



*National Core Indicators- Aging and Disabilities (NCI-AD)
Adult Consumer Survey State Results*

Colorado

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Introduction

Established in 2015, National Core Indicators—Aging and Disabilities™ (NCI-AD™) is a voluntary effort by state aging and physical disability agencies to measure and track their performance using a standardized set of nationally validated measures. The effort is coordinated by ADvancing States and Human Services Research Institute (HSRI). Learn more about our history [here](#).

In 2024-25 a total of 24 states participated in NCI-AD. Not all participating states do all surveys every year.

Adult Consumer Survey

The NCI-AD Adult Consumer Survey (ACS), is a standardized survey conducted with a person receiving long term services and supports (LTSS) through state aging and physical disability systems. Surveys are conducted by trained surveyors through in-person, secure video meeting, or over-the-phone conversations with service participants. The main part of the survey contains subjective questions about how well services are supporting the person; these can only be answered by the person themselves. A subset of more objective questions may be answered by a proxy respondent if needed. In addition to the questions for service participants, the survey also collects background information on the person –demographic and service-related data – mainly from service agency records. The survey included two state-optional modules:

Person-Centered Planning Module (state-optional). This is a state-optional series of questions that ask about the person-centered planning process, including the person’s experience developing the service plan and the service planning meeting. The following states conducted the Person-Centered Planning Module: AL, AZ, CO, DE, IN, KS, KY, MN, MO, NC, ND, NH, NJ, OH, OK, TN, WA, and WI.

Self-direction Module (state-optional). Questions in this section are asked only of those who are using a self-directed supports option and assess experiences specific to self-direction. The following states conducted the Self-direction module: AL, CO, DE, KY, MN, MO, NC, NE, NH, NJ, NY, OH, OK, TN, and WI.

Colorado Specific Sample

There is considerable variation in how states' long-term services and supports (LTSS) programs serving older adults and adults with physical disabilities are organized, funded, and administered. The NCI-AD program allows states to include programs funded through Medicaid, the Older Americans Act, Program of All-Inclusive Care for the Elderly (PACE), state-only funds, and/or other state- and federal-blended funds. The NCI-AD project team works closely with each participating NCI-AD state to advise and track which LTSS program populations and sub-populations are included in the state's sampling strategy, how that sample is designed and how many surveys are targeted for completion. See detailed information on state sample frames [here](#).

Figure 1. Statewide Sample

Total Sample Frame	Total surveys completed	Overall Margin of Error (MoE)
33709	1,258	2.76%

Figure 2. Classification of 2024-25 State programs

Program	Funding Source	Description of Program	Total Usable Surveys Collected	Total Population Eligible for NCI-AD	MoE (95% Confidence, 0.5 Distribution)	MoE (95% Confidence, 0.7 Distribution)
Elderly Blind & Disabled (EBD) waiver	Medicaid 1915(c) waiver program	The HCBS-EBD waiver serves a target group of individuals that are aged (65 and older), blind, and physically disabled (ages 18 to 64) that meet the nursing home level of care and all financial eligibility requirements.	1,099	32,052	3.0%	2.7%
Community Mental Health Supports (CMHS) waiver	Medicaid 1915(c) waiver program	This waiver serves individuals 18 and older who are experiencing a severe	134	388	8.5%	7.8%

Program	Funding Source	Description of Program	Total Usable Surveys Collected	Total Population Eligible for NCI-AD	MoE (95% Confidence, 0.5 Distribution)	MoE (95% Confidence, 0.7 Distribution)
		and persistent mental health need who require long-term supports at a level typically provided in a nursing facility. A person experiencing a severe and persistent mental health need is defined as someone who is 18 years of age or older who currently has or at any time during the past year leading up to assessment has a diagnosed mental, behavioral, or emotional disorder of sufficient duration to meet diagnostic criteria specified within the current version of the Diagnostic and Statistical Manual of Mental Disorders.				
Brain Injury (BI) Waiver **	Medicaid 1915(c) waiver program	The Brain Injury (BI) waiver serves people with a brain injury who are 16 years or older and need extra support to live in their communities. Participants must meet	18	841	23.1%	21.2%

Program	Funding Source	Description of Program	Total Usable Surveys Collected	Total Population Eligible for NCI-AD	MoE (95% Confidence, 0.5 Distribution)	MoE (95% Confidence, 0.7 Distribution)
		the nursing home level of care and all financial eligibility requirements.				
Complementary and Integrative Health (CIH) Waiver **	Medicaid 1915(c) waiver program	The Complementary and Integrative Health (CIH) serves persons living with a spinal cord injury (traumatic or nontraumatic), multiple sclerosis, brain injury, spina bifida, muscular dystrophy, or cerebral palsy with the inability for independent ambulation over the age of 18.	7	428	37.0%	33.9%

Brain Injury (BI) Waiver and Complementary and Integrative Health (CIH) Waiver are not included in the following tables due to the low number of respondents (less than 20) for data privacy. They are included in the Weighted CO Average and Weighted-NCI AD Average.

What is included in this report?

This report presents Colorado 2024-25 ACS demographics and outcomes results. Data are shown for the weighted statewide average, broken out by program sampled, and include the weighted NCI-AD Average.

Please note: Extreme caution should be used when interpreting results where the number of valid responses is small. Each program's valid number of responses (valid Ns) is shown in every table in this report. *To protect people's privacy **we do not show the data when 20 or fewer people from a state or within a program responded** to a question, however their data are included in the weighted state average.*

Presentation of Data

Data may be viewed as tables representing the un-collapsed data outcomes. This may differ from the national report that represents the data in collapsed outcomes. For more information on recoding and collapsing, refer to Appendix B- How to Recode and Collapse Data.

All state and NCI-AD averages throughout this report are “weighted” to account for any non-proportional sampling of programs and to “rebalance” the states' sample sizes according to their populations of survey-eligible service recipients. See more details on weighting in the Data Analysis section of the national report.

Accessibility Statement

National Core Indicators strives to develop accessible resources to support equitable access to information about quality of services. Should you require other accommodations to make this report accessible for you, please reach out to us at nci@nationalcoreindicators.org.

Demographics

Table 1. Average age (reported for those under 90 years old)*This information may come from administrative records.*

Program	Age	N
Elderly Blind & Disabled (EBD) waiver	63.9	1046
Community Mental Health Supports (CMHS) waiver	55.3	134
Weighted CO Average	63.1	1205
Weighted NCI-AD Average	62.2	19040

Table 2. Age category (including those 90 and older)*This information may come from administrative records.*

Program	18-44	45-64	65-89	90+	N
Elderly Blind & Disabled (EBD) waiver	13%	29%	53%	5%	1099
Community Mental Health Supports (CMHS) waiver	23%	49%	28%	0%	134
Weighted CO Average	14%	31%	51%	5%	1258
Weighted NCI-AD Average	16%	29%	50%	5%	19979

Table 3. Gender

This information may come from administrative records.

Program	Male	Female	Other	Don't Know or Unclear	N
Elderly Blind & Disabled (EBD) waiver	36%	64%	0%	0%	1099
Community Mental Health Supports (CMHS) waiver	49%	51%	0%	0%	134
Weighted CO Average	37%	63%	0%	0%	1258
Weighted NCI-AD Average	36%	64%	0%	0%	18737

Table 4. Race and ethnicity

This information may come from administrative records. Categories are not mutually exclusive; therefore, N is not shown.

Program	American Indian or Alaska Native	Asian	Black or African American	Pacific Islander	White	Hispanic or Latino	Other	Don't Know or Unclear
Elderly Blind & Disabled (EBD) waiver	1%	2%	3%	0%	63%	18%	0%	14%
Community Mental Health Supports (CMHS) waiver	2%	1%	0%	0%	58%	17%	0%	22%
Weighted CO Average	1%	2%	3%	0%	63%	17%	0%	14%
Weighted NCI-AD Average	2%	11%	24%	1%	44%	15%	4%	2%

Table 5. Marital status*This information may come from administrative records.*

Program	Single, Never Married	Married or in Domestic Partnership	Separated or Divorced	Widowed	Don't Know or Unclear	N
Elderly Blind & Disabled (EBD) waiver	29%	22%	29%	19%	2%	1099
Community Mental Health Supports (CMHS) waiver	60%	4%	25%	10%	1%	134
Weighted CO Average	30%	21%	29%	18%	2%	1258
Weighted NCI-AD Average	24%	11%	15%	12%	37%	19315

Table 6. Preferred language

This information may come from administrative records.

Program	English	Spanish	Other	Don't Know or Unclear	N
Elderly Blind & Disabled (EBD) waiver	86%	1%	1%	12%	1099
Community Mental Health Supports (CMHS) waiver	96%	1%	1%	2%	134
Weighted CO Average	86%	1%	1%	12%	1258
Weighted NCI-AD Average	78%	9%	12%	0%	19351

Table 7. Preferred means of communication*This information may come from administrative records.*

Program	Spoken	Gestures or Body Language	Sign Language or Finger Spelling	Communication Aid or Device	Other	Don't Know or Unclear	N
Elderly Blind & Disabled (EBD) waiver	92%	1%	0%	0%	1%	6%	1099
Community Mental Health Supports (CMHS) waiver	96%	0%	1%	0%	0%	4%	134
Weighted CO Average	91%	1%	0%	0%	1%	6%	1258
Weighted NCI-AD Average	91%	2%	0%	0%	2%	5%	17186

Table 8. Residential designation

Categories created using zip codes and corresponding RUCA codes. This information may come from administrative records.

