



*National Core Indicators- Aging and Disabilities (NCI-AD)  
Adult Consumer Survey State Results*

**Wisconsin**

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## Introduction

Established in 2015, National Core Indicators—Aging and Disabilities™ (NCI-AD™) is a voluntary effort by state aging and physical disability agencies to measure and track their performance using a standardized set of nationally validated measures. The effort is coordinated by Advancing States and Human Services Research Institute (HSRI). Learn more about our history [here](#).

In 2022-23 a total of 18 states participated in NCI-AD. Not all participating states do all surveys every year.

## *Adult Consumer Survey*

The NCI-AD Adult Consumer Survey (ACS), is standardized survey conducted with a person receiving long term services and supports (LTSS) through state aging and physical disability systems. Surveys are conducted by trained surveyors through in-person, secure video meeting, or over-the-phone conversations with service participants. The main part of the survey contains subjective questions about how well services are supporting the person; these can only be answered by the person themselves. A subset of more objective questions may be answered by a proxy respondent if needed. In addition to the questions for service participants, the survey also collects background information on the person –demographic and service-related data – mainly from service agency records. In 2022-23, the survey included two state-optional modules:

**Person-Centered Planning Module (state-optional).** This is a state-optional series of questions that ask about the person-centered planning process, including the person’s experience developing the service plan and the service planning meeting. The following states conducted the Person-Centered Planning Module: AL, CO, DE, GA, IN, KS, KY, MN, MO, ND, NE, NJ, OH, OK, TN, WA, and WI.

**Self-direction Module (state-optional).** This state-optional module was added to the 2022-23 ACS. Questions in this section are asked only of those who are using a self-directed supports option and assess experiences specific to self-direction. The following states conducted the Self-direction module: AL, CO, DE, GA, IN, KS, KY, MI, MN, MO, ND, NE, NJ, OH, OK, TN, WA, and WI.

## *Wisconsin Sample*

There is considerable variation in how states’ long-term services and supports (LTSS) programs serving older adults and adults with physical disabilities are organized, funded, and administered. The NCI-AD program allows states to include programs funded through Medicaid, the Older Americans Act, Program of All-Inclusive Care for the Elderly (PACE), state-only funds, and/or other state- and federal-blended funds. The NCI-AD project team works closely with each participating NCI-AD state to advise and track which LTSS program populations and sub-populations are included in the state’s sampling strategy, how that sample is designed and how many surveys are targeted for completion. See detailed information on state sample frames [here](#).

Table A. Statewide Sample

Total Sample Frame	Total Surveys Completed	Overall Margin of Error
37,818	1,039	3.04%

Table B. Classification of 2022-23 State programs

Program	Funding Source	Description of Program	Total Population Eligible for NCI-AD	Total Usable Surveys Collected	MoE (95%Confidence, 0.5 Distribution)	MoE (95%Confidence, 0.7 Distribution)
<b>Family Care</b>	HCBS waiver and Medicaid State Plan (1915 b/c waiver)	<p>Family Care is a Medicaid long-term care program for older adults and adults with disabilities which aims to provide services in a home setting whenever possible.</p> <p>Frail Elder: Must have a long-term care service need, 65 years, or older and current enrollee in the following Long-Term Care (LTC) Programs- Family Care or IRIS, and receives one other service other than case management</p> <p>Physical Disability: Must have a long-term care service need, have a physical disability, 18 years or older, and current enrollee in the following Long-Term Care (LTC) Programs- Family Care or IRIS, and receives one other service other than case management</p>	24,867	649	3.8%	3.5%

Program	Funding Source	Description of Program	Total Population Eligible for NCI-AD	Total Usable Surveys Collected	MoE (95%Confidence, 0.5 Distribution)	MoE (95%Confidence, 0.7 Distribution)
<b>Include, Respect, I Self-Direct (IRIS)</b>	HCBS waiver (1915c); IRIS participants also receive Medicaid State Plan Services	<p>IRIS has consultants rather than case managers and is a self-directed program.</p> <p>Frail Elder: Must have a long-term care service need, 65 years, or older and current enrollee in the following Long-Term Care (LTC) Programs- Family Care or IRIS, and receives one other service other than case management</p> <p>Physical Disability: Must have a long-term care service need, have a physical disability, 18 years or older, and current enrollee in the following Long-Term Care (LTC) Programs- Family Care or IRIS, and receives one other service other than case management</p>	12,951	390	5.0%	4.5%

## What is included in this report?

This report presents Wisconsin 2022-23 ACS demographics and outcomes results. Data are shown for the overall statewide average, broken out by program sampled, and include the weighted NCI-AD Average.

Please note: Extreme caution should be used when interpreting results where the number of valid responses is small. Each program's valid number of responses (valid Ns) is shown in every chart and table in this report. *To protect people's privacy **we do not show the data when 20 or fewer people from a state or within a program responded to a question, however their data are included in the overall state average.***

#### **Presentation of Data**

Data may be viewed as bar charts or in tables by clicking the appropriate tab for each outcome. Data presented in charts are "collapsed" meaning that data grouped by response options to what is considered to reflect a positive outcome and all other responses. Tables represent the un-collapsed data outcomes. All NCI-AD data are collapsed "yes" responses only, unless otherwise noted.

***All state and NCI-AD averages throughout this report are "weighted"*** to account for any non-proportional sampling of programs and to "rebalance" the states' sample sizes according to their populations of survey-eligible service recipients. *See more details on weighting in Part II of this report.*

#### **Accessibility Statement**

National Core Indicators strives to develop accessible resources to support equitable access to information about quality of services. While all charts in this report have been marked as decorative, the data from the charts is all represented in the tables which have been reviewed for accessibility. Should you require other accommodations to make this report accessible for you, please reach out to us at [nci@nationalcoreindicators.org](mailto:nci@nationalcoreindicators.org).

## Demographics

**Table 1. Average age (reported for those under 90 years old)**

<b>Program</b>	<b>Age</b>	<b>N</b>
Family Care (FC)	64.2	600
Include, Respect, I Self-Direct (IRIS)	62.3	382
<b>Overall WI Average</b>	<b>63.5</b>	<b>982</b>
<b>Weighted NCI-AD Average</b>	<b>67.2</b>	<b>14,414</b>

**Table 2. Age Category (including those 90 and older)**

<b>Program</b>	<b>18-44</b>	<b>45-65</b>	<b>66-89</b>	<b>90+</b>	<b>N</b>
Family Care (FC)	8%	44%	41%	7%	644
Include, Respect, I Self-Direct (IRIS)	11%	47%	41%	1%	387
<b>Overall WI Average</b>	<b>9%</b>	<b>45%</b>	<b>41%</b>	<b>5%</b>	<b>1,031</b>
<b>Weighted NCI-AD Average</b>	<b>7%</b>	<b>30%</b>	<b>56%</b>	<b>6%</b>	<b>15,167</b>



**Table 3. Gender**

Program	Male	Female	Other	Don't know or unclear	N
Family Care (FC)	36%	64%	0%	0%	644
Include, Respect, I Self-Direct (IRIS)	32%	68%	0%	0%	387
<b>Overall WI Average</b>	<b>35%</b>	<b>65%</b>	<b>0%</b>	<b>0%</b>	<b>1,031</b>
<b>Weighted NCI-AD Average</b>	<b>34%</b>	<b>65%</b>	<b>0%</b>	<b>0%</b>	<b>15,349</b>

**Table 4. Race and ethnicity**

*Categories are not mutually exclusive, therefore N is not shown.*

Program	American Indian or Alaska Native	Asian	Black or African American	Pacific Islander	White	Hispanic or Latino	Other	Don't know or unclear
Family Care (FC)	2%	1%	13%	0%	50%	2%	0%	0%
Include, Respect, I Self-Direct (IRIS)	1%	1%	18%	0%	14%	2%	0%	0%
<b>Overall WI Average</b>	<b>2%</b>	<b>1%</b>	<b>31%</b>	<b>0%</b>	<b>64%</b>	<b>4%</b>	<b>0%</b>	<b>1%</b>
<b>Weighted NCI-AD Average</b>	<b>2%</b>	<b>4%</b>	<b>24%</b>	<b>0%</b>	<b>65%</b>	<b>4%</b>	<b>1%</b>	<b>2%</b>

**Table 5. Marital status**

Program	Single, never married	Married or in domestic partnership	Separated or divorced	Widowed	Don't know or unclear	N
Family Care (FC)	27%	16%	25%	18%	14%	639
Include, Respect, I Self-Direct (IRIS)	29%	13%	36%	10%	13%	384
<b>Overall WI Average</b>	<b>27%</b>	<b>15%</b>	<b>29%</b>	<b>15%</b>	<b>13%</b>	<b>1,023</b>
<b>Weighted NCI-AD Average</b>	<b>27%</b>	<b>17%</b>	<b>28%</b>	<b>25%</b>	<b>4%</b>	<b>14,363</b>

**Table 6. Preferred language**

<b>Program</b>	<b>English</b>	<b>Spanish</b>	<b>Other</b>	<b>Don't know or unclear</b>	<b>N</b>
Family Care (FC)	98%	1%	1%	0%	644
Include, Respect, I Self-Direct (IRIS)	96%	2%	2%	0%	387
<b>Overall WI Average</b>	<b>97%</b>	<b>1%</b>	<b>1%</b>	<b>0%</b>	<b>1,031</b>
<b>Weighted NCI-AD Average</b>	<b>90%</b>	<b>2%</b>	<b>5%</b>	<b>2%</b>	<b>15,005</b>

**Table 7. Preferred means of communication**

*New Question in 2022-23*

Program	Spoken	Gestures or body language	Sign language or finger spelling	Communication aid or device	Other	Don't Know	N
Family Care (FC)	95%	0%	0%	0%	0%	4%	642
Include, Respect, I Self-Direct (IRIS)	99%	0%	0%	0%	0%	1%	385
<b>Overall WI Average</b>	<b>96%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>3%</b>	<b>1,027</b>
<b>Weighted NCI-AD Average</b>	<b>95%</b>	<b>2%</b>	<b>0%</b>	<b>0%</b>	<b>1%</b>	<b>2%</b>	<b>14,370</b>

**Table 8. Residential designation**

*Categories created using zip codes and corresponding RUCA codes.*

Program	Metropolitan	Micropolitan	Rural	Small town	Don't Know	N
Family Care (FC)	66%	12%	8%	12%	0%	641
Include, Respect, I Self-Direct (IRIS)	85%	5%	4%	5%	0%	386
<b>Overall WI Average</b>	<b>73%</b>	<b>10%</b>	<b>7%</b>	<b>10%</b>	<b>0%</b>	<b>1,027</b>
<b>Weighted NCI-AD Average</b>	<b>72%</b>	<b>14%</b>	<b>5%</b>	<b>9%</b>	<b>1%</b>	<b>14,726</b>

**Table 9. Median area income (based on zip code)**

<b>Program</b>	<b>\$0- \$9,999</b>	<b>\$10,000- \$19,999</b>	<b>\$20,000- \$29,999</b>	<b>\$30,000- \$39,999</b>	<b>\$40,000- \$49,999</b>	<b>\$50,000- \$59,999</b>	<b>\$60,000- \$69,999</b>	<b>\$70,000- \$79,999</b>	<b>\$80,000- \$89,999</b>	<b>\$90,000- \$99,999</b>	<b>\$100,000 and over</b>	<b>N</b>
Family Care (FC)	0%	0%	0%	6%	18%	39%	18%	11%	5%	1%	0%	639
Include, Respect, I Self- Direct (IRIS)	0%	0%	0%	11%	31%	32%	15%	7%	2%	0%	1%	385
<b>Overall WI Average</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>8%</b>	<b>22%</b>	<b>37%</b>	<b>17%</b>	<b>10%</b>	<b>4%</b>	<b>1%</b>	<b>0%</b>	<b>1,024</b>
<b>Weighted NCI- AD Average</b>	<b>1%</b>	<b>0%</b>	<b>1%</b>	<b>9%</b>	<b>25%</b>	<b>29%</b>	<b>15%</b>	<b>9%</b>	<b>6%</b>	<b>3%</b>	<b>3%</b>	<b>14,656</b>

Table 10. Type of Residence

Program	Own or family house or apartment	Senior living apartment or complex	Group home, adult family home, foster home, host home	Assisted living facility, residential care facility	Nursing facility, nursing home	Homeless or temporary shelter	Other	Don't know or unclear	N
Family Care (FC)	71%	4%	3%	14%	5%	0%	1%	1%	642
Include, Respect, I Self-Direct (IRIS)	99%	1%	1%	0%	0%	0%	0%	0%	385
<b>Overall WI Average</b>	<b>81%</b>	<b>3%</b>	<b>2%</b>	<b>9%</b>	<b>3%</b>	<b>0%</b>	<b>0%</b>	<b>1%</b>	<b>1,027</b>
<b>Weighted NCI-AD Average</b>	<b>73%</b>	<b>6%</b>	<b>2%</b>	<b>8%</b>	<b>10%</b>	<b>0%</b>	<b>1%</b>	<b>1%</b>	<b>14,995</b>



**Table 11. Who the person lives with**

*Categories are not mutually exclusive, therefore N is not shown.*

Program	No One – Lives Alone	Spouse or Partner	Other Family	Friend(s)	Live-in PCA	Others	Don't Know or unclear
Family Care (FC)	31%	8%	9%	1%	1%	4%	10%
Include, Respect, I Self-Direct (IRIS)	14%	5%	13%	1%	1%	0%	5%
<b>Overall WI Average</b>	<b>45%</b>	<b>13%</b>	<b>22%</b>	<b>1%</b>	<b>1%</b>	<b>4%</b>	<b>15%</b>
<b>Weighted NCI-AD Average</b>	<b>48%</b>	<b>14%</b>	<b>24%</b>	<b>1%</b>	<b>2%</b>	<b>10%</b>	<b>4%</b>

**Table 12. Address changed in the past 6 months**

Program	Yes	No	Don't Know or Unclear	N
Family Care (FC)	7%	79%	14%	517
Include, Respect, I Self-Direct (IRIS)	8%	84%	8%	348
<b>Overall WI Average</b>	<b>8%</b>	<b>81%</b>	<b>12%</b>	<b>865</b>
<b>Weighted NCI-AD Average</b>	<b>5%</b>	<b>91%</b>	<b>3%</b>	<b>13,850</b>

Table 13. Where people moved from (if moved in the last 6 months)

Program	Own or family house or apartment	Senior living apartment or complex	Group home, adult family home, foster home, host home	Assisted living facility, residential care facility	Nursing facility, nursing home	Homeless or temporary shelter	Other	Don't know or unclear	N
Family Care (FC)	46%	9%	9%	6%	6%	3%	9%	14%	35
Include, Respect, I Self-Direct (IRIS)	67%	4%	0%	0%	0%	4%	8%	17%	24
<b>Overall WI Average</b>	<b>54%</b>	<b>7%</b>	<b>5%</b>	<b>4%</b>	<b>4%</b>	<b>3%</b>	<b>8%</b>	<b>15%</b>	<b>59</b>
<b>Weighted NCI-AD Average</b>	<b>58%</b>	<b>4%</b>	<b>3%</b>	<b>7%</b>	<b>10%</b>	<b>2%</b>	<b>10%</b>	<b>7%</b>	<b>701</b>

**Table 14A. Diagnoses**

*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Physical Disability	Traumatic brain injury or other acquired brain injury	Intellectual or other developmental disability	Alzheimer's disease or other dementia	Heart Disease	Cancer
Family Care (FC)	34%	2%	0%	12%	40%	9%
Include, Respect, I Self-Direct (IRIS)	19%	1%	0%	2%	16%	5%
<b>Overall WI Average</b>	<b>54%</b>	<b>3%</b>	<b>0%</b>	<b>14%</b>	<b>56%</b>	<b>14%</b>
<b>Weighted NCI-AD Average</b>	<b>63%</b>	<b>11%</b>	<b>6%</b>	<b>14%</b>	<b>36%</b>	<b>13%</b>

**Table 14B. Diagnoses (continued)**

*Categories are not mutually exclusive; therefore, N is not shown.*

*Limited or no vision and hearing loss were newly added in 2022-23.*

Program	Chronic Obstructive pulmonary disease (COPD)	Stroke	Diabetes	Hypertension (or high blood pressure)	Limited or no vision- legally blind	Hearing loss- severe or profound
Family Care (FC)	17%	13%	26%	44%	2%	1%
Include, Respect, I Self- Direct (IRIS)	8%	5%	16%	24%	2%	0%
<b>Overall WI Average</b>	<b>25%</b>	<b>18%</b>	<b>42%</b>	<b>69%</b>	<b>4%</b>	<b>1%</b>
<b>Weighted NCI-AD Average</b>	<b>24%</b>	<b>18%</b>	<b>38%</b>	<b>60%</b>	<b>15%</b>	<b>11%</b>

**Table 15. Person has chronic psychiatric or mental health diagnosis**

Program	Yes	No	Don't Know or Unclear	N
Family Care (FC)	67%	33%	0%	642
Include, Respect, I Self-Direct (IRIS)	53%	47%	0%	386
<b>Overall WI Average</b>	<b>62%</b>	<b>38%</b>	<b>0%</b>	<b>1,028</b>
<b>Weighted NCI-AD Average</b>	<b>36%</b>	<b>62%</b>	<b>2%</b>	<b>13,515</b>

**Table 16. Level of Mobility**

*Categories are not mutually exclusive (except 'Don't know or unclear').*

Program	Non-Ambulatory	Moves self with wheelchair	Moves self with other aids	Moves self without aids	Don't Know or unclear
Family Care (FC)	3%	12%	19%	9%	24%
Include, Respect, I Self-Direct (IRIS)	1%	4%	10%	6%	15%
<b>Overall WI Average</b>	<b>3%</b>	<b>15%</b>	<b>28%</b>	<b>15%</b>	<b>39%</b>
<b>Weighted NCI-AD Average</b>	<b>8%</b>	<b>22%</b>	<b>58%</b>	<b>24%</b>	<b>4%</b>

**Table 17. Has history of frequent falls (more than two falls in a six-month period)**

Program	Yes	No	Don't Know or Unclear	N
Family Care (FC)	64%	35%	0%	614
Include, Respect, I Self-Direct (IRIS)	48%	33%	19%	356
<b>Overall WI Average</b>	<b>59%</b>	<b>35%</b>	<b>7%</b>	<b>970</b>
<b>Weighted NCI-AD Average</b>	<b>29%</b>	<b>66%</b>	<b>5%</b>	<b>13,727</b>



**Table 18. Receives Medicare**

*information required to come from administrative records*

Program	Yes	No	Don't Know or Unclear	N
Family Care (FC)	86%	14%	0%	638
Include, Respect, I Self-Direct (IRIS)	83%	17%	0%	382
<b>Overall WI Average</b>	<b>85%</b>	<b>15%</b>	<b>0%</b>	<b>1,020</b>
<b>Weighted NCI-AD Average</b>	<b>76%</b>	<b>17%</b>	<b>7%</b>	<b>13,432</b>

**Table 19. Length of time receiving LTSS services in current program**

*information required to come from administrative records*

Program	0 - 5 months	6 months – less than 1 year	1 year – less than 3 years	3 or more years	Don't know or unclear	N
Family Care (FC)	0%	7%	35%	57%	0%	638
Include, Respect, I Self-Direct (IRIS)	0%	13%	38%	49%	0%	385
<b>Overall WI Average</b>	<b>0%</b>	<b>9%</b>	<b>36%</b>	<b>54%</b>	<b>0%</b>	<b>1,023</b>
<b>Weighted NCI-AD Average</b>	<b>2%</b>	<b>6%</b>	<b>35%</b>	<b>37%</b>	<b>20%</b>	<b>13,937</b>

**Table 20. Person has legal guardian**

*information required to come from administrative records*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>Don't Know or Unclear</b>	<b>N</b>
Family Care (FC)	17%	83%	0%	639
Include, Respect, I Self-Direct (IRIS)	3%	97%	0%	384
<b>Overall WI Average</b>	<b>13%</b>	<b>87%</b>	<b>0%</b>	<b>1,023</b>
<b>Weighted NCI-AD Average</b>	<b>6%</b>	<b>68%</b>	<b>26%</b>	<b>12,761</b>

**Table 21. Amount of paid supports received**

*Newly added question in 2022-23. Information required to come from administrative records.*

Program	24-hour support or supervision	Daily support (for a limited number of hours per day, not round-the-clock)	Scheduled, less frequent than daily support	As-needed visitation and phone contact	None of the above	Don't know	N
Family Care (FC) *	52%	1%	0%	0%	0%	47%	541
Include, Respect, I Self-Direct (IRIS) *	6%	3%	0%	0%	0%	91%	310
<b>Overall WI Average *</b>	<b>37%</b>	<b>1%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>62%</b>	<b>851</b>
<b>Weighted NCI-AD Average</b>	<b>15%</b>	<b>15%</b>	<b>30%</b>	<b>2%</b>	<b>8%</b>	<b>30%</b>	<b>11,979</b>

Programs with more than 25% missing or don't know are marked with \*  
2022-23 Adult Consumer Survey National Results | 36

**Table 22. Person has remote supports**

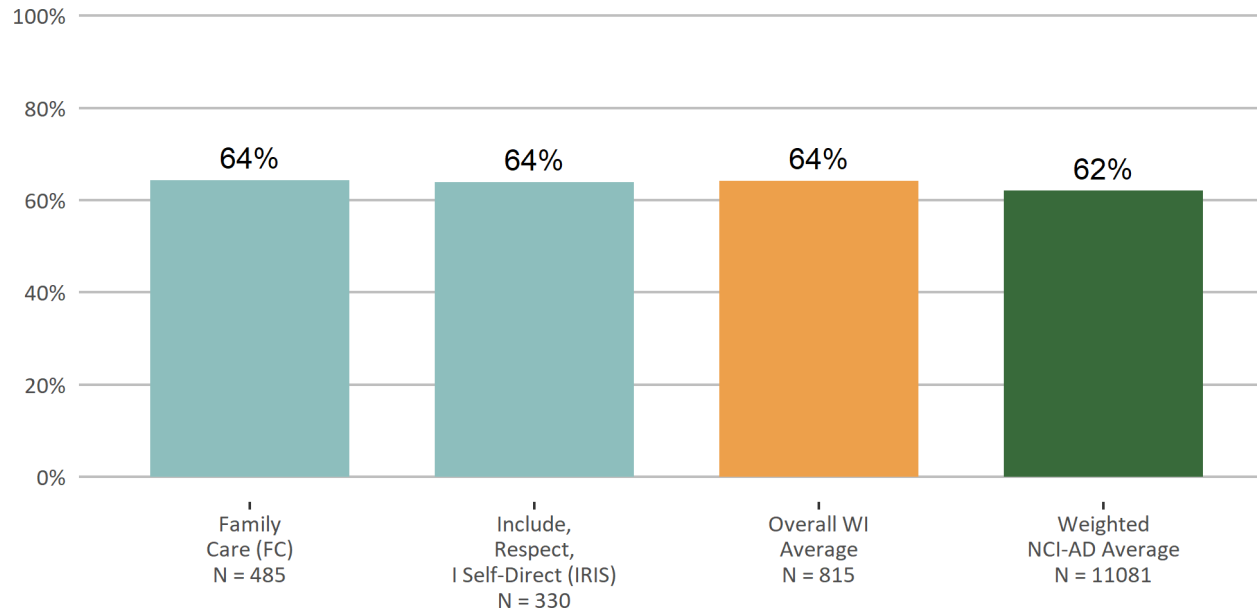
*Newly added question in 2022-23. Information required to come from administrative records.*

Program	Yes, 24-hour remote supports	Yes, less than 24-hour remote supports	No, none	Don't know	N
Family Care (FC) *	51%	0%	1%	48%	539
Include, Respect, I Self-Direct (IRIS) *	5%	0%	3%	92%	311
<b>Overall WI Average *</b>	<b>36%</b>	<b>0%</b>	<b>1%</b>	<b>63%</b>	<b>850</b>
<b>Weighted NCI-AD Average</b>	<b>8%</b>	<b>1%</b>	<b>58%</b>	<b>33%</b>	<b>12,242</b>

## Outcome Tables

## *Community Participation*

Gets to do things outside of their home as much as they want to

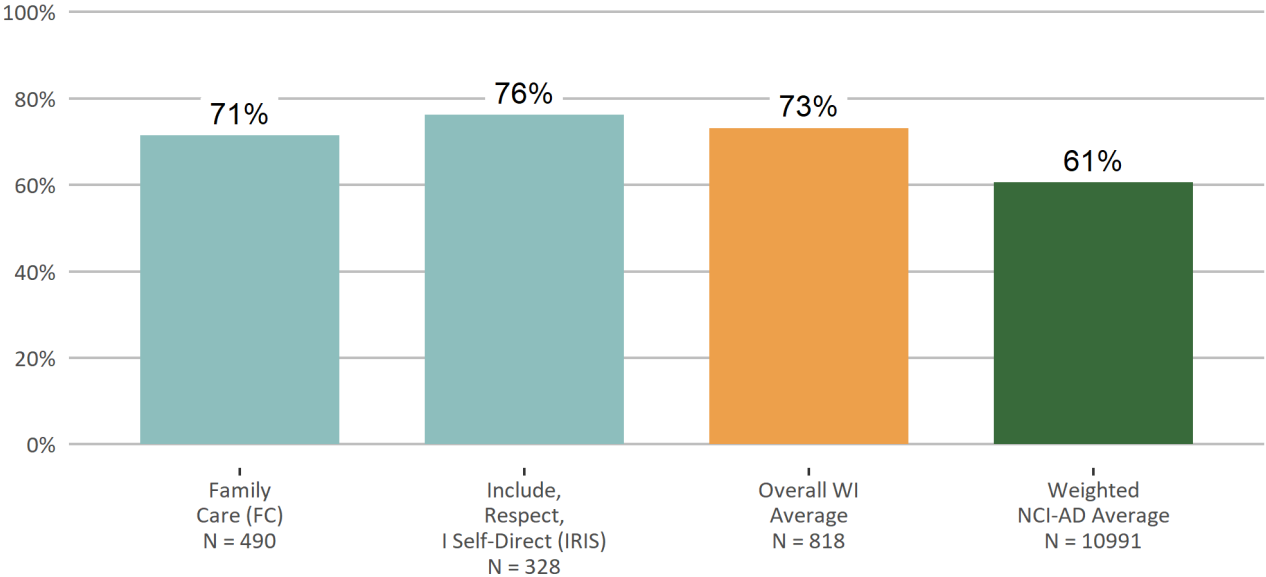




**Table 23. Gets to do things outside of their home as much as they want to**

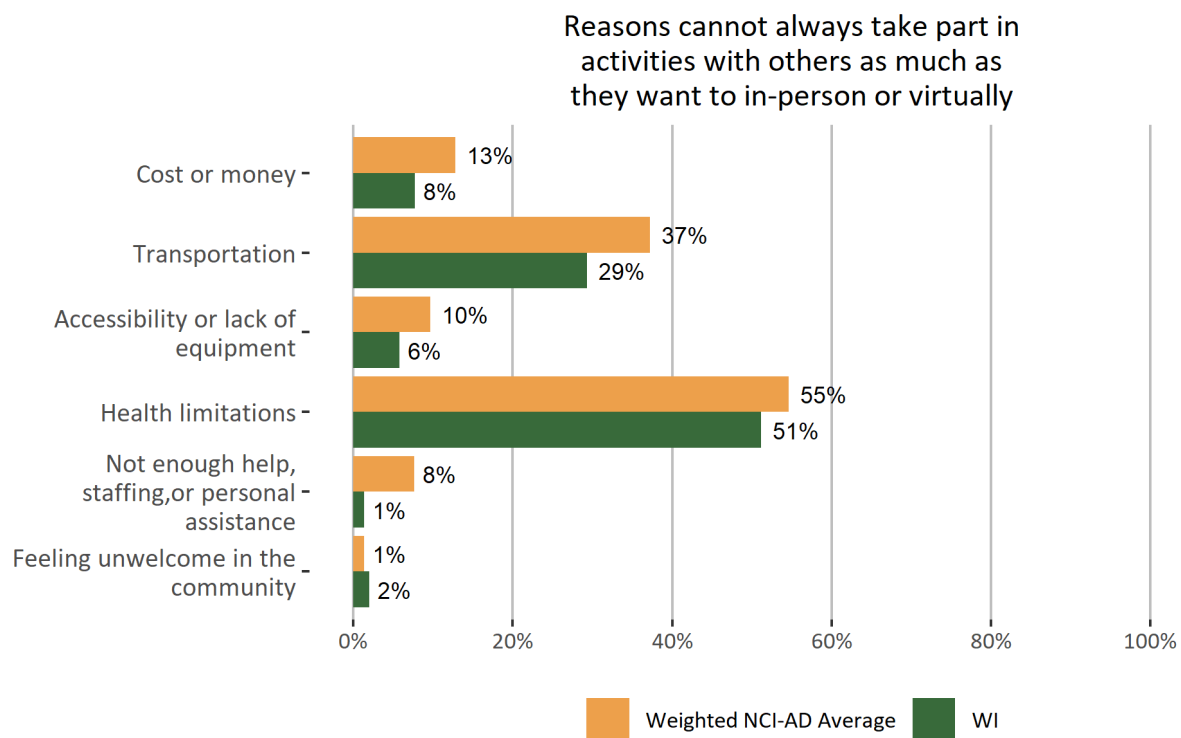
<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Family Care (FC)	64%	36%	485
Include, Respect, I Self-Direct (IRIS)	64%	36%	330
<b>Overall WI Average</b>	<b>64%</b>	<b>36%</b>	<b>815</b>
<b>Weighted NCI-AD Average</b>	<b>62%</b>	<b>38%</b>	<b>11,081</b>

Takes part in activities with  
others as much as they want to  
(in-person or virtually)



**Table 24. Takes part in activities with others as much as they want to (in-person or virtually)**

Program	Yes	Maybe	No	N
Family Care (FC)	71%	3%	25%	490
Include, Respect, I Self-Direct (IRIS)	76%	4%	20%	328
<b>Overall WI Average</b>	<b>73%</b>	<b>4%</b>	<b>23%</b>	<b>818</b>
<b>Weighted NCI-AD Average</b>	<b>61%</b>	<b>12%</b>	<b>27%</b>	<b>10,991</b>

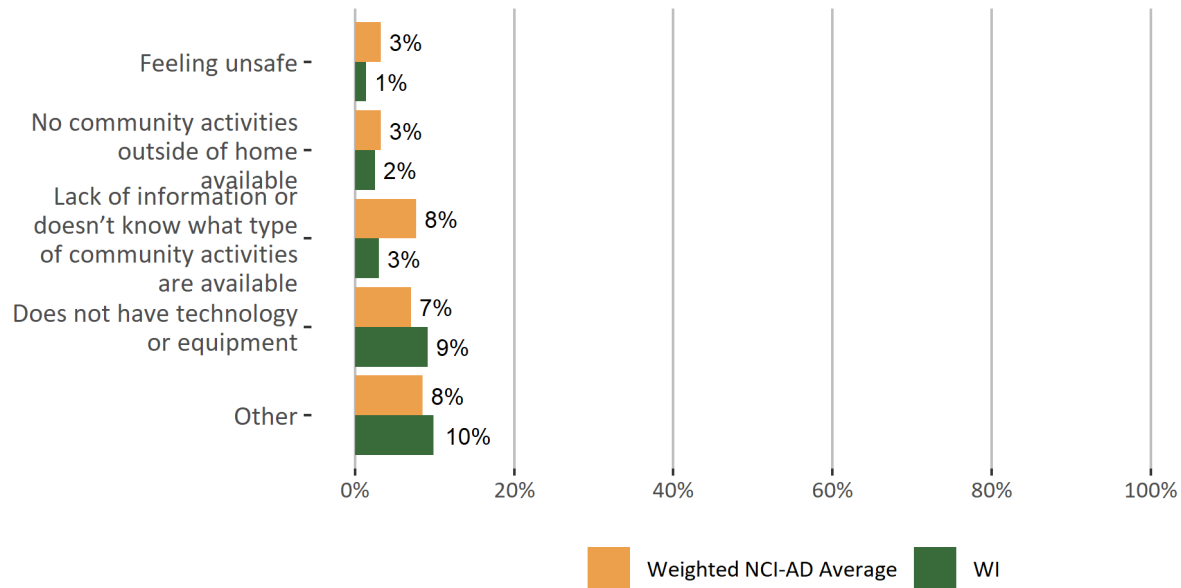


**Table 25A. Reasons cannot always take part in activities with others as much as they want to in-person or virtually**

*Categories are not mutually exclusive, therefore N is not shown.*

Program	Cost or money	Transportation	Accessibility or lack of equipment	Health limitations	Not enough help, staffing, or personal assistance	Feeling unwelcome in the community
Family Care (FC)	5%	24%	4%	32%	1%	2%
Include, Respect, I Self-Direct (IRIS)	3%	5%	2%	19%	1%	0%
<b>Overall WI Average</b>	<b>8%</b>	<b>29%</b>	<b>6%</b>	<b>51%</b>	<b>1%</b>	<b>2%</b>
<b>Weighted NCI-AD Average</b>	<b>13%</b>	<b>37%</b>	<b>10%</b>	<b>55%</b>	<b>8%</b>	<b>1%</b>

Reasons cannot always take part in activities with others as much as they want to in-person or virtually (continued)



**Table 25B. Reasons cannot always take part in activities with others as much as they want to in-person or virtually (continued)**

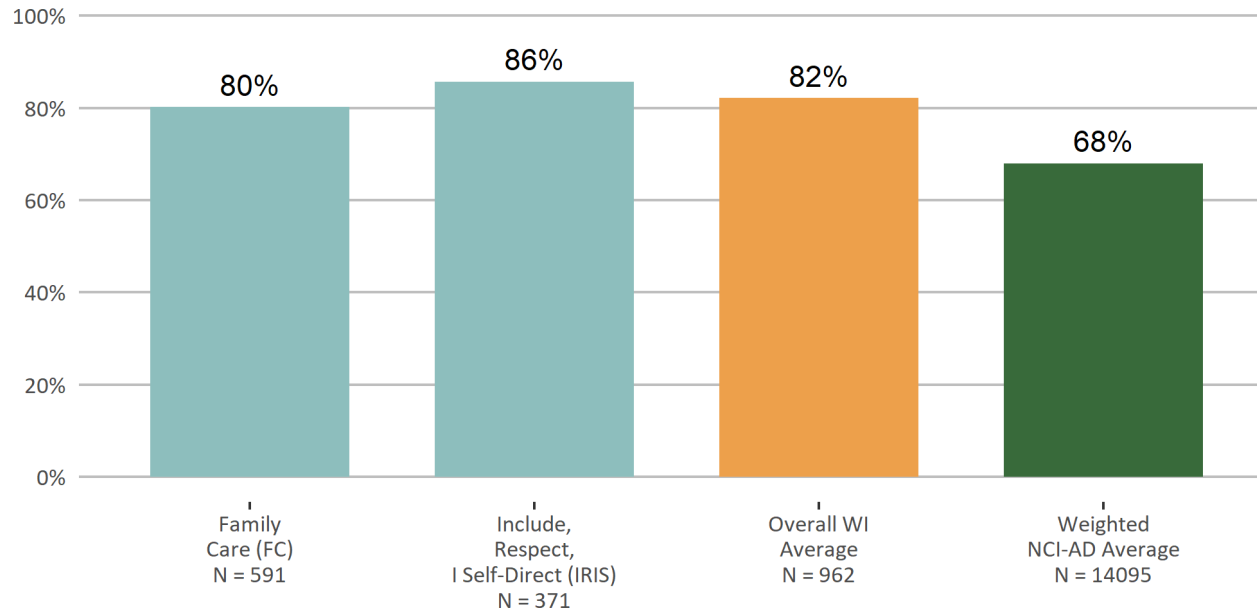
*Categories are not mutually exclusive, therefore N is not shown.*

Program	Feeling unsafe	No community activities outside of home available	Lack of information or doesn't know what type of community activities are available	Does not have technology or equipment	Other
Family Care (FC)	1%	2%	3%	5%	8%
Include, Respect, I Self-Direct (IRIS)	1%	0%	0%	4%	2%
<b>Overall WI Average</b>	<b>1%</b>	<b>2%</b>	<b>3%</b>	<b>9%</b>	<b>10%</b>
<b>Weighted NCI-AD Average</b>	<b>3%</b>	<b>3%</b>	<b>8%</b>	<b>7%</b>	<b>8%</b>

## *Access to the Community*



Has transportation to do the things  
they want outside of home

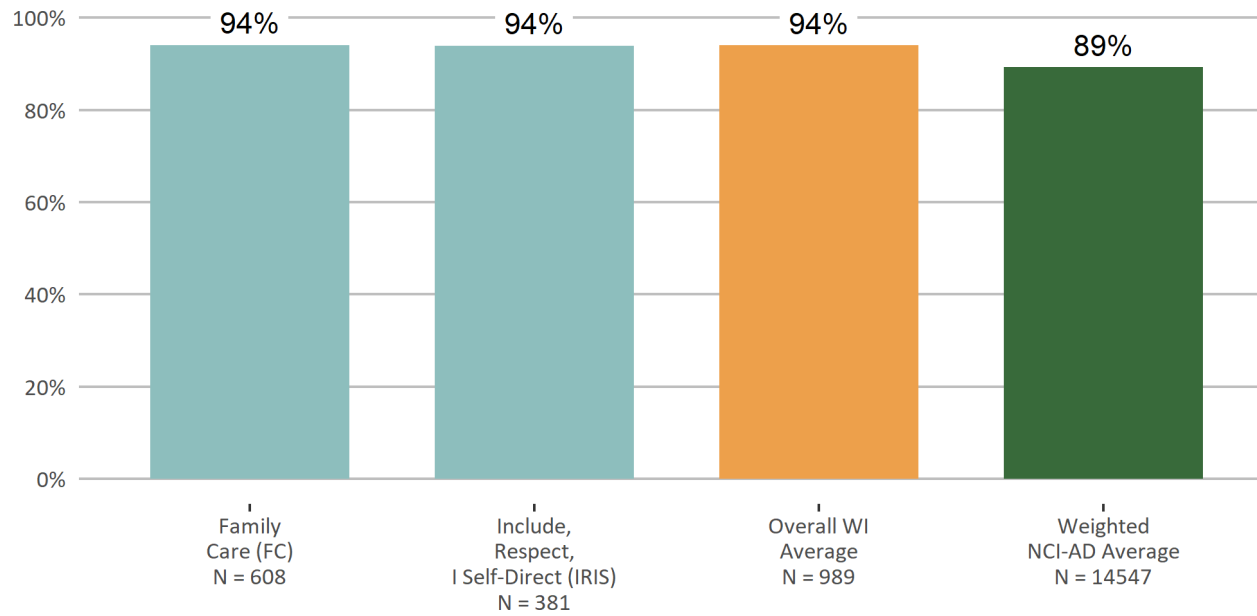


**Table 26. Has transportation to do the things they want outside of home**

*Proxy respondents were allowed for this question*

<b>Program</b>	<b>Yes</b>	<b>Maybe</b>	<b>No</b>	<b>N</b>
Family Care (FC)	80%	8%	12%	591
Include, Respect, I Self-Direct (IRIS)	86%	6%	8%	371
<b>Overall WI Average</b>	<b>82%</b>	<b>8%</b>	<b>10%</b>	<b>962</b>
<b>Weighted NCI-AD Average</b>	<b>68%</b>	<b>16%</b>	<b>16%</b>	<b>14,095</b>

Has transportation to get to  
medical appointments



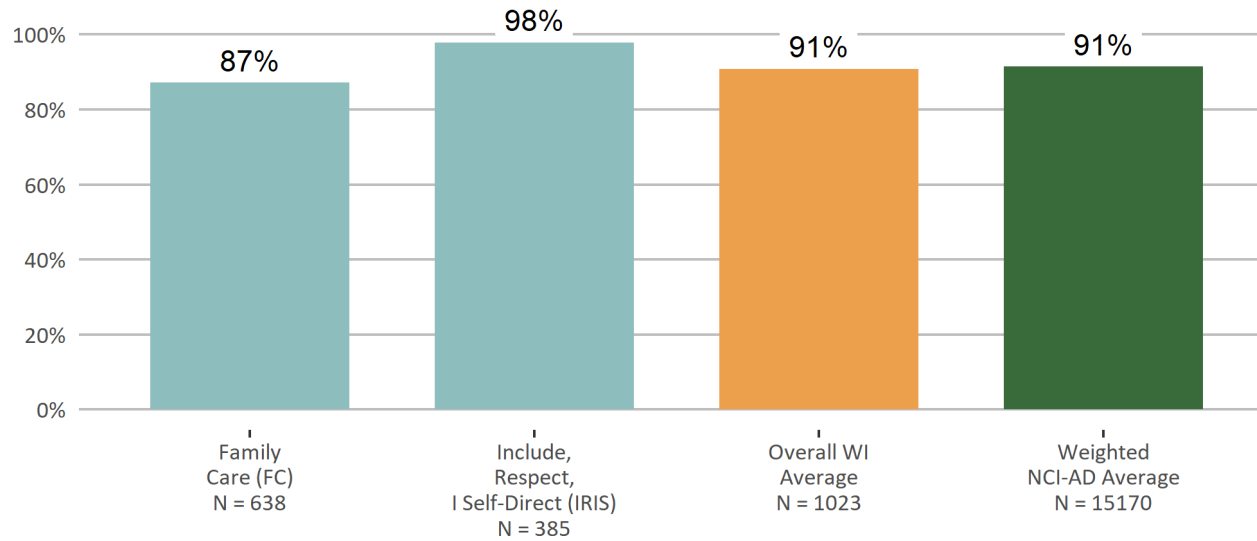
**Table 27. Has transportation to get to medical appointments**

*Proxy respondents were allowed for this question*

<b>Program</b>	<b>Yes</b>	<b>Maybe</b>	<b>No</b>	<b>N</b>
Family Care (FC)	94%	4%	2%	608
Include, Respect, I Self-Direct (IRIS)	94%	3%	3%	381
<b>Overall WI Average</b>	<b>94%</b>	<b>4%</b>	<b>2%</b>	<b>989</b>
<b>Weighted NCI-AD Average</b>	<b>89%</b>	<b>8%</b>	<b>3%</b>	<b>14,547</b>

## Everyday Living

Needs at least some assistance  
with everyday activities (such  
as preparing meals, housework,  
shopping or taking their  
medications)

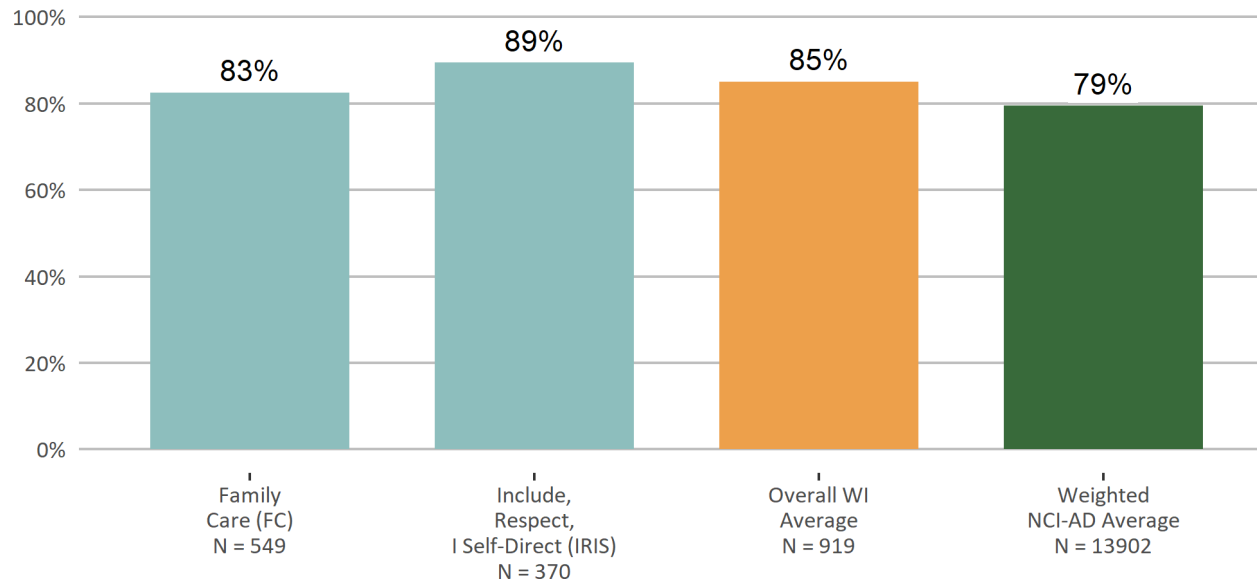


**Table 28. Needs assistance with everyday activities (such as preparing meals, housework, shopping or taking their medications)**

*Proxy respondents were allowed for this question*

Program	A Lot	Some	None	N
Family Care (FC)	47%	40%	13%	638
Include, Respect, I Self-Direct (IRIS)	64%	34%	2%	385
<b>Overall WI Average</b>	<b>53%</b>	<b>38%</b>	<b>9%</b>	<b>1,023</b>
<b>Weighted NCI-AD Average</b>	<b>53%</b>	<b>38%</b>	<b>9%</b>	<b>15,170</b>

Always gets enough support for  
everyday activities (if needs at  
least some assistance)



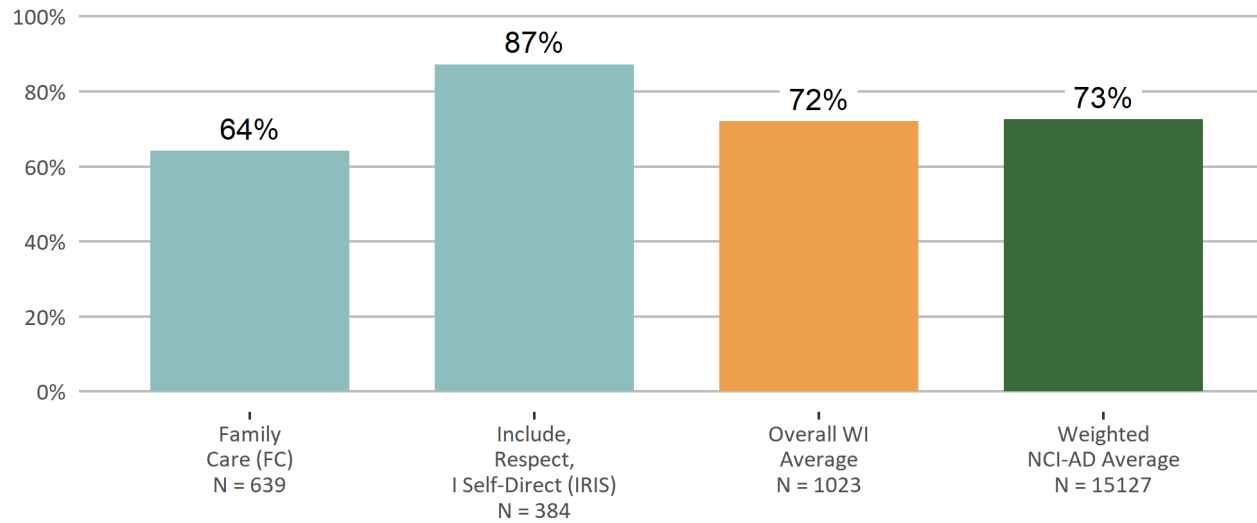


**Table 29. Always gets enough support for everyday activities (if needs at least some assistance)**

*Proxy respondents were allowed for this question*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Family Care (FC)	83%	17%	549
Include, Respect, I Self-Direct (IRIS)	89%	11%	370
<b>Overall WI Average</b>	<b>85%</b>	<b>15%</b>	<b>919</b>
<b>Weighted NCI-AD Average</b>	<b>79%</b>	<b>21%</b>	<b>13,902</b>

Needs at least some assistance  
with self-care (such as bathing,  
dressing, going to the bathroom,  
eating, or moving around their  
home)

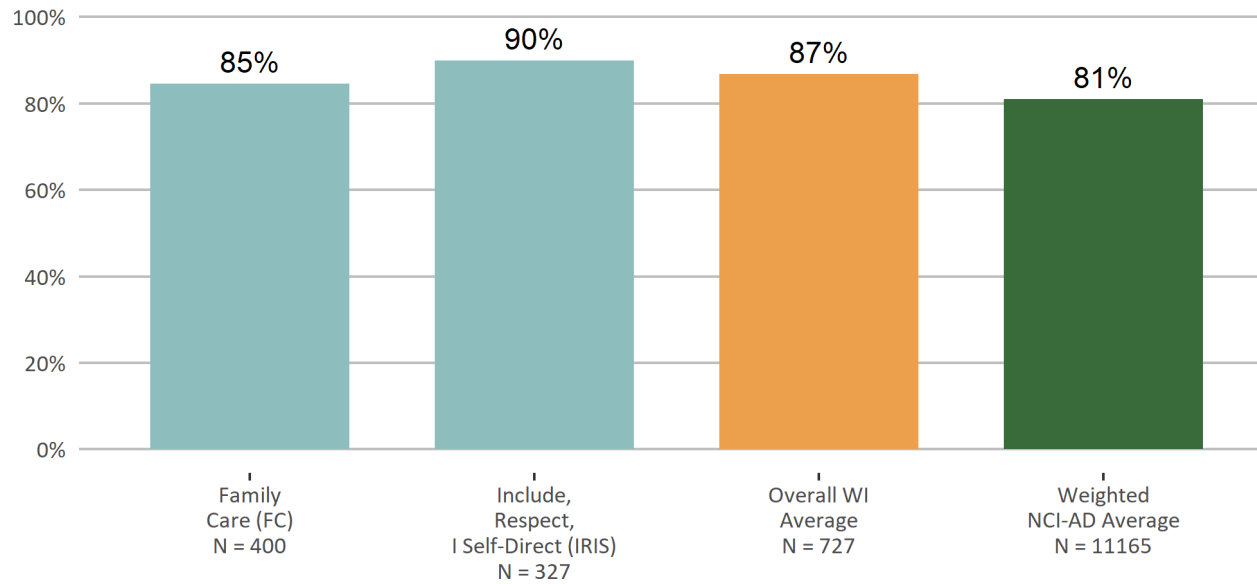


**Table 30. Needs assistance with self-care (such as bathing, dressing, going to the bathroom, eating, or moving around their home)**

*Proxy respondents were allowed for this question*

<b>Program</b>	<b>A Lot</b>	<b>Some</b>	<b>None</b>	<b>N</b>
Family Care (FC)	29%	35%	36%	639
Include, Respect, I Self-Direct (IRIS)	48%	39%	13%	384
<b>Overall WI Average</b>	<b>36%</b>	<b>36%</b>	<b>28%</b>	<b>1,023</b>
<b>Weighted NCI-AD Average</b>	<b>36%</b>	<b>36%</b>	<b>27%</b>	<b>15,127</b>

Always gets enough support for  
self-care (if needs at least some  
assistance)



