



*National Core Indicators- Aging and Disabilities (NCI-AD)
Adult Consumer Survey State Results*

Missouri

Table of Contents

Introduction	10
Adult Consumer Survey	10
Missouri Specific Sample	11
Figure 1. Statewide Sample	11
Figure 2. Classification of 2024-25 State programs.....	11
What is included in this report?	13
Presentation of Data	13
Accessibility Statement	13
Demographics	14
Table 1. Average age (reported for those under 90 years old)	15
Table 2. Age category (including those 90 and older).....	16
Table 3. Gender	17
Table 4. Race and ethnicity	18
Table 5. Marital status.....	19
Table 6. Preferred language	20
Table 7. Preferred means of communication.....	21
Table 8. Residential designation	22
Table 9. Median income (based on zip code).....	23
Table 10. Type of residence	25
Table 11. Who the person lives with.....	27

Table 12. Address changed in the past 6 months	28
Table 13. Where people moved from (if moved in the last 6 months).....	29
Table 14A. Diagnoses	31
Table 14B. Diagnoses (continued).....	32
Table 15. Person has chronic psychiatric or mental health diagnosis	33
Table 16. Level of mobility	34
Table 17. Has history of frequent falls (more than two falls in a six-month period)	35
Table 18. Receives Medicare.....	36
Table 19. Length of time receiving LTSS services in current program	37
Table 20. Person has legal guardian.....	38
Table 21. Amount of paid supports receives.....	39
Table 22. Person has remote supports	41
Outcome Tables.....	42
Community Participation.....	43
Table 23. Gets to do things outside of their home as much as they want to	44
Table 24. Takes part in activities with others as much as they want to (in-person or virtually)	45
Table 25A. Reasons cannot always take part in activities with others as much as they want to (in-person or virtually).....	46
Table 25B. Reasons cannot always take part in activities with others as much as they want to (in-person or virtually; continued).....	47
Access to the Community.....	48
Table 26. Has transportation to do the things they want outside of home.....	49
Table 27. Has transportation to get to medical appointments.....	50
Everyday Living	51
Table 28. Needs at least some assistance with everyday activities (such as preparing meals, housework, shopping or taking their medications).....	52
Table 29. Gets enough support for everyday activities (if needs at least some assistance).....	53
Table 30. Needs at least some assistance with self-care (such as bathing, dressing, going to the bathroom, eating, or moving around their home)	54

Table 31. Gets enough support for self-care (if needs at least some assistance).....	55
Work	56
Table 32. Has a paid job	57
Table 33. Wants a paid job (if they do not currently have one)	58
Table 34. Someone talked with them about job options (if they do not currently have a job but want one)	59
Table 35. Volunteers	60
Table 36. Wants to volunteer (if they do not currently)	61
Relationships	62
Table 37. Has friends or family they do not live with who are a part of their life	63
Table 38. Able to see or talk to their friends and family when they want (if has friends or family they do not live with who are a part of their life).....	64
Table 39. Reasons not always able to see or talk to their friends and family.....	65
Service Coordination	67
Table 40A. How first found out about services they can get	68
Table 40B. How first found out about services they can get (continued).....	69
Table 41. Can contact their case manager or care coordinator when they need to	70
Table 42. Who helps person most often (if anyone helps on a regular basis).....	71
Table 43. Additional people who help person on a regular basis	72
Table 44. People who are paid to help them come and leave when they are supposed to.....	73
Table 45. Has a backup plan if the people who are paid to help them do not show up	74
Table 46. Has an emergency plan in place in case of widescale emergency	75
Table 47. Knows whom to contact if they have a complaint about their services	76
Table 48. Knows whom to contact if they want to make changes to services	77
Table 49. Services meet all current needs and goals	78
Table 50A. Additional services and supports needed (if all current needs and goals are not being met)	79
Table 50B. Additional services and supports needed (if all current needs and goals are not being met; continued)	80

Table 50C. Additional services and supports needed (if all current needs and goals are not being met; continued)	81
Table 51. Case manager talked to them about services that might help meet their current needs and goals (if all current needs and goals are not being met and has a case manager)	82
Table 52. Service providers work together to provide support	83
Care Coordination.....	84
Table 53. Knows how to manage chronic conditions (if has at least one)	85
Table 54. Stayed overnight in a hospital or rehab/nursing facility in the past 12 months and was discharged to go home.....	86
Table 55. Felt comfortable and supported enough to go home after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)	87
Table 56. Someone followed-up to make sure they had needed services and supports after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home).....	88
Choice and Control	89
Table 57. Feels in control of their life.....	90
Table 58. Able to furnish and decorate their room however they want to (if living in a group setting)	91
Table 59. Able to choose their roommate (if living in a group setting and has a roommate)	92
Table 60. Can get up and go to bed when they want to	93
Table 61. Can eat their meals when they want to	94
Table 62. Can choose or change their services	95
Table 63. Can choose or change when and how often they receive services.....	96
Table 64. Can choose or change the people who provide paid supports if wants	97
Satisfaction	98
Table 65. Services and supports help them live the life they want	99
Table 66. Case manager or care coordinator changes more often than they would like.....	100
Table 67. People who are paid to help them change too often	101
Table 68. Likes where they live	102
Table 69A. Reasons does not like where they live (if does not always like where they live)	103

Table 69B. Reasons does not like where they live (if does not always like where they live) (continued).....	104
Table 69C. Reasons does not like where they live (if does not always like where they live) (continued).....	105
Table 70. Wants to live somewhere else	106
Table 71. Where person would prefer to live (if wants to live somewhere else)	107
Table 72. People who are paid to help them do things the way they want them done.....	108
Table 73. Usually likes how they spend their time during the day	109
Technology.....	110
Table 74. Has access to the internet	111
Table 75. How often they use the internet (if has access to the internet)	112
Table 76. Internet always works at home	113
Table 77. Has talked to health professionals using video conference/telehealth.....	114
Table 78. Liked talking to health care providers using telehealth	115
Access to Needed Equipment.....	116
Table 79. Need for grab bars in the bathroom or elsewhere in their home.....	117
Table 80. Need for other bathroom modifications	118
Table 81. Need for a shower chair	119
Table 82. Need for a specialized bed	120
Table 83. Need for a ramp (either inside or outside of their residence)	121
Table 84. Need for other home modifications.....	122
Table 85. Need for a wheelchair	123
Table 86. Need for a scooter	124
Table 87. Need for a walker	125
Table 88. Need for hearing aids	126
Table 89. Need for glasses.....	127
Table 90. Need for personal emergency response system (PERS).....	128

Table 91. Need for an oxygen machine.....	129
Table 92. Need for other assistive technology equipment	130
Table 93. Need for other equipment	131
Medications	132
Table 94. Knows what prescription medications are for (if taking prescription medication).....	133
Table 95. Takes medication to help feel less sad or depressed	134
Health care.....	135
Table 96. Has access to mental health services if they want them	136
Table 97. Can get an appointment to see or talk to their primary care doctor when they need to	137
Table 98. Went to the emergency room for any reason in the past 12 months	138
Table 99. Has gone to the emergency room in the past 12 months due to falling or losing balance	139
Table 100. Has gone to the emergency room in the past 12 months due to tooth or mouth pain	140
Table 101. Has gone to the emergency room in the past 12 months due to not being able to see their primary care physician	141
Table 102. Had a physical exam or wellness visit in the past 12 months	142
Table 103. Had a hearing exam.....	143
Table 104. Had a vision exam in the past 12 months.....	144
Table 105. Had a dental visit in the past 12 months.....	145
Table 106. Had a flu shot in the past 12 months	146
Table 107. Received the COVID-19 Vaccine	147
Wellness.....	148
Table 108. Has access to healthy foods when they want them.....	149
Table 109. Overall health	150
Table 110. Overall health compared to 12 months ago.....	151
Table 111. In the past 12 months, forgets things more often than before	152
Table 112. Has discussed forgetting things with a doctor or a nurse (if they have been forgetting things more often in the past 12 months).....	153

Table 113. Amount of physical activity per week	154
Table 114. Often feels lonely.....	155
Affordability	156
Table 115. Ever has to skip meals due to financial worries	157
Safety	158
Table 116. They or someone else has concerns about falling or being unstable	159
Table 117. Has worked with someone to reduce risk of falls (if someone has concerns about them falling or being unstable)	160
Table 118. Able to get to safety quickly in case of an emergency	161
Table 119. Knows who to talk to if they are mistreated, hurt, disrespected, or neglected by others	162
Table 120. Are ever worried for the security of their personal belongings	163
Table 121. Someone used or took their money without their permission in the past 12 months.....	164
Table 122. Feels safe around people who are paid to help them.....	165
Rights and Respect	166
Table 123. Gets information about services in their preferred language (if preferred language is not English)	167
Table 124. Services and supports are delivered in a way that is respectful of their culture	168
Table 125. People who are paid to help them treat them with respect.....	169
Table 126. Others ask before coming into their home/room (if living in a group setting).....	170
Table 127. Able to lock doors to room (if living in a group setting).....	171
Table 128. Has enough privacy where lives (if living in a group setting)	172
Table 129. Can have visitors at any time (if living in a group setting).....	173
Table 130. Can get something to eat or grab a snack anytime they (if living in a group setting).....	174
Person-Centered Planning (State Optional Module).....	175
Table 131. Involvement in making decisions about what is in the service plan	176
Table 132. Remembers their last service planning meeting.....	177
Table 133. Service planning meeting took place at a time that was good for them	178

Table 134. Service planning meeting took place in a location that was good for them	179
Table 135. Service planning meeting included the people they wanted to be there	180
Table 136. People at the service planning meeting listened to needs and preferences	181
Table 137. Received a copy of the service plan after the service planning meeting	182
Table 138. Current service plan reflects what was talked about at the service plan meeting	183
Table 139. Choices and preferences are reflected in current service plan	184
Self-Direction (State Optional Module)	185
Table 140. Uses self-directed supports option	186
Table 141. Makes decisions about services that are self directed.....	187
Table 142. Has enough help deciding how to direct services, like making decisions about how and when services are received	188
Table 143. Can make changes to the services and supports you self-direct if needed	189
Table 144. Has the amount of control wanted with the services that are self-directed	190
Table 145. Services and supports wanted to self direct are always available	191
Table 146. Gets information about budget and services from the financial management service (FMS)	192
Table 147. Information received from the FMS is easy to understand	193
Table 148. Frequency of receiving information about budget and services from FMS	194
Table 149. Parts of self-direction need help with	195

Introduction

Established in 2015, National Core Indicators—Aging and Disabilities™ (NCI-AD™) is a voluntary effort by state aging and physical disability agencies to measure and track their performance using a standardized set of nationally validated measures. The effort is coordinated by ADvancing States and Human Services Research Institute (HSRI). Learn more about our history [here](#).

In 2024-25 a total of 24 states participated in NCI-AD. Not all participating states do all surveys every year.

Adult Consumer Survey

The NCI-AD Adult Consumer Survey (ACS), is a standardized survey conducted with a person receiving long term services and supports (LTSS) through state aging and physical disability systems. Surveys are conducted by trained surveyors through in-person, secure video meeting, or over-the-phone conversations with service participants. The main part of the survey contains subjective questions about how well services are supporting the person; these can only be answered by the person themselves. A subset of more objective questions may be answered by a proxy respondent if needed. In addition to the questions for service participants, the survey also collects background information on the person –demographic and service-related data – mainly from service agency records. The survey included two state-optional modules:

Person-Centered Planning Module (state-optional). This is a state-optional series of questions that ask about the person-centered planning process, including the person’s experience developing the service plan and the service planning meeting. The following states conducted the Person-Centered Planning Module: AL, AZ, CO, DE, IN, KS, KY, MN, MO, NC, ND, NH, NJ, OH, OK, TN, WA, and WI.

Self-direction Module (state-optional). Questions in this section are asked only of those who are using a self-directed supports option and assess experiences specific to self-direction. The following states conducted the Self-direction module: AL, CO, DE, KY, MN, MO, NC, NE, NH, NJ, NY, OH, OK, TN, and WI.

Missouri Specific Sample

There is considerable variation in how states' long-term services and supports (LTSS) programs serving older adults and adults with physical disabilities are organized, funded, and administered. The NCI-AD program allows states to include programs funded through Medicaid, the Older Americans Act, Program of All-Inclusive Care for the Elderly (PACE), state-only funds, and/or other state- and federal-blended funds. The NCI-AD project team works closely with each participating NCI-AD state to advise and track which LTSS program populations and sub-populations are included in the state's sampling strategy, how that sample is designed and how many surveys are targeted for completion. See detailed information on state sample frames [here](#).

Figure 1. Statewide Sample

Total Sample Frame	Total surveys completed	Overall Margin of Error (MoE)
67143	2,306	2.04%

Figure 2. Classification of 2024-25 State programs

Program	Funding Source	Description of Program	Total Usable Surveys Collected	Total Population Eligible for NCI-AD	MoE (95% Confidence, 0.5 Distribution)	MoE (95% Confidence, 0.7 Distribution)
Consumer Directed Services (State Plan)	State Plan		387	32,329	5%	4.6%
Agency Model Personal Care (State Plan)	State Plan		369	9,700	5.1%	4.7%
Aged and Disabled Waiver			373	17,456	5.1%	4.7%
Adult Daycare Wavier			308	1,477	5.6%	5.1%
Residential Care Facility/Assisted Living Facility PC (State Plan)			362	4,876	5.2%	4.7%
Independent Living Waiver			264	857	6%	5.5%

Program	Funding Source	Description of Program	Total Usable Surveys Collected	Total Population Eligible for NCI-AD	MoE (95%Confidence, 0.5 Distribution)	MoE (95%Confidence, 0.7 Distribution)
Structured Family Caregiver Waiver			75	158	11.3%	10.4%
Brain Injury Waiver **			11	24	29.5%	27.1%
Medically Fragile Adult Waiver			124	193	8.8%	8.1%
AIDS Waiver			33	73	17.1%	15.6%

Brain Injury Waiver is not included in the following tables due to the low number of respondents (less than 20) for data privacy. They are included in the Weighted MO Average and Weighted-NCI AD Average.

What is included in this report?

This report presents Missouri 2024-25 ACS demographics and outcomes results. Data are shown for the weighted statewide average, broken out by program sampled, and include the weighted NCI-AD Average.

Please note: Extreme caution should be used when interpreting results where the number of valid responses is small. Each program's valid number of responses (valid Ns) is shown in every table in this report. *To protect people's privacy we do not show the data when 20 or fewer people from a state or within a program responded to a question, however their data are included in the weighted state average.*

Presentation of Data

Data may be viewed as tables representing the un-collapsed data outcomes. This may differ from the national report that represents the data in collapsed outcomes. For more information on recoding and collapsing, refer to Appendix B- How to Recode and Collapse Data.

All state and NCI-AD averages throughout this report are “weighted” to account for any non-proportional sampling of programs and to “rebalance” the states' sample sizes according to their populations of survey-eligible service recipients. See more details on weighting in the Data Analysis section of the national report.

Accessibility Statement

National Core Indicators strives to develop accessible resources to support equitable access to information about quality of services. Should you require other accommodations to make this report accessible for you, please reach out to us at nci@nationalcoreindicators.org.

Demographics

Table 1. Average age (reported for those under 90 years old)*This information may come from administrative records.*

Program	Age	N
Consumer Directed Services (State Plan)	57.4	383
Agency Model Personal Care (State Plan)	56.9	369
Aged and Disabled Waiver	72.5	355
Adult Daycare Wavier	43.6	308
Residential Care Facility/Assisted Living Facility PC (State Plan)	57.3	356
Independent Living Waiver	50	264
Structured Family Caregiver Waiver	70.6	65
Medically Fragile Adult Waiver	29.1	124
AIDS Waiver	n/a	n/a
Weighted MO Average	60.7	2240
Weighted NCI-AD Average	62.2	19040

Table 2. Age category (including those 90 and older)*This information may come from administrative records.*

Program	18-44	45-64	65-89	90+	N
Consumer Directed Services (State Plan)	15%	58%	27%	1%	387
Agency Model Personal Care (State Plan)	14%	60%	26%	0%	369
Aged and Disabled Waiver	0%	10%	85%	5%	373
Adult Daycare Wavier	52%	48%	0%	0%	308
Residential Care Facility/Assisted Living Facility PC (State Plan)	24%	40%	34%	2%	362
Independent Living Waiver	31%	62%	7%	0%	264
Structured Family Caregiver Waiver	9%	16%	61%	13%	75
Medically Fragile Adult Waiver	98%	2%	0%	0%	124
AIDS Waiver	n/a	n/a	n/a	n/a	n/a
Weighted MO Average	13%	44%	41%	2%	2278
Weighted NCI-AD Average	16%	29%	50%	5%	19979

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 3. Gender

This information may come from administrative records.

Program	Male	Female	Other	Don't Know or Unclear	N
Consumer Directed Services (State Plan)	46%	54%	0%	0%	136
Agency Model Personal Care (State Plan)	42%	58%	0%	0%	71
Aged and Disabled Waiver	37%	63%	0%	0%	100
Adult Daycare Wavier	52%	47%	0%	1%	165
Residential Care Facility/Assisted Living Facility PC (State Plan)	66%	34%	0%	0%	315
Independent Living Waiver	45%	55%	0%	0%	69
Structured Family Caregiver Waiver	22%	78%	0%	0%	23
Medically Fragile Adult Waiver	54%	44%	0%	2%	124
AIDS Waiver	n/a	n/a	n/a	n/a	n/a
Weighted MO Average **	48%	52%	0%	0%	1022
Weighted NCI-AD Average	36%	64%	0%	0%	18737

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 4. Race and ethnicity

This information may come from administrative records. Categories are not mutually exclusive; therefore, N is not shown.

