



*National Core Indicators- Aging and Disabilities (NCI-AD)
Adult Consumer Survey State Results*

New York

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Introduction

Established in 2015, National Core Indicators—Aging and Disabilities™ (NCI-AD™) is a voluntary effort by state aging and physical disability agencies to measure and track their performance using a standardized set of nationally validated measures. The effort is coordinated by ADvancing States and Human Services Research Institute (HSRI). Learn more about our history [here](#).

In 2024-25 a total of 24 states participated in NCI-AD. Not all participating states do all surveys every year.

Adult Consumer Survey

The NCI-AD Adult Consumer Survey (ACS), is a standardized survey conducted with a person receiving long term services and supports (LTSS) through state aging and physical disability systems. Surveys are conducted by trained surveyors through in-person, secure video meeting, or over-the-phone conversations with service participants. The main part of the survey contains subjective questions about how well services are supporting the person; these can only be answered by the person themselves. A subset of more objective questions may be answered by a proxy respondent if needed. In addition to the questions for service participants, the survey also collects background information on the person –demographic and service-related data – mainly from service agency records. The survey included two state-optional modules:

Person-Centered Planning Module (state-optional). This is a state-optional series of questions that ask about the person-centered planning process, including the person’s experience developing the service plan and the service planning meeting. The following states conducted the Person-Centered Planning Module: AL, AZ, CO, DE, IN, KS, KY, MN, MO, NC, ND, NH, NJ, OH, OK, TN, WA, and WI.

Self-direction Module (state-optional). Questions in this section are asked only of those who are using a self-directed supports option and assess experiences specific to self-direction. The following states conducted the Self-direction module: AL, CO, DE, KY, MN, MO, NC, NE, NH, NJ, NY, OH, OK, TN, and WI.

New York Specific Sample

There is considerable variation in how states’ long-term services and supports (LTSS) programs serving older adults and adults with physical disabilities are organized, funded, and administered. The NCI-AD program allows states to include programs funded through Medicaid, the Older Americans Act, Program of All-Inclusive Care for the Elderly (PACE), state-only funds, and/or other state- and federal-blended funds. The NCI-AD project team works closely with each participating NCI-AD state to advise and track which LTSS program populations and sub-populations are included in the state’s sampling strategy, how that sample is designed and how many surveys are targeted for completion. See detailed information on state sample frames [here](#).

Figure 1. Statewide Sample

Total Sample Frame	Total surveys completed	Overall Margin of Error (MoE)
360691	402	4.89%

Figure 2. Classification of 2024-25 State programs

Program	Funding Source	Description of Program	Total Usable Surveys Collected	Total Population Eligible for NCI-AD	MoE (95% Confidence, 0.5 Distribution)	MoE (95% Confidence, 0.7 Distribution)
PACE **			6	6,457	40%	36.7%
MLTC (MAP\, PARTIAL MLTC)			303	301,372	5.6%	5.2%
Mainstream (HMO, PHSP)			40	21,419	15.5%	14.2%
Health and Recovery Plans (HARP) **			17	8,308	23.8%	21.8%
County Services			21	12,152	21.4%	19.6%
Nursing Home Transition and Diversion (NHTD) **			13	5,563	27.2%	24.9%
Traumatic Brain Injury (TBI) **			1	1,645	98%	89.8%
Assisted Living Program (ALP) **			1	3,775	98%	89.8%

PACE, Health and Recovery Plans (HARP), Nursing Home Transition and Diversion (NHTD), Traumatic Brain Injury (TBI), and Assisted Living Program (ALP) are not included in the following tables due to the low number of respondents (less than 20) for data privacy. They are included in the Weighted NY Average and Weighted-NCI AD Average.

What is included in this report?

This report presents New York 2024-25 ACS demographics and outcomes results. Data are shown for the weighted statewide average, broken out by program sampled, and include the weighted NCI-AD Average.

Please note: Extreme caution should be used when interpreting results where the number of valid responses is small. Each program's valid number of responses (valid Ns) is shown in every table in this report. *To protect people's privacy **we do not show the data when 20 or fewer people from a state or within a program responded** to a question, however their data are included in the weighted state average.*

Presentation of Data

Data may be viewed as tables representing the un-collapsed data outcomes. This may differ from the national report that represents the data in collapsed outcomes. For more information on recoding and collapsing, refer to Appendix B- How to Recode and Collapse Data.

All state and NCI-AD averages throughout this report are “weighted” to account for any non-proportional sampling of programs and to “rebalance” the states' sample sizes according to their populations of survey-eligible service recipients. See more details on weighting in the Data Analysis section of the national report.

Accessibility Statement

National Core Indicators strives to develop accessible resources to support equitable access to information about quality of services. Should you require other accommodations to make this report accessible for you, please reach out to us at nci@nationalcoreindicators.org.

Demographics

Table 1. Average age (reported for those under 90 years old)*This information may come from administrative records.*

Program	Age	N
MLTC (MAP\, PARTIAL MLTC)	69.9	273
Mainstream (HMO, PHSP)	52.6	40
County Services	35.8	21
Weighted NY Average	67.3	368
Weighted NCI-AD Average	62.2	19040

Table 2. Age category (including those 90 and older)*This information may come from administrative records.*

Program	18-44	45-64	65-89	90+	N
MLTC (MAP\, PARTIAL MLTC)	5%	18%	68%	10%	303
Mainstream (HMO, PHSP)	28%	53%	20%	0%	40
County Services	76%	19%	5%	0%	21
Weighted NY Average	8%	21%	61%	9%	402
Weighted NCI-AD Average	16%	29%	50%	5%	19979

Table 3. Gender

This information may come from administrative records.

Program	Male	Female	Other	Don't Know or Unclear	N
MLTC (MAP\, PARTIAL MLTC)	29%	71%	0%	0%	303
Mainstream (HMO, PHSP)	40%	60%	0%	0%	40
County Services	57%	43%	0%	0%	21
Weighted NY Average	30%	70%	0%	0%	402
Weighted NCI-AD Average	36%	64%	0%	0%	18737

Table 4. Race and ethnicity

This information may come from administrative records. Categories are not mutually exclusive; therefore, N is not shown.

Program	American Indian or Alaska Native	Asian	Black or African American	Pacific Islander	White	Hispanic or Latino	Other	Don't Know or Unclear
MLTC (MAP\, PARTIAL MLTC)	2%	20%	26%	0%	30%	13%	9%	0%
Mainstream (HMO, PHSP)	3%	5%	33%	0%	38%	5%	15%	3%
County Services	5%	14%	19%	0%	52%	10%	0%	0%
Weighted NY Average	2%	18%	27%	0%	31%	14%	8%	0%
Weighted NCI-AD Average	2%	11%	24%	1%	44%	15%	4%	2%

Table 5. Marital status

This information may come from administrative records.

Program	Single, Never Married	Married or in Domestic Partnership	Separated or Divorced	Widowed	Don't Know or Unclear	N
MLTC (MAP\, PARTIAL MLTC)	20%	20%	14%	27%	19%	303
Mainstream (HMO, PHSP)	43%	18%	20%	5%	15%	40
County Services **	57%	0%	0%	5%	38%	21
Weighted NY Average	24%	18%	14%	25%	19%	402
Weighted NCI-AD Average	24%	11%	15%	12%	37%	19315

***Programs have more than 25% missing or don't know*

Table 6. Preferred language

This information may come from administrative records.

Program	English	Spanish	Other	Don't Know or Unclear	N
MLTC (MAP\, PARTIAL MLTC)	50%	22%	28%	0%	303
Mainstream (HMO, PHSP)	70%	18%	13%	0%	40
County Services	95%	0%	5%	0%	21
Weighted NY Average	53%	21%	25%	0%	402
Weighted NCI-AD Average	78%	9%	12%	0%	19351

Table 7. Preferred means of communication

This information may come from administrative records.

Program	Spoken	Gestures or Body Language	Sign Language or Finger Spelling	Communication Aid or Device	Other	Don't Know or Unclear	N
MLTC (MAP\, PARTIAL MLTC)	84%	1%	0%	0%	1%	13%	303
Mainstream (HMO, PHSP)	80%	5%	0%	0%	3%	13%	40
County Services **	38%	10%	0%	5%	5%	43%	21
Weighted NY Average	82%	2%	0%	0%	1%	14%	402
Weighted NCI-AD Average	91%	2%	0%	0%	2%	5%	17186

***Programs have more than 25% missing or don't know*

Table 8. Residential designation

Categories created using zip codes and corresponding RUCA codes. This information may come from administrative records.

