



*National Core Indicators- Aging and Disabilities (NCI-AD)
Adult Consumer Survey State Results*

Kansas

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Introduction

Established in 2015, National Core Indicators—Aging and Disabilities™ (NCI-AD™) is a voluntary effort by state aging and physical disability agencies to measure and track their performance using a standardized set of nationally validated measures. The effort is coordinated by ADvancing States and Human Services Research Institute (HSRI). Learn more about our history [here](#).

In 2024-25 a total of 24 states participated in NCI-AD. Not all participating states do all surveys every year.

Adult Consumer Survey

The NCI-AD Adult Consumer Survey (ACS), is a standardized survey conducted with a person receiving long term services and supports (LTSS) through state aging and physical disability systems. Surveys are conducted by trained surveyors through in-person, secure video meeting, or over-the-phone conversations with service participants. The main part of the survey contains subjective questions about how well services are supporting the person; these can only be answered by the person themselves. A subset of more objective questions may be answered by a proxy respondent if needed. In addition to the questions for service participants, the survey also collects background information on the person –demographic and service-related data – mainly from service agency records. The survey included two state-optional modules:

Person-Centered Planning Module (state-optional). This is a state-optional series of questions that ask about the person-centered planning process, including the person’s experience developing the service plan and the service planning meeting. The following states conducted the Person-Centered Planning Module: AL, AZ, CO, DE, IN, KS, KY, MN, MO, NC, ND, NH, NJ, OH, OK, TN, WA, and WI.

Self-direction Module (state-optional). Questions in this section are asked only of those who are using a self-directed supports option and assess experiences specific to self-direction. The following states conducted the Self-direction module: AL, CO, DE, KY, MO, NJ, NY, OH, OK, TN, WA, and WI.

Kansas Specific Sample

There is considerable variation in how states' long-term services and supports (LTSS) programs serving older adults and adults with physical disabilities are organized, funded, and administered. The NCI-AD program allows states to include programs funded through Medicaid, the Older Americans Act, Program of All-Inclusive Care for the Elderly (PACE), state-only funds, and/or other state- and federal-blended funds. The NCI-AD project team works closely with each participating NCI-AD state to advise and track which LTSS program populations and sub-populations are included in the state's sampling strategy, how that sample is designed and how many surveys are targeted for completion. See detailed information on state sample frames [here](#).

Figure 1. Statewide Sample

Total Sample Frame	Total surveys completed	Overall Margin of Error (MoE)
14090	1,206	2.8%

Figure 2. Classification of 2024-25 State programs

Program	Funding Source	Description of Program	Total Usable Surveys Collected	Total Population Eligible for NCI-AD	MoE (95%Confidence, 0.5 Distribution)	MoE (95%Confidence, 0.7 Distribution)
Healthy Blue-FE (Frail and Elderly) Waiver	Medicaid Waiver	Frail and Elderly (FE)	175	7,342	7.4%	6.8%
Healthy Blue-PD (Physical Disability) Waiver	Medicaid Waiver	Medicaid Waiver	205	5,787	6.8%	6.3%
Healthy Blue-BI (Brain Injury) Waiver	Medicaid Waiver	Brain Injury (BI)	29	961	18.2%	16.7%
Sunflower-FE (Frail and Elderly) Waiver	Medicaid Waiver	Frail and Elderly (FE)	164	7,342	7.7%	7%
Sunflower-PD (Physical Disability) Waiver	Medicaid Waiver	Medicaid Waiver	197	5,787	7%	6.4%

Program	Funding Source	Description of Program	Total Usable Surveys Collected	Total Population Eligible for NCI-AD	MoE (95%Confidence, 0.5 Distribution)	MoE (95%Confidence, 0.7 Distribution)
Sunflower-BI (Brain Injury) Waiver	Medicaid Waiver	Brain Injury (BI)	37	961	16.1%	14.8%
United-FE (Frail and Elderly) Waiver	Medicaid Waiver	Frail and Elderly (FE)	160	7,342	7.7%	7.1%
United-PD (Physical Disability) Waiver	Medicaid Waiver	Medicaid Waiver	197	5,787	7%	6.4%
United-BI (Brain Injury) Waiver	Medicaid Waiver	Brain Injury (BI)	42	961	15.1%	13.9%

What is included in this report?

This report presents Kansas 2024-25 ACS demographics and outcomes results. Data are shown for the overall statewide average, broken out by program sampled, and include the weighted NCI-AD Average.

Please note: Extreme caution should be used when interpreting results where the number of valid responses is small. Each program's valid number of responses (valid Ns) is shown in every table in this report. *To protect people's privacy we do not show the data when 20 or fewer people from a state or within a program responded to a question, however their data are included in the overall state average.*

Presentation of Data

Data may be viewed as tables representing the un-collapsed data outcomes. This may differ from the national report that represents the data in collapsed outcomes. For more information on recoding and collapsing, refer to Appendix B- How to Recode and Collapse Data.

All state and NCI-AD averages throughout this report are “weighted” to account for any non-proportional sampling of programs and to “rebalance” the states' sample sizes according to their populations of survey-eligible service recipients. See more details on weighting in the Data Analysis section of the national report.

Accessibility Statement

National Core Indicators strives to develop accessible resources to support equitable access to information about quality of services. Should you require other accommodations to make this report accessible for you, please reach out to us at nci@nationalcoreindicators.org.

Demographics

Table 1. Average age (reported for those under 90 years old)*This information may come from administrative records.*

Program	Age	N
Healthy Blue MCO	64.1	397
Sunflower MCO	63.8	386
United MCO	63.4	387
Weighted KS Average	65.8	1170
Weighted NCI-AD Average	62.2	19040

Table 2. Age category (including those 90 and older)*This information may come from administrative records.*

Program	18-44	45-64	65-89	90+	N
Healthy Blue MCO	6%	31%	59%	4%	409
Sunflower MCO	7%	29%	59%	4%	398
United MCO	8%	30%	59%	4%	399
Weighted KS Average	7%	30%	59%	4%	1206
Weighted NCI-AD Average	16%	29%	50%	5%	19963

Table 3. Gender

This information may come from administrative records.

Program	Male	Female	Other	Don't Know or Unclear	N
Healthy Blue MCO	31%	69%	0%	0%	409
Sunflower MCO	32%	68%	0%	0%	398
United MCO	26%	74%	0%	0%	399
Weighted KS Average	30%	70%	0%	0%	1206
Weighted NCI-AD Average	36%	64%	0%	0%	18737

Table 4. Race and ethnicity

This information may come from administrative records. Categories are not mutually exclusive; therefore, N is not shown.

Program	American Indian or Alaska Native	Asian	Black or African American	Pacific Islander	White	Hispanic or Latino	Other	Don't Know or Unclear
Healthy Blue MCO	5%	3%	17%	0%	73%	3%	1%	0%
Sunflower MCO	3%	0%	20%	0%	72%	5%	2%	0%
United MCO	3%	1%	22%	0%	68%	5%	2%	1%
Weighted KS Average	3%	1%	20%	0%	71%	4%	1%	1%
Weighted NCI-AD Average	2%	11%	24%	1%	44%	15%	4%	2%

Table 5. Marital status

This information may come from administrative records.

Program	Single, Never Married	Married or in Domestic Partnership	Separated or Divorced	Widowed	Don't Know or Unclear	N
Healthy Blue MCO	25%	11%	36%	23%	6%	409
Sunflower MCO	27%	12%	35%	19%	7%	398
United MCO	20%	9%	34%	19%	18%	399
Weighted KS Average	24%	10%	35%	20%	10%	1206
Weighted NCI-AD Average	24%	11%	15%	12%	37%	19315

Table 6. Preferred language

This information may come from administrative records.

Program	English	Spanish	Other	Don't Know or Unclear	N
Healthy Blue MCO	94%	1%	3%	2%	409
Sunflower MCO	89%	2%	2%	7%	398
United MCO	80%	1%	1%	17%	399
Weighted KS Average	88%	1%	2%	9%	1206
Weighted NCI-AD Average	78%	9%	12%	0%	19351

Table 7. Preferred means of communication*This information may come from administrative records.*

Program	Spoken	Gestures or Body Language	Sign Language or Finger Spelling	Communication Aid or Device	Other	Don't Know or Unclear	N
Healthy Blue MCO	94%	1%	0%	0%	0%	5%	407
Sunflower MCO	90%	1%	0%	0%	0%	9%	397
United MCO	77%	2%	0%	0%	0%	20%	397
Weighted KS Average	87%	1%	0%	0%	0%	11%	1201
Weighted NCI-AD Average	91%	2%	0%	0%	2%	5%	17186

Table 8. Residential designation

Categories created using zip codes and corresponding RUCA codes. This information may come from administrative records.

