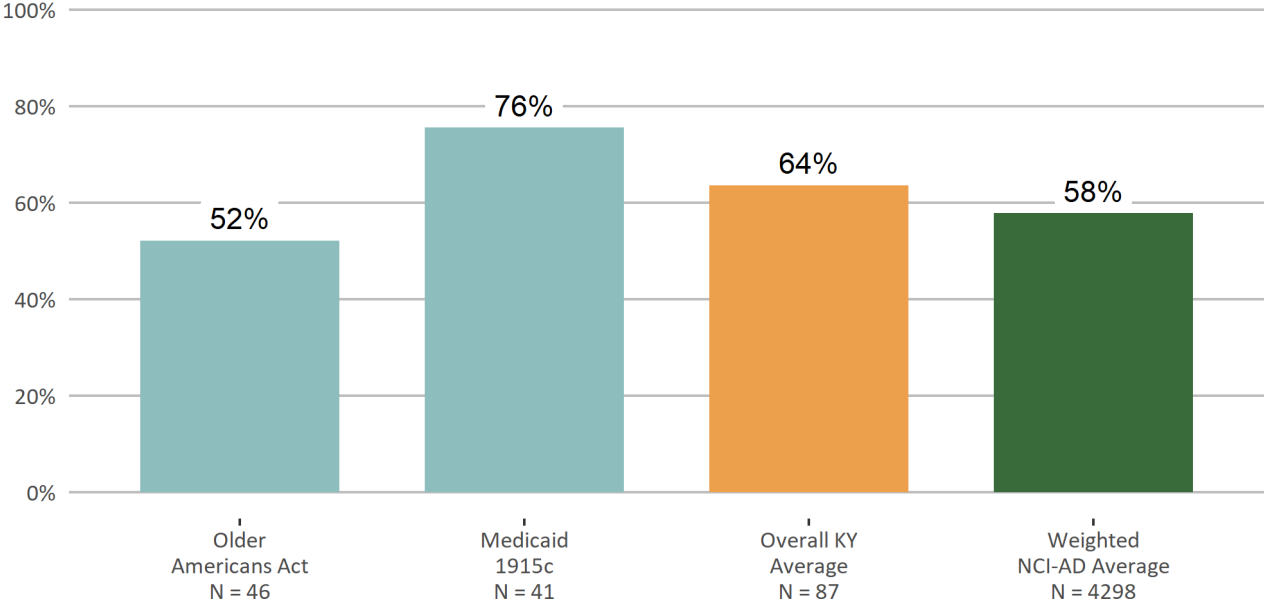
Chart showing percentages by program:
- Older Americans Act (N = 46): 52%
- Medicaid 1915c (N = 41): 76%
- Overall KY Average (N = 87): 64%
- Weighted NCI-AD Average (N = 4298): 58%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 78. Liked talking to health care providers using telehealth

New question in 2022-2023.

Program	Yes, completely	Yes, in part	No	N
Older Americans Act	52%	20%	28%	46
Medicaid 1915c	76%	22%	2%	41
Overall KY Average	**64%**	**21%**	**16%**	**87**
Weighted NCI-AD Average	**58%**	**24%**	**18%**	**4,298**

Access to Needed Equipment

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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Needs grab bars in the bathroom or elsewhere in their home but do not have them

Older Americans Act N = 129	13%
Medicaid 1915c N = 87	15%
Overall KY Average N = 216	14%
Weighted NCI-AD Average N = 14922	8%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
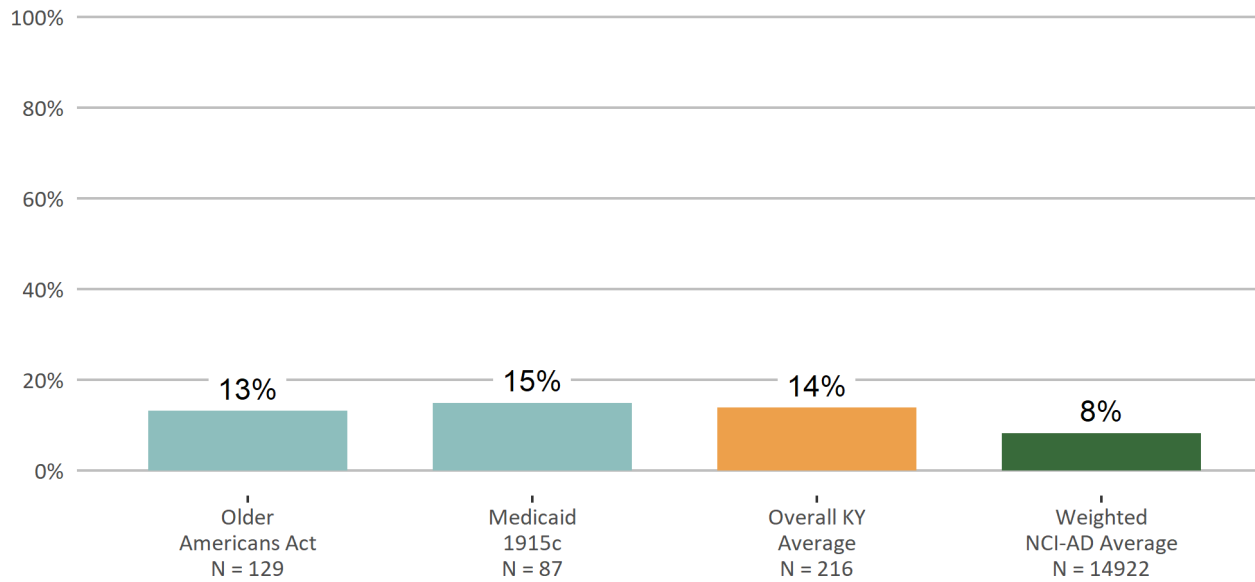
Table 79. Needs grab bars in the bathroom or elsewhere in their home but does not have them

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Older Americans Act	13%	12%	63%	12%	129
Medicaid 1915c	15%	13%	52%	21%	87
Overall KY Average	**14%**	**13%**	**58%**	**15%**	**216**
Weighted NCI-AD Average	**8%**	**6%**	**69%**	**17%**	**14,922**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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Needs other bathroom modifications but does not have them

26%	33%	29%	10%
Older Americans Act N = 121	Medicaid 1915c N = 85	Overall KY Average N = 206	Weighted NCI-AD Average N = 14280

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
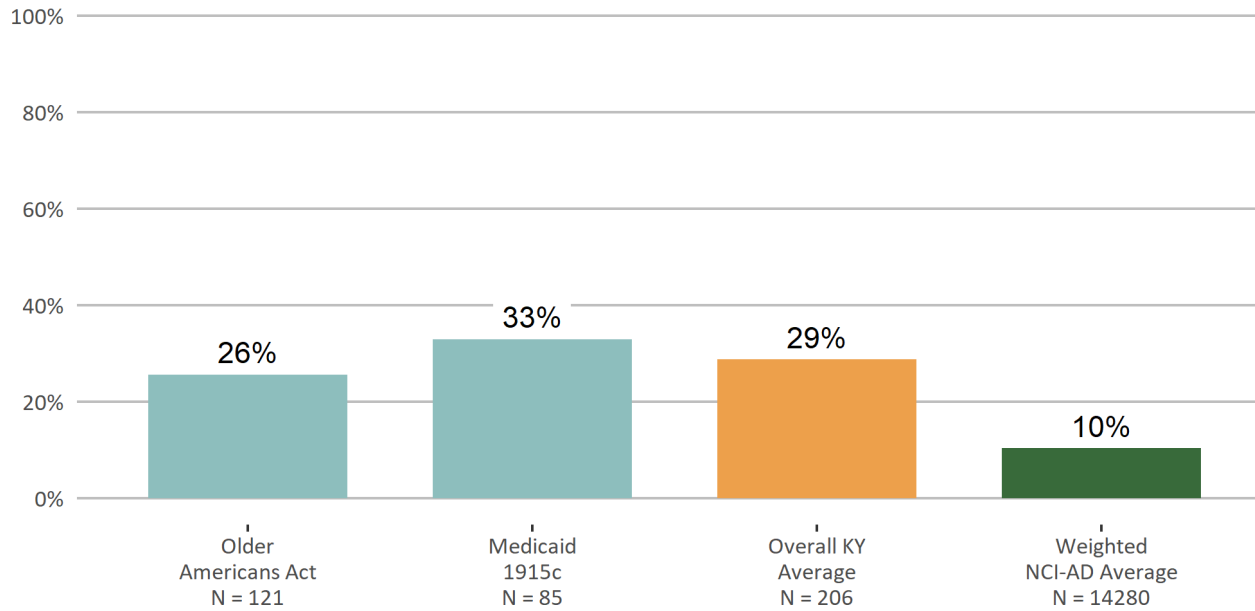
Table 80. Needs other bathroom modifications but does not have them

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Older Americans Act	26%	4%	26%	45%	121
Medicaid 1915c	33%	5%	20%	42%	85
Overall KY Average	**29%**	**4%**	**23%**	**44%**	**206**
Weighted NCI-AD Average	**10%**	**3%**	**32%**	**55%**	**14,280**
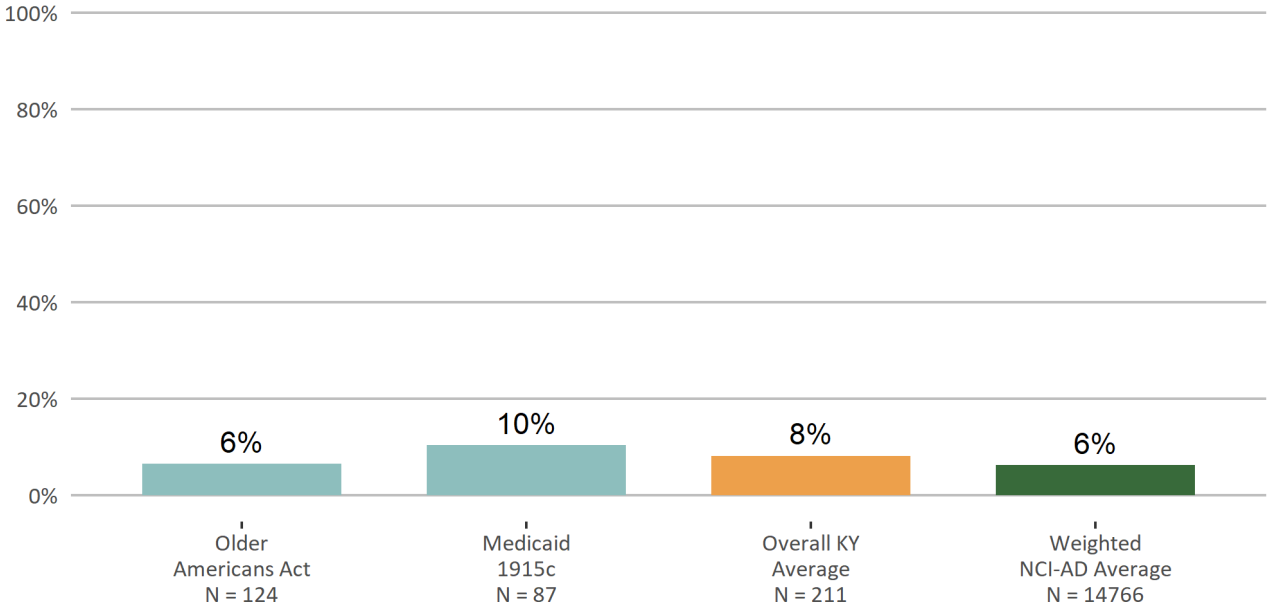
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Needs a shower chair but does not have one

6%	10%	8%	6%
Older Americans Act N = 124	Medicaid 1915c N = 87	Overall KY Average N = 211	Weighted NCI-AD Average N = 14766

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 81. Needs a shower chair but does not have one

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Older Americans Act	6%	11%	72%	10%	124
Medicaid 1915c	10%	20%	55%	15%	87
Overall KY Average	**8%**	**15%**	**65%**	**12%**	**211**
Weighted NCI-AD Average	**6%**	**5%**	**69%**	**19%**	**14,766**

Needs a specialized bed but does not have one

15%	16%	16%	8%
Older Americans Act N = 123	Medicaid 1915c N = 88	Overall KY Average N = 211	Weighted NCI-AD Average N = 14597

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 82. Needs a specialized bed but does not have one

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Older Americans Act	15%	4%	24%	56%	123
Medicaid 1915c	16%	10%	28%	45%	88
Overall KY Average	**16%**	**7%**	**26%**	**51%**	**211**
Weighted NCI-AD Average	**8%**	**4%**	**29%**	**60%**	**14,597**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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Need for a ramp (either inside or outside of their residence) but does not have one

	12%	13%	13%	6%
	Older Americans Act N = 122	Medicaid 1915c N = 89	Overall KY Average N = 211	Weighted NCI-AD Average N = 14547

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 181

Table 83. Need for a ramp (either inside or outside of their residence) but does not have one

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Older Americans Act	12%	11%	26%	51%	122
Medicaid 1915c	13%	13%	27%	46%	89
Overall KY Average	**13%**	**12%**	**27%**	**49%**	**211**
Weighted NCI-AD Average	**6%**	**3%**	**35%**	**56%**	**14,547**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 182

Needs other home modifications that does not have

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
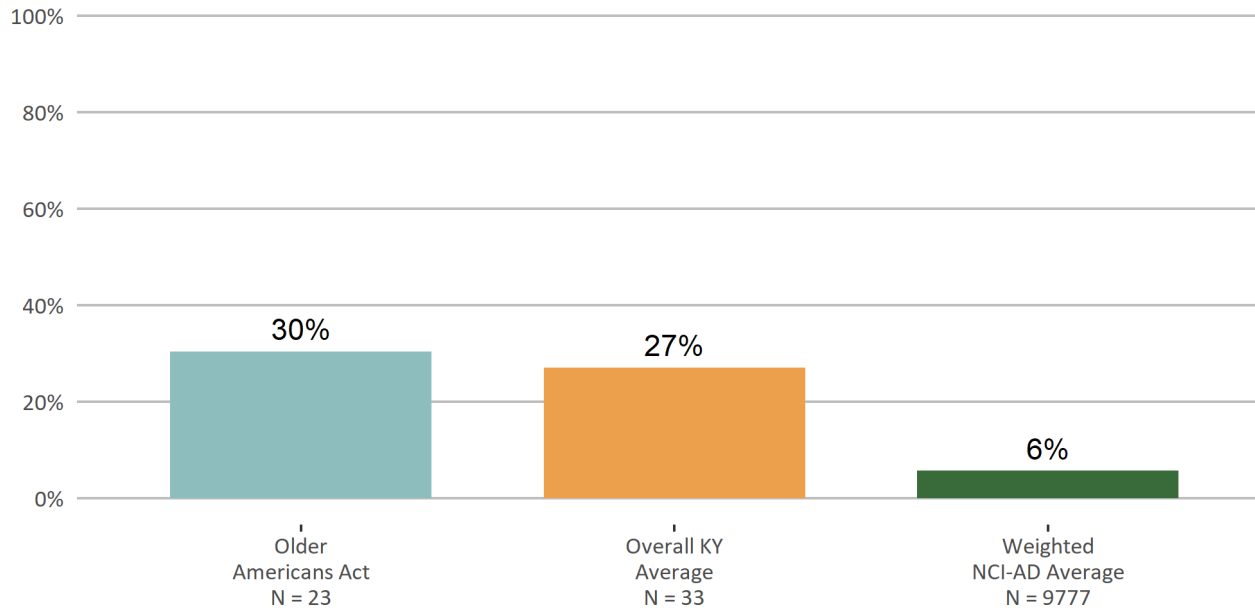
Table 84. Needs other home modifications that does not have

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Older Americans Act	30%	0%	13%	57%	23
Overall KY Average	**27%**	**3%**	**15%**	**54%**	**33**
Weighted NCI-AD Average	**6%**	**2%**	**12%**	**80%**	**9,777**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 184

Needs a wheelchair but does not have one

	Older Americans Act N = 128	Medicaid 1915c N = 86	Overall KY Average N = 214	Weighted NCI-AD Average N = 14745
	10%	8%	9%	5%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 85. Needs a wheelchair but does not have one

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Older Americans Act	10%	13%	42%	35%	128
Medicaid 1915c	8%	22%	34%	36%	86
Overall KY Average	**9%**	**17%**	**39%**	**36%**	**214**
Weighted NCI-AD Average	**5%**	**6%**	**39%**	**50%**	**14,745**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Needs a scooter but does not have one

18%	32%	24%	8%
Older Americans Act N = 126	Medicaid 1915c N = 85	Overall KY Average N = 211	Weighted NCI-AD Average N = 14494

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 187

Table 86. Needs a scooter but does not have one

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Older Americans Act	18%	3%	9%	70%	126
Medicaid 1915c	32%	4%	2%	62%	85
Overall KY Average	**24%**	**3%**	**6%**	**67%**	**211**
Weighted NCI-AD Average	**8%**	**2%**	**9%**	**81%**	**14,494**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 188

Needs a walker but does not have one

2%	7%	4%	3%
Older Americans Act N = 127	Medicaid 1915c N = 85	Overall KY Average N = 212	Weighted NCI-AD Average N = 14706

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 189

Table 87. Needs a walker but does not have one

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Older Americans Act	2%	12%	69%	17%	127
Medicaid 1915c	7%	12%	51%	31%	85
Overall KY Average	**4%**	**12%**	**61%**	**23%**	**212**
Weighted NCI-AD Average	**3%**	**6%**	**55%**	**37%**	**14,706**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Needs hearing aids but does not have them

	Older Americans Act N = 126	Medicaid 1915c N = 81	Overall KY Average N = 207	Weighted NCI-AD Average N = 14387
	20%	17%	19%	7%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
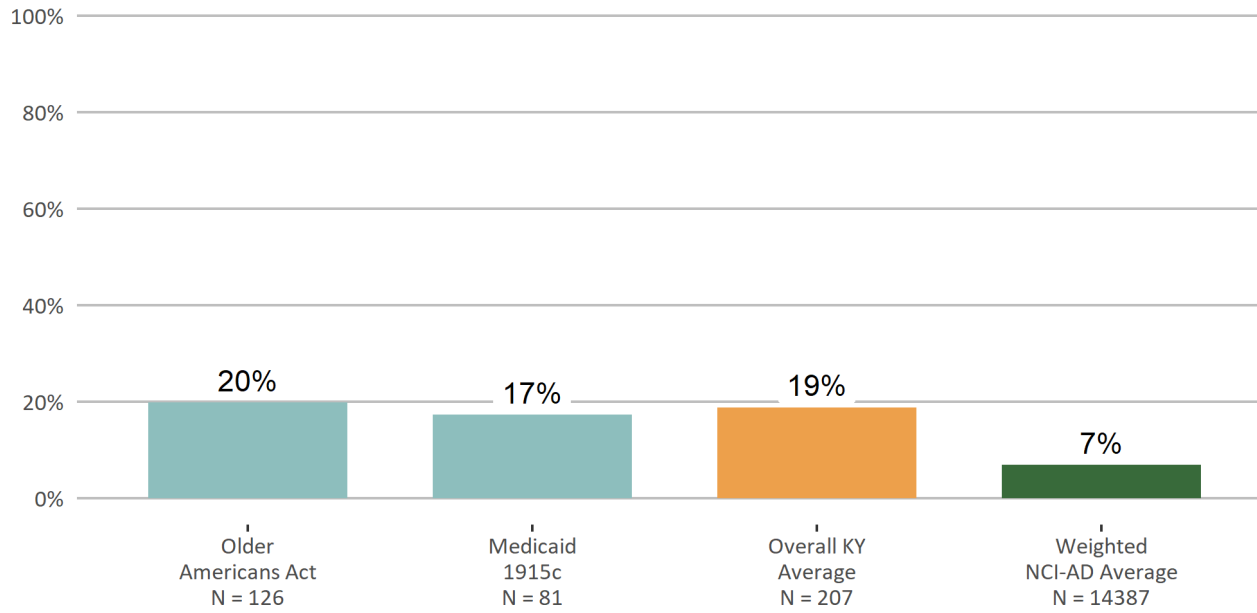
Table 88. Needs hearing aids but does not have them

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Older Americans Act	20%	7%	12%	61%	126
Medicaid 1915c	17%	2%	6%	74%	81
Overall KY Average	**19%**	**5%**	**10%**	**66%**	**207**
Weighted NCI-AD Average	**7%**	**4%**	**13%**	**77%**	**14,387**

Needs glasses but does not have them

	Older Americans Act N = 128	Medicaid 1915c N = 85	Overall KY Average N = 213	Weighted NCI-AD Average N = 14441
	2%	4%	2%	4%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
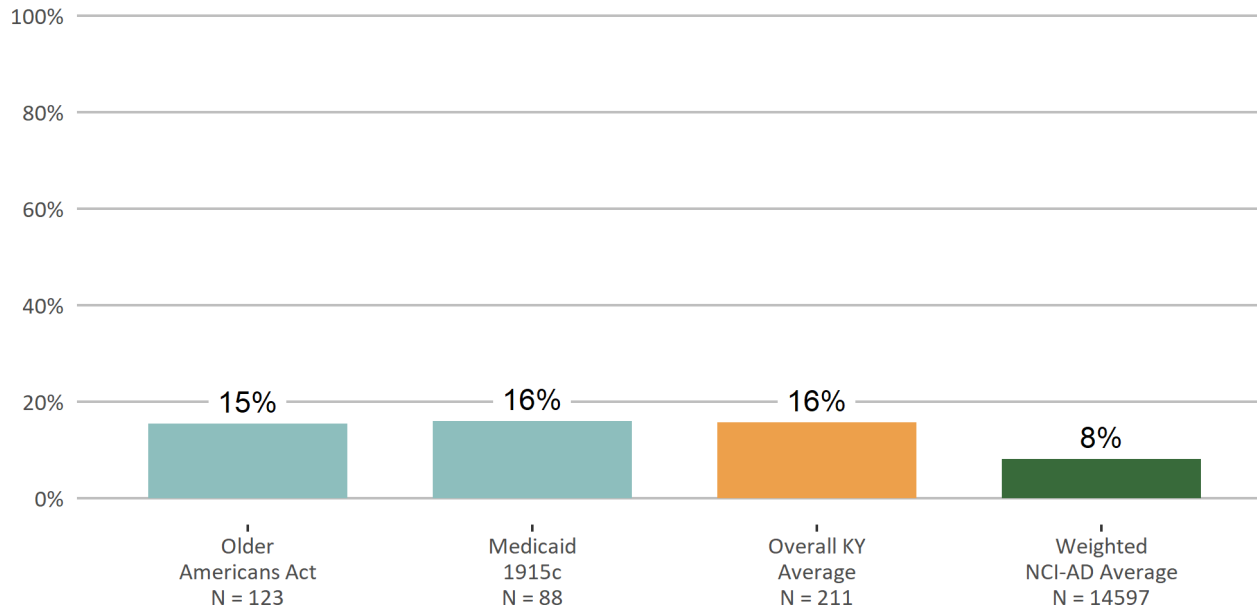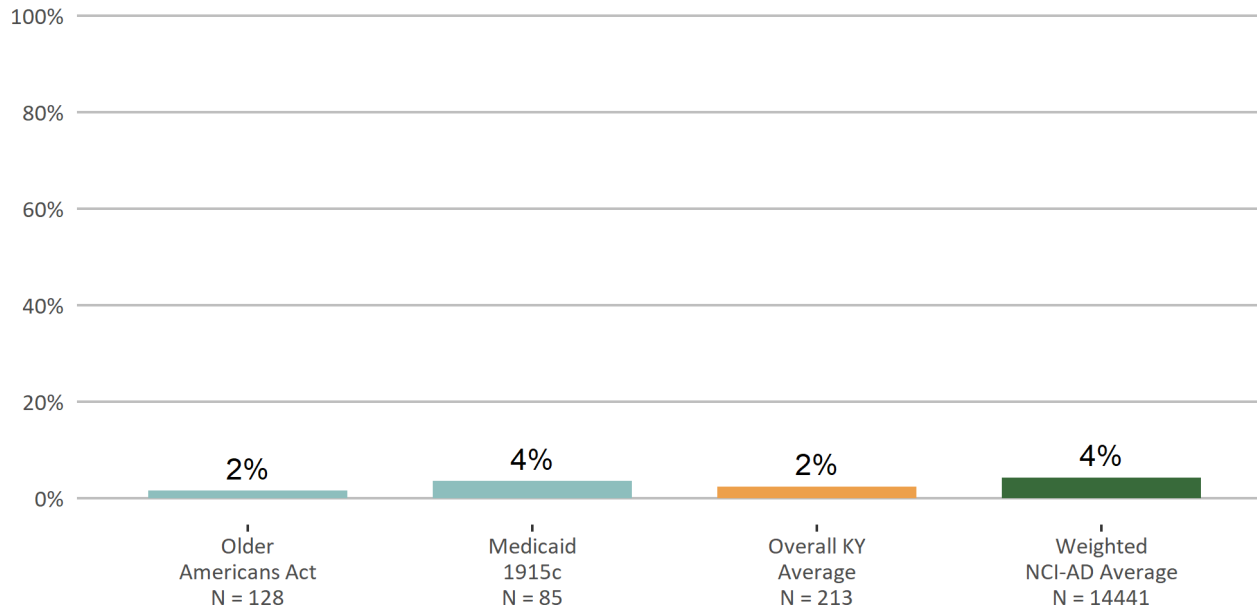
Table 89. Needs glasses but does not have them

