



*National Core Indicators- Aging and Disabilities (NCI-AD)
Adult Consumer Survey State Results*

Washington

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Introduction

Established in 2015, National Core Indicators—Aging and Disabilities™ (NCI-AD™) is a voluntary effort by state aging and physical disability agencies to measure and track their performance using a standardized set of nationally validated measures. The effort is coordinated by Advancing States and Human Services Research Institute (HSRI). Learn more about our history [here](#).

In 2022-23 a total of 18 states participated in NCI-AD. Not all participating states do all surveys every year.

Adult Consumer Survey

The NCI-AD Adult Consumer Survey (ACS), is standardized survey conducted with a person receiving long term services and supports (LTSS) through state aging and physical disability systems. Surveys are conducted by trained surveyors through in-person, secure video meeting, or over-the-phone conversations with service participants. The main part of the survey contains subjective questions about how well services are supporting the person; these can only be answered by the person themselves. A subset of more objective questions may be answered by a proxy respondent if needed. In addition to the questions for service participants, the survey also collects background information on the person –demographic and service-related data – mainly from service agency records. In 2022-23, the survey included two state-optional modules:

Person-Centered Planning Module (state-optional). This is a state-optional series of questions that ask about the person-centered planning process, including the person’s experience developing the service plan and the service planning meeting. The following states conducted the Person-Centered Planning Module: AL, CO, DE, GA, IN, KS, KY, MN, MO, ND, NE, NJ, OH, OK, TN, WA, and WI.

Self-direction Module (state-optional). This state-optional module was added to the 2022-23 ACS. Questions in this section are asked only of those who are using a self-directed supports option and assess experiences specific to self-direction. The following states conducted the Self-direction module: AL, CO, DE, GA, IN, KS, KY, MI, MN, MO, ND, NE, NJ, OH, OK, TN, WA, and WI.

Washington Sample

There is considerable variation in how states’ long-term services and supports (LTSS) programs serving older adults and adults with physical disabilities are organized, funded, and administered. The NCI-AD program allows states to include programs funded through Medicaid, the Older Americans Act, Program of All-Inclusive Care for the Elderly (PACE), state-only funds, and/or other state- and federal-blended funds. The NCI-AD project team works closely with each participating NCI-AD state to advise and track which LTSS program populations and sub-populations are included in the state’s sampling strategy, how that sample is designed and how many surveys are targeted for completion. See detailed information on state sample frames [here](#).

Table A. Statewide Sample

Total Sample Frame	Total Surveys Completed	Overall Margin of Error
77,776	1,364	2.65%

Table B. Classification of 2022-23 State programs

Program	Funding Source	Description of Program	Total Population Eligible for NCI-AD	Total Usable Surveys Collected	MoE (95%Confidence, 0.5 Distribution)	MoE (95%Confidence, 0.7 Distribution)
In-Home	N/A	N/A	54,545	993	3.1%	2.9%
Adult Family Home (AFH)	N/A	N/A	12,287	194	7.0%	6.4%
Adult Residential Care / Enhanced Adult Residential Care (ARC / EARC)	N/A	N/A	7,862	41	15.3%	14.0%
Assisted Living Facility (ALF)	N/A	N/A	7,862	76	11.2%	10.3%
Skilled Nursing Facility (SNF)	N/A	N/A	3,082	60	12.7%	11.6%

What is included in this report?

This report presents Washington 2022-23 ACS demographics and outcomes results. Data are shown for the overall statewide average, broken out by program sampled, and include the weighted NCI-AD Average.

Please note: Extreme caution should be used when interpreting results where the number of valid responses is small. Each program's valid number of responses (valid Ns) is shown in every chart and table in this report. **To protect people's privacy we do not show the data when 20 or fewer people from a state or within a program responded to a question, however their data are included in the overall state average.**

Presentation of Data

Data may be viewed as bar charts or in tables by clicking the appropriate tab for each outcome. Data presented in charts are "collapsed" meaning that data grouped by response options to what is considered to reflect a positive outcome and all other responses. Tables represent the un-collapsed data outcomes. All NCI-AD data are collapsed "yes" responses only, unless otherwise noted.

All state and NCI-AD averages throughout this report are "weighted" to account for any non-proportional sampling of programs and to "rebalance" the states' sample sizes according to their populations of survey-eligible service recipients. *See more details on weighting in Part II of this report.*

Accessibility Statement

National Core Indicators strives to develop accessible resources to support equitable access to information about quality of services. While all charts in this report have been marked as decorative, the data from the charts is all represented in the tables which have been reviewed for accessibility. Should you require other accommodations to make this report accessible for you, please reach out to us at nci@nationalcoreindicators.org.

Demographics

Table 1. Average age (reported for those under 90 years old)

Program	Age	N
In-Home	67.6	948
Adult Family Home (AFH)	66.1	173
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	57.2	39
Assisted Living Facility (AL)	71.5	69
Skilled Nursing Facility (SNF)	70.3	55
Overall WA Average	67.3	1,284
Weighted NCI-AD Average	67.2	14,414

Table 2. Age Category (including those 90 and older)

Program	18-44	45-65	66-89	90+	N
In-Home	5%	34%	56%	5%	993
Adult Family Home (AFH)	8%	32%	49%	11%	194
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	22%	41%	32%	5%	41
Assisted Living Facility (AL)	1%	22%	67%	9%	76
Skilled Nursing Facility (SNF)	2%	15%	75%	8%	60
Overall WA Average	6%	33%	56%	6%	1,364
Weighted NCI-AD Average	7%	30%	56%	6%	15,167

Table 3. Gender

Program	Male	Female	Other	Don't know or unclear	N
In-Home	25%	75%	0%	0%	993
Adult Family Home (AFH)	42%	57%	1%	0%	194
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	66%	34%	0%	0%	41
Assisted Living Facility (AL)	34%	66%	0%	0%	76
Skilled Nursing Facility (SNF)	33%	67%	0%	0%	60
Overall WA Average	30%	70%	0%	0%	1,364
Weighted NCI-AD Average	34%	65%	0%	0%	15,349

Table 4. Race and ethnicity

Categories are not mutually exclusive, therefore N is not shown.

Program	American Indian or Alaska Native	Asian	Black or African American	Pacific Islander	White	Hispanic or Latino	Other	Don't know or unclear
In-Home	5%	9%	11%	1%	35%	6%	1%	0%
Adult Family Home (AFH)	1%	2%	2%	0%	10%	1%	0%	0%
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	0%	0%	0%	0%	3%	0%	0%	0%
Assisted Living Facility (AL)	0%	0%	1%	0%	5%	0%	0%	0%
Skilled Nursing Facility (SNF)	0%	0%	1%	0%	3%	0%	0%	0%
Overall WA Average	6%	12%	15%	2%	56%	7%	1%	1%
Weighted NCI-AD Average	2%	4%	24%	0%	65%	4%	1%	2%

Table 5. Marital status

Program	Single, never married	Married or in domestic partnership	Separated or divorced	Widowed	Don't know or unclear	N
In-Home	23%	14%	39%	24%	1%	969
Adult Family Home (AFH)	32%	14%	37%	17%	0%	191
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	61%	2%	27%	10%	0%	41
Assisted Living Facility (AL)	24%	8%	44%	21%	3%	75
Skilled Nursing Facility (SNF)	29%	5%	46%	20%	0%	59
Overall WA Average	26%	12%	39%	22%	1%	1,335
Weighted NCI-AD Average	27%	17%	28%	25%	4%	14,363

Table 6. Preferred language

Program	English	Spanish	Other	Don't know or unclear	N
In-Home	74%	9%	17%	0%	985
Adult Family Home (AFH)	84%	5%	11%	0%	194
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	95%	0%	5%	0%	41
Assisted Living Facility (AL)	96%	3%	1%	0%	76
Skilled Nursing Facility (SNF)	92%	0%	8%	0%	60
Overall WA Average	79%	7%	14%	0%	1,356
Weighted NCI-AD Average	90%	2%	5%	2%	15,005

Table 7. Preferred means of communication

New Question in 2022-23

Program	Spoken	Gestures or body language	Sign language or finger spelling	Communication aid or device	Other	Don't Know	N
In-Home	96%	1%	0%	1%	1%	1%	984
Adult Family Home (AFH)	73%	21%	1%	0%	3%	3%	192
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	90%	2%	0%	0%	5%	2%	41
Assisted Living Facility (AL)	96%	1%	0%	0%	1%	1%	74
Skilled Nursing Facility (SNF)	95%	3%	0%	0%	2%	0%	59
Overall WA Average	92%	5%	0%	0%	1%	1%	1,350
Weighted NCI-AD Average	95%	2%	0%	0%	1%	2%	14,370

Table 8. Residential designation

Categories created using zip codes and corresponding RUCA codes.

Program	Metropolitan	Micropolitan	Rural	Small town	Don't Know	N
In-Home	85%	9%	3%	2%	0%	977
Adult Family Home (AFH)	96%	4%	0%	0%	1%	194
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	85%	5%	7%	2%	0%	41
Assisted Living Facility (AL)	86%	9%	4%	0%	1%	76
Skilled Nursing Facility (SNF)	95%	3%	0%	0%	2%	59
Overall WA Average	88%	8%	3%	2%	0%	1,347
Weighted NCI-AD Average	72%	14%	5%	9%	1%	14,726

Table 9. Median area income (based on zip code)

Program	\$0- \$9,999	\$10,000- \$19,999	\$20,000- \$29,999	\$30,000- \$39,999	\$40,000- \$49,999	\$50,000- \$59,999	\$60,000- \$69,999	\$70,000- \$79,999	\$80,000- \$89,999	\$90,000- \$99,999	\$100,000 and over	N
In-Home	1%	0%	0%	3%	16%	27%	27%	15%	6%	4%	2%	974
Adult Family Home (AFH)	1%	0%	0%	0%	3%	12%	26%	34%	15%	6%	4%	193
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	0%	0%	0%	15%	12%	34%	32%	5%	2%	0%	0%	41
Assisted Living Facility (AL)	1%	0%	0%	11%	15%	43%	21%	7%	1%	1%	0%	75
Skilled Nursing Facility (SNF)	0%	0%	0%	2%	7%	28%	22%	21%	19%	0%	2%	58
Overall WA Average	1%	0%	0%	3%	13%	26%	26%	18%	8%	4%	2%	1,341
Weighted NCI-AD Average	1%	0%	1%	9%	25%	29%	15%	9%	6%	3%	3%	14,656

Programs with more than 25% missing or don't know are marked with *
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Table 10. Type of Residence

Program	Own or family house or apartment	Senior living apartment or complex	Group home, adult family home, foster home, host home	Assisted living facility, residential care facility	Nursing facility, nursing home	Homeless or temporary shelter	Other	Don't know or unclear	N
In-Home	88%	10%	0%	0%	0%	1%	2%	0%	993
Adult Family Home (AFH)	1%	0%	98%	1%	0%	0%	0%	0%	194
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	0%	0%	5%	95%	0%	0%	0%	0%	41
Assisted Living Facility (AL)	0%	0%	1%	99%	0%	0%	0%	0%	76
Skilled Nursing Facility (SNF)	2%	2%	3%	2%	92%	0%	0%	0%	60
Overall WA Average	62%	7%	16%	10%	4%	0%	1%	0%	1,364
Weighted NCI-AD Average	73%	6%	2%	8%	10%	0%	1%	1%	14,995

Programs with more than 25% missing or don't know are marked with *
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Table 11. Who the person lives with

Categories are not mutually exclusive, therefore N is not shown.

Program	No One – Lives Alone	Spouse or Partner	Other Family	Friend(s)	Live-in PCA	Others	Don't Know or unclear
In-Home	43%	8%	17%	1%	2%	1%	0%
Adult Family Home (AFH)	2%	0%	0%	0%	4%	13%	0%
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	1%	0%	0%	0%	0%	2%	0%
Assisted Living Facility (AL)	4%	0%	0%	0%	0%	2%	0%
Skilled Nursing Facility (SNF)	1%	0%	0%	0%	1%	3%	0%
Overall WA Average	51%	8%	18%	1%	8%	21%	0%
Weighted NCI-AD Average	48%	14%	24%	1%	2%	10%	4%

Table 12. Address changed in the past 6 months

Program	Yes	No	Don't Know or Unclear	N
In-Home	5%	95%	0%	976
Adult Family Home (AFH)	7%	92%	1%	193
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	5%	95%	0%	41
Assisted Living Facility (AL)	3%	96%	1%	76
Skilled Nursing Facility (SNF)	27%	73%	0%	60
Overall WA Average	6%	94%	0%	1,346
Weighted NCI-AD Average	5%	91%	3%	13,850

Table 13. Where people moved from (if moved in the last 6 months)

Program	Own or family house or apartment	Senior living apartment or complex	Group home, adult family home, foster home, host home	Assisted living facility, residential care facility	Nursing facility, nursing home	Homeless or temporary shelter	Other	Don't know or unclear	N
In-Home	86%	2%	0%	0%	0%	2%	10%	0%	51
Overall WA Average	62%	1%	9%	4%	5%	1%	17%	0%	84
Weighted NCI-AD Average	58%	4%	3%	7%	10%	2%	10%	7%	701

Table 14A. Diagnoses

Categories are not mutually exclusive; therefore, N is not shown.

Program	Physical Disability	Traumatic brain injury or other acquired brain injury	Intellectual or other developmental disability	Alzheimer's disease or other dementia	Heart Disease	Cancer
In-Home	54%	12%	7%	7%	26%	13%
Adult Family Home (AFH)	12%	2%	3%	6%	4%	1%
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	1%	1%	1%	1%	1%	1%
Assisted Living Facility (AL)	3%	1%	1%	1%	2%	1%
Skilled Nursing Facility (SNF)	3%	1%	0%	0%	1%	0%
Overall WA Average	73%	16%	12%	16%	32%	16%
Weighted NCI-AD Average	63%	11%	6%	14%	36%	13%

Table 14B. Diagnoses (continued)

Categories are not mutually exclusive; therefore, N is not shown.

Limited or no vision and hearing loss were newly added in 2022-23.

Program	Chronic Obstructive pulmonary disease (COPD)	Stroke	Diabetes	Hypertension (or high blood pressure)	Limited or no vision- legally blind	Hearing loss- severe or profound
In-Home	20%	18%	33%	45%	15%	13%
Adult Family Home (AFH)	2%	3%	6%	7%	2%	1%
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	1%	0%	1%	1%	0%	0%
Assisted Living Facility (AL)	2%	1%	3%	2%	0%	1%
Skilled Nursing Facility (SNF)	0%	1%	1%	2%	0%	0%
Overall WA Average	24%	23%	43%	57%	18%	16%
Weighted NCI-AD Average	24%	18%	38%	60%	15%	11%

Table 15. Person has chronic psychiatric or mental health diagnosis

Program	Yes	No	Don't Know or Unclear	N
In-Home	37%	60%	3%	978
Adult Family Home (AFH)	51%	44%	5%	179
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	73%	28%	0%	40
Assisted Living Facility (AL)	41%	59%	0%	75
Skilled Nursing Facility (SNF)	31%	62%	7%	58
Overall WA Average	41%	56%	3%	1,330
Weighted NCI-AD Average	36%	62%	2%	13,515

Table 16. Level of Mobility

Categories are not mutually exclusive (except 'Don't know or unclear').

Program	Non-Ambulatory	Moves self with wheelchair	Moves self with other aids	Moves self without aids	Don't Know or unclear
In-Home	4%	18%	49%	16%	0%
Adult Family Home (AFH)	4%	5%	5%	5%	0%
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	0%	0%	1%	3%	0%
Assisted Living Facility (AL)	0%	1%	4%	2%	0%
Skilled Nursing Facility (SNF)	1%	3%	1%	0%	0%
Overall WA Average	8%	27%	60%	26%	0%
Weighted NCI-AD Average	8%	22%	58%	24%	4%

Table 17. Has history of frequent falls (more than two falls in a six-month period)

Program	Yes	No	Don't Know or Unclear	N
In-Home	46%	53%	1%	977
Adult Family Home (AFH)	26%	74%	1%	193
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	20%	76%	5%	41
Assisted Living Facility (AL)	22%	77%	1%	74
Skilled Nursing Facility (SNF)	36%	64%	0%	59
Overall WA Average	40%	59%	1%	1,344
Weighted NCI-AD Average	29%	66%	5%	13,727

Table 18. Receives Medicare

information required to come from administrative records

Program	Yes	No	Don't Know or Unclear	N
In-Home	82%	13%	6%	957
Adult Family Home (AFH)	76%	18%	6%	187
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	75%	18%	8%	40
Assisted Living Facility (AL)	74%	12%	14%	74
Skilled Nursing Facility (SNF)	85%	4%	12%	52
Overall WA Average	80%	13%	7%	1,310
Weighted NCI-AD Average	76%	17%	7%	13,432

Table 19. Length of time receiving LTSS services in current program

information required to come from administrative records

Program	0 - 5 months	6 months – less than 1 year	1 year – less than 3 years	3 or more years	Don't know or unclear	N
In-Home	1%	4%	19%	75%	0%	983
Adult Family Home (AFH)	2%	8%	33%	57%	0%	194
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	0%	5%	20%	75%	0%	40
Assisted Living Facility (AL)	0%	8%	25%	67%	0%	76
Skilled Nursing Facility (SNF) *	0%	2%	2%	16%	80%	45
Overall WA Average	1%	5%	21%	70%	2%	1,338
Weighted NCI-AD Average	2%	6%	35%	37%	20%	13,937

Programs with more than 25% missing or don't know are marked with *
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Table 20. Person has legal guardian

information required to come from administrative records

Program	Yes	No	Don't Know or Unclear	N
In-Home	5%	93%	2%	944
Adult Family Home (AFH)	16%	84%	0%	193
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	13%	85%	3%	40
Assisted Living Facility (AL)	15%	80%	5%	74
Skilled Nursing Facility (SNF)	10%	88%	2%	42
Overall WA Average	8%	90%	2%	1,293
Weighted NCI-AD Average	6%	68%	26%	12,761

Table 21. Amount of paid supports received

Newly added question in 2022-23. Information required to come from administrative records.

Program	24-hour support or supervision	Daily support (for a limited number of hours per day, not round-the-clock)	Scheduled, less frequent than daily support	As-needed visitation and phone contact	None of the above	Don't know	N
In-Home	4%	61%	30%	1%	3%	2%	993
Adult Family Home (AFH)	98%	1%	0%	0%	0%	1%	194
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	100%	0%	0%	0%	0%	0%	41
Assisted Living Facility (AL)	96%	4%	0%	0%	0%	0%	76
Skilled Nursing Facility (SNF)	95%	3%	2%	0%	0%	0%	60
Overall WA Average	32%	43%	21%	0%	2%	1%	1,364
Weighted NCI-AD Average	15%	15%	30%	2%	8%	30%	11,979

Table 22. Person has remote supports

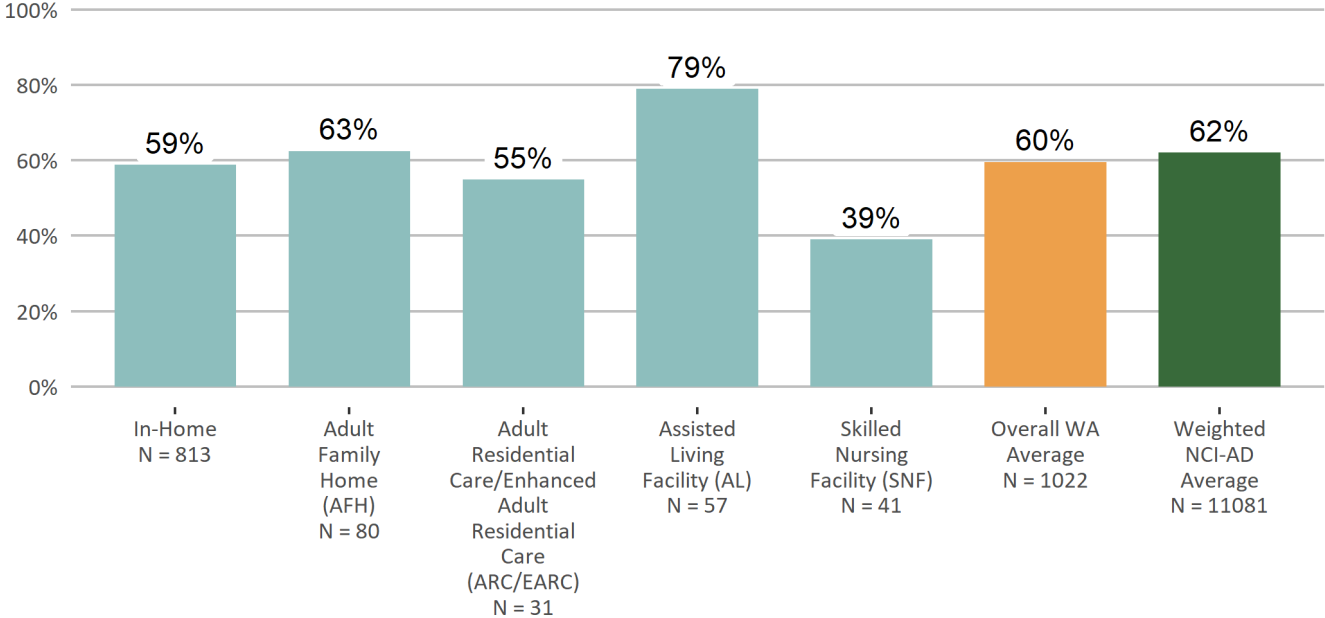
Newly added question in 2022-23. Information required to come from administrative records.

Program	Yes, 24-hour remote supports	Yes, less than 24-hour remote supports	No, none	Don't know	N
In-Home	0%	0%	100%	0%	993
Adult Family Home (AFH)	0%	0%	100%	0%	194
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	0%	0%	100%	0%	41
Assisted Living Facility (AL)	1%	0%	99%	0%	76
Skilled Nursing Facility (SNF)	0%	0%	100%	0%	60
Overall WA Average	0%	0%	100%	0%	1,364
Weighted NCI-AD Average	8%	1%	58%	33%	12,242

Outcome Tables

Community Participation

Gets to do things outside of their home as much as they want to

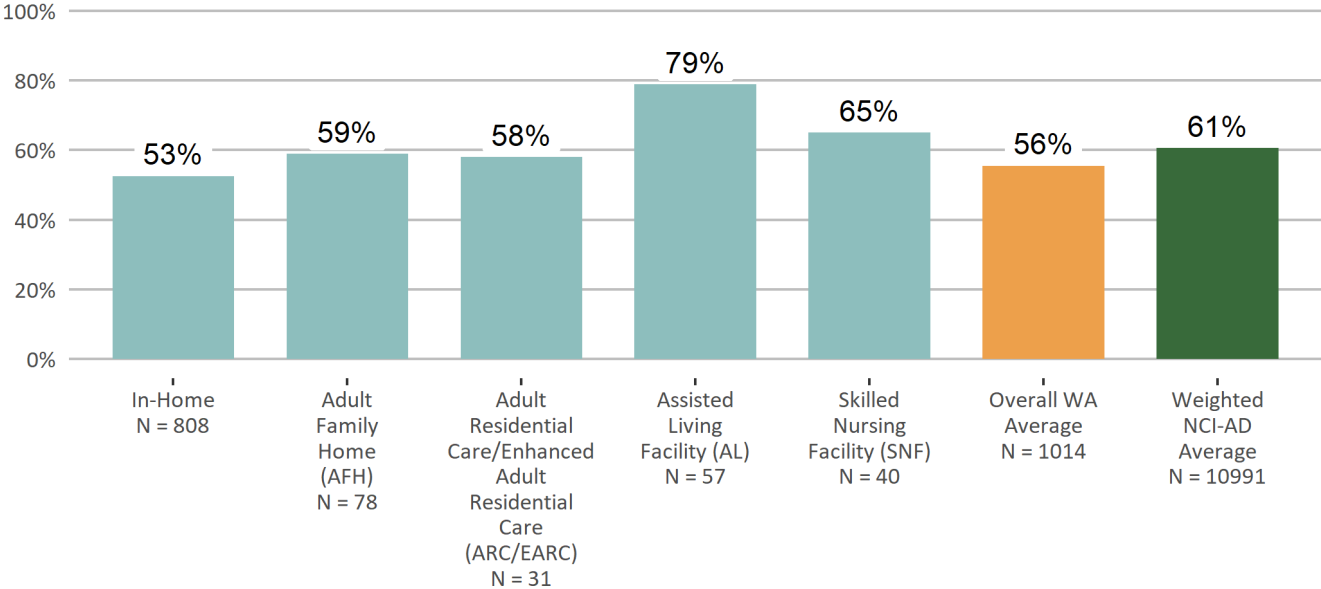


Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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Table 23. Gets to do things outside of their home as much as they want to

Program	Yes	No	N
In-Home	59%	41%	813
Adult Family Home (AFH)	63%	38%	80
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	55%	45%	31
Assisted Living Facility (AL)	79%	21%	57
Skilled Nursing Facility (SNF)	39%	61%	41
Overall WA Average	60%	40%	1,022
Weighted NCI-AD Average	62%	38%	11,081

Takes part in activities with others as much as they want to (in-person or virtually)

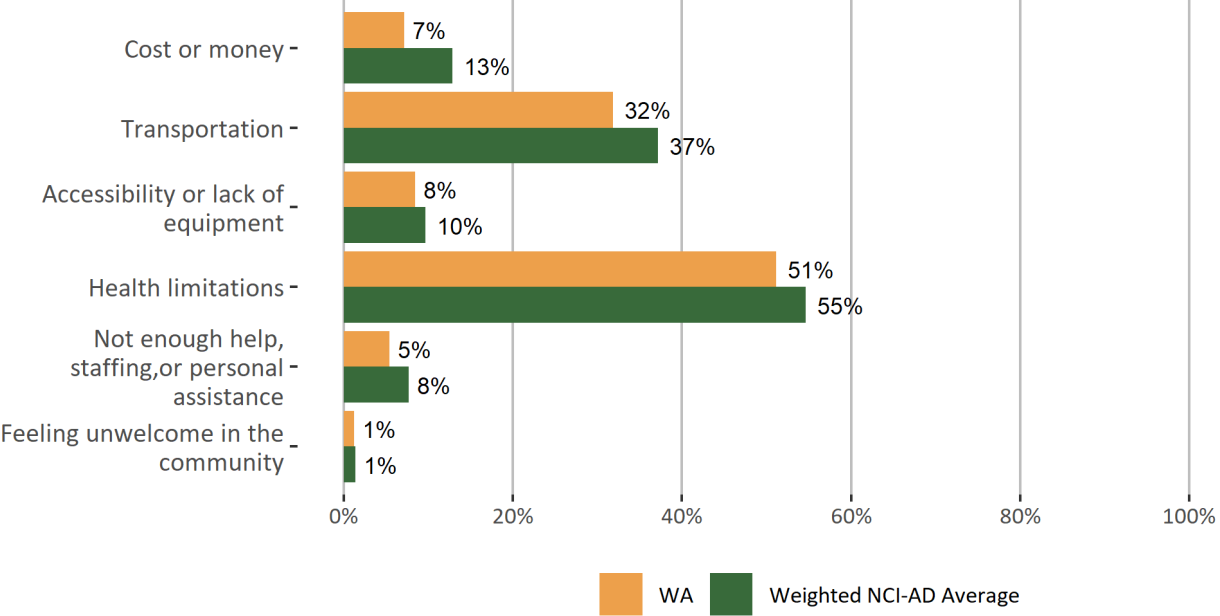


Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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Table 24. Takes part in activities with others as much as they want to (in-person or virtually)

Program	Yes	Maybe	No	N
In-Home	53%	13%	35%	808
Adult Family Home (AFH)	59%	5%	36%	78
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	58%	10%	32%	31
Assisted Living Facility (AL)	79%	5%	16%	57
Skilled Nursing Facility (SNF)	65%	5%	30%	40
Overall WA Average	56%	11%	33%	1,014
Weighted NCI-AD Average	61%	12%	27%	10,991

Reasons cannot always take part in activities with others as much as they want to in-person or virtually



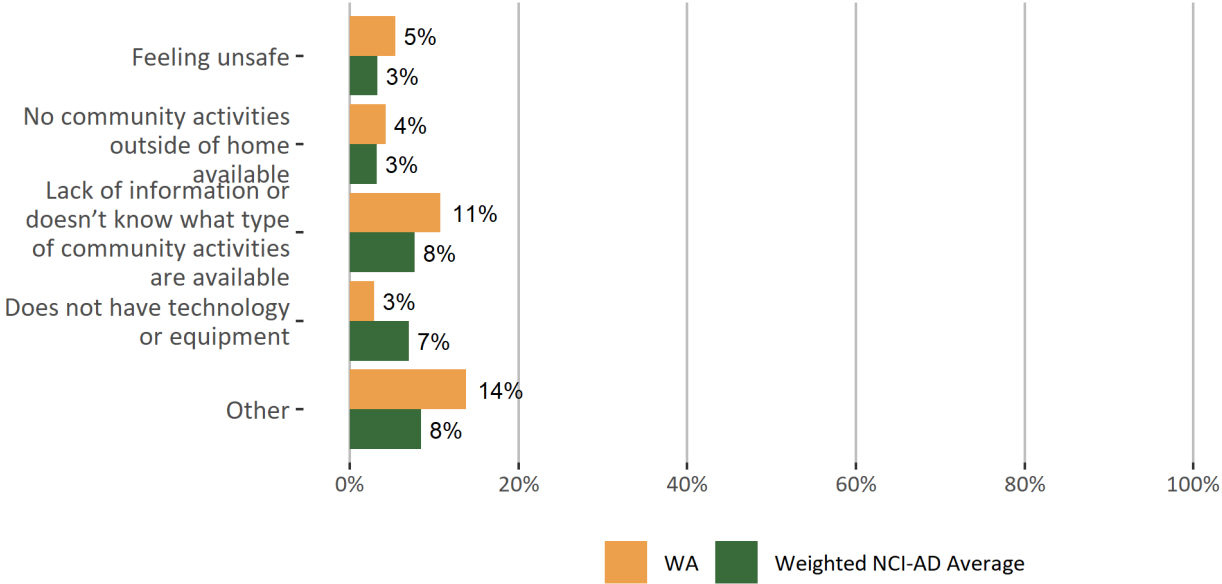
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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Table 25A. Reasons cannot always take part in activities with others as much as they want to in-person or virtually

Categories are not mutually exclusive, therefore N is not shown.

Program	Cost or money	Transportation	Accessibility or lack of equipment	Health limitations	Not enough help, staffing, or personal assistance	Feeling unwelcome in the community
In-Home	4%	25%	6%	44%	5%	1%
Adult Family Home (AFH)	1%	3%	0%	3%	0%	0%
Overall WA Average	7%	32%	8%	51%	5%	1%
Weighted NCI-AD Average	13%	37%	10%	55%	8%	1%

Reasons cannot always take part in activities with others as much as they want to in-person or virtually (continued)



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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Table 25B. Reasons cannot always take part in activities with others as much as they want to in-person or virtually (continued)

Categories are not mutually exclusive, therefore N is not shown.

Program	Feeling unsafe	No community activities outside of home available	Lack of information or doesn't know what type of community activities are available	Does not have technology or equipment	Other
In-Home	5%	3%	8%	2%	12%
Adult Family Home (AFH)	0%	0%	2%	1%	1%
Overall WA Average	5%	4%	11%	3%	14%
Weighted NCI-AD Average	3%	3%	8%	7%	8%

Access to the Community

Has transportation to do the things they want outside of home

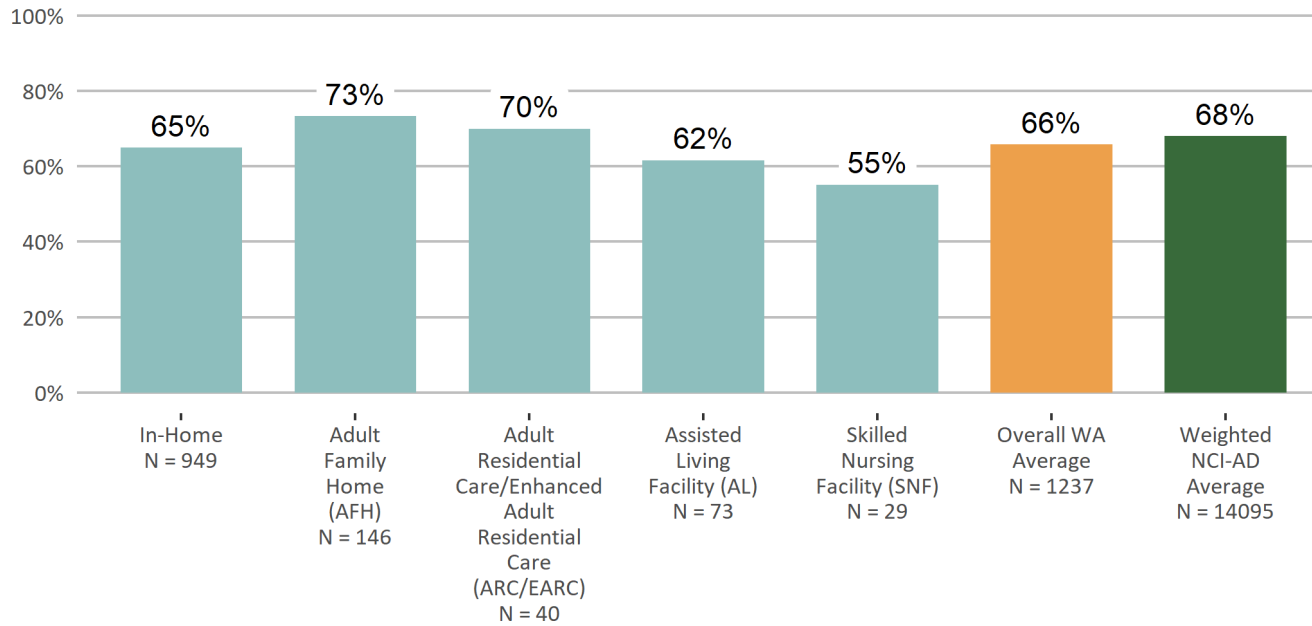


Table 26. Has transportation to do the things they want outside of home

Proxy respondents were allowed for this question

Program	Yes	Maybe	No	N
In-Home	65%	15%	20%	949
Adult Family Home (AFH)	73%	8%	19%	146
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	70%	15%	15%	40
Assisted Living Facility (AL)	62%	21%	18%	73
Skilled Nursing Facility (SNF)	55%	14%	31%	29
Overall WA Average	66%	15%	19%	1,237
Weighted NCI-AD Average	68%	16%	16%	14,095

Has transportation to get to medical appointments

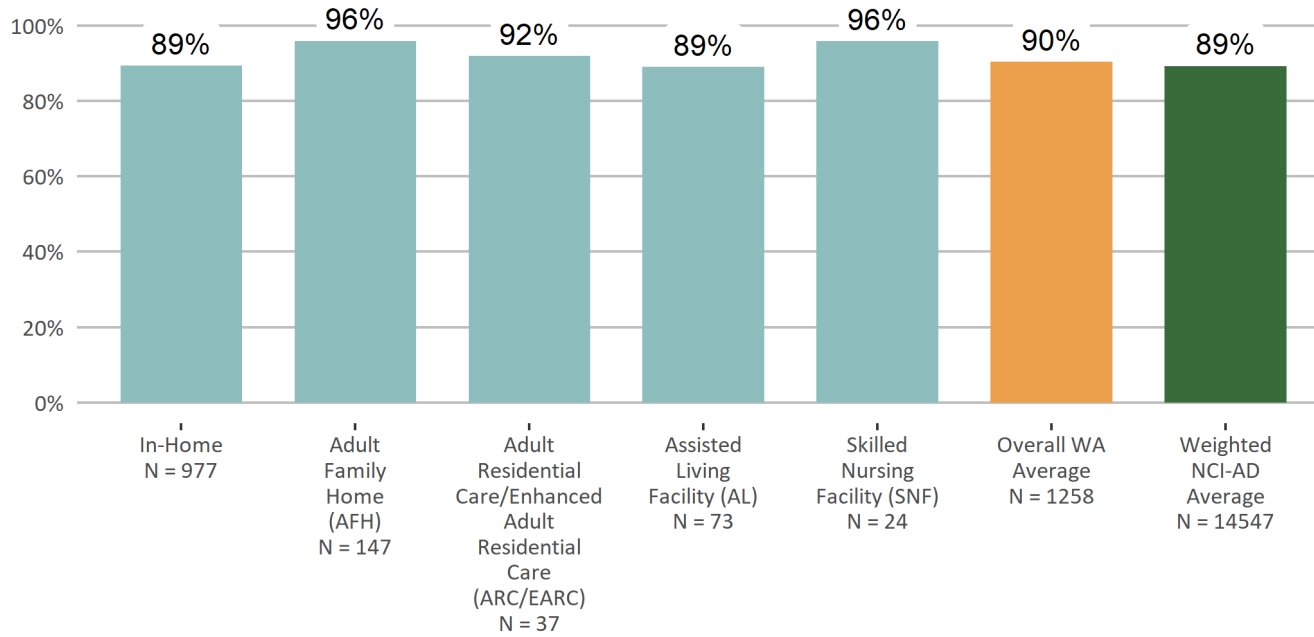


Table 27. Has transportation to get to medical appointments

Proxy respondents were allowed for this question

Program	Yes	Maybe	No	N
In-Home	89%	8%	3%	977
Adult Family Home (AFH)	96%	3%	1%	147
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	92%	5%	3%	37
Assisted Living Facility (AL)	89%	7%	4%	73
Skilled Nursing Facility (SNF)	96%	0%	4%	24
Overall WA Average	90%	7%	3%	1,258
Weighted NCI-AD Average	89%	8%	3%	14,547

Everyday Living

Needs at least some assistance with everyday activities (such as preparing meals, housework, shopping or taking their medications)

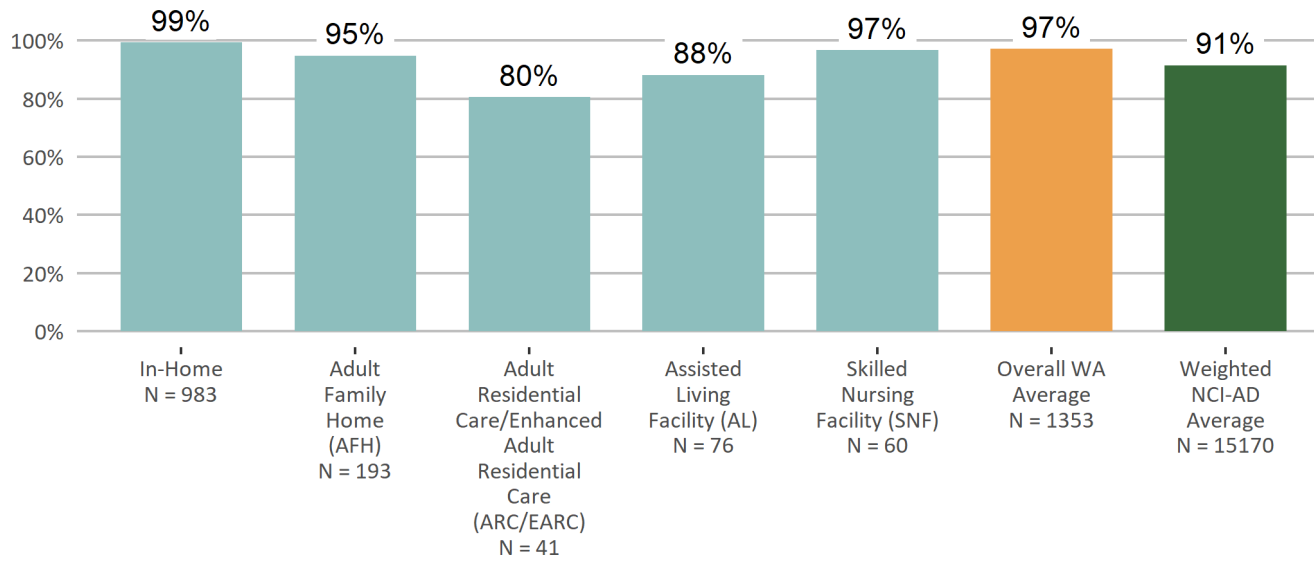


Table 28. Needs assistance with everyday activities (such as preparing meals, housework, shopping or taking their medications)

Proxy respondents were allowed for this question

Program	A Lot	Some	None	N
In-Home	74%	26%	1%	983
Adult Family Home (AFH)	75%	20%	5%	193
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	32%	49%	20%	41
Assisted Living Facility (AL)	37%	51%	12%	76
Skilled Nursing Facility (SNF)	73%	23%	3%	60
Overall WA Average	70%	27%	3%	1,353
Weighted NCI-AD Average	53%	38%	9%	15,170

Always gets enough support for everyday activities (if needs at least some assistance)

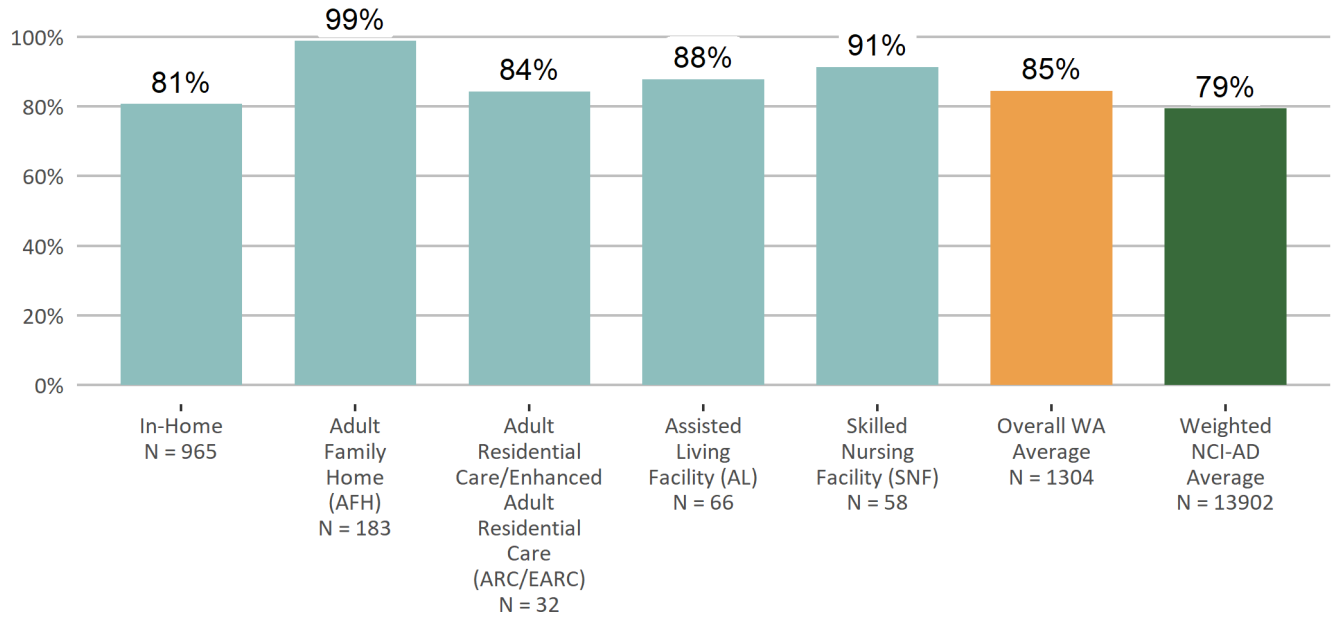
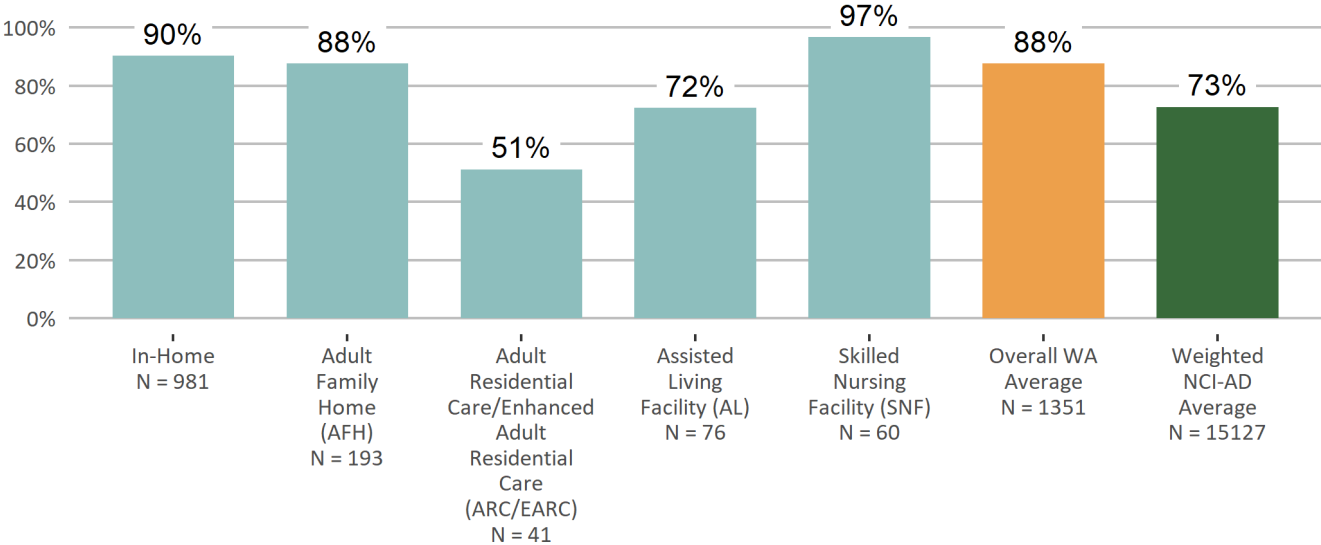


Table 29. Always gets enough support for everyday activities (if needs at least some assistance)

Proxy respondents were allowed for this question

Program	Yes	No	N
In-Home	81%	19%	965
Adult Family Home (AFH)	99%	1%	183
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	84%	16%	32
Assisted Living Facility (AL)	88%	12%	66
Skilled Nursing Facility (SNF)	91%	9%	58
Overall WA Average	85%	15%	1,304
Weighted NCI-AD Average	79%	21%	13,902

Needs at least some assistance with self-care (such as bathing, dressing, going to the bathroom, eating, or moving around their home)



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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Table 30. Needs assistance with self-care (such as bathing, dressing, going to the bathroom, eating, or moving around their home)

Proxy respondents were allowed for this question

Program	A Lot	Some	None	N
In-Home	49%	41%	10%	981
Adult Family Home (AFH)	63%	25%	12%	193
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	12%	39%	49%	41
Assisted Living Facility (AL)	28%	45%	28%	76
Skilled Nursing Facility (SNF)	70%	27%	3%	60
Overall WA Average	49%	38%	12%	1,351
Weighted NCI-AD Average	36%	36%	27%	15,127

Always gets enough support for self-care (if needs at least some assistance)

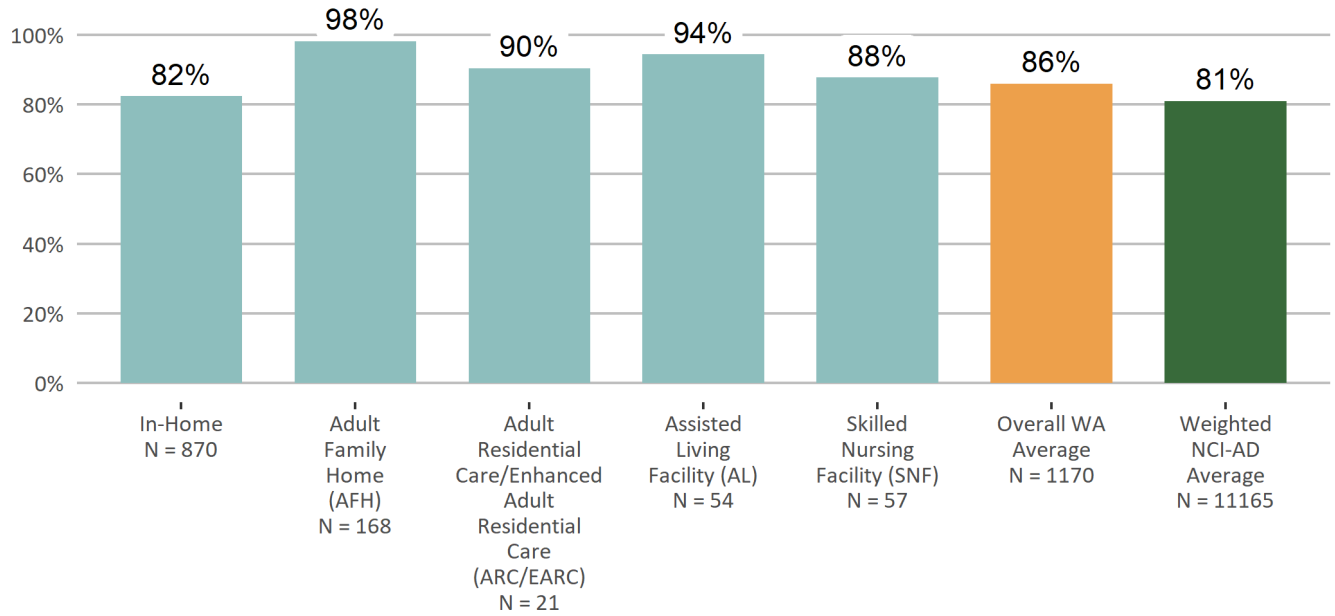


Table 31. Always gets enough support for self-care (if needs at least some assistance)

Proxy respondents were allowed for this question

Program	Yes	No	N
In-Home	82%	18%	870
Adult Family Home (AFH)	98%	2%	168
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	90%	10%	21
Assisted Living Facility (AL)	94%	6%	54
Skilled Nursing Facility (SNF)	88%	12%	57
Overall WA Average	86%	14%	1,170
Weighted NCI-AD Average	81%	19%	11,165

Work

Has a paid job

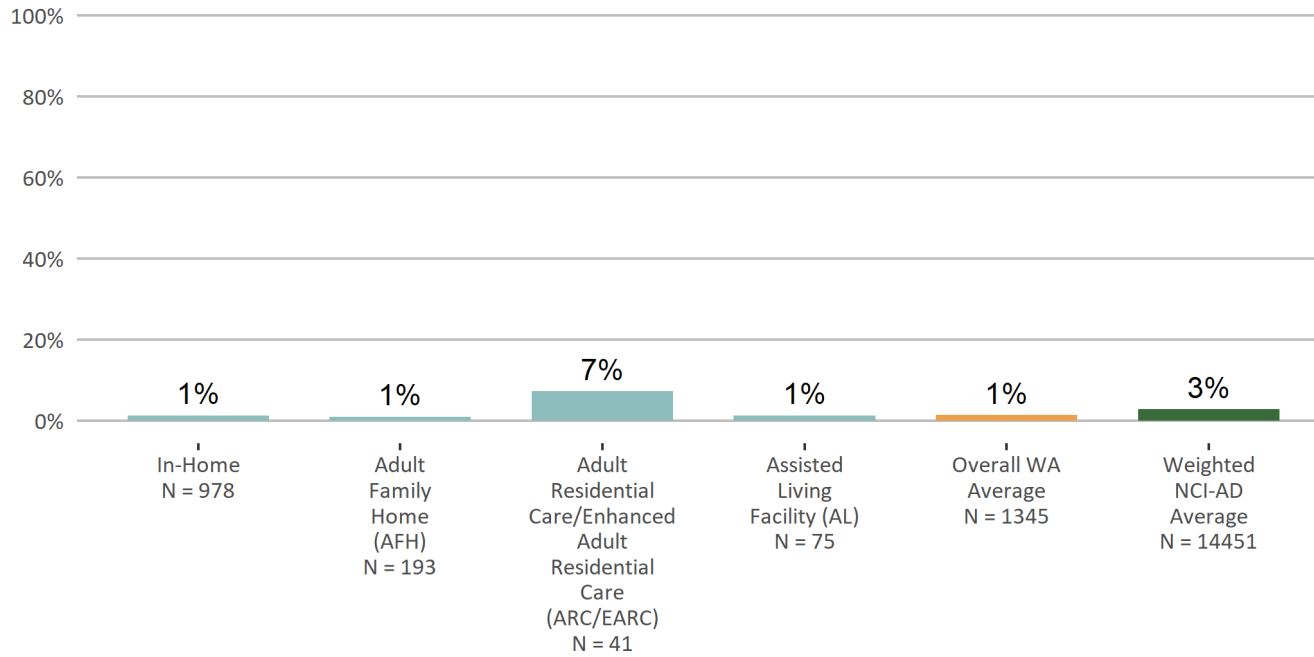
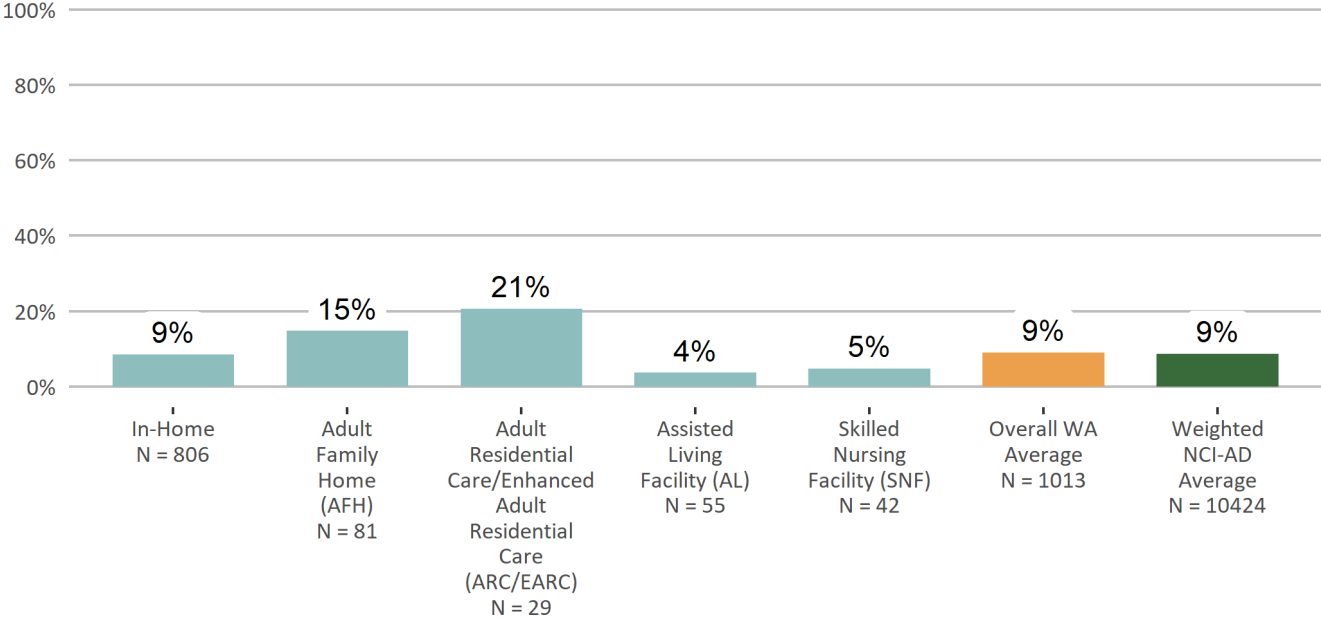


