NCI·AD
NATIONAL CORE INDICATORS
PEOPLE DRIVEN DATA

National Core Indicators- Aging and Disabilities (NCI-AD)
Adult Consumer Survey State Results

Wisconsin

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Introduction

Established in 2015, National Core Indicators—Aging and Disabilities™ (NCI-AD™) is a voluntary effort by state aging and physical disability agencies to measure and track their performance using a standardized set of nationally validated measures. The effort is coordinated by Advancing States and Human Services Research Institute (HSRI). Learn more about our history here.

In 2023-24 a total of 20 states participated in NCI-AD. Not all participating states do all surveys every year.

Adult Consumer Survey

The NCI-AD Adult Consumer Survey (ACS), is standardized survey conducted with a person receiving long term services and supports (LTSS) through state aging and physical disability systems. Surveys are conducted by trained surveyors through in-person, secure video meeting, or over-the-phone conversations with service participants. The main part of the survey contains subjective questions about how well services are supporting the person; these can only be answered by the person themselves. A subset of more objective questions may be answered by a proxy respondent if needed. In addition to the questions for service participants, the survey also collects background information on the person –demographic and service-related data – mainly from service agency records. In 2023-24, the survey included two state-optional modules:

Person-Centered Planning Module (state-optional). This is a state-optional series of questions that ask about the person-centered planning process, including the person's experience developing the service plan and the service planning meeting. The following states conducted the Person-Centered Planning Module: AL, AZ, DE, IN, KS, KY, MN, MO, NE, NJ, OH, OK, OR, TN, TX, WI, and WY.

Self-direction Module (state-optional). This state-optional module was added to the 2023-24 ACS. Questions in this section are asked only of those who are using a self-directed supports option and assess experiences specific to self-direction. The following states conducted the Self-direction module: AL, DE, IN, KS, KY, MO, NE, NJ, OH, OK, OR, TN, TX, WI, and WY.

Wisconsin Specific Sample

There is considerable variation in how states' long-term services and supports (LTSS) programs serving older adults and adults with physical disabilities are organized, funded, and administered. The NCI-AD program allows states to include programs funded through Medicaid, the Older Americans Act, Program of All-Inclusive Care for the Elderly (PACE), state-only funds, and/or other state- and federal-blended funds. The NCI-AD project team works closely with each participating NCI-AD state to advise and track which LTSS program populations and sub-populations are included in the state's sampling strategy, how that sample is designed and how many surveys are targeted for completion. See detailed information on state sample frames here.

Figure 1. Statewide Sample

Total Sample Frame	Total surveys completed	Overall Margin of Error (MoE)
56758	2,305	2.0%

Figure 2. Classification of 2023-24 State programs

Program	Funding Source	Description of Program	Total Usable Surveys Collected	Total Population Eligible for NCI-AD	MoE(95%Confidence, 0.5 Distribution)	MoE(95%Confidence, 0.7 Distribution)
Family Care	HCBS waiver and Medicaid State Plan (1915 b/c waiver)	Family Care is a Medicaid long-term care program for older adults and adults with disabilities which aims to provide services in a home setting whenever possible.	628	28,962	3.9%	3.6%
Include, Respect, I Self-Direct (IRIS)	HCBS waiver (1915c); IRIS participants also receive Medicaid State Plan Services	Eligible IRIS participants live in Wisconsin, are at least 18 years old, meet certain financial and non-financial criteria, be Medicaid eligible, have a disability, need the same level of care as someone in a nursing home, and live in a home, apartment, adult family home, or residential care apartment complex. IRIS participants have a budget designed to meet their long-term care needs and goals. Participants manage their budget, act as an employer to workers they hire, and	667	14,963	3.8%	3.5%

Program	Funding Source	Description of Program	Total Usable Surveys Collected	Total Population Eligible for NCI-AD	MoE(95%Confidence, 0.5 Distribution)	MoE(95%Confidence, 0.7 Distribution)
		complete paperwork for the program and their workers.				
Family Care Partnership	1932(a) state plan programs including 1915(c) waiver services	People enrolled in Partnership are at least 18 years old, are a "frail elder" or an adult with a disability, have been deemed eligible through the DHS Long-Term Care Functional Screen, have a long-term care condition that will last more than 90 days, and live in a county that offers Partnership. Partnership members may also be enrolled in Medicare.	556	2,654	4.2%	3.8%
Program of All-Inclusive Care for the Elderly (PACE)	Medicaid (PACE program has different federal authority, but similar HCBS services are included)	See description provided by NCI.	123	408	8.8%	8.1%
Fee-for-service (FFS) Nursing Home	Medicaid	People who need a level of care that can only be provided in a nursing home.	331	9,771	5.4%	4.9%

What is included in this report?

This report presents Wisconsin 2023-24 ACS demographics and outcomes results. Data are shown for the overall statewide average, broken out by program sampled, and include the weighted NCI-AD Average.

Please note: Extreme caution should be used when interpreting results where the number of valid responses is small. Each program's valid number of responses (valid Ns) is shown in every chart and table in this report. *To protect people's privacy* **we do not show the data when 20 or fewer people from a state or within a program responded** to a question, however their data are included in the overall state average.

Presentation of Data

Data may be viewed as tables by clicking the appropriate tab for each outcome. Tables represent the un-collapsed data outcomes. This may differ from the national report that represents the data in collapsed outcomes. For more information on recoding and collapsing, refer to Appendix B-How to Recode and Collapse Data.

All state and NCI-AD averages throughout this report are "weighted" to account for any non-proportional sampling of programs and to "rebalance" the states' sample sizes according to their populations of survey-eligible service recipients. See more details on weighting in the national report.

Accessibility Statement

National Core Indicators strives to develop accessible resources to support equitable access to information about quality of services. Should you require other accommodations to make this report accessible for you, please reach out to us at nci@nationalcoreindicators.org.

Demographics

Table 1. Average age (reported for those under 90 years old)

Program	Age	N
Family Care	65.3	588
Include, Respect, I Self-Direct (IRIS)	61.9	662
Family Care Partnership	65	535
Program of All-Inclusive Care for the Elderly (PACE)	76.7	95
Fee-for-service (FFS) Nursing Home	75.6	253
WI Overall Average	**65.9**	**2133**
Weighted NCI-AD Average	**62.5**	**19857**

Table 2. Age Category (including those 90 and older)

Program	18-44	45-64	65-89	90+	N
Family Care	6%	38%	50%	6%	628
Include, Respect, I Self-Direct (IRIS)	11%	43%	45%	1%	667
Family Care Partnership	7%	35%	54%	4%	556
Program of All-Inclusive Care for the Elderly (PACE)	1%	7%	69%	23%	123
Fee-for-service (FFS) Nursing Home	1%	10%	66%	23%	330
WI Overall Average	**6%**	**34%**	**52%**	**8%**	**2304**
Weighted NCI-AD Average	**14%**	**33%**	**48%**	**5%**	**20956**

Table 3. Gender

Program	Male	Female	Other	Don't Know or Unclear	N
Family Care	32%	68%	0%	0%	628
Include, Respect, I Self-Direct (IRIS)	37%	63%	0%	0%	667
Family Care Partnership	32%	68%	0%	0%	556
Program of All-Inclusive Care for the Elderly (PACE)	23%	77%	0%	0%	123
Fee-for-service (FFS) Nursing Home	28%	72%	0%	0%	331
WI Overall Average	**32%**	**68%**	**0%**	**0%**	**2305**
Weighted NCI-AD Average	**37%**	**63%**	**0%**	**0%**	**20299**

Table 4. Race and ethnicity

Categories are not mutually exclusive; therefore, N is not shown.

Program	American Indian or Alaska Native	Asian	Black or African American	Pacific Islander	White	Hispanic or Latino	Other	Don't Know or Unclear
Family Care	2%	0%	13%	0%	79%	3%	2%	3%
Include, Respect, I Self-Direct (IRIS)	2%	2%	47%	0%	39%	5%	4%	4%
Family Care Partnership	1%	1%	33%	0%	56%	6%	5%	3%
Program of All-Inclusive Care for the Elderly (PACE)	1%	1%	29%	0%	58%	7%	2%	4%
Fee-for-service (FFS) Nursing Home	2%	1%	6%	0%	88%	2%	1%	2%
WI Overall Average	**2%**	**1%**	**22%**	**0%**	**69%**	**3%**	**3%**	**3%**
Weighted NCI-AD Average	**3%**	**4%**	**26%**	**0%**	**57%**	**7%**	**3%**	**2%**

Table 5. Marital status

Program	Single, Never Married	Married or in Domestic Partnership	Separated or Divorced	Widowed	Don't Know or Unclear	N
Family Care	22%	15%	27%	19%	17%	621
Include, Respect, I Self-Direct (IRIS) **	21%	16%	17%	8%	37%	660
Family Care Partnership **	24%	13%	24%	13%	27%	552
Program of All-Inclusive Care for the Elderly (PACE) **	33%	8%	13%	19%	27%	120
Fee-for-service (FFS) Nursing Home	18%	21%	19%	40%	2%	331
WI Overall Average	**21%**	**16%**	**23%**	**20%**	**20%**	**2284**
Weighted NCI-AD Average	**34%**	**15%**	**24%**	**18%**	**9%**	**19613**

*Programs with more than 25% missing or don't know are marked with **.*

Table 6. Preferred language

Program	English	Spanish	Other	Don't Know or Unclear	N
Family Care	98%	1%	0%	0%	621
Include, Respect, I Self-Direct (IRIS)	95%	2%	2%	0%	660
Family Care Partnership	94%	4%	1%	0%	552
Program of All-Inclusive Care for the Elderly (PACE)	92%	7%	0%	2%	120
Fee-for-service (FFS) Nursing Home	100%	0%	0%	0%	329
WI Overall Average	**97%**	**1%**	**1%**	**0%**	**2282**
Weighted NCI-AD Average	**91%**	**4%**	**4%**	**1%**	**20581**

Table 7. Preferred means of communication

Program	Spoken	Gestures or Body Language	Sign Language or Finger Spelling	Communication Aid or Device	Other	Don't Know	N
Family Care	96%	0%	0%	0%	0%	3%	619
Include, Respect, I Self-Direct (IRIS)	98%	0%	0%	0%	0%	2%	660
Family Care Partnership	95%	0%	0%	0%	0%	4%	552
Program of All-Inclusive Care for the Elderly (PACE)	85%	0%	0%	0%	2%	13%	120
Fee-for-service (FFS) Nursing Home	92%	0%	0%	0%	4%	4%	25
WI Overall Average	**96%**	**0%**	**0%**	**0%**	**0%**	**3%**	**1976**
Weighted NCI-AD Average	**95%**	**2%**	**0%**	**0%**	**1%**	**2%**	**19920**

Table 8. Residential designation

Categories created using zip codes and corresponding RUCA codes.

Program	Metropolitan	Micropolitan	Rural	Small Town	Don't Know	N
Family Care	61%	16%	9%	14%	0%	621
Include, Respect, I Self-Direct (IRIS)	80%	5%	8%	7%	0%	659
Family Care Partnership	89%	5%	1%	4%	0%	552
Program of All-Inclusive Care for the Elderly (PACE)	94%	5%	0%	1%	0%	120
Fee-for-service (FFS) Nursing Home	52%	17%	9%	22%	0%	331
WI Overall Average	**66%**	**13%**	**8%**	**13%**	**0%**	**2283**
Weighted NCI-AD Average	**74%**	**12%**	**5%**	**8%**	**1%**	**20743**

Table 9. Median area income (based on zip code)

Program	$0 - $9,999	$10,000 - $19,999	$20,000 - $29,999	$30,000 - $39,999	$40,000 - $49,999	$50,000 - $59,999	$60,000 - $69,999	$70,000 - $79,999	$80,000 - $89,999	$90,000 - $99,999	$100,000 and Over	N
Family Care	0%	0%	0%	4%	15%	44%	19%	11%	4%	1%	0%	620
Include, Respect, I Self-Direct (IRIS)	0%	0%	0%	9%	32%	34%	13%	8%	3%	1%	0%	659
Family Care Partnership	0%	0%	2%	6%	19%	24%	16%	14%	15%	3%	1%	552
Program of All-Inclusive Care for the Elderly (PACE)	0%	0%	0%	4%	38%	17%	23%	9%	4%	5%	1%	120
Fee-for-service (FFS) Nursing Home	1%	0%	0%	0%	18%	44%	20%	8%	5%	5%	0%	331
WI Overall Average	**0%**	**0%**	**0%**	**5%**	**20%**	**40%**	**18%**	**10%**	**4%**	**2%**	**0%**	**2282**
Weighted NCI-AD Average	**1%**	**0%**	**1%**	**7%**	**25%**	**27%**	**15%**	**9%**	**6%**	**3%**	**5%**	**20671**

Table 10. Type of Residence

Program	Own or Family House or Apartment	Senior Living Apartment or Complex	Group Home, Adult Family Home, Foster Home, Host Home	Assisted Living Facility, Residential Care Facility	Nursing Facility, Nursing Home	Homeless or Temporary Shelter	Other	Don't Know or Unclear	N
Family Care	74%	4%	2%	16%	3%	0%	0%	0%	628
Include, Respect, I Self-Direct (IRIS)	98%	0%	0%	1%	0%	0%	0%	0%	667
Family Care Partnership	76%	5%	5%	11%	1%	1%	0%	2%	555
Program of All-Inclusive Care for the Elderly (PACE)	70%	9%	7%	11%	4%	0%	0%	0%	123
Fee-for-service (FFS) Nursing Home	3%	0%	0%	2%	95%	0%	0%	0%	331
WI Overall Average	**68%**	**3%**	**1%**	**9%**	**18%**	**0%**	**0%**	**0%**	**2304**
Weighted NCI-AD Average	**72%**	**3%**	**4%**	**7%**	**9%**	**0%**	**3%**	**2%**	**20306**

Table 11. Who the person lives with

Categories are not mutually exclusive; therefore, N is not shown.

