

National Core Indicators- Aging and Disabilities (NCI-AD)

Adult Consumer Survey State Results

Nebraska

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Introduction

Established in 2015, National Core Indicators—Aging and Disabilities™ (NCI-AD™) is a voluntary effort by state aging and physical disability agencies to measure and track their performance using a standardized set of nationally validated measures. The effort is coordinated by Advancing States and Human Services Research Institute (HSRI). Learn more about our history here.

In 2023-24 a total of 20 states participated in NCI-AD. Not all participating states do all surveys every year.

Adult Consumer Survey

The NCI-AD Adult Consumer Survey (ACS), is standardized survey conducted with a person receiving long term services and supports (LTSS) through state aging and physical disability systems. Surveys are conducted by trained surveyors through in-person, secure video meeting, or over-the-phone conversations with service participants. The main part of the survey contains subjective questions about how well services are supporting the person; these can only be answered by the person themselves. A subset of more objective questions may be answered by a proxy respondent if needed. In addition to the questions for service participants, the survey also collects background information on the person –demographic and service-related data – mainly from service agency records. In 2023-24, the survey included two state-optional modules:

Person-Centered Planning Module (state-optional). This is a state-optional series of questions that ask about the person-centered planning process, including the person's experience developing the service plan and the service planning meeting. The following states conducted the Person-Centered Planning Module: AL, AZ, DE, IN, KS, KY, MN, MO, NE, NJ, OH, OK, OR, TN, TX, WI, and WY.

Self-direction Module (state-optional). This state-optional module was added to the 2023-24 ACS. Questions in this section are asked only of those who are using a self-directed supports option and assess experiences specific to self-direction. The following states conducted the Self-direction module: AL, DE, IN, KS, KY, MO, NE, NJ, OH, OK, OR, TN, TX, WI, and WY.

Nebraska Specific Sample

There is considerable variation in how states' long-term services and supports (LTSS) programs serving older adults and adults with physical disabilities are organized, funded, and administered. The NCI-AD program allows states to include programs funded through Medicaid, the Older Americans Act, Program of All-Inclusive Care for the Elderly (PACE), state-only funds, and/or other state- and federal-blended funds. The NCI-AD project team works closely with each participating NCI-AD state to advise and track which LTSS program populations and sub-populations are included in the state's sampling strategy, how that sample is designed and how many surveys are targeted for completion. See detailed information on state sample frames here.

Figure 1. Statewide Sample

Total Sample Frame	Total surveys completed	Overall Margin of Error (MoE)		
18323	856	3.3%		

Figure 2. Classification of 2023-24 State programs

Program	Funding Source	Description of Program	Total Usable Surveys Collected	Total Population Eligible for NCI-AD	MoE(95%Confidence, 0.5 Distribution)	MoE(95%Confidence, 0.7 Distribution)
A&D Waiver	Medicaid 1915 (c)	Aged persons and adults and children with disabilities that meet a nursing facility level of care and are served within a home and community-based setting	308	7,553	5.6%	5.1%
PAS	Medicaid	Persons with disabilities and chronic conditions of all ages are provided services to enable them to accomplish tasks that they would normally do for themselves if they did not have a disability	276	753	5.9%	5.4%
Nursing Facility	Medicaid	Individuals that meet a nursing facility level of care that reside in a licensed nursing facility	265	10,000	6.0%	5.5%
ТВІ			7	17	37%	33.9%

What is included in this report?

This report presents Nebraska 2023-24 ACS demographics and outcomes results. Data are shown for the overall statewide average, broken out by program sampled, and include the weighted NCI-AD Average.

Please note: Extreme caution should be used when interpreting results where the number of valid responses is small. Each program's valid number of responses (valid Ns) is shown in every chart and table in this report. To protect people's privacy we do not show the data when 20 or fewer people from a state or within a program responded to a question, however their data are included in the overall state average.

Presentation of Data

Data may be viewed as tables by clicking the appropriate tab for each outcome. Tables represent the un-collapsed data outcomes. This may differ from the national report that represents the data in collapsed outcomes. For more information on recoding and collapsing, refer to Appendix B-How to Recode and Collapse Data.

All state and NCI-AD averages throughout this report are "weighted" to account for any non-proportional sampling of programs and to "rebalance" the states' sample sizes according to their populations of survey-eligible service recipients. See more details on weighting in the national report.

Accessibility Statement

National Core Indicators strives to develop accessible resources to support equitable access to information about quality of services. Should you require other accommodations to make this report accessible for you, please reach out to us at nci@nationalcoreindicators.org.

Demographics

Table 1. Average age (reported for those under 90 years old)

Program	Age	N
A&D Waiver	61.7	298
PAS	56.0	275
Nursing Facility	74.4	229
TBI	n/a	n/a
NE Overall Average	68.0	809
Weighted NCI-AD Average	62.5	19857

Table 2. Age Category (including those 90 and older)

Program	18-44	45-64	65-89	90+	N
A&D Waiver	18%	28%	51%	3%	307
PAS	20%	50%	29%	0%	276
Nursing Facility	0%	8%	78%	13%	262
TBI	n/a	n/a	n/a	n/a	n/a
NE Overall Average	8%	18%	65%	8%	852
Weighted NCI-AD Average	14%	33%	48%	5%	20956

Table 3. Gender

Program	Male	Female	Other	Don't Know or Unclear	N
A&D Waiver	37%	63%	0%	0%	308
PAS	34%	66%	0%	0%	276
Nursing Facility	51%	48%	0%	1%	264
TBI	n/a	n/a	n/a	n/a	n/a
NE Overall Average	45%	55%	0%	0%	855
Weighted NCI-AD Average	37%	63%	0%	0%	20299

Table 4. Race and ethnicity

Categories are not mutually exclusive; therefore, N is not shown.

Program	American Indian or Alaska Native	Asian	Black or African American	Pacific Islander	White	Hispanic or Latino	Other	Don't Know or Unclear
A&D Waiver	4%	2%	19%	0%	76%	4%	3%	0%
PAS	3%	4%	25%	1%	62%	5%	5%	2%
Nursing Facility	6%	6%	18%	0%	68%	10%	1%	0%
ТВІ	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
NE Overall Average	5%	4%	19%	0%	71%	7%	2%	0%
Weighted NCI-AD Average	3%	4%	26%	0%	57%	7%	3%	2%

Table 5. Marital status

Program	Single, Never Married	Married or in Domestic Partnership	Separated or Divorced	Widowed	Don't Know or Unclear	N
A&D Waiver	67%	6%	17%	8%	3%	241
PAS	70%	10%	12%	8%	0%	273
Nursing Facility	12%	24%	27%	33%	4%	245
ТВІ	n/a	n/a	n/a	n/a	n/a	n/a
NE Overall Average	35%	16%	22%	23%	4%	766
Weighted NCI-AD Average	34%	15%	24%	18%	9%	19613

Table 6. Preferred language

Program	English	Spanish	Other	Don't Know or Unclear	N
A&D Waiver	99%	0%	1%	0%	282
PAS	89%	1%	9%	0%	276
Nursing Facility	96%	3%	1%	0%	258
TBI	n/a	n/a	n/a	n/a	n/a
NE Overall Average	97%	2%	1%	0%	823
Weighted NCI-AD Average	91%	4%	4%	1%	20581

Table 7. Preferred means of communication

Program	Spoken	Gestures or Body Language	Sign Language or Finger Spelling	Communication Aid or Device	Other	Don't Know	N
A&D Waiver	93%	1%	0%	1%	5%	1%	282
PAS	95%	1%	0%	0%	3%	0%	275
Nursing Facility	99%	1%	0%	0%	0%	0%	262
ТВІ	n/a	n/a	n/a	n/a	n/a	n/a	n/a
NE Overall Average	97%	1%	0%	0%	2%	0%	826
Weighted NCI-AD Average	95%	2%	0%	0%	1%	2%	19920

Table 8. Residential designation

Categories created using zip codes and corresponding RUCA codes.

Program	Metropolitan	Micropolitan	Rural	Small Town	Don't Know	N
A&D Waiver	59%	16%	10%	15%	0%	277
PAS	76%	9%	6%	9%	0%	268
Nursing Facility	49%	20%	19%	12%	0%	255
TBI	n/a	n/a	n/a	n/a	n/a	n/a
NE Overall Average	54%	18%	15%	13%	0%	807
Weighted NCI-AD Average	74%	12%	5%	8%	1%	20743

Table 9. Median area income (based on zip code)

Program	\$0 - \$9,999	\$10,000 - \$19,999	\$20,000 - \$29,999	\$30,000 - \$39,999	\$40,000 - \$49,999	\$50,000 - \$59,999	\$60,000 - \$69,999	\$70,000 - \$79,999	\$80,000 - \$89,999	\$90,000 - \$99,999	\$100,000 and Over	N
A&D Waiver	0%	0%	1%	3%	19%	36%	17%	18%	2%	4%	0%	277
PAS	1%	0%	0%	8%	16%	43%	16%	9%	4%	2%	1%	268
Nursing Facility	2%	0%	0%	3%	13%	57%	6%	17%	2%	0%	0%	254
TBI	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
NE Overall Average	1%	0%	0%	3%	15%	49%	11%	17%	2%	2%	0%	806
Weighted NCI-AD Average	1%	0%	1%	7%	25%	27%	15%	9%	6%	3%	5%	20671

Table 10. Type of Residence

Program	Own or Family House or Apartment	Senior Living Apartment or Complex	Group Home, Adult Family Home, Foster Home, Host Home	Assisted Living Facility, Residential Care Facility	Nursing Facility, Nursing Home	Homeless or Temporary Shelter	Other	Don't Know or Unclear	N
A&D Waiver	69%	0%	0%	29%	2%	0%	0%	0%	308
PAS	96%	4%	0%	0%	0%	0%	0%	0%	276
Nursing Facility	0%	0%	0%	1%	99%	0%	0%	0%	265
TBI	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
NE Overall Average	32%	0%	0%	12%	55%	0%	0%	0%	856
Weighted NCI-AD Average	72%	3%	4%	7%	9%	0%	3%	2%	20306

Table 11. Who the person lives with

Categories are not mutually exclusive; therefore, N is not shown.

