



*National Core Indicators- Aging and Disabilities (NCI-AD)
Adult Consumer Survey State Results*

Oklahoma

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Introduction

Established in 2015, National Core Indicators—Aging and Disabilities™ (NCI-AD™) is a voluntary effort by state aging and physical disability agencies to measure and track their performance using a standardized set of nationally validated measures. The effort is coordinated by Advancing States and Human Services Research Institute (HSRI). Learn more about our history [here](#).

In 2022-23 a total of 18 states participated in NCI-AD. Not all participating states do all surveys every year.

Adult Consumer Survey

The NCI-AD Adult Consumer Survey (ACS), is standardized survey conducted with a person receiving long term services and supports (LTSS) through state aging and physical disability systems. Surveys are conducted by trained surveyors through in-person, secure video meeting, or over-the-phone conversations with service participants. The main part of the survey contains subjective questions about how well services are supporting the person; these can only be answered by the person themselves. A subset of more objective questions may be answered by a proxy respondent if needed. In addition to the questions for service participants, the survey also collects background information on the person –demographic and service-related data – mainly from service agency records. In 2022-23, the survey included two state-optional modules:

Person-Centered Planning Module (state-optional). This is a state-optional series of questions that ask about the person-centered planning process, including the person’s experience developing the service plan and the service planning meeting. The following states conducted the Person-Centered Planning Module: AL, CO, DE, GA, IN, KS, KY, MN, MO, ND, NE, NJ, OH, OK, TN, WA, and WI.

Self-direction Module (state-optional). This state-optional module was added to the 2022-23 ACS. Questions in this section are asked only of those who are using a self-directed supports option and assess experiences specific to self-direction. The following states conducted the Self-direction module: AL, CO, DE, GA, IN, KS, KY, MI, MN, MO, ND, NE, NJ, OH, OK, TN, WA, and WI.

Oklahoma Sample

There is considerable variation in how states’ long-term services and supports (LTSS) programs serving older adults and adults with physical disabilities are organized, funded, and administered. The NCI-AD program allows states to include programs funded through Medicaid, the Older Americans Act, Program of All-Inclusive Care for the Elderly (PACE), state-only funds, and/or other state- and federal-blended funds. The NCI-AD project team works closely with each participating NCI-AD state to advise and track which LTSS program populations and sub-populations are included in the state’s sampling strategy, how that sample is designed and how many surveys are targeted for completion. See detailed information on state sample frames [here](#).

Table A. Statewide Sample

Total Sample Frame	Total Surveys Completed	Overall Margin of Error
22,710	311	5.56%

Table B. Classification of 2022-23 State programs

Program	Funding Source	Description of Program	Total Population Eligible for NCI-AD	Total Usable Surveys Collected	MoE (95%Confidence, 0.5 Distribution)	MoE (95%Confidence, 0.7 Distribution)
Advantage – Traditional	Medicaid 1915(c) waiver	Adults 65 and older or 21 and older with a physical disability.	20,128	25	19.6%	18.0%
Advantage - Assisted Living	Medicaid 1915(c) waiver	Adults 65 and older or 21 and older with a physical disability.	20,128	58	12.9%	11.8%
Advantage - Adult Day Health	Medicaid 1915(c) waiver	Adults 65 and older or 21 and older with a physical disability.	20,128	46	14.4%	13.2%
Advantage - CD-PASS	Medicaid 1915(c) waiver	Adults 65 and older or 21 and older with a physical disability.	20,128	61	12.5%	11.5%
State Plan Personal Care	Medicaid State Plan	Medicaid HCBS that help some people (over the lifespan) with their ADL	2,467	89	10.4%	9.5%

Program	Funding Source	Description of Program	Total Population Eligible for NCI-AD	Total Usable Surveys Collected	MoE (95%Confidence, 0.5 Distribution)	MoE (95%Confidence, 0.7 Distribution)
		(e.g. bathing, grooming, getting in and out of bed, toileting, meals, eating and light housekeeping) at home.				
Medically Fragile / Living Choice	Medicaid hospital waiver		115	32	17.3%	15.9%

What is included in this report?

This report presents Oklahoma 2022-23 ACS demographics and outcomes results. Data are shown for the overall statewide average, broken out by program sampled, and include the weighted NCI-AD Average.

Please note: Extreme caution should be used when interpreting results where the number of valid responses is small. Each program’s valid number of responses (valid Ns) is shown in every chart and table in this report. *To protect people’s privacy we do not show the data when 20 or fewer people from a state or within a program responded to a question, however their data are included in the overall state average.*

Presentation of Data

Data may be viewed as bar charts or in tables by clicking the appropriate tab for each outcome. Data presented in charts are “collapsed” meaning that data grouped by response options to what is considered to reflect a positive outcome and all other responses. Tables represent the un-collapsed data outcomes. All NCI-AD data are collapsed “yes” responses only, unless otherwise noted.

All state and NCI-AD averages throughout this report are “weighted” to account for any non-proportional sampling of programs and to “rebalance” the states’ sample sizes according to their populations of survey-eligible service recipients. *See more details on weighting in Part II of this report.*

Accessibility Statement

National Core Indicators strives to develop accessible resources to support equitable access to information about quality of services. While all charts in this report have been marked as decorative, the data from the charts is all represented in the tables which have been reviewed for accessibility. Should you require other accommodations to make this report accessible for you, please reach out to us at nci@nationalcoreindicators.org.

Demographics

Table 1. Average age (reported for those under 90 years old)

Program	Age	N
Advantage – Traditional	55.4	24
Advantage - Assisted Living	77.7	55
Advantage - Adult Day Health	66.1	44
Advantage - CD-PASS	63.7	60
State Plan Personal Care	56.2	89
Medically Fragile/Living Choice (MFP)	32.9	32
Overall OK Average	65.9	304
Weighted NCI-AD Average	67.2	14,414

Table 2. Age Category (including those 90 and older)

Program	18-44	45-65	66-89	90+	N
Advantage – Traditional	21%	63%	13%	4%	24
Advantage - Assisted Living	0%	5%	90%	5%	58
Advantage - Adult Day Health	4%	43%	48%	4%	46
Advantage - CD-PASS	10%	34%	54%	2%	61
State Plan Personal Care	22%	48%	29%	0%	89
Medically Fragile/Living Choice (MFP)	81%	16%	3%	0%	32
Overall OK Average	9%	33%	55%	3%	310
Weighted NCI-AD Average	7%	30%	56%	6%	15,167

Table 3. Gender

Program	Male	Female	Other	Don't know or unclear	N
Advantage – Traditional	28%	72%	0%	0%	25
Advantage - Assisted Living	19%	81%	0%	0%	58
Advantage - Adult Day Health	39%	61%	0%	0%	46
Advantage - CD-PASS	25%	75%	0%	0%	61
State Plan Personal Care	36%	64%	0%	0%	89
Medically Fragile/Living Choice (MFP)	56%	44%	0%	0%	32
Overall OK Average	28%	72%	0%	0%	311
Weighted NCI-AD Average	34%	65%	0%	0%	15,349

Table 4. Race and ethnicity

Categories are not mutually exclusive, therefore N is not shown.

Program	American Indian or Alaska Native	Asian	Black or African American	Pacific Islander	White	Hispanic or Latino	Other	Don't know or unclear
Advantage – Traditional	3%	1%	2%	0%	8%	1%	0%	0%
Advantage - Assisted Living	0%	0%	3%	0%	21%	1%	0%	0%
Advantage - Adult Day Health	1%	0%	10%	0%	10%	0%	0%	0%
Advantage - CD-PASS	2%	0%	7%	0%	22%	0%	0%	0%
State Plan Personal Care	1%	0%	1%	0%	8%	0%	0%	0%
Medically Fragile/Living Choice (MFP)	0%	0%	0%	0%	0%	0%	0%	0%
Overall OK Average	7%	1%	23%	0%	69%	2%	0%	0%
Weighted NCI-AD Average	2%	4%	24%	0%	65%	4%	1%	2%

Table 5. Marital status

Program	Single, never married	Married or in domestic partnership	Separated or divorced	Widowed	Don't know or unclear	N
Advantage - Assisted Living	13%	10%	37%	40%	0%	30
Advantage - Adult Day Health	43%	9%	26%	22%	0%	23
Advantage - CD-PASS	22%	18%	37%	24%	0%	51
State Plan Personal Care	37%	8%	42%	13%	0%	38
Overall OK Average	26%	13%	32%	27%	2%	161
Weighted NCI-AD Average	27%	17%	28%	25%	4%	14,363

Table 6. Preferred language

Program	English	Spanish	Other	Don't know or unclear	N
Advantage – Traditional	96%	0%	4%	0%	23
Advantage - Assisted Living	98%	3%	0%	0%	40
Advantage - Adult Day Health	100%	0%	0%	0%	35
Advantage - CD-PASS	98%	2%	0%	0%	58
State Plan Personal Care	99%	0%	1%	0%	67
Medically Fragile/Living Choice (MFP)	100%	0%	0%	0%	31
Overall OK Average	98%	1%	1%	0%	254
Weighted NCI-AD Average	90%	2%	5%	2%	15,005

Table 7. Preferred means of communication

New Question in 2022-23

Program	Spoken	Gestures or body language	Sign language or finger spelling	Communication aid or device	Other	Don't Know	N
Advantage - Assisted Living	100%	0%	0%	0%	0%	0%	55
State Plan Personal Care	100%	0%	0%	0%	0%	0%	28
Overall OK Average	98%	2%	0%	0%	0%	0%	132
Weighted NCI-AD Average	95%	2%	0%	0%	1%	2%	14,370

Table 8. Residential designation

Categories created using zip codes and corresponding RUCA codes.

Program	Metropolitan	Micropolitan	Rural	Small town	Don't Know	N
Advantage – Traditional	50%	29%	4%	17%	0%	24
Advantage - Assisted Living	71%	21%	0%	9%	0%	58
Advantage - Adult Day Health	89%	9%	2%	0%	0%	46
Advantage - CD-PASS	65%	15%	5%	15%	0%	60
State Plan Personal Care	40%	32%	14%	14%	0%	85
Medically Fragile/Living Choice (MFP)	53%	27%	3%	17%	0%	30
Overall OK Average	67%	19%	4%	10%	0%	303
Weighted NCI-AD Average	72%	14%	5%	9%	1%	14,726

Table 9. Median area income (based on zip code)

Program	\$0- \$9,999	\$10,000- \$19,999	\$20,000- \$29,999	\$30,000- \$39,999	\$40,000- \$49,999	\$50,000- \$59,999	\$60,000- \$69,999	\$70,000- \$79,999	\$80,000- \$89,999	\$90,000- \$99,999	\$100,000 and over	N
Advantage – Traditional	0%	0%	0%	0%	33%	46%	4%	4%	8%	0%	4%	24
Advantage - Assisted Living	0%	0%	0%	10%	22%	38%	0%	29%	0%	0%	0%	58
Advantage - Adult Day Health	0%	0%	0%	20%	26%	28%	9%	7%	7%	4%	0%	46
Advantage - CD-PASS	0%	0%	0%	13%	38%	27%	8%	10%	2%	2%	0%	60
State Plan Personal Care	2%	0%	0%	7%	53%	24%	5%	7%	2%	0%	0%	85
Medically Fragile/Living Choice (MFP)	0%	0%	0%	7%	40%	37%	10%	3%	3%	0%	0%	30
Overall OK Average	0%	0%	0%	12%	32%	32%	5%	14%	3%	1%	0%	303
Weighted NCI-AD Average	1%	0%	1%	9%	25%	29%	15%	9%	6%	3%	3%	14,656

Programs with more than 25% missing or don't know are marked with *
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Table 10. Type of Residence

Program	Own or family house or apartment	Senior living apartment or complex	Group home, adult family home, foster home, host home	Assisted living facility, residential care facility	Nursing facility, nursing home	Homeless or temporary shelter	Other	Don't know or unclear	N
Advantage – Traditional	95%	0%	0%	0%	5%	0%	0%	0%	22
Advantage - Assisted Living	24%	29%	0%	43%	5%	0%	0%	0%	42
Advantage - Adult Day Health	97%	3%	0%	0%	0%	0%	0%	0%	29
Advantage - CD-PASS	93%	7%	0%	0%	0%	0%	0%	0%	41
State Plan Personal Care	97%	3%	0%	0%	0%	0%	0%	0%	78
Medically Fragile/Living Choice (MFP)	94%	0%	0%	6%	0%	0%	0%	0%	32
Overall OK Average	76%	11%	0%	12%	2%	0%	0%	0%	244
Weighted NCI-AD Average	73%	6%	2%	8%	10%	0%	1%	1%	14,995

Programs with more than 25% missing or don't know are marked with *
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Table 11. Who the person lives with

Categories are not mutually exclusive, therefore N is not shown.

Program	No One – Lives Alone	Spouse or Partner	Other Family	Friend(s)	Live-in PCA	Others	Don't Know or unclear
Advantage – Traditional	6%	3%	5%	1%	0%	1%	1%
Advantage - Assisted Living	16%	6%	4%	1%	0%	0%	0%
Advantage - Adult Day Health	5%	1%	13%	1%	0%	0%	0%
Advantage - CD-PASS	14%	6%	12%	2%	0%	0%	0%
State Plan Personal Care	2%	0%	2%	0%	0%	0%	0%
Overall OK Average	42%	16%	36%	5%	0%	1%	1%
Weighted NCI-AD Average	48%	14%	24%	1%	2%	10%	4%

Table 12. Address changed in the past 6 months

Program	Yes	No	Don't Know or Unclear	N
Advantage - Assisted Living	7%	93%	0%	43
State Plan Personal Care	8%	92%	0%	26
Overall OK Average	7%	93%	0%	115
Weighted NCI-AD Average	5%	91%	3%	13,850

Table 13. Where people moved from (if moved in the last 6 months)

Program	Own or family house or apartment	Senior living apartment or complex	Group home, adult family home, foster home, host home	Assisted living facility, residential care facility	Nursing facility, nursing home	Homeless or temporary shelter	Other	Don't know or unclear	N
Weighted NCI-AD Average	58%	4%	3%	7%	10%	2%	10%	7%	701

Table 14A. Diagnoses

Categories are not mutually exclusive; therefore, N is not shown.

Program	Physical Disability	Traumatic brain injury or other acquired brain injury	Intellectual or other developmental disability	Alzheimer's disease or other dementia	Heart Disease	Cancer
Advantage - Assisted Living	6%	0%	0%	4%	1%	0%
Advantage - Adult Day Health	5%	2%	0%	10%	0%	0%
State Plan Personal Care	2%	0%	0%	0%	0%	0%
Overall OK Average	35%	5%	0%	15%	3%	0%
Weighted NCI-AD Average	63%	11%	6%	14%	36%	13%

Table 14B. Diagnoses (continued)

Categories are not mutually exclusive; therefore, N is not shown.

Limited or no vision and hearing loss were newly added in 2022-23.

Program	Chronic Obstructive pulmonary disease (COPD)	Stroke	Diabetes	Hypertension (or high blood pressure)	Limited or no vision- legally blind	Hearing loss- severe or profound
Advantage - Assisted Living	0%	4%	5%	2%	3%	5%
Advantage - Adult Day Health	1%	5%	3%	4%	3%	3%
State Plan Personal Care	0%	0%	1%	1%	0%	0%
Overall OK Average	3%	13%	13%	7%	12%	13%
Weighted NCI-AD Average	24%	18%	38%	60%	15%	11%

Table 15. Person has chronic psychiatric or mental health diagnosis

Program	Yes	No	Don't Know or Unclear	N
Advantage - Assisted Living	9%	91%	0%	32
Overall OK Average	19%	76%	6%	60
Weighted NCI-AD Average	36%	62%	2%	13,515

Table 16. Level of Mobility

Categories are not mutually exclusive (except 'Don't know or unclear').

Program	Non-Ambulatory	Moves self with wheelchair	Moves self with other aids	Moves self without aids	Don't Know or unclear
Advantage - Assisted Living	0%	7%	29%	7%	0%
Advantage - Adult Day Health	0%	5%	21%	6%	0%
State Plan Personal Care	0%	1%	3%	3%	0%
Overall OK Average	4%	28%	69%	19%	0%
Weighted NCI-AD Average	8%	22%	58%	24%	4%

Table 17. Has history of frequent falls (more than two falls in a six-month period)

Program	Yes	No	Don't Know or Unclear	N
Advantage - Assisted Living	47%	53%	0%	36
Advantage - Adult Day Health	62%	38%	0%	21
Overall OK Average	56%	43%	1%	92
Weighted NCI-AD Average	29%	66%	5%	13,727

Table 18. Receives Medicare

information required to come from administrative records

Program	Yes	No	Don't Know or Unclear	N
Advantage - Assisted Living	100%	0%	0%	27
Medically Fragile/Living Choice (MFP)	39%	61%	0%	31
Overall OK Average	86%	14%	0%	113
Weighted NCI-AD Average	76%	17%	7%	13,432

Table 19. Length of time receiving LTSS services in current program

information required to come from administrative records

Program	0 - 5 months	6 months – less than 1 year	1 year – less than 3 years	3 or more years	Don't know or unclear	N
Advantage – Traditional	4%	0%	28%	68%	0%	25
Advantage - Assisted Living	16%	12%	45%	28%	0%	58
Advantage - Adult Day Health	9%	20%	30%	41%	0%	46
Advantage - CD-PASS	8%	17%	27%	47%	0%	59
State Plan Personal Care	22%	15%	61%	1%	0%	85
Medically Fragile/Living Choice (MFP)	6%	3%	26%	65%	0%	31
Overall OK Average	11%	14%	36%	38%	0%	304
Weighted NCI-AD Average	2%	6%	35%	37%	20%	13,937

Table 20. Person has legal guardian

information required to come from administrative records

Program	Yes	No	Don't Know or Unclear	N
Medically Fragile/Living Choice (MFP)	40%	60%	0%	30
Overall OK Average	29%	71%	0%	51
Weighted NCI-AD Average	6%	68%	26%	12,761

Table 21. Amount of paid supports received

Newly added question in 2022-23. Information required to come from administrative records.

Program	24-hour support or supervision	Daily support (for a limited number of hours per day, not round-the-clock)	Scheduled, less frequent than daily support	As-needed visitation and phone contact	None of the above	Don't know	N
Weighted NCI-AD Average	15%	15%	30%	2%	8%	30%	11,979

Table 22. Person has remote supports

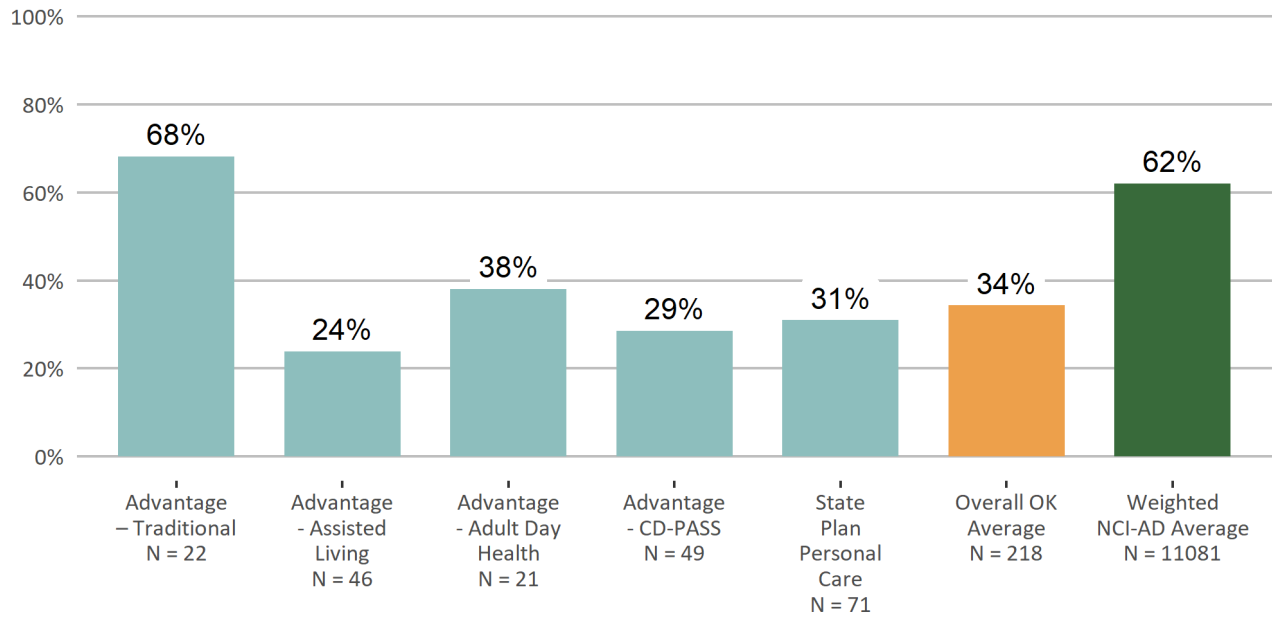
Newly added question in 2022-23. Information required to come from administrative records.

Program	Yes, 24-hour remote supports	Yes, less than 24-hour remote supports	No, none	Don't know	N
Advantage – Traditional	0%	0%	92%	8%	25
Advantage - Assisted Living	0%	0%	100%	0%	58
Advantage - Adult Day Health	0%	0%	100%	0%	46
Advantage - CD-PASS	0%	0%	100%	0%	61
State Plan Personal Care	0%	0%	100%	0%	89
Medically Fragile/Living Choice (MFP)	0%	0%	100%	0%	32
Overall OK Average	0%	0%	99%	1%	311
Weighted NCI-AD Average	8%	1%	58%	33%	12,242

Outcome Tables

Community Participation

Gets to do things outside of their home as much as they want to

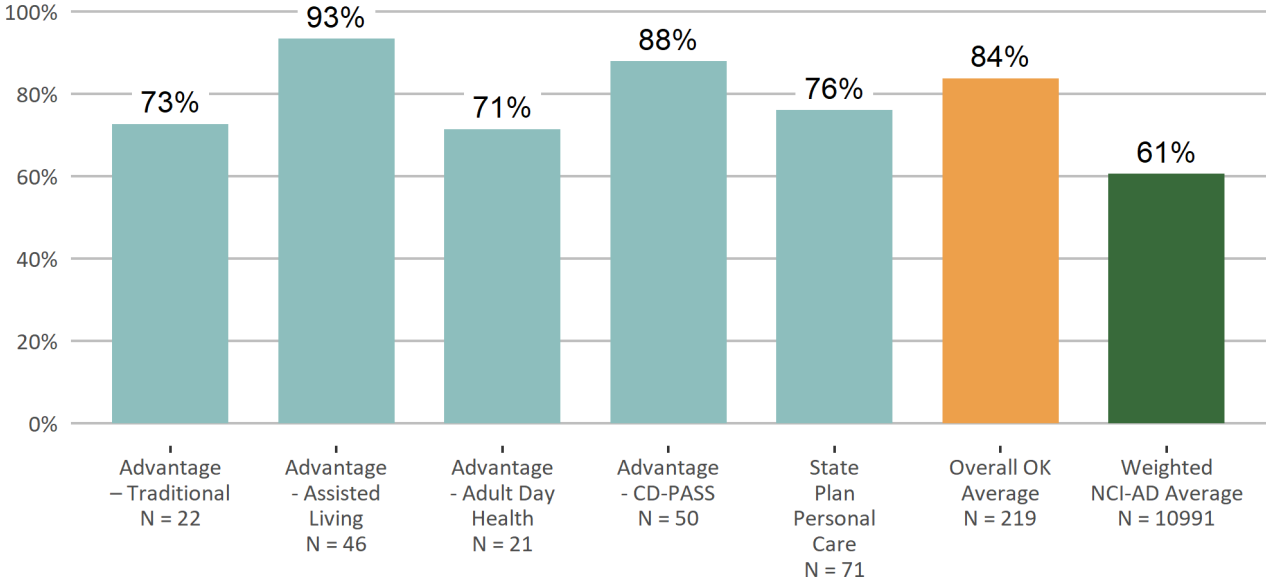


Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
2022-23 Adult Consumer Survey National Results | 40

Table 23. Gets to do things outside of their home as much as they want to

Program	Yes	No	N
Advantage – Traditional	68%	32%	22
Advantage - Assisted Living	24%	76%	46
Advantage - Adult Day Health	38%	62%	21
Advantage - CD-PASS	29%	71%	49
State Plan Personal Care	31%	69%	71
Overall OK Average	34%	66%	218
Weighted NCI-AD Average	62%	38%	11,081

Takes part in activities with others as much as they want to (in-person or virtually)



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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Table 24. Takes part in activities with others as much as they want to (in-person or virtually)

Program	Yes	Maybe	No	N
Advantage – Traditional	73%	0%	27%	22
Advantage - Assisted Living	93%	4%	2%	46
Advantage - Adult Day Health	71%	14%	14%	21
Advantage - CD-PASS	88%	10%	2%	50
State Plan Personal Care	76%	14%	10%	71
Overall OK Average	84%	8%	8%	219
Weighted NCI-AD Average	61%	12%	27%	10,991

Reasons cannot always take part in activities with others as much as they want to in-person or virtually

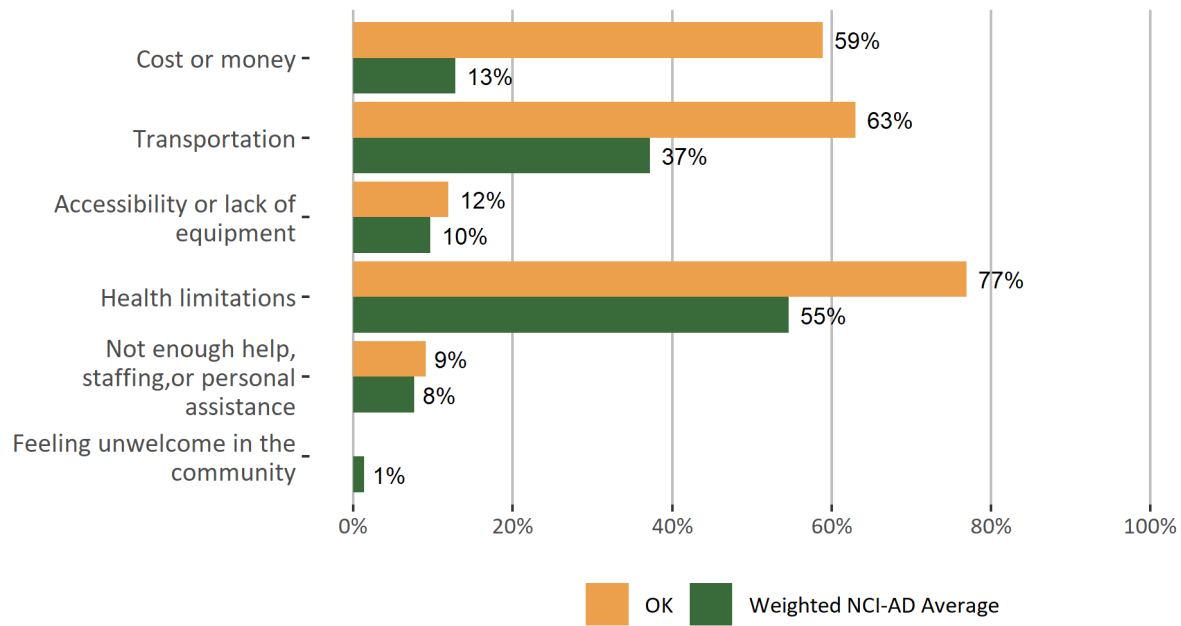


Table 25A. Reasons cannot always take part in activities with others as much as they want to in-person or virtually

Categories are not mutually exclusive, therefore N is not shown.

Program	Cost or money	Transportation	Accessibility or lack of equipment	Health limitations	Not enough help, staffing, or personal assistance	Feeling unwelcome in the community
Overall OK Average	59%	63%	12%	77%	9%	0%
Weighted NCI-AD Average	13%	37%	10%	55%	8%	1%

Reasons cannot always take part in activities with others as much as they want to in-person or virtually (continued)

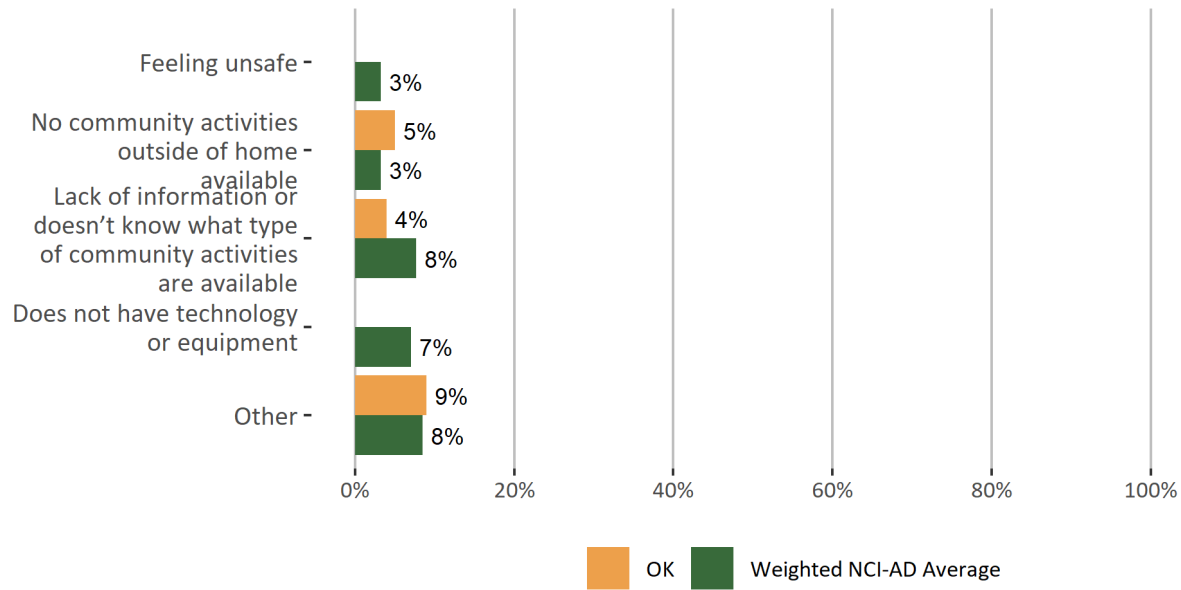


Table 25B. Reasons cannot always take part in activities with others as much as they want to in-person or virtually (continued)

Categories are not mutually exclusive, therefore N is not shown.

Program	Feeling unsafe	No community activities outside of home available	Lack of information or doesn't know what type of community activities are available	Does not have technology or equipment	Other
Overall OK Average	0%	5%	4%	0%	9%
Weighted NCI-AD Average	3%	3%	8%	7%	8%

Access to the Community

Has transportation to do the things they want outside of home

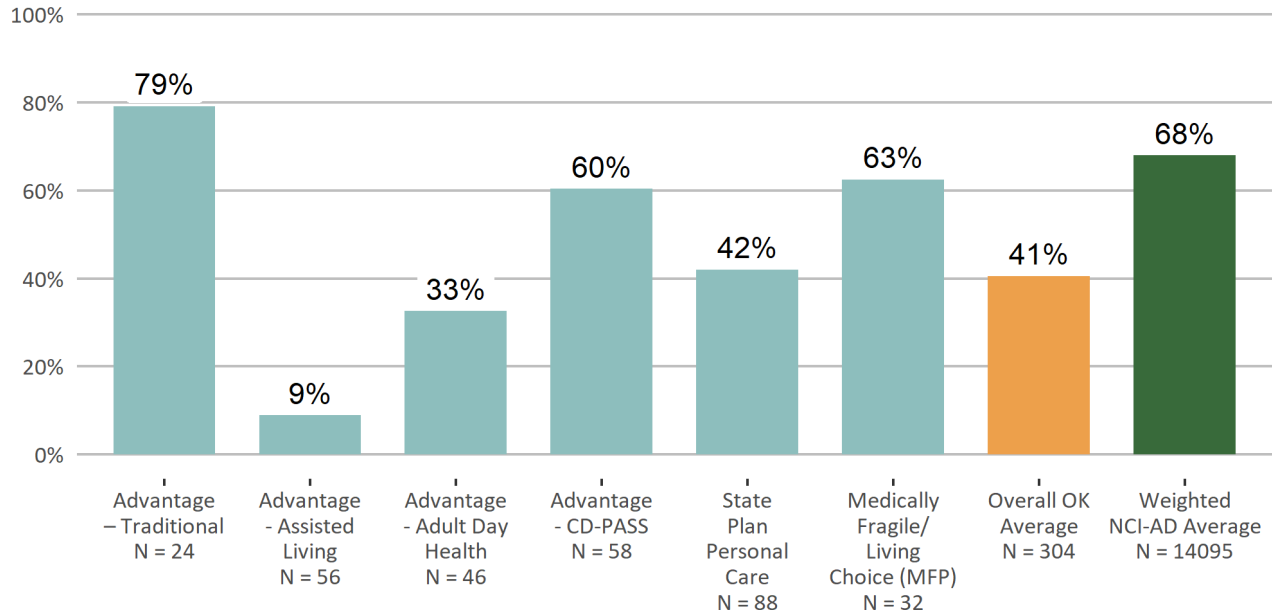
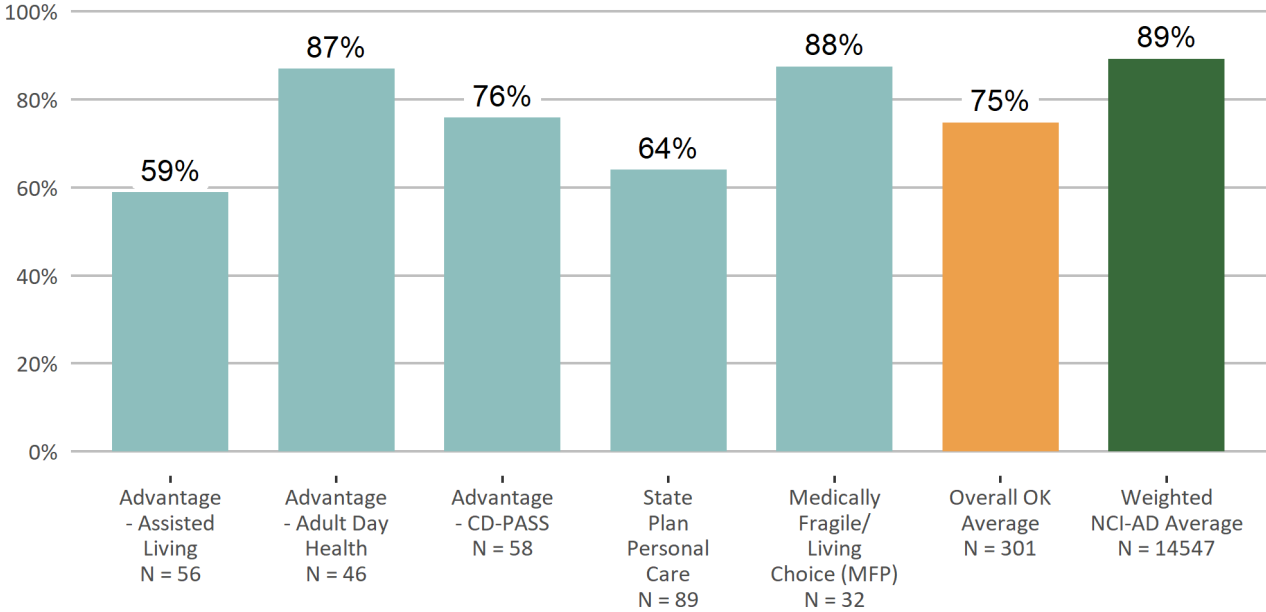


Table 26. Has transportation to do the things they want outside of home

Proxy respondents were allowed for this question

Program	Yes	Maybe	No	N
Advantage – Traditional	79%	8%	13%	24
Advantage - Assisted Living	9%	43%	48%	56
Advantage - Adult Day Health	33%	50%	17%	46
Advantage - CD-PASS	60%	12%	28%	58
State Plan Personal Care	42%	25%	33%	88
Medically Fragile/Living Choice (MFP)	63%	16%	22%	32
Overall OK Average	41%	30%	30%	304
Weighted NCI-AD Average	68%	16%	16%	14,095

Has transportation to get to medical appointments



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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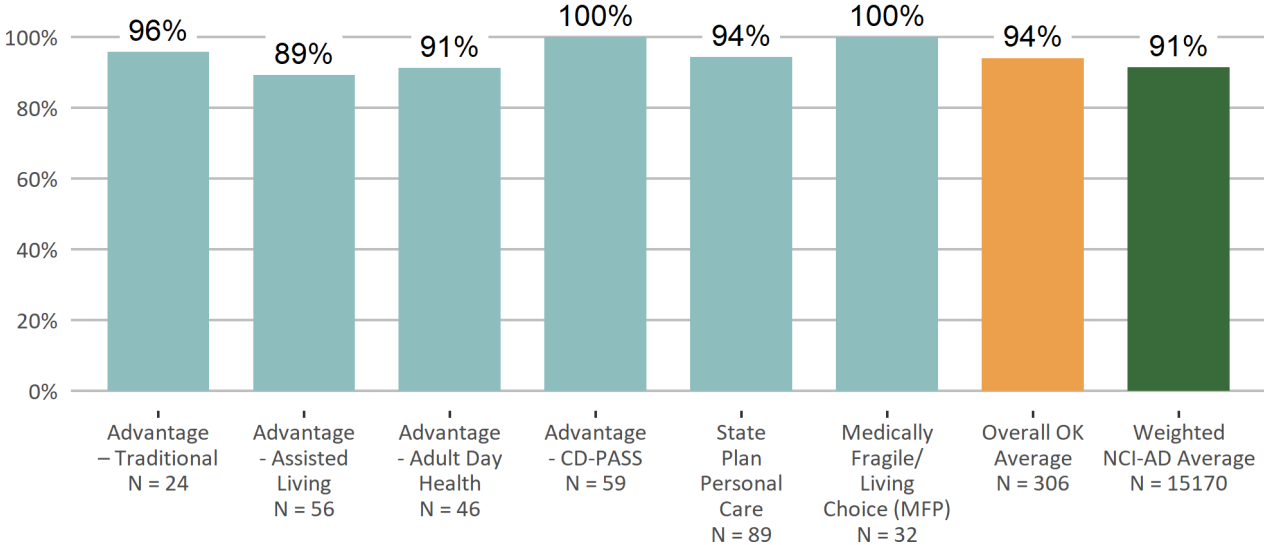
Table 27. Has transportation to get to medical appointments

Proxy respondents were allowed for this question

Program	Yes	Maybe	No	N
Advantage - Assisted Living	59%	38%	4%	56
Advantage - Adult Day Health	87%	4%	9%	46
Advantage - CD-PASS	76%	21%	3%	58
State Plan Personal Care	64%	27%	9%	89
Medically Fragile/Living Choice (MFP)	88%	0%	13%	32
Overall OK Average	75%	20%	5%	301
Weighted NCI-AD Average	89%	8%	3%	14,547

Everyday Living

Needs at least some assistance with everyday activities (such as preparing meals, housework, shopping or taking their medications)



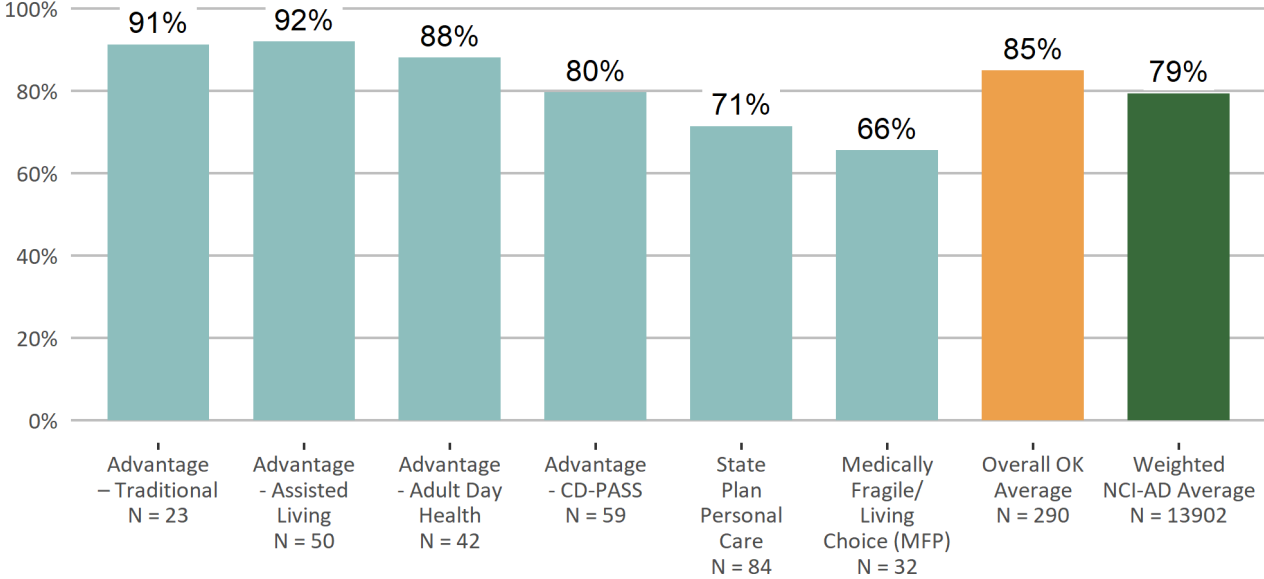
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
 2022-23 Adult Consumer Survey National Results | 54

Table 28. Needs assistance with everyday activities (such as preparing meals, housework, shopping or taking their medications)

Proxy respondents were allowed for this question

Program	A Lot	Some	None	N
Advantage – Traditional	33%	63%	4%	24
Advantage - Assisted Living	29%	61%	11%	56
Advantage - Adult Day Health	67%	24%	9%	46
Advantage - CD-PASS	64%	36%	0%	59
State Plan Personal Care	54%	40%	6%	89
Medically Fragile/Living Choice (MFP)	97%	3%	0%	32
Overall OK Average	51%	43%	6%	306
Weighted NCI-AD Average	53%	38%	9%	15,170

Always gets enough support for everyday activities (if needs at least some assistance)



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
 2022-23 Adult Consumer Survey National Results | 56

Table 29. Always gets enough support for everyday activities (if needs at least some assistance)

Proxy respondents were allowed for this question

Program	Yes	No	N
Advantage – Traditional	91%	9%	23
Advantage - Assisted Living	92%	8%	50
Advantage - Adult Day Health	88%	12%	42
Advantage - CD-PASS	80%	20%	59
State Plan Personal Care	71%	29%	84
Medically Fragile/Living Choice (MFP)	66%	34%	32
Overall OK Average	85%	15%	290
Weighted NCI-AD Average	79%	21%	13,902

Needs at least some assistance with self-care (such as bathing, dressing, going to the bathroom, eating, or moving around their home)

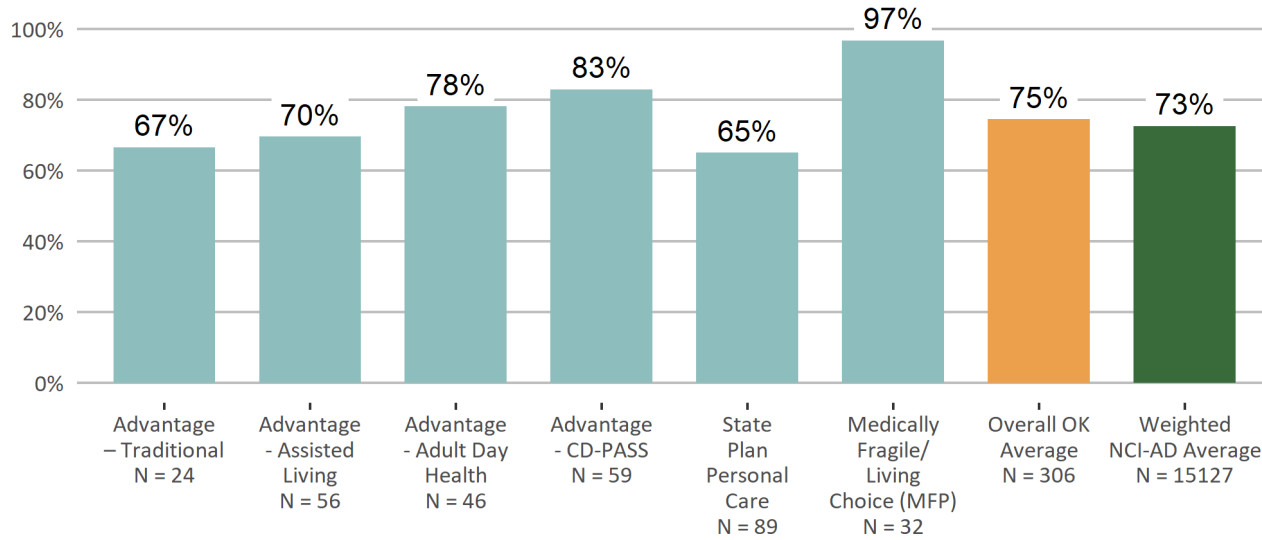
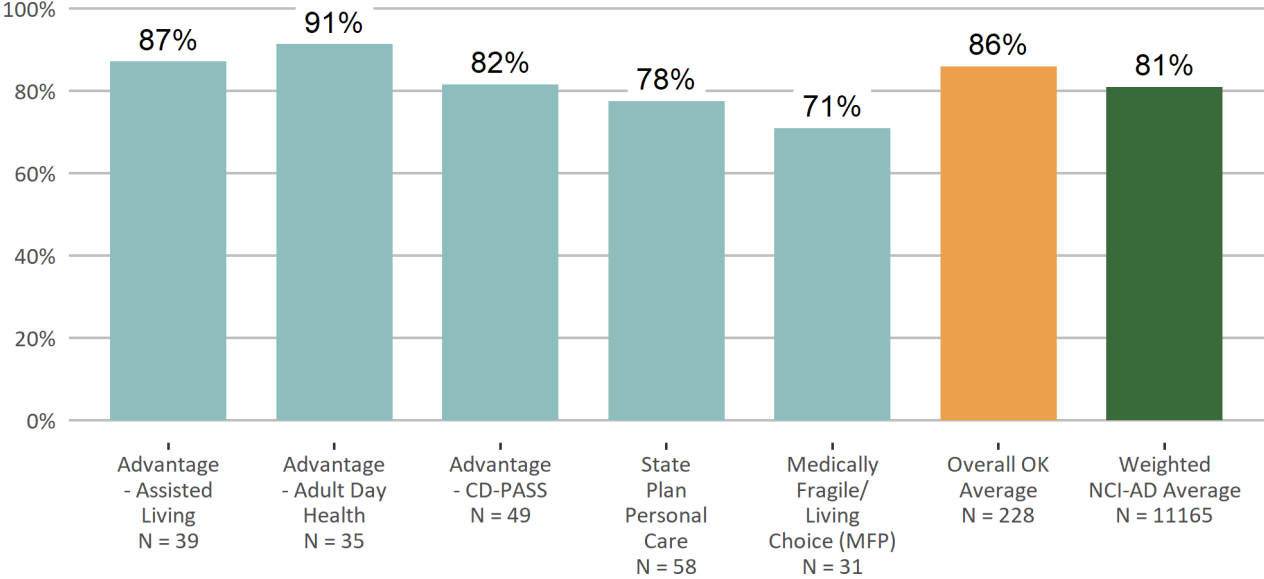


Table 30. Needs assistance with self-care (such as bathing, dressing, going to the bathroom, eating, or moving around their home)

Proxy respondents were allowed for this question

Program	A Lot	Some	None	N
Advantage – Traditional	33%	33%	33%	24
Advantage - Assisted Living	7%	63%	30%	56
Advantage - Adult Day Health	46%	33%	22%	46
Advantage - CD-PASS	31%	53%	17%	59
State Plan Personal Care	19%	46%	35%	89
Medically Fragile/Living Choice (MFP)	91%	6%	3%	32
Overall OK Average	27%	48%	25%	306
Weighted NCI-AD Average	36%	36%	27%	15,127

Always gets enough support for self-care (if needs at least some assistance)



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
2022-23 Adult Consumer Survey National Results | 60

Table 31. Always gets enough support for self-care (if needs at least some assistance)

Proxy respondents were allowed for this question

Program	Yes	No	N
Advantage - Assisted Living	87%	13%	39
Advantage - Adult Day Health	91%	9%	35
Advantage - CD-PASS	82%	18%	49
State Plan Personal Care	78%	22%	58
Medically Fragile/Living Choice (MFP)	71%	29%	31
Overall OK Average	86%	14%	228
Weighted NCI-AD Average	81%	19%	11,165

Work

Has a paid job

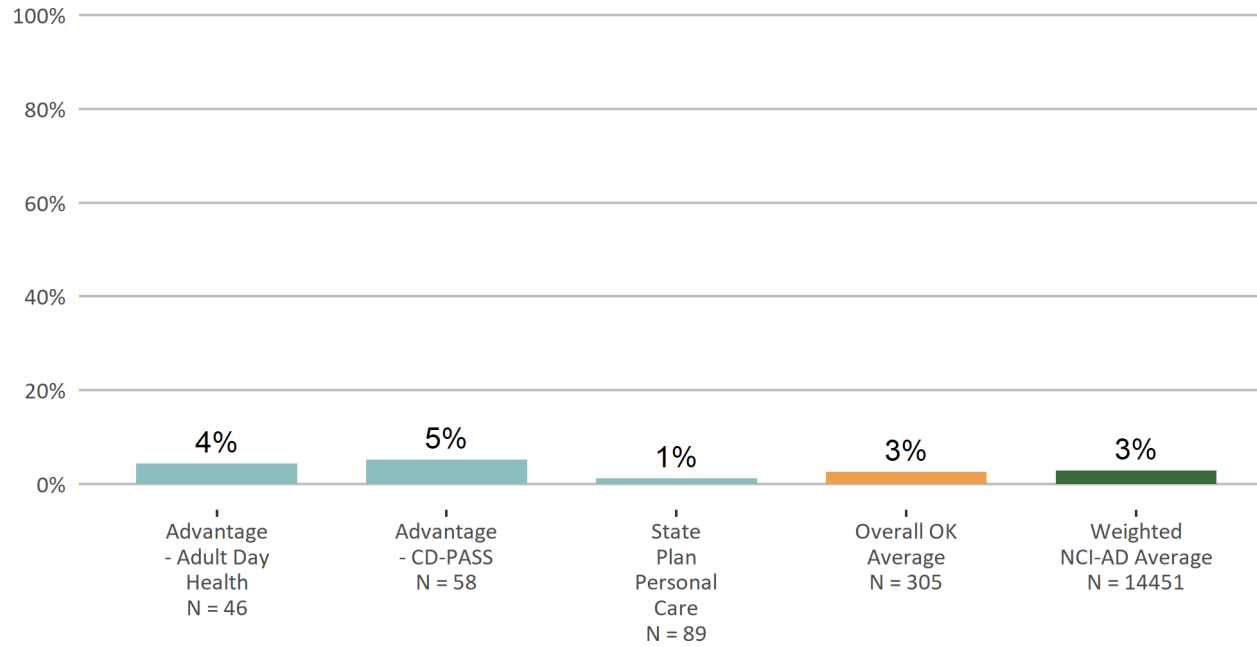
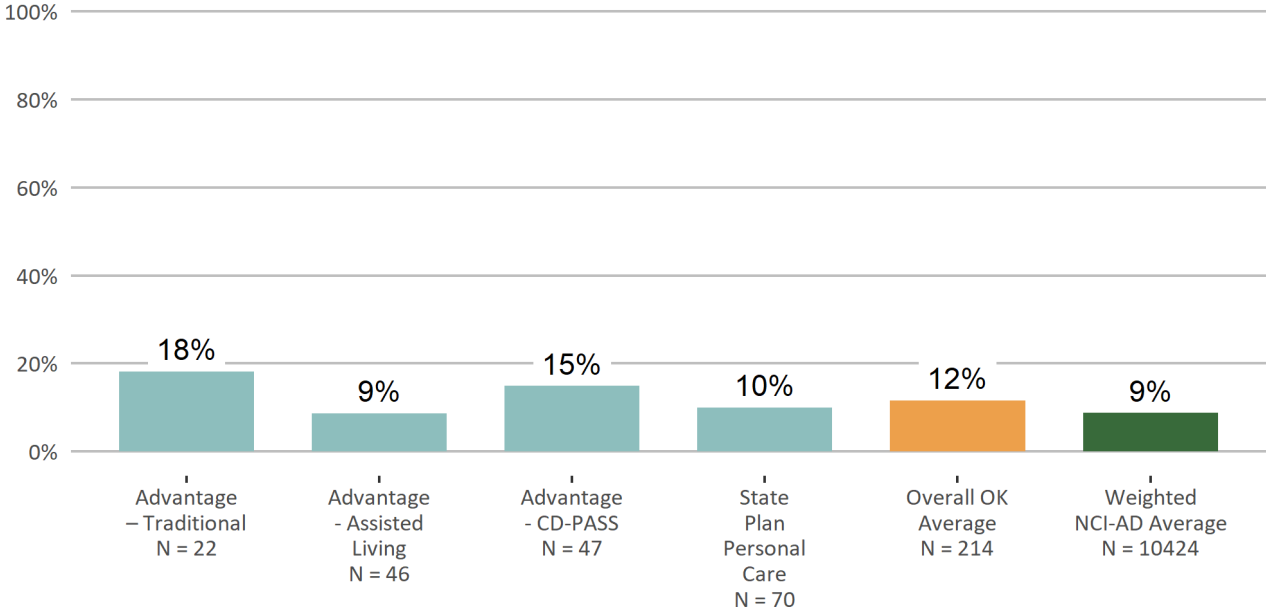


