



*National Core Indicators- Aging and Disabilities (NCI-AD)  
Adult Consumer Survey State Results*

**Nebraska**

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## Introduction

Established in 2015, National Core Indicators—Aging and Disabilities™ (NCI-AD™) is a voluntary effort by state aging and physical disability agencies to measure and track their performance using a standardized set of nationally validated measures. The effort is coordinated by ADvancing States and Human Services Research Institute (HSRI). Learn more about our history [here](#).

In 2024-25 a total of 24 states participated in NCI-AD. Not all participating states do all surveys every year.

## Adult Consumer Survey

The NCI-AD Adult Consumer Survey (ACS), is a standardized survey conducted with a person receiving long term services and supports (LTSS) through state aging and physical disability systems. Surveys are conducted by trained surveyors through in-person, secure video meeting, or over-the-phone conversations with service participants. The main part of the survey contains subjective questions about how well services are supporting the person; these can only be answered by the person themselves. A subset of more objective questions may be answered by a proxy respondent if needed. In addition to the questions for service participants, the survey also collects background information on the person –demographic and service-related data – mainly from service agency records. The survey included two state-optional modules:

**Person-Centered Planning Module (state-optional).** This is a state-optional series of questions that ask about the person-centered planning process, including the person’s experience developing the service plan and the service planning meeting. The following states conducted the Person-Centered Planning Module: AL, AZ, CO, DE, IN, KS, KY, MN, MO, NC, ND, NH, NJ, OH, OK, TN, WA, and WI.

**Self-direction Module (state-optional).** Questions in this section are asked only of those who are using a self-directed supports option and assess experiences specific to self-direction. The following states conducted the Self-direction module: AL, CO, DE, KY, MN, MO, NC, NE, NH, NJ, NY, OH, OK, TN, and WI.

## Nebraska Specific Sample

There is considerable variation in how states' long-term services and supports (LTSS) programs serving older adults and adults with physical disabilities are organized, funded, and administered. The NCI-AD program allows states to include programs funded through Medicaid, the Older Americans Act, Program of All-Inclusive Care for the Elderly (PACE), state-only funds, and/or other state- and federal-blended funds. The NCI-AD project team works closely with each participating NCI-AD state to advise and track which LTSS program populations and sub-populations are included in the state's sampling strategy, how that sample is designed and how many surveys are targeted for completion. See detailed information on state sample frames [here](#).

**Figure 1. Statewide Sample**

| Total Sample Frame | Total surveys completed | Overall Margin of Error (MoE) |
|--------------------|-------------------------|-------------------------------|
| 15359              | 663                     | 3.81%                         |

**Figure 2. Classification of 2024-25 State programs**

| Program                                  | Funding Source | Description of Program                                                                                                                                                                                                                                                                                                                                                                                                             | Total Usable Surveys Collected | Total Population Eligible for NCI-AD | MoE (95% Confidence, 0.5 Distribution) | MoE (95% Confidence, 0.7 Distribution) |
|------------------------------------------|----------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------|--------------------------------------|----------------------------------------|----------------------------------------|
| <b>Medicaid Aged and Disabled Waiver</b> | Medicaid       | Aged persons and adults and children with disabilities that meet a nursing facility level of care and are served within a home and community based setting, Persons with disabilities and chronic conditions of all ages to enable them to accomplish tasks that they would normally do for themselves if they did not have a disability, Individuals that meet a nursing level of care that reside in a licensed nursing facility | 293                            | 8,256                                | 5.7%                                   | 5.2%                                   |
| <b>Personal Assistance Services</b>      |                |                                                                                                                                                                                                                                                                                                                                                                                                                                    | 184                            | 1,237                                | 7.2%                                   | 6.6%                                   |

| Program                                 | Funding Source | Description of Program | Total Usable Surveys Collected | Total Population Eligible for NCI-AD | MoE (95% Confidence, 0.5 Distribution) | MoE (95% Confidence, 0.7 Distribution) |
|-----------------------------------------|----------------|------------------------|--------------------------------|--------------------------------------|----------------------------------------|----------------------------------------|
| Nursing Facility Institutional Services |                |                        | 186                            | 5,866                                | 7.2%                                   | 6.6%                                   |

## What is included in this report?

This report presents Nebraska 2024-25 ACS demographics and outcomes results. Data are shown for the weighted statewide average, broken out by program sampled, and include the weighted NCI-AD Average.

*Please note:* Extreme caution should be used when interpreting results where the number of valid responses is small. Each program's valid number of responses (valid Ns) is shown in every table in this report. *To protect people's privacy we do not show the data when 20 or fewer people from a state or within a program responded to a question, however their data are included in the weighted state average.*

### Presentation of Data

Data may be viewed as tables representing the un-collapsed data outcomes. This may differ from the national report that represents the data in collapsed outcomes. For more information on recoding and collapsing, refer to Appendix B- How to Recode and Collapse Data.

**All state and NCI-AD averages throughout this report are “weighted”** to account for any non-proportional sampling of programs and to “rebalance” the states' sample sizes according to their populations of survey-eligible service recipients. See more details on weighting in the Data Analysis section of the national report.

### Accessibility Statement

National Core Indicators strives to develop accessible resources to support equitable access to information about quality of services. Should you require other accommodations to make this report accessible for you, please reach out to us at [nci@nationalcoreindicators.org](mailto:nci@nationalcoreindicators.org).

## Demographics

**Table 1. Average age (reported for those under 90 years old)***This information may come from administrative records.*

| Program                                 | Age         | N            |
|-----------------------------------------|-------------|--------------|
| Medicaid Aged and Disabled Waiver       | 64.2        | 276          |
| Personal Assistance Services            | 56.1        | 183          |
| Nursing Facility Institutional Services | 74.4        | 151          |
| <b>Weighted NE Average</b>              | <b>67.0</b> | <b>610</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>62.2</b> | <b>19040</b> |

**Table 2. Age category (including those 90 and older)***This information may come from administrative records.*

| Program                                 | 18-44      | 45-64      | 65-89      | 90+       | N            |
|-----------------------------------------|------------|------------|------------|-----------|--------------|
| Medicaid Aged and Disabled Waiver       | 13%        | 28%        | 53%        | 5%        | 292          |
| Personal Assistance Services            | 21%        | 54%        | 25%        | 1%        | 184          |
| Nursing Facility Institutional Services | 2%         | 8%         | 73%        | 17%       | 182          |
| <b>Weighted NE Average</b>              | <b>9%</b>  | <b>23%</b> | <b>58%</b> | <b>9%</b> | <b>658</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>16%</b> | <b>29%</b> | <b>50%</b> | <b>5%</b> | <b>19979</b> |

**Table 3. Gender**

*This information may come from administrative records.*

| Program                                 | Male       | Female     | Other     | Don't Know or Unclear | N            |
|-----------------------------------------|------------|------------|-----------|-----------------------|--------------|
| Medicaid Aged and Disabled Waiver       | 29%        | 71%        | 0%        | 0%                    | 293          |
| Personal Assistance Services            | 34%        | 66%        | 0%        | 0%                    | 184          |
| Nursing Facility Institutional Services | 45%        | 55%        | 0%        | 0%                    | 186          |
| <b>Weighted NE Average</b>              | <b>36%</b> | <b>64%</b> | <b>0%</b> | <b>0%</b>             | <b>663</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>36%</b> | <b>64%</b> | <b>0%</b> | <b>0%</b>             | <b>18737</b> |

**Table 4. Race and ethnicity**

*This information may come from administrative records. Categories are not mutually exclusive; therefore, N is not shown.*

| Program                                    | American Indian or<br>Alaska Native | Asian      | Black or African<br>American | Pacific<br>Islander | White      | Hispanic or<br>Latino | Other     | Don't Know or<br>Unclear |
|--------------------------------------------|-------------------------------------|------------|------------------------------|---------------------|------------|-----------------------|-----------|--------------------------|
| Medicaid Aged and<br>Disabled Waiver       | 2%                                  | 4%         | 18%                          | 0%                  | 74%        | 4%                    | 1%        | 1%                       |
| Personal Assistance<br>Services            | 5%                                  | 2%         | 36%                          | 0%                  | 54%        | 2%                    | 4%        | 3%                       |
| Nursing Facility<br>Institutional Services | 1%                                  | 3%         | 12%                          | 0%                  | 81%        | 4%                    | 1%        | 0%                       |
| <b>Weighted NE Average</b>                 | <b>2%</b>                           | <b>3%</b>  | <b>17%</b>                   | <b>0%</b>           | <b>75%</b> | <b>4%</b>             | <b>1%</b> | <b>1%</b>                |
| <b>Weighted NCI-AD<br/>Average</b>         | <b>2%</b>                           | <b>11%</b> | <b>24%</b>                   | <b>1%</b>           | <b>44%</b> | <b>15%</b>            | <b>4%</b> | <b>2%</b>                |

**Table 5. Marital status***This information may come from administrative records.*

| Program                                 | Single, Never Married | Married or in Domestic Partnership | Separated or Divorced | Widowed    | Don't Know or Unclear | N            |
|-----------------------------------------|-----------------------|------------------------------------|-----------------------|------------|-----------------------|--------------|
| Medicaid Aged and Disabled Waiver       | 56%                   | 16%                                | 15%                   | 13%        | 0%                    | 293          |
| Personal Assistance Services            | 74%                   | 7%                                 | 11%                   | 8%         | 0%                    | 184          |
| Nursing Facility Institutional Services | 18%                   | 24%                                | 30%                   | 28%        | 0%                    | 186          |
| <b>Weighted NE Average</b>              | <b>43%</b>            | <b>18%</b>                         | <b>20%</b>            | <b>18%</b> | <b>0%</b>             | <b>663</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>24%</b>            | <b>11%</b>                         | <b>15%</b>            | <b>12%</b> | <b>37%</b>            | <b>19315</b> |

**Table 6. Preferred language**

*This information may come from administrative records.*

| Program                                 | English    | Spanish   | Other      | Don't Know or Unclear | N            |
|-----------------------------------------|------------|-----------|------------|-----------------------|--------------|
| Medicaid Aged and Disabled Waiver       | 94%        | 3%        | 4%         | 0%                    | 293          |
| Personal Assistance Services            | 98%        | 0%        | 2%         | 0%                    | 184          |
| Nursing Facility Institutional Services | 95%        | 4%        | 2%         | 0%                    | 186          |
| <b>Weighted NE Average</b>              | <b>94%</b> | <b>3%</b> | <b>3%</b>  | <b>0%</b>             | <b>663</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>78%</b> | <b>9%</b> | <b>12%</b> | <b>0%</b>             | <b>19351</b> |

**Table 7. Preferred means of communication***This information may come from administrative records.*

| Program                                 | Spoken     | Gestures or Body Language | Sign Language or Finger Spelling | Communication Aid or Device | Other     | Don't Know or Unclear | N            |
|-----------------------------------------|------------|---------------------------|----------------------------------|-----------------------------|-----------|-----------------------|--------------|
| Medicaid Aged and Disabled Waiver       | 98%        | 1%                        | 0%                               | 0%                          | 1%        | 0%                    | 293          |
| Personal Assistance Services            | 96%        | 2%                        | 1%                               | 1%                          | 1%        | 0%                    | 178          |
| Nursing Facility Institutional Services | 92%        | 7%                        | 0%                               | 0%                          | 1%        | 0%                    | 172          |
| <b>Weighted NE Average</b>              | <b>96%</b> | <b>3%</b>                 | <b>0%</b>                        | <b>0%</b>                   | <b>1%</b> | <b>0%</b>             | <b>643</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>91%</b> | <b>2%</b>                 | <b>0%</b>                        | <b>0%</b>                   | <b>2%</b> | <b>5%</b>             | <b>17186</b> |

**Table 8. Residential designation**

*Categories created using zip codes and corresponding RUCA codes. This information may come from administrative records.*

| Program                                 | Metropolitan | Micropolitan | Rural     | Small Town | Don't Know or Unclear | N            |
|-----------------------------------------|--------------|--------------|-----------|------------|-----------------------|--------------|
| Medicaid Aged and Disabled Waiver       | 60%          | 16%          | 9%        | 15%        | 0%                    | 252          |
| Personal Assistance Services            | 73%          | 9%           | 10%       | 8%         | 0%                    | 156          |
| Nursing Facility Institutional Services | 64%          | 15%          | 8%        | 13%        | 0%                    | 164          |
| <b>Weighted NE Average</b>              | <b>63%</b>   | <b>15%</b>   | <b>9%</b> | <b>14%</b> | <b>0%</b>             | <b>572</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>85%</b>   | <b>8%</b>    | <b>3%</b> | <b>4%</b>  | <b>0%</b>             | <b>19586</b> |

**Table 9. Median income (based on zip code)***This information may come from administrative records.*

| <b>Program</b>                                   | <b>\$0 -<br/>\$9,999</b> | <b>\$10,000<br/>-<br/>\$19,999</b> | <b>\$20,000<br/>-<br/>\$29,999</b> | <b>\$30,000<br/>-<br/>\$39,999</b> | <b>\$40,000<br/>-<br/>\$49,999</b> | <b>\$50,000<br/>-<br/>\$59,999</b> | <b>\$60,000<br/>-<br/>\$69,999</b> | <b>\$70,000<br/>-<br/>\$79,999</b> | <b>\$80,000<br/>-<br/>\$89,999</b> | <b>\$90,000<br/>-<br/>\$99,999</b> | <b>\$100,000<br/>and Over</b> | <b>N</b>     |
|--------------------------------------------------|--------------------------|------------------------------------|------------------------------------|------------------------------------|------------------------------------|------------------------------------|------------------------------------|------------------------------------|------------------------------------|------------------------------------|-------------------------------|--------------|
| Medicaid<br>Aged and<br>Disabled<br>Waiver       | 1%                       | 0%                                 | 1%                                 | 8%                                 | 12%                                | 46%                                | 11%                                | 13%                                | 5%                                 | 1%                                 | 1%                            | 252          |
| Personal<br>Assistance<br>Services               | 0%                       | 0%                                 | 0%                                 | 17%                                | 19%                                | 37%                                | 10%                                | 13%                                | 2%                                 | 3%                                 | 0%                            | 156          |
| Nursing<br>Facility<br>Institutional<br>Services | 2%                       | 0%                                 | 0%                                 | 2%                                 | 29%                                | 43%                                | 7%                                 | 18%                                | 0%                                 | 0%                                 | 0%                            | 164          |
| <b>Weighted NE<br/>Average</b>                   | <b>1%</b>                | <b>0%</b>                          | <b>1%</b>                          | <b>6%</b>                          | <b>19%</b>                         | <b>44%</b>                         | <b>9%</b>                          | <b>15%</b>                         | <b>3%</b>                          | <b>1%</b>                          | <b>0%</b>                     | <b>572</b>   |
| <b>Weighted<br/>NCI-AD<br/>Average</b>           | <b>1%</b>                | <b>0%</b>                          | <b>1%</b>                          | <b>7%</b>                          | <b>20%</b>                         | <b>24%</b>                         | <b>18%</b>                         | <b>10%</b>                         | <b>8%</b>                          | <b>5%</b>                          | <b>6%</b>                     | <b>19523</b> |

**Table 10. Type of residence***This information may come from administrative records.*

| Program                                 | Own or Family House or Apartment | Senior Living Apartment or Complex | Group Home, Adult Family Home, Foster Home, Host Home | Assisted Living Facility, Residential Care Facility | Nursing Facility, Nursing Home | Homeless or Temporary Shelter | Other     | Don't Know or Unclear | N            |
|-----------------------------------------|----------------------------------|------------------------------------|-------------------------------------------------------|-----------------------------------------------------|--------------------------------|-------------------------------|-----------|-----------------------|--------------|
| Medicaid Aged and Disabled Waiver       | 65%                              | 1%                                 | 0%                                                    | 31%                                                 | 2%                             | 0%                            | 0%        | 0%                    | 282          |
| Personal Assistance Services            | 100%                             | 0%                                 | 0%                                                    | 0%                                                  | 0%                             | 0%                            | 0%        | 0%                    | 181          |
| Nursing Facility Institutional Services | 1%                               | 0%                                 | 1%                                                    | 1%                                                  | 98%                            | 0%                            | 0%        | 0%                    | 167          |
| <b>Weighted NE Average</b>              | <b>44%</b>                       | <b>1%</b>                          | <b>1%</b>                                             | <b>17%</b>                                          | <b>37%</b>                     | <b>0%</b>                     | <b>0%</b> | <b>0%</b>             | <b>630</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>77%</b>                       | <b>4%</b>                          | <b>2%</b>                                             | <b>6%</b>                                           | <b>4%</b>                      | <b>0%</b>                     | <b>2%</b> | <b>4%</b>             | <b>18504</b> |