Program	Metropolitan	Micropolitan	Rural	Small Town	Don't Know or Unclear	N
Healthy Blue MCO	57%	24%	10%	10%	0%	407
Sunflower MCO	56%	25%	9%	10%	0%	397
United MCO	60%	22%	8%	9%	0%	397
Weighted KS Average	58%	24%	9%	10%	0%	1201
Weighted NCI-AD Average	85%	8%	3%	4%	0%	19586

Table 9. Median income (based on zip code)*This information may come from administrative records.*

Program	\$0 - \$9,999	\$10,000 - \$19,999	\$20,000 - \$29,999	\$30,000 - \$39,999	\$40,000 - \$49,999	\$50,000 - \$59,999	\$60,000 - \$69,999	\$70,000 - \$79,999	\$80,000 - \$89,999	\$90,000 - \$99,999	\$100,000 and Over	N
Healthy Blue MCO	0%	0%	0%	5%	25%	35%	17%	8%	5%	2%	3%	407
Sunflower MCO	0%	0%	0%	9%	32%	32%	14%	5%	6%	1%	1%	397
United MCO	1%	0%	0%	6%	32%	32%	12%	6%	6%	2%	2%	397
Weighted KS Average	0%	0%	0%	7%	29%	33%	14%	6%	6%	2%	2%	1201
Weighted NCI-AD Average	1%	0%	1%	7%	20%	24%	18%	10%	8%	5%	6%	19523

Table 10. Type of residence*This information may come from administrative records.*

Program	Own or Family House or Apartment	Senior Living Apartment or Complex	Group Home, Adult Family Home, Foster Home, Host Home	Assisted Living Facility, Residential Care Facility	Nursing Facility, Nursing Home	Homeless or Temporary Shelter	Other	Don't Know or Unclear	N
Healthy Blue MCO	83%	2%	0%	7%	1%	0%	1%	6%	406
Sunflower MCO	76%	3%	1%	11%	1%	1%	0%	8%	396
United MCO	64%	5%	1%	11%	0%	0%	0%	19%	396
Weighted KS Average	75%	3%	1%	9%	1%	0%	0%	11%	1198
Weighted NCI-AD Average	77%	4%	2%	6%	4%	0%	2%	4%	18504

Table 11. Who the person lives with

This information may come from administrative records. Categories are not mutually exclusive; therefore, N is not shown.

Program	No One – Lives Alone	Spouse or Partner	Other Family	Friend(s)	Live-in PCA	Other	Don't Know	Unclear/Refused/No response
Healthy Blue MCO	57%	10%	22%	1%	1%	4%	3%	4%
Sunflower MCO	56%	10%	20%	2%	1%	4%	2%	7%
United MCO	50%	9%	20%	1%	0%	3%	2%	18%
Weighted KS Average	54%	10%	21%	1%	1%	4%	2%	10%
Weighted NCI-AD Average	30%	14%	42%	2%	3%	9%	1%	6%

Table 12. Address changed in the past 6 months*This information may come from administrative records.*

Program	Yes	No	Don't Know or Unclear	N
Healthy Blue MCO	7%	87%	6%	407
Sunflower MCO	6%	87%	7%	395
United MCO	6%	75%	18%	395
Weighted KS Average	6%	83%	10%	1197
Weighted NCI-AD Average	5%	90%	5%	18332

Table 13. Where people moved from (if moved in the last 6 months)*This information may come from administrative records.*

Program	Own or Family House or Apartment	Senior Living Apartment or Complex	Group Home, Adult Family Home, Foster Home, Host Home	Assisted Living Facility, Residential Care Facility	Nursing Facility, Nursing Home	Homeless or Temporary Shelter	Other	Don't Know or Unclear	N
Healthy Blue MCO	69%	0%	0%	11%	8%	0%	5%	8%	27
Sunflower MCO	67%	0%	0%	4%	12%	4%	7%	7%	25
United MCO	74%	9%	0%	5%	0%	0%	0%	11%	21
Weighted KS Average	70%	3%	0%	7%	7%	1%	4%	9%	73
Weighted NCI-AD Average	60%	3%	2%	6%	8%	4%	14%	5%	1187

Table 14A. Diagnoses

This information may come from administrative records. Categories are not mutually exclusive; therefore, N is not shown.

Program	Physical Disability	Traumatic Brain Injury or Other Acquired Brain Injury	Intellectual or Other Developmental Disability	Alzheimer's Disease or Other Dementia	Heart Disease	Cancer
Healthy Blue MCO	81%	19%	4%	11%	37%	19%
Sunflower MCO	82%	19%	3%	10%	33%	19%
United MCO	86%	19%	3%	8%	30%	23%
Weighted KS Average	83%	19%	3%	10%	34%	20%
Weighted NCI-AD Average	52%	10%	12%	12%	29%	13%

Table 14B. Diagnoses (continued)

This information may come from administrative records. Categories are not mutually exclusive; therefore, N is not shown.

Program	Chronic Obstructive Pulmonary Disease (COPD)	Stroke	Diabetes	Hypertension (or High Blood Pressure)	Limited or No Vision - Legally Blind	Hearing Loss - Severe or Profound
Healthy Blue MCO	31%	26%	37%	60%	11%	7%
Sunflower MCO	31%	23%	33%	54%	10%	8%
United MCO	24%	29%	32%	50%	12%	9%
Weighted KS Average	29%	26%	34%	55%	11%	8%
Weighted NCI- AD Average	19%	18%	32%	60%	14%	11%

Table 15. Person has chronic psychiatric or mental health diagnosis*This information may come from administrative records.*

Program	Yes	No	Don't Know or Unclear	N
Healthy Blue MCO	15%	73%	12%	406
Sunflower MCO	28%	59%	13%	397
United MCO	19%	57%	25%	397
Weighted KS Average	21%	63%	16%	1200
Weighted NCI-AD Average	27%	64%	9%	18462

Table 16. Level of mobility

This information may come from administrative records. Categories are not mutually exclusive (except 'Don't Know or Unclear or Missing'); therefore, N is not shown.

Program	Non-Ambulatory	Moves Self With Wheelchair	Moves Self With Other Aids	Moves Self Without Aids	Don't Know or Unclear
Healthy Blue MCO	3%	24%	64%	33%	1%
Sunflower MCO	1%	24%	56%	27%	1%
United MCO	3%	16%	51%	21%	1%
Weighted KS Average	2%	21%	57%	27%	1%
Weighted NCI-AD Average	7%	18%	48%	36%	0%

Table 17. Has history of frequent falls (more than two falls in a six-month period)*This information may come from administrative records.*

Program	Yes	No	Don't Know or Unclear	N
Healthy Blue MCO	33%	63%	4%	407
Sunflower MCO	33%	60%	7%	397
United MCO	24%	57%	19%	396
Weighted KS Average	30%	60%	10%	1200
Weighted NCI-AD Average	25%	70%	5%	18568

Table 18. Receives Medicare

This information may come from administrative records.