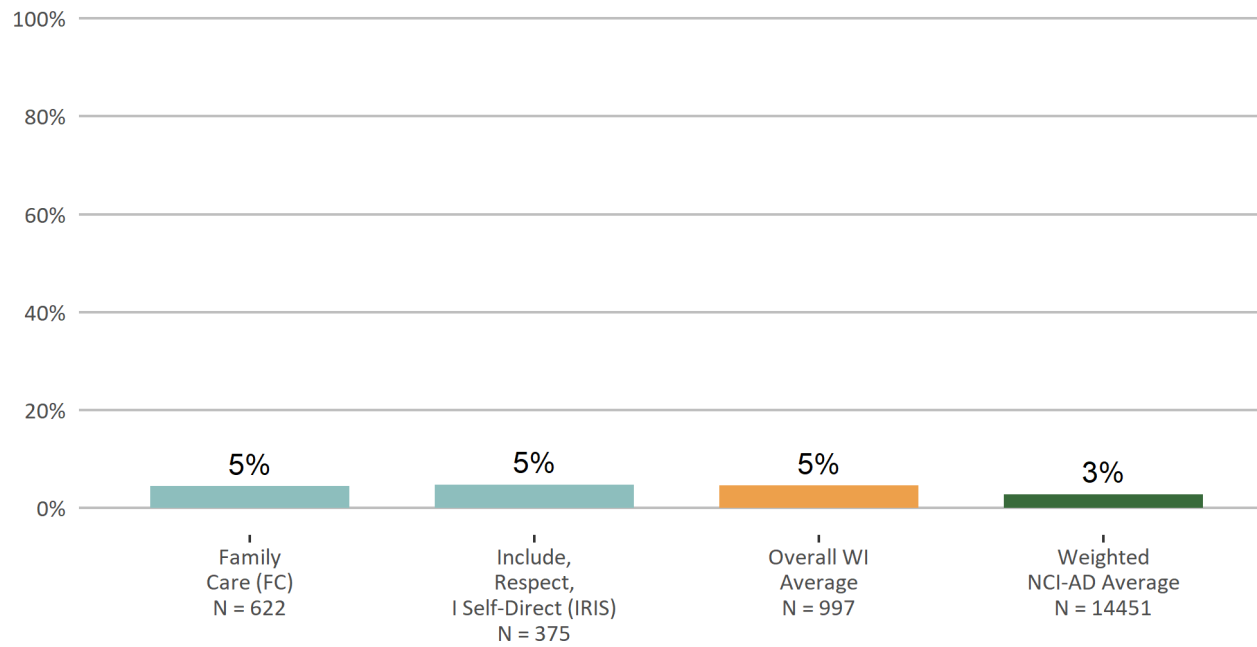
**Table 31. Always gets enough support for self-care (if needs at least some assistance)**

*Proxy respondents were allowed for this question*

Program	Yes	No	N
Family Care (FC)	85%	16%	400
Include, Respect, I Self-Direct (IRIS)	90%	10%	327
<b>Overall WI Average</b>	<b>87%</b>	<b>13%</b>	<b>727</b>
<b>Weighted NCI-AD Average</b>	<b>81%</b>	<b>19%</b>	<b>11,165</b>

Work

### Has a paid job



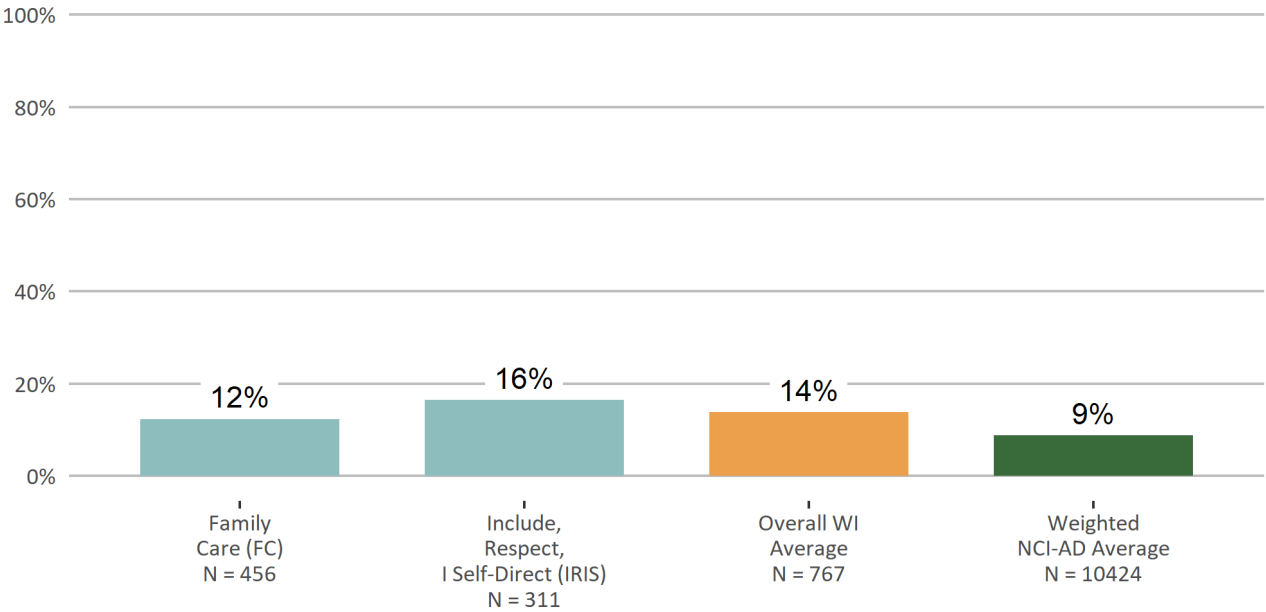
**Table 32. Has a paid job**

*Proxy respondents were allowed for this question*

Program	Yes	No	N
Family Care (FC)	5%	95%	622
Include, Respect, I Self-Direct (IRIS)	5%	95%	375
<b>Overall WI Average</b>	<b>5%</b>	<b>95%</b>	<b>997</b>
<b>Weighted NCI-AD Average</b>	<b>3%</b>	<b>97%</b>	<b>14,451</b>



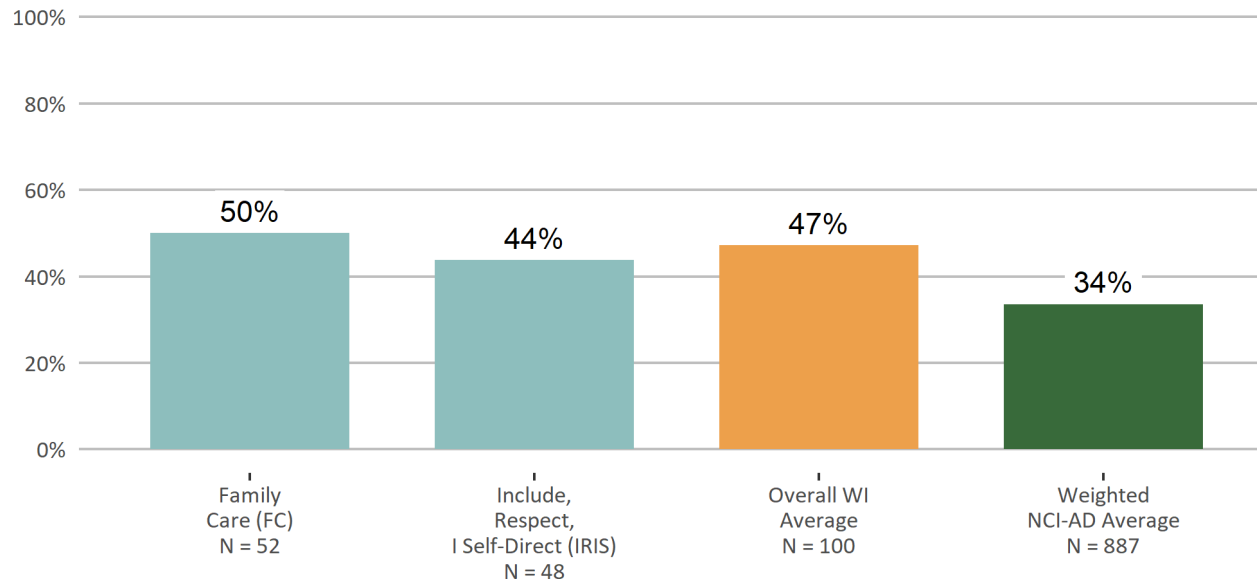
Wants a paid job (if they do not currently have one)



**Table 33. Wants a paid job (if they do not currently have one)**

Program	Yes	Maybe, Not sure	No	N
Family Care (FC)	12%	6%	82%	456
Include, Respect, I Self-Direct (IRIS)	16%	5%	78%	311
<b>Overall WI Average</b>	<b>14%</b>	<b>6%</b>	<b>80%</b>	<b>767</b>
<b>Weighted NCI-AD Average</b>	<b>9%</b>	<b>5%</b>	<b>87%</b>	<b>10,424</b>

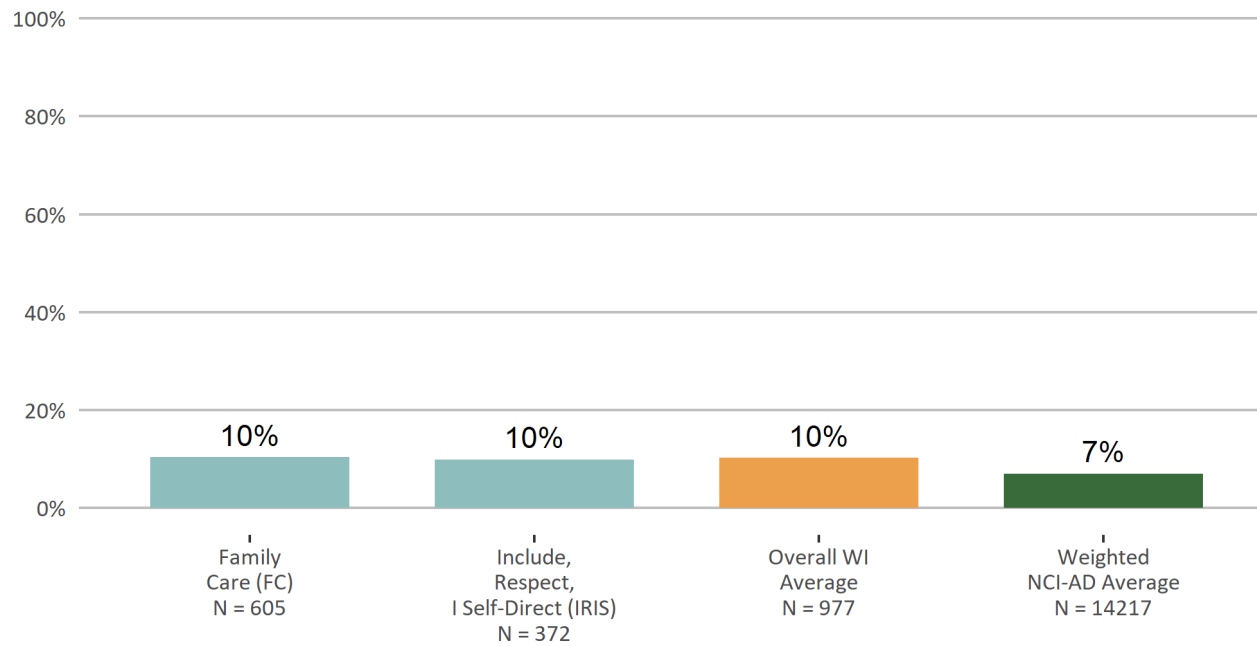
Someone talked with them about job  
options (if they do not currently  
have a job but want one)



**Table 34. Someone talked with them about job options (if they do not currently have a job but want one)**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Family Care (FC)	50%	50%	52
Include, Respect, I Self-Direct (IRIS)	44%	56%	48
<b>Overall WI Average</b>	<b>47%</b>	<b>53%</b>	<b>100</b>
<b>Weighted NCI-AD Average</b>	<b>34%</b>	<b>66%</b>	<b>887</b>

## Person Volunteers

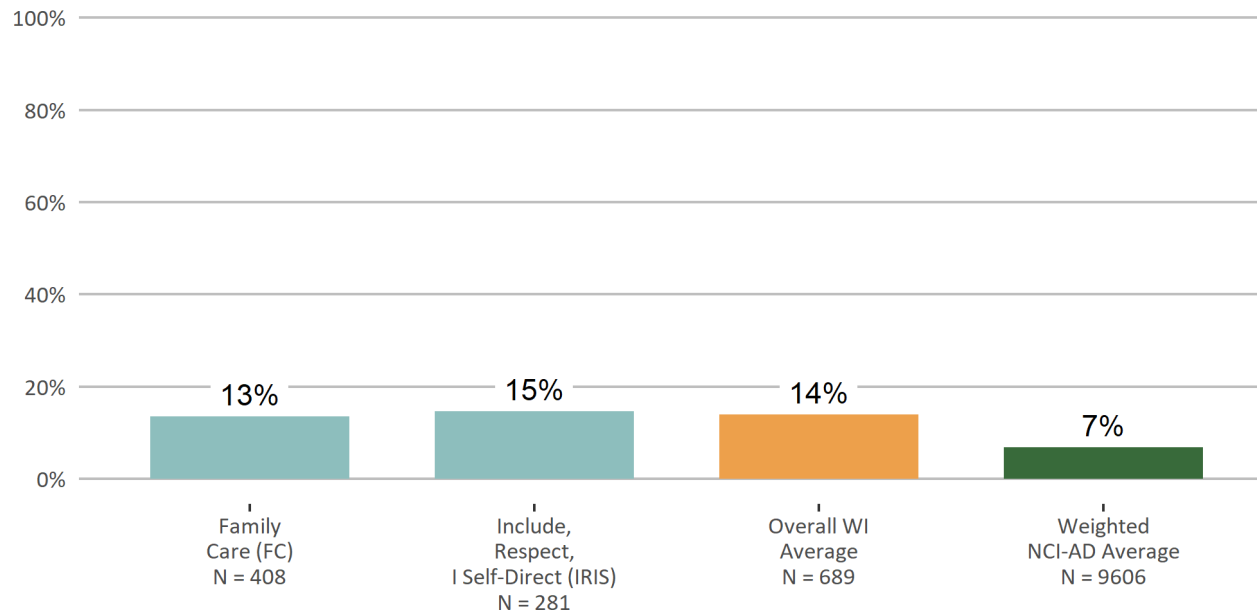


**Table 35. Person volunteers**

*Proxy respondents were allowed for this question*

Program	Yes	No	N
Family Care (FC)	10%	90%	605
Include, Respect, I Self-Direct (IRIS)	10%	90%	372
<b>Overall WI Average</b>	<b>10%</b>	<b>90%</b>	<b>977</b>
<b>Weighted NCI-AD Average</b>	<b>7%</b>	<b>93%</b>	<b>14,217</b>

Wants to volunteer (if they do not currently)



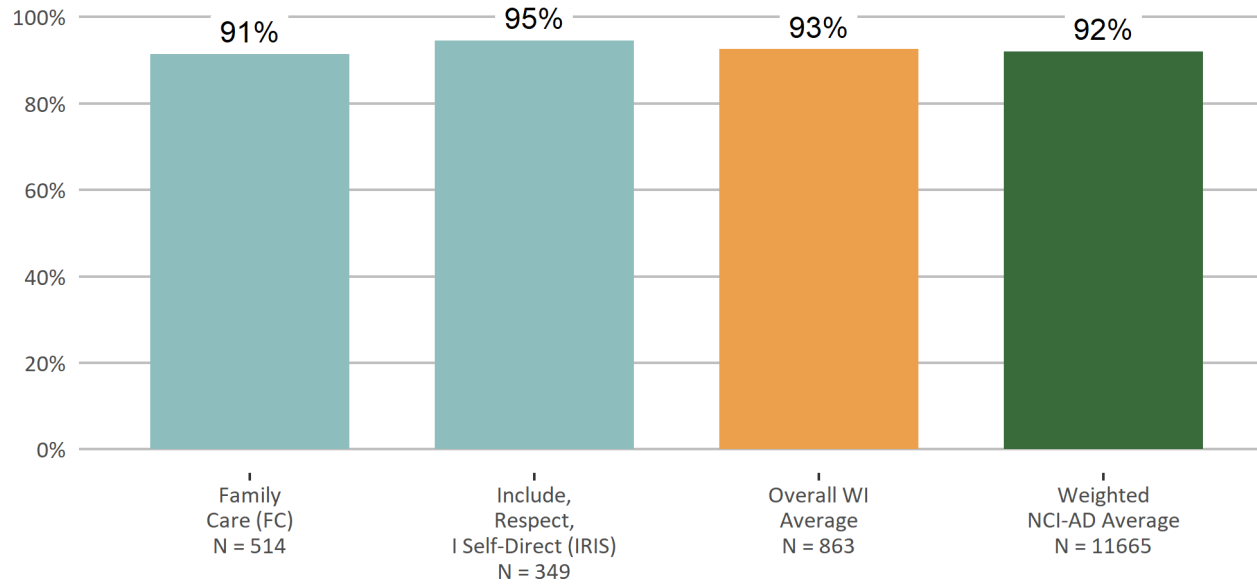
**Table 36. Wants to volunteer (if they do not currently)**

Program	Yes	Maybe, Not sure	No	N
Family Care (FC)	13%	8%	79%	408
Include, Respect, I Self-Direct (IRIS)	15%	13%	73%	281
<b>Overall WI Average</b>	<b>14%</b>	<b>10%</b>	<b>76%</b>	<b>689</b>
<b>Weighted NCI-AD Average</b>	<b>7%</b>	<b>9%</b>	<b>85%</b>	<b>9,606</b>



## *Relationships*

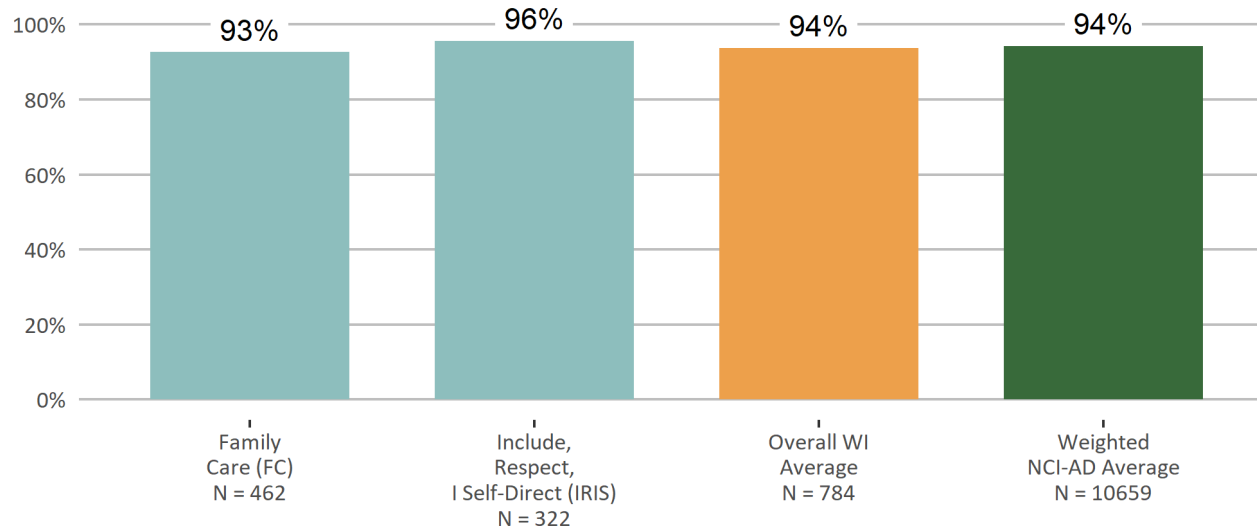
Has friends or family they do not  
live with who are a part of their  
life



**Table 37. Has friends or family they do not live with who are a part of their life**

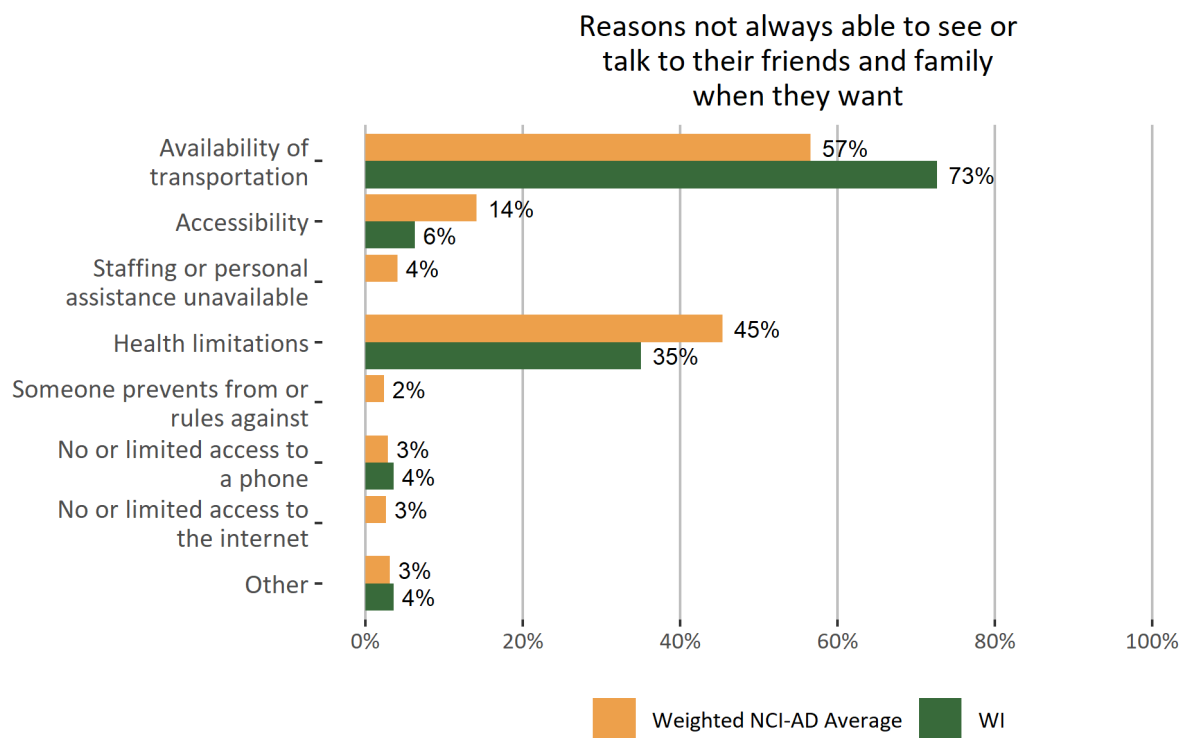
<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Family Care (FC)	91%	9%	514
Include, Respect, I Self-Direct (IRIS)	95%	5%	349
<b>Overall WI Average</b>	<b>93%</b>	<b>7%</b>	<b>863</b>
<b>Weighted NCI-AD Average</b>	<b>92%</b>	<b>8%</b>	<b>11,665</b>

Able to see or talk to their  
friends and family when they want  
(if has friends or family they do  
not live with who are a part of  
their life)



**Table 38. Able to see or talk to their friends and family when they want (if has friends or family they do not live with who are a part of their life)**

<b>Program</b>	<b>Yes</b>	<b>Maybe</b>	<b>No</b>	<b>N</b>
Family Care (FC)	83%	9%	7%	462
Include, Respect, I Self-Direct (IRIS)	87%	9%	4%	322
<b>Overall WI Average</b>	<b>85%</b>	<b>9%</b>	<b>6%</b>	<b>784</b>
<b>Weighted NCI-AD Average</b>	<b>81%</b>	<b>13%</b>	<b>6%</b>	<b>10,659</b>



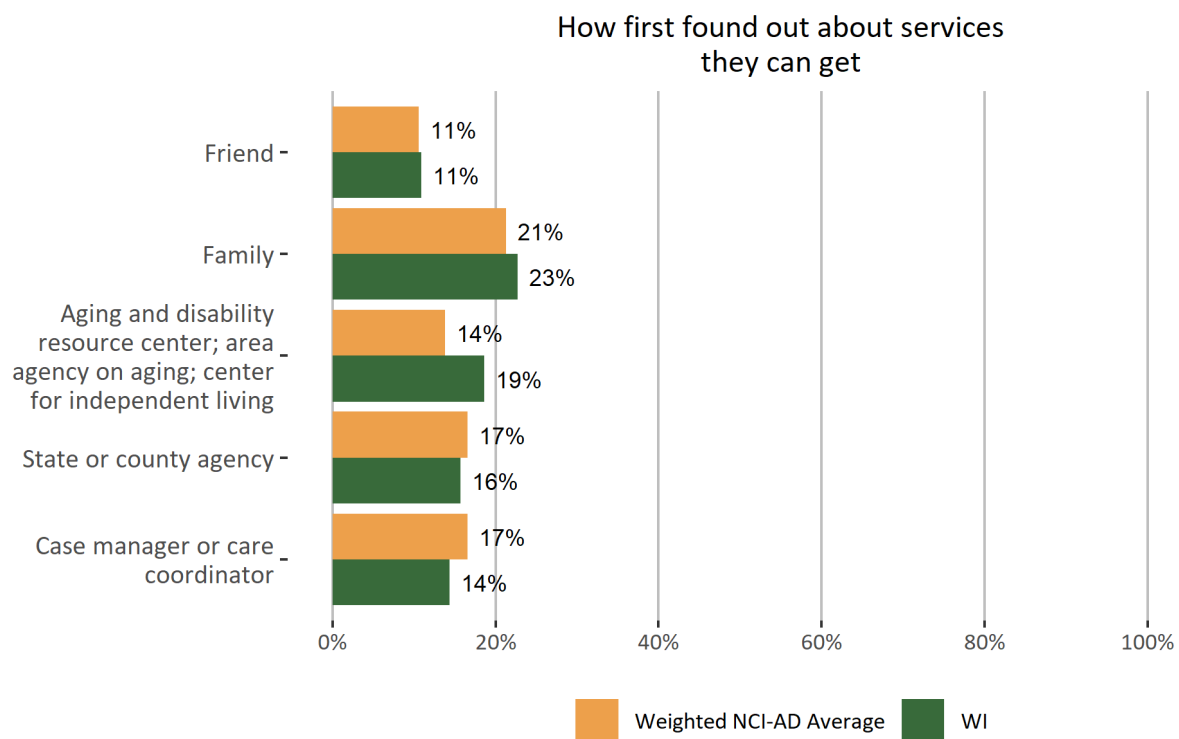
**Table 39. Reasons not always able to see or talk to their friends and family when they want**

*Categories are not mutually exclusive, therefore N is not shown.*

Program	Availability of transportation	Accessibility	Staffing or personal assistance unavailable	Health limitations	Someone prevents from or rules against	No or limited access to a phone	No or limited access to the internet	Other
<b>Overall WI Average</b>	<b>73%</b>	<b>6%</b>	<b>0%</b>	<b>35%</b>	<b>0%</b>	<b>4%</b>	<b>0%</b>	<b>4%</b>
<b>Weighted NCI-AD Average</b>	<b>57%</b>	<b>14%</b>	<b>4%</b>	<b>45%</b>	<b>2%</b>	<b>3%</b>	<b>3%</b>	<b>3%</b>

## *Service Coordination*

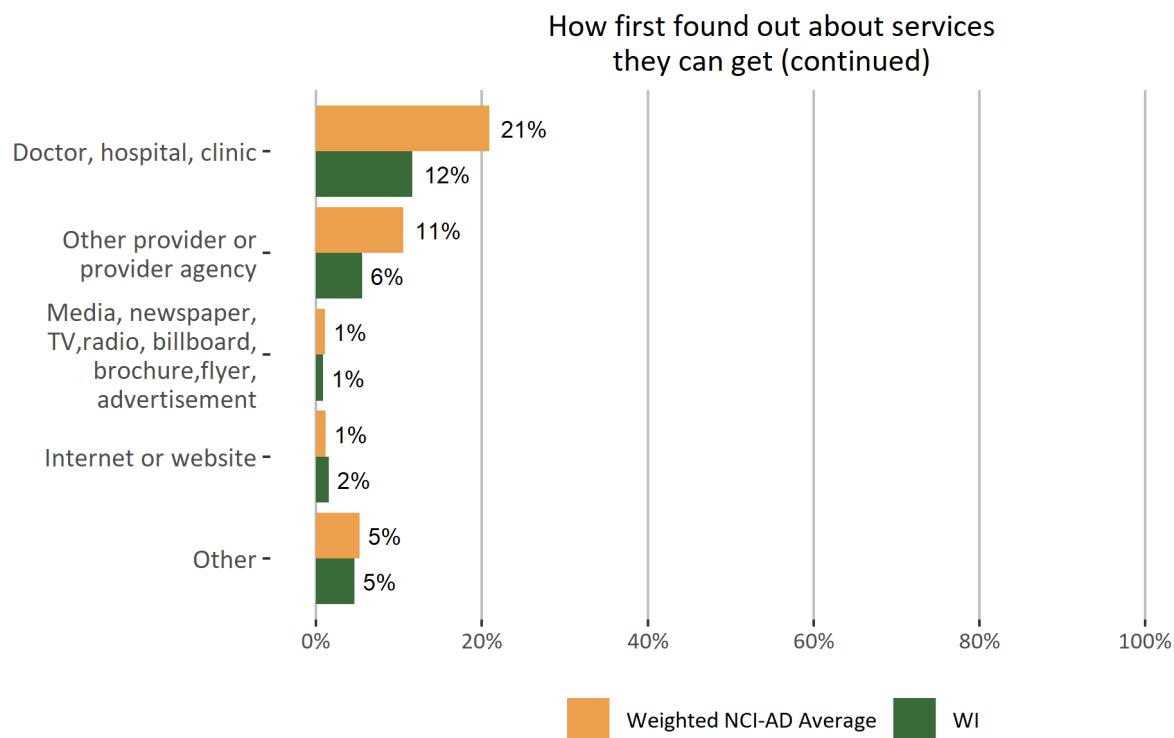




**Table 40A. How first found out about services they can get**

*Proxy respondents were allowed for this question. Categories are not mutually exclusive, therefore N is not shown.*

Program	Friend	Family	Aging and disability resource center; area agency on aging; center for independent living	State or county agency	Case manager or care coordinator
Family Care (FC)	3%	13%	14%	11%	12%
Include, Respect, I Self-Direct (IRIS)	8%	9%	5%	4%	3%
<b>Overall WI Average</b>	<b>11%</b>	<b>23%</b>	<b>19%</b>	<b>16%</b>	<b>14%</b>
<b>Weighted NCI-AD Average</b>	<b>11%</b>	<b>21%</b>	<b>14%</b>	<b>17%</b>	<b>17%</b>

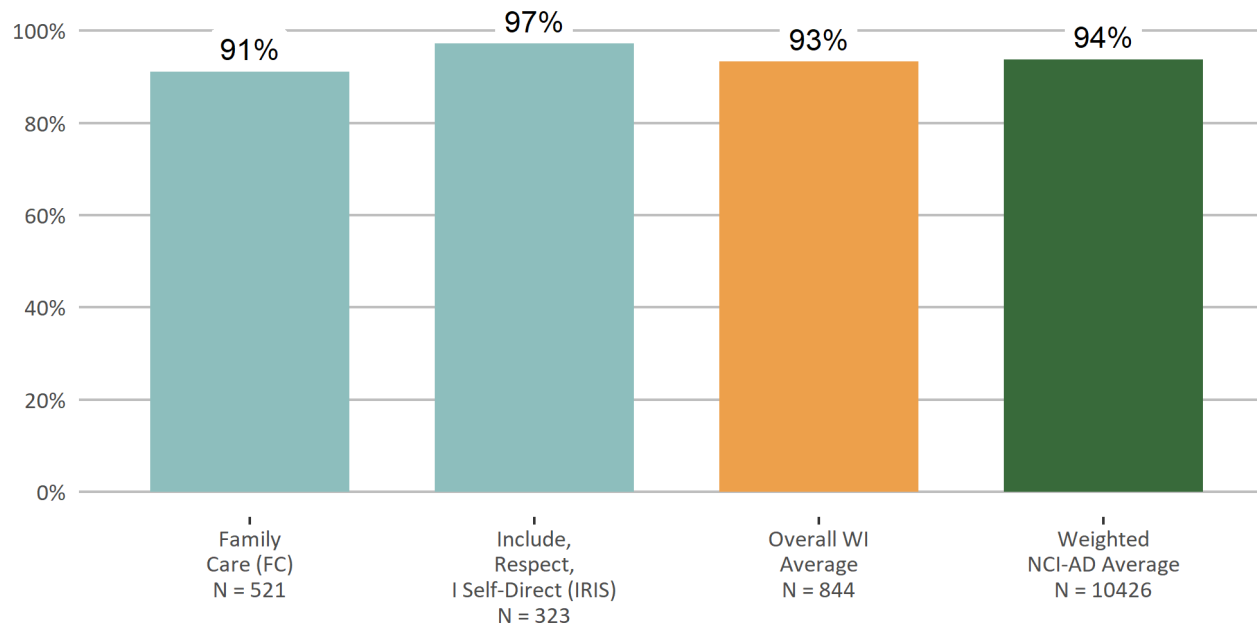


**Table 40B. How first found out about services they can get (continued)**

*Proxy respondents were allowed for this question.*

Program	Doctor, hospital, clinic	Other provider or provider agency	Media, newspaper, TV, radio, billboard, brochure, flyer, advertisement	Internet or website	Other
Family Care (FC)	7%	5%	1%	1%	2%
Include, Respect, I Self-Direct (IRIS)	4%	0%	0%	0%	2%
<b>Overall WI Average</b>	<b>12%</b>	<b>6%</b>	<b>1%</b>	<b>2%</b>	<b>5%</b>
<b>Weighted NCI-AD Average</b>	<b>21%</b>	<b>11%</b>	<b>1%</b>	<b>1%</b>	<b>5%</b>

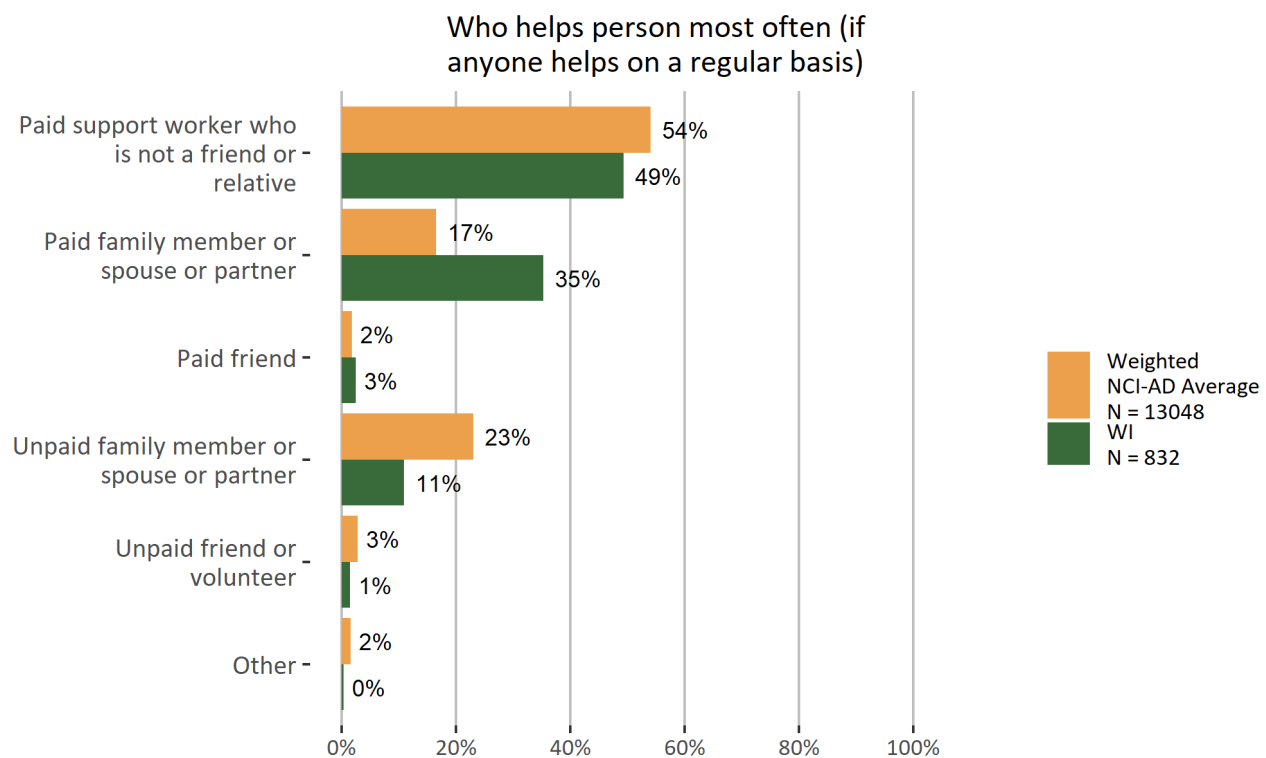
Can contact their case manager or  
care coordinator when needs to



**Table 41. Can contact their case manager or care coordinator when needs to**

*Proxy respondents were allowed for this question.*

Program	Yes, always	Most of the time, usually	No	N
Family Care (FC)	80%	11%	9%	521
Include, Respect, I Self-Direct (IRIS)	89%	8%	3%	323
<b>Overall WI Average</b>	<b>83%</b>	<b>10%</b>	<b>7%</b>	<b>844</b>
<b>Weighted NCI-AD Average</b>	<b>80%</b>	<b>13%</b>	<b>6%</b>	<b>10,426</b>

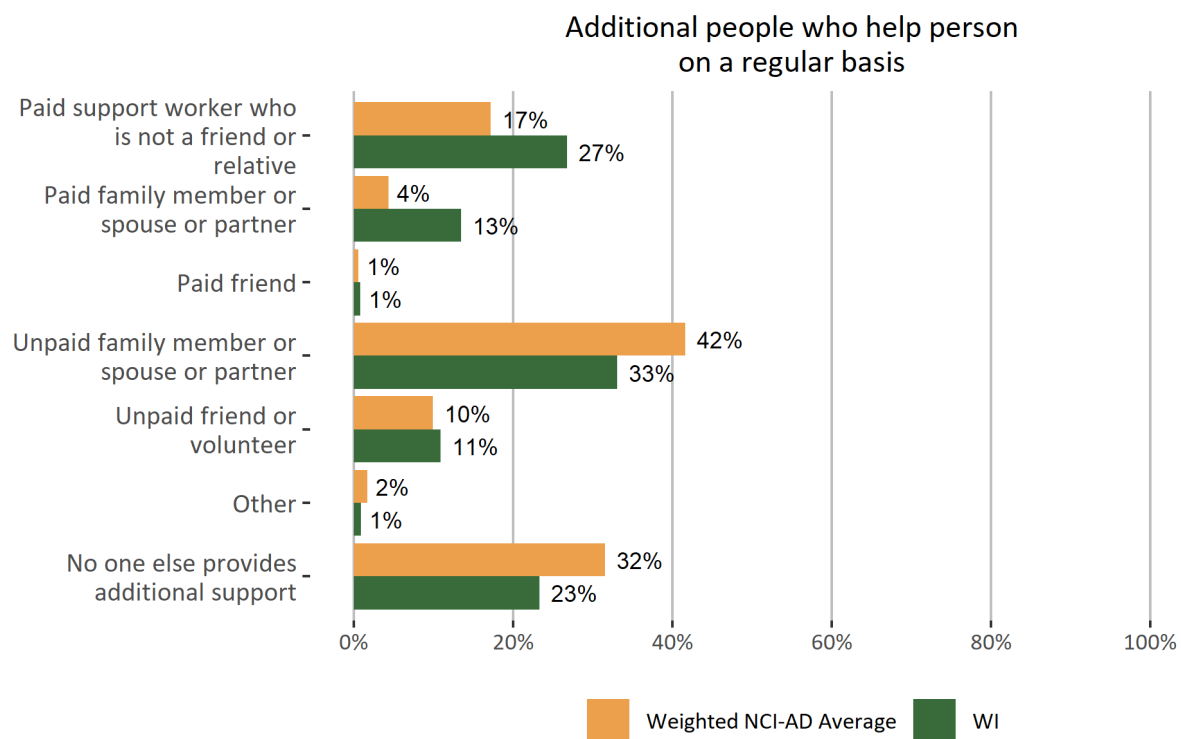


**Table 42. Who helps person most often (if anyone helps on a regular basis)**

*Proxy respondents were allowed for this question.*

Program	Paid support worker who is not a friend or relative	Paid family member or spouse or partner	Paid friend	Unpaid family member or spouse or partner	Unpaid friend or volunteer	Other	N
Family Care (FC)	64%	19%	1%	14%	2%	1%	477
Include, Respect, I Self-Direct (IRIS)	27%	61%	5%	6%	1%	0%	355
<b>Overall WI Average</b>	<b>49%</b>	<b>35%</b>	<b>3%</b>	<b>11%</b>	<b>1%</b>	<b>0%</b>	<b>832</b>
<b>Weighted NCI-AD Average</b>	<b>54%</b>	<b>17%</b>	<b>2%</b>	<b>23%</b>	<b>3%</b>	<b>2%</b>	<b>13,048</b>



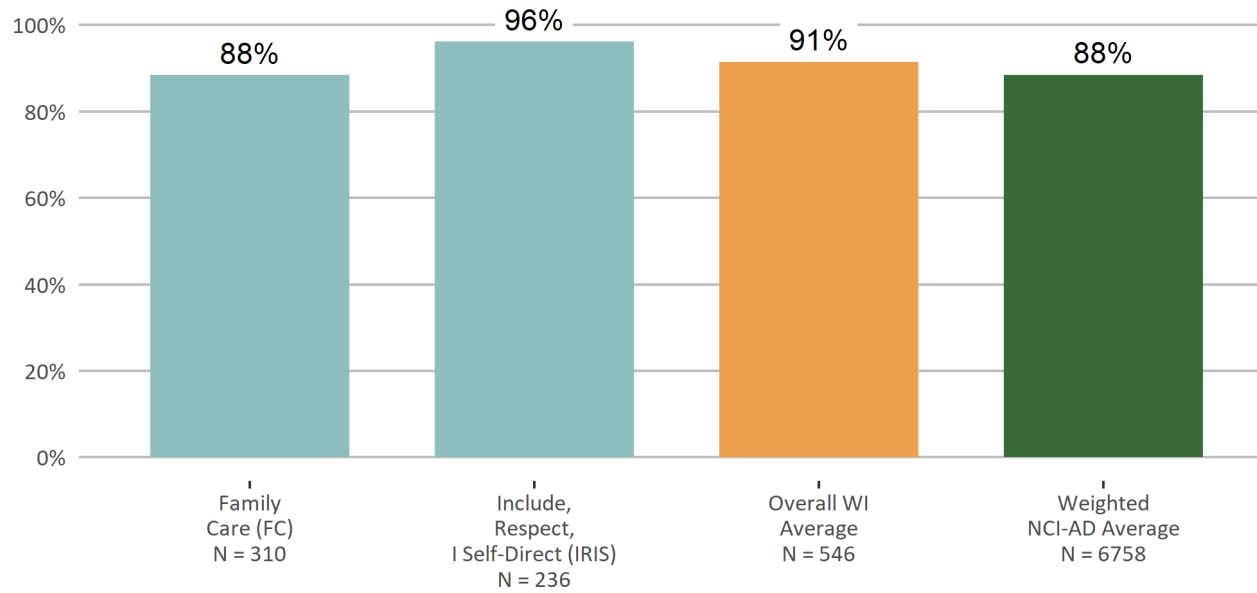


**Table 43. Additional people who help person on a regular basis**

*Proxy respondents were allowed for this question. Categories are not mutually exclusive, therefore N is not shown.*

Program	Paid support worker who is not a friend or relative	Paid family member or spouse or partner	Paid friend	Unpaid family member or spouse or partner	Unpaid friend or volunteer	Other	No one else provides additional support
Family Care (FC)	22%	5%	0%	18%	5%	1%	14%
Include, Respect, I Self-Direct (IRIS)	5%	8%	0%	16%	6%	0%	9%
<b>Overall WI Average</b>	<b>27%</b>	<b>13%</b>	<b>1%</b>	<b>33%</b>	<b>11%</b>	<b>1%</b>	<b>23%</b>
<b>Weighted NCI-AD Average</b>	<b>17%</b>	<b>4%</b>	<b>1%</b>	<b>42%</b>	<b>10%</b>	<b>2%</b>	<b>32%</b>

People who are paid to help them  
come and leave when they are  
supposed to

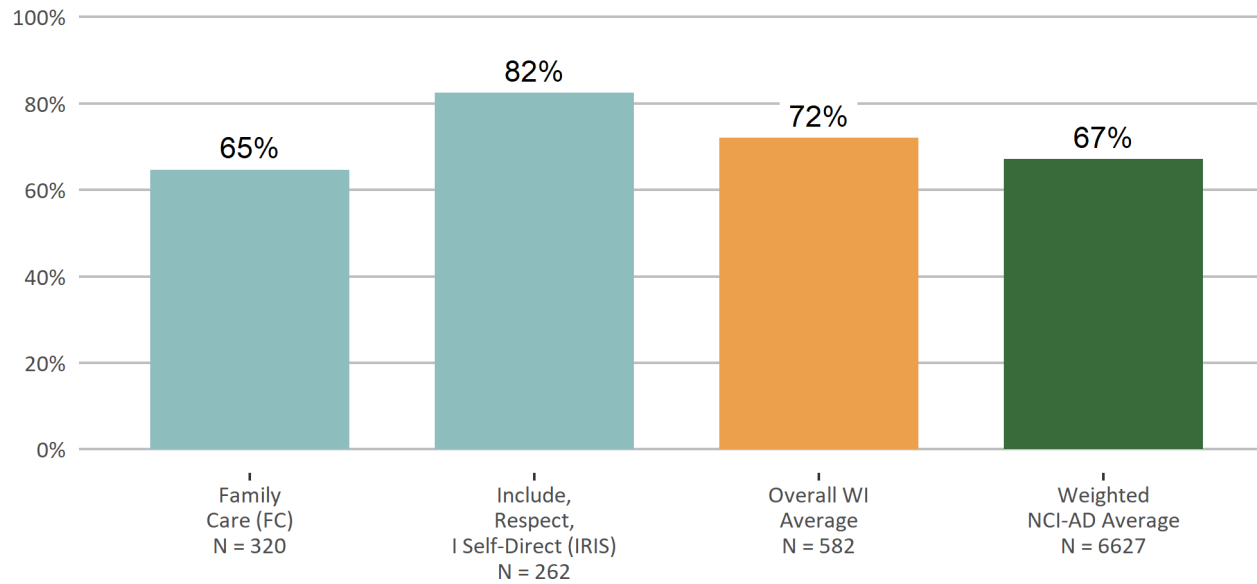


**Table 44. People who are paid to help them come and leave when they are supposed to**

*Proxy respondents were allowed for this question.*

Program	Yes, all paid support workers, always or almost always	Some, or usually	No, never or rarely	N
Family Care (FC)	88%	7%	5%	310
Include, Respect, I Self-Direct (IRIS)	96%	1%	3%	236
<b>Overall WI Average</b>	<b>91%</b>	<b>5%</b>	<b>4%</b>	<b>546</b>
<b>Weighted NCI-AD Average</b>	<b>88%</b>	<b>9%</b>	<b>2%</b>	<b>6,758</b>

Has a backup plan if the people who  
are paid to help them do not show  
up

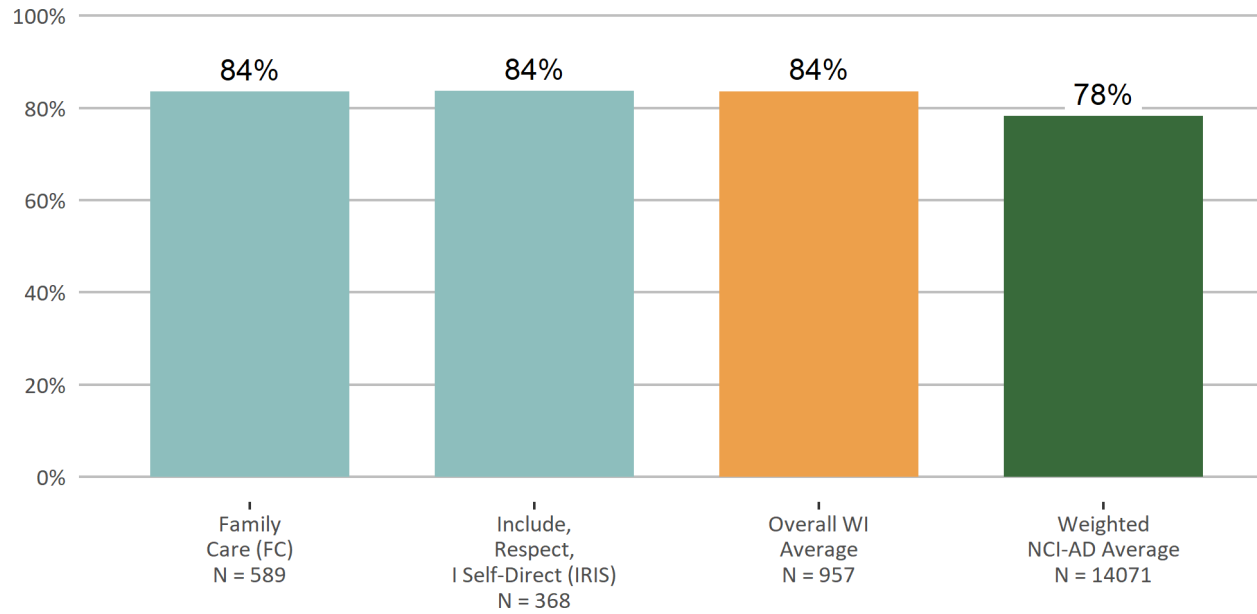


**Table 45. Has a backup plan if their people who are paid to help them do not show up**

*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Family Care (FC)	65%	35%	320
Include, Respect, I Self-Direct (IRIS)	82%	18%	262
<b>Overall WI Average</b>	<b>72%</b>	<b>28%</b>	<b>582</b>
<b>Weighted NCI-AD Average</b>	<b>67%</b>	<b>33%</b>	<b>6,627</b>

Has an emergency plan in place in  
case of widescale emergency



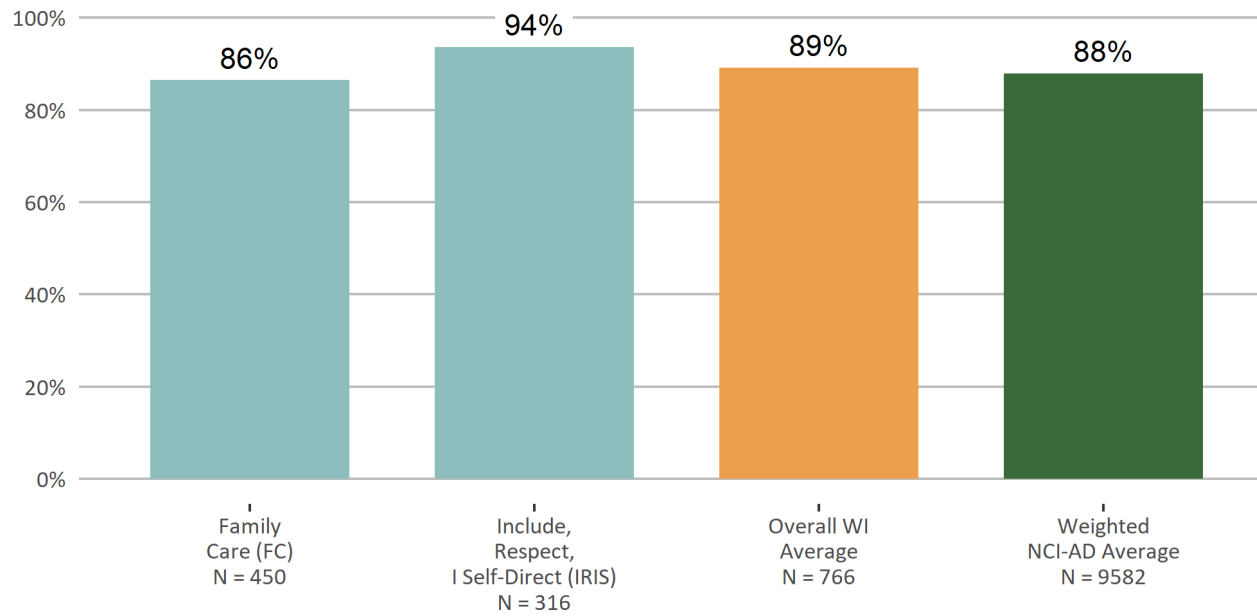
**Table 46. Has an emergency plan in place in case of widescale emergency**