Program	Metropolitan	Micropolitan	Rural	Small Town	Don't Know or Unclear	N
MLTC (MAP\, PARTIAL MLTC)	98%	1%	1%	0%	0%	303
Mainstream (HMO, PHSP)	98%	0%	0%	3%	0%	40
County Services	90%	0%	0%	10%	0%	21
Weighted NY Average	97%	2%	1%	1%	0%	402
Weighted NCI-AD Average	85%	8%	3%	4%	0%	19586

Table 9. Median income (based on zip code)*This information may come from administrative records.*

Program	\$0 - \$9,999	\$10,000 - \$19,999	\$20,000 - \$29,999	\$30,000 - \$39,999	\$40,000 - \$49,999	\$50,000 - \$59,999	\$60,000 - \$69,999	\$70,000 - \$79,999	\$80,000 - \$89,999	\$90,000 - \$99,999	\$100,000 and Over	N
MLTC (MAP\, PARTIAL MLTC)	0%	0%	0%	13%	27%	20%	15%	7%	7%	7%	3%	303
Mainstream (HMO, PHSP)	3%	0%	0%	25%	13%	18%	8%	15%	8%	10%	3%	40
County Services	0%	0%	0%	10%	14%	19%	10%	19%	14%	14%	0%	21
Weighted NY Average	0%	0%	0%	14%	26%	20%	14%	9%	7%	7%	3%	402
Weighted NCI-AD Average	1%	0%	1%	7%	20%	24%	18%	10%	8%	5%	6%	19523

Table 10. Type of residence

This information may come from administrative records.

Program	Own or Family House or Apartment	Senior Living Apartment or Complex	Group Home, Adult Family Home, Foster Home, Host Home	Assisted Living Facility, Residential Care Facility	Nursing Facility, Nursing Home	Homeless or Temporary Shelter	Other	Don't Know or Unclear	N
MLTC (MAP\, PARTIAL MLTC)	80%	4%	0%	1%	0%	0%	0%	16%	303
Mainstream (HMO, PHSP)	88%	0%	0%	0%	0%	0%	0%	13%	40
County Services **	57%	5%	0%	0%	0%	0%	0%	38%	21
Weighted NY Average	78%	3%	0%	2%	0%	0%	0%	16%	402
Weighted NCI-AD Average	77%	4%	2%	6%	4%	0%	2%	4%	18504

***Programs have more than 25% missing or don't know*

Table 11. Who the person lives with

This information may come from administrative records. Categories are not mutually exclusive; therefore, N is not shown.

Program	No One – Lives Alone	Spouse or Partner	Other Family	Friend(s)	Live-in PCA	Other	Don't Know	Unclear/Refused/No response
MLTC (MAP\, PARTIAL MLTC)	23%	13%	39%	1%	1%	1%	0%	27%
Mainstream (HMO, PHSP)	15%	15%	45%	5%	0%	0%	0%	23%
County Services	14%	0%	33%	0%	0%	0%	0%	52%
Weighted NY Average	23%	12%	38%	1%	1%	2%	0%	27%
Weighted NCI-AD Average	30%	14%	42%	2%	3%	9%	1%	6%

Table 12. Address changed in the past 6 months

This information may come from administrative records.

Program	Yes	No	Don't Know or Unclear	N
MLTC (MAP\, PARTIAL MLTC)	1%	84%	15%	303
Mainstream (HMO, PHSP)	5%	83%	13%	40
County Services **	0%	57%	43%	21
Weighted NY Average	2%	83%	15%	402
Weighted NCI-AD Average	5%	90%	5%	18332

***Programs have more than 25% missing or don't know*

Table 13. Where people moved from (if moved in the last 6 months)

This information may come from administrative records.

Program	Own or Family House or Apartment	Senior Living Apartment or Complex	Group Home, Adult Family Home, Foster Home, Host Home	Assisted Living Facility, Residential Care Facility	Nursing Facility, Nursing Home	Homeless or Temporary Shelter	Other	Don't Know or Unclear	N
MLTC (MAP\, PARTIAL MLTC) **	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Mainstream (HMO, PHSP)	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
County Services	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Weighted NY Average	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	60%	3%	2%	6%	8%	4%	14%	5%	1187

State/Program State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 14A. Diagnoses

This information may come from administrative records. Categories are not mutually exclusive; therefore, N is not shown.

Program	Physical Disability	Traumatic Brain Injury or Other Acquired Brain Injury	Intellectual or Other Developmental Disability	Alzheimer's Disease or Other Dementia	Heart Disease	Cancer
MLTC (MAP\, PARTIAL MLTC)	48%	8%	5%	20%	30%	14%
Mainstream (HMO, PHSP)	57%	6%	14%	3%	34%	21%
County Services	n/a	n/a	n/a	n/a	n/a	n/a
Weighted NY Average	50%	8%	8%	18%	29%	14%
Weighted NCI-AD Average	52%	10%	12%	12%	29%	13%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 14B. Diagnoses (continued)

This information may come from administrative records. Categories are not mutually exclusive; therefore, N is not shown.

Program	Chronic Obstructive Pulmonary Disease (COPD)	Stroke	Diabetes	Hypertension (or High Blood Pressure)	Limited or No Vision - Legally Blind	Hearing Loss - Severe or Profound
MLTC (MAP\, PARTIAL MLTC)	11%	24%	45%	72%	14%	19%
Mainstream (HMO, PHSP)	21%	11%	41%	57%	7%	7%
County Services	n/a	n/a	n/a	n/a	n/a	n/a
Weighted NY Average	12%	23%	43%	70%	14%	18%
Weighted NCI-AD Average	19%	18%	32%	60%	14%	11%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 15. Person has chronic psychiatric or mental health diagnosis

This information may come from administrative records.

Program	Yes	No	Don't Know or Unclear	N
MLTC (MAP\, PARTIAL MLTC) **	8%	61%	30%	303
Mainstream (HMO, PHSP) **	20%	50%	30%	40
County Services **	0%	57%	43%	21
Weighted NY Average **	10%	60%	30%	402
Weighted NCI-AD Average	27%	64%	9%	18462

***State has more than 25% missing or don't know.*

Table 16. Level of mobility

This information may come from administrative records. Categories are not mutually exclusive (except 'Don't Know or Unclear or Missing'); therefore, N is not shown.

Program	Non-Ambulatory	Moves Self With Wheelchair	Moves Self With Other Aids	Moves Self Without Aids	Don't Know or Unclear
MLTC (MAP\, PARTIAL MLTC)	8%	12%	45%	18%	0%
Mainstream (HMO, PHSP)	3%	5%	38%	25%	0%
County Services	10%	10%	10%	33%	0%
Weighted NY Average	8%	12%	44%	18%	0%
Weighted NCI-AD Average	7%	18%	48%	36%	0%

Table 17. Has history of frequent falls (more than two falls in a six-month period)

This information may come from administrative records.

Program	Yes	No	Don't Know or Unclear	N
MLTC (MAP\, PARTIAL MLTC)	28%	57%	15%	303
Mainstream (HMO, PHSP)	25%	60%	15%	40
County Services **	5%	62%	33%	21
Weighted NY Average	28%	58%	15%	402
Weighted NCI-AD Average	25%	70%	5%	18568

***Program has more than 25% missing or don't know.*

Table 18. Receives Medicare

This information may come from administrative records.

Program	Yes	No	Don't Know or Unclear	N
MLTC (MAP\, PARTIAL MLTC)	69%	11%	20%	303
Mainstream (HMO, PHSP)	35%	43%	23%	40
County Services **	24%	33%	43%	21
Weighted NY Average	64%	15%	21%	402
Weighted NCI-AD Average	69%	24%	7%	19928

***Program has more than 25% missing or don't know.*

Table 19. Length of time receiving LTSS services in current program*Information required to come from administrative records.*

Program	0 - 5 Months	6 Months – Less Than 1 Year	1 Year – Less Than 3 Years	3 or More Years	Don't Know or Unclear	N
MLTC (MAP\, PARTIAL MLTC)	2%	14%	33%	51%	0%	303
Mainstream (HMO, PHSP)	0%	3%	10%	88%	0%	40
County Services	0%	0%	0%	100%	0%	21
Weighted NY Average	1%	12%	30%	56%	0%	402
Weighted NCI-AD Average	3%	8%	14%	26%	49%	19441

Table 20. Person has legal guardian*Information required to come from administrative records.*

Program	Yes	No	Don't Know or Unclear	N
MLTC (MAP\, PARTIAL MLTC)	16%	84%	0%	303
Mainstream (HMO, PHSP)	15%	85%	0%	40
County Services	90%	10%	0%	21
Weighted NY Average	17%	83%	0%	402
Weighted NCI-AD Average	6%	41%	53%	19674

Table 21. Amount of paid supports receives*Information required to come from administrative records.*

Program	24-hour Support or Supervision	Daily Support (for a Limited Number of Hours per Day, not Round-the- Clock)	Scheduled, Less Frequent than Daily Support	As-needed Visitation and Phone Contact	None of the Above	Don't Know or Unclear	N
MLTC (MAP\, PARTIAL MLTC) **	0%	0%	0%	0%	0%	100%	303
Mainstream (HMO, PHSP) **	0%	0%	0%	0%	0%	100%	40
County Services **	0%	0%	0%	0%	0%	100%	21
Weighted NY Average **	0%	0%	0%	0%	0%	100%	402
Weighted NCI- AD Average	12%	14%	8%	1%	2%	64%	16382

***State has more than 25% missing or don't know.*

Table 22. Person has remote supports*Information required to come from administrative records.*