Table 32. Has a paid job

Proxy respondents were allowed for this question

Program	Yes	No	N
Advantage – Traditional	0%	100%	24
Advantage - Assisted Living	0%	100%	56
Advantage - Adult Day Health	4%	96%	46
Advantage - CD-PASS	5%	95%	58
State Plan Personal Care	1%	99%	89
Medically Fragile/Living Choice (MFP)	0%	100%	32
Overall OK Average	3%	97%	305
Weighted NCI-AD Average	3%	97%	14,451

Wants a paid job (if they do not currently have one)



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
2022-23 Adult Consumer Survey National Results | 65

Table 33. Wants a paid job (if they do not currently have one)

Program	Yes	Maybe, Not sure	No	N
Advantage – Traditional	18%	14%	68%	22
Advantage - Assisted Living	9%	9%	83%	46
Advantage - CD-PASS	15%	19%	66%	47
State Plan Personal Care	10%	7%	83%	70
Overall OK Average	12%	11%	77%	214
Weighted NCI-AD Average	9%	5%	87%	10,424

Someone talked with them about job options (if they do not currently have a job but want one)

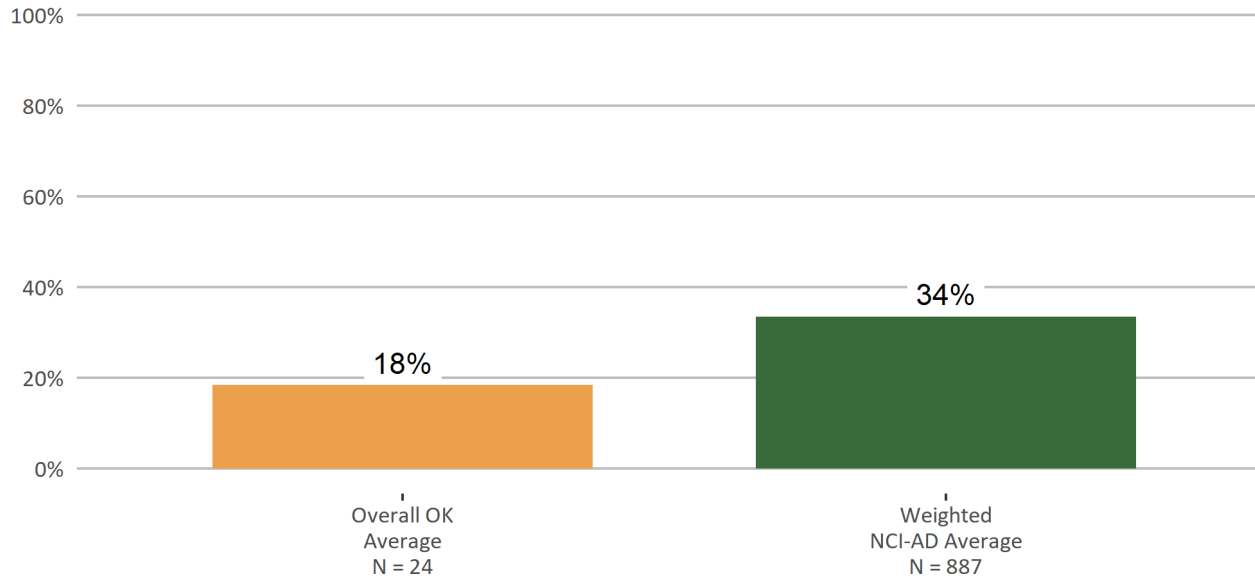
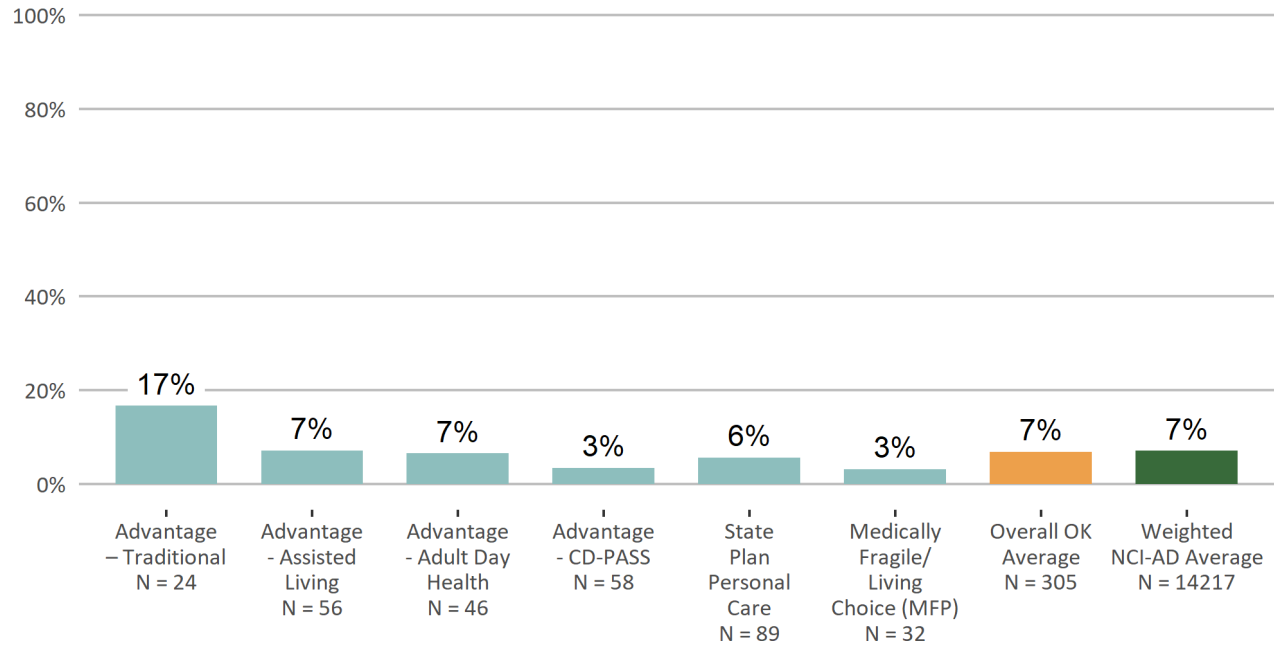


Table 34. Someone talked with them about job options (if they do not currently have a job but want one)

Program	Yes	No	N
Overall OK Average	18%	82%	24
Weighted NCI-AD Average	34%	66%	887

Person Volunteers



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
 2022-23 Adult Consumer Survey National Results | 69

Table 35. Person volunteers

Proxy respondents were allowed for this question

Program	Yes	No	N
Advantage – Traditional	17%	83%	24
Advantage - Assisted Living	7%	93%	56
Advantage - Adult Day Health	7%	93%	46
Advantage - CD-PASS	3%	97%	58
State Plan Personal Care	6%	94%	89
Medically Fragile/Living Choice (MFP)	3%	97%	32
Overall OK Average	7%	93%	305
Weighted NCI-AD Average	7%	93%	14,217

Wants to volunteer (if they do not currently)

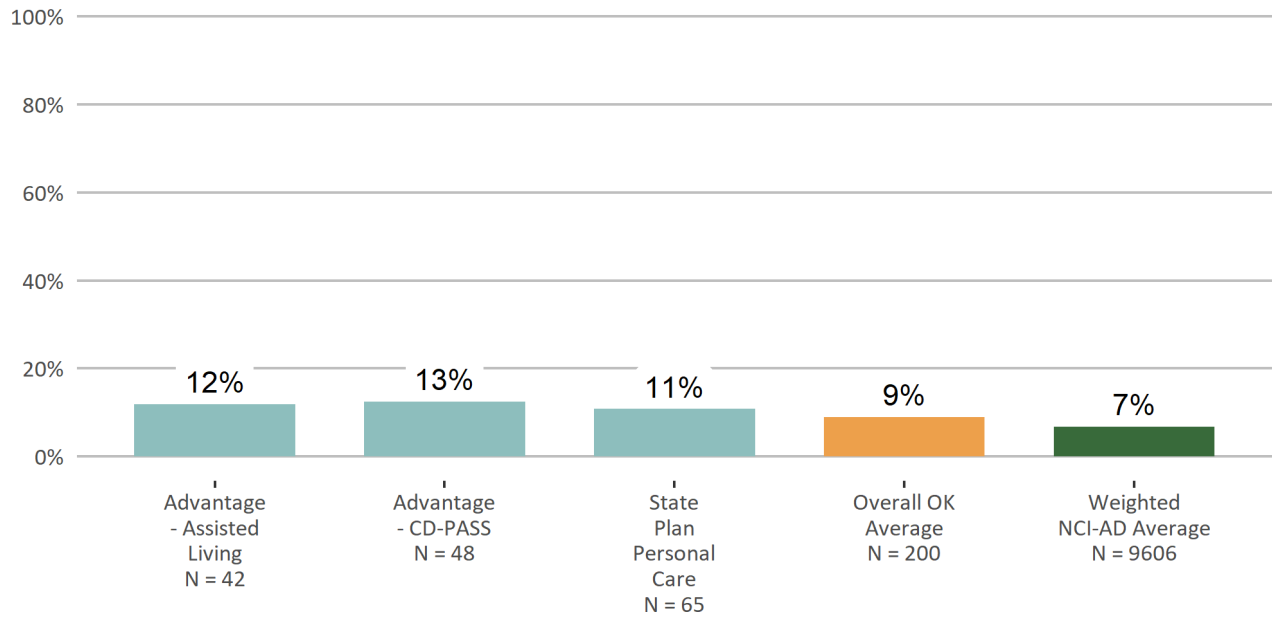


Table 36. Wants to volunteer (if they do not currently)

Program	Yes	Maybe, Not sure	No	N
Advantage - Assisted Living	12%	26%	62%	42
Advantage - CD-PASS	13%	17%	71%	48
State Plan Personal Care	11%	12%	77%	65
Overall OK Average	9%	18%	73%	200
Weighted NCI-AD Average	7%	9%	85%	9,606

Relationships

Has friends or family they do not live with who are a part of their life

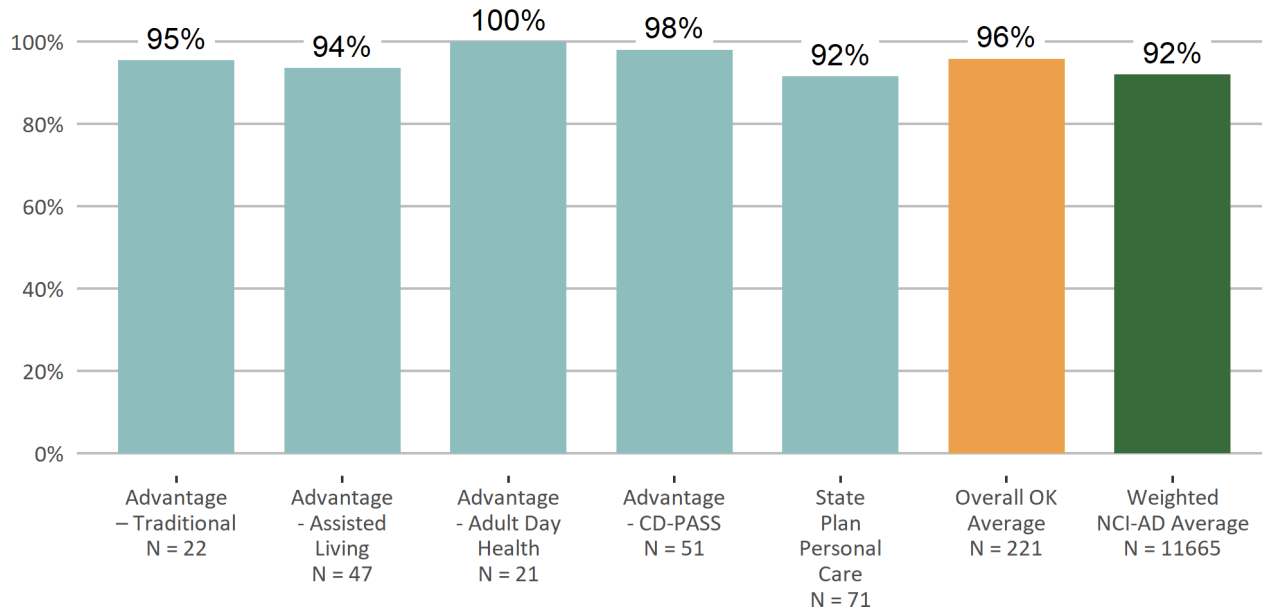
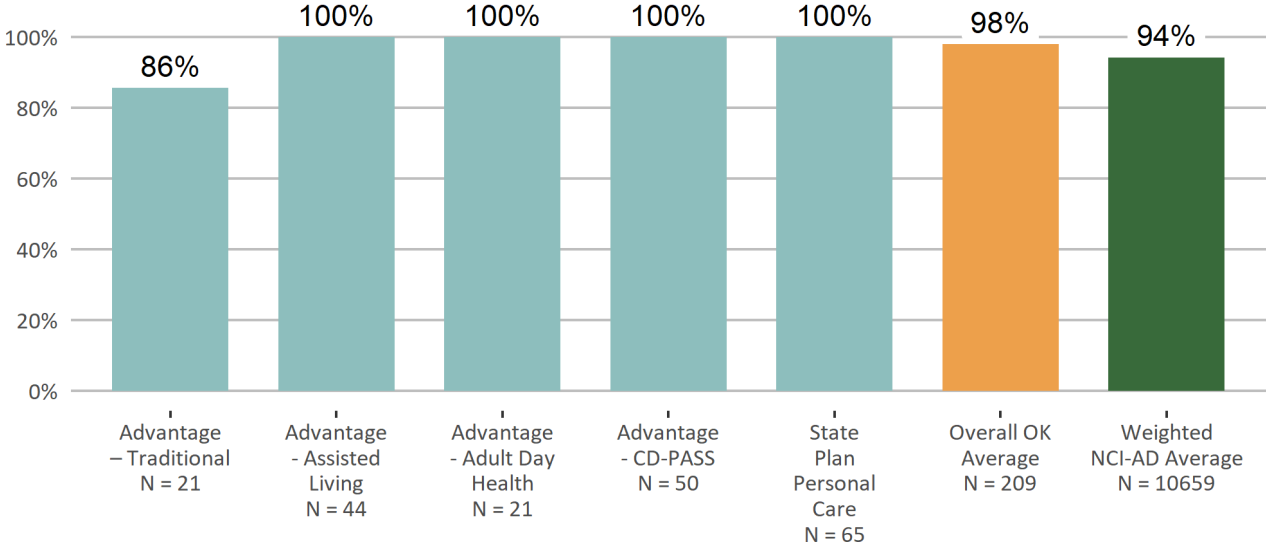


Table 37. Has friends or family they do not live with who are a part of their life

Program	Yes	No	N
Advantage – Traditional	95%	5%	22
Advantage - Assisted Living	94%	6%	47
Advantage - Adult Day Health	100%	0%	21
Advantage - CD-PASS	98%	2%	51
State Plan Personal Care	92%	8%	71
Overall OK Average	96%	4%	221
Weighted NCI-AD Average	92%	8%	11,665

Able to see or talk to their friends and family when they want
(if has friends or family they do not live with who are a part of their life)



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
2022-23 Adult Consumer Survey National Results | 76

Table 38. Able to see or talk to their friends and family when they want (if has friends or family they do not live with who are a part of their life)

Program	Yes	Maybe	No	N
Advantage – Traditional	76%	10%	14%	21
Advantage - Assisted Living	95%	5%	0%	44
Advantage - Adult Day Health	100%	0%	0%	21
Advantage - CD-PASS	100%	0%	0%	50
State Plan Personal Care	100%	0%	0%	65
Overall OK Average	95%	3%	2%	209
Weighted NCI-AD Average	81%	13%	6%	10,659

Reasons not always able to see or talk to their friends and family when they want

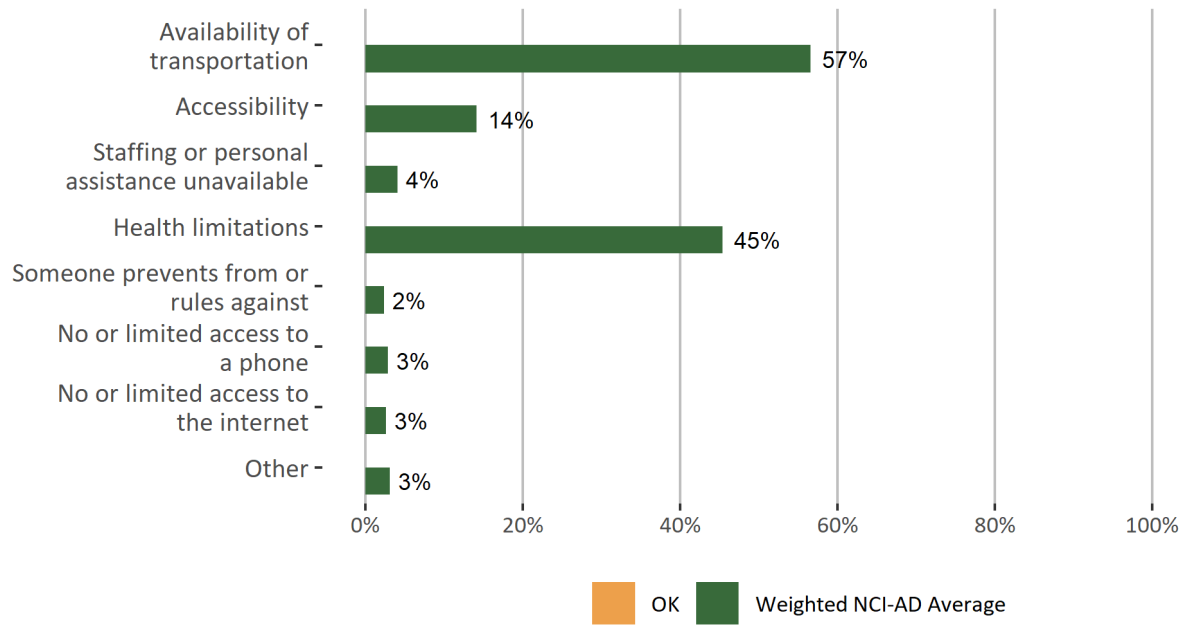


Table 39. Reasons not always able to see or talk to their friends and family when they want

Categories are not mutually exclusive, therefore N is not shown.

Program	Availability of transportation	Accessibility	Staffing or personal assistance unavailable	Health limitations	Someone prevents from or rules against	No or limited access to a phone	No or limited access to the internet	Other
Weighted NCI-AD Average	57%	14%	4%	45%	2%	3%	3%	3%

Service Coordination

How first found out about services they can get

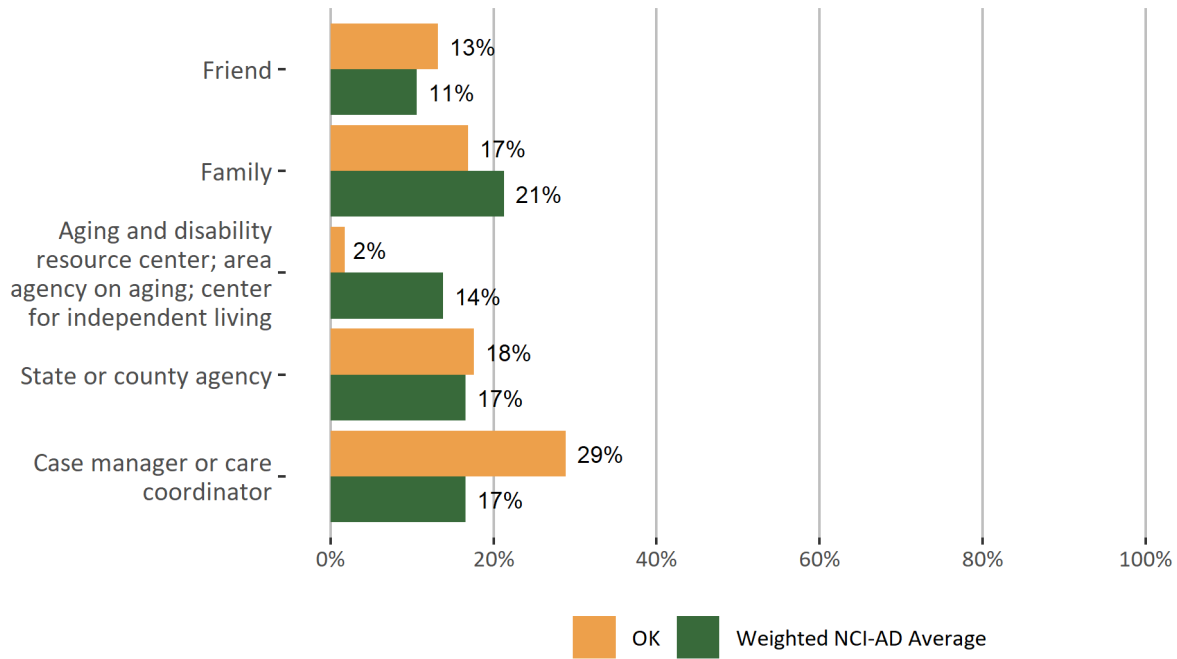


Table 40A. How first found out about services they can get

Proxy respondents were allowed for this question. Categories are not mutually exclusive, therefore N is not shown.

Program	Friend	Family	Aging and disability resource center; area agency on aging; center for independent living	State or county agency	Case manager or care coordinator
Advantage – Traditional	1%	2%	1%	1%	4%
Advantage - Assisted Living	2%	1%	1%	2%	3%
Advantage - Adult Day Health	4%	7%	0%	5%	8%
Advantage - CD-PASS	4%	7%	1%	7%	11%
State Plan Personal Care	2%	1%	0%	3%	2%
Medically Fragile/Living Choice (MFP)	0%	0%	0%	0%	0%
Overall OK Average	13%	17%	2%	18%	29%
Weighted NCI-AD Average	11%	21%	14%	17%	17%

How first found out about services they can get (continued)

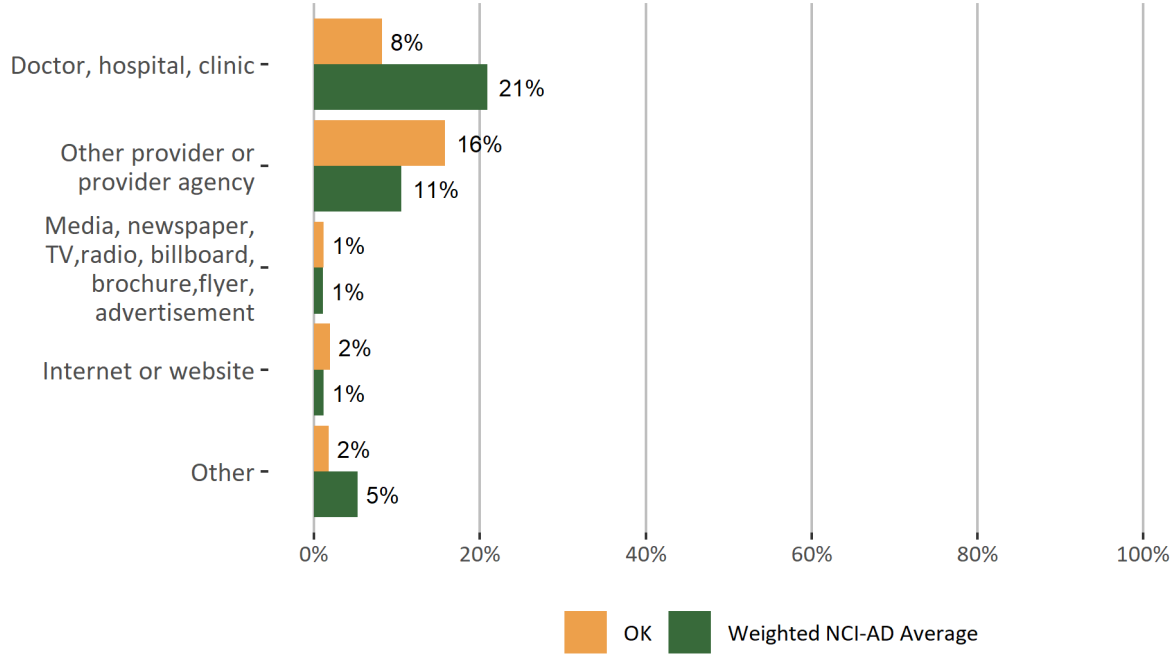


Table 40B. How first found out about services they can get (continued)

Proxy respondents were allowed for this question.

Program	Doctor, hospital, clinic	Other provider or provider agency	Media, newspaper, TV, radio, billboard, brochure, flyer, advertisement	Internet or website	Other
Advantage – Traditional	2%	1%	0%	0%	0%
Advantage - Assisted Living	0%	4%	1%	0%	0%
Advantage - Adult Day Health	1%	5%	0%	2%	0%
Advantage - CD-PASS	5%	4%	1%	0%	1%
State Plan Personal Care	1%	2%	0%	0%	1%
Medically Fragile/Living Choice (MFP)	0%	0%	0%	0%	0%
Overall OK Average	8%	16%	1%	2%	2%
Weighted NCI-AD Average	21%	11%	1%	1%	5%

Can contact their case manager or care coordinator when needs to

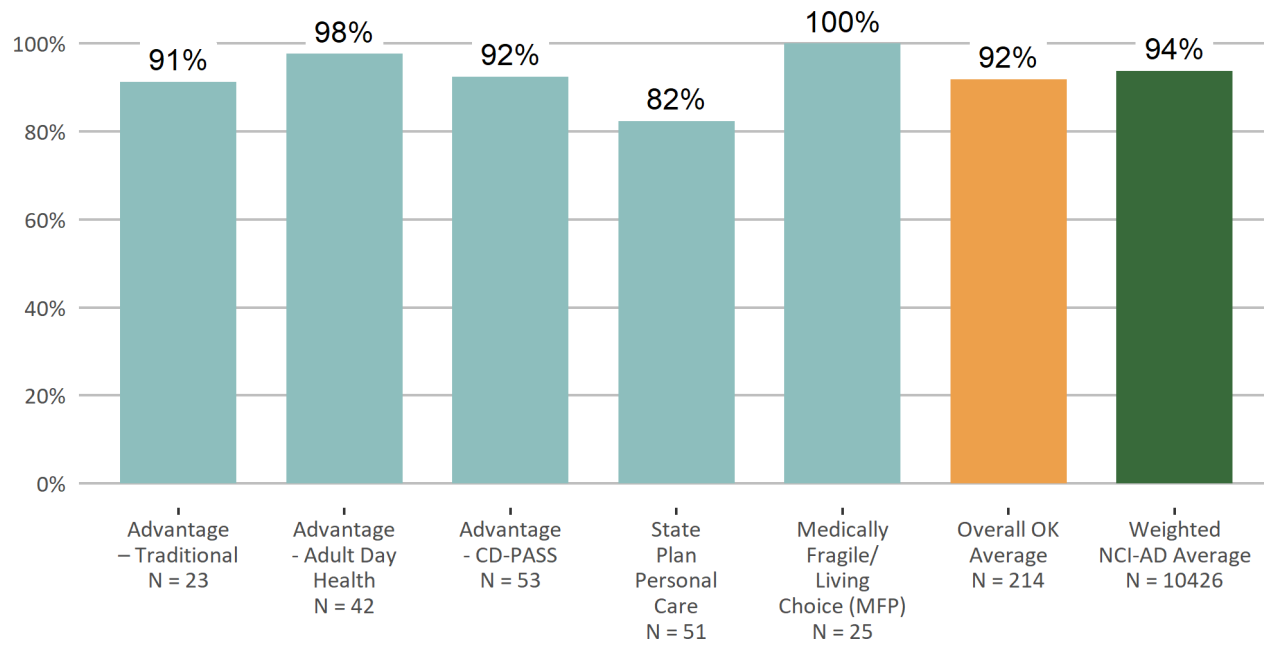


Table 41. Can contact their case manager or care coordinator when needs to

Proxy respondents were allowed for this question.

Program	Yes, always	Most of the time, usually	No	N
Advantage – Traditional	87%	4%	9%	23
Advantage - Adult Day Health	83%	14%	2%	42
Advantage - CD-PASS	92%	0%	8%	53
State Plan Personal Care	76%	6%	18%	51
Medically Fragile/Living Choice (MFP)	92%	8%	0%	25
Overall OK Average	85%	6%	8%	214
Weighted NCI-AD Average	80%	13%	6%	10,426

Who helps person most often (if anyone helps on a regular basis)

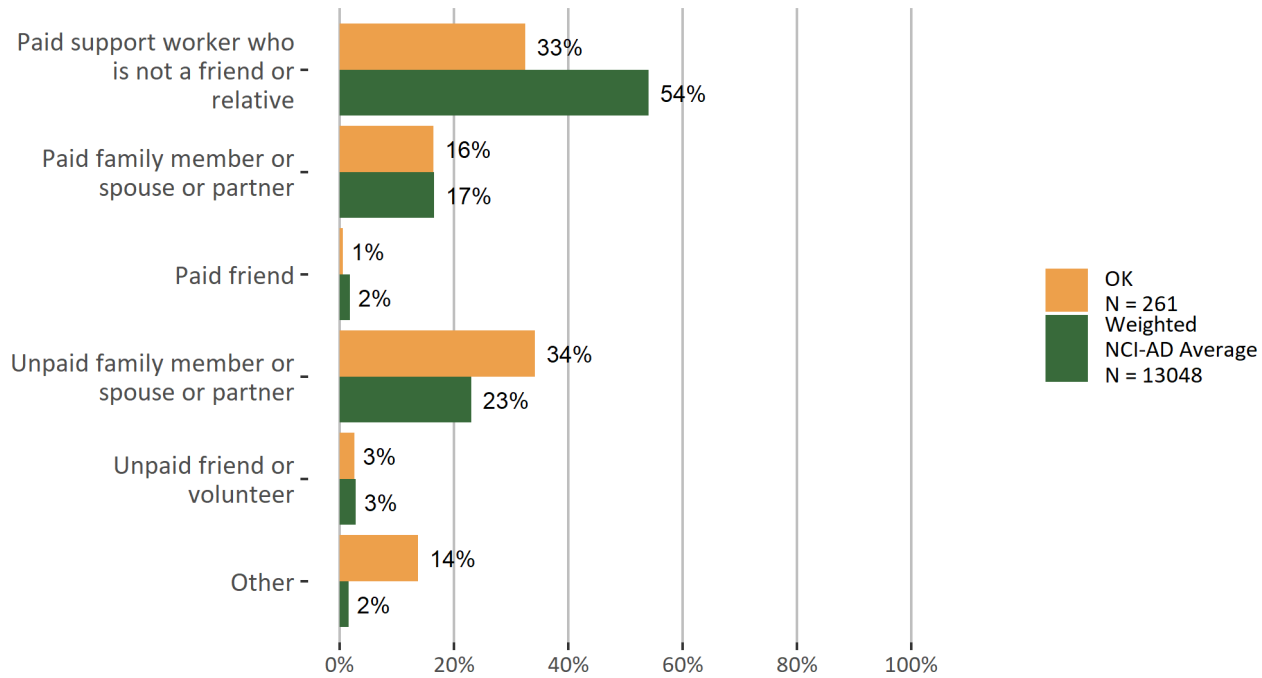


Table 42. Who helps person most often (if anyone helps on a regular basis)

Proxy respondents were allowed for this question.

Program	Paid support worker who is not a friend or relative	Paid family member or spouse or partner	Paid friend	Unpaid family member or spouse or partner	Unpaid friend or volunteer	Other	N
Advantage – Traditional	35%	4%	4%	48%	4%	4%	23
Advantage - Assisted Living	3%	0%	0%	39%	3%	55%	38
Advantage - Adult Day Health	20%	27%	0%	49%	2%	2%	41
Advantage - CD-PASS	56%	28%	0%	15%	2%	0%	54
State Plan Personal Care	53%	10%	0%	29%	3%	5%	73
Medically Fragile/Living Choice (MFP)	9%	13%	3%	66%	3%	6%	32
Overall OK Average	33%	16%	1%	34%	3%	14%	261
Weighted NCI-AD Average	54%	17%	2%	23%	3%	2%	13,048

Additional people who help person on a regular basis

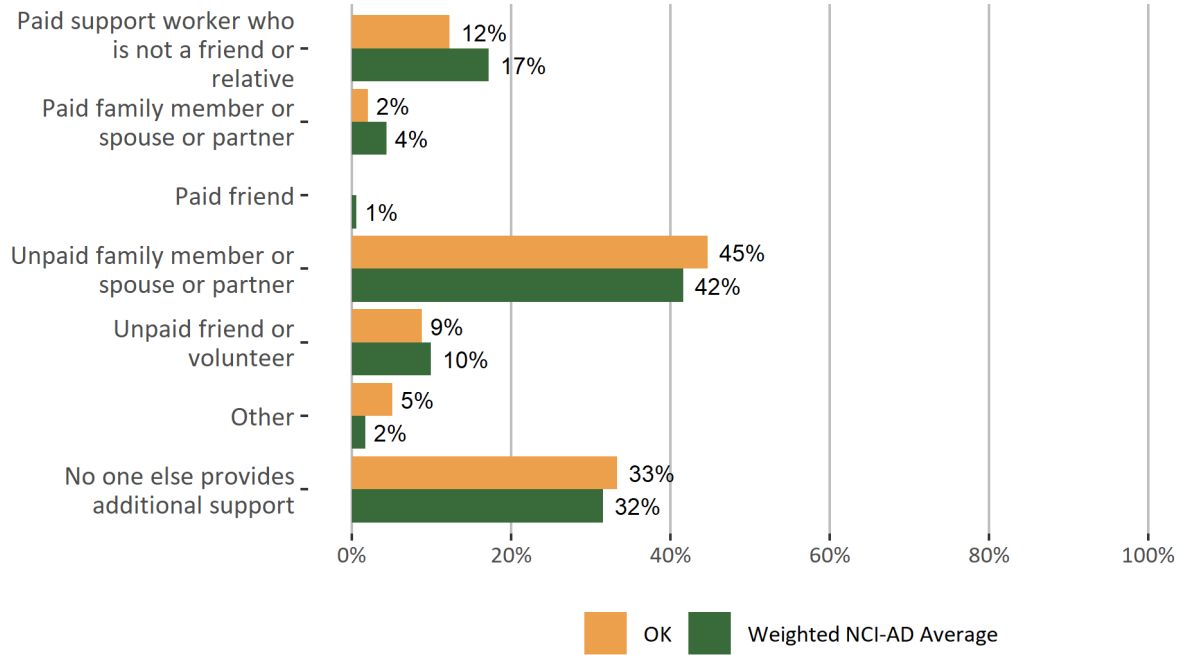


Table 43. Additional people who help person on a regular basis

Proxy respondents were allowed for this question. Categories are not mutually exclusive, therefore N is not shown.

Program	Paid support worker who is not a friend or relative	Paid family member or spouse or partner	Paid friend	Unpaid family member or spouse or partner	Unpaid friend or volunteer	Other	No one else provides additional support
Overall OK Average	12%	2%	0%	45%	9%	5%	33%
Weighted NCI-AD Average	17%	4%	1%	42%	10%	2%	32%

People who are paid to help them
come and leave when they are
supposed to

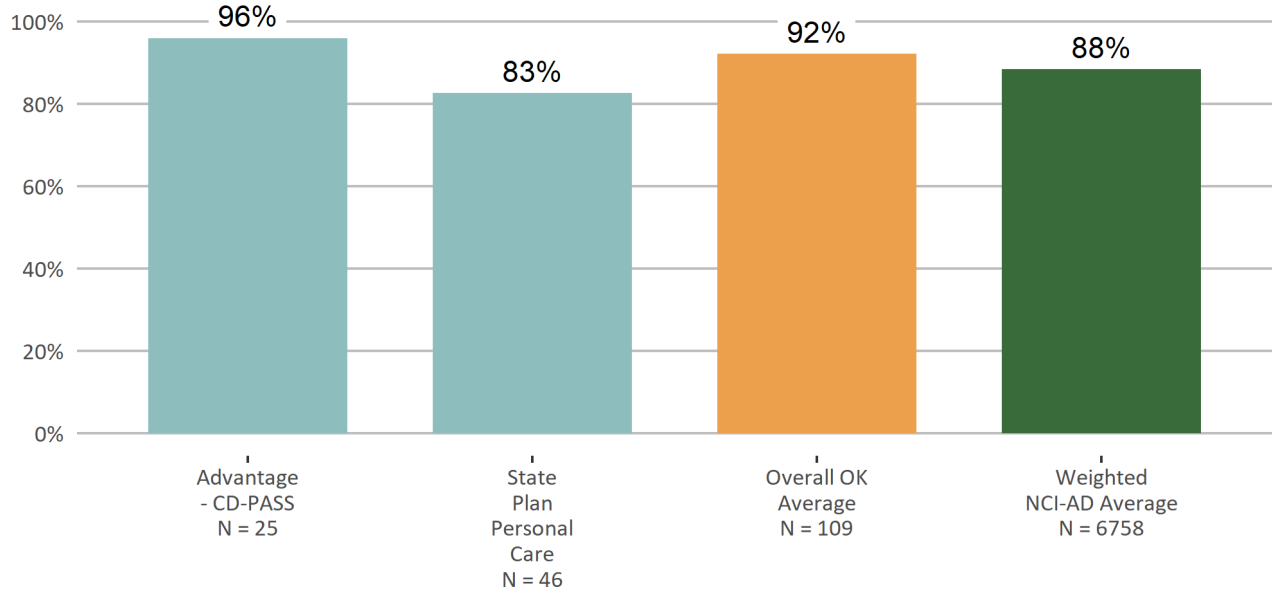


Table 44. People who are paid to help them come and leave when they are supposed to

Proxy respondents were allowed for this question.

Program	Yes, all paid support workers, always or almost always	Some, or usually	No, never or rarely	N
Advantage - CD-PASS	96%	4%	0%	25
State Plan Personal Care	83%	11%	7%	46
Overall OK Average	92%	5%	3%	109
Weighted NCI-AD Average	88%	9%	2%	6,758

Has a backup plan if the people who are paid to help them do not show up

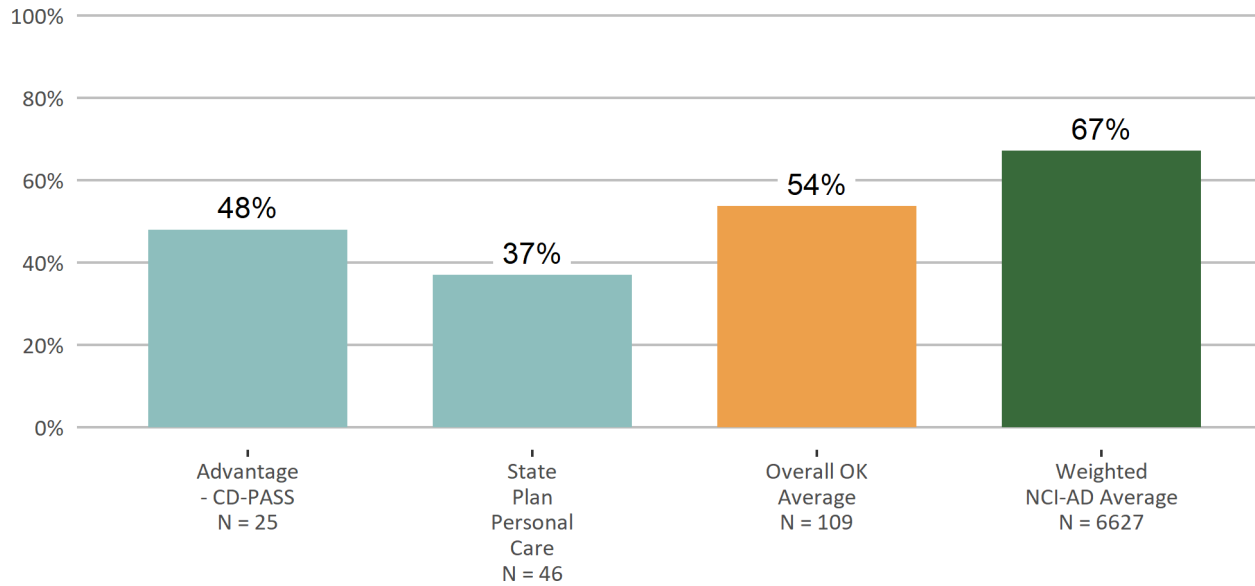


Table 45. Has a backup plan if their people who are paid to help them do not show up

Proxy respondents were allowed for this question.

Program	Yes	No	N
Advantage - CD-PASS	48%	52%	25
State Plan Personal Care	37%	63%	46
Overall OK Average	54%	46%	109
Weighted NCI-AD Average	67%	33%	6,627

Has an emergency plan in place in case of widescale emergency

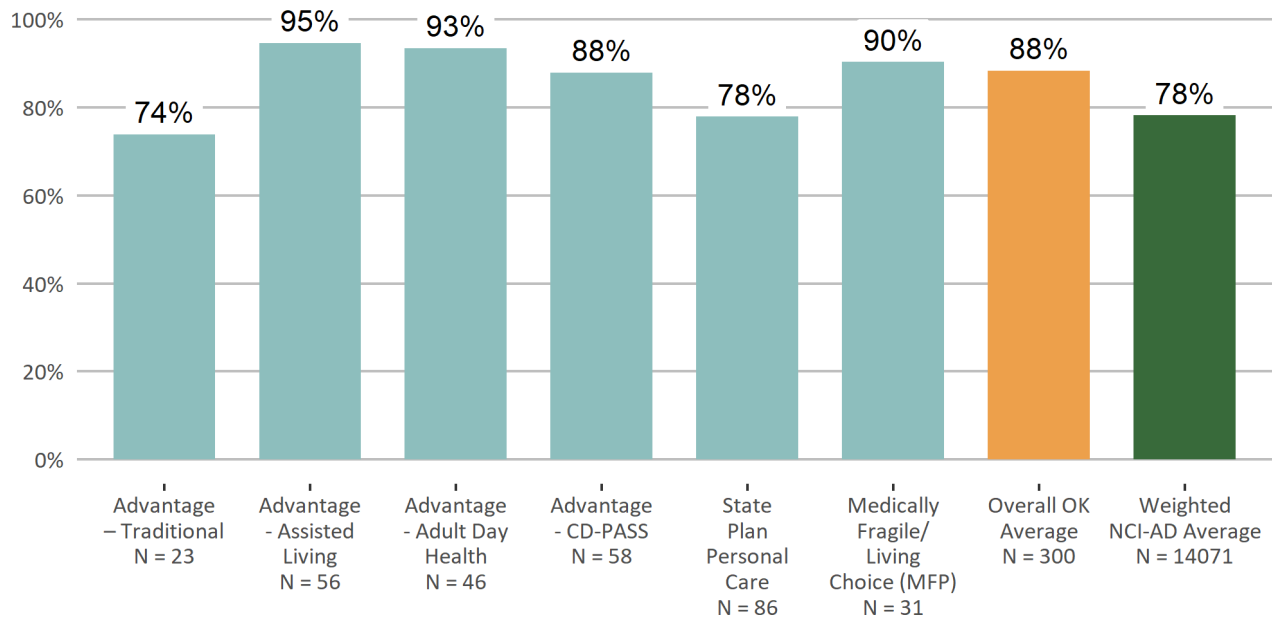


Table 46. Has an emergency plan in place in case of widescale emergency

Proxy respondents were allowed for this question.

Program	Yes	No	N
Advantage – Traditional	74%	26%	23
Advantage - Assisted Living	95%	5%	56
Advantage - Adult Day Health	93%	7%	46
Advantage - CD-PASS	88%	12%	58
State Plan Personal Care	78%	22%	86
Medically Fragile/Living Choice (MFP)	90%	10%	31
Overall OK Average	88%	12%	300
Weighted NCI-AD Average	78%	22%	14,071

Knows whom to contact if they have a complaint about their services

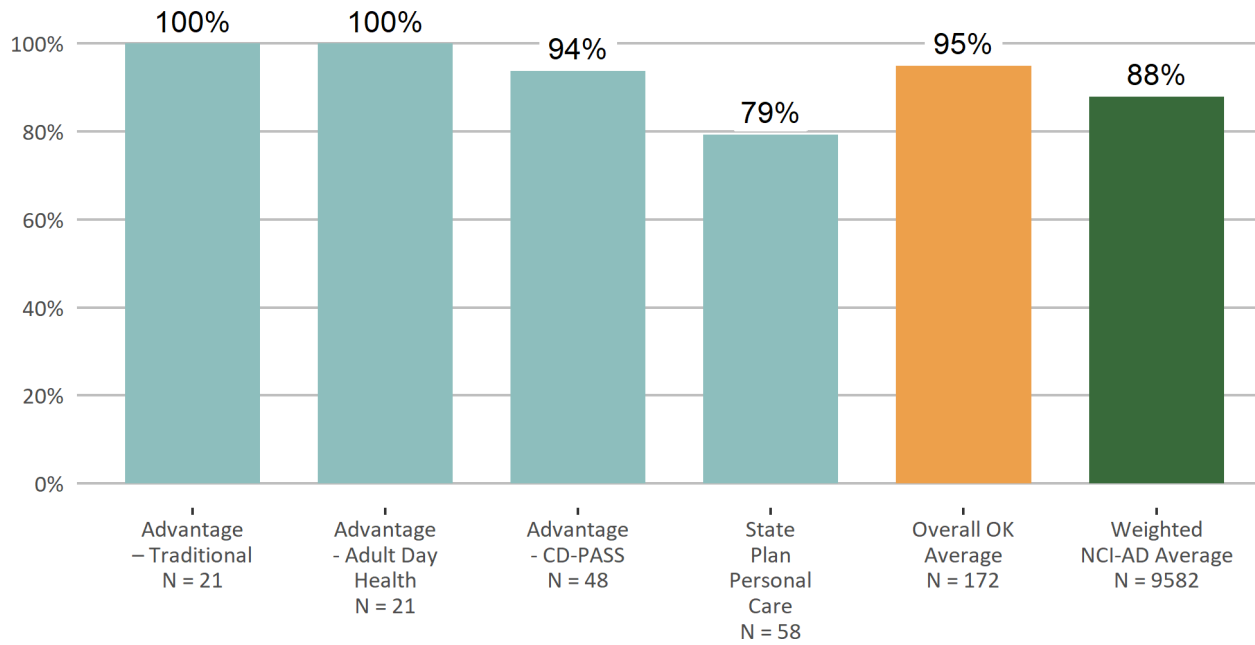


Table 47. Knows whom to contact if they have a complaint about their services

Program	Yes	Maybe, Not sure	No	N
Advantage – Traditional	86%	14%	0%	21
Advantage - Adult Day Health	100%	0%	0%	21
Advantage - CD-PASS	90%	4%	6%	48
State Plan Personal Care	66%	14%	21%	58
Overall OK Average	87%	8%	5%	172
Weighted NCI-AD Average	81%	7%	12%	9,582

Knows whom to contact if they want
to make changes to services

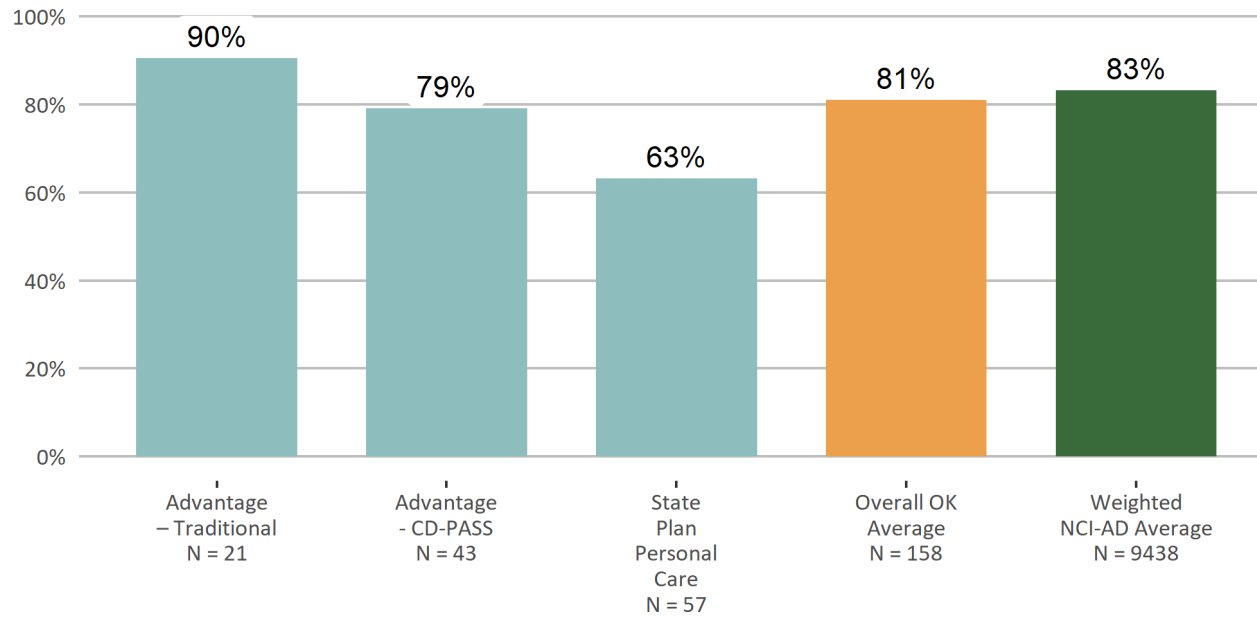
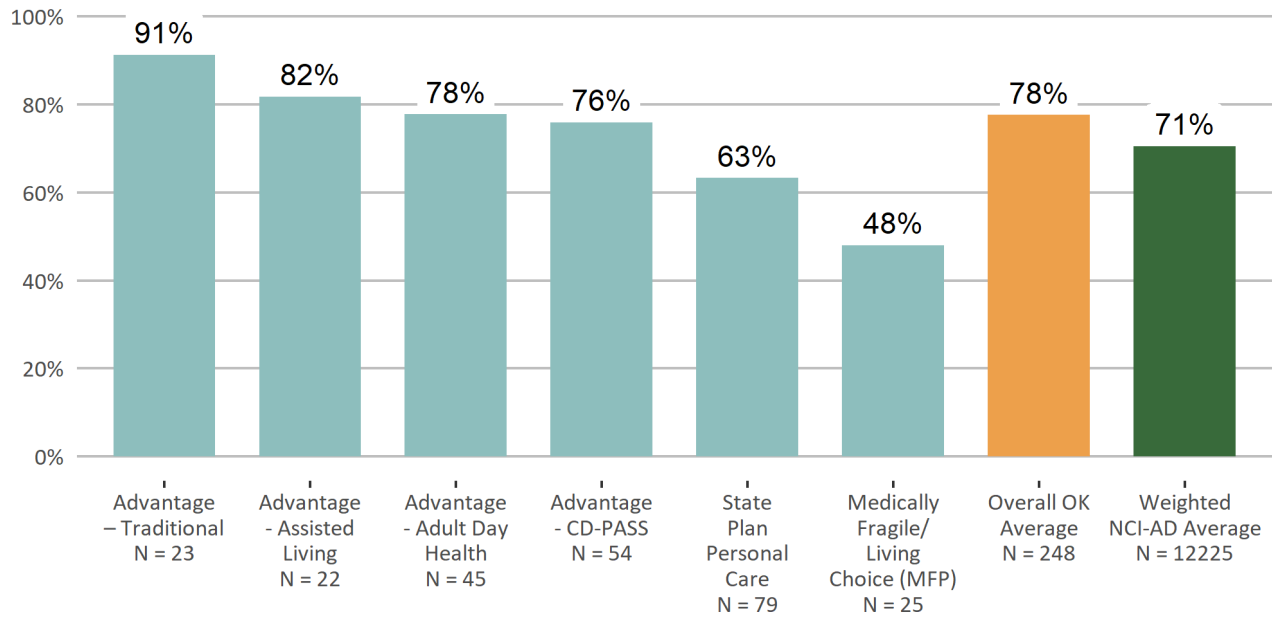


Table 48. Knows whom to contact if they want to make changes to services

Program	Yes	Maybe, Not sure	No	N
Advantage – Traditional	90%	5%	5%	21
Advantage - CD-PASS	79%	16%	5%	43
State Plan Personal Care	63%	12%	25%	57
Overall OK Average	81%	11%	8%	158
Weighted NCI-AD Average	83%	8%	8%	9,438

Services meet all needs and current goals



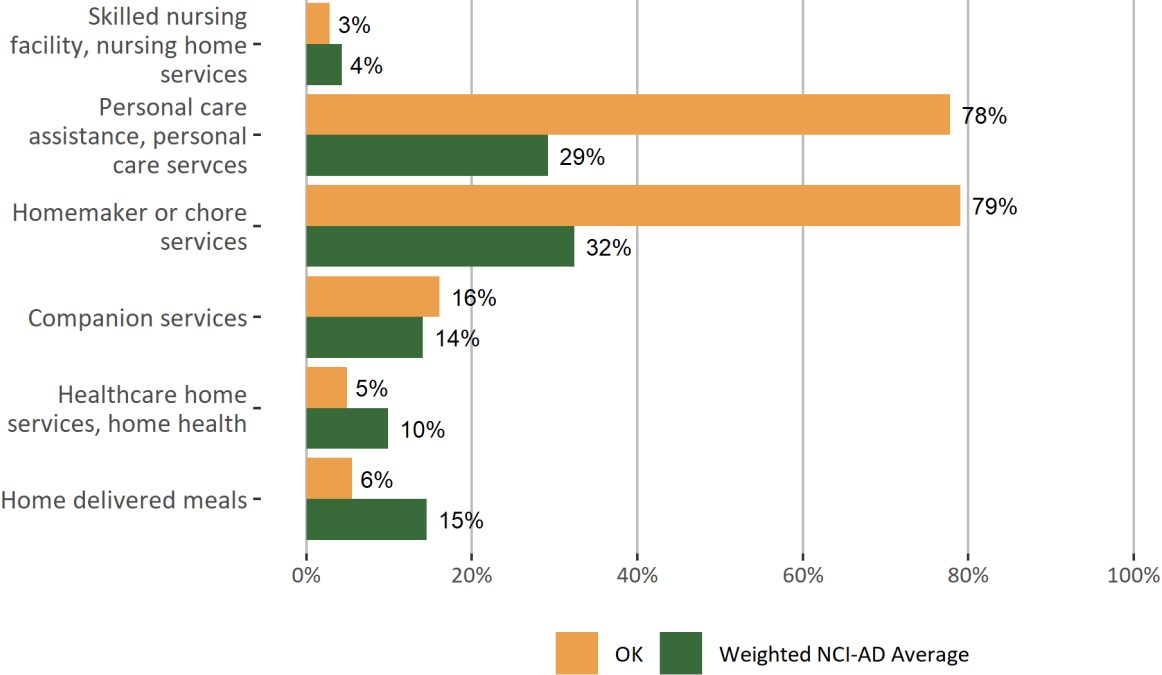
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
2022-23 Adult Consumer Survey National Results | 101

Table 49. Services meet all current needs

Proxy respondents were allowed for this question.