Program	No One – Lives Alone	Spouse or Partner	Other Family	Friend(s)	Live-in PCA	Others	Don't Know or Unclear
Family Care	48%	12%	14%	2%	2%	4%	20%
Include, Respect, I Self-Direct (IRIS)	32%	19%	29%	1%	4%	1%	19%
Family Care Partnership	48%	12%	16%	1%	5%	2%	19%
Program of All-Inclusive Care for the Elderly (PACE)	51%	5%	17%	1%	1%	19%	7%
Fee-for-service (FFS) Nursing Home	66%	2%	1%	0%	0%	30%	1%
WI Overall Average	**47%**	**12%**	**16%**	**1%**	**3%**	**8%**	**16%**
Weighted NCI-AD Average	**38%**	**13%**	**32%**	**3%**	**2%**	**13%**	**3%**

Table 12. Address changed in the past 6 months

Program	Yes	No	Don't Know or Unclear	N
Family Care	6%	73%	21%	604
Include, Respect, I Self-Direct (IRIS)	8%	74%	18%	646
Family Care Partnership	8%	73%	19%	542
Program of All-Inclusive Care for the Elderly (PACE)	10%	81%	9%	112
Fee-for-service (FFS) Nursing Home	3%	95%	2%	325
WI Overall Average	**6%**	**77%**	**17%**	**2229**
Weighted NCI-AD Average	**7%**	**91%**	**2%**	**19846**

Table 13. Where people moved from (if moved in the last 6 months)

Program	Own or Family House or Apartment	Senior Living Apartment or Complex	Group Home, Adult Family Home, Foster Home, Host Home	Assisted Living Facility, Residential Care Facility	Nursing Facility, Nursing Home	Homeless or Temporary Shelter	Other	Don't Know or Unclear	N
Family Care	44%	6%	6%	25%	3%	0%	13%	3%	32
Include, Respect, I Self-Direct (IRIS)	76%	2%	0%	2%	0%	2%	17%	0%	46
Family Care Partnership	49%	10%	5%	17%	7%	2%	10%	0%	41
Program of All-Inclusive Care for the Elderly (PACE)	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Fee-for-service (FFS) Nursing Home	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
WI Overall Average	**54%**	**5%**	**4%**	**15%**	**7%**	**1%**	**13%**	**3%**	**136**
Weighted NCI-AD Average	**61%**	**5%**	**4%**	**5%**	**4%**	**6%**	**11%**	**4%**	**1186**

Table note: Program of All-Inclusive Care for the Elderly (PACE), Fee-for-service (FFS) Nursing Home had an N of less than 20, so their data is reported as n/a. They are included in the WI Overall Average and Weighted NCI-AD Average.

Table 14A. Diagnoses

Categories are not mutually exclusive; therefore, N is not shown.

Program	Physical Disability	Traumatic Brain Injury or Other Acquired Brain Injury	Intellectual or Other Developmental Disability	Alzheimer's Disease or Other Dementia	Heart Disease	Cancer
Family Care	48%	5%	1%	19%	61%	11%
Include, Respect, I Self-Direct (IRIS)	59%	2%	0%	7%	51%	8%
Family Care Partnership	48%	5%	1%	15%	69%	12%
Program of All-Inclusive Care for the Elderly (PACE)	9%	0%	0%	43%	65%	12%
Fee-for-service (FFS) Nursing Home	0%	4%	1%	51%	44%	6%
WI Overall Average	**42%**	**4%**	**1%**	**21%**	**56%**	**10%**
Weighted NCI-AD Average	**44%**	**10%**	**9%**	**12%**	**35%**	**12%**

Table 14B. Diagnoses (continued)

Categories are not mutually exclusive; therefore, N is not shown.

Program	Chronic Obstructive Pulmonary Disease (COPD)	Stroke	Diabetes	Hypertension (or High Blood Pressure)	Limited or No Vision - Legally Blind	Hearing Loss - Severe or Profound
Family Care	28%	22%	44%	71%	3%	1%
Include, Respect, I Self-Direct (IRIS)	26%	17%	42%	69%	3%	1%
Family Care Partnership	31%	24%	47%	76%	5%	1%
Program of All-Inclusive Care for the Elderly (PACE)	13%	28%	34%	68%	3%	2%
Fee-for-service (FFS) Nursing Home	24%	15%	35%	74%	7%	2%
WI Overall Average	**27%**	**20%**	**42%**	**71%**	**4%**	**1%**
Weighted NCI-AD Average	**22%**	**17%**	**29%**	**65%**	**12%**	**10%**

Table 15. Person has chronic psychiatric or mental health diagnosis

Program	Yes	No	Don't Know or Unclear	N
Family Care	75%	25%	0%	628
Include, Respect, I Self-Direct (IRIS)	59%	40%	1%	667
Family Care Partnership	75%	24%	1%	556
Program of All-Inclusive Care for the Elderly (PACE)	48%	52%	0%	123
Fee-for-service (FFS) Nursing Home	68%	31%	2%	331
WI Overall Average	**69%**	**30%**	**1%**	**2305**
Weighted NCI-AD Average	**28%**	**70%**	**2%**	**19343**

Table 16. Level of Mobility

Categories are not mutually exclusive (except 'Don't Know or Unclear or Missing'); therefore, N is not shown.

Program	Non-Ambulatory	Moves Self with Wheelchair	Moves Self with Other Aids	Moves Self Without Aids	Don't Know or Unclear
Family Care	1%	4%	6%	2%	87%
Include, Respect, I Self-Direct (IRIS)	0%	5%	7%	1%	87%
Family Care Partnership	1%	6%	11%	5%	79%
Program of All-Inclusive Care for the Elderly (PACE)	0%	2%	12%	5%	81%
Fee-for-service (FFS) Nursing Home	3%	77%	7%	7%	6%
WI Overall Average	**1%**	**17%**	**7%**	**3%**	**73%**
Weighted NCI-AD Average	**8%**	**19%**	**46%**	**38%**	**7%**

Table 17. Has history of frequent falls (more than two falls in a six-month period)

Program	Yes	No	Don't Know or Unclear	N
Family Care	22%	76%	1%	419
Include, Respect, I Self-Direct (IRIS)	20%	79%	1%	475
Family Care Partnership	25%	73%	1%	408
Program of All-Inclusive Care for the Elderly (PACE)	7%	92%	1%	103
Fee-for-service (FFS) Nursing Home	26%	73%	2%	223
WI Overall Average **	**22%**	**76%**	**1%**	**1628**
Weighted NCI-AD Average	**25%**	**73%**	**2%**	**19261**

Programs with more than 25% missing or don't know are marked with **.

Table 18. Receives Medicare

Information required to come from administrative records.

Program	Yes	No	Don't Know or Unclear	N
Family Care	90%	10%	0%	621
Include, Respect, I Self-Direct (IRIS)	78%	22%	0%	659
Family Care Partnership	83%	17%	0%	550
Program of All-Inclusive Care for the Elderly (PACE)	95%	5%	0%	120
Fee-for-service (FFS) Nursing Home	95%	5%	0%	331
WI Overall Average	**87%**	**13%**	**0%**	**2281**
Weighted NCI-AD Average	**70%**	**24%**	**6%**	**18141**

Table 19. Length of time receiving LTSS services in current program

Information required to come from administrative records.

Program	0 - 5 Months	6 Months – Less Than 1 Year	1 Year – Less Than 3 Years	3 or More Years	Don't Know or Unclear	N
Family Care	4%	1%	29%	66%	0%	621
Include, Respect, I Self-Direct (IRIS)	7%	6%	33%	54%	0%	659
Family Care Partnership	7%	1%	17%	75%	0%	551
Program of All-Inclusive Care for the Elderly (PACE)	8%	0%	28%	65%	0%	120
Fee-for-service (FFS) Nursing Home	6%	11%	34%	49%	0%	331
WI Overall Average	**5%**	**4%**	**30%**	**60%**	**0%**	**2282**
Weighted NCI-AD Average	**3%**	**7%**	**24%**	**35%**	**30%**	**19647**

Table 20. Person has legal guardian

Information required to come from administrative records.

Program	Yes	No	Don't Know or Unclear	N
Family Care	14%	86%	0%	621
Include, Respect, I Self-Direct (IRIS)	3%	97%	0%	659
Family Care Partnership	14%	86%	0%	551
Program of All-Inclusive Care for the Elderly (PACE)	40%	60%	0%	120
Fee-for-service (FFS) Nursing Home	75%	25%	0%	331
WI Overall Average	**22%**	**78%**	**0%**	**2282**
Weighted NCI-AD Average	**7%**	**47%**	**46%**	**20383**

Table 21. Amount of paid supports received

Information required to come from administrative records.

Program	24-hour Support or Supervision	Daily Support (for a Limited Number of Hours per Day, not Round-the-Clock)	Scheduled, Less Frequent than Daily Support	As-needed Visitation and Phone Contact	None of the Above	Don't Know	N
Family Care **	0%	0%	0%	0%	0%	99%	606
Include, Respect, I Self-Direct (IRIS) **	0%	3%	0%	0%	0%	96%	643
Family Care Partnership **	0%	1%	0%	0%	0%	98%	535
Program of All-Inclusive Care for the Elderly (PACE) **	0%	0%	0%	0%	0%	100%	118
Fee-for-service (FFS) Nursing Home	95%	0%	0%	0%	0%	5%	330
WI Overall Average **	**17%**	**1%**	**0%**	**0%**	**0%**	**81%**	**2232**
Weighted NCI-AD Average	**14%**	**11%**	**8%**	**1%**	**5%**	**60%**	**19531**

*Programs with more than 25% missing or don't know are marked with **.*

Table 22. Person has remote supports

Information required to come from administrative records.

Program	Yes, 24-Hour Remote Supports	Yes, Less than 24-Hour Remote Supports	No, None	Don't Know	N
Family Care **	0%	0%	1%	99%	607
Include, Respect, I Self-Direct (IRIS) **	0%		1%	3%	96%	641
Family Care Partnership **	0%	0%	1%	98%	535
Program of All-Inclusive Care for the Elderly (PACE) **	0%	0%	0%	100%	118
Fee-for-service (FFS) Nursing Home **	0%	0%	0%	100%	330
WI Overall Average **	**0%**	**0%**	**1%**	**98%**	**2231**
Weighted NCI-AD Average	**3%**	**0%**	**32%**	**65%**	**19527**

*Programs with more than 25% missing or don't know are marked with **.*

Outcome Tables

Community Participation

Table 23. Gets to do things outside of their home as much as they want to

Program	Yes	No	N
Family Care	62%	38%	494
Include, Respect, I Self-Direct (IRIS)	64%	36%	546
Family Care Partnership	62%	38%	436
Program of All-Inclusive Care for the Elderly (PACE)	71%	29%	72
Fee-for-service (FFS) Nursing Home	81%	19%	93
WI Overall Average	**64%**	**36%**	**1641**
Weighted NCI-AD Average	**66%**	**34%**	**15580**

Table 24. Takes part in activities with others as much as they want to (in-person or virtually)

Program	Yes	Maybe	No	N
Family Care	61%	8%	32%	490
Include, Respect, I Self-Direct (IRIS)	66%	6%	28%	552
Family Care Partnership	67%	6%	27%	433
Program of All-Inclusive Care for the Elderly (PACE)	80%	3%	18%	74
Fee-for-service (FFS) Nursing Home	89%	2%	9%	101
WI Overall Average	**65%**	**7%**	**29%**	**1650**
Weighted NCI-AD Average	**66%**	**10%**	**24%**	**15521**

Table 25A. Reasons cannot always take part in activities with others as much as they want to in-person or virtually

Categories are not mutually exclusive; therefore, N is not shown.

Program	Cost or Money	Transportation	Accessibility or Lack of Equipment	Health Limitations	Not Enough Help, Staffing, or Personal Assistance	Feeling Unwelcome in the Community
Family Care	3%	34%	13%	51%	2%	3%
Include, Respect, I Self-Direct (IRIS)	4%	23%	11%	62%	2%	1%
Family Care Partnership	13%	35%	14%	54%	4%	1%
Program of All-Inclusive Care for the Elderly (PACE)	n/a	n/a	n/a	n/a	n/a	n/a
Fee-for-service (FFS) Nursing Home	n/a	n/a	n/a	n/a	n/a	n/a
WI Overall Average	**4%**	**31%**	**12%**	**54%**	**2%**	**2%**
Weighted NCI-AD Average	**12%**	**32%**	**9%**	**50%**	**6%**	**2%**

Table note: Program of All-Inclusive Care for the Elderly (PACE), Fee-for-service (FFS) Nursing Home had an N of less than 20, so their data is reported as n/a. They are included in the WI Overall Average and Weighted NCI-AD Average.

Table 25B. Reasons cannot always take part in activities with others as much as they want to in-person or virtually (continued)

Categories are not mutually exclusive; therefore, N is not shown.

Program	Feeling Unsafe	No Community Activities Outside of Home Available	Lack of Information or Doesn't Know What Type of Community Activities are Available	Does Not Have Technology or Equipment	Other
Family Care	3%	4%	2%	4%	27%
Include, Respect, I Self-Direct (IRIS)	4%	1%	2%	3%	25%
Family Care Partnership	2%	4%	2%	4%	31%
Program of All-Inclusive Care for the Elderly (PACE)	n/a	n/a	n/a	n/a	n/a
Fee-for-service (FFS) Nursing Home	n/a	n/a	n/a	n/a	n/a
WI Overall Average	**3%**	**3%**	**2%**	**3%**	**27%**
Weighted NCI-AD Average	**3%**	**4%**	**6%**	**4%**	**17%**

Table note: Program of All-Inclusive Care for the Elderly (PACE), Fee-for-service (FFS) Nursing Home had an N of less than 20, so their data is reported as n/a. They are included in the WI Overall Average and Weighted NCI-AD Average.

Access to the Community

Table 26. Has transportation to do the things they want outside of home

Proxy respondents were allowed for this question.

Program	Yes	Maybe	No	N
Family Care	72%	10%	19%	572
Include, Respect, I Self-Direct (IRIS)	81%	8%	11%	605
Family Care Partnership	72%	9%	19%	505
Program of All-Inclusive Care for the Elderly (PACE)	83%	4%	13%	100
Fee-for-service (FFS) Nursing Home	59%	12%	29%	268
WI Overall Average	**72%**	**10%**	**18%**	**2050**
Weighted NCI-AD Average	**72%**	**12%**	**16%**	**19326**

Table 27. Has transportation to get to medical appointments

Proxy respondents were allowed for this question.

Program	Yes	Maybe	No	N
Family Care	92%	5%	3%	586
Include, Respect, I Self-Direct (IRIS)	91%	6%	3%	618
Family Care Partnership	92%	6%	2%	517
Program of All-Inclusive Care for the Elderly (PACE)	96%	2%	2%	109
Fee-for-service (FFS) Nursing Home	99%	0%	0%	223
WI Overall Average	**93%**	**5%**	**3%**	**2053**
Weighted NCI-AD Average	**91%**	**6%**	**3%**	**19721**

Everyday Living

Table 28. Needs at least some assistance with everyday activities (such as preparing meals, housework, shopping or taking their medications)

Proxy respondents were allowed for this question.

