



*National Core Indicators- Aging and Disabilities (NCI-AD)
Adult Consumer Survey State Results*

Tennessee

Table of Contents

Introduction	10
Adult Consumer Survey	10
Tennessee Specific Sample	11
Figure 1. Statewide Sample	11
Figure 2. Classification of 2024-25 State programs.....	11
What is included in this report?	14
Presentation of Data	14
Accessibility Statement	14
Demographics	15
Table 1. Average age (reported for those under 90 years old)	16
Table 2. Age category (including those 90 and older).....	17
Table 3. Gender	18
Table 4. Race and ethnicity	19
Table 5. Marital status.....	20
Table 6. Preferred language	21
Table 7. Preferred means of communication.....	22
Table 8. Residential designation	23
Table 9. Median income (based on zip code).....	24
Table 10. Type of residence	25
Table 11. Who the person lives with.....	26
Table 12. Address changed in the past 6 months	27
Table 13. Where people moved from (if moved in the last 6 months).....	28
Table 14A. Diagnoses	29

Table 14B. Diagnoses (continued)	30
Table 15. Person has chronic psychiatric or mental health diagnosis	31
Table 16. Level of mobility	32
Table 17. Has history of frequent falls (more than two falls in a six-month period)	33
Table 18. Receives Medicare	34
Table 19. Length of time receiving LTSS services in current program	35
Table 20. Person has legal guardian	36
Table 21. Amount of paid supports receives	37
Table 22. Person has remote supports	38
Outcome Tables	39
Community Participation	40
Table 23. Gets to do things outside of their home as much as they want to	41
Table 24. Takes part in activities with others as much as they want to (in-person or virtually)	42
Table 25A. Reasons cannot always take part in activities with others as much as they want to (in-person or virtually)	43
Table 25B. Reasons cannot always take part in activities with others as much as they want to (in-person or virtually; continued)	44
Access to the Community	45
Table 26. Has transportation to do the things they want outside of home	46
Table 27. Has transportation to get to medical appointments	47
Everyday Living	48
Table 28. Needs at least some assistance with everyday activities (such as preparing meals, housework, shopping or taking their medications)	49
Table 29. Gets enough support for everyday activities (if needs at least some assistance)	50
Table 30. Needs at least some assistance with self-care (such as bathing, dressing, going to the bathroom, eating, or moving around their home)	51
Table 31. Gets enough support for self-care (if needs at least some assistance)	52
Work	53
Table 32. Has a paid job	54

Table 33. Wants a paid job (if they do not currently have one)	55
Table 34. Someone talked with them about job options (if they do not currently have a job but want one)	56
Table 35. Volunteers	57
Table 36. Wants to volunteer (if they do not currently)	58
Relationships	59
Table 37. Has friends or family they do not live with who are a part of their life	60
Table 38. Able to see or talk to their friends and family when they want (if has friends or family they do not live with who are a part of their life)	61
Table 39. Reasons not always able to see or talk to their friends and family	62
Service Coordination	63
Table 40A. How first found out about services they can get	64
Table 40B. How first found out about services they can get (continued)	65
Table 41. Can contact their case manager or care coordinator when they need to	66
Table 42. Who helps person most often (if anyone helps on a regular basis)	67
Table 43. Additional people who help person on a regular basis	68
Table 44. People who are paid to help them come and leave when they are supposed to	69
Table 45. Has a backup plan if the people who are paid to help them do not show up	70
Table 46. Has an emergency plan in place in case of widescale emergency	71
Table 47. Knows whom to contact if they have a complaint about their services	72
Table 48. Knows whom to contact if they want to make changes to services	73
Table 49. Services meet all current needs and goals	74
Table 50A. Additional services and supports needed (if all current needs and goals are not being met)	75
Table 50B. Additional services and supports needed (if all current needs and goals are not being met; continued)	76
Table 50C. Additional services and supports needed (if all current needs and goals are not being met; continued)	77
Table 51. Case manager talked to them about services that might help meet their current needs and goals (if all current needs and goals are not being met and has a case manager)	78
Table 52. Service providers work together to provide support	79

Care Coordination.....	80
Table 53. Knows how to manage chronic conditions (if has at least one)	81
Table 54. Stayed overnight in a hospital or rehab/nursing facility in the past 12 months and was discharged to go home.....	82
Table 55. Felt comfortable and supported enough to go home after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)	83
Table 56. Someone followed-up to make sure they had needed services and supports after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home).....	84
Choice and Control	85
Table 57. Feels in control of their life.....	86
Table 58. Able to furnish and decorate their room however they want to (if living in a group setting)	87
Table 59. Able to choose their roommate (if living in a group setting and has a roommate)	88
Table 60. Can get up and go to bed when they want to	89
Table 61. Can eat their meals when they want to	90
Table 62. Can choose or change their services	91
Table 63. Can choose or change when and how often they receive services.....	92
Table 64. Can choose or change the people who provide paid supports if wants	93
Satisfaction	94
Table 65. Services and supports help them live the life they want	95
Table 66. Case manager or care coordinator changes more often than they would like.....	96
Table 67. People who are paid to help them change too often	97
Table 68. Likes where they live	98
Table 69A. Reasons does not like where they live (if does not always like where they live)	99
Table 69B. Reasons does not like where they live (if does not always like where they live) (continued).....	100
Table 69C. Reasons does not like where they live (if does not always like where they live) (continued).....	101
Table 70. Wants to live somewhere else	102
Table 71. Where person would prefer to live (if wants to live somewhere else)	103

Table 72. People who are paid to help them do things the way they want them done.....	104
Table 73. Usually likes how they spend their time during the day	105
Technology.....	106
Table 74. Has access to the internet	107
Table 75. How often they use the internet (if has access to the internet)	108
Table 76. Internet always works at home	109
Table 77. Has talked to health professionals using video conference/telehealth.....	110
Table 78. Liked talking to health care providers using telehealth	111
Access to Needed Equipment.....	112
Table 79. Need for grab bars in the bathroom or elsewhere in their home.....	113
Table 80. Need for other bathroom modifications	114
Table 81. Need for a shower chair	115
Table 82. Need for a specialized bed	116
Table 83. Need for a ramp (either inside or outside of their residence)	117
Table 84. Need for other home modifications.....	118
Table 85. Need for a wheelchair	119
Table 86. Need for a scooter	120
Table 87. Need for a walker	121
Table 88. Need for hearing aids	122
Table 89. Need for glasses.....	123
Table 90. Need for personal emergency response system (PERS).....	124
Table 91. Need for an oxygen machine.....	125
Table 92. Need for other assistive technology equipment	126
Table 93. Need for other equipment	127
Medications	128

Table 94. Knows what prescription medications are for (if taking prescription medication).....	129
Table 95. Takes medication to help feel less sad or depressed	130
Health care.....	131
Table 96. Has access to mental health services if they want them	132
Table 97. Can get an appointment to see or talk to their primary care doctor when they need to	133
Table 98. Went to the emergency room for any reason in the past 12 months	134
Table 99. Has gone to the emergency room in the past 12 months due to falling or losing balance	135
Table 100. Has gone to the emergency room in the past 12 months due to tooth or mouth pain	136
Table 101. Has gone to the emergency room in the past 12 months due to not being able to see their primary care physician	137
Table 102. Had a physical exam or wellness visit in the past 12 months	138
Table 103. Had a hearing exam.....	139
Table 104. Had a vision exam in the past 12 months.....	140
Table 105. Had a dental visit in the past 12 months.....	141
Table 106. Had a flu shot in the past 12 months	142
Table 107. Received the COVID-19 Vaccine	143
Wellness.....	144
Table 108. Has access to healthy foods when they want them.....	145
Table 109. Overall health	146
Table 110. Overall health compared to 12 months ago.....	147
Table 111. In the past 12 months, forgets things more often than before	148
Table 112. Has discussed forgetting things with a doctor or a nurse (if they have been forgetting things more often in the past 12 months).....	149
Table 113. Amount of physical activity per week	150
Table 114. Often feels lonely.....	151
Affordability	152
Table 115. Ever has to skip meals due to financial worries	153

Safety	154
Table 116. They or someone else has concerns about falling or being unstable	155
Table 117. Has worked with someone to reduce risk of falls (if someone has concerns about them falling or being unstable)	156
Table 118. Able to get to safety quickly in case of an emergency	157
Table 119. Knows who to talk to if they are mistreated, hurt, disrespected, or neglected by others	158
Table 120. Are ever worried for the security of their personal belongings	159
Table 121. Someone used or took their money without their permission in the past 12 months.....	160
Table 122. Feels safe around people who are paid to help them	161
Rights and Respect	162
Table 123. Gets information about services in their preferred language (if preferred language is not English)	163
Table 124. Services and supports are delivered in a way that is respectful of their culture	164
Table 125. People who are paid to help them treat them with respect.....	165
Table 126. Others ask before coming into their home/room (if living in a group setting)	166
Table 127. Able to lock doors to room (if living in a group setting)	167
Table 128. Has enough privacy where lives (if living in a group setting)	168
Table 129. Can have visitors at any time (if living in a group setting).....	169
Table 130. Can get something to eat or grab a snack anytime they (if living in a group setting).....	170
Person-Centered Planning (State Optional Module).....	171
Table 131. Involvement in making decisions about what is in the service plan	172
Table 132. Remembers their last service planning meeting	173
Table 133. Service planning meeting took place at a time that was good for them	174
Table 134. Service planning meeting took place in a location that was good for them	175
Table 135. Service planning meeting included the people they wanted to be there	176
Table 136. People at the service planning meeting listened to needs and preferences	177
Table 137. Received a copy of the service plan after the service planning meeting	178

Table 138. Current service plan reflects what was talked about at the service plan meeting	179
Table 139. Choices and preferences are reflected in current service plan.....	180
Self-Direction (State Optional Module)	181
Table 140. Uses self-directed supports option	182
Table 141. Makes decisions about services that are self directed.....	183
Table 142. Has enough help deciding how to direct services, like making decisions about how and when services are received	184
Table 143. Can make changes to the services and supports you self-direct if needed	185
Table 144. Has the amount of control wanted with the services that are self-directed	186
Table 145. Services and supports wanted to self direct are always available	187
Table 146. Gets information about budget and services from the financial management service (FMS)	188
Table 147. Information received from the FMS is easy to understand	189
Table 148. Frequency of receiving information about budget and services from FMS.....	190
Table 149. Parts of self-direction need help with	191

Introduction

Established in 2015, National Core Indicators—Aging and Disabilities™ (NCI-AD™) is a voluntary effort by state aging and physical disability agencies to measure and track their performance using a standardized set of nationally validated measures. The effort is coordinated by ADvancing States and Human Services Research Institute (HSRI). Learn more about our history [here](#).

In 2024-25 a total of 24 states participated in NCI-AD. Not all participating states do all surveys every year.

Adult Consumer Survey

The NCI-AD Adult Consumer Survey (ACS), is a standardized survey conducted with a person receiving long term services and supports (LTSS) through state aging and physical disability systems. Surveys are conducted by trained surveyors through in-person, secure video meeting, or over-the-phone conversations with service participants. The main part of the survey contains subjective questions about how well services are supporting the person; these can only be answered by the person themselves. A subset of more objective questions may be answered by a proxy respondent if needed. In addition to the questions for service participants, the survey also collects background information on the person –demographic and service-related data – mainly from service agency records. The survey included two state-optional modules:

Person-Centered Planning Module (state-optional). This is a state-optional series of questions that ask about the person-centered planning process, including the person’s experience developing the service plan and the service planning meeting. The following states conducted the Person-Centered Planning Module: AL, AZ, CO, DE, IN, KS, KY, MN, MO, NC, ND, NH, NJ, OH, OK, TN, WA, and WI.

Self-direction Module (state-optional). Questions in this section are asked only of those who are using a self-directed supports option and assess experiences specific to self-direction. The following states conducted the Self-direction module: AL, CO, DE, KY, MN, MO, NC, NE, NH, NJ, NY, OH, OK, TN, and WI.

Tennessee Specific Sample

There is considerable variation in how states' long-term services and supports (LTSS) programs serving older adults and adults with physical disabilities are organized, funded, and administered. The NCI-AD program allows states to include programs funded through Medicaid, the Older Americans Act, Program of All-Inclusive Care for the Elderly (PACE), state-only funds, and/or other state- and federal-blended funds. The NCI-AD project team works closely with each participating NCI-AD state to advise and track which LTSS program populations and sub-populations are included in the state's sampling strategy, how that sample is designed and how many surveys are targeted for completion. See detailed information on state sample frames here.

Figure 1. Statewide Sample

Total Sample Frame	Total surveys completed	Overall Margin of Error (MoE)
19472	789	3.49%

Figure 2. Classification of 2024-25 State programs

Program	Funding Source	Description of Program	Total Usable Surveys Collected	Total Population Eligible for NCI-AD	MoE (95% Confidence, 0.5 Distribution)	MoE (95% Confidence, 0.7 Distribution)
Wellpoint Group 1	Medicaid 1115 Demonstration Waiver	TennCare CHOICES Group 1 provides nursing facility care older adults (age 65 and older) and adults aged 21 and older with a physical disability.	93	4,265	10.2%	9.3%
Wellpoint Group 2	Medicaid 1115 Demonstration Waiver	TennCare CHOICES Groups 2 and 3 provided managed care HCBS to older adults (age 65 and older) and adults aged 21 and older with a physical disability. Members enrolled Group 2 meet NF level of care but have opted to receive home and community supports.	75	2,050	11.3%	10.4%

Program	Funding Source	Description of Program	Total Usable Surveys Collected	Total Population Eligible for NCI-AD	MoE (95% Confidence, 0.5 Distribution)	MoE (95% Confidence, 0.7 Distribution)
Wellpoint Group 3	Medicaid 1115 Demonstration Waiver	TennCare CHOICES Group 1 provides nursing facility care older adults (age 65 and older) and adults aged 21 and older with a physical disability.	57	743	13%	11.9%
BlueCare Group 1	Medicaid 1115 Demonstration Waiver	TennCare CHOICES Groups 2 and 3 provided managed care HCBS to older adults (age 65 and older) and adults aged 21 and older with a physical disability. Members enrolled Group 2 meet NF level of care but have opted to receive home and community supports.	94	499	10.1%	9.3%
BlueCare Group 2	Medicaid 1115 Demonstration Waiver	TennCare CHOICES Groups 2 and 3 provided managed care HCBS to older adults (age 65 and older) and adults aged 21 and older with a physical disability. Members enrolled in Group 3 do not meet NF level of care, but need a more moderate package of home care services to delay or prevent the need for nursing home care.	96	3,220	10%	9.2%
BlueCare Group 3	Medicaid 1115 Demonstration Waiver	TennCare CHOICES Group 1 provides nursing facility care older adults (age 65 and older) and adults aged 21 and older with a physical disability.	74	1,061	11.4%	10.4%
UnitedHealthcare Group 1	Medicaid 1115 Demonstration Waiver	TennCare CHOICES Groups 2 and 3 provided managed care HCBS to older adults (age 65 and older) and adults aged 21 and older with a	79	3,829	11%	10.1%

Program	Funding Source	Description of Program	Total Usable Surveys Collected	Total Population Eligible for NCI-AD	MoE (95% Confidence, 0.5 Distribution)	MoE (95% Confidence, 0.7 Distribution)
		physical disability. Members enrolled Group 2 meet NF level of care but have opted to receive home and community supports.				
UnitedHealthcare Group 2	Medicaid 1115 Demonstration Waiver	TennCare CHOICES Groups 2 and 3 provided managed care HCBS to older adults (age 65 and older) and adults aged 21 and older with a physical disability. Members enrolled in Group 3 do not meet NF level of care, but need a more moderate package of home care services to delay or prevent the need for nursing home care.	103	2,761	9.7%	8.9%
UnitedHealthcare Group 3	Medicaid 1115 Demonstration Waiver	TennCare CHOICES Group 1 provides nursing facility care older adults (age 65 and older) and adults aged 21 and older with a physical disability.	82	791	10.8%	9.9%
PACE	Medicaid	TennCare CHOICES Groups 2 and 3 provided managed care HCBS to older adults (age 65 and older) and adults aged 21 and older with a physical disability. Members enrolled Group 2 meet NF level of care but have opted to receive home and community supports.	36	253	16.3%	15%

What is included in this report?

This report presents Tennessee 2024-25 ACS demographics and outcomes results. Data are shown for the weighted statewide average, broken out by program sampled, and include the weighted NCI-AD Average.

Please note: Extreme caution should be used when interpreting results where the number of valid responses is small. Each program's valid number of responses (valid Ns) is shown in every table in this report. *To protect people's privacy we do not show the data when 20 or fewer people from a state or within a program responded to a question, however their data are included in the weighted state average.*

Presentation of Data

Data may be viewed as tables representing the un-collapsed data outcomes. This may differ from the national report that represents the data in collapsed outcomes. For more information on recoding and collapsing, refer to Appendix B- How to Recode and Collapse Data.

All state and NCI-AD averages throughout this report are “weighted” to account for any non-proportional sampling of programs and to “rebalance” the states' sample sizes according to their populations of survey-eligible service recipients. See more details on weighting in the Data Analysis section of the national report.

Accessibility Statement

National Core Indicators strives to develop accessible resources to support equitable access to information about quality of services. Should you require other accommodations to make this report accessible for you, please reach out to us at nci@nationalcoreindicators.org.

Demographics

Table 1. Average age (reported for those under 90 years old)*This information may come from administrative records.*

Program	Age	N
Wellpoint Group 1	71.8	87
Wellpoint Group 2	62.1	73
Wellpoint Group 3	66.6	55
BlueCare Group 1	69.1	82
BlueCare Group 2	64.2	92
BlueCare Group 3	62.9	73
UnitedHealthcare Group 1	69.6	71
UnitedHealthcare Group 2	63.5	98
UnitedHealthcare Group 3	63.3	80
PACE	75.5	34
Weighted TN Average	66.8	745
Weighted NCI-AD Average	62.2	19040

Table 2. Age category (including those 90 and older)*This information may come from administrative records.*

Program	18-44	45-64	65-89	90+	N
Wellpoint Group 1	1%	17%	75%	6%	93
Wellpoint Group 2	15%	32%	51%	3%	75
Wellpoint Group 3	0%	40%	56%	4%	57
BlueCare Group 1	5%	22%	60%	13%	94
BlueCare Group 2	16%	21%	59%	4%	96
BlueCare Group 3	9%	45%	45%	1%	74
UnitedHealthcare Group 1	3%	27%	61%	10%	79
UnitedHealthcare Group 2	13%	29%	53%	5%	103
UnitedHealthcare Group 3	10%	37%	51%	2%	82
PACE	0%	6%	89%	6%	36
Weighted TN Average	8%	26%	60%	6%	789
Weighted NCI-AD Average	16%	29%	50%	5%	19979

Table 3. Gender

This information may come from administrative records.

