



NCI-AD

NATIONAL CORE INDICATORS
Aging and Disabilities™

National Core Indicators
Aging and Disabilities Adult Consumer Survey

2017-2018 Wisconsin Results

Preface

Wisconsin has a long history of innovation and leadership in long-term care. Our vision of long-term care in Wisconsin is for people with diverse abilities to be empowered to realize their potential and have access to the full continuum of care options. Our mission is to administer programs that provide people with high-quality, person-centered services and supports across the full continuum of care. To learn more about programs offering long-term care services and supports in Wisconsin, please see:

<https://www.dhs.wisconsin.gov/long-term-care-support.htm>.

In order to measure the quality and impact of these long-term care services for the people served, the National Association of States United for Aging and Disabilities (NASUAD) and Human Services Research Institute (HSRI) developed the National Core Indicators-Aging and Disabilities (NCI-AD) Adult Consumer Survey. This survey collects valid and reliable person-reported data about the impact that publicly-funded long-term services and supports have on the quality of life and outcomes of older adults and adults with physical disabilities who states serve.

The Wisconsin Department of Health Services (DHS) in partnership with NASUAD, HSRI, and Vital Research surveyed older adults and people with physical disabilities about their quality of life. DHS is doing this survey to learn more about how to help people in Wisconsin who are getting long-term care. The survey information will be used to improve services and better understand people's needs. To learn more about the National Core Indicators Project in Wisconsin, please see:

<https://www.dhs.wisconsin.gov/nci/index.htm>

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List of Abbreviations Used in This Report

ADLs – Activities of Daily Living

BI Section – Background Information Section of NCI-AD Adult Consumer Survey

CM – case manager

DHS – Department of Health Services

ER – emergency room

FE – Frail Elderly

FFS – Fee-For-Service

HCBS – Home and Community-Based Services

HSRI – Human Services Research Institute

IADLs – Instrumental Activities of Daily Living

IRIS – Include, Respect, I-Self Direct Program

LTC – Long-Term Care

LTSS – Long-Term Services and Supports

N – Number of respondents

NASUAD – National Association of States United for Aging and Disabilities

NCI-AD – National Core Indicators for Aging and Disabilities

NH – Nursing Home

PACE – Program for All-Inclusive Care for the Elderly

PCP – person-centered planning

PD – Physically Disabled

USPS – United States Postal Service

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What is NCI-AD?

The National Core Indicators for Aging and Disabilities© (NCI-AD) are standard measures used across participating states to assess the quality of life and outcomes of seniors and adults with physical disabilities—including traumatic or acquired brain injury—who are accessing publicly-funded services through the Older Americans Act (OAA), Program of All-Inclusive Care for the Elderly (PACE), Medicaid, and/or state-funded programs. The project is coordinated by the National Association of States United for Aging and Disabilities¹ (NASUAD) and Human Services Research Institute (HSRI). NCI-AD data are gathered through yearly in-person Adult Consumer Surveys administered by state Aging, Disability, and Medicaid Agencies (or an Agency-contracted vendor) to a sample of at least 400 individuals in each participating state. NCI-AD data measure the performance of states' long-term services and supports (LTSS) systems and service recipient outcomes, helping states prioritize quality improvement initiatives, engage in thoughtful decision making, and conduct futures planning with valid and reliable LTSS data. The project officially launched in the summer of 2015 with 13 participating states². The current 2018-2019 project cycle marks its fourth year of implementation, with more than twenty states expected to participate. For more on the development and history of NCI-AD, refer to the [*National Core Indicators Aging and Disability Adult Consumer Survey: 2015-2016 National Results*](#) report, available on the NCI-AD website (www.NCI-AD.org).

NCI-AD Adult Consumer Survey

Survey Overview

The NCI-AD Adult Consumer Survey is designed to measure outcomes across eighteen broad domains and key areas of concern. These eighteen domains are comprised of approximately 50 core indicators. Indicators are the standard measures used across states to assess the outcomes of services provided to individuals, including respect and rights, service coordination, care coordination,

¹ NASUAD is the membership organization for state Aging, Disability, and Medicaid directors. www.nasuad.org

² Colorado, Delaware, Georgia, Indiana, Kansas, Maine, Minnesota, Mississippi, New Jersey, North Carolina, Ohio, Tennessee, and Texas.

employment, health, safety, etc. An example of an indicator in the Service Coordination domain is: “Proportion of people who receive the services that they need.”

While most indicators correspond to a single survey question, a few refer to clusters of related questions. For example, the indicator “Proportion of people who get needed equipment, assistive devices” in the Access domain is addressed by several survey questions that ask about the person’s need for various types of home modifications and assistive devices. Figure 1 below details NCI-AD domains and corresponding indicators.

Figure 1. 2017-2018 NCI-AD Domains and indicators

Domain	NCI-AD Indicator
Community Participation	Proportion of people who are able to participate in preferred activities outside of home when and with whom they want
Choice and Decision Making	Proportion of people who are involved in making decisions about their everyday lives including where they live, what they do during the day, the staff that support them and with whom they spend time
Relationships	Proportion of people who are able to see or talk to their friends and families when they want to
Satisfaction	Proportion of people who are satisfied with where they live
	Proportion of people who are satisfied with what they do during the day
	Proportion of people who are satisfied with staff who work with them
Service Coordination	Proportion of people who know whom to call with a complaint, concern, or question about their services
	Proportion of people whose case manager talks to them about any needs that are not being met
	Proportion of people who can get in contact with their case manager when they need to
	Proportion of people who receive the services that they need
	Proportion of people who find out about services from service agencies
	Proportion of people who want help planning for future need for services
	Proportion of people who have an emergency plan in place

Domain	NCI-AD Indicator
	Proportion of people whose support workers come when they are supposed to
	Proportion of people who use a relative as their support person
	Proportion of people who have a backup plan if their support person doesn't show up
Care Coordination	Proportion of people discharged from the hospital or long-term care facility who feel comfortable going home
	Proportion of people making a transition from hospital or long-term care facility who have adequate follow-up
	Proportion of people who know how to manage their chronic conditions
Access	Proportion of people who have adequate transportation
	Proportion of people who get needed equipment, assistive devices (wheelchairs, grab bars, home modifications, etc.)
	Proportion of people who have access to information about services in their preferred language (for non-English speakers)
Safety	Proportion of people who feel safe at home
	Proportion of people who feel safe around their staff
	Proportion of people who feel that their belongings are safe
	Proportion of people whose fear of falling is managed
	Proportion of people who are able to get to safety quickly in case of an emergency
Health Care	Proportion of people who have been to the emergency room in the past 12 months
	Proportion of people who have needed health screenings and vaccinations in a timely manner (e.g., vision, hearing, dental, etc.)
	Proportion of people who can get an appointment to see their doctor when they need to
	Proportion of people who have access to mental health services when they need them
Wellness	Proportion of people who are living with a physical disability
	Proportion of people who are in poor health
	Proportion of people who have unaddressed memory concerns

Domain	NCI-AD Indicator
	Proportion of people who have a chronic psychiatric or mental health diagnosis
	Proportion of people who often feel sad or depressed
	Proportion of people who have a chronic condition(s)
	Proportion of people who have poor hearing
	Proportion of people who have poor vision
Medications	Proportion of people who take medications that help them feel less sad or depressed
	Proportion of people who know what their medications are for
Rights and Respect	Proportion of people whose basic rights are respected by others
	Proportion of people whose staff treat them with respect
Self-Direction of Care	Proportion of people who are self-directing
	Proportion of people who can choose or change the kind of services they receive and who provides them
Work	Proportion of people who have a paid job
	Proportion of people who would like a job
	Proportion of people wanting a job who have job search assistance
	Proportion of people who volunteer
	Proportion of people who would like to volunteer
Everyday Living	Proportion of people who have adequate support to perform activities of daily living (e.g. bathing, toileting, eating, etc.) and instrumental activities of daily living (e.g. preparing meals, housework, taking medications, etc.)
	Proportion of people who have access to healthy foods
Affordability	Proportion of people who ever have to cut back on food because of money
Planning for future	Proportion of people who want help planning for future need for services
Control	Proportion of people who feel in control of their lives

Survey Organization

The NCI-AD Adult Consumer Survey tool consists of the Pre-Survey form, the Background Information section, the Full In-Person Section, and the Interviewer Feedback form. An alternative Proxy Version of the In-Person Section is available for those interviews that need to be conducted with the proxy of the service recipient instead of him/herself. Each section of the tool is described below.

Pre-Survey form: The Pre-Survey section is an optional form intended to provide surveyors with information that may be helpful to prepare for and schedule the meeting. The Pre-Survey form is for interviewer use only; Pre-Survey data are not submitted to the NCI-AD project team and therefore are not analyzed or included in any reports.

Background Information (BI) section: This section collects demographic and service-related information about the consumer. To the extent possible, data for the BI section are collected from the state's existing administrative records. BI items that are not available from administrative data sources are collected by the surveyor at the end of the interview. Surveyors may collect any missing BI information except for five BI items that must be completed using administrative data sources or agency records only (consumer's LTSS program/primary source of funding, types of services being received through that program, length of receiving services through the program, participation in a self-directed supports option, and legal guardianship status). Each BI item tracks whether information came from existing administrative records or was collected during the survey meeting.

In-Person Section: The Full In-Person Section consists of a total of approximately 90 questions, organized into thematic sub-sections with related questions grouped together (e.g., questions about employment are in the same section; questions about the home are in a separate section, etc.). The Full In-Person Section is completed face-to-face with the person receiving services. The respondent may ask a proxy respondent (e.g. family member or close friend) for assistance with answering some of the questions, if needed. The full In-Person Section includes both subjective and objective questions; proxy assistance is only allowed for a subset of more objective items.

Proxy Version: The Proxy Version is an alternative version of the In-Person Section. It is used in place of the Full In-Person Section when the person receiving services is unable to provide meaningful responses or has asked a proxy respondent to

complete the survey on his/her behalf. The Proxy Version includes only the subset of more objective questions that allow for proxy assistance. Questions are rephrased in third person to reflect they are about the individual receiving services and not about the proxy respondent. The surveyor must meet and attempt to interview the service recipient face to face; only then can the proxy determination be made.

Interviewer Feedback form: The Interviewer Feedback form is completed by the surveyor after the interview is finished and records information about the meeting itself, such as respondent's comprehension, length and place of the meeting, who was present, difficulty of accessing the service recipient, etc. Surveyors are also asked to identify any problematic questions encountered and to provide any input and general feedback they may have for the NCI-AD project team.

NCI-AD in Wisconsin

Sample

The total number of NCI-AD Adult Consumer Surveys conducted in Wisconsin and included for analysis in 2017-2018 was two thousand two hundred fifty (Total N=2,250). Five programs were included in the survey sample and are detailed below.

Family Care Program: Family Care is a long-term care program that helps frail elders and adults with disabilities get the services they need to remain in their homes. This comprehensive and flexible program offers services to foster independence and quality of life for members while recognizing the need for interdependence and support.

Two sub-populations were surveyed: Frail Elderly (FE) and Physically Disabled (PD). Three hundred and eighteen people (N=318) from the FE sub-population and three hundred and twenty-five people (N=325) from the PD sub-population were interviewed and included for analysis.

IRIS (Include, Respect, I-Self Direct) Program: IRIS is a self-directed program for Wisconsin's frail elders and adults with disabilities. IRIS is built on the principles of self-determination and self-direction. That means that you will have the freedom to decide how you want to live your life.

Two sub-populations were surveyed: Frail Elderly (FE) and Physically Disabled (PD). Two hundred and ninety-four people (N=294) from the FE sub-population and three hundred and ten people (N=310) from the PD sub-population were interviewed and included for analysis.

Family Care Partnership Program: The Family Care Partnership Program is an integrated health and long-term care program for frail elderly and people with disabilities. The program integrates health and long-term support services and includes home and community-based services, physician services, and all medical care.

Two sub-populations were surveyed: Frail Elderly (FE) and Physically Disabled (PD). Two hundred and thirty-eight people (N=238) from the FE sub-population and two hundred and eighty people (N=280) from the PD sub-population were interviewed and included for analysis.

Long-Stay FFS Medicaid Nursing Homes (FFS NHs): This group includes nursing home residents whose nursing home care is paid for by Fee-For-Service Medicaid and have been in the nursing home for at least 100 days according to the most recent admission date, excluding residents of state Veteran's Homes, residents with intellectual or developmental disabilities, and residents whose nursing home care is for a traumatic brain injury.

Three hundred thirteen people (N=313) from this program were interviewed and included for analysis.

Program of All-Inclusive Care for the Elderly (PACE): PACE provides a full range of long-term care, health care, and prescription drugs to older people with chronic needs. Wisconsin's PACE program is available to people who live in Milwaukee, Racine, or Waukesha County and are age 55 or older, eligible for nursing home care, and able to live safely in the community with assistance. The PACE model is built on helping its members to live in the community for as long as possible. One hundred and seventy-two people (N=172) from this program were interviewed and included for analysis.

Figure 2 below summarizes programs and sub-populations included in Wisconsin's NCI-AD survey sample, the number of survey-eligible service recipients in each and the corresponding number of conducted surveys included for analysis. Also included are calculations of margin of error for each program and sub-population under two scenarios: assuming a very conservative 0.5 distribution of responses and assuming a somewhat less conservative 0.7 distribution of responses. Using the 0.5 distribution of

responses is the most conservative distribution assumption for calculating margins of error that can be made and is usually used when no prior information is available about true population response distributions. When some prior information about distributions of responses in the population is available, it can be used for calculating less conservative margins of error. Based on distributions observed in previously collected NCI-AD data, it is reasonable to assume a somewhat less conservative population response distribution of 0.7 for calculating margins of error. Calculations in both scenarios use the program’s/sub-population’s total number of analyzed surveys. It is important to note that the actual number of valid responses to an individual survey item may be smaller than the total number of analyzed surveys. This is explained in more detail in the “Organization of Results” section below.

Figure 2. Number of survey-eligible service recipients, number of analyzed surveys, and calculations of margins of error by program.

Program	Number of analyzed surveys	Number of eligible participants	Margin of error (MoE) and confidence level (CL), assuming 0.7 distribution	Margin of error (MoE) and confidence level (CL), assuming 0.5 distribution
Family Care, Frail Elderly (FE)	318	16,765	5.0% MoE, 95% CL	5.4% MoE, 95% CL
Family Care, Physically Disabled (PD)	325	7,920	4.9% MoE, 95% CL	5.3% MoE, 95% CL
IRIS, Frail Elderly (FE)	294	3,056	5.0% MoE, 95% CL	5.4% MoE, 95% CL
IRIS, Physically Disabled (PD)	310	5,730	5.0% MoE, 95% CL	5.4% MoE, 95% CL
Partnership, Frail Elderly (FE)	238	1,211	5.2% MoE, 95% CL	5.7% MoE, 95% CL
Partnership, Physically Disabled (PD)	280	1,128	4.7% MoE, 95% CL	5.1% MoE, 95% CL
Long-Stay FFS Medicaid Nursing Homes (FFS NHs)	313	9,863	5.0% MoE, 95% CL	5.5% MoE, 95% CL
PACE	172	455	5.4% MoE, 95% CL	5.9% MoE, 95% CL
Total	2,250	46,128	1.9% MoE, 95% CL	2.0% MoE, 95% CL

Survey Process in Wisconsin

DHS has contracted with Vital Research, a national survey group, to identify and manage local survey interviewers to conduct the NCI-AD in-person survey. Vital Research trained survey interviewers according to the requirements of HSRI and NASUAD and performed quality assurance monitoring during the survey interview process.

Wisconsin chose to add nine state-specific questions to the standard NCI-AD Survey. In addition, Wisconsin was one of seven states that elected to pilot NCI-AD's new optional module on person-centered planning (PCP).

Stakeholders

DHS contacted potential survey participants and/or their guardians via USPS mail. DHS also sent notices, printed and electronic, informing managed care organizations, IRIS consulting agencies, nursing homes, aging and disability resource centers, etc., of project information, timelines, and what selected survey participants could expect. DHS has also made stakeholder information available through its website and social media. DHS has presented on prior National Core Indicator surveys and plans to use the National Core Indicators—Aging and Disabilities survey at the Wisconsin Long-Term Care Advisory Council.

Organization of Results

The following pages of the report presents findings from Wisconsin's 2017-2018 NCI-AD Adult Consumer Survey data collection cycle. Results are grouped by domain and are presented in chart format. Charts show results for individual survey items broken out by each program and sub-population. The number of people (N) in each program and subpopulation that gave valid responses to that survey item are also shown. The number of valid responses to an item may be smaller than the total number of analyzed surveys, for the following reasons:

- Certain questions in the survey can only be asked of the service recipient – i.e. proxy respondents for these questions are not allowed. These questions have a smaller number of responses because they are contained only in the full In-Person Survey, whereas the total number of analyzed surveys also includes cases when the Proxy Version was used.
- Only valid responses are included in both the denominator and the numerator when calculating proportions. Unclear, refused and, unless otherwise stated, “don’t know” responses are excluded.
- The survey contains several skip logic patterns. This means that depending on the response to a previous survey item, a question may or may not be asked, as appropriate. When an item is skipped due to skip logic, the survey case does not contribute to the calculations for the item.

Please note: Extreme caution should be used when interpreting results where the number of valid responses is small. Each program’s/sub-population’s valid number of responses (valid Ns) is shown in every chart and table in this report. In addition to displaying valid number of responses, charts also use an asterisk to indicate Ns smaller than 20. Responses smaller than 20 should not be used as a basis for firm conclusions and should be treated as suggestive and informational only.

Each chart also contains Wisconsin’s weighted state average, as well as the total number of observed valid responses for that survey item. A weighted state average takes into account whether the sampling strategy proportionally oversampled one or more of the state’s programs or sub-populations; its calculation effectively “re-balances” the oversampled programs/sub-population to produce an average one would expect if they were represented proportionally relative to the populations they serve. Wisconsin’s sampling design did include oversampling of some of its programs and sub-populations – i.e. some programs and sub-populations constituted a larger proportion of the survey sample than they did as proportion of total population of survey-eligible service recipients. To account for these programs and sub-populations being proportionally over-represented in the state’s survey data, statistical weights were developed and applied to calculate Wisconsin’s weighted state averages presented in the charts. For exact calculations of weights, please contact the NCI-AD project team.

Most survey items with three or more possible response options were recoded to form binary variables for the purposes of analysis (i.e. responses were collapsed, for example, an “always” response combined with a “most of the time” response). For details about recoded items and the rules on collapsing response options, please refer to Appendix A.

Un-collapsed and unweighted data showing frequencies of all response options by program/sub-population are shown in tabular format in Appendix B. Tables also contain Wisconsin’s unweighted overall sample averages for all response options. Please note that the “sample averages” in tables in Appendix B are simple (unweighted) averages that didn’t employ weights in their calculations and may therefore be slightly different from the corresponding weighted state averages shown in the charts.

Data from state-specific questions that Wisconsin chose to add to the standard NCI-AD Survey are shown in Appendix C. Data from Wisconsin’s pilot of NCI-AD’s new optional module on person-centered planning (PCP) are shown in Appendix D.

Limitations of Report

This report contains survey results related to the quality and outcomes of LTSS in Wisconsin. However, it does not provide benchmarks for acceptable or unacceptable levels of performance. Rather, it is up to state staff, leadership, and other stakeholders to assess information contained in this report and establish priorities. This report is intended to be one mechanism to assess the current state of Wisconsin’s LTSS system and identify areas that are working well and could use improvement. The charts in this report allow the reader to compare average outcomes between Wisconsin’s programs and sub-populations and the state overall. State leaders, public managers, policy-makers and community stakeholders can use this information to decide whether a program’s and/or a sub-population’s result relative to another program and/or sub-population’s or to the state average suggests further investigation or intervention is necessary. However, discretion should be used when comparing a program’s/sub-population’s result relative to another, as it is important to keep in mind the potential differences as well as similarities amongst program participants as well as the programs themselves.

Community Participation

People are able to participate in preferred activities outside of home when and with whom they want.

There is one Community Participation indicator measured by the NCI-AD Adult Consumer Survey:

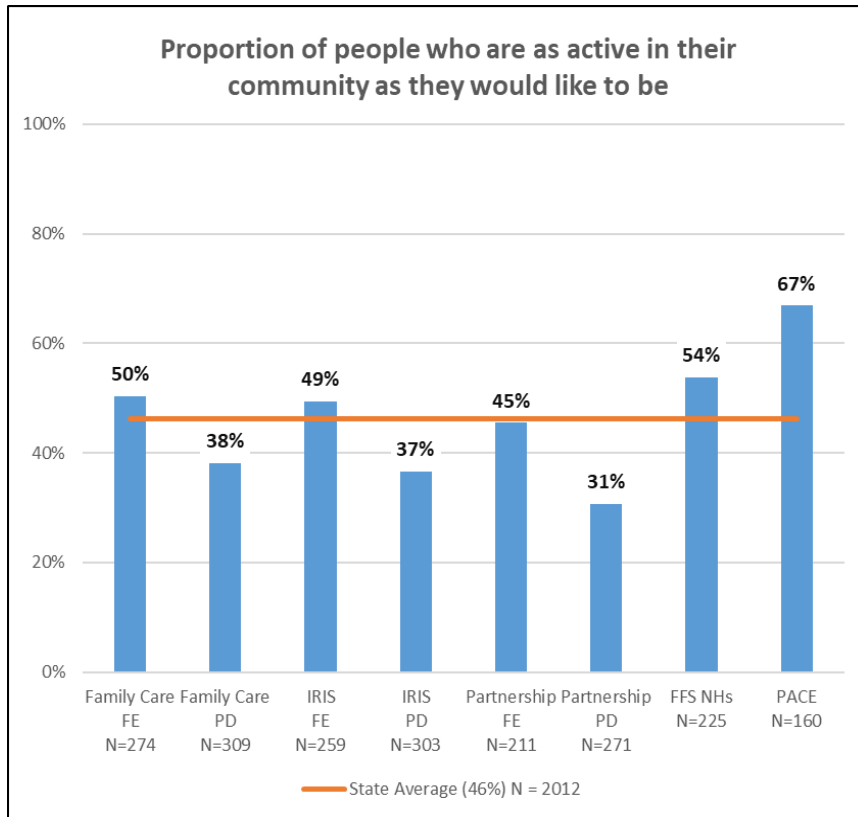
1. Proportion of people who are able to participate in preferred activities outside of home when and with whom they want.

There are three³ survey items that correspond to the Community Participation domain.

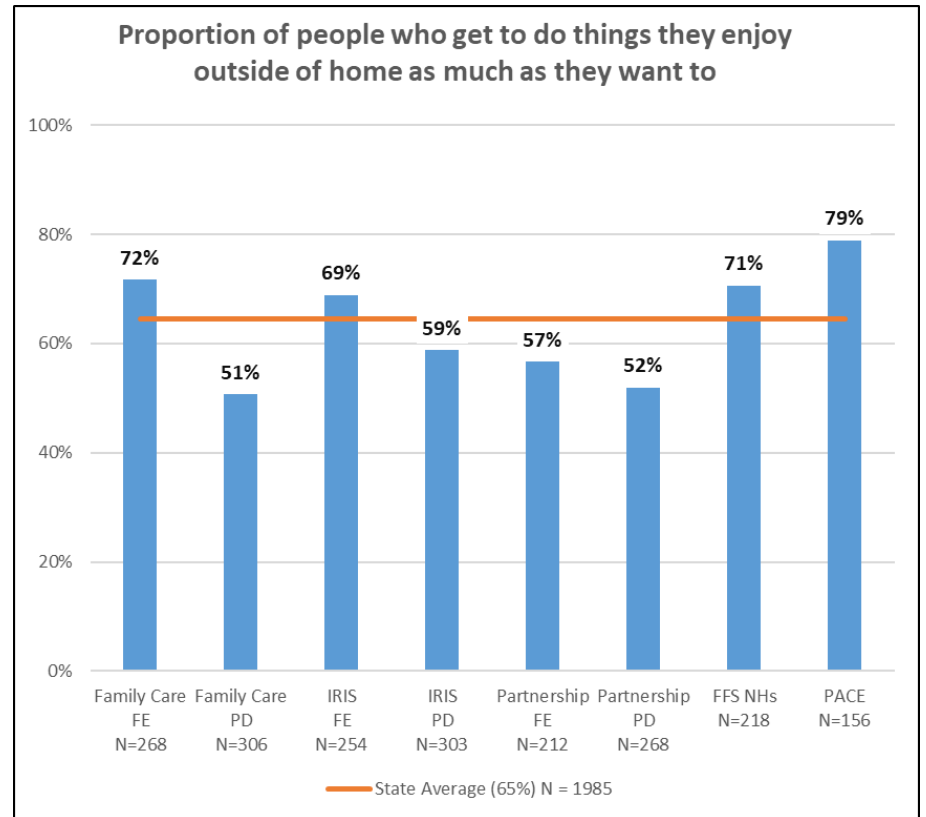
Un-collapsed data are shown in Appendix B.

³ Data for one item are presented in Appendix B only.

Graph 1. Proportion of people who are as active in the community as they would like to be



Graph 2. Proportion of people who get to do the things they enjoy outside of their home as much as they want to⁴



⁴ New question added in 2017-2018

Choice and Decision Making

People are involved in making decisions about their everyday lives and with whom they spend their time.

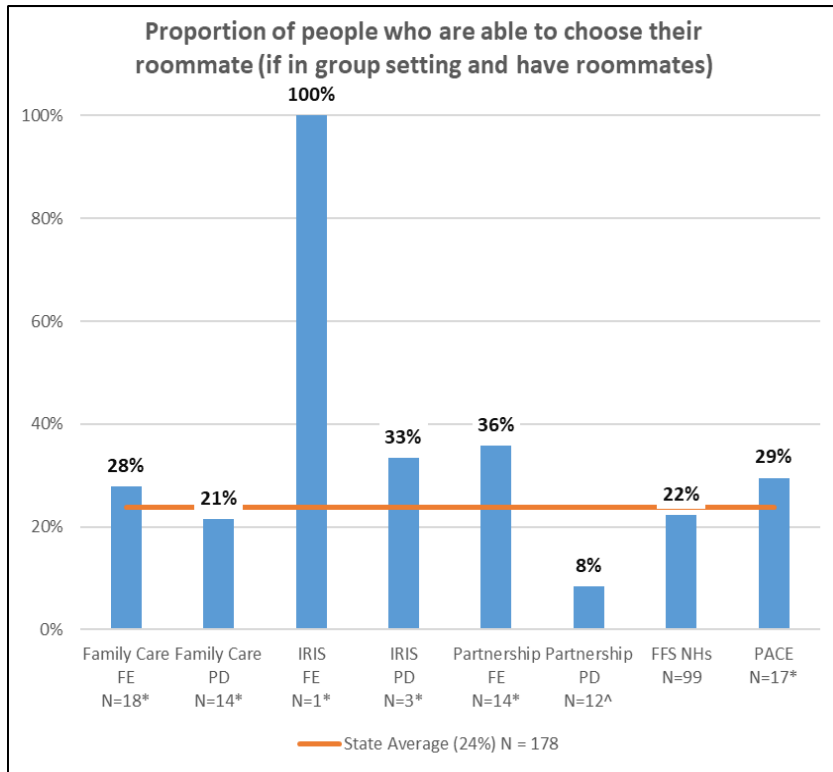
There is one Choice and Decision-Making indicator measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who are involved in making decisions about their everyday lives including where they live, what they do during the day, the staff that supports them and with whom they spend time

There are four survey items that correspond to the Choice and Decision-Making domain.

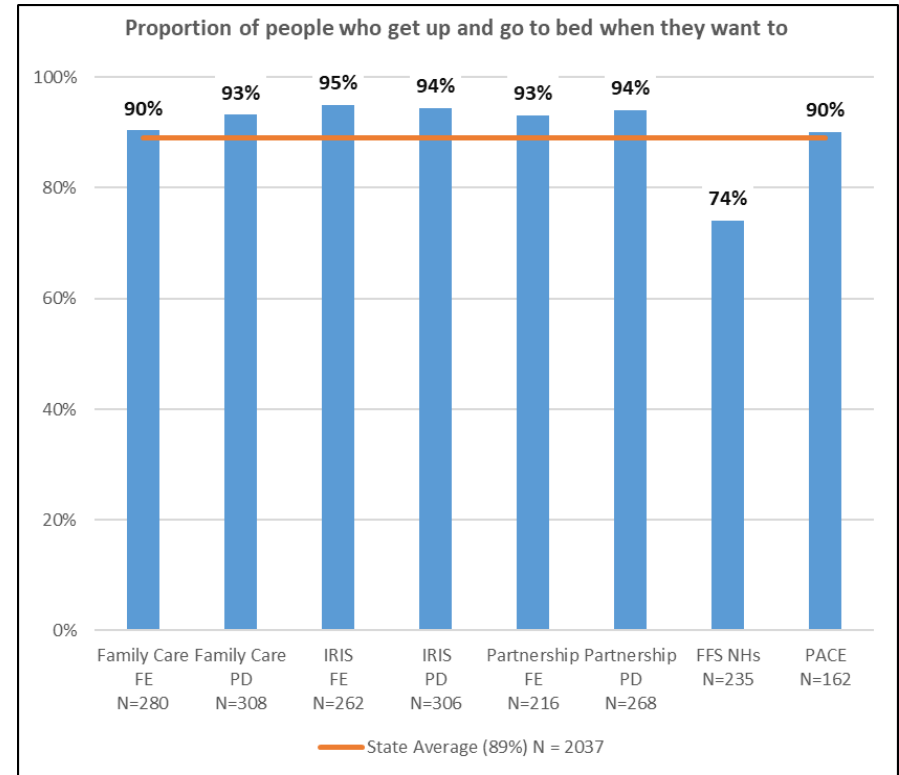
Un-collapsed data are shown in Appendix B.

Graph 3. Proportion of people who are able to choose their roommate (if in group setting⁵ and have roommates)



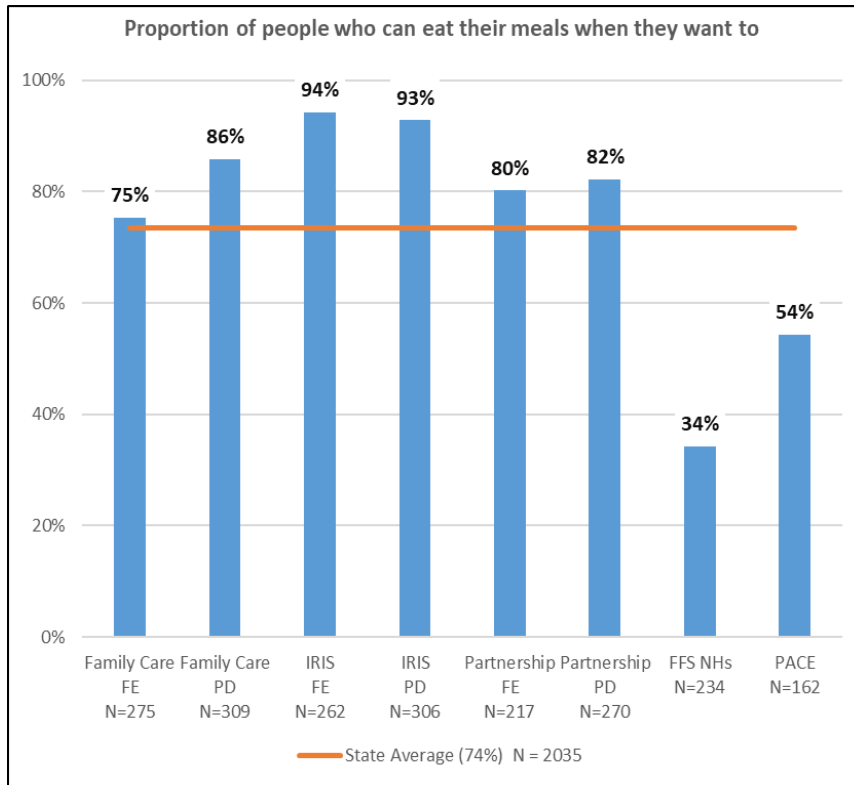
* Very small number of responses

Graph 4. Proportion of people who get up and go to bed when they want to

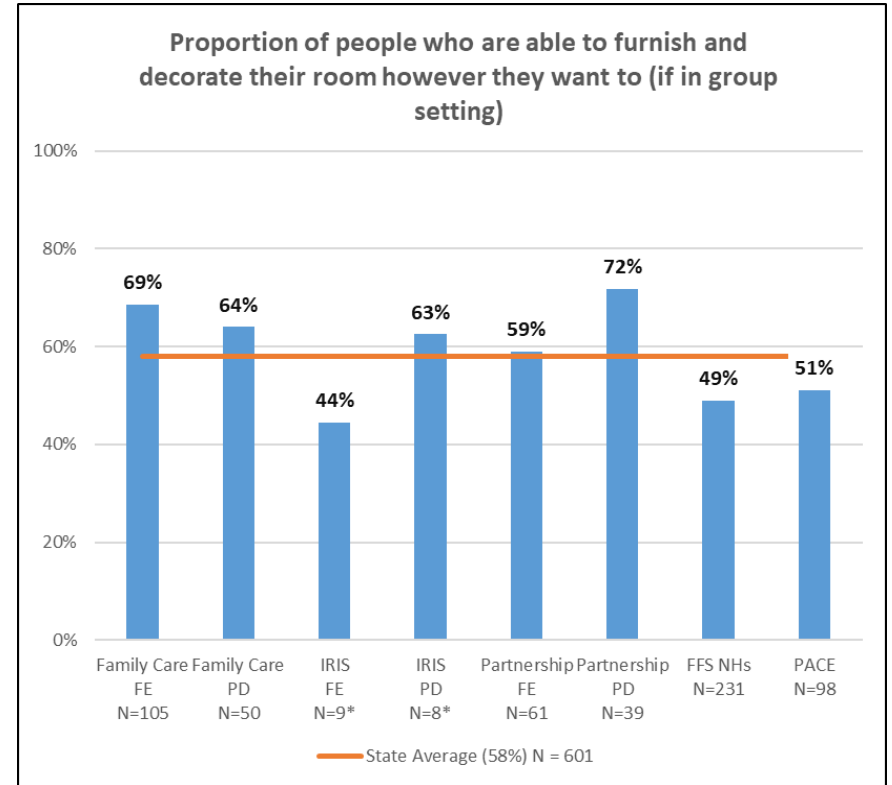


⁵ Group/adult family/foster/host home, assisted living/residential care facility, nursing facility/nursing home

Graph 5. Proportion of people who can eat their meals when they want to



Graph 6. Proportion of people who are able to furnish and decorate their room however they want to (if in group setting⁶)



* Very small number of responses

⁶ Group/adult family/foster/host home, assisted living/residential care facility, nursing facility/nursing home

Relationships

People have friends and relationships and do not feel lonely.

There is one Relationship indicator measured by the NCI-AD Adult Consumer Survey:

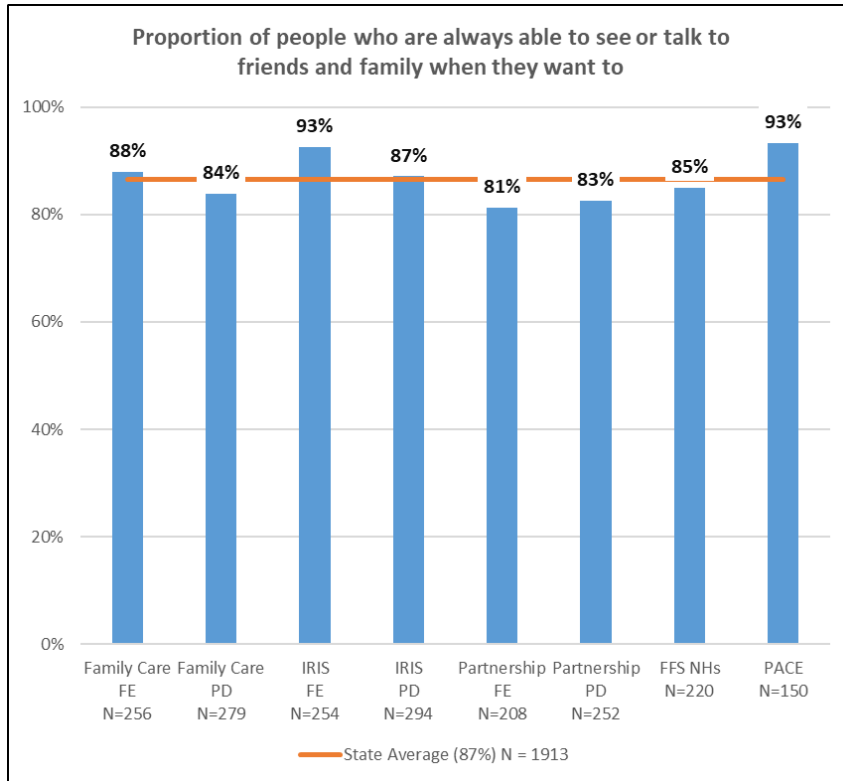
1. Proportion of people who are able to see or talk to their friends and families when they want to.

There are two⁷ survey items that correspond to the Relationship domain.

Un-collapsed data are shown in Appendix B.

⁷ Data for one item are presented in Appendix B only.

Graph 7. Proportion of people who are always able to see or talk to friends and family when they want to (if there are friends and family who do not live with person)



Satisfaction

People are satisfied with their everyday lives – where they live, who works with them, and what they do during the day.

There are three Satisfaction indicators measured by the NCI-AD Adult Consumer Survey:

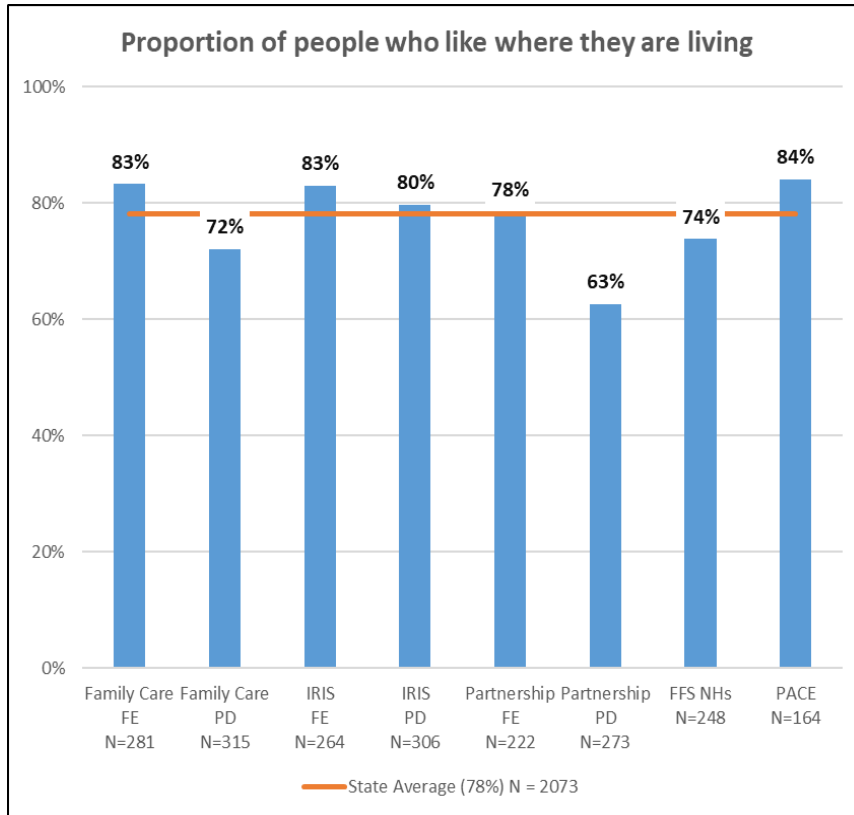
1. Proportion of people who are satisfied with where they live.
2. Proportion of people who are satisfied with what they do during the day.
3. Proportion of people who are satisfied with staff who work with them.

There are seven⁸ survey items that correspond to the Satisfaction domain.

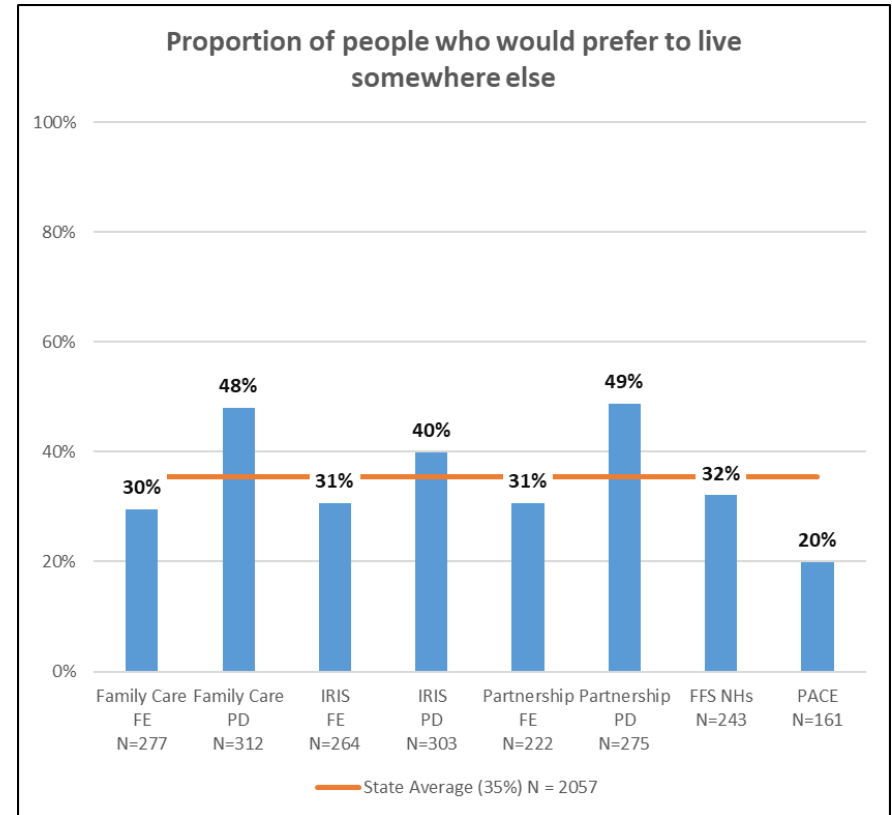
Un-collapsed data are shown in Appendix B.

⁸ Data for two items are presented in Appendix B only.

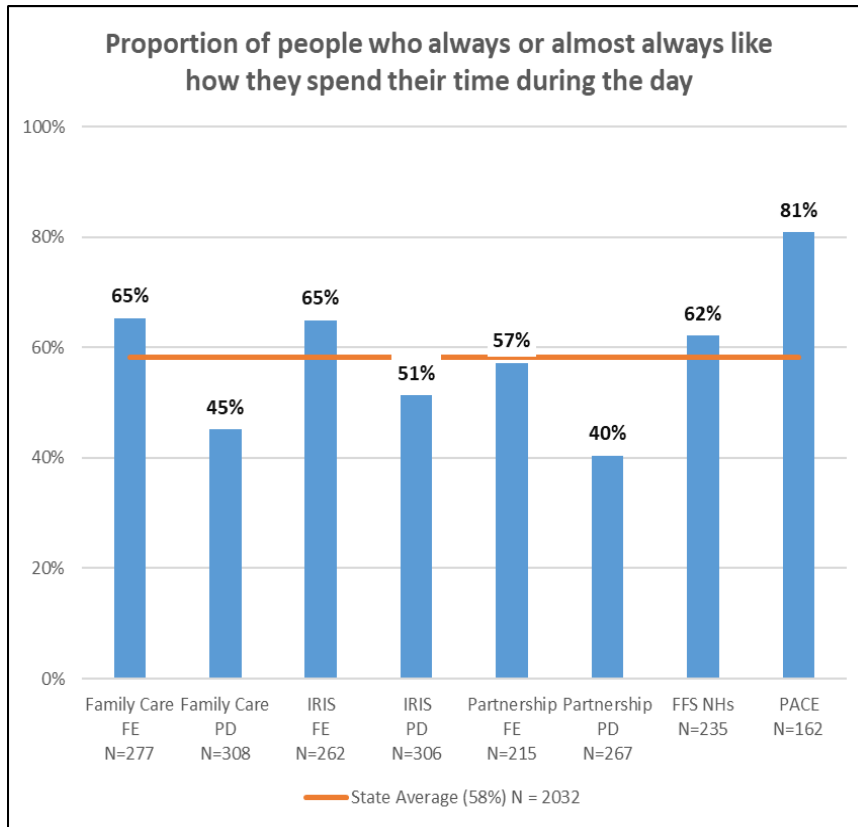
Graph 8. Proportion of people who like where they are living



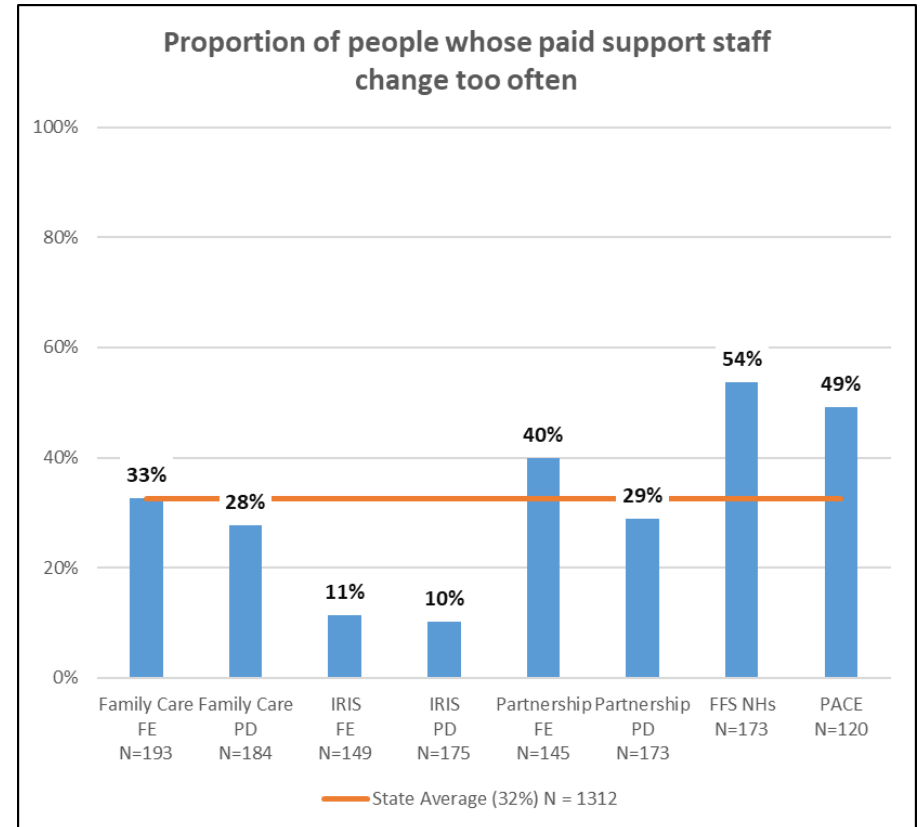
Graph 9. Proportion of people who would prefer to live somewhere else



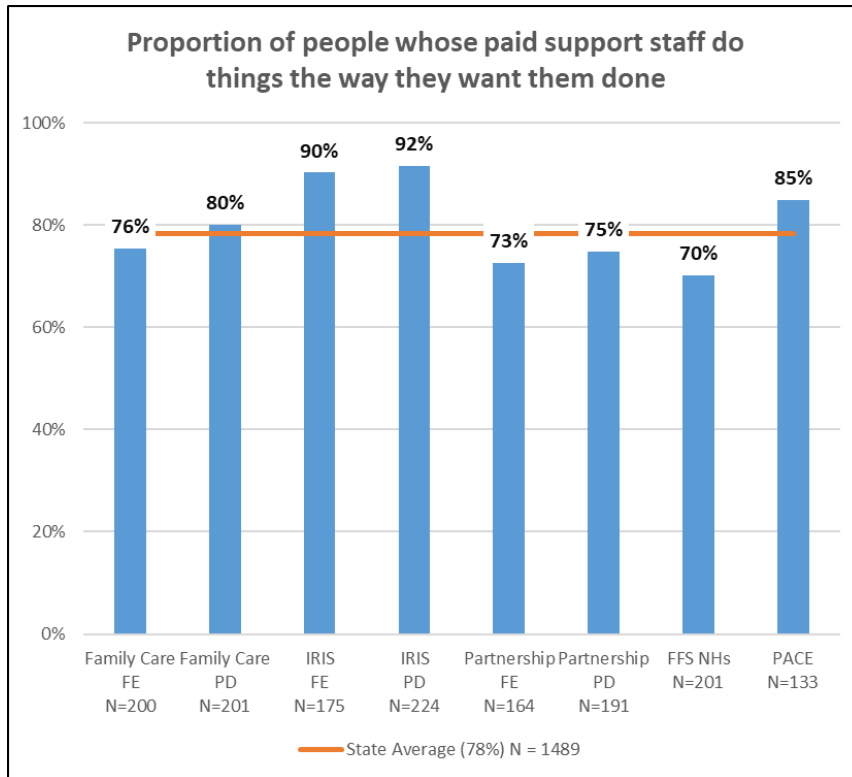
Graph 10. Proportion of people who always or almost always like how they spend their time during the day



Graph 11. Proportion of people whose paid support staff change too often



Graph 12. Proportion of people whose paid support staff do things the way they want them done



Service Coordination

Service coordinators are accessible, responsive, and support the person's participation in service planning and the person receives needed services.