Program	No, None	Yes, 24-Hour Remote Supports	Yes, Less than 24-Hour Remote Supports	Don't Know or Unclear	N
MLTC (MAP\, PARTIAL MLTC) **	0%	0%	0%	100%	303
Mainstream (HMO, PHSP) **	0%	0%	0%	100%	40
County Services **	0%	0%	0%	100%	21
Weighted NY Average **	0%	0%	0%	100%	402
Weighted NCI-AD Average	29%	5%	1%	65%	16310

***State has more than 25% missing or don't know.*

Outcome Tables

Community Participation

Table 23. Gets to do things outside of their home as much as they want to

Program	Yes	No	N
MLTC (MAP\, PARTIAL MLTC)	67%	33%	148
Mainstream (HMO, PHSP)	67%	33%	27
County Services	n/a	n/a	n/a
Weighted NY Average	66%	34%	202
Weighted NCI-AD Average	68%	32%	14383

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 24. Takes part in activities with others as much as they want to (in-person or virtually)

Program	Yes	Sometimes	No	N
MLTC (MAP\, PARTIAL MLTC)	66%	8%	26%	151
Mainstream (HMO, PHSP)	65%	12%	23%	26
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	66%	8%	26%	204
Weighted NCI-AD Average	67%	9%	24%	14418

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 25A. Reasons cannot always take part in activities with others as much as they want to (in-person or virtually)*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Cost or Money	Transportation	Accessibility or Lack of Equipment	Health Limitations	Not Enough Help, Staffing, or Personal Assistance	Feeling Unwelcome in the Community
MLTC (MAP\, PARTIAL MLTC)	8%	30%	6%	58%	2%	2%
Mainstream (HMO, PHSP)	n/a	n/a	n/a	n/a	n/a	n/a
County Services	n/a	n/a	n/a	n/a	n/a	n/a
Weighted NY Average	7%	30%	9%	58%	3%	2%
Weighted NCI-AD Average	11%	31%	8%	54%	4%	1%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 25B. Reasons cannot always take part in activities with others as much as they want to (in-person or virtually; continued)*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Feeling Unsafe	No Community Activities Outside of Home Available	Lack of Information or Doesn't Know What Type of Community Activities are Available	Does Not Have Technology or Equipment	Other
MLTC (MAP\, PARTIAL MLTC)	0%	2%	4%	12%	16%
Mainstream (HMO, PHSP)	n/a	n/a	n/a	n/a	n/a
County Services	n/a	n/a	n/a	n/a	n/a
Weighted NY Average	0%	2%	3%	11%	17%
Weighted NCI-AD Average	1%	3%	5%	5%	20%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Access to the Community

Table 26. Has transportation to do the things they want outside of home*Proxy respondents were allowed for this question.*

Program	Yes, Always	Sometimes	No, Seldom or Never	N
MLTC (MAP\, PARTIAL MLTC)	66%	18%	16%	263
Mainstream (HMO, PHSP)	71%	11%	17%	35
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	65%	18%	17%	349
Weighted NCI-AD Average	73%	14%	14%	18351

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 27. Has transportation to get to medical appointments*Proxy respondents were allowed for this question.*

Program	Yes, Always	Sometimes	No, Seldom or Never	N
MLTC (MAP\, PARTIAL MLTC)	88%	7%	4%	292
Mainstream (HMO, PHSP)	89%	5%	5%	38
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	89%	7%	4%	384
Weighted NCI-AD Average	92%	5%	3%	18790

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Everyday Living

Table 28. Needs at least some assistance with everyday activities (such as preparing meals, housework, shopping or taking their medications)

Proxy respondents were allowed for this question.

Program	A Lot	Some	None	N
MLTC (MAP\, PARTIAL MLTC)	76%	23%	1%	301
Mainstream (HMO, PHSP)	77%	23%	0%	39
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	76%	23%	1%	398
Weighted NCI-AD Average	63%	29%	7%	19778

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 29. Gets enough support for everyday activities (if needs at least some assistance)*Proxy respondents were allowed for this question.*

Program	Yes, Always	No, Not Always	N
MLTC (MAP\, PARTIAL MLTC)	80%	20%	293
Mainstream (HMO, PHSP)	79%	21%	39
County Services	n/a	n/a	n/a
Weighted NY Average	80%	20%	390
Weighted NCI-AD Average	85%	15%	18257

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 30. Needs at least some assistance with self-care (such as bathing, dressing, going to the bathroom, eating, or moving around their home)*Proxy respondents were allowed for this question.*

Program	A Lot	Some	None	N
MLTC (MAP\, PARTIAL MLTC)	63%	27%	10%	301
Mainstream (HMO, PHSP)	54%	36%	10%	39
County Services	81%	14%	5%	21
Weighted NY Average	63%	28%	9%	399
Weighted NCI-AD Average	46%	31%	23%	19738

Table 31. Gets enough support for self-care (if needs at least some assistance)*Proxy respondents were allowed for this question.*

Program	Yes, Always	No, Not Always	N
MLTC (MAP\, PARTIAL MLTC)	81%	19%	266
Mainstream (HMO, PHSP)	79%	21%	33
County Services	n/a	n/a	n/a
Weighted NY Average	80%	20%	355
Weighted NCI-AD Average	86%	14%	14532

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 32. Has a paid job

Proxy respondents were allowed for this question.

Program	Yes	No	N
MLTC (MAP\, PARTIAL MLTC)	3%	97%	293
Mainstream (HMO, PHSP)	3%	97%	38
County Services	n/a	n/a	n/a
Weighted NY Average	3%	97%	387
Weighted NCI-AD Average	5%	95%	18751

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 33. Wants a paid job (if they do not currently have one)

Program	Yes	Maybe, Not Sure	No	N
MLTC (MAP\, PARTIAL MLTC)	9%	3%	88%	146
Mainstream (HMO, PHSP)	32%	4%	64%	25
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	10%	3%	87%	197
Weighted NCI-AD Average	12%	5%	83%	13346

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 34. Someone talked with them about job options (if they do not currently have a job but want one)

Program	Yes	No	N
MLTC (MAP\, PARTIAL MLTC)	n/a	n/a	n/a
Mainstream (HMO, PHSP)	n/a	n/a	n/a
County Services	n/a	n/a	n/a
Weighted NY Average	38%	62%	22
Weighted NCI-AD Average	32%	68%	1324

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 35. Volunteers

Proxy respondents were allowed for this question.

Program	Yes	No	N
MLTC (MAP\, PARTIAL MLTC)	4%	96%	290
Mainstream (HMO, PHSP)	11%	89%	37
County Services	n/a	n/a	n/a
Weighted NY Average	5%	95%	384
Weighted NCI-AD Average	8%	92%	18663

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 36. Wants to volunteer (if they do not currently)

Program	Yes	Maybe, Not Sure	No	N
MLTC (MAP\, PARTIAL MLTC)	8%	5%	87%	142
Mainstream (HMO, PHSP)	5%	14%	81%	21
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	8%	6%	86%	186
Weighted NCI-AD Average	10%	7%	83%	12251

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Relationships

Table 37. Has friends or family they do not live with who are a part of their life

Program	Yes	No	N
MLTC (MAP\, PARTIAL MLTC)	94%	6%	152
Mainstream (HMO, PHSP)	96%	4%	27
County Services	n/a	n/a	n/a
Weighted NY Average	94%	6%	207
Weighted NCI-AD Average	92%	8%	14987

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 38. Able to see or talk to their friends and family when they want (if has friends or family they do not live with who are a part of their life)

Program	Yes, Always, or Chooses Not To	Most of the Time, Usually	No, Only Sometimes or Rarely, or Only Some Family and/or Friends	N
MLTC (MAP\, PARTIAL MLTC)	85%	10%	6%	143
Mainstream (HMO, PHSP)	88%	12%	0%	25
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	85%	10%	5%	193
Weighted NCI-AD Average	86%	9%	5%	13693

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 39. Reasons not always able to see or talk to their friends and family*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Availability of Transportation	Physical Accessibility	Staffing or Personal Assistance Unavailable	Health Limitations	Someone Prevents From or Rules Against	No or Limited Access to a Phone	No or Limited Access to the Internet	Other
MLTC (MAP\, PARTIAL MLTC)	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Mainstream (HMO, PHSP)	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
County Services	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Weighted NY Average	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	24%	6%	2%	21%	2%	5%	1%	62%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Service Coordination

Table 40A. How first found out about services they can get

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Friend	Family	Aging and Disability Resource Center; Area Agency on Aging; Center for Independent Living	State or County Agency	Case Manager or Care Coordinator
MLTC (MAP\, PARTIAL MLTC)	12%	25%	4%	10%	13%
Mainstream (HMO, PHSP)	18%	36%	3%	5%	26%
County Services	14%	10%	5%	5%	10%
Weighted NY Average	13%	25%	4%	9%	15%
Weighted NCI-AD Average	14%	20%	5%	10%	13%

