



*National Core Indicators- Aging and Disabilities (NCI-AD)
Adult Consumer Survey State Results*

California

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Introduction

Established in 2015, National Core Indicators—Aging and Disabilities™ (NCI-AD™) is a voluntary effort by state aging and physical disability agencies to measure and track their performance using a standardized set of nationally validated measures. The effort is coordinated by ADvancing States and Human Services Research Institute (HSRI). Learn more about our history [here](#).

In 2024-25 a total of 24 states participated in NCI-AD. Not all participating states do all surveys every year.

Adult Consumer Survey

The NCI-AD Adult Consumer Survey (ACS), is a standardized survey conducted with a person receiving long term services and supports (LTSS) through state aging and physical disability systems. Surveys are conducted by trained surveyors through in-person, secure video meeting, or over-the-phone conversations with service participants. The main part of the survey contains subjective questions about how well services are supporting the person; these can only be answered by the person themselves. A subset of more objective questions may be answered by a proxy respondent if needed. In addition to the questions for service participants, the survey also collects background information on the person –demographic and service-related data – mainly from service agency records. The survey included two state-optional modules:

Person-Centered Planning Module (state-optional). This is a state-optional series of questions that ask about the person-centered planning process, including the person’s experience developing the service plan and the service planning meeting. The following states conducted the Person-Centered Planning Module: AL, AZ, CO, DE, IN, KS, KY, MN, MO, NC, ND, NH, NJ, OH, OK, TN, WA, and WI.

Self-direction Module (state-optional). Questions in this section are asked only of those who are using a self-directed supports option and assess experiences specific to self-direction. The following states conducted the Self-direction module: AL, CO, DE, KY, MN, MO, NC, NE, NH, NJ, NY, OH, OK, TN, and WI.

California Specific Sample

There is considerable variation in how states' long-term services and supports (LTSS) programs serving older adults and adults with physical disabilities are organized, funded, and administered. The NCI-AD program allows states to include programs funded through Medicaid, the Older Americans Act, Program of All-Inclusive Care for the Elderly (PACE), state-only funds, and/or other state- and federal-blended funds. The NCI-AD project team works closely with each participating NCI-AD state to advise and track which LTSS program populations and sub-populations are included in the state's sampling strategy, how that sample is designed and how many surveys are targeted for completion. See detailed information on state sample frames here.

Figure 1. Statewide Sample

Total Sample Frame	Total surveys completed	Overall Margin of Error (MoE)
673075	1,362	2.66%

Figure 2. Classification of 2024-25 State programs

Program	Funding Source	Description of Program	Total Usable Surveys Collected	Total Population Eligible for NCI-AD	MoE (95% Confidence, 0.5 Distribution)	MoE (95% Confidence, 0.7 Distribution)
Assisted Living Waiver (ALW)	Medicaid 1915(c)	- Aged: Minimum age of 65. There is not a maximum age limit - Physically disabled: Ages 21 to 64 - Disabled (Other): Ages 21 to 64	112	12,189	9.3%	8.5%
Home and Community-Based Alternatives (HCBA) Waiver	Medicaid 1915(c)	- Medically fragile: No age requirements - Technology dependent: No age requirements	68	7,217	11.9%	10.9%

Program	Funding Source	Description of Program	Total Usable Surveys Collected	Total Population Eligible for NCI-AD	MoE (95% Confidence, 0.5 Distribution)	MoE (95% Confidence, 0.7 Distribution)
Multipurpose Senior Services Program (MSSP)	Medicaid 1915(c)	Aged: Minimum age of 65; no maximum age limit	70	8,017	11.7%	10.7%
Medi-Cal Waiver Program (MCWP)	Medicaid 1915(c)	HIV/AIDS: No age requirements	56	1,107	13.1%	12%
In-Home Supportive Services (IHSS)	Medicaid 1915(j) and 1915(k)	If there is a member who is a part of In-Home Supportive Services (IHSS) program and another one of the listed HCBS programs, California will include that member in ONLY the non-IHSS program when reaching the target number. - Aged: Minimum age of 65; no maximum age limit - Physically Disabled - Children with disabilities of all ages (were not included in the sample)	846	608,139	3.4%	3.1%
Community-Based Adult Services (CBAS)	Medicaid 1115(a)	- TBI: Age 18+ - SMI: Age 18+ - DD: Age 18+ - Aged: Age 18+	210	36,406	6.8%	6.2%

What is included in this report?

This report presents California 2024-25 ACS demographics and outcomes results. Data are shown for the weighted statewide average, broken out by program sampled, and include the weighted NCI-AD Average.

Please note: Extreme caution should be used when interpreting results where the number of valid responses is small. Each program's valid number of responses (valid Ns) is shown in every table in this report. *To protect people's privacy we do not show the data when 20 or fewer people from a state or within a program responded to a question, however their data are included in the weighted state average.*

Presentation of Data

Data may be viewed as tables representing the un-collapsed data outcomes. This may differ from the national report that represents the data in collapsed outcomes. For more information on recoding and collapsing, refer to Appendix B- How to Recode and Collapse Data.

All state and NCI-AD averages throughout this report are “weighted” to account for any non-proportional sampling of programs and to “rebalance” the states' sample sizes according to their populations of survey-eligible service recipients. See more details on weighting in the Data Analysis section of the national report.

Accessibility Statement

National Core Indicators strives to develop accessible resources to support equitable access to information about quality of services. Should you require other accommodations to make this report accessible for you, please reach out to us at nci@nationalcoreindicators.org.

