

National Core Indicators- Aging and Disabilities (NCI-AD)

Adult Consumer Survey State Results

Alabama

Table of Contents

Introduction	10
Adult Consumer Survey	10
Alabama Specific Sample	10
Figure 1. Statewide Sample	11
Figure 2. Classification of 2023-24 State programs	11
What is included in this report?	13
Presentation of Data	13
Accessibility Statement	13
Demographics	14
Table 1. Average age (reported for those under 90 years old)	15
Table 2. Age Category (including those 90 and older)	16
Table 3. Gender	17
Table 4. Race and ethnicity	18
Table 5. Marital status	19
Table 6. Preferred language	20
Table 7. Preferred means of communication	21
Table 8. Residential designation	22
Table 9. Median area income (based on zip code)	23
Table 10. Type of Residence	24
Table 11. Who the person lives with	25
Table 12. Address changed in the past 6 months	26
Table 13. Where people moved from (if moved in the last 6 months)	27
Table 14A. Diagnoses	28
Table 14B. Diagnoses (continued)	29

Table 15. Person has chronic psychiatric or mental health diagnosis	30
Table 16. Level of Mobility	31
Table 17. Has history of frequent falls (more than two falls in a six-month period)	32
Table 18. Receives Medicare	33
Table 19. Length of time receiving LTSS services in current program	34
Table 20. Person has legal guardian	35
Table 21. Amount of paid supports received	36
Table 22. Person has remote supports	37
Outcome Tables	38
Community Participation	39
Table 23. Gets to do things outside of their home as much as they want to	40
Table 24. Takes part in activities with others as much as they want to (in-person or virtually)	41
Table 25A. Reasons cannot always take part in activities with others as much as they want to in-person or virtually	42
Table 25B. Reasons cannot always take part in activities with others as much as they want to in-person or virtually (continued)	43
Access to the Community	44
Table 26. Has transportation to do the things they want outside of home	45
Table 27. Has transportation to get to medical appointments	46
Everyday Living	47
Table 28. Needs at least some assistance with everyday activities (such as preparing meals, housework, shopping or taking their medications)	48
Table 29. Always gets enough support for everyday activities (if needs at least some assistance)	49
Table 30. Needs at least some assistance with self-care (such as bathing, dressing, going to the bathroom, eating, or moving around their home)	50
Table 31. Always gets enough support for self-care (if needs at least some assistance)	51
Work	52
Table 32. Has a paid job	53
Table 33. Wants a paid job (if they do not currently have one)	54

Table 34. Someone talked with them about job options (if they do not currently have a job but want one)	55
Table 35. Person volunteers	56
Table 36. Wants to volunteer (if they do not currently)	57
Relationships	58
Table 37. Has friends or family they do not live with who are a part of their life	59
Table 38. Able to see or talk to their friends and family when they want (if has friends or family they do not live with who are a part of their life)	60
Table 39. Reasons not always able to see or talk to their friends and family when they want	61
Service Coordination	62
Table 40A. How first found out about services they can get	63
Table 40B. How first found out about services they can get (continued)	64
Table 41. Can contact their case manager or care coordinator when needs to	65
Table 42. Who helps person most often (if anyone helps on a regular basis)	66
Table 43. Additional people who help person on a regular basis	67
Table 44. People who are paid to help them come and leave when they are supposed to	68
Table 45. Has a backup plan if their people who are paid to help them do not show up	69
Table 46. Has an emergency plan in place in case of widescale emergency	70
Table 47. Knows whom to contact if they have a complaint about their services	71
Table 48. Knows whom to contact if they want to make changes to services	72
Table 49. Services meet all current needs	73
Table 50A. Additional services and supports needed (if all current needs and goals are not being met)	74
Table 50B. Additional services and supports needed (if all current needs and goals are not being met; continued)	
Table 50C. Additional services and supports needed (if all current needs and goals are not being met; continued)	76
Table 51. Case manager talked to them about services that might help with their unmet needs (if all current needs and goals are not being met and case manager)	
Table 52. Service providers work together to provide support	78
Care Coordination	79

	Table 53. Knows how to manage chronic conditions (if has at least one)	80
	Table 54. Stayed overnight in a hospital or rehab/nursing facility in the past 12 months and was discharged to go home	81
	Table 55. Felt comfortable and supported enough to go home after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)	82
	Table 56. Someone followed-up to make sure they had needed services and supports after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)	
C	noice and Control	84
	Table 57. Feels in control of their life	85
	Table 58. Able to furnish and decorate their room however they want to (if living in a group setting)	86
	Table 59. Can choose or change their roommate (if living in a group setting and has a roommate)	87
	Table 60. Can get up and go to bed when they want to	88
	Table 61. Can eat their meals when they want to	89
	Table 62. Can choose or change their services	90
	Table 63. Can choose or change when and how often they receive services	91
	Table 64. Can choose or change the people who provide paid supports if wants	92
Sa	tisfaction	93
	Table 65. Services and supports help them live the life they want	94
	Table 66. Case manager/care coordinator changes more often than they would like	95
	Table 67. People who are paid to help them change too often	96
	Table 68. Likes where they live	97
	Table 69A. Reasons does not like where they live (if does not always like where they live)	98
	Table 69B. Reasons does not like where they live (if does not always like where they live) (continued)	99
	Table 69C. Reasons does not like where they live (if does not always like where they live) (continued)	100
	Table 70. Wants to live somewhere else	101
	Table 71. Where person would prefer to live (if wants to live somewhere else)	102
	Table 72. People who are paid to help them do things the way they want them done	103

Table 73. Usually likes how they spend their time during the day	104
Technology	105
Table 74. Has access to the internet	106
Table 75. Frequency with which people use the internet	107
Table 76. Always has a stable internet connection	108
Table 77. Has talked to health professionals using video conference/telehealth	109
Table 78. Liked talking to health care providers using telehealth	110
Access to Needed Equipment	111
Table 79. Needs grab bars in the bathroom or elsewhere in their home	112
Table 80. Needs other bathroom modifications	113
Table 81. Needs a shower chair	114
Table 82. Needs a specialized bed	115
Table 83. Need for a ramp (either inside or outside of their residence)	116
Table 84. Needs other home modifications that does not have	117
Table 85. Needs a wheelchair	118
Table 86. Needs a scooter	119
Table 87. Needs a walker	120
Table 88. Needs hearing aids	121
Table 89. Needs glasses	122
Table 90. Needs personal emergency response system (PERS)	123
Table 91. Needs an oxygen machine	124
Table 92. Needs other assistive technology equipment but does not have	125
Table 93. Needs other equipment but does not have	126
Medications	127
Table 94. Knows what prescription medications are for	128

Table 95. Takes medication to help feel less sad or depressed	129
Health care	130
Table 96. Has access to mental health services if they want them	131
Table 97. Can get an appointment to see or talk to their primary care doctor when they need to	132
Table 98. Went to the emergency room for any reason in the past 12 months	133
Table 99. Has gone to the emergency room in the past 12 months due to falling or losing balance	134
Table 100. Has gone to the emergency room in the past 12 months due to tooth or mouth pain	135
Table 101. Has gone to the emergency room in the past 12 months due to not being able to see their primary care physician	136
Table 102. Had a physical exam or wellness visit in the past 12 months	137
Table 103. Had a hearing exam in the past 4 years	138
Table 104. Had a vision exam in the past year	139
Table 105. Had a dental visit in the past 12 months	140
Table 106. Had a flu shot in the past 12 months	141
Table 107. Received the COVID-19 Vaccine	142
Wellness	143
Table 108. Has access to healthy foods when they want them	144
Table 109. Overall Health	145
Table 110. Health compared to 12 months ago	146
Table 111. In the past 12 months, forgets things more often than before	147
Table 112. Has discussed forgetting things with a doctor or a nurse (if they have been forgetting things more often in the past 12 months)	148
Table 113. Amount of physical activity per week	149
Table 114. Often feels lonely	150
Affordability	151
Table 115. Ever has to skip meals due to financial worries	152
Safety	153

	Table 116. They or someone else has concerns about falling or being unstable	154
	Table 117. Has worked with someone to reduce risk of falls (if someone has concerns about them falling or being unstable)	155
	Table 118. Able to get to safety quickly in case of an emergency	156
	Table 119. Knows who to talk to if they are mistreated, hurt, disrespected by others	157
	Table 120. Are ever worried for the security of their personal belongings	158
	Table 121. Someone used or took their money without their permission in the past 12 months	159
	Table 122. Feels safe around people who are paid to help them	160
Ri	ghts and Respect	161
	Table 123. Gets information about services in their preferred language (if preferred language is not English)	162
	Table 124. Services and supports are delivered in a way that is respectful of their culture	
	Table 125. People who are paid to help them treat them with respect	164
	Table 126. Others ask before coming into their home/room (if living in a group setting)	165
	Table 127. Able to lock doors to room (if living in a group setting)	166
	Table 128. Has enough privacy where lives (if living in a group setting)	167
	Table 129. Can have visitors at any time (if living in a group setting)	168
	Table 130. Can get something to eat or grab a snack anytime they (if living in a group setting)	
Pe	erson-Centered Planning (State Optional Module)	170
	Table 131. Very or fully involved in making decisions about what is in the service plan	171
	Table 132. Remembers their last service planning meeting	172
	Table 133. Service planning meeting took place at a time that was good for them	173
	Table 134. Service planning meeting took place in a place that was good for them	174
	Table 135. Service planning meeting included the people they wanted to be there	175
	Table 136. People at the service planning meeting listened to needs and preferences	
	Table 137. Received a copy of the service plan after the service planning meeting	177
	Table 138. Current service plan reflects what was talked about at the service plan meeting	178

Table 139. Choices and preferences are reflected in current service plan	179
Self-Direction	180
Table 140. Uses self-directed supports option	181
Table 141. Makes decisions about services that are self directed	182
Table 142. Has enough help deciding how to direct services, like making decisions about how and when services are received	183
Table 143. Can make changes to the services and supports you self-direct if needed	184
Table 144. Has the amount of control wanted with the services that are self-directed	185
Table 145. Services and supports wanted to self direct are always available	186
Table 146. Gets information about budget and services from the financial management service (FMS)	187
Table 147. Information received from the FMS is easy to understand	188
Table 148. Frequency of receiving information about budget and services from FMS	189
Table 149. Parts of self-direction need help with	190

Introduction

Established in 2015, National Core Indicators—Aging and Disabilities™ (NCI-AD™) is a voluntary effort by state aging and physical disability agencies to measure and track their performance using a standardized set of nationally validated measures. The effort is coordinated by Advancing States and Human Services Research Institute (HSRI). Learn more about our history here.

In 2023-24 a total of 20 states participated in NCI-AD. Not all participating states do all surveys every year.

Adult Consumer Survey

The NCI-AD Adult Consumer Survey (ACS), is standardized survey conducted with a person receiving long term services and supports (LTSS) through state aging and physical disability systems. Surveys are conducted by trained surveyors through in-person, secure video meeting, or over-the-phone conversations with service participants. The main part of the survey contains subjective questions about how well services are supporting the person; these can only be answered by the person themselves. A subset of more objective questions may be answered by a proxy respondent if needed. In addition to the questions for service participants, the survey also collects background information on the person –demographic and service-related data – mainly from service agency records. In 2023-24, the survey included two state-optional modules:

Person-Centered Planning Module (state-optional). This is a state-optional series of questions that ask about the person-centered planning process, including the person's experience developing the service plan and the service planning meeting. The following states conducted the Person-Centered Planning Module: AL, AZ, DE, IN, KS, KY, MN, MO, NE, NJ, OH, OK, OR, TN, TX, WI, and WY.

Self-direction Module (state-optional). This state-optional module was added to the 2023-24 ACS. Questions in this section are asked only of those who are using a self-directed supports option and assess experiences specific to self-direction. The following states conducted the Self-direction module: AL, DE, IN, KS, KY, MO, NE, NJ, OH, OK, OR, TN, TX, WI, and WY.

Alabama Specific Sample

There is considerable variation in how states' long-term services and supports (LTSS) programs serving older adults and adults with physical disabilities are organized, funded, and administered. The NCI-AD program allows states to include programs funded through Medicaid, the Older Americans Act, Program of All-Inclusive Care for the Elderly (PACE), state-only funds, and/or other state- and federal-blended funds. The NCI-AD project team works closely with each participating NCI-AD state to advise and track which LTSS program populations and sub-populations are

included in the state's sampling strategy, how that sample is designed and how many surveys are targeted for completion. See detailed information on state sample frames here.