**Table 11. Who the person lives with**

*This information may come from administrative records. Categories are not mutually exclusive; therefore, N is not shown.*

| Program                                    | No One –<br>Lives Alone | Spouse or<br>Partner | Other<br>Family | Friend(s) | Live-in<br>PCA | Other      | Don't<br>Know | Unclear/Refused/No<br>response |
|--------------------------------------------|-------------------------|----------------------|-----------------|-----------|----------------|------------|---------------|--------------------------------|
| Medicaid Aged and<br>Disabled Waiver       | 45%                     | 12%                  | 19%             | 0%        | 4%             | 22%        | 2%            | 1%                             |
| Personal Assistance<br>Services            | 59%                     | 5%                   | 32%             | 1%        | 3%             | 0%         | 0%            | 0%                             |
| Nursing Facility<br>Institutional Services | 9%                      | 11%                  | 1%              | 0%        | 1%             | 77%        | 2%            | 1%                             |
| <b>Weighted NE Average</b>                 | <b>32%</b>              | <b>11%</b>           | <b>13%</b>      | <b>0%</b> | <b>2%</b>      | <b>41%</b> | <b>2%</b>     | <b>1%</b>                      |
| <b>Weighted NCI-AD<br/>Average</b>         | <b>30%</b>              | <b>14%</b>           | <b>42%</b>      | <b>2%</b> | <b>3%</b>      | <b>9%</b>  | <b>1%</b>     | <b>6%</b>                      |

**Table 12. Address changed in the past 6 months**

*This information may come from administrative records.*

| Program                                 | Yes       | No         | Don't Know or Unclear | N            |
|-----------------------------------------|-----------|------------|-----------------------|--------------|
| Medicaid Aged and Disabled Waiver       | 6%        | 94%        | 0%                    | 293          |
| Personal Assistance Services            | 8%        | 92%        | 0%                    | 184          |
| Nursing Facility Institutional Services | 5%        | 95%        | 0%                    | 186          |
| <b>Weighted NE Average</b>              | <b>6%</b> | <b>94%</b> | <b>0%</b>             | <b>663</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>5%</b> | <b>90%</b> | <b>5%</b>             | <b>18332</b> |

**Table 13. Where people moved from (if moved in the last 6 months)**

*This information may come from administrative records.*

| Program                                 | Own or Family House or Apartment | Senior Living Apartment or Complex | Group Home, Adult Family Home, Foster Home, Host Home | Assisted Living Facility, Residential Care Facility | Nursing Facility, Nursing Home | Homeless or Temporary Shelter | Other      | Don't Know or Unclear | N           |
|-----------------------------------------|----------------------------------|------------------------------------|-------------------------------------------------------|-----------------------------------------------------|--------------------------------|-------------------------------|------------|-----------------------|-------------|
| Medicaid Aged and Disabled Waiver       | n/a                              | n/a                                | n/a                                                   | n/a                                                 | n/a                            | n/a                           | n/a        | n/a                   | n/a         |
| Personal Assistance Services            | n/a                              | n/a                                | n/a                                                   | n/a                                                 | n/a                            | n/a                           | n/a        | n/a                   | n/a         |
| Nursing Facility Institutional Services | n/a                              | n/a                                | n/a                                                   | n/a                                                 | n/a                            | n/a                           | n/a        | n/a                   | n/a         |
| <b>Weighted NE Average</b>              | <b>53%</b>                       | <b>3%</b>                          | <b>0%</b>                                             | <b>34%</b>                                          | <b>6%</b>                      | <b>0%</b>                     | <b>3%</b>  | <b>0%</b>             | <b>44</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>60%</b>                       | <b>3%</b>                          | <b>2%</b>                                             | <b>6%</b>                                           | <b>8%</b>                      | <b>4%</b>                     | <b>14%</b> | <b>5%</b>             | <b>1187</b> |

*State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.*

**Table 14A. Diagnoses**

*This information may come from administrative records. Categories are not mutually exclusive; therefore, N is not shown.*

| Program                                 | Physical Disability | Traumatic Brain Injury or Other Acquired Brain Injury | Intellectual or Other Developmental Disability | Alzheimer's Disease or Other Dementia | Heart Disease | Cancer     |
|-----------------------------------------|---------------------|-------------------------------------------------------|------------------------------------------------|---------------------------------------|---------------|------------|
| Medicaid Aged and Disabled Waiver       | 75%                 | 16%                                                   | 11%                                            | 11%                                   | 33%           | 19%        |
| Personal Assistance Services            | 89%                 | 20%                                                   | 20%                                            | 5%                                    | 42%           | 15%        |
| Nursing Facility Institutional Services | 63%                 | 10%                                                   | 4%                                             | 27%                                   | 30%           | 11%        |
| <b>Weighted NE Average</b>              | <b>72%</b>          | <b>14%</b>                                            | <b>9%</b>                                      | <b>17%</b>                            | <b>32%</b>    | <b>15%</b> |
| <b>Weighted NCI-AD Average</b>          | <b>52%</b>          | <b>10%</b>                                            | <b>12%</b>                                     | <b>12%</b>                            | <b>29%</b>    | <b>13%</b> |

**Table 14B. Diagnoses (continued)**

*This information may come from administrative records. Categories are not mutually exclusive; therefore, N is not shown.*

| Program                                    | Chronic Obstructive<br>Pulmonary Disease<br>(COPD) | Stroke     | Diabetes   | Hypertension (or High<br>Blood Pressure) | Limited or No<br>Vision - Legally<br>Blind | Hearing Loss -<br>Severe or Profound |
|--------------------------------------------|----------------------------------------------------|------------|------------|------------------------------------------|--------------------------------------------|--------------------------------------|
| Medicaid Aged and<br>Disabled Waiver       | 19%                                                | 18%        | 40%        | 54%                                      | 5%                                         | 15%                                  |
| Personal Assistance<br>Services            | 32%                                                | 24%        | 48%        | 61%                                      | 9%                                         | 13%                                  |
| Nursing Facility<br>Institutional Services | 17%                                                | 17%        | 34%        | 52%                                      | 10%                                        | 8%                                   |
| <b>Weighted NE<br/>Average</b>             | <b>20%</b>                                         | <b>18%</b> | <b>38%</b> | <b>54%</b>                               | <b>7%</b>                                  | <b>12%</b>                           |
| <b>Weighted NCI-AD<br/>Average</b>         | <b>19%</b>                                         | <b>18%</b> | <b>32%</b> | <b>60%</b>                               | <b>14%</b>                                 | <b>11%</b>                           |

**Table 15. Person has chronic psychiatric or mental health diagnosis**

*This information may come from administrative records.*

| Program                                 | Yes        | No         | Don't Know or Unclear | N            |
|-----------------------------------------|------------|------------|-----------------------|--------------|
| Medicaid Aged and Disabled Waiver       | 50%        | 49%        | 1%                    | 293          |
| Personal Assistance Services            | 64%        | 36%        | 0%                    | 184          |
| Nursing Facility Institutional Services | 35%        | 61%        | 4%                    | 186          |
| <b>Weighted NE Average</b>              | <b>46%</b> | <b>52%</b> | <b>2%</b>             | <b>663</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>27%</b> | <b>64%</b> | <b>9%</b>             | <b>18462</b> |

**Table 16. Level of mobility**

*This information may come from administrative records. Categories are not mutually exclusive (except 'Don't Know or Unclear or Missing'); therefore, N is not shown.*

| Program                                 | Non-Ambulatory | Moves Self With Wheelchair | Moves Self With Other Aids | Moves Self Without Aids | Don't Know or Unclear |
|-----------------------------------------|----------------|----------------------------|----------------------------|-------------------------|-----------------------|
| Medicaid Aged and Disabled Waiver       | 0%             | 32%                        | 60%                        | 35%                     | 1%                    |
| Personal Assistance Services            | 1%             | 20%                        | 66%                        | 39%                     | 1%                    |
| Nursing Facility Institutional Services | 16%            | 33%                        | 44%                        | 25%                     | 1%                    |
| <b>Weighted NE Average</b>              | <b>6%</b>      | <b>32%</b>                 | <b>54%</b>                 | <b>32%</b>              | <b>1%</b>             |
| <b>Weighted NCI-AD Average</b>          | <b>7%</b>      | <b>18%</b>                 | <b>48%</b>                 | <b>36%</b>              | <b>0%</b>             |

**Table 17. Has history of frequent falls (more than two falls in a six-month period)**

*This information may come from administrative records.*

| Program                                 | Yes        | No         | Don't Know or Unclear | N            |
|-----------------------------------------|------------|------------|-----------------------|--------------|
| Medicaid Aged and Disabled Waiver       | 31%        | 67%        | 1%                    | 293          |
| Personal Assistance Services            | 41%        | 58%        | 1%                    | 184          |
| Nursing Facility Institutional Services | 31%        | 67%        | 3%                    | 186          |
| <b>Weighted NE Average</b>              | <b>32%</b> | <b>66%</b> | <b>2%</b>             | <b>663</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>25%</b> | <b>70%</b> | <b>5%</b>             | <b>18568</b> |

**Table 18. Receives Medicare**

*This information may come from administrative records.*

| Program                                 | Yes        | No         | Don't Know or Unclear | N            |
|-----------------------------------------|------------|------------|-----------------------|--------------|
| Medicaid Aged and Disabled Waiver       | 75%        | 25%        | 0%                    | 293          |
| Personal Assistance Services            | 63%        | 38%        | 0%                    | 184          |
| Nursing Facility Institutional Services | 87%        | 13%        | 0%                    | 186          |
| <b>Weighted NE Average</b>              | <b>79%</b> | <b>21%</b> | <b>0%</b>             | <b>663</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>69%</b> | <b>24%</b> | <b>7%</b>             | <b>19928</b> |

**Table 19. Length of time receiving LTSS services in current program***Information required to come from administrative records.*

| <b>Program</b>                          | <b>0 - 5 Months</b> | <b>6 Months – Less Than 1 Year</b> | <b>1 Year – Less Than 3 Years</b> | <b>3 or More Years</b> | <b>Don't Know or Unclear</b> | <b>N</b>     |
|-----------------------------------------|---------------------|------------------------------------|-----------------------------------|------------------------|------------------------------|--------------|
| Medicaid Aged and Disabled Waiver       | 0%                  | 8%                                 | 34%                               | 56%                    | 1%                           | 293          |
| Personal Assistance Services            | 13%                 | 8%                                 | 29%                               | 50%                    | 0%                           | 184          |
| Nursing Facility Institutional Services | 5%                  | 12%                                | 30%                               | 52%                    | 1%                           | 186          |
| <b>Weighted NE Average</b>              | <b>3%</b>           | <b>10%</b>                         | <b>32%</b>                        | <b>54%</b>             | <b>1%</b>                    | <b>663</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>3%</b>           | <b>8%</b>                          | <b>14%</b>                        | <b>26%</b>             | <b>49%</b>                   | <b>19441</b> |

**Table 20. Person has legal guardian***Information required to come from administrative records.*

| Program                                 | Yes        | No         | Don't Know or Unclear | N            |
|-----------------------------------------|------------|------------|-----------------------|--------------|
| Medicaid Aged and Disabled Waiver       | 5%         | 95%        | 0%                    | 293          |
| Personal Assistance Services            | 10%        | 90%        | 0%                    | 184          |
| Nursing Facility Institutional Services | 19%        | 81%        | 0%                    | 186          |
| <b>Weighted NE Average</b>              | <b>11%</b> | <b>89%</b> | <b>0%</b>             | <b>663</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>6%</b>  | <b>41%</b> | <b>53%</b>            | <b>19674</b> |

**Table 21. Amount of paid supports receives***Information required to come from administrative records.*

| Program                                 | 24-hour Support or Supervision | Daily Support (for a Limited Number of Hours per Day, not Round-the-Clock) | Scheduled, Less Frequent than Daily Support | As-needed Visitation and Phone Contact | None of the Above | Don't Know or Unclear | N            |
|-----------------------------------------|--------------------------------|----------------------------------------------------------------------------|---------------------------------------------|----------------------------------------|-------------------|-----------------------|--------------|
| Medicaid Aged and Disabled Waiver       | 38%                            | 53%                                                                        | 9%                                          | 0%                                     | 0%                | 0%                    | 293          |
| Personal Assistance Services            | 0%                             | 85%                                                                        | 15%                                         | 0%                                     | 0%                | 0%                    | 184          |
| Nursing Facility Institutional Services | 99%                            | 1%                                                                         | 1%                                          | 0%                                     | 0%                | 0%                    | 186          |
| <b>Weighted NE Average</b>              | <b>58%</b>                     | <b>36%</b>                                                                 | <b>6%</b>                                   | <b>0%</b>                              | <b>0%</b>         | <b>0%</b>             | <b>663</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>12%</b>                     | <b>14%</b>                                                                 | <b>8%</b>                                   | <b>1%</b>                              | <b>2%</b>         | <b>64%</b>            | <b>16382</b> |

**Table 22. Person has remote supports***Information required to come from administrative records.*

| Program                                 | No, None   | Yes, 24-Hour Remote Supports | Yes, Less than 24-Hour Remote Supports | Don't Know or Unclear | N            |
|-----------------------------------------|------------|------------------------------|----------------------------------------|-----------------------|--------------|
| Medicaid Aged and Disabled Waiver       | 78%        | 22%                          | 0%                                     | 0%                    | 293          |
| Personal Assistance Services            | 99%        | 1%                           | 0%                                     | 0%                    | 184          |
| Nursing Facility Institutional Services | 26%        | 74%                          | 0%                                     | 0%                    | 186          |
| <b>Weighted NE Average</b>              | <b>60%</b> | <b>40%</b>                   | <b>0%</b>                              | <b>0%</b>             | <b>663</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>29%</b> | <b>5%</b>                    | <b>1%</b>                              | <b>65%</b>            | <b>16310</b> |

Outcome Tables

## *Community Participation*

**Table 23. Gets to do things outside of their home as much as they want to**

| <b>Program</b>                          | <b>Yes</b> | <b>No</b>  | <b>N</b>     |
|-----------------------------------------|------------|------------|--------------|
| Medicaid Aged and Disabled Waiver       | 69%        | 31%        | 256          |
| Personal Assistance Services            | 58%        | 42%        | 166          |
| Nursing Facility Institutional Services | 59%        | 41%        | 153          |
| <b>Weighted NE Average</b>              | <b>64%</b> | <b>36%</b> | <b>575</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>68%</b> | <b>32%</b> | <b>14383</b> |

**Table 24. Takes part in activities with others as much as they want to (in-person or virtually)**

| <b>Program</b>                          | <b>Yes</b> | <b>Sometimes</b> | <b>No</b>  | <b>N</b>     |
|-----------------------------------------|------------|------------------|------------|--------------|
| Medicaid Aged and Disabled Waiver       | 60%        | 25%              | 15%        | 256          |
| Personal Assistance Services            | 56%        | 22%              | 22%        | 168          |
| Nursing Facility Institutional Services | 62%        | 17%              | 21%        | 156          |
| <b>Weighted NE Average</b>              | <b>61%</b> | <b>22%</b>       | <b>18%</b> | <b>580</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>67%</b> | <b>9%</b>        | <b>24%</b> | <b>14418</b> |

**Table 25A. Reasons cannot always take part in activities with others as much as they want to (in-person or virtually)***Categories are not mutually exclusive; therefore, N is not shown.*

| <b>Program</b>                          | <b>Cost or Money</b> | <b>Transportation</b> | <b>Accessibility or Lack of Equipment</b> | <b>Health Limitations</b> | <b>Not Enough Help, Staffing, or Personal Assistance</b> | <b>Feeling Unwelcome in the Community</b> |
|-----------------------------------------|----------------------|-----------------------|-------------------------------------------|---------------------------|----------------------------------------------------------|-------------------------------------------|
| Medicaid Aged and Disabled Waiver       | 16%                  | 56%                   | 7%                                        | 78%                       | 10%                                                      | 5%                                        |
| Personal Assistance Services            | 27%                  | 59%                   | 1%                                        | 73%                       | 3%                                                       | 1%                                        |
| Nursing Facility Institutional Services | 25%                  | 58%                   | 17%                                       | 36%                       | 29%                                                      | 0%                                        |
| <b>Weighted NE Average</b>              | <b>20%</b>           | <b>57%</b>            | <b>10%</b>                                | <b>63%</b>                | <b>16%</b>                                               | <b>3%</b>                                 |
| <b>Weighted NCI-AD Average</b>          | <b>11%</b>           | <b>31%</b>            | <b>8%</b>                                 | <b>54%</b>                | <b>4%</b>                                                | <b>1%</b>                                 |