Demographics

Table 1. Average age (reported for those under 90 years old)

This information may come from administrative records.

Program	Age	N
Weighted CA Average	60.7	1297
Weighted NCI-AD Average	62.2	19040

Table 2. Age category (including those 90 and older)

This information may come from administrative records.

Program	18-44	45-64	65-89	90+	N
Weighted CA Average	20%	25%	50%	5%	1362
Weighted NCI-AD Average	16%	29%	50%	5%	19979

Table 3. Gender

This information may come from administrative records.

Program	Male	Female	Other	Don't Know or Unclear	N
Weighted CA Average	38%	62%	0%	0%	1362
Weighted NCI-AD Average	36%	64%	0%	0%	18737

Table 4. Race and ethnicity

This information may come from administrative records. Categories are not mutually exclusive; therefore, N is not shown.

Program	American Indian or Alaska Native	Asian	Black or African American	Pacific Islander	White	Hispanic or Latino	Other	Don't Know or Unclear
Weighted CA Average	1%	16%	19%	1%	33%	29%	3%	3%
Weighted NCI-AD Average	2%	11%	24%	1%	44%	15%	4%	2%

Table 5. Marital status

This information may come from administrative records.

Program	Single, Never Married	Married or in Domestic Partnership	Separated or Divorced	Widowed	Don't Know or Unclear	N
Weighted CA Average **	6%	3%	2%	2%	87%	1362
Weighted NCI-AD Average	24%	11%	15%	12%	37%	19315

***State has more than 25% missing or don't know.*

Table 6. Preferred language

This information may come from administrative records.

Program	English	Spanish	Other	Don't Know or Unclear	N
Weighted CA Average	72%	11%	17%	0%	1356
Weighted NCI-AD Average	78%	9%	12%	0%	19351

Table 7. Preferred means of communication

This information may come from administrative records.

Program	Spoken	Gestures or Body Language	Sign Language or Finger Spelling	Communication Aid or Device	Other	Don't Know or Unclear	N
Weighted CA Average	94%	3%	1%	1%	1%	1%	967
Weighted NCI-AD Average	91%	2%	0%	0%	2%	5%	17186

Table 8. Residential designation

Categories created using zip codes and corresponding RUCA codes. This information may come from administrative records.

Program	Metropolitan	Micropolitan	Rural	Small Town	Don't Know or Unclear	N
Weighted CA Average	94%	4%	1%	1%	0%	1338
Weighted NCI-AD Average	85%	8%	3%	4%	0%	19586

Table 9. Median income (based on zip code)*This information may come from administrative records.*

Program	\$0 - \$9,999	\$10,000 - \$19,999	\$20,000 - \$29,999	\$30,000 - \$39,999	\$40,000 - \$49,999	\$50,000 - \$59,999	\$60,000 - \$69,999	\$70,000 - \$79,999	\$80,000 - \$89,999	\$90,000 - \$99,999	\$100,000 and Over	N
Weighted CA Average	0%	0%	1%	4%	11%	22%	22%	13%	11%	7%	8%	1338
Weighted NCI-AD Average	1%	0%	1%	7%	20%	24%	18%	10%	8%	5%	6%	19523

Table 10. Type of residence*This information may come from administrative records.*

Program	Own or Family House or Apartment	Senior Living Apartment or Complex	Group Home, Adult Family Home, Foster Home, Host Home	Assisted Living Facility, Residential Care Facility	Nursing Facility, Nursing Home	Homeless or Temporary Shelter	Other	Don't Know or Unclear	N
Weighted CA Average	90%	6%	1%	3%	0%	0%	0%	0%	1044
Weighted NCI-AD Average	77%	4%	2%	6%	4%	0%	2%	4%	18504

Table 11. Who the person lives with

This information may come from administrative records. Categories are not mutually exclusive; therefore, N is not shown.

Program	No One – Lives Alone	Spouse or Partner	Other Family	Friend(s)	Live-in PCA	Other	Don't Know	Unclear/Refused/No response
Weighted CA Average	20%	14%	63%	1%	3%	5%	0%	0%
Weighted NCI-AD Average	30%	14%	42%	2%	3%	9%	1%	6%

Table 12. Address changed in the past 6 months

This information may come from administrative records.

Program	Yes	No	Don't Know or Unclear	N
Weighted CA Average	3%	97%	0%	993
Weighted NCI-AD Average	5%	90%	5%	18332

Table 13. Where people moved from (if moved in the last 6 months)*This information may come from administrative records.*

Program	Own or Family House or Apartment	Senior Living Apartment or Complex	Group Home, Adult Family Home, Foster Home, Host Home	Assisted Living Facility, Residential Care Facility	Nursing Facility, Nursing Home	Homeless or Temporary Shelter	Other	Don't Know or Unclear	N
Weighted CA Average	86%	5%	0%	4%	0%	5%	0%	0%	39
Weighted NCI-AD Average	60%	3%	2%	6%	8%	4%	14%	5%	1187

Table 14A. Diagnoses

This information may come from administrative records. Categories are not mutually exclusive; therefore, N is not shown.

Program	Physical Disability	Traumatic Brain Injury or Other Acquired Brain Injury	Intellectual or Other Developmental Disability	Alzheimer's Disease or Other Dementia	Heart Disease	Cancer
Weighted CA Average	61%	10%	21%	13%	18%	11%
Weighted NCI-AD Average	52%	10%	12%	12%	29%	13%

Table 14B. Diagnoses (continued)

This information may come from administrative records. Categories are not mutually exclusive; therefore, N is not shown.