Figure 1. Statewide Sample

Total Sample Frame	Total surveys completed	Overall Margin of Error (MoE)		
29746	384	5.0%		

Figure 2. Classification of 2023-24 State programs

Program	Funding Source	Description of Program	Total Usable Surveys Collected	Total Population Eligible for NCI-AD	MoE(95%Confidence, 0.5 Distribution)	MoE(95%Confidence, 0.7 Distribution)
Elderly & Disabled Waiver	Medicaid/Federal	Provide services that allow elderly and/or disabled individuals to live in the community who otherwise require nursing facility level of care.	101	12,262	9.8%	8.9%
State of AL Independent Living (SAIL) Waiver	Medicaid/Federal	Provide services to disabled adults with specific medical diagnoses who meet the nursing facility level of care criteria	118	627	9.0%	8.3%
Alabama Community Transition (ACT) Waiver	Medicaid/Federal	Provide services to individuals with disabilities or long-term illnesses, who live in a nursing facility and who desire to transition to	58	284	12.9%	11.8%

Program	Funding Source	Description of Program	Total Usable Surveys Collected	Total Population Eligible for NCI-AD	MoE(95%Confidence, 0.5 Distribution)	MoE(95%Confidence, 0.7 Distribution)
		the home or community setting				
Technical Assistance Waiver	Medicaid/Federal	Provide services to adults with complex skilled medical conditions who would otherwise require nursing facility level of care	19	50	22.5%	20.6%
Nursing Facilities	Medicaid/Federal/ Provider Assessments	Provide services to individuals who meet medical, financial, and other requirements for nursing home care	88	16,523	10.4%	9.6%

What is included in this report?

This report presents Alabama 2023-24 ACS demographics and outcomes results. Data are shown for the overall statewide average, broken out by program sampled, and include the weighted NCI-AD Average.

Please note: Extreme caution should be used when interpreting results where the number of valid responses is small. Each program's valid number of responses (valid Ns) is shown in every chart and table in this report. To protect people's privacy we do not show the data when 20 or fewer people from a state or within a program responded to a question, however their data are included in the overall state average.

Presentation of Data

Data may be viewed as tables by clicking the appropriate tab for each outcome. Tables represent the un-collapsed data outcomes. This may differ from the national report that represents the data in collapsed outcomes. For more information on recoding and collapsing, refer to Appendix B- How to Recode and Collapse Data.

All state and NCI-AD averages throughout this report are "weighted" to account for any non-proportional sampling of programs and to "rebalance" the states' sample sizes according to their populations of survey-eligible service recipients. See more details on weighting in the national report.

Accessibility Statement

National Core Indicators strives to develop accessible resources to support equitable access to information about quality of services. Should you require other accommodations to make this report accessible for you, please reach out to us at nci@nationalcoreindicators.org.

Demographics

Table 1. Average age (reported for those under 90 years old)

Program	Age	N
Elderly & Disabled Waiver	59.4	97
State of AL Independent Living (SAIL) Waiver	36.9	118
Alabama Community Transition (ACT) Waiver	58.3	58
Technical Assistance Waiver	n/a	n/a
Nursing Facilities	68.3	83
AL Overall Average	63.8	375
Weighted NCI-AD Average	62.5	19857

Table 2. Age Category (including those 90 and older)

Program	18-44	45-64	65-89	90+	N
Elderly & Disabled Waiver	19%	35%	43%	4%	101
State of AL Independent Living (SAIL) Waiver	71%	27%	2%	0%	118
Alabama Community Transition (ACT) Waiver	21%	41%	38%	0%	58
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	5%	26%	64%	6%	88
AL Overall Average	12%	30%	53%	5%	384
Weighted NCI-AD Average	14%	33%	48%	5%	20956

Table 3. Gender

Program	Male	Female	Other	Don't Know or Unclear	N
Elderly & Disabled Waiver	39%	60%	1%	0%	101
State of AL Independent Living (SAIL) Waiver	63%	37%	0%	0%	118
Alabama Community Transition (ACT) Waiver	55%	45%	0%	0%	58
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	39%	61%	0%	0%	88
AL Overall Average	39%	60%	0%	0%	384
Weighted NCI-AD Average	37%	63%	0%	0%	20299

Table 4. Race and ethnicity

Categories are not mutually exclusive; therefore, N is not shown.

Program	American Indian or Alaska Native	Asian	Black or African American	Pacific Islander	White	Hispanic or Latino	Other	Don't Know or Unclear
Elderly & Disabled Waiver	4%	1%	54%	0%	40%	1%	5%	1%
State of AL Independent Living (SAIL) Waiver	2%	1%	45%	0%	51%	3%	3%	1%
Alabama Community Transition (ACT) Waiver	3%	2%	50%	0%	43%	2%	3%	0%
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	1%	1%	36%	0%	57%	2%	1%	1%
AL Overall Average	2%	1%	44%	0%	49%	2%	3%	1%
Weighted NCI-AD Average	3%	4%	26%	0%	57%	7%	3%	2%

Table 5. Marital status

Program	Single, Never Married	Married or in Domestic Partnership	Separated or Divorced	Widowed	Don't Know or Unclear	N
Elderly & Disabled Waiver	34%	18%	30%	18%	1%	101
State of AL Independent Living (SAIL) Waiver	81%	4%	11%	3%	0%	117
Alabama Community Transition (ACT) Waiver	39%	9%	42%	9%	2%	57
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	26%	8%	40%	21%	5%	87
AL Overall Average	31%	12%	35%	19%	3%	381
Weighted NCI-AD Average	34%	15%	24%	18%	9%	19613

Table 6. Preferred language

Program	English	Spanish	Other	Don't Know or Unclear	N
Elderly & Disabled Waiver	100%	0%	0%	0%	101
State of AL Independent Living (SAIL) Waiver	97%	0%	3%	0%	118
Alabama Community Transition (ACT) Waiver	98%	0%	2%	0%	55
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	95%	2%	2%	0%	87
AL Overall Average	97%	1%	1%	0%	380
Weighted NCI-AD Average	91%	4%	4%	1%	20581

Table 7. Preferred means of communication

Program	Spoken	Gestures or Body Language	Sign Language or Finger Spelling	Communication Aid or Device	Other	Don't Know	N
Elderly & Disabled Waiver	97%	3%	0%	0%	0%	0%	101
State of AL Independent Living (SAIL) Waiver	73%	26%	0%	1%	1%	0%	117
Alabama Community Transition (ACT) Waiver	76%	18%	2%	2%	2%	0%	55
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	89%	7%	0%	0%	3%	1%	87
AL Overall Average	92%	6%	0%	0%	2%	1%	379
Weighted NCI-AD Average	95%	2%	0%	0%	1%	2%	19920

Table 8. Residential designation

Categories created using zip codes and corresponding RUCA codes.

Program	Metropolitan	Micropolitan	Rural	Small Town	Don't Know	N
Elderly & Disabled Waiver	65%	14%	12%	9%	0%	101
State of AL Independent Living (SAIL) Waiver	80%	10%	4%	6%	0%	118
Alabama Community Transition (ACT) Waiver	74%	14%	0%	12%	0%	58
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	62%	20%	6%	12%	0%	85
AL Overall Average	64%	17%	8%	10%	0%	381
Weighted NCI-AD Average	74%	12%	5%	8%	1%	20743

Table 9. Median area income (based on zip code)

Program	\$0 - \$9,999	\$10,000 - \$19,999	\$20,000 - \$29,999	\$30,000 - \$39,999	\$40,000 - \$49,999	\$50,000 - \$59,999	\$60,000 - \$69,999	\$70,000 - \$79,999	\$80,000 - \$89,999	\$90,000 - \$99,999	\$100,000 and Over	N
Elderly & Disabled Waiver	0%	1%	3%	28%	36%	18%	7%	6%	0%	1%	1%	101
State of AL Independent Living (SAIL) Waiver	0%	1%	3%	14%	27%	32%	8%	8%	4%	3%	0%	118
Alabama Community Transition (ACT) Waiver	0%	0%	0%	10%	36%	36%	9%	9%	0%	0%	0%	58
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	0%	0%	0%	14%	44%	21%	6%	11%	4%	1%	0%	85
AL Overall Average	0%	0%	1%	20%	40%	20%	6%	9%	2%	1%	0%	381
Weighted NCI- AD Average	1%	0%	1%	7%	25%	27%	15%	9%	6%	3%	5%	20671

Table 10. Type of Residence

Program	Own or Family House or Apartment	Senior Living Apartment or Complex	Group Home, Adult Family Home, Foster Home, Host Home	Assisted Living Facility, Residential Care Facility	Nursing Facility, Nursing Home	Homeless or Temporary Shelter	Other	Don't Know or Unclear	N
Elderly & Disabled Waiver	92%	5%	0%	0%	3%	0%	0%	0%	101
State of AL Independent Living (SAIL) Waiver	100%	0%	0%	0%	0%	0%	0%	0%	117
Alabama Community Transition (ACT) Waiver	88%	5%	0%	4%	4%	0%	0%	0%	56
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	7%	0%	0%	5%	89%	0%	0%	0%	88
AL Overall Average	45%	2%	0%	3%	51%	0%	0%	0%	381
Weighted NCI- AD Average	72%	3%	4%	7%	9%	0%	3%	2%	20306

Table 11. Who the person lives with

Categories are not mutually exclusive; therefore, N is not shown.

Program	No One – Lives Alone	Spouse or Partner	Other Family	Friend(s)	Live-in PCA	Others	Don't Know or Unclear
Elderly & Disabled Waiver	38%	5%	55%	1%	0%	1%	0%
State of AL Independent Living (SAIL) Waiver	9%	4%	89%	0%	0%	1%	0%
Alabama Community Transition (ACT) Waiver	32%	5%	57%	2%	5%	4%	0%
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	18%	1%	5%	0%	1%	72%	2%
AL Overall Average	26%	3%	28%	0%	1%	41%	1%
Weighted NCI-AD Average	38%	13%	32%	3%	2%	13%	3%

Table 12. Address changed in the past 6 months

Program	Yes	No	Don't Know or Unclear	N
Elderly & Disabled Waiver	7%	93%	0%	101
State of AL Independent Living (SAIL) Waiver	3%	97%	0%	117
Alabama Community Transition (ACT) Waiver	12%	88%	0%	57
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	8%	91%	1%	87
AL Overall Average	8%	92%	1%	381
Weighted NCI-AD Average	7%	91%	2%	19846

Table 13. Where people moved from (if moved in the last 6 months)

Program	Own or Family House or Apartment	Senior Living Apartment or Complex	Group Home, Adult Family Home, Foster Home, Host Home	Assisted Living Facility, Residential Care Facility	Nursing Facility, Nursing Home	Homeless or Temporary Shelter	Other	Don't Know or Unclear	N
Elderly & Disabled Waiver **	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
State of AL Independent Living (SAIL) Waiver **	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Alabama Community Transition (ACT) Waiver **	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
AL Overall Average **	37%	9%	0%	0%	23%	0%	5%	26%	24
Weighted NCI-AD Average	61%	5%	4%	5%	4%	6%	11%	4%	1186

Table note: Elderly & Disabled Waiver, State of AL Independent Living (SAIL) Waiver, Alabama Community Transition (ACT) Waiver, Technical Assistance Waiver, Nursing Facilities had an N of less than 20, so their data is reported as n/a. They are included in the AL Overall Average and Weighted NCI-AD Average. Programs with more than 25% missing or don't know are marked with **.

Table 14A. Diagnoses

Categories are not mutually exclusive; therefore, N is not shown.

Program	Physical Disability	Traumatic Brain Injury or Other Acquired Brain Injury	Intellectual or Other Developmental Disability	Alzheimer's Disease or Other Dementia	Heart Disease	Cancer
Elderly & Disabled Waiver	66%	13%	10%	4%	60%	12%
State of AL Independent Living (SAIL) Waiver	83%	27%	31%	0%	38%	4%
Alabama Community Transition (ACT) Waiver	80%	24%	7%	4%	75%	5%
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	69%	27%	13%	36%	89%	8%
AL Overall Average	68%	21%	12%	22%	76%	10%
Weighted NCI-AD Average	44%	10%	9%	12%	35%	12%

Table 14B. Diagnoses (continued)

Categories are not mutually exclusive; therefore, N is not shown.

Program	Chronic Obstructive Pulmonary Disease (COPD)	Stroke	Diabetes	Hypertension (or High Blood Pressure)	Limited or No Vision - Legally Blind	Hearing Loss - Severe or Profound
Elderly & Disabled Waiver	28%	23%	49%	73%	21%	11%
State of AL Independent Living (SAIL) Waiver	9%	14%	9%	37%	16%	2%
Alabama Community Transition (ACT) Waiver	22%	38%	36%	75%	20%	7%
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	26%	32%	33%	86%	20%	17%
AL Overall Average	26%	28%	39%	80%	20%	14%
Weighted NCI-AD Average	22%	17%	29%	65%	12%	10%

Table 15. Person has chronic psychiatric or mental health diagnosis

Program	Yes	No	Don't Know or Unclear	N
Elderly & Disabled Waiver	29%	70%	1%	99
State of AL Independent Living (SAIL) Waiver	25%	75%	0%	116
Alabama Community Transition (ACT) Waiver	39%	61%	0%	54
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	73%	26%	1%	88
AL Overall Average	54%	45%	1%	376
Weighted NCI-AD Average	28%	70%	2%	19343

Table 16. Level of Mobility

Categories are not mutually exclusive (except 'Don't Know or Unclear or Missing'); therefore, N is not shown.