Program	No One – Lives Alone	Spouse or Partner	Other Family	Friend(s)	Live-in PCA	Others	Don't Know or Unclear
A&D Waiver	63%	4%	23%	1%	2%	8%	n/a
PAS	52%	11%	37%	3%	2%	1%	n/a
Nursing Facility	3%	9%	1%	0%	1%	96%	n/a
TBI	n/a	n/a	n/a	n/a	n/a	n/a	n/a
NE Overall Average	30%	7%	12%	0%	1%	56%	n/a
Weighted NCI-AD Average	38%	13%	32%	3%	2%	13%	3%

Table 12. Address changed in the past 6 months

Program	Yes	No	Don't Know or Unclear	N
A&D Waiver	10%	88%	2%	279
PAS	8%	92%	0%	273
Nursing Facility	12%	87%	1%	263
TBI	n/a	n/a	n/a	n/a
NE Overall Average	11%	88%	1%	822
Weighted NCI-AD Average	7%	91%	2%	19846

Table 13. Where people moved from (if moved in the last 6 months)

Program	Own or Family House or Apartment	Senior Living Apartment or Complex	Group Home, Adult Family Home, Foster Home, Host Home	Assisted Living Facility, Residential Care Facility	Nursing Facility, Nursing Home	Homeless or Temporary Shelter	Other	Don't Know or Unclear	N
A&D Waiver	63%	4%	0%	0%	0%	8%	4%	21%	24
PAS	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Nursing Facility	34%	10%	0%	41%	3%	0%	7%	3%	29
TBI	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
NE Overall Average	45%	8%	0%	26%	2%	3%	6%	10%	71
Weighted NCI-AD Average	61%	5%	4%	5%	4%	6%	11%	4%	1186

Table 14A. Diagnoses

Categories are not mutually exclusive; therefore, N is not shown.

Program	Physical Disability	Traumatic Brain Injury or Other Acquired Brain Injury	Intellectual or Other Developmental Disability	Alzheimer's Disease or Other Dementia	Heart Disease	Cancer
A&D Waiver	93%	23%	22%	6%	27%	20%
PAS	88%	19%	21%	5%	31%	19%
Nursing Facility	83%	17%	1%	19%	22%	17%
ТВІ	n/a	n/a	n/a	n/a	n/a	n/a
NE Overall Average	87%	19%	9%	13%	24%	18%
Weighted NCI-AD Average	44%	10%	9%	12%	35%	12%

Table 14B. Diagnoses (continued)

Categories are not mutually exclusive; therefore, N is not shown.

Program	Chronic Obstructive Pulmonary Disease (COPD)	Stroke	Diabetes	Hypertension (or High Blood Pressure)	Limited or No Vision - Legally Blind	Hearing Loss - Severe or Profound
A&D Waiver	27%	20%	31%	50%	11%	12%
PAS	26%	17%	38%	54%	7%	15%
Nursing Facility	18%	13%	21%	45%	4%	3%
ТВІ	n/a	n/a	n/a	n/a	n/a	n/a
NE Overall Average	22%	16%	25%	47%	6%	7%
Weighted NCI-AD Average	22%	17%	29%	65%	12%	10%

Table 15. Person has chronic psychiatric or mental health diagnosis

Program	Yes	No	Don't Know or Unclear	N
A&D Waiver	53%	45%	2%	303
PAS	55%	43%	2%	276
Nursing Facility	55%	44%	1%	265
TBI	n/a	n/a	n/a	n/a
NE Overall Average	54%	44%	2%	851
Weighted NCI-AD Average	28%	70%	2%	19343

Table 16. Level of Mobility

Categories are not mutually exclusive (except 'Don't Know or Unclear or Missing'); therefore, N is not shown.

Program	Non- Ambulatory	Moves Self with Wheelchair	Moves Self with Other Aids	Moves Self Without Aids	Don't Know or Unclear
A&D Waiver	3%	40%	65%	18%	0%
PAS	2%	23%	62%	29%	0%
Nursing Facility	3%	33%	58%	34%	0%
TBI	n/a	n/a	n/a	n/a	n/a
NE Overall Average	3%	36%	61%	27%	0%
Weighted NCI-AD Average	8%	19%	46%	38%	7%

Table 17. Has history of frequent falls (more than two falls in a six-month period)

Program	Yes	No	Don't Know or Unclear	N
A&D Waiver	36%	63%	1%	279
PAS	35%	65%	0%	275
Nursing Facility	34%	66%	1%	262
ТВІ	n/a	n/a	n/a	n/a
NE Overall Average	34%	65%	1%	823
Weighted NCI-AD Average	25%	73%	2%	19261

Table 18. Receives Medicare

Program	Yes	No	Don't Know or Unclear	N
A&D Waiver	82%	16%	2%	274
PAS	69%	30%	1%	271
Nursing Facility	99%	1%	0%	263
TBI **	n/a	n/a	n/a	n/a
NE Overall Average	91%	8%	1%	815
Weighted NCI-AD Average	70%	24%	6%	18141

Table note: TBI had an N of less than 20, so their data is reported as n/a. They are included in the NE Overall Average and Weighted NCI-AD Average. Programs with more than 25% missing or don't know are marked with **.

Table 19. Length of time receiving LTSS services in current program

Program	0 - 5 Months	6 Months – Less Than 1 Year	1 Year – Less Than 3 Years	3 or More Years	Don't Know or Unclear	N
A&D Waiver	1%	2%	26%	69%	2%	269
PAS	2%	8%	50%	40%	1%	268
Nursing Facility	10%	12%	24%	50%	3%	261
ТВІ	n/a	n/a	n/a	n/a	n/a	n/a
NE Overall Average	7%	8%	26%	57%	3%	805
Weighted NCI-AD Average	3%	7%	24%	35%	30%	19647

Table 20. Person has legal guardian

Program	Yes	No	Don't Know or Unclear	N
A&D Waiver	13%	87%	0%	278
PAS	11%	89%	0%	268
Nursing Facility	1%	99%	0%	263
TBI **	n/a	n/a	n/a	n/a
NE Overall Average	6%	94%	0%	816
Weighted NCI-AD Average	7%	47%	46%	20383

Table note: TBI had an N of less than 20, so their data is reported as n/a. They are included in the NE Overall Average and Weighted NCI-AD Average. Programs with more than 25% missing or don't know are marked with **.

Table 21. Amount of paid supports received

Program	24-hour Support or Supervision	Daily Support (for a Limited Number of Hours per Day, not Round-the-Clock)	Scheduled, Less Frequent than Daily Support	As-needed Visitation and Phone Contact	None of the Above	Don't Know	N
A&D Waiver	30%	65%	6%	0%	0%	0%	308
PAS	1%	84%	14%	1%	0%	0%	276
Nursing Facility	100%	0%	0%	0%	0%	0%	265
ТВІ	n/a	n/a	n/a	n/a	n/a	n/a	n/a
NE Overall Average	67%	30%	3%	0%	0%	0%	856
Weighted NCI- AD Average	14%	11%	8%	1%	5%	60%	19531

Table 22. Person has remote supports

Program	Yes, 24-Hour Remote Supports	Yes, Less than 24-Hour Remote Supports	No, None	Don't Know	N
A&D Waiver	23%	0%	77%	0%	308
PAS	1%	0%	98%	0%	276
Nursing Facility	96%	0%	3%	2%	265
ТВІ	n/a	n/a	n/a	n/a	n/a
NE Overall Average	62%	0%	37%	1%	856
Weighted NCI-AD Average	3%	0%	32%	65%	19527

Outcome Tables

Community Participation

Table 23. Gets to do things outside of their home as much as they want to

Program	Yes	No	N
A&D Waiver	65%	35%	269
PAS	59%	41%	242
Nursing Facility	85%	15%	257
ТВІ	n/a	n/a	n/a
NE Overall Average	76%	24%	775
Weighted NCI-AD Average	66%	34%	15580

Table 24. Takes part in activities with others as much as they want to (in-person or virtually)

Program	Yes	Maybe	No	N
A&D Waiver	58%	23%	18%	272
PAS	54%	24%	22%	239
Nursing Facility	68%	26%	6%	260
ТВІ	n/a	n/a	n/a	n/a
NE Overall Average	64%	25%	12%	778
Weighted NCI-AD Average	66%	10%	24%	15521

Table 25A. Reasons cannot always take part in activities with others as much as they want to in-person or virtually

Categories are not mutually exclusive; therefore, N is not shown.