Program	American Indian or Alaska Native	Asian	Black or African American	Pacific Islander	White	Hispanic or Latino	Other	Don't Know or Unclear
Consumer Directed Services (State Plan)	3%	0%	52%	0%	39%	0%	6%	0%
Agency Model Personal Care (State Plan)	5%	2%	17%	0%	76%	0%	3%	1%
Aged and Disabled Waiver	1%	2%	31%	0%	62%	0%	4%	1%
Adult Daycare Wavier	1%	2%	67%	0%	25%	0%	4%	1%
Residential Care Facility/Assisted Living Facility PC (State Plan)	1%	0%	18%	0%	79%	1%	0%	1%
Independent Living Waiver	3%	0%	35%	0%	59%	3%	2%	1%
Structured Family Caregiver Waiver	0%	10%	30%	0%	52%	6%	4%	0%
Medically Fragile Adult Waiver	2%	2%	21%	0%	73%	3%	0%	2%
AIDS Waiver	4%	0%	52%	0%	44%	0%	0%	0%
Weighted MO Average	3%	1%	39%	0%	54%	1%	4%	1%
Weighted NCI-AD Average	2%	11%	24%	1%	44%	15%	4%	2%

Table 5. Marital status*This information may come from administrative records.*

Program	Single, Never Married	Married or in Domestic Partnership	Separated or Divorced	Widowed	Don't Know or Unclear	N
Consumer Directed Services (State Plan)	47%	11%	31%	11%	0%	268
Agency Model Personal Care (State Plan)	40%	12%	37%	10%	2%	232
Aged and Disabled Waiver	24%	12%	32%	31%	1%	233
Adult Daycare Wavier	82%	4%	10%	3%	0%	234
Residential Care Facility/Assisted Living Facility PC (State Plan)	69%	4%	19%	8%	0%	331
Independent Living Waiver	59%	11%	21%	9%	1%	180
Structured Family Caregiver Waiver	27%	16%	12%	41%	4%	51
Medically Fragile Adult Waiver	97%	1%	0%	0%	2%	124
AIDS Waiver	67%	4%	19%	11%	0%	27
Weighted MO Average **	44%	10%	30%	15%	1%	1690
Weighted NCI-AD Average	24%	11%	15%	12%	37%	19315

Table 6. Preferred language

This information may come from administrative records.

Program	English	Spanish	Other	Don't Know or Unclear	N
Consumer Directed Services (State Plan)	97%	0%	3%	0%	278
Agency Model Personal Care (State Plan)	99%	0%	1%	0%	243
Aged and Disabled Waiver	97%	1%	2%	0%	241
Adult Daycare Wavier	93%	0%	2%	5%	238
Residential Care Facility/Assisted Living Facility PC (State Plan)	99%	0%	0%	1%	351
Independent Living Waiver	99%	1%	0%	0%	184
Structured Family Caregiver Waiver	70%	6%	15%	9%	54
Medically Fragile Adult Waiver **	48%	0%	7%	45%	122
AIDS Waiver	100%	0%	0%	0%	30
Weighted MO Average **	97%	0%	2%	0%	1751
Weighted NCI-AD Average	78%	9%	12%	0%	19351

***Programs have more than 25% missing or don't know*

Table 7. Preferred means of communication

This information may come from administrative records.

Program	Spoken	Gestures or Body Language	Sign Language or Finger Spelling	Communication Aid or Device	Other	Don't Know or Unclear	N
Consumer Directed Services (State Plan)	99%	1%	0%	0%	0%	0%	277
Agency Model Personal Care (State Plan)	95%	1%	1%	1%	2%	0%	243
Aged and Disabled Waiver	99%	0%	0%	0%	0%	0%	239
Adult Daycare Wavier	86%	4%	1%	1%	2%	5%	233
Residential Care Facility/Assisted Living Facility PC (State Plan)	98%	0%	0%	0%	1%	1%	349
Independent Living Waiver	97%	1%	0%	3%	0%	0%	185
Structured Family Caregiver Waiver	85%	2%	0%	2%	0%	12%	52
Medically Fragile Adult Waiver **	27%	29%	1%	3%	5%	35%	120
AIDS Waiver	97%	0%	0%	0%	3%	0%	29
Weighted MO Average **	98%	1%	0%	0%	1%	0%	1737
Weighted NCI-AD Average	91%	2%	0%	0%	2%	5%	17186

***Programs have more than 25% missing or don't know*

Table 8. Residential designation

Categories created using zip codes and corresponding RUCA codes. This information may come from administrative records.

Program	Metropolitan	Micropolitan	Rural	Small Town	Don't Know or Unclear	N
Consumer Directed Services (State Plan)	81%	7%	5%	5%	1%	310
Agency Model Personal Care (State Plan)	55%	22%	9%	13%	1%	341
Aged and Disabled Waiver	61%	15%	11%	12%	1%	322
Adult Daycare Wavier	94%	2%	1%	1%	1%	284
Residential Care Facility/Assisted Living Facility PC (State Plan)	58%	15%	8%	19%	0%	354
Independent Living Waiver	68%	10%	9%	12%	1%	191
Structured Family Caregiver Waiver	82%	5%	3%	8%	1%	73
Medically Fragile Adult Waiver	68%	8%	5%	14%	5%	122
AIDS Waiver	29%	4%	0%	0%	68%	28
Weighted MO Average	70%	12%	8%	10%	1%	2035
Weighted NCI-AD Average	85%	8%	3%	4%	0%	19586

***Programs have more than 25% missing or don't know*

Table 9. Median income (based on zip code)*This information may come from administrative records.*

Program	\$0 - \$9,999	\$10,000 - \$19,999	\$20,000 - \$29,999	\$30,000 - \$39,999	\$40,000 - \$49,999	\$50,000 - \$59,999	\$60,000 - \$69,999	\$70,000 - \$79,999	\$80,000 - \$89,999	\$90,000 - \$99,999	\$100,000 and Over	N
Consumer Directed Services (State Plan)	1%	0%	2%	13%	46%	16%	14%	4%	2%	1%	1%	308
Agency Model Personal Care (State Plan)	0%	0%	4%	10%	48%	19%	10%	5%	2%	1%	1%	338
Aged and Disabled Waiver	0%	0%	2%	13%	48%	20%	9%	4%	2%	0%	2%	319
Adult Daycare Wavier	0%	1%	1%	11%	50%	10%	17%	4%	4%	1%	1%	281
Residential Care Facility/Assisted Living Facility PC (State Plan)	1%	0%	3%	6%	42%	29%	11%	5%	2%	1%	0%	353
Independent Living Waiver	2%	0%	3%	7%	42%	23%	15%	4%	4%	1%	0%	189
Structured Family Caregiver Waiver	0%	0%	0%	6%	33%	35%	11%	7%	4%	3%	1%	72
Medically Fragile Adult Waiver	1%	0%	0%	3%	35%	22%	16%	9%	7%	4%	2%	116
AIDS Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Weighted MO Average	0%	0%	2%	12%	47%	19%	12%	4%	2%	1%	1%	1990

Program	\$0 - \$9,999	\$10,000 -	\$20,000 -	\$30,000 -	\$40,000 -	\$50,000 -	\$60,000 -	\$70,000 -	\$80,000 -	\$90,000 -	\$100,000 and Over	N
		\$19,999	\$29,999	\$39,999	\$49,999	\$59,999	\$69,999	\$79,999	\$89,999	\$99,999		
Weighted NCI-AD Average	1%	0%	1%	7%	20%	24%	18%	10%	8%	5%	6%	19523

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 10. Type of residence*This information may come from administrative records.*

Program	Own or Family House or Apartment	Senior Living Apartment or Complex	Group Home, Adult Family Home, Foster Home, Host Home	Assisted Living Facility, Residential Care Facility	Nursing Facility, Nursing Home	Homeless or Temporary Shelter	Other	Don't Know or Unclear	N
Consumer Directed Services (State Plan)	96%	3%	0%	0%	0%	0%	0%	0%	274
Agency Model Personal Care (State Plan)	89%	9%	0%	1%	1%	0%	0%	0%	243
Aged and Disabled Waiver	88%	9%	1%	1%	1%	0%	0%	0%	241
Adult Daycare Wavier	95%	3%	1%	1%	0%	0%	0%	0%	237
Residential Care Facility/Assisted Living Facility PC (State Plan)	1%	0%	0%	98%	0%	0%	0%	0%	348
Independent Living Waiver	94%	4%	0%	0%	1%	0%	1%	1%	181
Structured Family Caregiver Waiver	94%	2%	0%	0%	4%	0%	0%	0%	53
Medically Fragile Adult Waiver	100%	0%	0%	0%	0%	0%	0%	0%	124

Program	Own or Family House or Apartment	Senior Living Apartment or Complex	Group Home, Adult Family Home, Foster Home, Host Home	Assisted Living Facility, Residential Care Facility	Nursing Facility, Nursing Home	Homeless or Temporary Shelter	Other	Don't Know or Unclear	N
AIDS Waiver	71%	4%	0%	25%	0%	0%	0%	0%	28
Weighted MO Average	84%	5%	0%	10%	1%	0%	0%	0%	1740
Weighted NCI-AD Average	77%	4%	2%	6%	4%	0%	2%	4%	18504

Table 11. Who the person lives with

This information may come from administrative records. Categories are not mutually exclusive; therefore, N is not shown.

Program	No One – Lives Alone	Spouse or Partner	Other Family	Friend(s)	Live-in PCA	Other	Don't Know	Unclear/Refused/No response
Consumer Directed Services (State Plan)	46%	10%	41%	2%	2%	1%	0%	0%
Agency Model Personal Care (State Plan)	59%	10%	26%	2%	0%	4%	0%	0%
Aged and Disabled Waiver	61%	9%	25%	2%	0%	2%	0%	0%
Adult Daycare Wavier	28%	3%	67%	3%	1%	1%	0%	0%
Residential Care Facility/Assisted Living Facility PC (State Plan)	4%	1%	1%	0%	2%	93%	0%	0%
Independent Living Waiver	39%	10%	47%	4%	1%	1%	0%	0%
Structured Family Caregiver Waiver	2%	13%	91%	0%	2%	0%	0%	2%
Medically Fragile Adult Waiver	3%	1%	96%	0%	0%	0%	0%	0%
AIDS Waiver	56%	4%	15%	7%	0%	19%	0%	0%
Weighted MO Average	46%	9%	32%	2%	1%	11%	0%	0%
Weighted NCI-AD Average	30%	14%	42%	2%	3%	9%	1%	6%

Table 12. Address changed in the past 6 months*This information may come from administrative records.*

Program	Yes	No	Don't Know or Unclear	N
Consumer Directed Services (State Plan)	5%	95%	0%	273
Agency Model Personal Care (State Plan)	8%	91%	1%	242
Aged and Disabled Waiver	6%	94%	0%	241
Adult Daycare Wavier	9%	91%	0%	232
Residential Care Facility/Assisted Living Facility PC (State Plan)	7%	92%	1%	343
Independent Living Waiver	5%	95%	0%	180
Structured Family Caregiver Waiver	6%	92%	2%	51
Medically Fragile Adult Waiver	2%	98%	0%	121
AIDS Waiver	11%	86%	4%	28
Weighted MO Average **	6%	94%	0%	1721
Weighted NCI-AD Average	5%	90%	5%	18332

Table 13. Where people moved from (if moved in the last 6 months)*This information may come from administrative records.*

Program	Own or Family House or Apartment	Senior Living Apartment or Complex	Group Home, Adult Family Home, Foster Home, Host Home	Assisted Living Facility, Residential Care Facility	Nursing Facility, Nursing Home	Homeless or Temporary Shelter	Other	Don't Know or Unclear	N
Consumer Directed Services (State Plan)	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Agency Model Personal Care (State Plan)	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Aged and Disabled Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Adult Daycare Wavier	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Residential Care Facility/Assisted Living Facility PC (State Plan)	13%	0%	0%	70%	0%	0%	17%	0%	23
Independent Living Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a

Program	Own or Family House or Apartment	Senior Living Apartment or Complex	Group Home, Adult Family Home, Foster Home, Host Home	Assisted Living Facility, Residential Care Facility	Nursing Facility, Nursing Home	Homeless or Temporary Shelter	Other	Don't Know or Unclear	N
Weighted MO Average	72%	10%	2%	10%	0%	0%	5%	1%	101
Weighted NCI-AD Average	60%	3%	2%	6%	8%	4%	14%	5%	1187

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 14A. Diagnoses

This information may come from administrative records. Categories are not mutually exclusive; therefore, N is not shown.

Program	Physical Disability	Traumatic Brain Injury or Other Acquired Brain Injury	Intellectual or Other Developmental Disability	Alzheimer's Disease or Other Dementia	Heart Disease	Cancer
Consumer Directed Services (State Plan)	78%	14%	11%	2%	25%	17%
Agency Model Personal Care (State Plan)	66%	18%	27%	5%	25%	15%
Aged and Disabled Waiver	65%	4%	4%	13%	32%	20%
Adult Daycare Wavier	64%	17%	52%	1%	14%	6%
Residential Care Facility/Assisted Living Facility PC (State Plan)	25%	6%	14%	6%	15%	4%
Independent Living Waiver	96%	22%	9%	2%	21%	8%
Structured Family Caregiver Waiver	65%	14%	14%	67%	27%	14%
Medically Fragile Adult Waiver	98%	46%	74%	1%	10%	2%
AIDS Waiver	86%	25%	8%	0%	19%	11%
Weighted MO Average	68%	12%	13%	6%	25%	16%
Weighted NCI-AD Average	52%	10%	12%	12%	29%	13%

Table 14B. Diagnoses (continued)

This information may come from administrative records. Categories are not mutually exclusive; therefore, N is not shown.

Program	Chronic Obstructive Pulmonary Disease (COPD)	Stroke	Diabetes	Hypertension (or High Blood Pressure)	Limited or No Vision - Legally Blind	Hearing Loss - Severe or Profound
Consumer Directed Services (State Plan)	26%	20%	43%	64%	22%	9%
Agency Model Personal Care (State Plan)	33%	19%	41%	54%	24%	17%
Aged and Disabled Waiver	35%	23%	42%	70%	27%	20%
Adult Daycare Wavier	8%	13%	27%	42%	25%	6%
Residential Care Facility/Assisted Living Facility PC (State Plan)	11%	9%	22%	31%	31%	7%
Independent Living Waiver	20%	23%	30%	47%	26%	9%
Structured Family Caregiver Waiver	14%	29%	29%	56%	32%	22%
Medically Fragile Adult Waiver	9%	11%	8%	10%	41%	8%
AIDS Waiver	33%	27%	26%	69%	21%	3%
Weighted MO Average	27%	19%	40%	60%	25%	12%
Weighted NCI-AD Average	19%	18%	32%	60%	14%	11%

Table 15. Person has chronic psychiatric or mental health diagnosis*This information may come from administrative records.*

Program	Yes	No	Don't Know or Unclear	N
Consumer Directed Services (State Plan)	38%	61%	1%	256
Agency Model Personal Care (State Plan)	55%	42%	3%	229
Aged and Disabled Waiver	29%	70%	1%	225
Adult Daycare Wavier	38%	61%	1%	229
Residential Care Facility/Assisted Living Facility PC (State Plan)	90%	10%	0%	335
Independent Living Waiver	39%	59%	2%	176
Structured Family Caregiver Waiver	37%	61%	2%	49
Medically Fragile Adult Waiver	9%	90%	1%	116
AIDS Waiver	54%	46%	0%	28
Weighted MO Average **	43%	55%	1%	1653
Weighted NCI-AD Average	27%	64%	9%	18462

Table 16. Level of mobility

This information may come from administrative records. Categories are not mutually exclusive (except 'Don't Know or Unclear or Missing'); therefore, N is not shown.

Program	Non-Ambulatory	Moves Self With Wheelchair	Moves Self With Other Aids	Moves Self Without Aids	Don't Know or Unclear
Consumer Directed Services (State Plan)	3%	14%	66%	41%	0%
Agency Model Personal Care (State Plan)	3%	16%	50%	49%	0%
Aged and Disabled Waiver	6%	22%	65%	29%	0%
Adult Daycare Wavier	4%	17%	38%	57%	0%
Residential Care Facility/Assisted Living Facility PC (State Plan)	1%	4%	28%	71%	0%
Independent Living Waiver	16%	60%	33%	6%	0%
Structured Family Caregiver Waiver	17%	19%	52%	29%	0%
Medically Fragile Adult Waiver	78%	18%	4%	3%	0%
AIDS Waiver	7%	21%	68%	18%	4%
Weighted MO Average	4%	16%	59%	42%	0%
Weighted NCI-AD Average	7%	18%	48%	36%	0%

Table 17. Has history of frequent falls (more than two falls in a six-month period)*This information may come from administrative records.*

Program	Yes	No	Don't Know or Unclear	N
Consumer Directed Services (State Plan)	29%	71%	1%	265
Agency Model Personal Care (State Plan)	39%	60%	1%	232
Aged and Disabled Waiver	32%	67%	1%	236
Adult Daycare Wavier	25%	74%	0%	230
Residential Care Facility/Assisted Living Facility PC (State Plan)	10%	90%	0%	337
Independent Living Waiver	30%	70%	0%	177
Structured Family Caregiver Waiver	19%	81%	0%	52
Medically Fragile Adult Waiver	5%	95%	0%	118
AIDS Waiver	36%	64%	0%	28
Weighted MO Average **	29%	70%	1%	1685
Weighted NCI-AD Average	25%	70%	5%	18568

Table 18. Receives Medicare

This information may come from administrative records.