Program	Non- Ambulatory	Moves Self with Wheelchair	Moves Self with Other Aids	Moves Self Without Aids	Don't Know or Unclear
Elderly & Disabled Waiver	6%	33%	57%	40%	2%
State of AL Independent Living (SAIL) Waiver	26%	64%	17%	7%	0%
Alabama Community Transition (ACT) Waiver	18%	53%	45%	20%	0%
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	26%	40%	27%	30%	1%
AL Overall Average	18%	38%	39%	33%	1%
Weighted NCI-AD Average	8%	19%	46%	38%	7%

Table 17. Has history of frequent falls (more than two falls in a six-month period)

Program	Yes	No	Don't Know or Unclear	N
Elderly & Disabled Waiver	35%	64%	1%	100
State of AL Independent Living (SAIL) Waiver	12%	88%	0%	117
Alabama Community Transition (ACT) Waiver	33%	65%	2%	55
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	25%	72%	3%	88
AL Overall Average	29%	69%	2%	378
Weighted NCI-AD Average	25%	73%	2%	19261

Table 18. Receives Medicare

Program	Yes	No	Don't Know or Unclear	N
Elderly & Disabled Waiver	72%	28%	0%	101
State of AL Independent Living (SAIL) Waiver	48%	52%	0%	118
Alabama Community Transition (ACT) Waiver	66%	34%	0%	58
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	82%	18%	0%	88
AL Overall Average	77%	23%	0%	384
Weighted NCI-AD Average	70%	24%	6%	18141

Table 19. Length of time receiving LTSS services in current program

Program	0 - 5 Months	6 Months – Less Than 1 Year	1 Year – Less Than 3 Years	3 or More Years	Don't Know or Unclear	N
Elderly & Disabled Waiver	12%	20%	68%	0%	0%	101
State of AL Independent Living (SAIL) Waiver	3%	6%	91%	1%	0%	118
Alabama Community Transition (ACT) Waiver	9%	9%	83%	0%	0%	58
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	10%	25%	65%	0%	0%	88
AL Overall Average	11%	22%	67%	0%	0%	384
Weighted NCI-AD Average	3%	7%	24%	35%	30%	19647

Table 20. Person has legal guardian

Program	Yes	No	Don't Know or Unclear	N
Elderly & Disabled Waiver **	0%	1%	99%	101
State of AL Independent Living (SAIL) Waiver **	1%	0%	99%	118
Alabama Community Transition (ACT) Waiver **	0%	2%	98%	58
Technical Assistance Waiver **	n/a	n/a	n/a	n/a
Nursing Facilities **	2%	0%	98%	88
AL Overall Average **	1%	0%	98%	384
Weighted NCI-AD Average	7%	47%	46%	20383

Table note: Technical Assistance Waiver had an N of less than 20, so their data is reported as n/a. They are included in the AL Overall Average and Weighted NCI-AD Average. Programs with more than 25% missing or don't know are marked with **.

Table 21. Amount of paid supports received

Program	24-hour Support or Supervision	Daily Support (for a Limited Number of Hours per Day, not Round-the-Clock)	Scheduled, Less Frequent than Daily Support	As-needed Visitation and Phone Contact	None of the Above	Don't Know	N
Elderly & Disabled Waiver **	0%	0%	0%	0%	0%	100%	101
State of AL Independent Living (SAIL) Waiver **	0%	1%	0%	0%	0%	99%	118
Alabama Community Transition (ACT) Waiver **	0%	0%	0%	0%	0%	100%	58
Technical Assistance Waiver **	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Nursing Facilities **	0%	0%	0%	0%	1%	99%	88
AL Overall Average **	0%	0%	0%	0%	1%	99%	384
Weighted NCI-AD Average	14%	11%	8%	1%	5%	60%	19531

Table note: Technical Assistance Waiver had an N of less than 20, so their data is reported as n/a. They are included in the AL Overall Average and Weighted NCI-AD Average. Programs with more than 25% missing or don't know are marked with **.

Table 22. Person has remote supports

Information required to come from administrative records.

Program	Yes, 24-Hour Remote Supports	Yes, Less than 24-Hour Remote Supports	No, None	Don't Know	N
Elderly & Disabled Waiver **	0%	0%	0%	100%	101
State of AL Independent Living (SAIL) Waiver **	0%	0%	0%	100%	118
Alabama Community Transition (ACT) Waiver **	0%	0%	0%	100%	58
Technical Assistance Waiver **	n/a	n/a	n/a	n/a	n/a
Nursing Facilities **	0%	0%	0%	100%	87
AL Overall Average **	0%	0%	0%	100%	383
Weighted NCI-AD Average	3%	0%	32%	65%	19527

Table note: Technical Assistance Waiver had an N of less than 20, so their data is reported as n/a. They are included in the AL Overall Average and Weighted NCI-AD Average. Programs with more than 25% missing or don't know are marked with **.

Outcome Tables

Community Participation

Table 23. Gets to do things outside of their home as much as they want to

Program	Yes	No	N
Elderly & Disabled Waiver	44%	56%	68
State of AL Independent Living (SAIL) Waiver	71%	29%	56
Alabama Community Transition (ACT) Waiver	78%	22%	32
Technical Assistance Waiver	n/a	n/a	n/a
Nursing Facilities	65%	35%	26
AL Overall Average	53%	47%	186
Weighted NCI-AD Average	66%	34%	15580

Table 24. Takes part in activities with others as much as they want to (in-person or virtually)

Program	Yes	Maybe	No	N
Elderly & Disabled Waiver	55%	12%	33%	69
State of AL Independent Living (SAIL) Waiver	82%	4%	14%	56
Alabama Community Transition (ACT) Waiver	73%	6%	21%	33
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	60%	20%	20%	25
AL Overall Average	58%	14%	28%	186
Weighted NCI-AD Average	66%	10%	24%	15521

Table 25A. Reasons cannot always take part in activities with others as much as they want to in-person or virtually

Categories are not mutually exclusive; therefore, N is not shown.

Program	Cost or Money	Transportation	Accessibility or Lack of Equipment	Health Limitations	Not Enough Help, Staffing, or Personal Assistance	Feeling Unwelcome in the Community
Elderly & Disabled Waiver	3%	32%	19%	55%	3%	0%
State of AL Independent Living (SAIL) Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Alabama Community Transition (ACT) Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a	n/a	n/a	n/a
AL Overall Average	6%	35%	30%	47%	2%	0%
Weighted NCI-AD Average	12%	32%	9%	50%	6%	2%

Table note: State of AL Independent Living (SAIL) Waiver, Alabama Community Transition (ACT) Waiver, Nursing Facilities, Technical Assistance Waiver had an N of less than 20, so their data is reported as n/a. They are included in the AL Overall Average and Weighted NCI-AD Average.

Table 25B. Reasons cannot always take part in activities with others as much as they want to in-person or virtually (continued)

Categories are not mutually exclusive; therefore, N is not shown.

Program	Feeling Unsafe	No Community Activities Outside of Home Available	Lack of Information or Doesn't Know What Type of Community Activities are Available	Does Not Have Technology or Equipment	Other
Elderly & Disabled Waiver	0%	6%	6%	6%	3%
State of AL Independent Living (SAIL) Waiver	n/a	n/a	n/a	n/a	n/a
Alabama Community Transition (ACT) Waiver	n/a	n/a	n/a	n/a	n/a
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a	n/a	n/a
AL Overall Average	0%	8%	11%	8%	2%
Weighted NCI-AD Average	3%	4%	6%	4%	17%

Table note: State of AL Independent Living (SAIL) Waiver, Alabama Community Transition (ACT) Waiver, Nursing Facilities, Technical Assistance Waiver had an N of less than 20, so their data is reported as n/a. They are included in the AL Overall Average and Weighted NCI-AD Average.

Access to the Community

Table 26. Has transportation to do the things they want outside of home

Program	Yes	Maybe	No	N
Elderly & Disabled Waiver	72%	13%	15%	99
State of AL Independent Living (SAIL) Waiver	83%	6%	11%	116
Alabama Community Transition (ACT) Waiver	70%	7%	22%	54
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	68%	10%	23%	80
AL Overall Average	70%	11%	19%	367
Weighted NCI-AD Average	72%	12%	16%	19326

Table 27. Has transportation to get to medical appointments

Program	Yes	Maybe	No	N
Elderly & Disabled Waiver	91%	6%	3%	97
State of AL Independent Living (SAIL) Waiver	93%	3%	4%	117
Alabama Community Transition (ACT) Waiver	84%	9%	7%	57
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	95%	1%	4%	75
AL Overall Average	93%	4%	4%	364
Weighted NCI-AD Average	91%	6%	3%	19721

Everyday Living

Table 28. Needs at least some assistance with everyday activities (such as preparing meals, housework, shopping or taking their medications)

Program	A Lot	Some	None	N
Elderly & Disabled Waiver	39%	54%	7%	100
State of AL Independent Living (SAIL) Waiver	67%	27%	6%	118
Alabama Community Transition (ACT) Waiver	57%	33%	10%	58
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	60%	30%	10%	88
AL Overall Average	52%	40%	9%	383
Weighted NCI-AD Average	50%	34%	16%	20745

Table 29. Always gets enough support for everyday activities (if needs at least some assistance)

Program	Yes	No	N
Elderly & Disabled Waiver	80%	20%	93
State of AL Independent Living (SAIL) Waiver	93%	7%	110
Alabama Community Transition (ACT) Waiver	82%	18%	49
Technical Assistance Waiver	n/a	n/a	n/a
Nursing Facilities	90%	10%	78
AL Overall Average	85%	15%	349
Weighted NCI-AD Average	82%	18%	18728

Table 30. Needs at least some assistance with self-care (such as bathing, dressing, going to the bathroom, eating, or moving around their home)

Program	A Lot	Some	None	N
Elderly & Disabled Waiver	31%	39%	31%	101
State of AL Independent Living (SAIL) Waiver	64%	29%	7%	118
Alabama Community Transition (ACT) Waiver	50%	26%	24%	58
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	61%	23%	16%	88
AL Overall Average	49%	29%	22%	384
Weighted NCI-AD Average	34%	30%	35%	20699

Table 31. Always gets enough support for self-care (if needs at least some assistance)

Program	Yes	No	N
Elderly & Disabled Waiver	84%	16%	68
State of AL Independent Living (SAIL) Waiver	93%	7%	110
Alabama Community Transition (ACT) Waiver	79%	21%	42
Technical Assistance Waiver	n/a	n/a	n/a
Nursing Facilities	90%	10%	72
AL Overall Average	88%	12%	310
Weighted NCI-AD Average	84%	16%	14885

Work

Table 32. Has a paid job

Program	Yes	No	N
Elderly & Disabled Waiver	2%	98%	101
State of AL Independent Living (SAIL) Waiver	9%	91%	115
Alabama Community Transition (ACT) Waiver	3%	97%	58
Technical Assistance Waiver	n/a	n/a	n/a
Nursing Facilities	0%	100%	86
AL Overall Average	1%	99%	379
Weighted NCI-AD Average	5%	95%	20005

Table 33. Wants a paid job (if they do not currently have one)

Program	Yes	Maybe, Not Sure	No	N
Elderly & Disabled Waiver	24%	9%	67%	67
State of AL Independent Living (SAIL) Waiver	28%	26%	46%	46
Alabama Community Transition (ACT) Waiver	18%	12%	70%	33
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	23%	4%	73%	26
AL Overall Average	24%	7%	69%	176
Weighted NCI-AD Average	12%	6%	82%	14703

Table 34. Someone talked with them about job options (if they do not currently have a job but want one)

Program	Yes	No	N
Elderly & Disabled Waiver	n/a	n/a	n/a
State of AL Independent Living (SAIL) Waiver	n/a	n/a	n/a
Alabama Community Transition (ACT) Waiver	n/a	n/a	n/a
Technical Assistance Waiver	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a
AL Overall Average	26%	74%	41
Weighted NCI-AD Average	33%	67%	1248

Table note: Elderly & Disabled Waiver, State of AL Independent Living (SAIL) Waiver, Alabama Community Transition (ACT) Waiver, Technical Assistance Waiver, Nursing Facilities had an N of less than 20, so their data is reported as n/a. They are included in the AL Overall Average and Weighted NCI-AD Average.

