



*National Core Indicators- Aging and Disabilities (NCI-AD)
Adult Consumer Survey State Results*

Massachusetts

Table of Contents

Introduction	10
Adult Consumer Survey	10
Massachusetts Specific Sample	11
Figure 1. Statewide Sample	11
Figure 2. Classification of 2024-25 State programs.....	11
What is included in this report?	13
Presentation of Data	13
Accessibility Statement	13
Demographics	14
Table 1. Average age (reported for those under 90 years old)	15
Table 2. Age category (including those 90 and older).....	16
Table 3. Gender	17
Table 4. Race and ethnicity	18
Table 5. Marital status.....	19
Table 6. Preferred language	20
Table 7. Preferred means of communication.....	21
Table 8. Residential designation	22
Table 9. Median income (based on zip code).....	23
Table 10. Type of residence	24
Table 11. Who the person lives with.....	25
Table 12. Address changed in the past 6 months	26
Table 13. Where people moved from (if moved in the last 6 months).....	27
Table 14A. Diagnoses	28

Table 14B. Diagnoses (continued).....	29
Table 15. Person has chronic psychiatric or mental health diagnosis	30
Table 16. Level of mobility	31
Table 17. Has history of frequent falls (more than two falls in a six-month period)	32
Table 18. Receives Medicare	33
Table 19. Length of time receiving LTSS services in current program	34
Table 20. Person has legal guardian.....	35
Table 21. Amount of paid supports receives.....	36
Table 22. Person has remote supports	37
Outcome Tables.....	38
Community Participation.....	39
Table 23. Gets to do things outside of their home as much as they want to	40
Table 24. Takes part in activities with others as much as they want to (in-person or virtually)	41
Table 25A. Reasons cannot always take part in activities with others as much as they want to (in-person or virtually)	42
Table 25B. Reasons cannot always take part in activities with others as much as they want to (in-person or virtually; continued).....	43
Access to the Community	44
Table 26. Has transportation to do the things they want outside of home.....	45
Table 27. Has transportation to get to medical appointments.....	46
Everyday Living	47
Table 28. Needs at least some assistance with everyday activities (such as preparing meals, housework, shopping or taking their medications).....	48
Table 29. Gets enough support for everyday activities (if needs at least some assistance).....	49
Table 30. Needs at least some assistance with self-care (such as bathing, dressing, going to the bathroom, eating, or moving around their home)	50
Table 31. Gets enough support for self-care (if needs at least some assistance).....	51
Work	52
Table 32. Has a paid job	53

Table 33. Wants a paid job (if they do not currently have one)	54
Table 34. Someone talked with them about job options (if they do not currently have a job but want one)	55
Table 35. Volunteers	56
Table 36. Wants to volunteer (if they do not currently)	57
Relationships	58
Table 37. Has friends or family they do not live with who are a part of their life	59
Table 38. Able to see or talk to their friends and family when they want (if has friends or family they do not live with who are a part of their life)	60
Table 39. Reasons not always able to see or talk to their friends and family	61
Service Coordination	62
Table 40A. How first found out about services they can get	63
Table 40B. How first found out about services they can get (continued)	64
Table 41. Can contact their case manager or care coordinator when they need to	65
Table 42. Who helps person most often (if anyone helps on a regular basis)	66
Table 43. Additional people who help person on a regular basis	67
Table 44. People who are paid to help them come and leave when they are supposed to	68
Table 45. Has a backup plan if the people who are paid to help them do not show up	69
Table 46. Has an emergency plan in place in case of widescale emergency	70
Table 47. Knows whom to contact if they have a complaint about their services	71
Table 48. Knows whom to contact if they want to make changes to services	72
Table 49. Services meet all current needs and goals	73
Table 50A. Additional services and supports needed (if all current needs and goals are not being met)	74
Table 50B. Additional services and supports needed (if all current needs and goals are not being met; continued)	75
Table 50C. Additional services and supports needed (if all current needs and goals are not being met; continued)	76
Table 51. Case manager talked to them about services that might help meet their current needs and goals (if all current needs and goals are not being met and has a case manager)	77
Table 52. Service providers work together to provide support	78

Care Coordination.....	79
Table 53. Knows how to manage chronic conditions (if has at least one)	80
Table 54. Stayed overnight in a hospital or rehab/nursing facility in the past 12 months and was discharged to go home.....	81
Table 55. Felt comfortable and supported enough to go home after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)	82
Table 56. Someone followed-up to make sure they had needed services and supports after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home).....	83
Choice and Control	84
Table 57. Feels in control of their life.....	85
Table 58. Able to furnish and decorate their room however they want to (if living in a group setting)	86
Table 59. Able to choose their roommate (if living in a group setting and has a roommate)	87
Table 60. Can get up and go to bed when they want to	88
Table 61. Can eat their meals when they want to	89
Table 62. Can choose or change their services	90
Table 63. Can choose or change when and how often they receive services.....	91
Table 64. Can choose or change the people who provide paid supports if wants	92
Satisfaction	93
Table 65. Services and supports help them live the life they want	94
Table 66. Case manager or care coordinator changes more often than they would like.....	95
Table 67. People who are paid to help them change too often	96
Table 68. Likes where they live	97
Table 69A. Reasons does not like where they live (if does not always like where they live)	98
Table 69B. Reasons does not like where they live (if does not always like where they live) (continued).....	99
Table 69C. Reasons does not like where they live (if does not always like where they live) (continued).....	100
Table 70. Wants to live somewhere else	101
Table 71. Where person would prefer to live (if wants to live somewhere else)	102

Table 72. People who are paid to help them do things the way they want them done.....	103
Table 73. Usually likes how they spend their time during the day	104
Technology.....	105
Table 74. Has access to the internet	106
Table 75. How often they use the internet (if has access to the internet)	107
Table 76. Internet always works at home	108
Table 77. Has talked to health professionals using video conference/telehealth.....	109
Table 78. Liked talking to health care providers using telehealth	110
Access to Needed Equipment.....	111
Table 79. Need for grab bars in the bathroom or elsewhere in their home.....	112
Table 80. Need for other bathroom modifications	113
Table 81. Need for a shower chair	114
Table 82. Need for a specialized bed	115
Table 83. Need for a ramp (either inside or outside of their residence)	116
Table 84. Need for other home modifications.....	117
Table 85. Need for a wheelchair	118
Table 86. Need for a scooter	119
Table 87. Need for a walker	120
Table 88. Need for hearing aids	121
Table 89. Need for glasses.....	122
Table 90. Need for personal emergency response system (PERS).....	123
Table 91. Need for an oxygen machine.....	124
Table 92. Need for other assistive technology equipment	125
Table 93. Need for other equipment	126
Medications	127

Table 94. Knows what prescription medications are for (if taking prescription medication).....	128
Table 95. Takes medication to help feel less sad or depressed	129
Health care.....	130
Table 96. Has access to mental health services if they want them	131
Table 97. Can get an appointment to see or talk to their primary care doctor when they need to	132
Table 98. Went to the emergency room for any reason in the past 12 months	133
Table 99. Has gone to the emergency room in the past 12 months due to falling or losing balance	134
Table 100. Has gone to the emergency room in the past 12 months due to tooth or mouth pain	135
Table 101. Has gone to the emergency room in the past 12 months due to not being able to see their primary care physician	136
Table 102. Had a physical exam or wellness visit in the past 12 months	137
Table 103. Had a hearing exam.....	138
Table 104. Had a vision exam in the past 12 months.....	139
Table 105. Had a dental visit in the past 12 months.....	140
Table 106. Had a flu shot in the past 12 months	141
Table 107. Received the COVID-19 Vaccine	142
Wellness.....	143
Table 108. Has access to healthy foods when they want them.....	144
Table 109. Overall health	145
Table 110. Overall health compared to 12 months ago.....	146
Table 111. In the past 12 months, forgets things more often than before	147
Table 112. Has discussed forgetting things with a doctor or a nurse (if they have been forgetting things more often in the past 12 months).....	148
Table 113. Amount of physical activity per week	149
Table 114. Often feels lonely.....	150
Affordability	151
Table 115. Ever has to skip meals due to financial worries	152

Safety	153
Table 116. They or someone else has concerns about falling or being unstable	154
Table 117. Has worked with someone to reduce risk of falls (if someone has concerns about them falling or being unstable)	155
Table 118. Able to get to safety quickly in case of an emergency	156
Table 119. Knows who to talk to if they are mistreated, hurt, disrespected, or neglected by others	157
Table 120. Are ever worried for the security of their personal belongings	158
Table 121. Someone used or took their money without their permission in the past 12 months.....	159
Table 122. Feels safe around people who are paid to help them	160
Rights and Respect	161
Table 123. Gets information about services in their preferred language (if preferred language is not English)	162
Table 124. Services and supports are delivered in a way that is respectful of their culture	163
Table 125. People who are paid to help them treat them with respect.....	164
Table 126. Others ask before coming into their home/room (if living in a group setting)	165
Table 127. Able to lock doors to room (if living in a group setting)	166
Table 128. Has enough privacy where lives (if living in a group setting)	167
Table 129. Can have visitors at any time (if living in a group setting).....	168
Table 130. Can get something to eat or grab a snack anytime they (if living in a group setting).....	169
Person-Centered Planning (State Optional Module).....	170
Table 131. Involvement in making decisions about what is in the service plan	171
Table 132. Remembers their last service planning meeting	172
Table 133. Service planning meeting took place at a time that was good for them	173
Table 134. Service planning meeting took place in a location that was good for them	174
Table 135. Service planning meeting included the people they wanted to be there	175
Table 136. People at the service planning meeting listened to needs and preferences	176
Table 137. Received a copy of the service plan after the service planning meeting	177

Table 138. Current service plan reflects what was talked about at the service plan meeting	178
Table 139. Choices and preferences are reflected in current service plan.....	179
Self-Direction (State Optional Module)	180
Table 140. Uses self-directed supports option	181
Table 141. Makes decisions about services that are self directed.....	182
Table 142. Has enough help deciding how to direct services, like making decisions about how and when services are received	183
Table 143. Can make changes to the services and supports you self-direct if needed	184
Table 144. Has the amount of control wanted with the services that are self-directed	185
Table 145. Services and supports wanted to self direct are always available	186
Table 146. Gets information about budget and services from the financial management service (FMS)	187
Table 147. Information received from the FMS is easy to understand	188
Table 148. Frequency of receiving information about budget and services from FMS.....	189
Table 149. Parts of self-direction need help with	190

Introduction

Established in 2015, National Core Indicators—Aging and Disabilities™ (NCI-AD™) is a voluntary effort by state aging and physical disability agencies to measure and track their performance using a standardized set of nationally validated measures. The effort is coordinated by ADvancing States and Human Services Research Institute (HSRI). Learn more about our history [here](#).

In 2024-25 a total of 24 states participated in NCI-AD. Not all participating states do all surveys every year.