*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Family Care (FC)	84%	16%	589
Include, Respect, I Self-Direct (IRIS)	84%	16%	368
<b>Overall WI Average</b>	<b>84%</b>	<b>16%</b>	<b>957</b>
<b>Weighted NCI-AD Average</b>	<b>78%</b>	<b>22%</b>	<b>14,071</b>



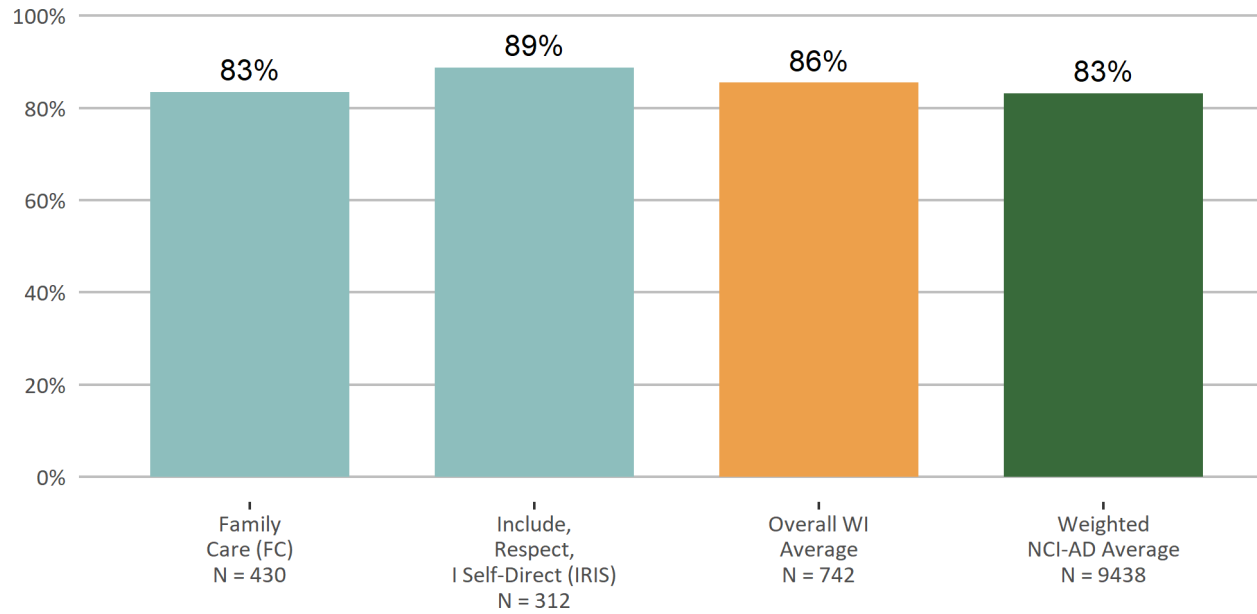
Knows whom to contact if they have  
a complaint about their services



**Table 47. Knows whom to contact if they have a complaint about their services**

Program	Yes	Maybe, Not sure	No	N
Family Care (FC)	78%	8%	14%	450
Include, Respect, I Self-Direct (IRIS)	88%	6%	6%	316
<b>Overall WI Average</b>	<b>82%</b>	<b>7%</b>	<b>11%</b>	<b>766</b>
<b>Weighted NCI-AD Average</b>	<b>81%</b>	<b>7%</b>	<b>12%</b>	<b>9,582</b>

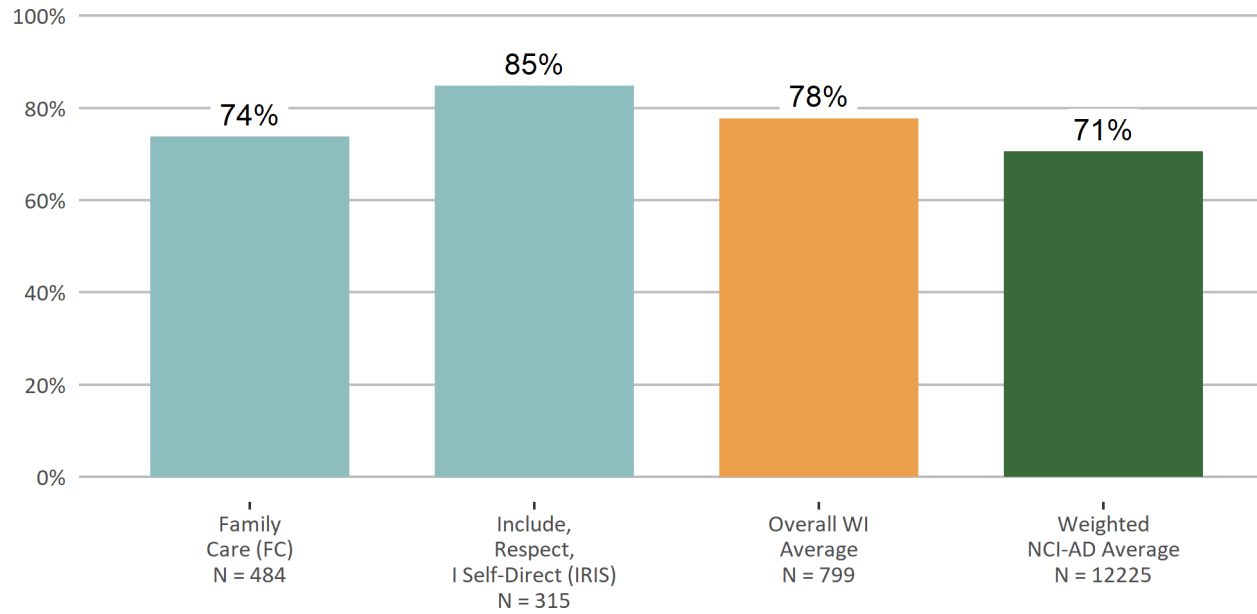
Knows whom to contact if they want  
to make changes to services



**Table 48. Knows whom to contact if they want to make changes to services**

<b>Program</b>	<b>Yes</b>	<b>Maybe, Not sure</b>	<b>No</b>	<b>N</b>
Family Care (FC)	83%	8%	8%	430
Include, Respect, I Self-Direct (IRIS)	89%	5%	6%	312
<b>Overall WI Average</b>	<b>86%</b>	<b>7%</b>	<b>7%</b>	<b>742</b>
<b>Weighted NCI-AD Average</b>	<b>83%</b>	<b>8%</b>	<b>8%</b>	<b>9,438</b>

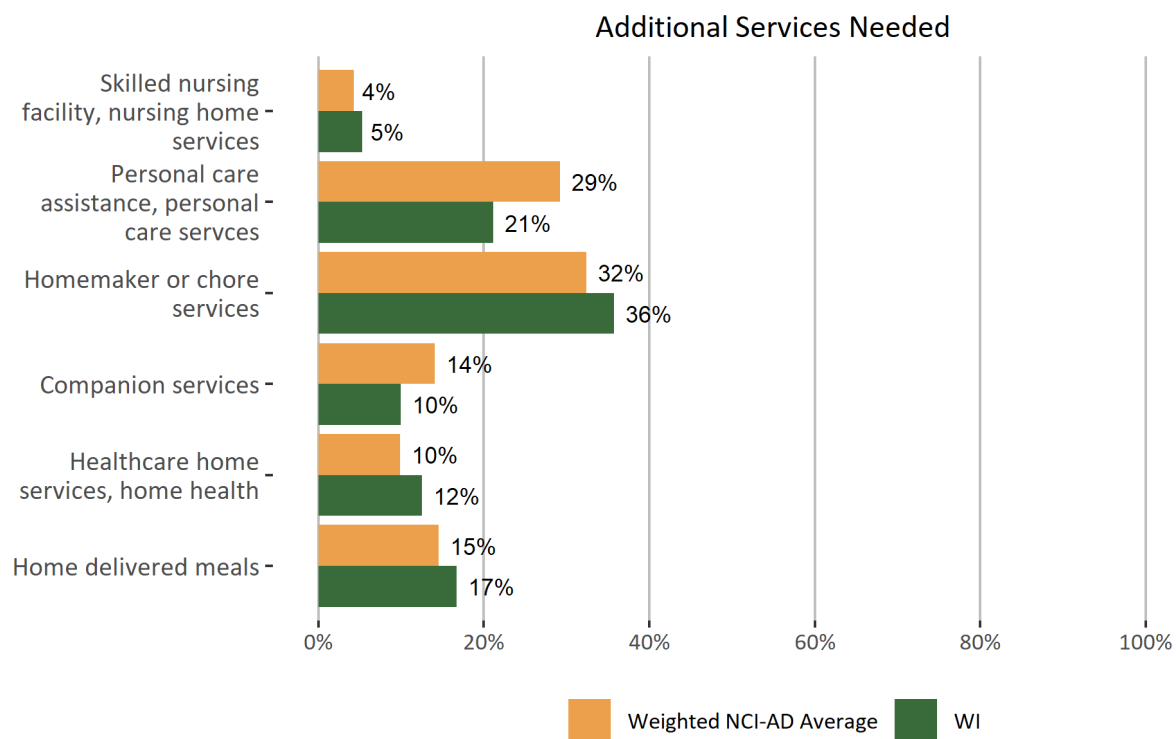
### Services meet all needs and current goals



**Table 49. Services meet all current needs**

*Proxy respondents were allowed for this question.*

Program	Yes, completely, all needs and goals	Some needs and goals	No, not at all, needs and goals are not met	N
Family Care (FC)	74%	14%	12%	484
Include, Respect, I Self-Direct (IRIS)	85%	8%	8%	315
<b>Overall WI Average</b>	<b>78%</b>	<b>12%</b>	<b>10%</b>	<b>799</b>
<b>Weighted NCI-AD Average</b>	<b>71%</b>	<b>24%</b>	<b>6%</b>	<b>12,225</b>

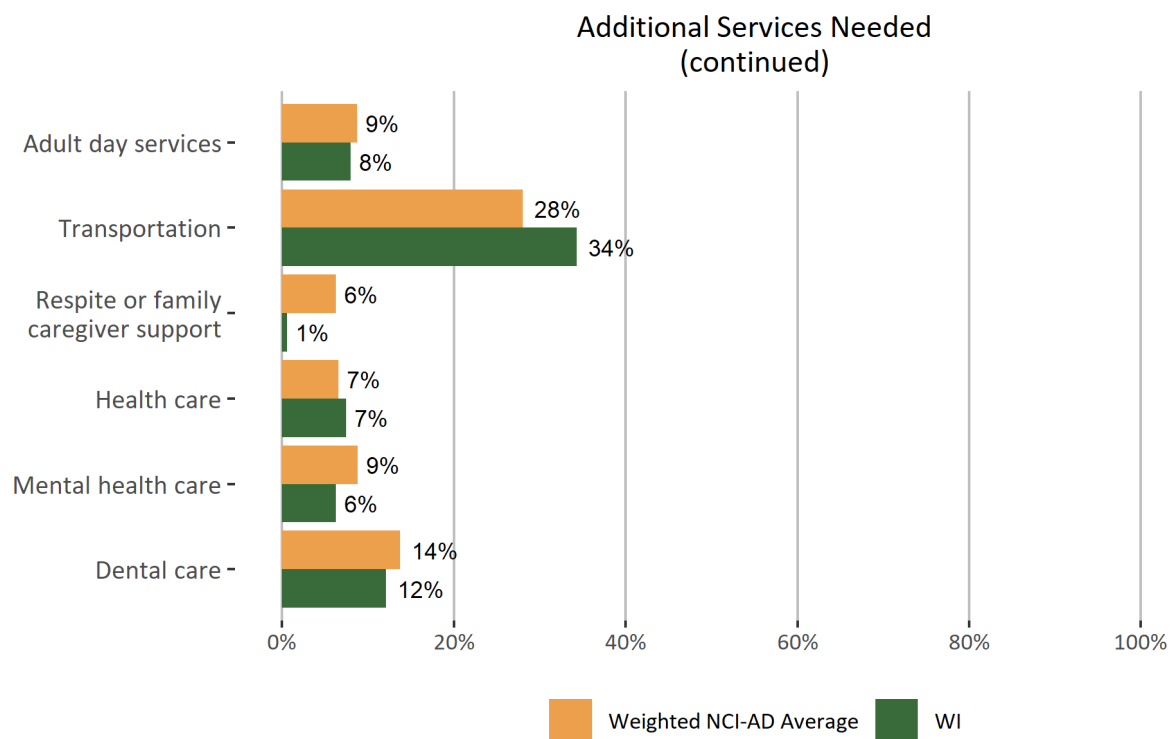


**Table 50A. Additional services and supports needed (if all current needs and goals are not being met)**

*Proxy respondents were allowed for this question; categories are not mutually exclusive, therefore N is not shown.*

Program	Skilled nursing facility, nursing home services	Personal care assistance, personal care services	Homemaker or chore services	Companion services	Healthcare home services, home health	Home delivered meals
Family Care (FC)	5%	11%	27%	9%	8%	13%
Include, Respect, I Self-Direct (IRIS)	1%	10%	8%	1%	4%	4%
<b>Overall WI Average</b>	<b>5%</b>	<b>21%</b>	<b>36%</b>	<b>10%</b>	<b>12%</b>	<b>17%</b>
<b>Weighted NCI-AD Average</b>	<b>4%</b>	<b>29%</b>	<b>32%</b>	<b>14%</b>	<b>10%</b>	<b>15%</b>

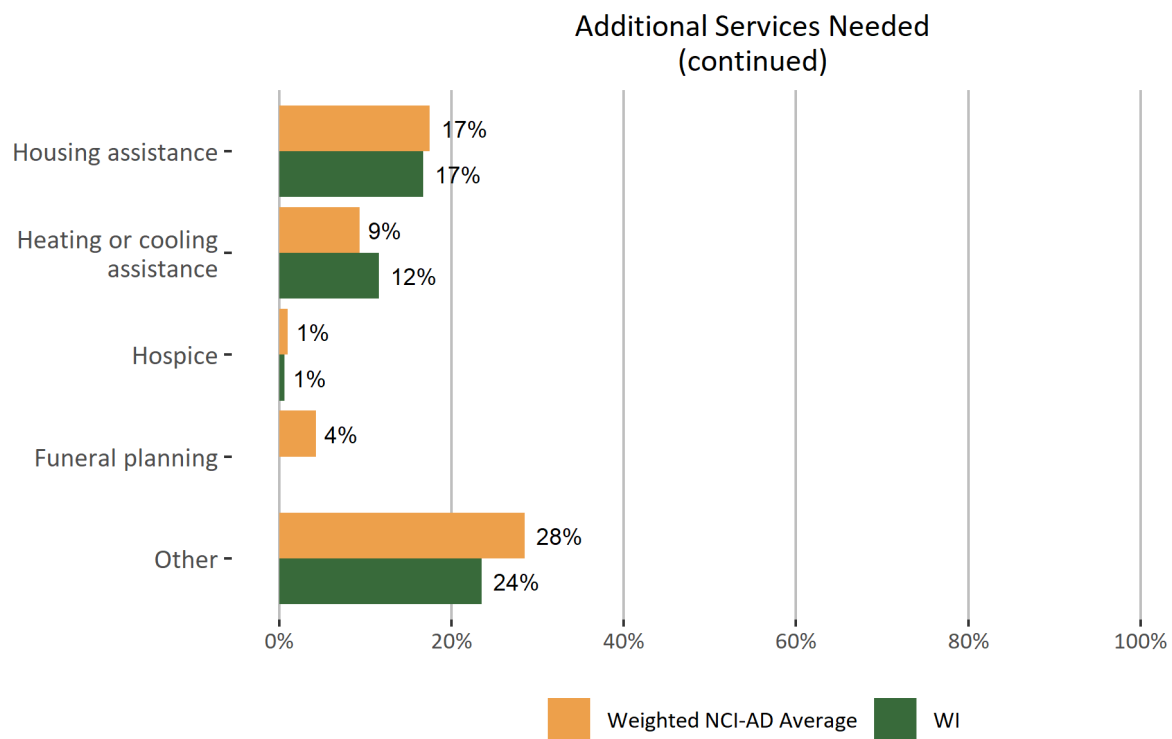




**Table 50B. Additional services and supports needed (if all current needs and goals are not being met; continued)**

*Proxy respondents were allowed for this question; categories are not mutually exclusive, therefore N is not shown.*

Program	Adult day services	Transportation	Respite or family caregiver support	Health care	Mental health care	Dental care
Family Care (FC)	5%	29%	1%	5%	4%	9%
Include, Respect, I Self-Direct (IRIS)	3%	6%	0%	2%	2%	3%
<b>Overall WI Average</b>	<b>8%</b>	<b>34%</b>	<b>1%</b>	<b>7%</b>	<b>6%</b>	<b>12%</b>
<b>Weighted NCI-AD Average</b>	<b>9%</b>	<b>28%</b>	<b>6%</b>	<b>7%</b>	<b>9%</b>	<b>14%</b>

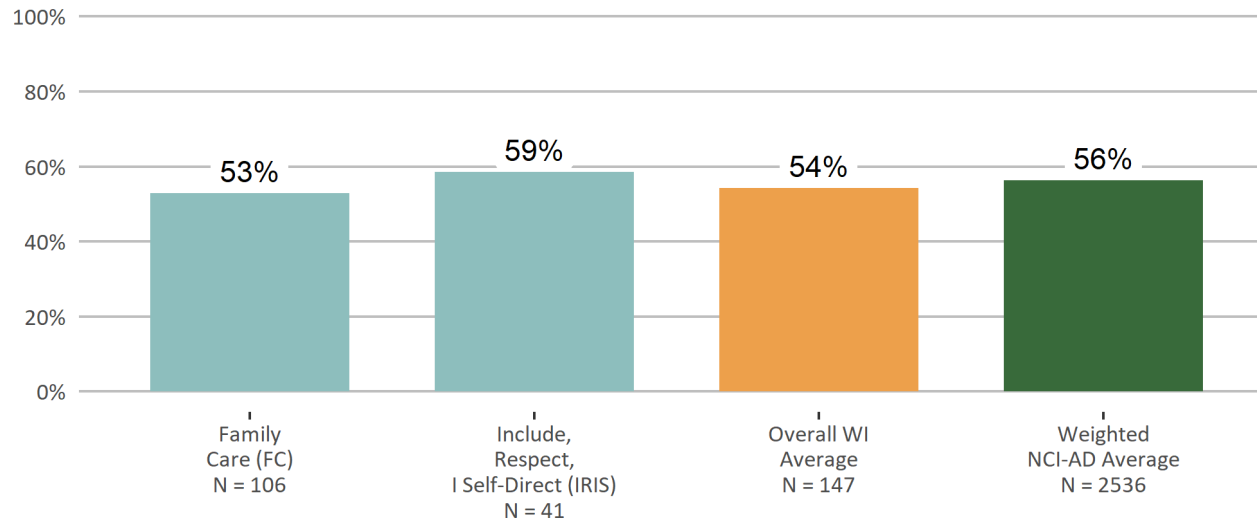


**Table 50C. Additional services and supports needed (if all current needs and goals are not being met; continued)**

*Proxy respondents were allowed for this question; categories are not mutually exclusive, therefore N is not shown.*

Program	Housing assistance	Heating or cooling assistance	Hospice	Funeral planning	Other
Family Care (FC)	13%	10%	1%	0%	17%
Include, Respect, I Self-Direct (IRIS)	4%	2%	0%	0%	6%
<b>Overall WI Average</b>	<b>17%</b>	<b>12%</b>	<b>1%</b>	<b>0%</b>	<b>24%</b>
<b>Weighted NCI-AD Average</b>	<b>17%</b>	<b>9%</b>	<b>1%</b>	<b>4%</b>	<b>28%</b>

Case manager talked to them about services that might help with their unmet needs (if all current needs and goals are not being met and has a case manager)

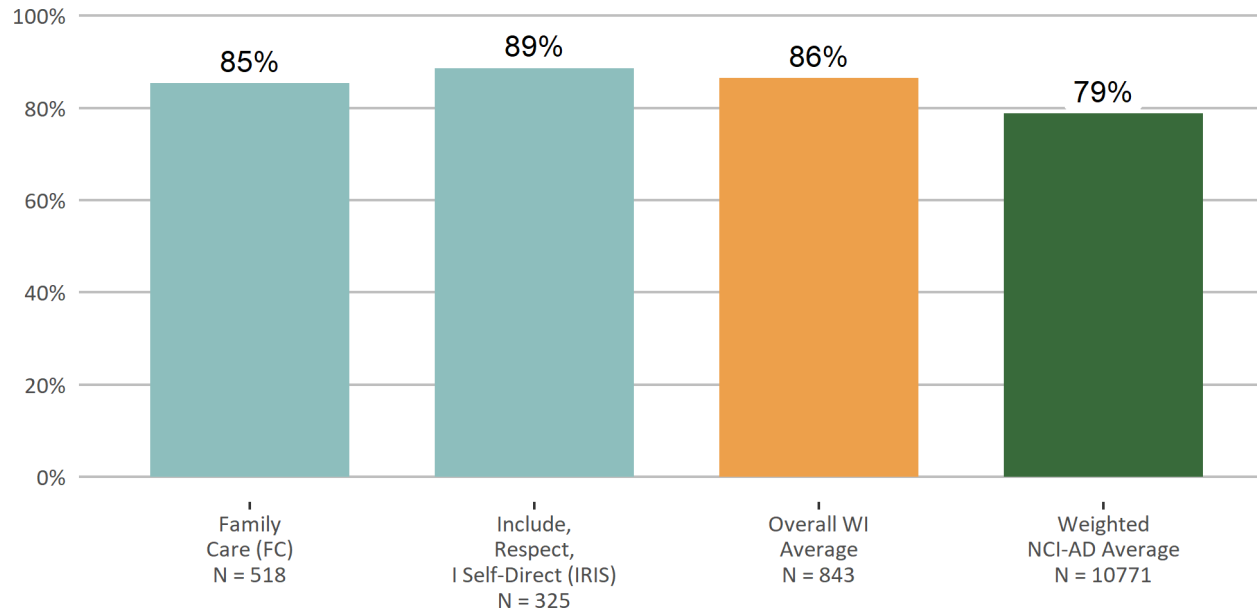


**Table 51. Case manager talked to them about services that might help with their unmet needs (if all current needs and goals are not being met and has a case manager)**

*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Family Care (FC)	53%	47%	106
Include, Respect, I Self-Direct (IRIS)	59%	41%	41
<b>Overall WI Average</b>	<b>54%</b>	<b>46%</b>	<b>147</b>
<b>Weighted NCI-AD Average</b>	<b>56%</b>	<b>44%</b>	<b>2,536</b>

### Service providers work together to provide support



**Table 52. Service providers work together to provide support**

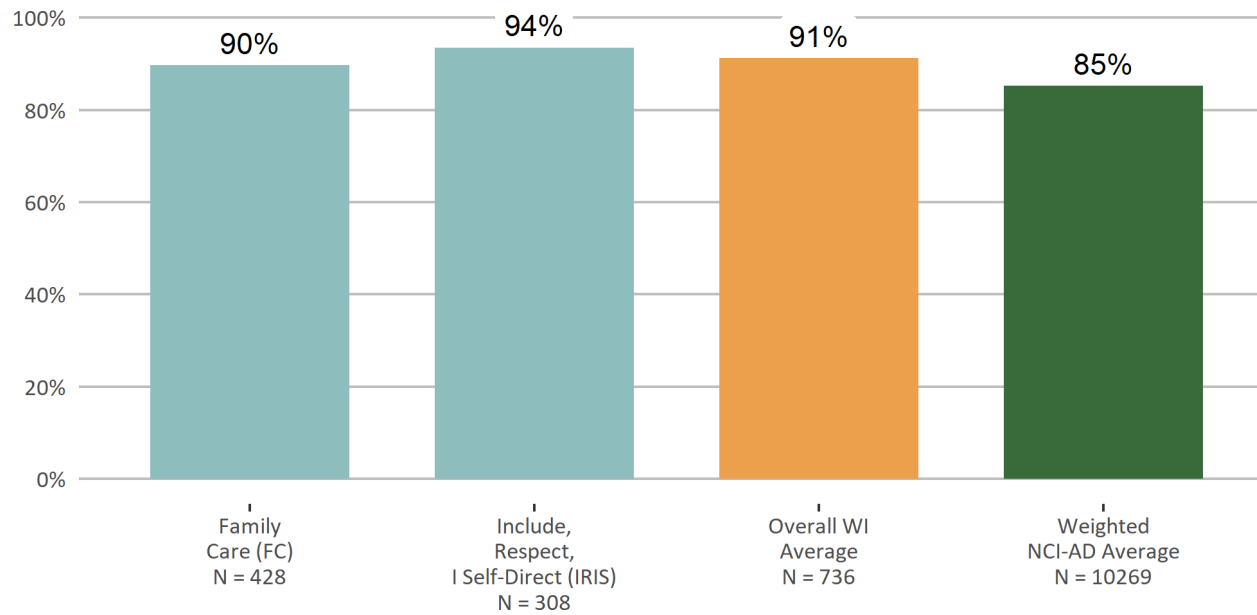
*New question in 2022-2023.*

Program	Yes, all service providers	Sometimes, or some service providers	No	N
Family Care (FC)	85%	9%	6%	518
Include, Respect, I Self-Direct (IRIS)	89%	3%	9%	325
<b>Overall WI Average</b>	<b>86%</b>	<b>7%</b>	<b>7%</b>	<b>843</b>
<b>Weighted NCI-AD Average</b>	<b>79%</b>	<b>12%</b>	<b>9%</b>	<b>10,771</b>



## Care Coordination

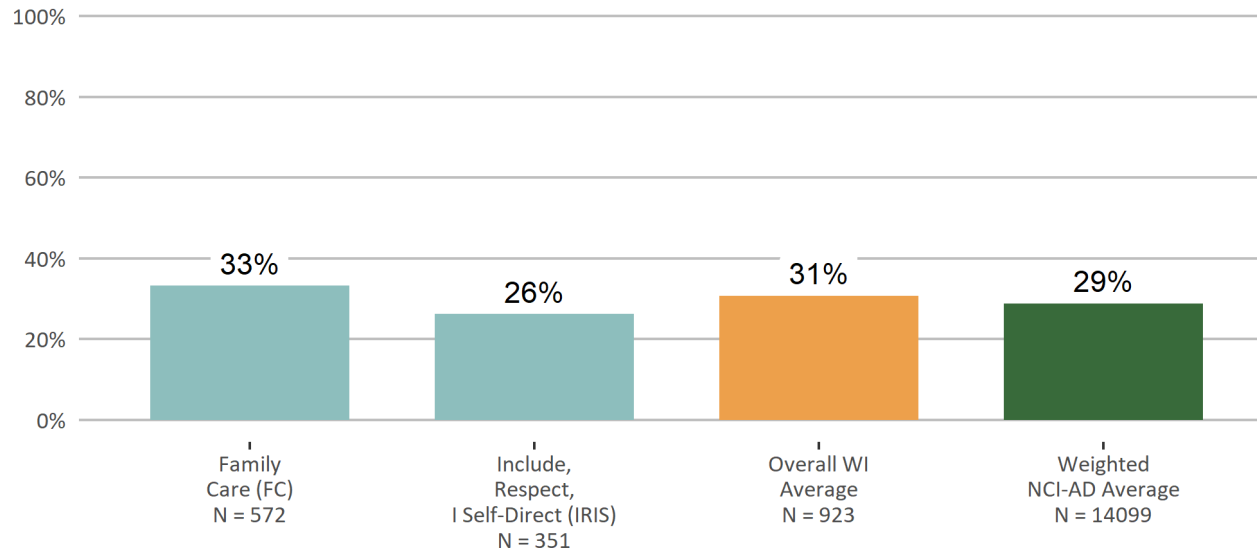
Knows how to manage chronic conditions (if has at least one)



**Table 53. Knows how to manage chronic conditions (if has at least one)**

<b>Program</b>	<b>Yes</b>	<b>In-between, or some conditions</b>	<b>No</b>	<b>N</b>
Family Care (FC)	90%	3%	7%	428
Include, Respect, I Self-Direct (IRIS)	94%	3%	4%	308
<b>Overall WI Average</b>	<b>91%</b>	<b>3%</b>	<b>6%</b>	<b>736</b>
<b>Weighted NCI-AD Average</b>	<b>85%</b>	<b>10%</b>	<b>5%</b>	<b>10,269</b>

Stayed overnight in a hospital or  
rehab/nursing facility in the past  
12 months and was discharged to go  
home

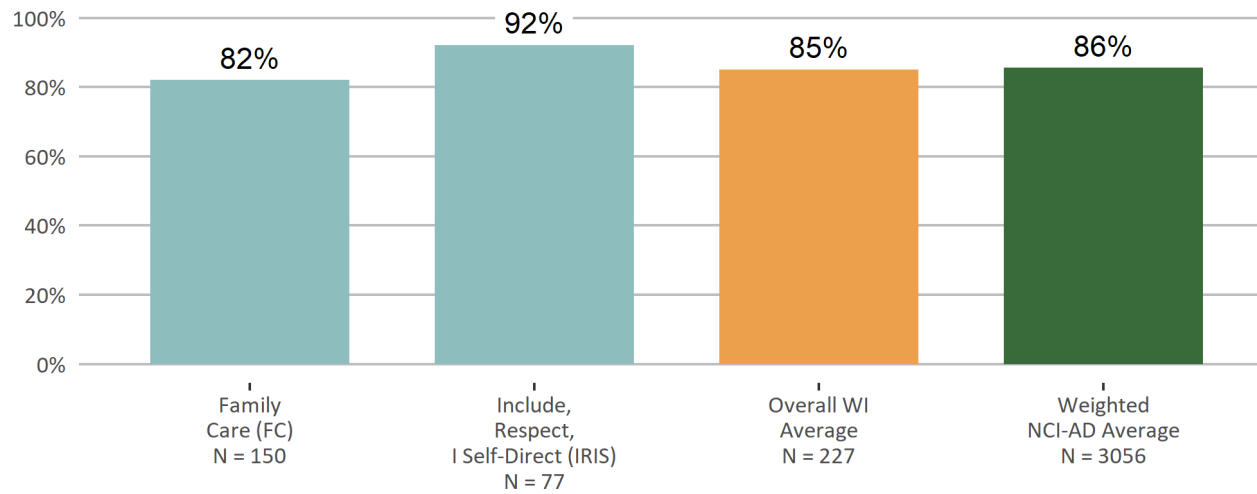


**Table 54. Stayed overnight in a hospital or rehab/nursing facility in the past 12 months and was discharged to go home**

*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Family Care (FC)	33%	67%	572
Include, Respect, I Self-Direct (IRIS)	26%	74%	351
<b>Overall WI Average</b>	<b>31%</b>	<b>69%</b>	<b>923</b>
<b>Weighted NCI-AD Average</b>	<b>29%</b>	<b>71%</b>	<b>14,099</b>

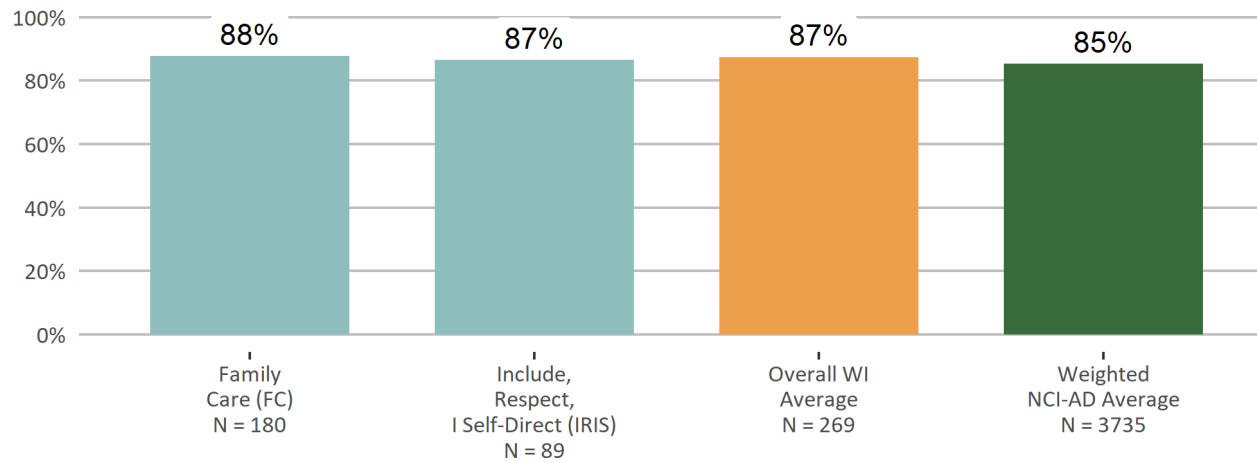
Felt comfortable and supported  
enough to go home after stay in a  
hospital or rehab/nursing facility  
(if had an overnight stay in the  
past 12 months and was discharged  
to go home)



**Table 55. Felt comfortable and supported enough to go home after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)**

<b>Program</b>	<b>Yes</b>	<b>In-between</b>	<b>No</b>	<b>N</b>
Family Care (FC)	82%	7%	11%	150
Include, Respect, I Self-Direct (IRIS)	92%	4%	4%	77
<b>Overall WI Average</b>	<b>85%</b>	<b>6%</b>	<b>9%</b>	<b>227</b>
<b>Weighted NCI-AD Average</b>	<b>86%</b>	<b>7%</b>	<b>8%</b>	<b>3,056</b>

Someone followed-up to make sure they had needed services and supports after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)





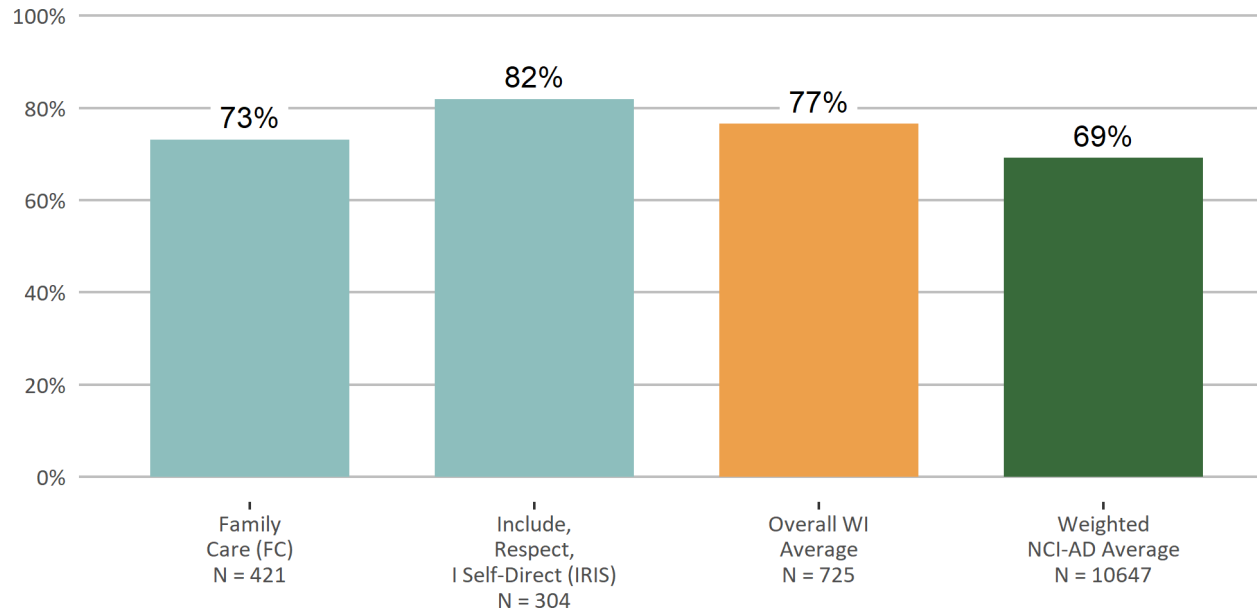
**Table 56. Someone followed-up to make sure they had needed services and supports after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Family Care (FC)	88%	12%	180
Include, Respect, I Self-Direct (IRIS)	87%	13%	89
<b>Overall WI Average</b>	<b>87%</b>	<b>13%</b>	<b>269</b>
<b>Weighted NCI-AD Average</b>	<b>85%</b>	<b>15%</b>	<b>3,735</b>

## *Choice and Control*

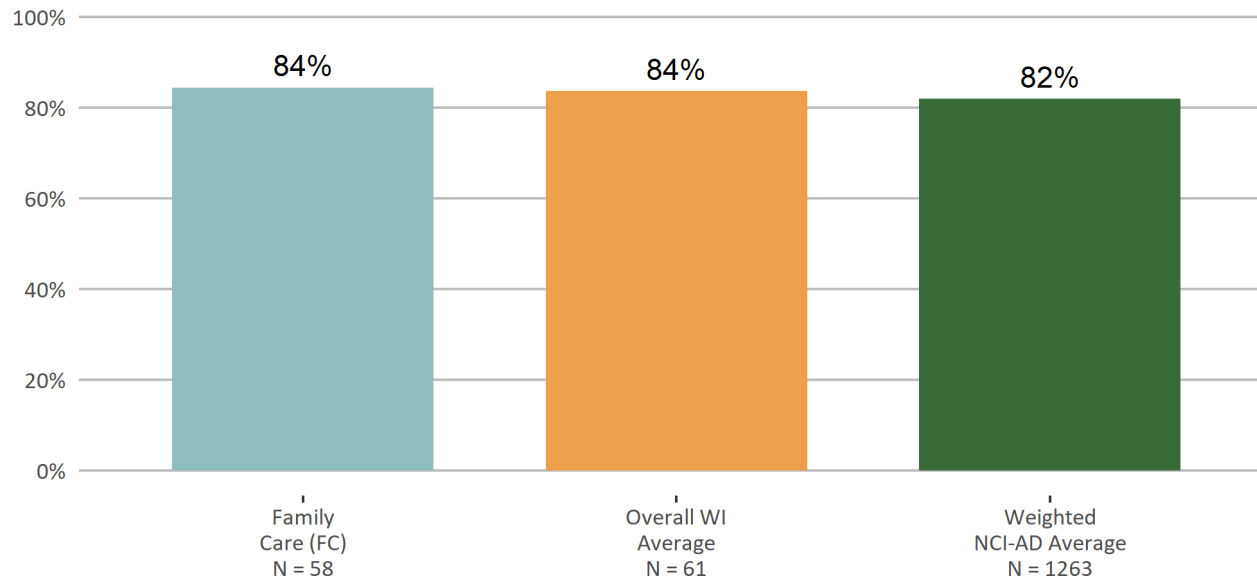
Always feels in control of their  
life



**Table 57. Feels in control of their life**

Program	Yes, almost always, always	In-between, sometimes	No, rarely, never	N
Family Care (FC)	73%	15%	12%	421
Include, Respect, I Self-Direct (IRIS)	82%	13%	6%	304
<b>Overall WI Average</b>	<b>77%</b>	<b>14%</b>	<b>9%</b>	<b>725</b>
<b>Weighted NCI-AD Average</b>	<b>69%</b>	<b>24%</b>	<b>7%</b>	<b>10,647</b>

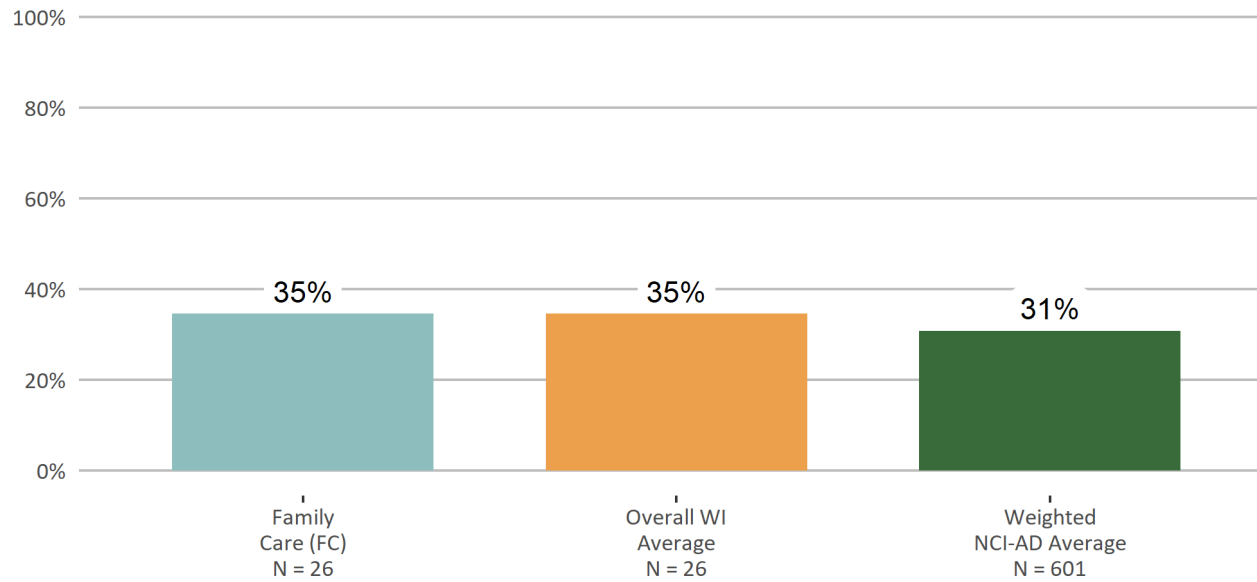
Able to furnish and decorate their  
room however they want to (if  
living in a group setting)



**Table 58. Able to furnish and decorate their room however they want to (if living in a group setting)**

<b>Program</b>	<b>In all ways</b>	<b>In most ways</b>	<b>Only in some ways, or not at all</b>	<b>N</b>
Family Care (FC)	71%	14%	16%	58
<b>Overall WI Average</b>	<b>71%</b>	<b>13%</b>	<b>16%</b>	<b>61</b>
<b>Weighted NCI-AD Average</b>	<b>53%</b>	<b>29%</b>	<b>18%</b>	<b>1,263</b>

Can choose or change their roommate  
(if living in a group setting and  
has a roommate)

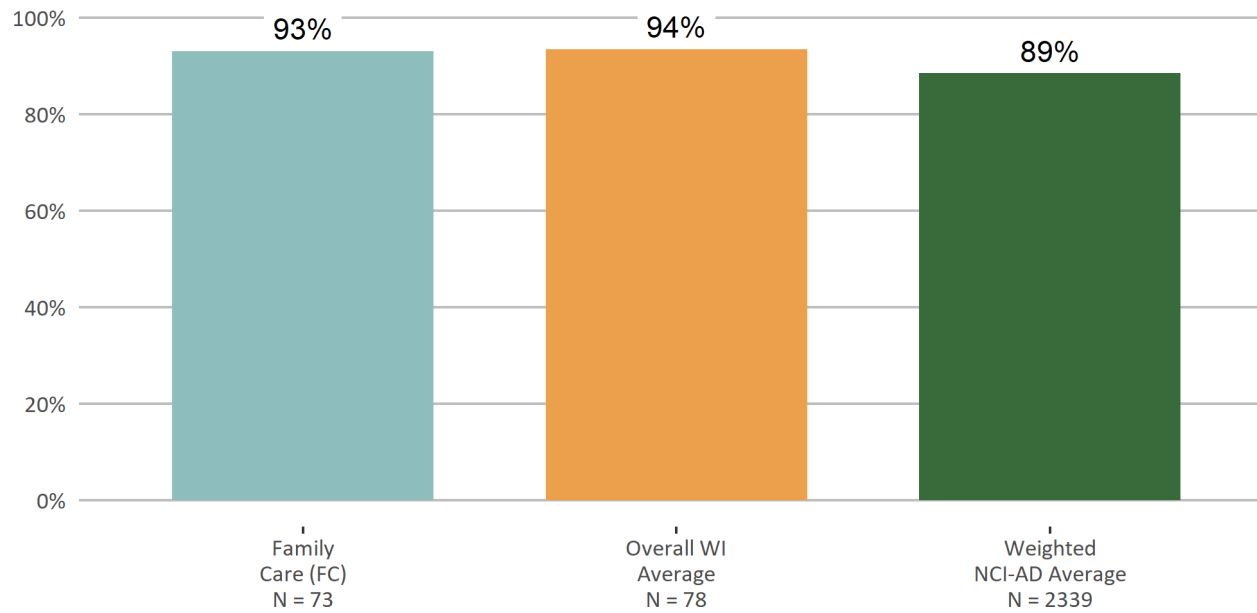


**Table 59. Can choose or change their roommate (if living in a group setting and has a roommate)**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Family Care (FC)	35%	65%	26
<b>Overall WI Average</b>	<b>35%</b>	<b>65%</b>	<b>26</b>
<b>Weighted NCI-AD Average</b>	<b>31%</b>	<b>69%</b>	<b>601</b>



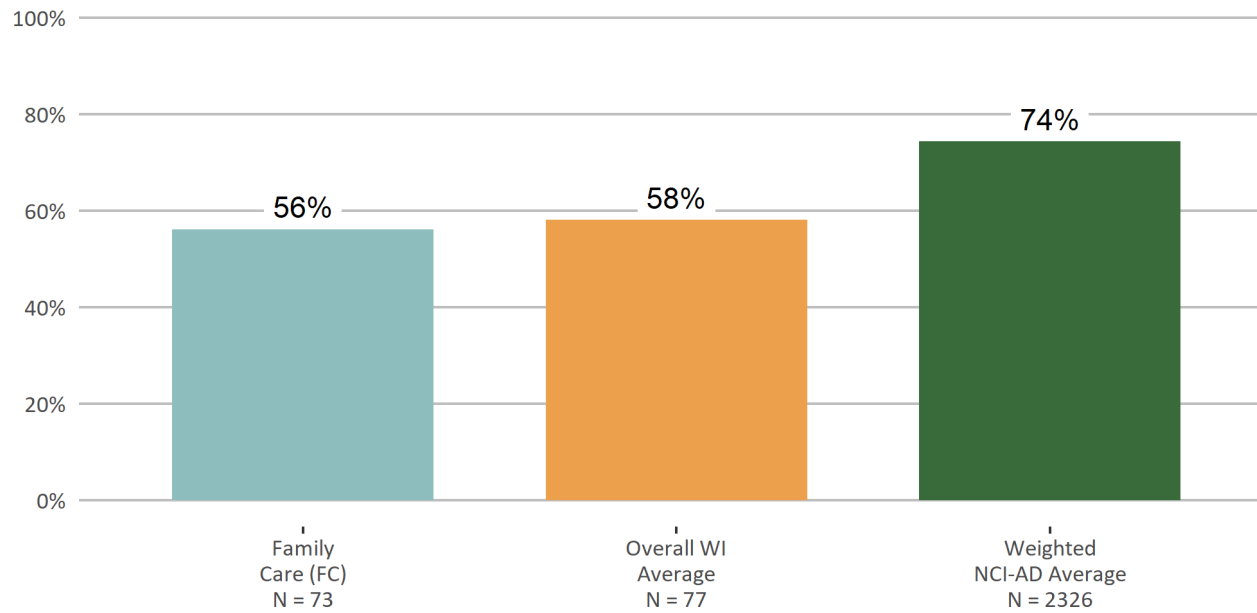
Can always get up and go to bed  
when they want to



**Table 60. Can get up and go to bed when they want to**

<b>Program</b>	<b>Yes, always, or almost always</b>	<b>Some days, sometimes</b>	<b>No, never</b>	<b>N</b>
Family Care (FC)	93%	4%	3%	73
<b>Overall WI Average</b>	<b>94%</b>	<b>4%</b>	<b>3%</b>	<b>78</b>
<b>Weighted NCI-AD Average</b>	<b>89%</b>	<b>9%</b>	<b>3%</b>	<b>2,339</b>

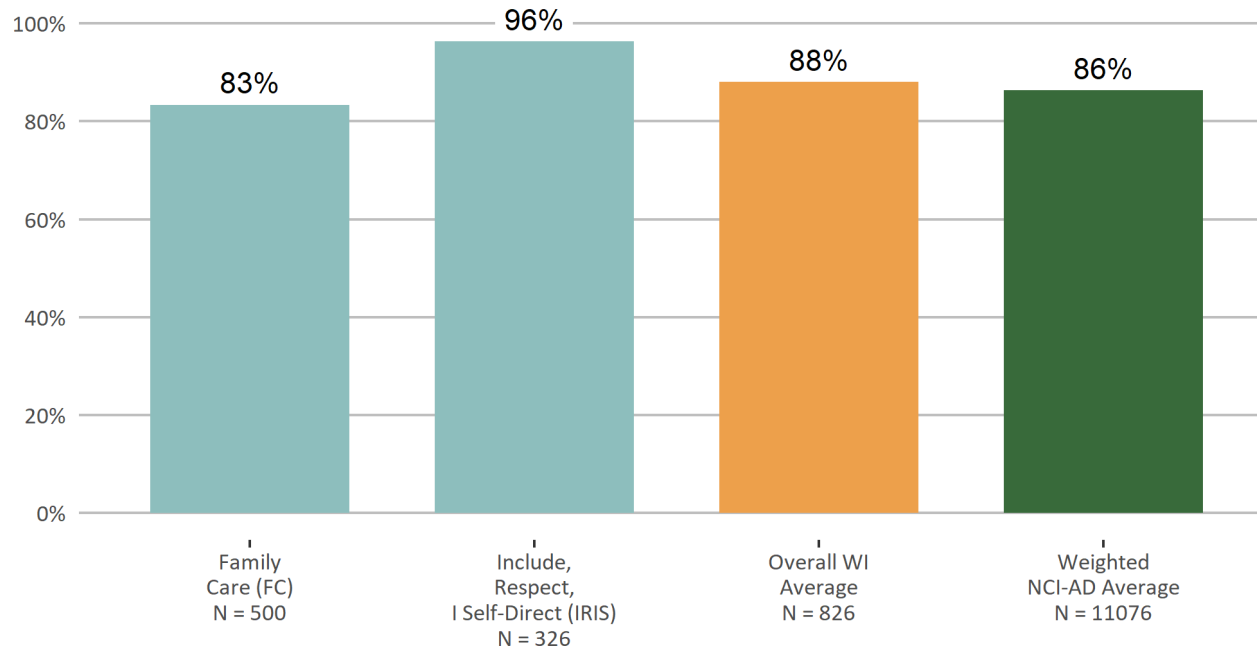
Can always eat their meals when  
they want to



**Table 61. Can eat their meals when they want to**

Program	Yes, always, or almost always	Some days, sometimes	No, never	N
Family Care (FC)	56%	15%	29%	73
<b>Overall WI Average</b>	<b>58%</b>	<b>14%</b>	<b>27%</b>	<b>77</b>
<b>Weighted NCI-AD Average</b>	<b>74%</b>	<b>11%</b>	<b>15%</b>	<b>2,326</b>