Program	Male	Female	Other	Don't Know or Unclear	N
Wellpoint Group 1	45%	55%	0%	0%	93
Wellpoint Group 2	33%	67%	0%	0%	75
Wellpoint Group 3	32%	68%	0%	0%	57
BlueCare Group 1	37%	63%	0%	0%	94
BlueCare Group 2	27%	73%	0%	0%	96
BlueCare Group 3	34%	66%	0%	0%	74
UnitedHealthcare Group 1	24%	76%	0%	0%	79
UnitedHealthcare Group 2	39%	61%	0%	0%	103
UnitedHealthcare Group 3	29%	71%	0%	0%	82
PACE	28%	72%	0%	0%	36
Weighted TN Average	34%	66%	0%	0%	789
Weighted NCI-AD Average	36%	64%	0%	0%	18737

Table 4. Race and ethnicity

This information may come from administrative records. Categories are not mutually exclusive; therefore, N is not shown.

Program	American Indian or Alaska Native	Asian	Black or African American	Pacific Islander	White	Hispanic or Latino	Other	Don't Know or Unclear
Wellpoint Group 1	2%	1%	28%	0%	67%	0%	0%	1%
Wellpoint Group 2	1%	0%	21%	0%	53%	0%	3%	7%
Wellpoint Group 3	0%	2%	23%	0%	49%	0%	0%	16%
BlueCare Group 1	0%	0%	33%	0%	67%	0%	0%	0%
BlueCare Group 2	0%	1%	33%	0%	64%	2%	0%	0%
BlueCare Group 3	0%	0%	36%	0%	62%	0%	1%	0%
UnitedHealthcare Group 1	1%	0%	22%	0%	73%	0%	0%	4%
UnitedHealthcare Group 2	0%	0%	34%	0%	59%	1%	0%	6%
UnitedHealthcare Group 3	0%	0%	30%	0%	55%	0%	0%	15%
PACE	0%	0%	64%	0%	33%	3%	0%	0%
Weighted TN Average	1%	0%	29%	0%	63%	1%	0%	4%
Weighted NCI-AD Average	2%	11%	24%	1%	44%	15%	4%	2%

Table 5. Marital status

This information may come from administrative records.

Program	Single, Never Married	Married or in Domestic Partnership	Separated or Divorced	Widowed	Don't Know or Unclear	N
Wellpoint Group 1	38%	10%	23%	27%	3%	93
Wellpoint Group 2 **	24%	8%	7%	4%	57%	75
Wellpoint Group 3 **	23%	7%	7%	4%	60%	57
BlueCare Group 1	39%	7%	20%	33%	0%	94
BlueCare Group 2	33%	7%	29%	30%	0%	96
BlueCare Group 3	34%	7%	36%	23%	0%	74
UnitedHealthcare Group 1 **	0%	5%	0%	0%	95%	79
UnitedHealthcare Group 2 **	1%	13%	2%	0%	84%	103
UnitedHealthcare Group 3 **	1%	12%	5%	1%	80%	82
PACE	11%	11%	53%	22%	3%	36
Weighted TN Average **	20%	8%	14%	14%	43%	789
Weighted NCI-AD Average	24%	11%	15%	12%	37%	19315

***State has more than 25% missing or don't know.*

Table 6. Preferred language

This information may come from administrative records.

Program	English	Spanish	Other	Don't Know or Unclear	N
Wellpoint Group 1	99%	0%	1%	0%	93
Wellpoint Group 2	100%	0%	0%	0%	75
Wellpoint Group 3	96%	0%	4%	0%	57
BlueCare Group 1	100%	0%	0%	0%	94
BlueCare Group 2	98%	1%	1%	0%	96
BlueCare Group 3	100%	0%	0%	0%	74
UnitedHealthcare Group 1	100%	0%	0%	0%	79
UnitedHealthcare Group 2	99%	1%	0%	0%	103
UnitedHealthcare Group 3	99%	1%	0%	0%	82
PACE	100%	0%	0%	0%	36
Weighted TN Average	99%	0%	1%	0%	789
Weighted NCI-AD Average	78%	9%	12%	0%	19351

Table 7. Preferred means of communication

This information may come from administrative records.

Program	Spoken	Gestures or Body Language	Sign Language or Finger Spelling	Communication Aid or Device	Other	Don't Know or Unclear	N
Wellpoint Group 1	90%	6%	2%	0%	1%	0%	93
Wellpoint Group 2	91%	7%	0%	0%	3%	0%	75
Wellpoint Group 3	100%	0%	0%	0%	0%	0%	57
BlueCare Group 1	94%	4%	0%	0%	2%	0%	94
BlueCare Group 2	93%	7%	0%	0%	0%	0%	96
BlueCare Group 3	100%	0%	0%	0%	0%	0%	74
UnitedHealthcare Group 1	97%	0%	0%	0%	3%	0%	79
UnitedHealthcare Group 2	93%	0%	1%	0%	6%	0%	103
UnitedHealthcare Group 3	100%	0%	0%	0%	0%	0%	82
PACE	100%	0%	0%	0%	0%	0%	36
Weighted TN Average	94%	3%	1%	0%	2%	0%	789
Weighted NCI-AD Average	91%	2%	0%	0%	2%	5%	17186

Table 8. Residential designation

Categories created using zip codes and corresponding RUCA codes. This information may come from administrative records.

Program	Metropolitan	Micropolitan	Rural	Small Town	Don't Know or Unclear	N
Wellpoint Group 1	51%	26%	4%	19%	0%	93
Wellpoint Group 2	60%	24%	5%	11%	0%	75
Wellpoint Group 3	60%	32%	2%	7%	0%	57
BlueCare Group 1	59%	20%	2%	19%	0%	94
BlueCare Group 2	64%	22%	3%	11%	0%	96
BlueCare Group 3	58%	16%	7%	19%	0%	74
UnitedHealthcare Group 1	65%	20%	0%	15%	0%	79
UnitedHealthcare Group 2	77%	10%	3%	11%	0%	103
UnitedHealthcare Group 3	71%	12%	2%	15%	0%	82
PACE	100%	0%	0%	0%	0%	36
Weighted TN Average	63%	20%	3%	14%	0%	789
Weighted NCI-AD Average	85%	8%	3%	4%	0%	19586

Table 9. Median income (based on zip code)*This information may come from administrative records.*

Program	\$0 - \$9,999	\$10,000 - \$19,999	\$20,000 - \$29,999	\$30,000 - \$39,999	\$40,000 - \$49,999	\$50,000 - \$59,999	\$60,000 - \$69,999	\$70,000 - \$79,999	\$80,000 - \$89,999	\$90,000 - \$99,999	\$100,000 and Over	N
Wellpoint Group 1	0%	0%	0%	9%	48%	13%	18%	4%	6%	0%	1%	93
Wellpoint Group 2	0%	1%	3%	11%	47%	19%	11%	8%	1%	0%	0%	75
Wellpoint Group 3	5%	0%	2%	16%	53%	9%	9%	5%	0%	0%	2%	57
BlueCare Group 1	0%	1%	0%	11%	48%	19%	12%	4%	5%	0%	0%	94
BlueCare Group 2	0%	0%	2%	14%	51%	24%	5%	3%	1%	0%	0%	96
BlueCare Group 3	0%	0%	5%	19%	50%	18%	3%	4%	0%	0%	1%	74
UnitedHealthcare Group 1	0%	0%	0%	10%	39%	28%	13%	6%	4%	0%	0%	79
UnitedHealthcare Group 2	0%	0%	2%	12%	45%	20%	8%	7%	1%	0%	6%	103
UnitedHealthcare Group 3	0%	0%	4%	13%	34%	22%	12%	10%	5%	0%	0%	82
PACE	0%	0%	11%	19%	19%	11%	11%	22%	6%	0%	0%	36
Weighted TN Average	0%	0%	2%	12%	46%	20%	11%	6%	3%	0%	1%	789
Weighted NCI-AD Average	1%	0%	1%	7%	20%	24%	18%	10%	8%	5%	6%	19523

Table 10. Type of residence*This information may come from administrative records.*

Program	Own or Family House or Apartment	Senior Living Apartment or Complex	Group Home, Adult Family Home, Foster Home, Host Home	Assisted Living Facility, Residential Care Facility	Nursing Facility, Nursing Home	Homeless or Temporary Shelter	Other	Don't Know or Unclear	N
Wellpoint Group 1	1%	0%	0%	0%	97%	0%	2%	0%	93
Wellpoint Group 2	79%	1%	5%	13%	1%	0%	0%	0%	75
Wellpoint Group 3	81%	2%	4%	9%	2%	0%	4%	0%	57
BlueCare Group 1	0%	0%	0%	0%	100%	0%	0%	0%	94
BlueCare Group 2	89%	1%	6%	4%	0%	0%	0%	0%	96
BlueCare Group 3	85%	8%	0%	4%	1%	0%	1%	0%	74
UnitedHealthcare Group 1	0%	0%	0%	0%	100%	0%	0%	0%	79
UnitedHealthcare Group 2	86%	0%	5%	9%	0%	0%	0%	0%	103
UnitedHealthcare Group 3	90%	1%	0%	7%	0%	0%	1%	0%	82
PACE	72%	6%	3%	3%	17%	0%	0%	0%	36
Weighted TN Average	48%	1%	2%	4%	44%	0%	1%	0%	789
Weighted NCI-AD Average	77%	4%	2%	6%	4%	0%	2%	4%	18504

Table 11. Who the person lives with

This information may come from administrative records. Categories are not mutually exclusive; therefore, N is not shown.

Program	No One – Lives Alone	Spouse or Partner	Other Family	Friend(s)	Live-in PCA	Other	Don't Know	Unclear/Refused/No response
Wellpoint Group 1	0%	0%	2%	1%	0%	97%	0%	0%
Wellpoint Group 2	25%	12%	44%	1%	1%	19%	0%	0%
Wellpoint Group 3	42%	7%	37%	2%	0%	16%	0%	0%
BlueCare Group 1	13%	1%	0%	1%	0%	85%	0%	0%
BlueCare Group 2	34%	9%	46%	0%	2%	10%	0%	0%
BlueCare Group 3	47%	5%	38%	3%	0%	7%	0%	0%
UnitedHealthcare Group 1	1%	0%	0%	0%	0%	99%	0%	0%
UnitedHealthcare Group 2	35%	14%	32%	2%	0%	13%	5%	0%
UnitedHealthcare Group 3	48%	13%	24%	1%	0%	6%	7%	0%
PACE	42%	8%	28%	0%	0%	22%	3%	0%
Weighted TN Average	21%	6%	22%	1%	0%	50%	1%	0%
Weighted NCI-AD Average	30%	14%	42%	2%	3%	9%	1%	6%

Table 12. Address changed in the past 6 months

This information may come from administrative records.

Program	Yes	No	Don't Know or Unclear	N
Wellpoint Group 1	3%	76%	20%	93
Wellpoint Group 2 **	5%	68%	27%	75
Wellpoint Group 3 **	2%	65%	33%	57
BlueCare Group 1	7%	90%	2%	94
BlueCare Group 2	7%	93%	0%	96
BlueCare Group 3	18%	82%	0%	74
UnitedHealthcare Group 1	3%	97%	0%	78
UnitedHealthcare Group 2	4%	94%	2%	103
UnitedHealthcare Group 3	1%	98%	1%	82
PACE	3%	97%	0%	36
Weighted TN Average	5%	86%	9%	788
Weighted NCI-AD Average	5%	90%	5%	18332

***Programs have more than 25% missing or don't know*

Table 13. Where people moved from (if moved in the last 6 months)*This information may come from administrative records.*

Program	Own or Family House or Apartment	Senior Living Apartment or Complex	Group Home, Adult Family Home, Foster Home, Host Home	Assisted Living Facility, Residential Care Facility	Nursing Facility, Nursing Home	Homeless or Temporary Shelter	Other	Don't Know or Unclear	N
Wellpoint Group 1	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Wellpoint Group 2	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
BlueCare Group 1	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
BlueCare Group 2	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
BlueCare Group 3	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
UnitedHealthcare Group 1	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
UnitedHealthcare Group 2	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
UnitedHealthcare Group 3	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
PACE	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Weighted TN Average	60%	0%	3%	12%	20%	0%	5%	1%	43
Weighted NCI-AD Average	60%	3%	2%	6%	8%	4%	14%	5%	1187

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 14A. Diagnoses

This information may come from administrative records. Categories are not mutually exclusive; therefore, N is not shown.

Program	Physical Disability	Traumatic Brain Injury or Other Acquired Brain Injury	Intellectual or Other Developmental Disability	Alzheimer's Disease or Other Dementia	Heart Disease	Cancer
Wellpoint Group 1	69%	5%	2%	42%	54%	1%
Wellpoint Group 2	75%	5%	16%	22%	34%	9%
Wellpoint Group 3	76%	4%	4%	11%	40%	5%
BlueCare Group 1	64%	6%	7%	47%	38%	9%
BlueCare Group 2	64%	5%	13%	29%	45%	6%
BlueCare Group 3	64%	5%	7%	4%	28%	5%
UnitedHealthcare Group 1	96%	24%	9%	50%	37%	5%
UnitedHealthcare Group 2	99%	23%	9%	19%	25%	6%
UnitedHealthcare Group 3	95%	17%	2%	9%	32%	6%
PACE	69%	0%	0%	36%	25%	14%
Weighted TN Average	79%	12%	8%	31%	39%	5%
Weighted NCI-AD Average	52%	10%	12%	12%	29%	13%

Table 14B. Diagnoses (continued)

This information may come from administrative records. Categories are not mutually exclusive; therefore, N is not shown.

Program	Chronic Obstructive Pulmonary Disease (COPD)	Stroke	Diabetes	Hypertension (or High Blood Pressure)	Limited or No Vision - Legally Blind	Hearing Loss - Severe or Profound
Wellpoint Group 1	44%	31%	41%	68%	1%	2%
Wellpoint Group 2	22%	21%	41%	61%	15%	8%
Wellpoint Group 3	41%	29%	42%	81%	4%	4%
BlueCare Group 1	21%	38%	34%	78%	12%	7%
BlueCare Group 2	22%	29%	43%	68%	10%	9%
BlueCare Group 3	22%	19%	35%	69%	9%	3%
UnitedHealthcare Group 1	22%	15%	38%	77%	8%	4%
UnitedHealthcare Group 2	18%	25%	32%	57%	11%	6%
UnitedHealthcare Group 3	39%	20%	45%	49%	10%	9%
PACE	37%	28%	49%	69%	25%	8%
Weighted TN Average	28%	25%	39%	68%	8%	5%
Weighted NCI-AD Average	19%	18%	32%	60%	14%	11%

Table 15. Person has chronic psychiatric or mental health diagnosis*This information may come from administrative records.*

Program	Yes	No	Don't Know or Unclear	N
Wellpoint Group 1	74%	26%	0%	93
Wellpoint Group 2	56%	44%	0%	75
Wellpoint Group 3	61%	39%	0%	57
BlueCare Group 1	53%	47%	0%	94
BlueCare Group 2	39%	61%	0%	96
BlueCare Group 3	32%	65%	3%	74
UnitedHealthcare Group 1	85%	13%	3%	78
UnitedHealthcare Group 2	56%	44%	0%	102
UnitedHealthcare Group 3	56%	44%	0%	81
PACE	58%	36%	6%	36
Weighted TN Average	62%	38%	1%	786
Weighted NCI-AD Average	27%	64%	9%	18462

Table 16. Level of mobility

This information may come from administrative records. Categories are not mutually exclusive (except 'Don't Know or Unclear or Missing'); therefore, N is not shown.

Program	Non-Ambulatory	Moves Self With Wheelchair	Moves Self With Other Aids	Moves Self Without Aids	Don't Know or Unclear
Wellpoint Group 1	43%	35%	13%	8%	1%
Wellpoint Group 2	21%	28%	43%	15%	0%
Wellpoint Group 3	9%	33%	65%	12%	0%
BlueCare Group 1	40%	46%	15%	9%	0%
BlueCare Group 2	22%	25%	46%	15%	0%
BlueCare Group 3	4%	28%	53%	23%	0%
UnitedHealthcare Group 1	49%	41%	9%	1%	0%
UnitedHealthcare Group 2	41%	14%	38%	7%	1%
UnitedHealthcare Group 3	10%	24%	55%	12%	1%
PACE	17%	39%	36%	8%	3%
Weighted TN Average	33%	30%	30%	9%	0%
Weighted NCI-AD Average	7%	18%	48%	36%	0%

Table 17. Has history of frequent falls (more than two falls in a six-month period)*This information may come from administrative records.*

Program	Yes	No	Don't Know or Unclear	N
Wellpoint Group 1	18%	81%	1%	93
Wellpoint Group 2	25%	72%	3%	75
Wellpoint Group 3	42%	58%	0%	57
BlueCare Group 1	16%	84%	0%	94
BlueCare Group 2	16%	84%	0%	96
BlueCare Group 3	11%	89%	0%	74
UnitedHealthcare Group 1	3%	97%	0%	79
UnitedHealthcare Group 2	13%	87%	0%	102
UnitedHealthcare Group 3	18%	82%	0%	82
PACE	8%	81%	11%	36
Weighted TN Average	15%	84%	1%	788
Weighted NCI-AD Average	25%	70%	5%	18568

Table 18. Receives Medicare

This information may come from administrative records.