Adult Consumer Survey

The NCI-AD Adult Consumer Survey (ACS), is a standardized survey conducted with a person receiving long term services and supports (LTSS) through state aging and physical disability systems. Surveys are conducted by trained surveyors through in-person, secure video meeting, or over-the-phone conversations with service participants. The main part of the survey contains subjective questions about how well services are supporting the person; these can only be answered by the person themselves. A subset of more objective questions may be answered by a proxy respondent if needed. In addition to the questions for service participants, the survey also collects background information on the person –demographic and service-related data – mainly from service agency records. The survey included two state-optional modules:

Person-Centered Planning Module (state-optional). This is a state-optional series of questions that ask about the person-centered planning process, including the person’s experience developing the service plan and the service planning meeting. The following states conducted the Person-Centered Planning Module: AL, AZ, CO, DE, IN, KS, KY, MN, MO, NC, ND, NH, NJ, OH, OK, TN, WA, and WI.

Self-direction Module (state-optional). Questions in this section are asked only of those who are using a self-directed supports option and assess experiences specific to self-direction. The following states conducted the Self-direction module: AL, CO, DE, KY, MN, MO, NC, NE, NH, NJ, NY, OH, OK, TN, and WI.

Massachusetts Specific Sample

There is considerable variation in how states' long-term services and supports (LTSS) programs serving older adults and adults with physical disabilities are organized, funded, and administered. The NCI-AD program allows states to include programs funded through Medicaid, the Older Americans Act, Program of All-Inclusive Care for the Elderly (PACE), state-only funds, and/or other state- and federal-blended funds. The NCI-AD project team works closely with each participating NCI-AD state to advise and track which LTSS program populations and sub-populations are included in the state's sampling strategy, how that sample is designed and how many surveys are targeted for completion. See detailed information on state sample frames [here](#).

Figure 1. Statewide Sample

Total Sample Frame	Total surveys completed	Overall Margin of Error (MoE)
11396	503	4.37%

Figure 2. Classification of 2024-25 State programs

Program	Funding Source	Description of Program	Total Usable Surveys Collected	Total Population Eligible for NCI-AD	MoE (95% Confidence, 0.5 Distribution)	MoE (95% Confidence, 0.7 Distribution)
Frail Elder Waiver	1915(c)	Individuals with physical disabilities ages 60-64 and individuals ages 65 or older who meet a nursing facility level of care.	340	9,419	5.3%	4.9%
MFP Community Living Waiver	1915(c)	Individuals ages 65 or older, and individuals with mental illness or physical disabilities ages 18-64 years who meet a hospital or nursing facility level of care.	77	893	11.2%	10.2%
MFP Residential Supports Waiver	1915©	Individuals ages 65 or older, and individuals with mental illness or physical disabilities	33	325	17.1%	15.6%

Program	Funding Source	Description of Program	Total Usable Surveys Collected	Total Population Eligible for NCI-AD	MoE (95% Confidence, 0.5 Distribution)	MoE (95% Confidence, 0.7 Distribution)
		ages 18-64 years who meet a hospital or nursing facility level of care.				
Acquired Brain Injury with Residential Habilitation Waiver	1915(c)	Individuals with brain injury ages 22 or older who meet a hospital or nursing facility level of care.	34	607	16.8%	15.4%
Acquired Brain Injury with Non-Residential Habilitation Waiver **	1915(c)	Individuals with brain injury ages 22 or older who meet a hospital or nursing facility level of care.	11	66	29.5%	27.1%
Traumatic Brain Injury Waiver **	1915(c)		8	86	34.6%	31.8%

Traumatic Brain Injury Waiver and Acquired Brain Injury with Non-Residential Habilitation Waiver are not included in the following tables due to the low number of respondents (less than 20) for data privacy. They are included in the Weighted MA Average and Weighted-NCI AD Average.

What is included in this report?

This report presents Massachusetts 2024-25 ACS demographics and outcomes results. Data are shown for the weighted statewide average, broken out by program sampled, and include the weighted NCI-AD Average.

Please note: Extreme caution should be used when interpreting results where the number of valid responses is small. Each program's valid number of responses (valid Ns) is shown in every table in this report. *To protect people's privacy **we do not show the data when 20 or fewer people from a state or within a program responded** to a question, however their data are included in the weighted state average.*

Presentation of Data

Data may be viewed as tables representing the un-collapsed data outcomes. This may differ from the national report that represents the data in collapsed outcomes. For more information on recoding and collapsing, refer to Appendix B- How to Recode and Collapse Data.

All state and NCI-AD averages throughout this report are “weighted” to account for any non-proportional sampling of programs and to “rebalance” the states' sample sizes according to their populations of survey-eligible service recipients. See more details on weighting in the Data Analysis section of the national report.

Accessibility Statement

National Core Indicators strives to develop accessible resources to support equitable access to information about quality of services. Should you require other accommodations to make this report accessible for you, please reach out to us at nci@nationalcoreindicators.org.

Demographics

Table 1. Average age (reported for those under 90 years old)*This information may come from administrative records.*

Program	Age	N
Frail Elder Waiver	75.0	301
MFP Community Living Waiver	58.8	75
MFP Residential Supports Waiver	61.8	33
Acquired Brain Injury with Residential Habilitation Waiver	62.8	34
Weighted MA Average	72.2	462
Weighted NCI-AD Average	62.2	19040

Table 2. Age category (including those 90 and older)*This information may come from administrative records.*

Program	18-44	45-64	65-89	90+	N
Frail Elder Waiver	0%	4%	84%	11%	340
MFP Community Living Waiver	18%	45%	34%	3%	77
MFP Residential Supports Waiver	18%	30%	52%	0%	33
Acquired Brain Injury with Residential Habilitation Waiver	9%	44%	47%	0%	34
Weighted MA Average	3%	11%	76%	10%	503
Weighted NCI-AD Average	16%	29%	50%	5%	19979

Table 3. Gender

This information may come from administrative records.

Program	Male	Female	Other	Don't Know or Unclear	N
Frail Elder Waiver	26%	74%	0%	0%	340
MFP Community Living Waiver	58%	42%	0%	0%	77
MFP Residential Supports Waiver	52%	48%	0%	0%	33
Acquired Brain Injury with Residential Habilitation Waiver	50%	50%	0%	0%	34
Weighted MA Average	31%	69%	0%	0%	503
Weighted NCI-AD Average	36%	64%	0%	0%	18737

Table 4. Race and ethnicity

This information may come from administrative records. Categories are not mutually exclusive; therefore, N is not shown.

Program	American Indian or Alaska Native	Asian	Black or African American	Pacific Islander	White	Hispanic or Latino	Other	Don't Know or Unclear
Frail Elder Waiver	2%	1%	11%	0%	74%	6%	5%	4%
MFP Community Living Waiver	1%	4%	19%	0%	64%	9%	4%	8%
MFP Residential Supports Waiver	0%	3%	12%	0%	55%	21%	3%	6%
Acquired Brain Injury with Residential Habilitation Waiver	0%	0%	15%	0%	76%	6%	0%	3%
Weighted MA Average	2%	1%	12%	0%	72%	7%	4%	4%
Weighted NCI-AD Average	2%	11%	24%	1%	44%	15%	4%	2%

Table 5. Marital status

This information may come from administrative records.

Program	Single, Never Married	Married or in Domestic Partnership	Separated or Divorced	Widowed	Don't Know or Unclear	N
Frail Elder Waiver	20%	17%	27%	36%	0%	340
MFP Community Living Waiver	55%	12%	27%	6%	0%	77
MFP Residential Supports Waiver **	21%	0%	6%	0%	73%	33
Acquired Brain Injury with Residential Habilitation Waiver **	6%	0%	3%	0%	91%	34
Weighted MA Average	22%	15%	25%	31%	7%	503
Weighted NCI-AD Average	24%	11%	15%	12%	37%	19315

***Programs have more than 25% missing or don't know*

Table 6. Preferred language

This information may come from administrative records.

Program	English	Spanish	Other	Don't Know or Unclear	N
Frail Elder Waiver	81%	9%	10%	0%	340
MFP Community Living Waiver	87%	5%	6%	1%	77
MFP Residential Supports Waiver	76%	9%	3%	12%	33
Acquired Brain Injury with Residential Habilitation Waiver	82%	6%	0%	12%	34
Weighted MA Average	82%	8%	9%	1%	503
Weighted NCI-AD Average	78%	9%	12%	0%	19351

Table 7. Preferred means of communication*This information may come from administrative records.*

Program	Spoken	Gestures or Body Language	Sign Language or Finger Spelling	Communication Aid or Device	Other	Don't Know or Unclear	N
Frail Elder Waiver	99%	0%	0%	0%	0%	0%	340
MFP Community Living Waiver	99%	0%	0%	0%	1%	0%	77
MFP Residential Supports Waiver	94%	3%	3%	0%	0%	0%	33
Acquired Brain Injury with Residential Habilitation Waiver	97%	0%	0%	3%	0%	0%	34
Weighted MA Average	99%	0%	0%	0%	0%	0%	503
Weighted NCI-AD Average	91%	2%	0%	0%	2%	5%	17186

Table 8. Residential designation

Categories created using zip codes and corresponding RUCA codes. This information may come from administrative records.

Program	Metropolitan	Micropolitan	Rural	Small Town	Don't Know or Unclear	N
Frail Elder Waiver	96%	3%	0%	0%	0%	340
MFP Community Living Waiver	100%	0%	0%	0%	0%	77
MFP Residential Supports Waiver	100%	0%	0%	0%	0%	33
Acquired Brain Injury with Residential Habilitation Waiver	100%	0%	0%	0%	0%	34
Weighted MA Average	97%	3%	0%	0%	0%	503
Weighted NCI-AD Average	85%	8%	3%	4%	0%	19586

Table 9. Median income (based on zip code)*This information may come from administrative records.*

Program	\$0 - \$9,999	\$10,000 - \$19,999	\$20,000 - \$29,999	\$30,000 - \$39,999	\$40,000 - \$49,999	\$50,000 - \$59,999	\$60,000 - \$69,999	\$70,000 - \$79,999	\$80,000 - \$89,999	\$90,000 - \$99,999	\$100,000 and Over	N
Frail Elder Waiver	0%	0%	0%	1%	14%	14%	21%	18%	14%	8%	10%	340
MFP Community Living Waiver	0%	0%	1%	0%	8%	25%	22%	14%	8%	10%	12%	77
MFP Residential Supports Waiver	0%	0%	0%	0%	9%	15%	3%	30%	15%	12%	15%	33
Acquired Brain Injury with Residential Habilitation Waiver	0%	0%	0%	3%	6%	9%	9%	15%	21%	3%	35%	34
Weighted MA Average	0%	0%	0%	1%	13%	14%	20%	17%	14%	8%	12%	503
Weighted NCI- AD Average	1%	0%	1%	7%	20%	24%	18%	10%	8%	5%	6%	19523

Table 10. Type of residence

This information may come from administrative records.

Program	Own or Family House or Apartment	Senior Living Apartment or Complex	Group Home, Adult Family Home, Foster Home, Host Home	Assisted Living Facility, Residential Care Facility	Nursing Facility, Nursing Home	Homeless or Temporary Shelter	Other	Don't Know or Unclear	N
Frail Elder Waiver	45%	52%	0%	0%	0%	0%	1%	2%	340
MFP Community Living Waiver **	49%	0%	0%	0%	0%	0%	0%	51%	77
MFP Residential Supports Waiver	0%	0%	100%	0%	0%	0%	0%	0%	33
Acquired Brain Injury with Residential Habilitation Waiver	0%	0%	97%	3%	0%	0%	0%	0%	34
Weighted MA Average	42%	43%	8%	0%	0%	0%	0%	6%	503
Weighted NCI-AD Average	77%	4%	2%	6%	4%	0%	2%	4%	18504

***Programs have more than 25% missing or don't know*

Table 11. Who the person lives with

This information may come from administrative records. Categories are not mutually exclusive; therefore, N is not shown.