Program	Yes	No	Don't Know or Unclear	N
Healthy Blue MCO	79%	16%	5%	405
Sunflower MCO	74%	17%	9%	395
United MCO **	59%	15%	26%	396
Weighted KS Average	71%	16%	13%	1196
Weighted NCI-AD Average	69%	24%	7%	19928

***Programs have more than 25% missing or don't know.*

Table 19. Length of time receiving LTSS services in current program*Information required to come from administrative records.*

Program	0 - 5 Months	6 Months – Less Than 1 Year	1 Year – Less Than 3 Years	3 or More Years	Don't Know or Unclear	N
Healthy Blue MCO	4%	13%	37%	44%	1%	409
Sunflower MCO	5%	12%	28%	53%	2%	398
United MCO	3%	13%	29%	52%	3%	399
Weighted KS Average	4%	13%	31%	50%	2%	1206
Weighted NCI-AD Average	3%	8%	14%	26%	49%	19441

Table 20. Person has legal guardian*Information required to come from administrative records.*

Program	Yes	No	Don't Know or Unclear	N
Healthy Blue MCO **	2%	19%	79%	407
Sunflower MCO **	3%	13%	83%	397
United MCO **	2%	15%	83%	396
Weighted KS Average **	3%	16%	82%	1200
Weighted NCI-AD Average	6%	41%	53%	19674

***State has more than 25% missing or don't know.*

Table 21. Amount of paid supports receives*Information required to come from administrative records.*

Program	24-hour Support or Supervision	Daily Support (for a Limited Number of Hours per Day, not Round-the- Clock)	Scheduled, Less Frequent than Daily Support	As-needed Visitation and Phone Contact	None of the Above	Don't Know or Unclear	N
Healthy Blue MCO	0%	0%	0%	0%	0%	100%	409
Sunflower MCO	0%	0%	0%	0%	0%	100%	398
United MCO	0%	0%	0%	0%	0%	100%	399
Weighted KS Average	0%	0%	0%	0%	0%	100%	1206
Weighted NCI-AD Average	12%	14%	8%	1%	2%	64%	16382

***State has more than 25% missing or don't know.*

Table 22. Person has remote supports*Information required to come from administrative records.*

Program	No, None	Yes, 24-Hour Remote Supports	Yes, Less than 24-Hour Remote Supports	Don't Know or Unclear	N
Healthy Blue MCO	1%	0%	0%	99%	407
Sunflower MCO	0%	1%	0%	99%	397
United MCO	0%	0%	0%	100%	397
Weighted KS Average	0%	0%	0%	99%	1201
Weighted NCI-AD Average	29%	5%	1%	65%	16310

***State has more than 25% missing or don't know.*

Outcome Tables

Community Participation

Table 23. Gets to do things outside of their home as much as they want to

Program	Yes	No	N
Healthy Blue MCO	79%	21%	307
Sunflower MCO	83%	17%	309
United MCO	76%	24%	299
Weighted KS Average	79%	21%	915
Weighted NCI-AD Average	68%	32%	14383

Table 24. Takes part in activities with others as much as they want to (in-person or virtually)

Program	Yes	Sometimes	No	N
Healthy Blue MCO	80%	4%	16%	309
Sunflower MCO	84%	5%	12%	311
United MCO	76%	8%	16%	299
Weighted KS Average	80%	6%	14%	919
Weighted NCI-AD Average	67%	9%	24%	14418

Table 25A. Reasons cannot always take part in activities with others as much as they want to (in-person or virtually)*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Cost or Money	Transportation	Accessibility or Lack of Equipment	Health Limitations	Not Enough Help, Staffing, or Personal Assistance	Feeling Unwelcome in the Community
Healthy Blue MCO	10%	48%	9%	46%	8%	0%
Sunflower MCO	5%	56%	3%	47%	2%	2%
United MCO	15%	43%	5%	61%	7%	1%
Weighted KS Average	11%	48%	6%	52%	6%	1%
Weighted NCI-AD Average	11%	31%	8%	54%	4%	1%

Table 25B. Reasons cannot always take part in activities with others as much as they want to (in-person or virtually; continued)*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Feeling Unsafe	No Community Activities Outside of Home Available	Lack of Information or Doesn't Know What Type of Community Activities are Available	Does Not Have Technology or Equipment	Other
Healthy Blue MCO	0%	0%	4%	0%	14%
Sunflower MCO	2%	0%	0%	3%	4%
United MCO	1%	2%	1%	3%	6%
Weighted KS Average	1%	1%	2%	2%	8%
Weighted NCI-AD Average	1%	3%	5%	5%	20%

Access to the Community

Table 26. Has transportation to do the things they want outside of home*Proxy respondents were allowed for this question.*

Program	Yes, Always	Sometimes	No, Seldom or Never	N
Healthy Blue MCO	82%	8%	10%	382
Sunflower MCO	77%	14%	8%	375
United MCO	77%	14%	9%	370
Weighted KS Average	79%	12%	9%	1127
Weighted NCI-AD Average	73%	14%	14%	18351

Table 27. Has transportation to get to medical appointments*Proxy respondents were allowed for this question.*

Program	Yes, Always	Sometimes	No, Seldom or Never	N
Healthy Blue MCO	94%	4%	2%	394
Sunflower MCO	92%	6%	2%	378
United MCO	94%	5%	1%	379
Weighted KS Average	93%	5%	2%	1151
Weighted NCI-AD Average	92%	5%	3%	18790

Everyday Living

Table 28. Needs at least some assistance with everyday activities (such as preparing meals, housework, shopping or taking their medications)*Proxy respondents were allowed for this question.*

Program	A Lot	Some	None	N
Healthy Blue MCO	65%	33%	2%	406
Sunflower MCO	62%	36%	3%	398
United MCO	59%	37%	3%	396
Weighted KS Average	62%	35%	3%	1200
Weighted NCI-AD Average	63%	29%	7%	19778

Table 29. Gets enough support for everyday activities (if needs at least some assistance)*Proxy respondents were allowed for this question.*

Program	Yes, Always	No, Not Always	N
Healthy Blue MCO	88%	12%	396
Sunflower MCO	87%	13%	385
United MCO	76%	24%	377
Weighted KS Average	84%	16%	1158
Weighted NCI-AD Average	85%	15%	18257

Table 30. Needs at least some assistance with self-care (such as bathing, dressing, going to the bathroom, eating, or moving around their home)*Proxy respondents were allowed for this question.*

Program	A Lot	Some	None	N
Healthy Blue MCO	38%	40%	23%	404
Sunflower MCO	30%	45%	24%	396
United MCO	36%	38%	26%	396
Weighted KS Average	35%	41%	24%	1196
Weighted NCI-AD Average	46%	31%	23%	19738

Table 31. Gets enough support for self-care (if needs at least some assistance)*Proxy respondents were allowed for this question.*

Program	Yes, Always	No, Not Always	N
Healthy Blue MCO	88%	12%	308
Sunflower MCO	88%	12%	302
United MCO	84%	16%	297
Weighted KS Average	87%	13%	907
Weighted NCI-AD Average	86%	14%	14532

Table 32. Has a paid job*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Healthy Blue MCO	4%	96%	404
Sunflower MCO	1%	99%	391
United MCO	3%	97%	387
Weighted KS Average	3%	97%	1182
Weighted NCI-AD Average	5%	95%	18751

Table 33. Wants a paid job (if they do not currently have one)

Program	Yes	Maybe, Not Sure	No	N
Healthy Blue MCO	3%	3%	95%	299
Sunflower MCO	5%	3%	92%	305
United MCO	5%	2%	94%	286
Weighted KS Average	4%	2%	94%	890
Weighted NCI-AD Average	12%	5%	83%	13346

Table 34. Someone talked with them about job options (if they do not currently have a job but want one)

Program	Yes	No	N
Healthy Blue MCO	n/a	n/a	n/a
Sunflower MCO	n/a	n/a	n/a
United MCO	n/a	n/a	n/a
Weighted KS Average	27%	73%	34
Weighted NCI-AD Average	32%	68%	1324

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 35. Volunteers*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Healthy Blue MCO	8%	92%	403
Sunflower MCO	6%	94%	389
United MCO	7%	93%	386
Weighted KS Average	7%	93%	1178
Weighted NCI-AD Average	8%	92%	18663

Table 36. Wants to volunteer (if they do not currently)

Program	Yes	Maybe, Not Sure	No	N
Healthy Blue MCO	2%	7%	91%	279
Sunflower MCO	3%	4%	93%	284
United MCO	4%	3%	92%	268
Weighted KS Average	3%	5%	92%	831
Weighted NCI-AD Average	10%	7%	83%	12251

Relationships

Table 37. Has friends or family they do not live with who are a part of their life

Program	Yes	No	N
Healthy Blue MCO	95%	5%	305
Sunflower MCO	95%	5%	313
United MCO	94%	6%	308
Weighted KS Average	94%	6%	926
Weighted NCI-AD Average	92%	8%	14987

Table 38. Able to see or talk to their friends and family when they want (if has friends or family they do not live with who are a part of their life)

Program	Yes, Always, or Chooses Not To	Most of the Time, Usually	No, Only Sometimes or Rarely, or Only Some Family and/or Friends	N
Healthy Blue MCO	90%	9%	1%	288
Sunflower MCO	87%	9%	4%	296
United MCO	82%	12%	7%	288
Weighted KS Average	86%	10%	4%	872
Weighted NCI-AD Average	86%	9%	5%	13693