Table 32. Has a paid job

Proxy respondents were allowed for this question

Program	Yes	No	N
In-Home	1%	99%	978
Adult Family Home (AFH)	1%	99%	193
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	7%	93%	41
Assisted Living Facility (AL)	1%	99%	75
Skilled Nursing Facility (SNF)	0%	100%	58
Overall WA Average	1%	99%	1,345
Weighted NCI-AD Average	3%	97%	14,451

Wants a paid job (if they do not currently have one)



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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Table 33. Wants a paid job (if they do not currently have one)

Program	Yes	Maybe, Not sure	No	N
In-Home	9%	6%	85%	806
Adult Family Home (AFH)	15%	2%	83%	81
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	21%	14%	66%	29
Assisted Living Facility (AL)	4%	2%	95%	55
Skilled Nursing Facility (SNF)	5%	0%	95%	42
Overall WA Average	9%	5%	86%	1,013
Weighted NCI-AD Average	9%	5%	87%	10,424

Someone talked with them about job options (if they do not currently have a job but want one)

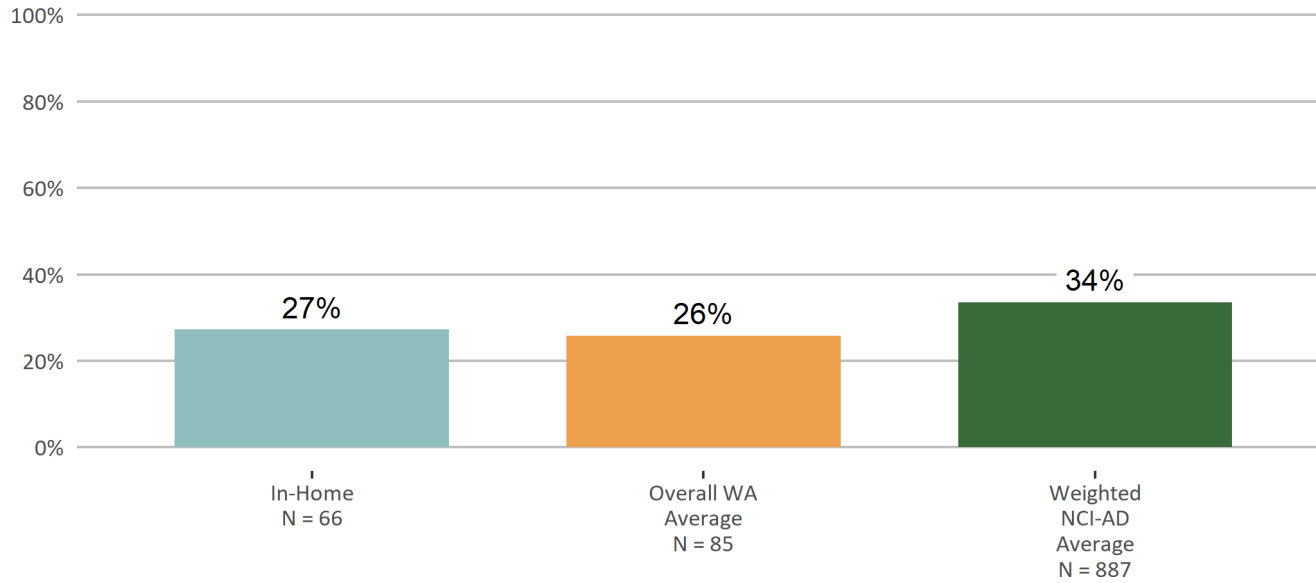


Table 34. Someone talked with them about job options (if they do not currently have a job but want one)

Program	Yes	No	N
In-Home	27%	73%	66
Overall WA Average	26%	74%	85
Weighted NCI-AD Average	34%	66%	887

Person Volunteers

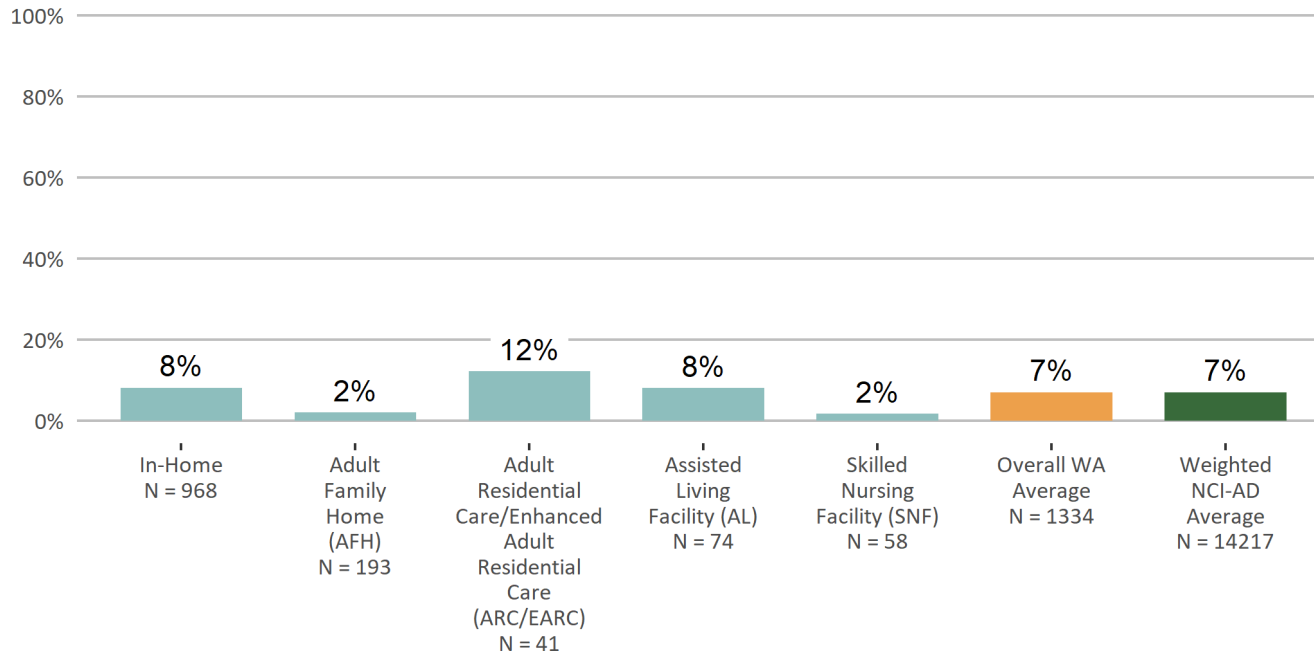


Table 35. Person volunteers

Proxy respondents were allowed for this question

Program	Yes	No	N
In-Home	8%	92%	968
Adult Family Home (AFH)	2%	98%	193
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	12%	88%	41
Assisted Living Facility (AL)	8%	92%	74
Skilled Nursing Facility (SNF)	2%	98%	58
Overall WA Average	7%	93%	1,334
Weighted NCI-AD Average	7%	93%	14,217

Wants to volunteer (if they do not currently)

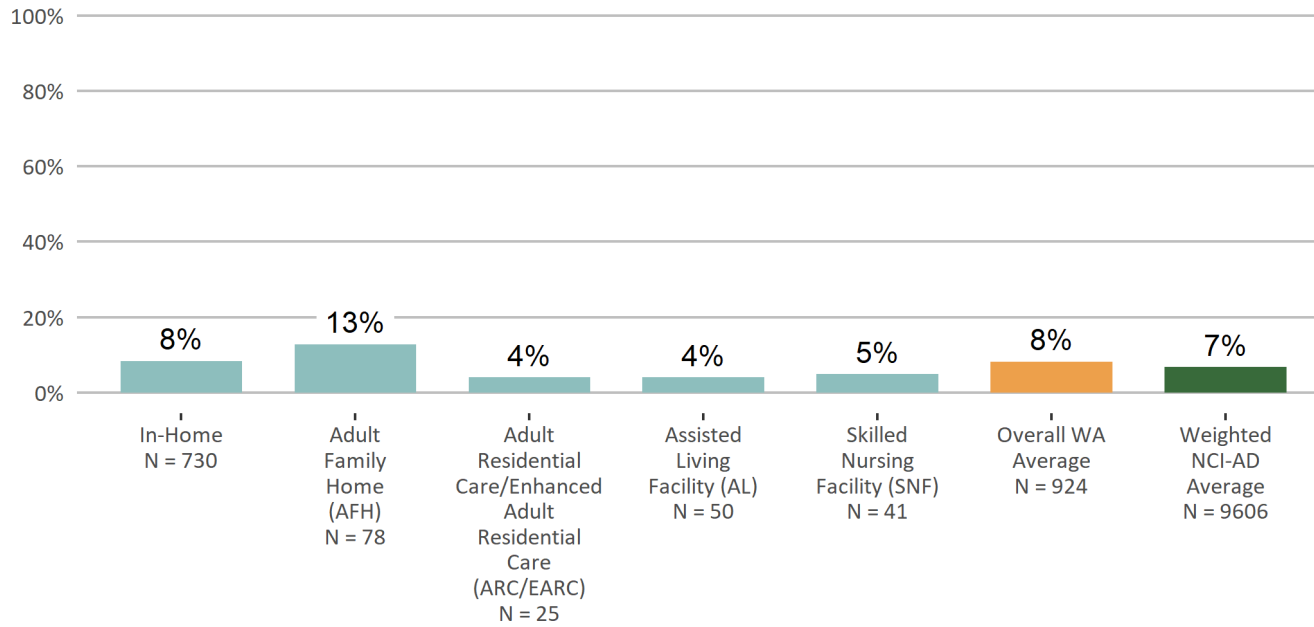
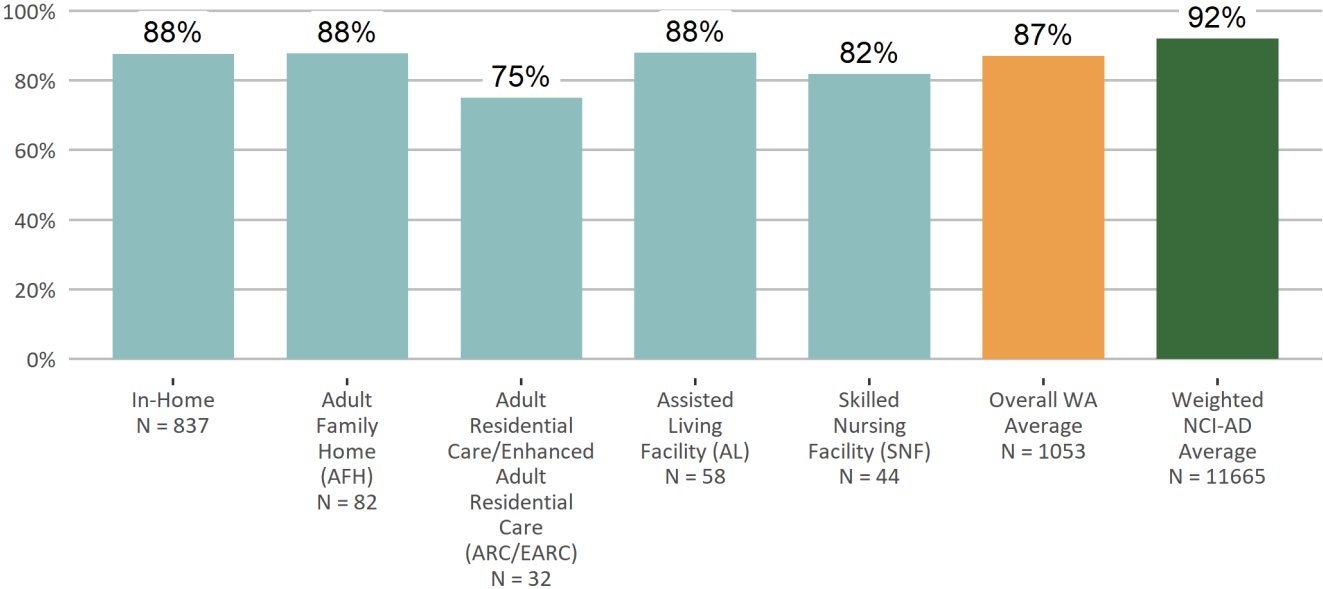


Table 36. Wants to volunteer (if they do not currently)

Program	Yes	Maybe, Not sure	No	N
In-Home	8%	11%	81%	730
Adult Family Home (AFH)	13%	8%	79%	78
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	4%	8%	88%	25
Assisted Living Facility (AL)	4%	6%	90%	50
Skilled Nursing Facility (SNF)	5%	2%	93%	41
Overall WA Average	8%	10%	82%	924
Weighted NCI-AD Average	7%	9%	85%	9,606

Relationships

Has friends or family they do not live with who are a part of their life



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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Table 37. Has friends or family they do not live with who are a part of their life

Program	Yes	No	N
In-Home	88%	12%	837
Adult Family Home (AFH)	88%	12%	82
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	75%	25%	32
Assisted Living Facility (AL)	88%	12%	58
Skilled Nursing Facility (SNF)	82%	18%	44
Overall WA Average	87%	13%	1,053
Weighted NCI-AD Average	92%	8%	11,665

Able to see or talk to their friends and family when they want (if has friends or family they do not live with who are a part of their life)

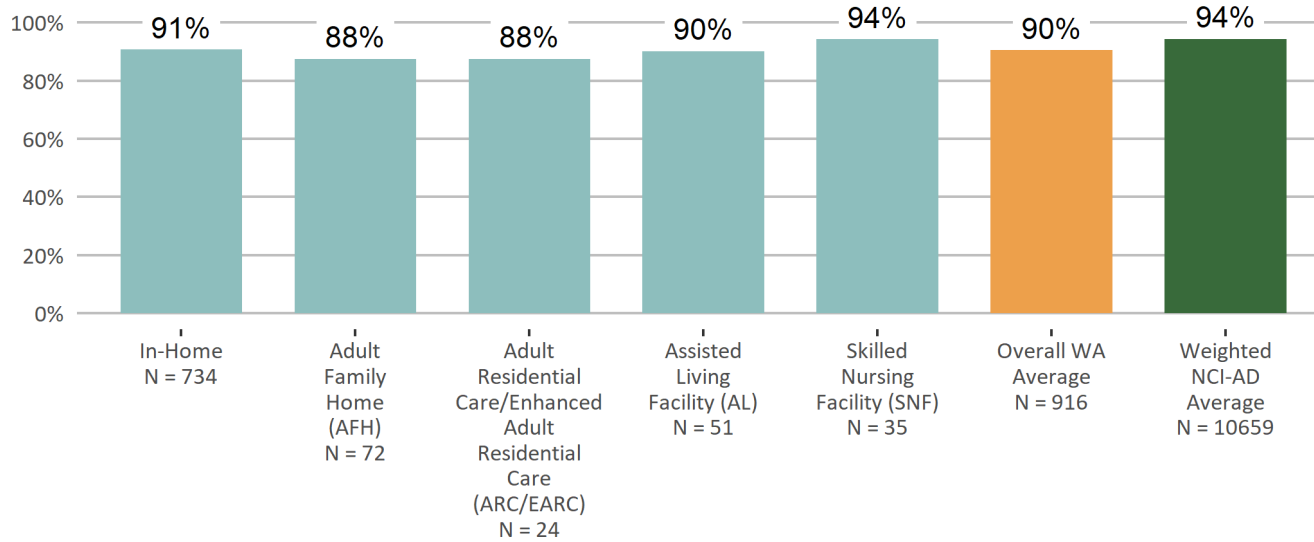


Table 38. Able to see or talk to their friends and family when they want (if has friends or family they do not live with who are a part of their life)

Program	Yes	Maybe	No	N
In-Home	78%	13%	9%	734
Adult Family Home (AFH)	61%	26%	13%	72
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	58%	29%	13%	24
Assisted Living Facility (AL)	80%	10%	10%	51
Skilled Nursing Facility (SNF)	83%	11%	6%	35
Overall WA Average	76%	14%	10%	916
Weighted NCI-AD Average	81%	13%	6%	10,659

Reasons not always able to see or talk to their friends and family when they want

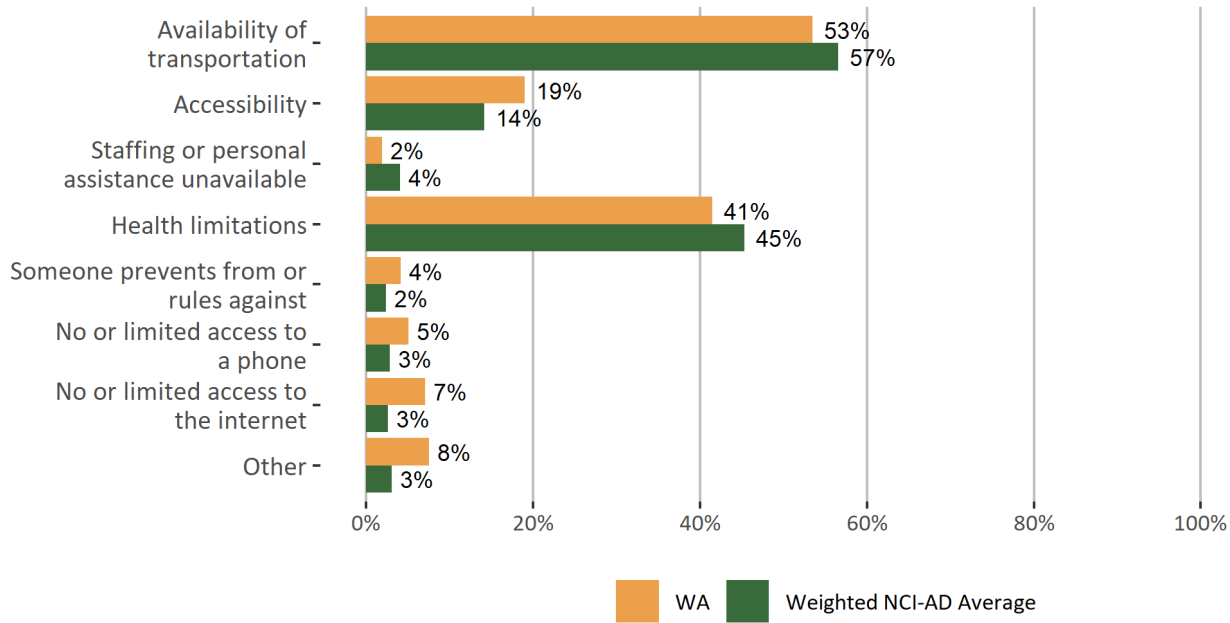


Table 39. Reasons not always able to see or talk to their friends and family when they want

Categories are not mutually exclusive, therefore N is not shown.

Program	Availability of transportation	Accessibility	Staffing or personal assistance unavailable	Health limitations	Someone prevents from or rules against	No or limited access to a phone	No or limited access to the internet	Other
In-Home	37%	16%	0%	37%	4%	0%	2%	0%
Overall WA Average	53%	19%	2%	41%	4%	5%	7%	8%
Weighted NCI-AD Average	57%	14%	4%	45%	2%	3%	3%	3%

Service Coordination

How first found out about services they can get

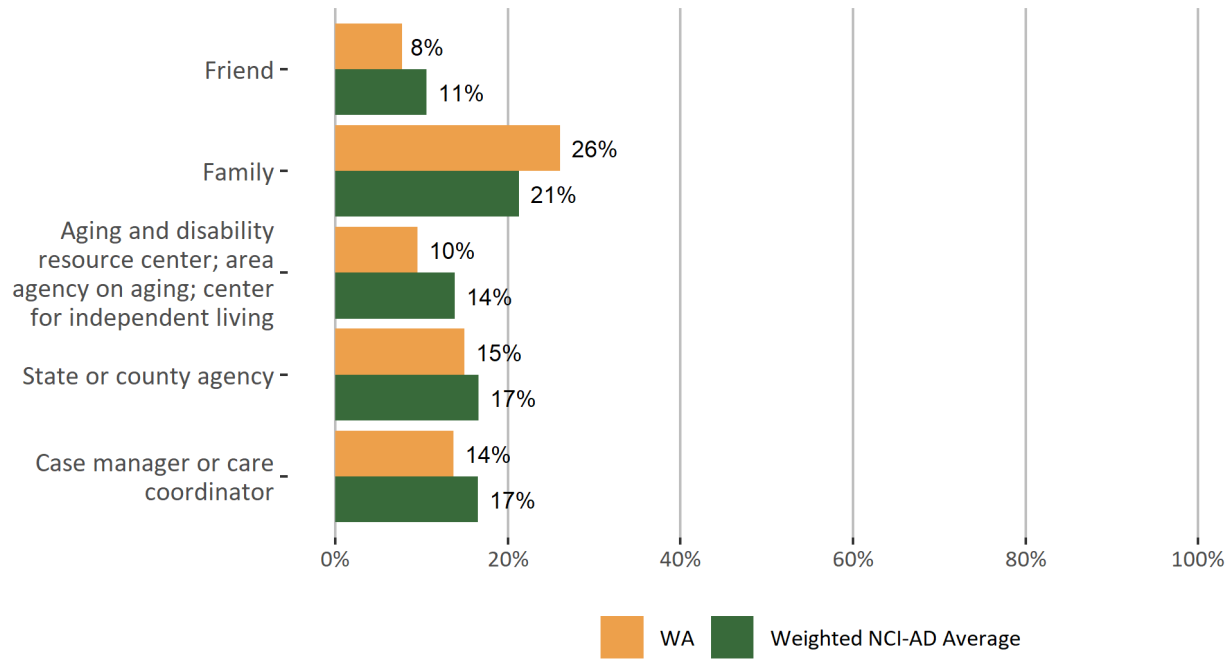


Table 40A. How first found out about services they can get

Proxy respondents were allowed for this question. Categories are not mutually exclusive, therefore N is not shown.

Program	Friend	Family	Aging and disability resource center; area agency on aging; center for independent living	State or county agency	Case manager or care coordinator
In-Home	7%	16%	7%	11%	10%
Adult Family Home (AFH)	0%	6%	1%	2%	2%
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	0%	0%	0%	1%	0%
Assisted Living Facility (AL)	0%	2%	0%	1%	1%
Skilled Nursing Facility (SNF)	0%	1%	0%	0%	0%
Overall WA Average	8%	26%	10%	15%	14%
Weighted NCI-AD Average	11%	21%	14%	17%	17%

How first found out about services they can get (continued)

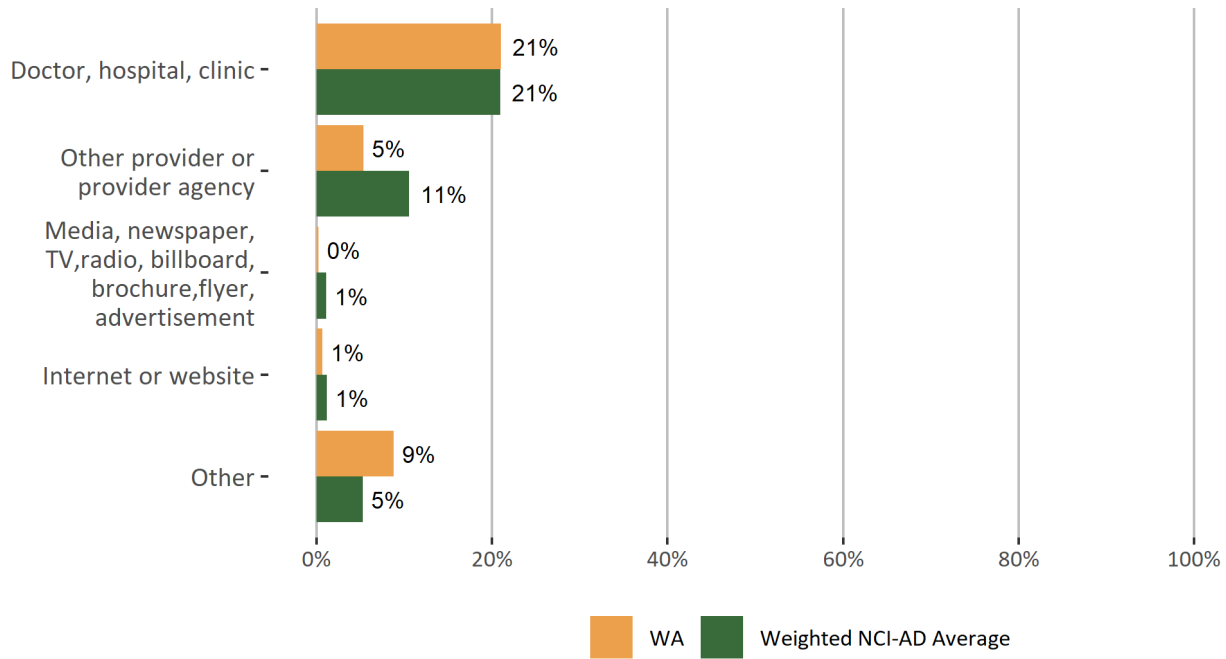


Table 40B. How first found out about services they can get (continued)

Proxy respondents were allowed for this question.

Program	Doctor, hospital, clinic	Other provider or provider agency	Media, newspaper, TV, radio, billboard, brochure, flyer, advertisement	Internet or website	Other
In-Home	17%	4%	0%	1%	7%
Adult Family Home (AFH)	2%	1%	0%	0%	1%
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	1%	0%	0%	0%	0%
Assisted Living Facility (AL)	1%	0%	0%	0%	0%
Skilled Nursing Facility (SNF)	1%	1%	0%	0%	0%
Overall WA Average	21%	5%	0%	1%	9%
Weighted NCI-AD Average	21%	11%	1%	1%	5%

Can contact their case manager or care coordinator when needs to

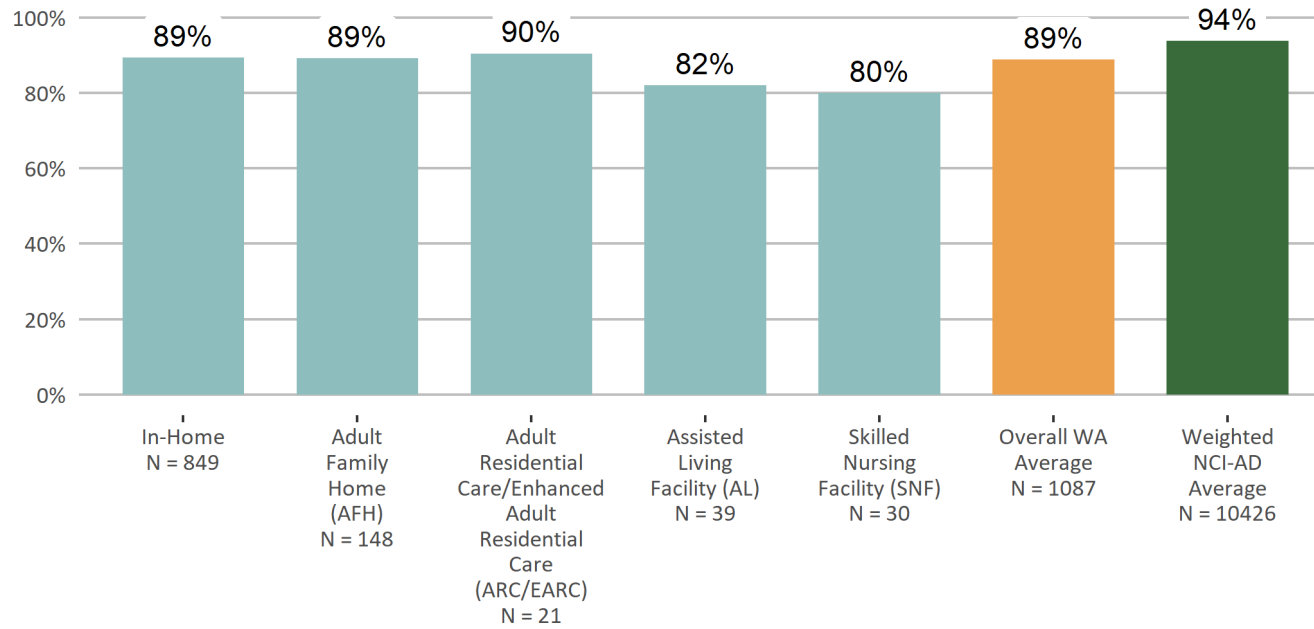


Table 41. Can contact their case manager or care coordinator when needs to

Proxy respondents were allowed for this question.

Program	Yes, always	Most of the time, usually	No	N
In-Home	77%	12%	11%	849
Adult Family Home (AFH)	80%	9%	11%	148
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	67%	24%	10%	21
Assisted Living Facility (AL)	59%	23%	18%	39
Skilled Nursing Facility (SNF)	67%	13%	20%	30
Overall WA Average	76%	12%	11%	1,087
Weighted NCI-AD Average	80%	13%	6%	10,426

Who helps person most often (if anyone helps on a regular basis)

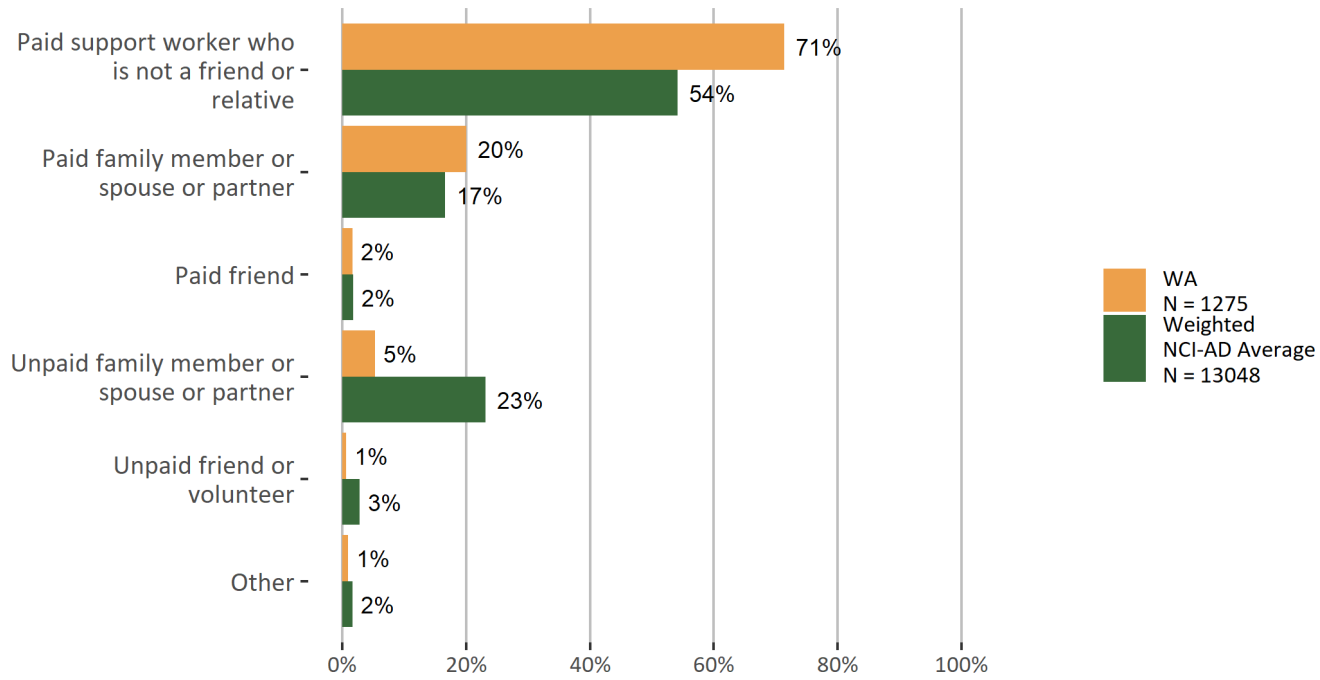
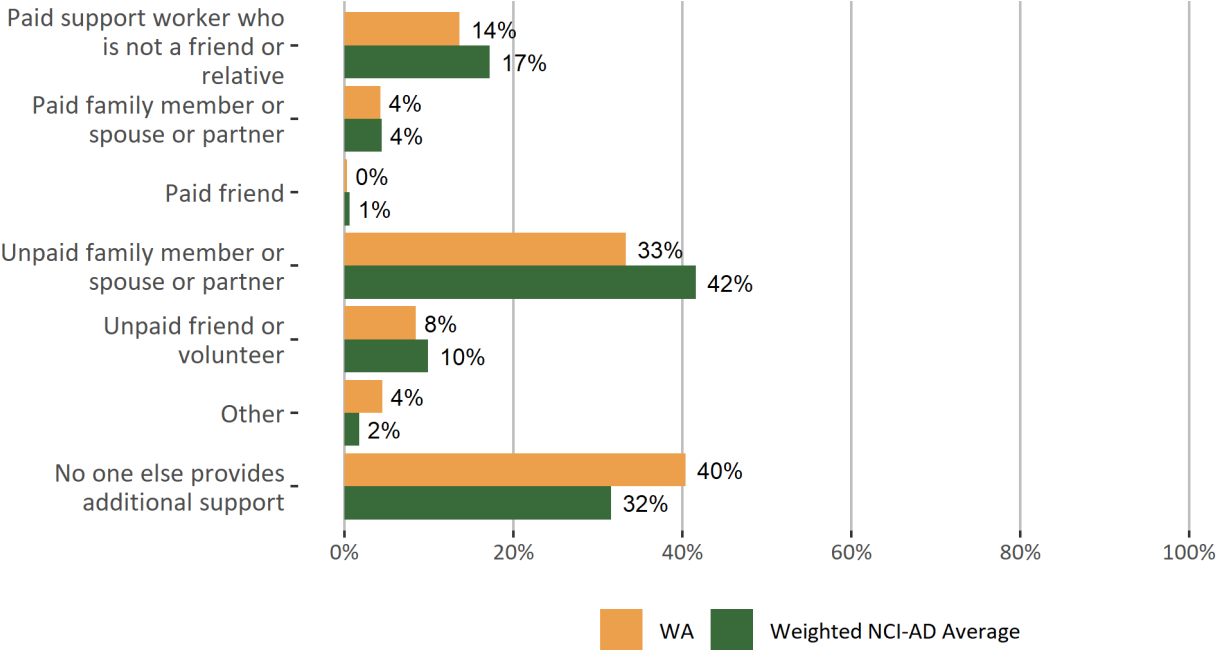


Table 42. Who helps person most often (if anyone helps on a regular basis)

Proxy respondents were allowed for this question.

Program	Paid support worker who is not a friend or relative	Paid family member or spouse or partner	Paid friend	Unpaid family member or spouse or partner	Unpaid friend or volunteer	Other	N
In-Home	61%	28%	2%	7%	1%	1%	928
Adult Family Home (AFH)	95%	2%	0%	2%	0%	2%	186
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	97%	0%	0%	3%	0%	0%	33
Assisted Living Facility (AL)	97%	0%	0%	3%	0%	0%	68
Skilled Nursing Facility (SNF)	97%	2%	0%	0%	0%	2%	60
Overall WA Average	71%	20%	2%	5%	1%	1%	1,275
Weighted NCI-AD Average	54%	17%	2%	23%	3%	2%	13,048

Additional people who help person on a regular basis



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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Table 43. Additional people who help person on a regular basis

Proxy respondents were allowed for this question. Categories are not mutually exclusive, therefore N is not shown.

Program	Paid support worker who is not a friend or relative	Paid family member or spouse or partner	Paid friend	Unpaid family member or spouse or partner	Unpaid friend or volunteer	Other	No one else provides additional support
In-Home	9%	4%	0%	27%	8%	1%	25%
Overall WA Average	14%	4%	0%	33%	8%	4%	40%
Weighted NCI-AD Average	17%	4%	1%	42%	10%	2%	32%

People who are paid to help them
come and leave when they are
supposed to

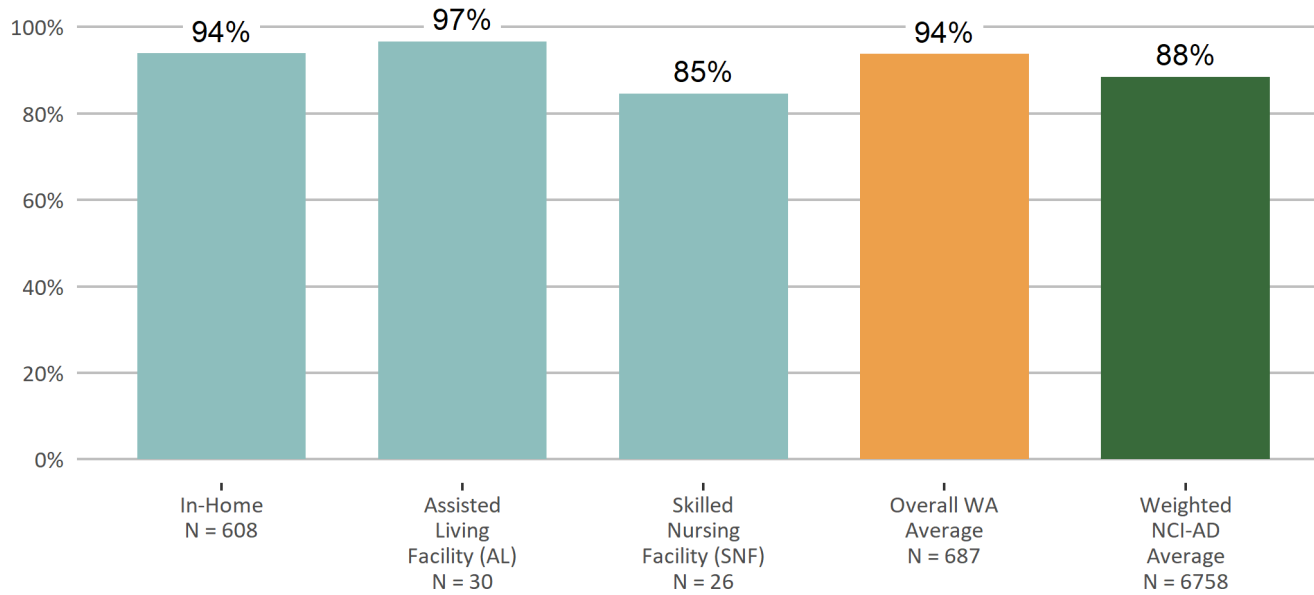
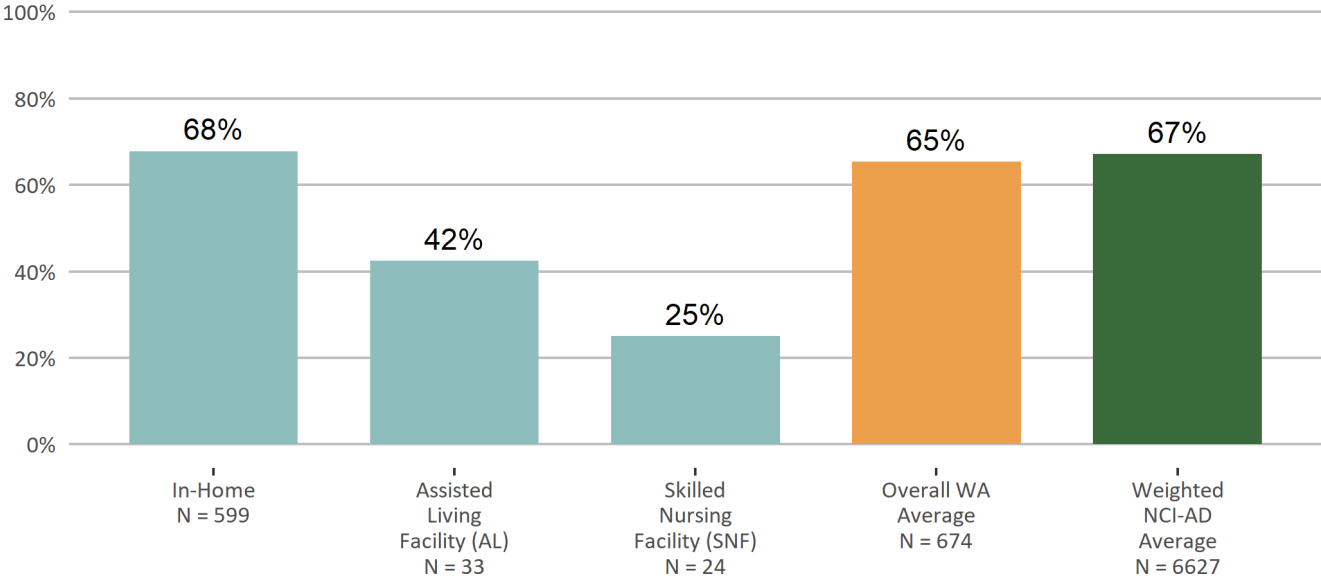


Table 44. People who are paid to help them come and leave when they are supposed to

Proxy respondents were allowed for this question.

Program	Yes, all paid support workers, always or almost always	Some, or usually	No, never or rarely	N
In-Home	94%	4%	2%	608
Assisted Living Facility (AL)	97%	3%	0%	30
Skilled Nursing Facility (SNF)	85%	8%	8%	26
Overall WA Average	94%	4%	2%	687
Weighted NCI-AD Average	88%	9%	2%	6,758

Has a backup plan if the people who are paid to help them do not show up



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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Table 45. Has a backup plan if their people who are paid to help them do not show up

Proxy respondents were allowed for this question.

Program	Yes	No	N
In-Home	68%	32%	599
Assisted Living Facility (AL)	42%	58%	33
Skilled Nursing Facility (SNF)	25%	75%	24
Overall WA Average	65%	35%	674
Weighted NCI-AD Average	67%	33%	6,627

Has an emergency plan in place in case of widescale emergency

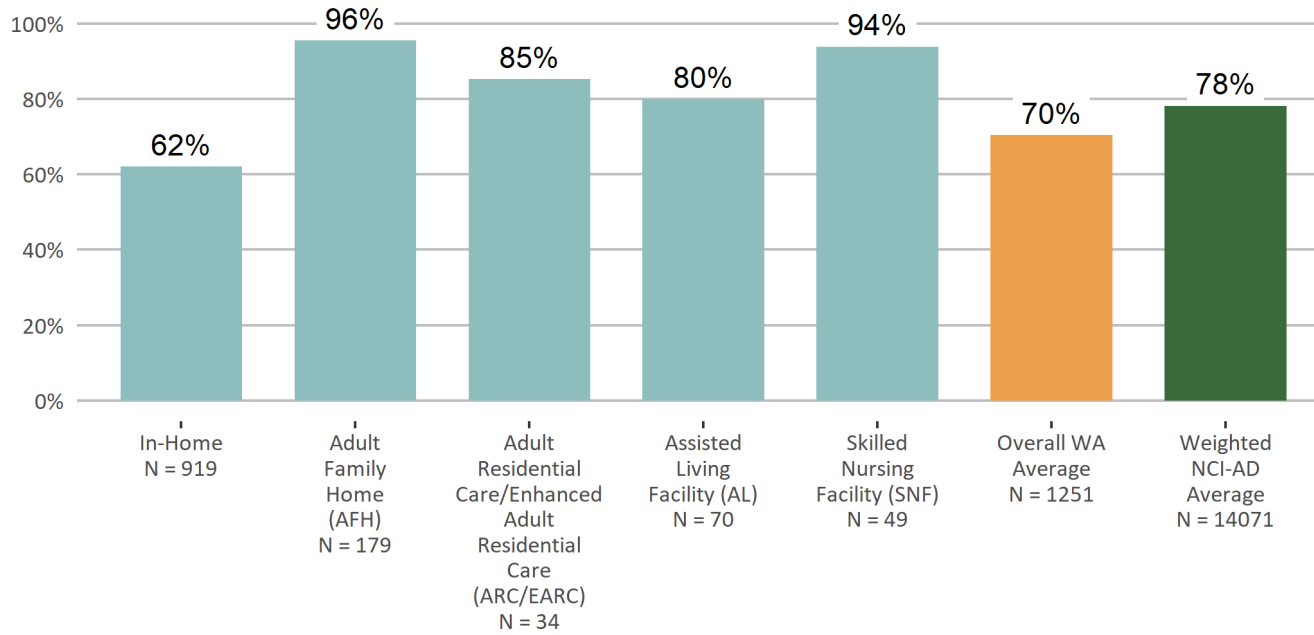
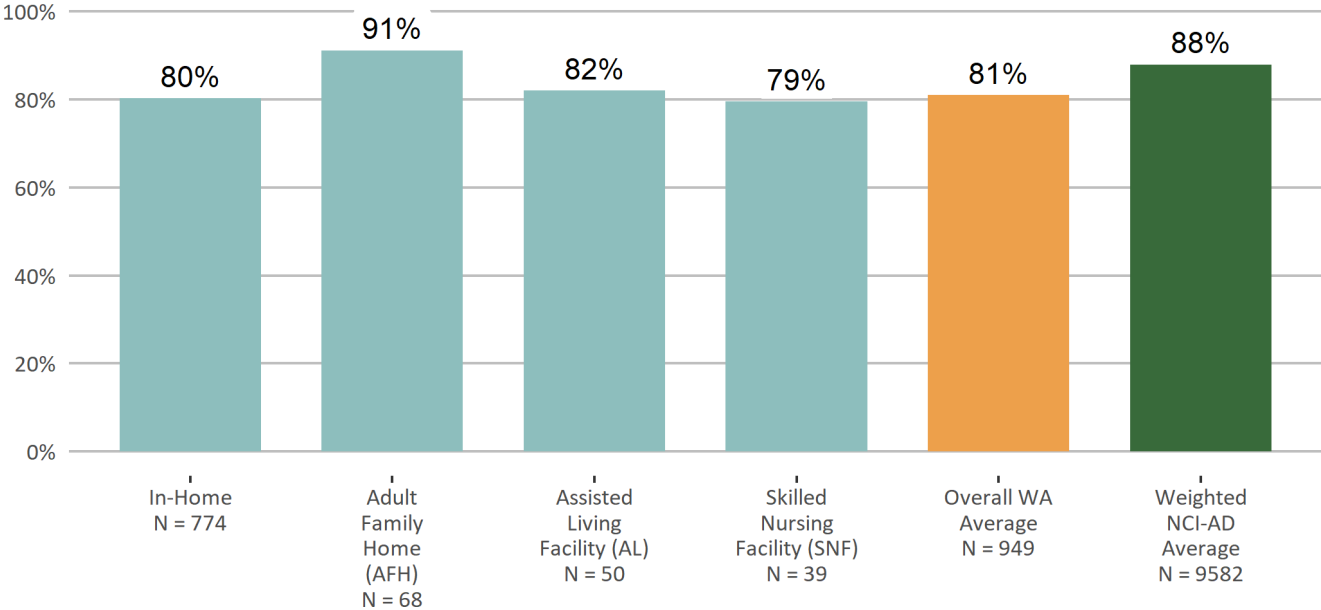


Table 46. Has an emergency plan in place in case of widescale emergency

Proxy respondents were allowed for this question.

Program	Yes	No	N
In-Home	62%	38%	919
Adult Family Home (AFH)	96%	4%	179
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	85%	15%	34
Assisted Living Facility (AL)	80%	20%	70
Skilled Nursing Facility (SNF)	94%	6%	49
Overall WA Average	70%	30%	1,251
Weighted NCI-AD Average	78%	22%	14,071

Knows whom to contact if they have a complaint about their services



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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Table 47. Knows whom to contact if they have a complaint about their services

Program	Yes	Maybe, Not sure	No	N
In-Home	74%	7%	20%	774
Adult Family Home (AFH)	88%	3%	9%	68
Assisted Living Facility (AL)	64%	18%	18%	50
Skilled Nursing Facility (SNF)	59%	21%	21%	39
Overall WA Average	73%	8%	19%	949
Weighted NCI-AD Average	81%	7%	12%	9,582

Knows whom to contact if they want to make changes to services

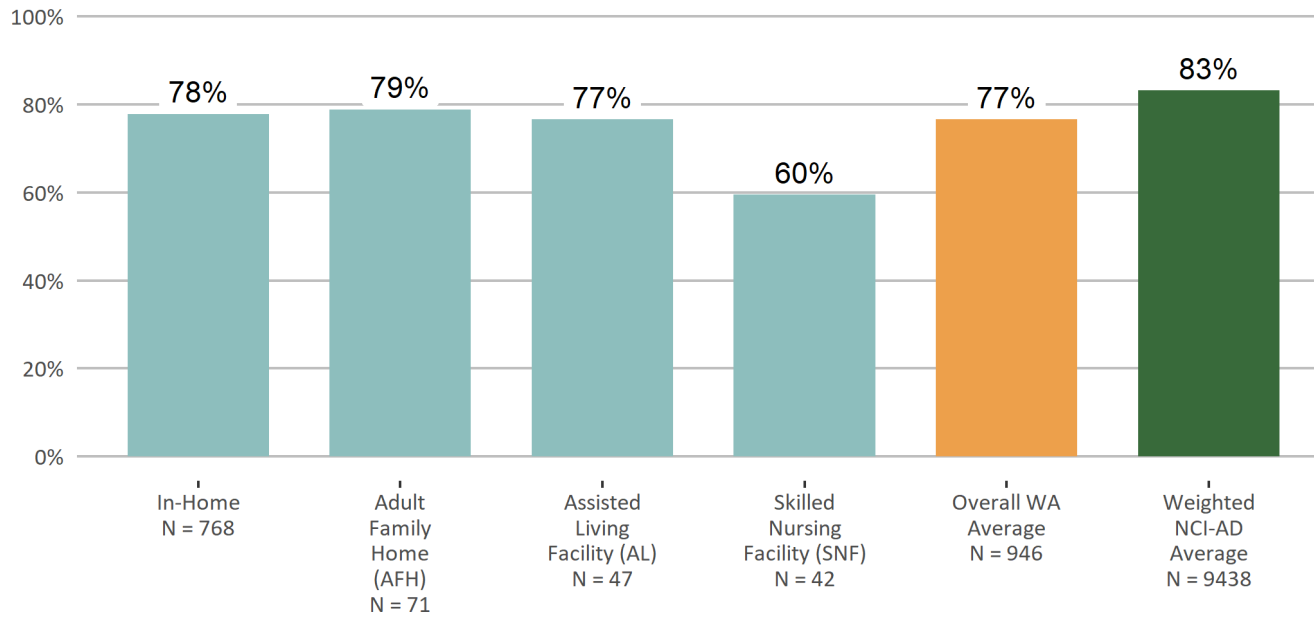


Table 48. Knows whom to contact if they want to make changes to services

Program	Yes	Maybe, Not sure	No	N
In-Home	78%	7%	15%	768
Adult Family Home (AFH)	79%	7%	14%	71
Assisted Living Facility (AL)	77%	13%	11%	47
Skilled Nursing Facility (SNF)	60%	19%	21%	42
Overall WA Average	77%	8%	15%	946
Weighted NCI-AD Average	83%	8%	8%	9,438

Services meet all needs and current goals

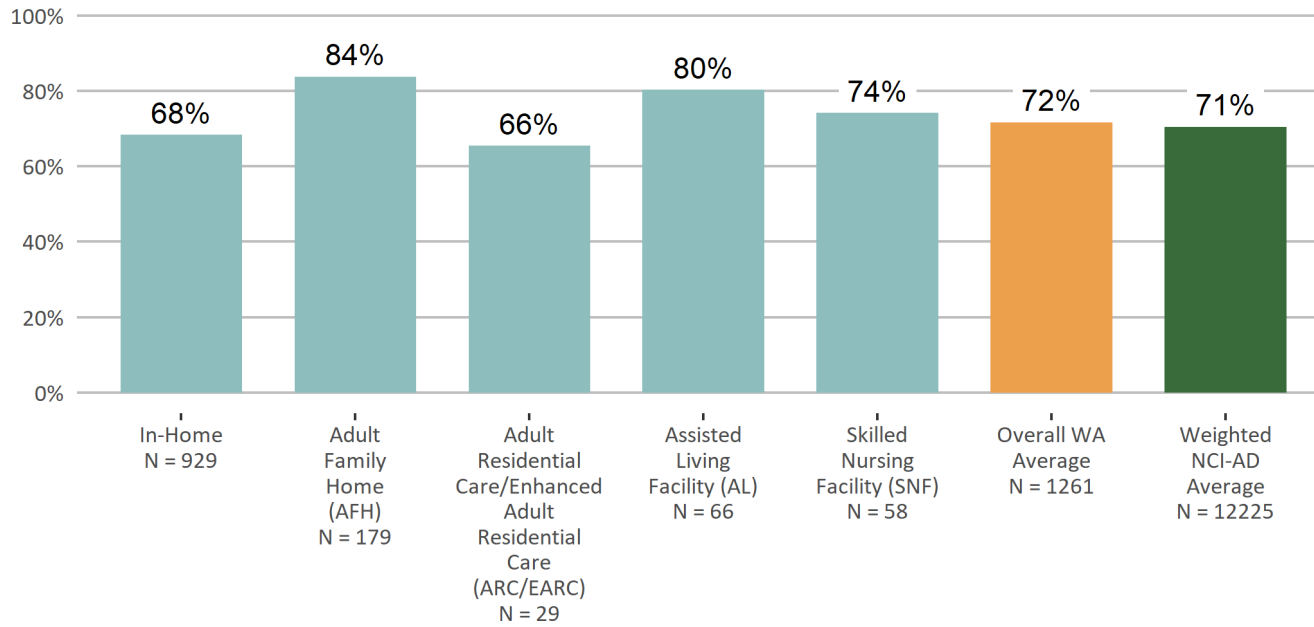


Table 49. Services meet all current needs

Proxy respondents were allowed for this question.