Program	Chronic Obstructive Pulmonary Disease (COPD)	Stroke	Diabetes	Hypertension (or High Blood Pressure)	Limited or No Vision - Legally Blind	Hearing Loss - Severe or Profound
Weighted CA Average	13%	17%	33%	55%	19%	12%
Weighted NCI- AD Average	19%	18%	32%	60%	14%	11%

Table 15. Person has chronic psychiatric or mental health diagnosis

This information may come from administrative records.

Program	Yes	No	Don't Know or Unclear	N
Weighted CA Average	30%	69%	1%	864
Weighted NCI-AD Average	27%	64%	9%	18462

Table 16. Level of mobility

This information may come from administrative records. Categories are not mutually exclusive (except ‘Don’t Know or Unclear or Missing’); therefore, N is not shown.

Program	Non-Ambulatory	Moves Self With Wheelchair	Moves Self With Other Aids	Moves Self Without Aids	Don't Know or Unclear
Weighted CA Average	7%	18%	53%	43%	0%
Weighted NCI-AD Average	7%	18%	48%	36%	0%

Table 17. Has history of frequent falls (more than two falls in a six-month period)

This information may come from administrative records.

Program	Yes	No	Don't Know or Unclear	N
Weighted CA Average	22%	78%	0%	960
Weighted NCI-AD Average	25%	70%	5%	18568

Table 18. Receives Medicare

This information may come from administrative records.

Program	Yes	No	Don't Know or Unclear	N
Weighted CA Average	71%	29%	0%	1362
Weighted NCI-AD Average	69%	24%	7%	19928

Table 19. Length of time receiving LTSS services in current program

Information required to come from administrative records.

Program	0 - 5 Months	6 Months – Less Than 1 Year	1 Year – Less Than 3 Years	3 or More Years	Don't Know or Unclear	N
Weighted CA Average **	0%	0%	0%	0%	100%	1341
Weighted NCI-AD Average	3%	8%	14%	26%	49%	19441

**State has more than 25% missing or don't know.

Table 20. Person has legal guardian*Information required to come from administrative records.*

Program	Yes	No	Don't Know or Unclear	N
Weighted CA Average **	0%	0%	100%	1336
Weighted NCI-AD Average	6%	41%	53%	19674

***State has more than 25% missing or don't know.*

Table 21. Amount of paid supports receives*Information required to come from administrative records.*

Program	24-hour Support or Supervision	Daily Support (for a Limited Number of Hours per Day, not Round-the-Clock)	Scheduled, Less Frequent than Daily Support	As-needed Visitation and Phone Contact	None of the Above	Don't Know or Unclear	N
Weighted CA Average **	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	12%	14%	8%	1%	2%	64%	16382

*State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average. **State has more than 25% missing or don't know.*

Table 22. Person has remote supports

Information required to come from administrative records.

Program	No, None	Yes, 24-Hour Remote Supports	Yes, Less than 24-Hour Remote Supports	Don't Know or Unclear	N
Weighted CA Average **	n/a	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	29%	5%	1%	65%	16310

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average. **State has more than 25% missing or don't know.

Outcome Tables

Community Participation

Table 23. Gets to do things outside of their home as much as they want to

Program	Yes	No	N
Weighted CA Average	74%	26%	727
Weighted NCI-AD Average	68%	32%	14383

Table 24. Takes part in activities with others as much as they want to (in-person or virtually)

Program	Yes	Sometimes	No	N
Weighted CA Average	73%	3%	23%	731
Weighted NCI-AD Average	67%	9%	24%	14418

Table 25A. Reasons cannot always take part in activities with others as much as they want to (in-person or virtually)

Categories are not mutually exclusive; therefore, N is not shown.

Program	Cost or Money	Transportation	Accessibility or Lack of Equipment	Health Limitations	Not Enough Help, Staffing, or Personal Assistance	Feeling Unwelcome in the Community
Weighted CA Average	4%	19%	5%	63%	0%	0%
Weighted NCI-AD Average	11%	31%	8%	54%	4%	1%

Table 25B. Reasons cannot always take part in activities with others as much as they want to (in-person or virtually; continued)

Categories are not mutually exclusive; therefore, N is not shown.

Program	Feeling Unsafe	No Community Activities Outside of Home Available	Lack of Information or Doesn't Know What Type of Community Activities are Available	Does Not Have Technology or Equipment	Other
Weighted CA Average	0%	3%	1%	3%	21%
Weighted NCI-AD Average	1%	3%	5%	5%	20%

Access to the Community

Table 26. Has transportation to do the things they want outside of home

Proxy respondents were allowed for this question.

Program	Yes, Always	Sometimes	No, Seldom or Never	N
Weighted CA Average	80%	10%	10%	1232
Weighted NCI-AD Average	73%	14%	14%	18351

Table 27. Has transportation to get to medical appointments*Proxy respondents were allowed for this question.*

Program	Yes, Always	Sometimes	No, Seldom or Never	N
Weighted CA Average	96%	2%	3%	1282
Weighted NCI-AD Average	92%	5%	3%	18790

Everyday Living

Table 28. Needs at least some assistance with everyday activities (such as preparing meals, housework, shopping or taking their medications)*Proxy respondents were allowed for this question.*

Program	A Lot	Some	None	N
Weighted CA Average	75%	23%	2%	1334
Weighted NCI-AD Average	63%	29%	7%	19778

Table 29. Gets enough support for everyday activities (if needs at least some assistance)*Proxy respondents were allowed for this question.*

Program	Yes, Always	No, Not Always	N
Weighted CA Average	91%	9%	1252
Weighted NCI-AD Average	85%	15%	18257

Table 30. Needs at least some assistance with self-care (such as bathing, dressing, going to the bathroom, eating, or moving around their home)*Proxy respondents were allowed for this question.*

Program	A Lot	Some	None	N
Weighted CA Average	53%	31%	16%	1329
Weighted NCI-AD Average	46%	31%	23%	19738

Table 31. Gets enough support for self-care (if needs at least some assistance)*Proxy respondents were allowed for this question.*

Program	Yes, Always	No, Not Always	N
Weighted CA Average	93%	7%	1016
Weighted NCI-AD Average	86%	14%	14532

Table 32. Has a paid job

Proxy respondents were allowed for this question.