**Table 25B. Reasons cannot always take part in activities with others as much as they want to (in-person or virtually; continued)***Categories are not mutually exclusive; therefore, N is not shown.*

| <b>Program</b>                          | <b>Feeling Unsafe</b> | <b>No Community Activities Outside of Home Available</b> | <b>Lack of Information or Doesn't Know What Type of Community Activities are Available</b> | <b>Does Not Have Technology or Equipment</b> | <b>Other</b> |
|-----------------------------------------|-----------------------|----------------------------------------------------------|--------------------------------------------------------------------------------------------|----------------------------------------------|--------------|
| Medicaid Aged and Disabled Waiver       | 5%                    | 1%                                                       | 2%                                                                                         | 0%                                           | 4%           |
| Personal Assistance Services            | 0%                    | 0%                                                       | 0%                                                                                         | 0%                                           | 5%           |
| Nursing Facility Institutional Services | 0%                    | 10%                                                      | 24%                                                                                        | 22%                                          | 5%           |
| <b>Weighted NE Average</b>              | <b>3%</b>             | <b>4%</b>                                                | <b>10%</b>                                                                                 | <b>8%</b>                                    | <b>4%</b>    |
| <b>Weighted NCI-AD Average</b>          | <b>1%</b>             | <b>3%</b>                                                | <b>5%</b>                                                                                  | <b>5%</b>                                    | <b>20%</b>   |

## *Access to the Community*

**Table 26. Has transportation to do the things they want outside of home***Proxy respondents were allowed for this question.*

| Program                                 | Yes, Always | Sometimes  | No, Seldom or Never | N            |
|-----------------------------------------|-------------|------------|---------------------|--------------|
| Medicaid Aged and Disabled Waiver       | 70%         | 18%        | 13%                 | 280          |
| Personal Assistance Services            | 71%         | 10%        | 20%                 | 173          |
| Nursing Facility Institutional Services | 56%         | 17%        | 27%                 | 174          |
| <b>Weighted NE Average</b>              | <b>65%</b>  | <b>17%</b> | <b>19%</b>          | <b>627</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>73%</b>  | <b>14%</b> | <b>14%</b>          | <b>18351</b> |

**Table 27. Has transportation to get to medical appointments***Proxy respondents were allowed for this question.*

| Program                                 | Yes, Always | Sometimes | No, Seldom or Never | N            |
|-----------------------------------------|-------------|-----------|---------------------|--------------|
| Medicaid Aged and Disabled Waiver       | 95%         | 3%        | 2%                  | 284          |
| Personal Assistance Services            | 89%         | 6%        | 5%                  | 175          |
| Nursing Facility Institutional Services | 96%         | 2%        | 2%                  | 182          |
| <b>Weighted NE Average</b>              | <b>95%</b>  | <b>3%</b> | <b>2%</b>           | <b>641</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>92%</b>  | <b>5%</b> | <b>3%</b>           | <b>18790</b> |

## *Everyday Living*

**Table 28. Needs at least some assistance with everyday activities (such as preparing meals, housework, shopping or taking their medications)***Proxy respondents were allowed for this question.*

| Program                                 | A Lot      | Some       | None       | N            |
|-----------------------------------------|------------|------------|------------|--------------|
| Medicaid Aged and Disabled Waiver       | 34%        | 55%        | 11%        | 289          |
| Personal Assistance Services            | 58%        | 41%        | 2%         | 179          |
| Nursing Facility Institutional Services | 35%        | 45%        | 19%        | 185          |
| <b>Weighted NE Average</b>              | <b>36%</b> | <b>50%</b> | <b>13%</b> | <b>653</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>63%</b> | <b>29%</b> | <b>7%</b>  | <b>19778</b> |

**Table 29. Gets enough support for everyday activities (if needs at least some assistance)***Proxy respondents were allowed for this question.*

| Program                                 | Yes, Always | No, Not Always | N            |
|-----------------------------------------|-------------|----------------|--------------|
| Medicaid Aged and Disabled Waiver       | 98%         | 2%             | 257          |
| Personal Assistance Services            | 79%         | 21%            | 175          |
| Nursing Facility Institutional Services | 97%         | 3%             | 148          |
| <b>Weighted NE Average</b>              | <b>96%</b>  | <b>4%</b>      | <b>580</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>85%</b>  | <b>15%</b>     | <b>18257</b> |

**Table 30. Needs at least some assistance with self-care (such as bathing, dressing, going to the bathroom, eating, or moving around their home)***Proxy respondents were allowed for this question.*

| Program                                 | A Lot      | Some       | None       | N            |
|-----------------------------------------|------------|------------|------------|--------------|
| Medicaid Aged and Disabled Waiver       | 25%        | 54%        | 21%        | 287          |
| Personal Assistance Services            | 42%        | 54%        | 4%         | 179          |
| Nursing Facility Institutional Services | 32%        | 34%        | 34%        | 181          |
| <b>Weighted NE Average</b>              | <b>29%</b> | <b>46%</b> | <b>24%</b> | <b>647</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>46%</b> | <b>31%</b> | <b>23%</b> | <b>19738</b> |

**Table 31. Gets enough support for self-care (if needs at least some assistance)***Proxy respondents were allowed for this question.*

| Program                                 | Yes, Always | No, Not Always | N            |
|-----------------------------------------|-------------|----------------|--------------|
| Medicaid Aged and Disabled Waiver       | 98%         | 2%             | 223          |
| Personal Assistance Services            | 78%         | 22%            | 171          |
| Nursing Facility Institutional Services | 89%         | 11%            | 114          |
| <b>Weighted NE Average</b>              | <b>93%</b>  | <b>7%</b>      | <b>508</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>86%</b>  | <b>14%</b>     | <b>14532</b> |



**Table 32. Has a paid job***Proxy respondents were allowed for this question.*

| Program                                 | Yes       | No         | N            |
|-----------------------------------------|-----------|------------|--------------|
| Medicaid Aged and Disabled Waiver       | 3%        | 97%        | 283          |
| Personal Assistance Services            | 3%        | 97%        | 172          |
| Nursing Facility Institutional Services | 0%        | 100%       | 184          |
| <b>Weighted NE Average</b>              | <b>2%</b> | <b>98%</b> | <b>639</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>5%</b> | <b>95%</b> | <b>18751</b> |

**Table 33. Wants a paid job (if they do not currently have one)**

| <b>Program</b>                          | <b>Yes</b> | <b>Maybe, Not Sure</b> | <b>No</b>  | <b>N</b>     |
|-----------------------------------------|------------|------------------------|------------|--------------|
| Medicaid Aged and Disabled Waiver       | 2%         | 2%                     | 96%        | 247          |
| Personal Assistance Services            | 1%         | 4%                     | 94%        | 160          |
| Nursing Facility Institutional Services | 3%         | 1%                     | 96%        | 157          |
| <b>Weighted NE Average</b>              | <b>2%</b>  | <b>2%</b>              | <b>96%</b> | <b>564</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>12%</b> | <b>5%</b>              | <b>83%</b> | <b>13346</b> |

**Table 34. Someone talked with them about job options (if they do not currently have a job but want one)**

| Program                                 | Yes        | No         | N           |
|-----------------------------------------|------------|------------|-------------|
| Medicaid Aged and Disabled Waiver       | n/a        | n/a        | n/a         |
| Personal Assistance Services            | n/a        | n/a        | n/a         |
| Nursing Facility Institutional Services | n/a        | n/a        | n/a         |
| <b>Weighted NE Average</b>              | <b>n/a</b> | <b>n/a</b> | <b>n/a</b>  |
| <b>Weighted NCI-AD Average</b>          | <b>32%</b> | <b>68%</b> | <b>1324</b> |

*State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.*

**Table 35. Volunteers**

*Proxy respondents were allowed for this question.*

| Program                                 | Yes        | No         | N            |
|-----------------------------------------|------------|------------|--------------|
| Medicaid Aged and Disabled Waiver       | 13%        | 87%        | 283          |
| Personal Assistance Services            | 11%        | 89%        | 171          |
| Nursing Facility Institutional Services | 8%         | 92%        | 184          |
| <b>Weighted NE Average</b>              | <b>11%</b> | <b>89%</b> | <b>638</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>8%</b>  | <b>92%</b> | <b>18663</b> |

**Table 36. Wants to volunteer (if they do not currently)**

| <b>Program</b>                          | <b>Yes</b> | <b>Maybe, Not Sure</b> | <b>No</b>  | <b>N</b>     |
|-----------------------------------------|------------|------------------------|------------|--------------|
| Medicaid Aged and Disabled Waiver       | 5%         | 10%                    | 85%        | 212          |
| Personal Assistance Services            | 3%         | 5%                     | 91%        | 146          |
| Nursing Facility Institutional Services | 6%         | 8%                     | 86%        | 141          |
| <b>Weighted NE Average</b>              | <b>5%</b>  | <b>9%</b>              | <b>86%</b> | <b>499</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>10%</b> | <b>7%</b>              | <b>83%</b> | <b>12251</b> |

## *Relationships*

**Table 37. Has friends or family they do not live with who are a part of their life**

| <b>Program</b>                          | <b>Yes</b> | <b>No</b> | <b>N</b>     |
|-----------------------------------------|------------|-----------|--------------|
| Medicaid Aged and Disabled Waiver       | 97%        | 3%        | 263          |
| Personal Assistance Services            | 95%        | 5%        | 176          |
| Nursing Facility Institutional Services | 97%        | 3%        | 160          |
| <b>Weighted NE Average</b>              | <b>97%</b> | <b>3%</b> | <b>599</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>92%</b> | <b>8%</b> | <b>14987</b> |

**Table 38. Able to see or talk to their friends and family when they want (if has friends or family they do not live with who are a part of their life)**

| Program                                 | Yes, Always, or Chooses Not To | Most of the Time, Usually | No, Only Sometimes or Rarely, or Only Some Family and/or Friends | N            |
|-----------------------------------------|--------------------------------|---------------------------|------------------------------------------------------------------|--------------|
| Medicaid Aged and Disabled Waiver       | 87%                            | 9%                        | 3%                                                               | 255          |
| Personal Assistance Services            | 83%                            | 13%                       | 5%                                                               | 167          |
| Nursing Facility Institutional Services | 87%                            | 8%                        | 5%                                                               | 154          |
| <b>Weighted NE Average</b>              | <b>87%</b>                     | <b>9%</b>                 | <b>4%</b>                                                        | <b>576</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>86%</b>                     | <b>9%</b>                 | <b>5%</b>                                                        | <b>13693</b> |

**Table 39. Reasons not always able to see or talk to their friends and family***Categories are not mutually exclusive; therefore, N is not shown.*

| Program                                 | Availability of Transportation | Physical Accessibility | Staffing or Personal Assistance Unavailable | Health Limitations | Someone Prevents From or Rules Against | No or Limited Access to a Phone | No or Limited Access to the Internet | Other      |
|-----------------------------------------|--------------------------------|------------------------|---------------------------------------------|--------------------|----------------------------------------|---------------------------------|--------------------------------------|------------|
| Medicaid Aged and Disabled Waiver       | n/a                            | n/a                    | n/a                                         | n/a                | n/a                                    | n/a                             | n/a                                  | n/a        |
| Personal Assistance Services            | n/a                            | n/a                    | n/a                                         | n/a                | n/a                                    | n/a                             | n/a                                  | n/a        |
| Nursing Facility Institutional Services | n/a                            | n/a                    | n/a                                         | n/a                | n/a                                    | n/a                             | n/a                                  | n/a        |
| <b>Weighted NE Average</b>              | <b>25%</b>                     | <b>6%</b>              | <b>13%</b>                                  | <b>30%</b>         | <b>22%</b>                             | <b>13%</b>                      | <b>7%</b>                            | <b>66%</b> |
| <b>Weighted NCI-AD Average</b>          | <b>24%</b>                     | <b>6%</b>              | <b>2%</b>                                   | <b>21%</b>         | <b>2%</b>                              | <b>5%</b>                       | <b>1%</b>                            | <b>62%</b> |

*State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.*

## *Service Coordination*

**Table 40A. How first found out about services they can get**

*Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.*

| Program                                 | Friend     | Family     | Aging and Disability Resource Center; Area Agency on Aging; Center for Independent Living | State or County Agency | Case Manager or Care Coordinator |
|-----------------------------------------|------------|------------|-------------------------------------------------------------------------------------------|------------------------|----------------------------------|
| Medicaid Aged and Disabled Waiver       | 14%        | 20%        | 22%                                                                                       | 9%                     | 29%                              |
| Personal Assistance Services            | 14%        | 15%        | 6%                                                                                        | 14%                    | 33%                              |
| Nursing Facility Institutional Services | 5%         | 37%        | 8%                                                                                        | 8%                     | 25%                              |
| <b>Weighted NE Average</b>              | <b>11%</b> | <b>26%</b> | <b>15%</b>                                                                                | <b>9%</b>              | <b>27%</b>                       |
| <b>Weighted NCI-AD Average</b>          | <b>14%</b> | <b>20%</b> | <b>5%</b>                                                                                 | <b>10%</b>             | <b>13%</b>                       |

**Table 40B. How first found out about services they can get (continued)**

*Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.*

| <b>Program</b>                          | <b>Doctor,<br/>Hospital, Clinic</b> | <b>Other Provider or<br/>Provider Agency</b> | <b>Media, Newspaper, TV, Radio, Billboard,<br/>Brochure, Flyer, Advertisement</b> | <b>Internet or<br/>Website</b> | <b>Other</b> |
|-----------------------------------------|-------------------------------------|----------------------------------------------|-----------------------------------------------------------------------------------|--------------------------------|--------------|
| Medicaid Aged and Disabled Waiver       | 21%                                 | 24%                                          | 1%                                                                                | 1%                             | 2%           |
| Personal Assistance Services            | 25%                                 | 13%                                          | 0%                                                                                | 1%                             | 1%           |
| Nursing Facility Institutional Services | 27%                                 | 14%                                          | 1%                                                                                | 3%                             | 2%           |
| <b>Weighted NE Average</b>              | <b>23%</b>                          | <b>19%</b>                                   | <b>1%</b>                                                                         | <b>2%</b>                      | <b>2%</b>    |
| <b>Weighted NCI-AD Average</b>          | <b>29%</b>                          | <b>9%</b>                                    | <b>2%</b>                                                                         | <b>2%</b>                      | <b>12%</b>   |

**Table 41. Can contact their case manager or care coordinator when they need to***Proxy respondents were allowed for this question.*

| Program                                 | Yes, Always | Most of the Time, Usually | No        | N            |
|-----------------------------------------|-------------|---------------------------|-----------|--------------|
| Medicaid Aged and Disabled Waiver       | 67%         | 29%                       | 4%        | 275          |
| Personal Assistance Services            | 53%         | 40%                       | 7%        | 99           |
| Nursing Facility Institutional Services | 86%         | 13%                       | 1%        | 155          |
| <b>Weighted NE Average</b>              | <b>73%</b>  | <b>24%</b>                | <b>3%</b> | <b>529</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>82%</b>  | <b>11%</b>                | <b>7%</b> | <b>15024</b> |

**Table 42. Who helps person most often (if anyone helps on a regular basis)***Proxy respondents were allowed for this question.*

| <b>Program</b>                             | <b>Paid Support Worker<br/>Who is Not a Friend or<br/>Relative</b> | <b>Paid Family Member<br/>or Spouse or<br/>Partner</b> | <b>Paid<br/>Friend</b> | <b>Unpaid Family<br/>Member or Spouse or<br/>Partner</b> | <b>Unpaid Friend<br/>or Volunteer</b> | <b>Other</b> | <b>N</b>     |
|--------------------------------------------|--------------------------------------------------------------------|--------------------------------------------------------|------------------------|----------------------------------------------------------|---------------------------------------|--------------|--------------|
| Medicaid Aged and<br>Disabled Waiver       | 82%                                                                | 13%                                                    | 1%                     | 3%                                                       | 0%                                    | 0%           | 281          |
| Personal Assistance<br>Services            | 50%                                                                | 36%                                                    | 12%                    | 1%                                                       | 0%                                    | 0%           | 135          |
| Nursing Facility<br>Institutional Services | 100%                                                               | 0%                                                     | 0%                     | 0%                                                       | 0%                                    | 0%           | 186          |
| <b>Weighted NE<br/>Average</b>             | <b>87%</b>                                                         | <b>9%</b>                                              | <b>1%</b>              | <b>2%</b>                                                | <b>0%</b>                             | <b>0%</b>    | <b>602</b>   |
| <b>Weighted NCI-AD<br/>Average</b>         | <b>44%</b>                                                         | <b>37%</b>                                             | <b>3%</b>              | <b>14%</b>                                               | <b>2%</b>                             | <b>1%</b>    | <b>17988</b> |