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Older Americans Act	2%	30%	52%	16%	128
Medicaid 1915c	4%	34%	42%	20%	85
Overall KY Average	**2%**	**32%**	**48%**	**17%**	**213**
Weighted NCI-AD Average	**4%**	**14%**	**62%**	**19%**	**14,441**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 194

Needs personal emergency response system (PERS) but does not have one

	Older Americans Act N = 122	Medicaid 1915c N = 84	Overall KY Average N = 206	Weighted NCI-AD Average N = 14408
	29%	33%	31%	10%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 195

Table 90. Needs personal emergency response system (PERS) but does not have one

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Older Americans Act	29%	7%	39%	25%	122
Medicaid 1915c	33%	7%	20%	39%	84
Overall KY Average	**31%**	**7%**	**31%**	**31%**	**206**
Weighted NCI-AD Average	**10%**	**3%**	**51%**	**36%**	**14,408**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 196

Needs an oxygen machine but does not have one

3%	4%	3%	1%
Older Americans Act N = 124	Medicaid 1915c N = 85	Overall KY Average N = 209	Weighted NCI-AD Average N = 14354

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
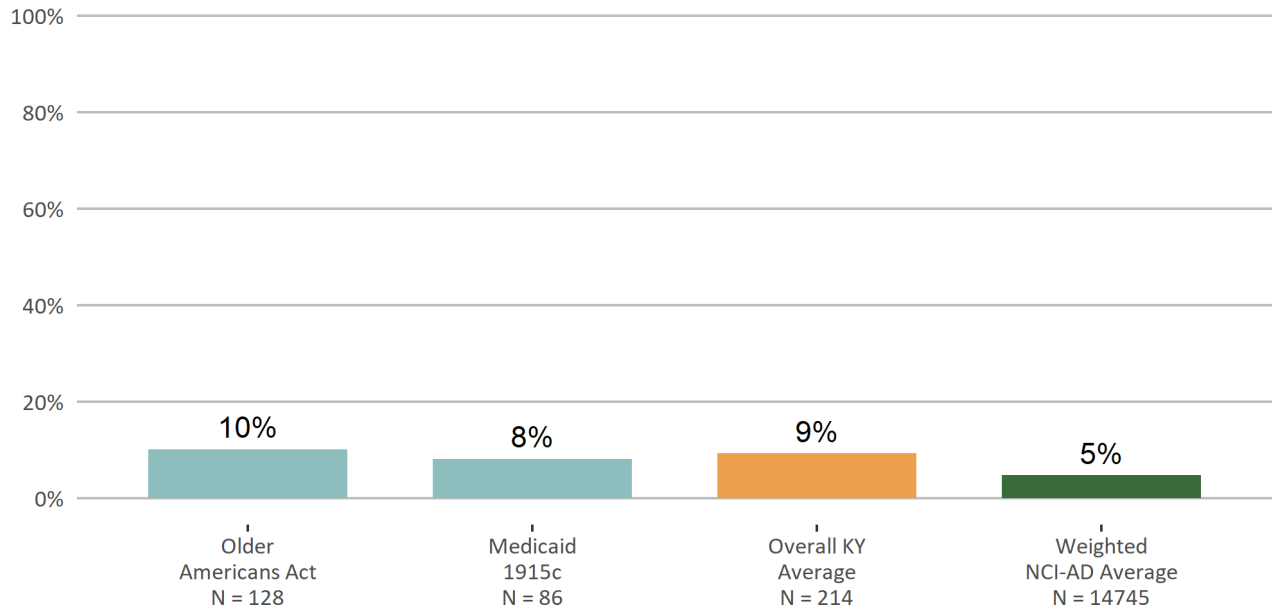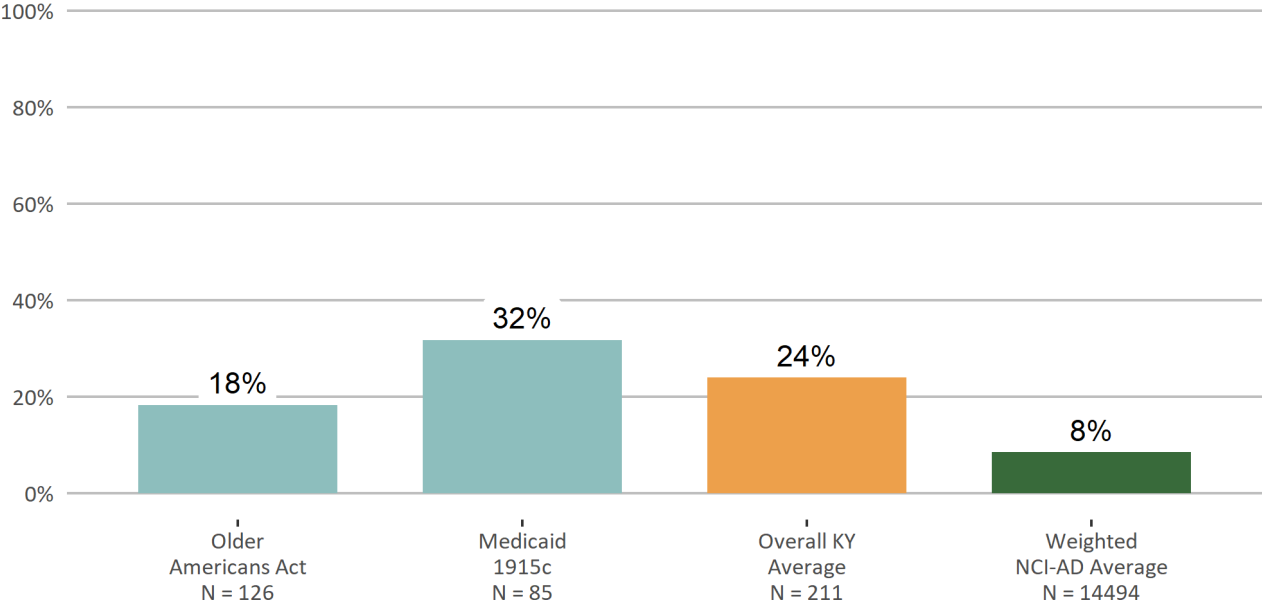
Table 91. Needs an oxygen machine but does not have one

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Older Americans Act	3%	3%	20%	73%	124
Medicaid 1915c	4%	2%	27%	67%	85
Overall KY Average	**3%**	**3%**	**23%**	**71%**	**209**
Weighted NCI-AD Average	**1%**	**1%**	**18%**	**79%**	**14,354**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Needs other assistive technology
equipment but does not have

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 199
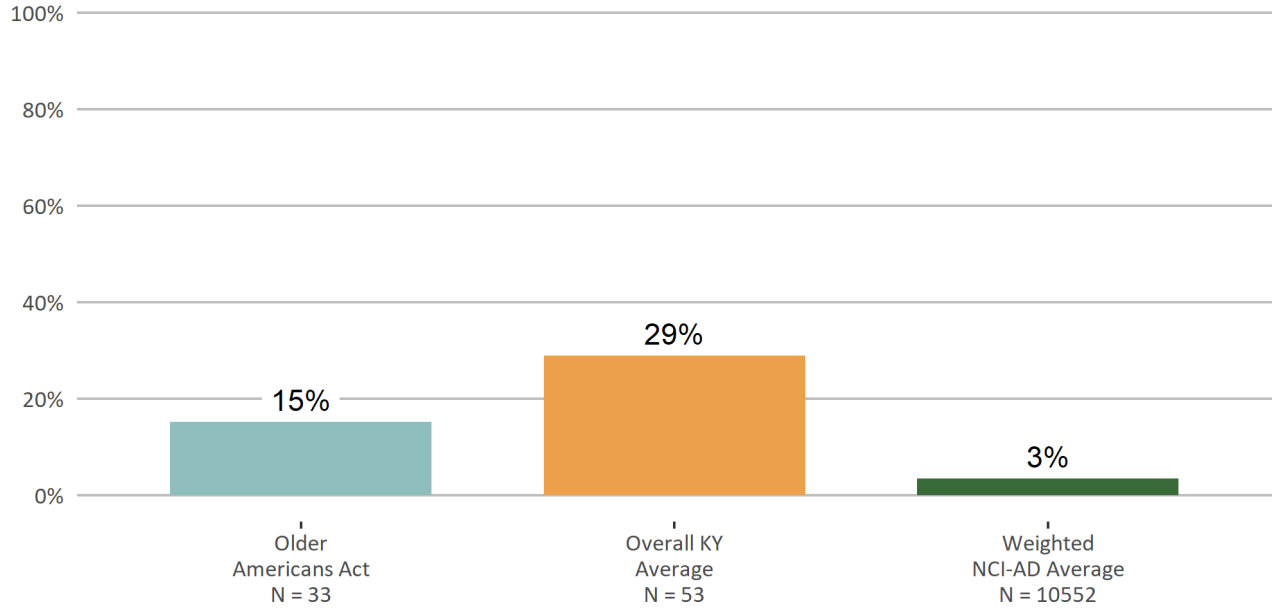
Table 92. Needs other assistive technology equipment but does not have

Proxy respondents were allowed for this question.

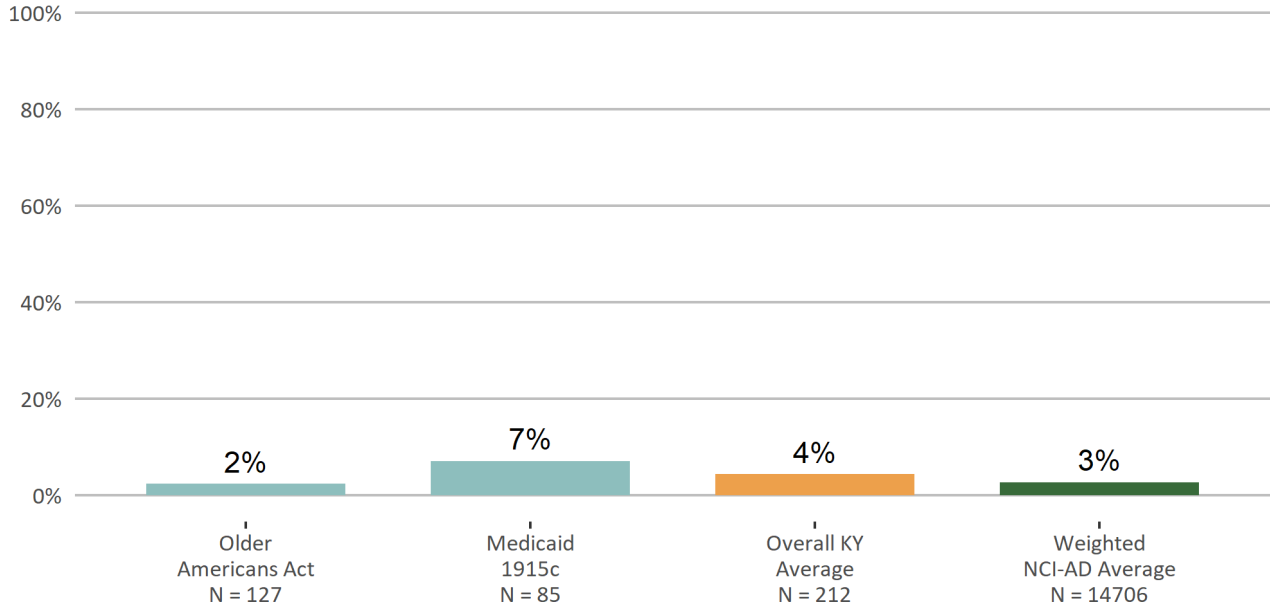| Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Older Americans Act	15%	6%	36%	42%	33
Overall KY Average	**29%**	**4%**	**30%**	**38%**	**53**
Weighted NCI-AD Average	**3%**	**1%**	**16%**	**79%**	**10,552**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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Needs other equipment but does not have

15%
Overall KY
Average
N = 28

4%
Weighted
NCI-AD Average
N = 9890

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
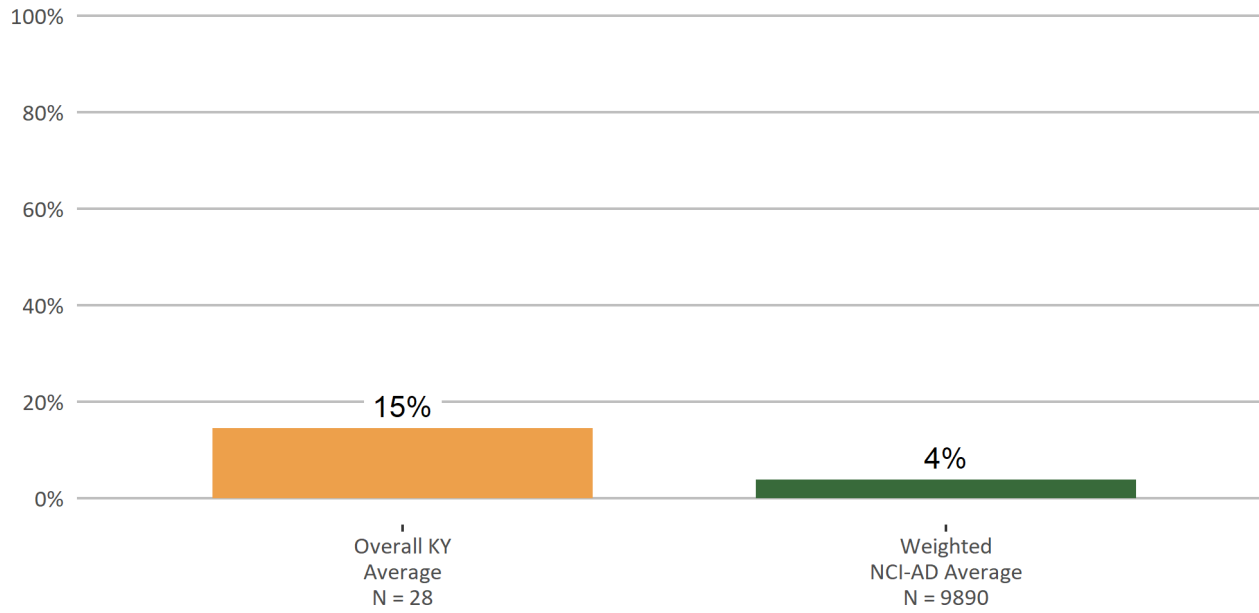
Table 93. Needs other equipment but does not have

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Overall KY Average	**15%**	**11%**	**10%**	**64%**	**28**
Weighted NCI-AD Average	**4%**	**2%**	**19%**	**75%**	**9,890**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 202

Medications

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 203

Knows what prescription medications are for

85%	82%	84%	87%
Older Americans Act N = 110	Medicaid 1915c N = 73	Overall KY Average N = 183	Weighted NCI-AD Average N = 10661

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 94. Knows what prescription medications are for

Program	Yes	Maybe, Not sure	No	N
Older Americans Act	85%	6%	8%	110
Medicaid 1915c	82%	5%	12%	73
Overall KY Average	**84%**	**6%**	**10%**	**183**
Weighted NCI-AD Average	**87%**	**9%**	**4%**	**10,661**

Takes medication to help feel less sad or depressed

41%	Older Americans Act N = 116
44%	Medicaid 1915c N = 78
42%	Overall KY Average N = 194
43%	Weighted NCI-AD Average N = 13532

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
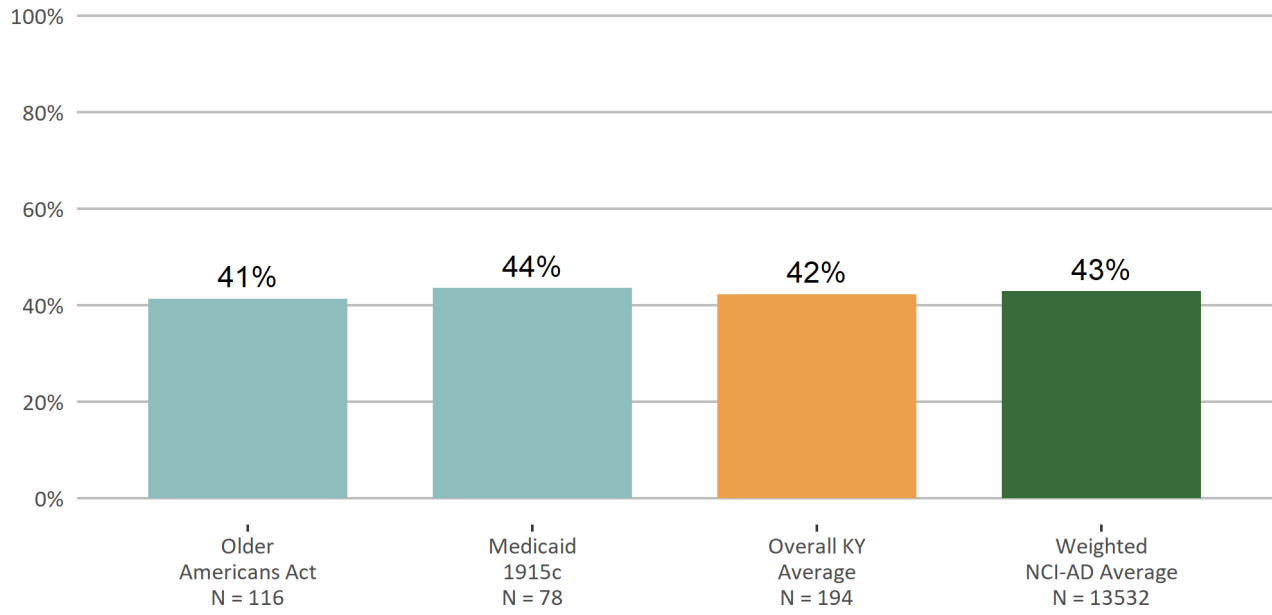
Table 95. Takes medication to help feel less sad or depressed

Proxy respondents were allowed for this question.

Program	Yes	No	N
Older Americans Act	41%	59%	116
Medicaid 1915c	44%	56%	78
Overall KY Average	**42%**	**58%**	**194**
Weighted NCI-AD Average	**43%**	**57%**	**13,532**

Health care
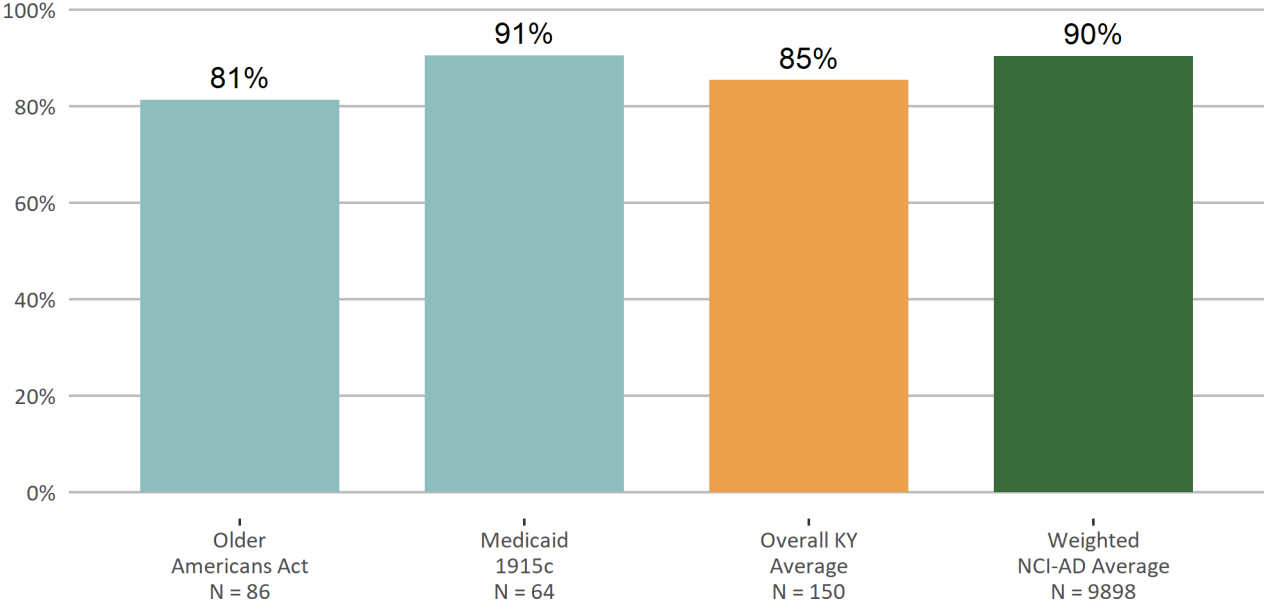
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 208

Has access to mental health services if they want them

Older Americans Act — N = 86: **81%**
Medicaid 1915c — N = 64: **91%**
Overall KY Average — N = 150: **85%**
Weighted NCI-AD Average — N = 9898: **90%**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 96. Has access to mental health services if they want them

Program	Yes, always	Usually	No, only sometimes or rarely	N
Older Americans Act	81%	2%	16%	86
Medicaid 1915c	91%	0%	9%	64
Overall KY Average	**85%**	**1%**	**13%**	**150**
Weighted NCI-AD Average	**90%**	**2%**	**7%**	**9,898**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 210

Can get an appointment to see or talk to their primary care doctor when they need to

Older Americans Act N = 126	Medicaid 1915c N = 86	Overall KY Average N = 212	Weighted NCI-AD Average N = 14215
75%	77%	76%	85%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
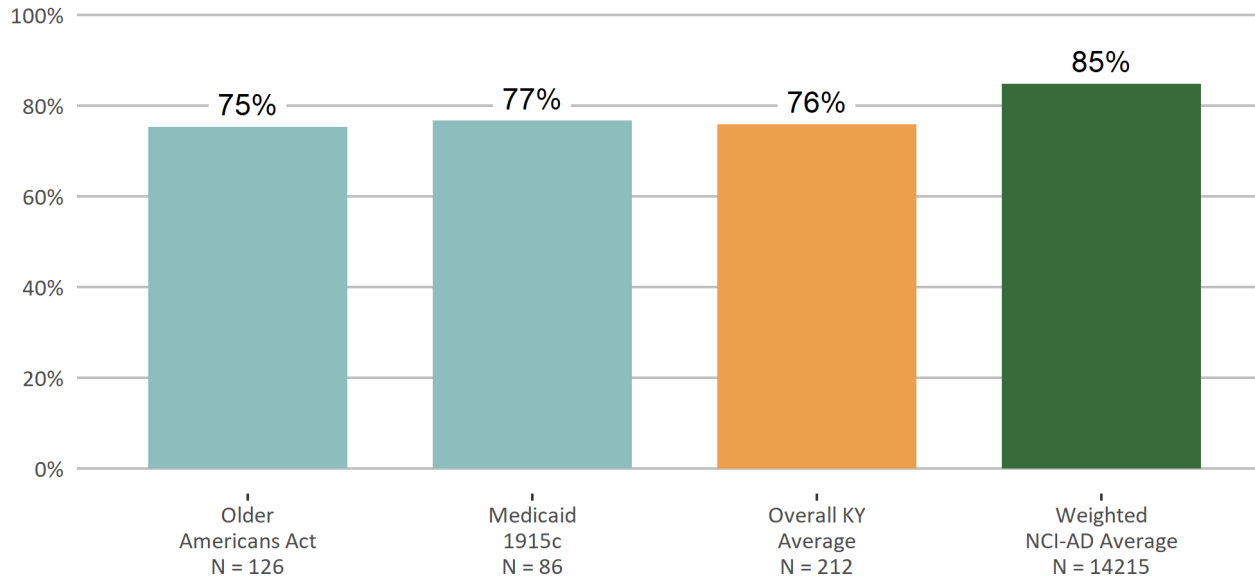
Table 97. Can get an appointment to see or talk to their primary care doctor when they need to

Proxy respondents were allowed for this question.

