

National Core Indicators- Aging and Disabilities (NCI-AD) Adult Consumer Survey State Results

Oklahoma

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Introduction

Established in 2015, National Core Indicators—Aging and Disabilities[™] (NCI-AD[™]) is a voluntary effort by state aging and physical disability agencies to measure and track their performance using a standardized set of nationally validated measures. The effort is coordinated by Advancing States and Human Services Research Institute (HSRI). Learn more about our history <u>here</u>.

In 2023-24 a total of 20 states participated in NCI-AD. Not all participating states do all surveys every year.

Adult Consumer Survey

The NCI-AD Adult Consumer Survey (ACS), is standardized survey conducted with a person receiving long term services and supports (LTSS) through state aging and physical disability systems. Surveys are conducted by trained surveyors through in-person, secure video meeting, or over-the-phone conversations with service participants. The main part of the survey contains subjective questions about how well services are supporting the person; these can only be answered by the person themselves. A subset of more objective questions may be answered by a proxy respondent if needed. In addition to the questions for service participants, the survey also collects background information on the person –demographic and service-related data – mainly from service agency records. In 2023-24, the survey included two state-optional modules:

Person-Centered Planning Module (state-optional). This is a state-optional series of questions that ask about the person-centered planning process, including the person's experience developing the service plan and the service planning meeting. The following states conducted the Person-Centered Planning Module: AL, AZ, DE, IN, KS, KY, MN, MO, NE, NJ, OH, OK, OR, TN, TX, WI, and WY.

Self-direction Module (state-optional). This state-optional module was added to the 2023-24 ACS. Questions in this section are asked only of those who are using a self-directed supports option and assess experiences specific to self-direction. The following states conducted the Self-direction module: AL, DE, IN, KS, KY, MO, NE, NJ, OH, OK, OR, TN, TX, WI, and WY.

Oklahoma Specific Sample

There is considerable variation in how states' long-term services and supports (LTSS) programs serving older adults and adults with physical disabilities are organized, funded, and administered. The NCI-AD program allows states to include programs funded through Medicaid, the Older Americans Act, Program of All-Inclusive Care for the Elderly (PACE), state-only funds, and/or other state- and federal-blended funds. The NCI-AD project team works closely with each participating NCI-AD state to advise and track which LTSS program populations and sub-populations are

included in the state's sampling strategy, how that sample is designed and how many surveys are targeted for completion. See detailed information on state sample frames here.

Figure 1. Statewide Sample

Total Sample Frame	Total surveys completed	Overall Margin of Error (MoE)		
51788	755	3.6%		

Figure 2. Classification of 2023-24 State programs

Program	Funding Source	Description of Program	Total Usable Surveys Collected	Total Population Eligible for NCI-AD	MoE(95%Confidence, 0.5 Distribution)	MoE(95%Confidence, 0.7 Distribution)
ADvantage	Medicaid 1915(c) waiver	Adults 65 and older or 21 and older with a physical disability.	476	18,166	4.5%	4.1%
CD-Pass			64	1,724	12.3%	11.2%
State Plan Personal Care	Medicaid State Plan	Medicaid HCBS that help some people (over the lifespan) with their ADL (e.g. bathing, grooming, getting in and out of bed, toileting, meals, eating and light housekeeping) at home.	53	2,117	13.5%	12.3%
Living Choice	MFP		20	39	21.9%	20.1%
Medically Fragile	Medicaid hospital waiver		43	96	14.9%	13.7%
Older Americans Act (HDM)			163	29,742	7.7%	7.0%

National Core Indicators – Aging and Disabilities

What is included in this report?

This report presents Oklahoma 2023-24 ACS demographics and outcomes results. Data are shown for the overall statewide average, broken out by program sampled, and include the weighted NCI-AD Average.

Please note: Extreme caution should be used when interpreting results where the number of valid responses is small. Each program's valid number of responses (valid Ns) is shown in every chart and table in this report. *To protect people's privacy we do not show the data when 20 or fewer people from a state or within a program responded* to a question, however their data are included in the overall state average.

Presentation of Data

Data may be viewed as tables by clicking the appropriate tab for each outcome. Tables represent the un-collapsed data outcomes. This may differ from the national report that represents the data in collapsed outcomes. For more information on recoding and collapsing, refer to <u>Appendix B-How to Recode and Collapse Data</u>.

All state and NCI-AD averages throughout this report are "weighted" to account for any non-proportional sampling of programs and to "rebalance" the states' sample sizes according to their populations of survey-eligible service recipients. See more details on weighting in the national report.

Accessibility Statement

National Core Indicators strives to develop accessible resources to support equitable access to information about quality of services. Should you require other accommodations to make this report accessible for you, please reach out to us at <u>nci@nationalcoreindicators.org</u>.

National Core Indicators – Aging and Disabilities

Demographics

Table 1. Average age (reported for those under 90 years old)

Program	Age	Ν
ADvantage	63.0	402
CD-Pass	62.9	62
State Plan Personal Care	51.7	53
Living Choice	n/a	n/a
Medically Fragile	29.9	43
Older Americans Act (HDM)	75.6	136
OK Overall Average	69.2	716
Weighted NCI-AD Average	62.5	19857

Table 2. Age Category (including those 90 and older)

Program	18-44	45-64	65-89	90+	Ν
ADvantage	9%	43%	46%	2%	407
CD-Pass	11%	43%	43%	3%	63
State Plan Personal Care	34%	40%	26%	0%	53
Living Choice	n/a	n/a	n/a	n/a	n/a
Medically Fragile	93%	5%	2%	0%	43
Older Americans Act (HDM)	1%	7%	85%	7%	147
OK Overall Average	6%	23%	67%	5%	733
Weighted NCI-AD Average	14%	33%	48%	5%	20956

Table 3. Gender

Program	Male	Female	Other	Don't Know or Unclear	Ν
ADvantage	36%	63%	0%	0%	409
CD-Pass	30%	70%	0%	0%	64
State Plan Personal Care	45%	55%	0%	0%	53
Living Choice	n/a	n/a	n/a	n/a	n/a
Medically Fragile	58%	42%	0%	0%	43
Older Americans Act (HDM)	31%	69%	0%	0%	163
OK Overall Average	33%	66%	0%	0%	752
Weighted NCI-AD Average	37%	63%	0%	0%	20299

Table 4. Race and ethnicity

Black or African Don't Know or American Indian or Pacific Hispanic or White Program Asian Other Alaska Native Islander Latino American Unclear 0% 3% 8% 1% 10% 57% 2% 21% ADvantage CD-Pass 13% 5% 17% 0% 59% 2% 9% 2% State Plan Personal 13% 0% 8% 0% 43% 0% 0% 36% Care Living Choice n/a n/a n/a n/a n/a n/a n/a n/a **Medically Fragile** 19% 2% 16% 0% 72% 7% 0% 0% Older Americans Act 15% 1% 8% 1% 79% 0% 1% 2% (HDM) **OK Overall Average** 13% 1% 9% 0% 69% 1% 2% 10% Weighted NCI-AD 3% 4% 26% 57% 7% 2% 0% 3% Average

Categories are not mutually exclusive; therefore, N is not shown.

Table 5. Marital status

Program	Single, Never Married	Married or in Domestic Partnership	Separated or Divorced	Widowed	Don't Know or Unclear	N
ADvantage **	15%	17%	16%	15%	36%	389
CD-Pass	13%	20%	23%	25%	20%	40
State Plan Personal Care **	19%	2%	8%	8%	64%	53
Living Choice	n/a	n/a	n/a	n/a	n/a	n/a
Medically Fragile	90%	2%	5%	2%	0%	41
Older Americans Act (HDM) **	3%	34%	4%	24%	35%	117
OK Overall Average **	9%	25%	10%	20%	36%	660
Weighted NCI-AD Average	34%	15%	24%	18%	9%	19613

Table 6. Preferred language

Program	English	Spanish	Other	Don't Know or Unclear	Ν
ADvantage	92%	0%	1%	7%	394
CD-Pass	95%	5%	0%	0%	40
State Plan Personal Care	94%	2%	2%	2%	53
Living Choice	n/a	n/a	n/a	n/a	n/a
Medically Fragile	95%	0%	5%	0%	43
Older Americans Act (HDM)	99%	0%	0%	1%	154
OK Overall Average	96%	0%	0%	3%	704
Weighted NCI-AD Average	91%	4%	4%	1%	20581

Table 7. Preferred means of communication

Program	Spoken	Gestures or Body Language	Sign Language or Finger Spelling	Communication Aid or Device	Other	Don't Know	N
ADvantage	97%	0%	0%	0%	0%	3%	397
CD-Pass	98%	3%	0%	0%	0%	0%	40
State Plan Personal Care	85%	0%	0%	0%	2%	13%	53
Living Choice	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Medically Fragile	33%	67%	0%	0%	0%	0%	43
Older Americans Act (HDM)	99%	0%	0%	0%	0%	1%	154
OK Overall Average	98%	0%	0%	0%	0%	2%	707
Weighted NCI-AD Average	95%	2%	0%	0%	1%	2%	19920

Table 8. Residential designation

Program	Metropolitan	Micropolitan	Rural	Small Town	Don't Know	Ν
ADvantage	45%	29%	10%	14%	2%	395
CD-Pass	80%	13%	5%	3%	0%	40
State Plan Personal Care	45%	23%	11%	21%	0%	53
Living Choice	n/a	n/a	n/a	n/a	n/a	n/a
Medically Fragile	56%	35%	0%	9%	0%	43
Older Americans Act (HDM)	29%	21%	16%	6%	28%	151
OK Overall Average	37%	23%	13%	9%	17%	702
Weighted NCI-AD Average	74%	12%	5%	8%	1%	20743

Categories created using zip codes and corresponding RUCA codes.