Program	Yes, completely, all needs and goals	Some needs and goals	No, not at all, needs and goals are not met	N
In-Home	68%	26%	6%	929
Adult Family Home (AFH)	84%	13%	3%	179
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	66%	21%	14%	29
Assisted Living Facility (AL)	80%	17%	3%	66
Skilled Nursing Facility (SNF)	74%	22%	3%	58
Overall WA Average	72%	23%	6%	1,261
Weighted NCI-AD Average	71%	24%	6%	12,225

Additional Services Needed

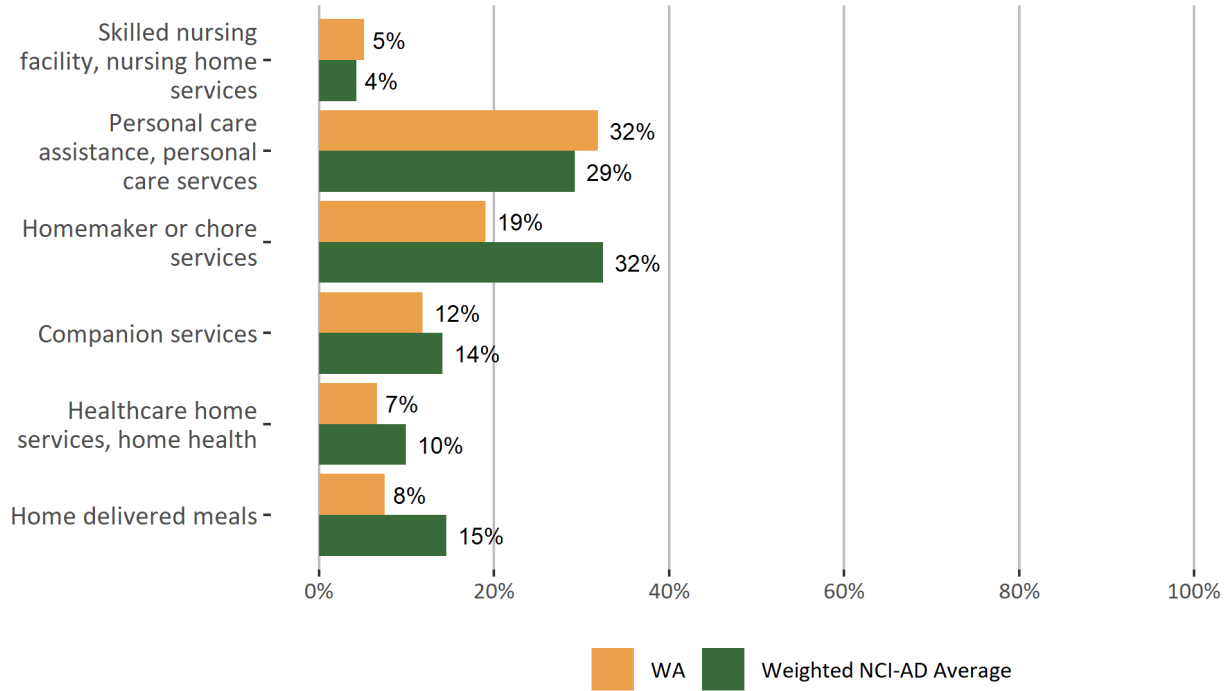


Table 50A. Additional services and supports needed (if all current needs and goals are not being met)

Proxy respondents were allowed for this question; categories are not mutually exclusive, therefore N is not shown.

Program	Skilled nursing facility, nursing home services	Personal care assistance, personal care services	Homemaker or chore services	Companion services	Healthcare home services, home health	Home delivered meals
In-Home	4%	29%	18%	11%	5%	7%
Adult Family Home (AFH)	1%	1%	0%	0%	0%	0%
Overall WA Average	5%	32%	19%	12%	7%	8%
Weighted NCI-AD Average	4%	29%	32%	14%	10%	15%

Additional Services Needed (continued)

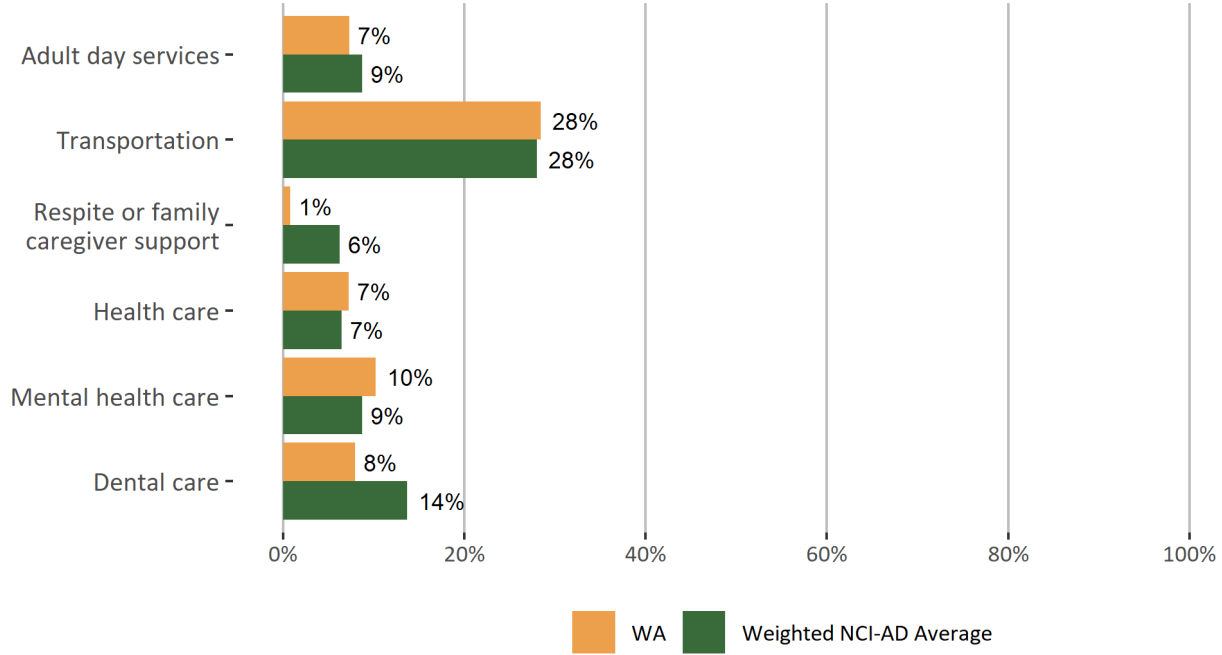


Table 50B. Additional services and supports needed (if all current needs and goals are not being met; continued)

Proxy respondents were allowed for this question; categories are not mutually exclusive, therefore N is not shown.

Program	Adult day services	Transportation	Respite or family caregiver support	Health care	Mental health care	Dental care
In-Home	5%	24%	1%	5%	7%	6%
Adult Family Home (AFH)	2%	3%	0%	1%	2%	1%
Overall WA Average	7%	28%	1%	7%	10%	8%
Weighted NCI-AD Average	9%	28%	6%	7%	9%	14%

Additional Services Needed (continued)

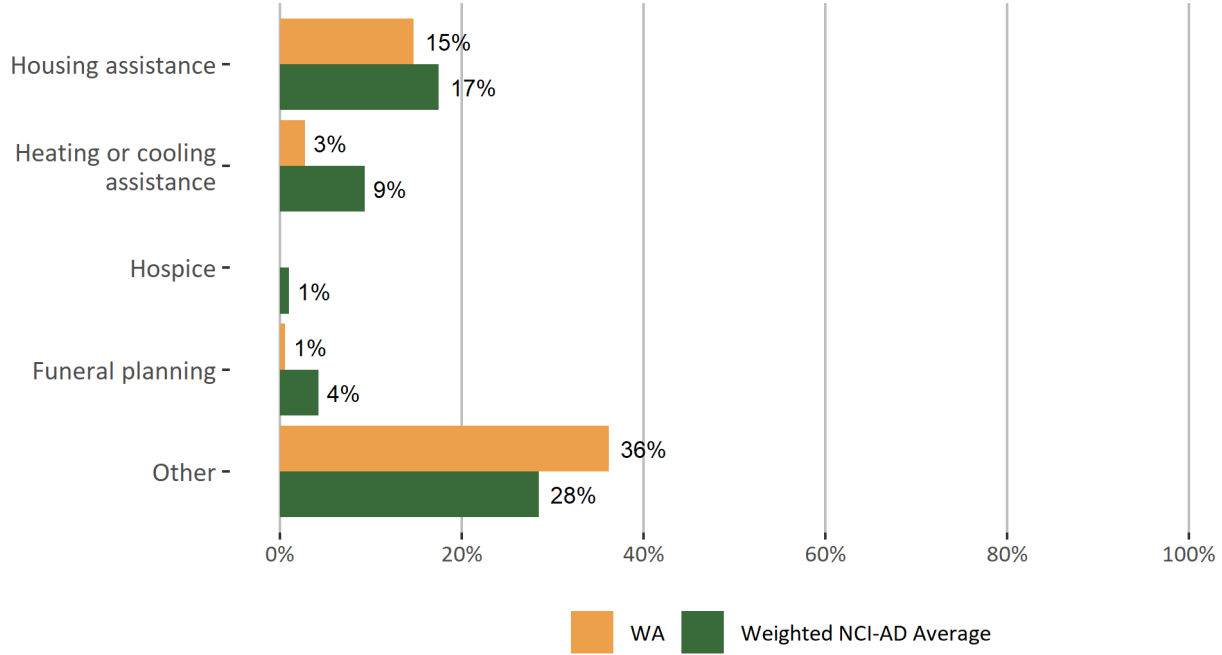
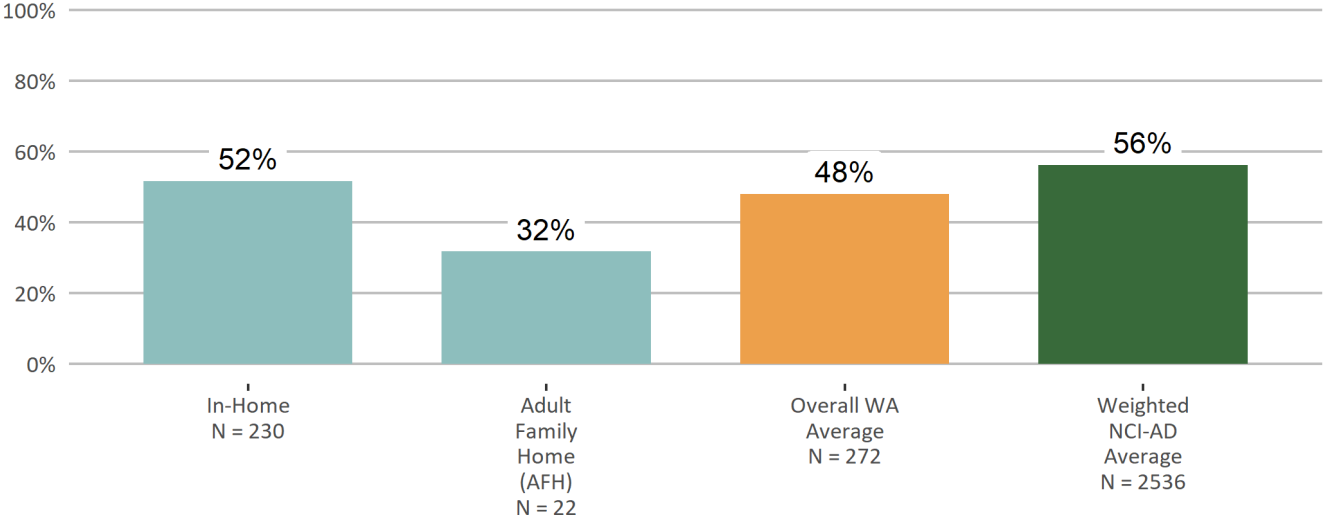


Table 50C. Additional services and supports needed (if all current needs and goals are not being met; continued)

Proxy respondents were allowed for this question; categories are not mutually exclusive, therefore N is not shown.

Program	Housing assistance	Heating or cooling assistance	Hospice	Funeral planning	Other
In-Home	12%	2%	0%	1%	29%
Adult Family Home (AFH)	1%	0%	0%	0%	3%
Overall WA Average	15%	3%	0%	1%	36%
Weighted NCI-AD Average	17%	9%	1%	4%	28%

Case manager talked to them about services that might help with their unmet needs (if all current needs and goals are not being met and has a case manager)



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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Table 51. Case manager talked to them about services that might help with their unmet needs (if all current needs and goals are not being met and has a case manager)

Proxy respondents were allowed for this question.

Program	Yes	No	N
In-Home	52%	48%	230
Adult Family Home (AFH)	32%	68%	22
Overall WA Average	48%	52%	272
Weighted NCI-AD Average	56%	44%	2,536

Service providers work together to provide support

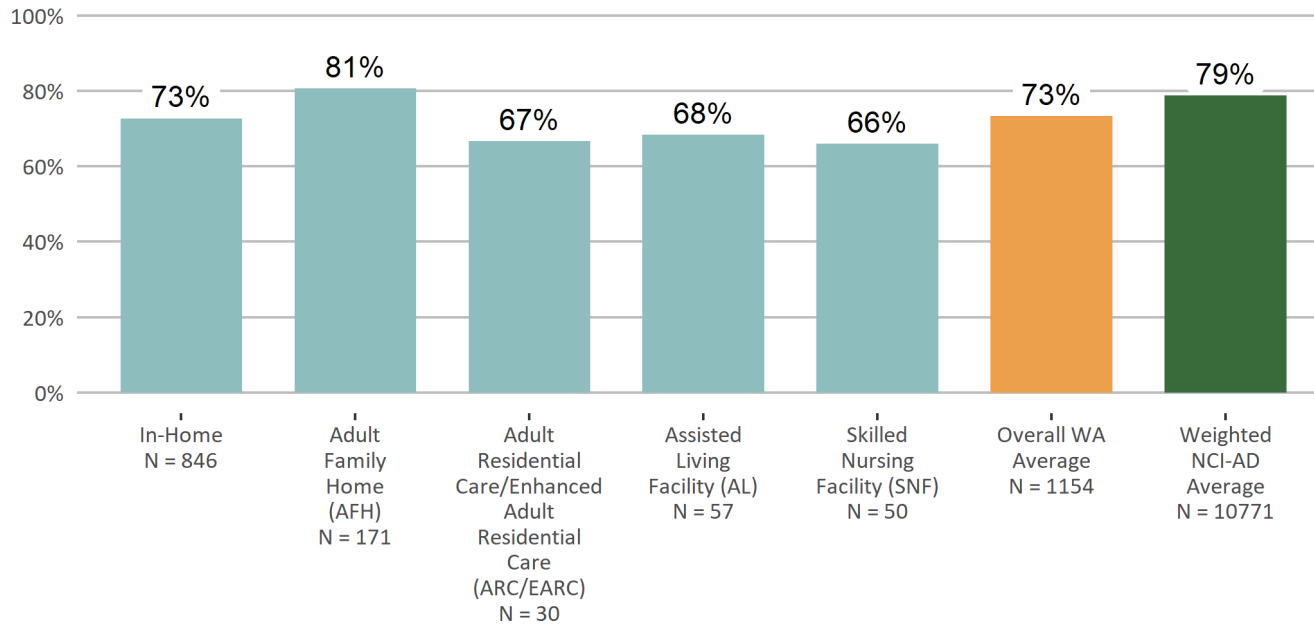


Table 52. Service providers work together to provide support

New question in 2022-2023.

Program	Yes, all service providers	Sometimes, or some service providers	No	N
In-Home	73%	14%	13%	846
Adult Family Home (AFH)	81%	11%	9%	171
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	67%	23%	10%	30
Assisted Living Facility (AL)	68%	23%	9%	57
Skilled Nursing Facility (SNF)	66%	20%	14%	50
Overall WA Average	73%	14%	12%	1,154
Weighted NCI-AD Average	79%	12%	9%	10,771

Care Coordination

Knows how to manage chronic conditions (if has at least one)

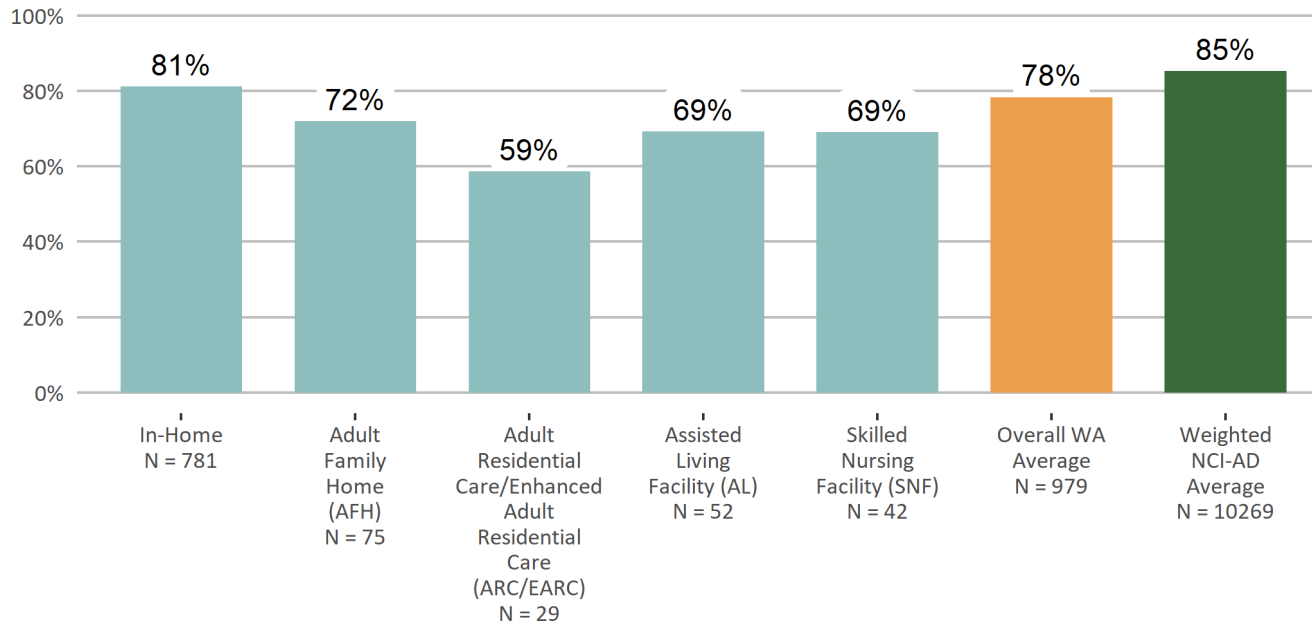


Table 53. Knows how to manage chronic conditions (if has at least one)

Program	Yes	In-between, or some conditions	No	N
In-Home	81%	13%	6%	781
Adult Family Home (AFH)	72%	17%	11%	75
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	59%	21%	21%	29
Assisted Living Facility (AL)	69%	17%	13%	52
Skilled Nursing Facility (SNF)	69%	19%	12%	42
Overall WA Average	78%	14%	7%	979
Weighted NCI-AD Average	85%	10%	5%	10,269

Stayed overnight in a hospital or
rehab/nursing facility in the past
12 months and was discharged to go
home

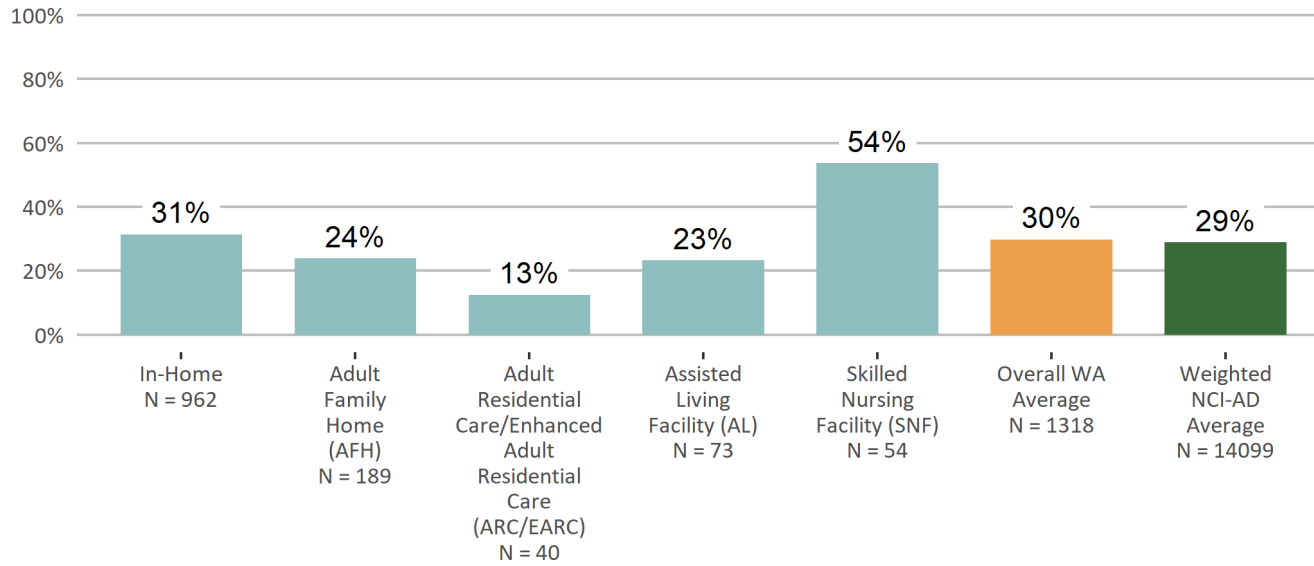
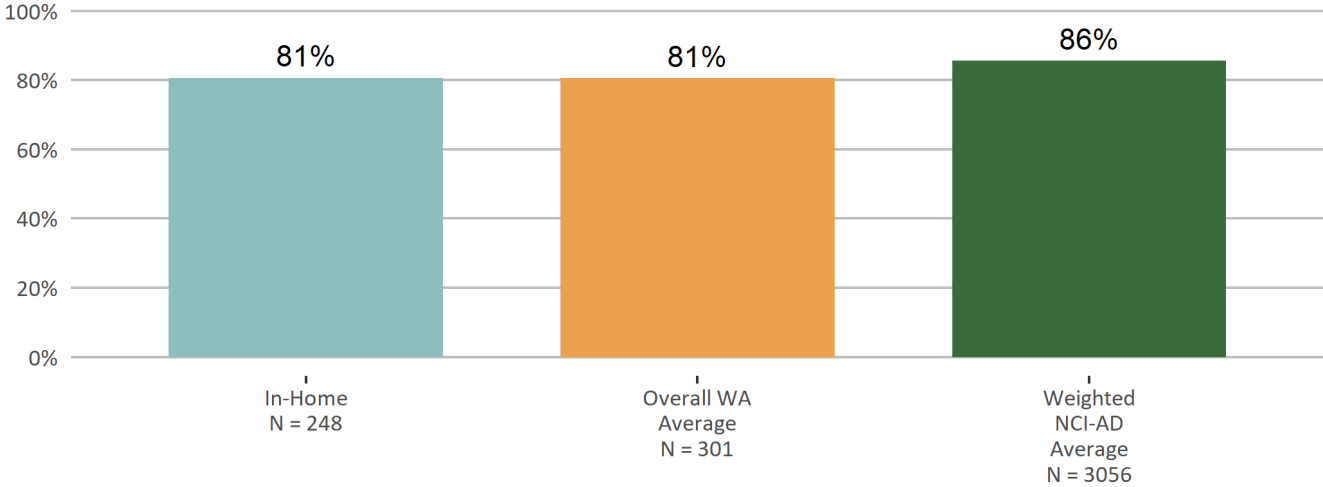


Table 54. Stayed overnight in a hospital or rehab/nursing facility in the past 12 months and was discharged to go home

Proxy respondents were allowed for this question.

Program	Yes	No	N
In-Home	31%	69%	962
Adult Family Home (AFH)	24%	76%	189
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	13%	88%	40
Assisted Living Facility (AL)	23%	77%	73
Skilled Nursing Facility (SNF)	54%	46%	54
Overall WA Average	30%	70%	1,318
Weighted NCI-AD Average	29%	71%	14,099

Felt comfortable and supported enough to go home after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)



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Table 55. Felt comfortable and supported enough to go home after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

Program	Yes	In-between	No	N
In-Home	81%	8%	11%	248
Overall WA Average	81%	7%	12%	301
Weighted NCI-AD Average	86%	7%	8%	3,056

Someone followed-up to make sure they had needed services and supports after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

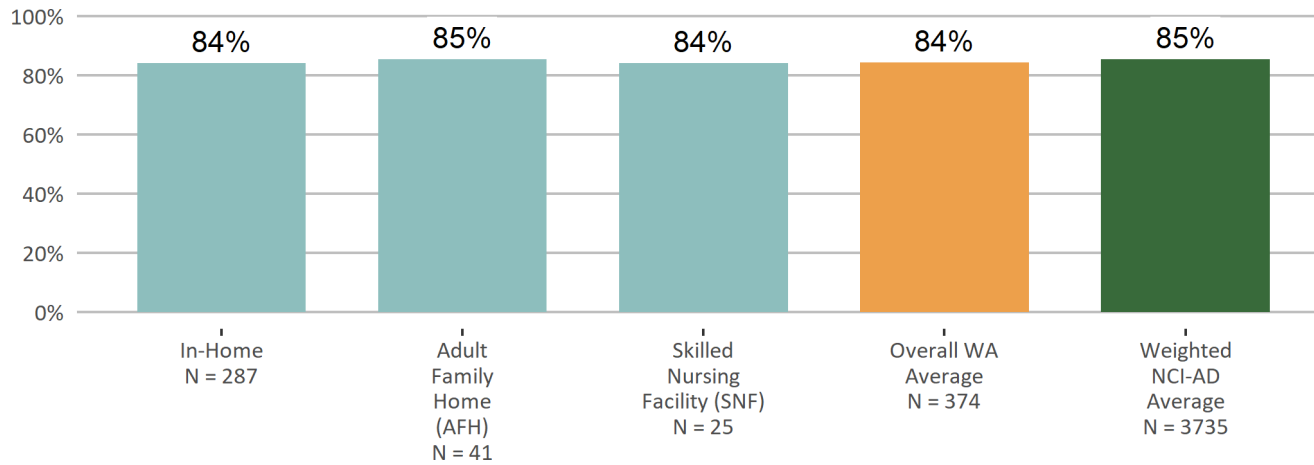


Table 56. Someone followed-up to make sure they had needed services and supports after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

Proxy respondents were allowed for this question.

Program	Yes	No	N
In-Home	84%	16%	287
Adult Family Home (AFH)	85%	15%	41
Skilled Nursing Facility (SNF)	84%	16%	25
Overall WA Average	84%	16%	374
Weighted NCI-AD Average	85%	15%	3,735

Choice and Control

Always feels in control of their life

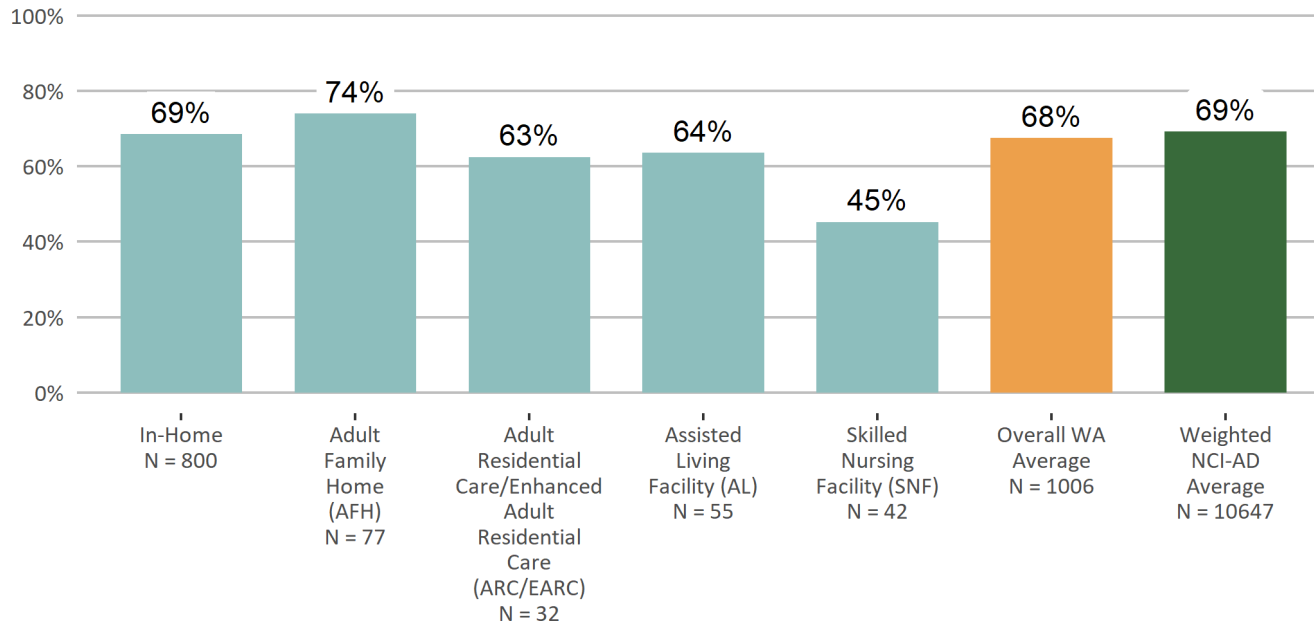


Table 57. Feels in control of their life

Program	Yes, almost always, always	In-between, sometimes	No, rarely, never	N
In-Home	69%	22%	10%	800
Adult Family Home (AFH)	74%	14%	12%	77
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	63%	28%	9%	32
Assisted Living Facility (AL)	64%	29%	7%	55
Skilled Nursing Facility (SNF)	45%	36%	19%	42
Overall WA Average	68%	22%	10%	1,006
Weighted NCI-AD Average	69%	24%	7%	10,647

Able to furnish and decorate their room however they want to (if living in a group setting)

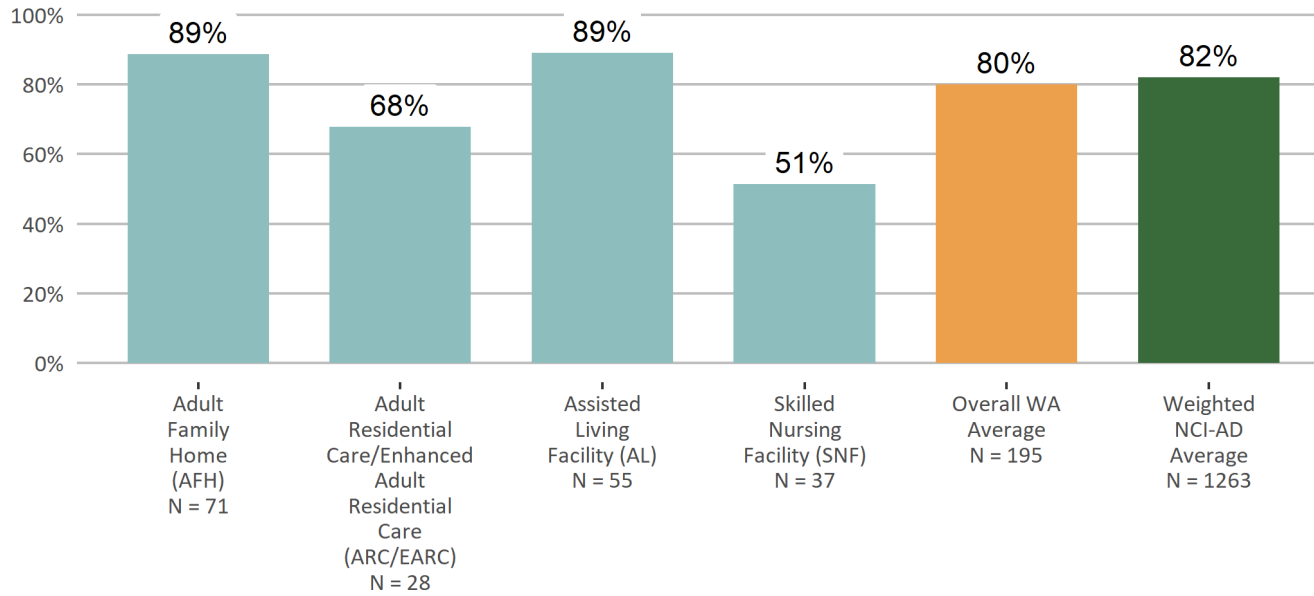


Table 58. Able to furnish and decorate their room however they want to (if living in a group setting)

Program	In all ways	In most ways	Only in some ways, or not at all	N
Adult Family Home (AFH)	69%	20%	11%	71
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	61%	7%	32%	28
Assisted Living Facility (AL)	84%	5%	11%	55
Skilled Nursing Facility (SNF)	19%	32%	49%	37
Overall WA Average	64%	16%	20%	195
Weighted NCI-AD Average	53%	29%	18%	1,263

Can choose or change their roommate
(if living in a group setting and
has a roommate)

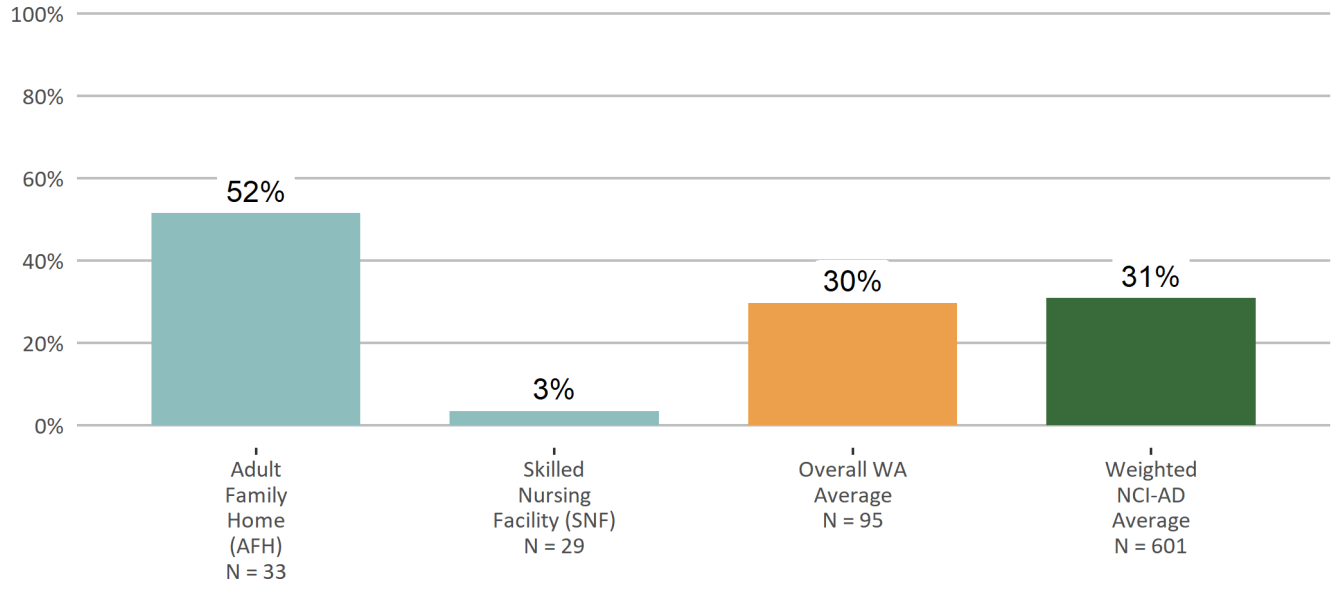
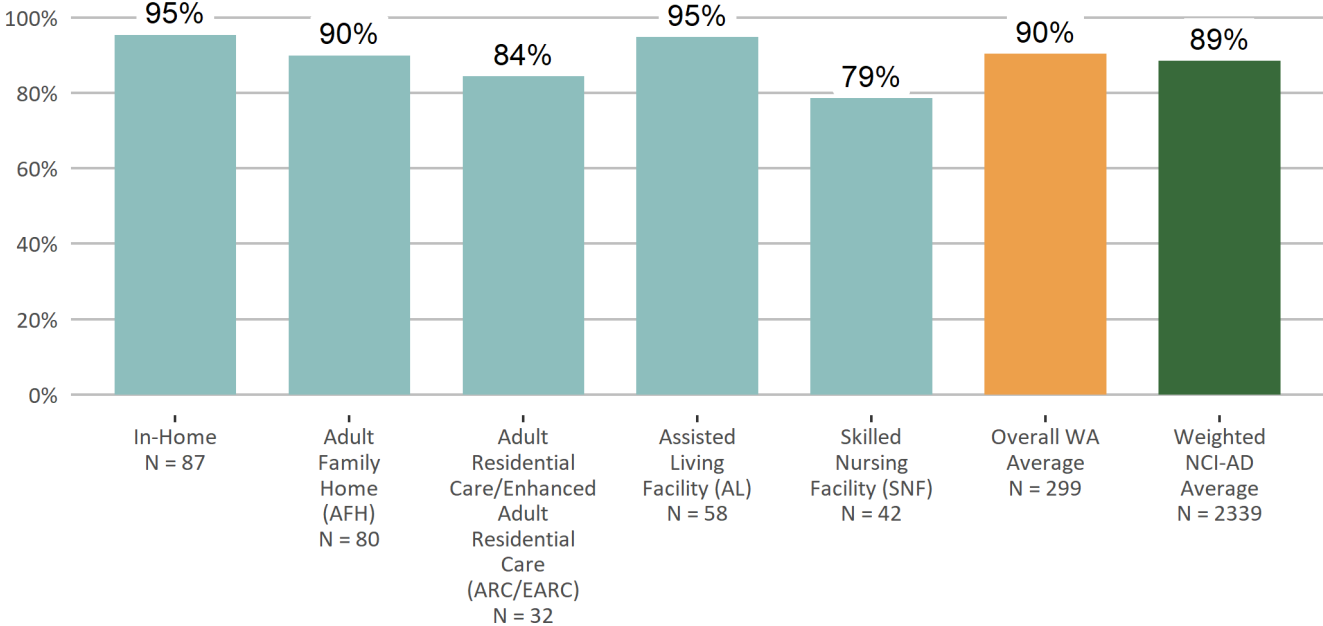


Table 59. Can choose or change their roommate (if living in a group setting and has a roommate)

Program	Yes	No	N
Adult Family Home (AFH)	52%	48%	33
Skilled Nursing Facility (SNF)	3%	97%	29
Overall WA Average	30%	70%	95
Weighted NCI-AD Average	31%	69%	601

Can always get up and go to bed when they want to

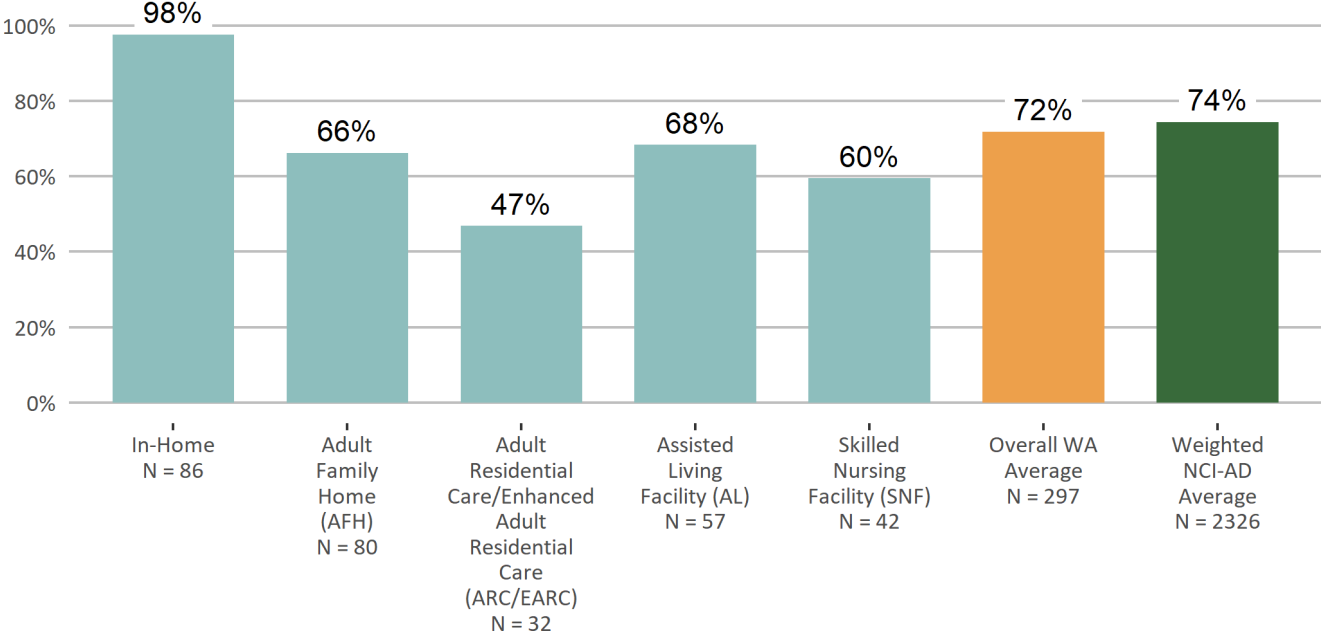


Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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Table 60. Can get up and go to bed when they want to

Program	Yes, always, or almost always	Some days, sometimes	No, never	N
In-Home	95%	5%	0%	87
Adult Family Home (AFH)	90%	5%	5%	80
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	84%	6%	9%	32
Assisted Living Facility (AL)	95%	5%	0%	58
Skilled Nursing Facility (SNF)	79%	12%	10%	42
Overall WA Average	90%	6%	4%	299
Weighted NCI-AD Average	89%	9%	3%	2,339

Can always eat their meals when they want to



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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Table 61. Can eat their meals when they want to

Program	Yes, always, or almost always	Some days, sometimes	No, never	N
In-Home	98%	2%	0%	86
Adult Family Home (AFH)	66%	13%	21%	80
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	47%	19%	34%	32
Assisted Living Facility (AL)	68%	11%	21%	57
Skilled Nursing Facility (SNF)	60%	24%	17%	42
Overall WA Average	72%	12%	17%	297
Weighted NCI-AD Average	74%	11%	15%	2,326

Can choose or change their services

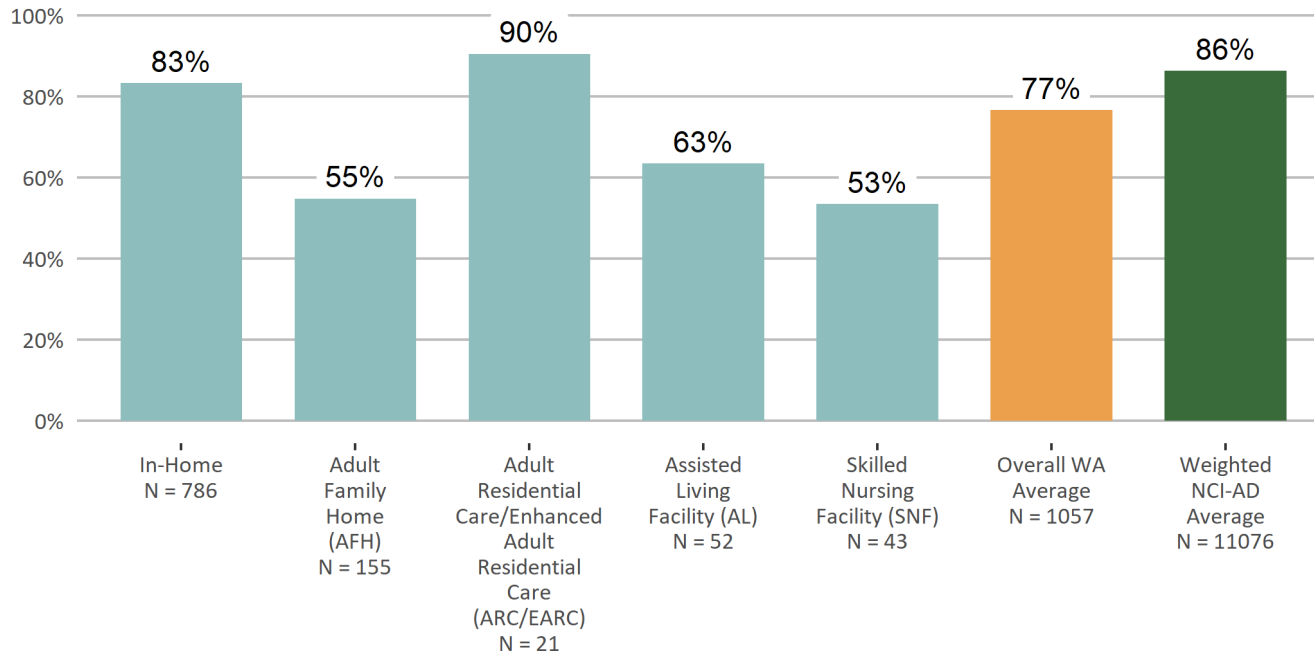


Table 62. Can choose or change their services

Proxy respondents were allowed for this question

Program	Yes, all services	Sometimes, or some services	No	N
In-Home	72%	11%	17%	786
Adult Family Home (AFH)	42%	13%	45%	155
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	62%	29%	10%	21
Assisted Living Facility (AL)	52%	12%	37%	52
Skilled Nursing Facility (SNF)	37%	16%	47%	43
Overall WA Average	64%	12%	23%	1,057
Weighted NCI-AD Average	72%	14%	14%	11,076

Can choose or change when and how often they receive services

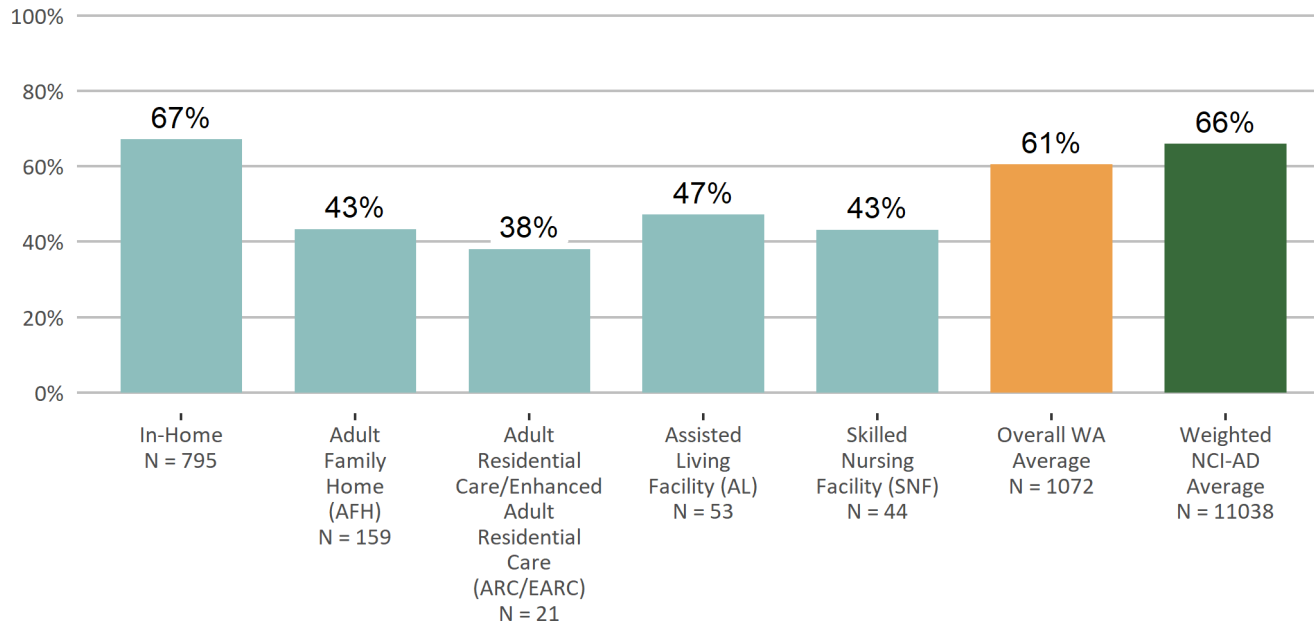


Table 63. Can choose or change when and how often they receive services

Proxy respondents were allowed for this question

Program	Yes, all services	Sometimes, or some services	No	N
In-Home	67%	12%	21%	795
Adult Family Home (AFH)	43%	18%	39%	159
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	38%	24%	38%	21
Assisted Living Facility (AL)	47%	9%	43%	53
Skilled Nursing Facility (SNF)	43%	9%	48%	44
Overall WA Average	61%	13%	26%	1,072
Weighted NCI-AD Average	66%	15%	19%	11,038

Can choose or change the people who provide paid supports if wants

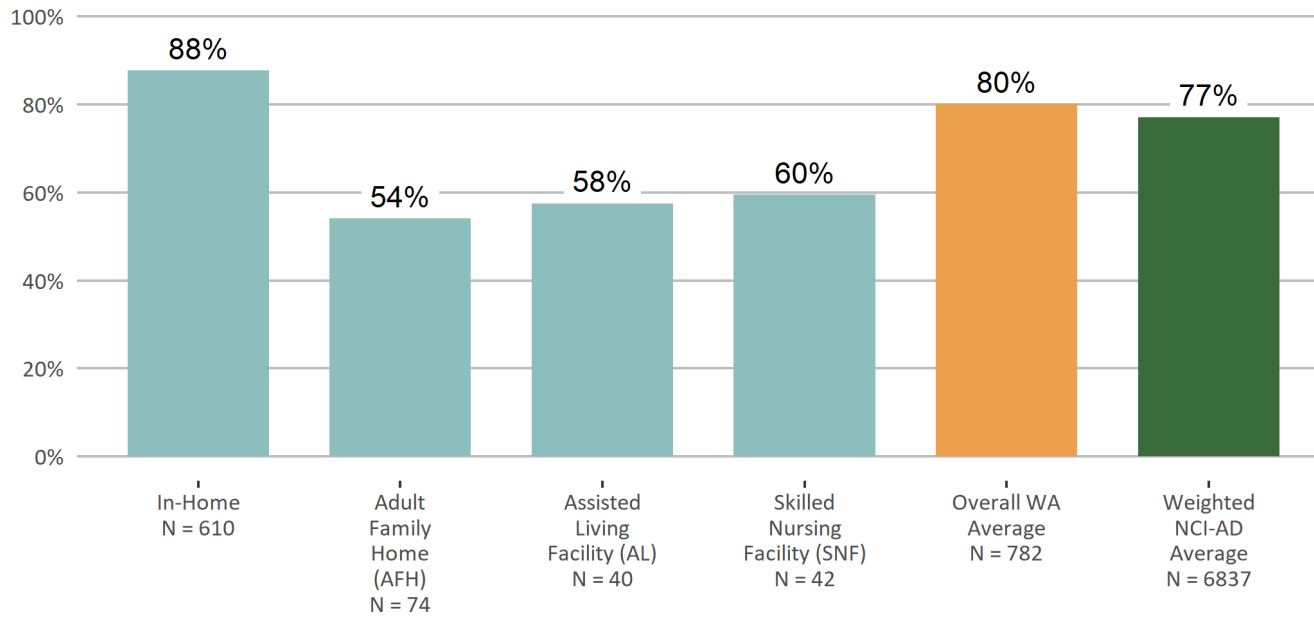


Table 64. Can choose or change the people who provide paid supports if wants

Proxy respondents were allowed for this question

Program	Yes, all services	Sometimes, or some services	No	N
In-Home	88%	4%	9%	610
Adult Family Home (AFH)	54%	8%	38%	74
Assisted Living Facility (AL)	58%	23%	20%	40
Skilled Nursing Facility (SNF)	60%	21%	19%	42
Overall WA Average	80%	6%	13%	782
Weighted NCI-AD Average	77%	7%	16%	6,837