There are ten Service Coordination indicators measured by the NCI-AD Adult Consumer Survey:

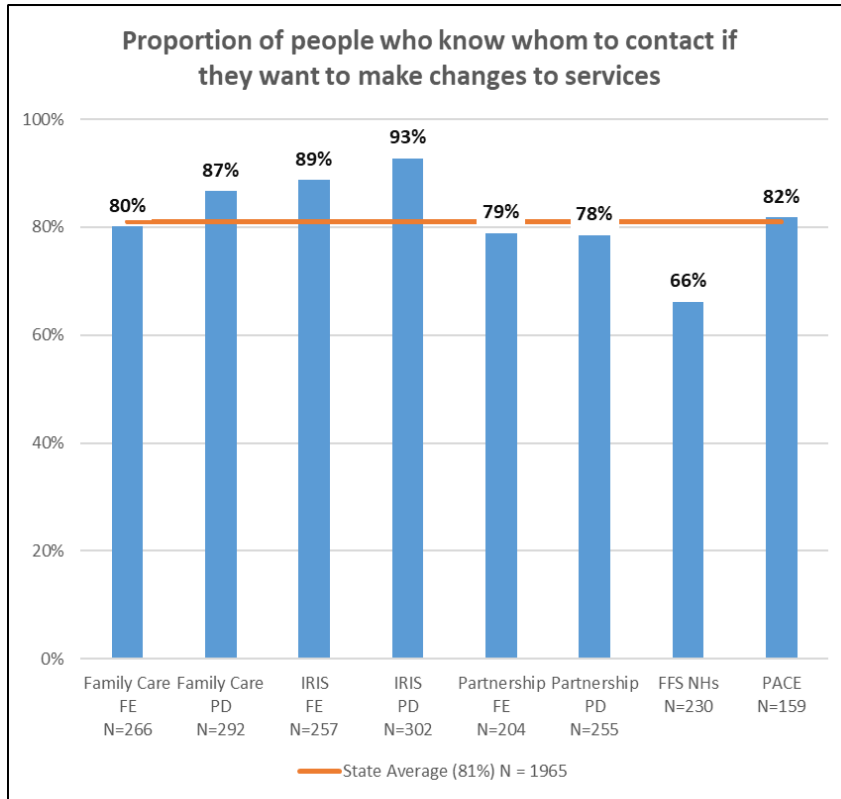
1. Proportion of people who know who to call with a complaint, concern, or question about their services
2. Proportion of people whose case manager talks to them about any needs that are not being met
3. Proportion of people who can get in contact with their case manager when they need to
4. Proportion of people who receive the services that they need
5. Proportion of people finding out about services from service agencies
6. Proportion of people who want help planning for future need for services
7. Proportion of people who have an emergency plan in place
8. Proportion of people whose support workers come when they are supposed to
9. Proportion of people who use a relative as their support person
10. Proportion of people who have a backup plan if their support person doesn't show up

There are twelve⁹ survey items that correspond to the Service Coordination domain.

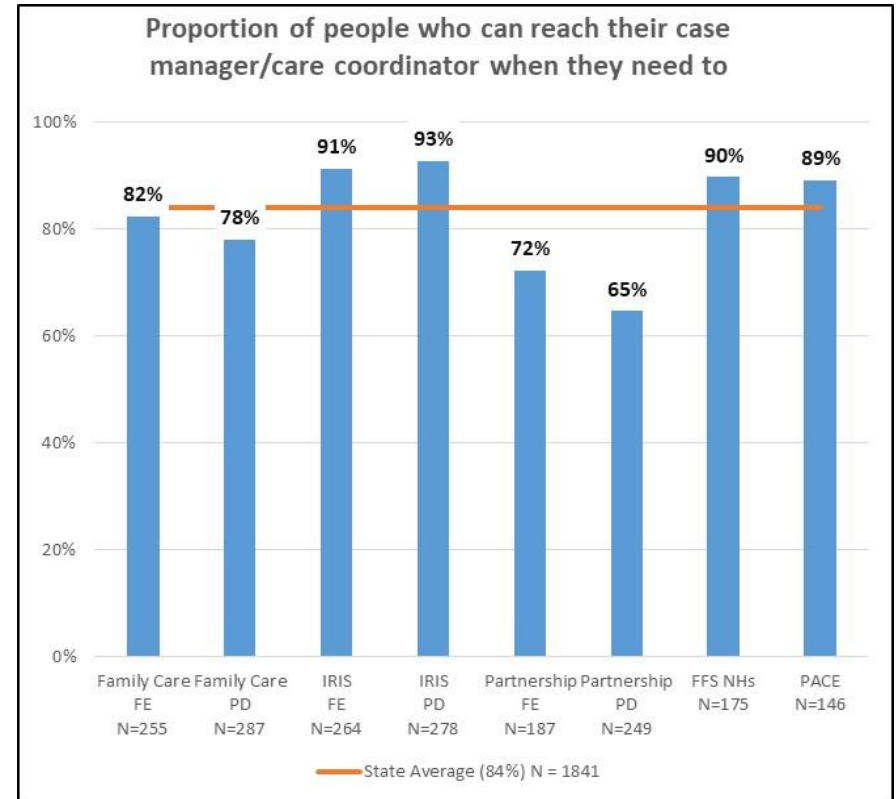
Un-collapsed data are shown in Appendix B.

⁹ Data for two items are presented in Appendix B only.

Graph 13. Proportion of people who know whom to contact if they want to make changes to their services¹⁰

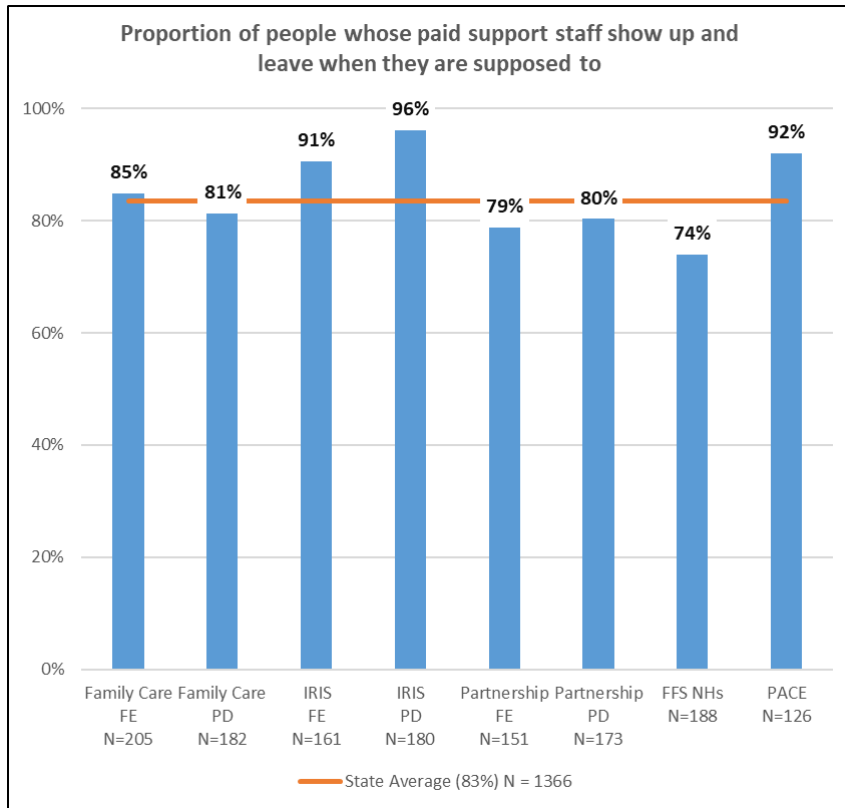


Graph 14. Proportion of people who can reach their case manager/care coordinator when they need to (if know they have case manager/care coordinator)

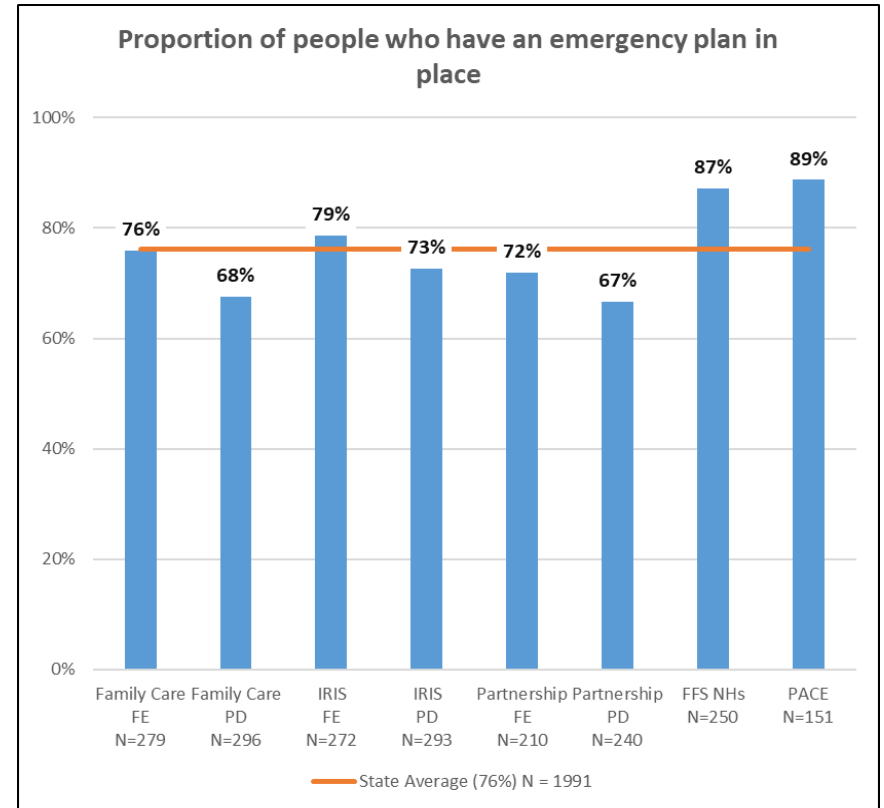


¹⁰ Question changed in 2017-2018 – no longer allows for proxies

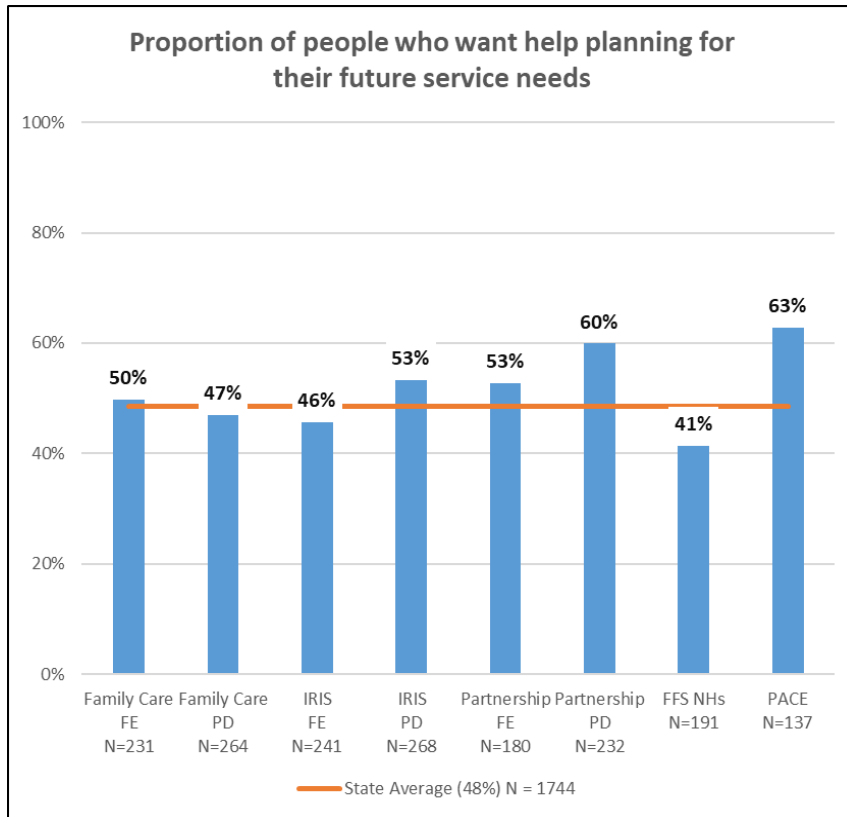
Graph 15. Proportion of people whose paid support staff show up and leave when they are supposed to



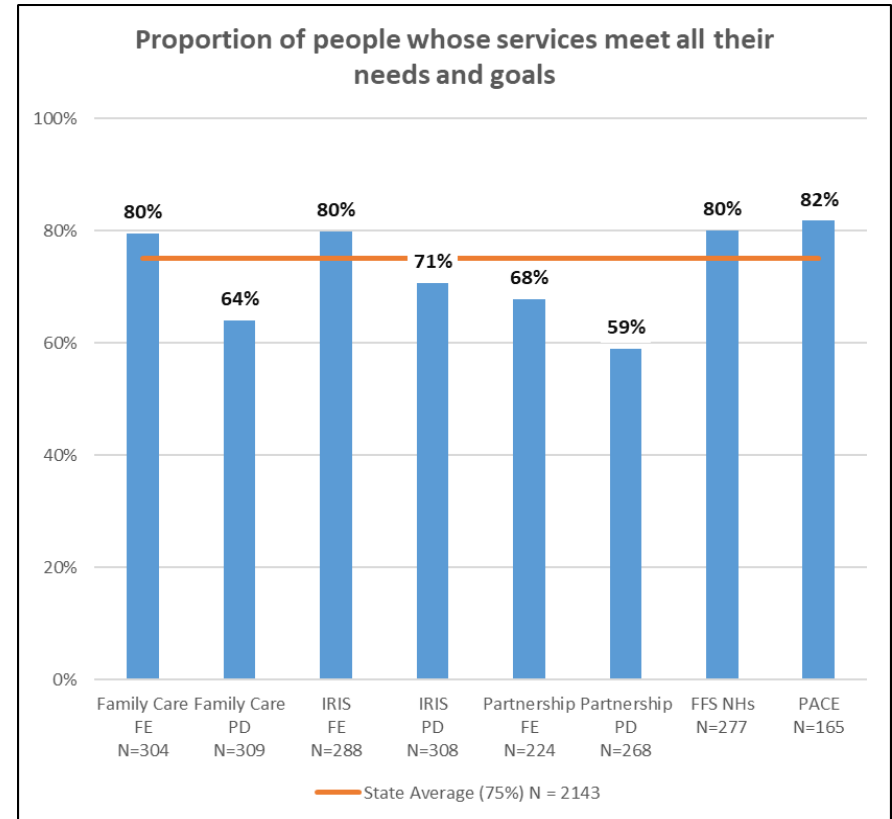
Graph 16. Proportion of people who have an emergency plan in place



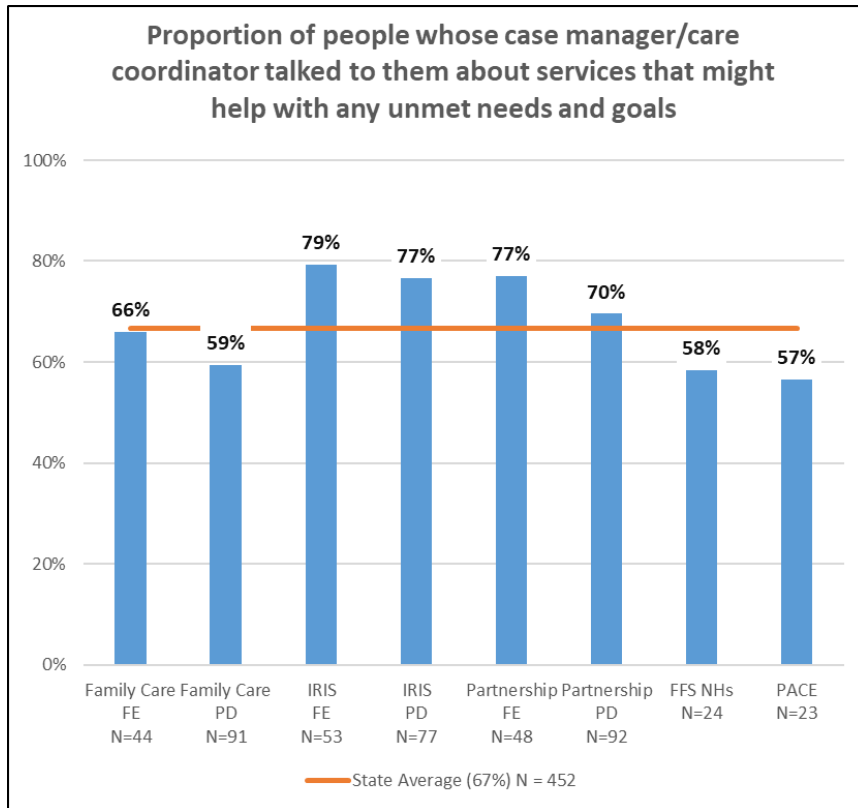
Graph 17. Proportion of people who want help planning for their future service needs



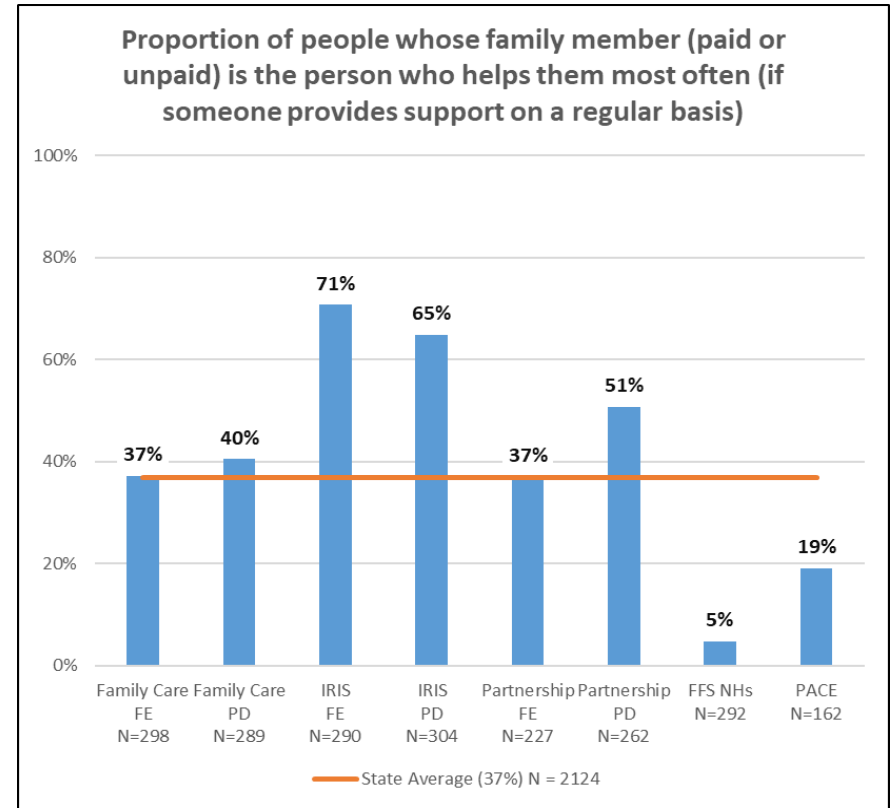
Graph 18. Proportion of people whose services meet all their needs and goals



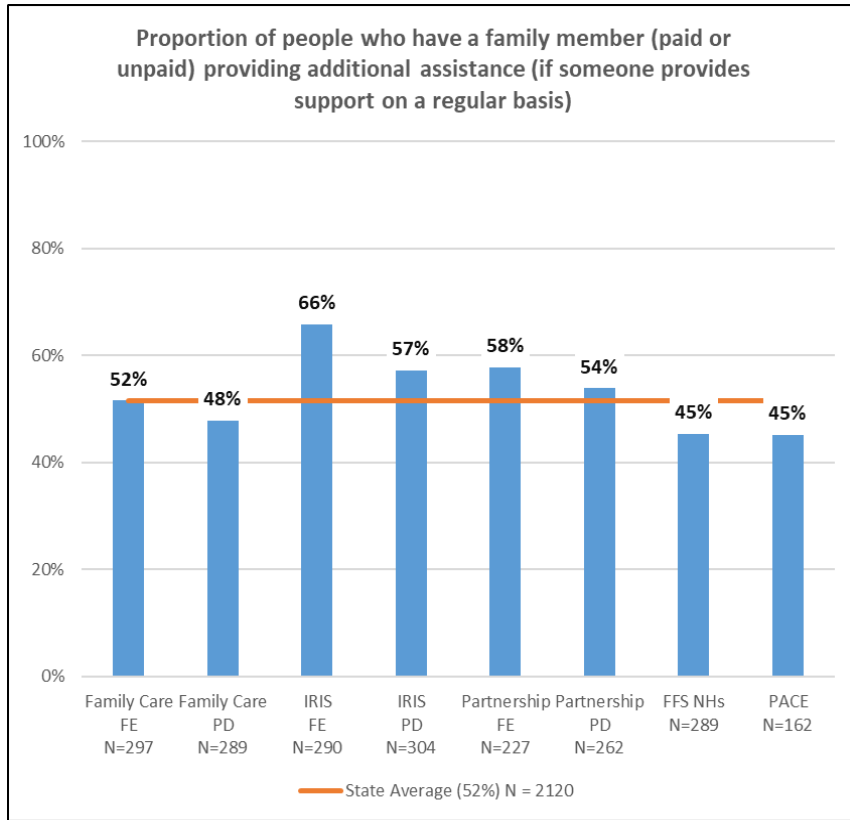
Graph 19. Proportion of people whose case manager/care coordinator talked to them about services that might help with any unmet needs and goals (if have unmet needs and goals and know they have case manager/care coordinator)



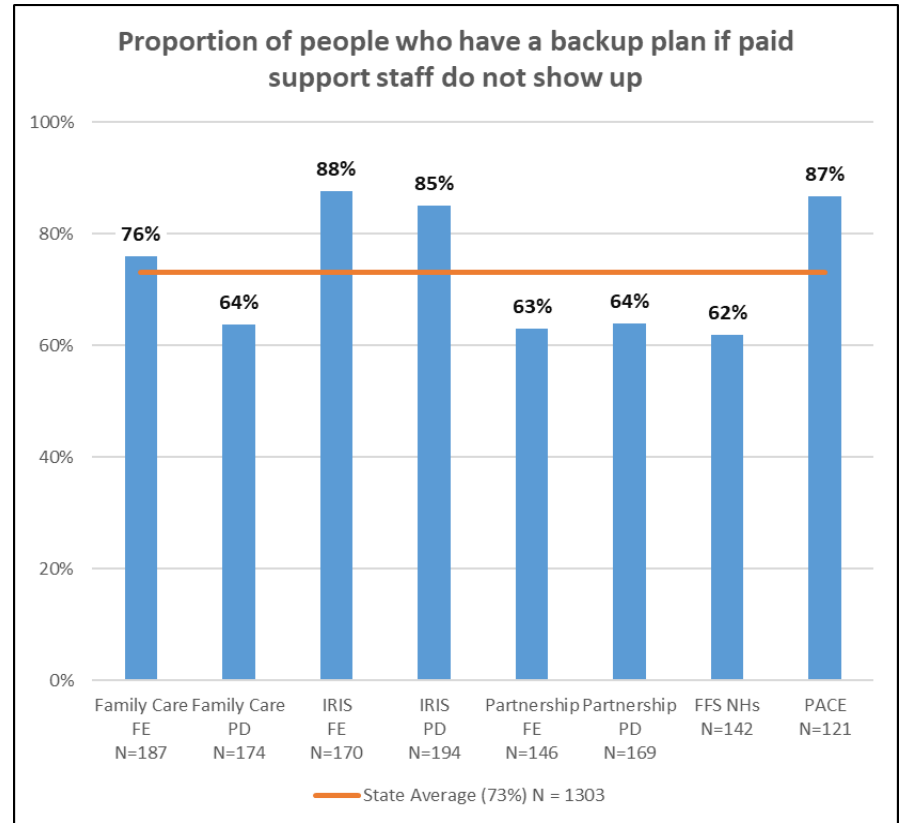
Graph 20. Proportion of people whose family member (paid or unpaid) is the person who helps them most often (if someone provides support on a regular basis)



Graph 21. Proportion of people who have a family member (paid or unpaid) providing additional assistance (if someone provides support on a regular basis)



Graph 22. Proportion of people who have a backup plan if their paid support staff do not show up



Care Coordination

Individuals are provided appropriate coordination of care.

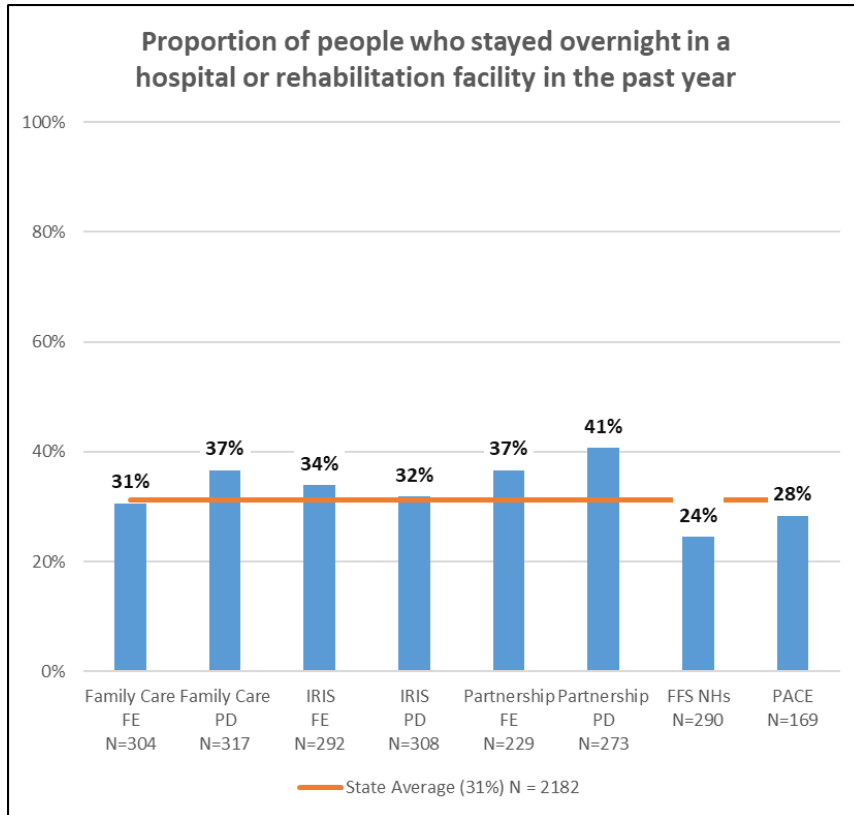
There are three Care Coordination indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people discharged from the hospital or LTC facility who felt comfortable going home.
2. Proportion of people making a transition from hospital or LTC facility who had adequate follow-up.
3. Proportion of people who know how to manage their chronic conditions.

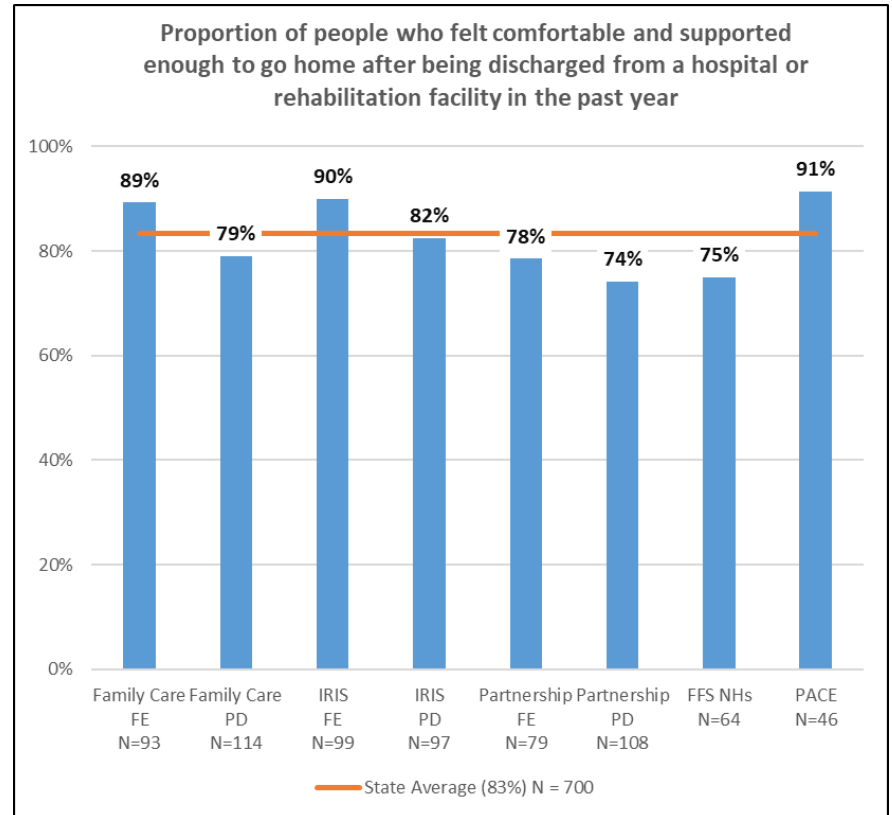
There are four survey items that correspond to the Care Coordination domain.

Un-collapsed data are shown in Appendix B.

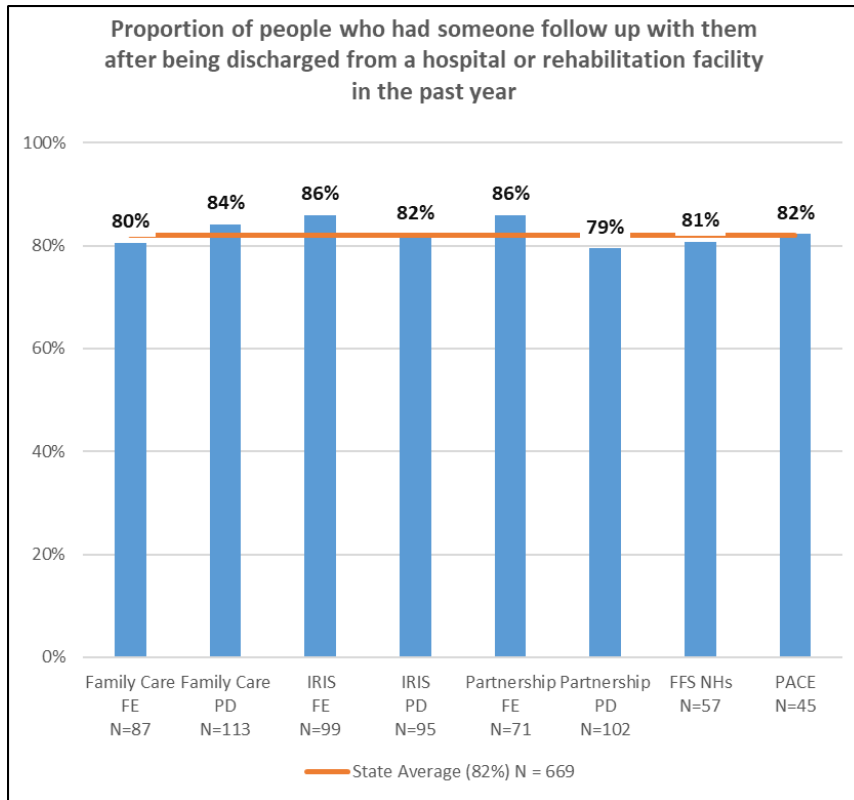
Graph 23. Proportion of people who stayed overnight in a hospital or rehabilitation facility in the past year (and were discharged to go home or back to where they live)



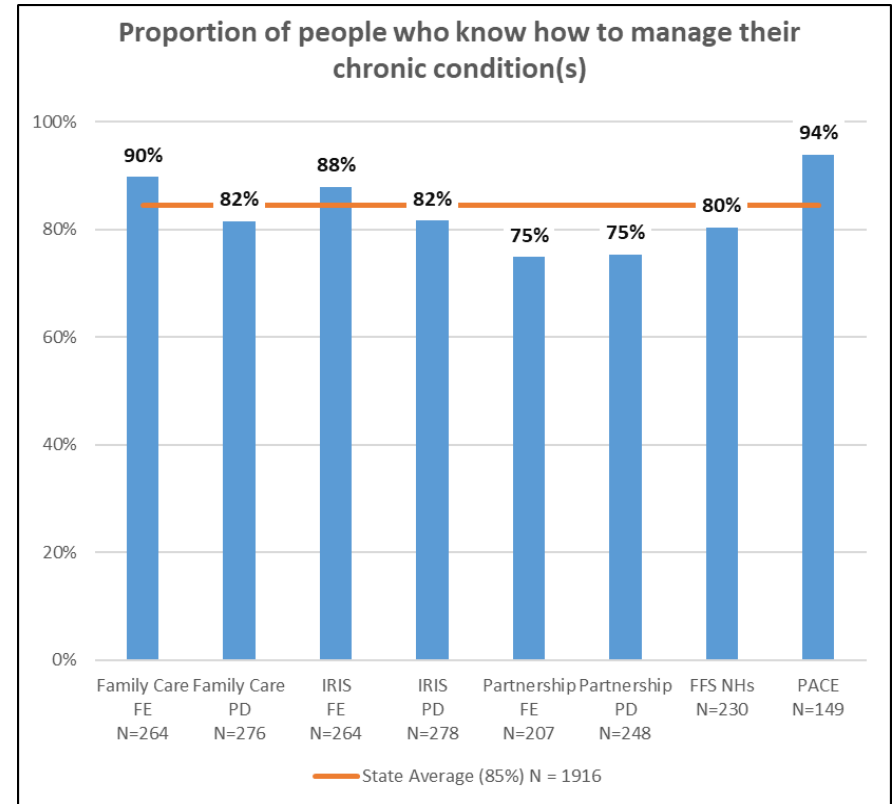
Graph 24. Proportion of people who felt comfortable and supported enough to go home (or where they live) after being discharged from a hospital or rehabilitation facility in the past year



Graph 25. Proportion of people who had someone follow up with them after being discharged from a hospital or rehabilitation facility in the past year



Graph 26. Proportion of people who know how to manage their chronic condition(s) (if has chronic conditions)



Access

Publicly funded services are readily available to individuals who need and qualify for them.

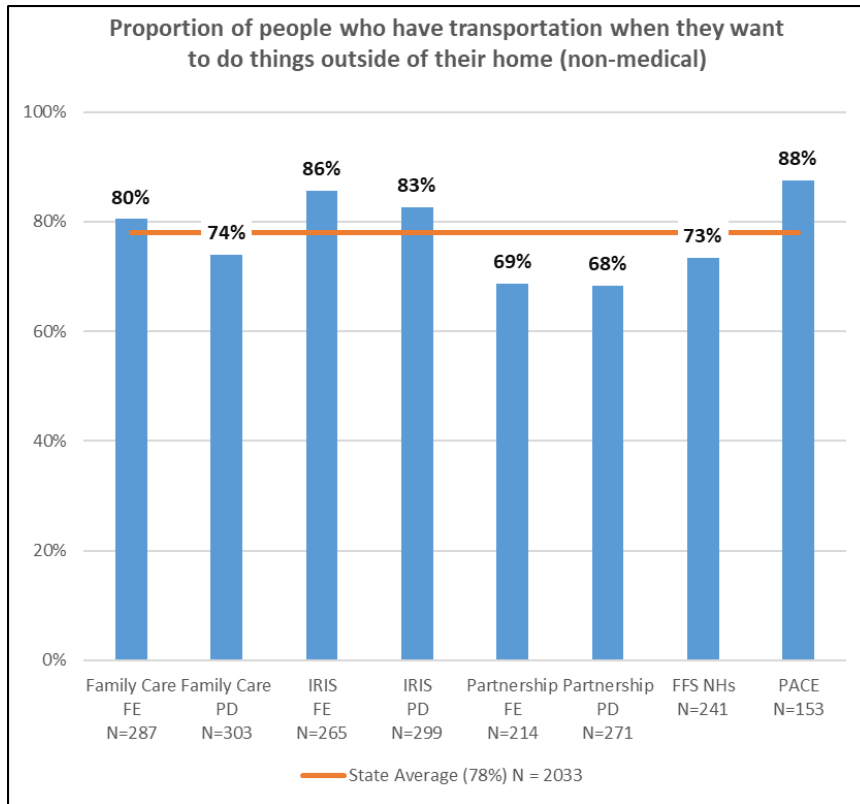
There are three Access indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who have adequate transportation.
2. Proportion of people who get needed equipment, assistive devices (wheelchairs, grab bars, home modifications, etc.)
3. Proportion of people who have access to information about services in their preferred language.

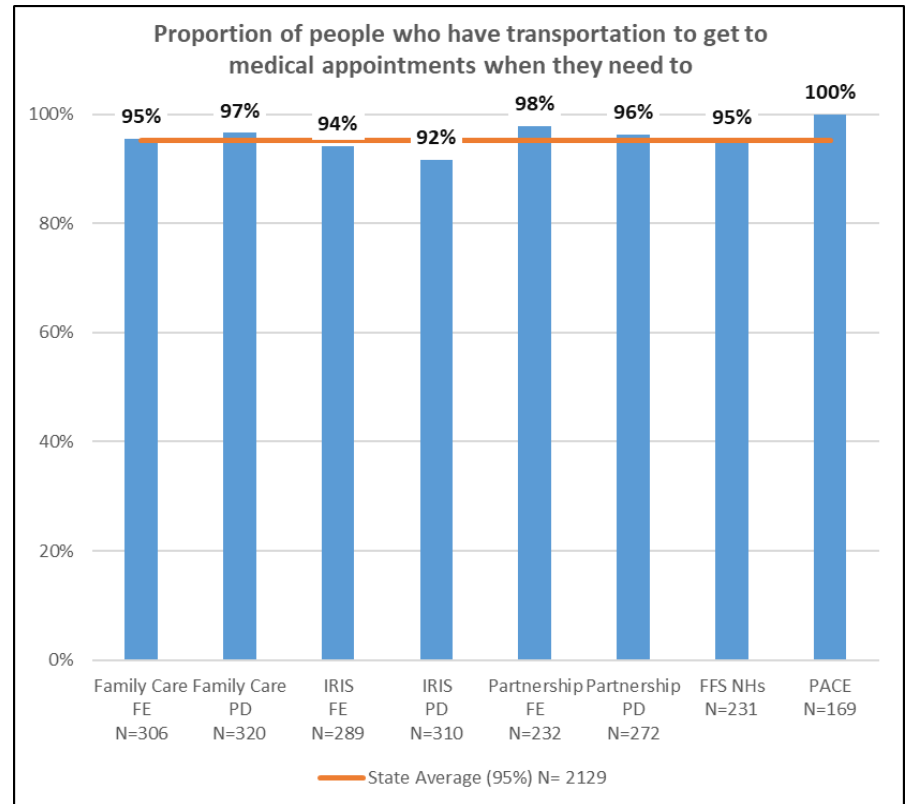
There are five survey items that correspond to the Access domain.

Un-collapsed data are shown in Appendix B.

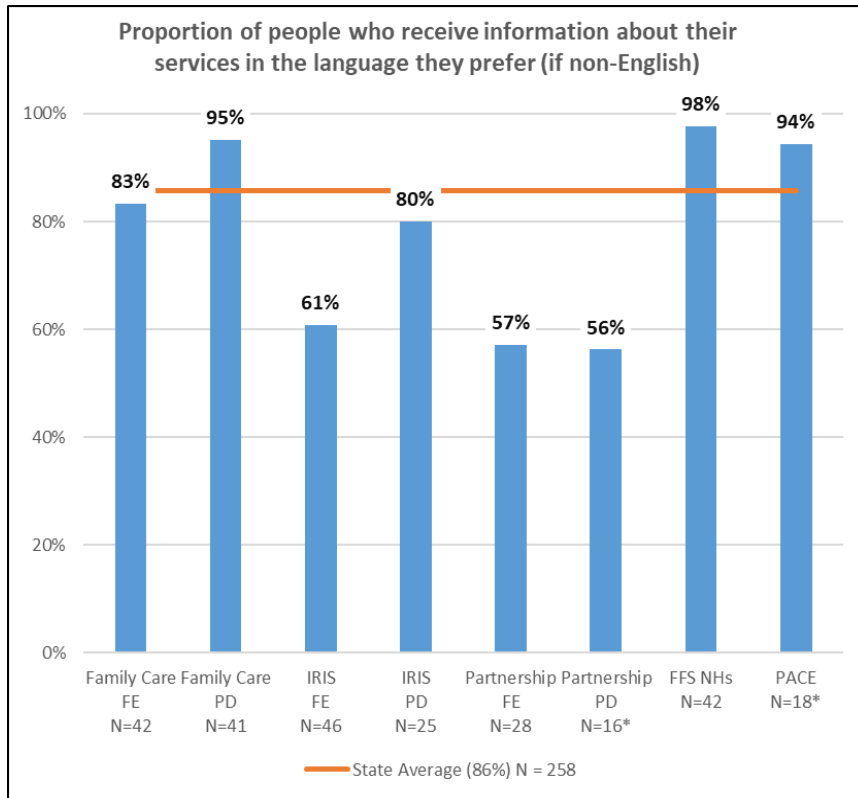
Graph 27. Proportion of people who have transportation when they want to do things outside of their home (non-medical)



Graph 28. Proportion of people who have transportation to get to medical appointments when they need to

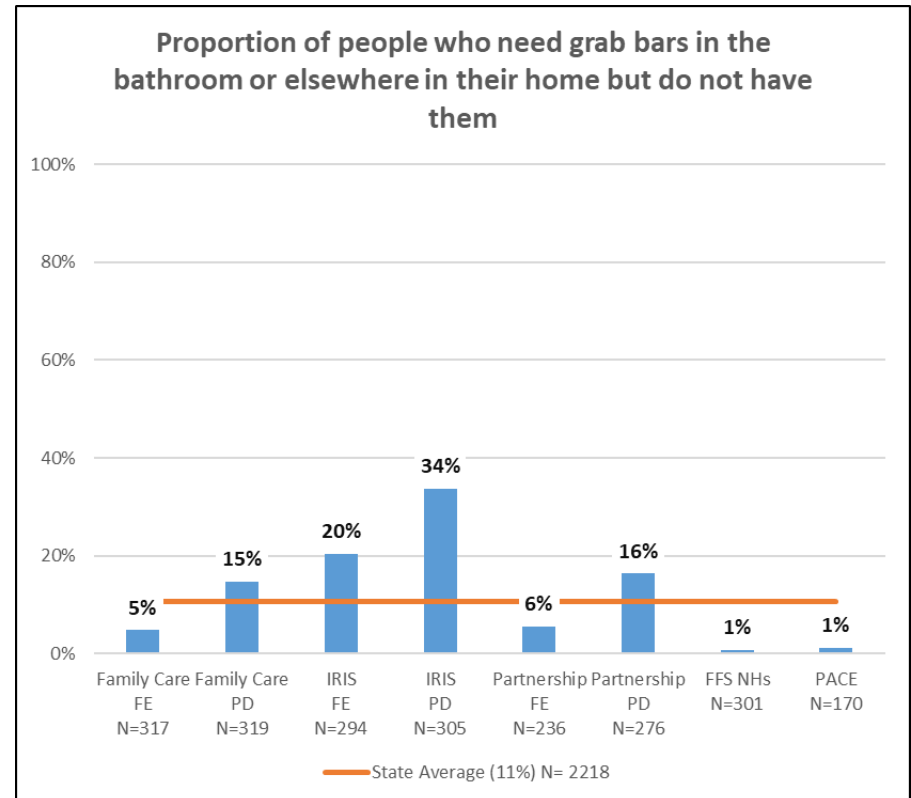


Graph 29. Proportion of people who receive information about their services in the language they prefer (if non-English)

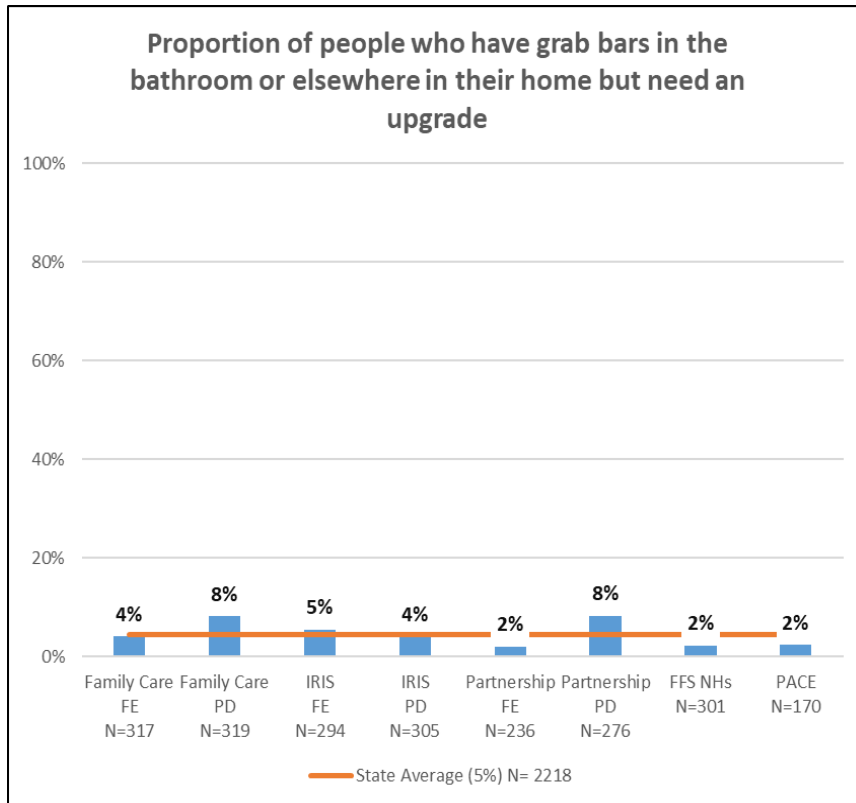


* Very small number of responses

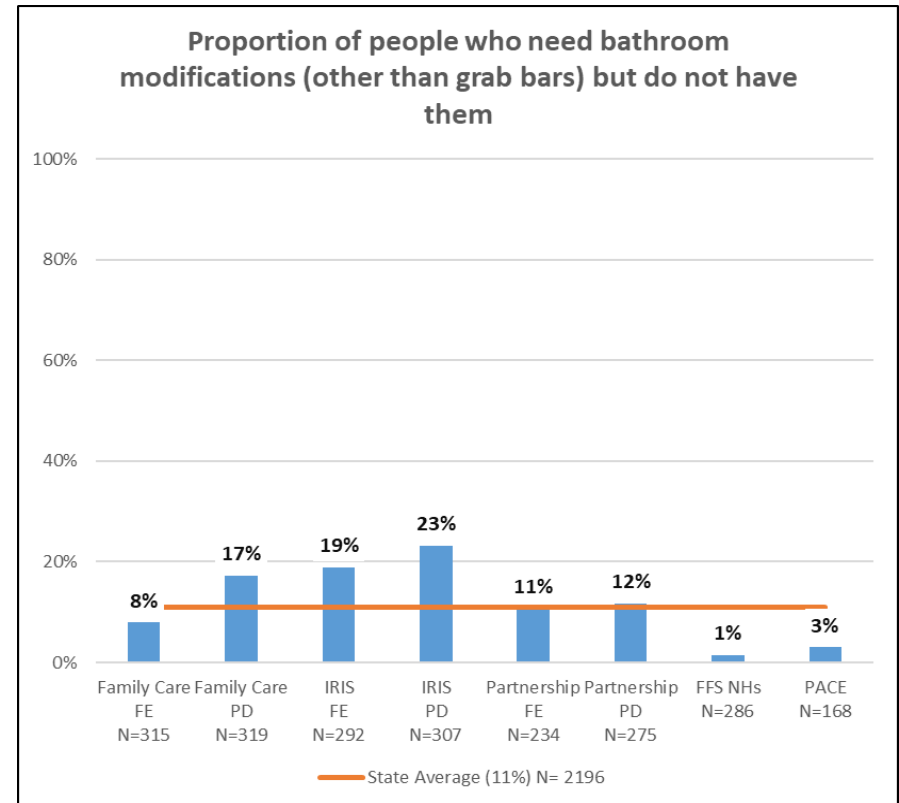
Graph 30. Proportion of people who need grab bars in the bathroom or elsewhere in their home but do not have them



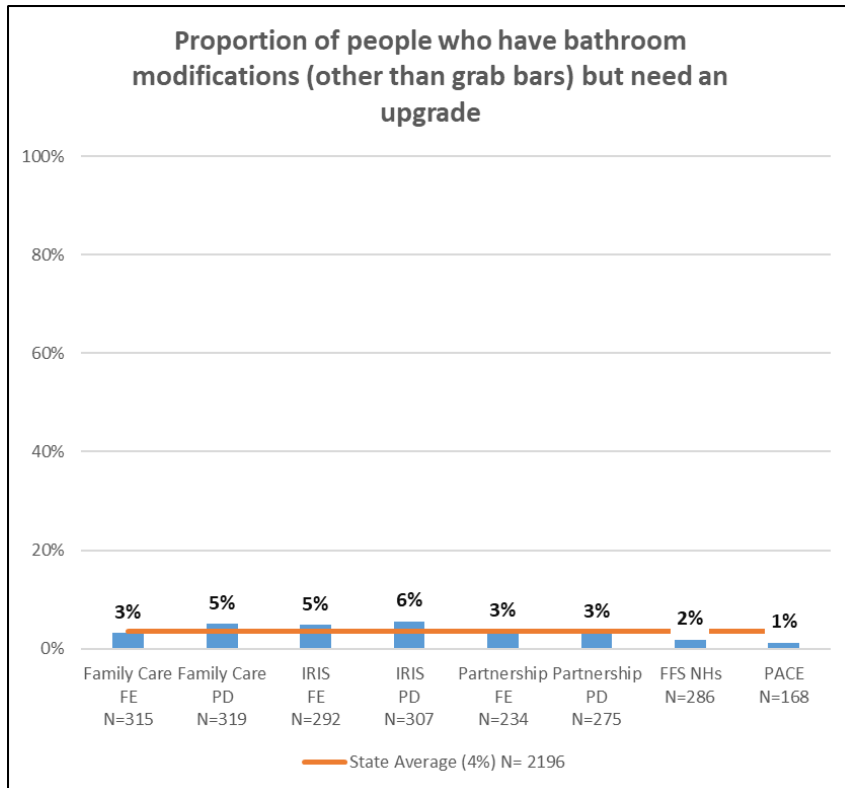
Graph 31. Proportion of people who have grab bars in the bathroom or elsewhere in their home but need an upgrade