Program	A Lot	Some	None	N
Family Care	46%	45%	9%	610
Include, Respect, I Self-Direct (IRIS)	67%	31%	1%	645
Family Care Partnership	56%	37%	7%	547
Program of All-Inclusive Care for the Elderly (PACE)	57%	31%	12%	117
Fee-for-service (FFS) Nursing Home	78%	20%	2%	331
WI Overall Average	**58%**	**36%**	**6%**	**2250**
Weighted NCI-AD Average	**50%**	**34%**	**16%**	**20745**

Table 29. Always gets enough support for everyday activities (if needs at least some assistance)

Proxy respondents were allowed for this question.

Program	Yes	No	N
Family Care	80%	20%	549
Include, Respect, I Self-Direct (IRIS)	86%	14%	630
Family Care Partnership	82%	18%	501
Program of All-Inclusive Care for the Elderly (PACE)	95%	5%	101
Fee-for-service (FFS) Nursing Home	89%	11%	322
WI Overall Average	**84%**	**16%**	**2103**
Weighted NCI-AD Average	**82%**	**18%**	**18728**

Table 30. Needs at least some assistance with self-care (such as bathing, dressing, going to the bathroom, eating, or moving around their home)

Proxy respondents were allowed for this question.

Program	A Lot	Some	None	N
Family Care	28%	41%	31%	608
Include, Respect, I Self-Direct (IRIS)	52%	38%	10%	638
Family Care Partnership	40%	38%	23%	545
Program of All-Inclusive Care for the Elderly (PACE)	45%	32%	22%	117
Fee-for-service (FFS) Nursing Home	68%	27%	5%	330
WI Overall Average	**42%**	**38%**	**20%**	**2238**
Weighted NCI-AD Average	**34%**	**30%**	**35%**	**20699**

Table 31. Always gets enough support for self-care (if needs at least some assistance)

Proxy respondents were allowed for this question.

Program	Yes	No	N
Family Care	81%	19%	419
Include, Respect, I Self-Direct (IRIS)	89%	11%	567
Family Care Partnership	83%	17%	418
Program of All-Inclusive Care for the Elderly (PACE)	92%	8%	90
Fee-for-service (FFS) Nursing Home	88%	12%	307
WI Overall Average	**85%**	**15%**	**1801**
Weighted NCI-AD Average	**84%**	**16%**	**14885**

Work

Table 32. Has a paid job

Proxy respondents were allowed for this question.

Program	Yes	No	N
Family Care	7%	93%	571
Include, Respect, I Self-Direct (IRIS)	5%	95%	596
Family Care Partnership	5%	95%	475
Program of All-Inclusive Care for the Elderly (PACE)	2%	98%	109
Fee-for-service (FFS) Nursing Home	0%	100%	321
WI Overall Average	**5%**	**95%**	**2072**
Weighted NCI-AD Average	**5%**	**95%**	**20005**

Table 33. Wants a paid job (if they do not currently have one)

Program	Yes	Maybe, Not Sure	No	N
Family Care	9%	5%	86%	428
Include, Respect, I Self-Direct (IRIS)	11%	5%	84%	503
Family Care Partnership	15%	6%	78%	371
Program of All-Inclusive Care for the Elderly (PACE)	8%	0%	92%	65
Fee-for-service (FFS) Nursing Home	3%	0%	97%	99
WI Overall Average	**9%**	**5%**	**86%**	**1466**
Weighted NCI-AD Average	**12%**	**6%**	**82%**	**14703**

Table 34. Someone talked with them about job options (if they do not currently have a job but want one)

Program	Yes	No	N
Family Care	46%	54%	35
Include, Respect, I Self-Direct (IRIS)	36%	64%	53
Family Care Partnership	49%	51%	53
Program of All-Inclusive Care for the Elderly (PACE)	n/a	n/a	n/a
Fee-for-service (FFS) Nursing Home	n/a	n/a	n/a
WI Overall Average	**41%**	**59%**	**148**
Weighted NCI-AD Average	**33%**	**67%**	**1248**

Table note: Program of All-Inclusive Care for the Elderly (PACE), Fee-for-service (FFS) Nursing Home had an N of less than 20, so their data is reported as n/a. They are included in the WI Overall Average and Weighted NCI-AD Average.

Table 35. Person volunteers

Proxy respondents were allowed for this question.

Program	Yes	No	N
Family Care	11%	89%	559
Include, Respect, I Self-Direct (IRIS)	12%	88%	589
Family Care Partnership	10%	90%	475
Program of All-Inclusive Care for the Elderly (PACE)	16%	84%	108
Fee-for-service (FFS) Nursing Home	7%	93%	321
WI Overall Average	**10%**	**90%**	**2052**
Weighted NCI-AD Average	**10%**	**90%**	**19881**

Table 36. Wants to volunteer (if they do not currently)

Program	Yes	Maybe, Not Sure	No	N
Family Care	12%	11%	77%	393
Include, Respect, I Self-Direct (IRIS)	10%	6%	83%	451
Family Care Partnership	17%	8%	75%	345
Program of All-Inclusive Care for the Elderly (PACE)	14%	6%	80%	49
Fee-for-service (FFS) Nursing Home	5%	5%	90%	81
WI Overall Average	**11%**	**9%**	**80%**	**1319**
Weighted NCI-AD Average	**9%**	**9%**	**82%**	**13634**

Relationships

Table 37. Has friends or family they do not live with who are a part of their life

Program	Yes	No	N
Family Care	91%	9%	518
Include, Respect, I Self-Direct (IRIS)	95%	5%	606
Family Care Partnership	93%	7%	466
Program of All-Inclusive Care for the Elderly (PACE)	92%	8%	79
Fee-for-service (FFS) Nursing Home	84%	16%	106
WI Overall Average	**92%**	**8%**	**1775**
Weighted NCI-AD Average	**93%**	**7%**	**16256**

Table 38. Able to see or talk to their friends and family when they want (if has friends or family they do not live with who are a part of their life)

Program	Yes	Maybe	No	N
Family Care	85%	10%	5%	468
Include, Respect, I Self-Direct (IRIS)	88%	7%	5%	570
Family Care Partnership	85%	9%	6%	434
Program of All-Inclusive Care for the Elderly (PACE)	92%	5%	3%	73
Fee-for-service (FFS) Nursing Home	91%	5%	5%	88
WI Overall Average	**87%**	**8%**	**5%**	**1633**
Weighted NCI-AD Average	**82%**	**12%**	**6%**	**14959**

Table 39. Reasons not always able to see or talk to their friends and family when they want

Categories are not mutually exclusive; therefore, N is not shown.

Program	Availability of Transportation	Accessibility	Staffing or Personal Assistance Unavailable	Health Limitations	Someone Prevents From or Rules Against	No or Limited Access to a Phone	No or Limited Access to the Internet	Other
Family Care	29%	4%	0%	17%	4%	4%	0%	67%
Include, Respect, I Self-Direct (IRIS)	46%	8%	0%	38%	4%	0%	0%	38%
Family Care Partnership	68%	8%	4%	12%	12%	0%	0%	52%
Program of All-Inclusive Care for the Elderly (PACE)	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Fee-for-service (FFS) Nursing Home	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
WI Overall Average	**35%**	**5%**	**0%**	**25%**	**4%**	**2%**	**0%**	**58%**
Weighted NCI-AD Average	**34%**	**4%**	**2%**	**24%**	**2%**	**3%**	**1%**	**57%**

Table note: Program of All-Inclusive Care for the Elderly (PACE), Fee-for-service (FFS) Nursing Home had an N of less than 20, so their data is reported as n/a. They are included in the WI Overall Average and Weighted NCI-AD Average.

Service Coordination

Table 40A. How first found out about services they can get

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Friend	Family	Aging and Disability Resource Center; Area Agency on Aging; Center for Independent Living	State or County Agency	Case Manager or Care Coordinator
Family Care	7%	16%	20%	16%	14%
Include, Respect, I Self-Direct (IRIS)	19%	20%	15%	12%	6%
Family Care Partnership	6%	16%	15%	12%	17%
Program of All-Inclusive Care for the Elderly (PACE)	12%	9%	3%	16%	6%
Fee-for-service (FFS) Nursing Home	6%	41%	6%	18%	6%
WI Overall Average	**10%**	**21%**	**16%**	**15%**	**10%**
Weighted NCI-AD Average	**10%**	**21%**	**9%**	**13%**	**21%**

Table 40B. How first found out about services they can get (continued)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Doctor, Hospital, Clinic	Other Provider or Provider Agency	Media, Newspaper, TV, Radio, Billboard, Brochure, Flyer, Advertisement	Internet or Website	Other
Family Care	13%	10%	1%	1%	15%
Include, Respect, I Self-Direct (IRIS)	18%	5%	1%	2%	15%
Family Care Partnership	13%	11%	2%	2%	18%
Program of All-Inclusive Care for the Elderly (PACE)	3%	8%	0%	0%	31%
Fee-for-service (FFS) Nursing Home	18%	16%	1%	0%	4%
WI Overall Average	**15%**	**9%**	**1%**	**1%**	**13%**
Weighted NCI-AD Average	**19%**	**10%**	**1%**	**2%**	**10%**

Table 41. Can contact their case manager or care coordinator when needs to

Proxy respondents were allowed for this question.

Program	Yes, Always	Most of the Time, Usually	No	N
Family Care	81%	12%	6%	511
Include, Respect, I Self-Direct (IRIS)	87%	9%	4%	551
Family Care Partnership	79%	14%	7%	475
Program of All-Inclusive Care for the Elderly (PACE)	91%	4%	5%	98
Fee-for-service (FFS) Nursing Home	92%	2%	6%	125
WI Overall Average	**84%**	**10%**	**6%**	**1760**
Weighted NCI-AD Average	**79%**	**14%**	**7%**	**14666**

Table 42. Who helps person most often (if anyone helps on a regular basis)

Proxy respondents were allowed for this question.

Program	Paid Support Worker Who is Not a Friend or Relative	Paid Family Member or Spouse or Partner	Paid friend	Unpaid Family Member or Spouse or Partner	Unpaid Friend or Volunteer	Other	N
Family Care	64%	16%	2%	14%	3%	1%	500
Include, Respect, I Self-Direct (IRIS)	32%	54%	6%	6%	1%	1%	611
Family Care Partnership	60%	24%	3%	10%	2%	1%	478
Program of All-Inclusive Care for the Elderly (PACE)	75%	16%	1%	6%	2%	1%	103
Fee-for-service (FFS) Nursing Home	97%	1%	0%	2%	0%	0%	317
WI Overall Average	**61%**	**24%**	**3%**	**9%**	**2%**	**1%**	**2009**
Weighted NCI-AD Average	**50%**	**19%**	**2%**	**25%**	**3%**	**1%**	**18111**

Table 43. Additional people who help person on a regular basis

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Paid Support Worker Who is Not a Friend or Relative	Paid Family Member or Spouse or Partner	Paid friend	Unpaid Family Member or Spouse or Partner	Unpaid Friend or Volunteer	Other	No One Else Provides Additional Support
Family Care	27%	5%	0%	32%	11%	10%	27%
Include, Respect, I Self-Direct (IRIS)	12%	18%	2%	38%	10%	12%	25%
Family Care Partnership	27%	7%	1%	35%	10%	5%	24%
Program of All-Inclusive Care for the Elderly (PACE)	43%	2%	1%	27%	5%	4%	26%
Fee-for-service (FFS) Nursing Home	33%	0%	0%	15%	4%	0%	49%
WI Overall Average	**24%**	**8%**	**1%**	**30%**	**9%**	**8%**	**31%**
Weighted NCI-AD Average	**17%**	**5%**	**1%**	**45%**	**9%**	**2%**	**28%**

Table 44. People who are paid to help them come and leave when they are supposed to

Proxy respondents were allowed for this question.

Program	Yes, All Paid Support Workers, Always or Almost always	Some, or Usually	No, Never or Rarely	N
Family Care	90%	6%	4%	354
Include, Respect, I Self-Direct (IRIS)	95%	4%	1%	392
Family Care Partnership	89%	7%	4%	342
Program of All-Inclusive Care for the Elderly (PACE)	87%	11%	1%	71
Fee-for-service (FFS) Nursing Home	88%	5%	7%	256
WI Overall Average	**91%**	**5%**	**4%**	**1415**
Weighted NCI-AD Average	**88%**	**10%**	**2%**	**10348**

Table 45. Has a backup plan if their people who are paid to help them do not show up

Proxy respondents were allowed for this question.

Program	Yes	No	N
Family Care	66%	34%	343
Include, Respect, I Self-Direct (IRIS)	80%	20%	382
Family Care Partnership	71%	29%	341
Program of All-Inclusive Care for the Elderly (PACE)	83%	17%	70
Fee-for-service (FFS) Nursing Home	90%	10%	251
WI Overall Average	**75%**	**25%**	**1387**
Weighted NCI-AD Average	**73%**	**27%**	**10164**

Table 46. Has an emergency plan in place in case of widescale emergency

Proxy respondents were allowed for this question.

Program	Yes	No	N
Family Care	79%	21%	561
Include, Respect, I Self-Direct (IRIS)	81%	19%	600
Family Care Partnership	76%	24%	488
Program of All-Inclusive Care for the Elderly (PACE)	86%	14%	101
Fee-for-service (FFS) Nursing Home	92%	8%	287
WI Overall Average	**82%**	**18%**	**2037**
Weighted NCI-AD Average	**79%**	**21%**	**19432**

Table 47. Knows whom to contact if they have a complaint about their services

Program	Yes	Maybe, Not Sure	No	N
Family Care	84%	5%	10%	462
Include, Respect, I Self-Direct (IRIS)	88%	3%	9%	575
Family Care Partnership	84%	7%	10%	431
Program of All-Inclusive Care for the Elderly (PACE)	92%	3%	6%	72
Fee-for-service (FFS) Nursing Home	90%	6%	4%	78
WI Overall Average	**86%**	**5%**	**10%**	**1618**
Weighted NCI-AD Average	**77%**	**6%**	**17%**	**13615**

Table 48. Knows whom to contact if they want to make changes to services

Program	Yes	Maybe, Not Sure	No	N
Family Care	87%	6%	7%	468
Include, Respect, I Self-Direct (IRIS)	93%	3%	5%	573
Family Care Partnership	85%	8%	7%	435
Program of All-Inclusive Care for the Elderly (PACE)	94%	1%	4%	72
Fee-for-service (FFS) Nursing Home	86%	9%	5%	76
WI Overall Average	**89%**	**5%**	**6%**	**1624**
Weighted NCI-AD Average	**84%**	**6%**	**10%**	**13538**

Table 49. Services meet all current needs

Proxy respondents were allowed for this question.

