



*National Core Indicators- Aging and Disabilities (NCI-AD)  
Adult Consumer Survey State Results*

**Missouri**

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## Introduction

Established in 2015, National Core Indicators—Aging and Disabilities™ (NCI-AD™) is a voluntary effort by state aging and physical disability agencies to measure and track their performance using a standardized set of nationally validated measures. The effort is coordinated by Advancing States and Human Services Research Institute (HSRI). Learn more about our history [here](#).

In 2023-24 a total of 20 states participated in NCI-AD. Not all participating states do all surveys every year.

## Adult Consumer Survey

The NCI-AD Adult Consumer Survey (ACS), is standardized survey conducted with a person receiving long term services and supports (LTSS) through state aging and physical disability systems. Surveys are conducted by trained surveyors through in-person, secure video meeting, or over-the-phone conversations with service participants. The main part of the survey contains subjective questions about how well services are supporting the person; these can only be answered by the person themselves. A subset of more objective questions may be answered by a proxy respondent if needed. In addition to the questions for service participants, the survey also collects background information on the person –demographic and service-related data – mainly from service agency records. In 2023-24, the survey included two state-optional modules:

**Person-Centered Planning Module (state-optional).** This is a state-optional series of questions that ask about the person-centered planning process, including the person’s experience developing the service plan and the service planning meeting. The following states conducted the Person-Centered Planning Module: AL, AZ, DE, IN, KS, KY, MN, MO, NE, NJ, OH, OK, OR, TN, TX, WI, and WY.

**Self-direction Module (state-optional).** This state-optional module was added to the 2023-24 ACS. Questions in this section are asked only of those who are using a self-directed supports option and assess experiences specific to self-direction. The following states conducted the Self-direction module: AL, DE, IN, KS, KY, MO, NE, NJ, OH, OK, OR, TN, TX, WI, and WY.

## Missouri Specific Sample

There is considerable variation in how states’ long-term services and supports (LTSS) programs serving older adults and adults with physical disabilities are organized, funded, and administered. The NCI-AD program allows states to include programs funded through Medicaid, the Older Americans Act, Program of All-Inclusive Care for the Elderly (PACE), state-only funds, and/or other state- and federal-blended funds. The NCI-AD project team works closely with each participating NCI-AD state to advise and track which LTSS program populations and sub-populations are

included in the state's sampling strategy, how that sample is designed and how many surveys are targeted for completion. See detailed information on state sample frames here.

## Figure 1. Statewide Sample

Total Sample Frame	Total surveys completed	Overall Margin of Error (MoE)
84885	2,325	2.0%

## Figure 2. Classification of 2023-24 State programs

Program	Funding Source	Description of Program	Total Usable Surveys Collected	Total Population Eligible for NCI-AD	MoE(95%Confidence, 0.5 Distribution)	MoE(95%Confidence, 0.7 Distribution)
<b>Consumer Directed Services (State Plan)</b>	State general revenue and/or Medicaid 1915 (c) Waiver	Adults with disabilities over the age of 18 enrolled in Missouri Medicaid participating in either State Plan or Waiver HCBS.	385	41,638	5.0%	4.6%
<b>Agency Model Services (State Plan)</b>	State general revenue and/or Medicaid 1915 (c) Waiver	Adults with disabilities over the age of 18 enrolled in Missouri Medicaid participating in either State Plan or Waiver HCBS.	390	19,428	5.0%	4.5%
<b>Aged &amp; Disabled Waiver</b>	State general revenue and/or Medicaid	Adults with disabilities over the age of 18 enrolled in Missouri Medicaid participating in either State Plan or Waiver HCBS.	399	16,138	4.9%	4.5%

Program	Funding Source	Description of Program	Total Usable Surveys Collected	Total Population Eligible for NCI-AD	MoE(95%Confidence, 0.5 Distribution)	MoE(95%Confidence, 0.7 Distribution)
	1915 (c) Waiver					
<b>Adult Daycare Waiver</b>	State general revenue and/or Medicaid 1915 (c) Waiver	Adults with disabilities over the age of 18 enrolled in Missouri Medicaid participating in either State Plan or Waiver HCBS.	337	1,517	5.3%	4.9%
<b>Residential Care Facility/Assisted Living Facility Personal Care (State Plan)</b>	State general revenue and/or Medicaid 1915 (c) Waiver	Adults with disabilities over the age of 18 enrolled in Missouri Medicaid participating in either State Plan or Waiver HCBS.	342	4,947	5.3%	4.9%
<b>Independent Living Waiver</b>	State general revenue and/or Medicaid 1915 (c) Waiver	Adults with disabilities over the age of 18 enrolled in Missouri Medicaid participating in either State Plan or Waiver HCBS.	328	821	5.4%	5%
<b>Structured Family Caregiver Waiver</b>	State general revenue and/or Medicaid 1915 (c) Waiver	Adults with disabilities over the age of 18 enrolled in Missouri Medicaid participating in either State Plan or Waiver HCBS.	45	121	14.6%	13.4%
<b>Brain Injury Waiver</b>	State general	Adults with disabilities over the age of 18	8	22	34.6%	31.8%

Program	Funding Source	Description of Program	Total Usable Surveys Collected	Total Population Eligible for NCI-AD	MoE(95%Confidence, 0.5 Distribution)	MoE(95%Confidence, 0.7 Distribution)
	revenue and/or Medicaid 1915 (c) Waiver	enrolled in Missouri Medicaid participating in either State Plan or Waiver HCBS.				
<b>AIDS Waiver</b>	State general revenue and/or Medicaid 1915 (c) Waiver	Adults with disabilities over the age of 18 enrolled in Missouri Medicaid participating in either State Plan or Waiver HCBS.	56	81	13.1%	12%
<b>Medically Fragile Adult Waiver</b>	State general revenue and/or Medicaid 1915 (c) Waiver	Adults with disabilities over the age of 18 enrolled in Missouri Medicaid participating in either State Plan or Waiver HCBS.	35	172	16.6%	15.2%

## What is included in this report?

This report presents Missouri 2023-24 ACS demographics and outcomes results. Data are shown for the overall statewide average, broken out by program sampled, and include the weighted NCI-AD Average.

*Please note:* Extreme caution should be used when interpreting results where the number of valid responses is small. Each program's valid number of responses (valid Ns) is shown in every chart and table in this report. *To protect people's privacy **we do not show the data when 20 or fewer people from a state or within a program responded** to a question, however their data are included in the overall state average.*

## Presentation of Data

Data may be viewed as tables by clicking the appropriate tab for each outcome. Tables represent the un-collapsed data outcomes. This may differ from the national report that represents the data in collapsed outcomes. For more information on recoding and collapsing, refer to Appendix B- How to Recode and Collapse Data.

**All state and NCI-AD averages throughout this report are “weighted”** to account for any non-proportional sampling of programs and to “rebalance” the states' sample sizes according to their populations of survey-eligible service recipients. See more details on weighting in Part II of this report.

## Accessibility Statement

National Core Indicators strives to develop accessible resources to support equitable access to information about quality of services. Should you require other accommodations to make this report accessible for you, please reach out to us at [nci@nationalcoreindicators.org](mailto:nci@nationalcoreindicators.org).

## *Demographics*

**Table 1. Average age (reported for those under 90 years old)**

<b>Program</b>	<b>Age</b>	<b>N</b>
Consumer Directed Services (State Plan)	58.0	385
Agency Model Services (State Plan)	56.4	385
Aged & Disabled Waiver	73.7	379
Adult Daycare Waiver	48.8	337
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	57.4	336
Independent Living Waiver	49.0	327
Structured Family Caregiver Waiver	69.9	44
Brain Injury Waiver	n/a	n/a
AIDS Waiver	30.8	47
Medically Fragile Adult Waiver	34.0	32
<b>MO Overall Average</b>	<b>60.2</b>	<b>2275</b>
<b>Weighted NCI-AD Average</b>	<b>62.5</b>	<b>19857</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*



**Table 2. Age Category (including those 90 and older)**

<b>Program</b>	<b>18-44</b>	<b>45-64</b>	<b>65-89</b>	<b>90+</b>	<b>N</b>
Consumer Directed Services (State Plan)	13%	58%	29%	0%	385
Agency Model Services (State Plan)	19%	57%	23%	1%	390
Aged & Disabled Waiver	0%	6%	89%	5%	399
Adult Daycare Waiver	31%	69%	0%	0%	337
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	20%	46%	32%	2%	342
Independent Living Waiver	35%	61%	4%	0%	327
Structured Family Caregiver Waiver	9%	16%	73%	2%	45
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	89%	6%	4%	0%	47
Medically Fragile Adult Waiver	88%	3%	9%	0%	32
<b>MO Overall Average</b>	<b>13%</b>	<b>47%</b>	<b>38%</b>	<b>1%</b>	<b>2307</b>
<b>Weighted NCI-AD Average</b>	<b>14%</b>	<b>33%</b>	<b>48%</b>	<b>5%</b>	<b>20956</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 3. Gender**

Program	Male	Female	Other	Don't Know or Unclear	N
Consumer Directed Services (State Plan)	35%	65%	0%	0%	263
Agency Model Services (State Plan)	36%	64%	0%	0%	272
Aged & Disabled Waiver	30%	70%	0%	0%	261
Adult Daycare Waiver	40%	60%	0%	0%	250
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	62%	38%	0%	0%	222
Independent Living Waiver	46%	54%	0%	0%	219
Structured Family Caregiver Waiver	23%	77%	0%	0%	30
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	60%	40%	0%	0%	40
Medically Fragile Adult Waiver	58%	42%	0%	0%	26
<b>MO Overall Average **</b>	<b>36%</b>	<b>64%</b>	<b>0%</b>	<b>0%</b>	<b>1591</b>
<b>Weighted NCI-AD Average</b>	<b>37%</b>	<b>63%</b>	<b>0%</b>	<b>0%</b>	<b>20299</b>

Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average. Programs with more than 25% missing or don't know are marked with \*\*.

**Table 4. Race and ethnicity**

*Categories are not mutually exclusive; therefore, N is not shown.*

Program	American Indian or Alaska Native	Asian	Black or African American	Pacific Islander	White	Hispanic or Latino	Other	Don't Know or Unclear
Consumer Directed Services (State Plan)	2%	1%	50%	0%	35%	1%	3%	0%
Agency Model Services (State Plan)	2%	1%	20%	0%	68%	1%	2%	0%
Aged & Disabled Waiver	3%	2%	23%	0%	56%	2%	2%	1%
Adult Daycare Waiver	1%	1%	70%	0%	17%	1%	1%	0%
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	2%	0%	14%	1%	73%	1%	1%	0%
Independent Living Waiver	2%	1%	38%	1%	50%	1%	2%	1%
Structured Family Caregiver Waiver	2%	2%	27%	0%	51%	2%	0%	0%
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	0%	2%	29%	2%	55%	2%	2%	0%
Medically Fragile Adult Waiver	0%	0%	20%	0%	66%	3%	3%	0%
<b>MO Overall Average</b>	<b>2%</b>	<b>1%</b>	<b>36%</b>	<b>0%</b>	<b>49%</b>	<b>1%</b>	<b>2%</b>	<b>0%</b>
<b>Weighted NCI-AD Average</b>	<b>3%</b>	<b>4%</b>	<b>26%</b>	<b>0%</b>	<b>57%</b>	<b>7%</b>	<b>3%</b>	<b>2%</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

Table 5. Marital status

Program	Single, Never Married	Married or in Domestic Partnership	Separated or Divorced	Widowed	Don't Know or Unclear	N
Consumer Directed Services (State Plan)	49%	11%	28%	12%	0%	356
Agency Model Services (State Plan)	47%	9%	34%	10%	1%	364
Aged & Disabled Waiver	22%	14%	34%	30%	0%	366
Adult Daycare Waiver	80%	4%	12%	4%	0%	314
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	58%	4%	28%	8%	2%	316
Independent Living Waiver	63%	8%	24%	6%	0%	309
Structured Family Caregiver Waiver	33%	3%	18%	48%	0%	40
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	93%	0%	7%	0%	0%	54
Medically Fragile Adult Waiver	100%	0%	0%	0%	0%	32
<b>MO Overall Average</b>	<b>45%</b>	<b>10%</b>	<b>30%</b>	<b>14%</b>	<b>0%</b>	<b>2159</b>
<b>Weighted NCI-AD Average</b>	<b>34%</b>	<b>15%</b>	<b>24%</b>	<b>18%</b>	<b>9%</b>	<b>19613</b>

Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.

**Table 6. Preferred language**

<b>Program</b>	<b>English</b>	<b>Spanish</b>	<b>Other</b>	<b>Don't Know or Unclear</b>	<b>N</b>
Consumer Directed Services (State Plan)	97%	0%	3%	0%	368
Agency Model Services (State Plan)	98%	0%	2%	0%	367
Aged & Disabled Waiver	96%	1%	3%	0%	368
Adult Daycare Waiver	99%	0%	0%	0%	320
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	100%	0%	0%	0%	322
Independent Living Waiver	99%	0%	1%	0%	316
Structured Family Caregiver Waiver	95%	0%	5%	0%	43
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	98%	0%	2%	0%	53
Medically Fragile Adult Waiver	100%	0%	0%	0%	33
<b>MO Overall Average</b>	<b>97%</b>	<b>0%</b>	<b>2%</b>	<b>0%</b>	<b>2198</b>
<b>Weighted NCI-AD Average</b>	<b>91%</b>	<b>4%</b>	<b>4%</b>	<b>1%</b>	<b>20581</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

Table 7. Preferred means of communication

Program	Spoken	Gestures or Body Language	Sign Language or Finger Spelling	Communication Aid or Device	Other	Don't Know	N
Consumer Directed Services (State Plan)	99%	1%	0%	0%	0%	0%	366
Agency Model Services (State Plan)	94%	2%	1%	1%	1%	0%	366
Aged & Disabled Waiver	99%	1%	0%	0%	0%	0%	367
Adult Daycare Waiver	93%	3%	0%	1%	3%	0%	319
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	99%	1%	0%	0%	0%	0%	321
Independent Living Waiver	98%	0%	0%	1%	0%	0%	316
Structured Family Caregiver Waiver	93%	2%	0%	0%	5%	0%	43
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	67%	9%	2%	2%	20%	0%	55
Medically Fragile Adult Waiver	91%	3%	0%	0%	6%	0%	32
<b>MO Overall Average</b>	<b>98%</b>	<b>1%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>2193</b>
<b>Weighted NCI-AD Average</b>	<b>95%</b>	<b>2%</b>	<b>0%</b>	<b>0%</b>	<b>1%</b>	<b>2%</b>	<b>19920</b>

Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.

**Table 8. Residential designation**

*Categories created using zip codes and corresponding RUCA codes.*

Program	Metropolitan	Micropolitan	Rural	Small Town	Don't Know	N
Consumer Directed Services (State Plan)	79%	9%	4%	8%	0%	384
Agency Model Services (State Plan)	63%	13%	10%	15%	0%	386
Aged & Disabled Waiver	60%	15%	9%	16%	0%	395
Adult Daycare Waiver	97%	2%	0%	1%	0%	335
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	61%	19%	6%	15%	0%	341
Independent Living Waiver	74%	9%	7%	10%	0%	327
Structured Family Caregiver Waiver	80%	4%	7%	9%	0%	45
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	80%	0%	0%	0%	20%	30
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>71%</b>	<b>12%</b>	<b>6%</b>	<b>11%</b>	<b>0%</b>	<b>2254</b>
<b>Weighted NCI-AD Average</b>	<b>74%</b>	<b>12%</b>	<b>5%</b>	<b>8%</b>	<b>1%</b>	<b>20743</b>

*Table note: Brain Injury Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average. Programs with more than 25% missing or don't know are marked with \*\*.*

Table 9. Median area income (based on zip code)

Program	\$0 - \$9,999	\$10,000 - \$19,999	\$20,000 - \$29,999	\$30,000 - \$39,999	\$40,000 - \$49,999	\$50,000 - \$59,999	\$60,000 - \$69,999	\$70,000 - \$79,999	\$80,000 - \$89,999	\$90,000 - \$99,999	\$100,000 and Over	N
Consumer Directed Services (State Plan)	0%	0%	1%	16%	49%	14%	11%	4%	3%	1%	1%	384
Agency Model Services (State Plan)	1%	0%	3%	11%	47%	19%	10%	6%	3%	1%	1%	386
Aged & Disabled Waiver	0%	0%	2%	13%	44%	23%	9%	5%	2%	0%	3%	395
Adult Daycare Waiver	1%	0%	4%	16%	54%	8%	11%	4%	2%	0%	1%	335
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	3%	0%	3%	7%	43%	23%	11%	6%	2%	2%	0%	341
Independent Living Waiver	0%	0%	2%	9%	47%	18%	12%	6%	4%	1%	1%	327
Structured Family Caregiver Waiver	0%	2%	0%	11%	31%	24%	18%	11%	2%	0%	0%	45
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	0%	0%	0%	0%	92%	0%	0%	8%	0%	0%	0%	24
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>0%</b>	<b>0%</b>	<b>2%</b>	<b>14%</b>	<b>48%</b>	<b>17%</b>	<b>10%</b>	<b>5%</b>	<b>3%</b>	<b>1%</b>	<b>1%</b>	<b>2244</b>
<b>Weighted NCI-AD Average</b>	<b>1%</b>	<b>0%</b>	<b>1%</b>	<b>7%</b>	<b>25%</b>	<b>27%</b>	<b>15%</b>	<b>9%</b>	<b>6%</b>	<b>3%</b>	<b>5%</b>	<b>20671</b>



Table note: Brain Injury Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.