Table 35. Person volunteers

Program	Yes	No	N
Elderly & Disabled Waiver	8%	92%	101
State of AL Independent Living (SAIL) Waiver	11%	89%	117
Alabama Community Transition (ACT) Waiver	14%	86%	56
Technical Assistance Waiver	n/a	n/a	n/a
Nursing Facilities	5%	95%	85
AL Overall Average	6%	94%	378
Weighted NCI-AD Average	10%	90%	19881

Table 36. Wants to volunteer (if they do not currently)

Program	Yes	Maybe, Not Sure	No	N
Elderly & Disabled Waiver	13%	13%	73%	60
State of AL Independent Living (SAIL) Waiver	19%	31%	50%	48
Alabama Community Transition (ACT) Waiver	11%	7%	81%	27
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	22%	0%	78%	23
AL Overall Average	16%	9%	75%	162
Weighted NCI-AD Average	9%	9%	82%	13634

Relationships

Table 37. Has friends or family they do not live with who are a part of their life

Program	Yes	No	N
Elderly & Disabled Waiver	93%	7%	70
State of AL Independent Living (SAIL) Waiver	96%	4%	56
Alabama Community Transition (ACT) Waiver	97%	3%	34
Technical Assistance Waiver	n/a	n/a	n/a
Nursing Facilities	92%	8%	26
AL Overall Average	93%	7%	190
Weighted NCI-AD Average	93%	7%	16256

Table 38. Able to see or talk to their friends and family when they want (if has friends or family they do not live with who are a part of their life)

Program	Yes	Maybe	No	N
Elderly & Disabled Waiver	82%	12%	6%	65
State of AL Independent Living (SAIL) Waiver	85%	11%	4%	54
Alabama Community Transition (ACT) Waiver	84%	9%	6%	32
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	61%	26%	13%	23
AL Overall Average	75%	17%	8%	177
Weighted NCI-AD Average	82%	12%	6%	14959

Table 39. Reasons not always able to see or talk to their friends and family when they want

Categories are not mutually exclusive; therefore, N is not shown.

Program	Availability of Transportation	Accessibility	Staffing or Personal Assistance Unavailable	Health Limitations	Someone Prevents From or Rules Against	No or Limited Access to a Phone	No or Limited Access to the Internet	Other
Elderly & Disabled Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
State of AL Independent Living (SAIL) Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Alabama Community Transition (ACT) Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
AL Overall Average	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	34%	4%	2%	24%	2%	3%	1%	57%

Table note: Elderly & Disabled Waiver, State of AL Independent Living (SAIL) Waiver, Alabama Community Transition (ACT) Waiver, Nursing Facilities, AL Overall Average, Technical Assistance Waiver had an N of less than 20, so their data is reported as n/a. They are included in the AL Overall Average and Weighted NCI-AD Average.

Service Coordination

Table 40A. How first found out about services they can get

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Friend	Family	Aging and Disability Resource Center; Area Agency on Aging; Center for Independent Living	State or County Agency	Case Manager or Care Coordinator
Elderly & Disabled Waiver	28%	25%	5%	13%	33%
State of AL Independent Living (SAIL) Waiver	8%	15%	6%	23%	34%
Alabama Community Transition (ACT) Waiver	6%	6%	8%	12%	42%
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	6%	23%	3%	3%	6%
AL Overall Average	15%	23%	4%	8%	19%
Weighted NCI-AD Average	10%	21%	9%	13%	21%

Table 40B. How first found out about services they can get (continued)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Doctor, Hospital, Clinic	Other Provider or Provider Agency	Media, Newspaper, TV, Radio, Billboard, Brochure, Flyer, Advertisement	Internet or Website	Other
Elderly & Disabled Waiver	24%	11%	3%	6%	5%
State of AL Independent Living (SAIL) Waiver	25%	22%	3%	3%	5%
Alabama Community Transition (ACT) Waiver	31%	42%	0%	2%	4%
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	25%	15%	0%	1%	8%
AL Overall Average	25%	14%	2%	3%	7%
Weighted NCI-AD Average	19%	10%	1%	2%	10%

Table 41. Can contact their case manager or care coordinator when needs to

Program	Yes, Always	Most of the Time, Usually	No	N
Elderly & Disabled Waiver	83%	14%	3%	77
State of AL Independent Living (SAIL) Waiver	89%	10%	2%	105
Alabama Community Transition (ACT) Waiver	90%	6%	4%	50
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	88%	7%	5%	58
AL Overall Average	86%	10%	4%	305
Weighted NCI-AD Average	79%	14%	7%	14666

Table 42. Who helps person most often (if anyone helps on a regular basis)

Program	Paid Support Worker Who is Not a Friend or Relative	Paid Family Member or Spouse or Partner	Paid friend	Unpaid Family Member or Spouse or Partner	Unpaid Friend or Volunteer	Other	N
Elderly & Disabled Waiver	33%	34%	2%	26%	3%	1%	90
State of AL Independent Living (SAIL) Waiver	9%	39%	0%	50%	2%	0%	111
Alabama Community Transition (ACT) Waiver	30%	28%	4%	28%	10%	0%	50
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	90%	0%	0%	9%	1%	0%	78
AL Overall Average	64%	15%	1%	17%	2%	0%	347
Weighted NCI-AD Average	50%	19%	2%	25%	3%	1%	18111

Table 43. Additional people who help person on a regular basis

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Paid Support Worker Who is Not a Friend or Relative	Paid Family Member or Spouse or Partner	Paid friend	Unpaid Family Member or Spouse or Partner	Unpaid Friend or Volunteer	Other	No One Else Provides Additional Support
Elderly & Disabled Waiver	14%	6%	0%	54%	18%	0%	21%
State of AL Independent Living (SAIL) Waiver	23%	7%	5%	59%	8%	1%	11%
Alabama Community Transition (ACT) Waiver	32%	12%	2%	38%	14%	0%	16%
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	22%	1%	0%	35%	8%	0%	37%
AL Overall Average	19%	3%	0%	43%	12%	0%	30%
Weighted NCI-AD Average	17%	5%	1%	45%	9%	2%	28%

Table 44. People who are paid to help them come and leave when they are supposed to

Program	Yes, All Paid Support Workers, Always or Almost always	Some, or Usually	No, Never or Rarely	N
Elderly & Disabled Waiver	96%	4%	0%	48
State of AL Independent Living (SAIL) Waiver	98%	0%	3%	40
Alabama Community Transition (ACT) Waiver	87%	3%	10%	31
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	74%	23%	3%	35
AL Overall Average	85%	14%	2%	162
Weighted NCI-AD Average	88%	10%	2%	10348

Table 45. Has a backup plan if their people who are paid to help them do not show up

Program	Yes	No	N
Elderly & Disabled Waiver	64%	36%	47
State of AL Independent Living (SAIL) Waiver	90%	10%	41
Alabama Community Transition (ACT) Waiver	77%	23%	31
Technical Assistance Waiver	n/a	n/a	n/a
Nursing Facilities	91%	9%	43
AL Overall Average	80%	20%	170
Weighted NCI-AD Average	73%	27%	10164

Table 46. Has an emergency plan in place in case of widescale emergency

Program	Yes	No	N
Elderly & Disabled Waiver	82%	18%	94
State of AL Independent Living (SAIL) Waiver	89%	11%	114
Alabama Community Transition (ACT) Waiver	91%	9%	56
Technical Assistance Waiver	n/a	n/a	n/a
Nursing Facilities	94%	6%	83
AL Overall Average	89%	11%	366
Weighted NCI-AD Average	79%	21%	19432

Table 47. Knows whom to contact if they have a complaint about their services

Program	Yes	Maybe, Not Sure	No	N
Elderly & Disabled Waiver	86%	2%	12%	59
State of AL Independent Living (SAIL) Waiver	84%	6%	10%	51
Alabama Community Transition (ACT) Waiver	86%	10%	3%	29
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a	n/a
AL Overall Average	81%	3%	15%	158
Weighted NCI-AD Average	77%	6%	17%	13615

Table 48. Knows whom to contact if they want to make changes to services

Program	Yes	Maybe, Not Sure	No	N
Elderly & Disabled Waiver	88%	3%	8%	59
State of AL Independent Living (SAIL) Waiver	88%	8%	4%	52
Alabama Community Transition (ACT) Waiver	84%	6%	10%	31
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a	n/a
AL Overall Average	80%	6%	13%	161
Weighted NCI-AD Average	84%	6%	10%	13538

Table 49. Services meet all current needs

Program	Yes, Completely, All Needs and Goals	Some Needs and Goals	No, Not at All, Needs and Goals Are Not Met	N
Elderly & Disabled Waiver	57%	34%	8%	87
State of AL Independent Living (SAIL) Waiver	67%	26%	6%	110
Alabama Community Transition (ACT) Waiver	59%	31%	10%	51
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	88%	9%	3%	69
AL Overall Average	74%	21%	5%	334
Weighted NCI-AD Average	71%	22%	7%	17228

Table 50A. Additional services and supports needed (if all current needs and goals are not being met)

Proxy respondents were allowed for this question; categories are not mutually exclusive; therefore, N is not shown.

Program	Skilled Nursing Facility, Nursing Home Services	Personal Care Assistance, Personal Care Services	Homemaker or Chore Services	Companion Services	Healthcare Home Services, Home Health	Home Delivered Meals
Elderly & Disabled Waiver	3%	24%	32%	30%	24%	22%
State of AL Independent Living (SAIL) Waiver	3%	44%	31%	25%	22%	36%
Alabama Community Transition (ACT) Waiver	5%	29%	62%	38%	38%	10%
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a	n/a	n/a	n/a
AL Overall Average	5%	25%	28%	29%	22%	17%
Weighted NCI-AD Average	4%	22%	22%	13%	10%	12%

Table 50B. Additional services and supports needed (if all current needs and goals are not being met; continued)

Proxy respondents were allowed for this question; categories are not mutually exclusive; therefore, N is not shown.

Program	Adult Day Services	Transportation	Respite or Family Caregiver Support	Health Care	Mental Health Care	Dental Care
Elderly & Disabled Waiver	35%	38%	27%	14%	11%	32%
State of AL Independent Living (SAIL) Waiver	33%	36%	44%	11%	11%	42%
Alabama Community Transition (ACT) Waiver	38%	43%	33%	14%	24%	43%
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a	n/a	n/a	n/a
AL Overall Average	30%	29%	21%	13%	8%	28%
Weighted NCI-AD Average	8%	26%	5%	11%	9%	14%

Table 50C. Additional services and supports needed (if all current needs and goals are not being met; continued)

Proxy respondents were allowed for this question; categories are not mutually exclusive; therefore, N is not shown.

Program	Housing Assistance	Heating or Cooling Assistance	Hospice	Funeral Planning	Other
Elderly & Disabled Waiver	49%	35%	3%	0%	14%
State of AL Independent Living (SAIL) Waiver	53%	31%	0%	6%	22%
Alabama Community Transition (ACT) Waiver	38%	29%	0%	5%	24%
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a	n/a	n/a
AL Overall Average	43%	26%	2%	0%	29%
Weighted NCI-AD Average	17%	7%	1%	2%	34%

Table 51. Case manager talked to them about services that might help with their unmet needs (if all current needs and goals are not being met and has a case manager)

Program	Yes	No	N
Elderly & Disabled Waiver	48%	52%	29
State of AL Independent Living (SAIL) Waiver	69%	31%	29
Alabama Community Transition (ACT) Waiver	n/a	n/a	n/a
Technical Assistance Waiver	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a
AL Overall Average	44%	56%	85
Weighted NCI-AD Average	51%	49%	3335

Table note: Alabama Community Transition (ACT) Waiver, Technical Assistance Waiver, Nursing Facilities had an N of less than 20, so their data is reported as n/a. They are included in the AL Overall Average and Weighted NCI-AD Average.

Table 52. Service providers work together to provide support

Program	Yes, All Service Providers	Sometimes, or Some Service Providers	No	N
Elderly & Disabled Waiver	74%	8%	18%	73
State of AL Independent Living (SAIL) Waiver	70%	11%	20%	92
Alabama Community Transition (ACT) Waiver	74%	6%	19%	47
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	91%	4%	4%	67
AL Overall Average	84%	6%	10%	294
Weighted NCI-AD Average	80%	11%	9%	13861

Care Coordination

Table 53. Knows how to manage chronic conditions (if has at least one)

Program	Yes	In-Between, or Some Conditions	No	N
Elderly & Disabled Waiver	86%	8%	6%	66
State of AL Independent Living (SAIL) Waiver	92%	2%	6%	50
Alabama Community Transition (ACT) Waiver	100%	0%	0%	33
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	92%	4%	4%	25
AL Overall Average	89%	6%	5%	178
Weighted NCI-AD Average	85%	9%	6%	14517

Table 54. Stayed overnight in a hospital or rehab/nursing facility in the past 12 months and was discharged to go home

Program	Yes	No	N
Elderly & Disabled Waiver	31%	69%	98
State of AL Independent Living (SAIL) Waiver	23%	77%	118
Alabama Community Transition (ACT) Waiver	34%	66%	56
Technical Assistance Waiver	n/a	n/a	n/a
Nursing Facilities	31%	69%	86
AL Overall Average	31%	69%	376
Weighted NCI-AD Average	27%	73%	19616

Table 55. Felt comfortable and supported enough to go home after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

Program	Yes	In-Between	No	N
Elderly & Disabled Waiver	n/a	n/a	n/a	n/a
State of AL Independent Living (SAIL) Waiver	n/a	n/a	n/a	n/a
Alabama Community Transition (ACT) Waiver	n/a	n/a	n/a	n/a
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a	n/a
AL Overall Average	88%	9%	3%	50
Weighted NCI-AD Average	86%	5%	9%	4432

Table note: Elderly & Disabled Waiver, State of AL Independent Living (SAIL) Waiver, Alabama Community Transition (ACT) Waiver, Technical Assistance Waiver, Nursing Facilities had an N of less than 20, so their data is reported as n/a. They are included in the AL Overall Average and Weighted NCI-AD Average.