**Table 43. Additional people who help person on a regular basis**

*Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.*

| Program                                       | Paid Support Worker<br>Who is Not a Friend<br>or Relative | Paid Family<br>Member or<br>Spouse or<br>Partner | Paid<br>Friend | Unpaid Family<br>Member or<br>Spouse or Partner | Unpaid Friend<br>or Volunteer | Other     | No One Else<br>Provides<br>Additional Support |
|-----------------------------------------------|-----------------------------------------------------------|--------------------------------------------------|----------------|-------------------------------------------------|-------------------------------|-----------|-----------------------------------------------|
| Medicaid Aged<br>and Disabled<br>Waiver       | 9%                                                        | 2%                                               | 0%             | 50%                                             | 15%                           | 0%        | 31%                                           |
| Personal<br>Assistance<br>Services            | 4%                                                        | 3%                                               | 1%             | 42%                                             | 9%                            | 0%        | 49%                                           |
| Nursing Facility<br>Institutional<br>Services | 19%                                                       | 1%                                               | 0%             | 22%                                             | 8%                            | 2%        | 53%                                           |
| <b>Weighted NE<br/>Average</b>                | <b>13%</b>                                                | <b>2%</b>                                        | <b>0%</b>      | <b>39%</b>                                      | <b>12%</b>                    | <b>1%</b> | <b>41%</b>                                    |
| <b>Weighted NCI-AD<br/>Average</b>            | <b>17%</b>                                                | <b>8%</b>                                        | <b>1%</b>      | <b>46%</b>                                      | <b>8%</b>                     | <b>1%</b> | <b>27%</b>                                    |

**Table 44. People who are paid to help them come and leave when they are supposed to***Proxy respondents were allowed for this question.*

| Program                                 | Yes, All Paid Support Workers, Always or Almost always | Some, or Usually | No, Never or Rarely | N            |
|-----------------------------------------|--------------------------------------------------------|------------------|---------------------|--------------|
| Medicaid Aged and Disabled Waiver       | 88%                                                    | 10%              | 2%                  | 230          |
| Personal Assistance Services            | 87%                                                    | 11%              | 1%                  | 70           |
| Nursing Facility Institutional Services | 83%                                                    | 14%              | 3%                  | 159          |
| <b>Weighted NE Average</b>              | <b>86%</b>                                             | <b>12%</b>       | <b>2%</b>           | <b>459</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>93%</b>                                             | <b>5%</b>        | <b>1%</b>           | <b>11106</b> |

**Table 45. Has a backup plan if the people who are paid to help them do not show up***Proxy respondents were allowed for this question.*

| Program                                 | Yes        | No         | N            |
|-----------------------------------------|------------|------------|--------------|
| Medicaid Aged and Disabled Waiver       | 83%        | 17%        | 216          |
| Personal Assistance Services            | 71%        | 29%        | 69           |
| Nursing Facility Institutional Services | 94%        | 6%         | 129          |
| <b>Weighted NE Average</b>              | <b>87%</b> | <b>13%</b> | <b>414</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>73%</b> | <b>27%</b> | <b>10887</b> |

**Table 46. Has an emergency plan in place in case of widescale emergency***Proxy respondents were allowed for this question.*

| Program                                 | Yes        | No         | N            |
|-----------------------------------------|------------|------------|--------------|
| Medicaid Aged and Disabled Waiver       | 89%        | 11%        | 282          |
| Personal Assistance Services            | 88%        | 13%        | 176          |
| Nursing Facility Institutional Services | 98%        | 2%         | 179          |
| <b>Weighted NE Average</b>              | <b>92%</b> | <b>8%</b>  | <b>637</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>79%</b> | <b>21%</b> | <b>18499</b> |

**Table 47. Knows whom to contact if they have a complaint about their services**

| <b>Program</b>                          | <b>Yes</b> | <b>Maybe, Not Sure</b> | <b>No</b>  | <b>N</b>     |
|-----------------------------------------|------------|------------------------|------------|--------------|
| Medicaid Aged and Disabled Waiver       | 86%        | 6%                     | 7%         | 258          |
| Personal Assistance Services            | 76%        | 5%                     | 19%        | 139          |
| Nursing Facility Institutional Services | 84%        | 6%                     | 10%        | 153          |
| <b>Weighted NE Average</b>              | <b>85%</b> | <b>6%</b>              | <b>9%</b>  | <b>550</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>78%</b> | <b>6%</b>              | <b>16%</b> | <b>13459</b> |

**Table 48. Knows whom to contact if they want to make changes to services**

| <b>Program</b>                          | <b>Yes</b> | <b>Maybe, Not Sure</b> | <b>No</b>  | <b>N</b>     |
|-----------------------------------------|------------|------------------------|------------|--------------|
| Medicaid Aged and Disabled Waiver       | 91%        | 4%                     | 6%         | 257          |
| Personal Assistance Services            | 73%        | 10%                    | 17%        | 140          |
| Nursing Facility Institutional Services | 78%        | 10%                    | 12%        | 146          |
| <b>Weighted NE Average</b>              | <b>85%</b> | <b>6%</b>              | <b>9%</b>  | <b>543</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>84%</b> | <b>6%</b>              | <b>10%</b> | <b>13324</b> |

**Table 49. Services meet all current needs and goals***Proxy respondents were allowed for this question.*

| Program                                 | Yes, Completely, All Needs and Goals | Some Needs and Goals | No, Not at All, Needs and Goals Are Not Met | N            |
|-----------------------------------------|--------------------------------------|----------------------|---------------------------------------------|--------------|
| Medicaid Aged and Disabled Waiver       | 82%                                  | 18%                  | 1%                                          | 272          |
| Personal Assistance Services            | 70%                                  | 28%                  | 2%                                          | 136          |
| Nursing Facility Institutional Services | 77%                                  | 20%                  | 3%                                          | 177          |
| <b>Weighted NE Average</b>              | <b>79%</b>                           | <b>19%</b>           | <b>2%</b>                                   | <b>585</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>72%</b>                           | <b>23%</b>           | <b>5%</b>                                   | <b>17444</b> |

**Table 50A. Additional services and supports needed (if all current needs and goals are not being met)**

*Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.*

| Program                                 | Skilled Nursing Facility, Nursing Home Services | Personal Care Assistance, Personal Care Services | Homemaker or Chore Services | Companion Services | Healthcare Home Services, Home Health | Home Delivered Meals |
|-----------------------------------------|-------------------------------------------------|--------------------------------------------------|-----------------------------|--------------------|---------------------------------------|----------------------|
| Medicaid Aged and Disabled Waiver       | 10%                                             | 20%                                              | 16%                         | 8%                 | 8%                                    | 0%                   |
| Personal Assistance Services            | 2%                                              | 32%                                              | 34%                         | 0%                 | 0%                                    | 10%                  |
| Nursing Facility Institutional Services | 8%                                              | 5%                                               | 0%                          | 30%                | 0%                                    | 0%                   |
| <b>Weighted NE Average</b>              | <b>8%</b>                                       | <b>15%</b>                                       | <b>11%</b>                  | <b>16%</b>         | <b>4%</b>                             | <b>1%</b>            |
| <b>Weighted NCI-AD Average</b>          | <b>5%</b>                                       | <b>29%</b>                                       | <b>28%</b>                  | <b>12%</b>         | <b>15%</b>                            | <b>19%</b>           |

**Table 50B. Additional services and supports needed (if all current needs and goals are not being met; continued)**

*Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.*

| Program                                 | Adult Day Services | Transportation | Respite or Family Caregiver Support | Health Care | Mental Health Care | Dental Care |
|-----------------------------------------|--------------------|----------------|-------------------------------------|-------------|--------------------|-------------|
| Medicaid Aged and Disabled Waiver       | 0%                 | 30%            | 2%                                  | 8%          | 4%                 | 28%         |
| Personal Assistance Services            | 5%                 | 10%            | 5%                                  | 10%         | 7%                 | 10%         |
| Nursing Facility Institutional Services | 5%                 | 38%            | 0%                                  | 5%          | 5%                 | 24%         |
| <b>Weighted NE Average</b>              | <b>3%</b>          | <b>31%</b>     | <b>1%</b>                           | <b>7%</b>   | <b>5%</b>          | <b>25%</b>  |
| <b>Weighted NCI-AD Average</b>          | <b>8%</b>          | <b>28%</b>     | <b>9%</b>                           | <b>5%</b>   | <b>8%</b>          | <b>17%</b>  |

**Table 50C. Additional services and supports needed (if all current needs and goals are not being met; continued)**

*Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.*

| Program                                 | Housing Assistance | Heating or Cooling Assistance | Hospice   | Funeral Planning | Other      |
|-----------------------------------------|--------------------|-------------------------------|-----------|------------------|------------|
| Medicaid Aged and Disabled Waiver       | 14%                | 10%                           | 0%        | 8%               | 32%        |
| Personal Assistance Services            | 24%                | 7%                            | 0%        | 0%               | 49%        |
| Nursing Facility Institutional Services | 11%                | 0%                            | 0%        | 0%               | 27%        |
| <b>Weighted NE Average</b>              | <b>14%</b>         | <b>6%</b>                     | <b>0%</b> | <b>4%</b>        | <b>32%</b> |
| <b>Weighted NCI-AD Average</b>          | <b>19%</b>         | <b>11%</b>                    | <b>0%</b> | <b>4%</b>        | <b>28%</b> |

**Table 51. Case manager talked to them about services that might help meet their current needs and goals (if all current needs and goals are not being met and has a case manager)**

*Proxy respondents were allowed for this question.*

| <b>Program</b>                          | <b>Yes</b> | <b>No</b>  | <b>N</b>    |
|-----------------------------------------|------------|------------|-------------|
| Medicaid Aged and Disabled Waiver       | 74%        | 26%        | 42          |
| Personal Assistance Services            | 73%        | 27%        | 22          |
| Nursing Facility Institutional Services | 79%        | 21%        | 29          |
| <b>Weighted NE Average</b>              | <b>76%</b> | <b>24%</b> | <b>93</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>55%</b> | <b>45%</b> | <b>3330</b> |

**Table 52. Service providers work together to provide support***Proxy respondents were allowed for this question.*

| Program                                 | Yes, All Service Providers | Sometimes, or Some Service Providers | No         | N            |
|-----------------------------------------|----------------------------|--------------------------------------|------------|--------------|
| Medicaid Aged and Disabled Waiver       | 84%                        | 14%                                  | 2%         | 231          |
| Personal Assistance Services            | 75%                        | 21%                                  | 4%         | 140          |
| Nursing Facility Institutional Services | 79%                        | 13%                                  | 8%         | 90           |
| <b>Weighted NE Average</b>              | <b>81%</b>                 | <b>15%</b>                           | <b>4%</b>  | <b>461</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>82%</b>                 | <b>7%</b>                            | <b>10%</b> | <b>13742</b> |

## Care Coordination

**Table 53. Knows how to manage chronic conditions (if has at least one)**

| <b>Program</b>                          | <b>Yes</b> | <b>In-Between, or Some Conditions</b> | <b>No</b>  | <b>N</b>     |
|-----------------------------------------|------------|---------------------------------------|------------|--------------|
| Medicaid Aged and Disabled Waiver       | 51%        | 25%                                   | 24%        | 232          |
| Personal Assistance Services            | 37%        | 34%                                   | 29%        | 163          |
| Nursing Facility Institutional Services | 77%        | 11%                                   | 13%        | 149          |
| <b>Weighted NE Average</b>              | <b>59%</b> | <b>20%</b>                            | <b>20%</b> | <b>544</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>84%</b> | <b>10%</b>                            | <b>6%</b>  | <b>13359</b> |

**Table 54. Stayed overnight in a hospital or rehab/nursing facility in the past 12 months and was discharged to go home***Proxy respondents were allowed for this question.*

| Program                                 | Yes        | No         | N            |
|-----------------------------------------|------------|------------|--------------|
| Medicaid Aged and Disabled Waiver       | 38%        | 62%        | 273          |
| Personal Assistance Services            | 31%        | 69%        | 169          |
| Nursing Facility Institutional Services | 33%        | 67%        | 182          |
| <b>Weighted NE Average</b>              | <b>35%</b> | <b>65%</b> | <b>624</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>26%</b> | <b>74%</b> | <b>18590</b> |

**Table 55. Felt comfortable and supported enough to go home after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)**

| Program                                 | Yes        | In-Between | No        | N           |
|-----------------------------------------|------------|------------|-----------|-------------|
| Medicaid Aged and Disabled Waiver       | 81%        | 13%        | 5%        | 91          |
| Personal Assistance Services            | 79%        | 10%        | 10%       | 48          |
| Nursing Facility Institutional Services | 93%        | 4%         | 4%        | 54          |
| <b>Weighted NE Average</b>              | <b>85%</b> | <b>9%</b>  | <b>5%</b> | <b>193</b>  |
| <b>Weighted NCI-AD Average</b>          | <b>88%</b> | <b>6%</b>  | <b>6%</b> | <b>4148</b> |

**Table 56. Someone followed-up to make sure they had needed services and supports after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)**

*Proxy respondents were allowed for this question.*

| <b>Program</b>                          | <b>Yes</b> | <b>No</b>  | <b>N</b>    |
|-----------------------------------------|------------|------------|-------------|
| Medicaid Aged and Disabled Waiver       | 91%        | 9%         | 98          |
| Personal Assistance Services            | 82%        | 18%        | 49          |
| Nursing Facility Institutional Services | 95%        | 5%         | 56          |
| <b>Weighted NE Average</b>              | <b>92%</b> | <b>8%</b>  | <b>203</b>  |
| <b>Weighted NCI-AD Average</b>          | <b>85%</b> | <b>15%</b> | <b>5206</b> |

## *Choice and Control*

**Table 57. Feels in control of their life**

| <b>Program</b>                          | <b>Yes, Almost Always, Always</b> | <b>In-Between, Sometimes</b> | <b>No, Rarely, Never</b> | <b>N</b>     |
|-----------------------------------------|-----------------------------------|------------------------------|--------------------------|--------------|
| Medicaid Aged and Disabled Waiver       | 76%                               | 21%                          | 3%                       | 249          |
| Personal Assistance Services            | 68%                               | 21%                          | 10%                      | 165          |
| Nursing Facility Institutional Services | 79%                               | 14%                          | 8%                       | 155          |
| <b>Weighted NE Average</b>              | <b>76%</b>                        | <b>18%</b>                   | <b>6%</b>                | <b>569</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>75%</b>                        | <b>17%</b>                   | <b>7%</b>                | <b>13881</b> |

**Table 58. Able to furnish and decorate their room however they want to (if living in a group setting)**

| <b>Program</b>                          | <b>In All Ways</b> | <b>In Most Ways</b> | <b>Only in Some Ways, or Not at All</b> | <b>N</b>    |
|-----------------------------------------|--------------------|---------------------|-----------------------------------------|-------------|
| Medicaid Aged and Disabled Waiver       | 81%                | 19%                 | 0%                                      | 48          |
| Personal Assistance Services            | n/a                | n/a                 | n/a                                     | n/a         |
| Nursing Facility Institutional Services | 76%                | 19%                 | 5%                                      | 135         |
| <b>Weighted NE Average</b>              | <b>77%</b>         | <b>19%</b>          | <b>4%</b>                               | <b>183</b>  |
| <b>Weighted NCI-AD Average</b>          | <b>67%</b>         | <b>22%</b>          | <b>12%</b>                              | <b>2342</b> |

*State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.*

**Table 59. Able to choose their roommate (if living in a group setting and has a roommate)**

| <b>Program</b>                          | <b>Yes</b> | <b>No</b>  | <b>N</b>   |
|-----------------------------------------|------------|------------|------------|
| Medicaid Aged and Disabled Waiver       | n/a        | n/a        | n/a        |
| Personal Assistance Services            | n/a        | n/a        | n/a        |
| Nursing Facility Institutional Services | 27%        | 73%        | 90         |
| <b>Weighted NE Average</b>              | <b>37%</b> | <b>63%</b> | <b>107</b> |
| <b>Weighted NCI-AD Average</b>          | <b>27%</b> | <b>73%</b> | <b>946</b> |

*State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.*

**Table 60. Can get up and go to bed when they want to**

| <b>Program</b>                          | <b>Yes, Always, or Almost Always</b> | <b>Some Days, Sometimes</b> | <b>No, Never</b> | <b>N</b>     |
|-----------------------------------------|--------------------------------------|-----------------------------|------------------|--------------|
| Medicaid Aged and Disabled Waiver       | 89%                                  | 11%                         | 0%               | 256          |
| Personal Assistance Services            | 93%                                  | 2%                          | 5%               | 166          |
| Nursing Facility Institutional Services | 86%                                  | 9%                          | 5%               | 156          |
| <b>Weighted NE Average</b>              | <b>88%</b>                           | <b>9%</b>                   | <b>3%</b>        | <b>578</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>91%</b>                           | <b>5%</b>                   | <b>3%</b>        | <b>14369</b> |