Program	Yes	No	N
Weighted CA Average	2%	98%	1145
Weighted NCI-AD Average	5%	95%	18751

Table 33. Wants a paid job (if they do not currently have one)

Program	Yes	Maybe, Not Sure	No	N
Weighted CA Average	15%	3%	82%	597
Weighted NCI-AD Average	12%	5%	83%	13346

Table 34. Someone talked with them about job options (if they do not currently have a job but want one)

Program	Yes	No	N
Weighted CA Average	21%	79%	90
Weighted NCI-AD Average	32%	68%	1324

Table 35. Volunteers*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Weighted CA Average	8%	92%	1132
Weighted NCI-AD Average	8%	92%	18663

Table 36. Wants to volunteer (if they do not currently)

Program	Yes	Maybe, Not Sure	No	N
Weighted CA Average	15%	4%	81%	555
Weighted NCI-AD Average	10%	7%	83%	12251

Relationships

Table 37. Has friends or family they do not live with who are a part of their life

Program	Yes	No	N
Weighted CA Average	90%	10%	798
Weighted NCI-AD Average	92%	8%	14987

Table 38. Able to see or talk to their friends and family when they want (if has friends or family they do not live with who are a part of their life)

Program	Yes, Always, or Chooses Not To	Most of the Time, Usually	No, Only Sometimes or Rarely, or Only Some Family and/or Friends	N
Weighted CA Average	92%	6%	2%	710
Weighted NCI-AD Average	86%	9%	5%	13693

Table 39. Reasons not always able to see or talk to their friends and family

Categories are not mutually exclusive; therefore, N is not shown.

Program	Availability of Transportation	Physical Accessibility	Staffing or Personal Assistance Unavailable	Health Limitations	Someone Prevents From or Rules Against	No or Limited Access to a Phone	No or Limited Access to the Internet	Other
Weighted CA Average	4%	1%	0%	14%	9%	2%	0%	69%
Weighted NCI-AD Average	24%	6%	2%	21%	2%	5%	1%	62%

Service Coordination

Table 40A. How first found out about services they can get

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Friend	Family	Aging and Disability Resource Center; Area Agency on Aging; Center for Independent Living	State or County Agency	Case Manager or Care Coordinator
Weighted CA Average	17%	21%	2%	6%	5%
Weighted NCI-AD Average	14%	20%	5%	10%	13%

Table 40B. How first found out about services they can get (continued)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Doctor, Hospital, Clinic	Other Provider or Provider Agency	Media, Newspaper, TV, Radio, Billboard, Brochure, Flyer, Advertisement	Internet or Website	Other
Weighted CA Average	32%	6%	1%	2%	13%
Weighted NCI-AD Average	29%	9%	2%	2%	12%

Table 41. Can contact their case manager or care coordinator when they need to*Proxy respondents were allowed for this question.*

Program	Yes, Always	Most of the Time, Usually	No	N
Weighted CA Average	86%	6%	8%	996
Weighted NCI-AD Average	82%	11%	7%	15024

Table 42. Who helps person most often (if anyone helps on a regular basis)

Proxy respondents were allowed for this question.

Program	Paid Support Worker Who is Not a Friend or Relative	Paid Family Member or Spouse or Partner	Paid Friend	Unpaid Family Member or Spouse or Partner	Unpaid Friend or Volunteer	Other	N
Weighted CA Average	33%	58%	4%	4%	0%	0%	1248
Weighted NCI- AD Average	44%	37%	3%	14%	2%	1%	17988

Table 43. Additional people who help person on a regular basis

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Paid Support Worker Who is Not a Friend or Relative	Paid Family Member or Spouse or Partner	Paid Friend	Unpaid Family Member or Spouse or Partner	Unpaid Friend or Volunteer	Other	No One Else Provides Additional Support
Weighted CA Average	12%	8%	1%	42%	4%	0%	37%
Weighted NCI- AD Average	17%	8%	1%	46%	8%	1%	27%

Table 44. People who are paid to help them come and leave when they are supposed to

Proxy respondents were allowed for this question.