Program	Metropolitan	Micropolitan	Rural	Small Town	Don't Know or Unclear	N
Elderly Blind & Disabled (EBD) waiver	44%	20%	10%	26%	0%	1099
Community Mental Health Supports (CMHS) waiver	72%	10%	4%	15%	0%	134
Weighted CO Average	46%	20%	10%	25%	0%	1258
Weighted NCI-AD Average	85%	8%	3%	4%	0%	19586

Table 9. Median income (based on zip code)*This information may come from administrative records.*

Program	\$0 - \$9,999	\$10,000 - \$19,999	\$20,000 - \$29,999	\$30,000 - \$39,999	\$40,000 - \$49,999	\$50,000 - \$59,999	\$60,000 - \$69,999	\$70,000 - \$79,999	\$80,000 - \$89,999	\$90,000 - \$99,999	\$100,000 and Over	N
Elderly Blind & Disabled (EBD) waiver	0%	1%	2%	6%	26%	25%	18%	12%	5%	2%	3%	1099
Community Mental Health Supports (CMHS) waiver	1%	0%	1%	12%	23%	22%	23%	10%	4%	1%	3%	134
Weighted CO Average	0%	1%	2%	6%	26%	25%	18%	12%	5%	2%	4%	1258
Weighted NCI-AD Average	1%	0%	1%	7%	20%	24%	18%	10%	8%	5%	6%	1952 3

Table 10. Type of residence*This information may come from administrative records.*

Program	Own or Family House or Apartment	Senior Living Apartment or Complex	Group Home, Adult Family Home, Foster Home, Host Home	Assisted Living Facility, Residential Care Facility	Nursing Facility, Nursing Home	Homeless or Temporary Shelter	Other	Don't Know or Unclear	N
Elderly Blind & Disabled (EBD) waiver	60%	0%	0%	23%	2%	0%	15%	0%	1099
Community Mental Health Supports (CMHS) waiver	54%	0%	1%	28%	2%	2%	11%	1%	134
Weighted CO Average	60%	0%	0%	24%	1%	0%	15%	0%	1258
Weighted NCI-AD Average	77%	4%	2%	6%	4%	0%	2%	4%	18504

Table 11. Who the person lives with

This information may come from administrative records. Categories are not mutually exclusive; therefore, N is not shown.

Program	No One – Lives Alone	Spouse or Partner	Other Family	Friend(s)	Live-in PCA	Other	Don't Know	Unclear/Refused/No response
Elderly Blind & Disabled (EBD) waiver	42%	21%	37%	2%	3%	4%	0%	0%
Community Mental Health Supports (CMHS) waiver	39%	7%	21%	4%	3%	31%	1%	1%
Weighted CO Average	41%	21%	37%	2%	3%	4%	0%	0%
Weighted NCI-AD Average	30%	14%	42%	2%	3%	9%	1%	6%

Table 12. Address changed in the past 6 months

This information may come from administrative records.

Program	Yes	No	Don't Know or Unclear	N
Elderly Blind & Disabled (EBD) waiver	5%	94%	1%	1074
Community Mental Health Supports (CMHS) waiver	9%	89%	2%	131
Weighted CO Average	5%	94%	1%	1230
Weighted NCI-AD Average	5%	90%	5%	18332

Table 13. Where people moved from (if moved in the last 6 months)*This information may come from administrative records.*

Program	Own or Family House or Apartment	Senior Living Apartment or Complex	Group Home, Adult Family Home, Foster Home, Host Home	Assisted Living Facility, Residential Care Facility	Nursing Facility, Nursing Home	Homeless or Temporary Shelter	Other	Don't Know or Unclear	N
Elderly Blind & Disabled (EBD) waiver	79%	2%	0%	9%	4%	0%	6%	0%	53
Community Mental Health Supports (CMHS) waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Weighted CO Average	81%	2%	0%	8%	3%	0%	5%	0%	69
Weighted NCI-AD Average	60%	3%	2%	6%	8%	4%	14%	5%	1187

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 14A. Diagnoses

This information may come from administrative records. Categories are not mutually exclusive; therefore, N is not shown.

Program	Physical Disability	Traumatic Brain Injury or Other Acquired Brain Injury	Intellectual or Other Developmental Disability	Alzheimer's Disease or Other Dementia	Heart Disease	Cancer
Elderly Blind & Disabled (EBD) waiver	96%	31%	8%	9%	2%	13%
Community Mental Health Supports (CMHS) waiver	46%	25%	9%	4%	1%	10%
Weighted CO Average	94%	32%	9%	9%	2%	13%
Weighted NCI-AD Average	52%	10%	12%	12%	29%	13%

Table 14B. Diagnoses (continued)

This information may come from administrative records. Categories are not mutually exclusive; therefore, N is not shown.

Program	Chronic Obstructive Pulmonary Disease (COPD)	Stroke	Diabetes	Hypertension (or High Blood Pressure)	Limited or No Vision - Legally Blind	Hearing Loss - Severe or Profound
Elderly Blind & Disabled (EBD) waiver	31%	15%	37%	71%	3%	7%
Community Mental Health Supports (CMHS) waiver	24%	8%	40%	66%	1%	4%
Weighted CO Average	30%	15%	36%	70%	4%	7%
Weighted NCI-AD Average	19%	18%	32%	60%	14%	11%

Table 15. Person has chronic psychiatric or mental health diagnosis*This information may come from administrative records.*

Program	Yes	No	Don't Know or Unclear	N
Elderly Blind & Disabled (EBD) waiver	56%	44%	0%	1099
Community Mental Health Supports (CMHS) waiver	86%	14%	0%	134
Weighted CO Average	56%	44%	0%	1258
Weighted NCI-AD Average	27%	64%	9%	18462

Table 16. Level of mobility

This information may come from administrative records. Categories are not mutually exclusive (except 'Don't Know or Unclear or Missing'); therefore, N is not shown.

Program	Non-Ambulatory	Moves Self With Wheelchair	Moves Self With Other Aids	Moves Self Without Aids	Don't Know or Unclear
Elderly Blind & Disabled (EBD) waiver	4%	16%	76%	4%	0%
Community Mental Health Supports (CMHS) waiver	0%	6%	41%	53%	0%
Weighted CO Average	4%	17%	74%	5%	0%
Weighted NCI-AD Average	7%	18%	48%	36%	0%

Table 17. Has history of frequent falls (more than two falls in a six-month period)*This information may come from administrative records.*

Program	Yes	No	Don't Know or Unclear	N
Elderly Blind & Disabled (EBD) waiver	15%	74%	11%	1099
Community Mental Health Supports (CMHS) waiver	10%	81%	9%	134
Weighted CO Average	15%	74%	11%	1258
Weighted NCI-AD Average	25%	70%	5%	18568

Table 18. Receives Medicare

This information may come from administrative records.

Program	Yes	No	Don't Know or Unclear	N
Elderly Blind & Disabled (EBD) waiver	84%	16%	0%	1099
Community Mental Health Supports (CMHS) waiver	78%	22%	0%	134
Weighted CO Average	84%	16%	0%	1258
Weighted NCI-AD Average	69%	24%	7%	19928

Table 19. Length of time receiving LTSS services in current program*Information required to come from administrative records.*

Program	0 - 5 Months	6 Months – Less Than 1 Year	1 Year – Less Than 3 Years	3 or More Years	Don't Know or Unclear	N
Elderly Blind & Disabled (EBD) waiver	0%	2%	18%	80%	0%	1099
Community Mental Health Supports (CMHS) waiver	1%	1%	18%	80%	0%	134
Weighted CO Average	0%	2%	18%	79%	0%	1258
Weighted NCI-AD Average	3%	8%	14%	26%	49%	19441

Table 20. Person has legal guardian*Information required to come from administrative records.*

Program	Yes	No	Don't Know or Unclear	N
Elderly Blind & Disabled (EBD) waiver	8%	82%	9%	1099
Community Mental Health Supports (CMHS) waiver	16%	76%	7%	134
Weighted CO Average	10%	81%	9%	1258
Weighted NCI-AD Average	6%	41%	53%	19674

Table 21. Amount of paid supports receives*Information required to come from administrative records.*

Program	24-hour Support or Supervision	Daily Support (for a Limited Number of Hours per Day, not Round-the- Clock)	Scheduled, Less Frequent than Daily Support	As-needed Visitation and Phone Contact	None of the Above	Don't Know or Unclear	N
Elderly Blind & Disabled (EBD) waiver	18%	38%	34%	3%	4%	4%	1099
Community Mental Health Supports (CMHS) waiver	36%	19%	31%	5%	5%	4%	134
Weighted CO Average	19%	38%	33%	3%	4%	4%	1258
Weighted NCI-AD Average	12%	14%	8%	1%	2%	64%	16382

Table 22. Person has remote supports*Information required to come from administrative records.*

Program	No, None	Yes, 24-Hour Remote Supports	Yes, Less than 24-Hour Remote Supports	Don't Know or Unclear	N
Elderly Blind & Disabled (EBD) waiver	52%	29%	7%	12%	1099
Community Mental Health Supports (CMHS) waiver	66%	19%	8%	7%	134
Weighted CO Average	53%	28%	7%	12%	1258
Weighted NCI-AD Average	29%	5%	1%	65%	16310