Program	Yes	No	Don't Know or Unclear	N
Wellpoint Group 1	98%	2%	0%	93
Wellpoint Group 2	80%	20%	0%	75
Wellpoint Group 3	81%	19%	0%	57
BlueCare Group 1	90%	10%	0%	94
BlueCare Group 2	93%	7%	0%	96
BlueCare Group 3	76%	24%	0%	74
UnitedHealthcare Group 1	90%	10%	0%	79
UnitedHealthcare Group 2	83%	17%	0%	103
UnitedHealthcare Group 3	84%	16%	0%	82
PACE	100%	0%	0%	36
Weighted TN Average	89%	11%	0%	789
Weighted NCI-AD Average	69%	24%	7%	19928

Table 19. Length of time receiving LTSS services in current program*Information required to come from administrative records.*

Program	0 - 5 Months	6 Months – Less Than 1 Year	1 Year – Less Than 3 Years	3 or More Years	Don't Know or Unclear	N
Wellpoint Group 1	12%	5%	47%	35%	0%	93
Wellpoint Group 2	4%	7%	33%	56%	0%	75
Wellpoint Group 3	19%	5%	44%	32%	0%	57
BlueCare Group 1	1%	15%	36%	48%	0%	94
BlueCare Group 2	2%	3%	26%	69%	0%	96
BlueCare Group 3	3%	11%	42%	45%	0%	74
UnitedHealthcare Group 1	1%	5%	23%	71%	0%	79
UnitedHealthcare Group 2	4%	6%	31%	59%	0%	103
UnitedHealthcare Group 3	4%	15%	32%	50%	0%	82
PACE	0%	0%	25%	75%	0%	36
Weighted TN Average	5%	6%	34%	55%	0%	789
Weighted NCI-AD Average	3%	8%	14%	26%	49%	19441

Table 20. Person has legal guardian*Information required to come from administrative records.*

Program	Yes	No	Don't Know or Unclear	N
Wellpoint Group 1	16%	84%	0%	93
Wellpoint Group 2	32%	68%	0%	75
Wellpoint Group 3	16%	84%	0%	57
BlueCare Group 1	7%	93%	0%	94
BlueCare Group 2	4%	96%	0%	96
BlueCare Group 3	0%	100%	0%	74
UnitedHealthcare Group 1	1%	99%	0%	79
UnitedHealthcare Group 2	7%	93%	0%	103
UnitedHealthcare Group 3	2%	98%	0%	82
PACE	6%	94%	0%	36
Weighted TN Average	10%	90%	0%	789
Weighted NCI-AD Average	6%	41%	53%	19674

Table 21. Amount of paid supports receives*Information required to come from administrative records.*

Program	24-hour Support or Supervision	Daily Support (for a Limited Number of Hours per Day, not Round-the-Clock)	Scheduled, Less Frequent than Daily Support	As-needed Visitation and Phone Contact	None of the Above	Don't Know or Unclear	N
Wellpoint Group 1	91%	2%	0%	0%	6%	0%	93
Wellpoint Group 2	19%	27%	51%	0%	4%	0%	75
Wellpoint Group 3	11%	9%	70%	0%	11%	0%	57
BlueCare Group 1	99%	0%	0%	0%	1%	0%	94
BlueCare Group 2	15%	58%	26%	0%	1%	0%	96
BlueCare Group 3	5%	9%	76%	4%	5%	0%	74
UnitedHealthcare Group 1	100%	0%	0%	0%	0%	0%	79
UnitedHealthcare Group 2	12%	41%	48%	0%	0%	0%	103
UnitedHealthcare Group 3	7%	10%	77%	0%	6%	0%	82
PACE	28%	39%	31%	3%	0%	0%	36
Weighted TN Average	50%	20%	27%	0%	3%	0%	789
Weighted NCI-AD Average	12%	14%	8%	1%	2%	64%	16382

Table 22. Person has remote supports*Information required to come from administrative records.*

Program	No, None	Yes, 24-Hour Remote Supports	Yes, Less than 24-Hour Remote Supports	Don't Know or Unclear	N
Wellpoint Group 1	84%	15%	1%	0%	91
Wellpoint Group 2	71%	29%	0%	0%	75
Wellpoint Group 3	71%	29%	0%	0%	56
BlueCare Group 1	100%	0%	0%	0%	94
BlueCare Group 2	100%	0%	0%	0%	96
BlueCare Group 3	100%	0%	0%	0%	74
UnitedHealthcare Group 1	89%	6%	0%	5%	79
UnitedHealthcare Group 2	67%	24%	0%	9%	103
UnitedHealthcare Group 3	52%	35%	0%	12%	82
PACE	31%	60%	3%	6%	35
Weighted TN Average	82%	14%	0%	3%	785
Weighted NCI-AD Average	29%	5%	1%	65%	16310

Outcome Tables

Community Participation

Table 23. Gets to do things outside of their home as much as they want to

Program	Yes	No	N
Wellpoint Group 1	58%	43%	40
Wellpoint Group 2	54%	46%	35
Wellpoint Group 3	55%	45%	38
BlueCare Group 1	53%	47%	43
BlueCare Group 2	74%	26%	42
BlueCare Group 3	68%	32%	50
UnitedHealthcare Group 1	54%	46%	37
UnitedHealthcare Group 2	55%	45%	44
UnitedHealthcare Group 3	61%	39%	57
PACE	69%	31%	29
Weighted TN Average	60%	40%	415
Weighted NCI-AD Average	68%	32%	14383

Table 24. Takes part in activities with others as much as they want to (in-person or virtually)

Program	Yes	Sometimes	No	N
Wellpoint Group 1	55%	15%	30%	40
Wellpoint Group 2	55%	13%	32%	31
Wellpoint Group 3	46%	13%	41%	39
BlueCare Group 1	34%	30%	36%	44
BlueCare Group 2	59%	10%	32%	41
BlueCare Group 3	57%	13%	30%	54
UnitedHealthcare Group 1	61%	8%	31%	36
UnitedHealthcare Group 2	49%	18%	33%	45
UnitedHealthcare Group 3	49%	21%	30%	57
PACE	48%	7%	45%	29
Weighted TN Average	55%	13%	32%	416
Weighted NCI-AD Average	67%	9%	24%	14418

Table 25A. Reasons cannot always take part in activities with others as much as they want to (in-person or virtually)*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Cost or Money	Transportation	Accessibility or Lack of Equipment	Health Limitations	Not Enough Help, Staffing, or Personal Assistance	Feeling Unwelcome in the Community
Wellpoint Group 1	n/a	n/a	n/a	n/a	n/a	n/a
Wellpoint Group 2	n/a	n/a	n/a	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a	n/a	n/a	n/a
BlueCare Group 1	19%	41%	19%	37%	19%	0%
BlueCare Group 2	n/a	n/a	n/a	n/a	n/a	n/a
BlueCare Group 3	17%	22%	9%	61%	4%	0%
UnitedHealthcare Group 1	n/a	n/a	n/a	n/a	n/a	n/a
UnitedHealthcare Group 2	5%	19%	14%	67%	10%	0%
UnitedHealthcare Group 3	18%	43%	14%	54%	4%	4%
PACE	n/a	n/a	n/a	n/a	n/a	n/a
Weighted TN Average	7%	26%	17%	50%	7%	0%
Weighted NCI-AD Average	11%	31%	8%	54%	4%	1%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 25B. Reasons cannot always take part in activities with others as much as they want to (in-person or virtually; continued)*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Feeling Unsafe	No Community Activities Outside of Home Available	Lack of Information or Doesn't Know What Type of Community Activities are Available	Does Not Have Technology or Equipment	Other
Wellpoint Group 1	n/a	n/a	n/a	n/a	n/a
Wellpoint Group 2	n/a	n/a	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a	n/a	n/a
BlueCare Group 1	4%	0%	0%	4%	7%
BlueCare Group 2	n/a	n/a	n/a	n/a	n/a
BlueCare Group 3	0%	4%	9%	0%	13%
UnitedHealthcare Group 1	n/a	n/a	n/a	n/a	n/a
UnitedHealthcare Group 2	0%	0%	5%	0%	10%
UnitedHealthcare Group 3	4%	0%	7%	0%	7%
PACE	n/a	n/a	n/a	n/a	n/a
Weighted TN Average	2%	1%	7%	5%	11%
Weighted NCI-AD Average	1%	3%	5%	5%	20%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Access to the Community

Table 26. Has transportation to do the things they want outside of home*Proxy respondents were allowed for this question.*

Program	Yes, Always	Sometimes	No, Seldom or Never	N
Wellpoint Group 1	59%	18%	23%	61
Wellpoint Group 2	65%	23%	12%	66
Wellpoint Group 3	62%	13%	25%	52
BlueCare Group 1	36%	38%	26%	69
BlueCare Group 2	76%	19%	6%	90
BlueCare Group 3	60%	23%	17%	65
UnitedHealthcare Group 1	46%	13%	41%	56
UnitedHealthcare Group 2	57%	18%	25%	92
UnitedHealthcare Group 3	62%	23%	15%	74
PACE	76%	15%	9%	33
Weighted TN Average	60%	19%	21%	658
Weighted NCI-AD Average	73%	14%	14%	18351

Table 27. Has transportation to get to medical appointments*Proxy respondents were allowed for this question.*

Program	Yes, Always	Sometimes	No, Seldom or Never	N
Wellpoint Group 1	92%	3%	5%	64
Wellpoint Group 2	85%	15%	0%	66
Wellpoint Group 3	81%	11%	7%	54
BlueCare Group 1	91%	9%	0%	66
BlueCare Group 2	96%	3%	1%	94
BlueCare Group 3	90%	10%	0%	69
UnitedHealthcare Group 1	90%	6%	4%	52
UnitedHealthcare Group 2	91%	3%	5%	93
UnitedHealthcare Group 3	84%	14%	3%	74
PACE	97%	0%	3%	35
Weighted TN Average	91%	6%	3%	667
Weighted NCI-AD Average	92%	5%	3%	18790

Everyday Living

Table 28. Needs at least some assistance with everyday activities (such as preparing meals, housework, shopping or taking their medications)*Proxy respondents were allowed for this question.*

Program	A Lot	Some	None	N
Wellpoint Group 1	76%	22%	2%	91
Wellpoint Group 2	79%	19%	3%	75
Wellpoint Group 3	48%	50%	2%	56
BlueCare Group 1	72%	26%	2%	92
BlueCare Group 2	71%	27%	2%	95
BlueCare Group 3	53%	45%	1%	73
UnitedHealthcare Group 1	75%	21%	4%	75
UnitedHealthcare Group 2	64%	34%	2%	101
UnitedHealthcare Group 3	49%	50%	1%	80
PACE	31%	69%	0%	36
Weighted TN Average	69%	28%	2%	774
Weighted NCI-AD Average	63%	29%	7%	19778

Table 29. Gets enough support for everyday activities (if needs at least some assistance)*Proxy respondents were allowed for this question.*

Program	Yes, Always	No, Not Always	N
Wellpoint Group 1	88%	13%	88
Wellpoint Group 2	86%	14%	73
Wellpoint Group 3	76%	24%	54
BlueCare Group 1	83%	17%	88
BlueCare Group 2	88%	12%	93
BlueCare Group 3	75%	25%	72
UnitedHealthcare Group 1	87%	13%	69
UnitedHealthcare Group 2	84%	16%	96
UnitedHealthcare Group 3	81%	19%	78
PACE	94%	6%	36
Weighted TN Average	85%	15%	747
Weighted NCI-AD Average	85%	15%	18257

Table 30. Needs at least some assistance with self-care (such as bathing, dressing, going to the bathroom, eating, or moving around their home)*Proxy respondents were allowed for this question.*

Program	A Lot	Some	None	N
Wellpoint Group 1	75%	22%	3%	91
Wellpoint Group 2	74%	23%	3%	74
Wellpoint Group 3	40%	58%	2%	55
BlueCare Group 1	65%	30%	4%	92
BlueCare Group 2	63%	32%	5%	94
BlueCare Group 3	43%	46%	11%	72
UnitedHealthcare Group 1	76%	22%	1%	76
UnitedHealthcare Group 2	59%	37%	4%	100
UnitedHealthcare Group 3	40%	53%	7%	81
PACE	31%	53%	17%	36
Weighted TN Average	65%	31%	4%	771
Weighted NCI-AD Average	46%	31%	23%	19738

Table 31. Gets enough support for self-care (if needs at least some assistance)*Proxy respondents were allowed for this question.*

Program	Yes, Always	No, Not Always	N
Wellpoint Group 1	86%	14%	86
Wellpoint Group 2	83%	17%	70
Wellpoint Group 3	75%	25%	51
BlueCare Group 1	78%	22%	86
BlueCare Group 2	90%	10%	89
BlueCare Group 3	77%	23%	60
UnitedHealthcare Group 1	86%	14%	74
UnitedHealthcare Group 2	85%	15%	95
UnitedHealthcare Group 3	82%	18%	73
PACE	97%	3%	29
Weighted TN Average	85%	15%	713
Weighted NCI-AD Average	86%	14%	14532

Table 32. Has a paid job*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Wellpoint Group 1	0%	100%	86
Wellpoint Group 2	0%	100%	67
Wellpoint Group 3	0%	100%	55
BlueCare Group 1	0%	100%	87
BlueCare Group 2	3%	97%	88
BlueCare Group 3	1%	99%	69
UnitedHealthcare Group 1	0%	100%	77
UnitedHealthcare Group 2	1%	99%	94
UnitedHealthcare Group 3	0%	100%	70
PACE	0%	100%	36
Weighted TN Average	1%	99%	729
Weighted NCI-AD Average	5%	95%	18751

Table 33. Wants a paid job (if they do not currently have one)

Program	Yes	Maybe, Not Sure	No	N
Wellpoint Group 1	9%	2%	89%	44
Wellpoint Group 2	9%	3%	88%	33
Wellpoint Group 3	5%	0%	95%	41
BlueCare Group 1	11%	4%	85%	46
BlueCare Group 2	8%	5%	87%	39
BlueCare Group 3	8%	0%	92%	50
UnitedHealthcare Group 1	3%	0%	97%	37
UnitedHealthcare Group 2	11%	0%	89%	46
UnitedHealthcare Group 3	4%	6%	91%	53
PACE	14%	0%	86%	29
Weighted TN Average	7%	2%	91%	418
Weighted NCI-AD Average	12%	5%	83%	13346

Table 34. Someone talked with them about job options (if they do not currently have a job but want one)

Program	Yes	No	N
Wellpoint Group 1	n/a	n/a	n/a
Wellpoint Group 2	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a
BlueCare Group 1	n/a	n/a	n/a
BlueCare Group 2	n/a	n/a	n/a
BlueCare Group 3	n/a	n/a	n/a
UnitedHealthcare Group 1	n/a	n/a	n/a
UnitedHealthcare Group 2	n/a	n/a	n/a
UnitedHealthcare Group 3	n/a	n/a	n/a
PACE	n/a	n/a	n/a
Weighted TN Average	18%	82%	30
Weighted NCI-AD Average	32%	68%	1324

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 35. Volunteers*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Wellpoint Group 1	1%	99%	86
Wellpoint Group 2	3%	97%	64
Wellpoint Group 3	0%	100%	53
BlueCare Group 1	1%	99%	84
BlueCare Group 2	5%	95%	84
BlueCare Group 3	4%	96%	68
UnitedHealthcare Group 1	1%	99%	76
UnitedHealthcare Group 2	8%	92%	89
UnitedHealthcare Group 3	1%	99%	72
PACE	6%	94%	36
Weighted TN Average	3%	97%	712
Weighted NCI-AD Average	8%	92%	18663

Table 36. Wants to volunteer (if they do not currently)

Program	Yes	Maybe, Not Sure	No	N
Wellpoint Group 1	0%	0%	100%	42
Wellpoint Group 2	6%	9%	84%	32
Wellpoint Group 3	5%	11%	84%	38
BlueCare Group 1	9%	4%	87%	45
BlueCare Group 2	6%	9%	86%	35
BlueCare Group 3	6%	4%	90%	48
UnitedHealthcare Group 1	0%	6%	94%	35
UnitedHealthcare Group 2	6%	8%	86%	36
UnitedHealthcare Group 3	2%	4%	94%	52
PACE	15%	0%	85%	26
Weighted TN Average	3%	5%	91%	389
Weighted NCI-AD Average	10%	7%	83%	12251

Relationships

Table 37. Has friends or family they do not live with who are a part of their life

Program	Yes	No	N
Wellpoint Group 1	65%	35%	49
Wellpoint Group 2	82%	18%	38
Wellpoint Group 3	81%	19%	42
BlueCare Group 1	90%	10%	52
BlueCare Group 2	87%	13%	46
BlueCare Group 3	95%	5%	58
UnitedHealthcare Group 1	85%	15%	39
UnitedHealthcare Group 2	87%	13%	53
UnitedHealthcare Group 3	88%	12%	66
PACE	93%	7%	29
Weighted TN Average	82%	18%	472
Weighted NCI-AD Average	92%	8%	14987

Table 38. Able to see or talk to their friends and family when they want (if has friends or family they do not live with who are a part of their life)

Program	Yes, Always, or Chooses Not To	Most of the Time, Usually	No, Only Sometimes or Rarely, or Only Some Family and/or Friends	N
Wellpoint Group 1	75%	16%	9%	32
Wellpoint Group 2	93%	3%	3%	30
Wellpoint Group 3	85%	6%	9%	33
BlueCare Group 1	74%	20%	7%	46
BlueCare Group 2	82%	15%	3%	39
BlueCare Group 3	76%	17%	7%	54
UnitedHealthcare Group 1	91%	3%	6%	32
UnitedHealthcare Group 2	76%	11%	13%	46
UnitedHealthcare Group 3	80%	14%	5%	56
PACE	93%	7%	0%	27
Weighted TN Average	82%	11%	7%	395
Weighted NCI-AD Average	86%	9%	5%	13693

Table 39. Reasons not always able to see or talk to their friends and family*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Availability of Transportation	Physical Accessibility	Staffing or Personal Assistance Unavailable	Health Limitations	Someone Prevents From or Rules Against	No or Limited Access to a Phone	No or Limited Access to the Internet	Other
Wellpoint Group 1	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Wellpoint Group 2	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
BlueCare Group 1	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
BlueCare Group 2	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
BlueCare Group 3	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
UnitedHealthcare Group 1	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
UnitedHealthcare Group 2	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
UnitedHealthcare Group 3	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
PACE	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Weighted TN Average	34%	0%	2%	47%	0%	2%	0%	29%
Weighted NCI-AD Average	24%	6%	2%	21%	2%	5%	1%	62%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Service Coordination