Table 9. Median area income (based on zip code)

Program	+ 0\$ \$9,999	\$10,000 - \$19,999	\$20,000 - \$29,999	\$30,000 - \$39,999	\$40,000 - \$49,999	\$50,000 - \$59,999	\$60,000 - \$69,999	\$70,000 - \$79,999	\$80,000 - \$89,999	\$90,000 - \$99,999	\$100,000 and Over	Ν
ADvantage	0%	0%	0%	11%	47%	28%	6%	5%	3%	0%	0%	389
CD-Pass	0%	0%	0%	20%	28%	30%	13%	10%	0%	0%	0%	40
State Plan Personal Care	0%	0%	0%	26%	43%	21%	4%	6%	0%	0%	0%	53
Living Choice	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Medically Fragile	0%	0%	0%	12%	28%	30%	9%	14%	5%	2%	0%	43
Older Americans Act (HDM)	0%	0%	0%	4%	50%	32%	7%	6%	0%	0%	1%	108
OK Overall Average	0%	0%	0%	9%	48%	30%	7%	5%	1%	0%	1%	653
Weighted NCI-AD Average	1%	0%	1%	7%	25%	27%	15%	9%	6%	3%	5%	20671

Table 10. Type of Residence

Program	Own or Family House or Apartment	Senior Living Apartment or Complex	Group Home, Adult Family Home, Foster Home, Host Home	Assisted Living Facility, Residential Care Facility	Nursing Facility, Nursing Home	Homeless or Temporary Shelter	Other	Don't Know or Unclear	N
ADvantage	86%	9%	0%	1%	0%	0%	0%	2%	405
CD-Pass	86%	5%	0%	0%	0%	0%	9%	0%	64
State Plan Personal Care	81%	19%	0%	0%	0%	0%	0%	0%	53
Living Choice	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Medically Fragile	95%	0%	0%	2%	2%	0%	0%	0%	43
Older Americans Act (HDM)	83%	1%	0%	0%	1%	0%	3%	13%	157
OK Overall Average	84%	5%	0%	0%	1%	0%	2%	8%	742
Weighted NCI-AD Average	72%	3%	4%	7%	9%	0%	3%	2%	20306

Table 11. Who the person lives with

Categories are not mutually exclusive; therefore, N is not shown.

Program	No One – Lives Alone	Spouse or Partner	Other Family	Friend(s)	Live-in PCA	Others	Don't Know or Unclear
ADvantage	35%	21%	29%	4%	1%	2%	n/a
CD-Pass	29%	14%	37%	2%	0%	16%	n/a
State Plan Personal Care	15%	2%	17%	4%	0%	0%	n/a
Living Choice	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Medically Fragile	7%	0%	93%	0%	0%	0%	n/a
Older Americans Act (HDM)	41%	21%	12%	1%	0%	3%	n/a
OK Overall Average	37%	20%	19%	2%	0%	3%	n/a
Weighted NCI-AD Average	38%	13%	32%	3%	2%	13%	3%

Table 12. Address changed in the past 6 months

Program	Yes	No	Don't Know or Unclear	Ν
ADvantage	5%	89%	5%	388
CD-Pass	10%	67%	23%	39
State Plan Personal Care	8%	68%	25%	53
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	5%	95%	0%	42
Older Americans Act (HDM)	1%	98%	1%	146
OK Overall Average	3%	92%	4%	688
Weighted NCI-AD Average	7%	91%	2%	19846

National Core Indicators – Aging and Disabilities

Table 13. Where people moved from (if moved in the last 6 months)

Program	Own or Family House or Apartment	Senior Living Apartment or Complex	Group Home, Adult Family Home, Foster Home, Host Home	Assisted Living Facility, Residential Care Facility	Nursing Facility, Nursing Home	Homeless or Temporary Shelter	Other	Don't Know or Unclear	N
ADvantage	57%	5%	5%	0%	5%	5%	0%	24%	21
CD-Pass **	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
State Plan Personal Care **	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Older Americans Act (HDM) **	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
OK Overall Average **	37%	3%	3%	1%	15%	3%	0%	40%	40
Weighted NCI-AD Average	61%	5%	4%	5%	4%	6%	11%	4%	1186

Table note: CD-Pass, State Plan Personal Care, Living Choice, Medically Fragile, Older Americans Act (HDM) had an N of less than 20, so their data is reported as n/a. They are included in the OK Overall Average and Weighted NCI-AD Average. Programs with more than 25% missing or don't know are marked with **.

Table 14A. Diagnoses

Categories are not mutually exclusive; therefore, N is not shown.

Program	Physical Disability	Traumatic Brain Injury or Other Acquired Brain Injury	Intellectual or Other Developmental Disability	Alzheimer's Disease or Other Dementia	Heart Disease	Cancer
ADvantage	72%	13%	12%	7%	41%	18%
CD-Pass	77%	19%	13%	8%	48%	15%
State Plan Personal Care	70%	8%	40%	4%	36%	14%
Living Choice	n/a	n/a	n/a	n/a	n/a	n/a
Medically Fragile	93%	47%	70%	7%	21%	5%
Older Americans Act (HDM)	51%	4%	2%	4%	37%	25%
OK Overall Average	61%	8%	8%	5%	39%	22%
Weighted NCI-AD Average	44%	10%	9%	12%	35%	12%

Table 14B. Diagnoses (continued)

Chronic Obstructive Hypertension (or High Limited or No Vision -Hearing Loss - Severe Program Stroke Diabetes **Pulmonary Disease (COPD) Blood Pressure**) Legally Blind or Profound 39% 38% 26% 63% 11% 17% ADvantage CD-Pass 42% 31% 49% 67% 12% 6% State Plan 26% 12% 18% 44% 16% 12% Personal Care n/a n/a n/a Living Choice n/a n/a n/a **Medically Fragile** 14% 7% 2% 14% 40% 14% **Older Americans** 20% 12% 43% 76% 21% 21% Act (HDM) **OK Overall** 28% 18% 41% 70% 17% 19% Average Weighted NCI-AD 22% 17% 29% 65% 12% 10% Average

Categories are not mutually exclusive; therefore, N is not shown.

 Table 15. Person has chronic psychiatric or mental health diagnosis

Program	Yes	No	Don't Know or Unclear	Ν
ADvantage	29%	70%	1%	392
CD-Pass	21%	79%	0%	52
State Plan Personal Care	56%	42%	2%	50
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	21%	79%	0%	43
Older Americans Act (HDM)	14%	85%	1%	138
OK Overall Average	22%	77%	1%	695
Weighted NCI-AD Average	28%	70%	2%	19343

Table 16. Level of Mobility

Categories are not mutually exclusive (except 'Don't Know or Unclear or Missing'); therefore, N is not shown.

Program	Non- Ambulatory	Moves Self with Wheelchair	Moves Self with Other Aids	Moves Self Without Aids	Don't Know or Unclear
ADvantage	3%	18%	51%	49%	0%
CD-Pass	9%	28%	61%	37%	0%
State Plan Personal Care	6%	16%	44%	74%	0%
Living Choice	n/a	n/a	n/a	n/a	n/a
Medically Fragile	77%	19%	2%	9%	0%
Older Americans Act (HDM)	1%	14%	57%	54%	0%
OK Overall Average	2%	16%	54%	53%	0%
Weighted NCI-AD Average	8%	19%	46%	38%	7%

 Table 17. Has history of frequent falls (more than two falls in a six-month period)

Program	Yes	No	Don't Know or Unclear	Ν
ADvantage	39%	61%	0%	387
CD-Pass	30%	70%	0%	56
State Plan Personal Care	24%	76%	0%	50
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	21%	79%	0%	43
Older Americans Act (HDM)	22%	77%	1%	137
OK Overall Average	29%	71%	0%	693
Weighted NCI-AD Average	25%	73%	2%	19261

Table 18. Receives Medicare

Information required to come from administrative records.

Program	Yes	No	Don't Know or Unclear	Ν
ADvantage	62%	15%	23%	274
CD-Pass **	6%	0%	94%	52
State Plan Personal Care **	32%	0%	68%	53
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	40%	58%	2%	43
Older Americans Act (HDM) **	44%	3%	53%	34
OK Overall Average **	48%	9%	43%	476
Weighted NCI-AD Average	70%	24%	6%	18141

Table 19. Length of time receiving LTSS services in current program

Information required to come from administrative records.

Program	0 - 5 Months	6 Months – Less Than 1 Year	1 Year – Less Than 3 Years	3 or More Years	Don't Know or Unclear	N
ADvantage	22%	15%	27%	36%	0%	279
CD-Pass	0%	6%	46%	48%	0%	54
State Plan Personal Care	17%	32%	49%	2%	0%	53
Living Choice	n/a	n/a	n/a	n/a	n/a	n/a
Medically Fragile	0%	5%	28%	65%	2%	43
Older Americans Act (HDM)	3%	0%	69%	26%	3%	35
OK Overall Average **	14%	11%	43%	31%	1%	484
Weighted NCI-AD Average	3%	7%	24%	35%	30%	19647

Table 20. Person has legal guardian

Information required to come from administrative records.

Program	Yes	No	Don't Know or Unclear	Ν
ADvantage **	4%	55%	41%	268
CD-Pass **	4%	0%	96%	54
State Plan Personal Care **	8%	2%	91%	53
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	53%	47%	0%	43
Older Americans Act (HDM) **	6%	43%	51%	35
OK Overall Average **	5%	41%	54%	473
Weighted NCI-AD Average	7%	47%	46%	20383

Table 21. Amount of paid supports received

Information required to come from administrative records.

Program	24-hour Support or Supervision	Daily Support (for a Limited Number of Hours per Day, not Round-the-Clock)	Scheduled, Less Frequent than Daily Support	As-needed Visitation and Phone Contact	None of the Above	Don't Know	N
ADvantage **	0%	2%	2%	0%	50%	47%	412
CD-Pass **	0%	0%	0%	0%	17%	83%	64
State Plan Personal Care **	0%	0%	0%	0%	0%	100%	53
Living Choice **	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Medically Fragile **	0%	0%	0%	0%	0%	100%	43
Older Americans Act (HDM)	0%	0%	0%	0%	79%	21%	163
OK Overall Average **	0%	1%	1%	0%	62%	36%	755
Weighted NCI- AD Average	14%	11%	8%	1%	5%	60%	19531

Table 22. Person has remote supports

Information required to come from administrative records.

Program	Yes, 24-Hour Remote Supports	Yes, Less than 24-Hour Remote Supports	No, None	Don't Know	Ν
ADvantage **	0%	0%	52%	48%	412
CD-Pass **	0%	0%	16%	84%	64
State Plan Personal Care **	0%	0%	2%	98%	53
Living Choice **	n/a	n/a	n/a	n/a	n/a
Medically Fragile **	0%	0%	0%	100%	43
Older Americans Act (HDM)	0%	0%	79%	21%	163
OK Overall Average **	0%	0%	63%	37%	755
Weighted NCI-AD Average	3%	0%	32%	65%	19527

Table note: Living Choice had an N of less than 20, so their data is reported as n/a. They are included in the OK Overall Average and Weighted NCI-AD Average. Programs with more than 25% missing or don't know are marked with **.

National Core Indicators – Aging and Disabilities

Outcome Tables

Community Participation

Table 23. Gets to do things outside of their home as much as they want to

Program	Yes	No	Ν
ADvantage	66%	34%	358
CD-Pass	56%	44%	45
State Plan Personal Care	51%	49%	37
Living Choice	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a
Older Americans Act (HDM)	66%	34%	149
OK Overall Average	65%	35%	610
Weighted NCI-AD Average	66%	34%	15580

Table 24. Takes part in activities with others as much as they want to (in-person or virtually)

Program	Yes	Maybe	No	Ν
ADvantage	66%	7%	27%	358
CD-Pass	63%	7%	30%	43
State Plan Personal Care	73%	11%	16%	37
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	74%	6%	21%	145
OK Overall Average	71%	6%	23%	604
Weighted NCI-AD Average	66%	10%	24%	15521

Table 25A. Reasons cannot always take part in activities with others as much as they want to in-person or virtually

Categories are not mutually exclusive; therefore, N is not shown.