Program	Cost or Money	Transportation	Accessibility or Lack of Equipment	Health Limitations	Not Enough Help, Staffing, or Personal Assistance	Feeling Unwelcome in the Community
A&D Waiver	19%	52%	6%	59%	20%	2%
PAS	19%	47%	3%	72%	14%	5%
Nursing Facility	63%	74%	2%	44%	30%	2%
ТВІ	n/a	n/a	n/a	n/a	n/a	n/a
NE Overall Average	42%	63%	4%	52%	25%	2%
Weighted NCI-AD Average	12%	32%	9%	50%	6%	2%

Table 25B. Reasons cannot always take part in activities with others as much as they want to in-person or virtually (continued)

Categories are not mutually exclusive; therefore, N is not shown.

Program	Feeling Unsafe	No Community Activities Outside of Home Available	Lack of Information or Doesn't Know What Type of Community Activities are Available	Does Not Have Technology or Equipment	Other
A&D Waiver	6%	2%	3%	1%	5%
PAS	7%	2%	3%	5%	4%
Nursing Facility	0%	5%	15%	0%	11%
ТВІ	n/a	n/a	n/a	n/a	n/a
NE Overall Average	3%	3%	9%	1%	8%
Weighted NCI- AD Average	3%	4%	6%	4%	17%

Access to the Community

Table 26. Has transportation to do the things they want outside of home

Program	Yes	Maybe	No	N
A&D Waiver	47%	31%	22%	295
PAS	68%	16%	15%	269
Nursing Facility	2%	78%	20%	263
TBI	n/a	n/a	n/a	n/a
NE Overall Average	23%	56%	21%	834
Weighted NCI-AD Average	72%	12%	16%	19326

Table 27. Has transportation to get to medical appointments

Program	Yes	Maybe	No	N
A&D Waiver	97%	2%	1%	295
PAS	93%	6%	1%	272
Nursing Facility	100%	0%	0%	265
TBI	n/a	n/a	n/a	n/a
NE Overall Average	98%	1%	0%	839
Weighted NCI-AD Average	91%	6%	3%	19721

Everyday Living

Table 28. Needs at least some assistance with everyday activities (such as preparing meals, housework, shopping or taking their medications)

Program	A Lot	Some	None	N
A&D Waiver	53%	46%	1%	303
PAS	55%	42%	3%	273
Nursing Facility	41%	59%	0%	263
ТВІ	n/a	n/a	n/a	n/a
NE Overall Average	47%	53%	1%	846
Weighted NCI-AD Average	50%	34%	16%	20745

Table 29. Always gets enough support for everyday activities (if needs at least some assistance)

Program	Yes	No	N
A&D Waiver	95%	5%	300
PAS	80%	20%	265
Nursing Facility	87%	13%	261
ТВІ	n/a	n/a	n/a
NE Overall Average	90%	10%	831
Weighted NCI-AD Average	82%	18%	18728

Table 30. Needs at least some assistance with self-care (such as bathing, dressing, going to the bathroom, eating, or moving around their home)

Program	A Lot	Some	None	N
A&D Waiver	31%	45%	24%	303
PAS	39%	48%	12%	273
Nursing Facility	2%	27%	71%	264
TBI	n/a	n/a	n/a	n/a
NE Overall Average	16%	35%	49%	847
Weighted NCI-AD Average	34%	30%	35%	20699

Table 31. Always gets enough support for self-care (if needs at least some assistance)

Program	Yes	No	N
A&D Waiver	96%	4%	229
PAS	83%	17%	238
Nursing Facility	75%	25%	76
TBI	n/a	n/a	n/a
NE Overall Average	88%	12%	545
Weighted NCI-AD Average	84%	16%	14885

Work

Table 32. Has a paid job

Program	Yes	No	N
A&D Waiver	2%	98%	294
PAS	5%	95%	267
Nursing Facility	0%	100%	265
ТВІ	n/a	n/a	n/a
NE Overall Average	1%	99%	833
Weighted NCI-AD Average	5%	95%	20005

Table 33. Wants a paid job (if they do not currently have one)

Program	Yes	Maybe, Not Sure	No	N
A&D Waiver	3%	3%	94%	265
PAS	4%	5%	90%	228
Nursing Facility	0%	0%	100%	258
TBI	n/a	n/a	n/a	n/a
NE Overall Average	2%	1%	97%	757
Weighted NCI-AD Average	12%	6%	82%	14703

Table 34. Someone talked with them about job options (if they do not currently have a job but want one)

Program	Yes	No	N
A&D Waiver	n/a	n/a	n/a
PAS	n/a	n/a	n/a
Nursing Facility	n/a	n/a	n/a
ТВІ	n/a	n/a	n/a
NE Overall Average	n/a	n/a	n/a
Weighted NCI-AD Average	33%	67%	1248

Table note: A&D Waiver, PAS, Nursing Facility, TBI, NE Overall Average had an N of less than 20, so their data is reported as n/a. They are included in the NE Overall Average and Weighted NCI-AD Average.

Table 35. Person volunteers

Program	Yes	No	N
A&D Waiver	8%	92%	295
PAS	9%	91%	267
Nursing Facility	1%	99%	265
TBI	n/a	n/a	n/a
NE Overall Average	4%	96%	834
Weighted NCI-AD Average	10%	90%	19881

Table 36. Wants to volunteer (if they do not currently)

Program	Yes	Maybe, Not Sure	No	N
A&D Waiver	2%	3%	95%	247
PAS	4%	9%	87%	215
Nursing Facility	0%	0%	100%	257
TBI	n/a	n/a	n/a	n/a
NE Overall Average	1%	2%	97%	724
Weighted NCI-AD Average	9%	9%	82%	13634

Relationships

Table 37. Has friends or family they do not live with who are a part of their life

Program	Yes	No	N
A&D Waiver	98%	2%	282
PAS	97%	3%	251
Nursing Facility	98%	2%	261
ТВІ	n/a	n/a	n/a
NE Overall Average	98%	2%	801
Weighted NCI-AD Average	93%	7%	16256

Table 38. Able to see or talk to their friends and family when they want (if has friends or family they do not live with who are a part of their life)

Program	Yes	Maybe	No	N
A&D Waiver	78%	19%	3%	274
PAS	79%	18%	4%	243
Nursing Facility	62%	33%	5%	255
TBI	n/a	n/a	n/a	n/a
NE Overall Average	69%	27%	4%	779
Weighted NCI-AD Average	82%	12%	6%	14959

Table 39. Reasons not always able to see or talk to their friends and family when they want

Categories are not mutually exclusive; therefore, N is not shown.

Program	Availability of Transportation	Accessibility	Staffing or Personal Assistance Unavailable	Health Limitations	Someone Prevents From or Rules Against	No or Limited Access to a Phone	No or Limited Access to the Internet	Other
A&D Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
PAS	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Nursing Facility	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
ТВІ	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
NE Overall Average	70%	11%	27%	77%	5%	0%	0%	87%
Weighted NCI-AD Average	34%	4%	2%	24%	2%	3%	1%	57%

Table note: A&D Waiver, PAS, Nursing Facility, TBI had an N of less than 20, so their data is reported as n/a. They are included in the NE Overall Average and Weighted NCI-AD Average.

Service Coordination

Table 40A. How first found out about services they can get

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Friend	Family	Aging and Disability Resource Center; Area Agency on Aging; Center for Independent Living	State or County Agency	Case Manager or Care Coordinator
A&D Waiver	11%	21%	21%	13%	26%
PAS	12%	17%	13%	22%	14%
Nursing Facility	8%	39%	3%	27%	44%
ТВІ	n/a	n/a	n/a	n/a	n/a
NE Overall Average	9%	31%	11%	21%	36%
Weighted NCI-AD Average	10%	21%	9%	13%	21%

Table 40B. How first found out about services they can get (continued)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Doctor, Hospital, Clinic	Other Provider or Provider Agency	Media, Newspaper, TV, Radio, Billboard, Brochure, Flyer, Advertisement	Internet or Website	Other
A&D Waiver	21%	28%	0%	5%	1%
PAS	25%	18%	0%	2%	3%
Nursing Facility	27%	33%	0%	15%	6%
ТВІ	n/a	n/a	n/a	n/a	n/a
NE Overall Average	24%	30%	0%	11%	4%
Weighted NCI-AD Average	19%	10%	1%	2%	10%

Table 41. Can contact their case manager or care coordinator when needs to

Program	Yes, Always	Most of the Time, Usually	No	N
A&D Waiver	50%	46%	4%	273
PAS	40%	45%	15%	150
Nursing Facility	43%	57%	0%	207
TBI	n/a	n/a	n/a	n/a
NE Overall Average	46%	52%	2%	634
Weighted NCI-AD Average	79%	14%	7%	14666

Table 42. Who helps person most often (if anyone helps on a regular basis)

Program	Paid Support Worker Who is Not a Friend or Relative	Paid Family Member or Spouse or Partner	Paid friend	Unpaid Family Member or Spouse or Partner	Unpaid Friend or Volunteer	Other	N
A&D Waiver	82%	14%	2%	2%	0%	0%	293
PAS	50%	32%	6%	12%	0%	0%	207
Nursing Facility	99%	0%	0%	0%	0%	0%	264
ТВІ	n/a	n/a	n/a	n/a	n/a	n/a	n/a
NE Overall Average	91%	7%	1%	1%	0%	0%	771
Weighted NCI- AD Average	50%	19%	2%	25%	3%	1%	18111