Program	Yes, always	Usually	No, only sometimes or rarely	N
Older Americans Act	75%	17%	7%	126
Medicaid 1915c	77%	22%	1%	86
Overall KY Average	**76%**	**19%**	**5%**	**212**
Weighted NCI-AD Average	**85%**	**10%**	**5%**	**14,215**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 212

Went to the emergency room for any reason in the past 12 months

	Older Americans Act N = 125	Medicaid 1915c N = 86	Overall KY Average N = 211	Weighted NCI-AD Average N = 14212
	50%	37%	44%	41%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 213

Table 98. Went to the emergency room for any reason in the past 12 months

Proxy respondents were allowed for this question.

Program	Yes	No	N
Older Americans Act	50%	50%	125
Medicaid 1915c	37%	63%	86
Overall KY Average	**44%**	**56%**	**211**
Weighted NCI-AD Average	**41%**	**59%**	**14,212**

Has gone to the emergency room in the past 12 months due to falling or losing balance

34%	23%	30%	30%
Older Americans Act N = 61	Medicaid 1915c N = 31	Overall KY Average N = 92	Weighted NCI-AD Average N = 5720

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
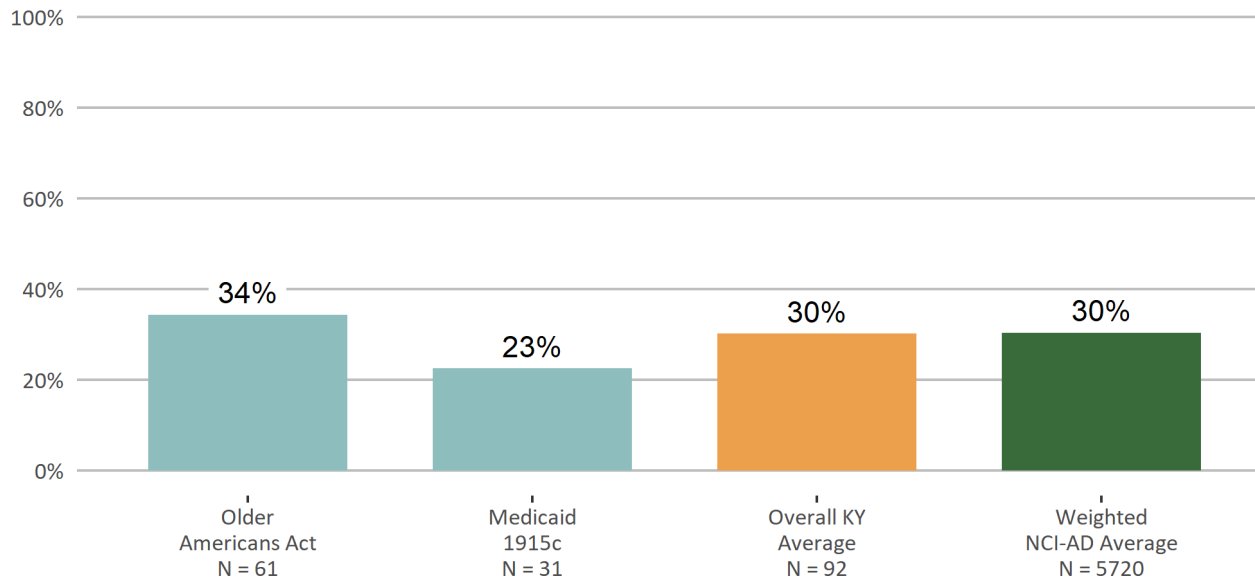
Table 99. Has gone to the emergency room in the past 12 months due to falling or losing balance

Proxy respondents were allowed for this question.

Program	Yes	No	N
Older Americans Act	34%	66%	61
Medicaid 1915c	23%	77%	31
Overall KY Average	**30%**	**70%**	**92**
Weighted NCI-AD Average	**30%**	**70%**	**5,720**

Has gone to the emergency room in the past 12 months due to tooth or mouth pain

3%	2%	2%
Older Americans Act N = 58	Overall KY Average N = 90	Weighted NCI-AD Average N = 5667
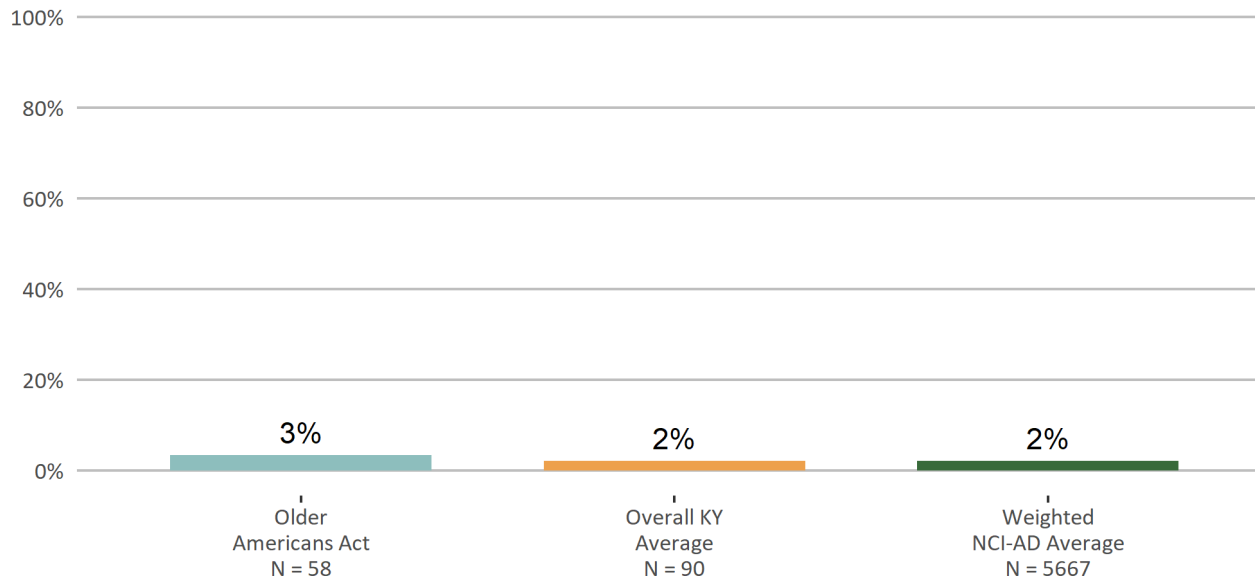
Table 100. Has gone to the emergency room in the past 12 months due to tooth or mouth pain

Proxy respondents were allowed for this question.

Program	Yes	No	N
Older Americans Act	3%	97%	58
Medicaid 1915c	0%	100%	32
Overall KY Average	**2%**	**98%**	**90**
Weighted NCI-AD Average	**2%**	**98%**	**5,667**

Has gone to the emergency room in the past 12 months due to not being able to see their primary care physician

Older
Americans Act
N = 58 — 3%

Medicaid
1915c
N = 32 — 9%

Overall KY
Average
N = 90 — 6%

Weighted
NCI-AD Average
N = 5630 — 8%
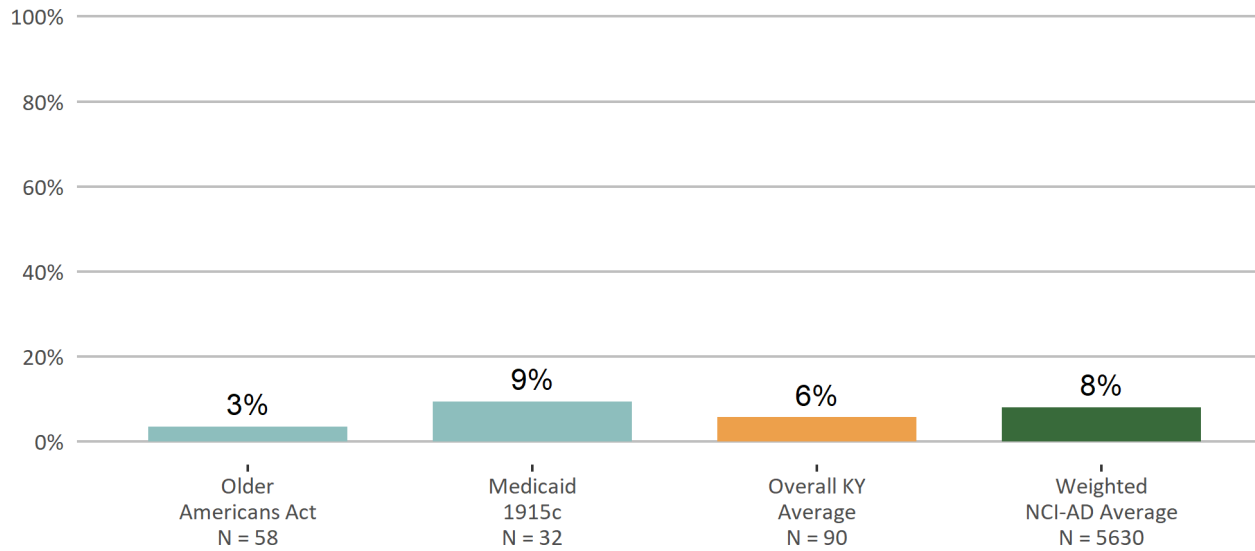
Table 101. Has gone to the emergency room in the past 12 months due to not being able to see their primary care physician

Proxy respondents were allowed for this question.

Program	Yes	No	N
Older Americans Act	3%	97%	58
Medicaid 1915c	9%	91%	32
Overall KY Average	**6%**	**94%**	**90**
Weighted NCI-AD Average	**8%**	**92%**	**5,630**
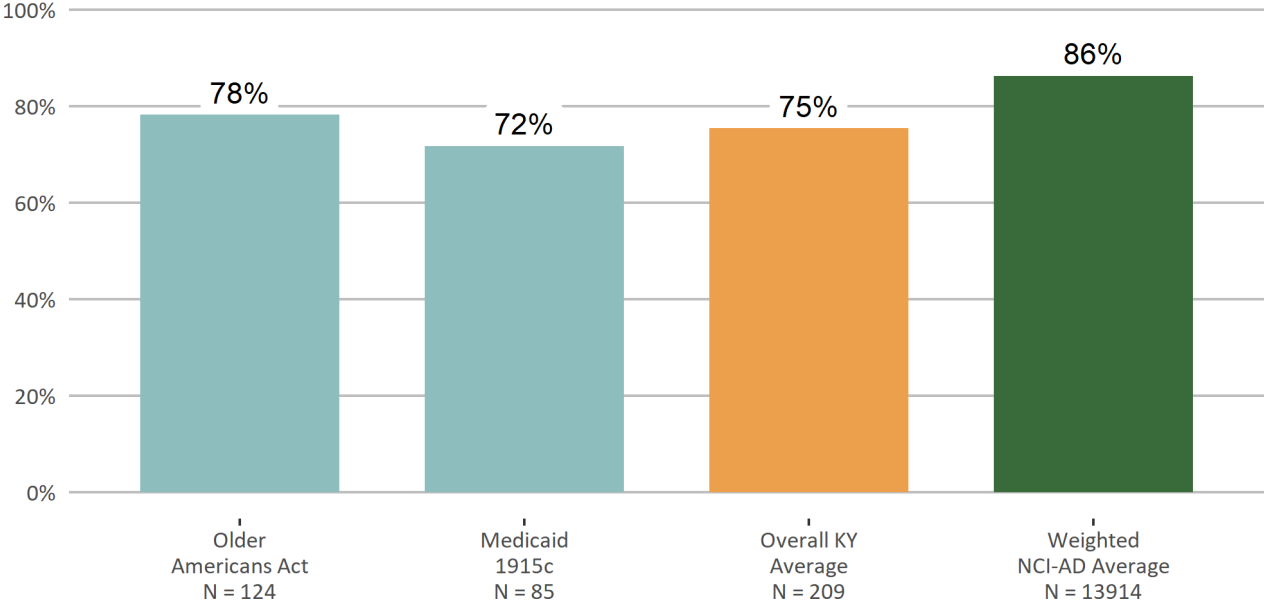
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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Had a physical exam or wellness visit in the past 12 months

78%	72%	75%	86%
Older Americans Act N = 124	Medicaid 1915c N = 85	Overall KY Average N = 209	Weighted NCI-AD Average N = 13914

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 102. Had a physical exam or wellness visit in the past 12 months

Proxy respondents were allowed for this question.

Program	Yes	No	N
Older Americans Act	78%	22%	124
Medicaid 1915c	72%	28%	85
Overall KY Average	**75%**	**25%**	**209**
Weighted NCI-AD Average	**86%**	**14%**	**13,914**

Had a hearing exam in the past 4 years

53%			**48%**
		41%	
	26%		
Older Americans Act N = 104	Medicaid 1915c N = 76	Overall KY Average N = 180	Weighted NCI-AD Average N = 10464

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 223
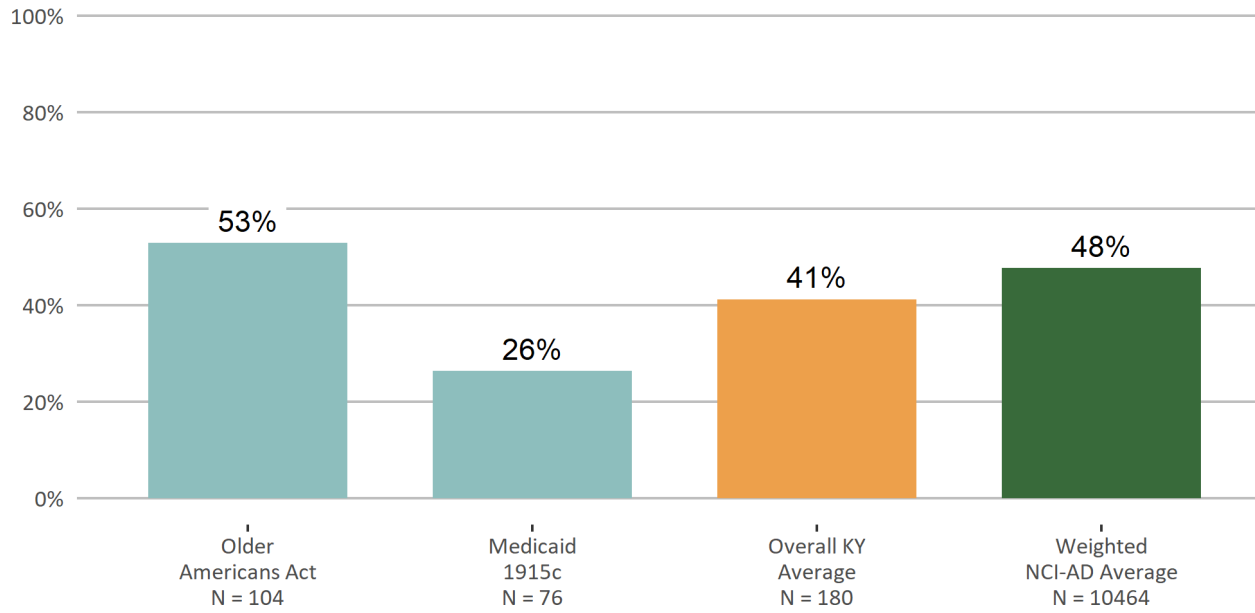
Table 103. Had a hearing exam in the past 4 years

Proxy respondents were allowed for this question.

Program	5 years ago or more	3-4 years ago	1-2 years ago	Past Year	Has not had one	N
Older Americans Act	16%	15%	20%	17%	31%	104
Medicaid 1915c	29%	11%	8%	8%	45%	76
Overall KY Average	**22%**	**13%**	**15%**	**13%**	**37%**	**180**
Weighted NCI-AD Average	**21%**	**10%**	**18%**	**20%**	**32%**	**10,464**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 224

Had a vision exam in the past year

	Older Americans Act N = 127	Medicaid 1915c N = 85	Overall KY Average N = 212	Weighted NCI-AD Average N = 13693
	59%	51%	56%	61%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 104. Had a vision exam in the past year

Proxy respondents were allowed for this question.

Program	Yes	No	N
Older Americans Act	59%	41%	127
Medicaid 1915c	51%	49%	85
Overall KY Average	**56%**	**44%**	**212**
Weighted NCI-AD Average	**61%**	**39%**	**13,693**

Had a dental visit in the past 12 months
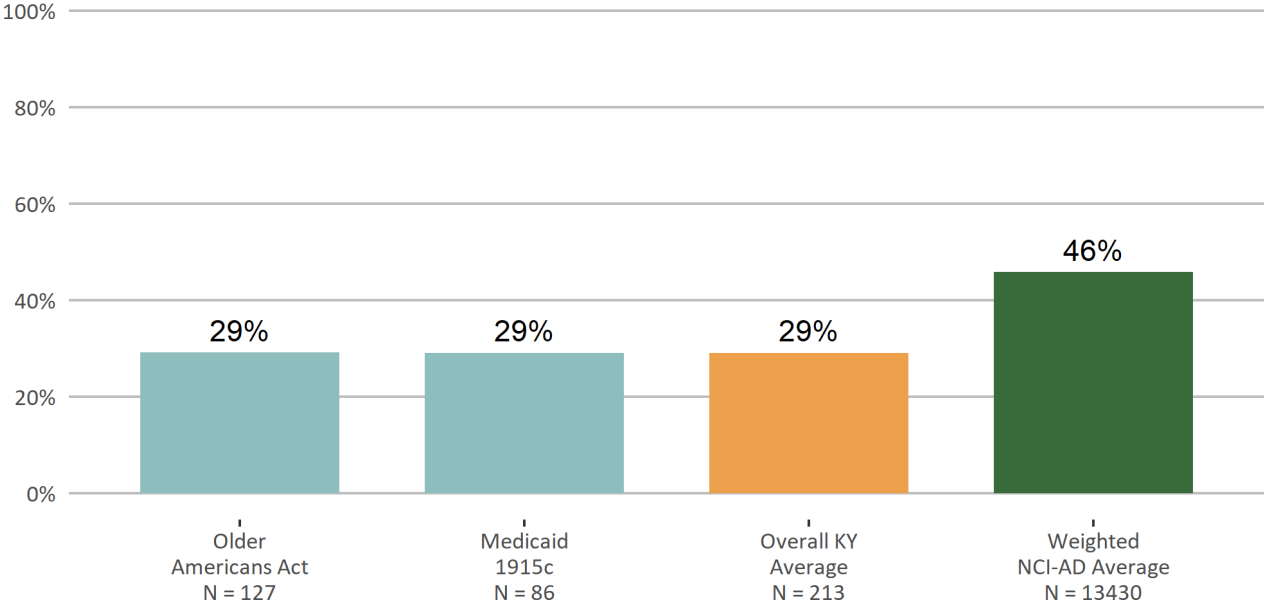
Older Americans Act N = 127	Medicaid 1915c N = 86	Overall KY Average N = 213	Weighted NCI-AD Average N = 13430
29%	29%	29%	46%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 105. Had a dental visit in the past 12 months

Proxy respondents were allowed for this question.

Program	Yes	No	N
Older Americans Act	29%	71%	127
Medicaid 1915c	29%	71%	86
Overall KY Average	**29%**	**71%**	**213**
Weighted NCI-AD Average	**46%**	**54%**	**13,430**
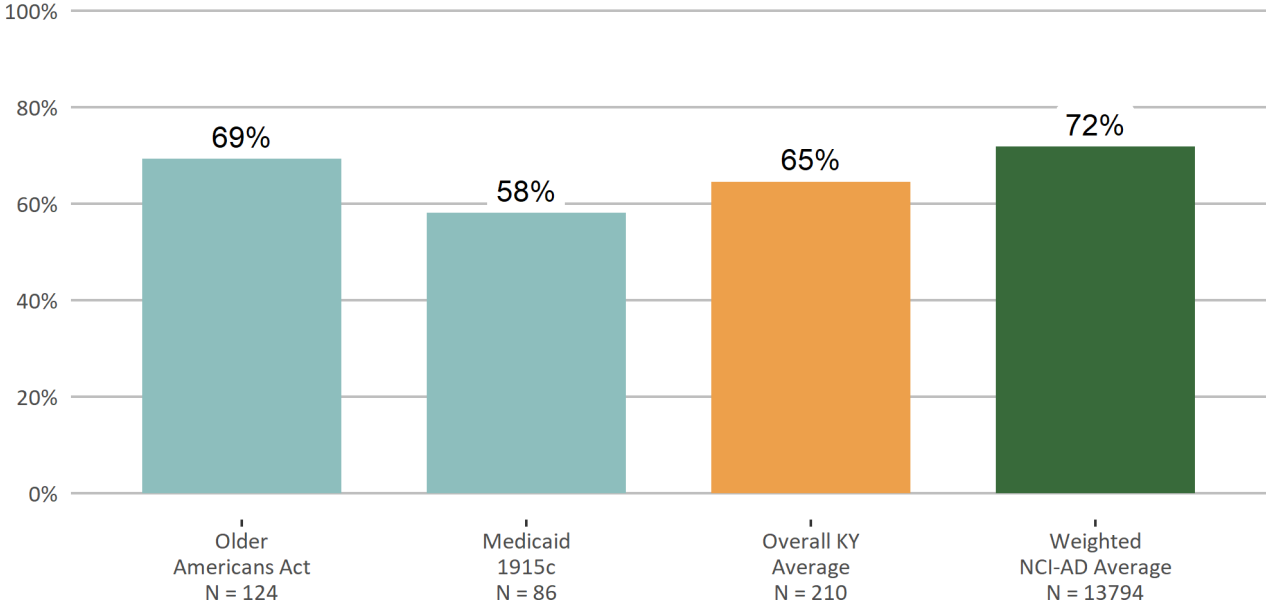
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 228

Had a flu shot in the past 12 months

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 229

Table 106. Had a flu shot in the past 12 months

Proxy respondents were allowed for this question.