**Table 61. Can eat their meals when they want to**

| <b>Program</b>                          | <b>Yes, Always, or Almost Always</b> | <b>Some Days, Sometimes</b> | <b>No, Never</b> | <b>N</b>     |
|-----------------------------------------|--------------------------------------|-----------------------------|------------------|--------------|
| Medicaid Aged and Disabled Waiver       | 84%                                  | 15%                         | 1%               | 257          |
| Personal Assistance Services            | 93%                                  | 1%                          | 5%               | 165          |
| Nursing Facility Institutional Services | 62%                                  | 7%                          | 31%              | 153          |
| <b>Weighted NE Average</b>              | <b>77%</b>                           | <b>11%</b>                  | <b>12%</b>       | <b>575</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>91%</b>                           | <b>4%</b>                   | <b>5%</b>        | <b>14359</b> |

**Table 62. Can choose or change their services***Proxy respondents were allowed for this question.*

| Program                                 | Yes, All Services | Sometimes, or Some Services | No         | N            |
|-----------------------------------------|-------------------|-----------------------------|------------|--------------|
| Medicaid Aged and Disabled Waiver       | 72%               | 24%                         | 4%         | 275          |
| Personal Assistance Services            | 57%               | 26%                         | 17%        | 141          |
| Nursing Facility Institutional Services | 72%               | 9%                          | 19%        | 159          |
| <b>Weighted NE Average</b>              | <b>71%</b>        | <b>19%</b>                  | <b>10%</b> | <b>575</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>81%</b>        | <b>8%</b>                   | <b>12%</b> | <b>15732</b> |

**Table 63. Can choose or change when and how often they receive services***Proxy respondents were allowed for this question.*

| Program                                 | Yes, All Services | Sometimes, or Some Services | No         | N            |
|-----------------------------------------|-------------------|-----------------------------|------------|--------------|
| Medicaid Aged and Disabled Waiver       | 59%               | 36%                         | 5%         | 281          |
| Personal Assistance Services            | 52%               | 29%                         | 18%        | 141          |
| Nursing Facility Institutional Services | 56%               | 22%                         | 22%        | 160          |
| <b>Weighted NE Average</b>              | <b>57%</b>        | <b>31%</b>                  | <b>12%</b> | <b>582</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>73%</b>        | <b>11%</b>                  | <b>16%</b> | <b>15630</b> |

**Table 64. Can choose or change the people who provide paid supports if wants***Proxy respondents were allowed for this question.*

| Program                                 | Yes, All Services | Sometimes, or Some Services | No         | N            |
|-----------------------------------------|-------------------|-----------------------------|------------|--------------|
| Medicaid Aged and Disabled Waiver       | 48%               | 15%                         | 37%        | 231          |
| Personal Assistance Services            | 78%               | 6%                          | 16%        | 69           |
| Nursing Facility Institutional Services | 45%               | 15%                         | 40%        | 151          |
| <b>Weighted NE Average</b>              | <b>48%</b>        | <b>15%</b>                  | <b>37%</b> | <b>451</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>84%</b>        | <b>4%</b>                   | <b>12%</b> | <b>11637</b> |

## *Satisfaction*

**Table 65. Services and supports help them live the life they want**

| <b>Program</b>                          | <b>Yes</b> | <b>No</b>  | <b>N</b>     |
|-----------------------------------------|------------|------------|--------------|
| Medicaid Aged and Disabled Waiver       | 95%        | 5%         | 248          |
| Personal Assistance Services            | 93%        | 7%         | 132          |
| Nursing Facility Institutional Services | 86%        | 14%        | 149          |
| <b>Weighted NE Average</b>              | <b>92%</b> | <b>8%</b>  | <b>529</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>89%</b> | <b>11%</b> | <b>12820</b> |

**Table 66. Case manager or care coordinator changes more often than they would like**

| <b>Program</b>                          | <b>Yes</b> | <b>No</b>  | <b>N</b>     |
|-----------------------------------------|------------|------------|--------------|
| Medicaid Aged and Disabled Waiver       | 21%        | 79%        | 251          |
| Personal Assistance Services            | 35%        | 65%        | 103          |
| Nursing Facility Institutional Services | 17%        | 83%        | 130          |
| <b>Weighted NE Average</b>              | <b>20%</b> | <b>80%</b> | <b>484</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>29%</b> | <b>71%</b> | <b>11189</b> |

**Table 67. People who are paid to help them change too often**

| <b>Program</b>                          | <b>Yes, All Paid Support Workers, Always or Almost Always</b> | <b>Some or Sometimes</b> | <b>No, Never or Rarely</b> | <b>N</b>    |
|-----------------------------------------|---------------------------------------------------------------|--------------------------|----------------------------|-------------|
| Medicaid Aged and Disabled Waiver       | 16%                                                           | 20%                      | 65%                        | 215         |
| Personal Assistance Services            | 9%                                                            | 19%                      | 72%                        | 69          |
| Nursing Facility Institutional Services | 11%                                                           | 26%                      | 62%                        | 151         |
| <b>Weighted NE Average</b>              | <b>14%</b>                                                    | <b>22%</b>               | <b>64%</b>                 | <b>435</b>  |
| <b>Weighted NCI-AD Average</b>          | <b>12%</b>                                                    | <b>9%</b>                | <b>78%</b>                 | <b>9216</b> |

**Table 68. Likes where they live**

| <b>Program</b>                          | <b>Yes</b> | <b>In Between, Most of the Time</b> | <b>No</b> | <b>N</b>     |
|-----------------------------------------|------------|-------------------------------------|-----------|--------------|
| Medicaid Aged and Disabled Waiver       | 88%        | 9%                                  | 3%        | 263          |
| Personal Assistance Services            | 77%        | 14%                                 | 10%       | 175          |
| Nursing Facility Institutional Services | 75%        | 14%                                 | 11%       | 160          |
| <b>Weighted NE Average</b>              | <b>82%</b> | <b>11%</b>                          | <b>6%</b> | <b>598</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>82%</b> | <b>9%</b>                           | <b>9%</b> | <b>14962</b> |

**Table 69A. Reasons does not like where they live (if does not always like where they live)***Categories are not mutually exclusive; therefore, N is not shown.*

| <b>Program</b>                          | <b>Accessibility of House or Building</b> | <b>Feels Unsafe in or Dislikes Neighborhood</b> | <b>Feels Unsafe in Residence</b> | <b>Residence or Building Needs Repair or Upkeep</b> | <b>Doesn't Feel Like Home</b> |
|-----------------------------------------|-------------------------------------------|-------------------------------------------------|----------------------------------|-----------------------------------------------------|-------------------------------|
| Medicaid Aged and Disabled Waiver       | 9%                                        | 19%                                             | 3%                               | 19%                                                 | 13%                           |
| Personal Assistance Services            | 20%                                       | 10%                                             | 3%                               | 45%                                                 | 0%                            |
| Nursing Facility Institutional Services | 5%                                        | 0%                                              | 0%                               | 8%                                                  | 49%                           |
| <b>Weighted NE Average</b>              | <b>8%</b>                                 | <b>8%</b>                                       | <b>1%</b>                        | <b>16%</b>                                          | <b>30%</b>                    |
| <b>Weighted NCI-AD Average</b>          | <b>7%</b>                                 | <b>15%</b>                                      | <b>6%</b>                        | <b>13%</b>                                          | <b>10%</b>                    |

**Table 69B. Reasons does not like where they live (if does not always like where they live) (continued)***Categories are not mutually exclusive; therefore, N is not shown.*

| <b>Program</b>                          | <b>Layout or Size of Residence or Building</b> | <b>Problems With Neighbors or Housemates/Other Residents</b> | <b>Problems With Staff</b> | <b>Insufficient Amount or Type of Staff</b> | <b>Wants More Independence or Control</b> |
|-----------------------------------------|------------------------------------------------|--------------------------------------------------------------|----------------------------|---------------------------------------------|-------------------------------------------|
| Medicaid Aged and Disabled Waiver       | 25%                                            | 25%                                                          | 3%                         | 6%                                          | 6%                                        |
| Personal Assistance Services            | 48%                                            | 25%                                                          | 0%                         | 3%                                          | 3%                                        |
| Nursing Facility Institutional Services | 3%                                             | 8%                                                           | 15%                        | 13%                                         | 49%                                       |
| <b>Weighted NE Average</b>              | <b>16%</b>                                     | <b>16%</b>                                                   | <b>9%</b>                  | <b>9%</b>                                   | <b>28%</b>                                |
| <b>Weighted NCI-AD Average</b>          | <b>10%</b>                                     | <b>10%</b>                                                   | <b>4%</b>                  | <b>2%</b>                                   | <b>8%</b>                                 |

**Table 69C. Reasons does not like where they live (if does not always like where they live) (continued)***Categories are not mutually exclusive; therefore, N is not shown.*

| <b>Program</b>                          | <b>Wants More Privacy</b> | <b>Wants to be Closer to Family or Friends</b> | <b>Feels Isolated from Community or Feels Lonely</b> | <b>Affordability or Cost of Housing</b> | <b>Other</b> |
|-----------------------------------------|---------------------------|------------------------------------------------|------------------------------------------------------|-----------------------------------------|--------------|
| Medicaid Aged and Disabled Waiver       | 34%                       | 19%                                            | 13%                                                  | 6%                                      | 0%           |
| Personal Assistance Services            | 8%                        | 5%                                             | 3%                                                   | 10%                                     | 0%           |
| Nursing Facility Institutional Services | 51%                       | 36%                                            | 46%                                                  | 8%                                      | 10%          |
| <b>Weighted NE Average</b>              | <b>40%</b>                | <b>26%</b>                                     | <b>29%</b>                                           | <b>7%</b>                               | <b>5%</b>    |
| <b>Weighted NCI-AD Average</b>          | <b>11%</b>                | <b>6%</b>                                      | <b>5%</b>                                            | <b>5%</b>                               | <b>38%</b>   |

Table 70. Wants to live somewhere else

| Program                                 | Yes | Maybe | No  | N     |
|-----------------------------------------|-----|-------|-----|-------|
| Medicaid Aged and Disabled Waiver       | 10% | 20%   | 69% | 262   |
| Personal Assistance Services            | 26% | 12%   | 62% | 175   |
| Nursing Facility Institutional Services | 23% | 14%   | 63% | 160   |
| Weighted NE Average                     | 16% | 17%   | 66% | 597   |
| Weighted NCI-AD Average                 | 28% | 8%    | 65% | 14658 |

**Table 71. Where person would prefer to live (if wants to live somewhere else)***Categories are not mutually exclusive; therefore, N is not shown.*

| <b>Program</b>                          | <b>Different Kind of Home</b> | <b>Live Independently</b> | <b>With or Closer to Family</b> | <b>In a Different Neighborhood</b> | <b>A Different Type of Geography or Climate</b> | <b>Other</b> |
|-----------------------------------------|-------------------------------|---------------------------|---------------------------------|------------------------------------|-------------------------------------------------|--------------|
| Medicaid Aged and Disabled Waiver       | 36%                           | 18%                       | 29%                             | 19%                                | 26%                                             | 4%           |
| Personal Assistance Services            | 65%                           | 6%                        | 9%                              | 27%                                | 14%                                             | 2%           |
| Nursing Facility Institutional Services | 19%                           | 51%                       | 49%                             | 8%                                 | 19%                                             | 8%           |
| <b>Weighted NE Average</b>              | <b>32%</b>                    | <b>30%</b>                | <b>35%</b>                      | <b>15%</b>                         | <b>22%</b>                                      | <b>5%</b>    |
| <b>Weighted NCI-AD Average</b>          | <b>34%</b>                    | <b>15%</b>                | <b>11%</b>                      | <b>23%</b>                         | <b>22%</b>                                      | <b>21%</b>   |

**Table 72. People who are paid to help them do things the way they want them done**

| <b>Program</b>                          | <b>Yes, All Paid Support Workers, Always or Almost Always</b> | <b>Some or Sometimes</b> | <b>No, Never or Rarely</b> | <b>N</b>     |
|-----------------------------------------|---------------------------------------------------------------|--------------------------|----------------------------|--------------|
| Medicaid Aged and Disabled Waiver       | 85%                                                           | 13%                      | 2%                         | 216          |
| Personal Assistance Services            | 91%                                                           | 9%                       | 0%                         | 69           |
| Nursing Facility Institutional Services | 73%                                                           | 23%                      | 5%                         | 154          |
| <b>Weighted NE Average</b>              | <b>80%</b>                                                    | <b>17%</b>               | <b>3%</b>                  | <b>439</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>90%</b>                                                    | <b>9%</b>                | <b>1%</b>                  | <b>10038</b> |

**Table 73. Usually likes how they spend their time during the day**

| <b>Program</b>                          | <b>Yes, Always, or Almost Always</b> | <b>Sometimes</b> | <b>No, Never or Rarely</b> | <b>N</b>     |
|-----------------------------------------|--------------------------------------|------------------|----------------------------|--------------|
| Medicaid Aged and Disabled Waiver       | 67%                                  | 30%              | 3%                         | 252          |
| Personal Assistance Services            | 64%                                  | 31%              | 4%                         | 163          |
| Nursing Facility Institutional Services | 75%                                  | 18%              | 7%                         | 152          |
| <b>Weighted NE Average</b>              | <b>70%</b>                           | <b>26%</b>       | <b>5%</b>                  | <b>567</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>65%</b>                           | <b>27%</b>       | <b>8%</b>                  | <b>14250</b> |

Technology

Table 74. Has access to the internet

Proxy respondents were allowed for this question.

| Program                                 | Yes | Sometimes | No  | N     |
|-----------------------------------------|-----|-----------|-----|-------|
| Medicaid Aged and Disabled Waiver       | 80% | 1%        | 19% | 285   |
| Personal Assistance Services            | 86% | 1%        | 13% | 173   |
| Nursing Facility Institutional Services | 93% | 1%        | 6%  | 180   |
| Weighted NE Average                     | 86% | 1%        | 13% | 638   |
| Weighted NCI-AD Average                 | 74% | 1%        | 25% | 19012 |

**Table 75. How often they use the internet (if has access to the internet)***Proxy respondents were allowed for this question.*

| Program                                 | Daily      | Several Times a Week | Several Times a Month | Several Times a Year | Don't Use It at All | N            |
|-----------------------------------------|------------|----------------------|-----------------------|----------------------|---------------------|--------------|
| Medicaid Aged and Disabled Waiver       | 71%        | 12%                  | 7%                    | 2%                   | 9%                  | 231          |
| Personal Assistance Services            | 88%        | 5%                   | 3%                    | 1%                   | 3%                  | 149          |
| Nursing Facility Institutional Services | 34%        | 19%                  | 9%                    | 2%                   | 37%                 | 167          |
| <b>Weighted NE Average</b>              | <b>57%</b> | <b>14%</b>           | <b>7%</b>             | <b>2%</b>            | <b>20%</b>          | <b>547</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>67%</b> | <b>12%</b>           | <b>3%</b>             | <b>1%</b>            | <b>17%</b>          | <b>14606</b> |

**Table 76. Internet always works at home***Proxy respondents were allowed for this question.*

| Program                                 | Always Works | Sometimes Works | Rarely or Never Works | N            |
|-----------------------------------------|--------------|-----------------|-----------------------|--------------|
| Medicaid Aged and Disabled Waiver       | 94%          | 6%              | 0%                    | 217          |
| Personal Assistance Services            | 93%          | 4%              | 3%                    | 150          |
| Nursing Facility Institutional Services | 88%          | 12%             | 0%                    | 115          |
| <b>Weighted NE Average</b>              | <b>92%</b>   | <b>8%</b>       | <b>1%</b>             | <b>482</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>89%</b>   | <b>10%</b>      | <b>0%</b>             | <b>13300</b> |

**Table 77. Has talked to health professionals using video conference/telehealth***Proxy respondents were allowed for this question.*

| Program                                 | Yes        | No         | N            |
|-----------------------------------------|------------|------------|--------------|
| Medicaid Aged and Disabled Waiver       | 47%        | 53%        | 276          |
| Personal Assistance Services            | 49%        | 51%        | 169          |
| Nursing Facility Institutional Services | 13%        | 87%        | 179          |
| <b>Weighted NE Average</b>              | <b>34%</b> | <b>66%</b> | <b>624</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>45%</b> | <b>55%</b> | <b>18542</b> |

**Table 78. Liked talking to health care providers using telehealth**

| <b>Program</b>                          | <b>Yes</b> | <b>Sometimes, or In-Between</b> | <b>No</b>  | <b>N</b>    |
|-----------------------------------------|------------|---------------------------------|------------|-------------|
| Medicaid Aged and Disabled Waiver       | 52%        | 26%                             | 21%        | 117         |
| Personal Assistance Services            | 68%        | 21%                             | 12%        | 78          |
| Nursing Facility Institutional Services | 52%        | 26%                             | 22%        | 23          |
| <b>Weighted NE Average</b>              | <b>54%</b> | <b>26%</b>                      | <b>20%</b> | <b>218</b>  |
| <b>Weighted NCI-AD Average</b>          | <b>60%</b> | <b>22%</b>                      | <b>17%</b> | <b>6251</b> |