Satisfaction

Services help them live the life they want

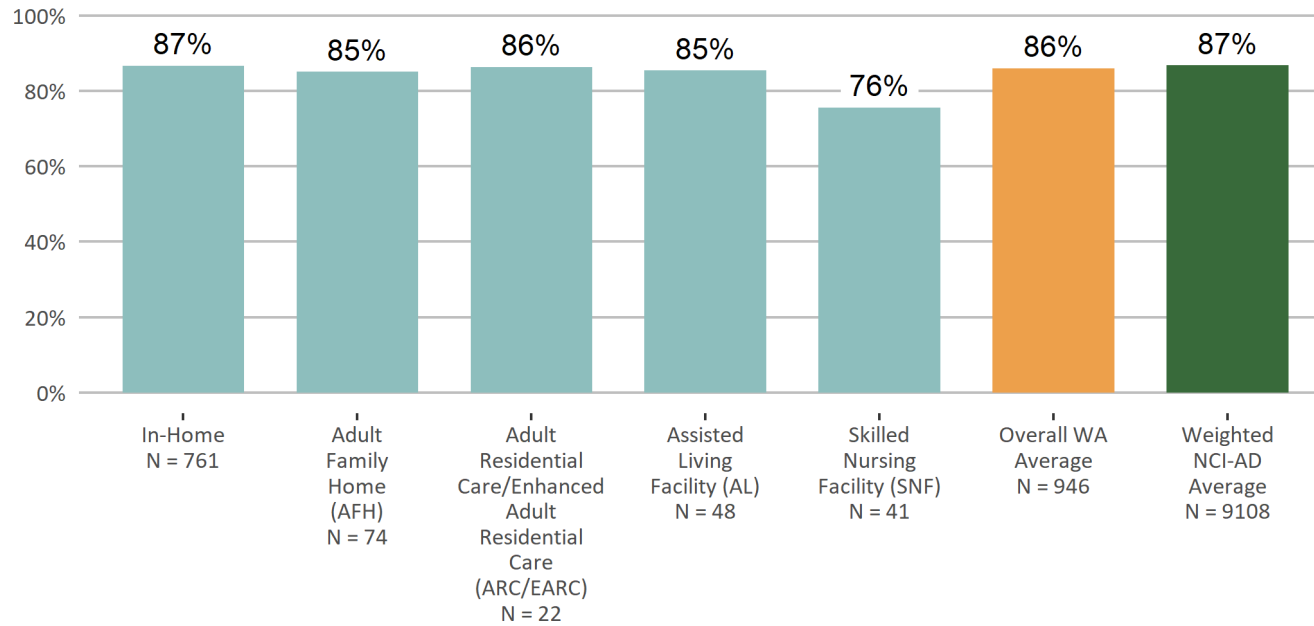


Table 65. Services help them live the life they want

Program	Yes	No	N
In-Home	87%	13%	761
Adult Family Home (AFH)	85%	15%	74
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	86%	14%	22
Assisted Living Facility (AL)	85%	15%	48
Skilled Nursing Facility (SNF)	76%	24%	41
Overall WA Average	86%	14%	946
Weighted NCI-AD Average	87%	13%	9,108

Case manager/care coordinator
changes too often

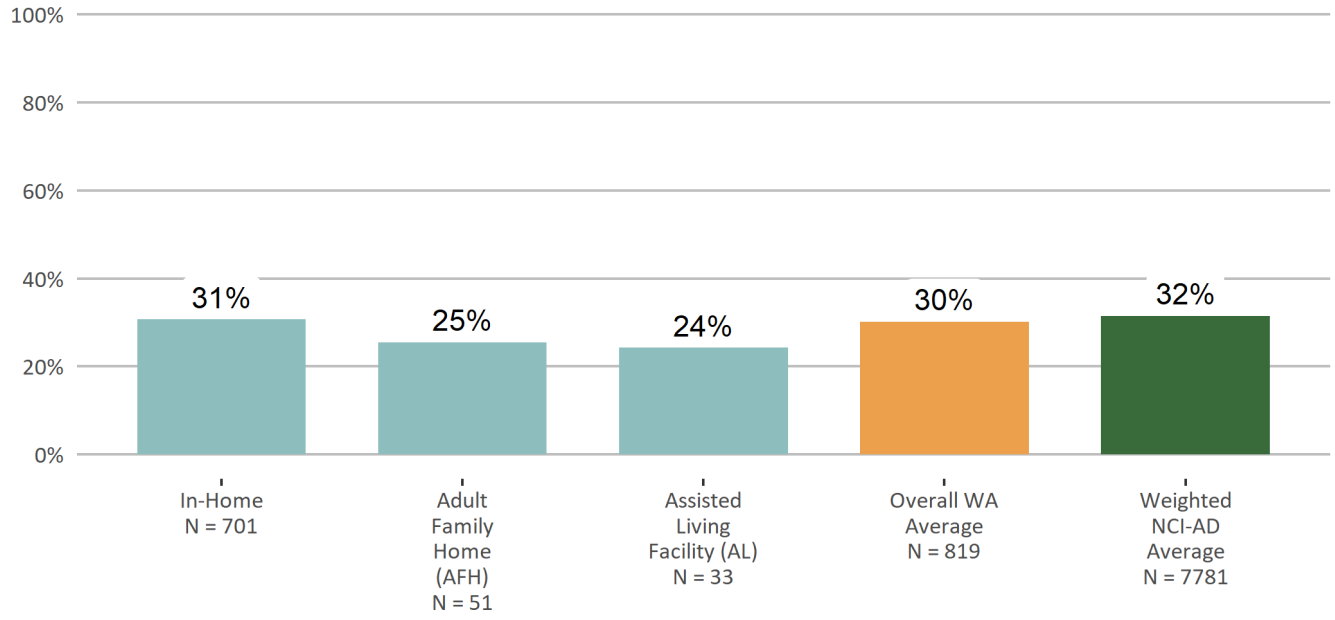
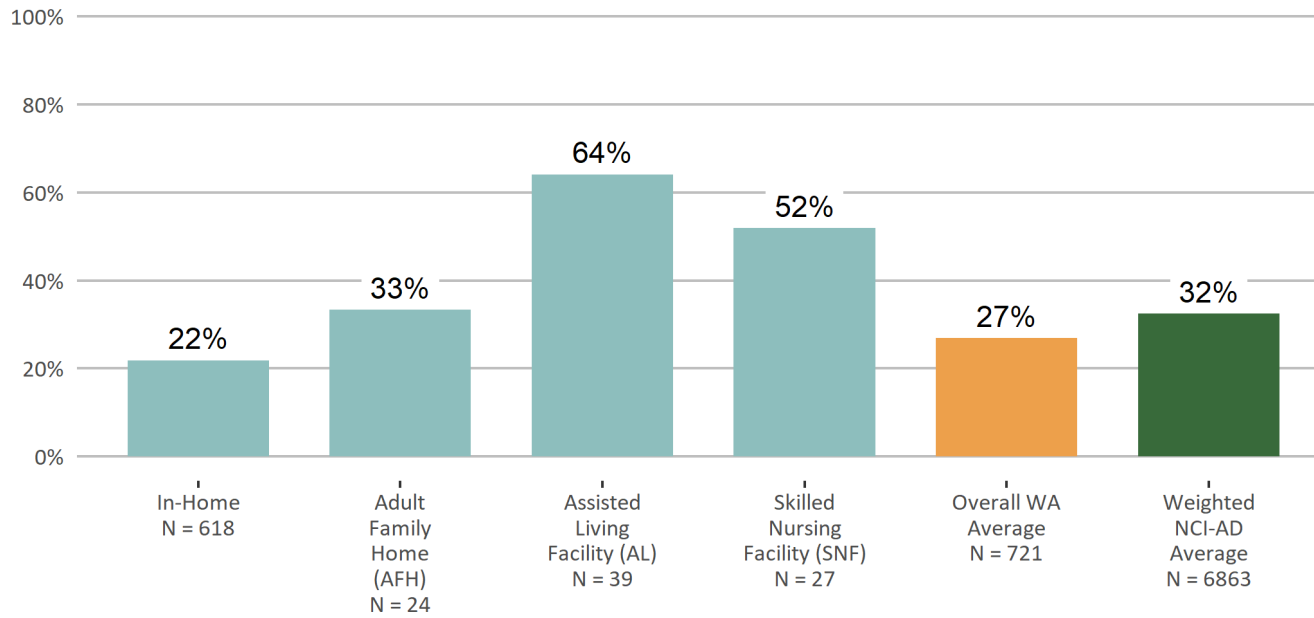


Table 66. Case manager/care coordinator changes too often

Program	Yes	No	N
In-Home	31%	69%	701
Adult Family Home (AFH)	25%	75%	51
Assisted Living Facility (AL)	24%	76%	33
Overall WA Average	30%	70%	819
Weighted NCI-AD Average	32%	68%	7,781

People who are paid to help them change too often



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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Table 67. People who are paid to help them change too often

Program	Yes, all paid support workers, always or almost always	Some or usually	No, never or rarely	N
In-Home	12%	10%	78%	618
Adult Family Home (AFH)	17%	17%	67%	24
Assisted Living Facility (AL)	28%	36%	36%	39
Skilled Nursing Facility (SNF)	30%	22%	48%	27
Overall WA Average	14%	13%	73%	721
Weighted NCI-AD Average	18%	15%	68%	6,863

Likes where they live

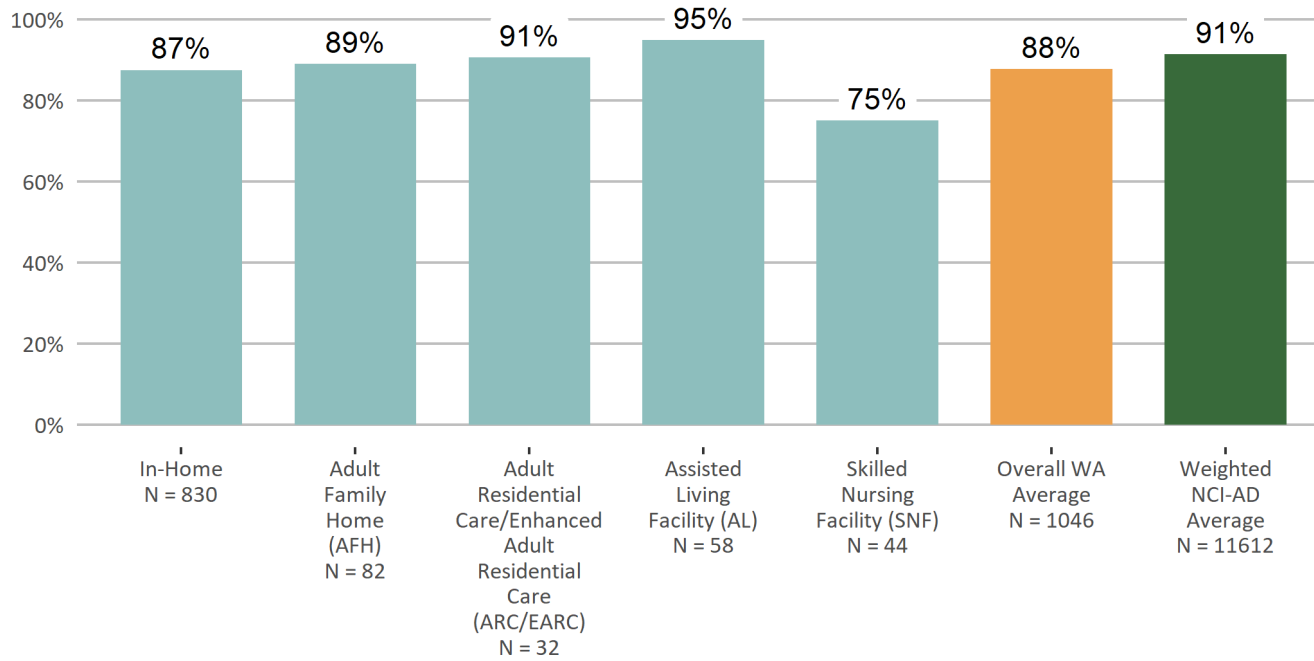


Table 68. Likes where they live

Program	Yes	In between, most of the time	No	N
In-Home	77%	10%	13%	830
Adult Family Home (AFH)	84%	5%	11%	82
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	75%	16%	9%	32
Assisted Living Facility (AL)	76%	19%	5%	58
Skilled Nursing Facility (SNF)	52%	23%	25%	44
Overall WA Average	77%	11%	12%	1,046
Weighted NCI-AD Average	83%	9%	9%	11,612

Reasons does not like where they live (if does not always like where they live)

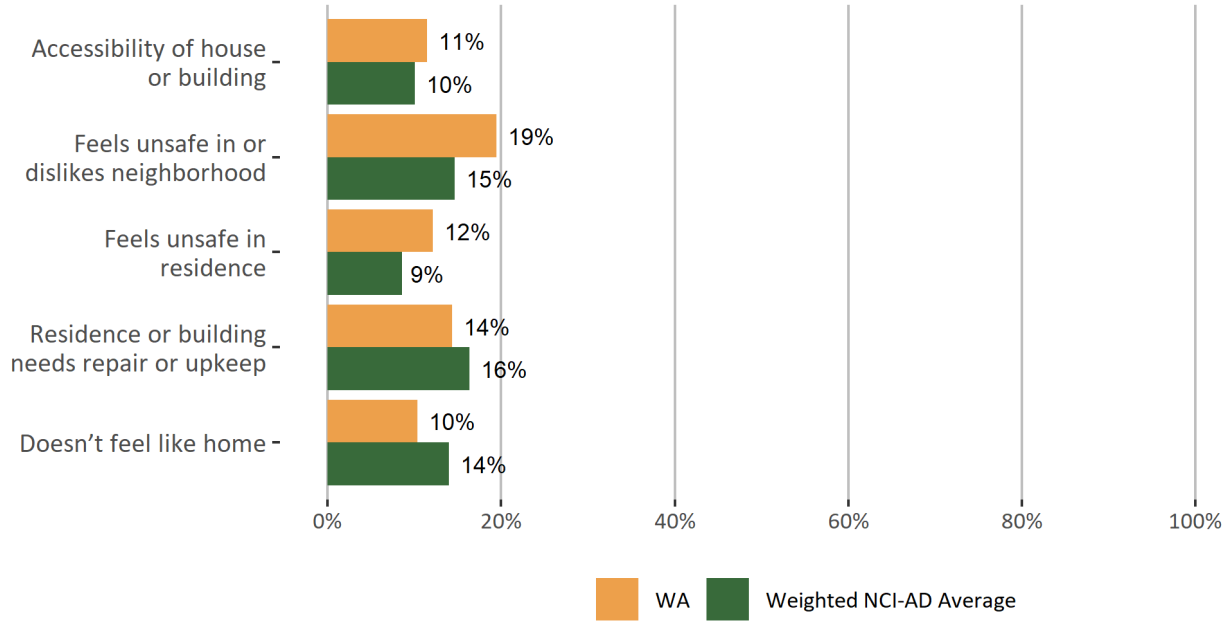


Table 69A. Reasons does not like where they live (if does not always like where they live)

Categories are not mutually exclusive, therefore N is not shown.

Program	Accessibility of house or building	Feels unsafe in or dislikes neighborhood	Feels unsafe in residence	Residence or building needs repair or upkeep	Doesn't feel like home
In-Home	11%	19%	12%	13%	5%
Overall WA Average	11%	19%	12%	14%	10%
Weighted NCI-AD Average	10%	15%	9%	16%	14%

Reasons does not like where they live (if does not always like where they live) (continued)

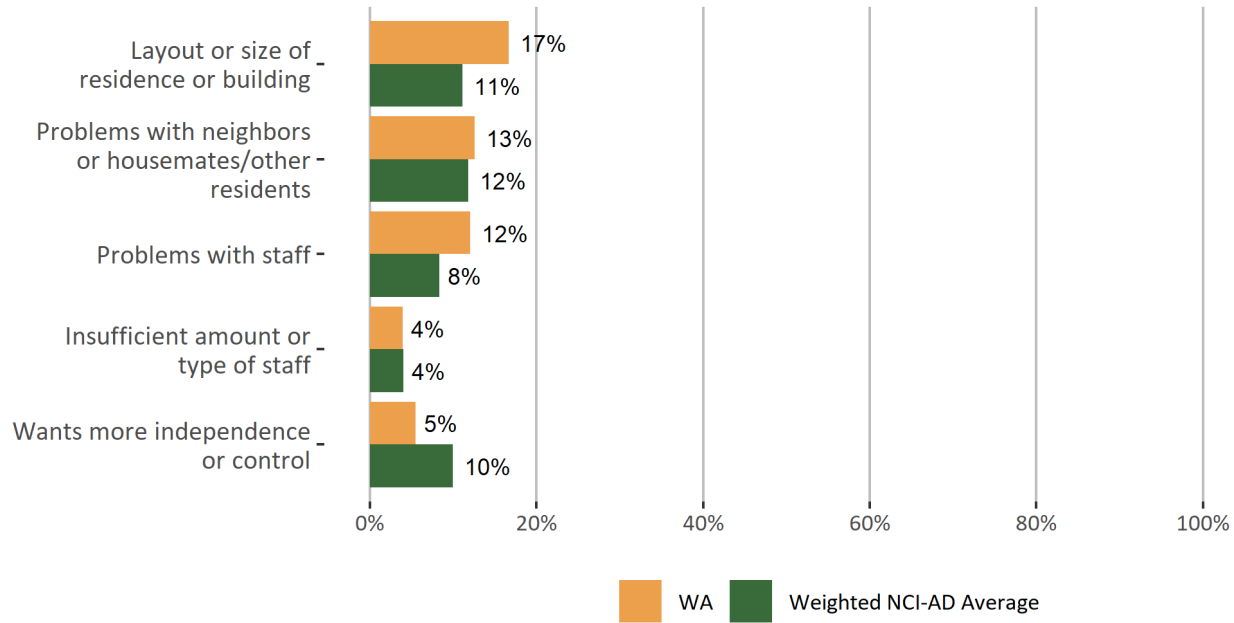


Table 69B. Reasons does not like where they live (if does not always like where they live) (continued)

Categories are not mutually exclusive, therefore N is not shown.

Program	Layout or size of residence or building	Problems with neighbors or housemates/other residents	Problems with staff	Insufficient amount or type of staff	Wants more independence or control
In-Home	15%	9%	5%	2%	2%
Overall WA Average	17%	13%	12%	4%	5%
Weighted NCI-AD Average	11%	12%	8%	4%	10%

Reasons does not like where they live (if does not always like where they live) (continued)

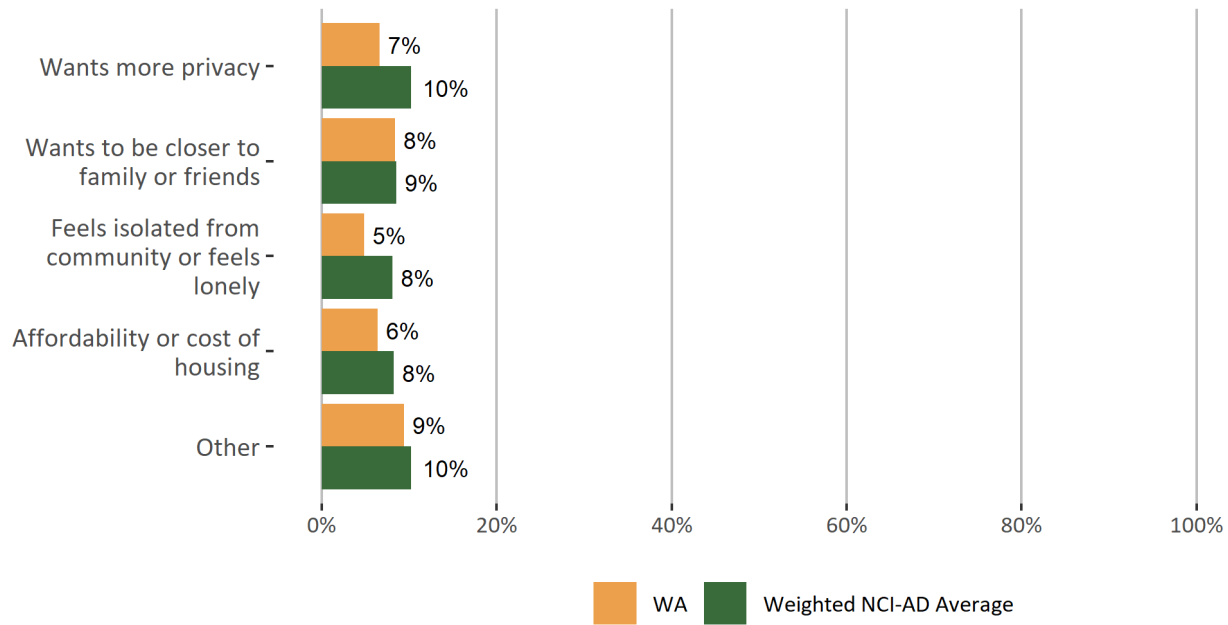


Table 69C. Reasons does not like where they live (if does not always like where they live) (continued)

Categories are not mutually exclusive, therefore N is not shown.

Program	Wants more privacy	Wants to be closer to family or friends	Feels isolated from community or feels lonely	Affordability or cost of housing	Other
In-Home	4%	5%	3%	6%	5%
Overall WA Average	7%	8%	5%	6%	9%
Weighted NCI-AD Average	10%	9%	8%	8%	10%

Wants to live somewhere else

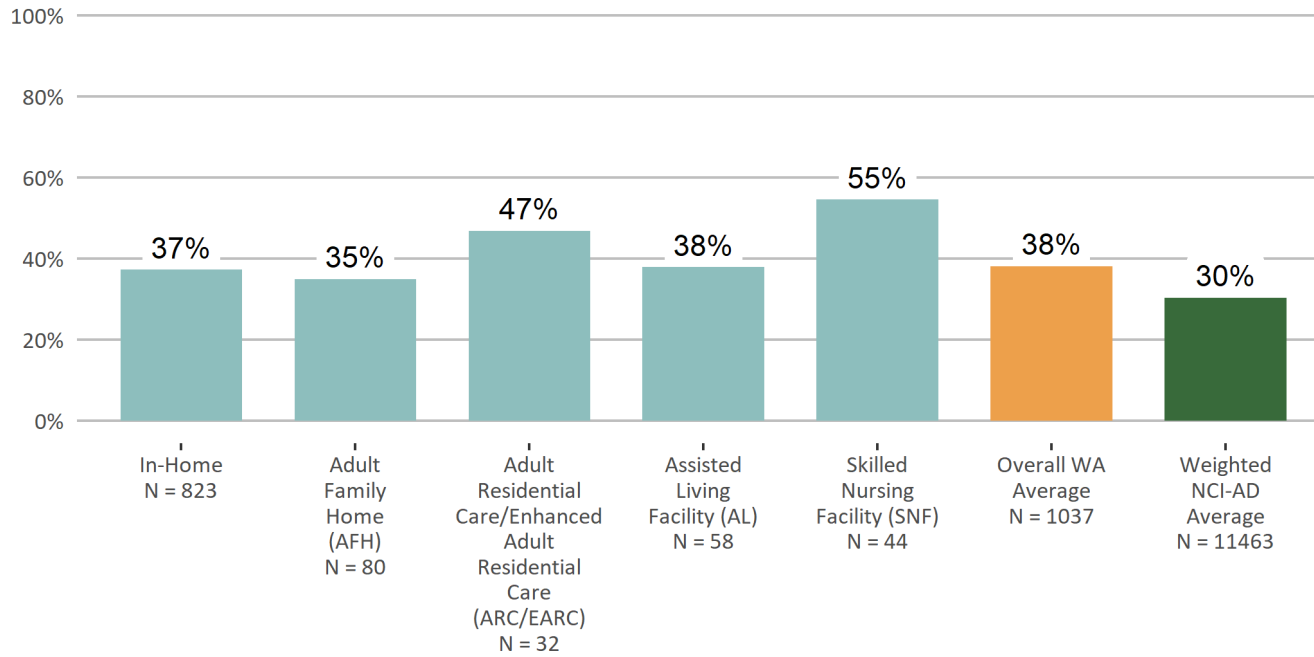


Table 70. Wants to live somewhere else

Program	Yes	Maybe	No	N
In-Home	29%	8%	63%	823
Adult Family Home (AFH)	25%	10%	65%	80
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	31%	16%	53%	32
Assisted Living Facility (AL)	28%	10%	62%	58
Skilled Nursing Facility (SNF)	52%	2%	45%	44
Overall WA Average	30%	8%	62%	1,037
Weighted NCI-AD Average	22%	9%	70%	11,463

Where person would prefer to live (if wants to live somewhere else)

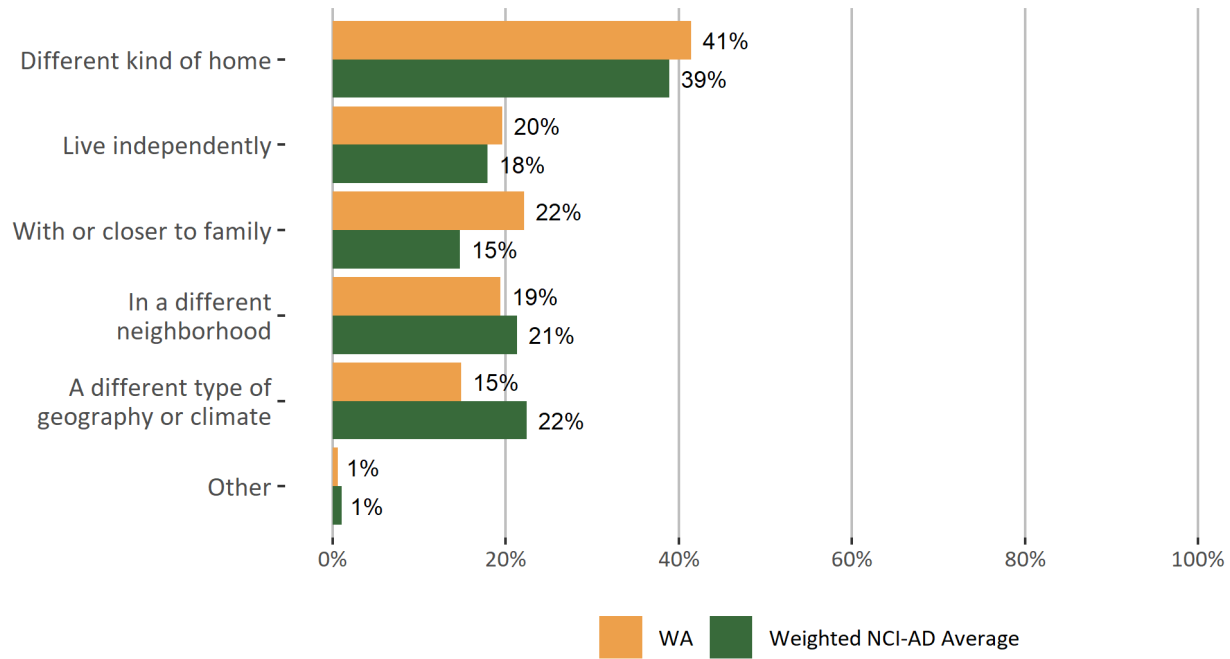
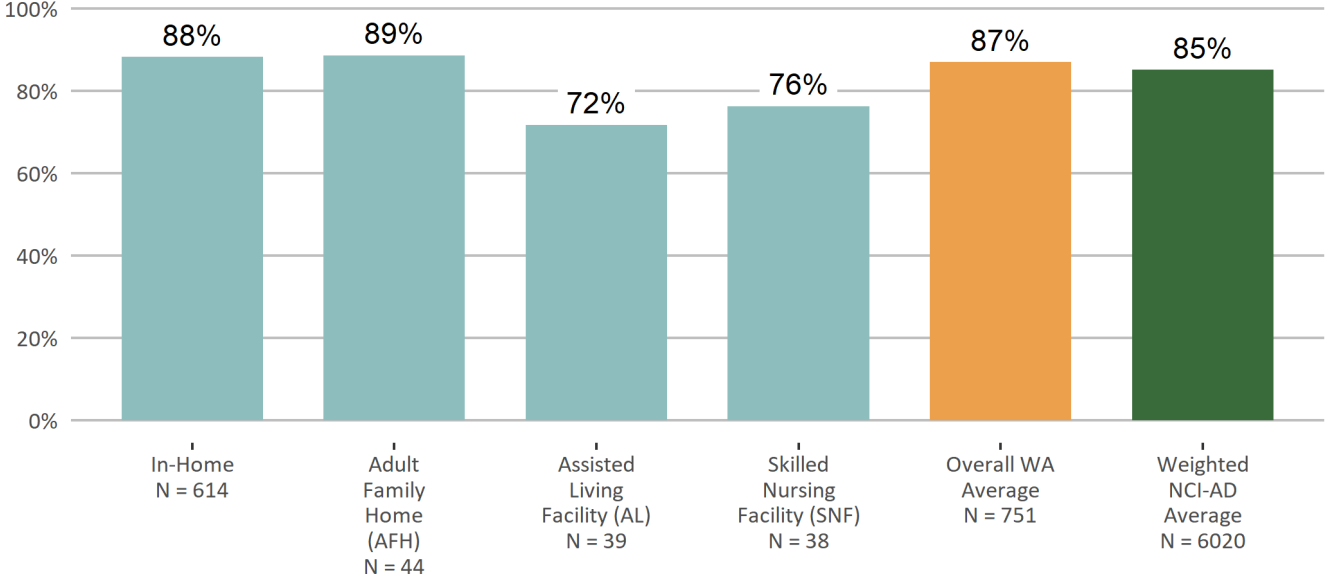


Table 71. Where person would prefer to live (if wants to live somewhere else)

Program	Different kind of home	Live independently	With or closer to family	In a different neighborhood	A different type of geography or climate	Other
In-Home	33%	6%	15%	18%	14%	1%
Adult Family Home (AFH)	2%	4%	2%	0%	1%	0%
Overall WA Average	41%	20%	22%	19%	15%	1%
Weighted NCI-AD Average	39%	18%	15%	21%	22%	1%

People who are paid to help them
always do things the way they want
them done



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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Table 72. People who are paid to help them do things the way they want them done

Program	Yes, all paid support workers, always or almost always	Some or usually	No, never or rarely	N
In-Home	88%	9%	3%	614
Adult Family Home (AFH)	89%	5%	7%	44
Assisted Living Facility (AL)	72%	28%	0%	39
Skilled Nursing Facility (SNF)	76%	16%	8%	38
Overall WA Average	87%	10%	3%	751
Weighted NCI-AD Average	85%	12%	3%	6,020

Usually likes how they spend their time during the day

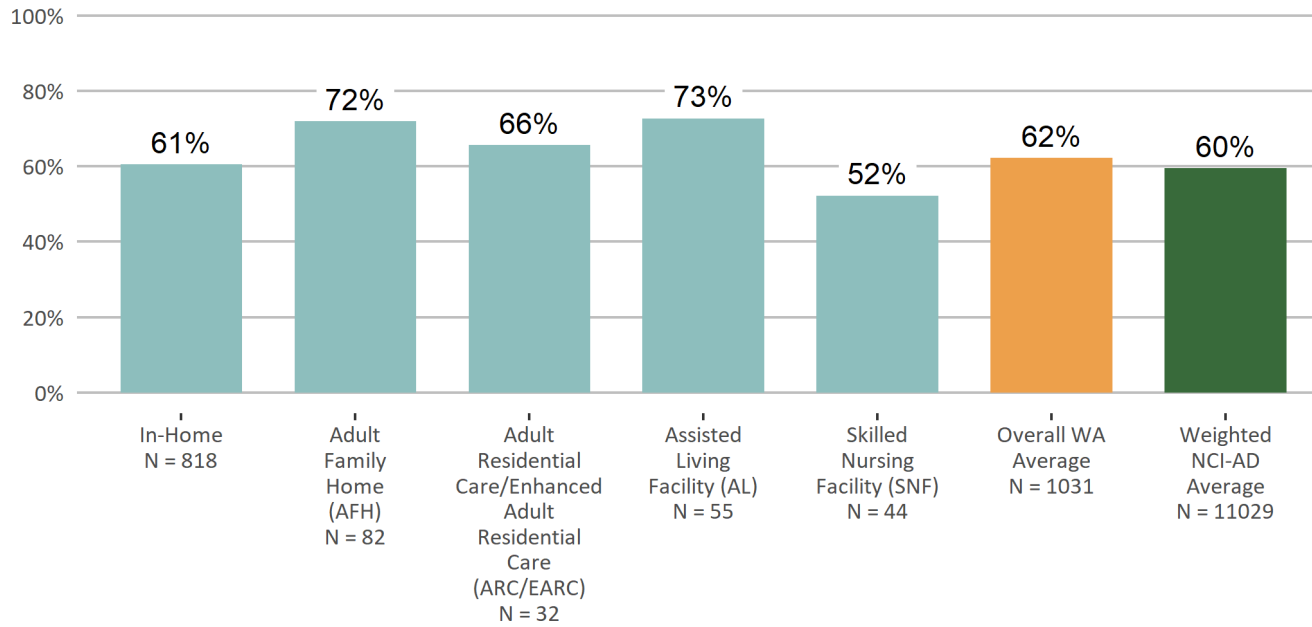


Table 73. Usually likes how they spend their time during the day

Program	Yes, always, or almost always	Sometimes	No, never or rarely	N
In-Home	61%	26%	13%	818
Adult Family Home (AFH)	72%	20%	9%	82
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	66%	22%	13%	32
Assisted Living Facility (AL)	73%	25%	2%	55
Skilled Nursing Facility (SNF)	52%	34%	14%	44
Overall WA Average	62%	26%	12%	1,031
Weighted NCI-AD Average	60%	31%	9%	11,029

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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Technology

Has access to the internet

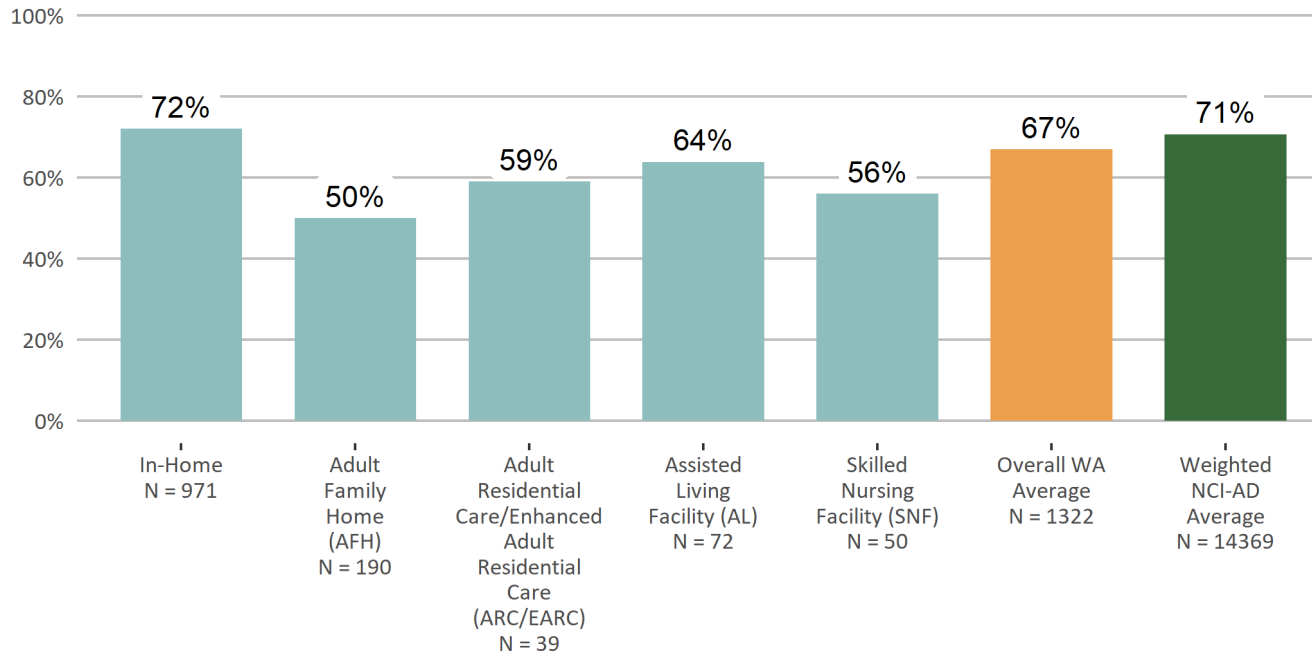


Table 74. Has access to the internet

Proxy respondents were allowed for this question

Program	Yes	Sometimes	No	N
In-Home	70%	2%	28%	971
Adult Family Home (AFH)	49%	1%	50%	190
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	51%	8%	41%	39
Assisted Living Facility (AL)	64%	0%	36%	72
Skilled Nursing Facility (SNF)	56%	0%	44%	50
Overall WA Average	65%	2%	33%	1,322
Weighted NCI-AD Average	69%	2%	29%	14,369

Frequency of internet use

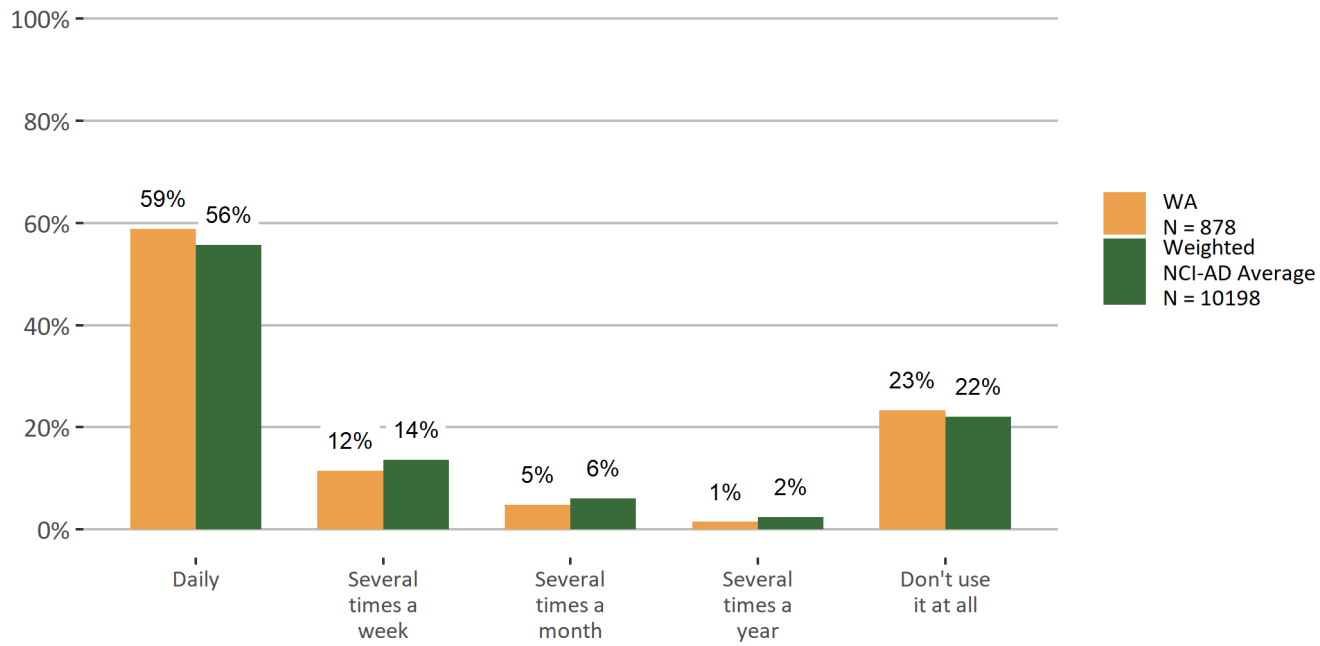


Table 75. Frequency with which people use the internet

Proxy respondents were allowed for this question

Program	Daily	Several times a week	Several times a month	Several times a year	Don't use it at all	N
In-Home	66%	11%	5%	1%	16%	690
Adult Family Home (AFH)	22%	14%	3%	2%	59%	94
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	39%	22%	9%	4%	26%	23
Assisted Living Facility (AL)	61%	11%	2%	0%	25%	44
Skilled Nursing Facility (SNF)	37%	0%	4%	4%	56%	27
Overall WA Average	59%	12%	5%	1%	23%	878
Weighted NCI-AD Average	56%	14%	6%	2%	22%	10,198

Always has a stable internet connection

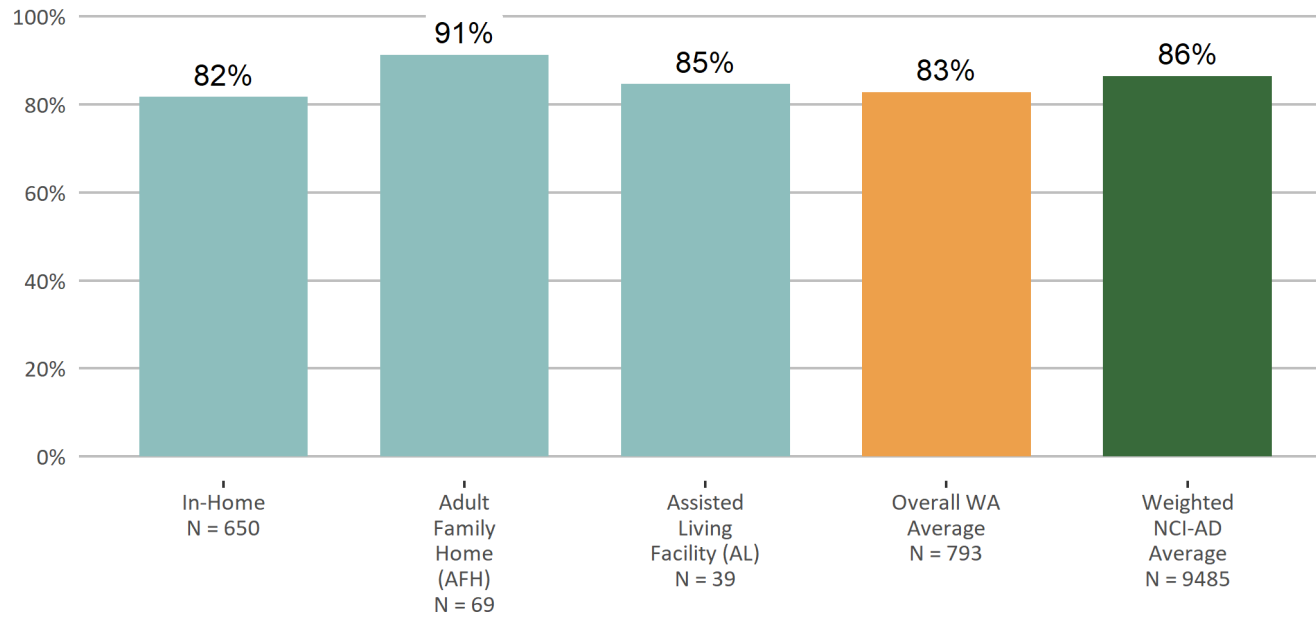


Table 76. Always has a stable internet connection

Proxy respondents were allowed for this question

Program	Always works	Sometimes works	Rarely or never works	N
In-Home	82%	17%	2%	650
Adult Family Home (AFH)	91%	9%	0%	69
Assisted Living Facility (AL)	85%	15%	0%	39
Overall WA Average	83%	16%	1%	793
Weighted NCI-AD Average	86%	13%	1%	9,485

Has talked to health professionals using video conference/telehealth

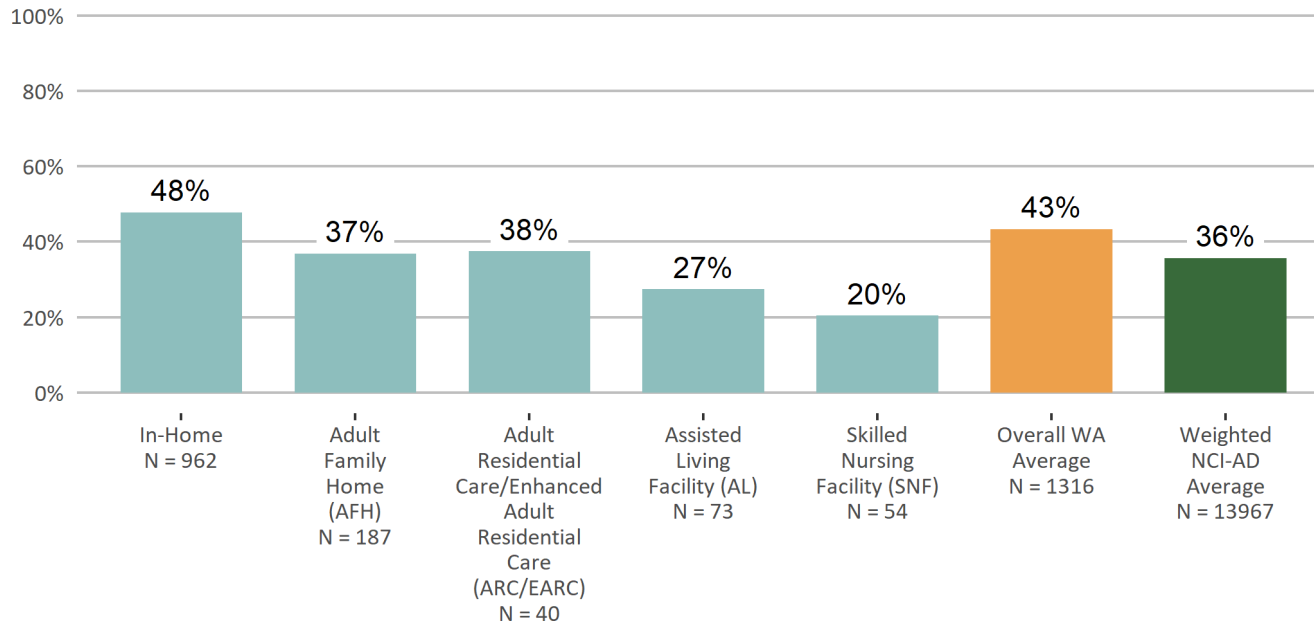


Table 77. Has talked to health professionals using video conference/telehealth

Proxy respondents were allowed for this question

Program	Yes	No	N
In-Home	48%	52%	962
Adult Family Home (AFH)	37%	63%	187
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	38%	63%	40
Assisted Living Facility (AL)	27%	73%	73
Skilled Nursing Facility (SNF)	20%	80%	54
Overall WA Average	43%	57%	1,316
Weighted NCI-AD Average	36%	64%	13,967

Liked talking to health care providers using telehealth

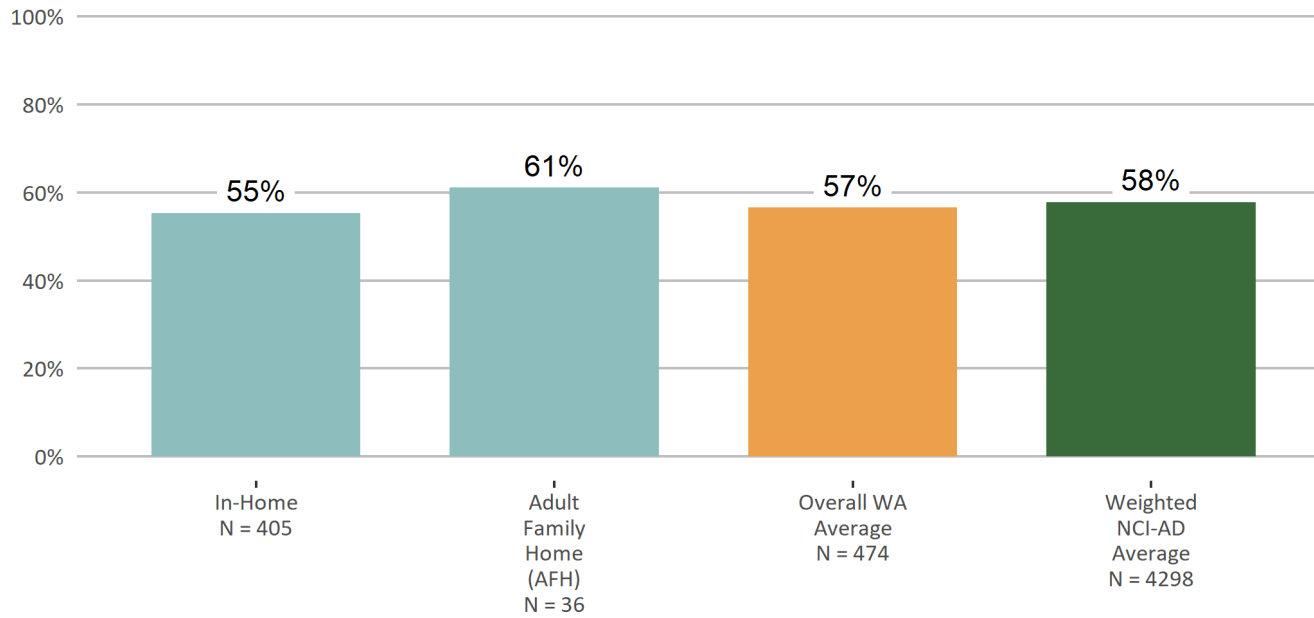


Table 78. Liked talking to health care providers using telehealth

New question in 2022-2023.