Program	Yes	No	N
Older Americans Act	69%	31%	124
Medicaid 1915c	58%	42%	86
Overall KY Average	**65%**	**35%**	**210**
Weighted NCI-AD Average	**72%**	**28%**	**13,794**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 230

Received the COVID-19 Vaccine

Legend:
- KY N = 212 Weighted
- NCI-AD Average N = 13987

Category	KY	NCI-AD Average
Fully vaccinated and received at least one booster	61%	66%
Fully vaccinated, but not received a booster	12%	13%
Partially vaccinated	4%	4%
Not vaccinated at all	23%	16%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 231

Table 107. Received the COVID-19 Vaccine

Proxy respondents were allowed for this question

Program	Fully vaccinated and received at least one booster	Fully vaccinated, but not received a booster	Partially vaccinated	Not vaccinated at all	N
Older Americans Act	68%	10%	5%	17%	125
Medicaid 1915c	52%	14%	2%	32%	87
Overall KY Average	**61%**	**12%**	**4%**	**23%**	**212**
Weighted NCI-AD Average	**66%**	**13%**	**4%**	**16%**	**13,987**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Wellness

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 233

Has access to healthy foods when they want them

Older Americans Act N = 125	Medicaid 1915c N = 89	Overall KY Average N = 214	Weighted NCI-AD Average N = 14425
77%	78%	77%	85%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 234

Table 108. Has access to healthy foods when they want them

Proxy respondents were allowed for this question.

Program	Yes, often	Sometimes	No	N
Older Americans Act	77%	14%	9%	125
Medicaid 1915c	78%	10%	12%	89
Overall KY Average	**77%**	**13%**	**10%**	**214**
Weighted NCI-AD Average	**85%**	**11%**	**5%**	**14,425**

Overall Health
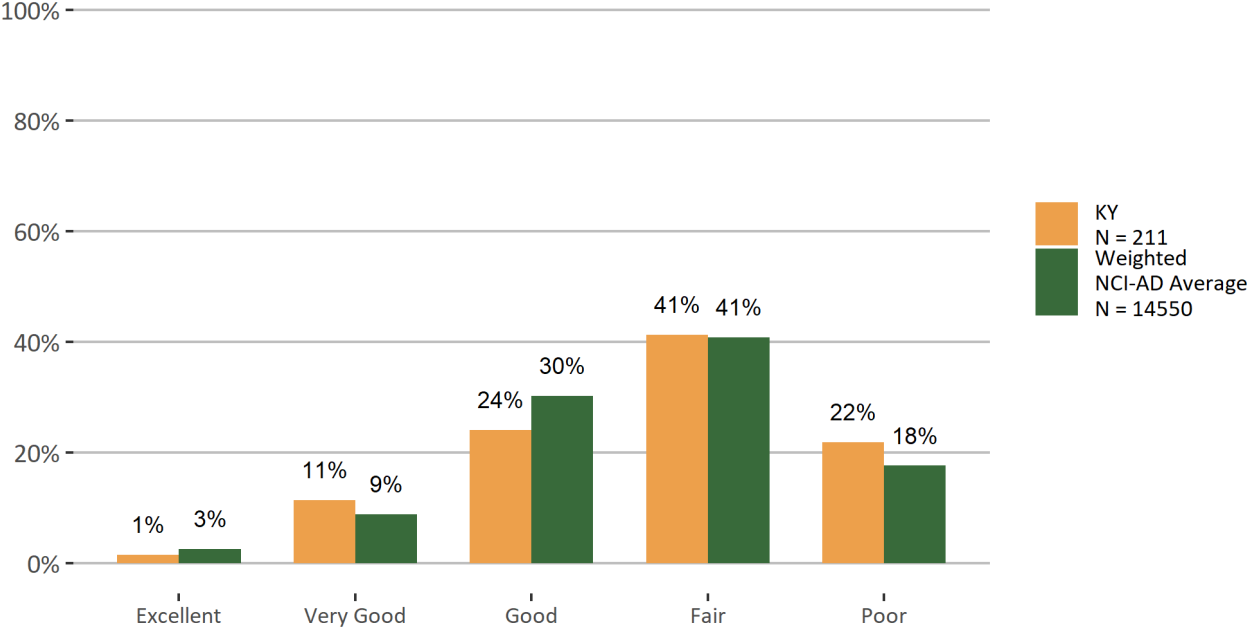
Legend:
- KY N = 211 Weighted (orange)
- NCI-AD Average N = 14550 (green)

Category	KY	NCI-AD Average
Excellent	1%	3%
Very Good	11%	9%
Good	24%	30%
Fair	41%	41%
Poor	22%	18%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 236

Table 109. Overall Health

Proxy respondents were allowed for this question.

| Program	Excellent	Very Good	Good	Fair	Poor	N
Older Americans Act	0%	11%	27%	41%	21%	123
Medicaid 1915c	3%	11%	20%	42%	23%	88
Overall KY Average	**1%**	**11%**	**24%**	**41%**	**22%**	**211**
Weighted NCI-AD Average	**3%**	**9%**	**30%**	**41%**	**18%**	**14,550**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 237

Health compared to 12 months ago

Legend:
- KY N = 214 Weighted
- NCI-AD Average N = 14458

Category	KY	NCI-AD Average
Much Better	5%	5%
Somewhat Better	12%	14%
About the same	44%	49%
Somewhat worse	26%	25%
Much worse	14%	7%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 238

Table 110. Health compared to 12 months ago

Proxy respondents were allowed for this question.

Program	Much Better	Somewhat Better	About the same	Somewhat worse	Much worse	N
Older Americans Act	5%	10%	42%	29%	14%	125
Medicaid 1915c	4%	15%	46%	21%	13%	89
Overall KY Average	**5%**	**12%**	**44%**	**26%**	**14%**	**214**
Weighted NCI-AD Average	**5%**	**14%**	**49%**	**25%**	**7%**	**14,458**

In the past 12 months, forgets
things more often than before

	Older Americans Act N = 120	Medicaid 1915c N = 86	Overall KY Average N = 206	Weighted NCI-AD Average N = 13846
	54%	59%	56%	46%
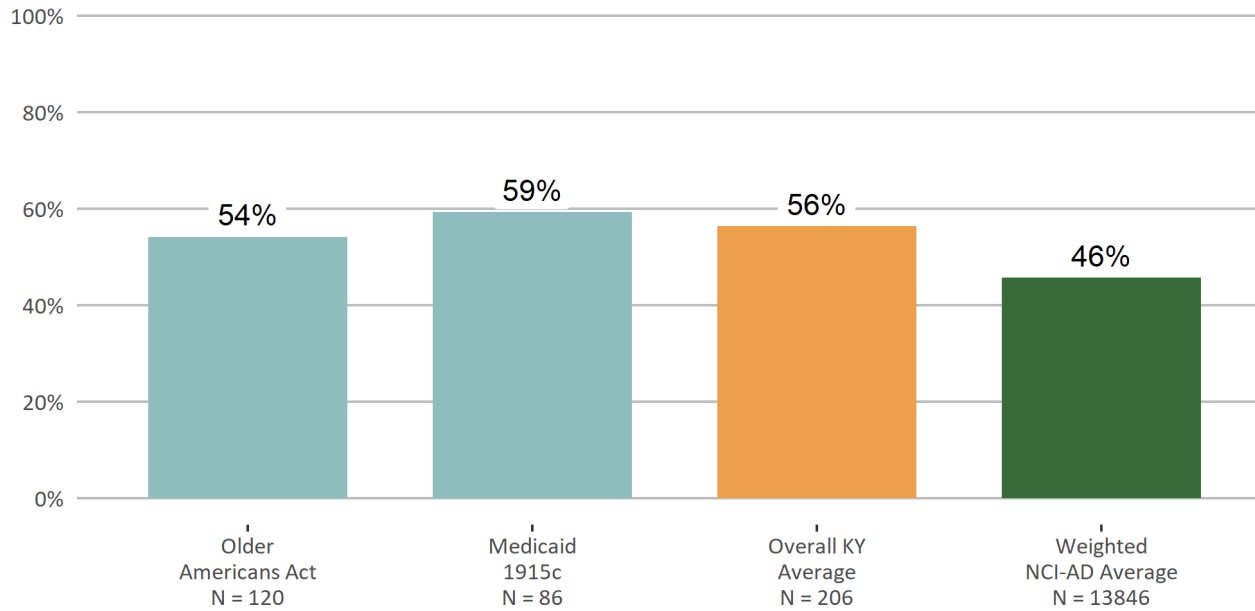
Table 111. In the past 12 months, forgets things more often than before

Proxy respondents were allowed for this question.

Program	Yes	No	N
Older Americans Act	54%	46%	120
Medicaid 1915c	59%	41%	86
Overall KY Average	**56%**	**44%**	**206**
Weighted NCI-AD Average	**46%**	**54%**	**13,846**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 241

Has discussed forgetting things with a doctor or a nurse (if they have been forgetting things more often in the past 12 months)

Older Americans Act N = 61	59%
Medicaid 1915c N = 50	78%
Overall KY Average N = 111	68%
Weighted NCI-AD Average N = 5961	70%
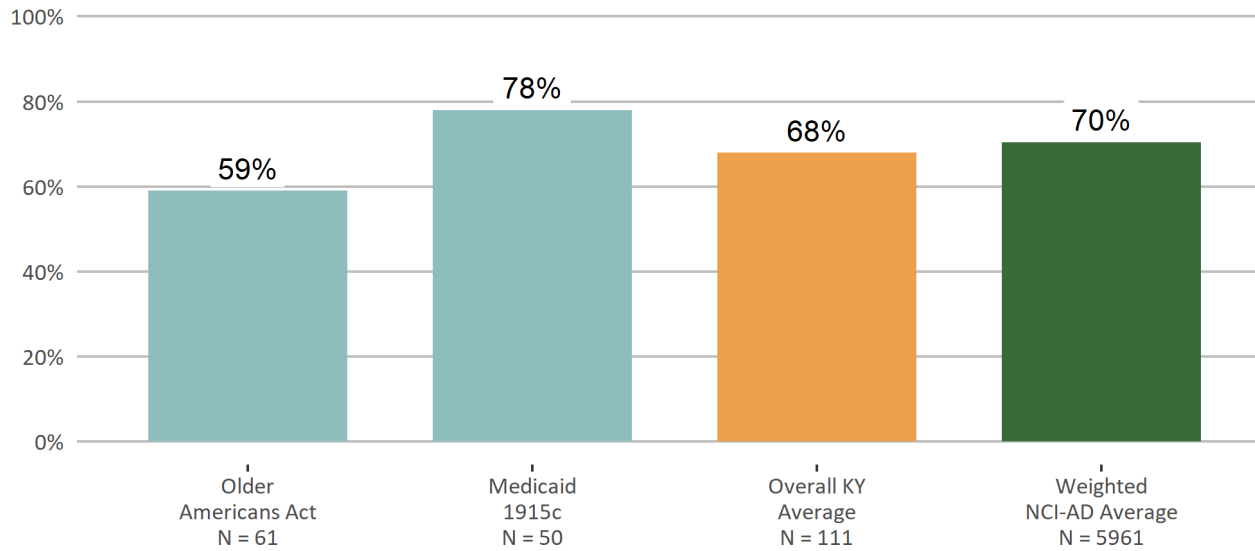
Table 112. Has discussed forgetting things with a doctor or a nurse (if they have been forgetting things more often in the past 12 months)

Proxy respondents were allowed for this question.

Program	Yes	No	N
Older Americans Act	59%	41%	61
Medicaid 1915c	78%	22%	50
Overall KY Average	**68%**	**32%**	**111**
Weighted NCI-AD Average	**70%**	**30%**	**5,961**
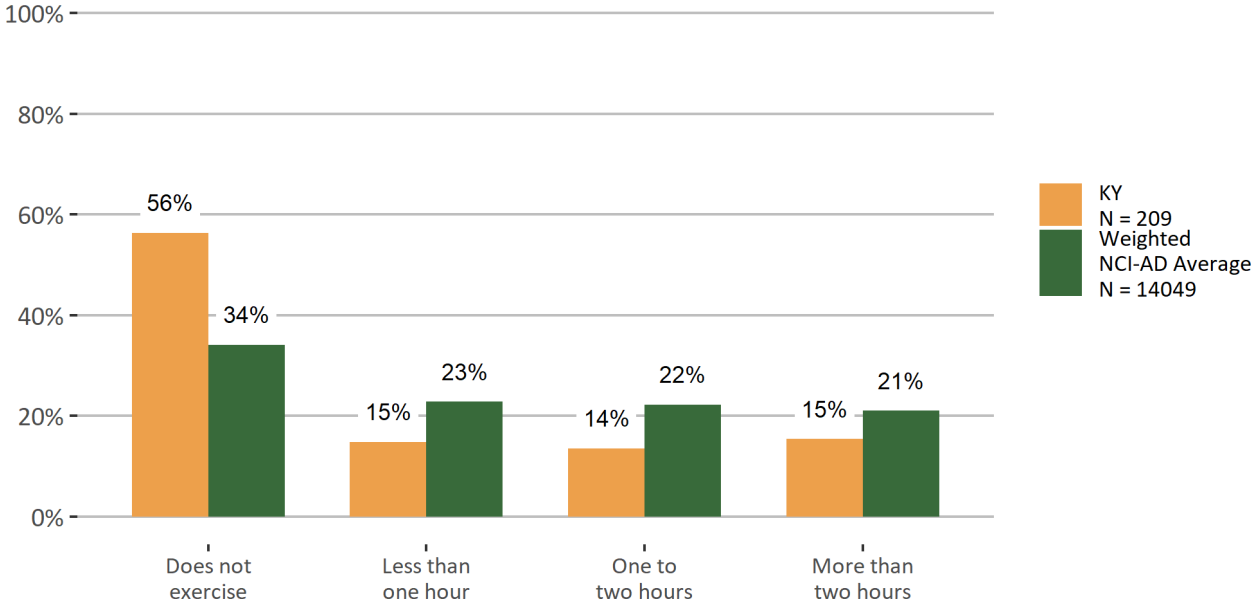
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 243

Amount of physical activity per week

Legend:
- KY N = 209 (orange)
- Weighted NCI-AD Average N = 14049 (green)

Category	KY	Weighted NCI-AD Average
Does not exercise	56%	34%
Less than one hour	15%	23%
One to two hours	14%	22%
More than two hours	15%	21%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 244

Table 113. Amount of physical activity per week

New Question in 2022-2023. Proxy respondents were allowed for this question.

Program	Does not exercise	Less than one hour	One to two hours	More than two hours	N
Older Americans Act	60%	15%	10%	14%	125
Medicaid 1915c	51%	14%	18%	17%	84
Overall KY Average	**56%**	**15%**	**14%**	**15%**	**209**
Weighted NCI-AD Average	**34%**	**23%**	**22%**	**21%**	**14,049**

Often feels lonely

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
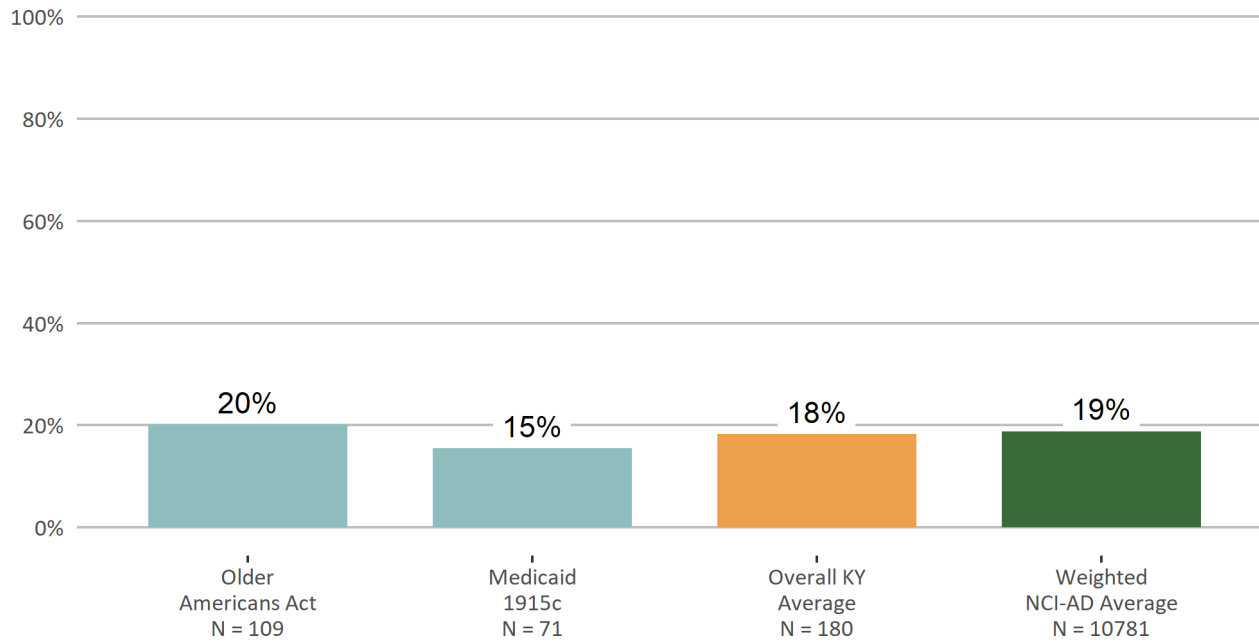
Table 114. Often feels lonely

Program	Yes, often	Sometimes	Not often, never or almost never	N
Older Americans Act	20%	43%	37%	109
Medicaid 1915c	15%	39%	45%	71
Overall KY Average	**18%**	**42%**	**40%**	**180**
Weighted NCI-AD Average	**19%**	**36%**	**45%**	**10,781**

Affordability

Ever has to skip meals due to financial worries

	Older Americans Act N = 127	Medicaid 1915c N = 88	Overall KY Average N = 215	Weighted NCI-AD Average N = 14416
%	19%	20%	20%	12%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
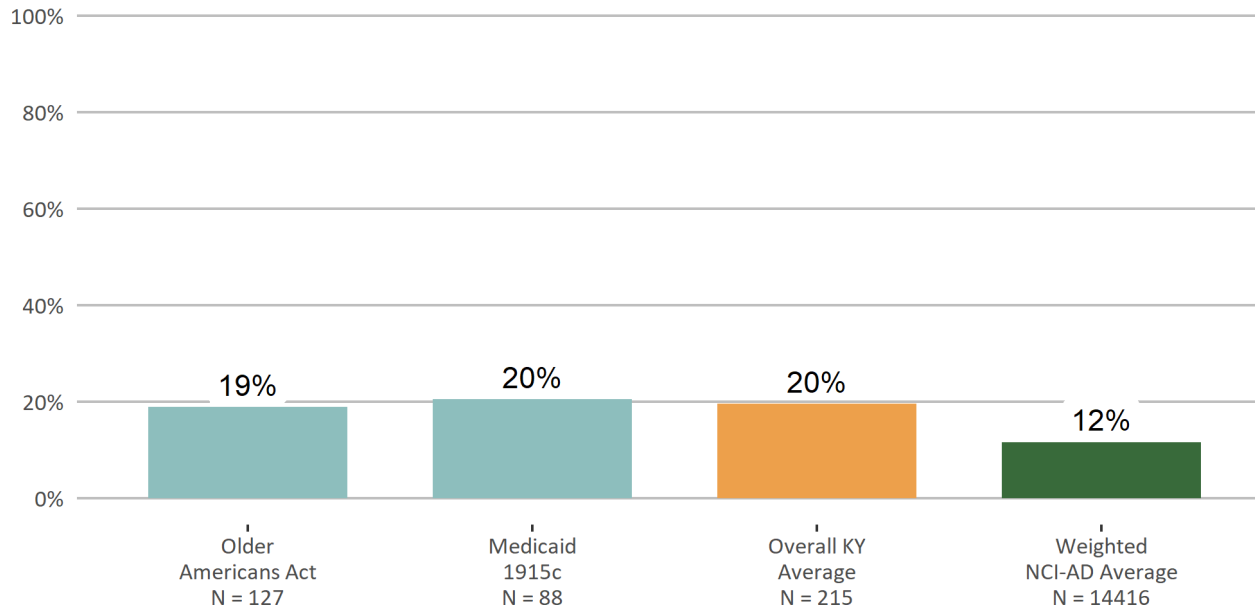
Table 115. Ever has to skip meals due to financial worries

Proxy respondents were allowed for this question.

Program	Yes, often	Sometimes	No	N
Older Americans Act	11%	8%	81%	127
Medicaid 1915c	11%	9%	80%	88
Overall KY Average	**11%**	**8%**	**80%**	**215**
Weighted NCI-AD Average	**6%**	**6%**	**88%**	**14,416**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 250

Safety

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 251

They or someone else has concerns
about falling or being unstable

75%	Older Americans Act N = 126
66%	Medicaid 1915c N = 89
71%	Overall KY Average N = 215
56%	Weighted NCI-AD Average N = 14825

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 116. They or someone else has concerns about falling or being unstable

Proxy respondents were allowed for this question.

Program	Yes, often	Sometimes	No	N
Older Americans Act	53%	21%	25%	126
Medicaid 1915c	37%	29%	34%	89
Overall KY Average	**46%**	**25%**	**29%**	**215**
Weighted NCI-AD Average	**35%**	**21%**	**44%**	**14,825**

Has worked with someone to reduce risk of falls (if someone has concerns about them falling or being unstable)

Older Americans Act N = 91	81%
Medicaid 1915c N = 56	79%
Overall KY Average N = 147	80%
Weighted NCI-AD Average N = 8130	86%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
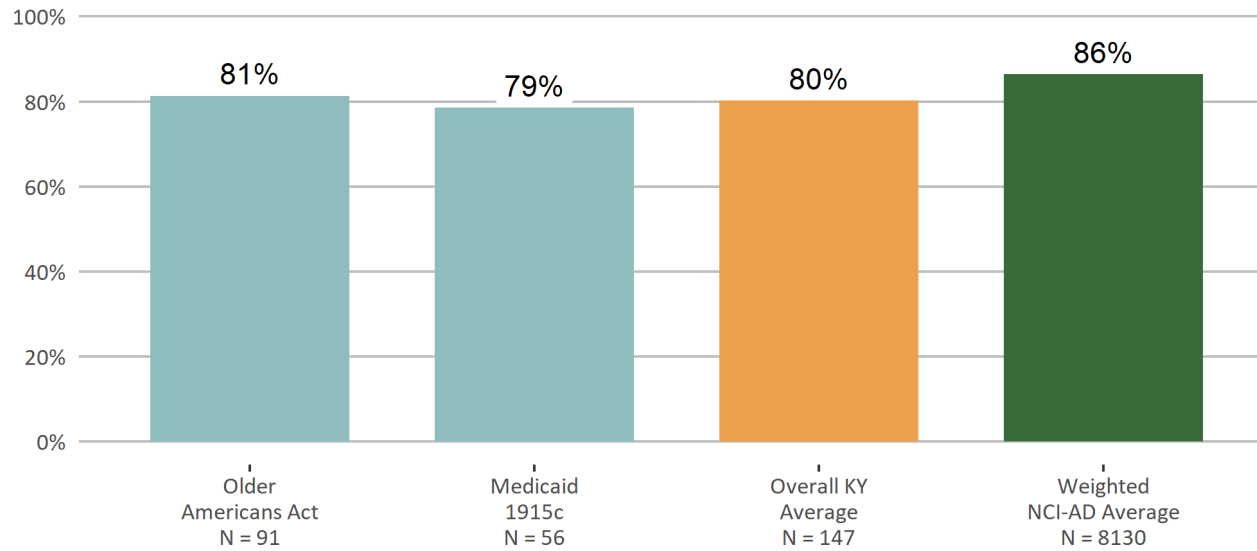
Table 117. Has worked with someone to reduce risk of falls (if someone has concerns about them falling or being unstable)

Proxy respondents were allowed for this question.