Program	Yes	No	Don't Know or Unclear	N
Consumer Directed Services (State Plan)	68%	32%	0%	386
Agency Model Personal Care (State Plan)	68%	32%	0%	368
Aged and Disabled Waiver	91%	9%	0%	371
Adult Daycare Wavier	58%	42%	0%	307
Residential Care Facility/Assisted Living Facility PC (State Plan)	70%	30%	0%	362
Independent Living Waiver	70%	30%	0%	263
Structured Family Caregiver Waiver	88%	12%	0%	75
Medically Fragile Adult Waiver	30%	70%	0%	124
AIDS Waiver **	39%	6%	55%	31
Weighted MO Average	74%	26%	0%	2298
Weighted NCI-AD Average	69%	24%	7%	19928

***Programs have more than 25% missing or don't know*

Table 19. Length of time receiving LTSS services in current program*Information required to come from administrative records.*

Program	0 - 5 Months	6 Months – Less Than 1 Year	1 Year – Less Than 3 Years	3 or More Years	Don't Know or Unclear	N
Consumer Directed Services (State Plan)	0%	17%	32%	51%	0%	387
Agency Model Personal Care (State Plan)	11%	10%	26%	52%	0%	369
Aged and Disabled Waiver	14%	13%	31%	42%	0%	373
Adult Daycare Wavier	9%	10%	29%	53%	0%	308
Residential Care Facility/Assisted Living Facility PC (State Plan)	10%	7%	29%	54%	0%	362
Independent Living Waiver	5%	11%	33%	52%	0%	264
Structured Family Caregiver Waiver	27%	25%	43%	5%	0%	75
Medically Fragile Adult Waiver	4%	5%	19%	72%	0%	124
AIDS Waiver	12%	0%	21%	67%	0%	33
Weighted MO Average	6%	14%	31%	49%	0%	2306
Weighted NCI-AD Average	3%	8%	14%	26%	49%	19441

Table 20. Person has legal guardian*Information required to come from administrative records.*

Program	Yes	No	Don't Know or Unclear	N
Consumer Directed Services (State Plan) **	0%	1%	99%	382
Agency Model Personal Care (State Plan) **	0%	0%	99%	366
Aged and Disabled Waiver **	0%	0%	99%	368
Adult Daycare Wavier **	0%	0%	99%	307
Residential Care Facility/Assisted Living Facility PC (State Plan) **	0%	0%	100%	358
Independent Living Waiver **	0%	0%	100%	263
Structured Family Caregiver Waiver **	3%	0%	97%	74
Medically Fragile Adult Waiver	76%	23%	1%	124
AIDS Waiver	0%	100%	0%	33
Weighted MO Average **	1%	1%	99%	2286
Weighted NCI-AD Average	6%	41%	53%	19674

***State has more than 25% missing or don't know.*

Table 21. Amount of paid supports receives*Information required to come from administrative records.*

Program	24-hour Support or Supervision	Daily Support (for a Limited Number of Hours per Day, not Round-the-Clock)	Scheduled, Less Frequent than Daily Support	As-needed Visitation and Phone Contact	None of the Above	Don't Know or Unclear	N
Consumer Directed Services (State Plan)	0%	73%	26%	0%	0%	0%	387
Agency Model Personal Care (State Plan)	0%	17%	78%	0%	0%	5%	367
Aged and Disabled Waiver	0%	38%	55%	0%	0%	7%	370
Adult Daycare Wavier **	0%	38%	25%	0%	0%	37%	305
Residential Care Facility/Assisted Living Facility PC (State Plan)	0%	93%	2%	0%	0%	5%	361
Independent Living Waiver	0%	97%	3%	0%	0%	0%	264
Structured Family Caregiver Waiver	97%	1%	1%	0%	0%	0%	75
Medically Fragile Adult Waiver	1%	75%	25%	0%	0%	0%	118
AIDS Waiver	33%	27%	33%	0%	6%	0%	33
Weighted MO Average	0%	57%	39%	0%	0%	4%	2291
Weighted NCI-AD Average	12%	14%	8%	1%	2%	64%	16382

***Programs have more than 25% missing or don't know*

Table 22. Person has remote supports*Information required to come from administrative records.*

Program	No, None	Yes, 24-Hour Remote Supports	Yes, Less than 24-Hour Remote Supports	Don't Know or Unclear	N
Consumer Directed Services (State Plan)	100%	0%	0%	0%	386
Agency Model Personal Care (State Plan)	100%	0%	0%	0%	369
Aged and Disabled Waiver	99%	1%	0%	0%	373
Adult Daycare Wavier	100%	0%	0%	0%	308
Residential Care Facility/Assisted Living Facility PC (State Plan)	99%	1%	0%	0%	360
Independent Living Waiver	100%	0%	0%	0%	264
Structured Family Caregiver Waiver	99%	1%	0%	0%	75
Medically Fragile Adult Waiver **	6%	0%	0%	94%	36
AIDS Waiver **	0%	0%	0%	100%	33
Weighted MO Average	100%	0%	0%	0%	2215
Weighted NCI-AD Average	29%	5%	1%	65%	16310

***Programs have more than 25% missing or don't know*

Outcome Tables

Community Participation

Table 23. Gets to do things outside of their home as much as they want to

Program	Yes	No	N
Consumer Directed Services (State Plan)	69%	31%	334
Agency Model Personal Care (State Plan)	57%	43%	287
Aged and Disabled Waiver	58%	42%	271
Adult Daycare Wavier	75%	25%	132
Residential Care Facility/Assisted Living Facility PC (State Plan)	81%	19%	297
Independent Living Waiver	66%	34%	222
Structured Family Caregiver Waiver	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a
AIDS Waiver	59%	41%	29
Weighted MO Average	65%	35%	1595
Weighted NCI-AD Average	68%	32%	14383

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 24. Takes part in activities with others as much as they want to (in-person or virtually)

Program	Yes	Sometimes	No	N
Consumer Directed Services (State Plan)	68%	9%	22%	334
Agency Model Personal Care (State Plan)	58%	10%	32%	287
Aged and Disabled Waiver	58%	10%	32%	269
Adult Daycare Wavier	81%	7%	12%	125
Residential Care Facility/Assisted Living Facility PC (State Plan)	63%	10%	27%	286
Independent Living Waiver	72%	7%	22%	225
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	62%	10%	28%	29
Weighted MO Average	64%	10%	26%	1580
Weighted NCI-AD Average	67%	9%	24%	14418

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 25A. Reasons cannot always take part in activities with others as much as they want to (in-person or virtually)

Categories are not mutually exclusive; therefore, N is not shown.

Program	Cost or Money	Transportation	Accessibility or Lack of Equipment	Health Limitations	Not Enough Help, Staffing, or Personal Assistance	Feeling Unwelcome in the Community
Consumer Directed Services (State Plan)	8%	34%	7%	52%	0%	2%
Agency Model Personal Care (State Plan)	4%	30%	3%	45%	2%	4%
Aged and Disabled Waiver	3%	33%	3%	49%	3%	2%
Adult Daycare Wavier	22%	52%	0%	48%	4%	0%
Residential Care Facility/Assisted Living Facility PC (State Plan)	29%	73%	1%	20%	1%	0%
Independent Living Waiver	2%	35%	3%	48%	3%	0%
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Weighted MO Average	7%	36%	4%	48%	1%	2%
Weighted NCI-AD Average	11%	31%	8%	54%	4%	1%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 25B. Reasons cannot always take part in activities with others as much as they want to (in-person or virtually; continued)

Categories are not mutually exclusive; therefore, N is not shown.

Program	Feeling Unsafe	No Community Activities Outside of Home Available	Lack of Information or Doesn't Know What Type of Community Activities are Available	Does Not Have Technology or Equipment	Other
Consumer Directed Services (State Plan)	2%	2%	2%	2%	16%
Agency Model Personal Care (State Plan)	2%	3%	6%	3%	20%
Aged and Disabled Waiver	0%	3%	2%	4%	20%
Adult Daycare Wavier	0%	4%	0%	4%	17%
Residential Care Facility/Assisted Living Facility PC (State Plan)	0%	3%	0%	1%	4%
Independent Living Waiver	0%	3%	2%	8%	19%
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a	n/a
Weighted MO Average	1%	2%	2%	3%	17%
Weighted NCI-AD Average	1%	3%	5%	5%	20%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Access to the Community

Table 26. Has transportation to do the things they want outside of home*Proxy respondents were allowed for this question.*

Program	Yes, Always	Sometimes	No, Seldom or Never	N
Consumer Directed Services (State Plan)	74%	16%	10%	371
Agency Model Personal Care (State Plan)	65%	12%	23%	336
Aged and Disabled Waiver	68%	16%	16%	340
Adult Daycare Wavier	83%	12%	4%	292
Residential Care Facility/Assisted Living Facility PC (State Plan)	53%	32%	15%	342
Independent Living Waiver	72%	15%	13%	248
Structured Family Caregiver Waiver	82%	12%	6%	66
Medically Fragile Adult Waiver	78%	18%	4%	114
AIDS Waiver	73%	20%	7%	30
Weighted MO Average	70%	16%	14%	2149
Weighted NCI-AD Average	73%	14%	14%	18351

Table 27. Has transportation to get to medical appointments*Proxy respondents were allowed for this question.*

Program	Yes, Always	Sometimes	No, Seldom or Never	N
Consumer Directed Services (State Plan)	92%	7%	1%	377
Agency Model Personal Care (State Plan)	85%	9%	6%	349
Aged and Disabled Waiver	88%	7%	5%	352
Adult Daycare Wavier	93%	6%	1%	297
Residential Care Facility/Assisted Living Facility PC (State Plan)	97%	1%	2%	305
Independent Living Waiver	87%	10%	3%	256
Structured Family Caregiver Waiver	93%	4%	3%	68
Medically Fragile Adult Waiver	95%	4%	1%	120
AIDS Waiver	97%	0%	3%	31
Weighted MO Average	90%	7%	3%	2166
Weighted NCI-AD Average	92%	5%	3%	18790

Everyday Living

Table 28. Needs at least some assistance with everyday activities (such as preparing meals, housework, shopping or taking their medications)*Proxy respondents were allowed for this question.*

Program	A Lot	Some	None	N
Consumer Directed Services (State Plan)	60%	37%	2%	380
Agency Model Personal Care (State Plan)	55%	44%	1%	360
Aged and Disabled Waiver	59%	39%	2%	368
Adult Daycare Wavier	71%	28%	1%	307
Residential Care Facility/Assisted Living Facility PC (State Plan)	64%	29%	7%	356
Independent Living Waiver	88%	10%	2%	263
Structured Family Caregiver Waiver	92%	8%	0%	75
Medically Fragile Adult Waiver	84%	4%	12%	122
AIDS Waiver	52%	42%	6%	33
Weighted MO Average	60%	37%	3%	2275
Weighted NCI-AD Average	63%	29%	7%	19778

Table 29. Gets enough support for everyday activities (if needs at least some assistance)*Proxy respondents were allowed for this question.*

Program	Yes, Always	No, Not Always	N
Consumer Directed Services (State Plan)	87%	13%	365
Agency Model Personal Care (State Plan)	75%	25%	348
Aged and Disabled Waiver	82%	18%	354
Adult Daycare Wavier	89%	11%	299
Residential Care Facility/Assisted Living Facility PC (State Plan)	98%	2%	324
Independent Living Waiver	86%	14%	257
Structured Family Caregiver Waiver	99%	1%	72
Medically Fragile Adult Waiver	92%	8%	107
AIDS Waiver	87%	13%	31
Weighted MO Average	85%	15%	2167
Weighted NCI-AD Average	85%	15%	18257

Table 30. Needs at least some assistance with self-care (such as bathing, dressing, going to the bathroom, eating, or moving around their home)*Proxy respondents were allowed for this question.*

Program	A Lot	Some	None	N
Consumer Directed Services (State Plan)	34%	41%	25%	374
Agency Model Personal Care (State Plan)	26%	38%	37%	361
Aged and Disabled Waiver	30%	38%	33%	367
Adult Daycare Wavier	54%	33%	14%	307
Residential Care Facility/Assisted Living Facility PC (State Plan)	9%	29%	62%	355
Independent Living Waiver	79%	18%	3%	262
Structured Family Caregiver Waiver	80%	15%	5%	75
Medically Fragile Adult Waiver	95%	4%	1%	123
AIDS Waiver	39%	24%	36%	33
Weighted MO Average	31%	38%	31%	2268
Weighted NCI-AD Average	46%	31%	23%	19738

Table 31. Gets enough support for self-care (if needs at least some assistance)*Proxy respondents were allowed for this question.*

Program	Yes, Always	No, Not Always	N
Consumer Directed Services (State Plan)	85%	15%	270
Agency Model Personal Care (State Plan)	78%	22%	224
Aged and Disabled Waiver	84%	16%	244
Adult Daycare Wavier	90%	10%	257
Residential Care Facility/Assisted Living Facility PC (State Plan)	96%	4%	129
Independent Living Waiver	88%	12%	248
Structured Family Caregiver Waiver	97%	3%	69
Medically Fragile Adult Waiver	92%	8%	120
AIDS Waiver	n/a	n/a	n/a
Weighted MO Average	84%	16%	1590
Weighted NCI-AD Average	86%	14%	14532

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 32. Has a paid job*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Consumer Directed Services (State Plan)	5%	95%	367
Agency Model Personal Care (State Plan)	6%	94%	336
Aged and Disabled Waiver	1%	99%	347
Adult Daycare Wavier	2%	98%	289
Residential Care Facility/Assisted Living Facility PC (State Plan)	9%	91%	349
Independent Living Waiver	4%	96%	249
Structured Family Caregiver Waiver	0%	100%	71
Medically Fragile Adult Waiver	8%	92%	106
AIDS Waiver	3%	97%	30
Weighted MO Average	4%	96%	2154
Weighted NCI-AD Average	5%	95%	18751

Table 33. Wants a paid job (if they do not currently have one)

Program	Yes	Maybe, Not Sure	No	N
Consumer Directed Services (State Plan)	11%	5%	84%	303
Agency Model Personal Care (State Plan)	13%	4%	83%	253
Aged and Disabled Waiver	7%	3%	90%	263
Adult Daycare Wavier	16%	3%	81%	124
Residential Care Facility/Assisted Living Facility PC (State Plan)	3%	2%	95%	261
Independent Living Waiver	14%	6%	80%	203
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	7%	0%	93%	27
Weighted MO Average	10%	4%	86%	1453
Weighted NCI-AD Average	12%	5%	83%	13346

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 34. Someone talked with them about job options (if they do not currently have a job but want one)

Program	Yes	No	N
Consumer Directed Services (State Plan)	39%	61%	33
Agency Model Personal Care (State Plan)	35%	65%	34
Aged and Disabled Waiver	n/a	n/a	n/a
Adult Daycare Wavier	n/a	n/a	n/a
Residential Care Facility/Assisted Living Facility PC (State Plan)	n/a	n/a	n/a
Independent Living Waiver	36%	64%	28
Structured Family Caregiver Waiver	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a
Weighted MO Average	35%	65%	143
Weighted NCI-AD Average	32%	68%	1324

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 35. Volunteers*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Consumer Directed Services (State Plan)	9%	91%	365
Agency Model Personal Care (State Plan)	11%	89%	331
Aged and Disabled Waiver	8%	92%	342
Adult Daycare Wavier	9%	91%	288
Residential Care Facility/Assisted Living Facility PC (State Plan)	10%	90%	347
Independent Living Waiver	12%	88%	247
Structured Family Caregiver Waiver	1%	99%	68
Medically Fragile Adult Waiver	2%	98%	102
AIDS Waiver	0%	100%	30
Weighted MO Average	9%	91%	2131
Weighted NCI-AD Average	8%	92%	18663

Table 36. Wants to volunteer (if they do not currently)

Program	Yes	Maybe, Not Sure	No	N
Consumer Directed Services (State Plan)	9%	5%	87%	289
Agency Model Personal Care (State Plan)	17%	6%	77%	227
Aged and Disabled Waiver	10%	5%	84%	237
Adult Daycare Wavier	8%	5%	87%	111
Residential Care Facility/Assisted Living Facility PC (State Plan)	2%	1%	97%	247
Independent Living Waiver	13%	9%	79%	182
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	7%	4%	89%	28
Weighted MO Average	10%	5%	85%	1343
Weighted NCI-AD Average	10%	7%	83%	12251

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Relationships

Table 37. Has friends or family they do not live with who are a part of their life

Program	Yes	No	N
Consumer Directed Services (State Plan)	95%	5%	331
Agency Model Personal Care (State Plan)	93%	7%	296
Aged and Disabled Waiver	90%	10%	280
Adult Daycare Wavier	94%	6%	136
Residential Care Facility/Assisted Living Facility PC (State Plan)	78%	22%	296
Independent Living Waiver	92%	8%	224
Structured Family Caregiver Waiver	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a
AIDS Waiver	100%	0%	27
Weighted MO Average	92%	8%	1615
Weighted NCI-AD Average	92%	8%	14987

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 38. Able to see or talk to their friends and family when they want (if has friends or family they do not live with who are a part of their life)

Program	Yes, Always, or Chooses Not To	Most of the Time, Usually	No, Only Sometimes or Rarely, or Only Some Family and/or Friends	N
Consumer Directed Services (State Plan)	89%	7%	4%	312
Agency Model Personal Care (State Plan)	80%	11%	9%	270
Aged and Disabled Waiver	88%	10%	3%	252
Adult Daycare Wavier	90%	5%	5%	128
Residential Care Facility/Assisted Living Facility PC (State Plan)	79%	16%	5%	230
Independent Living Waiver	88%	9%	3%	206
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	93%	4%	4%	27
Weighted MO Average	87%	9%	4%	1450
Weighted NCI-AD Average	86%	9%	5%	13693