Program	No One – Lives Alone	Spouse or Partner	Other Family	Friend(s)	Live-in PCA	Other	Don't Know	Unclear/Refused/No response
Frail Elder Waiver	50%	12%	23%	1%	1%	1%	14%	0%
MFP Community Living Waiver	61%	9%	27%	1%	3%	0%	0%	0%
MFP Residential Supports Waiver	45%	0%	0%	0%	15%	55%	0%	0%
Acquired Brain Injury with Residential Habilitation Waiver	32%	0%	0%	6%	12%	62%	0%	0%
Weighted MA Average	50%	11%	21%	1%	2%	7%	11%	0%
Weighted NCI-AD Average	30%	14%	42%	2%	3%	9%	1%	6%

Table 12. Address changed in the past 6 months

This information may come from administrative records.

Program	Yes	No	Don't Know or Unclear	N
Frail Elder Waiver	4%	84%	12%	340
MFP Community Living Waiver	5%	95%	0%	77
MFP Residential Supports Waiver	3%	97%	0%	33
Acquired Brain Injury with Residential Habilitation Waiver	3%	97%	0%	34
Weighted MA Average	4%	86%	10%	503
Weighted NCI-AD Average	5%	90%	5%	18332

Table 13. Where people moved from (if moved in the last 6 months)

This information may come from administrative records.

Program	Own or Family House or Apartment	Senior Living Apartment or Complex	Group Home, Adult Family Home, Foster Home, Host Home	Assisted Living Facility, Residential Care Facility	Nursing Facility, Nursing Home	Homeless or Temporary Shelter	Other	Don't Know or Unclear	N
Frail Elder Waiver **	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
MFP Community Living Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
MFP Residential Supports Waiver **	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Weighted MA Average **	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	60%	3%	2%	6%	8%	4%	14%	5%	1187

*State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average. **State has more than 25% missing or don't know.*

Table 14A. Diagnoses

This information may come from administrative records. Categories are not mutually exclusive; therefore, N is not shown.

Program	Physical Disability	Traumatic Brain Injury or Other Acquired Brain Injury	Intellectual or Other Developmental Disability	Alzheimer's Disease or Other Dementia	Heart Disease	Cancer
Frail Elder Waiver	100%	4%	0%	17%	38%	19%
MFP Community Living Waiver	99%	35%	5%	3%	27%	9%
MFP Residential Supports Waiver	91%	45%	12%	27%	30%	15%
Acquired Brain Injury with Residential Habilitation Waiver	97%	94%	3%	12%	38%	15%
Weighted MA Average	99%	14%	1%	16%	37%	18%
Weighted NCI-AD Average	52%	10%	12%	12%	29%	13%

Table 14B. Diagnoses (continued)

This information may come from administrative records. Categories are not mutually exclusive; therefore, N is not shown.

Program	Chronic Obstructive Pulmonary Disease (COPD)	Stroke	Diabetes	Hypertension (or High Blood Pressure)	Limited or No Vision - Legally Blind	Hearing Loss - Severe or Profound
Frail Elder Waiver	39%	21%	38%	74%	62%	12%
MFP Community Living Waiver	5%	27%	35%	42%	4%	1%
MFP Residential Supports Waiver	24%	6%	33%	48%	45%	30%
Acquired Brain Injury with Residential Habilitation Waiver	24%	29%	29%	59%	50%	15%
Weighted MA Average	34%	22%	37%	69%	56%	12%
Weighted NCI-AD Average	19%	18%	32%	60%	14%	11%

MA data reflect those who have “Limited or No Vision”. Data does not reflect the “Legally Blind” designation.

Table 15. Person has chronic psychiatric or mental health diagnosis*This information may come from administrative records.*

Program	Yes	No	Don't Know or Unclear	N
Frail Elder Waiver	66%	34%	0%	340
MFP Community Living Waiver	70%	30%	0%	77
MFP Residential Supports Waiver	79%	21%	0%	33
Acquired Brain Injury with Residential Habilitation Waiver	94%	3%	3%	34
Weighted MA Average	69%	31%	0%	503
Weighted NCI-AD Average	27%	64%	9%	18462

Table 16. Level of mobility

This information may come from administrative records. Categories are not mutually exclusive (except ‘Don’t Know or Unclear or Missing’); therefore, N is not shown.

Program	Non-Ambulatory	Moves Self With Wheelchair	Moves Self With Other Aids	Moves Self Without Aids	Don't Know or Unclear
Frail Elder Waiver	0%	20%	76%	19%	0%
MFP Community Living Waiver	6%	51%	35%	9%	0%
MFP Residential Supports Waiver	39%	9%	33%	24%	0%
Acquired Brain Injury with Residential Habilitation Waiver	47%	9%	12%	32%	3%
Weighted MA Average	4%	22%	68%	19%	0%
Weighted NCI-AD Average	7%	18%	48%	36%	0%

Table 17. Has history of frequent falls (more than two falls in a six-month period)

This information may come from administrative records.

Program	Yes	No	Don't Know or Unclear	N
Frail Elder Waiver	17%	83%	0%	340
MFP Community Living Waiver	1%	99%	0%	77
MFP Residential Supports Waiver	3%	97%	0%	33
Acquired Brain Injury with Residential Habilitation Waiver	3%	97%	0%	34
Weighted MA Average	15%	85%	0%	503
Weighted NCI-AD Average	25%	70%	5%	18568

MA data reflect a history of more than one fall rather than two falls in a six-month period.

Table 18. Receives Medicare

This information may come from administrative records.

Program	Yes	No	Don't Know or Unclear	N
Frail Elder Waiver	96%	4%	1%	340
MFP Community Living Waiver **	39%	5%	56%	77
MFP Residential Supports Waiver **	52%	0%	48%	33
Acquired Brain Injury with Residential Habilitation Waiver **	44%	0%	56%	34
Weighted MA Average	87%	4%	9%	503
Weighted NCI-AD Average	69%	24%	7%	19928

***Programs have more than 25% missing or don't know*

Table 19. Length of time receiving LTSS services in current program*Information required to come from administrative records.*

Program	0 - 5 Months	6 Months – Less Than 1 Year	1 Year – Less Than 3 Years	3 or More Years	Don't Know or Unclear	N
Frail Elder Waiver	4%	11%	49%	36%	0%	340
MFP Community Living Waiver	0%	6%	21%	73%	0%	77
MFP Residential Supports Waiver	0%	9%	48%	42%	0%	33
Acquired Brain Injury with Residential Habilitation Waiver	3%	12%	9%	76%	0%	34
Weighted MA Average	4%	10%	44%	42%	0%	503
Weighted NCI-AD Average	3%	8%	14%	26%	49%	19441

Table 20. Person has legal guardian*Information required to come from administrative records.*

Program	Yes	No	Don't Know or Unclear	N
Frail Elder Waiver	2%	98%	0%	340
MFP Community Living Waiver	3%	97%	0%	77
MFP Residential Supports Waiver	21%	79%	0%	33
Acquired Brain Injury with Residential Habilitation Waiver	26%	74%	0%	34
Weighted MA Average	4%	96%	0%	503
Weighted NCI-AD Average	6%	41%	53%	19674

Table 21. Amount of paid supports receives*Information required to come from administrative records.*

Program	24-hour Support or Supervision	Daily Support (for a Limited Number of Hours per Day, not Round-the-Clock)	Scheduled, Less Frequent than Daily Support	As-needed Visitation and Phone Contact	None of the Above	Don't Know or Unclear	N
Frail Elder Waiver	0%	75%	22%	3%	0%	0%	340
MFP Community Living Waiver	0%	88%	12%	0%	0%	0%	77
MFP Residential Supports Waiver	100%	0%	0%	0%	0%	0%	33
Acquired Brain Injury with Residential Habilitation Waiver	100%	0%	0%	0%	0%	0%	34
Weighted MA Average	8%	69%	20%	2%	0%	0%	503
Weighted NCI-AD Average	12%	14%	8%	1%	2%	64%	16382

Table 22. Person has remote supports*Information required to come from administrative records.*

Program	No, None	Yes, 24-Hour Remote Supports	Yes, Less than 24-Hour Remote Supports	Don't Know or Unclear	N
Frail Elder Waiver	100%	0%	0%	0%	340
MFP Community Living Waiver	100%	0%	0%	0%	77
MFP Residential Supports Waiver	100%	0%	0%	0%	33
Acquired Brain Injury with Residential Habilitation Waiver	100%	0%	0%	0%	34
Weighted MA Average	100%	0%	0%	0%	503
Weighted NCI-AD Average	29%	5%	1%	65%	16310

Outcome Tables

Community Participation

Table 23. Gets to do things outside of their home as much as they want to

Program	Yes	No	N
Frail Elder Waiver	58%	42%	222
MFP Community Living Waiver	69%	31%	51
MFP Residential Supports Waiver	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a
Weighted MA Average	59%	41%	316
Weighted NCI-AD Average	68%	32%	14383

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 24. Takes part in activities with others as much as they want to (in-person or virtually)

Program	Yes	Sometimes	No	N
Frail Elder Waiver	56%	4%	40%	225
MFP Community Living Waiver	88%	0%	12%	50
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a
Weighted MA Average	60%	4%	36%	314
Weighted NCI-AD Average	67%	9%	24%	14418

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 25A. Reasons cannot always take part in activities with others as much as they want to (in-person or virtually)*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Cost or Money	Transportation	Accessibility or Lack of Equipment	Health Limitations	Not Enough Help, Staffing, or Personal Assistance	Feeling Unwelcome in the Community
Frail Elder Waiver	3%	23%	17%	31%	3%	6%
MFP Community Living Waiver	n/a	n/a	n/a	n/a	n/a	n/a
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Weighted MA Average	3%	23%	17%	30%	3%	6%
Weighted NCI-AD Average	11%	31%	8%	54%	4%	1%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 25B. Reasons cannot always take part in activities with others as much as they want to (in-person or virtually; continued)*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Feeling Unsafe	No Community Activities Outside of Home Available	Lack of Information or Doesn't Know What Type of Community Activities are Available	Does Not Have Technology or Equipment	Other
Frail Elder Waiver	3%	3%	5%	18%	38%
MFP Community Living Waiver	n/a	n/a	n/a	n/a	n/a
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a	n/a
Weighted MA Average	3%	3%	5%	17%	38%
Weighted NCI-AD Average	1%	3%	5%	5%	20%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Access to the Community

Table 26. Has transportation to do the things they want outside of home*Proxy respondents were allowed for this question.*

Program	Yes, Always	Sometimes	No, Seldom or Never	N
Frail Elder Waiver	65%	9%	27%	293
MFP Community Living Waiver	78%	6%	16%	69
MFP Residential Supports Waiver	86%	7%	7%	29
Acquired Brain Injury with Residential Habilitation Waiver	74%	19%	6%	31
Weighted MA Average	67%	9%	24%	440
Weighted NCI-AD Average	73%	14%	14%	18351