Program	Yes	No	N
Older Americans Act	81%	19%	91
Medicaid 1915c	79%	21%	56
Overall KY Average	**80%**	**20%**	**147**
Weighted NCI-AD Average	**86%**	**14%**	**8,130**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 255

Able to get to safety quickly in case of an emergency

Older Americans Act N = 117	Medicaid 1915c N = 85	Overall KY Average N = 202	Weighted NCI-AD Average N = 13669
79%	84%	81%	86%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 256

Table 118. Able to get to safety quickly in case of an emergency

Proxy respondents were allowed for this question.

Program	Yes	No	N
Older Americans Act	79%	21%	117
Medicaid 1915c	84%	16%	85
Overall KY Average	**81%**	**19%**	**202**
Weighted NCI-AD Average	**86%**	**14%**	**13,669**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 257

Knows who to talk to if they are mistreated, hurt, disrespected by others

78%	70%	75%	82%
Older Americans Act N = 113	Medicaid 1915c N = 73	Overall KY Average N = 186	Weighted NCI-AD Average N = 11135

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
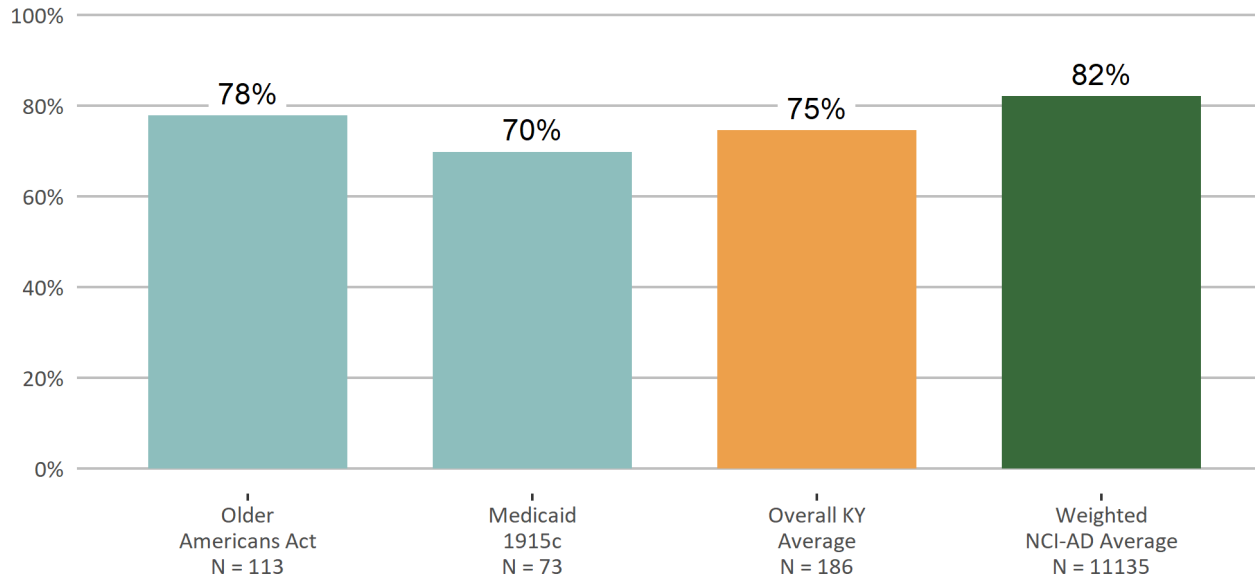
Table 119. Knows who to talk to if they are mistreated, hurt, disrespected by others

Program	Yes	Maybe, Not sure	No	N
Older Americans Act	78%	5%	17%	113
Medicaid 1915c	70%	4%	26%	73
Overall KY Average	**75%**	**5%**	**21%**	**186**
Weighted NCI-AD Average	**82%**	**5%**	**13%**	**11,135**
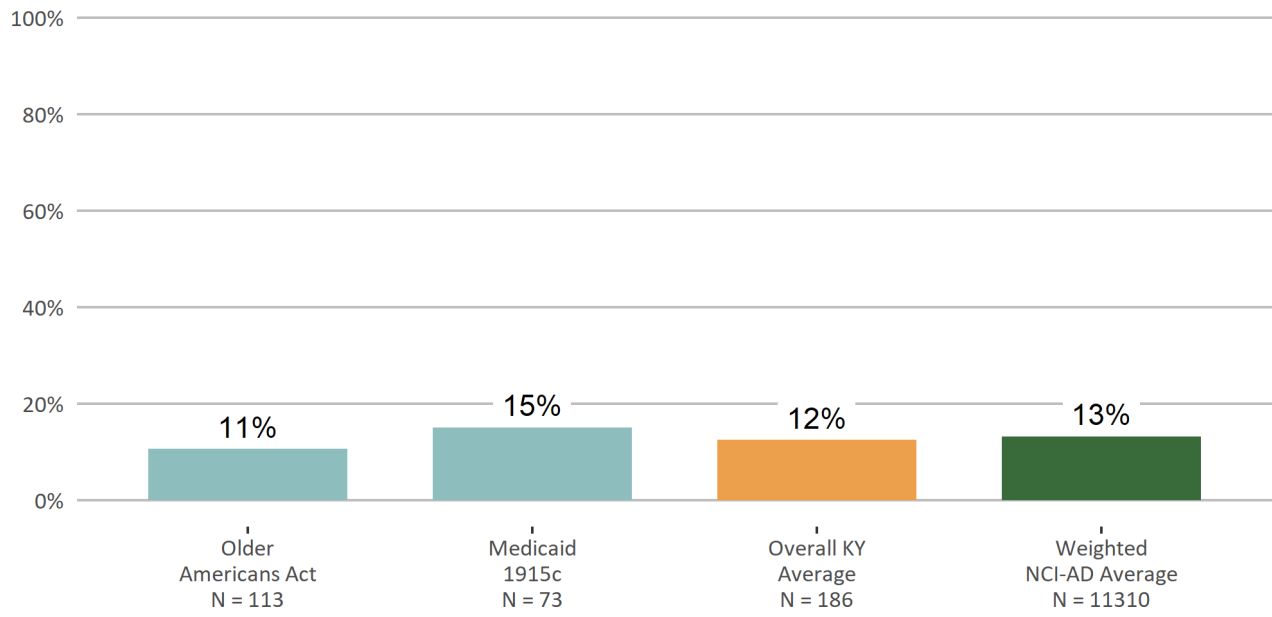
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 259

Are ever worried for the security
of their personal belongings

11%	15%	12%	13%
Older Americans Act N = 113	Medicaid 1915c N = 73	Overall KY Average N = 186	Weighted NCI-AD Average N = 11310

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 260

Table 120. Are ever worried for the security of their personal belongings

Program	Yes at least sometimes	No, never	N
Older Americans Act	11%	89%	113
Medicaid 1915c	15%	85%	73
Overall KY Average	**12%**	**88%**	**186**
Weighted NCI-AD Average	**13%**	**87%**	**11,310**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 261

Someone used or took their money without their permission in the past 12 months

5%	11%	8%	6%
Older Americans Act N = 115	Medicaid 1915c N = 72	Overall KY Average N = 187	Weighted NCI-AD Average N = 11240
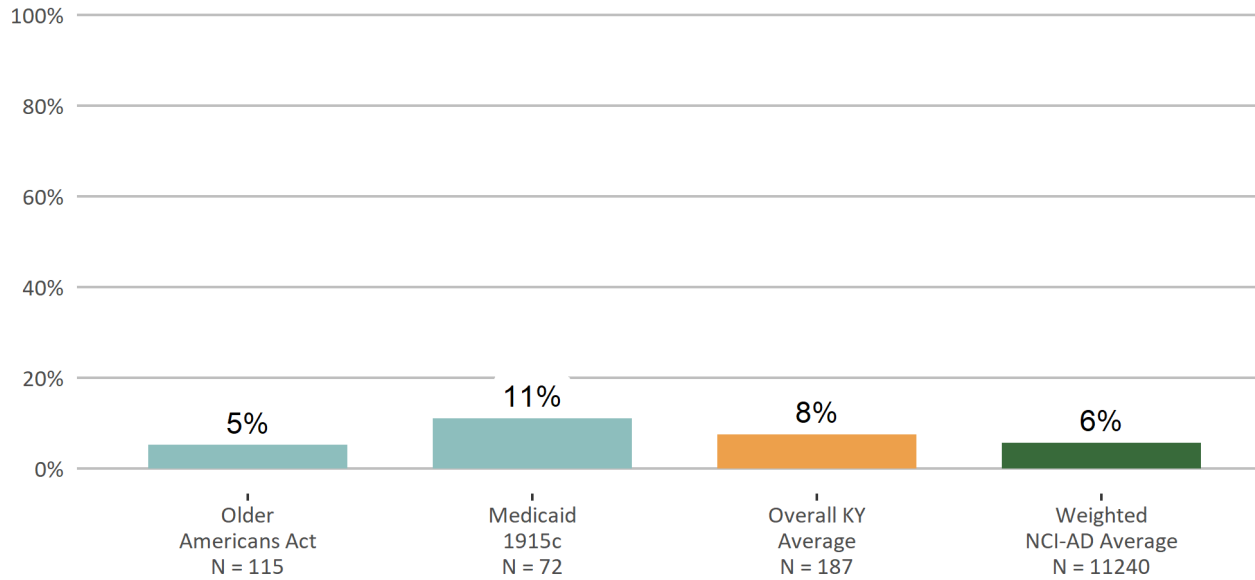
Table 121. Someone used or took their money without their permission in the past 12 months

Program	Yes	No	N
Older Americans Act	5%	95%	115
Medicaid 1915c	11%	89%	72
Overall KY Average	**8%**	**92%**	**187**
Weighted NCI-AD Average	**6%**	**94%**	**11,240**

Feels safe around people who are paid to help them

	Older Americans Act N = 69	Medicaid 1915c N = 52	Overall KY Average N = 121	Weighted NCI-AD Average N = 6036
	99%	98%	98%	97%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
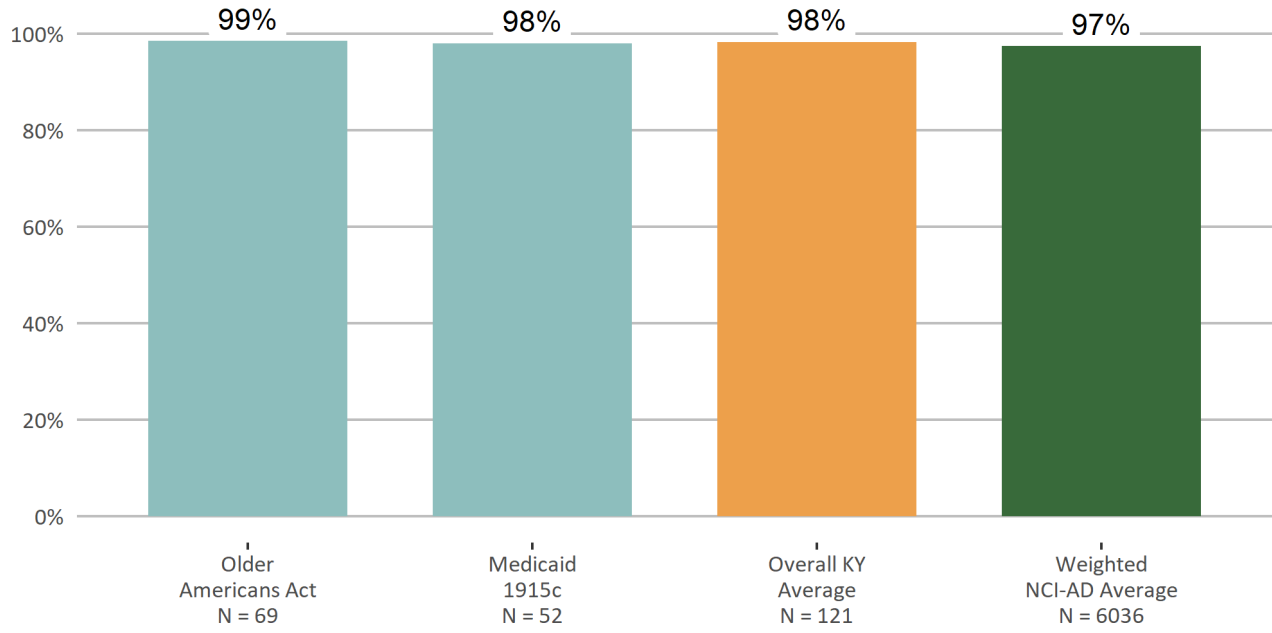
Table 122. Feels safe around people who are paid to help them

Program	Yes, all paid support workers, always	No, not all workers, or not always	N
Older Americans Act	99%	1%	69
Medicaid 1915c	98%	2%	52
Overall KY Average	**98%**	**2%**	**121**
Weighted NCI-AD Average	**97%**	**3%**	6,036

Rights and Respect

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 266

Gets information about services in their preferred language (if preferred language is not English)

80%

Weighted
NCI-AD Average
N = 971

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
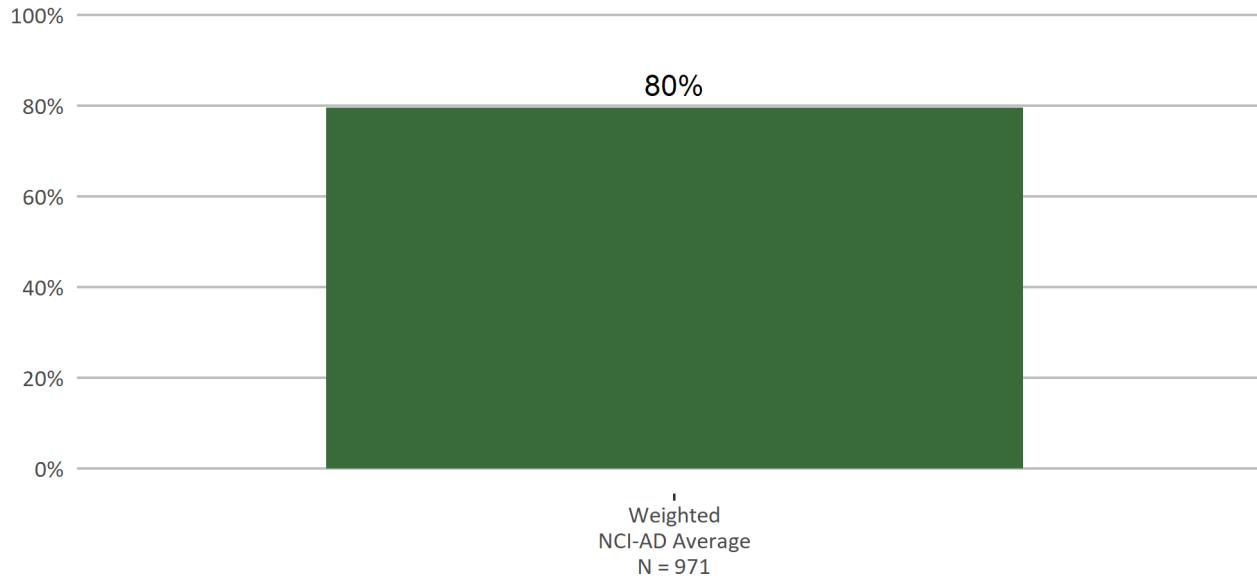
Table 123. Gets information about services in their preferred language (if preferred language is not English)

Proxy respondents were allowed for this question.

Program	Yes, all information	Some Information	No	N
Weighted NCI-AD Average	**51%**	**29%**	**20%**	**971**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 268

Services and supports are delivered in a way that is respectful of their culture

	Older Americans Act N = 100	Medicaid 1915c N = 66	Overall KY Average N = 166	Weighted NCI-AD Average N = 9700
	100%	100%	100%	98%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
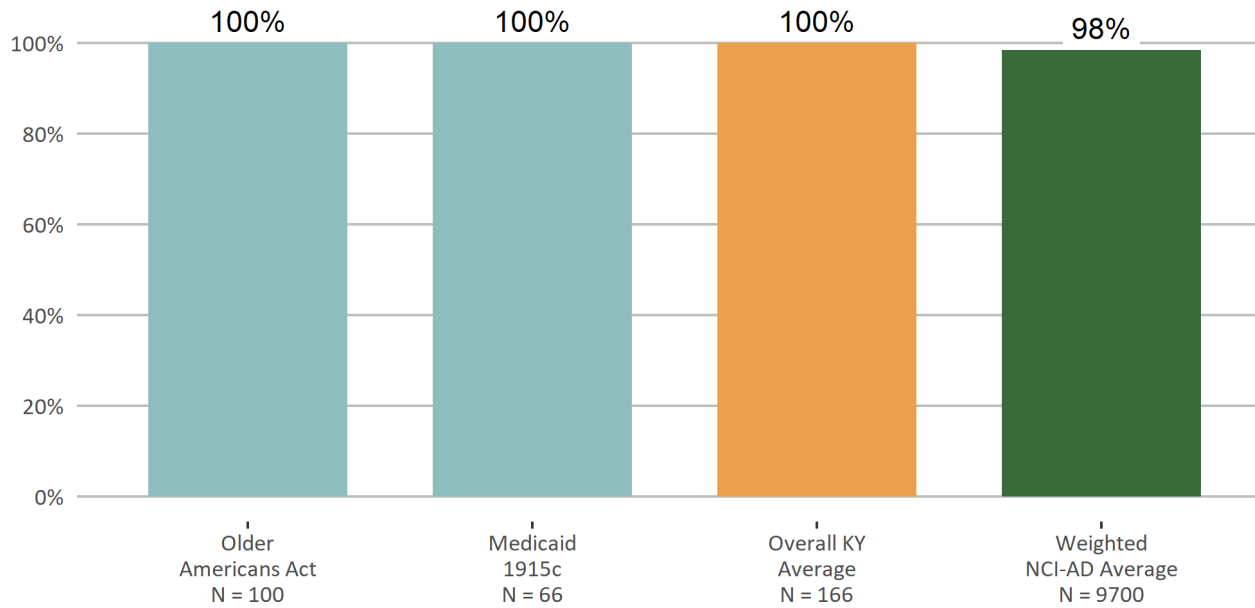
Table 124. Services and supports are delivered in a way that is respectful of their culture

Program	Yes	Sometimes, or some services	No	N
Older Americans Act	98%	2%	0%	100
Medicaid 1915c	100%	0%	0%	66
Overall KY Average	**99%**	**1%**	**0%**	**166**
Weighted NCI-AD Average	**96%**	**3%**	**2%**	**9,700**

People who are paid to help them treat them with respect
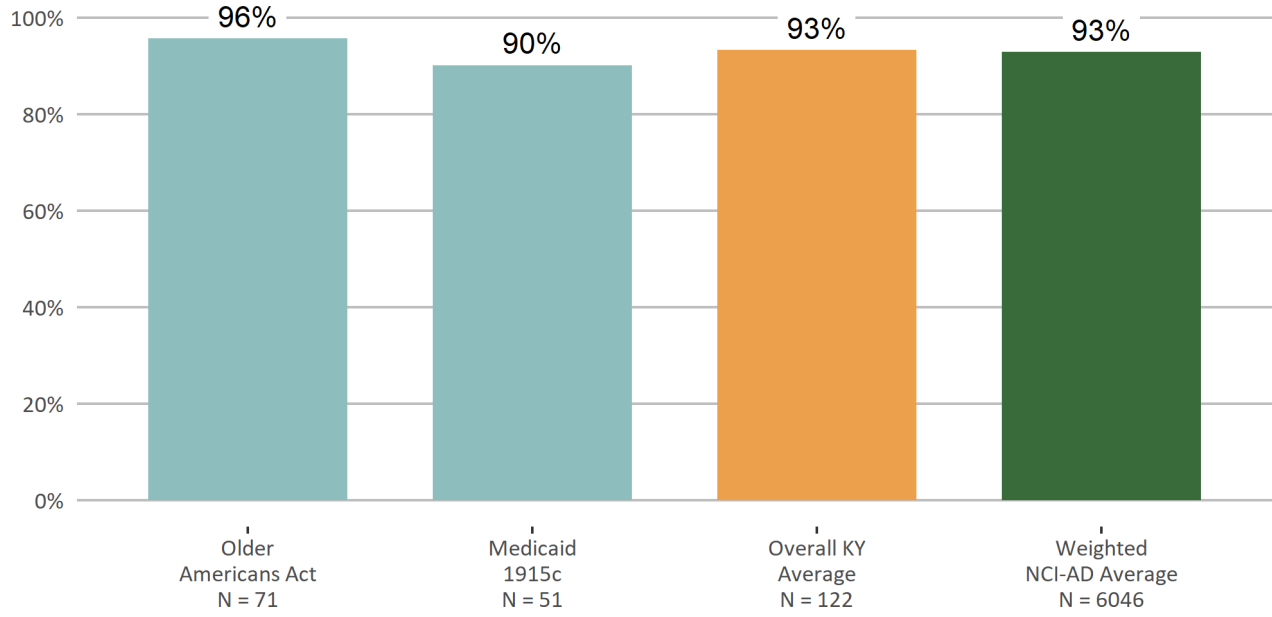
	Older Americans Act N = 71	Medicaid 1915c N = 51	Overall KY Average N = 122	Weighted NCI-AD Average N = 6046
	96%	90%	93%	93%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 125. People who are paid to help them treat them with respect

Program	Yes, all paid support workers, always or almost always	Some, or usually	No, never or rarely	N
Older Americans Act	96%	4%	0%	71
Medicaid 1915c	90%	6%	4%	51
Overall KY Average	**93%**	**5%**	**2%**	**122**
Weighted NCI-AD Average	**93%**	**6%**	**1%**	**6,046**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 272

Others ask before coming into their home/room (if living in a group setting)

70%

Weighted
NCI-AD Average
N = 1506
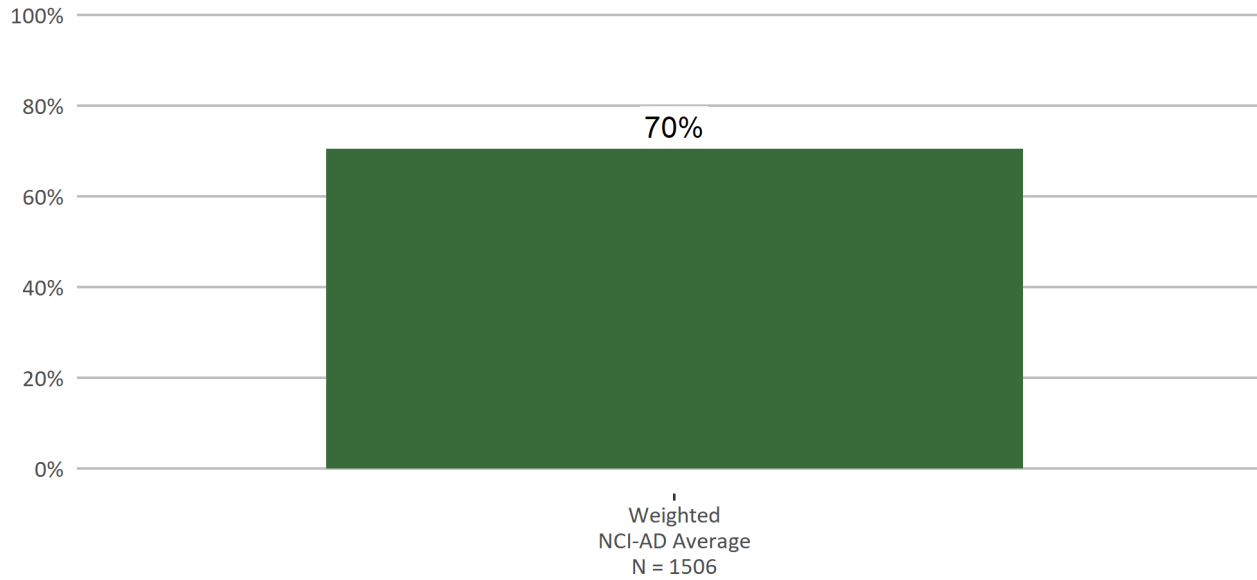
Table 126. Others ask before coming into their home/room (if living in a group setting)