Table 39. Reasons not always able to see or talk to their friends and family*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Availability of Transportation	Physical Accessibility	Staffing or Personal Assistance Unavailable	Health Limitations	Someone Prevents From or Rules Against	No or Limited Access to a Phone	No or Limited Access to the Internet	Other
Healthy Blue MCO	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Sunflower MCO	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
United MCO	20%	4%	0%	20%	4%	4%	0%	60%
Weighted KS Average	26%	5%	0%	18%	3%	3%	0%	55%
Weighted NCI-AD Average	24%	6%	2%	21%	2%	5%	1%	62%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Service Coordination

Table 40A. How first found out about services they can get

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Friend	Family	Aging and Disability Resource Center; Area Agency on Aging; Center for Independent Living	State or County Agency	Case Manager or Care Coordinator
Healthy Blue MCO	11%	16%	21%	17%	17%
Sunflower MCO	9%	14%	19%	15%	27%
United MCO	10%	15%	23%	20%	21%
Weighted KS Average	10%	15%	21%	17%	22%
Weighted NCI-AD Average	14%	20%	5%	10%	13%

Table 40B. How first found out about services they can get (continued)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Doctor, Hospital, Clinic	Other Provider or Provider Agency	Media, Newspaper, TV, Radio, Billboard, Brochure, Flyer, Advertisement	Internet or Website	Other
Healthy Blue MCO	19%	2%	3%	2%	12%
Sunflower MCO	19%	4%	0%	2%	1%
United MCO	24%	4%	0%	1%	2%
Weighted KS Average	20%	3%	1%	2%	5%
Weighted NCI-AD Average	29%	9%	2%	2%	12%

Table 41. Can contact their case manager or care coordinator when they need to*Proxy respondents were allowed for this question.*

Program	Yes, Always	Most of the Time, Usually	No	N
Healthy Blue MCO	83%	11%	6%	332
Sunflower MCO	84%	11%	5%	358
United MCO	82%	12%	6%	325
Weighted KS Average	83%	11%	6%	1015
Weighted NCI-AD Average	82%	11%	7%	15024

Table 42. Who helps person most often (if anyone helps on a regular basis)*Proxy respondents were allowed for this question.*

Program	Paid Support Worker Who is Not a Friend or Relative	Paid Family Member or Spouse or Partner	Paid Friend	Unpaid Family Member or Spouse or Partner	Unpaid Friend or Volunteer	Other	N
Healthy Blue MCO	49%	35%	7%	8%	1%	0%	367
Sunflower MCO	51%	32%	6%	8%	3%	0%	356
United MCO	55%	27%	5%	10%	3%	0%	348
Weighted KS Average	51%	31%	6%	9%	2%	0%	1071
Weighted NCI- AD Average	44%	37%	3%	14%	2%	1%	17988

Table 43. Additional people who help person on a regular basis

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Paid Support Worker Who is Not a Friend or Relative	Paid Family Member or Spouse or Partner	Paid Friend	Unpaid Family Member or Spouse or Partner	Unpaid Friend or Volunteer	Other	No One Else Provides Additional Support
Healthy Blue MCO	31%	14%	3%	41%	10%	2%	19%
Sunflower MCO	22%	7%	1%	36%	11%	1%	25%
United MCO	25%	4%	2%	40%	12%	0%	27%
Weighted KS Average	26%	8%	2%	39%	11%	1%	24%
Weighted NCI-AD Average	17%	8%	1%	46%	8%	1%	27%

Table 44. People who are paid to help them come and leave when they are supposed to*Proxy respondents were allowed for this question.*

Program	Yes, All Paid Support Workers, Always or Almost always	Some, or Usually	No, Never or Rarely	N
Healthy Blue MCO	94%	3%	3%	249
Sunflower MCO	92%	5%	3%	253
United MCO	91%	6%	3%	227
Weighted KS Average	92%	5%	3%	729
Weighted NCI-AD Average	93%	5%	1%	11106

Table 45. Has a backup plan if the people who are paid to help them do not show up*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Healthy Blue MCO	79%	21%	249
Sunflower MCO	79%	21%	264
United MCO	73%	27%	235
Weighted KS Average	77%	23%	748
Weighted NCI-AD Average	73%	27%	10887

Table 46. Has an emergency plan in place in case of widescale emergency*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Healthy Blue MCO	93%	7%	395
Sunflower MCO	90%	10%	388
United MCO	89%	11%	385
Weighted KS Average	91%	9%	1168
Weighted NCI-AD Average	79%	21%	18499

Table 47. Knows whom to contact if they have a complaint about their services

Program	Yes	Maybe, Not Sure	No	N
Healthy Blue MCO	84%	5%	11%	299
Sunflower MCO	84%	3%	12%	296
United MCO	77%	6%	17%	277
Weighted KS Average	82%	5%	13%	872
Weighted NCI-AD Average	78%	6%	16%	13459

Table 48. Knows whom to contact if they want to make changes to services

Program	Yes	Maybe, Not Sure	No	N
Healthy Blue MCO	90%	3%	7%	296
Sunflower MCO	93%	4%	2%	289
United MCO	88%	6%	6%	274
Weighted KS Average	91%	5%	5%	859
Weighted NCI-AD Average	84%	6%	10%	13324

Table 49. Services meet all current needs and goals*Proxy respondents were allowed for this question.*

Program	Yes, Completely, All Needs and Goals	Some Needs and Goals	No, Not at All, Needs and Goals Are Not Met	N
Healthy Blue MCO	82%	12%	6%	373
Sunflower MCO	80%	16%	5%	372
United MCO	77%	14%	9%	352
Weighted KS Average	79%	14%	7%	1097
Weighted NCI-AD Average	72%	23%	5%	17444

Table 50A. Additional services and supports needed (if all current needs and goals are not being met)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Skilled Nursing Facility, Nursing Home Services	Personal Care Assistance, Personal Care Services	Homemaker or Chore Services	Companion Services	Healthcare Home Services, Home Health	Home Delivered Meals
Healthy Blue MCO	0%	38%	44%	1%	1%	7%
Sunflower MCO	8%	44%	46%	8%	7%	9%
United MCO	3%	48%	44%	8%	4%	9%
Weighted KS Average	4%	44%	44%	6%	4%	8%
Weighted NCI-AD Average	5%	29%	28%	12%	15%	19%

Table 50B. Additional services and supports needed (if all current needs and goals are not being met; continued)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Adult Day Services	Transportation	Respite or Family Caregiver Support	Health Care	Mental Health Care	Dental Care
Healthy Blue MCO	0%	16%	3%	12%	6%	18%
Sunflower MCO	1%	23%	5%	10%	7%	10%
United MCO	0%	19%	1%	14%	4%	5%
Weighted KS Average	0%	20%	3%	12%	6%	11%
Weighted NCI-AD Average	8%	28%	9%	5%	8%	17%

Table 50C. Additional services and supports needed (if all current needs and goals are not being met; continued)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Housing Assistance	Heating or Cooling Assistance	Hospice	Funeral Planning	Other
Healthy Blue MCO	8%	2%	0%	0%	30%
Sunflower MCO	13%	6%	0%	0%	21%
United MCO	18%	2%	0%	2%	30%
Weighted KS Average	13%	3%	0%	1%	27%
Weighted NCI-AD Average	19%	11%	0%	4%	28%

Table 51. Case manager talked to them about services that might help meet their current needs and goals (if all current needs and goals are not being met and has a case manager)

Proxy respondents were allowed for this question.

Program	Yes	No	N
Healthy Blue MCO	62%	38%	52
Sunflower MCO	74%	26%	67
United MCO	61%	39%	72
Weighted KS Average	65%	35%	191
Weighted NCI-AD Average	55%	45%	3330

Table 52. Service providers work together to provide support*Proxy respondents were allowed for this question.*

Program	Yes, All Service Providers	Sometimes, or Some Service Providers	No	N
Healthy Blue MCO	86%	9%	5%	298
Sunflower MCO	86%	9%	4%	321
United MCO	88%	5%	7%	306
Weighted KS Average	87%	8%	6%	925
Weighted NCI-AD Average	82%	7%	10%	13742

Care Coordination

Table 53. Knows how to manage chronic conditions (if has at least one)

Program	Yes	In-Between, or Some Conditions	No	N
Healthy Blue MCO	89%	8%	4%	296
Sunflower MCO	94%	4%	2%	290
United MCO	88%	9%	3%	275
Weighted KS Average	90%	7%	3%	861
Weighted NCI-AD Average	84%	10%	6%	13359

Table 54. Stayed overnight in a hospital or rehab/nursing facility in the past 12 months and was discharged to go home*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Healthy Blue MCO	31%	69%	386
Sunflower MCO	33%	67%	385
United MCO	25%	75%	375
Weighted KS Average	29%	71%	1146
Weighted NCI-AD Average	26%	74%	18590

Table 55. Felt comfortable and supported enough to go home after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

Program	Yes	In-Between	No	N
Healthy Blue MCO	91%	2%	7%	81
Sunflower MCO	90%	5%	5%	100
United MCO	83%	9%	8%	81
Weighted KS Average	88%	5%	6%	262
Weighted NCI-AD Average	88%	6%	6%	4148

Table 56. Someone followed-up to make sure they had needed services and supports after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

Proxy respondents were allowed for this question.