Table 10. Type of Residence

Program	Own or Family House or Apartment	Senior Living Apartment or Complex	Group Home, Adult Family Home, Foster Home, Host Home	Assisted Living Facility, Residential Care Facility	Nursing Facility, Nursing Home	Homeless or Temporary Shelter	Other	Don't Know or Unclear	N
Consumer Directed Services (State Plan)	93%	5%	1%	0%	0%	0%	1%	0%	366
Agency Model Services (State Plan)	91%	7%	1%	1%	1%	0%	0%	0%	367
Aged & Disabled Waiver	87%	11%	0%	1%	1%	0%	1%	0%	372
Adult Daycare Waiver	93%	5%	1%	1%	0%	0%	0%	0%	317
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	0%	0%	8%	91%	0%	0%	0%	0%	307
Independent Living Waiver	96%	4%	0%	0%	0%	0%	0%	0%	319
Structured Family Caregiver Waiver	93%	2%	0%	0%	2%	0%	2%	0%	44
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	95%	2%	0%	2%	2%	0%	0%	0%	56
Medically Fragile Adult Waiver	88%	12%	0%	0%	0%	0%	0%	0%	33
<b>MO Overall Average</b>	<b>86%</b>	<b>6%</b>	<b>1%</b>	<b>5%</b>	<b>0%</b>	<b>0%</b>	<b>1%</b>	<b>0%</b>	<b>2189</b>

Program	Own or Family House or Apartment	Senior Living Apartment or Complex	Group Home, Adult Family Home, Foster Home, Host Home	Assisted Living Facility, Residential Care Facility	Nursing Facility, Nursing Home	Homeless or Temporary Shelter	Other	Don't Know or Unclear	N
<b>Weighted NCI-AD Average</b>	<b>72%</b>	<b>3%</b>	<b>4%</b>	<b>7%</b>	<b>9%</b>	<b>0%</b>	<b>3%</b>	<b>2%</b>	<b>20306</b>

Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.

**Table 11. Who the person lives with**

*Categories are not mutually exclusive; therefore, N is not shown.*

Program	No One – Lives Alone	Spouse or Partner	Other Family	Friend(s)	Live-in PCA	Others	Don't Know or Unclear
Consumer Directed Services (State Plan)	46%	10%	36%	4%	1%	1%	0%
Agency Model Services (State Plan)	55%	7%	28%	4%	0%	2%	0%
Aged & Disabled Waiver	59%	10%	22%	4%	0%	1%	0%
Adult Daycare Waiver	45%	3%	42%	3%	1%	1%	0%
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	18%	1%	1%	0%	2%	69%	0%
Independent Living Waiver	46%	7%	42%	4%	2%	0%	0%
Structured Family Caregiver Waiver	4%	2%	87%	4%	4%	0%	0%
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	18%	2%	77%	2%	0%	2%	0%
Medically Fragile Adult Waiver	17%	0%	77%	0%	0%	0%	0%
<b>MO Overall Average</b>	<b>49%</b>	<b>9%</b>	<b>30%</b>	<b>3%</b>	<b>1%</b>	<b>5%</b>	<b>0%</b>
<b>Weighted NCI-AD Average</b>	<b>38%</b>	<b>13%</b>	<b>32%</b>	<b>3%</b>	<b>2%</b>	<b>13%</b>	<b>3%</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 12. Address changed in the past 6 months**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>Don't Know or Unclear</b>	<b>N</b>
Consumer Directed Services (State Plan)	5%	95%	0%	364
Agency Model Services (State Plan)	6%	94%	0%	359
Aged & Disabled Waiver	4%	95%	0%	370
Adult Daycare Waiver	8%	92%	0%	315
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	4%	96%	0%	307
Independent Living Waiver	5%	95%	0%	316
Structured Family Caregiver Waiver	2%	98%	0%	44
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	4%	96%	0%	55
Medically Fragile Adult Waiver	0%	100%	0%	33
<b>MO Overall Average</b>	<b>5%</b>	<b>95%</b>	<b>0%</b>	<b>2171</b>
<b>Weighted NCI-AD Average</b>	<b>7%</b>	<b>91%</b>	<b>2%</b>	<b>19846</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 13. Where people moved from (if moved in the last 6 months)**

Program	Own or Family House or Apartment	Senior Living Apartment or Complex	Group Home, Adult Family Home, Foster Home, Host Home	Assisted Living Facility, Residential Care Facility	Nursing Facility, Nursing Home	Homeless or Temporary Shelter	Other	Don't Know or Unclear	N
Consumer Directed Services (State Plan)	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Agency Model Services (State Plan)	81%	5%	5%	0%	0%	5%	5%	0%	21
Aged & Disabled Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Adult Daycare Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Independent Living Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>64%</b>	<b>6%</b>	<b>1%</b>	<b>4%</b>	<b>5%</b>	<b>5%</b>	<b>11%</b>	<b>3%</b>	<b>101</b>
<b>Weighted NCI-AD Average</b>	<b>61%</b>	<b>5%</b>	<b>4%</b>	<b>5%</b>	<b>4%</b>	<b>6%</b>	<b>11%</b>	<b>4%</b>	<b>1186</b>

*Table note: Consumer Directed Services (State Plan), Aged & Disabled Waiver, Adult Daycare Waiver, Residential Care Facility/Assisted Living Facility Personal Care (State Plan), Independent Living Waiver, Structured Family Caregiver Waiver, AIDS Waiver, Brain Injury Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 14A. Diagnoses**

*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Physical Disability	Traumatic Brain Injury or Other Acquired Brain Injury	Intellectual or Other Developmental Disability	Alzheimer's Disease or Other Dementia	Heart Disease	Cancer
Consumer Directed Services (State Plan)	73%	13%	10%	4%	28%	16%
Agency Model Services (State Plan)	76%	17%	22%	5%	26%	12%
Aged & Disabled Waiver	60%	8%	5%	14%	38%	17%
Adult Daycare Waiver	61%	15%	35%	4%	18%	4%
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	30%	11%	17%	6%	13%	10%
Independent Living Waiver	96%	12%	9%	2%	17%	10%
Structured Family Caregiver Waiver	63%	10%	5%	64%	18%	24%
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	96%	30%	47%	11%	14%	13%
Medically Fragile Adult Waiver	94%	32%	44%	0%	10%	0%
<b>MO Overall Average</b>	<b>69%</b>	<b>13%</b>	<b>12%</b>	<b>6%</b>	<b>28%</b>	<b>15%</b>
<b>Weighted NCI-AD Average</b>	<b>44%</b>	<b>10%</b>	<b>9%</b>	<b>12%</b>	<b>35%</b>	<b>12%</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 14B. Diagnoses (continued)**

Categories are not mutually exclusive; therefore, N is not shown.

Program	Chronic Obstructive Pulmonary Disease (COPD)	Stroke	Diabetes	Hypertension (or High Blood Pressure)	Limited or No Vision - Legally Blind	Hearing Loss - Severe or Profound
Consumer Directed Services (State Plan)	29%	16%	41%	70%	24%	8%
Agency Model Services (State Plan)	31%	20%	37%	63%	32%	11%
Aged & Disabled Waiver	39%	22%	42%	72%	29%	14%
Adult Daycare Waiver	12%	13%	31%	58%	25%	6%
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	12%	11%	30%	38%	22%	7%
Independent Living Waiver	19%	20%	25%	46%	27%	4%
Structured Family Caregiver Waiver	6%	24%	26%	53%	15%	5%
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	20%	21%	15%	20%	38%	9%
Medically Fragile Adult Waiver	12%	6%	16%	22%	12%	9%
<b>MO Overall Average</b>	<b>30%</b>	<b>17%</b>	<b>39%</b>	<b>66%</b>	<b>27%</b>	<b>10%</b>
<b>Weighted NCI-AD Average</b>	<b>22%</b>	<b>17%</b>	<b>29%</b>	<b>65%</b>	<b>12%</b>	<b>10%</b>

Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.



**Table 15. Person has chronic psychiatric or mental health diagnosis**

Program	Yes	No	Don't Know or Unclear	N
Consumer Directed Services (State Plan)	38%	61%	1%	345
Agency Model Services (State Plan)	46%	53%	1%	353
Aged & Disabled Waiver	25%	75%	1%	362
Adult Daycare Waiver	43%	57%	1%	311
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	81%	18%	1%	311
Independent Living Waiver	33%	66%	0%	309
Structured Family Caregiver Waiver	25%	75%	0%	40
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	19%	81%	0%	53
Medically Fragile Adult Waiver	19%	81%	0%	32
<b>MO Overall Average</b>	<b>40%</b>	<b>59%</b>	<b>1%</b>	<b>2124</b>
<b>Weighted NCI-AD Average</b>	<b>28%</b>	<b>70%</b>	<b>2%</b>	<b>19343</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 16. Level of Mobility**

*Categories are not mutually exclusive (except 'Don't Know or Unclear or Missing'); therefore, N is not shown.*

Program	Non-Ambulatory	Moves Self with Wheelchair	Moves Self with Other Aids	Moves Self Without Aids	Don't Know or Unclear
Consumer Directed Services (State Plan)	2%	13%	62%	39%	0%
Agency Model Services (State Plan)	3%	17%	53%	46%	0%
Aged & Disabled Waiver	5%	19%	62%	36%	0%
Adult Daycare Waiver	3%	10%	50%	49%	0%
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	0%	7%	23%	67%	0%
Independent Living Waiver	27%	50%	32%	7%	0%
Structured Family Caregiver Waiver	16%	18%	47%	33%	0%
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	66%	16%	11%	14%	0%
Medically Fragile Adult Waiver	46%	29%	14%	9%	0%
<b>MO Overall Average</b>	<b>3%</b>	<b>15%</b>	<b>57%</b>	<b>41%</b>	<b>0%</b>
<b>Weighted NCI-AD Average</b>	<b>8%</b>	<b>19%</b>	<b>46%</b>	<b>38%</b>	<b>7%</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 17. Has history of frequent falls (more than two falls in a six-month period)**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>Don't Know or Unclear</b>	<b>N</b>
Consumer Directed Services (State Plan)	34%	66%	1%	352
Agency Model Services (State Plan)	36%	64%	0%	359
Aged & Disabled Waiver	30%	70%	0%	369
Adult Daycare Waiver	24%	76%	0%	315
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	21%	79%	0%	307
Independent Living Waiver	25%	75%	0%	313
Structured Family Caregiver Waiver	37%	63%	0%	41
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	13%	88%	0%	56
Medically Fragile Adult Waiver	9%	91%	0%	32
<b>MO Overall Average</b>	<b>32%</b>	<b>67%</b>	<b>0%</b>	<b>2152</b>
<b>Weighted NCI-AD Average</b>	<b>25%</b>	<b>73%</b>	<b>2%</b>	<b>19261</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 18. Receives Medicare**

*Information required to come from administrative records.*

Program	Yes	No	Don't Know or Unclear	N
Consumer Directed Services (State Plan)	64%	32%	4%	274
Agency Model Services (State Plan)	71%	27%	2%	284
Aged & Disabled Waiver	91%	9%	0%	287
Adult Daycare Waiver	54%	44%	2%	218
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	66%	28%	6%	232
Independent Living Waiver	73%	27%	0%	244
Structured Family Caregiver Waiver	88%	9%	3%	32
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	43%	53%	5%	40
Medically Fragile Adult Waiver	54%	46%	0%	26
<b>MO Overall Average **</b>	<b>71%</b>	<b>26%</b>	<b>3%</b>	<b>1637</b>
<b>Weighted NCI-AD Average</b>	<b>70%</b>	<b>24%</b>	<b>6%</b>	<b>18141</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average. Programs with more than 25% missing or don't know are marked with \*\*.*

**Table 19. Length of time receiving LTSS services in current program***Information required to come from administrative records.*

Program	0 - 5 Months	6 Months – Less Than 1 Year	1 Year – Less Than 3 Years	3 or More Years	Don't Know or Unclear	N
Consumer Directed Services (State Plan)	0%	16%	25%	59%	0%	384
Agency Model Services (State Plan)	0%	18%	22%	60%	0%	386
Aged & Disabled Waiver	0%	21%	30%	49%	0%	395
Adult Daycare Waiver	0%	19%	25%	57%	0%	334
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	0%	13%	21%	66%	0%	341
Independent Living Waiver	0%	19%	27%	54%	0%	327
Structured Family Caregiver Waiver	0%	64%	36%	0%	0%	44
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>0%</b>	<b>17%</b>	<b>25%</b>	<b>57%</b>	<b>0%</b>	<b>2211</b>
<b>Weighted NCI-AD Average</b>	<b>3%</b>	<b>7%</b>	<b>24%</b>	<b>35%</b>	<b>30%</b>	<b>19647</b>

*Table note: Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 20. Person has legal guardian***Information required to come from administrative records.*

Program	Yes	No	Don't Know or Unclear	N
Consumer Directed Services (State Plan)	1%	99%	0%	384
Agency Model Services (State Plan)	12%	88%	0%	385
Aged & Disabled Waiver	3%	97%	0%	395
Adult Daycare Waiver	17%	83%	0%	335
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	40%	60%	0%	341
Independent Living Waiver	2%	98%	0%	327
Structured Family Caregiver Waiver	11%	89%	0%	44
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>6%</b>	<b>94%</b>	<b>0%</b>	<b>2211</b>
<b>Weighted NCI-AD Average</b>	<b>7%</b>	<b>47%</b>	<b>46%</b>	<b>20383</b>

*Table note: Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 21. Amount of paid supports received***Information required to come from administrative records.*

Program	24-hour Support or Supervision	Daily Support (for a Limited Number of Hours per Day, not Round-the-Clock)	Scheduled, Less Frequent than Daily Support	As-needed Visitation and Phone Contact	None of the Above	Don't Know	N
Consumer Directed Services (State Plan)	0%	71%	29%	0%	0%	0%	385
Agency Model Services (State Plan)	0%	19%	81%	0%	0%	0%	390
Aged & Disabled Waiver	0%	25%	75%	0%	1%	0%	399
Adult Daycare Waiver	0%	50%	49%	0%	1%	0%	337
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	0%	99%	1%	0%	0%	0%	342
Independent Living Waiver	0%	97%	2%	0%	0%	0%	328
Structured Family Caregiver Waiver	98%	2%	0%	0%	0%	0%	45
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	2%	79%	14%	2%	2%	2%	56
Medically Fragile Adult Waiver	17%	80%	0%	0%	0%	3%	35
<b>MO Overall Average</b>	<b>0%</b>	<b>52%</b>	<b>48%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>2325</b>
<b>Weighted NCI-AD Average</b>	<b>14%</b>	<b>11%</b>	<b>8%</b>	<b>1%</b>	<b>5%</b>	<b>60%</b>	<b>19531</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 22. Person has remote supports***Information required to come from administrative records.*

Program	Yes, 24-Hour Remote Supports	Yes, Less than 24-Hour Remote Supports	No, None	Don't Know	N
Consumer Directed Services (State Plan)	0%	0%	100%	0%	385
Agency Model Services (State Plan)	0%	0%	100%	0%	390
Aged & Disabled Waiver	0%	0%	100%	0%	399
Adult Daycare Waiver	0%	0%	100%	0%	337
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	0%	0%	100%	0%	342
Independent Living Waiver	0%	0%	99%	0%	328
Structured Family Caregiver Waiver	0%	0%	98%	2%	45
Brain Injury Waiver **	n/a	n/a	n/a	n/a	n/a
AIDS Waiver **	0%	0%	0%	100%	56
Medically Fragile Adult Waiver **	0%	0%	0%	100%	35
<b>MO Overall Average</b>	<b>0%</b>	<b>0%</b>	<b>100%</b>	<b>0%</b>	<b>2325</b>
<b>Weighted NCI-AD Average</b>	<b>3%</b>	<b>0%</b>	<b>32%</b>	<b>65%</b>	<b>19527</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average. Programs with more than 25% missing or don't know are marked with \*\*.*



# Outcome Tables

# *Community Participation*

**Table 23. Gets to do things outside of their home as much as they want to**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Consumer Directed Services (State Plan)	68%	32%	329
Agency Model Services (State Plan)	51%	49%	291
Aged & Disabled Waiver	52%	48%	298
Adult Daycare Waiver	79%	21%	215
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	79%	21%	296
Independent Living Waiver	63%	38%	272
Structured Family Caregiver Waiver	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>62%</b>	<b>38%</b>	<b>1735</b>
<b>Weighted NCI-AD Average</b>	<b>66%</b>	<b>34%</b>	<b>15580</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 24. Takes part in activities with others as much as they want to (in-person or virtually)**

Program	Yes	Maybe	No	N
Consumer Directed Services (State Plan)	71%	10%	19%	332
Agency Model Services (State Plan)	51%	17%	31%	289
Aged & Disabled Waiver	50%	14%	36%	296
Adult Daycare Waiver	79%	7%	14%	216
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	63%	22%	15%	284
Independent Living Waiver	68%	9%	23%	272
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>63%</b>	<b>13%</b>	<b>25%</b>	<b>1723</b>
<b>Weighted NCI-AD Average</b>	<b>66%</b>	<b>10%</b>	<b>24%</b>	<b>15521</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 25A. Reasons cannot always take part in activities with others as much as they want to in-person or virtually**

*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Cost or Money	Transportation	Accessibility or Lack of Equipment	Health Limitations	Not Enough Help, Staffing, or Personal Assistance	Feeling Unwelcome in the Community
Consumer Directed Services (State Plan)	11%	35%	4%	46%	0%	3%
Agency Model Services (State Plan)	14%	47%	7%	56%	4%	1%
Aged & Disabled Waiver	3%	41%	7%	64%	1%	0%
Adult Daycare Waiver	5%	36%	0%	32%	0%	0%
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	10%	31%	5%	25%	1%	0%
Independent Living Waiver	0%	41%	12%	49%	0%	0%
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>10%</b>	<b>40%</b>	<b>6%</b>	<b>52%</b>	<b>1%</b>	<b>1%</b>
<b>Weighted NCI-AD Average</b>	<b>12%</b>	<b>32%</b>	<b>9%</b>	<b>50%</b>	<b>6%</b>	<b>2%</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 25B. Reasons cannot always take part in activities with others as much as they want to in-person or virtually (continued)**

*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Feeling Unsafe	No Community Activities Outside of Home Available	Lack of Information or Doesn't Know What Type of Community Activities are Available	Does Not Have Technology or Equipment	Other
Consumer Directed Services (State Plan)	0%	0%	6%	6%	19%
Agency Model Services (State Plan)	3%	2%	3%	1%	19%
Aged & Disabled Waiver	2%	2%	1%	3%	21%
Adult Daycare Waiver	7%	0%	2%	5%	27%
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	0%	1%	7%	14%	17%
Independent Living Waiver	2%	0%	6%	6%	7%
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>1%</b>	<b>1%</b>	<b>4%</b>	<b>5%</b>	<b>19%</b>
<b>Weighted NCI-AD Average</b>	<b>3%</b>	<b>4%</b>	<b>6%</b>	<b>4%</b>	<b>17%</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

## *Access to the Community*

**Table 26. Has transportation to do the things they want outside of home***Proxy respondents were allowed for this question.*