Table 43. Additional people who help person on a regular basis

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Paid Support Worker Who is Not a Friend or Relative	Paid Family Member or Spouse or Partner	Paid friend	Unpaid Family Member or Spouse or Partner	Unpaid Friend or Volunteer	Other	No One Else Provides Additional Support
A&D Waiver	5%	4%	1%	47%	10%	1%	38%
PAS	7%	4%	1%	44%	9%	0%	42%
Nursing Facility	0%	0%	0%	20%	5%	0%	60%
ТВІ	n/a	n/a	n/a	n/a	n/a	n/a	n/a
NE Overall Average	2%	2%	0%	32%	7%	0%	51%
Weighted NCI- AD Average	17%	5%	1%	45%	9%	2%	28%

Table 44. People who are paid to help them come and leave when they are supposed to

Program	Yes, All Paid Support Workers, Always or Almost always	Some, or Usually	No, Never or Rarely	N
A&D Waiver	77%	21%	2%	224
PAS	84%	10%	6%	90
Nursing Facility	63%	37%	0%	260
ТВІ	n/a	n/a	n/a	n/a
NE Overall Average	68%	31%	1%	580
Weighted NCI-AD Average	88%	10%	2%	10348

Table 45. Has a backup plan if their people who are paid to help them do not show up

Program	Yes	No	N
A&D Waiver	80%	20%	224
PAS	67%	33%	90
Nursing Facility	100%	0%	260
TBI	n/a	n/a	n/a
NE Overall Average	92%	8%	574
Weighted NCI-AD Average	73%	27%	10164

Table 46. Has an emergency plan in place in case of widescale emergency

Program	Yes	No	N
A&D Waiver	88%	12%	295
PAS	82%	18%	272
Nursing Facility	99%	1%	260
TBI	n/a	n/a	n/a
NE Overall Average	94%	6%	834
Weighted NCI-AD Average	79%	21%	19432

Table 47. Knows whom to contact if they have a complaint about their services

Program	Yes	Maybe, Not Sure	No	N
A&D Waiver	85%	7%	8%	273
PAS	75%	12%	13%	179
Nursing Facility	100%	0%	0%	258
ТВІ	n/a	n/a	n/a	n/a
NE Overall Average	93%	3%	4%	714
Weighted NCI-AD Average	77%	6%	17%	13615

Table 48. Knows whom to contact if they want to make changes to services

Program	Yes	Maybe, Not Sure	No	N
A&D Waiver	92%	6%	3%	271
PAS	79%	17%	4%	179
Nursing Facility	99%	1%	0%	259
ТВІ	n/a	n/a	n/a	n/a
NE Overall Average	96%	3%	1%	716
Weighted NCI-AD Average	84%	6%	10%	13538

Table 49. Services meet all current needs

Program	Yes, Completely, All Needs and Goals	Some Needs and Goals	No, Not at All, Needs and Goals Are Not Met	N
A&D Waiver	70%	29%	1%	283
PAS	67%	30%	3%	197
Nursing Facility	46%	54%	0%	262
TBI	n/a	n/a	n/a	n/a
NE Overall Average	56%	43%	0%	749
Weighted NCI-AD Average	71%	22%	7%	17228

Table 50A. Additional services and supports needed (if all current needs and goals are not being met)

Proxy respondents were allowed for this question; categories are not mutually exclusive; therefore, N is not shown.

Program	Skilled Nursing Facility, Nursing Home Services	Personal Care Assistance, Personal Care Services	Homemaker or Chore Services	Companion Services	Healthcare Home Services, Home Health	Home Delivered Meals
A&D Waiver	6%	12%	11%	13%	8%	4%
PAS	8%	25%	23%	22%	8%	28%
Nursing Facility	6%	2%	2%	15%	3%	1%
ТВІ	n/a	n/a	n/a	n/a	n/a	n/a
NE Overall Average	6%	5%	5%	15%	4%	3%
Weighted NCI- AD Average	4%	22%	22%	13%	10%	12%

Table 50B. Additional services and supports needed (if all current needs and goals are not being met; continued)

Proxy respondents were allowed for this question; categories are not mutually exclusive; therefore, N is not shown.

Program	Adult Day Services	Transportation	Respite or Family Caregiver Support	Health Care	Mental Health Care	Dental Care
A&D Waiver	4%	46%	1%	8%	5%	16%
PAS	8%	25%	20%	11%	3%	22%
Nursing Facility	10%	66%	1%	13%	10%	15%
ТВІ	n/a	n/a	n/a	n/a	n/a	n/a
NE Overall Average	8%	60%	2%	12%	8%	16%
Weighted NCI-AD Average	8%	26%	5%	11%	9%	14%

Table 50C. Additional services and supports needed (if all current needs and goals are not being met; continued)

Proxy respondents were allowed for this question; categories are not mutually exclusive; therefore, N is not shown.

Program	Housing Assistance	Heating or Cooling Assistance	Hospice	Funeral Planning	Other
A&D Waiver	14%	1%	2%	9%	56%
PAS	20%	15%	0%	2%	60%
Nursing Facility	19%	0%	1%	19%	45%
TBI	n/a	n/a	n/a	n/a	n/a
NE Overall Average	18%	1%	1%	16%	48%
Weighted NCI-AD Average	17%	7%	1%	2%	34%

Table 51. Case manager talked to them about services that might help with their unmet needs (if all current needs and goals are not being met and has a case manager)

Program	Yes	No	N
A&D Waiver	77%	23%	62
PAS	75%	25%	36
Nursing Facility	91%	9%	81
TBI	n/a	n/a	n/a
NE Overall Average	86%	14%	179
Weighted NCI-AD Average	51%	49%	3335

Table 52. Service providers work together to provide support

Program	Yes, All Service Providers	Sometimes, or Some Service Providers	No	N
A&D Waiver	70%	29%	1%	291
PAS	73%	23%	5%	199
Nursing Facility	50%	50%	0%	263
TBI	n/a	n/a	n/a	n/a
NE Overall Average	59%	40%	1%	754
Weighted NCI-AD Average	80%	11%	9%	13861

Care Coordination

Table 53. Knows how to manage chronic conditions (if has at least one)

Program	Yes	In-Between, or Some Conditions	No	N
A&D Waiver	61%	26%	14%	266
PAS	60%	28%	12%	230
Nursing Facility	98%	1%	1%	259
TBI	n/a	n/a	n/a	n/a
NE Overall Average	82%	12%	6%	755
Weighted NCI-AD Average	85%	9%	6%	14517

Table 54. Stayed overnight in a hospital or rehab/nursing facility in the past 12 months and was discharged to go home

Program	Yes	No	N
A&D Waiver	25%	75%	280
PAS	24%	76%	257
Nursing Facility	16%	84%	261
TBI	n/a	n/a	n/a
NE Overall Average	20%	80%	805
Weighted NCI-AD Average	27%	73%	19616

Table 55. Felt comfortable and supported enough to go home after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

Program	Yes	In-Between	No	N
A&D Waiver	72%	23%	5%	64
PAS	75%	18%	7%	57
Nursing Facility	85%	15%	0%	39
TBI	n/a	n/a	n/a	n/a
NE Overall Average	78%	19%	3%	162
Weighted NCI-AD Average	86%	5%	9%	4432

Table 56. Someone followed-up to make sure they had needed services and supports after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

Program	Yes	No	N
A&D Waiver	85%	15%	66
PAS	87%	13%	61
Nursing Facility	100%	0%	40
TBI	n/a	n/a	n/a
NE Overall Average	92%	8%	169
Weighted NCI-AD Average	83%	17%	5379

Choice and Control

Table 57. Feels in control of their life

Program	Yes, Almost Always, Always	In-Between, Sometimes	No, Rarely, Never	N
A&D Waiver	67%	26%	7%	264
PAS	64%	30%	6%	230
Nursing Facility	88%	10%	2%	259
ТВІ	n/a	n/a	n/a	n/a
NE Overall Average	79%	17%	4%	760
Weighted NCI-AD Average	72%	20%	8%	14903

Table 58. Able to furnish and decorate their room however they want to (if living in a group setting)

Program	In All Ways	In Most Ways	Only in Some Ways, or Not at All	N
A&D Waiver	43%	57%	0%	83
PAS	n/a	n/a	n/a	n/a
Nursing Facility	44%	55%	0%	257
TBI	n/a	n/a	n/a	n/a
NE Overall Average	44%	55%	0%	347
Weighted NCI-AD Average	57%	28%	15%	2500

Table 59. Can choose or change their roommate (if living in a group setting and has a roommate)

Program	Yes	No	N
A&D Waiver	99%	1%	70
PAS	n/a	n/a	n/a
Nursing Facility	95%	5%	208
TBI	n/a	n/a	n/a
NE Overall Average	96%	4%	278
Weighted NCI-AD Average	36%	64%	1106

Table 60. Can get up and go to bed when they want to

Program	Yes, Always, or Almost Always	Some Days, Sometimes	No, Never	N
A&D Waiver	96%	4%	0%	91
PAS	n/a	n/a	n/a	n/a
Nursing Facility	95%	5%	0%	259
TBI	n/a	n/a	n/a	n/a
NE Overall Average	95%	5%	0%	365
Weighted NCI-AD Average	89%	8%	4%	3415