Program	Cost or Money	Transportation	Accessibility or Lack of Equipment	Health Limitations	Not Enough Help, Staffing, or Personal Assistance	Feeling Unwelcome in the Community
ADvantage	10%	26%	13%	47%	3%	2%
CD-Pass	n/a	n/a	n/a	n/a	n/a	n/a
State Plan Personal Care	n/a	n/a	n/a	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	5%	29%	3%	34%	0%	0%
OK Overall Average	7%	29%	8%	40%	2%	1%
Weighted NCI-AD Average	12%	32%	9%	50%	6%	2%

Table 25B. Reasons cannot always take part in activities with others as much as they want to in-person or virtually (continued)

Categories are not mutually exclusive; therefore, N is not shown.

Program	Feeling Unsafe	No Community Activities Outside of Home Available	Lack of Information or Doesn't Know What Type of Community Activities are Available	Does Not Have Technology or Equipment	Other
ADvantage	0%	4%	13%	11%	13%
CD-Pass	n/a	n/a	n/a	n/a	n/a
State Plan Personal Care	n/a	n/a	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	0%	5%	8%	3%	11%
OK Overall Average	0%	4%	11%	7%	11%
Weighted NCI-AD Average	3%	4%	6%	4%	17%

Access to the Community

Table 26. Has transportation to do the things they want outside of home

Proxy respondents were allowed for this question.

Program	Yes	Maybe	No	Ν
ADvantage	75%	10%	15%	399
CD-Pass	85%	10%	5%	59
State Plan Personal Care	65%	14%	22%	51
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	81%	5%	14%	43
Older Americans Act (HDM)	77%	13%	10%	157
OK Overall Average	76%	12%	12%	729
Weighted NCI-AD Average	72%	12%	16%	19326

Table 27. Has transportation to get to medical appointments

Proxy respondents were allowed for this question.

Program	Yes	Maybe	No	Ν
ADvantage	90%	6%	3%	402
CD-Pass	93%	5%	2%	61
State Plan Personal Care	86%	8%	6%	51
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	95%	5%	0%	43
Older Americans Act (HDM)	92%	6%	2%	156
OK Overall Average	91%	6%	3%	733
Weighted NCI-AD Average	91%	6%	3%	19721

National Core Indicators – Aging and Disabilities

Everyday Living

Table 28. Needs at least some assistance with everyday activities (such as preparing meals, housework, shopping or taking their medications)

Proxy respondents were allowed for this question.

Program	A Lot	Some	None	Ν
ADvantage	30%	48%	22%	409
CD-Pass	59%	34%	6%	64
State Plan Personal Care	47%	47%	6%	53
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	95%	2%	2%	42
Older Americans Act (HDM)	15%	45%	40%	153
OK Overall Average	24%	45%	30%	741
Weighted NCI-AD Average	50%	34%	16%	20745

Table 29. Always gets enough support for everyday activities (if needs at least some assistance)

Proxy respondents were allowed for this question.

Program	Yes	No	Ν
ADvantage	82%	18%	313
CD-Pass	93%	7%	60
State Plan Personal Care	76%	24%	50
Living Choice	n/a	n/a	n/a
Medically Fragile	93%	7%	41
Older Americans Act (HDM)	63%	37%	90
OK Overall Average	74%	26%	569
Weighted NCI-AD Average	82%	18%	18728

Table 30. Needs at least some assistance with self-care (such as bathing, dressing, going to the bathroom, eating, or moving around their home)

Proxy respondents were allowed for this question.

Program	A Lot	Some	None	Ν
ADvantage	19%	23%	58%	407
CD-Pass	39%	42%	19%	64
State Plan Personal Care	32%	19%	49%	53
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	88%	9%	2%	43
Older Americans Act (HDM)	9%	13%	78%	152
OK Overall Average	15%	18%	67%	739
Weighted NCI-AD Average	34%	30%	35%	20699

Table 31. Always gets enough support for self-care (if needs at least some assistance)

Proxy respondents were allowed for this question.

Program	Yes	No	Ν
ADvantage	77%	23%	167
CD-Pass	94%	6%	51
State Plan Personal Care	78%	22%	27
Living Choice	n/a	n/a	n/a
Medically Fragile	95%	5%	41
Older Americans Act (HDM)	77%	23%	31
OK Overall Average	79%	21%	320
Weighted NCI-AD Average	84%	16%	14885

Work

Table 32. Has a paid job

Proxy respondents were allowed for this question.

Program	Yes	No	Ν
ADvantage	3%	97%	405
CD-Pass	0%	100%	60
State Plan Personal Care	6%	94%	50
Living Choice	n/a	n/a	n/a
Medically Fragile	2%	98%	43
Older Americans Act (HDM)	7%	93%	151
OK Overall Average	5%	95%	729
Weighted NCI-AD Average	5%	95%	20005

Table 33. Wants a paid job (if they do not currently have one)

Program	Yes	Maybe, Not Sure	No	Ν
ADvantage	13%	8%	79%	345
CD-Pass	5%	5%	90%	41
State Plan Personal Care	29%	18%	53%	34
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	7%	7%	87%	135
OK Overall Average	10%	7%	83%	575
Weighted NCI-AD Average	12%	6%	82%	14703

Table 34. Someone talked with them about job options (if they do not currently have a job but want one)

Program	Yes	No	Ν
ADvantage	18%	82%	44
CD-Pass	n/a	n/a	n/a
State Plan Personal Care	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a
Older Americans Act (HDM)	n/a	n/a	n/a
OK Overall Average	27%	73%	67
Weighted NCI-AD Average	33%	67%	1248

Table note: CD-Pass, State Plan Personal Care, Living Choice, Older Americans Act (HDM), Medically Fragile had an N of less than 20, so their data is reported as n/a. They are included in the OK Overall Average and Weighted NCI-AD Average.

Table 35. Person volunteers

Proxy respondents were allowed for this question.

Program	Yes	No	Ν
ADvantage	13%	87%	404
CD-Pass	2%	98%	59
State Plan Personal Care	14%	86%	50
Living Choice	n/a	n/a	n/a
Medically Fragile	5%	95%	43
Older Americans Act (HDM)	21%	79%	151
OK Overall Average	17%	83%	727
Weighted NCI-AD Average	10%	90%	19881

Table 36. Wants to volunteer (if they do not currently)

Program	Yes	Maybe, Not Sure	No	Ν
ADvantage	12%	15%	73%	306
CD-Pass	5%	7%	88%	41
State Plan Personal Care	33%	17%	50%	30
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	13%	13%	75%	112
OK Overall Average	13%	13%	74%	506
Weighted NCI-AD Average	9%	9%	82%	13634

National Core Indicators – Aging and Disabilities

Relationships

Table 37. Has friends or family they do not live with who are a part of their life

Program	Yes	No	Ν
ADvantage	95%	5%	369
CD-Pass	98%	2%	47
State Plan Personal Care	95%	5%	40
Living Choice	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a
Older Americans Act (HDM)	96%	4%	154
OK Overall Average	96%	4%	631
Weighted NCI-AD Average	93%	7%	16256

Table 38. Able to see or talk to their friends and family when they want (if has friends or family they do not live with who are a part of their life)

Program	Yes	Maybe	No	N
ADvantage	86%	8%	6%	351
CD-Pass	80%	7%	13%	45
State Plan Personal Care	76%	21%	3%	38
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	86%	10%	3%	148
OK Overall Average	86%	10%	5%	601
Weighted NCI-AD Average	82%	12%	6%	14959

Table 39. Reasons not always able to see or talk to their friends and family when they want

Categories are not mutually exclusive; therefore, N is not shown.

Program	Availability of Transportation	Accessibility	Staffing or Personal Assistance Unavailable	Health Limitations	Someone Prevents From or Rules Against	No or Limited Access to a Phone	No or Limited Access to the Internet	Other
ADvantage	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
CD-Pass	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
State Plan Personal Care	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
OK Overall Average	38%	0%	0%	35%	0%	2%	0%	29%
Weighted NCI- AD Average	34%	4%	2%	24%	2%	3%	1%	57%

Table note: ADvantage, CD-Pass, State Plan Personal Care, Living Choice, Older Americans Act (HDM), Medically Fragile had an N of less than 20, so their data is reported as n/a. They are included in the OK Overall Average and Weighted NCI-AD Average.

National Core Indicators – Aging and Disabilities

Service Coordination

Table 40A. How first found out about services they can get

Program	Friend	Family	Aging and Disability Resource Center; Area Agency on Aging; Center for Independent Living	State or County Agency	Case Manager or Care Coordinator
ADvantage	4%	11%	3%	12%	40%
CD-Pass	2%	21%	0%	11%	19%
State Plan Personal Care	18%	16%	0%	16%	10%
Living Choice	n/a	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	20%	26%	14%	6%	5%
OK Overall Average	13%	20%	8%	9%	18%
Weighted NCI-AD Average	10%	21%	9%	13%	21%

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Table 40B. How first found out about services they can get (continued)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Doctor, Hospital, Clinic	Other Provider or Provider Agency	Media, Newspaper, TV, Radio, Billboard, Brochure, Flyer, Advertisement	Internet or Website	Other
ADvantage	18%	18%	0%	1%	9%
CD-Pass	16%	15%	0%	2%	8%
State Plan Personal Care	14%	14%	6%	2%	8%
Living Choice	n/a	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	9%	7%	4%	1%	10%
OK Overall Average	13%	12%	3%	1%	9%
Weighted NCI-AD Average	19%	10%	1%	2%	10%

Table 41. Can contact their case manager or care coordinator when needs to

Proxy respondents were allowed for this question.

Program	Yes, Always	Most of the Time, Usually	No	Ν
ADvantage	85%	9%	6%	251
CD-Pass	95%	3%	2%	61
State Plan Personal Care	76%	9%	15%	34
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	97%	0%	3%	29
OK Overall Average	89%	6%	5%	407
Weighted NCI-AD Average	79%	14%	7%	14666

Table 42. Who helps person most often (if anyone helps on a regular basis)

Proxy respondents were allowed for this question.