Program	Yes	No	N
Healthy Blue MCO	85%	15%	112
Sunflower MCO	83%	17%	120
United MCO	80%	20%	92
Weighted KS Average	83%	17%	324
Weighted NCI-AD Average	85%	15%	5206

Choice and Control

Table 57. Feels in control of their life

Program	Yes, Almost Always, Always	In-Between, Sometimes	No, Rarely, Never	N
Healthy Blue MCO	75%	19%	6%	300
Sunflower MCO	76%	19%	4%	298
United MCO	67%	26%	7%	287
Weighted KS Average	73%	21%	6%	885
Weighted NCI-AD Average	75%	17%	7%	13881

Table 58. Able to furnish and decorate their room however they want to (if living in a group setting)

Program	In All Ways	In Most Ways	Only in Some Ways, or Not at All	N
Healthy Blue MCO	n/a	n/a	n/a	n/a
Sunflower MCO	n/a	n/a	n/a	n/a
United MCO	83%	8%	9%	23
Weighted KS Average	77%	10%	13%	55
Weighted NCI-AD Average	67%	22%	12%	2342

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 59. Able to choose their roommate (if living in a group setting and has a roommate)

Program	Yes	No	N
Healthy Blue MCO	n/a	n/a	n/a
Sunflower MCO	n/a	n/a	n/a
United MCO	n/a	n/a	n/a
Weighted KS Average	n/a	n/a	n/a
Weighted NCI-AD Average	27%	73%	946

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 60. Can get up and go to bed when they want to

Program	Yes, Always, or Almost Always	Some Days, Sometimes	No, Never	N
Healthy Blue MCO	90%	7%	2%	311
Sunflower MCO	95%	4%	2%	308
United MCO	90%	6%	3%	298
Weighted KS Average	92%	6%	2%	917
Weighted NCI-AD Average	91%	5%	3%	14369

Table 61. Can eat their meals when they want to

Program	Yes, Always, or Almost Always	Some Days, Sometimes	No, Never	N
Healthy Blue MCO	95%	2%	3%	313
Sunflower MCO	91%	4%	5%	307
United MCO	94%	4%	2%	298
Weighted KS Average	93%	3%	3%	918
Weighted NCI-AD Average	91%	4%	5%	14359

Table 62. Can choose or change their services*Proxy respondents were allowed for this question.*

Program	Yes, All Services	Sometimes, or Some Services	No	N
Healthy Blue MCO	89%	5%	6%	331
Sunflower MCO	92%	4%	4%	337
United MCO	84%	9%	7%	329
Weighted KS Average	88%	6%	6%	997
Weighted NCI-AD Average	81%	8%	12%	15732

Table 63. Can choose or change when and how often they receive services*Proxy respondents were allowed for this question.*

Program	Yes, All Services	Sometimes, or Some Services	No	N
Healthy Blue MCO	83%	8%	9%	325
Sunflower MCO	90%	4%	6%	331
United MCO	75%	12%	12%	326
Weighted KS Average	83%	8%	9%	982
Weighted NCI-AD Average	73%	11%	16%	15630

Table 64. Can choose or change the people who provide paid supports if wants*Proxy respondents were allowed for this question.*

Program	Yes, All Services	Sometimes, or Some Services	No	N
Healthy Blue MCO	93%	1%	5%	271
Sunflower MCO	95%	0%	4%	269
United MCO	88%	6%	7%	239
Weighted KS Average	92%	2%	5%	779
Weighted NCI-AD Average	84%	4%	12%	11637

Satisfaction

Table 65. Services and supports help them live the life they want

Program	Yes	No	N
Healthy Blue MCO	83%	17%	284
Sunflower MCO	90%	10%	287
United MCO	83%	17%	263
Weighted KS Average	85%	15%	834
Weighted NCI-AD Average	89%	11%	12820

Table 66. Case manager or care coordinator changes more often than they would like

Program	Yes	No	N
Healthy Blue MCO	17%	83%	256
Sunflower MCO	16%	84%	287
United MCO	21%	79%	249
Weighted KS Average	18%	82%	792
Weighted NCI-AD Average	29%	71%	11189

Table 67. People who are paid to help them change too often

Program	Yes, All Paid Support Workers, Always or Almost Always	Some or Sometimes	No, Never or Rarely	N
Healthy Blue MCO	8%	6%	86%	213
Sunflower MCO	6%	5%	90%	207
United MCO	10%	4%	85%	186
Weighted KS Average	8%	5%	87%	606
Weighted NCI-AD Average	12%	9%	78%	9216

Table 68. Likes where they live

Program	Yes	In Between, Most of the Time	No	N
Healthy Blue MCO	90%	6%	5%	306
Sunflower MCO	83%	8%	9%	311
United MCO	78%	10%	12%	305
Weighted KS Average	84%	8%	8%	922
Weighted NCI-AD Average	82%	9%	9%	14962

Table 69A. Reasons does not like where they live (if does not always like where they live)*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Accessibility of House or Building	Feels Unsafe in or Dislikes Neighborhood	Feels Unsafe in Residence	Residence or Building Needs Repair or Upkeep	Doesn't Feel Like Home
Healthy Blue MCO	5%	15%	3%	13%	29%
Sunflower MCO	10%	16%	5%	15%	11%
United MCO	3%	18%	6%	20%	21%
Weighted KS Average	6%	17%	5%	17%	20%
Weighted NCI- AD Average	7%	15%	6%	13%	10%

Table 69B. Reasons does not like where they live (if does not always like where they live) (continued)*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Layout or Size of Residence or Building	Problems With Neighbors or Housemates/Other Residents	Problems With Staff	Insufficient Amount or Type of Staff	Wants More Independence or Control
Healthy Blue MCO	8%	15%	11%	0%	16%
Sunflower MCO	5%	0%	0%	0%	0%
United MCO	9%	11%	3%	0%	9%
Weighted KS Average	8%	8%	4%	0%	7%
Weighted NCI- AD Average	10%	10%	4%	2%	8%

Table 69C. Reasons does not like where they live (if does not always like where they live) (continued)*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Wants More Privacy	Wants to be Closer to Family or Friends	Feels Isolated from Community or Feels Lonely	Affordability or Cost of Housing	Other
Healthy Blue MCO	7%	3%	5%	3%	6%
Sunflower MCO	0%	0%	2%	7%	41%
United MCO	10%	3%	4%	5%	14%
Weighted KS Average	6%	2%	3%	5%	21%
Weighted NCI-AD Average	11%	6%	5%	5%	38%

Table 70. Wants to live somewhere else

Program	Yes	Maybe	No	N
Healthy Blue MCO	10%	6%	84%	298
Sunflower MCO	19%	11%	69%	309
United MCO	25%	11%	63%	301
Weighted KS Average	18%	10%	72%	908
Weighted NCI-AD Average	28%	8%	65%	14658

Table 71. Where person would prefer to live (if wants to live somewhere else)*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Different Kind of Home	Live Independently	With or Closer to Family	In a Different Neighborhood	A Different Type of Geography or Climate	Other
Healthy Blue MCO	59%	6%	8%	22%	10%	4%
Sunflower MCO	53%	7%	4%	18%	12%	7%
United MCO	45%	9%	8%	17%	23%	10%
Weighted KS Average	51%	8%	7%	19%	16%	8%
Weighted NCI-AD Average	34%	15%	11%	23%	22%	21%

Table 72. People who are paid to help them do things the way they want them done

Program	Yes, All Paid Support Workers, Always or Almost Always	Some or Sometimes	No, Never or Rarely	N
Healthy Blue MCO	94%	5%	2%	230
Sunflower MCO	88%	9%	3%	215
United MCO	93%	5%	3%	197
Weighted KS Average	92%	6%	2%	642
Weighted NCI-AD Average	90%	9%	1%	10038