Program	Yes, All Paid Support Workers, Always or Almost always	Some, or Usually	No, Never or Rarely	N
Weighted CA Average	96%	3%	1%	673
Weighted NCI-AD Average	93%	5%	1%	11106

Table 45. Has a backup plan if the people who are paid to help them do not show up*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Weighted CA Average	69%	31%	673
Weighted NCI-AD Average	73%	27%	10887

Table 46. Has an emergency plan in place in case of widescale emergency*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Weighted CA Average	82%	18%	1257
Weighted NCI-AD Average	79%	21%	18499

Table 47. Knows whom to contact if they have a complaint about their services

Program	Yes	Maybe, Not Sure	No	N
Weighted CA Average	81%	2%	17%	719
Weighted NCI-AD Average	78%	6%	16%	13459

Table 48. Knows whom to contact if they want to make changes to services

Program	Yes	Maybe, Not Sure	No	N
Weighted CA Average	87%	2%	11%	718
Weighted NCI-AD Average	84%	6%	10%	13324

Table 49. Services meet all current needs and goals*Proxy respondents were allowed for this question.*

Program	Yes, Completely, All Needs and Goals	Some Needs and Goals	No, Not at All, Needs and Goals Are Not Met	N
Weighted CA Average	83%	12%	5%	1095
Weighted NCI-AD Average	72%	23%	5%	17444

Table 50A. Additional services and supports needed (if all current needs and goals are not being met)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Skilled Nursing Facility, Nursing Home Services	Personal Care Assistance, Personal Care Services	Homemaker or Chore Services	Companion Services	Healthcare Home Services, Home Health	Home Delivered Meals
Weighted CA Average	5%	34%	32%	9%	14%	16%
Weighted NCI- AD Average	5%	29%	28%	12%	15%	19%

Table 50B. Additional services and supports needed (if all current needs and goals are not being met; continued)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Adult Day Services	Transportation	Respite or Family Caregiver Support	Health Care	Mental Health Care	Dental Care
Weighted CA Average	5%	15%	7%	3%	6%	16%
Weighted NCI-AD Average	8%	28%	9%	5%	8%	17%

Table 50C. Additional services and supports needed (if all current needs and goals are not being met; continued)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Housing Assistance	Heating or Cooling Assistance	Hospice	Funeral Planning	Other
Weighted CA Average	20%	7%	0%	3%	44%
Weighted NCI-AD Average	19%	11%	0%	4%	28%

Table 51. Case manager talked to them about services that might help meet their current needs and goals (if all current needs and goals are not being met and has a case manager)

Proxy respondents were allowed for this question.

Program	Yes	No	N
Weighted CA Average	49%	51%	148
Weighted NCI-AD Average	55%	45%	3330

Table 52. Service providers work together to provide support

Proxy respondents were allowed for this question.

Program	Yes, All Service Providers	Sometimes, or Some Service Providers	No	N
Weighted CA Average	88%	2%	10%	970
Weighted NCI-AD Average	82%	7%	10%	13742

Care Coordination

Table 53. Knows how to manage chronic conditions (if has at least one)

Program	Yes	In-Between, or Some Conditions	No	N
Weighted CA Average	87%	5%	9%	595
Weighted NCI-AD Average	84%	10%	6%	13359

Table 54. Stayed overnight in a hospital or rehab/nursing facility in the past 12 months and was discharged to go home

Proxy respondents were allowed for this question.

Program	Yes	No	N
Weighted CA Average	24%	76%	1148
Weighted NCI-AD Average	26%	74%	18590

Table 55. Felt comfortable and supported enough to go home after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

Program	Yes	In-Between	No	N
Weighted CA Average	93%	2%	5%	151
Weighted NCI-AD Average	88%	6%	6%	4148

Table 56. Someone followed-up to make sure they had needed services and supports after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

Proxy respondents were allowed for this question.

Program	Yes	No	N
Weighted CA Average	86%	14%	284
Weighted NCI-AD Average	85%	15%	5206

Choice and Control

Table 57. Feels in control of their life

Program	Yes, Almost Always, Always	In-Between, Sometimes	No, Rarely, Never	N
Weighted CA Average	81%	12%	7%	598
Weighted NCI-AD Average	75%	17%	7%	13881

Table 58. Able to furnish and decorate their room however they want to (if living in a group setting)

Program	In All Ways	In Most Ways	Only in Some Ways, or Not at All	N
Weighted CA Average	69%	20%	11%	48
Weighted NCI-AD Average	67%	22%	12%	2342

Table 59. Able to choose their roommate (if living in a group setting and has a roommate)

Program	Yes	No	N
Weighted CA Average	23%	77%	31
Weighted NCI-AD Average	27%	73%	946

Table 60. Can get up and go to bed when they want to

Program	Yes, Always, or Almost Always	Some Days, Sometimes	No, Never	N
Weighted CA Average	94%	3%	3%	668
Weighted NCI-AD Average	91%	5%	3%	14369

Table 61. Can eat their meals when they want to

Program	Yes, Always, or Almost Always	Some Days, Sometimes	No, Never	N
Weighted CA Average	95%	3%	2%	673
Weighted NCI-AD Average	91%	4%	5%	14359

Table 62. Can choose or change their services

Proxy respondents were allowed for this question.

Program	Yes, All Services	Sometimes, or Some Services	No	N
Weighted CA Average	82%	3%	15%	1044
Weighted NCI-AD Average	81%	8%	12%	15732

Table 63. Can choose or change when and how often they receive services

Proxy respondents were allowed for this question.

Program	Yes, All Services	Sometimes, or Some Services	No	N
Weighted CA Average	75%	6%	19%	1016
Weighted NCI-AD Average	73%	11%	16%	15630

Table 64. Can choose or change the people who provide paid supports if wants

Proxy respondents were allowed for this question.