## *Access to Needed Equipment*

**Table 79. Need for grab bars in the bathroom or elsewhere in their home***Proxy respondents were allowed for this question.*

| Program                                 | Needs      | Has But Needs Change or Update | Has and Does Not Need Change or Update | Does Not Need | N            |
|-----------------------------------------|------------|--------------------------------|----------------------------------------|---------------|--------------|
| Medicaid Aged and Disabled Waiver       | 0%         | 10%                            | 81%                                    | 8%            | 288          |
| Personal Assistance Services            | 1%         | 27%                            | 62%                                    | 11%           | 177          |
| Nursing Facility Institutional Services | 0%         | 0%                             | 95%                                    | 5%            | 183          |
| <b>Weighted NE Average</b>              | <b>0%</b>  | <b>8%</b>                      | <b>85%</b>                             | <b>7%</b>     | <b>648</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>11%</b> | <b>5%</b>                      | <b>60%</b>                             | <b>24%</b>    | <b>19422</b> |

**Table 80. Need for other bathroom modifications***Proxy respondents were allowed for this question.*

| Program                                 | Needs      | Has But Needs Change or Update | Has and Does Not Need Change or Update | Does Not Need | N            |
|-----------------------------------------|------------|--------------------------------|----------------------------------------|---------------|--------------|
| Medicaid Aged and Disabled Waiver       | 0%         | 9%                             | 60%                                    | 31%           | 285          |
| Personal Assistance Services            | 0%         | 16%                            | 30%                                    | 55%           | 174          |
| Nursing Facility Institutional Services | 0%         | 4%                             | 76%                                    | 20%           | 182          |
| <b>Weighted NE Average</b>              | <b>0%</b>  | <b>7%</b>                      | <b>64%</b>                             | <b>28%</b>    | <b>641</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>10%</b> | <b>2%</b>                      | <b>24%</b>                             | <b>64%</b>    | <b>18731</b> |

**Table 81. Need for a shower chair***Proxy respondents were allowed for this question.*

| Program                                 | Needs     | Has But Needs Change or Update | Has and Does Not Need Change or Update | Does Not Need | N            |
|-----------------------------------------|-----------|--------------------------------|----------------------------------------|---------------|--------------|
| Medicaid Aged and Disabled Waiver       | 1%        | 9%                             | 79%                                    | 11%           | 288          |
| Personal Assistance Services            | 0%        | 18%                            | 62%                                    | 20%           | 177          |
| Nursing Facility Institutional Services | 0%        | 5%                             | 84%                                    | 12%           | 182          |
| <b>Weighted NE Average</b>              | <b>0%</b> | <b>8%</b>                      | <b>79%</b>                             | <b>12%</b>    | <b>647</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>7%</b> | <b>5%</b>                      | <b>63%</b>                             | <b>24%</b>    | <b>19368</b> |

**Table 82. Need for a specialized bed***Proxy respondents were allowed for this question.*

| Program                                 | Needs     | Has But Needs Change or Update | Has and Does Not Need Change or Update | Does Not Need | N            |
|-----------------------------------------|-----------|--------------------------------|----------------------------------------|---------------|--------------|
| Medicaid Aged and Disabled Waiver       | 2%        | 4%                             | 18%                                    | 76%           | 283          |
| Personal Assistance Services            | 0%        | 11%                            | 9%                                     | 81%           | 175          |
| Nursing Facility Institutional Services | 3%        | 3%                             | 62%                                    | 32%           | 181          |
| <b>Weighted NE Average</b>              | <b>2%</b> | <b>4%</b>                      | <b>34%</b>                             | <b>60%</b>    | <b>639</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>8%</b> | <b>3%</b>                      | <b>21%</b>                             | <b>68%</b>    | <b>19315</b> |

**Table 83. Need for a ramp (either inside or outside of their residence)***Proxy respondents were allowed for this question.*

| Program                                 | Needs     | Has But Needs Change or Update | Has and Does Not Need Change or Update | Does Not Need | N            |
|-----------------------------------------|-----------|--------------------------------|----------------------------------------|---------------|--------------|
| Medicaid Aged and Disabled Waiver       | 0%        | 4%                             | 48%                                    | 48%           | 288          |
| Personal Assistance Services            | 0%        | 6%                             | 14%                                    | 81%           | 176          |
| Nursing Facility Institutional Services | 0%        | 1%                             | 82%                                    | 17%           | 185          |
| <b>Weighted NE Average</b>              | <b>0%</b> | <b>3%</b>                      | <b>58%</b>                             | <b>39%</b>    | <b>649</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>6%</b> | <b>2%</b>                      | <b>24%</b>                             | <b>67%</b>    | <b>19287</b> |

**Table 84. Need for other home modifications***Proxy respondents were allowed for this question.*

| Program                                 | Needs     | Has But Needs Change or Update | Has and Does Not Need Change or Update | Does Not Need | N            |
|-----------------------------------------|-----------|--------------------------------|----------------------------------------|---------------|--------------|
| Medicaid Aged and Disabled Waiver       | 0%        | 1%                             | 13%                                    | 85%           | 268          |
| Personal Assistance Services            | 0%        | 2%                             | 7%                                     | 91%           | 170          |
| Nursing Facility Institutional Services | 3%        | 1%                             | 8%                                     | 88%           | 160          |
| <b>Weighted NE Average</b>              | <b>1%</b> | <b>1%</b>                      | <b>11%</b>                             | <b>87%</b>    | <b>598</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>5%</b> | <b>2%</b>                      | <b>7%</b>                              | <b>87%</b>    | <b>12474</b> |

**Table 85. Need for a wheelchair***Proxy respondents were allowed for this question.*

| Program                                 | Needs     | Has But Needs Change or Update | Has and Does Not Need Change or Update | Does Not Need | N            |
|-----------------------------------------|-----------|--------------------------------|----------------------------------------|---------------|--------------|
| Medicaid Aged and Disabled Waiver       | 0%        | 2%                             | 33%                                    | 64%           | 282          |
| Personal Assistance Services            | 0%        | 1%                             | 25%                                    | 73%           | 173          |
| Nursing Facility Institutional Services | 0%        | 6%                             | 46%                                    | 49%           | 181          |
| <b>Weighted NE Average</b>              | <b>0%</b> | <b>4%</b>                      | <b>38%</b>                             | <b>59%</b>    | <b>636</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>5%</b> | <b>6%</b>                      | <b>28%</b>                             | <b>61%</b>    | <b>19324</b> |

**Table 86. Need for a scooter***Proxy respondents were allowed for this question.*

| Program                                 | Needs     | Has But Needs Change or Update | Has and Does Not Need Change or Update | Does Not Need | N            |
|-----------------------------------------|-----------|--------------------------------|----------------------------------------|---------------|--------------|
| Medicaid Aged and Disabled Waiver       | 3%        | 8%                             | 10%                                    | 79%           | 275          |
| Personal Assistance Services            | 0%        | 21%                            | 7%                                     | 72%           | 171          |
| Nursing Facility Institutional Services | 4%        | 0%                             | 5%                                     | 90%           | 178          |
| <b>Weighted NE Average</b>              | <b>3%</b> | <b>6%</b>                      | <b>8%</b>                              | <b>83%</b>    | <b>624</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>8%</b> | <b>1%</b>                      | <b>5%</b>                              | <b>86%</b>    | <b>19116</b> |

**Table 87. Need for a walker***Proxy respondents were allowed for this question.*

| Program                                 | Needs     | Has But Needs Change or Update | Has and Does Not Need Change or Update | Does Not Need | N            |
|-----------------------------------------|-----------|--------------------------------|----------------------------------------|---------------|--------------|
| Medicaid Aged and Disabled Waiver       | 0%        | 3%                             | 58%                                    | 39%           | 280          |
| Personal Assistance Services            | 0%        | 2%                             | 63%                                    | 34%           | 172          |
| Nursing Facility Institutional Services | 1%        | 4%                             | 43%                                    | 52%           | 182          |
| <b>Weighted NE Average</b>              | <b>0%</b> | <b>3%</b>                      | <b>53%</b>                             | <b>44%</b>    | <b>634</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>3%</b> | <b>6%</b>                      | <b>45%</b>                             | <b>47%</b>    | <b>19256</b> |

**Table 88. Need for hearing aids***Proxy respondents were allowed for this question.*

| Program                                 | Needs     | Has But Needs Change or Update | Has and Does Not Need Change or Update | Does Not Need | N            |
|-----------------------------------------|-----------|--------------------------------|----------------------------------------|---------------|--------------|
| Medicaid Aged and Disabled Waiver       | 0%        | 5%                             | 11%                                    | 83%           | 283          |
| Personal Assistance Services            | 0%        | 6%                             | 9%                                     | 85%           | 172          |
| Nursing Facility Institutional Services | 2%        | 4%                             | 15%                                    | 79%           | 177          |
| <b>Weighted NE Average</b>              | <b>1%</b> | <b>5%</b>                      | <b>12%</b>                             | <b>82%</b>    | <b>632</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>7%</b> | <b>3%</b>                      | <b>10%</b>                             | <b>81%</b>    | <b>19100</b> |

**Table 89. Need for glasses***Proxy respondents were allowed for this question.*

| Program                                 | Needs     | Has But Needs Change or Update | Has and Does Not Need Change or Update | Does Not Need | N            |
|-----------------------------------------|-----------|--------------------------------|----------------------------------------|---------------|--------------|
| Medicaid Aged and Disabled Waiver       | 0%        | 4%                             | 79%                                    | 16%           | 282          |
| Personal Assistance Services            | 0%        | 6%                             | 77%                                    | 17%           | 173          |
| Nursing Facility Institutional Services | 2%        | 12%                            | 62%                                    | 23%           | 180          |
| <b>Weighted NE Average</b>              | <b>1%</b> | <b>7%</b>                      | <b>73%</b>                             | <b>19%</b>    | <b>635</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>5%</b> | <b>15%</b>                     | <b>58%</b>                             | <b>23%</b>    | <b>19172</b> |

**Table 90. Need for personal emergency response system (PERS)***Proxy respondents were allowed for this question.*

| Program                                 | Needs      | Has But Needs Change or Update | Has and Does Not Need Change or Update | Does Not Need | N            |
|-----------------------------------------|------------|--------------------------------|----------------------------------------|---------------|--------------|
| Medicaid Aged and Disabled Waiver       | 0%         | 9%                             | 64%                                    | 27%           | 283          |
| Personal Assistance Services            | 0%         | 27%                            | 15%                                    | 58%           | 172          |
| Nursing Facility Institutional Services | 1%         | 1%                             | 81%                                    | 18%           | 180          |
| <b>Weighted NE Average</b>              | <b>0%</b>  | <b>7%</b>                      | <b>67%</b>                             | <b>26%</b>    | <b>635</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>12%</b> | <b>2%</b>                      | <b>31%</b>                             | <b>55%</b>    | <b>18978</b> |

**Table 91. Need for an oxygen machine***Proxy respondents were allowed for this question.*

| Program                                 | Needs     | Has But Needs Change or Update | Has and Does Not Need Change or Update | Does Not Need | N            |
|-----------------------------------------|-----------|--------------------------------|----------------------------------------|---------------|--------------|
| Medicaid Aged and Disabled Waiver       | 0%        | 1%                             | 13%                                    | 86%           | 282          |
| Personal Assistance Services            | 0%        | 2%                             | 13%                                    | 85%           | 170          |
| Nursing Facility Institutional Services | 2%        | 1%                             | 18%                                    | 80%           | 183          |
| <b>Weighted NE Average</b>              | <b>1%</b> | <b>1%</b>                      | <b>15%</b>                             | <b>83%</b>    | <b>635</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>2%</b> | <b>1%</b>                      | <b>11%</b>                             | <b>86%</b>    | <b>19042</b> |

**Table 92. Need for other assistive technology equipment***Proxy respondents were allowed for this question.*

| Program                                 | Needs     | Has But Needs Change or Update | Has and Does Not Need Change or Update | Does Not Need | N            |
|-----------------------------------------|-----------|--------------------------------|----------------------------------------|---------------|--------------|
| Medicaid Aged and Disabled Waiver       | 0%        | 2%                             | 37%                                    | 62%           | 256          |
| Personal Assistance Services            | 0%        | 5%                             | 56%                                    | 39%           | 164          |
| Nursing Facility Institutional Services | 0%        | 1%                             | 4%                                     | 95%           | 156          |
| <b>Weighted NE Average</b>              | <b>0%</b> | <b>1%</b>                      | <b>26%</b>                             | <b>72%</b>    | <b>576</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>2%</b> | <b>1%</b>                      | <b>16%</b>                             | <b>81%</b>    | <b>12832</b> |

**Table 93. Need for other equipment***Proxy respondents were allowed for this question.*

| Program                                 | Needs     | Has But Needs Change or Update | Has and Does Not Need Change or Update | Does Not Need | N            |
|-----------------------------------------|-----------|--------------------------------|----------------------------------------|---------------|--------------|
| Medicaid Aged and Disabled Waiver       | 0%        | 1%                             | 20%                                    | 80%           | 271          |
| Personal Assistance Services            | 0%        | 3%                             | 25%                                    | 72%           | 163          |
| Nursing Facility Institutional Services | 1%        | 1%                             | 11%                                    | 87%           | 155          |
| <b>Weighted NE Average</b>              | <b>0%</b> | <b>1%</b>                      | <b>17%</b>                             | <b>82%</b>    | <b>589</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>8%</b> | <b>2%</b>                      | <b>20%</b>                             | <b>70%</b>    | <b>12547</b> |

## *Medications*

**Table 94. Knows what prescription medications are for (if taking prescription medication)**

| <b>Program</b>                          | <b>Yes</b> | <b>In-Between, or Some Medications</b> | <b>No</b>  | <b>N</b>     |
|-----------------------------------------|------------|----------------------------------------|------------|--------------|
| Medicaid Aged and Disabled Waiver       | 54%        | 23%                                    | 23%        | 247          |
| Personal Assistance Services            | 37%        | 34%                                    | 29%        | 163          |
| Nursing Facility Institutional Services | 71%        | 14%                                    | 14%        | 153          |
| <b>Weighted NE Average</b>              | <b>59%</b> | <b>21%</b>                             | <b>20%</b> | <b>563</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>88%</b> | <b>7%</b>                              | <b>5%</b>  | <b>13779</b> |

**Table 95. Takes medication to help feel less sad or depressed***Proxy respondents were allowed for this question.*

| Program                                 | Yes        | No         | N            |
|-----------------------------------------|------------|------------|--------------|
| Medicaid Aged and Disabled Waiver       | 45%        | 55%        | 273          |
| Personal Assistance Services            | 45%        | 55%        | 168          |
| Nursing Facility Institutional Services | 47%        | 53%        | 170          |
| <b>Weighted NE Average</b>              | <b>46%</b> | <b>54%</b> | <b>611</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>38%</b> | <b>62%</b> | <b>18103</b> |

## *Health care*

**Table 96. Has access to mental health services if they want them**

| <b>Program</b>                          | <b>Yes</b> | <b>Sometimes</b> | <b>No</b> | <b>N</b>     |
|-----------------------------------------|------------|------------------|-----------|--------------|
| Medicaid Aged and Disabled Waiver       | 96%        | 2%               | 2%        | 243          |
| Personal Assistance Services            | 98%        | 1%               | 1%        | 162          |
| Nursing Facility Institutional Services | 92%        | 2%               | 6%        | 143          |
| <b>Weighted NE Average</b>              | <b>95%</b> | <b>2%</b>        | <b>3%</b> | <b>548</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>89%</b> | <b>1%</b>        | <b>9%</b> | <b>13077</b> |

**Table 97. Can get an appointment to see or talk to their primary care doctor when they need to***Proxy respondents were allowed for this question.*

| Program                                 | Yes, Always | Usually    | No, Only Sometimes or Rarely | N            |
|-----------------------------------------|-------------|------------|------------------------------|--------------|
| Medicaid Aged and Disabled Waiver       | 76%         | 21%        | 3%                           | 275          |
| Personal Assistance Services            | 77%         | 21%        | 2%                           | 170          |
| Nursing Facility Institutional Services | 74%         | 21%        | 5%                           | 180          |
| <b>Weighted NE Average</b>              | <b>75%</b>  | <b>21%</b> | <b>3%</b>                    | <b>625</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>84%</b>  | <b>10%</b> | <b>6%</b>                    | <b>18551</b> |

Table 98. Went to the emergency room for any reason in the past 12 months

Proxy respondents were allowed for this question.