Program	Paid Support Worker Who is Not a Friend or Relative	Paid Family Member or Spouse or Partner	Paid friend	Unpaid Family Member or Spouse or Partner	Unpaid Friend or Volunteer	Other	N
ADvantage	24%	6%	1%	59%	11%	0%	333
CD-Pass	22%	58%	6%	11%	2%	2%	64
State Plan Personal Care	53%	13%	4%	26%	4%	0%	53
Living Choice	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Medically Fragile	21%	10%	0%	69%	0%	0%	42
Older Americans Act (HDM)	31%	1%	0%	58%	9%	1%	88
OK Overall Average	29%	8%	1%	53%	9%	1%	597
Weighted NCI-AD Average	50%	19%	2%	25%	3%	1%	18111

Table 43. Additional people who help person on a regular basis

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Paid Support Worker Who is Not a Friend or Relative	Paid Family Member or Spouse or Partner	Paid friend	Unpaid Family Member or Spouse or Partner	Unpaid Friend or Volunteer	Other	No One Else Provides Additional Support
ADvantage	16%	2%	1%	43%	18%	1%	26%
CD-Pass	6%	13%	2%	34%	11%	2%	38%
State Plan Personal Care	25%	6%	0%	46%	12%	8%	25%
Living Choice	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Medically Fragile	48%	12%	2%	38%	0%	0%	2%
Older Americans Act (HDM)	13%	1%	2%	47%	14%	1%	20%
OK Overall Average	14%	3%	2%	44%	15%	1%	24%
Weighted NCI- AD Average	17%	5%	1%	45%	9%	2%	28%

Table 44. People who are paid to help them come and leave when they are supposed to

Proxy respondents were allowed for this question.

Program	Yes, All Paid Support Workers, Always or Almost always	Some, or Usually	No, Never or Rarely	Ν
ADvantage	88%	8%	3%	118
CD-Pass	100%	0%	0%	47
State Plan Personal Care	81%	10%	10%	42
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	94%	6%	0%	33
Older Americans Act (HDM)	n/a	n/a	n/a	n/a
OK Overall Average	88%	8%	3%	260
Weighted NCI-AD Average	88%	10%	2%	10348

Table 45. Has a backup plan if their people who are paid to help them do not show up

Proxy respondents were allowed for this question.

Program	Yes	No	Ν
ADvantage	61%	39%	118
CD-Pass	78%	22%	46
State Plan Personal Care	53%	47%	43
Living Choice	n/a	n/a	n/a
Medically Fragile	82%	18%	33
Older Americans Act (HDM)	n/a	n/a	n/a
OK Overall Average	66%	34%	260
Weighted NCI-AD Average	73%	27%	10164

Table 46. Has an emergency plan in place in case of widescale emergency

Proxy respondents were allowed for this question.

Program	Yes	No	Ν
ADvantage	81%	19%	391
CD-Pass	73%	27%	63
State Plan Personal Care	68%	32%	50
Living Choice	n/a	n/a	n/a
Medically Fragile	100%	0%	43
Older Americans Act (HDM)	79%	21%	156
OK Overall Average	79%	21%	723
Weighted NCI-AD Average	79%	21%	19432

Table 47. Knows whom to contact if they have a complaint about their services

Program	Yes	Maybe, Not Sure	No	Ν
ADvantage	75%	9%	16%	238
CD-Pass	81%	0%	19%	47
State Plan Personal Care	53%	16%	32%	38
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	76%	9%	15%	88
OK Overall Average	75%	9%	16%	428
Weighted NCI-AD Average	77%	6%	17%	13615

Table 48. Knows whom to contact if they want to make changes to services

Program	Yes	Maybe, Not Sure	No	Ν
ADvantage	83%	5%	11%	239
CD-Pass	81%	9%	11%	47
State Plan Personal Care	68%	11%	21%	38
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	72%	14%	14%	87
OK Overall Average	76%	10%	13%	429
Weighted NCI-AD Average	84%	6%	10%	13538

Table 49. Services meet all current needs

Proxy respondents were allowed for this question.

Program	Yes, Completely, All Needs and Goals	Some Needs and Goals	No, Not at All, Needs and Goals Are Not Met	N
ADvantage	74%	16%	10%	250
CD-Pass	85%	8%	7%	59
State Plan Personal Care	69%	15%	17%	48
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	88%	6%	6%	85
OK Overall Average	82%	10%	8%	475
Weighted NCI-AD Average	71%	22%	7%	17228

Table 50A. Additional services and supports needed (if all current needs and goals are not being met)

Program	Skilled Nursing Facility, Nursing Home Services	Personal Care Assistance, Personal Care Services	Homemaker or Chore Services	Companion Services	Healthcare Home Services, Home Health	Home Delivered Meals
ADvantage	5%	18%	23%	15%	19%	8%
CD-Pass	n/a	n/a	n/a	n/a	n/a	n/a
State Plan Personal Care	n/a	n/a	n/a	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	n/a	n/a	n/a	n/a	n/a	n/a
OK Overall Average	7%	26%	19%	11%	10%	11%
Weighted NCI- AD Average	4%	22%	22%	13%	10%	12%

Proxy respondents were allowed for this question; categories are not mutually exclusive; therefore, N is not shown.

Table 50B. Additional services and supports needed (if all current needs and goals are not being met; continued)

Program	Adult Day Services	Transportation	Respite or Family Caregiver Support	Health Care	Mental Health Care	Dental Care
ADvantage	13%	29%	2%	3%	5%	2%
CD-Pass	n/a	n/a	n/a	n/a	n/a	n/a
State Plan Personal Care	n/a	n/a	n/a	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	n/a	n/a	n/a	n/a	n/a	n/a
OK Overall Average	8%	28%	1%	6%	4%	2%
Weighted NCI-AD Average	8%	26%	5%	11%	9%	14%

Proxy respondents were allowed for this question; categories are not mutually exclusive; therefore, N is not shown.

Table 50C. Additional services and supports needed (if all current needs and goals are not being met; continued)

Program	Housing Assistance	Heating or Cooling Assistance	Hospice	Funeral Planning	Other
ADvantage	10%	5%	2%	2%	31%
CD-Pass	n/a	n/a	n/a	n/a	n/a
State Plan Personal Care	n/a	n/a	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	n/a	n/a	n/a	n/a	n/a
OK Overall Average	6%	2%	1%	1%	30%
Weighted NCI-AD Average	17%	7%	1%	2%	34%

Proxy respondents were allowed for this question; categories are not mutually exclusive; therefore, N is not shown.

Table 51. Case manager talked to them about services that might help with their unmet needs (if all current needs and goals are not being met and has a case manager)

Proxy respondents were allowed for this question.

Program	Yes	No	Ν
ADvantage	41%	59%	58
CD-Pass	n/a	n/a	n/a
State Plan Personal Care	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a
Older Americans Act (HDM)	n/a	n/a	n/a
OK Overall Average	40%	60%	82
Weighted NCI-AD Average	51%	49%	3335

Table 52. Service providers work together to provide support

Program	Yes, All Service Providers	Sometimes, or Some Service Providers	No	N
ADvantage	86%	6%	8%	239
CD-Pass	95%	2%	3%	62
State Plan Personal Care	80%	0%	20%	40
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	77%	6%	17%	52
OK Overall Average	83%	5%	12%	424
Weighted NCI-AD Average	80%	11%	9%	13861

National Core Indicators – Aging and Disabilities

Care Coordination

Table 53. Knows how to manage chronic conditions (if has at least one)

Program	Yes	In-Between, or Some Conditions	No	Ν
ADvantage	89%	7%	4%	349
CD-Pass	90%	5%	5%	42
State Plan Personal Care	94%	3%	3%	34
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	89%	8%	3%	133
OK Overall Average	89%	7%	3%	579
Weighted NCI-AD Average	85%	9%	6%	14517

Table 54. Stayed overnight in a hospital or rehab/nursing facility in the past 12 months and was discharged to go home

Proxy respondents were allowed for this question.

Program	Yes	No	Ν
ADvantage	33%	67%	393
CD-Pass	38%	62%	61
State Plan Personal Care	24%	76%	49
Living Choice	n/a	n/a	n/a
Medically Fragile	42%	58%	43
Older Americans Act (HDM)	27%	73%	147
OK Overall Average	29%	71%	713
Weighted NCI-AD Average	27%	73%	19616

Table 55. Felt comfortable and supported enough to go home after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

Program	Yes	In-Between	No	Ν
ADvantage	83%	6%	11%	118
CD-Pass	n/a	n/a	n/a	n/a
State Plan Personal Care	n/a	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	86%	8%	5%	37
OK Overall Average	86%	7%	7%	188
Weighted NCI-AD Average	86%	5%	9%	4432

Table 56. Someone followed-up to make sure they had needed services and supports after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

Proxy respondents were allowed for this question.

Program	Yes	No	Ν
ADvantage	81%	19%	123
CD-Pass	91%	9%	22
State Plan Personal Care	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a
Older Americans Act (HDM)	84%	16%	37
OK Overall Average	82%	18%	220
Weighted NCI-AD Average	83%	17%	5379

National Core Indicators – Aging and Disabilities

Choice and Control

Table 57. Feels in control of their life

Program	Yes, Almost Always, Always	In-Between, Sometimes	No, Rarely, Never	Ν
ADvantage	77%	13%	10%	336
CD-Pass	85%	10%	5%	41
State Plan Personal Care	75%	11%	14%	36
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	83%	11%	6%	134
OK Overall Average	81%	12%	7%	568
Weighted NCI-AD Average	72%	20%	8%	14903

 Table 58. Able to furnish and decorate their room however they want to (if living in a group setting)

Program	In All Ways	In Most Ways	Only in Some Ways, or Not at All	Ν
ADvantage	n/a	n/a	n/a	n/a
CD-Pass	n/a	n/a	n/a	n/a
State Plan Personal Care	n/a	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	n/a	n/a	n/a	n/a
OK Overall Average	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	57%	28%	15%	2500

 Table 59. Can choose or change their roommate (if living in a group setting and has a roommate)

Program	Yes	No	Ν
ADvantage	n/a	n/a	n/a
CD-Pass	n/a	n/a	n/a
State Plan Personal Care	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a
Older Americans Act (HDM)	n/a	n/a	n/a
OK Overall Average	n/a	n/a	n/a
Weighted NCI-AD Average	36%	64%	1106

Table 60. Can get up and go to bed when they want to

Program	Yes, Always, or Almost Always	Some Days, Sometimes	No, Never	Ν
ADvantage	98%	0%	3%	40
CD-Pass	n/a	n/a	n/a	n/a
State Plan Personal Care	n/a	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	n/a	n/a	n/a	n/a
OK Overall Average	98%	0%	2%	56
Weighted NCI-AD Average	89%	8%	4%	3415

Table 61. Can eat their meals when they want to

Program	Yes, Always, or Almost Always	Some Days, Sometimes	No, Never	Ν
ADvantage	100%	0%	0%	40
CD-Pass	n/a	n/a	n/a	n/a
State Plan Personal Care	n/a	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	n/a	n/a	n/a	n/a
OK Overall Average	100%	0%	0%	56
Weighted NCI-AD Average	68%	13%	19%	3410

Table 62. Can choose or change their services

Proxy respondents were allowed for this question.