Program	Yes, completely	Yes, in part	No	N
In-Home	55%	30%	15%	405
Adult Family Home (AFH)	61%	28%	11%	36
Overall WA Average	57%	30%	13%	474
Weighted NCI-AD Average	58%	24%	18%	4,298

Access to Needed Equipment

Needs grab bars in the bathroom or elsewhere in their home but do not have them

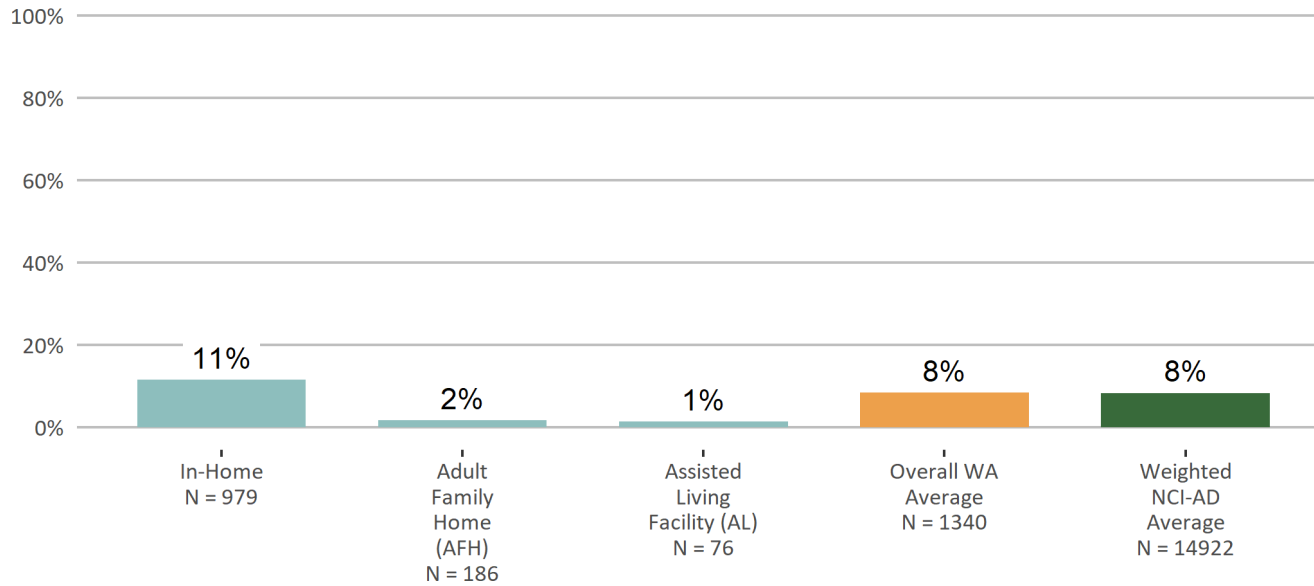


Table 79. Needs grab bars in the bathroom or elsewhere in their home but does not have them

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
In-Home	11%	8%	67%	14%	979
Adult Family Home (AFH)	2%	1%	82%	16%	186
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	0%	2%	85%	12%	41
Assisted Living Facility (AL)	1%	0%	92%	7%	76
Skilled Nursing Facility (SNF)	0%	2%	93%	5%	58
Overall WA Average	8%	6%	73%	13%	1,340
Weighted NCI-AD Average	8%	6%	69%	17%	14,922

Needs other bathroom modifications but does not have them

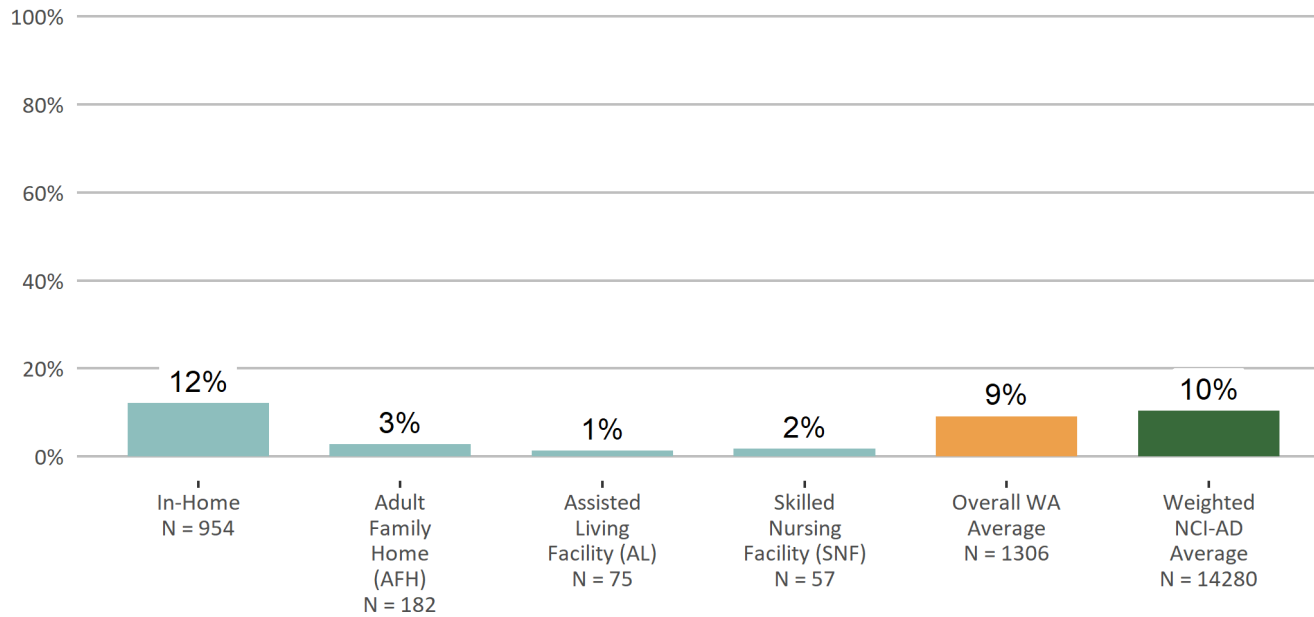


Table 80. Needs other bathroom modifications but does not have them

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
In-Home	12%	3%	31%	54%	954
Adult Family Home (AFH)	3%	1%	45%	52%	182
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	0%	0%	34%	66%	38
Assisted Living Facility (AL)	1%	0%	28%	71%	75
Skilled Nursing Facility (SNF)	2%	0%	40%	58%	57
Overall WA Average	9%	2%	34%	55%	1,306
Weighted NCI-AD Average	10%	3%	32%	55%	14,280

Needs a shower chair but does not have one

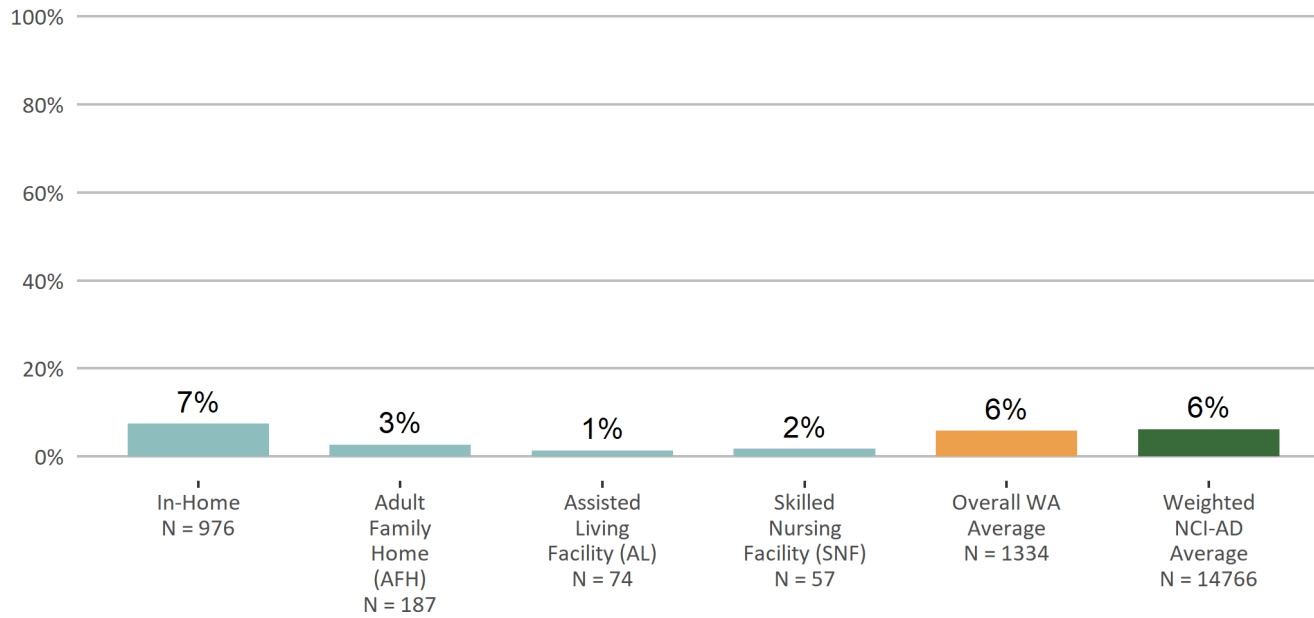


Table 81. Needs a shower chair but does not have one

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
In-Home	7%	8%	70%	15%	976
Adult Family Home (AFH)	3%	2%	76%	19%	187
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	0%	0%	75%	25%	40
Assisted Living Facility (AL)	1%	0%	85%	14%	74
Skilled Nursing Facility (SNF)	2%	4%	89%	5%	57
Overall WA Average	6%	6%	73%	15%	1,334
Weighted NCI-AD Average	6%	5%	69%	19%	14,766

Needs a specialized bed but does not have one

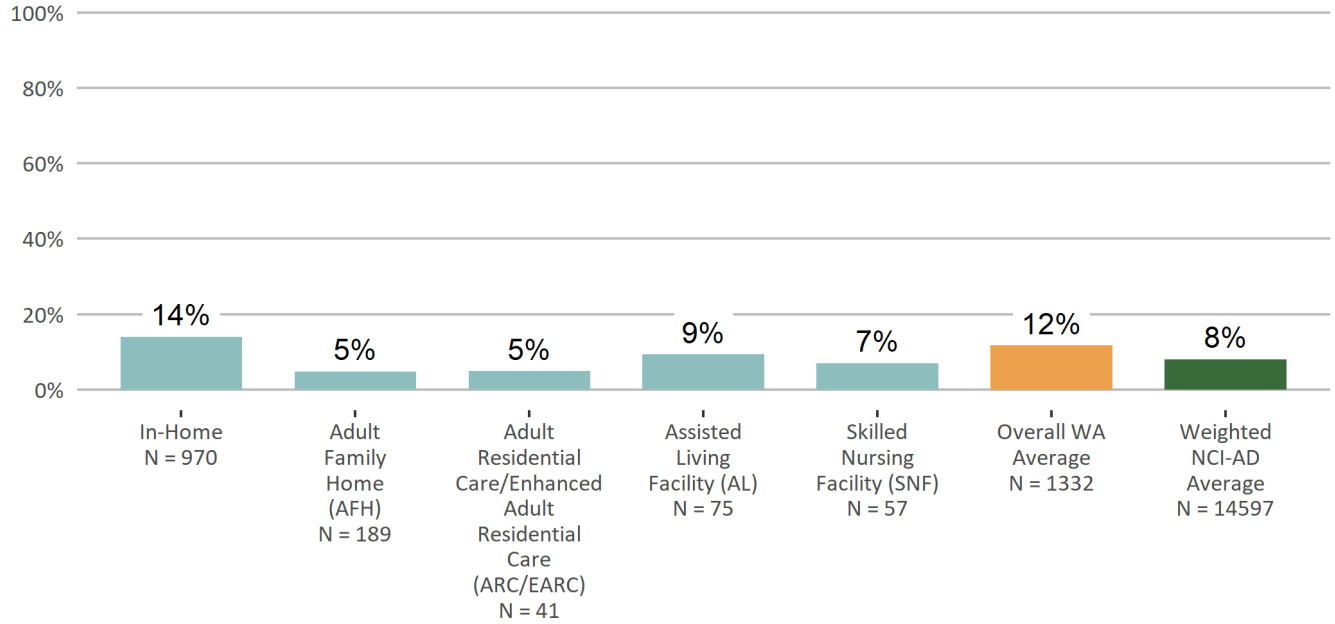
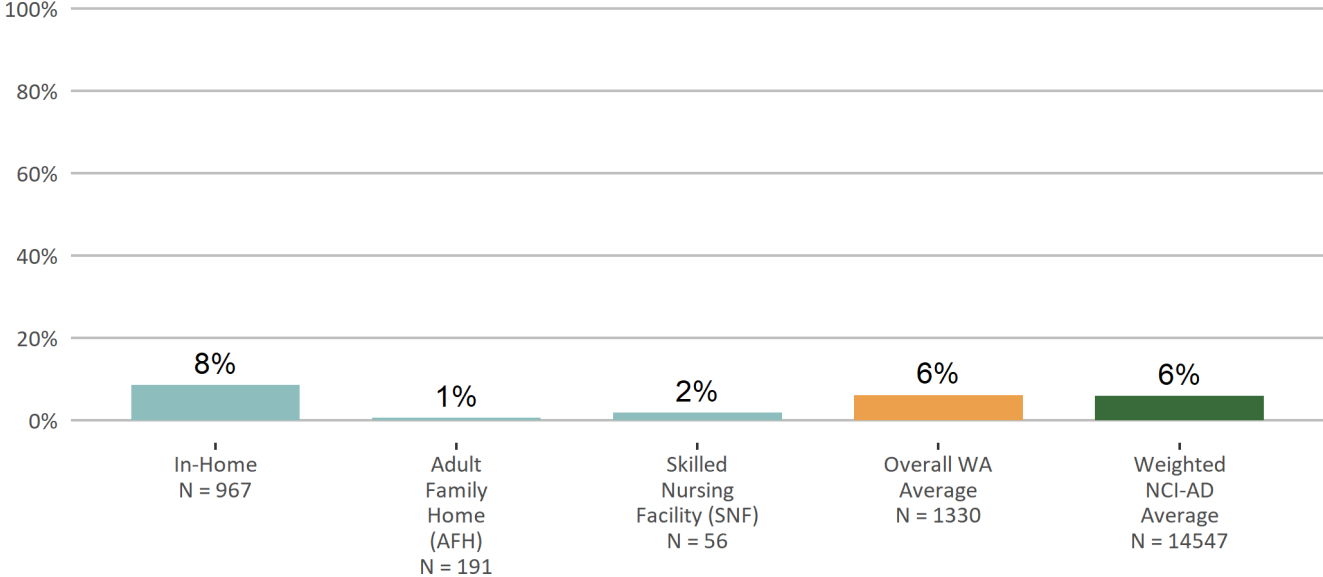


Table 82. Needs a specialized bed but does not have one

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
In-Home	14%	5%	24%	57%	970
Adult Family Home (AFH)	5%	6%	53%	37%	189
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	5%	5%	22%	68%	41
Assisted Living Facility (AL)	9%	0%	29%	61%	75
Skilled Nursing Facility (SNF)	7%	4%	79%	11%	57
Overall WA Average	12%	5%	31%	53%	1,332
Weighted NCI-AD Average	8%	4%	29%	60%	14,597

Need for a ramp (either inside or outside of their residence) but does not have one



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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Table 83. Need for a ramp (either inside or outside of their residence) but does not have one

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
In-Home	8%	4%	32%	56%	967
Adult Family Home (AFH)	1%	1%	69%	30%	191
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	0%	0%	60%	40%	40
Assisted Living Facility (AL)	0%	0%	47%	53%	76
Skilled Nursing Facility (SNF)	2%	0%	61%	38%	56
Overall WA Average	6%	3%	41%	51%	1,330
Weighted NCI-AD Average	6%	3%	35%	56%	14,547

Needs other home modifications that does not have

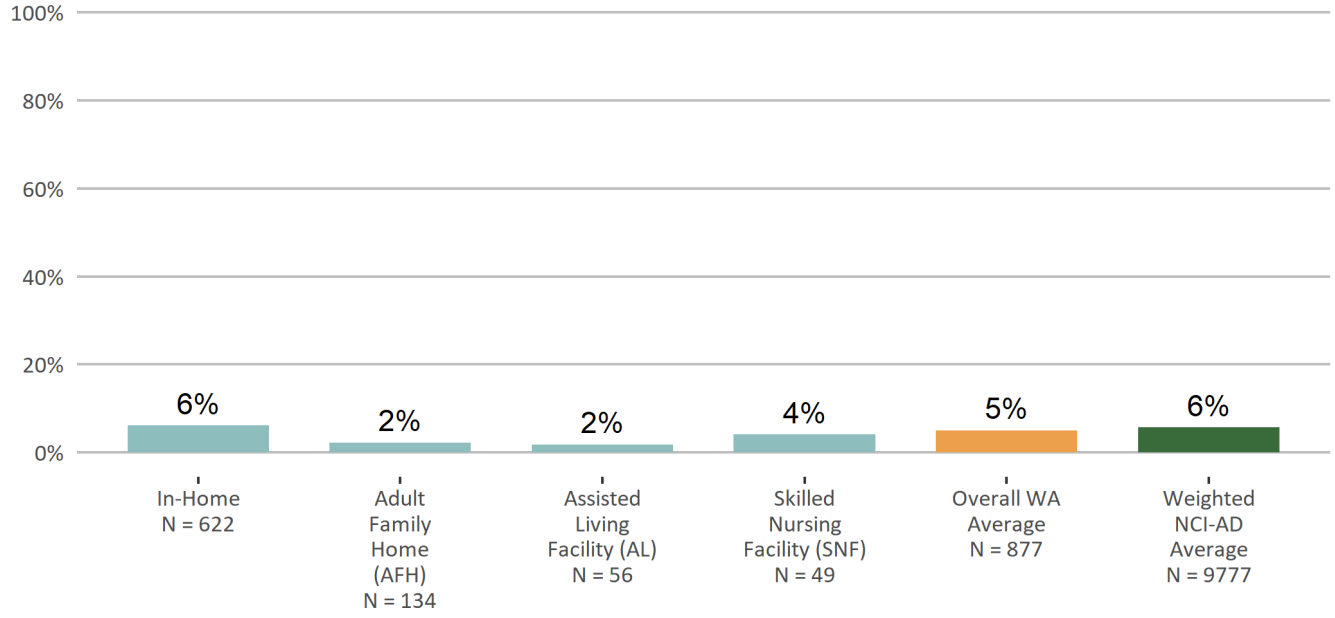
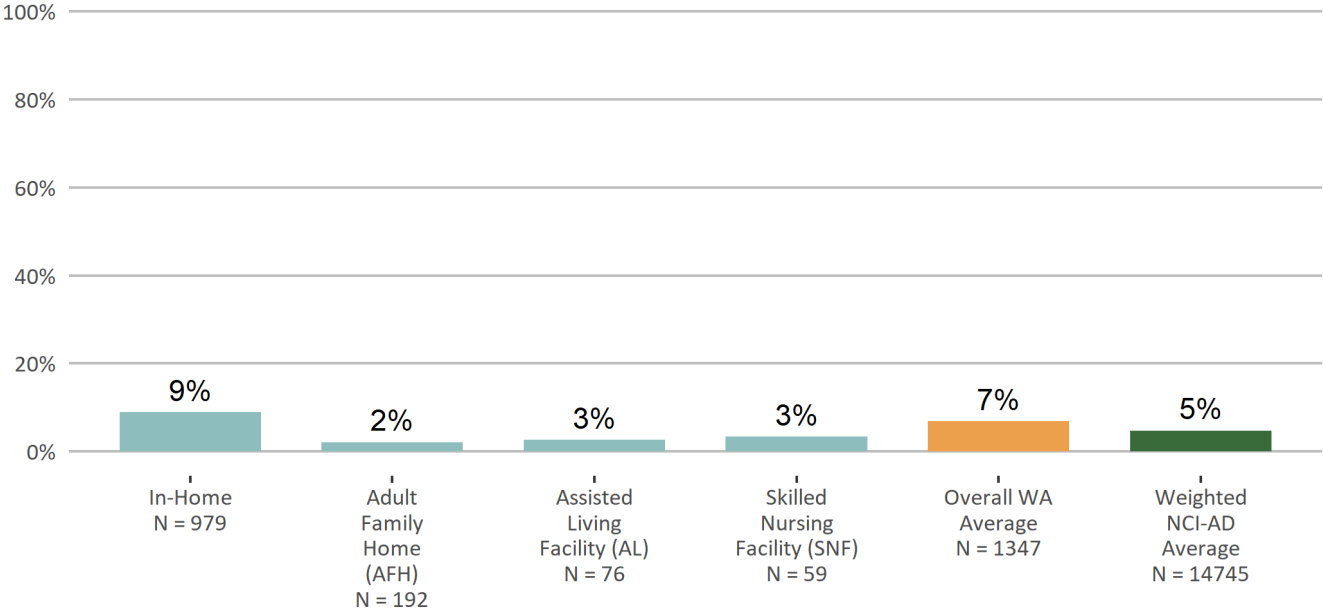


Table 84. Needs other home modifications that does not have

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
In-Home	6%	4%	12%	78%	622
Adult Family Home (AFH)	2%	0%	6%	92%	134
Assisted Living Facility (AL)	2%	2%	9%	88%	56
Skilled Nursing Facility (SNF)	4%	0%	10%	86%	49
Overall WA Average	5%	3%	11%	81%	877
Weighted NCI-AD Average	6%	2%	12%	80%	9,777

Needs a wheelchair but does not have one



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
2022-23 Adult Consumer Survey National Results | 185

Table 85. Needs a wheelchair but does not have one

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
In-Home	9%	11%	31%	49%	979
Adult Family Home (AFH)	2%	8%	44%	46%	192
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	0%	2%	12%	85%	41
Assisted Living Facility (AL)	3%	5%	22%	70%	76
Skilled Nursing Facility (SNF)	3%	15%	73%	8%	59
Overall WA Average	7%	10%	34%	50%	1,347
Weighted NCI-AD Average	5%	6%	39%	50%	14,745

Needs a scooter but does not have one

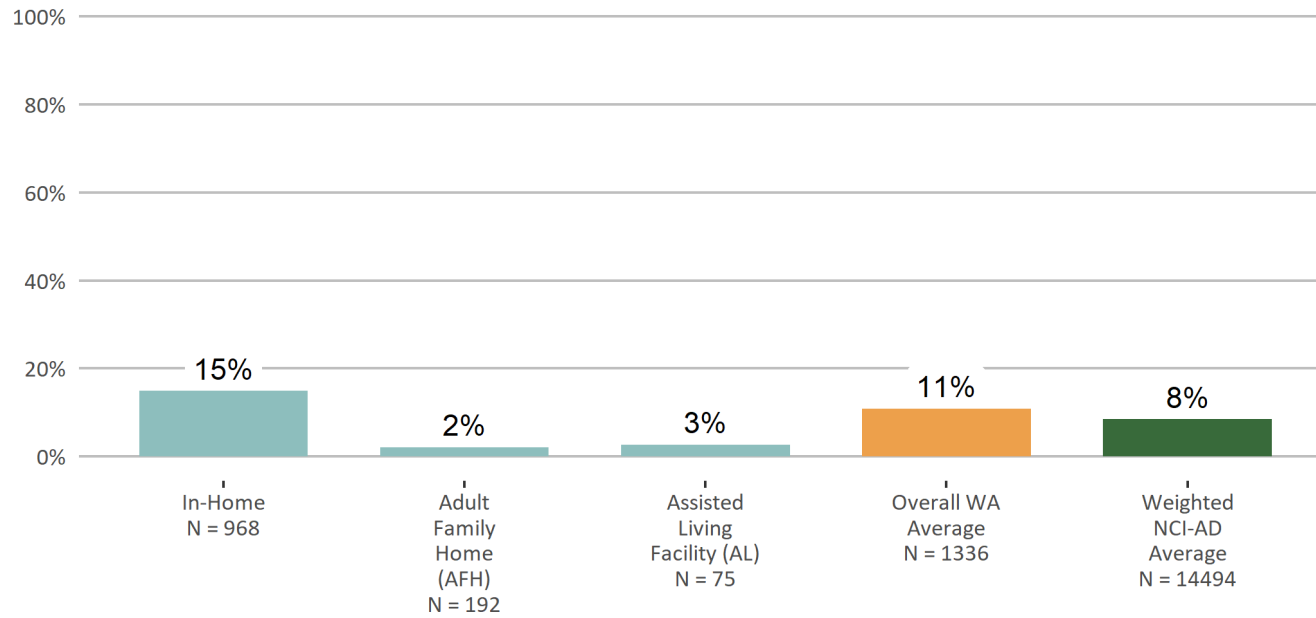


Table 86. Needs a scooter but does not have one

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
In-Home	15%	3%	11%	71%	968
Adult Family Home (AFH)	2%	0%	2%	96%	192
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	0%	2%	2%	95%	41
Assisted Living Facility (AL)	3%	0%	8%	89%	75
Skilled Nursing Facility (SNF)	0%	3%	2%	95%	60
Overall WA Average	11%	2%	9%	78%	1,336
Weighted NCI-AD Average	8%	2%	9%	81%	14,494

Needs a walker but does not have one

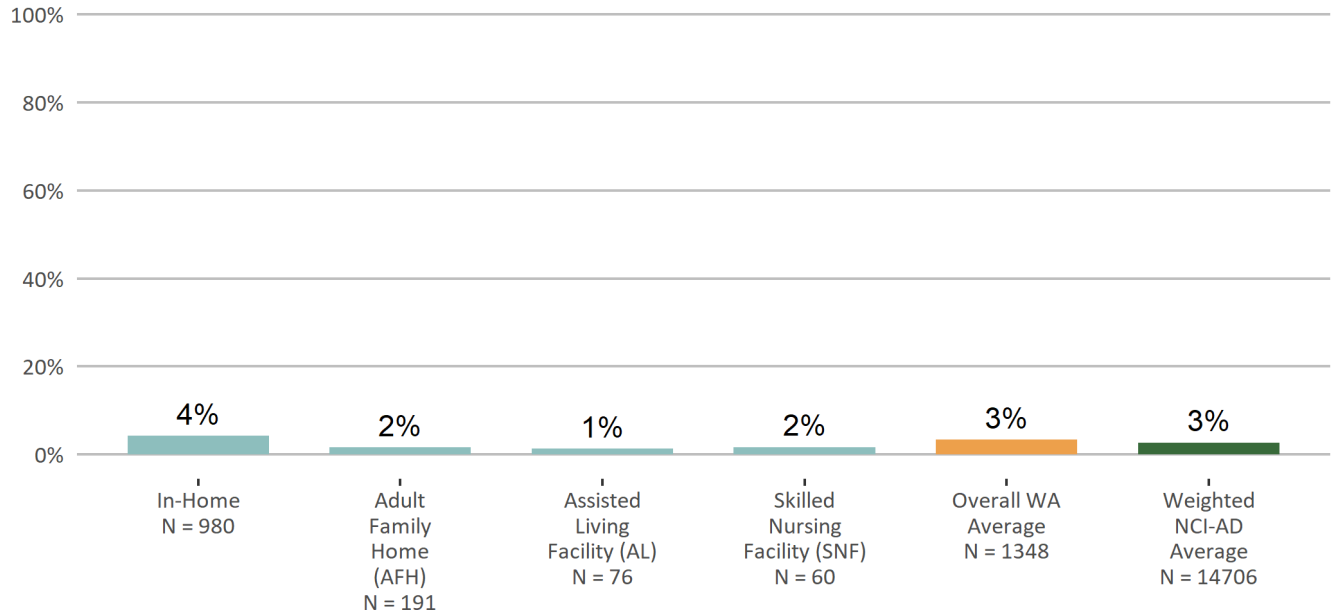


Table 87. Needs a walker but does not have one

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
In-Home	4%	11%	58%	27%	980
Adult Family Home (AFH)	2%	2%	31%	65%	191
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	0%	0%	20%	80%	41
Assisted Living Facility (AL)	1%	8%	61%	30%	76
Skilled Nursing Facility (SNF)	2%	8%	43%	47%	60
Overall WA Average	3%	9%	52%	36%	1,348
Weighted NCI-AD Average	3%	6%	55%	37%	14,706

Needs hearing aids but does not have them

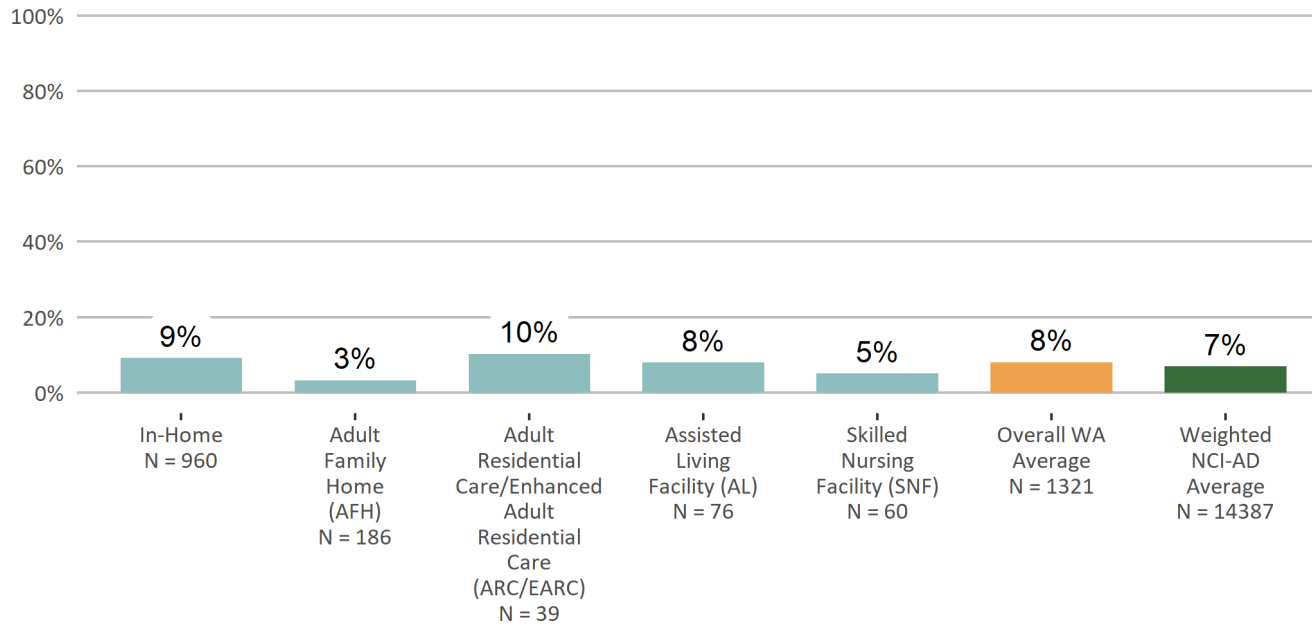
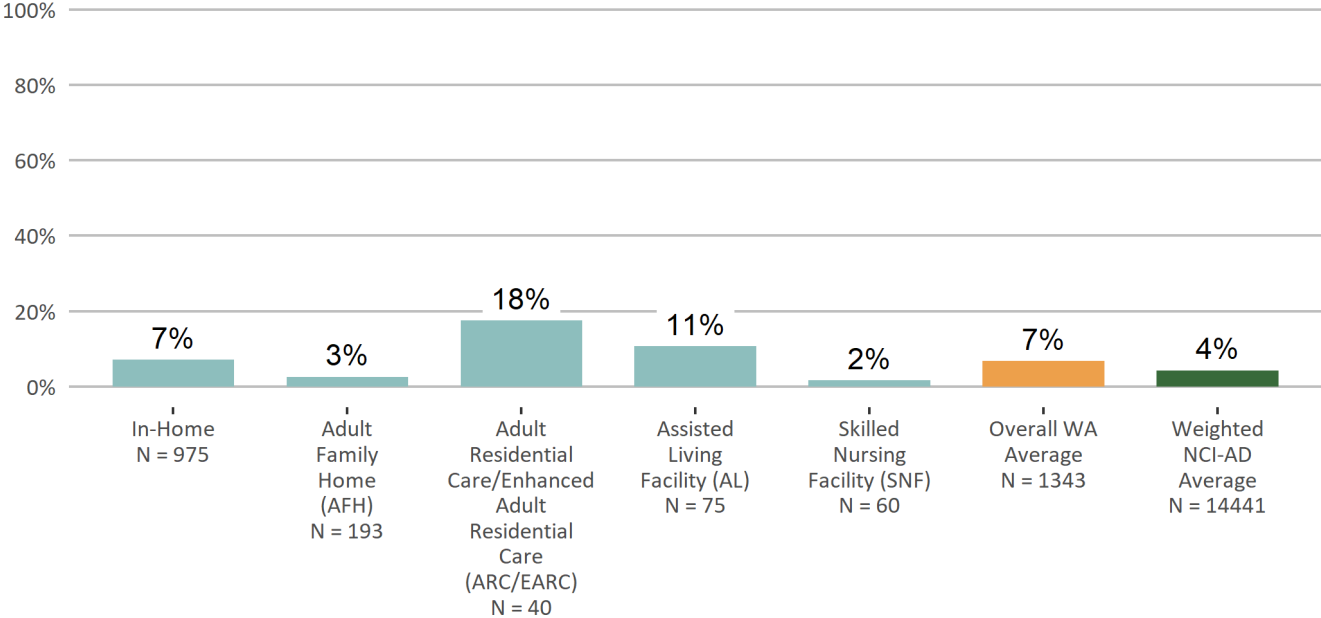


Table 88. Needs hearing aids but does not have them

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
In-Home	9%	4%	11%	76%	960
Adult Family Home (AFH)	3%	2%	5%	90%	186
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	10%	0%	3%	87%	39
Assisted Living Facility (AL)	8%	7%	16%	70%	76
Skilled Nursing Facility (SNF)	5%	2%	5%	88%	60
Overall WA Average	8%	4%	10%	79%	1,321
Weighted NCI-AD Average	7%	4%	13%	77%	14,387

Needs glasses but does not have them



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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Table 89. Needs glasses but does not have them

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
In-Home	7%	20%	57%	16%	975
Adult Family Home (AFH)	3%	8%	47%	42%	193
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	18%	10%	38%	35%	40
Assisted Living Facility (AL)	11%	7%	60%	23%	75
Skilled Nursing Facility (SNF)	2%	25%	47%	27%	60
Overall WA Average	7%	17%	54%	22%	1,343
Weighted NCI-AD Average	4%	14%	62%	19%	14,441

Needs personal emergency response system (PERS) but does not have one

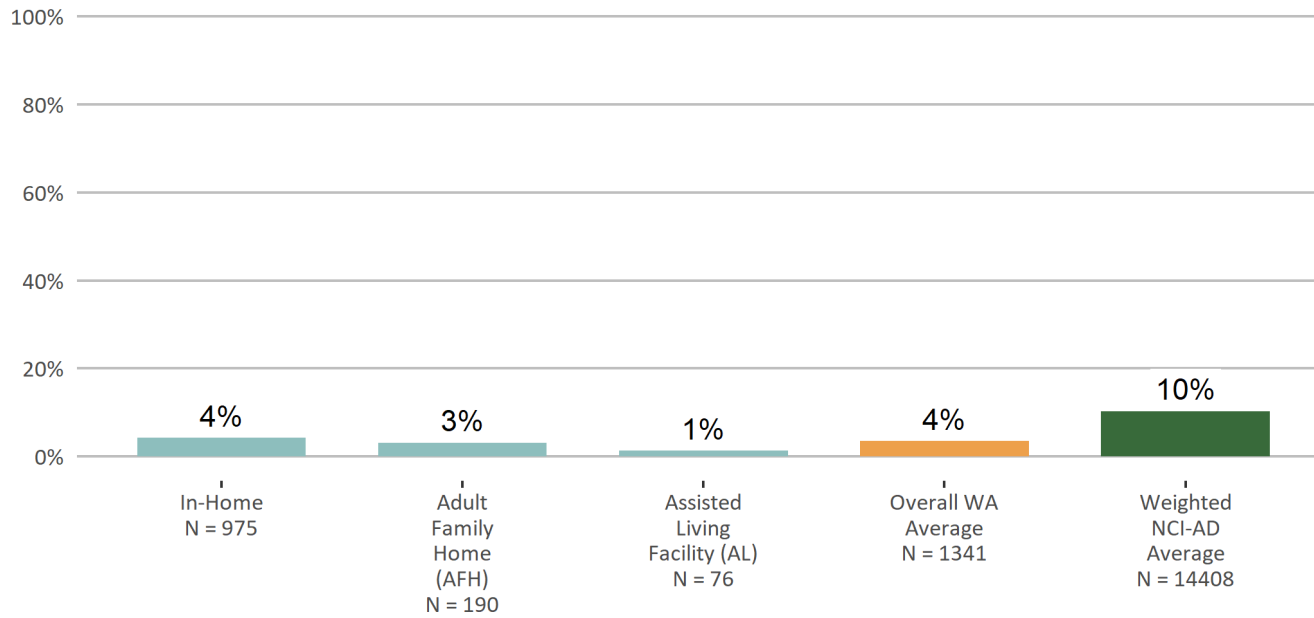


Table 90. Needs personal emergency response system (PERS) but does not have one

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
In-Home	4%	5%	79%	12%	975
Adult Family Home (AFH)	3%	2%	58%	37%	190
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	0%	3%	50%	48%	40
Assisted Living Facility (AL)	1%	1%	82%	16%	76
Skilled Nursing Facility (SNF)	0%	2%	75%	23%	60
Overall WA Average	4%	4%	75%	18%	1,341
Weighted NCI-AD Average	10%	3%	51%	36%	14,408

Needs an oxygen machine but does not have one

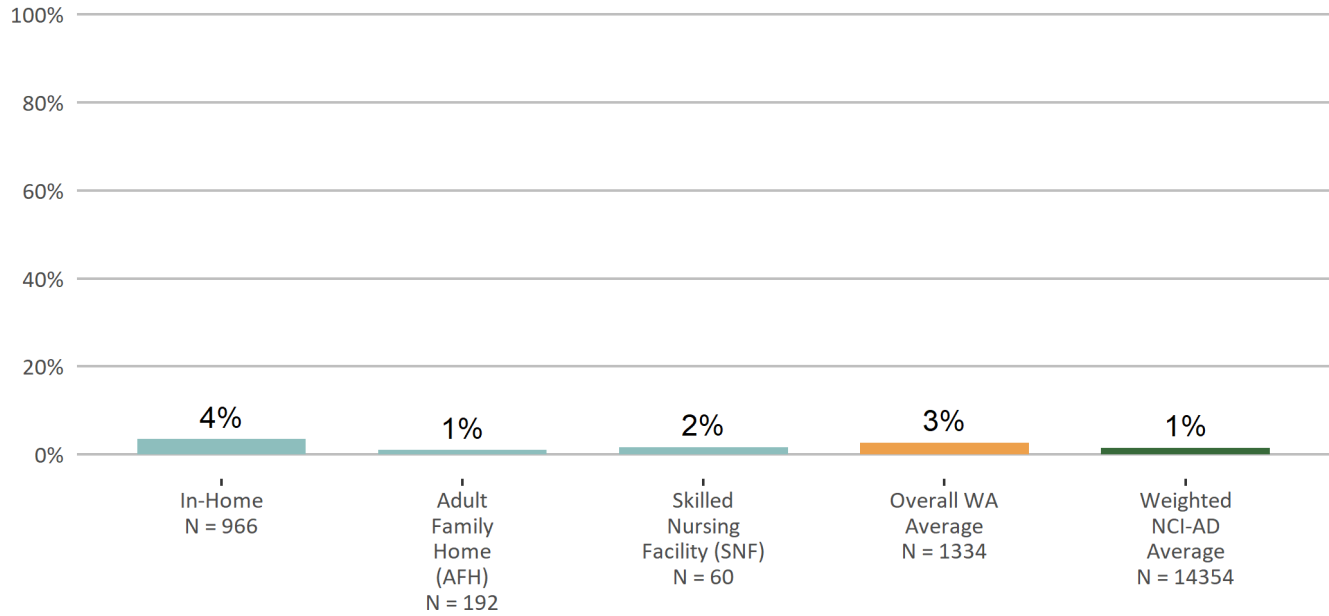
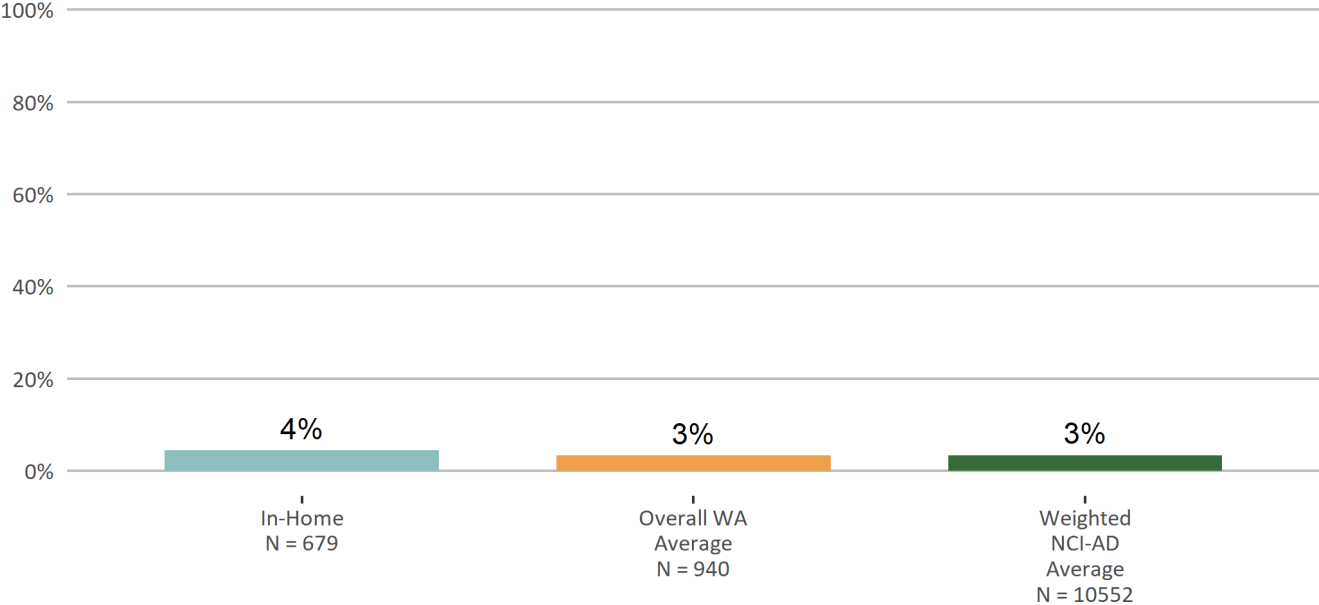


Table 91. Needs an oxygen machine but does not have one

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
In-Home	4%	2%	14%	81%	966
Adult Family Home (AFH)	1%	0%	6%	93%	192
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	0%	0%	5%	95%	40
Assisted Living Facility (AL)	0%	0%	8%	92%	76
Skilled Nursing Facility (SNF)	2%	0%	2%	97%	60
Overall WA Average	3%	1%	11%	85%	1,334
Weighted NCI-AD Average	1%	1%	18%	79%	14,354

Needs other assistive technology equipment but does not have



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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Table 92. Needs other assistive technology equipment but does not have

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
In-Home	4%	3%	17%	75%	679
Adult Family Home (AFH)	0%	1%	2%	97%	134
Assisted Living Facility (AL)	0%	2%	7%	91%	54
Skilled Nursing Facility (SNF)	0%	0%	7%	93%	54
Overall WA Average	3%	3%	14%	80%	940
Weighted NCI-AD Average	3%	1%	16%	79%	10,552

Needs other equipment but does not have

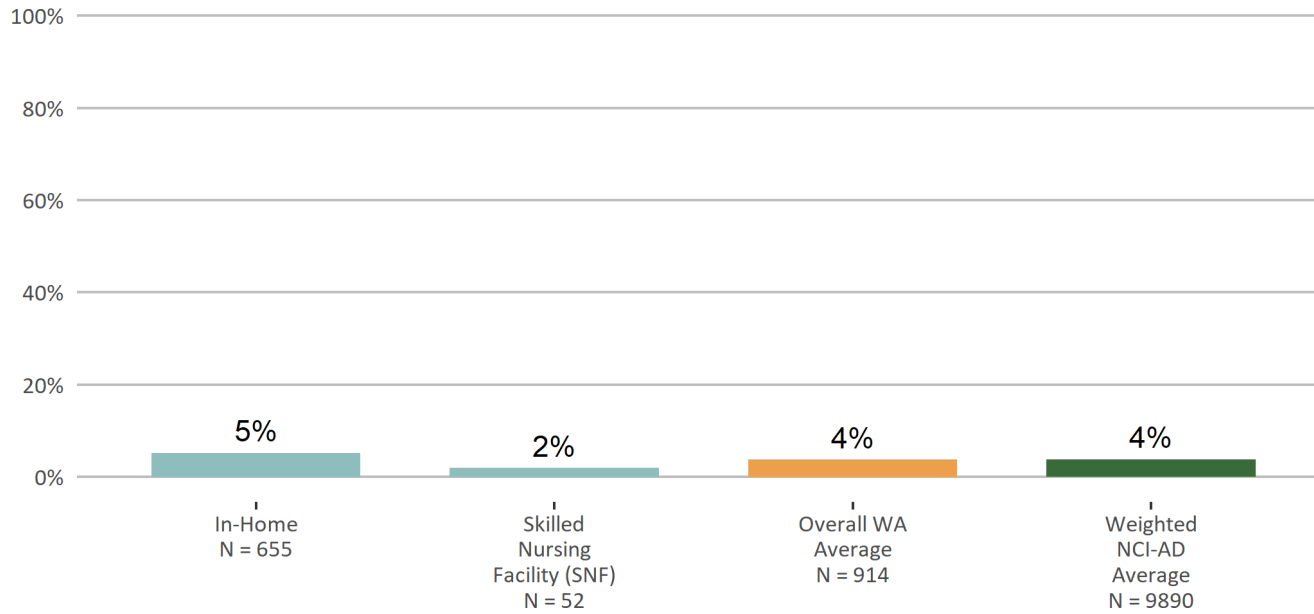


Table 93. Needs other equipment but does not have

Proxy respondents were allowed for this question.

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
In-Home	5%	4%	28%	63%	655
Adult Family Home (AFH)	0%	1%	9%	90%	136
Assisted Living Facility (AL)	0%	0%	7%	93%	54
Skilled Nursing Facility (SNF)	2%	0%	8%	90%	52
Overall WA Average	4%	3%	22%	71%	914
Weighted NCI-AD Average	4%	2%	19%	75%	9,890

Medications

Knows what prescription medications are for

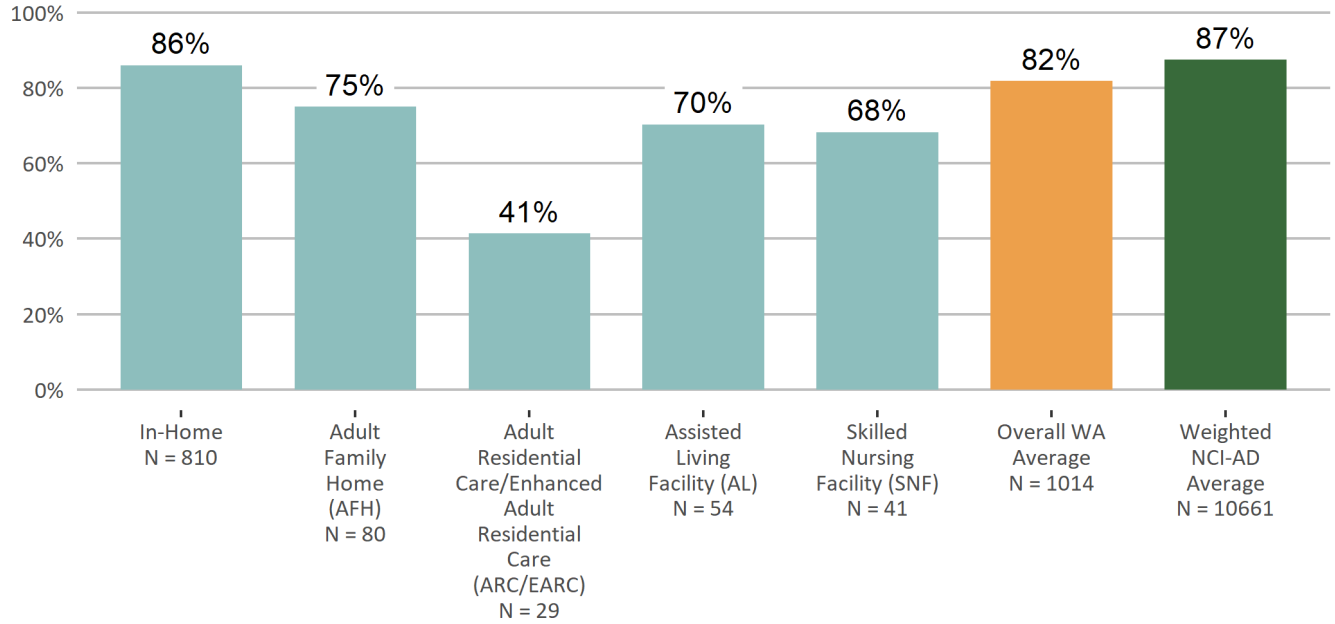


Table 94. Knows what prescription medications are for

Program	Yes	Maybe, Not sure	No	N
In-Home	86%	11%	3%	810
Adult Family Home (AFH)	75%	15%	10%	80
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	41%	34%	24%	29
Assisted Living Facility (AL)	70%	20%	9%	54
Skilled Nursing Facility (SNF)	68%	20%	12%	41
Overall WA Average	82%	13%	5%	1,014
Weighted NCI-AD Average	87%	9%	4%	10,661

Takes medication to help feel less sad or depressed

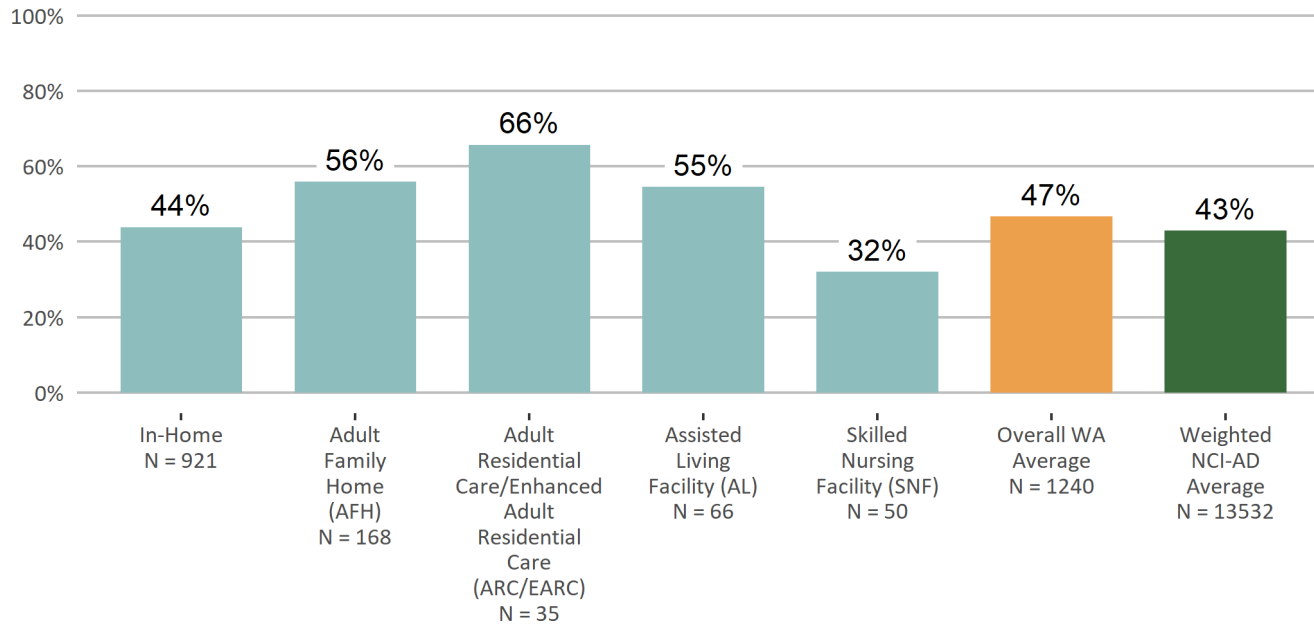


Table 95. Takes medication to help feel less sad or depressed

Proxy respondents were allowed for this question.

Program	Yes	No	N
In-Home	44%	56%	921
Adult Family Home (AFH)	56%	44%	168
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	66%	34%	35
Assisted Living Facility (AL)	55%	45%	66
Skilled Nursing Facility (SNF)	32%	68%	50
Overall WA Average	47%	53%	1,240
Weighted NCI-AD Average	43%	57%	13,532

Health care

Has access to mental health services if they want them

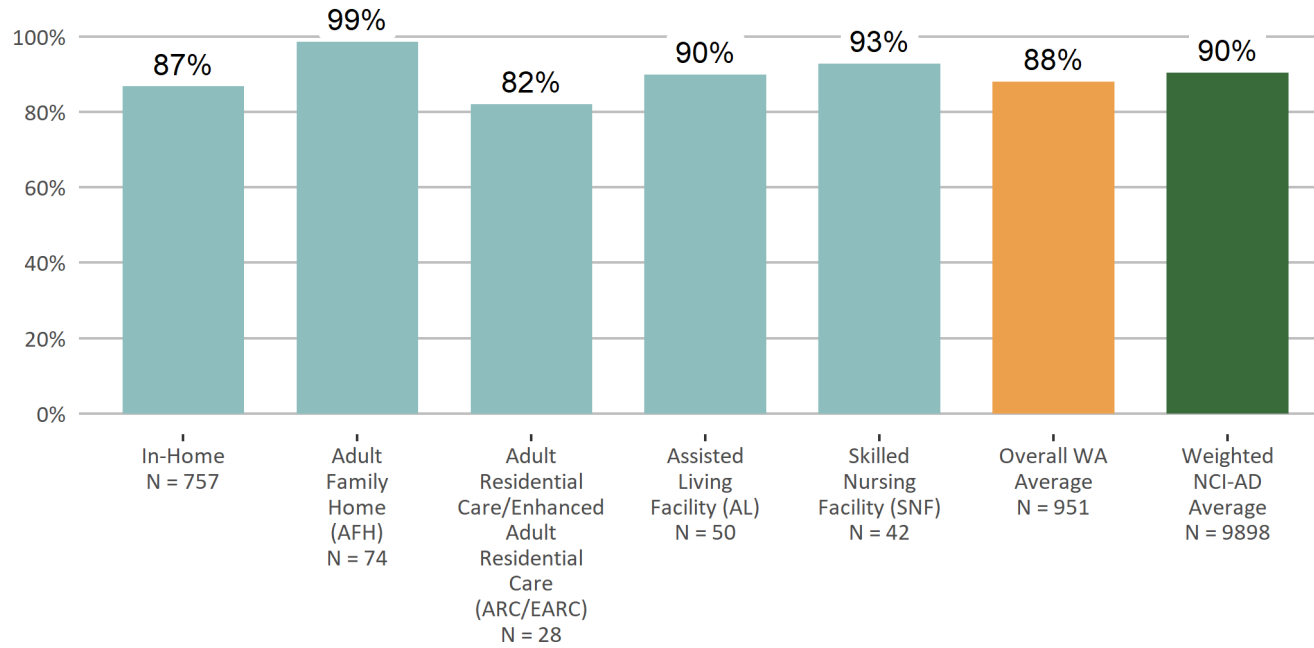


Table 96. Has access to mental health services if they want them

Program	Yes, always	Usually	No, only sometimes or rarely	N
In-Home	87%	4%	10%	757
Adult Family Home (AFH)	99%	0%	1%	74
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	82%	4%	14%	28
Assisted Living Facility (AL)	90%	0%	10%	50
Skilled Nursing Facility (SNF)	93%	0%	7%	42
Overall WA Average	88%	3%	9%	951
Weighted NCI-AD Average	90%	2%	7%	9,898

Can get an appointment to see or talk to their primary care doctor when they need to

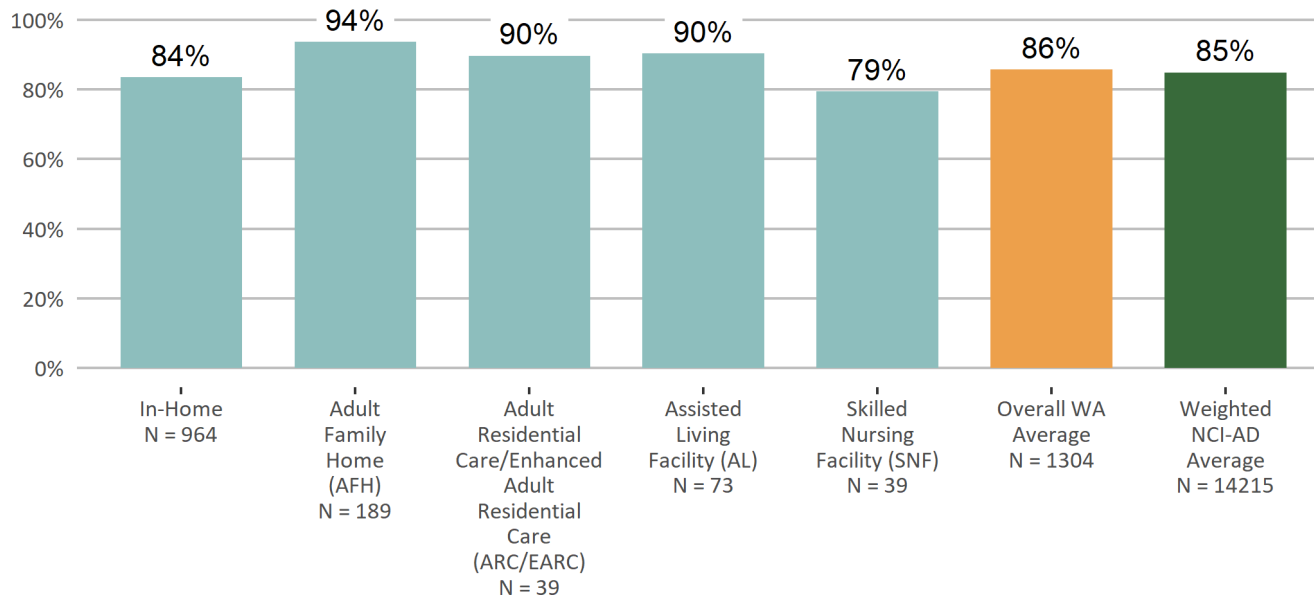
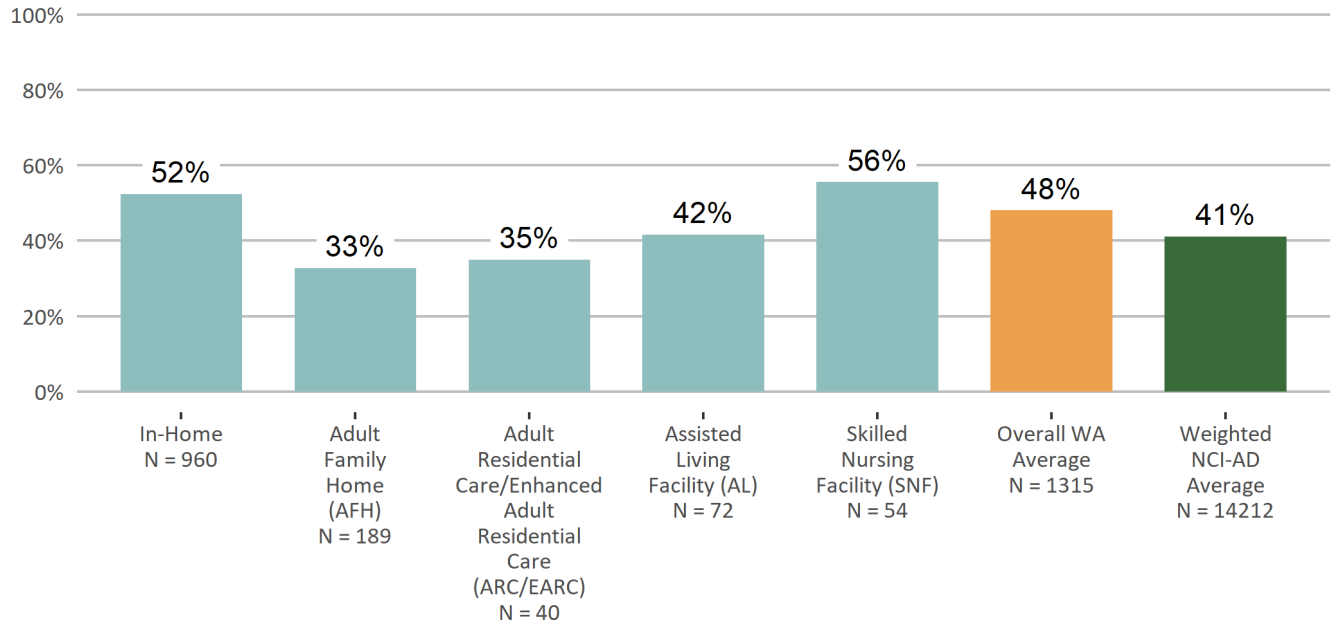


Table 97. Can get an appointment to see or talk to their primary care doctor when they need to

Proxy respondents were allowed for this question.