Program	Yes, always	Usually, but not always	Sometimes, rarely, or never	N
Weighted NCI-AD Average	**70%**	**20%**	**9%**	**1,506**

Able to lock doors to room (if living in a group setting)

52%

100%

80%

60%

40%

20%

0%

Weighted
NCI-AD Average
N = 1462
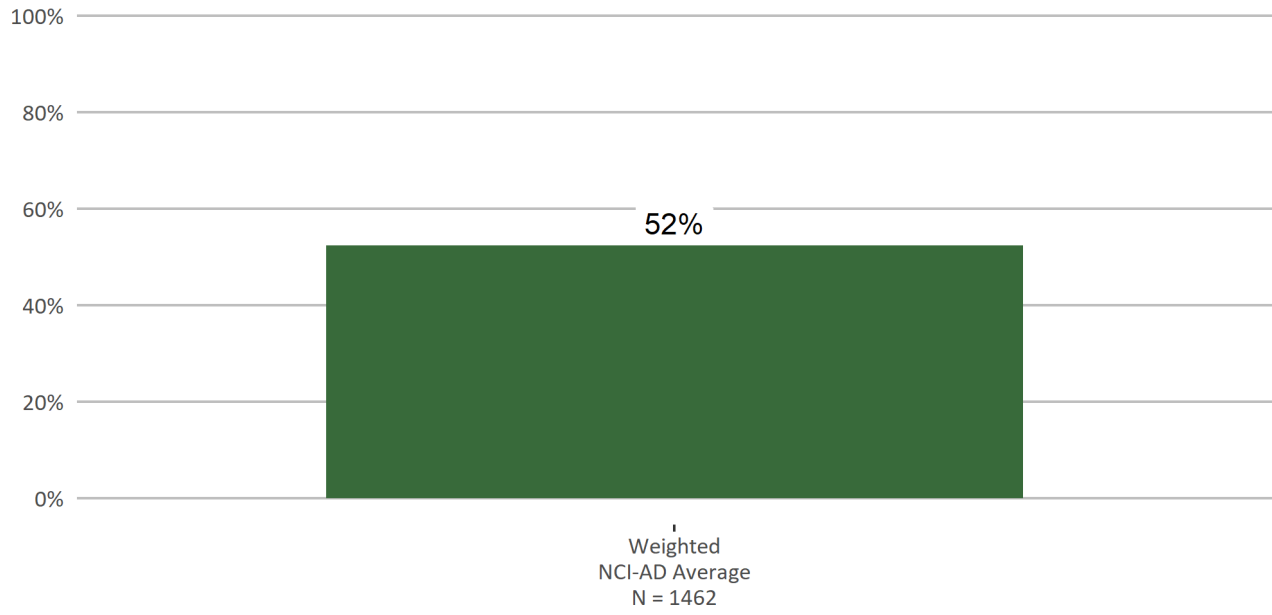
Table 127. Able to lock doors to room (if living in a group setting)

Program	Yes	No	N
Weighted NCI-AD Average	**52%**	**48%**	**1,462**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

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Has enough privacy where lives (if living in a group setting)

69%

Weighted
NCI-AD Average
N = 1512

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 277
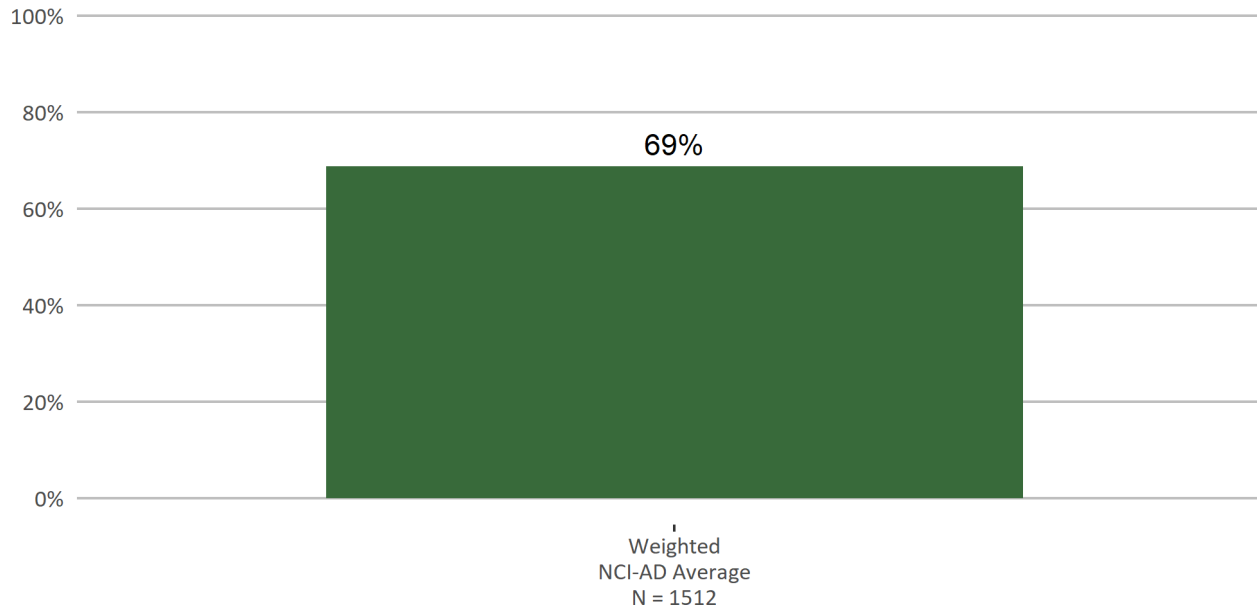
Table 128. Has enough privacy where lives (if living in a group setting)

Program	Yes, always	Usually, but not always	Sometimes, rarely, or never	N
Weighted NCI-AD Average	**69%**	**19%**	**12%**	**1,512**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 278

Can have visitors at any time (if living in a group setting)

Weighted
NCI-AD Average
N = 1440

77%
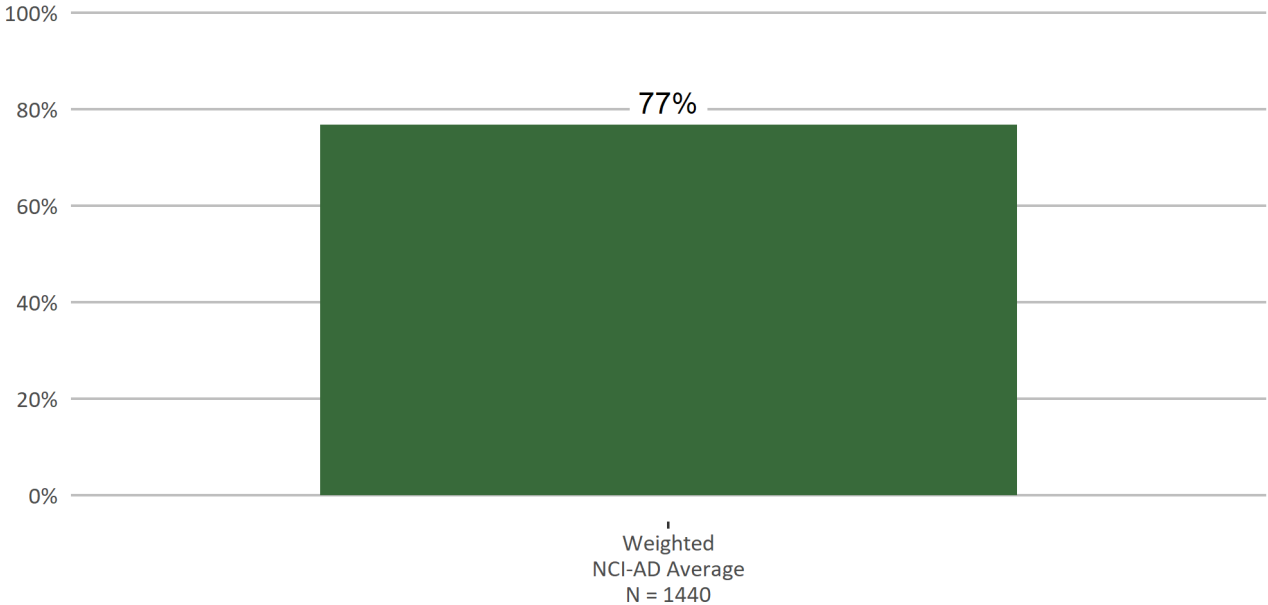
Table 129. Can have visitors at any time (if living in a group setting)

Program	Yes	No	N
Weighted NCI-AD Average	**77%**	**23%**	**1,440**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 280

Can get something to eat or grab a snack anytime they (if living in a group setting)

81%

Weighted
NCI-AD Average
N = 1475

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 281
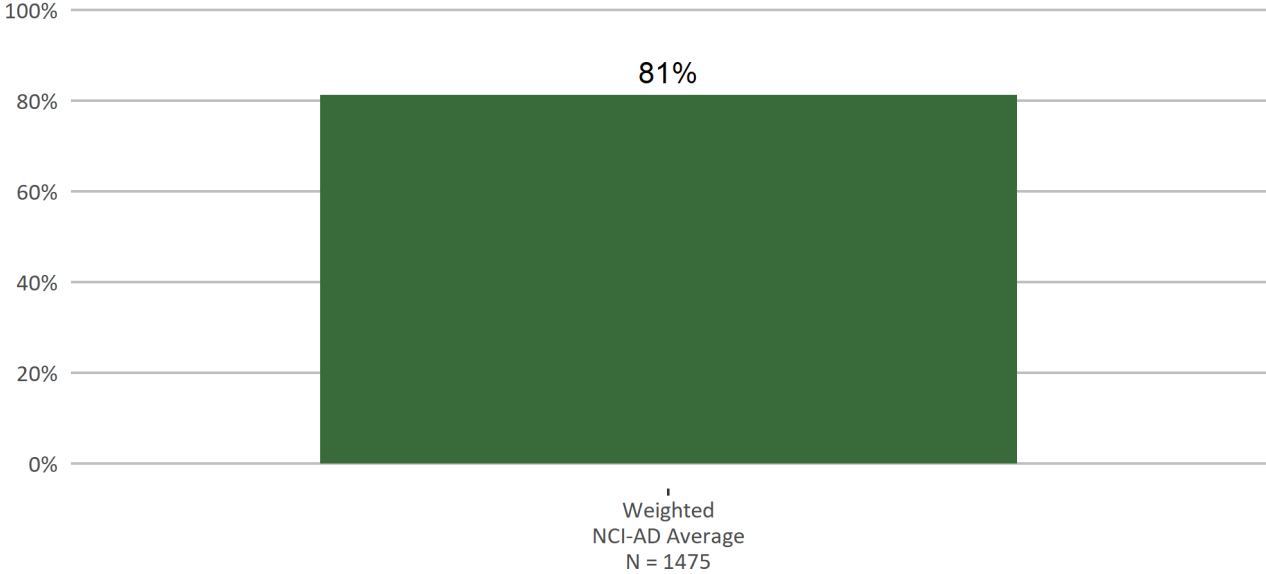
Table 130. Can get something to eat or grab a snack anytime they (if living in a group setting)

Program	Yes	No	N
Weighted NCI-AD Average	81%	19%	1,475

Person-Centered Planning

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 283

Very or fully involved in making decisions about what is in the service plan
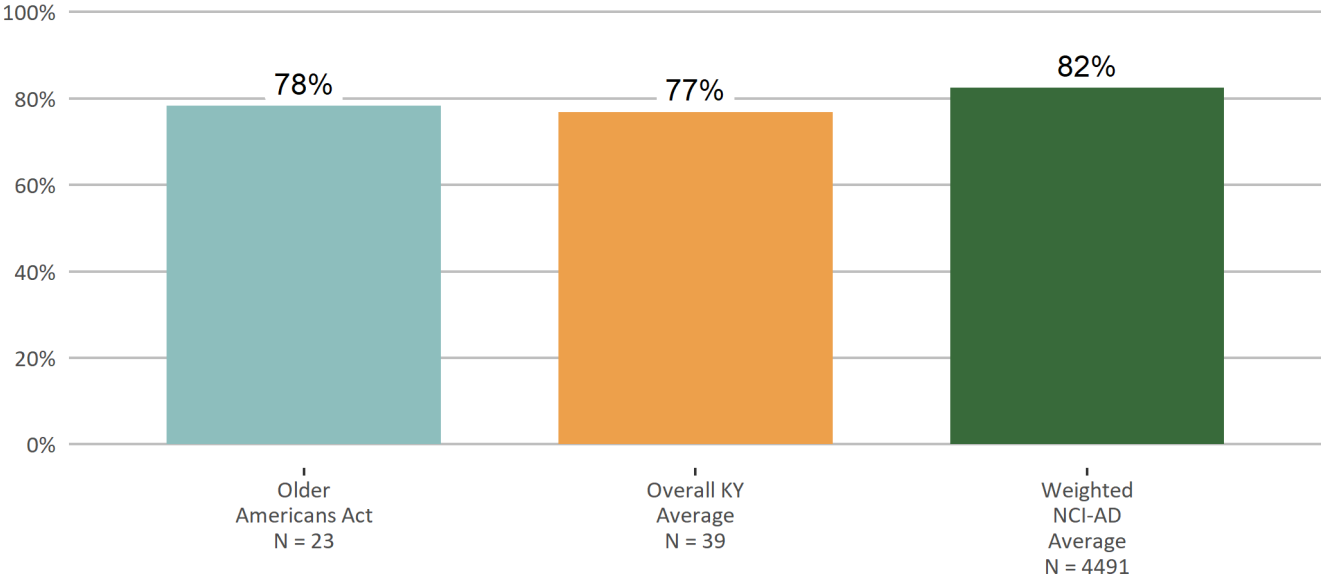
78%	77%	82%
Older Americans Act N = 23	Overall KY Average N = 39	Weighted NCI-AD Average N = 4491

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 131. Involvement in making decisions about what is in the service plan

Program	Very or fully involved	Somewhat	Very little	Not at all	N
Older Americans Act	78%	17%	0%	4%	23
Overall KY Average	**77%**	**15%**	**3%**	**5%**	**39**
Weighted NCI-AD Average	**82%**	**14%**	**2%**	**2%**	**4,491**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 285

Remembers their last service planning meeting

51%	**37%**	**45%**	**59%**
Older Americans Act N = 92	Medicaid 1915c N = 59	Overall KY Average N = 151	Weighted NCI-AD Average N = 7497

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
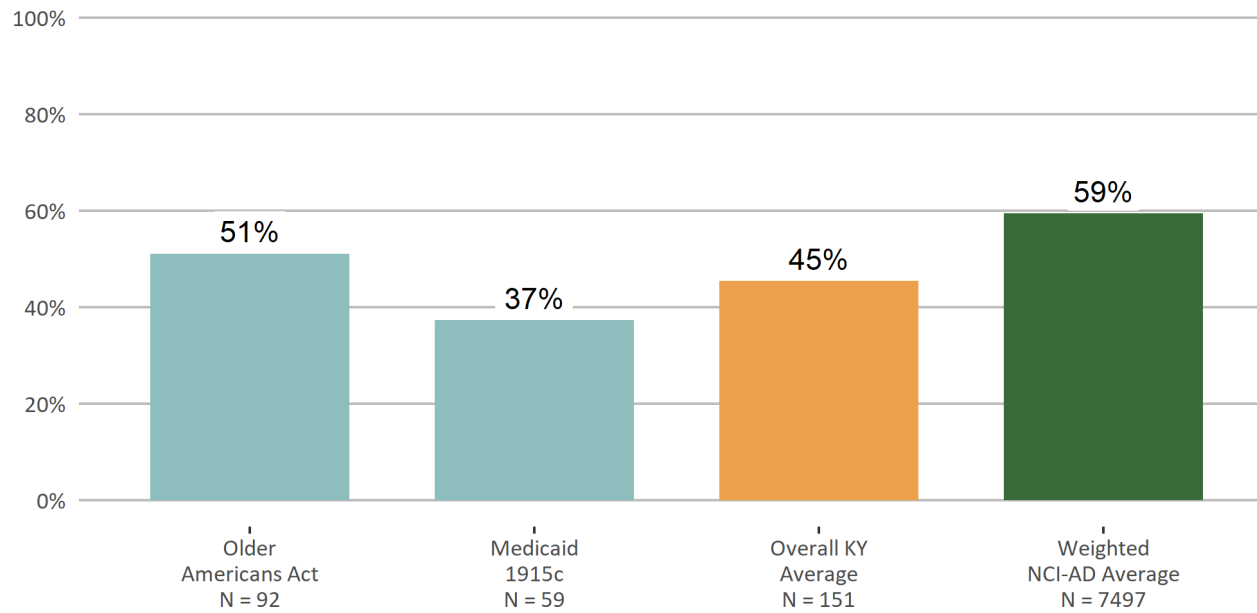
Table 132. Remembers their last service planning meeting

Program	Yes	No	N
Older Americans Act	51%	49%	92
Medicaid 1915c	37%	63%	59
Overall KY Average	**45%**	**55%**	**151**
Weighted NCI-AD Average	**59%**	**41%**	**7,497**

Service planning meeting took place
at a time that was good for them

Older
Americans Act
N = 47 — 100%

Medicaid
1915c
N = 22 — 100%

Overall KY
Average
N = 69 — 100%

Weighted
NCI-AD Average
N = 4554 — 99%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
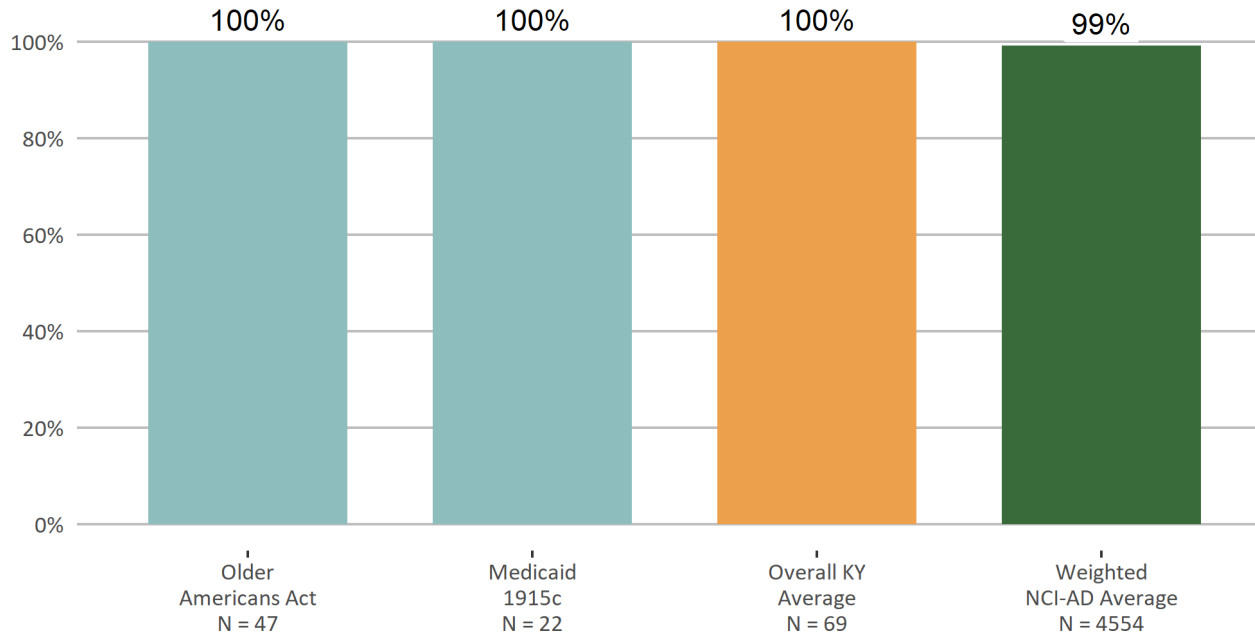
Table 133. Service planning meeting took place at a time that was good for them

Program	Yes	No	N
Older Americans Act	100%	0%	47
Medicaid 1915c	100%	0%	22
Overall KY Average	**100%**	**0%**	**69**
Weighted NCI-AD Average	**99%**	**1%**	**4,554**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 289

Service planning meeting took place
in a place that was good for them

	100%	100%	100%	100%

Older
Americans Act
N = 47

Medicaid
1915c
N = 22

Overall KY
Average
N = 69

Weighted
NCI-AD Average
N = 4553
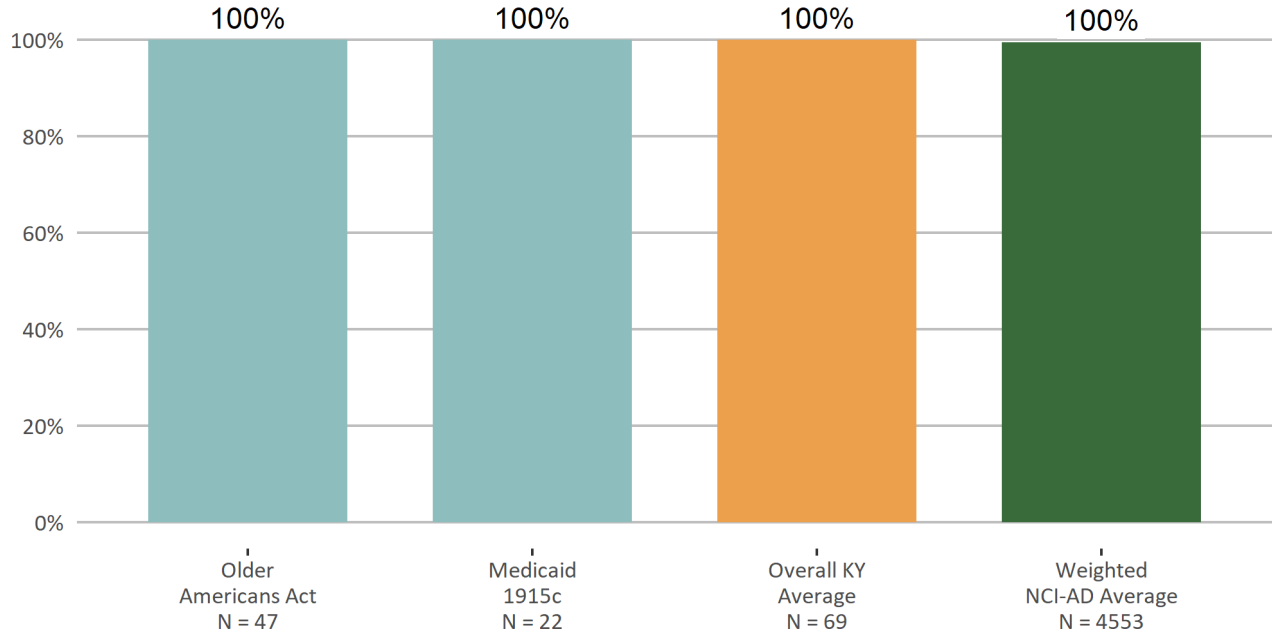
Table 134. Service planning meeting took place in a place that was good for them