Outcome Tables

Community Participation

Table 23. Gets to do things outside of their home as much as they want to

Program	Yes	No	N
Elderly Blind & Disabled (EBD) waiver	64%	36%	858
Community Mental Health Supports (CMHS) waiver	75%	25%	110
Weighted CO Average	64%	36%	983
Weighted NCI-AD Average	68%	32%	14383

Table 24. Takes part in activities with others as much as they want to (in-person or virtually)

Program	Yes	Sometimes	No	N
Elderly Blind & Disabled (EBD) waiver	58%	9%	32%	856
Community Mental Health Supports (CMHS) waiver	63%	9%	28%	111
Weighted CO Average	59%	9%	32%	982
Weighted NCI-AD Average	67%	9%	24%	14418

Table 25A. Reasons cannot always take part in activities with others as much as they want to (in-person or virtually)*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Cost or Money	Transportation	Accessibility or Lack of Equipment	Health Limitations	Not Enough Help, Staffing, or Personal Assistance	Feeling Unwelcome in the Community
Elderly Blind & Disabled (EBD) waiver	13%	25%	7%	54%	6%	3%
Community Mental Health Supports (CMHS) waiver	22%	32%	2%	34%	10%	10%
Weighted CO Average	13%	25%	8%	54%	6%	4%
Weighted NCI-AD Average	11%	31%	8%	54%	4%	1%

Table 25B. Reasons cannot always take part in activities with others as much as they want to (in-person or virtually; continued)*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Feeling Unsafe	No Community Activities Outside of Home Available	Lack of Information or Doesn't Know What Type of Community Activities are Available	Does Not Have Technology or Equipment	Other
Elderly Blind & Disabled (EBD) waiver	4%	6%	6%	3%	30%
Community Mental Health Supports (CMHS) waiver	10%	5%	7%	5%	34%
Weighted CO Average	4%	5%	7%	3%	29%
Weighted NCI-AD Average	1%	3%	5%	5%	20%

Access to the Community

Table 26. Has transportation to do the things they want outside of home

Proxy respondents were allowed for this question.

Program	Yes, Always	Sometimes	No, Seldom or Never	N
Elderly Blind & Disabled (EBD) waiver	76%	13%	11%	1018
Community Mental Health Supports (CMHS) waiver	73%	9%	19%	128
Weighted CO Average	76%	13%	11%	1171
Weighted NCI-AD Average	73%	14%	14%	18351

Table 27. Has transportation to get to medical appointments*Proxy respondents were allowed for this question.*

Program	Yes, Always	Sometimes	No, Seldom or Never	N
Elderly Blind & Disabled (EBD) waiver	92%	5%	3%	1075
Community Mental Health Supports (CMHS) waiver	91%	6%	3%	130
Weighted CO Average	93%	5%	3%	1230
Weighted NCI-AD Average	92%	5%	3%	18790

Everyday Living

Table 28. Needs at least some assistance with everyday activities (such as preparing meals, housework, shopping or taking their medications)*Proxy respondents were allowed for this question.*

Program	A Lot	Some	None	N
Elderly Blind & Disabled (EBD) waiver	57%	36%	8%	1088
Community Mental Health Supports (CMHS) waiver	34%	48%	18%	130
Weighted CO Average	58%	35%	8%	1243
Weighted NCI-AD Average	63%	29%	7%	19778

Table 29. Gets enough support for everyday activities (if needs at least some assistance)

Proxy respondents were allowed for this question.

Program	Yes, Always	No, Not Always	N
Elderly Blind & Disabled (EBD) waiver	84%	16%	994
Community Mental Health Supports (CMHS) waiver	80%	20%	104
Weighted CO Average	84%	16%	1122
Weighted NCI-AD Average	85%	15%	18257

Table 30. Needs at least some assistance with self-care (such as bathing, dressing, going to the bathroom, eating, or moving around their home)*Proxy respondents were allowed for this question.*

Program	A Lot	Some	None	N
Elderly Blind & Disabled (EBD) waiver	35%	31%	34%	1087
Community Mental Health Supports (CMHS) waiver	11%	23%	67%	133
Weighted CO Average	35%	30%	34%	1245
Weighted NCI-AD Average	46%	31%	23%	19738

Table 31. Gets enough support for self-care (if needs at least some assistance)

Proxy respondents were allowed for this question.

Program	Yes, Always	No, Not Always	N
Elderly Blind & Disabled (EBD) waiver	87%	13%	707
Community Mental Health Supports (CMHS) waiver	81%	19%	42
Weighted CO Average	87%	13%	767
Weighted NCI-AD Average	86%	14%	14532

Table 32. Has a paid job

Proxy respondents were allowed for this question.

Program	Yes	No	N
Elderly Blind & Disabled (EBD) waiver	3%	97%	1078
Community Mental Health Supports (CMHS) waiver	10%	90%	131
Weighted CO Average	3%	97%	1234
Weighted NCI-AD Average	5%	95%	18751

Table 33. Wants a paid job (if they do not currently have one)

Program	Yes	Maybe, Not Sure	No	N
Elderly Blind & Disabled (EBD) waiver	14%	7%	80%	829
Community Mental Health Supports (CMHS) waiver	10%	15%	74%	97
Weighted CO Average	14%	7%	79%	940
Weighted NCI-AD Average	12%	5%	83%	13346

Table 34. Someone talked with them about job options (if they do not currently have a job but want one)

Program	Yes	No	N
Elderly Blind & Disabled (EBD) waiver	29%	71%	108
Community Mental Health Supports (CMHS) waiver	n/a	n/a	n/a
Weighted CO Average	30%	70%	119
Weighted NCI-AD Average	32%	68%	1324

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 35. Volunteers

Proxy respondents were allowed for this question.

Program	Yes	No	N
Elderly Blind & Disabled (EBD) waiver	11%	89%	1077
Community Mental Health Supports (CMHS) waiver	18%	82%	131
Weighted CO Average	11%	89%	1233
Weighted NCI-AD Average	8%	92%	18663

Table 36. Wants to volunteer (if they do not currently)

Program	Yes	Maybe, Not Sure	No	N
Elderly Blind & Disabled (EBD) waiver	12%	10%	78%	742
Community Mental Health Supports (CMHS) waiver	14%	17%	69%	87
Weighted CO Average	13%	10%	78%	841
Weighted NCI-AD Average	10%	7%	83%	12251

Relationships

Table 37. Has friends or family they do not live with who are a part of their life

Program	Yes	No	N
Elderly Blind & Disabled (EBD) waiver	95%	5%	881
Community Mental Health Supports (CMHS) waiver	87%	13%	115
Weighted CO Average	95%	5%	1011
Weighted NCI-AD Average	92%	8%	14987

Table 38. Able to see or talk to their friends and family when they want (if has friends or family they do not live with who are a part of their life)

Program	Yes, Always, or Chooses Not To	Most of the Time, Usually	No, Only Sometimes or Rarely, or Only Some Family and/or Friends	N
Elderly Blind & Disabled (EBD) waiver	80%	14%	6%	833
Community Mental Health Supports (CMHS) waiver	78%	12%	10%	99
Weighted CO Average	80%	14%	6%	946
Weighted NCI-AD Average	86%	9%	5%	13693

Table 39. Reasons not always able to see or talk to their friends and family*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Availability of Transportation	Physical Accessibility	Staffing or Personal Assistance Unavailable	Health Limitations	Someone Prevents From or Rules Against	No or Limited Access to a Phone	No or Limited Access to the Internet	Other
Elderly Blind & Disabled (EBD) waiver	33%	6%	2%	27%	2%	2%	0%	55%
Community Mental Health Supports (CMHS) waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Weighted CO Average	35%	6%	2%	26%	2%	2%	0%	56%
Weighted NCI-AD Average	24%	6%	2%	21%	2%	5%	1%	62%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Service Coordination

Table 40A. How first found out about services they can get

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Friend	Family	Aging and Disability Resource Center; Area Agency on Aging; Center for Independent Living	State or County Agency	Case Manager or Care Coordinator
Elderly Blind & Disabled (EBD) waiver	11%	20%	4%	20%	19%
Community Mental Health Supports (CMHS) waiver	6%	14%	5%	19%	18%
Weighted CO Average	11%	20%	4%	21%	19%
Weighted NCI-AD Average	14%	20%	5%	10%	13%

Table 40B. How first found out about services they can get (continued)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Doctor, Hospital, Clinic	Other Provider or Provider Agency	Media, Newspaper, TV, Radio, Billboard, Brochure, Flyer, Advertisement	Internet or Website	Other
Elderly Blind & Disabled (EBD) waiver	21%	19%	1%	1%	7%
Community Mental Health Supports (CMHS) waiver	18%	18%	1%	3%	7%
Weighted CO Average	21%	18%	1%	2%	6%
Weighted NCI-AD Average	29%	9%	2%	2%	12%

Table 41. Can contact their case manager or care coordinator when they need to*Proxy respondents were allowed for this question.*