Program	Yes, always	Usually	No, only sometimes or rarely	N
In-Home	84%	9%	8%	964
Adult Family Home (AFH)	94%	2%	5%	189
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	90%	10%	0%	39
Assisted Living Facility (AL)	90%	4%	5%	73
Skilled Nursing Facility (SNF)	79%	21%	0%	39
Overall WA Average	86%	8%	7%	1,304
Weighted NCI-AD Average	85%	10%	5%	14,215

Went to the emergency room for any reason in the past 12 months



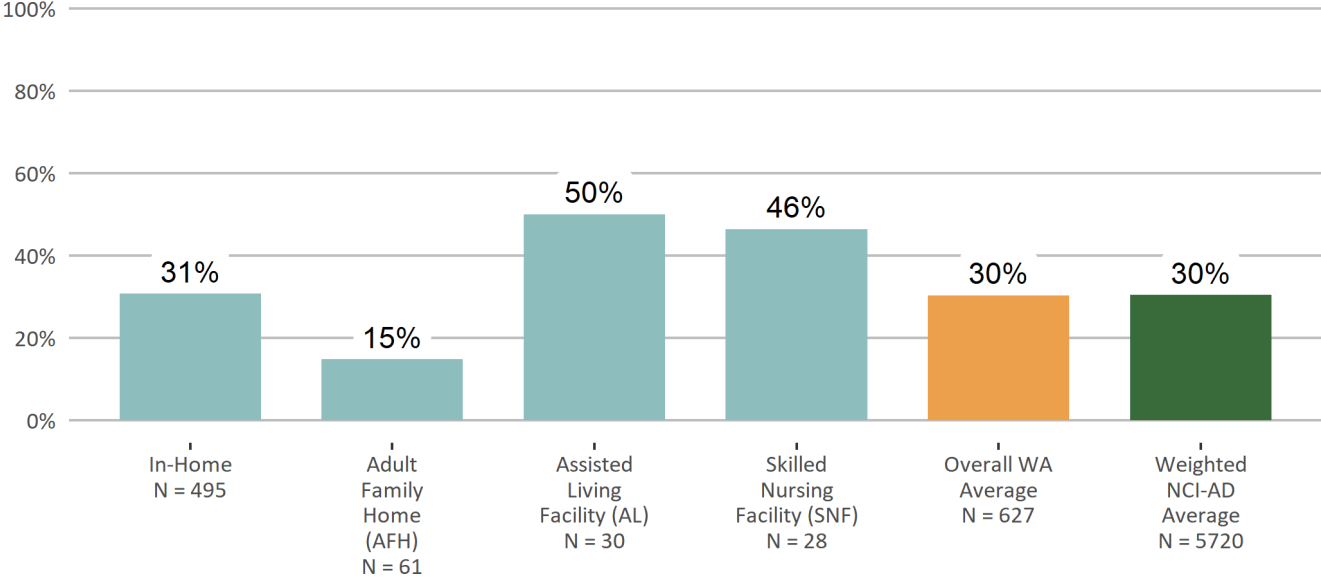
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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Table 98. Went to the emergency room for any reason in the past 12 months

Proxy respondents were allowed for this question.

Program	Yes	No	N
In-Home	52%	48%	960
Adult Family Home (AFH)	33%	67%	189
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	35%	65%	40
Assisted Living Facility (AL)	42%	58%	72
Skilled Nursing Facility (SNF)	56%	44%	54
Overall WA Average	48%	52%	1,315
Weighted NCI-AD Average	41%	59%	14,212

Has gone to the emergency room in the past 12 months due to falling or losing balance



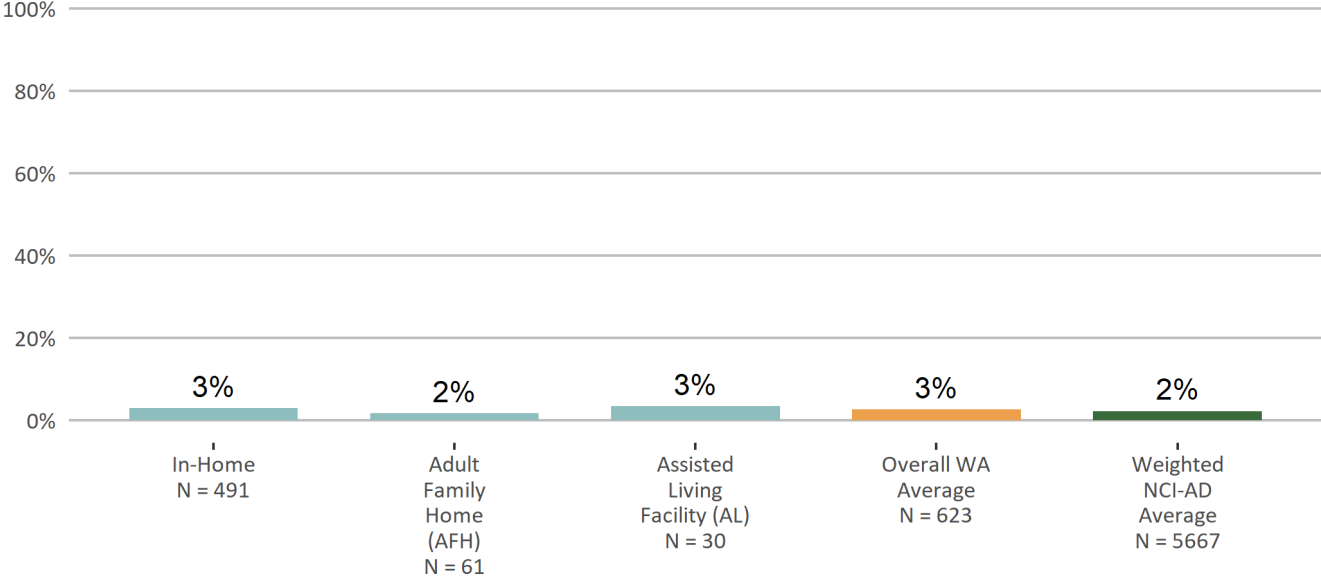
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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Table 99. Has gone to the emergency room in the past 12 months due to falling or losing balance

Proxy respondents were allowed for this question.

Program	Yes	No	N
In-Home	31%	69%	495
Adult Family Home (AFH)	15%	85%	61
Assisted Living Facility (AL)	50%	50%	30
Skilled Nursing Facility (SNF)	46%	54%	28
Overall WA Average	30%	70%	627
Weighted NCI-AD Average	30%	70%	5,720

Has gone to the emergency room in the past 12 months due to tooth or mouth pain



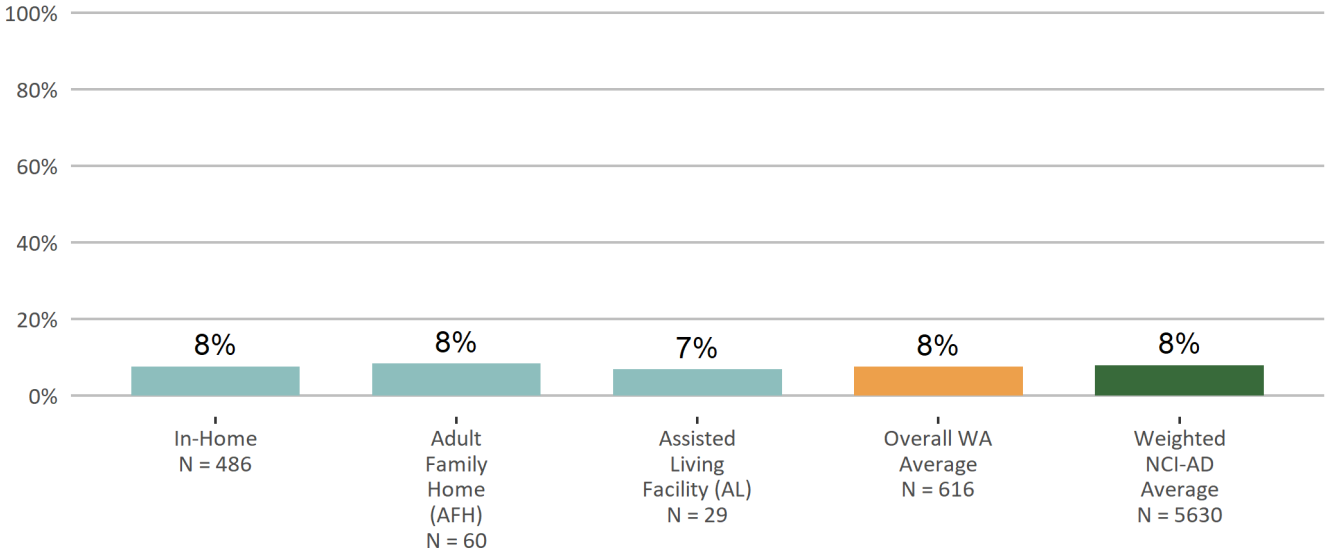
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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Table 100. Has gone to the emergency room in the past 12 months due to tooth or mouth pain

Proxy respondents were allowed for this question.

Program	Yes	No	N
In-Home	3%	97%	491
Adult Family Home (AFH)	2%	98%	61
Assisted Living Facility (AL)	3%	97%	30
Skilled Nursing Facility (SNF)	0%	100%	28
Overall WA Average	3%	97%	623
Weighted NCI-AD Average	2%	98%	5,667

Has gone to the emergency room in the past 12 months due to not being able to see their primary care physician



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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Table 101. Has gone to the emergency room in the past 12 months due to not being able to see their primary care physician

Proxy respondents were allowed for this question.

Program	Yes	No	N
In-Home	8%	92%	486
Adult Family Home (AFH)	8%	92%	60
Assisted Living Facility (AL)	7%	93%	29
Skilled Nursing Facility (SNF)	0%	100%	28
Overall WA Average	8%	92%	616
Weighted NCI-AD Average	8%	92%	5,630

Had a physical exam or wellness visit in the past 12 months

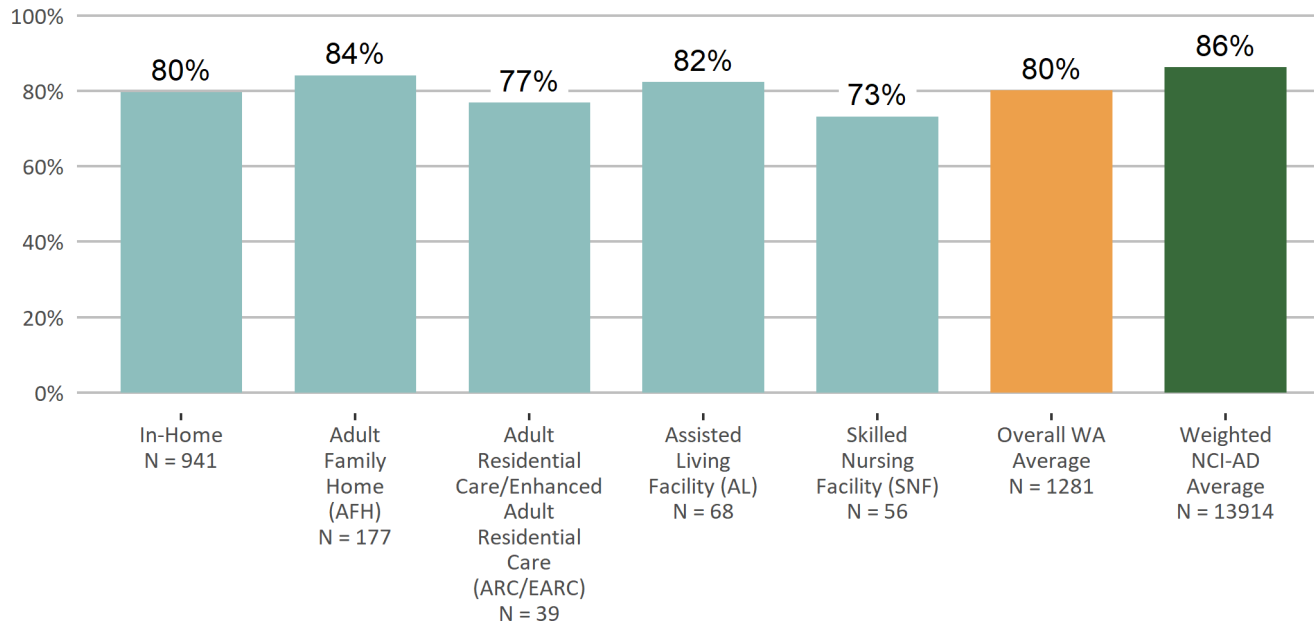
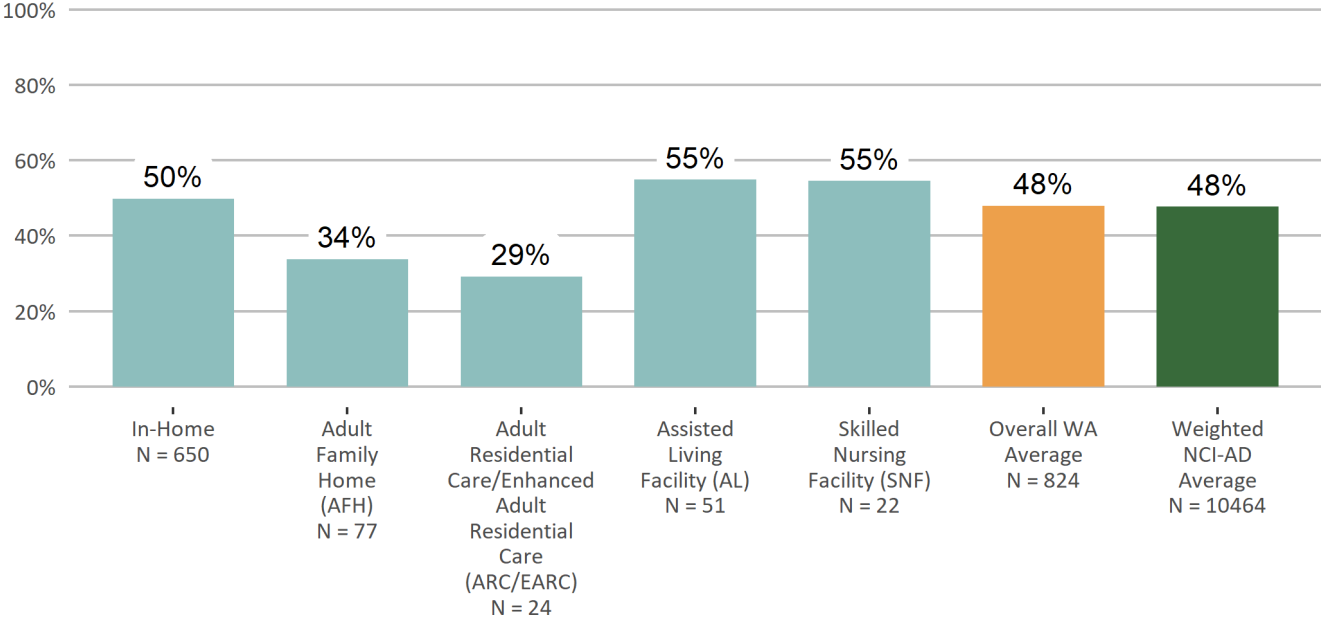


Table 102. Had a physical exam or wellness visit in the past 12 months

Proxy respondents were allowed for this question.

Program	Yes	No	N
In-Home	80%	20%	941
Adult Family Home (AFH)	84%	16%	177
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	77%	23%	39
Assisted Living Facility (AL)	82%	18%	68
Skilled Nursing Facility (SNF)	73%	27%	56
Overall WA Average	80%	20%	1,281
Weighted NCI-AD Average	86%	14%	13,914

Had a hearing exam in the past 4 years



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
2022-23 Adult Consumer Survey National Results | 223

Table 103. Had a hearing exam in the past 4 years

Proxy respondents were allowed for this question.

Program	5 years ago or more	3-4 years ago	1-2 years ago	Past Year	Has not had one	N
In-Home	20%	11%	21%	18%	30%	650
Adult Family Home (AFH)	22%	1%	8%	25%	44%	77
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	29%	8%	13%	8%	42%	24
Assisted Living Facility (AL)	20%	16%	24%	16%	25%	51
Skilled Nursing Facility (SNF)	32%	14%	14%	27%	14%	22
Overall WA Average	21%	10%	19%	19%	31%	824
Weighted NCI-AD Average	21%	10%	18%	20%	32%	10,464

Had a vision exam in the past year

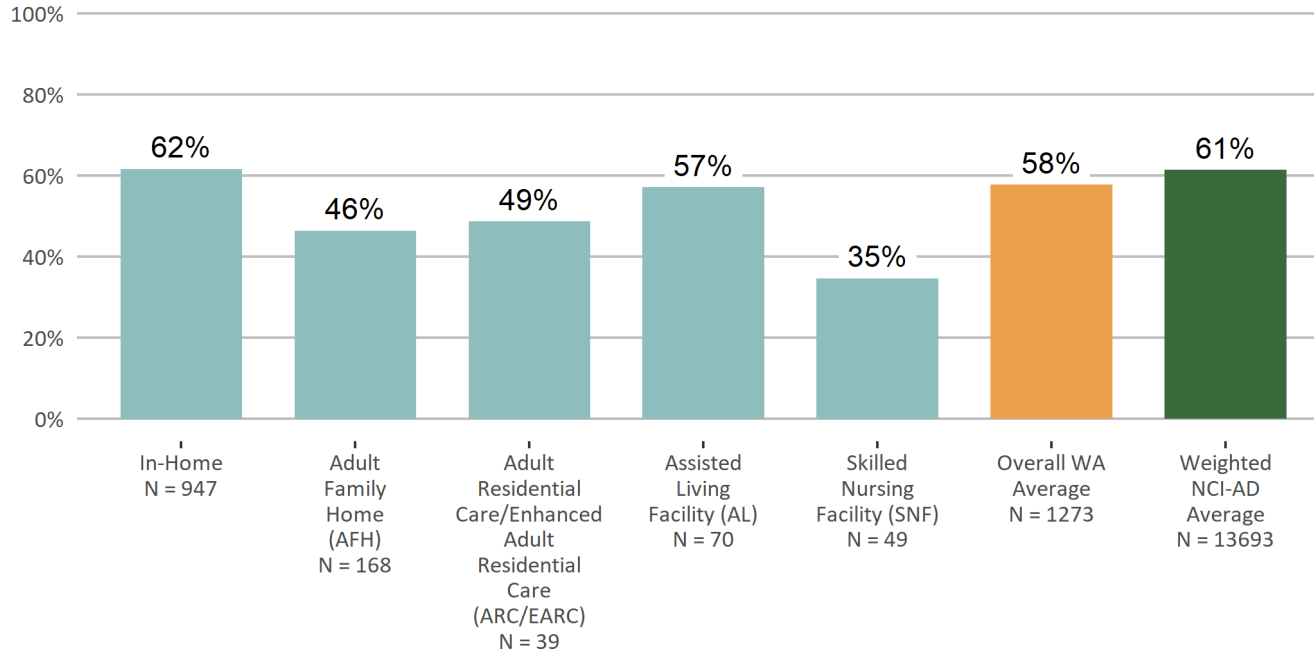
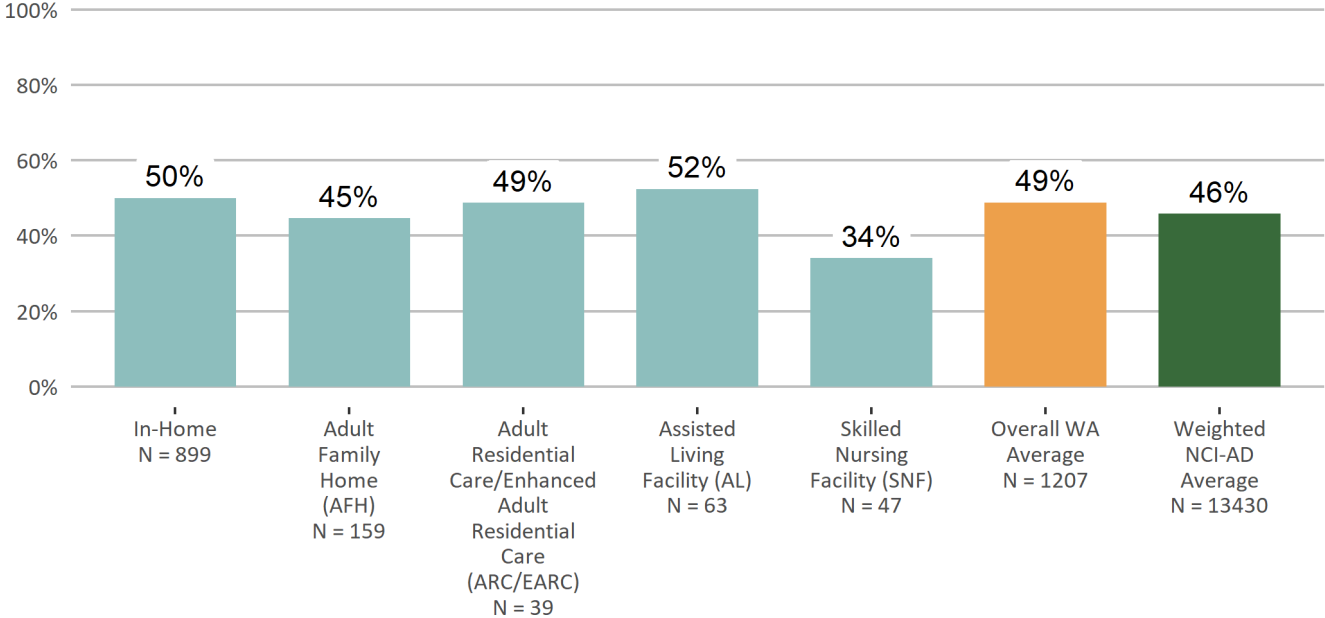


Table 104. Had a vision exam in the past year

Proxy respondents were allowed for this question.

Program	Yes	No	N
In-Home	62%	38%	947
Adult Family Home (AFH)	46%	54%	168
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	49%	51%	39
Assisted Living Facility (AL)	57%	43%	70
Skilled Nursing Facility (SNF)	35%	65%	49
Overall WA Average	58%	42%	1,273
Weighted NCI-AD Average	61%	39%	13,693

Had a dental visit in the past 12 months



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
 2022-23 Adult Consumer Survey National Results | 227

Table 105. Had a dental visit in the past 12 months

Proxy respondents were allowed for this question.

Program	Yes	No	N
In-Home	50%	50%	899
Adult Family Home (AFH)	45%	55%	159
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	49%	51%	39
Assisted Living Facility (AL)	52%	48%	63
Skilled Nursing Facility (SNF)	34%	66%	47
Overall WA Average	49%	51%	1,207
Weighted NCI-AD Average	46%	54%	13,430

Had a flu shot in the past 12 months

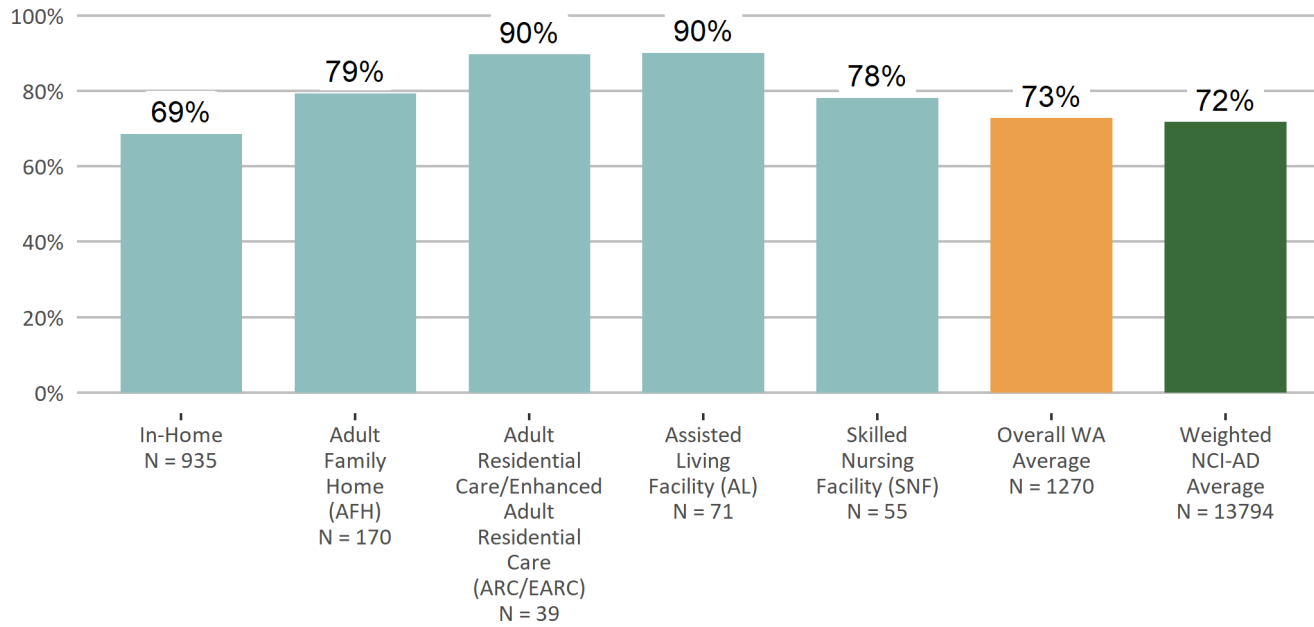


Table 106. Had a flu shot in the past 12 months

Proxy respondents were allowed for this question.

Program	Yes	No	N
In-Home	69%	31%	935
Adult Family Home (AFH)	79%	21%	170
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	90%	10%	39
Assisted Living Facility (AL)	90%	10%	71
Skilled Nursing Facility (SNF)	78%	22%	55
Overall WA Average	73%	27%	1,270
Weighted NCI-AD Average	72%	28%	13,794

Received the COVID-19 Vaccine

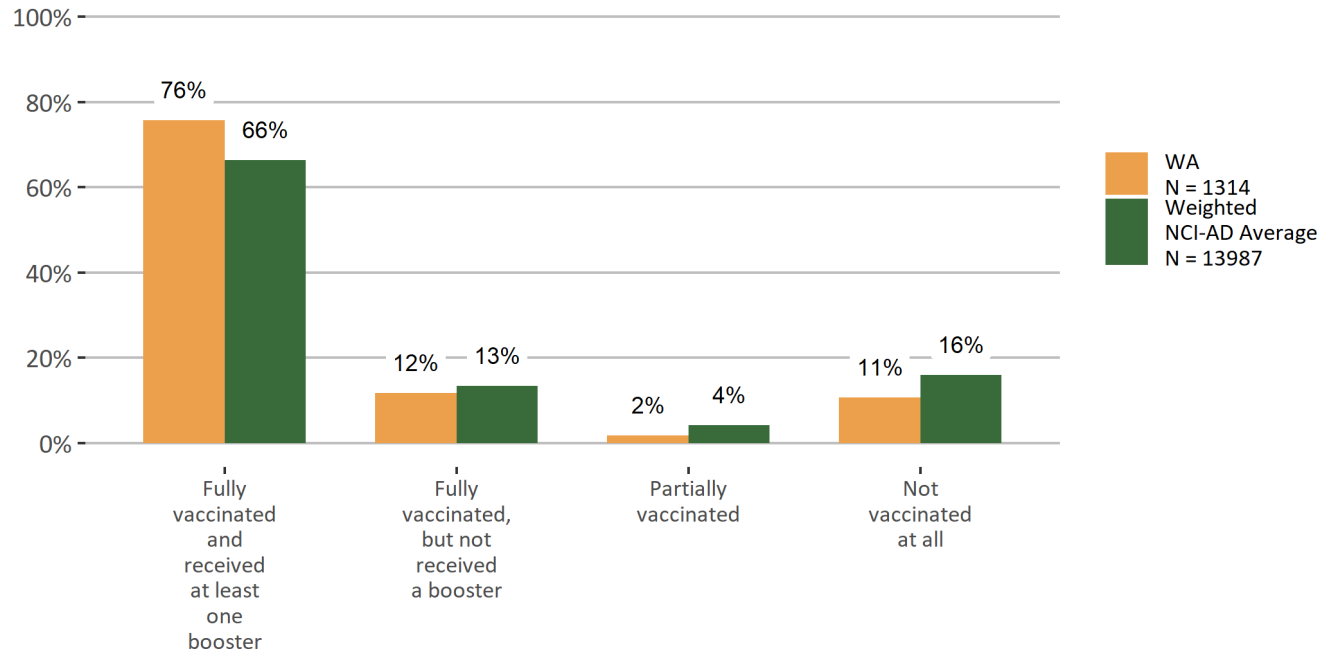


Table 107. Received the COVID-19 Vaccine

Proxy respondents were allowed for this question

Program	Fully vaccinated and received at least one booster	Fully vaccinated, but not received a booster	Partially vaccinated	Not vaccinated at all	N
In-Home	70%	14%	2%	14%	962
Adult Family Home (AFH)	91%	7%	1%	2%	182
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	90%	5%	0%	5%	41
Assisted Living Facility (AL)	90%	7%	0%	3%	71
Skilled Nursing Facility (SNF)	84%	7%	0%	9%	58
Overall WA Average	76%	12%	2%	11%	1,314
Weighted NCI-AD Average	66%	13%	4%	16%	13,987

Wellness

Has access to healthy foods when they want them

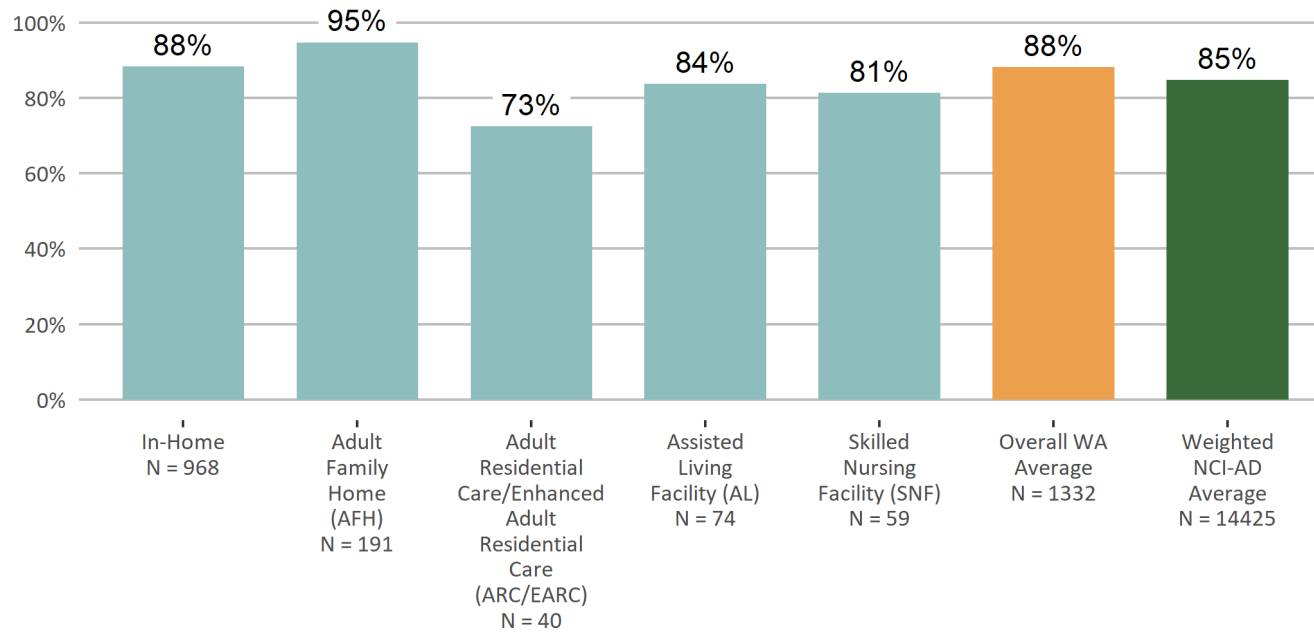


Table 108. Has access to healthy foods when they want them

Proxy respondents were allowed for this question.

Program	Yes, often	Sometimes	No	N
In-Home	88%	8%	3%	968
Adult Family Home (AFH)	95%	3%	2%	191
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	73%	15%	13%	40
Assisted Living Facility (AL)	84%	11%	5%	74
Skilled Nursing Facility (SNF)	81%	10%	8%	59
Overall WA Average	88%	8%	4%	1,332
Weighted NCI-AD Average	85%	11%	5%	14,425

Overall Health

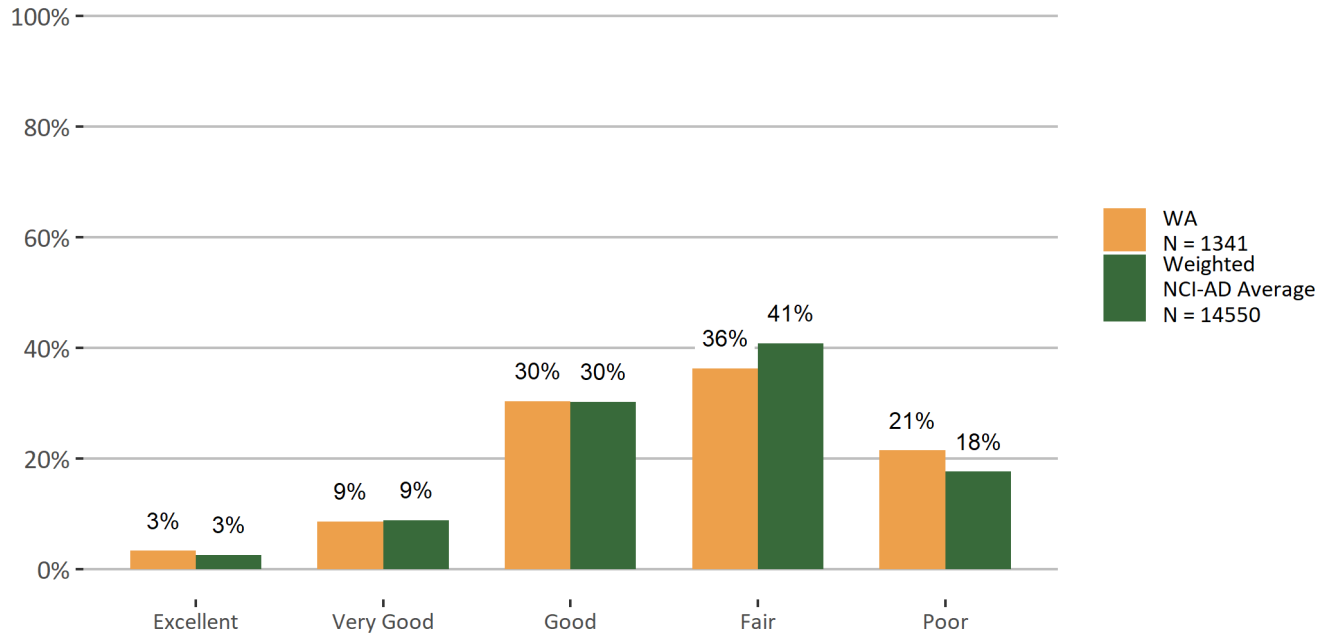
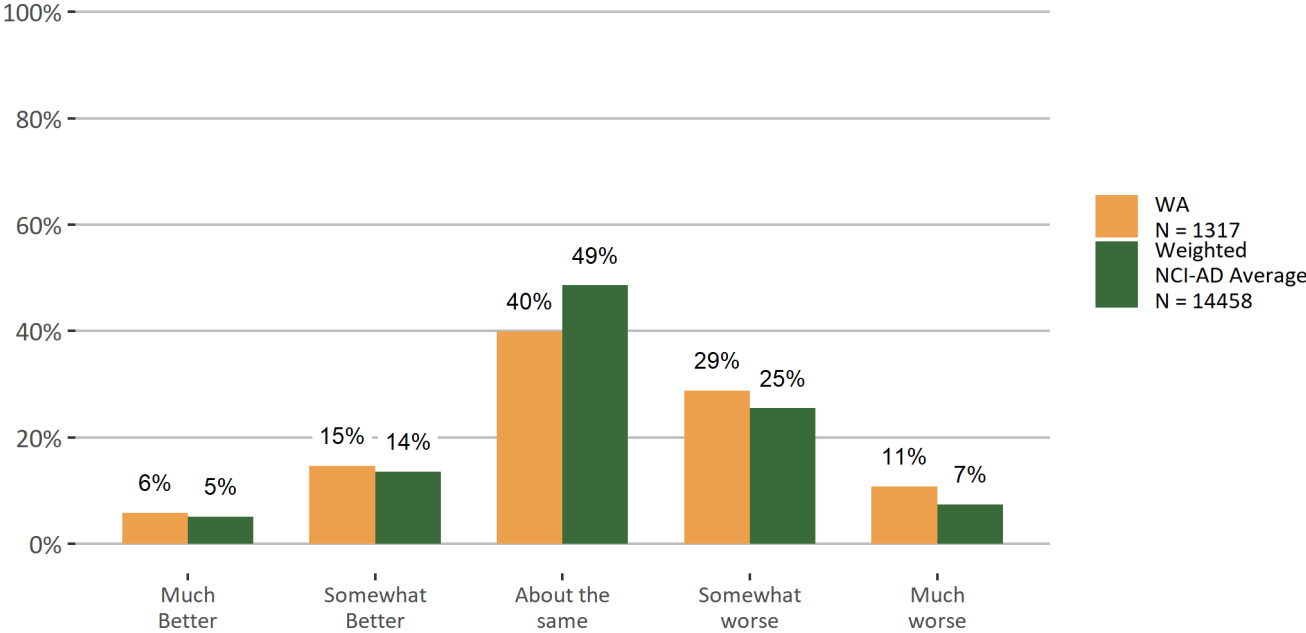


Table 109. Overall Health

Proxy respondents were allowed for this question.

Program	Excellent	Very Good	Good	Fair	Poor	N
In-Home	3%	6%	25%	42%	24%	975
Adult Family Home (AFH)	5%	11%	40%	24%	19%	194
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	8%	25%	55%	8%	5%	40
Assisted Living Facility (AL)	0%	25%	47%	19%	10%	73
Skilled Nursing Facility (SNF)	2%	7%	31%	37%	24%	59
Overall WA Average	3%	9%	30%	36%	21%	1,341
Weighted NCI-AD Average	3%	9%	30%	41%	18%	14,550

Health compared to 12 months ago



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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Table 110. Health compared to 12 months ago

Proxy respondents were allowed for this question.

Program	Much Better	Somewhat Better	About the same	Somewhat worse	Much worse	N
In-Home	5%	14%	38%	32%	10%	961
Adult Family Home (AFH)	8%	15%	39%	24%	13%	188
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	8%	23%	65%	3%	3%	40
Assisted Living Facility (AL)	6%	14%	53%	19%	8%	72
Skilled Nursing Facility (SNF)	11%	13%	36%	23%	18%	56
Overall WA Average	6%	15%	40%	29%	11%	1,317
Weighted NCI-AD Average	5%	14%	49%	25%	7%	14,458

In the past 12 months, forgets things more often than before

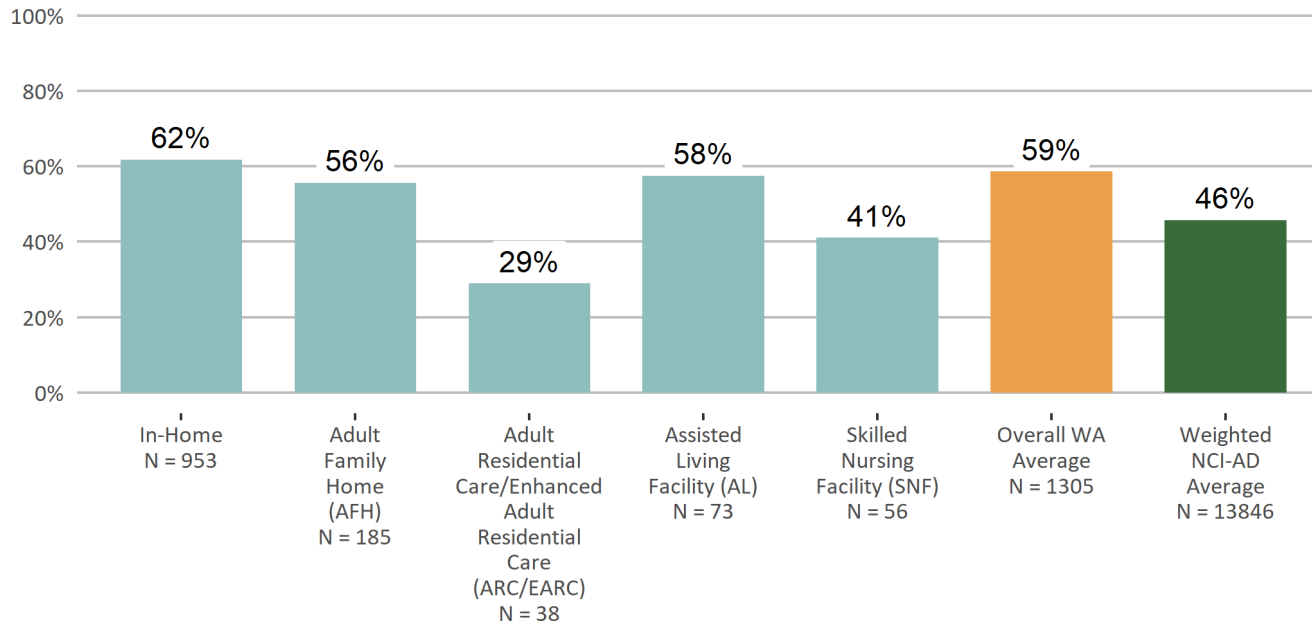


Table 111. In the past 12 months, forgets things more often than before

Proxy respondents were allowed for this question.

Program	Yes	No	N
In-Home	62%	38%	953
Adult Family Home (AFH)	56%	44%	185
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	29%	71%	38
Assisted Living Facility (AL)	58%	42%	73
Skilled Nursing Facility (SNF)	41%	59%	56
Overall WA Average	59%	41%	1,305
Weighted NCI-AD Average	46%	54%	13,846

Has discussed forgetting things with a doctor or a nurse (if they have been forgetting things more often in the past 12 months)

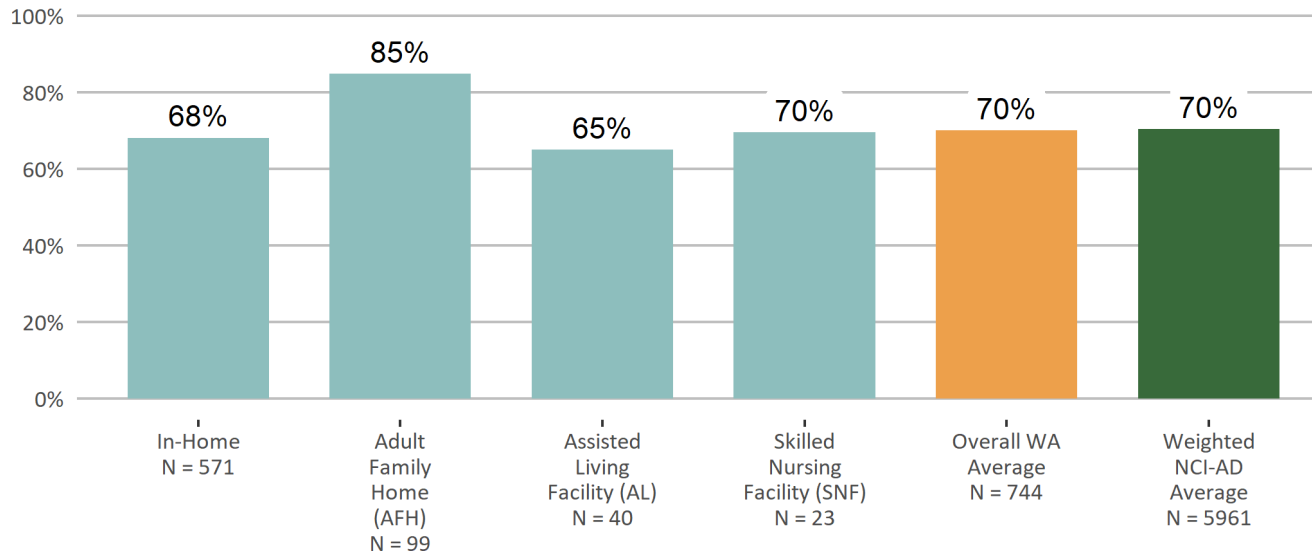


Table 112. Has discussed forgetting things with a doctor or a nurse (if they have been forgetting things more often in the past 12 months)

Proxy respondents were allowed for this question.

Program	Yes	No	N
In-Home	68%	32%	571
Adult Family Home (AFH)	85%	15%	99
Assisted Living Facility (AL)	65%	35%	40
Skilled Nursing Facility (SNF)	70%	30%	23
Overall WA Average	70%	30%	744
Weighted NCI-AD Average	70%	30%	5,961

Amount of physical activity per week

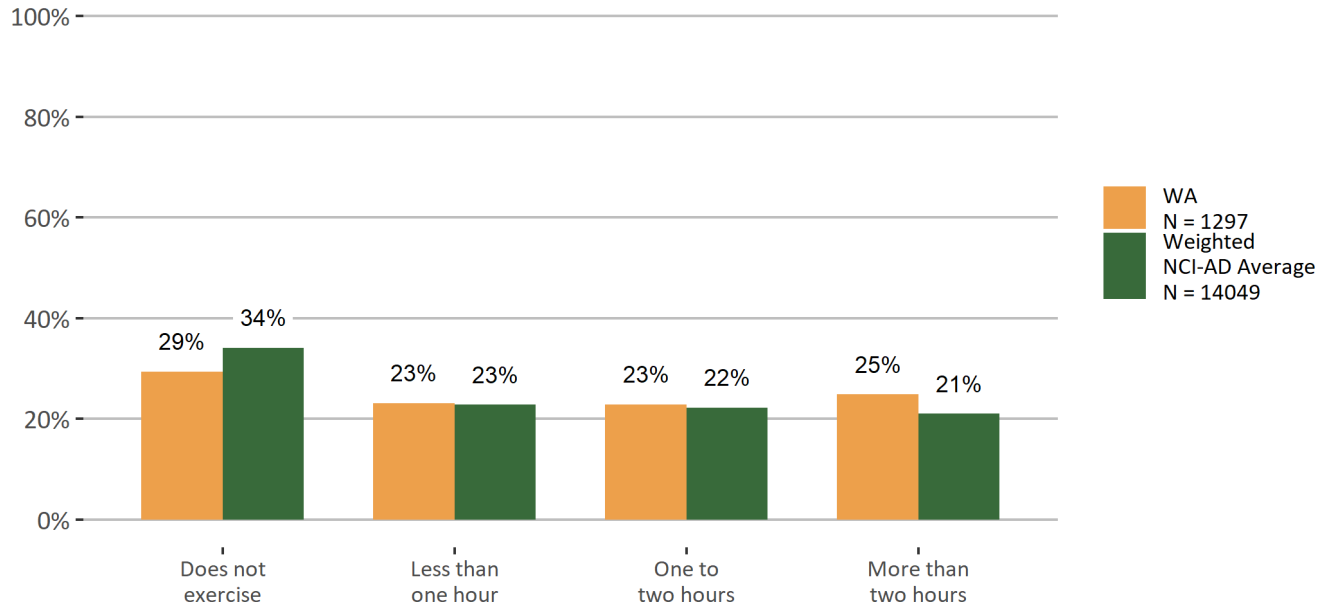


Table 113. Amount of physical activity per week

New Question in 2022-2023. Proxy respondents were allowed for this question.