Table 61. Can eat their meals when they want to

Program	Yes, Always, or Almost Always	Some Days, Sometimes	No, Never	N
A&D Waiver	87%	11%	2%	90
PAS	n/a	n/a	n/a	n/a
Nursing Facility	82%	18%	0%	259
TBI	n/a	n/a	n/a	n/a
NE Overall Average	83%	17%	0%	364
Weighted NCI-AD Average	68%	13%	19%	3410

Table 62. Can choose or change their services

Program	Yes, All Services	Sometimes, or Some Services	No	N
A&D Waiver	59%	34%	7%	289
PAS	62%	29%	9%	194
Nursing Facility	28%	66%	5%	262
TBI	n/a	n/a	n/a	n/a
NE Overall Average	42%	52%	6%	751
Weighted NCI-AD Average	75%	13%	12%	15690

Table 63. Can choose or change when and how often they receive services

Program	Yes, All Services	Sometimes, or Some Services	No	N
A&D Waiver	53%	36%	11%	287
PAS	60%	31%	9%	194
Nursing Facility	14%	70%	16%	263
TBI	n/a	n/a	n/a	n/a
NE Overall Average	31%	55%	14%	750
Weighted NCI-AD Average	70%	15%	16%	15260

Table 64. Can choose or change the people who provide paid supports if wants

Program	Yes, All Services	Sometimes, or Some Services	No	N
A&D Waiver	46%	22%	32%	226
PAS	60%	16%	23%	91
Nursing Facility	24%	41%	34%	259
TBI	n/a	n/a	n/a	n/a
NE Overall Average	32%	34%	33%	582
Weighted NCI-AD Average	76%	6%	18%	10664

Satisfaction

Table 65. Services and supports help them live the life they want

Program	Yes	No	N
A&D Waiver	95%	5%	261
PAS	94%	6%	170
Nursing Facility	95%	5%	258
TBI	n/a	n/a	n/a
NE Overall Average	95%	5%	695
Weighted NCI-AD Average	88%	12%	13011

Table 66. Case manager/care coordinator changes more often than they would like

Program	Yes	No	N
A&D Waiver	21%	79%	248
PAS	40%	60%	135
Nursing Facility	20%	80%	202
TBI	n/a	n/a	n/a
NE Overall Average	21%	79%	589
Weighted NCI-AD Average	30%	70%	11144

Table 67. People who are paid to help them change too often

Program	Yes, All Paid Support Workers, Always or Almost Always	Some or Usually	No, Never or Rarely	N
A&D Waiver	15%	39%	45%	218
PAS	30%	16%	54%	87
Nursing Facility	16%	69%	15%	260
TBI	n/a	n/a	n/a	n/a
NE Overall Average	16%	58%	26%	571
Weighted NCI-AD Average	15%	13%	72%	8569

Table 68. Likes where they live

Program	Yes	In Between, Most of the Time	No	N
A&D Waiver	80%	10%	10%	279
PAS	82%	12%	6%	249
Nursing Facility	62%	29%	8%	258
TBI	n/a	n/a	n/a	n/a
NE Overall Average	70%	21%	9%	793
Weighted NCI-AD Average	80%	9%	10%	16205

Table 69A. Reasons does not like where they live (if does not always like where they live)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Accessibility of House or Building	Feels Unsafe in or Dislikes Neighborhood	Feels Unsafe in Residence	Residence or Building Needs Repair or Upkeep	Doesn't Feel Like Home
A&D Waiver	16%	2%	0%	29%	14%
PAS	33%	9%	2%	26%	7%
Nursing Facility	3%	1%	0%	19%	21%
ТВІ	n/a	n/a	n/a	n/a	n/a
NE Overall Average	7%	1%	0%	21%	19%
Weighted NCI-AD Average	8%	15%	9%	15%	14%

Table 69B. Reasons does not like where they live (if does not always like where they live) (continued)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Layout or Size of Residence or Building	Problems With Neighbors or Housemates/Other Residents	Problems With Staff	Insufficient Amount or Type of Staff	Wants More Independence or Control
A&D Waiver	11%	29%	5%	23%	9%
PAS	39%	26%	4%	0%	2%
Nursing Facility	4%	13%	6%	36%	12%
ТВІ	n/a	n/a	n/a	n/a	n/a
NE Overall Average	7%	18%	6%	32%	11%
Weighted NCI- AD Average	12%	12%	8%	4%	10%

Table 69C. Reasons does not like where they live (if does not always like where they live) (continued)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Wants More Privacy	Wants to be Closer to Family or Friends	Feels Isolated from Community or Feels Lonely	Affordability or Cost of Housing	Other
A&D Waiver	30%	32%	11%	4%	11%
PAS	15%	7%	0%	4%	11%
Nursing Facility	39%	46%	23%	2%	22%
ТВІ	n/a	n/a	n/a	n/a	n/a
NE Overall Average	36%	42%	19%	3%	18%
Weighted NCI-AD Average	10%	7%	6%	6%	29%

Table 70. Wants to live somewhere else

Program	Yes	Maybe	No	N
A&D Waiver	24%	17%	60%	278
PAS	32%	13%	56%	248
Nursing Facility	9%	39%	52%	257
TBI	n/a	n/a	n/a	n/a
NE Overall Average	16%	29%	55%	790
Weighted NCI-AD Average	30%	9%	62%	15997

Table 71. Where person would prefer to live (if wants to live somewhere else)

Program	Different Kind of Home	Live Independently	With or Closer to Family	In a Different Neighborhood	A Different Type of Geography or Climate	Other
A&D Waiver	55%	10%	27%	26%	32%	0%
PAS	57%	8%	6%	37%	20%	0%
Nursing Facility	30%	14%	53%	4%	63%	5%
ТВІ	n/a	n/a	n/a	n/a	n/a	n/a
NE Overall Average	41%	13%	41%	14%	50%	3%
Weighted NCI-AD Average	36%	18%	13%	24%	25%	17%

Table 72. People who are paid to help them do things the way they want them done

Program	Yes, All Paid Support Workers, Always or Almost Always	Some or Usually	No, Never or Rarely	N
A&D Waiver	81%	18%	1%	216
PAS	84%	12%	5%	86
Nursing Facility	88%	12%	0%	257
TBI	n/a	n/a	n/a	n/a
NE Overall Average	86%	14%	1%	566
Weighted NCI-AD Average	86%	12%	2%	9285

Table 73. Usually likes how they spend their time during the day

Program	Yes, Always, or Almost Always	Sometimes	No, Never or Rarely	N
A&D Waiver	59%	36%	5%	273
PAS	57%	32%	11%	243
Nursing Facility	70%	30%	0%	260
ТВІ	n/a	n/a	n/a	n/a
NE Overall Average	65%	32%	2%	783
Weighted NCI-AD Average	63%	27%	10%	15507

Technology

Table 74. Has access to the internet

Program	Yes	Sometimes	No	N
A&D Waiver	90%	1%	9%	291
PAS	83%	5%	12%	268
Nursing Facility	100%	0%	0%	264
TBI	n/a	n/a	n/a	n/a
NE Overall Average	95%	1%	4%	830
Weighted NCI-AD Average	75%	2%	23%	19930

Table 75. Frequency with which people use the internet

Program	Daily	Several Times a Week	Several Times a Month	Several Times a Year	Don't Use It at All	N
A&D Waiver	60%	24%	9%	1%	7%	257
PAS	67%	11%	7%	4%	12%	234
Nursing Facility	25%	48%	20%	1%	5%	255
TBI	n/a	n/a	n/a	n/a	n/a	n/a
NE Overall Average	40%	37%	15%	1%	6%	753
Weighted NCI-AD Average	65%	11%	5%	2%	17%	14951

Table 76. Always has a stable internet connection

Program	Always Works	Sometimes Works	Rarely or Never Works	N
A&D Waiver	88%	10%	2%	248
PAS	88%	9%	2%	217
Nursing Facility	77%	22%	1%	244
TBI	n/a	n/a	n/a	n/a
NE Overall Average	81%	17%	2%	716
Weighted NCI-AD Average	85%	13%	2%	13661

Table 77. Has talked to health professionals using video conference/telehealth

Program	Yes	No	N
A&D Waiver	46%	54%	290
PAS	55%	45%	259
Nursing Facility	23%	77%	264
ТВІ	n/a	n/a	n/a
NE Overall Average	33%	67%	820
Weighted NCI-AD Average	43%	57%	19520

Table 78. Liked talking to health care providers using telehealth

Program	Yes, Completely	Yes, In Part	No	N
A&D Waiver	57%	27%	16%	122
PAS	65%	23%	12%	131
Nursing Facility	47%	47%	7%	60
TBI	n/a	n/a	n/a	n/a
NE Overall Average	53%	35%	12%	315
Weighted NCI-AD Average	61%	22%	17%	6560

Access to Needed Equipment

Table 79. Needs grab bars in the bathroom or elsewhere in their home

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
A&D Waiver	1%	11%	79%	9%	299
PAS	2%	18%	61%	20%	270
Nursing Facility	0%	0%	99%	0%	265
TBI	n/a	n/a	n/a	n/a	n/a
NE Overall Average	0%	5%	90%	5%	841
Weighted NCI-AD Average	11%	4%	59%	25%	20407

Table 80. Needs other bathroom modifications

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
A&D Waiver	0%	14%	48%	38%	295
PAS	1%	8%	21%	70%	265
Nursing Facility	0%	34%	57%	8%	262
TBI	n/a	n/a	n/a	n/a	n/a
NE Overall Average	0%	25%	52%	23%	829
Weighted NCI-AD Average	11%	3%	27%	59%	19790