### Can choose or change their services

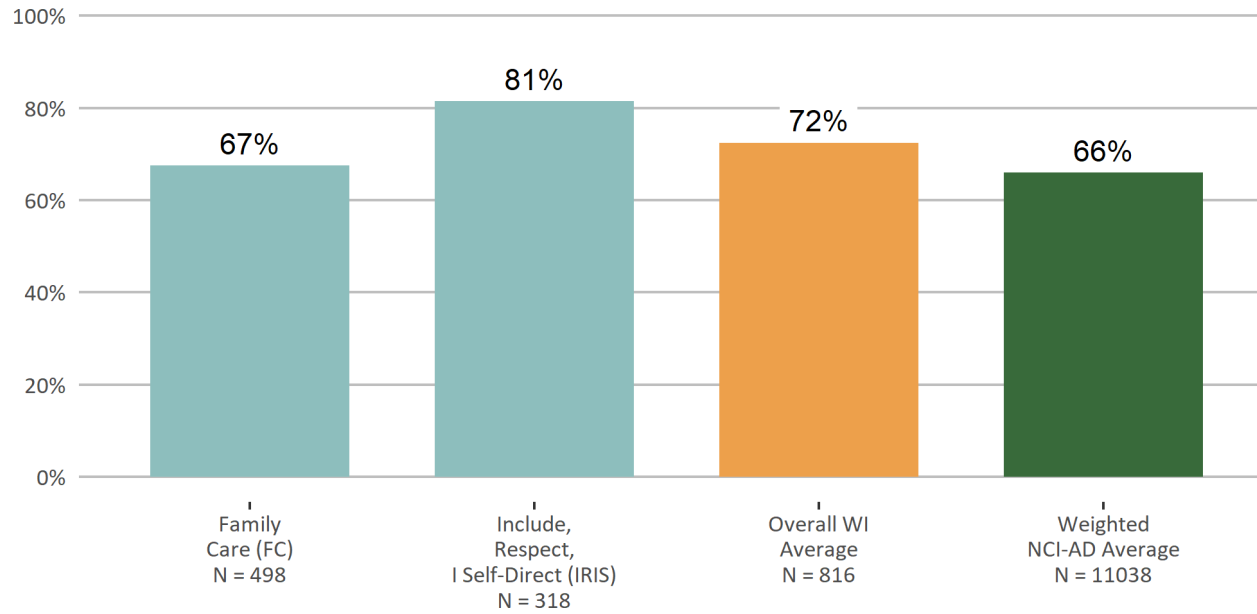


**Table 62. Can choose or change their services**

*Proxy respondents were allowed for this question*

<b>Program</b>	<b>Yes, all services</b>	<b>Sometimes, or some services</b>	<b>No</b>	<b>N</b>
Family Care (FC)	75%	8%	17%	500
Include, Respect, I Self-Direct (IRIS)	91%	6%	4%	326
<b>Overall WI Average</b>	<b>81%</b>	<b>7%</b>	<b>12%</b>	<b>826</b>
<b>Weighted NCI-AD Average</b>	<b>72%</b>	<b>14%</b>	<b>14%</b>	<b>11,076</b>

Can choose or change when and how  
often they receive services



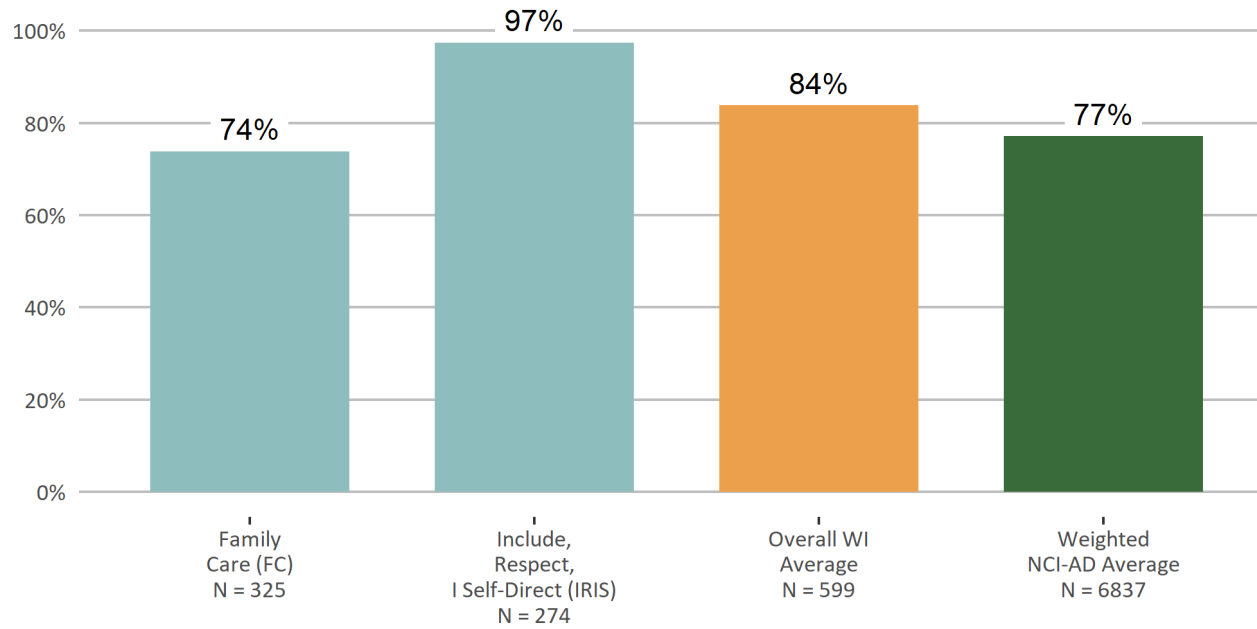
**Table 63. Can choose or change when and how often they receive services**

*Proxy respondents were allowed for this question*

Program	Yes, all services	Sometimes, or some services	No	N
Family Care (FC)	67%	12%	21%	498
Include, Respect, I Self-Direct (IRIS)	81%	8%	10%	318
<b>Overall WI Average</b>	<b>72%</b>	<b>11%</b>	<b>17%</b>	<b>816</b>
<b>Weighted NCI-AD Average</b>	<b>66%</b>	<b>15%</b>	<b>19%</b>	<b>11,038</b>



Can choose or change the people who  
provide paid supports if wants



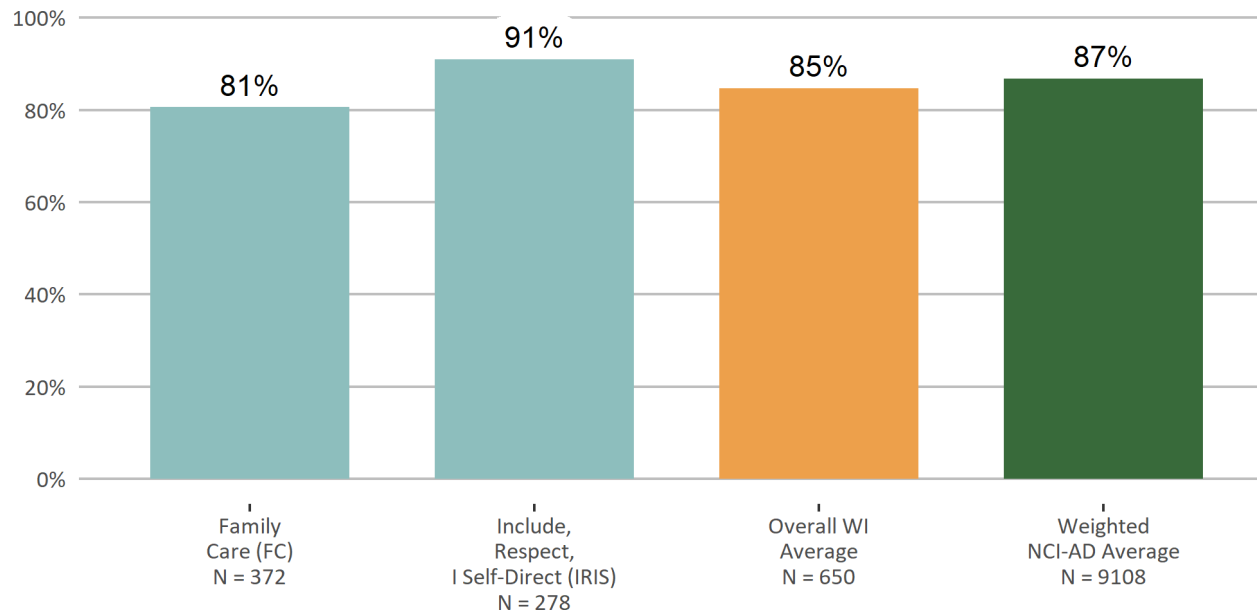
**Table 64. Can choose or change the people who provide paid supports if wants**

*Proxy respondents were allowed for this question*

Program	Yes, all services	Sometimes, or some services	No	N
Family Care (FC)	74%	2%	24%	325
Include, Respect, I Self-Direct (IRIS)	97%	0%	3%	274
<b>Overall WI Average</b>	<b>84%</b>	<b>1%</b>	<b>15%</b>	<b>599</b>
<b>Weighted NCI-AD Average</b>	<b>77%</b>	<b>7%</b>	<b>16%</b>	<b>6,837</b>

## Satisfaction

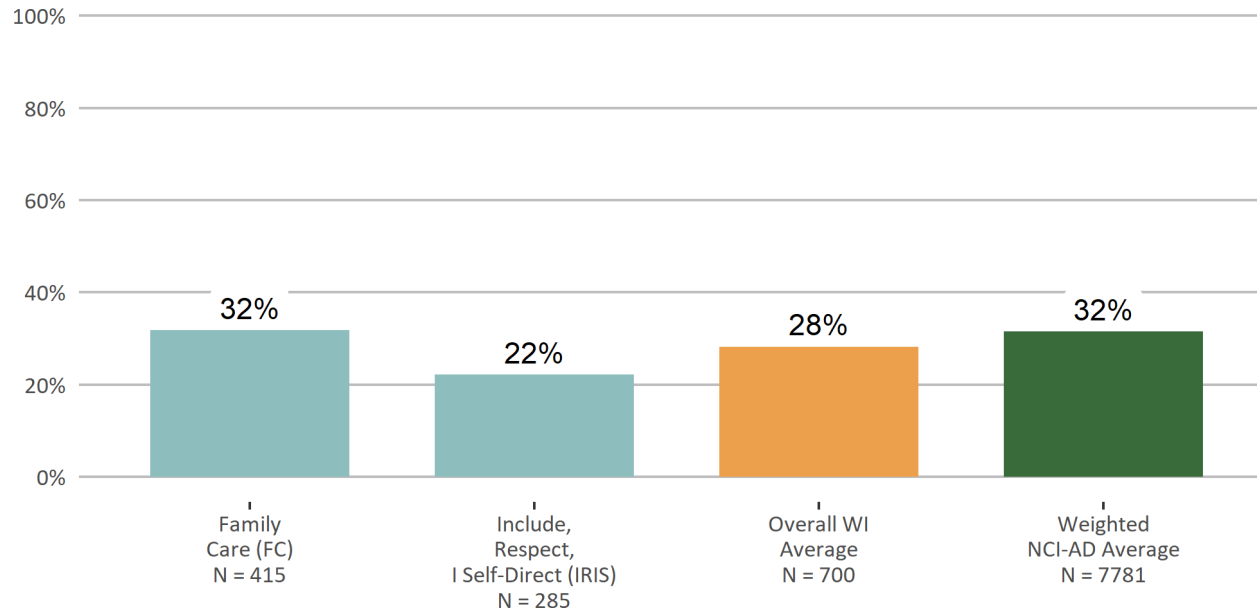
### Services help them live the life they want



**Table 65. Services help them live the life they want**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Family Care (FC)	81%	19%	372
Include, Respect, I Self-Direct (IRIS)	91%	9%	278
<b>Overall WI Average</b>	<b>85%</b>	<b>15%</b>	<b>650</b>
<b>Weighted NCI-AD Average</b>	<b>87%</b>	<b>13%</b>	<b>9,108</b>

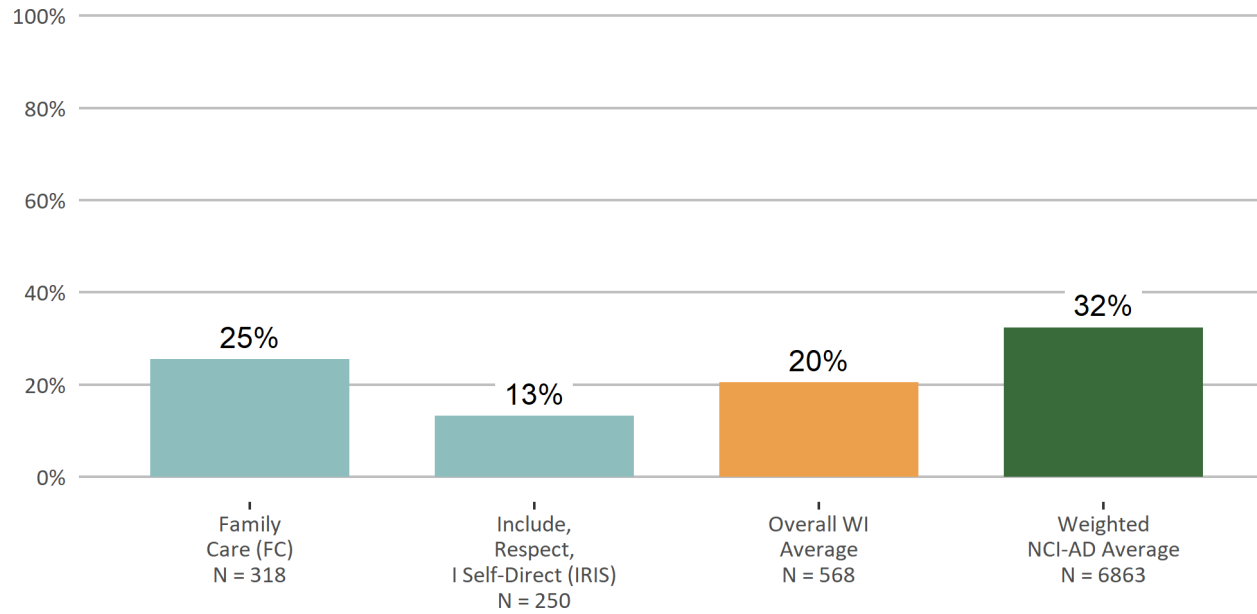
Case manager/care coordinator  
changes too often



**Table 66. Case manager/care coordinator changes too often**

Program	Yes	No	N
Family Care (FC)	32%	68%	415
Include, Respect, I Self-Direct (IRIS)	22%	78%	285
<b>Overall WI Average</b>	<b>28%</b>	<b>72%</b>	<b>700</b>
<b>Weighted NCI-AD Average</b>	<b>32%</b>	<b>68%</b>	<b>7,781</b>

People who are paid to help them  
change too often

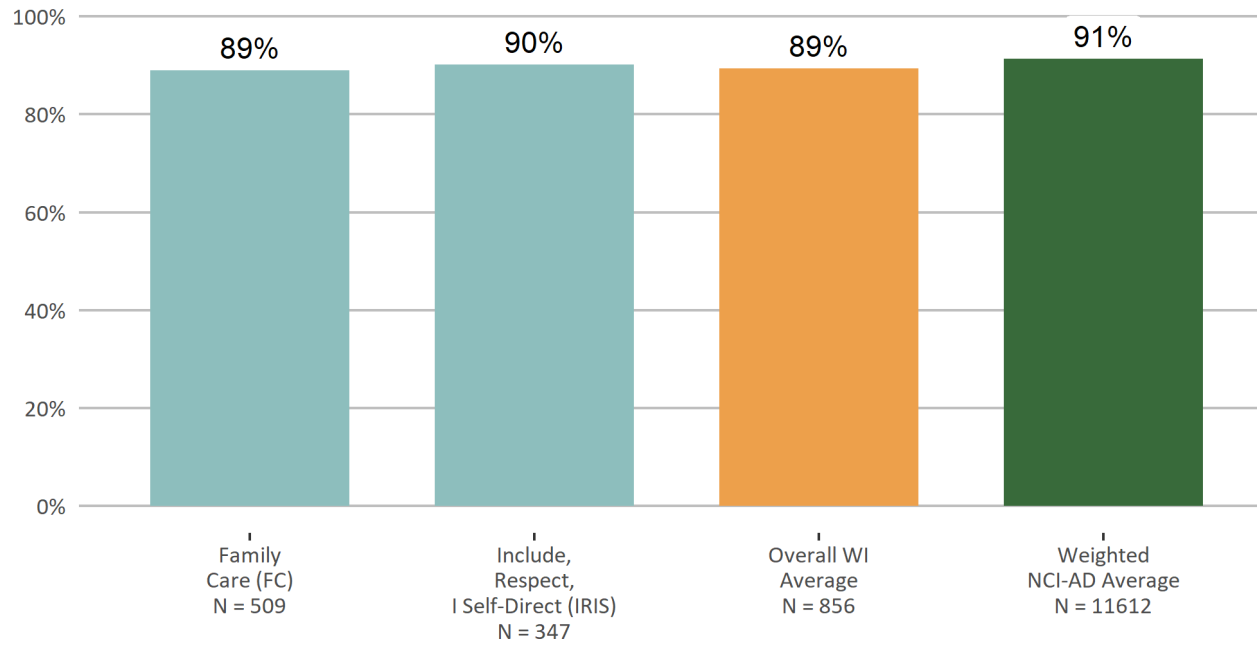




**Table 67. People who are paid to help them change too often**

Program	Yes, all paid support workers, always or almost always	Some or usually	No, never or rarely	N
Family Care (FC)	17%	8%	75%	318
Include, Respect, I Self-Direct (IRIS)	12%	2%	87%	250
<b>Overall WI Average</b>	<b>15%</b>	<b>6%</b>	<b>80%</b>	<b>568</b>
<b>Weighted NCI-AD Average</b>	<b>18%</b>	<b>15%</b>	<b>68%</b>	<b>6,863</b>

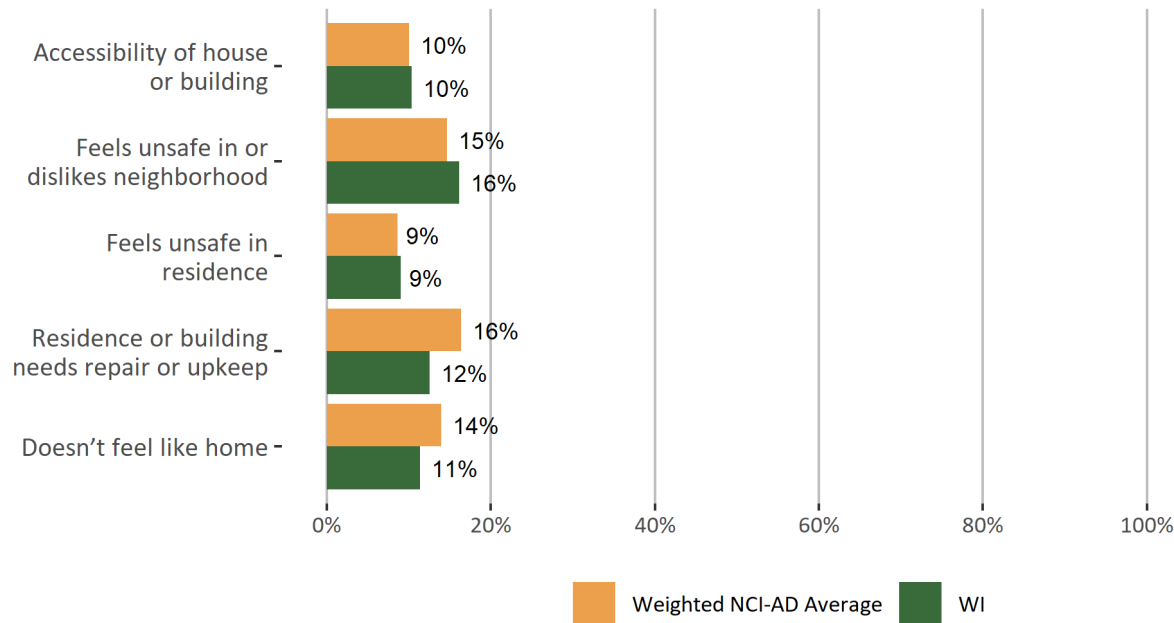
### Likes where they live



**Table 68. Likes where they live**

<b>Program</b>	<b>Yes</b>	<b>In between, most of the time</b>	<b>No</b>	<b>N</b>
Family Care (FC)	82%	7%	11%	509
Include, Respect, I Self-Direct (IRIS)	81%	9%	10%	347
<b>Overall WI Average</b>	<b>82%</b>	<b>8%</b>	<b>11%</b>	<b>856</b>
<b>Weighted NCI-AD Average</b>	<b>83%</b>	<b>9%</b>	<b>9%</b>	<b>11,612</b>

### Reasons does not like where they live (if does not always like where they live)

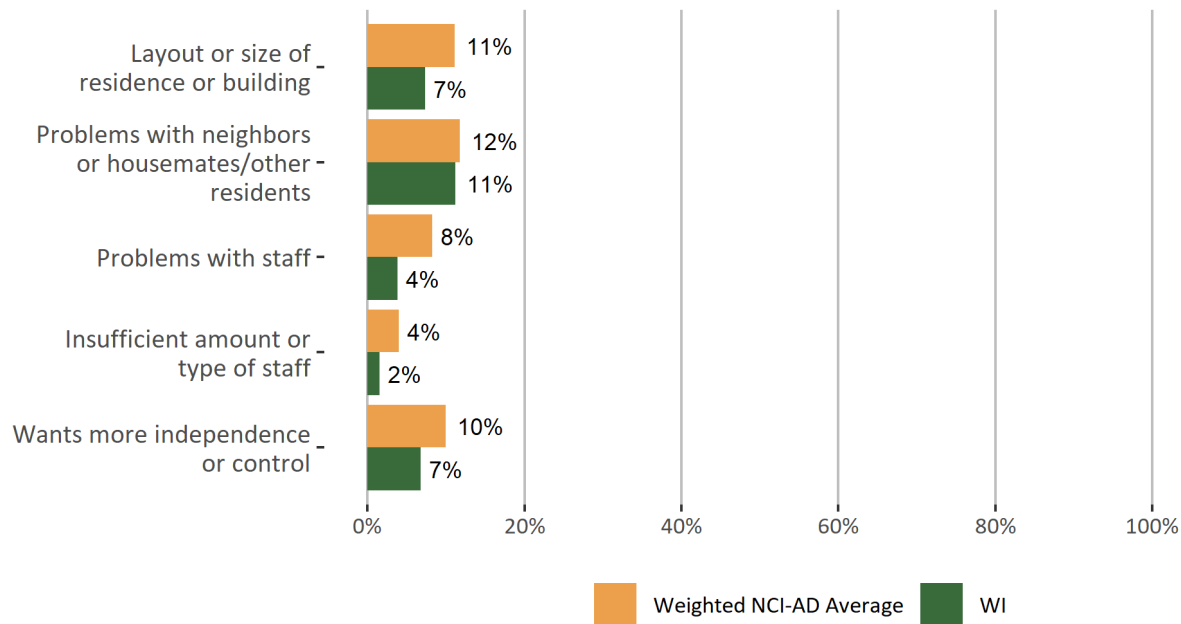


**Table 69A. Reasons does not like where they live (if does not always like where they live)**

*Categories are not mutually exclusive, therefore N is not shown.*

<b>Program</b>	<b>Accessibility of house or building</b>	<b>Feels unsafe in or dislikes neighborhood</b>	<b>Feels unsafe in residence</b>	<b>Residence or building needs repair or upkeep</b>	<b>Doesn't feel like home</b>
Family Care (FC)	6%	9%	6%	7%	9%
Include, Respect, I Self-Direct (IRIS)	4%	7%	3%	5%	3%
<b>Overall WI Average</b>	<b>10%</b>	<b>16%</b>	<b>9%</b>	<b>12%</b>	<b>11%</b>
<b>Weighted NCI-AD Average</b>	<b>10%</b>	<b>15%</b>	<b>9%</b>	<b>16%</b>	<b>14%</b>

Reasons does not like where they live (if does not always like where they live) (continued)

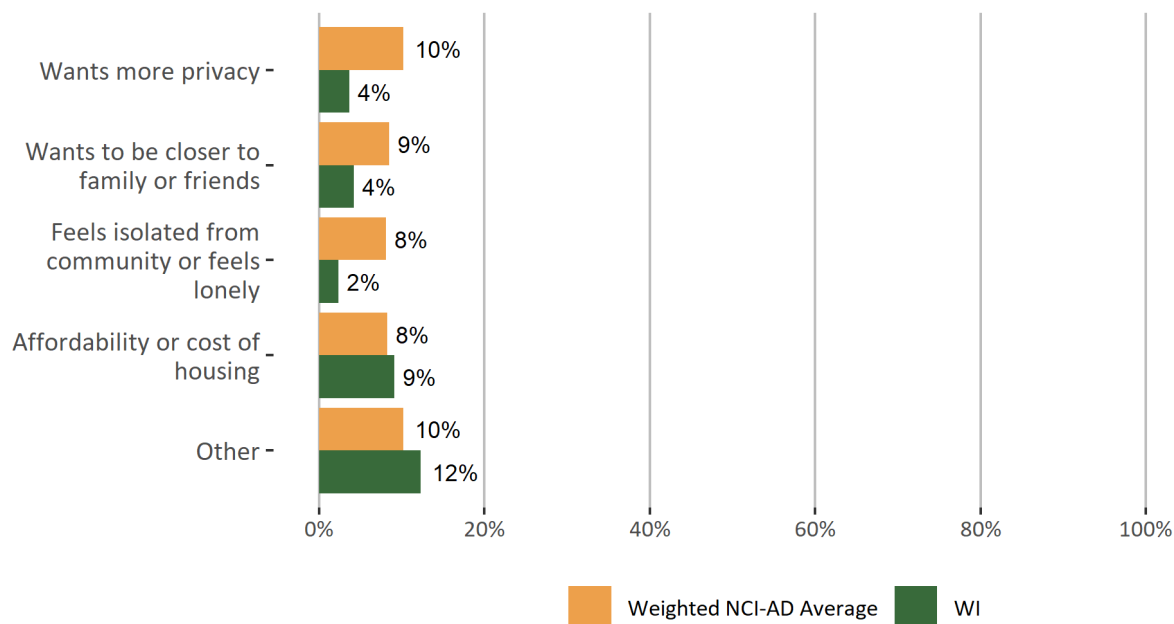


**Table 69B. Reasons does not like where they live (if does not always like where they live) (continued)**

*Categories are not mutually exclusive, therefore N is not shown.*

<b>Program</b>	<b>Layout or size of residence or building</b>	<b>Problems with neighbors or housemates/other residents</b>	<b>Problems with staff</b>	<b>Insufficient amount or type of staff</b>	<b>Wants more independence or control</b>
Family Care (FC)	4%	8%	3%	2%	5%
Include, Respect, I Self-Direct (IRIS)	3%	3%	1%	0%	2%
<b>Overall WI Average</b>	<b>7%</b>	<b>11%</b>	<b>4%</b>	<b>2%</b>	<b>7%</b>
<b>Weighted NCI-AD Average</b>	<b>11%</b>	<b>12%</b>	<b>8%</b>	<b>4%</b>	<b>10%</b>

### Reasons does not like where they live (if does not always like where they live) (continued)



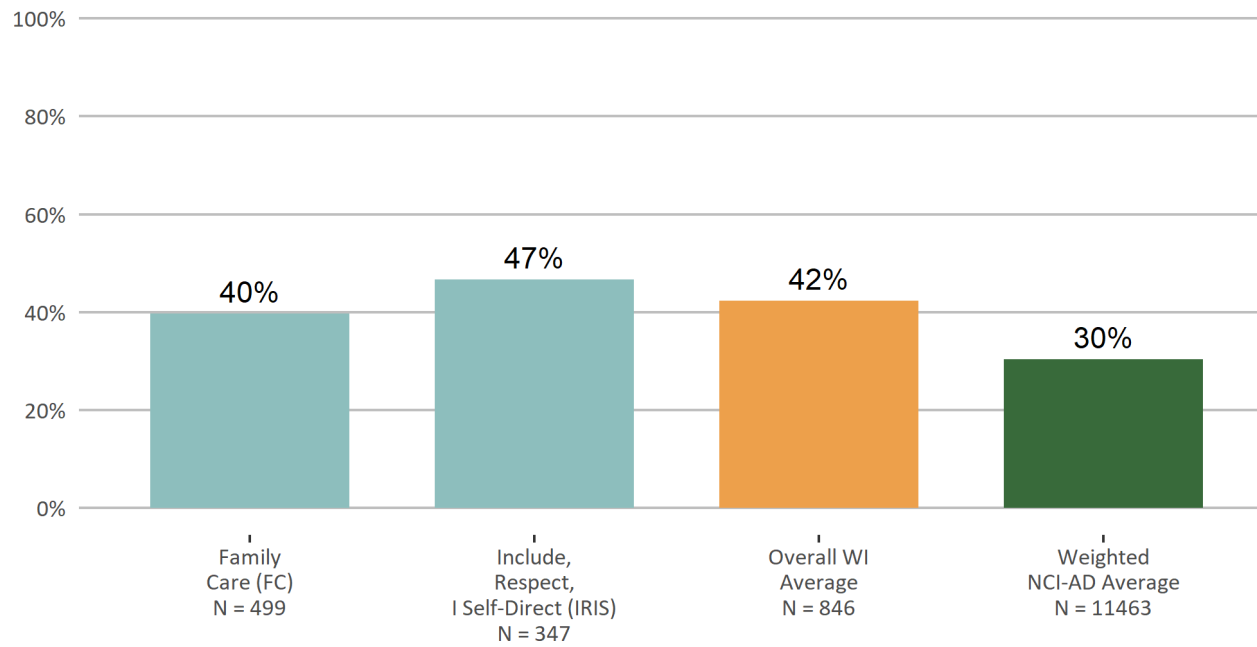


**Table 69C. Reasons does not like where they live (if does not always like where they live) (continued)**

*Categories are not mutually exclusive, therefore N is not shown.*

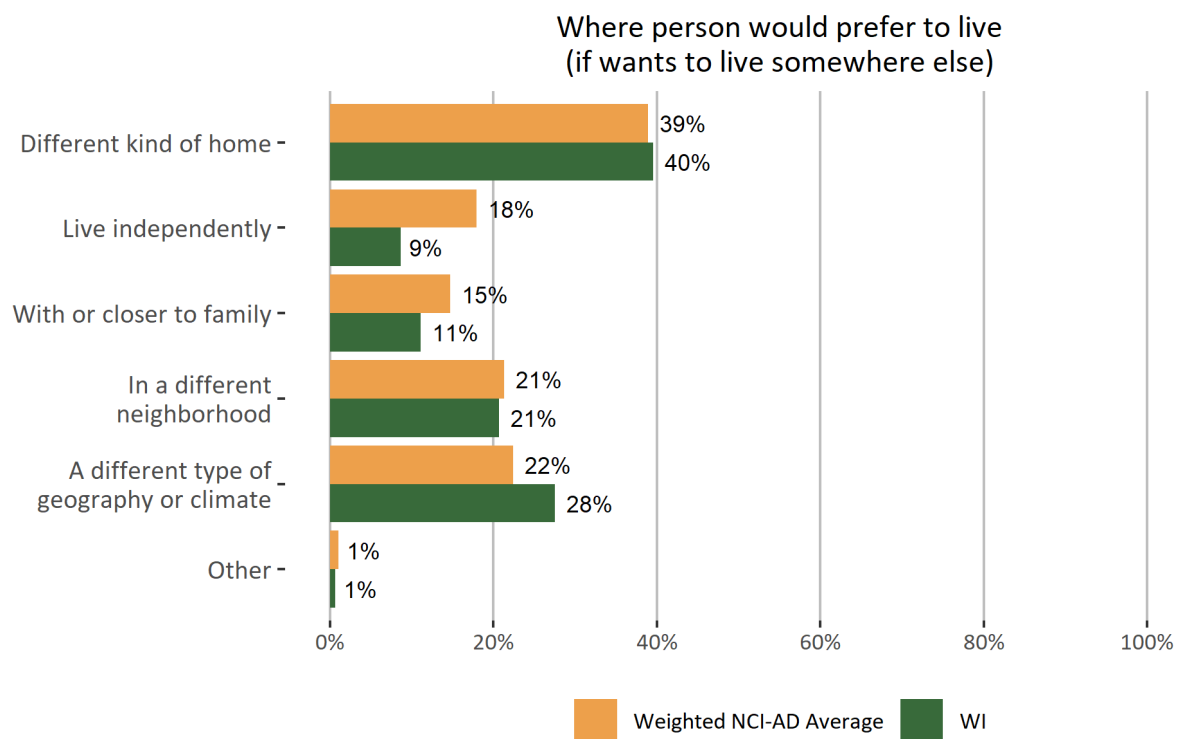
<b>Program</b>	<b>Wants more privacy</b>	<b>Wants to be closer to family or friends</b>	<b>Feels isolated from community or feels lonely</b>	<b>Affordability or cost of housing</b>	<b>Other</b>
Family Care (FC)	2%	1%	2%	7%	5%
Include, Respect, I Self-Direct (IRIS)	1%	3%	0%	2%	7%
<b>Overall WI Average</b>	<b>4%</b>	<b>4%</b>	<b>2%</b>	<b>9%</b>	<b>12%</b>
<b>Weighted NCI-AD Average</b>	<b>10%</b>	<b>9%</b>	<b>8%</b>	<b>8%</b>	<b>10%</b>

### Wants to live somewhere else



**Table 70. Wants to live somewhere else**

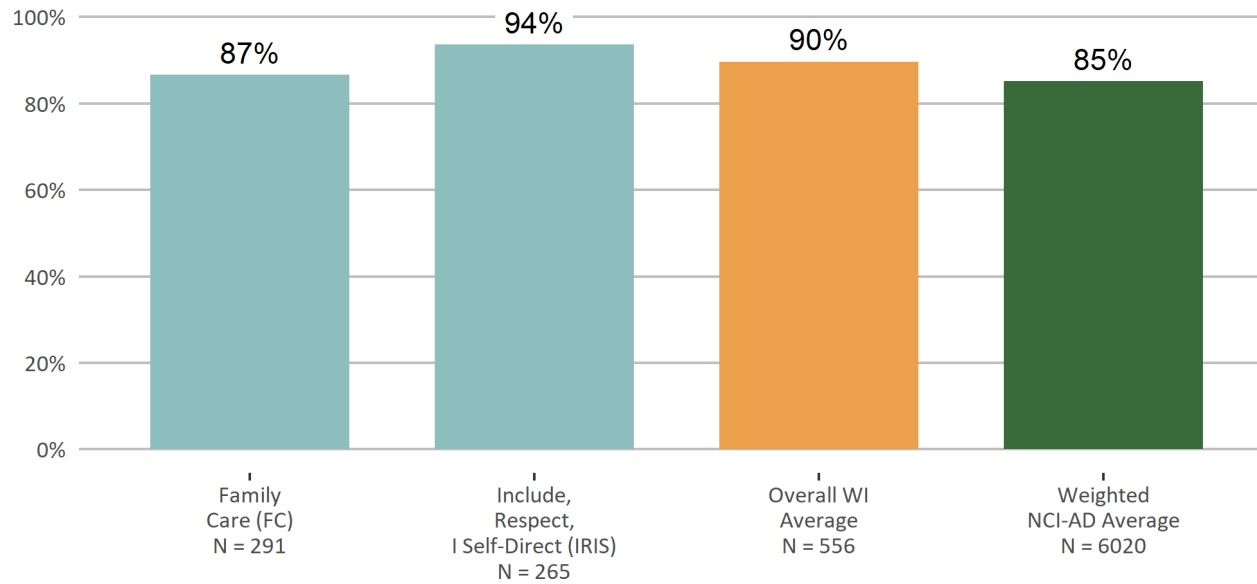
<b>Program</b>	<b>Yes</b>	<b>Maybe</b>	<b>No</b>	<b>N</b>
Family Care (FC)	31%	9%	60%	499
Include, Respect, I Self-Direct (IRIS)	37%	9%	53%	347
<b>Overall WI Average</b>	<b>33%</b>	<b>9%</b>	<b>58%</b>	<b>846</b>
<b>Weighted NCI-AD Average</b>	<b>22%</b>	<b>9%</b>	<b>70%</b>	<b>11,463</b>



**Table 71. Where person would prefer to live (if wants to live somewhere else)**

<b>Program</b>	<b>Different kind of home</b>	<b>Live independently</b>	<b>With or closer to family</b>	<b>In a different neighborhood</b>	<b>A different type of geography or climate</b>	<b>Other</b>
Family Care (FC)	23%	6%	8%	12%	14%	0%
Include, Respect, I Self-Direct (IRIS)	17%	2%	3%	8%	13%	1%
<b>Overall WI Average</b>	<b>40%</b>	<b>9%</b>	<b>11%</b>	<b>21%</b>	<b>28%</b>	<b>1%</b>
<b>Weighted NCI-AD Average</b>	<b>39%</b>	<b>18%</b>	<b>15%</b>	<b>21%</b>	<b>22%</b>	<b>1%</b>

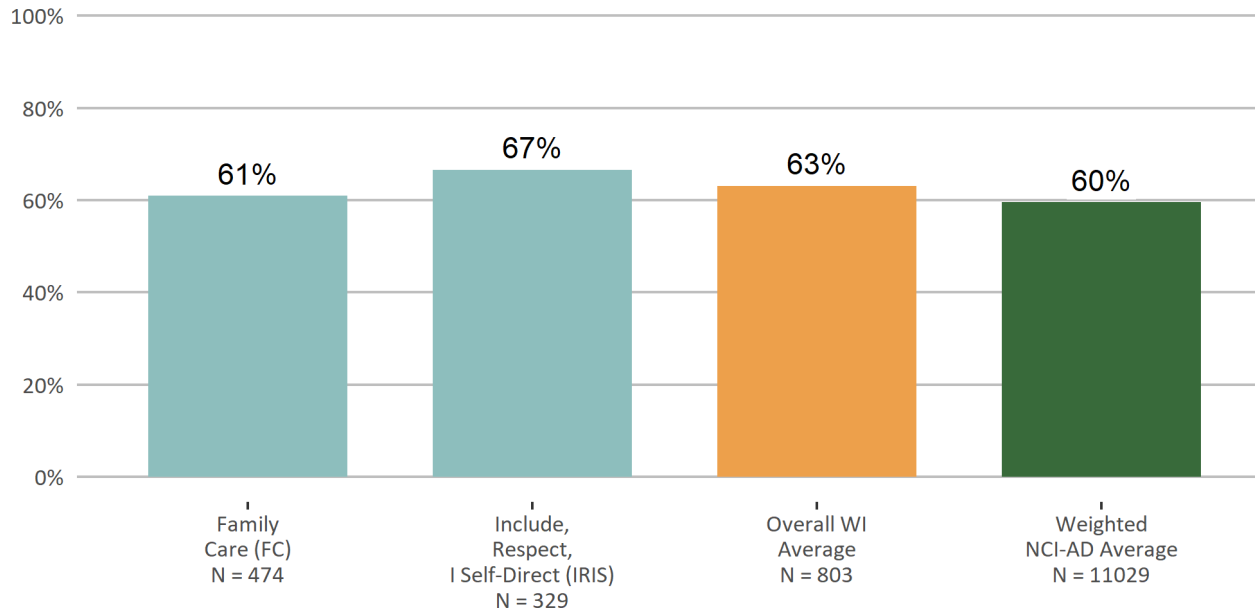
People who are paid to help them  
always do things the way they want  
them done



**Table 72. People who are paid to help them do things the way they want them done**

Program	Yes, all paid support workers, always or almost always	Some or usually	No, never or rarely	N
Family Care (FC)	87%	10%	3%	291
Include, Respect, I Self-Direct (IRIS)	94%	5%	1%	265
<b>Overall WI Average</b>	<b>90%</b>	<b>8%</b>	<b>2%</b>	<b>556</b>
<b>Weighted NCI-AD Average</b>	<b>85%</b>	<b>12%</b>	<b>3%</b>	<b>6,020</b>

Usually likes how they spend their  
time during the day



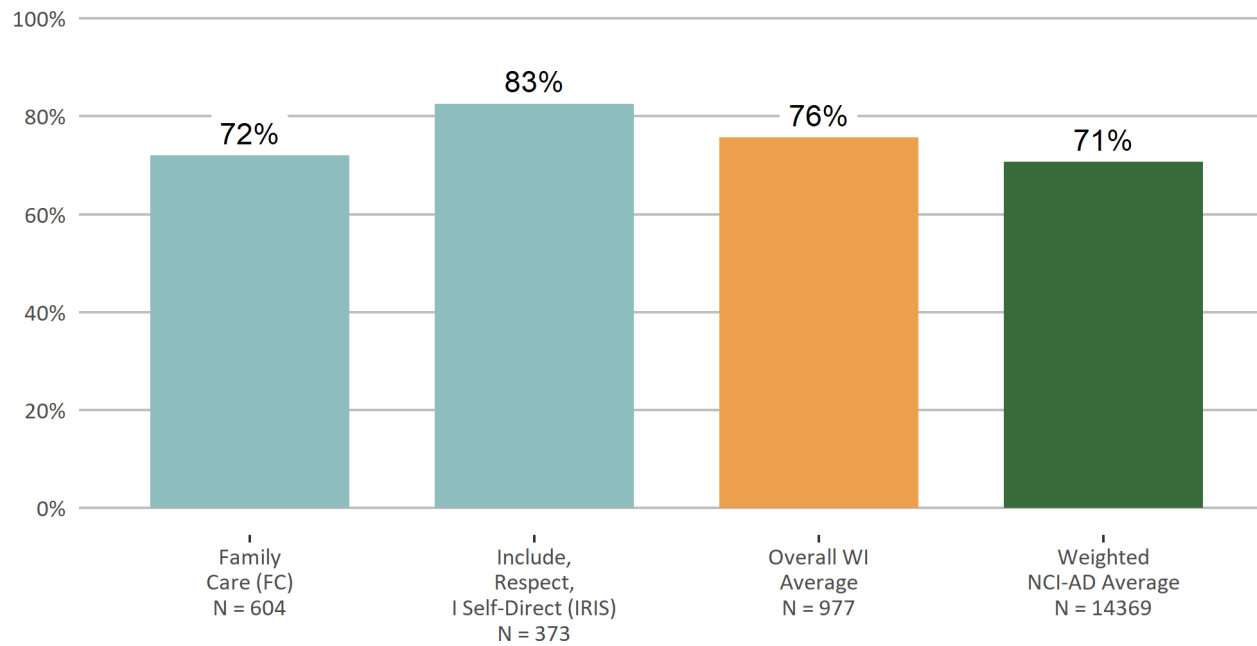


**Table 73. Usually likes how they spend their time during the day**

Program	Yes, always, or almost always	Sometimes	No, never or rarely	N
Family Care (FC)	61%	25%	14%	474
Include, Respect, I Self-Direct (IRIS)	67%	23%	11%	329
<b>Overall WI Average</b>	<b>63%</b>	<b>24%</b>	<b>13%</b>	<b>803</b>
<b>Weighted NCI-AD Average</b>	<b>60%</b>	<b>31%</b>	<b>9%</b>	<b>11,029</b>

## Technology

### Has access to the internet

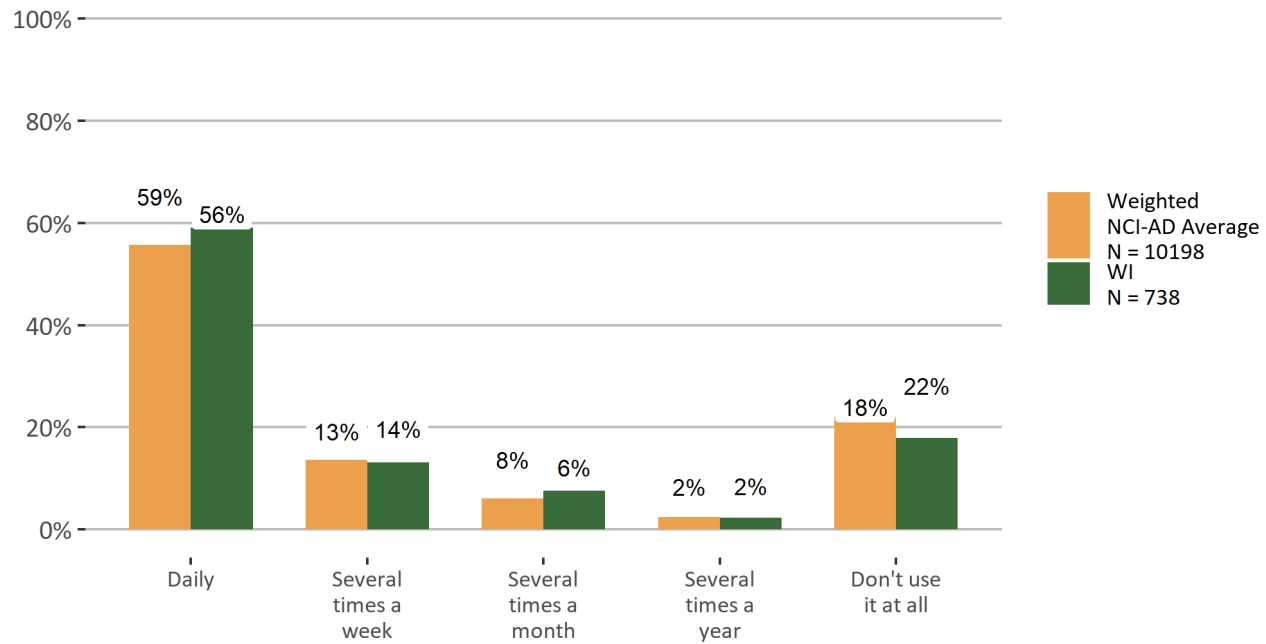


**Table 74. Has access to the internet**

*Proxy respondents were allowed for this question*

<b>Program</b>	<b>Yes</b>	<b>Sometimes</b>	<b>No</b>	<b>N</b>
Family Care (FC)	71%	1%	28%	604
Include, Respect, I Self-Direct (IRIS)	82%	1%	17%	373
<b>Overall WI Average</b>	<b>74%</b>	<b>1%</b>	<b>24%</b>	<b>977</b>
<b>Weighted NCI-AD Average</b>	<b>69%</b>	<b>2%</b>	<b>29%</b>	<b>14,369</b>

### Frequency of internet use

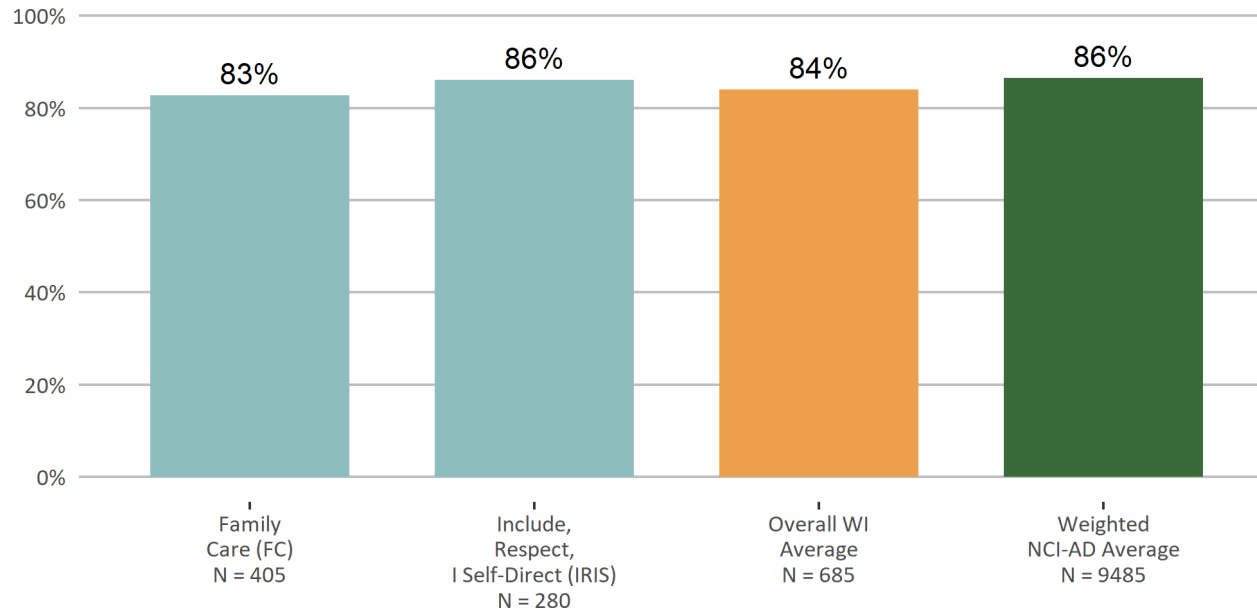


**Table 75. Frequency with which people use the internet**

*Proxy respondents were allowed for this question*

Program	Daily	Several times a week	Several times a month	Several times a year	Don't use it at all	N
Family Care (FC)	61%	12%	7%	2%	17%	433
Include, Respect, I Self-Direct (IRIS)	55%	14%	8%	3%	20%	305
<b>Overall WI Average</b>	<b>59%</b>	<b>13%</b>	<b>8%</b>	<b>2%</b>	<b>18%</b>	<b>738</b>
<b>Weighted NCI-AD Average</b>	<b>56%</b>	<b>14%</b>	<b>6%</b>	<b>2%</b>	<b>22%</b>	<b>10,198</b>

Always has a stable internet connection



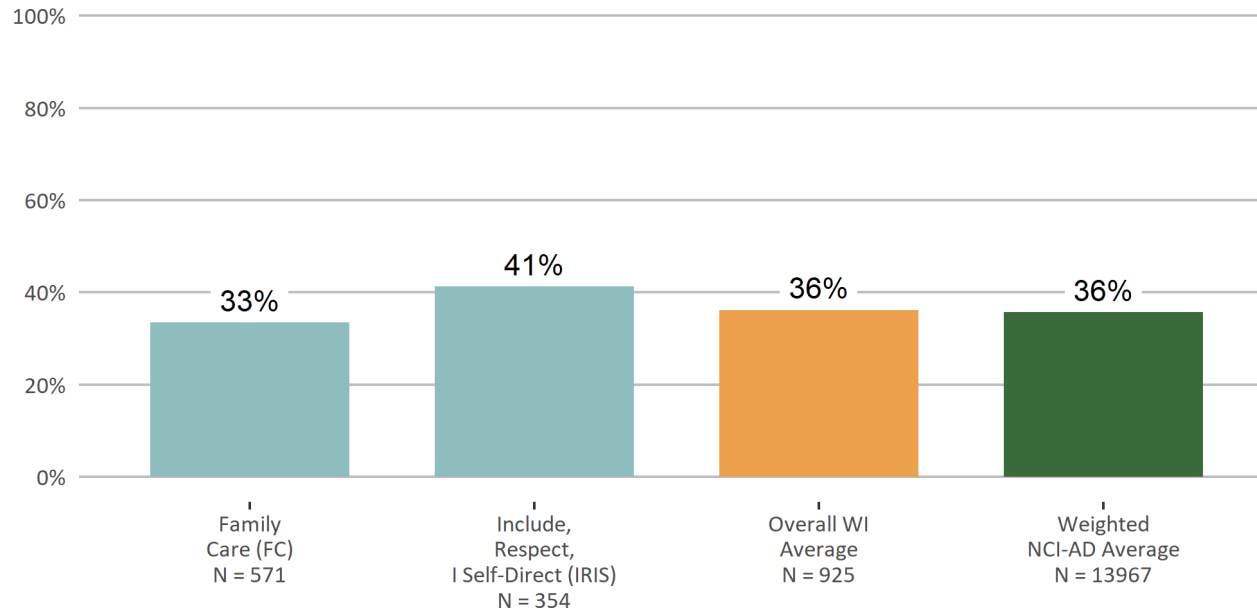
**Table 76. Always has a stable internet connection**