Program	Yes	Maybe	No	N
Consumer Directed Services (State Plan)	76%	10%	14%	368
Agency Model Services (State Plan)	61%	17%	22%	373
Aged & Disabled Waiver	70%	11%	19%	366
Adult Daycare Waiver	77%	11%	11%	326
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	57%	27%	16%	327
Independent Living Waiver	71%	9%	20%	317
Structured Family Caregiver Waiver	73%	10%	17%	41
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	65%	11%	24%	55
Medically Fragile Adult Waiver	73%	15%	12%	33
<b>MO Overall Average</b>	<b>70%</b>	<b>13%</b>	<b>17%</b>	<b>2213</b>
<b>Weighted NCI-AD Average</b>	<b>72%</b>	<b>12%</b>	<b>16%</b>	<b>19326</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*



**Table 27. Has transportation to get to medical appointments***Proxy respondents were allowed for this question.*

Program	Yes	Maybe	No	N
Consumer Directed Services (State Plan)	91%	7%	2%	370
Agency Model Services (State Plan)	82%	11%	7%	378
Aged & Disabled Waiver	89%	6%	5%	377
Adult Daycare Waiver	93%	3%	4%	328
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	96%	2%	2%	325
Independent Living Waiver	90%	6%	4%	318
Structured Family Caregiver Waiver	95%	2%	2%	42
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	91%	2%	7%	54
Medically Fragile Adult Waiver	94%	6%	0%	33
<b>MO Overall Average</b>	<b>89%</b>	<b>7%</b>	<b>4%</b>	<b>2232</b>
<b>Weighted NCI-AD Average</b>	<b>91%</b>	<b>6%</b>	<b>3%</b>	<b>19721</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

## *Everyday Living*

**Table 28. Needs at least some assistance with everyday activities (such as preparing meals, housework, shopping or taking their medications)***Proxy respondents were allowed for this question.*

Program	A Lot	Some	None	N
Consumer Directed Services (State Plan)	65%	32%	3%	380
Agency Model Services (State Plan)	59%	39%	3%	384
Aged & Disabled Waiver	57%	38%	5%	390
Adult Daycare Waiver	68%	30%	2%	333
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	35%	51%	14%	340
Independent Living Waiver	93%	7%	0%	326
Structured Family Caregiver Waiver	84%	16%	0%	45
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	91%	5%	4%	55
Medically Fragile Adult Waiver	88%	12%	0%	34
<b>MO Overall Average</b>	<b>61%</b>	<b>35%</b>	<b>4%</b>	<b>2295</b>
<b>Weighted NCI-AD Average</b>	<b>50%</b>	<b>34%</b>	<b>16%</b>	<b>20745</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 29. Always gets enough support for everyday activities (if needs at least some assistance)***Proxy respondents were allowed for this question.*

Program	Yes	No	N
Consumer Directed Services (State Plan)	83%	17%	364
Agency Model Services (State Plan)	72%	28%	369
Aged & Disabled Waiver	80%	20%	364
Adult Daycare Waiver	87%	13%	321
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	98%	2%	284
Independent Living Waiver	88%	12%	318
Structured Family Caregiver Waiver	89%	11%	44
Brain Injury Waiver	n/a	n/a	n/a
AIDS Waiver	88%	12%	49
Medically Fragile Adult Waiver	74%	26%	34
<b>MO Overall Average</b>	<b>81%</b>	<b>19%</b>	<b>2155</b>
<b>Weighted NCI-AD Average</b>	<b>82%</b>	<b>18%</b>	<b>18728</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 30. Needs at least some assistance with self-care (such as bathing, dressing, going to the bathroom, eating, or moving around their home)***Proxy respondents were allowed for this question.*

Program	A Lot	Some	None	N
Consumer Directed Services (State Plan)	35%	45%	19%	378
Agency Model Services (State Plan)	32%	41%	27%	383
Aged & Disabled Waiver	32%	35%	32%	388
Adult Daycare Waiver	40%	40%	20%	332
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	13%	27%	60%	340
Independent Living Waiver	86%	13%	1%	325
Structured Family Caregiver Waiver	73%	24%	2%	45
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	82%	7%	11%	55
Medically Fragile Adult Waiver	76%	18%	6%	34
<b>MO Overall Average</b>	<b>34%</b>	<b>41%</b>	<b>26%</b>	<b>2288</b>
<b>Weighted NCI-AD Average</b>	<b>34%</b>	<b>30%</b>	<b>35%</b>	<b>20699</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 31. Always gets enough support for self-care (if needs at least some assistance)***Proxy respondents were allowed for this question.*

Program	Yes	No	N
Consumer Directed Services (State Plan)	85%	15%	296
Agency Model Services (State Plan)	74%	26%	272
Aged & Disabled Waiver	78%	22%	251
Adult Daycare Waiver	86%	14%	252
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	98%	2%	128
Independent Living Waiver	90%	10%	307
Structured Family Caregiver Waiver	88%	12%	42
Brain Injury Waiver	n/a	n/a	n/a
AIDS Waiver	87%	13%	47
Medically Fragile Adult Waiver	87%	13%	31
<b>MO Overall Average</b>	<b>82%</b>	<b>18%</b>	<b>1633</b>
<b>Weighted NCI-AD Average</b>	<b>84%</b>	<b>16%</b>	<b>14885</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*



**Table 32. Has a paid job**

*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Consumer Directed Services (State Plan)	3%	97%	366
Agency Model Services (State Plan)	4%	96%	368
Aged & Disabled Waiver	1%	99%	381
Adult Daycare Waiver	2%	98%	323
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	12%	88%	334
Independent Living Waiver	4%	96%	316
Structured Family Caregiver Waiver	2%	98%	43
Brain Injury Waiver	n/a	n/a	n/a
AIDS Waiver	6%	94%	52
Medically Fragile Adult Waiver	9%	91%	33
<b>MO Overall Average</b>	<b>3%</b>	<b>97%</b>	<b>2223</b>
<b>Weighted NCI-AD Average</b>	<b>5%</b>	<b>95%</b>	<b>20005</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*



**Table 33. Wants a paid job (if they do not currently have one)**

Program	Yes	Maybe, Not Sure	No	N
Consumer Directed Services (State Plan)	3%	2%	95%	319
Agency Model Services (State Plan)	4%	4%	92%	278
Aged & Disabled Waiver	1%	2%	97%	294
Adult Daycare Waiver	4%	2%	94%	212
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	3%	5%	92%	258
Independent Living Waiver	4%	2%	94%	259
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>3%</b>	<b>3%</b>	<b>95%</b>	<b>1650</b>
<b>Weighted NCI-AD Average</b>	<b>12%</b>	<b>6%</b>	<b>82%</b>	<b>14703</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 34. Someone talked with them about job options (if they do not currently have a job but want one)**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Consumer Directed Services (State Plan)	n/a	n/a	n/a
Agency Model Services (State Plan)	n/a	n/a	n/a
Aged & Disabled Waiver	n/a	n/a	n/a
Adult Daycare Waiver	n/a	n/a	n/a
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	n/a	n/a	n/a
Independent Living Waiver	n/a	n/a	n/a
Structured Family Caregiver Waiver	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>37%</b>	<b>63%</b>	<b>50</b>
<b>Weighted NCI-AD Average</b>	<b>33%</b>	<b>67%</b>	<b>1248</b>

*Table note: Consumer Directed Services (State Plan), Agency Model Services (State Plan), Aged & Disabled Waiver, Adult Daycare Waiver, Residential Care Facility/Assisted Living Facility Personal Care (State Plan), Independent Living Waiver, Medically Fragile Adult Waiver, Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 35. Person volunteers**

*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Consumer Directed Services (State Plan)	7%	93%	361
Agency Model Services (State Plan)	7%	93%	361
Aged & Disabled Waiver	3%	97%	372
Adult Daycare Waiver	7%	93%	323
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	8%	92%	333
Independent Living Waiver	4%	96%	310
Structured Family Caregiver Waiver	5%	95%	43
Brain Injury Waiver	n/a	n/a	n/a
AIDS Waiver	4%	96%	52
Medically Fragile Adult Waiver	3%	97%	33
<b>MO Overall Average</b>	<b>6%</b>	<b>94%</b>	<b>2196</b>
<b>Weighted NCI-AD Average</b>	<b>10%</b>	<b>90%</b>	<b>19881</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 36. Wants to volunteer (if they do not currently)**

Program	Yes	Maybe, Not Sure	No	N
Consumer Directed Services (State Plan)	3%	5%	92%	300
Agency Model Services (State Plan)	4%	5%	92%	253
Aged & Disabled Waiver	3%	5%	93%	277
Adult Daycare Waiver	3%	2%	96%	200
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	2%	5%	93%	261
Independent Living Waiver	5%	3%	92%	251
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>3%</b>	<b>5%</b>	<b>92%</b>	<b>1576</b>
<b>Weighted NCI-AD Average</b>	<b>9%</b>	<b>9%</b>	<b>82%</b>	<b>13634</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

## *Relationships*

**Table 37. Has friends or family they do not live with who are a part of their life**

Program	Yes	No	N
Consumer Directed Services (State Plan)	97%	3%	335
Agency Model Services (State Plan)	92%	8%	298
Aged & Disabled Waiver	91%	9%	312
Adult Daycare Waiver	98%	2%	226
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	84%	16%	304
Independent Living Waiver	97%	3%	278
Structured Family Caregiver Waiver	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>94%</b>	<b>6%</b>	<b>1787</b>
<b>Weighted NCI-AD Average</b>	<b>93%</b>	<b>7%</b>	<b>16256</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 38. Able to see or talk to their friends and family when they want (if has friends or family they do not live with who are a part of their life)**

Program	Yes	Maybe	No	N
Consumer Directed Services (State Plan)	92%	4%	4%	324
Agency Model Services (State Plan)	82%	13%	5%	270
Aged & Disabled Waiver	88%	8%	4%	283
Adult Daycare Waiver	93%	4%	3%	220
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	88%	8%	4%	253
Independent Living Waiver	98%	2%	0%	269
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>89%</b>	<b>7%</b>	<b>4%</b>	<b>1650</b>
<b>Weighted NCI-AD Average</b>	<b>82%</b>	<b>12%</b>	<b>6%</b>	<b>14959</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 39. Reasons not always able to see or talk to their friends and family when they want***Categories are not mutually exclusive; therefore, N is not shown.*

Program	Availability of Transportation	Accessibility	Staffing or Personal Assistance Unavailable	Health Limitations	Someone Prevents From or Rules Against	No or Limited Access to a Phone	No or Limited Access to the Internet	Other
Consumer Directed Services (State Plan)	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Agency Model Services (State Plan)	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Aged & Disabled Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Adult Daycare Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Independent Living Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>48%</b>	<b>9%</b>	<b>0%</b>	<b>26%</b>	<b>2%</b>	<b>5%</b>	<b>0%</b>	<b>50%</b>
<b>Weighted NCI-AD Average</b>	<b>34%</b>	<b>4%</b>	<b>2%</b>	<b>24%</b>	<b>2%</b>	<b>3%</b>	<b>1%</b>	<b>57%</b>



*Table note: Consumer Directed Services (State Plan), Agency Model Services (State Plan), Aged & Disabled Waiver, Adult Daycare Waiver, Residential Care Facility/Assisted Living Facility Personal Care (State Plan), Independent Living Waiver, Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

## *Service Coordination*

**Table 40A. How first found out about services they can get**

*Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.*

Program	Friend	Family	Aging and Disability Resource Center; Area Agency on Aging; Center for Independent Living	State or County Agency	Case Manager or Care Coordinator
Consumer Directed Services (State Plan)	25%	30%	4%	12%	5%
Agency Model Services (State Plan)	13%	15%	11%	11%	11%
Aged & Disabled Waiver	15%	19%	12%	12%	4%
Adult Daycare Waiver	20%	25%	5%	15%	7%
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	6%	26%	4%	18%	11%
Independent Living Waiver	21%	18%	3%	13%	9%
Structured Family Caregiver Waiver	17%	24%	7%	19%	5%
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	13%	11%	6%	17%	19%
Medically Fragile Adult Waiver	0%	15%	3%	27%	39%
<b>MO Overall Average</b>	<b>19%</b>	<b>24%</b>	<b>7%</b>	<b>12%</b>	<b>7%</b>
<b>Weighted NCI-AD Average</b>	<b>10%</b>	<b>21%</b>	<b>9%</b>	<b>13%</b>	<b>21%</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 40B. How first found out about services they can get (continued)**

*Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.*

Program	Doctor, Hospital, Clinic	Other Provider or Provider Agency	Media, Newspaper, TV, Radio, Billboard, Brochure, Flyer, Advertisement	Internet or Website	Other
Consumer Directed Services (State Plan)	33%	4%	3%	2%	7%
Agency Model Services (State Plan)	28%	7%	4%	2%	10%
Aged & Disabled Waiver	34%	7%	3%	1%	13%
Adult Daycare Waiver	24%	6%	3%	3%	11%
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	13%	6%	2%	2%	9%
Independent Living Waiver	39%	6%	4%	2%	9%
Structured Family Caregiver Waiver	36%	5%	5%	7%	5%
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	59%	4%	0%	2%	7%
Medically Fragile Adult Waiver	52%	12%	0%	3%	0%
<b>MO Overall Average</b>	<b>31%</b>	<b>5%</b>	<b>3%</b>	<b>2%</b>	<b>9%</b>
<b>Weighted NCI-AD Average</b>	<b>19%</b>	<b>10%</b>	<b>1%</b>	<b>2%</b>	<b>10%</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 41. Can contact their case manager or care coordinator when needs to**

*Proxy respondents were allowed for this question.*

Program	Yes, Always	Most of the Time, Usually	No	N
Consumer Directed Services (State Plan)	88%	6%	7%	197
Agency Model Services (State Plan)	82%	12%	6%	196
Aged & Disabled Waiver	83%	10%	7%	176
Adult Daycare Waiver	91%	4%	5%	187
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	77%	12%	11%	159
Independent Living Waiver	93%	4%	3%	222
Structured Family Caregiver Waiver	95%	5%	0%	21
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	98%	2%	0%	51
Medically Fragile Adult Waiver	93%	3%	3%	30
<b>MO Overall Average</b>	<b>85%</b>	<b>8%</b>	<b>7%</b>	<b>1246</b>
<b>Weighted NCI-AD Average</b>	<b>79%</b>	<b>14%</b>	<b>7%</b>	<b>14666</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 42. Who helps person most often (if anyone helps on a regular basis)***Proxy respondents were allowed for this question.*

Program	Paid Support Worker Who is Not a Friend or Relative	Paid Family Member or Spouse or Partner	Paid friend	Unpaid Family Member or Spouse or Partner	Unpaid Friend or Volunteer	Other	N
Consumer Directed Services (State Plan)	36%	50%	6%	8%	1%	0%	346
Agency Model Services (State Plan)	81%	7%	1%	9%	3%	0%	352
Aged & Disabled Waiver	79%	4%	1%	13%	2%	1%	354
Adult Daycare Waiver	40%	33%	7%	19%	1%	0%	290
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	90%	0%	0%	1%	0%	8%	308
Independent Living Waiver	35%	54%	9%	2%	0%	0%	317
Structured Family Caregiver Waiver	10%	64%	10%	15%	0%	0%	39
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	80%	8%	0%	10%	2%	0%	49
Medically Fragile Adult Waiver	64%	0%	0%	36%	0%	0%	22
<b>MO Overall Average</b>	<b>58%</b>	<b>28%</b>	<b>4%</b>	<b>9%</b>	<b>1%</b>	<b>1%</b>	<b>2083</b>
<b>Weighted NCI-AD Average</b>	<b>50%</b>	<b>19%</b>	<b>2%</b>	<b>25%</b>	<b>3%</b>	<b>1%</b>	<b>18111</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 43. Additional people who help person on a regular basis**

*Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.*

Program	Paid Support Worker Who is Not a Friend or Relative	Paid Family Member or Spouse or Partner	Paid friend	Unpaid Family Member or Spouse or Partner	Unpaid Friend or Volunteer	Other	No One Else Provides Additional Support
Consumer Directed Services (State Plan)	12%	10%	2%	39%	10%	1%	39%
Agency Model Services (State Plan)	24%	5%	1%	39%	12%	1%	31%
Aged & Disabled Waiver	33%	2%	1%	43%	11%	1%	26%
Adult Daycare Waiver	15%	8%	1%	37%	7%	1%	45%
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	25%	1%	0%	7%	3%	17%	56%
Independent Living Waiver	13%	17%	8%	40%	11%	3%	35%
Structured Family Caregiver Waiver	5%	22%	8%	51%	5%	3%	32%
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	40%	4%	0%	67%	8%	0%	15%
Medically Fragile Adult Waiver	5%	0%	0%	73%	5%	0%	27%
<b>MO Overall Average</b>	<b>19%</b>	<b>7%</b>	<b>1%</b>	<b>38%</b>	<b>10%</b>	<b>2%</b>	<b>35%</b>
<b>Weighted NCI-AD Average</b>	<b>17%</b>	<b>5%</b>	<b>1%</b>	<b>45%</b>	<b>9%</b>	<b>2%</b>	<b>28%</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 44. People who are paid to help them come and leave when they are supposed to***Proxy respondents were allowed for this question.*

Program	Yes, All Paid Support Workers, Always or Almost always	Some, or Usually	No, Never or Rarely	N
Consumer Directed Services (State Plan)	95%	3%	1%	209
Agency Model Services (State Plan)	85%	11%	4%	270
Aged & Disabled Waiver	87%	11%	2%	253
Adult Daycare Waiver	98%	1%	1%	157
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	94%	4%	3%	139
Independent Living Waiver	95%	3%	2%	177
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	93%	7%	0%	44
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>91%</b>	<b>7%</b>	<b>2%</b>	<b>1264</b>
<b>Weighted NCI-AD Average</b>	<b>88%</b>	<b>10%</b>	<b>2%</b>	<b>10348</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*



**Table 45. Has a backup plan if their people who are paid to help them do not show up**

*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Consumer Directed Services (State Plan)	76%	24%	210
Agency Model Services (State Plan)	53%	47%	267
Aged & Disabled Waiver	64%	36%	248
Adult Daycare Waiver	77%	23%	148
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	95%	5%	155
Independent Living Waiver	82%	18%	190
Structured Family Caregiver Waiver	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a
AIDS Waiver	82%	18%	45
Medically Fragile Adult Waiver	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>68%</b>	<b>32%</b>	<b>1279</b>
<b>Weighted NCI-AD Average</b>	<b>73%</b>	<b>27%</b>	<b>10164</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 46. Has an emergency plan in place in case of widescale emergency***Proxy respondents were allowed for this question.*