Program	Yes	No	N
Older Americans Act	100%	0%	47
Medicaid 1915c	100%	0%	22
Overall KY Average	**100%**	**0%**	**69**
Weighted NCI-AD Average	**100%**	**0%**	**4,553**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 291

Service planning meeting included the people they wanted to be there

	98%	95%	97%	96%
	Older Americans Act N = 46	Medicaid 1915c N = 22	Overall KY Average N = 68	Weighted NCI-AD Average N = 4473

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
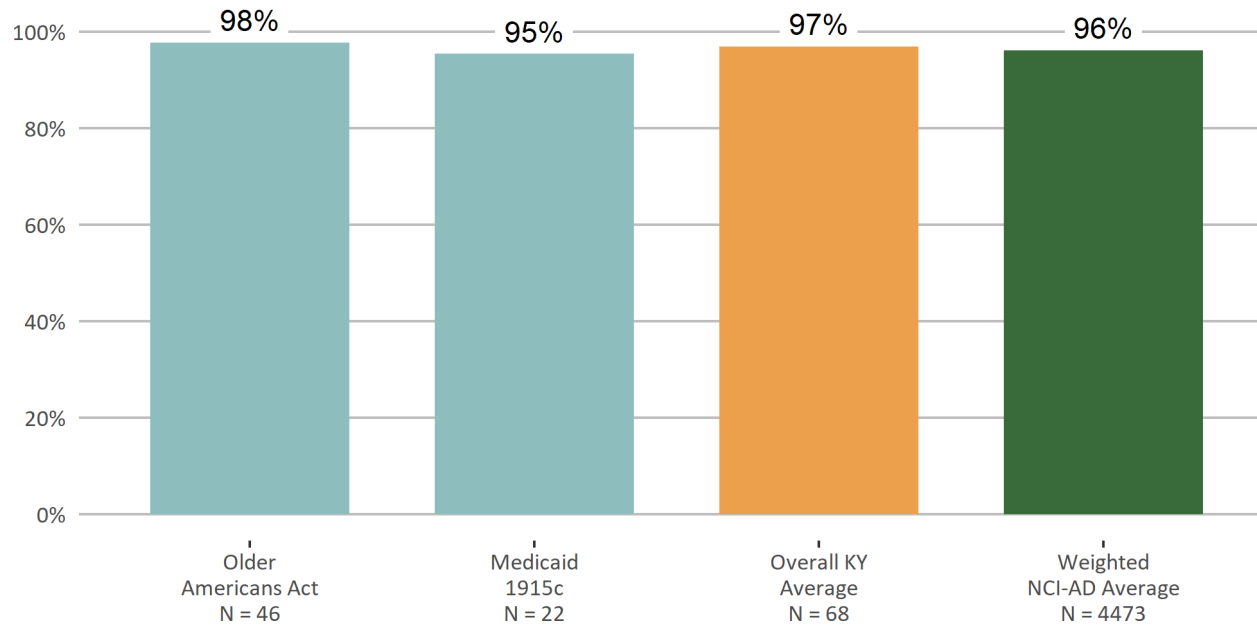
Table 135. Service planning meeting included the people they wanted to be there

Program	Yes	Some People	No	N
Older Americans Act	98%	0%	2%	46
Medicaid 1915c	95%	0%	5%	22
Overall KY Average	**97%**	**0%**	**3%**	**68**
Weighted NCI-AD Average	**96%**	**2%**	**2%**	**4,473**

People at the service planning meeting listened to needs and preferences

Older Americans Act N = 47: 74%	
Medicaid 1915c N = 22: 77%	
Overall KY Average N = 69: 75%	
Weighted NCI-AD Average N = 4525: 73%	

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 294
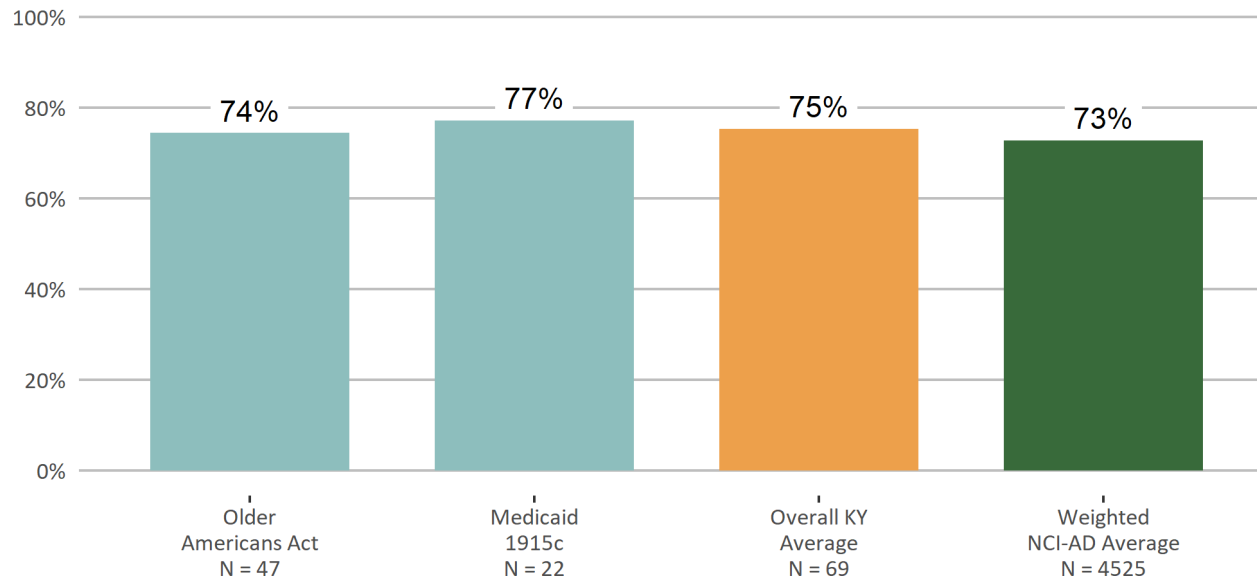
Table 136. People at the service planning meeting listened to needs and preferences

Program	Completely	Mostly	Somewhat	Very little	Not at all	N
Older Americans Act	74%	15%	11%	0%	0%	47
Medicaid 1915c	77%	18%	0%	0%	5%	22
Overall KY Average	**75%**	**16%**	**7%**	**0%**	**2%**	**69**
Weighted NCI-AD Average	**73%**	**20%**	**5%**	**1%**	**1%**	**4,525**

Received a copy of the service plan
after the service planning meeting
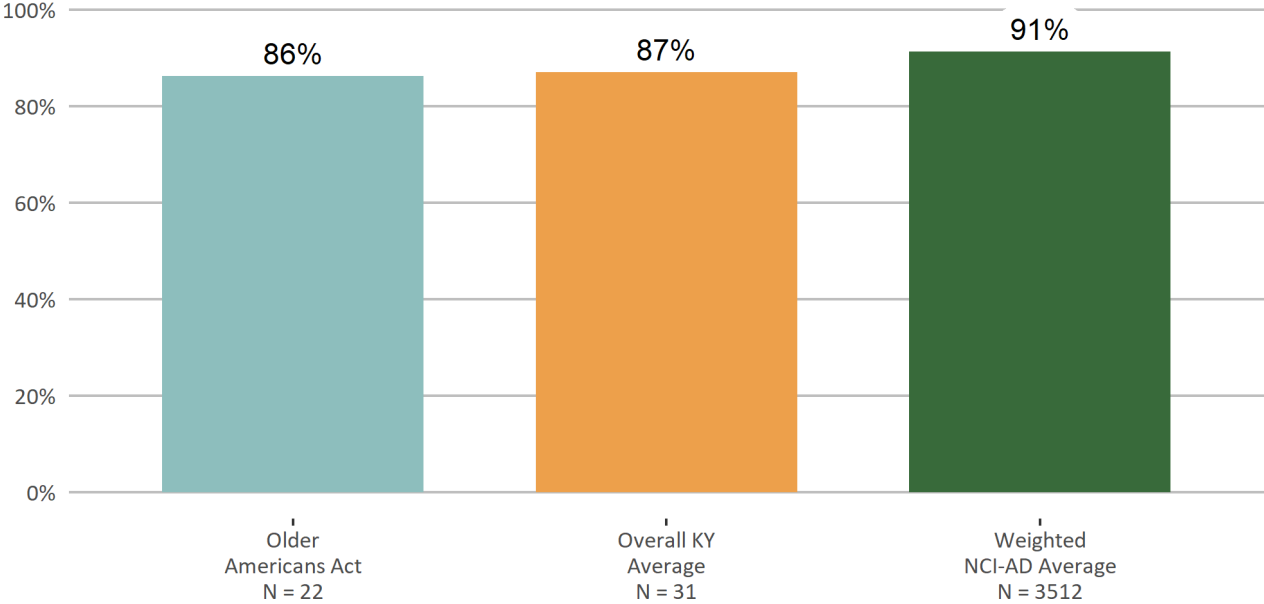
Older
Americans Act
N = 22 — 86%

Overall KY
Average
N = 31 — 87%

Weighted
NCI-AD Average
N = 3512 — 91%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 137. Received a copy of the service plan after the service planning meeting

Program	Yes	No	N
Older Americans Act	86%	14%	22
Overall KY Average	**87%**	**13%**	**31**
Weighted NCI-AD Average	**91%**	**9%**	**3,512**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 297

Current service plan reflects what was talked about at the service plan meeting

95%	Older Americans Act N = 22
97%	Overall KY Average N = 32
97%	Weighted NCI-AD Average N = 3512

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
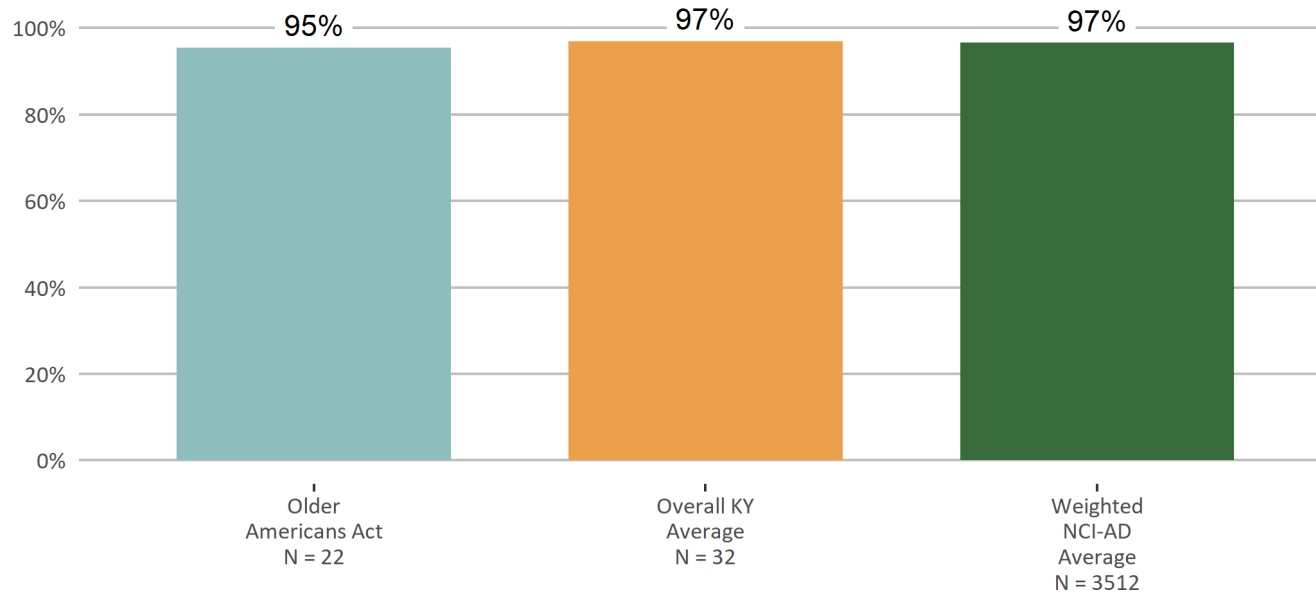
Table 138. Current service plan reflects what was talked about at the service plan meeting

Program	Yes, completely	Yes, in part	No	N
Older Americans Act	86%	9%	5%	22
Overall KY Average	**84%**	**13%**	**3%**	**32**
Weighted NCI-AD Average	**90%**	**6%**	**3%**	**3,512**
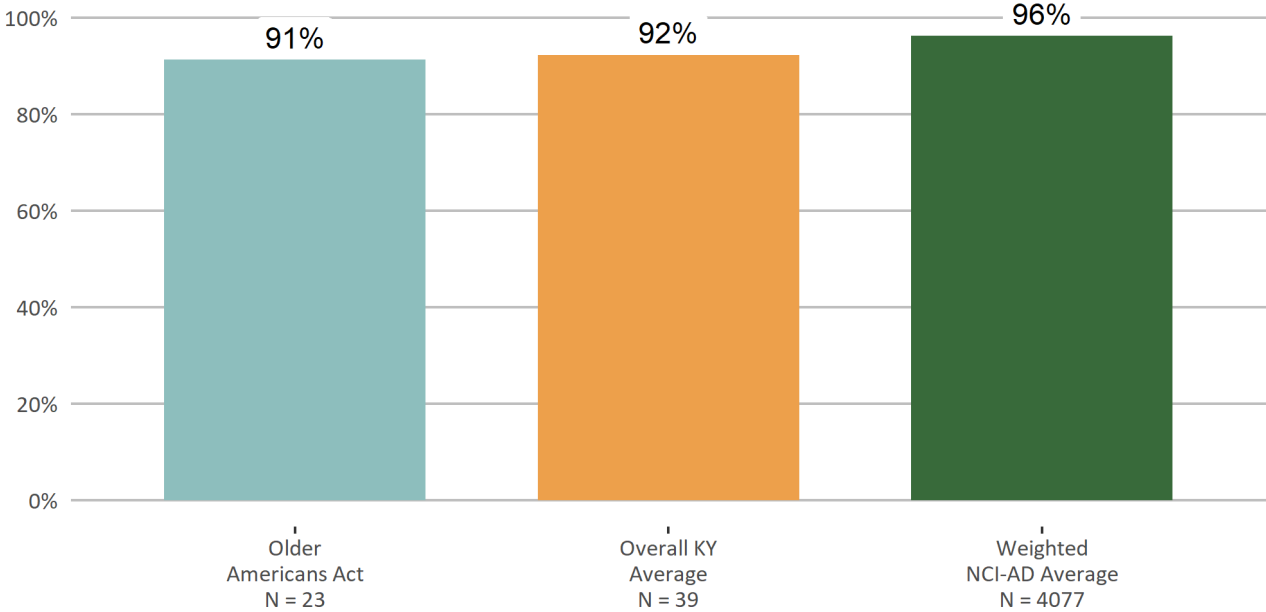
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Choices and preferences are
reflected in current service plan

Older
Americans Act
N = 23 — 91%

Overall KY
Average
N = 39 — 92%

Weighted
NCI-AD Average
N = 4077 — 96%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 300

Table 139. Choices and preferences are reflected in current service plan

Program	Yes, all/completely	Yes, some/In Part	No	N
Older Americans Act	70%	22%	9%	23
Overall KY Average	**75%**	**18%**	**8%**	**39**
Weighted NCI-AD Average	**84%**	**12%**	**4%**	**4,077**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Self-Direction

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 302

Uses self-directed supports option

15%	44%	27%	30%
Older Americans Act N = 129	Medicaid 1915c N = 91	Overall KY Average N = 220	Weighted NCI-AD Average N = 13546

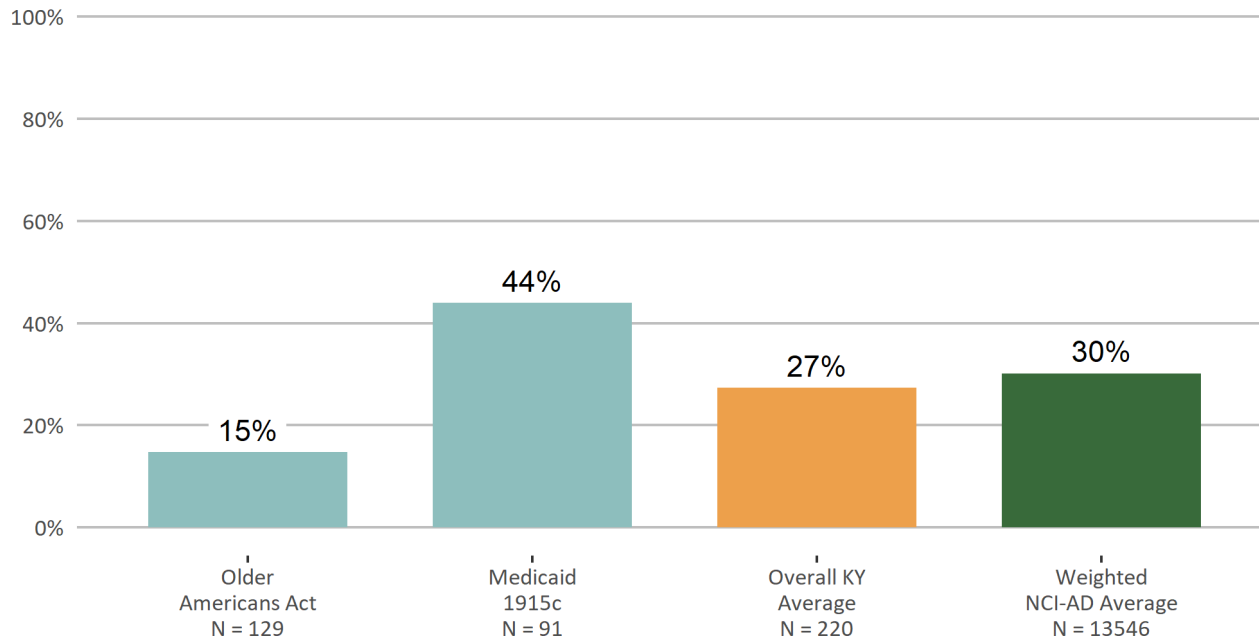Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 140. Uses self-directed supports option

Information may only come from existing records.

Program	Yes	No	Don't Know	N
Older Americans Act	15%	84%	1%	129
Medicaid 1915c	44%	55%	1%	91
Overall KY Average	**27%**	**72%**	**1%**	**220**
Weighted NCI-AD Average	**30%**	**60%**	**10%**	**13,546**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 304

Makes decisions about services that are self directed

KY
N = 46
Weighted

NCI-AD Average
N = 2466

Category	KY	NCI-AD Average
Decisions about what services are received are made by a case manager or another profesional employed by the state	6%	2%
Family or friend makes decision, person does not have input	18%	13%
Person has input, and family or friend helps	28%	25%
Person mostly makes decisions	48%	60%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
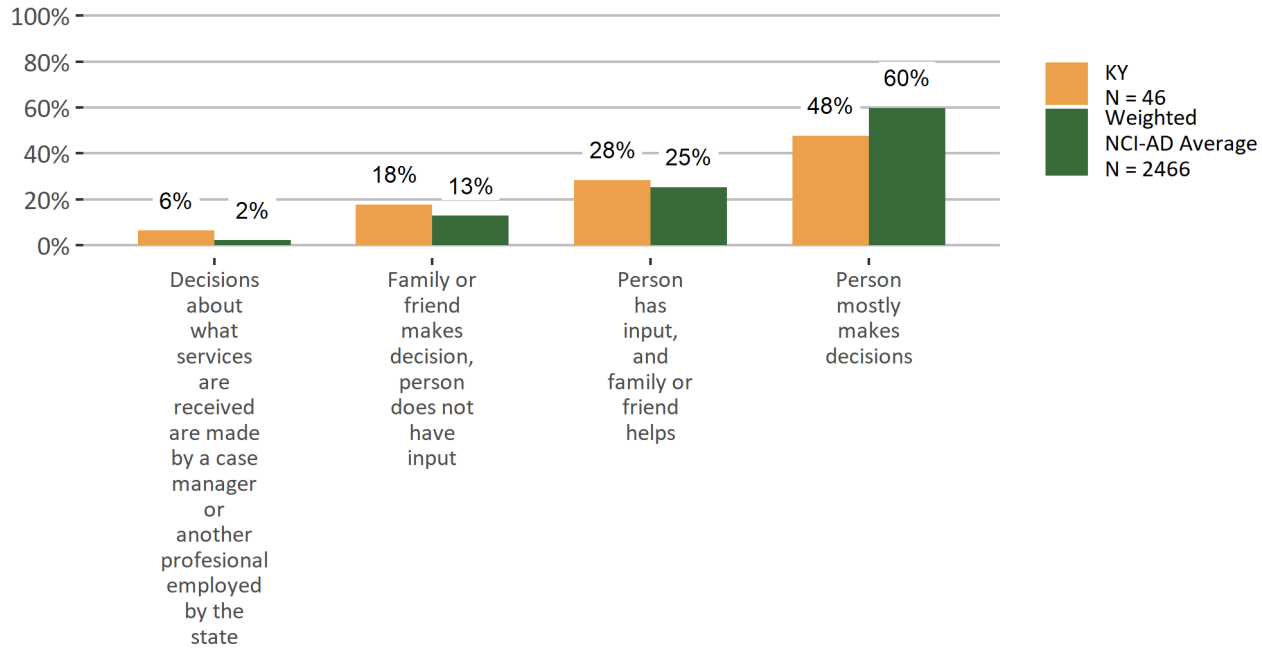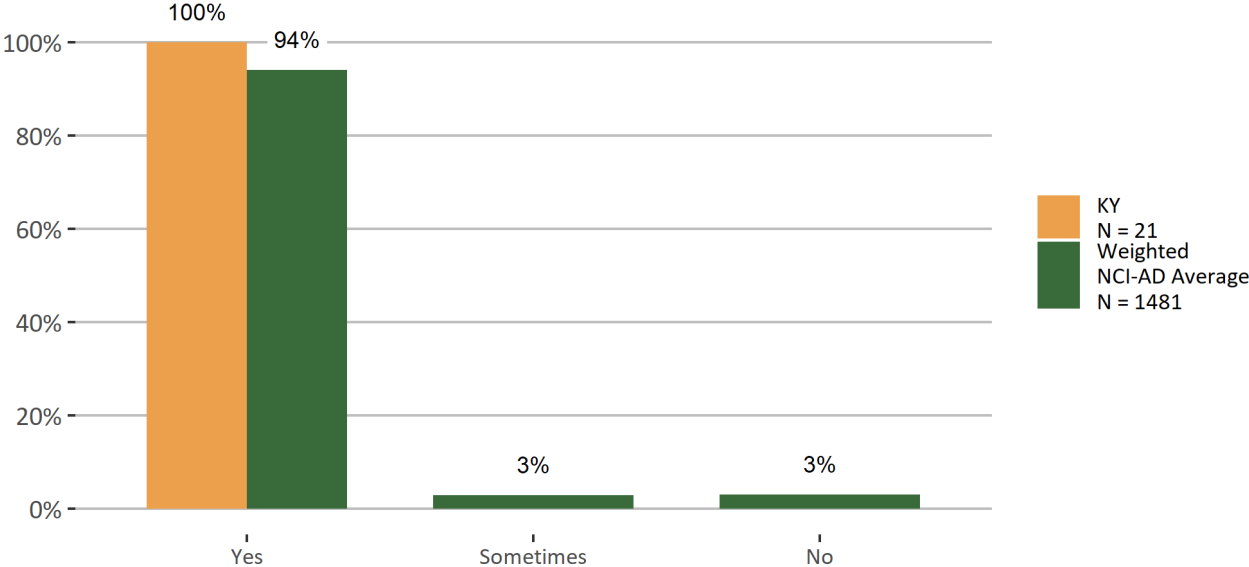
2022-23 Adult Consumer Survey National Results | 305

Table 141. Makes decisions about services that are self-directed

Proxy respondents were allowed for this question. Newly added question in 2022-23.

| Program	Decisions about what services are received are made by a case manager or another professional employed by the state	Family or friend makes decision, person does not have input	Person has input, and family or friend helps	Person mostly makes decisions	N
Medicaid 1915c	3%	23%	29%	45%	31
Overall KY Average	**6%**	**18%**	**28%**	**48%**	**46**
Weighted NCI-AD Average	**2%**	**13%**	**25%**	**60%**	**2,466**

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 306

Has enough help deciding how to direct services, like making decisions about how and when services are received

Legend:
- KY N = 21
- Weighted NCI-AD Average N = 1481

	Yes	Sometimes	No
KY	100%		
Weighted NCI-AD Average	94%	3%	3%

Table 142. Has enough help deciding how to direct services, like making decisions about how and when services are received

Proxy respondents were allowed for this question. Newly added question in 2022-23.