Table 40A. How first found out about services they can get

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Friend	Family	Aging and Disability Resource Center; Area Agency on Aging; Center for Independent Living	State or County Agency	Case Manager or Care Coordinator
Wellpoint Group 1	3%	10%	1%	3%	13%
Wellpoint Group 2	4%	15%	15%	4%	12%
Wellpoint Group 3	6%	9%	19%	2%	2%
BlueCare Group 1	3%	18%	5%	5%	6%
BlueCare Group 2	5%	15%	7%	2%	12%
BlueCare Group 3	14%	11%	7%	1%	8%
UnitedHealthcare Group 1	2%	24%	7%	0%	10%
UnitedHealthcare Group 2	8%	16%	0%	2%	26%
UnitedHealthcare Group 3	6%	14%	12%	0%	10%
PACE	8%	44%	3%	0%	6%
Weighted TN Average	5%	16%	6%	2%	13%
Weighted NCI-AD Average	14%	20%	5%	10%	13%

Table 40B. How first found out about services they can get (continued)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Doctor, Hospital, Clinic	Other Provider or Provider Agency	Media, Newspaper, TV, Radio, Billboard, Brochure, Flyer, Advertisement	Internet or Website	Other
Wellpoint Group 1	17%	7%	0%	1%	11%
Wellpoint Group 2	19%	12%	0%	3%	9%
Wellpoint Group 3	28%	11%	0%	0%	6%
BlueCare Group 1	21%	12%	1%	1%	1%
BlueCare Group 2	26%	17%	0%	2%	3%
BlueCare Group 3	28%	6%	0%	1%	4%
UnitedHealthcare Group 1	19%	8%	0%	0%	3%
UnitedHealthcare Group 2	23%	14%	2%	0%	3%
UnitedHealthcare Group 3	26%	12%	0%	1%	9%
PACE	6%	0%	0%	0%	19%
Weighted TN Average	22%	11%	0%	1%	6%
Weighted NCI-AD Average	29%	9%	2%	2%	12%

Table 41. Can contact their case manager or care coordinator when they need to*Proxy respondents were allowed for this question.*

Program	Yes, Always	Most of the Time, Usually	No	N
Wellpoint Group 1	68%	24%	8%	38
Wellpoint Group 2	77%	18%	5%	61
Wellpoint Group 3	77%	10%	13%	48
BlueCare Group 1	77%	18%	5%	44
BlueCare Group 2	86%	11%	3%	91
BlueCare Group 3	90%	6%	3%	63
UnitedHealthcare Group 1	69%	26%	6%	35
UnitedHealthcare Group 2	83%	14%	2%	90
UnitedHealthcare Group 3	79%	16%	4%	68
PACE	94%	3%	3%	31
Weighted TN Average	79%	16%	5%	569
Weighted NCI-AD Average	82%	11%	7%	15024

Table 42. Who helps person most often (if anyone helps on a regular basis)*Proxy respondents were allowed for this question.*

Program	Paid Support Worker Who is Not a Friend or Relative	Paid Family Member or Spouse or Partner	Paid Friend	Unpaid Family Member or Spouse or Partner	Unpaid Friend or Volunteer	Other	N
Wellpoint Group 1	97%	0%	0%	2%	0%	2%	66
Wellpoint Group 2	49%	5%	0%	43%	0%	3%	65
Wellpoint Group 3	40%	7%	0%	53%	0%	0%	45
BlueCare Group 1	85%	1%	0%	12%	1%	1%	78
BlueCare Group 2	60%	11%	1%	27%	1%	0%	83
BlueCare Group 3	56%	7%	2%	33%	3%	0%	61
UnitedHealthcare Group 1	97%	0%	0%	0%	0%	3%	61
UnitedHealthcare Group 2	55%	9%	1%	30%	4%	1%	94
UnitedHealthcare Group 3	55%	8%	0%	29%	5%	3%	73
PACE	61%	4%	0%	35%	0%	0%	23
Weighted TN Average	71%	5%	0%	20%	1%	2%	649
Weighted NCI-AD Average	44%	37%	3%	14%	2%	1%	17988

Table 43. Additional people who help person on a regular basis

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Paid Support Worker Who is Not a Friend or Relative	Paid Family Member or Spouse or Partner	Paid Friend	Unpaid Family Member or Spouse or Partner	Unpaid Friend or Volunteer	Other	No One Else Provides Additional Support
Wellpoint Group 1	23%	0%	0%	30%	0%	0%	47%
Wellpoint Group 2	42%	0%	0%	42%	3%	3%	9%
Wellpoint Group 3	34%	11%	0%	36%	9%	2%	25%
BlueCare Group 1	32%	1%	0%	24%	3%	3%	39%
BlueCare Group 2	23%	4%	0%	58%	2%	1%	12%
BlueCare Group 3	25%	0%	2%	51%	8%	3%	18%
UnitedHealthcare Group 1	32%	0%	0%	30%	7%	0%	33%
UnitedHealthcare Group 2	25%	7%	0%	52%	9%	1%	13%
UnitedHealthcare Group 3	32%	0%	0%	45%	14%	0%	14%
PACE	65%	0%	0%	17%	9%	0%	9%
Weighted TN Average	29%	2%	0%	42%	5%	1%	24%
Weighted NCI-AD Average	17%	8%	1%	46%	8%	1%	27%

Table 44. People who are paid to help them come and leave when they are supposed to*Proxy respondents were allowed for this question.*

Program	Yes, All Paid Support Workers, Always or Almost always	Some, or Usually	No, Never or Rarely	N
Wellpoint Group 1	82%	11%	7%	28
Wellpoint Group 2	89%	8%	3%	36
Wellpoint Group 3	76%	19%	5%	21
BlueCare Group 1	69%	31%	0%	29
BlueCare Group 2	98%	2%	0%	46
BlueCare Group 3	83%	18%	0%	40
UnitedHealthcare Group 1	64%	36%	0%	28
UnitedHealthcare Group 2	84%	14%	2%	50
UnitedHealthcare Group 3	95%	3%	3%	38
PACE	100%	0%	0%	21
Weighted TN Average	84%	14%	2%	337
Weighted NCI-AD Average	93%	5%	1%	11106

Table 45. Has a backup plan if the people who are paid to help them do not show up*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Wellpoint Group 1	74%	26%	23
Wellpoint Group 2	81%	19%	32
Wellpoint Group 3	n/a	n/a	n/a
BlueCare Group 1	70%	30%	27
BlueCare Group 2	87%	13%	46
BlueCare Group 3	71%	29%	38
UnitedHealthcare Group 1	83%	17%	23
UnitedHealthcare Group 2	82%	18%	49
UnitedHealthcare Group 3	81%	19%	37
PACE	90%	10%	21
Weighted TN Average	80%	20%	315
Weighted NCI-AD Average	73%	27%	10887

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 46. Has an emergency plan in place in case of widescale emergency*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Wellpoint Group 1	87%	13%	67
Wellpoint Group 2	67%	33%	64
Wellpoint Group 3	74%	26%	53
BlueCare Group 1	88%	12%	73
BlueCare Group 2	84%	16%	90
BlueCare Group 3	78%	22%	69
UnitedHealthcare Group 1	88%	12%	66
UnitedHealthcare Group 2	78%	22%	93
UnitedHealthcare Group 3	72%	28%	74
PACE	77%	23%	35
Weighted TN Average	81%	19%	684
Weighted NCI-AD Average	79%	21%	18499

Table 47. Knows whom to contact if they have a complaint about their services

Program	Yes	Maybe, Not Sure	No	N
Wellpoint Group 1	69%	10%	21%	29
Wellpoint Group 2	72%	11%	17%	36
Wellpoint Group 3	77%	8%	15%	39
BlueCare Group 1	68%	18%	15%	40
BlueCare Group 2	80%	9%	11%	45
BlueCare Group 3	91%	2%	7%	56
UnitedHealthcare Group 1	72%	14%	14%	29
UnitedHealthcare Group 2	87%	9%	4%	47
UnitedHealthcare Group 3	87%	5%	8%	60
PACE	93%	0%	7%	27
Weighted TN Average	79%	9%	12%	408
Weighted NCI-AD Average	78%	6%	16%	13459

Table 48. Knows whom to contact if they want to make changes to services

Program	Yes	Maybe, Not Sure	No	N
Wellpoint Group 1	63%	15%	22%	27
Wellpoint Group 2	80%	9%	11%	35
Wellpoint Group 3	87%	3%	11%	38
BlueCare Group 1	71%	8%	21%	38
BlueCare Group 2	86%	9%	5%	44
BlueCare Group 3	96%	0%	4%	56
UnitedHealthcare Group 1	82%	11%	7%	28
UnitedHealthcare Group 2	91%	7%	2%	45
UnitedHealthcare Group 3	92%	3%	5%	60
PACE	93%	3%	3%	29
Weighted TN Average	83%	8%	9%	400
Weighted NCI-AD Average	84%	6%	10%	13324

Table 49. Services meet all current needs and goals*Proxy respondents were allowed for this question.*

Program	Yes, Completely, All Needs and Goals	Some Needs and Goals	No, Not at All, Needs and Goals Are Not Met	N
Wellpoint Group 1	83%	11%	6%	65
Wellpoint Group 2	82%	13%	5%	60
Wellpoint Group 3	72%	15%	13%	47
BlueCare Group 1	69%	26%	5%	61
BlueCare Group 2	82%	13%	5%	82
BlueCare Group 3	72%	20%	7%	69
UnitedHealthcare Group 1	80%	13%	7%	54
UnitedHealthcare Group 2	77%	20%	2%	83
UnitedHealthcare Group 3	76%	19%	6%	70
PACE	92%	8%	0%	36
Weighted TN Average	80%	15%	6%	627
Weighted NCI-AD Average	72%	23%	5%	17444

Table 50A. Additional services and supports needed (if all current needs and goals are not being met)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Skilled Nursing Facility, Nursing Home Services	Personal Care Assistance, Personal Care Services	Homemaker or Chore Services	Companion Services	Healthcare Home Services, Home Health	Home Delivered Meals
Wellpoint Group 1	n/a	n/a	n/a	n/a	n/a	n/a
Wellpoint Group 2	n/a	n/a	n/a	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a	n/a	n/a	n/a
BlueCare Group 1	n/a	n/a	n/a	n/a	n/a	n/a
BlueCare Group 2	n/a	n/a	n/a	n/a	n/a	n/a
BlueCare Group 3	n/a	n/a	n/a	n/a	n/a	n/a
UnitedHealthcare Group 1	n/a	n/a	n/a	n/a	n/a	n/a
UnitedHealthcare Group 2	n/a	n/a	n/a	n/a	n/a	n/a
UnitedHealthcare Group 3	n/a	n/a	n/a	n/a	n/a	n/a
PACE	n/a	n/a	n/a	n/a	n/a	n/a
Weighted TN Average	4%	28%	19%	14%	7%	7%
Weighted NCI-AD Average	5%	29%	28%	12%	15%	19%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 50B. Additional services and supports needed (if all current needs and goals are not being met; continued)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Adult Day Services	Transportation	Respite or Family Caregiver Support	Health Care	Mental Health Care	Dental Care
Wellpoint Group 1	n/a	n/a	n/a	n/a	n/a	n/a
Wellpoint Group 2	n/a	n/a	n/a	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a	n/a	n/a	n/a
BlueCare Group 1	n/a	n/a	n/a	n/a	n/a	n/a
BlueCare Group 2	n/a	n/a	n/a	n/a	n/a	n/a
BlueCare Group 3	n/a	n/a	n/a	n/a	n/a	n/a
UnitedHealthcare Group 1	n/a	n/a	n/a	n/a	n/a	n/a
UnitedHealthcare Group 2	n/a	n/a	n/a	n/a	n/a	n/a
UnitedHealthcare Group 3	n/a	n/a	n/a	n/a	n/a	n/a
PACE	n/a	n/a	n/a	n/a	n/a	n/a
Weighted TN Average	5%	19%	5%	11%	7%	16%
Weighted NCI-AD Average	8%	28%	9%	5%	8%	17%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 50C. Additional services and supports needed (if all current needs and goals are not being met; continued)

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Housing Assistance	Heating or Cooling Assistance	Hospice	Funeral Planning	Other
Wellpoint Group 1	n/a	n/a	n/a	n/a	n/a
Wellpoint Group 2	n/a	n/a	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a	n/a	n/a
BlueCare Group 1	n/a	n/a	n/a	n/a	n/a
BlueCare Group 2	n/a	n/a	n/a	n/a	n/a
BlueCare Group 3	n/a	n/a	n/a	n/a	n/a
UnitedHealthcare Group 1	n/a	n/a	n/a	n/a	n/a
UnitedHealthcare Group 2	n/a	n/a	n/a	n/a	n/a
UnitedHealthcare Group 3	n/a	n/a	n/a	n/a	n/a
PACE	n/a	n/a	n/a	n/a	n/a
Weighted TN Average	10%	3%	0%	5%	25%
Weighted NCI-AD Average	19%	11%	0%	4%	28%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 51. Case manager talked to them about services that might help meet their current needs and goals (if all current needs and goals are not being met and has a case manager)

Proxy respondents were allowed for this question.

Program	Yes	No	N
Wellpoint Group 1	n/a	n/a	n/a
Wellpoint Group 2	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a
BlueCare Group 1	n/a	n/a	n/a
BlueCare Group 2	n/a	n/a	n/a
BlueCare Group 3	n/a	n/a	n/a
UnitedHealthcare Group 1	n/a	n/a	n/a
UnitedHealthcare Group 2	n/a	n/a	n/a
UnitedHealthcare Group 3	n/a	n/a	n/a
PACE	n/a	n/a	n/a
Weighted TN Average	72%	28%	95
Weighted NCI-AD Average	55%	45%	3330

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 52. Service providers work together to provide support*Proxy respondents were allowed for this question.*

Program	Yes, All Service Providers	Sometimes, or Some Service Providers	No	N
Wellpoint Group 1	88%	6%	6%	51
Wellpoint Group 2	79%	21%	0%	61
Wellpoint Group 3	83%	9%	9%	46
BlueCare Group 1	87%	10%	3%	60
BlueCare Group 2	89%	10%	1%	80
BlueCare Group 3	87%	7%	7%	60
UnitedHealthcare Group 1	90%	5%	5%	40
UnitedHealthcare Group 2	86%	11%	4%	83
UnitedHealthcare Group 3	82%	13%	5%	61
PACE	100%	0%	0%	36
Weighted TN Average	87%	10%	4%	578
Weighted NCI-AD Average	82%	7%	10%	13742

Care Coordination

Table 53. Knows how to manage chronic conditions (if has at least one)

Program	Yes	In-Between, or Some Conditions	No	N
Wellpoint Group 1	78%	19%	3%	37
Wellpoint Group 2	93%	3%	3%	30
Wellpoint Group 3	81%	14%	5%	37
BlueCare Group 1	72%	26%	3%	39
BlueCare Group 2	89%	5%	5%	37
BlueCare Group 3	91%	8%	2%	53
UnitedHealthcare Group 1	80%	20%	0%	30
UnitedHealthcare Group 2	83%	7%	10%	42
UnitedHealthcare Group 3	91%	5%	3%	58
PACE	93%	3%	3%	29
Weighted TN Average	85%	12%	4%	392
Weighted NCI-AD Average	84%	10%	6%	13359

Table 54. Stayed overnight in a hospital or rehab/nursing facility in the past 12 months and was discharged to go home*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Wellpoint Group 1	19%	81%	74
Wellpoint Group 2	39%	61%	62
Wellpoint Group 3	25%	75%	44
BlueCare Group 1	19%	81%	69
BlueCare Group 2	34%	66%	82
BlueCare Group 3	29%	71%	65
UnitedHealthcare Group 1	21%	79%	68
UnitedHealthcare Group 2	24%	76%	86
UnitedHealthcare Group 3	28%	72%	71
PACE	21%	79%	33
Weighted TN Average	26%	74%	654
Weighted NCI-AD Average	26%	74%	18590

Table 55. Felt comfortable and supported enough to go home after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

Program	Yes	In-Between	No	N
Wellpoint Group 1	n/a	n/a	n/a	n/a
Wellpoint Group 2	n/a	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a	n/a
BlueCare Group 1	n/a	n/a	n/a	n/a
BlueCare Group 2	n/a	n/a	n/a	n/a
BlueCare Group 3	n/a	n/a	n/a	n/a
UnitedHealthcare Group 1	n/a	n/a	n/a	n/a
UnitedHealthcare Group 2	n/a	n/a	n/a	n/a
UnitedHealthcare Group 3	n/a	n/a	n/a	n/a
PACE	n/a	n/a	n/a	n/a
Weighted TN Average	84%	8%	8%	109
Weighted NCI-AD Average	88%	6%	6%	4148

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 56. Someone followed-up to make sure they had needed services and supports after stay in a hospital or rehab/nursing facility (if had an overnight stay in the past 12 months and was discharged to go home)

Proxy respondents were allowed for this question.