Program	Yes, Always	Most of the Time, Usually	No	N
Elderly Blind & Disabled (EBD) waiver	79%	14%	8%	909
Community Mental Health Supports (CMHS) waiver	74%	14%	12%	101
Weighted CO Average	78%	14%	8%	1032
Weighted NCI-AD Average	82%	11%	7%	15024

Table 42. Who helps person most often (if anyone helps on a regular basis)*Proxy respondents were allowed for this question.*

Program	Paid Support Worker Who is Not a Friend or Relative	Paid Family Member or Spouse or Partner	Paid Friend	Unpaid Family Member or Spouse or Partner	Unpaid Friend or Volunteer	Other	N
Elderly Blind & Disabled (EBD) waiver	44%	30%	1%	20%	3%	1%	981
Community Mental Health Supports (CMHS) waiver	61%	13%	1%	18%	5%	3%	102
Weighted CO Average	44%	29%	1%	21%	3%	1%	1107
Weighted NCI-AD Average	44%	37%	3%	14%	2%	1%	17988

Table 43. Additional people who help person on a regular basis

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Paid Support Worker Who is Not a Friend or Relative	Paid Family Member or Spouse or Partner	Paid Friend	Unpaid Family Member or Spouse or Partner	Unpaid Friend or Volunteer	Other	No One Else Provides Additional Support
Elderly Blind & Disabled (EBD) waiver	24%	9%	1%	40%	14%	2%	25%
Community Mental Health Supports (CMHS) waiver	21%	5%	0%	29%	15%	7%	31%
Weighted CO Average	24%	10%	1%	40%	14%	2%	25%
Weighted NCI-AD Average	17%	8%	1%	46%	8%	1%	27%

Table 44. People who are paid to help them come and leave when they are supposed to*Proxy respondents were allowed for this question.*

Program	Yes, All Paid Support Workers, Always or Almost always	Some, or Usually	No, Never or Rarely	N
Elderly Blind & Disabled (EBD) waiver	92%	7%	1%	525
Community Mental Health Supports (CMHS) waiver	93%	5%	2%	55
Weighted CO Average	92%	7%	1%	591
Weighted NCI-AD Average	93%	5%	1%	11106

Table 45. Has a backup plan if the people who are paid to help them do not show up*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Elderly Blind & Disabled (EBD) waiver	74%	26%	519
Community Mental Health Supports (CMHS) waiver	66%	34%	53
Weighted CO Average	74%	26%	582
Weighted NCI-AD Average	73%	27%	10887

Table 46. Has an emergency plan in place in case of widescale emergency*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Elderly Blind & Disabled (EBD) waiver	67%	33%	1024
Community Mental Health Supports (CMHS) waiver	68%	32%	119
Weighted CO Average	68%	32%	1168
Weighted NCI-AD Average	79%	21%	18499

Table 47. Knows whom to contact if they have a complaint about their services

Program	Yes	Maybe, Not Sure	No	N
Elderly Blind & Disabled (EBD) waiver	76%	10%	15%	778
Community Mental Health Supports (CMHS) waiver	64%	13%	23%	91
Weighted CO Average	76%	9%	15%	884
Weighted NCI-AD Average	78%	6%	16%	13459

Table 48. Knows whom to contact if they want to make changes to services

Program	Yes	Maybe, Not Sure	No	N
Elderly Blind & Disabled (EBD) waiver	86%	7%	7%	773
Community Mental Health Supports (CMHS) waiver	76%	14%	10%	90
Weighted CO Average	86%	7%	7%	877
Weighted NCI-AD Average	84%	6%	10%	13324

Table 49. Services meet all current needs and goals*Proxy respondents were allowed for this question.*

Program	Yes, Completely, All Needs and Goals	Some Needs and Goals	No, Not at All, Needs and Goals Are Not Met	N
Elderly Blind & Disabled (EBD) waiver	70%	24%	6%	989
Community Mental Health Supports (CMHS) waiver	71%	22%	7%	110
Weighted CO Average	70%	23%	6%	1122
Weighted NCI-AD Average	72%	23%	5%	17444

Table 50A. Additional services and supports needed (if all current needs and goals are not being met)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Skilled Nursing Facility, Nursing Home Services	Personal Care Assistance, Personal Care Services	Homemaker or Chore Services	Companion Services	Healthcare Home Services, Home Health	Home Delivered Meals
Elderly Blind & Disabled (EBD) waiver	2%	26%	40%	28%	19%	26%
Community Mental Health Supports (CMHS) waiver	6%	3%	34%	34%	13%	25%
Weighted CO Average	2%	27%	41%	28%	18%	26%
Weighted NCI-AD Average	5%	29%	28%	12%	15%	19%

Table 50B. Additional services and supports needed (if all current needs and goals are not being met; continued)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Adult Day Services	Transportation	Respite or Family Caregiver Support	Health Care	Mental Health Care	Dental Care
Elderly Blind & Disabled (EBD) waiver	17%	36%	13%	13%	12%	16%
Community Mental Health Supports (CMHS) waiver	19%	50%	9%	13%	22%	16%
Weighted CO Average	18%	37%	13%	13%	12%	16%
Weighted NCI-AD Average	8%	28%	9%	5%	8%	17%

Table 50C. Additional services and supports needed (if all current needs and goals are not being met; continued)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Housing Assistance	Heating or Cooling Assistance	Hospice	Funeral Planning	Other
Elderly Blind & Disabled (EBD) waiver	25%	17%	2%	2%	29%
Community Mental Health Supports (CMHS) waiver	31%	13%	3%	9%	44%
Weighted CO Average	26%	18%	2%	2%	29%
Weighted NCI-AD Average	19%	11%	0%	4%	28%

Table 51. Case manager talked to them about services that might help meet their current needs and goals (if all current needs and goals are not being met and has a case manager)

Proxy respondents were allowed for this question.

Program	Yes	No	N
Elderly Blind & Disabled (EBD) waiver	52%	48%	244
Community Mental Health Supports (CMHS) waiver	38%	63%	24
Weighted CO Average	52%	48%	274
Weighted NCI-AD Average	55%	45%	3330

Table 52. Service providers work together to provide support

Proxy respondents were allowed for this question.

Program	Yes, All Service Providers	Sometimes, or Some Service Providers	No	N
Elderly Blind & Disabled (EBD) waiver	75%	7%	17%	607
Community Mental Health Supports (CMHS) waiver	78%	11%	11%	83
Weighted CO Average	75%	7%	17%	705
Weighted NCI-AD Average	82%	7%	10%	13742

Care Coordination

Table 53. Knows how to manage chronic conditions (if has at least one)

Program	Yes	In-Between, or Some Conditions	No	N
Elderly Blind & Disabled (EBD) waiver	91%	4%	5%	808
Community Mental Health Supports (CMHS) waiver	80%	10%	9%	97
Weighted CO Average	91%	4%	5%	916
Weighted NCI-AD Average	84%	10%	6%	13359

Table 54. Stayed overnight in a hospital or rehab/nursing facility in the past 12 months and was discharged to go home*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Elderly Blind & Disabled (EBD) waiver	28%	72%	1069
Community Mental Health Supports (CMHS) waiver	27%	73%	128
Weighted CO Average	27%	73%	1222
Weighted NCI-AD Average	26%	74%	18590

Table 55. Felt comfortable and supported enough to go home after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

Program	Yes	In-Between	No	N
Elderly Blind & Disabled (EBD) waiver	87%	5%	8%	237
Community Mental Health Supports (CMHS) waiver	84%	10%	6%	31
Weighted CO Average	88%	5%	7%	271
Weighted NCI-AD Average	88%	6%	6%	4148

Table 56. Someone followed-up to make sure they had needed services and supports after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

Proxy respondents were allowed for this question.

Program	Yes	No	N
Elderly Blind & Disabled (EBD) waiver	82%	18%	283
Community Mental Health Supports (CMHS) waiver	76%	24%	33
Weighted CO Average	82%	18%	320
Weighted NCI-AD Average	85%	15%	5206

Choice and Control

Table 57. Feels in control of their life

Program	Yes, Almost Always, Always	In-Between, Sometimes	No, Rarely, Never	N
Elderly Blind & Disabled (EBD) waiver	73%	20%	8%	849
Community Mental Health Supports (CMHS) waiver	67%	24%	9%	108
Weighted CO Average	72%	20%	8%	972
Weighted NCI-AD Average	75%	17%	7%	13881

Table 58. Able to furnish and decorate their room however they want to (if living in a group setting)

Program	In All Ways	In Most Ways	Only in Some Ways, or Not at All	N
Elderly Blind & Disabled (EBD) waiver	83%	10%	7%	29
Community Mental Health Supports (CMHS) waiver	n/a	n/a	n/a	n/a
Weighted CO Average	80%	9%	11%	48
Weighted NCI-AD Average	67%	22%	12%	2342

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 59. Able to choose their roommate (if living in a group setting and has a roommate)

Program	Yes	No	N
Elderly Blind & Disabled (EBD) waiver	n/a	n/a	n/a
Community Mental Health Supports (CMHS) waiver	n/a	n/a	n/a
Weighted CO Average	n/a	n/a	n/a
Weighted NCI-AD Average	27%	73%	946

Elderly Blind & Disabled (EBD) waiver, Community Mental Health Supports (CMHS) waiver , Weighted CO Average had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 60. Can get up and go to bed when they want to

Program	Yes, Always, or Almost Always	Some Days, Sometimes	No, Never	N
Elderly Blind & Disabled (EBD) waiver	95%	3%	2%	865
Community Mental Health Supports (CMHS) waiver	93%	4%	3%	112
Weighted CO Average	95%	3%	2%	992
Weighted NCI-AD Average	91%	5%	3%	14369

Table 61. Can eat their meals when they want to

Program	Yes, Always, or Almost Always	Some Days, Sometimes	No, Never	N
Elderly Blind & Disabled (EBD) waiver	94%	4%	2%	861
Community Mental Health Supports (CMHS) waiver	83%	6%	11%	112
Weighted CO Average	94%	4%	2%	988
Weighted NCI-AD Average	91%	4%	5%	14359

Table 62. Can choose or change their services

Proxy respondents were allowed for this question.