Program	Does not exercise	Less than one hour	One to two hours	More than two hours	N
In-Home	25%	25%	26%	24%	943
Adult Family Home (AFH)	42%	15%	15%	27%	184
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	13%	32%	21%	34%	38
Assisted Living Facility (AL)	25%	21%	19%	36%	73
Skilled Nursing Facility (SNF)	66%	17%	12%	5%	59
Overall WA Average	29%	23%	23%	25%	1,297
Weighted NCI-AD Average	34%	23%	22%	21%	14,049

Often feels lonely

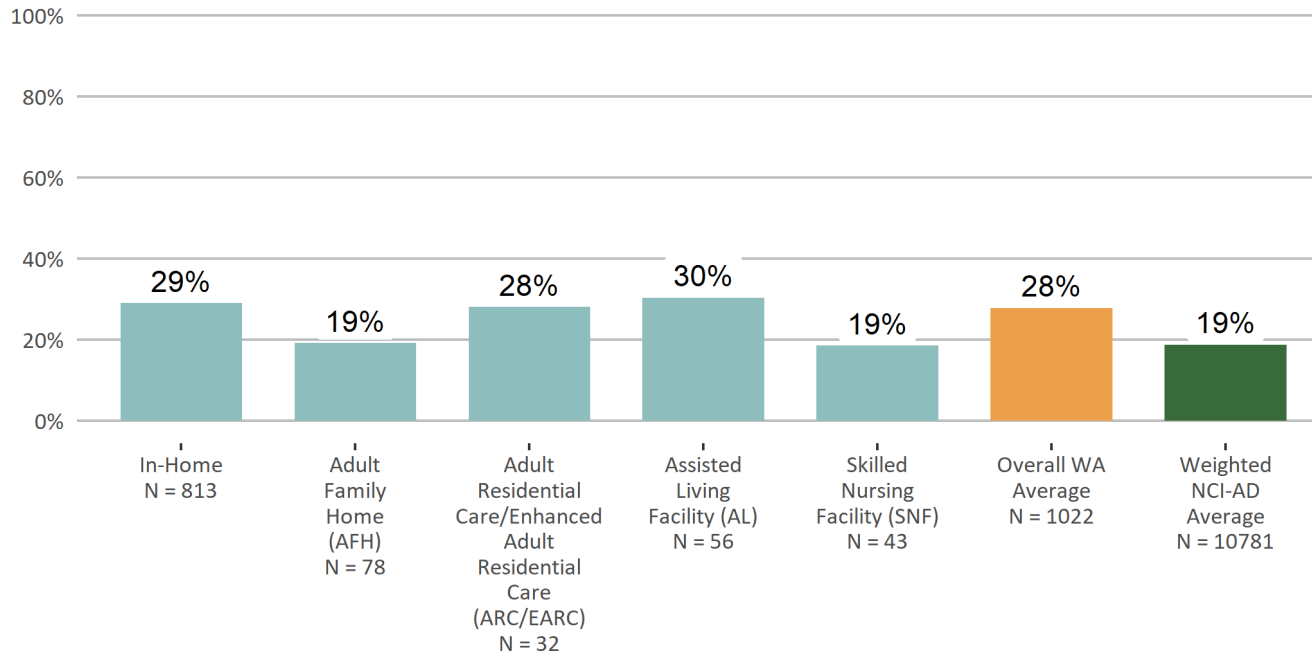


Table 114. Often feels lonely

Program	Yes, often	Sometimes	Not often, never or almost never	N
In-Home	29%	29%	42%	813
Adult Family Home (AFH)	19%	31%	50%	78
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	28%	31%	41%	32
Assisted Living Facility (AL)	30%	41%	29%	56
Skilled Nursing Facility (SNF)	19%	47%	35%	43
Overall WA Average	28%	30%	42%	1,022
Weighted NCI-AD Average	19%	36%	45%	10,781

Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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Affordability

Ever has to skip meals due to financial worries

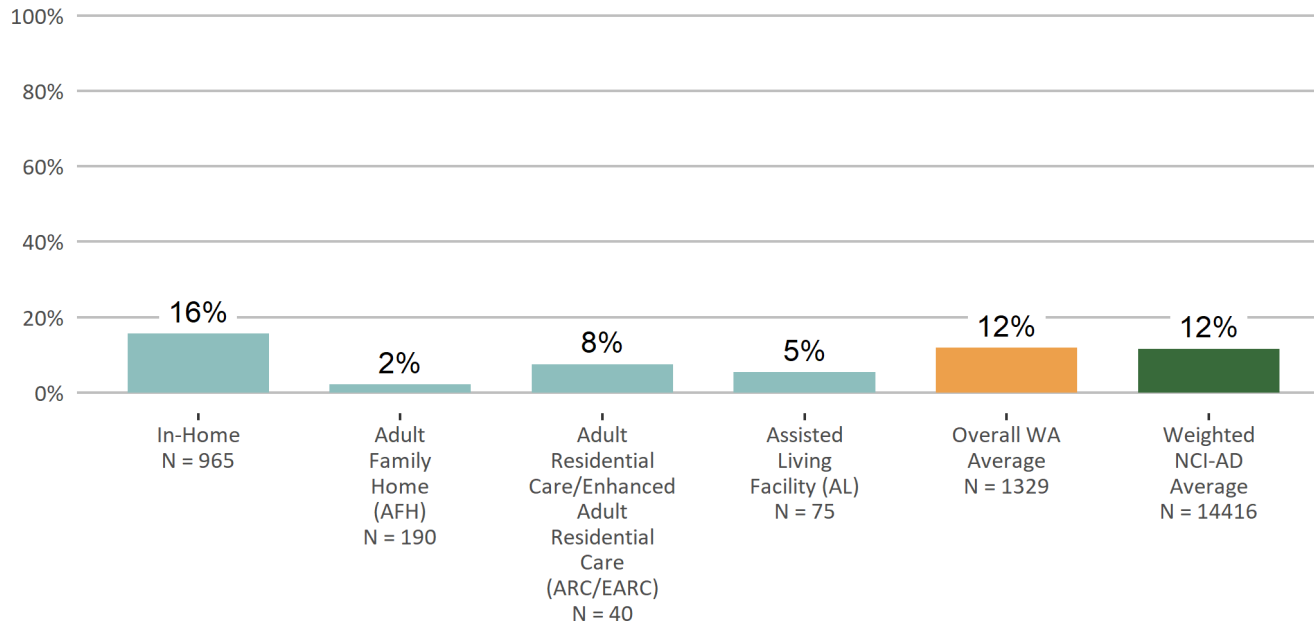


Table 115. Ever has to skip meals due to financial worries

Proxy respondents were allowed for this question.

Program	Yes, often	Sometimes	No	N
In-Home	6%	10%	84%	965
Adult Family Home (AFH)	2%	1%	98%	190
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	5%	3%	93%	40
Assisted Living Facility (AL)	3%	3%	95%	75
Skilled Nursing Facility (SNF)	0%	0%	100%	59
Overall WA Average	5%	7%	88%	1,329
Weighted NCI-AD Average	6%	6%	88%	14,416

Safety

They or someone else has concerns about falling or being unstable

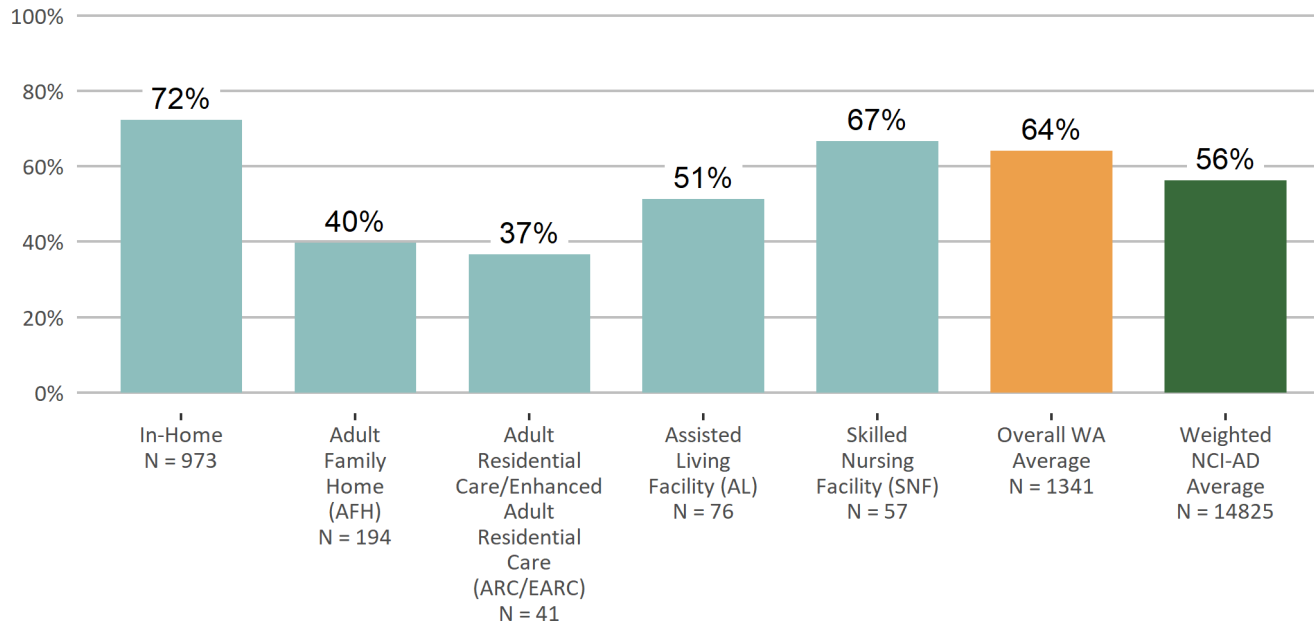


Table 116. They or someone else has concerns about falling or being unstable

Proxy respondents were allowed for this question.

Program	Yes, often	Sometimes	No	N
In-Home	55%	17%	28%	973
Adult Family Home (AFH)	26%	13%	60%	194
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	20%	17%	63%	41
Assisted Living Facility (AL)	34%	17%	49%	76
Skilled Nursing Facility (SNF)	56%	11%	33%	57
Overall WA Average	48%	16%	36%	1,341
Weighted NCI-AD Average	35%	21%	44%	14,825

Has worked with someone to reduce risk of falls (if someone has concerns about them falling or being unstable)

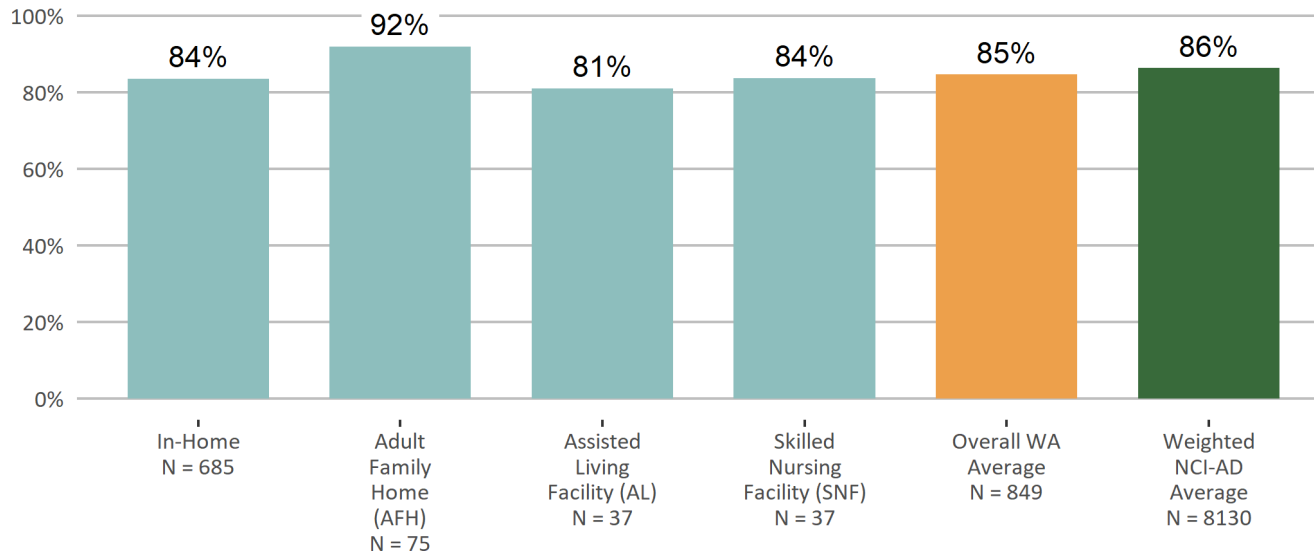


Table 117. Has worked with someone to reduce risk of falls (if someone has concerns about them falling or being unstable)

Proxy respondents were allowed for this question.

Program	Yes	No	N
In-Home	84%	16%	685
Adult Family Home (AFH)	92%	8%	75
Assisted Living Facility (AL)	81%	19%	37
Skilled Nursing Facility (SNF)	84%	16%	37
Overall WA Average	85%	15%	849
Weighted NCI-AD Average	86%	14%	8,130

Able to get to safety quickly in case of an emergency

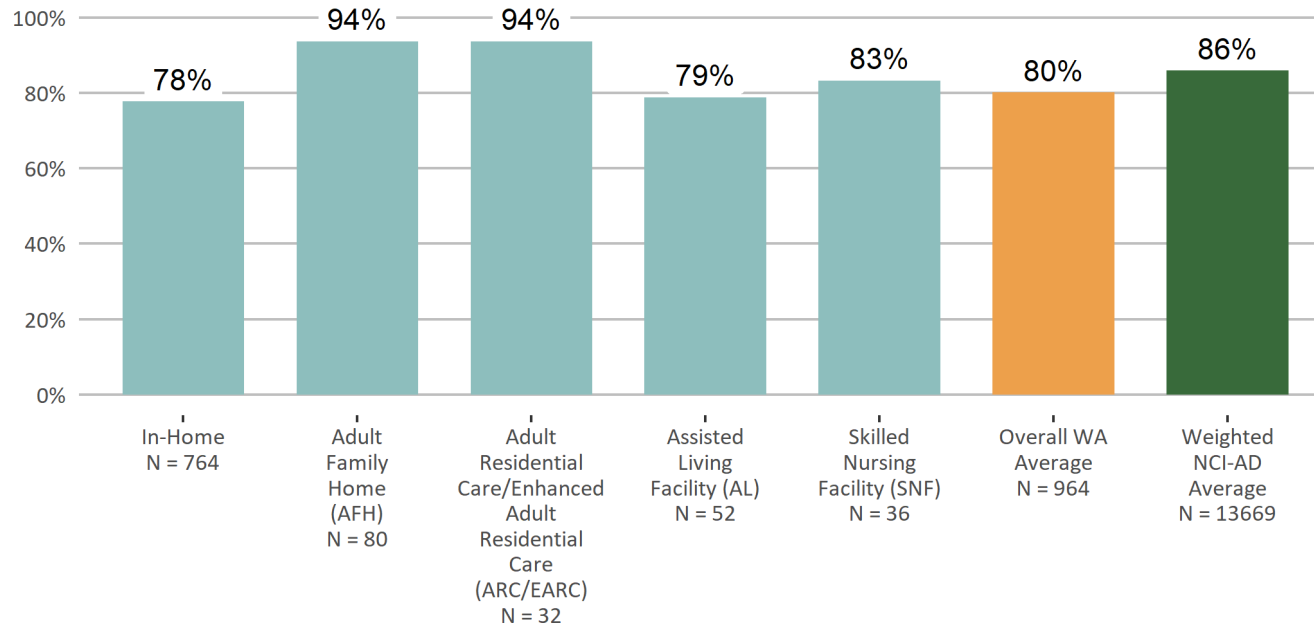
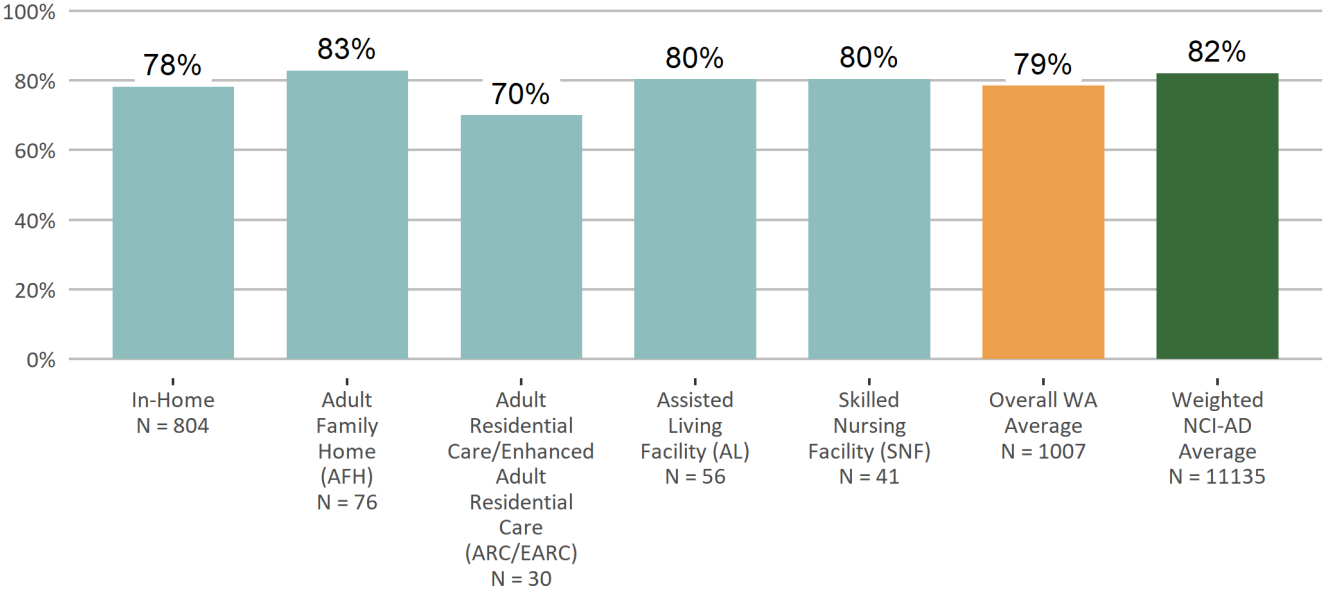


Table 118. Able to get to safety quickly in case of an emergency

Proxy respondents were allowed for this question.

Program	Yes	No	N
In-Home	78%	22%	764
Adult Family Home (AFH)	94%	6%	80
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	94%	6%	32
Assisted Living Facility (AL)	79%	21%	52
Skilled Nursing Facility (SNF)	83%	17%	36
Overall WA Average	80%	20%	964
Weighted NCI-AD Average	86%	14%	13,669

Knows who to talk to if they are mistreated, hurt, disrespected by others

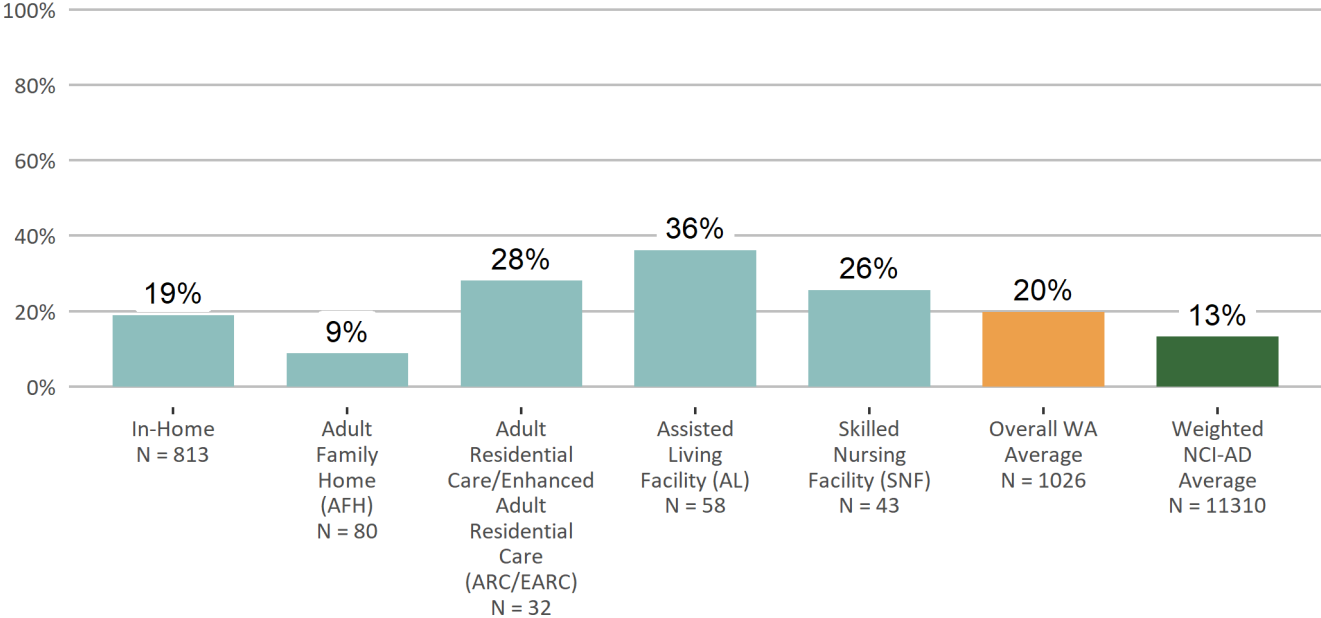


Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
2022-23 Adult Consumer Survey National Results | 258

Table 119. Knows who to talk to if they are mistreated, hurt, disrespected by others

Program	Yes	Maybe, Not sure	No	N
In-Home	78%	4%	18%	804
Adult Family Home (AFH)	83%	3%	14%	76
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	70%	13%	17%	30
Assisted Living Facility (AL)	80%	4%	16%	56
Skilled Nursing Facility (SNF)	80%	2%	17%	41
Overall WA Average	79%	4%	17%	1,007
Weighted NCI-AD Average	82%	5%	13%	11,135

Are ever worried for the security of their personal belongings

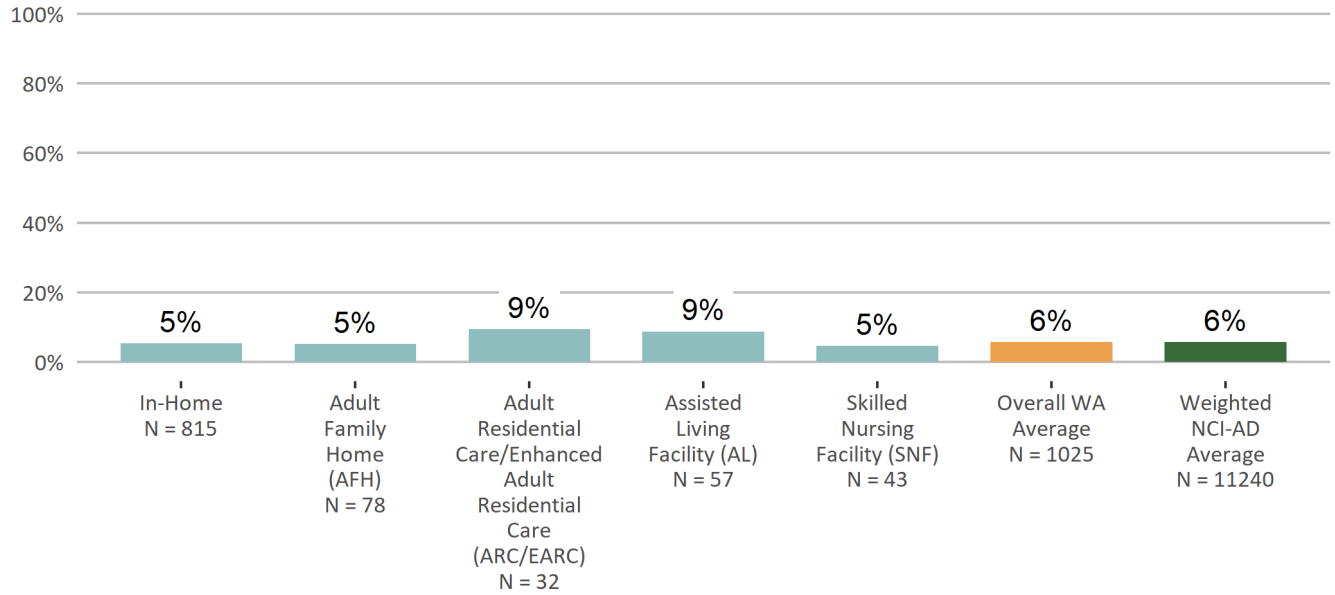


Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
 2022-23 Adult Consumer Survey National Results | 260

Table 120. Are ever worried for the security of their personal belongings

Program	Yes at least sometimes	No, never	N
In-Home	19%	81%	813
Adult Family Home (AFH)	9%	91%	80
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	28%	72%	32
Assisted Living Facility (AL)	36%	64%	58
Skilled Nursing Facility (SNF)	26%	74%	43
Overall WA Average	20%	80%	1,026
Weighted NCI-AD Average	13%	87%	11,310

Someone used or took their money
without their permission in the
past 12 months

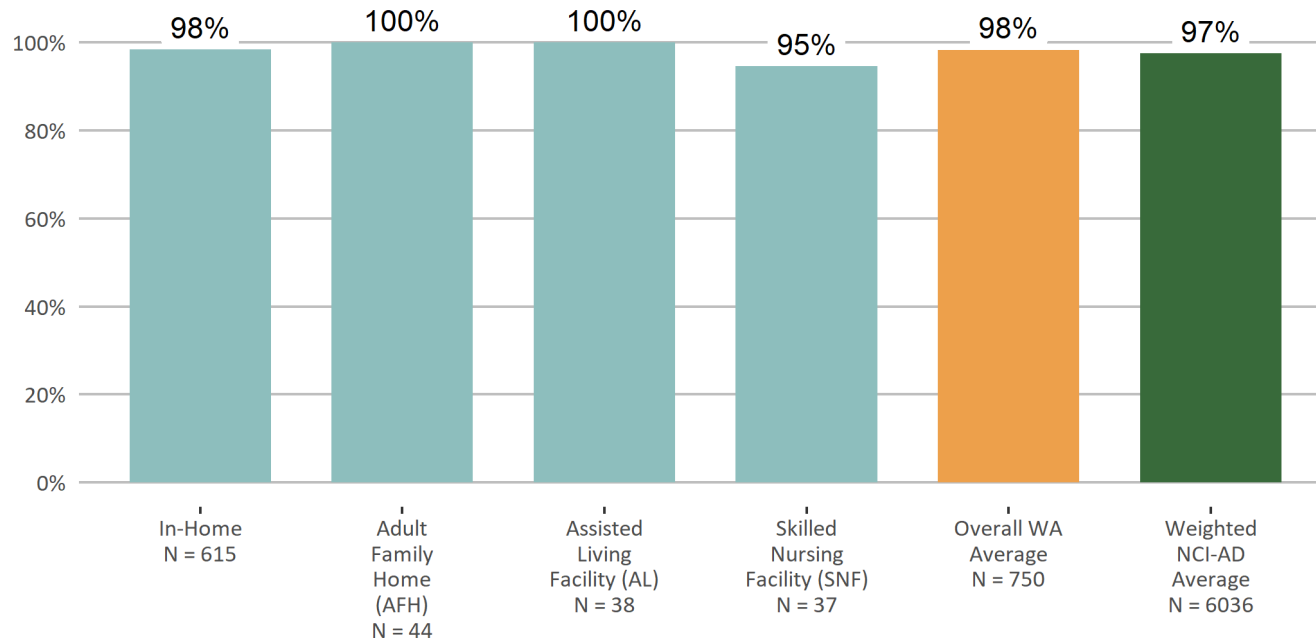


Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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Table 121. Someone used or took their money without their permission in the past 12 months

Program	Yes	No	N
In-Home	5%	95%	815
Adult Family Home (AFH)	5%	95%	78
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	9%	91%	32
Assisted Living Facility (AL)	9%	91%	57
Skilled Nursing Facility (SNF)	5%	95%	43
Overall WA Average	6%	94%	1,025
Weighted NCI-AD Average	6%	94%	11,240

Feels safe around people who are paid to help them



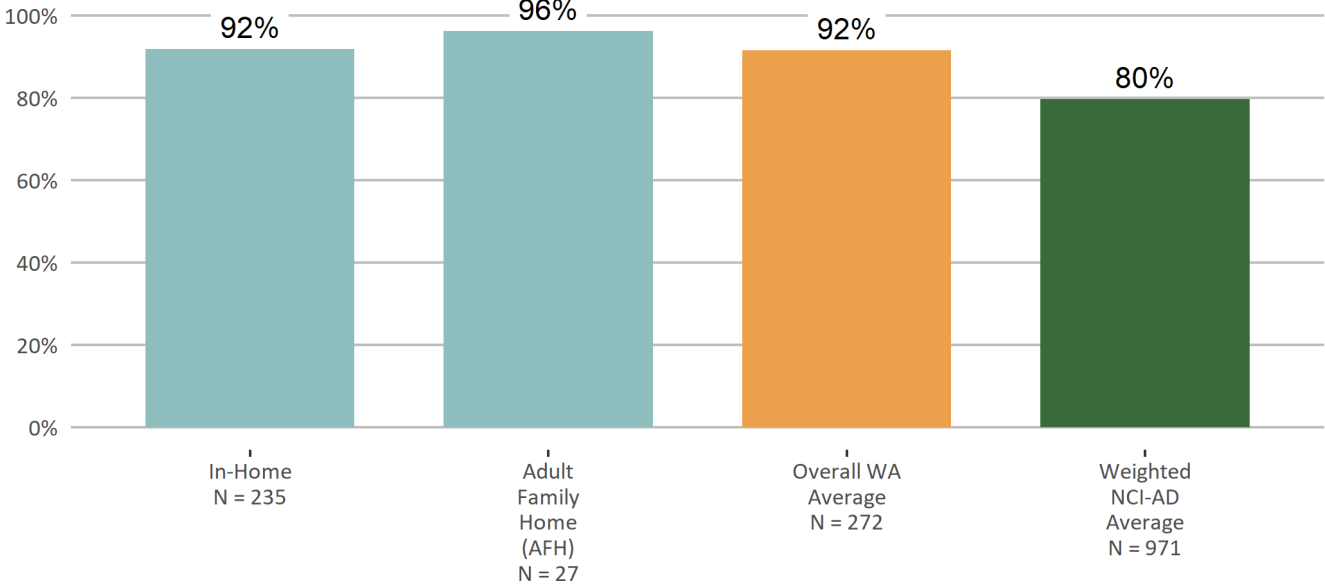
Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
2022-23 Adult Consumer Survey National Results | 264

Table 122. Feels safe around people who are paid to help them

Program	Yes, all paid support workers, always	No, not all workers, or not always	N
In-Home	98%	2%	615
Adult Family Home (AFH)	100%	0%	44
Assisted Living Facility (AL)	100%	0%	38
Skilled Nursing Facility (SNF)	95%	5%	37
Overall WA Average	98%	2%	750
Weighted NCI-AD Average	97%	3%	6,036

Rights and Respect

Gets information about services
in their preferred language (if
preferred language is not English)



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
2022-23 Adult Consumer Survey National Results | 267

Table 123. Gets information about services in their preferred language (if preferred language is not English)

Proxy respondents were allowed for this question.

Program	Yes, all information	Some Information	No	N
In-Home	54%	38%	8%	235
Adult Family Home (AFH)	74%	22%	4%	27
Overall WA Average	55%	36%	8%	272
Weighted NCI-AD Average	51%	29%	20%	971

Services and supports are delivered
in a way that is respectful of
their culture

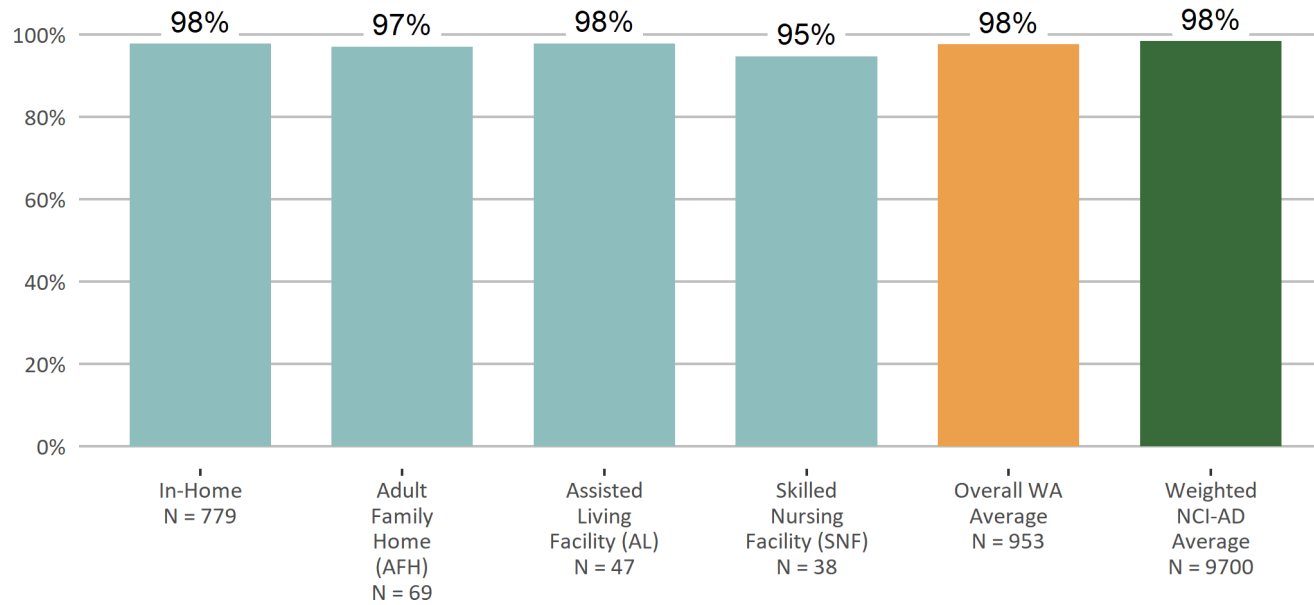


Table 124. Services and supports are delivered in a way that is respectful of their culture

Program	Yes	Sometimes, or some services	No	N
In-Home	95%	3%	2%	779
Adult Family Home (AFH)	96%	1%	3%	69
Assisted Living Facility (AL)	91%	6%	2%	47
Skilled Nursing Facility (SNF)	92%	3%	5%	38
Overall WA Average	94%	3%	2%	953
Weighted NCI-AD Average	96%	3%	2%	9,700

People who are paid to help them
treat them with respect

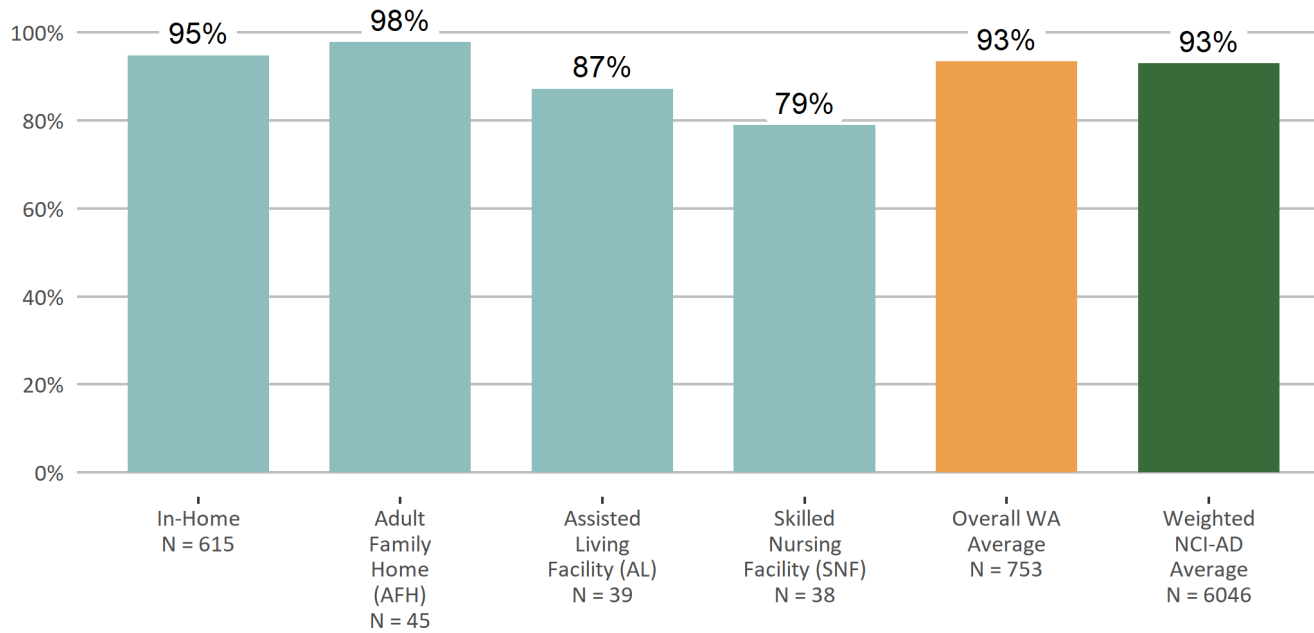


Table 125. People who are paid to help them treat them with respect

Program	Yes, all paid support workers, always or almost always	Some, or usually	No, never or rarely	N
In-Home	95%	4%	1%	615
Adult Family Home (AFH)	98%	2%	0%	45
Assisted Living Facility (AL)	87%	13%	0%	39
Skilled Nursing Facility (SNF)	79%	16%	5%	38
Overall WA Average	93%	5%	1%	753
Weighted NCI-AD Average	93%	6%	1%	6,046

Others ask before coming into their home/room (if living in a group setting)

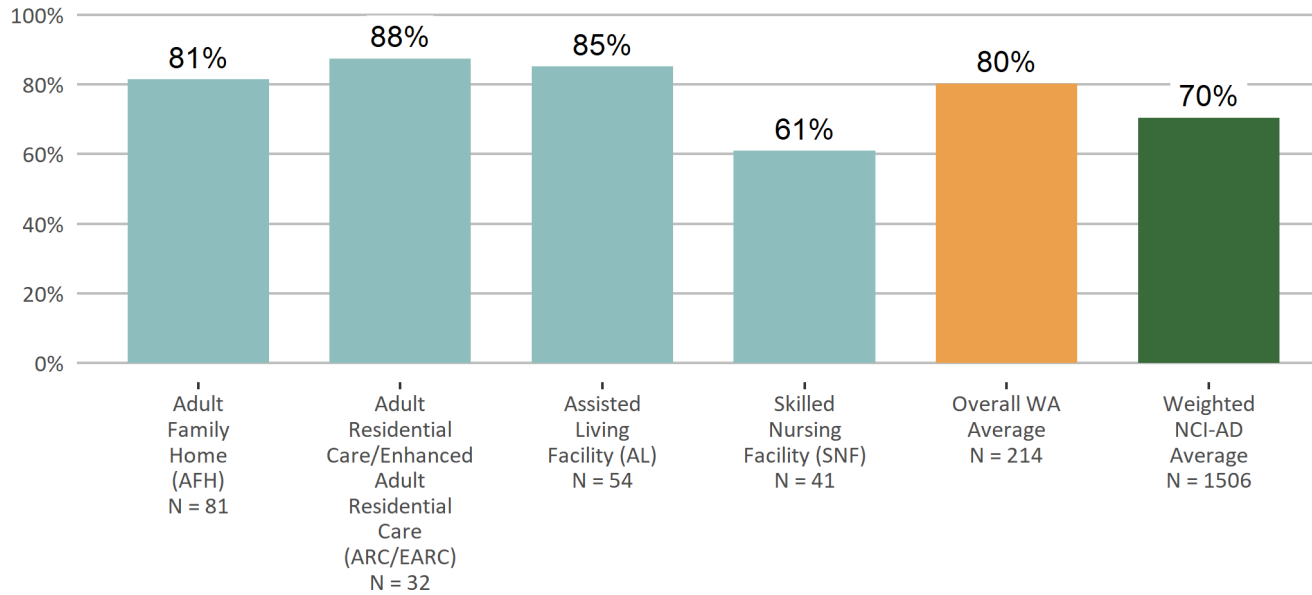
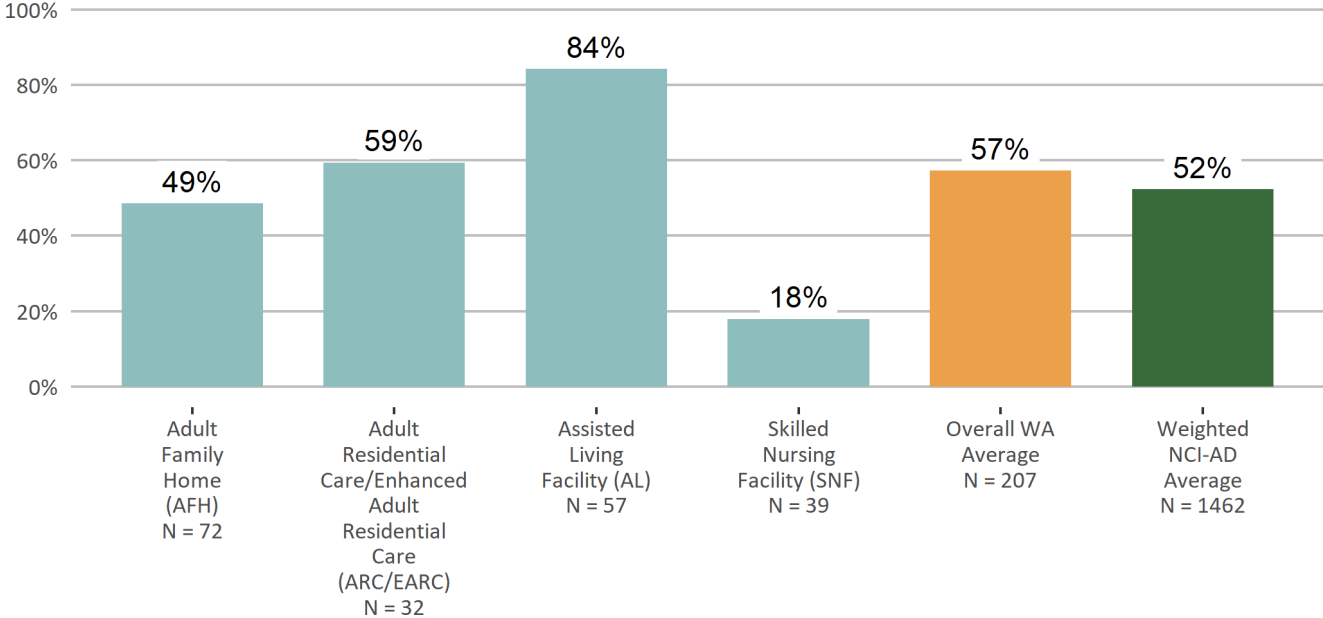


Table 126. Others ask before coming into their home/room (if living in a group setting)

Program	Yes, always	Usually, but not always	Sometimes, rarely, or never	N
Adult Family Home (AFH)	81%	12%	6%	81
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	88%	13%	0%	32
Assisted Living Facility (AL)	85%	15%	0%	54
Skilled Nursing Facility (SNF)	61%	17%	22%	41
Overall WA Average	80%	14%	6%	214
Weighted NCI-AD Average	70%	20%	9%	1,506

Able to lock doors to room (if living in a group setting)



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
2022-23 Adult Consumer Survey National Results | 275

Table 127. Able to lock doors to room (if living in a group setting)

Program	Yes	No	N
Adult Family Home (AFH)	49%	51%	72
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	59%	41%	32
Assisted Living Facility (AL)	84%	16%	57
Skilled Nursing Facility (SNF)	18%	82%	39
Overall WA Average	57%	43%	207
Weighted NCI-AD Average	52%	48%	1,462

Has enough privacy where lives (if living in a group setting)

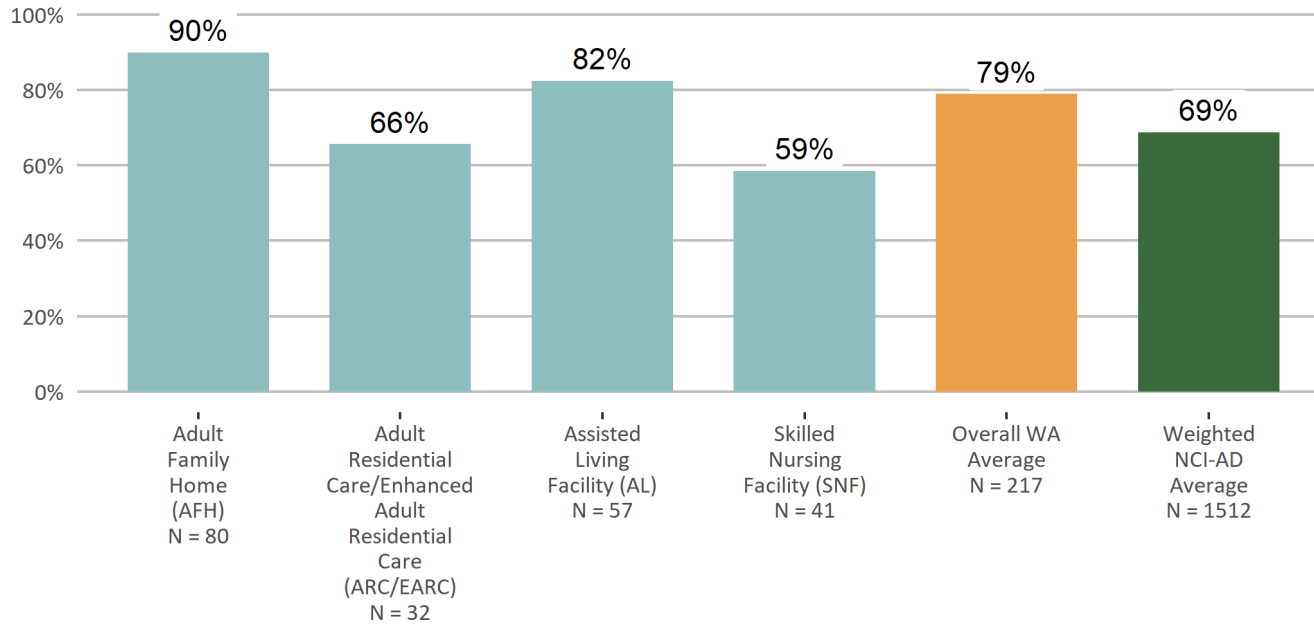
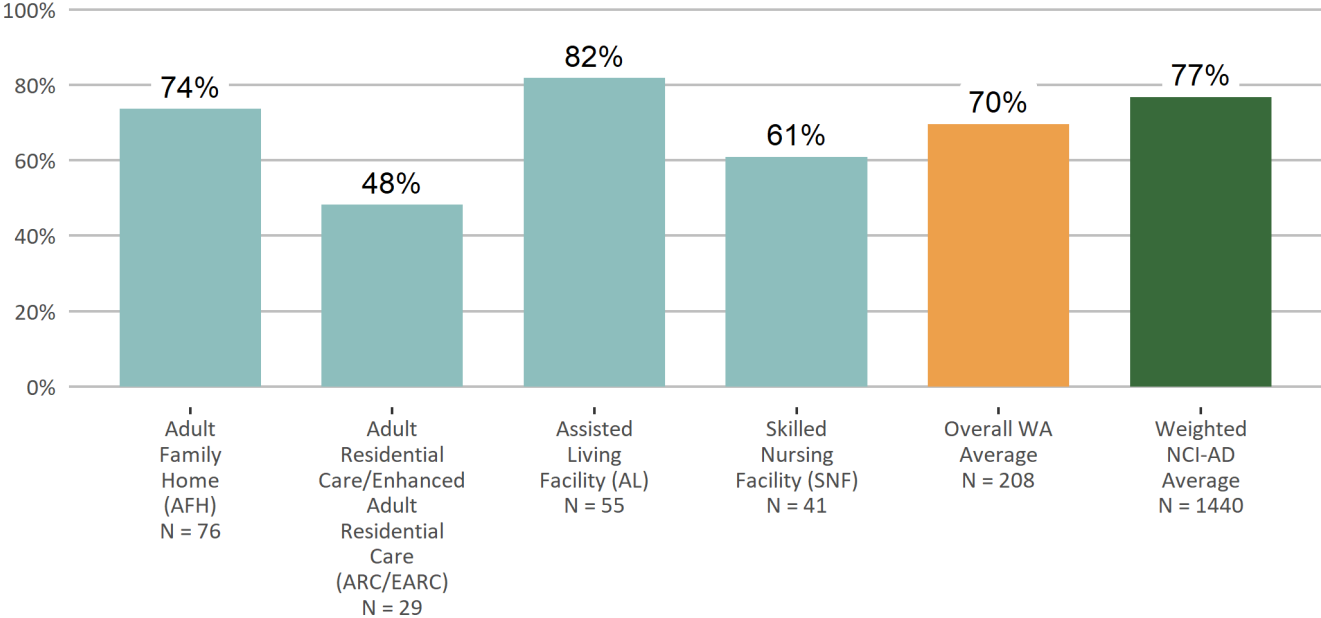


Table 128. Has enough privacy where lives (if living in a group setting)

Program	Yes, always	Usually, but not always	Sometimes, rarely, or never	N
Adult Family Home (AFH)	90%	3%	8%	80
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	66%	13%	22%	32
Assisted Living Facility (AL)	82%	14%	4%	57
Skilled Nursing Facility (SNF)	59%	17%	24%	41
Overall WA Average	79%	10%	11%	217
Weighted NCI-AD Average	69%	19%	12%	1,512

Can have visitors at any time (if living in a group setting)



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
2022-23 Adult Consumer Survey National Results | 279

Table 129. Can have visitors at any time (if living in a group setting)

Program	Yes	No	N
Adult Family Home (AFH)	74%	26%	76
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	48%	52%	29
Assisted Living Facility (AL)	82%	18%	55
Skilled Nursing Facility (SNF)	61%	39%	41
Overall WA Average	70%	30%	208
Weighted NCI-AD Average	77%	23%	1,440

Can get something to eat or grab a snack anytime they (if living in a group setting)

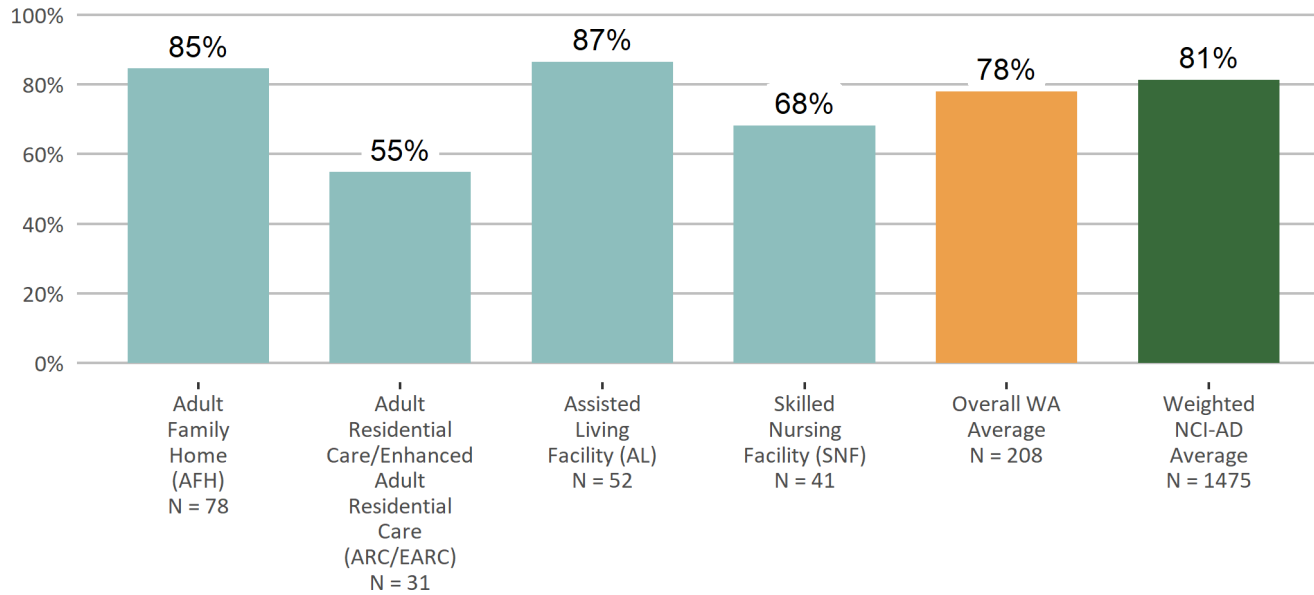
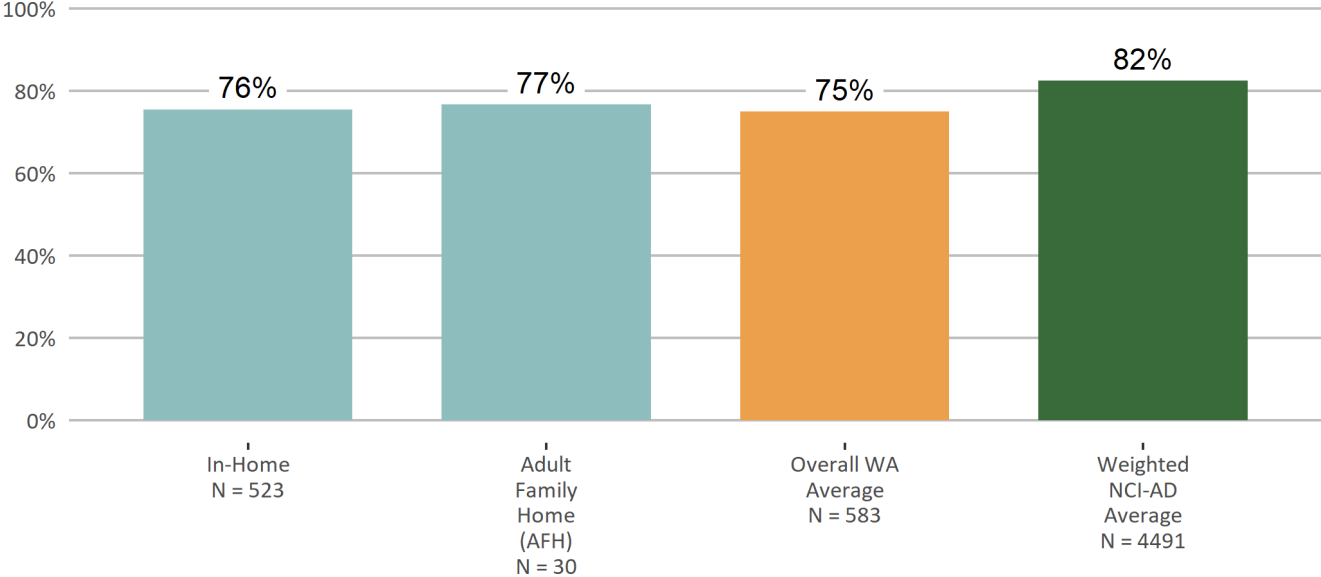


Table 130. Can get something to eat or grab a snack anytime they (if living in a group setting)

Program	Yes	No	N
Adult Family Home (AFH)	85%	15%	78
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	55%	45%	31
Assisted Living Facility (AL)	87%	13%	52
Skilled Nursing Facility (SNF)	68%	32%	41
Overall WA Average	78%	22%	208
Weighted NCI-AD Average	81%	19%	1,475

Person-Centered Planning

Very or fully involved in making decisions about what is in the service plan



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
2022-23 Adult Consumer Survey National Results | 284

Table 131. Involvement in making decisions about what is in the service plan

Program	Very or fully involved	Somewhat	Very little	Not at all	N
In-Home	76%	19%	5%	1%	523
Adult Family Home (AFH)	77%	10%	10%	3%	30
Overall WA Average	75%	18%	6%	2%	583
Weighted NCI-AD Average	82%	14%	2%	2%	4,491