Table 40B. How first found out about services they can get (continued)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Doctor, Hospital, Clinic	Other Provider or Provider Agency	Media, Newspaper, TV, Radio, Billboard, Brochure, Flyer, Advertisement	Internet or Website	Other
MLTC (MAP\, PARTIAL MLTC)	43%	6%	5%	2%	13%
Mainstream (HMO, PHSP)	46%	5%	5%	8%	8%
County Services	43%	5%	10%	5%	19%
Weighted NY Average	43%	6%	6%	3%	13%
Weighted NCI-AD Average	29%	9%	2%	2%	12%

Table 41. Can contact their case manager or care coordinator when they need to*Proxy respondents were allowed for this question.*

Program	Yes, Always	Most of the Time, Usually	No	N
MLTC (MAP\, PARTIAL MLTC)	79%	15%	6%	256
Mainstream (HMO, PHSP)	94%	6%	0%	32
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	80%	15%	5%	340
Weighted NCI-AD Average	82%	11%	7%	15024

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 42. Who helps person most often (if anyone helps on a regular basis)*Proxy respondents were allowed for this question.*

Program	Paid Support Worker Who is Not a Friend or Relative	Paid Family Member or Spouse or Partner	Paid Friend	Unpaid Family Member or Spouse or Partner	Unpaid Friend or Volunteer	Other	N
MLTC (MAP\, PARTIAL MLTC)	49%	41%	2%	9%	0%	0%	294
Mainstream (HMO, PHSP)	34%	51%	3%	9%	0%	3%	35
County Services	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Weighted NY Average	49%	40%	2%	9%	0%	0%	384
Weighted NCI-AD Average	44%	37%	3%	14%	2%	1%	17988

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 43. Additional people who help person on a regular basis

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Paid Support Worker Who is Not a Friend or Relative	Paid Family Member or Spouse or Partner	Paid Friend	Unpaid Family Member or Spouse or Partner	Unpaid Friend or Volunteer	Other	No One Else Provides Additional Support
MLTC (MAP\, PARTIAL MLTC)	21%	15%	2%	57%	7%	2%	14%
Mainstream (HMO, PHSP)	15%	15%	3%	56%	12%	6%	9%
County Services	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Weighted NY Average	20%	15%	2%	58%	7%	3%	13%
Weighted NCI- AD Average	17%	8%	1%	46%	8%	1%	27%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 44. People who are paid to help them come and leave when they are supposed to

Proxy respondents were allowed for this question.

Program	Yes, All Paid Support Workers, Always or Almost always	Some, or Usually	No, Never or Rarely	N
MLTC (MAP\, PARTIAL MLTC)	95%	4%	1%	185
Mainstream (HMO, PHSP)	96%	4%	0%	26
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	95%	4%	1%	247
Weighted NCI-AD Average	93%	5%	1%	11106

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 45. Has a backup plan if the people who are paid to help them do not show up

Proxy respondents were allowed for this question.

Program	Yes	No	N
MLTC (MAP\, PARTIAL MLTC)	75%	25%	187
Mainstream (HMO, PHSP)	74%	26%	23
County Services	n/a	n/a	n/a
Weighted NY Average	74%	26%	248
Weighted NCI-AD Average	73%	27%	10887

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 46. Has an emergency plan in place in case of widescale emergency

Proxy respondents were allowed for this question.

Program	Yes	No	N
MLTC (MAP\, PARTIAL MLTC)	70%	30%	287
Mainstream (HMO, PHSP)	83%	17%	36
County Services	n/a	n/a	n/a
Weighted NY Average	71%	29%	378
Weighted NCI-AD Average	79%	21%	18499

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 47. Knows whom to contact if they have a complaint about their services

Program	Yes	Maybe, Not Sure	No	N
MLTC (MAP\, PARTIAL MLTC)	78%	7%	15%	152
Mainstream (HMO, PHSP)	77%	8%	15%	26
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	78%	7%	15%	206
Weighted NCI-AD Average	78%	6%	16%	13459

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 48. Knows whom to contact if they want to make changes to services

Program	Yes	Maybe, Not Sure	No	N
MLTC (MAP\, PARTIAL MLTC)	85%	7%	9%	152
Mainstream (HMO, PHSP)	88%	4%	8%	25
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	85%	7%	8%	205
Weighted NCI-AD Average	84%	6%	10%	13324

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 49. Services meet all current needs and goals*Proxy respondents were allowed for this question.*

Program	Yes, Completely, All Needs and Goals	Some Needs and Goals	No, Not at All, Needs and Goals Are Not Met	N
MLTC (MAP\, PARTIAL MLTC)	63%	33%	5%	280
Mainstream (HMO, PHSP)	44%	50%	6%	34
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	60%	34%	6%	368
Weighted NCI-AD Average	72%	23%	5%	17444

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 50A. Additional services and supports needed (if all current needs and goals are not being met)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Skilled Nursing Facility, Nursing Home Services	Personal Care Assistance, Personal Care Services	Homemaker or Chore Services	Companion Services	Healthcare Home Services, Home Health	Home Delivered Meals
MLTC (MAP\, PARTIAL MLTC)	4%	27%	27%	12%	23%	25%
Mainstream (HMO, PHSP)	n/a	n/a	n/a	n/a	n/a	n/a
County Services	n/a	n/a	n/a	n/a	n/a	n/a
Weighted NY Average	6%	29%	27%	11%	21%	24%
Weighted NCI-AD Average	5%	29%	28%	12%	15%	19%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 50B. Additional services and supports needed (if all current needs and goals are not being met; continued)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Adult Day Services	Transportation	Respite or Family Caregiver Support	Health Care	Mental Health Care	Dental Care
MLTC (MAP\, PARTIAL MLTC)	8%	39%	18%	2%	12%	18%
Mainstream (HMO, PHSP)	n/a	n/a	n/a	n/a	n/a	n/a
County Services	n/a	n/a	n/a	n/a	n/a	n/a
Weighted NY Average	7%	37%	16%	3%	9%	16%
Weighted NCI-AD Average	8%	28%	9%	5%	8%	17%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 50C. Additional services and supports needed (if all current needs and goals are not being met; continued)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Housing Assistance	Heating or Cooling Assistance	Hospice	Funeral Planning	Other
MLTC (MAP\, PARTIAL MLTC)	18%	14%	0%	6%	10%
Mainstream (HMO, PHSP)	n/a	n/a	n/a	n/a	n/a
County Services	n/a	n/a	n/a	n/a	n/a
Weighted NY Average	17%	12%	0%	5%	13%
Weighted NCI-AD Average	19%	11%	0%	4%	28%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 51. Case manager talked to them about services that might help meet their current needs and goals (if all current needs and goals are not being met and has a case manager)

Proxy respondents were allowed for this question.

Program	Yes	No	N
MLTC (MAP\, PARTIAL MLTC)	50%	50%	86
Mainstream (HMO, PHSP)	n/a	n/a	n/a
County Services	n/a	n/a	n/a
Weighted NY Average	51%	49%	123
Weighted NCI-AD Average	55%	45%	3330

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 52. Service providers work together to provide support

Proxy respondents were allowed for this question.

Program	Yes, All Service Providers	Sometimes, or Some Service Providers	No	N
MLTC (MAP\, PARTIAL MLTC)	78%	10%	12%	172
Mainstream (HMO, PHSP)	75%	4%	21%	28
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	77%	10%	13%	233
Weighted NCI-AD Average	82%	7%	10%	13742

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Care Coordination

Table 53. Knows how to manage chronic conditions (if has at least one)

Program	Yes	In-Between, or Some Conditions	No	N
MLTC (MAP\, PARTIAL MLTC)	85%	11%	4%	138
Mainstream (HMO, PHSP)	81%	19%	0%	26
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	84%	12%	5%	189
Weighted NCI-AD Average	84%	10%	6%	13359

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 54. Stayed overnight in a hospital or rehab/nursing facility in the past 12 months and was discharged to go home

Proxy respondents were allowed for this question.

Program	Yes	No	N
MLTC (MAP\, PARTIAL MLTC)	23%	77%	286
Mainstream (HMO, PHSP)	19%	81%	36
County Services	n/a	n/a	n/a
Weighted NY Average	22%	78%	375
Weighted NCI-AD Average	26%	74%	18590

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 55. Felt comfortable and supported enough to go home after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

Program	Yes	In-Between	No	N
MLTC (MAP\, PARTIAL MLTC)	85%	6%	9%	33
Mainstream (HMO, PHSP)	n/a	n/a	n/a	n/a
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	87%	5%	8%	42
Weighted NCI-AD Average	88%	6%	6%	4148

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 56. Someone followed-up to make sure they had needed services and supports after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

Proxy respondents were allowed for this question.