Program	Yes, All Services	Sometimes, or Some Services	No	N
Elderly Blind & Disabled (EBD) waiver	78%	12%	10%	846
Community Mental Health Supports (CMHS) waiver	67%	15%	18%	94
Weighted CO Average	78%	12%	10%	959
Weighted NCI-AD Average	81%	8%	12%	15732

Table 63. Can choose or change when and how often they receive services*Proxy respondents were allowed for this question.*

Program	Yes, All Services	Sometimes, or Some Services	No	N
Elderly Blind & Disabled (EBD) waiver	74%	12%	14%	883
Community Mental Health Supports (CMHS) waiver	68%	15%	16%	98
Weighted CO Average	74%	12%	14%	1001
Weighted NCI-AD Average	73%	11%	16%	15630

Table 64. Can choose or change the people who provide paid supports if wants

Proxy respondents were allowed for this question.

Program	Yes, All Services	Sometimes, or Some Services	No	N
Elderly Blind & Disabled (EBD) waiver	86%	2%	12%	541
Community Mental Health Supports (CMHS) waiver	68%	7%	25%	60
Weighted CO Average	85%	3%	12%	613
Weighted NCI-AD Average	84%	4%	12%	11637

Satisfaction

Table 65. Services and supports help them live the life they want

Program	Yes	No	N
Elderly Blind & Disabled (EBD) waiver	88%	12%	759
Community Mental Health Supports (CMHS) waiver	89%	11%	87
Weighted CO Average	88%	12%	861
Weighted NCI-AD Average	89%	11%	12820

Table 66. Case manager or care coordinator changes more often than they would like

Program	Yes	No	N
Elderly Blind & Disabled (EBD) waiver	35%	65%	712
Community Mental Health Supports (CMHS) waiver	38%	62%	87
Weighted CO Average	35%	65%	812
Weighted NCI-AD Average	29%	71%	11189

Table 67. People who are paid to help them change too often

Program	Yes, All Paid Support Workers, Always or Almost Always	Some or Sometimes	No, Never or Rarely	N
Elderly Blind & Disabled (EBD) waiver	18%	13%	69%	456
Community Mental Health Supports (CMHS) waiver	25%	11%	64%	53
Weighted CO Average	18%	13%	70%	516
Weighted NCI-AD Average	12%	9%	78%	9216

Table 68. Likes where they live

Program	Yes	In Between, Most of the Time	No	N
Elderly Blind & Disabled (EBD) waiver	84%	9%	6%	880
Community Mental Health Supports (CMHS) waiver	77%	17%	6%	115
Weighted CO Average	85%	9%	6%	1010
Weighted NCI-AD Average	82%	9%	9%	14962

Table 69A. Reasons does not like where they live (if does not always like where they live)*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Accessibility of House or Building	Feels Unsafe in or Dislikes Neighborhood	Feels Unsafe in Residence	Residence or Building Needs Repair or Upkeep	Doesn't Feel Like Home
Elderly Blind & Disabled (EBD) waiver	9%	17%	6%	13%	13%
Community Mental Health Supports (CMHS) waiver	0%	23%	15%	8%	23%
Weighted CO Average	9%	17%	6%	13%	13%
Weighted NCI-AD Average	7%	15%	6%	13%	10%

Table 69B. Reasons does not like where they live (if does not always like where they live) (continued)*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Layout or Size of Residence or Building	Problems With Neighbors or Housemates/Other Residents	Problems With Staff	Insufficient Amount or Type of Staff	Wants More Independence or Control
Elderly Blind & Disabled (EBD) waiver	16%	15%	4%	3%	5%
Community Mental Health Supports (CMHS) waiver	15%	12%	0%	4%	4%
Weighted CO Average	16%	15%	4%	3%	5%
Weighted NCI-AD Average	10%	10%	4%	2%	8%

Table 69C. Reasons does not like where they live (if does not always like where they live) (continued)

Categories are not mutually exclusive; therefore, N is not shown.

Program	Wants More Privacy	Wants to be Closer to Family or Friends	Feels Isolated from Community or Feels Lonely	Affordability or Cost of Housing	Other
Elderly Blind & Disabled (EBD) waiver	9%	12%	12%	12%	47%
Community Mental Health Supports (CMHS) waiver	0%	4%	4%	8%	46%
Weighted CO Average	9%	12%	12%	12%	47%
Weighted NCI-AD Average	11%	6%	5%	5%	38%

Table 70. Wants to live somewhere else

Program	Yes	Maybe	No	N
Elderly Blind & Disabled (EBD) waiver	22%	13%	65%	874
Community Mental Health Supports (CMHS) waiver	29%	13%	59%	111
Weighted CO Average	22%	13%	65%	999
Weighted NCI-AD Average	28%	8%	65%	14658

Table 71. Where person would prefer to live (if wants to live somewhere else)*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Different Kind of Home	Live Independently	With or Closer to Family	In a Different Neighborhood	A Different Type of Geography or Climate	Other
Elderly Blind & Disabled (EBD) waiver	31%	8%	14%	16%	24%	28%
Community Mental Health Supports (CMHS) waiver	24%	20%	11%	28%	11%	26%
Weighted CO Average	31%	8%	14%	15%	24%	28%
Weighted NCI-AD Average	34%	15%	11%	23%	22%	21%

Table 72. People who are paid to help them do things the way they want them done

Program	Yes, All Paid Support Workers, Always or Almost Always	Some or Sometimes	No, Never or Rarely	N
Elderly Blind & Disabled (EBD) waiver	86%	13%	1%	489
Community Mental Health Supports (CMHS) waiver	79%	18%	4%	57
Weighted CO Average	85%	13%	1%	554
Weighted NCI-AD Average	90%	9%	1%	10038

Table 73. Usually likes how they spend their time during the day

Program	Yes, Always, or Almost Always	Sometimes	No, Never or Rarely	N
Elderly Blind & Disabled (EBD) waiver	66%	26%	8%	853
Community Mental Health Supports (CMHS) waiver	68%	26%	6%	109
Weighted CO Average	66%	26%	8%	977
Weighted NCI-AD Average	65%	27%	8%	14250

Technology

Table 74. Has access to the internet*Proxy respondents were allowed for this question.*

Program	Yes	Sometimes	No	N
Elderly Blind & Disabled (EBD) waiver	82%	1%	16%	1075
Community Mental Health Supports (CMHS) waiver	78%	2%	20%	127
Weighted CO Average	82%	2%	16%	1227
Weighted NCI-AD Average	74%	1%	25%	19012

Table 75. How often they use the internet (if has access to the internet)*Proxy respondents were allowed for this question.*

Program	Daily	Several Times a Week	Several Times a Month	Several Times a Year	Don't Use It at All	N
Elderly Blind & Disabled (EBD) waiver	70%	10%	5%	1%	13%	892
Community Mental Health Supports (CMHS) waiver	62%	17%	5%	0%	16%	100
Weighted CO Average	70%	10%	5%	1%	13%	1014
Weighted NCI-AD Average	67%	12%	3%	1%	17%	14606

Table 76. Internet always works at home*Proxy respondents were allowed for this question.*

Program	Always Works	Sometimes Works	Rarely or Never Works	N
Elderly Blind & Disabled (EBD) waiver	86%	13%	1%	837
Community Mental Health Supports (CMHS) waiver	84%	15%	1%	92
Weighted CO Average	86%	13%	1%	950
Weighted NCI-AD Average	89%	10%	0%	13300

Table 77. Has talked to health professionals using video conference/telehealth*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Elderly Blind & Disabled (EBD) waiver	52%	48%	1065
Community Mental Health Supports (CMHS) waiver	61%	39%	130
Weighted CO Average	53%	47%	1220
Weighted NCI-AD Average	45%	55%	18542

Table 78. Liked talking to health care providers using telehealth

Program	Yes	Sometimes, or In-Between	No	N
Elderly Blind & Disabled (EBD) waiver	56%	24%	20%	449
Community Mental Health Supports (CMHS) waiver	52%	34%	13%	67
Weighted CO Average	56%	24%	19%	528
Weighted NCI-AD Average	60%	22%	17%	6251

Access to Needed Equipment

Table 79. Need for grab bars in the bathroom or elsewhere in their home*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Elderly Blind & Disabled (EBD) waiver	12%	10%	64%	15%	1082
Community Mental Health Supports (CMHS) waiver	5%	9%	51%	34%	131
Weighted CO Average	11%	10%	64%	16%	1237
Weighted NCI-AD Average	11%	5%	60%	24%	19422