Program	Yes, completely, all needs and goals	Some needs and goals	No, not at all, needs and goals are not met	N
Advantage – Traditional	91%	4%	4%	23
Advantage - Assisted Living	82%	9%	9%	22
Advantage - Adult Day Health	78%	4%	18%	45
Advantage - CD-PASS	76%	4%	20%	54
State Plan Personal Care	63%	13%	24%	79
Medically Fragile/Living Choice (MFP)	48%	16%	36%	25
Overall OK Average	78%	6%	16%	248
Weighted NCI-AD Average	71%	24%	6%	12,225

Additional Services Needed



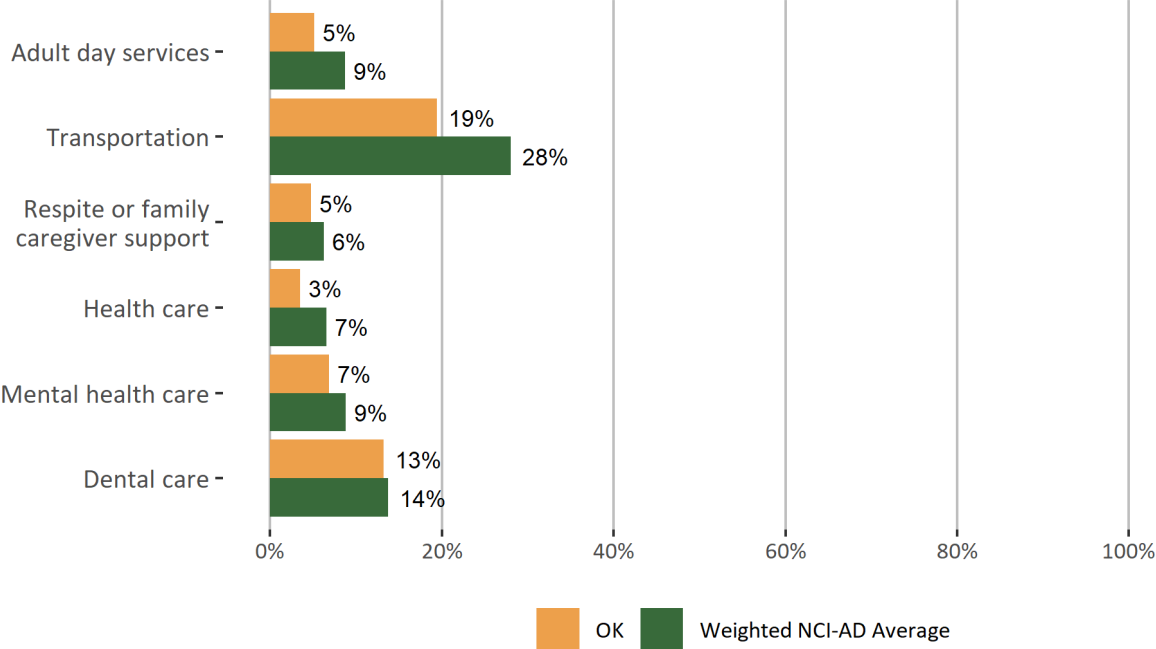
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
 2022-23 Adult Consumer Survey National Results | 103

Table 50A. Additional services and supports needed (if all current needs and goals are not being met)

Proxy respondents were allowed for this question; categories are not mutually exclusive, therefore N is not shown.

Program	Skilled nursing facility, nursing home services	Personal care assistance, personal care services	Homemaker or chore services	Companion services	Healthcare home services, home health	Home delivered meals
State Plan Personal Care	0%	18%	19%	2%	1%	3%
Overall OK Average	3%	78%	79%	16%	5%	6%
Weighted NCI-AD Average	4%	29%	32%	14%	10%	15%

Additional Services Needed (continued)



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
2022-23 Adult Consumer Survey National Results | 105

Table 50B. Additional services and supports needed (if all current needs and goals are not being met; continued)

Proxy respondents were allowed for this question; categories are not mutually exclusive, therefore N is not shown.

Program	Adult day services	Transportation	Respite or family caregiver support	Health care	Mental health care	Dental care
State Plan Personal Care	2%	3%	1%	1%	1%	2%
Overall OK Average	5%	19%	5%	3%	7%	13%
Weighted NCI-AD Average	9%	28%	6%	7%	9%	14%

Additional Services Needed (continued)

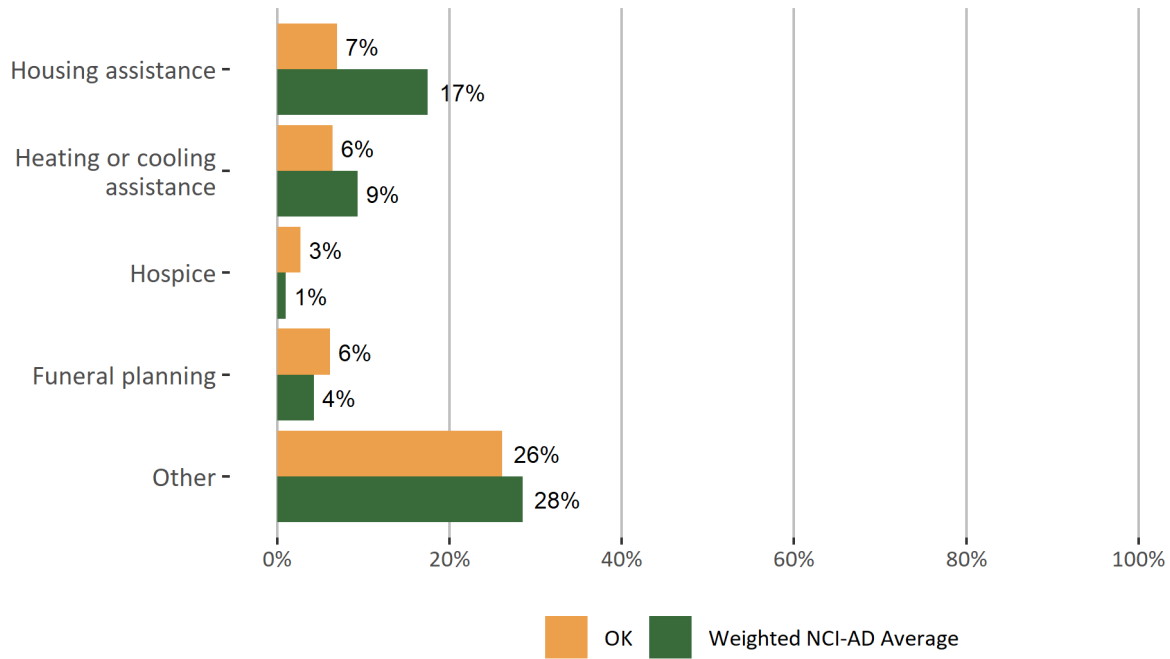


Table 50C. Additional services and supports needed (if all current needs and goals are not being met; continued)

Proxy respondents were allowed for this question; categories are not mutually exclusive, therefore N is not shown.

Program	Housing assistance	Heating or cooling assistance	Hospice	Funeral planning	Other
State Plan Personal Care	1%	1%	0%	1%	4%
Overall OK Average	7%	6%	3%	6%	26%
Weighted NCI-AD Average	17%	9%	1%	4%	28%

Case manager talked to them about services that might help with their unmet needs (if all current needs and goals are not being met and has a case manager)

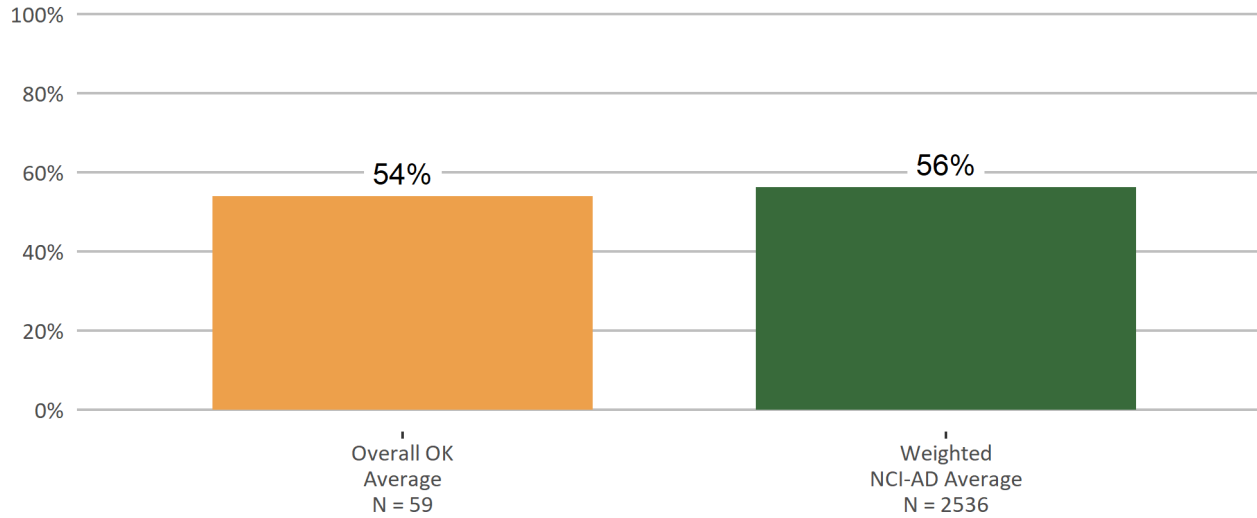
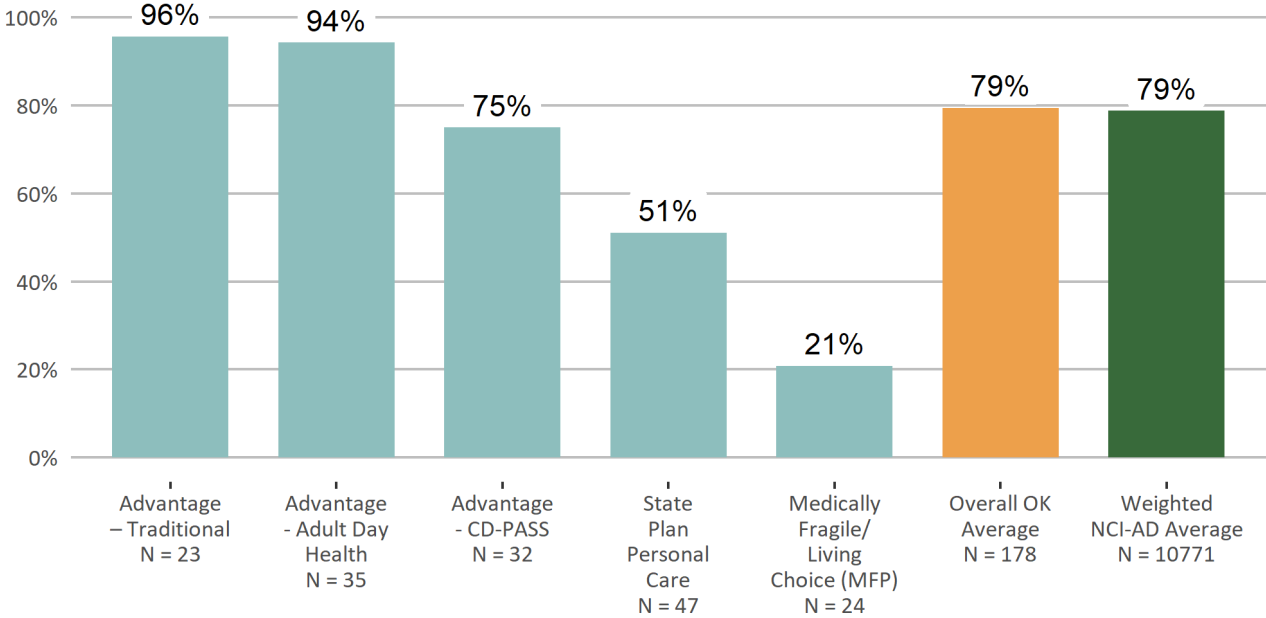


Table 51. Case manager talked to them about services that might help with their unmet needs (if all current needs and goals are not being met and has a case manager)

Proxy respondents were allowed for this question.

Program	Yes	No	N
Overall OK Average	54%	46%	59
Weighted NCI-AD Average	56%	44%	2,536

Service providers work together to provide support



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
 2022-23 Adult Consumer Survey National Results | 111

Table 52. Service providers work together to provide support

New question in 2022-2023.

Program	Yes, all service providers	Sometimes, or some service providers	No	N
Advantage – Traditional	96%	0%	4%	23
Advantage - Adult Day Health	94%	0%	6%	35
Advantage - CD-PASS	75%	19%	6%	32
State Plan Personal Care	51%	17%	32%	47
Medically Fragile/Living Choice (MFP)	21%	17%	63%	24
Overall OK Average	79%	13%	8%	178
Weighted NCI-AD Average	79%	12%	9%	10,771

Care Coordination

Knows how to manage chronic conditions (if has at least one)

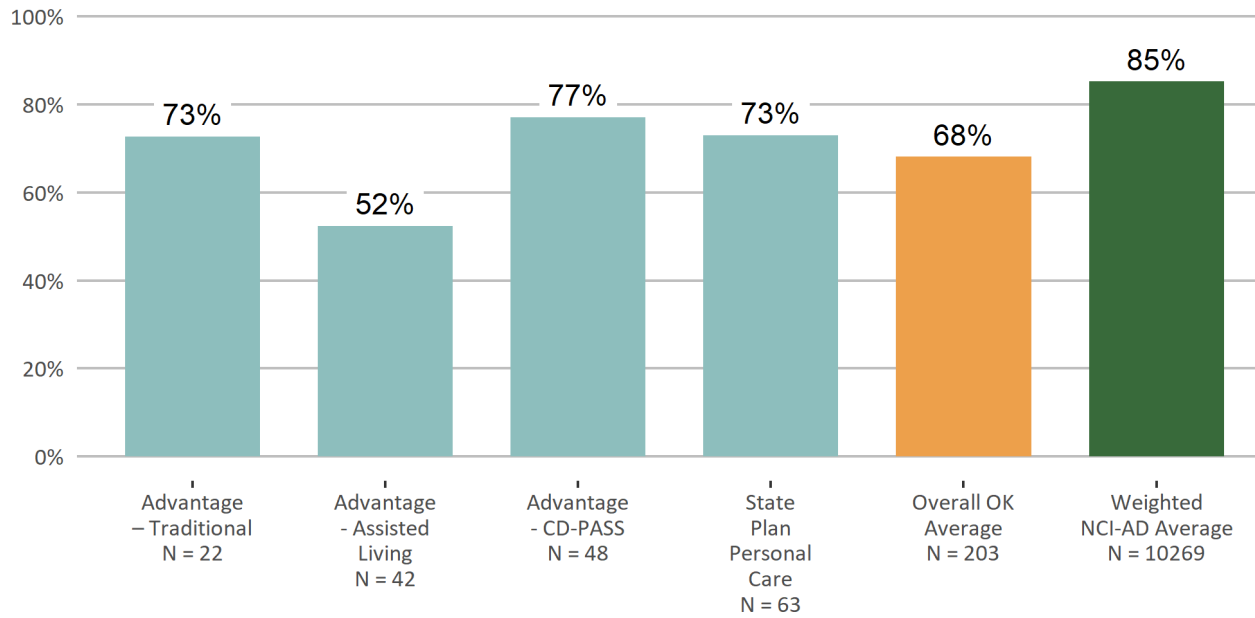


Table 53. Knows how to manage chronic conditions (if has at least one)

Program	Yes	In-between, or some conditions	No	N
Advantage – Traditional	73%	27%	0%	22
Advantage - Assisted Living	52%	45%	2%	42
Advantage - CD-PASS	77%	23%	0%	48
State Plan Personal Care	73%	25%	2%	63
Overall OK Average	68%	30%	2%	203
Weighted NCI-AD Average	85%	10%	5%	10,269

Stayed overnight in a hospital or
rehab/nursing facility in the past
12 months and was discharged to go
home

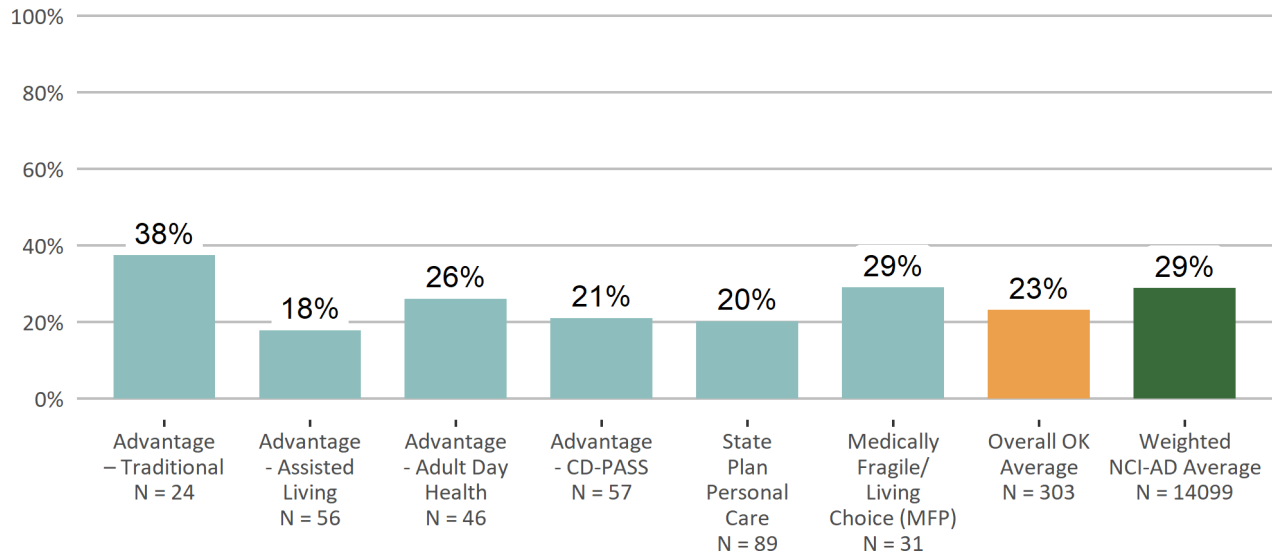


Table 54. Stayed overnight in a hospital or rehab/nursing facility in the past 12 months and was discharged to go home

Proxy respondents were allowed for this question.

Program	Yes	No	N
Advantage – Traditional	38%	63%	24
Advantage - Assisted Living	18%	82%	56
Advantage - Adult Day Health	26%	74%	46
Advantage - CD-PASS	21%	79%	57
State Plan Personal Care	20%	80%	89
Medically Fragile/Living Choice (MFP)	29%	71%	31
Overall OK Average	23%	77%	303
Weighted NCI-AD Average	29%	71%	14,099

Felt comfortable and supported enough to go home after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

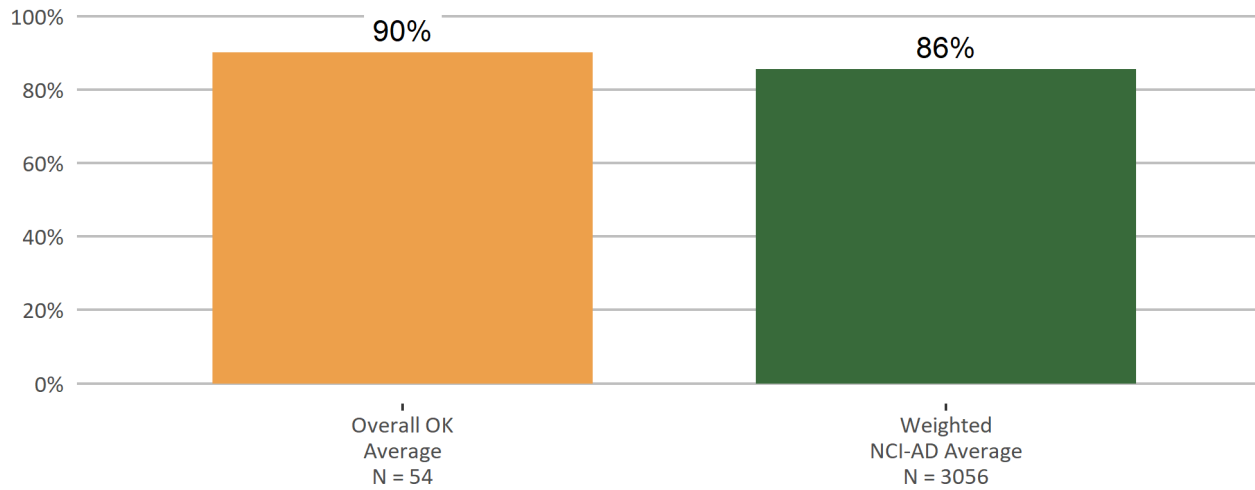


Table 55. Felt comfortable and supported enough to go home after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

Program	Yes	In-between	No	N
Overall OK Average	90%	7%	2%	54
Weighted NCI-AD Average	86%	7%	8%	3,056

Someone followed-up to make sure they had needed services and supports after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

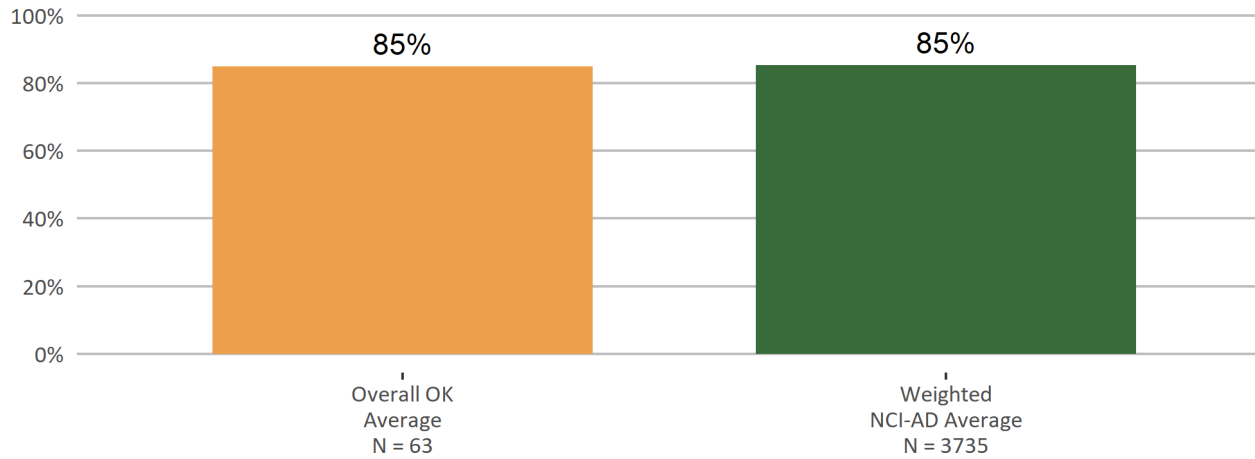


Table 56. Someone followed-up to make sure they had needed services and supports after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

Proxy respondents were allowed for this question.

Program	Yes	No	N
Overall OK Average	85%	15%	63
Weighted NCI-AD Average	85%	15%	3,735

Choice and Control

Always feels in control of their life

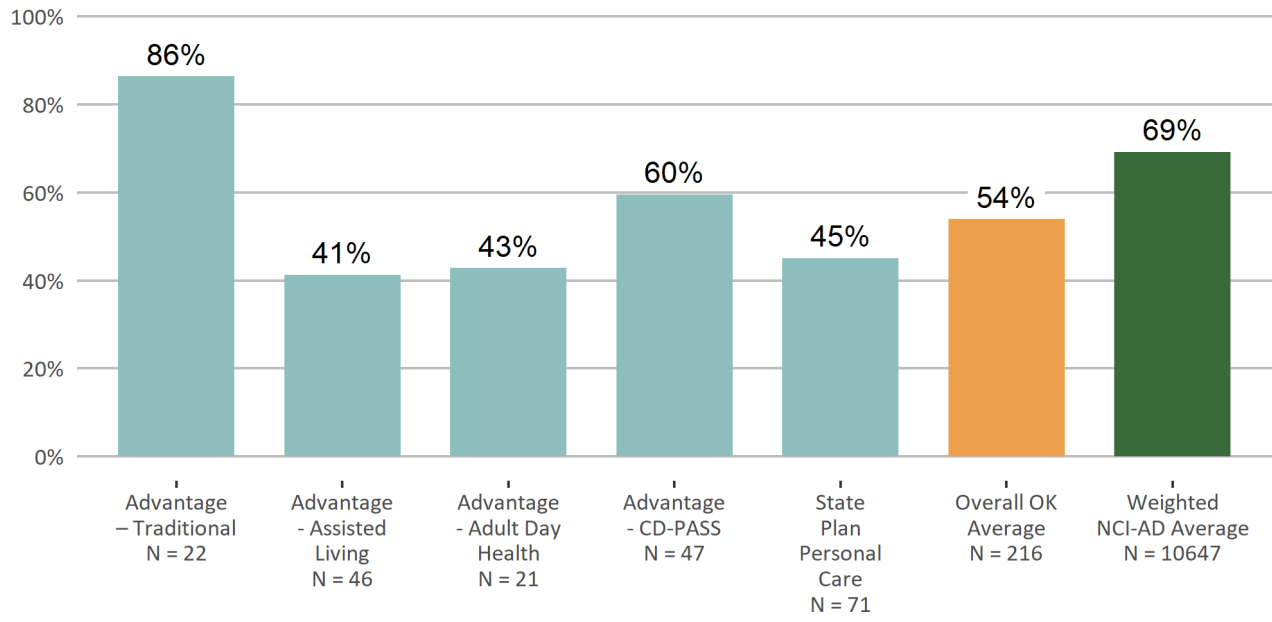


Table 57. Feels in control of their life

Program	Yes, almost always, always	In-between, sometimes	No, rarely, never	N
Advantage – Traditional	86%	14%	0%	22
Advantage - Assisted Living	41%	52%	7%	46
Advantage - Adult Day Health	43%	48%	10%	21
Advantage - CD-PASS	60%	38%	2%	47
State Plan Personal Care	45%	52%	3%	71
Overall OK Average	54%	42%	4%	216
Weighted NCI-AD Average	69%	24%	7%	10,647

Able to furnish and decorate their room however they want to (if living in a group setting)

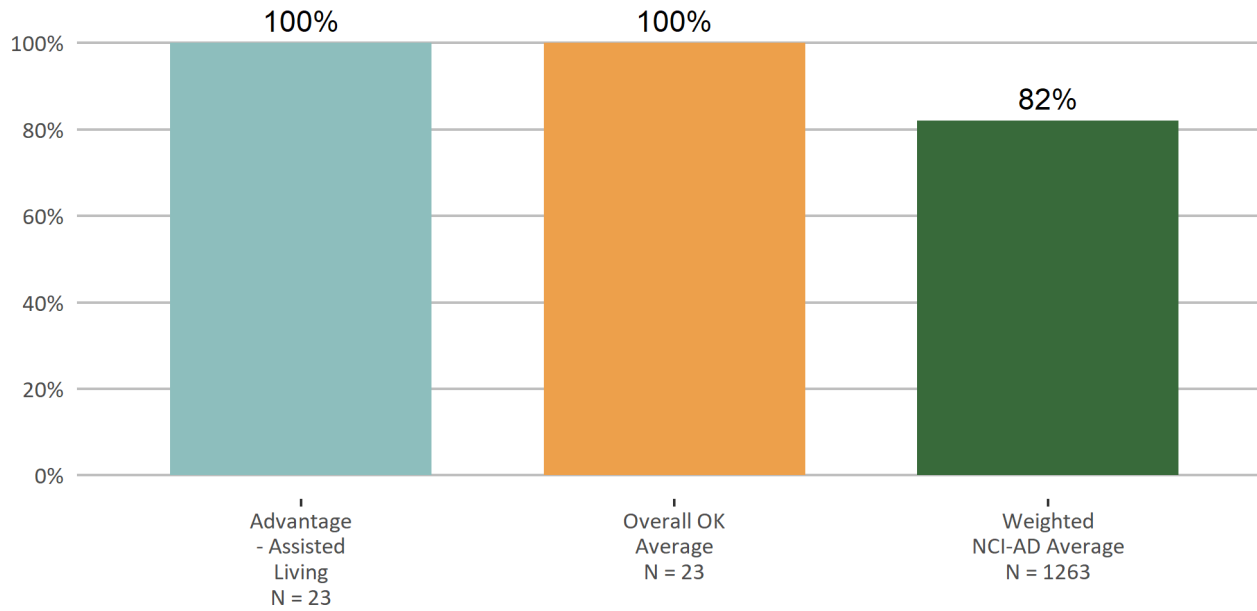


Table 58. Able to furnish and decorate their room however they want to (if living in a group setting)

Program	In all ways	In most ways	Only in some ways, or not at all	N
Advantage - Assisted Living	52%	48%	0%	23
Overall OK Average	52%	48%	0%	23
Weighted NCI-AD Average	53%	29%	18%	1,263

Can choose or change their roommate
(if living in a group setting and
has a roommate)

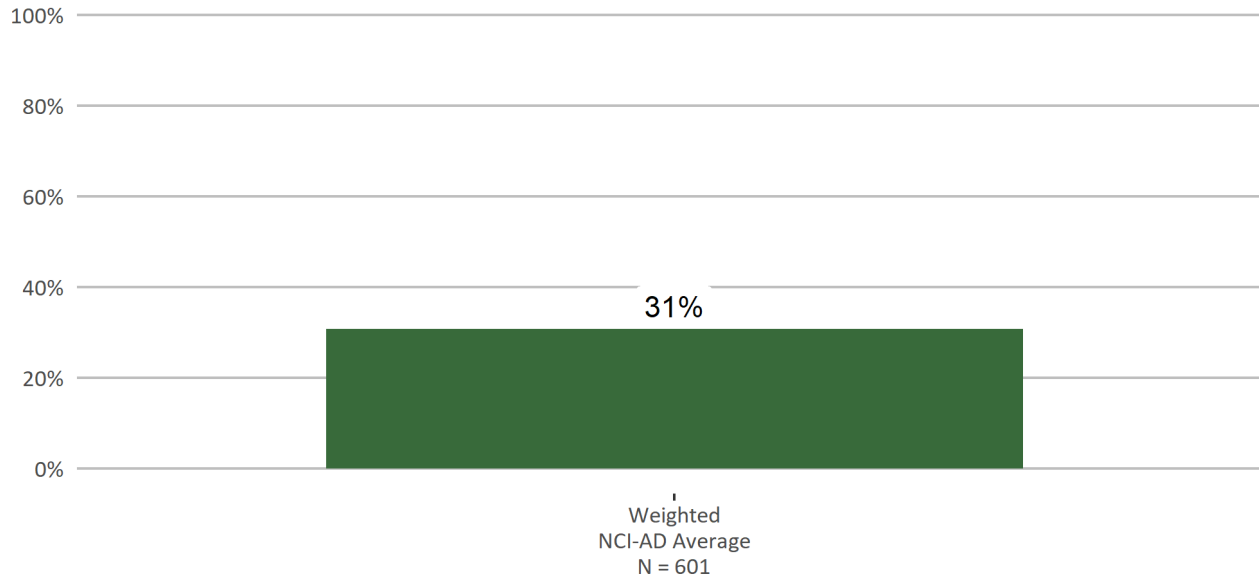


Table 59. Can choose or change their roommate (if living in a group setting and has a roommate)

Program	Yes	No	N
Weighted NCI-AD Average	31%	69%	601

Can always get up and go to bed
when they want to

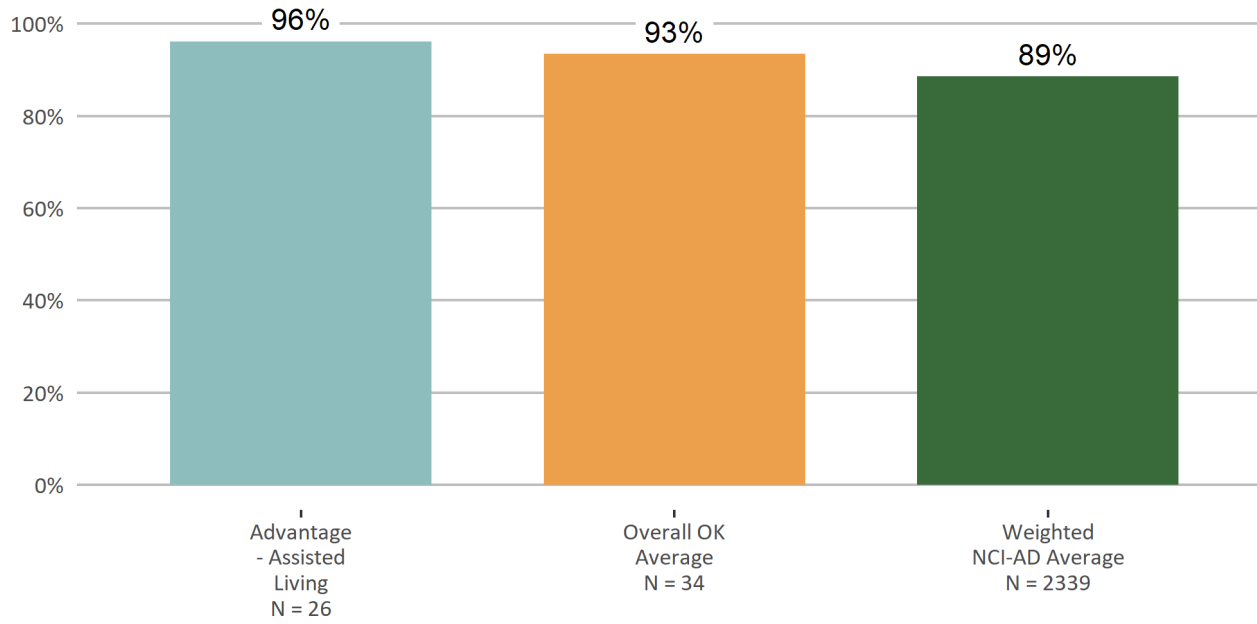


Table 60. Can get up and go to bed when they want to

Program	Yes, always, or almost always	Some days, sometimes	No, never	N
Advantage - Assisted Living	96%	4%	0%	26
Overall OK Average	93%	7%	0%	34
Weighted NCI-AD Average	89%	9%	3%	2,339

Can always eat their meals when they want to

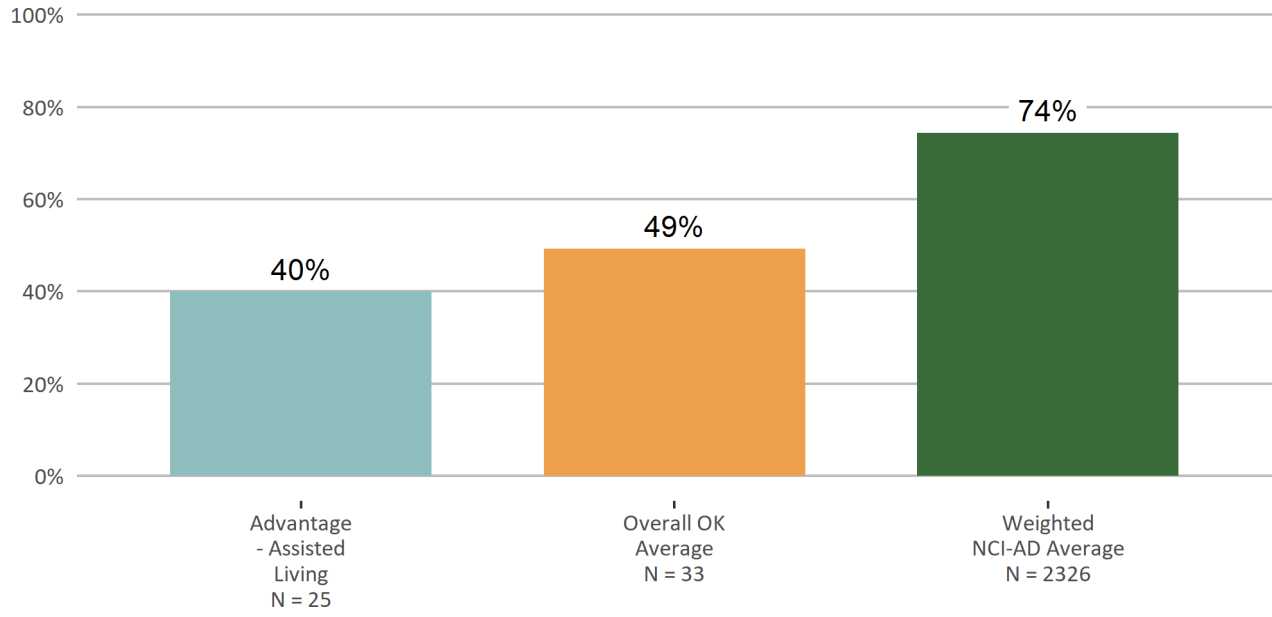


Table 61. Can eat their meals when they want to

Program	Yes, always, or almost always	Some days, sometimes	No, never	N
Advantage - Assisted Living	40%	24%	36%	25
Overall OK Average	49%	20%	30%	33
Weighted NCI-AD Average	74%	11%	15%	2,326

Can choose or change their services

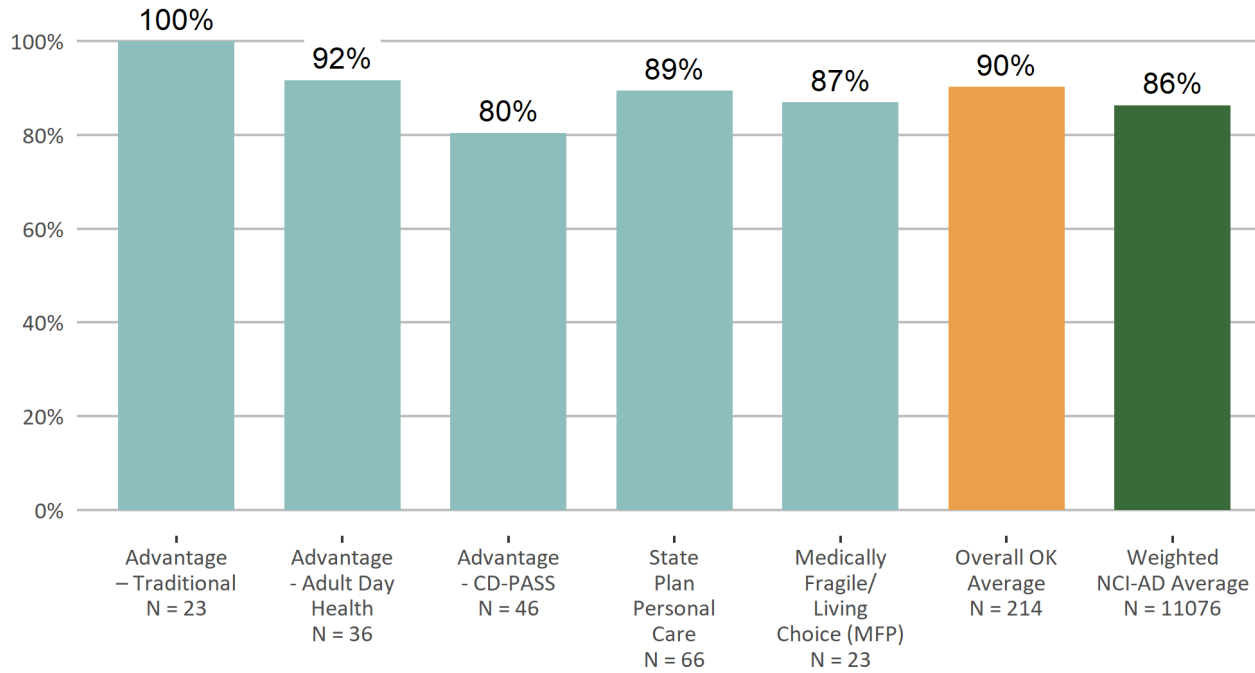


Table 62. Can choose or change their services

Proxy respondents were allowed for this question

Program	Yes, all services	Sometimes, or some services	No	N
Advantage – Traditional	96%	4%	0%	23
Advantage - Adult Day Health	69%	22%	8%	36
Advantage - CD-PASS	52%	28%	20%	46
State Plan Personal Care	58%	32%	11%	66
Medically Fragile/Living Choice (MFP)	52%	35%	13%	23
Overall OK Average	60%	31%	10%	214
Weighted NCI-AD Average	72%	14%	14%	11,076

Can choose or change when and how often they receive services

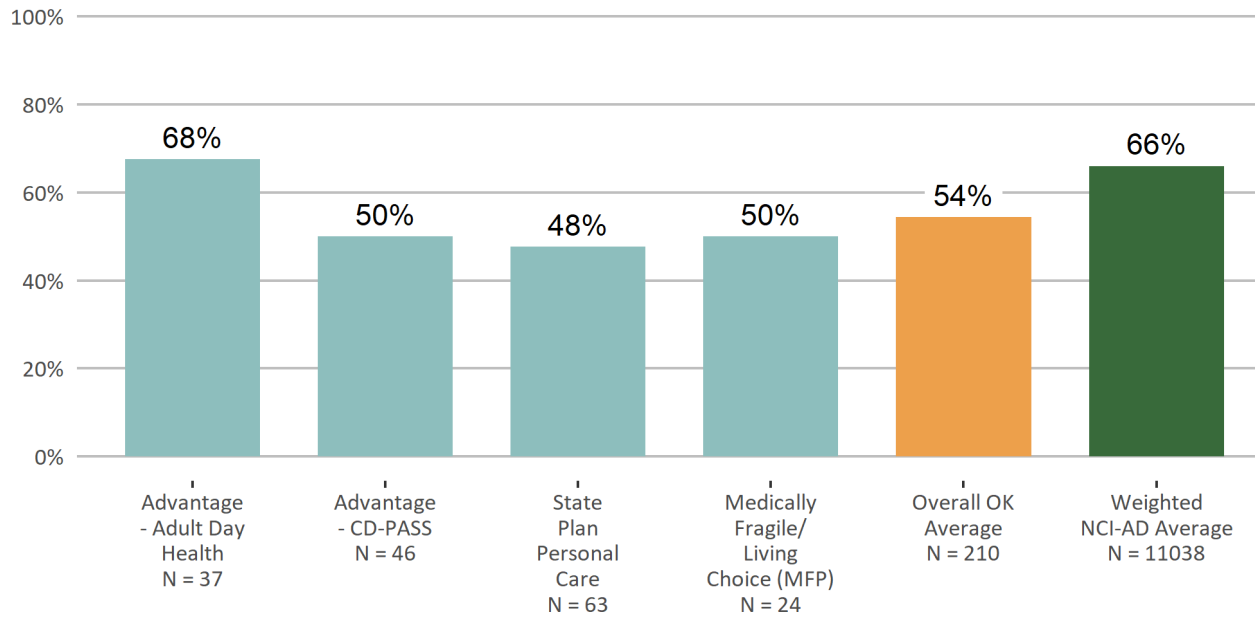
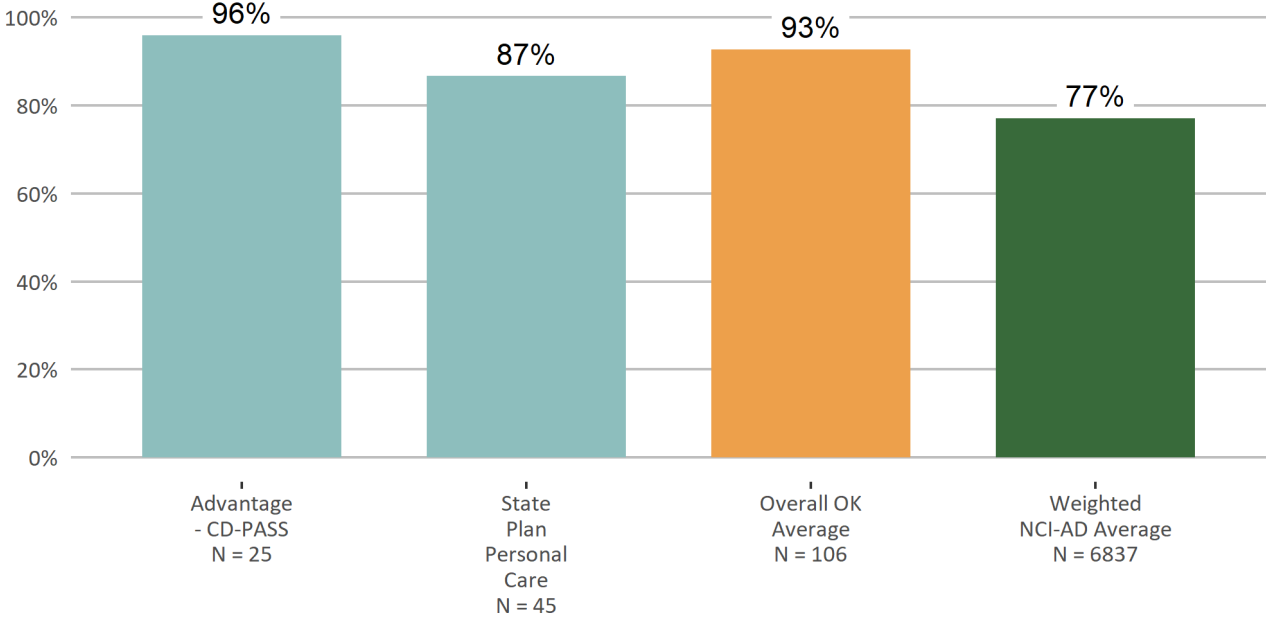


Table 63. Can choose or change when and how often they receive services

Proxy respondents were allowed for this question

Program	Yes, all services	Sometimes, or some services	No	N
Advantage - Adult Day Health	68%	24%	8%	37
Advantage - CD-PASS	50%	30%	20%	46
State Plan Personal Care	48%	33%	19%	63
Medically Fragile/Living Choice (MFP)	50%	25%	25%	24
Overall OK Average	54%	33%	12%	210
Weighted NCI-AD Average	66%	15%	19%	11,038

Can choose or change the people who provide paid supports if wants



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
2022-23 Adult Consumer Survey National Results | 137

Table 64. Can choose or change the people who provide paid supports if wants

Proxy respondents were allowed for this question

Program	Yes, all services	Sometimes, or some services	No	N
Advantage - CD-PASS	96%	0%	4%	25
State Plan Personal Care	87%	9%	4%	45
Overall OK Average	93%	2%	6%	106
Weighted NCI-AD Average	77%	7%	16%	6,837