Program	Yes, All Services	Sometimes, or Some Services	No	N
Weighted CA Average	87%	3%	11%	796
Weighted NCI-AD Average	84%	4%	12%	11637

Satisfaction

Table 65. Services and supports help them live the life they want

Program	Yes	No	N
Weighted CA Average	92%	8%	598
Weighted NCI-AD Average	89%	11%	12820

Table 66. Case manager or care coordinator changes more often than they would like

Program	Yes	No	N
Weighted CA Average	22%	78%	603
Weighted NCI-AD Average	29%	71%	11189

Table 67. People who are paid to help them change too often

Program	Yes, All Paid Support Workers, Always or Almost Always	Some or Sometimes	No, Never or Rarely	N
Weighted CA Average	9%	3%	88%	454
Weighted NCI-AD Average	12%	9%	78%	9216

Table 68. Likes where they live

Program	Yes	In Between, Most of the Time	No	N
Weighted CA Average	89%	4%	7%	804
Weighted NCI-AD Average	82%	9%	9%	14962

Table 69A. Reasons does not like where they live (if does not always like where they live)

Categories are not mutually exclusive; therefore, N is not shown.

Program	Accessibility of House or Building	Feels Unsafe in or Dislikes Neighborhood	Feels Unsafe in Residence	Residence or Building Needs Repair or Upkeep	Doesn't Feel Like Home
Weighted CA Average	5%	19%	2%	18%	2%
Weighted NCI- AD Average	7%	15%	6%	13%	10%

Table 69B. Reasons does not like where they live (if does not always like where they live) (continued)*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Layout or Size of Residence or Building	Problems With Neighbors or Housemates/Other Residents	Problems With Staff	Insufficient Amount or Type of Staff	Wants More Independence or Control
Weighted CA Average	9%	12%	0%	0%	3%
Weighted NCI- AD Average	10%	10%	4%	2%	8%

Table 69C. Reasons does not like where they live (if does not always like where they live) (continued)*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Wants More Privacy	Wants to be Closer to Family or Friends	Feels Isolated from Community or Feels Lonely	Affordability or Cost of Housing	Other
Weighted CA Average	6%	2%	1%	4%	34%
Weighted NCI-AD Average	11%	6%	5%	5%	38%

Table 70. Wants to live somewhere else

Program	Yes	Maybe	No	N
Weighted CA Average	22%	3%	74%	739
Weighted NCI-AD Average	28%	8%	65%	14658

Table 71. Where person would prefer to live (if wants to live somewhere else)

Categories are not mutually exclusive; therefore, N is not shown.

Program	Different Kind of Home	Live Independently	With or Closer to Family	In a Different Neighborhood	A Different Type of Geography or Climate	Other
Weighted CA Average	37%	9%	10%	31%	17%	18%
Weighted NCI-AD Average	34%	15%	11%	23%	22%	21%

Table 72. People who are paid to help them do things the way they want them done

Program	Yes, All Paid Support Workers, Always or Almost Always	Some or Sometimes	No, Never or Rarely	N
Weighted CA Average	93%	6%	0%	558
Weighted NCI-AD Average	90%	9%	1%	10038

Table 73. Usually likes how they spend their time during the day

Program	Yes, Always, or Almost Always	Sometimes	No, Never or Rarely	N
Weighted CA Average	74%	18%	7%	666
Weighted NCI-AD Average	65%	27%	8%	14250

Technology

Table 74. Has access to the internet

Proxy respondents were allowed for this question.

Program	Yes	Sometimes	No	N
Weighted CA Average	68%	1%	32%	1270
Weighted NCI-AD Average	74%	1%	25%	19012

Table 75. How often they use the internet (if has access to the internet)

Proxy respondents were allowed for this question.

Program	Daily	Several Times a Week	Several Times a Month	Several Times a Year	Don't Use It at All	N
Weighted CA Average	71%	14%	3%	0%	13%	824
Weighted NCI-AD Average	67%	12%	3%	1%	17%	14606

Table 76. Internet always works at home

Proxy respondents were allowed for this question.

Program	Always Works	Sometimes Works	Rarely or Never Works	N
Weighted CA Average	90%	10%	0%	741
Weighted NCI-AD Average	89%	10%	0%	13300

Table 77. Has talked to health professionals using video conference/telehealth*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Weighted CA Average	50%	50%	1150
Weighted NCI-AD Average	45%	55%	18542

Table 78. Liked talking to health care providers using telehealth

Program	Yes	Sometimes, or In-Between	No	N
Weighted CA Average	66%	17%	17%	309
Weighted NCI-AD Average	60%	22%	17%	6251

Access to Needed Equipment

Table 79. Need for grab bars in the bathroom or elsewhere in their home

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Weighted CA Average	12%	5%	56%	28%	1305
Weighted NCI-AD Average	11%	5%	60%	24%	19422

Table 80. Need for other bathroom modifications

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Weighted CA Average	4%	1%	18%	76%	1305
Weighted NCI-AD Average	10%	2%	24%	64%	18731

Table 81. Need for a shower chair

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Weighted CA Average	7%	7%	60%	26%	1305
Weighted NCI-AD Average	7%	5%	63%	24%	19368

Table 82. Need for a specialized bed

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Weighted CA Average	9%	3%	16%	71%	1314
Weighted NCI-AD Average	8%	3%	21%	68%	19315

Table 83. Need for a ramp (either inside or outside of their residence)

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Weighted CA Average	5%	1%	19%	75%	1298
Weighted NCI-AD Average	6%	2%	24%	67%	19287

Table 84. Need for other home modifications

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Weighted CA Average	2%	1%	2%	95%	1079
Weighted NCI-AD Average	5%	2%	7%	87%	12474

Table 85. Need for a wheelchair

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Weighted CA Average	5%	7%	25%	63%	1265
Weighted NCI-AD Average	5%	6%	28%	61%	19324