Program	Yes	No	N
Wellpoint Group 1	n/a	n/a	n/a
Wellpoint Group 2	79%	21%	24
Wellpoint Group 3	n/a	n/a	n/a
BlueCare Group 1	n/a	n/a	n/a
BlueCare Group 2	81%	19%	26
BlueCare Group 3	n/a	n/a	n/a
UnitedHealthcare Group 1	n/a	n/a	n/a
UnitedHealthcare Group 2	n/a	n/a	n/a
UnitedHealthcare Group 3	n/a	n/a	n/a
PACE	n/a	n/a	n/a
Weighted TN Average	82%	18%	150
Weighted NCI-AD Average	85%	15%	5206

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Choice and Control

Table 57. Feels in control of their life

Program	Yes, Almost Always, Always	In-Between, Sometimes	No, Rarely, Never	N
Wellpoint Group 1	53%	21%	26%	43
Wellpoint Group 2	68%	29%	3%	34
Wellpoint Group 3	56%	39%	6%	36
BlueCare Group 1	39%	39%	22%	46
BlueCare Group 2	71%	29%	0%	35
BlueCare Group 3	73%	20%	7%	55
UnitedHealthcare Group 1	54%	35%	11%	37
UnitedHealthcare Group 2	70%	23%	7%	43
UnitedHealthcare Group 3	75%	22%	3%	60
PACE	86%	4%	11%	28
Weighted TN Average	63%	27%	11%	417
Weighted NCI-AD Average	75%	17%	7%	13881

Table 58. Able to furnish and decorate their room however they want to (if living in a group setting)

Program	In All Ways	In Most Ways	Only in Some Ways, or Not at All	N
Wellpoint Group 1	31%	47%	22%	45
Wellpoint Group 2	n/a	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a	n/a
BlueCare Group 1	45%	36%	19%	42
BlueCare Group 2	n/a	n/a	n/a	n/a
BlueCare Group 3	n/a	n/a	n/a	n/a
UnitedHealthcare Group 1	27%	61%	12%	33
UnitedHealthcare Group 2	n/a	n/a	n/a	n/a
UnitedHealthcare Group 3	n/a	n/a	n/a	n/a
PACE	n/a	n/a	n/a	n/a
Weighted TN Average	34%	50%	16%	145
Weighted NCI-AD Average	67%	22%	12%	2342

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 59. Able to choose their roommate (if living in a group setting and has a roommate)

Program	Yes	No	N
Wellpoint Group 1	33%	67%	33
Wellpoint Group 2	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a
BlueCare Group 1	20%	80%	30
BlueCare Group 2	n/a	n/a	n/a
BlueCare Group 3	n/a	n/a	n/a
UnitedHealthcare Group 1	18%	82%	28
UnitedHealthcare Group 2	n/a	n/a	n/a
UnitedHealthcare Group 3	n/a	n/a	n/a
PACE	n/a	n/a	n/a
Weighted TN Average	26%	74%	100
Weighted NCI-AD Average	27%	73%	946

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 60. Can get up and go to bed when they want to

Program	Yes, Always, or Almost Always	Some Days, Sometimes	No, Never	N
Wellpoint Group 1	72%	24%	4%	46
Wellpoint Group 2	97%	3%	0%	33
Wellpoint Group 3	90%	8%	3%	40
BlueCare Group 1	68%	28%	4%	47
BlueCare Group 2	90%	10%	0%	40
BlueCare Group 3	100%	0%	0%	53
UnitedHealthcare Group 1	78%	11%	11%	37
UnitedHealthcare Group 2	89%	11%	0%	44
UnitedHealthcare Group 3	95%	3%	2%	59
PACE	86%	14%	0%	29
Weighted TN Average	85%	12%	3%	428
Weighted NCI-AD Average	91%	5%	3%	14369

Table 61. Can eat their meals when they want to

Program	Yes, Always, or Almost Always	Some Days, Sometimes	No, Never	N
Wellpoint Group 1	56%	9%	36%	45
Wellpoint Group 2	82%	15%	3%	34
Wellpoint Group 3	90%	8%	3%	39
BlueCare Group 1	36%	28%	36%	50
BlueCare Group 2	95%	3%	3%	40
BlueCare Group 3	89%	7%	4%	54
UnitedHealthcare Group 1	61%	14%	25%	36
UnitedHealthcare Group 2	95%	5%	0%	43
UnitedHealthcare Group 3	92%	5%	3%	59
PACE	86%	3%	10%	29
Weighted TN Average	76%	9%	15%	429
Weighted NCI-AD Average	91%	4%	5%	14359

Table 62. Can choose or change their services*Proxy respondents were allowed for this question.*

Program	Yes, All Services	Sometimes, or Some Services	No	N
Wellpoint Group 1	67%	21%	12%	43
Wellpoint Group 2	73%	13%	13%	60
Wellpoint Group 3	77%	16%	7%	44
BlueCare Group 1	54%	25%	20%	59
BlueCare Group 2	83%	15%	2%	81
BlueCare Group 3	88%	5%	8%	66
UnitedHealthcare Group 1	66%	16%	18%	38
UnitedHealthcare Group 2	80%	13%	7%	83
UnitedHealthcare Group 3	84%	12%	4%	68
PACE	94%	6%	0%	32
Weighted TN Average	76%	15%	9%	574
Weighted NCI-AD Average	81%	8%	12%	15732

Table 63. Can choose or change when and how often they receive services*Proxy respondents were allowed for this question.*

Program	Yes, All Services	Sometimes, or Some Services	No	N
Wellpoint Group 1	70%	21%	9%	43
Wellpoint Group 2	67%	22%	12%	60
Wellpoint Group 3	67%	24%	10%	42
BlueCare Group 1	53%	23%	23%	60
BlueCare Group 2	75%	19%	6%	80
BlueCare Group 3	86%	6%	8%	65
UnitedHealthcare Group 1	65%	20%	15%	40
UnitedHealthcare Group 2	69%	21%	10%	81
UnitedHealthcare Group 3	71%	18%	11%	65
PACE	88%	13%	0%	32
Weighted TN Average	71%	19%	10%	568
Weighted NCI-AD Average	73%	11%	16%	15630

Table 64. Can choose or change the people who provide paid supports if wants*Proxy respondents were allowed for this question.*

Program	Yes, All Services	Sometimes, or Some Services	No	N
Wellpoint Group 1	52%	10%	38%	21
Wellpoint Group 2	79%	6%	15%	33
Wellpoint Group 3	n/a	n/a	n/a	n/a
BlueCare Group 1	34%	9%	56%	32
BlueCare Group 2	87%	7%	7%	45
BlueCare Group 3	94%	0%	6%	35
UnitedHealthcare Group 1	48%	17%	34%	29
UnitedHealthcare Group 2	74%	17%	9%	46
UnitedHealthcare Group 3	77%	9%	14%	35
PACE	100%	0%	0%	21
Weighted TN Average	71%	10%	19%	314
Weighted NCI-AD Average	84%	4%	12%	11637

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Satisfaction

Table 65. Services and supports help them live the life they want

Program	Yes	No	N
Wellpoint Group 1	88%	12%	26
Wellpoint Group 2	100%	0%	30
Wellpoint Group 3	91%	9%	35
BlueCare Group 1	90%	10%	31
BlueCare Group 2	100%	0%	36
BlueCare Group 3	90%	10%	51
UnitedHealthcare Group 1	92%	8%	26
UnitedHealthcare Group 2	97%	3%	37
UnitedHealthcare Group 3	94%	6%	51
PACE	97%	3%	29
Weighted TN Average	94%	6%	352
Weighted NCI-AD Average	89%	11%	12820

Table 66. Case manager or care coordinator changes more often than they would like

Program	Yes	No	N
Wellpoint Group 1	n/a	n/a	n/a
Wellpoint Group 2	23%	77%	31
Wellpoint Group 3	44%	56%	36
BlueCare Group 1	n/a	n/a	n/a
BlueCare Group 2	18%	82%	44
BlueCare Group 3	17%	83%	52
UnitedHealthcare Group 1	n/a	n/a	n/a
UnitedHealthcare Group 2	32%	68%	47
UnitedHealthcare Group 3	33%	67%	57
PACE	12%	88%	25
Weighted TN Average	26%	74%	336
Weighted NCI-AD Average	29%	71%	11189

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 67. People who are paid to help them change too often

Program	Yes, All Paid Support Workers, Always or Almost Always	Some or Sometimes	No, Never or Rarely	N
Wellpoint Group 1	32%	32%	36%	22
Wellpoint Group 2	n/a	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a	n/a
BlueCare Group 1	30%	26%	43%	23
BlueCare Group 2	13%	17%	71%	24
BlueCare Group 3	9%	9%	82%	33
UnitedHealthcare Group 1	n/a	n/a	n/a	n/a
UnitedHealthcare Group 2	16%	16%	68%	31
UnitedHealthcare Group 3	17%	30%	53%	30
PACE	19%	19%	62%	21
Weighted TN Average	23%	21%	57%	239
Weighted NCI-AD Average	12%	9%	78%	9216

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 68. Likes where they live

Program	Yes	In Between, Most of the Time	No	N
Wellpoint Group 1	63%	19%	19%	48
Wellpoint Group 2	89%	11%	0%	38
Wellpoint Group 3	81%	2%	17%	42
BlueCare Group 1	64%	26%	9%	53
BlueCare Group 2	89%	7%	4%	45
BlueCare Group 3	84%	11%	5%	57
UnitedHealthcare Group 1	59%	27%	14%	37
UnitedHealthcare Group 2	83%	12%	6%	52
UnitedHealthcare Group 3	86%	8%	6%	65
PACE	100%	0%	0%	29
Weighted TN Average	76%	14%	10%	466
Weighted NCI-AD Average	82%	9%	9%	14962

Table 69A. Reasons does not like where they live (if does not always like where they live)*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Accessibility of House or Building	Feels Unsafe in or Dislikes Neighborhood	Feels Unsafe in Residence	Residence or Building Needs Repair or Upkeep	Doesn't Feel Like Home
Wellpoint Group 1	n/a	n/a	n/a	n/a	n/a
Wellpoint Group 2	n/a	n/a	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a	n/a	n/a
BlueCare Group 1	n/a	n/a	n/a	n/a	n/a
BlueCare Group 2	n/a	n/a	n/a	n/a	n/a
BlueCare Group 3	n/a	n/a	n/a	n/a	n/a
UnitedHealthcare Group 1	n/a	n/a	n/a	n/a	n/a
UnitedHealthcare Group 2	n/a	n/a	n/a	n/a	n/a
UnitedHealthcare Group 3	n/a	n/a	n/a	n/a	n/a
PACE	n/a	n/a	n/a	n/a	n/a
Weighted TN Average	6%	3%	9%	5%	14%
Weighted NCI-AD Average	7%	15%	6%	13%	10%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 69B. Reasons does not like where they live (if does not always like where they live) (continued)*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Layout or Size of Residence or Building	Problems With Neighbors or Housemates/Other Residents	Problems With Staff	Insufficient Amount or Type of Staff	Wants More Independence or Control
Wellpoint Group 1	n/a	n/a	n/a	n/a	n/a
Wellpoint Group 2	n/a	n/a	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a	n/a	n/a
BlueCare Group 1	n/a	n/a	n/a	n/a	n/a
BlueCare Group 2	n/a	n/a	n/a	n/a	n/a
BlueCare Group 3	n/a	n/a	n/a	n/a	n/a
UnitedHealthcare Group 1	n/a	n/a	n/a	n/a	n/a
UnitedHealthcare Group 2	n/a	n/a	n/a	n/a	n/a
UnitedHealthcare Group 3	n/a	n/a	n/a	n/a	n/a
PACE	n/a	n/a	n/a	n/a	n/a
Weighted TN Average	5%	6%	21%	9%	13%
Weighted NCI-AD Average	10%	10%	4%	2%	8%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 69C. Reasons does not like where they live (if does not always like where they live) (continued)*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Wants More Privacy	Wants to be Closer to Family or Friends	Feels Isolated from Community or Feels Lonely	Affordability or Cost of Housing	Other
Wellpoint Group 1	n/a	n/a	n/a	n/a	n/a
Wellpoint Group 2	n/a	n/a	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a	n/a	n/a
BlueCare Group 1	n/a	n/a	n/a	n/a	n/a
BlueCare Group 2	n/a	n/a	n/a	n/a	n/a
BlueCare Group 3	n/a	n/a	n/a	n/a	n/a
UnitedHealthcare Group 1	n/a	n/a	n/a	n/a	n/a
UnitedHealthcare Group 2	n/a	n/a	n/a	n/a	n/a
UnitedHealthcare Group 3	n/a	n/a	n/a	n/a	n/a
PACE	n/a	n/a	n/a	n/a	n/a
Weighted TN Average	10%	12%	5%	4%	34%
Weighted NCI-AD Average	11%	6%	5%	5%	38%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 70. Wants to live somewhere else

Program	Yes	Maybe	No	N
Wellpoint Group 1	47%	5%	49%	43
Wellpoint Group 2	13%	5%	82%	39
Wellpoint Group 3	24%	2%	74%	42
BlueCare Group 1	35%	24%	41%	49
BlueCare Group 2	16%	0%	84%	45
BlueCare Group 3	18%	7%	75%	57
UnitedHealthcare Group 1	18%	30%	53%	40
UnitedHealthcare Group 2	21%	6%	74%	53
UnitedHealthcare Group 3	20%	5%	76%	66
PACE	17%	0%	83%	29
Weighted TN Average	24%	9%	67%	463
Weighted NCI-AD Average	28%	8%	65%	14658

Table 71. Where person would prefer to live (if wants to live somewhere else)*Categories are not mutually exclusive; therefore, N is not shown.*

Program	Different Kind of Home	Live Independently	With or Closer to Family	In a Different Neighborhood	A Different Type of Geography or Climate	Other
Wellpoint Group 1	18%	23%	14%	5%	5%	23%
Wellpoint Group 2	n/a	n/a	n/a	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a	n/a	n/a	n/a
BlueCare Group 1	24%	28%	21%	10%	3%	14%
BlueCare Group 2	n/a	n/a	n/a	n/a	n/a	n/a
BlueCare Group 3	n/a	n/a	n/a	n/a	n/a	n/a
UnitedHealthcare Group 1	n/a	n/a	n/a	n/a	n/a	n/a
UnitedHealthcare Group 2	n/a	n/a	n/a	n/a	n/a	n/a
UnitedHealthcare Group 3	n/a	n/a	n/a	n/a	n/a	n/a
PACE	n/a	n/a	n/a	n/a	n/a	n/a
Weighted TN Average	23%	23%	18%	5%	2%	22%
Weighted NCI-AD Average	34%	15%	11%	23%	22%	21%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 72. People who are paid to help them do things the way they want them done

Program	Yes, All Paid Support Workers, Always or Almost Always	Some or Sometimes	No, Never or Rarely	N
Wellpoint Group 1	65%	26%	9%	23
Wellpoint Group 2	n/a	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a	n/a
BlueCare Group 1	67%	29%	4%	24
BlueCare Group 2	96%	4%	0%	24
BlueCare Group 3	82%	18%	0%	34
UnitedHealthcare Group 1	n/a	n/a	n/a	n/a
UnitedHealthcare Group 2	80%	20%	0%	30
UnitedHealthcare Group 3	87%	13%	0%	30
PACE	95%	5%	0%	21
Weighted TN Average	80%	18%	2%	241
Weighted NCI-AD Average	90%	9%	1%	10038

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 73. Usually likes how they spend their time during the day

Program	Yes, Always, or Almost Always	Sometimes	No, Never or Rarely	N
Wellpoint Group 1	45%	45%	10%	42
Wellpoint Group 2	36%	61%	3%	33
Wellpoint Group 3	45%	45%	10%	40
BlueCare Group 1	38%	53%	9%	47
BlueCare Group 2	55%	37%	8%	38
BlueCare Group 3	60%	37%	4%	52
UnitedHealthcare Group 1	47%	50%	3%	36
UnitedHealthcare Group 2	47%	47%	7%	45
UnitedHealthcare Group 3	56%	37%	7%	57
PACE	100%	0%	0%	29
Weighted TN Average	49%	45%	6%	419
Weighted NCI-AD Average	65%	27%	8%	14250

Technology

Table 74. Has access to the internet*Proxy respondents were allowed for this question.*

Program	Yes	Sometimes	No	N
Wellpoint Group 1	61%	3%	36%	67
Wellpoint Group 2	69%	3%	28%	67
Wellpoint Group 3	65%	2%	33%	52
BlueCare Group 1	64%	3%	34%	77
BlueCare Group 2	79%	3%	18%	89
BlueCare Group 3	79%	0%	21%	66
UnitedHealthcare Group 1	74%	3%	24%	68
UnitedHealthcare Group 2	80%	2%	18%	95
UnitedHealthcare Group 3	72%	3%	25%	71
PACE	58%	3%	39%	36
Weighted TN Average	72%	3%	25%	688
Weighted NCI-AD Average	74%	1%	25%	19012

Table 75. How often they use the internet (if has access to the internet)*Proxy respondents were allowed for this question.*

Program	Daily	Several Times a Week	Several Times a Month	Several Times a Year	Don't Use It at All	N
Wellpoint Group 1	27%	27%	0%	0%	45%	33
Wellpoint Group 2	55%	20%	5%	0%	20%	44
Wellpoint Group 3	48%	21%	6%	0%	24%	33
BlueCare Group 1	51%	4%	2%	2%	40%	47
BlueCare Group 2	55%	15%	4%	3%	22%	67
BlueCare Group 3	65%	17%	2%	0%	17%	48
UnitedHealthcare Group 1	42%	9%	2%	2%	44%	45
UnitedHealthcare Group 2	52%	16%	8%	4%	21%	77
UnitedHealthcare Group 3	75%	8%	4%	0%	14%	51
PACE	41%	32%	5%	0%	23%	22
Weighted TN Average	49%	16%	4%	2%	29%	467
Weighted NCI-AD Average	67%	12%	3%	1%	17%	14606

Table 76. Internet always works at home*Proxy respondents were allowed for this question.*

Program	Always Works	Sometimes Works	Rarely or Never Works	N
Wellpoint Group 1	85%	12%	3%	33
Wellpoint Group 2	93%	8%	0%	40
Wellpoint Group 3	79%	21%	0%	28
BlueCare Group 1	86%	11%	3%	36
BlueCare Group 2	92%	8%	0%	71
BlueCare Group 3	96%	2%	2%	48
UnitedHealthcare Group 1	97%	3%	0%	37
UnitedHealthcare Group 2	89%	8%	3%	73
UnitedHealthcare Group 3	89%	9%	2%	47
PACE	86%	14%	0%	21
Weighted TN Average	91%	8%	1%	434
Weighted NCI-AD Average	89%	10%	0%	13300

Table 77. Has talked to health professionals using video conference/telehealth*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Wellpoint Group 1	9%	91%	74
Wellpoint Group 2	26%	74%	62
Wellpoint Group 3	35%	65%	49
BlueCare Group 1	19%	81%	72
BlueCare Group 2	37%	63%	81
BlueCare Group 3	37%	63%	68
UnitedHealthcare Group 1	14%	86%	63
UnitedHealthcare Group 2	57%	43%	84
UnitedHealthcare Group 3	39%	61%	71
PACE	29%	71%	35
Weighted TN Average	28%	72%	659
Weighted NCI-AD Average	45%	55%	18542

Table 78. Liked talking to health care providers using telehealth

Program	Yes	Sometimes, or In-Between	No	N
Wellpoint Group 1	n/a	n/a	n/a	n/a
Wellpoint Group 2	n/a	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a	n/a
BlueCare Group 1	n/a	n/a	n/a	n/a
BlueCare Group 2	n/a	n/a	n/a	n/a
BlueCare Group 3	n/a	n/a	n/a	n/a
UnitedHealthcare Group 1	n/a	n/a	n/a	n/a
UnitedHealthcare Group 2	64%	18%	18%	22
UnitedHealthcare Group 3	56%	28%	16%	25
PACE	n/a	n/a	n/a	n/a
Weighted TN Average	46%	28%	26%	138
Weighted NCI-AD Average	60%	22%	17%	6251