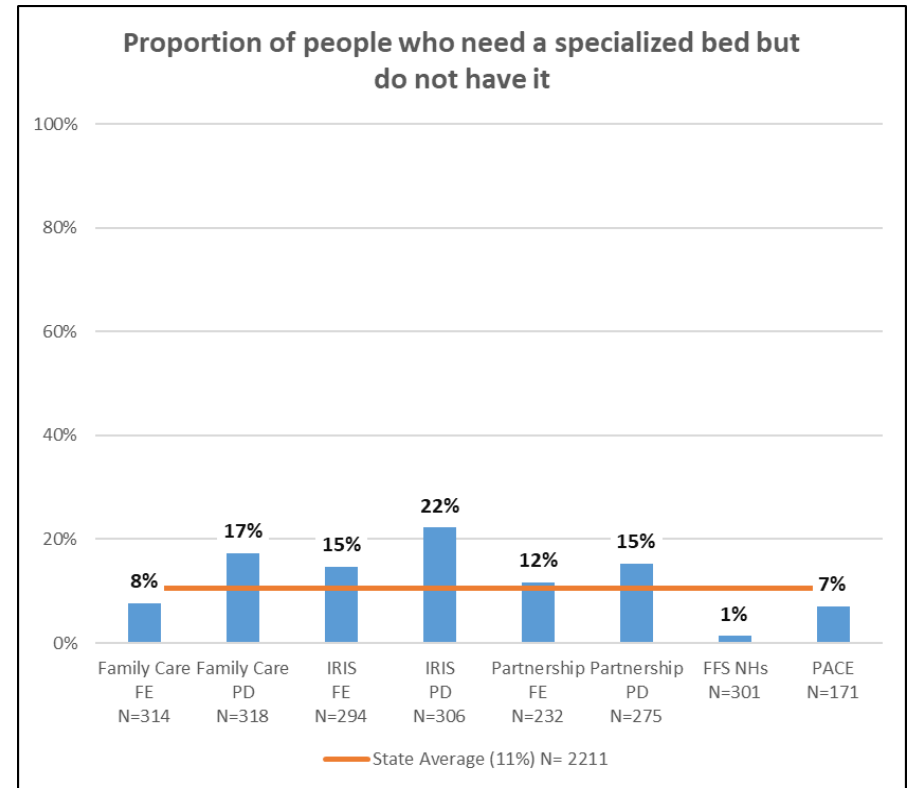
Graph 32. Proportion of people who need bathroom modifications (other than grab bars) but do not have them



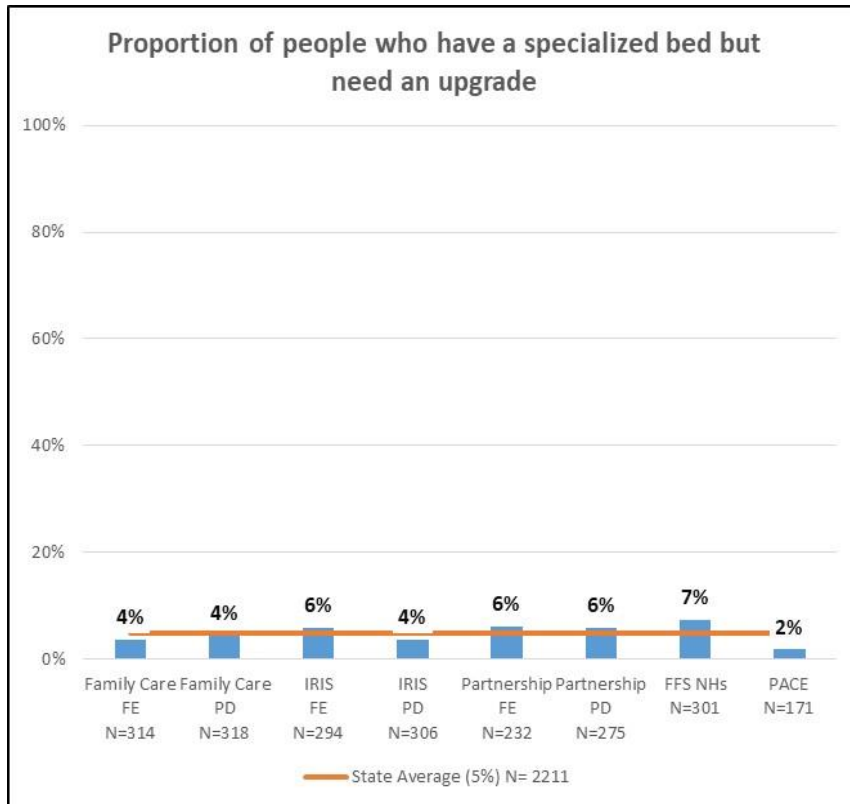
Graph 33. Proportion of people who have bathroom modifications (other than grab bars) but need an upgrade



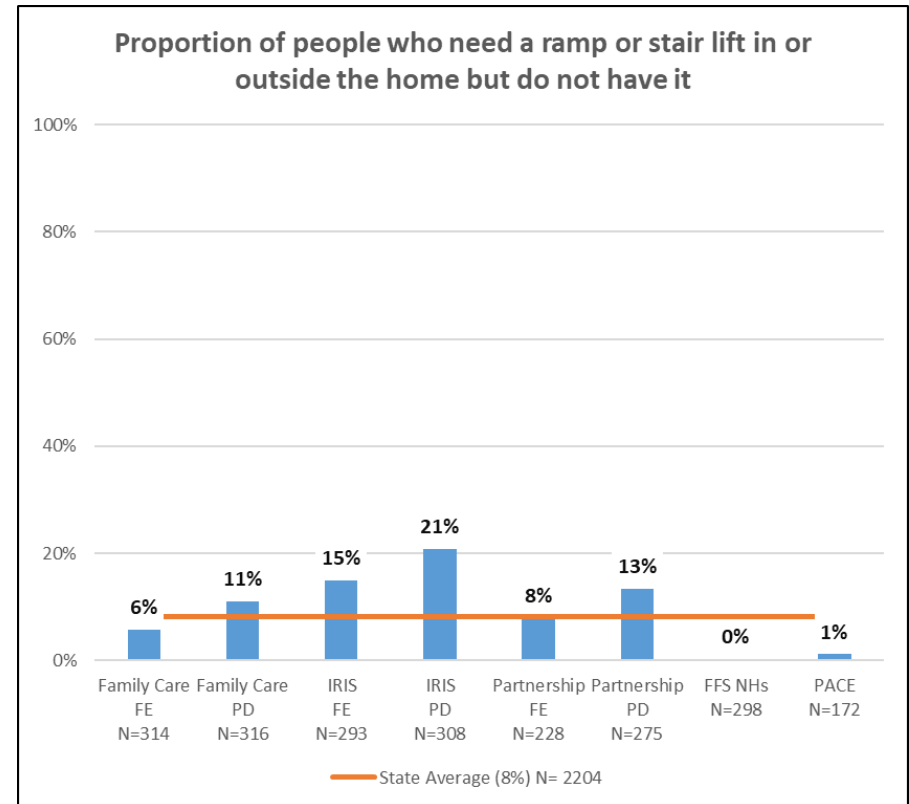
Graph 34. Proportion of people who need a specialized bed but do not have it



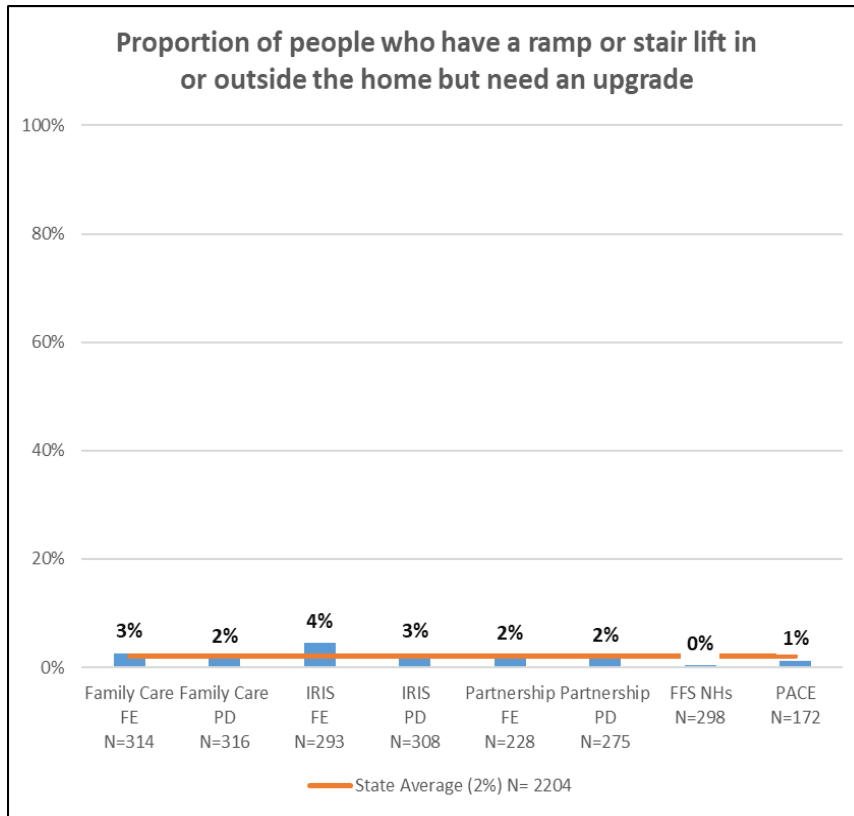
Graph 35. Proportion of people who have a specialized bed but need an upgrade



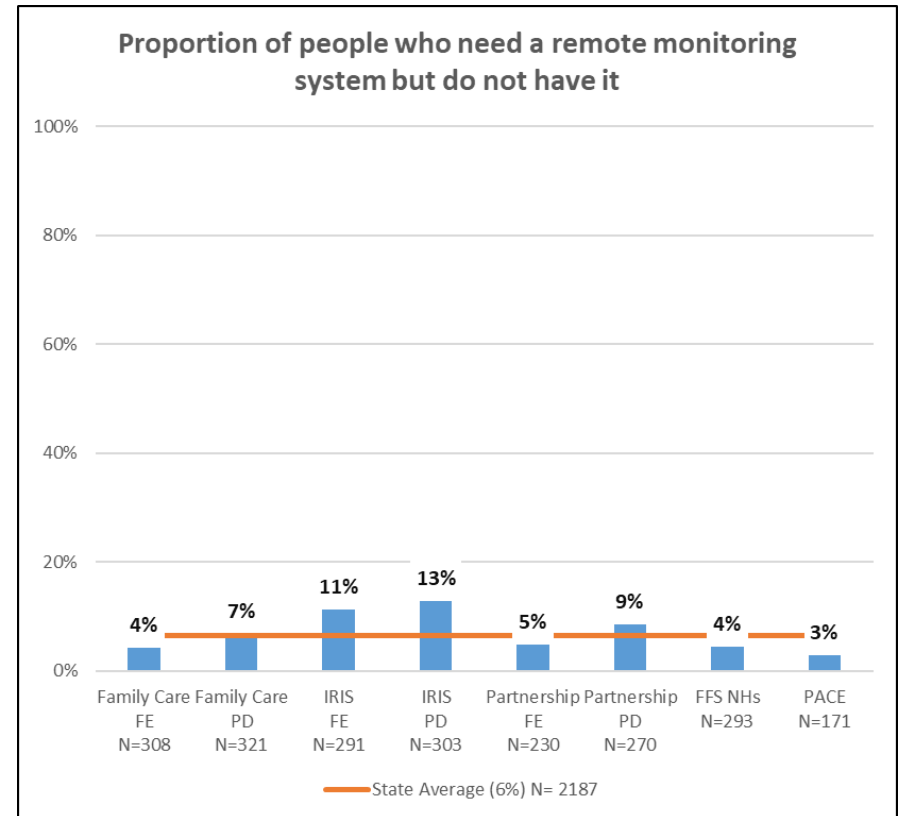
Graph 36. Proportion of people who need a ramp or stair lift in or outside the home but do not have it



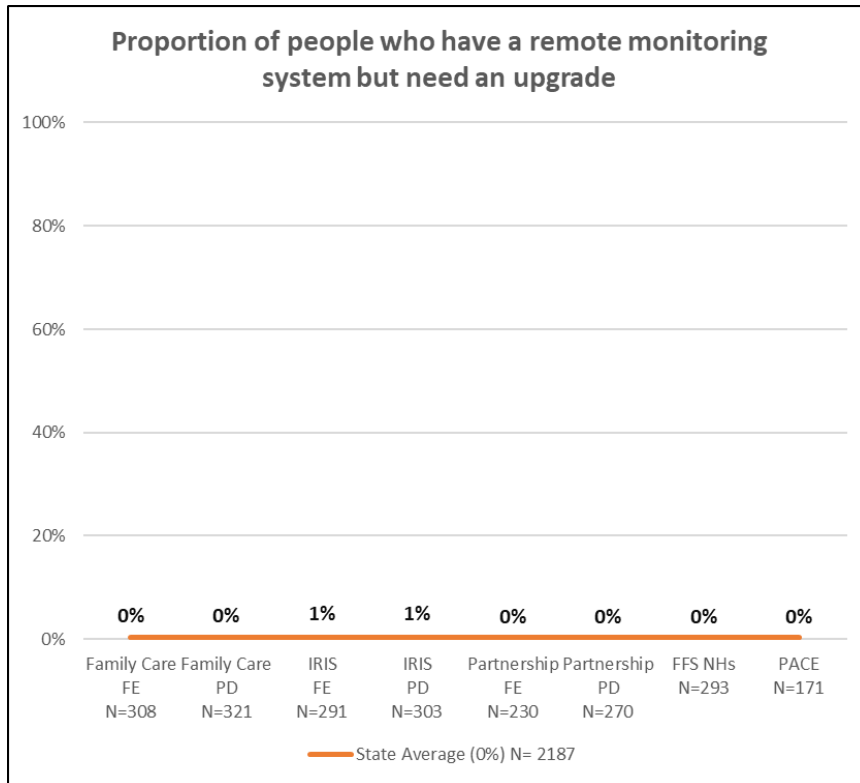
Graph 37. Proportion of people who have a ramp or stair lift in or outside the home but need an upgrade



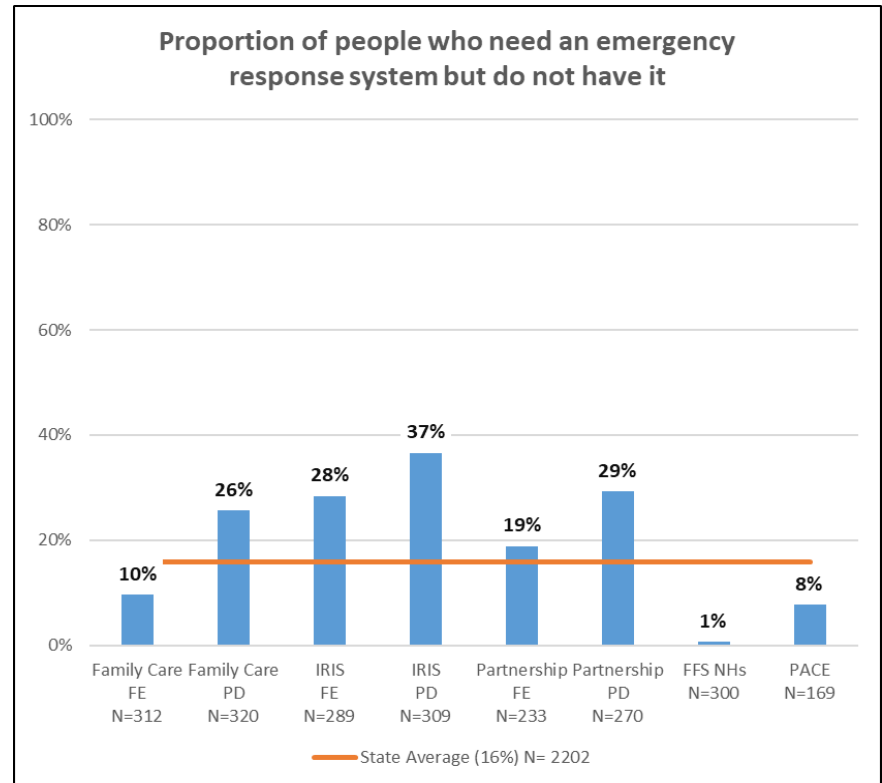
Graph 38. Proportion of people who need a remote monitoring system but do not have it



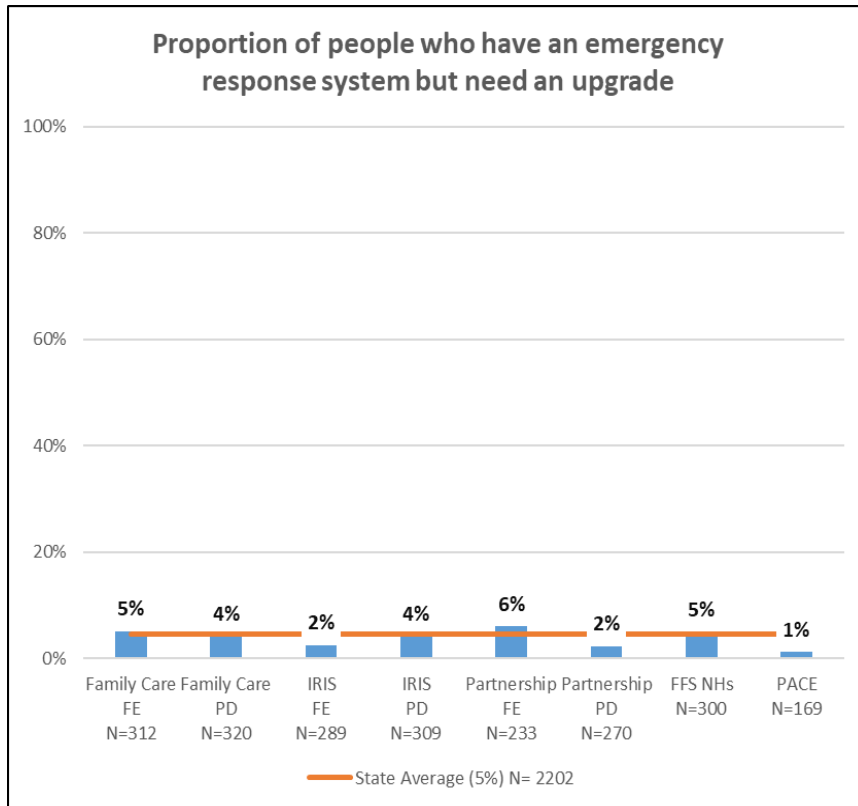
Graph 39. Proportion of people who have a remote monitoring system but need an upgrade



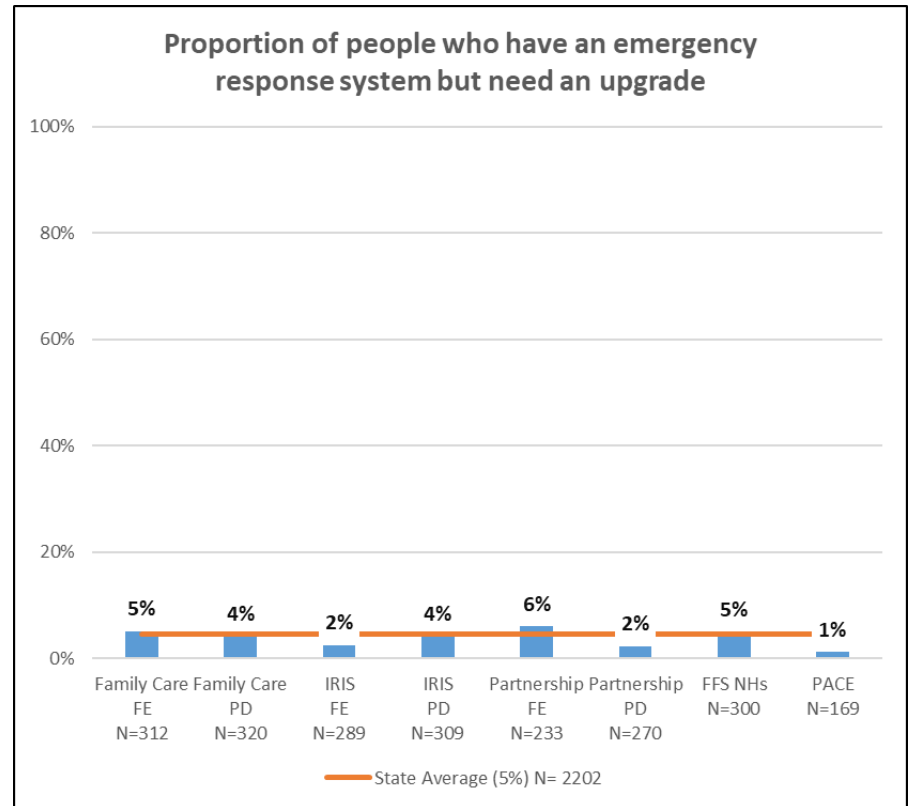
Graph 40. Proportion of people who need an emergency response system but do not have it



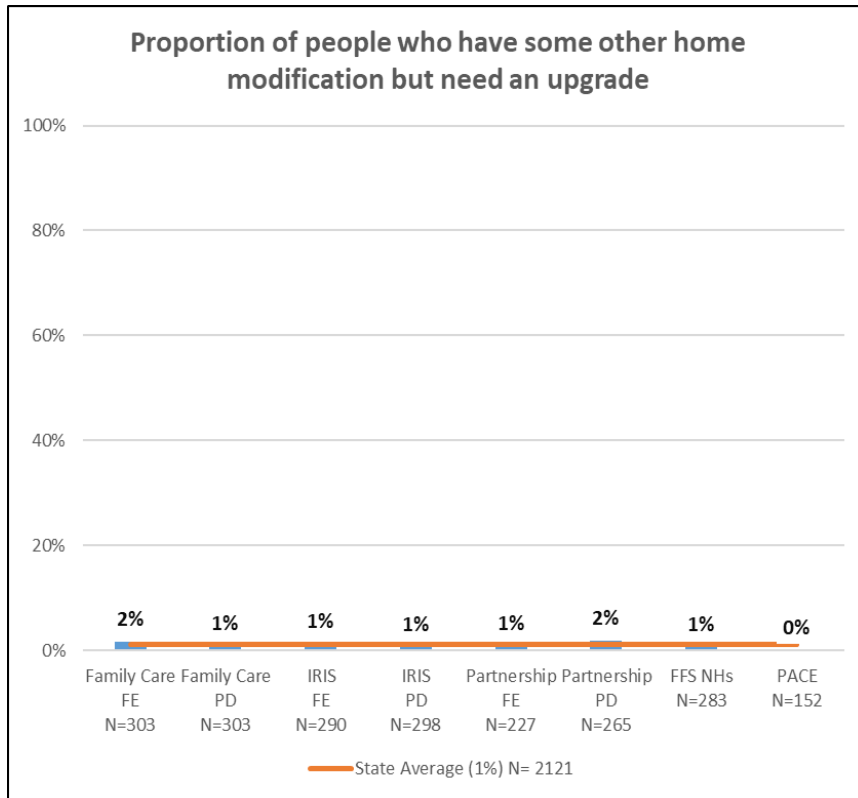
Graph 41. Proportion of people who have an emergency response system but need an upgrade



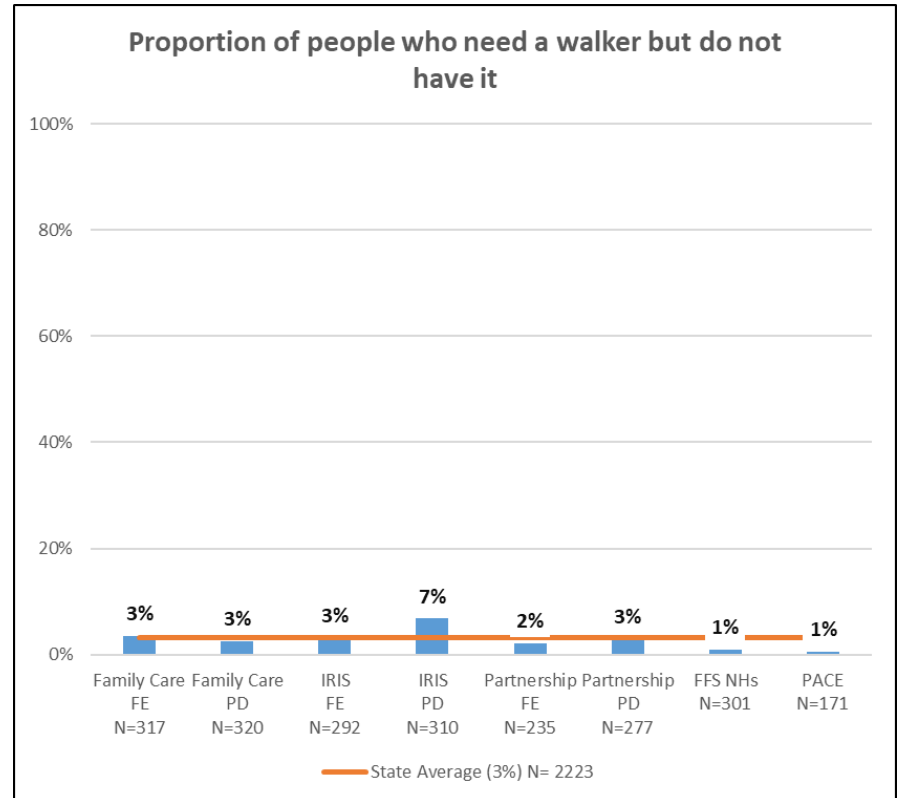
Graph 42. Proportion of people who need some other home modification but do not have it



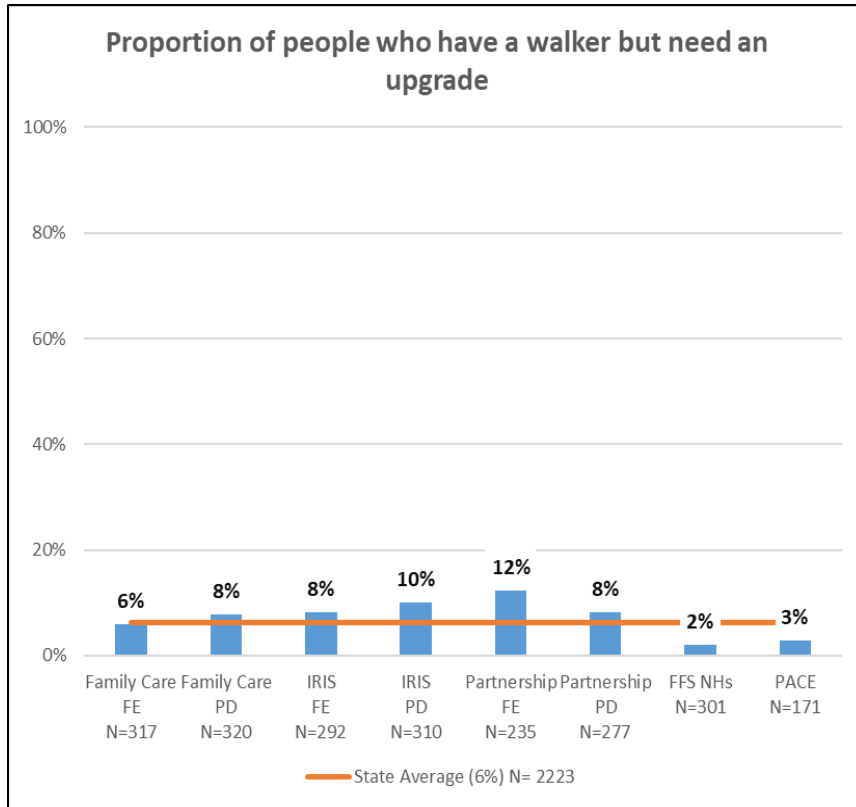
Graph 43. Proportion of people who have some other home modification but need an upgrade



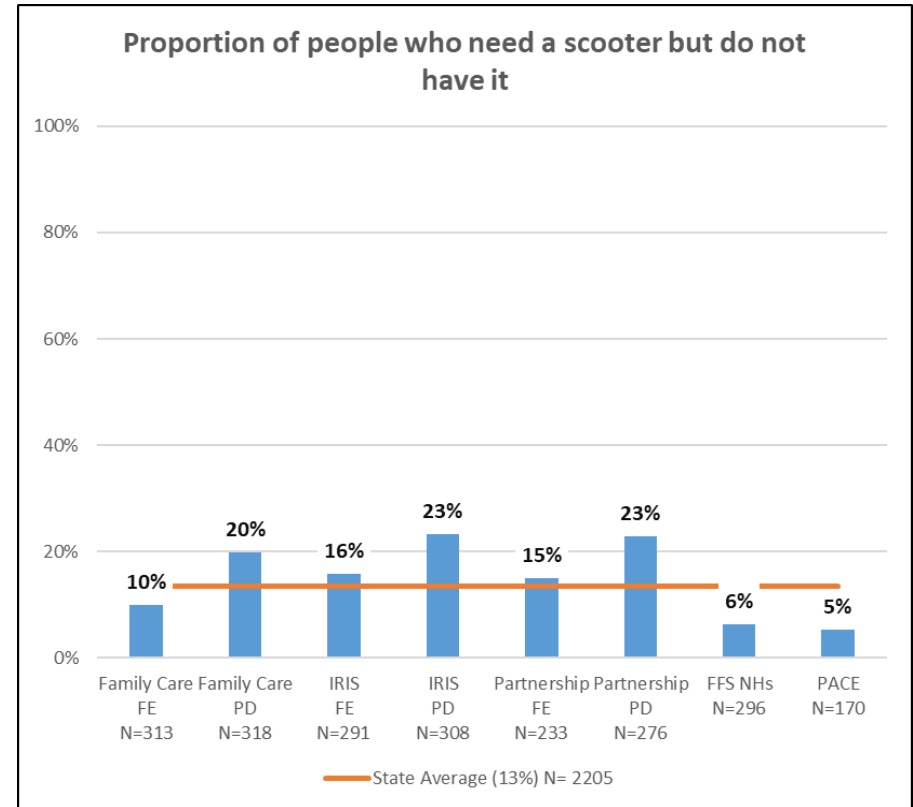
Graph 44. Proportion of people who need a walker but do not have it



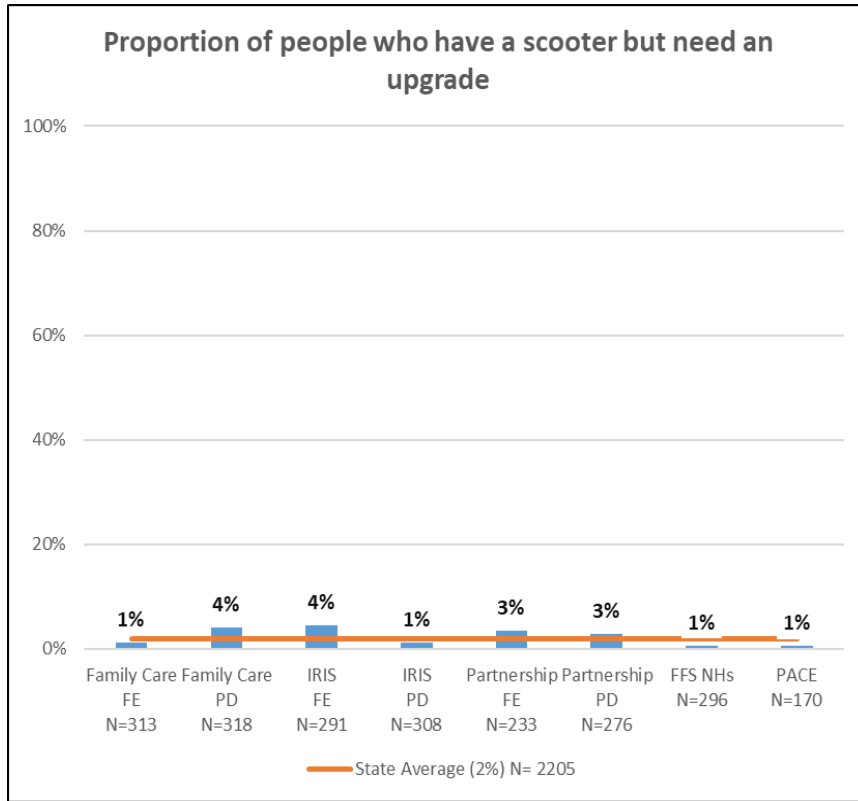
Graph 45. Proportion of people who have a walker but need an upgrade



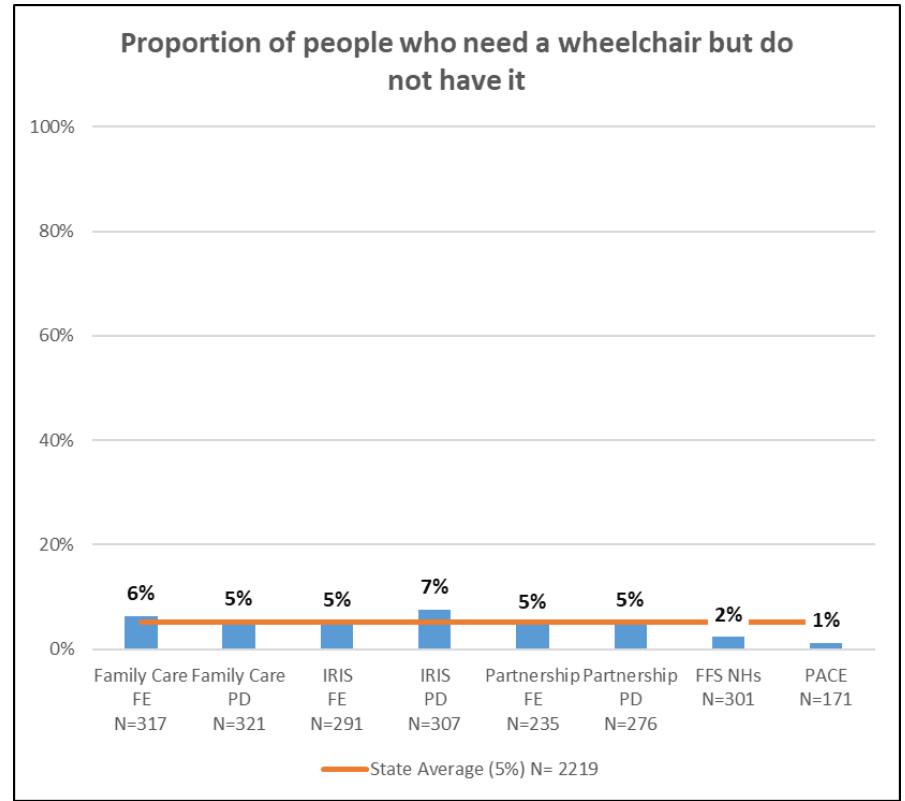
Graph 46. Proportion of people who need a scooter but do not have it



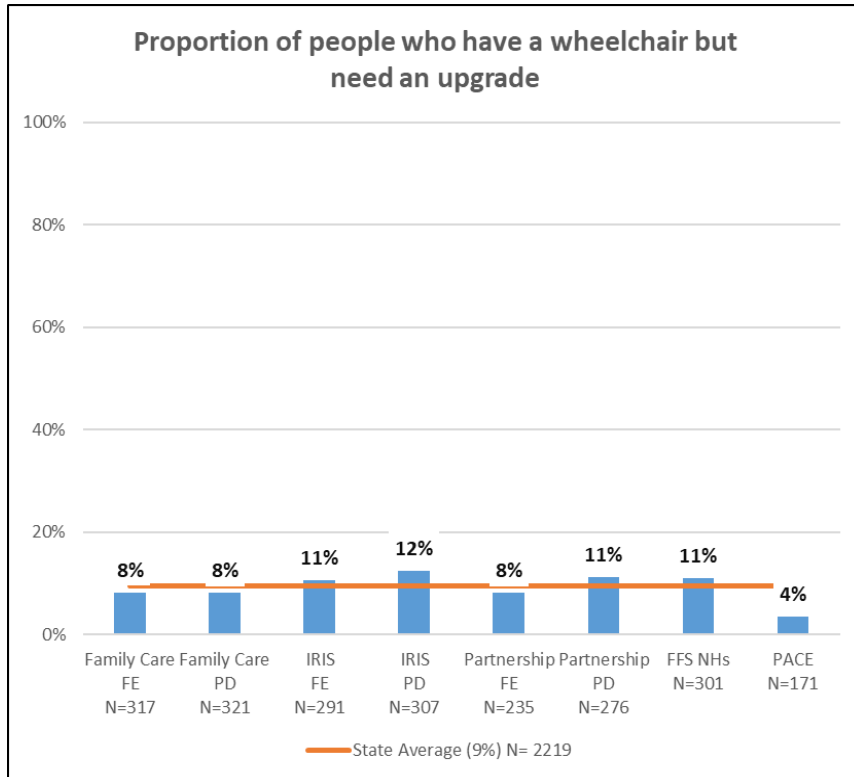
Graph 47. Proportion of people who have a scooter but need an upgrade



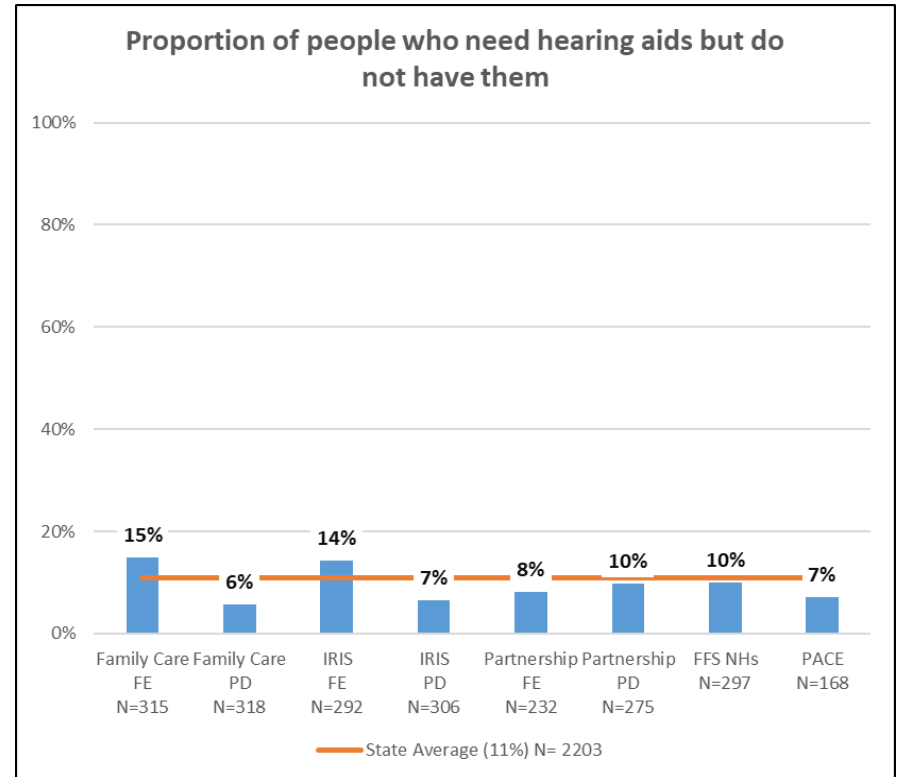
Graph 48. Proportion of people who need a wheelchair but do not have it



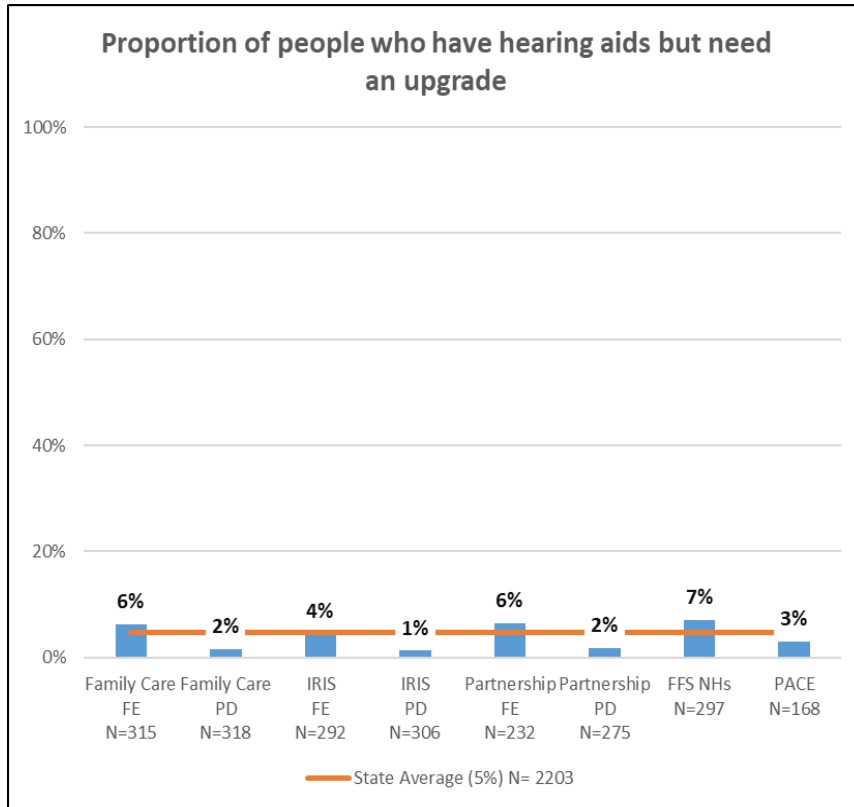
Graph 49. Proportion of people who have a wheelchair but need an upgrade



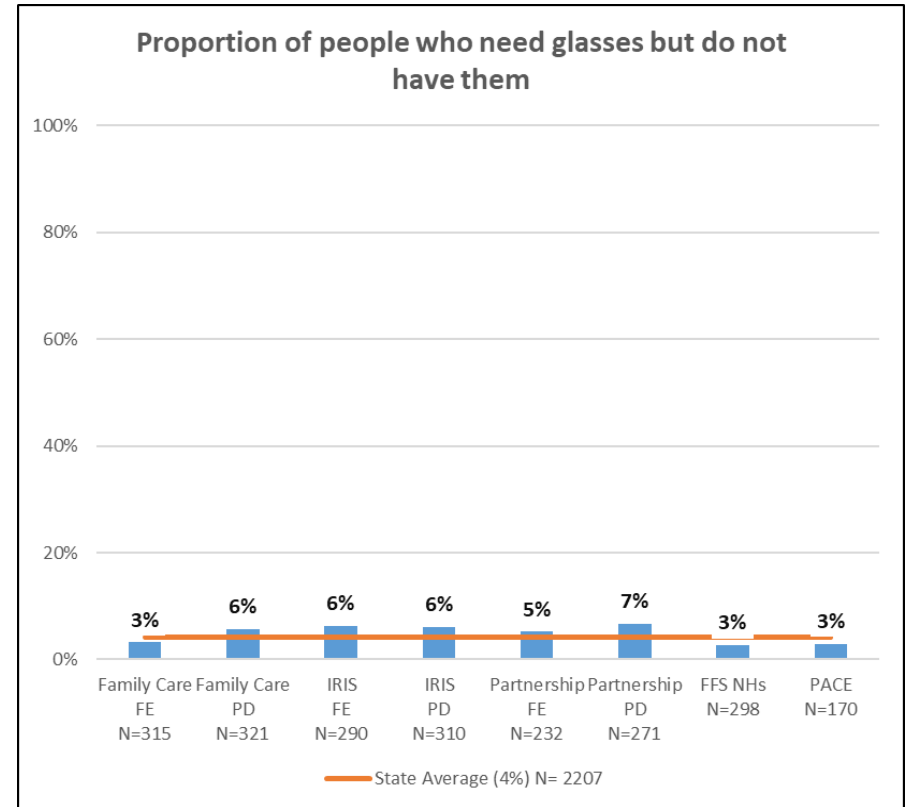
Graph 50. Proportion of people who need hearing aids but do not have them



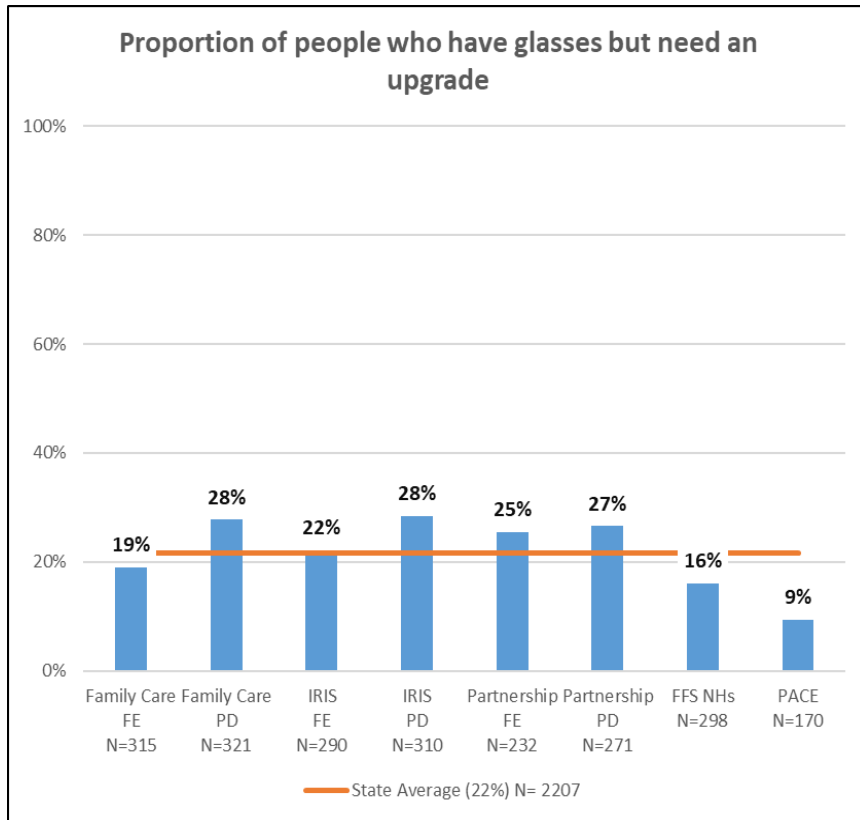
Graph 51. Proportion of people who have hearing aids but need an upgrade



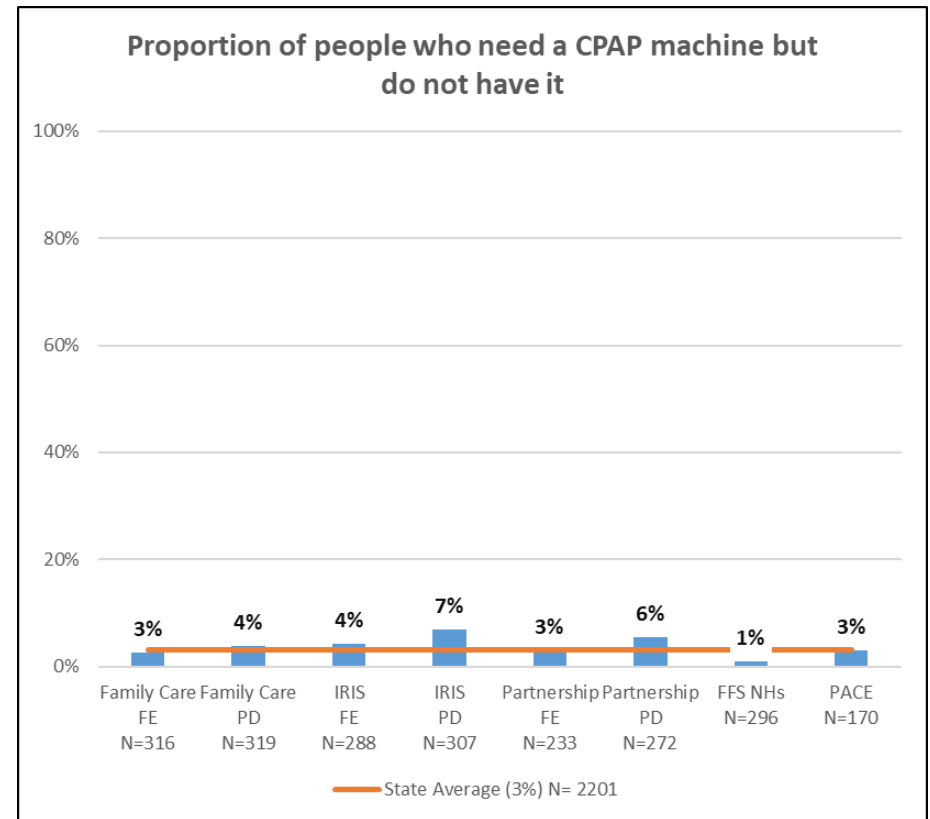
Graph 52. Proportion of people who need glasses but do not have them



Graph 53. Proportion of people who have glasses but need an upgrade

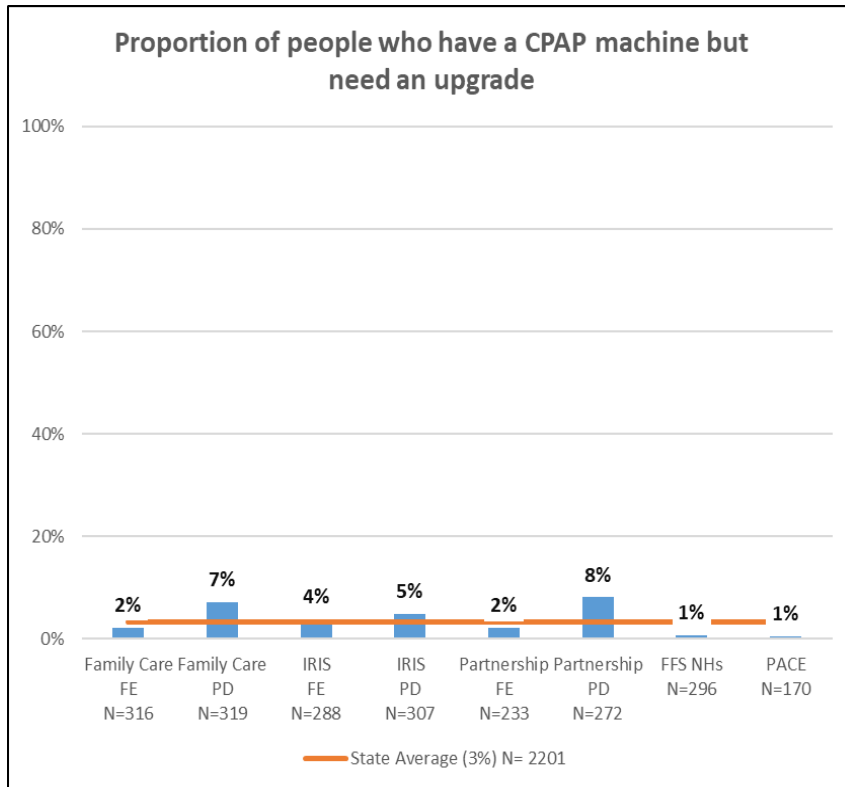


Graph 54. Proportion of people who need a CPAP machine but don't have it¹¹

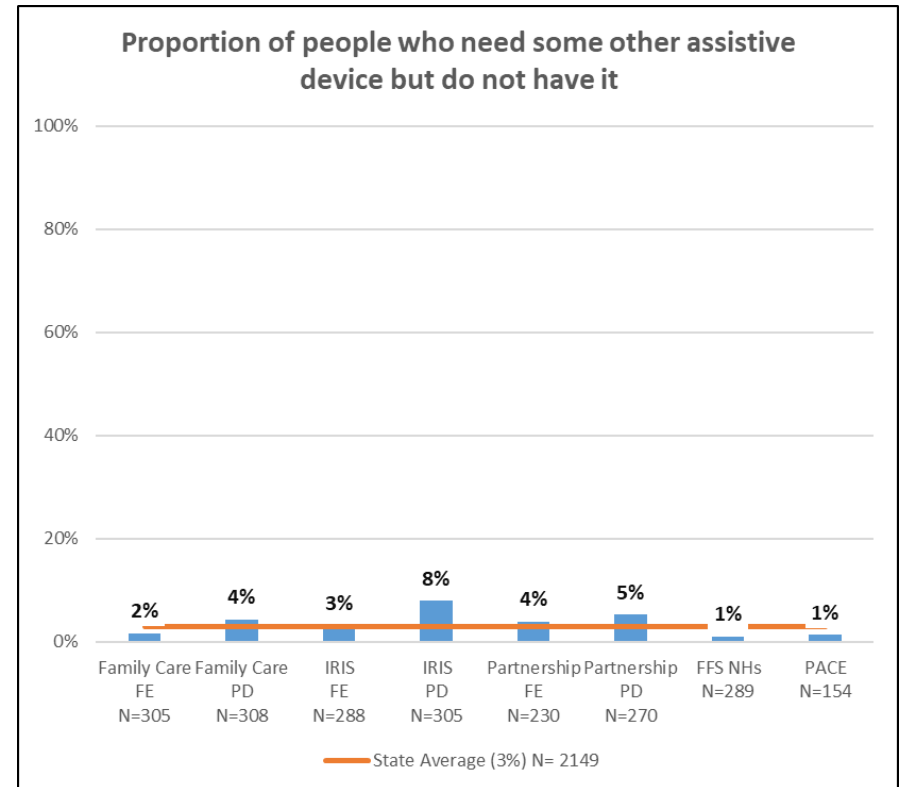


¹¹ New question added in 2017-2018

Graph 55. Proportion of people who have a CPAP machine but need an upgrade¹²

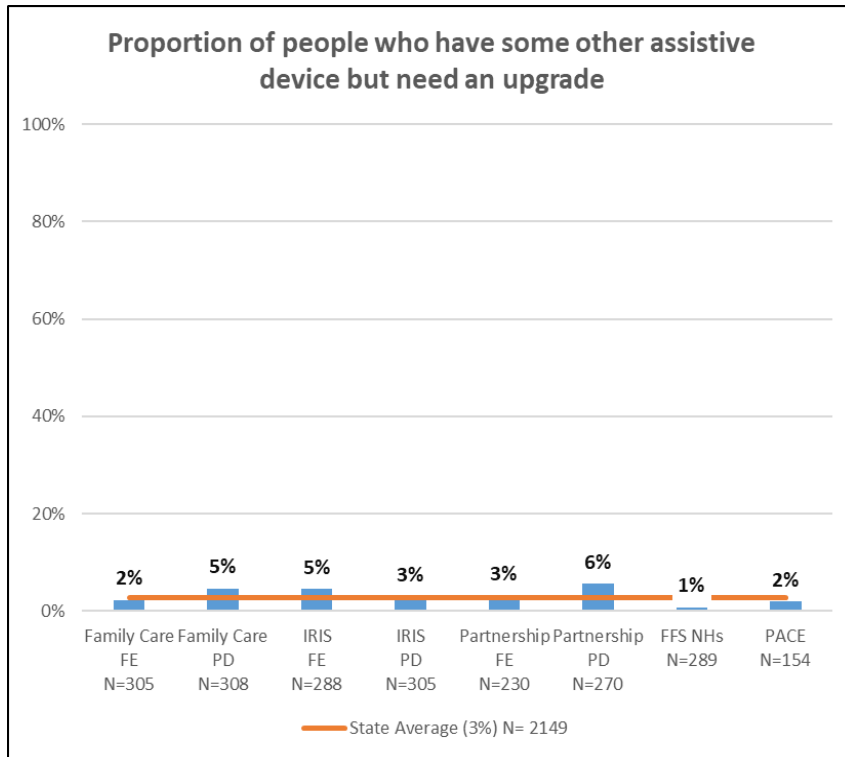


Graph 56. Proportion of people who need some other assistive device but do not have it



¹² New question added in 2017-2018

Graph 57. Proportion of people who have some other assistive device but need an upgrade



Safety

People feel safe from abuse, neglect, and injury.