Satisfaction

Services help them live the life they want

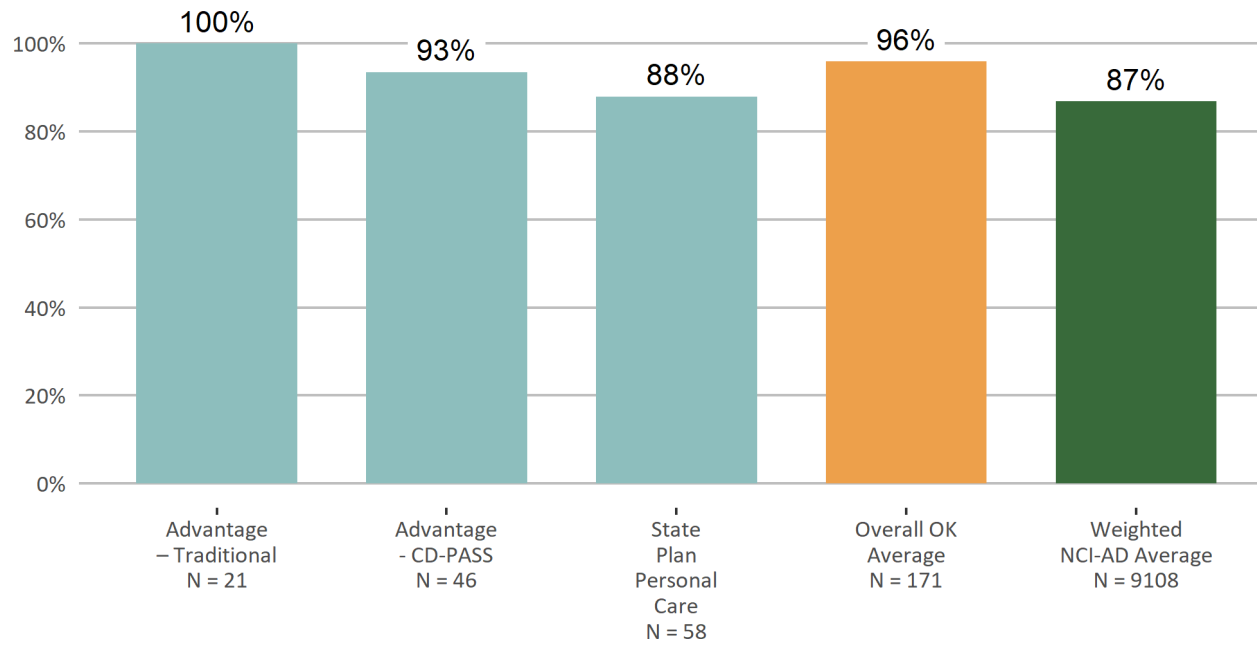
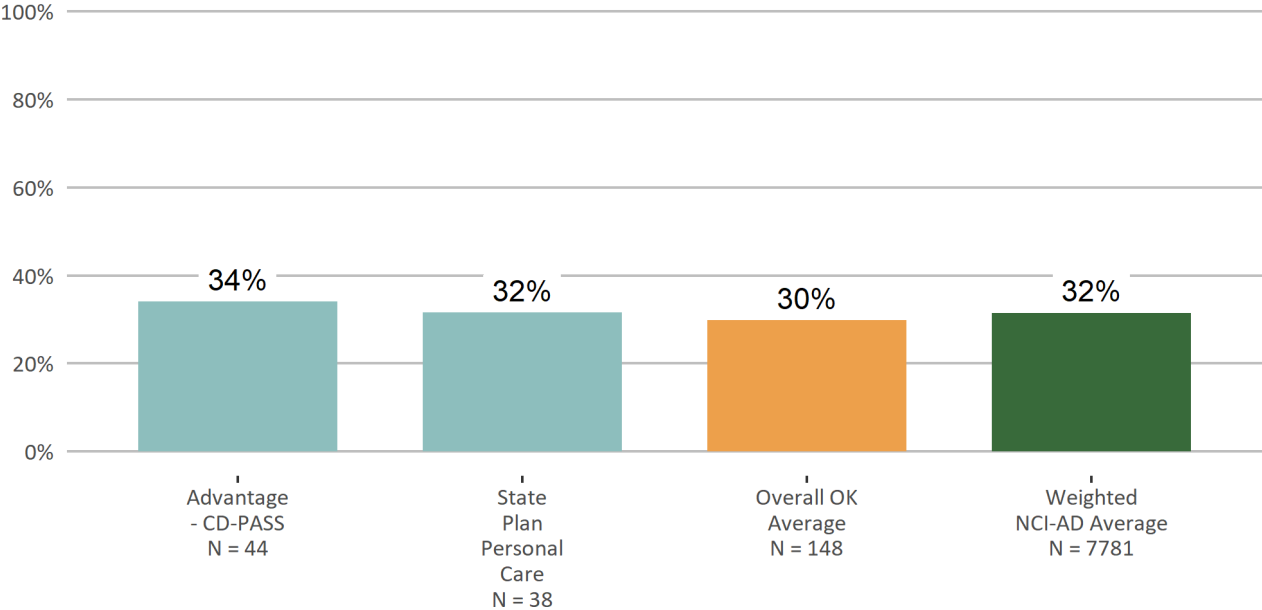


Table 65. Services help them live the life they want

Program	Yes	No	N
Advantage – Traditional	100%	0%	21
Advantage - CD-PASS	93%	7%	46
State Plan Personal Care	88%	12%	58
Overall OK Average	96%	4%	171
Weighted NCI-AD Average	87%	13%	9,108

Case manager/care coordinator changes too often

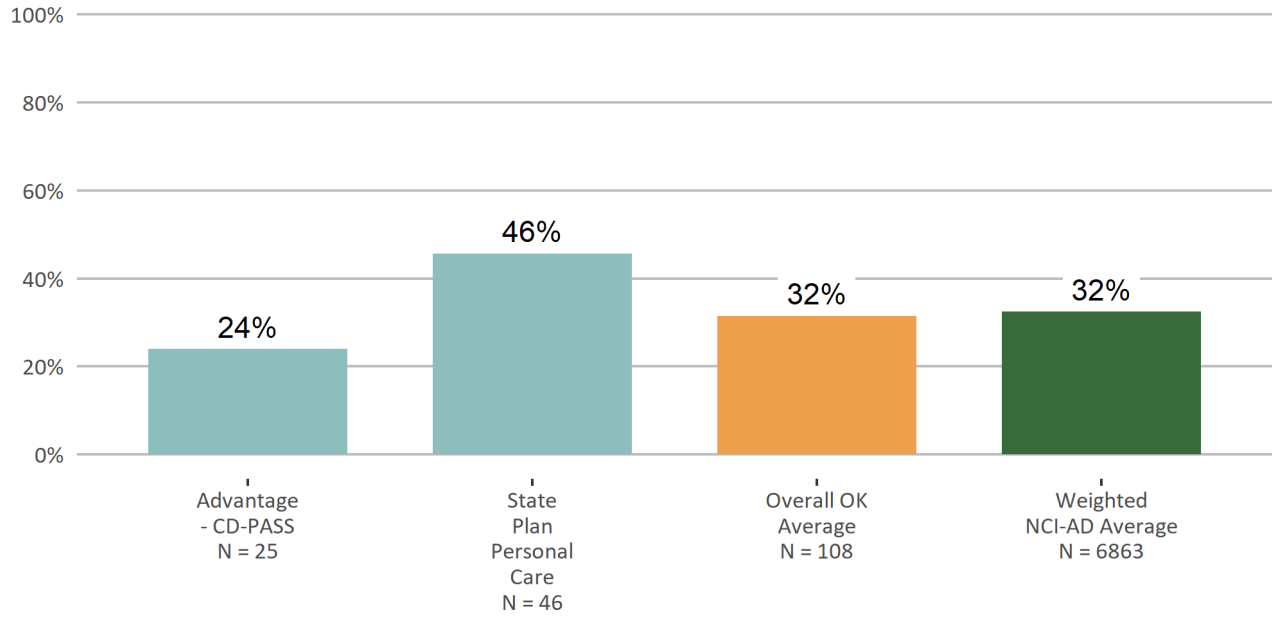


Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
2022-23 Adult Consumer Survey National Results | 142

Table 66. Case manager/care coordinator changes too often

Program	Yes	No	N
Advantage - CD-PASS	34%	66%	44
State Plan Personal Care	32%	68%	38
Overall OK Average	30%	70%	148
Weighted NCI-AD Average	32%	68%	7,781

People who are paid to help them change too often



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
2022-23 Adult Consumer Survey National Results | 144

Table 67. People who are paid to help them change too often

Program	Yes, all paid support workers, always or almost always	Some or usually	No, never or rarely	N
Advantage - CD-PASS	16%	8%	76%	25
State Plan Personal Care	30%	15%	54%	46
Overall OK Average	21%	11%	68%	108
Weighted NCI-AD Average	18%	15%	68%	6,863

Likes where they live

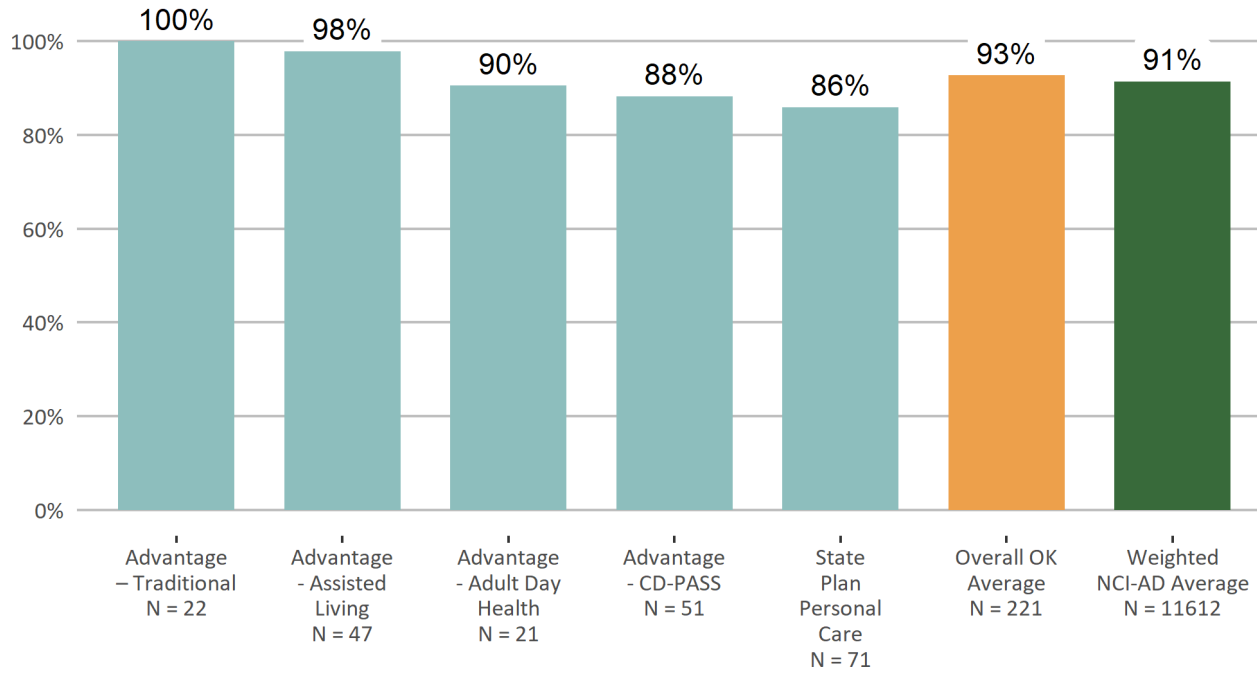


Table 68. Likes where they live

Program	Yes	In between, most of the time	No	N
Advantage – Traditional	91%	9%	0%	22
Advantage - Assisted Living	85%	13%	2%	47
Advantage - Adult Day Health	86%	5%	10%	21
Advantage - CD-PASS	84%	4%	12%	51
State Plan Personal Care	82%	4%	14%	71
Overall OK Average	85%	7%	7%	221
Weighted NCI-AD Average	83%	9%	9%	11,612

Reasons does not like where they live (if does not always like where they live)

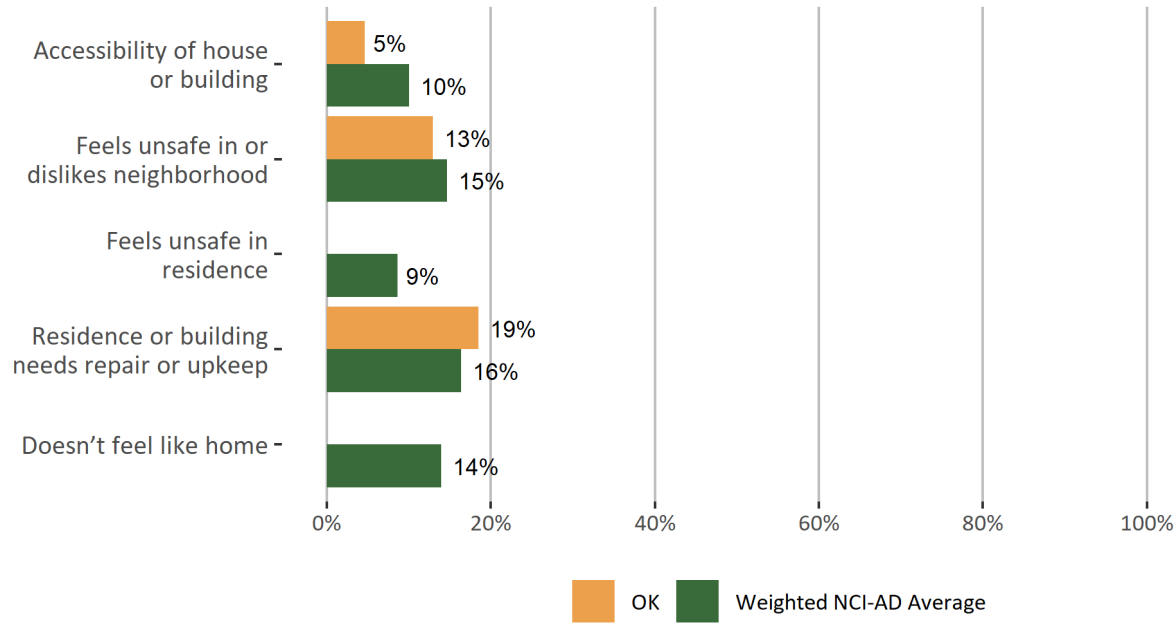


Table 69A. Reasons does not like where they live (if does not always like where they live)

Categories are not mutually exclusive, therefore N is not shown.

Program	Accessibility of house or building	Feels unsafe in or dislikes neighborhood	Feels unsafe in residence	Residence or building needs repair or upkeep	Doesn't feel like home
Overall OK Average	5%	13%	0%	19%	0%
Weighted NCI-AD Average	10%	15%	9%	16%	14%

Reasons does not like where they live (if does not always like where they live) (continued)

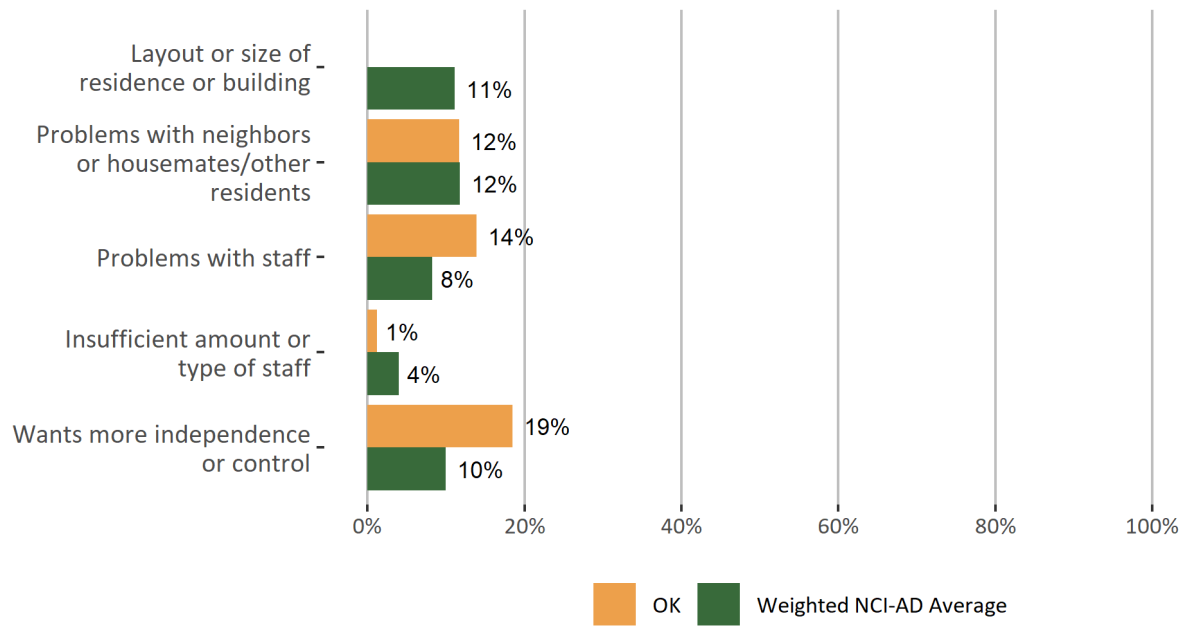


Table 69B. Reasons does not like where they live (if does not always like where they live) (continued)

Categories are not mutually exclusive, therefore N is not shown.

Program	Layout or size of residence or building	Problems with neighbors or housemates/other residents	Problems with staff	Insufficient amount or type of staff	Wants more independence or control
Overall OK Average	0%	12%	14%	1%	19%
Weighted NCI-AD Average	11%	12%	8%	4%	10%

Reasons does not like where they live (if does not always like where they live) (continued)

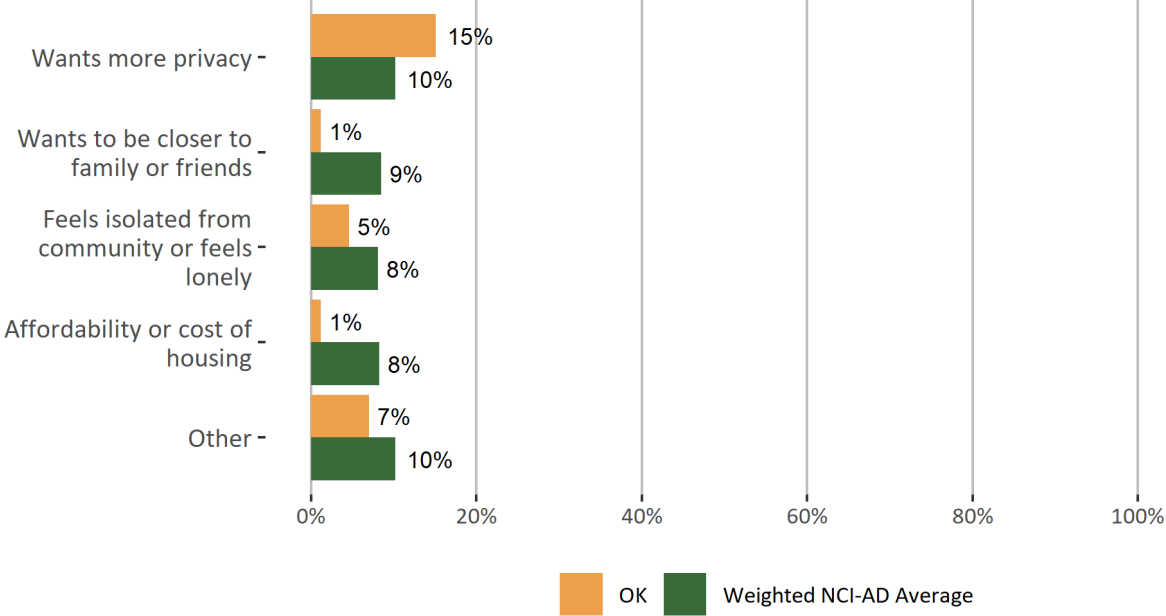
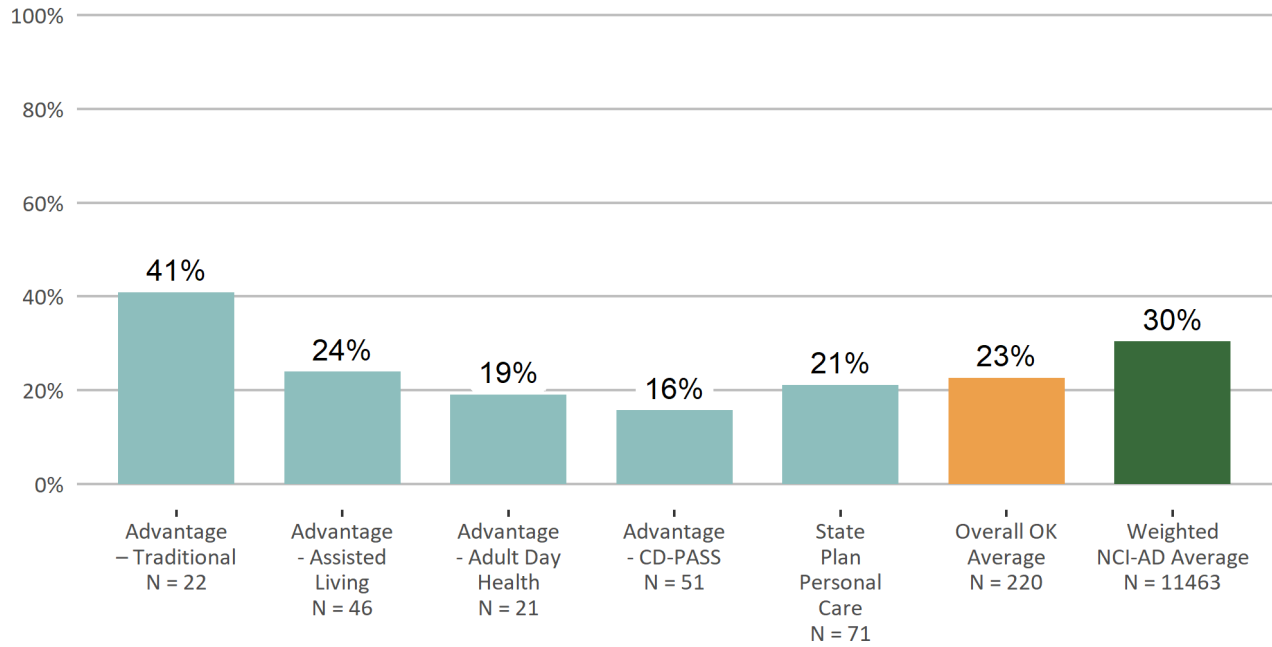


Table 69C. Reasons does not like where they live (if does not always like where they live) (continued)

Categories are not mutually exclusive, therefore N is not shown.

Program	Wants more privacy	Wants to be closer to family or friends	Feels isolated from community or feels lonely	Affordability or cost of housing	Other
Overall OK Average	15%	1%	5%	1%	7%
Weighted NCI-AD Average	10%	9%	8%	8%	10%

Wants to live somewhere else



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
2022-23 Adult Consumer Survey National Results | 154

Table 70. Wants to live somewhere else

Program	Yes	Maybe	No	N
Advantage – Traditional	23%	18%	59%	22
Advantage - Assisted Living	7%	17%	76%	46
Advantage - Adult Day Health	10%	10%	81%	21
Advantage - CD-PASS	12%	4%	84%	51
State Plan Personal Care	17%	4%	79%	71
Overall OK Average	12%	11%	77%	220
Weighted NCI-AD Average	22%	9%	70%	11,463

Where person would prefer to live (if wants to live somewhere else)

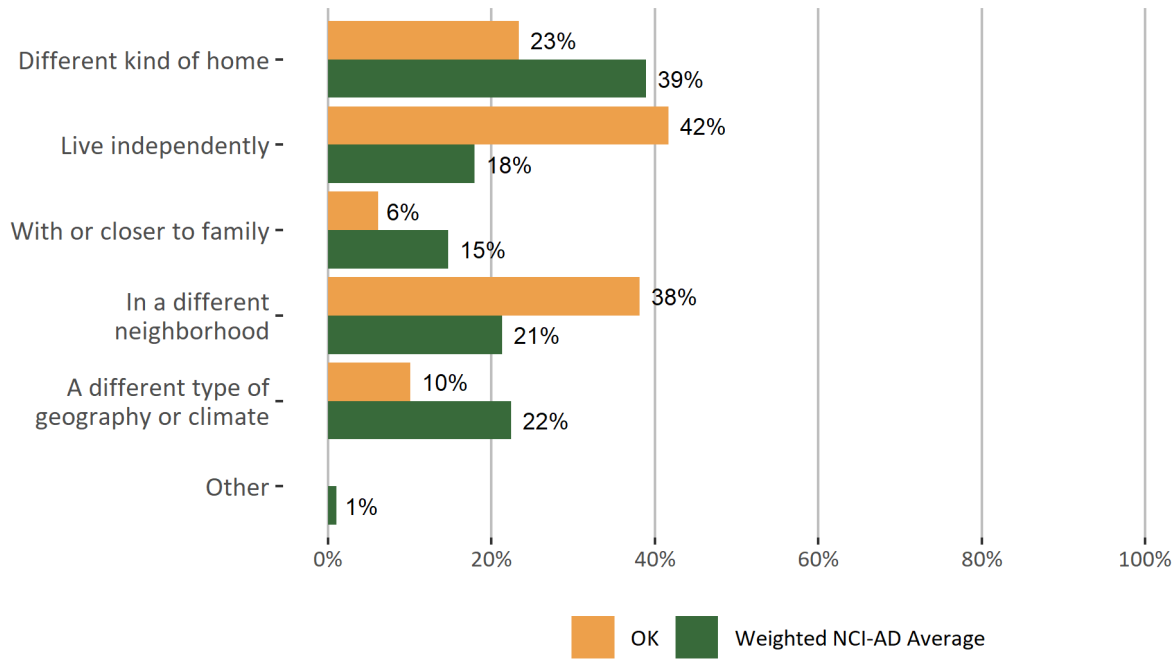


Table 71. Where person would prefer to live (if wants to live somewhere else)

Program	Different kind of home	Live independently	With or closer to family	In a different neighborhood	A different type of geography or climate	Other
Overall OK Average	23%	42%	6%	38%	10%	0%
Weighted NCI-AD Average	39%	18%	15%	21%	22%	1%

People who are paid to help them
always do things the way they want
them done

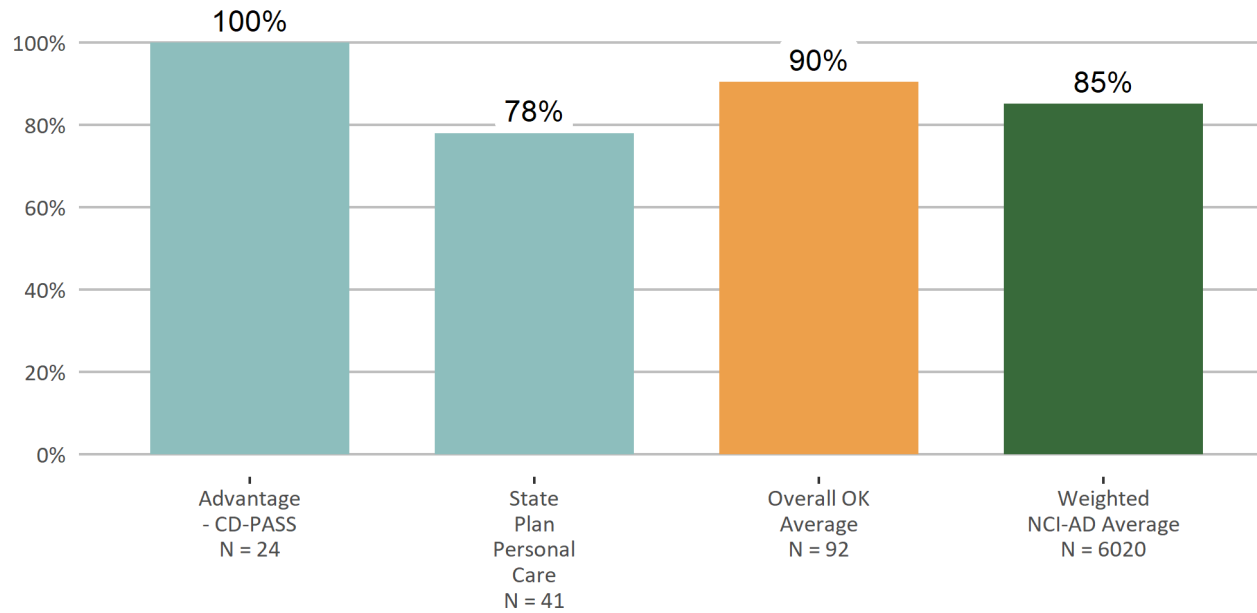


Table 72. People who are paid to help them do things the way they want them done

Program	Yes, all paid support workers, always or almost always	Some or usually	No, never or rarely	N
Advantage - CD-PASS	100%	0%	0%	24
State Plan Personal Care	78%	22%	0%	41
Overall OK Average	90%	8%	2%	92
Weighted NCI-AD Average	85%	12%	3%	6,020

Usually likes how they spend their time during the day

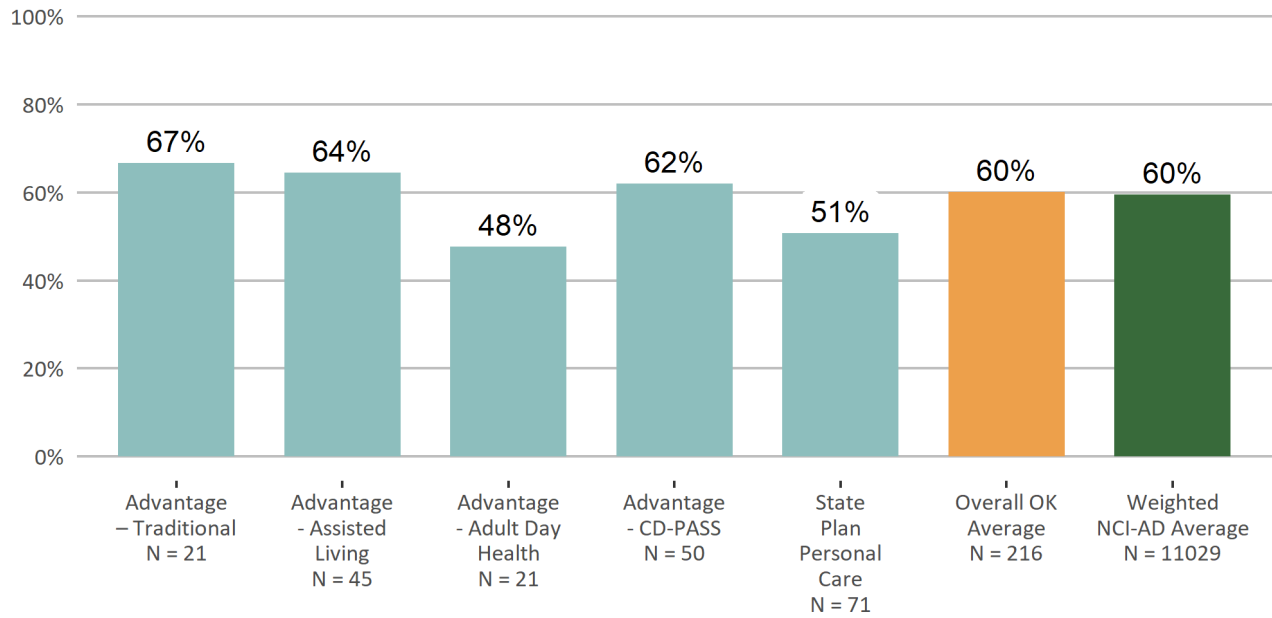
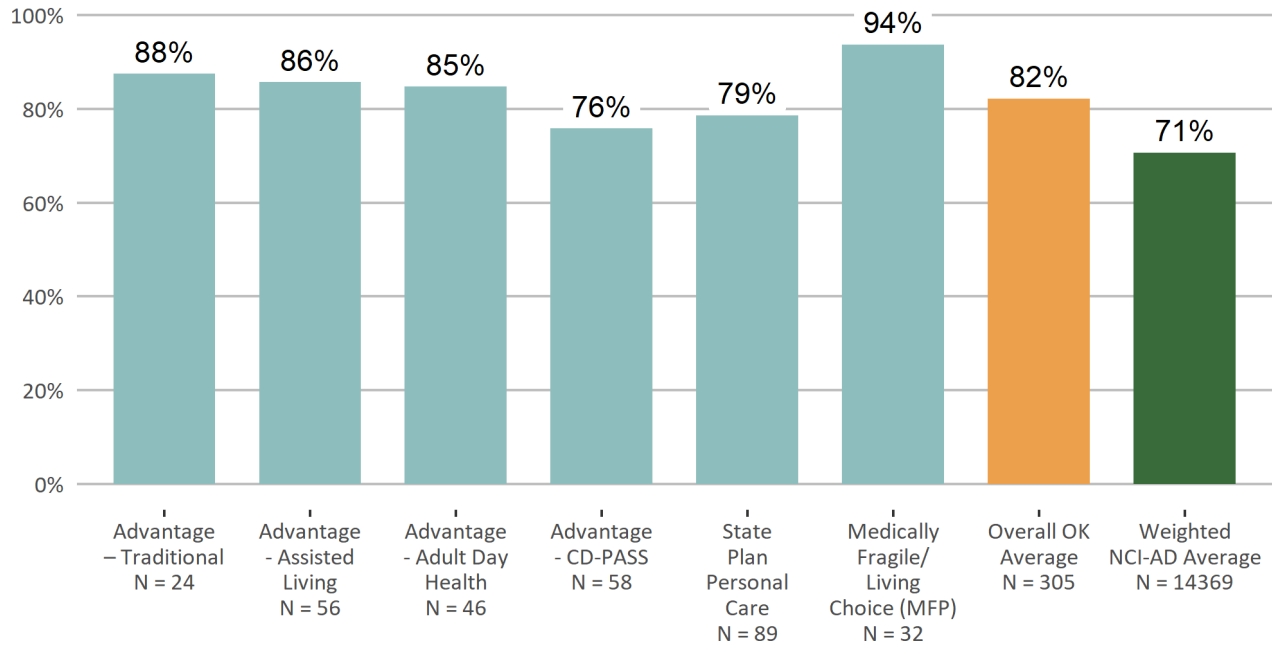


Table 73. Usually likes how they spend their time during the day

Program	Yes, always, or almost always	Sometimes	No, never or rarely	N
Advantage – Traditional	67%	24%	10%	21
Advantage - Assisted Living	64%	33%	2%	45
Advantage - Adult Day Health	48%	38%	14%	21
Advantage - CD-PASS	62%	22%	16%	50
State Plan Personal Care	51%	44%	6%	71
Overall OK Average	60%	30%	10%	216
Weighted NCI-AD Average	60%	31%	9%	11,029

Technology

Has access to the internet



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
2022-23 Adult Consumer Survey National Results | 163

Table 74. Has access to the internet

Proxy respondents were allowed for this question

Program	Yes	Sometimes	No	N
Advantage – Traditional	83%	4%	13%	24
Advantage - Assisted Living	86%	0%	14%	56
Advantage - Adult Day Health	85%	0%	15%	46
Advantage - CD-PASS	76%	0%	24%	58
State Plan Personal Care	76%	2%	21%	89
Medically Fragile/Living Choice (MFP)	94%	0%	6%	32
Overall OK Average	81%	1%	18%	305
Weighted NCI-AD Average	69%	2%	29%	14,369

Frequency of internet use

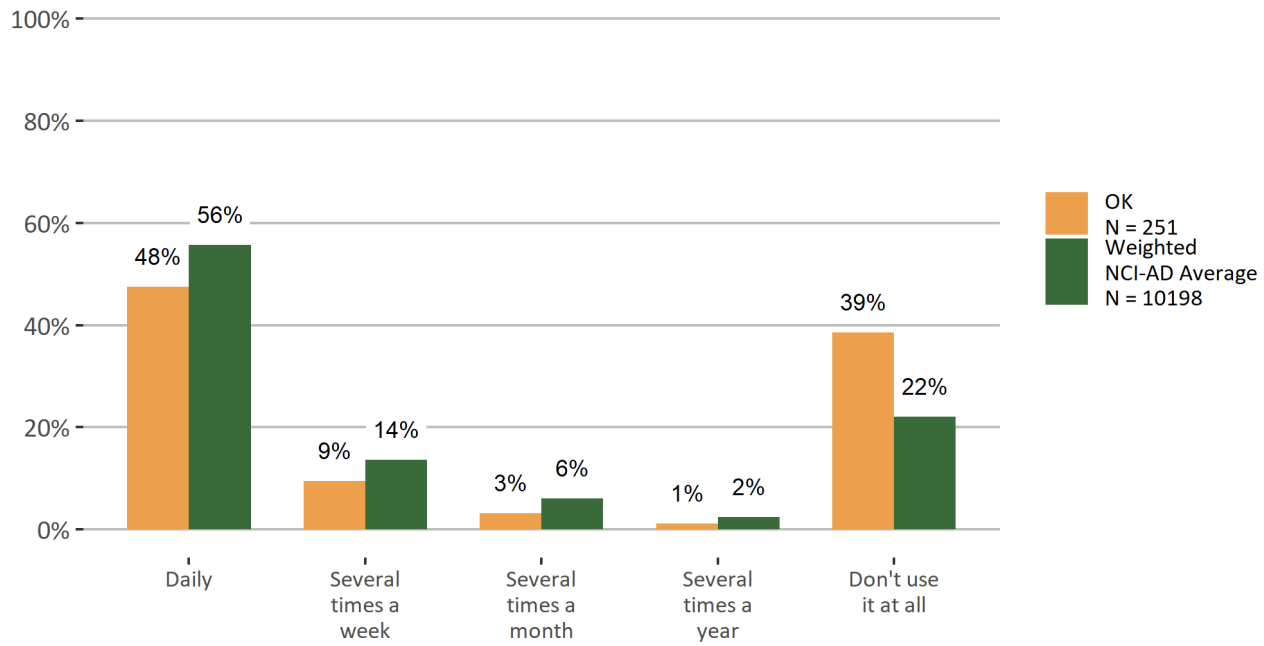
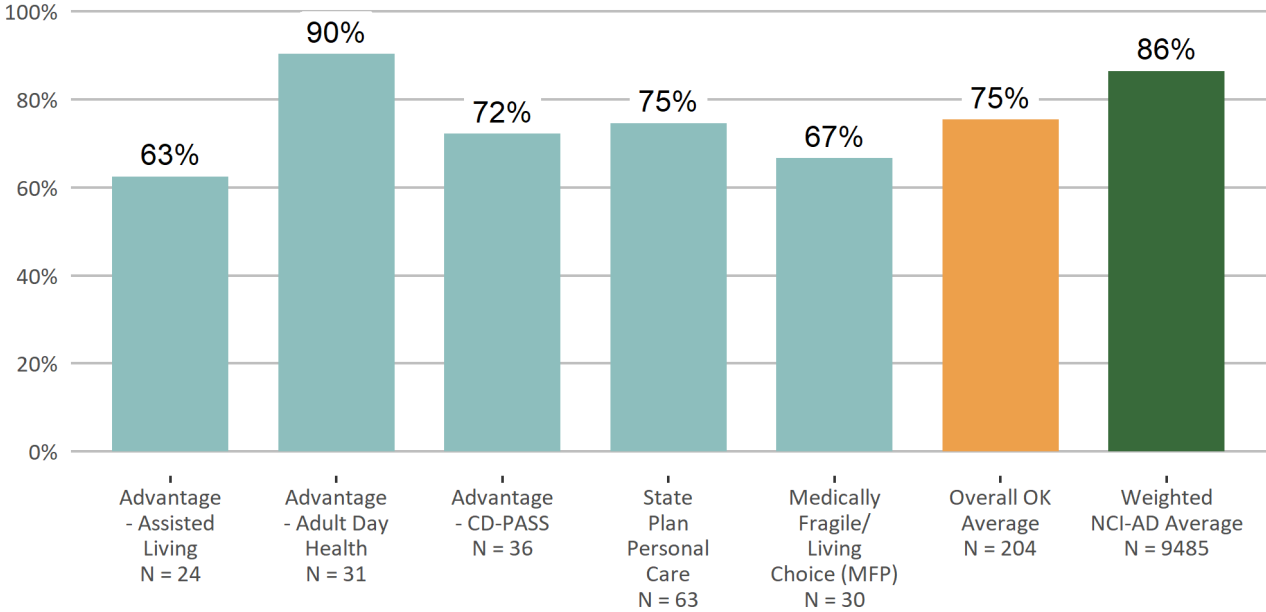


Table 75. Frequency with which people use the internet

Proxy respondents were allowed for this question

Program	Daily	Several times a week	Several times a month	Several times a year	Don't use it at all	N
Advantage - Assisted Living	35%	8%	6%	0%	50%	48
Advantage - Adult Day Health	28%	8%	0%	3%	62%	39
Advantage - CD-PASS	57%	16%	2%	0%	25%	44
State Plan Personal Care	57%	11%	3%	6%	23%	70
Medically Fragile/Living Choice (MFP)	50%	0%	0%	0%	50%	30
Overall OK Average	48%	9%	3%	1%	39%	251
Weighted NCI-AD Average	56%	14%	6%	2%	22%	10,198

Always has a stable internet connection



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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Table 76. Always has a stable internet connection

Proxy respondents were allowed for this question

Program	Always works	Sometimes works	Rarely or never works	N
Advantage - Assisted Living	63%	33%	4%	24
Advantage - Adult Day Health	90%	10%	0%	31
Advantage - CD-PASS	72%	28%	0%	36
State Plan Personal Care	75%	24%	2%	63
Medically Fragile/Living Choice (MFP)	67%	30%	3%	30
Overall OK Average	75%	24%	1%	204
Weighted NCI-AD Average	86%	13%	1%	9,485

Has talked to health professionals using video conference/telehealth

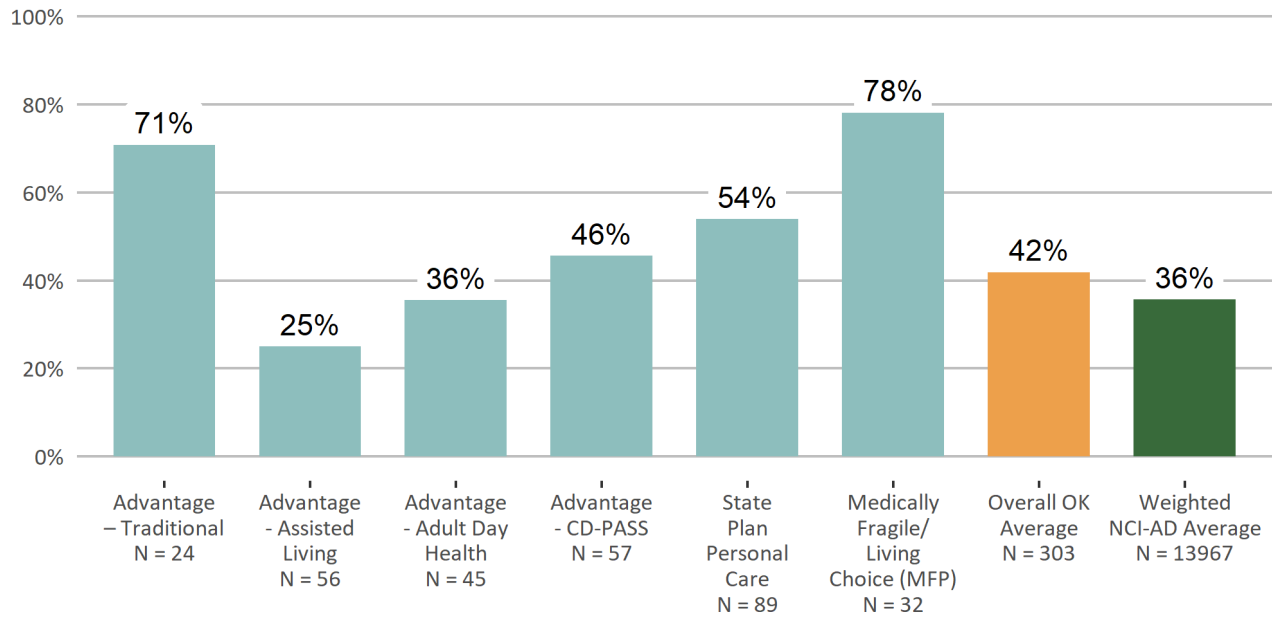
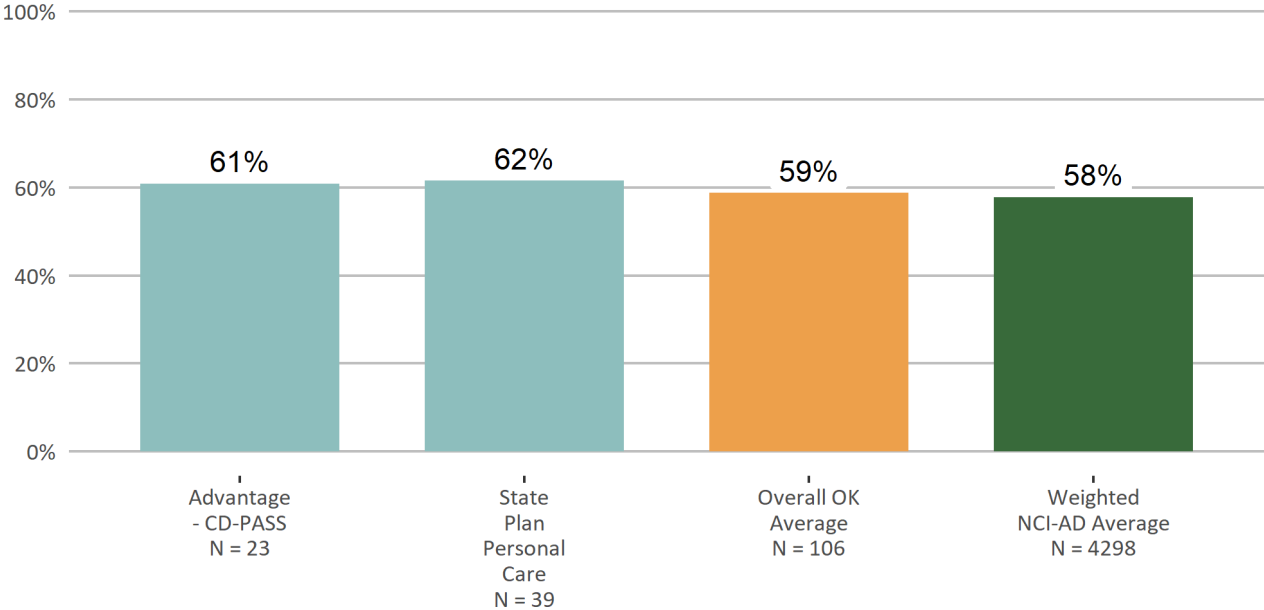


Table 77. Has talked to health professionals using video conference/telehealth

Proxy respondents were allowed for this question

Program	Yes	No	N
Advantage – Traditional	71%	29%	24
Advantage - Assisted Living	25%	75%	56
Advantage - Adult Day Health	36%	64%	45
Advantage - CD-PASS	46%	54%	57
State Plan Personal Care	54%	46%	89
Medically Fragile/Living Choice (MFP)	78%	22%	32
Overall OK Average	42%	58%	303
Weighted NCI-AD Average	36%	64%	13,967

Liked talking to health care providers using telehealth



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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Table 78. Liked talking to health care providers using telehealth

New question in 2022-2023.