Program	Yes, Completely, All Needs and Goals	Some Needs and Goals	No, Not at All, Needs and Goals Are Not Met	N
Family Care	76%	15%	9%	492
Include, Respect, I Self-Direct (IRIS)	79%	17%	5%	533
Family Care Partnership	76%	16%	8%	441
Program of All-Inclusive Care for the Elderly (PACE)	89%	7%	4%	103
Fee-for-service (FFS) Nursing Home	91%	6%	3%	280
WI Overall Average	**80%**	**14%**	**7%**	**1849**
Weighted NCI-AD Average	**71%**	**22%**	**7%**	**17228**

Table 50A. Additional services and supports needed (if all current needs and goals are not being met)

Proxy respondents were allowed for this question; categories are not mutually exclusive; therefore, N is not shown.

Program	Skilled Nursing Facility, Nursing Home Services	Personal Care Assistance, Personal Care Services	Homemaker or Chore Services	Companion Services	Healthcare Home Services, Home Health	Home Delivered Meals
Family Care	2%	31%	32%	6%	13%	14%
Include, Respect, I Self-Direct (IRIS)	5%	25%	22%	6%	11%	14%
Family Care Partnership	4%	31%	28%	9%	9%	17%
Program of All-Inclusive Care for the Elderly (PACE)	n/a	n/a	n/a	n/a	n/a	n/a
Fee-for-service (FFS) Nursing Home	12%	8%	4%	16%	4%	4%
WI Overall Average	**3%**	**27%**	**27%**	**7%**	**11%**	**13%**
Weighted NCI-AD Average	**4%**	**22%**	**22%**	**13%**	**10%**	**12%**

Table note: Program of All-Inclusive Care for the Elderly (PACE) had an N of less than 20, so their data is reported as n/a. They are included in the WI Overall Average and Weighted NCI-AD Average.

Table 50B. Additional services and supports needed (if all current needs and goals are not being met; continued)

Proxy respondents were allowed for this question; categories are not mutually exclusive; therefore, N is not shown.

Program	Adult Day Services	Transportation	Respite or Family Caregiver Support	Health Care	Mental Health Care	Dental Care
Family Care	1%	28%	3%	6%	7%	4%
Include, Respect, I Self-Direct (IRIS)	0%	21%	2%	4%	3%	8%
Family Care Partnership	1%	27%	3%	7%	6%	5%
Program of All-Inclusive Care for the Elderly (PACE)	n/a	n/a	n/a	n/a	n/a	n/a
Fee-for-service (FFS) Nursing Home	4%	16%	0%	8%	8%	24%
WI Overall Average	**1%**	**25%**	**2%**	**6%**	**6%**	**7%**
Weighted NCI-AD Average	**8%**	**26%**	**5%**	**11%**	**9%**	**14%**

Table note: Program of All-Inclusive Care for the Elderly (PACE) had an N of less than 20, so their data is reported as n/a. They are included in the WI Overall Average and Weighted NCI-AD Average.

Table 50C. Additional services and supports needed (if all current needs and goals are not being met; continued)

Proxy respondents were allowed for this question; categories are not mutually exclusive; therefore, N is not shown.

Program	Housing Assistance	Heating or Cooling Assistance	Hospice	Funeral Planning	Other
Family Care	15%	2%	0%	1%	34%
Include, Respect, I Self-Direct (IRIS)	11%	4%	0%	0%	36%
Family Care Partnership	22%	7%	0%	1%	42%
Program of All-Inclusive Care for the Elderly (PACE)	n/a	n/a	n/a	n/a	n/a
Fee-for-service (FFS) Nursing Home	4%	0%	0%	0%	68%
WI Overall Average	**13%**	**2%**	**0%**	**1%**	**38%**
Weighted NCI-AD Average	**17%**	**7%**	**1%**	**2%**	**34%**

Table note: Program of All-Inclusive Care for the Elderly (PACE) had an N of less than 20, so their data is reported as n/a. They are included in the WI Overall Average and Weighted NCI-AD Average.

Table 51. Case manager talked to them about services that might help with their unmet needs (if all current needs and goals are not being met and has a case manager)

Proxy respondents were allowed for this question.

Program	Yes	No	N
Family Care	62%	38%	97
Include, Respect, I Self-Direct (IRIS)	56%	44%	87
Family Care Partnership	51%	49%	91
Program of All-Inclusive Care for the Elderly (PACE)	n/a	n/a	n/a
Fee-for-service (FFS) Nursing Home	n/a	n/a	n/a
WI Overall Average	**60%**	**40%**	**289**
Weighted NCI-AD Average	**51%**	**49%**	**3335**

Table note: Program of All-Inclusive Care for the Elderly (PACE), Fee-for-service (FFS) Nursing Home had an N of less than 20, so their data is reported as n/a. They are included in the WI Overall Average and Weighted NCI-AD Average.

Table 52. Service providers work together to provide support

Program	Yes, All Service Providers	Sometimes, or Some Service Providers	No	N
Family Care	85%	8%	7%	502
Include, Respect, I Self-Direct (IRIS)	89%	6%	5%	514
Family Care Partnership	84%	9%	7%	469
Program of All-Inclusive Care for the Elderly (PACE)	95%	3%	2%	102
Fee-for-service (FFS) Nursing Home	91%	6%	3%	271
WI Overall Average	**87%**	**7%**	**6%**	**1858**
Weighted NCI-AD Average	**80%**	**11%**	**9%**	**13861**

Care Coordination

Table 53. Knows how to manage chronic conditions (if has at least one)

Program	Yes	In-Between, or Some Conditions	No	N
Family Care	91%	7%	3%	438
Include, Respect, I Self-Direct (IRIS)	93%	4%	3%	491
Family Care Partnership	91%	4%	4%	383
Program of All-Inclusive Care for the Elderly (PACE)	97%	2%	2%	61
Fee-for-service (FFS) Nursing Home	90%	7%	2%	81
WI Overall Average	**91%**	**6%**	**3%**	**1454**
Weighted NCI-AD Average	**85%**	**9%**	**6%**	**14517**

Table 54. Stayed overnight in a hospital or rehab/nursing facility in the past 12 months and was discharged to go home

Proxy respondents were allowed for this question.

Program	Yes	No	N
Family Care	31%	69%	547
Include, Respect, I Self-Direct (IRIS)	26%	74%	554
Family Care Partnership	39%	61%	470
Program of All-Inclusive Care for the Elderly (PACE)	34%	66%	106
Fee-for-service (FFS) Nursing Home	29%	71%	318
WI Overall Average	**30%**	**70%**	**1995**
Weighted NCI-AD Average	**27%**	**73%**	**19616**

Table 55. Felt comfortable and supported enough to go home after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

Program	Yes	In-Between	No	N
Family Care	82%	7%	11%	145
Include, Respect, I Self-Direct (IRIS)	86%	6%	7%	139
Family Care Partnership	84%	8%	8%	154
Program of All-Inclusive Care for the Elderly (PACE)	95%	0%	5%	21
Fee-for-service (FFS) Nursing Home	92%	4%	4%	24
WI Overall Average	**84%**	**7%**	**9%**	**483**
Weighted NCI-AD Average	**86%**	**5%**	**9%**	**4432**

Table 56. Someone followed-up to make sure they had needed services and supports after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

Proxy respondents were allowed for this question.

Program	Yes	No	N
Family Care	89%	11%	155
Include, Respect, I Self-Direct (IRIS)	87%	13%	145
Family Care Partnership	85%	15%	172
Program of All-Inclusive Care for the Elderly (PACE)	94%	6%	33
Fee-for-service (FFS) Nursing Home	89%	11%	82
WI Overall Average	**88%**	**12%**	**587**
Weighted NCI-AD Average	**83%**	**17%**	**5379**

Choice and Control

Table 57. Feels in control of their life

Program	Yes, Almost Always, Always	In-Between, Sometimes	No, Rarely, Never	N
Family Care	75%	17%	9%	432
Include, Respect, I Self-Direct (IRIS)	81%	14%	5%	476
Family Care Partnership	74%	14%	11%	381
Program of All-Inclusive Care for the Elderly (PACE)	92%	5%	3%	62
Fee-for-service (FFS) Nursing Home	65%	15%	19%	98
WI Overall Average	**76%**	**16%**	**9%**	**1449**
Weighted NCI-AD Average	**72%**	**20%**	**8%**	**14903**

Table 58. Able to furnish and decorate their room however they want to (if living in a group setting)

Program	In All Ways	In Most Ways	Only in Some Ways, or Not at All	N
Family Care	77%	17%	6%	69
Include, Respect, I Self-Direct (IRIS)	n/a	n/a	n/a	n/a
Family Care Partnership	78%	20%	2%	46
Program of All-Inclusive Care for the Elderly (PACE)	n/a	n/a	n/a	n/a
Fee-for-service (FFS) Nursing Home	60%	24%	15%	91
WI Overall Average	**70%**	**20%**	**10%**	**222**
Weighted NCI-AD Average	**57%**	**28%**	**15%**	**2500**

Table note: Include, Respect, I Self-Direct (IRIS), Program of All-Inclusive Care for the Elderly (PACE) had an N of less than 20, so their data is reported as n/a. They are included in the WI Overall Average and Weighted NCI-AD Average.

Table 59. Can choose or change their roommate (if living in a group setting and has a roommate)

Program	Yes	No	N
Family Care	n/a	n/a	n/a
Include, Respect, I Self-Direct (IRIS)	n/a	n/a	n/a
Family Care Partnership	n/a	n/a	n/a
Program of All-Inclusive Care for the Elderly (PACE)	n/a	n/a	n/a
Fee-for-service (FFS) Nursing Home	32%	68%	31
WI Overall Average	**33%**	**67%**	**58**
Weighted NCI-AD Average	**36%**	**64%**	**1106**

Table note: Family Care, Family Care Partnership, Program of All-Inclusive Care for the Elderly (PACE), Include, Respect, I Self-Direct (IRIS) had an N of less than 20, so their data is reported as n/a. They are included in the WI Overall Average and Weighted NCI-AD Average.

Table 60. Can get up and go to bed when they want to

Program	Yes, Always, or Almost Always	Some Days, Sometimes	No, Never	N
Family Care	92%	3%	5%	86
Include, Respect, I Self-Direct (IRIS)	n/a	n/a	n/a	n/a
Family Care Partnership	92%	5%	3%	63
Program of All-Inclusive Care for the Elderly (PACE)	n/a	n/a	n/a	n/a
Fee-for-service (FFS) Nursing Home	96%	3%	1%	92
WI Overall Average	**93%**	**3%**	**3%**	**263**
Weighted NCI-AD Average	**89%**	**8%**	**4%**	**3415**

Table note: Include, Respect, I Self-Direct (IRIS), Program of All-Inclusive Care for the Elderly (PACE) had an N of less than 20, so their data is reported as n/a. They are included in the WI Overall Average and Weighted NCI-AD Average.

Table 61. Can eat their meals when they want to

Program	Yes, Always, or Almost Always	Some Days, Sometimes	No, Never	N
Family Care	64%	9%	27%	86
Include, Respect, I Self-Direct (IRIS)	n/a	n/a	n/a	n/a
Family Care Partnership	63%	11%	27%	64
Program of All-Inclusive Care for the Elderly (PACE)	n/a	n/a	n/a	n/a
Fee-for-service (FFS) Nursing Home	64%	11%	25%	95
WI Overall Average	**64%**	**10%**	**26%**	**266**
Weighted NCI-AD Average	**68%**	**13%**	**19%**	**3410**

Table note: Include, Respect, I Self-Direct (IRIS), Program of All-Inclusive Care for the Elderly (PACE) had an N of less than 20, so their data is reported as n/a. They are included in the WI Overall Average and Weighted NCI-AD Average.

Table 62. Can choose or change their services

Proxy respondents were allowed for this question.

Program	Yes, All Services	Sometimes, or Some Services	No	N
Family Care	84%	8%	8%	513
Include, Respect, I Self-Direct (IRIS)	89%	5%	6%	577
Family Care Partnership	81%	10%	9%	451
Program of All-Inclusive Care for the Elderly (PACE)	83%	7%	10%	94
Fee-for-service (FFS) Nursing Home	54%	22%	24%	258
WI Overall Average	**80%**	**10%**	**10%**	**1893**
Weighted NCI-AD Average	**75%**	**13%**	**12%**	**15690**

Table 63. Can choose or change when and how often they receive services

Proxy respondents were allowed for this question.

Program	Yes, All Services	Sometimes, or Some Services	No	N
Family Care	79%	11%	11%	495
Include, Respect, I Self-Direct (IRIS)	84%	8%	9%	570
Family Care Partnership	76%	11%	13%	436
Program of All-Inclusive Care for the Elderly (PACE)	81%	7%	11%	97
Fee-for-service (FFS) Nursing Home	56%	21%	23%	256
WI Overall Average	**76%**	**12%**	**12%**	**1854**
Weighted NCI-AD Average	**70%**	**15%**	**16%**	**15260**

Table 64. Can choose or change the people who provide paid supports if wants

Proxy respondents were allowed for this question.