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Access to Needed Equipment

Table 79. Need for grab bars in the bathroom or elsewhere in their home*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Wellpoint Group 1	1%	1%	89%	9%	89
Wellpoint Group 2	9%	9%	70%	13%	70
Wellpoint Group 3	9%	13%	65%	13%	54
BlueCare Group 1	2%	2%	81%	14%	86
BlueCare Group 2	7%	8%	76%	10%	91
BlueCare Group 3	6%	11%	69%	14%	71
UnitedHealthcare Group 1	4%	1%	85%	9%	74
UnitedHealthcare Group 2	5%	7%	68%	20%	97
UnitedHealthcare Group 3	13%	9%	63%	15%	75
PACE	0%	0%	86%	14%	36
Weighted TN Average	5%	5%	78%	12%	743
Weighted NCI-AD Average	11%	5%	60%	24%	19422

Table 80. Need for other bathroom modifications*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Wellpoint Group 1	0%	0%	77%	23%	81
Wellpoint Group 2	7%	13%	50%	30%	60
Wellpoint Group 3	11%	9%	52%	28%	54
BlueCare Group 1	1%	2%	62%	34%	87
BlueCare Group 2	10%	5%	44%	41%	80
BlueCare Group 3	7%	9%	47%	37%	68
UnitedHealthcare Group 1	1%	0%	67%	32%	72
UnitedHealthcare Group 2	3%	11%	44%	42%	91
UnitedHealthcare Group 3	8%	7%	48%	37%	71
PACE	3%	0%	69%	28%	36
Weighted TN Average	4%	5%	58%	33%	700
Weighted NCI-AD Average	10%	2%	24%	64%	18731

Table 81. Need for a shower chair*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Wellpoint Group 1	0%	1%	92%	7%	85
Wellpoint Group 2	4%	18%	65%	13%	68
Wellpoint Group 3	11%	11%	70%	7%	54
BlueCare Group 1	0%	2%	85%	13%	87
BlueCare Group 2	2%	8%	80%	9%	86
BlueCare Group 3	4%	16%	71%	9%	70
UnitedHealthcare Group 1	3%	1%	86%	10%	73
UnitedHealthcare Group 2	4%	4%	68%	23%	98
UnitedHealthcare Group 3	5%	12%	68%	15%	75
PACE	3%	0%	81%	17%	36
Weighted TN Average	3%	6%	79%	12%	732
Weighted NCI-AD Average	7%	5%	63%	24%	19368

Table 82. Need for a specialized bed*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Wellpoint Group 1	0%	1%	92%	7%	89
Wellpoint Group 2	2%	12%	45%	41%	66
Wellpoint Group 3	4%	9%	37%	50%	54
BlueCare Group 1	1%	8%	82%	9%	89
BlueCare Group 2	6%	7%	51%	37%	87
BlueCare Group 3	3%	17%	40%	40%	70
UnitedHealthcare Group 1	1%	3%	91%	5%	74
UnitedHealthcare Group 2	6%	11%	46%	36%	97
UnitedHealthcare Group 3	3%	11%	43%	44%	75
PACE	0%	6%	75%	19%	36
Weighted TN Average	3%	7%	66%	24%	737
Weighted NCI-AD Average	8%	3%	21%	68%	19315

Table 83. Need for a ramp (either inside or outside of their residence)*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Wellpoint Group 1	0%	1%	82%	17%	84
Wellpoint Group 2	3%	13%	56%	29%	63
Wellpoint Group 3	8%	17%	51%	25%	53
BlueCare Group 1	0%	1%	61%	37%	83
BlueCare Group 2	3%	3%	66%	27%	86
BlueCare Group 3	6%	4%	52%	38%	69
UnitedHealthcare Group 1	0%	0%	71%	29%	72
UnitedHealthcare Group 2	9%	4%	52%	35%	93
UnitedHealthcare Group 3	5%	8%	49%	38%	74
PACE	3%	0%	72%	25%	36
Weighted TN Average	3%	4%	65%	28%	713
Weighted NCI-AD Average	6%	2%	24%	67%	19287

Table 84. Need for other home modifications*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Wellpoint Group 1	0%	2%	56%	42%	59
Wellpoint Group 2	3%	8%	50%	40%	40
Wellpoint Group 3	5%	13%	32%	50%	38
BlueCare Group 1	0%	3%	26%	71%	70
BlueCare Group 2	3%	3%	22%	71%	63
BlueCare Group 3	4%	2%	23%	71%	52
UnitedHealthcare Group 1	2%	0%	42%	56%	45
UnitedHealthcare Group 2	8%	5%	32%	55%	62
UnitedHealthcare Group 3	4%	8%	28%	60%	53
PACE	0%	0%	64%	36%	36
Weighted TN Average	3%	3%	39%	55%	518
Weighted NCI-AD Average	5%	2%	7%	87%	12474

Table 85. Need for a wheelchair*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Wellpoint Group 1	6%	5%	83%	7%	88
Wellpoint Group 2	3%	21%	52%	24%	71
Wellpoint Group 3	4%	16%	55%	25%	55
BlueCare Group 1	0%	12%	74%	13%	90
BlueCare Group 2	4%	16%	54%	25%	92
BlueCare Group 3	3%	18%	46%	32%	71
UnitedHealthcare Group 1	1%	11%	79%	8%	73
UnitedHealthcare Group 2	3%	13%	59%	25%	95
UnitedHealthcare Group 3	7%	23%	49%	22%	74
PACE	6%	8%	56%	31%	36
Weighted TN Average	4%	13%	66%	18%	745
Weighted NCI-AD Average	5%	6%	28%	61%	19324

Table 86. Need for a scooter*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Wellpoint Group 1	1%	0%	24%	75%	87
Wellpoint Group 2	6%	9%	22%	63%	64
Wellpoint Group 3	11%	4%	28%	57%	54
BlueCare Group 1	0%	1%	20%	78%	83
BlueCare Group 2	11%	6%	14%	69%	85
BlueCare Group 3	6%	6%	19%	69%	67
UnitedHealthcare Group 1	1%	6%	13%	79%	67
UnitedHealthcare Group 2	2%	2%	29%	66%	92
UnitedHealthcare Group 3	6%	6%	25%	64%	72
PACE	3%	0%	6%	91%	35
Weighted TN Average	4%	4%	21%	71%	706
Weighted NCI-AD Average	8%	1%	5%	86%	19116

Table 87. Need for a walker*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Wellpoint Group 1	2%	0%	44%	54%	85
Wellpoint Group 2	0%	10%	56%	34%	68
Wellpoint Group 3	4%	9%	51%	36%	53
BlueCare Group 1	0%	5%	40%	55%	87
BlueCare Group 2	2%	10%	49%	39%	90
BlueCare Group 3	3%	11%	63%	23%	70
UnitedHealthcare Group 1	1%	0%	27%	72%	67
UnitedHealthcare Group 2	3%	3%	52%	42%	96
UnitedHealthcare Group 3	0%	15%	61%	24%	74
PACE	8%	8%	42%	42%	36
Weighted TN Average	2%	5%	46%	47%	726
Weighted NCI-AD Average	3%	6%	45%	47%	19256

Table 88. Need for hearing aids*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Wellpoint Group 1	10%	0%	28%	63%	80
Wellpoint Group 2	0%	4%	26%	69%	68
Wellpoint Group 3	2%	6%	31%	61%	54
BlueCare Group 1	6%	2%	24%	68%	87
BlueCare Group 2	7%	6%	19%	69%	90
BlueCare Group 3	6%	6%	20%	69%	70
UnitedHealthcare Group 1	5%	5%	18%	73%	66
UnitedHealthcare Group 2	2%	4%	25%	69%	93
UnitedHealthcare Group 3	7%	4%	24%	65%	75
PACE	6%	0%	14%	80%	35
Weighted TN Average	5%	4%	23%	68%	718
Weighted NCI-AD Average	7%	3%	10%	81%	19100

Table 89. Need for glasses*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Wellpoint Group 1	2%	6%	61%	30%	83
Wellpoint Group 2	4%	15%	51%	29%	68
Wellpoint Group 3	6%	15%	65%	15%	54
BlueCare Group 1	4%	13%	54%	30%	84
BlueCare Group 2	4%	16%	49%	31%	90
BlueCare Group 3	1%	17%	56%	25%	71
UnitedHealthcare Group 1	6%	13%	56%	25%	63
UnitedHealthcare Group 2	2%	11%	56%	31%	94
UnitedHealthcare Group 3	7%	25%	51%	17%	75
PACE	6%	8%	75%	11%	36
Weighted TN Average	4%	12%	56%	28%	718
Weighted NCI-AD Average	5%	15%	58%	23%	19172

Table 90. Need for personal emergency response system (PERS)*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Wellpoint Group 1	0%	3%	64%	34%	80
Wellpoint Group 2	6%	12%	53%	29%	66
Wellpoint Group 3	11%	9%	57%	23%	53
BlueCare Group 1	6%	2%	57%	35%	83
BlueCare Group 2	4%	6%	58%	32%	90
BlueCare Group 3	4%	8%	63%	24%	71
UnitedHealthcare Group 1	5%	3%	33%	58%	60
UnitedHealthcare Group 2	8%	5%	49%	38%	93
UnitedHealthcare Group 3	15%	5%	55%	24%	74
PACE	11%	0%	80%	9%	35
Weighted TN Average	5%	5%	54%	36%	705
Weighted NCI-AD Average	12%	2%	31%	55%	18978

Table 91. Need for an oxygen machine*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Wellpoint Group 1	0%	1%	41%	58%	83
Wellpoint Group 2	3%	3%	39%	55%	64
Wellpoint Group 3	4%	4%	39%	53%	51
BlueCare Group 1	0%	0%	31%	69%	80
BlueCare Group 2	2%	1%	27%	70%	89
BlueCare Group 3	1%	6%	33%	60%	70
UnitedHealthcare Group 1	0%	2%	33%	65%	60
UnitedHealthcare Group 2	0%	2%	30%	68%	94
UnitedHealthcare Group 3	4%	3%	35%	58%	72
PACE	0%	0%	19%	81%	36
Weighted TN Average	1%	2%	34%	63%	699
Weighted NCI-AD Average	2%	1%	11%	86%	19042

Table 92. Need for other assistive technology equipment*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Wellpoint Group 1	0%	3%	34%	62%	61
Wellpoint Group 2	2%	5%	30%	64%	44
Wellpoint Group 3	8%	0%	41%	51%	37
BlueCare Group 1	0%	1%	19%	79%	67
BlueCare Group 2	5%	3%	20%	72%	64
BlueCare Group 3	6%	0%	26%	69%	54
UnitedHealthcare Group 1	2%	0%	17%	80%	46
UnitedHealthcare Group 2	3%	1%	17%	79%	70
UnitedHealthcare Group 3	5%	0%	36%	59%	56
PACE	0%	3%	53%	44%	36
Weighted TN Average	3%	2%	26%	70%	535
Weighted NCI-AD Average	2%	1%	16%	81%	12832

Table 93. Need for other equipment*Proxy respondents were allowed for this question.*

Program	Needs	Has But Needs Change or Update	Has and Does Not Need Change or Update	Does Not Need	N
Wellpoint Group 1	2%	0%	35%	63%	52
Wellpoint Group 2	0%	5%	34%	61%	41
Wellpoint Group 3	0%	0%	37%	63%	35
BlueCare Group 1	0%	5%	13%	83%	64
BlueCare Group 2	4%	2%	16%	79%	57
BlueCare Group 3	2%	0%	13%	85%	53
UnitedHealthcare Group 1	5%	0%	16%	79%	43
UnitedHealthcare Group 2	5%	3%	18%	74%	62
UnitedHealthcare Group 3	4%	4%	32%	61%	57
PACE	6%	0%	50%	44%	36
Weighted TN Average	3%	2%	24%	72%	500
Weighted NCI-AD Average	8%	2%	20%	70%	12547

Medications

Table 94. Knows what prescription medications are for (if taking prescription medication)

Program	Yes	In-Between, or Some Medications	No	N
Wellpoint Group 1	66%	18%	16%	38
Wellpoint Group 2	84%	13%	3%	31
Wellpoint Group 3	84%	11%	5%	37
BlueCare Group 1	50%	33%	18%	40
BlueCare Group 2	89%	8%	3%	37
BlueCare Group 3	89%	6%	6%	54
UnitedHealthcare Group 1	59%	19%	22%	32
UnitedHealthcare Group 2	86%	10%	5%	42
UnitedHealthcare Group 3	93%	5%	2%	57
PACE	83%	10%	7%	29
Weighted TN Average	77%	13%	10%	397
Weighted NCI-AD Average	88%	7%	5%	13779

Table 95. Takes medication to help feel less sad or depressed*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Wellpoint Group 1	66%	34%	59
Wellpoint Group 2	44%	56%	55
Wellpoint Group 3	45%	55%	44
BlueCare Group 1	46%	54%	57
BlueCare Group 2	57%	43%	74
BlueCare Group 3	44%	56%	62
UnitedHealthcare Group 1	66%	34%	53
UnitedHealthcare Group 2	62%	38%	86
UnitedHealthcare Group 3	43%	57%	69
PACE	41%	59%	34
Weighted TN Average	57%	43%	593
Weighted NCI-AD Average	38%	62%	18103

Health care

Table 96. Has access to mental health services if they want them

Program	Yes	Sometimes	No	N
Wellpoint Group 1	93%	3%	3%	30
Wellpoint Group 2	89%	0%	11%	27
Wellpoint Group 3	86%	7%	7%	29
BlueCare Group 1	78%	5%	16%	37
BlueCare Group 2	97%	0%	3%	37
BlueCare Group 3	91%	0%	9%	47
UnitedHealthcare Group 1	87%	7%	7%	30
UnitedHealthcare Group 2	83%	7%	10%	41
UnitedHealthcare Group 3	80%	2%	18%	55
PACE	100%	0%	0%	27
Weighted TN Average	89%	3%	7%	360
Weighted NCI-AD Average	89%	1%	9%	13077

Table 97. Can get an appointment to see or talk to their primary care doctor when they need to*Proxy respondents were allowed for this question.*

Program	Yes, Always	Usually	No, Only Sometimes or Rarely	N
Wellpoint Group 1	78%	16%	7%	76
Wellpoint Group 2	82%	14%	5%	65
Wellpoint Group 3	85%	10%	6%	52
BlueCare Group 1	85%	12%	3%	66
BlueCare Group 2	93%	6%	1%	86
BlueCare Group 3	88%	7%	4%	68
UnitedHealthcare Group 1	80%	14%	5%	56
UnitedHealthcare Group 2	94%	6%	0%	93
UnitedHealthcare Group 3	85%	15%	0%	75
PACE	89%	3%	9%	35
Weighted TN Average	85%	11%	4%	672
Weighted NCI-AD Average	84%	10%	6%	18551

Table 98. Went to the emergency room for any reason in the past 12 months*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Wellpoint Group 1	23%	77%	73
Wellpoint Group 2	44%	56%	63
Wellpoint Group 3	44%	56%	50
BlueCare Group 1	25%	75%	76
BlueCare Group 2	37%	63%	83
BlueCare Group 3	39%	61%	67
UnitedHealthcare Group 1	30%	70%	66
UnitedHealthcare Group 2	36%	64%	90
UnitedHealthcare Group 3	31%	69%	72
PACE	39%	61%	36
Weighted TN Average	33%	67%	676
Weighted NCI-AD Average	42%	58%	18674

Table 99. Has gone to the emergency room in the past 12 months due to falling or losing balance*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Wellpoint Group 1	n/a	n/a	n/a
Wellpoint Group 2	30%	70%	27
Wellpoint Group 3	33%	67%	21
BlueCare Group 1	n/a	n/a	n/a
BlueCare Group 2	29%	71%	31
BlueCare Group 3	35%	65%	26
UnitedHealthcare Group 1	n/a	n/a	n/a
UnitedHealthcare Group 2	13%	87%	30
UnitedHealthcare Group 3	32%	68%	22
PACE	n/a	n/a	n/a
Weighted TN Average	29%	71%	223
Weighted NCI-AD Average	27%	73%	8152

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 100. Has gone to the emergency room in the past 12 months due to tooth or mouth pain

Proxy respondents were allowed for this question.

Program	Yes	No	N
Wellpoint Group 1	n/a	n/a	n/a
Wellpoint Group 2	4%	96%	27
Wellpoint Group 3	0%	100%	21
BlueCare Group 1	n/a	n/a	n/a
BlueCare Group 2	3%	97%	30
BlueCare Group 3	12%	88%	26
UnitedHealthcare Group 1	n/a	n/a	n/a
UnitedHealthcare Group 2	3%	97%	29
UnitedHealthcare Group 3	0%	100%	21
PACE	n/a	n/a	n/a
Weighted TN Average	3%	97%	220
Weighted NCI-AD Average	3%	97%	8127

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 101. Has gone to the emergency room in the past 12 months due to not being able to see their primary care physician

Proxy respondents were allowed for this question.