Program	Yes, All Services	Sometimes, or Some Services	No	Ν
ADvantage	82%	8%	9%	239
CD-Pass	92%	2%	6%	53
State Plan Personal Care	80%	0%	20%	40
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	72%	5%	23%	81
OK Overall Average	77%	6%	17%	442
Weighted NCI-AD Average	75%	13%	12%	15690

Table 63. Can choose or change when and how often they receive services

Proxy respondents were allowed for this question.

Program	Yes, All Services	Sometimes, or Some Services	No	N
ADvantage	79%	8%	13%	245
CD-Pass	88%	2%	10%	49
State Plan Personal Care	74%	9%	17%	46
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	70%	4%	26%	81
OK Overall Average	75%	5%	20%	451
Weighted NCI-AD Average	70%	15%	16%	15260

Table 64. Can choose or change the people who provide paid supports if wants

Proxy respondents were allowed for this question.

Program	Yes, All Services	Sometimes, or Some Services	No	Ν
ADvantage	88%	2%	10%	116
CD-Pass	98%	0%	2%	46
State Plan Personal Care	86%	0%	14%	42
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	91%	3%	6%	33
Older Americans Act (HDM)	n/a	n/a	n/a	n/a
OK Overall Average	91%	1%	9%	257
Weighted NCI-AD Average	76%	6%	18%	10664

National Core Indicators – Aging and Disabilities

Satisfaction

Table 65. Services and supports help them live the life they want

Program	Yes	No	Ν
ADvantage	87%	13%	218
CD-Pass	93%	7%	42
State Plan Personal Care	82%	18%	34
Living Choice	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a
Older Americans Act (HDM)	89%	11%	81
OK Overall Average	88%	12%	393
Weighted NCI-AD Average	88%	12%	13011

Table 66. Case manager/care coordinator changes more often than they would like

Program	Yes	No	Ν
ADvantage	17%	83%	215
CD-Pass	15%	85%	46
State Plan Personal Care	19%	81%	26
Living Choice	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a
Older Americans Act (HDM)	32%	68%	25
OK Overall Average	21%	79%	329
Weighted NCI-AD Average	30%	70%	11144

Table 67. People who are paid to help them change too often

Program	Yes, All Paid Support Workers, Always or Almost Always	Some or Usually	No, Never or Rarely	Ν
ADvantage	10%	10%	81%	105
CD-Pass	11%	0%	89%	37
State Plan Personal Care	14%	3%	83%	36
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	n/a	n/a	n/a	n/a
OK Overall Average	10%	6%	84%	197
Weighted NCI-AD Average	15%	13%	72%	8569

Table 68. Likes where they live

Program	Yes	In Between, Most of the Time	No	Ν
ADvantage	82%	9%	9%	366
CD-Pass	87%	6%	6%	47
State Plan Personal Care	65%	18%	18%	40
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	87%	6%	7%	156
OK Overall Average	84%	8%	8%	630
Weighted NCI-AD Average	80%	9%	10%	16205

Table 69A. Reasons does not like where they live (if does not always like where they live)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Accessibility of House or Building	Feels Unsafe in or Dislikes Neighborhood	Feels Unsafe in Residence	Residence or Building Needs Repair or Upkeep	Doesn't Feel Like Home
ADvantage	5%	18%	5%	15%	12%
CD-Pass	n/a	n/a	n/a	n/a	n/a
State Plan Personal Care	n/a	n/a	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	5%	5%	0%	14%	19%
OK Overall Average	5%	11%	3%	15%	14%
Weighted NCI-AD Average	8%	15%	9%	15%	14%

Table 69B. Reasons does not like where they live (if does not always like where they live) (continued)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Layout or Size of Residence or Building	Problems With Neighbors or Housemates/Other Residents	Problems With Staff	Insufficient Amount or Type of Staff	Wants More Independence or Control
ADvantage	6%	9%	6%	0%	3%
CD-Pass	n/a	n/a	n/a	n/a	n/a
State Plan Personal Care	n/a	n/a	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	10%	5%	0%	0%	0%
OK Overall Average	8%	6%	2%	0%	1%
Weighted NCI- AD Average	12%	12%	8%	4%	10%

Table 69C. Reasons does not like where they live (if does not always like where they live) (continued)

Program	Wants More Privacy	Wants to be Closer to Family or Friends	Feels Isolated from Community or Feels Lonely	Affordability or Cost of Housing	Other
ADvantage	5%	6%	11%	6%	30%
CD-Pass	n/a	n/a	n/a	n/a	n/a
State Plan Personal Care	n/a	n/a	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	14%	5%	5%	0%	19%
OK Overall Average	9%	5%	7%	2%	25%
Weighted NCI-AD Average	10%	7%	6%	6%	29%

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Table 70. Wants to live somewhere else

Program	Yes	Maybe	No	Ν
ADvantage	28%	10%	62%	366
CD-Pass	17%	15%	68%	47
State Plan Personal Care	35%	18%	48%	40
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	18%	13%	69%	154
OK Overall Average	22%	12%	66%	628
Weighted NCI-AD Average	30%	9%	62%	15997

Table 71. Where person would prefer to live (if wants to live somewhere else)

Proxy respondents were allowed for this question.

Program	Different Kind of Home	Live Independently	With or Closer to Family	In a Different Neighborhood	A Different Type of Geography or Climate	Other
ADvantage	28%	9%	15%	25%	31%	10%
CD-Pass	n/a	n/a	n/a	n/a	n/a	n/a
State Plan Personal Care	n/a	n/a	n/a	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	19%	5%	14%	17%	48%	7%
OK Overall Average	23%	7%	15%	20%	38%	9%
Weighted NCI-AD Average	36%	18%	13%	24%	25%	17%

Table 72. People who are paid to help them do things the way they want them done

Program	Yes, All Paid Support Workers, Always or Almost Always	Some or Usually	No, Never or Rarely	Ν
ADvantage	89%	9%	2%	107
CD-Pass	100%	0%	0%	39
State Plan Personal Care	86%	14%	0%	35
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	n/a	n/a	n/a	n/a
OK Overall Average	87%	12%	1%	200
Weighted NCI-AD Average	86%	12%	2%	9285

Table 73. Usually likes how they spend their time during the day

Program	Yes, Always, or Almost Always	Sometimes	No, Never or Rarely	Ν
ADvantage	64%	22%	14%	362
CD-Pass	64%	24%	12%	42
State Plan Personal Care	56%	28%	17%	36
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	67%	24%	9%	140
OK Overall Average	66%	24%	11%	601
Weighted NCI-AD Average	63%	27%	10%	15507

National Core Indicators – Aging and Disabilities

Technology

Table 74. Has access to the internet

Proxy respondents were allowed for this question

Program	Yes	Sometimes	No	N
ADvantage	78%	1%	21%	404
CD-Pass	86%	3%	11%	63
State Plan Personal Care	84%	0%	16%	51
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	93%	0%	7%	43
Older Americans Act (HDM)	77%	1%	22%	151
OK Overall Average	78%	1%	21%	732
Weighted NCI-AD Average	75%	2%	23%	19930

Table 75. Frequency with which people use the internet

Proxy respondents were allowed for this question.

Program	Daily	Several Times a Week	Several Times a Month	Several Times a Year	Don't Use It at All	Ν
ADvantage	75%	9%	2%	1%	13%	319
CD-Pass	70%	5%	0%	2%	23%	56
State Plan Personal Care	72%	7%	0%	0%	21%	43
Living Choice	n/a	n/a	n/a	n/a	n/a	n/a
Medically Fragile	53%	3%	3%	0%	43%	40
Older Americans Act (HDM)	70%	12%	6%	2%	10%	116
OK Overall Average	72%	11%	4%	1%	13%	590
Weighted NCI-AD Average	65%	11%	5%	2%	17%	14951

Table 76. Always has a stable internet connection

Proxy respondents were allowed for this question.

Program	Always Works	Sometimes Works	Rarely or Never Works	Ν
ADvantage	88%	10%	2%	305
CD-Pass	81%	15%	4%	52
State Plan Personal Care	79%	21%	0%	34
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	85%	15%	0%	40
Older Americans Act (HDM)	86%	13%	1%	110
OK Overall Average	86%	12%	2%	557
Weighted NCI-AD Average	85%	13%	2%	13661

Table 77. Has talked to health professionals using video conference/telehealth

Proxy respondents were allowed for this question.

Program	Yes	No	Ν
ADvantage	52%	48%	397
CD-Pass	71%	29%	62
State Plan Personal Care	54%	46%	50
Living Choice	n/a	n/a	n/a
Medically Fragile	65%	35%	43
Older Americans Act (HDM)	40%	60%	145
OK Overall Average	46%	54%	717
Weighted NCI-AD Average	43%	57%	19520

Table 78. Liked talking to health care providers using telehealth

Program	Yes, Completely	Yes, In Part	No	Ν
ADvantage	60%	21%	19%	184
CD-Pass	69%	16%	16%	32
State Plan Personal Care	n/a	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	44%	25%	32%	57
OK Overall Average	52%	22%	25%	300
Weighted NCI-AD Average	61%	22%	17%	6560

Access to Needed Equipment

Table 79. Needs grab bars in the bathroom or elsewhere in their home

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
ADvantage	13%	4%	61%	21%	406
CD-Pass	11%	0%	78%	11%	63
State Plan Personal Care	25%	2%	41%	31%	51
Living Choice	n/a	n/a	n/a	n/a	n/a
Medically Fragile	5%	0%	26%	70%	43
Older Americans Act (HDM)	11%	2%	64%	23%	142
OK Overall Average	12%	3%	63%	22%	725
Weighted NCI-AD Average	11%	4%	59%	25%	20407

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	Ν
ADvantage	10%	3%	24%	63%	388
CD-Pass	n/a	n/a	n/a	n/a	n/a
State Plan Personal Care	12%	4%	12%	73%	51
Living Choice	n/a	n/a	n/a	n/a	n/a
Medically Fragile	7%	0%	42%	51%	43
Older Americans Act (HDM)	4%	1%	13%	83%	138
OK Overall Average	7%	2%	17%	74%	649
Weighted NCI-AD Average	11%	3%	27%	59%	19790

Table 81. Needs a shower chair

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	Ν
ADvantage	5%	6%	70%	19%	407
CD-Pass	13%	3%	79%	5%	61
State Plan Personal Care	8%	10%	61%	22%	51
Living Choice	n/a	n/a	n/a	n/a	n/a
Medically Fragile	2%	5%	63%	30%	43
Older Americans Act (HDM)	3%	2%	64%	30%	143
OK Overall Average	5%	4%	67%	24%	725
Weighted NCI-AD Average	7%	5%	59%	28%	20332