Table 27. Has transportation to get to medical appointments*Proxy respondents were allowed for this question.*

Program	Yes, Always	Sometimes	No, Seldom or Never	N
Frail Elder Waiver	88%	7%	5%	308
MFP Community Living Waiver	97%	3%	0%	69
MFP Residential Supports Waiver	100%	0%	0%	30
Acquired Brain Injury with Residential Habilitation Waiver	97%	3%	0%	32
Weighted MA Average	90%	6%	4%	458
Weighted NCI-AD Average	92%	5%	3%	18790

Everyday Living

Table 28. Needs at least some assistance with everyday activities (such as preparing meals, housework, shopping or taking their medications)*Proxy respondents were allowed for this question.*

Program	A Lot	Some	None	N
Frail Elder Waiver	58%	36%	6%	327
MFP Community Living Waiver	65%	31%	4%	75
MFP Residential Supports Waiver	56%	38%	6%	32
Acquired Brain Injury with Residential Habilitation Waiver	55%	30%	15%	33
Weighted MA Average	59%	35%	6%	486
Weighted NCI-AD Average	63%	29%	7%	19778

Table 29. Gets enough support for everyday activities (if needs at least some assistance)*Proxy respondents were allowed for this question.*

Program	Yes, Always	No, Not Always	N
Frail Elder Waiver	84%	16%	307
MFP Community Living Waiver	96%	4%	68
MFP Residential Supports Waiver	93%	7%	29
Acquired Brain Injury with Residential Habilitation Waiver	96%	4%	28
Weighted MA Average	86%	14%	449
Weighted NCI-AD Average	85%	15%	18257

Table 30. Needs at least some assistance with self-care (such as bathing, dressing, going to the bathroom, eating, or moving around their home)*Proxy respondents were allowed for this question.*

Program	A Lot	Some	None	N
Frail Elder Waiver	41%	40%	19%	325
MFP Community Living Waiver	50%	22%	28%	74
MFP Residential Supports Waiver	50%	31%	19%	32
Acquired Brain Injury with Residential Habilitation Waiver	42%	21%	36%	33
Weighted MA Average	42%	38%	20%	483
Weighted NCI-AD Average	46%	31%	23%	19738

Table 31. Gets enough support for self-care (if needs at least some assistance)*Proxy respondents were allowed for this question.*

Program	Yes, Always	No, Not Always	N
Frail Elder Waiver	86%	14%	257
MFP Community Living Waiver	96%	4%	51
MFP Residential Supports Waiver	96%	4%	25
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a
Weighted MA Average	88%	12%	371
Weighted NCI-AD Average	86%	14%	14532

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 32. Has a paid job*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Frail Elder Waiver	1%	99%	253
MFP Community Living Waiver	7%	93%	61
MFP Residential Supports Waiver	4%	96%	25
Acquired Brain Injury with Residential Habilitation Waiver	4%	96%	26
Weighted MA Average	2%	98%	382
Weighted NCI-AD Average	5%	95%	18751

Table 33. Wants a paid job (if they do not currently have one)

Program	Yes	Maybe, Not Sure	No	N
Frail Elder Waiver	9%	6%	85%	185
MFP Community Living Waiver	14%	10%	76%	42
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a
Weighted MA Average	11%	7%	82%	263
Weighted NCI-AD Average	12%	5%	83%	13346

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 34. Someone talked with them about job options (if they do not currently have a job but want one)

Program	Yes	No	N
Frail Elder Waiver	n/a	n/a	n/a
MFP Community Living Waiver	n/a	n/a	n/a
MFP Residential Supports Waiver	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a
Weighted MA Average	34%	66%	32
Weighted NCI-AD Average	32%	68%	1324

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 35. Volunteers*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Frail Elder Waiver	10%	90%	253
MFP Community Living Waiver	16%	84%	62
MFP Residential Supports Waiver	12%	88%	25
Acquired Brain Injury with Residential Habilitation Waiver	7%	93%	27
Weighted MA Average	10%	90%	384
Weighted NCI-AD Average	8%	92%	18663

Table 36. Wants to volunteer (if they do not currently)

Program	Yes	Maybe, Not Sure	No	N
Frail Elder Waiver	14%	10%	76%	166
MFP Community Living Waiver	11%	28%	61%	36
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a
Weighted MA Average	15%	11%	74%	235
Weighted NCI-AD Average	10%	7%	83%	12251

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Relationships

Table 37. Has friends or family they do not live with who are a part of their life

Program	Yes	No	N
Frail Elder Waiver	93%	7%	251
MFP Community Living Waiver	89%	11%	55
MFP Residential Supports Waiver	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	81%	19%	21
Weighted MA Average	92%	8%	352
Weighted NCI-AD Average	92%	8%	14987

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 38. Able to see or talk to their friends and family when they want (if has friends or family they do not live with who are a part of their life)

Program	Yes, Always, or Chooses Not To	Most of the Time, Usually	No, Only Sometimes or Rarely, or Only Some Family and/or Friends	N
Frail Elder Waiver	77%	15%	8%	229
MFP Community Living Waiver	63%	20%	16%	49
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a
Weighted MA Average	75%	15%	9%	316
Weighted NCI-AD Average	86%	9%	5%	13693

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 39. Reasons not always able to see or talk to their friends and family*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Availability of Transportation	Physical Accessibility	Staffing or Personal Assistance Unavailable	Health Limitations	Someone Prevents From or Rules Against	No or Limited Access to a Phone	No or Limited Access to the Internet	Other
Frail Elder Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
MFP Community Living Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Weighted MA Average	15%	6%	0%	16%	0%	1%	0%	69%
Weighted NCI-AD Average	24%	6%	2%	21%	2%	5%	1%	62%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Service Coordination

Table 40A. How first found out about services they can get

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Friend	Family	Aging and Disability Resource Center; Area Agency on Aging; Center for Independent Living	State or County Agency	Case Manager or Care Coordinator
Frail Elder Waiver	8%	16%	21%	14%	8%
MFP Community Living Waiver	5%	5%	1%	15%	16%
MFP Residential Supports Waiver	0%	0%	4%	30%	11%
Acquired Brain Injury with Residential Habilitation Waiver	4%	8%	4%	27%	15%
Weighted MA Average	8%	14%	18%	15%	9%
Weighted NCI-AD Average	14%	20%	5%	10%	13%

Table 40B. How first found out about services they can get (continued)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Doctor, Hospital, Clinic	Other Provider or Provider Agency	Media, Newspaper, TV, Radio, Billboard, Brochure, Flyer, Advertisement	Internet or Website	Other
Frail Elder Waiver	21%	25%	2%	1%	6%
MFP Community Living Waiver	15%	42%	5%	0%	4%
MFP Residential Supports Waiver	11%	33%	0%	0%	7%
Acquired Brain Injury with Residential Habilitation Waiver	4%	35%	0%	0%	4%
Weighted MA Average	19%	27%	2%	1%	5%
Weighted NCI-AD Average	29%	9%	2%	2%	12%

Table 41. Can contact their case manager or care coordinator when they need to*Proxy respondents were allowed for this question.*

Program	Yes, Always	Most of the Time, Usually	No	N
Frail Elder Waiver	75%	19%	6%	270
MFP Community Living Waiver	79%	14%	7%	71
MFP Residential Supports Waiver	88%	4%	8%	24
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a
Weighted MA Average	77%	17%	6%	396
Weighted NCI-AD Average	82%	11%	7%	15024

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 42. Who helps person most often (if anyone helps on a regular basis)*Proxy respondents were allowed for this question.*

Program	Paid Support Worker Who is Not a Friend or Relative	Paid Family Member or Spouse or Partner	Paid Friend	Unpaid Family Member or Spouse or Partner	Unpaid Friend or Volunteer	Other	N
Frail Elder Waiver	52%	10%	0%	34%	3%	1%	311
MFP Community Living Waiver	52%	25%	0%	19%	3%	1%	69
MFP Residential Supports Waiver	97%	0%	0%	0%	3%	0%	30
Acquired Brain Injury with Residential Habilitation Waiver	96%	0%	0%	0%	4%	0%	27
Weighted MA Average	56%	11%	0%	30%	3%	1%	455
Weighted NCI-AD Average	44%	37%	3%	14%	2%	1%	17988

Table 43. Additional people who help person on a regular basis

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Paid Support Worker Who is Not a Friend or Relative	Paid Family Member or Spouse or Partner	Paid Friend	Unpaid Family Member or Spouse or Partner	Unpaid Friend or Volunteer	Other	No One Else Provides Additional Support
Frail Elder Waiver	43%	2%	1%	36%	8%	4%	14%
MFP Community Living Waiver	54%	12%	0%	25%	12%	4%	6%
MFP Residential Supports Waiver	77%	0%	0%	17%	3%	0%	7%
Acquired Brain Injury with Residential Habilitation Waiver	81%	0%	0%	19%	7%	0%	7%
Weighted MA Average	47%	3%	1%	34%	8%	3%	13%
Weighted NCI-AD Average	17%	8%	1%	46%	8%	1%	27%

Table 44. People who are paid to help them come and leave when they are supposed to*Proxy respondents were allowed for this question.*

Program	Yes, All Paid Support Workers, Always or Almost always	Some, or Usually	No, Never or Rarely	N
Frail Elder Waiver	92%	7%	1%	244
MFP Community Living Waiver	98%	2%	0%	52
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a
Weighted MA Average	92%	7%	1%	329
Weighted NCI-AD Average	93%	5%	1%	11106

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 45. Has a backup plan if the people who are paid to help them do not show up*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Frail Elder Waiver	72%	28%	240
MFP Community Living Waiver	82%	18%	49
MFP Residential Supports Waiver	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a
Weighted MA Average	72%	28%	323
Weighted NCI-AD Average	73%	27%	10887

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 46. Has an emergency plan in place in case of widescale emergency*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Frail Elder Waiver	77%	23%	302
MFP Community Living Waiver	83%	17%	66
MFP Residential Supports Waiver	93%	7%	29
Acquired Brain Injury with Residential Habilitation Waiver	90%	10%	31
Weighted MA Average	79%	21%	447
Weighted NCI-AD Average	79%	21%	18499

Table 47. Knows whom to contact if they have a complaint about their services

Program	Yes	Maybe, Not Sure	No	N
Frail Elder Waiver	85%	3%	13%	230
MFP Community Living Waiver	90%	2%	8%	50
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a
Weighted MA Average	85%	3%	13%	311
Weighted NCI-AD Average	78%	6%	16%	13459

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 48. Knows whom to contact if they want to make changes to services

Program	Yes	Maybe, Not Sure	No	N
Frail Elder Waiver	88%	3%	9%	232
MFP Community Living Waiver	98%	0%	2%	51
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a
Weighted MA Average	88%	3%	9%	317
Weighted NCI-AD Average	84%	6%	10%	13324

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 49. Services meet all current needs and goals*Proxy respondents were allowed for this question.*