Remembers their last service planning meeting

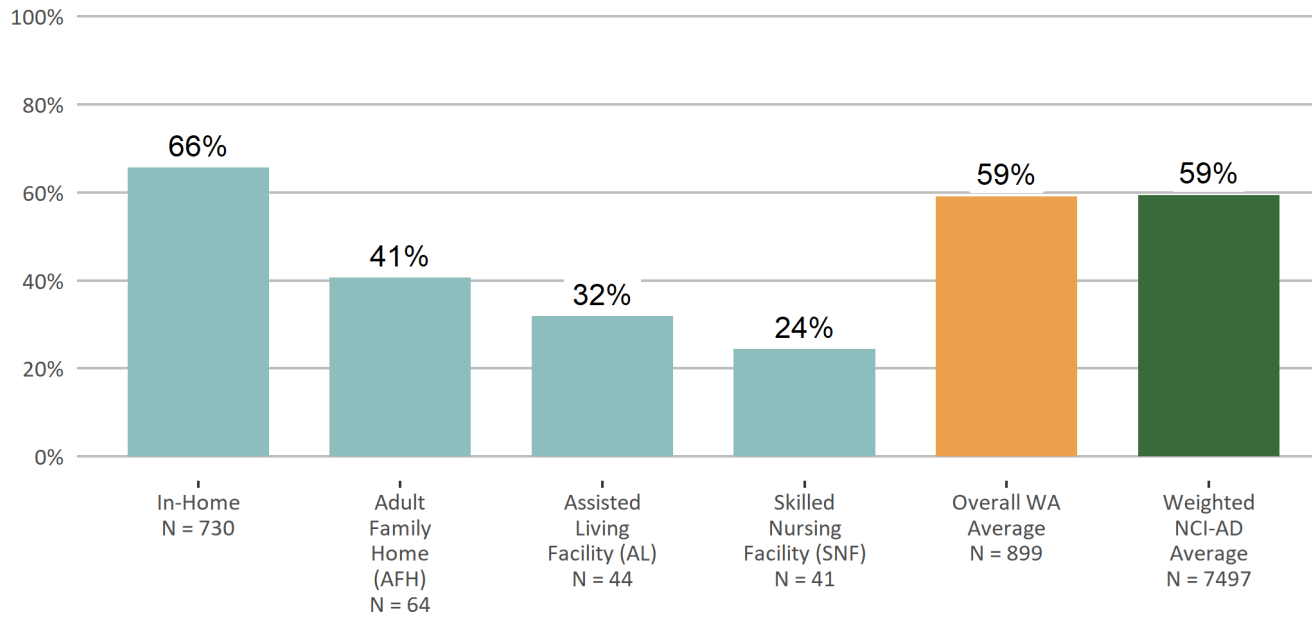
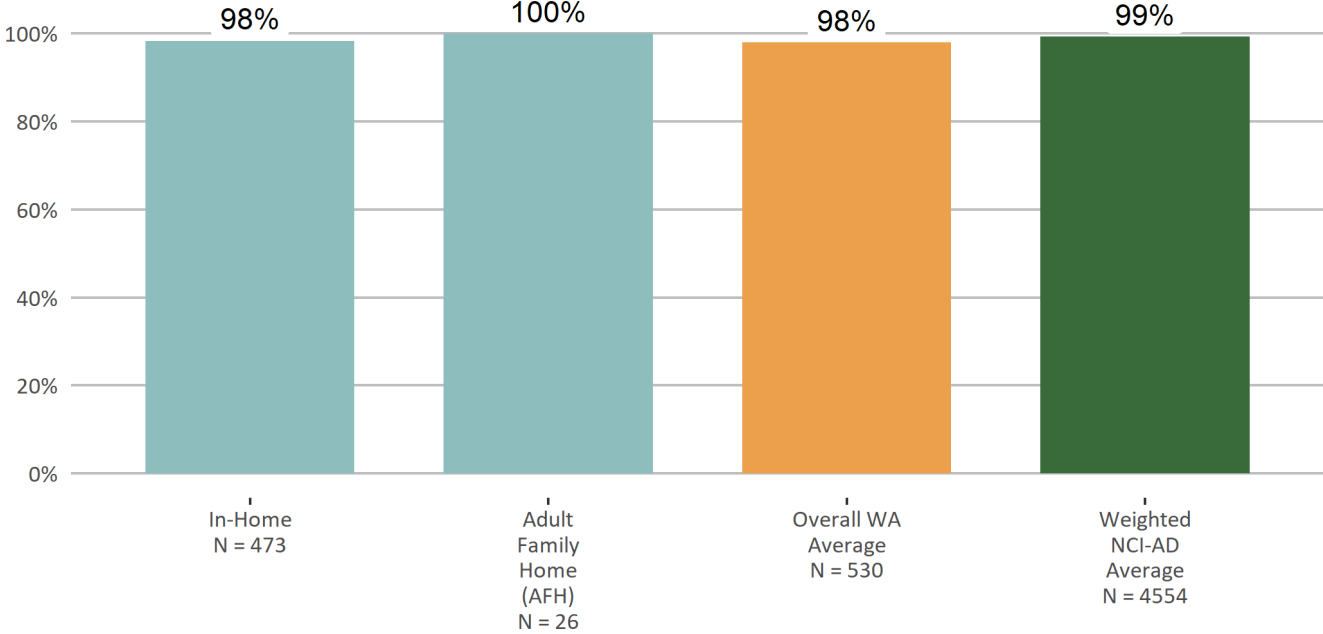


Table 132. Remembers their last service planning meeting

Program	Yes	No	N
In-Home	66%	34%	730
Adult Family Home (AFH)	41%	59%	64
Assisted Living Facility (AL)	32%	68%	44
Skilled Nursing Facility (SNF)	24%	76%	41
Overall WA Average	59%	41%	899
Weighted NCI-AD Average	59%	41%	7,497

Service planning meeting took place
at a time that was good for them

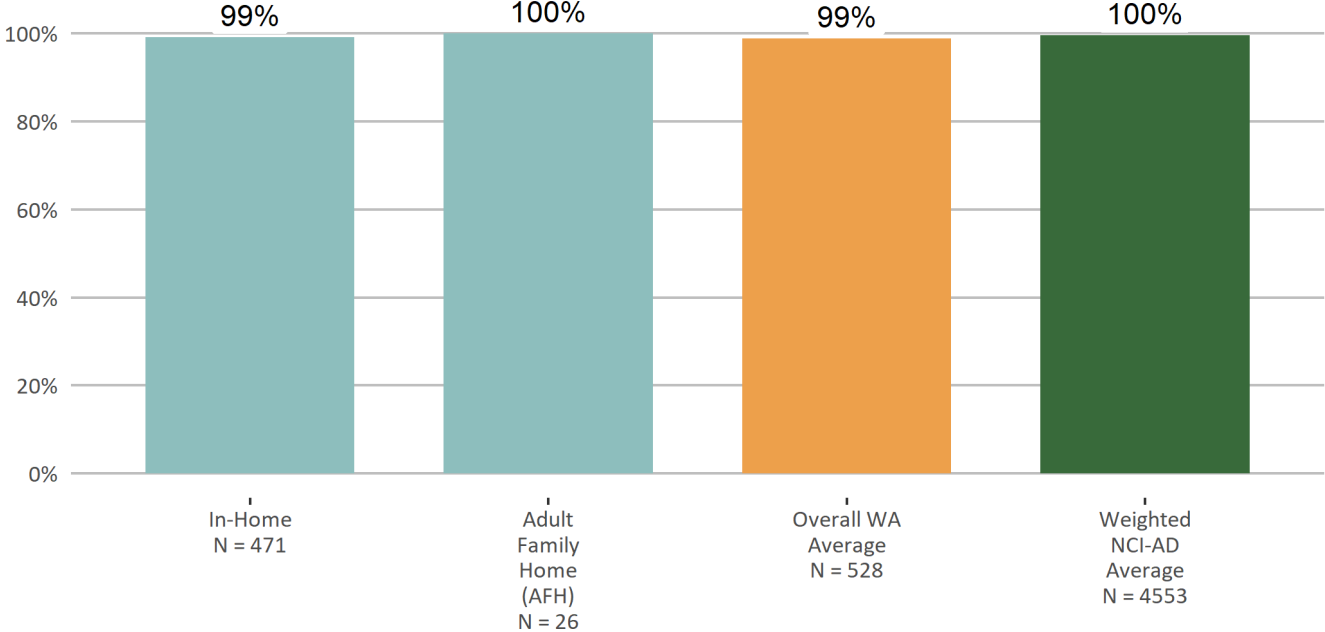


Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
2022-23 Adult Consumer Survey National Results | 288

Table 133. Service planning meeting took place at a time that was good for them

Program	Yes	No	N
In-Home	98%	2%	473
Adult Family Home (AFH)	100%	0%	26
Overall WA Average	98%	2%	530
Weighted NCI-AD Average	99%	1%	4,554

Service planning meeting took place
in a place that was good for them



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
2022-23 Adult Consumer Survey National Results | 290

Table 134. Service planning meeting took place in a place that was good for them

Program	Yes	No	N
In-Home	99%	1%	471
Adult Family Home (AFH)	100%	0%	26
Overall WA Average	99%	1%	528
Weighted NCI-AD Average	100%	0%	4,553

Service planning meeting included
the people they wanted to be there

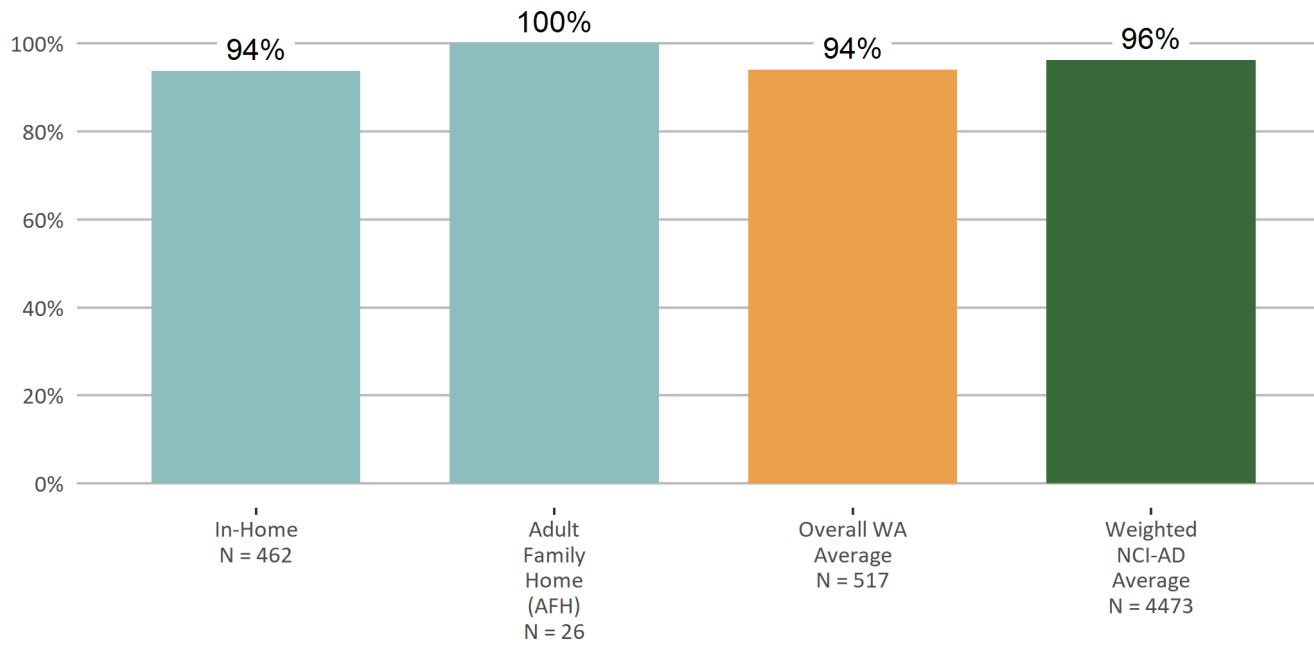


Table 135. Service planning meeting included the people they wanted to be there

Program	Yes	Some People	No	N
In-Home	94%	2%	5%	462
Adult Family Home (AFH)	100%	0%	0%	26
Overall WA Average	94%	1%	5%	517
Weighted NCI-AD Average	96%	2%	2%	4,473

People at the service planning meeting listened to needs and preferences

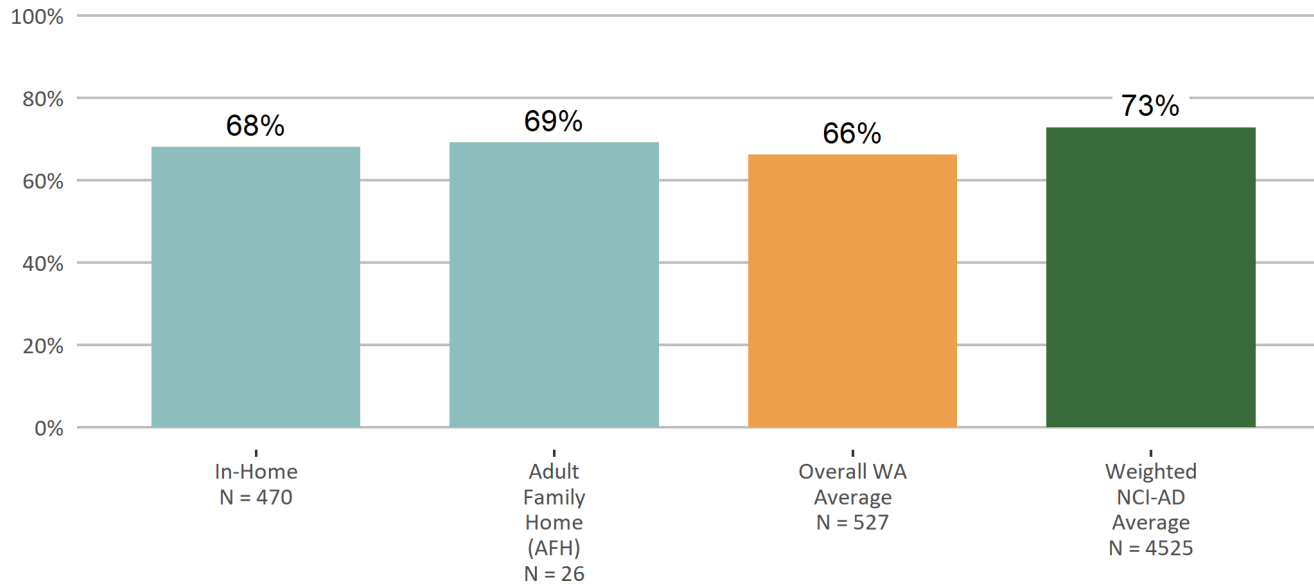


Table 136. People at the service planning meeting listened to needs and preferences

Program	Completely	Mostly	Somewhat	Very little	Not at all	N
In-Home	68%	22%	6%	2%	1%	470
Adult Family Home (AFH)	69%	27%	4%	0%	0%	26
Overall WA Average	66%	24%	6%	2%	2%	527
Weighted NCI-AD Average	73%	20%	5%	1%	1%	4,525

Received a copy of the service plan
after the service planning meeting

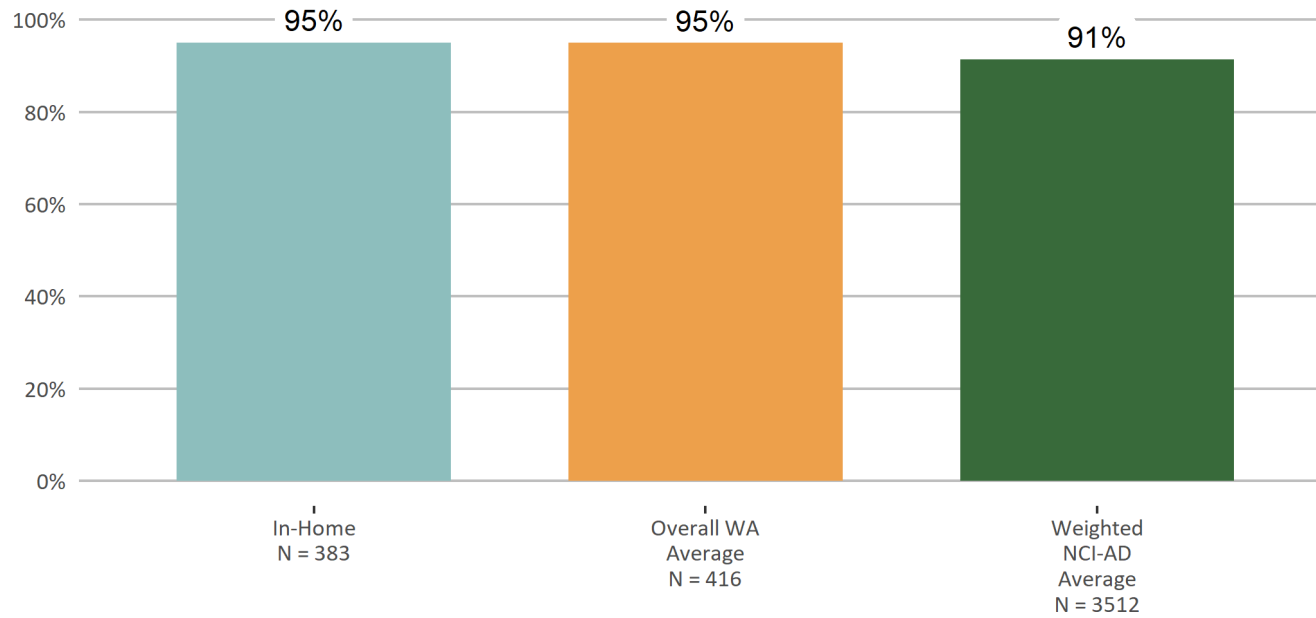


Table 137. Received a copy of the service plan after the service planning meeting

Program	Yes	No	N
In-Home	95%	5%	383
Overall WA Average	95%	5%	416
Weighted NCI-AD Average	91%	9%	3,512

Current service plan reflects what was talked about at the service plan meeting

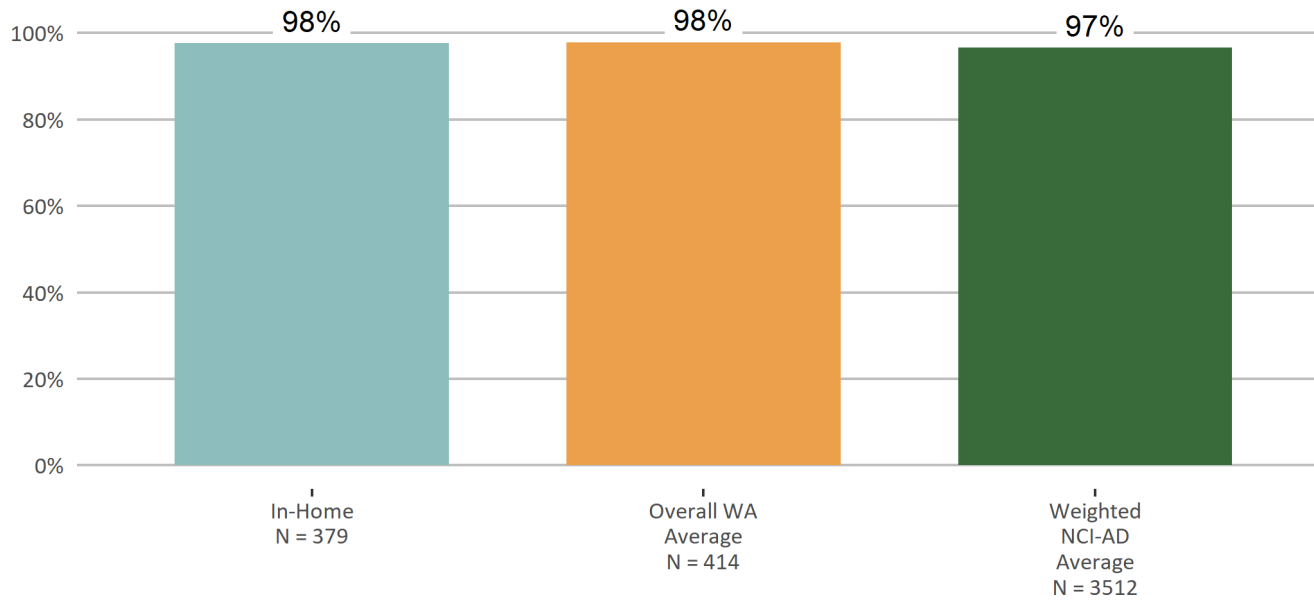
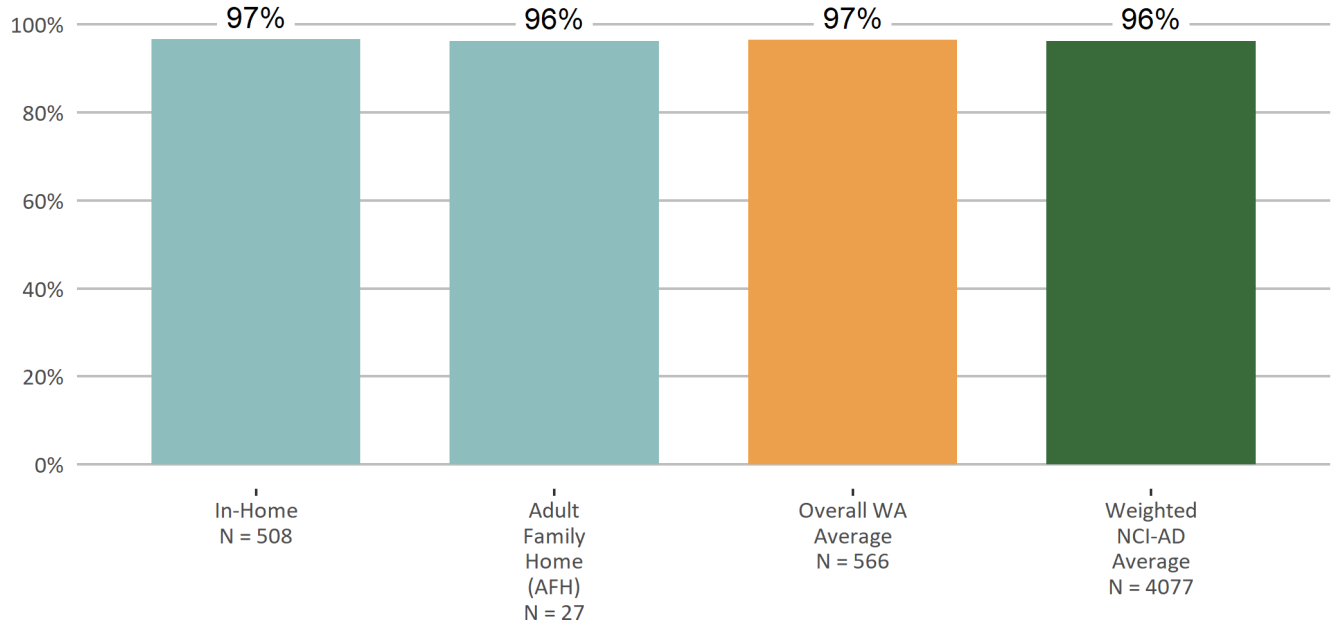


Table 138. Current service plan reflects what was talked about at the service plan meeting

Program	Yes, completely	Yes, in part	No	N
In-Home	91%	6%	2%	379
Overall WA Average	91%	7%	2%	414
Weighted NCI-AD Average	90%	6%	3%	3,512

Choices and preferences are reflected in current service plan



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
2022-23 Adult Consumer Survey National Results | 300

Table 139. Choices and preferences are reflected in current service plan

Program	Yes, all/completely	Yes, some/In Part	No	N
In-Home	81%	16%	3%	508
Adult Family Home (AFH)	78%	19%	4%	27
Overall WA Average	80%	17%	3%	566
Weighted NCI-AD Average	84%	12%	4%	4,077

Self-Direction

Uses self-directed supports option

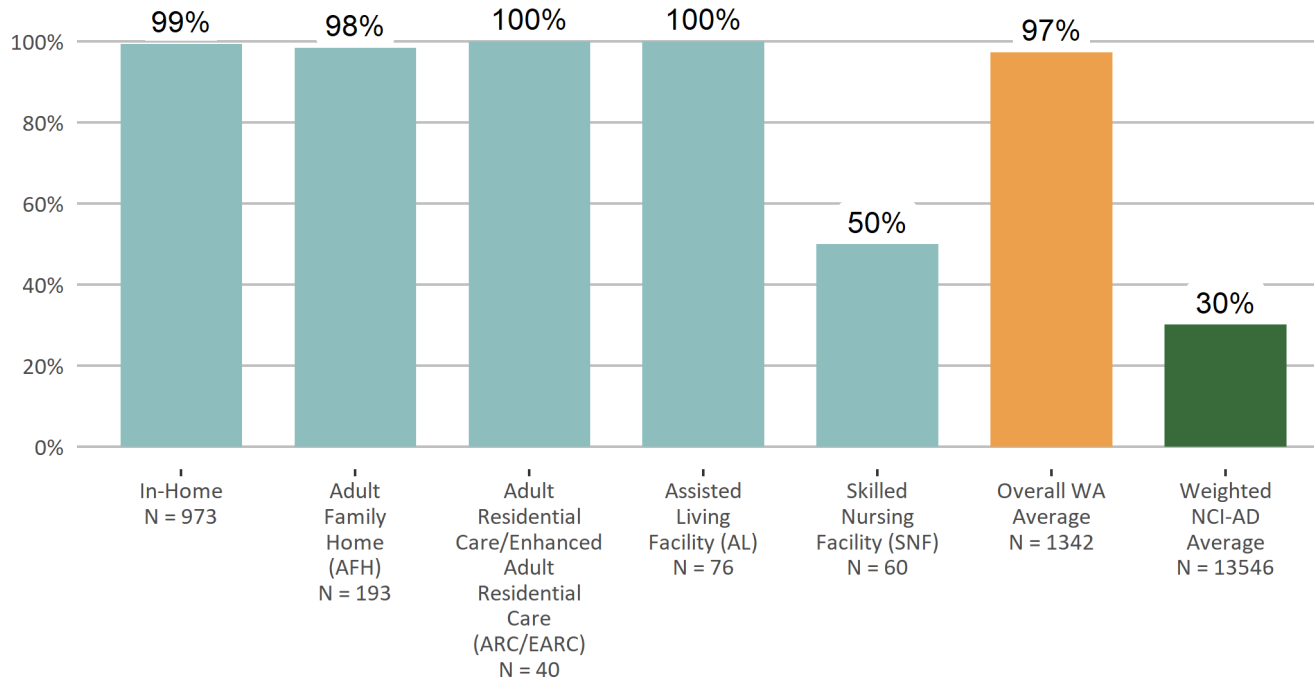


Table 140. Uses self-directed supports option

Information may only come from existing records.

Program	Don't Know	Yes	No	N
In-Home	0%	99%	1%	973
Adult Family Home (AFH)	0%	98%	2%	193
Adult Residential Care/Enhanced Adult Residential Care (ARC/EARC)	0%	100%	0%	40
Assisted Living Facility (AL)	0%	100%	0%	76
Skilled Nursing Facility (SNF)	0%	50%	50%	60
Overall WA Average	0%	97%	3%	1,342
Weighted NCI-AD Average	10%	30%	60%	13,546

Makes decisions about services that are self directed

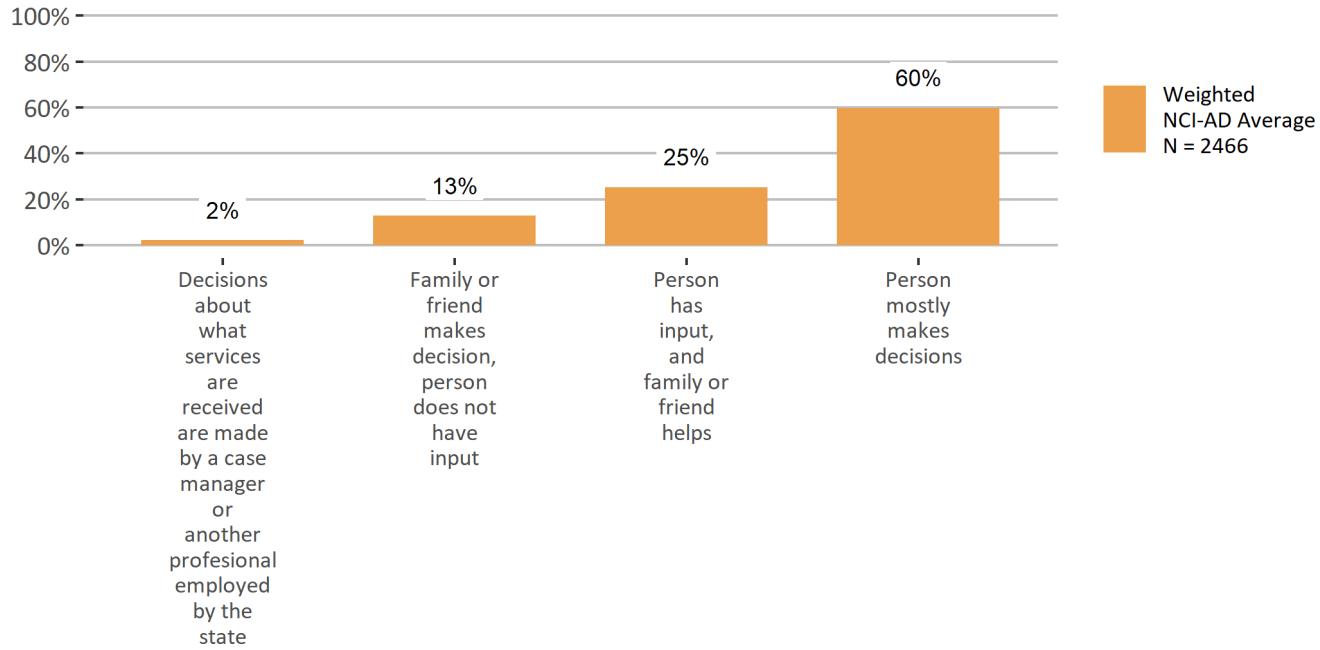


Table 141. Makes decisions about services that are self-directed

Proxy respondents were allowed for this question. Newly added question in 2022-23.

Program	Decisions about what services are received are made by a case manager or another professional employed by the state	Family or friend makes decision, person does not have input	Person has input, and family or friend helps	Person mostly makes decisions	N
Weighted NCI-AD Average	2%	13%	25%	60%	2,466

Has enough help deciding how to direct services, like making decisions about how and when services are received

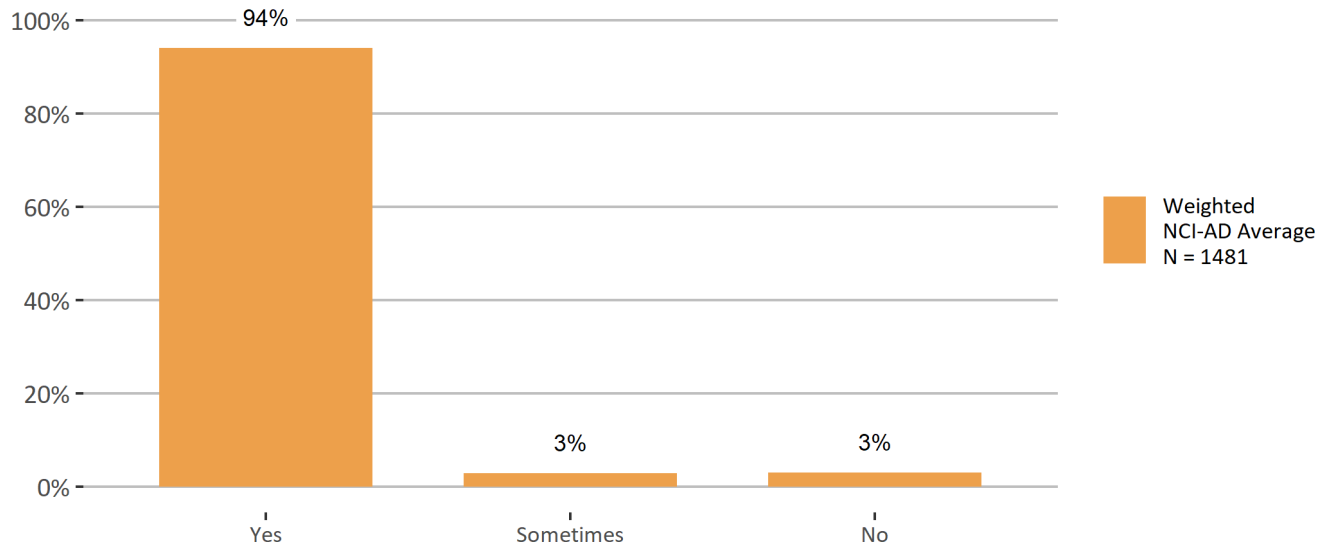


Table 142. Has enough help deciding how to direct services, like making decisions about how and when services are received

Proxy respondents were allowed for this question. Newly added question in 2022-23.

Program	Yes	Sometimes	No	N
Weighted NCI-AD Average	94%	3%	3%	1,481

Can make changes to the services
and supports you self-direct if
needed

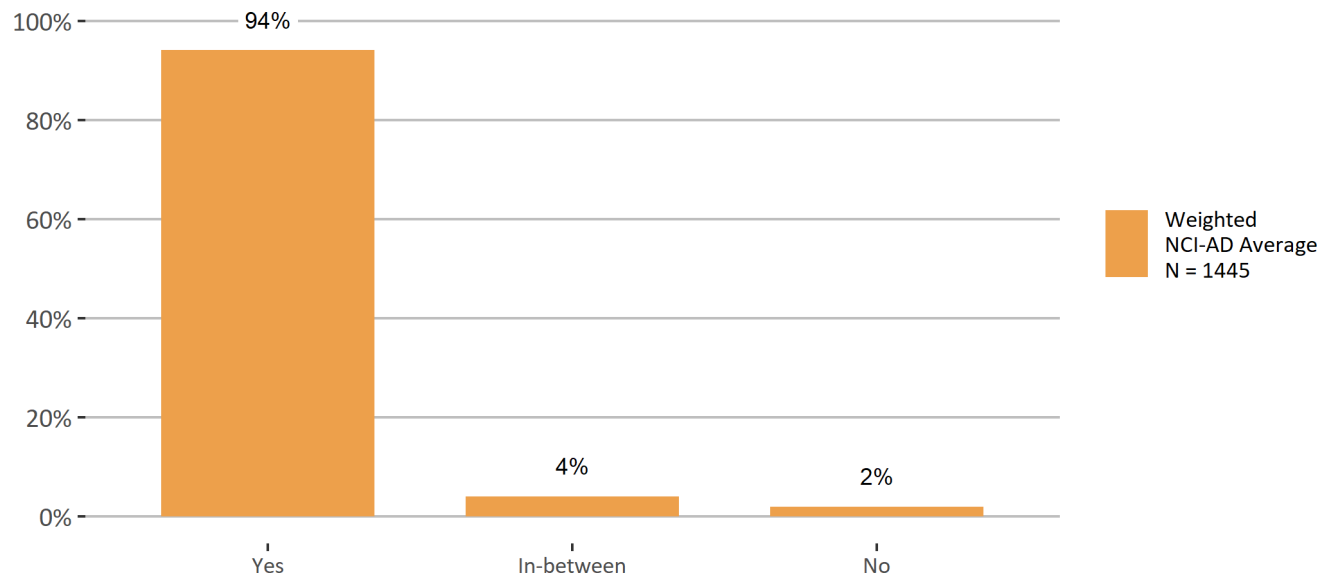


Table 143. Can make changes to the services and supports you self-direct if needed

Proxy respondents were allowed for this question. Newly added question in 2022-23.

Program	Yes	In-between	No	N
Weighted NCI-AD Average	94%	4%	2%	1,445

Has the amount of control wanted
with the services that are
self-directed

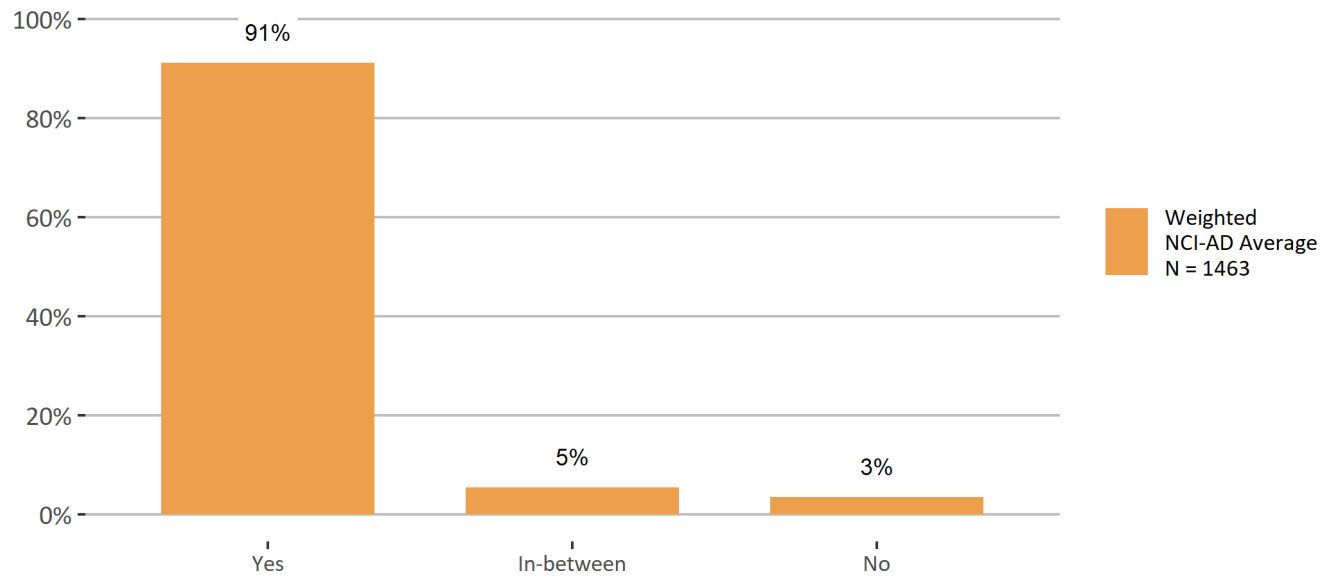


Table 144. Has the amount of control wanted with the services that are self-directed

Proxy respondents were allowed for this question. Newly added question in 2022-23.

Program	Yes	In-between	No	N
Weighted NCI-AD Average	91%	5%	3%	1,463

Services and supports wanted to self direct are always available

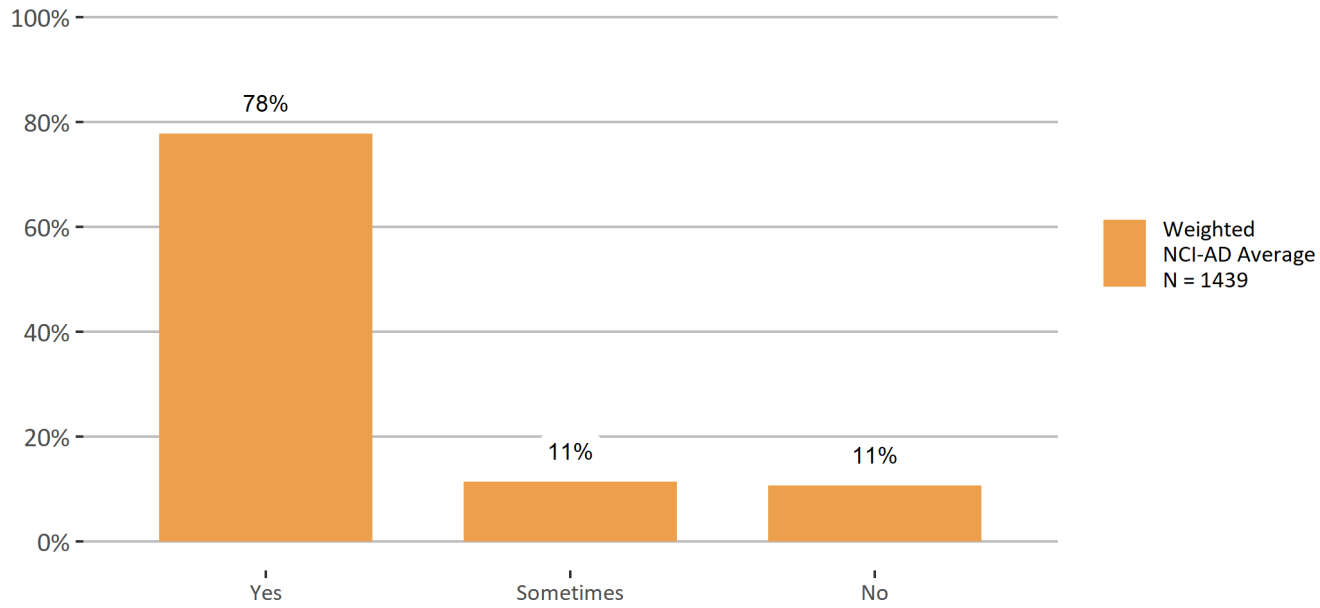


Table 145. Services and supports wanted to self-direct are always available

Proxy respondents were allowed for this question. Newly added question in 2022-23.

Program	Yes	Sometimes	No	N
Weighted NCI-AD Average	78%	11%	11%	1,439

Gets information about budget and services from the financial management service (FMS)

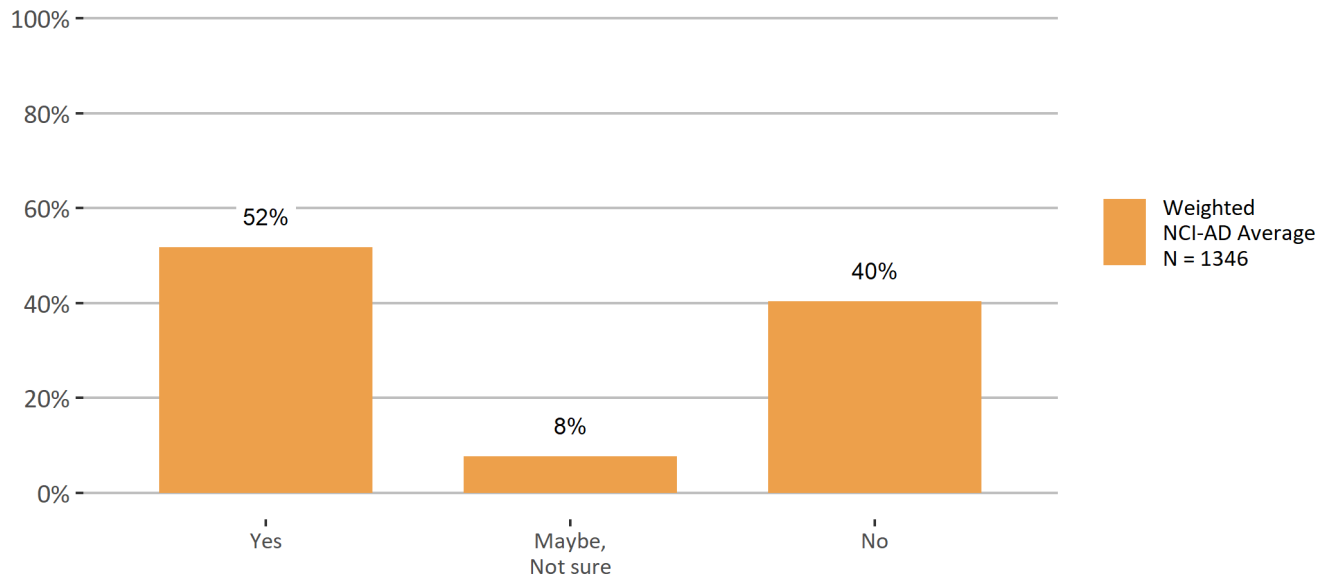
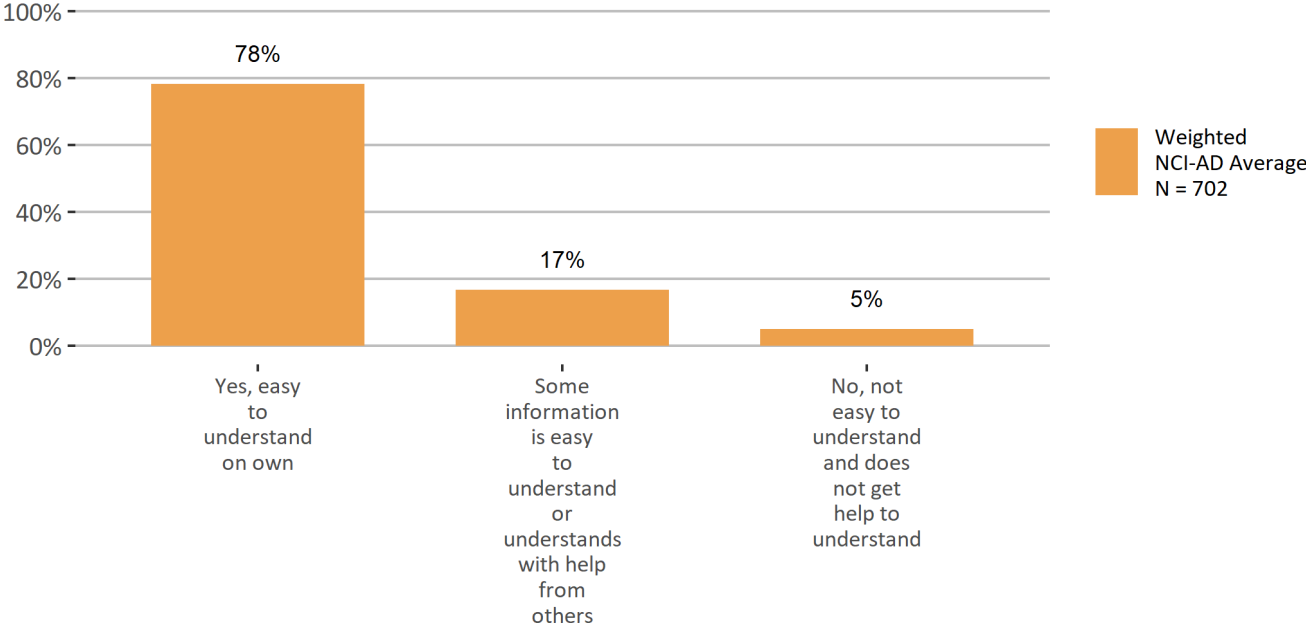


Table 146. Gets information about budget and services from the financial management service (FMS)

Proxy respondents were allowed for this question. Newly added question in 2022-23.

Program	Yes	Maybe, Not sure	No	N
Weighted NCI-AD Average	52%	8%	40%	1,346

Information received from the FMS is easy to understand



Programs with fewer than 20 respondents are not shown for confidentiality, their data are included in the statewide average.
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Table 147. Information received from the FMS is easy to understand

Proxy respondents were allowed for this question. Newly added question in 2022-23.

Program	Yes, easy to understand on own	Some information is easy to understand or understands with help from others	No, not easy to understand and does not get help to understand	N
Weighted NCI-AD Average	78%	17%	5%	702

Frequency of receiving information about budget and services from FMS

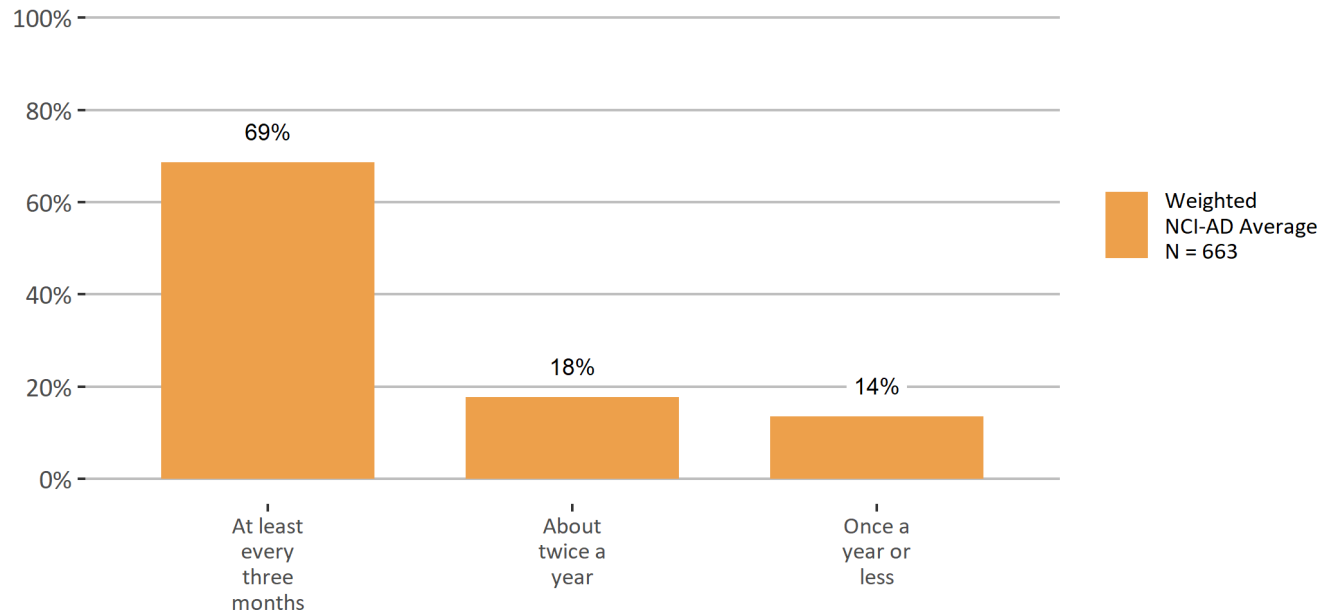


Table 148. Frequency of receiving information about budget and services from FMS

Proxy respondents were allowed for this question. Newly added question in 2022-23.

Program	At least every three months	About twice a year	Once a year or less	N
Weighted NCI-AD Average	69%	18%	14%	663

Parts of self-direction need help with

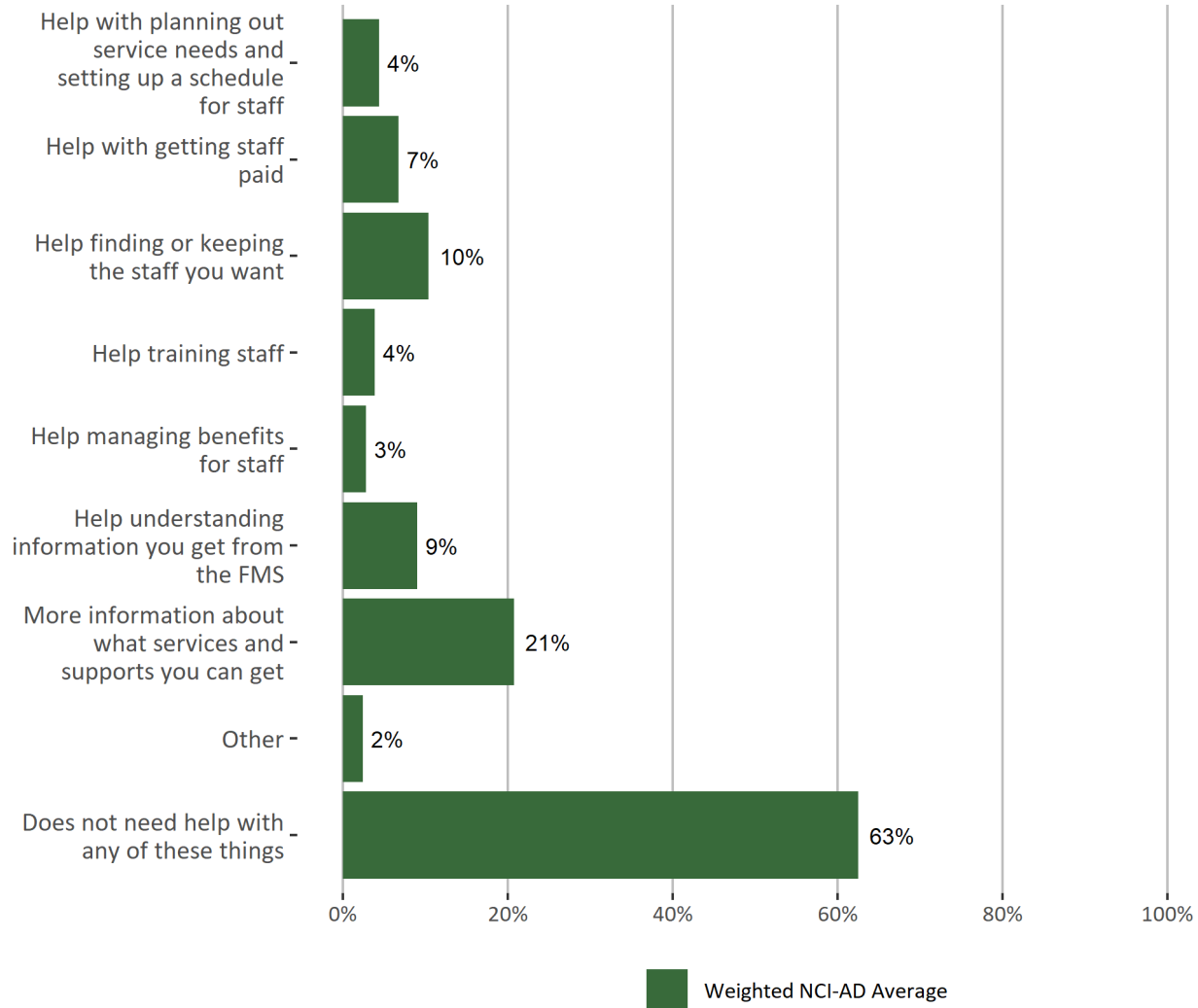


Table 149. Parts of self-direction need help with

Proxy respondents were allowed for this question. Newly added question in 2022-23.

Program	Help with planning out service needs and setting up a schedule for staff	Help with getting staff paid	Help finding or keeping the staff you want	Help training staff	Help managing benefits for staff	Help understanding information you get from the FMS	More information about what services and supports you can get	Other	Does not need help with any of these things
Weighted NCI-AD Average	4%	7%	10%	4%	3%	9%	21%	2%	63%