Table 73. Usually likes how they spend their time during the day

Program	Yes, Always, or Almost Always	Sometimes	No, Never or Rarely	N
Healthy Blue MCO	69%	23%	8%	311
Sunflower MCO	69%	21%	10%	306
United MCO	66%	24%	10%	297
Weighted KS Average	68%	23%	9%	914
Weighted NCI-AD Average	65%	27%	8%	14250

Technology

Table 74. Has access to the internet*Proxy respondents were allowed for this question.*

Program	Yes	Sometimes	No	N
Healthy Blue MCO	82%	0%	17%	400
Sunflower MCO	80%	0%	19%	393
United MCO	82%	1%	18%	387
Weighted KS Average	81%	0%	18%	1180
Weighted NCI-AD Average	74%	1%	25%	19012

Table 75. How often they use the internet (if has access to the internet)*Proxy respondents were allowed for this question.*

Program	Daily	Several Times a Week	Several Times a Month	Several Times a Year	Don't Use It at All	N
Healthy Blue MCO	66%	9%	5%	2%	19%	332
Sunflower MCO	74%	7%	5%	1%	13%	321
United MCO	71%	11%	2%	1%	15%	320
Weighted KS Average	70%	9%	4%	1%	16%	973
Weighted NCI-AD Average	67%	12%	3%	1%	17%	14606

Table 76. Internet always works at home*Proxy respondents were allowed for this question.*

Program	Always Works	Sometimes Works	Rarely or Never Works	N
Healthy Blue MCO	95%	5%	0%	301
Sunflower MCO	95%	4%	1%	293
United MCO	94%	4%	2%	293
Weighted KS Average	95%	4%	1%	887
Weighted NCI-AD Average	89%	10%	0%	13300

Table 77. Has talked to health professionals using video conference/telehealth*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Healthy Blue MCO	34%	66%	381
Sunflower MCO	38%	62%	382
United MCO	48%	52%	375
Weighted KS Average	40%	60%	1138
Weighted NCI-AD Average	45%	55%	18542

Table 78. Liked talking to health care providers using telehealth

Program	Yes	Sometimes, or In-Between	No	N
Healthy Blue MCO	56%	24%	19%	112
Sunflower MCO	49%	30%	21%	131
United MCO	56%	18%	26%	149
Weighted KS Average	54%	24%	22%	392
Weighted NCI-AD Average	60%	22%	17%	6251

Access to Needed Equipment

Table 79. Need for grab bars in the bathroom or elsewhere in their home*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Healthy Blue MCO	9%	2%	71%	18%	402
Sunflower MCO	11%	4%	73%	13%	390
United MCO	9%	7%	67%	17%	385
Weighted KS Average	10%	4%	71%	16%	1177
Weighted NCI-AD Average	11%	5%	60%	24%	19422

Table 80. Need for other bathroom modifications*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Healthy Blue MCO	10%	2%	38%	50%	395
Sunflower MCO	8%	3%	35%	54%	381
United MCO	8%	3%	40%	48%	375
Weighted KS Average	9%	3%	38%	51%	1151
Weighted NCI-AD Average	10%	2%	24%	64%	18731

Table 81. Need for a shower chair*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Healthy Blue MCO	5%	4%	73%	19%	401
Sunflower MCO	7%	2%	74%	17%	389
United MCO	4%	5%	80%	12%	386
Weighted KS Average	5%	3%	75%	16%	1176
Weighted NCI-AD Average	7%	5%	63%	24%	19368

Table 82. Need for a specialized bed*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Healthy Blue MCO	8%	1%	25%	67%	402
Sunflower MCO	9%	4%	22%	64%	392
United MCO	7%	4%	24%	66%	387
Weighted KS Average	8%	3%	24%	65%	1181
Weighted NCI-AD Average	8%	3%	21%	68%	19315

Table 83. Need for a ramp (either inside or outside of their residence)*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Healthy Blue MCO	7%	1%	31%	60%	403
Sunflower MCO	4%	4%	29%	64%	390
United MCO	5%	3%	34%	58%	387
Weighted KS Average	5%	3%	31%	61%	1180
Weighted NCI-AD Average	6%	2%	24%	67%	19287

Table 84. Need for other home modifications*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Healthy Blue MCO	6%	1%	15%	78%	296
Sunflower MCO	2%	2%	14%	82%	351
United MCO	4%	2%	8%	85%	314
Weighted KS Average	4%	2%	13%	82%	961
Weighted NCI-AD Average	5%	2%	7%	87%	12474

Table 85. Need for a wheelchair*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Healthy Blue MCO	1%	4%	32%	62%	400
Sunflower MCO	3%	3%	35%	60%	391
United MCO	3%	2%	35%	60%	385
Weighted KS Average	2%	3%	34%	61%	1176
Weighted NCI-AD Average	5%	6%	28%	61%	19324

Table 86. Need for a scooter*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Healthy Blue MCO	5%	1%	5%	89%	399
Sunflower MCO	4%	3%	4%	88%	390
United MCO	5%	1%	6%	87%	383
Weighted KS Average	5%	2%	5%	88%	1172
Weighted NCI-AD Average	8%	1%	5%	86%	19116

Table 87. Need for a walker*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Healthy Blue MCO	2%	2%	57%	39%	400
Sunflower MCO	1%	4%	57%	38%	392
United MCO	1%	3%	57%	39%	382
Weighted KS Average	2%	3%	57%	39%	1174
Weighted NCI-AD Average	3%	6%	45%	47%	19256

Table 88. Need for hearing aids*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Healthy Blue MCO	4%	2%	11%	83%	401
Sunflower MCO	3%	2%	8%	86%	390
United MCO	4%	2%	14%	79%	382
Weighted KS Average	4%	2%	11%	83%	1173
Weighted NCI-AD Average	7%	3%	10%	81%	19100

Table 89. Need for glasses*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Healthy Blue MCO	2%	5%	72%	21%	401
Sunflower MCO	2%	7%	72%	19%	390
United MCO	1%	10%	74%	15%	381
Weighted KS Average	2%	7%	73%	18%	1172
Weighted NCI-AD Average	5%	15%	58%	23%	19172

Table 90. Need for personal emergency response system (PERS)*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Healthy Blue MCO	6%	2%	64%	27%	399
Sunflower MCO	4%	3%	66%	26%	390
United MCO	3%	4%	68%	25%	380
Weighted KS Average	4%	3%	66%	26%	1169
Weighted NCI-AD Average	12%	2%	31%	55%	18978

Table 91. Need for an oxygen machine*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Healthy Blue MCO	1%	0%	20%	79%	400
Sunflower MCO	1%	0%	19%	79%	389
United MCO	1%	1%	21%	78%	380
Weighted KS Average	1%	0%	20%	79%	1169
Weighted NCI-AD Average	2%	1%	11%	86%	19042

Table 92. Need for other assistive technology equipment*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Healthy Blue MCO	0%	0%	7%	93%	300
Sunflower MCO	0%	1%	5%	94%	365
United MCO	1%	1%	3%	96%	314
Weighted KS Average	0%	1%	5%	94%	979
Weighted NCI-AD Average	2%	1%	16%	81%	12832

Table 93. Need for other equipment*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Healthy Blue MCO	4%	2%	25%	70%	304
Sunflower MCO	2%	1%	14%	83%	359
United MCO	2%	1%	14%	83%	311
Weighted KS Average	3%	1%	17%	79%	974
Weighted NCI-AD Average	8%	2%	20%	70%	12547

Medications

Table 94. Knows what prescription medications are for (if taking prescription medication)

Program	Yes	In-Between, or Some Medications	No	N
Healthy Blue MCO	88%	7%	5%	297
Sunflower MCO	92%	5%	3%	296
United MCO	90%	6%	4%	285
Weighted KS Average	90%	6%	4%	878
Weighted NCI-AD Average	88%	7%	5%	13779

Table 95. Takes medication to help feel less sad or depressed*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Healthy Blue MCO	46%	54%	377
Sunflower MCO	46%	54%	375
United MCO	42%	58%	368
Weighted KS Average	45%	55%	1120
Weighted NCI-AD Average	38%	62%	18103

Health care

Table 96. Has access to mental health services if they want them

Program	Yes	Sometimes	No	N
Healthy Blue MCO	94%	1%	5%	286
Sunflower MCO	96%	0%	4%	293
United MCO	97%	0%	3%	271
Weighted KS Average	95%	0%	4%	850
Weighted NCI-AD Average	89%	1%	9%	13077

Table 97. Can get an appointment to see or talk to their primary care doctor when they need to*Proxy respondents were allowed for this question.*

Program	Yes, Always	Usually	No, Only Sometimes or Rarely	N
Healthy Blue MCO	92%	7%	1%	391
Sunflower MCO	90%	8%	2%	378
United MCO	89%	11%	0%	380
Weighted KS Average	90%	8%	1%	1149
Weighted NCI-AD Average	84%	10%	6%	18551

Table 98. Went to the emergency room for any reason in the past 12 months*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Healthy Blue MCO	45%	55%	386
Sunflower MCO	44%	56%	379
United MCO	39%	61%	378
Weighted KS Average	43%	57%	1143
Weighted NCI-AD Average	42%	58%	18674

Table 99. Has gone to the emergency room in the past 12 months due to falling or losing balance

Proxy respondents were allowed for this question.