*Proxy respondents were allowed for this question*

Program	Always works	Sometimes works	Rarely or never works	N
Family Care (FC)	83%	15%	2%	405
Include, Respect, I Self-Direct (IRIS)	86%	12%	2%	280
<b>Overall WI Average</b>	<b>84%</b>	<b>14%</b>	<b>2%</b>	<b>685</b>
<b>Weighted NCI-AD Average</b>	<b>86%</b>	<b>13%</b>	<b>1%</b>	<b>9,485</b>



Has talked to health professionals  
using video conference/telehealth

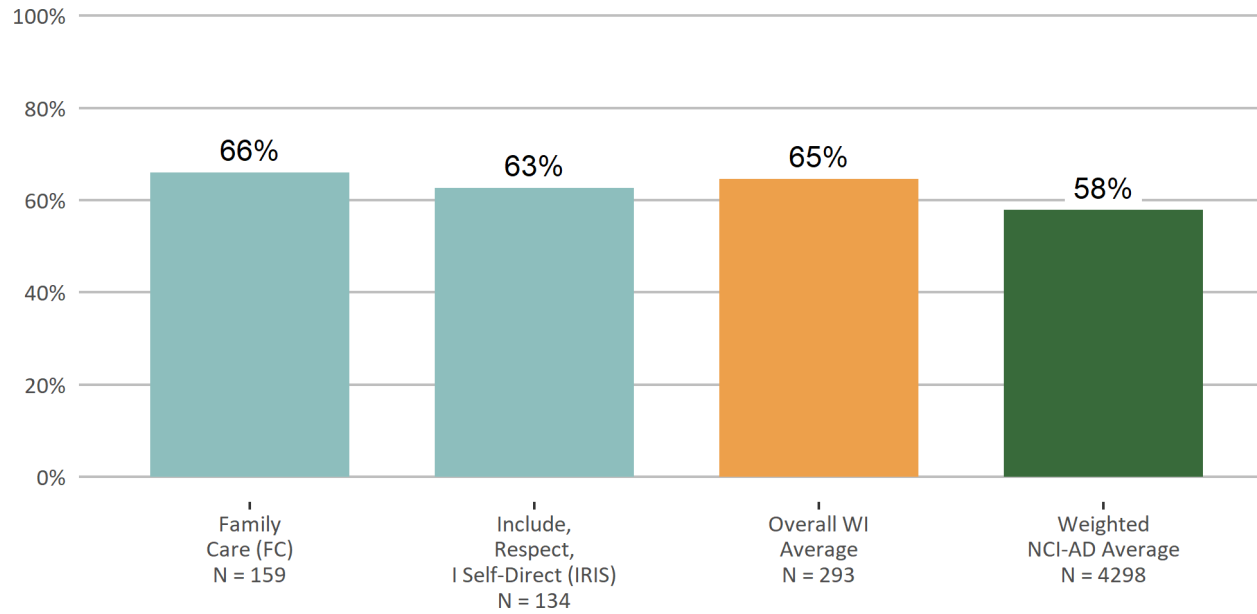


**Table 77. Has talked to health professionals using video conference/telehealth**

*Proxy respondents were allowed for this question*

Program	Yes	No	N
Family Care (FC)	33%	67%	571
Include, Respect, I Self-Direct (IRIS)	41%	59%	354
<b>Overall WI Average</b>	<b>36%</b>	<b>64%</b>	<b>925</b>
<b>Weighted NCI-AD Average</b>	<b>36%</b>	<b>64%</b>	<b>13,967</b>

Liked talking to health care providers using telehealth



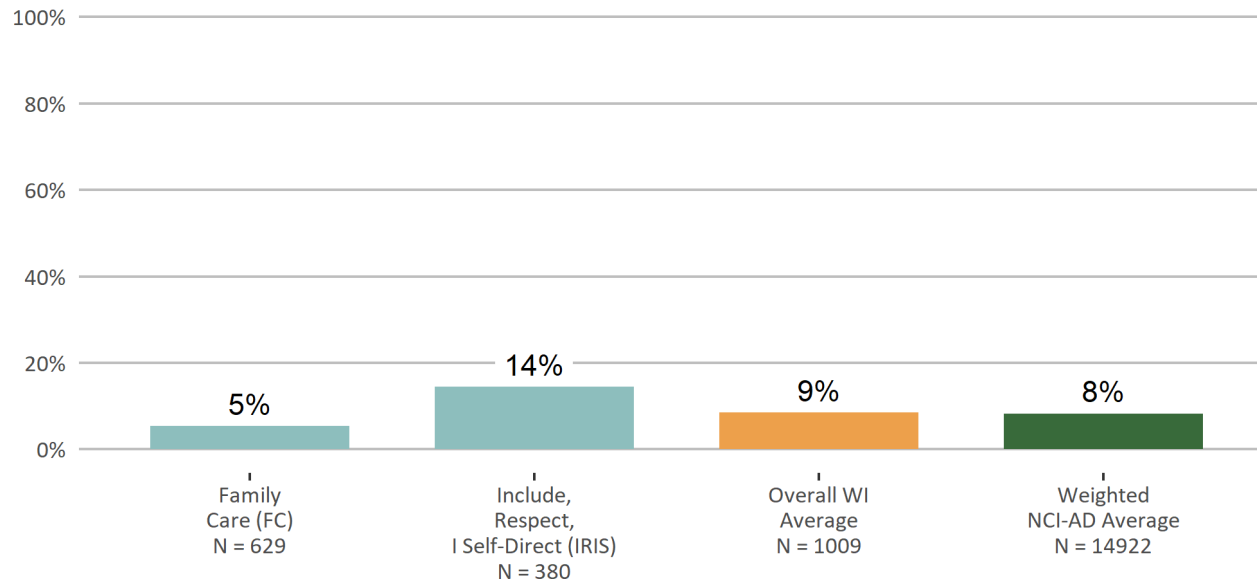
**Table 78. Liked talking to health care providers using telehealth**

*New question in 2022-2023.*

Program	Yes, completely	Yes, in part	No	N
Family Care (FC)	66%	20%	14%	159
Include, Respect, I Self-Direct (IRIS)	63%	21%	16%	134
<b>Overall WI Average</b>	<b>65%</b>	<b>20%</b>	<b>15%</b>	<b>293</b>
<b>Weighted NCI-AD Average</b>	<b>58%</b>	<b>24%</b>	<b>18%</b>	<b>4,298</b>

## *Access to Needed Equipment*

Needs grab bars in the bathroom or  
elsewhere in their home but do not  
have them

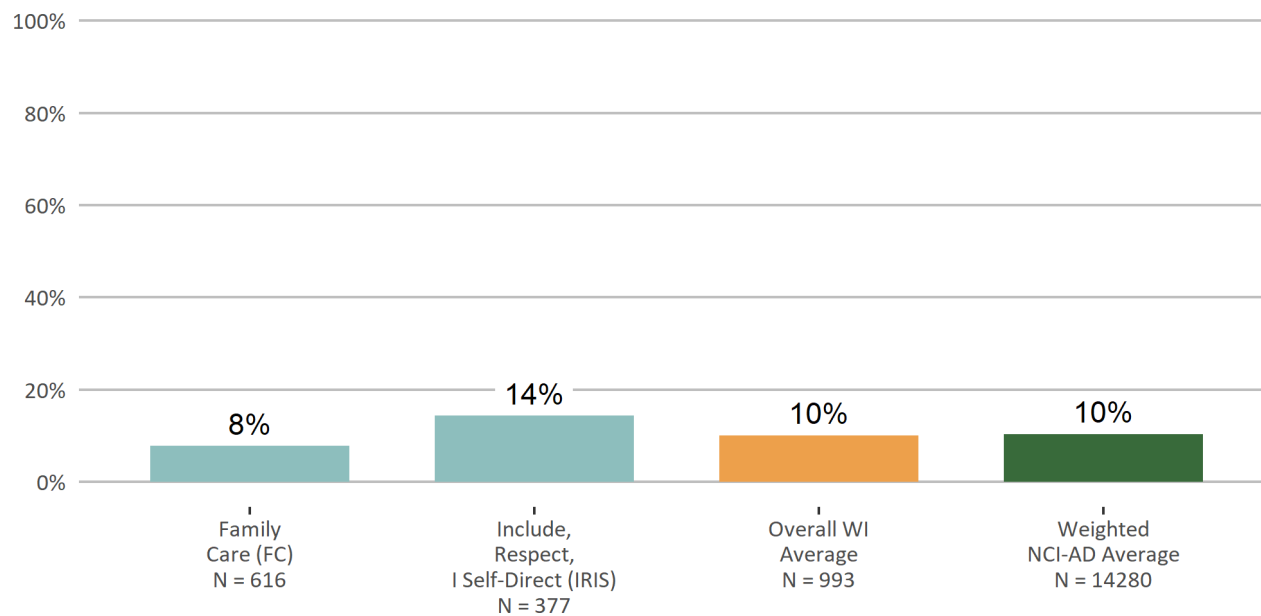


**Table 79. Needs grab bars in the bathroom or elsewhere in their home but does not have them**

*Proxy respondents were allowed for this question.*

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Family Care (FC)	5%	3%	72%	20%	629
Include, Respect, I Self-Direct (IRIS)	14%	7%	58%	21%	380
<b>Overall WI Average</b>	<b>9%</b>	<b>4%</b>	<b>67%</b>	<b>20%</b>	<b>1,009</b>
<b>Weighted NCI-AD Average</b>	<b>8%</b>	<b>6%</b>	<b>69%</b>	<b>17%</b>	<b>14,922</b>

Needs other bathroom modifications  
but does not have them



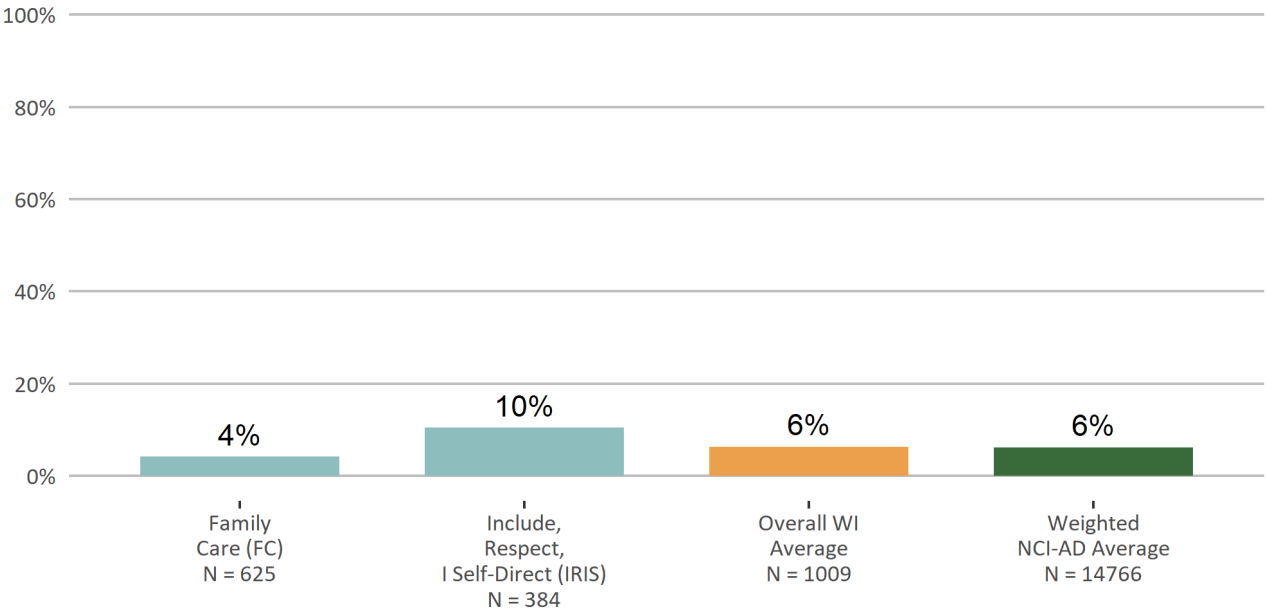


**Table 80. Needs other bathroom modifications but does not have them**

*Proxy respondents were allowed for this question.*

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Family Care (FC)	8%	1%	31%	60%	616
Include, Respect, I Self-Direct (IRIS)	14%	5%	28%	53%	377
<b>Overall WI Average</b>	<b>10%</b>	<b>2%</b>	<b>30%</b>	<b>58%</b>	<b>993</b>
<b>Weighted NCI-AD Average</b>	<b>10%</b>	<b>3%</b>	<b>32%</b>	<b>55%</b>	<b>14,280</b>

Needs a shower chair but does not have one

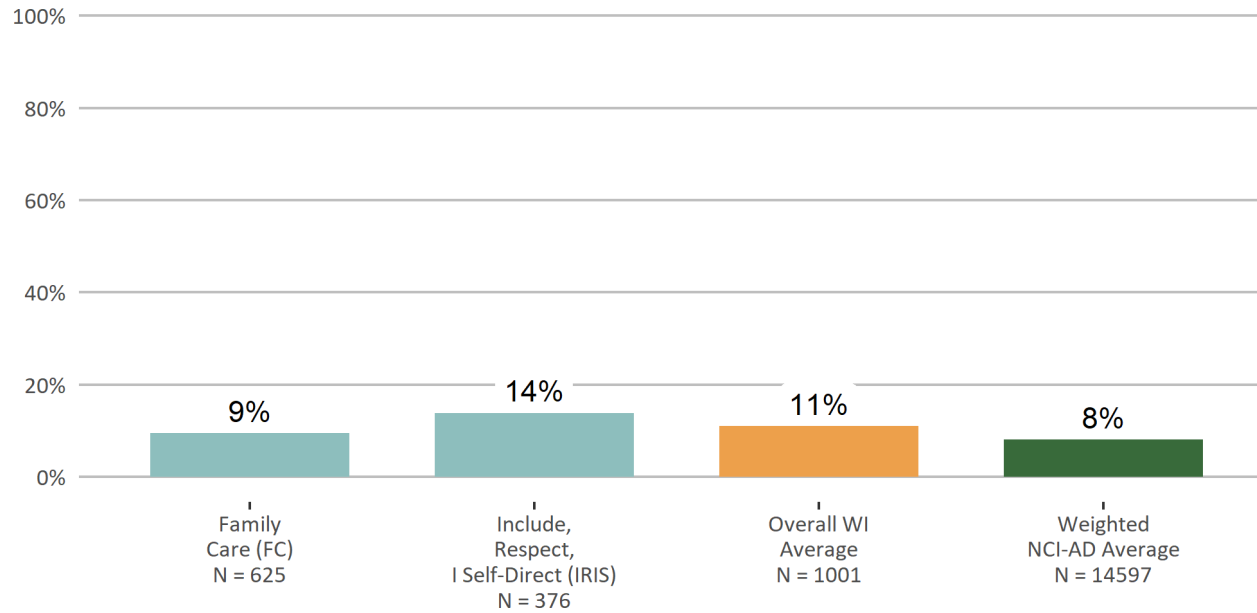


**Table 81. Needs a shower chair but does not have one**

*Proxy respondents were allowed for this question.*

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Family Care (FC)	4%	3%	70%	23%	625
Include, Respect, I Self-Direct (IRIS)	10%	8%	67%	15%	384
<b>Overall WI Average</b>	<b>6%</b>	<b>5%</b>	<b>69%</b>	<b>20%</b>	<b>1,009</b>
<b>Weighted NCI-AD Average</b>	<b>6%</b>	<b>5%</b>	<b>69%</b>	<b>19%</b>	<b>14,766</b>

Needs a specialized bed but does  
not have one

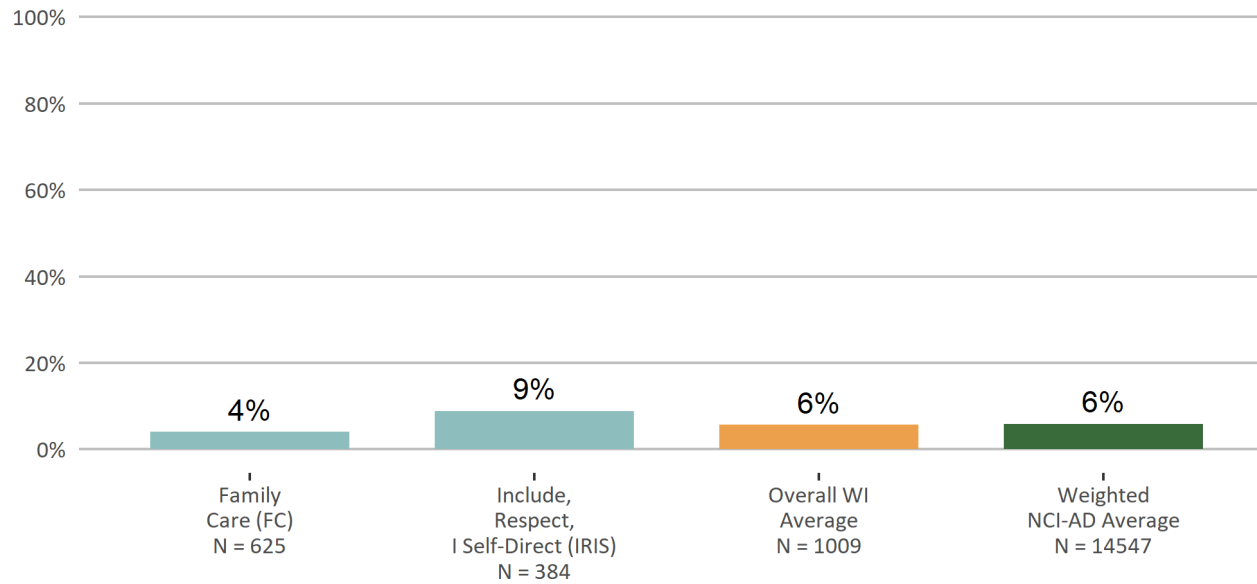


**Table 82. Needs a specialized bed but does not have one**

*Proxy respondents were allowed for this question.*

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Family Care (FC)	9%	3%	20%	67%	625
Include, Respect, I Self-Direct (IRIS)	14%	4%	18%	64%	376
<b>Overall WI Average</b>	<b>11%</b>	<b>3%</b>	<b>19%</b>	<b>66%</b>	<b>1,001</b>
<b>Weighted NCI-AD Average</b>	<b>8%</b>	<b>4%</b>	<b>29%</b>	<b>60%</b>	<b>14,597</b>

Need for a ramp (either inside or outside of their residence) but does not have one

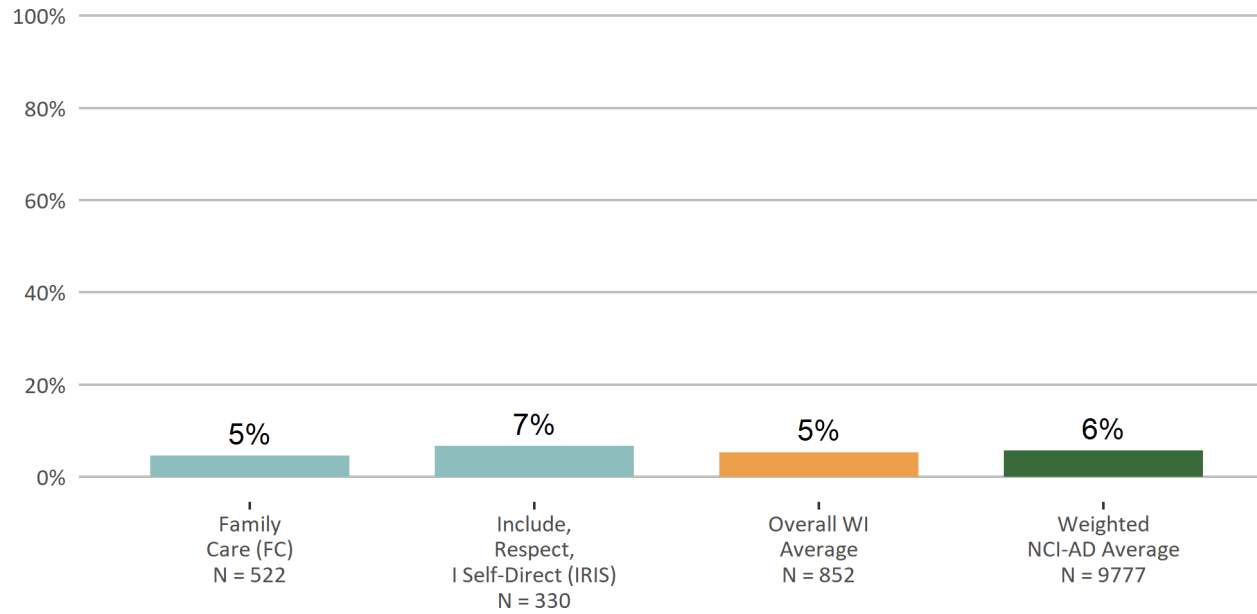


**Table 83. Need for a ramp (either inside or outside of their residence) but does not have one**

*Proxy respondents were allowed for this question.*

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Family Care (FC)	4%	1%	34%	61%	625
Include, Respect, I Self-Direct (IRIS)	9%	3%	19%	69%	384
<b>Overall WI Average</b>	<b>6%</b>	<b>2%</b>	<b>29%</b>	<b>64%</b>	<b>1,009</b>
<b>Weighted NCI-AD Average</b>	<b>6%</b>	<b>3%</b>	<b>35%</b>	<b>56%</b>	<b>14,547</b>

### Needs other home modifications that does not have



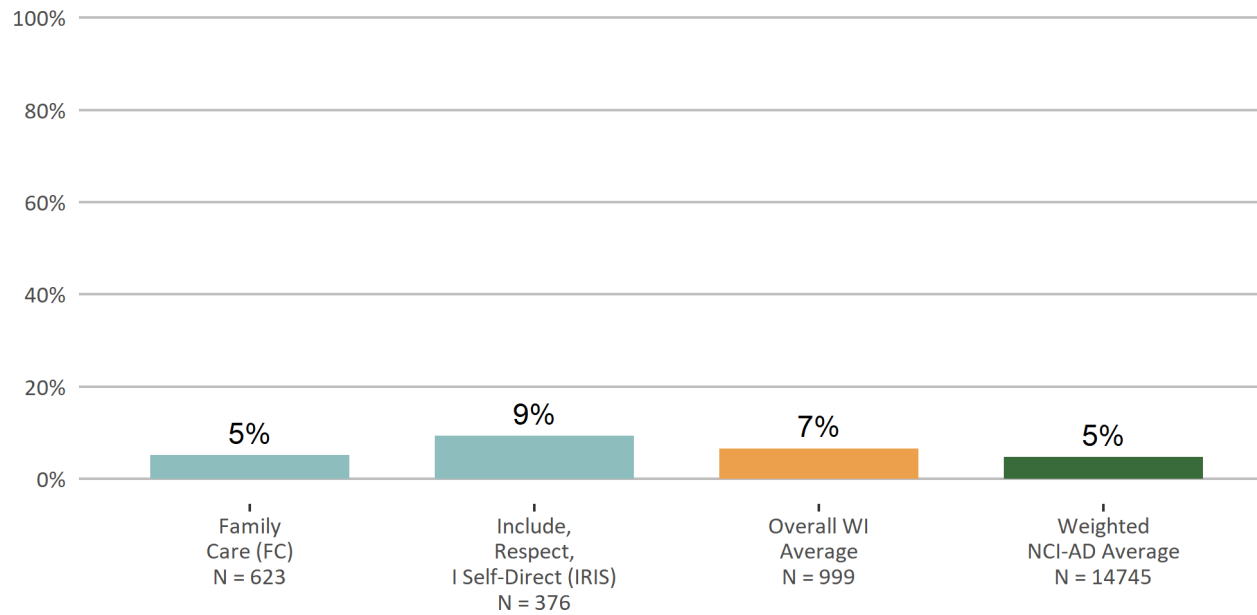


**Table 84. Needs other home modifications that does not have**

*Proxy respondents were allowed for this question.*

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Family Care (FC)	5%	0%	7%	88%	522
Include, Respect, I Self-Direct (IRIS)	7%	2%	7%	85%	330
<b>Overall WI Average</b>	<b>5%</b>	<b>1%</b>	<b>7%</b>	<b>87%</b>	<b>852</b>
<b>Weighted NCI-AD Average</b>	<b>6%</b>	<b>2%</b>	<b>12%</b>	<b>80%</b>	<b>9,777</b>

Needs a wheelchair but does not  
have one

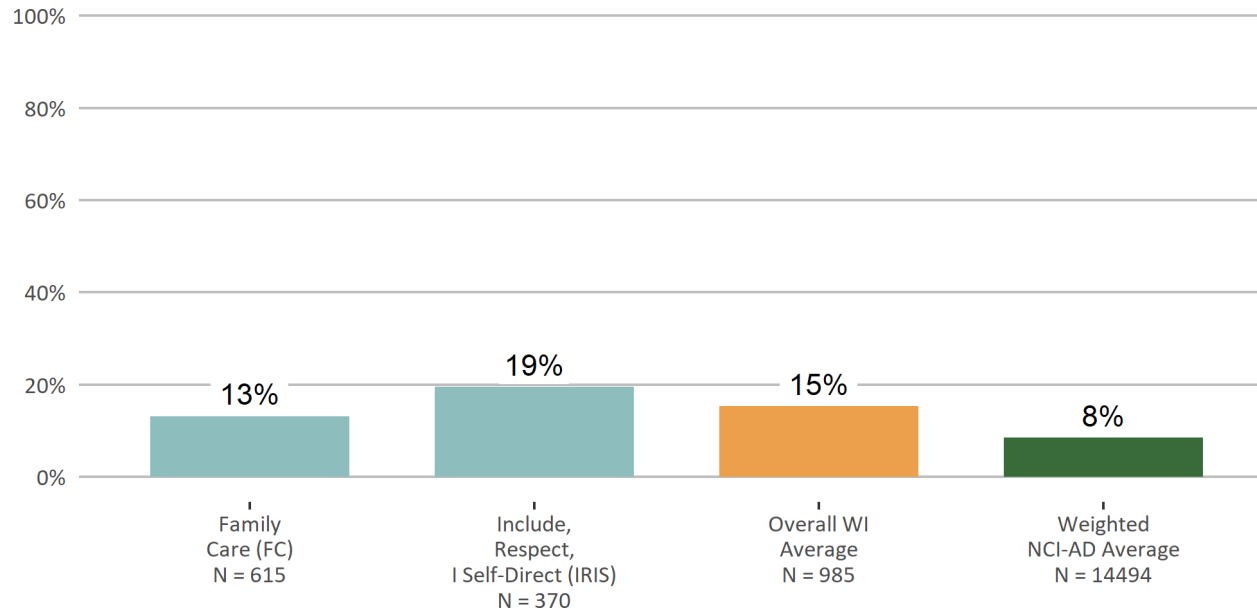


**Table 85. Needs a wheelchair but does not have one**

*Proxy respondents were allowed for this question.*

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Family Care (FC)	5%	3%	37%	54%	623
Include, Respect, I Self-Direct (IRIS)	9%	6%	22%	62%	376
<b>Overall WI Average</b>	<b>7%</b>	<b>4%</b>	<b>32%</b>	<b>57%</b>	<b>999</b>
<b>Weighted NCI-AD Average</b>	<b>5%</b>	<b>6%</b>	<b>39%</b>	<b>50%</b>	<b>14,745</b>

Needs a scooter but does not have one

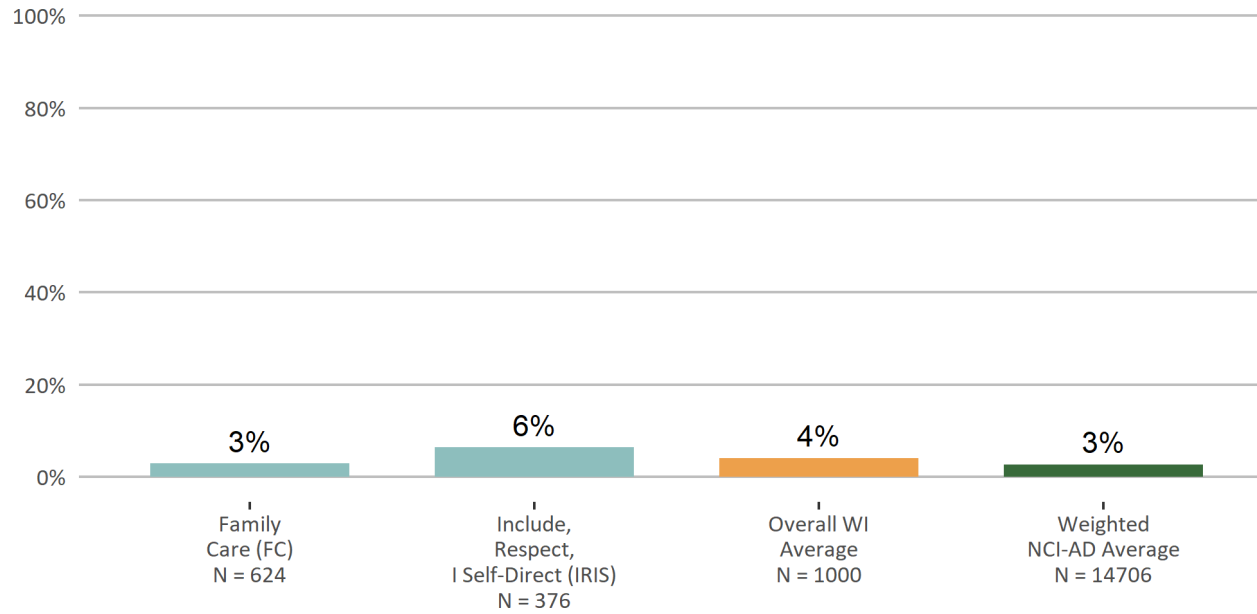


**Table 86. Needs a scooter but does not have one**

*Proxy respondents were allowed for this question.*

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Family Care (FC)	13%	2%	6%	79%	615
Include, Respect, I Self-Direct (IRIS)	19%	2%	6%	72%	370
<b>Overall WI Average</b>	<b>15%</b>	<b>2%</b>	<b>6%</b>	<b>77%</b>	<b>985</b>
<b>Weighted NCI-AD Average</b>	<b>8%</b>	<b>2%</b>	<b>9%</b>	<b>81%</b>	<b>14,494</b>

Needs a walker but does not have one

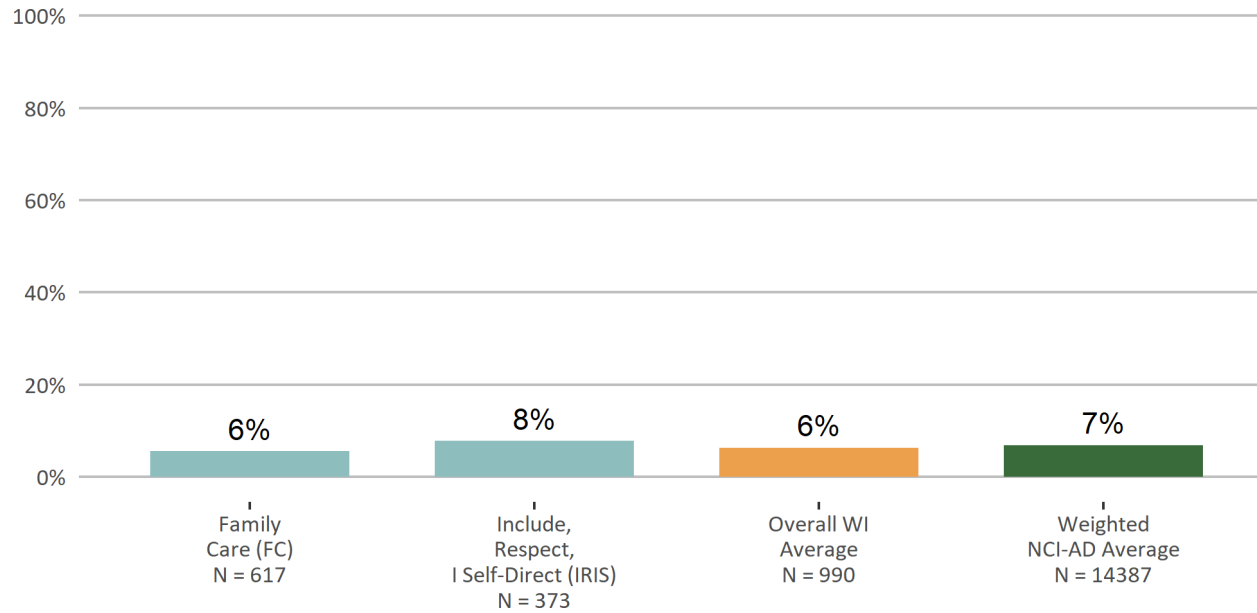


**Table 87. Needs a walker but does not have one**

*Proxy respondents were allowed for this question.*

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Family Care (FC)	3%	4%	53%	40%	624
Include, Respect, I Self-Direct (IRIS)	6%	9%	52%	33%	376
<b>Overall WI Average</b>	<b>4%</b>	<b>6%</b>	<b>53%</b>	<b>38%</b>	<b>1,000</b>
<b>Weighted NCI-AD Average</b>	<b>3%</b>	<b>6%</b>	<b>55%</b>	<b>37%</b>	<b>14,706</b>

Needs hearing aids but does not  
have them



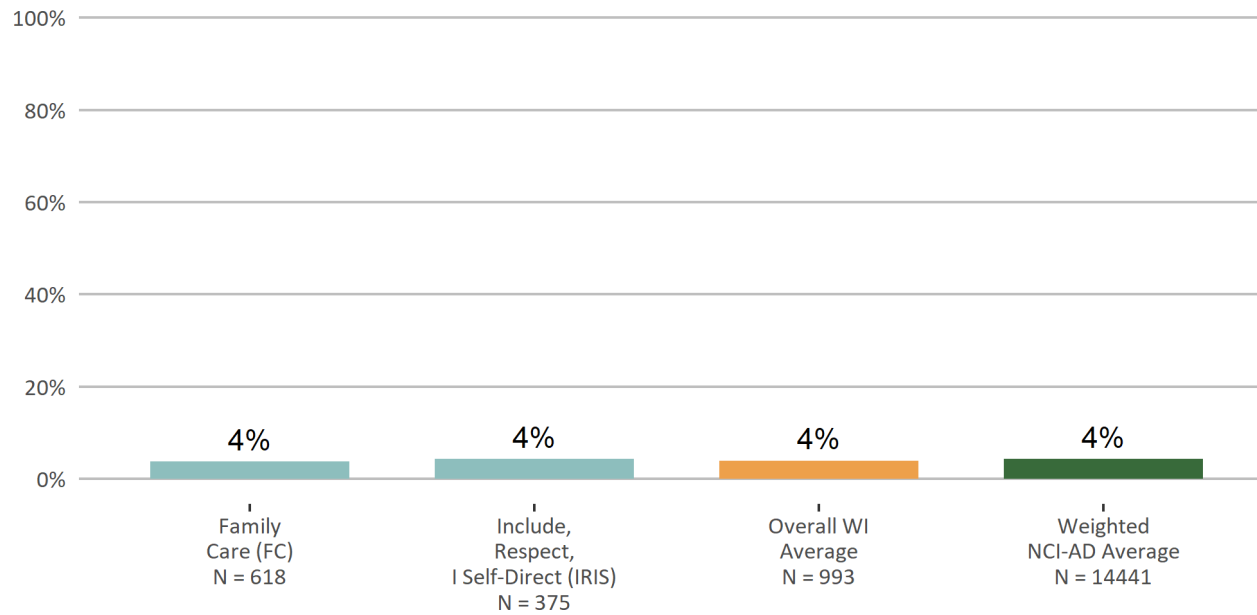


**Table 88. Needs hearing aids but does not have them**

*Proxy respondents were allowed for this question.*

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Family Care (FC)	6%	4%	11%	80%	617
Include, Respect, I Self-Direct (IRIS)	8%	2%	9%	81%	373
<b>Overall WI Average</b>	<b>6%</b>	<b>3%</b>	<b>10%</b>	<b>80%</b>	<b>990</b>
<b>Weighted NCI-AD Average</b>	<b>7%</b>	<b>4%</b>	<b>13%</b>	<b>77%</b>	<b>14,387</b>

Needs glasses but does not have them

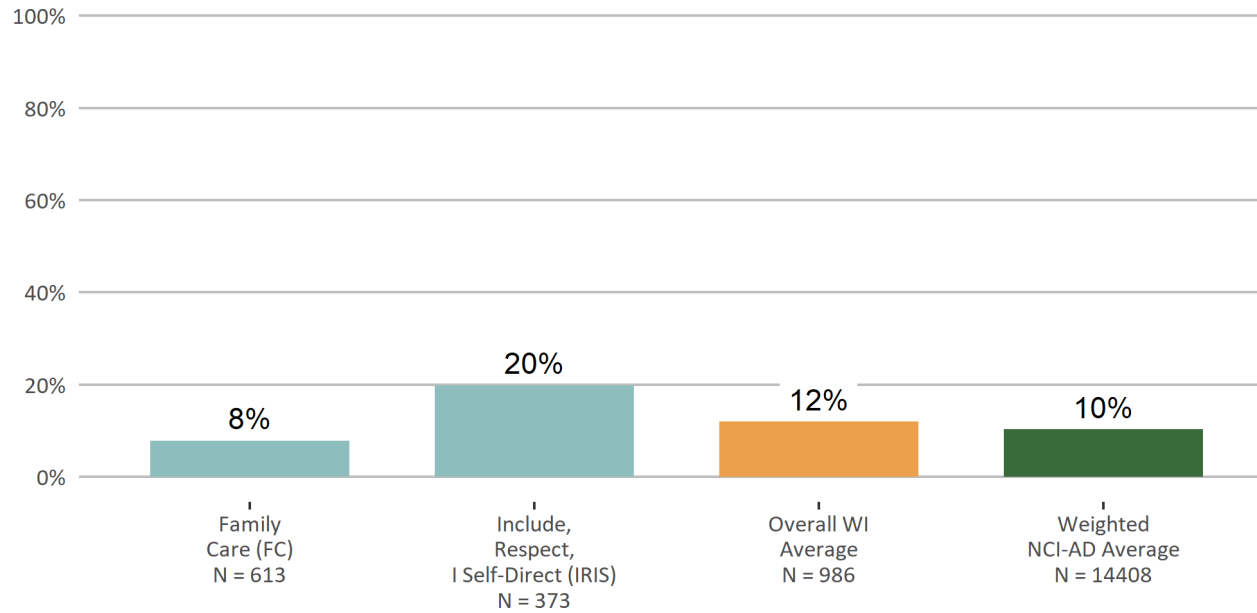


**Table 89. Needs glasses but does not have them**

*Proxy respondents were allowed for this question.*

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Family Care (FC)	4%	13%	64%	19%	618
Include, Respect, I Self-Direct (IRIS)	4%	21%	55%	20%	375
<b>Overall WI Average</b>	<b>4%</b>	<b>16%</b>	<b>61%</b>	<b>19%</b>	<b>993</b>
<b>Weighted NCI-AD Average</b>	<b>4%</b>	<b>14%</b>	<b>62%</b>	<b>19%</b>	<b>14,441</b>

Needs personal emergency response  
system (PERS) but does not have one

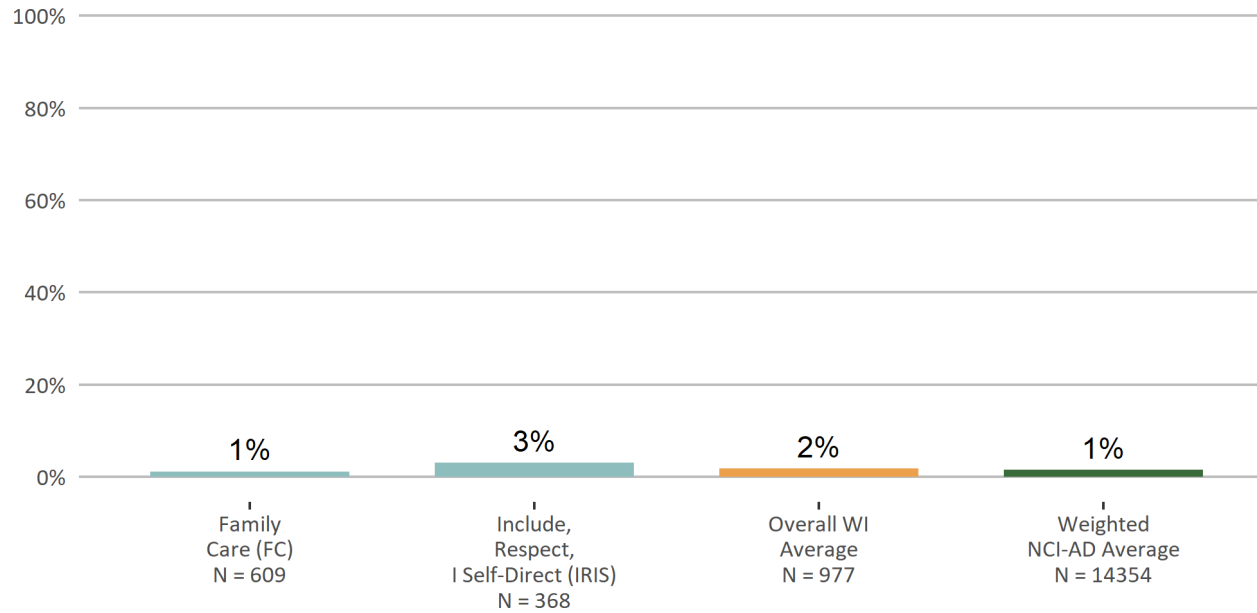


**Table 90. Needs personal emergency response system (PERS) but does not have one**

*Proxy respondents were allowed for this question.*

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Family Care (FC)	8%	2%	39%	52%	613
Include, Respect, I Self-Direct (IRIS)	20%	2%	25%	53%	373
<b>Overall WI Average</b>	<b>12%</b>	<b>2%</b>	<b>34%</b>	<b>52%</b>	<b>986</b>
<b>Weighted NCI-AD Average</b>	<b>10%</b>	<b>3%</b>	<b>51%</b>	<b>36%</b>	<b>14,408</b>

Needs an oxygen machine but does  
not have one

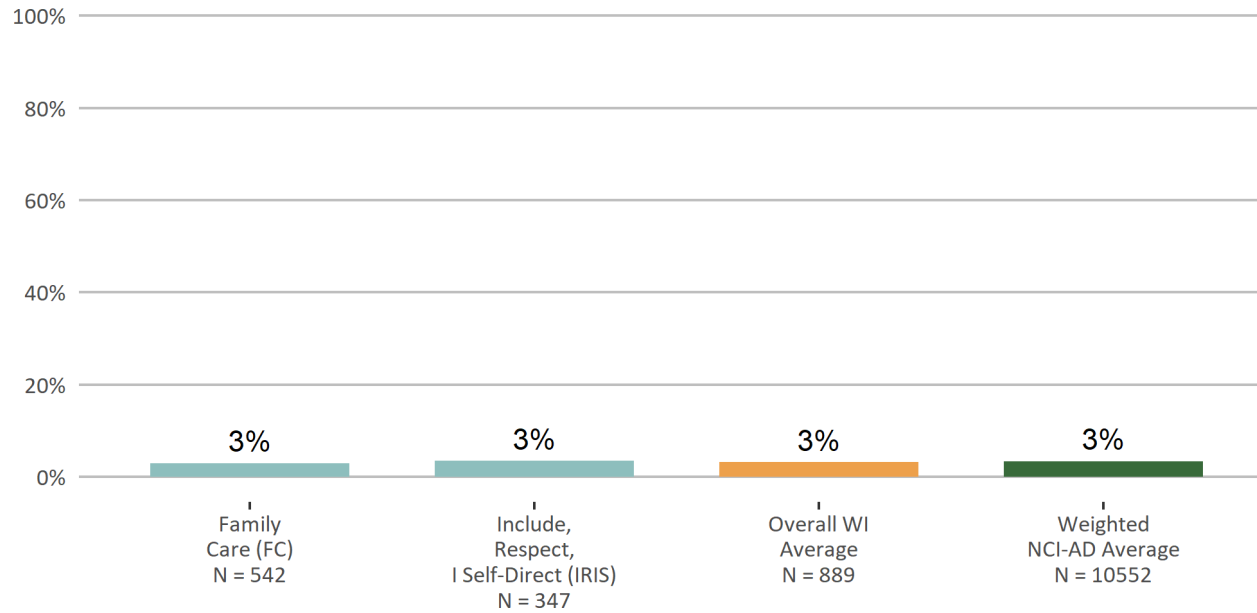


**Table 91. Needs an oxygen machine but does not have one**

*Proxy respondents were allowed for this question.*

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Family Care (FC)	1%	1%	11%	88%	609
Include, Respect, I Self-Direct (IRIS)	3%	1%	11%	86%	368
<b>Overall WI Average</b>	<b>2%</b>	<b>1%</b>	<b>11%</b>	<b>87%</b>	<b>977</b>
<b>Weighted NCI-AD Average</b>	<b>1%</b>	<b>1%</b>	<b>18%</b>	<b>79%</b>	<b>14,354</b>

Needs other assistive technology  
equipment but does not have



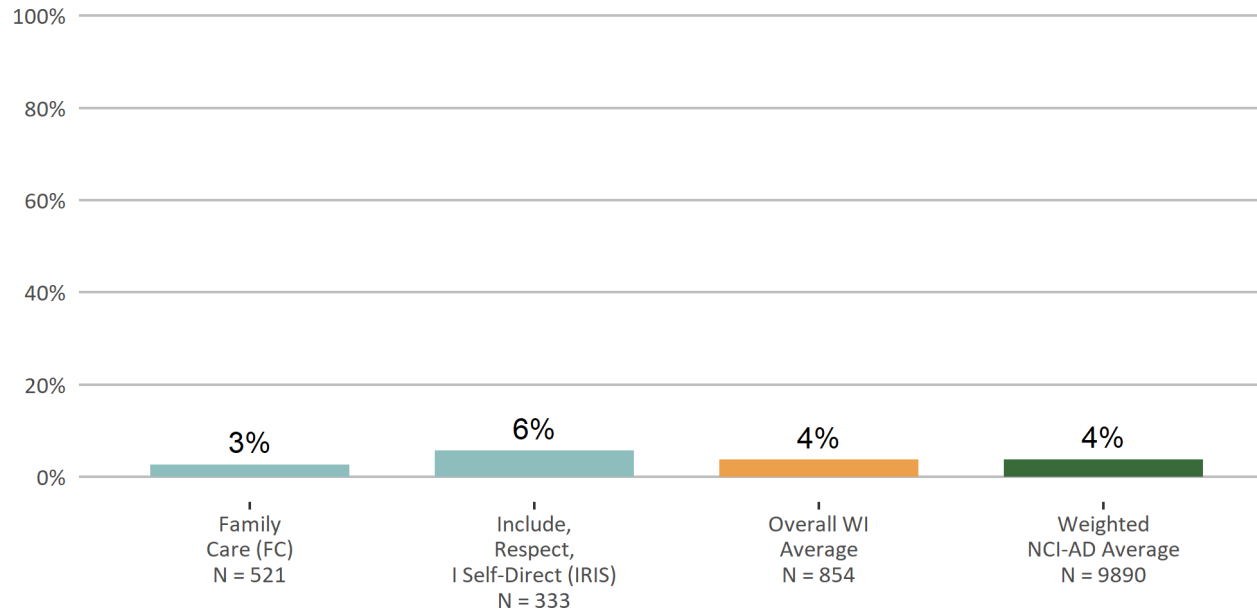


**Table 92. Needs other assistive technology equipment but does not have**

*Proxy respondents were allowed for this question.*

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Family Care (FC)	3%	1%	13%	83%	542
Include, Respect, I Self-Direct (IRIS)	3%	2%	17%	78%	347
<b>Overall WI Average</b>	<b>3%</b>	<b>1%</b>	<b>15%</b>	<b>81%</b>	<b>889</b>
<b>Weighted NCI-AD Average</b>	<b>3%</b>	<b>1%</b>	<b>16%</b>	<b>79%</b>	<b>10,552</b>

Needs other equipment but does not have



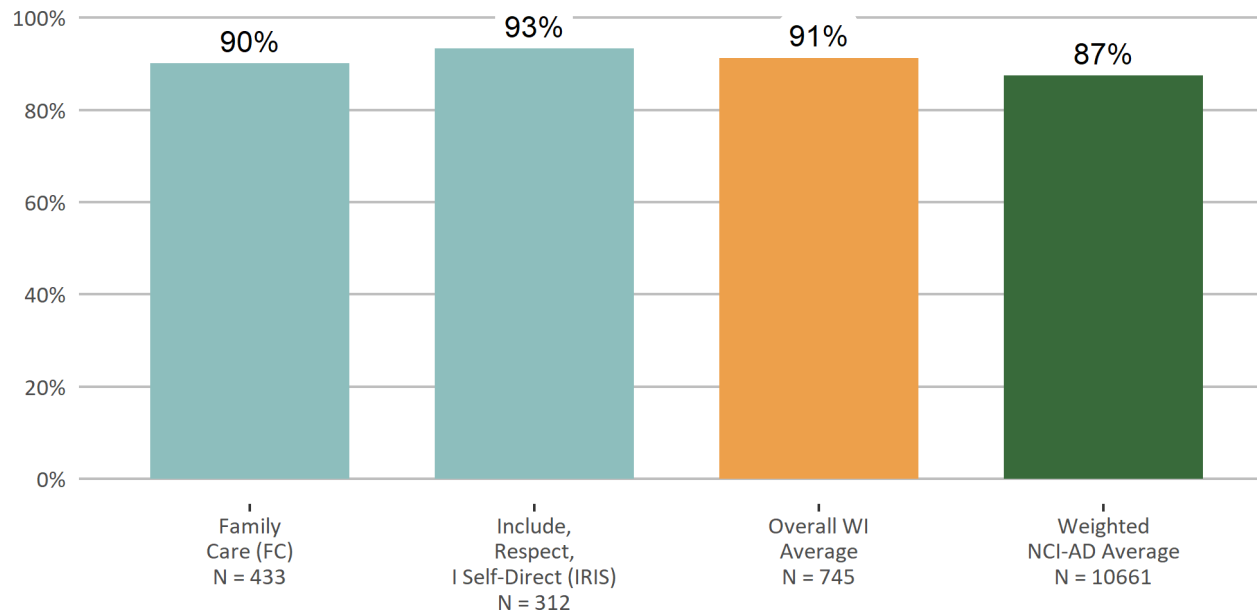
**Table 93. Needs other equipment but does not have**

*Proxy respondents were allowed for this question.*

Program	Needs	Has but needs change or update	Has and does not need change or update	Does not need	N
Family Care (FC)	3%	1%	17%	80%	521
Include, Respect, I Self-Direct (IRIS)	6%	3%	26%	65%	333
<b>Overall WI Average</b>	<b>4%</b>	<b>1%</b>	<b>20%</b>	<b>75%</b>	<b>854</b>
<b>Weighted NCI-AD Average</b>	<b>4%</b>	<b>2%</b>	<b>19%</b>	<b>75%</b>	<b>9,890</b>