Program	Yes	No	N
Consumer Directed Services (State Plan)	82%	18%	358
Agency Model Services (State Plan)	76%	24%	362
Aged & Disabled Waiver	79%	21%	370
Adult Daycare Waiver	87%	13%	321
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	97%	3%	325
Independent Living Waiver	89%	11%	311
Structured Family Caregiver Waiver	95%	5%	42
Brain Injury Waiver	n/a	n/a	n/a
AIDS Waiver	95%	5%	56
Medically Fragile Adult Waiver	94%	6%	34
<b>MO Overall Average</b>	<b>81%</b>	<b>19%</b>	<b>2187</b>
<b>Weighted NCI-AD Average</b>	<b>79%</b>	<b>21%</b>	<b>19432</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 47. Knows whom to contact if they have a complaint about their services**

<b>Program</b>	<b>Yes</b>	<b>Maybe, Not Sure</b>	<b>No</b>	<b>N</b>
Consumer Directed Services (State Plan)	88%	2%	10%	326
Agency Model Services (State Plan)	83%	4%	13%	271
Aged & Disabled Waiver	84%	4%	12%	264
Adult Daycare Waiver	87%	4%	9%	206
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	53%	30%	17%	245
Independent Living Waiver	94%	2%	5%	264
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>84%</b>	<b>4%</b>	<b>11%</b>	<b>1609</b>
<b>Weighted NCI-AD Average</b>	<b>77%</b>	<b>6%</b>	<b>17%</b>	<b>13615</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 48. Knows whom to contact if they want to make changes to services**

Program	Yes	Maybe, Not Sure	No	N
Consumer Directed Services (State Plan)	92%	3%	5%	324
Agency Model Services (State Plan)	88%	5%	8%	266
Aged & Disabled Waiver	90%	3%	6%	264
Adult Daycare Waiver	93%	2%	5%	207
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	39%	25%	35%	237
Independent Living Waiver	94%	4%	2%	256
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>88%</b>	<b>5%</b>	<b>7%</b>	<b>1586</b>
<b>Weighted NCI-AD Average</b>	<b>84%</b>	<b>6%</b>	<b>10%</b>	<b>13538</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 49. Services meet all current needs**

*Proxy respondents were allowed for this question.*

Program	Yes, Completely, All Needs and Goals	Some Needs and Goals	No, Not at All, Needs and Goals Are Not Met	N
Consumer Directed Services (State Plan)	76%	17%	6%	344
Agency Model Services (State Plan)	59%	32%	9%	358
Aged & Disabled Waiver	76%	20%	4%	343
Adult Daycare Waiver	84%	14%	2%	309
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	90%	8%	2%	313
Independent Living Waiver	82%	16%	3%	314
Structured Family Caregiver Waiver	82%	10%	8%	39
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	74%	20%	6%	54
Medically Fragile Adult Waiver	72%	25%	3%	32
<b>MO Overall Average</b>	<b>73%</b>	<b>21%</b>	<b>6%</b>	<b>2114</b>
<b>Weighted NCI-AD Average</b>	<b>71%</b>	<b>22%</b>	<b>7%</b>	<b>17228</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 50A. Additional services and supports needed (if all current needs and goals are not being met)**

*Proxy respondents were allowed for this question; categories are not mutually exclusive; therefore, N is not shown.*

Program	Skilled Nursing Facility, Nursing Home Services	Personal Care Assistance, Personal Care Services	Homemaker or Chore Services	Companion Services	Healthcare Home Services, Home Health	Home Delivered Meals
Consumer Directed Services (State Plan)	0%	30%	31%	5%	21%	10%
Agency Model Services (State Plan)	1%	30%	42%	12%	14%	22%
Aged & Disabled Waiver	5%	34%	41%	8%	4%	6%
Adult Daycare Waiver	0%	33%	35%	4%	33%	20%
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	0%	4%	4%	7%	11%	0%
Independent Living Waiver	4%	42%	28%	9%	5%	5%
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>1%</b>	<b>30%</b>	<b>36%</b>	<b>8%</b>	<b>15%</b>	<b>13%</b>
<b>Weighted NCI-AD Average</b>	<b>4%</b>	<b>22%</b>	<b>22%</b>	<b>13%</b>	<b>10%</b>	<b>12%</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 50B. Additional services and supports needed (if all current needs and goals are not being met; continued)**

*Proxy respondents were allowed for this question; categories are not mutually exclusive; therefore, N is not shown.*

Program	Adult Day Services	Transportation	Respite or Family Caregiver Support	Health Care	Mental Health Care	Dental Care
Consumer Directed Services (State Plan)	5%	21%	4%	1%	4%	16%
Agency Model Services (State Plan)	6%	34%	9%	2%	4%	9%
Aged & Disabled Waiver	8%	28%	10%	5%	2%	6%
Adult Daycare Waiver	14%	22%	12%	0%	4%	18%
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	4%	19%	0%	15%	11%	4%
Independent Living Waiver	2%	21%	9%	5%	0%	4%
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>6%</b>	<b>27%</b>	<b>7%</b>	<b>2%</b>	<b>4%</b>	<b>12%</b>
<b>Weighted NCI-AD Average</b>	<b>8%</b>	<b>26%</b>	<b>5%</b>	<b>11%</b>	<b>9%</b>	<b>14%</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 50C. Additional services and supports needed (if all current needs and goals are not being met; continued)**

*Proxy respondents were allowed for this question; categories are not mutually exclusive; therefore, N is not shown.*

Program	Housing Assistance	Heating or Cooling Assistance	Hospice	Funeral Planning	Other
Consumer Directed Services (State Plan)	12%	12%	0%	1%	38%
Agency Model Services (State Plan)	15%	11%	0%	1%	28%
Aged & Disabled Waiver	7%	2%	0%	2%	25%
Adult Daycare Waiver	22%	20%	0%	0%	33%
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	4%	0%	0%	0%	30%
Independent Living Waiver	5%	0%	0%	0%	37%
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>12%</b>	<b>10%</b>	<b>0%</b>	<b>1%</b>	<b>32%</b>
<b>Weighted NCI-AD Average</b>	<b>17%</b>	<b>7%</b>	<b>1%</b>	<b>2%</b>	<b>34%</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*



**Table 51. Case manager talked to them about services that might help with their unmet needs (if all current needs and goals are not being met and has a case manager)**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Consumer Directed Services (State Plan)	38%	63%	32
Agency Model Services (State Plan)	38%	62%	73
Aged & Disabled Waiver	38%	62%	34
Adult Daycare Waiver	55%	45%	22
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	n/a	n/a	n/a
Independent Living Waiver	68%	32%	31
Structured Family Caregiver Waiver	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>39%</b>	<b>61%</b>	<b>227</b>
<b>Weighted NCI-AD Average</b>	<b>51%</b>	<b>49%</b>	<b>3335</b>

*Table note: Residential Care Facility/Assisted Living Facility Personal Care (State Plan), Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 52. Service providers work together to provide support**

Program	Yes, All Service Providers	Sometimes, or Some Service Providers	No	N
Consumer Directed Services (State Plan)	85%	4%	11%	274
Agency Model Services (State Plan)	75%	8%	17%	272
Aged & Disabled Waiver	79%	6%	15%	271
Adult Daycare Waiver	91%	3%	6%	257
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	80%	4%	16%	183
Independent Living Waiver	84%	5%	10%	193
Structured Family Caregiver Waiver	75%	8%	17%	24
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	79%	9%	12%	43
Medically Fragile Adult Waiver	83%	13%	4%	23
<b>MO Overall Average</b>	<b>82%</b>	<b>5%</b>	<b>13%</b>	<b>1547</b>
<b>Weighted NCI-AD Average</b>	<b>80%</b>	<b>11%</b>	<b>9%</b>	<b>13861</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

## Care Coordination

**Table 53. Knows how to manage chronic conditions (if has at least one)**

Program	Yes	In-Between, or Some Conditions	No	N
Consumer Directed Services (State Plan)	91%	7%	3%	314
Agency Model Services (State Plan)	86%	10%	4%	272
Aged & Disabled Waiver	90%	8%	2%	273
Adult Daycare Waiver	87%	10%	3%	209
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	60%	27%	13%	229
Independent Living Waiver	95%	3%	2%	242
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>88%</b>	<b>9%</b>	<b>3%</b>	<b>1568</b>
<b>Weighted NCI-AD Average</b>	<b>85%</b>	<b>9%</b>	<b>6%</b>	<b>14517</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 54. Stayed overnight in a hospital or rehab/nursing facility in the past 12 months and was discharged to go home***Proxy respondents were allowed for this question.*

Program	Yes	No	N
Consumer Directed Services (State Plan)	29%	71%	347
Agency Model Services (State Plan)	31%	69%	350
Aged & Disabled Waiver	30%	70%	356
Adult Daycare Waiver	21%	79%	314
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	21%	79%	318
Independent Living Waiver	39%	61%	312
Structured Family Caregiver Waiver	38%	62%	42
Brain Injury Waiver	n/a	n/a	n/a
AIDS Waiver	38%	63%	56
Medically Fragile Adult Waiver	34%	66%	32
<b>MO Overall Average</b>	<b>29%</b>	<b>71%</b>	<b>2134</b>
<b>Weighted NCI-AD Average</b>	<b>27%</b>	<b>73%</b>	<b>19616</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 55. Felt comfortable and supported enough to go home after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)**

Program	Yes	In-Between	No	N
Consumer Directed Services (State Plan)	89%	4%	6%	94
Agency Model Services (State Plan)	81%	9%	11%	93
Aged & Disabled Waiver	83%	8%	9%	90
Adult Daycare Waiver	94%	4%	2%	49
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	98%	0%	2%	59
Independent Living Waiver	91%	5%	5%	108
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>87%</b>	<b>6%</b>	<b>8%</b>	<b>507</b>
<b>Weighted NCI-AD Average</b>	<b>86%</b>	<b>5%</b>	<b>9%</b>	<b>4432</b>

*Table note: Structured Family Caregiver Waiver, AIDS Waiver, Medically Fragile Adult Waiver, Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 56. Someone followed-up to make sure they had needed services and supports after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Consumer Directed Services (State Plan)	87%	13%	101
Agency Model Services (State Plan)	77%	23%	101
Aged & Disabled Waiver	80%	20%	99
Adult Daycare Waiver	87%	13%	62
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	85%	15%	62
Independent Living Waiver	88%	12%	115
Structured Family Caregiver Waiver	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a
AIDS Waiver	71%	29%	21
Medically Fragile Adult Waiver	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>83%</b>	<b>17%</b>	<b>590</b>
<b>Weighted NCI-AD Average</b>	<b>83%</b>	<b>17%</b>	<b>5379</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

## *Choice and Control*



Table 57. Feels in control of their life

Program	Yes, Almost Always, Always	In-Between, Sometimes	No, Rarely, Never	N
Consumer Directed Services (State Plan)	79%	18%	3%	290
Agency Model Services (State Plan)	75%	19%	6%	260
Aged & Disabled Waiver	87%	8%	5%	276
Adult Daycare Waiver	86%	12%	2%	199
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	69%	22%	8%	281
Independent Living Waiver	78%	20%	2%	244
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>79%</b>	<b>16%</b>	<b>5%</b>	<b>1581</b>
<b>Weighted NCI-AD Average</b>	<b>72%</b>	<b>20%</b>	<b>8%</b>	<b>14903</b>

Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.

**Table 58. Able to furnish and decorate their room however they want to (if living in a group setting)**

<b>Program</b>	<b>In All Ways</b>	<b>In Most Ways</b>	<b>Only in Some Ways, or Not at All</b>	<b>N</b>
Consumer Directed Services (State Plan)	n/a	n/a	n/a	n/a
Agency Model Services (State Plan)	n/a	n/a	n/a	n/a
Aged & Disabled Waiver	n/a	n/a	n/a	n/a
Adult Daycare Waiver	n/a	n/a	n/a	n/a
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	33%	41%	27%	241
Independent Living Waiver	n/a	n/a	n/a	n/a
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>37%</b>	<b>38%</b>	<b>25%</b>	<b>249</b>
<b>Weighted NCI-AD Average</b>	<b>57%</b>	<b>28%</b>	<b>15%</b>	<b>2500</b>

*Table note: Consumer Directed Services (State Plan), Agency Model Services (State Plan), Aged & Disabled Waiver, Adult Daycare Waiver, AIDS Waiver, Independent Living Waiver, Structured Family Caregiver Waiver, Brain Injury Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 59. Can choose or change their roommate (if living in a group setting and has a roommate)**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Consumer Directed Services (State Plan)	n/a	n/a	n/a
Agency Model Services (State Plan)	n/a	n/a	n/a
Aged & Disabled Waiver	n/a	n/a	n/a
Adult Daycare Waiver	n/a	n/a	n/a
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	22%	78%	193
Independent Living Waiver	n/a	n/a	n/a
Structured Family Caregiver Waiver	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>22%</b>	<b>78%</b>	<b>194</b>
<b>Weighted NCI-AD Average</b>	<b>36%</b>	<b>64%</b>	<b>1106</b>

*Table note: AIDS Waiver, Consumer Directed Services (State Plan), Agency Model Services (State Plan), Aged & Disabled Waiver, Adult Daycare Waiver, Independent Living Waiver, Structured Family Caregiver Waiver, Brain Injury Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 60. Can get up and go to bed when they want to**

Program	Yes, Always, or Almost Always	Some Days, Sometimes	No, Never	N
Consumer Directed Services (State Plan)	n/a	n/a	n/a	n/a
Agency Model Services (State Plan)	97%	3%	0%	29
Aged & Disabled Waiver	94%	6%	0%	35
Adult Daycare Waiver	n/a	n/a	n/a	n/a
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	90%	5%	4%	263
Independent Living Waiver	n/a	n/a	n/a	n/a
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>94%</b>	<b>4%</b>	<b>2%</b>	<b>377</b>
<b>Weighted NCI-AD Average</b>	<b>89%</b>	<b>8%</b>	<b>4%</b>	<b>3415</b>

*Table note: Consumer Directed Services (State Plan), Adult Daycare Waiver, Independent Living Waiver, AIDS Waiver, Medically Fragile Adult Waiver, Structured Family Caregiver Waiver, Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 61. Can eat their meals when they want to**

Program	Yes, Always, or Almost Always	Some Days, Sometimes	No, Never	N
Consumer Directed Services (State Plan)	n/a	n/a	n/a	n/a
Agency Model Services (State Plan)	97%	3%	0%	29
Aged & Disabled Waiver	91%	9%	0%	34
Adult Daycare Waiver	n/a	n/a	n/a	n/a
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	20%	32%	48%	268
Independent Living Waiver	n/a	n/a	n/a	n/a
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>62%</b>	<b>17%</b>	<b>21%</b>	<b>381</b>
<b>Weighted NCI-AD Average</b>	<b>68%</b>	<b>13%</b>	<b>19%</b>	<b>3410</b>

*Table note: Consumer Directed Services (State Plan), Adult Daycare Waiver, Independent Living Waiver, AIDS Waiver, Medically Fragile Adult Waiver, Structured Family Caregiver Waiver, Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 62. Can choose or change their services**

*Proxy respondents were allowed for this question.*

Program	Yes, All Services	Sometimes, or Some Services	No	N
Consumer Directed Services (State Plan)	90%	2%	8%	332
Agency Model Services (State Plan)	85%	8%	8%	318
Aged & Disabled Waiver	88%	6%	6%	325
Adult Daycare Waiver	93%	2%	4%	297
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	28%	9%	62%	239
Independent Living Waiver	95%	2%	2%	296
Structured Family Caregiver Waiver	69%	14%	17%	35
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	82%	12%	6%	49
Medically Fragile Adult Waiver	52%	28%	20%	25
<b>MO Overall Average</b>	<b>86%</b>	<b>5%</b>	<b>10%</b>	<b>1923</b>
<b>Weighted NCI-AD Average</b>	<b>75%</b>	<b>13%</b>	<b>12%</b>	<b>15690</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 63. Can choose or change when and how often they receive services**

*Proxy respondents were allowed for this question.*

Program	Yes, All Services	Sometimes, or Some Services	No	N
Consumer Directed Services (State Plan)	86%	5%	9%	332
Agency Model Services (State Plan)	77%	11%	13%	311
Aged & Disabled Waiver	86%	6%	8%	311
Adult Daycare Waiver	93%	2%	6%	301
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	25%	9%	66%	245
Independent Living Waiver	89%	7%	4%	291
Structured Family Caregiver Waiver	78%	8%	14%	37
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	71%	20%	8%	49
Medically Fragile Adult Waiver	65%	23%	12%	26
<b>MO Overall Average</b>	<b>81%</b>	<b>7%</b>	<b>12%</b>	<b>1910</b>
<b>Weighted NCI-AD Average</b>	<b>70%</b>	<b>15%</b>	<b>16%</b>	<b>15260</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 64. Can choose or change the people who provide paid supports if wants**

*Proxy respondents were allowed for this question.*

Program	Yes, All Services	Sometimes, or Some Services	No	N
Consumer Directed Services (State Plan)	96%	0%	3%	209
Agency Model Services (State Plan)	92%	1%	7%	249
Aged & Disabled Waiver	92%	1%	7%	238
Adult Daycare Waiver	95%	0%	5%	154
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	29%	3%	68%	178
Independent Living Waiver	96%	2%	3%	190
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	82%	9%	9%	45
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>91%</b>	<b>1%</b>	<b>8%</b>	<b>1279</b>
<b>Weighted NCI-AD Average</b>	<b>76%</b>	<b>6%</b>	<b>18%</b>	<b>10664</b>

*Table note: Structured Family Caregiver Waiver, Medically Fragile Adult Waiver, Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*



## *Satisfaction*

**Table 65. Services and supports help them live the life they want**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Consumer Directed Services (State Plan)	86%	14%	305
Agency Model Services (State Plan)	84%	16%	274
Aged & Disabled Waiver	88%	13%	264
Adult Daycare Waiver	89%	11%	208
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	91%	9%	271
Independent Living Waiver	93%	7%	267
Structured Family Caregiver Waiver	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>86%</b>	<b>14%</b>	<b>1621</b>
<b>Weighted NCI-AD Average</b>	<b>88%</b>	<b>12%</b>	<b>13011</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 66. Case manager/care coordinator changes more often than they would like**