Program	Yes, completely	Yes, in part	No	N
Advantage - CD-PASS	61%	26%	13%	23
State Plan Personal Care	62%	10%	28%	39
Overall OK Average	59%	20%	21%	106
Weighted NCI-AD Average	58%	24%	18%	4,298

Access to Needed Equipment

Needs grab bars in the bathroom or elsewhere in their home but do not have them

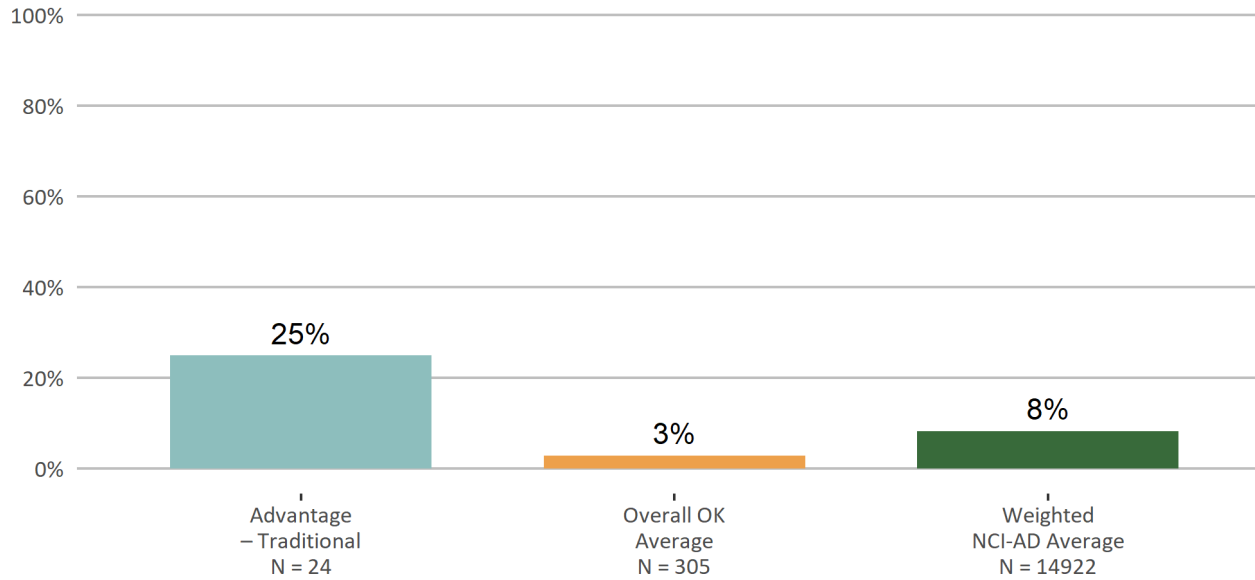


Table 79. Needs grab bars in the bathroom or elsewhere in their home but does not have them

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Advantage – Traditional	25%	8%	54%	13%	24
Advantage - Assisted Living	0%	0%	100%	0%	56
Advantage - Adult Day Health	0%	4%	69%	27%	45
Advantage - CD-PASS	0%	2%	71%	27%	59
State Plan Personal Care	0%	3%	52%	45%	89
Medically Fragile/Living Choice (MFP)	0%	0%	13%	88%	32
Overall OK Average	3%	3%	74%	20%	305
Weighted NCI-AD Average	8%	6%	69%	17%	14,922

Needs other bathroom modifications
but does not have them

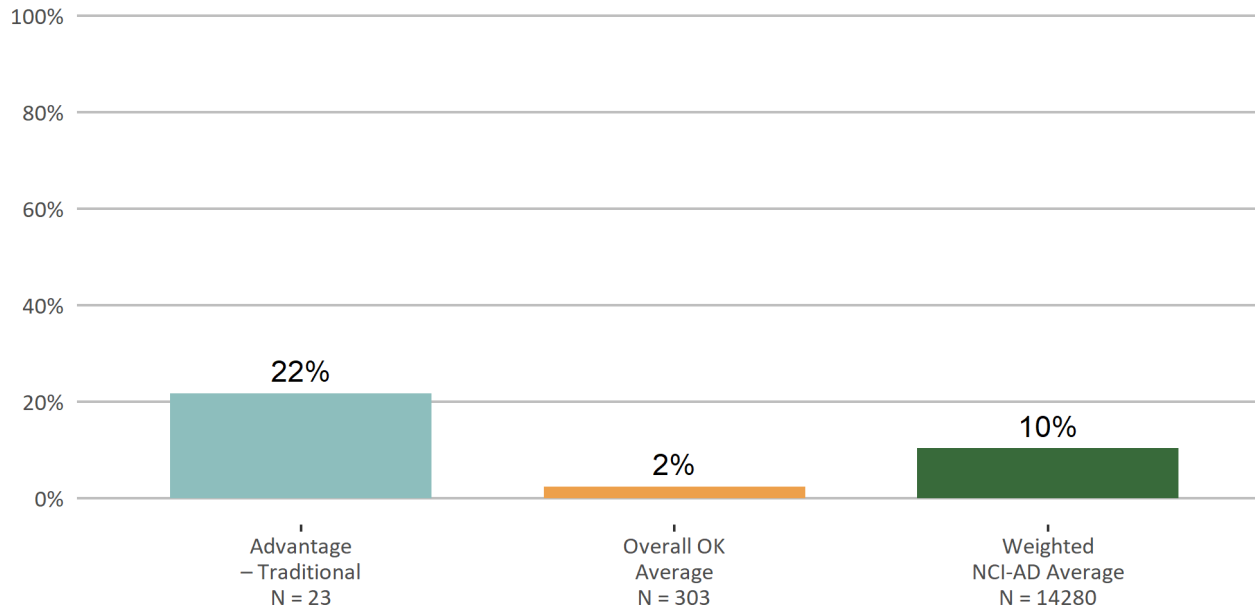
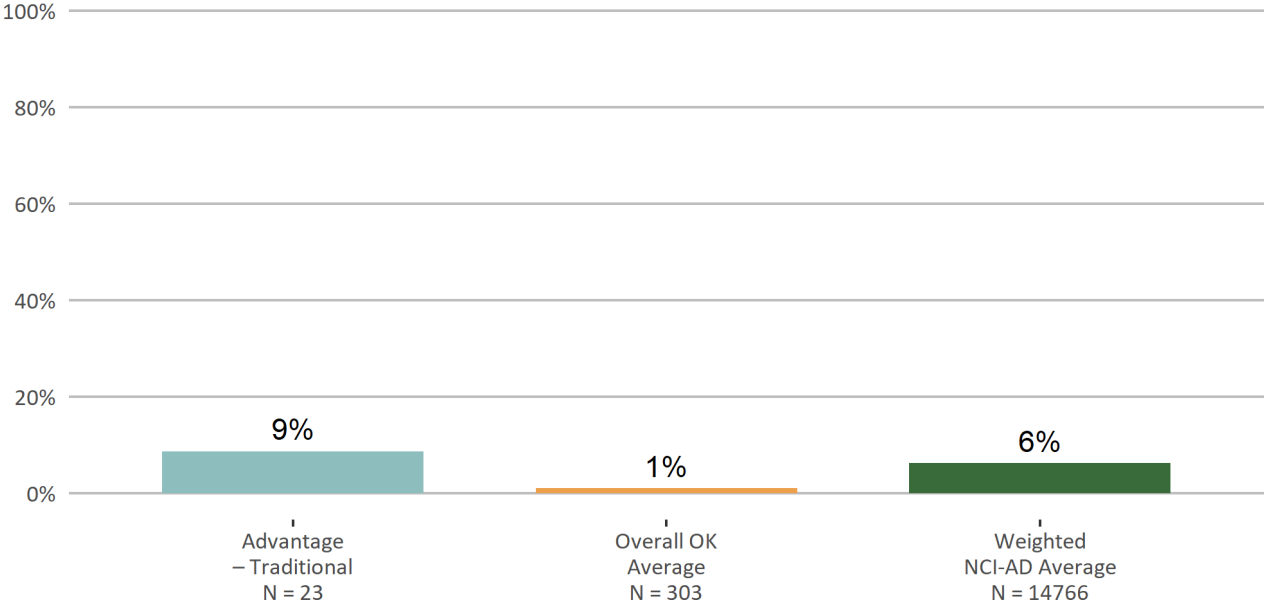


Table 80. Needs other bathroom modifications but does not have them

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Advantage – Traditional	22%	0%	17%	61%	23
Advantage - Assisted Living	0%	0%	53%	47%	55
Advantage - Adult Day Health	0%	4%	15%	80%	46
Advantage - CD-PASS	0%	0%	27%	73%	59
State Plan Personal Care	0%	3%	14%	83%	88
Medically Fragile/Living Choice (MFP)	0%	3%	44%	53%	32
Overall OK Average	2%	1%	29%	67%	303
Weighted NCI-AD Average	10%	3%	32%	55%	14,280

Needs a shower chair but does not have one



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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Table 81. Needs a shower chair but does not have one

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Advantage – Traditional	9%	9%	74%	9%	23
Advantage - Assisted Living	0%	0%	96%	4%	56
Advantage - Adult Day Health	0%	2%	85%	13%	46
Advantage - CD-PASS	0%	5%	79%	16%	58
State Plan Personal Care	0%	3%	65%	32%	88
Medically Fragile/Living Choice (MFP)	0%	0%	59%	41%	32
Overall OK Average	1%	3%	83%	13%	303
Weighted NCI-AD Average	6%	5%	69%	19%	14,766

Needs a specialized bed but does not have one

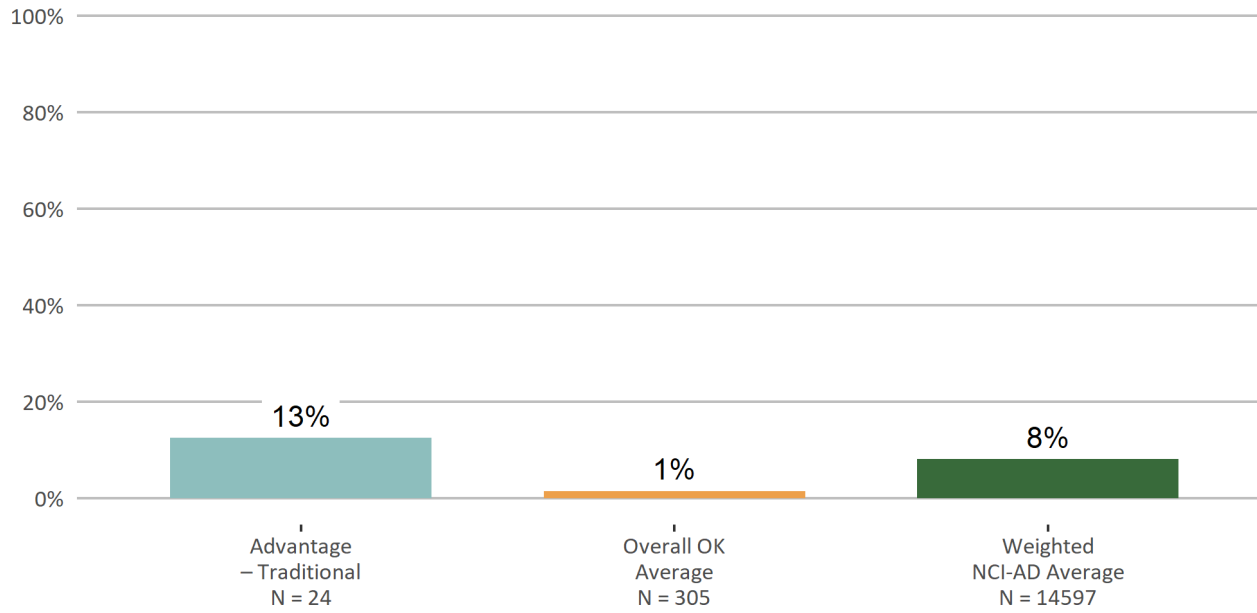


Table 82. Needs a specialized bed but does not have one

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Advantage – Traditional	13%	4%	21%	63%	24
Advantage - Assisted Living	0%	0%	14%	86%	56
Advantage - Adult Day Health	0%	0%	24%	76%	46
Advantage - CD-PASS	0%	3%	34%	62%	58
State Plan Personal Care	0%	1%	13%	85%	89
Medically Fragile/Living Choice (MFP)	0%	3%	81%	16%	32
Overall OK Average	1%	2%	23%	74%	305
Weighted NCI-AD Average	8%	4%	29%	60%	14,597

Need for a ramp (either inside or outside of their residence) but does not have one

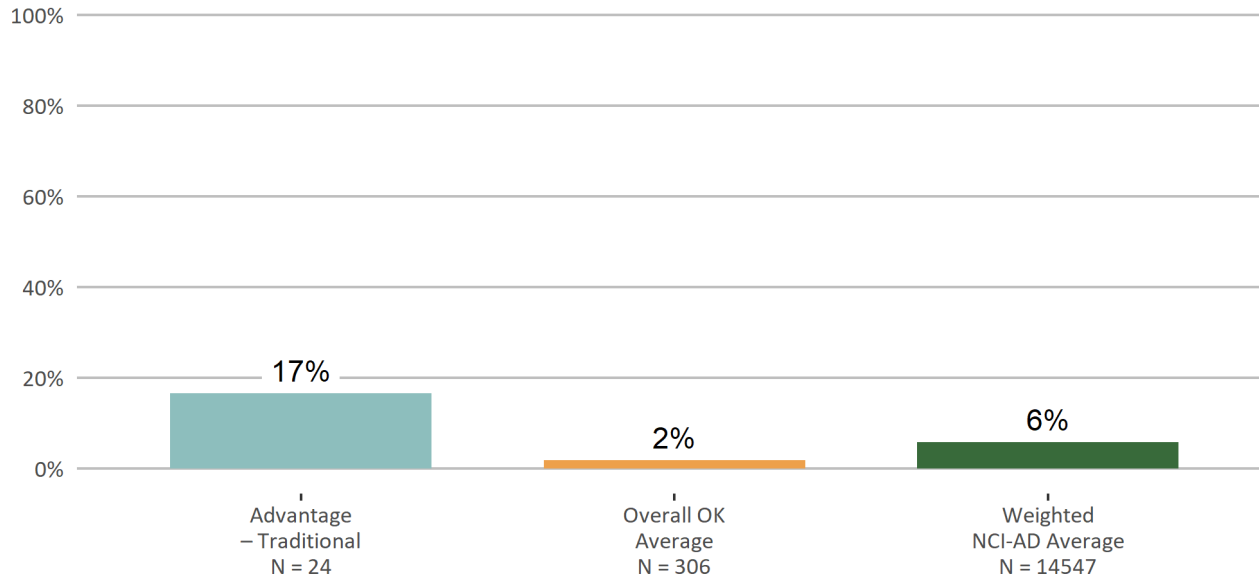


Table 83. Need for a ramp (either inside or outside of their residence) but does not have one

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Advantage – Traditional	17%	8%	25%	50%	24
Advantage - Assisted Living	0%	0%	9%	91%	56
Advantage - Adult Day Health	0%	0%	7%	93%	46
Advantage - CD-PASS	0%	5%	19%	76%	59
State Plan Personal Care	0%	1%	24%	75%	89
Medically Fragile/Living Choice (MFP)	0%	0%	53%	47%	32
Overall OK Average	2%	3%	15%	81%	306
Weighted NCI-AD Average	6%	3%	35%	56%	14,547

Needs other home modifications that does not have

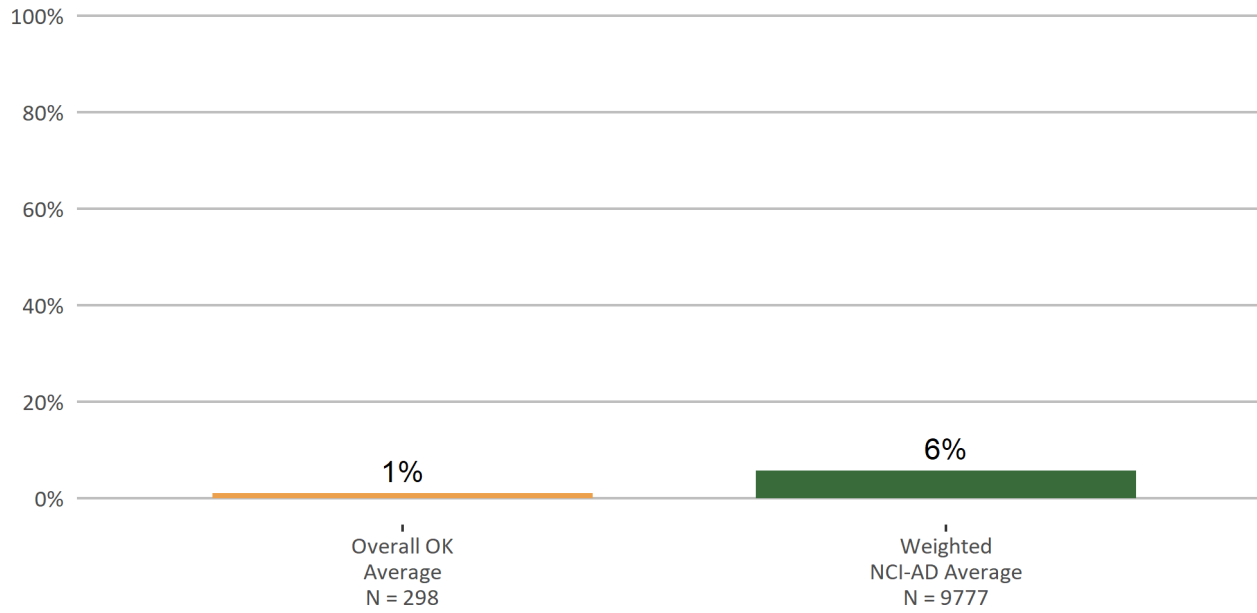


Table 84. Needs other home modifications that does not have

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Advantage - Assisted Living	0%	0%	2%	98%	56
Advantage - Adult Day Health	0%	0%	0%	100%	46
Advantage - CD-PASS	0%	0%	2%	98%	59
State Plan Personal Care	0%	0%	0%	100%	89
Medically Fragile/Living Choice (MFP)	0%	0%	0%	100%	32
Overall OK Average	1%	0%	1%	97%	298
Weighted NCI-AD Average	6%	2%	12%	80%	9,777

Needs a wheelchair but does not have one

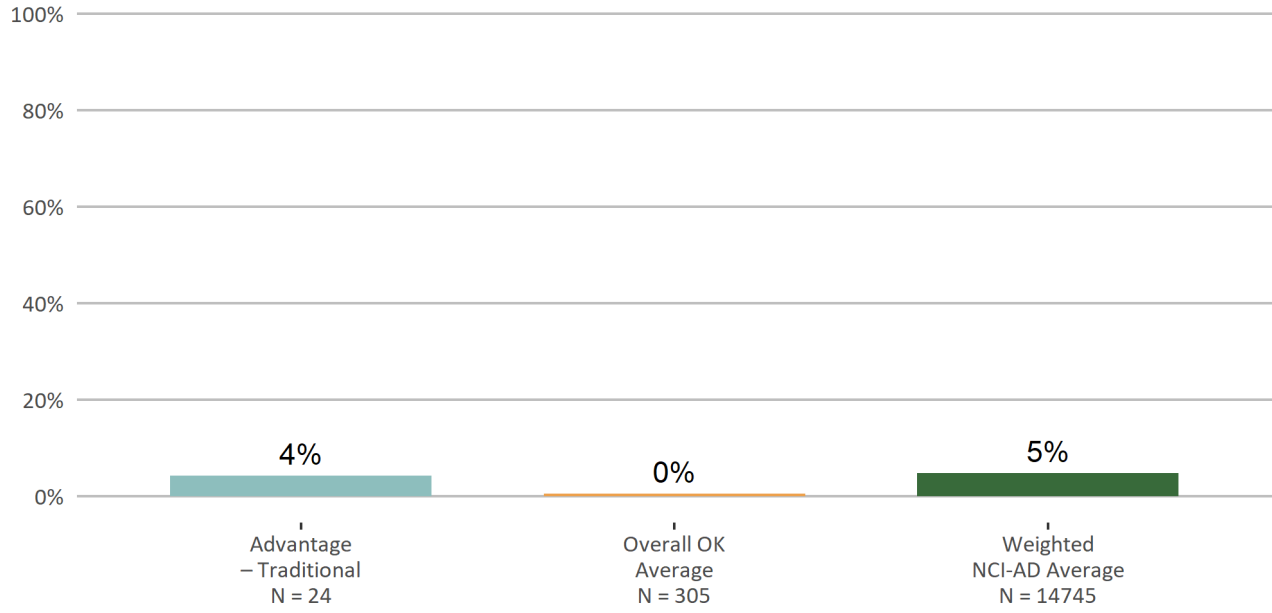
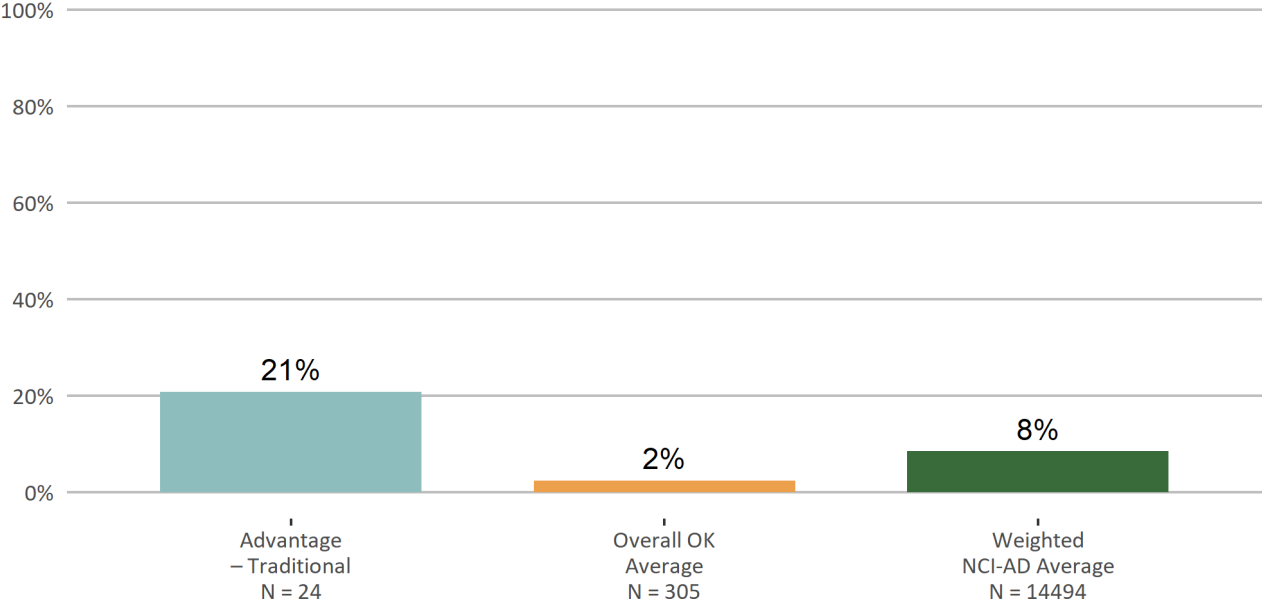


Table 85. Needs a wheelchair but does not have one

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Advantage – Traditional	4%	17%	50%	29%	24
Advantage - Assisted Living	0%	2%	27%	71%	56
Advantage - Adult Day Health	0%	2%	39%	59%	46
Advantage - CD-PASS	0%	9%	67%	24%	58
State Plan Personal Care	0%	4%	22%	73%	89
Medically Fragile/Living Choice (MFP)	0%	6%	91%	3%	32
Overall OK Average	0%	6%	43%	50%	305
Weighted NCI-AD Average	5%	6%	39%	50%	14,745

Needs a scooter but does not have one



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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Table 86. Needs a scooter but does not have one

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Advantage – Traditional	21%	0%	8%	71%	24
Advantage - Assisted Living	0%	0%	5%	95%	56
Advantage - Adult Day Health	0%	0%	2%	98%	46
Advantage - CD-PASS	0%	2%	10%	88%	58
State Plan Personal Care	0%	1%	4%	94%	89
Medically Fragile/Living Choice (MFP)	0%	0%	3%	97%	32
Overall OK Average	2%	1%	6%	91%	305
Weighted NCI-AD Average	8%	2%	9%	81%	14,494

Needs a walker but does not have one

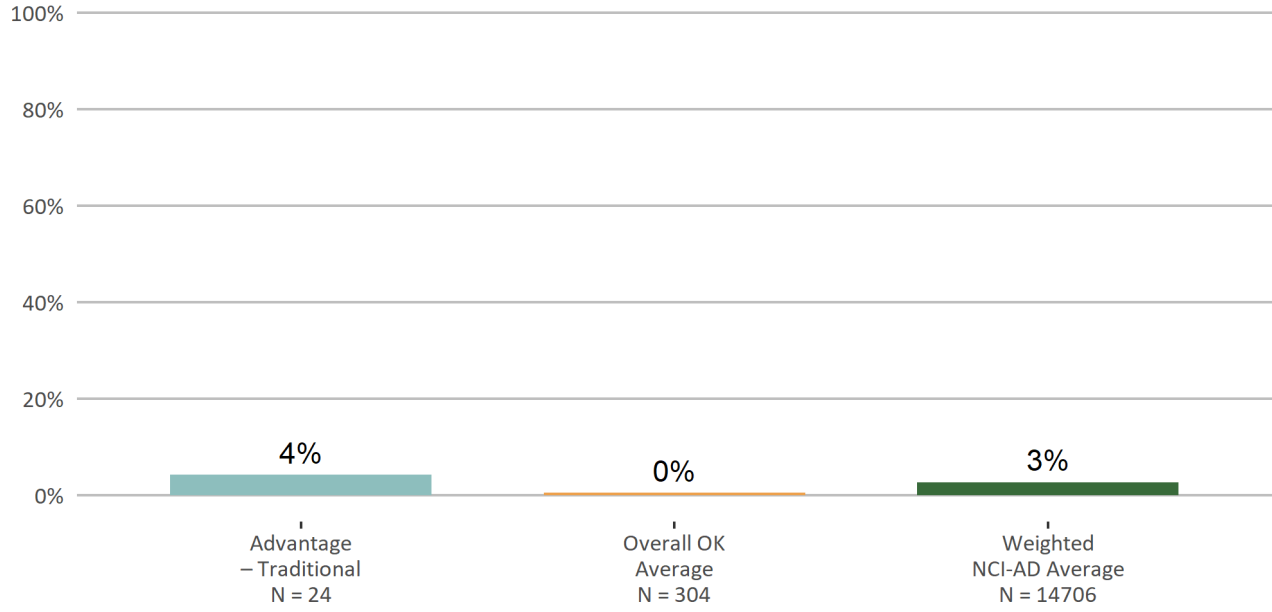


Table 87. Needs a walker but does not have one

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Advantage – Traditional	4%	8%	54%	33%	24
Advantage - Assisted Living	0%	4%	80%	16%	56
Advantage - Adult Day Health	0%	2%	60%	38%	45
Advantage - CD-PASS	0%	3%	59%	38%	58
State Plan Personal Care	0%	1%	44%	55%	89
Medically Fragile/Living Choice (MFP)	0%	0%	6%	94%	32
Overall OK Average	0%	4%	62%	34%	304
Weighted NCI-AD Average	3%	6%	55%	37%	14,706

Needs hearing aids but does not have them

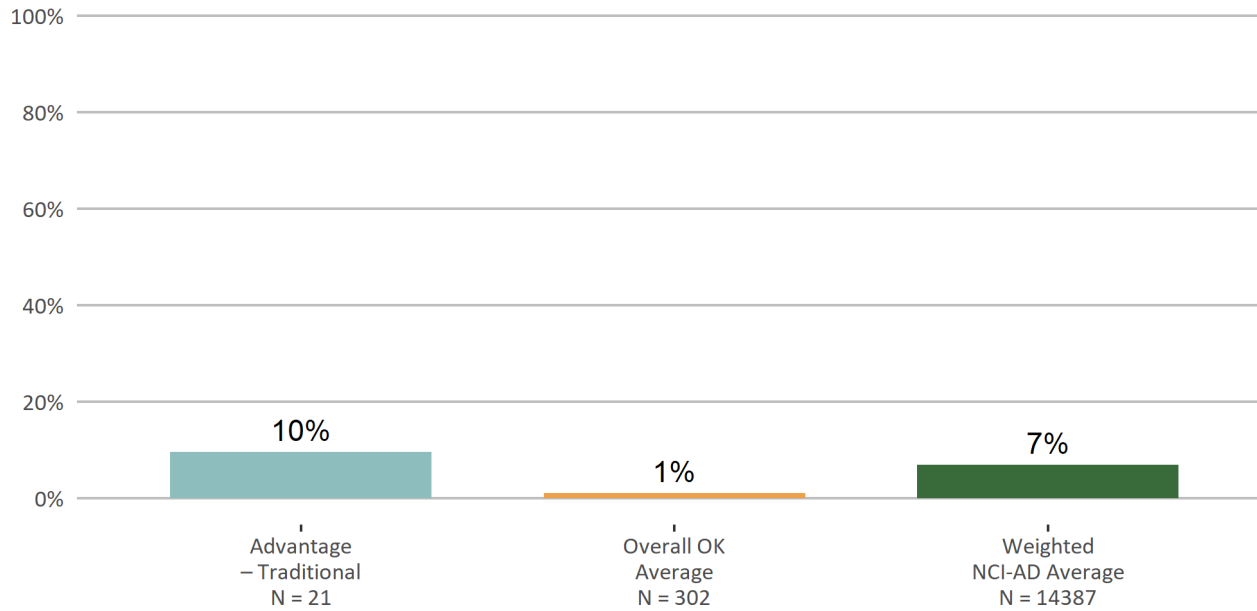


Table 88. Needs hearing aids but does not have them

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Advantage – Traditional	10%	0%	14%	76%	21
Advantage - Assisted Living	0%	9%	11%	80%	56
Advantage - Adult Day Health	0%	9%	4%	87%	46
Advantage - CD-PASS	0%	12%	7%	81%	58
State Plan Personal Care	0%	4%	9%	87%	89
Medically Fragile/Living Choice (MFP)	0%	0%	0%	100%	32
Overall OK Average	1%	8%	8%	82%	302
Weighted NCI-AD Average	7%	4%	13%	77%	14,387

Needs glasses but does not have them

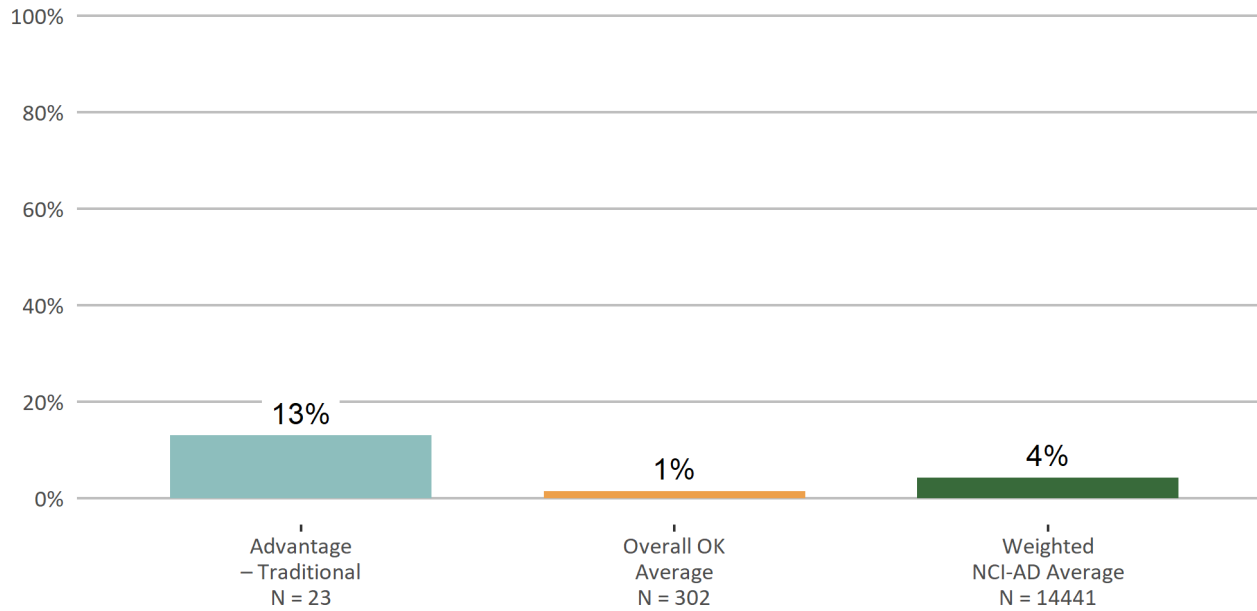


Table 89. Needs glasses but does not have them

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Advantage – Traditional	13%	9%	48%	30%	23
Advantage - Assisted Living	0%	5%	84%	11%	55
Advantage - Adult Day Health	0%	16%	64%	20%	45
Advantage - CD-PASS	0%	3%	78%	19%	58
State Plan Personal Care	0%	8%	70%	22%	89
Medically Fragile/Living Choice (MFP)	0%	3%	31%	66%	32
Overall OK Average	1%	8%	72%	19%	302
Weighted NCI-AD Average	4%	14%	62%	19%	14,441

Needs personal emergency response system (PERS) but does not have one

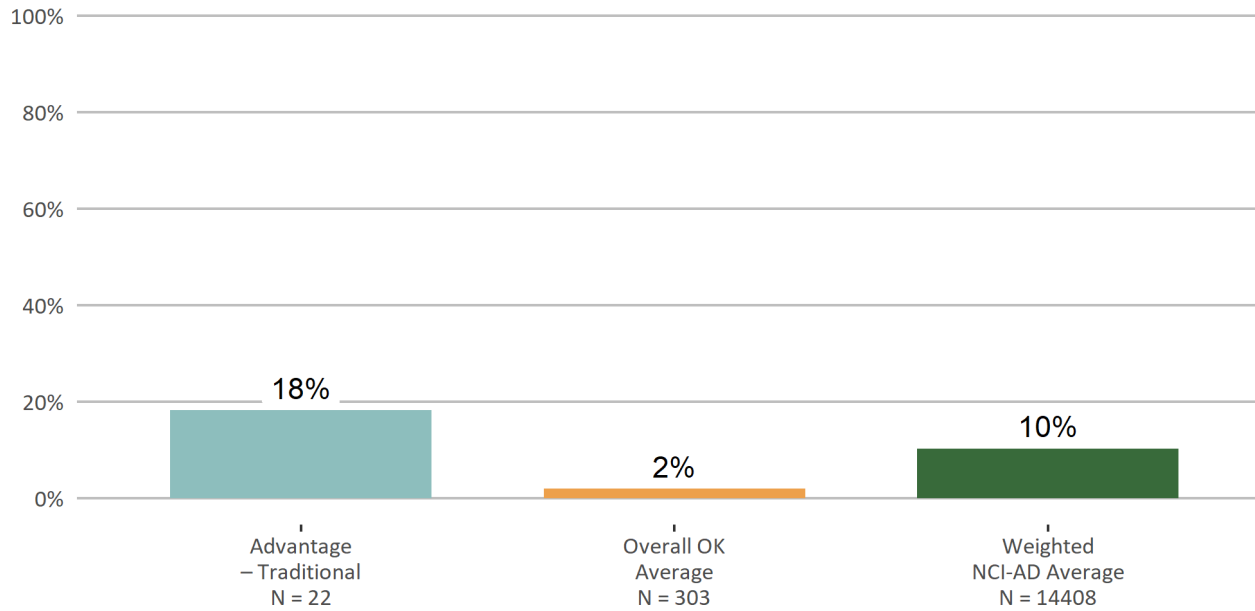


Table 90. Needs personal emergency response system (PERS) but does not have one

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Advantage – Traditional	18%	5%	14%	64%	22
Advantage - Assisted Living	0%	4%	52%	45%	56
Advantage - Adult Day Health	0%	4%	22%	74%	46
Advantage - CD-PASS	0%	7%	26%	67%	58
State Plan Personal Care	0%	1%	7%	92%	89
Medically Fragile/Living Choice (MFP)	0%	0%	13%	88%	32
Overall OK Average	2%	4%	28%	65%	303
Weighted NCI-AD Average	10%	3%	51%	36%	14,408

Needs an oxygen machine but does not have one

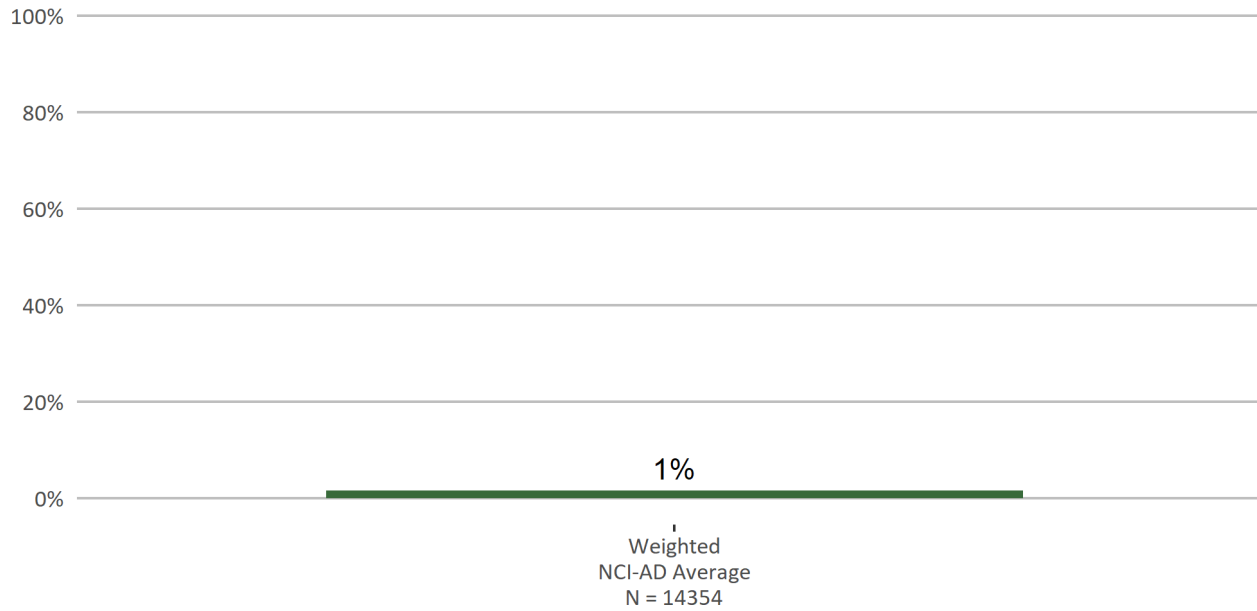


Table 91. Needs an oxygen machine but does not have one

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Advantage – Traditional	0%	0%	29%	71%	24
Advantage - Assisted Living	0%	2%	9%	89%	56
Advantage - Adult Day Health	0%	2%	7%	91%	46
Advantage - CD-PASS	0%	0%	26%	74%	58
State Plan Personal Care	0%	1%	18%	81%	89
Medically Fragile/Living Choice (MFP)	0%	0%	59%	41%	32
Overall OK Average	0%	1%	17%	82%	305
Weighted NCI-AD Average	1%	1%	18%	79%	14,354

Needs other assistive technology
equipment but does not have

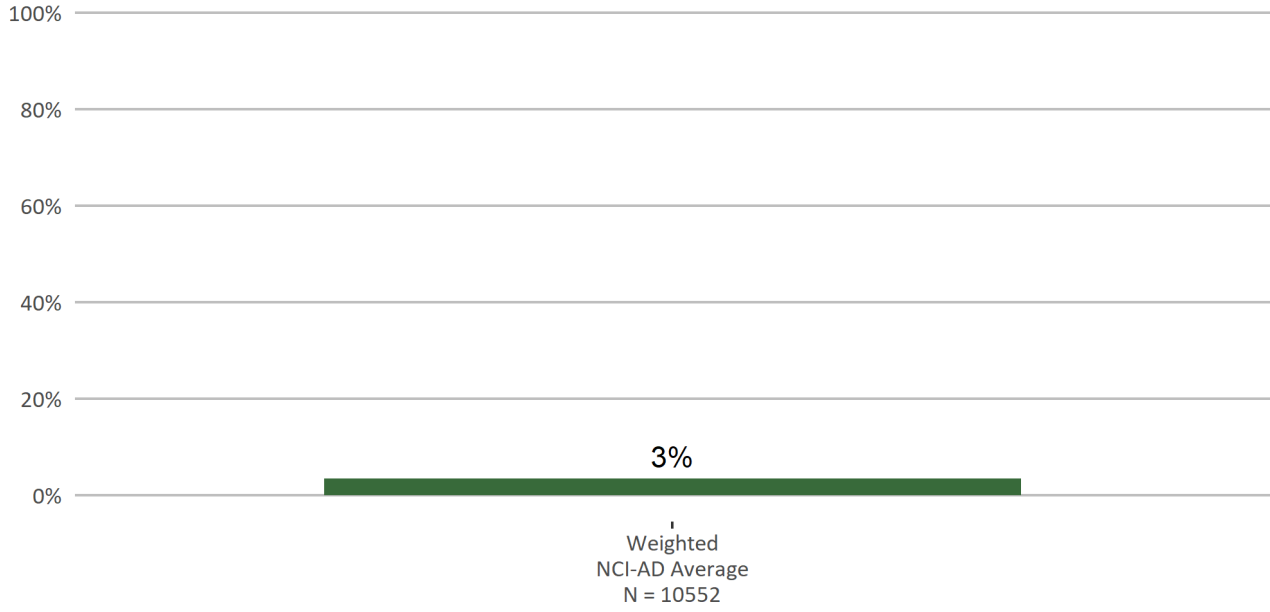


Table 92. Needs other assistive technology equipment but does not have

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Advantage - Assisted Living	0%	0%	0%	100%	55
Advantage - Adult Day Health	0%	2%	0%	98%	46
Advantage - CD-PASS	0%	0%	0%	100%	58
State Plan Personal Care	0%	0%	3%	97%	89
Medically Fragile/Living Choice (MFP)	0%	0%	9%	91%	32
Overall OK Average	0%	1%	2%	97%	295
Weighted NCI-AD Average	3%	1%	16%	79%	10,552

Needs other equipment but does not have

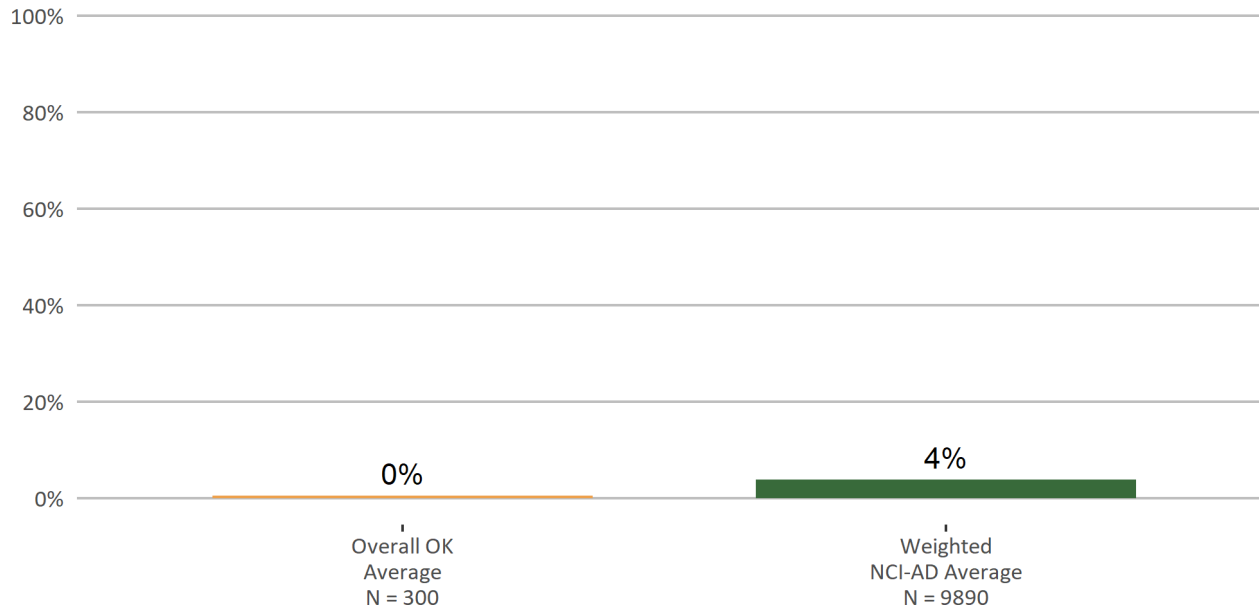


Table 93. Needs other equipment but does not have

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Advantage - Assisted Living	0%	0%	13%	88%	56
Advantage - Adult Day Health	0%	4%	13%	83%	46
Advantage - CD-PASS	0%	0%	17%	83%	58
State Plan Personal Care	0%	0%	18%	82%	89
Medically Fragile/Living Choice (MFP)	0%	3%	31%	66%	32
Overall OK Average	0%	2%	16%	81%	300
Weighted NCI-AD Average	4%	2%	19%	75%	9,890

Medications

Knows what prescription medications are for

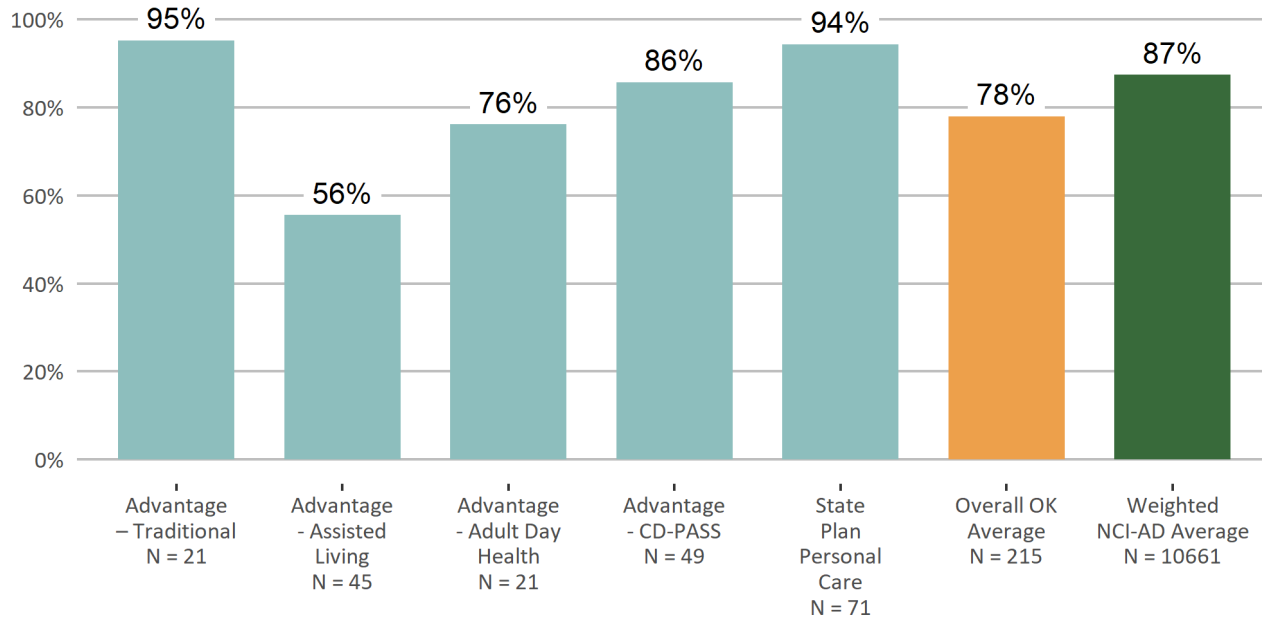
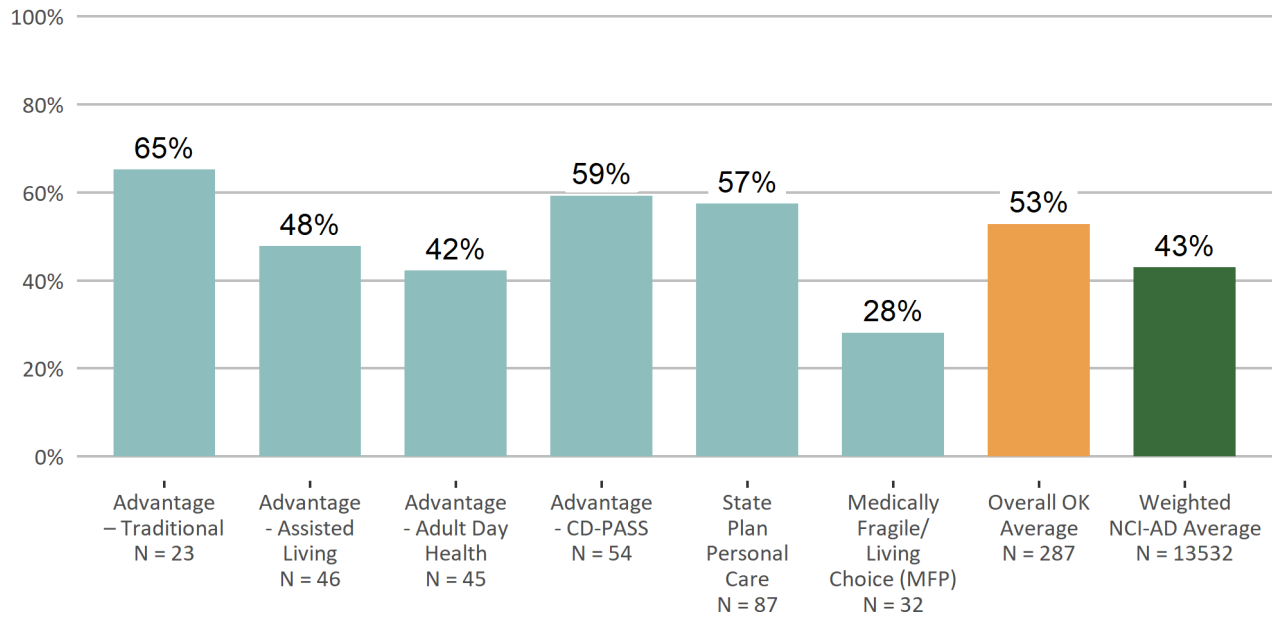


Table 94. Knows what prescription medications are for

Program	Yes	Maybe, Not sure	No	N
Advantage – Traditional	95%	0%	5%	21
Advantage - Assisted Living	56%	22%	22%	45
Advantage - Adult Day Health	76%	19%	5%	21
Advantage - CD-PASS	86%	10%	4%	49
State Plan Personal Care	94%	4%	1%	71
Overall OK Average	78%	13%	9%	215
Weighted NCI-AD Average	87%	9%	4%	10,661

Takes medication to help feel less sad or depressed



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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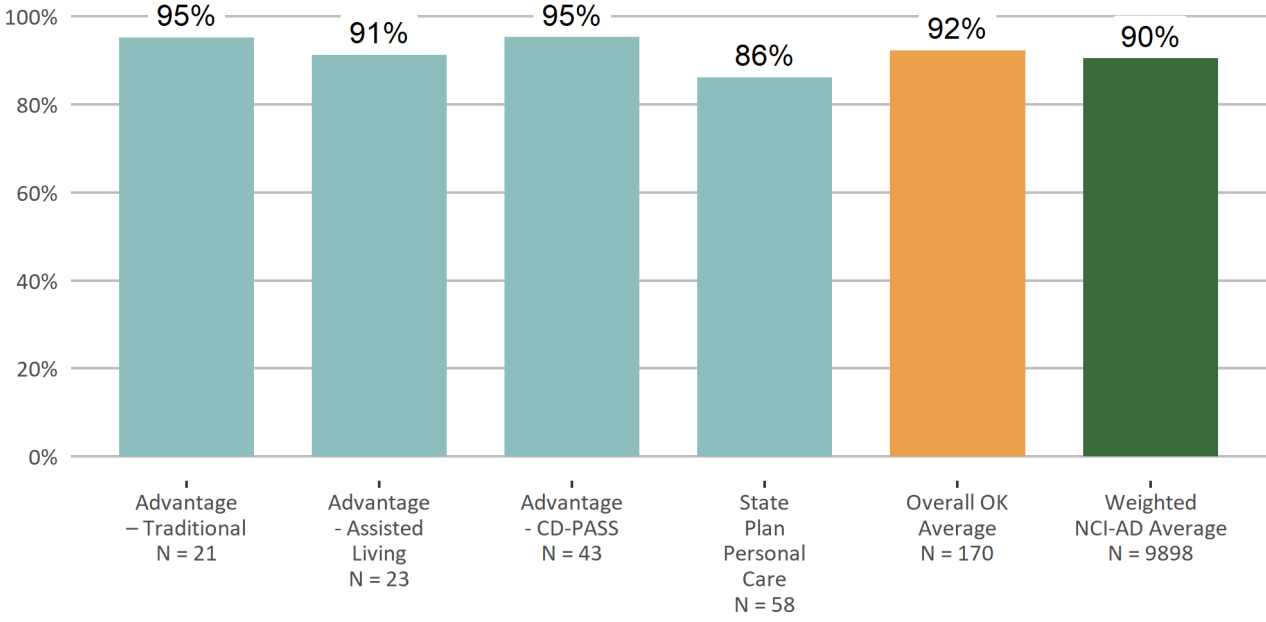
Table 95. Takes medication to help feel less sad or depressed

Proxy respondents were allowed for this question.

Program	Yes	No	N
Advantage – Traditional	65%	35%	23
Advantage - Assisted Living	48%	52%	46
Advantage - Adult Day Health	42%	58%	45
Advantage - CD-PASS	59%	41%	54
State Plan Personal Care	57%	43%	87
Medically Fragile/Living Choice (MFP)	28%	72%	32
Overall OK Average	53%	47%	287
Weighted NCI-AD Average	43%	57%	13,532

Health care

Has access to mental health services if they want them



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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Table 96. Has access to mental health services if they want them

Program	Yes, always	Usually	No, only sometimes or rarely	N
Advantage – Traditional	95%	0%	5%	21
Advantage - Assisted Living	91%	0%	9%	23
Advantage - CD-PASS	95%	0%	5%	43
State Plan Personal Care	86%	0%	14%	58
Overall OK Average	92%	0%	8%	170
Weighted NCI-AD Average	90%	2%	7%	9,898

Can get an appointment to see or talk to their primary care doctor when they need to

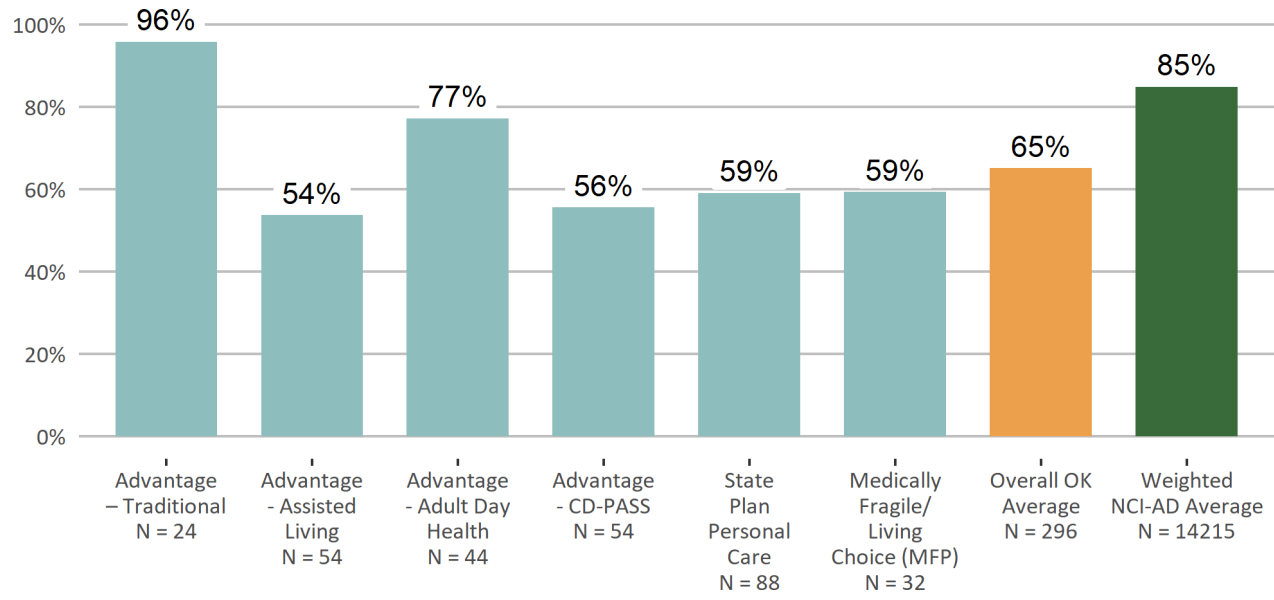


Table 97. Can get an appointment to see or talk to their primary care doctor when they need to

Proxy respondents were allowed for this question.