## Medications

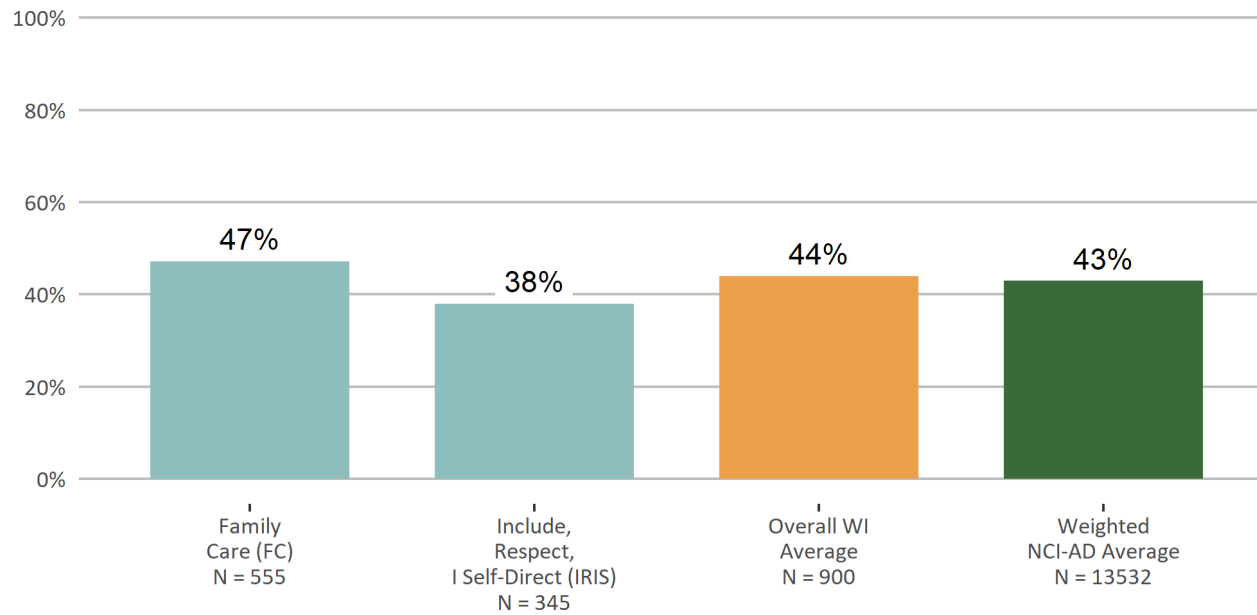
Knows what prescription medications  
are for



**Table 94. Knows what prescription medications are for**

<b>Program</b>	<b>Yes</b>	<b>Maybe, Not sure</b>	<b>No</b>	<b>N</b>
Family Care (FC)	90%	4%	6%	433
Include, Respect, I Self-Direct (IRIS)	93%	3%	4%	312
<b>Overall WI Average</b>	<b>91%</b>	<b>4%</b>	<b>5%</b>	<b>745</b>
<b>Weighted NCI-AD Average</b>	<b>87%</b>	<b>9%</b>	<b>4%</b>	<b>10,661</b>

Takes medication to help feel less  
sad or depressed



**Table 95. Takes medication to help feel less sad or depressed**

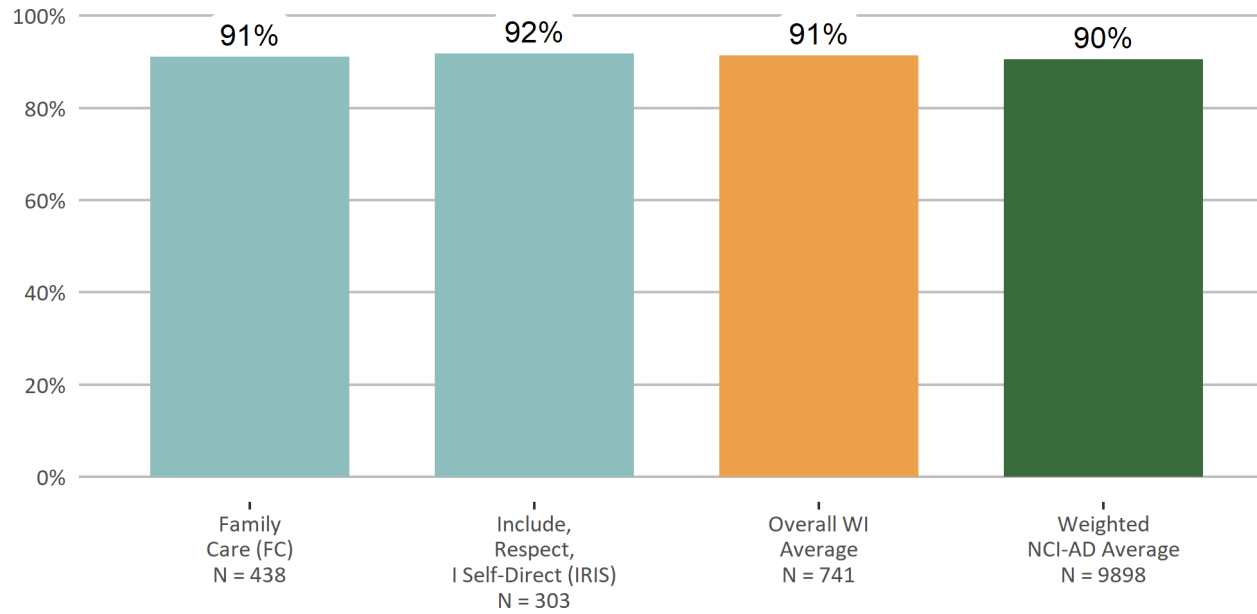
*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Family Care (FC)	47%	53%	555
Include, Respect, I Self-Direct (IRIS)	38%	62%	345
<b>Overall WI Average</b>	<b>44%</b>	<b>56%</b>	<b>900</b>
<b>Weighted NCI-AD Average</b>	<b>43%</b>	<b>57%</b>	<b>13,532</b>



## Health care

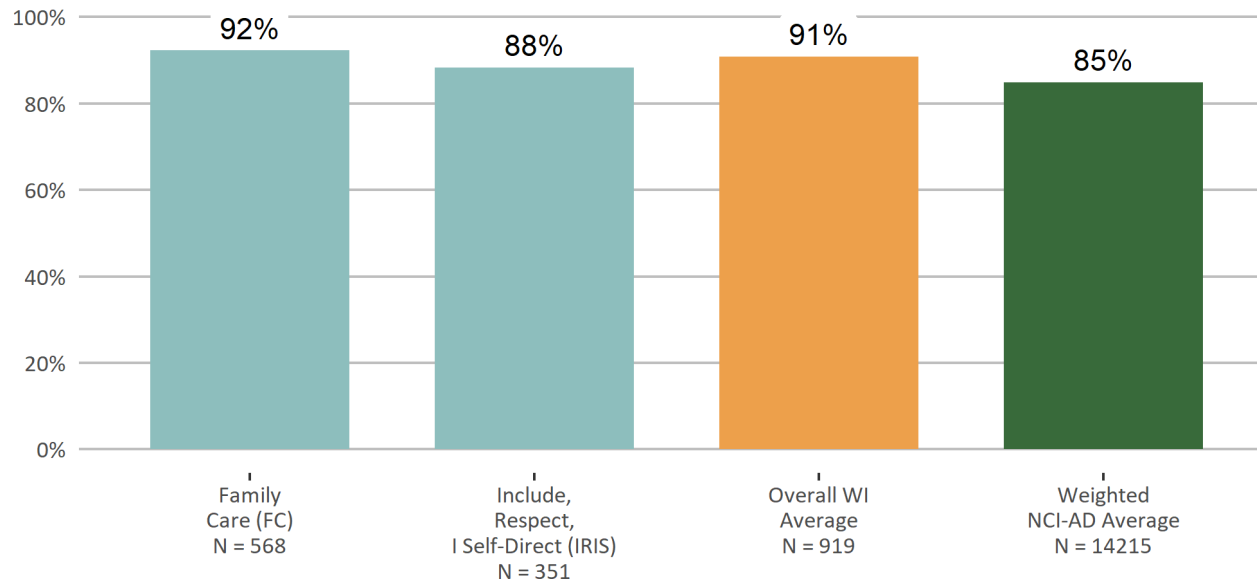
Has access to mental health  
services if they want them



**Table 96. Has access to mental health services if they want them**

<b>Program</b>	<b>Yes, always</b>	<b>Usually</b>	<b>No, only sometimes or rarely</b>	<b>N</b>
Family Care (FC)	91%	2%	7%	438
Include, Respect, I Self-Direct (IRIS)	92%	1%	8%	303
<b>Overall WI Average</b>	<b>91%</b>	<b>1%</b>	<b>7%</b>	<b>741</b>
<b>Weighted NCI-AD Average</b>	<b>90%</b>	<b>2%</b>	<b>7%</b>	<b>9,898</b>

Can get an appointment to see or  
talk to their primary care doctor  
when they need to

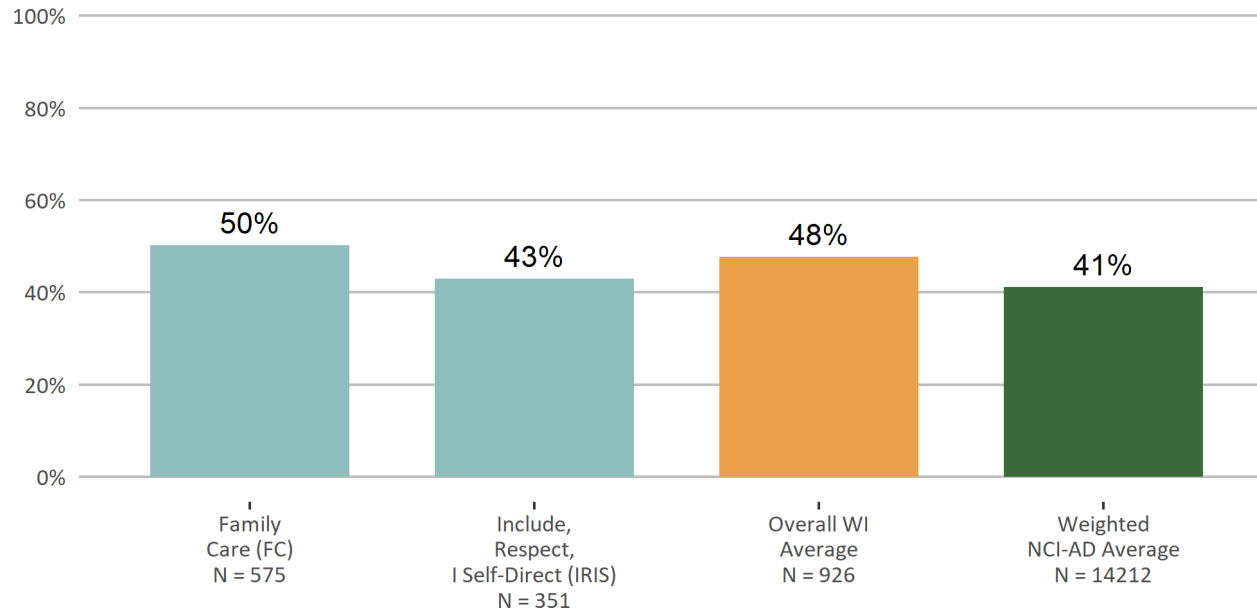


**Table 97. Can get an appointment to see or talk to their primary care doctor when they need to**

*Proxy respondents were allowed for this question.*

Program	Yes, always	Usually	No, only sometimes or rarely	N
Family Care (FC)	92%	4%	4%	568
Include, Respect, I Self-Direct (IRIS)	88%	9%	3%	351
<b>Overall WI Average</b>	<b>91%</b>	<b>6%</b>	<b>3%</b>	<b>919</b>
<b>Weighted NCI-AD Average</b>	<b>85%</b>	<b>10%</b>	<b>5%</b>	<b>14,215</b>

Went to the emergency room for any  
reason in the past 12 months

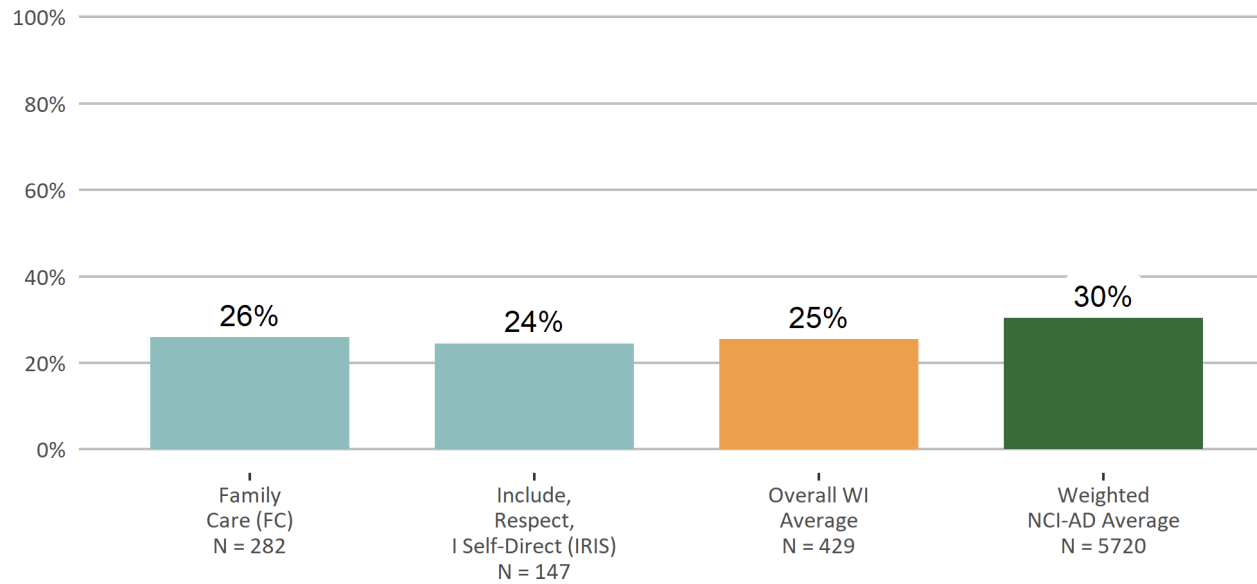


**Table 98. Went to the emergency room for any reason in the past 12 months**

*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Family Care (FC)	50%	50%	575
Include, Respect, I Self-Direct (IRIS)	43%	57%	351
<b>Overall WI Average</b>	<b>48%</b>	<b>52%</b>	<b>926</b>
<b>Weighted NCI-AD Average</b>	<b>41%</b>	<b>59%</b>	<b>14,212</b>

Has gone to the emergency room in  
the past 12 months due to falling  
or losing balance



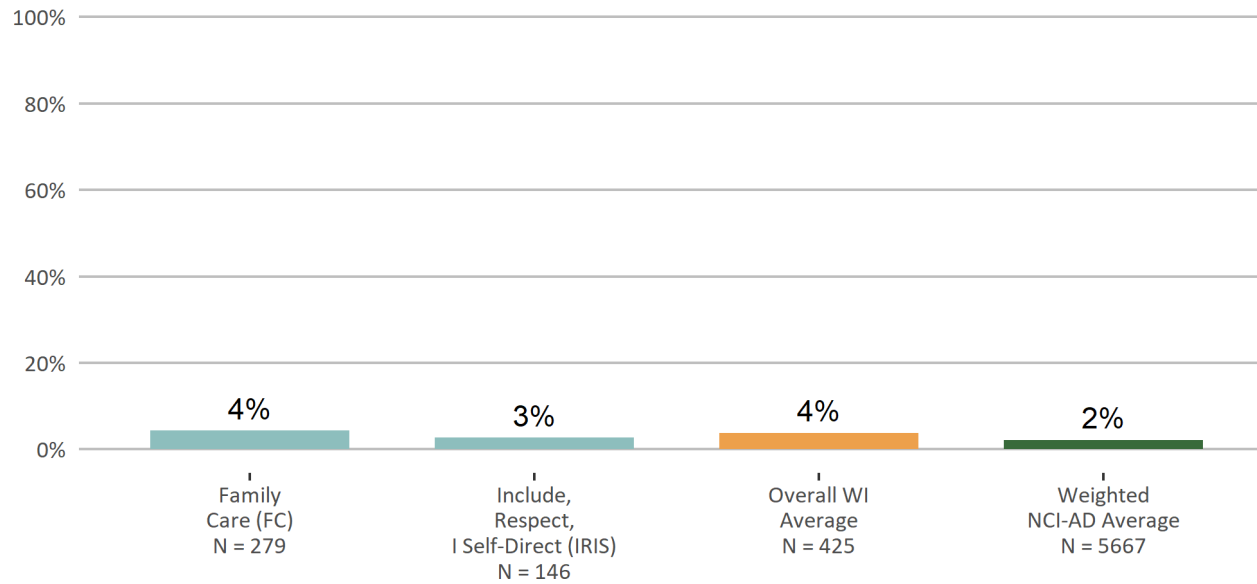


**Table 99. Has gone to the emergency room in the past 12 months due to falling or losing balance**

*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Family Care (FC)	26%	74%	282
Include, Respect, I Self-Direct (IRIS)	24%	76%	147
<b>Overall WI Average</b>	<b>25%</b>	<b>75%</b>	<b>429</b>
<b>Weighted NCI-AD Average</b>	<b>30%</b>	<b>70%</b>	<b>5,720</b>

Has gone to the emergency room in  
the past 12 months due to tooth or  
mouth pain

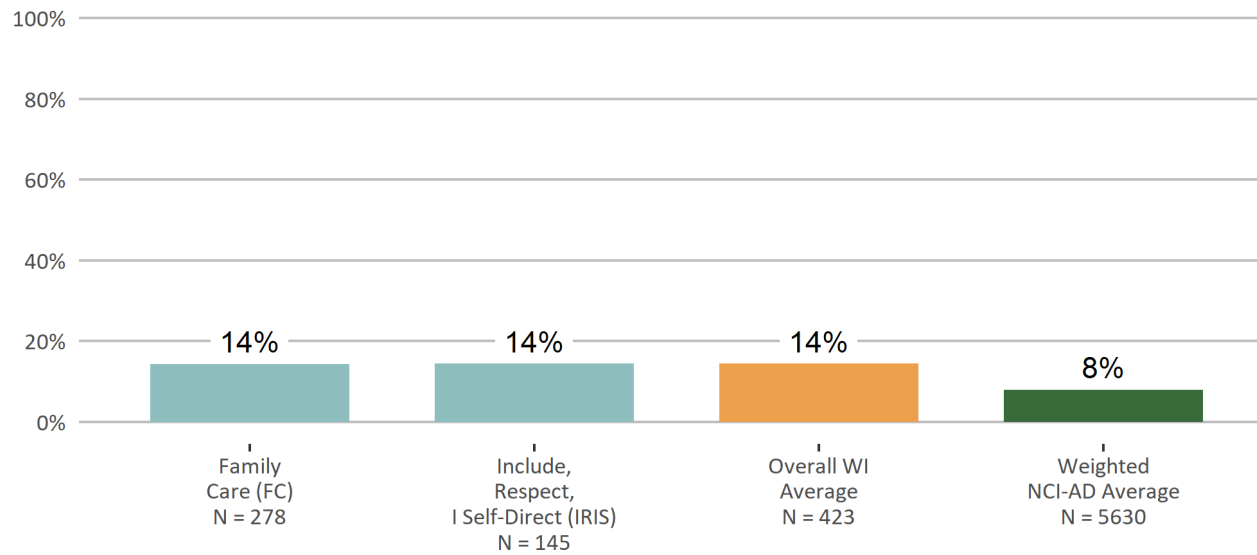


**Table 100. Has gone to the emergency room in the past 12 months due to tooth or mouth pain**

*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Family Care (FC)	4%	96%	279
Include, Respect, I Self-Direct (IRIS)	3%	97%	146
<b>Overall WI Average</b>	<b>4%</b>	<b>96%</b>	<b>425</b>
<b>Weighted NCI-AD Average</b>	<b>2%</b>	<b>98%</b>	<b>5,667</b>

Has gone to the emergency room in  
the past 12 months due to not being  
able to see their primary care  
physician

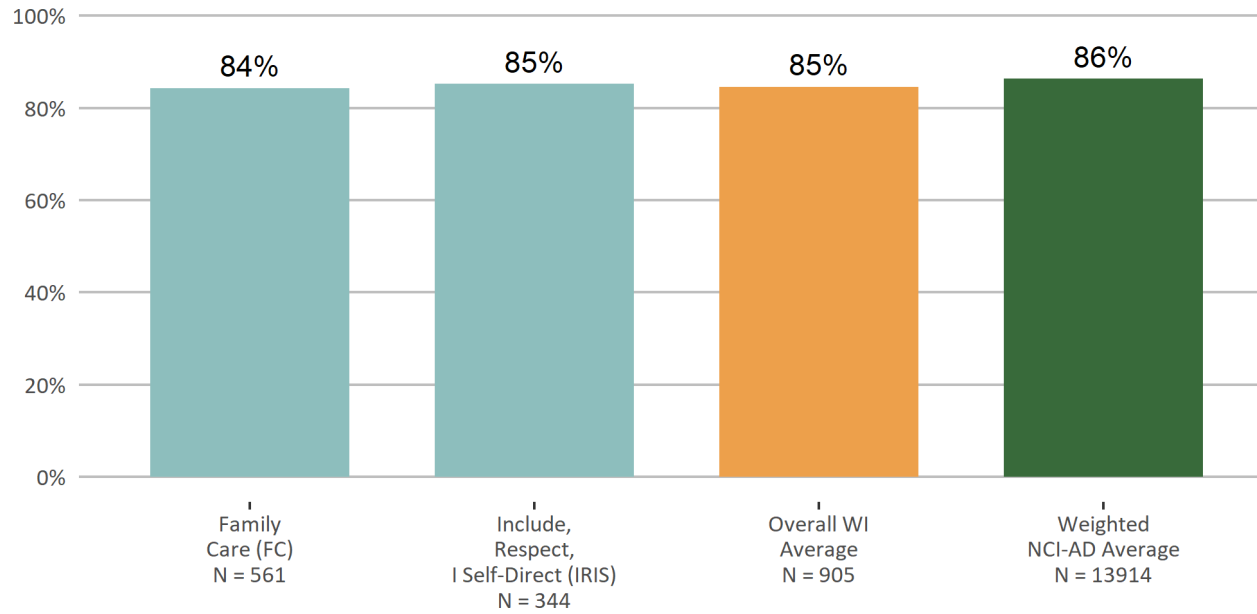


**Table 101. Has gone to the emergency room in the past 12 months due to not being able to see their primary care physician**

*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Family Care (FC)	14%	86%	278
Include, Respect, I Self-Direct (IRIS)	14%	86%	145
<b>Overall WI Average</b>	<b>14%</b>	<b>86%</b>	<b>423</b>
<b>Weighted NCI-AD Average</b>	<b>8%</b>	<b>92%</b>	<b>5,630</b>

Had a physical exam or wellness  
visit in the past 12 months

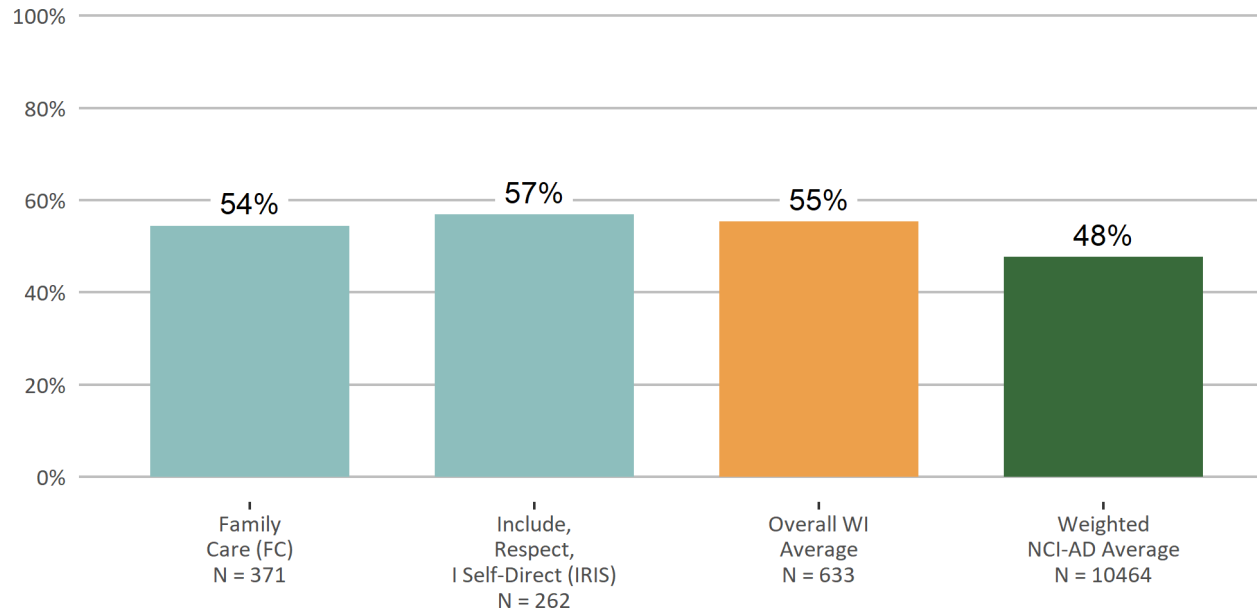


**Table 102. Had a physical exam or wellness visit in the past 12 months**

*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Family Care (FC)	84%	16%	561
Include, Respect, I Self-Direct (IRIS)	85%	15%	344
<b>Overall WI Average</b>	<b>85%</b>	<b>15%</b>	<b>905</b>
<b>Weighted NCI-AD Average</b>	<b>86%</b>	<b>14%</b>	<b>13,914</b>

Had a hearing exam in the past 4 years



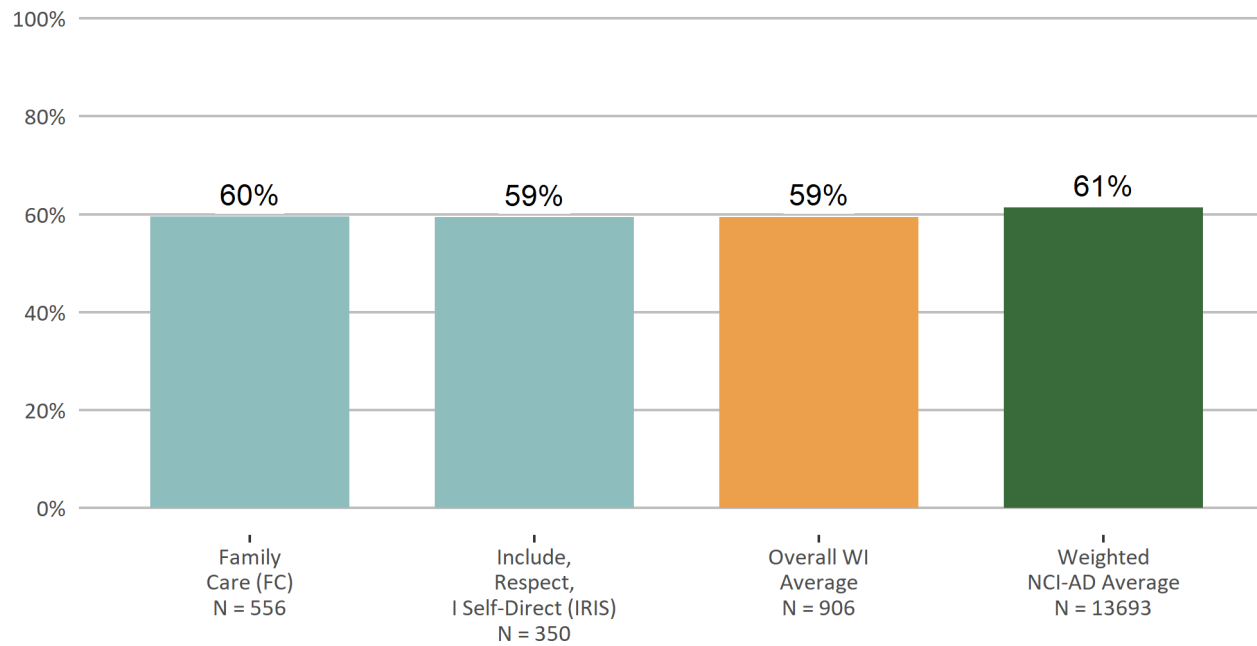


**Table 103. Had a hearing exam in the past 4 years**

*Proxy respondents were allowed for this question.*

Program	5 years ago or more	3-4 years ago	1-2 years ago	Past Year	Has not had one	N
Family Care (FC)	18%	11%	20%	23%	27%	371
Include, Respect, I Self-Direct (IRIS)	16%	8%	24%	24%	27%	262
<b>Overall WI Average</b>	<b>17%</b>	<b>10%</b>	<b>22%</b>	<b>24%</b>	<b>27%</b>	<b>633</b>
<b>Weighted NCI-AD Average</b>	<b>21%</b>	<b>10%</b>	<b>18%</b>	<b>20%</b>	<b>32%</b>	<b>10,464</b>

### Had a vision exam in the past year

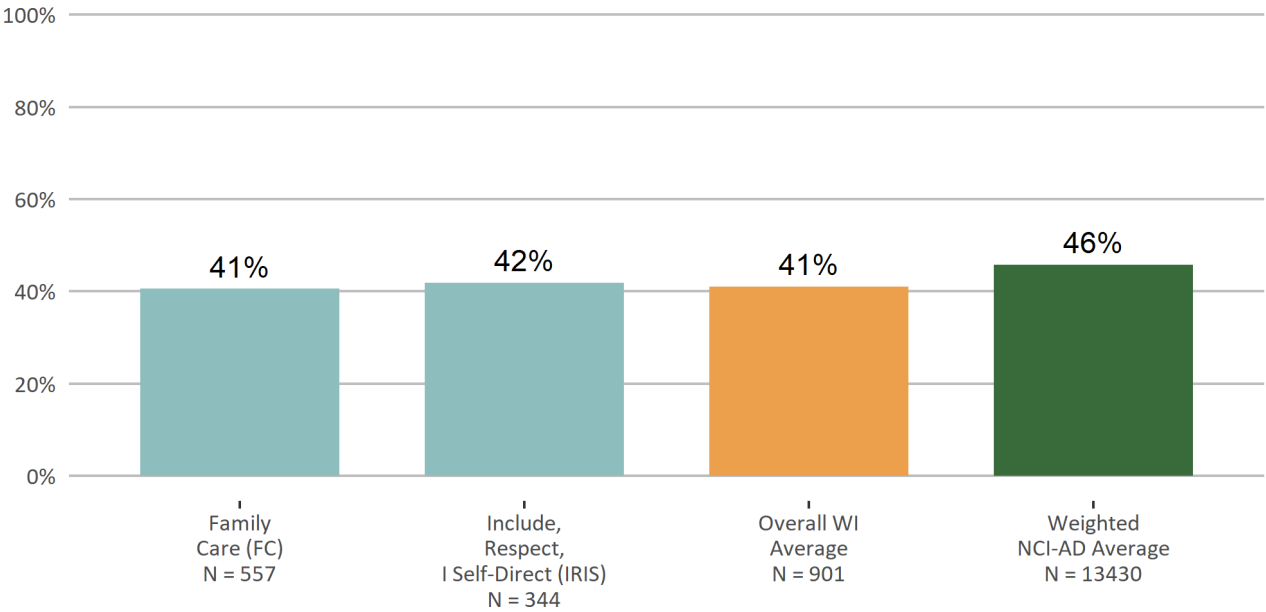


**Table 104. Had a vision exam in the past year**

*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Family Care (FC)	60%	40%	556
Include, Respect, I Self-Direct (IRIS)	59%	41%	350
<b>Overall WI Average</b>	<b>59%</b>	<b>41%</b>	<b>906</b>
<b>Weighted NCI-AD Average</b>	<b>61%</b>	<b>39%</b>	<b>13,693</b>

Had a dental visit in the past 12 months

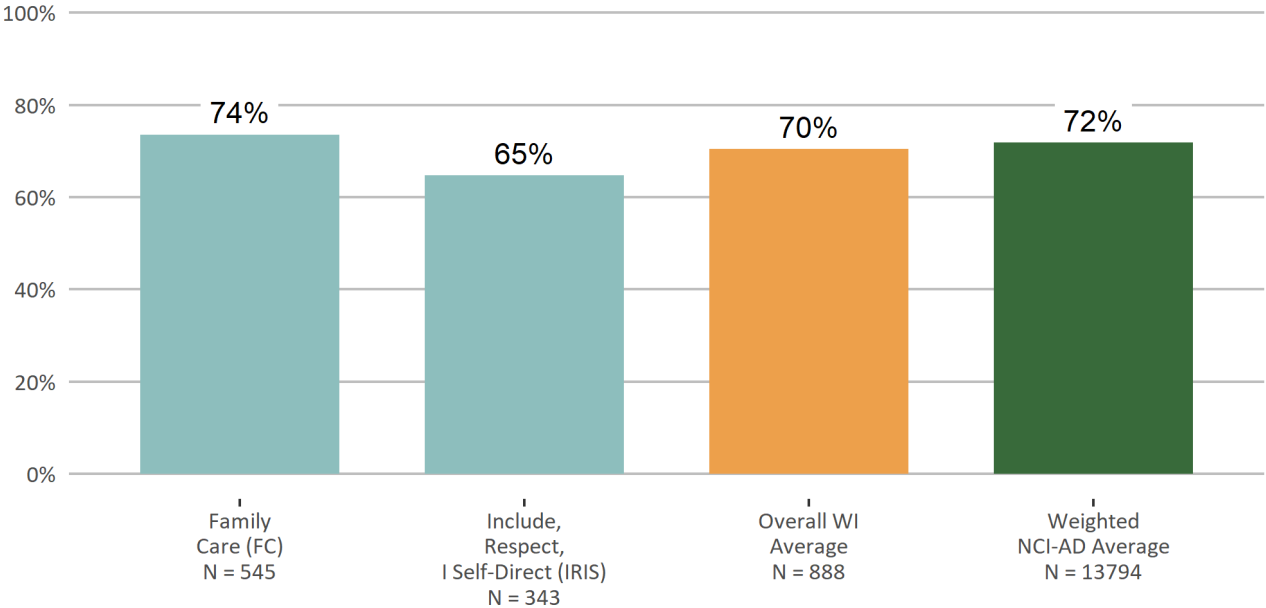


**Table 105. Had a dental visit in the past 12 months**

*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Family Care (FC)	41%	59%	557
Include, Respect, I Self-Direct (IRIS)	42%	58%	344
<b>Overall WI Average</b>	<b>41%</b>	<b>59%</b>	<b>901</b>
<b>Weighted NCI-AD Average</b>	<b>46%</b>	<b>54%</b>	<b>13,430</b>

Had a flu shot in the past 12 months

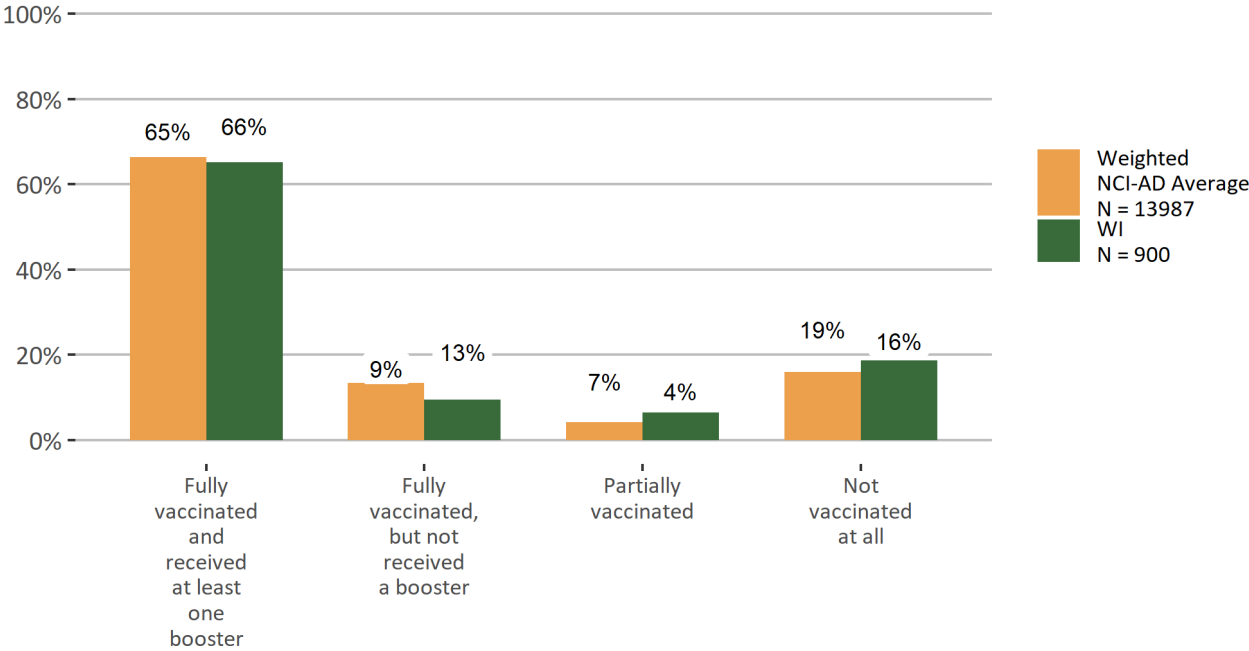


**Table 106. Had a flu shot in the past 12 months**

*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Family Care (FC)	74%	26%	545
Include, Respect, I Self-Direct (IRIS)	65%	35%	343
<b>Overall WI Average</b>	<b>70%</b>	<b>30%</b>	<b>888</b>
<b>Weighted NCI-AD Average</b>	<b>72%</b>	<b>28%</b>	<b>13,794</b>

Received the COVID-19 Vaccine





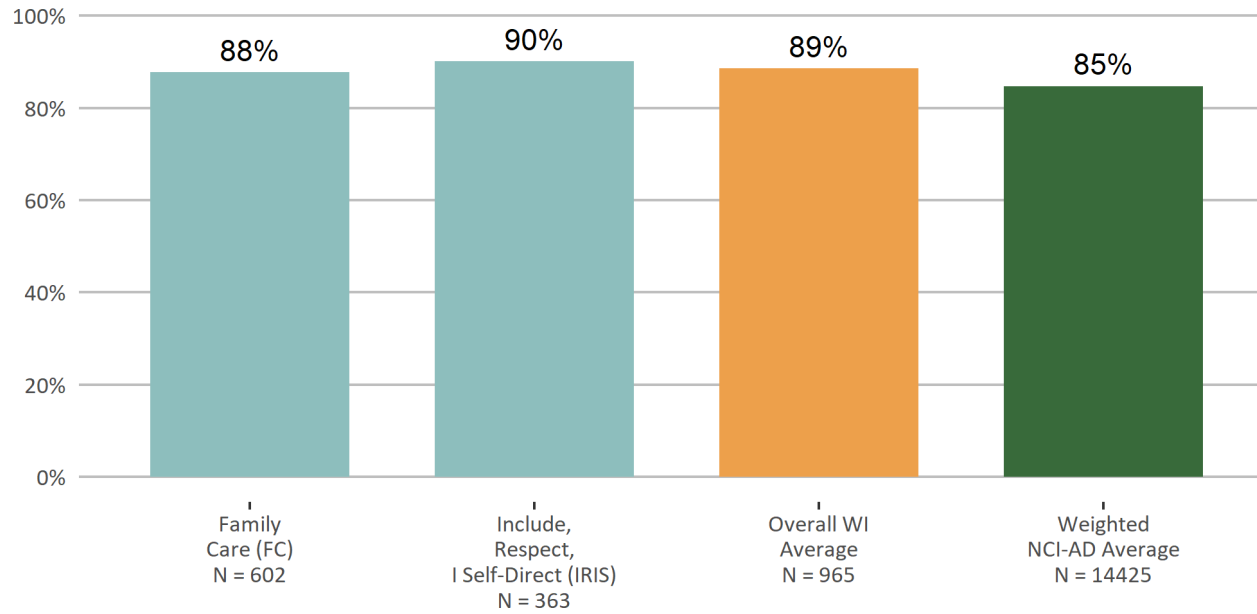
**Table 107. Received the COVID-19 Vaccine**

*Proxy respondents were allowed for this question*

Program	Fully vaccinated and received at least one booster	Fully vaccinated, but not received a booster	Partially vaccinated	Not vaccinated at all	N
Family Care (FC)	69%	9%	6%	16%	553
Include, Respect, I Self-Direct (IRIS)	59%	11%	7%	24%	347
<b>Overall WI Average</b>	<b>65%</b>	<b>9%</b>	<b>7%</b>	<b>19%</b>	<b>900</b>
<b>Weighted NCI-AD Average</b>	<b>66%</b>	<b>13%</b>	<b>4%</b>	<b>16%</b>	<b>13,987</b>

## Wellness

Has access to healthy foods when  
they want them

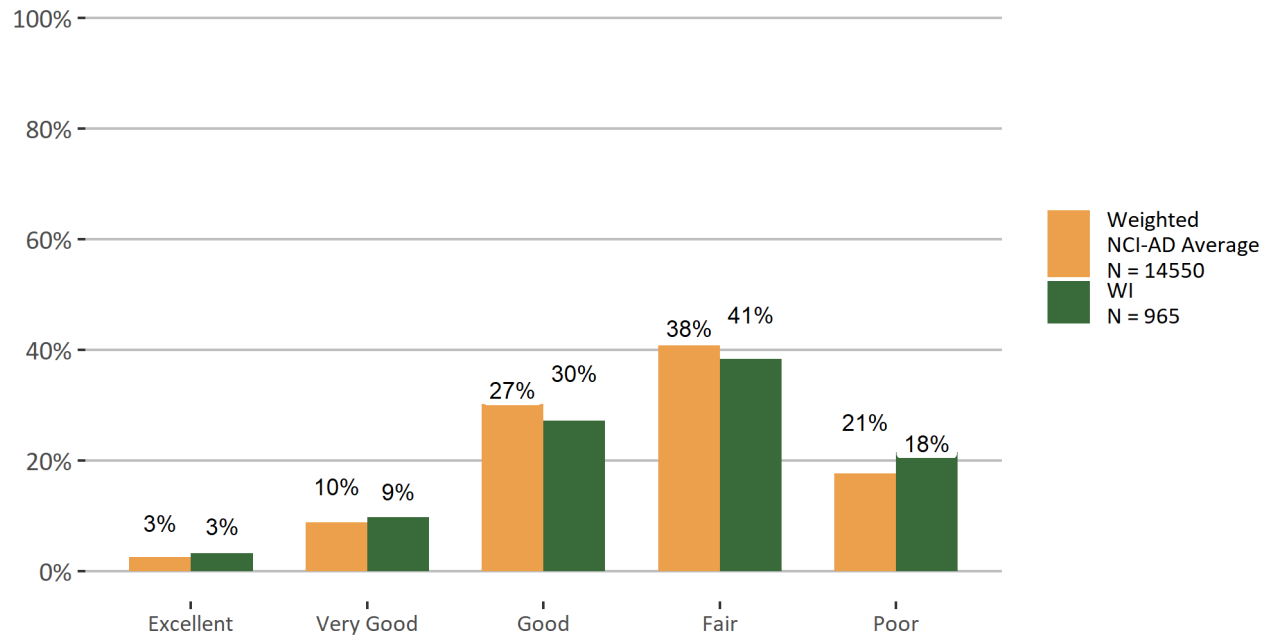


**Table 108. Has access to healthy foods when they want them**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes, often</b>	<b>Sometimes</b>	<b>No</b>	<b>N</b>
Family Care (FC)	88%	6%	6%	602
Include, Respect, I Self-Direct (IRIS)	90%	6%	4%	363
<b>Overall WI Average</b>	<b>89%</b>	<b>6%</b>	<b>6%</b>	<b>965</b>
<b>Weighted NCI-AD Average</b>	<b>85%</b>	<b>11%</b>	<b>5%</b>	<b>14,425</b>

## Overall Health

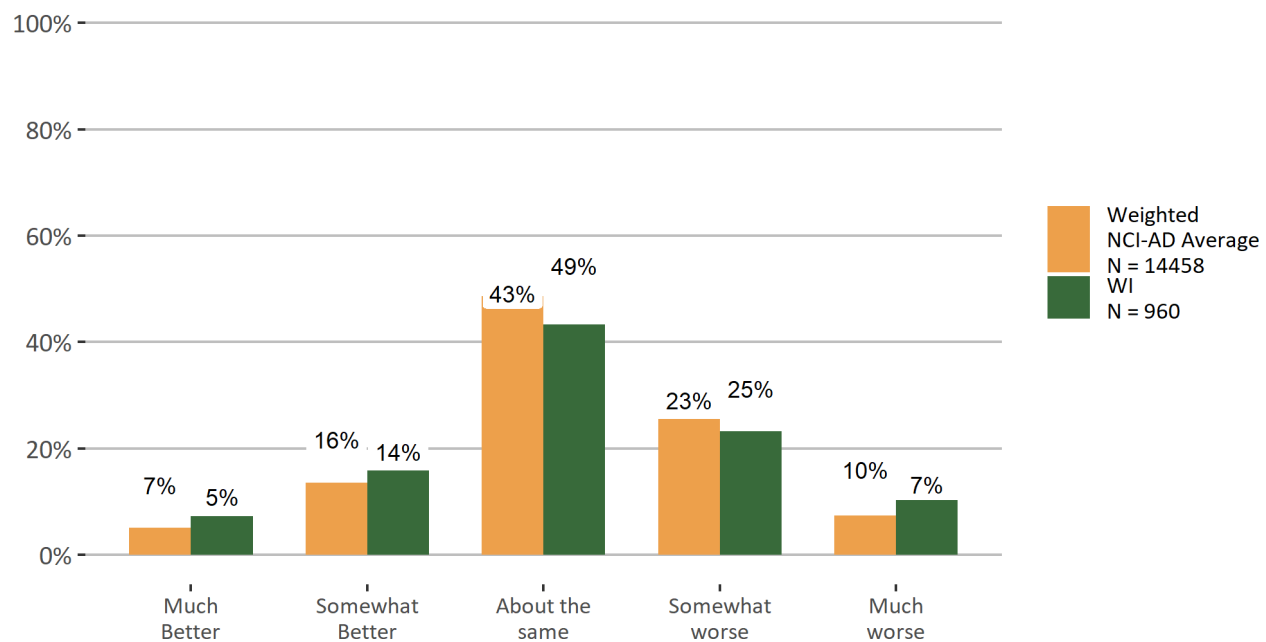


**Table 109. Overall Health**

*Proxy respondents were allowed for this question.*

Program	Excellent	Very Good	Good	Fair	Poor	N
Family Care (FC)	4%	12%	29%	35%	21%	600
Include, Respect, I Self-Direct (IRIS)	2%	6%	23%	46%	23%	365
<b>Overall WI Average</b>	<b>3%</b>	<b>10%</b>	<b>27%</b>	<b>38%</b>	<b>21%</b>	<b>965</b>
<b>Weighted NCI-AD Average</b>	<b>3%</b>	<b>9%</b>	<b>30%</b>	<b>41%</b>	<b>18%</b>	<b>14,550</b>

### Health compared to 12 months ago



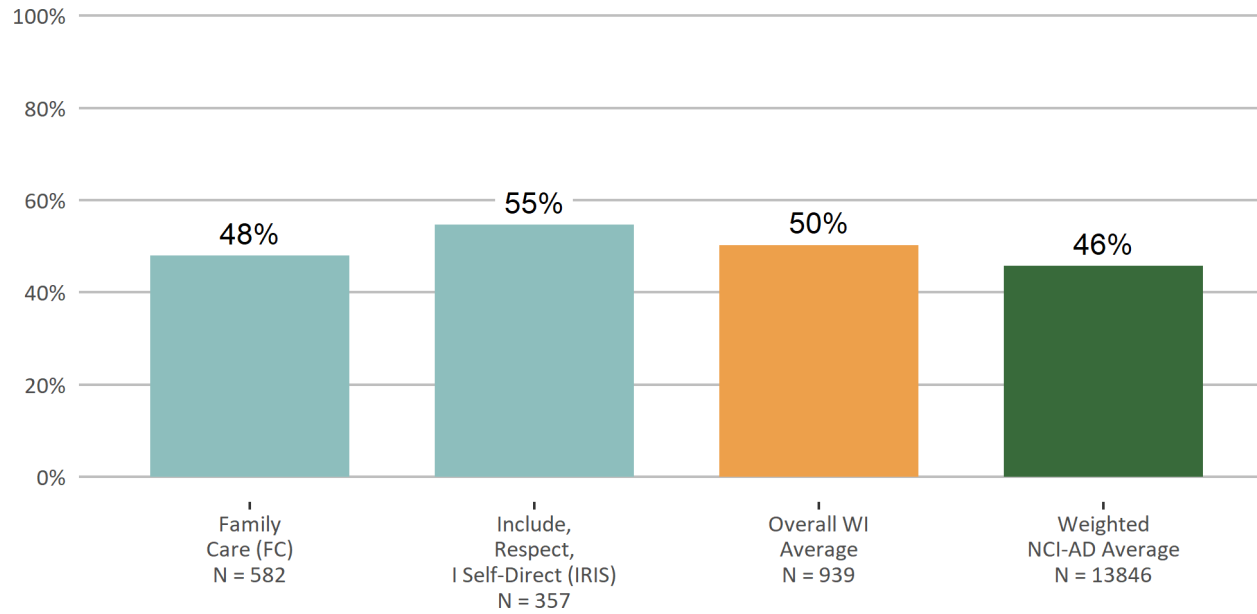
**Table 110. Health compared to 12 months ago**

*Proxy respondents were allowed for this question.*

Program	Much Better	Somewhat Better	About the same	Somewhat worse	Much worse	N
Family Care (FC)	7%	17%	43%	23%	9%	599
Include, Respect, I Self-Direct (IRIS)	7%	15%	43%	23%	12%	361
<b>Overall WI Average</b>	<b>7%</b>	<b>16%</b>	<b>43%</b>	<b>23%</b>	<b>10%</b>	<b>960</b>
<b>Weighted NCI-AD Average</b>	<b>5%</b>	<b>14%</b>	<b>49%</b>	<b>25%</b>	<b>7%</b>	<b>14,458</b>



In the past 12 months, forgets  
things more often than before

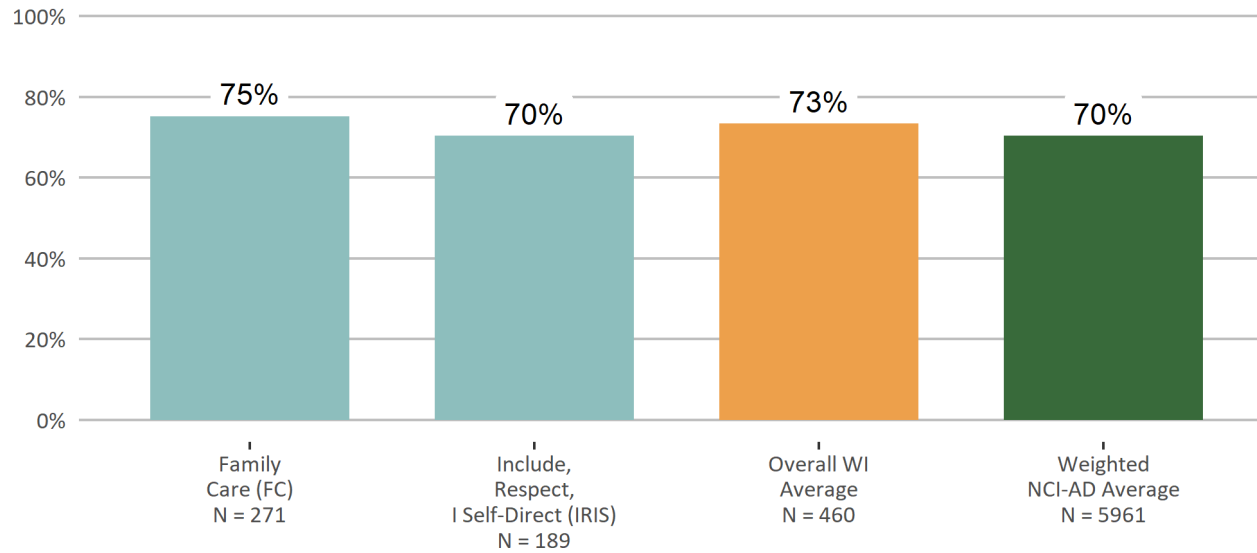


**Table 111. In the past 12 months, forgets things more often than before**

*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Family Care (FC)	48%	52%	582
Include, Respect, I Self-Direct (IRIS)	55%	45%	357
<b>Overall WI Average</b>	<b>50%</b>	<b>50%</b>	<b>939</b>
<b>Weighted NCI-AD Average</b>	<b>46%</b>	<b>54%</b>	<b>13,846</b>