Table 56. Someone followed-up to make sure they had needed services and supports after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

Program	Yes	No	N
Elderly & Disabled Waiver	73%	27%	30
State of AL Independent Living (SAIL) Waiver	81%	19%	27
Alabama Community Transition (ACT) Waiver	n/a	n/a	n/a
Technical Assistance Waiver	n/a	n/a	n/a
Nursing Facilities	96%	4%	23
AL Overall Average	85%	15%	108
Weighted NCI-AD Average	83%	17%	5379

Table note: Alabama Community Transition (ACT) Waiver, Technical Assistance Waiver had an N of less than 20, so their data is reported as n/a. They are included in the AL Overall Average and Weighted NCI-AD Average.

Choice and Control

Table 57. Feels in control of their life

Program	Yes, Almost Always, Always	In-Between, Sometimes	No, Rarely, Never	N
Elderly & Disabled Waiver	71%	24%	6%	68
State of AL Independent Living (SAIL) Waiver	75%	21%	4%	56
Alabama Community Transition (ACT) Waiver	72%	22%	6%	32
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	64%	20%	16%	25
AL Overall Average	68%	22%	9%	185
Weighted NCI-AD Average	72%	20%	8%	14903

Table 58. Able to furnish and decorate their room however they want to (if living in a group setting)

Program	In All Ways	In Most Ways	Only in Some Ways, or Not at All	N
Elderly & Disabled Waiver	n/a	n/a	n/a	n/a
State of AL Independent Living (SAIL) Waiver	n/a	n/a	n/a	n/a
Alabama Community Transition (ACT) Waiver	n/a	n/a	n/a	n/a
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a	n/a
AL Overall Average	42%	14%	45%	21
Weighted NCI-AD Average	57%	28%	15%	2500

Table note: Elderly & Disabled Waiver, Alabama Community Transition (ACT) Waiver, Nursing Facilities, State of AL Independent Living (SAIL) Waiver, Technical Assistance Waiver had an N of less than 20, so their data is reported as n/a. They are included in the AL Overall Average and Weighted NCI-AD Average.

Table 59. Can choose or change their roommate (if living in a group setting and has a roommate)

Program	Yes	No	N
Elderly & Disabled Waiver	n/a	n/a	n/a
State of AL Independent Living (SAIL) Waiver	n/a	n/a	n/a
Alabama Community Transition (ACT) Waiver	n/a	n/a	n/a
Technical Assistance Waiver	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a
AL Overall Average	n/a	n/a	n/a
Weighted NCI-AD Average	36%	64%	1106

Table note: Elderly & Disabled Waiver, Alabama Community Transition (ACT) Waiver, Nursing Facilities, AL Overall Average, State of AL Independent Living (SAIL) Waiver, Technical Assistance Waiver had an N of less than 20, so their data is reported as n/a. They are included in the AL Overall Average and Weighted NCI-AD Average.

Table 60. Can get up and go to bed when they want to

Program	Yes, Always, or Almost Always	Some Days, Sometimes	No, Never	N
Elderly & Disabled Waiver	n/a	n/a	n/a	n/a
State of AL Independent Living (SAIL) Waiver	n/a	n/a	n/a	n/a
Alabama Community Transition (ACT) Waiver	n/a	n/a	n/a	n/a
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	76%	10%	14%	21
AL Overall Average	77%	11%	12%	30
Weighted NCI-AD Average	89%	8%	4%	3415

Table note: Elderly & Disabled Waiver, Alabama Community Transition (ACT) Waiver, State of AL Independent Living (SAIL) Waiver, Technical Assistance Waiver had an N of less than 20, so their data is reported as n/a. They are included in the AL Overall Average and Weighted NCI-AD Average.

Table 61. Can eat their meals when they want to

Program	Yes, Always, or Almost Always	Some Days, Sometimes	No, Never	N
Elderly & Disabled Waiver	n/a	n/a	n/a	n/a
State of AL Independent Living (SAIL) Waiver	n/a	n/a	n/a	n/a
Alabama Community Transition (ACT) Waiver	n/a	n/a	n/a	n/a
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	67%	5%	29%	21
AL Overall Average	69%	4%	27%	30
Weighted NCI-AD Average	68%	13%	19%	3410

Table note: Elderly & Disabled Waiver, Alabama Community Transition (ACT) Waiver, State of AL Independent Living (SAIL) Waiver, Technical Assistance Waiver had an N of less than 20, so their data is reported as n/a. They are included in the AL Overall Average and Weighted NCI-AD Average.

Table 62. Can choose or change their services

Program	Yes, All Services	Sometimes, or Some Services	No	N
Elderly & Disabled Waiver	67%	14%	19%	79
State of AL Independent Living (SAIL) Waiver	75%	11%	14%	100
Alabama Community Transition (ACT) Waiver	77%	20%	2%	44
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	55%	12%	33%	60
AL Overall Average	61%	13%	26%	300
Weighted NCI-AD Average	75%	13%	12%	15690

Table 63. Can choose or change when and how often they receive services

Program	Yes, All Services	Sometimes, or Some Services	No	N
Elderly & Disabled Waiver	67%	12%	22%	78
State of AL Independent Living (SAIL) Waiver	59%	15%	26%	98
Alabama Community Transition (ACT) Waiver	67%	22%	11%	46
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	49%	16%	35%	57
AL Overall Average	58%	14%	29%	296
Weighted NCI-AD Average	70%	15%	16%	15260

Table 64. Can choose or change the people who provide paid supports if wants

Program	Yes, All Services	Sometimes, or Some Services	No	N
Elderly & Disabled Waiver	79%	6%	15%	48
State of AL Independent Living (SAIL) Waiver	90%	0%	10%	49
Alabama Community Transition (ACT) Waiver	77%	10%	13%	31
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	38%	5%	56%	39
AL Overall Average	57%	6%	37%	176
Weighted NCI-AD Average	76%	6%	18%	10664

Satisfaction

Table 65. Services and supports help them live the life they want

Program	Yes	No	N
Elderly & Disabled Waiver	89%	11%	57
State of AL Independent Living (SAIL) Waiver	85%	15%	52
Alabama Community Transition (ACT) Waiver	84%	16%	31
Technical Assistance Waiver	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a
AL Overall Average	86%	14%	158
Weighted NCI-AD Average	88%	12%	13011

Table 66. Case manager/care coordinator changes more often than they would like

Program	Yes	No	N
Elderly & Disabled Waiver	17%	83%	52
State of AL Independent Living (SAIL) Waiver	18%	82%	49
Alabama Community Transition (ACT) Waiver	28%	72%	29
Technical Assistance Waiver	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a
AL Overall Average	17%	83%	147
Weighted NCI-AD Average	30%	70%	11144

Table 67. People who are paid to help them change too often

Program	Yes, All Paid Support Workers, Always or Almost Always	Some or Usually	No, Never or Rarely	N
Elderly & Disabled Waiver	11%	11%	79%	38
State of AL Independent Living (SAIL) Waiver	17%	0%	83%	24
Alabama Community Transition (ACT) Waiver	n/a	n/a	n/a	n/a
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a	n/a
AL Overall Average	17%	15%	68%	93
Weighted NCI-AD Average	15%	13%	72%	8569

Table note: Alabama Community Transition (ACT) Waiver, Technical Assistance Waiver, Nursing Facilities had an N of less than 20, so their data is reported as n/a. They are included in the AL Overall Average and Weighted NCI-AD Average.

Table 68. Likes where they live

Program	Yes	In Between, Most of the Time	No	N
Elderly & Disabled Waiver	78%	14%	7%	69
State of AL Independent Living (SAIL) Waiver	85%	9%	5%	55
Alabama Community Transition (ACT) Waiver	88%	3%	9%	34
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	62%	12%	27%	26
AL Overall Average	73%	13%	14%	188
Weighted NCI-AD Average	80%	9%	10%	16205

Table 69A. Reasons does not like where they live (if does not always like where they live)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Accessibility of House or Building	Feels Unsafe in or Dislikes Neighborhood	Feels Unsafe in Residence	Residence or Building Needs Repair or Upkeep	Doesn't Feel Like Home
Elderly & Disabled Waiver	n/a	n/a	n/a	n/a	n/a
State of AL Independent Living (SAIL) Waiver	n/a	n/a	n/a	n/a	n/a
Alabama Community Transition (ACT) Waiver	n/a	n/a	n/a	n/a	n/a
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a	n/a	n/a
AL Overall Average	17%	8%	12%	12%	42%
Weighted NCI-AD Average	8%	15%	9%	15%	14%

Table note: Elderly & Disabled Waiver, State of AL Independent Living (SAIL) Waiver, Alabama Community Transition (ACT) Waiver, Nursing Facilities, Technical Assistance Waiver had an N of less than 20, so their data is reported as n/a. They are included in the AL Overall Average and Weighted NCI-AD Average.

Table 69B. Reasons does not like where they live (if does not always like where they live) (continued)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Layout or Size of Residence or Building	Problems With Neighbors or Housemates/Other Residents	Problems With Staff	Insufficient Amount or Type of Staff	Wants More Independence or Control
Elderly & Disabled Waiver	n/a	n/a	n/a	n/a	n/a
State of AL Independent Living (SAIL) Waiver	n/a	n/a	n/a	n/a	n/a
Alabama Community Transition (ACT) Waiver	n/a	n/a	n/a	n/a	n/a
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a	n/a	n/a
AL Overall Average	12%	12%	15%	22%	35%
Weighted NCI-AD Average	12%	12%	8%	4%	10%

Table note: Elderly & Disabled Waiver, State of AL Independent Living (SAIL) Waiver, Alabama Community Transition (ACT) Waiver, Nursing Facilities, Technical Assistance Waiver had an N of less than 20, so their data is reported as n/a. They are included in the AL Overall Average and Weighted NCI-AD Average.

Table 69C. Reasons does not like where they live (if does not always like where they live) (continued)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Wants More Privacy	Wants to be Closer to Family or Friends	Feels Isolated from Community or Feels Lonely	Affordability or Cost of Housing	Other
Elderly & Disabled Waiver	n/a	n/a	n/a	n/a	n/a
State of AL Independent Living (SAIL) Waiver	n/a	n/a	n/a	n/a	n/a
Alabama Community Transition (ACT) Waiver	n/a	n/a	n/a	n/a	n/a
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a	n/a	n/a
AL Overall Average	37%	28%	15%	10%	37%
Weighted NCI-AD Average	10%	7%	6%	6%	29%

Table note: Elderly & Disabled Waiver, State of AL Independent Living (SAIL) Waiver, Alabama Community Transition (ACT) Waiver, Nursing Facilities, Technical Assistance Waiver had an N of less than 20, so their data is reported as n/a. They are included in the AL Overall Average and Weighted NCI-AD Average.

Table 70. Wants to live somewhere else

Program	Yes	Maybe	No	N
Elderly & Disabled Waiver	34%	9%	57%	70
State of AL Independent Living (SAIL) Waiver	33%	13%	55%	55
Alabama Community Transition (ACT) Waiver	38%	12%	50%	34
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	52%	20%	28%	25
AL Overall Average	40%	13%	47%	188
Weighted NCI-AD Average	30%	9%	62%	15997

Table 71. Where person would prefer to live (if wants to live somewhere else)

Program	Different Kind of Home	Live Independently	With or Closer to Family	In a Different Neighborhood	A Different Type of Geography or Climate	Other
Elderly & Disabled Waiver	40%	17%	37%	50%	33%	17%
State of AL Independent Living (SAIL) Waiver	40%	44%	8%	32%	28%	8%
Alabama Community Transition (ACT) Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a	n/a	n/a	n/a
AL Overall Average	40%	41%	37%	36%	20%	19%
Weighted NCI-AD Average	36%	18%	13%	24%	25%	17%

Table note: Alabama Community Transition (ACT) Waiver, Technical Assistance Waiver, Nursing Facilities had an N of less than 20, so their data is reported as n/a. They are included in the AL Overall Average and Weighted NCI-AD Average.