Program	Yes, All Services	Sometimes, or Some Services	No	N
Family Care	73%	5%	22%	358
Include, Respect, I Self-Direct (IRIS)	95%	1%	4%	444
Family Care Partnership	80%	4%	16%	348
Program of All-Inclusive Care for the Elderly (PACE)	67%	4%	29%	70
Fee-for-service (FFS) Nursing Home	52%	3%	45%	255
WI Overall Average	**75%**	**3%**	**21%**	**1475**
Weighted NCI-AD Average	**76%**	**6%**	**18%**	**10664**

Satisfaction

Table 65. Services and supports help them live the life they want

Program	Yes	No	N
Family Care	90%	10%	395
Include, Respect, I Self-Direct (IRIS)	92%	8%	469
Family Care Partnership	87%	13%	362
Program of All-Inclusive Care for the Elderly (PACE)	97%	3%	65
Fee-for-service (FFS) Nursing Home	87%	13%	79
WI Overall Average	**91%**	**9%**	**1370**
Weighted NCI-AD Average	**88%**	**12%**	**13011**

Table 66. Case manager/care coordinator changes more often than they would like

Program	Yes	No	N
Family Care	30%	70%	433
Include, Respect, I Self-Direct (IRIS)	21%	79%	510
Family Care Partnership	28%	72%	406
Program of All-Inclusive Care for the Elderly (PACE)	17%	83%	60
Fee-for-service (FFS) Nursing Home	32%	68%	28
WI Overall Average	**27%**	**73%**	**1437**
Weighted NCI-AD Average	**30%**	**70%**	**11144**

Table 67. People who are paid to help them change too often

Program	Yes, All Paid Support Workers, Always or Almost Always	Some or Usually	No, Never or Rarely	N
Family Care	17%	7%	77%	290
Include, Respect, I Self-Direct (IRIS)	9%	2%	88%	390
Family Care Partnership	17%	9%	74%	301
Program of All-Inclusive Care for the Elderly (PACE)	13%	11%	76%	46
Fee-for-service (FFS) Nursing Home	23%	13%	64%	78
WI Overall Average	**15%**	**6%**	**80%**	**1105**
Weighted NCI-AD Average	**15%**	**13%**	**72%**	**8569**

Table 68. Likes where they live

Program	Yes	In Between, Most of the Time	No	N
Family Care	83%	7%	10%	519
Include, Respect, I Self-Direct (IRIS)	83%	7%	10%	609
Family Care Partnership	79%	12%	10%	470
Program of All-Inclusive Care for the Elderly (PACE)	85%	9%	6%	79
Fee-for-service (FFS) Nursing Home	85%	5%	10%	106
WI Overall Average	**83%**	**7%**	**10%**	**1783**
Weighted NCI-AD Average	**80%**	**9%**	**10%**	**16205**

Table 69A. Reasons does not like where they live (if does not always like where they live)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Accessibility of House or Building	Feels Unsafe in or Dislikes Neighborhood	Feels Unsafe in Residence	Residence or Building Needs Repair or Upkeep	Doesn't Feel Like Home
Family Care	14%	16%	11%	21%	14%
Include, Respect, I Self-Direct (IRIS)	21%	28%	16%	19%	7%
Family Care Partnership	13%	11%	9%	14%	13%
Program of All-Inclusive Care for the Elderly (PACE)	n/a	n/a	n/a	n/a	n/a
Fee-for-service (FFS) Nursing Home	n/a	n/a	n/a	n/a	n/a
WI Overall Average	**15%**	**19%**	**11%**	**19%**	**12%**
Weighted NCI-AD Average	**8%**	**15%**	**9%**	**15%**	**14%**

Table note: Program of All-Inclusive Care for the Elderly (PACE), Fee-for-service (FFS) Nursing Home had an N of less than 20, so their data is reported as n/a. They are included in the WI Overall Average and Weighted NCI-AD Average.

Table 69B. Reasons does not like where they live (if does not always like where they live) (continued)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Layout or Size of Residence or Building	Problems With Neighbors or Housemates/Other Residents	Problems With Staff	Insufficient Amount or Type of Staff	Wants More Independence or Control
Family Care	7%	14%	5%	5%	5%
Include, Respect, I Self-Direct (IRIS)	6%	12%	4%	4%	7%
Family Care Partnership	7%	20%	12%	4%	10%
Program of All-Inclusive Care for the Elderly (PACE)	n/a	n/a	n/a	n/a	n/a
Fee-for-service (FFS) Nursing Home	n/a	n/a	n/a	n/a	n/a
WI Overall Average	**7%**	**13%**	**6%**	**6%**	**7%**
Weighted NCI-AD Average	**12%**	**12%**	**8%**	**4%**	**10%**

Table note: Program of All-Inclusive Care for the Elderly (PACE), Fee-for-service (FFS) Nursing Home had an N of less than 20, so their data is reported as n/a. They are included in the WI Overall Average and Weighted NCI-AD Average.

Table 69C. Reasons does not like where they live (if does not always like where they live) (continued)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Wants More Privacy	Wants to be Closer to Family or Friends	Feels Isolated from Community or Feels Lonely	Affordability or Cost of Housing	Other
Family Care	3%	5%	3%	8%	56%
Include, Respect, I Self-Direct (IRIS)	5%	7%	4%	9%	40%
Family Care Partnership	6%	4%	5%	11%	41%
Program of All-Inclusive Care for the Elderly (PACE)	n/a	n/a	n/a	n/a	n/a
Fee-for-service (FFS) Nursing Home	n/a	n/a	n/a	n/a	n/a
WI Overall Average	**4%**	**5%**	**4%**	**8%**	**48%**
Weighted NCI-AD Average	**10%**	**7%**	**6%**	**6%**	**29%**

Table note: Program of All-Inclusive Care for the Elderly (PACE), Fee-for-service (FFS) Nursing Home had an N of less than 20, so their data is reported as n/a. They are included in the WI Overall Average and Weighted NCI-AD Average.

Table 70. Wants to live somewhere else

Program	Yes	Maybe	No	N
Family Care	27%	6%	67%	518
Include, Respect, I Self-Direct (IRIS)	33%	6%	62%	599
Family Care Partnership	31%	9%	60%	456
Program of All-Inclusive Care for the Elderly (PACE)	18%	4%	78%	78
Fee-for-service (FFS) Nursing Home	23%	8%	70%	105
WI Overall Average	**29%**	**6%**	**65%**	**1756**
Weighted NCI-AD Average	**30%**	**9%**	**62%**	**15997**

Table 71. Where person would prefer to live (if wants to live somewhere else)

Proxy respondents were allowed for this question.

Program	Different Kind of Home	Live Independently	With or Closer to Family	In a Different Neighborhood	A Different Type of Geography or Climate	Other
Family Care	50%	21%	14%	25%	13%	44%
Include, Respect, I Self-Direct (IRIS)	52%	16%	15%	36%	18%	43%
Family Care Partnership	49%	20%	14%	37%	16%	41%
Program of All-Inclusive Care for the Elderly (PACE)	n/a	n/a	n/a	n/a	n/a	n/a
Fee-for-service (FFS) Nursing Home	57%	33%	13%	3%	3%	23%
WI Overall Average	**51%**	**20%**	**14%**	**28%**	**15%**	**42%**
Weighted NCI-AD Average	**36%**	**18%**	**13%**	**24%**	**25%**	**17%**

Table note: Program of All-Inclusive Care for the Elderly (PACE) had an N of less than 20, so their data is reported as n/a. They are included in the WI Overall Average and Weighted NCI-AD Average.

Table 72. People who are paid to help them do things the way they want them done

Program	Yes, All Paid Support Workers, Always or Almost Always	Some or Usually	No, Never or Rarely	N
Family Care	84%	11%	6%	318
Include, Respect, I Self-Direct (IRIS)	93%	6%	1%	432
Family Care Partnership	82%	14%	3%	320
Program of All-Inclusive Care for the Elderly (PACE)	86%	14%	0%	49
Fee-for-service (FFS) Nursing Home	79%	20%	1%	81
WI Overall Average	**86%**	**10%**	**3%**	**1200**
Weighted NCI-AD Average	**86%**	**12%**	**2%**	**9285**

Table 73. Usually likes how they spend their time during the day

Program	Yes, Always, or Almost Always	Sometimes	No, Never or Rarely	N
Family Care	65%	24%	11%	480
Include, Respect, I Self-Direct (IRIS)	64%	28%	8%	531
Family Care Partnership	61%	26%	13%	431
Program of All-Inclusive Care for the Elderly (PACE)	79%	10%	11%	71
Fee-for-service (FFS) Nursing Home	74%	19%	7%	97
WI Overall Average	**65%**	**25%**	**10%**	**1610**
Weighted NCI-AD Average	**63%**	**27%**	**10%**	**15507**

Technology

Table 74. Has access to the internet

Proxy respondents were allowed for this question

Program	Yes	Sometimes	No	N
Family Care	69%	1%	30%	587
Include, Respect, I Self-Direct (IRIS)	83%	1%	16%	607
Family Care Partnership	74%	1%	25%	511
Program of All-Inclusive Care for the Elderly (PACE)	76%	0%	24%	107
Fee-for-service (FFS) Nursing Home	53%	1%	46%	302
WI Overall Average	**70%**	**1%**	**29%**	**2114**
Weighted NCI-AD Average	**75%**	**2%**	**23%**	**19930**

Table 75. Frequency with which people use the internet

Proxy respondents were allowed for this question.

Program	Daily	Several Times a Week	Several Times a Month	Several Times a Year	Don't Use It at All	N
Family Care	65%	14%	4%	1%	16%	409
Include, Respect, I Self-Direct (IRIS)	69%	13%	5%	2%	10%	497
Family Care Partnership	64%	12%	6%	2%	16%	377
Program of All-Inclusive Care for the Elderly (PACE)	45%	12%	4%	0%	39%	76
Fee-for-service (FFS) Nursing Home	21%	9%	2%	3%	65%	160
WI Overall Average	**61%**	**13%**	**4%**	**2%**	**21%**	**1519**
Weighted NCI-AD Average	**65%**	**11%**	**5%**	**2%**	**17%**	**14951**

Table 76. Always has a stable internet connection

Proxy respondents were allowed for this question.

Program	Always Works	Sometimes Works	Rarely or Never Works	N
Family Care	80%	19%	2%	375
Include, Respect, I Self-Direct (IRIS)	83%	16%	1%	479
Family Care Partnership	84%	15%	1%	332
Program of All-Inclusive Care for the Elderly (PACE)	89%	11%	0%	53
Fee-for-service (FFS) Nursing Home	81%	9%	10%	80
WI Overall Average	**81%**	**17%**	**2%**	**1319**
Weighted NCI-AD Average	**85%**	**13%**	**2%**	**13661**

Table 77. Has talked to health professionals using video conference/telehealth

Proxy respondents were allowed for this question.

Program	Yes	No	N
Family Care	35%	65%	547
Include, Respect, I Self-Direct (IRIS)	47%	53%	561
Family Care Partnership	45%	55%	480
Program of All-Inclusive Care for the Elderly (PACE)	16%	84%	95
Fee-for-service (FFS) Nursing Home	21%	79%	313
WI Overall Average	**36%**	**64%**	**1996**
Weighted NCI-AD Average	**43%**	**57%**	**19520**

Table 78. Liked talking to health care providers using telehealth

Program	Yes, Completely	Yes, In Part	No	N
Family Care	61%	21%	18%	168
Include, Respect, I Self-Direct (IRIS)	60%	15%	25%	242
Family Care Partnership	65%	21%	14%	188
Program of All-Inclusive Care for the Elderly (PACE)	n/a	n/a	n/a	n/a
Fee-for-service (FFS) Nursing Home	55%	24%	21%	29
WI Overall Average	**60%**	**19%**	**21%**	**634**
Weighted NCI-AD Average	**61%**	**22%**	**17%**	**6560**

Table note: Program of All-Inclusive Care for the Elderly (PACE) had an N of less than 20, so their data is reported as n/a. They are included in the WI Overall Average and Weighted NCI-AD Average.

Access to Needed Equipment

Table 79. Needs grab bars in the bathroom or elsewhere in their home

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Family Care	7%	3%	81%	9%	593
Include, Respect, I Self-Direct (IRIS)	13%	5%	66%	16%	625
Family Care Partnership	10%	4%	69%	17%	536
Program of All-Inclusive Care for the Elderly (PACE)	1%	1%	91%	7%	114
Fee-for-service (FFS) Nursing Home	0%	1%	73%	26%	312
WI Overall Average	**8%**	**3%**	**75%**	**14%**	**2180**
Weighted NCI-AD Average	**11%**	**4%**	**59%**	**25%**	**20407**

Table 80. Needs other bathroom modifications

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Family Care	10%	2%	35%	54%	587
Include, Respect, I Self-Direct (IRIS)	17%	3%	27%	53%	623
Family Care Partnership	11%	2%	34%	53%	526
Program of All-Inclusive Care for the Elderly (PACE)	4%	2%	44%	51%	110
Fee-for-service (FFS) Nursing Home	1%	1%	51%	47%	283
WI Overall Average	**10%**	**2%**	**35%**	**53%**	**2129**
Weighted NCI-AD Average	**11%**	**3%**	**27%**	**59%**	**19790**

Table 81. Needs a shower chair

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Family Care	5%	5%	74%	16%	585
Include, Respect, I Self-Direct (IRIS)	9%	8%	68%	14%	628
Family Care Partnership	7%	8%	73%	13%	531
Program of All-Inclusive Care for the Elderly (PACE)	2%	2%	83%	14%	109
Fee-for-service (FFS) Nursing Home	1%	1%	62%	36%	298
WI Overall Average	**5%**	**5%**	**70%**	**19%**	**2151**
Weighted NCI-AD Average	**7%**	**5%**	**59%**	**28%**	**20332**

Table 82. Needs a specialized bed

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Family Care	10%	4%	27%	59%	588
Include, Respect, I Self-Direct (IRIS)	14%	3%	20%	63%	625
Family Care Partnership	14%	3%	26%	57%	529
Program of All-Inclusive Care for the Elderly (PACE)	7%	5%	39%	49%	109
Fee-for-service (FFS) Nursing Home	1%	1%	63%	36%	322
WI Overall Average	**10%**	**3%**	**31%**	**56%**	**2173**
Weighted NCI-AD Average	**8%**	**4%**	**24%**	**64%**	**20302**

Table 83. Need for a ramp (either inside or outside of their residence)

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Family Care	6%	3%	27%	64%	593
Include, Respect, I Self-Direct (IRIS)	9%	2%	22%	68%	623
Family Care Partnership	7%	1%	29%	63%	525
Program of All-Inclusive Care for the Elderly (PACE)	1%	1%	29%	69%	111
Fee-for-service (FFS) Nursing Home	1%	1%	39%	60%	314
WI Overall Average	**6%**	**2%**	**27%**	**64%**	**2166**
Weighted NCI-AD Average	**6%**	**3%**	**27%**	**63%**	**20290**

Table 84. Needs other home modifications that does not have

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Family Care	9%	2%	12%	77%	511
Include, Respect, I Self-Direct (IRIS)	11%	3%	19%	67%	473
Family Care Partnership	6%	2%	15%	77%	463
Program of All-Inclusive Care for the Elderly (PACE)	0%	2%	16%	82%	93
Fee-for-service (FFS) Nursing Home	0%	1%	18%	81%	313
WI Overall Average	**7%**	**2%**	**15%**	**76%**	**1853**
Weighted NCI-AD Average	**7%**	**2%**	**8%**	**83%**	**13206**