Table 80. Need for other bathroom modifications

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Elderly Blind & Disabled (EBD) waiver	18%	7%	37%	39%	1064
Community Mental Health Supports (CMHS) waiver	9%	7%	22%	62%	129
Weighted CO Average	17%	7%	37%	39%	1217
Weighted NCI-AD Average	10%	2%	24%	64%	18731

Table 81. Need for a shower chair*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Elderly Blind & Disabled (EBD) waiver	6%	10%	68%	16%	1080
Community Mental Health Supports (CMHS) waiver	4%	8%	45%	44%	132
Weighted CO Average	6%	10%	67%	17%	1237
Weighted NCI-AD Average	7%	5%	63%	24%	19368

Table 82. Need for a specialized bed*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Elderly Blind & Disabled (EBD) waiver	12%	6%	23%	59%	1082
Community Mental Health Supports (CMHS) waiver	7%	3%	13%	77%	132
Weighted CO Average	12%	6%	23%	59%	1238
Weighted NCI-AD Average	8%	3%	21%	68%	19315

Table 83. Need for a ramp (either inside or outside of their residence)*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Elderly Blind & Disabled (EBD) waiver	11%	6%	35%	48%	1083
Community Mental Health Supports (CMHS) waiver	5%	4%	23%	68%	132
Weighted CO Average	10%	6%	36%	47%	1239
Weighted NCI-AD Average	6%	2%	24%	67%	19287

Table 84. Need for other home modifications

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Elderly Blind & Disabled (EBD) waiver	50%	29%	17%	3%	115
Community Mental Health Supports (CMHS) waiver	n/a	n/a	n/a	n/a	n/a
Weighted CO Average	49%	29%	18%	3%	123
Weighted NCI-AD Average	5%	2%	7%	87%	12474

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 85. Need for a wheelchair*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Elderly Blind & Disabled (EBD) waiver	6%	11%	30%	52%	1083
Community Mental Health Supports (CMHS) waiver	4%	3%	8%	85%	131
Weighted CO Average	6%	11%	31%	52%	1239
Weighted NCI-AD Average	5%	6%	28%	61%	19324

Table 86. Need for a scooter*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Elderly Blind & Disabled (EBD) waiver	14%	3%	7%	76%	1076
Community Mental Health Supports (CMHS) waiver	10%	1%	5%	85%	131
Weighted CO Average	14%	3%	7%	76%	1231
Weighted NCI-AD Average	8%	1%	5%	86%	19116

Table 87. Need for a walker*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Elderly Blind & Disabled (EBD) waiver	4%	11%	53%	32%	1085
Community Mental Health Supports (CMHS) waiver	4%	7%	21%	69%	131
Weighted CO Average	4%	10%	52%	34%	1241
Weighted NCI-AD Average	3%	6%	45%	47%	19256

Table 88. Need for hearing aids*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Elderly Blind & Disabled (EBD) waiver	15%	6%	9%	69%	1079
Community Mental Health Supports (CMHS) waiver	11%	4%	5%	80%	131
Weighted CO Average	15%	6%	9%	70%	1235
Weighted NCI-AD Average	7%	3%	10%	81%	19100

Table 89. Need for glasses*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Elderly Blind & Disabled (EBD) waiver	6%	26%	47%	20%	1071
Community Mental Health Supports (CMHS) waiver	7%	23%	38%	32%	128
Weighted CO Average	6%	26%	47%	20%	1224
Weighted NCI-AD Average	5%	15%	58%	23%	19172

Table 90. Need for personal emergency response system (PERS)*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Elderly Blind & Disabled (EBD) waiver	10%	6%	58%	26%	1073
Community Mental Health Supports (CMHS) waiver	9%	5%	37%	49%	130
Weighted CO Average	10%	6%	57%	27%	1227
Weighted NCI-AD Average	12%	2%	31%	55%	18978

Table 91. Need for an oxygen machine*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Elderly Blind & Disabled (EBD) waiver	3%	4%	33%	59%	1074
Community Mental Health Supports (CMHS) waiver	2%	2%	19%	78%	131
Weighted CO Average	3%	4%	33%	60%	1230
Weighted NCI-AD Average	2%	1%	11%	86%	19042

Table 92. Need for other assistive technology equipment*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Elderly Blind & Disabled (EBD) waiver	28%	14%	56%	1%	201
Community Mental Health Supports (CMHS) waiver	n/a	n/a	n/a	n/a	n/a
Weighted CO Average	28%	14%	56%	1%	226
Weighted NCI-AD Average	2%	1%	16%	81%	12832

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 93. Need for other equipment*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Elderly Blind & Disabled (EBD) waiver	51%	16%	33%	0%	85
Community Mental Health Supports (CMHS) waiver	n/a	n/a	n/a	n/a	n/a
Weighted CO Average	48%	18%	33%	0%	96
Weighted NCI-AD Average	8%	2%	20%	70%	12547

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Medications

Table 94. Knows what prescription medications are for (if taking prescription medication)

Program	Yes	In-Between, or Some Medications	No	N
Elderly Blind & Disabled (EBD) waiver	89%	7%	4%	835
Community Mental Health Supports (CMHS) waiver	89%	3%	8%	109
Weighted CO Average	89%	7%	4%	959
Weighted NCI-AD Average	88%	7%	5%	13779

Table 95. Takes medication to help feel less sad or depressed

Proxy respondents were allowed for this question.

Program	Yes	No	N
Elderly Blind & Disabled (EBD) waiver	44%	56%	1044
Community Mental Health Supports (CMHS) waiver	72%	28%	121
Weighted CO Average	45%	55%	1187
Weighted NCI-AD Average	38%	62%	18103

Health care

Table 96. Has access to mental health services if they want them

Program	Yes	Sometimes	No	N
Elderly Blind & Disabled (EBD) waiver	95%	0%	4%	801
Community Mental Health Supports (CMHS) waiver	97%	1%	2%	108
Weighted CO Average	95%	0%	5%	923
Weighted NCI-AD Average	89%	1%	9%	13077

Table 97. Can get an appointment to see or talk to their primary care doctor when they need to*Proxy respondents were allowed for this question.*

Program	Yes, Always	Usually	No, Only Sometimes or Rarely	N
Elderly Blind & Disabled (EBD) waiver	82%	10%	7%	1055
Community Mental Health Supports (CMHS) waiver	80%	13%	7%	125
Weighted CO Average	82%	10%	8%	1205
Weighted NCI-AD Average	84%	10%	6%	18551

Table 98. Went to the emergency room for any reason in the past 12 months*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Elderly Blind & Disabled (EBD) waiver	48%	52%	1067
Community Mental Health Supports (CMHS) waiver	39%	61%	126
Weighted CO Average	47%	53%	1217
Weighted NCI-AD Average	42%	58%	18674

Table 99. Has gone to the emergency room in the past 12 months due to falling or losing balance*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Elderly Blind & Disabled (EBD) waiver	31%	69%	505
Community Mental Health Supports (CMHS) waiver	32%	68%	47
Weighted CO Average	31%	69%	560
Weighted NCI-AD Average	27%	73%	8152

Table 100. Has gone to the emergency room in the past 12 months due to tooth or mouth pain

Proxy respondents were allowed for this question.

Program	Yes	No	N
Elderly Blind & Disabled (EBD) waiver	4%	96%	508
Community Mental Health Supports (CMHS) waiver	6%	94%	47
Weighted CO Average	4%	96%	563
Weighted NCI-AD Average	3%	97%	8127

Table 101. Has gone to the emergency room in the past 12 months due to not being able to see their primary care physician*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Elderly Blind & Disabled (EBD) waiver	13%	87%	507
Community Mental Health Supports (CMHS) waiver	15%	85%	47
Weighted CO Average	12%	88%	562
Weighted NCI-AD Average	10%	90%	8067

Table 102. Had a physical exam or wellness visit in the past 12 months*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Elderly Blind & Disabled (EBD) waiver	85%	15%	1054
Community Mental Health Supports (CMHS) waiver	76%	24%	124
Weighted CO Average	85%	15%	1201
Weighted NCI-AD Average	87%	13%	18456

Table 103. Had a hearing exam*Proxy respondents were allowed for this question.*

Program	Past Year	1-2 Years Ago	3-4 Years Ago	5 Years Ago or More	Has Not Had One	N
Elderly Blind & Disabled (EBD) waiver	16%	17%	8%	26%	33%	887
Community Mental Health Supports (CMHS) waiver	14%	11%	2%	38%	35%	102
Weighted CO Average	16%	17%	8%	27%	32%	1006
Weighted NCI-AD Average	24%	16%	9%	23%	28%	14254

Table 104. Had a vision exam in the past 12 months

Proxy respondents were allowed for this question.