Program	Yes	No	N
Consumer Directed Services (State Plan)	25%	75%	171
Agency Model Services (State Plan)	29%	71%	146
Aged & Disabled Waiver	26%	74%	137
Adult Daycare Waiver	32%	68%	115
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	21%	79%	138
Independent Living Waiver	23%	77%	190
Structured Family Caregiver Waiver	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>26%</b>	<b>74%</b>	<b>926</b>
<b>Weighted NCI-AD Average</b>	<b>30%</b>	<b>70%</b>	<b>11144</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 67. People who are paid to help them change too often**

Program	Yes, All Paid Support Workers, Always or Almost Always	Some or Usually	No, Never or Rarely	N
Consumer Directed Services (State Plan)	9%	4%	87%	204
Agency Model Services (State Plan)	24%	9%	68%	216
Aged & Disabled Waiver	16%	8%	76%	201
Adult Daycare Waiver	12%	1%	87%	130
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	8%	19%	73%	161
Independent Living Waiver	11%	4%	85%	168
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>14%</b>	<b>7%</b>	<b>79%</b>	<b>1094</b>
<b>Weighted NCI-AD Average</b>	<b>15%</b>	<b>13%</b>	<b>72%</b>	<b>8569</b>

*Table note: Structured Family Caregiver Waiver, AIDS Waiver, Medically Fragile Adult Waiver, Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 68. Likes where they live**

<b>Program</b>	<b>Yes</b>	<b>In Between, Most of the Time</b>	<b>No</b>	<b>N</b>
Consumer Directed Services (State Plan)	83%	7%	10%	332
Agency Model Services (State Plan)	78%	12%	11%	300
Aged & Disabled Waiver	86%	6%	7%	311
Adult Daycare Waiver	87%	5%	8%	225
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	86%	8%	6%	303
Independent Living Waiver	92%	3%	5%	274
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>83%</b>	<b>8%</b>	<b>9%</b>	<b>1780</b>
<b>Weighted NCI-AD Average</b>	<b>80%</b>	<b>9%</b>	<b>10%</b>	<b>16205</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 69A. Reasons does not like where they live (if does not always like where they live)**

*Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.*

Program	Accessibility of House or Building	Feels Unsafe in or Dislikes Neighborhood	Feels Unsafe in Residence	Residence or Building Needs Repair or Upkeep	Doesn't Feel Like Home
Consumer Directed Services (State Plan)	6%	28%	17%	11%	4%
Agency Model Services (State Plan)	9%	27%	15%	18%	18%
Aged & Disabled Waiver	13%	25%	13%	18%	10%
Adult Daycare Waiver	14%	29%	7%	11%	4%
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	0%	0%	0%	0%	12%
Independent Living Waiver	n/a	n/a	n/a	n/a	n/a
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>7%</b>	<b>26%</b>	<b>15%</b>	<b>14%</b>	<b>9%</b>
<b>Weighted NCI-AD Average</b>	<b>8%</b>	<b>15%</b>	<b>9%</b>	<b>15%</b>	<b>14%</b>

*Table note: Independent Living Waiver, AIDS Waiver, Structured Family Caregiver Waiver, Brain Injury Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 69B. Reasons does not like where they live (if does not always like where they live) (continued)**

*Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.*

Program	Layout or Size of Residence or Building	Problems With Neighbors or Housemates/Other Residents	Problems With Staff	Insufficient Amount or Type of Staff	Wants More Independence or Control
Consumer Directed Services (State Plan)	22%	17%	2%	0%	0%
Agency Model Services (State Plan)	20%	12%	2%	0%	3%
Aged & Disabled Waiver	18%	13%	5%	3%	0%
Adult Daycare Waiver	21%	7%	0%	0%	7%
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	0%	0%	3%	0%	18%
Independent Living Waiver	n/a	n/a	n/a	n/a	n/a
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>20%</b>	<b>14%</b>	<b>2%</b>	<b>0%</b>	<b>2%</b>
<b>Weighted NCI-AD Average</b>	<b>12%</b>	<b>12%</b>	<b>8%</b>	<b>4%</b>	<b>10%</b>

*Table note: Independent Living Waiver, AIDS Waiver, Structured Family Caregiver Waiver, Brain Injury Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 69C. Reasons does not like where they live (if does not always like where they live) (continued)**

*Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.*

Program	Wants More Privacy	Wants to be Closer to Family or Friends	Feels Isolated from Community or Feels Lonely	Affordability or Cost of Housing	Other
Consumer Directed Services (State Plan)	6%	2%	2%	9%	26%
Agency Model Services (State Plan)	5%	2%	3%	8%	17%
Aged & Disabled Waiver	0%	3%	3%	3%	13%
Adult Daycare Waiver	11%	0%	0%	7%	21%
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	9%	6%	12%	0%	29%
Independent Living Waiver	n/a	n/a	n/a	n/a	n/a
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>5%</b>	<b>2%</b>	<b>3%</b>	<b>7%</b>	<b>21%</b>
<b>Weighted NCI-AD Average</b>	<b>10%</b>	<b>7%</b>	<b>6%</b>	<b>6%</b>	<b>29%</b>

*Table note: Independent Living Waiver, AIDS Waiver, Structured Family Caregiver Waiver, Brain Injury Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*



**Table 70. Wants to live somewhere else**

Program	Yes	Maybe	No	N
Consumer Directed Services (State Plan)	24%	9%	67%	327
Agency Model Services (State Plan)	29%	9%	62%	286
Aged & Disabled Waiver	20%	6%	74%	308
Adult Daycare Waiver	23%	6%	71%	225
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	16%	6%	78%	297
Independent Living Waiver	21%	5%	74%	260
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>24%</b>	<b>9%</b>	<b>68%</b>	<b>1738</b>
<b>Weighted NCI-AD Average</b>	<b>30%</b>	<b>9%</b>	<b>62%</b>	<b>15997</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 71. Where person would prefer to live (if wants to live somewhere else)***Proxy respondents were allowed for this question.*

Program	Different Kind of Home	Live Independently	With or Closer to Family	In a Different Neighborhood	A Different Type of Geography or Climate	Other
Consumer Directed Services (State Plan)	44%	3%	8%	30%	22%	10%
Agency Model Services (State Plan)	54%	7%	14%	25%	26%	5%
Aged & Disabled Waiver	35%	3%	9%	28%	24%	9%
Adult Daycare Waiver	44%	8%	10%	43%	15%	3%
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	19%	53%	3%	17%	10%	5%
Independent Living Waiver	47%	5%	7%	18%	23%	7%
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>44%</b>	<b>6%</b>	<b>9%</b>	<b>28%</b>	<b>23%</b>	<b>8%</b>
<b>Weighted NCI-AD Average</b>	<b>36%</b>	<b>18%</b>	<b>13%</b>	<b>24%</b>	<b>25%</b>	<b>17%</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 72. People who are paid to help them do things the way they want them done**

Program	Yes, All Paid Support Workers, Always or Almost Always	Some or Usually	No, Never or Rarely	N
Consumer Directed Services (State Plan)	95%	3%	2%	207
Agency Model Services (State Plan)	79%	15%	7%	224
Aged & Disabled Waiver	82%	15%	3%	198
Adult Daycare Waiver	98%	2%	0%	133
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	91%	8%	1%	180
Independent Living Waiver	94%	4%	2%	176
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>89%</b>	<b>8%</b>	<b>3%</b>	<b>1131</b>
<b>Weighted NCI-AD Average</b>	<b>86%</b>	<b>12%</b>	<b>2%</b>	<b>9285</b>

*Table note: Structured Family Caregiver Waiver, AIDS Waiver, Medically Fragile Adult Waiver, Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 73. Usually likes how they spend their time during the day**

Program	Yes, Always, or Almost Always	Sometimes	No, Never or Rarely	N
Consumer Directed Services (State Plan)	72%	22%	7%	330
Agency Model Services (State Plan)	54%	33%	13%	280
Aged & Disabled Waiver	66%	21%	13%	290
Adult Daycare Waiver	83%	13%	4%	215
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	72%	20%	8%	293
Independent Living Waiver	71%	19%	10%	270
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>67%</b>	<b>24%</b>	<b>9%</b>	<b>1713</b>
<b>Weighted NCI-AD Average</b>	<b>63%</b>	<b>27%</b>	<b>10%</b>	<b>15507</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

# Technology

**Table 74. Has access to the internet***Proxy respondents were allowed for this question*

Program	Yes	Sometimes	No	N
Consumer Directed Services (State Plan)	77%	2%	21%	364
Agency Model Services (State Plan)	68%	4%	28%	368
Aged & Disabled Waiver	53%	3%	44%	374
Adult Daycare Waiver	71%	2%	27%	320
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	60%	1%	39%	272
Independent Living Waiver	87%	1%	13%	309
Structured Family Caregiver Waiver	46%	10%	44%	41
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	64%	0%	36%	53
Medically Fragile Adult Waiver	70%	6%	24%	33
<b>MO Overall Average</b>	<b>69%</b>	<b>2%</b>	<b>28%</b>	<b>2141</b>
<b>Weighted NCI-AD Average</b>	<b>75%</b>	<b>2%</b>	<b>23%</b>	<b>19930</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 75. Frequency with which people use the internet***Proxy respondents were allowed for this question.*

Program	Daily	Several Times a Week	Several Times a Month	Several Times a Year	Don't Use It at All	N
Consumer Directed Services (State Plan)	69%	18%	6%	1%	6%	282
Agency Model Services (State Plan)	74%	14%	3%	0%	9%	263
Aged & Disabled Waiver	56%	20%	7%	2%	16%	210
Adult Daycare Waiver	72%	14%	4%	0%	10%	232
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	40%	15%	5%	2%	38%	157
Independent Living Waiver	80%	12%	3%	0%	5%	268
Structured Family Caregiver Waiver	30%	4%	0%	0%	65%	23
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	65%	9%	0%	0%	26%	34
Medically Fragile Adult Waiver	84%	4%	0%	0%	12%	25
<b>MO Overall Average</b>	<b>67%</b>	<b>17%</b>	<b>5%</b>	<b>1%</b>	<b>10%</b>	<b>1499</b>
<b>Weighted NCI-AD Average</b>	<b>65%</b>	<b>11%</b>	<b>5%</b>	<b>2%</b>	<b>17%</b>	<b>14951</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 76. Always has a stable internet connection**

*Proxy respondents were allowed for this question.*

Program	Always Works	Sometimes Works	Rarely or Never Works	N
Consumer Directed Services (State Plan)	87%	12%	2%	269
Agency Model Services (State Plan)	87%	12%	2%	250
Aged & Disabled Waiver	88%	12%	0%	204
Adult Daycare Waiver	91%	9%	0%	223
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	91%	8%	1%	106
Independent Living Waiver	92%	7%	0%	260
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	90%	10%	0%	31
Medically Fragile Adult Waiver	73%	14%	14%	22
<b>MO Overall Average</b>	<b>87%</b>	<b>11%</b>	<b>1%</b>	<b>1386</b>
<b>Weighted NCI-AD Average</b>	<b>85%</b>	<b>13%</b>	<b>2%</b>	<b>13661</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*



**Table 77. Has talked to health professionals using video conference/telehealth**

*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Consumer Directed Services (State Plan)	44%	56%	353
Agency Model Services (State Plan)	39%	61%	356
Aged & Disabled Waiver	24%	76%	357
Adult Daycare Waiver	32%	68%	317
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	35%	65%	268
Independent Living Waiver	54%	46%	309
Structured Family Caregiver Waiver	33%	68%	40
Brain Injury Waiver	n/a	n/a	n/a
AIDS Waiver	58%	42%	55
Medically Fragile Adult Waiver	48%	52%	33
<b>MO Overall Average</b>	<b>38%</b>	<b>62%</b>	<b>2095</b>
<b>Weighted NCI-AD Average</b>	<b>43%</b>	<b>57%</b>	<b>19520</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 78. Liked talking to health care providers using telehealth**

Program	Yes, Completely	Yes, In Part	No	N
Consumer Directed Services (State Plan)	63%	21%	16%	132
Agency Model Services (State Plan)	67%	12%	21%	119
Aged & Disabled Waiver	57%	25%	18%	68
Adult Daycare Waiver	72%	16%	13%	64
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	50%	20%	30%	80
Independent Living Waiver	76%	18%	6%	148
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>63%</b>	<b>19%</b>	<b>18%</b>	<b>629</b>
<b>Weighted NCI-AD Average</b>	<b>61%</b>	<b>22%</b>	<b>17%</b>	<b>6560</b>

*Table note: Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver, Structured Family Caregiver Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

## *Access to Needed Equipment*

**Table 79. Needs grab bars in the bathroom or elsewhere in their home***Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Consumer Directed Services (State Plan)	17%	3%	56%	25%	374
Agency Model Services (State Plan)	14%	4%	61%	21%	375
Aged & Disabled Waiver	12%	3%	66%	19%	382
Adult Daycare Waiver	15%	3%	46%	36%	326
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	1%	0%	73%	26%	335
Independent Living Waiver	7%	3%	54%	36%	313
Structured Family Caregiver Waiver	5%	0%	60%	36%	42
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	4%	5%	38%	54%	56
Medically Fragile Adult Waiver	0%	3%	38%	59%	34
<b>MO Overall Average</b>	<b>14%</b>	<b>3%</b>	<b>59%</b>	<b>23%</b>	<b>2245</b>
<b>Weighted NCI-AD Average</b>	<b>11%</b>	<b>4%</b>	<b>59%</b>	<b>25%</b>	<b>20407</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 80. Needs other bathroom modifications**

*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Consumer Directed Services (State Plan)	16%	1%	14%	69%	353
Agency Model Services (State Plan)	21%	1%	15%	62%	354
Aged & Disabled Waiver	15%	2%	21%	62%	366
Adult Daycare Waiver	13%	0%	6%	81%	310
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	1%	0%	12%	87%	279
Independent Living Waiver	11%	1%	23%	65%	302
Structured Family Caregiver Waiver	3%	0%	21%	76%	38
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	6%	6%	23%	66%	53
Medically Fragile Adult Waiver	6%	3%	21%	70%	33
<b>MO Overall Average</b>	<b>16%</b>	<b>1%</b>	<b>15%</b>	<b>67%</b>	<b>2096</b>
<b>Weighted NCI-AD Average</b>	<b>11%</b>	<b>3%</b>	<b>27%</b>	<b>59%</b>	<b>19790</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 81. Needs a shower chair**

*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Consumer Directed Services (State Plan)	12%	4%	55%	29%	373
Agency Model Services (State Plan)	10%	5%	57%	28%	375
Aged & Disabled Waiver	7%	5%	64%	24%	384
Adult Daycare Waiver	18%	4%	40%	39%	324
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	1%	0%	54%	45%	335
Independent Living Waiver	9%	4%	65%	22%	314
Structured Family Caregiver Waiver	2%	5%	74%	19%	42
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	4%	5%	46%	45%	56
Medically Fragile Adult Waiver	9%	6%	47%	38%	34
<b>MO Overall Average</b>	<b>10%</b>	<b>4%</b>	<b>57%</b>	<b>29%</b>	<b>2245</b>
<b>Weighted NCI-AD Average</b>	<b>7%</b>	<b>5%</b>	<b>59%</b>	<b>28%</b>	<b>20332</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 82. Needs a specialized bed**

*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Consumer Directed Services (State Plan)	14%	1%	9%	76%	366
Agency Model Services (State Plan)	16%	3%	13%	68%	370
Aged & Disabled Waiver	11%	2%	15%	72%	374
Adult Daycare Waiver	9%	0%	4%	87%	325
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	1%	0%	7%	92%	335
Independent Living Waiver	7%	4%	46%	44%	316
Structured Family Caregiver Waiver	2%	0%	28%	70%	43
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	4%	4%	76%	16%	55
Medically Fragile Adult Waiver	3%	18%	39%	39%	33
<b>MO Overall Average</b>	<b>13%</b>	<b>2%</b>	<b>11%</b>	<b>74%</b>	<b>2225</b>
<b>Weighted NCI-AD Average</b>	<b>8%</b>	<b>4%</b>	<b>24%</b>	<b>64%</b>	<b>20302</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 83. Need for a ramp (either inside or outside of their residence)**

*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Consumer Directed Services (State Plan)	8%	3%	14%	75%	366
Agency Model Services (State Plan)	10%	5%	22%	63%	372
Aged & Disabled Waiver	5%	4%	21%	70%	381
Adult Daycare Waiver	4%	1%	12%	83%	324
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	0%	0%	25%	75%	331
Independent Living Waiver	5%	5%	47%	43%	314
Structured Family Caregiver Waiver	5%	0%	23%	73%	40
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	9%	5%	58%	27%	55
Medically Fragile Adult Waiver	0%	3%	62%	35%	34
<b>MO Overall Average</b>	<b>8%</b>	<b>3%</b>	<b>18%</b>	<b>71%</b>	<b>2225</b>
<b>Weighted NCI-AD Average</b>	<b>6%</b>	<b>3%</b>	<b>27%</b>	<b>63%</b>	<b>20290</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*



**Table 84. Needs other home modifications that does not have***Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Consumer Directed Services (State Plan)	3%	0%	3%	93%	291
Agency Model Services (State Plan)	5%	1%	6%	87%	238
Aged & Disabled Waiver	3%	2%	5%	91%	258
Adult Daycare Waiver	4%	0%	1%	95%	280
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	0%	0%	2%	98%	259
Independent Living Waiver	8%	0%	11%	81%	269
Structured Family Caregiver Waiver	3%	0%	0%	97%	30
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	5%	0%	5%	91%	44
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>4%</b>	<b>0%</b>	<b>4%</b>	<b>92%</b>	<b>1695</b>
<b>Weighted NCI-AD Average</b>	<b>7%</b>	<b>2%</b>	<b>8%</b>	<b>83%</b>	<b>13206</b>

*Table note: Brain Injury Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 85. Needs a wheelchair**

*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Consumer Directed Services (State Plan)	6%	2%	17%	75%	364
Agency Model Services (State Plan)	11%	8%	21%	61%	370
Aged & Disabled Waiver	7%	6%	30%	57%	379
Adult Daycare Waiver	5%	1%	15%	79%	320
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	0%	1%	7%	92%	330
Independent Living Waiver	2%	8%	71%	19%	319
Structured Family Caregiver Waiver	0%	5%	57%	38%	42
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	4%	0%	76%	20%	55
Medically Fragile Adult Waiver	0%	12%	67%	21%	33
<b>MO Overall Average</b>	<b>7%</b>	<b>4%</b>	<b>21%</b>	<b>69%</b>	<b>2219</b>
<b>Weighted NCI-AD Average</b>	<b>5%</b>	<b>6%</b>	<b>30%</b>	<b>59%</b>	<b>20297</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 86. Needs a scooter**