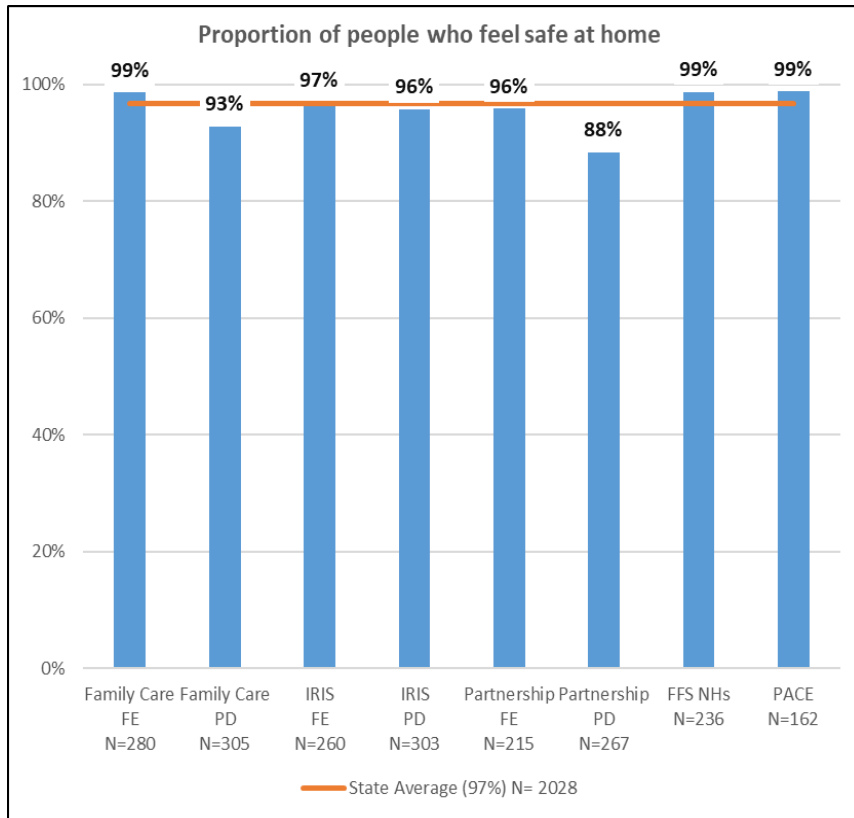
There are five Safety indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who feel safe at home.
2. Proportion of people who feel safe around their staff/ caregiver.
3. Proportion of people who feel that their belongings are safe.
4. Proportion of people whose fear of falling is managed.
5. Proportion of people who are able to get to safety quickly in case of an emergency.

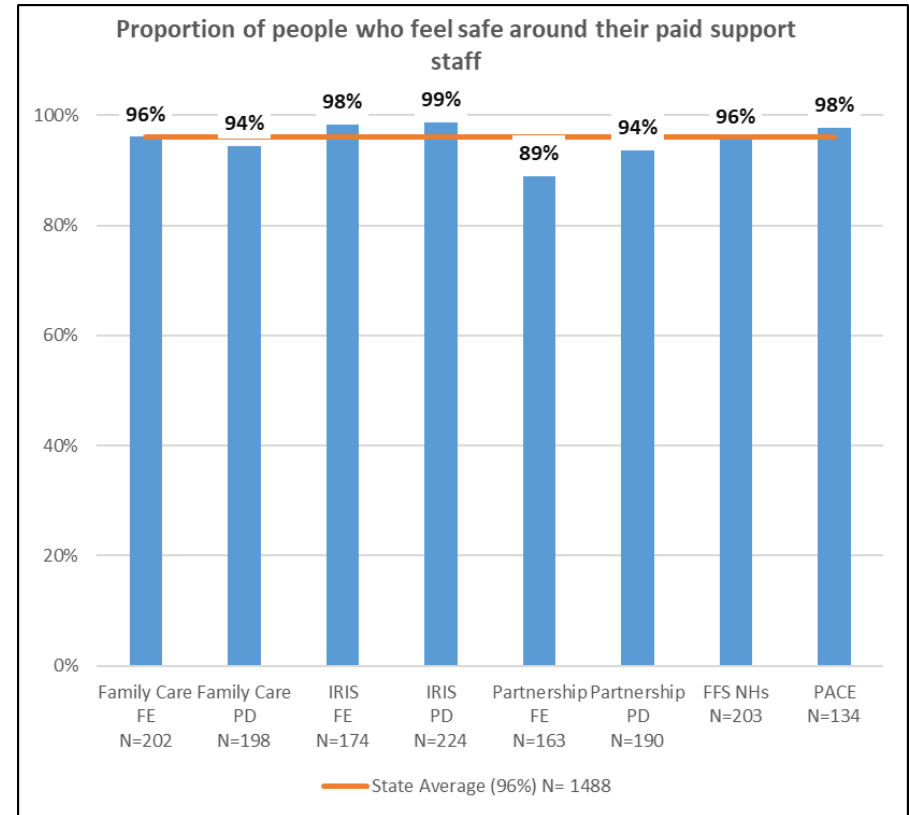
There are seven survey items that correspond to the Safety domain.

Un-collapsed data are shown in Appendix B.

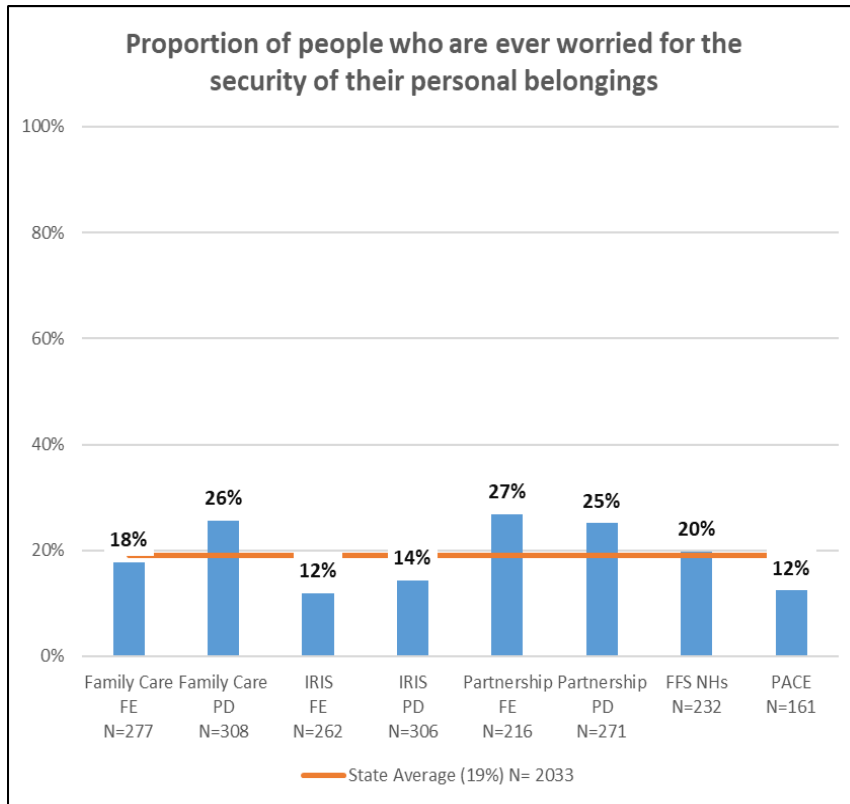
Graph 58. Proportion of people who feel safe at home



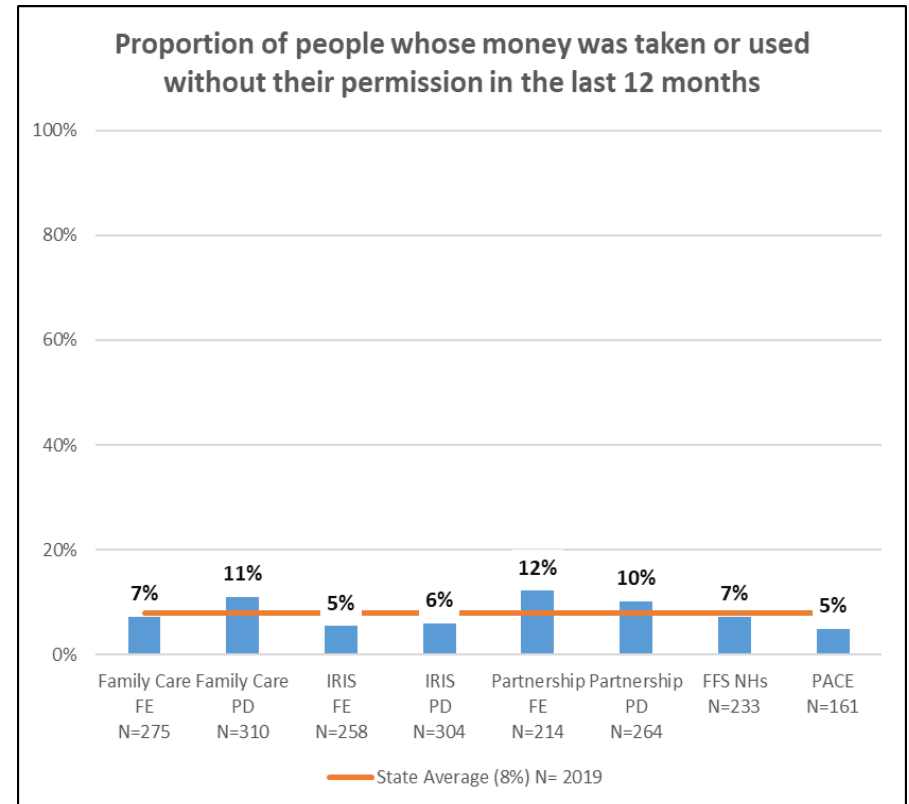
Graph 59. Proportion of people who feel safe around their paid support staff



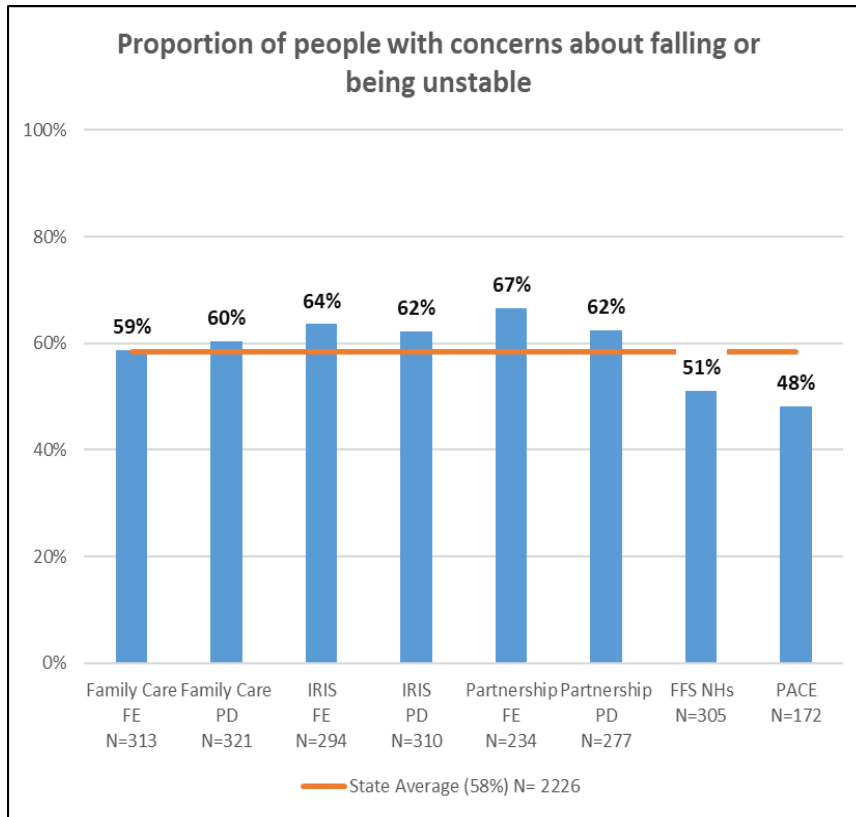
Graph 60. Proportion of people who are ever worried for the security of their personal belongings



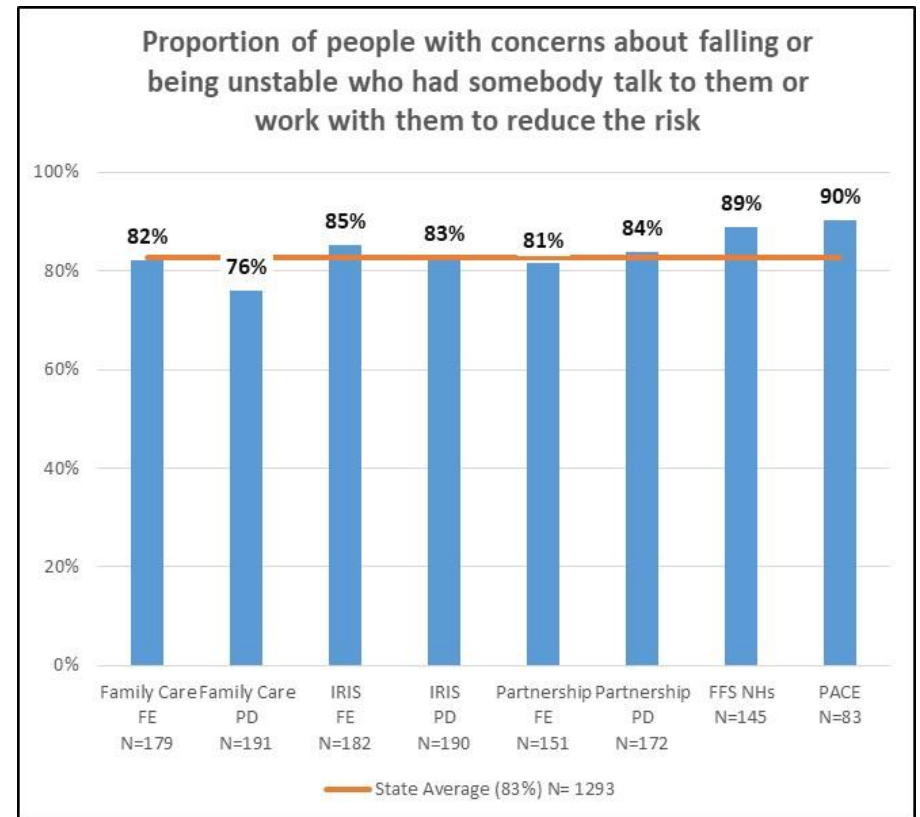
Graph 61. Proportion of people whose money was taken or used without their permission in the last 12 months



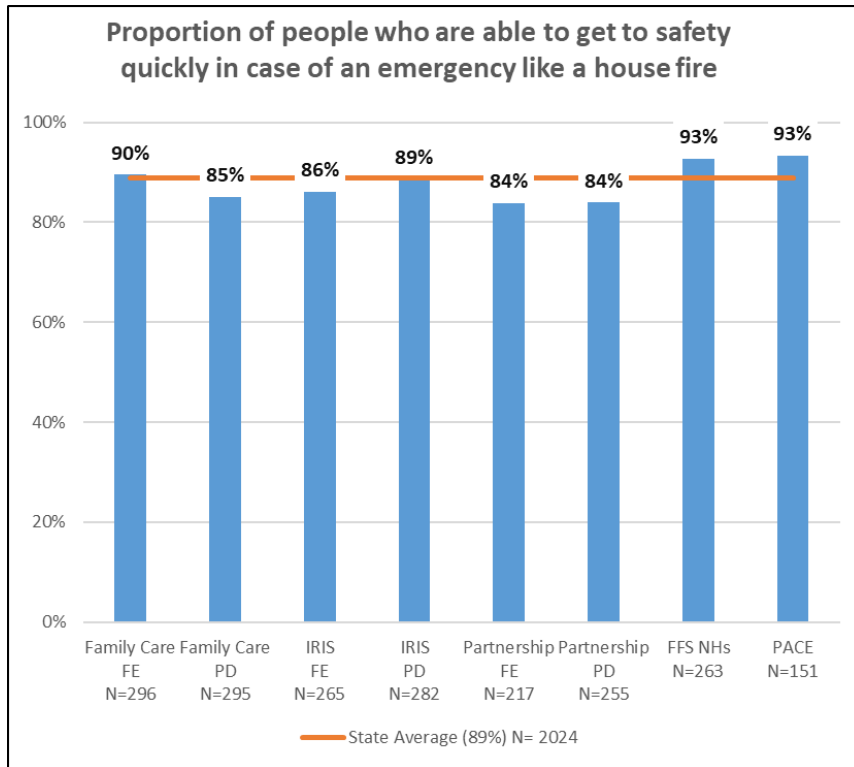
Graph 62. Proportion of people with concerns about falling or being unstable



Graph 63. Proportion of people with concerns about falling or being unstable who had somebody talk to them or work with them to reduce the risk



Graph 64. Proportion of people who are able to get to safety quickly in case of an emergency like a house fire



Health Care

People secure needed health services.

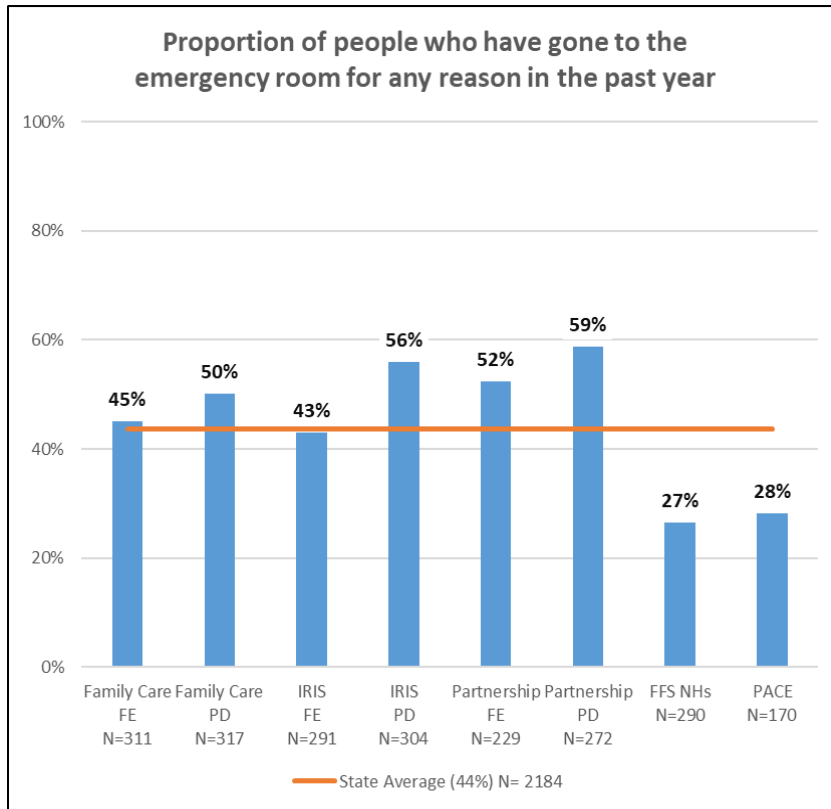
There are four Health Care indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who have been to the ER in the past 12 months.
2. Proportion of people who have had needed health screenings and vaccinations in a timely manner (e.g., vision, hearing, dental, etc.)
3. Proportion of people who can get an appointment with their doctor when they need to.
4. Proportion of people who have access to mental health services when they need them.

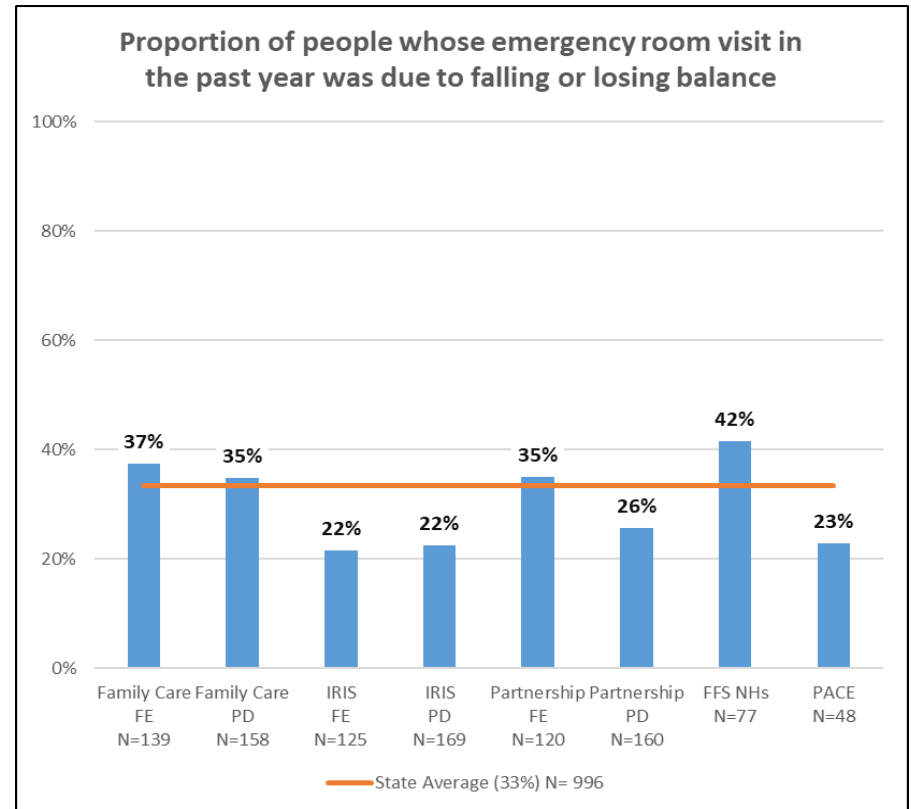
There are five survey items that correspond to the Health Care domain.

Un-collapsed data are shown in Appendix B.

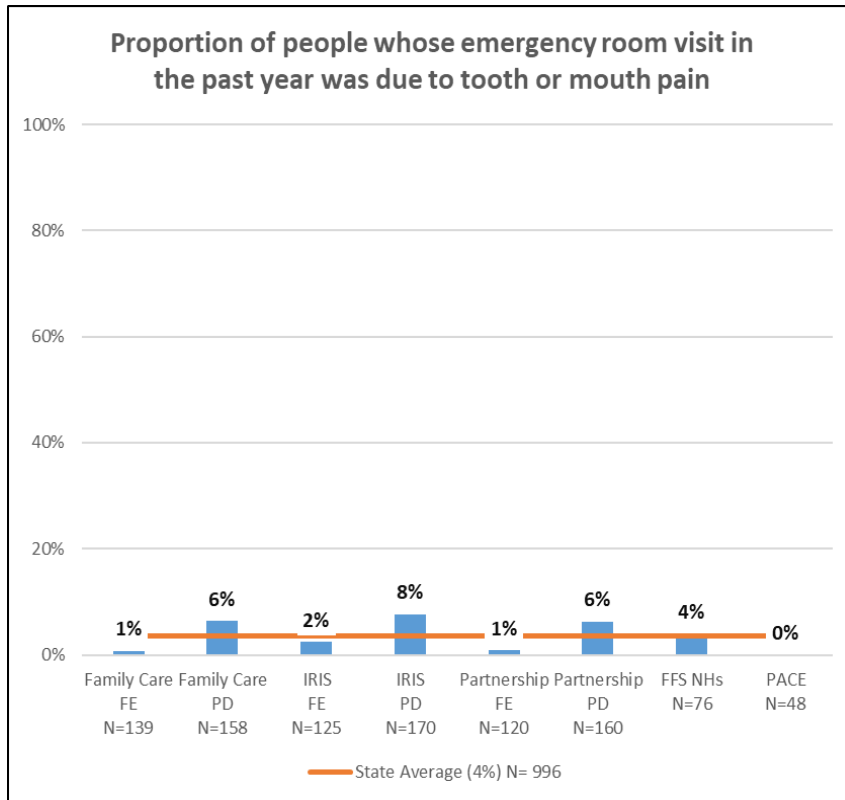
Graph 65. Proportion of people who have gone to the emergency room for any reason in the past year



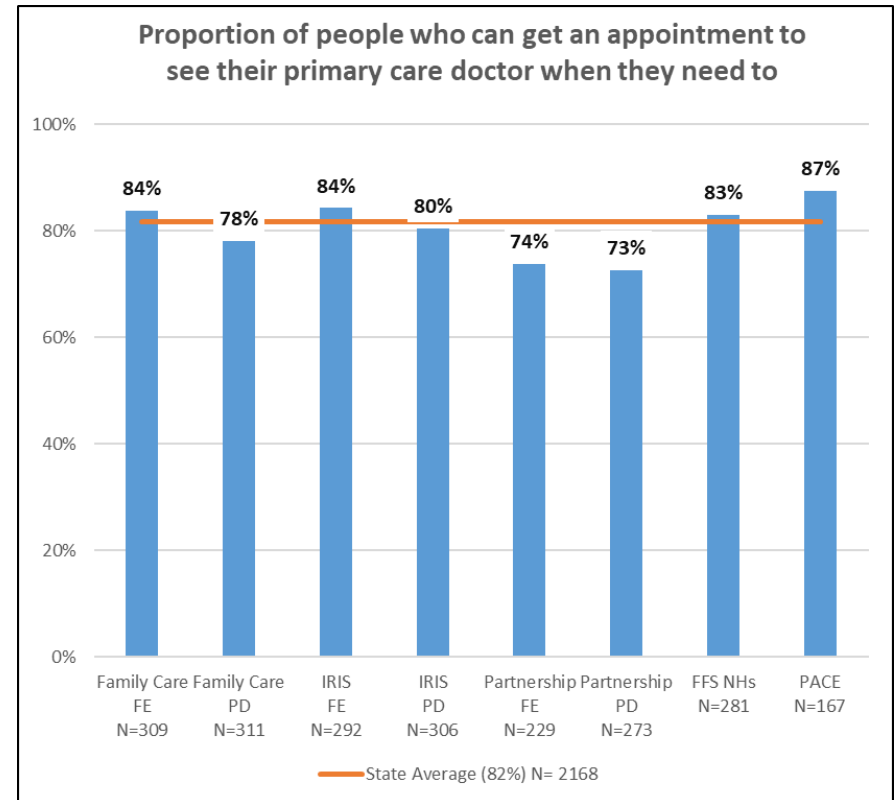
Graph 66. Proportion of people whose emergency room visit in the past year was due to falling or losing balance



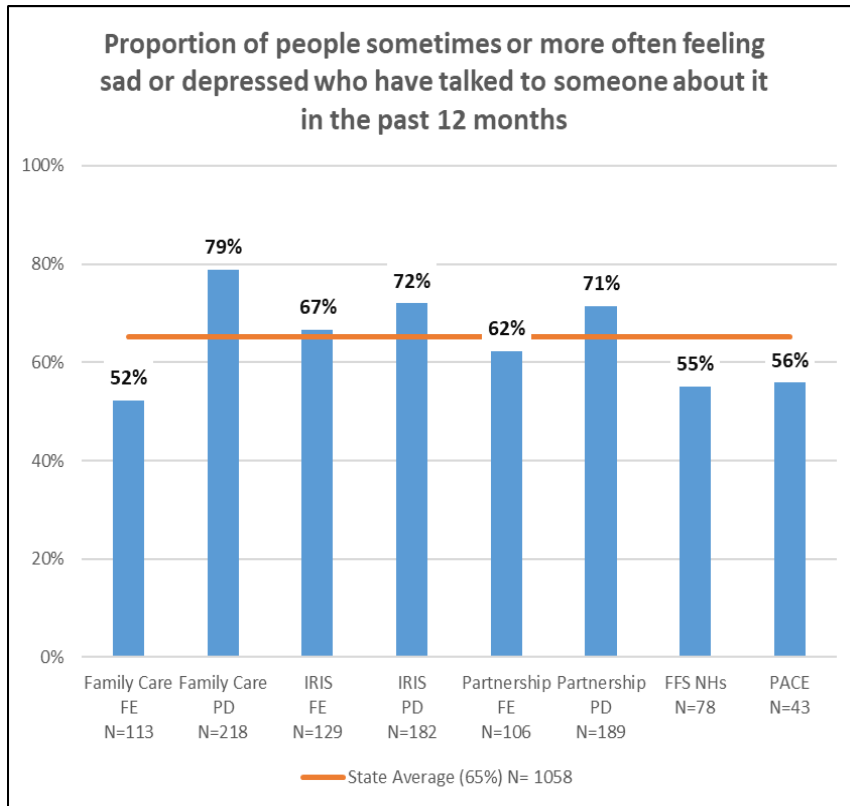
Graph 67. Proportion of people whose emergency room visit in the past year was due to tooth or mouth pain



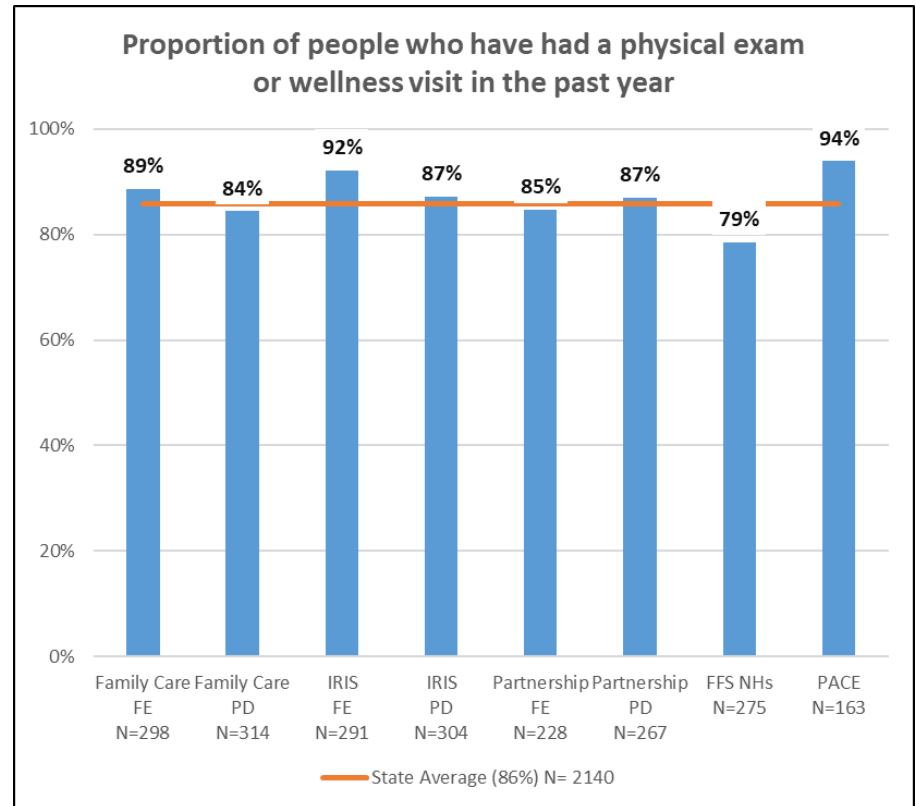
Graph 68. Proportion of people who can get an appointment to see their primary care doctor when they need to



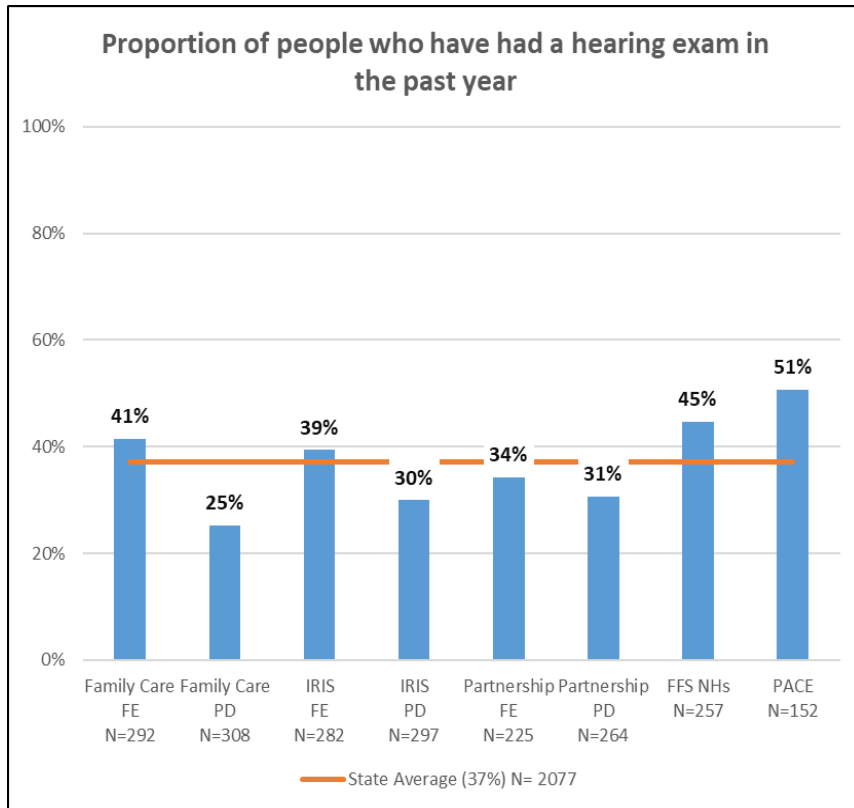
Graph 69. Proportion of people sometimes or more often feeling sad and depressed who have talked to someone about it during the past 12 months



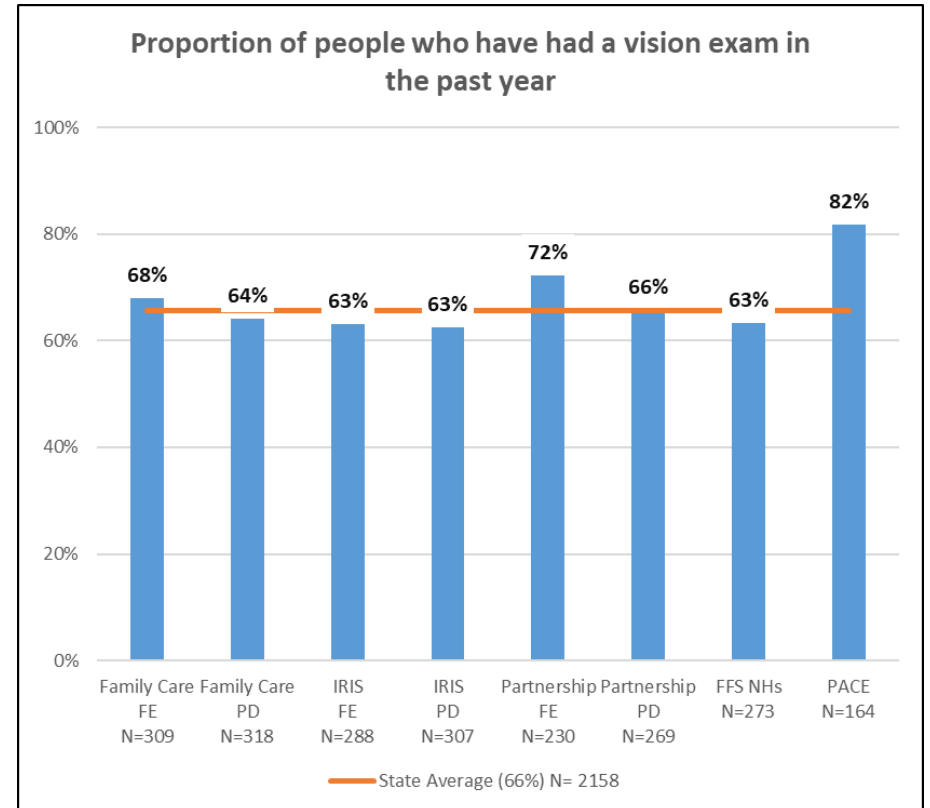
Graph 70. Proportion of people who have had a physical exam or wellness visit in the past year



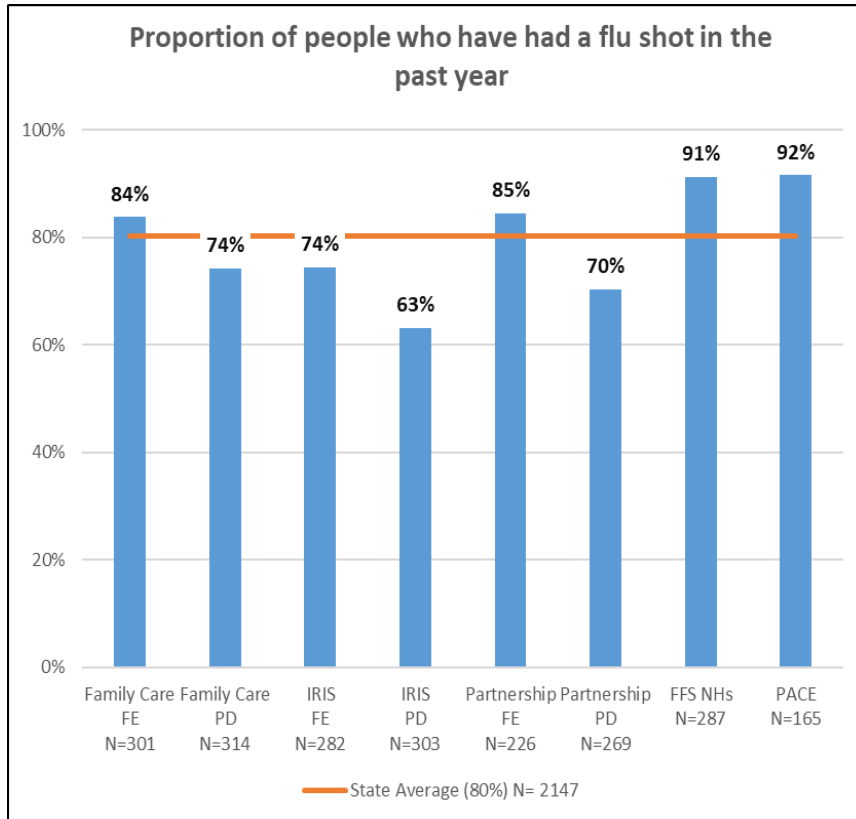
Graph 71. Proportion of people who have had a hearing exam in the past year



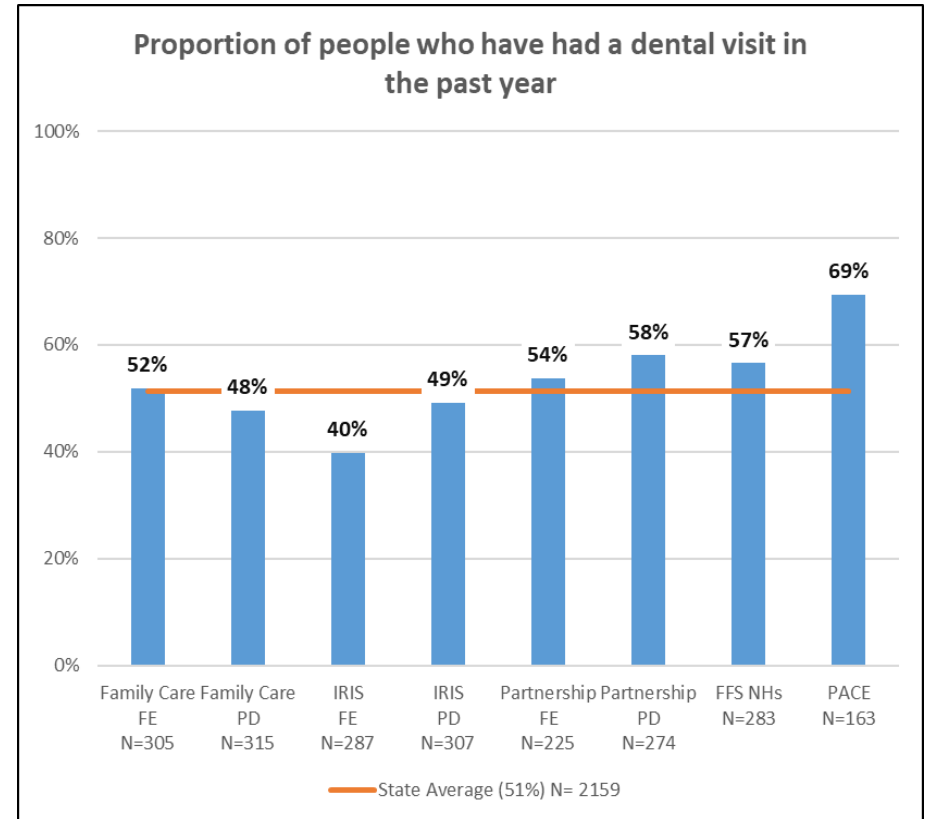
Graph 72. Proportion of people who have had a vision exam in the past year



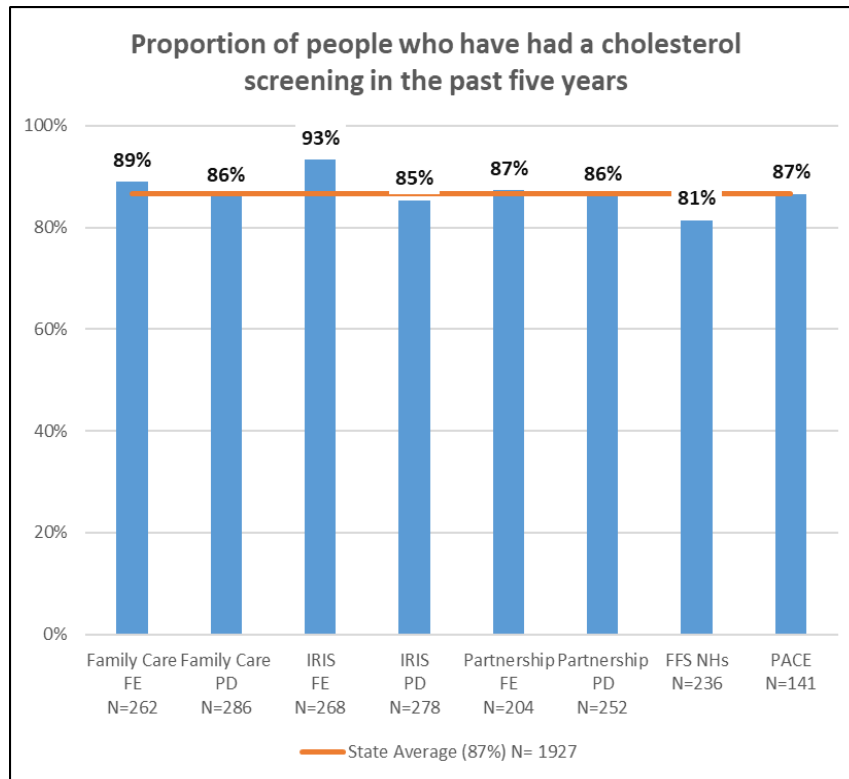
Graph 73. Proportion of people who have had a flu shot in the past year



Graph 74. Proportion of people who have had a dental visit in the past year



Graph 75. Proportion of people who have had a cholesterol screening in the past five years



Wellness

People are supported to maintain health.

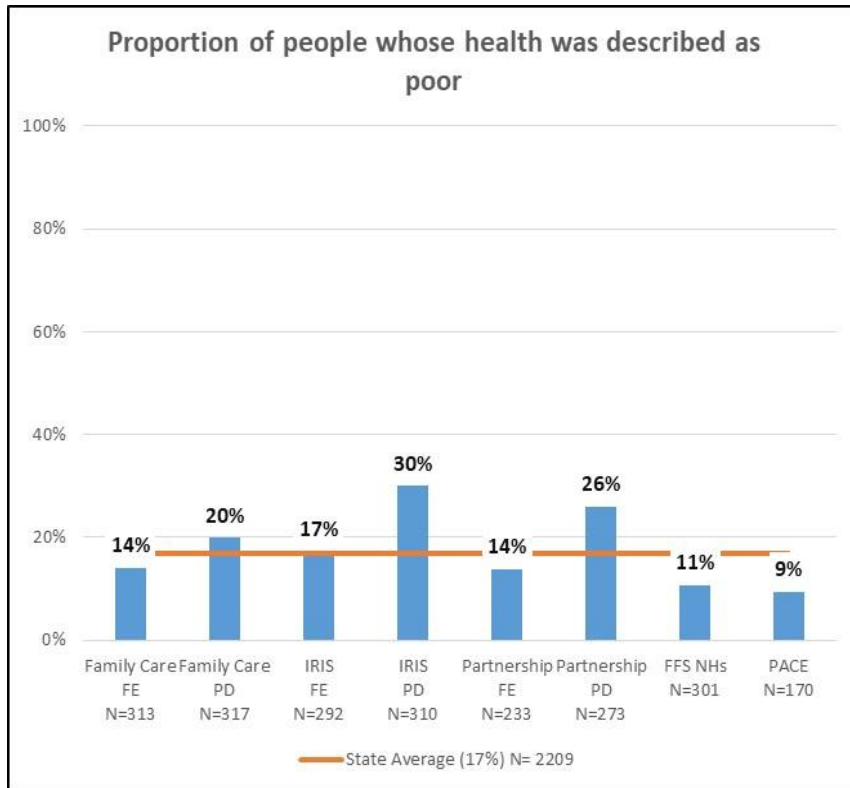
There are eight Wellness indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people living with a physical disability
2. Proportion of people in poor health.
3. Proportion of people with unaddressed memory concerns.
4. Proportion of people with poor hearing.
5. Proportion of people with poor vision.
6. Proportion of people who have a chronic psychiatric or mental health diagnosis.
7. Proportion of people who often feel sad or depressed.
8. Proportion of people who have a chronic condition.