Program	Yes	No	N
MLTC (MAP\, PARTIAL MLTC)	82%	18%	66
Mainstream (HMO, PHSP)	n/a	n/a	n/a
County Services	n/a	n/a	n/a
Weighted NY Average	83%	17%	83
Weighted NCI-AD Average	85%	15%	5206

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Choice and Control

Table 57. Feels in control of their life

Program	Yes, Almost Always, Always	In-Between, Sometimes	No, Rarely, Never	N
MLTC (MAP\, PARTIAL MLTC)	83%	11%	6%	140
Mainstream (HMO, PHSP)	88%	4%	8%	24
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	82%	12%	6%	189
Weighted NCI-AD Average	75%	17%	7%	13881

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 58. Able to furnish and decorate their room however they want to (if living in a group setting)

Program	In All Ways	In Most Ways	Only in Some Ways, or Not at All	N
MLTC (MAP\, PARTIAL MLTC)	n/a	n/a	n/a	n/a
Mainstream (HMO, PHSP)	n/a	n/a	n/a	n/a
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	67%	22%	12%	2342

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 59. Able to choose their roommate (if living in a group setting and has a roommate)

Program	Yes	No	N
MLTC (MAP\, PARTIAL MLTC)	n/a	n/a	n/a
Mainstream (HMO, PHSP)	n/a	n/a	n/a
County Services	n/a	n/a	n/a
Weighted NY Average	n/a	n/a	n/a
Weighted NCI-AD Average	27%	73%	946

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 60. Can get up and go to bed when they want to

Program	Yes, Always, or Almost Always	Some Days, Sometimes	No, Never	N
MLTC (MAP\, PARTIAL MLTC)	86%	9%	5%	149
Mainstream (HMO, PHSP)	100%	0%	0%	26
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	87%	8%	5%	202
Weighted NCI-AD Average	91%	5%	3%	14369

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 61. Can eat their meals when they want to

Program	Yes, Always, or Almost Always	Some Days, Sometimes	No, Never	N
MLTC (MAP\, PARTIAL MLTC)	95%	3%	2%	150
Mainstream (HMO, PHSP)	100%	0%	0%	26
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	94%	4%	2%	203
Weighted NCI-AD Average	91%	4%	5%	14359

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 62. Can choose or change their services

Proxy respondents were allowed for this question.

Program	Yes, All Services	Sometimes, or Some Services	No	N
MLTC (MAP\, PARTIAL MLTC)	89%	6%	5%	274
Mainstream (HMO, PHSP)	94%	3%	3%	36
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	89%	6%	5%	364
Weighted NCI-AD Average	81%	8%	12%	15732

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 63. Can choose or change when and how often they receive services*Proxy respondents were allowed for this question.*

Program	Yes, All Services	Sometimes, or Some Services	No	N
MLTC (MAP\, PARTIAL MLTC)	78%	10%	12%	267
Mainstream (HMO, PHSP)	86%	9%	6%	35
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	78%	10%	11%	353
Weighted NCI-AD Average	73%	11%	16%	15630

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 64. Can choose or change the people who provide paid supports if wants*Proxy respondents were allowed for this question.*

Program	Yes, All Services	Sometimes, or Some Services	No	N
MLTC (MAP\, PARTIAL MLTC)	93%	1%	6%	200
Mainstream (HMO, PHSP)	100%	0%	0%	28
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	92%	3%	5%	268
Weighted NCI-AD Average	84%	4%	12%	11637

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Satisfaction

Table 65. Services and supports help them live the life they want

Program	Yes	No	N
MLTC (MAP\, PARTIAL MLTC)	90%	10%	147
Mainstream (HMO, PHSP)	91%	9%	22
County Services	n/a	n/a	n/a
Weighted NY Average	89%	11%	195
Weighted NCI-AD Average	89%	11%	12820

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 66. Case manager or care coordinator changes more often than they would like

Program	Yes	No	N
MLTC (MAP\, PARTIAL MLTC)	45%	55%	128
Mainstream (HMO, PHSP)	43%	57%	21
County Services	n/a	n/a	n/a
Weighted NY Average	44%	56%	175
Weighted NCI-AD Average	29%	71%	11189

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 67. People who are paid to help them change too often

Program	Yes, All Paid Support Workers, Always or Almost Always	Some or Sometimes	No, Never or Rarely	N
MLTC (MAP\, PARTIAL MLTC)	13%	6%	81%	122
Mainstream (HMO, PHSP)	10%	5%	86%	21
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	14%	6%	81%	162
Weighted NCI-AD Average	12%	9%	78%	9216

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 68. Likes where they live

Program	Yes	In Between, Most of the Time	No	N
MLTC (MAP\, PARTIAL MLTC)	79%	12%	8%	153
Mainstream (HMO, PHSP)	81%	7%	11%	27
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	78%	13%	9%	208
Weighted NCI-AD Average	82%	9%	9%	14962

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 69A. Reasons does not like where they live (if does not always like where they live)*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Accessibility of House or Building	Feels Unsafe in or Dislikes Neighborhood	Feels Unsafe in Residence	Residence or Building Needs Repair or Upkeep	Doesn't Feel Like Home
MLTC (MAP\, PARTIAL MLTC)	16%	10%	10%	10%	6%
Mainstream (HMO, PHSP)	n/a	n/a	n/a	n/a	n/a
County Services	n/a	n/a	n/a	n/a	n/a
Weighted NY Average	16%	12%	9%	8%	7%
Weighted NCI-AD Average	7%	15%	6%	13%	10%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 69B. Reasons does not like where they live (if does not always like where they live) (continued)*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Layout or Size of Residence or Building	Problems With Neighbors or Housemates/Other Residents	Problems With Staff	Insufficient Amount or Type of Staff	Wants More Independence or Control
MLTC (MAP\, PARTIAL MLTC)	10%	16%	0%	0%	3%
Mainstream (HMO, PHSP)	n/a	n/a	n/a	n/a	n/a
County Services	n/a	n/a	n/a	n/a	n/a
Weighted NY Average	8%	13%	0%	2%	3%
Weighted NCI-AD Average	10%	10%	4%	2%	8%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 69C. Reasons does not like where they live (if does not always like where they live) (continued)

Categories are not mutually exclusive; therefore, N is not shown.

Program	Wants More Privacy	Wants to be Closer to Family or Friends	Feels Isolated from Community or Feels Lonely	Affordability or Cost of Housing	Other
MLTC (MAP\, PARTIAL MLTC)	6%	10%	0%	6%	42%
Mainstream (HMO, PHSP)	n/a	n/a	n/a	n/a	n/a
County Services	n/a	n/a	n/a	n/a	n/a
Weighted NY Average	5%	12%	2%	7%	43%
Weighted NCI-AD Average	11%	6%	5%	5%	38%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 70. Wants to live somewhere else

Program	Yes	Maybe	No	N
MLTC (MAP\, PARTIAL MLTC)	24%	6%	70%	153
Mainstream (HMO, PHSP)	38%	0%	63%	24
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	26%	5%	69%	205
Weighted NCI-AD Average	28%	8%	65%	14658

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 71. Where person would prefer to live (if wants to live somewhere else)*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Different Kind of Home	Live Independently	With or Closer to Family	In a Different Neighborhood	A Different Type of Geography or Climate	Other
MLTC (MAP\, PARTIAL MLTC)	25%	9%	9%	18%	18%	39%
Mainstream (HMO, PHSP)	n/a	n/a	n/a	n/a	n/a	n/a
County Services	n/a	n/a	n/a	n/a	n/a	n/a
Weighted NY Average	27%	7%	7%	18%	21%	37%
Weighted NCI-AD Average	34%	15%	11%	23%	22%	21%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 72. People who are paid to help them do things the way they want them done

Program	Yes, All Paid Support Workers, Always or Almost Always	Some or Sometimes	No, Never or Rarely	N
MLTC (MAP\, PARTIAL MLTC)	91%	9%	0%	129
Mainstream (HMO, PHSP)	96%	4%	0%	23
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	92%	8%	0%	173
Weighted NCI-AD Average	90%	9%	1%	10038

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 73. Usually likes how they spend their time during the day

Program	Yes, Always, or Almost Always	Sometimes	No, Never or Rarely	N
MLTC (MAP\, PARTIAL MLTC)	60%	31%	9%	151
Mainstream (HMO, PHSP)	52%	40%	8%	25
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	59%	32%	9%	203
Weighted NCI-AD Average	65%	27%	8%	14250

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Technology

Table 74. Has access to the internet

Proxy respondents were allowed for this question.

Program	Yes	Sometimes	No	N
MLTC (MAP\, PARTIAL MLTC)	75%	2%	23%	297
Mainstream (HMO, PHSP)	89%	3%	8%	38
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	76%	2%	22%	392
Weighted NCI-AD Average	74%	1%	25%	19012

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 75. How often they use the internet (if has access to the internet)*Proxy respondents were allowed for this question.*

Program	Daily	Several Times a Week	Several Times a Month	Several Times a Year	Don't Use It at All	N
MLTC (MAP\, PARTIAL MLTC)	57%	12%	2%	0%	28%	226
Mainstream (HMO, PHSP)	77%	11%	0%	0%	11%	35
County Services	n/a	n/a	n/a	n/a	n/a	n/a
Weighted NY Average	58%	12%	2%	1%	27%	306
Weighted NCI-AD Average	67%	12%	3%	1%	17%	14606

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 76. Internet always works at home

Proxy respondents were allowed for this question.

Program	Always Works	Sometimes Works	Rarely or Never Works	N
MLTC (MAP\, PARTIAL MLTC)	90%	9%	0%	221
Mainstream (HMO, PHSP)	89%	11%	0%	35
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	90%	10%	0%	300
Weighted NCI-AD Average	89%	10%	0%	13300

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 77. Has talked to health professionals using video conference/telehealth

Proxy respondents were allowed for this question.