Program	Yes, Completely, All Needs and Goals	Some Needs and Goals	No, Not at All, Needs and Goals Are Not Met	N
Frail Elder Waiver	76%	18%	6%	285
MFP Community Living Waiver	81%	16%	3%	67
MFP Residential Supports Waiver	92%	8%	0%	25
Acquired Brain Injury with Residential Habilitation Waiver	88%	13%	0%	24
Weighted MA Average	78%	17%	5%	415
Weighted NCI-AD Average	72%	23%	5%	17444

Table 50A. Additional services and supports needed (if all current needs and goals are not being met)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Skilled Nursing Facility, Nursing Home Services	Personal Care Assistance, Personal Care Services	Homemaker or Chore Services	Companion Services	Healthcare Home Services, Home Health	Home Delivered Meals
Frail Elder Waiver	3%	24%	19%	13%	6%	1%
MFP Community Living Waiver	n/a	n/a	n/a	n/a	n/a	n/a
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Weighted MA Average	3%	22%	18%	12%	6%	1%
Weighted NCI-AD Average	5%	29%	28%	12%	15%	19%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 50B. Additional services and supports needed (if all current needs and goals are not being met; continued)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Adult Day Services	Transportation	Respite or Family Caregiver Support	Health Care	Mental Health Care	Dental Care
Frail Elder Waiver	1%	15%	0%	3%	4%	6%
MFP Community Living Waiver	n/a	n/a	n/a	n/a	n/a	n/a
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Weighted MA Average	2%	15%	0%	3%	4%	6%
Weighted NCI-AD Average	8%	28%	9%	5%	8%	17%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 50C. Additional services and supports needed (if all current needs and goals are not being met; continued)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Housing Assistance	Heating or Cooling Assistance	Hospice	Funeral Planning	Other
Frail Elder Waiver	3%	1%	0%	1%	25%
MFP Community Living Waiver	n/a	n/a	n/a	n/a	n/a
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a	n/a
Weighted MA Average	5%	1%	0%	1%	26%
Weighted NCI-AD Average	19%	11%	0%	4%	28%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 51. Case manager talked to them about services that might help meet their current needs and goals (if all current needs and goals are not being met and has a case manager)

Proxy respondents were allowed for this question.

Program	Yes	No	N
Frail Elder Waiver	55%	45%	62
MFP Community Living Waiver	n/a	n/a	n/a
MFP Residential Supports Waiver	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a
Weighted MA Average	57%	43%	81
Weighted NCI-AD Average	55%	45%	3330

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 52. Service providers work together to provide support*Proxy respondents were allowed for this question.*

Program	Yes, All Service Providers	Sometimes, or Some Service Providers	No	N
Frail Elder Waiver	75%	5%	21%	263
MFP Community Living Waiver	77%	8%	16%	64
MFP Residential Supports Waiver	96%	4%	0%	23
Acquired Brain Injury with Residential Habilitation Waiver	85%	12%	4%	26
Weighted MA Average	76%	6%	19%	389
Weighted NCI-AD Average	82%	7%	10%	13742

Care Coordination

Table 53. Knows how to manage chronic conditions (if has at least one)

Program	Yes	In-Between, or Some Conditions	No	N
Frail Elder Waiver	90%	3%	6%	216
MFP Community Living Waiver	92%	0%	8%	48
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a
Weighted MA Average	90%	3%	8%	302
Weighted NCI-AD Average	84%	10%	6%	13359

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 54. Stayed overnight in a hospital or rehab/nursing facility in the past 12 months and was discharged to go home*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Frail Elder Waiver	40%	60%	296
MFP Community Living Waiver	35%	65%	69
MFP Residential Supports Waiver	38%	62%	29
Acquired Brain Injury with Residential Habilitation Waiver	40%	60%	30
Weighted MA Average	39%	61%	442
Weighted NCI-AD Average	26%	74%	18590

Table 55. Felt comfortable and supported enough to go home after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

Program	Yes	In-Between	No	N
Frail Elder Waiver	91%	3%	5%	92
MFP Community Living Waiver	n/a	n/a	n/a	n/a
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a
Weighted MA Average	92%	3%	5%	118
Weighted NCI-AD Average	88%	6%	6%	4148

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 56. Someone followed-up to make sure they had needed services and supports after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

Proxy respondents were allowed for this question.

Program	Yes	No	N
Frail Elder Waiver	88%	12%	117
MFP Community Living Waiver	91%	9%	23
MFP Residential Supports Waiver	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a
Weighted MA Average	89%	11%	170
Weighted NCI-AD Average	85%	15%	5206

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Choice and Control

Table 57. Feels in control of their life

Program	Yes, Almost Always, Always	In-Between, Sometimes	No, Rarely, Never	N
Frail Elder Waiver	75%	16%	8%	214
MFP Community Living Waiver	79%	15%	6%	48
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a
Weighted MA Average	75%	17%	8%	299
Weighted NCI-AD Average	75%	17%	7%	13881

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 58. Able to furnish and decorate their room however they want to (if living in a group setting)

Program	In All Ways	In Most Ways	Only in Some Ways, or Not at All	N
Frail Elder Waiver	n/a	n/a	n/a	n/a
MFP Community Living Waiver	n/a	n/a	n/a	n/a
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a
Weighted MA Average	74%	8%	19%	34
Weighted NCI-AD Average	67%	22%	12%	2342

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 59. Able to choose their roommate (if living in a group setting and has a roommate)

Program	Yes	No	N
Frail Elder Waiver	n/a	n/a	n/a
MFP Community Living Waiver	n/a	n/a	n/a
MFP Residential Supports Waiver	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a
Weighted MA Average	n/a	n/a	n/a
Weighted NCI-AD Average	27%	73%	946

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 60. Can get up and go to bed when they want to

Program	Yes, Always, or Almost Always	Some Days, Sometimes	No, Never	N
Frail Elder Waiver	92%	5%	3%	224
MFP Community Living Waiver	87%	9%	4%	47
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a
Weighted MA Average	91%	5%	3%	310
Weighted NCI-AD Average	91%	5%	3%	14369

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 61. Can eat their meals when they want to

Program	Yes, Always, or Almost Always	Some Days, Sometimes	No, Never	N
Frail Elder Waiver	95%	3%	2%	223
MFP Community Living Waiver	98%	2%	0%	48
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a
Weighted MA Average	94%	3%	3%	310
Weighted NCI-AD Average	91%	4%	5%	14359

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 62. Can choose or change their services*Proxy respondents were allowed for this question.*

Program	Yes, All Services	Sometimes, or Some Services	No	N
Frail Elder Waiver	74%	10%	16%	268
MFP Community Living Waiver	87%	2%	11%	61
MFP Residential Supports Waiver	54%	17%	29%	24
Acquired Brain Injury with Residential Habilitation Waiver	68%	4%	28%	25
Weighted MA Average	74%	9%	16%	393
Weighted NCI-AD Average	81%	8%	12%	15732

Table 63. Can choose or change when and how often they receive services

Proxy respondents were allowed for this question.

Program	Yes, All Services	Sometimes, or Some Services	No	N
Frail Elder Waiver	68%	9%	23%	278
MFP Community Living Waiver	70%	9%	20%	64
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	64%	14%	23%	22
Weighted MA Average	68%	9%	23%	398
Weighted NCI-AD Average	73%	11%	16%	15630

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 64. Can choose or change the people who provide paid supports if wants*Proxy respondents were allowed for this question.*

Program	Yes, All Services	Sometimes, or Some Services	No	N
Frail Elder Waiver	87%	4%	9%	227
MFP Community Living Waiver	88%	2%	10%	51
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a
Weighted MA Average	85%	4%	11%	311
Weighted NCI-AD Average	84%	4%	12%	11637

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Satisfaction

Table 65. Services and supports help them live the life they want

Program	Yes	No	N
Frail Elder Waiver	91%	9%	210
MFP Community Living Waiver	91%	9%	46
MFP Residential Supports Waiver	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a
Weighted MA Average	92%	8%	283
Weighted NCI-AD Average	89%	11%	12820

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 66. Case manager or care coordinator changes more often than they would like

Program	Yes	No	N
Frail Elder Waiver	18%	82%	202
MFP Community Living Waiver	14%	86%	50
MFP Residential Supports Waiver	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a
Weighted MA Average	17%	83%	277
Weighted NCI-AD Average	29%	71%	11189

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 67. People who are paid to help them change too often

Program	Yes, All Paid Support Workers, Always or Almost Always	Some or Sometimes	No, Never or Rarely	N
Frail Elder Waiver	8%	3%	90%	193
MFP Community Living Waiver	10%	0%	90%	42
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a
Weighted MA Average	9%	3%	88%	254
Weighted NCI-AD Average	12%	9%	78%	9216

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 68. Likes where they live

Program	Yes	In Between, Most of the Time	No	N
Frail Elder Waiver	86%	8%	6%	245
MFP Community Living Waiver	89%	2%	9%	54
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	77%	5%	18%	22
Weighted MA Average	85%	8%	7%	347
Weighted NCI-AD Average	82%	9%	9%	14962

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 69A. Reasons does not like where they live (if does not always like where they live)*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Accessibility of House or Building	Feels Unsafe in or Dislikes Neighborhood	Feels Unsafe in Residence	Residence or Building Needs Repair or Upkeep	Doesn't Feel Like Home
Frail Elder Waiver	9%	9%	0%	9%	3%
MFP Community Living Waiver	n/a	n/a	n/a	n/a	n/a
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a	n/a
Weighted MA Average	9%	9%	1%	7%	2%
Weighted NCI-AD Average	7%	15%	6%	13%	10%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 69B. Reasons does not like where they live (if does not always like where they live) (continued)*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Layout or Size of Residence or Building	Problems With Neighbors or Housemates/Other Residents	Problems With Staff	Insufficient Amount or Type of Staff	Wants More Independence or Control
Frail Elder Waiver	11%	9%	11%	0%	0%
MFP Community Living Waiver	n/a	n/a	n/a	n/a	n/a
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a	n/a
Weighted MA Average	9%	9%	12%	0%	1%
Weighted NCI-AD Average	10%	10%	4%	2%	8%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 69C. Reasons does not like where they live (if does not always like where they live) (continued)*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Wants More Privacy	Wants to be Closer to Family or Friends	Feels Isolated from Community or Feels Lonely	Affordability or Cost of Housing	Other
Frail Elder Waiver	9%	6%	9%	0%	43%
MFP Community Living Waiver	n/a	n/a	n/a	n/a	n/a
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a	n/a
Weighted MA Average	8%	6%	8%	0%	42%
Weighted NCI-AD Average	11%	6%	5%	5%	38%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 70. Wants to live somewhere else

Program	Yes	Maybe	No	N
Frail Elder Waiver	18%	8%	74%	251
MFP Community Living Waiver	26%	7%	67%	54
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	41%	14%	45%	22
Weighted MA Average	20%	9%	72%	352
Weighted NCI-AD Average	28%	8%	65%	14658

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 71. Where person would prefer to live (if wants to live somewhere else)*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Different Kind of Home	Live Independently	With or Closer to Family	In a Different Neighborhood	A Different Type of Geography or Climate	Other
Frail Elder Waiver	15%	6%	8%	18%	26%	34%
MFP Community Living Waiver	n/a	n/a	n/a	n/a	n/a	n/a
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Weighted MA Average	16%	10%	9%	18%	21%	32%
Weighted NCI-AD Average	34%	15%	11%	23%	22%	21%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 72. People who are paid to help them do things the way they want them done