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 39. Reasons not always able to see or talk to their friends and family*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Availability of Transportation	Physical Accessibility	Staffing or Personal Assistance Unavailable	Health Limitations	Someone Prevents From or Rules Against	No or Limited Access to a Phone	No or Limited Access to the Internet	Other
Consumer Directed Services (State Plan)	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Agency Model Personal Care (State Plan)	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Aged and Disabled Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Adult Daycare Wavier	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Residential Care Facility/Assisted Living Facility PC (State Plan)	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Independent Living Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Weighted MO Average	32%	3%	1%	14%	3%	2%	0%	61%

Program	Availability of Transportation	Physical Accessibility	Staffing or Personal Assistance Unavailable	Health Limitations	Someone Prevents From or Rules Against	No or Limited Access to a Phone	No or Limited Access to the Internet	Other
Weighted NCI-AD Average	24%	6%	2%	21%	2%	5%	1%	62%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Service Coordination

Table 40A. How first found out about services they can get

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Friend	Family	Aging and Disability Resource Center; Area Agency on Aging; Center for Independent Living	State or County Agency	Case Manager or Care Coordinator
Consumer Directed Services (State Plan)	21%	23%	8%	11%	7%
Agency Model Personal Care (State Plan)	18%	15%	4%	11%	8%
Aged and Disabled Waiver	15%	20%	7%	11%	5%
Adult Daycare Wavier	21%	16%	9%	20%	13%
Residential Care Facility/Assisted Living Facility PC (State Plan)	5%	21%	2%	17%	10%
Independent Living Waiver	17%	18%	5%	10%	8%
Structured Family Caregiver Waiver	20%	23%	8%	15%	2%
Medically Fragile Adult Waiver	7%	4%	3%	4%	14%
AIDS Waiver	9%	25%	0%	9%	31%
Weighted MO Average	18%	21%	7%	12%	7%
Weighted NCI-AD Average	14%	20%	5%	10%	13%

Table 40B. How first found out about services they can get (continued)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Doctor, Hospital, Clinic	Other Provider or Provider Agency	Media, Newspaper, TV, Radio, Billboard, Brochure, Flyer, Advertisement	Internet or Website	Other
Consumer Directed Services (State Plan)	27%	4%	4%	4%	8%
Agency Model Personal Care (State Plan)	17%	6%	3%	3%	14%
Aged and Disabled Waiver	26%	5%	4%	2%	12%
Adult Daycare Wavier	14%	6%	2%	3%	6%
Residential Care Facility/Assisted Living Facility PC (State Plan)	30%	4%	1%	0%	10%
Independent Living Waiver	25%	7%	5%	2%	14%
Structured Family Caregiver Waiver	14%	5%	5%	9%	14%
Medically Fragile Adult Waiver	40%	8%	0%	2%	10%
AIDS Waiver	38%	3%	9%	6%	16%
Weighted MO Average	25%	5%	4%	3%	10%
Weighted NCI-AD Average	29%	9%	2%	2%	12%

Table 41. Can contact their case manager or care coordinator when they need to*Proxy respondents were allowed for this question.*

Program	Yes, Always	Most of the Time, Usually	No	N
Consumer Directed Services (State Plan)	88%	6%	6%	224
Agency Model Personal Care (State Plan)	90%	8%	3%	193
Aged and Disabled Waiver	88%	9%	2%	164
Adult Daycare Wavier	85%	7%	8%	211
Residential Care Facility/Assisted Living Facility PC (State Plan)	87%	6%	7%	156
Independent Living Waiver	89%	10%	2%	186
Structured Family Caregiver Waiver	86%	6%	8%	36
Medically Fragile Adult Waiver	97%	2%	1%	122
AIDS Waiver	85%	4%	11%	27
Weighted MO Average	88%	7%	5%	1326
Weighted NCI-AD Average	82%	11%	7%	15024

Table 42. Who helps person most often (if anyone helps on a regular basis)*Proxy respondents were allowed for this question.*

Program	Paid Support Worker Who is Not a Friend or Relative	Paid Family Member or Spouse or Partner	Paid Friend	Unpaid Family Member or Spouse or Partner	Unpaid Friend or Volunteer	Other	N
Consumer Directed Services (State Plan)	30%	50%	7%	12%	1%	1%	357
Agency Model Personal Care (State Plan)	73%	8%	1%	15%	2%	1%	327
Aged and Disabled Waiver	63%	18%	3%	13%	2%	1%	319
Adult Daycare Wavier	46%	22%	2%	29%	0%	1%	265
Residential Care Facility/Assisted Living Facility PC (State Plan)	100%	0%	0%	0%	0%	0%	338
Independent Living Waiver	38%	46%	8%	7%	1%	0%	248
Structured Family Caregiver Waiver	11%	73%	3%	11%	0%	3%	66
Medically Fragile Adult Waiver	78%	2%	0%	20%	0%	0%	122
AIDS Waiver	81%	11%	0%	4%	0%	4%	27
Weighted MO Average	50%	32%	4%	12%	1%	1%	2078
Weighted NCI-AD Average	44%	37%	3%	14%	2%	1%	17988

Table 43. Additional people who help person on a regular basis

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Paid Support Worker Who is Not a Friend or Relative	Paid Family Member or Spouse or Partner	Paid Friend	Unpaid Family Member or Spouse or Partner	Unpaid Friend or Volunteer	Other	No One Else Provides Additional Support
Consumer Directed Services (State Plan)	11%	10%	1%	46%	9%	1%	33%
Agency Model Personal Care (State Plan)	36%	2%	2%	38%	7%	2%	26%
Aged and Disabled Waiver	30%	4%	2%	46%	11%	2%	23%
Adult Daycare Wavier	24%	2%	1%	49%	5%	1%	24%
Residential Care Facility/Assisted Living Facility PC (State Plan)	8%	0%	0%	4%	1%	0%	88%
Independent Living Waiver	19%	15%	5%	45%	18%	2%	18%
Structured Family Caregiver Waiver	11%	19%	2%	48%	6%	5%	22%
Medically Fragile Adult Waiver	44%	2%	0%	62%	4%	1%	4%
AIDS Waiver	52%	11%	0%	30%	11%	4%	30%
Weighted MO Average	20%	7%	1%	43%	9%	2%	31%
Weighted NCI-AD Average	17%	8%	1%	46%	8%	1%	27%

Table 44. People who are paid to help them come and leave when they are supposed to*Proxy respondents were allowed for this question.*

Program	Yes, All Paid Support Workers, Always or Almost always	Some, or Usually	No, Never or Rarely	N
Consumer Directed Services (State Plan)	98%	2%	0%	214
Agency Model Personal Care (State Plan)	89%	9%	2%	268
Aged and Disabled Waiver	92%	7%	2%	237
Adult Daycare Wavier	95%	5%	0%	153
Residential Care Facility/Assisted Living Facility PC (State Plan)	91%	7%	2%	205
Independent Living Waiver	92%	7%	1%	162
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	94%	5%	1%	119
AIDS Waiver	n/a	n/a	n/a	n/a
Weighted MO Average	94%	5%	1%	1395
Weighted NCI-AD Average	93%	5%	1%	11106

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 45. Has a backup plan if the people who are paid to help them do not show up*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Consumer Directed Services (State Plan)	78%	22%	218
Agency Model Personal Care (State Plan)	58%	42%	267
Aged and Disabled Waiver	65%	35%	243
Adult Daycare Wavier	73%	27%	154
Residential Care Facility/Assisted Living Facility PC (State Plan)	99%	1%	255
Independent Living Waiver	83%	17%	172
Structured Family Caregiver Waiver	n/a	n/a	n/a
Medically Fragile Adult Waiver	95%	5%	119
AIDS Waiver	n/a	n/a	n/a
Weighted MO Average	73%	27%	1471
Weighted NCI-AD Average	73%	27%	10887

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 46. Has an emergency plan in place in case of widescale emergency*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Consumer Directed Services (State Plan)	77%	23%	368
Agency Model Personal Care (State Plan)	73%	27%	346
Aged and Disabled Waiver	80%	20%	339
Adult Daycare Wavier	86%	14%	298
Residential Care Facility/Assisted Living Facility PC (State Plan)	98%	2%	347
Independent Living Waiver	84%	16%	258
Structured Family Caregiver Waiver	77%	23%	71
Medically Fragile Adult Waiver	94%	6%	120
AIDS Waiver	94%	6%	32
Weighted MO Average	79%	21%	2190
Weighted NCI-AD Average	79%	21%	18499

Table 47. Knows whom to contact if they have a complaint about their services

Program	Yes	Maybe, Not Sure	No	N
Consumer Directed Services (State Plan)	90%	1%	9%	317
Agency Model Personal Care (State Plan)	76%	5%	19%	277
Aged and Disabled Waiver	83%	6%	12%	260
Adult Daycare Wavier	86%	4%	10%	131
Residential Care Facility/Assisted Living Facility PC (State Plan)	75%	18%	8%	268
Independent Living Waiver	90%	5%	5%	222
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	100%	0%	0%	27
Weighted MO Average	85%	4%	11%	1525
Weighted NCI-AD Average	78%	6%	16%	13459

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 48. Knows whom to contact if they want to make changes to services

Program	Yes	Maybe, Not Sure	No	N
Consumer Directed Services (State Plan)	89%	3%	8%	314
Agency Model Personal Care (State Plan)	83%	6%	11%	272
Aged and Disabled Waiver	87%	5%	7%	262
Adult Daycare Wavier	89%	6%	5%	129
Residential Care Facility/Assisted Living Facility PC (State Plan)	51%	33%	16%	245
Independent Living Waiver	91%	5%	5%	220
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	96%	0%	4%	28
Weighted MO Average	85%	6%	9%	1495
Weighted NCI-AD Average	84%	6%	10%	13324

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 49. Services meet all current needs and goals*Proxy respondents were allowed for this question.*

Program	Yes, Completely, All Needs and Goals	Some Needs and Goals	No, Not at All, Needs and Goals Are Not Met	N
Consumer Directed Services (State Plan)	76%	20%	3%	345
Agency Model Personal Care (State Plan)	71%	23%	6%	302
Aged and Disabled Waiver	74%	21%	5%	307
Adult Daycare Wavier	74%	22%	4%	282
Residential Care Facility/Assisted Living Facility PC (State Plan)	92%	7%	1%	348
Independent Living Waiver	77%	19%	4%	238
Structured Family Caregiver Waiver	77%	18%	5%	65
Medically Fragile Adult Waiver	79%	17%	4%	121
AIDS Waiver	89%	11%	0%	28
Weighted MO Average	76%	20%	4%	2043
Weighted NCI-AD Average	72%	23%	5%	17444

Table 50A. Additional services and supports needed (if all current needs and goals are not being met)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Skilled Nursing Facility, Nursing Home Services	Personal Care Assistance, Personal Care Services	Homemaker or Chore Services	Companion Services	Healthcare Home Services, Home Health	Home Delivered Meals
Consumer Directed Services (State Plan)	1%	32%	27%	5%	12%	18%
Agency Model Personal Care (State Plan)	2%	31%	38%	11%	10%	21%
Aged and Disabled Waiver	3%	28%	36%	18%	12%	14%
Adult Daycare Wavier	0%	35%	31%	17%	18%	11%
Residential Care Facility/Assisted Living Facility PC (State Plan)	0%	4%	0%	0%	0%	0%
Independent Living Waiver	4%	38%	40%	11%	23%	17%
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	17%	8%	0%	4%	0%	0%
AIDS Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Weighted MO Average	2%	30%	31%	10%	12%	17%
Weighted NCI-AD Average	5%	29%	28%	12%	15%	19%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 50B. Additional services and supports needed (if all current needs and goals are not being met; continued)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Adult Day Services	Transportation	Respite or Family Caregiver Support	Health Care	Mental Health Care	Dental Care
Consumer Directed Services (State Plan)	4%	26%	7%	9%	6%	6%
Agency Model Personal Care (State Plan)	9%	31%	3%	3%	7%	5%
Aged and Disabled Waiver	3%	36%	7%	1%	0%	5%
Adult Daycare Wavier	8%	18%	17%	1%	6%	8%
Residential Care Facility/Assisted Living Facility PC (State Plan)	0%	8%	0%	4%	4%	17%
Independent Living Waiver	4%	32%	6%	6%	8%	11%
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	4%	0%	4%	0%	0%	4%
AIDS Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Weighted MO Average	4%	29%	7%	5%	5%	6%
Weighted NCI-AD Average	8%	28%	9%	5%	8%	17%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 50C. Additional services and supports needed (if all current needs and goals are not being met; continued)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Housing Assistance	Heating or Cooling Assistance	Hospice	Funeral Planning	Other
Consumer Directed Services (State Plan)	13%	10%	0%	4%	40%
Agency Model Personal Care (State Plan)	16%	14%	0%	2%	32%
Aged and Disabled Waiver	11%	11%	1%	1%	30%
Adult Daycare Wavier	10%	8%	0%	0%	32%
Residential Care Facility/Assisted Living Facility PC (State Plan)	21%	0%	0%	0%	67%
Independent Living Waiver	19%	19%	2%	8%	40%
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	0%	0%	0%	0%	75%
AIDS Waiver	n/a	n/a	n/a	n/a	n/a
Weighted MO Average	13%	10%	0%	3%	37%
Weighted NCI-AD Average	19%	11%	0%	4%	28%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 51. Case manager talked to them about services that might help meet their current needs and goals (if all current needs and goals are not being met and has a case manager)

Proxy respondents were allowed for this question.

Program	Yes	No	N
Consumer Directed Services (State Plan)	48%	53%	40
Agency Model Personal Care (State Plan)	61%	39%	36
Aged and Disabled Waiver	48%	52%	29
Adult Daycare Wavier	62%	38%	50
Residential Care Facility/Assisted Living Facility PC (State Plan)	n/a	n/a	n/a
Independent Living Waiver	44%	56%	27
Structured Family Caregiver Waiver	n/a	n/a	n/a
Medically Fragile Adult Waiver	73%	27%	22
AIDS Waiver	n/a	n/a	n/a
Weighted MO Average	51%	49%	222
Weighted NCI-AD Average	55%	45%	3330

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 52. Service providers work together to provide support*Proxy respondents were allowed for this question.*

Program	Yes, All Service Providers	Sometimes, or Some Service Providers	No	N
Consumer Directed Services (State Plan)	81%	7%	12%	194
Agency Model Personal Care (State Plan)	79%	6%	15%	242
Aged and Disabled Waiver	80%	7%	13%	205
Adult Daycare Wavier	82%	3%	15%	193
Residential Care Facility/Assisted Living Facility PC (State Plan)	86%	3%	11%	216
Independent Living Waiver	80%	6%	14%	163
Structured Family Caregiver Waiver	76%	3%	22%	37
Medically Fragile Adult Waiver	77%	13%	11%	56
AIDS Waiver	n/a	n/a	n/a	n/a
Weighted MO Average	81%	6%	13%	1329
Weighted NCI-AD Average	82%	7%	10%	13742

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Care Coordination

Table 53. Knows how to manage chronic conditions (if has at least one)

Program	Yes	In-Between, or Some Conditions	No	N
Consumer Directed Services (State Plan)	93%	5%	1%	290
Agency Model Personal Care (State Plan)	85%	9%	6%	241
Aged and Disabled Waiver	92%	5%	3%	224
Adult Daycare Wavier	78%	12%	10%	118
Residential Care Facility/Assisted Living Facility PC (State Plan)	69%	18%	13%	252
Independent Living Waiver	92%	6%	3%	194
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	93%	4%	4%	27
Weighted MO Average	90%	7%	3%	1369
Weighted NCI-AD Average	84%	10%	6%	13359

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 54. Stayed overnight in a hospital or rehab/nursing facility in the past 12 months and was discharged to go home*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Consumer Directed Services (State Plan)	24%	76%	348
Agency Model Personal Care (State Plan)	30%	70%	319
Aged and Disabled Waiver	29%	71%	322
Adult Daycare Wavier	23%	77%	287
Residential Care Facility/Assisted Living Facility PC (State Plan)	16%	84%	333
Independent Living Waiver	35%	65%	237
Structured Family Caregiver Waiver	40%	60%	68
Medically Fragile Adult Waiver	28%	72%	120
AIDS Waiver	30%	70%	30
Weighted MO Average	26%	74%	2074
Weighted NCI-AD Average	26%	74%	18590

Table 55. Felt comfortable and supported enough to go home after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

Program	Yes	In-Between	No	N
Consumer Directed Services (State Plan)	87%	4%	9%	68
Agency Model Personal Care (State Plan)	92%	3%	5%	77
Aged and Disabled Waiver	90%	6%	3%	63
Adult Daycare Wavier	95%	2%	2%	42
Residential Care Facility/Assisted Living Facility PC (State Plan)	100%	0%	0%	37
Independent Living Waiver	93%	1%	6%	68
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Weighted MO Average	89%	4%	6%	370
Weighted NCI-AD Average	88%	6%	6%	4148

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 56. Someone followed-up to make sure they had needed services and supports after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

Proxy respondents were allowed for this question.