Program	Yes	No	N
MLTC (MAP\, PARTIAL MLTC)	37%	63%	283
Mainstream (HMO, PHSP)	61%	39%	38
County Services	n/a	n/a	n/a
Weighted NY Average	40%	60%	373
Weighted NCI-AD Average	45%	55%	18542

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 78. Liked talking to health care providers using telehealth

Program	Yes	Sometimes, or In-Between	No	N
MLTC (MAP\, PARTIAL MLTC)	56%	23%	21%	62
Mainstream (HMO, PHSP)	n/a	n/a	n/a	n/a
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	57%	26%	18%	87
Weighted NCI-AD Average	60%	22%	17%	6251

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Access to Needed Equipment

Table 79. Need for grab bars in the bathroom or elsewhere in their home*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
MLTC (MAP\, PARTIAL MLTC)	11%	2%	73%	14%	293
Mainstream (HMO, PHSP)	23%	0%	46%	31%	39
County Services	n/a	n/a	n/a	n/a	n/a
Weighted NY Average	12%	2%	69%	17%	389
Weighted NCI-AD Average	11%	5%	60%	24%	19422

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 80. Need for other bathroom modifications

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
MLTC (MAP\, PARTIAL MLTC)	16%	1%	16%	67%	291
Mainstream (HMO, PHSP)	13%	3%	10%	74%	39
County Services	n/a	n/a	n/a	n/a	n/a
Weighted NY Average	16%	1%	16%	67%	386
Weighted NCI-AD Average	10%	2%	24%	64%	18731

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 81. Need for a shower chair

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
MLTC (MAP\, PARTIAL MLTC)	8%	3%	76%	13%	289
Mainstream (HMO, PHSP)	10%	0%	69%	21%	39
County Services	n/a	n/a	n/a	n/a	n/a
Weighted NY Average	8%	2%	74%	15%	385
Weighted NCI-AD Average	7%	5%	63%	24%	19368

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 82. Need for a specialized bed

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
MLTC (MAP\, PARTIAL MLTC)	8%	1%	14%	77%	291
Mainstream (HMO, PHSP)	8%	3%	21%	69%	39
County Services	n/a	n/a	n/a	n/a	n/a
Weighted NY Average	7%	1%	17%	75%	387
Weighted NCI-AD Average	8%	3%	21%	68%	19315

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 83. Need for a ramp (either inside or outside of their residence)*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
MLTC (MAP\, PARTIAL MLTC)	7%	1%	18%	74%	290
Mainstream (HMO, PHSP)	8%	0%	13%	79%	38
County Services	n/a	n/a	n/a	n/a	n/a
Weighted NY Average	7%	1%	20%	73%	383
Weighted NCI-AD Average	6%	2%	24%	67%	19287

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 84. Need for other home modifications

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
MLTC (MAP\, PARTIAL MLTC)	11%	2%	6%	81%	107
Mainstream (HMO, PHSP)	n/a	n/a	n/a	n/a	n/a
County Services	n/a	n/a	n/a	n/a	n/a
Weighted NY Average	12%	3%	6%	79%	148
Weighted NCI-AD Average	5%	2%	7%	87%	12474

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 85. Need for a wheelchair

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
MLTC (MAP\, PARTIAL MLTC)	7%	4%	24%	65%	296
Mainstream (HMO, PHSP)	3%	5%	13%	79%	39
County Services	n/a	n/a	n/a	n/a	n/a
Weighted NY Average	7%	4%	26%	64%	392
Weighted NCI-AD Average	5%	6%	28%	61%	19324

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 86. Need for a scooter

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
MLTC (MAP\, PARTIAL MLTC)	6%	0%	4%	90%	293
Mainstream (HMO, PHSP)	13%	3%	5%	79%	39
County Services	n/a	n/a	n/a	n/a	n/a
Weighted NY Average	7%	0%	5%	89%	389
Weighted NCI-AD Average	8%	1%	5%	86%	19116

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 87. Need for a walker

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
MLTC (MAP\, PARTIAL MLTC)	3%	3%	50%	44%	294
Mainstream (HMO, PHSP)	0%	5%	33%	62%	39
County Services	n/a	n/a	n/a	n/a	n/a
Weighted NY Average	3%	4%	48%	45%	390
Weighted NCI-AD Average	3%	6%	45%	47%	19256

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 88. Need for hearing aids

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
MLTC (MAP\, PARTIAL MLTC)	8%	2%	13%	77%	293
Mainstream (HMO, PHSP)	5%	0%	3%	92%	38
County Services	n/a	n/a	n/a	n/a	n/a
Weighted NY Average	8%	2%	11%	79%	387
Weighted NCI-AD Average	7%	3%	10%	81%	19100

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 89. Need for glasses

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
MLTC (MAP\, PARTIAL MLTC)	5%	8%	72%	16%	295
Mainstream (HMO, PHSP)	3%	5%	64%	28%	39
County Services	n/a	n/a	n/a	n/a	n/a
Weighted NY Average	4%	8%	69%	19%	389
Weighted NCI-AD Average	5%	15%	58%	23%	19172

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 90. Need for personal emergency response system (PERS)*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
MLTC (MAP\, PARTIAL MLTC)	8%	2%	41%	49%	287
Mainstream (HMO, PHSP)	11%	0%	18%	71%	38
County Services	n/a	n/a	n/a	n/a	n/a
Weighted NY Average	8%	2%	39%	51%	381
Weighted NCI-AD Average	12%	2%	31%	55%	18978

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 91. Need for an oxygen machine

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
MLTC (MAP\, PARTIAL MLTC)	2%	0%	5%	92%	292
Mainstream (HMO, PHSP)	0%	0%	5%	95%	39
County Services	n/a	n/a	n/a	n/a	n/a
Weighted NY Average	2%	0%	6%	91%	386
Weighted NCI-AD Average	2%	1%	11%	86%	19042

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 92. Need for other assistive technology equipment*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
MLTC (MAP\, PARTIAL MLTC)	2%	0%	13%	85%	114
Mainstream (HMO, PHSP)	9%	0%	22%	70%	23
County Services	n/a	n/a	n/a	n/a	n/a
Weighted NY Average	3%	0%	15%	83%	165
Weighted NCI-AD Average	2%	1%	16%	81%	12832

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 93. Need for other equipment

Proxy respondents were allowed for this question.

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
MLTC (MAP\, PARTIAL MLTC)	11%	2%	26%	61%	114
Mainstream (HMO, PHSP)	n/a	n/a	n/a	n/a	n/a
County Services	n/a	n/a	n/a	n/a	n/a
Weighted NY Average	13%	1%	26%	60%	157
Weighted NCI-AD Average	8%	2%	20%	70%	12547

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Medications

Table 94. Knows what prescription medications are for (if taking prescription medication)

Program	Yes	In-Between, or Some Medications	No	N
MLTC (MAP\, PARTIAL MLTC)	89%	6%	4%	142
Mainstream (HMO, PHSP)	96%	0%	4%	26
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	90%	6%	4%	194
Weighted NCI-AD Average	88%	7%	5%	13779

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 95. Takes medication to help feel less sad or depressed

Proxy respondents were allowed for this question.

Program	Yes	No	N
MLTC (MAP\, PARTIAL MLTC)	27%	73%	277
Mainstream (HMO, PHSP)	36%	64%	33
County Services	n/a	n/a	n/a
Weighted NY Average	28%	72%	364
Weighted NCI-AD Average	38%	62%	18103

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Health care

Table 96. Has access to mental health services if they want them

Program	Yes	Sometimes	No	N
MLTC (MAP\, PARTIAL MLTC)	86%	1%	13%	133
Mainstream (HMO, PHSP)	96%	4%	0%	25
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	88%	1%	11%	185
Weighted NCI-AD Average	89%	1%	9%	13077

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 97. Can get an appointment to see or talk to their primary care doctor when they need to*Proxy respondents were allowed for this question.*

Program	Yes, Always	Usually	No, Only Sometimes or Rarely	N
MLTC (MAP\, PARTIAL MLTC)	83%	13%	5%	281
Mainstream (HMO, PHSP)	92%	3%	5%	38
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	82%	13%	6%	374
Weighted NCI-AD Average	84%	10%	6%	18551

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 98. Went to the emergency room for any reason in the past 12 months

Proxy respondents were allowed for this question.

Program	Yes	No	N
MLTC (MAP\, PARTIAL MLTC)	36%	64%	285
Mainstream (HMO, PHSP)	38%	62%	37
County Services	n/a	n/a	n/a
Weighted NY Average	36%	64%	375
Weighted NCI-AD Average	42%	58%	18674

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 99. Has gone to the emergency room in the past 12 months due to falling or losing balance

Proxy respondents were allowed for this question.

Program	Yes	No	N
MLTC (MAP\, PARTIAL MLTC)	29%	71%	102
Mainstream (HMO, PHSP)	n/a	n/a	n/a
County Services	n/a	n/a	n/a
Weighted NY Average	30%	70%	137
Weighted NCI-AD Average	27%	73%	8152

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 100. Has gone to the emergency room in the past 12 months due to tooth or mouth pain

Proxy respondents were allowed for this question.