Program	Yes, All Paid Support Workers, Always or Almost Always	Some or Sometimes	No, Never or Rarely	N
Frail Elder Waiver	87%	11%	2%	195
MFP Community Living Waiver	95%	5%	0%	42
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a
Weighted MA Average	87%	11%	2%	256
Weighted NCI-AD Average	90%	9%	1%	10038

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 73. Usually likes how they spend their time during the day

Program	Yes, Always, or Almost Always	Sometimes	No, Never or Rarely	N
Frail Elder Waiver	66%	24%	10%	219
MFP Community Living Waiver	80%	13%	7%	46
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a
Weighted MA Average	67%	24%	10%	303
Weighted NCI-AD Average	65%	27%	8%	14250

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Technology

Table 74. Has access to the internet*Proxy respondents were allowed for this question.*

Program	Yes	Sometimes	No	N
Frail Elder Waiver	70%	1%	30%	309
MFP Community Living Waiver	82%	0%	18%	72
MFP Residential Supports Waiver	87%	0%	13%	30
Acquired Brain Injury with Residential Habilitation Waiver	87%	0%	13%	31
Weighted MA Average	72%	1%	27%	460
Weighted NCI-AD Average	74%	1%	25%	19012

Table 75. How often they use the internet (if has access to the internet)*Proxy respondents were allowed for this question.*

Program	Daily	Several Times a Week	Several Times a Month	Several Times a Year	Don't Use It at All	N
Frail Elder Waiver	65%	11%	6%	1%	18%	217
MFP Community Living Waiver	78%	5%	3%	0%	14%	58
MFP Residential Supports Waiver	50%	15%	15%	0%	19%	26
Acquired Brain Injury with Residential Habilitation Waiver	62%	8%	4%	19%	8%	26
Weighted MA Average	65%	10%	6%	2%	16%	342
Weighted NCI-AD Average	67%	12%	3%	1%	17%	14606

Table 76. Internet always works at home*Proxy respondents were allowed for this question.*

Program	Always Works	Sometimes Works	Rarely or Never Works	N
Frail Elder Waiver	86%	13%	0%	209
MFP Community Living Waiver	74%	26%	0%	57
MFP Residential Supports Waiver	88%	13%	0%	24
Acquired Brain Injury with Residential Habilitation Waiver	88%	12%	0%	26
Weighted MA Average	85%	14%	0%	331
Weighted NCI-AD Average	89%	10%	0%	13300

Table 77. Has talked to health professionals using video conference/telehealth*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Frail Elder Waiver	55%	45%	298
MFP Community Living Waiver	71%	29%	69
MFP Residential Supports Waiver	55%	45%	29
Acquired Brain Injury with Residential Habilitation Waiver	70%	30%	30
Weighted MA Average	57%	43%	444
Weighted NCI-AD Average	45%	55%	18542

Table 78. Liked talking to health care providers using telehealth

Program	Yes	Sometimes, or In-Between	No	N
Frail Elder Waiver	58%	20%	22%	112
MFP Community Living Waiver	63%	9%	28%	32
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a
Weighted MA Average	59%	18%	23%	165
Weighted NCI-AD Average	60%	22%	17%	6251

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Access to Needed Equipment

Table 79. Need for grab bars in the bathroom or elsewhere in their home*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Frail Elder Waiver	3%	5%	85%	7%	318
MFP Community Living Waiver	4%	1%	85%	10%	73
MFP Residential Supports Waiver	0%	3%	77%	20%	30
Acquired Brain Injury with Residential Habilitation Waiver	0%	0%	84%	16%	31
Weighted MA Average	3%	5%	85%	8%	471
Weighted NCI-AD Average	11%	5%	60%	24%	19422

Table 80. Need for other bathroom modifications*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Frail Elder Waiver	10%	6%	40%	44%	313
MFP Community Living Waiver	7%	8%	49%	35%	71
MFP Residential Supports Waiver	0%	0%	58%	42%	31
Acquired Brain Injury with Residential Habilitation Waiver	0%	3%	53%	44%	32
Weighted MA Average	9%	6%	42%	44%	466
Weighted NCI-AD Average	10%	2%	24%	64%	18731

Table 81. Need for a shower chair*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Frail Elder Waiver	6%	9%	75%	10%	316
MFP Community Living Waiver	0%	12%	77%	11%	73
MFP Residential Supports Waiver	0%	6%	74%	19%	31
Acquired Brain Injury with Residential Habilitation Waiver	0%	0%	84%	16%	31
Weighted MA Average	5%	9%	76%	11%	470
Weighted NCI-AD Average	7%	5%	63%	24%	19368

Table 82. Need for a specialized bed*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Frail Elder Waiver	8%	8%	23%	61%	317
MFP Community Living Waiver	3%	13%	47%	38%	72
MFP Residential Supports Waiver	0%	3%	50%	47%	30
Acquired Brain Injury with Residential Habilitation Waiver	0%	9%	59%	31%	32
Weighted MA Average	7%	8%	28%	57%	470
Weighted NCI-AD Average	8%	3%	21%	68%	19315

Table 83. Need for a ramp (either inside or outside of their residence)*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Frail Elder Waiver	8%	3%	22%	67%	315
MFP Community Living Waiver	8%	7%	43%	42%	72
MFP Residential Supports Waiver	0%	0%	53%	47%	30
Acquired Brain Injury with Residential Habilitation Waiver	0%	0%	47%	53%	32
Weighted MA Average	7%	3%	26%	63%	468
Weighted NCI-AD Average	6%	2%	24%	67%	19287

Table 84. Need for other home modifications*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Frail Elder Waiver	12%	3%	15%	71%	308
MFP Community Living Waiver	8%	1%	21%	69%	72
MFP Residential Supports Waiver	3%	0%	27%	70%	30
Acquired Brain Injury with Residential Habilitation Waiver	3%	0%	10%	87%	31
Weighted MA Average	11%	2%	15%	72%	459
Weighted NCI-AD Average	5%	2%	7%	87%	12474

Table 85. Need for a wheelchair*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Frail Elder Waiver	8%	10%	29%	53%	306
MFP Community Living Waiver	1%	28%	44%	26%	72
MFP Residential Supports Waiver	0%	10%	47%	43%	30
Acquired Brain Injury with Residential Habilitation Waiver	0%	23%	40%	37%	30
Weighted MA Average	7%	13%	32%	49%	456
Weighted NCI-AD Average	5%	6%	28%	61%	19324

Table 86. Need for a scooter*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Frail Elder Waiver	12%	1%	4%	83%	308
MFP Community Living Waiver	9%	0%	10%	81%	67
MFP Residential Supports Waiver	7%	0%	0%	93%	30
Acquired Brain Injury with Residential Habilitation Waiver	0%	0%	3%	97%	30
Weighted MA Average	11%	1%	4%	84%	453
Weighted NCI-AD Average	8%	1%	5%	86%	19116

Table 87. Need for a walker*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Frail Elder Waiver	3%	13%	58%	26%	307
MFP Community Living Waiver	1%	7%	41%	51%	71
MFP Residential Supports Waiver	0%	7%	45%	48%	29
Acquired Brain Injury with Residential Habilitation Waiver	0%	0%	40%	60%	30
Weighted MA Average	3%	12%	55%	31%	455
Weighted NCI-AD Average	3%	6%	45%	47%	19256

Table 88. Need for hearing aids*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Frail Elder Waiver	10%	8%	17%	66%	302
MFP Community Living Waiver	7%	3%	7%	83%	71
MFP Residential Supports Waiver	0%	3%	20%	77%	30
Acquired Brain Injury with Residential Habilitation Waiver	0%	7%	13%	80%	30
Weighted MA Average	9%	7%	16%	69%	451
Weighted NCI-AD Average	7%	3%	10%	81%	19100

Table 89. Need for glasses*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Frail Elder Waiver	2%	33%	52%	13%	305
MFP Community Living Waiver	4%	36%	44%	15%	72
MFP Residential Supports Waiver	4%	18%	39%	39%	28
Acquired Brain Injury with Residential Habilitation Waiver	3%	7%	77%	13%	30
Weighted MA Average	3%	31%	52%	14%	453
Weighted NCI-AD Average	5%	15%	58%	23%	19172

Table 90. Need for personal emergency response system (PERS)*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Frail Elder Waiver	5%	6%	65%	24%	306
MFP Community Living Waiver	10%	4%	63%	24%	72
MFP Residential Supports Waiver	7%	0%	43%	50%	30
Acquired Brain Injury with Residential Habilitation Waiver	3%	0%	38%	59%	29
Weighted MA Average	5%	6%	62%	27%	454
Weighted NCI-AD Average	12%	2%	31%	55%	18978

Table 91. Need for an oxygen machine*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Frail Elder Waiver	2%	0%	8%	89%	307
MFP Community Living Waiver	1%	0%	8%	90%	71
MFP Residential Supports Waiver	3%	0%	7%	90%	30
Acquired Brain Injury with Residential Habilitation Waiver	0%	3%	10%	86%	29
Weighted MA Average	2%	0%	8%	89%	455
Weighted NCI-AD Average	2%	1%	11%	86%	19042

Table 92. Need for other assistive technology equipment*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Frail Elder Waiver	5%	1%	16%	78%	301
MFP Community Living Waiver	3%	4%	24%	69%	71
MFP Residential Supports Waiver	0%	0%	20%	80%	30
Acquired Brain Injury with Residential Habilitation Waiver	0%	0%	7%	93%	29
Weighted MA Average	5%	1%	16%	78%	449
Weighted NCI-AD Average	2%	1%	16%	81%	12832

Table 93. Need for other equipment*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Frail Elder Waiver	10%	5%	27%	58%	305
MFP Community Living Waiver	7%	6%	27%	61%	71
MFP Residential Supports Waiver	3%	10%	23%	63%	30
Acquired Brain Injury with Residential Habilitation Waiver	0%	3%	20%	77%	30
Weighted MA Average	9%	5%	27%	59%	454
Weighted NCI-AD Average	8%	2%	20%	70%	12547

Medications

Table 94. Knows what prescription medications are for (if taking prescription medication)

Program	Yes	In-Between, or Some Medications	No	N
Frail Elder Waiver	90%	4%	6%	221
MFP Community Living Waiver	96%	2%	2%	48
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a
Weighted MA Average	90%	4%	6%	307
Weighted NCI-AD Average	88%	7%	5%	13779

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 95. Takes medication to help feel less sad or depressed*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Frail Elder Waiver	44%	56%	294
MFP Community Living Waiver	34%	66%	67
MFP Residential Supports Waiver	54%	46%	28
Acquired Brain Injury with Residential Habilitation Waiver	61%	39%	28
Weighted MA Average	45%	55%	435
Weighted NCI-AD Average	38%	62%	18103

Health care

Table 96. Has access to mental health services if they want them

Program	Yes	Sometimes	No	N
Frail Elder Waiver	86%	0%	14%	208
MFP Community Living Waiver	100%	0%	0%	47
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a
Weighted MA Average	87%	0%	13%	292
Weighted NCI-AD Average	89%	1%	9%	13077