Program	Yes	Sometimes	No	N
Overall KY Average	**100%**	**0%**	**0%**	**21**
Weighted NCI-AD Average	**94%**	**3%**	**3%**	**1,481**
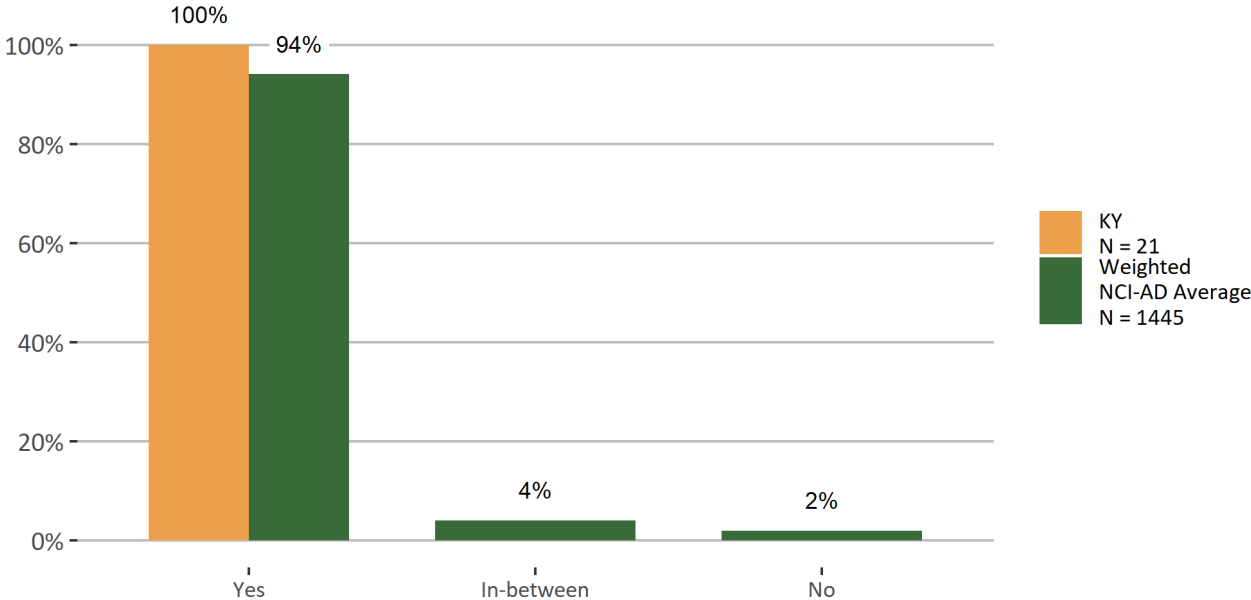
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 308

Can make changes to the services and supports you self-direct if needed

Legend:
KY
N = 21
Weighted
NCI-AD Average
N = 1445

Yes: 100% (KY), 94% (NCI-AD Average)
In-between: 4%
No: 2%

Table 143. Can make changes to the services and supports you self-direct if needed

Proxy respondents were allowed for this question. Newly added question in 2022-23.

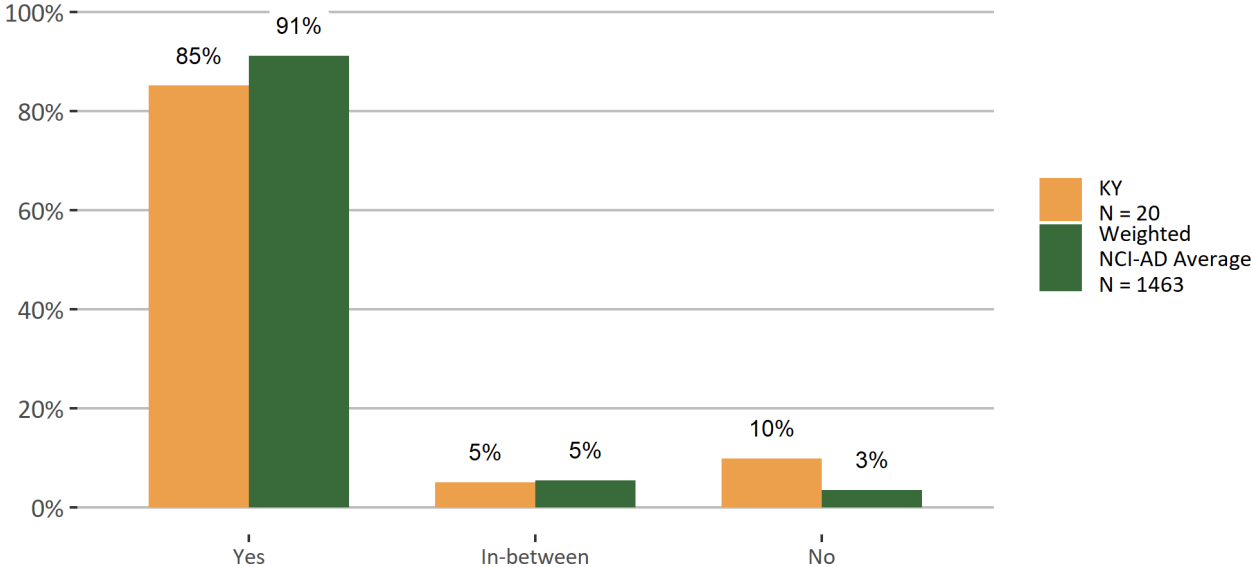| Program	Yes	In-between	No	N
Overall KY Average	100%	0%	0%	21
Weighted NCI-AD Average	94%	4%	2%	1,445

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 310

Has the amount of control wanted with the services that are self-directed

Legend:
- KY
  N = 20
- Weighted
  NCI-AD Average
  N = 1463

	Yes	In-between	No
KY	85%	5%	10%
Weighted NCI-AD Average	91%	5%	3%

Table 144. Has the amount of control wanted with the services that are self-directed

Proxy respondents were allowed for this question. Newly added question in 2022-23.

Program	Yes	In-between	No	N
Weighted NCI-AD Average	91%	5%	3%	1,463

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 312

Services and supports wanted to
self direct are always available

Legend:
- KY N = 22 Weighted
- NCI-AD Average N = 1439

Data:
- Yes: 59% (KY), 78% (NCI-AD Average)
- Sometimes: 5% (KY), 11% (NCI-AD Average)
- No: 36% (KY), 11% (NCI-AD Average)

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
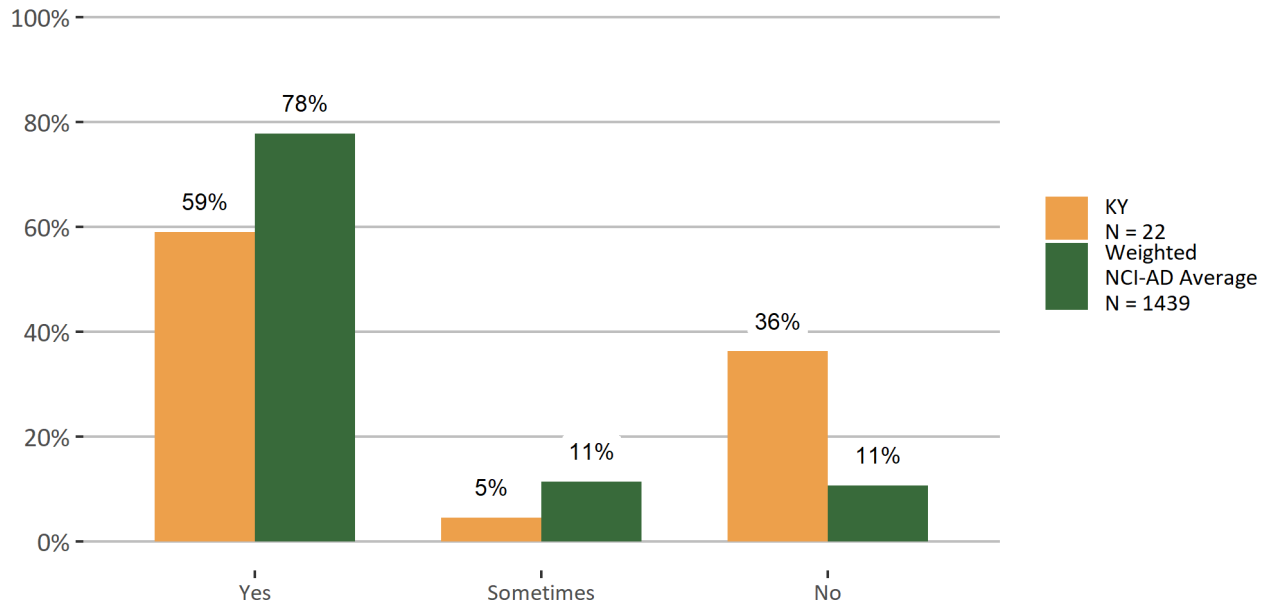
Table 145. Services and supports wanted to self-direct are always available

Proxy respondents were allowed for this question. Newly added question in 2022-23.

Program	Yes	Sometimes	No	N
Overall KY Average	59%	5%	36%	22
Weighted NCI-AD Average	78%	11%	11%	1,439

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 314

Gets information about budget
and services from the financial
management service (FMS)

Weighted
NCI-AD Average
N = 1346

52%   Yes
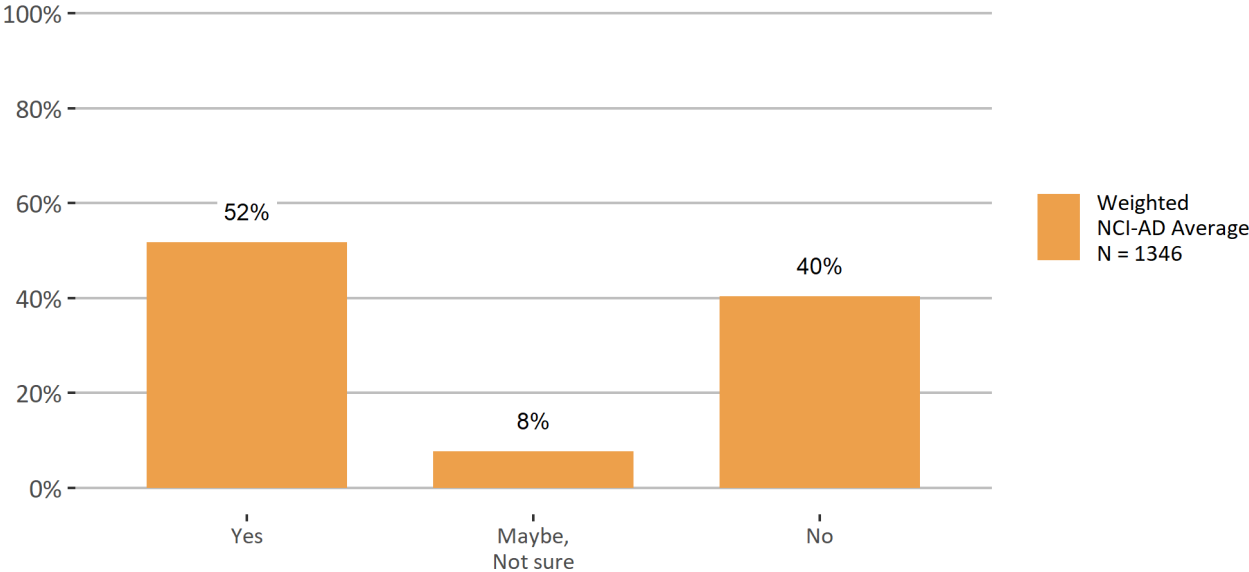8%   Maybe,
       Not sure
40%   No

Table 146. Gets information about budget and services from the financial management service (FMS)

Proxy respondents were allowed for this question. Newly added question in 2022-23.

Program	Yes	Maybe, Not sure	No	N
Weighted NCI-AD Average	52%	8%	40%	1,346

Information received from the FMS
is easy to understand

Weighted
NCI-AD Average
N = 702

78% Yes, easy to understand on own

17% Some information is easy to understand or understands with help from others

5% No, not easy to understand and does not get help to understand

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

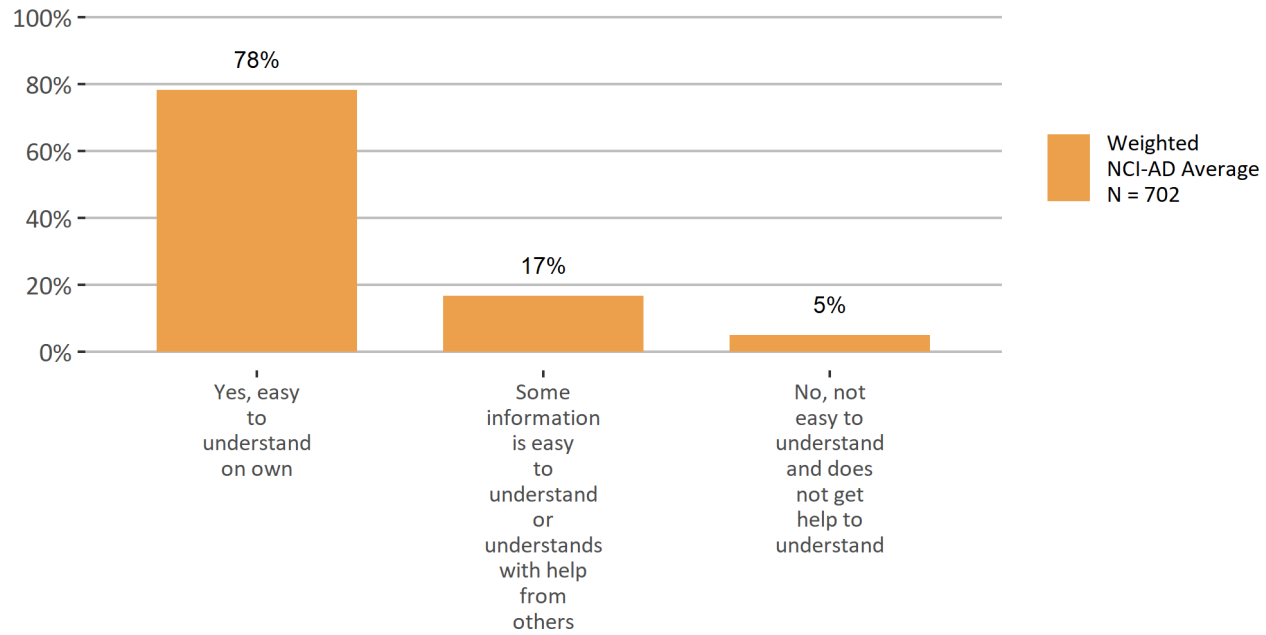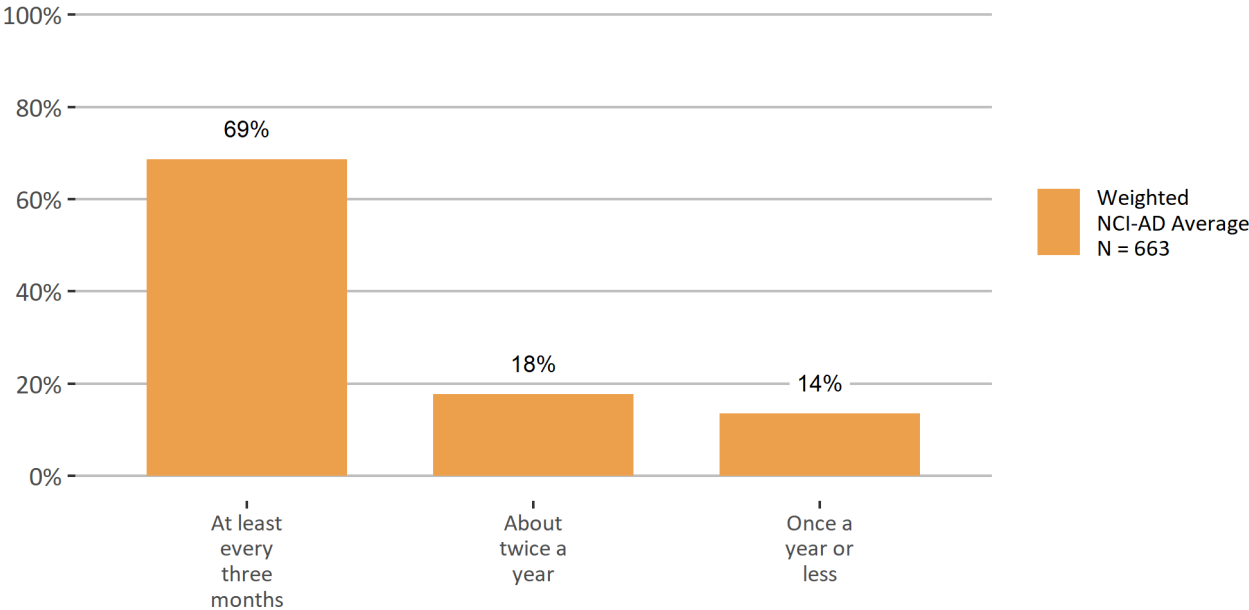2022-23 Adult Consumer Survey National Results | 317

Table 147. Information received from the FMS is easy to understand

Proxy respondents were allowed for this question. Newly added question in 2022-23.

Program	Yes, easy to understand on own	Some information is easy to understand or understands with help from others	No, not easy to understand and does not get help to understand	N
Weighted NCI-AD Average	78%	17%	5%	702

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 318

Frequency of receiving information about budget and services from FMS

Weighted
NCI-AD Average
N = 663

- At least every three months: 69%
- About twice a year: 18%
- Once a year or less: 14%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 148. Frequency of receiving information about budget and services from FMS

Proxy respondents were allowed for this question. Newly added question in 2022-23.

Program	At least every three months	About twice a year	Once a year or less	N
Weighted NCI-AD Average	69%	18%	14%	663

Parts of self-direction need help with

Category	KY	Weighted NCI-AD Average
Help with planning out service needs and setting up a schedule for staff	4%	4%
Help with getting staff paid	4%	7%
Help finding or keeping the staff you want	14%	10%
Help training staff	9%	4%
Help managing benefits for staff		3%
Help understanding information you get from the FMS	5%	9%
More information about what services and supports you can get	9%	21%
Other		2%
Does not need help with any of these things	64%	63%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
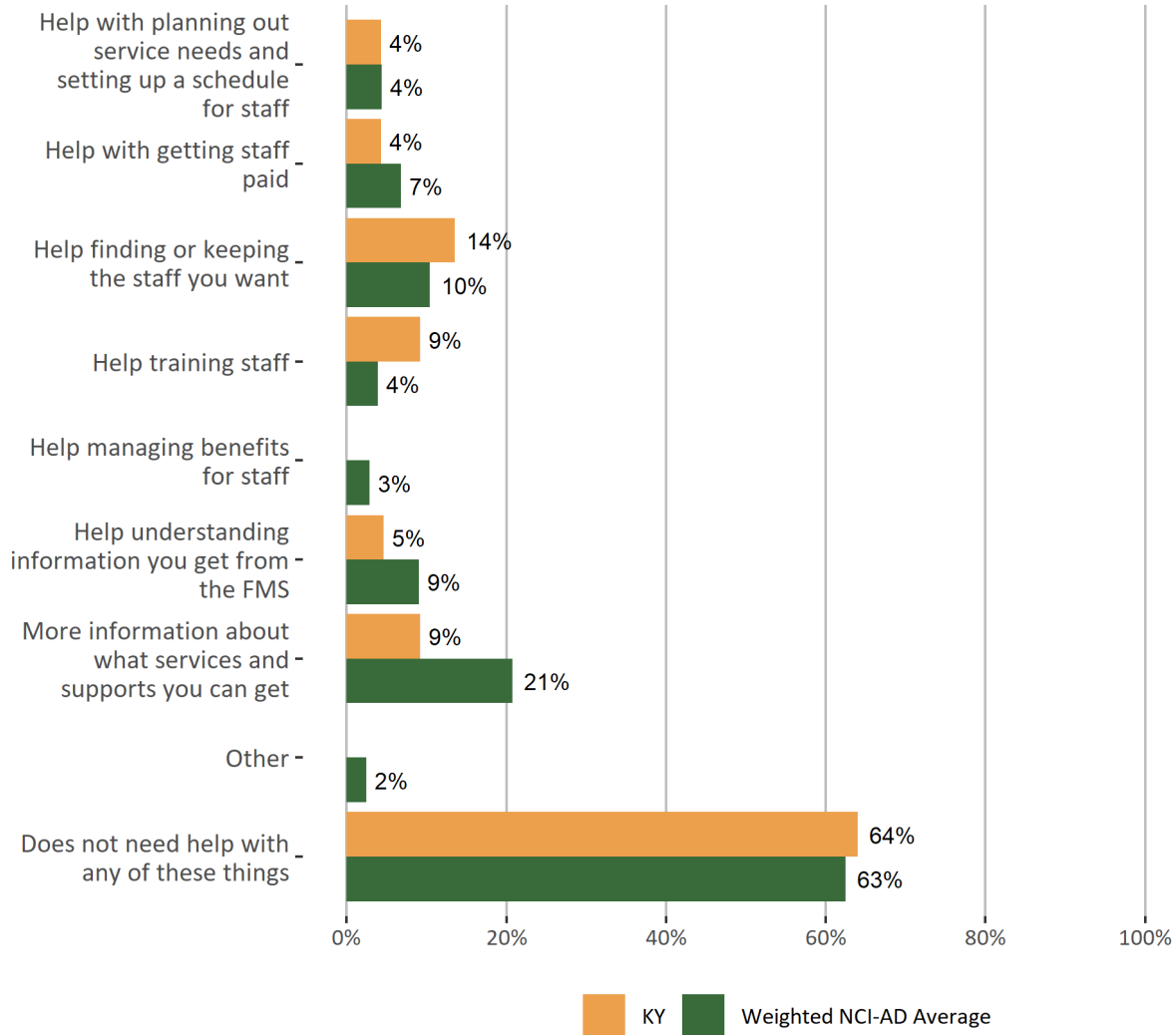
Table 149. Parts of self-direction need help with

Proxy respondents were allowed for this question. Newly added question in 2022-23.

Program	Help with planning out service needs and setting up a schedule for staff	Help with getting staff paid	Help finding or keeping the staff you want	Help training staff	Help managing benefits for staff	Help understanding information you get from the FMS	More information about what services and supports you can get	Other	Does not need help with any of these things
Weighted NCI-AD Average	4%	7%	10%	4%	3%	9%	21%	2%	63%

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

2022-23 Adult Consumer Survey National Results | 322