Program	Yes	No	N
MLTC (MAP\, PARTIAL MLTC)	2%	98%	102
Mainstream (HMO, PHSP)	n/a	n/a	n/a
County Services	n/a	n/a	n/a
Weighted NY Average	3%	97%	136
Weighted NCI-AD Average	3%	97%	8127

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 101. Has gone to the emergency room in the past 12 months due to not being able to see their primary care physician

Proxy respondents were allowed for this question.

Program	Yes	No	N
MLTC (MAP\, PARTIAL MLTC)	2%	98%	101
Mainstream (HMO, PHSP)	n/a	n/a	n/a
County Services	n/a	n/a	n/a
Weighted NY Average	3%	97%	135
Weighted NCI-AD Average	10%	90%	8067

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 102. Had a physical exam or wellness visit in the past 12 months*Proxy respondents were allowed for this question.*

Program	Yes	No	N
MLTC (MAP\, PARTIAL MLTC)	89%	11%	282
Mainstream (HMO, PHSP)	95%	5%	37
County Services	n/a	n/a	n/a
Weighted NY Average	90%	10%	374
Weighted NCI-AD Average	87%	13%	18456

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 103. Had a hearing exam

Proxy respondents were allowed for this question.

Program	Past Year	1-2 Years Ago	3-4 Years Ago	5 Years Ago or More	Has Not Had One	N
MLTC (MAP\, PARTIAL MLTC)	30%	21%	8%	17%	25%	239
Mainstream (HMO, PHSP)	17%	14%	10%	28%	31%	29
County Services	n/a	n/a	n/a	n/a	n/a	n/a
Weighted NY Average	29%	19%	7%	18%	26%	316
Weighted NCI-AD Average	24%	16%	9%	23%	28%	14254

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 104. Had a vision exam in the past 12 months*Proxy respondents were allowed for this question.*

Program	Yes	No	N
MLTC (MAP\, PARTIAL MLTC)	77%	23%	273
Mainstream (HMO, PHSP)	73%	27%	37
County Services	n/a	n/a	n/a
Weighted NY Average	75%	25%	364
Weighted NCI-AD Average	65%	35%	18299

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 105. Had a dental visit in the past 12 months*Proxy respondents were allowed for this question.*

Program	Yes	No	N
MLTC (MAP\, PARTIAL MLTC)	63%	37%	263
Mainstream (HMO, PHSP)	61%	39%	36
County Services	n/a	n/a	n/a
Weighted NY Average	62%	38%	351
Weighted NCI-AD Average	54%	46%	17937

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 106. Had a flu shot in the past 12 months*Proxy respondents were allowed for this question.*

Program	Yes	No	N
MLTC (MAP\, PARTIAL MLTC)	66%	34%	271
Mainstream (HMO, PHSP)	55%	45%	38
County Services	n/a	n/a	n/a
Weighted NY Average	65%	35%	359
Weighted NCI-AD Average	64%	36%	18161

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 107. Received the COVID-19 Vaccine*Proxy respondents were allowed for this question.*

Program	Fully Vaccinated and Received at Least One Booster	Fully Vaccinated, but Not Received a Booster	Partially Vaccinated	Not Vaccinated at All	N
MLTC (MAP\, PARTIAL MLTC)	59%	18%	9%	14%	273
Mainstream (HMO, PHSP)	42%	22%	6%	31%	36
County Services	n/a	n/a	n/a	n/a	n/a
Weighted NY Average	58%	18%	9%	16%	362
Weighted NCI-AD Average	60%	14%	7%	19%	18121

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 108. Has access to healthy foods when they want them

Proxy respondents were allowed for this question.

Program	Yes, Often	Sometimes	No	N
MLTC (MAP\, PARTIAL MLTC)	90%	6%	5%	289
Mainstream (HMO, PHSP)	87%	3%	11%	38
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	88%	6%	6%	383
Weighted NCI-AD Average	89%	7%	4%	18890

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 109. Overall health

Proxy respondents were allowed for this question.

Program	Excellent	Very Good	Good	Fair	Poor	N
MLTC (MAP\, PARTIAL MLTC)	4%	4%	35%	37%	20%	289
Mainstream (HMO, PHSP)	5%	5%	35%	30%	24%	37
County Services	n/a	n/a	n/a	n/a	n/a	n/a
Weighted NY Average	5%	5%	35%	36%	19%	382
Weighted NCI-AD Average	4%	10%	32%	37%	17%	18947

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 110. Overall health compared to 12 months ago*Proxy respondents were allowed for this question.*

Program	Much Better	Somewhat Better	About the Same	Somewhat Worse	Much Worse	N
MLTC (MAP\, PARTIAL MLTC)	4%	10%	43%	37%	7%	290
Mainstream (HMO, PHSP)	0%	8%	64%	25%	3%	36
County Services	n/a	n/a	n/a	n/a	n/a	n/a
Weighted NY Average	4%	10%	44%	35%	7%	382
Weighted NCI-AD Average	7%	14%	47%	26%	6%	18885

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 111. In the past 12 months, forgets things more often than before*Proxy respondents were allowed for this question.*

Program	Yes	No	N
MLTC (MAP\, PARTIAL MLTC)	55%	45%	282
Mainstream (HMO, PHSP)	49%	51%	35
County Services	n/a	n/a	n/a
Weighted NY Average	53%	47%	370
Weighted NCI-AD Average	49%	51%	18293

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 112. Has discussed forgetting things with a doctor or a nurse (if they have been forgetting things more often in the past 12 months)

Proxy respondents were allowed for this question.

Program	Yes	No	N
MLTC (MAP\, PARTIAL MLTC)	83%	17%	153
Mainstream (HMO, PHSP)	n/a	n/a	n/a
County Services	n/a	n/a	n/a
Weighted NY Average	81%	19%	193
Weighted NCI-AD Average	71%	29%	8060

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 113. Amount of physical activity per week

Proxy respondents were allowed for this question.

Program	Does Not Exercise	Less Than One hour	One to Two Hours	More Than Two Hours	N
MLTC (MAP\, PARTIAL MLTC)	43%	19%	19%	20%	286
Mainstream (HMO, PHSP)	26%	21%	26%	26%	38
County Services	n/a	n/a	n/a	n/a	n/a
Weighted NY Average	41%	19%	20%	20%	378
Weighted NCI-AD Average	30%	21%	22%	27%	18668

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 114. Often feels lonely

Program	Yes, Often	Sometimes	Not Often, Never or Almost Never	N
MLTC (MAP\, PARTIAL MLTC)	14%	28%	57%	148
Mainstream (HMO, PHSP)	24%	32%	44%	25
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	16%	30%	55%	199
Weighted NCI-AD Average	17%	31%	52%	14081

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Affordability

Table 115. Ever has to skip meals due to financial worries

Proxy respondents were allowed for this question.

Program	Yes, often	Sometimes	No	N
MLTC (MAP\, PARTIAL MLTC)	4%	6%	90%	288
Mainstream (HMO, PHSP)	8%	8%	84%	38
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	6%	6%	88%	382
Weighted NCI-AD Average	5%	8%	87%	18922

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 116. They or someone else has concerns about falling or being unstable*Proxy respondents were allowed for this question.*

Program	Yes, often	Sometimes	No	N
MLTC (MAP\, PARTIAL MLTC)	39%	25%	36%	297
Mainstream (HMO, PHSP)	44%	21%	36%	39
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	40%	24%	36%	393
Weighted NCI-AD Average	38%	18%	44%	19522

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 117. Has worked with someone to reduce risk of falls (if someone has concerns about them falling or being unstable)

Proxy respondents were allowed for this question.

Program	Yes	No	N
MLTC (MAP\, PARTIAL MLTC)	86%	14%	188
Mainstream (HMO, PHSP)	88%	12%	25
County Services	n/a	n/a	n/a
Weighted NY Average	87%	13%	242
Weighted NCI-AD Average	83%	17%	10543

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 118. Able to get to safety quickly in case of an emergency

Proxy respondents were allowed for this question.