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 97. Can get an appointment to see or talk to their primary care doctor when they need to*Proxy respondents were allowed for this question.*

Program	Yes, Always	Usually	No, Only Sometimes or Rarely	N
Frail Elder Waiver	81%	9%	10%	286
MFP Community Living Waiver	92%	6%	2%	65
MFP Residential Supports Waiver	96%	0%	4%	27
Acquired Brain Injury with Residential Habilitation Waiver	86%	11%	4%	28
Weighted MA Average	82%	9%	9%	423
Weighted NCI-AD Average	84%	10%	6%	18551

Table 98. Went to the emergency room for any reason in the past 12 months*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Frail Elder Waiver	48%	52%	302
MFP Community Living Waiver	35%	65%	68
MFP Residential Supports Waiver	59%	41%	29
Acquired Brain Injury with Residential Habilitation Waiver	63%	37%	30
Weighted MA Average	48%	52%	447
Weighted NCI-AD Average	42%	58%	18674

Table 99. Has gone to the emergency room in the past 12 months due to falling or losing balance*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Frail Elder Waiver	49%	51%	141
MFP Community Living Waiver	25%	75%	24
MFP Residential Supports Waiver	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a
Weighted MA Average	46%	54%	208
Weighted NCI-AD Average	27%	73%	8152

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 100. Has gone to the emergency room in the past 12 months due to tooth or mouth pain*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Frail Elder Waiver	6%	94%	141
MFP Community Living Waiver	0%	100%	24
MFP Residential Supports Waiver	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a
Weighted MA Average	6%	94%	207
Weighted NCI-AD Average	3%	97%	8127

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 101. Has gone to the emergency room in the past 12 months due to not being able to see their primary care physician

Proxy respondents were allowed for this question.

Program	Yes	No	N
Frail Elder Waiver	8%	92%	137
MFP Community Living Waiver	4%	96%	24
MFP Residential Supports Waiver	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a
Weighted MA Average	8%	92%	204
Weighted NCI-AD Average	10%	90%	8067

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 102. Had a physical exam or wellness visit in the past 12 months*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Frail Elder Waiver	89%	11%	298
MFP Community Living Waiver	94%	6%	68
MFP Residential Supports Waiver	89%	11%	28
Acquired Brain Injury with Residential Habilitation Waiver	90%	10%	30
Weighted MA Average	89%	11%	442
Weighted NCI-AD Average	87%	13%	18456

Table 103. Had a hearing exam*Proxy respondents were allowed for this question.*

Program	Past Year	1-2 Years Ago	3-4 Years Ago	5 Years Ago or More	Has Not Had One	N
Frail Elder Waiver	32%	21%	9%	21%	19%	234
MFP Community Living Waiver	29%	27%	10%	13%	21%	52
MFP Residential Supports Waiver	70%	11%	0%	11%	7%	27
Acquired Brain Injury with Residential Habilitation Waiver	48%	22%	9%	4%	17%	23
Weighted MA Average	34%	21%	8%	19%	18%	348
Weighted NCI-AD Average	24%	16%	9%	23%	28%	14254

Table 104. Had a vision exam in the past 12 months*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Frail Elder Waiver	64%	36%	296
MFP Community Living Waiver	59%	41%	68
MFP Residential Supports Waiver	81%	19%	27
Acquired Brain Injury with Residential Habilitation Waiver	79%	21%	28
Weighted MA Average	64%	36%	437
Weighted NCI-AD Average	65%	35%	18299

Table 105. Had a dental visit in the past 12 months*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Frail Elder Waiver	46%	54%	294
MFP Community Living Waiver	43%	57%	68
MFP Residential Supports Waiver	93%	7%	29
Acquired Brain Injury with Residential Habilitation Waiver	79%	21%	29
Weighted MA Average	49%	51%	438
Weighted NCI-AD Average	54%	46%	17937

Table 106. Had a flu shot in the past 12 months*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Frail Elder Waiver	69%	31%	290
MFP Community Living Waiver	64%	36%	66
MFP Residential Supports Waiver	86%	14%	29
Acquired Brain Injury with Residential Habilitation Waiver	86%	14%	28
Weighted MA Average	71%	29%	431
Weighted NCI-AD Average	64%	36%	18161

Table 107. Received the COVID-19 Vaccine*Proxy respondents were allowed for this question.*

Program	Fully Vaccinated and Received at Least One Booster	Fully Vaccinated, but Not Received a Booster	Partially Vaccinated	Not Vaccinated at All	N
Frail Elder Waiver	73%	12%	1%	14%	298
MFP Community Living Waiver	60%	21%	0%	19%	68
MFP Residential Supports Waiver	96%	4%	0%	0%	28
Acquired Brain Injury with Residential Habilitation Waiver	73%	15%	0%	12%	26
Weighted MA Average	72%	13%	1%	14%	437
Weighted NCI-AD Average	60%	14%	7%	19%	18121

Table 108. Has access to healthy foods when they want them*Proxy respondents were allowed for this question.*

Program	Yes, Often	Sometimes	No	N
Frail Elder Waiver	88%	8%	4%	303
MFP Community Living Waiver	97%	3%	0%	64
MFP Residential Supports Waiver	96%	4%	0%	28
Acquired Brain Injury with Residential Habilitation Waiver	93%	4%	4%	28
Weighted MA Average	90%	7%	3%	440
Weighted NCI-AD Average	89%	7%	4%	18890

Table 109. Overall health*Proxy respondents were allowed for this question.*

Program	Excellent	Very Good	Good	Fair	Poor	N
Frail Elder Waiver	3%	9%	33%	34%	22%	298
MFP Community Living Waiver	6%	16%	37%	22%	18%	67
MFP Residential Supports Waiver	10%	21%	48%	14%	7%	29
Acquired Brain Injury with Residential Habilitation Waiver	0%	27%	37%	30%	7%	30
Weighted MA Average	3%	11%	34%	32%	20%	442
Weighted NCI-AD Average	4%	10%	32%	37%	17%	18947

Table 110. Overall health compared to 12 months ago*Proxy respondents were allowed for this question.*

Program	Much Better	Somewhat Better	About the Same	Somewhat Worse	Much Worse	N
Frail Elder Waiver	7%	14%	41%	28%	9%	297
MFP Community Living Waiver	14%	14%	46%	20%	4%	69
MFP Residential Supports Waiver	18%	18%	61%	4%	0%	28
Acquired Brain Injury with Residential Habilitation Waiver	28%	21%	41%	7%	3%	29
Weighted MA Average	9%	15%	42%	25%	8%	441
Weighted NCI-AD Average	7%	14%	47%	26%	6%	18885

Table 111. In the past 12 months, forgets things more often than before*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Frail Elder Waiver	51%	49%	293
MFP Community Living Waiver	31%	69%	68
MFP Residential Supports Waiver	32%	68%	28
Acquired Brain Injury with Residential Habilitation Waiver	17%	83%	29
Weighted MA Average	47%	53%	435
Weighted NCI-AD Average	49%	51%	18293

Table 112. Has discussed forgetting things with a doctor or a nurse (if they have been forgetting things more often in the past 12 months)

Proxy respondents were allowed for this question.

Program	Yes	No	N
Frail Elder Waiver	68%	32%	147
MFP Community Living Waiver	n/a	n/a	n/a
MFP Residential Supports Waiver	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a
Weighted MA Average	68%	32%	185
Weighted NCI-AD Average	71%	29%	8060

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 113. Amount of physical activity per week*Proxy respondents were allowed for this question.*

Program	Does Not Exercise	Less Than One hour	One to Two Hours	More Than Two Hours	N
Frail Elder Waiver	39%	21%	14%	26%	298
MFP Community Living Waiver	15%	22%	28%	34%	67
MFP Residential Supports Waiver	7%	21%	31%	41%	29
Acquired Brain Injury with Residential Habilitation Waiver	14%	3%	38%	45%	29
Weighted MA Average	34%	20%	17%	28%	441
Weighted NCI-AD Average	30%	21%	22%	27%	18668

Table 114. Often feels lonely

Program	Yes, Often	Sometimes	Not Often, Never or Almost Never	N
Frail Elder Waiver	19%	27%	53%	221
MFP Community Living Waiver	15%	21%	65%	48
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a
Weighted MA Average	19%	27%	55%	308
Weighted NCI-AD Average	17%	31%	52%	14081

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Affordability

Table 115. Ever has to skip meals due to financial worries*Proxy respondents were allowed for this question.*

Program	Yes, often	Sometimes	No	N
Frail Elder Waiver	4%	9%	86%	301
MFP Community Living Waiver	2%	6%	92%	64
MFP Residential Supports Waiver	0%	0%	100%	28
Acquired Brain Injury with Residential Habilitation Waiver	3%	3%	93%	30
Weighted MA Average	4%	8%	88%	441
Weighted NCI-AD Average	5%	8%	87%	18922

Table 116. They or someone else has concerns about falling or being unstable*Proxy respondents were allowed for this question.*

Program	Yes, often	Sometimes	No	N
Frail Elder Waiver	50%	13%	37%	315
MFP Community Living Waiver	20%	7%	73%	71
MFP Residential Supports Waiver	23%	0%	77%	30
Acquired Brain Injury with Residential Habilitation Waiver	22%	6%	72%	32
Weighted MA Average	45%	12%	43%	467
Weighted NCI-AD Average	38%	18%	44%	19522

Table 117. Has worked with someone to reduce risk of falls (if someone has concerns about them falling or being unstable)

Proxy respondents were allowed for this question.

Program	Yes	No	N
Frail Elder Waiver	89%	11%	197
MFP Community Living Waiver	n/a	n/a	n/a
MFP Residential Supports Waiver	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a
Weighted MA Average	89%	11%	239
Weighted NCI-AD Average	83%	17%	10543

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 118. Able to get to safety quickly in case of an emergency*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Frail Elder Waiver	81%	19%	297
MFP Community Living Waiver	81%	19%	70
MFP Residential Supports Waiver	100%	0%	29
Acquired Brain Injury with Residential Habilitation Waiver	91%	9%	32
Weighted MA Average	83%	17%	446
Weighted NCI-AD Average	87%	13%	18518

Table 119. Knows who to talk to if they are mistreated, hurt, disrespected, or neglected by others

Program	Yes	Maybe, Not Sure	No	N
Frail Elder Waiver	84%	2%	14%	229
MFP Community Living Waiver	92%	2%	6%	51
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a
Weighted MA Average	85%	2%	14%	323
Weighted NCI-AD Average	82%	6%	12%	14462

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 120. Are ever worried for the security of their personal belongings

Program	Yes at Least Sometimes	No, Never	N
Frail Elder Waiver	15%	85%	233
MFP Community Living Waiver	12%	88%	52
MFP Residential Supports Waiver	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a
Weighted MA Average	15%	85%	328
Weighted NCI-AD Average	12%	88%	14653

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 121. Someone used or took their money without their permission in the past 12 months

Program	Yes	No	N
Frail Elder Waiver	7%	93%	233
MFP Community Living Waiver	6%	94%	52
MFP Residential Supports Waiver	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a
Weighted MA Average	7%	93%	327
Weighted NCI-AD Average	5%	95%	14623

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 122. Feels safe around people who are paid to help them

Program	Yes, All Paid Support Workers, Always	No, Not All Workers, or Not Always	N
Frail Elder Waiver	99%	1%	196
MFP Community Living Waiver	100%	0%	42
MFP Residential Supports Waiver	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a
Weighted MA Average	99%	1%	257
Weighted NCI-AD Average	98%	2%	10070

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Rights and Respect

Table 123. Gets information about services in their preferred language (if preferred language is not English)

Proxy respondents were allowed for this question.