Program	Yes	No	N
Healthy Blue MCO	20%	80%	173
Sunflower MCO	28%	72%	169
United MCO	24%	76%	147
Weighted KS Average	24%	76%	489
Weighted NCI-AD Average	27%	73%	8152

Table 100. Has gone to the emergency room in the past 12 months due to tooth or mouth pain*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Healthy Blue MCO	0%	100%	172
Sunflower MCO	3%	97%	162
United MCO	2%	98%	146
Weighted KS Average	2%	98%	480
Weighted NCI-AD Average	3%	97%	8127

Table 101. Has gone to the emergency room in the past 12 months due to not being able to see their primary care physician*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Healthy Blue MCO	0%	100%	171
Sunflower MCO	6%	94%	162
United MCO	5%	95%	146
Weighted KS Average	4%	96%	479
Weighted NCI-AD Average	10%	90%	8067

Table 102. Had a physical exam or wellness visit in the past 12 months*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Healthy Blue MCO	88%	12%	382
Sunflower MCO	87%	13%	374
United MCO	89%	11%	369
Weighted KS Average	88%	12%	1125
Weighted NCI-AD Average	87%	13%	18456

Table 103. Had a hearing exam*Proxy respondents were allowed for this question.*

Program	Past Year	1-2 Years Ago	3-4 Years Ago	5 Years Ago or More	Has Not Had One	N
Healthy Blue MCO	18%	11%	8%	20%	43%	292
Sunflower MCO	12%	11%	7%	23%	47%	312
United MCO	14%	12%	9%	27%	39%	303
Weighted KS Average	15%	11%	8%	23%	43%	907
Weighted NCI-AD Average	24%	16%	9%	23%	28%	14254

Table 104. Had a vision exam in the past 12 months*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Healthy Blue MCO	68%	32%	375
Sunflower MCO	62%	38%	378
United MCO	65%	35%	359
Weighted KS Average	65%	35%	1112
Weighted NCI-AD Average	65%	35%	18299

Table 105. Had a dental visit in the past 12 months*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Healthy Blue MCO	41%	59%	372
Sunflower MCO	36%	64%	378
United MCO	48%	52%	361
Weighted KS Average	41%	59%	1111
Weighted NCI-AD Average	54%	46%	17937

Table 106. Had a flu shot in the past 12 months*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Healthy Blue MCO	69%	31%	374
Sunflower MCO	69%	31%	374
United MCO	65%	35%	367
Weighted KS Average	68%	32%	1115
Weighted NCI-AD Average	64%	36%	18161

Table 107. Received the COVID-19 Vaccine*Proxy respondents were allowed for this question.*

Program	Fully Vaccinated and Received at Least One Booster	Fully Vaccinated, but Not Received a Booster	Partially Vaccinated	Not Vaccinated at All	N
Healthy Blue MCO	68%	5%	3%	24%	378
Sunflower MCO	61%	10%	4%	26%	372
United MCO	62%	8%	5%	26%	363
Weighted KS Average	63%	8%	4%	25%	1113
Weighted NCI-AD Average	60%	14%	7%	19%	18121

Table 108. Has access to healthy foods when they want them*Proxy respondents were allowed for this question.*

Program	Yes, Often	Sometimes	No	N
Healthy Blue MCO	85%	12%	3%	395
Sunflower MCO	87%	9%	4%	386
United MCO	86%	9%	4%	383
Weighted KS Average	86%	10%	4%	1164
Weighted NCI-AD Average	89%	7%	4%	18890

Table 109. Overall health*Proxy respondents were allowed for this question.*

Program	Excellent	Very Good	Good	Fair	Poor	N
Healthy Blue MCO	1%	9%	31%	42%	16%	396
Sunflower MCO	2%	7%	31%	41%	19%	386
United MCO	2%	6%	31%	39%	22%	384
Weighted KS Average	2%	7%	31%	41%	19%	1166
Weighted NCI-AD Average	4%	10%	32%	37%	17%	18947

Table 110. Overall health compared to 12 months ago*Proxy respondents were allowed for this question.*

Program	Much Better	Somewhat Better	About the Same	Somewhat Worse	Much Worse	N
Healthy Blue MCO	7%	14%	46%	27%	6%	395
Sunflower MCO	9%	14%	42%	27%	8%	387
United MCO	5%	14%	43%	29%	9%	384
Weighted KS Average	7%	14%	44%	28%	8%	1166
Weighted NCI-AD Average	7%	14%	47%	26%	6%	18885

Table 111. In the past 12 months, forgets things more often than before*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Healthy Blue MCO	41%	59%	371
Sunflower MCO	34%	66%	378
United MCO	36%	64%	371
Weighted KS Average	37%	63%	1120
Weighted NCI-AD Average	49%	51%	18293

Table 112. Has discussed forgetting things with a doctor or a nurse (if they have been forgetting things more often in the past 12 months)*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Healthy Blue MCO	72%	28%	152
Sunflower MCO	66%	34%	121
United MCO	67%	33%	132
Weighted KS Average	69%	31%	405
Weighted NCI-AD Average	71%	29%	8060

Table 113. Amount of physical activity per week*Proxy respondents were allowed for this question.*

Program	Does Not Exercise	Less Than One hour	One to Two Hours	More Than Two Hours	N
Healthy Blue MCO	38%	13%	19%	30%	390
Sunflower MCO	44%	15%	14%	27%	386
United MCO	41%	13%	18%	27%	378
Weighted KS Average	41%	14%	17%	28%	1154
Weighted NCI-AD Average	30%	21%	22%	27%	18668

Table 114. Often feels lonely

Program	Yes, Often	Sometimes	Not Often, Never or Almost Never	N
Healthy Blue MCO	13%	33%	55%	304
Sunflower MCO	15%	27%	57%	304
United MCO	16%	27%	57%	292
Weighted KS Average	15%	29%	56%	900
Weighted NCI-AD Average	17%	31%	52%	14081

Affordability

Table 115. Ever has to skip meals due to financial worries*Proxy respondents were allowed for this question.*

Program	Yes, often	Sometimes	No	N
Healthy Blue MCO	3%	9%	88%	397
Sunflower MCO	6%	8%	86%	389
United MCO	6%	8%	86%	383
Weighted KS Average	5%	8%	87%	1169
Weighted NCI-AD Average	5%	8%	87%	18922

Table 116. They or someone else has concerns about falling or being unstable*Proxy respondents were allowed for this question.*

Program	Yes, often	Sometimes	No	N
Healthy Blue MCO	37%	23%	40%	405
Sunflower MCO	43%	18%	39%	394
United MCO	42%	17%	41%	393
Weighted KS Average	40%	20%	40%	1192
Weighted NCI-AD Average	38%	18%	44%	19522

Table 117. Has worked with someone to reduce risk of falls (if someone has concerns about them falling or being unstable)*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Healthy Blue MCO	91%	9%	242
Sunflower MCO	93%	7%	237
United MCO	87%	13%	229
Weighted KS Average	90%	10%	708
Weighted NCI-AD Average	83%	17%	10543

Table 118. Able to get to safety quickly in case of an emergency*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Healthy Blue MCO	92%	8%	381
Sunflower MCO	90%	10%	374
United MCO	93%	7%	368
Weighted KS Average	92%	8%	1123
Weighted NCI-AD Average	87%	13%	18518

Table 119. Knows who to talk to if they are mistreated, hurt, disrespected, or neglected by others

Program	Yes	Maybe, Not Sure	No	N
Healthy Blue MCO	91%	4%	6%	313
Sunflower MCO	94%	2%	4%	307
United MCO	89%	4%	7%	303
Weighted KS Average	91%	3%	6%	923
Weighted NCI-AD Average	82%	6%	12%	14462

Table 120. Are ever worried for the security of their personal belongings

Program	Yes at Least Sometimes	No, Never	N
Healthy Blue MCO	10%	90%	317
Sunflower MCO	11%	89%	310
United MCO	10%	90%	304
Weighted KS Average	10%	90%	931
Weighted NCI-AD Average	12%	88%	14653

Table 121. Someone used or took their money without their permission in the past 12 months

Program	Yes	No	N
Healthy Blue MCO	7%	93%	313
Sunflower MCO	8%	92%	309
United MCO	9%	91%	302
Weighted KS Average	8%	92%	924
Weighted NCI-AD Average	5%	95%	14623

Table 122. Feels safe around people who are paid to help them

Program	Yes, All Paid Support Workers, Always	No, Not All Workers, or Not Always	N
Healthy Blue MCO	99%	1%	229
Sunflower MCO	99%	1%	215
United MCO	98%	2%	197
Weighted KS Average	99%	1%	641
Weighted NCI-AD Average	98%	2%	10070

Rights and Respect

Table 123. Gets information about services in their preferred language (if preferred language is not English)

Proxy respondents were allowed for this question.