Table 82. Needs a specialized bed

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	Ν
ADvantage	10%	4%	19%	67%	403
CD-Pass	14%	6%	41%	38%	63
State Plan Personal Care	12%	4%	8%	76%	51
Living Choice	n/a	n/a	n/a	n/a	n/a
Medically Fragile	5%	2%	74%	19%	43
Older Americans Act (HDM)	1%	0%	15%	84%	140
OK Overall Average	6%	2%	18%	75%	720
Weighted NCI-AD Average	8%	4%	24%	64%	20302

Table 83. Need for a ramp (either inside or outside of their residence)

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	Ν
ADvantage	9%	4%	27%	60%	402
CD-Pass	5%	2%	44%	49%	63
State Plan Personal Care	6%	6%	20%	69%	51
Living Choice	n/a	n/a	n/a	n/a	n/a
Medically Fragile	7%	0%	49%	44%	43
Older Americans Act (HDM)	10%	1%	41%	48%	143
OK Overall Average	9%	3%	35%	53%	722
Weighted NCI-AD Average	6%	3%	27%	63%	20290

Table 84. Needs other home modifications that does not have

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	Ν
ADvantage	9%	2%	10%	79%	316
CD-Pass	n/a	n/a	n/a	n/a	n/a
State Plan Personal Care	20%	0%	8%	72%	50
Living Choice	n/a	n/a	n/a	n/a	n/a
Medically Fragile	3%	0%	64%	33%	39
Older Americans Act (HDM)	3%	0%	8%	89%	88
OK Overall Average	7%	1%	9%	83%	517
Weighted NCI-AD Average	7%	2%	8%	83%	13206

Table 85. Needs a wheelchair

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	Ν
ADvantage	8%	5%	34%	54%	399
CD-Pass	7%	5%	52%	36%	61
State Plan Personal Care	12%	12%	16%	61%	51
Living Choice	n/a	n/a	n/a	n/a	n/a
Medically Fragile	0%	9%	86%	5%	43
Older Americans Act (HDM)	5%	5%	31%	59%	153
OK Overall Average	6%	5%	33%	56%	727
Weighted NCI-AD Average	5%	6%	30%	59%	20297

Table 86. Needs a scooter

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	Ν
ADvantage	15%	1%	8%	76%	401
CD-Pass	15%	2%	8%	75%	61
State Plan Personal Care	18%	2%	12%	69%	51
Living Choice	n/a	n/a	n/a	n/a	n/a
Medically Fragile	0%	0%	5%	95%	43
Older Americans Act (HDM)	9%	2%	11%	78%	152
OK Overall Average	12%	2%	10%	77%	728
Weighted NCI-AD Average	9%	2%	6%	83%	20129

Table 87. Needs a walker

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	Ν
ADvantage	3%	6%	57%	34%	404
CD-Pass	5%	5%	65%	26%	62
State Plan Personal Care	4%	6%	31%	59%	51
Living Choice	n/a	n/a	n/a	n/a	n/a
Medically Fragile	0%	0%	7%	93%	43
Older Americans Act (HDM)	2%	2%	67%	29%	153
OK Overall Average	3%	4%	62%	32%	733
Weighted NCI-AD Average	3%	5%	45%	47%	20266

Table 88. Needs hearing aids

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
ADvantage	8%	4%	10%	78%	400
CD-Pass	8%	3%	5%	83%	60
State Plan Personal Care	4%	0%	4%	92%	51
Living Choice	n/a	n/a	n/a	n/a	n/a
Medically Fragile	0%	0%	2%	98%	42
Older Americans Act (HDM)	8%	5%	28%	59%	152
OK Overall Average	8%	5%	20%	68%	725
Weighted NCI-AD Average	7%	3%	10%	80%	20096

Table 89. Needs glasses

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	Ν
ADvantage	7%	16%	61%	16%	403
CD-Pass	6%	8%	71%	15%	62
State Plan Personal Care	14%	18%	45%	24%	51
Living Choice	n/a	n/a	n/a	n/a	n/a
Medically Fragile	0%	5%	23%	72%	43
Older Americans Act (HDM)	4%	5%	71%	20%	153
OK Overall Average	6%	10%	66%	19%	732
Weighted NCI-AD Average	4%	18%	55%	23%	20154

Table 90. Needs personal emergency response system (PERS)

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	Ν
ADvantage	15%	1%	27%	56%	402
CD-Pass	11%	6%	37%	45%	62
State Plan Personal Care	24%	0%	10%	67%	51
Living Choice	n/a	n/a	n/a	n/a	n/a
Medically Fragile	2%	0%	12%	86%	43
Older Americans Act (HDM)	4%	0%	25%	71%	153
OK Overall Average	9%	1%	26%	65%	731
Weighted NCI-AD Average	11%	3%	40%	46%	20058

Table 91. Needs an oxygen machine

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	Ν
ADvantage	2%	0%	20%	77%	403
CD-Pass	3%	0%	28%	69%	61
State Plan Personal Care	4%	0%	18%	78%	51
Living Choice	n/a	n/a	n/a	n/a	n/a
Medically Fragile	0%	0%	63%	37%	43
Older Americans Act (HDM)	0%	0%	16%	84%	152
OK Overall Average	1%	0%	18%	81%	730
Weighted NCI-AD Average	1%	1%	13%	85%	20122

Table 92. Needs other assistive technology equipment but does not have

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	Ν
ADvantage	2%	1%	22%	76%	333
CD-Pass	n/a	n/a	n/a	n/a	n/a
State Plan Personal Care	8%	0%	4%	88%	50
Living Choice	n/a	n/a	n/a	n/a	n/a
Medically Fragile	2%	2%	44%	51%	41
Older Americans Act (HDM)	0%	0%	6%	94%	96
OK Overall Average	1%	0%	13%	86%	539
Weighted NCI-AD Average	3%	2%	14%	81%	13670

Table 93. Needs other equipment but does not have

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	Ν
ADvantage	4%	5%	14%	77%	313
CD-Pass	n/a	n/a	n/a	n/a	n/a
State Plan Personal Care	16%	10%	20%	55%	51
Living Choice	n/a	n/a	n/a	n/a	n/a
Medically Fragile	0%	0%	85%	15%	41
Older Americans Act (HDM)	0%	0%	11%	89%	98
OK Overall Average	3%	2%	13%	82%	523
Weighted NCI-AD Average	5%	3%	22%	70%	13714

National Core Indicators – Aging and Disabilities

Medications

Table 94. Knows what prescription medications are for

Program	Yes	Maybe, Not Sure	No	Ν
ADvantage	86%	9%	4%	351
CD-Pass	95%	5%	0%	41
State Plan Personal Care	94%	3%	3%	34
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	92%	5%	3%	134
OK Overall Average	90%	7%	3%	581
Weighted NCI-AD Average	87%	8%	5%	14971

Table 95. Takes medication to help feel less sad or depressed

Proxy respondents were allowed for this question.

Program	Yes	No	Ν
ADvantage	44%	56%	384
CD-Pass	45%	55%	62
State Plan Personal Care	39%	61%	49
Living Choice	n/a	n/a	n/a
Medically Fragile	14%	86%	42
Older Americans Act (HDM)	28%	72%	145
OK Overall Average	35%	65%	702
Weighted NCI-AD Average	44%	56%	19144

National Core Indicators – Aging and Disabilities

Health care

Table 96. Has access to mental health services if they want them

Program	Yes, Always	Usually	No, Only Sometimes or Rarely	Ν
ADvantage	92%	2%	6%	330
CD-Pass	95%	0%	5%	42
State Plan Personal Care	91%	0%	9%	34
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	96%	0%	4%	130
OK Overall Average	95%	1%	5%	557
Weighted NCI-AD Average	89%	2%	10%	14131

Table 97. Can get an appointment to see or talk to their primary care doctor when they need to

Proxy respondents were allowed for this question.

Program	Yes, Always	Usually	No, Only Sometimes or Rarely	Ν
ADvantage	86%	10%	4%	394
CD-Pass	95%	3%	2%	62
State Plan Personal Care	84%	10%	6%	50
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	86%	10%	5%	42
Older Americans Act (HDM)	86%	9%	5%	148
OK Overall Average	87%	9%	4%	716
Weighted NCI-AD Average	83%	11%	7%	19497

Table 98. Went to the emergency room for any reason in the past 12 months

Proxy respondents were allowed for this question.

Program	Yes	No	Ν
ADvantage	51%	49%	397
CD-Pass	46%	54%	61
State Plan Personal Care	58%	42%	50
Living Choice	n/a	n/a	n/a
Medically Fragile	47%	53%	43
Older Americans Act (HDM)	36%	64%	147
OK Overall Average	43%	57%	718
Weighted NCI-AD Average	43%	57%	19717

Table 99. Has gone to the emergency room in the past 12 months due to falling or losing balance

Proxy respondents were allowed for this question.

Program	Yes	No	Ν
ADvantage	32%	69%	200
CD-Pass	26%	74%	27
State Plan Personal Care	24%	76%	29
Living Choice	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a
Older Americans Act (HDM)	32%	68%	53
OK Overall Average	31%	69%	339
Weighted NCI-AD Average	26%	74%	8702

Table 100. Has gone to the emergency room in the past 12 months due to tooth or mouth pain

Proxy respondents were allowed for this question.

Program	Yes	No	Ν
ADvantage	2%	98%	198
CD-Pass	7%	93%	28
State Plan Personal Care	7%	93%	29
Living Choice	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a
Older Americans Act (HDM)	2%	98%	52
OK Overall Average	2%	98%	337
Weighted NCI-AD Average	3%	97%	8675

Table 101. Has gone to the emergency room in the past 12 months due to not being able to see their primary care physician

Proxy respondents were allowed for this question.

Program	Yes	No	Ν
ADvantage	11%	89%	198
CD-Pass	7%	93%	28
State Plan Personal Care	18%	82%	28
Living Choice	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a
Older Americans Act (HDM)	2%	98%	52
OK Overall Average	7%	93%	336
Weighted NCI-AD Average	11%	89%	8647

Table 102. Had a physical exam or wellness visit in the past 12 months

Proxy respondents were allowed for this question.

Program	Yes	No	Ν
ADvantage	80%	20%	392
CD-Pass	80%	20%	60
State Plan Personal Care	73%	27%	49
Living Choice	n/a	n/a	n/a
Medically Fragile	95%	5%	43
Older Americans Act (HDM)	82%	18%	144
OK Overall Average	81%	19%	708
Weighted NCI-AD Average	83%	17%	19364

Table 103. Had a hearing exam in the past 4 years

Proxy respondents were allowed for this question.