Program	Yes	No	N
MLTC (MAP\, PARTIAL MLTC)	80%	20%	273
Mainstream (HMO, PHSP)	95%	5%	38
County Services	n/a	n/a	n/a
Weighted NY Average	81%	19%	366
Weighted NCI-AD Average	87%	13%	18518

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 119. Knows who to talk to if they are mistreated, hurt, disrespected, or neglected by others

Program	Yes	Maybe, Not Sure	No	N
MLTC (MAP\, PARTIAL MLTC)	83%	4%	13%	148
Mainstream (HMO, PHSP)	96%	0%	4%	23
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	85%	4%	11%	197
Weighted NCI-AD Average	82%	6%	12%	14462

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 120. Are ever worried for the security of their personal belongings

Program	Yes at Least Sometimes	No, Never	N
MLTC (MAP\, PARTIAL MLTC)	11%	89%	153
Mainstream (HMO, PHSP)	4%	96%	27
County Services	n/a	n/a	n/a
Weighted NY Average	11%	89%	207
Weighted NCI-AD Average	12%	88%	14653

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 121. Someone used or took their money without their permission in the past 12 months

Program	Yes	No	N
MLTC (MAP\, PARTIAL MLTC)	5%	95%	154
Mainstream (HMO, PHSP)	4%	96%	27
County Services	n/a	n/a	n/a
Weighted NY Average	5%	95%	208
Weighted NCI-AD Average	5%	95%	14623

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 122. Feels safe around people who are paid to help them

Program	Yes, All Paid Support Workers, Always	No, Not All Workers, or Not Always	N
MLTC (MAP\, PARTIAL MLTC)	98%	2%	128
Mainstream (HMO, PHSP)	100%	0%	23
County Services	n/a	n/a	n/a
Weighted NY Average	99%	1%	172
Weighted NCI-AD Average	98%	2%	10070

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Rights and Respect

Table 123. Gets information about services in their preferred language (if preferred language is not English)

Proxy respondents were allowed for this question.

Program	Yes, All Information	Some Information	No	N
MLTC (MAP\, PARTIAL MLTC)	75%	14%	11%	120
Mainstream (HMO, PHSP)	n/a	n/a	n/a	n/a
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	76%	14%	10%	143
Weighted NCI-AD Average	77%	14%	10%	1484

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 124. Services and supports are delivered in a way that is respectful of their culture

Program	Yes	Sometimes, or Some Services	No	N
MLTC (MAP\, PARTIAL MLTC)	98%	1%	1%	151
Mainstream (HMO, PHSP)	100%	0%	0%	24
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	98%	1%	1%	203
Weighted NCI-AD Average	97%	2%	1%	13700

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 125. People who are paid to help them treat them with respect

Program	Yes, All Paid Support Workers, Always or Almost Always	Some or Sometimes	No, Never or Rarely	N
MLTC (MAP\, PARTIAL MLTC)	98%	2%	1%	128
Mainstream (HMO, PHSP)	96%	4%	0%	23
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	98%	2%	1%	172
Weighted NCI-AD Average	96%	3%	1%	10077

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 126. Others ask before coming into their home/room (if living in a group setting)

Program	Yes, Always	Usually, but Not Always	Sometimes, Rarely, or Never	N
MLTC (MAP\, PARTIAL MLTC)	n/a	n/a	n/a	n/a
Mainstream (HMO, PHSP)	n/a	n/a	n/a	n/a
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	68%	19%	13%	2409

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 127. Able to lock doors to room (if living in a group setting)

Program	Yes	No	N
MLTC (MAP\, PARTIAL MLTC)	n/a	n/a	n/a
Mainstream (HMO, PHSP)	n/a	n/a	n/a
County Services	n/a	n/a	n/a
Weighted NY Average	n/a	n/a	n/a
Weighted NCI-AD Average	56%	44%	2351

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 128. Has enough privacy where lives (if living in a group setting)

Program	Yes, Always	Usually, but Not Always	Sometimes, Rarely, or Never	N
MLTC (MAP\, PARTIAL MLTC)	n/a	n/a	n/a	n/a
Mainstream (HMO, PHSP)	n/a	n/a	n/a	n/a
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	79%	12%	9%	2411

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 129. Can have visitors at any time (if living in a group setting)

Program	Yes	No	N
MLTC (MAP\, PARTIAL MLTC)	n/a	n/a	n/a
Mainstream (HMO, PHSP)	n/a	n/a	n/a
County Services	n/a	n/a	n/a
Weighted NY Average	n/a	n/a	n/a
Weighted NCI-AD Average	76%	24%	2308

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 130. Can get something to eat or grab a snack anytime they (if living in a group setting)

Program	Yes	No	N
MLTC (MAP\, PARTIAL MLTC)	n/a	n/a	n/a
Mainstream (HMO, PHSP)	n/a	n/a	n/a
County Services	n/a	n/a	n/a
Weighted NY Average	n/a	n/a	n/a
Weighted NCI-AD Average	78%	22%	2347

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Self-Direction (State Optional Module)

Data from one item, “Uses Self-directed supports option” (table 140 below) comes from the Background Information section and are reported for all participating states. All other items in this section come from an optional Self-Direction module. The following states implemented the Self Direction module: AL, CO, DE, KY, MN, MO, NC, NE, NH, NJ, NY, OH, OK, TN, and WI.

Table 131. Uses self-directed supports option*This information may only come from existing records.*

Program	Yes	No	N
MLTC (MAP\, PARTIAL MLTC)	68%	32%	303
Mainstream (HMO, PHSP)	90%	10%	40
County Services	67%	33%	21
Weighted NY Average	68%	32%	402
Weighted NCI-AD Average	35%	65%	16690

Table 132. Makes decisions about services that are self directed*Proxy respondents were allowed for this question.*

Program	Decisions About What Services Are Received Are Made by a Case Manager or Another Professional Employed by the State	Family or Friend Makes Decision, Person Does Not Have Input	Person Has Input, and Family or Friend Helps	Person Mostly Makes Decisions	N
MLTC (MAP\, PARTIAL MLTC)	1%	18%	41%	41%	113
Mainstream (HMO, PHSP)	n/a	n/a	n/a	n/a	n/a
County Services	n/a	n/a	n/a	n/a	n/a
Weighted NY Average	1%	20%	39%	41%	150
Weighted NCI-AD Average	2%	17%	33%	48%	2540

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 133. Has enough help deciding how to direct services, like making decisions about how and when services are received

Proxy respondents were allowed for this question.

Program	Yes	Sometimes	No	N
MLTC (MAP\, PARTIAL MLTC)	89%	4%	6%	93
Mainstream (HMO, PHSP)	n/a	n/a	n/a	n/a
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	89%	4%	7%	124
Weighted NCI-AD Average	91%	4%	6%	1936

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 134. Can make changes to the services and supports you self-direct if needed

Proxy respondents were allowed for this question.

Program	Yes	In-Between	No	N
MLTC (MAP\, PARTIAL MLTC)	95%	3%	2%	92
Mainstream (HMO, PHSP)	n/a	n/a	n/a	n/a
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	93%	4%	3%	123
Weighted NCI-AD Average	93%	5%	2%	1909

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 135. Has the amount of control wanted with the services that are self-directed

Proxy respondents were allowed for this question.

Program	Yes	In-Between	No	N
MLTC (MAP\, PARTIAL MLTC)	88%	6%	7%	90
Mainstream (HMO, PHSP)	n/a	n/a	n/a	n/a
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	86%	7%	7%	120
Weighted NCI-AD Average	88%	6%	6%	1908

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 136. Services and supports wanted to self direct are always available

Proxy respondents were allowed for this question.

Program	Yes	Sometimes	No	N
MLTC (MAP\, PARTIAL MLTC)	72%	19%	9%	86
Mainstream (HMO, PHSP)	n/a	n/a	n/a	n/a
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	72%	19%	10%	116
Weighted NCI-AD Average	77%	15%	8%	1885

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 137. Gets information about budget and services from the financial management service (FMS)

Proxy respondents were allowed for this question.

Program	Yes	Maybe, Not Sure	No	N
MLTC (MAP\, PARTIAL MLTC)	20%	15%	65%	79
Mainstream (HMO, PHSP)	n/a	n/a	n/a	n/a
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	22%	14%	63%	100
Weighted NCI-AD Average	35%	12%	53%	1755

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 138. Information received from the FMS is easy to understand*Proxy respondents were allowed for this question.*

Program	Yes, Easy to Understand on Own	Some Information is Easy to Understand or Understands With Help From Others	No, Not Easy to Understand and Does Not Get Help to Understand	N
MLTC (MAP\, PARTIAL MLTC)	n/a	n/a	n/a	n/a
Mainstream (HMO, PHSP)	n/a	n/a	n/a	n/a
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	75%	25%	0%	21
Weighted NCI-AD Average	80%	18%	2%	923

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 139. Frequency of receiving information about budget and services from FMS

Proxy respondents were allowed for this question.

Program	At Least Every Three Months	About Twice a Year	Once a Year or Less	N
MLTC (MAP\, PARTIAL MLTC)	n/a	n/a	n/a	n/a
Mainstream (HMO, PHSP)	n/a	n/a	n/a	n/a
County Services	n/a	n/a	n/a	n/a
Weighted NY Average	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	66%	18%	16%	871

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 140. Parts of self-direction need help with

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Help With Planning Out Service Needs and Setting up a Schedule for Staff	Help With Getting Staff Paid	Help Finding or Keeping the Staff You Want	Help Training Staff	Help Managing Benefits for Staff	Help Understanding Information You Get From the FMS	More Information About What Services and Supports You Can Get	Other	Does Not Need Help With Any of These Things
MLTC (MAP\, PARTIAL MLTC)	5%	1%	2%	1%	1%	5%	35%	2%	59%
Mainstream (HMO, PHSP)	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
County Services	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Weighted NY Average	4%	1%	2%	1%	2%	5%	36%	2%	59%
Weighted NCI-AD Average	4%	3%	4%	2%	2%	6%	29%	3%	61%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.