Program	Yes, always	Usually	No, only sometimes or rarely	N
Advantage – Traditional	96%	0%	4%	24
Advantage - Assisted Living	54%	41%	6%	54
Advantage - Adult Day Health	77%	16%	7%	44
Advantage - CD-PASS	56%	33%	11%	54
State Plan Personal Care	59%	27%	14%	88
Medically Fragile/Living Choice (MFP)	59%	28%	13%	32
Overall OK Average	65%	27%	8%	296
Weighted NCI-AD Average	85%	10%	5%	14,215

Went to the emergency room for any reason in the past 12 months

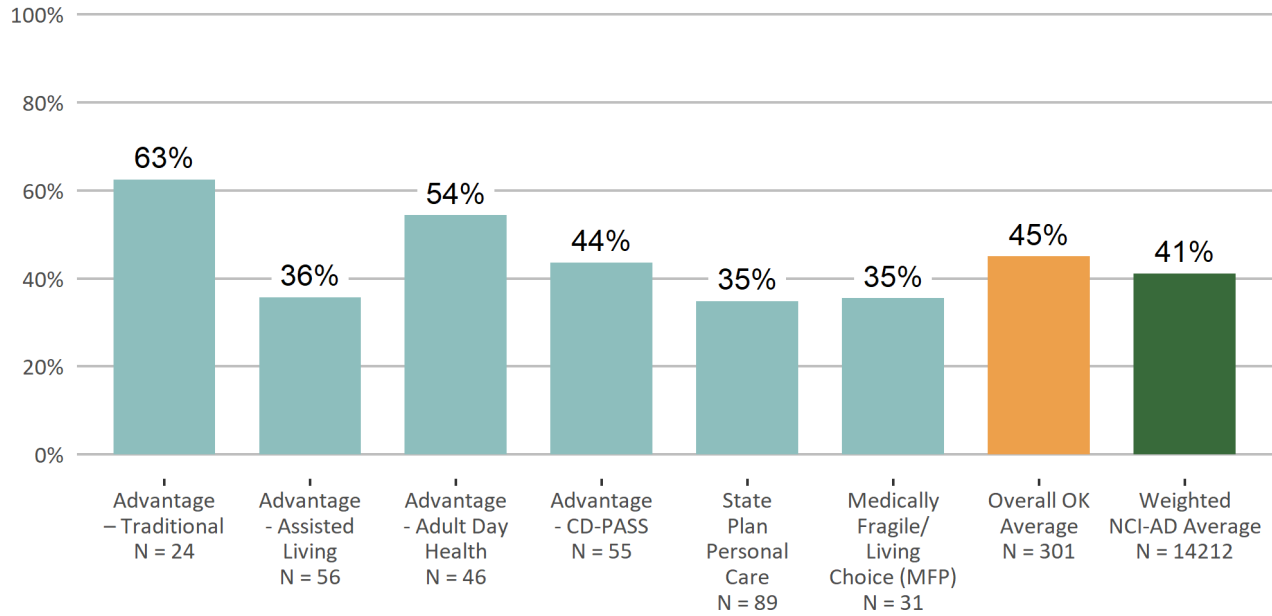


Table 98. Went to the emergency room for any reason in the past 12 months

Proxy respondents were allowed for this question.

Program	Yes	No	N
Advantage – Traditional	63%	38%	24
Advantage - Assisted Living	36%	64%	56
Advantage - Adult Day Health	54%	46%	46
Advantage - CD-PASS	44%	56%	55
State Plan Personal Care	35%	65%	89
Medically Fragile/Living Choice (MFP)	35%	65%	31
Overall OK Average	45%	55%	301
Weighted NCI-AD Average	41%	59%	14,212

Has gone to the emergency room in the past 12 months due to falling or losing balance

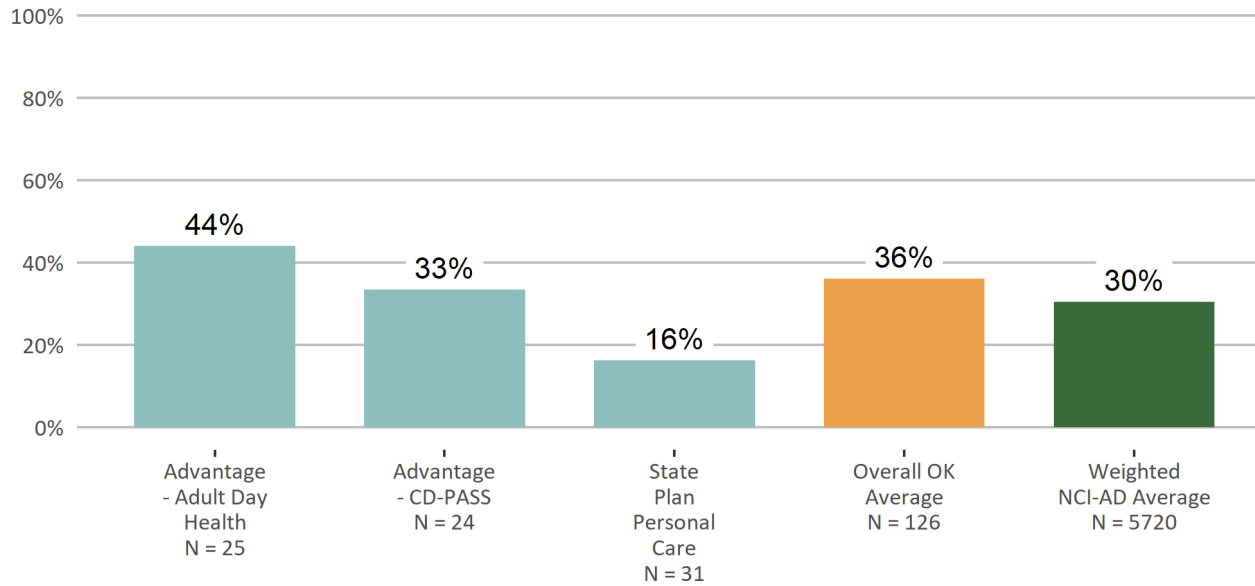


Table 99. Has gone to the emergency room in the past 12 months due to falling or losing balance

Proxy respondents were allowed for this question.

Program	Yes	No	N
Advantage - Adult Day Health	44%	56%	25
Advantage - CD-PASS	33%	67%	24
State Plan Personal Care	16%	84%	31
Overall OK Average	36%	64%	126
Weighted NCI-AD Average	30%	70%	5,720

Has gone to the emergency room in the past 12 months due to tooth or mouth pain

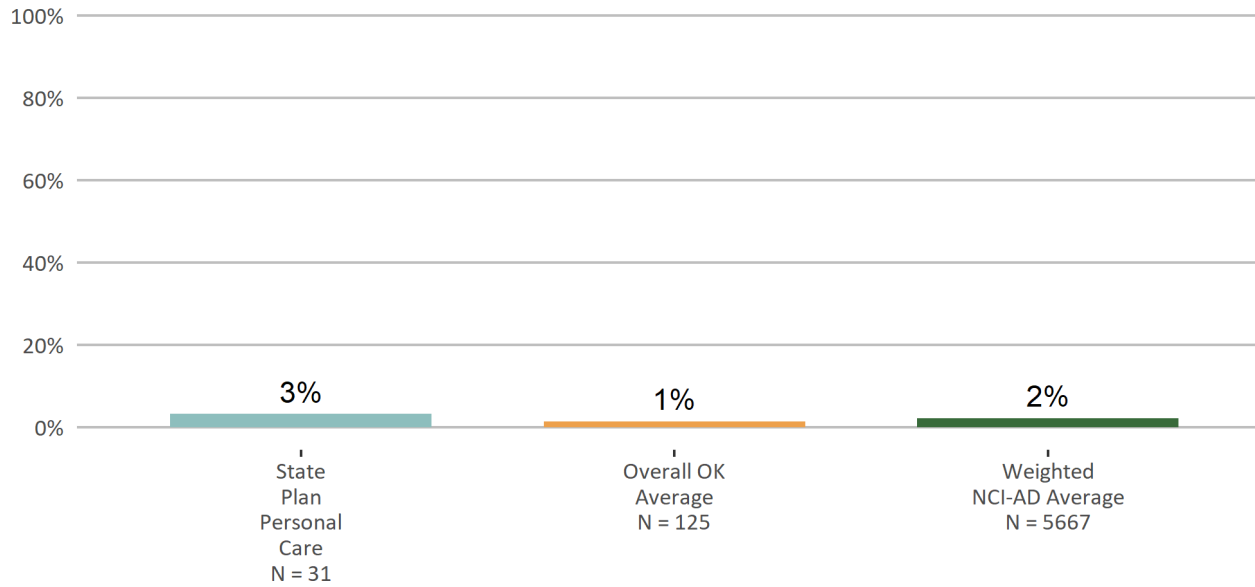


Table 100. Has gone to the emergency room in the past 12 months due to tooth or mouth pain

Proxy respondents were allowed for this question.

Program	Yes	No	N
Advantage - Adult Day Health	0%	100%	25
Advantage - CD-PASS	0%	100%	23
State Plan Personal Care	3%	97%	31
Overall OK Average	1%	99%	125
Weighted NCI-AD Average	2%	98%	5,667

Has gone to the emergency room in the past 12 months due to not being able to see their primary care physician

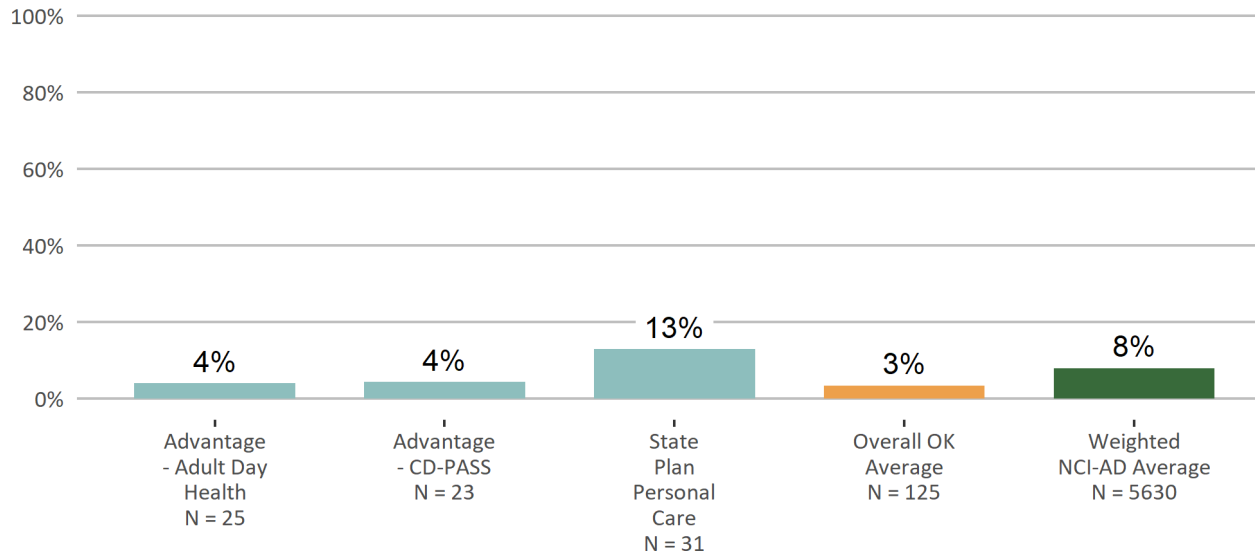
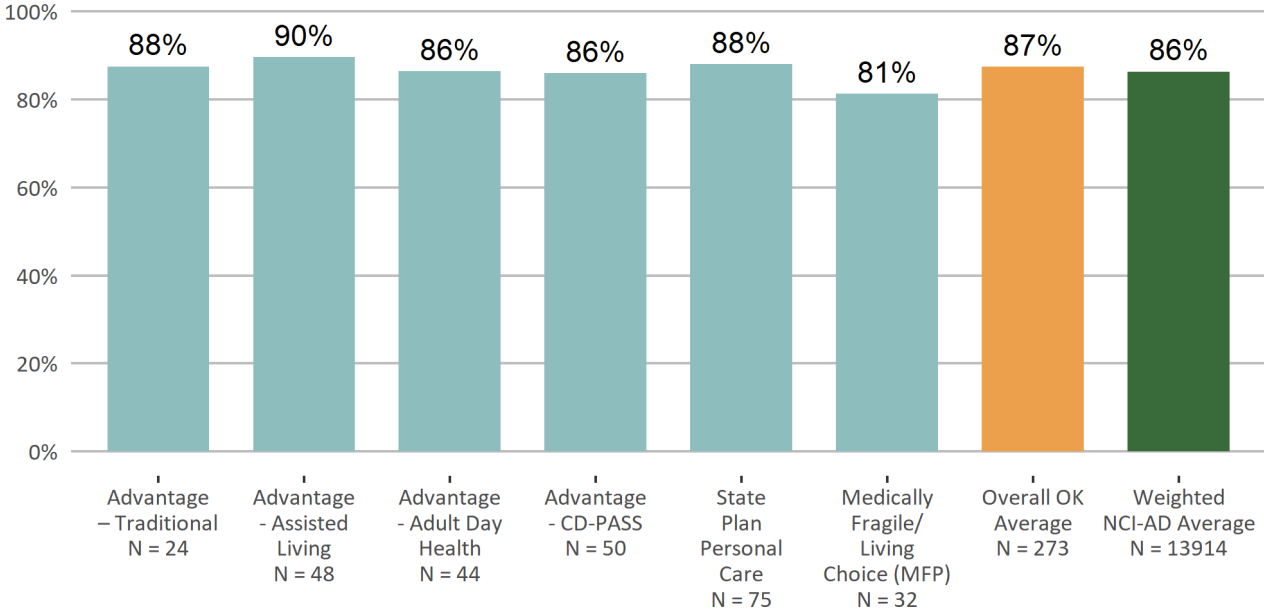


Table 101. Has gone to the emergency room in the past 12 months due to not being able to see their primary care physician

Proxy respondents were allowed for this question.

Program	Yes	No	N
Advantage - Adult Day Health	4%	96%	25
Advantage - CD-PASS	4%	96%	23
State Plan Personal Care	13%	87%	31
Overall OK Average	3%	97%	125
Weighted NCI-AD Average	8%	92%	5,630

Had a physical exam or wellness visit in the past 12 months



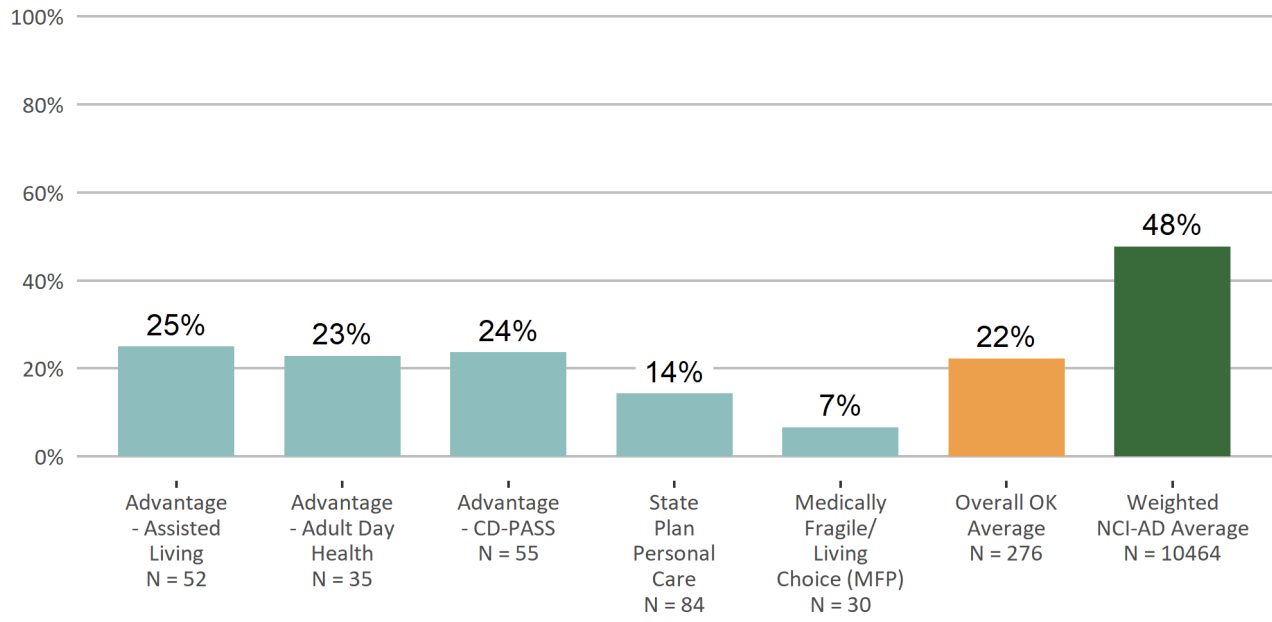
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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Table 102. Had a physical exam or wellness visit in the past 12 months

Proxy respondents were allowed for this question.

Program	Yes	No	N
Advantage – Traditional	88%	13%	24
Advantage - Assisted Living	90%	10%	48
Advantage - Adult Day Health	86%	14%	44
Advantage - CD-PASS	86%	14%	50
State Plan Personal Care	88%	12%	75
Medically Fragile/Living Choice (MFP)	81%	19%	32
Overall OK Average	87%	13%	273
Weighted NCI-AD Average	86%	14%	13,914

Had a hearing exam in the past 4 years



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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Table 103. Had a hearing exam in the past 4 years

Proxy respondents were allowed for this question.

Program	5 years ago or more	3-4 years ago	1-2 years ago	Past Year	Has not had one	N
Advantage - Assisted Living	38%	4%	8%	13%	37%	52
Advantage - Adult Day Health	17%	3%	3%	17%	60%	35
Advantage - CD-PASS	25%	13%	5%	5%	51%	55
State Plan Personal Care	40%	2%	4%	8%	45%	84
Medically Fragile/Living Choice (MFP)	23%	3%	0%	3%	70%	30
Overall OK Average	31%	6%	5%	11%	46%	276
Weighted NCI-AD Average	21%	10%	18%	20%	32%	10,464

Had a vision exam in the past year

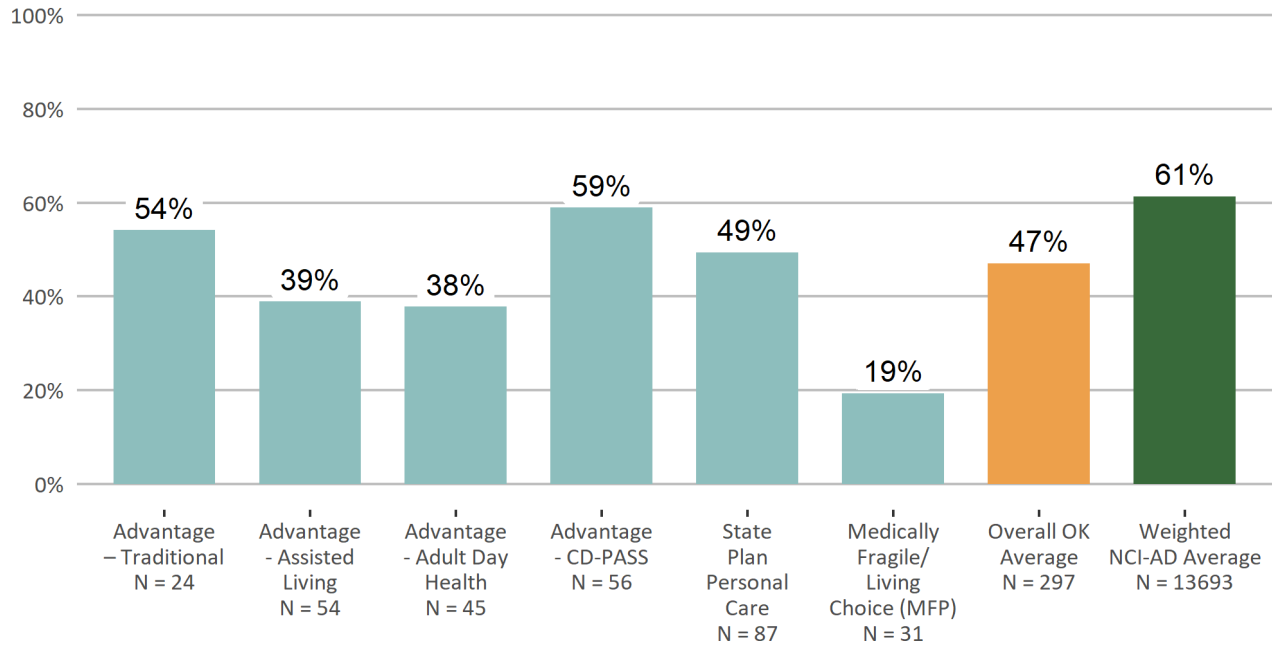
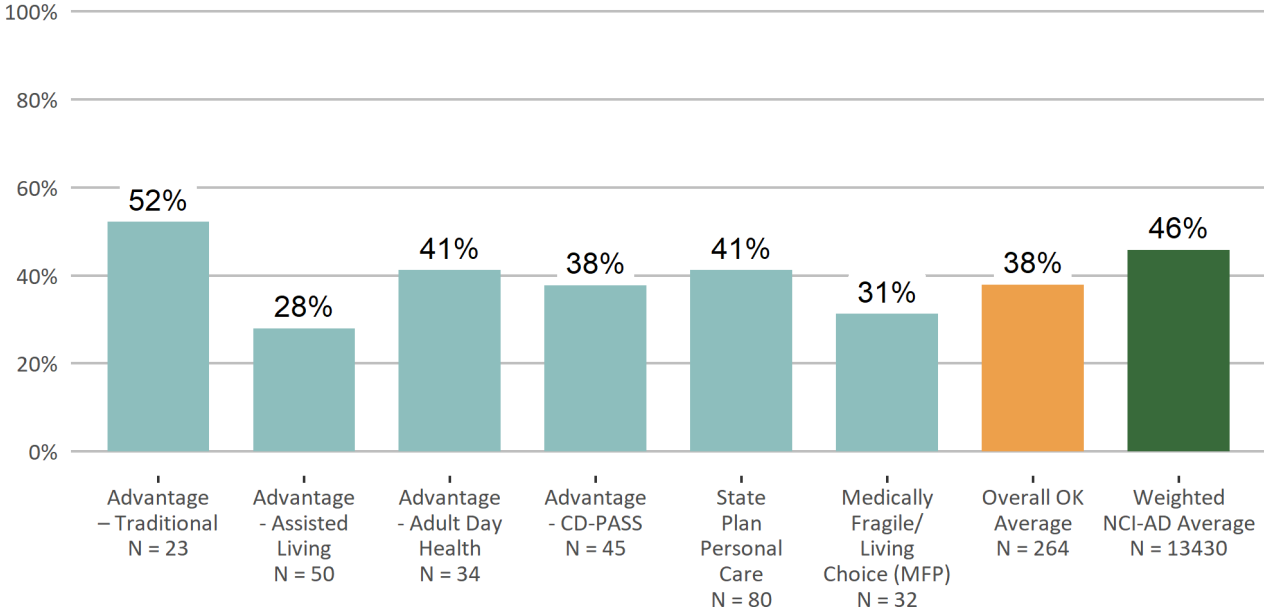


Table 104. Had a vision exam in the past year

Proxy respondents were allowed for this question.

Program	Yes	No	N
Advantage – Traditional	54%	46%	24
Advantage - Assisted Living	39%	61%	54
Advantage - Adult Day Health	38%	62%	45
Advantage - CD-PASS	59%	41%	56
State Plan Personal Care	49%	51%	87
Medically Fragile/Living Choice (MFP)	19%	81%	31
Overall OK Average	47%	53%	297
Weighted NCI-AD Average	61%	39%	13,693

Had a dental visit in the past 12 months



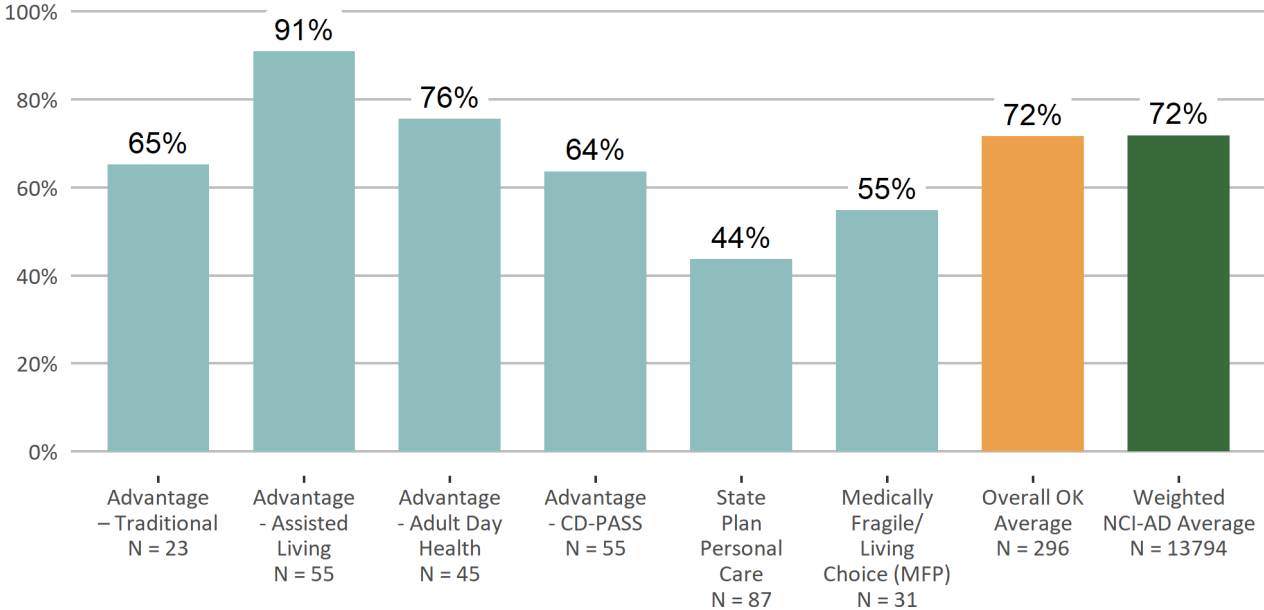
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
 2022-23 Adult Consumer Survey National Results | 228

Table 105. Had a dental visit in the past 12 months

Proxy respondents were allowed for this question.

Program	Yes	No	N
Advantage – Traditional	52%	48%	23
Advantage - Assisted Living	28%	72%	50
Advantage - Adult Day Health	41%	59%	34
Advantage - CD-PASS	38%	62%	45
State Plan Personal Care	41%	59%	80
Medically Fragile/Living Choice (MFP)	31%	69%	32
Overall OK Average	38%	62%	264
Weighted NCI-AD Average	46%	54%	13,430

Had a flu shot in the past 12 months



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
 2022-23 Adult Consumer Survey National Results | 230

Table 106. Had a flu shot in the past 12 months

Proxy respondents were allowed for this question.

Program	Yes	No	N
Advantage – Traditional	65%	35%	23
Advantage - Assisted Living	91%	9%	55
Advantage - Adult Day Health	76%	24%	45
Advantage - CD-PASS	64%	36%	55
State Plan Personal Care	44%	56%	87
Medically Fragile/Living Choice (MFP)	55%	45%	31
Overall OK Average	72%	28%	296
Weighted NCI-AD Average	72%	28%	13,794

Received the COVID-19 Vaccine

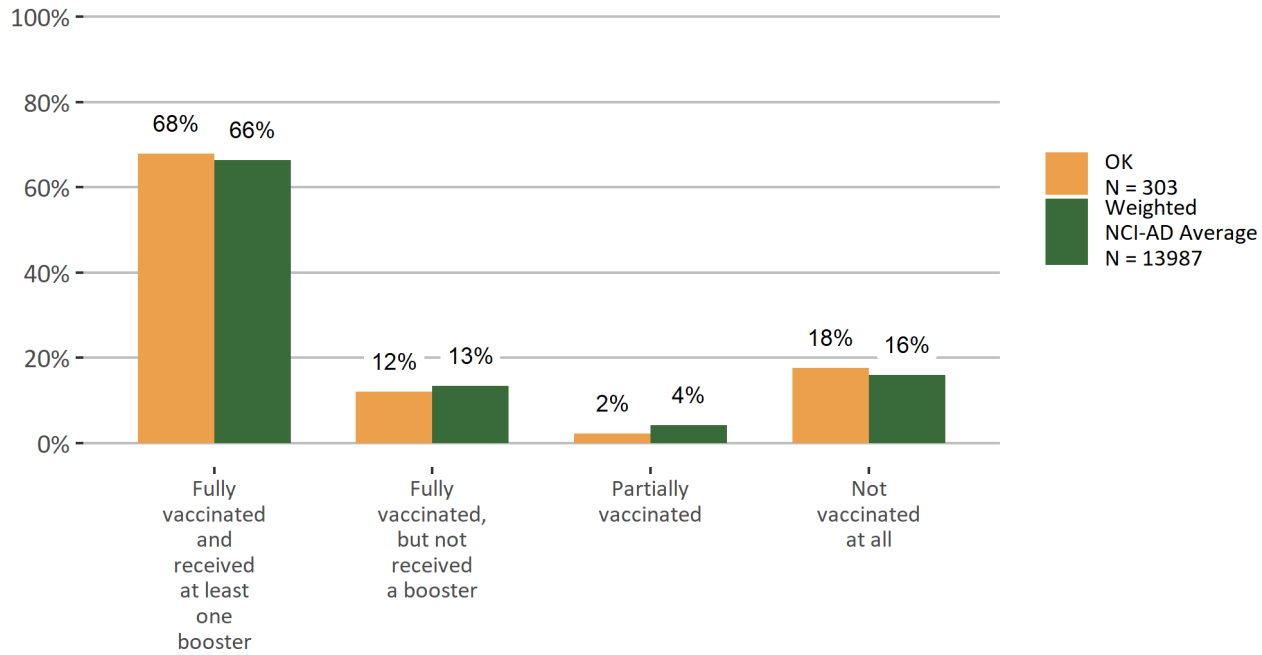


Table 107. Received the COVID-19 Vaccine

Proxy respondents were allowed for this question

Program	Fully vaccinated and received at least one booster	Fully vaccinated, but not received a booster	Partially vaccinated	Not vaccinated at all	N
Advantage – Traditional	63%	21%	0%	17%	24
Advantage - Assisted Living	88%	5%	2%	5%	56
Advantage - Adult Day Health	72%	9%	4%	15%	46
Advantage - CD-PASS	57%	14%	2%	27%	56
State Plan Personal Care	46%	20%	3%	30%	89
Medically Fragile/Living Choice (MFP)	38%	19%	0%	44%	32
Overall OK Average	68%	12%	2%	18%	303
Weighted NCI-AD Average	66%	13%	4%	16%	13,987

Wellness

Has access to healthy foods when they want them

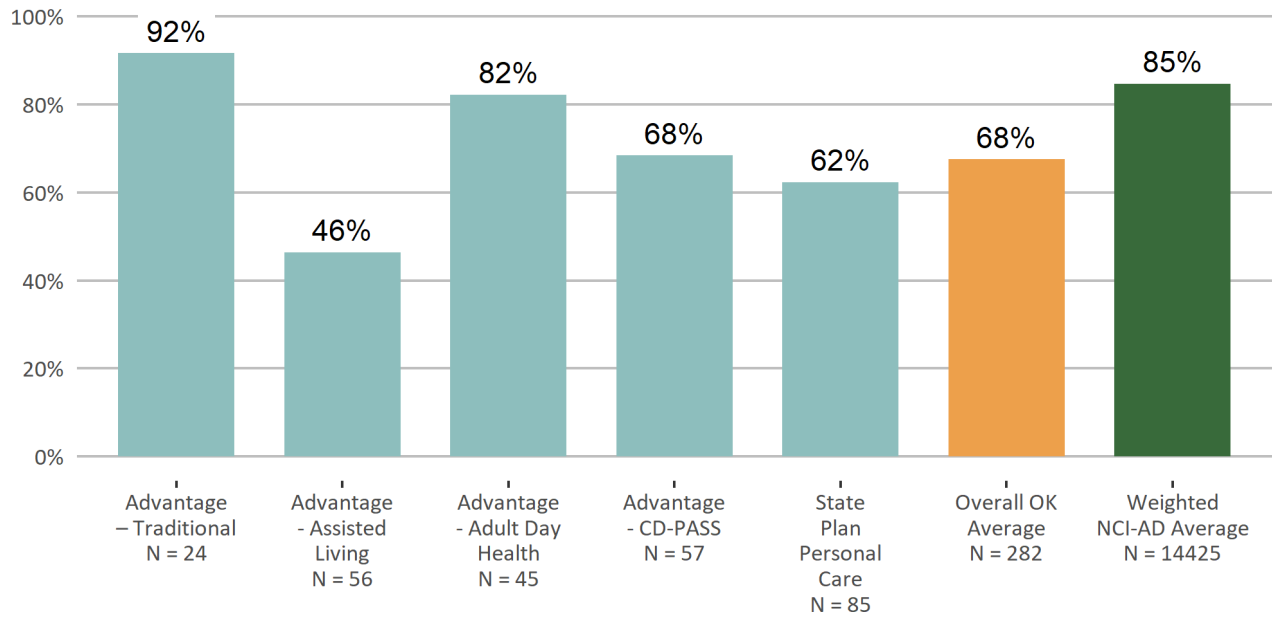
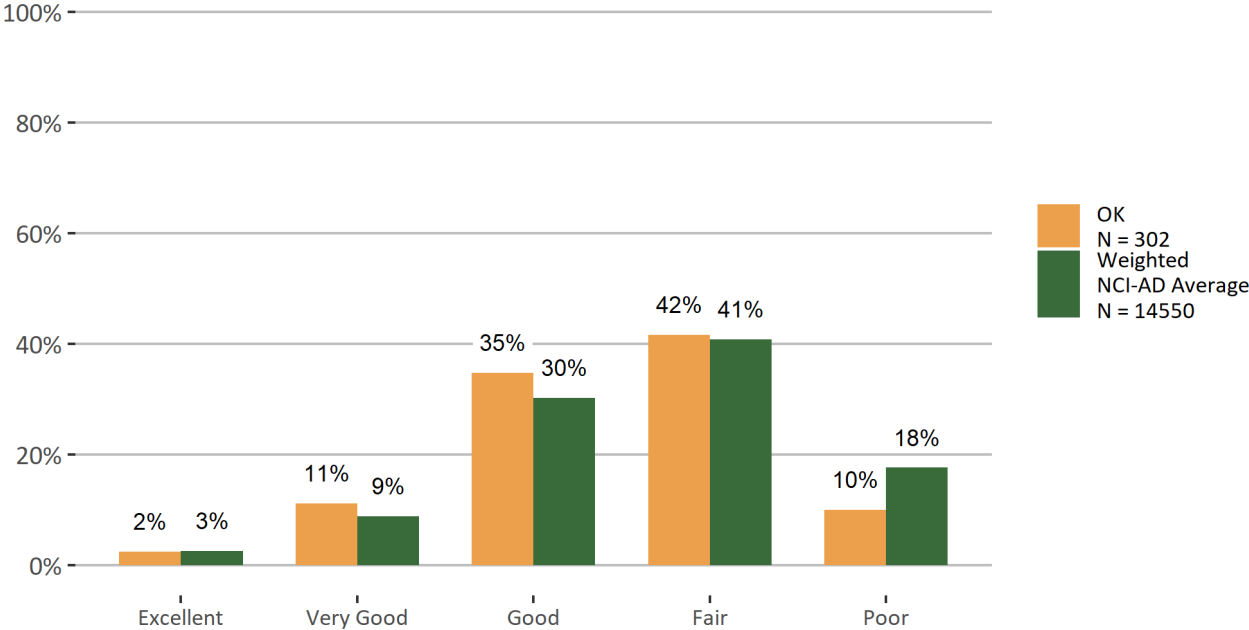


Table 108. Has access to healthy foods when they want them

Proxy respondents were allowed for this question.

Program	Yes, often	Sometimes	No	N
Advantage – Traditional	92%	4%	4%	24
Advantage - Assisted Living	46%	54%	0%	56
Advantage - Adult Day Health	82%	16%	2%	45
Advantage - CD-PASS	68%	30%	2%	57
State Plan Personal Care	62%	33%	5%	85
Overall OK Average	68%	30%	2%	282
Weighted NCI-AD Average	85%	11%	5%	14,425

Overall Health



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.

Table 109. Overall Health

Proxy respondents were allowed for this question.

Program	Excellent	Very Good	Good	Fair	Poor	N
Advantage – Traditional	0%	4%	21%	54%	21%	24
Advantage - Assisted Living	5%	20%	43%	30%	2%	56
Advantage - Adult Day Health	0%	11%	44%	40%	4%	45
Advantage - CD-PASS	2%	5%	28%	47%	18%	57
State Plan Personal Care	4%	12%	27%	46%	10%	89
Medically Fragile/Living Choice (MFP)	6%	19%	39%	16%	19%	31
Overall OK Average	2%	11%	35%	42%	10%	302
Weighted NCI-AD Average	3%	9%	30%	41%	18%	14,550

Health compared to 12 months ago

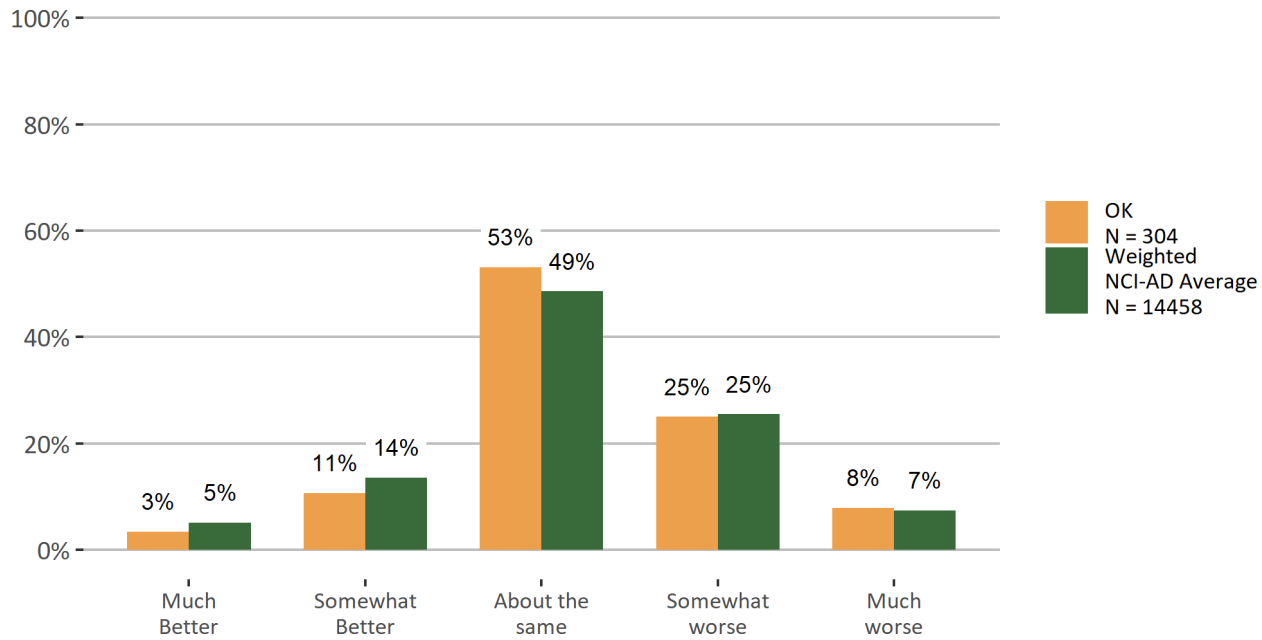
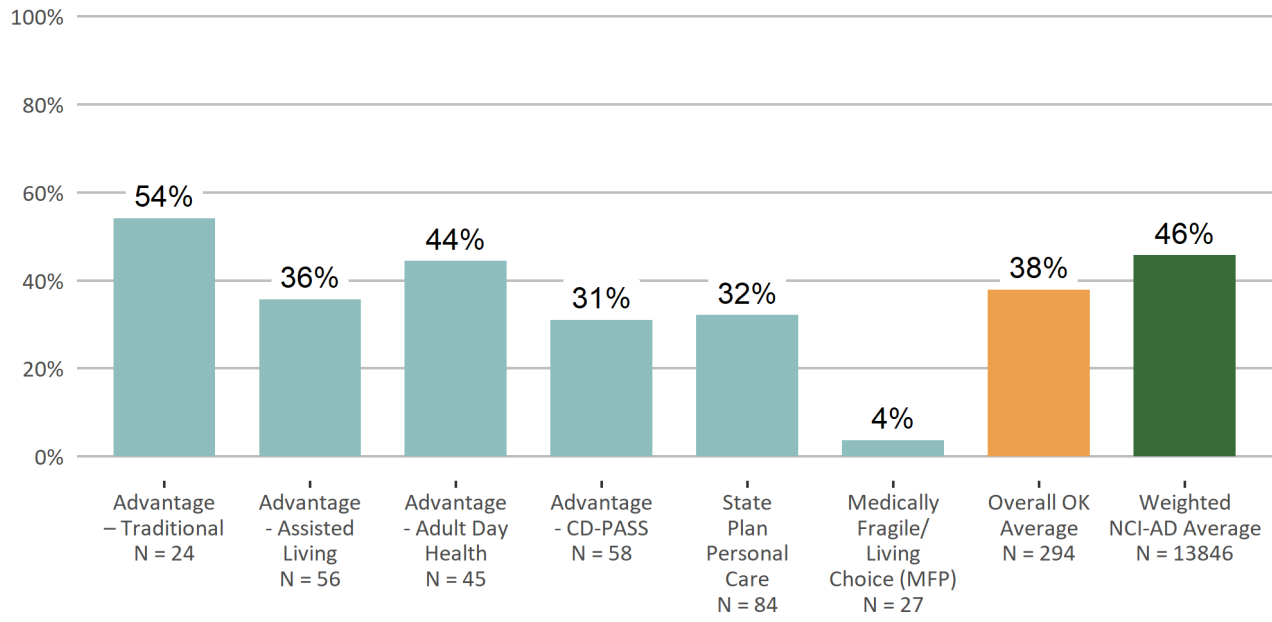


Table 110. Health compared to 12 months ago

Proxy respondents were allowed for this question.

Program	Much Better	Somewhat Better	About the same	Somewhat worse	Much worse	N
Advantage – Traditional	4%	33%	25%	29%	8%	24
Advantage - Assisted Living	5%	11%	61%	20%	4%	56
Advantage - Adult Day Health	0%	11%	63%	22%	4%	46
Advantage - CD-PASS	2%	3%	48%	33%	14%	58
State Plan Personal Care	9%	4%	55%	21%	10%	89
Medically Fragile/Living Choice (MFP)	6%	13%	71%	10%	0%	31
Overall OK Average	3%	11%	53%	25%	8%	304
Weighted NCI-AD Average	5%	14%	49%	25%	7%	14,458

In the past 12 months, forgets things more often than before



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
 2022-23 Adult Consumer Survey National Results | 241

Table 111. In the past 12 months, forgets things more often than before

Proxy respondents were allowed for this question.

Program	Yes	No	N
Advantage – Traditional	54%	46%	24
Advantage - Assisted Living	36%	64%	56
Advantage - Adult Day Health	44%	56%	45
Advantage - CD-PASS	31%	69%	58
State Plan Personal Care	32%	68%	84
Medically Fragile/Living Choice (MFP)	4%	96%	27
Overall OK Average	38%	62%	294
Weighted NCI-AD Average	46%	54%	13,846

Has discussed forgetting things
with a doctor or a nurse (if they
have been forgetting things more
often in the past 12 months)

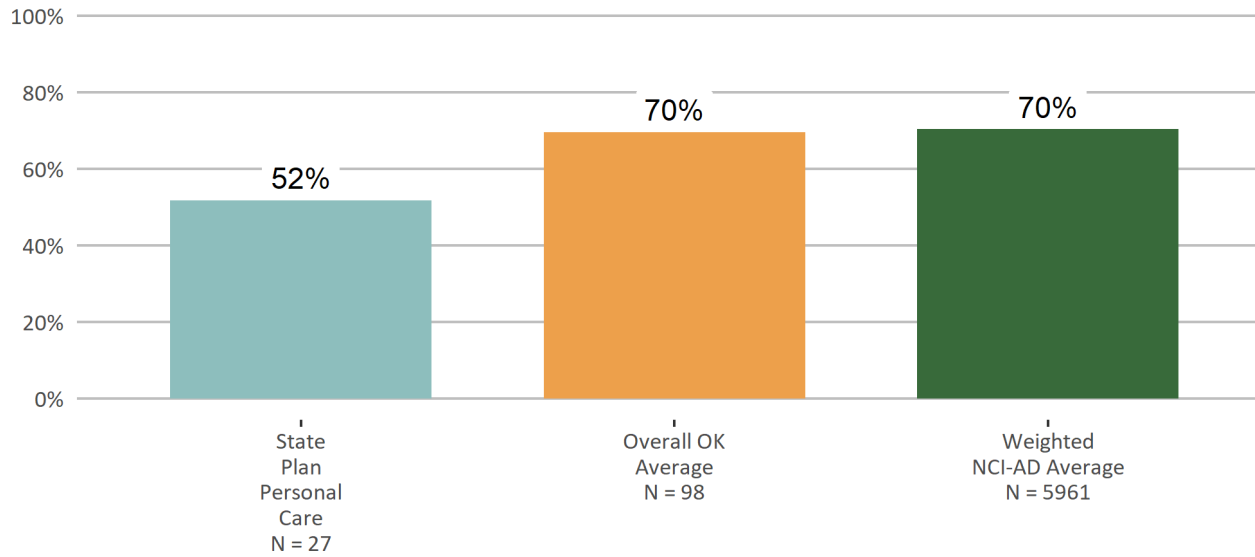
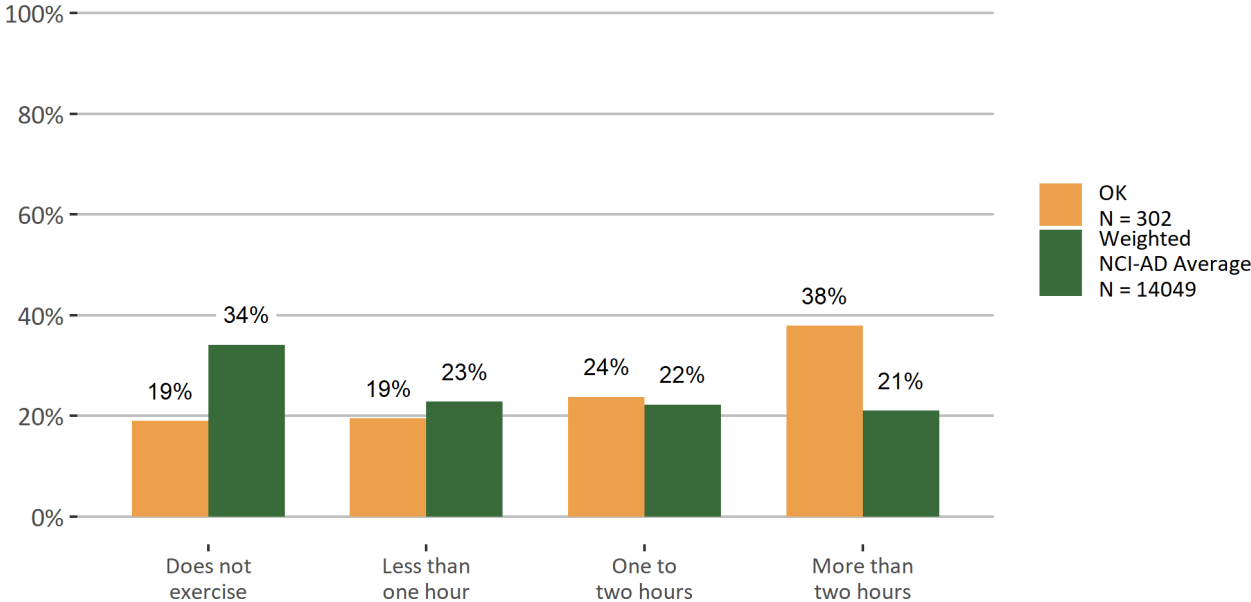


Table 112. Has discussed forgetting things with a doctor or a nurse (if they have been forgetting things more often in the past 12 months)

Proxy respondents were allowed for this question.

Program	Yes	No	N
State Plan Personal Care	52%	48%	27
Overall OK Average	70%	30%	98
Weighted NCI-AD Average	70%	30%	5,961

Amount of physical activity per week



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
2022-23 Adult Consumer Survey National Results | 245

Table 113. Amount of physical activity per week

New Question in 2022-2023. Proxy respondents were allowed for this question.