Program	5 Years Ago or More	3-4 Years Ago	1-2 Years Ago	Past Year	Has Not Had One	Ν
ADvantage	30%	8%	10%	14%	39%	332
CD-Pass	24%	12%	15%	29%	21%	34
State Plan Personal Care	54%	4%	12%	12%	19%	26
Living Choice	n/a	n/a	n/a	n/a	n/a	n/a
Medically Fragile	73%	7%	7%	0%	12%	41
Older Americans Act (HDM)	24%	9%	23%	16%	28%	129
OK Overall Average	27%	8%	18%	16%	31%	582
Weighted NCI-AD Average	25%	9%	17%	19%	30%	14960

Table 104. Had a vision exam in the past year

Proxy respondents were allowed for this question.

Program	Yes	No	Ν
ADvantage	51%	49%	396
CD-Pass	59%	41%	61
State Plan Personal Care	38%	62%	50
Living Choice	n/a	n/a	n/a
Medically Fragile	17%	83%	41
Older Americans Act (HDM)	59%	41%	145
OK Overall Average	55%	45%	713
Weighted NCI-AD Average	58%	42%	19308

Table 105. Had a dental visit in the past 12 months

Proxy respondents were allowed for this question.

Program	Yes	No	Ν
ADvantage	37%	63%	391
CD-Pass	53%	47%	58
State Plan Personal Care	38%	62%	50
Living Choice	n/a	n/a	n/a
Medically Fragile	24%	76%	42
Older Americans Act (HDM)	49%	51%	140
OK Overall Average	44%	56%	701
Weighted NCI-AD Average	46%	54%	18881

Table 106. Had a flu shot in the past 12 months

Proxy respondents were allowed for this question.

Program	Yes	No	Ν
ADvantage	54%	46%	392
CD-Pass	70%	30%	61
State Plan Personal Care	47%	53%	49
Living Choice	n/a	n/a	n/a
Medically Fragile	61%	39%	41
Older Americans Act (HDM)	68%	32%	141
OK Overall Average	62%	38%	704
Weighted NCI-AD Average	65%	35%	19237

Proxy respondents were allowed for this question.

Program	Fully Vaccinated and Received at Least One Booster	Fully Vaccinated, but Not Received a Booster	Partially Vaccinated	Not Vaccinated at All	N
ADvantage	44%	19%	4%	33%	393
CD-Pass	66%	0%	7%	28%	61
State Plan Personal Care	48%	12%	4%	36%	50
Living Choice	n/a	n/a	n/a	n/a	n/a
Medically Fragile	34%	32%	0%	34%	41
Older Americans Act (HDM)	70%	4%	6%	19%	142
OK Overall Average	60%	9%	5%	25%	707
Weighted NCI-AD Average	62%	13%	4%	21%	19331

Wellness

Proxy respondents were allowed for this question.

Program	Yes, Often	Sometimes	No	Ν
ADvantage	84%	9%	7%	402
CD-Pass	82%	10%	8%	62
State Plan Personal Care	76%	10%	14%	50
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	85%	8%	7%	148
OK Overall Average	84%	8%	7%	700
Weighted NCI-AD Average	86%	9%	5%	19981

Table 109. Overall Health

Proxy respondents were allowed for this question.

Program	Excellent	Very Good	Good	Fair	Poor	Ν
ADvantage	1%	7%	34%	41%	17%	403
CD-Pass	2%	8%	29%	34%	27%	62
State Plan Personal Care	13%	6%	38%	31%	13%	48
Living Choice	n/a	n/a	n/a	n/a	n/a	n/a
Medically Fragile	15%	22%	39%	15%	10%	41
Older Americans Act (HDM)	5%	19%	34%	32%	10%	149
OK Overall Average	4%	14%	34%	35%	14%	723
Weighted NCI-AD Average	3%	11%	31%	39%	17%	20003

Table 110. Health compared to 12 months ago

Proxy respondents were allowed for this question.

Program	Much Better	Somewhat Better	About the Same	Somewhat Worse	Much Worse	Ν
ADvantage	9%	20%	39%	22%	10%	403
CD-Pass	8%	15%	39%	30%	8%	61
State Plan Personal Care	14%	8%	50%	16%	12%	50
Living Choice	n/a	n/a	n/a	n/a	n/a	n/a
Medically Fragile	19%	14%	47%	16%	5%	43
Older Americans Act (HDM)	4%	15%	45%	35%	1%	150
OK Overall Average	6%	16%	43%	29%	5%	727
Weighted NCI-AD Average	7%	15%	48%	23%	7%	19996

Table 111. In the past 12 months, forgets things more often than before

Proxy respondents were allowed for this question.

Program	Yes	No	Ν
ADvantage	45%	55%	391
CD-Pass	53%	47%	59
State Plan Personal Care	49%	51%	49
Living Choice	n/a	n/a	n/a
Medically Fragile	12%	88%	25
Older Americans Act (HDM)	51%	49%	144
OK Overall Average	49%	51%	687
Weighted NCI-AD Average	48%	52%	19463

Table 112. Has discussed forgetting things with a doctor or a nurse (if they have been forgetting things more often in the past 12 months)

Proxy respondents were allowed for this question.

Program	Yes	No	Ν
ADvantage	63%	37%	173
CD-Pass	57%	43%	30
State Plan Personal Care	59%	41%	22
Living Choice	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a
Older Americans Act (HDM)	42%	58%	73
OK Overall Average	50%	50%	307
Weighted NCI-AD Average	67%	33%	8996

Table 113. Amount of physical activity per week

Proxy respondents were allowed for this question.

Program	Does Not Exercise	Less Than One hour	One to Two Hours	More Than Two Hours	Ν
ADvantage	35%	23%	22%	20%	395
CD-Pass	32%	24%	16%	27%	62
State Plan Personal Care	38%	16%	16%	30%	50
Living Choice	n/a	n/a	n/a	n/a	n/a
Medically Fragile	26%	2%	23%	49%	43
Older Americans Act (HDM)	19%	21%	16%	44%	150
OK Overall Average	26%	21%	18%	34%	720
Weighted NCI-AD Average	30%	21%	21%	27%	19701

Table 114. Often feels lonely

Program	Yes, Often	Sometimes	Not Often, Never or Almost Never	Ν
ADvantage	20%	30%	50%	355
CD-Pass	21%	23%	56%	43
State Plan Personal Care	47%	17%	36%	36
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	28%	23%	49%	141
OK Overall Average	25%	26%	49%	596
Weighted NCI-AD Average	21%	31%	48%	15084

National Core Indicators – Aging and Disabilities

Affordability

Table 115. Ever has to skip meals due to financial worries

Proxy respondents were allowed for this question.

Program	Yes, often	Sometimes	No	Ν
ADvantage	6%	9%	85%	401
CD-Pass	2%	8%	90%	61
State Plan Personal Care	18%	10%	71%	49
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	5%	7%	87%	148
OK Overall Average	6%	8%	86%	697
Weighted NCI-AD Average	5%	8%	87%	19965

Safety

Proxy respondents were allowed for this question.

Program	Yes, often	Sometimes	No	Ν
ADvantage	44%	21%	35%	405
CD-Pass	45%	17%	38%	64
State Plan Personal Care	36%	22%	42%	50
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	19%	0%	81%	43
Older Americans Act (HDM)	41%	14%	46%	153
OK Overall Average	42%	17%	42%	735
Weighted NCI-AD Average	37%	16%	47%	20478

Table 117. Has worked with someone to reduce risk of falls (if someone has concerns about them falling or being unstable)

Proxy respondents were allowed for this question.

Program	Yes	No	Ν
ADvantage	75%	25%	261
CD-Pass	70%	30%	40
State Plan Personal Care	76%	24%	29
Living Choice	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a
Older Americans Act (HDM)	68%	32%	81
OK Overall Average	71%	29%	428
Weighted NCI-AD Average	81%	19%	11285

Table 118. Able to get to safety quickly in case of an emergency

Proxy respondents were allowed for this question.

Program	Yes	No	Ν
ADvantage	93%	7%	392
CD-Pass	80%	20%	61
State Plan Personal Care	78%	22%	51
Living Choice	n/a	n/a	n/a
Medically Fragile	63%	37%	43
Older Americans Act (HDM)	90%	10%	152
OK Overall Average	90%	10%	719
Weighted NCI-AD Average	88%	12%	19346

Table 119. Knows who to talk to if they are mistreated, hurt, disrespected by others

Program	Yes	Maybe, Not Sure	No	Ν
ADvantage	87%	3%	9%	357
CD-Pass	84%	5%	11%	44
State Plan Personal Care	84%	3%	14%	37
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	81%	8%	11%	141
OK Overall Average	83%	6%	11%	600
Weighted NCI-AD Average	81%	4%	15%	15605

Table 120. Are ever worried for the security of their personal belongings

Program	Yes at Least Sometimes	No, Never	N
ADvantage	12%	88%	361
CD-Pass	7%	93%	45
State Plan Personal Care	24%	76%	37
Living Choice	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a
Older Americans Act (HDM)	12%	88%	147
OK Overall Average	12%	88%	611
Weighted NCI-AD Average	14%	86%	15812

Table 121. Someone used or took their money without their permission in the past 12 months

Program	Yes	No	Ν
ADvantage	6%	94%	363
CD-Pass	5%	95%	44
State Plan Personal Care	11%	89%	37
Living Choice	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a
Older Americans Act (HDM)	5%	95%	147
OK Overall Average	6%	94%	612
Weighted NCI-AD Average	6%	94%	15768

Table 122. Feels safe around people who are paid to help them

Program	Yes, All Paid Support Workers, Always	No, Not All Workers, or Not Always	Ν
ADvantage	99%	1%	105
CD-Pass	100%	0%	39
State Plan Personal Care	92%	8%	36
Living Choice	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a
Older Americans Act (HDM)	n/a	n/a	n/a
OK Overall Average	98%	2%	199
Weighted NCI-AD Average	98%	2%	9305

National Core Indicators – Aging and Disabilities

Rights and Respect

Table 123. Gets information about services in their preferred language (if preferred language is not English)

Proxy respondents were allowed for this question.