Table 81. Needs a shower chair

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
A&D Waiver	0%	4%	85%	11%	297
PAS	1%	10%	69%	20%	270
Nursing Facility	0%	2%	95%	2%	265
TBI	n/a	n/a	n/a	n/a	n/a
NE Overall Average	0%	3%	90%	6%	839
Weighted NCI-AD Average	7%	5%	59%	28%	20332

Table 82. Needs a specialized bed

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
A&D Waiver	1%	3%	40%	57%	296
PAS	1%	8%	13%	78%	267
Nursing Facility	0%	2%	68%	30%	264
TBI	n/a	n/a	n/a	n/a	n/a
NE Overall Average	0%	3%	54%	43%	834
Weighted NCI-AD Average	8%	4%	24%	64%	20302

Table 83. Need for a ramp (either inside or outside of their residence)

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
A&D Waiver	0%	4%	48%	48%	297
PAS	2%	3%	17%	78%	269
Nursing Facility	0%	0%	97%	2%	262
TBI	n/a	n/a	n/a	n/a	n/a
NE Overall Average	0%	2%	74%	24%	835
Weighted NCI-AD Average	6%	3%	27%	63%	20290

Table 84. Needs other home modifications that does not have

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
A&D Waiver	0%	1%	10%	89%	290
PAS	0%	0%	7%	92%	249
Nursing Facility	0%	0%	1%	99%	249
TBI	n/a	n/a	n/a	n/a	n/a
NE Overall Average	0%	1%	5%	95%	788
Weighted NCI-AD Average	7%	2%	8%	83%	13206

Table 85. Needs a wheelchair

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
A&D Waiver	0%	4%	47%	49%	293
PAS	1%	3%	24%	72%	268
Nursing Facility	0%	3%	31%	66%	264
TBI	n/a	n/a	n/a	n/a	n/a
NE Overall Average	0%	3%	37%	60%	832
Weighted NCI-AD Average	5%	6%	30%	59%	20297

Table 86. Needs a scooter

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
A&D Waiver	1%	6%	9%	84%	290
PAS	2%	8%	5%	86%	265
Nursing Facility	2%	0%	2%	97%	258
TBI	n/a	n/a	n/a	n/a	n/a
NE Overall Average	1%	3%	5%	91%	820
Weighted NCI-AD Average	9%	2%	6%	83%	20129

Table 87. Needs a walker

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
A&D Waiver	0%	1%	63%	35%	292
PAS	0%	3%	49%	48%	268
Nursing Facility	0%	4%	53%	43%	257
TBI	n/a	n/a	n/a	n/a	n/a
NE Overall Average	0%	3%	57%	40%	824
Weighted NCI-AD Average	3%	5%	45%	47%	20266

Table 88. Needs hearing aids

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
A&D Waiver	0%	3%	12%	85%	294
PAS	0%	6%	8%	85%	268
Nursing Facility	0%	2%	9%	89%	265
TBI	n/a	n/a	n/a	n/a	n/a
NE Overall Average	0%	2%	10%	87%	834
Weighted NCI-AD Average	7%	3%	10%	80%	20096

Table 89. Needs glasses

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
A&D Waiver	0%	5%	76%	19%	294
PAS	0%	7%	73%	20%	267
Nursing Facility	0%	2%	74%	24%	264
TBI	n/a	n/a	n/a	n/a	n/a
NE Overall Average	0%	4%	75%	22%	832
Weighted NCI-AD Average	4%	18%	55%	23%	20154

Table 90. Needs personal emergency response system (PERS)

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
A&D Waiver	0%	5%	61%	33%	294
PAS	4%	12%	20%	64%	266
Nursing Facility	0%	0%	98%	1%	264
TBI	n/a	n/a	n/a	n/a	n/a
NE Overall Average	0%	3%	80%	17%	831
Weighted NCI-AD Average	11%	3%	40%	46%	20058

Table 91. Needs an oxygen machine

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
A&D Waiver	0%	2%	21%	77%	293
PAS	0%	2%	15%	83%	266
Nursing Facility	0%	2%	18%	80%	263
TBI	n/a	n/a	n/a	n/a	n/a
NE Overall Average	0%	2%	19%	79%	829
Weighted NCI-AD Average	1%	1%	13%	85%	20122

Table 92. Needs other assistive technology equipment but does not have

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
A&D Waiver	0%	0%	22%	78%	278
PAS	0%	1%	21%	78%	253
Nursing Facility	0%	0%	6%	94%	218
TBI	n/a	n/a	n/a	n/a	n/a
NE Overall Average	0%	0%	13%	86%	756
Weighted NCI-AD Average	3%	2%	14%	81%	13670

Table 93. Needs other equipment but does not have

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
A&D Waiver	0%	0%	15%	84%	284
PAS	0%	2%	24%	75%	251
Nursing Facility	0%	0%	4%	96%	254
TBI	n/a	n/a	n/a	n/a	n/a
NE Overall Average	0%	0%	9%	91%	790
Weighted NCI-AD Average	5%	3%	22%	70%	13714

Medications

Table 94. Knows what prescription medications are for

Program	Yes	Maybe, Not Sure	No	N
A&D Waiver	61%	25%	13%	267
PAS	62%	26%	12%	229
Nursing Facility	98%	1%	1%	261
ТВІ	n/a	n/a	n/a	n/a
NE Overall Average	82%	11%	6%	764
Weighted NCI-AD Average	87%	8%	5%	14971

Table 95. Takes medication to help feel less sad or depressed

Program	Yes	No	N
A&D Waiver	58%	42%	281
PAS	56%	44%	262
Nursing Facility	68%	32%	259
TBI	n/a	n/a	n/a
NE Overall Average	63%	37%	808
Weighted NCI-AD Average	44%	56%	19144

Health care

Table 96. Has access to mental health services if they want them

Program	Yes, Always	Usually	No, Only Sometimes or Rarely	N
A&D Waiver	96%	2%	2%	249
PAS	96%	3%	1%	229
Nursing Facility	95%	4%	1%	221
TBI	n/a	n/a	n/a	n/a
NE Overall Average	96%	3%	1%	704
Weighted NCI-AD Average	89%	2%	10%	14131

Table 97. Can get an appointment to see or talk to their primary care doctor when they need to

Program	Yes, Always	Usually	No, Only Sometimes or Rarely	N
A&D Waiver	65%	32%	3%	288
PAS	70%	26%	5%	258
Nursing Facility	26%	74%	0%	261
TBI	n/a	n/a	n/a	n/a
NE Overall Average	43%	55%	2%	814
Weighted NCI-AD Average	83%	11%	7%	19497

Table 98. Went to the emergency room for any reason in the past 12 months

Program	Yes	No	N
A&D Waiver	47%	53%	290
PAS	45%	55%	260
Nursing Facility	41%	59%	265
ТВІ	n/a	n/a	n/a
NE Overall Average	43%	57%	821
Weighted NCI-AD Average	43%	57%	19717

Table 99. Has gone to the emergency room in the past 12 months due to falling or losing balance

Program	Yes	No	N
A&D Waiver	26%	74%	134
PAS	23%	77%	116
Nursing Facility	59%	41%	107
TBI	n/a	n/a	n/a
NE Overall Average	43%	57%	358
Weighted NCI-AD Average	26%	74%	8702

Table 100. Has gone to the emergency room in the past 12 months due to tooth or mouth pain

Program	Yes	No	N
A&D Waiver	1%	99%	135
PAS	2%	98%	115
Nursing Facility	0%	100%	108
ТВІ	n/a	n/a	n/a
NE Overall Average	1%	99%	359
Weighted NCI-AD Average	3%	97%	8675

Table 101. Has gone to the emergency room in the past 12 months due to not being able to see their primary care physician

Program	Yes	No	N
A&D Waiver	14%	86%	134
PAS	19%	81%	116
Nursing Facility	1%	99%	106
TBI	n/a	n/a	n/a
NE Overall Average	7%	93%	357
Weighted NCI-AD Average	11%	89%	8647

Table 102. Had a physical exam or wellness visit in the past 12 months

Program	Yes	No	N
A&D Waiver	91%	9%	287
PAS	86%	14%	258
Nursing Facility	100%	0%	265
ТВІ	n/a	n/a	n/a
NE Overall Average	96%	4%	817
Weighted NCI-AD Average	83%	17%	19364

Table 103. Had a hearing exam in the past 4 years

Program	5 Years Ago or More	3-4 Years Ago	1-2 Years Ago	Past Year	Has Not Had One	N
A&D Waiver	31%	9%	31%	15%	14%	276
PAS	37%	10%	16%	12%	25%	253
Nursing Facility	25%	6%	49%	16%	5%	228
ТВІ	n/a	n/a	n/a	n/a	n/a	n/a
NE Overall Average	28%	7%	40%	15%	10%	761
Weighted NCI-AD Average	25%	9%	17%	19%	30%	14960

Table 104. Had a vision exam in the past year

Program	Yes	No	N
A&D Waiver	62%	38%	289
PAS	57%	43%	258
Nursing Facility	86%	14%	258
TBI	n/a	n/a	n/a
NE Overall Average	75%	25%	812
Weighted NCI-AD Average	58%	42%	19308

Table 105. Had a dental visit in the past 12 months

Proxy respondents were allowed for this question.