Table 85. Needs a wheelchair

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Family Care	7%	8%	39%	47%	591
Include, Respect, I Self-Direct (IRIS)	10%	5%	28%	57%	608
Family Care Partnership	8%	7%	37%	49%	519
Program of All-Inclusive Care for the Elderly (PACE)	4%	5%	49%	41%	116
Fee-for-service (FFS) Nursing Home	2%	6%	76%	16%	324
WI Overall Average	**7%**	**7%**	**43%**	**44%**	**2158**
Weighted NCI-AD Average	**5%**	**6%**	**30%**	**59%**	**20297**

Table 86. Needs a scooter

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Family Care	14%	2%	9%	76%	587
Include, Respect, I Self-Direct (IRIS)	22%	2%	9%	68%	605
Family Care Partnership	16%	2%	9%	72%	520
Program of All-Inclusive Care for the Elderly (PACE)	5%	0%	9%	86%	115
Fee-for-service (FFS) Nursing Home	2%	1%	2%	95%	321
WI Overall Average	**14%**	**1%**	**8%**	**77%**	**2148**
Weighted NCI-AD Average	**9%**	**2%**	**6%**	**83%**	**20129**

Table 87. Needs a walker

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Family Care	3%	5%	61%	30%	594
Include, Respect, I Self-Direct (IRIS)	7%	7%	53%	33%	609
Family Care Partnership	3%	6%	58%	33%	519
Program of All-Inclusive Care for the Elderly (PACE)	3%	8%	62%	27%	114
Fee-for-service (FFS) Nursing Home	1%	2%	42%	55%	320
WI Overall Average	**4%**	**5%**	**55%**	**35%**	**2156**
Weighted NCI-AD Average	**3%**	**5%**	**45%**	**47%**	**20266**

Table 88. Needs hearing aids

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Family Care	7%	3%	13%	77%	588
Include, Respect, I Self-Direct (IRIS)	7%	3%	10%	80%	600
Family Care Partnership	7%	3%	13%	78%	512
Program of All-Inclusive Care for the Elderly (PACE)	11%	4%	21%	64%	109
Fee-for-service (FFS) Nursing Home	5%	2%	17%	76%	318
WI Overall Average	**7%**	**3%**	**13%**	**78%**	**2127**
Weighted NCI-AD Average	**7%**	**3%**	**10%**	**80%**	**20096**

Table 89. Needs glasses

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Family Care	5%	15%	64%	16%	590
Include, Respect, I Self-Direct (IRIS)	6%	17%	59%	18%	604
Family Care Partnership	7%	18%	59%	16%	514
Program of All-Inclusive Care for the Elderly (PACE)	3%	19%	68%	11%	111
Fee-for-service (FFS) Nursing Home	1%	7%	55%	36%	321
WI Overall Average	**4%**	**15%**	**61%**	**20%**	**2140**
Weighted NCI-AD Average	**4%**	**18%**	**55%**	**23%**	**20154**

Table 90. Needs personal emergency response system (PERS)

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Family Care	10%	2%	52%	36%	578
Include, Respect, I Self-Direct (IRIS)	19%	3%	30%	49%	589
Family Care Partnership	12%	2%	45%	40%	516
Program of All-Inclusive Care for the Elderly (PACE)	4%	1%	66%	29%	104
Fee-for-service (FFS) Nursing Home	1%	0%	60%	39%	320
WI Overall Average	**11%**	**2%**	**47%**	**40%**	**2107**
Weighted NCI-AD Average	**11%**	**3%**	**40%**	**46%**	**20058**

Table 91. Needs an oxygen machine

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Family Care	2%	1%	13%	84%	584
Include, Respect, I Self-Direct (IRIS)	4%	1%	13%	82%	587
Family Care Partnership	1%	2%	14%	83%	512
Program of All-Inclusive Care for the Elderly (PACE)	2%	0%	12%	86%	113
Fee-for-service (FFS) Nursing Home	0%	1%	7%	92%	320
WI Overall Average	**2%**	**1%**	**12%**	**85%**	**2116**
Weighted NCI-AD Average	**1%**	**1%**	**13%**	**85%**	**20122**

Table 92. Needs other assistive technology equipment but does not have

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Family Care	2%	1%	15%	82%	500
Include, Respect, I Self-Direct (IRIS)	5%	3%	19%	74%	438
Family Care Partnership	2%	2%	15%	81%	441
Program of All-Inclusive Care for the Elderly (PACE)	1%	1%	9%	89%	94
Fee-for-service (FFS) Nursing Home	0%	1%	4%	95%	294
WI Overall Average	**2%**	**2%**	**14%**	**83%**	**1767**
Weighted NCI-AD Average	**3%**	**2%**	**14%**	**81%**	**13670**

Table 93. Needs other equipment but does not have

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Family Care	7%	2%	19%	72%	519
Include, Respect, I Self-Direct (IRIS)	10%	4%	32%	53%	497
Family Care Partnership	7%	6%	26%	61%	471
Program of All-Inclusive Care for the Elderly (PACE)	4%	1%	24%	71%	97
Fee-for-service (FFS) Nursing Home	1%	0%	9%	89%	309
WI Overall Average	**7%**	**3%**	**20%**	**70%**	**1893**
Weighted NCI-AD Average	**5%**	**3%**	**22%**	**70%**	**13714**

Medications

Table 94. Knows what prescription medications are for

Program	Yes	Maybe, Not Sure	No	N
Family Care	88%	8%	5%	442
Include, Respect, I Self-Direct (IRIS)	97%	2%	1%	499
Family Care Partnership	88%	7%	5%	388
Program of All-Inclusive Care for the Elderly (PACE)	83%	6%	11%	66
Fee-for-service (FFS) Nursing Home	86%	7%	8%	91
WI Overall Average	**90%**	**6%**	**4%**	**1486**
Weighted NCI-AD Average	**87%**	**8%**	**5%**	**14971**

Table 95. Takes medication to help feel less sad or depressed

Proxy respondents were allowed for this question.

Program	Yes	No	N
Family Care	52%	48%	536
Include, Respect, I Self-Direct (IRIS)	43%	57%	563
Family Care Partnership	47%	53%	476
Program of All-Inclusive Care for the Elderly (PACE)	25%	75%	97
Fee-for-service (FFS) Nursing Home	41%	59%	280
WI Overall Average	**47%**	**53%**	**1952**
Weighted NCI-AD Average	**44%**	**56%**	**19144**

Health care

Table 96. Has access to mental health services if they want them

Program	Yes, Always	Usually	No, Only Sometimes or Rarely	N
Family Care	91%	1%	7%	438
Include, Respect, I Self-Direct (IRIS)	92%	1%	7%	508
Family Care Partnership	89%	1%	9%	402
Program of All-Inclusive Care for the Elderly (PACE)	92%	3%	5%	66
Fee-for-service (FFS) Nursing Home	90%	2%	8%	90
WI Overall Average	**91%**	**1%**	**7%**	**1504**
Weighted NCI-AD Average	**89%**	**2%**	**10%**	**14131**

Table 97. Can get an appointment to see or talk to their primary care doctor when they need to

Proxy respondents were allowed for this question.

Program	Yes, Always	Usually	No, Only Sometimes or Rarely	N
Family Care	81%	12%	7%	542
Include, Respect, I Self-Direct (IRIS)	81%	13%	5%	567
Family Care Partnership	80%	12%	9%	484
Program of All-Inclusive Care for the Elderly (PACE)	90%	4%	7%	107
Fee-for-service (FFS) Nursing Home	96%	3%	1%	236
WI Overall Average	**83%**	**11%**	**6%**	**1936**
Weighted NCI-AD Average	**83%**	**11%**	**7%**	**19497**

Table 98. Went to the emergency room for any reason in the past 12 months

Proxy respondents were allowed for this question.

Program	Yes	No	N
Family Care	52%	48%	544
Include, Respect, I Self-Direct (IRIS)	46%	54%	560
Family Care Partnership	56%	44%	484
Program of All-Inclusive Care for the Elderly (PACE)	47%	53%	107
Fee-for-service (FFS) Nursing Home	41%	59%	316
WI Overall Average	**49%**	**51%**	**2011**
Weighted NCI-AD Average	**43%**	**57%**	**19717**

Table 99. Has gone to the emergency room in the past 12 months due to falling or losing balance

Proxy respondents were allowed for this question.

Program	Yes	No	N
Family Care	32%	68%	282
Include, Respect, I Self-Direct (IRIS)	27%	73%	259
Family Care Partnership	34%	66%	269
Program of All-Inclusive Care for the Elderly (PACE)	14%	86%	49
Fee-for-service (FFS) Nursing Home	39%	61%	126
WI Overall Average	**32%**	**68%**	**985**
Weighted NCI-AD Average	**26%**	**74%**	**8702**

Table 100. Has gone to the emergency room in the past 12 months due to tooth or mouth pain

Proxy respondents were allowed for this question.

Program	Yes	No	N
Family Care	4%	96%	282
Include, Respect, I Self-Direct (IRIS)	5%	95%	252
Family Care Partnership	3%	97%	268
Program of All-Inclusive Care for the Elderly (PACE)	4%	96%	50
Fee-for-service (FFS) Nursing Home	1%	99%	127
WI Overall Average	**4%**	**96%**	**979**
Weighted NCI-AD Average	**3%**	**97%**	**8675**

Table 101. Has gone to the emergency room in the past 12 months due to not being able to see their primary care physician

Proxy respondents were allowed for this question.

Program	Yes	No	N
Family Care	19%	81%	279
Include, Respect, I Self-Direct (IRIS)	21%	79%	257
Family Care Partnership	19%	81%	267
Program of All-Inclusive Care for the Elderly (PACE)	17%	83%	47
Fee-for-service (FFS) Nursing Home	6%	94%	127
WI Overall Average	**17%**	**83%**	**977**
Weighted NCI-AD Average	**11%**	**89%**	**8647**

Table 102. Had a physical exam or wellness visit in the past 12 months

Proxy respondents were allowed for this question.

Program	Yes	No	N
Family Care	85%	15%	529
Include, Respect, I Self-Direct (IRIS)	90%	10%	548
Family Care Partnership	86%	14%	462
Program of All-Inclusive Care for the Elderly (PACE)	97%	3%	104
Fee-for-service (FFS) Nursing Home	90%	10%	306
WI Overall Average	**87%**	**13%**	**1949**
Weighted NCI-AD Average	**83%**	**17%**	**19364**

Table 103. Had a hearing exam in the past 4 years

Proxy respondents were allowed for this question.

Program	5 Years Ago or More	3-4 Years Ago	1-2 Years Ago	Past Year	Has Not Had One	N
Family Care	21%	10%	17%	23%	29%	364
Include, Respect, I Self-Direct (IRIS)	23%	8%	17%	25%	27%	410
Family Care Partnership	24%	8%	16%	22%	31%	336
Program of All-Inclusive Care for the Elderly (PACE)	8%	11%	13%	36%	32%	72
Fee-for-service (FFS) Nursing Home	15%	12%	31%	19%	23%	170
WI Overall Average	**21%**	**10%**	**19%**	**23%**	**27%**	**1352**
Weighted NCI-AD Average	**25%**	**9%**	**17%**	**19%**	**30%**	**14960**

Table 104. Had a vision exam in the past year

Proxy respondents were allowed for this question.

Program	Yes	No	N
Family Care	65%	35%	526
Include, Respect, I Self-Direct (IRIS)	64%	36%	553
Family Care Partnership	62%	38%	462
Program of All-Inclusive Care for the Elderly (PACE)	75%	25%	95
Fee-for-service (FFS) Nursing Home	60%	40%	287
WI Overall Average	**64%**	**36%**	**1923**
Weighted NCI-AD Average	**58%**	**42%**	**19308**

Table 105. Had a dental visit in the past 12 months

Proxy respondents were allowed for this question.

Program	Yes	No	N
Family Care	46%	54%	524
Include, Respect, I Self-Direct (IRIS)	49%	51%	551
Family Care Partnership	50%	50%	464
Program of All-Inclusive Care for the Elderly (PACE)	70%	30%	94
Fee-for-service (FFS) Nursing Home	62%	38%	285
WI Overall Average	**50%**	**50%**	**1918**
Weighted NCI-AD Average	**46%**	**54%**	**18881**

Table 106. Had a flu shot in the past 12 months

Proxy respondents were allowed for this question.

Program	Yes	No	N
Family Care	72%	28%	526
Include, Respect, I Self-Direct (IRIS)	66%	34%	546
Family Care Partnership	71%	29%	462
Program of All-Inclusive Care for the Elderly (PACE)	83%	17%	105
Fee-for-service (FFS) Nursing Home	88%	12%	306
WI Overall Average	**74%**	**26%**	**1945**
Weighted NCI-AD Average	**65%**	**35%**	**19237**

Table 107. Received the COVID-19 Vaccine

Proxy respondents were allowed for this question.

Program	Fully Vaccinated and Received at Least One Booster	Fully Vaccinated, but Not Received a Booster	Partially Vaccinated	Not Vaccinated at All	N
Family Care	61%	16%	4%	19%	517
Include, Respect, I Self-Direct (IRIS)	57%	13%	6%	25%	538
Family Care Partnership	67%	12%	8%	13%	460
Program of All-Inclusive Care for the Elderly (PACE)	81%	6%	3%	10%	107
Fee-for-service (FFS) Nursing Home	85%	5%	1%	9%	313
WI Overall Average	**65%**	**13%**	**4%**	**18%**	**1935**
Weighted NCI-AD Average	**62%**	**13%**	**4%**	**21%**	**19331**

Wellness

Table 108. Has access to healthy foods when they want them

Proxy respondents were allowed for this question.

Program	Yes, Often	Sometimes	No	N
Family Care	85%	7%	8%	579
Include, Respect, I Self-Direct (IRIS)	85%	9%	5%	586
Family Care Partnership	85%	10%	5%	504
Program of All-Inclusive Care for the Elderly (PACE)	95%	3%	3%	111
Fee-for-service (FFS) Nursing Home	93%	2%	4%	316
WI Overall Average	**87%**	**7%**	**6%**	**2096**
Weighted NCI-AD Average	**86%**	**9%**	**5%**	**19981**

Table 109. Overall Health

Proxy respondents were allowed for this question.