*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Consumer Directed Services (State Plan)	11%	1%	4%	85%	359
Agency Model Services (State Plan)	14%	1%	4%	81%	365
Aged & Disabled Waiver	8%	1%	8%	84%	374
Adult Daycare Waiver	8%	0%	3%	89%	319
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	0%	0%	1%	99%	328
Independent Living Waiver	4%	1%	7%	88%	311
Structured Family Caregiver Waiver	2%	0%	7%	90%	42
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	7%	0%	6%	87%	54
Medically Fragile Adult Waiver	0%	0%	0%	100%	32
<b>MO Overall Average</b>	<b>10%</b>	<b>1%</b>	<b>4%</b>	<b>85%</b>	<b>2191</b>
<b>Weighted NCI-AD Average</b>	<b>9%</b>	<b>2%</b>	<b>6%</b>	<b>83%</b>	<b>20129</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 87. Needs a walker**

*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Consumer Directed Services (State Plan)	5%	4%	43%	48%	362
Agency Model Services (State Plan)	3%	8%	39%	50%	369
Aged & Disabled Waiver	3%	6%	55%	37%	378
Adult Daycare Waiver	4%	3%	29%	63%	321
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	0%	0%	21%	78%	331
Independent Living Waiver	2%	2%	31%	65%	317
Structured Family Caregiver Waiver	0%	0%	55%	45%	42
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	0%	0%	11%	89%	55
Medically Fragile Adult Waiver	0%	0%	18%	82%	33
<b>MO Overall Average</b>	<b>4%</b>	<b>5%</b>	<b>42%</b>	<b>49%</b>	<b>2215</b>
<b>Weighted NCI-AD Average</b>	<b>3%</b>	<b>5%</b>	<b>45%</b>	<b>47%</b>	<b>20266</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 88. Needs hearing aids**

*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Consumer Directed Services (State Plan)	3%	2%	5%	90%	361
Agency Model Services (State Plan)	5%	1%	5%	89%	365
Aged & Disabled Waiver	7%	3%	11%	79%	374
Adult Daycare Waiver	3%	1%	4%	92%	317
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	3%	1%	4%	92%	331
Independent Living Waiver	3%	1%	3%	94%	316
Structured Family Caregiver Waiver	3%	3%	3%	93%	40
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	0%	2%	5%	93%	55
Medically Fragile Adult Waiver	0%	0%	6%	94%	33
<b>MO Overall Average</b>	<b>4%</b>	<b>2%</b>	<b>6%</b>	<b>88%</b>	<b>2199</b>
<b>Weighted NCI-AD Average</b>	<b>7%</b>	<b>3%</b>	<b>10%</b>	<b>80%</b>	<b>20096</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 89. Needs glasses**

*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Consumer Directed Services (State Plan)	4%	15%	61%	20%	365
Agency Model Services (State Plan)	2%	19%	58%	22%	365
Aged & Disabled Waiver	3%	14%	64%	19%	377
Adult Daycare Waiver	5%	9%	55%	31%	319
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	2%	3%	69%	27%	331
Independent Living Waiver	3%	6%	58%	34%	316
Structured Family Caregiver Waiver	0%	0%	56%	44%	41
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	0%	5%	33%	62%	55
Medically Fragile Adult Waiver	0%	6%	33%	61%	33
<b>MO Overall Average</b>	<b>3%</b>	<b>15%</b>	<b>61%</b>	<b>21%</b>	<b>2209</b>
<b>Weighted NCI-AD Average</b>	<b>4%</b>	<b>18%</b>	<b>55%</b>	<b>23%</b>	<b>20154</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 90. Needs personal emergency response system (PERS)***Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Consumer Directed Services (State Plan)	15%	1%	15%	68%	363
Agency Model Services (State Plan)	16%	1%	16%	67%	361
Aged & Disabled Waiver	14%	2%	24%	60%	374
Adult Daycare Waiver	15%	1%	9%	76%	315
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	0%	0%	35%	65%	327
Independent Living Waiver	8%	0%	12%	80%	308
Structured Family Caregiver Waiver	0%	0%	2%	98%	41
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	4%	4%	5%	87%	55
Medically Fragile Adult Waiver	3%	0%	6%	91%	32
<b>MO Overall Average</b>	<b>14%</b>	<b>1%</b>	<b>18%</b>	<b>67%</b>	<b>2182</b>
<b>Weighted NCI-AD Average</b>	<b>11%</b>	<b>3%</b>	<b>40%</b>	<b>46%</b>	<b>20058</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 91. Needs an oxygen machine**

*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Consumer Directed Services (State Plan)	2%	1%	10%	88%	359
Agency Model Services (State Plan)	3%	0%	16%	81%	358
Aged & Disabled Waiver	1%	2%	18%	79%	376
Adult Daycare Waiver	1%	1%	6%	91%	317
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	0%	0%	8%	92%	329
Independent Living Waiver	1%	0%	15%	84%	317
Structured Family Caregiver Waiver	0%	0%	7%	93%	41
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	0%	2%	30%	69%	54
Medically Fragile Adult Waiver	3%	0%	33%	64%	33
<b>MO Overall Average</b>	<b>2%</b>	<b>1%</b>	<b>13%</b>	<b>85%</b>	<b>2191</b>
<b>Weighted NCI-AD Average</b>	<b>1%</b>	<b>1%</b>	<b>13%</b>	<b>85%</b>	<b>20122</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*



**Table 92. Needs other assistive technology equipment but does not have***Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Consumer Directed Services (State Plan)	2%	1%	16%	81%	285
Agency Model Services (State Plan)	2%	1%	17%	80%	261
Aged & Disabled Waiver	1%	0%	12%	87%	260
Adult Daycare Waiver	1%	1%	13%	85%	270
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	0%	0%	4%	96%	249
Independent Living Waiver	0%	1%	28%	71%	262
Structured Family Caregiver Waiver	0%	0%	3%	97%	33
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	0%	0%	44%	56%	41
Medically Fragile Adult Waiver	0%	0%	11%	89%	28
<b>MO Overall Average</b>	<b>2%</b>	<b>1%</b>	<b>15%</b>	<b>83%</b>	<b>1696</b>
<b>Weighted NCI-AD Average</b>	<b>3%</b>	<b>2%</b>	<b>14%</b>	<b>81%</b>	<b>13670</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 93. Needs other equipment but does not have***Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Consumer Directed Services (State Plan)	3%	1%	20%	76%	314
Agency Model Services (State Plan)	5%	1%	20%	74%	273
Aged & Disabled Waiver	4%	0%	16%	80%	284
Adult Daycare Waiver	4%	0%	17%	79%	290
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	0%	0%	7%	93%	281
Independent Living Waiver	6%	0%	27%	66%	275
Structured Family Caregiver Waiver	6%	0%	14%	81%	36
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	4%	0%	39%	57%	46
Medically Fragile Adult Waiver	0%	0%	23%	77%	22
<b>MO Overall Average</b>	<b>4%</b>	<b>1%</b>	<b>19%</b>	<b>77%</b>	<b>1827</b>
<b>Weighted NCI-AD Average</b>	<b>5%</b>	<b>3%</b>	<b>22%</b>	<b>70%</b>	<b>13714</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

## *Medications*

**Table 94. Knows what prescription medications are for**

Program	Yes	Maybe, Not Sure	No	N
Consumer Directed Services (State Plan)	95%	3%	2%	318
Agency Model Services (State Plan)	90%	7%	3%	277
Aged & Disabled Waiver	86%	12%	1%	283
Adult Daycare Waiver	92%	6%	1%	211
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	53%	32%	15%	261
Independent Living Waiver	97%	3%	0%	249
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>90%</b>	<b>7%</b>	<b>3%</b>	<b>1633</b>
<b>Weighted NCI-AD Average</b>	<b>87%</b>	<b>8%</b>	<b>5%</b>	<b>14971</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 95. Takes medication to help feel less sad or depressed**

*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Consumer Directed Services (State Plan)	46%	54%	356
Agency Model Services (State Plan)	57%	43%	361
Aged & Disabled Waiver	45%	55%	355
Adult Daycare Waiver	45%	55%	320
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	72%	28%	303
Independent Living Waiver	45%	55%	310
Structured Family Caregiver Waiver	44%	56%	39
Brain Injury Waiver	n/a	n/a	n/a
AIDS Waiver	29%	71%	55
Medically Fragile Adult Waiver	36%	64%	33
<b>MO Overall Average</b>	<b>50%</b>	<b>50%</b>	<b>2139</b>
<b>Weighted NCI-AD Average</b>	<b>44%</b>	<b>56%</b>	<b>19144</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

## *Health care*

**Table 96. Has access to mental health services if they want them**

Program	Yes, Always	Usually	No, Only Sometimes or Rarely	N
Consumer Directed Services (State Plan)	91%	1%	8%	311
Agency Model Services (State Plan)	91%	1%	8%	272
Aged & Disabled Waiver	84%	5%	12%	255
Adult Daycare Waiver	89%	2%	9%	205
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	96%	2%	3%	280
Independent Living Waiver	87%	1%	12%	267
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>90%</b>	<b>2%</b>	<b>8%</b>	<b>1624</b>
<b>Weighted NCI-AD Average</b>	<b>89%</b>	<b>2%</b>	<b>10%</b>	<b>14131</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 97. Can get an appointment to see or talk to their primary care doctor when they need to***Proxy respondents were allowed for this question.*

Program	Yes, Always	Usually	No, Only Sometimes or Rarely	N
Consumer Directed Services (State Plan)	90%	5%	5%	356
Agency Model Services (State Plan)	85%	10%	5%	362
Aged & Disabled Waiver	86%	9%	5%	366
Adult Daycare Waiver	93%	3%	3%	319
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	89%	8%	3%	320
Independent Living Waiver	94%	3%	3%	310
Structured Family Caregiver Waiver	90%	7%	2%	42
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	91%	4%	6%	54
Medically Fragile Adult Waiver	91%	0%	9%	33
<b>MO Overall Average</b>	<b>88%</b>	<b>7%</b>	<b>5%</b>	<b>2170</b>
<b>Weighted NCI-AD Average</b>	<b>83%</b>	<b>11%</b>	<b>7%</b>	<b>19497</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*



**Table 98. Went to the emergency room for any reason in the past 12 months***Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Consumer Directed Services (State Plan)	46%	54%	355
Agency Model Services (State Plan)	45%	55%	355
Aged & Disabled Waiver	43%	57%	359
Adult Daycare Waiver	35%	65%	318
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	32%	68%	322
Independent Living Waiver	46%	54%	308
Structured Family Caregiver Waiver	48%	52%	42
Brain Injury Waiver	n/a	n/a	n/a
AIDS Waiver	39%	61%	56
Medically Fragile Adult Waiver	36%	64%	33
<b>MO Overall Average</b>	<b>44%</b>	<b>56%</b>	<b>2156</b>
<b>Weighted NCI-AD Average</b>	<b>43%</b>	<b>57%</b>	<b>19717</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 99. Has gone to the emergency room in the past 12 months due to falling or losing balance**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Consumer Directed Services (State Plan)	25%	75%	159
Agency Model Services (State Plan)	28%	72%	156
Aged & Disabled Waiver	31%	69%	156
Adult Daycare Waiver	19%	81%	111
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	23%	77%	101
Independent Living Waiver	12%	88%	141
Structured Family Caregiver Waiver	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a
AIDS Waiver	9%	91%	22
Medically Fragile Adult Waiver	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>26%</b>	<b>74%</b>	<b>881</b>
<b>Weighted NCI-AD Average</b>	<b>26%</b>	<b>74%</b>	<b>8702</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 100. Has gone to the emergency room in the past 12 months due to tooth or mouth pain**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Consumer Directed Services (State Plan)	3%	97%	155
Agency Model Services (State Plan)	2%	98%	154
Aged & Disabled Waiver	1%	99%	154
Adult Daycare Waiver	4%	96%	111
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	5%	95%	101
Independent Living Waiver	2%	98%	140
Structured Family Caregiver Waiver	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a
AIDS Waiver	0%	100%	22
Medically Fragile Adult Waiver	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>3%</b>	<b>97%</b>	<b>871</b>
<b>Weighted NCI-AD Average</b>	<b>3%</b>	<b>97%</b>	<b>8675</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 101. Has gone to the emergency room in the past 12 months due to not being able to see their primary care physician**

*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Consumer Directed Services (State Plan)	7%	93%	158
Agency Model Services (State Plan)	6%	94%	154
Aged & Disabled Waiver	3%	97%	156
Adult Daycare Waiver	5%	95%	110
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	2%	98%	99
Independent Living Waiver	4%	96%	142
Structured Family Caregiver Waiver	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a
AIDS Waiver	14%	86%	22
Medically Fragile Adult Waiver	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>6%</b>	<b>94%</b>	<b>875</b>
<b>Weighted NCI-AD Average</b>	<b>11%</b>	<b>89%</b>	<b>8647</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 102. Had a physical exam or wellness visit in the past 12 months**

*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Consumer Directed Services (State Plan)	86%	14%	346
Agency Model Services (State Plan)	85%	15%	351
Aged & Disabled Waiver	84%	16%	352
Adult Daycare Waiver	90%	10%	312
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	81%	19%	305
Independent Living Waiver	88%	12%	313
Structured Family Caregiver Waiver	93%	7%	41
Brain Injury Waiver	n/a	n/a	n/a
AIDS Waiver	85%	15%	55
Medically Fragile Adult Waiver	94%	6%	33
<b>MO Overall Average</b>	<b>86%</b>	<b>14%</b>	<b>2116</b>
<b>Weighted NCI-AD Average</b>	<b>83%</b>	<b>17%</b>	<b>19364</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 103. Had a hearing exam in the past 4 years***Proxy respondents were allowed for this question.*

Program	5 Years Ago or More	3-4 Years Ago	1-2 Years Ago	Past Year	Has Not Had One	N
Consumer Directed Services (State Plan)	28%	5%	9%	14%	43%	270
Agency Model Services (State Plan)	29%	6%	11%	12%	42%	257
Aged & Disabled Waiver	20%	7%	14%	16%	42%	269
Adult Daycare Waiver	26%	6%	11%	13%	44%	254
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	20%	5%	11%	19%	45%	187
Independent Living Waiver	25%	5%	9%	17%	44%	241
Structured Family Caregiver Waiver	23%	0%	9%	5%	64%	22
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	19%	2%	16%	14%	49%	43
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>26%</b>	<b>6%</b>	<b>10%</b>	<b>14%</b>	<b>43%</b>	<b>1568</b>
<b>Weighted NCI-AD Average</b>	<b>25%</b>	<b>9%</b>	<b>17%</b>	<b>19%</b>	<b>30%</b>	<b>14960</b>

*Table note: Brain Injury Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 104. Had a vision exam in the past year**

*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Consumer Directed Services (State Plan)	66%	34%	353
Agency Model Services (State Plan)	60%	40%	352
Aged & Disabled Waiver	59%	41%	351
Adult Daycare Waiver	68%	32%	312
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	79%	21%	311
Independent Living Waiver	62%	38%	310
Structured Family Caregiver Waiver	55%	45%	40
Brain Injury Waiver	n/a	n/a	n/a
AIDS Waiver	33%	67%	55
Medically Fragile Adult Waiver	39%	61%	31
<b>MO Overall Average</b>	<b>64%</b>	<b>36%</b>	<b>2123</b>
<b>Weighted NCI-AD Average</b>	<b>58%</b>	<b>42%</b>	<b>19308</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 105. Had a dental visit in the past 12 months***Proxy respondents were allowed for this question.*

Program	Yes	No	N
Consumer Directed Services (State Plan)	49%	51%	348
Agency Model Services (State Plan)	43%	57%	347
Aged & Disabled Waiver	34%	66%	346
Adult Daycare Waiver	57%	43%	314
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	52%	48%	304
Independent Living Waiver	54%	46%	308
Structured Family Caregiver Waiver	35%	65%	40
Brain Injury Waiver	n/a	n/a	n/a
AIDS Waiver	43%	57%	53
Medically Fragile Adult Waiver	39%	61%	31
<b>MO Overall Average</b>	<b>45%</b>	<b>55%</b>	<b>2099</b>
<b>Weighted NCI-AD Average</b>	<b>46%</b>	<b>54%</b>	<b>18881</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*



**Table 106. Had a flu shot in the past 12 months**

*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Consumer Directed Services (State Plan)	51%	49%	347
Agency Model Services (State Plan)	56%	44%	352
Aged & Disabled Waiver	65%	35%	351
Adult Daycare Waiver	60%	40%	311
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	84%	16%	307
Independent Living Waiver	50%	50%	306
Structured Family Caregiver Waiver	55%	45%	38
Brain Injury Waiver	n/a	n/a	n/a
AIDS Waiver	58%	42%	53
Medically Fragile Adult Waiver	53%	47%	30
<b>MO Overall Average</b>	<b>57%</b>	<b>43%</b>	<b>2103</b>
<b>Weighted NCI-AD Average</b>	<b>65%</b>	<b>35%</b>	<b>19237</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 107. Received the COVID-19 Vaccine**

*Proxy respondents were allowed for this question.*

Program	Fully Vaccinated and Received at Least One Booster	Fully Vaccinated, but Not Received a Booster	Partially Vaccinated	Not Vaccinated at All	N
Consumer Directed Services (State Plan)	45%	13%	12%	30%	350
Agency Model Services (State Plan)	44%	13%	11%	32%	353
Aged & Disabled Waiver	47%	13%	8%	32%	354
Adult Daycare Waiver	57%	8%	12%	23%	310
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	74%	8%	7%	10%	309
Independent Living Waiver	44%	8%	14%	34%	307
Structured Family Caregiver Waiver	36%	8%	18%	38%	39
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	44%	9%	13%	33%	54
Medically Fragile Adult Waiver	34%	3%	19%	44%	32
<b>MO Overall Average</b>	<b>47%</b>	<b>12%</b>	<b>11%</b>	<b>30%</b>	<b>2116</b>
<b>Weighted NCI-AD Average</b>	<b>62%</b>	<b>13%</b>	<b>4%</b>	<b>21%</b>	<b>19331</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*