Program	Yes	No	N
A&D Waiver	54%	46%	285
PAS	50%	50%	258
Nursing Facility	82%	18%	232
TBI	n/a	n/a	n/a
NE Overall Average	69%	31%	782
Weighted NCI-AD Average	46%	54%	18881

Table 106. Had a flu shot in the past 12 months

Program	Yes	No	N
A&D Waiver	76%	24%	286
PAS	69%	31%	258
Nursing Facility	100%	0%	264
ТВІ	n/a	n/a	n/a
NE Overall Average	89%	11%	815
Weighted NCI-AD Average	65%	35%	19237

Table 107. Received the COVID-19 Vaccine

Program	Fully Vaccinated and Received at Least One Booster	Fully Vaccinated, but Not Received a Booster	Partially Vaccinated	Not Vaccinated at All	N
A&D Waiver	67%	11%	5%	18%	285
PAS	47%	19%	10%	24%	259
Nursing Facility	96%	1%	2%	2%	263
ТВІ	n/a	n/a	n/a	n/a	n/a
NE Overall Average	82%	5%	3%	9%	814
Weighted NCI-AD Average	62%	13%	4%	21%	19331

Wellness

Table 108. Has access to healthy foods when they want them

Program	Yes, Often	Sometimes	No	N
A&D Waiver	92%	4%	3%	290
PAS	78%	15%	7%	263
Nursing Facility	99%	1%	0%	264
TBI	n/a	n/a	n/a	n/a
NE Overall Average	95%	3%	2%	824
Weighted NCI-AD Average	86%	9%	5%	19981

Table 109. Overall Health

Program	Excellent	Very Good	Good	Fair	Poor	N
A&D Waiver	4%	10%	36%	38%	12%	292
PAS	2%	9%	38%	36%	14%	266
Nursing Facility	0%	13%	39%	44%	3%	262
TBI	n/a	n/a	n/a	n/a	n/a	n/a
NE Overall Average	2%	12%	38%	41%	7%	827
Weighted NCI-AD Average	3%	11%	31%	39%	17%	20003

Table 110. Health compared to 12 months ago

Program	Much Better	Somewhat Better	About the Same	Somewhat Worse	Much Worse	N
A&D Waiver	7%	22%	54%	10%	7%	292
PAS	4%	19%	44%	24%	8%	263
Nursing Facility	10%	17%	63%	7%	3%	263
TBI	n/a	n/a	n/a	n/a	n/a	n/a
NE Overall Average	9%	19%	59%	9%	5%	825
Weighted NCI-AD Average	7%	15%	48%	23%	7%	19996

Table 111. In the past 12 months, forgets things more often than before

Program	Yes	No	N
A&D Waiver	31%	69%	275
PAS	41%	59%	256
Nursing Facility	24%	76%	262
ТВІ	n/a	n/a	n/a
NE Overall Average	28%	72%	800
Weighted NCI-AD Average	48%	52%	19463

Table 112. Has discussed forgetting things with a doctor or a nurse (if they have been forgetting things more often in the past 12 months)

Program	Yes	No	N
A&D Waiver	79%	21%	85
PAS	71%	29%	101
Nursing Facility	97%	3%	64
TBI	n/a	n/a	n/a
NE Overall Average	88%	12%	250
Weighted NCI-AD Average	67%	33%	8996

Table 113. Amount of physical activity per week

Program	Does Not Exercise	Less Than One hour	One to Two Hours	More Than Two Hours	N
A&D Waiver	19%	11%	38%	32%	291
PAS	27%	21%	29%	23%	263
Nursing Facility	3%	5%	48%	43%	260
TBI	n/a	n/a	n/a	n/a	n/a
NE Overall Average	11%	8%	43%	38%	821
Weighted NCI-AD Average	30%	21%	21%	27%	19701

Table 114. Often feels lonely

Program	Yes, Often	Sometimes	Not Often, Never or Almost Never	N
A&D Waiver	16%	29%	55%	258
PAS	21%	35%	44%	234
Nursing Facility	2%	20%	79%	256
TBI	n/a	n/a	n/a	n/a
NE Overall Average	8%	24%	68%	754
Weighted NCI-AD Average	21%	31%	48%	15084

Affordability

Table 115. Ever has to skip meals due to financial worries

Program	Yes, often	Sometimes	No	N
A&D Waiver	3%	7%	90%	290
PAS	8%	13%	79%	264
Nursing Facility	0%	0%	100%	263
TBI	n/a	n/a	n/a	n/a
NE Overall Average	2%	3%	95%	824
Weighted NCI-AD Average	5%	8%	87%	19965

Safety

Table 116. They or someone else has concerns about falling or being unstable

Program	Yes, often	Sometimes	No	N
A&D Waiver	29%	36%	35%	298
PAS	29%	35%	36%	268
Nursing Facility	12%	41%	46%	263
TBI	n/a	n/a	n/a	n/a
NE Overall Average	20%	39%	41%	836
Weighted NCI-AD Average	37%	16%	47%	20478

Table 117. Has worked with someone to reduce risk of falls (if someone has concerns about them falling or being unstable)

Program	Yes	No	N
A&D Waiver	98%	2%	189
PAS	98%	2%	161
Nursing Facility	99%	1%	141
ТВІ	n/a	n/a	n/a
NE Overall Average	99%	1%	493
Weighted NCI-AD Average	81%	19%	11285

Table 118. Able to get to safety quickly in case of an emergency

Program	Yes	No	N
A&D Waiver	79%	21%	293
PAS	88%	12%	255
Nursing Facility	52%	48%	249
TBI	n/a	n/a	n/a
NE Overall Average	65%	35%	803
Weighted NCI-AD Average	88%	12%	19346

Table 119. Knows who to talk to if they are mistreated, hurt, disrespected by others

Program	Yes	Maybe, Not Sure	No	N
A&D Waiver	84%	9%	7%	274
PAS	69%	14%	17%	245
Nursing Facility	99%	0%	0%	261
TBI	n/a	n/a	n/a	n/a
NE Overall Average	92%	4%	4%	786
Weighted NCI-AD Average	81%	4%	15%	15605

Table 120. Are ever worried for the security of their personal belongings

Program	Yes at Least Sometimes	No, Never	N
A&D Waiver	27%	73%	275
PAS	17%	83%	246
Nursing Facility	43%	57%	261
TBI	n/a	n/a	n/a
NE Overall Average	36%	64%	789
Weighted NCI-AD Average	14%	86%	15812

Table 121. Someone used or took their money without their permission in the past 12 months

Program	Yes	No	N
A&D Waiver	7%	93%	275
PAS	11%	89%	245
Nursing Facility	2%	98%	258
TBI	n/a	n/a	n/a
NE Overall Average	5%	95%	785
Weighted NCI-AD Average	6%	94%	15768

Table 122. Feels safe around people who are paid to help them

Program	Yes, All Paid Support Workers, Always	No, Not All Workers, or Not Always	N
A&D Waiver	95%	5%	218
PAS	93%	7%	87
Nursing Facility	100%	0%	260
TBI	n/a	n/a	n/a
NE Overall Average	98%	2%	572
Weighted NCI-AD Average	98%	2%	9305

Rights and Respect

Table 123. Gets information about services in their preferred language (if preferred language is not English)

Program	Yes, All Information	Some Information	No	N
A&D Waiver	n/a	n/a	n/a	n/a
PAS	30%	70%	0%	30
Nursing Facility	n/a	n/a	n/a	n/a
TBI	n/a	n/a	n/a	n/a
NE Overall Average	52%	40%	8%	41
Weighted NCI-AD Average	49%	36%	15%	1413

Table 124. Services and supports are delivered in a way that is respectful of their culture

Program	Yes	Sometimes, or Some Services	No	N
A&D Waiver	92%	5%	3%	273
PAS	97%	1%	2%	188
Nursing Facility	95%	4%	1%	259
TBI	n/a	n/a	n/a	n/a
NE Overall Average	94%	4%	2%	727
Weighted NCI-AD Average	95%	3%	2%	13874

Table 125. People who are paid to help them treat them with respect

Program	Yes, All Paid Support Workers, Always or Almost Always	Some or Usually	No, Never or Rarely	N
A&D Waiver	81%	18%	1%	219
PAS	86%	8%	6%	87
Nursing Facility	86%	14%	0%	258
TBI	n/a	n/a	n/a	n/a
NE Overall Average	84%	15%	1%	571
Weighted NCI-AD Average	93%	6%	1%	9300

Table 126. Others ask before coming into their home/room (if living in a group setting)

Program	Yes, Always	Usually, but Not Always	Sometimes, Rarely, or Never	N
A&D Waiver	95%	5%	0%	84
PAS	n/a	n/a	n/a	n/a
Nursing Facility	91%	9%	0%	259
TBI	n/a	n/a	n/a	n/a
NE Overall Average	91%	8%	0%	351
Weighted NCI-AD Average	75%	16%	9%	2947

Table 127. Able to lock doors to room (if living in a group setting)

Program	Yes	No	N
A&D Waiver	5%	95%	84
PAS	n/a	n/a	n/a
Nursing Facility	2%	98%	258
TBI	n/a	n/a	n/a
NE Overall Average	2%	98%	350
Weighted NCI-AD Average	53%	47%	2841