Program	Yes	No	N
Elderly Blind & Disabled (EBD) waiver	57%	43%	1060
Community Mental Health Supports (CMHS) waiver	53%	47%	126
Weighted CO Average	57%	43%	1209
Weighted NCI-AD Average	65%	35%	18299

Table 105. Had a dental visit in the past 12 months*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Elderly Blind & Disabled (EBD) waiver	48%	52%	1056
Community Mental Health Supports (CMHS) waiver	60%	40%	125
Weighted CO Average	49%	51%	1205
Weighted NCI-AD Average	54%	46%	17937

Table 106. Had a flu shot in the past 12 months*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Elderly Blind & Disabled (EBD) waiver	62%	38%	1056
Community Mental Health Supports (CMHS) waiver	62%	38%	128
Weighted CO Average	61%	39%	1207
Weighted NCI-AD Average	64%	36%	18161

Table 107. Received the COVID-19 Vaccine*Proxy respondents were allowed for this question.*

Program	Fully Vaccinated and Received at Least One Booster	Fully Vaccinated, but Not Received a Booster	Partially Vaccinated	Not Vaccinated at All	N
Elderly Blind & Disabled (EBD) waiver	55%	11%	9%	25%	1062
Community Mental Health Supports (CMHS) waiver	61%	12%	11%	16%	130
Weighted CO Average	55%	11%	9%	25%	1216
Weighted NCI-AD Average	60%	14%	7%	19%	18121

Table 108. Has access to healthy foods when they want them

Proxy respondents were allowed for this question.

Program	Yes, Often	Sometimes	No	N
Elderly Blind & Disabled (EBD) waiver	86%	9%	5%	1066
Community Mental Health Supports (CMHS) waiver	80%	13%	7%	131
Weighted CO Average	86%	10%	4%	1221
Weighted NCI-AD Average	89%	7%	4%	18890

Table 109. Overall health

Proxy respondents were allowed for this question.

Program	Excellent	Very Good	Good	Fair	Poor	N
Elderly Blind & Disabled (EBD) waiver	4%	12%	35%	31%	18%	1072
Community Mental Health Supports (CMHS) waiver	4%	16%	38%	32%	11%	130
Weighted CO Average	4%	13%	35%	31%	18%	1227
Weighted NCI-AD Average	4%	10%	32%	37%	17%	18947

Table 110. Overall health compared to 12 months ago*Proxy respondents were allowed for this question.*

Program	Much Better	Somewhat Better	About the Same	Somewhat Worse	Much Worse	N
Elderly Blind & Disabled (EBD) waiver	7%	13%	45%	28%	7%	1068
Community Mental Health Supports (CMHS) waiver	9%	20%	52%	15%	5%	130
Weighted CO Average	8%	14%	45%	27%	7%	1223
Weighted NCI-AD Average	7%	14%	47%	26%	6%	18885

Table 111. In the past 12 months, forgets things more often than before*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Elderly Blind & Disabled (EBD) waiver	57%	43%	1042
Community Mental Health Supports (CMHS) waiver	49%	51%	123
Weighted CO Average	56%	44%	1189
Weighted NCI-AD Average	49%	51%	18293

Table 112. Has discussed forgetting things with a doctor or a nurse (if they have been forgetting things more often in the past 12 months)*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Elderly Blind & Disabled (EBD) waiver	67%	33%	586
Community Mental Health Supports (CMHS) waiver	69%	31%	58
Weighted CO Average	68%	32%	650
Weighted NCI-AD Average	71%	29%	8060

Table 113. Amount of physical activity per week

Proxy respondents were allowed for this question.

Program	Does Not Exercise	Less Than One hour	One to Two Hours	More Than Two Hours	N
Elderly Blind & Disabled (EBD) waiver	23%	17%	27%	33%	1066
Community Mental Health Supports (CMHS) waiver	16%	14%	23%	47%	129
Weighted CO Average	22%	17%	27%	34%	1219
Weighted NCI-AD Average	30%	21%	22%	27%	18668

Table 114. Often feels lonely

Program	Yes, Often	Sometimes	Not Often, Never or Almost Never	N
Elderly Blind & Disabled (EBD) waiver	18%	33%	49%	856
Community Mental Health Supports (CMHS) waiver	24%	40%	36%	112
Weighted CO Average	18%	33%	49%	983
Weighted NCI-AD Average	17%	31%	52%	14081

Affordability

Table 115. Ever has to skip meals due to financial worries*Proxy respondents were allowed for this question.*

Program	Yes, often	Sometimes	No	N
Elderly Blind & Disabled (EBD) waiver	6%	7%	87%	1070
Community Mental Health Supports (CMHS) waiver	6%	12%	81%	129
Weighted CO Average	5%	8%	87%	1223
Weighted NCI-AD Average	5%	8%	87%	18922

Table 116. They or someone else has concerns about falling or being unstable*Proxy respondents were allowed for this question.*

Program	Yes, often	Sometimes	No	N
Elderly Blind & Disabled (EBD) waiver	44%	21%	35%	1084
Community Mental Health Supports (CMHS) waiver	28%	18%	54%	131
Weighted CO Average	43%	21%	36%	1240
Weighted NCI-AD Average	38%	18%	44%	19522

Table 117. Has worked with someone to reduce risk of falls (if someone has concerns about them falling or being unstable)*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Elderly Blind & Disabled (EBD) waiver	87%	13%	691
Community Mental Health Supports (CMHS) waiver	80%	20%	59
Weighted CO Average	86%	14%	761
Weighted NCI-AD Average	83%	17%	10543

Table 118. Able to get to safety quickly in case of an emergency*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Elderly Blind & Disabled (EBD) waiver	88%	12%	1021
Community Mental Health Supports (CMHS) waiver	89%	11%	128
Weighted CO Average	88%	12%	1173
Weighted NCI-AD Average	87%	13%	18518

Table 119. Knows who to talk to if they are mistreated, hurt, disrespected, or neglected by others

Program	Yes	Maybe, Not Sure	No	N
Elderly Blind & Disabled (EBD) waiver	87%	3%	10%	851
Community Mental Health Supports (CMHS) waiver	89%	2%	9%	110
Weighted CO Average	87%	3%	10%	976
Weighted NCI-AD Average	82%	6%	12%	14462

Table 120. Are ever worried for the security of their personal belongings

Program	Yes at Least Sometimes	No, Never	N
Elderly Blind & Disabled (EBD) waiver	17%	83%	869
Community Mental Health Supports (CMHS) waiver	28%	72%	109
Weighted CO Average	17%	83%	993
Weighted NCI-AD Average	12%	88%	14653

Table 121. Someone used or took their money without their permission in the past 12 months

Program	Yes	No	N
Elderly Blind & Disabled (EBD) waiver	6%	94%	862
Community Mental Health Supports (CMHS) waiver	16%	84%	111
Weighted CO Average	6%	94%	987
Weighted NCI-AD Average	5%	95%	14623

Table 122. Feels safe around people who are paid to help them

Program	Yes, All Paid Support Workers, Always	No, Not All Workers, or Not Always	N
Elderly Blind & Disabled (EBD) waiver	98%	2%	489
Community Mental Health Supports (CMHS) waiver	96%	4%	57
Weighted CO Average	98%	2%	554
Weighted NCI-AD Average	98%	2%	10070

Rights and Respect

Table 123. Gets information about services in their preferred language (if preferred language is not English)*Proxy respondents were allowed for this question.*

Program	Yes, All Information	Some Information	No	N
Elderly Blind & Disabled (EBD) waiver	90%	3%	7%	60
Community Mental Health Supports (CMHS) waiver	n/a	n/a	n/a	n/a
Weighted CO Average	90%	3%	7%	64
Weighted NCI-AD Average	77%	14%	10%	1484

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 124. Services and supports are delivered in a way that is respectful of their culture

Program	Yes	Sometimes, or Some Services	No	N
Elderly Blind & Disabled (EBD) waiver	97%	2%	1%	805
Community Mental Health Supports (CMHS) waiver	91%	7%	2%	95
Weighted CO Average	97%	3%	1%	915
Weighted NCI-AD Average	97%	2%	1%	13700

Table 125. People who are paid to help them treat them with respect

Program	Yes, All Paid Support Workers, Always or Almost Always	Some or Sometimes	No, Never or Rarely	N
Elderly Blind & Disabled (EBD) waiver	95%	5%	0%	492
Community Mental Health Supports (CMHS) waiver	86%	12%	2%	58
Weighted CO Average	94%	5%	0%	558
Weighted NCI-AD Average	96%	3%	1%	10077

Table 126. Others ask before coming into their home/room (if living in a group setting)

Program	Yes, Always	Usually, but Not Always	Sometimes, Rarely, or Never	N
Elderly Blind & Disabled (EBD) waiver	90%	7%	3%	29
Community Mental Health Supports (CMHS) waiver	n/a	n/a	n/a	n/a
Weighted CO Average	90%	7%	3%	48
Weighted NCI-AD Average	68%	19%	13%	2409

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 127. Able to lock doors to room (if living in a group setting)

Program	Yes	No	N
Elderly Blind & Disabled (EBD) waiver	97%	3%	29
Community Mental Health Supports (CMHS) waiver	n/a	n/a	n/a
Weighted CO Average	97%	3%	48
Weighted NCI-AD Average	56%	44%	2351

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 128. Has enough privacy where lives (if living in a group setting)

Program	Yes, Always	Usually, but Not Always	Sometimes, Rarely, or Never	N
Elderly Blind & Disabled (EBD) waiver	90%	10%	0%	29
Community Mental Health Supports (CMHS) waiver	n/a	n/a	n/a	n/a
Weighted CO Average	90%	9%	1%	49
Weighted NCI-AD Average	79%	12%	9%	2411

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 129. Can have visitors at any time (if living in a group setting)