Program	Yes	No	N
Consumer Directed Services (State Plan)	86%	14%	77
Agency Model Personal Care (State Plan)	79%	21%	87
Aged and Disabled Waiver	82%	18%	92
Adult Daycare Wavier	88%	12%	66
Residential Care Facility/Assisted Living Facility PC (State Plan)	98%	2%	48
Independent Living Waiver	84%	16%	82
Structured Family Caregiver Waiver	84%	16%	25
Medically Fragile Adult Waiver	87%	13%	31
AIDS Waiver	n/a	n/a	n/a
Weighted MO Average	84%	16%	523
Weighted NCI-AD Average	85%	15%	5206

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Choice and Control

Table 57. Feels in control of their life

Program	Yes, Almost Always, Always	In-Between, Sometimes	No, Rarely, Never	N
Consumer Directed Services (State Plan)	79%	13%	8%	304
Agency Model Personal Care (State Plan)	73%	16%	11%	245
Aged and Disabled Waiver	83%	11%	6%	236
Adult Daycare Wavier	79%	13%	8%	120
Residential Care Facility/Assisted Living Facility PC (State Plan)	77%	19%	4%	292
Independent Living Waiver	74%	20%	6%	202
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	74%	19%	7%	27
Weighted MO Average	79%	14%	8%	1450
Weighted NCI-AD Average	75%	17%	7%	13881

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 58. Able to furnish and decorate their room however they want to (if living in a group setting)

Program	In All Ways	In Most Ways	Only in Some Ways, or Not at All	N
Consumer Directed Services (State Plan)	n/a	n/a	n/a	n/a
Agency Model Personal Care (State Plan)	n/a	n/a	n/a	n/a
Aged and Disabled Waiver	n/a	n/a	n/a	n/a
Adult Daycare Wavier	n/a	n/a	n/a	n/a
Residential Care Facility/Assisted Living Facility PC (State Plan)	15%	45%	40%	273
Independent Living Waiver	n/a	n/a	n/a	n/a
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Weighted MO Average	19%	43%	38%	280
Weighted NCI-AD Average	67%	22%	12%	2342

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 59. Able to choose their roommate (if living in a group setting and has a roommate)

Program	Yes	No	N
Consumer Directed Services (State Plan)	n/a	n/a	n/a
Agency Model Personal Care (State Plan)	n/a	n/a	n/a
Aged and Disabled Waiver	n/a	n/a	n/a
Adult Daycare Wavier	n/a	n/a	n/a
Residential Care Facility/Assisted Living Facility PC (State Plan)	9%	91%	207
Independent Living Waiver	n/a	n/a	n/a
Structured Family Caregiver Waiver	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a
Weighted MO Average	9%	91%	209
Weighted NCI-AD Average	27%	73%	946

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 60. Can get up and go to bed when they want to

Program	Yes, Always, or Almost Always	Some Days, Sometimes	No, Never	N
Consumer Directed Services (State Plan)	93%	4%	3%	332
Agency Model Personal Care (State Plan)	96%	3%	1%	277
Aged and Disabled Waiver	96%	3%	1%	267
Adult Daycare Wavier	98%	2%	0%	131
Residential Care Facility/Assisted Living Facility PC (State Plan)	92%	7%	1%	300
Independent Living Waiver	87%	7%	7%	215
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	100%	0%	0%	27
Weighted MO Average	94%	4%	2%	1574
Weighted NCI-AD Average	91%	5%	3%	14369

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 61. Can eat their meals when they want to

Program	Yes, Always, or Almost Always	Some Days, Sometimes	No, Never	N
Consumer Directed Services (State Plan)	95%	4%	1%	331
Agency Model Personal Care (State Plan)	94%	4%	1%	273
Aged and Disabled Waiver	96%	3%	1%	269
Adult Daycare Wavier	95%	3%	2%	130
Residential Care Facility/Assisted Living Facility PC (State Plan)	4%	35%	62%	299
Independent Living Waiver	90%	7%	3%	215
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	93%	4%	4%	27
Weighted MO Average	88%	6%	6%	1569
Weighted NCI-AD Average	91%	4%	5%	14359

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 62. Can choose or change their services*Proxy respondents were allowed for this question.*

Program	Yes, All Services	Sometimes, or Some Services	No	N
Consumer Directed Services (State Plan)	91%	5%	4%	329
Agency Model Personal Care (State Plan)	87%	5%	8%	310
Aged and Disabled Waiver	90%	4%	6%	304
Adult Daycare Wavier	84%	5%	11%	266
Residential Care Facility/Assisted Living Facility PC (State Plan)	15%	30%	54%	235
Independent Living Waiver	91%	5%	5%	243
Structured Family Caregiver Waiver	82%	5%	12%	57
Medically Fragile Adult Waiver	78%	15%	7%	116
AIDS Waiver	100%	0%	0%	26
Weighted MO Average	86%	6%	8%	1894
Weighted NCI-AD Average	81%	8%	12%	15732

Table 63. Can choose or change when and how often they receive services*Proxy respondents were allowed for this question.*

Program	Yes, All Services	Sometimes, or Some Services	No	N
Consumer Directed Services (State Plan)	79%	7%	15%	317
Agency Model Personal Care (State Plan)	69%	11%	20%	298
Aged and Disabled Waiver	80%	7%	13%	290
Adult Daycare Wavier	79%	6%	16%	253
Residential Care Facility/Assisted Living Facility PC (State Plan)	15%	32%	53%	230
Independent Living Waiver	77%	7%	16%	232
Structured Family Caregiver Waiver	76%	7%	16%	55
Medically Fragile Adult Waiver	65%	23%	12%	112
AIDS Waiver	79%	0%	21%	29
Weighted MO Average	74%	9%	17%	1824
Weighted NCI-AD Average	73%	11%	16%	15630

Table 64. Can choose or change the people who provide paid supports if wants*Proxy respondents were allowed for this question.*

Program	Yes, All Services	Sometimes, or Some Services	No	N
Consumer Directed Services (State Plan)	95%	0%	5%	233
Agency Model Personal Care (State Plan)	87%	3%	10%	252
Aged and Disabled Waiver	93%	2%	5%	228
Adult Daycare Wavier	90%	3%	7%	156
Residential Care Facility/Assisted Living Facility PC (State Plan)	5%	1%	94%	266
Independent Living Waiver	95%	1%	4%	190
Structured Family Caregiver Waiver	77%	14%	9%	22
Medically Fragile Adult Waiver	92%	3%	4%	117
AIDS Waiver	n/a	n/a	n/a	n/a
Weighted MO Average	85%	1%	13%	1485
Weighted NCI-AD Average	84%	4%	12%	11637

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Satisfaction

Table 65. Services and supports help them live the life they want

Program	Yes	No	N
Consumer Directed Services (State Plan)	91%	9%	301
Agency Model Personal Care (State Plan)	87%	13%	240
Aged and Disabled Waiver	90%	10%	235
Adult Daycare Wavier	89%	11%	119
Residential Care Facility/Assisted Living Facility PC (State Plan)	87%	13%	289
Independent Living Waiver	92%	8%	204
Structured Family Caregiver Waiver	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a
AIDS Waiver	92%	8%	25
Weighted MO Average	90%	10%	1436
Weighted NCI-AD Average	89%	11%	12820

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 66. Case manager or care coordinator changes more often than they would like

Program	Yes	No	N
Consumer Directed Services (State Plan)	27%	73%	192
Agency Model Personal Care (State Plan)	29%	71%	139
Aged and Disabled Waiver	29%	71%	120
Adult Daycare Wavier	31%	69%	95
Residential Care Facility/Assisted Living Facility PC (State Plan)	9%	91%	119
Independent Living Waiver	30%	70%	156
Structured Family Caregiver Waiver	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a
AIDS Waiver	15%	85%	27
Weighted MO Average	27%	73%	868
Weighted NCI-AD Average	29%	71%	11189

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 67. People who are paid to help them change too often

Program	Yes, All Paid Support Workers, Always or Almost Always	Some or Sometimes	No, Never or Rarely	N
Consumer Directed Services (State Plan)	10%	4%	85%	212
Agency Model Personal Care (State Plan)	17%	10%	73%	222
Aged and Disabled Waiver	12%	11%	77%	200
Adult Daycare Wavier	6%	6%	87%	94
Residential Care Facility/Assisted Living Facility PC (State Plan)	6%	12%	82%	219
Independent Living Waiver	11%	3%	86%	157
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Weighted MO Average	11%	8%	81%	1140
Weighted NCI-AD Average	12%	9%	78%	9216

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 68. Likes where they live

Program	Yes	In Between, Most of the Time	No	N
Consumer Directed Services (State Plan)	83%	8%	9%	332
Agency Model Personal Care (State Plan)	81%	7%	12%	288
Aged and Disabled Waiver	84%	10%	7%	279
Adult Daycare Wavier	83%	7%	10%	138
Residential Care Facility/Assisted Living Facility PC (State Plan)	86%	7%	7%	300
Independent Living Waiver	87%	7%	7%	225
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	89%	7%	4%	27
Weighted MO Average	83%	8%	9%	1614
Weighted NCI-AD Average	82%	9%	9%	14962

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 69A. Reasons does not like where they live (if does not always like where they live)*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Accessibility of House or Building	Feels Unsafe in or Dislikes Neighborhood	Feels Unsafe in Residence	Residence or Building Needs Repair or Upkeep	Doesn't Feel Like Home
Consumer Directed Services (State Plan)	9%	28%	6%	8%	2%
Agency Model Personal Care (State Plan)	6%	13%	0%	15%	8%
Aged and Disabled Waiver	5%	20%	2%	14%	14%
Adult Daycare Wavier	13%	21%	0%	25%	4%
Residential Care Facility/Assisted Living Facility PC (State Plan)	0%	3%	8%	3%	0%
Independent Living Waiver	12%	8%	0%	15%	15%
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a	n/a
Weighted MO Average	7%	22%	4%	10%	6%
Weighted NCI-AD Average	7%	15%	6%	13%	10%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 69B. Reasons does not like where they live (if does not always like where they live) (continued)*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Layout or Size of Residence or Building	Problems With Neighbors or Housemates/Other Residents	Problems With Staff	Insufficient Amount or Type of Staff	Wants More Independence or Control
Consumer Directed Services (State Plan)	8%	2%	4%	0%	0%
Agency Model Personal Care (State Plan)	8%	8%	0%	0%	2%
Aged and Disabled Waiver	7%	5%	0%	0%	0%
Adult Daycare Wavier	8%	4%	4%	0%	4%
Residential Care Facility/Assisted Living Facility PC (State Plan)	0%	14%	3%	0%	27%
Independent Living Waiver	8%	0%	0%	0%	0%
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a	n/a
Weighted MO Average	7%	4%	2%	0%	2%
Weighted NCI-AD Average	10%	10%	4%	2%	8%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 69C. Reasons does not like where they live (if does not always like where they live) (continued)*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Wants More Privacy	Wants to be Closer to Family or Friends	Feels Isolated from Community or Feels Lonely	Affordability or Cost of Housing	Other
Consumer Directed Services (State Plan)	2%	2%	4%	9%	36%
Agency Model Personal Care (State Plan)	8%	2%	4%	4%	40%
Aged and Disabled Waiver	2%	5%	5%	7%	32%
Adult Daycare Wavier	8%	8%	0%	13%	42%
Residential Care Facility/Assisted Living Facility PC (State Plan)	3%	5%	0%	3%	27%
Independent Living Waiver	12%	0%	0%	4%	27%
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a	n/a
Weighted MO Average	3%	3%	4%	7%	35%
Weighted NCI-AD Average	11%	6%	5%	5%	38%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 70. Wants to live somewhere else

Program	Yes	Maybe	No	N
Consumer Directed Services (State Plan)	27%	7%	66%	316
Agency Model Personal Care (State Plan)	30%	6%	64%	286
Aged and Disabled Waiver	26%	7%	67%	268
Adult Daycare Wavier	38%	3%	59%	136
Residential Care Facility/Assisted Living Facility PC (State Plan)	13%	6%	81%	226
Independent Living Waiver	28%	3%	69%	219
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	12%	0%	88%	25
Weighted MO Average	27%	7%	67%	1498
Weighted NCI-AD Average	28%	8%	65%	14658

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 71. Where person would prefer to live (if wants to live somewhere else)

Categories are not mutually exclusive; therefore, N is not shown.

Program	Different Kind of Home	Live Independently	With or Closer to Family	In a Different Neighborhood	A Different Type of Geography or Climate	Other
Consumer Directed Services (State Plan)	27%	3%	8%	23%	30%	15%
Agency Model Personal Care (State Plan)	30%	8%	18%	18%	25%	15%
Aged and Disabled Waiver	41%	2%	11%	14%	16%	24%
Adult Daycare Wavier	24%	7%	13%	28%	19%	20%
Residential Care Facility/Assisted Living Facility PC (State Plan)	8%	67%	3%	11%	3%	8%
Independent Living Waiver	39%	5%	3%	20%	29%	23%
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Weighted MO Average	31%	6%	10%	20%	25%	17%
Weighted NCI-AD Average	34%	15%	11%	23%	22%	21%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 72. People who are paid to help them do things the way they want them done

Program	Yes, All Paid Support Workers, Always or Almost Always	Some or Sometimes	No, Never or Rarely	N
Consumer Directed Services (State Plan)	96%	4%	0%	226
Agency Model Personal Care (State Plan)	88%	11%	1%	224
Aged and Disabled Waiver	92%	6%	2%	204
Adult Daycare Wavier	94%	6%	0%	98
Residential Care Facility/Assisted Living Facility PC (State Plan)	91%	7%	2%	246
Independent Living Waiver	92%	8%	1%	181
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Weighted MO Average	93%	6%	1%	1216
Weighted NCI-AD Average	90%	9%	1%	10038

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 73. Usually likes how they spend their time during the day

Program	Yes, Always, or Almost Always	Sometimes	No, Never or Rarely	N
Consumer Directed Services (State Plan)	68%	22%	10%	325
Agency Model Personal Care (State Plan)	62%	25%	13%	268
Aged and Disabled Waiver	66%	24%	10%	264
Adult Daycare Wavier	74%	21%	5%	129
Residential Care Facility/Assisted Living Facility PC (State Plan)	78%	18%	4%	299
Independent Living Waiver	66%	22%	12%	216
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	75%	18%	7%	28
Weighted MO Average	68%	23%	10%	1554
Weighted NCI-AD Average	65%	27%	8%	14250

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Technology

Table 74. Has access to the internet*Proxy respondents were allowed for this question.*

Program	Yes	Sometimes	No	N
Consumer Directed Services (State Plan)	83%	1%	16%	353
Agency Model Personal Care (State Plan)	73%	1%	26%	341
Aged and Disabled Waiver	64%	1%	35%	335
Adult Daycare Wavier	69%	2%	30%	294
Residential Care Facility/Assisted Living Facility PC (State Plan)	40%	0%	60%	318
Independent Living Waiver	92%	1%	8%	251
Structured Family Caregiver Waiver	63%	3%	34%	70
Medically Fragile Adult Waiver	52%	0%	48%	121
AIDS Waiver	77%	0%	23%	30
Weighted MO Average	73%	1%	26%	2124
Weighted NCI-AD Average	74%	1%	25%	19012

Table 75. How often they use the internet (if has access to the internet)*Proxy respondents were allowed for this question.*

Program	Daily	Several Times a Week	Several Times a Month	Several Times a Year	Don't Use It at All	N
Consumer Directed Services (State Plan)	77%	12%	3%	1%	8%	292
Agency Model Personal Care (State Plan)	74%	13%	4%	2%	7%	246
Aged and Disabled Waiver	63%	15%	6%	2%	15%	213
Adult Daycare Wavier	68%	13%	2%	0%	17%	203
Residential Care Facility/Assisted Living Facility PC (State Plan)	77%	20%	4%	0%	0%	128
Independent Living Waiver	83%	8%	2%	2%	5%	226
Structured Family Caregiver Waiver	33%	9%	11%	0%	48%	46
Medically Fragile Adult Waiver	68%	10%	2%	0%	21%	63
AIDS Waiver	77%	5%	9%	5%	5%	22
Weighted MO Average	73%	13%	4%	1%	9%	1448
Weighted NCI-AD Average	67%	12%	3%	1%	17%	14606

Table 76. Internet always works at home*Proxy respondents were allowed for this question.*

Program	Always Works	Sometimes Works	Rarely or Never Works	N
Consumer Directed Services (State Plan)	83%	16%	1%	284
Agency Model Personal Care (State Plan)	82%	17%	1%	235
Aged and Disabled Waiver	82%	17%	1%	197
Adult Daycare Wavier	89%	10%	1%	192
Residential Care Facility/Assisted Living Facility PC (State Plan)	94%	6%	0%	125
Independent Living Waiver	83%	16%	1%	223
Structured Family Caregiver Waiver	95%	5%	0%	38
Medically Fragile Adult Waiver	96%	4%	0%	56
AIDS Waiver	n/a	n/a	n/a	n/a
Weighted MO Average	84%	16%	1%	1379
Weighted NCI-AD Average	89%	10%	0%	13300

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 77. Has talked to health professionals using video conference/telehealth*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Consumer Directed Services (State Plan)	43%	57%	344
Agency Model Personal Care (State Plan)	48%	52%	314
Aged and Disabled Waiver	33%	67%	311
Adult Daycare Wavier	38%	62%	286
Residential Care Facility/Assisted Living Facility PC (State Plan)	14%	86%	314
Independent Living Waiver	67%	33%	235
Structured Family Caregiver Waiver	32%	68%	69
Medically Fragile Adult Waiver	65%	35%	120
AIDS Waiver	48%	52%	31
Weighted MO Average	39%	61%	2035
Weighted NCI-AD Average	45%	55%	18542

Table 78. Liked talking to health care providers using telehealth

Program	Yes	Sometimes, or In-Between	No	N
Consumer Directed Services (State Plan)	57%	24%	19%	129
Agency Model Personal Care (State Plan)	56%	18%	26%	125
Aged and Disabled Waiver	51%	25%	24%	80
Adult Daycare Wavier	62%	22%	16%	58
Residential Care Facility/Assisted Living Facility PC (State Plan)	57%	37%	7%	30
Independent Living Waiver	70%	16%	14%	140
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Weighted MO Average	56%	23%	20%	592
Weighted NCI-AD Average	60%	22%	17%	6251