Program	Does not exercise	Less than one hour	One to two hours	More than two hours	N
Advantage – Traditional	38%	17%	13%	33%	24
Advantage - Assisted Living	7%	20%	36%	38%	56
Advantage - Adult Day Health	11%	16%	38%	36%	45
Advantage - CD-PASS	33%	21%	9%	38%	58
State Plan Personal Care	9%	26%	18%	47%	88
Medically Fragile/Living Choice (MFP)	10%	23%	3%	65%	31
Overall OK Average	19%	19%	24%	38%	302
Weighted NCI-AD Average	34%	23%	22%	21%	14,049

Often feels lonely

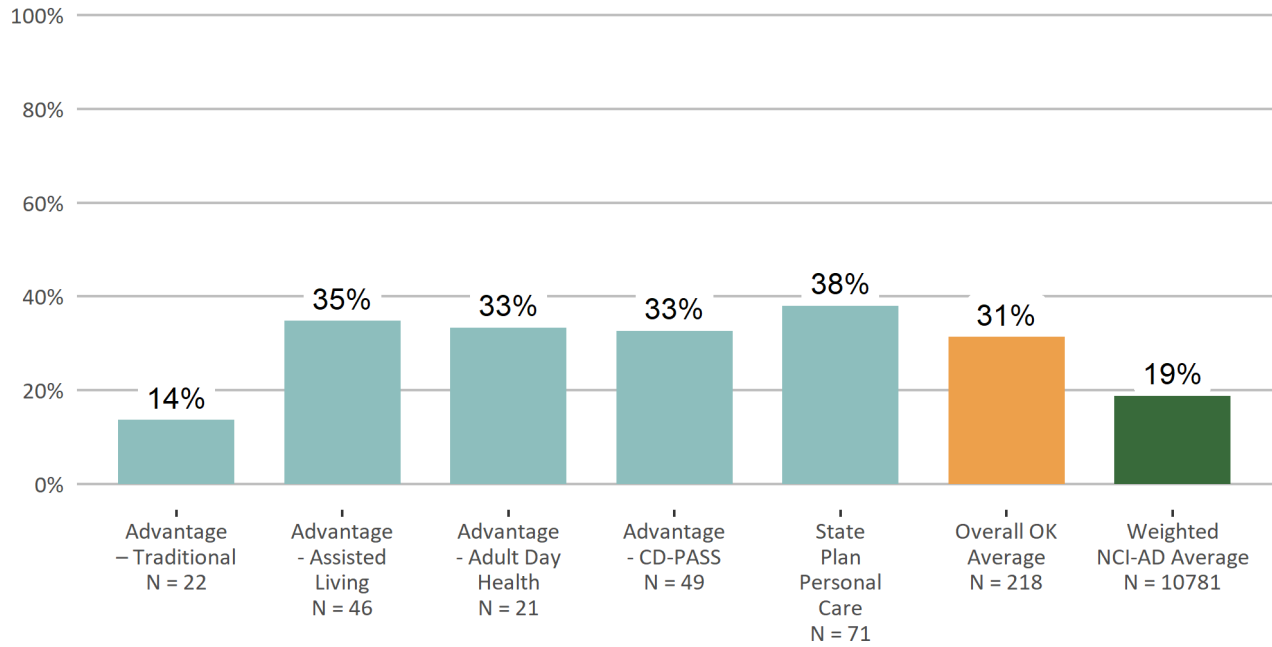
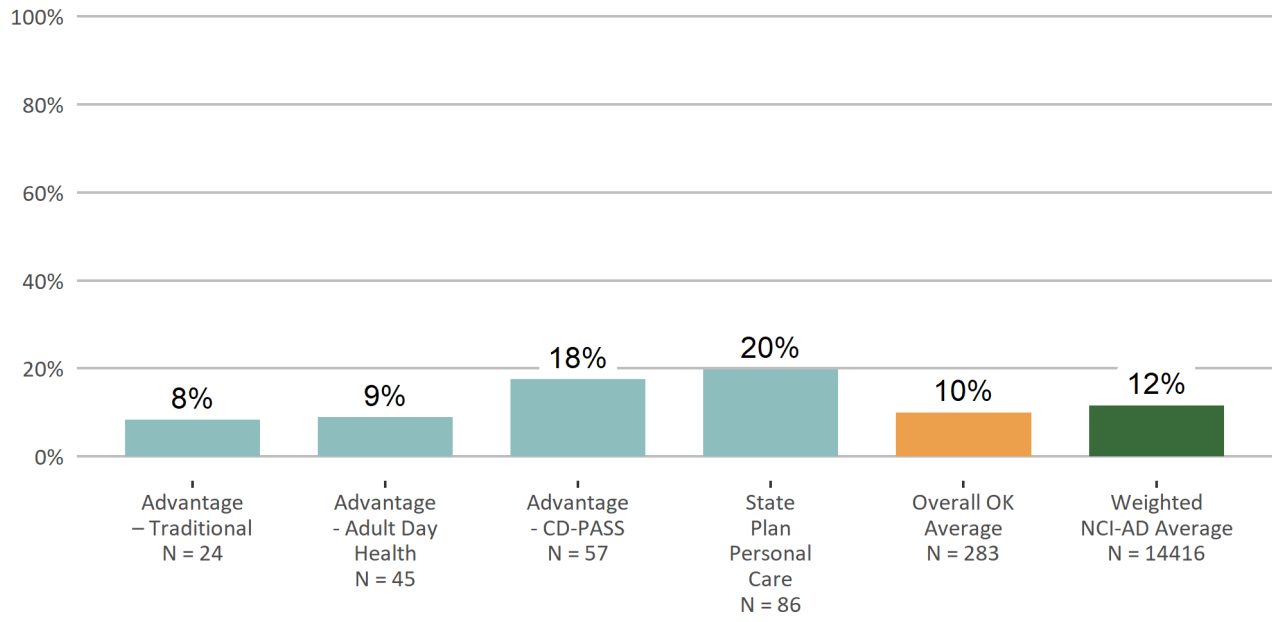


Table 114. Often feels lonely

Program	Yes, often	Sometimes	Not often, never or almost never	N
Advantage – Traditional	14%	45%	41%	22
Advantage - Assisted Living	35%	39%	26%	46
Advantage - Adult Day Health	33%	57%	10%	21
Advantage - CD-PASS	33%	27%	41%	49
State Plan Personal Care	38%	41%	21%	71
Overall OK Average	31%	39%	30%	218
Weighted NCI-AD Average	19%	36%	45%	10,781

Affordability

Ever has to skip meals due to financial worries



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
2022-23 Adult Consumer Survey National Results | 250

Table 115. Ever has to skip meals due to financial worries

Proxy respondents were allowed for this question.

Program	Yes, often	Sometimes	No	N
Advantage – Traditional	4%	4%	92%	24
Advantage - Assisted Living	0%	0%	100%	56
Advantage - Adult Day Health	2%	7%	91%	45
Advantage - CD-PASS	12%	5%	82%	57
State Plan Personal Care	3%	16%	80%	86
Overall OK Average	5%	5%	90%	283
Weighted NCI-AD Average	6%	6%	88%	14,416

Safety

They or someone else has concerns about falling or being unstable

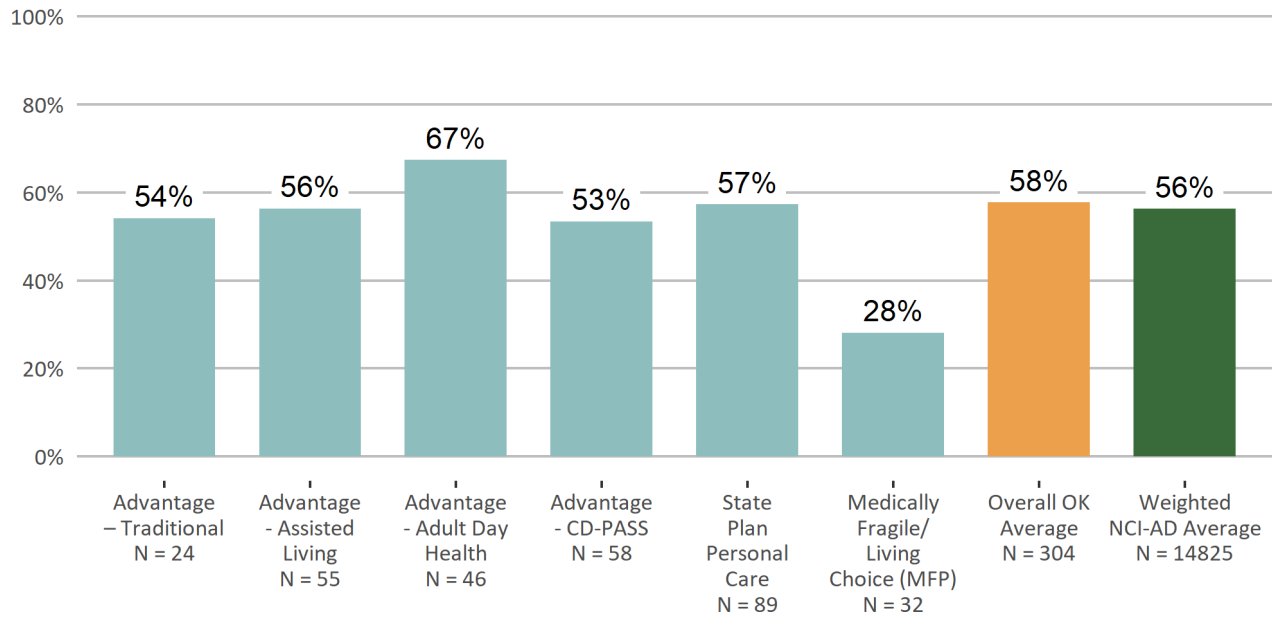


Table 116. They or someone else has concerns about falling or being unstable

Proxy respondents were allowed for this question.

Program	Yes, often	Sometimes	No	N
Advantage – Traditional	46%	8%	46%	24
Advantage - Assisted Living	24%	33%	44%	55
Advantage - Adult Day Health	54%	13%	33%	46
Advantage - CD-PASS	48%	5%	47%	58
State Plan Personal Care	43%	15%	43%	89
Medically Fragile/Living Choice (MFP)	28%	0%	72%	32
Overall OK Average	42%	16%	42%	304
Weighted NCI-AD Average	35%	21%	44%	14,825

Has worked with someone to reduce risk of falls (if someone has concerns about them falling or being unstable)

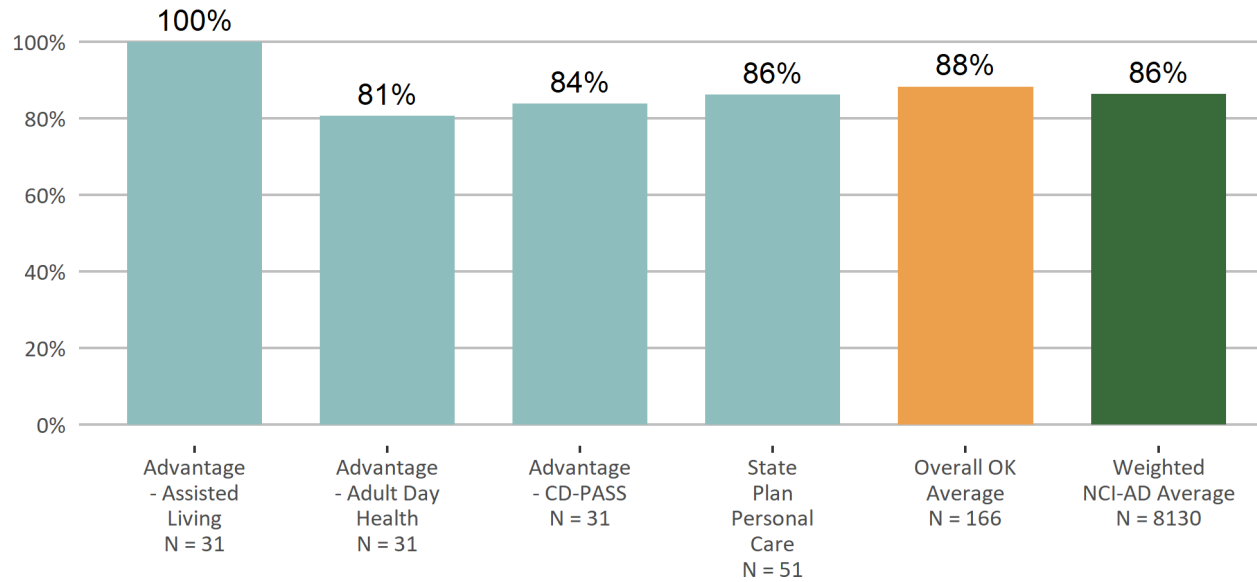


Table 117. Has worked with someone to reduce risk of falls (if someone has concerns about them falling or being unstable)

Proxy respondents were allowed for this question.

Program	Yes	No	N
Advantage - Assisted Living	100%	0%	31
Advantage - Adult Day Health	81%	19%	31
Advantage - CD-PASS	84%	16%	31
State Plan Personal Care	86%	14%	51
Overall OK Average	88%	12%	166
Weighted NCI-AD Average	86%	14%	8,130

Able to get to safety quickly in case of an emergency

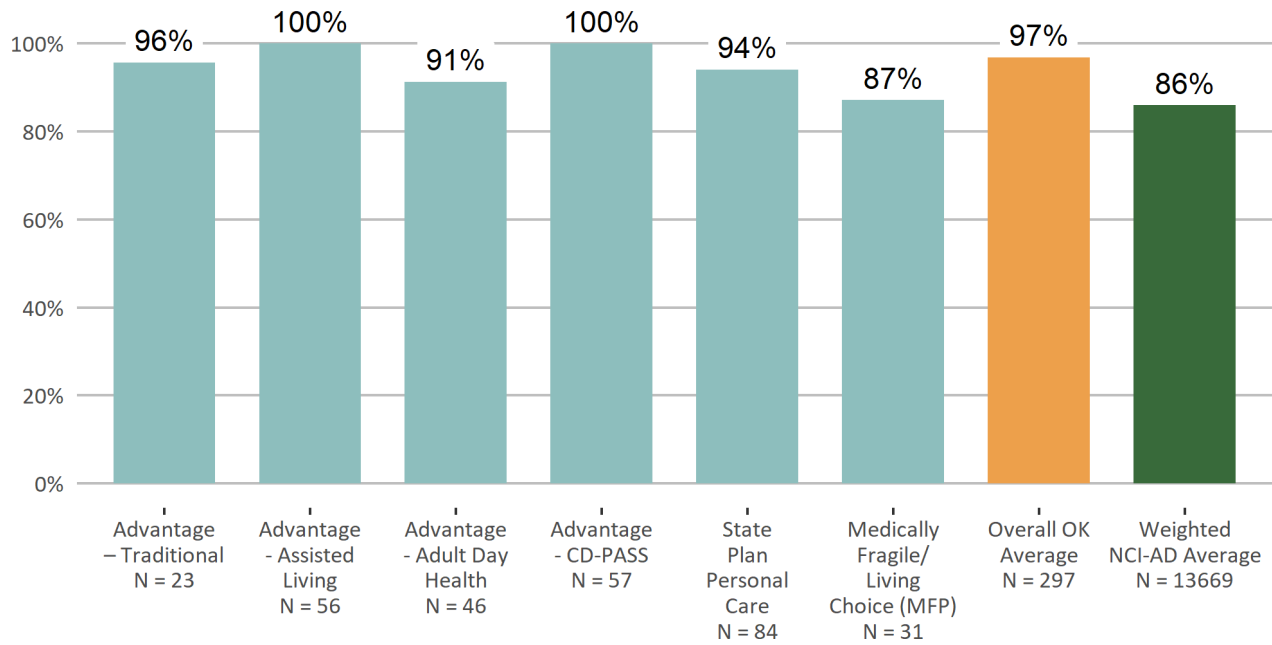


Table 118. Able to get to safety quickly in case of an emergency

Proxy respondents were allowed for this question.

Program	Yes	No	N
Advantage – Traditional	96%	4%	23
Advantage - Assisted Living	100%	0%	56
Advantage - Adult Day Health	91%	9%	46
Advantage - CD-PASS	100%	0%	57
State Plan Personal Care	94%	6%	84
Medically Fragile/Living Choice (MFP)	87%	13%	31
Overall OK Average	97%	3%	297
Weighted NCI-AD Average	86%	14%	13,669

Knows who to talk to if they are mistreated, hurt, disrespected by others

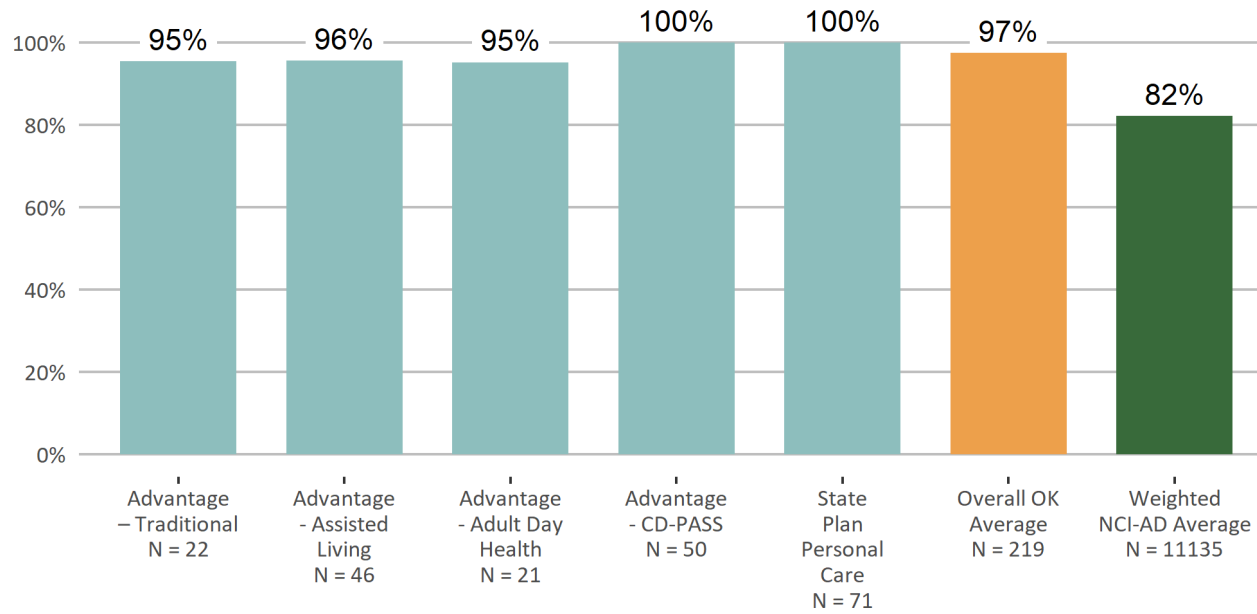


Table 119. Knows who to talk to if they are mistreated, hurt, disrespected by others

Program	Yes	Maybe, Not sure	No	N
Advantage – Traditional	95%	5%	0%	22
Advantage - Assisted Living	96%	0%	4%	46
Advantage - Adult Day Health	95%	0%	5%	21
Advantage - CD-PASS	100%	0%	0%	50
State Plan Personal Care	100%	0%	0%	71
Overall OK Average	97%	1%	2%	219
Weighted NCI-AD Average	82%	5%	13%	11,135

Are ever worried for the security of their personal belongings

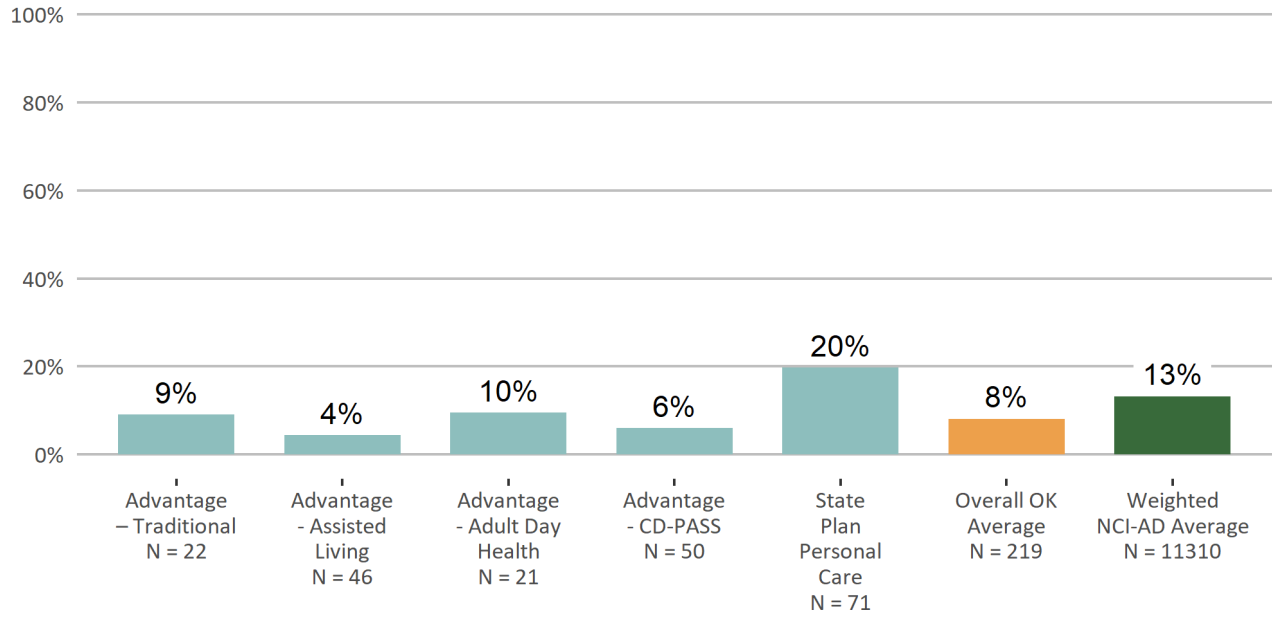


Table 120. Are ever worried for the security of their personal belongings

Program	Yes at least sometimes	No, never	N
Advantage – Traditional	9%	91%	22
Advantage - Assisted Living	4%	96%	46
Advantage - Adult Day Health	10%	90%	21
Advantage - CD-PASS	6%	94%	50
State Plan Personal Care	20%	80%	71
Overall OK Average	8%	92%	219
Weighted NCI-AD Average	13%	87%	11,310

Someone used or took their money
without their permission in the
past 12 months

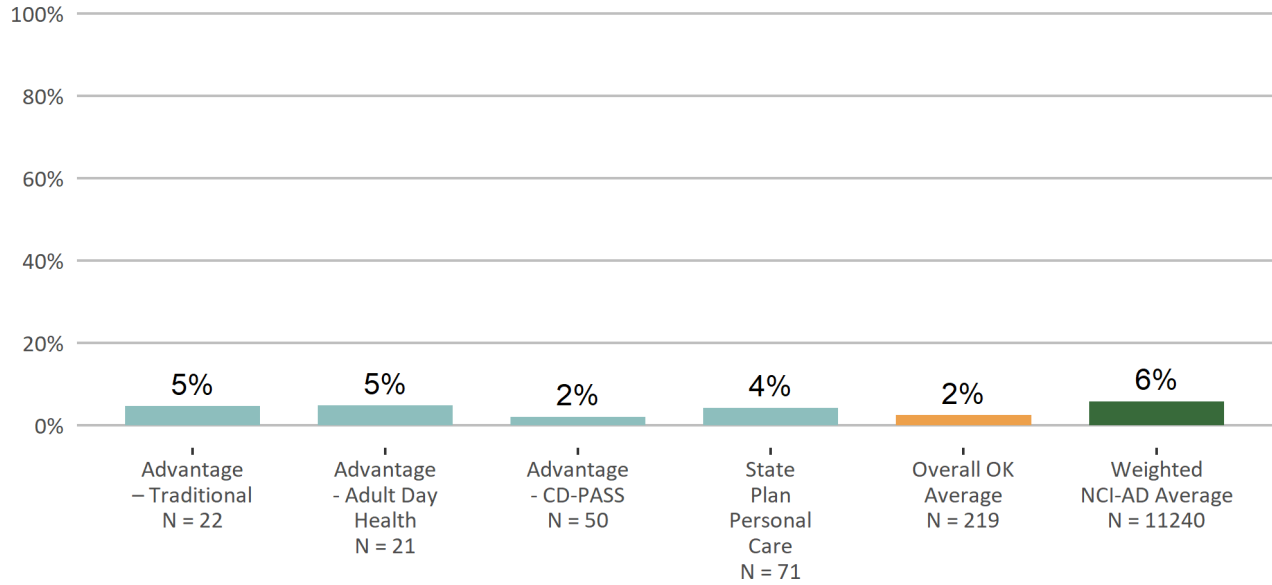


Table 121. Someone used or took their money without their permission in the past 12 months

Program	Yes	No	N
Advantage – Traditional	5%	95%	22
Advantage - Assisted Living	0%	100%	46
Advantage - Adult Day Health	5%	95%	21
Advantage - CD-PASS	2%	98%	50
State Plan Personal Care	4%	96%	71
Overall OK Average	2%	98%	219
Weighted NCI-AD Average	6%	94%	11,240

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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Feels safe around people who are paid to help them

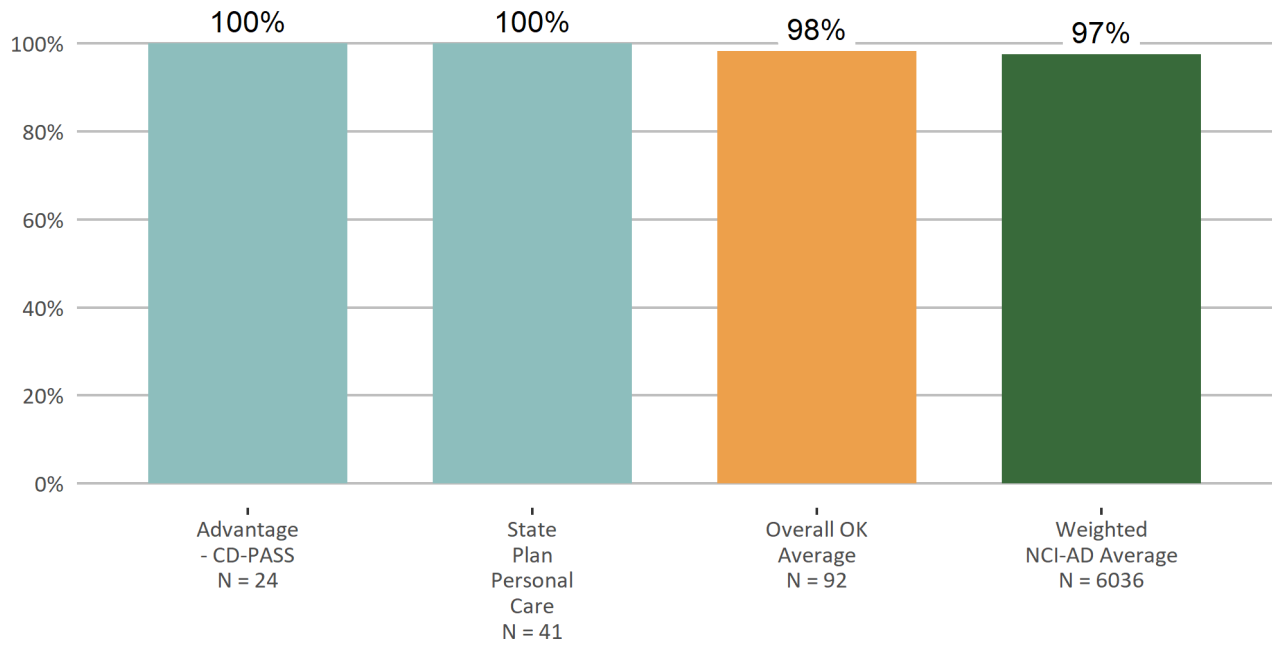


Table 122. Feels safe around people who are paid to help them

Program	Yes, all paid support workers, always	No, not all workers, or not always	N
Advantage - CD-PASS	100%	0%	24
State Plan Personal Care	100%	0%	41
Overall OK Average	98%	2%	92
Weighted NCI-AD Average	97%	3%	6,036

Rights and Respect

Gets information about services
in their preferred language (if
preferred language is not English)

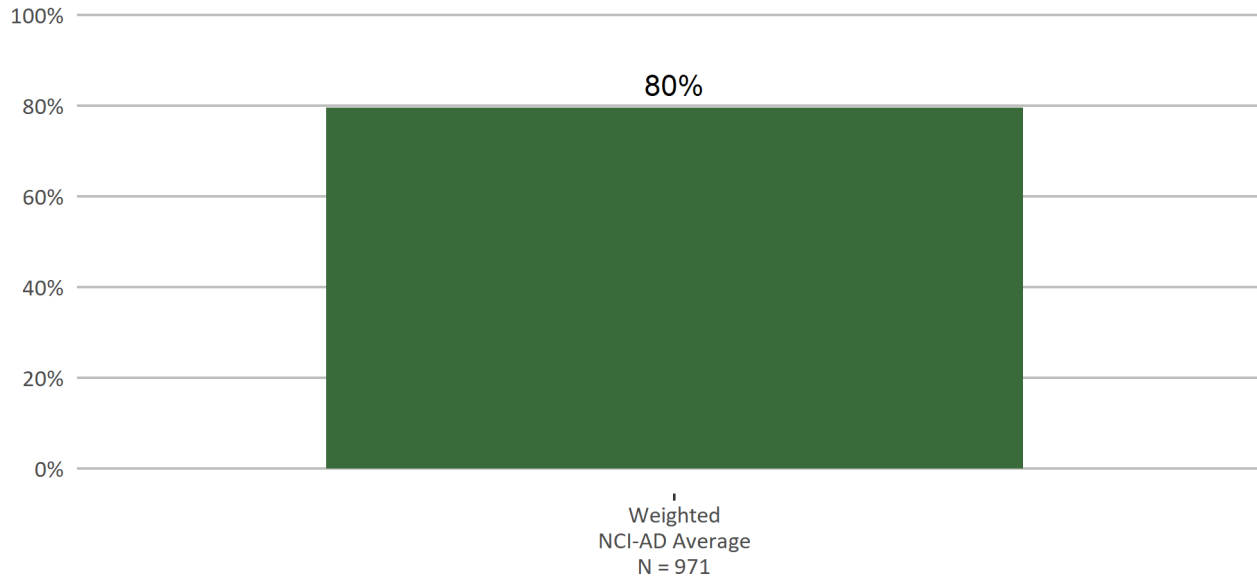


Table 123. Gets information about services in their preferred language (if preferred language is not English)

Proxy respondents were allowed for this question.

Program	Yes, all information	Some Information	No	N
Weighted NCI-AD Average	51%	29%	20%	971

Services and supports are delivered
in a way that is respectful of
their culture

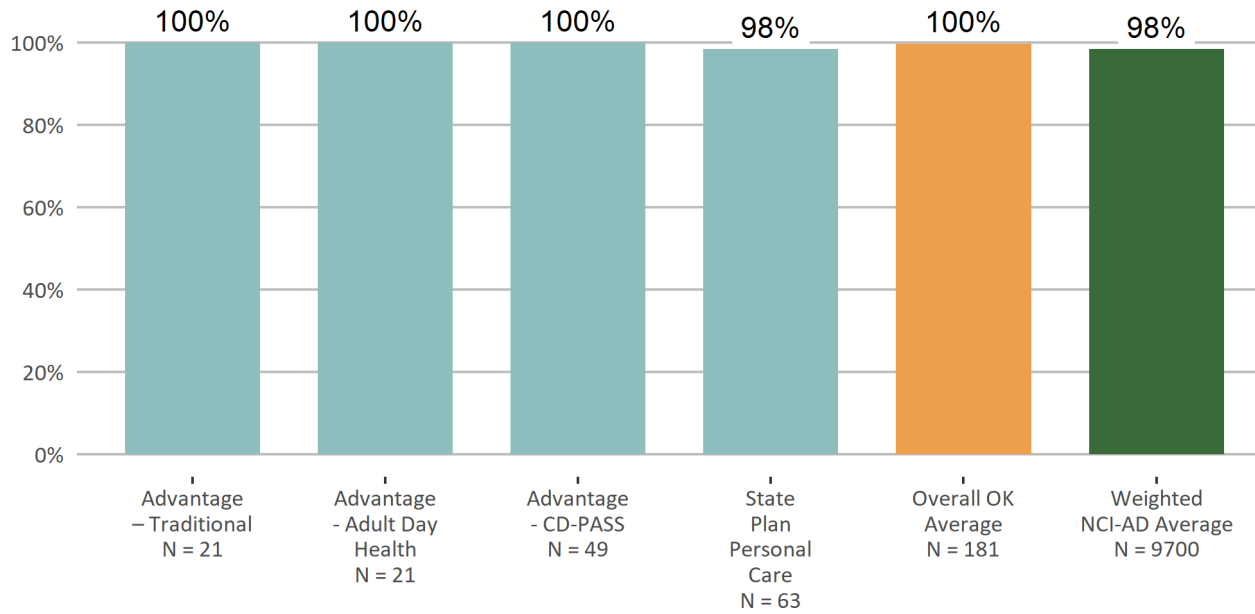


Table 124. Services and supports are delivered in a way that is respectful of their culture

Program	Yes	Sometimes, or some services	No	N
Advantage – Traditional	100%	0%	0%	21
Advantage - Adult Day Health	100%	0%	0%	21
Advantage - CD-PASS	98%	2%	0%	49
State Plan Personal Care	97%	2%	2%	63
Overall OK Average	97%	3%	0%	181
Weighted NCI-AD Average	96%	3%	2%	9,700

People who are paid to help them
treat them with respect

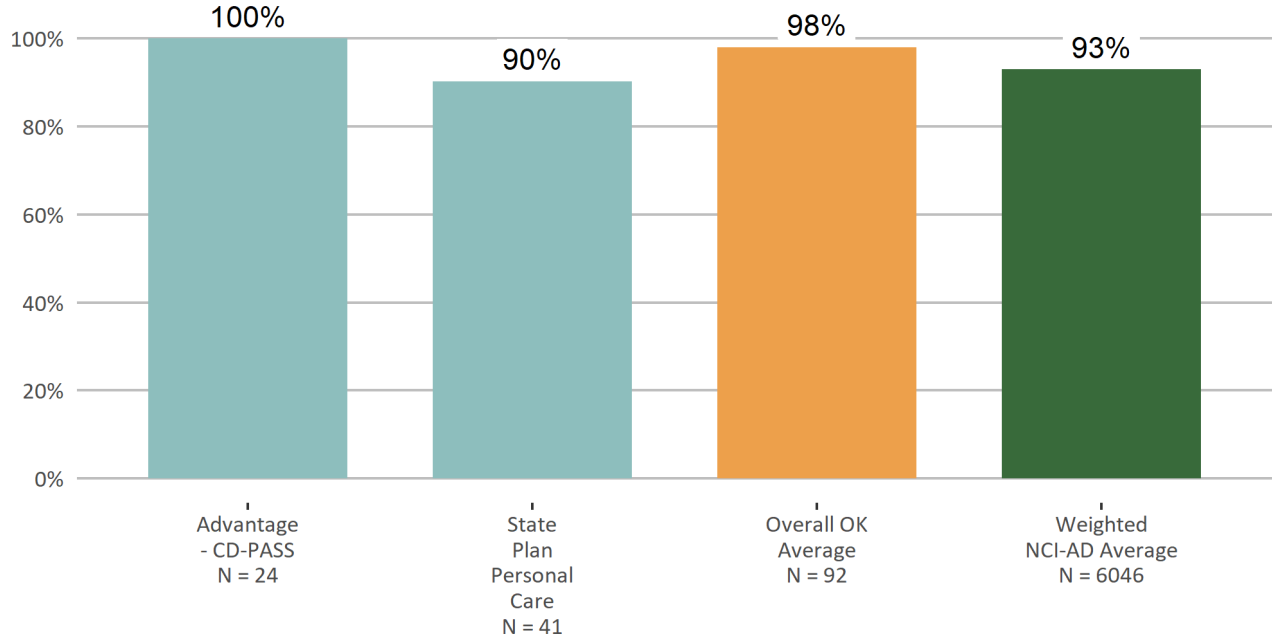


Table 125. People who are paid to help them treat them with respect

Program	Yes, all paid support workers, always or almost always	Some, or usually	No, never or rarely	N
Advantage - CD-PASS	100%	0%	0%	24
State Plan Personal Care	90%	10%	0%	41
Overall OK Average	98%	2%	0%	92
Weighted NCI-AD Average	93%	6%	1%	6,046

Others ask before coming into their home/room (if living in a group setting)

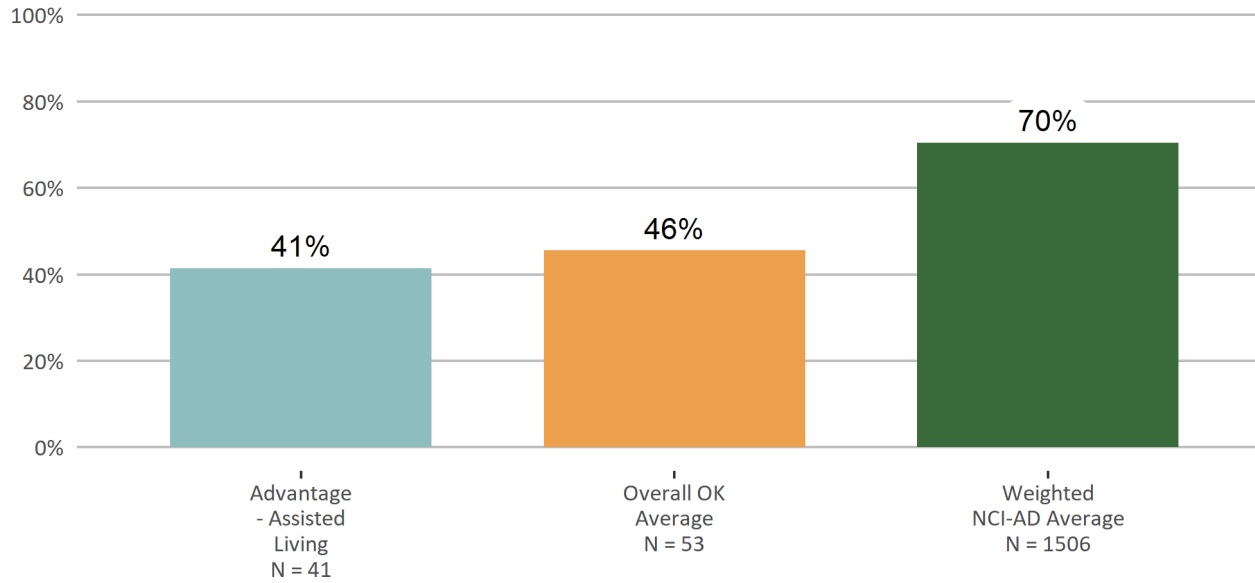


Table 126. Others ask before coming into their home/room (if living in a group setting)

Program	Yes, always	Usually, but not always	Sometimes, rarely, or never	N
Advantage - Assisted Living	41%	44%	15%	41
Overall OK Average	46%	38%	17%	53
Weighted NCI-AD Average	70%	20%	9%	1,506

Able to lock doors to room (if living in a group setting)

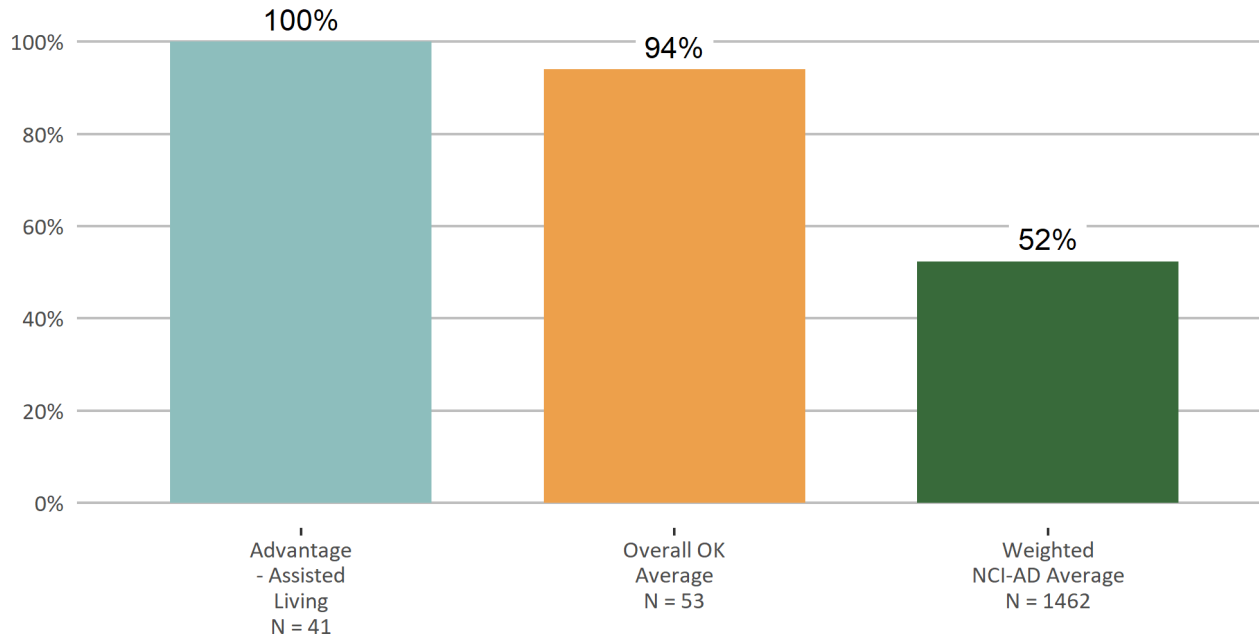


Table 127. Able to lock doors to room (if living in a group setting)

Program	Yes	No	N
Advantage - Assisted Living	100%	0%	41
Overall OK Average	94%	6%	53
Weighted NCI-AD Average	52%	48%	1,462

Has enough privacy where lives (if living in a group setting)

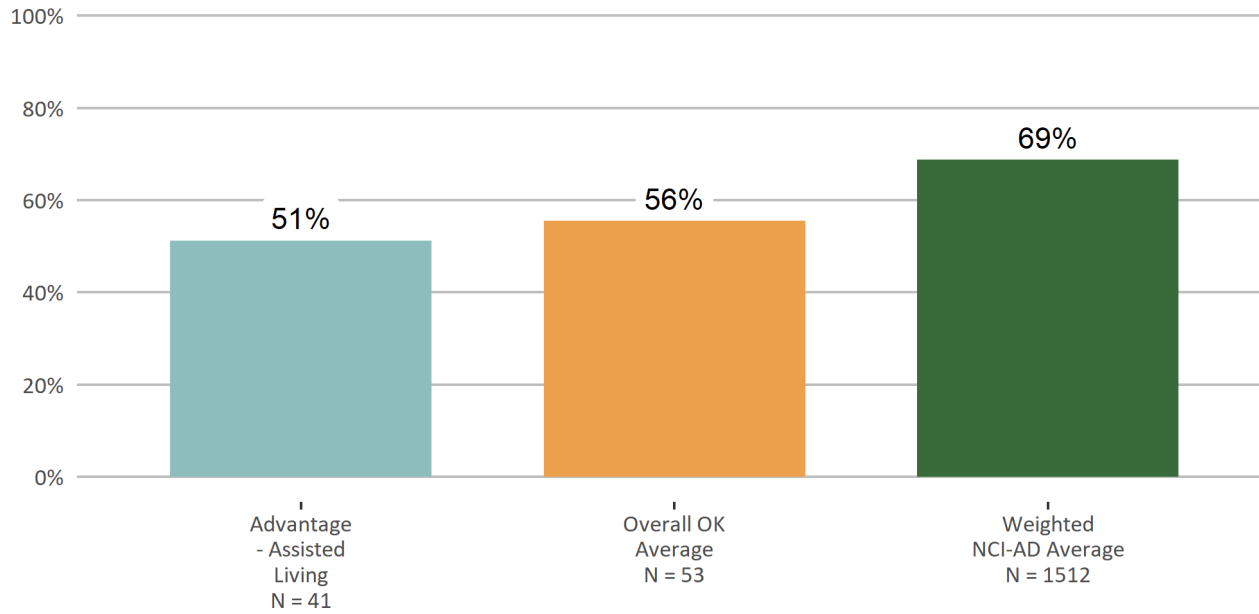
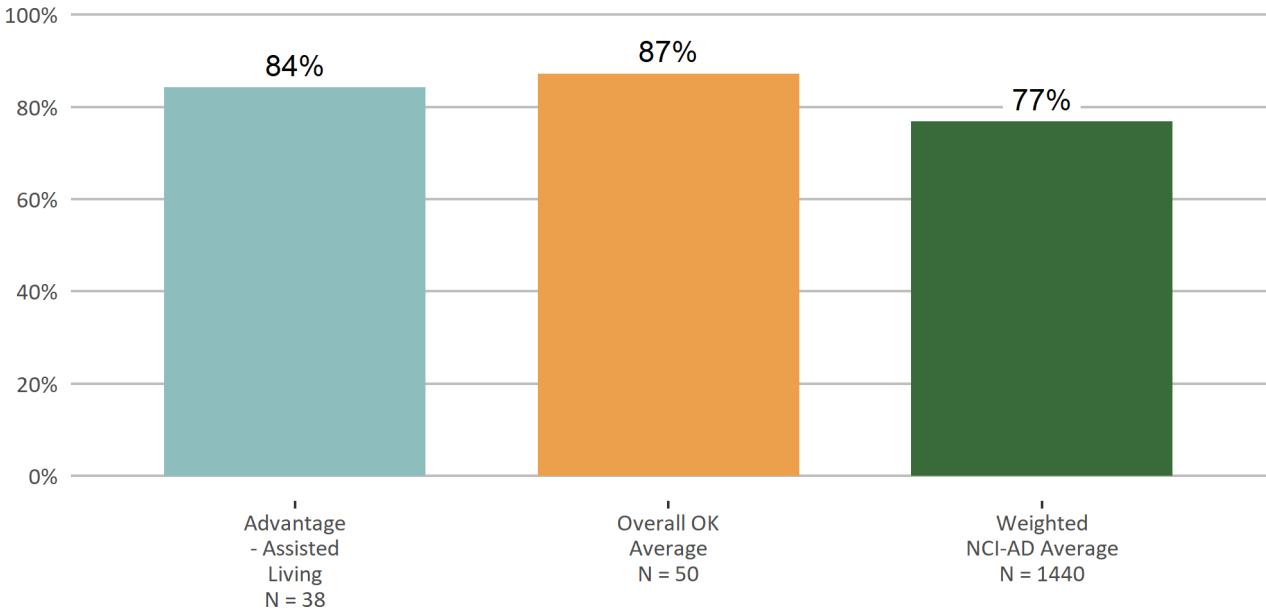


Table 128. Has enough privacy where lives (if living in a group setting)

Program	Yes, always	Usually, but not always	Sometimes, rarely, or never	N
Advantage - Assisted Living	51%	34%	15%	41
Overall OK Average	56%	32%	13%	53
Weighted NCI-AD Average	69%	19%	12%	1,512

Can have visitors at any time (if living in a group setting)

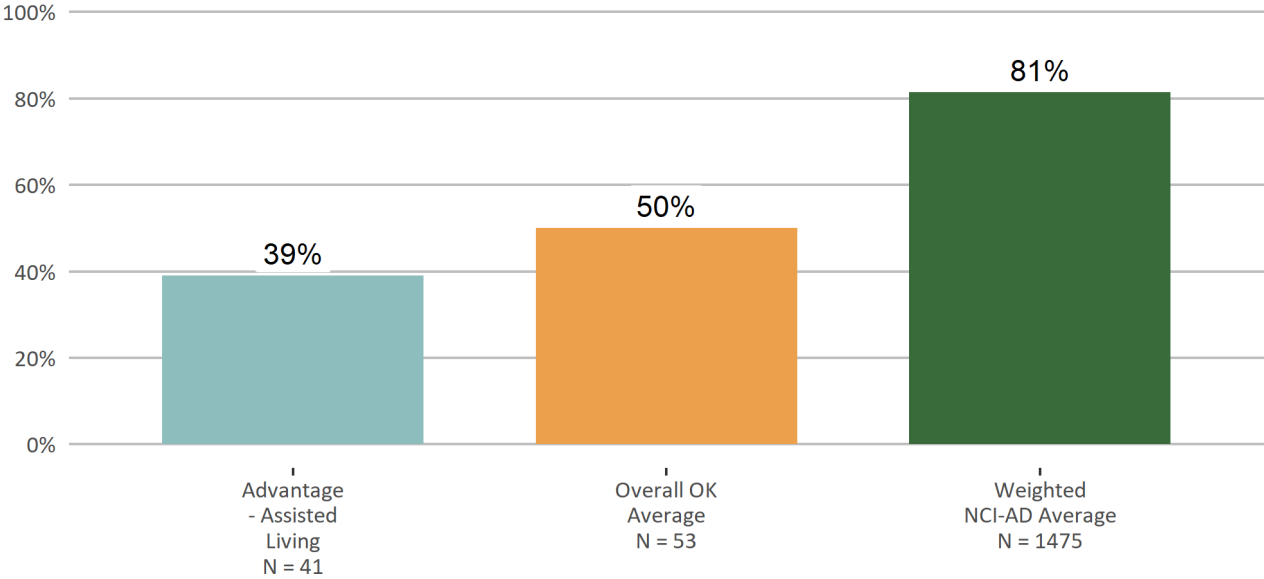


Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
2022-23 Adult Consumer Survey National Results | 280

Table 129. Can have visitors at any time (if living in a group setting)

Program	Yes	No	N
Advantage - Assisted Living	84%	16%	38
Overall OK Average	87%	13%	50
Weighted NCI-AD Average	77%	23%	1,440

Can get something to eat or grab a snack anytime they (if living in a group setting)



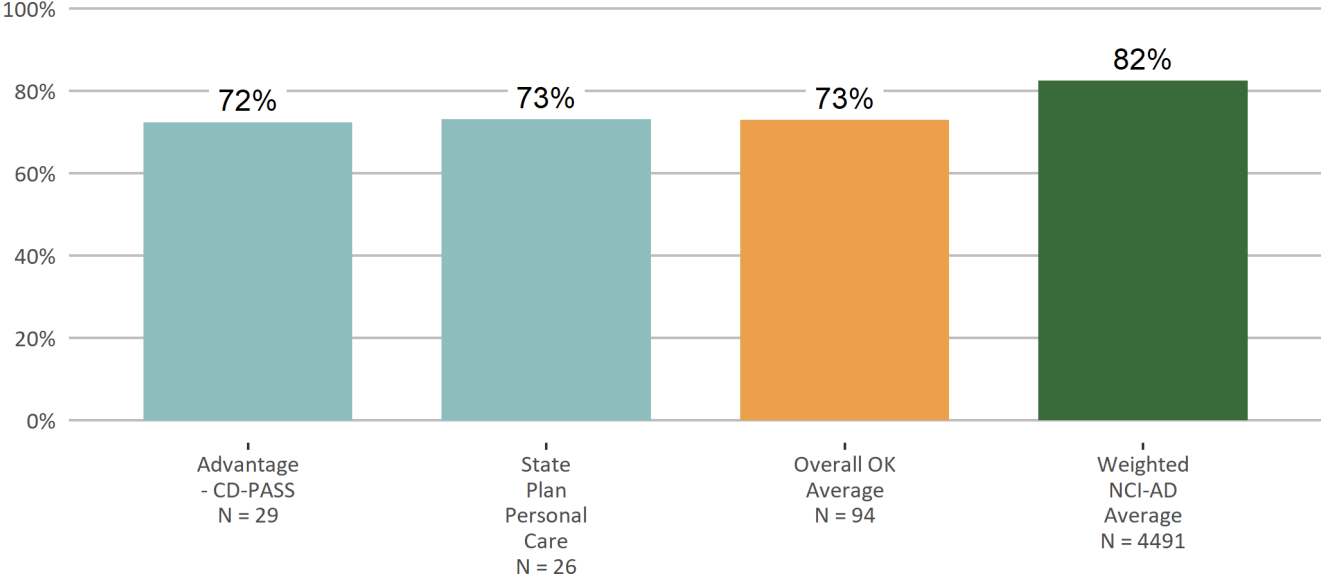
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
2022-23 Adult Consumer Survey National Results | 282

Table 130. Can get something to eat or grab a snack anytime they (if living in a group setting)

Program	Yes	No	N
Advantage - Assisted Living	39%	61%	41
Overall OK Average	50%	50%	53
Weighted NCI-AD Average	81%	19%	1,475

Person-Centered Planning

Very or fully involved in making decisions about what is in the service plan



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
2022-23 Adult Consumer Survey National Results | 285

Table 131. Involvement in making decisions about what is in the service plan

Program	Very or fully involved	Somewhat	Very little	Not at all	N
Advantage - CD-PASS	72%	17%	7%	3%	29
State Plan Personal Care	73%	19%	8%	0%	26
Overall OK Average	73%	20%	5%	2%	94
Weighted NCI-AD Average	82%	14%	2%	2%	4,491