Table 72. People who are paid to help them do things the way they want them done

Program	Yes, All Paid Support Workers, Always or Almost Always	Some or Usually	No, Never or Rarely	N
Elderly & Disabled Waiver	88%	10%	3%	40
State of AL Independent Living (SAIL) Waiver	90%	7%	3%	29
Alabama Community Transition (ACT) Waiver	n/a	n/a	n/a	n/a
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a	n/a
AL Overall Average	81%	15%	4%	100
Weighted NCI-AD Average	86%	12%	2%	9285

Table note: Alabama Community Transition (ACT) Waiver, Technical Assistance Waiver, Nursing Facilities had an N of less than 20, so their data is reported as n/a. They are included in the AL Overall Average and Weighted NCI-AD Average.

Table 73. Usually likes how they spend their time during the day

Program	Yes, Always, or Almost Always	Sometimes	No, Never or Rarely	N
Elderly & Disabled Waiver	48%	39%	13%	69
State of AL Independent Living (SAIL) Waiver	59%	32%	9%	56
Alabama Community Transition (ACT) Waiver	59%	41%	0%	34
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	48%	36%	16%	25
AL Overall Average	48%	38%	14%	188
Weighted NCI-AD Average	63%	27%	10%	15507

Technology

Table 74. Has access to the internet

Program	Yes	Sometimes	No	N
Elderly & Disabled Waiver	77%	1%	22%	100
State of AL Independent Living (SAIL) Waiver	93%	0%	7%	118
Alabama Community Transition (ACT) Waiver	83%	0%	17%	58
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	85%	0%	15%	84
AL Overall Average	82%	0%	18%	379
Weighted NCI-AD Average	75%	2%	23%	19930

Table 75. Frequency with which people use the internet

Program	Daily	Several Times a Week	Several Times a Month	Several Times a Year	Don't Use It at All	N
Elderly & Disabled Waiver	69%	6%	4%	0%	21%	78
State of AL Independent Living (SAIL) Waiver	74%	5%	4%	0%	17%	110
Alabama Community Transition (ACT) Waiver	68%	2%	4%	2%	23%	47
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	25%	0%	4%	4%	66%	71
AL Overall Average	45%	3%	4%	2%	46%	321
Weighted NCI-AD Average	65%	11%	5%	2%	17%	14951

Table 76. Always has a stable internet connection

Program	Always Works	Sometimes Works	Rarely or Never Works	N
Elderly & Disabled Waiver	76%	24%	0%	75
State of AL Independent Living (SAIL) Waiver	82%	18%	0%	110
Alabama Community Transition (ACT) Waiver	76%	22%	2%	45
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	97%	3%	0%	67
AL Overall Average	88%	12%	0%	312
Weighted NCI-AD Average	85%	13%	2%	13661

Table 77. Has talked to health professionals using video conference/telehealth

Program	Yes	No	N
Elderly & Disabled Waiver	46%	54%	98
State of AL Independent Living (SAIL) Waiver	55%	45%	117
Alabama Community Transition (ACT) Waiver	36%	64%	56
Technical Assistance Waiver	n/a	n/a	n/a
Nursing Facilities	16%	84%	80
AL Overall Average	30%	70%	370
Weighted NCI-AD Average	43%	57%	19520

Table 78. Liked talking to health care providers using telehealth

Program	Yes, Completely	Yes, In Part	No	N
Elderly & Disabled Waiver	81%	6%	13%	32
State of AL Independent Living (SAIL) Waiver	79%	9%	12%	33
Alabama Community Transition (ACT) Waiver	n/a	n/a	n/a	n/a
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a	n/a
AL Overall Average	72%	9%	18%	81
Weighted NCI-AD Average	61%	22%	17%	6560

Table note: Alabama Community Transition (ACT) Waiver, Technical Assistance Waiver, Nursing Facilities had an N of less than 20, so their data is reported as n/a. They are included in the AL Overall Average and Weighted NCI-AD Average.

Access to Needed Equipment

Table 79. Needs grab bars in the bathroom or elsewhere in their home

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Elderly & Disabled Waiver	28%	6%	38%	29%	101
State of AL Independent Living (SAIL) Waiver	16%	6%	30%	48%	117
Alabama Community Transition (ACT) Waiver	19%	4%	44%	33%	57
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	3%	2%	72%	22%	86
AL Overall Average	14%	4%	56%	26%	380
Weighted NCI-AD Average	11%	4%	59%	25%	20407

Table 80. Needs other bathroom modifications

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Elderly & Disabled Waiver	30%	5%	23%	43%	101
State of AL Independent Living (SAIL) Waiver	25%	8%	26%	41%	117
Alabama Community Transition (ACT) Waiver	33%	5%	18%	44%	57
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	7%	1%	51%	40%	84
AL Overall Average	17%	3%	38%	41%	377
Weighted NCI-AD Average	11%	3%	27%	59%	19790

Table 81. Needs a shower chair

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Elderly & Disabled Waiver	13%	15%	39%	33%	100
State of AL Independent Living (SAIL) Waiver	14%	20%	42%	24%	118
Alabama Community Transition (ACT) Waiver	18%	13%	54%	16%	56
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	2%	2%	65%	30%	83
AL Overall Average	7%	8%	53%	31%	376
Weighted NCI-AD Average	7%	5%	59%	28%	20332

Table 82. Needs a specialized bed

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Elderly & Disabled Waiver	8%	10%	19%	63%	100
State of AL Independent Living (SAIL) Waiver	9%	17%	41%	34%	115
Alabama Community Transition (ACT) Waiver	12%	16%	41%	31%	58
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	1%	5%	72%	22%	86
AL Overall Average	4%	7%	49%	39%	378
Weighted NCI-AD Average	8%	4%	24%	64%	20302

Table 83. Need for a ramp (either inside or outside of their residence)

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Elderly & Disabled Waiver	12%	9%	24%	55%	101
State of AL Independent Living (SAIL) Waiver	11%	15%	57%	16%	117
Alabama Community Transition (ACT) Waiver	9%	3%	52%	36%	58
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	1%	0%	65%	33%	84
AL Overall Average	6%	4%	47%	42%	379
Weighted NCI-AD Average	6%	3%	27%	63%	20290

Table 84. Needs other home modifications that does not have

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Elderly & Disabled Waiver	31%	4%	1%	64%	83
State of AL Independent Living (SAIL) Waiver	29%	5%	4%	62%	102
Alabama Community Transition (ACT) Waiver	18%	2%	2%	78%	51
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	5%	1%	7%	87%	76
AL Overall Average	16%	2%	4%	77%	329
Weighted NCI-AD Average	7%	2%	8%	83%	13206

Table 85. Needs a wheelchair

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Elderly & Disabled Waiver	12%	16%	23%	50%	101
State of AL Independent Living (SAIL) Waiver	8%	40%	45%	8%	118
Alabama Community Transition (ACT) Waiver	16%	17%	48%	19%	58
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	0%	6%	60%	34%	85
AL Overall Average	5%	11%	44%	40%	381
Weighted NCI-AD Average	5%	6%	30%	59%	20297

Table 86. Needs a scooter

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Elderly & Disabled Waiver	25%	4%	0%	71%	99
State of AL Independent Living (SAIL) Waiver	15%	0%	3%	82%	117
Alabama Community Transition (ACT) Waiver	25%	4%	4%	68%	57
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	5%	0%	1%	94%	86
AL Overall Average	14%	2%	1%	84%	378
Weighted NCI-AD Average	9%	2%	6%	83%	20129

Table 87. Needs a walker

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Elderly & Disabled Waiver	4%	13%	32%	51%	101
State of AL Independent Living (SAIL) Waiver	1%	5%	15%	79%	118
Alabama Community Transition (ACT) Waiver	3%	14%	34%	48%	58
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	5%	2%	32%	61%	85
AL Overall Average	4%	7%	31%	57%	381
Weighted NCI-AD Average	3%	5%	45%	47%	20266

Table 88. Needs hearing aids

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Elderly & Disabled Waiver	12%	3%	1%	84%	99
State of AL Independent Living (SAIL) Waiver	1%	0%	2%	97%	116
Alabama Community Transition (ACT) Waiver	9%	2%	2%	88%	57
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	7%	0%	6%	87%	86
AL Overall Average	9%	1%	4%	86%	376
Weighted NCI-AD Average	7%	3%	10%	80%	20096

Table 89. Needs glasses

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Elderly & Disabled Waiver	8%	22%	34%	35%	99
State of AL Independent Living (SAIL) Waiver	2%	15%	30%	53%	116
Alabama Community Transition (ACT) Waiver	20%	16%	24%	40%	55
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	7%	17%	43%	33%	86
AL Overall Average	7%	19%	39%	34%	375
Weighted NCI-AD Average	4%	18%	55%	23%	20154

Table 90. Needs personal emergency response system (PERS)

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Elderly & Disabled Waiver	27%	4%	20%	50%	101
State of AL Independent Living (SAIL) Waiver	14%	2%	30%	54%	114
Alabama Community Transition (ACT) Waiver	16%	4%	58%	22%	55
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	5%	3%	74%	17%	86
AL Overall Average	14%	4%	50%	32%	375
Weighted NCI-AD Average	11%	3%	40%	46%	20058

Table 91. Needs an oxygen machine

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Elderly & Disabled Waiver	3%	5%	8%	84%	98
State of AL Independent Living (SAIL) Waiver	2%	1%	6%	91%	117
Alabama Community Transition (ACT) Waiver	0%	4%	13%	84%	56
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	0%	1%	13%	86%	86
AL Overall Average	1%	3%	11%	85%	376
Weighted NCI-AD Average	1%	1%	13%	85%	20122

Table 92. Needs other assistive technology equipment but does not have

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Elderly & Disabled Waiver	14%	1%	7%	78%	92
State of AL Independent Living (SAIL) Waiver	16%	4%	12%	68%	113
Alabama Community Transition (ACT) Waiver	10%	2%	17%	71%	58
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	2%	0%	5%	93%	84
AL Overall Average	7%	1%	6%	86%	364
Weighted NCI-AD Average	3%	2%	14%	81%	13670

Table 93. Needs other equipment but does not have

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Elderly & Disabled Waiver	28%	5%	4%	63%	81
State of AL Independent Living (SAIL) Waiver	23%	5%	8%	64%	104
Alabama Community Transition (ACT) Waiver	16%	0%	8%	76%	50
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	7%	1%	9%	83%	75
AL Overall Average	16%	3%	7%	74%	325
Weighted NCI-AD Average	5%	3%	22%	70%	13714

Medications

Table 94. Knows what prescription medications are for

Program	Yes	Maybe, Not Sure	No	N
Elderly & Disabled Waiver	96%	3%	1%	69
State of AL Independent Living (SAIL) Waiver	98%	2%	0%	55
Alabama Community Transition (ACT) Waiver	94%	6%	0%	33
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	92%	8%	0%	25
AL Overall Average	94%	5%	1%	186
Weighted NCI-AD Average	87%	8%	5%	14971

Table 95. Takes medication to help feel less sad or depressed

Program	Yes	No	N
Elderly & Disabled Waiver	30%	70%	99
State of AL Independent Living (SAIL) Waiver	23%	77%	117
Alabama Community Transition (ACT) Waiver	41%	59%	54
Technical Assistance Waiver	n/a	n/a	n/a
Nursing Facilities	45%	55%	75
AL Overall Average	38%	62%	363
Weighted NCI-AD Average	44%	56%	19144

Health care

Table 96. Has access to mental health services if they want them

Program	Yes, Always	Usually	No, Only Sometimes or Rarely	N
Elderly & Disabled Waiver	71%	2%	28%	65
State of AL Independent Living (SAIL) Waiver	87%	0%	13%	54
Alabama Community Transition (ACT) Waiver	94%	0%	6%	31
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	88%	0%	13%	24
AL Overall Average	77%	1%	22%	177
Weighted NCI-AD Average	89%	2%	10%	14131

Table 97. Can get an appointment to see or talk to their primary care doctor when they need to

Program	Yes, Always	Usually	No, Only Sometimes or Rarely	N
Elderly & Disabled Waiver	89%	6%	5%	98
State of AL Independent Living (SAIL) Waiver	92%	7%	2%	118
Alabama Community Transition (ACT) Waiver	89%	4%	7%	56
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	90%	4%	6%	84
AL Overall Average	90%	5%	6%	373
Weighted NCI-AD Average	83%	11%	7%	19497

Table 98. Went to the emergency room for any reason in the past 12 months

Program	Yes	No	N
Elderly & Disabled Waiver	47%	53%	98
State of AL Independent Living (SAIL) Waiver	42%	58%	118
Alabama Community Transition (ACT) Waiver	50%	50%	56
Technical Assistance Waiver	n/a	n/a	n/a
Nursing Facilities	40%	60%	85
AL Overall Average	43%	57%	376
Weighted NCI-AD Average	43%	57%	19717

Table 99. Has gone to the emergency room in the past 12 months due to falling or losing balance

Program	Yes	No	N
Elderly & Disabled Waiver	33%	67%	45
State of AL Independent Living (SAIL) Waiver	6%	94%	50
Alabama Community Transition (ACT) Waiver	18%	82%	28
Technical Assistance Waiver	n/a	n/a	n/a
Nursing Facilities	31%	69%	32
AL Overall Average	31%	69%	164
Weighted NCI-AD Average	26%	74%	8702