Has discussed forgetting things  
with a doctor or a nurse (if they  
have been forgetting things more  
often in the past 12 months)

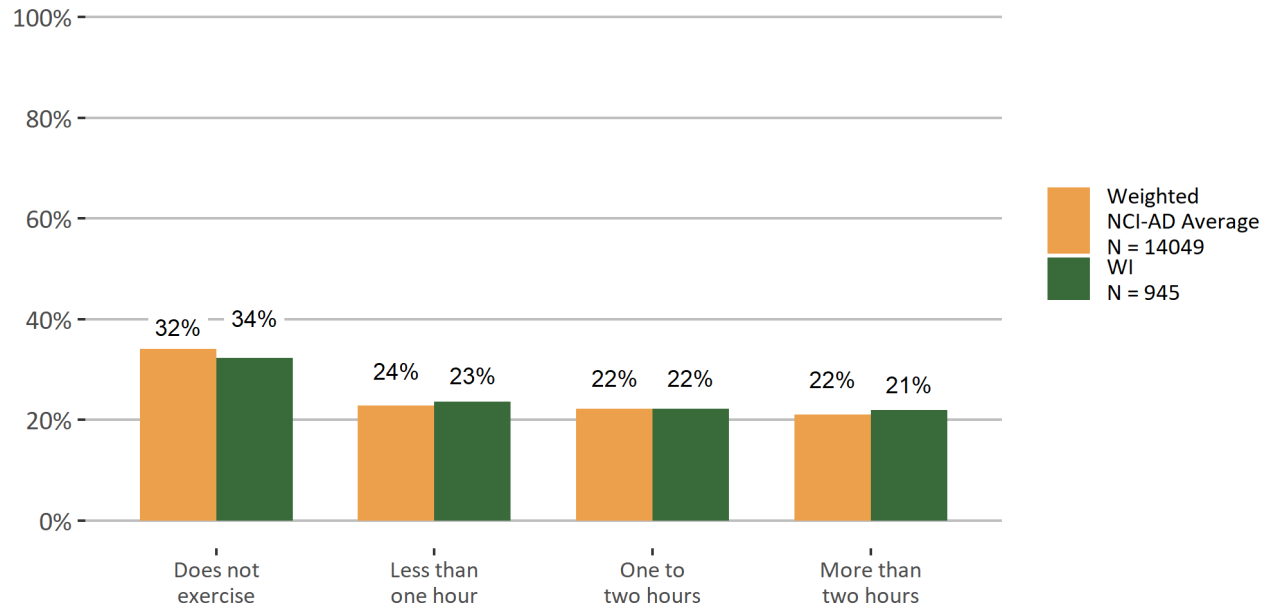


**Table 112. Has discussed forgetting things with a doctor or a nurse (if they have been forgetting things more often in the past 12 months)**

*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Family Care (FC)	75%	25%	271
Include, Respect, I Self-Direct (IRIS)	70%	30%	189
<b>Overall WI Average</b>	<b>73%</b>	<b>27%</b>	<b>460</b>
<b>Weighted NCI-AD Average</b>	<b>70%</b>	<b>30%</b>	<b>5,961</b>

### Amount of physical activity per week

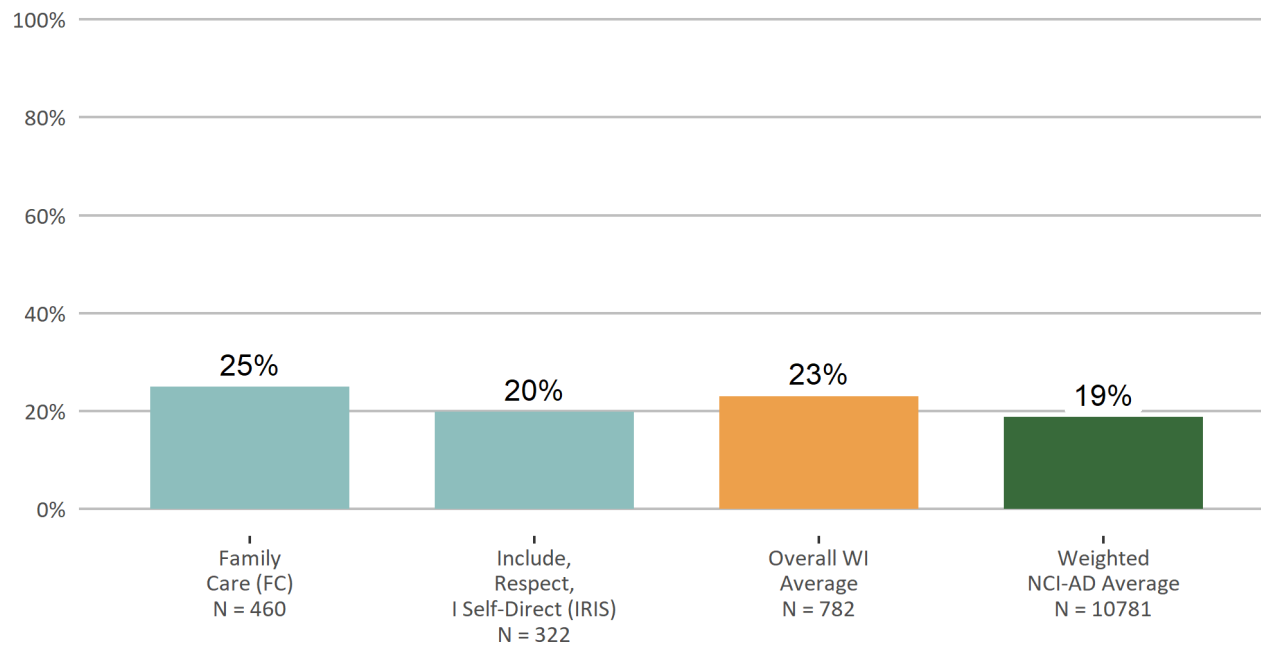


**Table 113. Amount of physical activity per week**

*New Question in 2022-2023. Proxy respondents were allowed for this question.*

Program	Does not exercise	Less than one hour	One to two hours	More than two hours	N
Family Care (FC)	32%	22%	24%	22%	582
Include, Respect, I Self-Direct (IRIS)	32%	26%	20%	22%	363
<b>Overall WI Average</b>	<b>32%</b>	<b>24%</b>	<b>22%</b>	<b>22%</b>	<b>945</b>
<b>Weighted NCI-AD Average</b>	<b>34%</b>	<b>23%</b>	<b>22%</b>	<b>21%</b>	<b>14,049</b>

### Often feels lonely



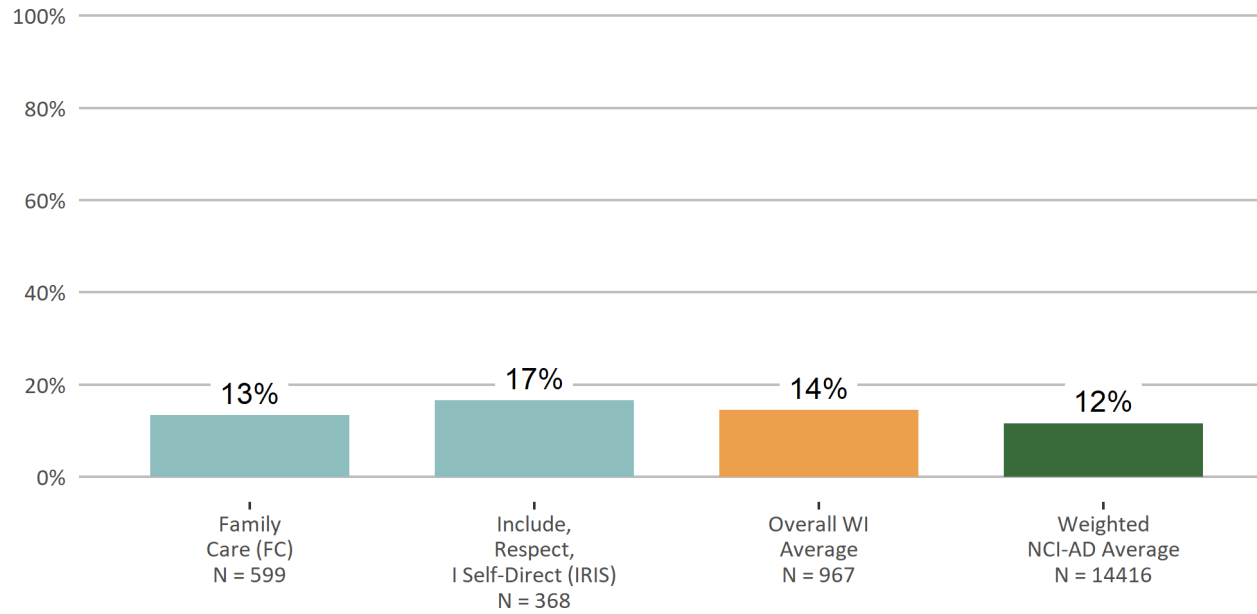
**Table 114. Often feels lonely**

Program	Yes, often	Sometimes	Not often, never or almost never	N
Family Care (FC)	25%	32%	43%	460
Include, Respect, I Self-Direct (IRIS)	20%	30%	50%	322
<b>Overall WI Average</b>	<b>23%</b>	<b>32%</b>	<b>45%</b>	<b>782</b>
<b>Weighted NCI-AD Average</b>	<b>19%</b>	<b>36%</b>	<b>45%</b>	<b>10,781</b>



## *Affordability*

### Ever has to skip meals due to financial worries



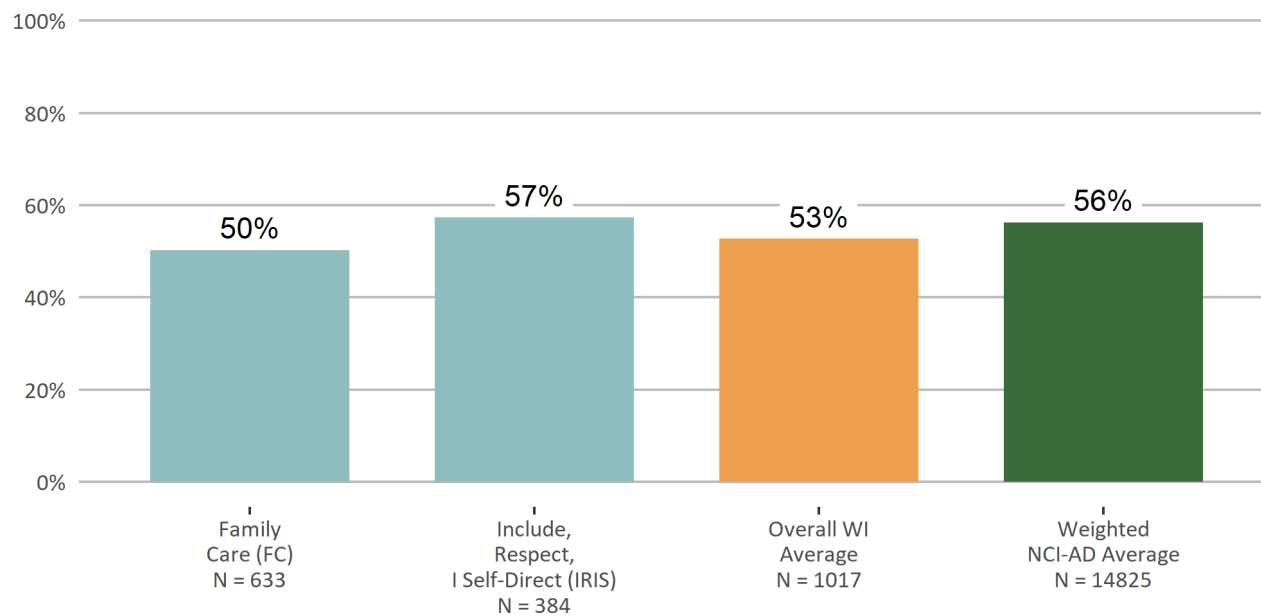
**Table 115. Ever has to skip meals due to financial worries**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes, often</b>	<b>Sometimes</b>	<b>No</b>	<b>N</b>
Family Care (FC)	8%	6%	87%	599
Include, Respect, I Self-Direct (IRIS)	7%	10%	83%	368
<b>Overall WI Average</b>	<b>8%</b>	<b>7%</b>	<b>86%</b>	<b>967</b>
<b>Weighted NCI-AD Average</b>	<b>6%</b>	<b>6%</b>	<b>88%</b>	<b>14,416</b>

## Safety

They or someone else has concerns  
about falling or being unstable

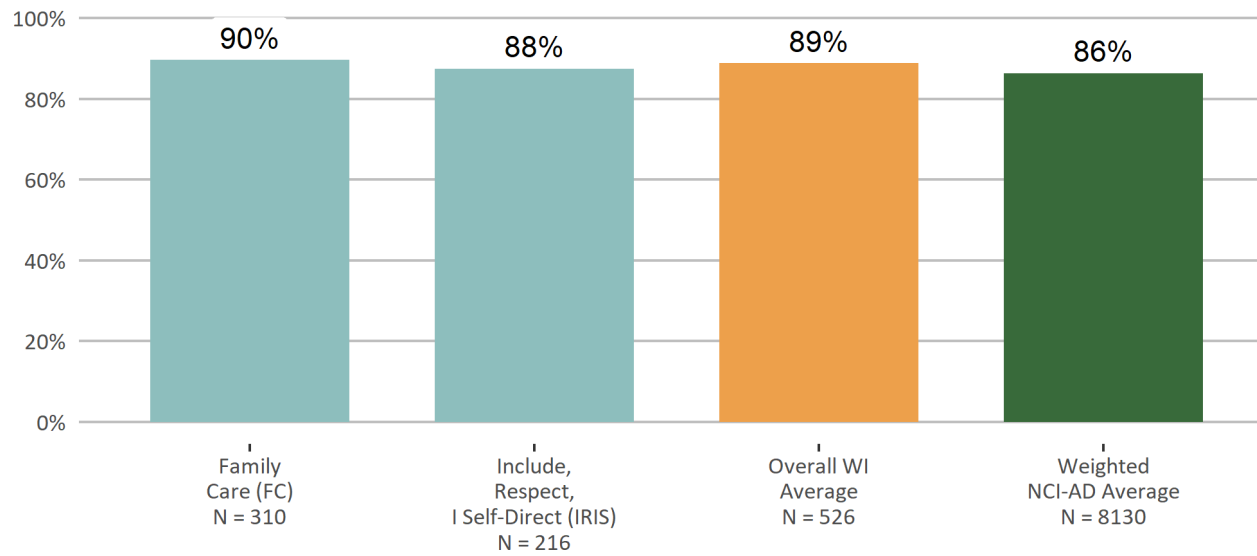


**Table 116. They or someone else has concerns about falling or being unstable**

*Proxy respondents were allowed for this question.*

Program	Yes, often	Sometimes	No	N
Family Care (FC)	40%	10%	50%	633
Include, Respect, I Self-Direct (IRIS)	48%	9%	43%	384
<b>Overall WI Average</b>	<b>43%</b>	<b>10%</b>	<b>47%</b>	<b>1,017</b>
<b>Weighted NCI-AD Average</b>	<b>35%</b>	<b>21%</b>	<b>44%</b>	<b>14,825</b>

Has worked with someone to reduce  
risk of falls (if someone has  
concerns about them falling or  
being unstable)



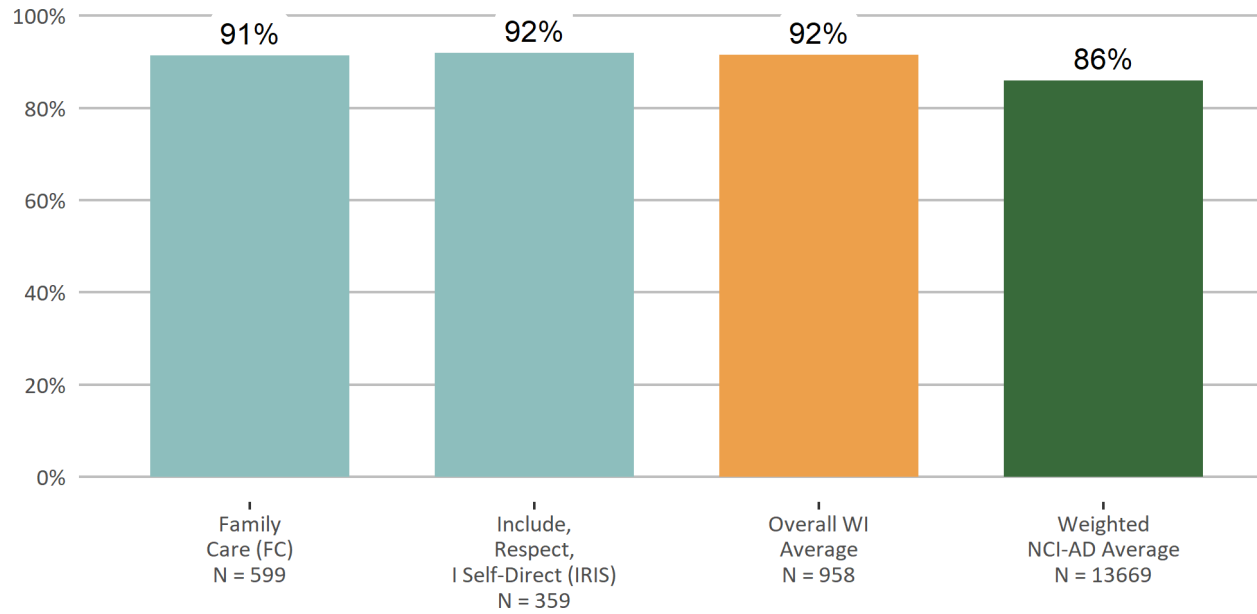
**Table 117. Has worked with someone to reduce risk of falls (if someone has concerns about them falling or being unstable)**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Family Care (FC)	90%	10%	310
Include, Respect, I Self-Direct (IRIS)	88%	13%	216
<b>Overall WI Average</b>	<b>89%</b>	<b>11%</b>	<b>526</b>
<b>Weighted NCI-AD Average</b>	<b>86%</b>	<b>14%</b>	<b>8,130</b>



Able to get to safety quickly in  
case of an emergency

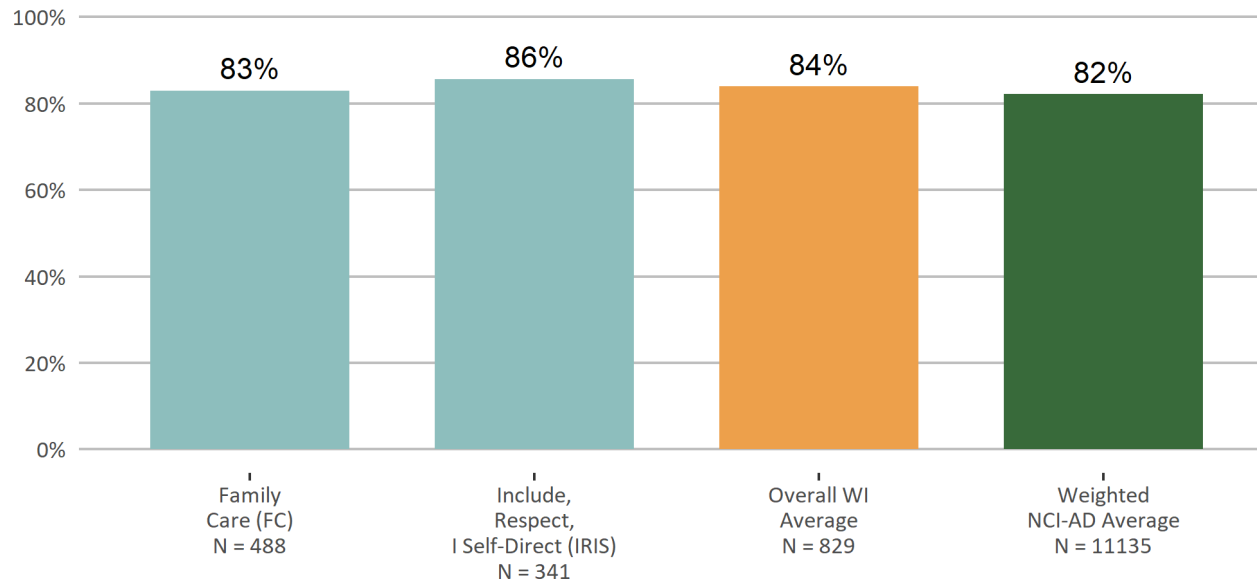


**Table 118. Able to get to safety quickly in case of an emergency**

*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Family Care (FC)	91%	9%	599
Include, Respect, I Self-Direct (IRIS)	92%	8%	359
<b>Overall WI Average</b>	<b>92%</b>	<b>8%</b>	<b>958</b>
<b>Weighted NCI-AD Average</b>	<b>86%</b>	<b>14%</b>	<b>13,669</b>

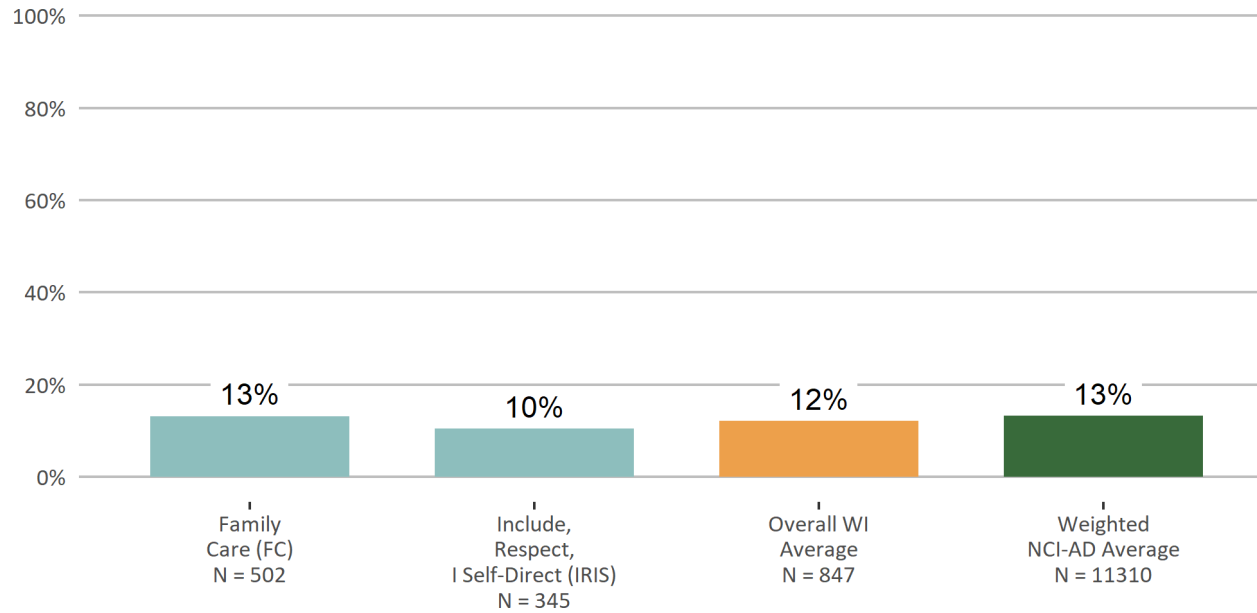
Knows who to talk to if they are  
mistreated, hurt, disrespected by  
others



**Table 119. Knows who to talk to if they are mistreated, hurt, disrespected by others**

<b>Program</b>	<b>Yes</b>	<b>Maybe, Not sure</b>	<b>No</b>	<b>N</b>
Family Care (FC)	83%	6%	11%	488
Include, Respect, I Self-Direct (IRIS)	86%	4%	10%	341
<b>Overall WI Average</b>	<b>84%</b>	<b>6%</b>	<b>11%</b>	<b>829</b>
<b>Weighted NCI-AD Average</b>	<b>82%</b>	<b>5%</b>	<b>13%</b>	<b>11,135</b>

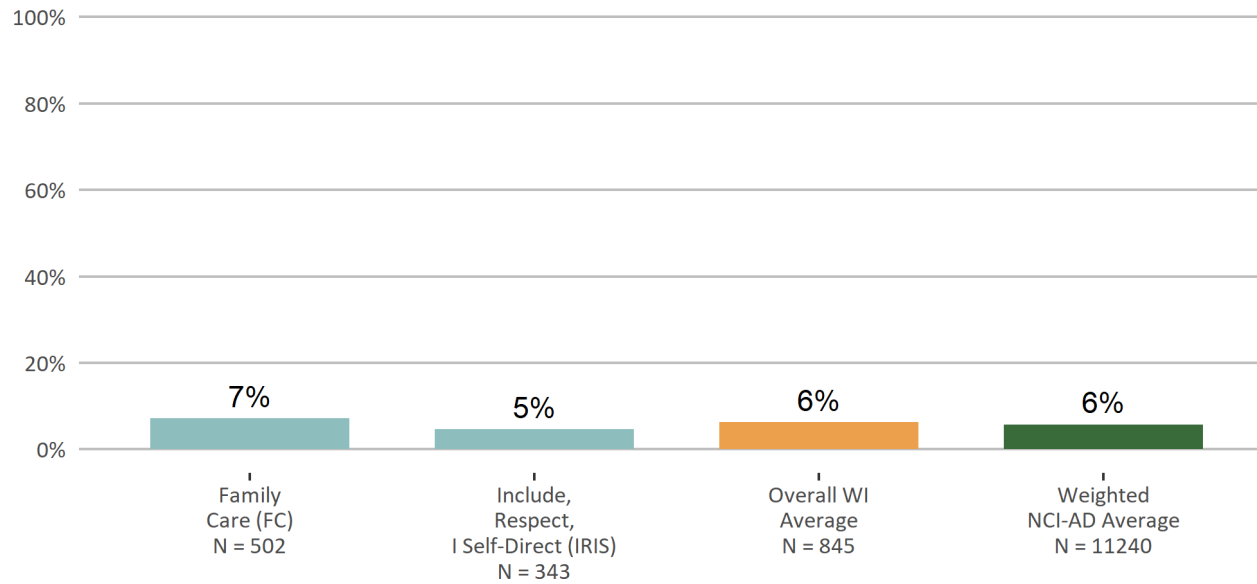
Are ever worried for the security  
of their personal belongings



**Table 120. Are ever worried for the security of their personal belongings**

<b>Program</b>	<b>Yes at least sometimes</b>	<b>No, never</b>	<b>N</b>
Family Care (FC)	13%	87%	502
Include, Respect, I Self-Direct (IRIS)	10%	90%	345
<b>Overall WI Average</b>	<b>12%</b>	<b>88%</b>	<b>847</b>
<b>Weighted NCI-AD Average</b>	<b>13%</b>	<b>87%</b>	<b>11,310</b>

Someone used or took their money  
without their permission in the  
past 12 months

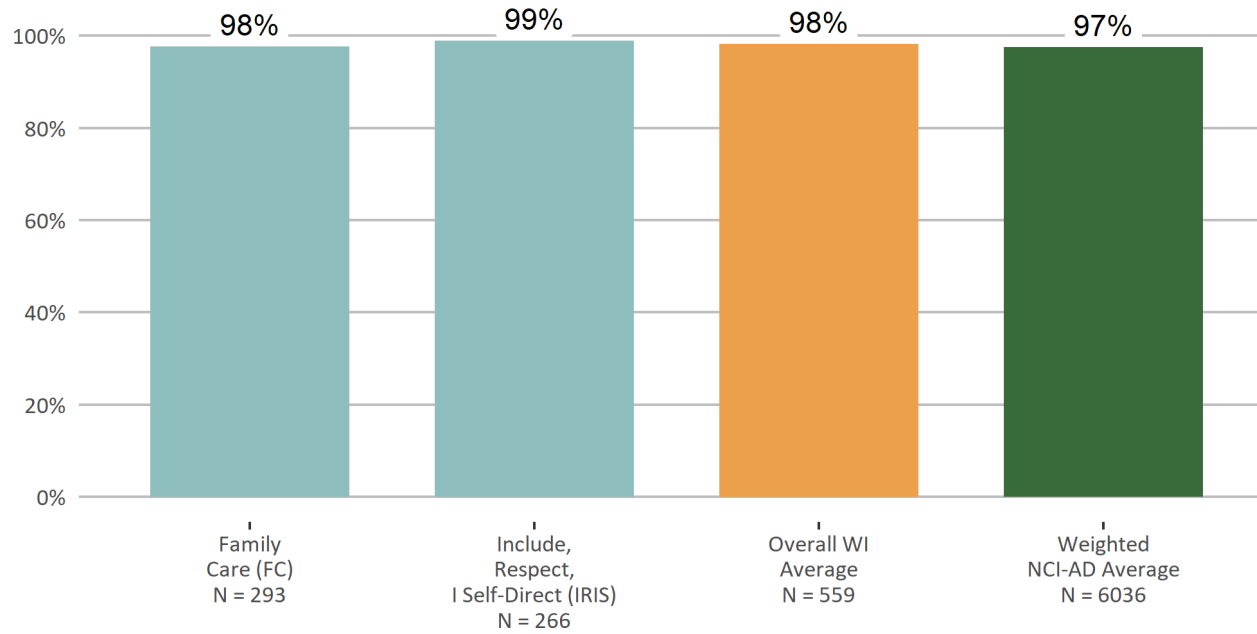


**Table 121. Someone used or took their money without their permission in the past 12 months**

Program	Yes	No	N
Family Care (FC)	7%	93%	502
Include, Respect, I Self-Direct (IRIS)	5%	95%	343
<b>Overall WI Average</b>	<b>6%</b>	<b>94%</b>	<b>845</b>
<b>Weighted NCI-AD Average</b>	<b>6%</b>	<b>94%</b>	<b>11,240</b>



Feels safe around people who are  
paid to help them

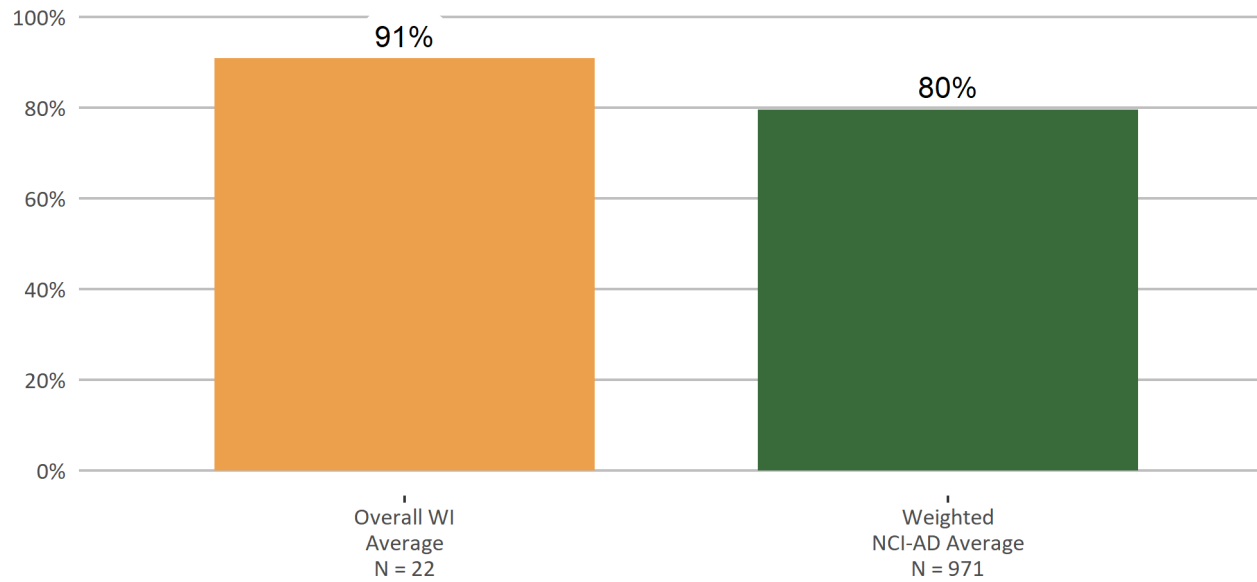


**Table 122. Feels safe around people who are paid to help them**

Program	Yes, all paid support workers, always	No, not all workers, or not always	N
Family Care (FC)	98%	2%	293
Include, Respect, I Self-Direct (IRIS)	99%	1%	266
<b>Overall WI Average</b>	<b>98%</b>	<b>2%</b>	<b>559</b>
<b>Weighted NCI-AD Average</b>	<b>97%</b>	<b>3%</b>	<b>6,036</b>

## *Rights and Respect*

Gets information about services  
in their preferred language (if  
preferred language is not English)



**Table 123. Gets information about services in their preferred language (if preferred language is not English)**

*Proxy respondents were allowed for this question.*

Program	Yes, all information	Some Information	No	N
Overall WI Average	76%	15%	9%	22
Weighted NCI-AD Average	51%	29%	20%	971

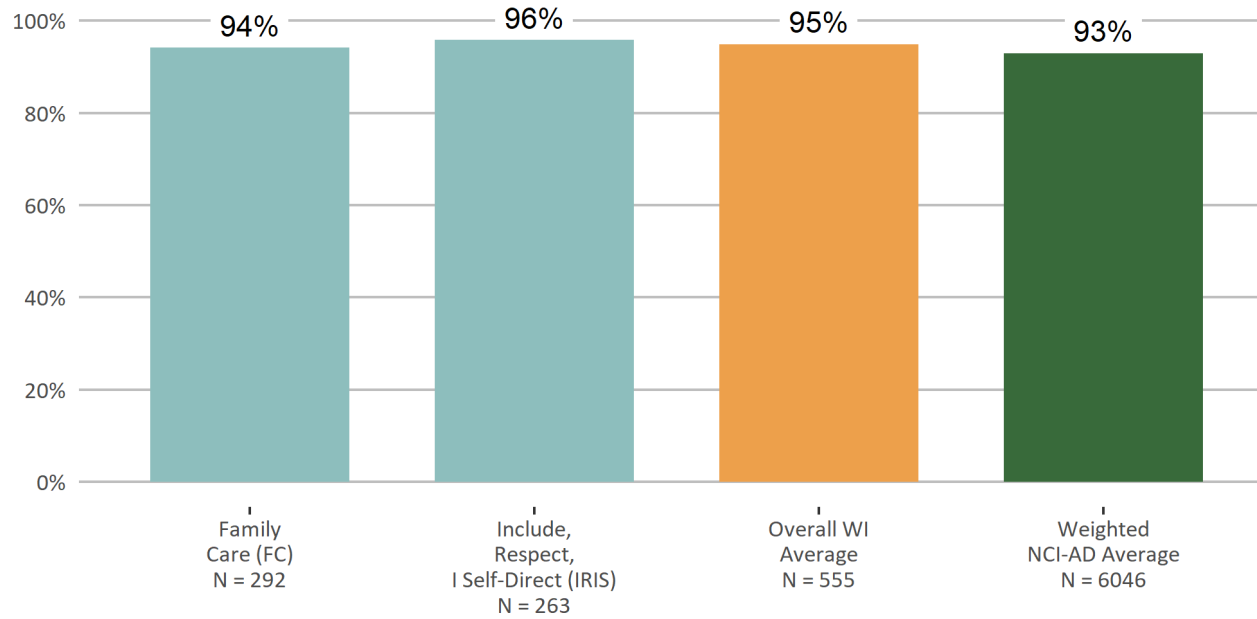
Services and supports are delivered  
in a way that is respectful of  
their culture



**Table 124. Services and supports are delivered in a way that is respectful of their culture**

Program	Yes	Sometimes, or some services	No	N
Family Care (FC)	96%	3%	2%	453
Include, Respect, I Self-Direct (IRIS)	98%	1%	1%	314
<b>Overall WI Average</b>	<b>97%</b>	<b>2%</b>	<b>1%</b>	<b>767</b>
<b>Weighted NCI-AD Average</b>	<b>96%</b>	<b>3%</b>	<b>2%</b>	<b>9,700</b>

People who are paid to help them  
treat them with respect

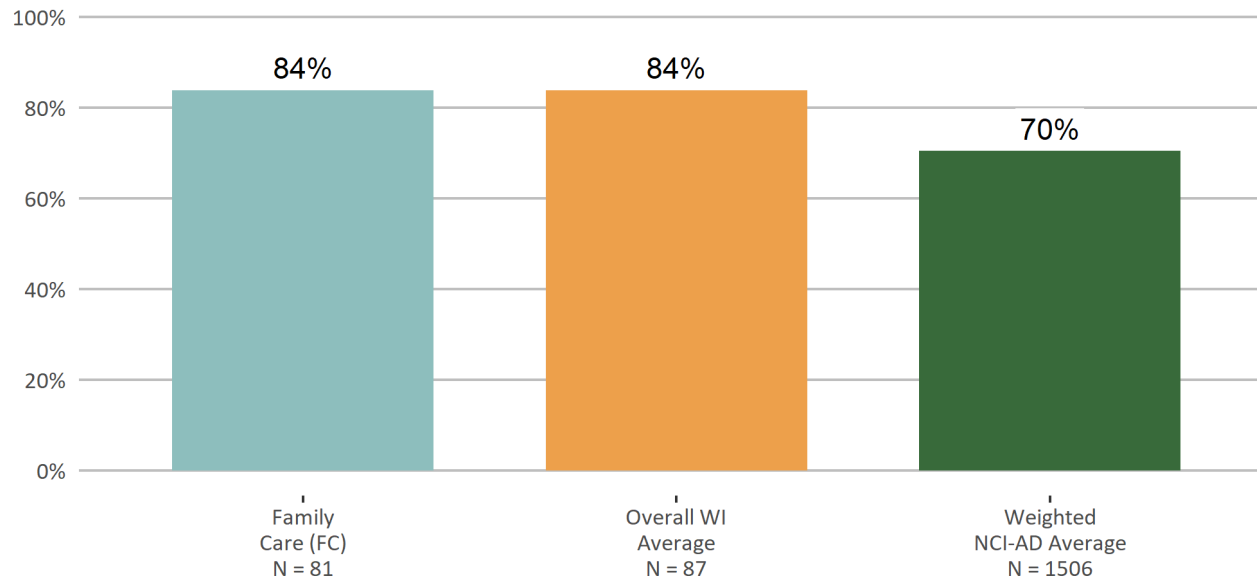




**Table 125. People who are paid to help them treat them with respect**

Program	Yes, all paid support workers, always or almost always	Some, or usually	No, never or rarely	N
Family Care (FC)	94%	4%	2%	292
Include, Respect, I Self-Direct (IRIS)	96%	2%	2%	263
<b>Overall WI Average</b>	<b>95%</b>	<b>3%</b>	<b>2%</b>	<b>555</b>
<b>Weighted NCI-AD Average</b>	<b>93%</b>	<b>6%</b>	<b>1%</b>	<b>6,046</b>

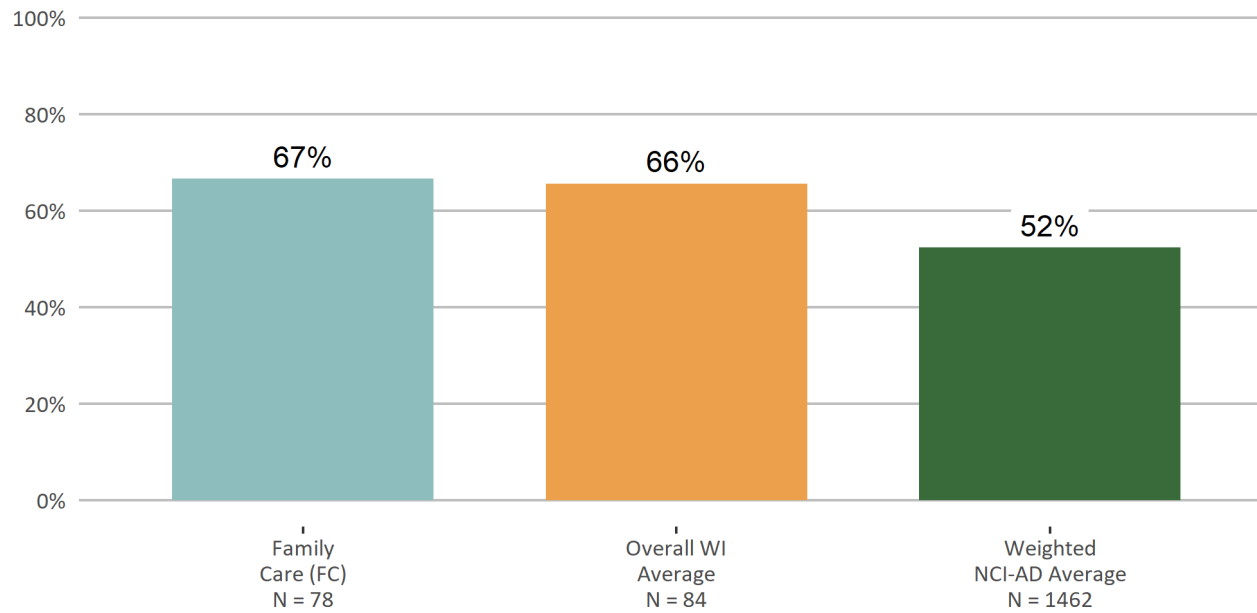
Others ask before coming into their  
home/room (if living in a group  
setting)



**Table 126. Others ask before coming into their home/room (if living in a group setting)**

<b>Program</b>	<b>Yes, always</b>	<b>Usually, but not always</b>	<b>Sometimes, rarely, or never</b>	<b>N</b>
Family Care (FC)	84%	7%	9%	81
<b>Overall WI Average</b>	<b>84%</b>	<b>8%</b>	<b>8%</b>	<b>87</b>
<b>Weighted NCI-AD Average</b>	<b>70%</b>	<b>20%</b>	<b>9%</b>	<b>1,506</b>

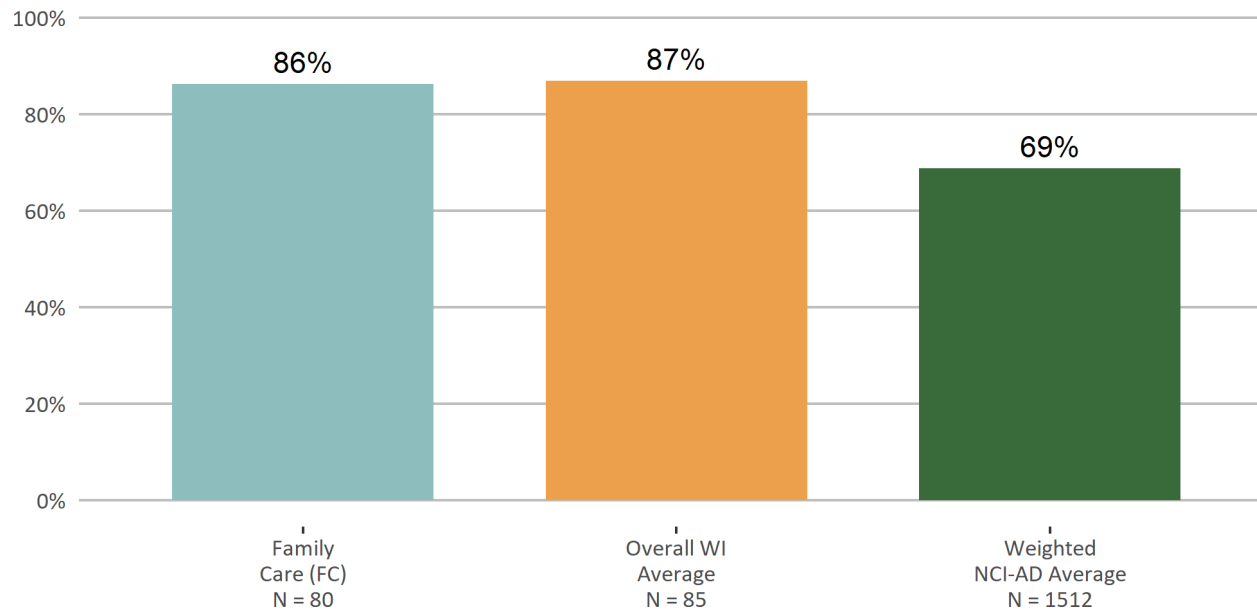
Able to lock doors to room (if  
living in a group setting)



**Table 127. Able to lock doors to room (if living in a group setting)**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Family Care (FC)	67%	33%	78
<b>Overall WI Average</b>	<b>66%</b>	<b>34%</b>	<b>84</b>
<b>Weighted NCI-AD Average</b>	<b>52%</b>	<b>48%</b>	<b>1,462</b>

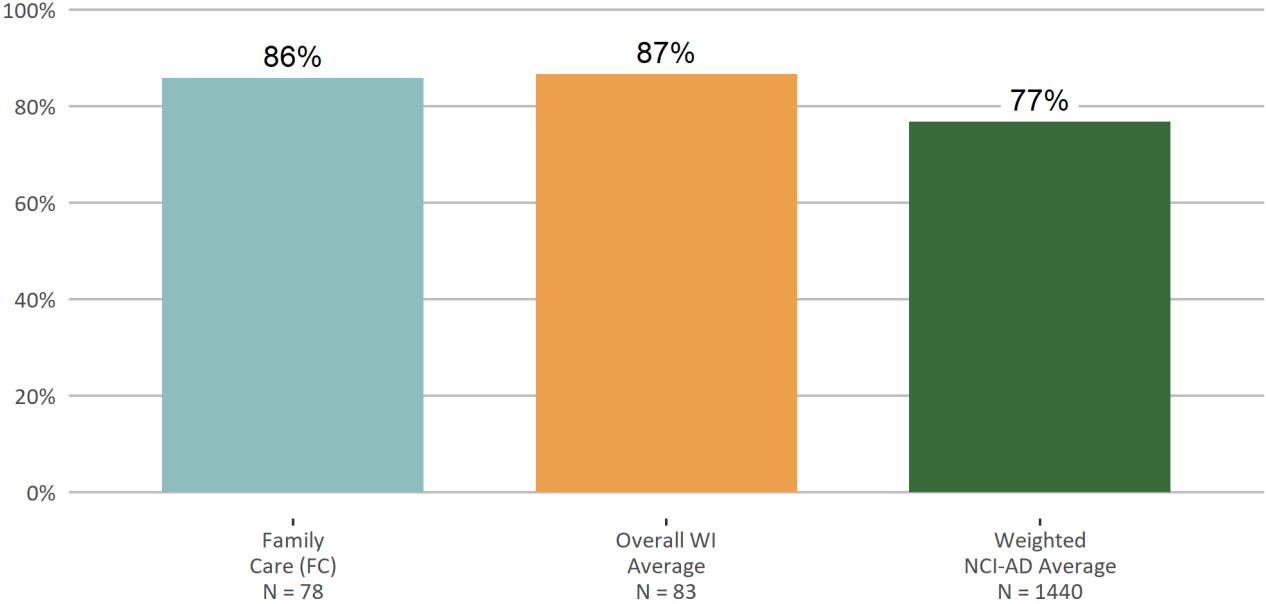
Has enough privacy where lives (if  
living in a group setting)



**Table 128. Has enough privacy where lives (if living in a group setting)**

Program	Yes, always	Usually, but not always	Sometimes, rarely, or never	N
Family Care (FC)	86%	6%	8%	80
<b>Overall WI Average</b>	<b>87%</b>	<b>6%</b>	<b>7%</b>	<b>85</b>
<b>Weighted NCI-AD Average</b>	<b>69%</b>	<b>19%</b>	<b>12%</b>	<b>1,512</b>

Can have visitors at any time (if living in a group setting)

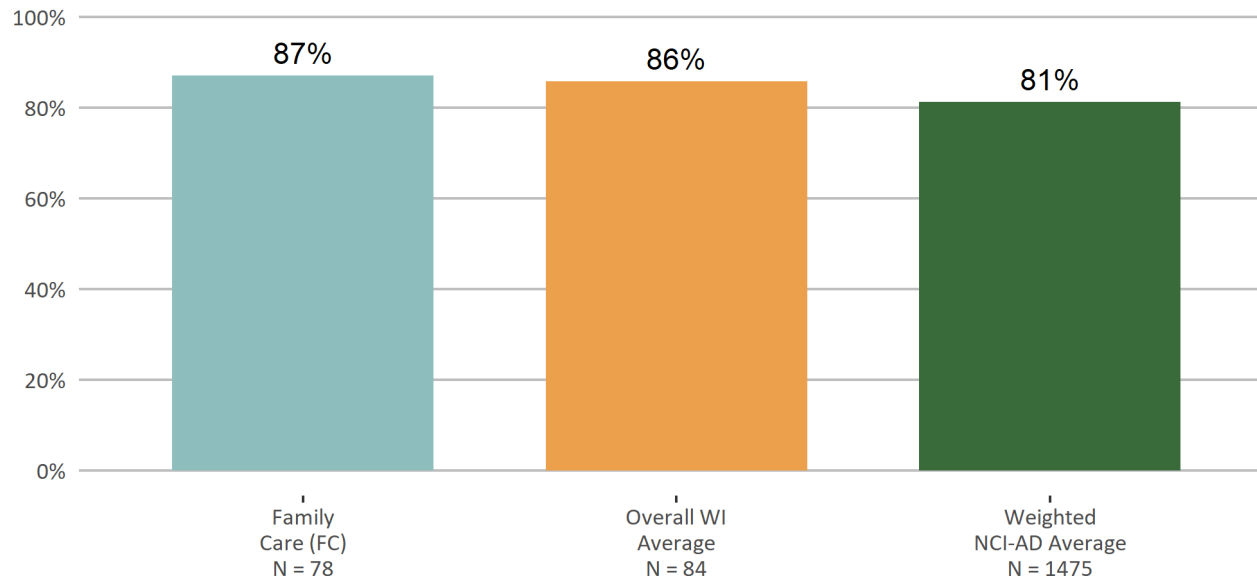




**Table 129. Can have visitors at any time (if living in a group setting)**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Family Care (FC)	86%	14%	78
<b>Overall WI Average</b>	<b>87%</b>	<b>13%</b>	<b>83</b>
<b>Weighted NCI-AD Average</b>	<b>77%</b>	<b>23%</b>	<b>1,440</b>

Can get something to eat or grab a snack anytime they (if living in a group setting)



**Table 130. Can get something to eat or grab a snack anytime they (if living in a group setting)**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Family Care (FC)	87%	13%	78
<b>Overall WI Average</b>	<b>86%</b>	<b>14%</b>	<b>84</b>
<b>Weighted NCI-AD Average</b>	<b>81%</b>	<b>19%</b>	<b>1,475</b>