| Program                                 | Yes | No  | N     |
|-----------------------------------------|-----|-----|-------|
| Medicaid Aged and Disabled Waiver       | 42% | 58% | 279   |
| Personal Assistance Services            | 50% | 50% | 169   |
| Nursing Facility Institutional Services | 23% | 77% | 180   |
| Weighted NE Average                     | 36% | 64% | 628   |
| Weighted NCI-AD Average                 | 42% | 58% | 18674 |

**Table 99. Has gone to the emergency room in the past 12 months due to falling or losing balance***Proxy respondents were allowed for this question.*

| Program                                 | Yes        | No         | N           |
|-----------------------------------------|------------|------------|-------------|
| Medicaid Aged and Disabled Waiver       | 35%        | 65%        | 118         |
| Personal Assistance Services            | 20%        | 80%        | 83          |
| Nursing Facility Institutional Services | 40%        | 60%        | 42          |
| <b>Weighted NE Average</b>              | <b>35%</b> | <b>65%</b> | <b>243</b>  |
| <b>Weighted NCI-AD Average</b>          | <b>27%</b> | <b>73%</b> | <b>8152</b> |

**Table 100. Has gone to the emergency room in the past 12 months due to tooth or mouth pain***Proxy respondents were allowed for this question.*

| Program                                 | Yes       | No         | N           |
|-----------------------------------------|-----------|------------|-------------|
| Medicaid Aged and Disabled Waiver       | 3%        | 97%        | 118         |
| Personal Assistance Services            | 0%        | 100%       | 83          |
| Nursing Facility Institutional Services | 0%        | 100%       | 42          |
| <b>Weighted NE Average</b>              | <b>2%</b> | <b>98%</b> | <b>243</b>  |
| <b>Weighted NCI-AD Average</b>          | <b>3%</b> | <b>97%</b> | <b>8127</b> |

**Table 101. Has gone to the emergency room in the past 12 months due to not being able to see their primary care physician***Proxy respondents were allowed for this question.*

| Program                                 | Yes        | No         | N           |
|-----------------------------------------|------------|------------|-------------|
| Medicaid Aged and Disabled Waiver       | 18%        | 82%        | 118         |
| Personal Assistance Services            | 14%        | 86%        | 83          |
| Nursing Facility Institutional Services | 17%        | 83%        | 42          |
| <b>Weighted NE Average</b>              | <b>17%</b> | <b>83%</b> | <b>243</b>  |
| <b>Weighted NCI-AD Average</b>          | <b>10%</b> | <b>90%</b> | <b>8067</b> |

**Table 102. Had a physical exam or wellness visit in the past 12 months***Proxy respondents were allowed for this question.*

| Program                                 | Yes        | No         | N            |
|-----------------------------------------|------------|------------|--------------|
| Medicaid Aged and Disabled Waiver       | 89%        | 11%        | 271          |
| Personal Assistance Services            | 78%        | 22%        | 167          |
| Nursing Facility Institutional Services | 85%        | 15%        | 178          |
| <b>Weighted NE Average</b>              | <b>86%</b> | <b>14%</b> | <b>616</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>87%</b> | <b>13%</b> | <b>18456</b> |

**Table 103. Had a hearing exam***Proxy respondents were allowed for this question.*

| Program                                 | Past Year  | 1-2 Years Ago | 3-4 Years Ago | 5 Years Ago or More | Has Not Had One | N            |
|-----------------------------------------|------------|---------------|---------------|---------------------|-----------------|--------------|
| Medicaid Aged and Disabled Waiver       | 15%        | 19%           | 10%           | 26%                 | 30%             | 249          |
| Personal Assistance Services            | 15%        | 21%           | 11%           | 30%                 | 23%             | 166          |
| Nursing Facility Institutional Services | 23%        | 17%           | 6%            | 13%                 | 41%             | 155          |
| <b>Weighted NE Average</b>              | <b>18%</b> | <b>19%</b>    | <b>8%</b>     | <b>21%</b>          | <b>34%</b>      | <b>570</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>24%</b> | <b>16%</b>    | <b>9%</b>     | <b>23%</b>          | <b>28%</b>      | <b>14254</b> |

**Table 104. Had a vision exam in the past 12 months***Proxy respondents were allowed for this question.*

| Program                                 | Yes        | No         | N            |
|-----------------------------------------|------------|------------|--------------|
| Medicaid Aged and Disabled Waiver       | 53%        | 47%        | 268          |
| Personal Assistance Services            | 54%        | 46%        | 167          |
| Nursing Facility Institutional Services | 53%        | 47%        | 175          |
| <b>Weighted NE Average</b>              | <b>53%</b> | <b>47%</b> | <b>610</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>65%</b> | <b>35%</b> | <b>18299</b> |

**Table 105. Had a dental visit in the past 12 months***Proxy respondents were allowed for this question.*

| Program                                 | Yes        | No         | N            |
|-----------------------------------------|------------|------------|--------------|
| Medicaid Aged and Disabled Waiver       | 53%        | 47%        | 274          |
| Personal Assistance Services            | 50%        | 50%        | 166          |
| Nursing Facility Institutional Services | 74%        | 26%        | 168          |
| <b>Weighted NE Average</b>              | <b>61%</b> | <b>39%</b> | <b>608</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>54%</b> | <b>46%</b> | <b>17937</b> |

Table 106. Had a flu shot in the past 12 months

Proxy respondents were allowed for this question.

| Program                                 | Yes | No  | N     |
|-----------------------------------------|-----|-----|-------|
| Medicaid Aged and Disabled Waiver       | 76% | 24% | 265   |
| Personal Assistance Services            | 65% | 35% | 167   |
| Nursing Facility Institutional Services | 89% | 11% | 174   |
| Weighted NE Average                     | 80% | 20% | 606   |
| Weighted NCI-AD Average                 | 64% | 36% | 18161 |

**Table 107. Received the COVID-19 Vaccine***Proxy respondents were allowed for this question.*

| Program                                 | Fully Vaccinated and Received at Least One Booster | Fully Vaccinated, but Not Received a Booster | Partially Vaccinated | Not Vaccinated at All | N            |
|-----------------------------------------|----------------------------------------------------|----------------------------------------------|----------------------|-----------------------|--------------|
| Medicaid Aged and Disabled Waiver       | 62%                                                | 13%                                          | 7%                   | 19%                   | 270          |
| Personal Assistance Services            | 51%                                                | 10%                                          | 7%                   | 33%                   | 166          |
| Nursing Facility Institutional Services | 61%                                                | 23%                                          | 9%                   | 8%                    | 175          |
| <b>Weighted NE Average</b>              | <b>60%</b>                                         | <b>16%</b>                                   | <b>8%</b>            | <b>16%</b>            | <b>611</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>60%</b>                                         | <b>14%</b>                                   | <b>7%</b>            | <b>19%</b>            | <b>18121</b> |



**Table 108. Has access to healthy foods when they want them***Proxy respondents were allowed for this question.*

| Program                                 | Yes, Often | Sometimes | No        | N            |
|-----------------------------------------|------------|-----------|-----------|--------------|
| Medicaid Aged and Disabled Waiver       | 86%        | 10%       | 4%        | 282          |
| Personal Assistance Services            | 86%        | 12%       | 2%        | 170          |
| Nursing Facility Institutional Services | 90%        | 7%        | 3%        | 181          |
| <b>Weighted NE Average</b>              | <b>87%</b> | <b>9%</b> | <b>4%</b> | <b>633</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>89%</b> | <b>7%</b> | <b>4%</b> | <b>18890</b> |

**Table 109. Overall health***Proxy respondents were allowed for this question.*

| Program                                 | Excellent | Very Good  | Good       | Fair       | Poor       | N            |
|-----------------------------------------|-----------|------------|------------|------------|------------|--------------|
| Medicaid Aged and Disabled Waiver       | 3%        | 13%        | 43%        | 30%        | 11%        | 278          |
| Personal Assistance Services            | 2%        | 9%         | 37%        | 37%        | 14%        | 169          |
| Nursing Facility Institutional Services | 3%        | 15%        | 43%        | 32%        | 6%         | 177          |
| <b>Weighted NE Average</b>              | <b>3%</b> | <b>14%</b> | <b>42%</b> | <b>31%</b> | <b>9%</b>  | <b>624</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>4%</b> | <b>10%</b> | <b>32%</b> | <b>37%</b> | <b>17%</b> | <b>18947</b> |

**Table 110. Overall health compared to 12 months ago***Proxy respondents were allowed for this question.*

| Program                                 | Much Better | Somewhat Better | About the Same | Somewhat Worse | Much Worse | N            |
|-----------------------------------------|-------------|-----------------|----------------|----------------|------------|--------------|
| Medicaid Aged and Disabled Waiver       | 3%          | 17%             | 56%            | 17%            | 8%         | 279          |
| Personal Assistance Services            | 3%          | 17%             | 51%            | 18%            | 11%        | 168          |
| Nursing Facility Institutional Services | 6%          | 16%             | 59%            | 14%            | 4%         | 180          |
| <b>Weighted NE Average</b>              | <b>4%</b>   | <b>16%</b>      | <b>57%</b>     | <b>16%</b>     | <b>7%</b>  | <b>627</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>7%</b>   | <b>14%</b>      | <b>47%</b>     | <b>26%</b>     | <b>6%</b>  | <b>18885</b> |

**Table 111. In the past 12 months, forgets things more often than before***Proxy respondents were allowed for this question.*

| Program                                 | Yes        | No         | N            |
|-----------------------------------------|------------|------------|--------------|
| Medicaid Aged and Disabled Waiver       | 40%        | 60%        | 278          |
| Personal Assistance Services            | 44%        | 56%        | 165          |
| Nursing Facility Institutional Services | 34%        | 66%        | 174          |
| <b>Weighted NE Average</b>              | <b>38%</b> | <b>62%</b> | <b>617</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>49%</b> | <b>51%</b> | <b>18293</b> |

**Table 112. Has discussed forgetting things with a doctor or a nurse (if they have been forgetting things more often in the past 12 months)***Proxy respondents were allowed for this question.*

| Program                                 | Yes        | No         | N           |
|-----------------------------------------|------------|------------|-------------|
| Medicaid Aged and Disabled Waiver       | 71%        | 29%        | 110         |
| Personal Assistance Services            | 66%        | 34%        | 71          |
| Nursing Facility Institutional Services | 75%        | 25%        | 55          |
| <b>Weighted NE Average</b>              | <b>72%</b> | <b>28%</b> | <b>236</b>  |
| <b>Weighted NCI-AD Average</b>          | <b>71%</b> | <b>29%</b> | <b>8060</b> |

**Table 113. Amount of physical activity per week***Proxy respondents were allowed for this question.*

| Program                                 | Does Not Exercise | Less Than One hour | One to Two Hours | More Than Two Hours | N            |
|-----------------------------------------|-------------------|--------------------|------------------|---------------------|--------------|
| Medicaid Aged and Disabled Waiver       | 30%               | 22%                | 39%              | 9%                  | 278          |
| Personal Assistance Services            | 26%               | 24%                | 37%              | 14%                 | 169          |
| Nursing Facility Institutional Services | 26%               | 19%                | 34%              | 21%                 | 176          |
| <b>Weighted NE Average</b>              | <b>28%</b>        | <b>21%</b>         | <b>37%</b>       | <b>14%</b>          | <b>623</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>30%</b>        | <b>21%</b>         | <b>22%</b>       | <b>27%</b>          | <b>18668</b> |

Table 114. Often feels lonely

| Program                                 | Yes, Often | Sometimes | Not Often, Never or Almost Never | N     |
|-----------------------------------------|------------|-----------|----------------------------------|-------|
| Medicaid Aged and Disabled Waiver       | 9%         | 29%       | 62%                              | 249   |
| Personal Assistance Services            | 21%        | 27%       | 52%                              | 162   |
| Nursing Facility Institutional Services | 11%        | 25%       | 64%                              | 154   |
| Weighted NE Average                     | 11%        | 27%       | 62%                              | 565   |
| Weighted NCI-AD Average                 | 17%        | 31%       | 52%                              | 14081 |

## *Affordability*

**Table 115. Ever has to skip meals due to financial worries***Proxy respondents were allowed for this question.*

| Program                                 | Yes, often | Sometimes | No         | N            |
|-----------------------------------------|------------|-----------|------------|--------------|
| Medicaid Aged and Disabled Waiver       | 2%         | 9%        | 89%        | 282          |
| Personal Assistance Services            | 9%         | 15%       | 75%        | 169          |
| Nursing Facility Institutional Services | 3%         | 1%        | 96%        | 181          |
| <b>Weighted NE Average</b>              | <b>3%</b>  | <b>6%</b> | <b>91%</b> | <b>632</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>5%</b>  | <b>8%</b> | <b>87%</b> | <b>18922</b> |



**Table 116. They or someone else has concerns about falling or being unstable***Proxy respondents were allowed for this question.*

| Program                                 | Yes, often | Sometimes  | No         | N            |
|-----------------------------------------|------------|------------|------------|--------------|
| Medicaid Aged and Disabled Waiver       | 28%        | 28%        | 44%        | 284          |
| Personal Assistance Services            | 39%        | 26%        | 35%        | 176          |
| Nursing Facility Institutional Services | 23%        | 26%        | 51%        | 181          |
| <b>Weighted NE Average</b>              | <b>27%</b> | <b>27%</b> | <b>46%</b> | <b>641</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>38%</b> | <b>18%</b> | <b>44%</b> | <b>19522</b> |

**Table 117. Has worked with someone to reduce risk of falls (if someone has concerns about them falling or being unstable)***Proxy respondents were allowed for this question.*

| Program                                 | Yes        | No         | N            |
|-----------------------------------------|------------|------------|--------------|
| Medicaid Aged and Disabled Waiver       | 97%        | 3%         | 158          |
| Personal Assistance Services            | 91%        | 9%         | 112          |
| Nursing Facility Institutional Services | 93%        | 7%         | 86           |
| <b>Weighted NE Average</b>              | <b>95%</b> | <b>5%</b>  | <b>356</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>83%</b> | <b>17%</b> | <b>10543</b> |

**Table 118. Able to get to safety quickly in case of an emergency***Proxy respondents were allowed for this question.*

| Program                                 | Yes        | No         | N            |
|-----------------------------------------|------------|------------|--------------|
| Medicaid Aged and Disabled Waiver       | 75%        | 25%        | 266          |
| Personal Assistance Services            | 92%        | 8%         | 173          |
| Nursing Facility Institutional Services | 53%        | 47%        | 158          |
| <b>Weighted NE Average</b>              | <b>69%</b> | <b>31%</b> | <b>597</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>87%</b> | <b>13%</b> | <b>18518</b> |

**Table 119. Knows who to talk to if they are mistreated, hurt, disrespected, or neglected by others**

| <b>Program</b>                          | <b>Yes</b> | <b>Maybe, Not Sure</b> | <b>No</b>  | <b>N</b>     |
|-----------------------------------------|------------|------------------------|------------|--------------|
| Medicaid Aged and Disabled Waiver       | 75%        | 8%                     | 17%        | 259          |
| Personal Assistance Services            | 62%        | 7%                     | 31%        | 170          |
| Nursing Facility Institutional Services | 86%        | 4%                     | 10%        | 160          |
| <b>Weighted NE Average</b>              | <b>78%</b> | <b>6%</b>              | <b>16%</b> | <b>589</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>82%</b> | <b>6%</b>              | <b>12%</b> | <b>14462</b> |

**Table 120. Are ever worried for the security of their personal belongings**

| <b>Program</b>                          | <b>Yes at Least Sometimes</b> | <b>No, Never</b> | <b>N</b>     |
|-----------------------------------------|-------------------------------|------------------|--------------|
| Medicaid Aged and Disabled Waiver       | 17%                           | 83%              | 258          |
| Personal Assistance Services            | 15%                           | 85%              | 170          |
| Nursing Facility Institutional Services | 33%                           | 67%              | 157          |
| <b>Weighted NE Average</b>              | <b>23%</b>                    | <b>77%</b>       | <b>585</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>12%</b>                    | <b>88%</b>       | <b>14653</b> |

**Table 121. Someone used or took their money without their permission in the past 12 months**

| <b>Program</b>                          | <b>Yes</b> | <b>No</b>  | <b>N</b>     |
|-----------------------------------------|------------|------------|--------------|
| Medicaid Aged and Disabled Waiver       | 8%         | 92%        | 257          |
| Personal Assistance Services            | 10%        | 90%        | 170          |
| Nursing Facility Institutional Services | 5%         | 95%        | 159          |
| <b>Weighted NE Average</b>              | <b>7%</b>  | <b>93%</b> | <b>586</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>5%</b>  | <b>95%</b> | <b>14623</b> |