Table 128. Has enough privacy where lives (if living in a group setting)

Program	Yes, Always	Usually, but Not Always	Sometimes, Rarely, or Never	N
A&D Waiver	48%	49%	4%	84
PAS	n/a	n/a	n/a	n/a
Nursing Facility	47%	48%	4%	257
TBI	n/a	n/a	n/a	n/a
NE Overall Average	48%	48%	4%	348
Weighted NCI-AD Average	75%	16%	9%	2944

Table 129. Can have visitors at any time (if living in a group setting)

Program	Yes	No	N
A&D Waiver	99%	1%	84
PAS	n/a	n/a	n/a
Nursing Facility	100%	0%	257
TBI	n/a	n/a	n/a
NE Overall Average	99%	1%	345
Weighted NCI-AD Average	81%	19%	2838

Table 130. Can get something to eat or grab a snack anytime they (if living in a group setting)

Program	Yes	No	N
A&D Waiver	100%	0%	84
PAS	n/a	n/a	n/a
Nursing Facility	100%	0%	259
TBI	n/a	n/a	n/a
NE Overall Average	100%	0%	351
Weighted NCI-AD Average	87%	13%	2890

Person-Centered Planning (State Optional Module)

Table 131. Very or fully involved in making decisions about what is in the service plan

Program	Very or Fully Involved	Somewhat	Very Little	Not at All	N
A&D Waiver	n/a	n/a	n/a	n/a	n/a
PAS	96%	4%	0%	0%	57
Nursing Facility	94%	6%	0%	0%	69
TBI	n/a	n/a	n/a	n/a	n/a
NE Overall Average	94%	6%	0%	0%	126
Weighted NCI-AD Average	84%	14%	2%	1%	5802

Table 132. Remembers their last service planning meeting

Program	Yes	No	N
A&D Waiver	n/a	n/a	n/a
PAS	40%	60%	152
Nursing Facility	71%	29%	109
ТВІ	n/a	n/a	n/a
NE Overall Average	68%	32%	261
Weighted NCI-AD Average	62%	38%	9694

Table 133. Service planning meeting took place at a time that was good for them

Program	Yes	No	N
A&D Waiver	n/a	n/a	n/a
PAS	100%	0%	59
Nursing Facility	100%	0%	76
TBI	n/a	n/a	n/a
NE Overall Average	100%	0%	135
Weighted NCI-AD Average	99%	1%	6055

Table 134. Service planning meeting took place in a place that was good for them

Program	Yes	No	N
A&D Waiver	n/a	n/a	n/a
PAS	100%	0%	61
Nursing Facility	100%	0%	76
TBI	n/a	n/a	n/a
NE Overall Average	100%	0%	137
Weighted NCI-AD Average	99%	1%	6060

Table 135. Service planning meeting included the people they wanted to be there

Program	Yes	Some People	No	N
A&D Waiver	n/a	n/a	n/a	n/a
PAS	97%	3%	0%	60
Nursing Facility	95%	1%	4%	77
ТВІ	n/a	n/a	n/a	n/a
NE Overall Average	95%	1%	4%	137
Weighted NCI-AD Average	96%	1%	3%	6010

Table 136. People at the service planning meeting listened to needs and preferences

Program	Completely	Mostly	Somewhat	Very Little	Not at All	N
A&D Waiver	n/a	n/a	n/a	n/a	n/a	n/a
PAS	84%	16%	0%	0%	0%	61
Nursing Facility	40%	27%	32%	0%	0%	77
TBI	n/a	n/a	n/a	n/a	n/a	n/a
NE Overall Average	43%	27%	31%	0%	0%	138
Weighted NCI-AD Average	77%	16%	5%	2%	1%	6045

Table 137. Received a copy of the service plan after the service planning meeting

Program	Yes	No	N
A&D Waiver	n/a	n/a	n/a
PAS	93%	7%	56
Nursing Facility	100%	0%	50
TBI	n/a	n/a	n/a
NE Overall Average	99%	1%	106
Weighted NCI-AD Average	91%	9%	4642

Table 138. Current service plan reflects what was talked about at the service plan meeting

Program	Yes, Completely	Yes, In Part	No	N
A&D Waiver	n/a	n/a	n/a	n/a
PAS	82%	18%	0%	57
Nursing Facility	36%	64%	0%	55
TBI	n/a	n/a	n/a	n/a
NE Overall Average	40%	60%	0%	112
Weighted NCI-AD Average	90%	8%	2%	4658

Table 139. Choices and preferences are reflected in current service plan

Program	Yes, All/Completely	Yes, Some/In Part	No	N
A&D Waiver	n/a	n/a	n/a	n/a
PAS	81%	19%	0%	58
Nursing Facility	68%	32%	0%	69
TBI	n/a	n/a	n/a	n/a
NE Overall Average	69%	31%	0%	127
Weighted NCI-AD Average	87%	11%	2%	5594

Self-Direction

Note: all but one item in this section- 'Uses self-directed supports option' (Table 140) is part of a state option module.

Table 140. Uses self-directed supports option

Information may only come from existing records; this differs from previous years as those indicated as "Don't Know" are not included in the reporting of the measure.

Program	Yes	No	N
A&D Waiver	3%	97%	307
PAS	4%	96%	276
Nursing Facility	0%	100%	265
ТВІ	n/a	n/a	n/a
NE Overall Average	1%	99%	855
Weighted NCI-AD Average	30%	70%	16483

Table 141. Makes decisions about services that are self directed

Program	Decisions About What Services Are Received Are Made by a Case Manager or Another Professional Employed by the State	Family or Friend Makes Decision, Person Does Not Have Input	Person Has Input, and Family or Friend Helps	Person Mostly Makes Decisions	N
A&D Waiver	n/a	n/a	n/a	n/a	n/a
PAS	n/a	n/a	n/a	n/a	n/a
Nursing Facility	n/a	n/a	n/a	n/a	n/a
ТВІ	n/a	n/a	n/a	n/a	n/a
NE Overall Average	n/a	n/a	n/a	n/a	n/a
Weighted NCI- AD Average	2%	9%	25%	64%	1787

Table 142. Has enough help deciding how to direct services, like making decisions about how and when services are received

Program	Yes	Sometimes	No	N
A&D Waiver	n/a	n/a	n/a	n/a
PAS	n/a	n/a	n/a	n/a
Nursing Facility	n/a	n/a	n/a	n/a
TBI	n/a	n/a	n/a	n/a
NE Overall Average	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	93%	2%	5%	1354

Table 143. Can make changes to the services and supports you self-direct if needed

Program	Yes	In-Between	No	N
A&D Waiver	n/a	n/a	n/a	n/a
PAS	n/a	n/a	n/a	n/a
Nursing Facility	n/a	n/a	n/a	n/a
TBI	n/a	n/a	n/a	n/a
NE Overall Average	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	94%	4%	3%	1341

Table 144. Has the amount of control wanted with the services that are self-directed

Program	Yes	In-Between	No	N
A&D Waiver	n/a	n/a	n/a	n/a
PAS	n/a	n/a	n/a	n/a
Nursing Facility	n/a	n/a	n/a	n/a
TBI	n/a	n/a	n/a	n/a
NE Overall Average	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	91%	5%	4%	1359

Table 145. Services and supports wanted to self direct are always available

Program	Yes	Sometimes	No	N
A&D Waiver	n/a	n/a	n/a	n/a
PAS	n/a	n/a	n/a	n/a
Nursing Facility	n/a	n/a	n/a	n/a
TBI	n/a	n/a	n/a	n/a
NE Overall Average	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	84%	9%	7%	1335

Table 146. Gets information about budget and services from the financial management service (FMS)

Program	Yes	Maybe, Not Sure	No	N
A&D Waiver	n/a	n/a	n/a	n/a
PAS	n/a	n/a	n/a	n/a
Nursing Facility	n/a	n/a	n/a	n/a
TBI	n/a	n/a	n/a	n/a
NE Overall Average	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	48%	13%	39%	1230

Table 147. Information received from the FMS is easy to understand

Program	Yes, Easy to Understand on Own	Some Information is Easy to Understand or Understands With Help From Others	No, Not Easy to Understand and Does Not Get Help to Understand	N
A&D Waiver	n/a	n/a	n/a	n/a
PAS	n/a	n/a	n/a	n/a
Nursing Facility	n/a	n/a	n/a	n/a
ТВІ	n/a	n/a	n/a	n/a
NE Overall Average	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	80%	17%	2%	697

Table 148. Frequency of receiving information about budget and services from FMS

Program	At Least Every Three Months	About Twice a Year	Once a Year or Less	N
A&D Waiver	n/a	n/a	n/a	n/a
PAS	n/a	n/a	n/a	n/a
Nursing Facility	n/a	n/a	n/a	n/a
TBI	n/a	n/a	n/a	n/a
NE Overall Average	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	67%	17%	16%	619

Table 149. Parts of self-direction need help with

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Help With Planning Out Service Needs and Setting up a Schedule for Staff	Help With Getting Staff Paid	Help Finding or Keeping the Staff You Want	Help Training Staff	Help Managing Benefits for Staff	Help Understanding Information You Get From the FMS	More Information About What Services and Supports You Can Get	Other	Does Not Need Help With Any of These Things
A&D Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
PAS	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Nursing Facility	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
TBI	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
NE Overall Average	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	5%	5%	5%	2%	3%	8%	18%	2%	71%