Table 100. Has gone to the emergency room in the past 12 months due to tooth or mouth pain

Program	Yes	No	N
Elderly & Disabled Waiver	4%	96%	46
State of AL Independent Living (SAIL) Waiver	6%	94%	50
Alabama Community Transition (ACT) Waiver	4%	96%	28
Technical Assistance Waiver	n/a	n/a	n/a
Nursing Facilities	0%	100%	32
AL Overall Average	2%	98%	165
Weighted NCI-AD Average	3%	97%	8675

Table 101. Has gone to the emergency room in the past 12 months due to not being able to see their primary care physician

Program	Yes	No	N
Elderly & Disabled Waiver	13%	87%	45
State of AL Independent Living (SAIL) Waiver	25%	75%	48
Alabama Community Transition (ACT) Waiver	19%	81%	27
Technical Assistance Waiver	n/a	n/a	n/a
Nursing Facilities	22%	78%	32
AL Overall Average	18%	82%	161
Weighted NCI-AD Average	11%	89%	8647

Table 102. Had a physical exam or wellness visit in the past 12 months

Program	Yes	No	N
Elderly & Disabled Waiver	77%	23%	98
State of AL Independent Living (SAIL) Waiver	88%	12%	117
Alabama Community Transition (ACT) Waiver	80%	20%	55
Technical Assistance Waiver	n/a	n/a	n/a
Nursing Facilities	87%	13%	79
AL Overall Average	83%	17%	368
Weighted NCI-AD Average	83%	17%	19364

Table 103. Had a hearing exam in the past 4 years

Program	5 Years Ago or More	3-4 Years Ago	1-2 Years Ago	Past Year	Has Not Had One	N
Elderly & Disabled Waiver	27%	6%	21%	13%	33%	82
State of AL Independent Living (SAIL) Waiver	36%	7%	7%	16%	34%	107
Alabama Community Transition (ACT) Waiver	28%	11%	17%	15%	30%	47
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	25%	5%	15%	23%	33%	40
AL Overall Average	26%	6%	18%	17%	33%	295
Weighted NCI-AD Average	25%	9%	17%	19%	30%	14960

Table 104. Had a vision exam in the past year

Program	Yes	No	N
Elderly & Disabled Waiver	57%	43%	97
State of AL Independent Living (SAIL) Waiver	39%	61%	115
Alabama Community Transition (ACT) Waiver	48%	52%	56
Technical Assistance Waiver	n/a	n/a	n/a
Nursing Facilities	64%	36%	74
AL Overall Average	60%	40%	361
Weighted NCI-AD Average	58%	42%	19308

Table 105. Had a dental visit in the past 12 months

Program	Yes	No	N
Elderly & Disabled Waiver	30%	70%	98
State of AL Independent Living (SAIL) Waiver	43%	57%	116
Alabama Community Transition (ACT) Waiver	30%	70%	57
Technical Assistance Waiver	n/a	n/a	n/a
Nursing Facilities	59%	41%	80
AL Overall Average	46%	54%	370
Weighted NCI-AD Average	46%	54%	18881

Table 106. Had a flu shot in the past 12 months

Program	Yes	No	N
Elderly & Disabled Waiver	58%	42%	95
State of AL Independent Living (SAIL) Waiver	39%	61%	115
Alabama Community Transition (ACT) Waiver	57%	43%	56
Technical Assistance Waiver	n/a	n/a	n/a
Nursing Facilities	77%	23%	75
AL Overall Average	68%	32%	358
Weighted NCI-AD Average	65%	35%	19237

Table 107. Received the COVID-19 Vaccine

Program	Fully Vaccinated and Received at Least One Booster	Fully Vaccinated, but Not Received a Booster	Partially Vaccinated	Not Vaccinated at All	N
Elderly & Disabled Waiver	56%	19%	2%	22%	98
State of AL Independent Living (SAIL) Waiver	31%	14%	5%	50%	118
Alabama Community Transition (ACT) Waiver	57%	14%	5%	23%	56
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	63%	17%	0%	20%	76
AL Overall Average	59%	18%	1%	22%	367
Weighted NCI-AD Average	62%	13%	4%	21%	19331

Wellness

Table 108. Has access to healthy foods when they want them

Program	Yes, Often	Sometimes	No	N
Elderly & Disabled Waiver	77%	15%	8%	99
State of AL Independent Living (SAIL) Waiver	95%	2%	3%	105
Alabama Community Transition (ACT) Waiver	89%	5%	5%	56
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	86%	8%	6%	86
AL Overall Average	82%	11%	7%	359
Weighted NCI-AD Average	86%	9%	5%	19981

Table 109. Overall Health

Program	Excellent	Very Good	Good	Fair	Poor	N
Elderly & Disabled Waiver	2%	7%	30%	35%	27%	101
State of AL Independent Living (SAIL) Waiver	9%	30%	39%	16%	6%	116
Alabama Community Transition (ACT) Waiver	4%	14%	33%	33%	16%	57
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	3%	11%	30%	41%	14%	87
AL Overall Average	3%	10%	30%	38%	19%	380
Weighted NCI-AD Average	3%	11%	31%	39%	17%	20003

Table 110. Health compared to 12 months ago

Program	Much Better	Somewhat Better	About the Same	Somewhat Worse	Much Worse	N
Elderly & Disabled Waiver	15%	15%	41%	21%	9%	101
State of AL Independent Living (SAIL) Waiver	22%	9%	59%	8%	2%	118
Alabama Community Transition (ACT) Waiver	16%	28%	38%	12%	7%	58
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	7%	13%	52%	24%	5%	85
AL Overall Average	11%	14%	47%	22%	6%	381
Weighted NCI-AD Average	7%	15%	48%	23%	7%	19996

Table 111. In the past 12 months, forgets things more often than before

Program	Yes	No	N
Elderly & Disabled Waiver	47%	53%	99
State of AL Independent Living (SAIL) Waiver	16%	84%	114
Alabama Community Transition (ACT) Waiver	45%	55%	55
Technical Assistance Waiver	n/a	n/a	n/a
Nursing Facilities	40%	60%	85
AL Overall Average	43%	57%	371
Weighted NCI-AD Average	48%	52%	19463

Table 112. Has discussed forgetting things with a doctor or a nurse (if they have been forgetting things more often in the past 12 months)

Program	Yes	No	N
Elderly & Disabled Waiver	54%	46%	46
State of AL Independent Living (SAIL) Waiver	n/a	n/a	n/a
Alabama Community Transition (ACT) Waiver	68%	32%	25
Technical Assistance Waiver	n/a	n/a	n/a
Nursing Facilities	70%	30%	33
AL Overall Average	62%	38%	122
Weighted NCI-AD Average	67%	33%	8996

Table note: State of AL Independent Living (SAIL) Waiver, Technical Assistance Waiver had an N of less than 20, so their data is reported as n/a. They are included in the AL Overall Average and Weighted NCI-AD Average.

Table 113. Amount of physical activity per week

Program	Does Not Exercise	Less Than One hour	One to Two Hours	More Than Two Hours	N
Elderly & Disabled Waiver	35%	29%	14%	23%	101
State of AL Independent Living (SAIL) Waiver	42%	14%	20%	24%	118
Alabama Community Transition (ACT) Waiver	50%	21%	12%	17%	58
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	39%	20%	23%	18%	83
AL Overall Average	37%	24%	19%	20%	379
Weighted NCI-AD Average	30%	21%	21%	27%	19701

Table 114. Often feels lonely

Program	Yes, Often	Sometimes	Not Often, Never or Almost Never	N
Elderly & Disabled Waiver	16%	31%	53%	70
State of AL Independent Living (SAIL) Waiver	16%	25%	59%	56
Alabama Community Transition (ACT) Waiver	16%	22%	63%	32
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	15%	38%	46%	26
AL Overall Average	16%	34%	51%	188
Weighted NCI-AD Average	21%	31%	48%	15084

Affordability

Table 115. Ever has to skip meals due to financial worries

Program	Yes, often	Sometimes	No	N
Elderly & Disabled Waiver	9%	8%	83%	99
State of AL Independent Living (SAIL) Waiver	3%	1%	96%	105
Alabama Community Transition (ACT) Waiver	7%	7%	86%	58
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	4%	1%	95%	84
AL Overall Average	6%	4%	90%	359
Weighted NCI-AD Average	5%	8%	87%	19965

Safety

Table 116. They or someone else has concerns about falling or being unstable

Program	Yes, often	Sometimes	No	N
Elderly & Disabled Waiver	39%	12%	48%	99
State of AL Independent Living (SAIL) Waiver	19%	8%	74%	118
Alabama Community Transition (ACT) Waiver	28%	22%	50%	58
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	22%	10%	67%	86
AL Overall Average	29%	11%	60%	380
Weighted NCI-AD Average	37%	16%	47%	20478

Table 117. Has worked with someone to reduce risk of falls (if someone has concerns about them falling or being unstable)

Program	Yes	No	N
Elderly & Disabled Waiver	84%	16%	51
State of AL Independent Living (SAIL) Waiver	84%	16%	31
Alabama Community Transition (ACT) Waiver	83%	17%	29
Technical Assistance Waiver	n/a	n/a	n/a
Nursing Facilities	89%	11%	28
AL Overall Average	86%	14%	141
Weighted NCI-AD Average	81%	19%	11285

Table 118. Able to get to safety quickly in case of an emergency

Program	Yes	No	N
Elderly & Disabled Waiver	86%	14%	97
State of AL Independent Living (SAIL) Waiver	78%	22%	110
Alabama Community Transition (ACT) Waiver	78%	22%	54
Technical Assistance Waiver	n/a	n/a	n/a
Nursing Facilities	95%	5%	86
AL Overall Average	91%	9%	366
Weighted NCI-AD Average	88%	12%	19346

Table 119. Knows who to talk to if they are mistreated, hurt, disrespected by others

Program	Yes	Maybe, Not Sure	No	N
Elderly & Disabled Waiver	77%	1%	21%	70
State of AL Independent Living (SAIL) Waiver	86%	4%	11%	56
Alabama Community Transition (ACT) Waiver	76%	0%	24%	34
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	88%	4%	8%	25
AL Overall Average	81%	2%	17%	189
Weighted NCI-AD Average	81%	4%	15%	15605

Table 120. Are ever worried for the security of their personal belongings

Program	Yes at Least Sometimes	No, Never	N
Elderly & Disabled Waiver	19%	81%	70
State of AL Independent Living (SAIL) Waiver	4%	96%	56
Alabama Community Transition (ACT) Waiver	9%	91%	33
Technical Assistance Waiver	n/a	n/a	n/a
Nursing Facilities	16%	84%	25
AL Overall Average	17%	83%	188
Weighted NCI-AD Average	14%	86%	15812

Table 121. Someone used or took their money without their permission in the past 12 months

Program	Yes	No	N
Elderly & Disabled Waiver	6%	94%	70
State of AL Independent Living (SAIL) Waiver	5%	95%	56
Alabama Community Transition (ACT) Waiver	9%	91%	34
Technical Assistance Waiver	n/a	n/a	n/a
Nursing Facilities	4%	96%	26
AL Overall Average	5%	95%	190
Weighted NCI-AD Average	6%	94%	15768

Table 122. Feels safe around people who are paid to help them

Program	Yes, All Paid Support Workers, Always	No, Not All Workers, or Not Always	N
Elderly & Disabled Waiver	98%	3%	40
State of AL Independent Living (SAIL) Waiver	100%	0%	29
Alabama Community Transition (ACT) Waiver	n/a	n/a	n/a
Technical Assistance Waiver	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a
AL Overall Average	96%	4%	100
Weighted NCI-AD Average	98%	2%	9305

Rights and Respect

Table 123. Gets information about services in their preferred language (if preferred language is not English)

Program	Yes, All Information	Some Information	No	N
Elderly & Disabled Waiver	n/a	n/a	n/a	n/a
State of AL Independent Living (SAIL) Waiver	n/a	n/a	n/a	n/a
Alabama Community Transition (ACT) Waiver	n/a	n/a	n/a	n/a
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a	n/a
AL Overall Average	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	49%	36%	15%	1413

Table note: State of AL Independent Living (SAIL) Waiver, Alabama Community Transition (ACT) Waiver, Nursing Facilities, AL Overall Average, Elderly & Disabled Waiver, Technical Assistance Waiver had an N of less than 20, so their data is reported as n/a. They are included in the AL Overall Average and Weighted NCI-AD Average.