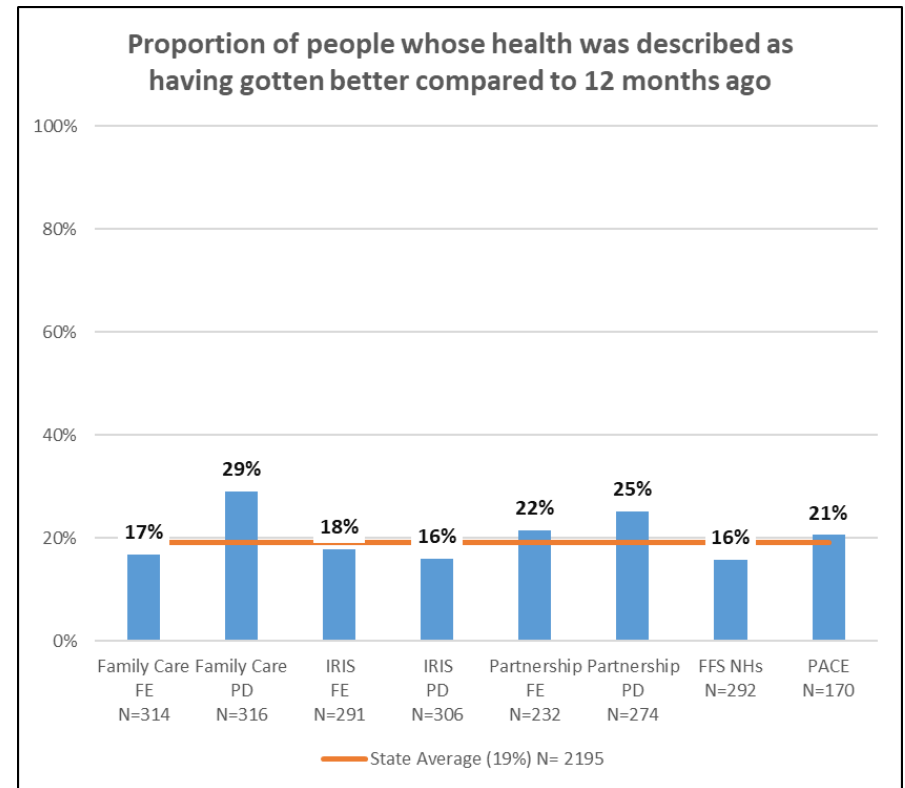
There are ten survey items that correspond to the Wellness domain.

Un-collapsed data are shown in Appendix B.

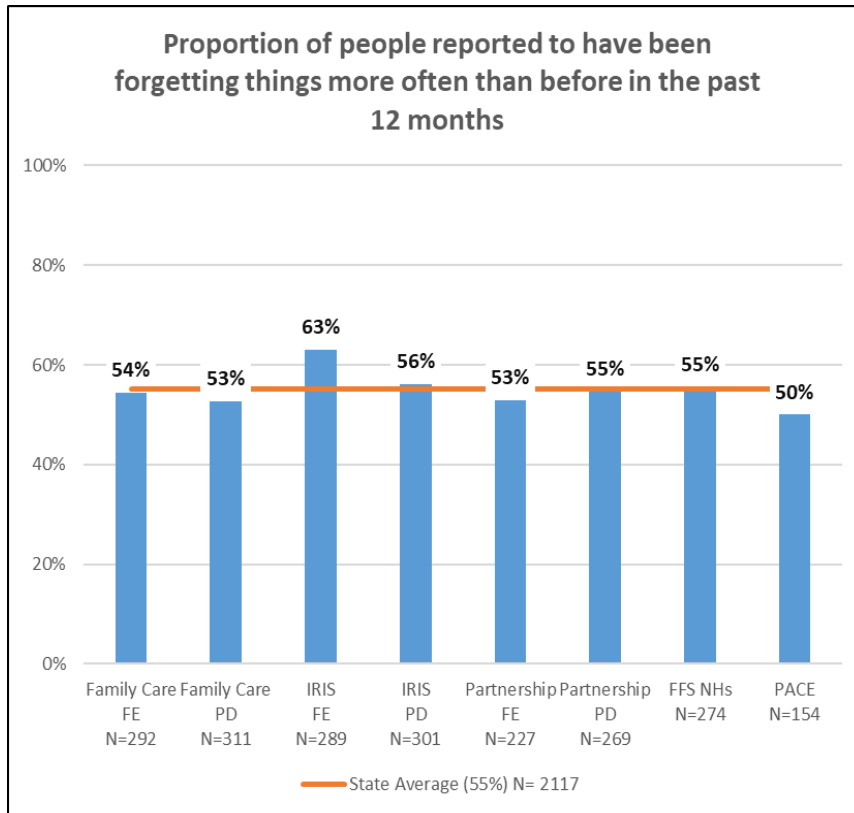
Graph 76. Proportion of people whose health was described as poor



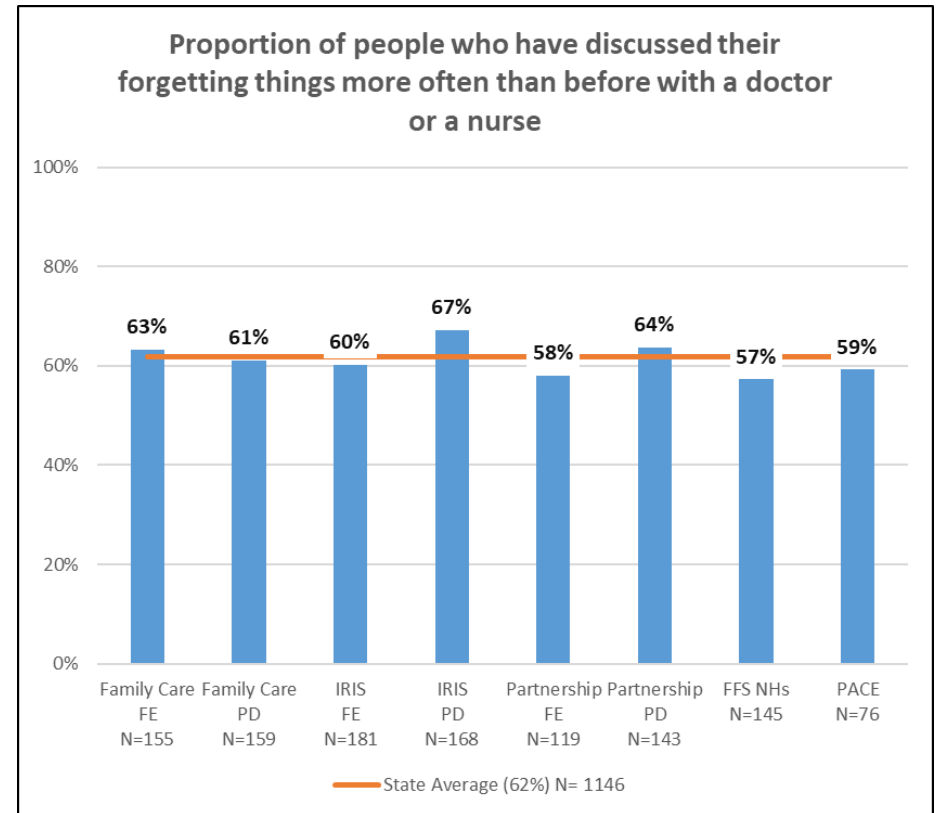
Graph 77. Proportion of people whose health was described as having gotten better compared to 12 months ago



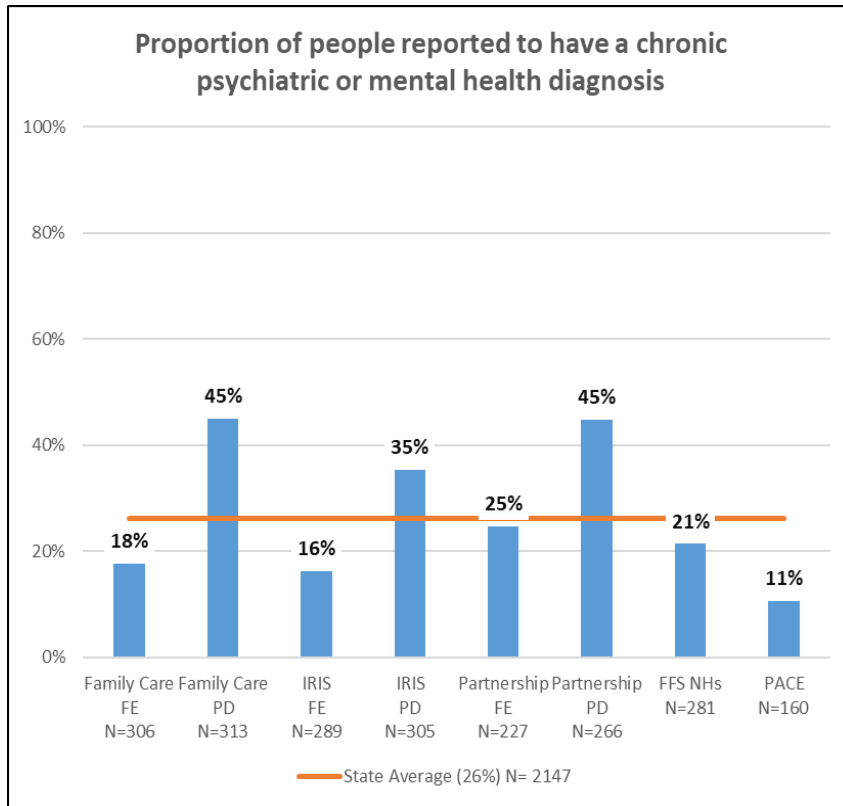
Graph 78. Proportion of people reported to have been forgetting things more often than before in the past 12 months



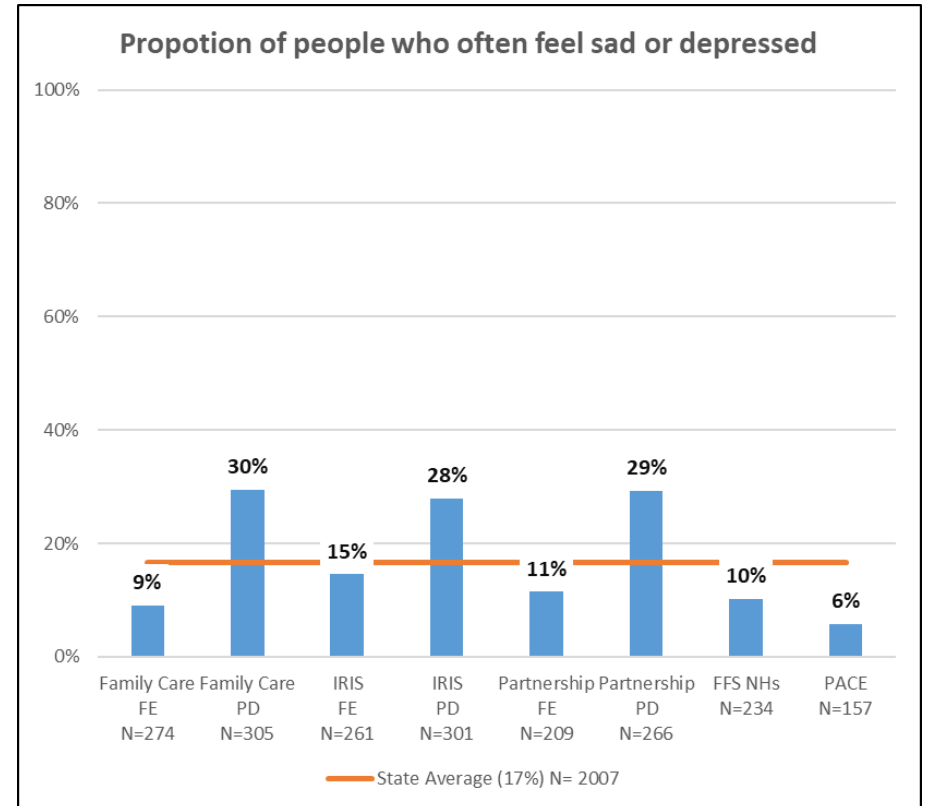
Graph 79. Proportion of people who have discussed their forgetting things more often than before with a doctor or a nurse



Graph 80. Proportion of people reported to have a chronic psychiatric or mental health diagnosis

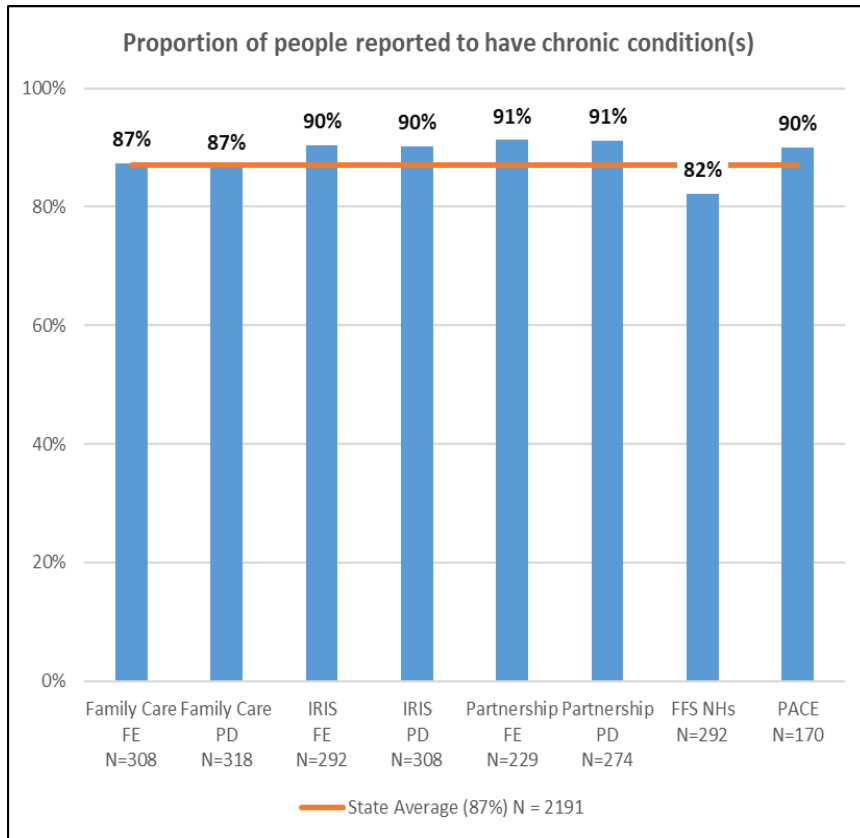


Graph 81. Proportion of people who often feel sad or depressed¹³

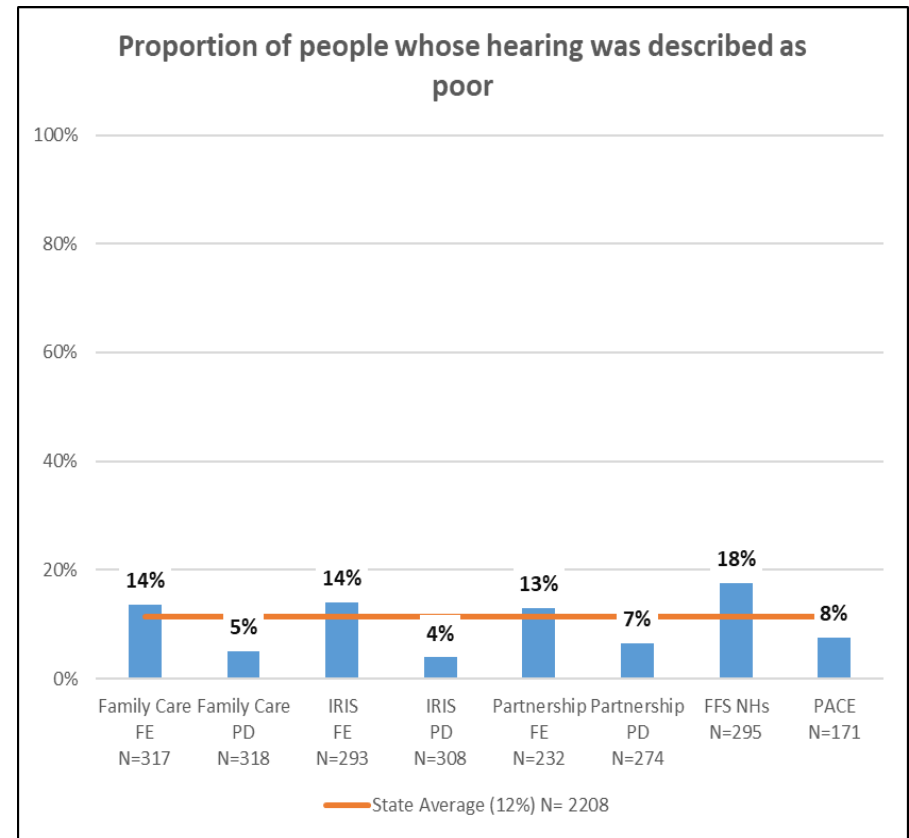


¹³ Analysis changed in 2017-2018 – “often” is no longer combined with “sometimes”

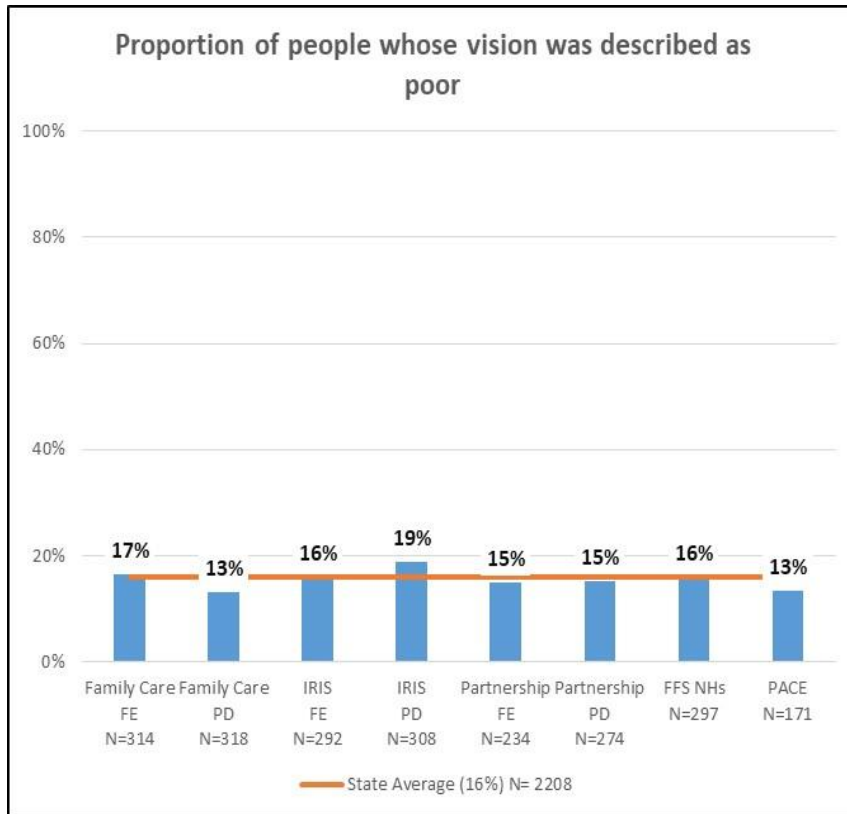
Graph 82. Proportion of people reported to have chronic condition(s)



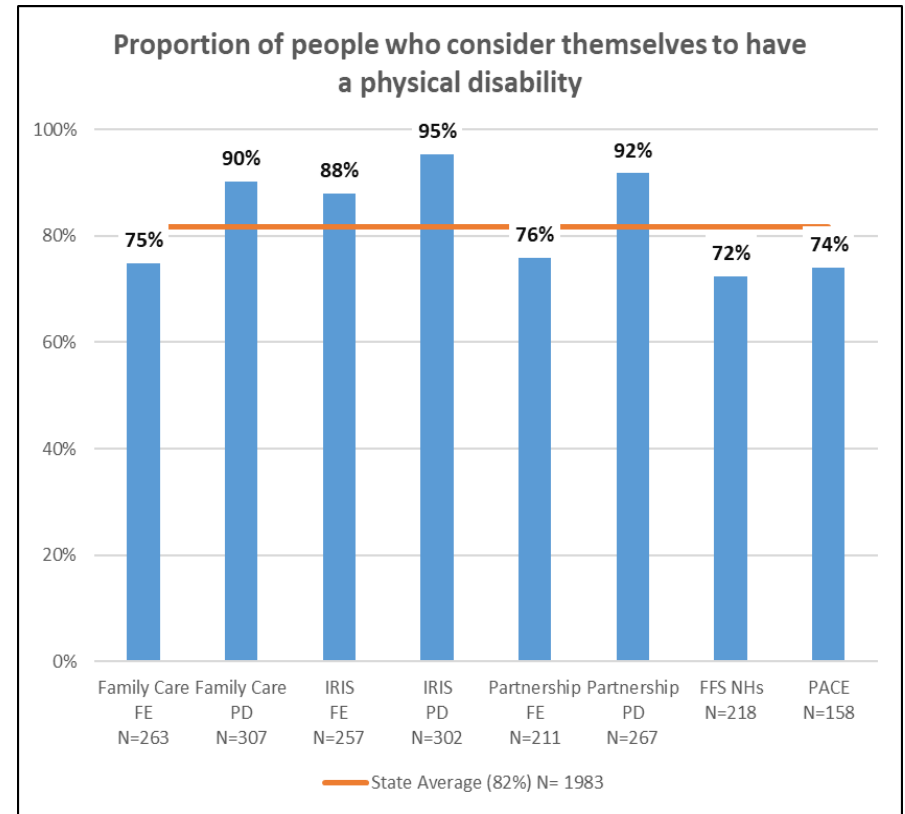
Graph 83. Proportion of people whose hearing was described as poor (with hearing aids, if wears any)



Graph 84. Proportion of people whose vision was described as poor (with glasses or contacts, if wears any)



Graph 85. Proportion of people who consider themselves to have a physical disability



Medications

Medications are managed effectively and appropriately.

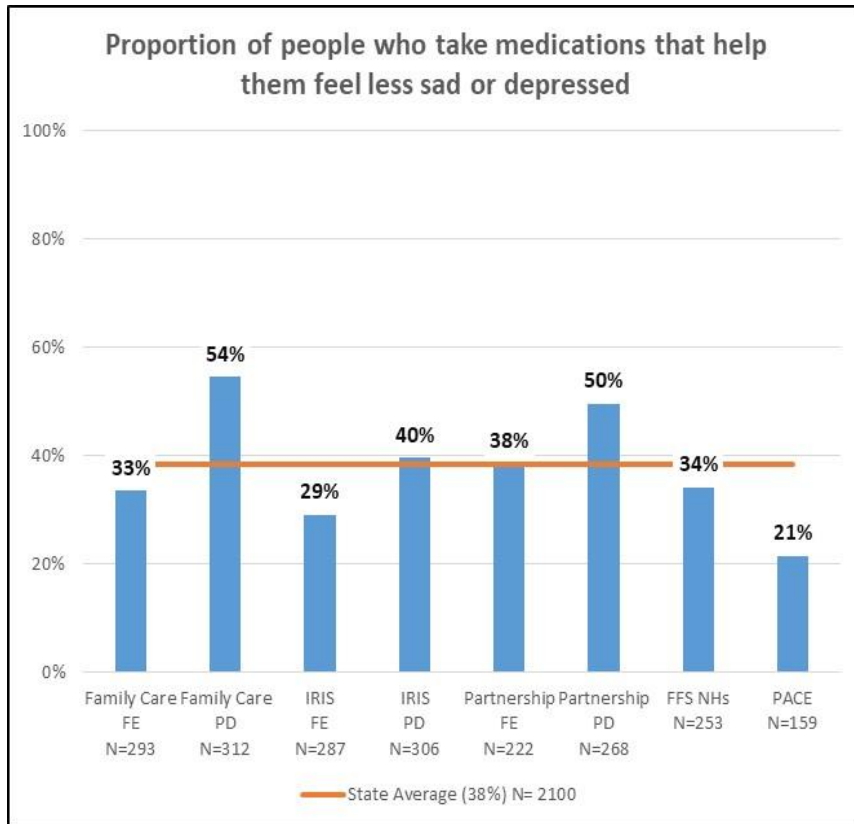
There are two Medication indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people taking medications that help them feel less sad/depressed.
2. Proportion of people who know what their medications are for.

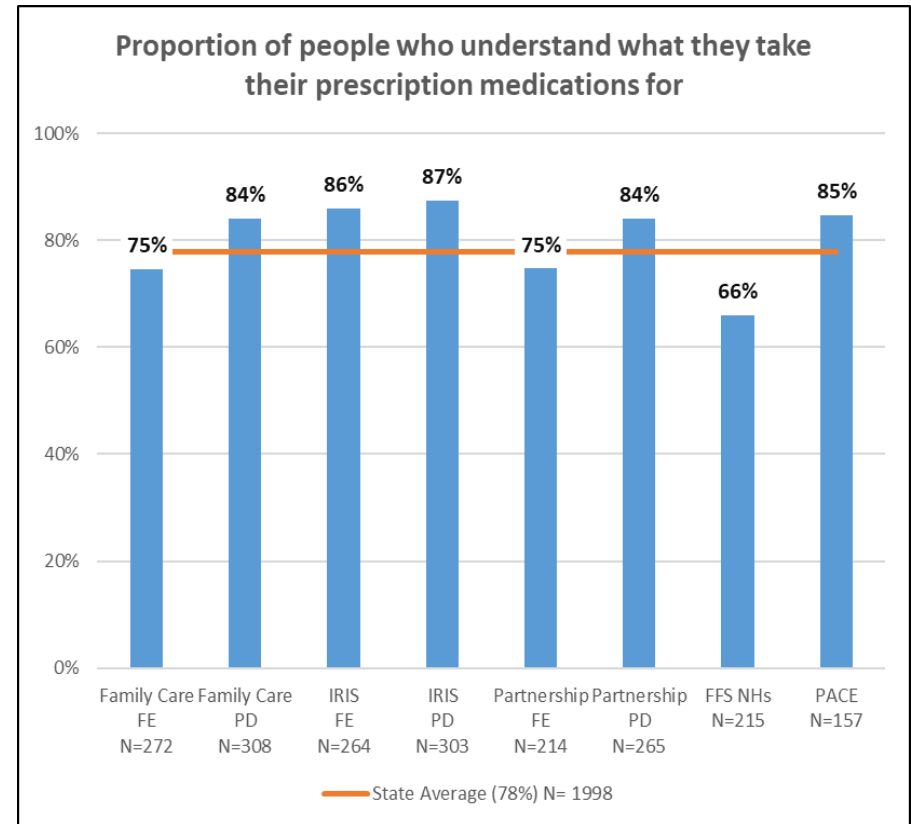
There are two survey items that correspond to the Medication domain.

Un-collapsed data are shown in Appendix B.

Graph 86. Proportion of people who take medications that help them feel less sad or depressed



Graph 87. Proportion of people who understand what they take their prescription medications for (if takes prescription medications)¹⁴



¹⁴ Question changed in 2017-2018 – no longer allows for proxies

Rights and Respect

People receive the same respect and protections as others in the community.

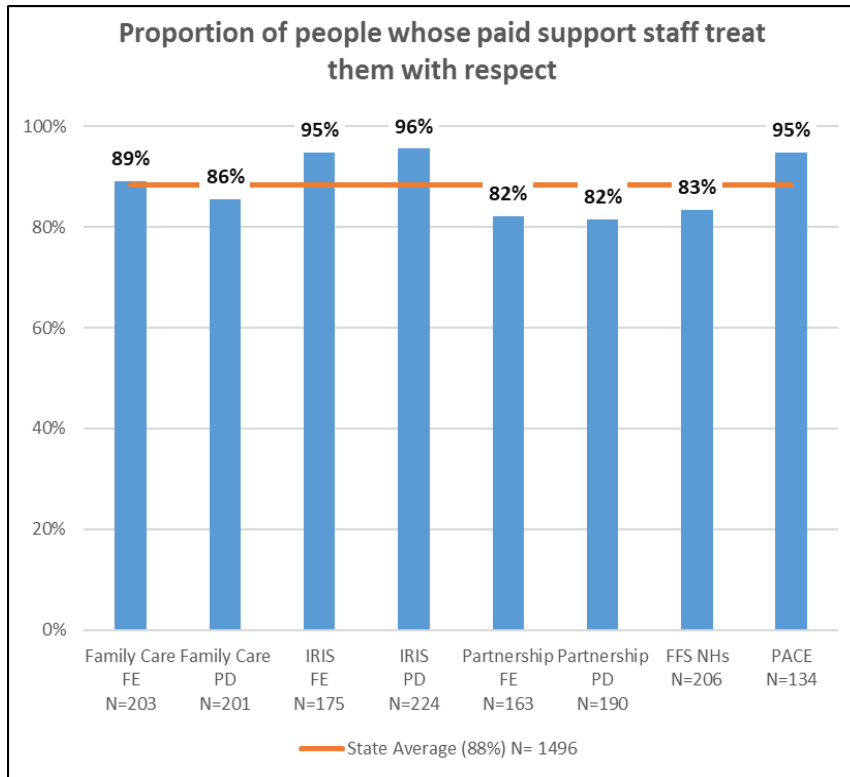
There are two Rights and Respect indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people whose basic rights are respected by others.
2. Proportion of people whose staff/worker/caregiver treat them with respect.

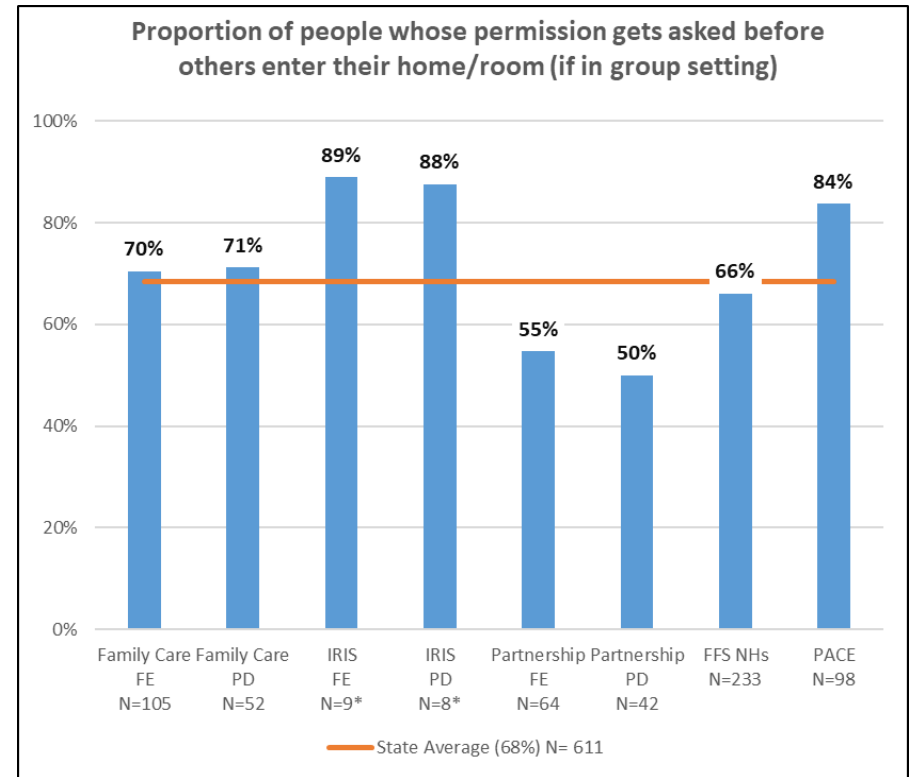
There are eight survey items that correspond to the Rights and Respect domain.

Un-collapsed data are shown in Appendix B.

Graph 88. Proportion of people whose paid support staff treat them with respect



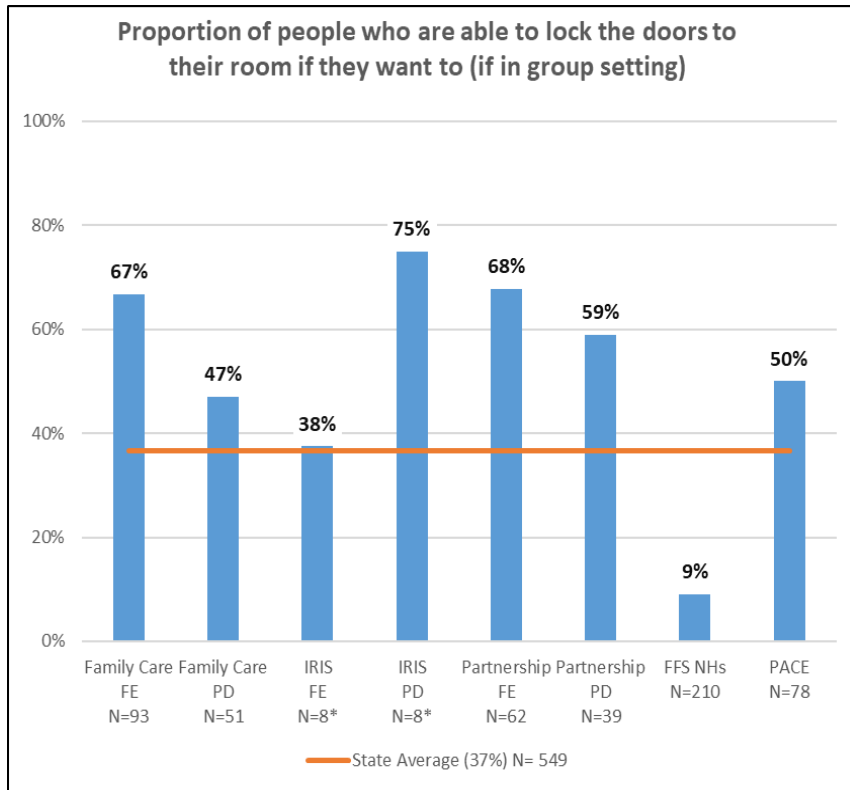
Graph 89. Proportion of people whose permission is asked before others enter their home/room (if in group setting)¹⁵



* Very small number of responses

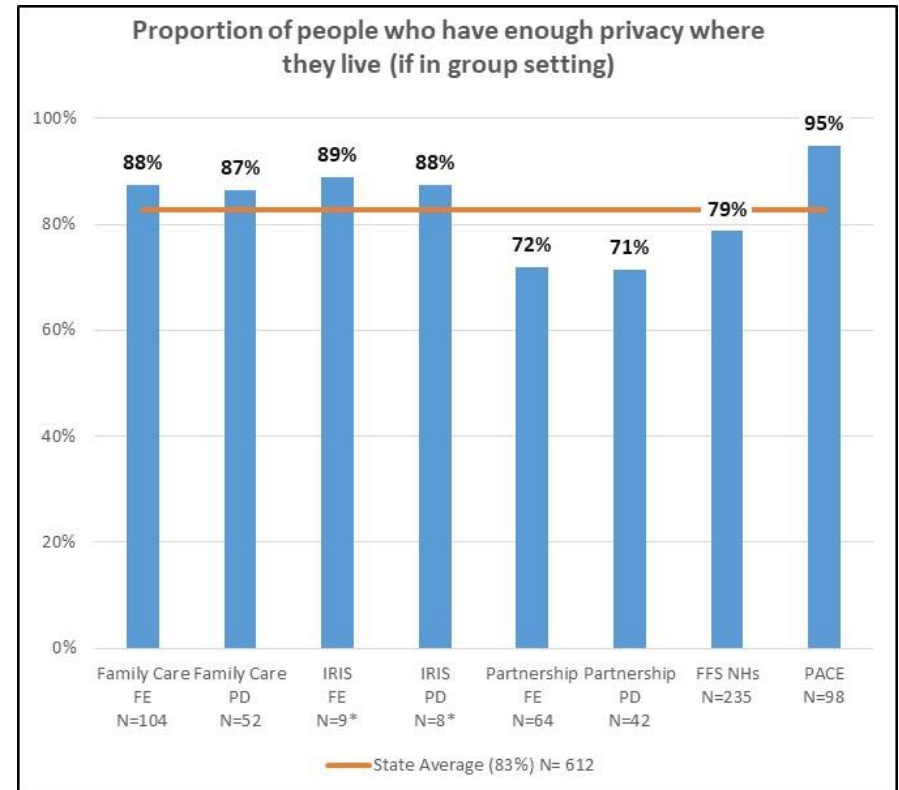
¹⁵ Group/adult family/foster/host home, assisted living/residential care facility, nursing facility/nursing home

Graph 90. Proportion of people who are able to lock the doors to their room if they want to (if in group setting)¹⁶



* Very small number of responses

Graph 91. Proportion of people who have enough privacy where they live (if in group setting)¹⁷

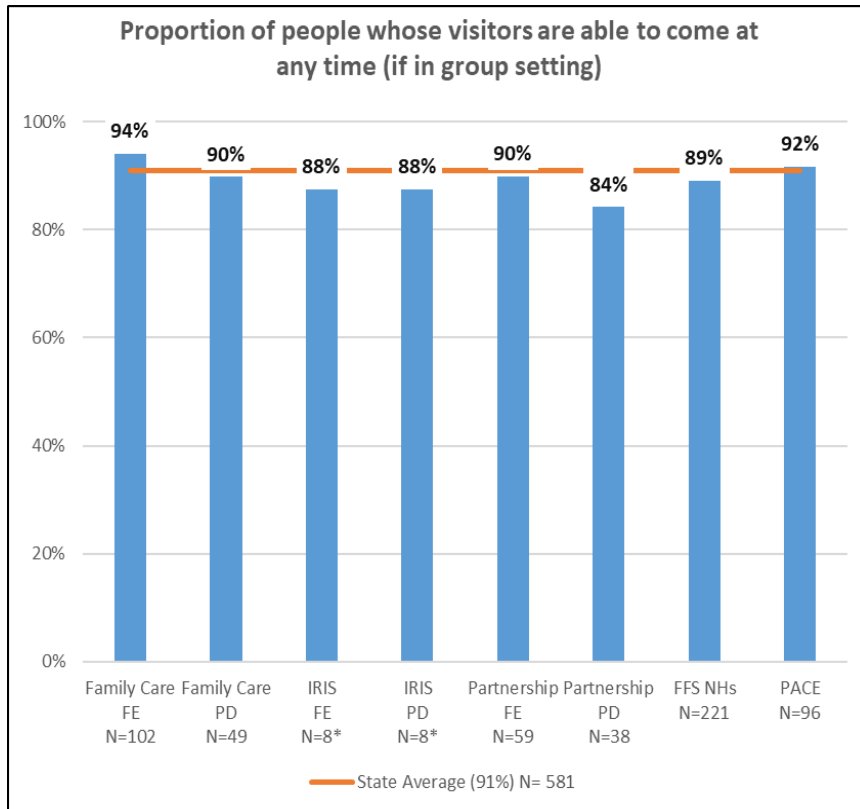


* Very small number of responses

¹⁶ Group/adult family/foster/host home, assisted living/residential care facility, nursing facility/nursing home

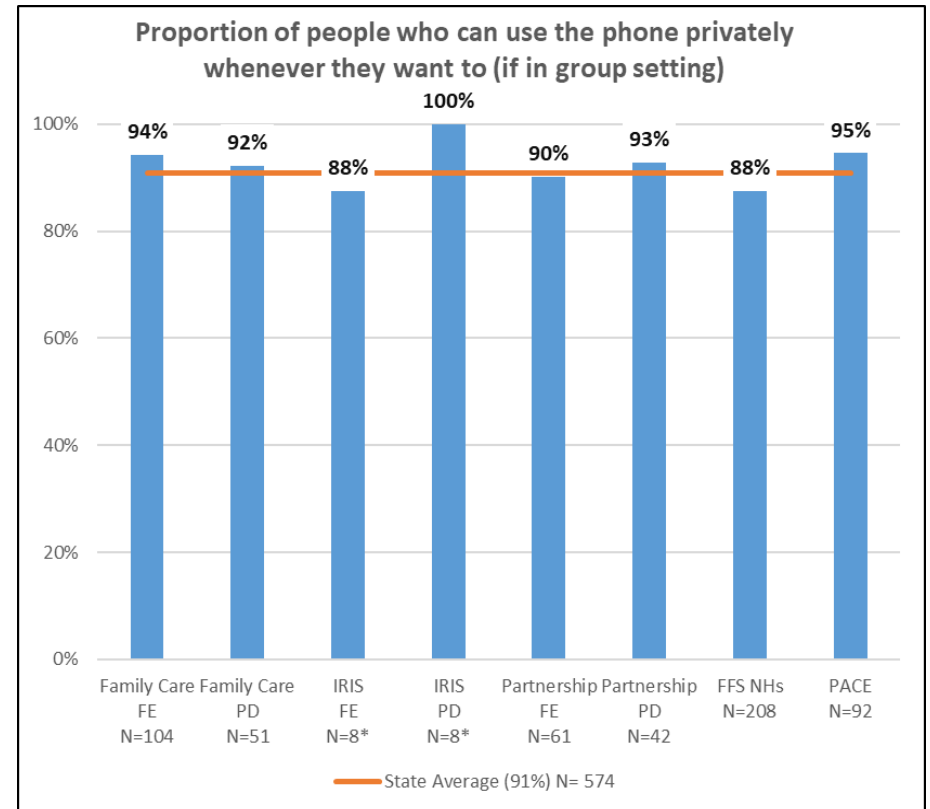
¹⁷ Group/adult family/foster/host home, assisted living/residential care facility, nursing facility/nursing home

Graph 92. Proportion of people whose visitors are able to come at any time (if in group setting)¹⁸



* Very small number of responses

Graph 93. Proportion of people who can use the phone privately whenever they want to (if in group setting)¹⁹

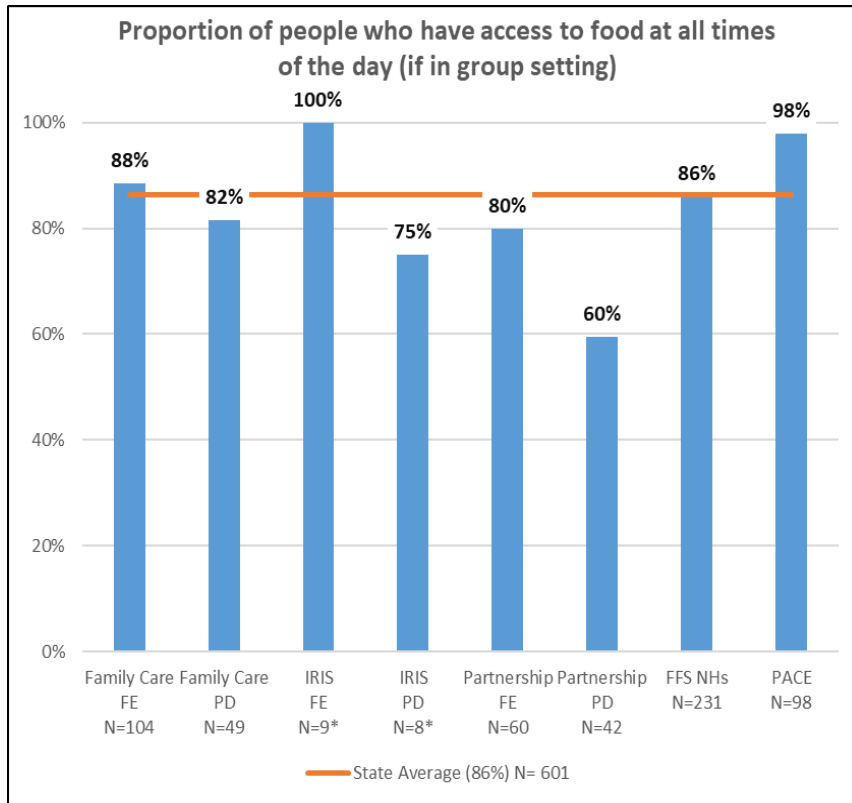


* Very small number of responses

¹⁸ Group/adult family/foster/host home, assisted living/residential care facility, nursing facility/nursing home

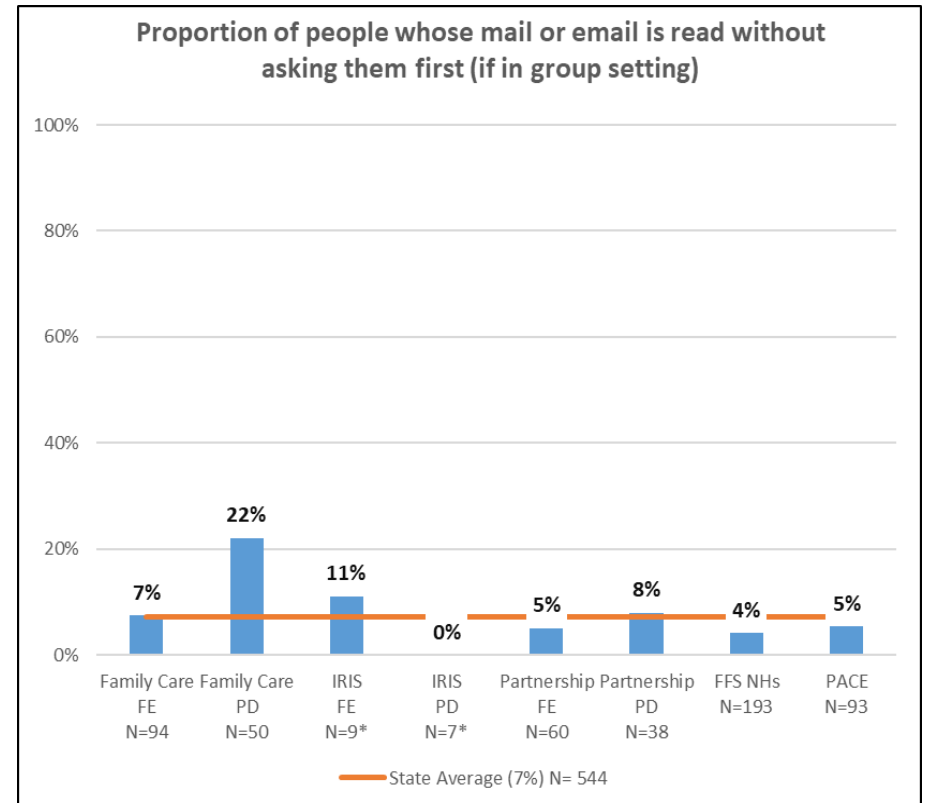
¹⁹ Group/adult family/foster/host home, assisted living/residential care facility, nursing facility/nursing home

Graph 94. Proportion of people who have access to food at all times of the day (if in group setting)²⁰



* Very small number of responses

Graph 95. Proportion of people whose mail or email is read without asking them first (if in group setting)²¹



* Very small number of responses

²⁰ Group/adult family/foster/host home, assisted living/residential care facility, nursing facility/nursing home

²¹ Group/adult family/foster/host home, assisted living/residential care facility, nursing facility/nursing home

Self-Direction of Care

People have authority and are supported to direct and manage their own services.

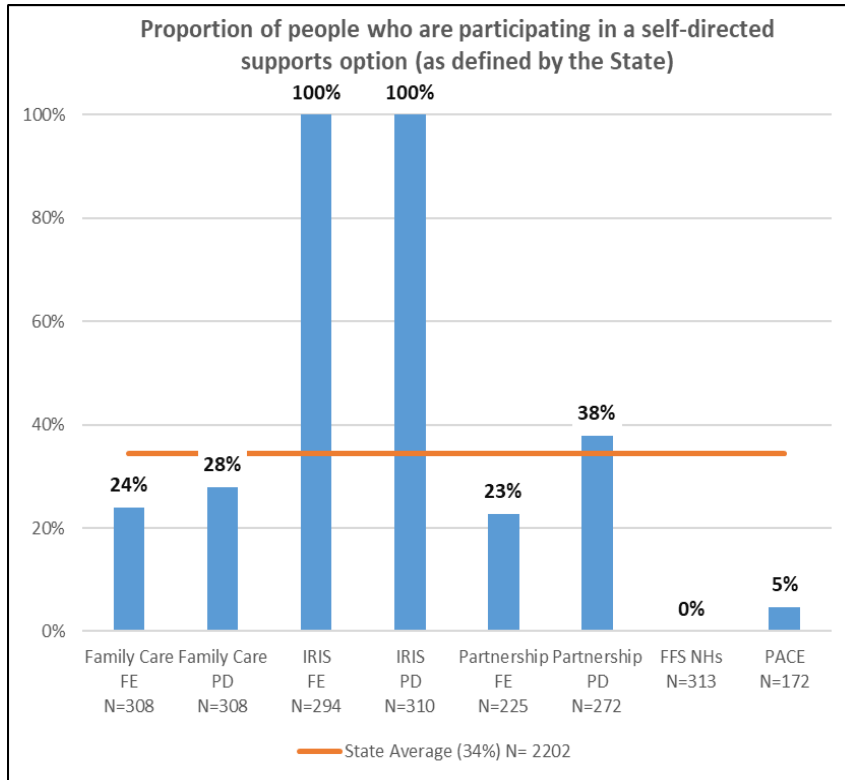
There are two Self-Direction of Care indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people self-directing.
2. Proportion of people who can choose or change the kind of services they receive and who provides them.

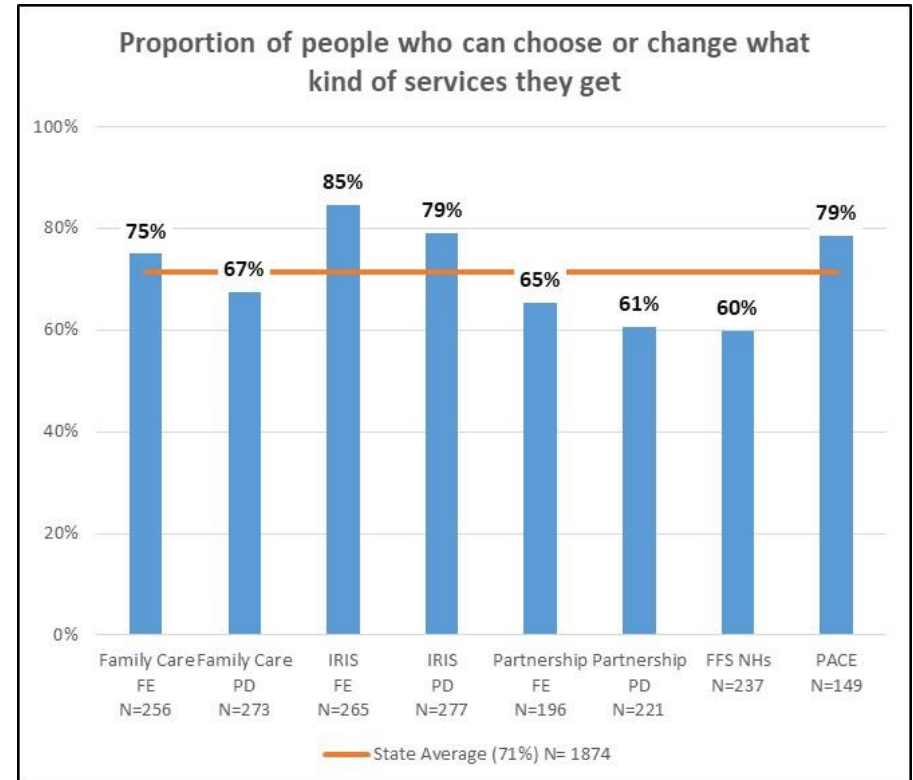
There are four survey items that correspond to the Self-Direction of Care domain.

Un-collapsed data are shown in Appendix B.