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Access to Needed Equipment

Table 79. Need for grab bars in the bathroom or elsewhere in their home*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Consumer Directed Services (State Plan)	16%	4%	51%	29%	365
Agency Model Personal Care (State Plan)	15%	5%	60%	21%	349
Aged and Disabled Waiver	10%	5%	67%	18%	350
Adult Daycare Wavier	14%	5%	42%	39%	299
Residential Care Facility/Assisted Living Facility PC (State Plan)	0%	0%	95%	5%	344
Independent Living Waiver	12%	8%	51%	29%	259
Structured Family Caregiver Waiver	12%	3%	54%	32%	69
Medically Fragile Adult Waiver	1%	0%	19%	80%	119
AIDS Waiver	17%	7%	67%	10%	30
Weighted MO Average	13%	4%	59%	24%	2195
Weighted NCI-AD Average	11%	5%	60%	24%	19422

Table 80. Need for other bathroom modifications*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Consumer Directed Services (State Plan)	17%	2%	13%	68%	335
Agency Model Personal Care (State Plan)	13%	2%	18%	67%	329
Aged and Disabled Waiver	13%	2%	19%	66%	327
Adult Daycare Wavier	13%	1%	13%	73%	288
Residential Care Facility/Assisted Living Facility PC (State Plan)	0%	0%	0%	99%	311
Independent Living Waiver	20%	3%	17%	60%	252
Structured Family Caregiver Waiver	17%	2%	17%	65%	65
Medically Fragile Adult Waiver	8%	1%	33%	58%	119
AIDS Waiver	23%	0%	7%	70%	30
Weighted MO Average	14%	2%	14%	70%	2066
Weighted NCI-AD Average	10%	2%	24%	64%	18731

Table 81. Need for a shower chair*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Consumer Directed Services (State Plan)	10%	6%	54%	30%	366
Agency Model Personal Care (State Plan)	13%	7%	49%	31%	353
Aged and Disabled Waiver	6%	5%	69%	19%	349
Adult Daycare Wavier	11%	4%	41%	44%	299
Residential Care Facility/Assisted Living Facility PC (State Plan)	0%	0%	60%	39%	340
Independent Living Waiver	8%	14%	54%	24%	258
Structured Family Caregiver Waiver	9%	1%	55%	35%	69
Medically Fragile Adult Waiver	1%	4%	54%	41%	122
AIDS Waiver	3%	0%	80%	17%	30
Weighted MO Average	9%	6%	57%	28%	2197
Weighted NCI-AD Average	7%	5%	63%	24%	19368

Table 82. Need for a specialized bed*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Consumer Directed Services (State Plan)	9%	2%	10%	79%	359
Agency Model Personal Care (State Plan)	14%	6%	14%	66%	345
Aged and Disabled Waiver	11%	4%	17%	68%	341
Adult Daycare Wavier	7%	1%	10%	82%	294
Residential Care Facility/Assisted Living Facility PC (State Plan)	0%	0%	5%	95%	333
Independent Living Waiver	10%	12%	39%	39%	255
Structured Family Caregiver Waiver	10%	3%	25%	62%	69
Medically Fragile Adult Waiver	2%	9%	70%	18%	121
AIDS Waiver	7%	3%	17%	73%	30
Weighted MO Average	10%	3%	13%	74%	2158
Weighted NCI-AD Average	8%	3%	21%	68%	19315

Table 83. Need for a ramp (either inside or outside of their residence)*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Consumer Directed Services (State Plan)	10%	3%	18%	69%	362
Agency Model Personal Care (State Plan)	11%	4%	21%	64%	347
Aged and Disabled Waiver	8%	3%	26%	63%	347
Adult Daycare Wavier	5%	2%	16%	76%	298
Residential Care Facility/Assisted Living Facility PC (State Plan)	1%	0%	3%	96%	332
Independent Living Waiver	13%	8%	40%	39%	255
Structured Family Caregiver Waiver	16%	3%	21%	60%	67
Medically Fragile Adult Waiver	2%	4%	66%	27%	122
AIDS Waiver	10%	3%	17%	70%	30
Weighted MO Average	9%	3%	20%	68%	2171
Weighted NCI-AD Average	6%	2%	24%	67%	19287

Table 84. Need for other home modifications*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Consumer Directed Services (State Plan)	8%	2%	6%	83%	224
Agency Model Personal Care (State Plan)	5%	3%	7%	85%	239
Aged and Disabled Waiver	7%	2%	5%	86%	210
Adult Daycare Wavier	6%	1%	9%	84%	173
Residential Care Facility/Assisted Living Facility PC (State Plan)	0%	0%	0%	100%	311
Independent Living Waiver	9%	4%	13%	73%	187
Structured Family Caregiver Waiver	4%	0%	9%	87%	46
Medically Fragile Adult Waiver	8%	3%	16%	72%	118
AIDS Waiver	4%	0%	0%	96%	25
Weighted MO Average	6%	2%	6%	86%	1543
Weighted NCI-AD Average	5%	2%	7%	87%	12474

Table 85. Need for a wheelchair*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Consumer Directed Services (State Plan)	5%	4%	23%	68%	374
Agency Model Personal Care (State Plan)	8%	8%	21%	63%	343
Aged and Disabled Waiver	9%	7%	27%	57%	349
Adult Daycare Wavier	4%	4%	20%	72%	296
Residential Care Facility/Assisted Living Facility PC (State Plan)	0%	1%	5%	94%	349
Independent Living Waiver	4%	18%	58%	20%	255
Structured Family Caregiver Waiver	8%	4%	49%	38%	71
Medically Fragile Adult Waiver	0%	16%	78%	7%	121
AIDS Waiver	3%	7%	21%	69%	29
Weighted MO Average	6%	6%	23%	66%	2197
Weighted NCI-AD Average	5%	6%	28%	61%	19324

Table 86. Need for a scooter*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Consumer Directed Services (State Plan)	11%	1%	6%	82%	371
Agency Model Personal Care (State Plan)	18%	2%	1%	79%	336
Aged and Disabled Waiver	15%	1%	6%	78%	342
Adult Daycare Wavier	4%	1%	2%	93%	292
Residential Care Facility/Assisted Living Facility PC (State Plan)	0%	0%	1%	99%	349
Independent Living Waiver	12%	2%	7%	79%	253
Structured Family Caregiver Waiver	6%	0%	6%	89%	70
Medically Fragile Adult Waiver	0%	0%	2%	98%	121
AIDS Waiver	7%	3%	10%	79%	29
Weighted MO Average	12%	1%	5%	82%	2173
Weighted NCI-AD Average	8%	1%	5%	86%	19116

Table 87. Need for a walker*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Consumer Directed Services (State Plan)	4%	5%	42%	49%	372
Agency Model Personal Care (State Plan)	4%	7%	41%	49%	340
Aged and Disabled Waiver	3%	6%	60%	30%	348
Adult Daycare Wavier	3%	3%	26%	69%	294
Residential Care Facility/Assisted Living Facility PC (State Plan)	0%	1%	17%	82%	349
Independent Living Waiver	2%	6%	33%	59%	251
Structured Family Caregiver Waiver	3%	1%	54%	41%	70
Medically Fragile Adult Waiver	0%	0%	3%	97%	122
AIDS Waiver	0%	7%	41%	52%	29
Weighted MO Average	3%	5%	44%	47%	2185
Weighted NCI-AD Average	3%	6%	45%	47%	19256

Table 88. Need for hearing aids*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Consumer Directed Services (State Plan)	5%	1%	6%	88%	368
Agency Model Personal Care (State Plan)	7%	2%	9%	82%	339
Aged and Disabled Waiver	11%	5%	12%	72%	345
Adult Daycare Wavier	3%	1%	3%	93%	296
Residential Care Facility/Assisted Living Facility PC (State Plan)	2%	2%	3%	92%	350
Independent Living Waiver	5%	0%	3%	92%	253
Structured Family Caregiver Waiver	4%	1%	13%	82%	71
Medically Fragile Adult Waiver	0%	1%	4%	95%	121
AIDS Waiver	7%	0%	3%	90%	30
Weighted MO Average	7%	2%	8%	84%	2183
Weighted NCI-AD Average	7%	3%	10%	81%	19100

Table 89. Need for glasses*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Consumer Directed Services (State Plan)	4%	13%	60%	23%	372
Agency Model Personal Care (State Plan)	5%	19%	58%	18%	341
Aged and Disabled Waiver	2%	19%	63%	16%	349
Adult Daycare Wavier	6%	11%	45%	38%	294
Residential Care Facility/Assisted Living Facility PC (State Plan)	1%	4%	66%	29%	350
Independent Living Waiver	5%	16%	47%	32%	252
Structured Family Caregiver Waiver	3%	10%	51%	37%	71
Medically Fragile Adult Waiver	0%	2%	24%	74%	121
AIDS Waiver	0%	10%	80%	10%	30
Weighted MO Average	4%	14%	60%	22%	2190
Weighted NCI-AD Average	5%	15%	58%	23%	19172

Table 90. Need for personal emergency response system (PERS)*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Consumer Directed Services (State Plan)	17%	0%	21%	62%	364
Agency Model Personal Care (State Plan)	21%	2%	21%	56%	321
Aged and Disabled Waiver	19%	2%	34%	45%	339
Adult Daycare Wavier	14%	1%	11%	74%	285
Residential Care Facility/Assisted Living Facility PC (State Plan)	0%	0%	30%	70%	333
Independent Living Waiver	19%	3%	14%	64%	250
Structured Family Caregiver Waiver	15%	5%	12%	68%	66
Medically Fragile Adult Waiver	3%	0%	4%	94%	114
AIDS Waiver	0%	0%	59%	41%	29
Weighted MO Average	17%	1%	24%	58%	2112
Weighted NCI-AD Average	12%	2%	31%	55%	18978

Table 91. Need for an oxygen machine*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Consumer Directed Services (State Plan)	2%	0%	11%	87%	358
Agency Model Personal Care (State Plan)	1%	2%	14%	83%	333
Aged and Disabled Waiver	3%	2%	21%	74%	339
Adult Daycare Wavier	1%	0%	5%	94%	291
Residential Care Facility/Assisted Living Facility PC (State Plan)	1%	0%	7%	93%	344
Independent Living Waiver	3%	0%	16%	81%	251
Structured Family Caregiver Waiver	2%	0%	12%	86%	66
Medically Fragile Adult Waiver	0%	0%	53%	47%	121
AIDS Waiver	4%	4%	11%	81%	27
Weighted MO Average	2%	1%	14%	83%	2141
Weighted NCI-AD Average	2%	1%	11%	86%	19042

Table 92. Need for other assistive technology equipment*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Consumer Directed Services (State Plan)	1%	3%	19%	77%	232
Agency Model Personal Care (State Plan)	4%	1%	16%	79%	247
Aged and Disabled Waiver	2%	2%	9%	87%	228
Adult Daycare Wavier	2%	2%	24%	72%	186
Residential Care Facility/Assisted Living Facility PC (State Plan)	0%	0%	7%	93%	316
Independent Living Waiver	2%	1%	17%	80%	194
Structured Family Caregiver Waiver	0%	2%	8%	90%	48
Medically Fragile Adult Waiver	0%	2%	67%	31%	91
AIDS Waiver	0%	8%	8%	85%	26
Weighted MO Average	2%	2%	15%	81%	1578
Weighted NCI-AD Average	2%	1%	16%	81%	12832

Table 93. Need for other equipment*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Consumer Directed Services (State Plan)	7%	2%	27%	63%	254
Agency Model Personal Care (State Plan)	5%	3%	14%	77%	244
Aged and Disabled Waiver	5%	3%	19%	74%	234
Adult Daycare Wavier	6%	2%	27%	65%	188
Residential Care Facility/Assisted Living Facility PC (State Plan)	0%	0%	9%	90%	323
Independent Living Waiver	10%	5%	16%	69%	189
Structured Family Caregiver Waiver	9%	0%	11%	80%	45
Medically Fragile Adult Waiver	5%	7%	60%	28%	118
AIDS Waiver	4%	4%	4%	89%	28
Weighted MO Average	6%	2%	21%	70%	1632
Weighted NCI-AD Average	8%	2%	20%	70%	12547

Medications

Table 94. Knows what prescription medications are for (if taking prescription medication)

Program	Yes	In-Between, or Some Medications	No	N
Consumer Directed Services (State Plan)	96%	3%	1%	297
Agency Model Personal Care (State Plan)	87%	9%	4%	246
Aged and Disabled Waiver	91%	5%	4%	241
Adult Daycare Wavier	87%	9%	3%	119
Residential Care Facility/Assisted Living Facility PC (State Plan)	52%	34%	14%	262
Independent Living Waiver	95%	4%	1%	202
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	93%	7%	0%	28
Weighted MO Average	90%	7%	3%	1418
Weighted NCI-AD Average	88%	7%	5%	13779

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 95. Takes medication to help feel less sad or depressed*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Consumer Directed Services (State Plan)	45%	55%	353
Agency Model Personal Care (State Plan)	59%	41%	316
Aged and Disabled Waiver	48%	52%	324
Adult Daycare Wavier	40%	60%	289
Residential Care Facility/Assisted Living Facility PC (State Plan)	80%	20%	331
Independent Living Waiver	49%	51%	240
Structured Family Caregiver Waiver	41%	59%	70
Medically Fragile Adult Waiver	19%	81%	118
AIDS Waiver	72%	28%	29
Weighted MO Average	50%	50%	2080
Weighted NCI-AD Average	38%	62%	18103

Health care

Table 96. Has access to mental health services if they want them

Program	Yes	Sometimes	No	N
Consumer Directed Services (State Plan)	93%	0%	7%	307
Agency Model Personal Care (State Plan)	94%	1%	5%	250
Aged and Disabled Waiver	93%	0%	6%	233
Adult Daycare Wavier	93%	0%	7%	122
Residential Care Facility/Assisted Living Facility PC (State Plan)	98%	0%	2%	280
Independent Living Waiver	91%	0%	9%	205
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	100%	0%	0%	27
Weighted MO Average	93%	0%	6%	1445
Weighted NCI-AD Average	89%	1%	9%	13077

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 97. Can get an appointment to see or talk to their primary care doctor when they need to*Proxy respondents were allowed for this question.*

Program	Yes, Always	Usually	No, Only Sometimes or Rarely	N
Consumer Directed Services (State Plan)	89%	6%	5%	364
Agency Model Personal Care (State Plan)	88%	9%	3%	320
Aged and Disabled Waiver	87%	8%	5%	324
Adult Daycare Wavier	87%	7%	6%	290
Residential Care Facility/Assisted Living Facility PC (State Plan)	89%	10%	2%	320
Independent Living Waiver	87%	10%	3%	240
Structured Family Caregiver Waiver	93%	4%	3%	67
Medically Fragile Adult Waiver	94%	3%	3%	119
AIDS Waiver	97%	3%	0%	31
Weighted MO Average	88%	7%	4%	2086
Weighted NCI-AD Average	84%	10%	6%	18551

Table 98. Went to the emergency room for any reason in the past 12 months*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Consumer Directed Services (State Plan)	40%	60%	349
Agency Model Personal Care (State Plan)	47%	53%	322
Aged and Disabled Waiver	47%	53%	319
Adult Daycare Wavier	33%	67%	288
Residential Care Facility/Assisted Living Facility PC (State Plan)	26%	74%	333
Independent Living Waiver	50%	50%	236
Structured Family Caregiver Waiver	46%	54%	67
Medically Fragile Adult Waiver	41%	59%	118
AIDS Waiver	33%	67%	30
Weighted MO Average	42%	58%	2072
Weighted NCI-AD Average	42%	58%	18674

Table 99. Has gone to the emergency room in the past 12 months due to falling or losing balance*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Consumer Directed Services (State Plan)	24%	76%	139
Agency Model Personal Care (State Plan)	34%	66%	151
Aged and Disabled Waiver	31%	69%	150
Adult Daycare Wavier	25%	75%	95
Residential Care Facility/Assisted Living Facility PC (State Plan)	33%	67%	85
Independent Living Waiver	17%	83%	118
Structured Family Caregiver Waiver	23%	77%	31
Medically Fragile Adult Waiver	0%	100%	47
AIDS Waiver	n/a	n/a	n/a
Weighted MO Average	28%	72%	835
Weighted NCI-AD Average	27%	73%	8152

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 100. Has gone to the emergency room in the past 12 months due to tooth or mouth pain*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Consumer Directed Services (State Plan)	5%	95%	138
Agency Model Personal Care (State Plan)	3%	97%	151
Aged and Disabled Waiver	7%	93%	150
Adult Daycare Wavier	3%	97%	94
Residential Care Facility/Assisted Living Facility PC (State Plan)	1%	99%	84
Independent Living Waiver	3%	97%	117
Structured Family Caregiver Waiver	3%	97%	31
Medically Fragile Adult Waiver	2%	98%	47
AIDS Waiver	n/a	n/a	n/a
Weighted MO Average	5%	95%	830
Weighted NCI-AD Average	3%	97%	8127

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 101. Has gone to the emergency room in the past 12 months due to not being able to see their primary care physician*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Consumer Directed Services (State Plan)	8%	92%	138
Agency Model Personal Care (State Plan)	11%	89%	151
Aged and Disabled Waiver	8%	92%	149
Adult Daycare Wavier	4%	96%	94
Residential Care Facility/Assisted Living Facility PC (State Plan)	1%	99%	84
Independent Living Waiver	10%	90%	116
Structured Family Caregiver Waiver	6%	94%	31
Medically Fragile Adult Waiver	4%	96%	47
AIDS Waiver	n/a	n/a	n/a
Weighted MO Average	8%	92%	828
Weighted NCI-AD Average	10%	90%	8067

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 102. Had a physical exam or wellness visit in the past 12 months*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Consumer Directed Services (State Plan)	88%	12%	344
Agency Model Personal Care (State Plan)	81%	19%	307
Aged and Disabled Waiver	83%	17%	317
Adult Daycare Wavier	88%	12%	291
Residential Care Facility/Assisted Living Facility PC (State Plan)	93%	7%	336
Independent Living Waiver	84%	16%	235
Structured Family Caregiver Waiver	90%	10%	69
Medically Fragile Adult Waiver	97%	3%	118
AIDS Waiver	93%	7%	29
Weighted MO Average	86%	14%	2055
Weighted NCI-AD Average	87%	13%	18456