Program	Yes, All Information	Some Information	No	Ν
ADvantage	n/a	n/a	n/a	n/a
CD-Pass	n/a	n/a	n/a	n/a
State Plan Personal Care	n/a	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	n/a	n/a	n/a	n/a
OK Overall Average	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	49%	36%	15%	1413

Table 124. Services and supports are delivered in a way that is respectful of their culture

Program	Yes	Sometimes, or Some Services	No	Ν
ADvantage	97%	0%	2%	235
CD-Pass	100%	0%	0%	47
State Plan Personal Care	95%	5%	0%	37
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	99%	0%	1%	92
OK Overall Average	98%	0%	1%	429
Weighted NCI-AD Average	95%	3%	2%	13874

Table 125. People who are paid to help them treat them with respect

Program	Yes, All Paid Support Workers, Always or Almost Always	Some or Usually	No, Never or Rarely	Ν
ADvantage	92%	6%	2%	106
CD-Pass	100%	0%	0%	39
State Plan Personal Care	92%	6%	3%	36
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	n/a	n/a	n/a	n/a
OK Overall Average	94%	4%	2%	200
Weighted NCI-AD Average	93%	6%	1%	9300

 Table 126. Others ask before coming into their home/room (if living in a group setting)

Program	Yes, Always	Usually, but Not Always	Sometimes, Rarely, or Never	Ν
ADvantage	n/a	n/a	n/a	n/a
CD-Pass	n/a	n/a	n/a	n/a
State Plan Personal Care	n/a	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	n/a	n/a	n/a	n/a
OK Overall Average	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	75%	16%	9%	2947

Table 127. Able to lock doors to room (if living in a group setting)

Program	Yes	No	Ν
ADvantage	n/a	n/a	n/a
CD-Pass	n/a	n/a	n/a
State Plan Personal Care	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a
Older Americans Act (HDM)	n/a	n/a	n/a
OK Overall Average	n/a	n/a	n/a
Weighted NCI-AD Average	53%	47%	2841

Table 128. Has enough privacy where lives (if living in a group setting)

Program	Yes, Always	Usually, but Not Always	Sometimes, Rarely, or Never	Ν
ADvantage	n/a	n/a	n/a	n/a
CD-Pass	n/a	n/a	n/a	n/a
State Plan Personal Care	n/a	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	n/a	n/a	n/a	n/a
OK Overall Average	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	75%	16%	9%	2944

 Table 129. Can have visitors at any time (if living in a group setting)

Program	Yes	No	Ν
ADvantage	n/a	n/a	n/a
CD-Pass	n/a	n/a	n/a
State Plan Personal Care	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a
Older Americans Act (HDM)	n/a	n/a	n/a
OK Overall Average	n/a	n/a	n/a
Weighted NCI-AD Average	81%	19%	2838

Table 130. Can get something to eat or grab a snack anytime they (if living in a group setting)

Program	Yes	No	Ν
ADvantage	n/a	n/a	n/a
CD-Pass	n/a	n/a	n/a
State Plan Personal Care	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a
Older Americans Act (HDM)	n/a	n/a	n/a
OK Overall Average	n/a	n/a	n/a
Weighted NCI-AD Average	87%	13%	2890

Person-Centered Planning (State Optional Module)

Table 131. Very or fully involved in making decisions about what is in the service plan

Program	Very or Fully Involved	Somewhat	Very Little	Not at All	Ν
ADvantage	88%	11%	1%	0%	80
CD-Pass	86%	8%	3%	3%	36
State Plan Personal Care	n/a	n/a	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	n/a	n/a	n/a	n/a	n/a
OK Overall Average	88%	10%	1%	1%	143
Weighted NCI-AD Average	84%	14%	2%	1%	5802

Table 132. Remembers their last service planning meeting

Program	Yes	No	Ν
ADvantage	56%	44%	195
CD-Pass	78%	22%	41
State Plan Personal Care	59%	41%	29
Living Choice	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a
Older Americans Act (HDM)	17%	83%	29
OK Overall Average	46%	54%	312
Weighted NCI-AD Average	62%	38%	9694

Table 133. Service planning meeting took place at a time that was good for them

Program	Yes	No	Ν
ADvantage	98%	2%	110
CD-Pass	100%	0%	32
State Plan Personal Care	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a
Older Americans Act (HDM)	n/a	n/a	n/a
OK Overall Average	99%	1%	176
Weighted NCI-AD Average	99%	1%	6055

Table 134. Service planning meeting took place in a place that was good for them

Program	Yes	No	Ν
ADvantage	100%	0%	109
CD-Pass	100%	0%	32
State Plan Personal Care	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a
Older Americans Act (HDM)	n/a	n/a	n/a
OK Overall Average	100%	0%	175
Weighted NCI-AD Average	99%	1%	6060

Table 135. Service planning meeting included the people they wanted to be there

Program	Yes	Some People	No	Ν
ADvantage	93%	3%	4%	107
CD-Pass	94%	3%	3%	31
State Plan Personal Care	n/a	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	n/a	n/a	n/a	n/a
OK Overall Average	95%	2%	3%	171
Weighted NCI-AD Average	96%	1%	3%	6010

Table 136. People at the service planning meeting listened to needs and preferences

Program	Completely	Mostly	Somewhat	Very Little	Not at All	Ν
ADvantage	84%	8%	5%	3%	1%	110
CD-Pass	88%	9%	0%	3%	0%	32
State Plan Personal Care	n/a	n/a	n/a	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	n/a	n/a	n/a	n/a	n/a	n/a
OK Overall Average	83%	11%	3%	2%	2%	176
Weighted NCI-AD Average	77%	16%	5%	2%	1%	6045

Ν Program Yes No 80% 20% 66 ADvantage CD-Pass 97% 3% 30 State Plan Personal Care n/a n/a n/a Living Choice n/a n/a n/a Medically Fragile n/a n/a n/a Older Americans Act (HDM) n/a n/a n/a **OK Overall Average** 82% 18% 122 Weighted NCI-AD Average 91% 9% 4642

Table 137. Received a copy of the service plan after the service planning meeting

Table 138. Current service plan reflects what was talked about at the service plan meeting

Program	Yes, Completely	Yes, In Part	No	Ν
ADvantage	96%	1%	3%	70
CD-Pass	100%	0%	0%	28
State Plan Personal Care	n/a	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	n/a	n/a	n/a	n/a
OK Overall Average	93%	1%	6%	123
Weighted NCI-AD Average	90%	8%	2%	4658

Table 139. Choices and preferences are reflected in current service plan

Program	Yes, All/Completely	Yes, Some/In Part	No	Ν
ADvantage	95%	5%	0%	78
CD-Pass	97%	0%	3%	34
State Plan Personal Care	n/a	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	n/a	n/a	n/a	n/a
OK Overall Average	95%	4%	1%	139
Weighted NCI-AD Average	87%	11%	2%	5594

Self-Direction

Note: all but one item in this section- 'Uses self-directed supports option' (Table 140) is part of a state option module.

Table 140. Uses self-directed supports option

Information may only come from existing records; this differs from previous years as those indicated as "Don't Know" are not included in the reporting of the measure.

Program	Yes	No	Ν
ADvantage	3%	97%	410
CD-Pass	100%	0%	64
State Plan Personal Care	0%	100%	53
Living Choice	n/a	n/a	n/a
Medically Fragile	12%	88%	43
Older Americans Act (HDM)	0%	100%	159
OK Overall Average	6%	94%	749
Weighted NCI-AD Average	30%	70%	16483

Table 141. Makes decisions about services that are self directed

Proxy respondents were allowed for this question.

Program	Decisions About What Services Are Received Are Made by a Case Manager or Another Professional Employed by the State	Family or Friend Makes Decision, Person Does Not Have Input	Person Has Input, and Family or Friend Helps	Person Mostly Makes Decisions	N
ADvantage	n/a	n/a	n/a	n/a	n/a
CD-Pass	n/a	n/a	n/a	n/a	n/a
State Plan Personal Care	n/a	n/a	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	n/a	n/a	n/a	n/a	n/a
OK Overall Average	n/a	n/a	n/a	n/a	n/a
Weighted NCI- AD Average	2%	9%	25%	64%	1787

Table 142. Has enough help deciding how to direct services, like making decisions about how and when services are received

Proxy respondents were allowed for this question.

Program	Yes	Sometimes	No	Ν
ADvantage	n/a	n/a	n/a	n/a
CD-Pass	n/a	n/a	n/a	n/a
State Plan Personal Care	n/a	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	n/a	n/a	n/a	n/a
OK Overall Average	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	93%	2%	5%	1354

Table 143. Can make changes to the services and supports you self-direct if needed

Proxy respondents were allowed for this question.

Program	Yes	In-Between	No	Ν
ADvantage	n/a	n/a	n/a	n/a
CD-Pass	n/a	n/a	n/a	n/a
State Plan Personal Care	n/a	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	n/a	n/a	n/a	n/a
OK Overall Average	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	94%	4%	3%	1341

Table 144. Has the amount of control wanted with the services that are self-directed

Proxy respondents were allowed for this question.

Program	Yes	In-Between	No	Ν
ADvantage	n/a	n/a	n/a	n/a
CD-Pass	n/a	n/a	n/a	n/a
State Plan Personal Care	n/a	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	n/a	n/a	n/a	n/a
OK Overall Average	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	91%	5%	4%	1359

Table 145. Services and supports wanted to self direct are always available

Proxy respondents were allowed for this question.

Program	Yes	Sometimes	No	Ν
ADvantage	n/a	n/a	n/a	n/a
CD-Pass	n/a	n/a	n/a	n/a
State Plan Personal Care	n/a	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	n/a	n/a	n/a	n/a
OK Overall Average	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	84%	9%	7%	1335

Table 146. Gets information about budget and services from the financial management service (FMS)

Proxy respondents were allowed for this question.

Program	Yes	Maybe, Not Sure	No	Ν
ADvantage	n/a	n/a	n/a	n/a
CD-Pass	n/a	n/a	n/a	n/a
State Plan Personal Care	n/a	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	n/a	n/a	n/a	n/a
OK Overall Average	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	48%	13%	39%	1230

Table 147. Information received from the FMS is easy to understand

Proxy respondents were allowed for this question.

Program	Yes, Easy to Understand on Own	Some Information is Easy to Understand or Understands With Help From Others	No, Not Easy to Understand and Does Not Get Help to Understand	Ν
ADvantage	n/a	n/a	n/a	n/a
CD-Pass	n/a	n/a	n/a	n/a
State Plan Personal Care	n/a	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	n/a	n/a	n/a	n/a
OK Overall Average	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	80%	17%	2%	697

Table 148. Frequency of receiving information about budget and services from FMS

Proxy respondents were allowed for this question.

Program	At Least Every Three Months	About Twice a Year	Once a Year or Less	Ν
ADvantage	n/a	n/a	n/a	n/a
CD-Pass	n/a	n/a	n/a	n/a
State Plan Personal Care	n/a	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	n/a	n/a	n/a	n/a
OK Overall Average	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	67%	17%	16%	619

Table 149. Parts of self-direction need help with

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Help With Planning Out Service Needs and Setting up a Schedule for Staff	Help With Getting Staff Paid	Help Finding or Keeping the Staff You Want	Help Training Staff	Help Managing Benefits for Staff	Help Understanding Information You Get From the FMS	More Information About What Services and Supports You Can Get	Other	Does Not Need Help With Any of These Things
ADvantage	n/a	14%	n/a	n/a	n/a	n/a	n/a	n/a	n/a
CD-Pass	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
State Plan Personal Care	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Living Choice	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Medically Fragile	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Older Americans Act (HDM)	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
OK Overall Average	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	5%	5%	5%	2%	3%	8%	18%	2%	71%