Table 86. Need for a scooter

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Weighted CA Average	9%	1%	3%	87%	1263
Weighted NCI-AD Average	8%	1%	5%	86%	19116

Table 87. Need for a walker

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Weighted CA Average	2%	7%	44%	47%	1263
Weighted NCI-AD Average	3%	6%	45%	47%	19256

Table 88. Need for hearing aids

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Weighted CA Average	5%	3%	10%	82%	1245
Weighted NCI-AD Average	7%	3%	10%	81%	19100

Table 89. Need for glasses

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Weighted CA Average	3%	15%	56%	26%	1250
Weighted NCI-AD Average	5%	15%	58%	23%	19172

Table 90. Need for personal emergency response system (PERS)

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Weighted CA Average	12%	1%	15%	71%	1236
Weighted NCI-AD Average	12%	2%	31%	55%	18978

Table 91. Need for an oxygen machine

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Weighted CA Average	1%	1%	10%	88%	1248
Weighted NCI-AD Average	2%	1%	11%	86%	19042

Table 92. Need for other assistive technology equipment

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Weighted CA Average	1%	0%	13%	85%	1048
Weighted NCI-AD Average	2%	1%	16%	81%	12832

Table 93. Need for other equipment

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Weighted CA Average	7%	1%	14%	78%	1051
Weighted NCI-AD Average	8%	2%	20%	70%	12547

Medications

Table 94. Knows what prescription medications are for (if taking prescription medication)

Program	Yes	In-Between, or Some Medications	No	N
Weighted CA Average	91%	4%	5%	617
Weighted NCI-AD Average	88%	7%	5%	13779

Table 95. Takes medication to help feel less sad or depressed

Proxy respondents were allowed for this question.

Program	Yes	No	N
Weighted CA Average	35%	65%	1141
Weighted NCI-AD Average	38%	62%	18103

Health care

Table 96. Has access to mental health services if they want them

Program	Yes	Sometimes	No	N
Weighted CA Average	90%	1%	9%	609
Weighted NCI-AD Average	89%	1%	9%	13077

Table 97. Can get an appointment to see or talk to their primary care doctor when they need to
Proxy respondents were allowed for this question.

Program	Yes, Always	Usually	No, Only Sometimes or Rarely	N
Weighted CA Average	86%	8%	6%	1155
Weighted NCI-AD Average	84%	10%	6%	18551

Table 98. Went to the emergency room for any reason in the past 12 months

Proxy respondents were allowed for this question.

Program	Yes	No	N
Weighted CA Average	40%	60%	1149
Weighted NCI-AD Average	42%	58%	18674

Table 99. Has gone to the emergency room in the past 12 months due to falling or losing balance*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Weighted CA Average	27%	73%	445
Weighted NCI-AD Average	27%	73%	8152

Table 100. Has gone to the emergency room in the past 12 months due to tooth or mouth pain

Proxy respondents were allowed for this question.

Program	Yes	No	N
Weighted CA Average	3%	97%	444
Weighted NCI-AD Average	3%	97%	8127

Table 101. Has gone to the emergency room in the past 12 months due to not being able to see their primary care physician*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Weighted CA Average	13%	87%	436
Weighted NCI-AD Average	10%	90%	8067

Table 102. Had a physical exam or wellness visit in the past 12 months

Proxy respondents were allowed for this question.

Program	Yes	No	N
Weighted CA Average	88%	12%	1105
Weighted NCI-AD Average	87%	13%	18456

Table 103. Had a hearing exam

Proxy respondents were allowed for this question.

Program	Past Year	1-2 Years Ago	3-4 Years Ago	5 Years Ago or More	Has Not Had One	N
Weighted CA Average	31%	15%	9%	22%	24%	824
Weighted NCI-AD Average	24%	16%	9%	23%	28%	14254

Table 104. Had a vision exam in the past 12 months

Proxy respondents were allowed for this question.

Program	Yes	No	N
Weighted CA Average	68%	32%	1115
Weighted NCI-AD Average	65%	35%	18299

Table 105. Had a dental visit in the past 12 months

Proxy respondents were allowed for this question.

Program	Yes	No	N
Weighted CA Average	61%	39%	1102
Weighted NCI-AD Average	54%	46%	17937

Table 106. Had a flu shot in the past 12 months

Proxy respondents were allowed for this question.

Program	Yes	No	N
Weighted CA Average	70%	30%	1111
Weighted NCI-AD Average	64%	36%	18161

Table 107. Received the COVID-19 Vaccine*Proxy respondents were allowed for this question.*

Program	Fully Vaccinated and Received at Least One Booster	Fully Vaccinated, but Not Received a Booster	Partially Vaccinated	Not Vaccinated at All	N
Weighted CA Average	65%	12%	8%	15%	1097
Weighted NCI-AD Average	60%	14%	7%	19%	18121

Table 108. Has access to healthy foods when they want them

Proxy respondents were allowed for this question.

Program	Yes, Often	Sometimes	No	N
Weighted CA Average	94%	4%	2%	1185
Weighted NCI-AD Average	89%	7%	4%	18890

Table 109. Overall health

Proxy respondents were allowed for this question.

Program	Excellent	Very Good	Good	Fair	Poor	N
Weighted CA Average	5%	11%	32%	35%	17%	1182
Weighted NCI-AD Average	4%	10%	32%	37%	17%	18947

Table 110. Overall health compared to 12 months ago

Proxy respondents were allowed for this question.