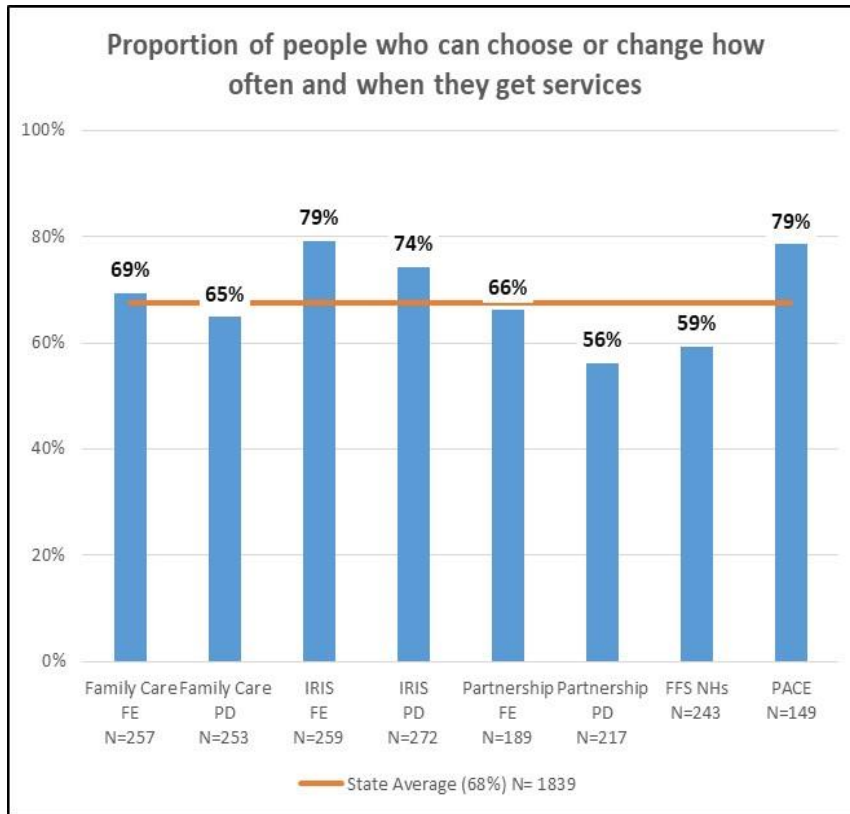
Graph 96. Proportion of people who are participating in a self-directed supports option (as defined by the State – data derived from State’s administrative records)



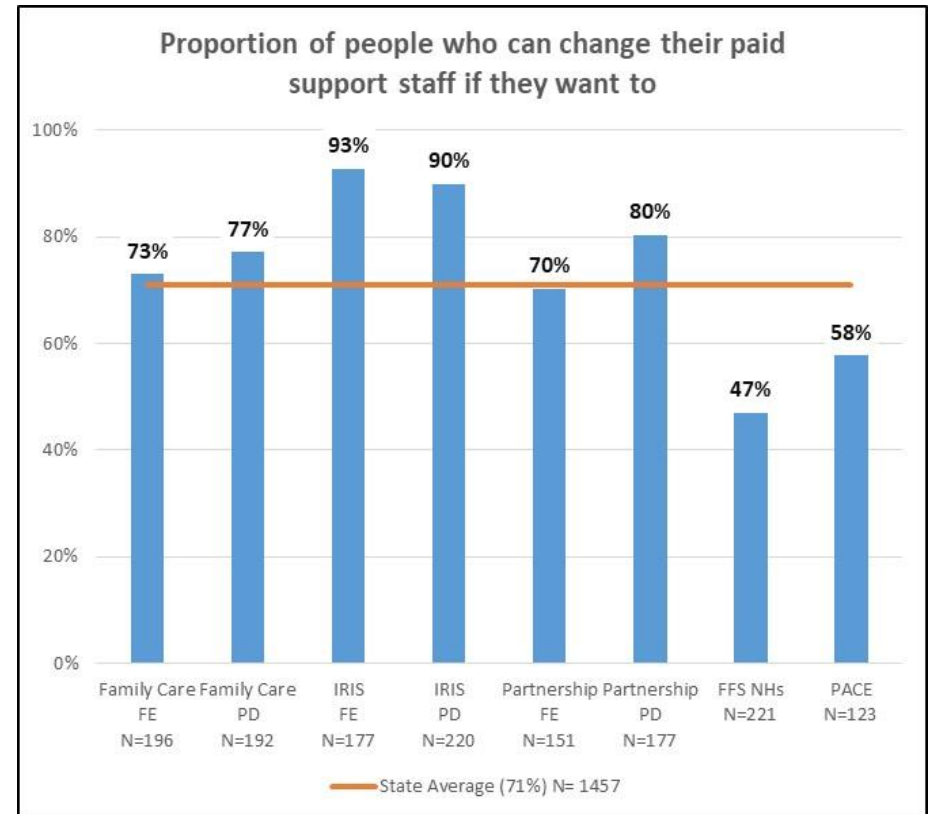
Graph 97. Proportion of people who can choose or change what kind of services they get



Graph 98. Proportion of people who can choose or change how often and when they get services



Graph 99. Proportion of people who can change their paid support staff if they want to



Work

People have support to find and maintain community integrated employment if they want it.

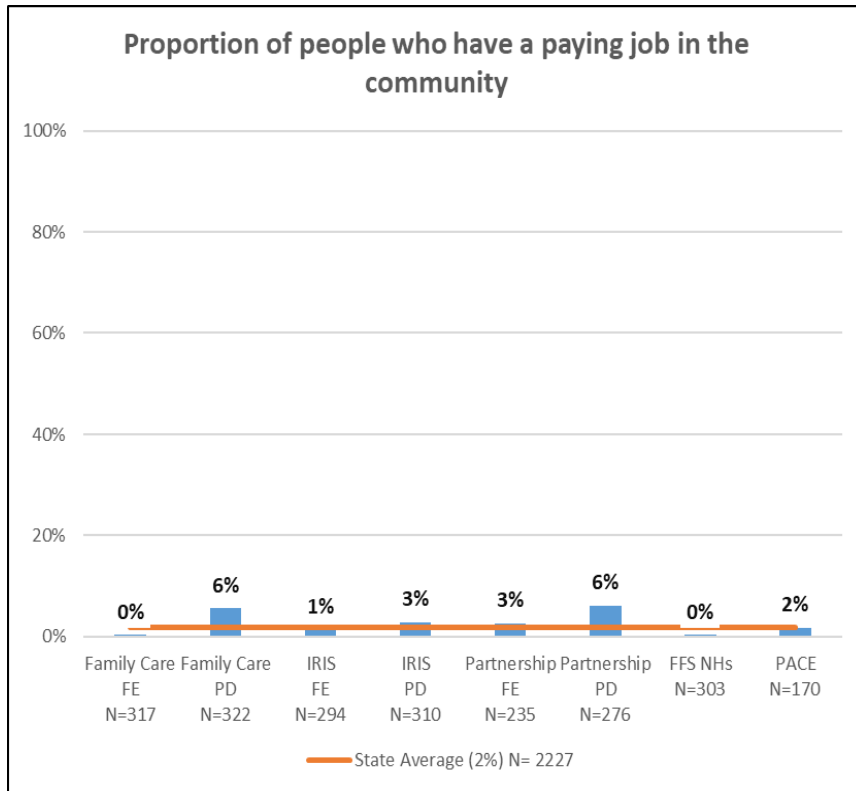
There are five Work indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who have a paid job.
2. Proportion of people who would like a job.
3. Proportion of people who have had job search assistance.
4. Proportion of people who volunteer.
5. Proportion of people who would like to volunteer.

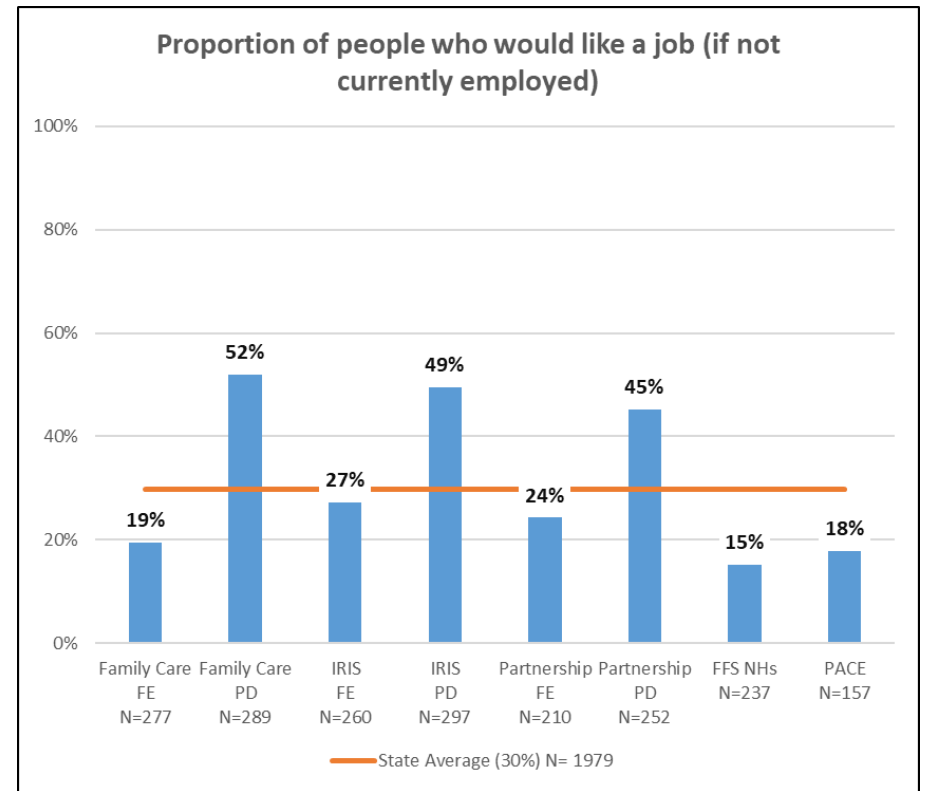
There are five survey items that correspond to the Work domain.

Un-collapsed data are shown in Appendix B.

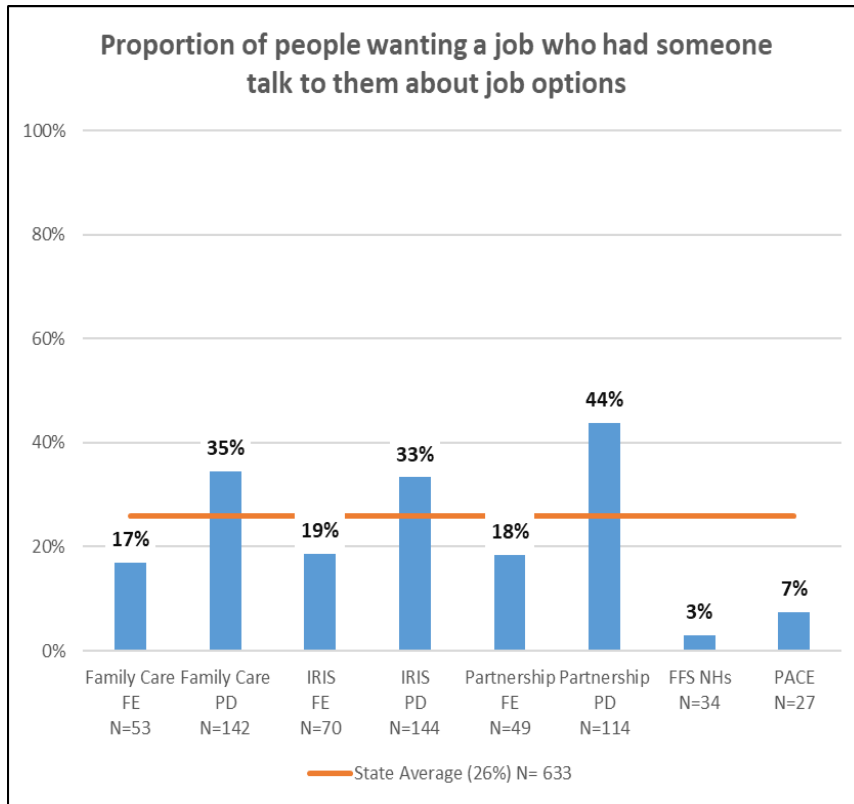
Graph 100. Proportion of people who have a paying job in the community



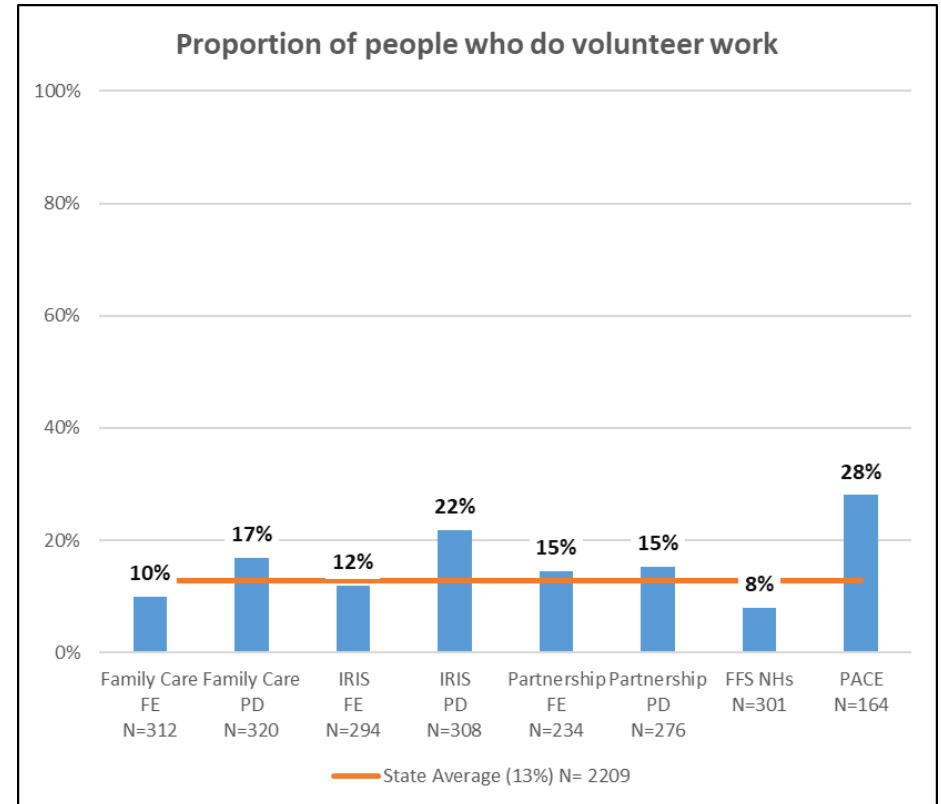
Graph 101. Proportion of people who would like a job (if not currently employed)



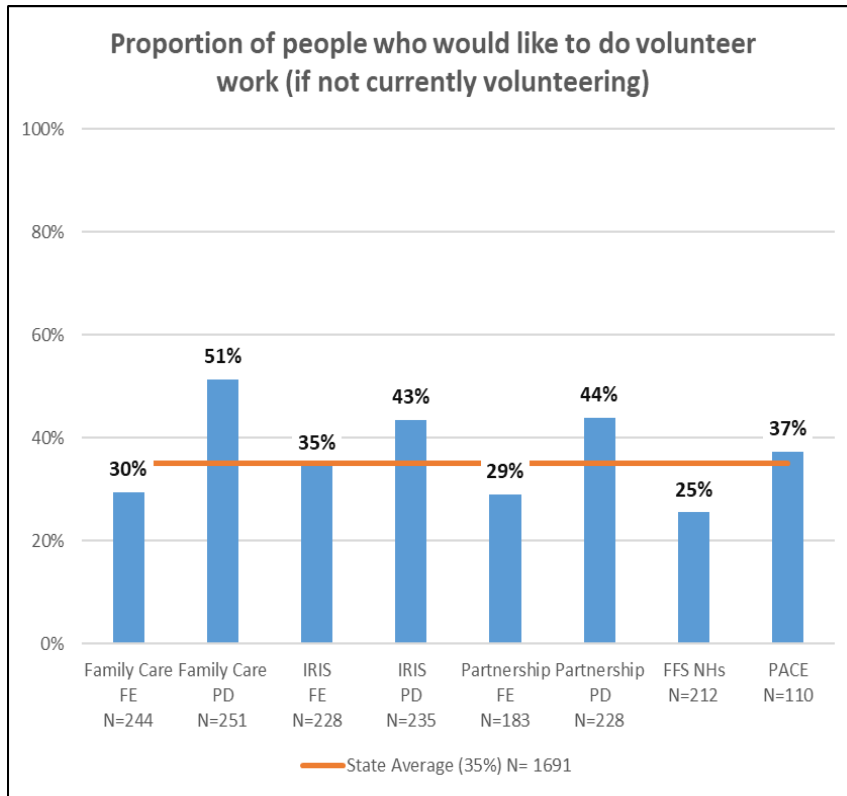
Graph 102. Proportion of people wanting a job who had someone talk to them about job options



Graph 103. Proportion of people who do volunteer work



Graph 104. Proportion of people who would like to do volunteer work (if not currently volunteering)



Everyday Living

People have enough supports for everyday living.

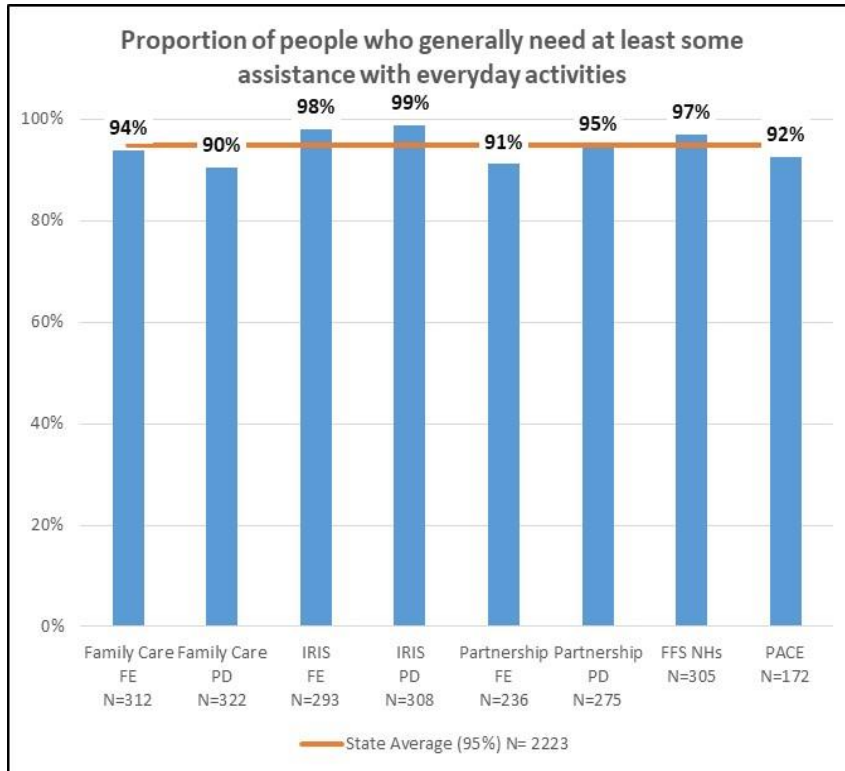
There are two Everyday Living indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who have adequate support to perform activities of daily living (bathing, toileting, taking meds, etc.) and instrumental activities of daily living (cleaning, laundry, etc.)
2. Proportion of people who have access to healthy foods.

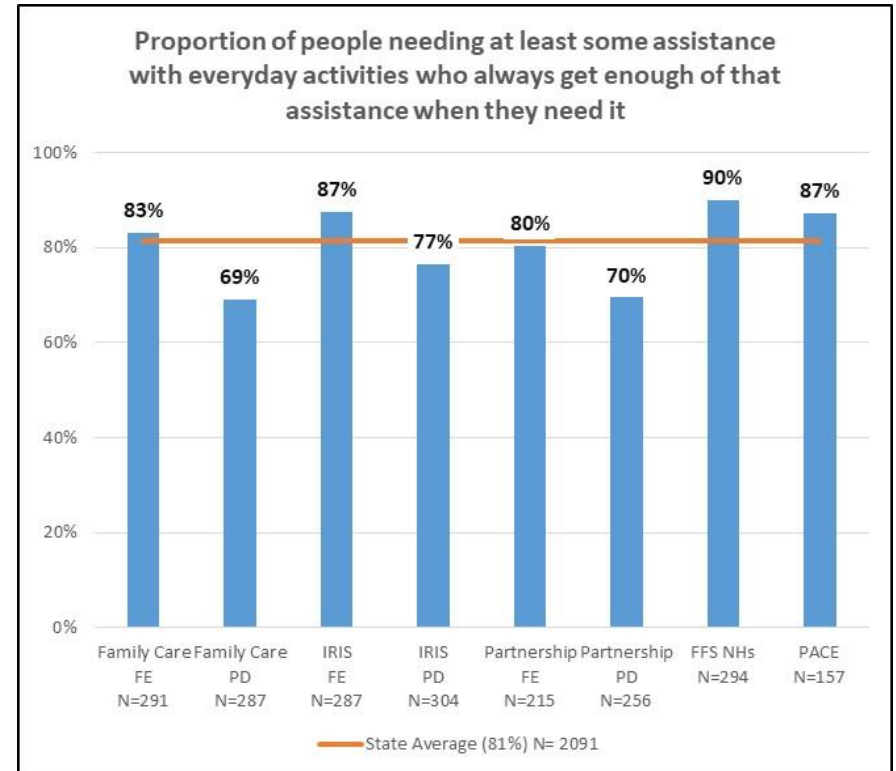
There are five survey items that correspond to the Everyday Living domain.

Un-collapsed data are shown in Appendix B.

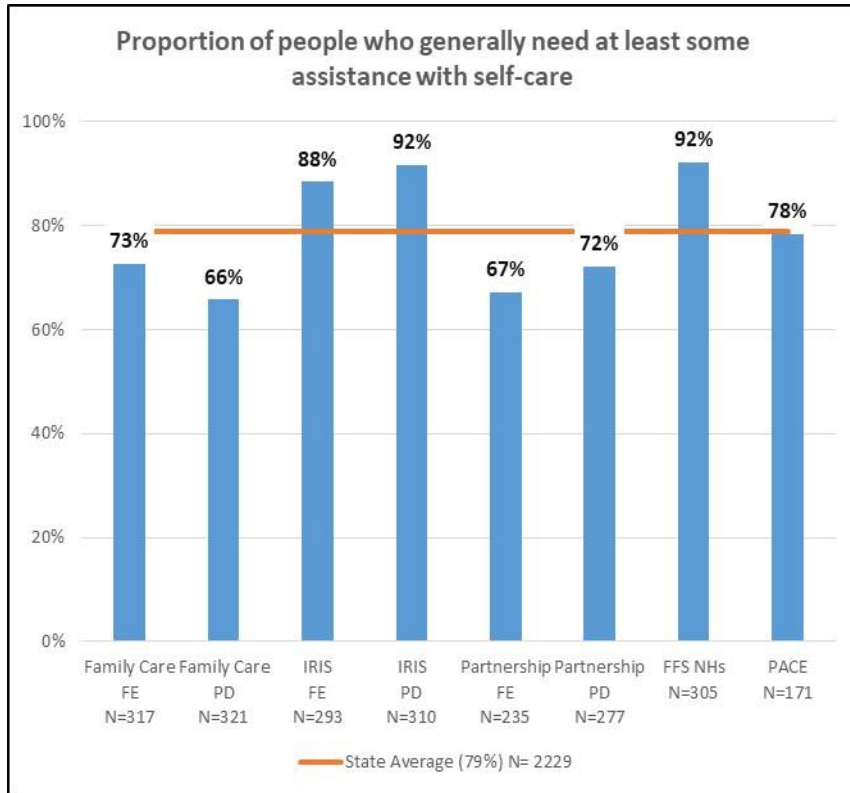
Graph 105. Proportion of people who generally need at least some assistance with everyday activities (such as preparing meals, housework, shopping or taking their medications)



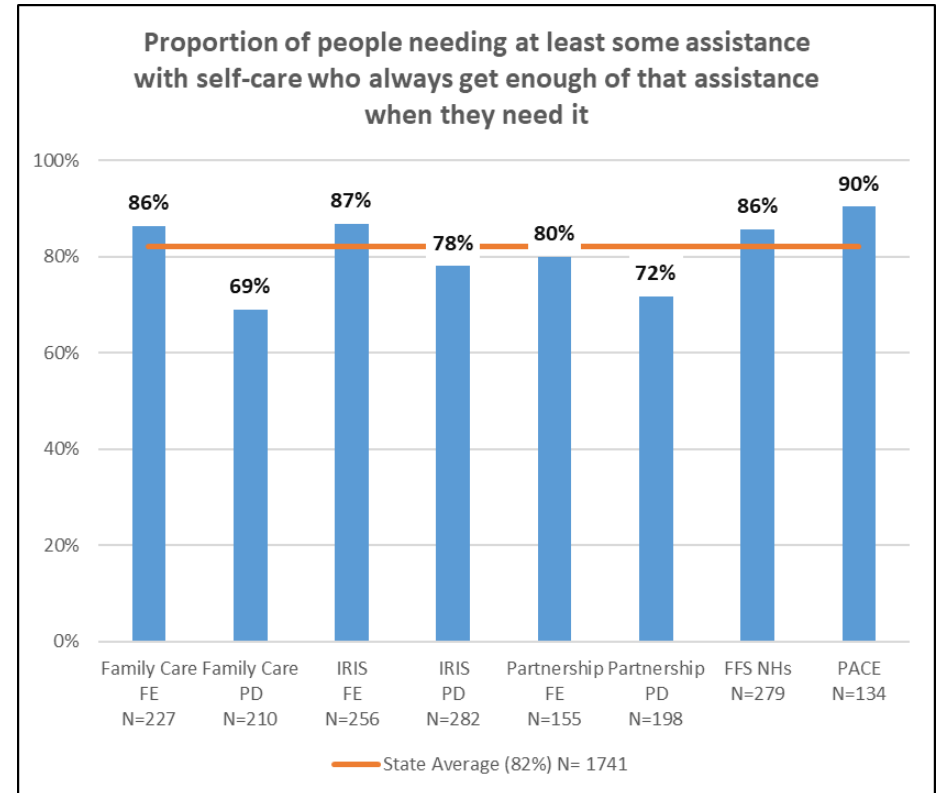
Graph 106. Proportion of people needing at least some assistance with everyday activities who always get enough of that assistance when they need it



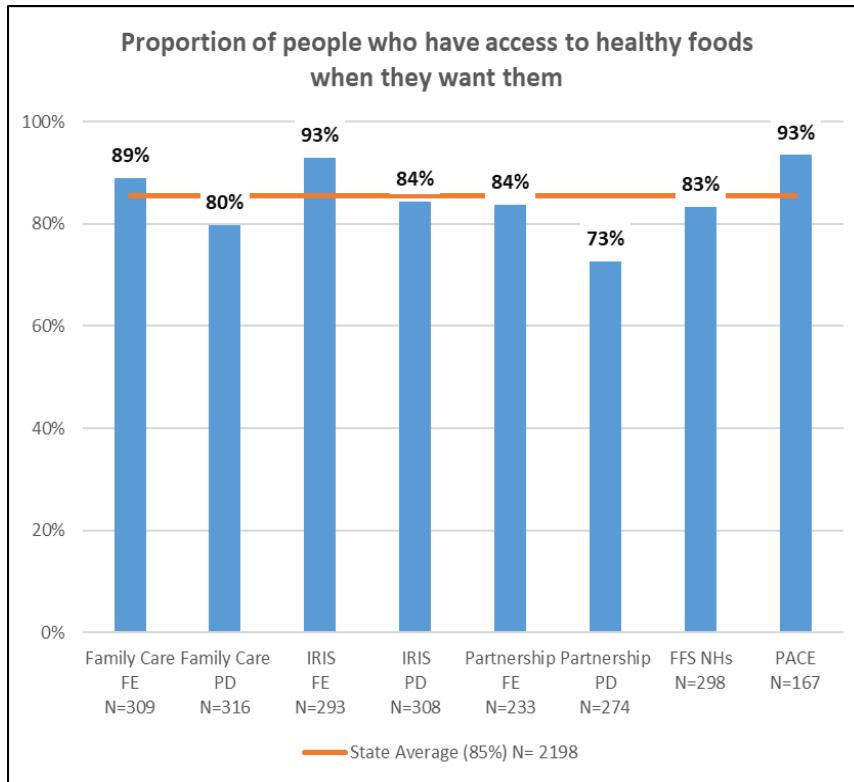
Graph 107. Proportion of people who generally need at least some assistance with self-care (such as bathing, dressing, going to the bathroom, eating, or moving around their home)



Graph 108. Proportion of people needing at least some assistance with self-care who always get enough of that assistance when they need it



Graph 109. Proportion of people who have access to healthy foods when they want them



Affordability

People have enough available resources.

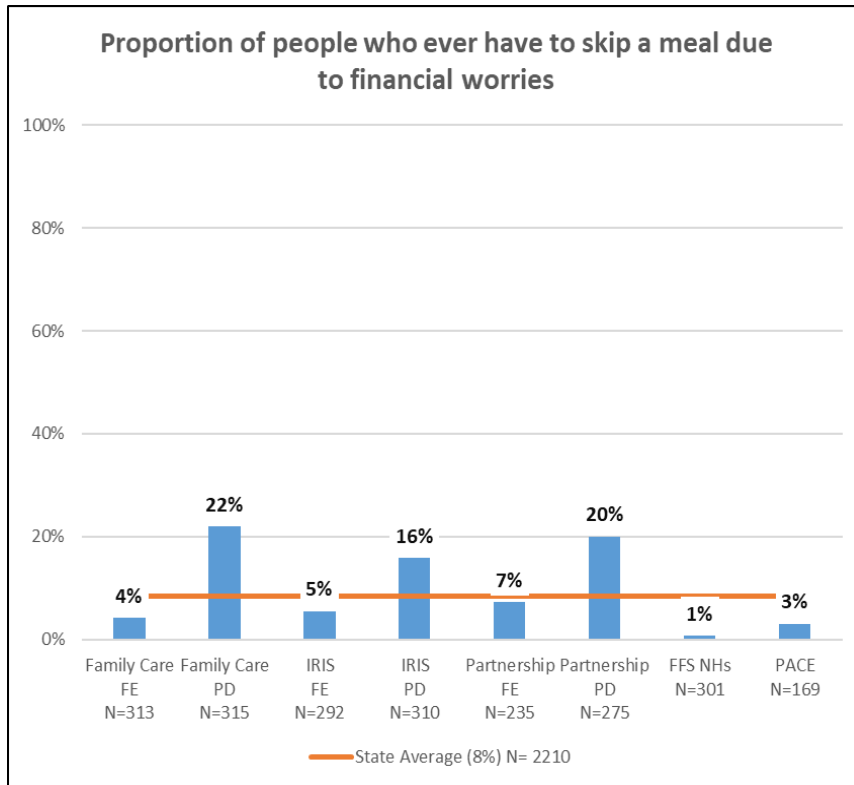
There is one Affordability indicator measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who have ever had to cut back on food because of money.

There is one survey item that corresponds to the Affordability domain.

Un-collapsed data are shown in Appendix B.

Graph 110. Proportion of people who ever have to skip a meal due to financial worries



Planning for future

People have support to plan and make decision about the future.

There is one Planning for Future indicator measured by the NCI-AD Adult Consumer Survey:

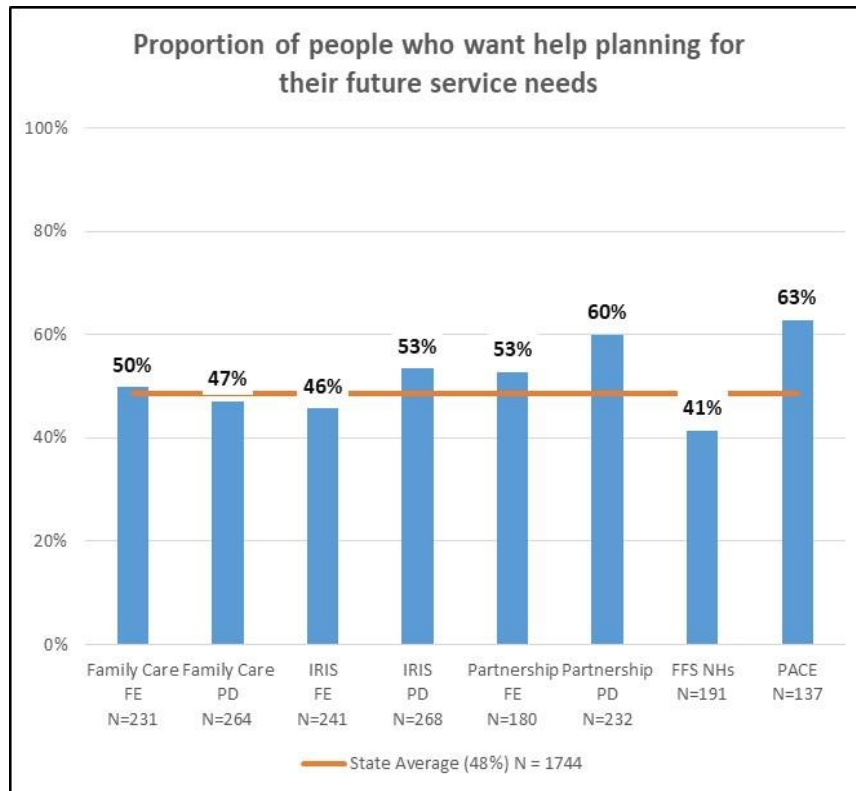
1. Proportion of people who want help planning for future need for services²².

There is one survey item that corresponds to the Planning for Future domain.

Un-collapsed data are shown in Appendix B.

²² This indicator also appears in the Service Coordination domain.

Graph 111. Proportion of people who want help planning for their future service needs



Control

People feel in control of their lives

There is one Control indicator measured by the NCI-AD Adult Consumer Survey:

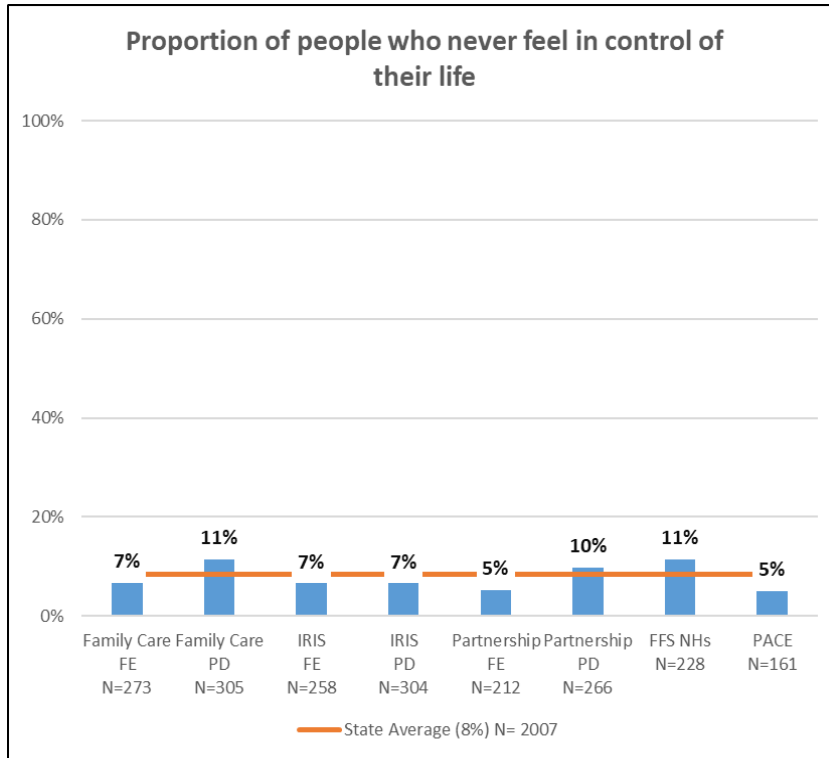
1. Proportion of people who feel in control of their lives.

There are two²³ survey items that corresponds to the Control domain.

Un-collapsed data are shown in Appendix B.

²³ Data for one item are presented in Appendix B only.

Graph 112. Proportion of people who never feel in control of their life



Appendix A: Rules for Recoding and Collapsing Responses

Table A1 below details collapsing rules for recoding survey items with three or more response options into binary variables used for analysis. The table also specifies which graphs in this report contain recoded items, as well as their associated NCI-AD domains. Unless otherwise stated, “Don’t Know” and “Unclear/Refused” responses are excluded from both numerator and denominator.

Table A1. Outcome Variables – Collapsing Rules

Domain	Item	Graph #	Collapsing Logic
Community Participation	Proportion of people who are as active in the community as they would like to be	1	Collapse “No” and “Sometimes”
Choice and Decision Making	Proportion of people who get up and go to bed when they want to	4	Collapse “Some days, sometimes” and “No, never”
	Proportion of people who can eat their meals when they want to	5	Collapse “Some days, sometimes” and “No, never”
	Proportion of people who are able to furnish and decorate their room however they want to (if in group setting)	6	Collapse “In most ways” and “Only in some ways, or not at all”
Relationships	Proportion of people who are always able to see or talk to friends and family when they want to (if there are friends and family who do not live with person)	7	Collapse “Most of the time, usually, or some family and/or friends” and “No, or rarely”
Satisfaction	Proportion of people who like where they are living	8	Collapse “In-between, most of the time” and “No”
	Proportion of people who would prefer to live somewhere else	9	Collapse “Yes” and “Maybe”
	Proportion of people who always or almost always like how they spend their time during the day	10	Collapse “Some days, sometimes” and “No, never”
	Proportion of people whose paid support staff change too often	11	Collapse “Yes” and “Some, or sometimes”
	Proportion of people whose paid support staff do things the way they want them done	12	Collapse “Some, or usually” and “No, never or rarely”
Service Coordination	Proportion of people who know whom to contact if they want to make changes to their services	13	Collapse “Not sure, maybe” and “No”
	Proportion of people who can reach their case manager/care coordinator when they need to (if know they have case manager/care coordinator)	14	Collapse “Most of the time, usually” and “No, or only sometimes”

Domain	Item	Graph #	Collapsing Logic
	Proportion of people whose paid support staff show up and leave when they are supposed to	15	Collapse “Some, or usually” and “No, never or rarely”
	Proportion of people whose services meet all their needs and goals	18	Collapse “No, not at all” and “Some needs and goals”
	Proportion of people whose family member (paid or unpaid) is the person who helps them most often	20	Collapse “Paid family member or spouse/partner” and “Unpaid family member or spouse/partner”
	Proportion of people who have a family member (paid or unpaid) providing additional assistance (if someone provides support on a regular basis)	21	Add proportions: “Paid family member or spouse/partner” and “Unpaid family member or spouse/partner”
Care Coordination	Proportion of people who felt comfortable and supported enough to go home after being discharged from a hospital or rehabilitation facility in the past year	24	Collapse “No” and “In-between”
	Proportion of people who know how to manage their chronic condition(s) (if has chronic conditions)	26	Collapse “No” and “In-between, or some conditions”
Access	Proportion of people who have transportation when they want to do things outside of their home	27	Collapse “No” and “Sometimes”
	Proportion of people who have transportation to get to medical appointments when they need to	28	Collapse “No” and “Sometimes”
	Proportion of people who receive information about their services in the language they prefer (if non-English)	29	Collapse “No” and “Some information”
	Proportion of people who need grab bars in the bathroom or elsewhere in their home but do not have them	30	Collapse “Has one, but needs upgrade”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who have grab bars in the bathroom or elsewhere in their home but need an upgrade	31	Collapse “Needs one”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who need bathroom modifications (other than grab bars) but do not have them	32	Collapse “Has one, but needs upgrade”, “Has one and doesn’t need upgrade”, and “Doesn’t need”

Domain	Item	Graph #	Collapsing Logic
	Proportion of people who have bathroom modifications (other than grab bars) but need an upgrade	33	Collapse “Needs one”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who need a specialized bed but do not have it	34	Collapse “Has one, but needs upgrade”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who have a specialized bed but need an upgrade	35	Collapse “Needs one”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who need a ramp or stair lift in or outside the home but do not have it	36	Collapse “Has one, but needs upgrade”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who have a ramp or stair lift in or outside the home but need an upgrade	37	Collapse “Needs one”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who need a remote monitoring system but do not have it	38	Collapse “Has one, but needs upgrade”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who have a remote monitoring system but need an upgrade	39	Collapse “Needs one”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who need an emergency response system but do not have it	40	Collapse “Has one, but needs upgrade”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who have an emergency response system but need an upgrade	41	Collapse “Needs one”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who need some other home modification but do not have it	42	Collapse “Has one, but needs upgrade”, “Has one and doesn’t need upgrade”, and “Doesn’t need”

Domain	Item	Graph #	Collapsing Logic
	Proportion of people who have some other home modification but need an upgrade	43	Collapse “Needs one”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who need a walker but do not have it	44	Collapse “Has one, but needs upgrade”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who have a walker but need an upgrade	45	Collapse “Needs one”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who need a scooter but do not have it	46	Collapse “Has one, but needs upgrade”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who have a scooter but need an upgrade	47	Collapse “Needs one”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who need a wheelchair but do not have it	48	Collapse “Has one, but needs upgrade”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who have a wheelchair but need an upgrade	49	Collapse “Needs one”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who need hearing aids but do not have them	50	Collapse “Has one, but needs upgrade”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who have hearing aids but need an upgrade	51	Collapse “Needs one”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who need glasses but do not have them	52	Collapse “Has one, but needs upgrade”, “Has one and doesn’t need upgrade”, and “Doesn’t need”

Domain	Item	Graph #	Collapsing Logic
	Proportion of people who have glasses but need an upgrade	53	Collapse “Needs one”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who need a CPAP machine but don’t have it	54	Collapse “Has one, but needs upgrade”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who have a CPAP machine but need an upgrade	55	Collapse “Needs one”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who need some other assistive device but do not have it	56	Collapse “Has one, but needs upgrade”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who have some other assistive device but need an upgrade	57	Collapse “Needs one”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
Safety	Proportion of people with concerns about falling or being unstable	62	Collapse “Yes, often” and “Sometimes”
Health Care	Proportion of people who can get an appointment to see their primary care doctor when they need to	68	Collapse “Usually” and “No, rarely”
Wellness	Proportion of people in poor health	76	Collapse “Excellent”, “Very good”, “Good” and “Fair”
	Proportion of people whose health has gotten better compared to 12 months ago	77	Collapse “Much better” and “Somewhat better”; Collapse “Much worse”, “Somewhat worse” and “About the same”
	Proportion of people who often feel sad or depressed	81	Collapse “Never, or almost never”, “Not often”, and “Sometimes”
	Proportion of people whose hearing is poor	83	Collapse “Good” and “Fair”
	Proportion of people whose vision is poor	84	Collapse “Good” and “Fair”
Medications	Proportion of people who understand what they take their prescription medications for	87	Collapse “No” and “In-between, or some medications”

Domain	Item	Graph #	Collapsing Logic
Rights and Respect	Proportion of people whose paid support staff treat them with respect	88	Collapse “No, never or rarely” and “Some, or usually”
	Proportion of people whose permission is asked before others enter their home/room (if in group setting)	89	Collapse “Sometimes, rarely or never” and “Usually, but not always”
	Proportion of people who have enough privacy in their home (if in group setting)	91	Collapse “Sometimes, rarely or never” and “Usually, but not always”
	Proportion of people who can use the phone privately whenever they want to (if in group setting)	93	Collapse “No, never or rarely” and “Usually”
Self-Direction of Care	Proportion of people who can choose or change what kind of services they get	97	Collapse “No” and “Sometimes, or some services”
	Proportion of people who can choose or change how often and when they get services	98	Collapse “No” and “Sometimes, or some services”
	Proportion of people who can change their paid support staff if they wanted to	99	Collapse “No” and “Sometimes, or some”
Work	Proportion of people who would like a job (if not currently employed)	101	Collapse “Yes” and “Maybe, not sure”
	Proportion of people who would like to do volunteer work (if not currently volunteering)	104	Collapse “Yes” and “Maybe, not sure”
Everyday Living	Proportion of people who generally need at least some assistance with everyday activities (such as preparing meals, housework, shopping or taking their medications)	105	Collapse “A lot” and “Some”
	Proportion of people who generally need at least some assistance with self-care (such as bathing, dressing, going to the bathroom, eating, or moving around their home)	107	Collapse “A lot” and “Some”
	Proportion of people who have access to healthy foods when they want them	109	Collapse “No, never” and “Sometimes”
Affordability	Proportion of people who ever have to skip a meal due to financial worries	110	Collapse “Yes, often” and “Sometimes”
Control	Proportion of people who never feel in control of their life	112	Collapse “Yes, almost always, always” and “In-between, sometimes”

Appendix B: Un-Collapsed and Un-Weighted Data

Demographic Tables

Table 1. Average age (reported for those under 90 years of age)

	Average Age	N
Family Care, FE	76.8	266
Family Care, PD	54.2	325
IRIS, FE	74.5	279
IRIS, PD	53.0	310
Partnership, FE	74.8	210
Partnership, PD	54.8	280
FFS NHs	76.7	217
PACE	76.3	127
Sample Average	65.9	2014

Table 2. Age: 90 years and over

	Under 90	90 and Over	Don't Know/Unclear	N
Family Care, FE	84%	16%	0%	318
Family Care, PD	100%	0%	0%	325
IRIS, FE	95%	5%	0%	294
IRIS, PD	100%	0%	0%	310
Partnership, FE	88%	12%	0%	238
Partnership, PD	100%	0%	0%	280
FFS NHs	69%	31%	0%	313
PACE	74%	26%	0%	172
Sample Average	90%	10%	0%	2250

Table 3. Gender

	Male	Female	Other	Don't Know/Unclear	N
Family Care, FE	30%	70%	0%	0%	318
Family Care, PD	41%	59%	0%	0%	325
IRIS, FE	30%	70%	0%	0%	294
IRIS, PD	35%	65%	0%	0%	310
Partnership, FE	30%	70%	0%	0%	238
Partnership, PD	36%	64%	0%	0%	280
FFS NHs	29%	71%	0%	0%	313
PACE	20%	80%	0%	0%	172
Sample Average	32%	68%	0%	0%	2250

Table 4. Race and ethnicity

	American Indian or Alaska Native	Asian	Black or African-American	Pacific Islander	White	Hispanic or Latino	Other	Don't Know/Unclear	N
Family Care, FE	1%	0%	16%	0%	69%	4%	1%	9%	318
Family Care, PD	2%	0%	20%	0%	64%	2%	2%	10%	325
IRIS, FE	2%	0%	43%	0%	39%	9%	3%	3%	294
IRIS, PD	1%	0%	48%	0%	37%	7%	1%	5%	310
Partnership, FE	0%	0%	20%	0%	60%	7%	2%	11%	238
Partnership, PD	0%	0%	36%	0%	47%	5%	1%	11%	280
FFS NHs	1%	0%	3%	0%	86%	2%	1%	8%	313
PACE	0%	0%	20%	1%	54%	6%	1%	19%	172
Sample Average	1%	0%	26%	0%	58%	5%	1%	9%	2250

Table 5. Marital status

	Single, Never Married	Married or Has Domestic Partner	Separated or Divorced	Widowed	Don't Know/ Unclear	N
Family Care, FE	10%	16%	25%	38%	11%	318
Family Care, PD	23%	11%	33%	5%	29%	325
IRIS, FE	14%	22%	28%	29%	7%	294
IRIS, PD	45%	15%	27%	3%	10%	310
Partnership, FE	13%	19%	29%	21%	18%	238
Partnership, PD	31%	11%	25%	6%	28%	280
FFS NHs	17%	14%	17%	49%	3%	313
PACE	35%	10%	11%	17%	27%	172
Sample Average	23%	15%	25%	21%	16%	2250

Table 6. Primary language

	English	Spanish	Other	Don't Know/ Unclear	N
Family Care, FE	94%	4%	2%	1%	318
Family Care, PD	98%	1%	1%	1%	325
IRIS, FE	88%	6%	4%	1%	294
IRIS, PD	98%	1%	1%	0%	310
Partnership, FE	89%	6%	2%	2%	238
Partnership, PD	96%	3%	0%	0%	280
FFS NHs	99%	0%	0%	0%	313
PACE	92%	5%	0%	3%	172
Sample Average	95%	3%	1%	1%	2250

Table 7. Type of residential area²⁴

	Metropolitan	Micropolitan	Rural	Small town	Unknown	N
Family Care, FE	72%	7%	8%	13%	0%	318
Family Care, PD	67%	12%	6%	15%	0%	325
IRIS, FE	83%	5%	5%	7%	0%	294
IRIS, PD	81%	6%	5%	8%	0%	310
Partnership, FE	87%	6%	0%	6%	0%	238
Partnership, PD	95%	3%	0%	2%	0%	280
FFS NHs	53%	14%	8%	24%	0%	313
PACE	100%	0%	0%	0%	0%	172
Sample Average	78%	7%	5%	10%	0%	2250

Table 8. Type of residence

	Own or Family House/Apt	Senior Living Apt/Complex	Group/Adult Family/ Foster/ Host Home	Assisted Living/ Residential Care Facility	Nursing Facility/ Nursing Home	Homeless/ Temporary Shelter	Other	Don't Know/ Unclear	N
Family Care, FE	56%	8%	3%	24%	9%	0%	0%	0%	318
Family Care, PD	84%	1%	4%	7%	2%	1%	0%	0%	325
IRIS, FE	99%	0%	0%	0%	1%	0%	0%	0%	294
IRIS, PD	100%	0%	0%	0%	0%	0%	0%	0%	310
Partnership, FE	72%	4%	3%	14%	7%	0%	0%	0%	238
Partnership, PD	84%	1%	4%	5%	5%	1%	0%	0%	280
FFS NHs	0%	0%	0%	0%	100%	0%	0%	0%	313
PACE	76%	4%	6%	7%	7%	0%	0%	0%	172
Sample Average	71%	2%	2%	7%	18%	0%	0%	0%	2250

²⁴ Categories created using zip codes and corresponding RUCA codes: Metropolitan - Metropolitan area core, high commuting low commuting; Micropolitan - Micropolitan area core, high commuting, low commuting; Small town - Small town core, high commuting, low commuting; Rural