Program	Excellent	Very Good	Good	Fair	Poor	N
Family Care	3%	11%	31%	36%	20%	570
Include, Respect, I Self-Direct (IRIS)	2%	6%	23%	47%	22%	579
Family Care Partnership	2%	8%	28%	40%	21%	499
Program of All-Inclusive Care for the Elderly (PACE)	3%	19%	31%	29%	19%	112
Fee-for-service (FFS) Nursing Home	4%	14%	27%	37%	18%	312
WI Overall Average	**3%**	**10%**	**28%**	**39%**	**20%**	**2072**
Weighted NCI-AD Average	**3%**	**11%**	**31%**	**39%**	**17%**	**20003**

Table 110. Health compared to 12 months ago

Proxy respondents were allowed for this question.

Program	Much Better	Somewhat Better	About the Same	Somewhat Worse	Much Worse	N
Family Care	8%	16%	48%	20%	9%	566
Include, Respect, I Self-Direct (IRIS)	5%	12%	51%	25%	7%	578
Family Care Partnership	7%	16%	46%	22%	10%	503
Program of All-Inclusive Care for the Elderly (PACE)	4%	10%	51%	30%	5%	109
Fee-for-service (FFS) Nursing Home	5%	8%	53%	25%	8%	313
WI Overall Average	**6%**	**14%**	**49%**	**22%**	**8%**	**2069**
Weighted NCI-AD Average	**7%**	**15%**	**48%**	**23%**	**7%**	**19996**

Table 111. In the past 12 months, forgets things more often than before

Proxy respondents were allowed for this question.

Program	Yes	No	N
Family Care	52%	48%	552
Include, Respect, I Self-Direct (IRIS)	54%	46%	564
Family Care Partnership	47%	53%	489
Program of All-Inclusive Care for the Elderly (PACE)	46%	54%	105
Fee-for-service (FFS) Nursing Home	52%	48%	300
WI Overall Average	**52%**	**48%**	**2010**
Weighted NCI-AD Average	**48%**	**52%**	**19463**

Table 112. Has discussed forgetting things with a doctor or a nurse (if they have been forgetting things more often in the past 12 months)

Proxy respondents were allowed for this question.

Program	Yes	No	N
Family Care	74%	26%	280
Include, Respect, I Self-Direct (IRIS)	76%	24%	300
Family Care Partnership	70%	30%	222
Program of All-Inclusive Care for the Elderly (PACE)	60%	40%	47
Fee-for-service (FFS) Nursing Home	85%	15%	151
WI Overall Average	**76%**	**24%**	**1000**
Weighted NCI-AD Average	**67%**	**33%**	**8996**

Table 113. Amount of physical activity per week

Proxy respondents were allowed for this question.

Program	Does Not Exercise	Less Than One hour	One to Two Hours	More Than Two Hours	N
Family Care	35%	19%	18%	28%	545
Include, Respect, I Self-Direct (IRIS)	35%	21%	23%	21%	570
Family Care Partnership	36%	22%	23%	19%	485
Program of All-Inclusive Care for the Elderly (PACE)	28%	26%	25%	22%	97
Fee-for-service (FFS) Nursing Home	46%	13%	17%	25%	292
WI Overall Average	**37%**	**18%**	**20%**	**25%**	**1989**
Weighted NCI-AD Average	**30%**	**21%**	**21%**	**27%**	**19701**

Table 114. Often feels lonely

Program	Yes, Often	Sometimes	Not Often, Never or Almost Never	N
Family Care	23%	31%	46%	467
Include, Respect, I Self-Direct (IRIS)	18%	28%	54%	518
Family Care Partnership	20%	33%	47%	410
Program of All-Inclusive Care for the Elderly (PACE)	5%	15%	80%	60
Fee-for-service (FFS) Nursing Home	17%	30%	53%	100
WI Overall Average	**21%**	**30%**	**49%**	**1555**
Weighted NCI-AD Average	**21%**	**31%**	**48%**	**15084**

Affordability

Table 115. Ever has to skip meals due to financial worries

Proxy respondents were allowed for this question.

Program	Yes, often	Sometimes	No	N
Family Care	7%	6%	87%	575
Include, Respect, I Self-Direct (IRIS)	7%	13%	80%	583
Family Care Partnership	7%	9%	84%	502
Program of All-Inclusive Care for the Elderly (PACE)	1%	2%	97%	111
Fee-for-service (FFS) Nursing Home	2%	1%	97%	318
WI Overall Average	**6%**	**7%**	**87%**	**2089**
Weighted NCI-AD Average	**5%**	**8%**	**87%**	**19965**

Safety

Table 116. They or someone else has concerns about falling or being unstable

Proxy respondents were allowed for this question.

Program	Yes, often	Sometimes	No	N
Family Care	40%	13%	47%	595
Include, Respect, I Self-Direct (IRIS)	40%	17%	43%	630
Family Care Partnership	45%	12%	43%	528
Program of All-Inclusive Care for the Elderly (PACE)	40%	13%	47%	116
Fee-for-service (FFS) Nursing Home	33%	8%	59%	324
WI Overall Average	**39%**	**13%**	**48%**	**2193**
Weighted NCI-AD Average	**37%**	**16%**	**47%**	**20478**

Table 117. Has worked with someone to reduce risk of falls (if someone has concerns about them falling or being unstable)

Proxy respondents were allowed for this question.

Program	Yes	No	N
Family Care	87%	13%	312
Include, Respect, I Self-Direct (IRIS)	86%	14%	350
Family Care Partnership	88%	12%	294
Program of All-Inclusive Care for the Elderly (PACE)	90%	10%	60
Fee-for-service (FFS) Nursing Home	94%	6%	131
WI Overall Average	**88%**	**12%**	**1147**
Weighted NCI-AD Average	**81%**	**19%**	**11285**

Table 118. Able to get to safety quickly in case of an emergency

Proxy respondents were allowed for this question.

Program	Yes	No	N
Family Care	89%	11%	550
Include, Respect, I Self-Direct (IRIS)	93%	7%	606
Family Care Partnership	88%	12%	499
Program of All-Inclusive Care for the Elderly (PACE)	89%	11%	105
Fee-for-service (FFS) Nursing Home	95%	5%	294
WI Overall Average	**91%**	**9%**	**2054**
Weighted NCI-AD Average	**88%**	**12%**	**19346**

Table 119. Knows who to talk to if they are mistreated, hurt, disrespected by others

Program	Yes	Maybe, Not Sure	No	N
Family Care	86%	4%	10%	495
Include, Respect, I Self-Direct (IRIS)	91%	2%	6%	561
Family Care Partnership	88%	3%	9%	440
Program of All-Inclusive Care for the Elderly (PACE)	91%	0%	9%	74
Fee-for-service (FFS) Nursing Home	96%	1%	3%	100
WI Overall Average	**89%**	**3%**	**8%**	**1670**
Weighted NCI-AD Average	**81%**	**4%**	**15%**	**15605**

Table 120. Are ever worried for the security of their personal belongings

Program	Yes at Least Sometimes	No, Never	N
Family Care	15%	85%	500
Include, Respect, I Self-Direct (IRIS)	9%	91%	577
Family Care Partnership	19%	81%	449
Program of All-Inclusive Care for the Elderly (PACE)	9%	91%	76
Fee-for-service (FFS) Nursing Home	11%	89%	103
WI Overall Average	**13%**	**87%**	**1705**
Weighted NCI-AD Average	**14%**	**86%**	**15812**

Table 121. Someone used or took their money without their permission in the past 12 months

Program	Yes	No	N
Family Care	8%	92%	491
Include, Respect, I Self-Direct (IRIS)	5%	95%	572
Family Care Partnership	8%	92%	449
Program of All-Inclusive Care for the Elderly (PACE)	6%	94%	72
Fee-for-service (FFS) Nursing Home	3%	97%	101
WI Overall Average	**6%**	**94%**	**1685**
Weighted NCI-AD Average	**6%**	**94%**	**15768**

Table 122. Feels safe around people who are paid to help them

Program	Yes, All Paid Support Workers, Always	No, Not All Workers, or Not Always	N
Family Care	98%	2%	318
Include, Respect, I Self-Direct (IRIS)	100%	0%	432
Family Care Partnership	96%	4%	322
Program of All-Inclusive Care for the Elderly (PACE)	100%	0%	50
Fee-for-service (FFS) Nursing Home	99%	1%	77
WI Overall Average	**99%**	**1%**	**1199**
Weighted NCI-AD Average	**98%**	**2%**	**9305**

Rights and Respect

Table 123. Gets information about services in their preferred language (if preferred language is not English)

Proxy respondents were allowed for this question.

Program	Yes, All Information	Some Information	No	N
Family Care	n/a	n/a	n/a	n/a
Include, Respect, I Self-Direct (IRIS)	76%	4%	20%	25
Family Care Partnership	78%	9%	13%	23
Program of All-Inclusive Care for the Elderly (PACE)	n/a	n/a	n/a	n/a
Fee-for-service (FFS) Nursing Home	n/a	n/a	n/a	n/a
WI Overall Average	**82%**	**7%**	**11%**	**64**
Weighted NCI-AD Average	**49%**	**36%**	**15%**	**1413**

Table note: Family Care, Program of All-Inclusive Care for the Elderly (PACE), Fee-for-service (FFS) Nursing Home had an N of less than 20, so their data is reported as n/a. They are included in the WI Overall Average and Weighted NCI-AD Average.

Table 124. Services and supports are delivered in a way that is respectful of their culture

Program	Yes	Sometimes, or Some Services	No	N
Family Care	93%	3%	4%	474
Include, Respect, I Self-Direct (IRIS)	96%	3%	1%	576
Family Care Partnership	94%	4%	2%	431
Program of All-Inclusive Care for the Elderly (PACE)	100%	0%	0%	75
Fee-for-service (FFS) Nursing Home	92%	8%	0%	83
WI Overall Average	**94%**	**3%**	**3%**	**1639**
Weighted NCI-AD Average	**95%**	**3%**	**2%**	**13874**

Table 125. People who are paid to help them treat them with respect

Program	Yes, All Paid Support Workers, Always or Almost Always	Some or Usually	No, Never or Rarely	N
Family Care	92%	6%	2%	317
Include, Respect, I Self-Direct (IRIS)	99%	1%	0%	432
Family Care Partnership	92%	7%	1%	323
Program of All-Inclusive Care for the Elderly (PACE)	100%	0%	0%	50
Fee-for-service (FFS) Nursing Home	88%	13%	0%	80
WI Overall Average	**94%**	**5%**	**1%**	**1202**
Weighted NCI-AD Average	**93%**	**6%**	**1%**	**9300**

Table 126. Others ask before coming into their home/room (if living in a group setting)

Program	Yes, Always	Usually, but Not Always	Sometimes, Rarely, or Never	N
Family Care	76%	13%	10%	89
Include, Respect, I Self-Direct (IRIS)	n/a	n/a	n/a	n/a
Family Care Partnership	85%	6%	10%	72
Program of All-Inclusive Care for the Elderly (PACE)	86%	11%	3%	36
Fee-for-service (FFS) Nursing Home	80%	14%	5%	92
WI Overall Average	**79%**	**13%**	**8%**	**300**
Weighted NCI-AD Average	**75%**	**16%**	**9%**	**2947**

Table note: Include, Respect, I Self-Direct (IRIS) had an N of less than 20, so their data is reported as n/a. They are included in the WI Overall Average and Weighted NCI-AD Average.

Table 127. Able to lock doors to room (if living in a group setting)

Program	Yes	No	N
Family Care	77%	23%	86
Include, Respect, I Self-Direct (IRIS)	n/a	n/a	n/a
Family Care Partnership	65%	35%	68
Program of All-Inclusive Care for the Elderly (PACE)	63%	38%	32
Fee-for-service (FFS) Nursing Home	15%	85%	84
WI Overall Average	**55%**	**45%**	**280**
Weighted NCI-AD Average	**53%**	**47%**	**2841**

Table note: Include, Respect, I Self-Direct (IRIS) had an N of less than 20, so their data is reported as n/a. They are included in the WI Overall Average and Weighted NCI-AD Average.

Table 128. Has enough privacy where lives (if living in a group setting)

Program	Yes, Always	Usually, but Not Always	Sometimes, Rarely, or Never	N
Family Care	87%	6%	8%	90
Include, Respect, I Self-Direct (IRIS)	n/a	n/a	n/a	n/a
Family Care Partnership	81%	10%	10%	72
Program of All-Inclusive Care for the Elderly (PACE)	95%	3%	3%	37
Fee-for-service (FFS) Nursing Home	84%	12%	4%	91
WI Overall Average	**86%**	**8%**	**7%**	**301**
Weighted NCI-AD Average	**75%**	**16%**	**9%**	**2944**

Table note: Include, Respect, I Self-Direct (IRIS) had an N of less than 20, so their data is reported as n/a. They are included in the WI Overall Average and Weighted NCI-AD Average.

Table 129. Can have visitors at any time (if living in a group setting)

Program	Yes	No	N
Family Care	86%	14%	84
Include, Respect, I Self-Direct (IRIS)	n/a	n/a	n/a
Family Care Partnership	70%	30%	69
Program of All-Inclusive Care for the Elderly (PACE)	90%	10%	30
Fee-for-service (FFS) Nursing Home	89%	11%	87
WI Overall Average	**85%**	**15%**	**280**
Weighted NCI-AD Average	**81%**	**19%**	**2838**

Table note: Include, Respect, I Self-Direct (IRIS) had an N of less than 20, so their data is reported as n/a. They are included in the WI Overall Average and Weighted NCI-AD Average.

Table 130. Can get something to eat or grab a snack anytime they (if living in a group setting)

Program	Yes	No	N
Family Care	85%	15%	88
Include, Respect, I Self-Direct (IRIS)	n/a	n/a	n/a
Family Care Partnership	86%	14%	71
Program of All-Inclusive Care for the Elderly (PACE)	94%	6%	32
Fee-for-service (FFS) Nursing Home	91%	9%	88
WI Overall Average	**88%**	**12%**	**290**
Weighted NCI-AD Average	**87%**	**13%**	**2890**

Table note: Include, Respect, I Self-Direct (IRIS) had an N of less than 20, so their data is reported as n/a. They are included in the WI Overall Average and Weighted NCI-AD Average.