Program	Much Better	Somewhat Better	About the Same	Somewhat Worse	Much Worse	N
Weighted CA Average	6%	17%	48%	25%	5%	1175
Weighted NCI-AD Average	7%	14%	47%	26%	6%	18885

Table 111. In the past 12 months, forgets things more often than before

Proxy respondents were allowed for this question.

Program	Yes	No	N
Weighted CA Average	49%	51%	1131
Weighted NCI-AD Average	49%	51%	18293

Table 112. Has discussed forgetting things with a doctor or a nurse (if they have been forgetting things more often in the past 12 months)

Proxy respondents were allowed for this question.

Program	Yes	No	N
Weighted CA Average	75%	25%	521
Weighted NCI-AD Average	71%	29%	8060

Table 113. Amount of physical activity per week

Proxy respondents were allowed for this question.

Program	Does Not Exercise	Less Than One hour	One to Two Hours	More Than Two Hours	N
Weighted CA Average	21%	26%	24%	30%	1132
Weighted NCI-AD Average	30%	21%	22%	27%	18668

Table 114. Often feels lonely

Program	Yes, Often	Sometimes	Not Often, Never or Almost Never	N
Weighted CA Average	15%	27%	58%	643
Weighted NCI-AD Average	17%	31%	52%	14081

Affordability

Table 115. Ever has to skip meals due to financial worries

Proxy respondents were allowed for this question.

Program	Yes, often	Sometimes	No	N
Weighted CA Average	5%	7%	87%	1184
Weighted NCI-AD Average	5%	8%	87%	18922

Table 116. They or someone else has concerns about falling or being unstable

Proxy respondents were allowed for this question.

Program	Yes, often	Sometimes	No	N
Weighted CA Average	41%	15%	44%	1307
Weighted NCI-AD Average	38%	18%	44%	19522

Table 117. Has worked with someone to reduce risk of falls (if someone has concerns about them falling or being unstable)*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Weighted CA Average	80%	20%	669
Weighted NCI-AD Average	83%	17%	10543

Table 118. Able to get to safety quickly in case of an emergency*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Weighted CA Average	89%	11%	1257
Weighted NCI-AD Average	87%	13%	18518

Table 119. Knows who to talk to if they are mistreated, hurt, disrespected, or neglected by others

Program	Yes	Maybe, Not Sure	No	N
Weighted CA Average	80%	9%	11%	739
Weighted NCI-AD Average	82%	6%	12%	14462

Table 120. Are ever worried for the security of their personal belongings

Program	Yes at Least Sometimes	No, Never	N
Weighted CA Average	8%	92%	761
Weighted NCI-AD Average	12%	88%	14653

Table 121. Someone used or took their money without their permission in the past 12 months

Program	Yes	No	N
Weighted CA Average	3%	97%	760
Weighted NCI-AD Average	5%	95%	14623

Table 122. Feels safe around people who are paid to help them

Program	Yes, All Paid Support Workers, Always	No, Not All Workers, or Not Always	N
Weighted CA Average	100%	0%	559
Weighted NCI-AD Average	98%	2%	10070

Rights and Respect

Table 123. Gets information about services in their preferred language (if preferred language is not English)

Proxy respondents were allowed for this question.

Program	Yes, All Information	Some Information	No	N
Weighted CA Average	84%	9%	7%	286
Weighted NCI-AD Average	77%	14%	10%	1484

Table 124. Services and supports are delivered in a way that is respectful of their culture

Program	Yes	Sometimes, or Some Services	No	N
Weighted CA Average	99%	0%	1%	754
Weighted NCI-AD Average	97%	2%	1%	13700

Table 125. People who are paid to help them treat them with respect

Program	Yes, All Paid Support Workers, Always or Almost Always	Some or Sometimes	No, Never or Rarely	N
Weighted CA Average	100%	0%	0%	563
Weighted NCI-AD Average	96%	3%	1%	10077

Table 126. Others ask before coming into their home/room (if living in a group setting)

Program	Yes, Always	Usually, but Not Always	Sometimes, Rarely, or Never	N
Weighted CA Average	82%	10%	8%	49
Weighted NCI-AD Average	68%	19%	13%	2409

Table 127. Able to lock doors to room (if living in a group setting)

Program	Yes	No	N
Weighted CA Average	68%	32%	49
Weighted NCI-AD Average	56%	44%	2351

Table 128. Has enough privacy where lives (if living in a group setting)

Program	Yes, Always	Usually, but Not Always	Sometimes, Rarely, or Never	N
Weighted CA Average	96%	2%	2%	51
Weighted NCI-AD Average	79%	12%	9%	2411

Table 129. Can have visitors at any time (if living in a group setting)

Program	Yes	No	N
Weighted CA Average	40%	60%	48
Weighted NCI-AD Average	76%	24%	2308

Table 130. Can get something to eat or grab a snack anytime they (if living in a group setting)

Program	Yes	No	N
Weighted CA Average	81%	19%	50
Weighted NCI-AD Average	78%	22%	2347

Self-Direction (State Optional Module)

Data from one item, “Uses Self-directed supports option” (table 131 below) comes from the Background Information section and are reported for all participating states. All other items in this section come from an optional Self-Direction module. The following states implemented the Self Direction module: AL, CO, DE, KY, MN, MO, NC, NE, NH, NJ, NY, OH, OK, TN, and WI.

Table 131. Uses self-directed supports option

This information may only come from existing records.

Program	Yes	No	N
Weighted CA Average	n/a	n/a	n/a
Weighted NCI-AD Average	35%	65%	16690

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.