Table 9. Who the person lives with

	Alone	Spouse or Partner	Other Family	Friend(s)	Live-in PCA	Others	Don't Know/Unclear	N
Family Care, FE	48%	11%	15%	0%	7%	26%	1%	314
Family Care, PD	45%	16%	25%	3%	4%	13%	0%	319
IRIS, FE	34%	21%	45%	2%	4%	1%	0%	290
IRIS, PD	35%	22%	44%	4%	3%	2%	0%	308
Partnership, FE	44%	16%	20%	3%	3%	21%	1%	231
Partnership, PD	45%	17%	25%	4%	3%	12%	0%	273
FFS NHs	0%	0%	0%	0%	0%	100%	0%	313
PACE	48%	8%	13%	19%	3%	49%	0%	171
Sample Average	36%	14%	24%	4%	3%	27%	0%	2219

Table 10. Address changed in the past 6 months

	No	Yes	Don't Know/Unclear	N
Family Care, FE	93%	7%	0%	314
Family Care, PD	91%	9%	0%	319
IRIS, FE	92%	8%	0%	292
IRIS, PD	89%	11%	0%	308
Partnership, FE	90%	10%	0%	231
Partnership, PD	91%	9%	0%	273
FFS NHs	92%	6%	2%	302
PACE	94%	6%	0%	171
Sample Average	91%	8%	0%	2210

Table 11. Where the person moved from (if address changed in the past 6 months)

	Own or Family House/Apt	Senior Living Apt/Complex	Group/Adult Family/ Foster/ Host Home	Assisted Living/ Residential Care Facility	Nursing Facility/ Nursing Home	Homeless/ Temporary Shelter	Other	Don't Know/Unclear	N
Family Care, FE	59%	5%	5%	18%	14%	0%	0%	0%	22
Family Care, PD	69%	0%	10%	10%	3%	7%	0%	0%	29
IRIS, FE	86%	5%	0%	0%	5%	0%	5%	0%	22
IRIS, PD	85%	0%	0%	0%	3%	3%	6%	3%	34
Partnership, FE	55%	9%	5%	14%	14%	0%	5%	0%	22
Partnership, PD	75%	0%	0%	4%	0%	8%	8%	4%	24
FFS NHs	29%	6%	6%	12%	35%	0%	6%	6%	17
PACE	45%	9%	0%	36%	0%	0%	9%	0%	11
Sample Average	67%	3%	3%	9%	8%	3%	4%	2%	181

Table 12. Formal diagnosis: physical disability

	No	Yes	Don't Know/Unclear	N
Family Care, FE	100%	0%	0%	318
Family Care, PD	0%	100%	0%	325
IRIS, FE	100%	0%	0%	294
IRIS, PD	0%	100%	0%	310
Partnership, FE	100%	0%	0%	238
Partnership, PD	0%	100%	0%	280
FFS NHs	0%	0%	100%	313
PACE	100%	0%	0%	172
Sample Average	45%	41%	14%	2250

Table 13. Formal diagnosis: Alzheimer’s disease or other dementia

	No	Yes	Don’t Know/Unclear	N
Family Care, FE	70%	30%	0%	318
Family Care, PD	94%	6%	0%	325
IRIS, FE	81%	19%	0%	294
IRIS, PD	98%	2%	0%	310
Partnership, FE	73%	27%	0%	238
Partnership, PD	94%	6%	0%	280
FFS NHs	46%	53%	1%	313
PACE	67%	33%	0%	172
Sample Average	78%	21%	0%	2250

Table 14. Formal diagnosis: traumatic or acquired brain injury

	No	Yes	Don’t Know/Unclear	N
Family Care, FE	99%	1%	0%	318
Family Care, PD	97%	3%	0%	325
IRIS, FE	100%	0%	0%	294
IRIS, PD	98%	2%	0%	310
Partnership, FE	100%	0%	0%	238
Partnership, PD	99%	1%	0%	280
FFS NHs	97%	1%	1%	313
PACE	100%	0%	0%	172
Sample Average	99%	1%	0%	2250

Table 15. Formal diagnosis: intellectual or other developmental disability

	No	Yes	Don't Know/Unclear	N
Family Care, FE	100%	0%	0%	318
Family Care, PD	100%	0%	0%	325
IRIS, FE	100%	0%	0%	294
IRIS, PD	100%	0%	0%	310
Partnership, FE	100%	0%	0%	238
Partnership, PD	100%	0%	0%	280
FFS NHs	85%	1%	14%	313
PACE	100%	0%	0%	172
Sample Average	98%	0%	2%	2250

Table 16. Level of mobility

	Non-ambulatory	Moves Self with Wheelchair	Moves Self with Other Aids	Moves Self Without Aids	Don't Know/Unclear	N
Family Care, FE	6%	29%	65%	26%	0%	314
Family Care, PD	5%	28%	58%	33%	0%	319
IRIS, FE	6%	19%	67%	29%	0%	292
IRIS, PD	6%	22%	68%	26%	0%	308
Partnership, FE	5%	32%	66%	27%	0%	231
Partnership, PD	2%	29%	64%	28%	0%	273
FFS NHs	23%	56%	33%	8%	1%	302
PACE	7%	44%	58%	18%	0%	171
Sample Average	7%	32%	60%	25%	0%	2210

Table 17. History of frequent falls (more than two in a six-month period)

	No	Yes	Don't Know/Unclear	N
Family Care, FE	75%	24%	1%	314
Family Care, PD	69%	30%	1%	319
IRIS, FE	78%	22%	0%	292
IRIS, PD	64%	35%	1%	308
Partnership, FE	64%	36%	0%	231
Partnership, PD	67%	32%	1%	273
FFS NHs	76%	21%	3%	302
PACE	85%	13%	2%	171
Sample Average	72%	27%	1%	2210

Table 18. Receives Medicare

	No	Yes	Don't Know/Unclear	N
Family Care, FE	1%	99%	0%	318
Family Care, PD	31%	69%	0%	325
IRIS, FE	2%	98%	0%	294
IRIS, PD	36%	64%	0%	310
Partnership, FE	1%	99%	0%	238
Partnership, PD	35%	65%	0%	280
FFS NHs	3%	97%	0%	313
PACE	1%	99%	0%	172
Sample Average	15%	85%	0%	2250

Table 19. Length of receiving LTSS in current program

	0-5 months	6 months-less than 1 year	1 year-less than 3 years	3 or more years	Don't know	N
Family Care, FE	13%	12%	32%	43%	0%	318
Family Care, PD	11%	15%	30%	44%	0%	325
IRIS, FE	10%	14%	32%	44%	0%	294
IRIS, PD	9%	12%	29%	51%	0%	310
Partnership, FE	8%	8%	26%	58%	0%	238
Partnership, PD	7%	7%	28%	58%	0%	280
FFS NHs	7%	15%	35%	44%	0%	313
PACE	8%	5%	10%	76%	0%	172
Sample Average	9%	12%	29%	50%	0%	2250

Table 20. Has legal guardian

	No	Yes	Don't Know	N
Family Care, FE	85%	15%	0%	318
Family Care, PD	92%	8%	0%	325
IRIS, FE	91%	9%	0%	294
IRIS, PD	98%	2%	0%	310
Partnership, FE	89%	11%	0%	238
Partnership, PD	94%	6%	0%	280
FFS NHs	24%	76%	0%	313
PACE	78%	22%	0%	172
Sample Average	81%	19%	0%	2250

Community Participation — un-collapsed tables

Table 21. Proportion of people who are as active in the community as they would like to be

	No	Sometimes	Yes	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	35%	13%	48%	1%	3%	286
Family Care, PD	47%	13%	38%	1%	1%	314
IRIS, FE	40%	9%	48%	0%	3%	268
IRIS, PD	49%	14%	36%	0%	1%	307
Partnership, FE	35%	17%	44%	1%	3%	220
Partnership, PD	53%	17%	31%	0%	0%	272
FFS NHs	32%	11%	50%	2%	5%	242
PACE	19%	13%	66%	1%	1%	163
Sample Average	40%	13%	44%	1%	2%	2072

Table 22a. Reasons that people are not as active in the community as they would like to be

	Cost/Money	Transportation	Accessibility/Lack of Equipment	Health Limitations	Not Enough Staffing/Assistance	Feeling Unwelcome in Community	N
Family Care, FE	13%	31%	11%	80%	14%	4%	134
Family Care, PD	36%	30%	18%	82%	11%	10%	187
IRIS, FE	12%	20%	11%	81%	5%	2%	131
IRIS, PD	23%	22%	15%	79%	9%	6%	184
Partnership, FE	33%	43%	12%	75%	9%	4%	113
Partnership, PD	30%	37%	16%	74%	9%	5%	185
FFS NHs	13%	35%	11%	71%	13%	5%	104
PACE	9%	21%	9%	74%	9%	0%	53
Sample Average	23%	30%	14%	78%	10%	5%	1091

Table 22b. Reasons that people are not as active in the community as they would like to be (continued)

	Feeling Unsafe	No Community Activities Outside of Home	Lack of Info/Doesn't Know What's Available	Other	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	3%	7%	11%	6%	1%	0%	134
Family Care, PD	5%	3%	7%	5%	0%	1%	187
IRIS, FE	6%	2%	2%	5%	1%	0%	131
IRIS, PD	13%	5%	10%	2%	2%	0%	184
Partnership, FE	7%	5%	12%	10%	1%	1%	113
Partnership, PD	14%	4%	11%	9%	1%	1%	185
FFS NHs	1%	5%	9%	6%	5%	0%	104
PACE	2%	0%	2%	6%	4%	4%	53
Sample Average	7%	4%	9%	6%	1%	1%	1091

Table 23. Proportion of people who get to do the things they enjoy outside of their home as much as they want to

	No	Yes	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	27%	67%	2%	5%	286
Family Care, PD	48%	49%	1%	2%	314
IRIS, FE	29%	65%	1%	4%	268
IRIS, PD	41%	58%	1%	1%	307
Partnership, FE	42%	55%	2%	2%	220
Partnership, PD	47%	51%	0%	1%	272
FFS NHs	26%	64%	6%	4%	242
PACE	20%	75%	4%	1%	163
Sample Average	36%	60%	2%	2%	2072

Choice and Decision Making — un-collapsed

Table 24. Proportion of people who are able to choose their roommate (if in group setting)

	No	Yes	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	57%	22%	13%	9%	23
Family Care, PD	65%	18%	6%	12%	17
IRIS, FE	0%	100%	0%	0%	1
IRIS, PD	67%	33%	0%	0%	3
Partnership, FE	56%	31%	6%	6%	16
Partnership, PD	92%	8%	0%	0%	12
FFS NHs	67%	19%	8%	6%	115
PACE	63%	26%	11%	0%	19
Sample Average	66%	21%	8%	6%	206

Table 25. Proportion of people who get up and go to bed when they want to

	No, Never	Some Days, Sometimes	Yes, Always, Or Almost Always	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	2%	8%	88%	0%	2%	286
Family Care, PD	3%	4%	92%	0%	1%	312
IRIS, FE	0%	4%	93%	0%	2%	268
IRIS, PD	2%	4%	94%	0%	0%	307
Partnership, FE	4%	3%	91%	0%	1%	220
Partnership, PD	2%	4%	93%	1%	0%	271
FFS NHs	12%	14%	72%	0%	2%	241
PACE	1%	9%	90%	0%	1%	163
Sample Average	3%	6%	90%	0%	1%	2068

Table 26. Proportion of people who can eat their meals when they want to

	No, Never	Some Days, Sometimes	Yes, Always, Or Almost Always	N/A – Unable to Eat Due to Medical Condition	Don't Know	Unclear/Refused/ No Response	N
Family Care, FE	13%	11%	73%	0%	1%	2%	285
Family Care, PD	9%	5%	85%	0%	0%	1%	312
IRIS, FE	2%	3%	93%	0%	0%	2%	267
IRIS, PD	3%	4%	93%	0%	0%	0%	307
Partnership, FE	16%	4%	79%	0%	0%	1%	220
Partnership, PD	10%	7%	82%	0%	0%	0%	271
FFS NHs	42%	22%	33%	0%	1%	2%	241
PACE	28%	18%	54%	0%	0%	1%	163
Sample Average	14%	9%	76%	0%	0%	1%	2066

Table 27. Proportion of people who are able to furnish and decorate their room however they want to (if in group setting)

	Only in Some Ways, Or Not At All	In Most Ways	In All Ways	Don't Know	Unclear/Refused/ No Response	N
Family Care, FE	5%	25%	65%	2%	3%	110
Family Care, PD	11%	22%	59%	0%	7%	54
IRIS, FE	11%	44%	44%	0%	0%	9
IRIS, PD	38%	0%	63%	0%	0%	8
Partnership, FE	14%	24%	55%	6%	2%	66
Partnership, PD	7%	19%	67%	7%	0%	42
FFS NHs	15%	34%	47%	2%	2%	241
PACE	3%	46%	51%	0%	0%	98
Sample Average	11%	31%	54%	2%	2%	628

Relationships — un-collapsed

Table 28. Proportion of people who are able to see or talk to friends/family when they want to (if there are friends and family who don't live with them)

	No, or Rarely	Most of the Time, Usually, or Some Family and/or Friends	Yes, Always, or Chooses Not to	Don't Know	Unclear/Refused/ No Response	N
Family Care, FE	2%	10%	87%	0%	1%	259
Family Care, PD	4%	12%	84%	0%	0%	279
IRIS, FE	1%	7%	92%	0%	0%	255
IRIS, PD	5%	8%	87%	0%	0%	294
Partnership, FE	5%	13%	80%	0%	0%	210
Partnership, PD	4%	13%	82%	0%	0%	253
FFS NHs	5%	10%	84%	0%	1%	222
PACE	2%	5%	93%	0%	0%	150
Sample Average	4%	10%	86%	0%	0%	1922

Table 29. Reasons people aren't always able to see friends/family

	Availability of Transportation	Accessibility	Staffing/Personal Assistance Unavailable	Health Limitations	Someone Prevents Them or There are Restrictions	Other	Unclear/Refused/ No Response	N
Family Care, FE	6%	35%	0%	13%	3%	45%	0%	31
Family Care, PD	42%	29%	2%	20%	9%	27%	2%	45
IRIS, FE	21%	37%	5%	11%	5%	37%	0%	19
IRIS, PD	21%	24%	0%	47%	5%	21%	0%	38
Partnership, FE	21%	23%	0%	10%	3%	59%	3%	39
Partnership, PD	23%	23%	0%	23%	0%	57%	0%	44
FFS NHs	24%	48%	0%	33%	6%	21%	3%	33
PACE	10%	30%	0%	0%	0%	60%	0%	10
Sample Average	23%	30%	1%	22%	4%	39%	1%	259

Satisfaction — un-collapsed

Table 30. Proportion of people who like where they are living

	No	In-between, Most of the Time	Yes	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	6%	10%	82%	0%	2%	286
Family Care, PD	15%	13%	72%	0%	1%	317
IRIS, FE	6%	10%	82%	0%	1%	268
IRIS, PD	11%	9%	79%	0%	0%	307
Partnership, FE	6%	15%	78%	0%	0%	223
Partnership, PD	19%	19%	62%	0%	0%	275
FFS NHs	10%	16%	74%	0%	0%	248
PACE	4%	12%	84%	0%	0%	164
Sample Average	10%	13%	76%	0%	1%	2088

Table 31a. Reasons for not liking where people live

	Accessibility	Feels Unsafe In/ Dislikes Neighborhood	Feels Unsafe in Residence	Residence/Building Needs Repairs or Upkeep	Doesn't Feel Like Home	N
Family Care, FE	11%	6%	6%	13%	40%	47
Family Care, PD	15%	15%	16%	17%	24%	88
IRIS, FE	13%	20%	11%	27%	11%	45
IRIS, PD	24%	23%	10%	13%	13%	62
Partnership, FE	10%	4%	10%	10%	17%	48
Partnership, PD	22%	13%	20%	15%	21%	102
FFS NHs	0%	2%	2%	0%	60%	65
PACE	0%	12%	8%	12%	54%	26
Sample Average	14%	12%	12%	13%	28%	483

Table 31b. Reasons for not liking where people live (continued)

	Layout/Size of Residence/Building	Problems with Neighbors/Residents/Housemates/Roommates	Problems with Staff	Insufficient Amount/Type of Staff	Wants More Independence/Control	N
Family Care, FE	9%	13%	13%	9%	9%	47
Family Care, PD	14%	22%	10%	3%	5%	88
IRIS, FE	16%	16%	4%	2%	0%	45
IRIS, PD	18%	13%	6%	6%	3%	62
Partnership, FE	19%	13%	17%	2%	6%	48
Partnership, PD	23%	17%	10%	3%	10%	102
FFS NHs	0%	8%	22%	12%	15%	65
PACE	12%	15%	15%	12%	19%	26
Sample Average	14%	15%	12%	6%	8%	483

Table 31c. Reasons for not liking where people live (continued)

	Wants More Privacy	Wants to Be Closer to Family/ Friends	Feels Isolated from Community/ Feels Lonely	Other	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	2%	13%	11%	21%	6%	0%	47
Family Care, PD	8%	5%	11%	26%	2%	0%	88
IRIS, FE	4%	2%	7%	24%	2%	0%	45
IRIS, PD	10%	5%	6%	26%	0%	3%	62
Partnership, FE	6%	10%	10%	23%	0%	2%	48
Partnership, PD	11%	8%	6%	30%	3%	0%	102
FFS NHs	9%	17%	6%	15%	6%	3%	65
PACE	12%	12%	23%	12%	0%	0%	26
Sample Average	8%	8%	9%	24%	3%	1%	483

Table 32. Proportion of people who would prefer to live somewhere else

	No	Maybe	Yes	Unclear/Refused/No Response	N
Family Care, FE	68%	7%	21%	3%	286
Family Care, PD	51%	8%	40%	2%	317
IRIS, FE	68%	9%	22%	1%	268
IRIS, PD	59%	8%	32%	1%	307
Partnership, FE	69%	8%	23%	0%	223
Partnership, PD	51%	8%	41%	0%	275
FFS NHs	67%	5%	27%	2%	248
PACE	79%	3%	16%	2%	164
Sample Average	63%	7%	29%	1%	2088

Table 33a. Where people would prefer to live (if would prefer to live somewhere else)

	Own/Different Own House/Apt	Family Member's House/Apt	Assisted Living/ Residential Care Facility	Group Home/Adult Family Home/Shared Living	N
Family Care, FE	51%	20%	7%	1%	82
Family Care, PD	75%	7%	3%	0%	149
IRIS, FE	77%	2%	6%	2%	81
IRIS, PD	65%	1%	3%	1%	121
Partnership, FE	61%	6%	6%	0%	67
Partnership, PD	75%	2%	7%	1%	134
FFS NHs	62%	19%	9%	3%	78
PACE	53%	16%	6%	9%	32
Sample Average	67%	8%	6%	1%	744

Table 33b. Where people would prefer to live (if would prefer to live somewhere else, continued)

	Nursing Facility	Other	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	1%	13%	6%	0%	82
Family Care, PD	0%	13%	3%	0%	149
IRIS, FE	0%	10%	1%	1%	81
IRIS, PD	0%	29%	1%	0%	121
Partnership, FE	3%	19%	3%	1%	67
Partnership, PD	0%	14%	0%	1%	134
FFS NHs	5%	1%	1%	0%	78
PACE	0%	6%	9%	0%	32
Sample Average	1%	15%	2%	0%	744

Table 34. Proportion of people who like how they usually spend their time during the day

	No, Never	Some Days, Sometimes	Yes, Always, or Almost Always	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	4%	30%	63%	0%	3%	286
Family Care, PD	15%	39%	45%	1%	1%	312
IRIS, FE	4%	30%	63%	0%	2%	268
IRIS, PD	12%	36%	51%	0%	0%	307
Partnership, FE	6%	36%	56%	1%	1%	220
Partnership, PD	14%	45%	40%	1%	1%	271
FFS NHs	6%	31%	61%	1%	2%	241
PACE	3%	16%	80%	0%	1%	163
Sample Average	9%	34%	56%	0%	1%	2068

Table 35. Proportion of people whose paid support staff change too often

	No	Some or Sometimes	Yes	N/A – Paid Support Staff Is Live-In	Don't Know	Unclear/Refused/ No Response	N
Family Care, FE	63%	16%	15%	3%	2%	1%	206
Family Care, PD	65%	9%	16%	8%	1%	1%	204
IRIS, FE	75%	3%	6%	14%	1%	0%	175
IRIS, PD	69%	1%	7%	22%	0%	0%	226
Partnership, FE	52%	19%	16%	9%	1%	2%	166
Partnership, PD	64%	12%	14%	7%	2%	1%	191
FFS NHs	38%	22%	22%	12%	3%	2%	209
PACE	45%	31%	13%	7%	4%	0%	135
Sample Average	60%	13%	14%	11%	2%	1%	1512

Table 36. Proportion of people whose paid support staff do things the way they want them done

	No, Never or Rarely	Some, or Usually	Yes, All Paid Support Staff, Always or Almost Always	Don't Know	Unclear/Refused/ No Response	N
Family Care, FE	3%	21%	73%	0%	2%	206
Family Care, PD	3%	16%	79%	0%	1%	204
IRIS, FE	1%	9%	90%	0%	0%	175
IRIS, PD	0%	8%	91%	0%	1%	226
Partnership, FE	5%	22%	72%	1%	1%	166
Partnership, PD	6%	19%	75%	0%	0%	191
FFS NHs	5%	23%	67%	3%	1%	209
PACE	4%	10%	84%	1%	1%	135
Sample Average	3%	16%	79%	1%	1%	1512

Service Coordination — un-collapsed

Table 37. Proportion of people who know whom to contact if they want to make changes to their services

	No	Maybe, Not Sure	Yes	Unclear/Refused/No Response	N
Family Care, FE	7%	12%	77%	3%	275
Family Care, PD	7%	6%	86%	1%	295
IRIS, FE	8%	3%	87%	2%	262
IRIS, PD	4%	3%	93%	0%	302
Partnership, FE	10%	10%	76%	4%	212
Partnership, PD	11%	10%	75%	4%	265
FFS NHs	11%	20%	62%	7%	246
PACE	6%	13%	81%	1%	160
Sample Average	8%	9%	80%	3%	2017

Table 38. Proportion of people who can reach their case manager/care coordinator when they need to (if know they have case manager/care coordinator)

	No, or Only Sometimes	Most of the Time, Usually	Yes, Always	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	6%	12%	81%	2%	0%	260
Family Care, PD	7%	15%	78%	1%	0%	289
IRIS, FE	2%	7%	90%	1%	1%	268
IRIS, PD	2%	5%	92%	0%	0%	279
Partnership, FE	4%	23%	70%	3%	0%	192
Partnership, PD	9%	25%	63%	2%	0%	254
FFS NHs	3%	7%	86%	3%	2%	183
PACE	3%	8%	86%	3%	1%	151
Sample Average	5%	13%	81%	1%	0%	1876

Table 39. Proportion of people whose paid support staff show up and leave when they are supposed to

	No, Never or Rarely	Some or Usually	Yes, All Paid Support Staff, Always or Almost Always	Paid Support Staff Is Live-In	Don't Know	Unclear/Refused/ No Response	N
Family Care, FE	1%	13%	78%	5%	3%	0%	224
Family Care, PD	6%	10%	70%	11%	0%	1%	210
IRIS, FE	2%	6%	78%	13%	0%	0%	186
IRIS, PD	0%	3%	76%	21%	0%	0%	227
Partnership, FE	2%	16%	68%	10%	3%	1%	174
Partnership, PD	5%	12%	72%	10%	1%	1%	194
FFS NHs	4%	15%	55%	17%	7%	2%	253
PACE	2%	5%	82%	10%	1%	0%	142
Sample Average	3%	10%	72%	12%	2%	1%	1610

Table 40. Proportion of people who have an emergency plan in place

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
Family Care, FE	21%	67%	11%	2%	318
Family Care, PD	30%	62%	8%	1%	323
IRIS, FE	20%	73%	6%	1%	294
IRIS, PD	26%	69%	5%	0%	310
Partnership, FE	25%	64%	8%	3%	236
Partnership, PD	29%	58%	13%	0%	277
FFS NHs	10%	71%	16%	3%	308
PACE	10%	78%	12%	0%	172
Sample Average	22%	67%	10%	1%	2238

Table 41. Proportion of people who want help planning for their future service needs

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
Family Care, FE	41%	40%	15%	4%	285
Family Care, PD	45%	40%	13%	2%	310
IRIS, FE	49%	41%	6%	3%	267
IRIS, PD	41%	47%	11%	1%	306
Partnership, FE	39%	44%	15%	2%	218
Partnership, PD	34%	51%	13%	1%	270
FFS NHs	47%	33%	16%	4%	240
PACE	31%	53%	15%	1%	163
Sample Average	41%	43%	13%	2%	2059

Table 42. Proportion of people whose services meet their needs and goals

	No, Not At All, Needs Or Goals Are Not Met	Some Needs And Goals	Yes, Completely, All Needs And Goals	Don't Know	Unclear/Refused/ No Response	N
Family Care, FE	4%	16%	78%	1%	2%	312
Family Care, PD	10%	26%	63%	1%	0%	312
IRIS, FE	2%	18%	79%	1%	0%	291
IRIS, PD	7%	22%	71%	0%	0%	308
Partnership, FE	4%	27%	67%	1%	0%	227
Partnership, PD	9%	31%	58%	1%	1%	272
FFS NHs	3%	15%	74%	5%	4%	302
PACE	5%	13%	80%	2%	0%	168
Sample Average	6%	21%	71%	1%	1%	2192

Table 43a. Additional services that might help

	Skilled Nursing Facility, Nursing Home Services	Personal Care Assistance, Personal Care Services	Home Maker/ Chore Services	Healthcare Home Services, Home Health	Home Delivered Meals	N
Family Care, FE	1%	6%	7%	2%	5%	316
Family Care, PD	2%	10%	17%	5%	10%	319
IRIS, FE	1%	8%	10%	5%	10%	293
IRIS, PD	2%	16%	12%	9%	12%	309
Partnership, FE	0%	9%	12%	3%	7%	233
Partnership, PD	1%	15%	20%	8%	19%	275
FFS NHs	5%	2%	1%	1%	1%	303
PACE	1%	5%	9%	3%	7%	171
Sample Average	2%	9%	11%	5%	9%	2219

Table 43b. Additional services that might help (continued)

	Adult Day Services	Transportation	Respite/Family Caregiver Support	Health Care	Mental Health Care	Dental Care	N
Family Care, FE	6%	13%	4%	3%	4%	7%	316
Family Care, PD	5%	16%	4%	5%	9%	12%	319
IRIS, FE	6%	11%	10%	4%	7%	12%	293
IRIS, PD	6%	20%	9%	4%	8%	11%	309
Partnership, FE	4%	15%	3%	1%	3%	5%	233
Partnership, PD	5%	25%	5%	5%	7%	16%	275
FFS NHs	3%	8%	0%	2%	3%	5%	303
PACE	5%	6%	1%	6%	2%	2%	171
Sample Average	5%	15%	5%	4%	6%	9%	2219

Table 43c. Additional services that might help (continued)

	Housing Assistance	Heating/Cooling Assistance	Hospice	Funeral Planning	Other	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	5%	4%	2%	2%	4%	6%	2%	316
Family Care, PD	21%	10%	2%	3%	10%	2%	1%	319
IRIS, FE	13%	6%	4%	3%	6%	3%	0%	293
IRIS, PD	17%	13%	1%	4%	7%	5%	0%	309
Partnership, FE	8%	3%	0%	1%	11%	4%	1%	233
Partnership, PD	23%	10%	2%	2%	10%	3%	0%	275
FFS NHs	3%	0%	3%	2%	5%	8%	2%	303
PACE	6%	2%	1%	1%	4%	8%	0%	171
Sample Average	12%	6%	2%	2%	7%	5%	1%	2219

Table 44. Proportion of people whose case manager/care coordinator talked to them about services that might help with any unmet needs and goals (if have unmet needs and goals and know they have case manager/care coordinator)

	No	Yes	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	31%	60%	8%	0%	48
Family Care, PD	37%	54%	6%	3%	100
IRIS, FE	20%	78%	2%	0%	54
IRIS, PD	23%	77%	0%	0%	77
Partnership, FE	19%	64%	10%	7%	58
Partnership, PD	28%	65%	7%	0%	99
FFS NHs	34%	48%	14%	3%	29
PACE	43%	57%	0%	0%	23
Sample Average	29%	64%	6%	2%	488

Table 45a. How people first find out about the services available to them

	Friend	Family	Area Agency on Aging or Aging and Disability Resource Center	Center for Independent Living	State or County Agency	N
Family Care, FE	9%	34%	18%	1%	10%	307
Family Care, PD	9%	16%	22%	1%	14%	304
IRIS, FE	18%	28%	18%	0%	13%	287
IRIS, PD	25%	25%	15%	0%	12%	305
Partnership, FE	8%	31%	13%	0%	9%	227
Partnership, PD	13%	17%	11%	0%	13%	270
FFS NHs	7%	46%	5%	1%	7%	307
PACE	17%	16%	17%	1%	8%	168
Sample Average	13%	27%	15%	1%	11%	2175

Table 45b. How people first find out about the services available to them (continued)

	Case Manager/ Care Coordinator	Doctor	Other Provider	Other	Don't Know	Unclear/Refused/ No Response	N
Family Care, FE	11%	13%	13%	4%	7%	1%	307
Family Care, PD	15%	10%	21%	3%	4%	1%	304
IRIS, FE	5%	12%	7%	4%	4%	1%	287
IRIS, PD	4%	12%	10%	4%	8%	0%	305
Partnership, FE	8%	17%	18%	6%	8%	1%	227
Partnership, PD	13%	20%	17%	8%	7%	1%	270
FFS NHs	7%	13%	18%	8%	7%	2%	307
PACE	17%	7%	24%	8%	4%	1%	168
Sample Average	10%	13%	15%	5%	6%	1%	2175

Table 46a. Who helps most often

	Nobody Provides Support on a Regular Basis	Paid Support Worker - Not a Friend or Relative	Paid Family Member or Spouse/Partner	Paid Friend	Unpaid Family Member or Spouse/Partner	N
Family Care, FE	0%	58%	16%	2%	21%	301
Family Care, PD	0%	51%	19%	2%	22%	289
IRIS, FE	0%	26%	62%	3%	9%	290
IRIS, PD	0%	21%	57%	10%	8%	304
Partnership, FE	0%	56%	17%	3%	20%	229
Partnership, PD	1%	44%	35%	3%	15%	264
FFS NHs	0%	94%	1%	0%	4%	294
PACE	0%	80%	10%	1%	9%	163
Sample Average	0%	52%	28%	3%	13%	2134

Table 46b. Who helps most often (continued)

	Unpaid Friend or Volunteer	Other	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	1%	0%	1%	0%	301
Family Care, PD	6%	0%	0%	0%	289
IRIS, FE	0%	0%	0%	0%	290
IRIS, PD	3%	1%	0%	0%	304
Partnership, FE	3%	0%	0%	0%	229
Partnership, PD	2%	0%	0%	0%	264
FFS NHs	0%	0%	0%	0%	294
PACE	0%	0%	1%	0%	163
Sample Average	2%	0%	0%	0%	2134

Table 47a. Who else helps (if anybody provides support on a regular basis)

	Paid Support Worker - Not a Friend or Relative	Paid Family Member or Spouse/Partner	Paid Friend	Unpaid Family Member or Spouse/Partner	N
Family Care, FE	32%	2%	1%	50%	298
Family Care, PD	24%	6%	1%	43%	289
IRIS, FE	16%	20%	3%	48%	290
IRIS, PD	15%	19%	3%	41%	304
Partnership, FE	29%	3%	0%	56%	228
Partnership, PD	20%	4%	0%	50%	264
FFS NHs	37%	0%	0%	45%	292
PACE	39%	1%	1%	44%	162
Sample Average	26%	7%	1%	47%	2127

Table 47b. Who else helps (continued)

	Unpaid Friend or Volunteer	Other	No One Else Provides Support	Don't Know	Unclear/Refused/ No Response	N
Family Care, FE	12%	1%	18%	0%	0%	298
Family Care, PD	13%	2%	21%	0%	0%	289
IRIS, FE	11%	0%	15%	0%	0%	290
IRIS, PD	14%	0%	23%	0%	0%	304
Partnership, FE	11%	0%	13%	0%	0%	228
Partnership, PD	15%	0%	20%	1%	0%	264
FFS NHs	7%	0%	19%	1%	0%	292
PACE	27%	1%	22%	0%	0%	162
Sample Average	13%	0%	19%	0%	0%	2127

Table 48. Proportion of people who have a backup plan if their paid support staff don't show up

	No	Yes	Paid Support Staff Is Live-In	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	20%	63%	7%	6%	4%	224
Family Care, PD	30%	53%	10%	6%	1%	210
IRIS, FE	11%	80%	8%	1%	0%	186
IRIS, PD	13%	73%	11%	3%	0%	227
Partnership, FE	31%	53%	10%	3%	2%	173
Partnership, PD	31%	56%	7%	4%	2%	194
FFS NHs	21%	35%	26%	11%	6%	253
PACE	11%	74%	8%	5%	2%	142
Sample Average	21%	60%	11%	5%	2%	1609

Care Coordination — un-collapsed

Table 49. Proportion of people who stayed overnight in a hospital or rehabilitation facility in the past year (and were discharged to go home or where they live)

	Yes	No	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	67%	29%	3%	1%	316
Family Care, PD	63%	36%	1%	0%	319
IRIS, FE	66%	34%	0%	0%	293
IRIS, PD	68%	32%	0%	0%	309
Partnership, FE	62%	36%	0%	1%	233
Partnership, PD	59%	40%	1%	0%	275
FFS NHs	72%	23%	2%	2%	303
PACE	71%	28%	1%	1%	171
Sample Average	66%	32%	1%	1%	2219

Table 50. Proportion of people who felt comfortable and supported enough to go home (or where they live) after being discharged from a hospital or rehabilitation facility in the past year

	No	In-between	Yes	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	10%	1%	89%	0%	0%	93
Family Care, PD	8%	13%	78%	0%	2%	116
IRIS, FE	7%	3%	90%	0%	0%	99
IRIS, PD	10%	7%	82%	0%	1%	98
Partnership, FE	8%	12%	74%	2%	4%	84
Partnership, PD	13%	13%	72%	2%	1%	111
FFS NHs	11%	11%	68%	1%	8%	71
PACE	8%	0%	88%	0%	4%	48
Sample Average	9%	8%	80%	1%	2%	720

Table 51. Proportion of people who had someone follow up with them after being discharged from a hospital or rehabilitation facility in the past year

	No	Yes	Didn't Need or Want Follow-Up Care	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	18%	75%	3%	3%	0%	93
Family Care, PD	16%	82%	0%	2%	1%	116
IRIS, FE	14%	86%	0%	0%	0%	99
IRIS, PD	17%	80%	1%	1%	1%	98
Partnership, FE	12%	73%	1%	11%	4%	84
Partnership, PD	19%	73%	4%	2%	3%	111
FFS NHs	15%	65%	8%	3%	8%	71
PACE	17%	77%	2%	2%	2%	48
Sample Average	16%	77%	2%	3%	2%	720

Table 52. Proportion of people who know how to manage their chronic condition(s) (if has chronic conditions)

	No	In-between, Some Conditions	Yes	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	2%	8%	88%	1%	1%	269
Family Care, PD	5%	14%	82%	0%	0%	276
IRIS, FE	2%	10%	88%	0%	0%	264
IRIS, PD	5%	13%	82%	0%	0%	278
Partnership, FE	7%	18%	74%	0%	0%	209
Partnership, PD	3%	21%	75%	1%	0%	250
FFS NHs	5%	14%	77%	3%	1%	240
PACE	1%	5%	92%	2%	1%	153
Sample Average	4%	13%	82%	1%	0%	1939

Access — un-collapsed

Table 53. Proportion of people who have transportation when they want to do things outside of their home (non-medical)

	No	Sometimes	Yes	Does Not Want to	Don't Know	Unclear/Refused/ No Response	N
Family Care, FE	10%	8%	73%	7%	2%	1%	318
Family Care, PD	13%	11%	70%	5%	1%	0%	322
IRIS, FE	8%	5%	77%	10%	0%	0%	294
IRIS, PD	8%	9%	80%	3%	0%	1%	310
Partnership, FE	17%	12%	63%	6%	3%	0%	235
Partnership, PD	17%	14%	67%	2%	0%	0%	277
FFS NHs	13%	8%	58%	16%	4%	2%	305
PACE	5%	6%	78%	10%	0%	1%	171
Sample Average	12%	9%	70%	7%	1%	1%	2232

Table 54. Proportion of people who have transportation to get to medical appointments when they need to

	No	Sometimes	Yes	Doesn't Go to Medical Appointments	Don't Know	Unclear/Refused/ No Response	N
Family Care, FE	2%	2%	92%	3%	0%	1%	318
Family Care, PD	2%	1%	96%	0%	0%	0%	322
IRIS, FE	4%	2%	93%	2%	0%	0%	294
IRIS, PD	5%	4%	92%	0%	0%	0%	310
Partnership, FE	0%	2%	96%	1%	0%	0%	236
Partnership, PD	1%	2%	95%	1%	0%	0%	277
FFS NHs	3%	1%	72%	22%	1%	1%	305
PACE	0%	0%	99%	1%	0%	0%	171
Sample Average	2%	2%	91%	4%	0%	0%	2233

Table 55. Proportion of people who receive information about their services in the language they prefer (if non-English)

	No	Some Information	Yes, All Information	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	10%	7%	83%	0%	0%	42
Family Care, PD	2%	2%	95%	0%	0%	41
IRIS, FE	28%	11%	60%	0%	2%	47
IRIS, PD	4%	16%	80%	0%	0%	25
Partnership, FE	14%	29%	57%	0%	0%	28
Partnership, PD	31%	13%	56%	0%	0%	16
FFS NHs	2%	0%	98%	0%	0%	42
PACE	0%	5%	85%	10%	0%	20
Sample Average	11%	9%	79%	1%	0%	261

Table 56. Proportion of people who need grab bars in the bathroom or elsewhere in their home

	Doesn't Have and Doesn't Need	Has, Doesn't Need an Upgrade	Has, But Needs an Upgrade	Needs, But Doesn't Have	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	8%	83%	4%	5%	0%	0%	318
Family Care, PD	17%	59%	8%	15%	1%	0%	323
IRIS, FE	13%	61%	5%	20%	0%	0%	294
IRIS, PD	18%	43%	4%	33%	1%	1%	310
Partnership, FE	6%	86%	2%	6%	0%	0%	236
Partnership, PD	13%	62%	8%	16%	0%	0%	277
FFS NHs	9%	85%	2%	1%	1%	2%	309
PACE	10%	85%	2%	1%	1%	1%	172
Sample Average	12%	69%	5%	13%	0%	0%	2239

Table 57. Proportion of people who need bathroom modifications (other than grab bars)

	Doesn't Have and Doesn't Need	Has, Doesn't Need an Upgrade	Has, But Needs an Upgrade	Needs, But Doesn't Have	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	31%	57%	3%	8%	0%	1%	318
Family Care, PD	37%	40%	5%	17%	1%	1%	323
IRIS, FE	36%	40%	5%	19%	0%	1%	294
IRIS, PD	36%	35%	5%	23%	1%	0%	310
Partnership, FE	32%	53%	3%	11%	1%	0%	236
Partnership, PD	40%	44%	3%	12%	1%	0%	277
FFS NHs	17%	73%	2%	1%	6%	2%	309
PACE	21%	73%	1%	3%	1%	1%	172
Sample Average	32%	51%	4%	12%	1%	1%	2239

Table 58. Proportion of people who need a specialized bed

	Doesn't Have and Doesn't Need	Has, Doesn't Need an Upgrade	Has, But Needs an Upgrade	Needs, But Doesn't Have	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	60%	28%	3%	8%	1%	1%	318
Family Care, PD	60%	17%	4%	17%	2%	0%	323
IRIS, FE	61%	19%	6%	15%	0%	0%	294
IRIS, PD	58%	15%	4%	22%	1%	0%	310
Partnership, FE	55%	26%	6%	11%	1%	0%	236
Partnership, PD	57%	22%	6%	15%	0%	1%	277
FFS NHs	9%	80%	7%	1%	2%	1%	309
PACE	44%	47%	2%	7%	1%	0%	172
Sample Average	51%	31%	5%	12%	1%	0%	2239

Table 59. Proportion of people who need a ramp or stair lift in or outside the home

	Doesn't Have and Doesn't Need	Has, Doesn't Need an Upgrade	Has, But Needs an Upgrade	Needs, But Doesn't Have	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	64%	26%	3%	6%	0%	1%	318
Family Care, PD	59%	27%	2%	11%	1%	1%	323
IRIS, FE	61%	20%	4%	15%	0%	0%	294
IRIS, PD	58%	18%	3%	21%	0%	0%	310
Partnership, FE	61%	26%	2%	8%	3%	1%	236
Partnership, PD	61%	23%	2%	13%	1%	0%	277
FFS NHs	59%	37%	0%	0%	2%	1%	309
PACE	45%	52%	1%	1%	0%	0%	172
Sample Average	59%	27%	2%	10%	1%	1%	2239

Table 60. Proportion of people who need a remote monitoring system

	Doesn't Have and Doesn't Need	Has, Doesn't Need an Upgrade	Has, But Needs an Upgrade	Needs, But Doesn't Have	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	88%	5%	0%	4%	2%	1%	318
Family Care, PD	90%	2%	0%	7%	1%	0%	323
IRIS, FE	82%	5%	1%	11%	1%	0%	294
IRIS, PD	83%	1%	1%	13%	2%	1%	310
Partnership, FE	91%	2%	0%	5%	2%	0%	236
Partnership, PD	87%	2%	0%	8%	2%	0%	277
FFS NHs	83%	8%	0%	4%	5%	1%	309
PACE	91%	6%	0%	3%	1%	0%	172
Sample Average	87%	4%	0%	7%	2%	0%	2239

Table 61. Proportion of people who need an emergency response system

	Doesn't Have and Doesn't Need	Has, Doesn't Need an Upgrade	Has, But Needs an Upgrade	Needs, But Doesn't Have	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	23%	61%	5%	9%	2%	0%	318
Family Care, PD	42%	28%	4%	25%	1%	0%	323
IRIS, FE	39%	29%	2%	28%	2%	0%	294
IRIS, PD	41%	18%	4%	36%	0%	0%	310
Partnership, FE	26%	48%	6%	19%	1%	0%	236
Partnership, PD	36%	30%	2%	29%	2%	0%	277
FFS NHs	23%	69%	5%	1%	1%	2%	309
PACE	24%	66%	1%	8%	2%	0%	172
Sample Average	32%	42%	4%	20%	1%	0%	2239

Table 62. Proportion of people who need some other home modification(s)

	Doesn't Have and Doesn't Need	Has, Doesn't Need an Upgrade	Has, But Needs an Upgrade	Needs, But Doesn't Have	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	88%	3%	2%	3%	4%	1%	318
Family Care, PD	82%	3%	1%	8%	6%	1%	323
IRIS, FE	88%	5%	1%	4%	1%	0%	294
IRIS, PD	86%	4%	1%	6%	3%	1%	310
Partnership, FE	86%	3%	1%	6%	3%	0%	236
Partnership, PD	86%	2%	2%	6%	4%	0%	277
FFS NHs	88%	2%	1%	1%	6%	2%	309
PACE	88%	1%	0%	0%	12%	0%	172
Sample Average	86%	3%	1%	4%	5%	1%	2239

Table 63. Proportion of people who need a walker

	Doesn't Have and Doesn't Need	Has, Doesn't Need an Upgrade	Has, But Needs an Upgrade	Needs, But Doesn't Have	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	27%	63%	6%	3%	0%	0%	318
Family Care, PD	38%	51%	8%	2%	1%	0%	322
IRIS, FE	28%	60%	8%	3%	1%	0%	294
IRIS, PD	38%	45%	10%	7%	0%	0%	310
Partnership, FE	27%	59%	12%	2%	0%	0%	235
Partnership, PD	34%	55%	8%	3%	0%	0%	277
FFS NHs	45%	51%	2%	1%	0%	1%	304
PACE	31%	65%	3%	1%	0%	0%	171
Sample Average	34%	56%	7%	3%	0%	0%	2231

Table 64. Proportion of people who need a scooter

	Doesn't Have and Doesn't Need	Has, Doesn't Need an Upgrade	Has, But Needs an Upgrade	Needs, But Doesn't Have	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	80%	8%	1%	10%	1%	1%	318
Family Care, PD	68%	7%	4%	20%	1%	0%	322
IRIS, FE	73%	5%	4%	16%	0%	1%	294
IRIS, PD	67%	7%	1%	23%	0%	0%	310
Partnership, FE	72%	9%	3%	15%	1%	0%	235
Partnership, PD	67%	7%	3%	23%	0%	0%	277
FFS NHs	88%	3%	1%	6%	2%	1%	304
PACE	89%	5%	1%	5%	1%	0%	171
Sample Average	75%	6%	2%	15%	1%	0%	2231

Table 65. Proportion of people who need a wheelchair

	Doesn't Have and Doesn't Need	Has, Doesn't Need an Upgrade	Has, But Needs an Upgrade	Needs, But Doesn't Have	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	46%	39%	8%	6%	0%	0%	318
Family Care, PD	58%	29%	8%	5%	0%	0%	322
IRIS, FE	54%	29%	11%	5%	0%	1%	294
IRIS, PD	54%	25%	12%	7%	0%	1%	310
Partnership, FE	52%	35%	8%	5%	0%	0%	235
Partnership, PD	53%	30%	11%	5%	0%	0%	277
FFS NHs	16%	70%	11%	2%	0%	1%	304
PACE	42%	54%	4%	1%	0%	0%	171
Sample Average	47%	38%	9%	5%	0%	0%	2231

Table 66. Proportion of people who need hearing aids

	Doesn't Have and Doesn't Need	Has, Doesn't Need an Upgrade	Has, But Needs an Upgrade	Needs, But Doesn't Have	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	61%	17%	6%	15%	0%	1%	318
Family Care, PD	88%	3%	2%	6%	1%	0%	322
IRIS, FE	71%	10%	4%	14%	0%	0%	294
IRIS, PD	85%	6%	1%	6%	1%	0%	310
Partnership, FE	70%	14%	6%	8%	1%	0%	235
Partnership, PD	81%	7%	2%	10%	1%	0%	277
FFS NHs	63%	17%	7%	10%	2%	1%	304
PACE	67%	21%	3%	7%	2%	0%	171
Sample Average	74%	11%	4%	10%	1%	0%	2231

Table 67. Proportion of people who need glasses

	Doesn't Have and Doesn't Need	Has, Doesn't Need an Upgrade	Has, But Needs an Upgrade	Needs, But Doesn't Have	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	16%	61%	19%	3%	1%	0%	318
Family Care, PD	16%	50%	28%	6%	0%	0%	322
IRIS, FE	16%	55%	22%	6%	0%	1%	294
IRIS, PD	19%	46%	28%	6%	0%	0%	310
Partnership, FE	9%	60%	25%	5%	1%	0%	235
Partnership, PD	11%	54%	26%	6%	0%	2%	277
FFS NHs	15%	64%	16%	3%	1%	1%	304
PACE	11%	76%	9%	3%	1%	0%	171
Sample Average	15%	57%	22%	5%	1%	1%	2231

Table 68. Proportion of people who need a CPAP machine

	Doesn't Have and Doesn't Need	Has, Doesn't Need an Upgrade	Has, But Needs an Upgrade	Needs, But Doesn't Have	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	83%	12%	2%	3%	0%	0%	318
Family Care, PD	69%	19%	7%	4%	1%	0%	322
IRIS, FE	76%	14%	4%	4%	1%	1%	294
IRIS, PD	66%	21%	5%	7%	1%	0%	310
Partnership, FE	78%	16%	2%	3%	1%	0%	235
Partnership, PD	61%	23%	8%	5%	1%	0%	277
FFS NHs	88%	7%	1%	1%	2%	1%	304
PACE	87%	9%	1%	3%	0%	1%	171
Sample Average	76%	16%	4%	4%	1%	0%	2231

Table 69. Proportion of people who need some other assistive device(s)

	Doesn't Have and Doesn't Need	Has, Doesn't Need an Upgrade	Has, But Needs an Upgrade	Needs, But Doesn't Have	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	79%	13%	2%	2%	4%	0%	318
Family Care, PD	67%	20%	4%	4%	3%	1%	322
IRIS, FE	72%	19%	4%	3%	2%	0%	294
IRIS, PD	70%	18%	3%	8%	1%	0%	310
Partnership, FE	72%	19%	3%	4%	1%	1%	235
Partnership, PD	65%	22%	5%	5%	2%	0%	276
FFS NHs	83%	11%	1%	1%	4%	1%	304
PACE	77%	11%	2%	1%	10%	0%	171
Sample Average	73%	17%	3%	4%	3%	0%	2230

Safety — un-collapsed

Table 70. Proportion of people who feel safe at home

	Rarely or Never	Always or Most of the Time	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	1%	97%	0%	2%	286
Family Care, PD	7%	90%	2%	1%	314
IRIS, FE	3%	94%	1%	2%	268
IRIS, PD	4%	94%	1%	1%	307
Partnership, FE	4%	93%	1%	2%	221
Partnership, PD	11%	87%	1%	1%	272
FFS NHs	1%	95%	2%	1%	244
PACE	1%	98%	1%	0%	164
Sample Average	4%	93%	1%	1%	2076

Table 71. Proportion of people who feel safe around their paid support staff

	No, Not All Paid Support Staff or Not Always	Yes, All Paid Support Staff, Always	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	4%	94%	0%	1%	206
Family Care, PD	5%	92%	1%	2%	204
IRIS, FE	2%	98%	0%	1%	175
IRIS, PD	1%	98%	0%	1%	226
Partnership, FE	11%	87%	1%	1%	166
Partnership, PD	6%	93%	1%	0%	191
FFS NHs	4%	93%	1%	2%	209
PACE	2%	97%	0%	1%	135
Sample Average	4%	94%	0%	1%	1512

Table 72. Proportion of people who are ever worried for the security of their personal belongings

	No, Never	Yes, At Least Sometimes	Don't Know	Unclear/Refused/ No Response	N
Family Care, FE	80%	17%	1%	2%	286
Family Care, PD	73%	25%	1%	1%	314
IRIS, FE	86%	12%	0%	2%	268
IRIS, PD	85%	14%	0%	0%	307
Partnership, FE	71%	26%	1%	1%	221
Partnership, PD	75%	25%	0%	0%	272
FFS NHs	76%	19%	2%	2%	244
PACE	86%	12%	1%	1%	164
Sample Average	79%	19%	1%	1%	2076

Table 73. Proportion of people whose money was taken or used without their permission in the last 12 months