Program	Yes	No	N
Elderly Blind & Disabled (EBD) waiver	93%	7%	28
Community Mental Health Supports (CMHS) waiver	n/a	n/a	n/a
Weighted CO Average	92%	8%	46
Weighted NCI-AD Average	76%	24%	2308

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 130. Can get something to eat or grab a snack anytime they (if living in a group setting)

Program	Yes	No	N
Elderly Blind & Disabled (EBD) waiver	90%	10%	29
Community Mental Health Supports (CMHS) waiver	n/a	n/a	n/a
Weighted CO Average	91%	9%	49
Weighted NCI-AD Average	78%	22%	2347

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Person-Centered Planning (State Optional Module)

Items in this section come from an optional Person Centered Planning module. The following states implemented the Person Centered Planning Module: AL, AZ, CO, DE, IN, KS, KY, MN, MO, NC, ND, NH, NJ, OH, OK, TN, WA, and WI

Table 131. Involvement in making decisions about what is in the service plan

Program	Very or Fully Involved	Somewhat	Very Little	Not at All	N
Elderly Blind & Disabled (EBD) waiver	83%	14%	2%	1%	546
Community Mental Health Supports (CMHS) waiver	65%	31%	2%	3%	62
Weighted CO Average	83%	14%	2%	1%	619
Weighted NCI-AD Average	85%	13%	2%	1%	6396

Table 132. Remembers their last service planning meeting

Program	Yes	No	N
Elderly Blind & Disabled (EBD) waiver	76%	24%	727
Community Mental Health Supports (CMHS) waiver	75%	25%	89
Weighted CO Average	76%	24%	827
Weighted NCI-AD Average	66%	34%	9853

Table 133. Service planning meeting took place at a time that was good for them

Program	Yes	No	N
Elderly Blind & Disabled (EBD) waiver	99%	1%	551
Community Mental Health Supports (CMHS) waiver	94%	6%	65
Weighted CO Average	99%	1%	625
Weighted NCI-AD Average	99%	1%	6820

Table 134. Service planning meeting took place in a location that was good for them

Program	Yes	No	N
Elderly Blind & Disabled (EBD) waiver	100%	0%	551
Community Mental Health Supports (CMHS) waiver	99%	1%	67
Weighted CO Average	100%	0%	627
Weighted NCI-AD Average	100%	0%	6815

Table 135. Service planning meeting included the people they wanted to be there

Program	Yes	Some People	No	N
Elderly Blind & Disabled (EBD) waiver	96%	2%	2%	546
Community Mental Health Supports (CMHS) waiver	92%	2%	6%	66
Weighted CO Average	96%	2%	2%	621
Weighted NCI-AD Average	96%	2%	2%	6752

Table 136. People at the service planning meeting listened to needs and preferences

Program	Completely	Mostly	Somewhat	Very Little	Not at All	N
Elderly Blind & Disabled (EBD) waiver	70%	22%	7%	0%	0%	550
Community Mental Health Supports (CMHS) waiver	58%	26%	12%	3%	2%	66
Weighted CO Average	70%	22%	7%	1%	0%	625
Weighted NCI-AD Average	76%	18%	5%	1%	0%	6780

Table 137. Received a copy of the service plan after the service planning meeting

Program	Yes	No	N
Elderly Blind & Disabled (EBD) waiver	89%	11%	427
Community Mental Health Supports (CMHS) waiver	84%	16%	44
Weighted CO Average	89%	11%	478
Weighted NCI-AD Average	91%	9%	5268

Table 138. Current service plan reflects what was talked about at the service plan meeting

Program	Yes, Completely	Yes, In Part	No	N
Elderly Blind & Disabled (EBD) waiver	90%	9%	1%	449
Community Mental Health Supports (CMHS) waiver	83%	13%	4%	46
Weighted CO Average	89%	10%	1%	502
Weighted NCI-AD Average	91%	8%	1%	5249

Table 139. Choices and preferences are reflected in current service plan

Program	Yes, All/Completely	Yes, Some/In Part	No	N
Elderly Blind & Disabled (EBD) waiver	87%	11%	2%	520
Community Mental Health Supports (CMHS) waiver	75%	20%	5%	56
Weighted CO Average	86%	12%	2%	587
Weighted NCI-AD Average	88%	11%	2%	6089

Self-Direction (State Optional Module)

Data from one item, “Uses Self-directed supports option” (table 140 below) comes from the Background Information section and are reported for all participating states. All other items in this section come from an optional Self-Direction module. The following states implemented the Self Direction module: AL, CO, DE, KY, MN, MO, NC, NE, NH, NJ, NY, OH, OK, TN, and WI.

Table 140. Uses self-directed supports option*This information may only come from existing records.*

Program	Yes	No	N
Elderly Blind & Disabled (EBD) waiver	34%	66%	1099
Community Mental Health Supports (CMHS) waiver	9%	91%	134
Weighted CO Average	34%	66%	1258
Weighted NCI-AD Average	35%	65%	16690

Table 141. Makes decisions about services that are self directed*Proxy respondents were allowed for this question.*

Program	Decisions About What Services Are Received Are Made by a Case Manager or Another Professional Employed by the State	Family or Friend Makes Decision, Person Does Not Have Input	Person Has Input, and Family or Friend Helps	Person Mostly Makes Decisions	N
Elderly Blind & Disabled (EBD) waiver	5%	17%	34%	45%	339
Community Mental Health Supports (CMHS) waiver	n/a	n/a	n/a	n/a	n/a
Weighted CO Average	5%	17%	34%	45%	358
Weighted NCI-AD Average	2%	17%	33%	48%	2540

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 142. Has enough help deciding how to direct services, like making decisions about how and when services are received

Proxy respondents were allowed for this question.

Program	Yes	Sometimes	No	N
Elderly Blind & Disabled (EBD) waiver	93%	3%	3%	260
Community Mental Health Supports (CMHS) waiver	n/a	n/a	n/a	n/a
Weighted CO Average	94%	3%	3%	276
Weighted NCI-AD Average	91%	4%	6%	1936

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 143. Can make changes to the services and supports you self-direct if needed*Proxy respondents were allowed for this question.*

Program	Yes	In-Between	No	N
Elderly Blind & Disabled (EBD) waiver	94%	4%	2%	257
Community Mental Health Supports (CMHS) waiver	n/a	n/a	n/a	n/a
Weighted CO Average	94%	4%	2%	273
Weighted NCI-AD Average	93%	5%	2%	1909

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 144. Has the amount of control wanted with the services that are self-directed*Proxy respondents were allowed for this question.*

Program	Yes	In-Between	No	N
Elderly Blind & Disabled (EBD) waiver	91%	6%	3%	260
Community Mental Health Supports (CMHS) waiver	n/a	n/a	n/a	n/a
Weighted CO Average	91%	6%	3%	276
Weighted NCI-AD Average	88%	6%	6%	1908

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 145. Services and supports wanted to self direct are always available

Proxy respondents were allowed for this question.

Program	Yes	Sometimes	No	N
Elderly Blind & Disabled (EBD) waiver	83%	11%	6%	258
Community Mental Health Supports (CMHS) waiver	n/a	n/a	n/a	n/a
Weighted CO Average	83%	11%	6%	274
Weighted NCI-AD Average	77%	15%	8%	1885

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 146. Gets information about budget and services from the financial management service (FMS)

Proxy respondents were allowed for this question.

Program	Yes	Maybe, Not Sure	No	N
Elderly Blind & Disabled (EBD) waiver	57%	2%	42%	248
Community Mental Health Supports (CMHS) waiver	n/a	n/a	n/a	n/a
Weighted CO Average	58%	2%	40%	263
Weighted NCI-AD Average	35%	12%	53%	1755

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 147. Information received from the FMS is easy to understand*Proxy respondents were allowed for this question.*

Program	Yes, Easy to Understand on Own	Some Information is Easy to Understand or Understands With Help From Others	No, Not Easy to Understand and Does Not Get Help to Understand	N
Elderly Blind & Disabled (EBD) waiver	78%	19%	4%	139
Community Mental Health Supports (CMHS) waiver	n/a	n/a	n/a	n/a
Weighted CO Average	79%	18%	3%	152
Weighted NCI-AD Average	80%	18%	2%	923

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 148. Frequency of receiving information about budget and services from FMS*Proxy respondents were allowed for this question.*

Program	At Least Every Three Months	About Twice a Year	Once a Year or Less	N
Elderly Blind & Disabled (EBD) waiver	71%	14%	15%	129
Community Mental Health Supports (CMHS) waiver	n/a	n/a	n/a	n/a
Weighted CO Average	70%	13%	17%	141
Weighted NCI-AD Average	66%	18%	16%	871

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 149. Parts of self-direction need help with

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Help With Planning Out Service Needs and Setting up a Schedule for Staff	Help With Getting Staff Paid	Help Finding or Keeping the Staff You Want	Help Training Staff	Help Managing Benefits for Staff	Help Understanding Information You Get From the FMS	More Information About What Services and Supports You Can Get	Other	Does Not Need Help With Any of These Things
Elderly Blind & Disabled (EBD) waiver	6%	7%	10%	7%	5%	9%	32%	8%	53%
Community Mental Health Supports (CMHS) waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Weighted CO Average	5%	6%	11%	6%	4%	9%	32%	8%	53%
Weighted NCI-AD Average	4%	3%	4%	2%	2%	6%	29%	3%	61%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.