Program	Yes	No	N
Wellpoint Group 1	n/a	n/a	n/a
Wellpoint Group 2	12%	88%	26
Wellpoint Group 3	23%	77%	22
BlueCare Group 1	n/a	n/a	n/a
BlueCare Group 2	14%	86%	29
BlueCare Group 3	16%	84%	25
UnitedHealthcare Group 1	n/a	n/a	n/a
UnitedHealthcare Group 2	17%	83%	30
UnitedHealthcare Group 3	5%	95%	21
PACE	n/a	n/a	n/a
Weighted TN Average	11%	89%	219
Weighted NCI-AD Average	10%	90%	8067

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 102. Had a physical exam or wellness visit in the past 12 months*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Wellpoint Group 1	88%	12%	82
Wellpoint Group 2	80%	20%	66
Wellpoint Group 3	96%	4%	50
BlueCare Group 1	79%	21%	73
BlueCare Group 2	94%	6%	83
BlueCare Group 3	83%	17%	69
UnitedHealthcare Group 1	88%	12%	67
UnitedHealthcare Group 2	88%	12%	91
UnitedHealthcare Group 3	89%	11%	73
PACE	94%	6%	35
Weighted TN Average	88%	12%	689
Weighted NCI-AD Average	87%	13%	18456

Table 103. Had a hearing exam*Proxy respondents were allowed for this question.*

Program	Past Year	1-2 Years Ago	3-4 Years Ago	5 Years Ago or More	Has Not Had One	N
Wellpoint Group 1	31%	19%	6%	16%	28%	32
Wellpoint Group 2	32%	6%	3%	35%	24%	34
Wellpoint Group 3	24%	8%	8%	20%	40%	25
BlueCare Group 1	30%	12%	7%	19%	33%	43
BlueCare Group 2	22%	22%	10%	20%	26%	50
BlueCare Group 3	35%	12%	8%	13%	33%	52
UnitedHealthcare Group 1	39%	19%	3%	8%	31%	36
UnitedHealthcare Group 2	26%	21%	10%	10%	33%	42
UnitedHealthcare Group 3	15%	17%	13%	17%	40%	48
PACE	30%	26%	4%	26%	13%	23
Weighted TN Average	30%	17%	7%	17%	30%	385
Weighted NCI-AD Average	24%	16%	9%	23%	28%	14254

Table 104. Had a vision exam in the past 12 months*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Wellpoint Group 1	51%	49%	68
Wellpoint Group 2	36%	64%	58
Wellpoint Group 3	67%	33%	46
BlueCare Group 1	65%	35%	68
BlueCare Group 2	53%	47%	83
BlueCare Group 3	63%	38%	64
UnitedHealthcare Group 1	65%	35%	60
UnitedHealthcare Group 2	54%	46%	87
UnitedHealthcare Group 3	43%	57%	69
PACE	81%	19%	36
Weighted TN Average	55%	45%	639
Weighted NCI-AD Average	65%	35%	18299

Table 105. Had a dental visit in the past 12 months*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Wellpoint Group 1	40%	60%	67
Wellpoint Group 2	25%	75%	60
Wellpoint Group 3	26%	74%	46
BlueCare Group 1	46%	54%	70
BlueCare Group 2	44%	56%	82
BlueCare Group 3	41%	59%	66
UnitedHealthcare Group 1	56%	44%	62
UnitedHealthcare Group 2	31%	69%	87
UnitedHealthcare Group 3	28%	72%	68
PACE	67%	33%	30
Weighted TN Average	41%	59%	638
Weighted NCI-AD Average	54%	46%	17937

Table 106. Had a flu shot in the past 12 months*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Wellpoint Group 1	89%	11%	79
Wellpoint Group 2	71%	29%	58
Wellpoint Group 3	71%	29%	45
BlueCare Group 1	80%	20%	69
BlueCare Group 2	70%	30%	81
BlueCare Group 3	63%	37%	67
UnitedHealthcare Group 1	85%	15%	60
UnitedHealthcare Group 2	60%	40%	89
UnitedHealthcare Group 3	55%	45%	69
PACE	83%	17%	35
Weighted TN Average	75%	25%	652
Weighted NCI-AD Average	64%	36%	18161

Table 107. Received the COVID-19 Vaccine*Proxy respondents were allowed for this question.*

Program	Fully Vaccinated and Received at Least One Booster	Fully Vaccinated, but Not Received a Booster	Partially Vaccinated	Not Vaccinated at All	N
Wellpoint Group 1	50%	25%	5%	20%	64
Wellpoint Group 2	47%	11%	11%	30%	53
Wellpoint Group 3	45%	21%	13%	21%	38
BlueCare Group 1	41%	26%	15%	18%	61
BlueCare Group 2	43%	18%	12%	27%	77
BlueCare Group 3	39%	16%	13%	31%	67
UnitedHealthcare Group 1	46%	15%	20%	19%	59
UnitedHealthcare Group 2	38%	15%	13%	34%	82
UnitedHealthcare Group 3	36%	21%	13%	30%	70
PACE	94%	3%	0%	3%	34
Weighted TN Average	45%	18%	12%	25%	605
Weighted NCI-AD Average	60%	14%	7%	19%	18121

Table 108. Has access to healthy foods when they want them*Proxy respondents were allowed for this question.*

Program	Yes, Often	Sometimes	No	N
Wellpoint Group 1	84%	11%	5%	88
Wellpoint Group 2	81%	6%	13%	67
Wellpoint Group 3	82%	18%	0%	55
BlueCare Group 1	80%	13%	7%	86
BlueCare Group 2	88%	9%	3%	88
BlueCare Group 3	81%	16%	3%	69
UnitedHealthcare Group 1	87%	7%	6%	70
UnitedHealthcare Group 2	88%	10%	2%	92
UnitedHealthcare Group 3	78%	14%	8%	72
PACE	89%	6%	6%	36
Weighted TN Average	85%	10%	5%	723
Weighted NCI-AD Average	89%	7%	4%	18890

Table 109. Overall health*Proxy respondents were allowed for this question.*

Program	Excellent	Very Good	Good	Fair	Poor	N
Wellpoint Group 1	0%	6%	27%	49%	18%	85
Wellpoint Group 2	2%	9%	29%	38%	23%	66
Wellpoint Group 3	2%	5%	24%	47%	22%	55
BlueCare Group 1	4%	9%	28%	37%	22%	81
BlueCare Group 2	3%	7%	26%	41%	22%	87
BlueCare Group 3	1%	3%	18%	49%	28%	67
UnitedHealthcare Group 1	3%	0%	29%	49%	19%	73
UnitedHealthcare Group 2	4%	3%	39%	39%	15%	93
UnitedHealthcare Group 3	0%	5%	36%	38%	21%	76
PACE	0%	11%	50%	31%	8%	36
Weighted TN Average	2%	5%	29%	44%	20%	719
Weighted NCI-AD Average	4%	10%	32%	37%	17%	18947

Table 110. Overall health compared to 12 months ago*Proxy respondents were allowed for this question.*

Program	Much Better	Somewhat Better	About the Same	Somewhat Worse	Much Worse	N
Wellpoint Group 1	5%	15%	56%	21%	4%	81
Wellpoint Group 2	4%	15%	54%	21%	6%	67
Wellpoint Group 3	2%	15%	49%	25%	9%	55
BlueCare Group 1	4%	13%	60%	19%	4%	78
BlueCare Group 2	7%	13%	49%	26%	5%	87
BlueCare Group 3	1%	13%	46%	27%	12%	67
UnitedHealthcare Group 1	1%	7%	51%	37%	3%	67
UnitedHealthcare Group 2	1%	16%	61%	19%	3%	96
UnitedHealthcare Group 3	5%	12%	58%	17%	8%	76
PACE	0%	33%	42%	25%	0%	36
Weighted TN Average	4%	13%	54%	25%	5%	710
Weighted NCI-AD Average	7%	14%	47%	26%	6%	18885

Table 111. In the past 12 months, forgets things more often than before*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Wellpoint Group 1	40%	60%	75
Wellpoint Group 2	34%	66%	65
Wellpoint Group 3	35%	65%	51
BlueCare Group 1	32%	68%	77
BlueCare Group 2	37%	63%	83
BlueCare Group 3	38%	62%	65
UnitedHealthcare Group 1	60%	40%	65
UnitedHealthcare Group 2	36%	64%	88
UnitedHealthcare Group 3	33%	67%	73
PACE	40%	60%	35
Weighted TN Average	41%	59%	677
Weighted NCI-AD Average	49%	51%	18293

Table 112. Has discussed forgetting things with a doctor or a nurse (if they have been forgetting things more often in the past 12 months)*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Wellpoint Group 1	60%	40%	25
Wellpoint Group 2	64%	36%	22
Wellpoint Group 3	n/a	n/a	n/a
BlueCare Group 1	n/a	n/a	n/a
BlueCare Group 2	80%	20%	30
BlueCare Group 3	52%	48%	23
UnitedHealthcare Group 1	70%	30%	37
UnitedHealthcare Group 2	88%	13%	32
UnitedHealthcare Group 3	67%	33%	24
PACE	n/a	n/a	n/a
Weighted TN Average	71%	29%	243
Weighted NCI-AD Average	71%	29%	8060

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 113. Amount of physical activity per week*Proxy respondents were allowed for this question.*

Program	Does Not Exercise	Less Than One hour	One to Two Hours	More Than Two Hours	N
Wellpoint Group 1	61%	17%	17%	4%	75
Wellpoint Group 2	62%	18%	12%	8%	65
Wellpoint Group 3	54%	31%	9%	6%	54
BlueCare Group 1	45%	23%	19%	12%	77
BlueCare Group 2	53%	22%	16%	9%	81
BlueCare Group 3	46%	24%	19%	10%	67
UnitedHealthcare Group 1	67%	16%	12%	6%	69
UnitedHealthcare Group 2	52%	25%	16%	7%	88
UnitedHealthcare Group 3	44%	31%	14%	10%	70
PACE	22%	25%	47%	6%	36
Weighted TN Average	57%	21%	15%	7%	682
Weighted NCI-AD Average	30%	21%	22%	27%	18668

Table 114. Often feels lonely

Program	Yes, Often	Sometimes	Not Often, Never or Almost Never	N
Wellpoint Group 1	16%	49%	36%	45
Wellpoint Group 2	3%	45%	52%	33
Wellpoint Group 3	16%	46%	38%	37
BlueCare Group 1	24%	41%	35%	46
BlueCare Group 2	13%	44%	44%	39
BlueCare Group 3	17%	40%	42%	52
UnitedHealthcare Group 1	16%	44%	41%	32
UnitedHealthcare Group 2	13%	28%	59%	46
UnitedHealthcare Group 3	15%	49%	36%	59
PACE	3%	34%	62%	29
Weighted TN Average	14%	43%	43%	418
Weighted NCI-AD Average	17%	31%	52%	14081

Affordability

Table 115. Ever has to skip meals due to financial worries*Proxy respondents were allowed for this question.*

Program	Yes, often	Sometimes	No	N
Wellpoint Group 1	2%	1%	96%	84
Wellpoint Group 2	4%	6%	90%	68
Wellpoint Group 3	5%	5%	89%	56
BlueCare Group 1	0%	0%	100%	86
BlueCare Group 2	3%	5%	92%	86
BlueCare Group 3	4%	6%	90%	69
UnitedHealthcare Group 1	3%	0%	97%	71
UnitedHealthcare Group 2	3%	4%	92%	91
UnitedHealthcare Group 3	8%	4%	88%	73
PACE	0%	0%	100%	35
Weighted TN Average	3%	3%	94%	719
Weighted NCI-AD Average	5%	8%	87%	18922

Table 116. They or someone else has concerns about falling or being unstable*Proxy respondents were allowed for this question.*

Program	Yes, often	Sometimes	No	N
Wellpoint Group 1	32%	13%	54%	90
Wellpoint Group 2	33%	17%	50%	72
Wellpoint Group 3	39%	27%	34%	56
BlueCare Group 1	35%	19%	46%	89
BlueCare Group 2	40%	17%	43%	93
BlueCare Group 3	39%	14%	47%	70
UnitedHealthcare Group 1	32%	22%	47%	73
UnitedHealthcare Group 2	27%	22%	52%	97
UnitedHealthcare Group 3	39%	19%	43%	75
PACE	42%	0%	58%	36
Weighted TN Average	34%	18%	48%	751
Weighted NCI-AD Average	38%	18%	44%	19522

Table 117. Has worked with someone to reduce risk of falls (if someone has concerns about them falling or being unstable)

Proxy respondents were allowed for this question.

Program	Yes	No	N
Wellpoint Group 1	88%	13%	40
Wellpoint Group 2	86%	14%	35
Wellpoint Group 3	77%	23%	35
BlueCare Group 1	91%	9%	47
BlueCare Group 2	85%	15%	52
BlueCare Group 3	97%	3%	37
UnitedHealthcare Group 1	86%	14%	37
UnitedHealthcare Group 2	89%	11%	46
UnitedHealthcare Group 3	67%	33%	43
PACE	n/a	n/a	n/a
Weighted TN Average	86%	14%	387
Weighted NCI-AD Average	83%	17%	10543

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 118. Able to get to safety quickly in case of an emergency*Proxy respondents were allowed for this question.*

Program	Yes	No	N
Wellpoint Group 1	73%	27%	78
Wellpoint Group 2	76%	24%	63
Wellpoint Group 3	78%	22%	45
BlueCare Group 1	81%	19%	75
BlueCare Group 2	82%	18%	88
BlueCare Group 3	91%	9%	68
UnitedHealthcare Group 1	79%	21%	56
UnitedHealthcare Group 2	77%	23%	88
UnitedHealthcare Group 3	81%	19%	69
PACE	94%	6%	34
Weighted TN Average	79%	21%	664
Weighted NCI-AD Average	87%	13%	18518

Table 119. Knows who to talk to if they are mistreated, hurt, disrespected, or neglected by others

Program	Yes	Maybe, Not Sure	No	N
Wellpoint Group 1	65%	12%	22%	49
Wellpoint Group 2	60%	9%	31%	35
Wellpoint Group 3	53%	8%	40%	40
BlueCare Group 1	75%	11%	13%	53
BlueCare Group 2	82%	2%	16%	44
BlueCare Group 3	76%	13%	11%	54
UnitedHealthcare Group 1	76%	8%	16%	38
UnitedHealthcare Group 2	83%	4%	13%	47
UnitedHealthcare Group 3	67%	8%	25%	61
PACE	90%	0%	10%	29
Weighted TN Average	72%	8%	20%	450
Weighted NCI-AD Average	82%	6%	12%	14462

Table 120. Are ever worried for the security of their personal belongings

Program	Yes at Least Sometimes	No, Never	N
Wellpoint Group 1	29%	71%	48
Wellpoint Group 2	14%	86%	35
Wellpoint Group 3	15%	85%	41
BlueCare Group 1	19%	81%	52
BlueCare Group 2	7%	93%	45
BlueCare Group 3	11%	89%	55
UnitedHealthcare Group 1	28%	72%	39
UnitedHealthcare Group 2	12%	88%	49
UnitedHealthcare Group 3	15%	85%	60
PACE	14%	86%	29
Weighted TN Average	19%	81%	453
Weighted NCI-AD Average	12%	88%	14653

Table 121. Someone used or took their money without their permission in the past 12 months

Program	Yes	No	N
Wellpoint Group 1	11%	89%	46
Wellpoint Group 2	3%	97%	35
Wellpoint Group 3	5%	95%	41
BlueCare Group 1	9%	91%	53
BlueCare Group 2	2%	98%	44
BlueCare Group 3	9%	91%	54
UnitedHealthcare Group 1	16%	84%	37
UnitedHealthcare Group 2	2%	98%	47
UnitedHealthcare Group 3	7%	93%	61
PACE	0%	100%	29
Weighted TN Average	8%	92%	447
Weighted NCI-AD Average	5%	95%	14623

Table 122. Feels safe around people who are paid to help them

Program	Yes, All Paid Support Workers, Always	No, Not All Workers, or Not Always	N
Wellpoint Group 1	96%	4%	23
Wellpoint Group 2	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a
BlueCare Group 1	91%	9%	23
BlueCare Group 2	100%	0%	24
BlueCare Group 3	100%	0%	34
UnitedHealthcare Group 1	n/a	n/a	n/a
UnitedHealthcare Group 2	97%	3%	31
UnitedHealthcare Group 3	97%	3%	29
PACE	100%	0%	21
Weighted TN Average	97%	3%	241
Weighted NCI-AD Average	98%	2%	10070

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Rights and Respect

Table 123. Gets information about services in their preferred language (if preferred language is not English)

Proxy respondents were allowed for this question.

Program	Yes, All Information	Some Information	No	N
Wellpoint Group 1	n/a	n/a	n/a	n/a
Wellpoint Group 2	n/a	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a	n/a
BlueCare Group 1	n/a	n/a	n/a	n/a
BlueCare Group 2	n/a	n/a	n/a	n/a
BlueCare Group 3	n/a	n/a	n/a	n/a
UnitedHealthcare Group 1	n/a	n/a	n/a	n/a
UnitedHealthcare Group 2	n/a	n/a	n/a	n/a
UnitedHealthcare Group 3	n/a	n/a	n/a	n/a
PACE	n/a	n/a	n/a	n/a
Weighted TN Average	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	77%	14%	10%	1484

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 124. Services and supports are delivered in a way that is respectful of their culture

Program	Yes	Sometimes, or Some Services	No	N
Wellpoint Group 1	88%	6%	6%	32
Wellpoint Group 2	97%	3%	0%	35
Wellpoint Group 3	97%	3%	0%	38
BlueCare Group 1	88%	10%	2%	41
BlueCare Group 2	98%	2%	0%	44
BlueCare Group 3	98%	2%	0%	56
UnitedHealthcare Group 1	87%	10%	3%	30
UnitedHealthcare Group 2	98%	2%	0%	48
UnitedHealthcare Group 3	98%	2%	0%	59
PACE	100%	0%	0%	28
Weighted TN Average	94%	4%	2%	411
Weighted NCI-AD Average	97%	2%	1%	13700

Table 125. People who are paid to help them treat them with respect

Program	Yes, All Paid Support Workers, Always or Almost Always	Some or Sometimes	No, Never or Rarely	N
Wellpoint Group 1	78%	13%	9%	23
Wellpoint Group 2	n/a	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a	n/a
BlueCare Group 1	80%	20%	0%	25
BlueCare Group 2	91%	9%	0%	23
BlueCare Group 3	100%	0%	0%	34
UnitedHealthcare Group 1	n/a	n/a	n/a	n/a
UnitedHealthcare Group 2	94%	6%	0%	31
UnitedHealthcare Group 3	93%	7%	0%	30
PACE	100%	0%	0%	21
Weighted TN Average	84%	14%	2%	243
Weighted NCI-AD Average	96%	3%	1%	10077

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 126. Others ask before coming into their home/room (if living in a group setting)

Program	Yes, Always	Usually, but Not Always	Sometimes, Rarely, or Never	N
Wellpoint Group 1	60%	26%	15%	47
Wellpoint Group 2	n/a	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a	n/a
BlueCare Group 1	50%	30%	20%	46
BlueCare Group 2	n/a	n/a	n/a	n/a
BlueCare Group 3	n/a	n/a	n/a	n/a
UnitedHealthcare Group 1	63%	23%	14%	35
UnitedHealthcare Group 2	n/a	n/a	n/a	n/a
UnitedHealthcare Group 3	n/a	n/a	n/a	n/a
PACE	n/a	n/a	n/a	n/a
Weighted TN Average	63%	24%	14%	153
Weighted NCI-AD Average	68%	19%	13%	2409

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 127. Able to lock doors to room (if living in a group setting)

Program	Yes	No	N
Wellpoint Group 1	19%	81%	43
Wellpoint Group 2	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a
BlueCare Group 1	7%	93%	41
BlueCare Group 2	n/a	n/a	n/a
BlueCare Group 3	n/a	n/a	n/a
UnitedHealthcare Group 1	16%	84%	32
UnitedHealthcare Group 2	n/a	n/a	n/a
UnitedHealthcare Group 3	n/a	n/a	n/a
PACE	n/a	n/a	n/a
Weighted TN Average	22%	78%	139
Weighted NCI-AD Average	56%	44%	2351