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
Family Care, FE	89%	7%	1%	2%	286
Family Care, PD	88%	11%	0%	1%	314
IRIS, FE	91%	5%	1%	3%	268
IRIS, PD	93%	6%	1%	0%	307
Partnership, FE	85%	12%	2%	1%	221
Partnership, PD	87%	10%	2%	1%	272
FFS NHs	89%	7%	2%	2%	244
PACE	93%	5%	1%	1%	164
Sample Average	89%	8%	1%	2%	2076

Table 74. Proportion of people with concerns about falling or being unstable

	No	Sometimes	Yes, Often	Don't Know	Unclear/Refused/ No Response	N
Family Care, FE	41%	20%	37%	0%	1%	318
Family Care, PD	39%	22%	39%	0%	0%	322
IRIS, FE	36%	23%	40%	0%	0%	294
IRIS, PD	38%	21%	41%	0%	0%	310
Partnership, FE	33%	24%	42%	0%	0%	236
Partnership, PD	38%	23%	40%	0%	0%	277
FFS NHs	49%	21%	29%	0%	1%	307
PACE	52%	22%	27%	0%	0%	172
Sample Average	40%	22%	37%	0%	0%	2236

Table 75. Proportion of people with concerns about falling or being unstable who had somebody talk to them or work with them to reduce the risk

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
Family Care, FE	17%	80%	2%	1%	184
Family Care, PD	24%	75%	1%	1%	194
IRIS, FE	14%	83%	1%	2%	187
IRIS, PD	17%	81%	1%	1%	193
Partnership, FE	18%	79%	2%	1%	156
Partnership, PD	16%	83%	1%	0%	173
FFS NHs	10%	83%	6%	1%	156
PACE	10%	90%	0%	0%	83
Sample Average	16%	81%	2%	1%	1326

Table 76. Proportion of people who are able to get to safety quickly in case of an emergency like a house fire

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
Family Care, FE	10%	83%	6%	1%	318
Family Care, PD	14%	78%	7%	2%	323
IRIS, FE	13%	78%	9%	1%	294
IRIS, PD	10%	81%	8%	1%	310
Partnership, FE	15%	77%	7%	1%	236
Partnership, PD	15%	77%	8%	0%	277
FFS NHs	6%	79%	13%	2%	308
PACE	6%	82%	12%	0%	172
Sample Average	11%	79%	9%	1%	2238

Health Care — un-collapsed

Table 77. Proportion of people who have gone to the emergency room for any reason in the past year

	No	Yes	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	54%	44%	1%	1%	316
Family Care, PD	50%	50%	1%	0%	319
IRIS, FE	57%	43%	1%	0%	293
IRIS, PD	43%	55%	1%	0%	309
Partnership, FE	47%	52%	1%	0%	233
Partnership, PD	41%	58%	1%	0%	275
FFS NHs	70%	25%	3%	1%	303
PACE	71%	28%	1%	0%	171
Sample Average	53%	45%	1%	0%	2219

Table 78. Proportion of people whose emergency room visit in the past year was due to falling or losing balance

	No	Yes	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	62%	37%	1%	0%	140
Family Care, PD	65%	35%	1%	0%	159
IRIS, FE	78%	22%	0%	0%	125
IRIS, PD	77%	22%	0%	1%	170
Partnership, FE	65%	35%	0%	0%	120
Partnership, PD	74%	26%	0%	0%	160
FFS NHs	58%	42%	0%	0%	77
PACE	77%	23%	0%	0%	48
Sample Average	70%	30%	0%	0%	999

Table 79. Proportion of people whose emergency room visit in the past year was due to tooth or mouth pain

	No	Yes	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	99%	1%	1%	0%	140
Family Care, PD	93%	6%	1%	0%	159
IRIS, FE	98%	2%	0%	0%	125
IRIS, PD	92%	8%	0%	0%	170
Partnership, FE	99%	1%	0%	0%	120
Partnership, PD	94%	6%	0%	0%	160
FFS NHs	95%	4%	1%	0%	77
PACE	100%	0%	0%	0%	48
Sample Average	96%	4%	0%	0%	999

Table 80. Proportion of people who can get an appointment to see their primary care doctor when they need to

	No, Rarely	Usually	Yes, Always	Doesn't Have a Primary Care Doctor	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	3%	13%	82%	1%	1%	1%	316
Family Care, PD	5%	17%	76%	0%	1%	1%	319
IRIS, FE	4%	11%	84%	0%	0%	0%	293
IRIS, PD	6%	13%	80%	0%	1%	0%	309
Partnership, FE	4%	22%	73%	0%	2%	0%	233
Partnership, PD	5%	22%	72%	1%	0%	0%	275
FFS NHs	4%	12%	77%	2%	3%	2%	303
PACE	5%	7%	85%	1%	2%	0%	171
Sample Average	4%	15%	78%	1%	1%	0%	2219

Table 81. Proportion of people sometimes or more often feeling sad and depressed who have talked to someone about it during the past 12 months

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
Family Care, FE	47%	51%	1%	1%	115
Family Care, PD	21%	79%	0%	0%	219
IRIS, FE	33%	66%	0%	2%	131
IRIS, PD	28%	72%	0%	1%	183
Partnership, FE	37%	62%	1%	0%	107
Partnership, PD	28%	71%	1%	0%	190
FFS NHs	42%	52%	4%	2%	83
PACE	44%	56%	0%	0%	43
Sample Average	32%	67%	1%	1%	1071

Table 82. Proportion of people who have had a physical exam or wellness visit in the past year

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/ No Response	N
Family Care, FE	11%	84%	0%	5%	1%	316
Family Care, PD	15%	83%	0%	1%	0%	319
IRIS, FE	8%	91%	0%	0%	1%	293
IRIS, PD	13%	86%	0%	1%	0%	309
Partnership, FE	15%	83%	0%	2%	0%	233
Partnership, PD	13%	84%	0%	3%	0%	275
FFS NHs	19%	71%	0%	7%	2%	303
PACE	6%	89%	2%	3%	0%	171
Sample Average	13%	84%	0%	3%	1%	2219

Table 83. Proportion of people who have had a hearing exam in the past year

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	54%	38%	1%	6%	1%	316
Family Care, PD	72%	24%	0%	3%	0%	319
IRIS, FE	58%	38%	1%	2%	1%	293
IRIS, PD	67%	29%	0%	4%	0%	309
Partnership, FE	64%	33%	0%	3%	0%	233
Partnership, PD	67%	29%	0%	4%	0%	275
FFS NHs	47%	38%	1%	13%	2%	303
PACE	44%	45%	0%	11%	0%	171
Sample Average	60%	34%	0%	6%	0%	2219

Table 84. Proportion of people who have had a vision exam in the past year

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	31%	66%	0%	2%	0%	316
Family Care, PD	36%	64%	0%	0%	0%	319
IRIS, FE	36%	62%	0%	1%	1%	293
IRIS, PD	37%	62%	0%	0%	0%	309
Partnership, FE	27%	71%	0%	1%	0%	233
Partnership, PD	33%	64%	0%	2%	0%	275
FFS NHs	33%	57%	1%	8%	2%	303
PACE	18%	78%	0%	4%	0%	171
Sample Average	32%	65%	0%	2%	0%	2219

Table 85. Proportion of people who have had a flu shot in the past year

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	16%	80%	1%	3%	1%	316
Family Care, PD	25%	73%	2%	0%	0%	319
IRIS, FE	25%	72%	1%	2%	1%	293
IRIS, PD	36%	62%	1%	1%	0%	309
Partnership, FE	15%	82%	1%	1%	0%	233
Partnership, PD	29%	69%	1%	1%	0%	275
FFS NHs	8%	86%	1%	3%	1%	303
PACE	8%	88%	1%	2%	1%	171
Sample Average	21%	76%	1%	2%	1%	2219

Table 86. Proportion of people who have had a dental visit in the past year

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	47%	50%	2%	2%	0%	316
Family Care, PD	52%	47%	0%	1%	0%	319
IRIS, FE	59%	39%	1%	0%	1%	293
IRIS, PD	50%	49%	0%	0%	0%	309
Partnership, FE	45%	52%	1%	2%	0%	233
Partnership, PD	42%	58%	0%	0%	0%	275
FFS NHs	41%	53%	1%	4%	1%	303
PACE	29%	66%	0%	5%	0%	171
Sample Average	47%	51%	1%	2%	0%	2219

Table 87. Proportion of people who have had a cholesterol screening in the past five years

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	9%	74%	0%	16%	1%	316
Family Care, PD	13%	77%	0%	10%	0%	319
IRIS, FE	6%	85%	0%	8%	1%	293
IRIS, PD	13%	77%	0%	10%	0%	309
Partnership, FE	11%	76%	0%	12%	0%	233
Partnership, PD	13%	79%	0%	8%	0%	275
FFS NHs	15%	63%	0%	20%	2%	303
PACE	11%	71%	0%	17%	1%	171
Sample Average	11%	75%	0%	12%	1%	2219

Wellness — un-collapsed

Table 88. Proportion of people whose health was described as poor, fair, good, very good, and excellent

	Poor	Fair	Good	Very Good	Excellent	Don't Know	Unclear/Refused/ No Response	N
Family Care, FE	14%	33%	34%	14%	3%	0%	1%	318
Family Care, PD	20%	42%	31%	4%	3%	1%	0%	319
IRIS, FE	17%	42%	29%	10%	2%	0%	0%	293
IRIS, PD	30%	41%	19%	8%	2%	0%	0%	310
Partnership, FE	14%	39%	34%	10%	3%	0%	0%	235
Partnership, PD	26%	43%	21%	7%	2%	1%	0%	275
FFS NHs	11%	28%	42%	16%	3%	0%	1%	304
PACE	9%	31%	39%	16%	4%	0%	1%	171
Sample Average	18%	38%	31%	10%	3%	0%	0%	2225

Table 89. Proportion of people whose health was described as having gotten better, staying about the same, and getting worse compared to 12 months ago

	Much Worse	Somewhat Worse	About the Same	Somewhat Better	Much Better	Don't Know	Unclear/Refused/ No Response	N
Family Care, FE	6%	20%	55%	12%	4%	1%	1%	318
Family Care, PD	10%	24%	36%	20%	9%	1%	0%	319
IRIS, FE	8%	26%	48%	12%	6%	0%	0%	293
IRIS, PD	13%	30%	40%	13%	3%	1%	0%	309
Partnership, FE	7%	23%	48%	15%	6%	0%	1%	235
Partnership, PD	11%	29%	35%	15%	10%	0%	0%	275
FFS NHs	5%	21%	55%	11%	4%	3%	1%	304
PACE	5%	17%	57%	16%	5%	0%	1%	171
Sample Average	8%	24%	46%	14%	6%	1%	0%	2224

Table 90. Proportion of people reported to have been forgetting things more often than before in the past 12 months

	No	Yes	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	42%	50%	6%	2%	317
Family Care, PD	46%	51%	2%	1%	319
IRIS, FE	37%	62%	1%	0%	293
IRIS, PD	43%	55%	2%	1%	309
Partnership, FE	46%	51%	2%	1%	234
Partnership, PD	44%	53%	2%	0%	275
FFS NHs	40%	50%	9%	1%	304
PACE	45%	45%	8%	2%	171
Sample Average	43%	53%	4%	1%	2222

Table 91. Proportion of people who have discussed their forgetting things more often than before with a doctor or a nurse

	No	Yes	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	36%	62%	2%	1%	159
Family Care, PD	38%	59%	2%	1%	164
IRIS, FE	40%	60%	1%	0%	182
IRIS, PD	33%	67%	1%	0%	169
Partnership, FE	42%	58%	1%	0%	120
Partnership, PD	35%	62%	2%	1%	147
FFS NHs	41%	55%	5%	0%	152
PACE	40%	58%	1%	0%	77
Sample Average	38%	60%	2%	0%	1170

Table 92. Proportion of people reported to have a chronic psychiatric or mental health diagnosis

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
Family Care, FE	79%	17%	2%	1%	317
Family Care, PD	54%	44%	2%	0%	319
IRIS, FE	83%	16%	0%	1%	293
IRIS, PD	64%	35%	1%	1%	309
Partnership, FE	73%	24%	1%	2%	234
Partnership, PD	53%	43%	2%	1%	275
FFS NHs	73%	20%	6%	2%	304
PACE	84%	10%	6%	1%	171
Sample Average	70%	27%	2%	1%	2222

Table 93. Proportion of people who never/almost never, not often, sometimes, and often feel sad or depressed

	Never or Almost Never	Not Often	Sometimes	Often	Don't Know	Unclear/Refused/ No Response	N
Family Care, FE	24%	32%	32%	9%	1%	3%	285
Family Care, PD	9%	19%	41%	29%	0%	2%	311
IRIS, FE	19%	29%	35%	14%	0%	2%	267
IRIS, PD	16%	22%	32%	27%	1%	1%	306
Partnership, FE	22%	25%	38%	11%	2%	2%	218
Partnership, PD	9%	19%	41%	29%	0%	1%	270
FFS NHs	24%	39%	25%	10%	0%	2%	240
PACE	38%	32%	21%	6%	2%	2%	163
Sample Average	19%	27%	34%	18%	1%	2%	2060

Table 94. Proportion of people reported to have chronic condition(s)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
Family Care, FE	12%	85%	1%	2%	316
Family Care, PD	13%	87%	0%	0%	319
IRIS, FE	10%	90%	0%	0%	293
IRIS, PD	10%	90%	0%	0%	309
Partnership, FE	9%	90%	1%	1%	233
Partnership, PD	9%	91%	0%	0%	275
FFS NHs	17%	79%	2%	2%	303
PACE	10%	89%	1%	0%	171
Sample Average	11%	87%	1%	1%	2219

Table 95. Proportion of people whose hearing was described as poor, fair and good (with hearing aids, if wears any)

	Poor	Fair	Good	Don't Know	Unclear/Refused/ No Response	N
Family Care, FE	14%	36%	50%	0%	0%	318
Family Care, PD	5%	22%	73%	0%	0%	319
IRIS, FE	14%	26%	60%	0%	0%	293
IRIS, PD	4%	22%	73%	0%	0%	309
Partnership, FE	13%	30%	56%	1%	0%	234
Partnership, PD	7%	26%	67%	0%	0%	275
FFS NHs	17%	30%	50%	2%	1%	304
PACE	8%	31%	61%	0%	0%	171
Sample Average	10%	28%	61%	0%	0%	2223

Table 96. Proportion of people whose vision was described as poor, fair, and good (with glasses or contacts, if wears any)

	Poor	Fair	Good	Don't Know	Unclear/Refused/ No Response	N
Family Care, FE	16%	35%	47%	0%	1%	318
Family Care, PD	13%	37%	50%	0%	0%	319
IRIS, FE	16%	35%	48%	0%	0%	293
IRIS, PD	19%	37%	44%	0%	0%	309
Partnership, FE	15%	32%	53%	0%	0%	234
Partnership, PD	15%	37%	48%	0%	0%	275
FFS NHs	16%	37%	45%	1%	1%	304
PACE	13%	33%	53%	0%	0%	171
Sample Average	16%	36%	48%	0%	0%	2223

Table 97. Proportion of people who consider themselves to have a physical disability

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
Family Care, FE	23%	69%	3%	5%	286
Family Care, PD	10%	88%	1%	2%	315
IRIS, FE	12%	84%	2%	2%	268
IRIS, PD	5%	94%	1%	0%	307
Partnership, FE	23%	72%	4%	1%	222
Partnership, PD	8%	90%	2%	0%	273
FFS NHs	24%	64%	7%	5%	246
PACE	25%	71%	3%	1%	164
Sample Average	15%	80%	3%	2%	2081

Medications — un-collapsed

Table 98. Proportion of people who take medications that help them feel less sad or depressed

	No	Yes	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	62%	31%	7%	1%	317
Family Care, PD	45%	53%	2%	1%	319
IRIS, FE	70%	28%	1%	1%	293
IRIS, PD	60%	39%	0%	1%	309
Partnership, FE	59%	36%	2%	3%	233
Partnership, PD	49%	48%	3%	0%	275
FFS NHs	55%	28%	15%	2%	303
PACE	73%	20%	6%	1%	171
Sample Average	58%	36%	4%	1%	2220

Table 99. Proportion of people who understand what they take their prescription medications for (if takes prescription medications)

	No	In-between, or Some Medications	Yes	N/A – Doesn't Take Prescription Medications	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	11%	14%	71%	1%	1%	3%	285
Family Care, PD	4%	12%	83%	1%	0%	0%	311
IRIS, FE	4%	9%	85%	1%	0%	0%	267
IRIS, PD	3%	9%	87%	1%	0%	0%	306
Partnership, FE	8%	17%	73%	0%	1%	0%	218
Partnership, PD	3%	13%	83%	1%	0%	0%	270
FFS NHs	13%	17%	59%	3%	4%	4%	240
PACE	6%	9%	82%	3%	1%	0%	163
Sample Average	6%	12%	78%	1%	1%	1%	2060

Rights and Respect — un-collapsed

Table 100. Proportion of people whose paid support staff treat them with respect

	No, Never or Rarely	Some, or Usually	Yes, All Paid Support Staff, Always or Almost Always	Don't Know	Unclear/Refused/ No Response	N
Family Care, FE	1%	10%	88%	0%	1%	206
Family Care, PD	3%	11%	84%	0%	1%	204
IRIS, FE	1%	5%	95%	0%	0%	175
IRIS, PD	0%	4%	95%	0%	1%	226
Partnership, FE	1%	16%	81%	1%	1%	166
Partnership, PD	4%	15%	81%	0%	1%	191
FFS NHs	3%	13%	82%	1%	0%	209
PACE	1%	4%	94%	0%	1%	135
Sample Average	2%	10%	87%	0%	1%	1512

Table 101. Proportion of people whose permission is asked before others enter their home/room (if in group setting)

	Sometimes/ Rarely, or Never	Usually, But Not Always	Yes, Always	Don't Know	Unclear/Refused/ No Response	N
Family Care, FE	10%	18%	67%	2%	3%	110
Family Care, PD	13%	15%	69%	0%	4%	54
IRIS, FE	11%	0%	89%	0%	0%	9
IRIS, PD	0%	13%	88%	0%	0%	8
Partnership, FE	15%	29%	53%	0%	3%	66
Partnership, PD	24%	26%	50%	0%	0%	42
FFS NHs	12%	21%	64%	2%	1%	241
PACE	4%	12%	84%	0%	0%	98
Sample Average	11%	19%	67%	1%	1%	628

Table 102. Proportion of people who are able to lock the doors to their room if they want to (if in group setting)

	No	Yes	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	28%	56%	13%	3%	110
Family Care, PD	50%	44%	2%	4%	54
IRIS, FE	56%	33%	11%	0%	9
IRIS, PD	25%	75%	0%	0%	8
Partnership, FE	30%	64%	5%	2%	66
Partnership, PD	38%	55%	7%	0%	42
FFS NHs	79%	8%	11%	2%	241
PACE	40%	40%	19%	1%	98
Sample Average	53%	35%	11%	2%	628

Table 103. Proportion of people who have enough privacy where they live (if in group setting)

	Sometimes/Rarely, or Never	Usually, But Not Always	Yes, Always	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	4%	8%	83%	2%	4%	110
Family Care, PD	6%	7%	83%	0%	4%	54
IRIS, FE	11%	0%	89%	0%	0%	9
IRIS, PD	13%	0%	88%	0%	0%	8
Partnership, FE	8%	20%	70%	0%	3%	66
Partnership, PD	7%	21%	71%	0%	0%	42
FFS NHs	7%	14%	77%	1%	2%	241
PACE	5%	0%	95%	0%	0%	98
Sample Average	6%	11%	80%	1%	2%	628

Table 104. Proportion of people whose visitors are able to come at any time (if in group setting)

	No, Visitors Allowed Only Certain Times	Yes, Visitors Can Come Any Time	N/A – No Visitors Who Visit Residence	Don't Know	Unclear/Refused/ No Response	N
Family Care, FE	5%	87%	3%	3%	2%	110
Family Care, PD	9%	81%	4%	2%	4%	54
IRIS, FE	11%	78%	0%	11%	0%	9
IRIS, PD	13%	88%	0%	0%	0%	8
Partnership, FE	9%	80%	0%	8%	3%	66
Partnership, PD	14%	76%	0%	10%	0%	42
FFS NHs	10%	82%	1%	5%	2%	241
PACE	8%	90%	0%	2%	0%	98
Sample Average	9%	83%	1%	5%	2%	628

Table 105. Proportion of people who can use the phone privately whenever they want to (if in group setting)

	No, Never or Rarely, or There Are Restrictions/ Interference	Usually	Yes, Anytime	N/A – Doesn't Use Phone	Don't Know	Unclear/Refused/ No Response	N
Family Care, FE	2%	4%	89%	2%	1%	3%	110
Family Care, PD	2%	6%	87%	0%	2%	4%	54
IRIS, FE	11%	0%	78%	11%	0%	0%	9
IRIS, PD	0%	0%	100%	0%	0%	0%	8
Partnership, FE	6%	3%	83%	6%	0%	2%	66
Partnership, PD	7%	0%	93%	0%	0%	0%	42
FFS NHs	4%	7%	76%	9%	3%	1%	240
PACE	1%	4%	89%	5%	1%	0%	98
Sample Average	4%	5%	83%	5%	2%	1%	627

Table 106. Proportion of people who have access to food at all times of the day (if in group setting)

	No	Yes	N/A – Unable to Eat Due to Medical Condition	Don't Know	Unclear/Refused/ No Response	N
Family Care, FE	11%	84%	1%	3%	2%	110
Family Care, PD	17%	74%	0%	4%	6%	54
IRIS, FE	0%	100%	0%	0%	0%	9
IRIS, PD	25%	75%	0%	0%	0%	8
Partnership, FE	18%	73%	0%	8%	2%	66
Partnership, PD	40%	60%	0%	0%	0%	42
FFS NHs	13%	83%	0%	2%	2%	240
PACE	2%	98%	0%	0%	0%	98
Sample Average	14%	82%	0%	2%	2%	627

Table 107. Proportion of people whose mail or email is read without asking them first (if in group setting)

	No, Never	Yes	N/A – Doesn't Get Mail/Email	Don't Know	Unclear/Refused/ No Response	N
Family Care, FE	79%	6%	5%	5%	5%	110
Family Care, PD	72%	20%	4%	0%	4%	54
IRIS, FE	89%	11%	0%	0%	0%	9
IRIS, PD	88%	0%	0%	13%	0%	8
Partnership, FE	86%	5%	5%	3%	2%	66
Partnership, PD	83%	7%	2%	5%	2%	42
FFS NHs	77%	3%	11%	7%	2%	239
PACE	90%	5%	3%	1%	1%	98
Sample Average	81%	6%	7%	4%	2%	626

Self-Direction of Care — un-collapsed

Table 108. Proportion of people who are participating in a self-directed supports option (as defined by the State – data derived from State’s administrative records)

	No	Yes	Don’t Know	N
Family Care, FE	74%	23%	3%	318
Family Care, PD	68%	26%	5%	325
IRIS, FE	0%	100%	0%	294
IRIS, PD	0%	100%	0%	310
Partnership, FE	73%	21%	5%	238
Partnership, PD	60%	37%	3%	280
FFS NHs	100%	0%	0%	313
PACE	95%	5%	0%	172
Sample Average	57%	41%	2%	2250

Table 109. Proportion of people who can choose or change what kind of services they get

	No	Sometimes, or Some Services	Yes, All Services	Don’t Know	Unclear/Refused/ No Response	N
Family Care, FE	7%	14%	63%	14%	3%	307
Family Care, PD	10%	19%	61%	10%	0%	303
IRIS, FE	4%	10%	78%	6%	2%	287
IRIS, PD	7%	12%	72%	9%	0%	305
Partnership, FE	11%	19%	56%	12%	2%	227
Partnership, PD	9%	24%	50%	17%	1%	269
FFS NHs	10%	21%	46%	19%	4%	307
PACE	4%	15%	70%	10%	2%	168
Sample Average	8%	17%	62%	12%	2%	2173

Table 110. Proportion of people who can choose or change how often and when they get services

	No	Sometimes, or Some Services	Yes, All Services	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	11%	15%	58%	14%	3%	307
Family Care, PD	12%	17%	54%	16%	1%	303
IRIS, FE	10%	9%	71%	9%	1%	287
IRIS, PD	7%	16%	66%	9%	2%	305
Partnership, FE	10%	18%	55%	13%	4%	227
Partnership, PD	12%	23%	45%	19%	1%	269
FFS NHs	12%	20%	47%	18%	3%	307
PACE	6%	13%	70%	11%	1%	168
Sample Average	10%	17%	58%	14%	2%	2173

Table 111. Proportion of people who can change their paid support staff if they want to

	No	Sometimes, or Some	Yes, All	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	13%	11%	64%	11%	1%	224
Family Care, PD	13%	8%	70%	8%	1%	210
IRIS, FE	2%	5%	88%	4%	1%	186
IRIS, PD	4%	6%	87%	3%	0%	227
Partnership, FE	17%	9%	61%	12%	1%	174
Partnership, PD	10%	8%	73%	8%	1%	194
FFS NHs	30%	16%	41%	12%	1%	253
PACE	13%	24%	50%	12%	1%	142
Sample Average	13%	10%	67%	9%	1%	1610

Work — un-collapsed

Table 112. Proportion of people who have a paying job in the community

	No	Yes	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	99%	0%	0%	0%	318
Family Care, PD	94%	6%	0%	0%	322
IRIS, FE	99%	1%	0%	0%	294
IRIS, PD	97%	3%	0%	0%	310
Partnership, FE	97%	3%	0%	0%	235
Partnership, PD	94%	6%	0%	0%	276
FFS NHs	99%	0%	0%	0%	304
PACE	98%	2%	1%	0%	171
Sample Average	97%	3%	0%	0%	2230

Table 113. Proportion of people who would like a job (if not currently employed)

	No	Maybe, Not Sure	Yes	Unclear/Refused/No Response	N
Family Care, FE	79%	6%	13%	2%	284
Family Care, PD	47%	16%	35%	2%	295
IRIS, FE	72%	9%	18%	2%	264
IRIS, PD	50%	15%	35%	0%	298
Partnership, FE	74%	9%	15%	2%	214
Partnership, PD	54%	13%	32%	1%	254
FFS NHs	84%	4%	11%	1%	240
PACE	81%	5%	13%	1%	159
Sample Average	66%	10%	23%	1%	2008

Table 114. Proportion of people wanting a job who had someone talk to them about job options

	No	Yes	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	81%	17%	0%	2%	54
Family Care, PD	62%	33%	2%	3%	150
IRIS, FE	80%	18%	1%	0%	71
IRIS, PD	65%	33%	2%	0%	147
Partnership, FE	78%	18%	2%	2%	51
Partnership, PD	56%	44%	0%	0%	114
FFS NHs	92%	3%	3%	3%	36
PACE	89%	7%	0%	4%	28
Sample Average	69%	28%	1%	1%	651

Table 115. Proportion of people who do volunteer work

	No	Yes	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	88%	10%	1%	1%	318
Family Care, PD	83%	17%	0%	0%	320
IRIS, FE	88%	12%	0%	0%	294
IRIS, PD	78%	22%	0%	0%	310
Partnership, FE	85%	14%	0%	0%	235
Partnership, PD	85%	15%	0%	0%	276
FFS NHs	91%	8%	0%	1%	304
PACE	69%	27%	4%	0%	171
Sample Average	84%	15%	1%	0%	2228

Table 116. Proportion of people who would like to do volunteer work (if not currently volunteering)

	No	Maybe, Not Sure	Yes	Unclear/Refused/ No Response	N
Family Care, FE	69%	16%	12%	2%	249
Family Care, PD	47%	21%	29%	3%	258
IRIS, FE	64%	13%	21%	2%	233
IRIS, PD	56%	17%	26%	1%	238
Partnership, FE	70%	14%	15%	1%	185
Partnership, PD	56%	21%	23%	0%	229
FFS NHs	73%	12%	13%	1%	215
PACE	62%	20%	17%	1%	111
Sample Average	62%	17%	20%	2%	1718

Everyday Living — un-collapsed

Table 117. Proportion of people who generally need none, some, or a lot of assistance with everyday activities (such as preparing meals, housework, shopping or taking their medications)

	None	Some	A Lot	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	6%	44%	48%	1%	1%	318
Family Care, PD	10%	49%	41%	0%	0%	323
IRIS, FE	2%	30%	68%	0%	0%	294
IRIS, PD	1%	31%	67%	1%	0%	310
Partnership, FE	9%	45%	46%	0%	0%	237
Partnership, PD	5%	52%	42%	1%	0%	278
FFS NHs	3%	25%	70%	0%	2%	310
PACE	8%	55%	37%	0%	0%	172
Sample Average	5%	40%	54%	0%	1%	2242

Table 118. Proportion of people needing at least some assistance with everyday activities who always get enough of that assistance when they need it

	No, Not Always	Yes, Always	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	17%	83%	0%	1%	293
Family Care, PD	31%	68%	0%	1%	291
IRIS, FE	13%	87%	0%	0%	287
IRIS, PD	23%	77%	0%	0%	304
Partnership, FE	20%	80%	0%	0%	215
Partnership, PD	30%	68%	0%	1%	260
FFS NHs	10%	90%	0%	0%	296
PACE	13%	86%	1%	1%	159
Sample Average	20%	80%	0%	0%	2105

Table 119. Proportion of people who generally need none, some, or a lot of assistance with self-care (such as bathing, dressing, going to the bathroom, eating, or moving around their home)

	None	Some	A Lot	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	27%	40%	33%	0%	0%	318
Family Care, PD	34%	37%	28%	0%	0%	323
IRIS, FE	12%	35%	53%	0%	0%	294
IRIS, PD	8%	35%	57%	0%	0%	310
Partnership, FE	32%	39%	28%	0%	0%	237
Partnership, PD	28%	41%	31%	0%	0%	278
FFS NHs	8%	28%	62%	0%	1%	309
PACE	22%	40%	38%	0%	1%	172
Sample Average	21%	37%	42%	0%	0%	2241

Table 120. Proportion of people needing at least some assistance with self-care who always get enough of that assistance when they need it

	No, Not Always	Yes, Always	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	13%	85%	0%	1%	230
Family Care, PD	31%	69%	0%	0%	211
IRIS, FE	13%	86%	0%	1%	259
IRIS, PD	22%	77%	0%	0%	284
Partnership, FE	20%	78%	1%	1%	158
Partnership, PD	28%	71%	1%	0%	200
FFS NHs	14%	85%	1%	0%	281
PACE	10%	90%	0%	0%	134
Sample Average	19%	80%	1%	0%	1757

Table 121. Proportion of people who have access to healthy foods when they want them

	No, Never	Sometimes	Yes, Often	Don't Know	Unclear/Refused/ No Response	N
Family Care, FE	2%	9%	87%	2%	1%	317
Family Care, PD	5%	15%	79%	1%	0%	319
IRIS, FE	2%	5%	93%	0%	0%	293
IRIS, PD	2%	13%	84%	0%	1%	310
Partnership, FE	2%	14%	83%	0%	0%	235
Partnership, PD	6%	21%	72%	0%	0%	275
FFS NHs	4%	13%	82%	1%	1%	304
PACE	2%	5%	92%	1%	1%	170
Sample Average	3%	12%	84%	1%	1%	2223

Affordability — un-collapsed

Table 122. Proportion of people who ever have to skip a meal due to financial worries

	No, Never	Sometimes	Yes, Often	N/A – Unable to Eat Due to a Medical Condition	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	95%	2%	2%	0%	0%	1%	317
Family Care, PD	77%	14%	8%	0%	0%	1%	319
IRIS, FE	94%	4%	2%	0%	0%	0%	293
IRIS, PD	84%	10%	6%	0%	0%	0%	310
Partnership, FE	93%	5%	3%	0%	0%	0%	235
Partnership, PD	80%	13%	7%	0%	0%	0%	276
FFS NHs	98%	0%	0%	0%	0%	1%	304
PACE	96%	2%	1%	1%	0%	1%	171
Sample Average	89%	6%	4%	0%	0%	0%	2225

Planning for the Future — un-collapsed

Table 123. Proportion of people who want help planning for their future service needs

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
Family Care, FE	41%	40%	15%	4%	285
Family Care, PD	45%	40%	13%	2%	310
IRIS, FE	49%	41%	6%	3%	267
IRIS, PD	41%	47%	11%	1%	306
Partnership, FE	39%	44%	15%	2%	218
Partnership, PD	34%	51%	13%	1%	270
FFS NHs	47%	33%	16%	4%	240
PACE	31%	53%	15%	1%	163
Sample Average	41%	43%	13%	2%	2059

Control — un-collapsed

Table 124. Proportion of people who feel in control of their life

	No, Rarely or Never	In-between, Sometimes	Yes, Almost Always or Always	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	6%	19%	71%	1%	4%	285
Family Care, PD	11%	26%	61%	0%	2%	310
IRIS, FE	6%	23%	67%	0%	3%	267
IRIS, PD	7%	29%	65%	0%	0%	305
Partnership, FE	5%	30%	62%	1%	1%	218
Partnership, PD	10%	36%	53%	0%	1%	270
FFS NHs	11%	25%	60%	1%	4%	240
PACE	5%	13%	81%	0%	1%	163
Sample Average	8%	26%	64%	0%	2%	2058

Table 125. Ranking of how important health was to people at the time of the survey (out of health, safety, being independent, and being engaged with community and friends)

	1 - Health Most Important	2	3	4 - Health Least Important	N
Family Care, FE	68%	24%	7%	2%	260
Family Care, PD	69%	20%	9%	3%	304
IRIS, FE	72%	21%	6%	1%	247
IRIS, PD	70%	21%	6%	3%	299
Partnership, FE	68%	23%	7%	2%	210
Partnership, PD	72%	20%	7%	2%	264
FFS NHs	68%	20%	9%	2%	222
PACE	69%	14%	14%	3%	157
Sample Average	69%	21%	8%	2%	1963

Table 126. Ranking of how important safety was to people at the time of the survey (out of health, safety, being independent, and being engaged with community and friends)

	1 - Safety Most Important	2	3	4 - Safety Least Important	N
Family Care, FE	7%	33%	39%	21%	257
Family Care, PD	8%	31%	37%	24%	303
IRIS, FE	6%	36%	43%	15%	246
IRIS, PD	9%	39%	36%	16%	299
Partnership, FE	9%	30%	39%	23%	210
Partnership, PD	9%	35%	34%	22%	263
FFS NHs	7%	36%	34%	22%	215
PACE	2%	35%	40%	23%	157
Sample Average	7%	34%	38%	21%	1950

Table 127. Ranking of how important being independent was to people at the time of the survey (out of health, safety, being independent, and being engaged with community and friends)

	1 – Being Independent Most Important	2	3	4 - Being Independent Least Important	N
Family Care, FE	21%	28%	34%	17%	259
Family Care, PD	17%	34%	38%	11%	304
IRIS, FE	18%	32%	36%	14%	247
IRIS, PD	18%	30%	39%	12%	299
Partnership, FE	16%	32%	36%	16%	209
Partnership, PD	15%	35%	41%	9%	264
FFS NHs	16%	27%	38%	19%	217
PACE	18%	21%	27%	33%	157
Sample Average	18%	30%	37%	15%	1956

Table 128. Ranking of how important being engaged with their community and friends was to people at the time of the survey (out of health, safety, being independent, and being engaged with community and friends)

	1 – Being Engaged with Community Most Important	2	3	4 – Being Engaged with Community Least Important	N
Family Care, FE	6%	16%	20%	59%	262
Family Care, PD	6%	15%	17%	62%	304
IRIS, FE	3%	12%	15%	70%	247
IRIS, PD	3%	9%	18%	69%	299
Partnership, FE	8%	16%	18%	58%	211
Partnership, PD	5%	10%	18%	67%	264
FFS NHs	9%	17%	20%	55%	218
PACE	11%	30%	18%	41%	157
Sample Average	6%	15%	18%	61%	1962

Appendix C: Wisconsin's State-Specific Questions

Table 129. Proportion of people whose paid support staff didn't show up or showed up late often, occasionally, rarely or never in the past year (WI-1)

	Never	Rarely, Almost Never	Occasionally	Often	Paid Support Staff Is Live-In	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	50%	21%	8%	4%	6%	9%	1%	224
Family Care, PD	43%	26%	9%	10%	11%	0%	1%	210
IRIS, FE	62%	15%	6%	2%	15%	0%	0%	186
IRIS, PD	57%	18%	3%	1%	21%	0%	0%	227
Partnership, FE	44%	24%	12%	6%	10%	2%	2%	174
Partnership, PD	43%	19%	13%	9%	13%	2%	1%	194
FFS NHs	38%	15%	8%	5%	21%	13%	0%	253
PACE	59%	21%	4%	1%	10%	4%	1%	142
Sample Average	49%	19%	8%	5%	14%	4%	1%	1610

Table 130. Proportion of people who needed help with self-care or everyday activities in the past year and didn't get it because there wasn't enough staff to help or support them (WI-2)

	No	Yes	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	79%	18%	1%	1%	224
Family Care, PD	69%	29%	0%	2%	210
IRIS, FE	75%	24%	1%	1%	186
IRIS, PD	71%	28%	0%	0%	227
Partnership, FE	67%	29%	2%	2%	173
Partnership, PD	65%	35%	0%	0%	194
FFS NHs	69%	27%	3%	1%	253
PACE	88%	11%	1%	1%	142
Sample Average	73%	25%	1%	1%	1609

Table 131. Proportion of people who know whom to tell if someone hurts or steals from them (WI-3)

	No	Not Sure, Maybe	Yes	Unclear/Refused/No Response	N
Family Care, FE	2%	2%	93%	3%	286
Family Care, PD	2%	3%	93%	2%	314
IRIS, FE	1%	0%	96%	2%	268
IRIS, PD	1%	2%	97%	1%	307
Partnership, FE	3%	4%	90%	3%	221
Partnership, PD	4%	4%	91%	1%	272
FFS NHs	5%	9%	84%	3%	244
PACE	2%	1%	96%	1%	164
Sample Average	2%	3%	92%	2%	2076

Table 132. Reasons that people don't have transportation when they need or want it (WI-4)

	No Rides Where Person Is Located	No Rides Go Where Person Needs to Go	No Rides at the Time Needed	No Rides on the Day Needed	Rides Show Up Late	Rides Don't Show Up	Other	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	22%	10%	17%	3%	0%	0%	33%	8%	7%	60
Family Care, PD	11%	12%	10%	4%	1%	2%	46%	7%	7%	83
IRIS, FE	7%	18%	9%	0%	0%	2%	57%	5%	2%	44
IRIS, PD	16%	9%	9%	2%	4%	2%	46%	7%	5%	56
Partnership, FE	12%	6%	6%	0%	0%	0%	69%	4%	3%	68
Partnership, PD	10%	6%	3%	1%	5%	1%	63%	7%	5%	88
FFS NHs	27%	4%	7%	3%	0%	0%	40%	9%	9%	67
PACE	0%	5%	16%	0%	0%	0%	58%	21%	0%	19
Sample Average	14%	9%	9%	2%	1%	1%	51%	7%	5%	485

Table 133a. Reasons that people don't have or don't want a paying job in the community (WI-5)

	Transportation	Accessibility	Health Limitations	Not Enough Help/ Staffing/ Assistance	Feeling Unwelcome in Community	Feeling Unsafe	No Jobs Available in Community	N
Family Care, FE	4%	2%	66%	1%	1%	0%	1%	277
Family Care, PD	11%	7%	88%	3%	2%	1%	3%	289
IRIS, FE	5%	3%	75%	2%	0%	0%	2%	260
IRIS, PD	8%	8%	91%	3%	2%	2%	3%	297
Partnership, FE	10%	1%	71%	1%	0%	0%	0%	210
Partnership, PD	15%	9%	89%	2%	2%	3%	1%	252
FFS NHs	8%	2%	65%	2%	0%	0%	3%	237
PACE	3%	2%	54%	0%	0%	0%	1%	157
Sample Average	8%	5%	76%	2%	1%	1%	2%	1979

Table 133b. Reasons that people don't have or don't want a paying job in the community (WI-5) (continued)

	Lack of Information	Potential Impact on Benefits	Retired	Financially Secure	Lack of Equipment	Other	Don't Know	Unclear/Refused/ No Response	N
Family Care, FE	2%	1%	67%	1%	1%	3%	0%	1%	277
Family Care, PD	5%	6%	8%	0%	3%	6%	2%	1%	289
IRIS, FE	2%	2%	49%	3%	2%	2%	0%	0%	260
IRIS, PD	4%	5%	7%	1%	4%	5%	0%	0%	297
Partnership, FE	2%	2%	58%	0%	0%	6%	0%	2%	210
Partnership, PD	6%	6%	8%	0%	4%	8%	1%	0%	252
FFS NHs	3%	1%	66%	0%	0%	6%	1%	0%	237
PACE	4%	2%	69%	1%	1%	2%	0%	0%	157
Sample Average	3%	3%	39%	1%	2%	5%	1%	1%	1979

Table 134. Proportion of people (who have a job) whose job is the kind of job they want or wanted (WI-6)

	No	In-Between	Yes	Don't Know	Unclear/Refused/ No Response	N
Family Care, FE	0%	0%	100%	0%	0%	1
Family Care, PD	22%	17%	61%	0%	0%	18
IRIS, FE	0%	0%	100%	0%	0%	4
IRIS, PD	0%	11%	89%	0%	0%	9
Partnership, FE	17%	0%	83%	0%	0%	6
Partnership, PD	0%	24%	76%	0%	0%	17
FFS NHs	n/a	n/a	n/a	n/a	n/a	0
PACE	100%	0%	0%	0%	0%	3
Sample Average	14%	14%	72%	0%	0%	58

Table 135. Proportion of people who can talk to a doctor, counselor, or other professional about their emotions and how they feel if they want to (WI-7)

	No	Maybe, Not Sure	Yes	N/A – Doesn't Want to Talk to a Professional	Don't Know	Unclear/Refused/ No Response	N
Family Care, FE	2%	7%	78%	7%	3%	4%	285
Family Care, PD	4%	4%	87%	4%	0%	1%	311
IRIS, FE	5%	1%	85%	4%	2%	3%	267
IRIS, PD	4%	4%	88%	4%	0%	0%	306
Partnership, FE	3%	6%	82%	5%	1%	2%	219
Partnership, PD	6%	3%	88%	3%	0%	1%	270
FFS NHs	4%	7%	75%	7%	4%	3%	240
PACE	2%	4%	83%	8%	1%	2%	163
Sample Average	4%	4%	84%	5%	1%	2%	2061

Table 136. Proportion of people who can talk to that professional about their emotions and how they feel whenever they want to (WI-8)

	No	Yes	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	6%	84%	10%	0%	242
Family Care, PD	6%	85%	7%	2%	285
IRIS, FE	4%	92%	4%	0%	229
IRIS, PD	6%	86%	6%	1%	281
Partnership, FE	6%	89%	5%	1%	192
Partnership, PD	6%	91%	2%	0%	246
FFS NHs	6%	80%	14%	0%	197
PACE	1%	94%	5%	0%	141
Sample Average	5%	87%	7%	1%	1813

Table 137. Proportion of people whose primary care doctor tells them things about their health in a way that is easy for them to understand (WI-9)

	No, Rarely	Usually	Yes, Always	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	2%	10%	83%	1%	4%	283
Family Care, PD	3%	8%	87%	1%	2%	310
IRIS, FE	1%	6%	91%	0%	1%	267
IRIS, PD	2%	6%	90%	1%	1%	305
Partnership, FE	4%	14%	79%	1%	1%	218
Partnership, PD	4%	13%	81%	1%	0%	268
FFS NHs	6%	11%	76%	3%	4%	237
PACE	2%	8%	87%	1%	1%	163
Sample Average	3%	10%	85%	1%	2%	2051

Appendix D: Wisconsin's Pilot of NCI-AD's Person-Centered Planning Module

Table 138. People’s level of involvement in making decisions about their care plan and the goals they want for their lives

	Not at All	Very Little	Somewhat	Very/Fully Involved	Don’t Know	Unclear/Refused/ No Response	N
Family Care, FE	4%	7%	23%	56%	7%	4%	284
Family Care, PD	3%	5%	20%	68%	3%	1%	310
IRIS, FE	2%	5%	15%	77%	2%	0%	266
IRIS, PD	2%	2%	13%	81%	1%	1%	305
Partnership, FE	5%	8%	23%	60%	2%	2%	218
Partnership, PD	3%	7%	21%	66%	1%	1%	270
FFS NHs	5%	12%	25%	46%	8%	3%	240
PACE	3%	4%	28%	59%	4%	2%	163
Sample Average	3%	6%	20%	65%	3%	2%	2056

Table 139. Proportion of people who remember their most recent care service meeting (if involved in making decisions about their care plan)

	No	Yes	Don’t Know	Unclear/Refused/ No Response	N
Family Care, FE	20%	73%	7%	0%	243
Family Care, PD	9%	87%	3%	1%	290
IRIS, FE	7%	89%	3%	1%	256
IRIS, PD	8%	89%	2%	1%	292
Partnership, FE	10%	84%	5%	2%	199
Partnership, PD	5%	92%	2%	0%	254
FFS NHs	32%	55%	13%	0%	201
PACE	17%	75%	8%	0%	149
Sample Average	13%	82%	5%	1%	1884

Table 140. Proportion of people whose most recent care service meeting take place at a time convenient to them (if were at least a little involved in making decisions about their care plan and remembered their most recent care service meeting)

	No	Yes	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	1%	99%	1%	0%	178
Family Care, PD	2%	98%	0%	0%	253
IRIS, FE	0%	100%	0%	0%	227
IRIS, PD	0%	100%	0%	0%	259
Partnership, FE	1%	99%	0%	0%	167
Partnership, PD	3%	97%	0%	0%	234
FFS NHs	2%	96%	1%	1%	110
PACE	3%	96%	1%	0%	112
Sample Average	1%	98%	0%	0%	1540

Table 141. Proportion of people whose most recent care service meeting take place at a location convenient to them (if were at least a little involved in making decisions about their care plan and remembered their most recent care service meeting)

	No	Yes	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	0%	99%	1%	0%	178
Family Care, PD	2%	98%	0%	0%	253
IRIS, FE	0%	100%	0%	0%	227
IRIS, PD	0%	100%	0%	0%	259
Partnership, FE	0%	100%	0%	0%	167
Partnership, PD	0%	100%	0%	0%	234
FFS NHs	1%	97%	1%	1%	110
PACE	2%	97%	1%	0%	112
Sample Average	1%	99%	0%	0%	1540

Table 142. Proportion of people whose most recent care service meeting included the people they wanted to be there (if were at least a little involved in making decisions about their care plan and remembered their most recent care service meeting)

	No	Yes	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	4%	95%	1%	1%	178
Family Care, PD	2%	96%	1%	0%	253
IRIS, FE	2%	97%	0%	0%	227
IRIS, PD	3%	97%	0%	0%	259
Partnership, FE	5%	94%	1%	0%	167
Partnership, PD	6%	94%	0%	0%	234
FFS NHs	2%	93%	5%	1%	110
PACE	2%	95%	4%	0%	112
Sample Average	3%	95%	1%	0%	1540

Table 143. People's preferences and needs were heard as their care plan was discussed during the most recent care service meeting (if were at least a little involved in making decisions about their care plan and remembered their most recent care service meeting)

	Not at All	Very Little	Somewhat	Mostly	Completely	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	1%	1%	3%	20%	71%	2%	2%	178
Family Care, PD	2%	3%	6%	18%	71%	1%	0%	253
IRIS, FE	1%	2%	2%	17%	77%	1%	0%	227
IRIS, PD	1%	2%	3%	10%	84%	0%	0%	259
Partnership, FE	0%	2%	10%	27%	61%	1%	0%	167
Partnership, PD	3%	3%	6%	26%	61%	0%	0%	234
FFS NHs	2%	2%	5%	19%	71%	1%	1%	110
PACE	0%	2%	5%	15%	77%	1%	0%	112
Sample Average	1%	2%	5%	19%	72%	1%	0%	1540

Table 144. Proportion of people who received a copy of their care plan after the most recent care service meeting (if were at least a little involved in making decisions about their care plan and remembered their most recent care service meeting)

	No	Yes	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	10%	81%	8%	1%	178
Family Care, PD	12%	80%	7%	0%	253
IRIS, FE	8%	87%	4%	0%	227
IRIS, PD	5%	86%	8%	0%	259
Partnership, FE	11%	77%	12%	0%	167
Partnership, PD	14%	80%	6%	0%	234
FFS NHs	28%	53%	17%	2%	110
PACE	9%	78%	13%	0%	112
Sample Average	11%	80%	9%	0%	1540

Table 145. Proportion of people whose care plan included what was discussed in their most recent care service meeting (if were at least a little involved in making decisions about their care plan and remembered their most recent care service meeting)

	No	Yes, In Part	Yes, Completely	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	2%	9%	78%	9%	2%	178
Family Care, PD	2%	9%	75%	12%	1%	253
IRIS, FE	1%	7%	85%	6%	0%	227
IRIS, PD	0%	9%	83%	8%	0%	259
Partnership, FE	2%	14%	70%	14%	0%	167
Partnership, PD	3%	19%	65%	13%	0%	234
FFS NHs	1%	13%	66%	17%	3%	110
PACE	0%	10%	84%	5%	1%	112
Sample Average	2%	11%	76%	10%	1%	1540

Table 146. Proportion of people whose preferences and choices are reflected in their care plan

	No	Yes, Some/In Part	Yes, All/Completely	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	6%	12%	64%	13%	5%	284
Family Care, PD	7%	20%	65%	6%	1%	310
IRIS, FE	3%	13%	80%	3%	1%	266
IRIS, PD	2%	15%	74%	6%	2%	305
Partnership, FE	2%	19%	59%	17%	3%	217
Partnership, PD	8%	20%	60%	11%	0%	270
FFS NHs	4%	23%	48%	18%	7%	240
PACE	6%	13%	72%	9%	0%	163
Sample Average	5%	17%	66%	10%	2%	2055

Table 147. Proportion of people who felt that the care supports and services they receive help them live a better life

	No	Yes	Don't Know	Unclear/Refused/No Response	N
Family Care, FE	4%	88%	5%	4%	284
Family Care, PD	11%	84%	4%	2%	310
IRIS, FE	2%	96%	1%	1%	266
IRIS, PD	5%	90%	4%	2%	305
Partnership, FE	5%	88%	5%	2%	217
Partnership, PD	9%	86%	4%	1%	269
FFS NHs	5%	85%	8%	3%	240
PACE	7%	90%	2%	0%	163
Sample Average	6%	88%	4%	2%	2054