Person-Centered Planning (State Optional Module)

Table 131. Very or fully involved in making decisions about what is in the service plan

Program	Very or Fully Involved	Somewhat	Very Little	Not at All	N
Family Care	80%	15%	4%	1%	260
Include, Respect, I Self-Direct (IRIS)	86%	12%	2%	0%	343
Family Care Partnership	83%	13%	3%	2%	240
Program of All-Inclusive Care for the Elderly (PACE)	90%	8%	3%	0%	40
Fee-for-service (FFS) Nursing Home	58%	32%	3%	6%	31
WI Overall Average	**81%**	**14%**	**3%**	**1%**	**914**
Weighted NCI-AD Average	**84%**	**14%**	**2%**	**1%**	**5802**

Table 132. Remembers their last service planning meeting

Program	Yes	No	N
Family Care	84%	16%	337
Include, Respect, I Self-Direct (IRIS)	86%	14%	408
Family Care Partnership	79%	21%	312
Program of All-Inclusive Care for the Elderly (PACE)	88%	12%	49
Fee-for-service (FFS) Nursing Home	41%	59%	73
WI Overall Average	**81%**	**19%**	**1179**
Weighted NCI-AD Average	**62%**	**38%**	**9694**

Table 133. Service planning meeting took place at a time that was good for them

Program	Yes	No	N
Family Care	99%	1%	279
Include, Respect, I Self-Direct (IRIS)	100%	0%	348
Family Care Partnership	96%	4%	242
Program of All-Inclusive Care for the Elderly (PACE)	98%	2%	43
Fee-for-service (FFS) Nursing Home	100%	0%	29
WI Overall Average	**99%**	**1%**	**941**
Weighted NCI-AD Average	**99%**	**1%**	**6055**

Table 134. Service planning meeting took place in a place that was good for them

Program	Yes	No	N
Family Care	99%	1%	279
Include, Respect, I Self-Direct (IRIS)	99%	1%	349
Family Care Partnership	100%	0%	242
Program of All-Inclusive Care for the Elderly (PACE)	98%	2%	42
Fee-for-service (FFS) Nursing Home	100%	0%	29
WI Overall Average	**99%**	**1%**	**941**
Weighted NCI-AD Average	**99%**	**1%**	**6060**

Table 135. Service planning meeting included the people they wanted to be there

Program	Yes	Some People	No	N
Family Care	97%	1%	2%	279
Include, Respect, I Self-Direct (IRIS)	96%	2%	2%	348
Family Care Partnership	96%	3%	2%	238
Program of All-Inclusive Care for the Elderly (PACE)	95%	0%	5%	43
Fee-for-service (FFS) Nursing Home	93%	3%	3%	29
WI Overall Average	**96%**	**1%**	**2%**	**937**
Weighted NCI-AD Average	**96%**	**1%**	**3%**	**6010**

Table 136. People at the service planning meeting listened to needs and preferences

Program	Completely	Mostly	Somewhat	Very Little	Not at All	N
Family Care	73%	17%	6%	2%	1%	283
Include, Respect, I Self-Direct (IRIS)	82%	13%	3%	1%	1%	347
Family Care Partnership	70%	19%	7%	2%	1%	244
Program of All-Inclusive Care for the Elderly (PACE)	79%	9%	7%	2%	2%	43
Fee-for-service (FFS) Nursing Home	70%	17%	13%	0%	0%	30
WI Overall Average	**76%**	**16%**	**5%**	**2%**	**1%**	**947**
Weighted NCI-AD Average	**77%**	**16%**	**5%**	**2%**	**1%**	**6045**

Table 137. Received a copy of the service plan after the service planning meeting

Program	Yes	No	N
Family Care	89%	11%	227
Include, Respect, I Self-Direct (IRIS)	97%	3%	298
Family Care Partnership	94%	6%	210
Program of All-Inclusive Care for the Elderly (PACE)	95%	5%	37
Fee-for-service (FFS) Nursing Home	63%	38%	24
WI Overall Average	**91%**	**9%**	**796**
Weighted NCI-AD Average	**91%**	**9%**	**4642**

Table 138. Current service plan reflects what was talked about at the service plan meeting

Program	Yes, Completely	Yes, In Part	No	N
Family Care	86%	12%	2%	237
Include, Respect, I Self-Direct (IRIS)	94%	6%	0%	305
Family Care Partnership	87%	10%	2%	203
Program of All-Inclusive Care for the Elderly (PACE)	97%	3%	0%	35
Fee-for-service (FFS) Nursing Home	91%	9%	0%	22
WI Overall Average	**89%**	**10%**	**1%**	**802**
Weighted NCI-AD Average	**90%**	**8%**	**2%**	**4658**

Table 139. Choices and preferences are reflected in current service plan

Program	Yes, All/Completely	Yes, Some/In Part	No	N
Family Care	83%	14%	3%	259
Include, Respect, I Self-Direct (IRIS)	89%	9%	1%	335
Family Care Partnership	84%	13%	3%	233
Program of All-Inclusive Care for the Elderly (PACE)	92%	8%	0%	39
Fee-for-service (FFS) Nursing Home	83%	17%	0%	29
WI Overall Average	**85%**	**13%**	**2%**	**895**
Weighted NCI-AD Average	**87%**	**11%**	**2%**	**5594**

Self-Direction

Note: all but one item in this section- 'Uses self-directed supports option' (Table 140) is part of a state option module.

Table 140. Uses self-directed supports option

Information may only come from existing records; this differs from previous years as those indicated as "Don't Know" are not included in the reporting of the measure.

Program	Yes	No	N
Family Care	24%	76%	588
Include, Respect, I Self-Direct (IRIS)	96%	4%	665
Family Care Partnership	27%	73%	535
Program of All-Inclusive Care for the Elderly (PACE)	22%	78%	116
Fee-for-service (FFS) Nursing Home	n/a	n/a	n/a
WI Overall Average	**48%**	**52%**	**1923**
Weighted NCI-AD Average	**30%**	**70%**	**16483**

Table note: Fee-for-service (FFS) Nursing Home had an N of less than 20, so their data is reported as n/a. They are included in the WI Overall Average and Weighted NCI-AD Average.

Table 141. Makes decisions about services that are self directed

Proxy respondents were allowed for this question.

Program	Decisions About What Services Are Received Are Made by a Case Manager or Another Professional Employed by the State	Family or Friend Makes Decision, Person Does Not Have Input	Person Has Input, and Family or Friend Helps	Person Mostly Makes Decisions	N
Family Care	0%	0%	19%	81%	21
Include, Respect, I Self-Direct (IRIS)	1%	5%	23%	72%	391
Family Care Partnership	3%	0%	18%	79%	33
Program of All-Inclusive Care for the Elderly (PACE)	n/a	n/a	n/a	n/a	n/a
Fee-for-service (FFS) Nursing Home	n/a	n/a	n/a	n/a	n/a
WI Overall Average	**1%**	**4%**	**22%**	**73%**	**455**
Weighted NCI-AD Average	**2%**	**9%**	**25%**	**64%**	**1787**

Table note: Program of All-Inclusive Care for the Elderly (PACE), Fee-for-service (FFS) Nursing Home had an N of less than 20, so their data is reported as n/a. They are included in the WI Overall Average and Weighted NCI-AD Average.

Table 142. Has enough help deciding how to direct services, like making decisions about how and when services are received

Proxy respondents were allowed for this question.

Program	Yes	Sometimes	No	N
Family Care	n/a	n/a	n/a	n/a
Include, Respect, I Self-Direct (IRIS)	93%	4%	3%	316
Family Care Partnership	100%	0%	0%	30
Program of All-Inclusive Care for the Elderly (PACE)	n/a	n/a	n/a	n/a
Fee-for-service (FFS) Nursing Home	n/a	n/a	n/a	n/a
WI Overall Average	**92%**	**4%**	**4%**	**370**
Weighted NCI-AD Average	**93%**	**2%**	**5%**	**1354**

Table note: Family Care, Program of All-Inclusive Care for the Elderly (PACE), Fee-for-service (FFS) Nursing Home had an N of less than 20, so their data is reported as n/a. They are included in the WI Overall Average and Weighted NCI-AD Average.

Table 143. Can make changes to the services and supports you self-direct if needed

Proxy respondents were allowed for this question.

Program	Yes	In-Between	No	N
Family Care	n/a	n/a	n/a	n/a
Include, Respect, I Self-Direct (IRIS)	95%	2%	4%	318
Family Care Partnership	100%	0%	0%	29
Program of All-Inclusive Care for the Elderly (PACE)	n/a	n/a	n/a	n/a
Fee-for-service (FFS) Nursing Home	n/a	n/a	n/a	n/a
WI Overall Average	**94%**	**3%**	**3%**	**372**
Weighted NCI-AD Average	**94%**	**4%**	**3%**	**1341**

Table note: Family Care, Program of All-Inclusive Care for the Elderly (PACE), Fee-for-service (FFS) Nursing Home had an N of less than 20, so their data is reported as n/a. They are included in the WI Overall Average and Weighted NCI-AD Average.

Table 144. Has the amount of control wanted with the services that are self-directed

Proxy respondents were allowed for this question.

Program	Yes	In-Between	No	N
Family Care	n/a	n/a	n/a	n/a
Include, Respect, I Self-Direct (IRIS)	92%	5%	3%	320
Family Care Partnership	90%	6%	3%	31
Program of All-Inclusive Care for the Elderly (PACE)	n/a	n/a	n/a	n/a
Fee-for-service (FFS) Nursing Home	n/a	n/a	n/a	n/a
WI Overall Average	**92%**	**5%**	**3%**	**376**
Weighted NCI-AD Average	**91%**	**5%**	**4%**	**1359**

Table note: Family Care, Program of All-Inclusive Care for the Elderly (PACE), Fee-for-service (FFS) Nursing Home had an N of less than 20, so their data is reported as n/a. They are included in the WI Overall Average and Weighted NCI-AD Average.

Table 145. Services and supports wanted to self direct are always available

Proxy respondents were allowed for this question.

Program	Yes	Sometimes	No	N
Family Care	n/a	n/a	n/a	n/a
Include, Respect, I Self-Direct (IRIS)	88%	9%	4%	312
Family Care Partnership	76%	17%	7%	29
Program of All-Inclusive Care for the Elderly (PACE)	n/a	n/a	n/a	n/a
Fee-for-service (FFS) Nursing Home	n/a	n/a	n/a	n/a
WI Overall Average	**87%**	**9%**	**4%**	**366**
Weighted NCI-AD Average	**84%**	**9%**	**7%**	**1335**

Table note: Family Care, Program of All-Inclusive Care for the Elderly (PACE), Fee-for-service (FFS) Nursing Home had an N of less than 20, so their data is reported as n/a. They are included in the WI Overall Average and Weighted NCI-AD Average.

Table 146. Gets information about budget and services from the financial management service (FMS)

Proxy respondents were allowed for this question.

Program	Yes	Maybe, Not Sure	No	N
Family Care	n/a	n/a	n/a	n/a
Include, Respect, I Self-Direct (IRIS)	86%	3%	11%	293
Family Care Partnership	79%	7%	14%	28
Program of All-Inclusive Care for the Elderly (PACE)	n/a	n/a	n/a	n/a
Fee-for-service (FFS) Nursing Home	n/a	n/a	n/a	n/a
WI Overall Average	**81%**	**3%**	**16%**	**344**
Weighted NCI-AD Average	**48%**	**13%**	**39%**	**1230**

Table note: Family Care, Program of All-Inclusive Care for the Elderly (PACE), Fee-for-service (FFS) Nursing Home had an N of less than 20, so their data is reported as n/a. They are included in the WI Overall Average and Weighted NCI-AD Average.

Table 147. Information received from the FMS is easy to understand

Proxy respondents were allowed for this question.

Program	Yes, Easy to Understand on Own	Some Information is Easy to Understand or Understands With Help From Others	No, Not Easy to Understand and Does Not Get Help to Understand	N
Family Care	n/a	n/a	n/a	n/a
Include, Respect, I Self-Direct (IRIS)	81%	14%	5%	247
Family Care Partnership	73%	18%	9%	22
Program of All-Inclusive Care for the Elderly (PACE)	n/a	n/a	n/a	n/a
Fee-for-service (FFS) Nursing Home	n/a	n/a	n/a	n/a
WI Overall Average	**82%**	**13%**	**5%**	**280**
Weighted NCI-AD Average	**80%**	**17%**	**2%**	**697**

Table note: Family Care, Program of All-Inclusive Care for the Elderly (PACE), Fee-for-service (FFS) Nursing Home had an N of less than 20, so their data is reported as n/a. They are included in the WI Overall Average and Weighted NCI-AD Average.

Table 148. Frequency of receiving information about budget and services from FMS

Proxy respondents were allowed for this question.

Program	At Least Every Three Months	About Twice a Year	Once a Year or Less	N
Family Care	n/a	n/a	n/a	n/a
Include, Respect, I Self-Direct (IRIS)	86%	9%	5%	231
Family Care Partnership	n/a	n/a	n/a	n/a
Program of All-Inclusive Care for the Elderly (PACE)	n/a	n/a	n/a	n/a
Fee-for-service (FFS) Nursing Home	n/a	n/a	n/a	n/a
WI Overall Average	**84%**	**10%**	**6%**	**262**
Weighted NCI-AD Average	**67%**	**17%**	**16%**	**619**

Table note: Family Care, Family Care Partnership, Program of All-Inclusive Care for the Elderly (PACE), Fee-for-service (FFS) Nursing Home had an N of less than 20, so their data is reported as n/a. They are included in the WI Overall Average and Weighted NCI-AD Average.

Table 149. Parts of self-direction need help with

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Help With Planning Out Service Needs and Setting up a Schedule for Staff	Help With Getting Staff Paid	Help Finding or Keeping the Staff You Want	Help Training Staff	Help Managing Benefits for Staff	Help Understanding Information You Get From the FMS	More Information About What Services and Supports You Can Get	Other	Does Not Need Help With Any of These Things
Family Care	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Include, Respect, I Self-Direct (IRIS)	5%	6%	8%	3%	3%	11%	24%	4%	61%
Family Care Partnership	3%	13%	14%	0%	0%	10%	31%	0%	55%
Program of All-Inclusive Care for the Elderly (PACE)	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Fee-for-service (FFS) Nursing Home	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
WI Overall Average	**5%**	**6%**	**9%**	**3%**	**3%**	**11%**	**23%**	**4%**	**63%**
Weighted NCI-AD Average	**5%**	**5%**	**5%**	**2%**	**3%**	**8%**	**18%**	**2%**	**71%**

Table note: Family Care Partnership, Program of All-Inclusive Care for the Elderly (PACE), Family Care, Fee-for-service (FFS) Nursing Home had an N of less than 20, so their data is reported as n/a. They are included in the WI Overall Average and Weighted NCI-AD Average.