Remembers their last service planning meeting

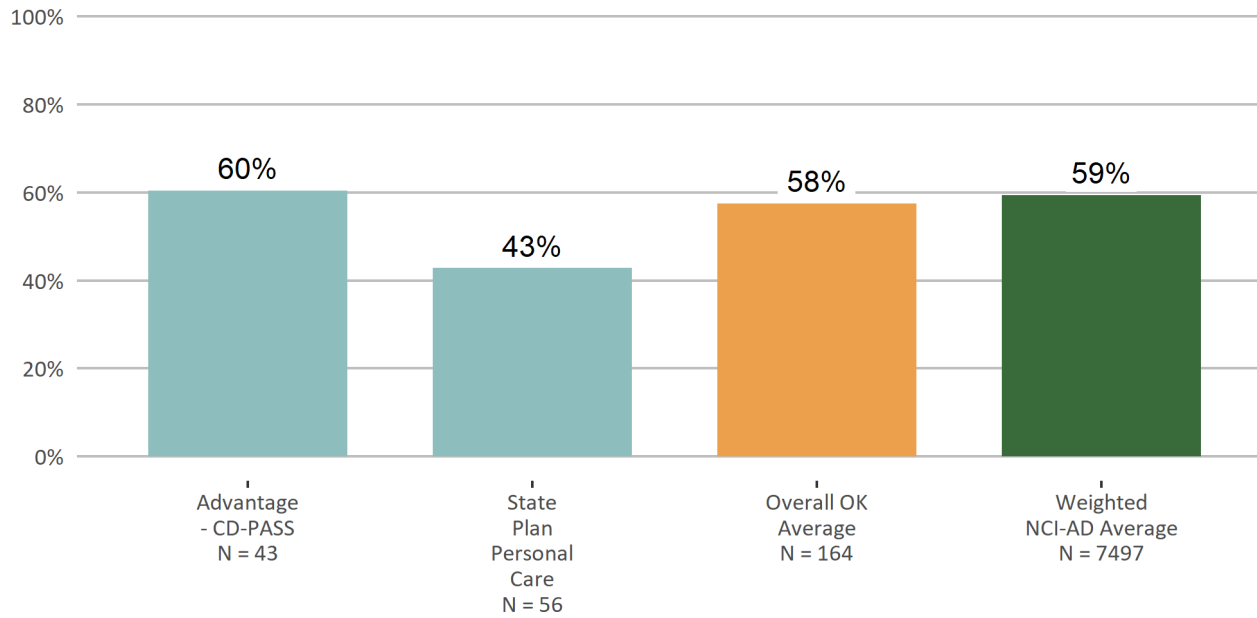


Table 132. Remembers their last service planning meeting

Program	Yes	No	N
Advantage - CD-PASS	60%	40%	43
State Plan Personal Care	43%	57%	56
Overall OK Average	58%	42%	164
Weighted NCI-AD Average	59%	41%	7,497

Service planning meeting took place
at a time that was good for them

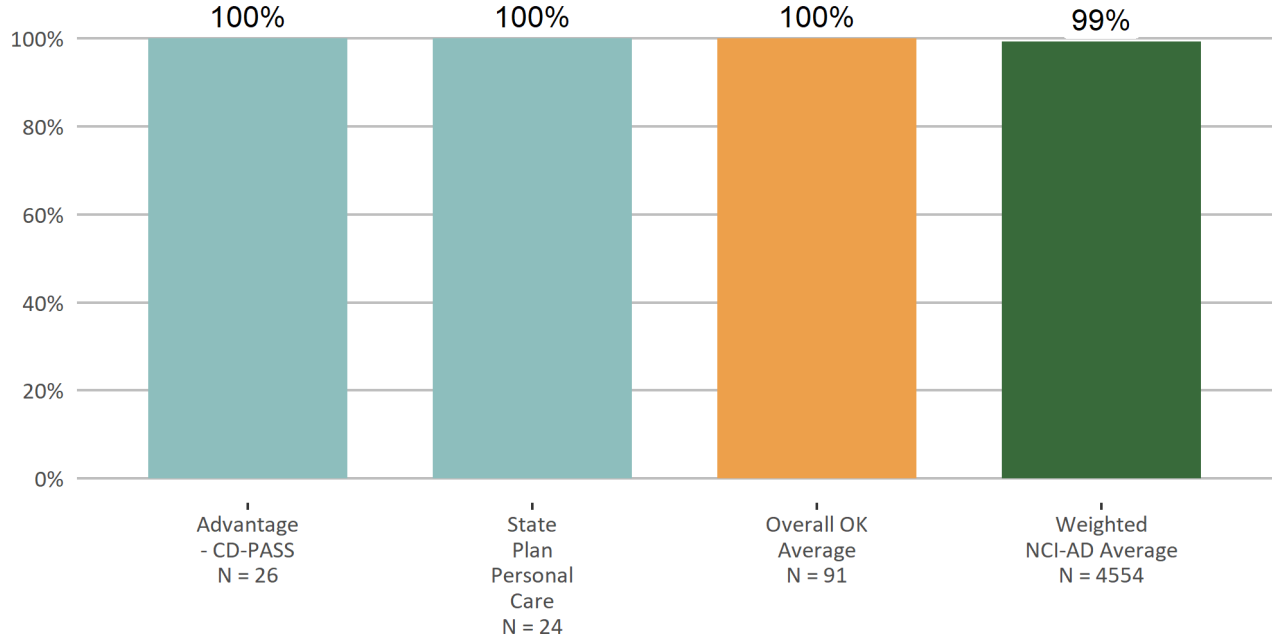


Table 133. Service planning meeting took place at a time that was good for them

Program	Yes	No	N
Advantage - CD-PASS	100%	0%	26
State Plan Personal Care	100%	0%	24
Overall OK Average	100%	0%	91
Weighted NCI-AD Average	99%	1%	4,554

Service planning meeting took place
in a place that was good for them

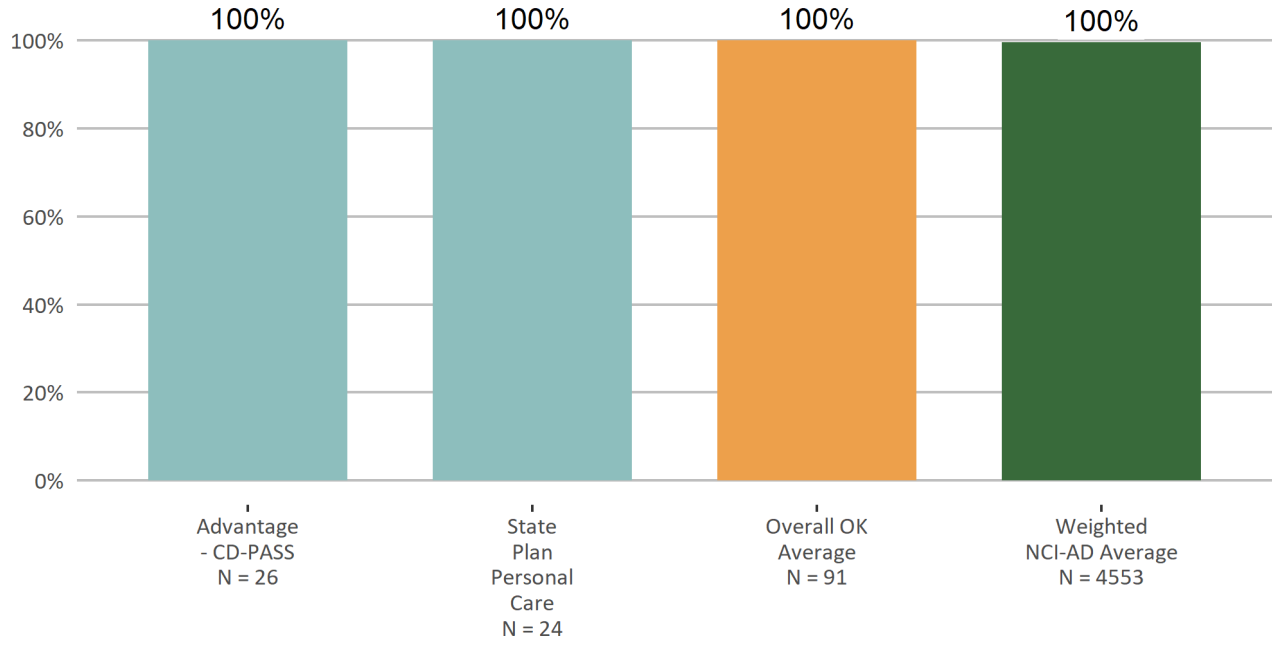


Table 134. Service planning meeting took place in a place that was good for them

Program	Yes	No	N
Advantage - CD-PASS	100%	0%	26
State Plan Personal Care	100%	0%	24
Overall OK Average	100%	0%	91
Weighted NCI-AD Average	100%	0%	4,553

Service planning meeting included
the people they wanted to be there

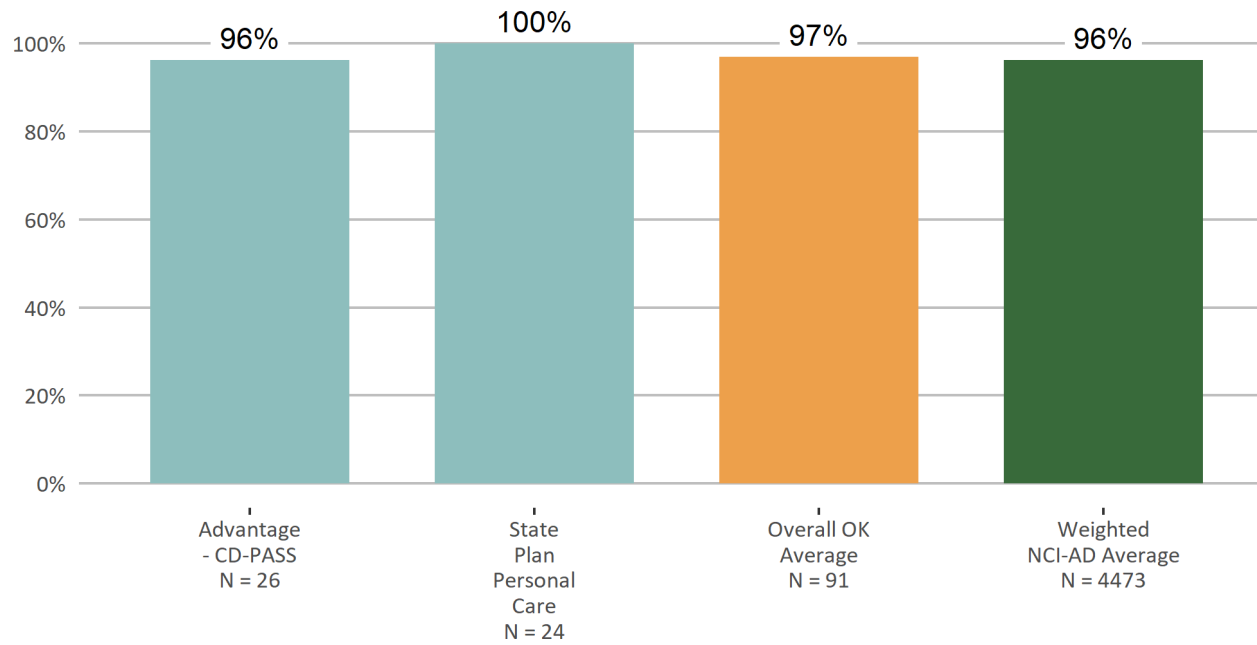


Table 135. Service planning meeting included the people they wanted to be there

Program	Yes	Some People	No	N
Advantage - CD-PASS	96%	4%	0%	26
State Plan Personal Care	100%	0%	0%	24
Overall OK Average	97%	3%	0%	91
Weighted NCI-AD Average	96%	2%	2%	4,473

People at the service planning meeting listened to needs and preferences

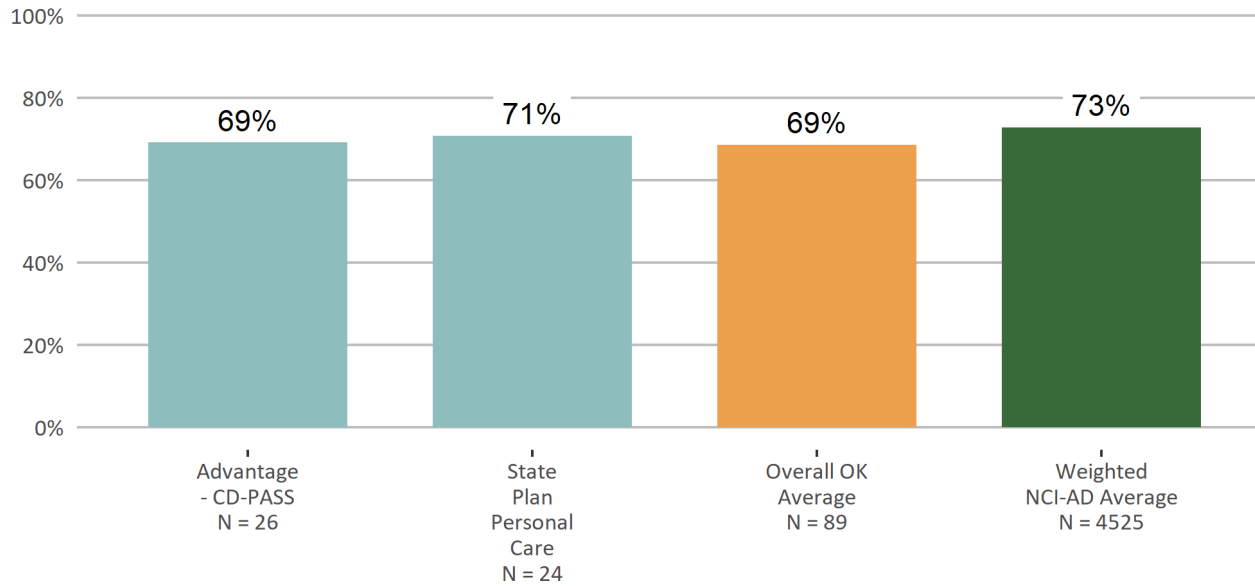
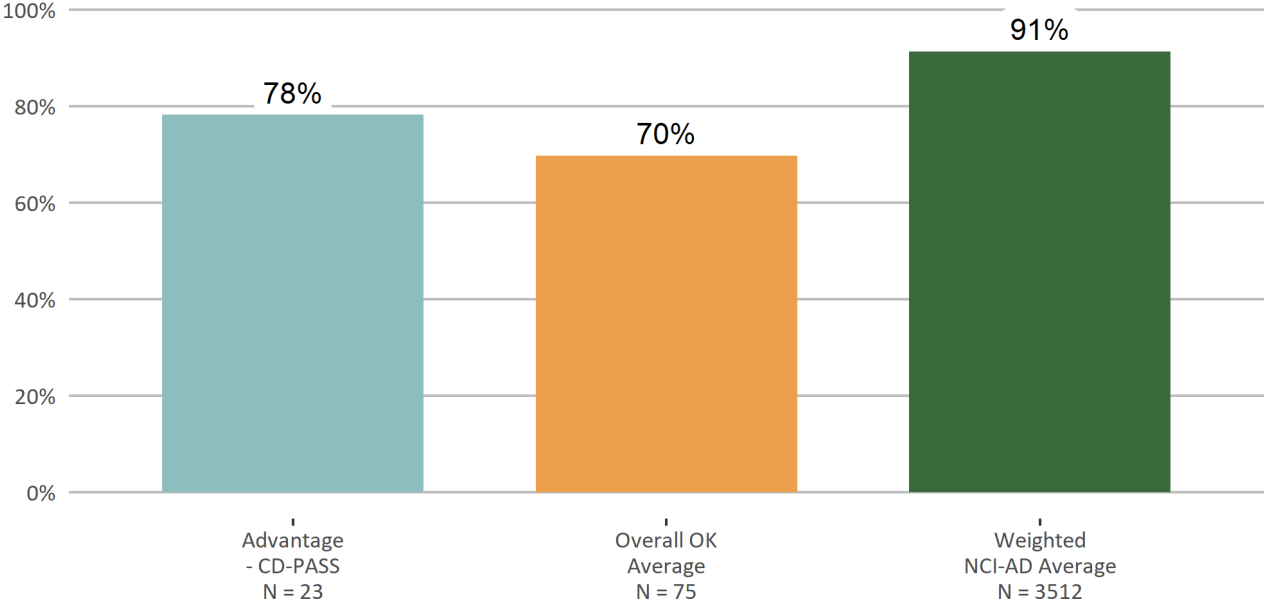


Table 136. People at the service planning meeting listened to needs and preferences

Program	Completely	Mostly	Somewhat	Very little	Not at all	N
Advantage - CD-PASS	69%	23%	0%	8%	0%	26
State Plan Personal Care	71%	21%	8%	0%	0%	24
Overall OK Average	69%	24%	3%	5%	0%	89
Weighted NCI-AD Average	73%	20%	5%	1%	1%	4,525

Received a copy of the service plan
after the service planning meeting



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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Table 137. Received a copy of the service plan after the service planning meeting

Program	Yes	No	N
Advantage - CD-PASS	78%	22%	23
Overall OK Average	70%	30%	75
Weighted NCI-AD Average	91%	9%	3,512

Current service plan reflects what was talked about at the service plan meeting

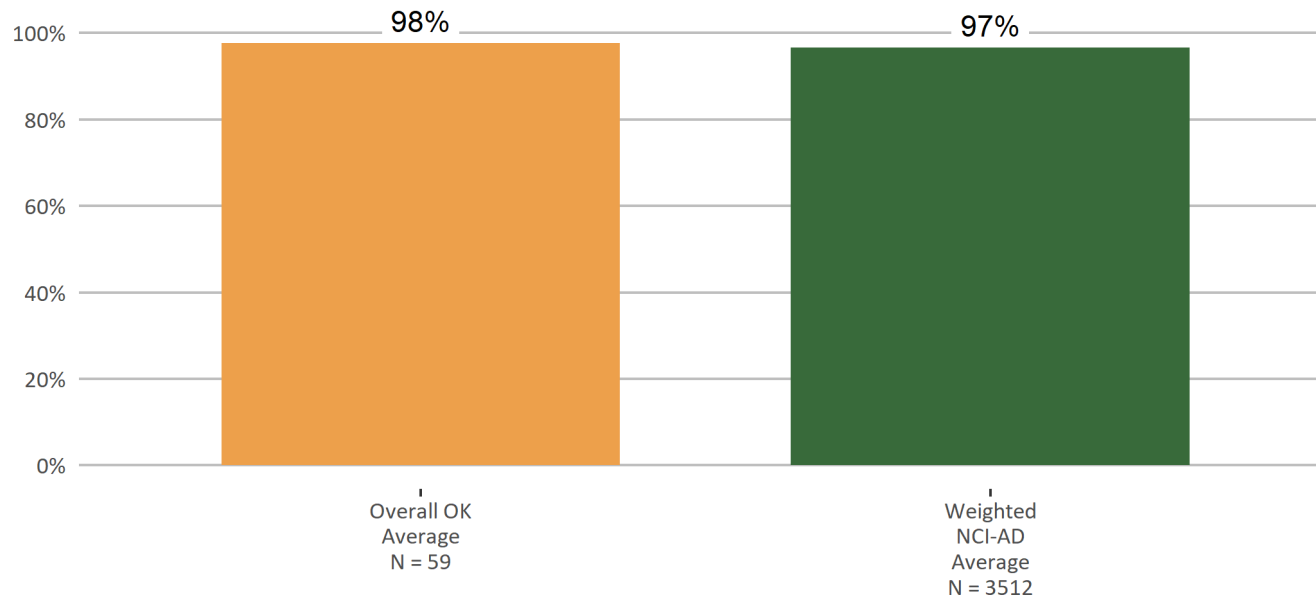
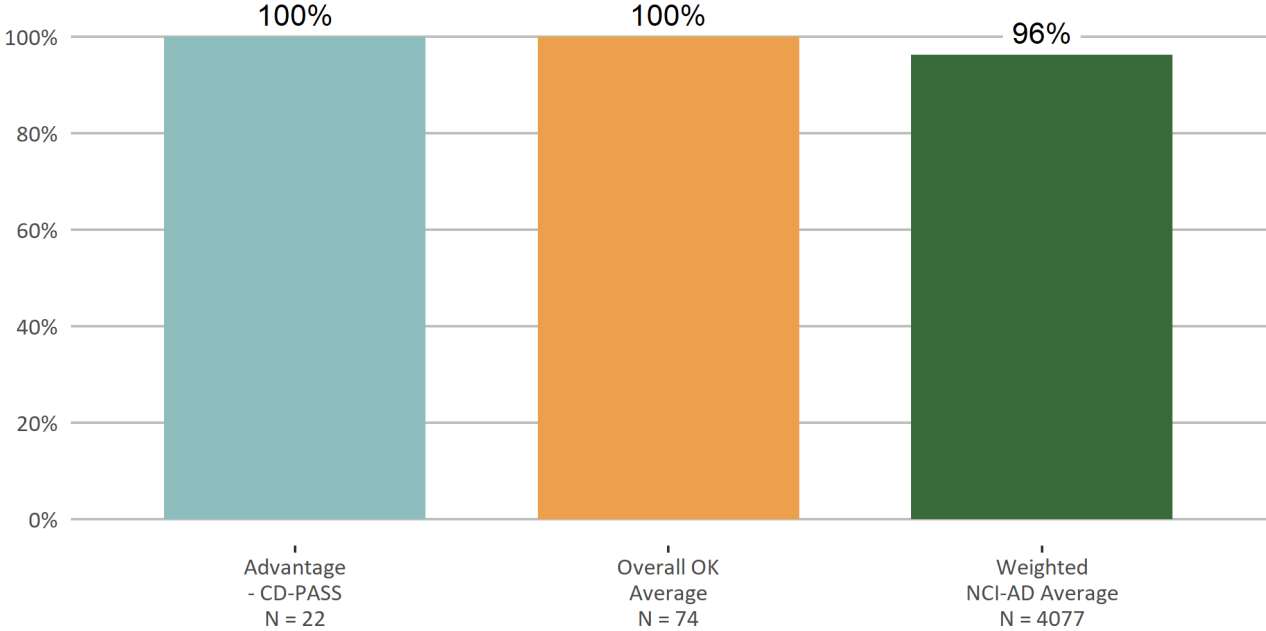


Table 138. Current service plan reflects what was talked about at the service plan meeting

Program	Yes, completely	Yes, in part	No	N
Overall OK Average	90%	7%	2%	59
Weighted NCI-AD Average	90%	6%	3%	3,512

Choices and preferences are reflected in current service plan



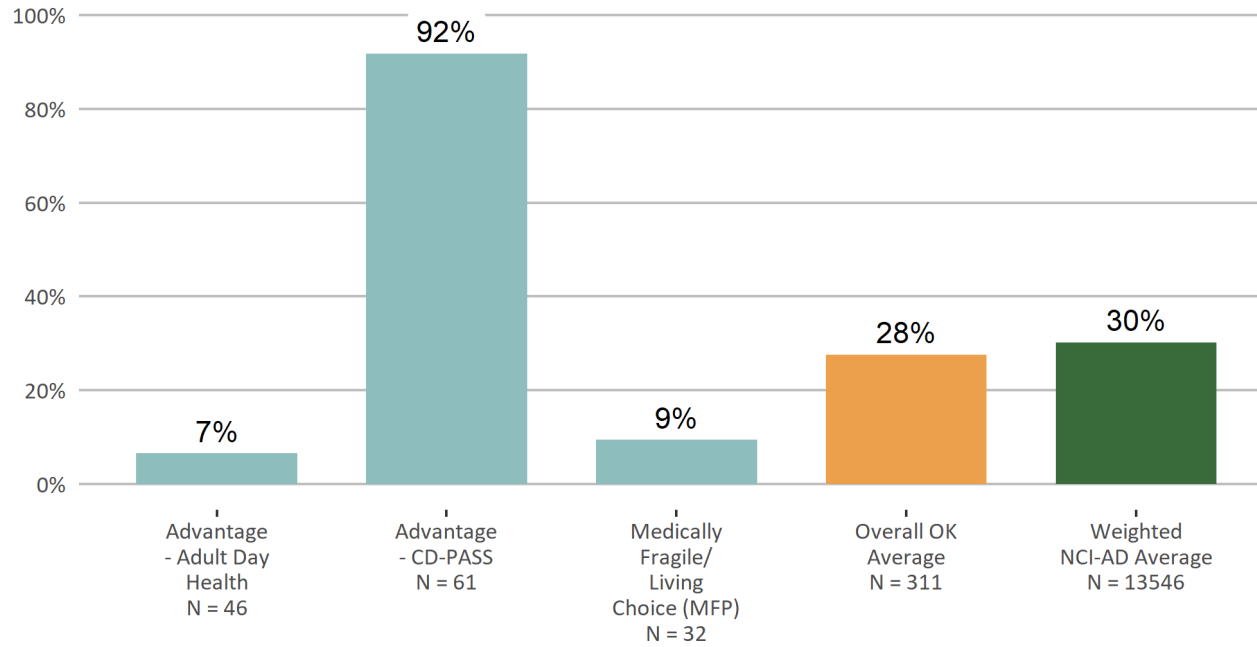
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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Table 139. Choices and preferences are reflected in current service plan

Program	Yes, all/completely	Yes, some/In Part	No	N
Advantage - CD-PASS	82%	18%	0%	22
Overall OK Average	87%	13%	0%	74
Weighted NCI-AD Average	84%	12%	4%	4,077

Self-Direction

Uses self-directed supports option



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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Table 140. Uses self-directed supports option

Information may only come from existing records.

Program	Yes	No	Don't Know	N
Advantage – Traditional	0%	100%	0%	25
Advantage - Assisted Living	0%	100%	0%	58
Advantage - Adult Day Health	7%	93%	0%	46
Advantage - CD-PASS	92%	8%	0%	61
State Plan Personal Care	0%	100%	0%	89
Medically Fragile/Living Choice (MFP)	9%	91%	0%	32
Overall OK Average	28%	72%	0%	311
Weighted NCI-AD Average	30%	60%	10%	13,546

Makes decisions about services that are self directed

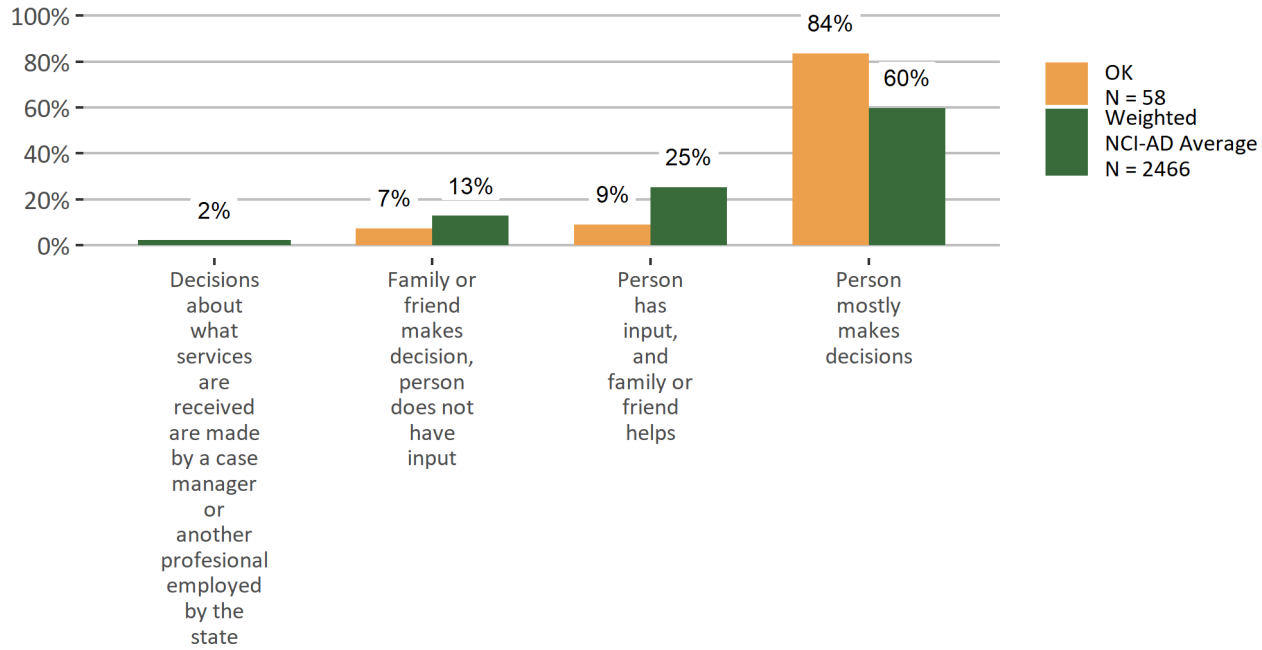


Table 141. Makes decisions about services that are self-directed

Proxy respondents were allowed for this question. Newly added question in 2022-23.

Program	Decisions about what services are received are made by a case manager or another professional employed by the state	Family or friend makes decision, person does not have input	Person has input, and family or friend helps	Person mostly makes decisions	N
Advantage - CD-PASS	0%	6%	10%	85%	52
Overall OK Average	0%	7%	9%	84%	58
Weighted NCI-AD Average	2%	13%	25%	60%	2,466

Has enough help deciding how to direct services, like making decisions about how and when services are received

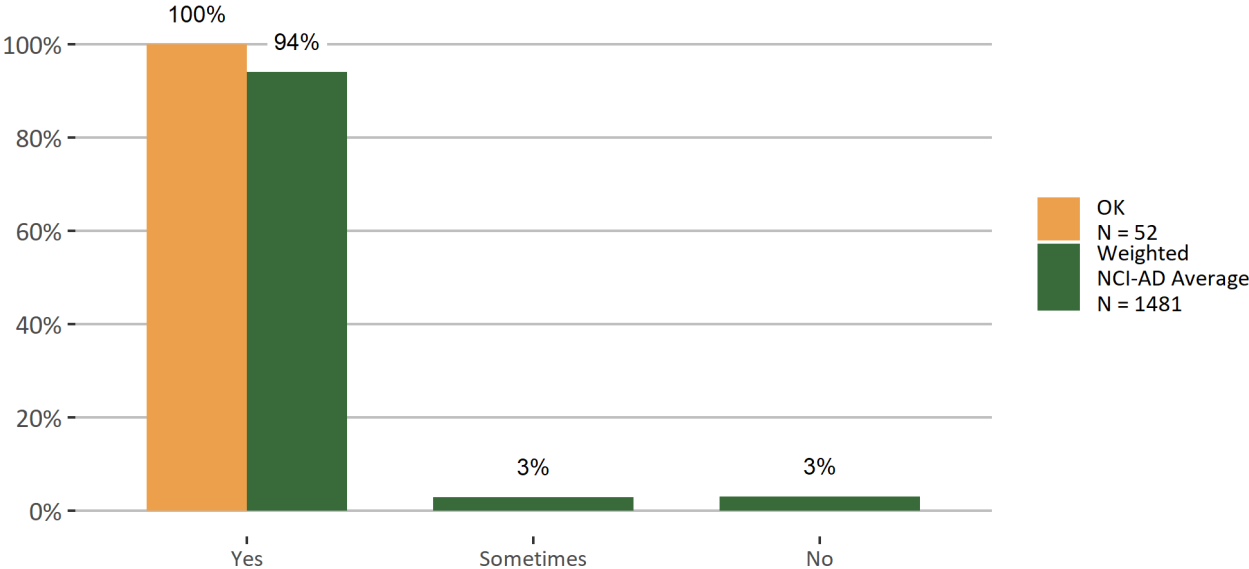
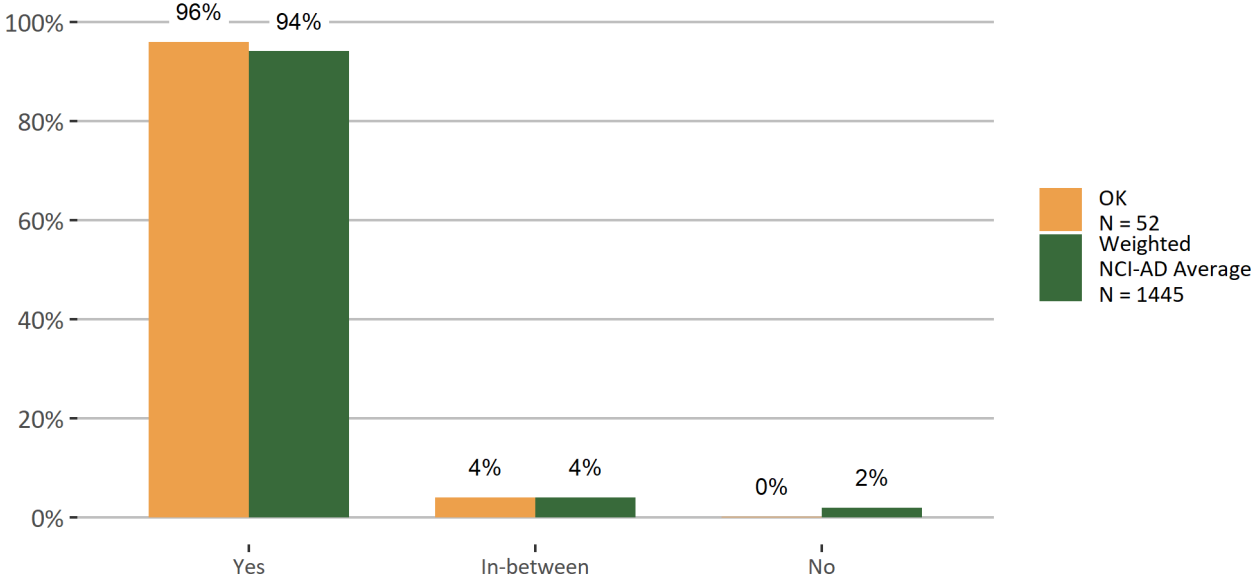


Table 142. Has enough help deciding how to direct services, like making decisions about how and when services are received

Proxy respondents were allowed for this question. Newly added question in 2022-23.

Program	Yes	Sometimes	No	N
Advantage - CD-PASS	100%	0%	0%	48
Overall OK Average	100%	0%	0%	52
Weighted NCI-AD Average	94%	3%	3%	1,481

Can make changes to the services and supports you self-direct if needed



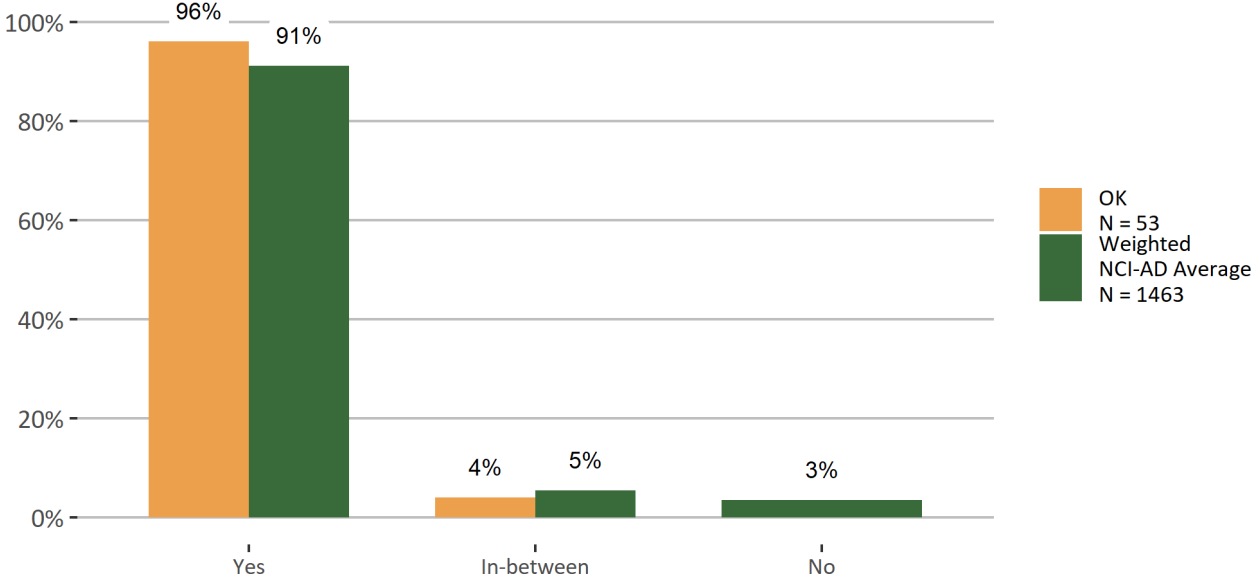
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
2022-23 Adult Consumer Survey National Results | 310

Table 143. Can make changes to the services and supports you self-direct if needed

Proxy respondents were allowed for this question. Newly added question in 2022-23.

Program	Yes	In-between	No	N
Advantage - CD-PASS	96%	4%	0%	47
Overall OK Average	96%	4%	0%	52
Weighted NCI-AD Average	94%	4%	2%	1,445

Has the amount of control wanted
with the services that are
self-directed



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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Table 144. Has the amount of control wanted with the services that are self-directed

Proxy respondents were allowed for this question. Newly added question in 2022-23.

Program	Yes	In-between	No	N
Advantage - CD-PASS	96%	4%	0%	48
Overall OK Average	96%	4%	0%	53
Weighted NCI-AD Average	91%	5%	3%	1,463

Services and supports wanted to self direct are always available

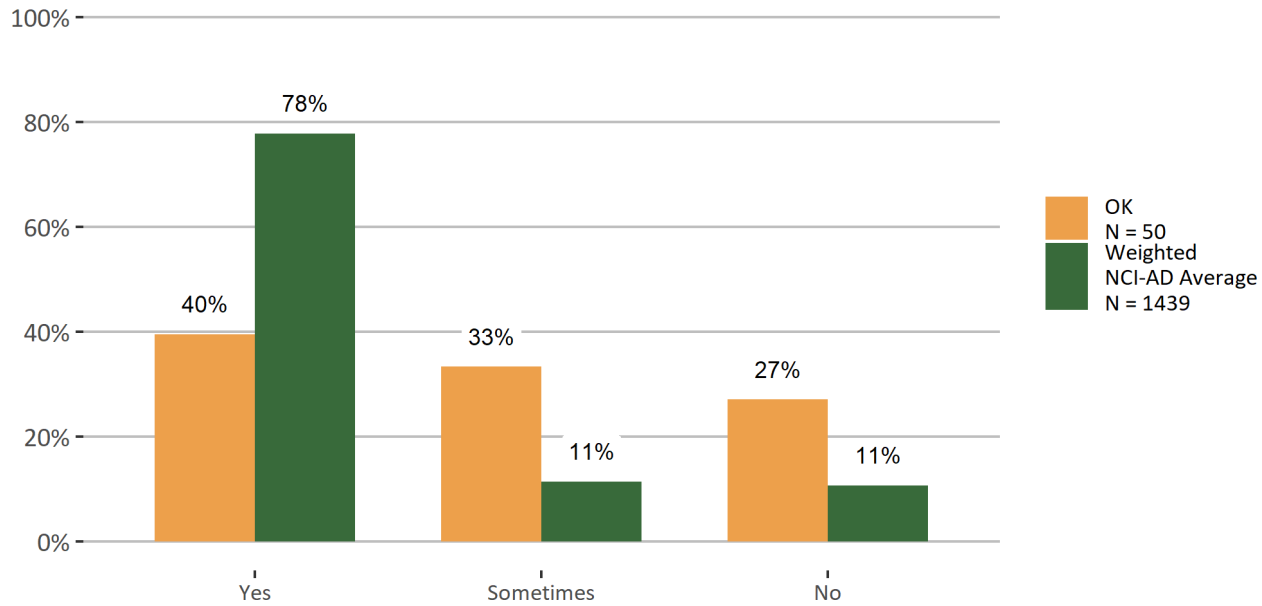


Table 145. Services and supports wanted to self-direct are always available

Proxy respondents were allowed for this question. Newly added question in 2022-23.

Program	Yes	Sometimes	No	N
Advantage - CD-PASS	41%	30%	28%	46
Overall OK Average	40%	33%	27%	50
Weighted NCI-AD Average	78%	11%	11%	1,439

Gets information about budget and services from the financial management service (FMS)

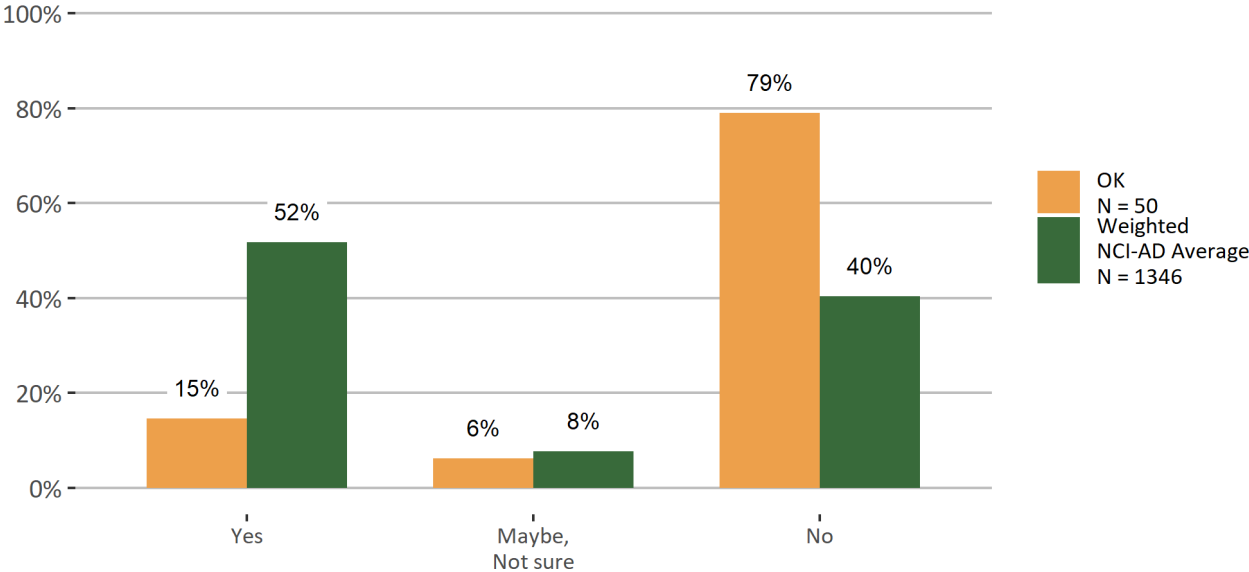


Table 146. Gets information about budget and services from the financial management service (FMS)

Proxy respondents were allowed for this question. Newly added question in 2022-23.

Program	Yes	Maybe, Not sure	No	N
Advantage - CD-PASS	16%	7%	78%	45
Overall OK Average	15%	6%	79%	50
Weighted NCI-AD Average	52%	8%	40%	1,346

Information received from the FMS is easy to understand

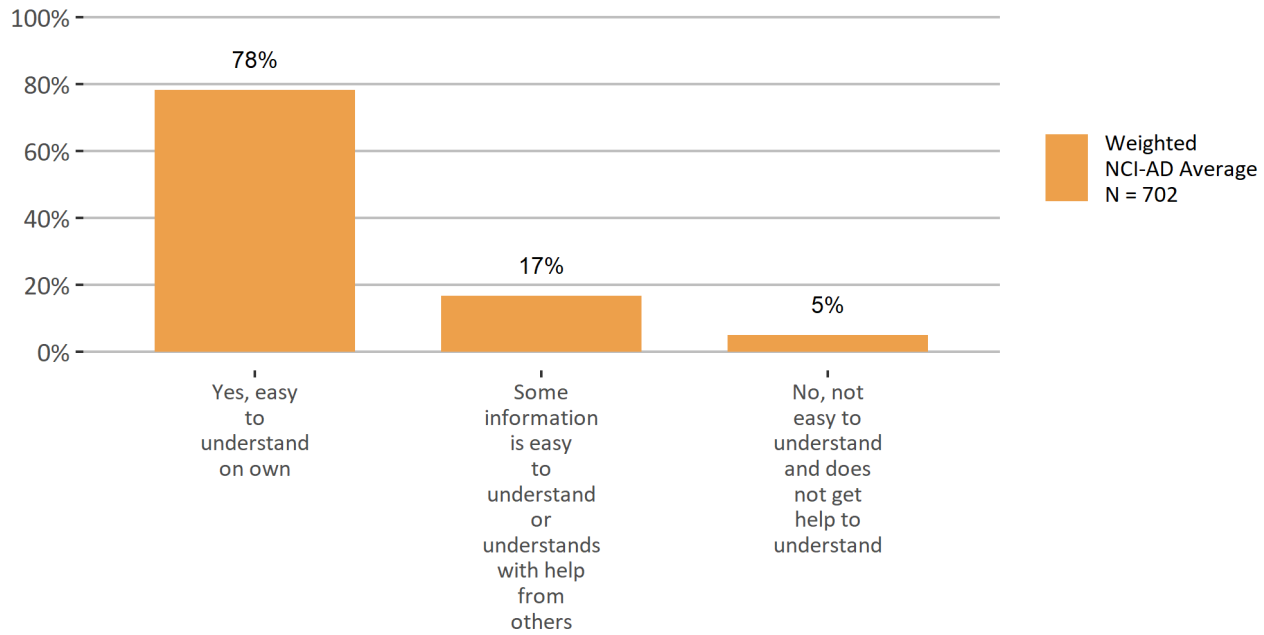
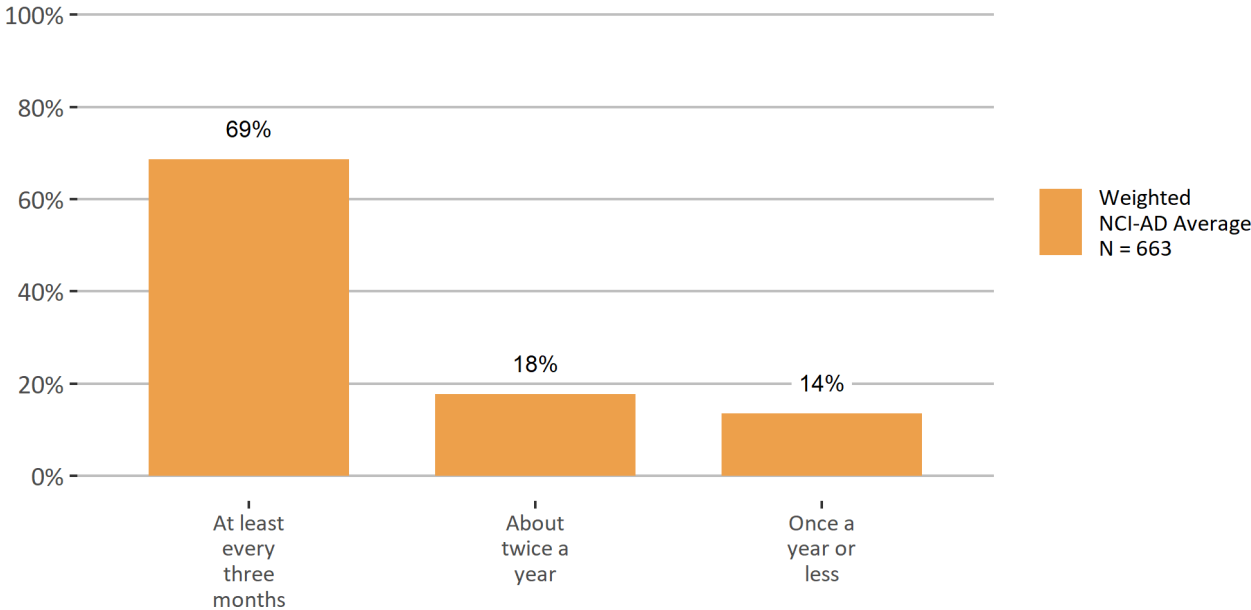


Table 147. Information received from the FMS is easy to understand

Proxy respondents were allowed for this question. Newly added question in 2022-23.

Program	Yes, easy to understand on own	Some information is easy to understand or understands with help from others	No, not easy to understand and does not get help to understand	N
Weighted NCI-AD Average	78%	17%	5%	702

Frequency of receiving information about budget and services from FMS



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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Table 148. Frequency of receiving information about budget and services from FMS

Proxy respondents were allowed for this question. Newly added question in 2022-23.

Program	At least every three months	About twice a year	Once a year or less	N
Weighted NCI-AD Average	69%	18%	14%	663

Parts of self-direction need help with

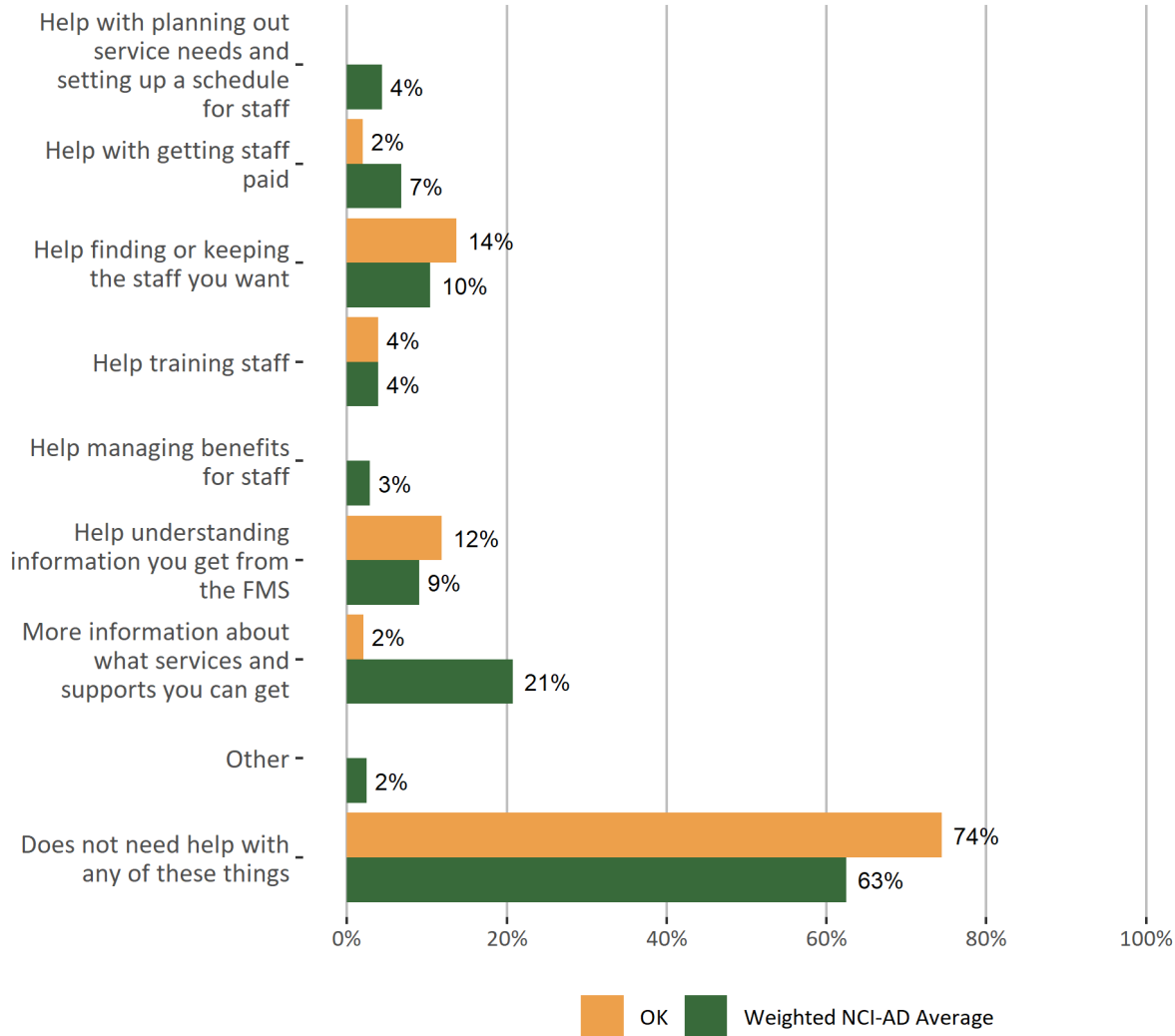


Table 149. Parts of self-direction need help with

Proxy respondents were allowed for this question. Newly added question in 2022-23.

Program	Help with planning out service needs and setting up a schedule for staff	Help with getting staff paid	Help finding or keeping the staff you want	Help training staff	Help managing benefits for staff	Help understanding information you get from the FMS	More information about what services and supports you can get	Other	Does not need help with any of these things
Weighted NCI-AD Average	4%	7%	10%	4%	3%	9%	21%	2%	63%