Program	Yes, All Information	Some Information	No	N
Frail Elder Waiver	80%	16%	4%	51
MFP Community Living Waiver	n/a	n/a	n/a	n/a
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a
Weighted MA Average	80%	15%	6%	61
Weighted NCI-AD Average	77%	14%	10%	1484

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 124. Services and supports are delivered in a way that is respectful of their culture

Program	Yes	Sometimes, or Some Services	No	N
Frail Elder Waiver	97%	1%	2%	227
MFP Community Living Waiver	98%	2%	0%	50
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a
Weighted MA Average	97%	2%	2%	309
Weighted NCI-AD Average	97%	2%	1%	13700

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 125. People who are paid to help them treat them with respect

Program	Yes, All Paid Support Workers, Always or Almost Always	Some or Sometimes	No, Never or Rarely	N
Frail Elder Waiver	95%	5%	1%	192
MFP Community Living Waiver	98%	2%	0%	42
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a
Weighted MA Average	94%	5%	0%	253
Weighted NCI-AD Average	96%	3%	1%	10077

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 126. Others ask before coming into their home/room (if living in a group setting)

Program	Yes, Always	Usually, but Not Always	Sometimes, Rarely, or Never	N
Frail Elder Waiver	n/a	n/a	n/a	n/a
MFP Community Living Waiver	n/a	n/a	n/a	n/a
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a
Weighted MA Average	69%	9%	21%	36
Weighted NCI-AD Average	68%	19%	13%	2409

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 127. Able to lock doors to room (if living in a group setting)

Program	Yes	No	N
Frail Elder Waiver	n/a	n/a	n/a
MFP Community Living Waiver	n/a	n/a	n/a
MFP Residential Supports Waiver	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a
Weighted MA Average	46%	54%	35
Weighted NCI-AD Average	56%	44%	2351

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 128. Has enough privacy where lives (if living in a group setting)

Program	Yes, Always	Usually, but Not Always	Sometimes, Rarely, or Never	N
Frail Elder Waiver	n/a	n/a	n/a	n/a
MFP Community Living Waiver	n/a	n/a	n/a	n/a
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a
Weighted MA Average	84%	9%	7%	36
Weighted NCI-AD Average	79%	12%	9%	2411

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 129. Can have visitors at any time (if living in a group setting)

Program	Yes	No	N
Frail Elder Waiver	n/a	n/a	n/a
MFP Community Living Waiver	n/a	n/a	n/a
MFP Residential Supports Waiver	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a
Weighted MA Average	80%	20%	35
Weighted NCI-AD Average	76%	24%	2308

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 130. Can get something to eat or grab a snack anytime they (if living in a group setting)

Program	Yes	No	N
Frail Elder Waiver	n/a	n/a	n/a
MFP Community Living Waiver	n/a	n/a	n/a
MFP Residential Supports Waiver	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a
Weighted MA Average	93%	7%	36
Weighted NCI-AD Average	78%	22%	2347

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Person-Centered Planning (State Optional Module)

Items in this section come from an optional Person Centered Planning module. The following states implemented the Person Centered Planning Module: AL, AZ, CO, DE, IN, KS, KY, MN, MO, NC, ND, NH, NJ, OH, OK, TN, WA, and WI

Table 131. Involvement in making decisions about what is in the service plan

Program	Very or Fully Involved	Somewhat	Very Little	Not at All	N
Frail Elder Waiver	n/a	n/a	n/a	n/a	n/a
MFP Community Living Waiver	n/a	n/a	n/a	n/a	n/a
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a	n/a
Weighted MA Average	n/a	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	85%	13%	2%	1%	6396

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 132. Remembers their last service planning meeting

Program	Yes	No	N
Frail Elder Waiver	n/a	n/a	n/a
MFP Community Living Waiver	n/a	n/a	n/a
MFP Residential Supports Waiver	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a
Weighted MA Average	n/a	n/a	n/a
Weighted NCI-AD Average	66%	34%	9853

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 133. Service planning meeting took place at a time that was good for them

Program	Yes	No	N
Frail Elder Waiver	n/a	n/a	n/a
MFP Community Living Waiver	n/a	n/a	n/a
MFP Residential Supports Waiver	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a
Weighted MA Average	n/a	n/a	n/a
Weighted NCI-AD Average	99%	1%	6820

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 134. Service planning meeting took place in a location that was good for them

Program	Yes	No	N
Frail Elder Waiver	n/a	n/a	n/a
MFP Community Living Waiver	n/a	n/a	n/a
MFP Residential Supports Waiver	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a
Weighted MA Average	n/a	n/a	n/a
Weighted NCI-AD Average	100%	0%	6815

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 135. Service planning meeting included the people they wanted to be there

Program	Yes	Some People	No	N
Frail Elder Waiver	n/a	n/a	n/a	n/a
MFP Community Living Waiver	n/a	n/a	n/a	n/a
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a
Weighted MA Average	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	96%	2%	2%	6752

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 136. People at the service planning meeting listened to needs and preferences

Program	Completely	Mostly	Somewhat	Very Little	Not at All	N
Frail Elder Waiver	n/a	n/a	n/a	n/a	n/a	n/a
MFP Community Living Waiver	n/a	n/a	n/a	n/a	n/a	n/a
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Weighted MA Average	n/a	n/a	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	76%	18%	5%	1%	0%	6780

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 137. Received a copy of the service plan after the service planning meeting

Program	Yes	No	N
Frail Elder Waiver	n/a	n/a	n/a
MFP Community Living Waiver	n/a	n/a	n/a
MFP Residential Supports Waiver	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a
Weighted MA Average	n/a	n/a	n/a
Weighted NCI-AD Average	91%	9%	5268

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 138. Current service plan reflects what was talked about at the service plan meeting

Program	Yes, Completely	Yes, In Part	No	N
Frail Elder Waiver	n/a	n/a	n/a	n/a
MFP Community Living Waiver	n/a	n/a	n/a	n/a
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a
Weighted MA Average	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	91%	8%	1%	5249

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 139. Choices and preferences are reflected in current service plan

Program	Yes, All/Completely	Yes, Some/In Part	No	N
Frail Elder Waiver	n/a	n/a	n/a	n/a
MFP Community Living Waiver	n/a	n/a	n/a	n/a
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a
Weighted MA Average	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	88%	11%	2%	6089

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Self-Direction (State Optional Module)

Data from one item, “Uses Self-directed supports option” (table 140 below) comes from the Background Information section and are reported for all participating states. All other items in this section come from an optional Self-Direction module. The following states implemented the Self Direction module: AL, CO, DE, KY, MN, MO, NC, NE, NH, NJ, NY, OH, OK, TN, and WI.

Table 140. Uses self-directed supports option*This information may only come from existing records.*

Program	Yes	No	N
Frail Elder Waiver	0%	100%	340
MFP Community Living Waiver	29%	71%	77
MFP Residential Supports Waiver	0%	100%	33
Acquired Brain Injury with Residential Habilitation Waiver	0%	100%	34
Weighted MA Average	2%	98%	503
Weighted NCI-AD Average	35%	65%	16690

Table 141. Makes decisions about services that are self directed*Proxy respondents were allowed for this question.*

Program	Decisions About What Services Are Received Are Made by a Case Manager or Another Professional Employed by the State	Family or Friend Makes Decision, Person Does Not Have Input	Person Has Input, and Family or Friend Helps	Person Mostly Makes Decisions	N
Frail Elder Waiver	n/a	n/a	n/a	n/a	n/a
MFP Community Living Waiver	n/a	n/a	n/a	n/a	n/a
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a	n/a
Weighted MA Average	n/a	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	2%	17%	33%	48%	2540

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 142. Has enough help deciding how to direct services, like making decisions about how and when services are received

Proxy respondents were allowed for this question.

Program	Yes	Sometimes	No	N
Frail Elder Waiver	n/a	n/a	n/a	n/a
MFP Community Living Waiver	n/a	n/a	n/a	n/a
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a
Weighted MA Average	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	91%	4%	6%	1936

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 143. Can make changes to the services and supports you self-direct if needed

Proxy respondents were allowed for this question.

Program	Yes	In-Between	No	N
Frail Elder Waiver	n/a	n/a	n/a	n/a
MFP Community Living Waiver	n/a	n/a	n/a	n/a
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a
Weighted MA Average	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	93%	5%	2%	1909

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 144. Has the amount of control wanted with the services that are self-directed

Proxy respondents were allowed for this question.

Program	Yes	In-Between	No	N
Frail Elder Waiver	n/a	n/a	n/a	n/a
MFP Community Living Waiver	n/a	n/a	n/a	n/a
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a
Weighted MA Average	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	88%	6%	6%	1908

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 145. Services and supports wanted to self direct are always available

Proxy respondents were allowed for this question.

Program	Yes	Sometimes	No	N
Frail Elder Waiver	n/a	n/a	n/a	n/a
MFP Community Living Waiver	n/a	n/a	n/a	n/a
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a
Weighted MA Average	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	77%	15%	8%	1885

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 146. Gets information about budget and services from the financial management service (FMS)

Proxy respondents were allowed for this question.

Program	Yes	Maybe, Not Sure	No	N
Frail Elder Waiver	n/a	n/a	n/a	n/a
MFP Community Living Waiver	n/a	n/a	n/a	n/a
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a
Weighted MA Average	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	35%	12%	53%	1755

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 147. Information received from the FMS is easy to understand

Proxy respondents were allowed for this question.

Program	Yes, Easy to Understand on Own	Some Information is Easy to Understand or Understands With Help From Others	No, Not Easy to Understand and Does Not Get Help to Understand	N
Frail Elder Waiver	n/a	n/a	n/a	n/a
MFP Community Living Waiver	n/a	n/a	n/a	n/a
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a
Weighted MA Average	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	80%	18%	2%	923

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 148. Frequency of receiving information about budget and services from FMS

Proxy respondents were allowed for this question.

Program	At Least Every Three Months	About Twice a Year	Once a Year or Less	N
Frail Elder Waiver	n/a	n/a	n/a	n/a
MFP Community Living Waiver	n/a	n/a	n/a	n/a
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a
Weighted MA Average	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	66%	18%	16%	871

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 149. Parts of self-direction need help with

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Help With Planning Out Service Needs and Setting up a Schedule for Staff	Help With Getting Staff Paid	Help Finding or Keeping the Staff You Want	Help Training Staff	Help Managing Benefits for Staff	Help Understanding Information You Get From the FMS	More Information About What Services and Supports You Can Get	Other	Does Not Need Help With Any of These Things
Frail Elder Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
MFP Community Living Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
MFP Residential Supports Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Acquired Brain Injury with Residential Habilitation Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Weighted MA Average	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	4%	3%	4%	2%	2%	6%	29%	3%	61%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.