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 128. Has enough privacy where lives (if living in a group setting)

Program	Yes, Always	Usually, but Not Always	Sometimes, Rarely, or Never	N
Wellpoint Group 1	53%	32%	15%	47
Wellpoint Group 2	n/a	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a	n/a
BlueCare Group 1	57%	25%	18%	44
BlueCare Group 2	n/a	n/a	n/a	n/a
BlueCare Group 3	n/a	n/a	n/a	n/a
UnitedHealthcare Group 1	75%	14%	11%	36
UnitedHealthcare Group 2	n/a	n/a	n/a	n/a
UnitedHealthcare Group 3	n/a	n/a	n/a	n/a
PACE	n/a	n/a	n/a	n/a
Weighted TN Average	64%	23%	13%	152
Weighted NCI-AD Average	79%	12%	9%	2411

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 129. Can have visitors at any time (if living in a group setting)

Program	Yes	No	N
Wellpoint Group 1	93%	7%	44
Wellpoint Group 2	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a
BlueCare Group 1	87%	13%	45
BlueCare Group 2	n/a	n/a	n/a
BlueCare Group 3	n/a	n/a	n/a
UnitedHealthcare Group 1	88%	12%	34
UnitedHealthcare Group 2	n/a	n/a	n/a
UnitedHealthcare Group 3	n/a	n/a	n/a
PACE	n/a	n/a	n/a
Weighted TN Average	92%	8%	147
Weighted NCI-AD Average	76%	24%	2308

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 130. Can get something to eat or grab a snack anytime they (if living in a group setting)

Program	Yes	No	N
Wellpoint Group 1	93%	7%	43
Wellpoint Group 2	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a
BlueCare Group 1	84%	16%	45
BlueCare Group 2	n/a	n/a	n/a
BlueCare Group 3	n/a	n/a	n/a
UnitedHealthcare Group 1	91%	9%	34
UnitedHealthcare Group 2	n/a	n/a	n/a
UnitedHealthcare Group 3	n/a	n/a	n/a
PACE	n/a	n/a	n/a
Weighted TN Average	92%	8%	147
Weighted NCI-AD Average	78%	22%	2347

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Person-Centered Planning (State Optional Module)

Items in this section come from an optional Person Centered Planning module. The following states implemented the Person Centered Planning Module: AL, AZ, CO, DE, IN, KS, KY, MN, MO, NC, ND, NH, NJ, OH, OK, TN, WA, and WI

Table 131. Involvement in making decisions about what is in the service plan

Program	Very or Fully Involved	Somewhat	Very Little	Not at All	N
Wellpoint Group 1	n/a	n/a	n/a	n/a	n/a
Wellpoint Group 2	n/a	n/a	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a	n/a	n/a
BlueCare Group 1	n/a	n/a	n/a	n/a	n/a
BlueCare Group 2	n/a	n/a	n/a	n/a	n/a
BlueCare Group 3	81%	19%	0%	0%	32
UnitedHealthcare Group 1	n/a	n/a	n/a	n/a	n/a
UnitedHealthcare Group 2	n/a	n/a	n/a	n/a	n/a
UnitedHealthcare Group 3	96%	4%	0%	0%	28
PACE	n/a	n/a	n/a	n/a	n/a
Weighted TN Average	80%	20%	0%	0%	152
Weighted NCI-AD Average	85%	13%	2%	1%	6396

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 132. Remembers their last service planning meeting

Program	Yes	No	N
Wellpoint Group 1	25%	75%	24
Wellpoint Group 2	48%	52%	29
Wellpoint Group 3	42%	58%	33
BlueCare Group 1	17%	83%	35
BlueCare Group 2	49%	51%	37
BlueCare Group 3	58%	42%	52
UnitedHealthcare Group 1	30%	70%	23
UnitedHealthcare Group 2	56%	44%	36
UnitedHealthcare Group 3	61%	39%	51
PACE	83%	17%	24
Weighted TN Average	45%	55%	344
Weighted NCI-AD Average	66%	34%	9853

Table 133. Service planning meeting took place at a time that was good for them

Program	Yes	No	N
Wellpoint Group 1	n/a	n/a	n/a
Wellpoint Group 2	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a
BlueCare Group 1	n/a	n/a	n/a
BlueCare Group 2	n/a	n/a	n/a
BlueCare Group 3	100%	0%	30
UnitedHealthcare Group 1	n/a	n/a	n/a
UnitedHealthcare Group 2	n/a	n/a	n/a
UnitedHealthcare Group 3	100%	0%	30
PACE	n/a	n/a	n/a
Weighted TN Average	100%	0%	163
Weighted NCI-AD Average	99%	1%	6820

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 134. Service planning meeting took place in a location that was good for them

Program	Yes	No	N
Wellpoint Group 1	n/a	n/a	n/a
Wellpoint Group 2	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a
BlueCare Group 1	n/a	n/a	n/a
BlueCare Group 2	n/a	n/a	n/a
BlueCare Group 3	100%	0%	29
UnitedHealthcare Group 1	n/a	n/a	n/a
UnitedHealthcare Group 2	n/a	n/a	n/a
UnitedHealthcare Group 3	100%	0%	30
PACE	n/a	n/a	n/a
Weighted TN Average	99%	1%	161
Weighted NCI-AD Average	100%	0%	6815

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 135. Service planning meeting included the people they wanted to be there

Program	Yes	Some People	No	N
Wellpoint Group 1	n/a	n/a	n/a	n/a
Wellpoint Group 2	n/a	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a	n/a
BlueCare Group 1	n/a	n/a	n/a	n/a
BlueCare Group 2	n/a	n/a	n/a	n/a
BlueCare Group 3	100%	0%	0%	30
UnitedHealthcare Group 1	n/a	n/a	n/a	n/a
UnitedHealthcare Group 2	n/a	n/a	n/a	n/a
UnitedHealthcare Group 3	97%	0%	3%	29
PACE	n/a	n/a	n/a	n/a
Weighted TN Average	97%	1%	1%	163
Weighted NCI-AD Average	96%	2%	2%	6752

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 136. People at the service planning meeting listened to needs and preferences

Program	Completely	Mostly	Somewhat	Very Little	Not at All	N
Wellpoint Group 1	n/a	n/a	n/a	n/a	n/a	n/a
Wellpoint Group 2	n/a	n/a	n/a	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a	n/a	n/a	n/a
BlueCare Group 1	n/a	n/a	n/a	n/a	n/a	n/a
BlueCare Group 2	n/a	n/a	n/a	n/a	n/a	n/a
BlueCare Group 3	79%	21%	0%	0%	0%	28
UnitedHealthcare Group 1	n/a	n/a	n/a	n/a	n/a	n/a
UnitedHealthcare Group 2	n/a	n/a	n/a	n/a	n/a	n/a
UnitedHealthcare Group 3	63%	30%	3%	3%	0%	30
PACE	n/a	n/a	n/a	n/a	n/a	n/a
Weighted TN Average	70%	25%	4%	0%	0%	162
Weighted NCI-AD Average	76%	18%	5%	1%	0%	6780

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 137. Received a copy of the service plan after the service planning meeting

Program	Yes	No	N
Wellpoint Group 1	n/a	n/a	n/a
Wellpoint Group 2	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a
BlueCare Group 1	n/a	n/a	n/a
BlueCare Group 2	n/a	n/a	n/a
BlueCare Group 3	n/a	n/a	n/a
UnitedHealthcare Group 1	n/a	n/a	n/a
UnitedHealthcare Group 2	n/a	n/a	n/a
UnitedHealthcare Group 3	73%	27%	22
PACE	n/a	n/a	n/a
Weighted TN Average	72%	28%	104
Weighted NCI-AD Average	91%	9%	5268

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 138. Current service plan reflects what was talked about at the service plan meeting

Program	Yes, Completely	Yes, In Part	No	N
Wellpoint Group 1	n/a	n/a	n/a	n/a
Wellpoint Group 2	n/a	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a	n/a
BlueCare Group 1	n/a	n/a	n/a	n/a
BlueCare Group 2	n/a	n/a	n/a	n/a
BlueCare Group 3	95%	5%	0%	21
UnitedHealthcare Group 1	n/a	n/a	n/a	n/a
UnitedHealthcare Group 2	n/a	n/a	n/a	n/a
UnitedHealthcare Group 3	n/a	n/a	n/a	n/a
PACE	n/a	n/a	n/a	n/a
Weighted TN Average	81%	19%	0%	102
Weighted NCI-AD Average	91%	8%	1%	5249

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 139. Choices and preferences are reflected in current service plan

Program	Yes, All/Completely	Yes, Some/In Part	No	N
Wellpoint Group 1	n/a	n/a	n/a	n/a
Wellpoint Group 2	n/a	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a	n/a
BlueCare Group 1	n/a	n/a	n/a	n/a
BlueCare Group 2	n/a	n/a	n/a	n/a
BlueCare Group 3	76%	17%	7%	29
UnitedHealthcare Group 1	n/a	n/a	n/a	n/a
UnitedHealthcare Group 2	n/a	n/a	n/a	n/a
UnitedHealthcare Group 3	92%	8%	0%	26
PACE	n/a	n/a	n/a	n/a
Weighted TN Average	79%	20%	1%	135
Weighted NCI-AD Average	88%	11%	2%	6089

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Self-Direction (State Optional Module)

Data from one item, “Uses Self-directed supports option” (table 140 below) comes from the Background Information section and are reported for all participating states. All other items in this section come from an optional Self-Direction module. The following states implemented the Self Direction module: AL, CO, DE, KY, MN, MO, NC, NE, NH, NJ, NY, OH, OK, TN, and WI.

Table 140. Uses self-directed supports option*This information may only come from existing records.*

Program	Yes	No	N
Wellpoint Group 1	1%	99%	92
Wellpoint Group 2	23%	77%	75
Wellpoint Group 3	7%	93%	56
BlueCare Group 1	0%	100%	94
BlueCare Group 2	26%	74%	96
BlueCare Group 3	9%	91%	74
UnitedHealthcare Group 1	0%	100%	79
UnitedHealthcare Group 2	23%	77%	103
UnitedHealthcare Group 3	12%	88%	81
PACE	0%	100%	36
Weighted TN Average	12%	88%	786
Weighted NCI-AD Average	35%	65%	16690

Table 141. Makes decisions about services that are self directed*Proxy respondents were allowed for this question.*

Program	Decisions About What Services Are Received Are Made by a Case Manager or Another Professional Employed by the State	Family or Friend Makes Decision, Person Does Not Have Input	Person Has Input, and Family or Friend Helps	Person Mostly Makes Decisions	N
Wellpoint Group 1	n/a	n/a	n/a	n/a	n/a
Wellpoint Group 2	n/a	n/a	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a	n/a	n/a
BlueCare Group 1	n/a	n/a	n/a	n/a	n/a
BlueCare Group 2	n/a	n/a	n/a	n/a	n/a
BlueCare Group 3	n/a	n/a	n/a	n/a	n/a
UnitedHealthcare Group 1	n/a	n/a	n/a	n/a	n/a
UnitedHealthcare Group 2	n/a	n/a	n/a	n/a	n/a
UnitedHealthcare Group 3	n/a	n/a	n/a	n/a	n/a
PACE	n/a	n/a	n/a	n/a	n/a
Weighted TN Average	5%	25%	37%	33%	57
Weighted NCI-AD Average	2%	17%	33%	48%	2540

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 142. Has enough help deciding how to direct services, like making decisions about how and when services are received

Proxy respondents were allowed for this question.

Program	Yes	Sometimes	No	N
Wellpoint Group 1	n/a	n/a	n/a	n/a
Wellpoint Group 2	n/a	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a	n/a
BlueCare Group 1	n/a	n/a	n/a	n/a
BlueCare Group 2	n/a	n/a	n/a	n/a
BlueCare Group 3	n/a	n/a	n/a	n/a
UnitedHealthcare Group 1	n/a	n/a	n/a	n/a
UnitedHealthcare Group 2	n/a	n/a	n/a	n/a
UnitedHealthcare Group 3	n/a	n/a	n/a	n/a
PACE	n/a	n/a	n/a	n/a
Weighted TN Average	91%	9%	0%	38
Weighted NCI-AD Average	91%	4%	6%	1936

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 143. Can make changes to the services and supports you self-direct if needed

Proxy respondents were allowed for this question.

Program	Yes	In-Between	No	N
Wellpoint Group 1	n/a	n/a	n/a	n/a
Wellpoint Group 2	n/a	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a	n/a
BlueCare Group 1	n/a	n/a	n/a	n/a
BlueCare Group 2	n/a	n/a	n/a	n/a
BlueCare Group 3	n/a	n/a	n/a	n/a
UnitedHealthcare Group 1	n/a	n/a	n/a	n/a
UnitedHealthcare Group 2	n/a	n/a	n/a	n/a
UnitedHealthcare Group 3	n/a	n/a	n/a	n/a
PACE	n/a	n/a	n/a	n/a
Weighted TN Average	90%	10%	0%	37
Weighted NCI-AD Average	93%	5%	2%	1909

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 144. Has the amount of control wanted with the services that are self-directed

Proxy respondents were allowed for this question.

Program	Yes	In-Between	No	N
Wellpoint Group 1	n/a	n/a	n/a	n/a
Wellpoint Group 2	n/a	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a	n/a
BlueCare Group 1	n/a	n/a	n/a	n/a
BlueCare Group 2	n/a	n/a	n/a	n/a
BlueCare Group 3	n/a	n/a	n/a	n/a
UnitedHealthcare Group 1	n/a	n/a	n/a	n/a
UnitedHealthcare Group 2	n/a	n/a	n/a	n/a
UnitedHealthcare Group 3	n/a	n/a	n/a	n/a
PACE	n/a	n/a	n/a	n/a
Weighted TN Average	89%	8%	3%	37
Weighted NCI-AD Average	88%	6%	6%	1908

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 145. Services and supports wanted to self direct are always available

Proxy respondents were allowed for this question.

Program	Yes	Sometimes	No	N
Wellpoint Group 1	n/a	n/a	n/a	n/a
Wellpoint Group 2	n/a	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a	n/a
BlueCare Group 1	n/a	n/a	n/a	n/a
BlueCare Group 2	n/a	n/a	n/a	n/a
BlueCare Group 3	n/a	n/a	n/a	n/a
UnitedHealthcare Group 1	n/a	n/a	n/a	n/a
UnitedHealthcare Group 2	n/a	n/a	n/a	n/a
UnitedHealthcare Group 3	n/a	n/a	n/a	n/a
PACE	n/a	n/a	n/a	n/a
Weighted TN Average	80%	19%	1%	38
Weighted NCI-AD Average	77%	15%	8%	1885

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 146. Gets information about budget and services from the financial management service (FMS)

Proxy respondents were allowed for this question.

Program	Yes	Maybe, Not Sure	No	N
Wellpoint Group 1	n/a	n/a	n/a	n/a
Wellpoint Group 2	n/a	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a	n/a
BlueCare Group 1	n/a	n/a	n/a	n/a
BlueCare Group 2	n/a	n/a	n/a	n/a
BlueCare Group 3	n/a	n/a	n/a	n/a
UnitedHealthcare Group 1	n/a	n/a	n/a	n/a
UnitedHealthcare Group 2	n/a	n/a	n/a	n/a
UnitedHealthcare Group 3	n/a	n/a	n/a	n/a
PACE	n/a	n/a	n/a	n/a
Weighted TN Average	61%	16%	22%	30
Weighted NCI-AD Average	35%	12%	53%	1755

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 147. Information received from the FMS is easy to understand*Proxy respondents were allowed for this question.*

Program	Yes, Easy to Understand on Own	Some Information is Easy to Understand or Understands With Help From Others	No, Not Easy to Understand and Does Not Get Help to Understand	N
Wellpoint Group 1	n/a	n/a	n/a	n/a
Wellpoint Group 2	n/a	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a	n/a
BlueCare Group 1	n/a	n/a	n/a	n/a
BlueCare Group 2	n/a	n/a	n/a	n/a
BlueCare Group 3	n/a	n/a	n/a	n/a
UnitedHealthcare Group 1	n/a	n/a	n/a	n/a
UnitedHealthcare Group 2	n/a	n/a	n/a	n/a
UnitedHealthcare Group 3	n/a	n/a	n/a	n/a
PACE	n/a	n/a	n/a	n/a
Weighted TN Average	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	80%	18%	2%	923

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 148. Frequency of receiving information about budget and services from FMS

Proxy respondents were allowed for this question.

Program	At Least Every Three Months	About Twice a Year	Once a Year or Less	N
Wellpoint Group 1	n/a	n/a	n/a	n/a
Wellpoint Group 2	n/a	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a	n/a
BlueCare Group 1	n/a	n/a	n/a	n/a
BlueCare Group 2	n/a	n/a	n/a	n/a
BlueCare Group 3	n/a	n/a	n/a	n/a
UnitedHealthcare Group 1	n/a	n/a	n/a	n/a
UnitedHealthcare Group 2	n/a	n/a	n/a	n/a
UnitedHealthcare Group 3	n/a	n/a	n/a	n/a
PACE	n/a	n/a	n/a	n/a
Weighted TN Average	n/a	n/a	n/a	n/a
Weighted NCI-AD Average	66%	18%	16%	871

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.

Table 149. Parts of self-direction need help with

Proxy respondents were allowed for this question. Categories are not mutually exclusive; therefore, N is not shown.

Program	Help With Planning Out Service Needs and Setting up a Schedule for Staff	Help With Getting Staff Paid	Help Finding or Keeping the Staff You Want	Help Training Staff	Help Managing Benefits for Staff	Help Understanding Information You Get From the FMS	More Information About What Services and Supports You Can Get	Other	Does Not Need Help With Any of These Things
Wellpoint Group 1	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Wellpoint Group 2	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Wellpoint Group 3	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
BlueCare Group 1	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
BlueCare Group 2	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
BlueCare Group 3	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
UnitedHealthcare Group 1	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
UnitedHealthcare Group 2	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
UnitedHealthcare Group 3	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
PACE	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Weighted TN Average	3%	3%	0%	6%	3%	7%	9%	9%	79%
Weighted NCI-AD Average	4%	3%	4%	2%	2%	6%	29%	3%	61%

State/Program had fewer than 20 respondents, so responses are not shown; data are included in the Weighted NCI-AD Average.