**Table 108. Has access to healthy foods when they want them**

*Proxy respondents were allowed for this question.*

Program	Yes, Often	Sometimes	No	N
Consumer Directed Services (State Plan)	86%	11%	3%	364
Agency Model Services (State Plan)	81%	13%	6%	368
Aged & Disabled Waiver	91%	6%	3%	373
Adult Daycare Waiver	87%	8%	5%	323
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	89%	6%	5%	331
Independent Living Waiver	85%	10%	5%	316
Structured Family Caregiver Waiver	100%	0%	0%	40
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	88%	6%	6%	49
Medically Fragile Adult Waiver	89%	4%	7%	27
<b>MO Overall Average</b>	<b>86%</b>	<b>10%</b>	<b>4%</b>	<b>2199</b>
<b>Weighted NCI-AD Average</b>	<b>86%</b>	<b>9%</b>	<b>5%</b>	<b>19981</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 109. Overall Health**

*Proxy respondents were allowed for this question.*

Program	Excellent	Very Good	Good	Fair	Poor	N
Consumer Directed Services (State Plan)	1%	2%	24%	51%	22%	359
Agency Model Services (State Plan)	2%	10%	27%	37%	24%	369
Aged & Disabled Waiver	3%	8%	26%	43%	20%	371
Adult Daycare Waiver	4%	14%	26%	44%	12%	325
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	9%	21%	39%	25%	6%	324
Independent Living Waiver	4%	9%	35%	31%	22%	318
Structured Family Caregiver Waiver	2%	19%	38%	26%	14%	42
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	11%	14%	38%	25%	13%	56
Medically Fragile Adult Waiver	3%	27%	42%	21%	6%	33
<b>MO Overall Average</b>	<b>2%</b>	<b>7%</b>	<b>26%</b>	<b>44%</b>	<b>21%</b>	<b>2204</b>
<b>Weighted NCI-AD Average</b>	<b>3%</b>	<b>11%</b>	<b>31%</b>	<b>39%</b>	<b>17%</b>	<b>20003</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 110. Health compared to 12 months ago***Proxy respondents were allowed for this question.*

Program	Much Better	Somewhat Better	About the Same	Somewhat Worse	Much Worse	N
Consumer Directed Services (State Plan)	4%	15%	47%	29%	6%	363
Agency Model Services (State Plan)	5%	16%	49%	23%	7%	371
Aged & Disabled Waiver	5%	13%	51%	25%	6%	372
Adult Daycare Waiver	4%	9%	64%	20%	2%	323
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	6%	27%	55%	12%	1%	321
Independent Living Waiver	4%	14%	50%	25%	6%	319
Structured Family Caregiver Waiver	5%	21%	33%	38%	2%	42
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	4%	11%	68%	13%	5%	56
Medically Fragile Adult Waiver	3%	22%	47%	28%	0%	32
<b>MO Overall Average</b>	<b>4%</b>	<b>15%</b>	<b>49%</b>	<b>26%</b>	<b>6%</b>	<b>2207</b>
<b>Weighted NCI-AD Average</b>	<b>7%</b>	<b>15%</b>	<b>48%</b>	<b>23%</b>	<b>7%</b>	<b>19996</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 111. In the past 12 months, forgets things more often than before***Proxy respondents were allowed for this question.*

Program	Yes	No	N
Consumer Directed Services (State Plan)	40%	60%	360
Agency Model Services (State Plan)	46%	54%	356
Aged & Disabled Waiver	49%	51%	362
Adult Daycare Waiver	30%	70%	311
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	28%	72%	322
Independent Living Waiver	29%	71%	308
Structured Family Caregiver Waiver	71%	29%	38
Brain Injury Waiver	n/a	n/a	n/a
AIDS Waiver	14%	86%	43
Medically Fragile Adult Waiver	4%	96%	26
<b>MO Overall Average</b>	<b>42%</b>	<b>58%</b>	<b>2133</b>
<b>Weighted NCI-AD Average</b>	<b>48%</b>	<b>52%</b>	<b>19463</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 112. Has discussed forgetting things with a doctor or a nurse (if they have been forgetting things more often in the past 12 months)**

*Proxy respondents were allowed for this question.*

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Consumer Directed Services (State Plan)	62%	38%	143
Agency Model Services (State Plan)	65%	35%	158
Aged & Disabled Waiver	65%	35%	172
Adult Daycare Waiver	65%	35%	94
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	56%	44%	88
Independent Living Waiver	70%	30%	88
Structured Family Caregiver Waiver	93%	7%	27
Brain Injury Waiver	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>63%</b>	<b>37%</b>	<b>776</b>
<b>Weighted NCI-AD Average</b>	<b>67%</b>	<b>33%</b>	<b>8996</b>

*Table note: AIDS Waiver, Medically Fragile Adult Waiver, Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*



**Table 113. Amount of physical activity per week***Proxy respondents were allowed for this question.*

Program	Does Not Exercise	Less Than One hour	One to Two Hours	More Than Two Hours	N
Consumer Directed Services (State Plan)	24%	23%	24%	30%	355
Agency Model Services (State Plan)	33%	23%	18%	26%	367
Aged & Disabled Waiver	35%	24%	22%	19%	368
Adult Daycare Waiver	13%	18%	27%	42%	318
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	18%	20%	26%	36%	325
Independent Living Waiver	24%	18%	24%	33%	311
Structured Family Caregiver Waiver	14%	29%	36%	21%	42
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	33%	7%	20%	40%	55
Medically Fragile Adult Waiver	30%	18%	36%	15%	33
<b>MO Overall Average</b>	<b>27%</b>	<b>23%</b>	<b>22%</b>	<b>27%</b>	<b>2181</b>
<b>Weighted NCI-AD Average</b>	<b>30%</b>	<b>21%</b>	<b>21%</b>	<b>27%</b>	<b>19701</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 114. Often feels lonely**

Program	Yes, Often	Sometimes	Not Often, Never or Almost Never	N
Consumer Directed Services (State Plan)	14%	38%	49%	278
Agency Model Services (State Plan)	24%	41%	34%	258
Aged & Disabled Waiver	16%	36%	47%	257
Adult Daycare Waiver	11%	42%	47%	188
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	14%	38%	47%	245
Independent Living Waiver	12%	36%	52%	228
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>16%</b>	<b>38%</b>	<b>45%</b>	<b>1486</b>
<b>Weighted NCI-AD Average</b>	<b>21%</b>	<b>31%</b>	<b>48%</b>	<b>15084</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

## *Affordability*

**Table 115. Ever has to skip meals due to financial worries***Proxy respondents were allowed for this question.*

Program	Yes, often	Sometimes	No	N
Consumer Directed Services (State Plan)	6%	16%	78%	362
Agency Model Services (State Plan)	8%	14%	78%	367
Aged & Disabled Waiver	4%	6%	90%	371
Adult Daycare Waiver	7%	9%	84%	324
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	2%	1%	97%	330
Independent Living Waiver	6%	13%	81%	316
Structured Family Caregiver Waiver	2%	0%	98%	42
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	0%	2%	98%	49
Medically Fragile Adult Waiver	10%	3%	86%	29
<b>MO Overall Average</b>	<b>6%</b>	<b>13%</b>	<b>82%</b>	<b>2198</b>
<b>Weighted NCI-AD Average</b>	<b>5%</b>	<b>8%</b>	<b>87%</b>	<b>19965</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*



**Table 116. They or someone else has concerns about falling or being unstable**

*Proxy respondents were allowed for this question.*

Program	Yes, often	Sometimes	No	N
Consumer Directed Services (State Plan)	32%	23%	45%	368
Agency Model Services (State Plan)	33%	25%	41%	372
Aged & Disabled Waiver	34%	26%	41%	385
Adult Daycare Waiver	24%	18%	57%	330
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	18%	11%	71%	336
Independent Living Waiver	23%	13%	65%	319
Structured Family Caregiver Waiver	14%	40%	47%	43
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	20%	7%	73%	56
Medically Fragile Adult Waiver	18%	12%	71%	34
<b>MO Overall Average</b>	<b>32%</b>	<b>23%</b>	<b>46%</b>	<b>2251</b>
<b>Weighted NCI-AD Average</b>	<b>37%</b>	<b>16%</b>	<b>47%</b>	<b>20478</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 117. Has worked with someone to reduce risk of falls (if someone has concerns about them falling or being unstable)**

*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Consumer Directed Services (State Plan)	85%	16%	200
Agency Model Services (State Plan)	71%	29%	214
Aged & Disabled Waiver	84%	16%	223
Adult Daycare Waiver	85%	15%	138
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	92%	8%	97
Independent Living Waiver	93%	7%	111
Structured Family Caregiver Waiver	100%	0%	23
Brain Injury Waiver	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>82%</b>	<b>18%</b>	<b>1034</b>
<b>Weighted NCI-AD Average</b>	<b>81%</b>	<b>19%</b>	<b>11285</b>

*Table note: Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 118. Able to get to safety quickly in case of an emergency**

*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Consumer Directed Services (State Plan)	94%	6%	357
Agency Model Services (State Plan)	91%	9%	361
Aged & Disabled Waiver	92%	8%	364
Adult Daycare Waiver	95%	5%	313
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	99%	1%	329
Independent Living Waiver	88%	12%	306
Structured Family Caregiver Waiver	98%	2%	41
Brain Injury Waiver	n/a	n/a	n/a
AIDS Waiver	95%	5%	56
Medically Fragile Adult Waiver	91%	9%	33
<b>MO Overall Average</b>	<b>93%</b>	<b>7%</b>	<b>2168</b>
<b>Weighted NCI-AD Average</b>	<b>88%</b>	<b>12%</b>	<b>19346</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*



**Table 119. Knows who to talk to if they are mistreated, hurt, disrespected by others**

<b>Program</b>	<b>Yes</b>	<b>Maybe, Not Sure</b>	<b>No</b>	<b>N</b>
Consumer Directed Services (State Plan)	86%	5%	9%	326
Agency Model Services (State Plan)	81%	5%	14%	280
Aged & Disabled Waiver	78%	6%	16%	295
Adult Daycare Waiver	87%	6%	8%	218
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	62%	30%	8%	293
Independent Living Waiver	79%	16%	5%	270
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>82%</b>	<b>7%</b>	<b>11%</b>	<b>1717</b>
<b>Weighted NCI-AD Average</b>	<b>81%</b>	<b>4%</b>	<b>15%</b>	<b>15605</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 120. Are ever worried for the security of their personal belongings**

Program	Yes at Least Sometimes	No, Never	N
Consumer Directed Services (State Plan)	7%	93%	329
Agency Model Services (State Plan)	16%	84%	290
Aged & Disabled Waiver	12%	88%	301
Adult Daycare Waiver	8%	92%	217
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	20%	80%	299
Independent Living Waiver	4%	96%	272
Structured Family Caregiver Waiver	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>10%</b>	<b>90%</b>	<b>1743</b>
<b>Weighted NCI-AD Average</b>	<b>14%</b>	<b>86%</b>	<b>15812</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 121. Someone used or took their money without their permission in the past 12 months**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Consumer Directed Services (State Plan)	5%	95%	330
Agency Model Services (State Plan)	7%	93%	288
Aged & Disabled Waiver	6%	94%	300
Adult Daycare Waiver	5%	95%	219
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	4%	96%	297
Independent Living Waiver	4%	96%	271
Structured Family Caregiver Waiver	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>5%</b>	<b>95%</b>	<b>1740</b>
<b>Weighted NCI-AD Average</b>	<b>6%</b>	<b>94%</b>	<b>15768</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 122. Feels safe around people who are paid to help them**

Program	Yes, All Paid Support Workers, Always	No, Not All Workers, or Not Always	N
Consumer Directed Services (State Plan)	100%	0%	208
Agency Model Services (State Plan)	96%	4%	224
Aged & Disabled Waiver	98%	2%	198
Adult Daycare Waiver	100%	0%	133
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	98%	2%	181
Independent Living Waiver	98%	2%	176
Structured Family Caregiver Waiver	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>98%</b>	<b>2%</b>	<b>1133</b>
<b>Weighted NCI-AD Average</b>	<b>98%</b>	<b>2%</b>	<b>9305</b>

*Table note: Structured Family Caregiver Waiver, AIDS Waiver, Medically Fragile Adult Waiver, Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

## *Rights and Respect*

**Table 123. Gets information about services in their preferred language (if preferred language is not English)**

*Proxy respondents were allowed for this question.*

Program	Yes, All Information	Some Information	No	N
Consumer Directed Services (State Plan)	n/a	n/a	n/a	n/a
Agency Model Services (State Plan)	n/a	n/a	n/a	n/a
Aged & Disabled Waiver	n/a	n/a	n/a	n/a
Adult Daycare Waiver	n/a	n/a	n/a	n/a
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	n/a	n/a	n/a	n/a
Independent Living Waiver	n/a	n/a	n/a	n/a
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>84%</b>	<b>2%</b>	<b>14%</b>	<b>30</b>
<b>Weighted NCI-AD Average</b>	<b>49%</b>	<b>36%</b>	<b>15%</b>	<b>1413</b>

*Table note: Consumer Directed Services (State Plan), Agency Model Services (State Plan), Aged & Disabled Waiver, Adult Daycare Waiver, Independent Living Waiver, AIDS Waiver, Residential Care Facility/Assisted Living Facility Personal Care (State Plan), Structured Family Caregiver Waiver, Brain Injury Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 124. Services and supports are delivered in a way that is respectful of their culture**

<b>Program</b>	<b>Yes</b>	<b>Sometimes, or Some Services</b>	<b>No</b>	<b>N</b>
Consumer Directed Services (State Plan)	98%	1%	1%	325
Agency Model Services (State Plan)	95%	2%	2%	282
Aged & Disabled Waiver	97%	1%	2%	276
Adult Daycare Waiver	99%	0%	0%	210
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	95%	4%	2%	285
Independent Living Waiver	97%	2%	2%	263
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>97%</b>	<b>2%</b>	<b>1%</b>	<b>1673</b>
<b>Weighted NCI-AD Average</b>	<b>95%</b>	<b>3%</b>	<b>2%</b>	<b>13874</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 125. People who are paid to help them treat them with respect**

Program	Yes, All Paid Support Workers, Always or Almost Always	Some or Usually	No, Never or Rarely	N
Consumer Directed Services (State Plan)	97%	3%	0%	208
Agency Model Services (State Plan)	87%	10%	3%	222
Aged & Disabled Waiver	93%	4%	3%	199
Adult Daycare Waiver	100%	0%	0%	132
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	95%	5%	0%	182
Independent Living Waiver	97%	2%	1%	175
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>94%</b>	<b>5%</b>	<b>1%</b>	<b>1131</b>
<b>Weighted NCI-AD Average</b>	<b>93%</b>	<b>6%</b>	<b>1%</b>	<b>9300</b>

*Table note: Structured Family Caregiver Waiver, AIDS Waiver, Medically Fragile Adult Waiver, Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*



**Table 126. Others ask before coming into their home/room (if living in a group setting)**

Program	Yes, Always	Usually, but Not Always	Sometimes, Rarely, or Never	N
Consumer Directed Services (State Plan)	n/a	n/a	n/a	n/a
Agency Model Services (State Plan)	n/a	n/a	n/a	n/a
Aged & Disabled Waiver	n/a	n/a	n/a	n/a
Adult Daycare Waiver	n/a	n/a	n/a	n/a
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	78%	17%	4%	299
Independent Living Waiver	n/a	n/a	n/a	n/a
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>80%</b>	<b>16%</b>	<b>4%</b>	<b>309</b>
<b>Weighted NCI-AD Average</b>	<b>75%</b>	<b>16%</b>	<b>9%</b>	<b>2947</b>

*Table note: Consumer Directed Services (State Plan), Agency Model Services (State Plan), Aged & Disabled Waiver, Adult Daycare Waiver, AIDS Waiver, Independent Living Waiver, Structured Family Caregiver Waiver, Brain Injury Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 127. Able to lock doors to room (if living in a group setting)**

Program	Yes	No	N
Consumer Directed Services (State Plan)	n/a	n/a	n/a
Agency Model Services (State Plan)	n/a	n/a	n/a
Aged & Disabled Waiver	n/a	n/a	n/a
Adult Daycare Waiver	n/a	n/a	n/a
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	36%	64%	296
Independent Living Waiver	n/a	n/a	n/a
Structured Family Caregiver Waiver	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>37%</b>	<b>63%</b>	<b>306</b>
<b>Weighted NCI-AD Average</b>	<b>53%</b>	<b>47%</b>	<b>2841</b>

*Table note: Consumer Directed Services (State Plan), Agency Model Services (State Plan), Aged & Disabled Waiver, Adult Daycare Waiver, AIDS Waiver, Independent Living Waiver, Structured Family Caregiver Waiver, Brain Injury Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 128. Has enough privacy where lives (if living in a group setting)**

<b>Program</b>	<b>Yes, Always</b>	<b>Usually, but Not Always</b>	<b>Sometimes, Rarely, or Never</b>	<b>N</b>
Consumer Directed Services (State Plan)	n/a	n/a	n/a	n/a
Agency Model Services (State Plan)	n/a	n/a	n/a	n/a
Aged & Disabled Waiver	n/a	n/a	n/a	n/a
Adult Daycare Waiver	n/a	n/a	n/a	n/a
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	80%	10%	10%	301
Independent Living Waiver	n/a	n/a	n/a	n/a
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>77%</b>	<b>11%</b>	<b>11%</b>	<b>311</b>
<b>Weighted NCI-AD Average</b>	<b>75%</b>	<b>16%</b>	<b>9%</b>	<b>2944</b>

*Table note: Consumer Directed Services (State Plan), Agency Model Services (State Plan), Aged & Disabled Waiver, Adult Daycare Waiver, AIDS Waiver, Independent Living Waiver, Structured Family Caregiver Waiver, Brain Injury Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 129. Can have visitors at any time (if living in a group setting)**

Program	Yes	No	N
Consumer Directed Services (State Plan)	n/a	n/a	n/a
Agency Model Services (State Plan)	n/a	n/a	n/a
Aged & Disabled Waiver	n/a	n/a	n/a
Adult Daycare Waiver	n/a	n/a	n/a
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	68%	32%	282
Independent Living Waiver	n/a	n/a	n/a
Structured Family Caregiver Waiver	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>70%</b>	<b>30%</b>	<b>292</b>
<b>Weighted NCI-AD Average</b>	<b>81%</b>	<b>19%</b>	<b>2838</b>