**Table 122. Feels safe around people who are paid to help them**

| <b>Program</b>                          | <b>Yes, All Paid Support Workers, Always</b> | <b>No, Not All Workers, or Not Always</b> | <b>N</b>     |
|-----------------------------------------|----------------------------------------------|-------------------------------------------|--------------|
| Medicaid Aged and Disabled Waiver       | 97%                                          | 3%                                        | 216          |
| Personal Assistance Services            | 97%                                          | 3%                                        | 69           |
| Nursing Facility Institutional Services | 96%                                          | 4%                                        | 157          |
| <b>Weighted NE Average</b>              | <b>97%</b>                                   | <b>3%</b>                                 | <b>442</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>98%</b>                                   | <b>2%</b>                                 | <b>10070</b> |

## *Rights and Respect*

**Table 123. Gets information about services in their preferred language (if preferred language is not English)**

*Proxy respondents were allowed for this question.*

| Program                                 | Yes, All Information | Some Information | No         | N           |
|-----------------------------------------|----------------------|------------------|------------|-------------|
| Medicaid Aged and Disabled Waiver       | n/a                  | n/a              | n/a        | n/a         |
| Personal Assistance Services            | n/a                  | n/a              | n/a        | n/a         |
| Nursing Facility Institutional Services | n/a                  | n/a              | n/a        | n/a         |
| <b>Weighted NE Average</b>              | <b>n/a</b>           | <b>n/a</b>       | <b>n/a</b> | <b>n/a</b>  |
| <b>Weighted NCI-AD Average</b>          | <b>77%</b>           | <b>14%</b>       | <b>10%</b> | <b>1484</b> |

*State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.*

**Table 124. Services and supports are delivered in a way that is respectful of their culture**

| <b>Program</b>                          | <b>Yes</b> | <b>Sometimes, or Some Services</b> | <b>No</b> | <b>N</b>     |
|-----------------------------------------|------------|------------------------------------|-----------|--------------|
| Medicaid Aged and Disabled Waiver       | 96%        | 3%                                 | 1%        | 262          |
| Personal Assistance Services            | 96%        | 4%                                 | 0%        | 138          |
| Nursing Facility Institutional Services | 94%        | 4%                                 | 1%        | 156          |
| <b>Weighted NE Average</b>              | <b>95%</b> | <b>3%</b>                          | <b>1%</b> | <b>556</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>97%</b> | <b>2%</b>                          | <b>1%</b> | <b>13700</b> |

**Table 125. People who are paid to help them treat them with respect**

| <b>Program</b>                          | <b>Yes, All Paid Support Workers, Always or Almost Always</b> | <b>Some or Sometimes</b> | <b>No, Never or Rarely</b> | <b>N</b>     |
|-----------------------------------------|---------------------------------------------------------------|--------------------------|----------------------------|--------------|
| Medicaid Aged and Disabled Waiver       | 90%                                                           | 8%                       | 1%                         | 217          |
| Personal Assistance Services            | 91%                                                           | 7%                       | 1%                         | 69           |
| Nursing Facility Institutional Services | 91%                                                           | 8%                       | 1%                         | 155          |
| <b>Weighted NE Average</b>              | <b>91%</b>                                                    | <b>8%</b>                | <b>1%</b>                  | <b>441</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>96%</b>                                                    | <b>3%</b>                | <b>1%</b>                  | <b>10077</b> |

**Table 126. Others ask before coming into their home/room (if living in a group setting)**

| <b>Program</b>                          | <b>Yes, Always</b> | <b>Usually, but Not Always</b> | <b>Sometimes, Rarely, or Never</b> | <b>N</b>    |
|-----------------------------------------|--------------------|--------------------------------|------------------------------------|-------------|
| Medicaid Aged and Disabled Waiver       | 100%               | 0%                             | 0%                                 | 48          |
| Personal Assistance Services            | n/a                | n/a                            | n/a                                | n/a         |
| Nursing Facility Institutional Services | 79%                | 15%                            | 6%                                 | 136         |
| <b>Weighted NE Average</b>              | <b>84%</b>         | <b>11%</b>                     | <b>4%</b>                          | <b>184</b>  |
| <b>Weighted NCI-AD Average</b>          | <b>68%</b>         | <b>19%</b>                     | <b>13%</b>                         | <b>2409</b> |

*State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.*

**Table 127. Able to lock doors to room (if living in a group setting)**

| Program                                 | Yes        | No         | N           |
|-----------------------------------------|------------|------------|-------------|
| Medicaid Aged and Disabled Waiver       | 96%        | 4%         | 48          |
| Personal Assistance Services            | n/a        | n/a        | n/a         |
| Nursing Facility Institutional Services | 34%        | 66%        | 137         |
| <b>Weighted NE Average</b>              | <b>48%</b> | <b>52%</b> | <b>185</b>  |
| <b>Weighted NCI-AD Average</b>          | <b>56%</b> | <b>44%</b> | <b>2351</b> |

*State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.*

**Table 128. Has enough privacy where lives (if living in a group setting)**

| <b>Program</b>                          | <b>Yes, Always</b> | <b>Usually, but Not Always</b> | <b>Sometimes, Rarely, or Never</b> | <b>N</b>    |
|-----------------------------------------|--------------------|--------------------------------|------------------------------------|-------------|
| Medicaid Aged and Disabled Waiver       | 91%                | 4%                             | 4%                                 | 47          |
| Personal Assistance Services            | n/a                | n/a                            | n/a                                | n/a         |
| Nursing Facility Institutional Services | 71%                | 17%                            | 12%                                | 133         |
| <b>Weighted NE Average</b>              | <b>76%</b>         | <b>14%</b>                     | <b>10%</b>                         | <b>180</b>  |
| <b>Weighted NCI-AD Average</b>          | <b>79%</b>         | <b>12%</b>                     | <b>9%</b>                          | <b>2411</b> |

*State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.*

**Table 129. Can have visitors at any time (if living in a group setting)**

| Program                                 | Yes        | No         | N           |
|-----------------------------------------|------------|------------|-------------|
| Medicaid Aged and Disabled Waiver       | 100%       | 0%         | 48          |
| Personal Assistance Services            | n/a        | n/a        | n/a         |
| Nursing Facility Institutional Services | 85%        | 15%        | 135         |
| <b>Weighted NE Average</b>              | <b>89%</b> | <b>11%</b> | <b>183</b>  |
| <b>Weighted NCI-AD Average</b>          | <b>76%</b> | <b>24%</b> | <b>2308</b> |

*State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.*

**Table 130. Can get something to eat or grab a snack anytime they (if living in a group setting)**

| <b>Program</b>                          | <b>Yes</b> | <b>No</b>  | <b>N</b>    |
|-----------------------------------------|------------|------------|-------------|
| Medicaid Aged and Disabled Waiver       | 100%       | 0%         | 48          |
| Personal Assistance Services            | n/a        | n/a        | n/a         |
| Nursing Facility Institutional Services | 83%        | 17%        | 133         |
| <b>Weighted NE Average</b>              | <b>87%</b> | <b>13%</b> | <b>181</b>  |
| <b>Weighted NCI-AD Average</b>          | <b>78%</b> | <b>22%</b> | <b>2347</b> |

*State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.*

## *Self-Direction (State Optional Module)*

Data from one item, “Uses Self-directed supports option” (table 131 below) comes from the Background Information section and are reported for all participating states. All other items in this section come from an optional Self-Direction module. The following states implemented the Self Direction module: AL, CO, DE, KY, MN, MO, NC, NE, NH, NJ, NY, OH, OK, TN, and WI.

**Table 131. Uses self-directed supports option***This information may only come from existing records.*

| Program                                 | Yes        | No         | N            |
|-----------------------------------------|------------|------------|--------------|
| Medicaid Aged and Disabled Waiver       | 3%         | 97%        | 293          |
| Personal Assistance Services            | 0%         | 100%       | 184          |
| Nursing Facility Institutional Services | 1%         | 99%        | 186          |
| <b>Weighted NE Average</b>              | <b>2%</b>  | <b>98%</b> | <b>663</b>   |
| <b>Weighted NCI-AD Average</b>          | <b>35%</b> | <b>65%</b> | <b>16690</b> |

**Table 132. Makes decisions about services that are self directed***Proxy respondents were allowed for this question.*

| Program                                 | Decisions About What Services Are Received Are Made by a Case Manager or Another Professional Employed by the State | Family or Friend Makes Decision, Person Does Not Have Input | Person Has Input, and Family or Friend Helps | Person Mostly Makes Decisions | N           |
|-----------------------------------------|---------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------|----------------------------------------------|-------------------------------|-------------|
| Medicaid Aged and Disabled Waiver       | n/a                                                                                                                 | n/a                                                         | n/a                                          | n/a                           | n/a         |
| Personal Assistance Services            | n/a                                                                                                                 | n/a                                                         | n/a                                          | n/a                           | n/a         |
| Nursing Facility Institutional Services | n/a                                                                                                                 | n/a                                                         | n/a                                          | n/a                           | n/a         |
| <b>Weighted NE Average</b>              | <b>n/a</b>                                                                                                          | <b>n/a</b>                                                  | <b>n/a</b>                                   | <b>n/a</b>                    | <b>n/a</b>  |
| <b>Weighted NCI-AD Average</b>          | <b>2%</b>                                                                                                           | <b>17%</b>                                                  | <b>33%</b>                                   | <b>48%</b>                    | <b>2540</b> |

*State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.*

**Table 133. Has enough help deciding how to direct services, like making decisions about how and when services are received**

*Proxy respondents were allowed for this question.*

| Program                                 | Yes        | Sometimes  | No         | N           |
|-----------------------------------------|------------|------------|------------|-------------|
| Medicaid Aged and Disabled Waiver       | n/a        | n/a        | n/a        | n/a         |
| Personal Assistance Services            | n/a        | n/a        | n/a        | n/a         |
| Nursing Facility Institutional Services | n/a        | n/a        | n/a        | n/a         |
| <b>Weighted NE Average</b>              | <b>n/a</b> | <b>n/a</b> | <b>n/a</b> | <b>n/a</b>  |
| <b>Weighted NCI-AD Average</b>          | <b>91%</b> | <b>4%</b>  | <b>6%</b>  | <b>1936</b> |

*State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.*

**Table 134. Can make changes to the services and supports you self-direct if needed**

*Proxy respondents were allowed for this question.*

| Program                                 | Yes        | In-Between | No         | N           |
|-----------------------------------------|------------|------------|------------|-------------|
| Medicaid Aged and Disabled Waiver       | n/a        | n/a        | n/a        | n/a         |
| Personal Assistance Services            | n/a        | n/a        | n/a        | n/a         |
| Nursing Facility Institutional Services | n/a        | n/a        | n/a        | n/a         |
| <b>Weighted NE Average</b>              | <b>n/a</b> | <b>n/a</b> | <b>n/a</b> | <b>n/a</b>  |
| <b>Weighted NCI-AD Average</b>          | <b>93%</b> | <b>5%</b>  | <b>2%</b>  | <b>1909</b> |

*State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.*

**Table 135. Has the amount of control wanted with the services that are self-directed**

*Proxy respondents were allowed for this question.*

| Program                                 | Yes        | In-Between | No         | N           |
|-----------------------------------------|------------|------------|------------|-------------|
| Medicaid Aged and Disabled Waiver       | n/a        | n/a        | n/a        | n/a         |
| Personal Assistance Services            | n/a        | n/a        | n/a        | n/a         |
| Nursing Facility Institutional Services | n/a        | n/a        | n/a        | n/a         |
| <b>Weighted NE Average</b>              | <b>n/a</b> | <b>n/a</b> | <b>n/a</b> | <b>n/a</b>  |
| <b>Weighted NCI-AD Average</b>          | <b>88%</b> | <b>6%</b>  | <b>6%</b>  | <b>1908</b> |

*State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.*

**Table 136. Services and supports wanted to self direct are always available**

*Proxy respondents were allowed for this question.*

| Program                                 | Yes        | Sometimes  | No         | N           |
|-----------------------------------------|------------|------------|------------|-------------|
| Medicaid Aged and Disabled Waiver       | n/a        | n/a        | n/a        | n/a         |
| Personal Assistance Services            | n/a        | n/a        | n/a        | n/a         |
| Nursing Facility Institutional Services | n/a        | n/a        | n/a        | n/a         |
| <b>Weighted NE Average</b>              | <b>n/a</b> | <b>n/a</b> | <b>n/a</b> | <b>n/a</b>  |
| <b>Weighted NCI-AD Average</b>          | <b>77%</b> | <b>15%</b> | <b>8%</b>  | <b>1885</b> |

*State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.*

Table 137. Gets information about budget and services from the financial management service (FMS)

Proxy respondents were allowed for this question.

| Program                                 | Yes | Maybe, Not Sure | No  | N    |
|-----------------------------------------|-----|-----------------|-----|------|
| Medicaid Aged and Disabled Waiver       | n/a | n/a             | n/a | n/a  |
| Personal Assistance Services            | n/a | n/a             | n/a | n/a  |
| Nursing Facility Institutional Services | n/a | n/a             | n/a | n/a  |
| Weighted NE Average                     | n/a | n/a             | n/a | n/a  |
| Weighted NCI-AD Average                 | 35% | 12%             | 53% | 1755 |

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

**Table 138. Information received from the FMS is easy to understand***Proxy respondents were allowed for this question.*

| <b>Program</b>                          | <b>Yes, Easy to Understand on Own</b> | <b>Some Information is Easy to Understand or Understands With Help From Others</b> | <b>No, Not Easy to Understand and Does Not Get Help to Understand</b> | <b>N</b>   |
|-----------------------------------------|---------------------------------------|------------------------------------------------------------------------------------|-----------------------------------------------------------------------|------------|
| Medicaid Aged and Disabled Waiver       | n/a                                   | n/a                                                                                | n/a                                                                   | n/a        |
| Personal Assistance Services            | n/a                                   | n/a                                                                                | n/a                                                                   | n/a        |
| Nursing Facility Institutional Services | n/a                                   | n/a                                                                                | n/a                                                                   | n/a        |
| <b>Weighted NE Average</b>              | <b>n/a</b>                            | <b>n/a</b>                                                                         | <b>n/a</b>                                                            | <b>n/a</b> |
| <b>Weighted NCI-AD Average</b>          | <b>80%</b>                            | <b>18%</b>                                                                         | <b>2%</b>                                                             | <b>923</b> |

*State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.*

**Table 139. Frequency of receiving information about budget and services from FMS***Proxy respondents were allowed for this question.*

| Program                                 | At Least Every Three Months | About Twice a Year | Once a Year or Less | N          |
|-----------------------------------------|-----------------------------|--------------------|---------------------|------------|
| Medicaid Aged and Disabled Waiver       | n/a                         | n/a                | n/a                 | n/a        |
| Personal Assistance Services            | n/a                         | n/a                | n/a                 | n/a        |
| Nursing Facility Institutional Services | n/a                         | n/a                | n/a                 | n/a        |
| <b>Weighted NE Average</b>              | <b>n/a</b>                  | <b>n/a</b>         | <b>n/a</b>          | <b>n/a</b> |
| <b>Weighted NCI-AD Average</b>          | <b>66%</b>                  | <b>18%</b>         | <b>16%</b>          | <b>871</b> |

*State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.*

**Table 140. Parts of self-direction need help with**

*Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.*

| Program                                 | Help With Planning Out Service Needs and Setting up a Schedule for Staff | Help With Getting Staff Paid | Help Finding or Keeping the Staff You Want | Help Training Staff | Help Managing Benefits for Staff | Help Understanding Information You Get From the FMS | More Information About What Services and Supports You Can Get | Other      | Does Not Need Help With Any of These Things |
|-----------------------------------------|--------------------------------------------------------------------------|------------------------------|--------------------------------------------|---------------------|----------------------------------|-----------------------------------------------------|---------------------------------------------------------------|------------|---------------------------------------------|
| Medicaid Aged and Disabled Waiver       | n/a                                                                      | n/a                          | n/a                                        | n/a                 | n/a                              | n/a                                                 | n/a                                                           | n/a        | n/a                                         |
| Personal Assistance Services            | n/a                                                                      | n/a                          | n/a                                        | n/a                 | n/a                              | n/a                                                 | n/a                                                           | n/a        | n/a                                         |
| Nursing Facility Institutional Services | n/a                                                                      | n/a                          | n/a                                        | n/a                 | n/a                              | n/a                                                 | n/a                                                           | n/a        | n/a                                         |
| <b>Weighted NE Average</b>              | <b>n/a</b>                                                               | <b>n/a</b>                   | <b>n/a</b>                                 | <b>n/a</b>          | <b>n/a</b>                       | <b>n/a</b>                                          | <b>n/a</b>                                                    | <b>n/a</b> | <b>n/a</b>                                  |
| <b>Weighted NCI-AD Average</b>          | <b>4%</b>                                                                | <b>3%</b>                    | <b>4%</b>                                  | <b>2%</b>           | <b>2%</b>                        | <b>6%</b>                                           | <b>29%</b>                                                    | <b>3%</b>  | <b>61%</b>                                  |

*State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.*