Table 103. Had a hearing exam*Proxy respondents were allowed for this question.*

Program	Past Year	1-2 Years Ago	3-4 Years Ago	5 Years Ago or More	Has Not Had One	N
Consumer Directed Services (State Plan)	21%	12%	8%	29%	30%	248
Agency Model Personal Care (State Plan)	18%	15%	7%	30%	29%	233
Aged and Disabled Waiver	23%	18%	4%	23%	33%	244
Adult Daycare Wavier	15%	16%	8%	25%	37%	199
Residential Care Facility/Assisted Living Facility PC (State Plan)	17%	7%	5%	15%	56%	193
Independent Living Waiver	20%	16%	5%	30%	29%	178
Structured Family Caregiver Waiver	28%	17%	2%	11%	41%	46
Medically Fragile Adult Waiver	17%	7%	5%	42%	30%	60
AIDS Waiver	9%	9%	0%	26%	57%	23
Weighted MO Average	21%	14%	6%	26%	33%	1430
Weighted NCI-AD Average	24%	16%	9%	23%	28%	14254

Table 104. Had a vision exam in the past 12 months*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Consumer Directed Services (State Plan)	65%	35%	344
Agency Model Personal Care (State Plan)	58%	42%	316
Aged and Disabled Waiver	69%	31%	321
Adult Daycare Wavier	60%	40%	288
Residential Care Facility/Assisted Living Facility PC (State Plan)	82%	18%	340
Independent Living Waiver	53%	47%	235
Structured Family Caregiver Waiver	65%	35%	68
Medically Fragile Adult Waiver	35%	65%	115
AIDS Waiver	93%	7%	29
Weighted MO Average	66%	34%	2066
Weighted NCI-AD Average	65%	35%	18299

Table 105. Had a dental visit in the past 12 months*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Consumer Directed Services (State Plan)	51%	49%	337
Agency Model Personal Care (State Plan)	39%	61%	302
Aged and Disabled Waiver	43%	57%	305
Adult Daycare Wavier	57%	43%	286
Residential Care Facility/Assisted Living Facility PC (State Plan)	68%	32%	334
Independent Living Waiver	47%	53%	238
Structured Family Caregiver Waiver	39%	61%	64
Medically Fragile Adult Waiver	45%	55%	117
AIDS Waiver	72%	28%	29
Weighted MO Average	49%	51%	2022
Weighted NCI-AD Average	54%	46%	17937

Table 106. Had a flu shot in the past 12 months*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Consumer Directed Services (State Plan)	53%	47%	334
Agency Model Personal Care (State Plan)	47%	53%	303
Aged and Disabled Waiver	58%	42%	308
Adult Daycare Wavier	60%	40%	289
Residential Care Facility/Assisted Living Facility PC (State Plan)	91%	9%	307
Independent Living Waiver	40%	60%	228
Structured Family Caregiver Waiver	45%	55%	66
Medically Fragile Adult Waiver	56%	44%	117
AIDS Waiver	87%	13%	30
Weighted MO Average	56%	44%	1992
Weighted NCI-AD Average	64%	36%	18161

Table 107. Received the COVID-19 Vaccine*Proxy respondents were allowed for this question.*

Program	Fully Vaccinated and Received at Least One Booster	Fully Vaccinated, but Not Received a Booster	Partially Vaccinated	Not Vaccinated at All	N
Consumer Directed Services (State Plan)	50%	13%	7%	30%	337
Agency Model Personal Care (State Plan)	43%	14%	11%	32%	302
Aged and Disabled Waiver	54%	9%	8%	29%	313
Adult Daycare Wavier	52%	18%	7%	22%	285
Residential Care Facility/Assisted Living Facility PC (State Plan)	67%	18%	9%	6%	301
Independent Living Waiver	42%	12%	6%	39%	238
Structured Family Caregiver Waiver	47%	13%	10%	29%	68
Medically Fragile Adult Waiver	35%	18%	8%	39%	119
AIDS Waiver	52%	31%	14%	3%	29
Weighted MO Average	51%	13%	8%	28%	2002
Weighted NCI-AD Average	60%	14%	7%	19%	18121

Table 108. Has access to healthy foods when they want them*Proxy respondents were allowed for this question.*

Program	Yes, Often	Sometimes	No	N
Consumer Directed Services (State Plan)	86%	9%	4%	357
Agency Model Personal Care (State Plan)	82%	11%	7%	332
Aged and Disabled Waiver	86%	9%	5%	343
Adult Daycare Wavier	88%	8%	3%	293
Residential Care Facility/Assisted Living Facility PC (State Plan)	99%	1%	0%	354
Independent Living Waiver	89%	7%	4%	246
Structured Family Caregiver Waiver	94%	3%	3%	70
Medically Fragile Adult Waiver	96%	2%	2%	99
AIDS Waiver	86%	14%	0%	29
Weighted MO Average	87%	9%	5%	2134
Weighted NCI-AD Average	89%	7%	4%	18890

Table 109. Overall health*Proxy respondents were allowed for this question.*

Program	Excellent	Very Good	Good	Fair	Poor	N
Consumer Directed Services (State Plan)	3%	9%	24%	44%	21%	360
Agency Model Personal Care (State Plan)	2%	11%	24%	37%	25%	331
Aged and Disabled Waiver	1%	10%	27%	40%	21%	342
Adult Daycare Wavier	8%	21%	28%	33%	10%	293
Residential Care Facility/Assisted Living Facility PC (State Plan)	8%	22%	42%	24%	4%	352
Independent Living Waiver	4%	12%	28%	34%	21%	246
Structured Family Caregiver Waiver	3%	10%	37%	24%	26%	70
Medically Fragile Adult Waiver	12%	25%	38%	20%	5%	118
AIDS Waiver	0%	10%	43%	27%	20%	30
Weighted MO Average	3%	11%	26%	40%	20%	2153
Weighted NCI-AD Average	4%	10%	32%	37%	17%	18947

Table 110. Overall health compared to 12 months ago*Proxy respondents were allowed for this question.*

Program	Much Better	Somewhat Better	About the Same	Somewhat Worse	Much Worse	N
Consumer Directed Services (State Plan)	5%	19%	44%	25%	7%	358
Agency Model Personal Care (State Plan)	5%	15%	46%	27%	7%	327
Aged and Disabled Waiver	4%	12%	43%	32%	8%	340
Adult Daycare Wavier	8%	13%	58%	20%	1%	293
Residential Care Facility/Assisted Living Facility PC (State Plan)	3%	25%	59%	12%	1%	347
Independent Living Waiver	9%	16%	46%	21%	7%	244
Structured Family Caregiver Waiver	3%	10%	41%	37%	10%	71
Medically Fragile Adult Waiver	4%	16%	64%	16%	0%	119
AIDS Waiver	0%	21%	52%	24%	3%	29
Weighted MO Average	5%	17%	46%	26%	7%	2139
Weighted NCI-AD Average	7%	14%	47%	26%	6%	18885

Table 111. In the past 12 months, forgets things more often than before*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Consumer Directed Services (State Plan)	47%	53%	353
Agency Model Personal Care (State Plan)	46%	54%	316
Aged and Disabled Waiver	51%	49%	325
Adult Daycare Wavier	33%	67%	281
Residential Care Facility/Assisted Living Facility PC (State Plan)	18%	82%	341
Independent Living Waiver	34%	66%	237
Structured Family Caregiver Waiver	80%	20%	65
Medically Fragile Adult Waiver	6%	94%	77
AIDS Waiver	31%	69%	29
Weighted MO Average	45%	55%	2034
Weighted NCI-AD Average	49%	51%	18293

Table 112. Has discussed forgetting things with a doctor or a nurse (if they have been forgetting things more often in the past 12 months)

Proxy respondents were allowed for this question.

Program	Yes	No	N
Consumer Directed Services (State Plan)	54%	46%	164
Agency Model Personal Care (State Plan)	63%	37%	141
Aged and Disabled Waiver	68%	32%	164
Adult Daycare Wavier	49%	51%	89
Residential Care Facility/Assisted Living Facility PC (State Plan)	54%	46%	61
Independent Living Waiver	73%	27%	81
Structured Family Caregiver Waiver	96%	4%	52
Medically Fragile Adult Waiver	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a
Weighted MO Average	59%	41%	769
Weighted NCI-AD Average	71%	29%	8060

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 113. Amount of physical activity per week*Proxy respondents were allowed for this question.*

Program	Does Not Exercise	Less Than One hour	One to Two Hours	More Than Two Hours	N
Consumer Directed Services (State Plan)	22%	18%	25%	34%	359
Agency Model Personal Care (State Plan)	26%	24%	24%	26%	319
Aged and Disabled Waiver	27%	23%	29%	22%	331
Adult Daycare Wavier	20%	19%	21%	40%	290
Residential Care Facility/Assisted Living Facility PC (State Plan)	21%	18%	25%	36%	348
Independent Living Waiver	33%	20%	16%	32%	243
Structured Family Caregiver Waiver	35%	17%	22%	26%	69
Medically Fragile Adult Waiver	23%	14%	18%	45%	120
AIDS Waiver	21%	24%	24%	31%	29
Weighted MO Average	24%	20%	26%	30%	2119
Weighted NCI-AD Average	30%	21%	22%	27%	18668

Table 114. Often feels lonely

Program	Yes, Often	Sometimes	Not Often, Never or Almost Never	N
Consumer Directed Services (State Plan)	16%	34%	50%	302
Agency Model Personal Care (State Plan)	28%	31%	41%	257
Aged and Disabled Waiver	20%	37%	42%	238
Adult Daycare Wavier	17%	44%	40%	124
Residential Care Facility/Assisted Living Facility PC (State Plan)	6%	53%	40%	265
Independent Living Waiver	19%	33%	48%	210
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	15%	59%	26%	27
Weighted MO Average	18%	36%	46%	1447
Weighted NCI-AD Average	17%	31%	52%	14081

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Affordability

Table 115. Ever has to skip meals due to financial worries*Proxy respondents were allowed for this question.*

Program	Yes, often	Sometimes	No	N
Consumer Directed Services (State Plan)	6%	13%	81%	360
Agency Model Personal Care (State Plan)	5%	12%	83%	332
Aged and Disabled Waiver	4%	7%	89%	340
Adult Daycare Wavier	2%	10%	88%	293
Residential Care Facility/Assisted Living Facility PC (State Plan)	1%	0%	99%	356
Independent Living Waiver	4%	13%	84%	247
Structured Family Caregiver Waiver	6%	3%	92%	71
Medically Fragile Adult Waiver	7%	0%	93%	98
AIDS Waiver	3%	3%	93%	29
Weighted MO Average	5%	10%	85%	2137
Weighted NCI-AD Average	5%	8%	87%	18922

Table 116. They or someone else has concerns about falling or being unstable*Proxy respondents were allowed for this question.*

Program	Yes, often	Sometimes	No	N
Consumer Directed Services (State Plan)	32%	22%	47%	376
Agency Model Personal Care (State Plan)	39%	22%	39%	358
Aged and Disabled Waiver	38%	23%	39%	355
Adult Daycare Wavier	27%	16%	57%	302
Residential Care Facility/Assisted Living Facility PC (State Plan)	9%	19%	72%	354
Independent Living Waiver	33%	9%	58%	257
Structured Family Caregiver Waiver	38%	10%	53%	72
Medically Fragile Adult Waiver	8%	3%	90%	120
AIDS Waiver	28%	22%	50%	32
Weighted MO Average	33%	21%	46%	2237
Weighted NCI-AD Average	38%	18%	44%	19522

Table 117. Has worked with someone to reduce risk of falls (if someone has concerns about them falling or being unstable)

Proxy respondents were allowed for this question.

Program	Yes	No	N
Consumer Directed Services (State Plan)	81%	19%	197
Agency Model Personal Care (State Plan)	71%	29%	216
Aged and Disabled Waiver	83%	17%	211
Adult Daycare Wavier	83%	17%	128
Residential Care Facility/Assisted Living Facility PC (State Plan)	88%	12%	98
Independent Living Waiver	86%	14%	107
Structured Family Caregiver Waiver	94%	6%	34
Medically Fragile Adult Waiver	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a
Weighted MO Average	80%	20%	1021
Weighted NCI-AD Average	83%	17%	10543

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 118. Able to get to safety quickly in case of an emergency*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Consumer Directed Services (State Plan)	92%	8%	361
Agency Model Personal Care (State Plan)	89%	11%	340
Aged and Disabled Waiver	89%	11%	345
Adult Daycare Wavier	91%	9%	294
Residential Care Facility/Assisted Living Facility PC (State Plan)	99%	1%	348
Independent Living Waiver	85%	15%	255
Structured Family Caregiver Waiver	87%	13%	71
Medically Fragile Adult Waiver	93%	7%	121
AIDS Waiver	100%	0%	31
Weighted MO Average	91%	9%	2177
Weighted NCI-AD Average	87%	13%	18518

Table 119. Knows who to talk to if they are mistreated, hurt, disrespected, or neglected by others

Program	Yes	Maybe, Not Sure	No	N
Consumer Directed Services (State Plan)	90%	3%	7%	326
Agency Model Personal Care (State Plan)	85%	3%	12%	290
Aged and Disabled Waiver	86%	4%	10%	276
Adult Daycare Wavier	86%	5%	9%	129
Residential Care Facility/Assisted Living Facility PC (State Plan)	37%	53%	10%	289
Independent Living Waiver	91%	1%	8%	229
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	83%	3%	14%	29
Weighted MO Average	84%	7%	9%	1593
Weighted NCI-AD Average	82%	6%	12%	14462

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 120. Are ever worried for the security of their personal belongings

Program	Yes at Least Sometimes	No, Never	N
Consumer Directed Services (State Plan)	9%	91%	327
Agency Model Personal Care (State Plan)	17%	83%	290
Aged and Disabled Waiver	10%	90%	276
Adult Daycare Wavier	14%	86%	133
Residential Care Facility/Assisted Living Facility PC (State Plan)	9%	91%	291
Independent Living Waiver	5%	95%	229
Structured Family Caregiver Waiver	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a
AIDS Waiver	17%	83%	29
Weighted MO Average	10%	90%	1599
Weighted NCI-AD Average	12%	88%	14653

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 121. Someone used or took their money without their permission in the past 12 months

Program	Yes	No	N
Consumer Directed Services (State Plan)	3%	97%	329
Agency Model Personal Care (State Plan)	9%	91%	293
Aged and Disabled Waiver	4%	96%	277
Adult Daycare Wavier	5%	95%	131
Residential Care Facility/Assisted Living Facility PC (State Plan)	3%	97%	288
Independent Living Waiver	4%	96%	228
Structured Family Caregiver Waiver	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a
AIDS Waiver	7%	93%	29
Weighted MO Average	4%	96%	1599
Weighted NCI-AD Average	5%	95%	14623

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 122. Feels safe around people who are paid to help them

Program	Yes, All Paid Support Workers, Always	No, Not All Workers, or Not Always	N
Consumer Directed Services (State Plan)	100%	0%	226
Agency Model Personal Care (State Plan)	97%	3%	227
Aged and Disabled Waiver	99%	1%	204
Adult Daycare Wavier	100%	0%	98
Residential Care Facility/Assisted Living Facility PC (State Plan)	97%	3%	251
Independent Living Waiver	100%	0%	181
Structured Family Caregiver Waiver	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a
Weighted MO Average	99%	1%	1224
Weighted NCI-AD Average	98%	2%	10070

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Rights and Respect

Table 123. Gets information about services in their preferred language (if preferred language is not English)

Proxy respondents were allowed for this question.