*Table note: Consumer Directed Services (State Plan), Agency Model Services (State Plan), Aged & Disabled Waiver, Adult Daycare Waiver, AIDS Waiver, Independent Living Waiver, Structured Family Caregiver Waiver, Brain Injury Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 130. Can get something to eat or grab a snack anytime they (if living in a group setting)**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Consumer Directed Services (State Plan)	n/a	n/a	n/a
Agency Model Services (State Plan)	n/a	n/a	n/a
Aged & Disabled Waiver	n/a	n/a	n/a
Adult Daycare Waiver	n/a	n/a	n/a
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	90%	10%	294
Independent Living Waiver	n/a	n/a	n/a
Structured Family Caregiver Waiver	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>88%</b>	<b>12%</b>	<b>304</b>
<b>Weighted NCI-AD Average</b>	<b>87%</b>	<b>13%</b>	<b>2890</b>

*Table note: Consumer Directed Services (State Plan), Agency Model Services (State Plan), Aged & Disabled Waiver, Adult Daycare Waiver, AIDS Waiver, Independent Living Waiver, Structured Family Caregiver Waiver, Brain Injury Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

## *Person-Centered Planning (State Optional Module)*

**Table 131. Very or fully involved in making decisions about what is in the service plan**

Program	Very or Fully Involved	Somewhat	Very Little	Not at All	N
Consumer Directed Services (State Plan)	87%	12%	1%	1%	176
Agency Model Services (State Plan)	84%	13%	3%	1%	135
Aged & Disabled Waiver	79%	17%	3%	2%	120
Adult Daycare Waiver	92%	5%	3%	1%	107
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	59%	31%	9%	1%	118
Independent Living Waiver	90%	8%	1%	2%	180
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>84%</b>	<b>14%</b>	<b>2%</b>	<b>1%</b>	<b>860</b>
<b>Weighted NCI-AD Average</b>	<b>84%</b>	<b>14%</b>	<b>2%</b>	<b>1%</b>	<b>5802</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 132. Remembers their last service planning meeting**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Consumer Directed Services (State Plan)	51%	49%	266
Agency Model Services (State Plan)	48%	52%	223
Aged & Disabled Waiver	47%	53%	209
Adult Daycare Waiver	41%	59%	184
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	36%	64%	197
Independent Living Waiver	67%	33%	236
Structured Family Caregiver Waiver	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>49%</b>	<b>51%</b>	<b>1342</b>
<b>Weighted NCI-AD Average</b>	<b>62%</b>	<b>38%</b>	<b>9694</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*



**Table 133. Service planning meeting took place at a time that was good for them**

Program	Yes	No	N
Consumer Directed Services (State Plan)	99%	1%	135
Agency Model Services (State Plan)	98%	2%	108
Aged & Disabled Waiver	100%	0%	98
Adult Daycare Waiver	100%	0%	75
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	99%	1%	69
Independent Living Waiver	99%	1%	156
Structured Family Caregiver Waiver	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>99%</b>	<b>1%</b>	<b>661</b>
<b>Weighted NCI-AD Average</b>	<b>99%</b>	<b>1%</b>	<b>6055</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 134. Service planning meeting took place in a place that was good for them**

<b>Program</b>	<b>Yes</b>	<b>No</b>	<b>N</b>
Consumer Directed Services (State Plan)	99%	1%	135
Agency Model Services (State Plan)	99%	1%	108
Aged & Disabled Waiver	100%	0%	99
Adult Daycare Waiver	100%	0%	75
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	99%	1%	69
Independent Living Waiver	99%	1%	157
Structured Family Caregiver Waiver	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>99%</b>	<b>1%</b>	<b>663</b>
<b>Weighted NCI-AD Average</b>	<b>99%</b>	<b>1%</b>	<b>6060</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 135. Service planning meeting included the people they wanted to be there**

Program	Yes	Some People	No	N
Consumer Directed Services (State Plan)	95%	1%	5%	133
Agency Model Services (State Plan)	99%	0%	1%	104
Aged & Disabled Waiver	98%	1%	1%	95
Adult Daycare Waiver	97%	0%	3%	74
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	99%	0%	1%	68
Independent Living Waiver	100%	0%	0%	156
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>96%</b>	<b>1%</b>	<b>3%</b>	<b>650</b>
<b>Weighted NCI-AD Average</b>	<b>96%</b>	<b>1%</b>	<b>3%</b>	<b>6010</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 136. People at the service planning meeting listened to needs and preferences**

<b>Program</b>	<b>Completely</b>	<b>Mostly</b>	<b>Somewhat</b>	<b>Very Little</b>	<b>Not at All</b>	<b>N</b>
Consumer Directed Services (State Plan)	90%	6%	3%	1%	0%	136
Agency Model Services (State Plan)	79%	18%	2%	1%	0%	106
Aged & Disabled Waiver	87%	8%	4%	0%	1%	97
Adult Daycare Waiver	91%	4%	4%	1%	0%	75
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	74%	14%	9%	3%	0%	69
Independent Living Waiver	90%	9%	0%	1%	0%	156
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>87%</b>	<b>9%</b>	<b>3%</b>	<b>1%</b>	<b>0%</b>	<b>659</b>
<b>Weighted NCI-AD Average</b>	<b>77%</b>	<b>16%</b>	<b>5%</b>	<b>2%</b>	<b>1%</b>	<b>6045</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 137. Received a copy of the service plan after the service planning meeting**

Program	Yes	No	N
Consumer Directed Services (State Plan)	85%	15%	109
Agency Model Services (State Plan)	85%	15%	82
Aged & Disabled Waiver	88%	12%	74
Adult Daycare Waiver	81%	19%	63
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	82%	18%	57
Independent Living Waiver	89%	11%	149
Structured Family Caregiver Waiver	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>86%</b>	<b>14%</b>	<b>553</b>
<b>Weighted NCI-AD Average</b>	<b>91%</b>	<b>9%</b>	<b>4642</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 138. Current service plan reflects what was talked about at the service plan meeting**

Program	Yes, Completely	Yes, In Part	No	N
Consumer Directed Services (State Plan)	97%	3%	0%	109
Agency Model Services (State Plan)	87%	12%	1%	77
Aged & Disabled Waiver	90%	10%	0%	78
Adult Daycare Waiver	97%	3%	0%	63
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	96%	4%	0%	57
Independent Living Waiver	95%	4%	1%	147
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>94%</b>	<b>6%</b>	<b>0%</b>	<b>550</b>
<b>Weighted NCI-AD Average</b>	<b>90%</b>	<b>8%</b>	<b>2%</b>	<b>4658</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 139. Choices and preferences are reflected in current service plan**

<b>Program</b>	<b>Yes, All/Completely</b>	<b>Yes, Some/In Part</b>	<b>No</b>	<b>N</b>
Consumer Directed Services (State Plan)	89%	10%	1%	172
Agency Model Services (State Plan)	78%	19%	3%	131
Aged & Disabled Waiver	85%	13%	2%	120
Adult Daycare Waiver	92%	8%	0%	113
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	86%	14%	1%	111
Independent Living Waiver	93%	5%	2%	179
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>86%</b>	<b>13%</b>	<b>1%</b>	<b>849</b>
<b>Weighted NCI-AD Average</b>	<b>87%</b>	<b>11%</b>	<b>2%</b>	<b>5594</b>

*Table note: Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

## Self-Direction

*Note: all but one item in this section- 'Uses self-directed supports option' (Table 140) is part of a state option module.*



**Table 140. Uses self-directed supports option**

*Information may only come from existing records; this differs from previous years as those indicated as “Don’t Know” are not included in the reporting of the measure.*

Program	Yes	No	N
Consumer Directed Services (State Plan)	99%	1%	385
Agency Model Services (State Plan)	0%	100%	390
Aged & Disabled Waiver	0%	100%	399
Adult Daycare Waiver	0%	100%	337
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	0%	100%	342
Independent Living Waiver	0%	100%	328
Structured Family Caregiver Waiver	0%	100%	45
Brain Injury Waiver	n/a	n/a	n/a
AIDS Waiver	0%	100%	56
Medically Fragile Adult Waiver	0%	100%	35
<b>MO Overall Average</b>	<b>49%</b>	<b>51%</b>	<b>2325</b>
<b>Weighted NCI-AD Average</b>	<b>30%</b>	<b>70%</b>	<b>16483</b>

*Table note: Brain Injury Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 141. Makes decisions about services that are self directed**

*Proxy respondents were allowed for this question.*

Program	Decisions About What Services Are Received Are Made by a Case Manager or Another Professional Employed by the State	Family or Friend Makes Decision, Person Does Not Have Input	Person Has Input, and Family or Friend Helps	Person Mostly Makes Decisions	N
Consumer Directed Services (State Plan)	1%	3%	17%	79%	306
Agency Model Services (State Plan)	n/a	n/a	n/a	n/a	n/a
Aged & Disabled Waiver	n/a	n/a	n/a	n/a	n/a
Adult Daycare Waiver	n/a	n/a	n/a	n/a	n/a
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	n/a	n/a	n/a	n/a	n/a
Independent Living Waiver	n/a	n/a	n/a	n/a	n/a
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>1%</b>	<b>3%</b>	<b>17%</b>	<b>79%</b>	<b>306</b>
<b>Weighted NCI-AD Average</b>	<b>2%</b>	<b>9%</b>	<b>25%</b>	<b>64%</b>	<b>1787</b>

*Table note: Agency Model Services (State Plan), Aged & Disabled Waiver, Adult Daycare Waiver, Residential Care Facility/Assisted Living Facility Personal Care (State Plan), Independent Living Waiver, Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 142. Has enough help deciding how to direct services, like making decisions about how and when services are received***Proxy respondents were allowed for this question.*

Program	Yes	Sometimes	No	N
Consumer Directed Services (State Plan)	92%	1%	7%	234
Agency Model Services (State Plan)	n/a	n/a	n/a	n/a
Aged & Disabled Waiver	n/a	n/a	n/a	n/a
Adult Daycare Waiver	n/a	n/a	n/a	n/a
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	n/a	n/a	n/a	n/a
Independent Living Waiver	n/a	n/a	n/a	n/a
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>92%</b>	<b>1%</b>	<b>7%</b>	<b>234</b>
<b>Weighted NCI-AD Average</b>	<b>93%</b>	<b>2%</b>	<b>5%</b>	<b>1354</b>

*Table note: Agency Model Services (State Plan), Aged & Disabled Waiver, Adult Daycare Waiver, Residential Care Facility/Assisted Living Facility Personal Care (State Plan), Independent Living Waiver, Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 143. Can make changes to the services and supports you self-direct if needed**

*Proxy respondents were allowed for this question.*

Program	Yes	In-Between	No	N
Consumer Directed Services (State Plan)	93%	4%	3%	232
Agency Model Services (State Plan)	n/a	n/a	n/a	n/a
Aged & Disabled Waiver	n/a	n/a	n/a	n/a
Adult Daycare Waiver	n/a	n/a	n/a	n/a
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	n/a	n/a	n/a	n/a
Independent Living Waiver	n/a	n/a	n/a	n/a
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>93%</b>	<b>4%</b>	<b>3%</b>	<b>232</b>
<b>Weighted NCI-AD Average</b>	<b>94%</b>	<b>4%</b>	<b>3%</b>	<b>1341</b>

*Table note: Agency Model Services (State Plan), Aged & Disabled Waiver, Adult Daycare Waiver, Residential Care Facility/Assisted Living Facility Personal Care (State Plan), Independent Living Waiver, Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 144. Has the amount of control wanted with the services that are self-directed**

*Proxy respondents were allowed for this question.*

Program	Yes	In-Between	No	N
Consumer Directed Services (State Plan)	91%	6%	3%	234
Agency Model Services (State Plan)	n/a	n/a	n/a	n/a
Aged & Disabled Waiver	n/a	n/a	n/a	n/a
Adult Daycare Waiver	n/a	n/a	n/a	n/a
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	n/a	n/a	n/a	n/a
Independent Living Waiver	n/a	n/a	n/a	n/a
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>91%</b>	<b>6%</b>	<b>3%</b>	<b>234</b>
<b>Weighted NCI-AD Average</b>	<b>91%</b>	<b>5%</b>	<b>4%</b>	<b>1359</b>

*Table note: Agency Model Services (State Plan), Aged & Disabled Waiver, Adult Daycare Waiver, Residential Care Facility/Assisted Living Facility Personal Care (State Plan), Independent Living Waiver, Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 145. Services and supports wanted to self direct are always available**

*Proxy respondents were allowed for this question.*

Program	Yes	Sometimes	No	N
Consumer Directed Services (State Plan)	81%	10%	9%	230
Agency Model Services (State Plan)	n/a	n/a	n/a	n/a
Aged & Disabled Waiver	n/a	n/a	n/a	n/a
Adult Daycare Waiver	n/a	n/a	n/a	n/a
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	n/a	n/a	n/a	n/a
Independent Living Waiver	n/a	n/a	n/a	n/a
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>81%</b>	<b>10%</b>	<b>9%</b>	<b>230</b>
<b>Weighted NCI-AD Average</b>	<b>84%</b>	<b>9%</b>	<b>7%</b>	<b>1335</b>

*Table note: Agency Model Services (State Plan), Aged & Disabled Waiver, Adult Daycare Waiver, Residential Care Facility/Assisted Living Facility Personal Care (State Plan), Independent Living Waiver, Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 146. Gets information about budget and services from the financial management service (FMS)**

*Proxy respondents were allowed for this question.*

Program	Yes	Maybe, Not Sure	No	N
Consumer Directed Services (State Plan)	37%	18%	46%	216
Agency Model Services (State Plan)	n/a	n/a	n/a	n/a
Aged & Disabled Waiver	n/a	n/a	n/a	n/a
Adult Daycare Waiver	n/a	n/a	n/a	n/a
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	n/a	n/a	n/a	n/a
Independent Living Waiver	n/a	n/a	n/a	n/a
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>37%</b>	<b>18%</b>	<b>46%</b>	<b>216</b>
<b>Weighted NCI-AD Average</b>	<b>48%</b>	<b>13%</b>	<b>39%</b>	<b>1230</b>

*Table note: Agency Model Services (State Plan), Aged & Disabled Waiver, Adult Daycare Waiver, Residential Care Facility/Assisted Living Facility Personal Care (State Plan), Independent Living Waiver, Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 147. Information received from the FMS is easy to understand**

*Proxy respondents were allowed for this question.*

Program	Yes, Easy to Understand on Own	Some Information is Easy to Understand or Understands With Help From Others	No, Not Easy to Understand and Does Not Get Help to Understand	N
Consumer Directed Services (State Plan)	83%	14%	3%	76
Agency Model Services (State Plan)	n/a	n/a	n/a	n/a
Aged & Disabled Waiver	n/a	n/a	n/a	n/a
Adult Daycare Waiver	n/a	n/a	n/a	n/a
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	n/a	n/a	n/a	n/a
Independent Living Waiver	n/a	n/a	n/a	n/a
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>83%</b>	<b>14%</b>	<b>3%</b>	<b>76</b>
<b>Weighted NCI-AD Average</b>	<b>80%</b>	<b>17%</b>	<b>2%</b>	<b>697</b>

*Table note: Agency Model Services (State Plan), Aged & Disabled Waiver, Adult Daycare Waiver, Residential Care Facility/Assisted Living Facility Personal Care (State Plan), Independent Living Waiver, Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*



**Table 148. Frequency of receiving information about budget and services from FMS***Proxy respondents were allowed for this question.*

Program	At Least Every Three Months	About Twice a Year	Once a Year or Less	N
Consumer Directed Services (State Plan)	64%	17%	20%	66
Agency Model Services (State Plan)	n/a	n/a	n/a	n/a
Aged & Disabled Waiver	n/a	n/a	n/a	n/a
Adult Daycare Waiver	n/a	n/a	n/a	n/a
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	n/a	n/a	n/a	n/a
Independent Living Waiver	n/a	n/a	n/a	n/a
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
<b>MO Overall Average</b>	<b>64%</b>	<b>17%</b>	<b>20%</b>	<b>66</b>
<b>Weighted NCI-AD Average</b>	<b>67%</b>	<b>17%</b>	<b>16%</b>	<b>619</b>

*Table note: Agency Model Services (State Plan), Aged & Disabled Waiver, Adult Daycare Waiver, Residential Care Facility/Assisted Living Facility Personal Care (State Plan), Independent Living Waiver, Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*

**Table 149. Parts of self-direction need help with**

*Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.*

Program	Help With Planning Out Service Needs and Setting up a Schedule for Staff	Help With Getting Staff Paid	Help Finding or Keeping the Staff You Want	Help Training Staff	Help Managing Benefits for Staff	Help Understanding Information You Get From the FMS	More Information About What Services and Supports You Can Get	Other	Does Not Need Help With Any of These Things
Consumer Directed Services (State Plan)	4%	5%	5%	3%	3%	6%	11%	3%	79%
Agency Model Services (State Plan)	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Aged & Disabled Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Adult Daycare Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Residential Care Facility/Assisted Living Facility Personal Care (State Plan)	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Independent Living Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Brain Injury Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a

Program	Help With Planning Out Service Needs and Setting up a Schedule for Staff	Help With Getting Staff Paid	Help Finding or Keeping the Staff You Want	Help Training Staff	Help Managing Benefits for Staff	Help Understanding Information You Get From the FMS	More Information About What Services and Supports You Can Get	Other	Does Not Need Help With Any of These Things
<b>MO Overall Average</b>	<b>4%</b>	<b>5%</b>	<b>5%</b>	<b>3%</b>	<b>3%</b>	<b>6%</b>	<b>11%</b>	<b>3%</b>	<b>79%</b>
<b>Weighted NCI-AD Average</b>	<b>5%</b>	<b>5%</b>	<b>5%</b>	<b>2%</b>	<b>3%</b>	<b>8%</b>	<b>18%</b>	<b>2%</b>	<b>71%</b>

*Table note: Agency Model Services (State Plan), Aged & Disabled Waiver, Adult Daycare Waiver, Residential Care Facility/Assisted Living Facility Personal Care (State Plan), Independent Living Waiver, Structured Family Caregiver Waiver, Brain Injury Waiver, AIDS Waiver, Medically Fragile Adult Waiver had an N of less than 20, so their data is reported as n/a. They are included in the MO Overall Average and Weighted NCI-AD Average.*