## *Person-Centered Planning*

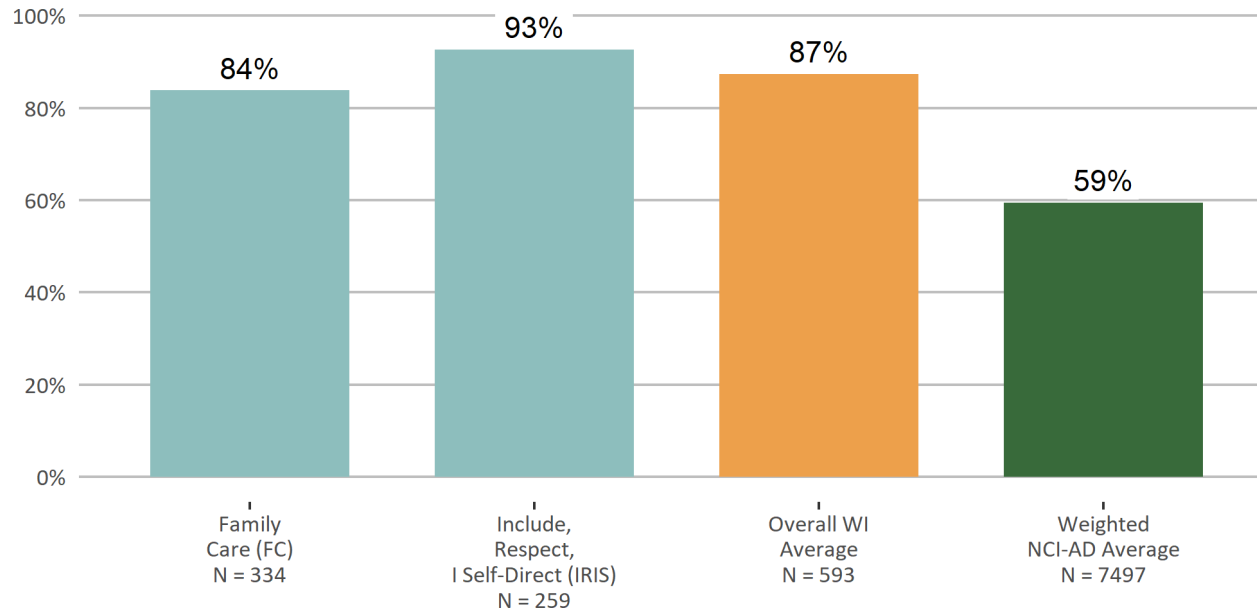
Very or fully involved in making  
decisions about what is in the  
service plan



**Table 131. Involvement in making decisions about what is in the service plan**

Program	Very or fully involved	Somewhat	Very little	Not at all	N
Family Care (FC)	90%	8%	2%	0%	225
Include, Respect, I Self-Direct (IRIS)	91%	9%	0%	1%	223
<b>Overall WI Average</b>	<b>90%</b>	<b>8%</b>	<b>1%</b>	<b>1%</b>	<b>448</b>
<b>Weighted NCI-AD Average</b>	<b>82%</b>	<b>14%</b>	<b>2%</b>	<b>2%</b>	<b>4,491</b>

### Remembers their last service planning meeting

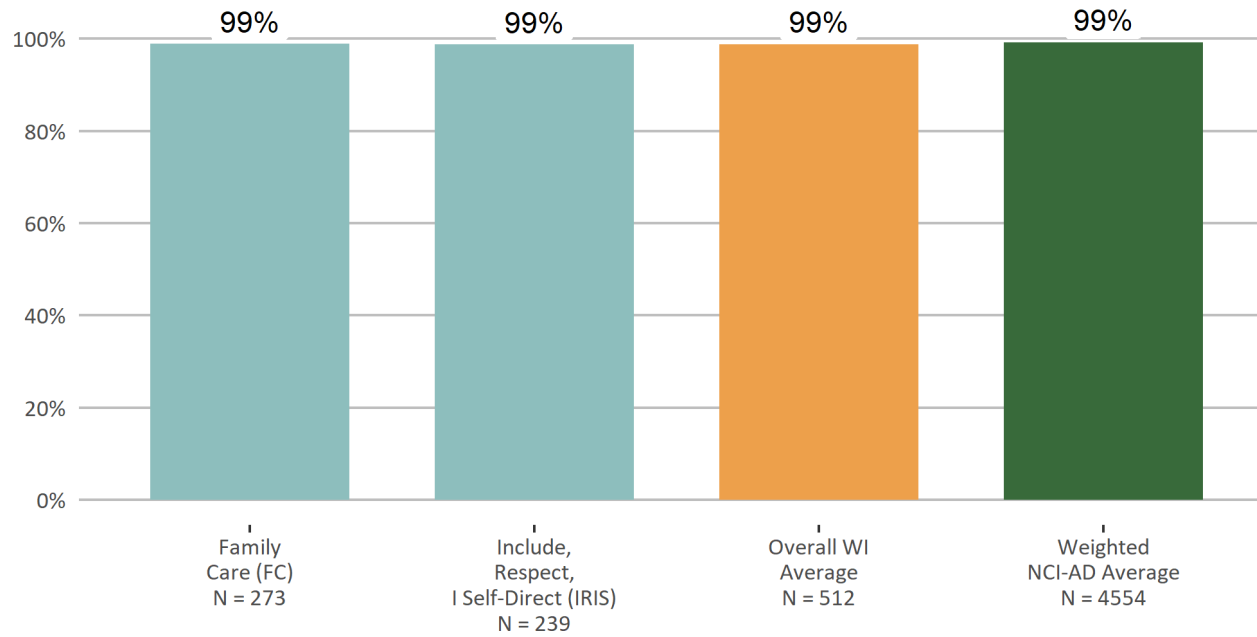


**Table 132. Remembers their last service planning meeting**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Family Care (FC)	84%	16%	334
Include, Respect, I Self-Direct (IRIS)	93%	7%	259
<b>Overall WI Average</b>	<b>87%</b>	<b>13%</b>	<b>593</b>
<b>Weighted NCI-AD Average</b>	<b>59%</b>	<b>41%</b>	<b>7,497</b>



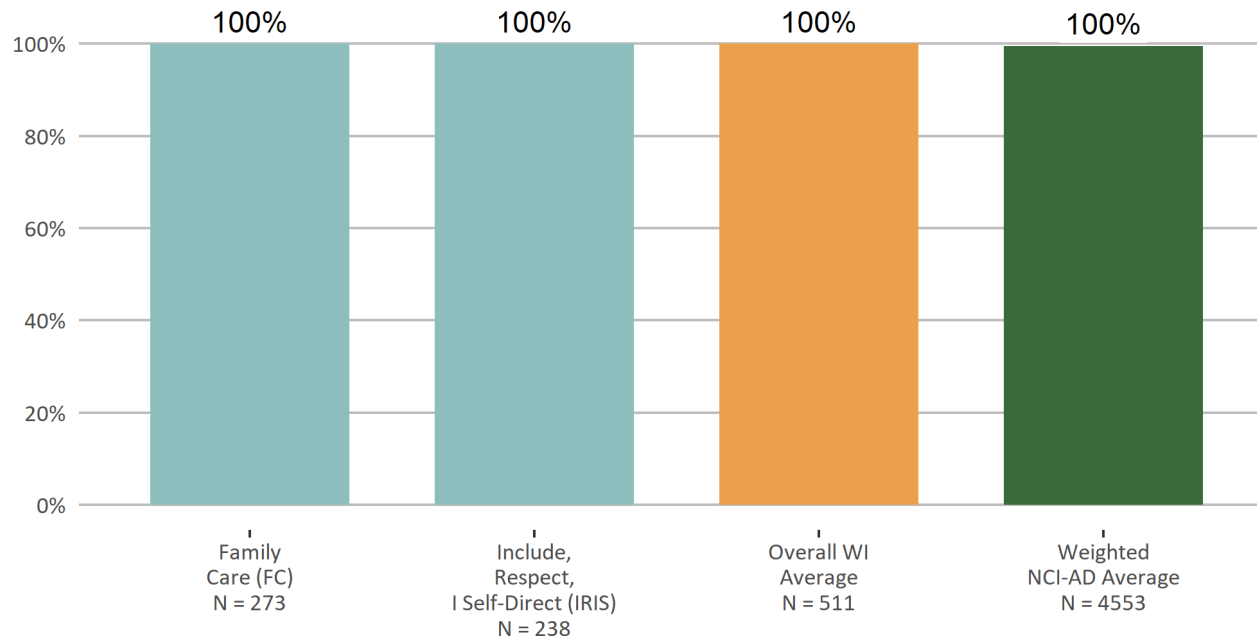
Service planning meeting took place  
at a time that was good for them



**Table 133. Service planning meeting took place at a time that was good for them**

Program	Yes	No	N
Family Care (FC)	99%	1%	273
Include, Respect, I Self-Direct (IRIS)	99%	1%	239
<b>Overall WI Average</b>	<b>99%</b>	<b>1%</b>	<b>512</b>
<b>Weighted NCI-AD Average</b>	<b>99%</b>	<b>1%</b>	<b>4,554</b>

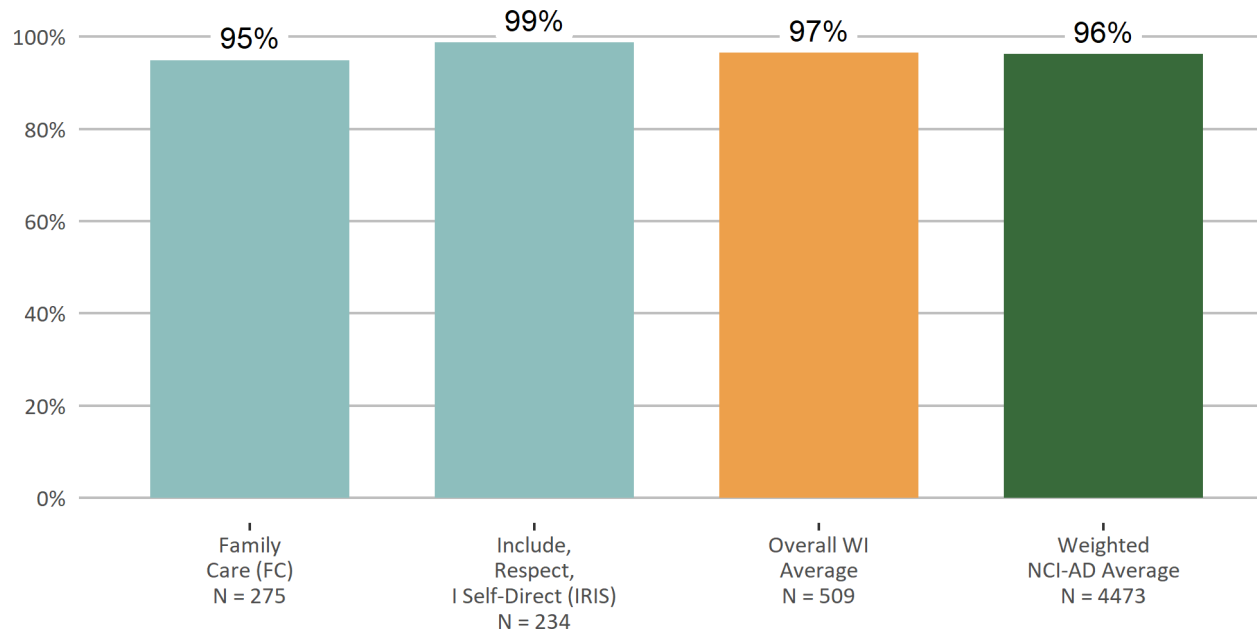
Service planning meeting took place  
in a place that was good for them



**Table 134. Service planning meeting took place in a place that was good for them**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Family Care (FC)	100%	0%	273
Include, Respect, I Self-Direct (IRIS)	100%	0%	238
<b>Overall WI Average</b>	<b>100%</b>	<b>0%</b>	<b>511</b>
<b>Weighted NCI-AD Average</b>	<b>100%</b>	<b>0%</b>	<b>4,553</b>

Service planning meeting included  
the people they wanted to be there



**Table 135. Service planning meeting included the people they wanted to be there**

Program	Yes	Some People	No	N
Family Care (FC)	95%	3%	2%	275
Include, Respect, I Self-Direct (IRIS)	99%	1%	0%	234
<b>Overall WI Average</b>	<b>97%</b>	<b>2%</b>	<b>1%</b>	<b>509</b>
<b>Weighted NCI-AD Average</b>	<b>96%</b>	<b>2%</b>	<b>2%</b>	<b>4,473</b>

People at the service planning meeting listened to needs and preferences



**Table 136. People at the service planning meeting listened to needs and preferences**

<b>Program</b>	<b>Completely</b>	<b>Mostly</b>	<b>Somewhat</b>	<b>Very little</b>	<b>Not at all</b>	<b>N</b>
Family Care (FC)	82%	9%	5%	3%	2%	276
Include, Respect, I Self-Direct (IRIS)	82%	11%	5%	0%	2%	234
<b>Overall WI Average</b>	<b>82%</b>	<b>10%</b>	<b>5%</b>	<b>1%</b>	<b>2%</b>	<b>510</b>
<b>Weighted NCI-AD Average</b>	<b>73%</b>	<b>20%</b>	<b>5%</b>	<b>1%</b>	<b>1%</b>	<b>4,525</b>



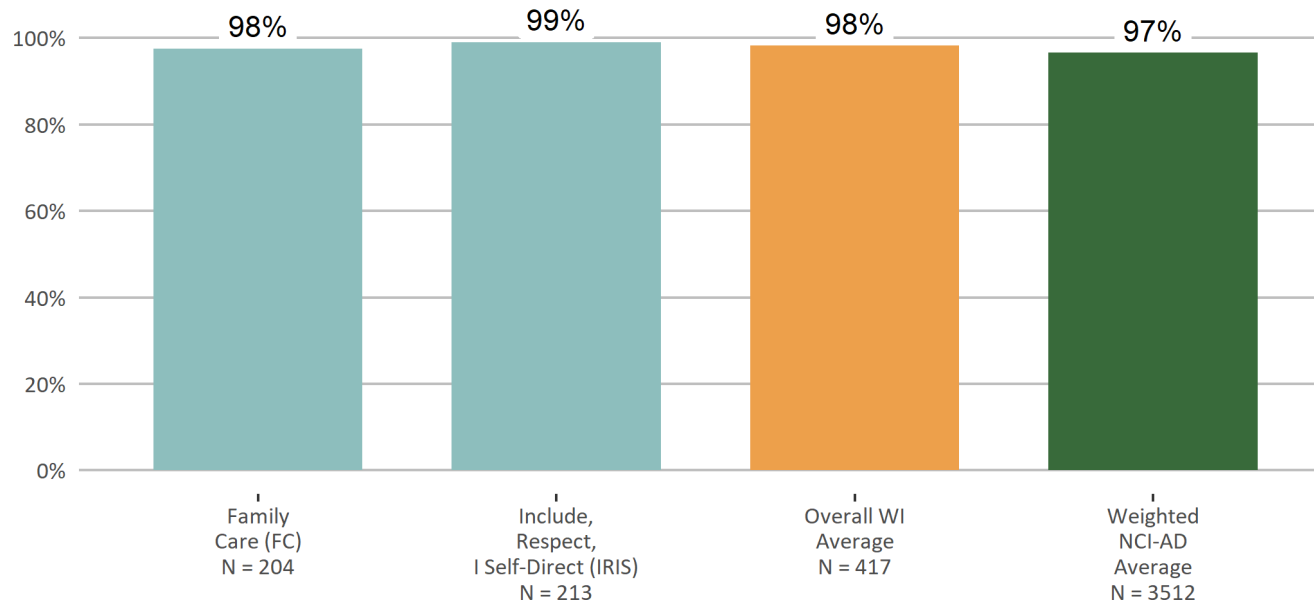
Received a copy of the service plan  
after the service planning meeting



**Table 137. Received a copy of the service plan after the service planning meeting**

Program	Yes	No	N
Family Care (FC)	91%	9%	210
Include, Respect, I Self-Direct (IRIS)	95%	5%	215
<b>Overall WI Average</b>	<b>93%</b>	<b>7%</b>	<b>425</b>
<b>Weighted NCI-AD Average</b>	<b>91%</b>	<b>9%</b>	<b>3,512</b>

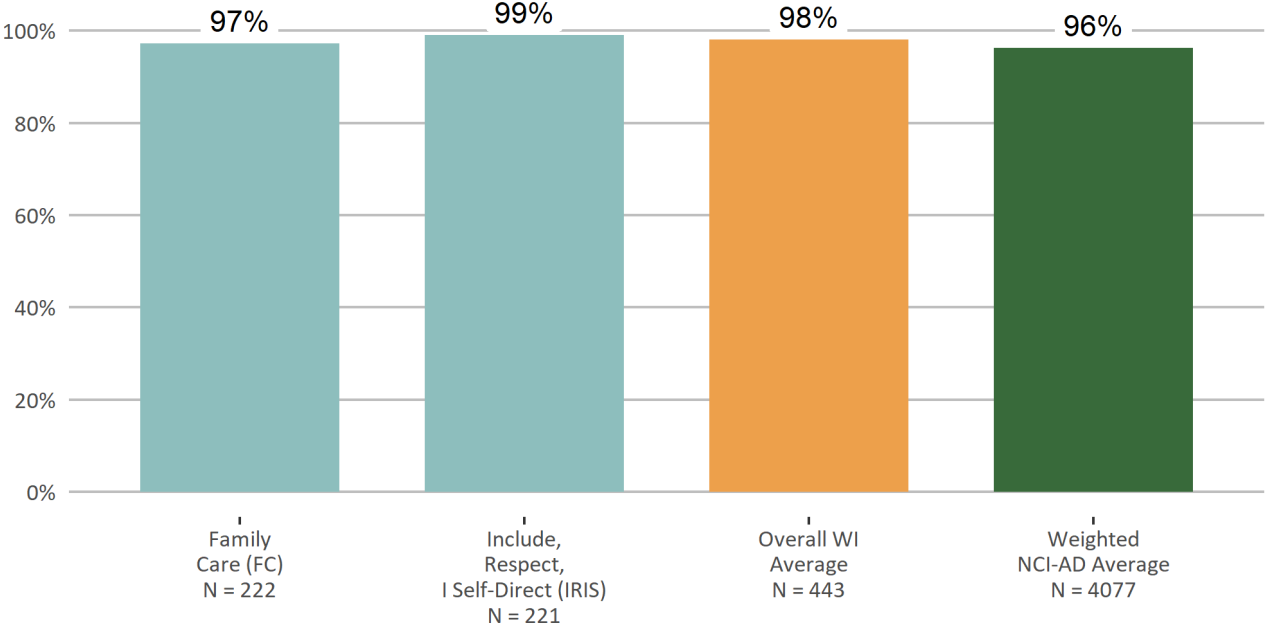
Current service plan reflects what  
was talked about at the service  
plan meeting



**Table 138. Current service plan reflects what was talked about at the service plan meeting**

<b>Program</b>	<b>Yes, completely</b>	<b>Yes, in part</b>	<b>No</b>	<b>N</b>
Family Care (FC)	94%	4%	2%	204
Include, Respect, I Self-Direct (IRIS)	94%	5%	1%	213
<b>Overall WI Average</b>	<b>94%</b>	<b>5%</b>	<b>2%</b>	<b>417</b>
<b>Weighted NCI-AD Average</b>	<b>90%</b>	<b>6%</b>	<b>3%</b>	<b>3,512</b>

Choices and preferences are reflected in current service plan

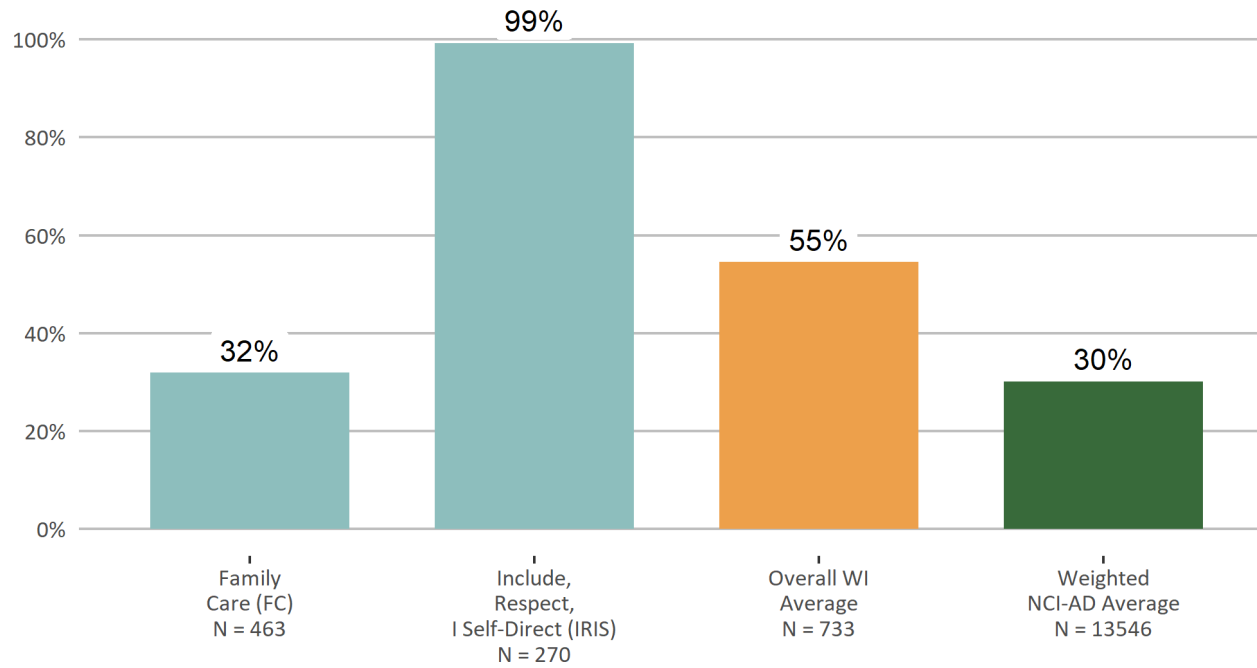


**Table 139. Choices and preferences are reflected in current service plan**

<b>Program</b>	<b>Yes, all/completely</b>	<b>Yes, some/In Part</b>	<b>No</b>	<b>N</b>
Family Care (FC)	89%	9%	3%	222
Include, Respect, I Self-Direct (IRIS)	90%	9%	1%	221
<b>Overall WI Average</b>	<b>90%</b>	<b>9%</b>	<b>2%</b>	<b>443</b>
<b>Weighted NCI-AD Average</b>	<b>84%</b>	<b>12%</b>	<b>4%</b>	<b>4,077</b>

## Self-Direction

### Uses self-directed supports option



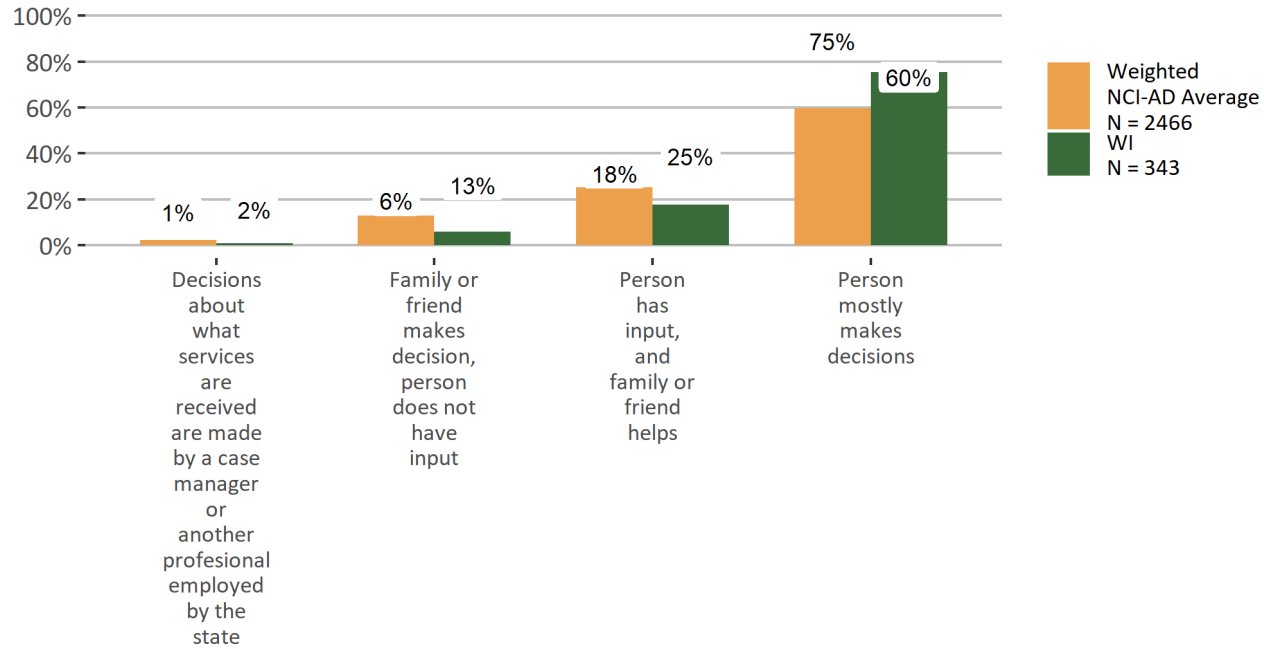


**Table 140. Uses self-directed supports option**

*Information may only come from existing records.*

Program	Yes	No	Don't Know	N
Family Care (FC)	32%	68%	0%	463
Include, Respect, I Self-Direct (IRIS)	99%	1%	0%	270
<b>Overall WI Average</b>	<b>55%</b>	<b>45%</b>	<b>0%</b>	<b>733</b>
<b>Weighted NCI-AD Average</b>	<b>30%</b>	<b>60%</b>	<b>10%</b>	<b>13,546</b>

### Makes decisions about services that are self directed

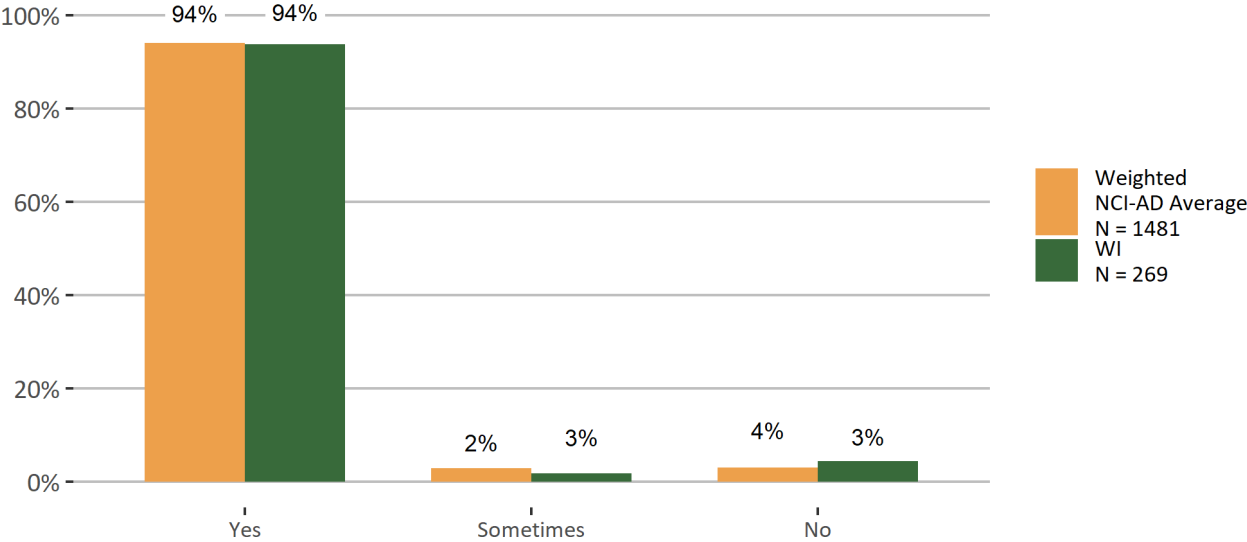


**Table 141. Makes decisions about services that are self-directed**

*Proxy respondents were allowed for this question. Newly added question in 2022-23.*

Program	Decisions about what services are received are made by a case manager or another professional employed by the state	Family or friend makes decision, person does not have input	Person has input, and family or friend helps	Person mostly makes decisions	N
Family Care (FC)	0%	13%	20%	68%	40
Include, Respect, I Self-Direct (IRIS)	1%	5%	17%	77%	303
<b>Overall WI Average</b>	<b>1%</b>	<b>6%</b>	<b>18%</b>	<b>75%</b>	<b>343</b>
<b>Weighted NCI-AD Average</b>	<b>2%</b>	<b>13%</b>	<b>25%</b>	<b>60%</b>	<b>2,466</b>

Has enough help deciding how to direct services, like making decisions about how and when services are received

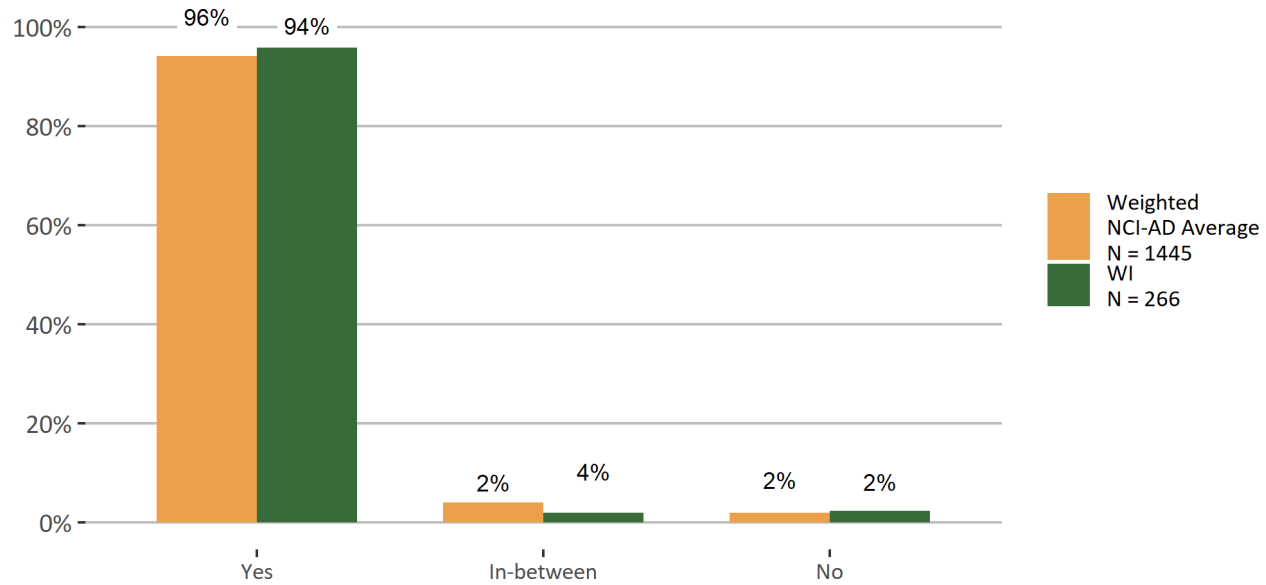


**Table 142. Has enough help deciding how to direct services, like making decisions about how and when services are received**

*Proxy respondents were allowed for this question. Newly added question in 2022-23.*

Program	Yes	Sometimes	No	N
Family Care (FC)	96%	0%	4%	24
Include, Respect, I Self-Direct (IRIS)	93%	2%	4%	245
<b>Overall WI Average</b>	<b>94%</b>	<b>2%</b>	<b>4%</b>	<b>269</b>
<b>Weighted NCI-AD Average</b>	<b>94%</b>	<b>3%</b>	<b>3%</b>	<b>1,481</b>

Can make changes to the services  
and supports you self-direct if  
needed

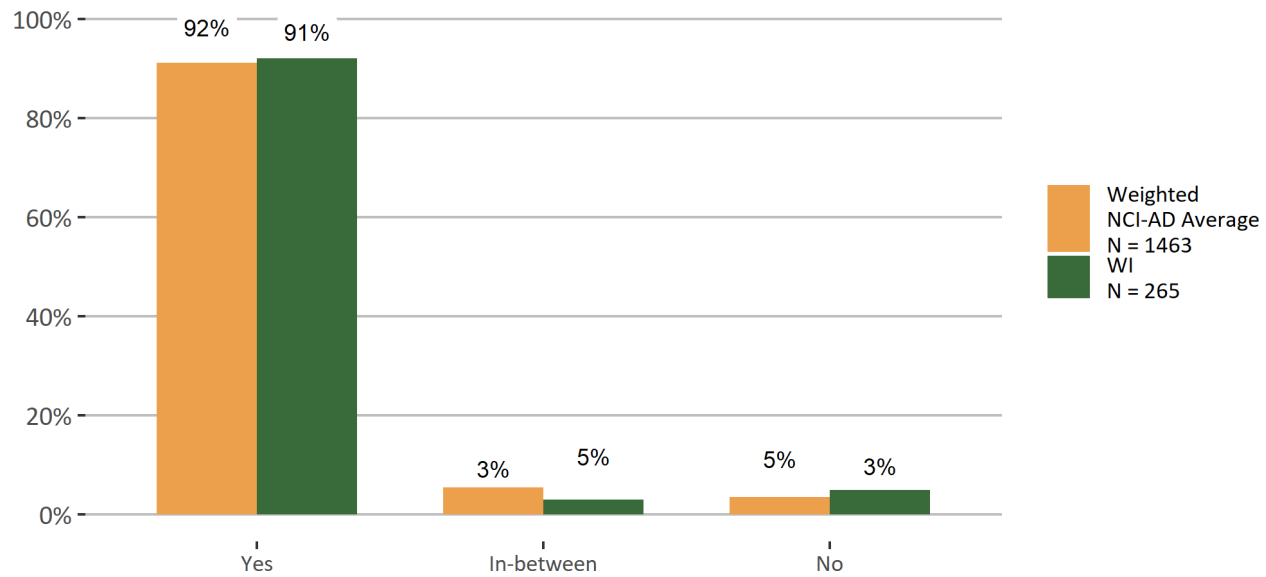


**Table 143. Can make changes to the services and supports you self-direct if needed**

*Proxy respondents were allowed for this question. Newly added question in 2022-23.*

Program	Yes	In-between	No	N
Family Care (FC)	92%	0%	8%	24
Include, Respect, I Self-Direct (IRIS)	96%	2%	2%	242
<b>Overall WI Average</b>	<b>96%</b>	<b>2%</b>	<b>2%</b>	<b>266</b>
<b>Weighted NCI-AD Average</b>	<b>94%</b>	<b>4%</b>	<b>2%</b>	<b>1,445</b>

Has the amount of control wanted  
with the services that are  
self-directed



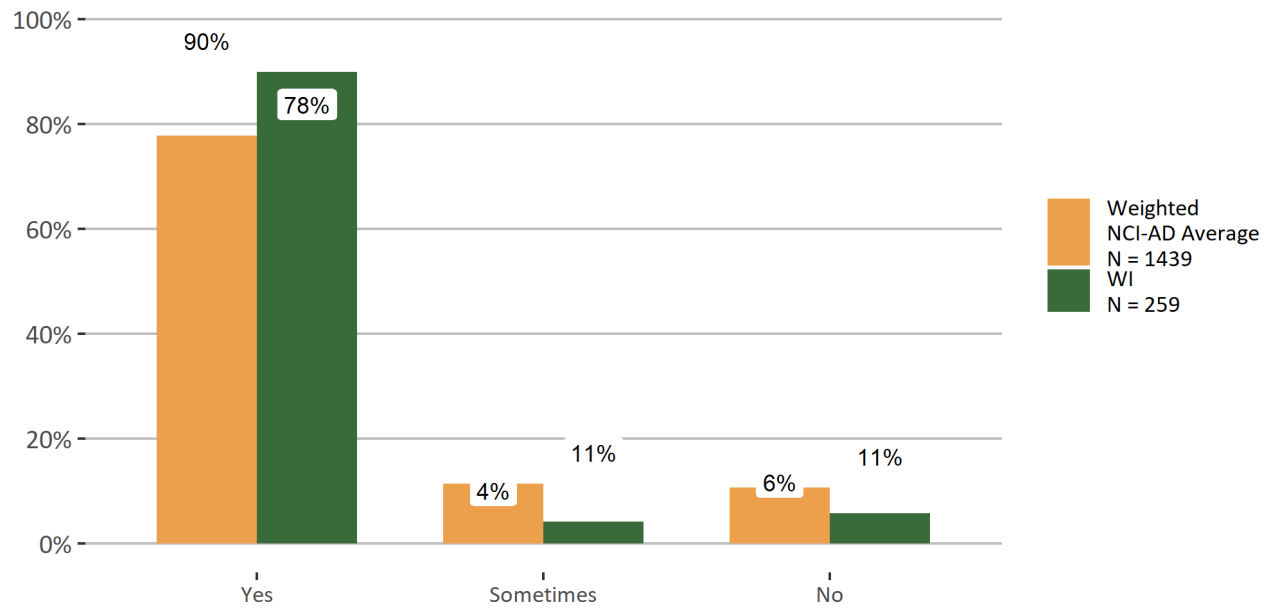


**Table 144. Has the amount of control wanted with the services that are self-directed**

*Proxy respondents were allowed for this question. Newly added question in 2022-23.*

Program	Yes	In-between	No	N
Family Care (FC)	92%	0%	8%	24
Include, Respect, I Self-Direct (IRIS)	92%	3%	5%	241
<b>Overall WI Average</b>	<b>92%</b>	<b>3%</b>	<b>5%</b>	<b>265</b>
<b>Weighted NCI-AD Average</b>	<b>91%</b>	<b>5%</b>	<b>3%</b>	<b>1,463</b>

Services and supports wanted to self direct are always available

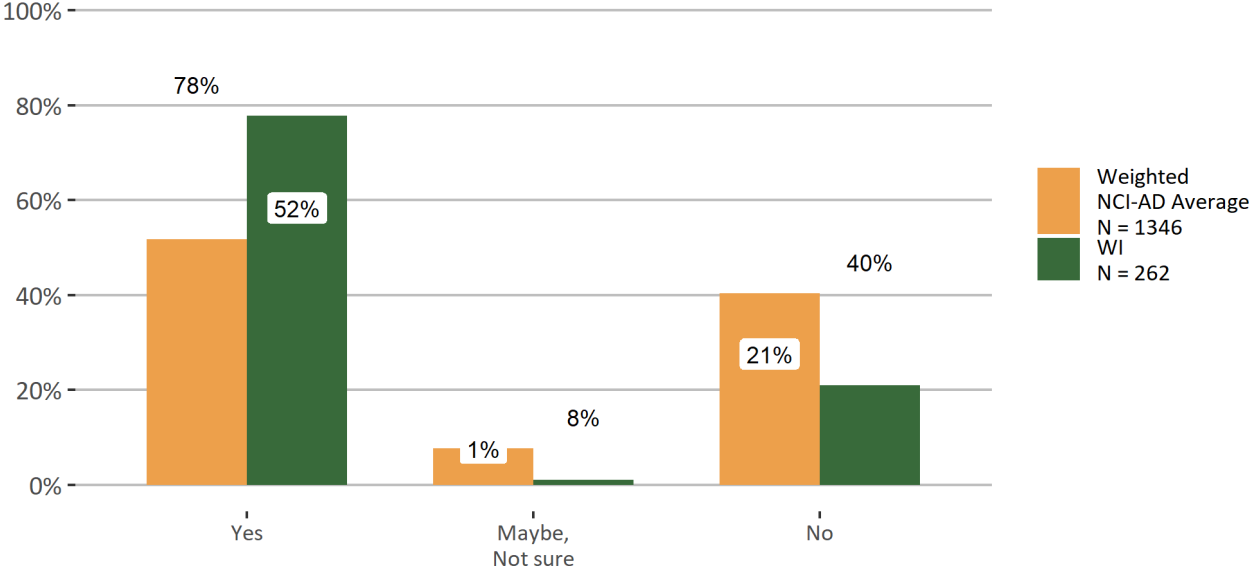


**Table 145. Services and supports wanted to self-direct are always available**

*Proxy respondents were allowed for this question. Newly added question in 2022-23.*

Program	Yes	Sometimes	No	N
Family Care (FC)	92%	4%	4%	24
Include, Respect, I Self-Direct (IRIS)	90%	4%	6%	235
<b>Overall WI Average</b>	<b>90%</b>	<b>4%</b>	<b>6%</b>	<b>259</b>
<b>Weighted NCI-AD Average</b>	<b>78%</b>	<b>11%</b>	<b>11%</b>	<b>1,439</b>

Gets information about budget  
and services from the financial  
management service (FMS)

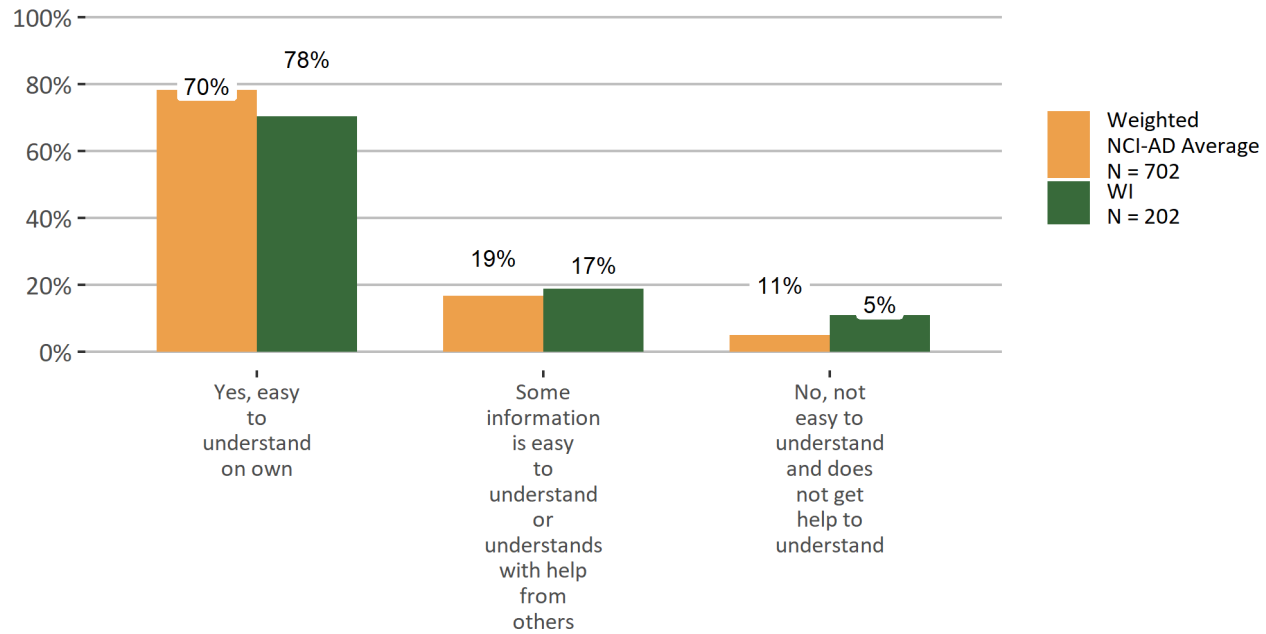


**Table 146. Gets information about budget and services from the financial management service (FMS)**

*Proxy respondents were allowed for this question. Newly added question in 2022-23.*

Program	Yes	Maybe, Not sure	No	N
Family Care (FC)	48%	0%	52%	23
Include, Respect, I Self-Direct (IRIS)	81%	1%	18%	239
<b>Overall WI Average</b>	<b>78%</b>	<b>1%</b>	<b>21%</b>	<b>262</b>
<b>Weighted NCI-AD Average</b>	<b>52%</b>	<b>8%</b>	<b>40%</b>	<b>1,346</b>

Information received from the FMS  
is easy to understand

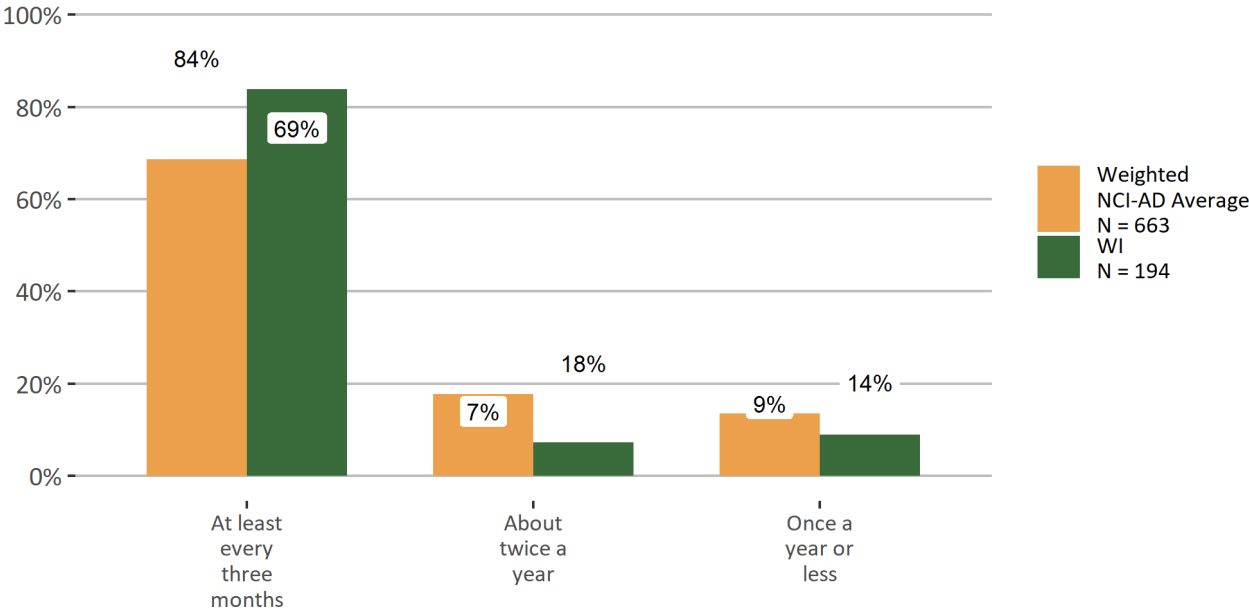


**Table 147. Information received from the FMS is easy to understand**

*Proxy respondents were allowed for this question. Newly added question in 2022-23.*

Program	Yes, easy to understand on own	Some information is easy to understand or understands with help from others	No, not easy to understand and does not get help to understand	N
Include, Respect, I Self-Direct (IRIS)	70%	19%	11%	192
<b>Overall WI Average</b>	<b>70%</b>	<b>19%</b>	<b>11%</b>	<b>202</b>
<b>Weighted NCI-AD Average</b>	<b>78%</b>	<b>17%</b>	<b>5%</b>	<b>702</b>

Frequency of receiving information  
about budget and services from FMS

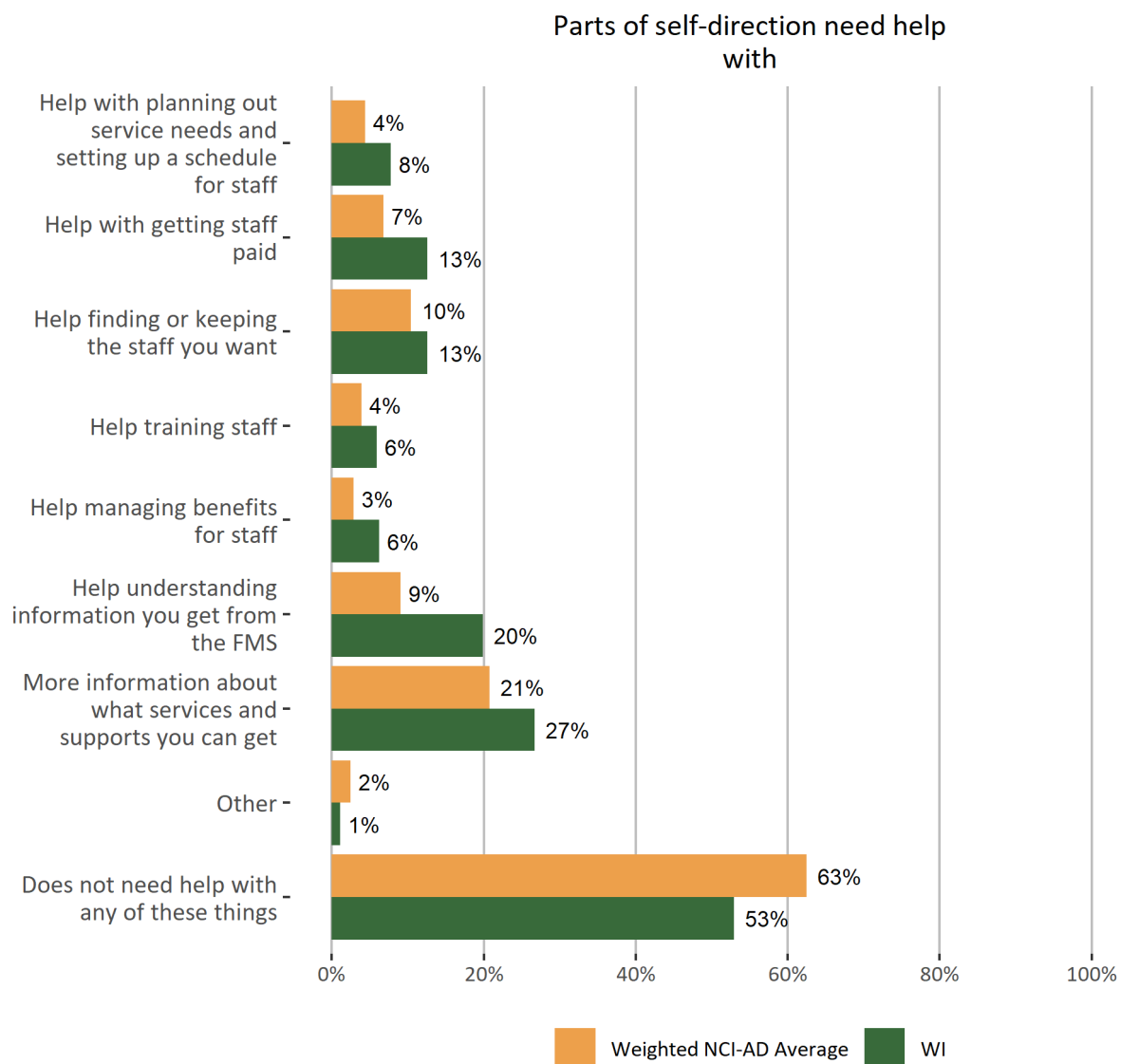




**Table 148. Frequency of receiving information about budget and services from FMS**

*Proxy respondents were allowed for this question. Newly added question in 2022-23.*

Program	At least every three months	About twice a year	Once a year or less	N
Include, Respect, I Self-Direct (IRIS)	85%	7%	8%	183
<b>Overall WI Average</b>	<b>84%</b>	<b>7%</b>	<b>9%</b>	<b>194</b>
<b>Weighted NCI-AD Average</b>	<b>69%</b>	<b>18%</b>	<b>14%</b>	<b>663</b>



**Table 149. Parts of self-direction need help with**

*Proxy respondents were allowed for this question. Newly added question in 2022-23.*

Program	Help with planning out service needs and setting up a schedule for staff	Help with getting staff paid	Help finding or keeping the staff you want	Help training staff	Help managing benefits for staff	Help understanding information you get from the FMS	More information about what services and supports you can get	Other	Does not need help with any of these things
Include, Respect, I Self-Direct (IRIS)	7%	12%	12%	6%	6%	20%	25%	1%	45%
<b>Overall WI Average</b>	<b>8%</b>	<b>13%</b>	<b>13%</b>	<b>6%</b>	<b>6%</b>	<b>20%</b>	<b>27%</b>	<b>1%</b>	<b>53%</b>
<b>Weighted NCI-AD Average</b>	<b>4%</b>	<b>7%</b>	<b>10%</b>	<b>4%</b>	<b>3%</b>	<b>9%</b>	<b>21%</b>	<b>2%</b>	<b>63%</b>