Table 124. Services and supports are delivered in a way that is respectful of their culture

Program	Yes	Sometimes, or Some Services	No	N
Elderly & Disabled Waiver	98%	2%	0%	59
State of AL Independent Living (SAIL) Waiver	98%	0%	2%	52
Alabama Community Transition (ACT) Waiver	93%	7%	0%	30
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a	n/a
AL Overall Average	97%	1%	2%	161
Weighted NCI-AD Average	95%	3%	2%	13874

Table 125. People who are paid to help them treat them with respect

Program	Yes, All Paid Support Workers, Always or Almost Always	Some or Usually	No, Never or Rarely	N
Elderly & Disabled Waiver	100%	0%	0%	40
State of AL Independent Living (SAIL) Waiver	97%	3%	0%	29
Alabama Community Transition (ACT) Waiver	n/a	n/a	n/a	n/a
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a	n/a
AL Overall Average	95%	3%	3%	100
Weighted NCI-AD Average	93%	6%	1%	9300

Table 126. Others ask before coming into their home/room (if living in a group setting)

Program	Yes, Always	Usually, but Not Always	Sometimes, Rarely, or Never	N
Elderly & Disabled Waiver	n/a	n/a	n/a	n/a
State of AL Independent Living (SAIL) Waiver	n/a	n/a	n/a	n/a
Alabama Community Transition (ACT) Waiver	n/a	n/a	n/a	n/a
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a	n/a
AL Overall Average	65%	15%	20%	23
Weighted NCI-AD Average	75%	16%	9%	2947

Table 127. Able to lock doors to room (if living in a group setting)

Program	Yes	No	N
Elderly & Disabled Waiver	n/a	n/a	n/a
State of AL Independent Living (SAIL) Waiver	n/a	n/a	n/a
Alabama Community Transition (ACT) Waiver	n/a	n/a	n/a
Technical Assistance Waiver	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a
AL Overall Average	5%	95%	22
Weighted NCI-AD Average	53%	47%	2841

Table 128. Has enough privacy where lives (if living in a group setting)

Program	Yes, Always	Usually, but Not Always	Sometimes, Rarely, or Never	N
Elderly & Disabled Waiver	n/a	n/a	n/a	n/a
State of AL Independent Living (SAIL) Waiver	n/a	n/a	n/a	n/a
Alabama Community Transition (ACT) Waiver	n/a	n/a	n/a	n/a
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a	n/a
AL Overall Average	60%	10%	29%	22
Weighted NCI-AD Average	75%	16%	9%	2944

Table 129. Can have visitors at any time (if living in a group setting)

Program	Yes	No	N
Elderly & Disabled Waiver	n/a	n/a	n/a
State of AL Independent Living (SAIL) Waiver	n/a	n/a	n/a
Alabama Community Transition (ACT) Waiver	n/a	n/a	n/a
Technical Assistance Waiver	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a
AL Overall Average	90%	10%	22
Weighted NCI-AD Average	81%	19%	2838

Table 130. Can get something to eat or grab a snack anytime they (if living in a group setting)

Program	Yes	No	N
Elderly & Disabled Waiver	n/a	n/a	n/a
State of AL Independent Living (SAIL) Waiver	n/a	n/a	n/a
Alabama Community Transition (ACT) Waiver	n/a	n/a	n/a
Technical Assistance Waiver	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a
AL Overall Average	85%	15%	22
Weighted NCI-AD Average	87%	13%	2890

Person-Centered Planning (State Optional Module)

Table 131. Very or fully involved in making decisions about what is in the service plan

Program	Very or Fully Involved	Somewhat	Very Little	Not at All	N
Elderly & Disabled Waiver	88%	12%	0%	0%	26
State of AL Independent Living (SAIL) Waiver	77%	23%	0%	0%	26
Alabama Community Transition (ACT) Waiver	n/a	n/a	n/a	n/a	n/a
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a	n/a	n/a
AL Overall Average	91%	9%	0%	0%	83
Weighted NCI-AD Average	84%	14%	2%	1%	5802

Table 132. Remembers their last service planning meeting

Program	Yes	No	N
Elderly & Disabled Waiver	45%	55%	55
State of AL Independent Living (SAIL) Waiver	60%	40%	50
Alabama Community Transition (ACT) Waiver	62%	38%	29
Technical Assistance Waiver	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a
AL Overall Average	46%	54%	153
Weighted NCI-AD Average	62%	38%	9694

Table 133. Service planning meeting took place at a time that was good for them

Program	Yes	No	N
Elderly & Disabled Waiver	100%	0%	25
State of AL Independent Living (SAIL) Waiver	97%	3%	30
Alabama Community Transition (ACT) Waiver	n/a	n/a	n/a
Technical Assistance Waiver	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a
AL Overall Average	100%	0%	84
Weighted NCI-AD Average	99%	1%	6055

Table 134. Service planning meeting took place in a place that was good for them

Program	Yes	No	N
Elderly & Disabled Waiver	100%	0%	24
State of AL Independent Living (SAIL) Waiver	100%	0%	30
Alabama Community Transition (ACT) Waiver	n/a	n/a	n/a
Technical Assistance Waiver	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a
AL Overall Average	100%	0%	82
Weighted NCI-AD Average	99%	1%	6060

Table 135. Service planning meeting included the people they wanted to be there

Program	Yes	Some People	No	N
Elderly & Disabled Waiver	92%	0%	8%	25
State of AL Independent Living (SAIL) Waiver	93%	7%	0%	30
Alabama Community Transition (ACT) Waiver	n/a	n/a	n/a	n/a
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a	n/a
AL Overall Average	94%	0%	5%	84
Weighted NCI-AD Average	96%	1%	3%	6010

Table 136. People at the service planning meeting listened to needs and preferences

Program	Completely	Mostly	Somewhat	Very Little	Not at All	N
Elderly & Disabled Waiver	80%	8%	4%	8%	0%	25
State of AL Independent Living (SAIL) Waiver	70%	20%	10%	0%	0%	30
Alabama Community Transition (ACT) Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a	n/a	n/a	n/a
AL Overall Average	81%	10%	3%	5%	0%	83
Weighted NCI-AD Average	77%	16%	5%	2%	1%	6045

Table 137. Received a copy of the service plan after the service planning meeting

Program	Yes	No	N
Elderly & Disabled Waiver	86%	14%	21
State of AL Independent Living (SAIL) Waiver	91%	9%	22
Alabama Community Transition (ACT) Waiver	n/a	n/a	n/a
Technical Assistance Waiver	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a
AL Overall Average	90%	10%	69
Weighted NCI-AD Average	91%	9%	4642

Table 138. Current service plan reflects what was talked about at the service plan meeting

Program	Yes, Completely	Yes, In Part	No	N
Elderly & Disabled Waiver	81%	19%	0%	21
State of AL Independent Living (SAIL) Waiver	91%	9%	0%	23
Alabama Community Transition (ACT) Waiver	n/a	n/a	n/a	n/a
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a	n/a
AL Overall Average	77%	18%	5%	70
Weighted NCI-AD Average	90%	8%	2%	4658

Table 139. Choices and preferences are reflected in current service plan

Program	Yes, All/Completely	Yes, Some/In Part	No	N
Elderly & Disabled Waiver	84%	16%	0%	25
State of AL Independent Living (SAIL) Waiver	81%	15%	4%	26
Alabama Community Transition (ACT) Waiver	n/a	n/a	n/a	n/a
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a	n/a
AL Overall Average	84%	15%	0%	81
Weighted NCI-AD Average	87%	11%	2%	5594

Self-Direction

Note: all but one item in this section- 'Uses self-directed supports option' (Table 140) is part of a state option module.

Table 140. Uses self-directed supports option

Information may only come from existing records; this differs from previous years as those indicated as "Don't Know" are not included in the reporting of the measure.

Program	Yes	No	N
Elderly & Disabled Waiver	59%	41%	101
State of AL Independent Living (SAIL) Waiver	62%	38%	118
Alabama Community Transition (ACT) Waiver	67%	33%	58
Technical Assistance Waiver	n/a	n/a	n/a
Nursing Facilities	2%	98%	88
AL Overall Average	28%	72%	384
Weighted NCI-AD Average	30%	70%	16483

Table 141. Makes decisions about services that are self directed

Program	Decisions About What Services Are Received Are Made by a Case Manager or Another Professional Employed by the State	Family or Friend Makes Decision, Person Does Not Have Input	Person Has Input, and Family or Friend Helps	Person Mostly Makes Decisions	N
Elderly & Disabled Waiver	7%	20%	22%	50%	54
State of AL Independent Living (SAIL) Waiver	3%	36%	29%	32%	69
Alabama Community Transition (ACT) Waiver	3%	29%	20%	49%	35
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a	n/a	n/a
AL Overall Average	7%	24%	22%	48%	169
Weighted NCI-AD Average	2%	9%	25%	64%	1787

Table 142. Has enough help deciding how to direct services, like making decisions about how and when services are received

Program	Yes	Sometimes	No	N
Elderly & Disabled Waiver	97%	3%	0%	34
State of AL Independent Living (SAIL) Waiver	88%	9%	3%	58
Alabama Community Transition (ACT) Waiver	83%	13%	4%	24
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a	n/a
AL Overall Average	96%	4%	0%	123
Weighted NCI-AD Average	93%	2%	5%	1354

Table 143. Can make changes to the services and supports you self-direct if needed

Program	Yes	In-Between	No	N
Elderly & Disabled Waiver	94%	6%	0%	35
State of AL Independent Living (SAIL) Waiver	91%	5%	3%	58
Alabama Community Transition (ACT) Waiver	88%	13%	0%	24
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a	n/a
AL Overall Average	94%	6%	0%	124
Weighted NCI-AD Average	94%	4%	3%	1341

Table 144. Has the amount of control wanted with the services that are self-directed

Program	Yes	In-Between	No	N
Elderly & Disabled Waiver	89%	0%	11%	36
State of AL Independent Living (SAIL) Waiver	93%	2%	5%	58
Alabama Community Transition (ACT) Waiver	87%	13%	0%	23
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a	n/a
AL Overall Average	89%	0%	10%	124
Weighted NCI-AD Average	91%	5%	4%	1359

Table 145. Services and supports wanted to self direct are always available

Program	Yes	Sometimes	No	N
Elderly & Disabled Waiver	94%	6%	0%	34
State of AL Independent Living (SAIL) Waiver	86%	7%	7%	57
Alabama Community Transition (ACT) Waiver	75%	8%	17%	24
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a	n/a
AL Overall Average	93%	6%	1%	122
Weighted NCI-AD Average	84%	9%	7%	1335

Table 146. Gets information about budget and services from the financial management service (FMS)

Program	Yes	Maybe, Not Sure	No	N
Elderly & Disabled Waiver	44%	15%	41%	34
State of AL Independent Living (SAIL) Waiver	57%	10%	33%	51
Alabama Community Transition (ACT) Waiver	48%	10%	43%	21
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a	n/a
AL Overall Average	45%	14%	41%	113
Weighted NCI-AD Average	48%	13%	39%	1230

Table 147. Information received from the FMS is easy to understand

Program	Yes, Easy to Understand on Own	Some Information is Easy to Understand or Understands With Help From Others	No, Not Easy to Understand and Does Not Get Help to Understand	N
Elderly & Disabled Waiver	n/a	n/a	n/a	n/a
State of AL Independent Living (SAIL) Waiver	83%	17%	0%	29
Alabama Community Transition (ACT) Waiver	n/a	n/a	n/a	n/a
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a	n/a
AL Overall Average	68%	31%	0%	59
Weighted NCI-AD Average	80%	17%	2%	697

Table 148. Frequency of receiving information about budget and services from FMS

Program	At Least Every Three Months	About Twice a Year	Once a Year or Less	N
Elderly & Disabled Waiver	n/a	n/a	n/a	n/a
State of AL Independent Living (SAIL) Waiver	59%	4%	37%	27
Alabama Community Transition (ACT) Waiver	n/a	n/a	n/a	n/a
Technical Assistance Waiver	n/a	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a	n/a
AL Overall Average	56%	10%	34%	49
Weighted NCI-AD Average	67%	17%	16%	619

Table 149. Parts of self-direction need help with

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Help With Planning Out Service Needs and Setting up a Schedule for Staff	Help With Getting Staff Paid	Help Finding or Keeping the Staff You Want	Help Training Staff	Help Managing Benefits for Staff	Help Understanding Information You Get From the FMS	More Information About What Services and Supports You Can Get	Other	Does Not Need Help With Any of These Things
Elderly & Disabled Waiver	11%	17%	6%	8%	8%	22%	56%	6%	36%
State of AL Independent Living (SAIL) Waiver	0%	12%	9%	2%	5%	9%	45%	0%	48%
Alabama Community Transition (ACT) Waiver	21%	17%	21%	13%	17%	8%	42%	0%	29%
Technical Assistance Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Nursing Facilities	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
AL Overall Average	11%	16%	6%	8%	8%	21%	54%	5%	37%
Weighted NCI- AD Average	5%	5%	5%	2%	3%	8%	18%	2%	71%

Table note: Elderly & Disabled Waiver, State of AL Independent Living (SAIL) Waiver, Alabama Community Transition (ACT) Waiver, AL Overall Average, Technical Assistance Waiver, Nursing Facilities had an N of less than 20, so their data is reported as n/a. They are included in the AL Overall Average and Weighted NCI-AD Average.