Program	Yes, All Information	Some Information	No	N
Healthy Blue MCO	n/a	n/a	n/a	n/a
Sunflower MCO	n/a	n/a	n/a	n/a
United MCO	n/a	n/a	n/a	n/a
Weighted KS Average	68%	4%	28%	21
Weighted NCI-AD Average	77%	14%	10%	1484

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 124. Services and supports are delivered in a way that is respectful of their culture

Program	Yes	Sometimes, or Some Services	No	N
Healthy Blue MCO	97%	1%	2%	290
Sunflower MCO	98%	1%	1%	295
United MCO	97%	2%	0%	284
Weighted KS Average	97%	2%	1%	869
Weighted NCI-AD Average	97%	2%	1%	13700

Table 125. People who are paid to help them treat them with respect

Program	Yes, All Paid Support Workers, Always or Almost Always	Some or Sometimes	No, Never or Rarely	N
Healthy Blue MCO	95%	4%	1%	229
Sunflower MCO	96%	2%	1%	215
United MCO	97%	2%	1%	196
Weighted KS Average	96%	3%	1%	640
Weighted NCI-AD Average	96%	3%	1%	10077

Table 126. Others ask before coming into their home/room (if living in a group setting)

Program	Yes, Always	Usually, but Not Always	Sometimes, Rarely, or Never	N
Healthy Blue MCO	n/a	n/a	n/a	n/a
Sunflower MCO	n/a	n/a	n/a	n/a
United MCO	80%	17%	3%	23
Weighted KS Average	78%	18%	4%	55
Weighted NCI-AD Average	68%	19%	13%	2409

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 127. Able to lock doors to room (if living in a group setting)

Program	Yes	No	N
Healthy Blue MCO	n/a	n/a	n/a
Sunflower MCO	n/a	n/a	n/a
United MCO	100%	0%	22
Weighted KS Average	92%	8%	53
Weighted NCI-AD Average	56%	44%	2351

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 128. Has enough privacy where lives (if living in a group setting)

Program	Yes, Always	Usually, but Not Always	Sometimes, Rarely, or Never	N
Healthy Blue MCO	n/a	n/a	n/a	n/a
Sunflower MCO	n/a	n/a	n/a	n/a
United MCO	89%	8%	3%	23
Weighted KS Average	83%	10%	7%	56
Weighted NCI-AD Average	79%	12%	9%	2411

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 129. Can have visitors at any time (if living in a group setting)

Program	Yes	No	N
Healthy Blue MCO	n/a	n/a	n/a
Sunflower MCO	n/a	n/a	n/a
United MCO	79%	21%	22
Weighted KS Average	86%	14%	55
Weighted NCI-AD Average	76%	24%	2308

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 130. Can get something to eat or grab a snack anytime they (if living in a group setting)

Program	Yes	No	N
Healthy Blue MCO	n/a	n/a	n/a
Sunflower MCO	n/a	n/a	n/a
United MCO	100%	0%	22
Weighted KS Average	97%	3%	55
Weighted NCI-AD Average	78%	22%	2347

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Person-Centered Planning (State Optional Module)

Items in this section come from an optional Person Centered Planning module. The following states implemented the Person Centered Planning Module: AL, AZ, CO, DE, IN, KS, KY, MN, MO, NC, ND, NH, NJ, OH, OK, TN, WA, and WI

Table 131. Involvement in making decisions about what is in the service plan

Program	Very or Fully Involved	Somewhat	Very Little	Not at All	N
Healthy Blue MCO	94%	5%	1%	0%	172
Sunflower MCO	94%	6%	0%	0%	204
United MCO	88%	9%	1%	1%	178
Weighted KS Average	92%	7%	1%	0%	554
Weighted NCI-AD Average	85%	13%	2%	1%	6396

Table 132. Remembers their last service planning meeting

Program	Yes	No	N
Healthy Blue MCO	69%	31%	270
Sunflower MCO	80%	20%	283
United MCO	77%	23%	251
Weighted KS Average	75%	25%	804
Weighted NCI-AD Average	66%	34%	9853

Table 133. Service planning meeting took place at a time that was good for them

Program	Yes	No	N
Healthy Blue MCO	100%	0%	184
Sunflower MCO	99%	1%	228
United MCO	100%	0%	194
Weighted KS Average	100%	0%	606
Weighted NCI-AD Average	99%	1%	6820

Table 134. Service planning meeting took place in a location that was good for them

Program	Yes	No	N
Healthy Blue MCO	100%	0%	186
Sunflower MCO	100%	0%	227
United MCO	100%	0%	192
Weighted KS Average	100%	0%	605
Weighted NCI-AD Average	100%	0%	6815

Table 135. Service planning meeting included the people they wanted to be there

Program	Yes	Some People	No	N
Healthy Blue MCO	99%	1%	0%	184
Sunflower MCO	98%	1%	1%	227
United MCO	99%	0%	1%	193
Weighted KS Average	98%	1%	1%	604
Weighted NCI-AD Average	96%	2%	2%	6752

Table 136. People at the service planning meeting listened to needs and preferences

Program	Completely	Mostly	Somewhat	Very Little	Not at All	N
Healthy Blue MCO	86%	10%	3%	0%	0%	185
Sunflower MCO	81%	14%	4%	1%	1%	227
United MCO	80%	14%	3%	2%	1%	192
Weighted KS Average	82%	13%	3%	1%	1%	604
Weighted NCI-AD Average	76%	18%	5%	1%	0%	6780

Table 137. Received a copy of the service plan after the service planning meeting

Program	Yes	No	N
Healthy Blue MCO	92%	8%	148
Sunflower MCO	95%	5%	183
United MCO	92%	8%	153
Weighted KS Average	93%	7%	484
Weighted NCI-AD Average	91%	9%	5268

Table 138. Current service plan reflects what was talked about at the service plan meeting

Program	Yes, Completely	Yes, In Part	No	N
Healthy Blue MCO	95%	5%	1%	154
Sunflower MCO	94%	4%	1%	186
United MCO	94%	5%	1%	157
Weighted KS Average	94%	5%	1%	497
Weighted NCI-AD Average	91%	8%	1%	5249

Table 139. Choices and preferences are reflected in current service plan

Program	Yes, All/Completely	Yes, Some/In Part	No	N
Healthy Blue MCO	94%	6%	1%	171
Sunflower MCO	95%	4%	1%	201
United MCO	93%	5%	2%	172
Weighted KS Average	94%	5%	1%	544
Weighted NCI-AD Average	88%	11%	2%	6089

Self-Direction (State Optional Module)

Data from one item, “Uses Self-directed supports option” (table 140 below) comes from the Background Information section and are reported for all participating states. All other items in this section come from an optional Self-Direction module. The following states implemented the Self Direction module: AL, CO, DE, KY, MN, MO, NC, NE, NH, NJ, NY, OH, OK, TN, and WI.

Table 140. Uses self-directed supports option

This information may only come from existing records.

Program	Yes	No	N
Healthy Blue MCO	n/a	n/a	n/a
Sunflower MCO	n/a	n/a	n/a
United MCO	n/a	n/a	n/a
Weighted KS Average	n/a	n/a	n/a
Weighted NCI-AD Average	35%	65%	16690

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.