Program	Yes, All Information	Some Information	No	N
Consumer Directed Services (State Plan)	n/a	n/a	n/a	n/a
Agency Model Personal Care (State Plan)	n/a	n/a	n/a	n/a
Aged and Disabled Waiver	n/a	n/a	n/a	n/a
Adult Daycare Wavier	n/a	n/a	n/a	n/a
Residential Care Facility/Assisted Living Facility PC (State Plan)	n/a	n/a	n/a	n/a
Independent Living Waiver	n/a	n/a	n/a	n/a
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	100%	0%	0%	53
AIDS Waiver	n/a	n/a	n/a	n/a
Weighted MO Average	62%	7%	31%	97
Weighted NCI-AD Average	77%	14%	10%	1484

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 124. Services and supports are delivered in a way that is respectful of their culture

Program	Yes	Sometimes, or Some Services	No	N
Consumer Directed Services (State Plan)	97%	1%	2%	315
Agency Model Personal Care (State Plan)	98%	1%	1%	279
Aged and Disabled Waiver	99%	1%	0%	268
Adult Daycare Wavier	98%	1%	2%	133
Residential Care Facility/Assisted Living Facility PC (State Plan)	95%	5%	0%	285
Independent Living Waiver	97%	1%	2%	222
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	93%	7%	0%	29
Weighted MO Average	98%	1%	1%	1555
Weighted NCI-AD Average	97%	2%	1%	13700

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 125. People who are paid to help them treat them with respect

Program	Yes, All Paid Support Workers, Always or Almost Always	Some or Sometimes	No, Never or Rarely	N
Consumer Directed Services (State Plan)	97%	3%	0%	224
Agency Model Personal Care (State Plan)	93%	7%	0%	228
Aged and Disabled Waiver	95%	4%	1%	204
Adult Daycare Wavier	97%	1%	2%	99
Residential Care Facility/Assisted Living Facility PC (State Plan)	90%	8%	2%	249
Independent Living Waiver	98%	2%	0%	181
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Weighted MO Average	95%	4%	0%	1222
Weighted NCI-AD Average	96%	3%	1%	10077

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 126. Others ask before coming into their home/room (if living in a group setting)

Program	Yes, Always	Usually, but Not Always	Sometimes, Rarely, or Never	N
Consumer Directed Services (State Plan)	n/a	n/a	n/a	n/a
Agency Model Personal Care (State Plan)	n/a	n/a	n/a	n/a
Aged and Disabled Waiver	n/a	n/a	n/a	n/a
Adult Daycare Wavier	n/a	n/a	n/a	n/a
Residential Care Facility/Assisted Living Facility PC (State Plan)	73%	24%	4%	280
Independent Living Waiver	n/a	n/a	n/a	n/a
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Weighted MO Average	73%	23%	3%	288
Weighted NCI-AD Average	68%	19%	13%	2409

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 127. Able to lock doors to room (if living in a group setting)

Program	Yes	No	N
Consumer Directed Services (State Plan)	n/a	n/a	n/a
Agency Model Personal Care (State Plan)	n/a	n/a	n/a
Aged and Disabled Waiver	n/a	n/a	n/a
Adult Daycare Wavier	n/a	n/a	n/a
Residential Care Facility/Assisted Living Facility PC (State Plan)	37%	63%	279
Independent Living Waiver	n/a	n/a	n/a
Structured Family Caregiver Waiver	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a
Weighted MO Average	38%	62%	287
Weighted NCI-AD Average	56%	44%	2351

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 128. Has enough privacy where lives (if living in a group setting)

Program	Yes, Always	Usually, but Not Always	Sometimes, Rarely, or Never	N
Consumer Directed Services (State Plan)	n/a	n/a	n/a	n/a
Agency Model Personal Care (State Plan)	n/a	n/a	n/a	n/a
Aged and Disabled Waiver	n/a	n/a	n/a	n/a
Adult Daycare Wavier	n/a	n/a	n/a	n/a
Residential Care Facility/Assisted Living Facility PC (State Plan)	78%	16%	6%	283
Independent Living Waiver	n/a	n/a	n/a	n/a
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Weighted MO Average	79%	15%	5%	291
Weighted NCI-AD Average	79%	12%	9%	2411

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 129. Can have visitors at any time (if living in a group setting)

Program	Yes	No	N
Consumer Directed Services (State Plan)	n/a	n/a	n/a
Agency Model Personal Care (State Plan)	n/a	n/a	n/a
Aged and Disabled Waiver	n/a	n/a	n/a
Adult Daycare Wavier	n/a	n/a	n/a
Residential Care Facility/Assisted Living Facility PC (State Plan)	30%	70%	265
Independent Living Waiver	n/a	n/a	n/a
Structured Family Caregiver Waiver	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a
Weighted MO Average	34%	66%	273
Weighted NCI-AD Average	76%	24%	2308

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 130. Can get something to eat or grab a snack anytime they (if living in a group setting)

Program	Yes	No	N
Consumer Directed Services (State Plan)	n/a	n/a	n/a
Agency Model Personal Care (State Plan)	n/a	n/a	n/a
Aged and Disabled Waiver	n/a	n/a	n/a
Adult Daycare Wavier	n/a	n/a	n/a
Residential Care Facility/Assisted Living Facility PC (State Plan)	62%	38%	276
Independent Living Waiver	n/a	n/a	n/a
Structured Family Caregiver Waiver	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a
Weighted MO Average	64%	36%	284
Weighted NCI-AD Average	78%	22%	2347

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Person-Centered Planning (State Optional Module)

Items in this section come from an optional Person Centered Planning module. The following states implemented the Person Centered Planning Module: AL, AZ, CO, DE, IN, KS, KY, MN, MO, NC, ND, NH, NJ, OH, OK, TN, WA, and WI

Table 131. Involvement in making decisions about what is in the service plan

Program	Very or Fully Involved	Somewhat	Very Little	Not at All	N
Consumer Directed Services (State Plan)	90%	8%	1%	1%	182
Agency Model Personal Care (State Plan)	87%	8%	3%	2%	118
Aged and Disabled Waiver	83%	13%	4%	0%	116
Adult Daycare Wavier	84%	14%	1%	1%	80
Residential Care Facility/Assisted Living Facility PC (State Plan)	86%	12%	1%	1%	113
Independent Living Waiver	91%	6%	2%	1%	152
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a	n/a
Weighted MO Average	88%	10%	2%	1%	799
Weighted NCI-AD Average	85%	13%	2%	1%	6396

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 132. Remembers their last service planning meeting

Program	Yes	No	N
Consumer Directed Services (State Plan)	68%	32%	248
Agency Model Personal Care (State Plan)	59%	41%	173
Aged and Disabled Waiver	59%	41%	189
Adult Daycare Wavier	61%	39%	109
Residential Care Facility/Assisted Living Facility PC (State Plan)	34%	66%	265
Independent Living Waiver	77%	23%	176
Structured Family Caregiver Waiver	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a
AIDS Waiver	92%	8%	25
Weighted MO Average	62%	38%	1206
Weighted NCI-AD Average	66%	34%	9853

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 133. Service planning meeting took place at a time that was good for them

Program	Yes	No	N
Consumer Directed Services (State Plan)	100%	0%	165
Agency Model Personal Care (State Plan)	99%	1%	100
Aged and Disabled Waiver	100%	0%	111
Adult Daycare Wavier	97%	3%	66
Residential Care Facility/Assisted Living Facility PC (State Plan)	100%	0%	87
Independent Living Waiver	100%	0%	135
Structured Family Caregiver Waiver	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a
AIDS Waiver	100%	0%	23
Weighted MO Average	100%	0%	703
Weighted NCI-AD Average	99%	1%	6820

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 134. Service planning meeting took place in a location that was good for them

Program	Yes	No	N
Consumer Directed Services (State Plan)	100%	0%	167
Agency Model Personal Care (State Plan)	99%	1%	101
Aged and Disabled Waiver	100%	0%	111
Adult Daycare Wavier	98%	2%	64
Residential Care Facility/Assisted Living Facility PC (State Plan)	100%	0%	88
Independent Living Waiver	99%	1%	134
Structured Family Caregiver Waiver	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a
AIDS Waiver	100%	0%	23
Weighted MO Average	100%	0%	705
Weighted NCI-AD Average	100%	0%	6815

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 135. Service planning meeting included the people they wanted to be there

Program	Yes	Some People	No	N
Consumer Directed Services (State Plan)	99%	0%	1%	165
Agency Model Personal Care (State Plan)	95%	2%	3%	94
Aged and Disabled Waiver	96%	0%	4%	106
Adult Daycare Wavier	95%	2%	3%	65
Residential Care Facility/Assisted Living Facility PC (State Plan)	98%	3%	0%	80
Independent Living Waiver	95%	2%	3%	132
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	100%	0%	0%	22
Weighted MO Average	98%	0%	2%	681
Weighted NCI-AD Average	96%	2%	2%	6752

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 136. People at the service planning meeting listened to needs and preferences

Program	Completely	Mostly	Somewhat	Very Little	Not at All	N
Consumer Directed Services (State Plan)	82%	15%	2%	0%	1%	167
Agency Model Personal Care (State Plan)	77%	17%	4%	2%	0%	101
Aged and Disabled Waiver	88%	10%	2%	0%	0%	108
Adult Daycare Wavier	88%	9%	2%	2%	0%	66
Residential Care Facility/Assisted Living Facility PC (State Plan)	87%	10%	1%	1%	0%	86
Independent Living Waiver	78%	14%	7%	2%	0%	133
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	96%	4%	0%	0%	0%	23
Weighted MO Average	83%	14%	2%	0%	0%	700
Weighted NCI-AD Average	76%	18%	5%	1%	0%	6780

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 137. Received a copy of the service plan after the service planning meeting

Program	Yes	No	N
Consumer Directed Services (State Plan)	90%	10%	140
Agency Model Personal Care (State Plan)	84%	16%	79
Aged and Disabled Waiver	94%	6%	84
Adult Daycare Wavier	78%	22%	60
Residential Care Facility/Assisted Living Facility PC (State Plan)	49%	51%	78
Independent Living Waiver	93%	7%	122
Structured Family Caregiver Waiver	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a
Weighted MO Average	88%	12%	598
Weighted NCI-AD Average	91%	9%	5268

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 138. Current service plan reflects what was talked about at the service plan meeting

Program	Yes, Completely	Yes, In Part	No	N
Consumer Directed Services (State Plan)	97%	2%	1%	143
Agency Model Personal Care (State Plan)	86%	12%	3%	76
Aged and Disabled Waiver	89%	10%	1%	83
Adult Daycare Wavier	93%	5%	2%	59
Residential Care Facility/Assisted Living Facility PC (State Plan)	93%	7%	0%	75
Independent Living Waiver	94%	6%	1%	126
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Weighted MO Average	94%	5%	1%	596
Weighted NCI-AD Average	91%	8%	1%	5249

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 139. Choices and preferences are reflected in current service plan

Program	Yes, All/Completely	Yes, Some/In Part	No	N
Consumer Directed Services (State Plan)	92%	7%	1%	176
Agency Model Personal Care (State Plan)	81%	15%	5%	110
Aged and Disabled Waiver	82%	14%	4%	114
Adult Daycare Wavier	94%	4%	3%	77
Residential Care Facility/Assisted Living Facility PC (State Plan)	90%	9%	2%	105
Independent Living Waiver	85%	13%	3%	152
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Weighted MO Average	88%	9%	2%	771
Weighted NCI-AD Average	88%	11%	2%	6089

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Self-Direction (State Optional Module)

Data from one item, “Uses Self-directed supports option” (table 140 below) comes from the Background Information section and are reported for all participating states. All other items in this section come from an optional Self-Direction module. The following states implemented the Self Direction module: AL, CO, DE, KY, MN, MO, NC, NE, NH, NJ, NY, OH, OK, TN, and WI.

Table 140. Uses self-directed supports option*This information may only come from existing records.*

Program	Yes	No	N
Consumer Directed Services (State Plan)	99%	1%	387
Agency Model Personal Care (State Plan)	1%	99%	369
Aged and Disabled Waiver	41%	59%	373
Adult Daycare Wavier	37%	63%	308
Residential Care Facility/Assisted Living Facility PC (State Plan)	1%	99%	362
Independent Living Waiver	100%	0%	264
Structured Family Caregiver Waiver	0%	100%	75
Medically Fragile Adult Waiver	0%	100%	123
AIDS Waiver	100%	0%	33
Weighted MO Average	61%	39%	2305
Weighted NCI-AD Average	35%	65%	16690

Table 141. Makes decisions about services that are self directed*Proxy respondents were allowed for this question.*

Program	Decisions About What Services Are Received Are Made by a Case Manager or Another Professional Employed by the State	Family or Friend Makes Decision, Person Does Not Have Input	Person Has Input, and Family or Friend Helps	Person Mostly Makes Decisions	N
Consumer Directed Services (State Plan)	5%	5%	15%	75%	287
Agency Model Personal Care (State Plan)	n/a	n/a	n/a	n/a	n/a
Aged and Disabled Waiver	6%	2%	15%	77%	86
Adult Daycare Wavier	17%	10%	20%	53%	87
Residential Care Facility/Assisted Living Facility PC (State Plan)	n/a	n/a	n/a	n/a	n/a
Independent Living Waiver	7%	1%	13%	80%	176
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a	n/a
AIDS Waiver	12%	4%	8%	76%	25
Weighted MO Average	6%	5%	15%	75%	663
Weighted NCI-AD Average	2%	17%	33%	48%	2540

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 142. Has enough help deciding how to direct services, like making decisions about how and when services are received

Proxy respondents were allowed for this question.

Program	Yes	Sometimes	No	N
Consumer Directed Services (State Plan)	94%	1%	5%	184
Agency Model Personal Care (State Plan)	n/a	n/a	n/a	n/a
Aged and Disabled Waiver	91%	7%	2%	57
Adult Daycare Wavier	95%	2%	2%	41
Residential Care Facility/Assisted Living Facility PC (State Plan)	n/a	n/a	n/a	n/a
Independent Living Waiver	95%	4%	2%	131
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Weighted MO Average	94%	2%	4%	426
Weighted NCI-AD Average	91%	4%	6%	1936

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 143. Can make changes to the services and supports you self-direct if needed*Proxy respondents were allowed for this question.*

Program	Yes	In-Between	No	N
Consumer Directed Services (State Plan)	93%	6%	2%	177
Agency Model Personal Care (State Plan)	n/a	n/a	n/a	n/a
Aged and Disabled Waiver	98%	2%	0%	56
Adult Daycare Wavier	95%	0%	5%	40
Residential Care Facility/Assisted Living Facility PC (State Plan)	n/a	n/a	n/a	n/a
Independent Living Waiver	95%	4%	1%	136
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Weighted MO Average	94%	5%	1%	421
Weighted NCI-AD Average	93%	5%	2%	1909

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 144. Has the amount of control wanted with the services that are self-directed*Proxy respondents were allowed for this question.*

Program	Yes	In-Between	No	N
Consumer Directed Services (State Plan)	93%	4%	3%	179
Agency Model Personal Care (State Plan)	n/a	n/a	n/a	n/a
Aged and Disabled Waiver	91%	5%	4%	56
Adult Daycare Wavier	97%	3%	0%	36
Residential Care Facility/Assisted Living Facility PC (State Plan)	n/a	n/a	n/a	n/a
Independent Living Waiver	89%	8%	3%	133
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Weighted MO Average	92%	5%	3%	416
Weighted NCI-AD Average	88%	6%	6%	1908

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 145. Services and supports wanted to self direct are always available

Proxy respondents were allowed for this question.

Program	Yes	Sometimes	No	N
Consumer Directed Services (State Plan)	85%	8%	7%	168
Agency Model Personal Care (State Plan)	n/a	n/a	n/a	n/a
Aged and Disabled Waiver	85%	12%	4%	52
Adult Daycare Wavier	92%	5%	3%	37
Residential Care Facility/Assisted Living Facility PC (State Plan)	n/a	n/a	n/a	n/a
Independent Living Waiver	85%	9%	6%	133
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Weighted MO Average	85%	9%	6%	402
Weighted NCI-AD Average	77%	15%	8%	1885

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 146. Gets information about budget and services from the financial management service (FMS)*Proxy respondents were allowed for this question.*

Program	Yes	Maybe, Not Sure	No	N
Consumer Directed Services (State Plan)	35%	15%	49%	155
Agency Model Personal Care (State Plan)	n/a	n/a	n/a	n/a
Aged and Disabled Waiver	41%	8%	51%	51
Adult Daycare Wavier	29%	32%	39%	38
Residential Care Facility/Assisted Living Facility PC (State Plan)	n/a	n/a	n/a	n/a
Independent Living Waiver	38%	13%	50%	120
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Weighted MO Average	36%	14%	49%	375
Weighted NCI-AD Average	35%	12%	53%	1755

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 147. Information received from the FMS is easy to understand*Proxy respondents were allowed for this question.*

Program	Yes, Easy to Understand on Own	Some Information is Easy to Understand or Understands With Help From Others	No, Not Easy to Understand and Does Not Get Help to Understand	N
Consumer Directed Services (State Plan)	91%	9%	0%	55
Agency Model Personal Care (State Plan)	n/a	n/a	n/a	n/a
Aged and Disabled Waiver	86%	10%	5%	21
Adult Daycare Wavier	n/a	n/a	n/a	n/a
Residential Care Facility/Assisted Living Facility PC (State Plan)	n/a	n/a	n/a	n/a
Independent Living Waiver	95%	5%	0%	42
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Weighted MO Average	90%	9%	1%	135
Weighted NCI-AD Average	80%	18%	2%	923

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 148. Frequency of receiving information about budget and services from FMS*Proxy respondents were allowed for this question.*

Program	At Least Every Three Months	About Twice a Year	Once a Year or Less	N
Consumer Directed Services (State Plan)	71%	12%	16%	49
Agency Model Personal Care (State Plan)	n/a	n/a	n/a	n/a
Aged and Disabled Waiver	62%	14%	24%	21
Adult Daycare Wavier	n/a	n/a	n/a	n/a
Residential Care Facility/Assisted Living Facility PC (State Plan)	n/a	n/a	n/a	n/a
Independent Living Waiver	58%	9%	33%	43
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a
AIDS Waiver	n/a	n/a	n/a	n/a
Weighted MO Average	69%	13%	18%	128
Weighted NCI-AD Average	66%	18%	16%	871

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 149. Parts of self-direction need help with

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Help With Planning Out Service Needs and Setting up a Schedule for Staff	Help With Getting Staff Paid	Help Finding or Keeping the Staff You Want	Help Training Staff	Help Managing Benefits for Staff	Help Understanding Information You Get From the FMS	More Information About What Services and Supports You Can Get	Other	Does Not Need Help With Any of These Things
Consumer Directed Services (State Plan)	2%	4%	4%	2%	4%	7%	12%	5%	70%
Agency Model Personal Care (State Plan)	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Aged and Disabled Waiver	4%	5%	7%	4%	4%	14%	14%	5%	61%
Adult Daycare Wavier	8%	5%	3%	0%	0%	3%	15%	3%	77%
Residential Care Facility/Assisted Living Facility PC (State Plan)	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Independent Living Waiver	2%	7%	8%	5%	5%	6%	21%	5%	59%
Structured Family Caregiver Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Medically Fragile Adult Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a

Program	Help With Planning Out Service Needs and Setting up a Schedule for Staff	Help With Getting Staff Paid	Help Finding or Keeping the Staff You Want	Help Training Staff	Help Managing Benefits for Staff	Help Understanding Information You Get From the FMS	More Information About What Services and Supports You Can Get	Other	Does Not Need Help With Any of These Things
AIDS Waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Weighted MO Average	2%	4%	4%	2%	4%	8%	12%	5%	69%
Weighted NCI-AD Average	4%	3%	4%	2%	2%	6%	29%	3%	61%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.